



City of Richmond

Notice and Agenda Special Council Meeting

Public Notice is hereby given of a Special Council meeting duly called in accordance with Section 126 of the *Community Charter*, to be held on:

Date: Monday, November 25, 2024

Time: 4:00 p.m.

Place: Anderson Room
Richmond City Hall
6911 No. 3 Road

Public Notice is also hereby given that this meeting may be conducted by electronic means and that the public may hear the proceedings of this meeting at the time, date and place specified above.

The purpose of the meeting is to consider the following:

CALL TO ORDER

LAW AND COMMUNITY SAFETY DIVISION

1. **CANCELLATION OF BUSINESS LICENCE ISSUED TO NAGOYA TRADING LTD. (DOING BUSINESS AS TOKYO BEAUTY)**
(File Ref. No.: 12-8275-01) (REDMS No. 7688429)

CNCL-3

See Page CNCL-3 for full report

See Page CNCL-104 for letter to business owner

See Page CNCL-105 for confirmation of email and hand delivery notification to business owner

STAFF RECOMMENDATION

- (1) *That the business licence issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty), in respect of its operations at 4151 Hazelbridge Way Unit 3660, Richmond, BC, be cancelled;*

**CNCL – 1
(Special)**

Special Council Agenda
Monday, November 25, 2024

- (2) *That Council adopt as its own the Reasons attached as APPENDIX "A" to the report titled "Cancellation of Business Licence Issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty), dated October 11, 2024, from the Director, Community Bylaws & Licencing, as Council's written reasons for the cancellation of the business licence contemplated by Recommendation 1 of this report; and*
- (3) *That Council resolve to issue supplemental written reasons at a later date to supplement its reasons for the cancellation of the business licence contemplated by Recommendation 1 of this report as a result of the affidavit evidence and/or the evidence in the form of oral testimony of the representative(s) of Health Canada that was presented at the hearing of this matter.*



ADJOURNMENT



Claudia Jesson
Corporate Officer



City of Richmond

Report to Council




To:	Richmond City Council	Date:	October 11, 2024
From:	Mark Corrado Director, Community Bylaws & Licencing	File:	12-8275-01/2024-Vol 01
Re:	Cancellation of Business Licence Issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty)		

Staff Recommendations

1. That the business licence issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty), in respect of its operations at 4151 Hazelbridge Way Unit 3660, Richmond, BC, be cancelled;
2. That Council adopt as its own the Reasons attached as APPENDIX "A" to the report titled "Cancellation of Business Licence Issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty), dated October 11, 2024, from the Director, Community Bylaws & Licencing, as Council's written reasons for the cancellation of the business licence contemplated by Recommendation 1 of this report; and
3. That Council resolve to issue supplemental written reasons at a later date to supplement its reasons for the cancellation of the business licence contemplated by Recommendation 1 of this report as a result of the affidavit evidence and/or the evidence in the form of oral testimony of the representative(s) of Health Canada that was presented at the hearing of this matter.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

Att. 1

REPORT CONCURRENCE		
ROUTED TO: Law	CONCURRENCE <input checked="" type="checkbox"/>	CONCURRENCE OF GENERAL MANAGER 
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO 

Staff Report

Origin

Section 5.3 of the Business Licence Bylaw No. 7360 prescribes that a licenced business must comply with City bylaws as well as other applicable provincial and federal statutes, regulations, rules and orders:

5.3 Every licensee must comply with the requirements of this, or any other bylaw of the City, which governs or regulates the business for which such licence was granted, must comply with any requirements imposed by the Medical Health Officer, and must comply with all applicable statutes, regulations, rules, codes and orders of all federal or provincial authorities having jurisdiction of such business, and any person failing to comply with the requirements of this Part commits an offence and, upon conviction, is liable for the penalties specified.

Section 5.1 of the Business Licence Bylaw No. 7360 further provides that any failure to comply with paragraphs (a) to (e) of that section may result in the suspension, cancellation or revocation of a business licence. Section 5.2 of the Bylaw adds that Council may revoke or cancel a business licence:

5.1 Any licensee, operator, or any other person who:

(a) violates or contravenes any provision of this bylaw or a licence issued hereunder, or who causes or allows any provision of this bylaw or a licence issued hereunder to be violated or contravened; or

(b) fails to comply with any of the provisions of this bylaw or a licence issued hereunder; or

(c) neglects or refrains from doing anything required under the provisions of this bylaw, or a licence issued hereunder, or the Business Regulation Bylaw; or

(d) fails to maintain the standard of qualification required for the issuing of a licence under this bylaw; or

(e) makes any false or misleading statement,

commits an offence and upon conviction shall be liable to a fine of not more than Fifty Thousand Dollars (\$50,000.00), in addition to the costs of the prosecution, and where the offence is a continuing one, each day that the offence is continued shall constitute a separate offence, and may result in the suspension, cancellation or revocation of the licence in question.

5.2 Subject to the Local Government Act, Council may:

(a) revoke or cancel a licence issued under the provisions of this bylaw; and,

(b) refuse to grant the request of an applicant under this bylaw.

This report concerns contraventions of the *Food and Drugs Act*, R.S.C., 1985, c. F-27, as amended, and its associated Regulations (including the *Food and Drugs Regulations*, C.R.C., c. 870, as amended) and the failure to comply with the Business Licence Bylaw No. 7360 by Nagoya Trading Ltd., doing business as Tokyo Beauty at 4151 Hazelbridge Way, Unit 3660 and at 8191 Westminster Highway, Unit 120.

Analysis

Pursuant to s. 60(2) of the *Community Charter*, council may suspend or cancel a business for reasonable cause:

Business licence authority

60 (2) In addition to the authority under section 15 (1) (e) [licences, permits and approvals — suspension and cancellation], a business licence may be suspended or cancelled for reasonable cause.

(3) Before suspending or cancelling a business licence, the council must give the licence holder notice of the proposed action and an opportunity to be heard.

Authority to cancel a business licence is also set out in s.15(1)(e) of the *Community Charter* and section 5.2 of Business Licence Bylaw No. 7360 cited above:

Licensing and standards authority

15 (1) A council may, in regulating under this Act or the Local Government Act, provide for a system of licences, permits or approvals, including by doing one or more of the following:

(e) providing for the suspension or cancellation of licences, permits and approvals for

*(i) failure to comply with a term or condition of a licence, permit or approval,
or*

(ii) failure to comply with the bylaw;

Reasons in support of the recommendation that the business licences be cancelled by Council are attached as Appendix “A” to this report for Council’s consideration.

Financial Impact

None.

Conclusion

Given that Nagoya Trading Ltd. was previously the subject of past Health Canada public health advisories for contraventions of federal legislation, and a Council business licence hearing and a subsequent 90 day business licence suspension¹, it is recommended that further action is required to protect public health and safety.

Based on the facts and for the reasons set out in Appendix “A” of this report, it is recommended that the business licence issued to Nagoya Trading Ltd for the Tokyo Beauty located and operating at 4151 Hazelbridge Way Unit 3660, be cancelled.



Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

Attachment 1: Appendix “A” - REASONS

¹ https://citycouncil.richmond.ca/agendas/archives/council/2023/111423s_minutes.htm

REASONS

Facts

1. The City of Richmond currently has three Tokyo Beauty businesses located within its boundaries at:
 - (i) 4151 Hazelbridge Way, Unit 3660
 - (ii) 8191 Westminster Highway, Unit 120, and
 - (iii) 6551 No 3 Road, Unit 1314.

Nagoya Trading Ltd.

2. Currently all 3 locations have business licences issued in the name of a corporation, Nagoya Trading Ltd., doing business as Tokyo Beauty. Appended as **Attachment 1** of these Reasons is a copy of the certificate of incorporation, the Notice of Articles, and a copy of a BC Company Search for Nagoya Trading Ltd.
3. The business licence issued in the name of Nagoya Trading Ltd., for 4151 Hazelbridge Way, Unit 3660 was applied for on September 25, 2023 and was issued on October 31, 2023. Appended as **Attachment 2** of these Reasons is a copy of the current business licence as well as a copy of the business licence application.
4. The business licence issued in the name of Nagoya Trading Ltd., for 8191 Westminster Highway, Unit 120 was applied for on September 25, 2023 and was issued on April 11, 2024. Appended as **Attachment 3** of these Reasons is a copy of the current business licence as well as copy of the business licence application.
5. The business licence in the name of Nagoya Trading Ltd., for 6551 No 3 Road, Unit 1314 was applied for on September 25, 2023 and was issued on October 31, 2023. Appended as **Attachment 4** of these Reasons is a copy of the current business licence as well as a copy of the business licence application.
6. According to the BC Company Search and the Notice of Articles and the business licence applications on file, the director identified for Nagoya Trading Ltd., is Zhou Zhu.
7. Immediately prior to September 25, 2023, all three Tokyo Beauty locations were operating under different corporate names.

JPCA Tokyo Beauty Ltd.

8. The business located at 4151 Hazelbridge Way, Unit 3660 was being conducted or carried on by JPCA Tokyo Beauty Ltd. The business licence was originally applied for on August 10, 2021 and issued on October 21, 2021. Appended as **Attachment 5** of these Reasons is a copy of the business licence issued to JPCA Tokyo Beauty Ltd., a copy of the business licence application made by JPCA Tokyo Beauty Ltd., as well as a copy of the certificate of incorporation, the Notice of Alteration, the Notice of Articles, the Certificate of Name Change, the Notice of Articles for JPCA Tokyo Beauty Ltd., and a BC Company Search for JPCA Tokyo Beauty Ltd. (Note, as shown from the documents set out in Attachment 5, JPCA Tokyo Beauty Ltd. was previously named 1178913 B.C. LTD., and BOLIWELL ENERGY SERVICES INC.)
9. According to BC Company Search, and the Notice of Articles, and the business licence application on file, the director identified for JPCA Tokyo Beauty Ltd., is Zhou Zhu.

JPCA International Market Ltd.

10. The business located at 8191 Westminster Highway, Unit 120 was being conducted or carried on by JPCA International Market Ltd. The business licence application was originally applied for on January 23, 2017 and issued on February 01, 2017. Appended as **Attachment 6** of these Reasons is a copy of the business licence, a copy of the business licence application as well as a copy of the certificate of incorporation, the Notice of Articles and BC Company Search, for JPCA International Market Ltd.
11. According to corporate searches and certificates of incorporation and the business applications on file, the director and owner identified for JPCA International Market Ltd., is Zhou Zhu.
12. The business located at 6551 No 3 Road, Unit 1314 was being conducted or carried on by JPCA International Market Ltd. The business licence application was originally applied for on June 8, 2018 and issued on June 11, 2018. Appended as **Attachment 7** of these Reasons is a copy of the business licence and a copy of the business licence application.
13. According to BC Company Search, and the Notice of Articles and the business applications on file, the director identified for JPCA International Market Ltd., is Zhou Zhu.

Location Maps

14. Location maps showing the approximate locations of each of the three Tokyo Beauty locations is appended as **Attachment 8**.

Fifth Health Canada Public Advisory (March 27, 2024)

15. On March 27, 2024 a public health advisory was issued by Health Canada in respect of the business located at 4151 Hazelbridge Way, Unit 3660. Appended as **Attachment 9** is a copy of the March 27, 2024 public advisory issued by Health Canada.
16. The March 27, 2024 public health advisory listed several unauthorized health products seized from that location by Health Canada. These seized products are identified in the Health Canada public advisory as skin lightening and skin treatment products that are labeled to contain prescription, controlled, or over-the-counter drugs, which may pose serious health risks. These seized products from that location were also identified in the March 8, 2024 public health advisory issued by Health Canada that is appended as Attachment 10. These seized products were not authorized for sale by Health Canada and were being sold in contravention of the *Food and Drugs Act* and the *Food and Drug Regulations*.
17. The March 27, 2024 public health advisory states the following:
 - *“Health Canada is advising about unauthorized health products for lightening skin or treating skin conditions (such as eczema or psoriasis) that may pose serious health risks.”*
 - *“Authorized health products have an eight-digit Drug Identification Number (DIN), Natural Product Number (NPN) or Homeopathic Drug Number (DIN-HM).”*
 - *“Selling unauthorized health products in Canada is illegal.”*
 - *“When Health Canada identifies unauthorized products that may pose serious health risks, Health Canada takes appropriate action to prevent further distribution and informs the public. This includes working with the Canada Border Services Agency to help prevent further importation of unauthorized products.”*

Fourth Health Canada Public Advisory (March 8, 2024)

18. On March 8, 2024 a public health advisory was issued by Health Canada in respect of the Tokyo Beauty business located at 4151 Hazelbridge Way Unit 3660. Appended as **Attachment 10** is a copy of the March 8, 2024 public advisory issued by Health Canada.
19. The March 8, 2024 public health advisory listed several unauthorized health products, which may pose a serious health risk, were seized from that location (i.e. 4151 Hazelbridge Way Unit 3660). These seized products were not authorized for sale by Health Canada and were being sold in contravention of the *Food and Drugs Act* and the *Food and Drug Regulations*.

20. The March 8, 2024 public advisory states the following:

- ***“Update: March 8, 2024: Additional unauthorized health products seized from another Tokyo Beauty and Healthcare store in Richmond, B.C.***

Further to its communication on September 18, 2023, Health Canada is warning consumers about additional unauthorized health products seized from another Tokyo Beauty and Healthcare store located at Unit 3660-4151 Hazelbridge Way, Richmond, B.C. These products are labelled to contain prescription, controlled, or over-the-counter drugs, and may pose serious health risks.”

- *“Selling unauthorized health products in Canada is illegal. Unauthorized health products have not been approved by Health Canada, which means that they have not been assessed for safety, efficacy and quality and may pose a range of serious health risks. For example, they could contain high-risk ingredients, such as prescription drugs, additives or contaminants that may or may not be listed on the label. These ingredients could interact with other medications and foods. In addition, these products may not actually contain the active ingredients that consumers would expect them to contain to help maintain and improve their health.*

Prescription drugs should only be used under the advice or supervision of a health care professional because they are used to treat specific conditions and may cause serious side effects. Prescription drugs can only be legally sold to consumers in Canada with a prescription.”

- *“Read product labels to verify that health products have been authorized for sale by Health Canada. Authorized health products have an eight-digit Drug Identification Number (DIN), Natural Product Number (NPN) or Homeopathic Drug Number (DIN-HM)....”*

21. The March 8, 2024 public advisory noted that the seized products included an unauthorized product, Pabron Gold A Granules Cold Medication that was already listed in a previous September 11, 2023 (updated on September 18, 2023) Health Canada public advisory issued in respect of the Tokyo Beauty business located at 8191 Westminster Highway Unit 120.
22. According to a recent, June 10, 2024 Health Canada advisory, Pabron Gold A is “a product sold without market authorization (DIN) in Canada. The Product is labelled to contain dihydrocodeine phosphate that is listed on Schedule I of the *Controlled Drugs and Substances Act*. The Product is labelled to contain guaifenesin, dl-methylephedrine hydrochloride, acetaminophen, chlorpheniramine maleate and caffeine that may pose a risk to health.”. Appended as **Attachment 10A** is a copy of the June 10, 2024 Health Canada’s Health product recall.

Third Health Canada Public Advisory (September 11, 2023, updated September 18, 2023)

23. On September 11, 2023, a public health advisory was issued by Health Canada in respect of the Tokyo Beauty business located at 8191 Westminster Highway Unit 120. Appended as **Attachment 11** is a copy of the September 11, 2023 public health advisory issued by Health Canada and updated on September 18, 2023.
24. The September 11, 2023, public health advisory (as updated on September 18, 2023) issued by Health Canada noted nine unauthorized products sold at 8191 Westminster Highway Unit 120 that were seized by Health Canada. These seized products were not authorized for sale by Health Canada and were being sold in contravention of the *Food and Drugs Act* and the *Food and Drug Regulations*.
25. The seized products were identified by the public advisory as being labelled to contain either prescribed, controlled or over-the-counter drugs that may pose serious health risks and one product was identified as containing Dihydrocodeine phosphate.

The Second Health Canada Public Advisory (March 31, 2021)

26. The second Health Canada public advisory being issued that related to a Tokyo Beauty location in Richmond was published on March 31, 2021 and involved Health Canada seizing several health products including eye drops, an eyewash and an acne gel from the Tokyo Beauty business located at 8191 Westminster Highway Unit 120, because they were unauthorized and may have posed serious health risks according to Health Canada. These seized products were not authorized for sale by Health Canada and were being sold in contravention of the *Food and Drugs Act* and the *Food and Drug Regulations*.
27. Appended as **Attachment 12** is a copy of the March 31, 2021 public advisory issued by Health Canada.

The First Health Canada Public Health Advisory (February 15, 2019)

28. The first Health Canada public advisory being issued that related to a Tokyo Beauty location in Richmond was published on February 15, 2019. It was in respect of unauthorized products sold at the Tokyo Beauty business located at 8191 Westminster Highway, Unit 120. The products were seized by Health Canada and the products were identified by the public advisory as being labelled to contain a prescription drug that may pose serious health risks. These seized products were not authorized for sale by Health Canada and were being sold in contravention of the *Food and Drugs Act* and the *Food and Drug Regulations*.
29. Appended as **Attachment 13** is a copy of the February 15, 2019 public advisory issued by Health Canada.

30. The February 15, 2019 public health advisory concerned the unauthorized product "Kobayashi Aibon/Eyebon Eyewash" which was labelled to contain a prescription drug (aminocaproic acid) which that advisory stated may pose serious health risks. Health Canada seized two formats, "Cool" and "Mild," from Tokyo Beauty & Health Care retail location in Richmond, British Columbia at 8191 Westminister Highway Unit 120.

Correspondence with Health Canada and Consequences of Contraventions

31. In addition to the evidence of contraventions of federal statutes and regulations and the documented seizures of contravening products that are documented in the public advisories issued by Health Canada that are appended as **Attachments 9 to 13** of these Reasons, correspondence with representatives of Health Canada appended as **Attachments 14 and 15** provide further details and particulars of the contraventions of federal statutes and regulations that include non-compliance with provisions of the *Food and Drugs Act*, R.S.C., 1985, c. F-27, as amended, and the *Food and Drug Regulations*, C.R.C., c. 870, as amended.
32. Only pharmaceutical products that have received a market authorization from Health Canada are approved for sale in Canada under the *Food and Drugs Act* and under the *Food and Drug Regulations*.
33. The selling of the unauthorized products by Nagoya Trading Ltd. (doing business as Tokyo Beauty), at 4151 Hazelbridge Way Unit 3660, and at 8191 Westminister Highway, Unit 120, in contravention of federal statutes and regulations and Health Canada requirements may have posed a serious risk to public health and safety.
34. Each and every contravention of federal statutes and associated Regulations described in the above and in the appended Attachments has put the public at risk by endangering public health and safety.

Findings/Determinations in Support of and Grounds for the Cancellation of the Business Licence

The following findings and determinations support and are grounds for the cancellation of the Business Licence issued to the Business Licence Holder for conducting or carrying on business from 4151 Hazelbridge Way, Unit 3660:

35. Section 5.3 of the Business Licence Bylaw No. 7360 prescribes that a licenced business must comply with City bylaws as well as other applicable provincial and federal statutes:

5.3 Every licensee must comply with the requirements of this, or any other bylaw of the City, which governs or regulates the business for which such licence was granted, must comply with any requirements imposed by the Medical Health Officer, and must comply with all applicable statutes, regulations, rules, codes and orders of all federal or provincial authorities having jurisdiction of such

business, and any person failing to comply with the requirements of this Part commits an offence and, upon conviction, is liable for the penalties specified.

