

General Purposes Committee

Council Chambers, City Hall 6911 No. 3 Road

Monday, November 29, 2021 4:00 p.m.

Pg. # ITEM

MINUTES

GP-3 Motion to adopt the minutes of the meeting of the General Purposes Committee held on November 15, 2021.

COMMUNITY SAFETY DIVISION

1. APPLICATION TO AMEND FOOD PRIMARY LIQUOR LICENCE #179381 – TANG VIETNAMESE RESTAURANT & BAR LTD AT 180 -8611 ALEXANDRA ROAD

(File Ref. No. 12-8275-30-001) (REDMS No. 6779679)

GP-7 See Page GP-7 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

(1) That the application from Tang Vietnamese Restaurant & Bar Ltd., for an amendment to Food Primary Licence #179381, requesting an increase to their hours of liquor service from Monday to Saturday, 11:00 AM to 1:00 AM and Sunday, 11:00 AM to Midnight, to Monday to Sunday, 11:00 AM to 2:00 AM, be supported, with no change to the total person capacity which will remain the same at 72 Occupants; and

| | Genera | al Pur | poses Committee Agenda – Monday, November 29, 2021 | |
|--------------|--------|--------|---|--------------------|
| Pg. # | ITEM | | · · · · · · · · · · · · · · · · · · · | |
| | | (2) | That a letter be sent to the Liquor and Cannabis Regulation Bran which includes the information attached as Appendix A (Attachmal), advising that Council recommends the approval of the licenamendment for the reason that this amendment has been determine following public consultation, to be acceptable in the area of community. | ent nce ned, |
| | | | | |
| | | LAV | V AND LEGISLATIVE SERVICES DIVISION | |
| | 2. | | VANCE PLANNING FOR THE 2022 ELECTION Ref. No. 99-LAW) (REDMS No. 6786510) | |
| GP-16 | | | See Page GP-16 for full report | |
| | | | Designated Speaker: Claudia Jess | son |
| | | STA | FF RECOMMENDATION | |
| | | (1) | That a divisional-voting approach to the 2022 election, which consistent with the current Civic Election Administration a Procedure Bylaw No. 7244, and as generally described in the st report dated November 4, 2021 from the Director, City Clerk's Office approved; and | and taff |
| | | (2) | That staff be provided with direction pertaining to Counce preferred mail ballot voting option, as generally described in the st report dated November 4, 2021 from the Director, City Clerk's Office. | taff |
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| | | ADJ | IOURNMENT | |



Minutes

General Purposes Committee

Date:

Monday, November 15, 2021

Place:

Council Chambers Richmond City Hall

Present:

Mayor Malcolm D. Brodie, Chair

Councillor Chak Au

Councillor Carol Day (by teleconference)

Councillor Andy Hobbs Councillor Alexa Loo

Councillor Bill McNulty (by teleconference) Councillor Linda McPhail (by teleconference) Councillor Harold Steves (by teleconference) Councillor Michael Wolfe (by teleconference)

Call to Order:

The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the General Purposes Committee held on November 1, 2021, be adopted as circulated.

CARRIED

1. PHOENIX NET LOFT - PHASE ONE PUBLIC CONSULTATION RESULTS, GUIDING PRINCIPLES AND NEXT STEPS

(File Ref. No. 11-7141-01) (REDMS No. 6678295)

It was moved and seconded

That the report titled "Phoenix Net Loft - Phase One Public Consultation Results, Guiding Principles, and Next Steps," dated October 12, 2021, from the Director, Arts, Culture and Heritage Services, be endorsed to guide the next phase of planning for the Phoenix Net Loft.

General Purposes Committee Monday, November 15, 2021

The question on the motion was not was called as it was suggested that the Richmond Arts Coalition and the Advisory Committee on the Environment be included in the list of stakeholders for the proposed project. Staff noted that staff are reviewing use of the Phoenix Net Loft primarily as an interpretive centre.

Discussion ensued with regard to (i) identifying additional programs for the facility, including art studio spaces or multipurpose spaces, (ii) conducting additional consultation with other community stakeholders to identify community needs, (iii) examining opportunities to showcase First Nations art, and (iv) reviewing project costs.

In reply to queries from Committee, staff noted that the deconstruction of the subject site has completed, however it is not recommended that construction of the facility begin until programming has been finalized.

Discussion then ensued with regard to including additional stakeholders in the consultation process, and as a result, the following **referral motion** was introduced:

It was moved and seconded

That the report titled "Phoenix Net Loft - Phase One Public Consultation Results, Guiding Principles, and Next Steps," dated October 12, 2021, from the Director, Arts, Culture and Heritage Services, be referred back to staff to propose recommendations for further directions and options for general and multi-use flexible programming such as for community needs, arts and artists, First Nation interpretation, farmers and artisans' markets, performance space, and other possibilities.

