



Community Safety Committee

Council Chambers, City Hall 6911 No. 3 Road Tuesday, November 9, 2021 4:00 p.m.

Pg. # ITEM

MINUTES

CS-4Motion to adopt the minutes of the meetings of the Community SafetyCS-9Committee held on July 13, 2021 and October 13, 2021.

NEXT COMMITTEE MEETING DATE

December 7, 2021, (tentative date) at 4:00 p.m. in the Council Chambers

DELEGATIONS

CS-14 REMOVED 1. Daniel Xiao and Martin van den Hemel, KABU-Ride Inc., to present on the recently completed review of KABU-Ride Inc. by the Passenger Transportation Board of B.C. Pg. # ITEM

COMMUNITY SAFETY DIVISION

2. COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT – SEPTEMBER 2021 (File Ref. No. 12-8060-01) (REDMS No. 6762449)

CS-16

See Page CS-16 for full report

Designated Speaker: Susan Lloyd

STAFF RECOMMENDATION

That the staff report titled "Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – September 2021", dated October 13, 2021, from the General Manager, Community Safety, be received for information.

 PROPERTY USE MONTHLY ACTIVITY REPORT – SEPTEMBER 2021 (File Ref. No. 09-5350-00) (REDMS No. 6763310)

CS-24

See Page CS-24 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled "Property Use Monthly Activity Report – September 2021", dated October 13, 2021, from the General Manager, Community Safety, be received for information

4. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – SEPTEMBER 2021

(File Ref. No. 99-Fire Rescue/) (REDMS No. 6760381)

CS-29

See Page CS-29 for full report

Designated Speaker: Fire Chief Tim Wilkinson

Pg. # ITEM

STAFF RECOMMENDATION

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – September 2021", dated October 12, 2021, from the Fire Chief, be received for information.

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion: *None*

6. RCMP MONTHLY ACTIVITY REPORT- SEPTEMBER 2021 (File Ref. No. 09-5000-01) (REDMS No. 6756236)

CS-40

See Page CS-40 for full report

Designated Speaker: Chief Supt. William Ng

STAFF RECOMMENDATION

That the staff report titled ''RCMP Monthly Activity Report- September 2021'', dated October 14, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

7. **RCMP/OIC BRIEFING** (Verbal Report)

Designated Speaker: Chief Supt. William Ng

Items for discussion: *None*

8. MANAGER'S REPORT

ADJOURNMENT



Minutes

Community Safety Committee

| Date: | Tuesday, July 13, 2021 |
|----------------|---|
| Place: | Council Chambers Richmond City Hall |
| Present: | Councillor Bill McNulty, Chair Councillor Carol Day Councillor Andy Hobbs Councillor Alexa Loo (by teleconference) Councillor Harold Steves (by teleconference) |
| Also Present: | Councillor Chak Au Councillor Linda McPhail (by teleconference) Councillor Michael Wolfe (by teleconference) |
| Call to Order: | The Chair called the meeting to order at 4:00 p.m. |

MINUTES

It was moved and seconded That the minutes of the meeting of the Community Safety Committee held on June 15, 2021, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

September 21, 2021, (tentative date) at 4:00 p.m. in Council Chambers.

AGENDA ADDITIONS & DELETIONS

It was moved and seconded *That:*

Signage on the Fraser River be added to the agenda as Item No. 6A; and

Noise Bylaw be added to the agenda as Item No. 6B.

CARRIED

COMMUNITY SAFETY DIVISION

1. **PROPERTY USE MONTHLY ACTIVITY REPORT – MAY 2021** (File Ref. No. 12-8375-01) (REDMS No. 6698515)

In response to queries from Committee, staff noted that (i) boulevard calls for service refer to calls pertaining to the boulevard maintenance bylaw, (ii) there is currently one soil bylaw issue in court, (iii) the two new bylaw officer positions were specifically approved for the short term rental program, (iv) there are no noticeable trends related to stop work orders, (v) Community Bylaws is not responsible for the regulation of cranes, and (vi) Community Bylaws staff will be taking updated photos of the unsightly premises conditions at 10100 Severn Road on July 19, 2021.

It was moved and seconded

That the staff report titled "Property Use Monthly Activity Report – May 2021", dated June 17, 2021, from the General Manager, Community Safety, be received for information.

CARRIED

2. COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT – MAY 2021 (File Ref. No. 12-8060-01) (REDMS No. 6690066))

In response to queries from Committee, staff noted that (i) top patrolled parks are selected through complaints received for calls for service, (ii) communication of changes to bylaws regarding bikes on greenways is handled by the Transportation department, (iii) the dangers of leaving animals in hot cars are communicated by social media releases and pamphlets distributed to businesses, (iv) the substance found in South Arm Park was a natural material and there was no intentional poisoning, (v) SPCA officers actively patrol parking lots looking for dogs left in vehicles on hot days, and (vi) SPCA officers have the authority to issue tickets, while Richmond Fire-Rescue is authorized to open vehicles if an animal appears to be in distress.

It was moved and seconded

That the staff report titled "Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – May 2021", dated June 15, 2021, from the General Manager, Community Safety, be received for information.

CARRIED

3. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MAY 2021

(File Ref. No. 99-Fire Rescue) (REDMS No. 6694026)

In response to queries from Committee, staff noted that (i) Richmond Fire-Rescue received calls for service during the heat wave, (ii) mobile computers were purchased to support remote Emergency Support Services, (iii) the increase in calls from 2020 to 2021 was related to a number of factors, (iv) a water cooler caught on fire during a residential fire on May 24, 2021, and (v) the BC Construction Safety Alliance oversees crane safety once erected.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – May 2021", dated June 10, 2021, from the Fire Chief, be received for information.

CARRIED

4. FIRE CHIEF BRIEFING

(Verbal Report)

None.

5. RCMP MONTHLY ACTIVITY REPORT - MAY 2021 (File Ref. No. 09-5000-01) (REDMS No. 6678185)

In response to queries from Committee, staff noted that (i) the shooting in Terra Nova on June 25, 2021 is still being investigated by the Integrated Homicide Investigation Team and there is no risk to the public, (ii) they are working with Vancouver Costal Health to streamline the hospital admission process, (iii) they are looking at ways to track how many incidents are related to mental health, (iv) they will look into ways to provide more details surrounding sexual assault statistics, (v) the decision to cease the Auxiliary Program was due to the pandemic, and (vi) there was no increase in hate crimes during Pride Month.

Discussion ensued with regard to the Auxiliary Program and the reason for its termination. As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That a letter be written to the provincial government requesting an update on the auxiliary police program, including the possibility of expanding the program, and that copies be sent to neighbouring municipalities.

CARRIED

It was moved and seconded

That the staff report titled "RCMP Monthly Activity Report - May 2021", dated June 14, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

6. **RCMP/OIC BRIEFING**

(Verbal Report)

None.

6A SIGNAGE ON THE FRASER RIVER

(Verbal Report)

Discussion ensued with regard to the need for signage indicating strong currents and swimming restrictions along the Fraser River. As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

That staff examine the possibility of installing appropriate signage along the Fraser River indicating dangers, risks, and swimming restrictions, and report back.

CARRIED

6B NOISE BYLAW

(Verbal Report)

Discussion ensued with regard to the need for construction deliveries and pick-ups to occur beyond the current restrictions in place. As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

That staff identify and review options to permit delivery and pick-ups in non-residential zones, and report back.

CARRIED

6C AMBULANCE WAIT TIMES DURING HEAT WAVE

(Verbal Report)

In response to queries from Committee, staff noted that (i) Richmond Fire-Rescue is prepared to assist with wild fire suppression when necessary, (ii) they are preparing for the next heat wave, and (iii) a memo will be provided to elaborate on the successes and challenges during the recent heat wave.

Discussion ensued with regard to the need for cooling centres in Richmond and incorporating heat waves into the emergency response plan. As a result of the discussion, the following **referral motion** was introduced: It was moved and seconded

That staff examine ways to incorporate heat wave planning into the City's Emergency Management Plan, and report back.

CARRIED

In response to queries from Committee, staff noted that (i) the number of ambulances in Richmond depends on other local draws, (ii) the deployment model is determined by BC Ambulance Service, and (iii) Richmond Fire-Rescue is not permitted to transport patients.

Discussion ensued with regard to long ambulance wait times and improving hospital care. As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That a follow-up letter be written to the Minister of Health requesting a status update on the BC Emergency Health Services, especially ambulance services.

CARRIED

7. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded *That the meeting adjourn (5:10 p.m.).*

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, July 13, 2021.

Councillor Bill McNulty Chair Shannon Unrau Legislative Services Associate



Minutes

Community Safety Committee

| Date: Place: | Wednesday, October 13, 2021 Council Chambers Richmond City Hall |
|-----------------|---|
| Present: | Councillor Bill McNulty, Chair Councillor Carol Day Councillor Andy Hobbs Councillor Alexa Loo Councillor Harold Steves (by teleconference) |
| Also Present: | Councillor Linda McPhail (by teleconference) Councillor Chak Au (by teleconference) Councillor Michael Wolfe (by teleconference) |
| Call to Order: | The Chair called the meeting to order at 4:00 p.m. |

MINUTES

It was moved and seconded That the minutes of the meeting of the Community Safety Committee held on September 21, 2021 be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

November 9, 2021, (tentative date) at 4:00 p.m. in Council Chambers.

COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT – AUGUST 2021 (File Ref. No. 12-8060-01) (REDMS No. 6741313) In reply to queries from Committee, staff noted that (i) there have been extra patrols by the SPCA at Cook Elementary School, (ii) 411 parking tickets were issued at the night market for customers parking against regulatory signage, and (iii) public education regarding off -leash and dog licencing is provided through social media and pamphlets distribution while patrolling.

It was moved and seconded

That the staff report titled "Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – August 2021", dated September 14, 2021, from the General Manager, Community Safety, be received for information.

CARRIED

2. **PROPERTY USE MONTHLY ACTIVITY REPORT – AUGUST 2021** (File Ref. No. 09-5355-00) (REDMS No. 6749842)

In response to queries from Committee, staff advised (i) prior to 7:00 a.m. and after 8:00 p.m. noise restrictions are in effect in Richmond (ii) bylaw officers attend any noise complaints, (iii) car rally organizers have to apply for a permit to have an event at Garry Point Park, and (iv) Parks department is reaching out to organizers too look at other locations for holding car rallies.

It was moved and seconded

That the staff report titled "Property Use Monthly Activity Report – August 2021", dated September 17, 2021, from the General Manager, Community Safety, be received for information.

CARRIED

3. HOT WEATHER AND POOR AIR QUALITY PLAN

(File Ref. No. 09-5140-01) (REDMS No. 6723315)

In response to queries from Committee, staff noted that (i) there were no further requests for any other openings beyond what was done in the plan, (ii) there is a comprehensive communications plan with all the partners in the community to share the information detailed in the plan, (iii) 575 in BC died of heat related deaths this year, (v) a final report will be shared with all stakeholders including MP's and MLA's

Committee expressed appreciation for the detailed plan and felt that it was a good idea to share it with various Advisory groups, community associations and service providers.

It was moved and seconded

That the report titled, "Hot Weather and Poor Air Quality Plan", dated September 3, 2021, from the Deputy Fire Chief, be received for information.

CARRIED

4. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – AUGUST 2021

(File Ref. No. 99-Fire Rescue/) (REDMS No. 6739880)

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – August 2021", dated September 13, 2021, from the Fire Chief, be received for information.

CARRIED

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

(i) Richmond Fire-Rescue Staffing

Staff noted that 29 new fire fighters have been hired and the engine company will be in full operation by the end of the year.

6. RCMP MONTHLY ACTIVITY REPORT – AUGUST 2021 (File Ref. No. 09-5000-01) (REDMS No. 6731299)

In reply to queries from Committee, staff noted that (i) there has been a reduction in property crime (ii) there has been increased enforcement activities targeting gangs and drug traffickers, (iii) there is a city wide antihate campaign, (v) RCMP are taking an aggressive approach to hate crimes, and (iv) the restorative justice approach has worked well in handling hate crimes,

Committee commended Chief Supt. William Ng's service to the City and congratulated him on his promotion.

It was moved and seconded

That the staff report titled "RCMP Monthly Activity Report – August 2021", dated September 15, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

7. RCMP/OIC BRIEFING

(Verbal Report)

Items for discussion: *None*.

7A. SPEED LIMITS FOR E BIKES/ E SCOOTERS (Verbal report)

Discussion ensued with regard for the need for enforcement of speed limits for e-bikes and e-scooters on multi-use pathways. Staff advised that speed limits are enforced by the RCMP. As a result of the discussion, the following **referral motion** was introduced.

It was moved and seconded

That staff examine the enforcement of speed limits for E-bikes and E-scooters on multi use pathways and report back.

CARRIED

7B ENFORCEMENT OF UNINSURED MOTOR VEHICLES ON PUBLIC PROPERTY ((ded Baser))

(Verbal Report)

Discussion ensued regarding derelict and uninsured vehicles parked on City property along River Road. In response to queries from Committee, staff noted that bylaw officers patrol for uninsured vehicles, issue tickets and tow such vehicles.. As a result of the discussion, the following **referral motion** was introduced.

It was moved and seconded

That staff investigate the enforcement of uninsured motor vehicles on public property and report back.

CARRIED

8. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded *That the meeting adjourn (4:49 p.m.).*

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, October 13, 2021.

Councillor Bill McNulty Chair

Raman Grewal Legislative Services Associate Subject:

FW: Request to make presentation to Public Works and Transportation Committee of Richmond City Council

To the City of Richmond Clerk,

KABU-Ride Inc. would like to make an in-person presentation at the next possible meeting of Richmond City Council's Public Works and Transportation Committee.

KABU would like to update the City of Richmond and members of council, regarding the recently completed review of KABU-Ride Inc. by the Passenger Transportation Board of B.C.

KABU received its ride-hailing licence to serve all of B.C. in February of 2020, but based on input from the City of Richmond in 2019 that indicated that the city did not feel that KABU was a "fit and proper person", the board placed a provision on KABU's licence, requiring that 18 months after the issuance of the licence, the board would undertake a review of KABU's fitness to operate a ride-hailing company.

That review has now been completed.

As well, KABU would like to update the City of Richmond about the current state of ride-hailing in the community, and specifically reference the flourishing illegal ride-hailing market, which is putting hundreds of customers, and the community at large, in harm's way each and every day.

Pending the city's approval, KABU will be represented at the committee meeting by Daniel Xiao, KABU's director of finance, and Martin van den Hemel, KABU's director of communications.

The presentation would include a short Power-Point style presentation to accompany a verbal submission of no more than five minutes. KABU will then make itself available for questions by committee members and city staff.

I look forward to hearing from you.

Sincerely,

MARTIN VAN DEN HEMEL

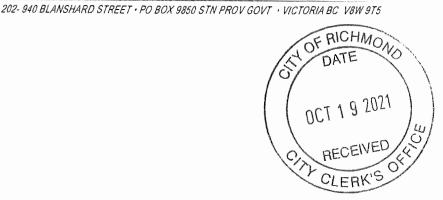


O. MAYOR & EACH COUNDILLOR NOM. CITY CLERK'S OFFICE

| ON | TABLE ITEN | Λ |
|----------|--------------------|--------|
| Date: | October 19,200 | -1 |
| Meeting: | fublic blocks & TM | 1/10/2 |
| tem: | | 1 |

August 31, 2021

Yi (Billy) Xiong President Kabu Ride Inc. 2600 – 1066 West Hastings St. Vancouver, BC V6E 3X1



Via Email: <u>martin.h@gokabu.ca</u>

Dear Yi Xiong:

Re: Kabu Ride Inc. PTL 75267 - Fitness Review

This letter is to advise that, consistent with the term and condition imposed on Kabu Ride Inc. (Kabu) PT licence 75267, the Passenger Transportation Board has reviewed Kabu's records to date including:

- Disclosure of Unlawful Activity & Bankruptcy form (Board Form 5)
- Declarations form (Board Form 17)
- Passenger Transportation Branch Compliance Summary
- BC Court Services Online

The Board is satisfied that Kabu remains fit and proper person and no further steps will be taken.

Yours truly,

Carmela Allevato Chair Passenger Transportation Board

cc: Steve Haywood, Executive Lead and Registrar, Passenger Transportation Branch

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| То: | Community Safety Committee | Date: | October 13, 2021 |
|-------|--|----------|---------------------------|
| From: | Cecilia Achiam General Manager, Community Safety | File: | 12-8060-01/2021-Vol 01 |
| Re: | Community Bylaws Parking Enforcement and A Activity Report – September 2021 | nimal Se | ervices Monthly |

Staff Recommendation

That the staff report titled "Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – September 2021", dated October 13, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam General Manager, Community Safety (604-276-4122)

| REPORT CONCURRENCE | | | | |
|----------------------------|-----------|--|--|--|
| ROUTED TO: CONCURRENCE | | | | |
| Finance | V | | | |
| SENIOR STAFF REPORT REVIEW | INITIALS: | | | |
| APPROVED BY CAO | | | | |

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Services department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

In September there were 96 dogs licenced. This figure represents 93 new dog licence applications and three dog licence renewal applications. The total number of dogs, licenced year to date is 7,501. Community Bylaw staff continue to collect outstanding renewal licencing fees and have reduced the amount of unpaid renewal licences from 960 to 166. The annual dog licencing campaign will continue until October 2021, with additional fines being levied against the remaining dog owners who have not renewed their 2021 dog licences.