36. Section 5.1 of the Business Licence Bylaw No. 7360 further provides that any failure to comply with paragraphs (a) to (e) of that section may result in the suspension, cancellation or revocation of a business licence. Section 5.2 of the Business Licence Bylaw No. 7360 adds that Council may revoke or cancel a business licence:

5.1 Any licensee, operator, or any other person who:

(a) violates or contravenes any provision of this bylaw or a licence issued hereunder, or who causes or allows any provision of this bylaw or a licence issued hereunder to be violated or contravened; or

(b) fails to comply with any of the provisions of this bylaw or a licence issued hereunder; or

(c) neglects or refrains from doing anything required under the provisions of this bylaw, or a licence issued hereunder, or the Business Regulation Bylaw; or

(d) fails to maintain the standard of qualification required for the issuing of a licence under this bylaw; or

(e) makes any false or misleading statement,

commits an offence and upon conviction shall be liable to a fine of not more than Fifty Thousand Dollars (\$50,000.00), in addition to the costs of the prosecution, and where the offence is a continuing one, each day that the offence is continued shall constitute a separate offence, and may result in the suspension, cancellation or revocation of the licence in question.

5.2 Subject to the Local Government Act, Council may:

(a) revoke or cancel a licence issued under the provisions of this bylaw; and,

(b) refuse to grant the request of an applicant under this bylaw.

37. Pursuant to s. 60(2) of the *Community Charter*, council may suspend or cancel a business for reasonable cause:

Business licence authority

60 (2) In addition to the authority under section 15 (1) (e) [licences, permits and approvals — suspension and cancellation], a business licence may be suspended or cancelled for reasonable cause.

38. Authority to cancel a business licence is also set out in s.15(1)(e) of the *Community Charter* and section 5.2 of Business Licence Bylaw No. 7360 cited above:

Licensing and standards authority

15 (1) A council may, in regulating under this Act or the [Local Government Act](#), provide for a system of licences, permits or approvals, including by doing one or more of the following:

(e) providing for the suspension or cancellation of licences, permits and approvals for

(i) failure to comply with a term or condition of a licence, permit or approval, or

(ii) failure to comply with the bylaw;

39. Each failure to comply with or contravention of the *Food and Drugs Act*, R.S.C., 1985, c. F-27, as amended, and its associated Regulations (including the *Food and Drug Regulations*, C.R.C., c. 870, as amended) by Nagoya Trading Ltd. (doing business as Tokyo Beauty) that is described above and that is documented in **Attachments 9 to 13** (the public advisories issued by Health Canada and the seizures of offending products noted therein) and in **Attachments 14 and 15** (the correspondence with representatives of Health Canada), has put the public at risk by endangering public health and safety.
40. Each instance of putting the public at risk by endangering public health and safety, is on its own or in combination with other instances, reasonable cause under s.60(2) of the *Community Charter* to cancel the business licence issued to:
- (i) Nagoya Trading Ltd. (doing business as Tokyo Beauty), operating from 4151 Hazelbridge Way Unit 3660, Richmond, BC.
41. Each failure to comply with or contravention of the *Food and Drugs Act*, R.S.C., 1985, c. F-27, as amended, and its associated Regulations (including the *Food and Drug Regulations*, C.R.C., c. 870, as amended) by Nagoya Trading Ltd. (doing business as Tokyo Beauty) that is described above and that is documented in **Attachments 9 to 13** (the public advisories issued by Health Canada and the seizures of offending products noted therein) and in **Attachments 14 and 15** (the correspondence with representatives of Health Canada), is on its own or in combination with the other failures to comply or contraventions, is reasonable cause under s.60(2) of the *Community Charter* to cancel the business licence issued to:
- (i) Nagoya Trading Ltd. (doing business as Tokyo Beauty), operating from 4151 Hazelbridge Way Unit 3660, Richmond, BC.
42. Moreover, each failure to comply with or contravention of the *Food and Drugs Act*, R.S.C., 1985, c. F-27, as amended, and its associated Regulations (including the *Food and Drug Regulations*, C.R.C., c. 870, as amended) by Nagoya Trading Ltd. (doing

business as Tokyo Beauty) that is described above and that is documented in **Attachments 9 to 13** (the public advisories issued by Health Canada and the seizures of offending products noted therein) and in **Attachments 14 and 15** (the correspondence with representatives of Health Canada), amounts to a failure to comply with the Business Licence Bylaw No. 7360 and, therefore, under the combined authority of s. 15(1)(e) of the *Community Charter* and Sections 5.1, 5.2 and 5.3 of the Business Licence Bylaw No. 7360, constitutes additional grounds to cancel the business licence issued to:

- (i) Nagoya Trading Ltd. (doing business as Tokyo Beauty), operating from 4151 Hazelbridge Way Unit 3660, Richmond, BC.

ATTACHMENT 1

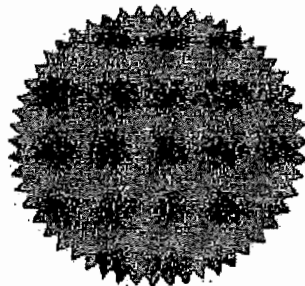


Number: BC1425524

**CERTIFICATE
OF
INCORPORATION**

BUSINESS CORPORATIONS ACT

I Hereby Certify that NAGOYA TRADING LTD. was incorporated under the Business Corporations Act on July 4, 2023 at 10:24 AM Pacific Time.



ELECTRONIC CERTIFICATE

Issued under my hand at Victoria, British Columbia

On July 4, 2023

T.K. SPARKS
Registrar of Companies
Province of British Columbia
Canada



BC Registry
Services

Mailing Address:
PO Box 9431 Stn Prov Govt
Victoria BC V8W 9V3
www.corporateonline.gov.bc.ca

Location:
2nd Floor - 940 Blanshard Street
Victoria BC
1 877 526-1526

CERTIFIED COPY
Of a Document filed with the Province of
British Columbia Registrar of Companies

Notice of Articles

BUSINESS CORPORATIONS ACT

T.K. Sparks
T.K. SPARKS

This Notice of Articles was issued by the Registrar on: July 4, 2023 10:24 AM Pacific Time

Incorporation Number: **BC1425524**

Recognition Date and Time: Incorporated on July 4, 2023 10:24 AM Pacific Time

NOTICE OF ARTICLES

Name of Company:

NAGOYA TRADING LTD.

REGISTERED OFFICE INFORMATION

Mailing Address:

#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

Delivery Address:

#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

RECORDS OFFICE INFORMATION

Mailing Address:

#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

Delivery Address:

#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

DIRECTOR INFORMATION

Last Name, First Name, Middle Name:
Zhu, Zhou

Mailing Address:
#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

Delivery Address:
#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

AUTHORIZED SHARE STRUCTURE

1. No Maximum	COMMON Shares	Without Par Value
		Without Special Rights or Restrictions attached



BC Registry
Services

Mailing Address:
PO Box 9431 Stn Prov Govt
Victoria BC V8W 9V3
www.corporateonline.gov.bc.ca

Location:
2nd Floor - 940 Blanshard Street
Victoria BC
1 877 526-1526

BC Company Summary

For
NAGOYA TRADING LTD.

Date and Time of Search: April 11, 2024 11:06 AM Pacific Time
Currency Date: December 28, 2023

ACTIVE

Incorporation Number: BC1425524
Name of Company: NAGOYA TRADING LTD.
Business Number: 741378616 BC0001
Recognition Date and Time: Incorporated on July 04, 2023 10:24 AM Pacific Time In Liquidation: No
Last Annual Report Filed: Not Available Receiver: No

REGISTERED OFFICE INFORMATION

Mailing Address: #120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA
Delivery Address: #120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

RECORDS OFFICE INFORMATION

Mailing Address: #120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA
Delivery Address: #120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

DIRECTOR INFORMATION

Last Name, First Name, Middle Name:
Zhu, Zhou

Mailing Address: #120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA
Delivery Address: #120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

NO OFFICER INFORMATION FILED .

ATTACHMENT 2



BUSINESS LICENCE

CITY OF RICHMOND

6911 No. 3 Road, RICHMOND, B.C. V6Y 2C1

JUL/25

The holder of this licence is licenced to carry on the business or businesses stipulated in a lawful manner until Midnight on the date shown below from or within the premises stated unless otherwise cancelled, revoked, or suspended. It is unlawful to carry on business in the City of Richmond in or from premises other than those stated on this licence.

IF ANY CHANGE IN THE NATURE OF YOUR BUSINESS, TRADE, OCCUPATION, OR CALLING OR ANY CHANGE IN OWNERSHIP OR ADDRESS HAS OCCURRED, YOU ARE REQUIRED TO NOTIFY THE LICENCE INSPECTOR IMMEDIATELY.

LICENCE FOR PERIOD ENDING MIDNIGHT JULY 01, 2025

Business Address: 4151 Hazelbridge Way Unit 3660

Licence #: 24 037642

Acct #: 1486833

Mercantile Use

Retail Trading

Business Licence Fee \$248.00

Total Fee \$248.00

Tokyo Beauty

Nagoya Trading Ltd

8191 WESTMINSTER HWY UNIT 120

RICHMOND BC V6X 1A7

CAN



City of
Richmond

Business Licence Application

Business Licence Department
6911 No. 3 Road, Richmond, BC V6Y 2C1

www.richmond.ca

Tel: 604-276-4328 Email: buslic@richmond.ca

Office Use Only:

Licence Reference Number: 219 33240

☐ New ☐ Change of Address ☒ Change of Owner* ☐ Change of Name ☐ Change of Business Use
(See Appendix D)

Have you previously applied for a business licence in Richmond? ☒ Yes ☐ No

Business Type: ☒ Commercial/Industrial Premises ☐ Non-Resident ☐ Home Occupation
(See Appendix A & C) (See Appendix B)

Proposed Start Date: 9/25/2023 or Effective Date of Change: _____
Month Day Year Month Day Year

BUSINESS INFORMATION (All to complete. Please arrange payment for application fee)

☐ Sole Ownership ☐ Partnership ☒ Corporation

*For CORPORATION Only, copy of Certificate and Notice of Articles to be submitted with application**

Operating or Trade Name: Tokyo O Beauty

Registered Company Name: Nagoya Trading Ltd.

Operating/Business Address: 4151 Hazelbridge Way Unit No.: 3660

City: Richmond Province: BC Postal Code: V6X 0A4

Bus. Tel.: (604) 874-9986 ext. 108 Fax: _____

Cell: (778) 986-2785 Email: nagoya_trading@hotmail.com

Mailing Address: 8191 Westminster Hwy Unit No.: 120
(If different from above)

City: Richmond Province: BC Postal Code: V6X 1A7

Describe/Write Down All Business Activities/Services In Richmond:

Retailing of Japanese cosmetics, health care, household products and daily necessities

Number of Employees working in Richmond (To include owners): (Full-time): _____ (Part-time): 5

*For TRADE Contractor Only, copy of contractor TQ or trade certificate to be submitted with application**

Contractors TQ No.: _____ TQ Holder's Name: _____

Gas Contractors Bond No.: _____

OWNERSHIP INFORMATION (All to complete. Additional owners can be submitted on separate paper)

Name: Zhou Zhu Title/Position: Director
First Last

Home Address (residential address): 5840 Forsyth Crescent

City: Richmond Province: BC Postal Code: V7C 2C3

Tel.: _____ Cell: 6047822128 Email: frankz92@hotmail.com

* Transfer of Business Licence Appendix D to be completed and submitted with this application.

Commercial or Home Occupation Uses Only (Required)Are goods/products sold directly in person to the general public (i.e. retail)? ☒ Yes ☐ NoIs any part of your business sub-contracted? ☐ Yes ☒ NoAre goods/products, commercial vehicles, or equipment stored on premises? ☐ Yes ☒ No

If yes, please describe: _____

Commercial/Industrial Business (Premises in Richmond only, please complete)Contact Name for Business in Richmond (Full name): Charlene ZhuTitle: Coordination Manager Tel.: 778-788-7800Emergency Contact Name: Sakura Zhang Tel.: 604-518-3191

After Hours Number

Are you doing any Renovations to Business Premises? ☐ Proposed ☐ Completed ☒ NoneWho are you Sharing Premises with (name of business): None

Floor Area (In sq. ft.): Office: _____ Warehouse: _____

Retail: _____ Outside: _____

Wholesale: _____

Liquor Licence? ☐ Yes ☒ No If yes, type? ☐ Food Primary ☐ Liquor Primary ☐ With EndorsementNo. Seats (Restaurants & liquor establishments): 0 No. Merchandise Machines: 0No. Amusement Machines: 0****Sign Permit Notice: An exterior sign or window sign requires a sign permit.**Do you or will you have any exterior signs or window signs? ☐ Yes ☒ No

(If yes, please apply for sign permit applications to Richmond Sign Department)

****NOTE:** Zoning Bylaw No. 8500 - On-Site Vehicle Parking - Part A, Section 7.1.1 requires that sufficient parking is available for commercial/industrial businesses.Do you have sufficient parking? ☒ Yes ☐ No**I hereby make application for a business licence in accordance with the above-stated information and declare that the statements are true and correct. I agree, if granted a licence, to comply with all relevant bylaws now in force or which may come into force in the City of Richmond.**Name: Charlene Zhu Title: Coordination ManagerSignature: [Signature] Date: Sep 25, 2023

Note: This application will not be processed without the APPLICATION FEE. In order to receive the fee waiver, please contact the Licence Department. Business Licences are public records and are available for inspection on request at City Hall. The City also makes business licence information available in various additional publications on the City website and/or in hard-copy format. If you do not wish your business information to be made available in any additional publications, a request to decline publication must be received by the Licence Inspector. All information gathered for business licensing purposes is managed in accordance with the Freedom of Information and Protection of Privacy Act.

Office Use Only:		<input type="checkbox"/> Cash <input type="checkbox"/> Debit <input type="checkbox"/> CC <input type="checkbox"/> Cheque	
Folder Type: <u>MU</u>	Sub Type: <u>Retail Trading</u>	Fee: <u>\$242.00</u>	
Folder Type: _____	Sub Type: _____	Fee: _____	
Received by: _____	Date: _____		
Approved by Chief Licence Inspector: <u>[Signature]</u>	Date: <u>Oct 31, 2023</u>		

ATTACHMENT 3



BUSINESS LICENCE

CITY OF RICHMOND

6911 No. 3 Road, RICHMOND, B.C. V6Y 2C1

FEB/25

The holder of this licence is licenced to carry on the business or businesses stipulated in a lawful manner until Midnight on the date shown below from or within the premises stated unless otherwise cancelled, revoked, or suspended. It is unlawful to carry on business in the City of Richmond in or from premises other than those stated on this licence.

IF ANY CHANGE IN THE NATURE OF YOUR BUSINESS, TRADE, OCCUPATION, OR CALLING OR ANY CHANGE IN OWNERSHIP OR ADDRESS HAS OCCURRED, YOU ARE REQUIRED TO NOTIFY THE LICENCE INSPECTOR IMMEDIATELY.

LICENCE FOR PERIOD ENDING MIDNIGHT FEBRUARY 01, 2025

Licence #: 24 012664

Business Address: 8191 Westminster Hwy Unit 120

Acct #: 1482893

Mercantile Use

Retail Trading

Business Licence Fee \$248.00

Total Fee \$248.00

Tokyo Beauty
Nagoya Trading Ltd
8191 WESTMINSTER HWY UNIT 120
RICHMOND BC V6X 1A7
CAN



City of
Richmond

Business Licence Application

Business Licence Department
6911 No. 3 Road, Richmond, BC V6Y 2C1

www.richmond.ca

Tel: 604-276-4328 Email: buslic@richmond.ca

Office Use Only:

Licence Reference Number: 17761279

☐ New ☐ Change of Address ☒ Change of Owner* ☒ Change of Name ☐ Change of Business Use
(See Appendix D)

Have you previously applied for a business licence in Richmond? ☒ Yes ☐ No

Business Type: ☒ Commercial/Industrial Premises ☐ Non-Resident ☐ Home Occupation
(See Appendix A & C) (See Appendix B)

Proposed Start Date: 9/25/2023 or Effective Date of Change: _____
Months Day Year Months Day Year

BUSINESS INFORMATION (All to complete. Please arrange payment for application fee)

☐ Sole Ownership ☐ Partnership ☒ Corporation

For CORPORATION Only, copy of Certificate and Notice of Articles to be submitted with application

Operating or Trade Name: Tokyo O Beauty

Registered Company Name: Nagoya Trading Ltd.

Operating/Business Address: 8191 Westminster HWY Unit No.: 120

City: Richmond Province: BC Postal Code: V6X 1A7

Bus. Tel.: (604) 874-9968 ext. 101 Fax: _____

Cell: (778) 986-2785 Email: nagoya_trading@hotmail.com

Mailing Address: 8191 Westminster HWY Unit No.: 120
(if different from above)

City: Richmond Province: BC Postal Code: V6X 1A7

Describe/Write Down All Business Activities/Services in Richmond:
Retailing of Japanese cosmetics, health care, household products and daily necessities

Number of Employees working in Richmond (To include owners): (Full-time): _____ (Part-time): 5

For TRADE Contractor Only, copy of contractor TQ or trade certificate to be submitted with application

Contractors TQ No.: _____ TQ Holder's Name: _____

Gas Contractors Bond No.: _____

OWNERSHIP INFORMATION (All to complete. Additional owners can be submitted on separate paper)

Name: Zhou Zhu Title/Position: Director
First Last

Home Address (residential address): 5840 Forsyth Crescent

City: Richmond Province: BC Postal Code: V7C 2C3

Tel.: _____ Cell: 6047822128 Email: frankz92@hotmail.com

* Transfer of Business Licence Appendix D to be completed and submitted with this application.

Commercial or Home Occupation Uses Only (Required)Are goods/products sold directly in person to the general public (i.e. retail)? ☒ Yes ☐ NoIs any part of your business sub-contracted? ☐ Yes ☒ NoAre goods/products, commercial vehicles, or equipment stored on premises? ☐ Yes ☒ No

If yes, please describe: _____

Commercial/Industrial Business (Premises in Richmond only, please complete)Contact Name for Business in Richmond (full name): Charlene ZhuTitle: Coordination ManagerTel.: 778-788-7600Emergency Contact Name: Sakura ZhangTel.: 604-518-3181

After Hours Number

Are you doing any Renovations to Business Premises? ☐ Proposed ☐ Completed ☒ NoneWho are you Sharing Premises with (name of business): None

Floor Area (in sq. ft.): Office: _____ Warehouse: _____

Retail: 2,319 sqft Outside: _____

Wholesale: _____

Liquor Licence? ☐ Yes ☒ No If yes, type? ☐ Food Primary ☐ Liquor Primary ☐ With EndorsementNo. Seats (Restaurants & liquor establishments): 0 No. Merchandise Machines: 0No. Amusement Machines: 0****Sign Permit Notice: An exterior sign or window sign requires a sign permit.**Do you or will you have any exterior signs or window signs? ☐ Yes ☒ No

(If yes, please apply for sign permit applications to Richmond Sign Department)

****NOTE:** Zoning Bylaw No. 85(X) - On-Site Vehicle Parking - Part A, Section 7.1.1 requires that sufficient parking is available for commercial/industrial businesses.Do you have sufficient parking? ☒ Yes ☐ No

I hereby make application for a business licence in accordance with the above-stated information and declare that the statements are true and correct. I agree, if granted a licence, to comply with all relevant bylaws now in force or which may come into force in the City of Richmond.

