



**Community Safety Committee
Electronic Meeting**

**Anderson Room, City Hall
6911 No. 3 Road**

**Tuesday, September 9, 2025
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on July 15, 2025.*



NEXT COMMITTEE MEETING DATE

October 15, 2025, (tentative date) at 4:00 p.m. in the Anderson Room.

LAW AND COMMUNITY SAFETY DIVISION

1. **BUSINESS LICENCE ACTIVITY REPORT – MID-YEAR (Q1 & Q2) UPDATE**

(File Ref. No. 12-8060-01) (REDMS No. 8136470)

CS-22

See Page CS-22 for full report

Designated Speaker: Mark Corrado

Community Safety Committee Agenda – Tuesday, September 9, 2025

Pg. # ITEM

STAFF RECOMMENDATION

That the staff report titled “Business Licence Activity Report – Mid-Year (Q1 & Q2) Update”, dated August 15, 2025, from the Director, Community Bylaws & Licencing, be received for information.

☐

2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JUNE AND JULY 2025**

(File Ref. No. 12-8375-02) (REDMS No. 8134115)

CS-26

See Page CS-26 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – June and July 2025”, dated August 15, 2025, from the Director, Community Bylaws & Licencing, be received for information.

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3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - JUNE AND JULY 2025**

(File Ref. No. 09-5375-03) (REDMS No. 8140113)

CS-33

See Page CS-33 for full report

Designated Speaker: Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – June and July 2025”, dated August 11, 2025, from the Fire Chief, be received for information.

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4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Jim Wishlove

Items for discussion:

None.

Community Safety Committee Agenda – Tuesday, September 9, 2025

Pg. # ITEM

5. **RCMP MONTHLY ACTIVITY REPORT - JUNE AND JULY 2025**
(File Ref. No. 09-5350-01) (REDMS No. 8135546)

CS-51

See Page CS-51 for full report

Designated Speaker: Chief Supt. Dave Chauhan

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – June and July 2025”, dated August 12, 2025, from the Officer in Charge, be received for information.

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6. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Chief Supt. Dave Chauhan

Items for discussion:

- (i) *Unlicensed Ride Hailing Court Disposition*
- (ii) *4th Annual Youth Academy*
- (iii) *Richmond RCMP 75th Anniversary*

7. **MANAGER’S REPORT**

ADJOURNMENT

☐



Community Safety Committee

Date: Tuesday, July 15, 2025

Place: Anderson Room
Richmond City Hall

Present: Councillor Alexa Loo, Chair
Councillor Andy Hobbs
Councillor Laura Gillanders
Councillor Kash Heed
Councillor Bill McNulty

Also Present: Councillor Chak Au
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on June 10, 2025, be adopted as circulated.

CARRIED

DELEGATIONS

1. (1) With the aid of a PowerPoint presentation (attached to and forming part of these minutes as Schedule 1), Robert Groenhof, Clinical Operations Manager, Vancouver South and Richmond, British Columbia Emergency Health Services (BCEHS), provided an overview and data of the BCEHS involvement in Richmond.

Community Safety Committee

Tuesday, July 15, 2025

Discussion ensued regarding (i) percentage of positions filled and staffing issues throughout the province, (ii) the decrease in mental health related calls and relevant resources, and (iii) overdose data and the Lifeguard App, a free phone app that brings emergency responders to people who may be having an overdose on drugs while alone.

- (2) Samantha Deoliveira, Richmond resident, spoke to concerns regarding the temporary housing unit located at 6999 Alderbridge Way.

In response to queries from Committee, the delegation noted (i) lighting would likely not deter the behaviour of some of the individuals but could potentially help the patrons in the area to know if the area is clear, and (ii) surveillance cameras could provide video evidence if charges are brought before the courts.

Discussion ensued regarding (i) the potential benefits of increased lighting, surveillance cameras and mobile safety trailers, and (ii) action taken by Richmond RCMP and RainCity to prevent further incidents and hold residents/guests accountable for inappropriate behaviour.

As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

That staff investigate:

- (1) *options to increase RainCity's oversight, responsibility and accountability of residents and guests and where people congregate at the supportive housing site on 6999 Alderbridge Way;*
- (2) *options to increase RCMP presence in the area surrounding 6999 Alderbridge Way during the day;*
- (3) *options to increase safety at the nearby dog park, including lighting, surveillance cameras, tree maintenance and a second entrance; and*
- (4) *opportunities for on-going community engagement.*

CARRIED

LAW AND COMMUNITY SAFETY DIVISION

2. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – MAY 2025

(File Ref. No. 12-8375-02) (REDMS No. 8080480)

Staff provided an update from the June 10, 2025 Community Safety Committee meeting, noting (i) the City was responsible for \$9,500.00 for clean up of the Tree Island dock, paid for through a Council approved contingency reserve stemming from the *Wharves Regulation Bylaw 10182*,

2.

Community Safety Committee
Tuesday, July 15, 2025

and the remainder of the costs were borne by Transport Canada, responsible for moving the vessel, and (ii) with respect to animal controlled enforcement of off-leash dogs on the West Dyke Trail, there has been more patrols in the area resulting in significant ticket issuances, which will be reflected in the numbers to be reported for the June and July reports to Committee.

In response to queries from Committee, staff noted (i) the increase in parking enforcement revenue can be attributed to a combination of factors including an increase to a full staff compliment, deployment of more technology and proactively exploring other/new technologies such as license plate recognition and mobility software platforms, as well as a significant uptick in compliance related revenue generated from meters, (ii) steps are underway to deploy special operations to address parking violations by delivery trucks including mobile software solutions, working with Transportation staff to look at more designated areas and potential enforcement options, (iii) under City bylaws, property owners are responsible for maintaining the shrubs at a certain height and cannot place items or obstacles on them that may obscure traffic, and (iv) staff are aware of the resources available to individuals who do not have a home and are living in their vehicle, and staff work with outreach teams and closely with the Ministry of Social Development and Poverty Reduction (MSDPR) to help people into programs, ensuring they are still receiving services and that they are in medical contact.

It was moved and seconded

That the staff report titled “Community Bylaws Monthly Activity Report – May 2025”, dated June 16, 2025, from the Director, Community Bylaws & Licencing, be received for information.

CARRIED

3. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MAY 2025

(File Ref. No. 09-5140-01) (REDMS No. 8070519)

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – heed – May 2025”, dated June 20, 2025, from the Fire Chief, be received for information.

The question on the motion was not called as a brief discussion ensued with respect to the purchase of new apparatus.

The question on the motion was then called and it was **CARRIED**.

Community Safety Committee
Tuesday, July 15, 2025

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

None.

5. **RCMP MONTHLY ACTIVITY REPORT – MAY 2025**

(File Ref. No. 09-5350-01) (REDMS No. 8056104)

In response to queries from Committee, Superintendent Julie Drotar noted (i) there are some mobile surveillance trailers available within the RCMP Provincial Headquarters, but not the specific large mobile ones that have been used in the Vancouver area; they would have to be purchased and cost approximately \$100,000, (ii) the current cameras are limited, they are in vehicles or mobile vehicles in trailers that can be relied on but are in limited supply, (iii) mobile surveillance trailers could be utilized to capture video to aid in pursuing charges, or for a major community event or larger event like Canada Day, or utilized in assisting by having more eyes on the population, and could also be a good deterrent, and (iv) RCMP actively engage local businesses on the mitigation of commercial break and enters.

It was moved and seconded

That the report titled “RCMP Monthly Activity Report – May 2025”, dated June 18, 2025, from the Officer in Charge, be received for information.

CARRIED

6. **RCMP/OIC BRIEFING**

(Verbal Report)

Items for discussion:

None.

The following **referral motion** was introduced:

It was moved and seconded

That the General Manager, Law and Community Safety, explore the purchase or rental of a mobile surveillance trailer system for utilization by the RCMP.

CARRIED

7. **MANAGER’S REPORT**

None.

Community Safety Committee
Tuesday, July 15, 2025

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:11 p.m.).

CARRIED

Certified a true and correct copy of the
Minutes of the meeting of the Community
Safety Committee of the Council of the
City of Richmond held on Tuesday,
July 15, 2025.

Councillor Alexa Loo
Chair

Lorraine Anderson
Legislative Services Associate

BC EMERGENCY HEALTH SERVICES **OVERVIEW + RICHMOND DATA**

Presented July 2025

BCEHS | BC Emergency
Health Services
Provincial Health Services Authority

0

Robert Groenhof
BCEHS Clinical Operations Manager
Vancouver South and Richmond

BCEHS | BC Emergency
Health Services
Provincial Health Services Authority

1

BC Emergency Health Services (BCEHS) is one of the largest paramedic services in North America. It includes the **BC Ambulance Service**, and **provides emergency call-taking, dispatch, and paramedic health-care services** to all people in British Columbia as part of the Provincial Health Services Authority (PHSA) under the *Emergency Health Services Act*.

BCEHS is also responsible for planning and coordinating **interfacility patient transfers** that require paramedic care.



2

A COMPLEX SYSTEM

Providing province-wide emergency health services requires BCEHS to work proactively with many partners from across the health-care system and within the communities we serve. BCEHS is proud of the range of our collaborative work, including with:



3

Almost

6,400 employees work across BCEHS

including paramedics, emergency medical call takers and dispatchers, administrators and leaders.

BCEHS partners with:

APBC
(CUPE 873) Ambulance Paramedics and Emergency Dispatchers of B.C.
(Canadian Union of Public Employees Local 873)

BCGEU BC General Employees' Union

BCNU BC Nurses' Union



BCEHS | BC Emergency Health Services
Provincial Health Services Authority

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2024 SNAPSHOT: FRONTLINE EMPLOYEES

Out-of-hospital emergency care & scheduled at-home care

3,200+	Primary Care Paramedics
990+	Emergency Medical Responders
300+	Advanced Care Paramedics
90+	Critical Care Paramedics
50+	Community Paramedics
16	Link and Referral Unit Paramedics
21	Infant Transport Team Paramedics

Emergency 911 call-taking, dispatching, and coordinating inter-facility patient transfers

410+	Emergency Med. Call Takers & Dispatchers
48	Interfacility Emergency Med. Call Takers (EMCT)
28	Emergency Online Support Physicians
24	Paramedic Specialists
15	Secondary Triage Clinicians
4	Low Acuity Patient Navigators
8	Interfacility EMCT Charge / Practice Educators
6	Community Paramedic Coordinators

+ Hundreds of employees *supporting* the delivery of frontline emergency and community health care operations

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HIRING AND EXPANSION

1300+ hires across paramedics, dispatch, and support services into existing vacancies and new positions calendar year 2024

- 1,200 Paramedic, Dispatch and Patient Transfer positions filled
- 112 Emergency Medical Call Takers hired

Approximately 90% of regular permanent full-time and part-time positions are currently filled and BCEHS is actively recruiting for unfilled positions.

BCEHS | BC Emergency Health Services
Provincial Health Services Authority

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BCEHS's fleets serve 5 million B.C. residents across 944,735 km²
(an area larger than France and Germany combined)

GROUND FLEET

- 930+ active vehicles:
 - 650+ ambulances, plus 19 Low Acuity Response Units
 - 260+ non-ambulatory vehicles & single response units



7

BCEHS's fleets serve 5 million B.C. residents across 944,735 km² (an area larger than Washington, Oregon and California states combined)

AVIATION FLEET

- 6 helicopters & 10 airplanes
 - 3,500+ hours flown in helicopters
 - 4.3 million+ km flown in airplanes
- Approx. 7,300+ patient transports annually



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RICHMOND STATIONS

- Station 250 (Richmond North)
 - 5 ambulances
- Station 269 (Richmond South)
 - 2 ambulances and a patient transfer unit.
- Station 270 (Richmond Airport)
 - 1 – 24-hour bike squad unit



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CLINICAL OPERATIONS - DISPATCH

BCEHS has three 24/7 dispatch operations centres (Kamloops, Vancouver, and Victoria) that provide emergency 911 call taking, dispatching of ambulances, and interfacility transfer coordination and planning.

PATIENT TRANSFER NETWORK

Centrally coordinates patient referrals and ambulance transportation across the province, by connecting sending and receiving physicians, facilities and ambulance services.

PATIENT TRANSPORT COORDINATION CENTRE

Manages logistical aspects of interfacility patient movements, and is responsible for dispatching critical care paramedics by air resources to high acuity out-of-hospital events



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CLINICAL OPERATIONS

Annually, BCEHS responds to

683,000+

911 events* and patient transfers throughout the province, including:

- 608,000+ 911 events
- 75,000+ inter-facility patient transfers

*Based on January – December 2024

***BCEHS tracks data using specific terms:**

A **911 event** is a request for BCEHS services that originated through one or more 911 phone calls. One event can generate multiple 911 calls and trigger multiple ambulance responses.

A **911 phone call** is a call into dispatch to request BCEHS services. A 911 event may be associated with multiple 911 phone calls. For example, a traffic collision on a busy street may trigger many calls to 911 from various witnesses and patients.