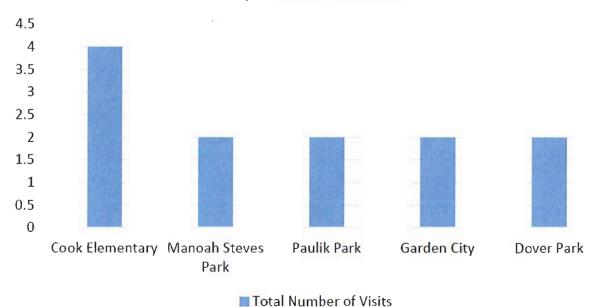
During the month of September 2021, there was a reduction in on-foot patrols by BC SPCA Officers due to staffing changes and the on-boarding of two new Officers. BC SPCA Officers, conducted a total of 23 on-foot patrols of 15 parks, schools and dykes located within the City. BC SPCA Officers conducted patrols of Cook Elementary daily, between the hours of 12pm to 8pm, to address an abundance of off-leash dogs witnessed by a BC SPCA Officer and occurring during the above-specified hours, which resulted in seven tickets being issued under the Animal Control Bylaw No. 7932 for failure to leash a dog.

In September, there was a decrease in wildlife calls as fledgling season came to a close and a decrease in barking dog complaints, which can be attributed to the cooler weather conditions and windows being closed and less dogs left outside.

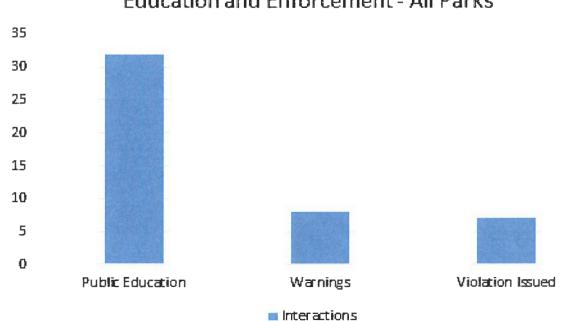
Additionally, BC SPCA Officers conduct both education and enforcement, which includes licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community

Figure 1 below highlights the top five patrolled parks and/or schools followed by Figure 2, which represents, BC SPCA Officer public engagement while conducting enforcement and education within City parks for the month of September. Figure 3 represents the 168 calls for service that the BC SPCA Officers attended for the month of September.

Figure 1: Parks Patrolled by BC SPCA



Top Patrolled Parks

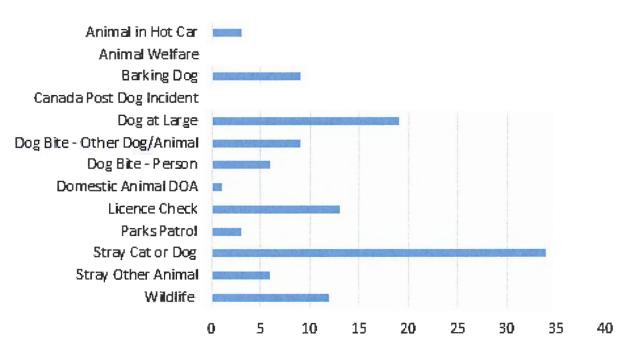


Education and Enforcement - All Parks

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Figure 2: Education and Enforcement by BC SPCA





Dispatch Category

Parking Enforcement

For the month of September 2021, Parking Officers attended 264 calls for service for parking and/or stopping related offences. Out of the 264 calls, 72 were attributed to requests for enforcement of the Traffic Bylaw No. 5870 (Traffic Bylaw) as it pertains to either the 72-hour or 3-hour requirement within the Bylaw and 51 were attributed to Officers conducting assigned school patrols for the month of September. The school patrol rosters are assigned monthly to the Parking Officers, based on both public and school staff complaints regarding road safety concerns for students attending classes. During the month of September 2021, 80 tickets were issued under the Traffic Bylaw for various parking and/or stopping offences during assigned school patrols.

Parking Officers proactively patrol City owned off-street parking lots for compliance of pay parking and City roadways for stopping and parking offences. Management of files by Parking Officers is priority based with all safety and obstruction requests receiving top priority.

Figure 4 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 5.

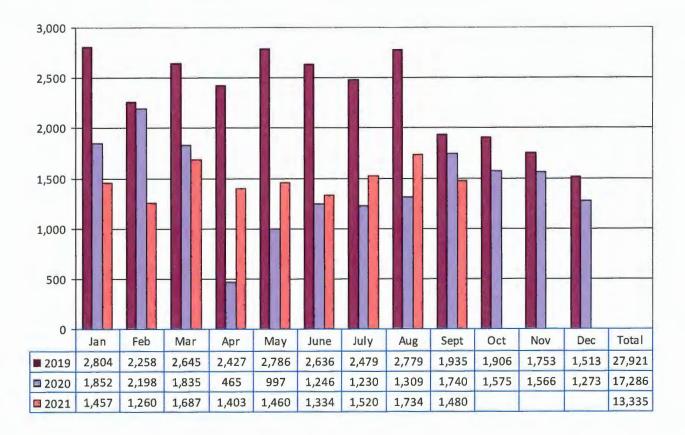


Figure 4: Parking Violations Issuance Comparison



Figure 5: Parking Revenue Comparison (000's)

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Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 1 exhibits the number of parking violations issued together with the number of animal services violations issued.

| Ticket Issuance | September | YTD | | |
|-----------------------------|--------------|--------|--|--|
| Parking & Stopping Offences | 1,480 | 13,335 | | |
| Animal Services Offences | 99 | 635 | | |
| | Totals 1.579 | 13,970 | | |

The increase in ticket revenue for the month of September (shown in figure 5) can be attributed to fines issued by Parking Officers for parking and/or stopping violations occurring at the Richmond Night Market. The Richmond Night Market officially ended its season and closed to the public on September 26, 2021 with a total of 508 tickets being issued for various stopping and parking offences.

Animal Services ticket revenue continues to reflect an increase during the month of September. This is attributed to the annual dog licence-canvassing program, which ensures non-compliant dog owners purchase renewal licences. Increases in revenue can also be attributed to increased uniform presence and enforcement of City bylaws by BC SPCA Officers as they relate to animal control and licencing issues.

Bylaw Adjudication

The next adjudication is scheduled for November 17, 2021.

Revenue and Expenses

The Community Bylaw Parking and Animal Services department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue generated is from dog licences, animal services fines, false alarm disturbances and newspaper box permits. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the programs within Community Bylaws Parking and Animal Services.

Table 2: Parking and Animal Services Revenue by Source

| Program Revenue | Budget Sep 2021 | Actual Sep 2021 | YTD Budget Sep 2021 | YTD Actual Sep 2021 |
|--------------------------------|--------------------|--------------------|------------------------|------------------------|
| Contract Revenue ¹ | 5,093 | 5,000 | 46,455 | 45,000 |
| Filming Revenue | 0 | 970 | 0 | 13,302 |
| False Alarm | 4,533 | 0 | 40,800 | 5,875 |
| Dog Licences | 11,342 | 8,465 | 174,524 | 207,964 |
| Newspaper Box Permits | 2,533 | 0 | 31,438 | 8,648 |
| Animal Services Fines | 475 | 6,150 | 7,311 | 42,075 |
| Parking Revenue ² | 173,530 | 130,898 | 1,582,724 | 951,791 |
| Receivable Income ³ | 8,489 | 1,987 | 77,424 | 12,007 |
| Total Revenue | 205,995 | 153,470 | 1,960,676 | 1,286,662 |

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

| 1.1.1.1 | | YTD Budget Sep 2021 | YTD Actual Sep 2021 |
|-----------------------------|-----------------------|------------------------|------------------------|
| Parking ⁴ | Revenue | 1,778,842 | 1,036,623 |
| | Expenses | 1,227,533 | 922,965 |
| | Net Revenue (Expense) | 551,309 | 113,658 |
| Animal Control ⁵ | Revenue | 181,834 | 250,039 |
| | Expenses | 756,506 | 628,528 |
| | Net Revenue (Expense) | (574,672) | (378,489) |

Table 3: Parking & Animal Services Revenue and Expenses

Financial Impact

None.

Conclusion

The Parking Enforcement and Animal Services department administers a wide range of bylaws related to parking, animal services, public parks and school grounds. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses. Ticketing revenue continues to fluctuate, primarily due to the impact of the COVID-19 Pandemic, which is managed and partially offset by a decrease in costs in all areas of the department.

Susan Lloyd Program Manager, Administration, Parking Enforcement and Animal Services (604-247-4467)

⁴ Includes all revenue from Table 2, excluding dog licences and animal services fines

⁵ Includes dog licences and animal services fines from Table 2



| То: | Community Safety Committee | Date: | October 13, 2021 |
|-------|---|----------|-------------------|
| From: | Cecilia Achiam General Manager, Community Safety | File: | 09-5350-00/Vol 01 |
| Re: | Property Use Monthly Activity Report – Septeml | ber 2021 | |

Staff Recommendation

That the staff report titled "Property Use Monthly Activity Report – September 2021", dated October 13, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam General Manager, Community Safety (604-276-4122)

| REPORT CONCURRENCE | | | | |
|-----------------------------------|-------------|--|--|--|
| ROUTED TO: | CONCURRENCE | | | |
| Finance Department Engineering | 전 | | | |
| SENIOR STAFF REPORT REVIEW | INITIALS: | | | |
| APPROVED BY CAO | | | | |

Staff Report

Origin

This monthly report for the Property Use department provides information and statistics for enforcing bylaws related to noise, health, grease, soils, zoning and short-term rentals as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Property Use Calls for Service

Property use enforcement matters are divided among several groups in Community Bylaws, Engineering and Business Licencing. Figure 1 shows the calls for service (files opened) by Property Use Inspectors. Figure 2 shows all other property related enforcement.