Name: Charlene ZhuTitle: Coordination ManagerSignature: [Signature]Date: SEP 25 2023

Note: This application will not be processed without the APPLICATION FEE. In order to receive the fee amount, please contact the Licence Department. Business Licences are public records and are available for inspection on request at City Hall. The City also makes business licence information available in various additional publications on the City website and/or in hard-copy format. If you do not wish your business information to be made available in any additional publications, a request in writing to decline publication must be received by the Licence Inspector. All information gathered for business licensing purposes is managed in accordance with the Freedom of Information and Protection of Privacy Act.

Office Use Only:		<input type="checkbox"/> Cash <input type="checkbox"/> Debit <input type="checkbox"/> CC <input type="checkbox"/> Cheque	
Folder Type: <u>MU</u>	Sub Type: <u>Retail Trading</u>	Fee: <u>\$52.75</u>	
Folder Type: _____	Sub Type: _____	Fee: _____	
Received by: _____		Date: _____	
Approved by Chief Licence Inspector: <u>[Signature]</u>		Date: <u>APR 11 2024</u>	

ATTACHMENT 4



BUSINESS LICENCE

CITY OF RICHMOND

6911 No. 3 Road, RICHMOND, B.C. V6Y 2C1

DEC/24

The holder of this licence is licenced to carry on the business or businesses stipulated in a lawful manner until Midnight on the date shown below from or within the premises stated unless otherwise cancelled, revoked, or suspended. It is unlawful to carry on business in the City of Richmond in or from premises other than those stated on this licence.

IF ANY CHANGE IN THE NATURE OF YOUR BUSINESS, TRADE, OCCUPATION, OR CALLING OR ANY CHANGE IN OWNERSHIP OR ADDRESS HAS OCCURRED, YOU ARE REQUIRED TO NOTIFY THE LICENCE INSPECTOR IMMEDIATELY.

LICENCE FOR PERIOD ENDING MIDNIGHT DECEMBER 01, 2024

Licence #: 23 030689

Business Address: 6551 No 3 Rd Unit 1314

Acct #: 1464878

Mercantile Use

Retail Trading

Business Licence Fee \$242.00

Total Fee \$242.00

Tokyo Beauty
Nagoya Trading Ltd
8191 WESTMINSTER HWY UNIT 120
RICHMOND BC V6X 1A7
CAN



**City of
Richmond**

Business Licence Application

Business Licence Department
6911 No. 3 Road, Richmond, BC V6Y 2C1

www.richmond.ca

Tel: 604-276-4328 Email: buslic@richmond.ca

Office Use Only:

Licence Reference Number: 10825300

☒ New ☐ Change of Address ☐ Change of Owner* ☐ Change of Name ☐ Change of Business Use
(See Appendix D)

Have you previously applied for a business licence in Richmond? ☒ Yes ☐ No

Business Type: ☒ Commercial/Industrial Premises ☐ Non-Resident ☐ Home Occupation
(See Appendix A & C) (See Appendix B)

Proposed Start Date: 9/25/2023 or Effective Date of Change: _____
Month Day Year Month Day Year

BUSINESS INFORMATION (All to complete. Please arrange payment for **application fee**)

☐ Sole Ownership ☐ Partnership ☒ Corporation

For CORPORATION Only, copy of Certificate and Notice of Articles to be submitted with application

Operating or Trade Name: Tokyo Beauty

Registered Company Name: Nagoya Trading Ltd.

Operating/Business Address: 6551 No.3 Road Unit No.: 1314

City: Richmond Province: BC Postal Code: V6Y 2B6

Bus. Tel.: (604) 874-9966 ext. 102 Fax: _____

Cell: (778) 886-2785 Email: nagoya_trading@hotmail.com

Mailing Address: 8191 Westminster HWY Unit No.: 120
(If different from above)

City: Richmond Province: BC Postal Code: V6X 1A7

Describe/Write Down All Business Activities/Services in Richmond:
Retailing of Japanese cosmetics, health care, household products and daily necessities

Number of Employees working in Richmond (To include owners): (Full-time): _____ (Part-time): 5

For TRADE Contractor Only, copy of contractor TQ or trade certificate to be submitted with application

Contractors TQ No.: _____ TQ Holder's Name: _____

Gas Contractors Bond No.: _____

OWNERSHIP INFORMATION (All to complete. Additional owners can be submitted on separate paper)

Name: Zhou Zhu Title/Position: Director
First Last

Home Address (residential address): 5840 Forsyth Crescent

City: Richmond Province: BC Postal Code: V7C 2C3

Tel.: _____ Cell: 6047822128 Email: frankz92@hotmail.com

* Transfer of Business Licence Appendix D to be completed and submitted with this application.

662603 / REV 1 / rev. March 4, 2021

Page 1 of 2

Commercial or Home Occupation Uses Only (Required)Are goods/products sold directly in person to the general public (i.e. retail)? ☒ Yes ☐ NoIs any part of your business sub-contracted? ☐ Yes ☒ NoAre goods/products, commercial vehicles, or equipment stored on premises? ☐ Yes ☒ No

If yes, please describe: _____

Commercial/Industrial Business (Premises in Richmond only, please complete)Contact Name for Business in Richmond (full name): Charlene ZhuTitle: Coordination ManagerTel.: 778-788-7800Emergency Contact Name: Sakura ZhangTel.: 804-518-3191

After Hours Number

Are you doing any Renovations to Business Premises? ☐ Proposed ☐ Completed ☒ NoneWho are you Sharing Premises with (name of business): None

Floor Area (in sq. ft.): Office: _____ Warehouse: _____

Retail: 1,164sqft Outside: _____

Wholesale: _____

Liquor Licence? ☐ Yes ☒ No If yes, type? ☐ Food Primary ☐ Liquor Primary ☐ With EndorsementNo. Seats (Restaurants & liquor establishments): 0 No. Merchandise Machines: 0No. Amusement Machines: 0****Sign Permit Notice: An exterior sign or window sign requires a sign permit.**Do you or will you have any exterior signs or window signs? ☐ Yes ☒ No

(If yes, please apply for sign permit applications to Richmond Sign Department)

****NOTES:** Zoning Bylaw No. 8300 – On-Site Vehicle Parking – Part A, Section 7.1.1 requires that sufficient parking is available for commercial/industrial businesses.Do you have sufficient parking? ☒ Yes ☐ No**I hereby make application for a business licence in accordance with the above-stated information and declare that the statements are true and correct. I agree, if granted a licence, to comply with all relevant bylaws now in force or which may come into force in the City of Richmond.**Name: Charlene ZhuTitle: Coordination ManagerSignature: Charlene ZhuDate: Sep 25, 2023

Note: This application will not be processed without the APPLICATION FEE. In order to receive the fee amount, please contact the Licence Department. Business Licences are public records and are available for inspection on request at City Hall. The City also makes business licence information available in various additional publications on the City website and/or in hard-copy format. If you do not wish your business information to be made available in any additional publications, a request in writing to decline publication must be received by the Licence Inspector. All information gathered for business licensing purposes is managed in accordance with the Freedom of Information and Protection of Privacy Act.

Office Use Only:		<input type="checkbox"/> Cash <input type="checkbox"/> Debit <input type="checkbox"/> CC <input type="checkbox"/> Cheque
Folder Type: <u>MIA</u>	Sub Type: <u>Retail Trading</u>	Fee: <u>\$242.00</u>
Folder Type: _____	Sub Type: _____	Fee: _____
Received by: _____	Date: _____	
Approved by Chief Licence Inspector: <u>[Signature]</u>	Date: <u>Oct 31, 2023</u>	

ATTACHMENT 5



BUSINESS LICENCE

CITY OF RICHMOND

6911 No. 3 Road, RICHMOND, B.C. V6Y 2C1

JUL/22

The holder of this licence is licenced to carry on the business or businesses stipulated in a lawful manner until Midnight on the date shown below from or within the premises stated unless otherwise cancelled, revoked, or suspended. It is unlawful to carry on business in the City of Richmond in or from premises other than those stated on this licence.

IF ANY CHANGE IN THE NATURE OF YOUR BUSINESS, TRADE, OCCUPATION, OR CALLING OR ANY CHANGE IN OWNERSHIP OR ADDRESS HAS OCCURRED, YOU ARE REQUIRED TO NOTIFY THE LICENCE INSPECTOR IMMEDIATELY.

LICENCE FOR PERIOD ENDING MIDNIGHT JULY 01, 2022

Business Address: 4151 Hazelbridge Way Unit 3660

Licence #: 21 933240

Acct #: 1393865

Mercantile Use

Retail Trading

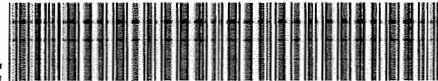
Business Licence Fee	\$230.00
Business Licence Transfer Fee	\$50.25
Total Fee	\$280.25

Tokyo Beauty
JPCA Tokyo Beauty Ltd
8191 WESTMINSTER HWY UNIT 120
RICHMOND BC V6X 1A7
CAN

IMPORTANT:

Detach this licence from your invoice before posting it on your business premises.
Do not post the Business Key on your invoice.

BUSINESS LICENCE INVOICE



MAILING ADDRESS: CITY HALL, 6911 NO. 3 ROAD, RICHMOND, B.C. V6Y 2C1

Cheques payable to:
CITY OF RICHMOND

The Business Licence fee shown below is due and payable upon receipt pursuant to the current Business Licence Bylaw of the City of Richmond.

Licence #: 21 933240

Acct #: 1393865

INVOICE TO BE
RETURNED WHEN
MAILING PAYMENT

LICENCE FOR PERIOD ENDING MIDNIGHT JULY 01, 2022

Business Key:

Mercantile Use

Business Licence Fee	\$230.00
Business Licence Transfer Fee	\$50.25
Total Fee	\$280.25

Tokyo Beauty
JPCA Tokyo Beauty Ltd
8191 WESTMINSTER HWY UNIT 120
RICHMOND BC V6X 1A7
CAN

1393865 0000028025

Did you know you can now manage and print your licence online? You can use the Business Key to link your licence online. Do not share or post the invoice with the Business Key, to avoid unauthorised access.

Visit richmond.ca/mybusiness for more details.



City of
Richmond

Business Licence Application

Business Licence Department
6911 No. 3 Road, Richmond, BC V6Y 2C1

www.richmond.ca

Tel: 604-275-4338 Email: business@richmond.ca

Office Use Only:

Licence Reference Number: 18-825300

76191 (0)
171074 (1)

☒ New ☒ Change of Address ☐ Change of Owner* ☐ Change of Name ☐ Change of Business Use
(See Appendix D)

Have you previously applied for a business licence in Richmond? ☒ Yes ☐ No

Business Type: ☒ Commercial/Industrial Premises ☐ Non-Resident ☐ Home Occupation
(See Appendix A & C) (See Appendix B)

Proposed Start Date: 8/12/2021 or Effective Date of Change: _____
Month Day Year Month Day Year

BUSINESS INFORMATION (All to complete. Please arrange payment for application fee)

☐ Sole Ownership ☐ Partnership ☒ Corporation

For CORPORATION Only, copy of Certificate and Notice of Articles to be submitted with application

Operating or Trade Name: Tokyo Beauty

Registered Company Name: JPCA Tokyo Beauty Ltd. (originally 1178913 B.C. Ltd.)

Operating/Business Address: 4151 Hazelbridge Way Unit No.: 3660

City: Richmond Province: BC Postal Code: V6X 4J7

Bus. Tel.: 778-682-4499

Fax: _____

Cell: 604-785-8861

Email: jpcas.vancouver@hotmail.com

Mailing Address: 11120 Bridgeport Road Unit No.: 150
(if different from above)

City: Richmond Province: BC Postal Code: V6X 4J7

Describe/Write Down All Business Activities/Services in Richmond:

Retail of beauty and skincare products with the focus on Japanese brands

AUG 10 2021

Number of Employees working in Richmond (To include owners): (Full-time): 2 (Part-time): 3

**For TRADE Contractor Only, copy of contractor TQ or trade certificate to be submitted with application

Contractors TQ No.: _____ TQ Holder's Name: _____

Gas Contractors Bond No.: _____

OWNERSHIP INFORMATION (All to complete. Additional owners can be submitted on separate paper)

Name: Zhou Zhu Title/Position: Director
First Last

Home Address (residential address): 5840 Forsyth Crescent

City: Richmond Province: BC Postal Code: V7C 2C3

Tel.: 604-674-9966 x86

Cell: 604-782-2128

Email: frank.jpca@hotmail.com

* Transfer of Business Licence Appendix D to be completed and submitted with this application.

Commercial or Home Occupation Uses Only (Required)

Are goods/products sold directly in person to the general public (i.e. retail)? ☒ Yes ☐ No

Is any part of your business sub-contracted? ☐ Yes ☒ No

Are goods/products, commercial vehicles, or equipment stored on premises? ☒ Yes ☐ No

If yes, please describe: Some not displayed items are stored in the store shelves.

Commercial/Industrial Business (Premises in Richmond only, please complete)

Contact Name for Business in Richmond (Full name): Lexi Lu

Title: Store Manager

Tel.: 604-786-6661

Emergency Contact Name: Zhou Zhu

Tel.: 604-782-2128

After Hours Number

Are you doing any Renovations to Business Premises? ☐ Proposed ☐ Completed ☒ None

Who are you Sharing Premises with (name of business): N/A

Floor Area (in sq. ft.): Office: N/A

Warehouse: N/A

Retail: 1717 square feet

Outside: _____

Wholesale: _____

Liquor Licence? ☐ Yes ☒ No If yes, type? ☐ Food Primary ☐ Liquor Primary ☐ With Endorsement

No. Seats (Restaurants & Equip establishments): _____

No. Merchandise Machines: _____

No. Amusement Machines: _____

****Sign Permit Notice:** An exterior sign or window sign requires a sign permit.

Do you or will you have any exterior signs or window signs? ☐ Yes ☒ No

(If yes, please apply for sign permit applications to Richmond Sign Department)

****NOTE:** Zoning Bylaw No. 8500 – On-Site Vehicle Parking – Part A, Section 7.1.1 requires that sufficient parking is available for commercial/industrial businesses.

Do you have sufficient parking? ☒ Yes ☐ No

I hereby make application for a business licence in accordance with the above-stated information and declare that the statements are true and correct. I agree, if granted a licence, to comply with all relevant bylaws now in force or which may come into force in the City of Richmond.

Name: Teresa Lin

Title: Consultant

Signature: Teresa Lin

Date: August 05, 2021

Note: This application will not be processed without the APPLICATION FEE. In order to receive the fee amount, please contact the Licence Department. Business Licences are public records and are available for inspection on request at City Hall. The City also makes business licence information available in various additional publications on the City website and/or in hard-copy format. If you do not wish your business information to be made available in any additional publications, a request in writing to decline publication must be received by the Licence Inspector. All information gathered for business licensing purposes is managed in accordance with the Freedom of Information and Protection of Privacy Act.

Office Use Only:		<input type="checkbox"/> Cash <input type="checkbox"/> Debit <input type="checkbox"/> CC <input checked="" type="checkbox"/> Cheque
Folder Type: <u>mu</u>	Sub Type: <u>Retail trading</u>	Fee: <u>\$50.25</u>
Folder Type: _____	Sub Type: _____	Fee: _____
Received by: <u>Dropbox</u>	Date: <u>Aug 10, 2021</u>	
Approved by Chief Licence Inspector: _____	Date: <u>08/21/21</u>	

Chg# 199

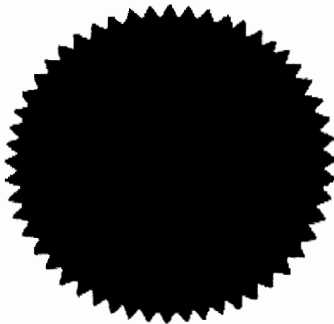


Number: BC1178913

CERTIFICATE OF INCORPORATION

BUSINESS CORPORATIONS ACT

I Hereby Certify that 1178913 B.C. LTD. was incorporated under the Business Corporations Act on September 11, 2018 at 09:59 AM Pacific Time.



ELECTRONIC CERTIFICATE

*Issued under my hand at Victoria, British Columbia
On September 11, 2018*

CAROL PREST
Registrar of Companies
Province of British Columbia
Canada

Date and Time: July 29, 2024 03:28 PM Pacific Time



BC Registry
Services

Mailing Address:
PO Box 9431 Stn Prov Govt
Victoria BC V8W 9V3
www.corporateonline.gov.bc.ca

Location:
2nd Floor - 940 Blanshard Street
Victoria BC
1 877 526-1526

Notice of Alteration

FORM 11
BUSINESS CORPORATIONS ACT
Section 257

Filed Date and Time: March 23, 2019 04:12 PM Pacific Time

Alteration Date and Time: Notice of Articles Altered on March 25, 2019 12:00 PM Pacific Time

NOTICE OF ALTERATION

Incorporation Number:

BC1178913

Name of Company:

1178913 B.C. LTD.

Name Reservation Number:

NR9039584

Name Reserved:

BOLIWELL ENERGY SERVICES INC.

ALTERATION EFFECTIVE DATE:

Specified Date and Time of Alteration: March 25, 2019 12:00 PM Pacific Time

CHANGE OF NAME OF COMPANY

From:

1178913 B.C. LTD.

To:

BOLIWELL ENERGY SERVICES INC.

Date and Time: July 29, 2024 03:28 PM Pacific Time



BC Registry
Services

Mailing Address:
PO Box 9431 Stn. Prov. Govt
Victoria BC V8W 9V3
www.corporateonline.gov.bc.ca

Location:
2nd Floor - 940 Blanshard Street
Victoria BC
1 877 526-1526

Notice of Articles

BUSINESS CORPORATIONS ACT

This Notice of Articles was issued by the Registrar on: March 25, 2019 12:00 PM Pacific Time

Incorporation Number: BC1178913

Recognition Date and Time: Incorporated on September 11, 2018 09:59 AM Pacific Time

NOTICE OF ARTICLES

Name of Company:

BOLIWELL ENERGY SERVICES INC.

REGISTERED OFFICE INFORMATION

Mailing Address:

#220 - 8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

Delivery Address:

#220 - 8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

RECORDS OFFICE INFORMATION

Mailing Address:

#220 - 8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

Delivery Address:

#220 - 8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

BC1178913 Page: 1 of 2

DIRECTOR INFORMATION

Last Name, First Name, Middle Name:

Zhu, Zhou

Mailing Address:

#220-8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

Delivery Address:

#220-8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

AUTHORIZED SHARE STRUCTURE

1.	No Maximum	CLASS A COMMON Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
2.	No Maximum	CLASS B COMMON Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
3.	No Maximum	CLASS C COMMON Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
4.	No Maximum	CLASS D COMMON Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
5.	No Maximum	CLASS E PREFERRED Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
6.	No Maximum	CLASS F PREFERRED Shares	Without Par Value
			With Special Rights or Restrictions attached

DUPLICATE

Number: BC1178913



CERTIFICATE OF CHANGE OF NAME

BUSINESS CORPORATIONS ACT

I Hereby Certify that BOLIWELL ENERGY SERVICES INC. changed its name to JPCA TOKYO BEAUTY LTD. on July 26, 2019 at 08:51 AM Pacific Time.