CARRIED

2. SOIL USE FOR THE PLACEMENT OF FILL APPLICATION FOR THE PROPERTY PID: 005-480-663 (17260 BLOCK OF RIVER ROAD - SAHOTA)

(File Ref. No. 12-8080-12-01) (REDMS No. 6758919)

Harry Sahota, applicant, spoke on his application, noting that he has owned the property since the 1970s, and that farm operation is challenging because of the site's elevation and difficulties with water drainage. He added that he has consulted with an agrologist on options to improve farming conditions. Furthermore, he noted that he is fully committed to farming and working with the City and that the best option for the site is to import soil to raise the land.

Discussion ensued with regard to (i) options to fill the site using Richmond soil, (ii) protection of the adjacent environmentally sensitive areas, and (iii) planting alternative crops suitable for wet soil.

General Purposes Committee Monday, November 15, 2021

In reply to queries from Committee, staff noted that the application will follow the City's guidelines on soil fill and that a portion of the security deposit will be retained by City until the submitted farm plan is completed.

It was moved and seconded

That the 'Soil Use for the Placement of Fill' application, submitted by Harinder (Harry) Sahota (the "Applicant"), proposing to deposit soil for the purpose of developing a garlic farm on the property identified as PID: 005-480-663, located south of 17260 River Road, be authorized for referral to the Agricultural Land Commission (ALC) for the ALC to review and determine the merits of the proposal from an agricultural perspective as the Applicant has satisfied all of the City's current reporting requirements.

CARRIED

Opposed: Cllr. Wolfe

3. REQUEST FROM CHIMO COMMUNITY SERVICES (File Ref. No.)

Discussion ensued with regard to supporting CHIMO Community Services, and as a result, the following **motion** was introduced:

It was moved and seconded

That a letter be written to the Minister of Mental Health and Addictions and the Minister of Health and Local Members of the Legislative Assembly to stop the ongoing process to put the crisis services, 1-800-SUICIDE, 310-6789 Mental Health line, out to tender, delaying the important work of CHIMO Community Services and risking the introduction of more forprofit operations in the system as well as the more significant concern of jeopardizing ongoing access to crisis services.

The question on the motion was not called as discussion ensued with regard to maintaining current levels of Provincial support for community crisis services. In reply to queries, staff noted that the Province may be seeking to focus on one crisis service provider per health region and as such, will be reviewing current service levels.

The question on the motion was then called and it was **CARRIED**.

ADJOURNMENT

It was moved and seconded *That the meeting adjourn (5:07 p.m.).*

CARRIED

General Purposes Committee Monday, November 15, 2021

Certified a true and correct copy of the Minutes of the meeting of the General Purposes Committee of the Council of the City of Richmond held on Monday, November 15, 2021.

Mayor Malcolm D. Brodie Chair Evangel Biason Legislative Services Associate



Report to Committee

To:

General Purposes Committee

General Manager, Community Safety

Date:

October 27, 2021

From:

Cecilia Achiam

File:

12-8275-30-001/2021-

Vol 01

Re:

Application To Amend Food Primary Liquor Licence #179381 - Tang

Vietnamese Restaurant & Bar Ltd at 180 - 8611 Alexandra Road

Staff Recommendation

1. That the application from Tang Vietnamese Restaurant & Bar Ltd., for an amendment to Food Primary Licence #179381, requesting an increase to their hours of liquor service from Monday to Saturday, 11:00 AM to 1:00 AM and Sunday, 11:00 AM to Midnight, to Monday to Sunday, 11:00 AM to 2:00 AM, be supported, with no change to the total person capacity which will remain the same at 72 Occupants, and

2. That a letter be sent to the Liquor and Cannabis Regulation Branch, which includes the information attached as Appendix A (Attachment 1), advising that Council recommends the approval of the licence amendment for the reason that this amendment has been determined, following public consultation, to be acceptable in the area and community.

Cecilia Achiam

General Manager, Community Safety

(604-276-4122)

Att. 4

| REPORT CONCURRENCE | | | |
|----------------------------|-----------|--|--|
| SENIOR STAFF REPORT REVIEW | INITIALS: | | |
| APPROVED BY CAO | | | |

Staff Report

Origin

The Provincial Liquor and Cannabis Regulation Branch (LCRB) issues licences in accordance with the *Liquor Control and Licensing Act* (the Act) and the Regulations made pursuant to the Act. This report deals with an application to the LCRB and the City of Richmond by Tang Vietnamese Restaurant & Bar Ltd., (hereinafter referred to as "Tang") for an amendment to the Food Primary Liquor Licence #179381, proposing an increase to liquor service hours outlined in Table 1 below.

Table 1: Proposed Change to Operating Hours

| Current Operating Hours | Proposed Operating Hours | |
|---|---------------------------------------|--|
| 11:00 AM to 1:00 AM, Monday to Saturday | 11:00 AM to 2:00 AM, Monday to Sunday | |
| 11:00 AM to 12:00 AM, Sunday | | |

There is no increase proposed to total person capacity, which will remain the same at 72 occupants.