BCEHS BC Emergency Health Services
Provincial Health Services Authority

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CLINICAL OPERATIONS

Annually, BCEHS responds to

683,000+ = *More than one event every minute, every day*

911 events* and patient transfers throughout the province, including:

- 608,000+ 911 events
- 75,000+ inter-facility patient transfers

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Provincial Health Services Authority

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BCEHS CLINICAL OPERATIONS

Last year, in Richmond, BCEHS responded to

16,800+ = *Equivalent to 46 events every day of the year*

911 events



BCEHS | BC Emergency Health Services
Provincial Health Services Authority

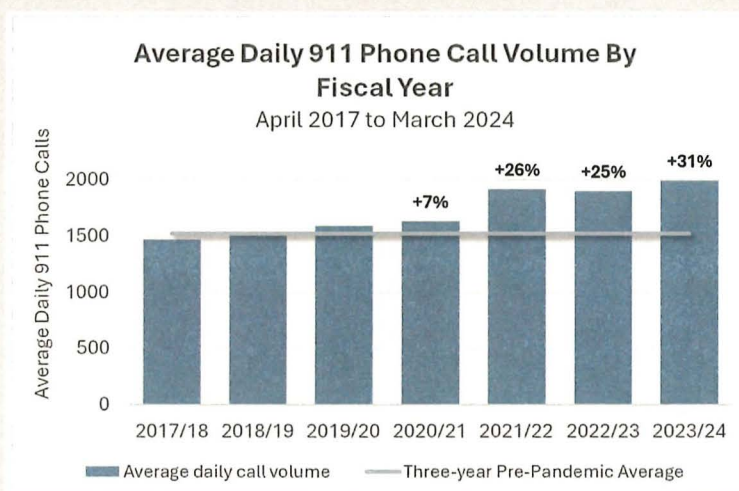
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GROWING DEMAND

- Over the years, our healthcare system has been impacted by overdose-related emergencies, extreme weather events, and a growing and aging population with more complex health needs.
- As a result, BCEHS continues to see an increase in call volume.

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CLINICAL OPERATIONS



The average daily 911 call volume has increased considerably since 2017.

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911 TRIAGE SYSTEM

BCEHS dispatch uses a triage system to ensure ambulances and paramedics are focused on the most life-threatening situations and that patient concerns are matched with the right response.

Our triaging uses the internationally recognized **Medical Priority Dispatch System (MPDS)** combined with the **Clinical Response Model (CRM)** — a colour-coded resource assignment approach. The CRM colour indicates the resources, response type, and relative priority of the call, with purple as highest priority.

*Clinical
Response
Model
colour codes*

Immediately life-threatening e.g., Cardiac arrest	Immediately life-threatening or time critical e.g., Chest pain	Urgent, potentially serious, but not immediately life-threatening e.g., Abdominal pain	Non-urgent, not serious or life-threatening e.g., Sprained ankle	Non-urgent (not serious or life-threatening), possibly suitable for treatment at scene e.g., Minor cut	Non-urgent (not serious or life-threatening), further telephone triage & advice, referrals to HealthLinkBC e.g., Skin rash
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IMPROVING CARE FOR NON-URGENT PATIENTS

40% of patients who call 911 have “low acuity” (non-urgent or minor) health concerns and may not require a hospital emergency department.

BCEHS’ low acuity strategy includes:

- Expanding alternative **pathways for care**, in addition to hospital emergency departments
- Growing the **Clinical Hub**, including low acuity patient navigation and secondary triage

Better serving low acuity patients improves care and increases resources available for urgent health emergencies.

In 2024, 8,069 patients did not require an ambulance upon Secondary Triage assessment by a Secondary Triage Clinician or Low Acuity Patient Navigator.



Link and Referral Units (LARUs) serve low acuity callers while freeing ambulances to attend the most urgent emergencies.

LARUs attended 6,749 patient events in 2024. Of those, 2,233 received alternate destination or at home care and did not go to an Emergency Department.

55% of LARU patients were treated in their own home without requiring conveyance to the hospital.

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EVENTS IN RICHMOND: Over One Year

Pre-hospital Events in Richmond (Resp. Areas 250, 269, and 270) by Priority
April 2024 to April 2025 (Inclusive)

Year Month	Priority				Total
	Purple/ Red	Orange	Yellow	Teal/Green /Blue	
2024 Apr	437	331	412	27	1,207
2024 May	500	332	427	21	1,280
2024 Jun	466	351	467	32	1,316
2024 Jul	489	346	442	23	1,300
2024 Aug	513	341	412	30	1,296
2024 Sep	437	344	438	25	1,244
2024 Oct	475	350	439	20	1,284
2024 Nov	464	341	436	19	1,260
2024 Dec	495	348	476	29	1,348
2025 Jan	518	385	455	28	1,386
2025 Feb	462	365	415	15	1,257
2025 Mar	484	378	496	21	1,379
2025 Apr	475	330	448	20	1,273
Total	6,215	4,542	5,763	310	16,830



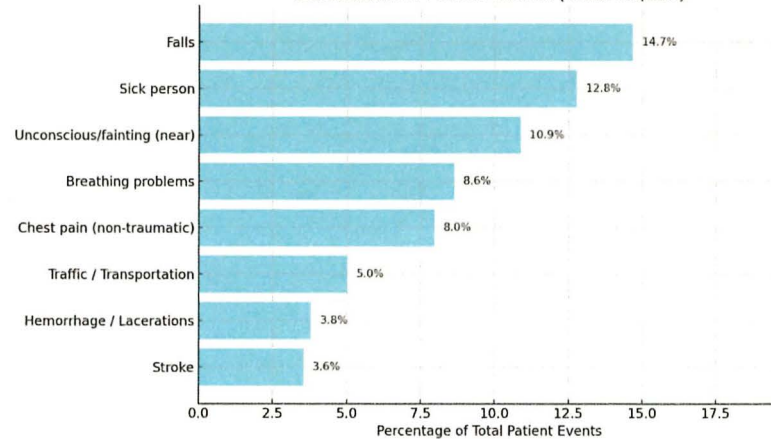
DataBC, Province of British Columbia

BCEHS BC Emergency Health Services
Provincial Health Services Authority

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EVENTS IN RICHMOND: Over One Year

Distribution of Patient Events (Total: 16,830)



BCEHS BC Emergency Health Services
Provincial Health Services Authority

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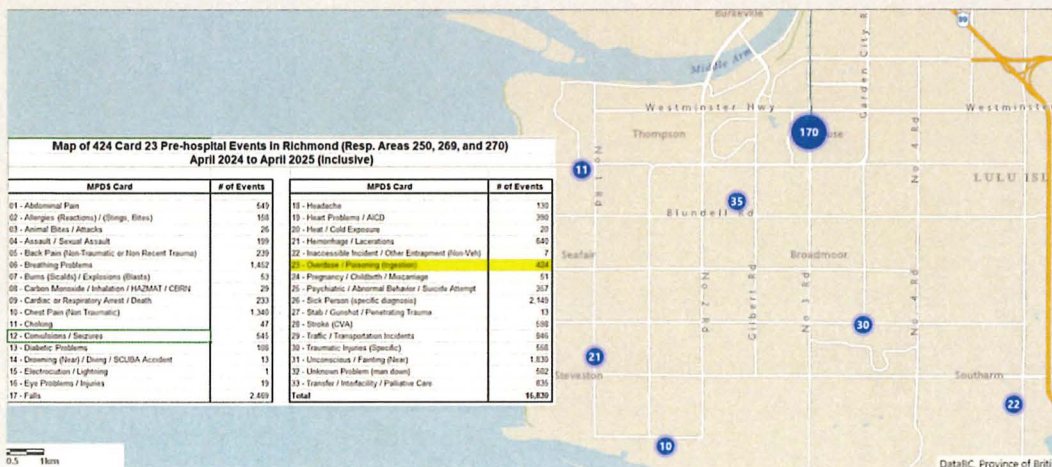
911 EVENT INCREASES IN RICHMOND

Overdose events in Richmond in 2025 are up 6 per cent from last year.

Up 80 per cent since 2017/18.

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OVERDOSES HEAT MAP: Over One Year



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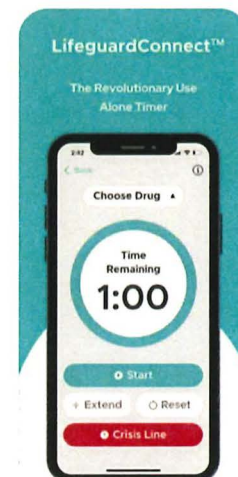
OTHER 911 EVENT TRENDS IN RICHMOND

Falls since 2017/18	↑ 30%
Breathing Problems since 2017/18	↑ 41%
Chest Pain since 2017/18	↑ 29%
Mental Health events since 2017/18	↓ 15%

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LIFEGUARD APP

- The Lifeguard App is a free, life-saving mobile app designed to prevent overdose deaths, particularly among individuals who use drugs alone—a group that accounts for the majority of fatal overdoses.
- Before using substances, a person activates the app and sets a timer. If they do not respond by pressing a button when the timer expires, the app automatically initiates a text-to-voice call to 9-1-1, alerting emergency medical dispatchers to a potential overdose. This ensures that emergency responders can be dispatched promptly, even if the individual is alone and unable to call for help themselves.



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BCEHS | BC Emergency
Pharmaceutical Health Services
Health Services




City of Richmond

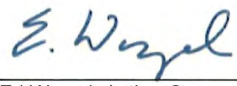


Report to Committee

To: Community Safety Committee **Date:** August 15, 2025
From: Mark Corrado **File:** 12-8060-01/2025-Vol
Director, Community Bylaws & Licencing 01
Re: **Business Licence Activity Report – Mid-Year (Q1 & Q2) Update**

Staff Recommendation

That the staff report titled “Business Licence Activity Report – Mid-Year (Q1 & Q2) Update”, dated August 15, 2025, from the Director, Community Bylaws & Licencing, be received for information.


Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Economic Development	<input checked="" type="checkbox"/>	 Ed Warzel, Acting General Manager
Finance Department	<input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS:	APPROVED BY CAO
		

Staff Report

Origin

This report provides a review of business licence activity in the first and second quarter of 2025 along with an update of Business Licencing activities in the City of Richmond.

This report supports Council's Strategic Plan 2022-2026 Focus Area #2 Strategic and Sustainable Community Growth:

2.5 Work collaboratively and proactively to attract and retain businesses to support a diversified economic base.

This report supports Council's Strategic Plan 2022-2026 Focus Area #4 Responsible Financial Management and Governance:

4.2 Seek improvements and efficiencies in all aspects of City business.

Analysis

Business Licencing Revenue

The City adopted the Canadian Public Sector Accounting Standard PS 3400 Revenue as of Q4 2024. This standard changes how revenue is recognised with the full amount now being recognised when the City has issued the business licence instead of recognising the revenue over the effective period of the license. As a result, business licence revenue is now reported differently. The YTD June 2025 figure is shown in Table 1 below.

Table 1: Total Business Licence Revenue Collected For the First Half 2025*

	2025 1H
Revenue	\$ 2,845,476

* Only the current period of Business Licences revenue are presented as the City adopted the Canadian Public Sector Accounting Standard PS 3400 Revenue as of Q4 2024

Application Processing

The licencing application process is a crucial step since it confirms whether the businesses have the required approvals from agencies that regulate health, safety and other municipal, provincial or federal requirements. This process is overseen with thoroughness and efficiency and the following measures of performance are used:

- **“Valid Licences”** is the number of businesses with valid licences.
- **“Expired Licences”** is the number of businesses that have not paid to renew their licence within 60 days of being sent an invoice. Staff follow up with these businesses regarding the outstanding licencing fees and confirm whether they are permanently closed.
- **“Pending/Change Applications”** are businesses that have applied for a new licence or a change request of an existing licence, but are waiting for their applications to be processed. Staff work to keep this number low by prioritizing these applications.

- **“Total Licences”** is the total number of business licences that are valid, expired (and being checked) and under application review.

Table 2 notes the total number of business licences and their status from 2024 and 2025. These statistics are measured quarterly, rather than annually, as the numbers fluctuate throughout the year due to a variety of factors, including varying numbers of daily application submissions, premise alteration requests, change requests, or permanent business closures.

Table 2: Number and Status of Business Licences in 2024 and 2025

	2024 Q1	2024 Q2	2024 Q3	2024 Q4	2025 Q1	2025 Q2
Valid Licences	13,982	14,007	14,518	14,317	13,708	14,368
Expired Licences	2,137	2,708	2,515	2,705	3,110	2,674
Pending/Change Applications	803	765	725	680	752	822
Total Licences	16,922	17,480	17,758	17,702	17,570	17,864

In the second quarter of 2025, total licences increased by 384 (2.2%) compared to the same quarter in 2024. Valid licences increased by 361 (2.6%), while pending/change applications increased by 57 (7.5%) compared to Q2 2024, which may indicate higher activity in business relocations, ownership changes, or modifications to existing licences. Of note, between Q1 2025 and Q2 2025, the number of expired licences decreased by 436 (14%), reflecting staff's continued efforts to follow up on outstanding applicants confirming their status and ensure the licences are captured in the right category.

Table 3 highlights the number of new business licences issued in each quarter. In the first half of 2025, 1,185 new licences were issued, compared to 1,071 during the same period in 2024 which is a 10.6% increase. This upward trend reflects strong activity in Richmond's business community, even in a challenging economic environment.

Table 3: New Business Licences Issued By Quarter

	2024 Q1	2024 Q2	2025 Q1	2025 Q2
Total Issued	441	630	556	629

The City's MyBusiness portal, launched in July 2022, enabled business license applicants/holders to renew, submit, or modify existing licenses efficiently and effectively. Business engagement with the portal remains strong with approximately 71% of active businesses linking their licences to an account. MyBusiness portal plays an important role in delivering a higher service level to the public, offering remote 24/7 access to the system.