*Issued under my hand at Victoria, British Columbia
On July 26, 2019*

CAROL PREST
Registrar of Companies
Province of British Columbia
Canada

Date and Time: May 15, 2024 11:07 AM Pacific Time



**BC Registry
Services**

Mailing Address:
PO Box 9431 Stn Prov Govt
Victoria BC V8W 9V3
www.corporateonline.gov.bc.ca

Location:
2nd Floor - 640 Blanshard Street
Victoria BC
1 877 526-1526

Notice of Articles

BUSINESS CORPORATIONS ACT

This Notice of Articles was issued by the Registrar on: January 10, 2021 12:01 AM Pacific Time

Incorporation Number: BC1178913

Recognition Date and Time: Incorporated on September 11, 2018 09:59 AM Pacific Time

NOTICE OF ARTICLES

Name of Company:

JPCA TOKYO BEAUTY LTD.

REGISTERED OFFICE INFORMATION

Mailing Address:

#150 - 11120 BRIDGEPORT ROAD
RICHMOND BC V6X 1T2
CANADA

Delivery Address:

#150 - 11120 BRIDGEPORT ROAD
RICHMOND BC V6X 1T2
CANADA

RECORDS OFFICE INFORMATION

Mailing Address:

#150 - 11120 BRIDGEPORT ROAD
RICHMOND BC V6X 1T2
CANADA

Delivery Address:

#150 - 11120 BRIDGEPORT ROAD
RICHMOND BC V6X 1T2
CANADA

DIRECTOR INFORMATION

Last Name, First Name, Middle Name:
Zhu, Zhou

Mailing Address:
#220-8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

Delivery Address:
#220-8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

AUTHORIZED SHARE STRUCTURE

1.	No Maximum	CLASS A COMMON Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
2.	No Maximum	CLASS B COMMON Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
3.	No Maximum	CLASS C COMMON Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
4.	No Maximum	CLASS D COMMON Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
5.	No Maximum	CLASS E PREFERRED Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
6.	No Maximum	CLASS F PREFERRED Shares	Without Par Value
			With Special Rights or Restrictions attached
<hr/>			
BC1178913 Page: 2 of 2			



BC Registry
Services

Mailing Address:
PO Box 9431 Stn Prov Govt
Victoria BC V8W 9V3
www.corporateonline.gov.bc.ca

Location:
2nd Floor - 940 Blanshard Street
Victoria BC
1 877 526-1526

BC Company Summary

For
JPCA TOKYO BEAUTY LTD.

Date and Time of Search: May 15, 2024 11:09 AM Pacific Time

Currency Date: January 26, 2024

ACTIVE

Incorporation Number: BC1178913

Name of Company: JPCA TOKYO BEAUTY LTD.

Business Number: 735058315 BC0001

Recognition Date and Time: Incorporated on September 11, 2018 09:59 AM Pacific Time

In Liquidation: No

Last Annual Report Filed: September 11, 2022

Receiver: No

COMPANY NAME INFORMATION

Previous Company Name

Date of Company Name Change

BOLIWELL ENERGY SERVICES INC.

July 26, 2019

1178913 B.C. LTD.

March 25, 2019

REGISTERED OFFICE INFORMATION

Mailing Address:

#150 - 11120 BRIDGEPORT ROAD
RICHMOND BC V6X 1T2
CANADA

Delivery Address:

#150 - 11120 BRIDGEPORT ROAD
RICHMOND BC V6X 1T2
CANADA

RECORDS OFFICE INFORMATION

Mailing Address:

#150 - 11120 BRIDGEPORT ROAD
RICHMOND BC V6X 1T2
CANADA

Delivery Address:

#150 - 11120 BRIDGEPORT ROAD
RICHMOND BC V6X 1T2
CANADA

DIRECTOR INFORMATION

Last Name, First Name, Middle Name:
Zhu, Zhou

Mailing Address:
#220-8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

Delivery Address:
#220-8211 ACKROYD ROAD
RICHMOND BC V6X 3K8
CANADA

NO OFFICER INFORMATION FILED AS AT September 11, 2022.

ATTACHMENT 6



BUSINESS LICENCE

CITY OF RICHMOND

6911 No. 3 Road, RICHMOND, B.C. V6Y 2C1

FEB/18

The holder of this licence is licenced to carry on the business or businesses stipulated in a lawful manner until Midnight on the date shown below from or within the premises stated unless otherwise cancelled, revoked, or suspended. It is unlawful to carry on business in the City of Richmond in or from premises other than those stated on this licence.

IF ANY CHANGE IN THE NATURE OF YOUR BUSINESS, TRADE, OCCUPATION, OR CALLING OR ANY CHANGE IN OWNERSHIP OR ADDRESS HAS OCCURRED, YOU ARE REQUIRED TO NOTIFY THE LICENCE INSPECTOR IMMEDIATELY.

LICENCE FOR PERIOD ENDING MIDNIGHT FEBRUARY 01, 2018

Licence #: 17 761279

Business Address: 8191 Westminster Hwy Unit 120

Acct #: 1216843

Mercantile Use

Retail Trading

Business Licence Fee \$215.00

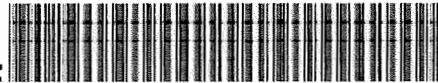
Total Fee \$215.00

JPCA International Market Ltd

8191 Westminster Hwy Unit 120
Richmond BC V6X 1A7

IMPORTANT:

Detach this licence from your invoice before posting it on your business premises.
Do not post the Business Key on your invoice.



BUSINESS LICENCE INVOICE

MAILING ADDRESS: CITY HALL, 6911 NO. 3 ROAD, RICHMOND, B.C. V6Y 2C1

Cheques payable to:
CITY OF RICHMOND

The Business Licence fee shown below is due and payable upon receipt pursuant to the current Business Licence Bylaw of the City of Richmond.

Licence #: 17 761279

Acct #: 1216843

INVOICE TO BE
RETURNED WHEN
MAILING PAYMENT

LICENCE FOR PERIOD ENDING MIDNIGHT FEBRUARY 01, 2018

Business Key:

Mercantile Use

Business Licence Fee \$215.00

Total Fee \$215.00

JPCA International Market Ltd

8191 Westminster Hwy Unit 120
Richmond BC V6X 1A7

12168430000021500

Did you know you can now manage and print your licence online? You can use the Business Key to link your licence online. Do not share or post the invoice with the Business Key, to avoid unauthorised access.

Visit richmond.ca/mybusiness for more details.



**City of
Richmond**

Business Licence Application

Business Licence Department
6911 No. 3 Road, Richmond, BC V6Y 2C1

www.richmond.ca

Business Licence Department Tel: 604-276-4328 Fax: 604-276-4157

Office Use Only:

Business Licence Number: 17-761279

☒ New ☐ Change of Address ☐ Change of Owner* ☐ Change of Name ☐ Change of Business Use

Have you previously applied for a business licence in Richmond? ☐ Yes ☒ No

Business Type: ☒ Commercial/Industrial Premises ☐ Non-Resident ☐ Home Occupation
(See Appendix A & C) (See Appendix B)

Proposed Start Date: Jan 26 2017 or Effective Date of Change: _____
Month Day Year Month Day Year

BUSINESS INFORMATION (All to complete)

☐ Sole Ownership ☐ Partnership ☒ Corporation **Copy of Certificate to be submitted with application**

Business or Trade Name: _____

Registered Company Name: JPCA International Market Ltd.

Business Address: #120-8191 Westminster Hwy, Richmond Unit No: #120

City: Richmond Province: BC Postal Code: V6X 1A7

Bus. Tel.: 604-998-7189 Fax: 604-638-6075

Cell: 604-786-0635 Email: jPCA.Vancouver@hstmail.com

Mailing Address: (Same as above) Unit No: _____
(If different from above)

City: _____ Province: _____ Postal Code: _____

Describe All Business Activities/Services in Richmond:

Retail Japanese cosmetics & Healthcare products

Number of Employees (To include owners): (FT): 5 (PT): 12

Copy of contractor TQ to be submitted with application

Contractors TQ No.: _____ TQ Holder's Name: _____

Gas Contractors Bond No.: _____

Commercial & Home Occupation Uses Only

Are goods sold to the general public? ☒ Yes ☐ No

Is any part of the business sub-contracted? ☐ Yes ☒ No

Are goods, vehicles, or equipment stored on premises? ☒ Yes ☐ No If yes, please describe:

Japanese cosmetics & Healthcare products

* Transfer of Business Licence Appendix D to be completed and submitted with this application.

Commercial/Industrial Business (Premises in Richmond only)Liquor Licence? ☐ Yes ☐ No If yes, type? ☐ Food Primary ☐ Liquor Primary ☐ With Endorsement

No. Seats (Restaurants & liquor establishments):

No. Merchandise Machines:

No. Amusement Machines:

Describe any Structural Changes to Business Premises: ☐ Proposed ☒ Completed ☐ NoneRenovation Shelving

Sharing Premises With:

Floor Area (In sq. ft.): Retail: 1700 square feet Wholesale: 0
Office: 110 square feet Warehouse: 220 square feet
Outside: 0

NOTE: Zoning Bylaw No. 8500 - On-Site Vehicle Parking - Part A, Section 7.1.1 requires that sufficient parking is available for commercial/industrial businesses.

Do you have the sufficient parking: ☒ Yes ☐ No

A new sign or alterations to an existing sign requires a permit.

Has the required sign permit been applied for? ☐ Yes ☒ No

Richmond Representative for Business:

Zhen ZhuTitle: Owner & DirectorTel.: 604-998-7189

Emergency Contact Name:

Zhen ZhuTel.: 604-782-2128

After Hours Number

OWNERSHIP INFORMATION (All to complete. Additional owners can be submitted on separate paper.)Name: Frank Zhou ZhuTitle/Position: Director (owner)Home Address: #2208-5113 Garden City RoadCity: RichmondProvince: BCPostal Code: V6X 4K2Tel.: 604-629-8899Cell: 604-782-2128Email: frank.jpc@hotmail.com

I hereby make application for a business licence in accordance with the above-stated information and declare that the statements are true and correct. I agree, if granted a licence, to comply with all relevant bylaws now in force or which may come into force in the City of Richmond.

Name: Feng LinTitle: Office AdministratorSignature: Feng LinDate: Jan. 23, 2017

Note: This application will not be processed without the application fee. In order to receive the fee amount, please contact the Licence Department. Business Licences are public records and are available for inspection on request at City Hall. The City also makes business licence information available in various additional publications on the City website and/or in hard-copy format. If you do not wish your business information to be made available in any additional publications, a request in writing to decline publication must be received by the Licence Inspector. All information gathered for business licensing purposes is managed in accordance with the Freedom of Information and Protection of Privacy Act.

Office Use Only:Folder Type: MU

Sub Type:

Fee: \$215.00

Folder Type:

Sub Type:

Fee:

Received by: blfengDate: Jan 23/17Approved by Chief Licence Inspector: QDate: Jan 23/17



Number: BC1079499

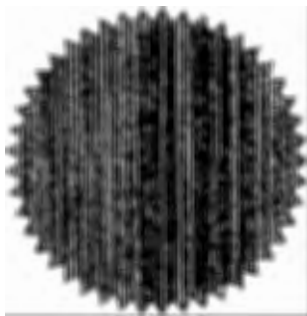
CERTIFICATE OF INCORPORATION

BUSINESS CORPORATIONS ACT

I Hereby Certify that JPCA INTERNATIONAL MARKET LTD. was incorporated under the Business Corporations Act on June 15, 2016 at 03:57 PM Pacific Time.

*Issued under my hand at Victoria, British Columbia
On June 15, 2016*

CAROL PREST
Registrar of Companies
Province of British Columbia
Canada



Date and Time: May 15, 2024 11:13 AM Pacific Time



**BC Registry
Services**

Mailing Address:
PO Box 9431 Stn Prov Govt
Victoria BC V8W 9V3
www.corporateonline.gov.bc.ca

Location:
2nd Floor - 940 Blanshard Street
Victoria BC
1 877 526-1526

Notice of Articles

BUSINESS CORPORATIONS ACT

This Notice of Articles was issued by the Registrar on: January 24, 2017 12:01 AM Pacific Time

Incorporation Number: BC1079499

Recognition Date and Time: Incorporated on June 15, 2016 03:57 PM Pacific Time

NOTICE OF ARTICLES

Name of Company:

JPCA INTERNATIONAL MARKET LTD.

REGISTERED OFFICE INFORMATION

Mailing Address:

#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

Delivery Address:

#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

RECORDS OFFICE INFORMATION

Mailing Address:

#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

Delivery Address:

#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7
CANADA

DIRECTOR INFORMATION

Last Name, First Name, Middle Name:

Zhu, Zhou

Mailing Address:

2208-5113 GARDEN CITY ROAD
RICHMOND BC V6X 4K2
CANADA

Delivery Address:

2208-5113 GARDEN CITY ROAD
RICHMOND BC V6X 4K2
CANADA

AUTHORIZED SHARE STRUCTURE

1. No Maximum	CLASS A VOTING COMMON Shares	Without Par Value
---------------	------------------------------	-------------------

With Special Rights or
Restrictions attached

2. No Maximum	CLASS B NON-VOTING COMMON Shares	Without Par Value
---------------	----------------------------------	-------------------

Without Special Rights or
Restrictions attached



BC Company Summary

For
JPCA INTERNATIONAL MARKET LTD.

Date and Time of Search: May 15, 2024 11:13 AM Pacific Time
Currency Date: January 26, 2024

ACTIVE

Incorporation Number: BC1079499
Name of Company: JPCA INTERNATIONAL MARKET LTD.
Business Number: 764267324 BC0001
Recognition Date and Time: Incorporated on June 15, 2016 03:57 PM Pacific Time In Liquidation: No
Last Annual Report Filed: June 15, 2022 Receiver: No

REGISTERED OFFICE INFORMATION

Mailing Address:	Delivery Address:
#120 - 8191 WESTMINSTER HWY	#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7	RICHMOND BC V6X 1A7
CANADA	CANADA

RECORDS OFFICE INFORMATION

Mailing Address:	Delivery Address:
#120 - 8191 WESTMINSTER HWY	#120 - 8191 WESTMINSTER HWY
RICHMOND BC V6X 1A7	RICHMOND BC V6X 1A7
CANADA	CANADA

DIRECTOR INFORMATION

Last Name, First Name, Middle Name:
Zhu, Zhou

Mailing Address:	Delivery Address:
2208-5113 GARDEN CITY ROAD	2208-5113 GARDEN CITY ROAD
RICHMOND BC V6X 4K2	RICHMOND BC V6X 4K2
CANADA	CANADA

NO OFFICER INFORMATION FILED AS AT June 15, 2022.

ATTACHMENT 7



BUSINESS LICENCE

CITY OF RICHMOND

6911 No. 3 Road, RICHMOND, B.C. V6Y 2C1

JUL/19

The holder of this licence is licenced to carry on the business or businesses stipulated in a lawful manner until Midnight on the date shown below from or within the premises stated unless otherwise cancelled, revoked, or suspended. It is unlawful to carry on business in the City of Richmond in or from premises other than those stated on this licence.

IF ANY CHANGE IN THE NATURE OF YOUR BUSINESS, TRADE, OCCUPATION, OR CALLING OR ANY CHANGE IN OWNERSHIP OR ADDRESS HAS OCCURRED, YOU ARE REQUIRED TO NOTIFY THE LICENCE INSPECTOR IMMEDIATELY.

LICENCE FOR PERIOD ENDING MIDNIGHT JULY 01, 2019

Business Address: 6551 No 3 Rd Unit 1314

Licence #: 18 825300

Acct #: 1284963

Mercantile Use

Retail Trading

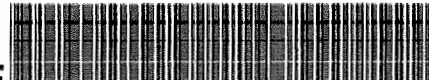
Business Licence Fee \$220.00

Total Fee \$220.00

**Tokyo Beauty
JPCA International Market Ltd
8211 ACKROYD RD UNIT 220
RICHMOND BC V6X 3K8**

IMPORTANT:

Detach this licence from your invoice before posting it on your business premise.
Do not post the Business Key on your invoice.



BUSINESS LICENCE INVOICE

MAILING ADDRESS: CITY HALL, 6911 NO. 3 ROAD, RICHMOND, B.C. V6Y 2C1

Cheques payable to:
CITY OF RICHMOND

The Business Licence fee shown below is due and payable upon receipt pursuant to the current Business Licence Bylaw of the City of Richmond.

Licence #: 18 825300

Acct #: 1284963

INVOICE TO BE
RETURNED WHEN
MAILING PAYMENT

LICENCE FOR PERIOD ENDING MIDNIGHT JULY 01, 2019

Business Key:

Mercantile Use

Business Licence Fee \$220.00

Total Fee \$220.00

**Tokyo Beauty
JPCA International Market Ltd
8211 ACKROYD RD UNIT 220
RICHMOND BC V6X 3K8**

12849630000022000

Did you know you can now manage and print your licence online? You can use the Business Key to link your licence online. Do not share or post the invoice with the Business Key, to avoid unauthorized access.

Visit richmond.ca/mybusiness for more details.



City of
Richmond

Business Licence Application

Business Licence Department
6911 No. 3 Road, Richmond, BC V6Y 2C1

www.richmond.ca

Tel: 604-276-4328 Fax: 604-276-4157 Email: buslic@richmond.ca

Office Use Only:

Business Licence Number:

18825300

(O)

(N)

☒ New ☐ Change of Address ☐ Change of Owner* ☐ Change of Name ☐ Change of Business Use
(See Appendix D)

Have you previously applied for a business licence in Richmond? ☒ Yes ☐ No

Business Type: ☒ Commercial/Industrial Premises ☐ Non-Resident ☐ Home Occupation
(See Appendix A & C) (See Appendix B)

Proposed Start Date: 6/22/2018 or Effective Date of Change: _____
Month Day Year Month Day Year

BUSINESS INFORMATION (All to complete. Please arrange payment for application fee)

☐ Sole Ownership ☐ Partnership ☒ Corporation **Copy of Certificate to be submitted with application**

Business or Trade Name: Tokyo Beauty (Trade Name)

Registered Company Name: JPCA International Market Ltd.

Business Address: 1314-6551 No. 3 Road

Unit No: 1314

City: Richmond

Province: BC

Postal Code: V6Y 2B6

Bus. Tel.: 604-629-8899

Fax: 604-638-6075

Cell: 778-888-3589

Email: teresa.jpca@outlook.com

Mailing Address: 220-8211 Ackroyd Road

Unit No: 220

(If different from above)

City: Richmond

Province: BC

Postal Code: V6X 3K8

Describe All Business Activities/Services in Richmond:

Retail of skincare and cosmetic products

Number of Employees in Richmond (To include owners): (Full-time): 4 (Part-time): 4

For Trade Contractor Only, copy of contractor TQ or certificate to be submitted with application

Contractors TQ No.:

TQ Holder's Name:

Gas Contractors Bond No.:

OWNERSHIP INFORMATION (All to complete. Additional owners can be submitted on separate paper.)