The City of Richmond is given the opportunity to provide written comments by way of a resolution to the LCRB with respect to the liquor licence amendment application for an amendment to the Food Primary Liquor Licence. The process requires the local government to provide comments with respect to the following criteria:

- the potential for noise;
- the impact on the community; and
- whether the amendment may result in the establishment being operated in a manner that is contrary to its primary purpose.

This report supports Council's Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.

Analysis

Tang is situated at 8611 Alexandra Road, Unit 180. The property is zoned Auto-Oriented Commercial (CA) – this zone provides for a mix of commercial and related uses oriented to vehicular access. There are three various types of businesses providing uses such as photography services, retail trading and restaurant. These are permitted uses in this zoning district. The principal owner has operated at this location since 2008, initially under another business and company name. In December of 2019 the principal owner did a business and company name change to Tang.

The applicant's request for an increase in later service hours is to better serve their clients and the community. This would add greater flexibility to the venue and provide a more level opportunity to better serve the public in competing with other food venues in the area who have already received the later service hours.

Impact of Noise on the Community

This business is situated in a busy City Centre commercial area with three lounges and 47 licenced restaurants on Alexandra Road. A good number of these restaurants and the three lounges are already operating with the extended hours of liquor service to 2 AM. The additional two hours of liquor service for this business should not create an impact greater than already in the area. The extended hours of liquor service under the Food Primary Liquor Licence should not change the establishment such that it is operated contrary to its primary purpose as a food primary establishment.

Impact on the Community

The community consultation process for reviewing applications for liquor related licences is prescribed by the Development Application Fees Bylaw No. 8951 which under Section 1.8.1 calls for:

- 1.8.1 Every **applicant** seeking approval from the **City** in connection with:
 - (a) a licence to serve liquor under the *Liquor Control and Licensing Act and Regulations*; must proceed in accordance with subsection 1.8.2.
- 1.8.2 Pursuant to an application under subsection 1.8.1, every **applicant** must:
 - (b) post and maintain on the subject property a clearly visible sign which indicates:
 - (i) type of licence or amendment application;
 - (ii) proposed person capacity;
 - (iii)type of entertainment (if application is for patron participation entertainment); and
 - (iv)proposed hours of liquor service; and
 - (c) publish a notice in at least three consecutive editions of a newspaper that is distributed at least weekly in the area affected by the application, providing the same information required in subsection 1.8.2(b) above.

The required signage was posted on September 15, 2021 and three advertisements were published in the Richmond News newspaper on September 16, 2021, September 23, 2021 and September 30, 2021.

In addition to the advertised signage and public notice requirements, staff sent letters to businesses, residents and property owners within a 50 meter radius of the establishment. On September 16, 2021, 137 letters were sent to residents, businesses and property owners. The

letter provided information on the proposed liquor licence amendment application and contained instructions to comment on the application. The period for commenting for all public notifications ended October 16, 2021.

As a result of the community consultation process described, the City has received one response opposed to this application. The objection is from an operator of unit 160 in the same development regarding Tang. A copy of the email sent from Jackson Chiang is attached as Attachment 2. The objection is not relevant to criteria issues specific to the public consultation process like noise, impact on community and operating contrary to primary purpose. No other objections were received on this application.

Other Agency Comments

As part of the review process, staff requested comments from other agencies and departments such as Vancouver Coastal Health, Richmond RCMP, Richmond Fire-Rescue, Building Approvals Department and the Business Licence Department. These agencies and departments generally provide comments on the compliance history of the applicant's operations and premises. No concerns were raised or comments provided by Building Approvals Department. There are no concerns from Vancouver Coastal Health, Richmond RCMP, or Richmond Fire-Rescue with this application. The Richmond RCMP did have one comment about this address. Police attended this property just after midnight on November 22, 2020, on a complaint under Provincial Health Order of an after hours party of 10 or more people. The Owner, Connie Tang was warned and no further issues were noted.

Financial Impact

None.

Conclusion

The results of the community consultation process of Tang's application for extended service hours was reviewed based on the LCRB criteria. The analysis concluded there should be no noticeable potential impact from noise, no significant impact to the community and no comments or ongoing concerns were raised from the regulatory agencies. Tang ownership has operated since 2008 and under this current name since 2019 with one noted incident. No further issues since November 22, 2020. Based on the culmination of these factors, the application to amend the Food Primary Licence with no change to person capacity, is recommended.

Mark Corrado

Manager, Community Safety Policy and Programs (604-204-8673)

Victor Duarte Supervisor, Business Licences

(604-276-4389)

Att. 1: Appendix A

2: Objection

3: Letter of Intent

4: Ariel Map with 50 Metre buffer area

Appendix A

Re: Application for a New Liquor Primary Liquor Licence—Savage Creek Golf Course (2008) Ltd. – 7388 No. 6 Rd., Richmond, B.C.