Business Licence Enforcement

In the first half of 2025, staff issued 315 bylaw violation notices for various offences, including operating a business without a licence or contrary to licence conditions. Of these, 256 violations were related to businesses operating without a valid licence, while 24 violations involved contraventions of the Sign Regulation Bylaw No. 9700.

Businesses operating without a valid licence are typically issued a warning and provided with steps to achieve compliance. If a follow-up inspection confirms continued non-compliance, a bylaw violation notice is issued. Fine revenue reflects staff efforts in following up with outstanding businesses which may include converting a violation notice to a warning if the business pays its outstanding business licence fees.

This strategy of targeting non-compliant businesses resulted in a considerable number of businesses opting to come into compliance rather than being subject to more bylaw enforcement. In many cases, staff exercised their discretion to convert finable violations into warning violations for businesses with no significant history of bylaw enforcement, provided they applied for, paid for, and obtained a licence in a timely manner. Table 4 highlights total enforcement revenue by quarter from 2024 to 2025.

Table 4: Business Licence Enforcement Revenue from 2024 and 2025 by Quarter

	2024 Q1	2024 Q2	2025 Q1	2025 Q2
Revenue from Tickets	\$ 24,950	\$ 26,750	\$ 26,250	\$ 25,540

Financial Impact

None.

Conclusion

This report provides the Community Safety Committee with an overview of business licence activity and revenue collected by the Business Licensing Department for the first half of 2025. Overall, revenues for 2025 remain strong despite a challenging economic climate. The increase in valid licences from Q1 to Q2 is a positive indicator of Richmond's economic health and reflects staff's proactive efforts to follow up with businesses operating without a valid licence.



Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)



City of Richmond

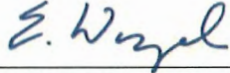

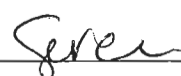
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Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO: Finance Department	CONCURRENCE <input checked="" type="checkbox"/>	CONCURRENCE OF GENERAL MANAGER  Ed Warzel, Acting General Manager
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO 

Staff Report

Origin

This monthly report highlights activities, information, and statistics related to calls for service from the Property Use, Parking Enforcement, and Animal Services units of Community Bylaws.

This report supports Council's Strategic Plan 2022-2026 Focus Area # 3 A Safe and Prepared Community:

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

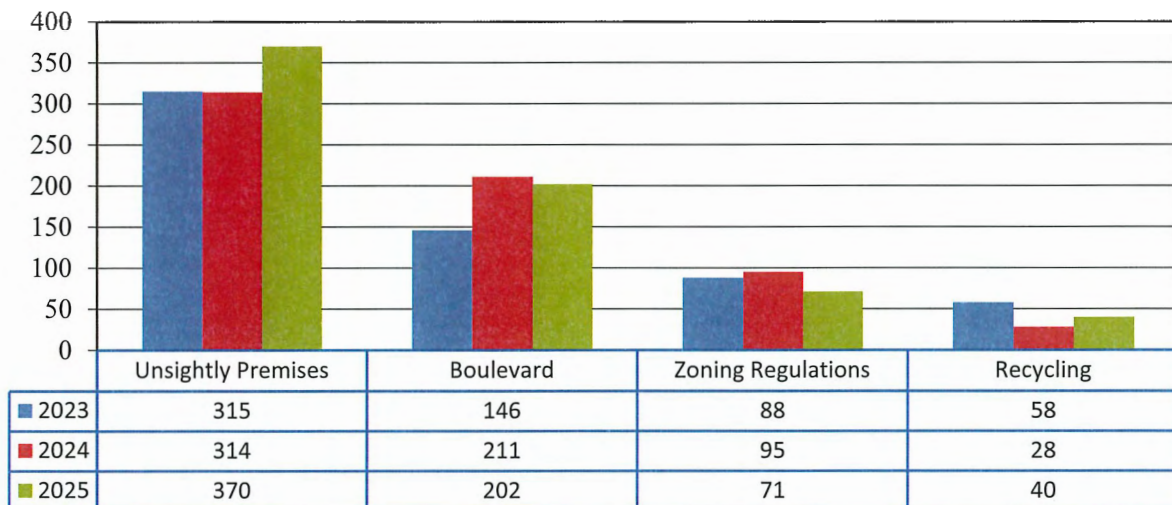
3.4 Ensure civic infrastructure, assets and resources are effectively maintained and continue to meet the needs of the community as it grows.

Analysis

Property Use Calls for Service

In June and July 2025, a total of 409 calls for service were opened for investigation, which represented a decrease of 5.9 percent from the same period last year (435). Depending on the nature of the investigation, staff often liaise with multiple departments and other government agencies to conduct a thorough review of a received complaint. Among 24 potential calls for service categories, Figure 1 highlights the most common calls for service received for Property Use officers to follow up on and investigate.

Figure 1: Property Use Calls For Service - July Year-To-Date Comparison

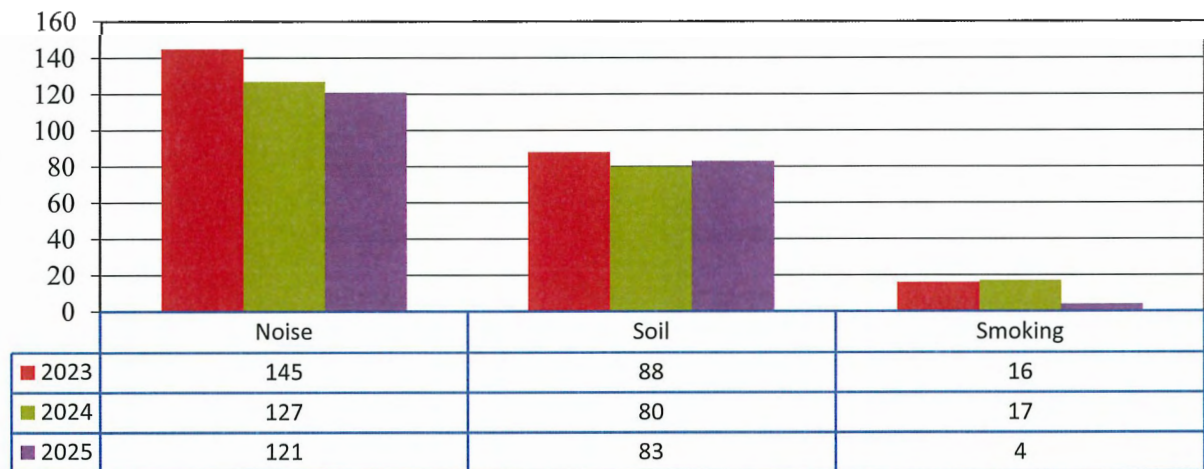


For June and July, there were 165 service calls for unsightly premises, mainly due to long grass and 100 service calls for boulevard encroachment and sidewalk obstruction related to overgrowth of trees and hedges. Staff work with property owners to establish a timeline and set expectations for cleanup to ensure compliance. In most cases, voluntary compliance is achieved. When this does not occur, bylaw staff coordinate with public works to take remedial action and bill the costs to the property owner.

Other Community Bylaws Calls for Service

Figure 2 shows a three-year breakdown of other calls for service that are closely related to Property Use matters.

Figure 2: Property Use Calls For Service - July Year-To-Date Comparison



Soil Activity

Staff are responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; monitoring permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. Staff conducted 113 site inspections over the months of June and July.

Stop Work and/or Removal Orders issued for the following properties:

- 7511 Malahat Avenue
- 7651 No. 5 Road
- 8720 No. 5 Road
- 9471 Beckwith Road
- 10491 Palmberg Road
- 10611 River Road
- 10320 Blundell Road
- 11811 Blundell Road
- 10491 Granville Avenue
- 11420 Granville Avenue
- 11120 Granville Avenue
- 12910 No. 2 Road
- 13140 Westminster Highway

The following properties are now in compliance:

- 6271 No. 5 Road
- 6440 No. 5 Road
- 14651 Westminster Highway
- 10391 Dennis Crescent
- 9660 Sidaway Road

There are approximately 34 soil deposit proposals under various stages of the application process and staff continue to monitor 24 approved sites. Staff are currently addressing approximately 45 properties that are considered to be in non-compliance.

Bylaw Prosecutions

No new bylaw charges were sworn in June or July.

Parking Enforcement

In June and July, staff responded to 935 service calls, which represented a 8.6 percent increase compared to the same period last year (861 calls). Parking enforcement revenue increased by 44.8 percent, accompanied by a 98.4 percent increase in parking violations. This increase in ticketing activity can be attributed to the regular deployment of the Licence Plate Recognition (LPR) vehicle, which have improved coverage and efficiency in enforcing time restrictions. Effective enforcement of parking restrictions is crucial to ensure equitable use and turnover in parking stalls located near or on City facilities, parks, and businesses.

Year-to-date tickets related to time enforcement have increased by 167.1 percent, rising to 1,162 compared to 435 during the same period last year. Increased staffing levels have allowed for additional proactive patrols targeting safety related infractions. As a result, tickets for stopping violations have risen 76.0 percent year-to-date from 5,121 to 9,012.

Monthly parking enforcement revenue is highlighted in Figure 3. Figure 4 highlights the monthly parking violation issuance.

Figure 3: Parking Enforcement Revenue Comparison (000's)

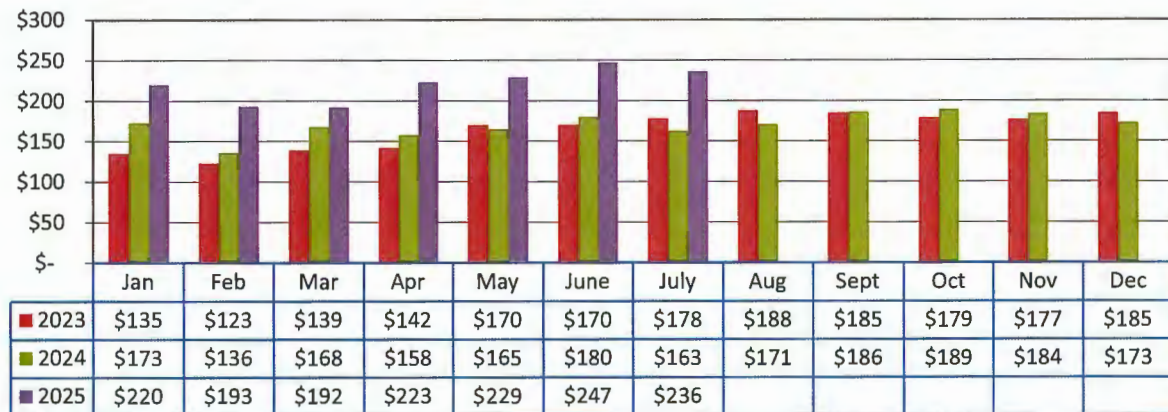
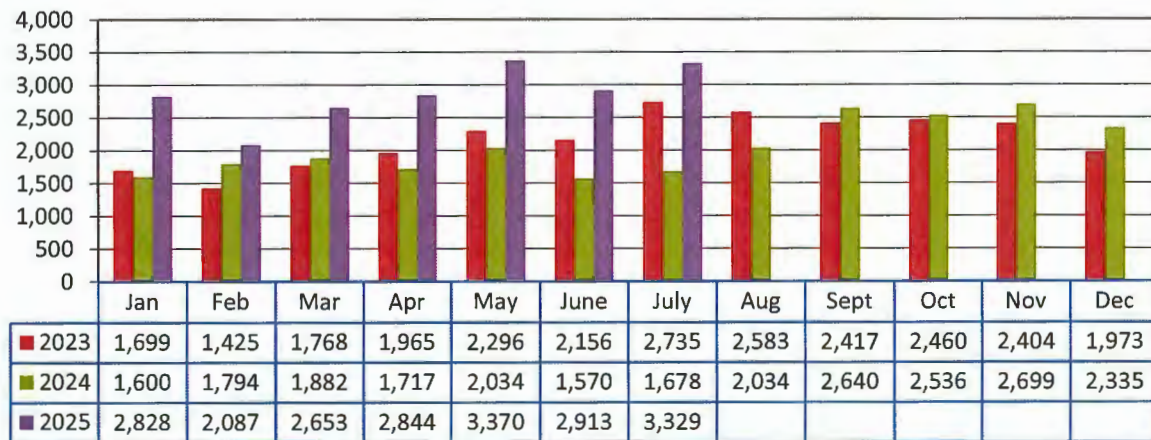


Figure 4: Parking Violation Issuance Comparison



Animal Protection and Dog Licencing

As of July 31, 2025, approximately 6,376 valid dog licences were issued, representing 85.0 percent of the 7,500 licences on file as of last year. A total of 59 dog licences were issued for the month of July. BC SPCA Officers responded to 83 calls for service related to animal control and dog licencing violations for the month of June and July, bringing the total number of year-to-date calls to 626. Officers conducted 34 park patrols across various parks, dikes, and school grounds. The top patrolled parks in July were King George Park, Gilbert Beach, South Dyke trail and No. 3 Road Bark Park. In addition to enforcement actions, these patrols serve an educational purpose by increasing awareness and compliance. In collaboration with the Parks Department, staff are reviewing hotspot parks and school grounds to assess options for improving signage.