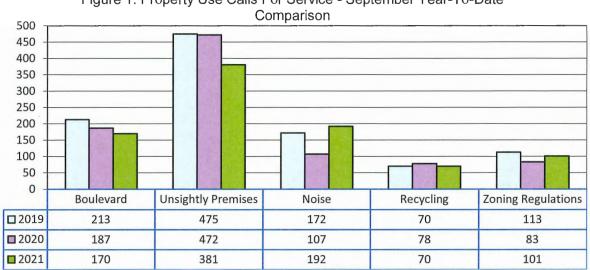
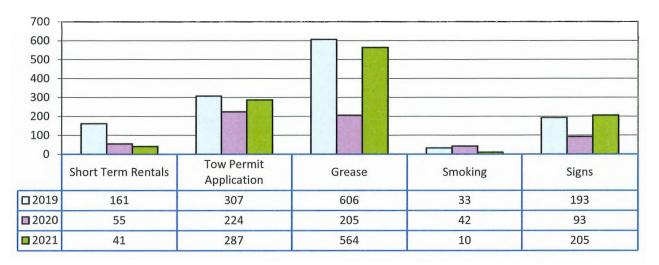


Figure 1: Property Use Calls For Service - September Year-To-Date

As expected, calls for enforcement of noise continue to increase compared to previous years. This increase was in part due to a rise in construction related noise calls. While calls related to short-term rentals are expected to return to levels seen in previous years, the numbers remain low for September.





<u>Grease</u>

The Grease Officer remains focused on education and communication. During the month of September, the Grease Officer undertook 184 grease-trap inspections, which are reflected in the cumulative total shown in Figure 2.

Soil Report

The Soil Bylaw Officer (the "Officer") responds to public complaints, issues of non-compliance related to unauthorized filling, conducting oversight of permitted soil deposit/removal sites, and inspecting properties in which compliance is being undertaken by the owner(s). The aforementioned issues generated 41 site inspections conducted by the Soil Bylaw Officer during the month of September.

Removal orders were issued for:

- 19740 River Road
- 2200 No. 6 Road
- 11520 Blundell Road

Stop Work Order's were issued for:

- 11140 Granville Avenue
- 5440 No. 6 Road

Compliance was obtained for:

- 10031 Blundell Road
- 5990 No. 6 Road

A soil removal permit was issued for 8451 No. 5 Road following a Notice-of-Intent approval from the ALC. In addition, a soil deposit permit was issued for 7088 No. 5 Rd following a Notice-of-Intent approval from the Agricultural Land Commission (ALC). Soil deposit applications were received for:

- 8251 No. 5 Road
- 18840 River Road
- 7088 No. 5 Road
- 11500 Blundell Road
- 5440 No. 6 Road

There are 18 soil deposit proposals under various stages of review by City staff and the Officer continues to monitor 15 approved sites.

The Officer is currently addressing 35 properties that are considered to be in noncompliance. There are two files with legal counsel.

The ALC has not provided a decision regarding the soil deposit proposal for 8511 No. 6 Road (forwarded by the City as per Council approval in May 2021).

Bylaw Prosecutions

The reconvening of the trial regarding commercial vehicles and outdoor storage 10040 Palmberg Road is set for December 6, 2021.

Ticketing

The following table reflects department *violation issuance* by file type for the month of September and year to date.

| Ticket Issuance (BVN's & MTI's) | | September | YTD |
|------------------------------------|--------|-----------|-----|
| Short-Term Rental Offences | | 0 | 11 |
| Soil Deposit and Removal Offences | | 0 | 0 |
| Watercourse Protection Offences | | 0 | 0 |
| Unsightly Premises Offences | | 1 | 24 |
| Noise Offences | | 2 | 25 |
| Grease Trap Offences | | 0 | 2 |
| Solid Waste and Recycling Offences | | 0 | 3 |
| Sign Offences | | 0 | 14 |
| Watering Offences | | 0 | 1 |
| | Totals | 3 | 80 |

Table 1: Community Bylaw Violations

Revenue and Expenses

Revenue in Property Use is derived from soil permit revenue, tickets and court fines from bylaw prosecutions. While the actual amount collected each month can very depend on timing of court and ticket payments, overall Property Use revenue is ahead of budget. These results are shown in Table 2.

| Program Revenue | Budget Sep 2021 | Actual Sep 2021 | YTD Budget Sep 2021 | YTD Actual Sep 2021 |
|--------------------------|--------------------|--------------------|------------------------|------------------------|
| Towing Permits | 1,172 | 2,169 | 14,185 | 19,429 |
| Soil Permit Applications | 250 | 5,550 | 2,250 | 8,850 |
| Bylaw Fines | 5,604 | 5,000 | 67,820 | 101,110 |
| Total Revenue | 7,026 | 12,719 | 84,255 | 129,389 |

Table 1: Property Use Revenue by Source

The favorable result on the revenue side are reflective of positive court outcomes. At the same time, there are also savings on the expense side. This equates to an overall budget position that is lower than budgeted expenses. The full results are shown in Table 3.

Table 2: Property Use Revenue and Expenses

| | and the second second | YTD Budget Sep 2021 | YTD Actual Sep 2021 |
|--------------|-----------------------|------------------------|------------------------|
| Property Use | Revenue | 84,255 | 129,389 |
| | Expenses | 1,068,406 | 594,732 |
| | Net Revenue (Expense) | (984,151) | (465,343) |

Financial Impact

None.

Conclusion

Property Use administers a wide range of bylaws related to land use, unsightly premises, shortterm rentals, soil, grease, noise and health. This report provides a summary of this month's activity, including revenue and expenses.

Mark Corrado Manager, Community Safety Policy and Programs (604-204-8673)

MC:mc



Report to Committee

| То: | Community Safety Committee | Date: | October 12, 2021 |
|-------|---|-------|--------------------------------|
| From: | Tim Wilkinson Fire Chief | File: | 99-Fire Rescue/2021- Vol 01 |
| Re: | Richmond Fire-Rescue Monthly Activity Report – September 2021 | | |

Staff Recommendation

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – September 2021", dated October 12, 2021, from the Fire Chief, be received for information.

Tim Wilkinson Fire Chief (604-303-2701)

Att. 1

| REPORT CONCURRENCE | |
|--------------------------------|--|
| CONCURRENCE OF GENERAL MANAGER | |
| SENIOR STAFF REPORT REVIEW | |
| APPROVED BY CAO | |

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Emergency Programs

Notable items from Emergency Programs (EP) for September 2021 are as follows:

- Staff supported the Pembina Pipeline Corporation in their emergency response training by participating in an exercise on September 17, 2021. Staff acted as exercise observers, providing consultation and recommendations as required. Staff will be submitting an after-action review of the exercise along with a list of recommendations.
- Staff continue to collaborate with the Canadian Red Cross (CRC) on the national inclusive resiliency three-year project. During September, staff presented to the Richmond Intercultural Advisory Committee (RIAC) and shared the project and opportunities with the attending group. Richmond is one of five communities participating across the country with the CRC on this project.

Training and Public Education

During September 2021, Fire Training staff facilitated the onboarding and training for the 29 new recruits who have joined the City. This completes the hiring of the final 12 new fire fighters approved by Council as part of the Safe Community Program as well as replace fire fighters who have retired form 2019-2021 during the temporary COVID hiring freeze. Other training activities included Fire Rescue and a Leadership Course for Pool Officers.

During September 2021, public education events remained on hold. Fire staff continued to create and post educational videos on the RFR Facebook and website pages.

Emergency Response

Richmond Fire-Rescue staff continue to support incidences emanating from Health Orders issued by the Province to combat the COVID-19 pandemic as well as provide regular services to the community.

Richmond Fire-Rescue's goal is to respond to incidents in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In September 2021, there were a total of 860 incidents, representing a 55 per cent increase in incidences from September 2020 (Attachment 1).

Richmond Fire-Rescue is experiencing increases in medical responses due to the changes of the Provincial Health Orders and Medical Health Officer's direction. The increase in September 2021 is a result of the gradual return to normal levels of service of medical event types and responses to medical calls for hot weather responses. RFR continues to monitor all activities to identify and create programs to respond to emerging trends.