- 1. That the application from Savage Creek Golf Course (2008) Ltd., operating at, 7388 No. 6 Rd., requesting a new Liquor Primary Liquor Licence at premises located at 7388 No. 6 Rd., be supported for:
 - a) A total person capacity proposed at 32 persons indoor and 28 outdoor Patio for total person capacity set at 60 persons;
 - b) Proposed hours of liquor sales from Monday to Sunday, from 9:00 AM to 11:00 PM, and
- 2. That a letter be sent to Liquor and Cannabis Regulation Branch advising that:
 - a) Council supports the applicants request for a new Liquor Primary Liquor Licence, with the proposed hours of liquor service;
 - b) The total person capacity is accepted and acknowledged at 60 persons total with 32 indoor and 28 outdoor;
- 3. Council's comments on the prescribed criteria (Section 71 of the Liquor Control and Licencing Regulations) are as follows:
 - a) The impact of additional noise and traffic in the area of the establishment was considered;
 - b) The potential impact on the community was assessed through a community consultation process; and
 - c) Given that this is an amendment to an existing establishment, there is no history of non-compliance with this establishment;
 - d) As the operation of a licenced establishment may affect nearby residents, businesses and property owners, the City gathered the views of the community through a community consultation process as follows:
 - Residents, businesses and property owners within a 50 meter radius of the establishment were notified by letter. The letter provided information on the application with instructions on how to submit comments or concerns; and
 - ii) Signage was posted at the subject property and three public notices were published in a local newspaper. The signage and public notice provided information on the application with instructions on how to submit comments and concerns.

- 2 - Attachment 1

e) Council's comments on the general impact of the views of residents, businesses and property owners are as follows:

- i) The community consultation process was completed within 90 days of the application process; and
- ii) The community consultation process determined only one comment received opposed to this application from residents, businesses and property owners.
- f) Council recommends the approval of the new liquor licence application with the person capacity set at 60 persons and the hours of liquor service set at Monday to Sunday, 9:00 AM to 11:00 PM, for the reasons that this application for a new Liquor Primary Liquor Licence is acceptable to the majority of the residents, businesses and property owners in the area and community.



Jan 26, 2021.

RE: Letter of Intent – Liquor Primary Licence Job# 045193641-001

To whom it may concern,

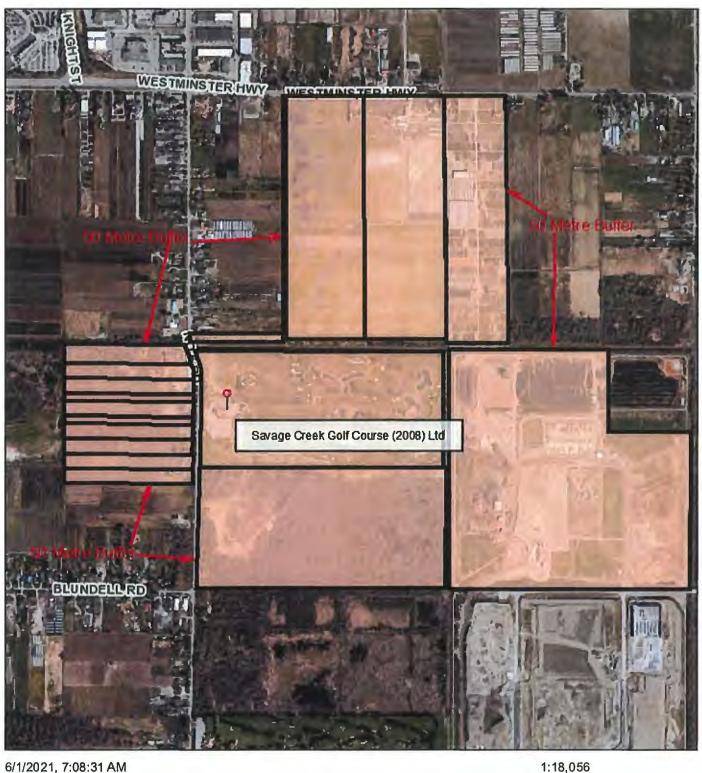
Please accept this letter as Letter of Intent for our application for a Liquor Primary Licence at Savage Creek Golf Course.

- We are an executive style golf course with a two tier driving range and an 18 holes mini putting course. Our primary focus is golf and golf related practice.
- Our hours of operation are 7am to 9pm daily. Our intended liquor service would be 9am-11pm.
- There will not be any other type of entertainment on the property.
- Our café hours will be 8am to 10pm. We will be offering hotdogs, sandwiches, subs, paninis, soups, nachos, chicken fingers, and other assorted appetizer items. We also offer a full array of non-alcoholic soda, juice, water and specialty coffee drinks.
- We are located on a two-lane street that is primarily farming and residential, there are no schools or churches located in the vicinity.
- There will not be any increase in noise levels or traffic patterns at the golf course/driving range.
- Our facility is approximately about 150 yards back from the road. Again, we do not
 anticipate any additional noise as we will still only be offering golf related services.
- We are an extremely proactive company. We are very experienced with liquor service and are very aware of the additional challenges that it can incur. We will address any issues if and when they present themselves and will deal with them immediately