Ticketing

Table 1 reflects non-parking related Bylaw ticket issuance for the month of July.

Table 1: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)	July	YTD
Unsightly Premises Offences	19	80
Soil Deposit and Removal Offences	18	67
Zoning Offences	10	10
Building Regulation Offences	8	52
Sign Offences	2	25
Animal/Dog Licencing Offences	1	97
Regulation of Material on Highways Offences	1	4
Watering Offences	1	1
Watercourse Protection Offences	0	2
Noise Offences	0	3
Demolition Waste and Recyclable Materials Offences	0	2
Solid Waste and Recycling Offences	0	0
Parks Offences	0	0
Totals	60	343

Bylaw Adjudication

An adjudication hearing was held on June 18, 2025 with ten disputed violations. There were eight cases upheld and two cases dismissed. The next adjudication session will be held on September 17, 2025.

Revenue and Expenses

Revenues across Property Use, Parking Enforcement, and Animal Services continue to reflect seasonal activity patterns and targeted enforcement efforts. In Property Use, soil permit applications and volume fees tend to peak during Q2 and Q3, contributing to higher revenue during the summer construction season. Parking Enforcement revenue remains driven by the City's pay parking program, supported by steady ticketing activity and monthly permits. Animal Services revenue is supported by the dog licensing program, with increased compliance resulting from prior years' proactive account audits and canvassing initiatives.

On the expense side, costs are primarily related to staffing, enforcement activities, and program administration. Seasonal enforcement demands, public education campaigns, and operational requirements for animal care also contribute to fluctuations in expenses throughout the year.

Table 2 outlines the net revenue and expenses for property use, parking enforcement and animal protection services.

Table 2: Property Use, Parking and Animal Protection Services Revenue and Expenses

		YTD Budget July 2025	YTD Actual July 2025
Property Use	Revenue ¹	\$316,260	\$127,150
	Expenses	\$1,117,077	\$745,179
	Net Revenue (Expense)	(\$800,817)	(\$618,029)
Parking	Revenue ²	\$1,307,200	\$1,609,256
	Expenses	1,197,767	\$1,167,449
	Net Revenue (Expense)	\$109,433	\$441,807
Animal Services	Revenue ³	\$253,130	\$262,388
	Expenses	\$864,267	\$820,390
	Net Revenue (Expense)	(\$611,137)	(\$558,002)

Financial Impact

None.

Conclusion

Staff and contracted service providers administer and enforce 41 unique bylaws, covering a diverse range of various regulated community activities and service use, notably land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement, unsightly premises and animal protection services. This report provides a summary of departmental activity in June and July 2025.



Mark Corrado
Director, Community Bylaws and Licencing
(604-204-8673)

¹ Property Use Revenue is primarily generated from soil permit applications and volume fees, property related bylaw tickets and court fines from bylaw prosecutions.

² Parking Enforcement revenue is largely derived from parking meters, monthly parking permits, and ticketing activity.

³ Animal Services revenue comes from the dog licencing fees and animal control-related tickets.



City of Richmond

Report to Committee

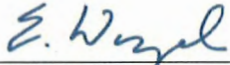

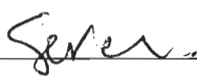
To: Community Safety Committee **Date:** August 11, 2025
From: Jim Wishlove **File:** 09-5375-02/2018-Vol
Fire Chief 01
Re: **Richmond Fire-Rescue Monthly Activity Report – June and July 2025**

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – June and July 2025”, dated August 11, 2025, from the Fire Chief, be received for information.

Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER  Ed Warzel, Acting General Manager	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This report highlights activities, information, and statistics related to calls for service by Richmond Fire-Rescue (RFR) in June and July 2025.

This monthly report supports Council's Strategic Plan 2022-2026 Focus Area #3, A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Emergency Programs

During the months of June and July, the following public engagement activities took place:

- Staff facilitated public outreach and education at Burkeville Daze - Visitors to the booth were provided information about emergency preparedness and encouraged to sign up for Richmond BC Alert.
- A public education and community engagement tent was established at the Steveston Salmon Festival. City Staff and volunteers from the Canadian Red Cross provided emergency preparedness information, promoted sign-ups to Richmond BC Alert, and encouraged visitors to reflect on emergency preparedness by completing a quiz to map their level of readiness. The Steveston Salmon Festival was well attended with more than 150 visitors recorded at the Emergency Programs tent. Support was also provided to the Steveston Salmon Festival: in the Event Communications Centre, by monitoring the radios and coordinating activities of all agencies in response to any emergency incidents as they occurred.
- Presentations were made to:
 - Richmond Chinatown Lions Club where information was provided on Emergency Preparedness.
 - Richmond Retired Teachers Association where the five steps to personal and household emergency preparedness was presented with a focus on extreme heat event preparedness.
 - Building Resilient Neighbourhoods where a follow-up meeting was attended to discuss the Connect and Prepare program and to strengthen partnerships to introduce and expand the upcoming Train the Trainer workshop in the fall.
 - Richmond Cares Richmond Gives, Child Care Resource and Referral Centre where Emergency Preparedness information was delivered at the Together Talks event at Currie Early Learning Centre.

- Richmond Family Place was attended where Extreme Heat Safety information was provided, and a review of the last May's presentation was discussed to solicit additional feedback.

RFR Public Outreach and Education

During the months of June and July 2025, the following public outreach and education activities took place:

- Outreach events were facilitated to provide educational opportunities to the community, including Fire Hall and vehicle tours for three organizations. Over sixty-five participants attended.
- Information on the Online Fire & Life Safety Education Program was provided to ten schools reaching over 350 attendees. In addition, it is worth noting that the Online Education program experienced significant growth this year as the result of the grade 2/3 program. Statistically, 63 classes completed programs during the 2024/2025 school year, providing education about fire and life safety, and reaching more than 1,500 children.
- Participated in the City's Doors Open Richmond event hosted at Brighthouse Fire Hall No. 1, which included a public education booth, fire truck displays, emergency preparedness resources, a preparedness kit display, various giveaways, and a prize to win a free emergency kit upon successfully signing up with Richmond BC Alert. The YVR Fire Department was also in attendance. Attendance was estimated at over 3,600.
- Community Relations members attended the Spulukwuks Elementary Fair, for a school year end celebration for the Terra Nova community. The event had carnival games, giveaways and provided educational opportunities. A fire truck display and fire and life safety information allowed for wildfire awareness, the knowledge to conduct inspections of their home smoke alarms, and safety concerns related to lithium-ion battery use. Over 350 residents attended this event.
- Attendance at the Capstan Alliance Church provided fire and life safety information to adults and children during their annual summer BBQ. There were over 200 attendees.
- On Jewish community day, the event was attended by RCMP, BC Emergency Health Services (BCEHS), and Richmond Fire-Rescue. The community took this opportunity to thank all first responders for their service by presenting a certificate of appreciation. Over 300 people were at this event.
- Life safety education was provided to "Community Connections" and "Senior Link". Information related to home safety, fire prevention and the basic tools for fire suppression were discussed. Both groups were introduced to our new initiative – Medical ID. This is a smartphone App where users can record their up-to-date medical information, ensuring accurate and current information is available to first responders and hospital medical staff during a medical emergency.

- In collaboration with Richmond Public Library, staff joined a Heroes Library reading session. These sessions involved young children and their parents, who were introduced to first responder careers and responsibilities by reading books, singing and dancing.
- Attendance was made at one of BC Housing's properties in Richmond, where a Fire & Life Safety Education Program were provided. In addition, updates were provided related to their responsibilities for a fire safety plan, as well as general home safety and fire prevention.
- Richmond Fire-Rescue attended the Works Yard Health and Safety Day, where education was provided on proper fire extinguisher use, proper storage within city facilities and general fire safety tips for work and at home. Approximately 250 people stopped by this display.
- Richmond Fire-Rescue was an active participant in Richmond's Steveston Salmon Festival. The local display had three vehicles, an outside booth and a fire truck. This event provided the public the opportunity to explore the Community Relations Fire Truck, as well as fire and life safety information at the booth. The event was very popular. Over 5,000 people visited this display.
- Over the past two months, staff also continued posting public life safety educational content on social media.

Internal Staff Training

In June and July 2025, several in-house training events were organized, including transit line de-energization and lockout procedures, as well as ongoing firefighter recruit training, evaluations and exams.

Emergency Response

One of Richmond Fire-Rescue's emergency response goals is to arrive on-scene, in time and with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of preventing further fire loss and damage, which can be reduced when a fire is contained. Meeting this standard also assists in mitigating loss of life, reduction of property damage and protection of the environment.

In June 2025, there were 1,011 reported incidents of all types, representing an overall decrease of 2 per cent in incidents between June 2024 and June 2025 (Table 1).

Table 1: Total Incidents - June 2025

	Incident Totals June (2025)	Incident Totals June (2024)	Number Change from June 2024 to 2025	Percentage Change from June 2024 to 2025	5 Year Average for June
Alarm Active - No Fire	132	166	-34	-20	157
Explosion	0	0	0	0	0
Fire	41	47	-6	-13	48
Hazardous Materials	10	4	+6	+150	9
Medical	554	566	-12	-2	526
Motor Vehicle Incident	89	78	+11	+14	82
Public Hazard	9	5	+4	+80	8
Public Service	100	90	+10	+11	96
Response Cancelled/Unfounded	74	75	-1	-1	67
Specialized Transport	2	4	-2	-50	3
Technical Rescue	0	1	-1	-100	0
Total	1,011	1,036	-25	-2	997

The average time on scene in June 2025 for emergency response crews was 27 minutes per event, which is lower than the number recorded in June 2024 (31 minutes). The time spent on scene can vary due to the nature and severity of each incident.

In June 2025, there were 41 fire incidents reported to the BC Office of the Fire Commissioner. This is 13 per cent lower than the number reported in June 2024 (47). The average number of fires reported each June over the last five years is 48.

In July 2025, there were 1,230 reported incidents of all types, representing an overall increase of 0.8 per cent in incidents between June 2024 and June 2025 (Table 2).

Table 2: Total Incidents - July 2025

	Incident Totals July (2025)	Incident Totals July (2024)	Number Change from July 2024 to 2025	Percentage Change from July 2024 to 2025	5 Year Average for July
Alarm Active - No Fire	196	199	-3	-2	171
Explosion	1	0	+1	+100	1
Fire	95	58	+37	+64	72
Hazardous Materials	12	7	+5	+71	7
Medical	594	645	-51	-8	528
Motor Vehicle Incident	99	95	+4	+4	90
Public Hazard	16	9	+7	+78	12
Public Service	112	123	-11	-9	108
Response Cancelled/Unfounded	99	81	+18	+22	78
Specialized Transport	6	3	+3	+100	3
Technical Rescue	0	0	0	0	0
Total	1,230	1,220	+10	+1	1,070

The average time on scene in July 2025 for emergency response crews was 31 minutes per event, which is lower than the number recorded in July 2024 (32 minutes). The time spent on scene can vary due to the nature and severity of each incident.

In July 2025, there were 95 fire incidents reported to the BC Office of the Fire Commissioner. This is 64 per cent higher than the number reported in July 2024 (58). The average number of fires reported each July over the last five years is 72.

Fire damage and property losses during June 2025 is estimated at \$53,310. The total building/asset and content value at risk is estimated to be \$11,414,925 and the total value preserved from damage was \$11,360,660. These numbers translate to 99 per cent of value protected (Table 3), which is higher than the value observed in 2024: 95 per cent.

Fire damage and property losses during July 2025 is estimated at \$686,370. The total building/asset and content value at risk is estimated to be \$15,485,212 and the total value preserved from damage was \$14,789,842. These numbers translate to 96 per cent of value protected (Table 3), which is lower than the value observed in 2024: 98 per cent.

Table 3: Fire Incidents Volumes By Type - June and July 2025		
Incident Type Breakdown	June 2025	July 2025
Residential: Single family	3	5
Residential: Multi family	3	7
Commercial/Industrial	3	5
Outdoor	30	69
Vehicle/Vessel	2	9
Totals	41	95
Incident Cost Breakdown		
Total Value	\$11,414,925	\$15,485,212
Total Loss	\$53,310	\$686,370
Total Preserved	\$11,361,615	\$14,798,842
Percentage	99%	96%

Significant Events

Emergency response crews minimized harm, limited damage and stopped fire spread from the place of origin and performed life-saving interventions in these notable June and July 2025 incidents:

- June 10, 2025 – Structure Fire on Seaward Gate.** Emergency crews responded to a structure fire at a residential home with smoke coming from a second-floor window. The residents were located on arrival, as they had evacuated the home already. Crews entered the home and checked for fire and found that the fire had been extinguished by the residents. Crews continued to look for any fire extension with a thermal imaging camera. No extension was detected. There was fire damage to the kitchen and notably the fire had been contained to the point of origin. The two bedrooms on the second floor were ventilated to exhaust trapped smoke. Due to the fire damage, Emergency Support Services were activated to arrange shelter for the eight displaced tenants of the residence. A Fire Investigator attended. There were no reports of injury to the public or RFR personnel.