Name: Zhou

Zhu

Title/Position: Director

First

Last

Home Address: 2208-5113 Garden City Road

City: Richmond

Province: BC

Postal Code: V6X 4K2

Tel.: 604-629-8899

Cell: 604-782-2126

Email: frank.jpca@hotmail.com

* Transfer of Business Licence Appendix D to be completed and submitted with this application.

Richmond Representative/Contact for Business: Teresa Lin

Title: Office Admin

Tel.: 604-629-8899

Emergency Contact Name: Teresa Lin

Tel.: 778-888-3589

After Hours Number

Commercial or Home Occupation Uses Only

Are goods/products sold directly to the general public (i.e. retail)? ☒ Yes ☐ No

Is any part of the business sub-contracted? ☐ Yes ☒ No

Are goods, commercial vehicles, or equipment stored on premises? ☒ Yes ☐ No

If yes, please describe: _____

Commercial/Industrial Business (Premises in Richmond only)

Are you doing any Renovations to Business Premises? ☐ Proposed ☒ Completed ☐ None

Who are you Sharing Premises with: N/A

Floor Area (In sq. ft.):

Office: _____

Warehouse: _____

Retail: 1134

Outside: _____

Wholesale: _____

Liquor Licence? ☐ Yes ☒ No If yes, type? ☐ Food Primary ☐ Liquor Primary ☐ With Endorsement

No. Seats (Restaurants & liquor establishments): _____

No. Merchandise Machines: _____

No. Amusement Machines: _____

NOTE: Zoning Bylaw No. 8500 – On-Site Vehicle Parking – Part A, Section 7.1.1 requires that sufficient parking is available for commercial/industrial businesses.

Do you have sufficient parking? ☒ Yes ☐ No

An exterior sign or alterations to an existing sign requires a permit.

Has the required sign permit been applied for? ☐ Yes ☐ No ☒ N/A

I hereby make application for a business licence in accordance with the above-stated information and declare that the statements are true and correct. I agree, if granted a licence, to comply with all relevant bylaws now in force or which may come into force in the City of Richmond.

Name: Teresa Lin

Title: Office Admin

Signature: _____

Date: June 08, 2018

Note: This application will not be processed without the APPLICATION FEE. In order to receive the fee amount, please contact the Licence Department. Business Licences are public records and are available for inspection on request at City Hall. The City also makes business licence information available in various additional publications on the City website and/or in hard-copy format. If you do not wish your business information to be made available in any additional publications, a request in writing to decline publication must be received by the Licence Inspector. All information gathered for business licencing purposes is managed in accordance with the Freedom of Information and Protection of Privacy Act.

Office Use Only:		<input type="checkbox"/> Cash <input type="checkbox"/> Debit <input checked="" type="checkbox"/> CC <input type="checkbox"/> Cheque
Folder Type: <u>MU</u>	Sub Type: <u>Retail Trading</u>	Fee: <u>\$220</u>
Folder Type: _____	Sub Type: _____	Fee: _____
Received by: _____	Date: <u>Jun 8/18</u>	
Approved by Chief Licence Inspector: <u>BK</u>	Date: <u>JUNE 11/18</u>	

ATTACHMENT 8



4151 Hazelbridge Way Unit 3660



8191 Westminster Highway Unit 120



6551 No 3 Road Unit 1314

ATTACHMENT 9



Government
of Canada

Gouvernement
du Canada

Search website



[Canada.ca](#)

[Health](#)

[Recalls and safety alerts](#)

Recalls and safety alerts

Public advisory

Unauthorized skin lightening and skin treatment products may pose serious health risks

Last updated: 2024-03-27

Summary



Product: Various unauthorized health products promoted for lightening skin or treating skin conditions (such as eczema or psoriasis)

Issue: Health products - Unauthorized product

What to do: Stop using these products and consult your health care professional if you have health concerns.

Report these or any unauthorized health products to Health Canada.



Affected products

Filter items Showing 1 to 10 of 83 entries | Show **10** entries

Photo	Product & (Promoted Use)	Hazard Identified	Company	Action Taken	Date Added
	Hadalabo Pearl Barley Face Wash (Skin treatment)	Labelled to contain <u>aminocaproic acid</u>	Tokyo Beauty and Healthcare Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C.	Seized from retail location	2024-03-27

	<p>Mentholatum Mediquick Eczema Rash Anti-Itch Ointment</p> <p>(Skin conditions)</p>	<p>Labelled to contain <u>prednisolone valerate</u> <u>acetate</u></p>	<p>Tokyo Beauty and Healthcare</p> <p>Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C.</p>	<p>Seized from retail location</p>	<p>2024-03-27</p>
	<p>Pair Acne Cream</p> <p>(Skin treatment)</p>	<p>Labelled to contain <u>ibuprofen piconol 3%</u></p>	<p>Tokyo Beauty and Healthcare</p> <p>Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C.</p>	<p>Seized from retail location</p>	<p>2024-03-27</p>

Con't

Issue

Health Canada is advising about unauthorized health products for lightening skin or treating skin conditions (such as eczema or psoriasis) that may pose serious health risks. The products are labelled to contain or have been tested and found to contain dangerous ingredients. Health Canada updates the table when it finds unauthorized health products for skin lightening. Links to previous tables with affected products are also available below.

Unauthorized health products have not been approved by Health Canada, which means that they have not been assessed for safety, effectiveness and quality. Unauthorized health products can pose many health dangers, including:

- **They may contain ingredients not listed on the label.** This includes ingredients like prescription drugs, possibly at doses exceeding maximum recommended amounts. Prescription drugs should be taken only under the supervision of a health professional because they may cause serious side effects. Using a product that contains ingredients that the consumer is not aware of increases the chance of dangerous allergies and interactions with other medications and foods.
- **The label may indicate a dangerous ingredient or combination of ingredients.** For example, it could list a drug that should be available only by prescription from a health care professional, or a combination of ingredients that Health Canada does not permit because of serious health risks.

Health Canada maintains this page so that the public can easily identify products they may have purchased and take appropriate action. You are encouraged to check back regularly for updates. Advisories on safety issues involving other types of products are available in the [recalls and safety alerts database](#).

What you should do

- Stop using the products listed in the [table](#). Consult your health care professional if you have used these products and have health concerns, and for advice on which health products are best for you and your family.
- Read product labels to verify that health products have been authorized for sale by Health Canada. Authorized health products have an eight-digit Drug Identification Number (DIN), Natural Product Number (NPN) or Homeopathic Drug Number (DIN-HM). You can also check if products have been authorized for sale by searching Health Canada's [Drug Product Database](#) and [Licensed Natural Health Product Database](#).
- Report any health product [adverse events](#) or [complaints](#) to Health Canada.
- See these helpful links for additional information on buying health products safely:
 - [Buying drugs over the Internet](#)
 - [Adulteration of natural health products](#)
 - [Risks of buying natural health products online](#)
 - [The safe use of health products for weight loss](#)

What companies should know:

- Selling unauthorized health products in Canada is illegal.
- When Health Canada identifies unauthorized products that may pose serious health risks, Health Canada takes appropriate action to prevent further distribution and informs the public. This includes working with the Canada Border Services Agency to help prevent further importation of unauthorized products.

Additional information

▼ Previous recalls or alerts

[Unauthorized products may pose serious health risks \(June 16, 2022 to February 10, 2023\)](#)
[Unauthorized products may pose serious health risks \(March 26, 2021 to June 3, 2022\)](#)
[Unauthorized products may pose serious health risks \(Part 1\) \(February 18, 2021\)](#)
[Unauthorized products may pose serious health risks \(Part 2\) \(February 18, 2021\)](#)
[Unauthorized products may pose serious health risks \(November 25, 2020\)](#)
[Unauthorized products may pose serious health risks \(October 21, 2020\)](#)
[Unauthorized products may pose serious health risks \(September 16, 2020: Part 1\)](#)
[Unauthorized products may pose serious health risks \(September 16, 2020: Part 2\)](#)
[Unauthorized products may pose serious health risks \(February 10, 2020 to March 13, 2020\)](#)
[Unauthorized products may pose serious health risks \(December 9, 2019 to January 17, 2020\)](#)
[Unauthorized products may pose serious health risks \(October 2, 2019 to November 19, 2019\)](#)
[Unauthorized products may pose serious health risks \(August 12, 2019 to September 18, 2019\)](#)
[Unauthorized products may pose serious health risks \(June 11, 2019 to July 26, 2019\)](#)
[Unauthorized products may pose serious health risks \(May 17, 2019 - Part 1\)](#)
[Unauthorized products may pose serious health risks \(May 17, 2019 - Part 2\)](#)
[Unauthorized products may pose serious health risks \(December 10, 2018 to April 17, 2019\)](#)
[Unauthorized products may pose serious health risks \(June 5, 2018 to November 7, 2018\)](#)
[Unauthorized products may pose serious health risks \(November 17, 2017 to May 23, 2018\)](#)

▼ Background

Aminocaproic acid is a prescription drug used to decrease bleeding in various clinical situations. Aminocaproic acid has not been approved for topical use in Canada. Exposure to aminocaproic acid on the skin may affect the skin, and the drug may be absorbed through the skin into the blood. Side effects may include a general feeling of discomfort, muscle aches and pain, kidney damage, seizures, low blood pressure, slow heart beat, blood clots, and swelling caused by fluid build-up.

Betamethasone dipropionate, betamethasone valerate and clobetasol propionate are highly potent corticosteroid prescription drugs that are applied to the skin to treat inflammatory skin conditions. Side effects include skin irritation and, with prolonged use, skin weakening or deterioration. Adverse effects from using too much include decreased ability to fight infection, symptoms of adrenal gland suppression (i.e., low blood pressure, low blood sugar, weight loss, muscle pain, gastrointestinal problems and severe fatigue) or Cushing's syndrome (i.e., high blood pressure, high blood sugar, weight gain, muscle weakness, bone loss and severe fatigue), depending on how much has been absorbed. These drugs should not be used by pregnant or nursing people.

Dexamethasone is a prescription corticosteroid drug available in Canada as tablets, injections, and eye ointments, and is used to treat inflammatory conditions or to suppress the immune system. Dexamethasone as an ointment is not approved as an anti-itch medication. Side effects for topical corticosteroids include skin atrophy (thin and fragile skin with reduced elasticity), skin blood vessel changes (e.g., spider veins), skin colour changes, stretch marks, swelling, dry skin, burning sensations, local irritation, rashes, redness, itching, thinning hair or excessive hair growth, infections and allergic reactions. Topical corticosteroids absorbed through the skin may cause side effects throughout the body, especially when used over a large surface area and for a long time. This risk is greater in children, who may absorb proportionally larger amounts and be more susceptible to experiencing these side effects. Systemic side effects could include high blood pressure, high blood sugar, blurred vision, uneven heartbeats, weakness and swelling. Dexamethasone should not be used by people who are allergic to dexamethasone or to any ingredient in the formulation, people who have systemic fungal infections, or people who have received live virus vaccines. Dexamethasone is generally not recommended for use during pregnancy.

Erythromycin is an antibacterial prescription drug used for the prevention and treatment of specific infections. In topical format (applied to the skin), it is used in combination with another drug to treat moderate acne. Possible reactions include local skin irritation (peeling, itching, burning sensation, redness or tenderness) or other skin changes (change in colour, oiliness or swelling), inflammation, or irritation of the face, eyes and nose. Symptoms of a severe allergic reaction include swelling of the face, mouth, throat, lips and/or eyes, difficulty breathing, burning and/or painful red eyes, eye tearing and skin reactions (rashes, blisters and hives). Misuse or overuse could lead to bacteria growth that could become resistant to the antibiotic erythromycin, which means that treatment may not work in the future.

Hydroquinone is a prescription drug when it is greater than a 2% concentration and a natural health product at a concentration of 2% and under. It is used topically (applied to the skin) to lighten areas of darkened skin caused by different conditions (e.g., sun exposure, skin damage, pregnancy, medications or age). It should not be used by people who are allergic to hydroquinone or who are taking medicines that make their skin more sensitive to light. Hydroquinone is not recommended for pregnant or breastfeeding people, or for children. It should be used with caution in those who have previously had cancer. Side effects include skin reactions such as redness, dryness, cracked skin, burning, stinging, peeling, itching, increased sensitivity to sunlight, sunburn, blisters and scarring. It may cause skin discolouration (i.e., blue or black discolouration or white patches or spots) that, in some cases, can be disfiguring. In laboratory animals, it has been associated with cancer after long-term exposure.

Ibuprofen piconol 3% is a topical (applied to the skin) non-steroidal anti-inflammatory drug (NSAID) used to relieve burns. Health Canada has not approved any drugs containing ibuprofen for topical use. Ibuprofen absorbed through the skin may cause side effects throughout the body, especially when used over a large surface area and for a long time, or on damaged skin. Topical ibuprofen may cause serious side effects in people who are allergic to ibuprofen, aspirin or other NSAIDs, or who are asthmatic. Use of topical ibuprofen may also cause serious side effects such as stomach and intestinal bleeding, renal (kidney) dysfunction or failure, or cardiovascular dysfunction or failure in people who have problems with these organs. Topical ibuprofen can also cause serious side effects in people who are pregnant or breastfeeding, such as delayed and increased duration of labour.

Ketoconazole is a prescription antifungal drug typically used to treat skin and scalp infections. It should be used only under the supervision of a health care professional. When applied to skin, common side effects include severe irritation, itchiness and stinging. Contact dermatitis (an itchy or painful rash) and painful allergic reactions have been reported more rarely. Ketoconazole should not be used by pregnant or breastfeeding people unless directed by a health care professional.

Neomycin sulfate is an antibiotic prescription drug and should be used only under the supervision of a health care professional. Side effects include allergic reactions that range from mild skin reactions (itching, rash and hives) to severe, life-threatening allergic reactions (anaphylaxis). Side effects such as damage to nerve tissue or the central nervous system, inner ear, and organs responsible for hearing and balance, and reduced kidney function have occurred in patients taking neomycin orally (by mouth) or when applied on the skin to open wounds or damaged skin. As well, when not used as directed, neomycin sulphate could increase the risk of infections resistant to neomycin or other antibiotics. Neomycin sulphate should not be used by pregnant or breastfeeding people unless directed by a health care professional.

Penicillin potassium is an antibacterial prescription drug used for the prevention and treatment of specific infections. Penicillin has not been approved for use in ointments for topical use in Canada. Allergic reactions to penicillin may include swelling of the face, mouth, throat, lips, eyes, difficulty breathing and skin reactions (itchiness, flushing, hives), abdominal distress (cramping, nausea, vomiting or diarrhea) and low blood pressure. Serious and occasionally fatal hypersensitivity (anaphylactoid) reactions have been reported in patients receiving penicillin. Severe skin reactions that may also affect other organs have been reported in association with penicillin. Prolonged use of antibiotics may lead to yeast or fungal overgrowth. Misuse or overuse of penicillin may lead to the growth of bacteria that will not be killed by penicillin (resistance). This means that penicillin may not work in the future.

Prednisolone valerate acetate is a prescription corticosteroid drug available in Canada as eye drops used to treat inflammation of several parts of the eye. It has not been approved for use in creams or ointments in Canada. Common side effects for topical corticosteroids include skin atrophy (thin and fragile skin with reduced elasticity), skin blood vessel changes (e.g., spider veins), change in skin color, stretch marks, swelling, dry skin, burning sensation, local irritation, rash, redness, itching, thinning hair or excessive hair growth, infections and allergic reactions. Topical corticosteroids absorbed through the skin may cause side effects throughout the body, especially when used over a large surface area and for a long time. This risk is greater in children, who may absorb proportionally larger amounts and be more susceptible to side effects. Systemic side effects could include high blood pressure, high blood sugar, blurred vision, uneven heartbeats, weakness, and swelling. Prednisolone acetate should not be used in patients who are allergic to prednisolone acetate or to any ingredient in the formulation. Prednisolone acetate is not to be used in children and is not recommended for use during pregnancy or breastfeeding.

Tretinoin in topical format (applied to the skin) is a prescription drug used to treat acne. Topical tretinoin should not be used during pregnancy as it has been associated with birth defects. It should also not be used by those who are breastfeeding or by children under 12 years old, or by individuals who have inflamed or irritated skin, have a previous skin cancer or undiagnosed skin lesions, who are taking medicines that make their skin more sensitive to light, or who have an allergy to tretinoin. Tretinoin may cause pain, irritation, itchiness, redness, or swelling at the site of application. It may damage skin, change skin colour, and increase sensitivity to sunlight or tanning beds, causing sunburns. Using tretinoin in combination with hydroquinone may increase some of the side effects of tretinoin.

▼ Details

Original published date: 2023-03-06

Alert / recall type: Public advisory

Category: Health products - Drugs

Companies

Published by: Health Canada

Audience: General public

Identification number: RA-73103

▼ Media and public enquiries

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ATTACHMENT 10



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Recalls and safety alerts

Public advisory

Unauthorized health products seized from Tokyo Beauty and Healthcare store in Richmond, B.C., may pose serious health risks

Last updated: 2024-03-08

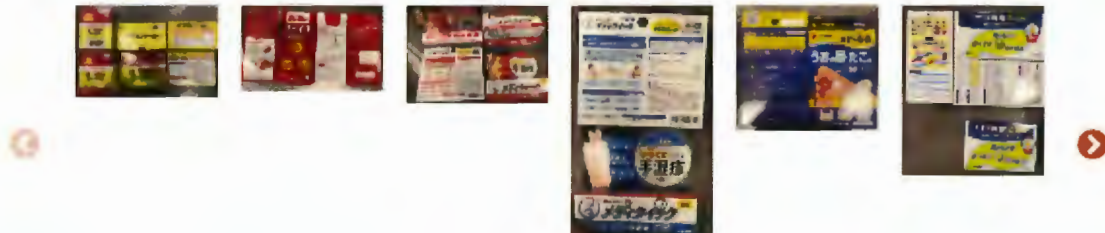
Summary



Product: Unauthorized health products labelled to contain prescription, controlled or over-the-counter drugs

Issue: Health products - Product safety

What to do: Do not use these products. Buy your prescription drugs only from licensed pharmacies. Return products to your local pharmacy for proper disposal. Consult a health care professional if you have used any of these products and have health concerns. One of the products (Pabron Gold A Granules Cold Medication) contains an opioid. If you suspect an opioid overdose, call 911 and administer naloxone if available.



Affected products

Product	Promoted use	Drug on the label	Tokyo Beauty and Healthcare store
Pabron Gold A Granules Cold Medication	Relieve cold symptoms	Labelled to contain <u>dihydrocodeine phosphate</u>	120 - 8191 Westminster Highway, Richmond, B.C.
Kobayashi Pharmaceutical Faichi Iron + Folic Acid + Vitamin B12 Blood Supplement Tablets	Aid production of blood hemoglobin and improve anemia	Labelled to contain prescription-strength <u>folic acid</u>	120 - 8191 Westminster Highway, Richmond, B.C.
Mentholatum Mediquick Eczema Rash Anti-Itch Cream	Eczema and rash relief	Labelled to contain <u>prednisolone valerate acetate</u>	120 - 8191 Westminster Highway, Richmond, B.C.