Thank you for taking the time to peruse this letter. If I can be of any further assistance, please contact me at (604)690-1516 or

Debra Braid, Manager

Savage Creek Golf Course



6/1/2021, 7:08:31 AM

Lines

Override 1

Points

Override 1

Areas

Override 1

Select properties based on spatial relation to a layer _Query result

0.6 mi

1 km

0.15

0.25

0.3

0.5

Attachment 4

Duarte, Victor

From:

Confiant, Robert

Sent:

May 14, 2021 16:11

To:

Duarte, Victor

Cc:

Chahal, Kashmiro Kaur

Subject:

FW: Liquor license: savage creek Golf course

Licence application response email.

Regards, Bob

----Original Message-----

From: K S < ksandhu 99@yahoo.com > Sent: Thursday, 13 May 2021 19:00 To: BusLic < BusLic@richmond.ca >

Subject: Liquor license: savage creek Golf course

City of Richmond Security Warning: This email was sent from an external source outside the City. Please do not click or open attachments unless you recognize the source of this email and the content is safe.

Attn: Business Licensing Dept.

Hello,

I am against the liquor license request. Number 6 road has become a busy corridor and the only quiet we get is in the evening .I can Imagine Savage savage creek will bring more traffic and crowds and nice - since it will have a patio which is the only way to dine at present .

Thanks, Jarnail Sandhu 7531 No 6 road Richmond, BC



Report to Committee

To:

General Purposes Committee

Director, City Clerk's Office

Date:

November 4, 2021

From:

Claudia Jesson

File:

99-LAW/2021-Vol 01

Re:

Advance Planning for the 2022 Election

Staff Recommendation

1) That a divisional-voting approach to the 2022 election, which is consistent with the current Civic Election Administration and Procedure Bylaw No. 7244, and as generally described in the staff report dated November 4, 2021 from the Director, City Clerk's Office, be approved; and

2) That staff be provided with direction pertaining to Council's preferred mail ballot voting option, as generally described in the staff report dated November 4, 2021 from the Director, City Clerk's Office.

Claudia Jesson

Director, City Clerk's Office

(604-276-4006)

| REPORT CONCURRENCE | | |
|--|-----------|--|
| CONCURRENCE OF GENERAL MANAGER (W. Grundly) | | |
| SENIOR STAFF REPORT REVIEW | INITIALS: | |
| APPROVED BY CAO | | |

Staff Report

Origin

With the General Local and School Election in Richmond less than a year away, it is appropriate to bring forward a report that provides a general overview of the proposed election program for the 2022 election. It is also timely to seek Council's approval of proceeding with a divisional-voting approach for the 2022 General Local and School Election. In addition, this report seeks direction from Council pertaining to Council's preferred option for mail ballot voting in light of a recent legislative change that has expanded eligibility for mail ballot voting.

This report supports Council's Strategic Plan 2018-2022 Strategy #8 An Engaged and Informed Community:

Ensure that the citizenry of Richmond is well-informed and engaged about City business and decision-making.

Findings of Fact

The next General Local and School Elections will be held in all local jurisdictions across BC on October 15, 2022. The General Local and School Election in Richmond is coordinated and administered through the City Clerk's Office in accordance with the requirements of the *Local Government Act*, the *Community Charter* and the City's Bylaws.

The election is funded through an Election Reserve to which an annual transfer of \$118,000 is made. These annual transfers are set aside and kept in the Reserve for use during the election year. It should be noted that funds from the Election Reserve and a one-time additional level request were utilized to fund the 2021 By-Election that was held on May 29, 2021. Funding for the 2022 General Location and School Election will come from the Election Reserve and a recommended one-time additional level request that will be proceeding to Council in a separate Finance Committee report. The election is also supported through existing budgets through the allocation of staff resources to election-related work, most significantly from the City Clerk's Office and from the Information Technology Department.

Analysis

As with the last election in 2018, it is proposed that the 2022 General Local and School Election be based on Voting Divisions, meaning that voting places are located within designated neighborhoods and that residents are required to vote at their designated neighborhood voting place. This approach is consistent with the current Civic Election Administration and Procedure Bylaw No. 7244.

The City utilized 38 Voting Divisions in the 2018 General Election. Staff will be undertaking an analysis of the current voting divisions and the number of voters in the 2018 election, along with a review of the population growth to ensure that there will be sufficient voting locations to manage the number of voters in 2022.

Should changes to the current 38 voting divisions be warranted, recommendations for such would be brought back to Council for consideration since voting divisions and their boundaries must be established by bylaw.

In addition to the voting opportunities on General Voting Day, opportunities to vote in advance will also be available. In 2018, the City held 6 advance voting opportunities and voting opportunities were provided at local care facilities. It is the intention of staff to provide special voting opportunities to the local care facilities for the 2022 Local Election, however, this will be dependent on the state of the Covid-19 pandemic and if any public health measures will still be in place that will need to be adhered to. For the 2021 By-Election, special voting opportunities were not provided due to the Covid-19 pandemic and instead mail ballot voting was utilized to enable care home residents to vote in accordance with required public health measures.