- **June 13, 2025 – Structure fire on No. 4 Road.** Emergency crews responded to the report of smoke inside a commercial building. After a lengthy investigation, it was discovered that an electric motor for the elevator had malfunctioned causing smoke across the first and second floor. The power was isolated, and the building manager called for an elevator company to attend. The smoke was ventilated from the building. Air monitoring equipment was able to confirm when the atmosphere was safe. A Fire Investigator attended. There were no reports of injury to the public or RFR personnel.
- **June 30, 2025 – Structure fire on Sexsmith Road.** Emergency crews responded to a fire in a trailer. The first in crews found that a small fire had occurred in a parked camper. There was water damage and smoke still in the camper. The fire had been extinguished by a nearby neighbour, and the resident was not located in the vehicle. Due to the nature of the incident, the RCMP attended. A Fire Investigator attended. There were no other reports of injury to the public or RFR personnel.
- **July 4, 2025 – Structure fire on Moresby Drive.** Emergency crews responded for a reported fire at a school. First arriving crews saw a dumpster on fire with flames showing on the gymnasium roof. Crews quickly extinguished the dumpster fire and applied water to the fire on the roof of the school. An aerial ladder was deployed to the roof for further investigation and application of the water to ensure full extinguishment. A Fire Investigator attended. There were no reports of injury to the public or RFR personnel.
- **July 5, 2025 – Motor vehicle incident on No. 3 Road.** Emergency crews responded to a motor vehicle incident on No. 3 Road, which involved a pedestrian being struck. Unfortunately, the pedestrian suffered significant injuries and was transported to hospital. There were three other patients involved who were provided treatment by BC Ambulance. The nearby roads were closed to traffic in both directions while the RCMP completed their investigation. The Works Yard attended to repair a damaged lamp standard. There are no other reports of injury to the public or RFR personnel.
- **July 14, 2025 – Structure fire on Maple Road.** Emergency crews responded to home on fire on Maple Road. On arrival smoke and flames were showing from the exterior of the home. Contact was made with the homeowner, and crews were advised that all occupants were out of the home. One of the first entry officers was able to rescue the family pet and after the completion of a search confirmed that all occupants were accounted for. Emergency Support Services arrived on scene and made arrangements to assist the six family members and the pet. Crews checked for any extension. BC Hydro and Fortis attended to ensure the scene was safe. A Fire Investigator attended. There were no reports of injury to the public or RFR personnel.
- **July 20, 2025 – Structure fire on Swinton Crescent.** Emergency crews responded to a home on Swinton Crescent. First arriving crews were directed, by the occupants of the unit, to the laundry room. Crews quickly attacked and extinguished fire and began ventilating the smoke from the suite. All adjacent units were evacuated while emergency crews ensured the fire was completely extinguished. Three occupants, from the suite were provided support by Emergency Support Services. A Fire Investigator attended. There were no reports of injury to the public or RFR personnel.

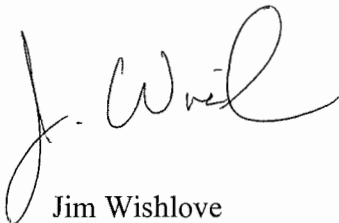
- **July 23, 2025 – Structure fire on Parksville Drive.** Emergency crews responded to black smoke coming from a home on Parksville Drive. First in crews attacked and knocked down a stovetop fire that had extended into the upper cabinets. The quick actions of the crews prevented the fire from spreading. A dog was removed from the premises and reunited with its owner. One of the residents suffered burns to both of their hands and was provided treatment on scene before being transported to hospital. A Fire Investigator attended. There were no other reports of injury to the public or RFR personnel.
- **July 24, 2025 – Structure fire on No. 4 Road.** Emergency crews responded to a house fire on No. 4 Road. On arrival, crews found a vacant house on fire, which had spread to a nearby occupied property. All occupants of both properties were evacuated, and Emergency Support Services attended to manage and support the eight evacuees. RFR requested an excavator service attend to assist with the final extinguishment. Richmond RCMP attended the scene to provide public safety support and assisted with the lone occupant from the original house. A Fire Investigator attended. There were no reports of injury to the public or RFR personnel.
- **July 28, 2025 – Marine vessel fire on River Road.** Emergency crews responded to boat fire which was offshore. The vessel was tied to an inaccessible dock, and crews extinguished the fire using an aerial waterway. BCEHS, RCMP and the Coast Guard were also on scene. The vessel capsized and eventually fully submerged. The onsite Coast Guard had conducted a modified primary search and determined that no one was on board at the time of the incident. Due to the vessel's location and the need for a skiff to access it, a scene examination was not feasible at the time of the incident. RFR crews remained on-site to ensure the vessel was fully extinguished. The boat was eventually secured to a makeshift dock approximately 30 meters offshore and handed over to the Canadian Coast Guard. A Fire Investigator attended. There were no reports of injury to the public or RFR personnel. A Fire Investigator attended.

Financial Impact

None.

Conclusion

Richmond Fire-Rescue continues to monitor activities to identify and create public outreach programs to respond to emerging trends and to promote effective prevention behaviours.



Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1: Emergency Response Activity for June and July 2025.

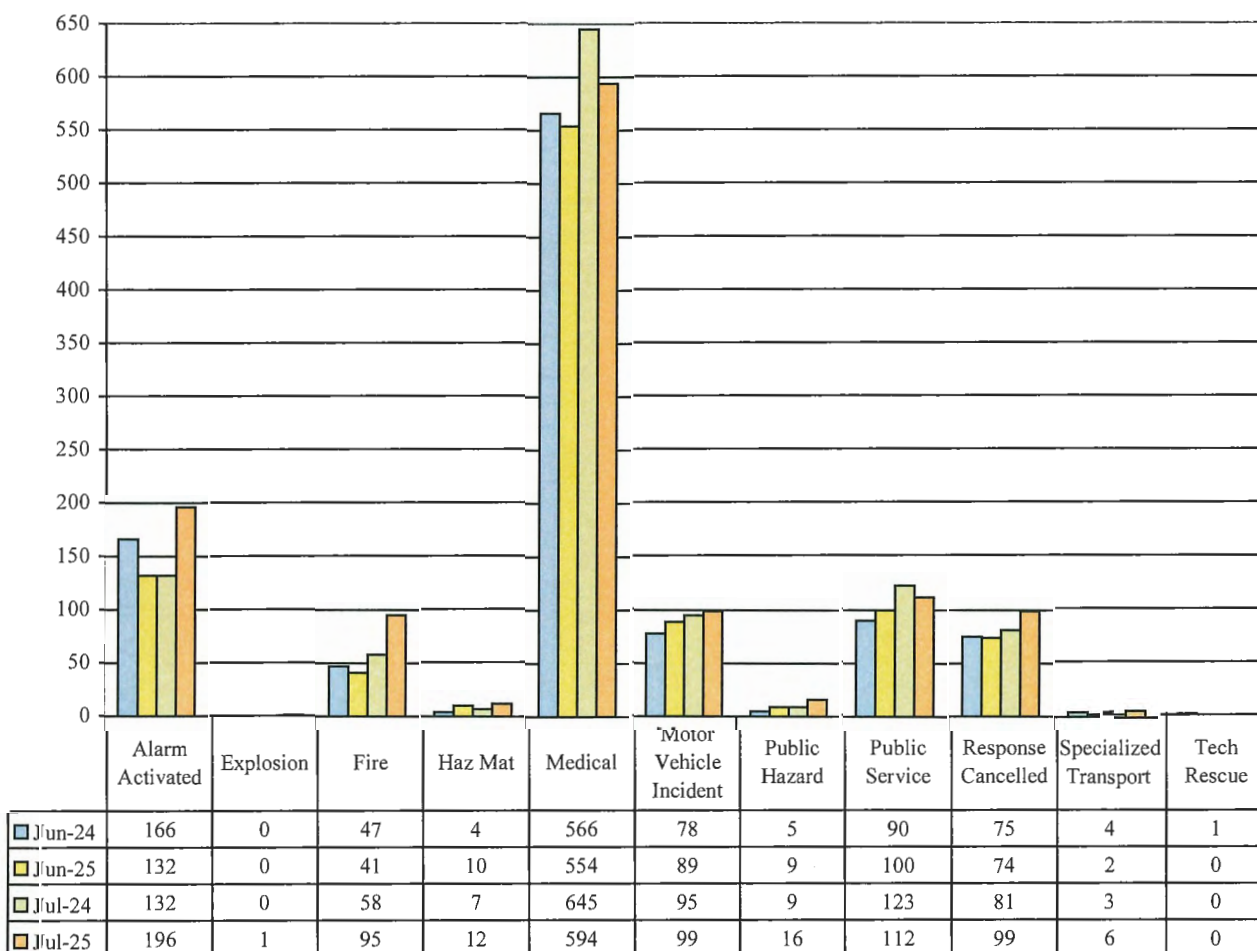
Emergency Response Activity for June and July 2025

Incident Volumes

The following chart provides a month-to-month comparison regarding incidents occurring in June 2024/2025 and July 2024/2025.

- In June 2025, there were 1,011 incidents, compared to 1,036 in June 2024. This represents an overall decrease of 2 per cent.
- In July 2025, there were 1,230 incidents, compared to 1,220 in July 2024. This represents an overall increase of 1 per cent.

Table 4: June and July Year-Over-Year Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

A detailed breakdown of the medical incidents for June 2024 / 2025 and July 2024 / 2025 is set out in the following table by sub-types (Tables 5a and 5b).

- In June 2025, Medical first responder incidents comprised 55 per cent of the total emergency responses for RFR. There were 554 medical incidents in June 2025, compared to 566 in June 2024, a decrease of 2 per cent.
- In July 2025, Medical first responder incidents comprised 48 per cent of the total emergency responses for RFR. There were 594 medical incidents in July 2025 compared to 645 in July 2024, a decrease of 8 per cent.

Table 5a: June and July Year-Over-Year Medical Calls by Type

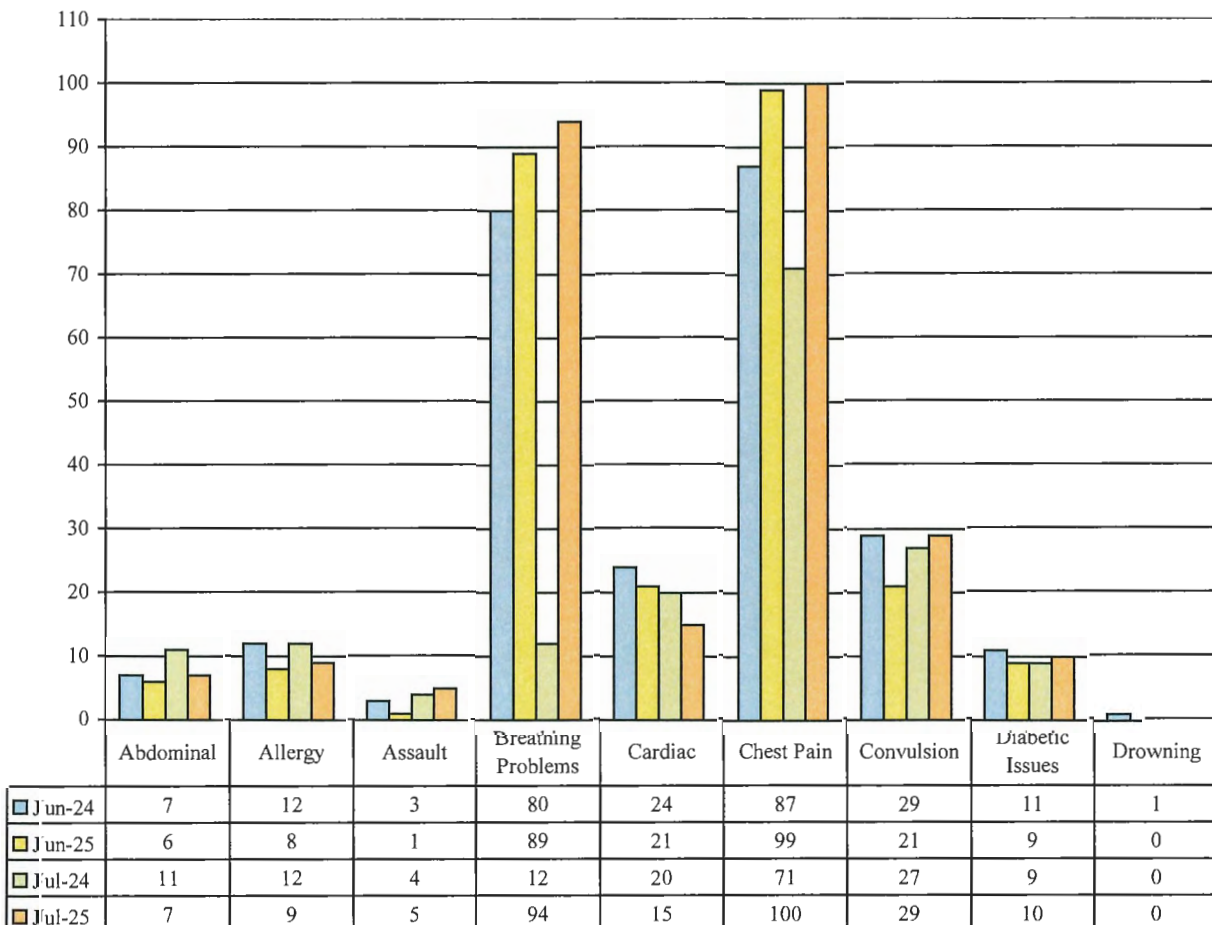
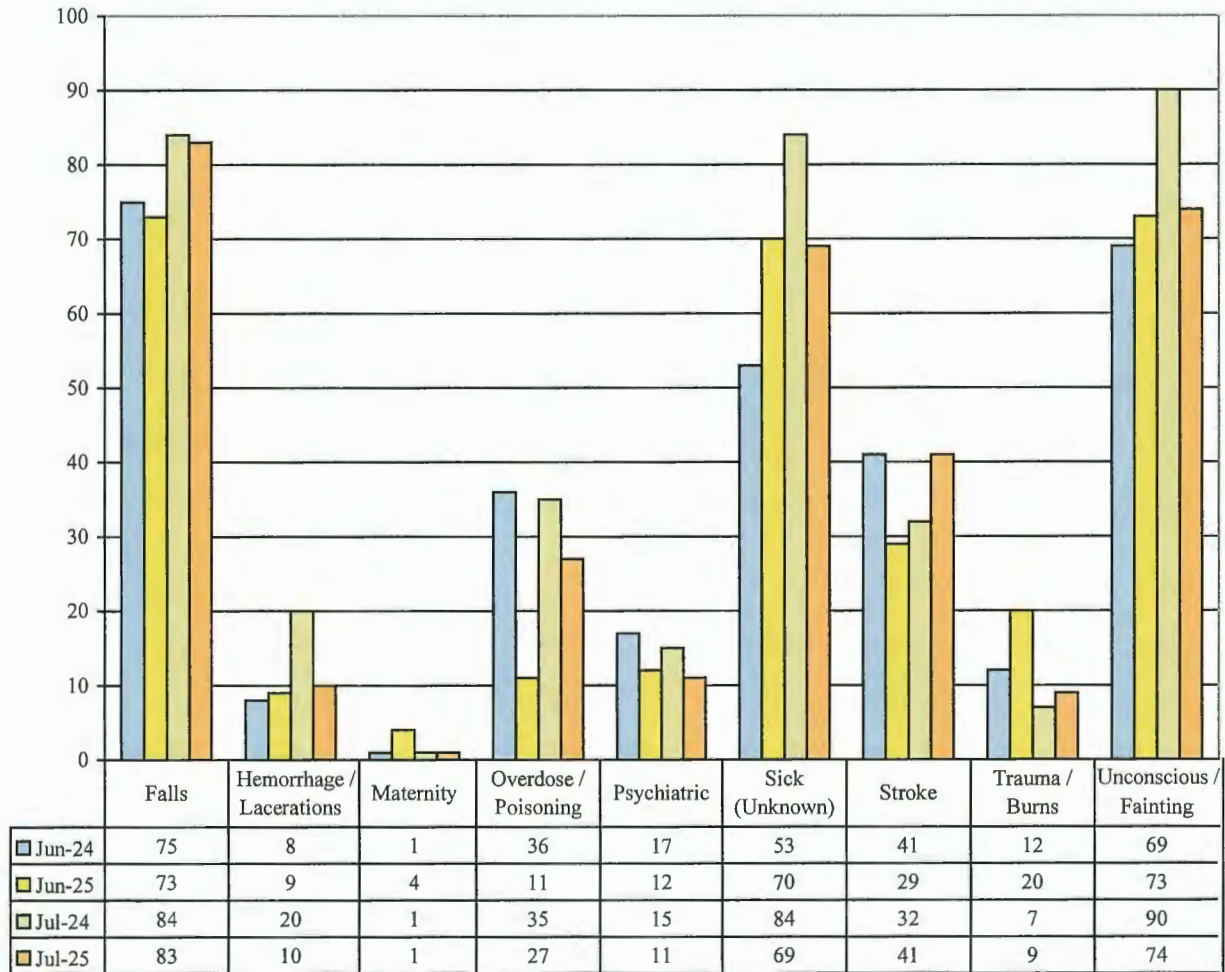