The average time on scene for RFR crews was 33 minutes, which was higher than the 30 minutes recorded in 2020. Time on scene can vary due to the nature and severity of each incident.

| Table 1: Total Incidents - September 2021 | | | | | |
|---|------------------|--|---|------------------------------------|--|
| | Totals (2021) | Percentage Change from September 2020 | Number Change from September 2020 | 5 Year Average for September | |
| Alarm Active No Fire | 129 | +8 | +10 | 129 | |
| Explosion | 0 | - | -1 | 0 | |
| Fire | 34 | -26 | -12 | 38 | |
| Haz-Mat | 3 | -6 | -5 | 6 | |
| Medical | 446 | +134 | +255 | 353 | |
| MVI | .86 | +43 | +26 | 96 | |
| Public Hazard | 11 | +120 | +6 | 10 | |
| Public Service | 95 | +25 | +19 | 68 | |
| Response Cancelled/Unfounded | 51 | +4 | +2 | 82 | |
| Specialized Transport | 4 | +300 | +3 | 3 | |
| Tech Rescue | 1 | - | +1 | 0 | |
| Totals | 860 | +55 | +304 | 787 | |

In September 2021, there were 34 reportable fires to the Office of the Fire Commissioner, representing a 26 per cent decrease from September 2020. The average figure for fires reported in September over the last five years is 38.

Richmond Fire-Rescue's emergency fire response goal is to contain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases significantly once the fire leaves the room of origin.

Fire damage and property losses during September 2021 are estimated at \$217,100. This total includes \$196,600 for building/asset loss and \$20,500 for content loss. The total building/asset and content value at risk was estimated to be \$165,587,627 and the total value preserved from damage was \$165,370,527. These numbers translate to 99 per cent of value protected (Table 2); this is higher than the value observed in 2020.

| Table 2: Fire Incidents By Type and Loss Estimates - September 2021 | | | | | | |
|---|--------------------|---|--|------------------------------------|-----------------------------------|---|
| Incident Type Breakdown | Incident Volume | Estimated Building/ Asset Value (\$) | Estimated Building/ Asset Loss (\$) | Estimated Content Value (\$) | Estimated Content Loss (\$) | Estimated Total Value Preserved (\$) |
| Residential: Single family | 2 | 882,000 | 36,000 | 15,000 | 500 | 860,500 |
| Multi family | 5 | 118,090,627 | 90,000 | 47,000 | 10,000 | 118,037,627 |
| Commercial/Industrial | 4 | 23,116,000 | 36,100 | 23,290,000 | - | 46,369,900 |
| Outdoor | 15 | - | - | - | - | - |
| Vehicle/Vessel | 8 | 137,000 | 34,500 | 10,000 | 10,000 | 102,500 |
| Totals* | 34 | 142,225,627 | 196,600 | 23,362,000 | 20,500 | 165,370,527 |

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable September 2021 incidents:

- September 1, 2021 Vehicle fire on Smith Drive. Multiple crews responded to reports of large volumes of smoke in a residential area. On arrival, crews traced the smoke to a car on fire. Crews proceeded to extinguish the fire and complete an overhaul of the area. This was a suspicious fire and a Fire Investigator was called to attend the scene. There was no damage to any other structures in the area and no injuries to residents or staff were reported.
- September 3, 2021 Vehicle fire on Cambie Road. Crews responded to reports of a car that had driven into a house. On arrival, crews found a car in the house, which was in flames. Crew's rapid response to the extinguishment of the fire and their deployment of hand lines mitigated the spread of the fire, ensuring minimal damage to the house. The car was completely burned up. The driver of the vehicle required medical attention and was provided assistance until BC Emergency Health Services crews arrived on scene. A Fire Investigator attended the scene. There were no reports of other injuries to residents or RFR personnel.
- September 5, 2021 Commercial fire on Alexandra Road. On arrival crews found that there had been a fire in the kitchen of a restaurant and a sprinkler activation had extinguished the fire. Crews proceeded to shut down the sprinkler system to stop further water damage to the restaurant. A Fire Investigator and the Health Department attended the scene. There were no injuries reported.

- September 9, 2021 Residential fire on Airey Drive. RFR crews responded to a fire in an apartment. Arriving crews identified a pot on the stove creating a large amount of smoke and some fire. All of the residents and their pets had been evacuated. Crews quickly extinguished the fire, which contained the fire to the point of origin. Crews assessed the damage and ventilated the apartment. One resident was unable to return to their property and were provided Emergency Social Services assistance. There were no injuries reported. A Fire Investigator attended the scene.
- September 27, 2021 Commercial fire on No. 3 Road. RFR crews responded to reports of an electrical fire in a mall. On arrival crews located the fire in a light fixture. Crews remained on scene to assess the light fixture. There were no injuries reported to the public or RFR personnel. A Fire Investigator attended the scene.
- September 27, 2021 Residential fire on 7th Avenue. RFR crews responded to a townhouse fire. Crews quickly attacked and extinguished the fire, which was limited the kitchen and entry vestibule. The occupants had exited the residence and were not injured. Emergency Support Services were deployed to provide assistance. No other injuries reported to residents or firefighters. A Fire Investigator attended the scene.

Financial Impact

None.

Conclusion

During September 2021, Richmond Fire-Rescue crews continued to experience increases to incident volumes that are a return to volumes experienced in years prior to the COVID-19 pandemic. RFR staff remain ready to react and adapt to the ever changing pandemic situation.

Tim Wilkinson Fire Chief (604-303-2701)

TW:js

Att. 1: Suppression Activity, including location of September's Fire, Medical and MVIs

Incident Volumes

The following chart provides a month to month comparison regarding incidents occurring in September 2021 and 2020. In September 2021, there were a total of 860 incidents, compared to 556 in September 2020. This represents an increase of 55 per cent.

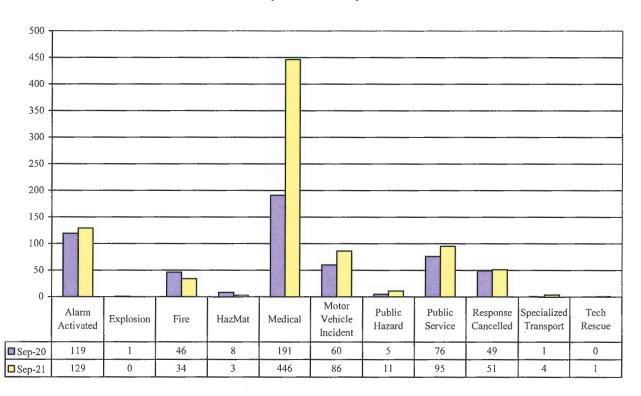


Table 3: September 2020 & September 2021

Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 52 per cent of the total emergency responses for RFR during the month of September 2021. A detailed breakdown of the medical incidents for September 2020 and 2021 is set out in the following table by sub-type. There were a total of 446 medical incidents in September 2021 compared to 191 in September 2020, an increase of 134 per cent. RFR continue to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

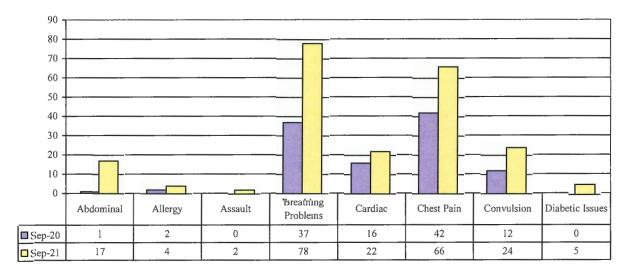
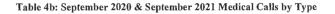
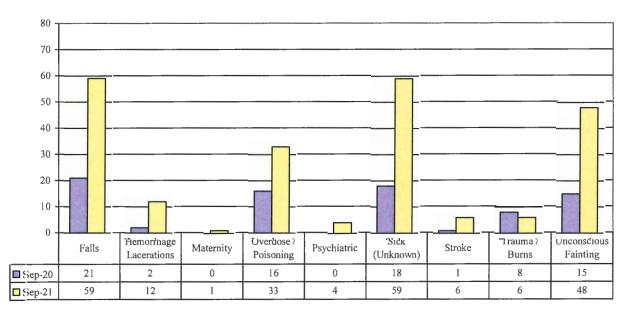


Table 4a: September 2020 & September 2021 Medical Calls by Type





Fire Investigations

The fire investigation statistics for September 2021 are listed below:

| Table 5: Total Fire Investigation Statistics – September 2021 | | | | |
|---|------------|------------|--------------|--|
| | Suspicious | Accidental | Undetermined | |
| Residential - Single-family Residential - Multi-family | | 23 | - 2 | |
| Commercial/Industrial | - | 4 | - | |
| Outdoor | 3 | 10 | 2 | |
| Vehicle | 1 | 4 | 3 | |
| Totals | 4 | 23 | 7 | |

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

| Table 6: Hazardous Materials Incidents By Type – September 2021 | | | | |
|---|---------|--|--|--|
| | Details | | | |
| Flammable / Combustible Liquids | 1 | | | |
| Natural Gas / Propane Leaks (small) | 1 | | | |
| Unclassified | 1 | | | |
| Totals | 3 | | | |