With regards to mail ballot voting, the current Civic Election Administration and Procedure Bylaw No. 7244 authorizes mail ballot voting for persons who have a physical disability, illness or injury that affects their ability to vote at voting opportunity or persons who expect to be absent from the municipality on voting days. For the 2021 By-Election, the Province of British Columbia approved the Ministerial Order M148 to enable all residents of Richmond to vote by mail in light of the Covid-19 pandemic. The Province has recently amended the *Local Government Act* to enable municipalities, by bylaw, to offer mail ballot voting to all residents. Accordingly, staff is seeking Council's direction via this report on whether Council wishes to expand mail ballot voting in accordance with the recently enacted s.110 of the *Local Government Act* which is appended as Attachment 1 to this report.

For the 2022 General Local and School Election, the main components of the election program fall under the following categories: (1) Staffing; (2) Advertising, Public Awareness & Engagement; (3) Equipment & Technology; (4) Supplies, Printing, Postage, and Miscellaneous; (5) Mail Ballot Voting; and (6) COVID-19.

1. Staffing

Staffing is one of the main cost components for the election. Staffing levels at voting places and staff training programs are established with a view to providing a positive, orderly and efficient experience for the voting public. Voting place staff (those that work at the polling places at the time of voting) are also supported by a staff team in the Election Office in order to deliver a well-organized and legislatively-compliant election.

In 2018, approximately 495 temporary voting place staff were hired and trained to work at the 38 voting places on General Voting Day, at the 6 advance voting opportunities, and at the various special voting opportunities at local care facilities. In addition to the staff who work at the voting places, a team is assembled and hired to work in the Election Office on a temporary basis in the months leading up to the election. The Election Office positions are often filled by regular City staff whose regular positions are subsequently backfilled by auxiliary or temporary staff. Assignments vary from approximately 4 to 10 months in duration. The work undertaken by the Election Office staff team is further supplemented and supported by the Clerk's Office and IT staff who are assigned to support the election in addition to their usual duties.

Summary of primary activities and program components

Election Office Staff Team

- Recruit approximately 495 temporary voting place staff
- Plan and conduct training for voting place staff using a combination of in-person sessions and workshops, printed training materials and online video resources
- Respond to inquiries and requests from the public, the media and candidates
- Coordinate and prepare all forms of public communication materials, both printed and electronic
- Manage and update the Voters List
- Coordinate ballot production and prepare vote counting machines
- Administer special voting opportunities at care facilities and manage the distribution of mail-in ballots
- Make arrangements for voting place locations and source, organize and deliver all necessary supplies, equipment, signage, instructional materials, voters lists, voting booths, ballot boxes, ballots, etc. required at the various voting places

Voting Place Staff

- Interact directly with the voting public on General Election Day, at advance voting and at special voting opportunities at care facilities
- Set-up the voting places in the morning, administer the vote for the full 12 hours, take down the voting place and report out on the results of the vote
- Ensure that all aspects of the voting process are conducted in strict adherence with legislative requirements

2. Advertising, Public Awareness and Engagement

At the core of this component is the statutory election advertising that is required to appear in local newspapers and the Voter Cards which are mailed to registered electors to advise them about voting locations, dates and times relative to their neighbourhood voting place.

In addition to these core advertising initiatives, public awareness of the election has also been enhanced during previous election years through a variety of print, electronic and social media communications. For the 2018 election, a temporary Communications employee worked as part of the Election Team to coordinate and manage the advertising and online content, to engage the public through social media, and to liaise with members of the media.

At the appropriate time, staff will be exploring engagement opportunities aimed to raise voter awareness and public engagement. In the 2018 Election, the Youth at the Booth initiative was developed which created 88 positions for youth who served as Election Workers. Youth at the Booth participants gained valuable employment experience and were provided with an early exposure to the democratic process. The degree of additional engagement opportunities that will be initiated will be dependent on the state of the Covid-19 pandemic and the public health measures that may be in place in 2022. Staff will ensure to apprise Council of any new developments and/or changes to the election planning landscape.

Summary of primary activities and program components

- Prepare and coordinate legislatively-compliant advertising
- Manage the preparation and distribution of Voter Cards to registered voters
- Prepare all content for the Voters Guide, including candidate profiles, and arrange for printing and distribution of the Guide to all Richmond households
- Prepare content and (along with IT) coordinate upgrade of the Richmond Election "app"
- Manage the social media campaign
- Prepare and update website content relating to the election as the process unfolds
- Liaise with members of the media; prepare and issue news releases as appropriate
- Coordinate all other forms of advertising and public awareness (for example, bus shelter ads, poster campaign, and inter-municipal regional radio campaign).