Table 5b: June and July Year-Over-Year Medical Calls by Type



The following chart provides the overdose/poisoning incident volume breakdown for June and July 2025. During June and July 2025, RFR staff administered Naloxone four times.

Table 6: Overdose / Poisoning Incidents By Type – June and July 2025	June 2025	July 2025
Opioid overdose incidents RFR attended located in an OUTDOOR environment.	2	1
Opioid overdose incidents RFR attended located in an INDOOR environment.	0	6
All other OD / Poisoning Incidents	9	20
Totals	11	27
Naloxone doses administered by RFR staff.	2 doses	2 doses

Fire Investigations

The fire investigation statistics for June and July 2025 are listed below:

Table 7: Total Fire Investigation Statistics – June and July 2025						
	June 2025			July 2025		
	Suspicious	Accidental	Undetermined	Suspicious	Accidental	Undetermined
Single-family Residence	-	3	-	-	4	1
Multi-family Residence	1	2	-	-	6	1
Commercial/Industrial	-	2	1	1	3	1
Outdoor	11	13	6	25	38	6
Vehicle	-	1	1	1	5	3
Totals	12	21	8	27	56	12

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 8: Hazardous Materials Incidents By Type – June and July 2025		
	June 2025	July 2025
Gasses (Natural / Propane)	8	11
Standby/Support for other Agency	1	0
Unclassified	1	1
Totals	10	12

The following charts provide total incident volumes for fires, medical, motor vehicle, and overdose/poisoning incidents on a year-to-year comparison in June and July including year averages from 2016 to 2025.

Table 9a: Total Fire Calls for Service in June / July and average from 2016-2025

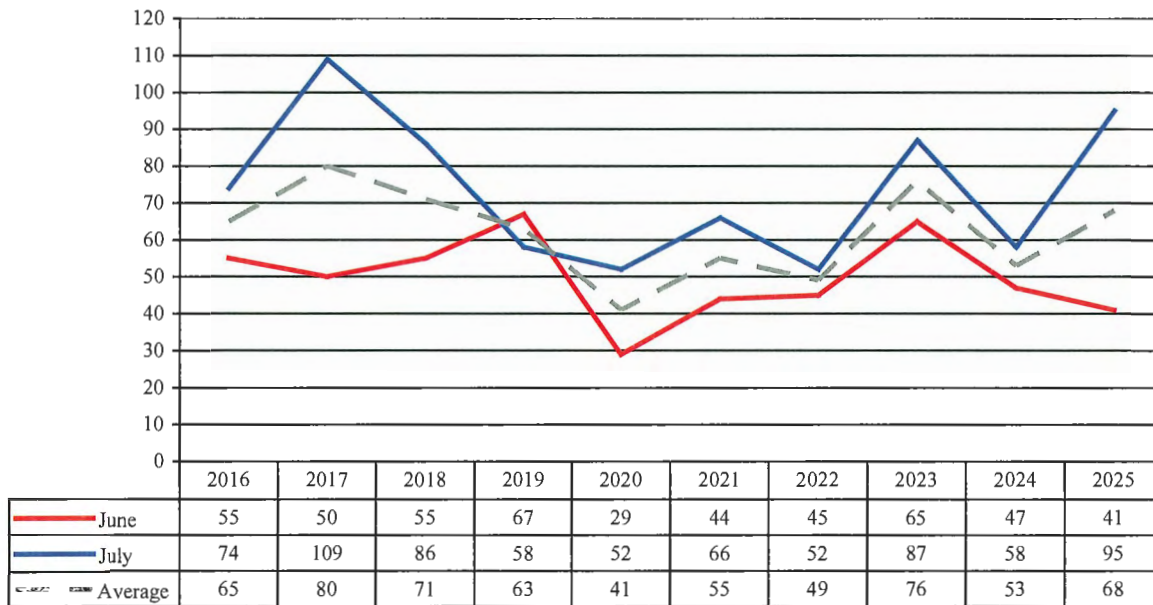
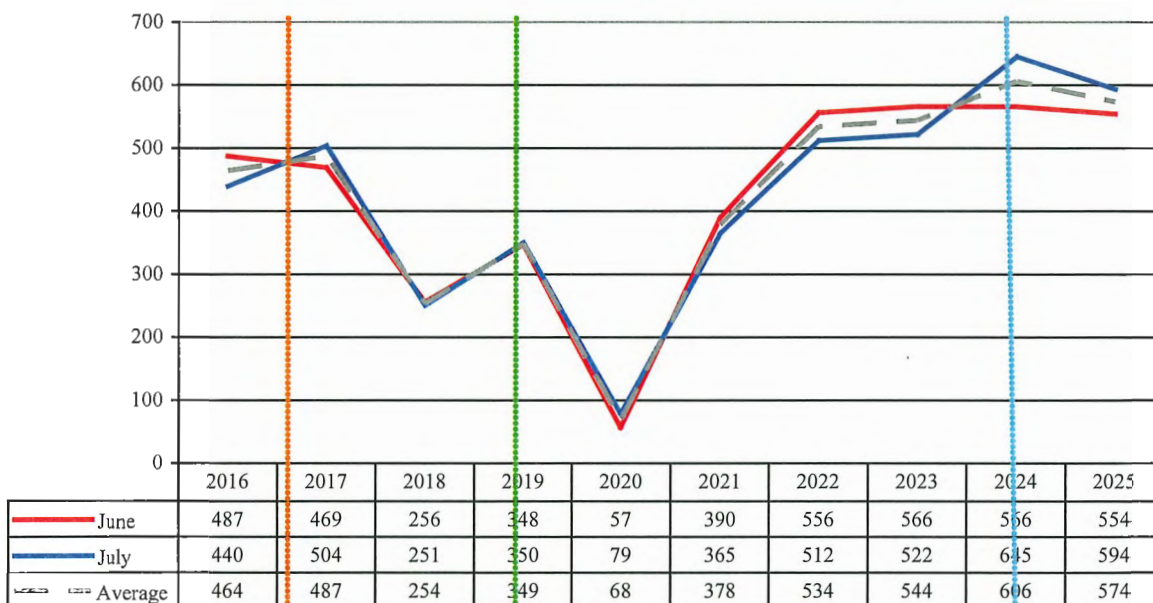


Table 9b: Total Medical Calls for Service in June / July and average from 2016-2025

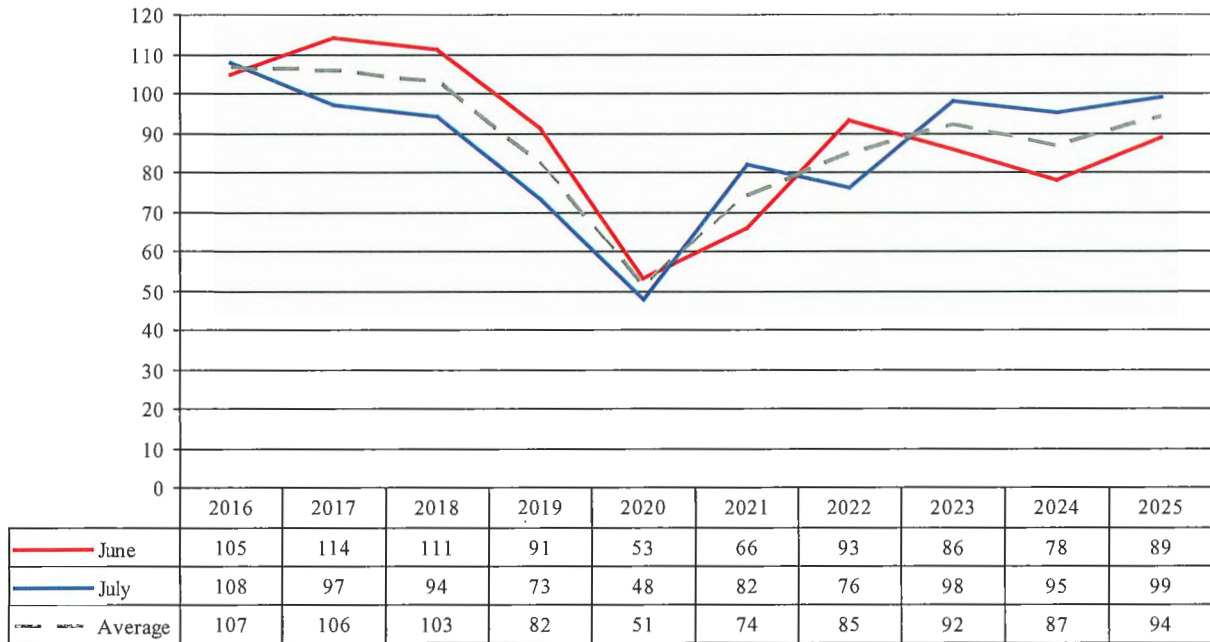


Changes to BC Emergency Health Services
Clinical Response Model dispatch system (2017-2018)

Start of Covid-19 pandemic

July 26, 2024 -
Provincial Health
Officer ended public
health emergency for
COVID-19