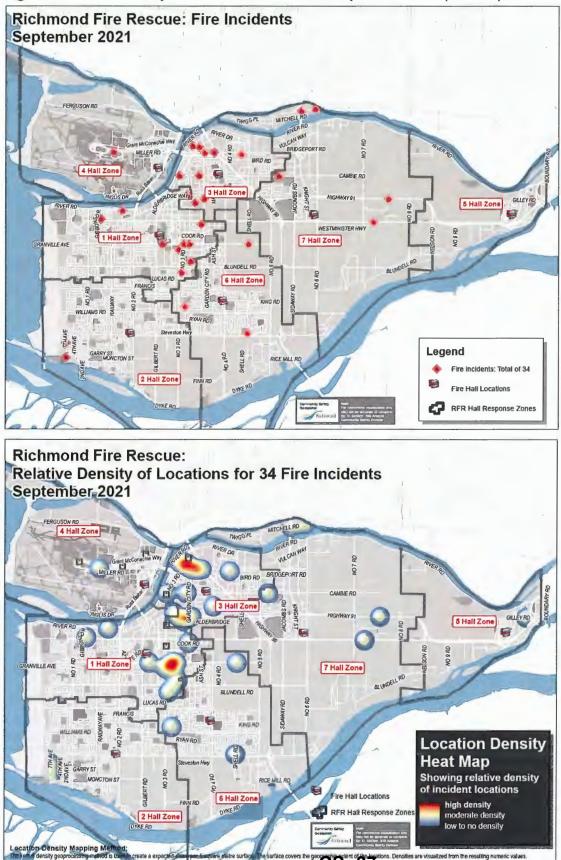


Figure 1: Location of reportable fires attended in September 2021 (total 34)

CS-37

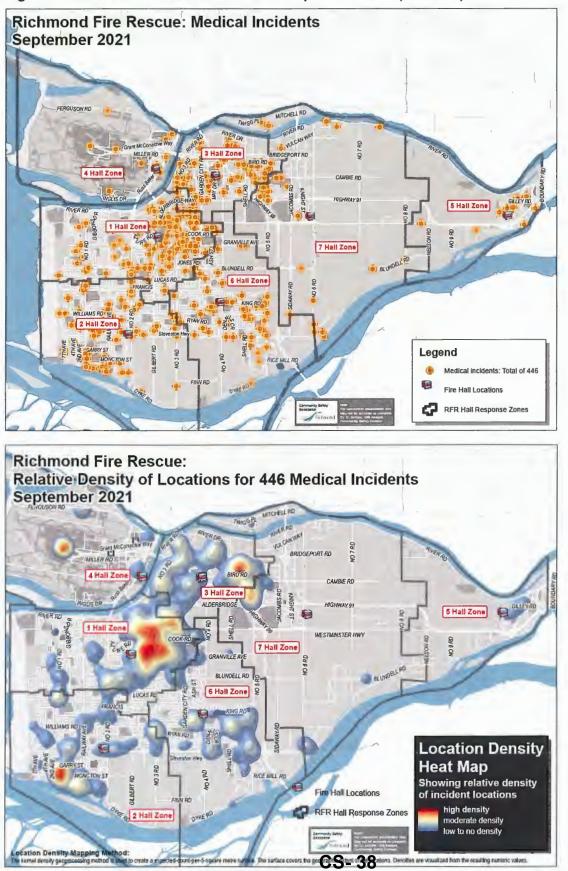


Figure 2: Location of medical Incidents in September 2021 (total 446)

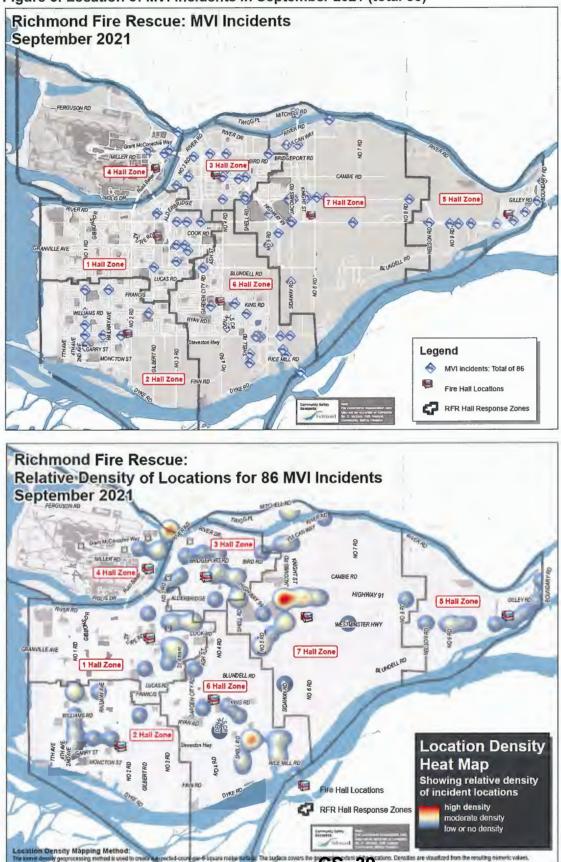


Figure 3: Location of MVI Incidents in September 2021 (total 86)

CS-39



Report to Committee

| Re: | RCMP Monthly Activity Report – September 202 | 1 | |
|-------|--|-------|---------------------------|
| From: | Will Ng Chief Superintendent, Officer in Charge | File: | 09-5000-01/2021-Vol 01 |
| То: | Community Safety Committee | Date: | October 14, 2021 |
| | | | |

Staff Recommendation

That the staff report titled "RCMP Monthly Activity Report – September 2021", dated October 14, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Will Ng Chief Superintendent, Officer in Charge (604-278-1212)

Att. 3

| REPORT CONCURRENCE | |
|--------------------------------|-----------|
| CONCURRENCE OF GENERAL MANAGER | • . |
| SENIOR STAFF REPORT REVIEW | INITIALS: |
| | |

- 2 -

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

- 1. Activities and Noteworthy Files
- 2. Analysis of Police Statistics
- 3. Crime Trends Across Jurisdictions
- 4. Block Watch
- 5. Community Police Station Programs
- 6. Crime Prevention Unit
- 7. Road Safety Unit
- 8. Victim Services
- 9. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Activities and Noteworthy Files

Robbery Arrest

On September 2, 2021, the Richmond RCMP issued a media release that an arrest had been made in connection with a robbery, which occurred on August 22, 2021. Police had responded to the 9000 block of Williams Road where a convenience store clerk was threatened with a knife. The suspect has been charged with one count of robbery.

Missing Person

On September 3, 2021, the Richmond RCMP issued a media release requesting the public's assistance in locating a missing 42-year-old man. On September 8, 2021, the Richmond RCMP issued a follow-up media release advising that the man had been located and was receiving treatment in hospital. There is no suspected foul play related to this incident.

Shots Fired

On September 13, 2021, Richmond RCMP officers responded to two occurrences of shots fired at separate locations. A 64-year-old Richmond man was later arrested in connection with both incidents. No one was injured and police do not believe the shootings to be connected to criminal activity. The investigation is ongoing.

Hit and Run

On September 24, 2021, Richmond RCMP officers responded to the 8200 block of Granville Avenue for a vehicle collision with a cyclist. The driver exited the vehicle and then left the scene of the accident prior to police arrival. The cyclist was transported to hospital where he was treated and later released. The collision remains under investigation.

New City Centre Community Police Office

On September 29, 2021, the opening was held for the new City Centre Community Police Office. Mayor and Council were in attendance, as were police officers from RCMP 'E' Division Headquarters. The new 10,000 square foot facility on the corner of Gilbert Road and Granville Avenue will provide the public centralized policing services and improved police response times for Richmond residents.

Analysis of Police Statistics

Arson

In September 2021, there were three reported arsons, which represents no change from the previous month and is down two incidents from September 2020. No patterns or trends have been identified. The number of arsons this month is within the expected range.

Assault Serious (Assault with a Weapon)

There were eight assault serious events in September 2021, which is down 20 per cent from the previous month and down 53 per cent from September 2020. No patterns or trends have been identified. The number of serious assaults this month is within the expected range.

Auto Theft

In September 2021, there were 25 incidents of auto theft, which is up 19 per cent from the previous month and down 22 per cent from September 2020. No patterns or trends have been identified. The number of auto thefts this month is within the expected range.

Drugs

In September 2021, there were 24 drug files, which is down 37 per cent from the previous month and down 20 per cent from September 2020. No patterns or trends have been identified. The number of drug incidents this month is below the expected range.

Mental Health

There were 135 mental health-related incidents in September 2021, which represents no change from the previous month and is a 12 per cent decrease from September 2020. No patterns or trends have been identified. The number of mental health-related incidents this month is within the expected range.

There were 85 police apprehensions this month, which is a 14 per cent reduction from the previous month and the average hospital wait time decreased by four percent to 102 minutes. The longer than average hospital wait time has been attributed to a small proportion of incidents which required police to remain in hospital for an extended period of time.

Residential Break and Enter

There were 22 break and enters to residences in September 2021, which represents no change from the previous month and is a 35 per cent decrease from September 2020. No patterns or trends have been identified. The number of residential break and enters this month is within the expected range.

Commercial Break and Enter

In September 2021, there were 36 break and enters to businesses, which represents a three per cent decrease from the previous month and is a 24 per cent increase from September 2020. No patterns or trends have been identified. The number of commercial break and enters this month is within the expected range.

Robbery

There were four robbery incidents in September 2021, which is down one incident from the previous month and is half the number of incidents reported in September 2020. No patterns or trends have been identified. The number of robberies this month is within the expected range.