3. Equipment and Technology

Automated vote counting machines have been in use locally for over 25 years. For 2018, staff replaced the 25-year old vote counting equipment with newer model leased vote-counting equipment. The newer models were also utilized for the 2021 By-Election. In addition, Richmond will continue to utilize a voters list software system and will explore with IT staff to continue to utilize the Richmond Election "app", a downloadable smartphone application that includes candidate profiles, broadcasts real-time election results, provides voting place location look-ups and general election-related information.

Summary of primary activities and program components

- Prepare and coordinate vote counting machines and electronic tabulation of results
- Update, refresh and launch the Richmond Election "app"
- Manage the Voters List using electronic voters list software system
- Engage the public through social media and website content, including tools such as voters registration confirmation look-up, and "find my voting place" look-up

4. Supplies, Printing, Postage, and Miscellaneous

This election program component covers various miscellaneous administrative and hard-costs associated with staging the election, including ballot production and printing, postage, office supplies and equipment, moving and deliveries, general printing, etc.

Summary of program components Postage (for Voter Cards, Voters Guides, and general mailings)

- Ballot printing and general printing (forms, brochures, training materials, signage)
- Voting place supplies, office supplies, courier, moving and delivery expenses
- Inaugural meeting expenses

5. Mail Ballot Voting

In the 2018 Election, mail ballot voting was offered to persons who had a physical disability, illness or injury that affected their ability to vote at an advance voting opportunity and General Voting Day or persons who expected to be absent from the municipality on the designated voting days. In 2018, a total of 360 mail ballots were cast, representing less than 1% of the overall ballots cast. For the 2021 By-Election, the Province of BC issued Ministerial Order M148 to Richmond providing special provisions to enable all voters to "vote by mail" due to the pandemic. For the 2021 By-Election, a total of 1,895 mail ballots were cast out of a total of 12,984 votes, representing 14.5% of all ballots cast.

While the vote by mail option for all electors was a Covid-19 safety measure that helped to reduce the number of voters physically attending voting places, the vote by mail option also introduced a flexible and accessible means of voting to all Richmond residents. It should be noted that the Fall Provincial Election of 2020 and the Fall Federal Election of 2021 provided the ability for all voters to vote by mail.

With the recent amendments to the *Local Government Act*, municipalities now have the option to expand the eligibility for mail ballot voting by amending their respective Election Administration Bylaws. The City of Richmond has always offered mail ballot voting to voters who met the specified criteria, as this form of voting truly offers the most accessible means of voting for residents with mobility issues. Staff is seeking Council's direction on whether the mail ballot voting opportunity should be expanded to all voters or whether the status quo should be maintained. The two options are summarized as follows:

| Key Considerations | Option 1: Status Quo | Option 2: Expanded Eligibility | |
|---|--|---|--|
| Eligibility Criteria | Restricted to person who have a physical disability, illness or injury or who will be absent during voting days | All electors may vote by mail | |
| Mail Ballot The legislated deadlines have not | | The legislated deadlines have not been | |
| Deadlines changed, all mail ballots must be received by 8:00 pm by Chief Election Officer on General Voting Day | | changed, all mail ballots must be received by 8:00 pm by Chief Election Officer on General Voting Day | |
| Advantages | Voter behaviour from past elections indicates that voters predominantly vote in person Despite a pandemic, most voters felt safe to vote in person, as only 14.5% of ballots cast in By-Election were mail ballots Financial savings of approximately \$120,000. Reduced requirement for staff resources to manage mail ballot voting | Should pandemic concerns still exist, electors will have a safe option to vote Overall voter convenience and satisfaction No voter is disenfranchised, as the most accessible means of voting is available to all voters 2021 By-Election Mail Ballot process has proven, established procedures in place that will form a basis for the 2022 Election | |

| Should pandemic concerns still exist, voters may chose not to voin person Voter discontent due to public expectation for mail ballot voting for all voters in general Most accessible means of voting not offered to all electors | more voters vote by mail Significant staff resources are required to properly manage vote by mail for all |
|---|---|
|---|---|

Should Council select Option 2 (Expanded Eligibility) as the preferred option for Mail Ballot Voting for the 2022 General Local and School Election, staff will report back with the appropriate amendments to the Civic Election Administration and Procedure Bylaw No. 7244. Should Council endorse Option 1 (Status Quo) as the preferred option, no bylaw amendments are required in regards to mail ballot voting.

6. Covid-19

The 2021 By-Election was the first time than an election was undertaken during a pandemic. The conduct of an election during that time required the adherence to public health orders that impacted virtually every component of the By-Election. Staff engaged a consultant to develop a detailed Safety Plan for the By-Election, which included detailed safety plans for all voting places. Covid-19 related supplies, such as plexiglass barriers, mask, face shields, gloves, sanitizing wipes/lotion, were required for all voting locations. While it is challenging to predict what Covid-19 requirements may be in place for the 2022 Election, at this time staff needs to ensure that planning and preparations on this component are undertaken accordingly.