Mentholatum Mediquick Eczema Rash Anti-Itch Ointment	Eczema and rash relief	Labelled to contain <u>prednisolone valerate acetate</u>	120 - 8191 Westminster Highway, Richmond, B.C.
Nichiban Speel Ko One-touch EX	Corns, callus and wart removal	Labelled to contain <u>salicylic acid</u>	120 - 8191 Westminster Highway, Richmond, B.C.
Ohta's Isan A	Aid digestion and relieve heartburn	Labelled to contain <u>ursodeoxycholic acid</u>	120 - 8191 Westminster Highway, Richmond, B.C.
Santen Beauteye Contact	Eye fatigue	Labelled to contain <u>neostigmine methylsulfate</u>	120 - 8191 Westminster Highway, Richmond, B.C.
Santen PC Eyedrops	Eye inflammation and fatigue	Labelled to contain <u>neostigmine methylsulfate</u>	120 - 8191 Westminster Highway, Richmond, B.C.
Smile 40EX Gold Cool MAX	Eye fatigue, blurred vision	Labelled to contain <u>neostigmine methylsulfate</u>	120 - 8191 Westminster Highway, Richmond, B.C.
Santen Santa Beauteye Moon Care	Prevention of eye disease, conjunctival congestion, bleary eyes	Labelled to contain <u>aminocaproic acid</u>	Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C.
Pair Acne Cream	Acne skin treatment	Labelled to contain <u>ibuprofen piconol 3%</u>	Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C.
Pabron Gold A Granules Cold Medication	Relieve cold symptoms	Labelled to contain <u>dihydrocodeine phosphate</u>	Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C.
Mentholatum Mediquick Eczema Rash Anti-Itch Ointment	Eczema and rash relief	Labelled to contain <u>prednisolone valerate acetate</u>	Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C.
Hadalabo Pearl Barley Face Wash	Skin treatment	Labelled to contain <u>aminocaproic acid</u>	Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C.

Issue

UPDATE: March 8, 2024: Additional unauthorized health products seized from another Tokyo Beauty and Healthcare store in Richmond, B.C.

Further to its communication on September 18, 2023, Health Canada is warning consumers about additional unauthorized health products seized from another Tokyo Beauty and Healthcare store located at Unit 3660 - 4151 Hazelbridge Way, Richmond, B.C. These products are labelled to contain prescription, controlled, or over-the-counter drugs, and may pose serious health risks.

The list of products seized has been added to the Affected Products table. Information on the health risks associated with these drugs as well as information for consumers can be found further below.

Original Advisory: September 18, 2023: Unauthorized health products seized from a Tokyo Beauty and Healthcare store in Richmond, B.C., may pose serious health risks

Health Canada is warning consumers about unauthorized health products it seized from a Tokyo Beauty and Healthcare store in Richmond, B.C. (120 - 8191 Westminster Highway). The products are labelled to contain prescription, controlled or over-the-counter drugs and may pose serious health risks.

Selling unauthorized health products in Canada is illegal. Unauthorized health products have not been approved by Health Canada, which means that they have not been assessed for safety, efficacy and quality and may pose a range of serious health risks. For example, they could contain high-risk ingredients, such as prescription drugs, additives or contaminants that may or may not be listed on the label. These ingredients could interact with other medications and foods. In addition, these products may not actually contain the active ingredients that consumers would expect them to contain to help maintain and improve their health.

Prescription drugs should only be used under the advice and supervision of a health care professional because they are used to treat specific conditions and may cause serious side effects. Prescription drugs can only be legally sold to consumers in Canada with a prescription.

What you should do

- Do not use these products. Return the product to your local pharmacy for proper disposal.
- Consult a health care professional if you have used any of these products and have health concerns.
- Pabron Gold A Granules Cold Medication contains an opioid. **Opioid overdose is a medical emergency that could lead to death if untreated.** If you suspect an opioid overdose, call 911 and administer naloxone if available.
- Buy your prescription drugs only from licensed pharmacies.
- Read product labels to verify that health products have been authorized for sale by Health Canada. Authorized health products have an eight-digit Drug Identification Number (DIN), Natural Product Number (NPN) or Homeopathic Drug Number (DIN-HM). You can also check whether products have been authorized for sale by searching Health Canada's Drug Product Database and Licensed Natural Health Product Database.
- Report any health product-related side effects or complaints to Health Canada.

Additional information

▼ Background

Aminocaproic acid is a prescription drug ingredient used to decrease bleeding in various clinical situations.

Exposure to aminocaproic acid in the eye may affect the eye itself, and the acid may be absorbed through the tear ducts into the blood. Side effects may include watery eyes, vision changes, headache, dizziness, nausea, muscle weakness and skin rash.

Dihydrocodeine phosphate is a controlled substance regulated under the Controlled Drugs and Substances Act and is similar to the opioid codeine. Although codeine is approved in Canada, Health Canada has not authorized any drug products containing dihydrocodeine. Dihydrocodeine tablets are approved in certain countries for the relief of severe and chronic pain or as cough suppressants. Common adverse reactions include dizziness, headache, vertigo, visual disturbances, confusion, euphoria, nausea, and constipation. As with all opioids, use of dihydrocodeine may lead to drug dependence (addiction). Dihydrocodeine may cause slowed or stopped breathing, which can lead to severe drowsiness, unconsciousness, and death (opioid overdose). People with other medical conditions, including but not limited to those that affect the lungs, liver or kidney, may be at a higher risk of overdose. Children are more susceptible to overdose due to their smaller size. Dihydrocodeine should not be used by those who are pregnant or breastfeeding, or by those with an allergy to dihydrocodeine. Using dihydrocodeine with other central nervous system depressants (e.g. alcohol, sleeping pills, etc.) may worsen its effects. In cases of overdose, naloxone can temporarily reverse the effects of dihydrocodeine.

Folic acid tablets at strengths above 1 mg are prescription drugs available in Canada for the prevention and treatment of: folate deficiency, birth defects, and side effects related to methotrexate treatment. Folic acid should not be taken at doses of more than 1 mg per day without the advice of a health care professional. Taking too much folic acid may hide signs of a vitamin B12 deficiency and increase the risk of progressive, unrecognized neurological damage. Taking too much folic acid may also increase the risk of colorectal and possibly other cancers in certain individuals. High doses of folic acid might lead to symptoms, including loss of appetite, nausea, abdominal bloating, gas, bitter taste, changes to sleep, trouble concentrating, depression, impaired judgement, and feeling irritable, excited, overactive or confused. Rare but serious side effects include severe allergic reactions. Folic acid should not be used by people who have untreated vitamin B12 deficiency. Oral folic acid is not to be used by people who have diseases of the small intestine, especially Crohn's disease and celiac disease, due to difficulties absorbing folic acid.

Ibuprofen piconol 3% is a topical (applied to the skin) non-steroidal anti-inflammatory drug (NSAID) used to relieve burns. Health Canada has not approved any drugs containing ibuprofen for topical use. Ibuprofen absorbed through the skin may cause side effects throughout the body, especially when used over a large surface area and for a long time, or on damaged skin. Topical ibuprofen may cause serious side effects in people who are allergic to ibuprofen, aspirin or other NSAIDs, or who are asthmatic. Use of topical ibuprofen may also cause serious side effects such as stomach and intestinal bleeding, renal (kidney) dysfunction or failure, or cardiovascular dysfunction or failure in people who have problems with these organs. Topical ibuprofen can also cause serious side effects in people who are pregnant or breastfeeding, such as delayed and increased duration of labour.

Neostigmine methylsulfate is a prescription drug available in Canada as an injection used to prevent and treat urine retention and intestinal complications after surgery, to reverse the paralyzing effect of certain drugs used in surgery and in shock therapy, and to control symptoms of myasthenia gravis (a disease that causes weakness in the skeletal muscles). It has not been approved for use as eye drops in Canada. In the past, drugs similar to neostigmine were used to treat glaucoma, a group of eye diseases traditionally characterized by elevated pressure within the eye. These medications are no longer widely used because of the significant number of potential eye-related side effects, including blurred distance vision, frontal headaches, twitching lids, red eyes, cataracts (clouding of the normally clear lens of the eye), allergic reactions, iris cysts, retinal detachment with symptoms of reduced vision, sudden appearance of flashes of light or floaters that could lead to permanent vision loss, and the potential for causing a specific type of glaucoma attack with potential permanent vision loss. In addition, absorption into the nose via the tear duct may cause serious cardiac and respiratory side effects.

Prednisolone valerate acetate is a prescription corticosteroid drug available in Canada as eye drops used to treat inflammation of several parts of the eye. It has not been approved for use in creams or ointments in Canada. Common side effects for topical corticosteroids include skin atrophy (thin and fragile skin with reduced elasticity), skin blood vessel changes (e.g., spider veins), change in skin color, stretch marks, swelling, dry skin, burning sensation, local irritation, rash, redness, itching, thinning hair or excessive hair growth, infections and allergic reactions. Topical corticosteroids absorbed through the skin may cause side effects throughout the body, especially when used over a large surface area and for a long time. This risk is greater in children, who may absorb proportionally larger amounts and be more susceptible to side effects. Systemic side effects could include high blood pressure, high blood sugar, blurred vision, uneven heartbeats, weakness, and swelling. Prednisolone acetate should not be used in patients who are allergic to prednisolone acetate or to any ingredient in the formulation. Prednisolone acetate is not to be used in children and is not recommended for use during pregnancy or breastfeeding.

Salicylic acid is a prescription drug when sold for topical uses at concentrations greater than 20% or with a certain level of acidity (pH less than 3.0) except when sold to be applied to warts, corns or calluses. It is also used to treat acne. It should not be used by people who are allergic to salicylic acid, by people with diabetes, poor circulation, loss of sensation in the extremities (e.g., hands and feet), or by children and teenagers with the flu or chicken pox (as it may increase the risk of Reye's syndrome, a serious disease that might lead to seizures and coma). It should not be used by pregnant or nursing people unless the area of exposure and duration of therapy is limited. Some products containing salicylic acid should not be used in children younger than two years of age. Salicylic acid can cause serious allergic reactions (hives, itching, trouble breathing, and swelling of the face, lips, or tongue), and severe skin irritation (redness, burning, dryness, itching, and peeling). It can also cause salicylate toxicity, a serious condition with nausea, vomiting, dizziness, loss of hearing, ringing in the ears, diarrhea, confusion, rapid breathing, and drowsiness. Side effects are more likely to occur in children and in people with kidney or liver disease, and with prolonged use over large areas. Salicylic acid should not be used on infected areas, on moles, birthmarks, warts with hair growing from them, or warts on the face.

Ursodeoxycholic acid is a prescription drug used for the management of cholestatic liver diseases (diseases that involve blocked or reduced bile flow from the liver). Serious side effects of taking ursodeoxycholic acid include allergic reactions, chest pain and difficulty breathing, stomach ache, nausea, diarrhea or constipation, swelling of the extremities (e.g., hands and feet), high blood pressure, fatigue, dizziness, headache, itchiness, fever and jaundice. Some patients have experienced additional symptoms such as vomiting and pain in the abdominal area caused by blockages in the gastrointestinal tract, which requires medical intervention. Blood tests are needed to monitor for the risk of liver toxicity from taking this drug. Ursodeoxycholic acid should not be used by people who have an allergy to ursodiol, have a blockage of bile flow due to liver or other disease, or by people who are pregnant, planning to become pregnant, or breastfeeding.

▼ Details

Original published date: 2023-09-11

Alert / recall type: Public advisory

Category: Health products - Drugs

Companies

Published by: Health Canada

Audience: General public

Identification number: RA-74268

▼ Media and public enquiries

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ATTACHMENT 10A

Health product recall

Taisho Pharmaceutical Pabron Gold A (Granules) unlicensed product:, product is labelled to contain dihydrocodeine phosphate that is listed on Schedule I of the CDSA

Last updated: 2024-06-10

Summary

Product: Taisho Pharmaceutical Pabron Gold A (Granules)
Issue: Health products - Product safety
What to do: Consult your health care professional if you have any health concerns.

Affected products

Showing 1 to 1 of 1 entries

Brand	Product Name	Product Name	Market Authorization	Dosage Form	Strength	Lot
Taisho Pharmaceutical Pabron Gold A	Taisho Pharmaceutical Pabron Gold A	No market authorization	Granules	Guaifenesin 60 mg, Dihydrocodeine phosphate 8 mg, dl-Methylephedrine Hydrochloride 20 mg, Acetaminophen 300 mg, Chlorpheniramine Maleate 2.5 mg, Anhydrous Caffeine 25 mg, Riboflavin 4 mg		All

Issue

Product sold without market authorization (DIN) in Canada. Product is labelled to contain dihydrocodeine phosphate that is listed on Schedule I of the Controlled Drugs and Substances Act. Product is labelled to contain guaifenesin, dl-methylephedrine hydrochloride, acetaminophen, chlorpheniramine maleate and caffeine that may pose a risk to health.

What you should do

- 1. Verify if your product is affected.
- 2. Consult your healthcare provider prior to discontinuing use of the affected product(s), or for any health concerns.
- 3. Contact the recalling firm if you have any questions about the recall.
- 4. Report any health product related [side effects](#) to Health Canada.
- 5. Report any other health product safety [complaints](#) to Health Canada.

Additional information

- Background
- Details

Get notified

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Date modified:
2024-06-10

ATTACHMENT 11

Unauthorized health products seized from a Tokyo Beauty and Healthcare store in Richmond, B.C., may pose serious health risks

Last updated: 2023-09-18

Summary

Product: Unauthorized health products labelled to contain prescription, controlled or over-the-counter drugs

Issue: Health products - Product safety

Health products - Unauthorized product

What to do: Do not use these products. Buy your prescription drugs only from licensed pharmacies. Return products to your local pharmacy for **proper disposal**. Consult a health care professional if you have used any of these products and have health concerns. One of the products (Baibao Neng Gold A for Relief of Cold Symptoms) contains an opioid. **If you suspect an opioid overdose, call 911 and administer naloxone if available.**



Affected products

Con't

Product	Promoted use	Drug on the label
Pabron Gold A Granules Cold Medication	Relieve cold symptoms	Labelled to contain <u>dihydrocodeine phosphate</u>
Kobayashi Pharmaceutical Faichi Iron + Folic Acid + Vitamin B12 Blood Supplement Tablets	Aid production of blood hemoglobin and improve anemia	Labelled to contain prescription-strength <u>folic acid</u>
Mentholatum Mediquick Eczema Rash Anti-Itch Cream	Eczema and rash relief	Labelled to contain <u>prednisolone valerate acetate</u>
Mentholatum Mediquick Eczema Rash Anti-Itch Ointment	Eczema and rash relief	Labelled to contain <u>prednisolone valerate acetate</u>
Nichiban Speel Ko One-touch EX	Corns, callus and wart removal	Labelled to contain <u>salicylic acid</u>
Ohta's Isan A	Aid digestion and relieve heartburn	Labelled to contain <u>ursodeoxycholic acid</u>
Santen Beauteye Contact	Eye fatigue	Labelled to contain <u>neostigmine methylsulfate</u>
Santen PC Eyedrops	Eye inflammation and fatigue	Labelled to contain <u>neostigmine methylsulfate</u>
Smile 40EX Gold Cool MAX	Eye fatigue, blurred vision	Labelled to contain <u>neostigmine methylsulfate</u>

Issue

Health Canada is warning consumers about unauthorized health products it seized from a Tokyo Beauty and Healthcare store in Richmond, B.C. (120 - 8191 Westminster Highway). The products are labelled to contain prescription, controlled or over-the-counter drugs and may pose serious health risks.

Selling unauthorized health products in Canada is illegal. Unauthorized health products have not been approved by Health Canada, which means that they have not been assessed for safety, efficacy and quality and may pose a range of serious health risks. For example, they could contain high-risk ingredients, such as prescription drugs, additives or contaminants that may or may not be listed on the label. These ingredients could interact with other medications and foods. In addition, these products may not actually contain the active ingredients that consumers would expect them to contain to help maintain and improve their health.

Prescription drugs should only be used under the advice and supervision of a health care professional because they are used to treat specific conditions and may cause serious side effects. Prescription drugs can only be legally sold to consumers in Canada with a prescription.

What you should do

- Do not use these products. Return the products to your local pharmacy for [proper disposal](#).
- Consult a health care professional if you have used any of these products and have health concerns.
- Baibao Neng Gold A for Relief of Cold Symptoms contains an opioid. **Opioid overdose is a medical emergency that could lead to death if untreated.** If you suspect an opioid overdose, call 911 and administer naloxone if available.
- Buy your prescription drugs only from licensed pharmacies.
- Buy only authorized health products. Read product labels to verify that health products have been authorized for sale by Health Canada. Authorized health products have an eight-digit Drug Identification Number (DIN), Natural Product Number (NPN) or Homeopathic Drug Number (DIN-HM). You can also check whether products have been authorized for sale by searching Health Canada's [Drug Product Database](#) and [Licensed Natural Health Product Database](#).
- Report any health product-related [side effects](#) or [complaints](#) to Health Canada.

Additional information

▼ Background

Dihydrocodeine phosphate is a controlled substance regulated under the [Controlled Drugs and Substances Act](#) and is similar to the opioid codeine. Although codeine is approved in Canada, Health Canada has not authorized any drug products containing dihydrocodeine. Dihydrocodeine tablets are approved in certain countries for the relief of severe and chronic pain or as cough suppressants. Common adverse reactions include dizziness, headache, vertigo, visual disturbances, confusion, euphoria, nausea, and constipation. As with all opioids, use of dihydrocodeine may lead to drug dependence (addiction). Dihydrocodeine may cause slowed or stopped breathing, which can lead to severe drowsiness, unconsciousness, and death (opioid overdose). People with other medical conditions, including but not limited to those that affect the lungs, liver or kidney, may be at a higher risk of overdose. Children are more susceptible to overdose due to their smaller size. Dihydrocodeine should not be used by those who are pregnant or breastfeeding, or by those with an allergy to dihydrocodeine. Using dihydrocodeine with other central nervous system depressants (e.g. alcohol, sleeping pills, etc.) may worsen its effects. In cases of overdose, naloxone can temporarily reverse the effects of dihydrocodeine.

Folic acid tablets at strengths above 1 mg are prescription drugs available in Canada for the prevention and treatment of: folate deficiency, birth defects, and side effects related to methotrexate treatment. Folic acid should not be taken at doses of more than 1 mg per day without the advice of a health care professional. Taking too much folic acid may hide signs of a vitamin B12 deficiency and increase the risk of progressive, unrecognized neurological damage. Taking too much folic acid may also increase the risk of colorectal and possibly other cancers in certain individuals. High doses of folic acid might lead to symptoms, including loss of appetite, nausea, abdominal bloating, gas, bitter taste, changes to sleep, trouble concentrating, depression, impaired judgement, and feeling irritable,

excited, overactive or confused. Rare but serious side effects include severe allergic reactions. Folic acid should not be used by people who have untreated vitamin B12 deficiency. Oral folic acid is not to be used by people who have diseases of the small intestine, especially Crohn's disease and celiac disease, due to difficulties absorbing folic acid.

Neostigmine methylsulfate is a prescription drug available in Canada as an injection used to prevent and treat urine retention and intestinal complications after surgery, to reverse the paralyzing effect of certain drugs used in surgery and in shock therapy, and to control symptoms of myasthenia gravis (a disease that causes weakness in the skeletal muscles). It has not been approved for use as eye drops in Canada. In the past, drugs similar to neostigmine were used to treat glaucoma, a group of eye diseases traditionally characterized by elevated pressure within the eye. These medications are no longer widely used because of the significant number of potential eye-related side effects, including blurred distance vision, frontal headaches, twitching lids, red eyes, cataracts (clouding of the normally clear lens of the eye), allergic reactions, iris cysts, retinal detachment with symptoms of reduced vision, sudden appearance of flashes of light or floaters that could lead to permanent vision loss, and the potential for causing a specific type of glaucoma attack with potential permanent vision loss. In addition, absorption into the nose via the tear duct may cause serious cardiac and respiratory side effects.