Sexual Offences

In September 2021, there were 18 sexual offence files, which is up 13 per cent from previous month and represents no change from September 2020. No patterns or trends have been identified. The number of sexual offences this month is within the expected range.

Shoplifting

There were 52 reported shoplifting thefts in September 2021, which is a 15 per cent decrease from the previous month and is an eight per cent increase from September 2020. No patterns or trends have been identified. The number of shoplifting thefts this month is within the expected range.

Theft from Automobile

There were 137 theft from automobile incidents in September 2021, which is down nine per cent from the previous month and down 10 per cent from September 2020. No patterns or trends have been identified. The number of thefts from automobiles this month is within the expected range.

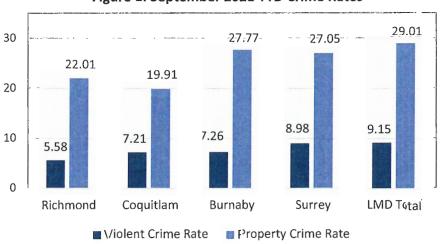
Hate Crimes and Incidents

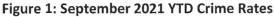
Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2018 and September 30, 2021.¹ A "hate crime" refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime as per the *Criminal Code* carries a higher threshold and usually involves one or more criminal offences. A "hate incident" may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. The single incident reported this month was related to racist graffiti.

| | Table 1 – Hate Crim | es and Hate Incidents | | |
|----------|---------------------|-----------------------|-------|--|
| Year | Hate Crime Files | Hate Incident Files | Total | |
| 2018 | 19 | 4 | 23 | |
| 2019 | 11 | 9 | 20 | |
| 2020 | 21 | 13 | 34 | |
| 2021 YTD | 18 | 24 | 42 | |

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.² In September 2021, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate and the second lowest property crime rate.





Block Watch

At the end of September 2021, the Block Watch program had 303 groups totaling 7,019 participants. Currently, the program includes 435 captains and co-captains.

¹ The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

² Crime rate is calculated per 1,000 people.

Community Police Station Programs

Community police stations enhance the Richmond RCMP Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. Due to the COVID-19 pandemic, all three community police stations have been closed to the public since March 2020. Volunteer deployments resumed in June 2020, in accordance with the guidelines established by RCMP 'E' Division's Crime Prevention Services; however, the scope of volunteer activities has been limited. City staff and volunteers continue to pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility.

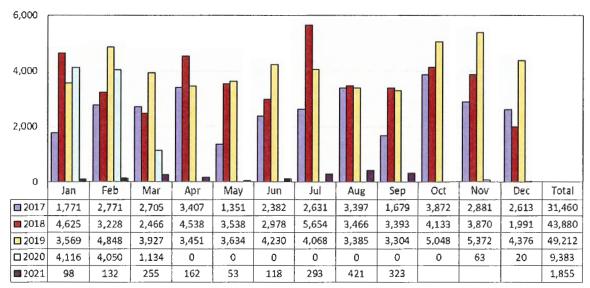
During the month of September volunteer highlights included:

- The deployment of one volunteer bike patrol, totalling 12 hours.
- 14 Lock Out Auto Crime deployments took place, which resulted in 323 information letters being distributed.
- Speed Watch was conducted on 1,275 vehicles at multiple locations and 130 information letters were issued.
- There were six Fail to Stop deployments during which 191 information letters were issued.
- September 2 Volunteers assisted RCMP officers with a Pop Up Detachment at McLean Park. A total of 104 people visited the event where police and volunteers shared crime prevention information and resources.
- September 13 Volunteers assisted RCMP officers with a Pop Up Detachment at the Richmond Public Market. A total of 50 people visited the event where police and volunteers shared crime prevention information and resources.
- September 15 In collaboration with ICBC, volunteers and RCMP officers participated in a Speed Watch deployment and Think of Me Campaign at McNeely Elementary School.³ A total of 207 vehicles went through the deployment and 20 Think of Me Cards were given to drivers. In addition, 22 information letters were mailed to vehicle owners.
- September 16 and 23 Volunteers assisted RCMP officers with Distracted Driving deployments and Think of Me Campaigns in central Richmond. A total of 1,416 vehicles went through the deployments and 20 Think of Me Cards were given to drivers. Police also issued 11 road safety-related warnings to drivers.
- September 22 Volunteers and RCMP officers participated in a Speed Watch deployment and Think of Me Campaign at Cook Elementary School. A total of 471 vehicles went through the deployment and 53 Think of Me Cards were given to drivers. In addition, 21 information letters were mailed to vehicle owners.

³ The Think of Me Campaign uses cards illustrated by children, which contain depictions of what children would like drivers to think about when they are driving in school zones and in the community. On the back of these cards is education around Distracted Driving. The cards were prepared over the summer by children in City of Richmond Summer Day Camp Programs.

Lock Out Auto Crime

Figure 2 provides a comparison by year of the number of vehicle notices issued.⁴





Speed Watch

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

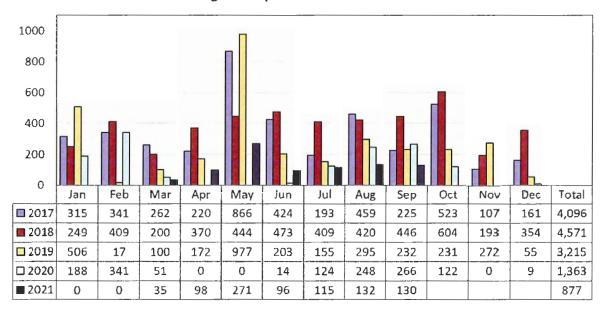


Figure 3: Speed Watch Letters Sent

⁴ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices.

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of September, the Crime Prevention Unit participated in the following events/activities:

- Anti-Racism Outreach
- Community Outreach Patrols
- Distracted Driving

- Pop Up Detachment
- Speed Watch
- Think of Me Campaign

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for September 2021 to both July 2021 and August 2021. Violation Tickets were issued for the following infractions:

| Infraction | July 2021 | August 2021 | September 2021 | | |
|---------------------------------|-----------|-------------|----------------|--|--|
| Distracted Driving | 133 | 155 | 226 | | |
| Driver License | 134 | 147 | 190 | | |
| Impaired | 42 | 42 | 35 | | |
| Intersection Offences | 39 | 38 | 39 | | |
| Moving Infractions ⁵ | 97 | 155 | 144 | | |
| Speeding | 286 | 150 | 175 | | |
| Seatbelts | 14 | 15 | 15 | | |
| Vehicle Related ⁶ | 59 | 62 | 106 | | |
| Other ⁷ | 2 | 2 | 8 | | |
| Total | 806 | 766 | 938 | | |

Table 2: Violation Tickets Issued

Victim Services

In September 2021, Richmond RCMP Victim Services met with 84 new clients and attended eight crime/trauma scenes after hours. Victim Services reduced in-person client services in March 2020 and began offering services by phone but continue to attend some of the more serious calls in person. The unit currently maintains an active caseload of 142 files. In September, Victim Services responded to a number of cases involving medical-related sudden deaths, mental health issues and traffic accidents.

⁵ Moving infractions refers to unsafe lane change and unsafe passing.

⁶ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁷ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

October 14, 2021

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of September, Youth Section highlights included:

- The Youth Section launched the first term of the Drug Abuse Resistance Education (DARE) program for the 2021-2022 school year and delivered four DARE classes to Grade 5 students.
- RCMP officers in the Youth Section conducted 47 proactive school visits at Secondary Schools and 76 visits at Elementary Schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.

Financial Impact

None.

Conclusion

In September 2021, the Richmond RCMP conducted a number of noteworthy investigations, including a hit and run collision involving a cyclist and two related incidents of shots fired. Police statistics for this month indicate that most crime types were within the expected ranges, with the exception of drug offences, which were below average.

In September, the Richmond RCMP Community Engagement Team and volunteers conducted crime prevention and road safety deployments, including the Think of Me Campaign. In addition, the DARE program resumed for the first term of the 2021-2022 school year. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.

E. Wayel

Edward Warzel Manager, RCMP Administration (604-207-4767)

- Att. 1: Community Policing Programs
 - 2: Crime Statistics
 - 3: Crime Maps

Community Policing Programs Information

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: <u>blockwatch@richmond.ca</u>
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

• Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

SEPTEMBER 2021 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm. For more information, contact Richmond Crime Analysts.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in red. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCK standards or other scoring issues, the total will be noted in purple. Below expected numbers will be noted in blue.