Next Steps

It should be noted that the additional level budget request relating to the election will be considered by Council in a separate Finance Committee report. Some consequential matters will require further Council approval in due course, if required, such as the consideration of possible changes to voting division boundaries, the appointment of election officers, and other necessary housekeeping amendments to bylaws that may arise following further analysis by staff. Other updates on the progress of the election program will be provided over the course of the next year.

Financial Impact

The Election Reserve is the main funding source for the general civic election. The purpose behind the reserve is to spread out the cost and budget impact of the election evenly over the Council term. Currently, the reserve receives an annual transfer of \$118,000. There is currently \$420,000 in the Election Reserve. There will be an additional \$118,000 transferred into it at the beginning of 2022 fiscal year. At this time, staff is targeting an elections budget of \$900.000. The corresponding Finance Committee report is recommending a one-time additional level budget request of \$362,000 to make up the difference which includes an estimate of \$120,000 in the event Council prefers a mail ballot voting option for all voters.

Outlined below is a high-level breakdown of the key components of the 2022 Election program with the proposed costs, and along with the 2018 Election Budget actual costs.

| Election Program Components | 2022 Election (Proposed Costs) | 2018 Election (Actual Costs) |
|-------------------------------------|-----------------------------------|---------------------------------|
| Salaries - Elections Office | \$281,001.00 | 258,057.50 |
| Mail-outs | \$64,000.00 | 58, 859.45 |
| Printing and Publication | \$36,300.00 | 33,339.25 |
| Meeting Expense | \$3100.00 | 2,795.51 |
| Supplies | \$26,000.00 | 23,886.54 |
| Advertising and Marketing | \$49,000.00 | 44,892.66 |
| Contracts | \$203,000.00 | 185, 810.03 |
| Honorariums | \$68,000.00 | 62,719.25 |
| Mail Ballot Voting | \$120,000.00 | N/A* |
| COVID-19 Items and Voting Locations | \$49,599.00 | N/A |
| Total Budget Request | \$900,000.00 | \$670,360.19 |

*Note: While there was a limited mail ballot component in the 2018 Election, the existing election staff at that time had capacity to undertake the duties associated with that component. The limited mail ballot voting costs were absorbed in the Supplies budget. Offering Mail Ballot Voting for all voters requires additional staff and significant resources which are estimated at \$120,000.

Conclusion

The 2022 election program is outlined generally in this report and, similar to the 2018 election, is proposed to be conducted on a divisional voting basis as currently authorized in the Civic Election Administration and Procedure Bylaw No. 7244. This report also provides a high-level overview of the proposed Election Budget which will be further considered by Council in a separate Finance Committee report. In addition, staff is seeking Council's direction on Council's preferred mail ballot voting option.

Claudia Jesson

Director, City Clerk's Office

(604-276-4006)

ATTACHMENT 1

Mail ballot voting

- 110 (1)Subject to this section and any regulations under section 168 [election regulations], a local government may, by bylaw, permit voting to be done by mail ballot and, in relation to this, may permit elector registration to be done in conjunction with this voting.
- (2) and (3) [Repealed 2021-16-5.]
- (4) A bylaw under subsection (1) may
 - (a) establish procedures for voting and registration that differ from those established under other provisions of this Part, and
 - (b) establish, or authorize the chief election officer to establish, time limits in relation to voting by mail ballot.
- (5) The chief election officer must give notice of an opportunity to vote by mail ballot in any manner the chief election officer considers will give reasonable notice to the electors who will be entitled to vote by this means.
- (6) The procedures for voting by mail ballot must require the chief election officer to keep sufficient records so that challenges of an elector's right to vote may be made in accordance with the intent of section 126 [challenge of elector].
- (7) Mail ballot packages must contain the following:
 - (a) the ballot or ballots to which an elector is entitled;
 - (b) a secrecy envelope that has no identifying marks, in which the ballots are to be returned;
 - (c) a certification envelope on which is printed the information referred to in subsection (8) for completion by the person voting, in which the secrecy envelope is to be placed;
 - (d) an outer envelope on which is printed the address of the chief election officer at the local government offices and in which the envelopes under paragraphs (b) and (c) and, if applicable, the registration application under paragraph (e) are to be returned;
 - (e) if permitted by the bylaw under subsection (1), an application for registration as an elector, to be completed if necessary and returned in the outer envelope;
 - (f) instructions as to how to vote by mail ballot.
- (8) The certification envelope must be printed
 - (a) with spaces in which the person voting is to record his or her full name and residential address, and
 - (b) with a statement to be signed by the person voting declaring that the person
 - (i) is entitled to be registered as an elector for the election,

- (ii) is entitled to vote by mail ballot, and
- (iii) has not previously voted in the election and will not afterwards vote again in the election.
- (9) In order to be counted for an election, a mail ballot must be received by the chief election officer before the close of voting on general voting day and it is the obligation of the person applying to vote by mail ballot to ensure that the mail ballot is received by the chief election officer within this time limit.