Prednisolone valerate acetate is a prescription corticosteroid drug available in Canada as eye drops used to treat inflammation of several parts of the eye. It has not been approved for use in creams or ointments in Canada. Common side effects for topical corticosteroids include skin atrophy (thin and fragile skin with reduced elasticity), skin blood vessel changes (e.g., spider veins), change in skin color, stretch marks, swelling, dry skin, burning sensation, local irritation, rash, redness, itching, thinning hair or excessive hair growth, infections and allergic reactions. Topical corticosteroids absorbed through the skin may cause side effects throughout the body, especially when used over a large surface area and for a long time. This risk is greater in children, who may absorb proportionally larger amounts and be more susceptible to side effects. Systemic side effects could include high blood pressure, high blood sugar, blurred vision, uneven heartbeats, weakness, and swelling. Prednisolone acetate should not be used in patients who are allergic to prednisolone acetate or to any ingredient in the formulation. Prednisolone acetate is not to be used in children and is not recommended for use during pregnancy or breastfeeding.

Salicylic acid is a prescription drug when sold for topical uses at concentrations greater than 20% or with a certain level of acidity (pH less than 3.0) except when sold to be applied to warts, corns or calluses. It is also used to treat acne. It should not be used by people who are allergic to salicylic acid, by people with diabetes, poor circulation, loss of sensation in the extremities (e.g., hands and feet), or by children and teenagers with the flu or chicken pox (as it may increase the risk of Reye's syndrome, a serious disease that might lead to seizures and coma). It should not be used by pregnant or nursing people unless the area of exposure and duration of therapy is limited. Some products containing salicylic acid should not be used in children younger than two years of age. Salicylic acid can cause serious allergic reactions (hives, itching, trouble breathing, and swelling of the face, lips, or tongue), and severe skin irritation (redness, burning, dryness, itching, and peeling). It can also cause salicylate toxicity, a serious condition with nausea, vomiting, dizziness, loss of hearing, ringing in the ears, diarrhea, confusion, rapid breathing, and

Unauthorized health products seized from a Tokyo Beauty and Healthcare store in Richmond, B.C., may pose serious health risks - Canada.ca

drowsiness. Side effects are more likely to occur in children and in people with kidney or liver disease, and with prolonged use over large areas. Salicylic acid should not be used on infected areas, on moles, birthmarks, warts with hair growing from them, or warts on the face.

Ursodeoxycholic acid is a prescription drug used for the management of cholestatic liver diseases (diseases that involve blocked or reduced bile flow from the liver). Serious side effects of taking ursodeoxycholic acid include allergic reactions, chest pain and difficulty breathing, stomach ache, nausea, diarrhea or constipation, swelling of the extremities (e.g., hands and feet), high blood pressure, fatigue, dizziness, headache, itchiness, fever and jaundice. Some patients have experienced additional symptoms such as vomiting and pain in the abdominal area caused by blockages in the gastrointestinal tract, which requires medical intervention. Blood tests are needed to monitor for the risk of liver toxicity from taking this drug. Ursodeoxycholic acid should not be used by people who have an allergy to ursodiol, have a blockage of bile flow due to liver or other disease, or by people who are pregnant, planning to become pregnant, or breastfeeding.

▼ Details

Original published date: 2023-09-11

Alert / recall type: Public advisory

Category: Health products - Drugs

Companies

Published by: Health Canada

Audience: General public

Identification number: RA-74268

► Media and public enquiries

Date modified:

2023-09-18

ATTACHMENT 12

Public advisory

Unauthorized health products seized from Tokyo Beauty & Health Care in Richmond, B.C., may pose serious health risks

Starting date:	March 31, 2021
Type of communication:	Advisory
Subcategory:	Drugs
Source of recall:	Health Canada
Issue:	Unauthorized products
Audience:	General Public
Identification number:	RA-75279

Last updated: 2021-03-31

[Issue](#) • [What you should do](#) • [Background](#) • [Media enquiries](#)
[Public enquiries](#) • [Images](#)

Summary

- **Product:** Multiple unauthorized health products (including eye drops, an eyewash and an acne gel) from Tokyo Beauty & Health Care in Richmond, B.C.
- **Issue:** Products are unauthorized and labelled to contain prescription drugs, which may pose serious health risks.
- **What to do:** Stop using these products. Consult your health care professional if you have used any of these products and have health concerns.

Issue

Health Canada has seized several health products—including eye drops, an eyewash and an acne gel—from Tokyo Beauty & Health Care in Richmond, British Columbia (#120, 8191 Westminster Highway), because they are unauthorized and may pose serious health risks.










According to the product labels, the products contain prescription drugs (see table below for details). Prescription drugs should be taken only under the advice and supervision of a health care professional because of the risk of interactions with other medications and side effects. Prescription drugs can only be legally sold via a prescription.

Unauthorized health products have not been approved by Health Canada, which means that they have not been assessed for safety, effectiveness and quality and may pose serious health risks. They may contain ingredients, additives or contaminated ingredients not listed on the label. In addition, they may lack the active ingredients Canadians would expect them to contain to help maintain and improve their health or they may contain ingredients that could interact with other medications and foods. For all of these reasons, unauthorized health products could cause serious health effects. Selling unauthorized health products in Canada is illegal.

Some of the unauthorized health products are packaged and labelled in Japanese characters. As a result, information about ingredients, usage, dosage and side effects may not be understood by all consumers.

Health Canada has [previously seized](#) unauthorized products being sold by this retailer and will continue to take action to address this illegal activity and update Canadians as needed.

Affected products

Photo	Product	Risk
	Dalacin T Gel 1% Anti-bacterial gel for acne	Labelled (in Japanese) to contain clindamycin
	Kobayashi Aibon/Eyebon Eyewash ALD (dark green) Eyewash	Labelled (in Japanese) to contain aminocaproic acid
	Kobayashi Aibon/Eyebon Eyewash Medicala (black) Eyewash	Labelled (in Japanese) to contain aminocaproic acid
	Kobayashi Aibon/Eyebon Eyewash Mild (light green) Eyewash	Labelled (in Japanese) to contain aminocaproic acid
	Santen Sante Beauteye Contact Eye drops	Labelled (in Japanese) to contain neostigmine methylsulfate
	Santen Sante FX Neo (silver package) Eye drops	Labelled (in English) to contain neostigmine methylsulfate and aminocaproic acid
	Santen Sante FX Neo (blue package) Eye drops	Labelled (in Japanese) to contain neostigmine methylsulfate and aminocaproic acid
	Santen Sante FX Vplus (gold package) Eye drops	Labelled (in English) to contain neostigmine methylsulfate and aminocaproic acid
	Santen Sante FX Vplus (red package) Eye drops	Labelled (in Japanese) to contain neostigmine methylsulfate and aminocaproic acid
	Santen Sante PC Eye drops	Labelled (in Japanese) to contain neostigmine methylsulfate

What you should do

- Stop using these products. Consult your health care professional if you have used any of these products and have health concerns.
- Read product labels to verify that health products have been authorized for sale by Health Canada. Authorized health products have an eight-digit Drug Identification Number (DIN), Natural Product Number (NPN) or Homeopathic Drug Number (DIN-HM). You can also check whether products have been authorized for sale by searching Health Canada's [Drug Product Database](#) and [Licensed Natural Health Product Database](#).
- Report any health product [adverse events](#) or [complaints](#) to Health Canada.

Background

Aminocaproic acid: This is a prescription drug ingredient used to decrease bleeding in various clinical situations. Exposure to aminocaproic acid in the eye may affect the eye itself, and the acid may be absorbed through the tear ducts into the blood. Side effects may include watery eyes, vision changes, headache, dizziness, nausea, muscle weakness and skin rash.

Clindamycin: In topical format (i.e., applied to the skin), this is a prescription antibiotic approved in Canada to treat bacterial infections, including those associated with acne. The product should not be used in individuals with a history of ulcerative colitis (inflamed bowel) or a history of inflamed bowel associated with antibiotic use (antibiotic-associated colitis). Side effects may include dry or scaly skin, peeling skin, a stinging or burning feeling on the skin, eye pain, itching, hives, redness and gastrointestinal symptoms (such as indigestion and gas). Safety and effectiveness in children under the age of 12 has not been established.

Neostigmine methylsulfate: There are no approved eye drops containing neostigmine methylsulfate on the Canadian market. In the past, drugs similar to neostigmine were used to treat glaucoma. These medications are no longer widely used because of the significant number of potential eye-related side effects, including blurred distance vision, frontal headaches, twitching lids, red eyes, cataracts, allergic reactions, iris cysts, retinal detachment and the potential for causing a specific type of glaucoma attack. In addition, absorption into the nose via the tear duct may cause serious cardiac and respiratory side effects.

Media enquiries

Health Canada
(613) 957-2983
hc.media.sc@canada.ca

Public enquiries

(613) 957-2991
1-866 225-0709
hcinfo.infosc@canada.ca

Con't

Images

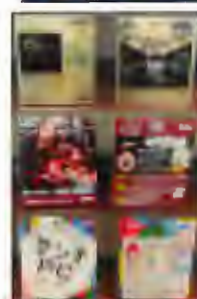
Select thumbnail to enlarge - opens in a new window



[!\[\]\(0327f418d04e09e74f19f3615628cba5_img.jpg\) Kobayashi Aibon/Eyebon Eyewash Mild \(light green\) Eyewash](#)



[!\[\]\(85bca1d5851357ac58f25efec2a381b0_img.jpg\) Santen Sante FX Neo \(silver package\) Eye drops](#)



ATTACHMENT 13

Public advisory

Unauthorized prescription product Kobayashi Aibon/Eyebon Eyewash seized from Tokyo Beauty & Health Care in Richmond, B.C., may pose serious health risks

Starting date: February 15, 2019
Type of communication: Advisory
Subcategory: Drugs
Source of recall: Health Canada
Issue: Unauthorized products, Product Safety
Audience: General Public
Identification number: RA-69082

[Issue](#) • [Products affected](#) • [What you should do](#) • [Who is affected](#)
[Background](#) • [Media enquiries](#) • [Public enquiries](#) • [What Health Canada is doing](#)

[Images](#)

Issue

Health Canada is advising consumers that the unauthorized product "Kobayashi Aibon/Eyebon Eyewash" is labelled to contain a prescription drug (aminocaproic acid) and may pose serious health risks. The product is promoted as an eyewash for contact lens users and for the prevention of eye disease.

Health Canada seized two formats, "Cool" and "Mild," from a Tokyo Beauty & Health Care retail location in Richmond, British Columbia (120 - 8191 Westminister Highway).

Prescription drugs should be taken only under the advice and supervision of a healthcare professional because they are used in relation to specific diseases, and may cause serious side effects. The unauthorized health product was packaged and labelled in Japanese ("Eyebon" may also be translated as "Aibon"). As a result, information about ingredients, usage, dosage and side effects may not be understood by all consumers.

Selling unauthorized health products in Canada is illegal. Health Canada previously [warned](#) about this product after it was seized at a different retail store.

Products affected

- Kobayashi Aibon/Eyebon Eyewash - Cool format
- Kobayashi Aibon/Eyebon Eyewash - Mild format

What you should do

- Stop using this product. Consult your health care professional if you have used this product and have health concerns.
- Read product labels to verify that health products have been authorized for sale by Health Canada. Authorized health products have an eight-digit Drug Identification Number (DIN), Natural Product Number (NPN) or Homeopathic Drug Number (DIN-HM). You can also check whether products have been authorized for sale by searching Health Canada's [Drug Product Database](#) and [Licensed Natural Health Product Database](#).
- Report any health product-related [adverse reactions](#) or [complaints](#) to Health Canada.

Who is affected

- Consumers who have bought or used Kobayashi Aibon/Eyebon Eyewash products, in Cool and Mild formats.

Background

Aminocaproic acid is a prescription drug ingredient used to decrease bleeding in various clinical situations. Exposure to aminocaproic acid in the eye may affect the eye itself, and the acid may be absorbed through the tear ducts into the blood. Side effects may include watery eyes, vision changes, headache, dizziness, nausea, muscle weakness, and skin rash.

Unauthorized health products have not been approved by Health Canada, which means that they have not been assessed for safety, effectiveness and quality and may pose serious health risks. They may contain ingredients, additives or contaminated ingredients not listed on the label. In addition, they may lack the active ingredients Canadians would expect them to contain to help maintain and improve their health, or they may contain ingredients that may interact with other medications and foods. For all of these reasons, unauthorized health products could cause serious health effects.

Media enquiries

Health Canada

613-957-2983

hc.media.sc@canada.ca

Public enquiries

613-957-2991

1-866-225-0709

What Health Canada is doing

Health Canada seized the products from the retail location and is working with the Canada Border Services Agency to help prevent further importation. Should additional safety concerns be identified, Health Canada will take appropriate action and inform Canadians as necessary.

Images

Select thumbnail to enlarge - opens in a new window



ATTACHMENT 14

Chahal, Kashmiro Kaur

From: Corrado, Mark
Sent: April 15, 2024 1:36 PM
To: Capuccinello Iraci, Tony
Cc: Chahal, Kashmiro Kaur
Subject: Response back from Health Canada

New Material below from Health Canada

From: Kluchnik, Ian (HC/SC) <ian.kluchnik@hc-sc.gc.ca>
Sent: Monday, 15 April 2024 13:34
To: Corrado, Mark <MCorrado@richmond.ca>
Subject: FW: contact

City of Richmond Security Warning: This email was sent from an external source outside the City. Please do not click or open attachments unless you recognize the source of this email and the content is safe.

Hi Mark.
Hopefully you will find this information useful.
Ian

Introduction

Before drug products are authorized for sale in Canada, Health Canada reviews them to assess their safety, efficacy and quality. Drug products include prescription and no-prescription pharmaceuticals, disinfectants and sanitizers with disinfectant claims. Prior to being given market authorization, a manufacturer must present substantive scientific evidence of a product's safety, efficacy and quality as required by the *Food and Drugs Act and Regulations*. When a product is offered for sale in Canada to treat or prevent diseases or symptoms, it is regulated as a drug under the *Food and Drugs Act*.

When Health Canada receives a new market authorization application of a natural health product, biologic or pharmaceutical drug, in addition to evaluating the data to determine whether the drug should be authorized for sale on the Canadian market, Health Canada also considers whether it is best sold as a prescription or non-prescription product. When Health Canada decides whether a drug should be prescription or nonprescription, it considers the three principles and their associated factors as they apply to a [particular drug](#). If none of the principles and factors apply, then a drug will be a nonprescription product. Nonprescription products include natural health products, some biologics and some pharmaceutical drugs.

The three broad principles for determining prescription status are:

- Supervision by a practitioner is necessary
 - For the diagnosis, treatment, mitigation or prevention of a disease, disorder or abnormal physical state, or its symptoms, in respect of which the drug is intended to be used; or
 - To monitor the disease, disorder or abnormal physical state or its symptoms in respect of which the drug is intended to be used, or to monitor the use of the drug;
- The level of uncertainty respecting the drug, its use or its effects justifies supervision by a practitioner; or

- Use of the drug can cause harm to human or animal health or a risk to public health and the harm of risk can be mitigated by a practitioner's supervision

Drugs are typically given prescription status when their use may mask or hide other serious diseases in humans or animals. Where a drug masks other illnesses, and results in a lack of timely diagnosis and treatment; a significant worsening of the underlying disease; or otherwise putting at risk the chance of more successful therapy, the drug will likely be given prescription status. For example, if a person had problems with erectile function and could buy a product for erectile dysfunction without prescription, there would be a danger of this drug masking an underlying disease. Taking this drug might help the erectile dysfunction however, erectile dysfunction can be a symptom of conditions such as hypertension, coronary artery disease, high cholesterol or diabetes mellitus. Therefore, the person may think they are fine once on the drug, but they still could have one of these underlying conditions which can be fatal. One of the reasons erectile dysfunction drugs are prescription drugs is concern that these drugs could delay proper diagnosis which could have significant consequences for a patient.

The market authorization of drug products in Canada is in the form of a drug identification number (DIN). A DIN is an eight digit numerical code preceded by the prefix DIN which is assigned to each drug product marketed under or in accordance with the *Food and Drugs Act and Drug Regulations*. Drugs which have not been assigned a DIN are referred to as unapproved drugs.

The activities of manufacturing, packaging, labelling, testing, distributing, wholesaling and importation of drug products into Canada for the purpose of sale requires that the regulated party be issued a drug establishment license (DEL) for said activity. A DEL is issued to regulated parties to conduct licensable activities in a building which has been inspected and assessed as being in compliance with the *Food and Regulations*, including Good Manufacturing Practices. The importation, for sale or personal use, of prescription drugs is limited to the following:

- A practitioner;
- A drug manufacturer;
- A wholesale druggist;
- A pharmacist; or
- A resident of a foreign country while a visitor in Canada.

The sale of prescription drugs in Canada is restricted to either (i) those individuals that are entitled under the laws of a province to dispense a prescription drug and they sell it in that province under a verbal or written prescription that they received or (ii) a drug manufacturer, a practitioner, a wholesale druggist, a pharmacist, or the Government of Canada or the government of a province under a written order.

A drug is defined in the *Food and Drugs Act* (FDA) as:

Drug includes any substance or mixture of substances manufactured, sold or represented for use in

- (a) the diagnosis, treatment, mitigation or prevention of a disease, disorder or abnormal physical state, or its symptoms, in human beings or animals,
- (b) restoring, correcting or modifying organic functions in human beings or animals, or
- (c) disinfection in premises in which food is manufactured, prepared or kept

Relevant Section(s) of the Legislation

-
Food and Drugs Act (FDA) and Food and Drug Regulations (FDR)
Section 9 of FDA

9 (1) No person shall label, package, treat, process, sell or advertise any drug in a manner that is false, misleading or deceptive or is likely to create an erroneous impression regarding its character, value, quantity, composition, merit or safety.

(2) A drug that is not labelled or packaged as required by, or is labelled or packaged contrary to, the regulations shall be deemed to be labelled or packaged contrary to subsection (1).

Section C.01.014 of FDR

C.01.014 (1) No manufacturer shall sell a drug in dosage form unless a drug identification number has been assigned for that drug and the assignment of the number has not been cancelled under section C.01.014.6.

Section C.01.041 of FDR

C.01.041 (1) No person shall sell a prescription drug unless

(a) they are entitled under the laws of a province to dispense a prescription drug and they sell it in that province under a verbal or written prescription that they received; or

(b) they sell it under section C.01.043.

(2) In the case of a verbal prescription, the person referred to in paragraph (1)(a) or a pharmacy technician shall create a written record of the prescription that includes the following information:

(a) the date on which the prescription was received and, if applicable, the number of the prescription;

(b) the name and address of the person to whom the prescription was issued;

(c) the proper name, common name or brand name of the drug and its quantity;

(d) the person's name and the name of the practitioner who issued the prescription; and

(e) the directions for use provided with the prescription, whether or not the practitioner authorized it to be refilled and, if refills are authorized, the number of authorized refills.