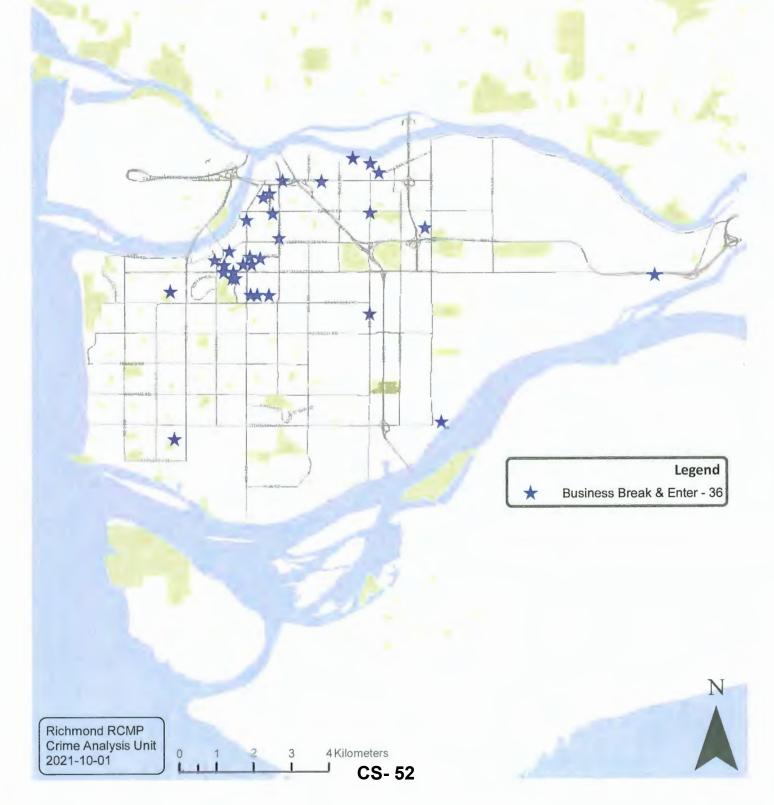
| | Month 5-Yr Avg 5-Yr Range | | | 11 | Year to Date Totals | | | | |
|---|---------------------------|-------------------|----------|-----|---------------------|--------|----------|----------|--|
| | Sept-21 | Sept-21 September | | | 2020 | 0 2021 | % Change | # Change | |
| VIOLENT CRIME (UCR 1000-Series Offences) | 128 | 130.6 | 111-150 | | 1289 | 1294 | 0% | 5 | |
| Robbery | 4 | 5.6 | 4-7 | | 58 | 42 | -28% | -16 | |
| Assault Common | 49 | 44.8 | 40-49 | 11 | 459 | 413 | -10% | -46 | |
| Assault Serious | 8 | 12.6 | 8-18 | 11 | 117 | 137 | 17% | 20 | |
| Sexual Offences | 18 | 13.8 | 8-20 | | 152 | 181 | 19% | 29 | |
| PROPERTY CRIME IUCR 2000-Series Offences) | 517 | 616.6 | 574-659 | | 4878 | 4787 | -2% | -91 | |
| Business B&E | 36 | 30.2 | 23-37 |] [| 290 | 256 | -12% | -34 | |
| Residential B&E | 22 | 49.0 | 31-67 | 11 | 301 | 246 | -18% | -55 | |
| Auto Theft | 25 | 31.4 | 27-36 | 11 | 193 | 192 | -1% | -1 | |
| Theft from Auto | 137 | 160.0 | 144-176 | 11 | 1242 | 1234 | -1% | -8 | |
| Theft | 65 | 80.4 | 64-97 | 11 | 548 | 513 | -6% | -35 | |
| Shoplifting | 52 | 59.0 | 45-73 | 11 | 451 | 535 | 19% | 84 | |
| Fraud | 58 | 74.8 | 71-78 | 11 | 643 | 644 | 0% | 1 | |
| OTHER CRIMINAL CODE (UCR 3000-Series Offender) | 244 | 190.8 | 161-221 | | 1712 | 2216 | 29% | 504 | |
| Arson | 3 | 3.0 | 2-4 |] [| 51 | 54 | 6% | 3 | |
| SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series) | 889 | 938.0 | 867-1009 | | 8023 | 8300 | 3% | 277 | |
| DRUGS (UCR 4000-Series Offences) | 24 | 52.8 | 40-65 | | 504 | 318 | -37% | -186 | |
| MHA RELATED CALLS | 135 | 140.2 | 101-180 | | 1473 | 1186 | -19% | -287 | |

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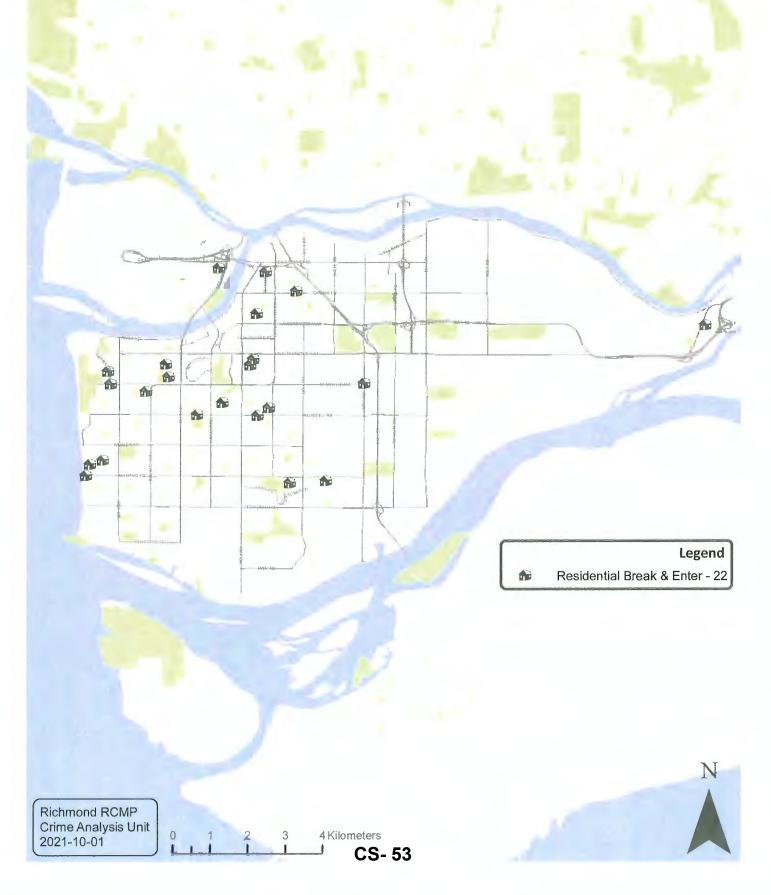
Attachment 3

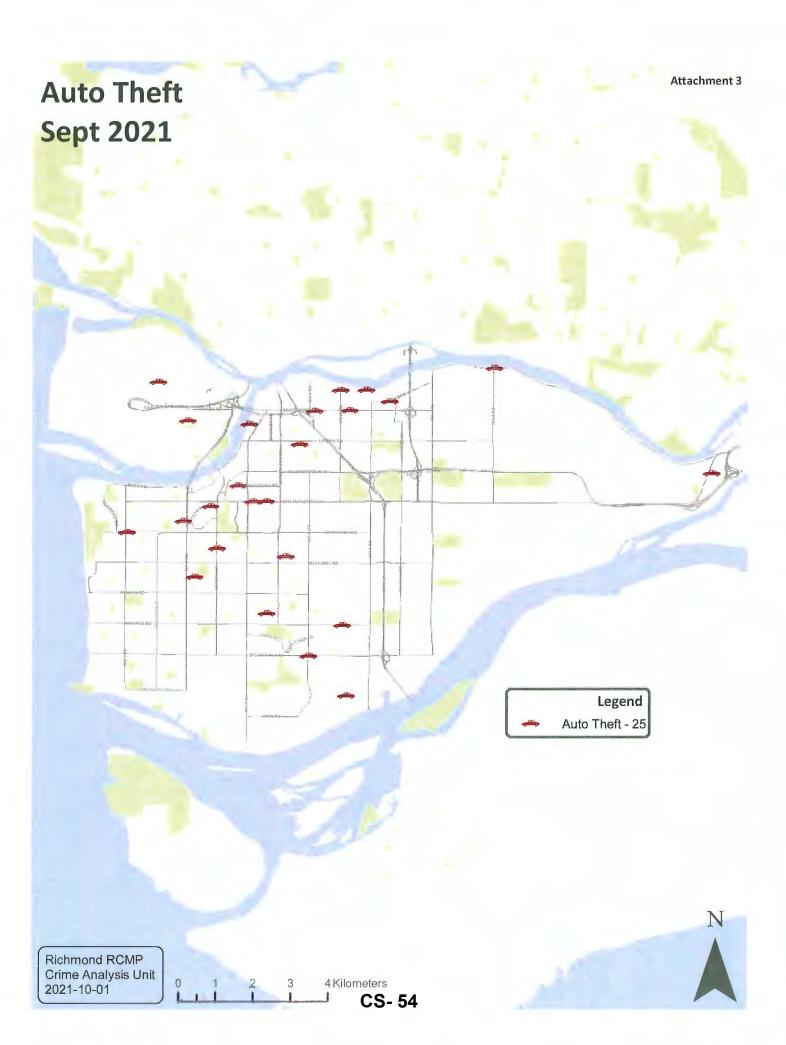
Business Break & Enter Sept 2021



Attachment 3

Residential Break & Enter Sept 2021





Attachment 3

Theft from Auto Sept 2021