**Table 7c: Total Motor Vehicle Incident Calls for Service in June / July
and averages from 2016-2025**



**Table 7d: Total Overdose/Poisoning Calls for Service in June / July
and averages from 2016- 2025**

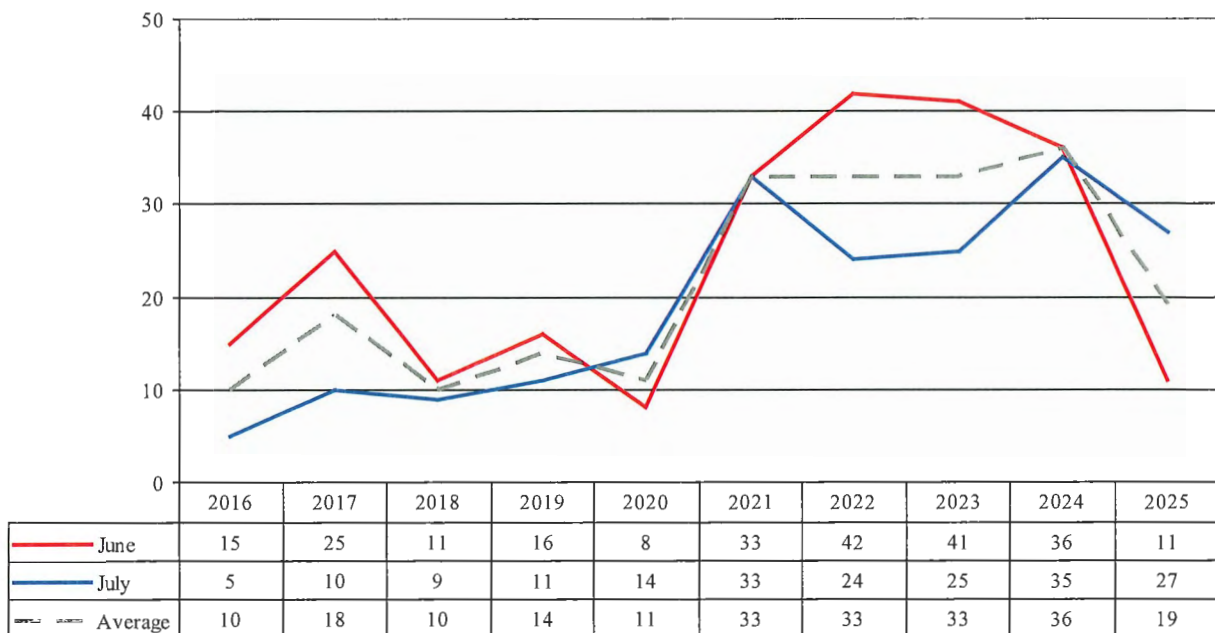


Figure 1: Location of reportable fires incidents attended in June and July 2025 (Combined total 136)

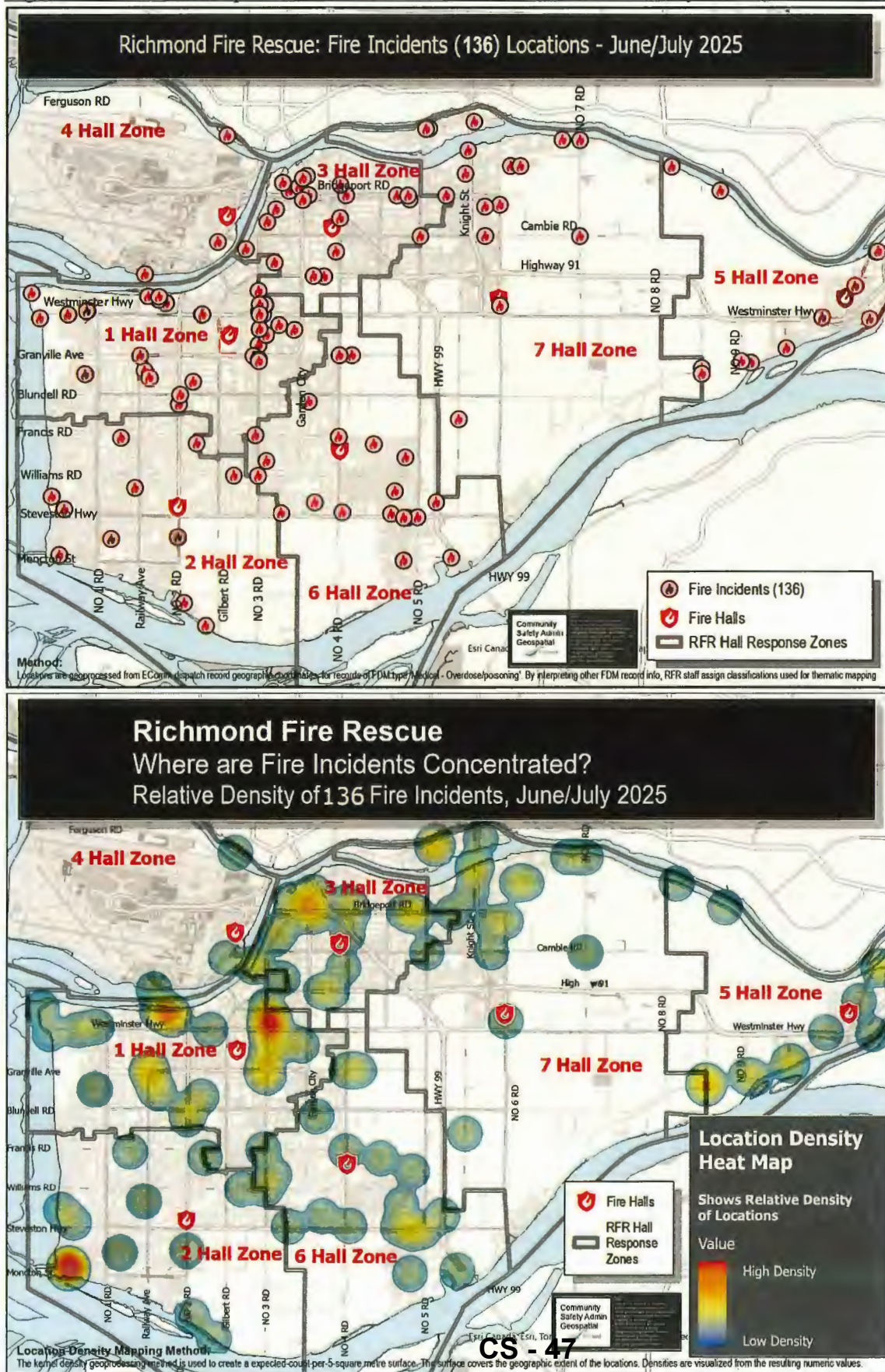


Figure 2: Location of reportable medical incidents attended in June and July 2025 (Combined total 1,148)

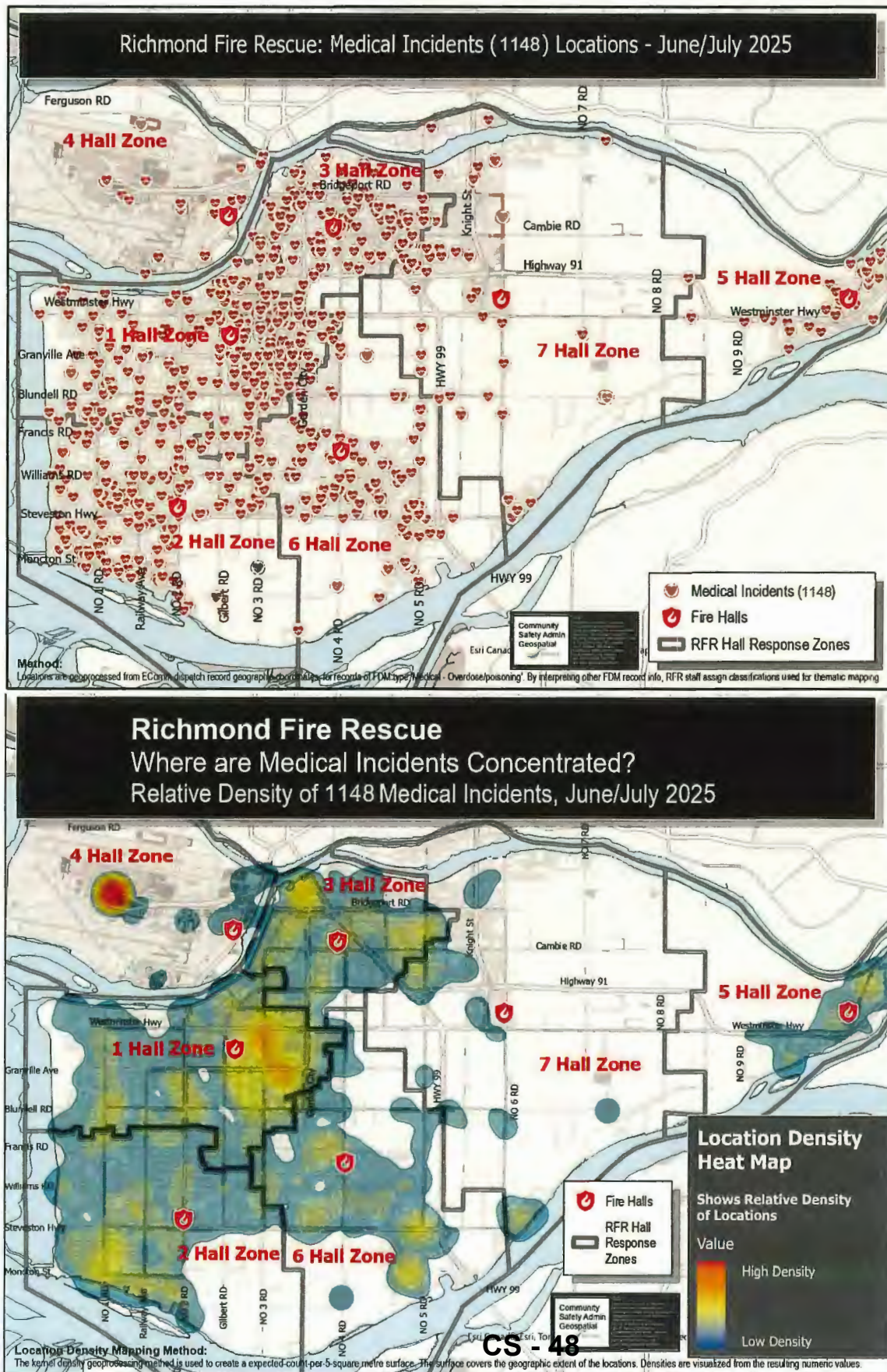


Figure 3: Location of reportable motor vehicles incidents (MVIs) attended in June and July 2025
(Combined total 188)