(3) The person referred to in paragraph (1)(a) shall retain the written prescription referred to in subsection (1) or the record referred to in subsection (2) for at least two years after the day on which the prescription is filled.

Section C.01.043 of FDR

C.01.043 (1) A person may sell a prescription drug to

(a) a drug manufacturer

(b) a practitioner

(c) a wholesale druggist

(d) a pharmacist; or

(e) the government of Canada or the government of a province, for the use of a department or agency that government, on receipt of a written order signed by the minister responsible for the department or by the person in charge of the agency, or by their duly authorized representative.

(2) If a person sells a prescription drug under to the general public, the person shall not make any representation other than with respect to the brand name, the proper name, the common name and the price and quantity of the drug.

C.01.003 No person shall sell a drug that is not labelled as required by these Regulations.

C.01.004 (1) The inner and outer labels of a drug shall show

(a) on the principal display panel

(i) the proper name, if any, of the drug which, if there is a brand name for the drug, shall immediately precede or follow the brand name in type not less than one-half the size of that of the brand name,

(ii) if there is no proper name, the common name of the drug,

(b) on the upper left quarter of the principal display panel

(i) the symbol "Pr" in the case of a prescription drug, but the symbol "Pr" shall not appear on the label of any other drug,

(c) on any panel

(i) the name and address of the manufacturer of the drug,

(ii) the lot number of the drug,

(iii) adequate directions for use of the drug,

(iv) a quantitative list of the medicinal ingredients of the drug by their proper names or, if they have no proper names, by their common names,

(v) the expiration date of the drug, and

(2) In addition to the requirements of subsection (1) and, if applicable, subsections (1.1) to (1.4), the outer label of a drug must show all of the following information:

(a) the net amount of the drug in the container in terms of weight, measure or number;

(3) Where the container of a drug is too small to accommodate an inner label that conforms to the requirements of these Regulations, the inner label requirements of these Regulations do not apply to the drug in that container if

(a) there is an outer label that complies with the labelling requirements of these Regulations; and

(b) the inner label shows

(i) the proper name of the drug, the common name of the drug if there is no proper name or, in the case of a drug with more than one medicinal ingredient, the brand name of the drug,

(ii) the potency of the drug except where, in the case of a drug with more than one medicinal ingredient, the name used pursuant to subparagraph (i) for that drug is unique for a particular potency of the drug,

(iii) the net contents of the drug if it is not in a discrete dosage form,

(iv) the route of administration of the drug if other than oral,

(v) the lot number of the drug,

(vi) the name of the manufacturer of the drug,

(vii) the expiration date of the drug, and

(viii) the identification of special characteristics of the dosage form if they are not evident from the name of the drug under subparagraphs (i) or (ii).

Section C.01A.004 of the FDR

C.01A.004 (1) Subject to subsection (2), no person shall, except in accordance with an establishment licence,

- (a) fabricate, package/label or import a drug;
- (b) perform the tests, including examinations, required under Division 2;
- (c) distribute as a distributor referred to in section C.01A.003 a drug other than
 - (i) an active pharmaceutical ingredient, or
 - (ii) an active ingredient that is used in the fabrication of a drug that is of non-biological origin and that is listed in Schedule C to the Act; or
- (d) wholesale a drug other than
 - (i) an active pharmaceutical ingredient, or
 - (ii) an active ingredient that is used in the fabrication of a drug that is of non-biological origin and that is listed in Schedule C to the Act.

Division 8 of the FDR - New Drugs

New Drugs

C.08.001 For the purposes of the Act and this Division, *new drug* means a drug, other than a veterinary health product,

- (a) that contains or consists of a substance, whether as an active or inactive ingredient, carrier, coating, excipient, menstruum or other component, that has not been sold as a drug in Canada for sufficient time and in sufficient quantity to establish in Canada the safety and effectiveness of that substance for use as a drug;
- (b) that is a combination of two or more drugs, with or without other ingredients, and that has not been sold in that combination or in the proportion in which those drugs are combined in that drug, for sufficient time and in sufficient quantity to establish in Canada the safety and effectiveness of that combination and proportion for use as a drug; or
- (c) with respect to which the manufacturer prescribes, recommends, proposes or claims a use as a drug, or a condition of use as a drug, including dosage, route of administration or duration of action, and that has not been sold for that use or condition of use in Canada for sufficient time and in sufficient quantity to establish in Canada the safety and effectiveness of that use or condition of use of that drug.

C.08.002 (1) No person shall sell or advertise a new drug unless

- (a) the manufacturer of the new drug has filed with the Minister a new drug submission, an extraordinary use new drug submission, an abbreviated new drug submission or an abbreviated extraordinary use new drug submission relating to the new drug that is satisfactory to the Minister;

- (b) the Minister has issued, under section C.08.004 or C.08.004.01, a notice of compliance to the manufacturer of the new drug in respect of the submission; and
- (c) the notice of compliance in respect of the submission has not been suspended under section C.08.006.

Recent Public Communications

Between February 15, 2019 and March 27, 2024, Health Canada has issued the following five (5) public communications notifying the public of Tokyo Beauty and Healthcare selling unauthorized products that may pose serious health risks, illustrating that Health Canada continues to take action to address this activity:

February 15, 2019

<https://recalls-rappels.canada.ca/en/alert-recall/unauthorized-prescription-product-kobayashi-aiboneyebon-eyewash-seized-tokyo-beauty>

March 31, 2021

<https://recalls-rappels.canada.ca/en/alert-recall/unauthorized-health-products-seized-tokyo-beauty-health-care-richmond-bc-may-pose>

July 7, 2021

<https://recalls-rappels.canada.ca/en/alert-recall/unauthorized-drugs-seized-tokyo-beauty-burnaby-bc-may-pose-serious-health-risks>

March 8, 2024 (Originally posted September 18, 2023)

<https://recalls-rappels.canada.ca/en/alert-recall/unauthorized-health-products-seized-tokyo-beauty-and-health-care-store-richmond-bc-may>

March 27, 2024

<https://recalls-rappels.canada.ca/en/alert-recall/unauthorized-skin-lightening-and-skin-treatment-products-may-pose-serious-health-risks>

From: Kluchnik, Ian (HC/SC)
Sent: Wednesday, April 10, 2024 1:55 PM
To: Corrado, Mark <MCorrado@richmond.ca>
Subject: RE: contact

Hi Mark.

I will provide you some relevant information in the next day or two Hopefully that is alright..

Thanks,
 Ian

Ian Kluchnik

Supervisor, Health Product Compliance - West
Regulatory Operations & Enforcement Branch
Health Canada / Government of Canada
ian.kluchnik@hc-sc.gc.ca / Tel: 204-898-0794

Superviseur, Conformité des produits de santé - Ouest
Direction générale des opérations réglementaires et de l'application de la loi
Santé Canada / Gouvernement du Canada
ian.kluchnik@hc-sc.gc.ca / Tél.: 204-898-0794

From: Corrado, Mark <MCorrado@richmond.ca>
Sent: Tuesday, April 9, 2024 3:45 PM
To: Kluchnik, Ian (HC/SC) <ian.kluchnik@hc-sc.gc.ca>
Subject: RE: contact

Warning: This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments.
Attention: Ce message provient d'un EXPÉDITEUR EXTERNE - soyez PRUDENT, en particulier avec les liens et les pièces jointes

Hi Ian,

I'm thinking this section applies as it applies with not being authorized. Of note, it applies to the regs:

Possession

Marginal note: Authorized persons

- **G.01.005 (1)** A person is authorized to possess a controlled drug set out in any of items 1 to 3, 8 to 10, 12 to 14, 16 and 17 of Part I of the schedule to this Part if the person has obtained the controlled drug in accordance with these Regulations, in the course of activities conducted in connection with the administration or enforcement of an Act or regulation, or from a person who is exempt under section 56 of the Act from the application of subsection 5(1) of the Act with respect to that controlled drug, and the person
 - **(a)** requires the controlled drug for their business or profession and is
 - **(i)** a licensed dealer,
 - **(ii)** a pharmacist, or
 - **(iii)** a practitioner who is registered and entitled to practise in the province in which they possess that drug;
 - **(b)** is a practitioner who is registered and entitled to practise in a province other than the province in which they have that possession for emergency medical purposes only;
 - **(c)** is a hospital employee or a practitioner in a hospital;
 - **(d)** has obtained the controlled drug for their own use
 - **(i)** from a practitioner, or

- (ii) in accordance with a prescription that was not issued or obtained in contravention of these Regulations;
- (e) is a practitioner of medicine who received the controlled drug under subsection G.06.003(1) or (2) and their possession is for the purpose of providing or delivering it to a person referred to in subsection G.06.003(3);
- (f) is an agent or mandatary of a practitioner of medicine who received the controlled drug under subsection G.06.003(1) and their possession is for the purpose of providing or delivering it to a person referred to in subsection G.06.003(2);
- (g) is employed as an inspector, a member of the Royal Canadian Mounted Police, a police constable, a peace officer or a member of the technical or scientific staff of the Government of Canada, the government of a province or a university in Canada and their possession is in connection with that employment;
- (h) is not a practitioner of medicine referred to in paragraph (e) or an agent or mandatary referred to in paragraph (f), is exempted under section 56 of the Act with respect to possession of that controlled drug and their possession is for a purpose set out in the exemption; or
- (i) is the Minister.

https://laws-lois.justice.gc.ca/eng/regulations/C.R.C.,_c._870/page-100.html#h-1208772

From: Corrado, Mark
Sent: Tuesday, 9 April 2024 10:19
To: 'ian.kluchnik@hc-sc.gc.ca' <ian.kluchnik@hc-sc.gc.ca>
Subject: contact

Mark Corrado | Director, Community Bylaws and Licensing
 City of Richmond
 Direct: 604.204.8673 | mcorrado@richmond.ca



ATTACHMENT 15

Chahal, Kashmiro Kaur

From: Chahal, Kashmiro Kaur
Sent: March 11, 2024 1:53 PM
To: 'Kluchnik, Ian (HC/SC)'
Subject: RE: City of Richmond - Tokyo Beauty and Healthcare – 8191 Westminster Hwy Unit 120

Hi Ian,

It has been brought to my attention that there has been more product seizures from Tokyo Beauty and this time it was from another location. There seems to be a few repeat products that were previously seized from the Westminster location, how were these products imported into Canada again by this company? When a recall takes place for unauthorized health products is it location specific or are all locations a part of the recall? Lastly, what are the implications for importing and selling it again?

We will be recommending for the business licence to be suspended for this location and want to make sure that we have information to provide to council regarding other agency actions. Any additional information would be appreciated.

Sincerely,

Kashmiro Chahal | Business License Inspector
City of Richmond | Business License | Community Bylaws
6911 No 3 Road, Richmond, BC V6Y 2C1
Tel: 604-276-4045 | kchahal@richmond.ca

From: Kluchnik, Ian (HC/SC) <ian.kluchnik@hc-sc.gc.ca>
Sent: September 28, 2023 10:53 AM
To: Chahal, Kashmiro Kaur <KChahal@richmond.ca>
Subject: RE: City of Richmond - Tokyo Beauty and Healthcare – 8191 Westminster Hwy Unit 120

City of Richmond Security Warning: This email was sent from an external source outside the City. Please do not click or open attachments unless you recognize the source of this email and the content is safe.

The seizures were done under the authority of the Food and Drugs Act, which we enforce.

Hope that helps,

Ian

From: Chahal, Kashmiro Kaur <KChahal@richmond.ca>
Sent: Thursday, September 28, 2023 12:40 PM
To: Kluchnik, Ian (HC/SC) <ian.kluchnik@hc-sc.gc.ca>
Subject: RE: City of Richmond - Tokyo Beauty and Healthcare – 8191 Westminster Hwy Unit 120

Hello Ian,

Thank you for providing this information, I wanted to ensure that I am citing the correct information when writing my report to council. Under what Act or Regulation did the product seizure take place.

Thanks,

Kashmiro Chahal | Business License Inspector
City of Richmond | Business License | Community Bylaws
6911 No 3 Road, Richmond, BC V6Y 2C1
Tel: 604-276-4045 | kchahal@richmond.ca

Kash

From: Kluchnik, Ian (HC/SC) <ian.kluchnik@hc-sc.gc.ca>
Sent: September 15, 2023 7:48 AM
To: Chahal, Kashmiro Kaur <kchahal@richmond.ca>
Subject: RE: City of Richmond - Tokyo Beauty and Healthcare – 8191 Westminster Hwy Unit 120

City of Richmond Security Warning: This email was sent from an external source outside the City. Please do not click or open attachments unless you recognize the source of this email and the content is safe.

Hi Kashmiro.

As per privacy policies I can't talk too specifically about the ongoing files. However I can point you a couple previous and one very recent public advisory that Health Canada has done specific to the Richmond location.

2023-09-11: <https://recalls-rappels.canada.ca/en/alert-recall/authorized-health-products-seized-tokyo-beauty-and-healthcare-store-richmond-bc-may>
2021-03-31: <https://recalls-rappels.canada.ca/en/alert-recall/authorized-health-products-seized-tokyo-beauty-health-care-richmond-bc-may-pose>
2019-02-15: <https://recalls-rappels.canada.ca/en/alert-recall/authorized-prescription-product-kobayashi-aiboneyebon-eyewash-seized-tokyo-beauty>

As stated in the communications the issue is the store continues to sell products that contain prescription drugs. These drugs in Canada are deemed to be of high enough risk that they need to be prescribed with the oversight of a physician. The public may purchase these products knowing or not knowing that they contain an ingredient that may present certain risks.

We do take this fairly seriously, enough to post a public communication to Canadians about this in the attempt to inform them that there may be potential risks.

I hope that helps in some way, feel free to reach out with any questions on this or other areas of interest.

Have a great day.
Ian

Ian Kluchnik

Supervisor, Health Product Compliance - West
Regulatory Operations & Enforcement Branch
Health Canada / Government of Canada
ian.kluchnik@hc-sc.gc.ca / Tel: 204-898-0794

Superviseur, Conformité des produits de santé - Ouest
Direction générale des opérations réglementaires et de l'application de la loi
Santé Canada / Gouvernement du Canada
ian.kluchnik@hc-sc.gc.ca / Tél.: 204-898-0794

From: Chahal, Kashmiro Kaur <KChahal@richmond.ca>
Sent: Thursday, September 14, 2023 2:25 PM
To: Kluchnik, Ian (HC/SC) <ian.kluchnik@hc-sc.gc.ca>
Subject: City of Richmond - Tokyo Beauty and Healthcare – 8191 Westminster Hwy Unit 120

Hello Ian,

I was provided your contact by your colleague Bennett Chin from the Tobacco and Vaping Compliance and Enforcement Branch.

I am following up on a recent Richmond News story (<https://www.richmond-news.com/local-news/products-seized-from-richmond-store-could-pose-serious-health-risk-7531803>) on Tokyo Beauty located at (120 – 8191 Westminster Hwy). Since the business does hold a valid business licence with the City of Richmond that is up for renewal, any information that you could provide in regards to any contraventions past or present relating to the unauthorized health products seized by Health Canada would be greatly appreciated.

Health related concerns are considered when assessing whether a business licence is suspended or cancelled. Any information that can be provided would be greatly appreciated.

Sincerely,

Kashmiro Chahal | Business License Inspector
City of Richmond | Business License | Community Bylaws
6911 No 3 Road, Richmond, BC V6Y 2C1
Tel: 604-276-4045 | kchahal@richmond.ca

October 23, 2024
File: 12-8275-01/2024-Vol 01

Law and Community Safety Division
Community Bylaws
Telephone: 604-276-4328
Fax: 604-276-4157

Delivered by Hand and Email (nagoya_trading@hotmail.com; frankz92@hotmail.com)

Nagoya Trading Ltd.
8191 Westminster Highway, Unit 120
Richmond, BC
V6X 1A7
Attention: Zhou Zhu, Director

Dear Zhou Zhu:

Re: Proposed Cancellation of Business Licence Issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty)

Please be advised that this letter serves as NOTICE of the proposed cancellation of business licence issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty) in respect of its operations at 4151 Hazelbridge Way Unit 3660, Richmond, BC, and NOTICE of an opportunity to be heard at the meeting of Council when the proposed cancellation of business licence will be considered.

The meeting of Council will occur at **4:00pm on November 25, 2024.**

To make arrangements to be heard at this meeting, please contact the City Clerk's Office by email at: cityclerk@richmond.ca or by phone at 604-276-4007.

At this meeting, please note that Council will be considering the attached report dated October 11, 2024.

Should you wish to see complete copies of the City's bylaws they can be found at the following link to the City of Richmond's website: <https://www.richmond.ca/city-hall/bylaws.htm>

Please feel free to contact me if you have any questions.

Yours truly,



Mark Corrado
Director, Community Bylaws and Licencing
(604-204-8673)

encl.

Chahal, Kashmiro

From: Zhu Frank <frankz92@hotmail.com>
Sent: October 24, 2024 8:47 AM
To: Chahal, Kashmiro; 'nagoya_trading@hotmail.com'
Cc: Corrado, Mark
Subject: 回复: Proposed Cancellation of Business Licence Issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty)

City of Richmond Security Warning: This email was sent from an external source outside the City. Please do not click or open attachments unless you recognize the source of this email and the content is safe.

Received, thank you.

Best Regards
Frank Zhu---Director

发件人: Chahal, Kashmiro <KChahal@richmond.ca>
发送时间: 2024 年 10 月 23 日 15:04
收件人: 'nagoya_trading@hotmail.com' <nagoya_trading@hotmail.com>; 'frankz92@hotmail.com' <frankz92@hotmail.com>
抄送: Corrado, Mark <MCorrado@richmond.ca>
主题: Proposed Cancellation of Business Licence Issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty)

Attention: Zhou Zhu, Director

Please see the attached letter.

Sincerely,

Kashmiro Chahal | Business License Inspector
City of Richmond | Business License | Community Bylaws
6911 No 3 Road, Richmond, BC V6Y 2C1
Tel: 604-276-4045 | kchahal@richmond.ca



City of Richmond

6911 No. 3 Road
Richmond, BC V6Y 2C1
www.richmond.ca

October 23, 2024
File: 12-8275-01/2024-Vol 01

Law and Community Safety Division
Community Bylaws
Telephone: 604-276-4328
Fax: 604-276-4157

Delivered by Hand and Email (nagoya_trading@hotmail.com; frankz92@hotmail.com)

Nagoya Trading Ltd.
8191 Westminster Highway, Unit 120
Richmond, BC
V6X 1A7
Attention: Zhou Zhu, Director

Dear Zhou Zhu:

Re: Proposed Cancellation of Business Licence Issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty)

PACKAGE
SERVED
TO →
KASH VIKAR
SERVED TOGETHER
14:41 - Oct 23/24
KIRA YANG
SALES-EMPLOYEE
①

Please be advised that this letter serves as NOTICE of the proposed cancellation of business licence issued to Nagoya Trading Ltd. (doing business as Tokyo Beauty) in respect of its operations at 4151 Hazelbridge Way Unit 3660, Richmond, BC, and NOTICE of an opportunity to be heard at the meeting of Council when the proposed cancellation of business licence will be considered.

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Please feel free to contact me if you have any questions.

Yours truly,

Mark Corrado
Director, Community Bylaws and Licencing
(604-204-8673)

encl.