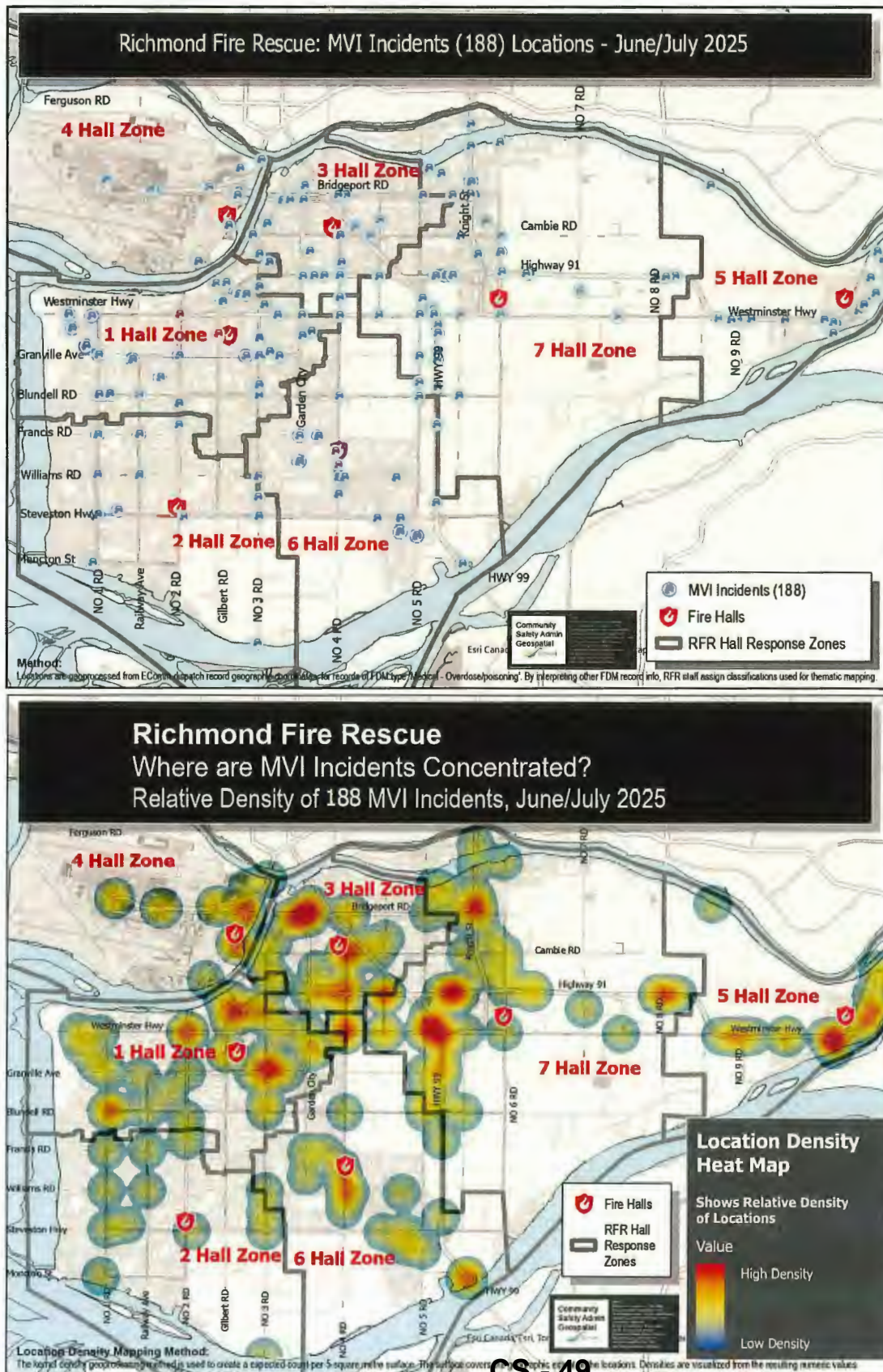
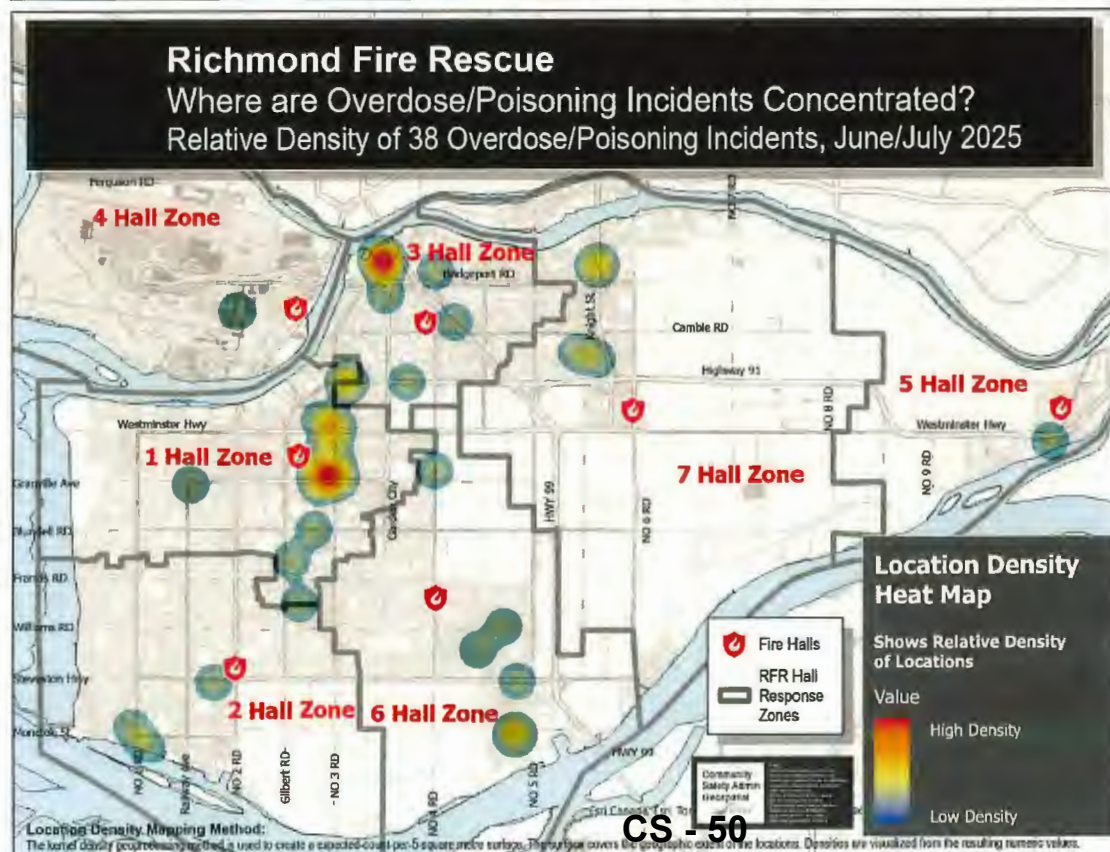
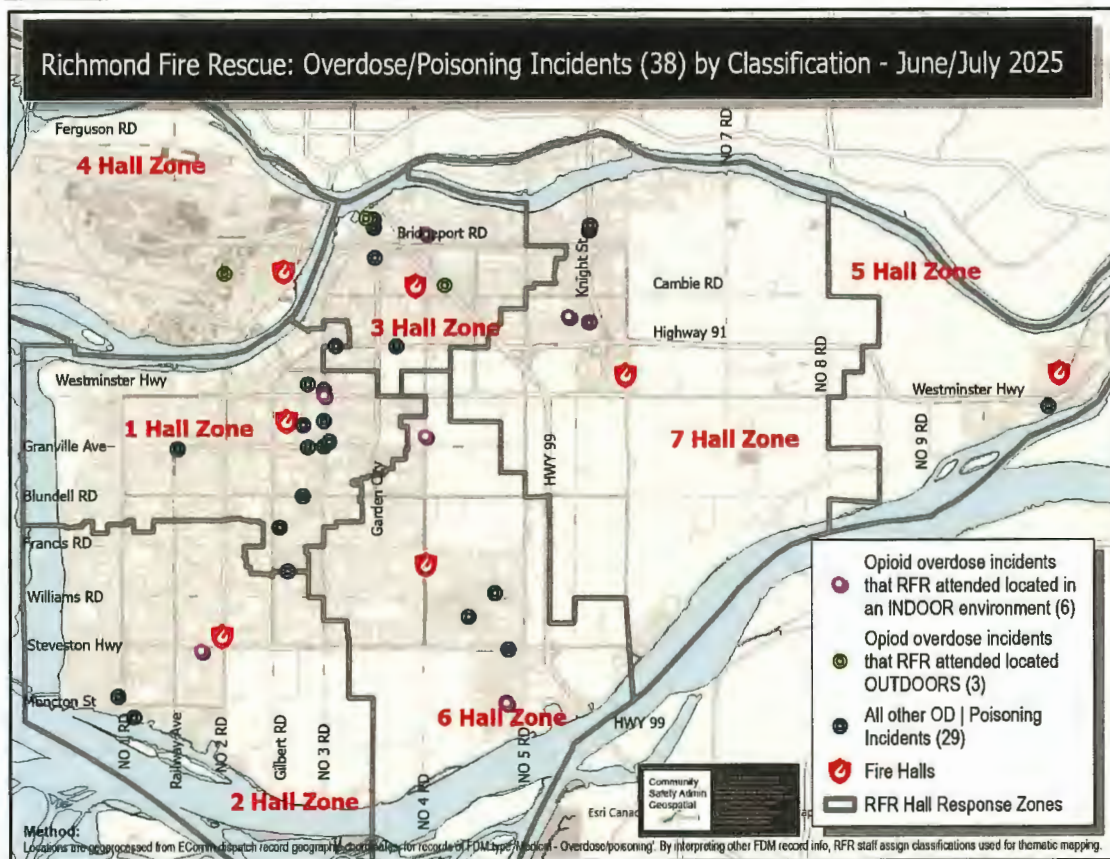


Figure 4: Location of reportable overdose / poisoning incidents attended in June and July 2025 (combined total 38)





City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 12, 2025

From: Dave Chauhan **File:** 09-5350-01/2025-Vol
Chief Superintendent, Officer in Charge 01

Re: RCMP Monthly Activity Report – June and July 2025

Staff Recommendation

That the report titled “RCMP Monthly Activity Report – June and July 2025”, dated August 12, 2025, from the Officer in Charge, be received for information.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER Ed Warzel, Acting General Manager	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Communications Unit
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's Strategic Plan 2022-2026 Focus Area #3: A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Activities and Noteworthy Files

Doors Open Richmond

On June 7, 2025, the Richmond RCMP hosted a Doors Open Richmond event at the City Centre Community Police Office. At this location, approximately 3,000 people attended the event, which featured Safety Bear, a recruiting station, and photo opportunities with RCMP officers in Red Serge. RCMP officers and volunteers also showcased crime prevention programs and police vehicles.



Figure 1: Doors Open Richmond

Excessive Speed Enforcement

On June 7, 2025, the Richmond RCMP Road Safety Unit impounded six vehicles for excessive speed. The incidents occurred within a span of 90 minutes, and all the impounded vehicles were travelling at least 50 kilometres per hour over the posted speed limits. In one incident, a driver was travelling 102 kilometres over the speed limit on Highway 91 at Knight Street.

E-Scooter Safety

On June 14, 2025, the Richmond RCMP hosted the second annual E-scooter Skills Challenge. The event featured activities testing riders' abilities to balance, stop, and control speed. Police and volunteers provided safety and regulatory information, along with free trials for beginners interested in learning more about E-scooters. Over 300 participants attended the event, which also featured the participation of various partners, including Lime, Hub Cycling and ICBC.



Figure 2: E-Scooter Safety Skills Challenge

Faces of Richmond

On June 23, 2025, Chief Superintendent Dave Chauhan, elected officials, and other participants attended the Quilchena Golf and Country Club for the unveiling of 20 portraits featured in the fourth annual Faces of Richmond exhibition. These included portraits of three former police officers and one volunteer. The event represented the Richmond RCMP's partnership with the Community Arts Council of Richmond to celebrate the contributions of seniors.



Figure 3: Faces of Richmond

Canada Day

On July 1, 2025, the Richmond RCMP participated in Canada Day celebrations at the Steveston Salmon Festival. In addition to conducting proactive patrols at the event, police officers participated in the parade and provided photo opportunities in Red Serge. The Richmond RCMP's marine vessel, the Fraser Guardian, also patrolled Richmond waterways to conduct enforcement and ensure safety for all water users.

Pedestrian Collision

On July 5, 2025, the Richmond RCMP responded to a pedestrian-involved collision on No. 3 Road at Granville Avenue. The driver sustained minor injuries and was cooperative with police. The 87-year-old female pedestrian was taken to the hospital with serious, life-threatening injuries and later succumbed to her injuries. The Richmond RCMP Criminal Collision Investigation Team is investigating.

Fraud Awareness

On July 9, 2025, the Richmond RCMP launched a new fraud awareness campaign to educate the public about investment scams. The campaign featured a newly released video with engaging visuals and commentary from a police officer on how to spot red flags. The campaign provides

an overview of how scammers operate and offers practical tips on recognizing their tactics to prevent victimization.

Security Incident

On July 15, 2025, the Richmond RCMP received a report that a small aircraft had been hijacked from Vancouver Island and was entering the airspace near the Vancouver International Airport (YVR). The Lower Mainland Integrated Police Dog Section, the Integrated Emergency Response Team and RCMP Air Services were immediately deployed. The plane landed safely, and the suspect was arrested without incident.

Distraction Theft

On July 17, 2025, the Richmond RCMP issued a public warning regarding distraction thefts following two reports in a one-month period. Both incidents involved a similar suspect description and circumstances, with victims having been approached by a family in a vehicle. The media release provided information to increase awareness of such incidents to prevent further victimization.

Homicide

On July 18, 2025, the Richmond RCMP responded to a report of a serious incident at a residential unit in the 8600 block of Capstan Way. Upon their arrival, police located a female victim. She was transported to hospital, where she was later pronounced deceased. The Integrated Homicide Investigation Team arrested a male suspect, and the investigation is ongoing.

Analysis of Police Statistics¹

Arson

There were two reported arsons in June 2025, which is down three incidents from the previous month. Year to date, in June, arsons were down 45 per cent compared to the same period in 2024.²

There were eight reported arsons in July 2025, which is six incidents more than the previous month. Year to date, arsons are down 32 per cent compared to the same period in 2024.

Assault Serious (Assault with a Weapon)

There were 22 serious assaults in June 2025, representing a 12 per cent decrease from the previous month. Year to date, in June, the number of serious assaults was up six per cent from

¹ Unless otherwise noted, no patterns or trends have been identified in these months' statistics.

² In January 2024, a new Uniform Crime Reporting Survey (UCR) code was introduced for intentionally set fires that do not meet the *Criminal Code* definition of Arson. This new UCR code prevents comparison to multi-year arson counts and averages.

the same period in 2024. The number of serious assaults in June 2025 was above the average range.

Approximately one-third of serious assaults reported in June 2025 were domestic incidents.

There were 19 serious assaults in July 2025, which represents a 14 per cent decrease from the previous month. Year to date, serious assaults are up four per cent compared to the same period in 2024. The number of serious assaults this month is within the average range.

There were two unprovoked stranger assaults in July 2025; both involved the occupant of a vehicle throwing a beverage at a person on the street.

Auto Theft

There were 26 auto thefts in June 2025, which represents no change from the previous month. Year to date, in June, auto thefts were down 21 per cent compared to the same period in 2024. The number of auto thefts in June 2025 was above the average range.

Thirty-five per cent of incidents involved stolen trailers, and 35 per cent were overdue rentals.

In July 2025, there were 23 auto theft incidents, which is a 12 per cent decrease from the previous month. Year to date, auto thefts are down 13 per cent compared to the same period in 2024. The number of auto thefts this month is within the average range.

Mental Health

There were 239 mental health-related incidents in June 2025, which is a four per cent increase from the previous month. Year to date in June, mental health-related incidents were up five per cent compared to the same period in 2024. The number of mental health-related incidents in June 2025 was below the average range.

There were 67 police apprehensions in June 2025, and the average hospital wait time was 123 minutes; these statistics were within the average range. Thirty individuals were each responsible for two or more calls in June.

There were 294 mental health-related incidents in July 2025, which is a 23 per cent increase from the previous month. Year to date, mental health-related incidents are up nine per cent compared to the same period in 2024. The number of mental health-related incidents in July 2025 was above the average range.

There were 74 police apprehensions in July 2025, and the average hospital wait time was 125 minutes; these statistics were within the average range. Twenty-five individuals were responsible for two or more calls in July.

Residential Break and Enter

There were 24 break and enters to residences in June 2025, which is a 20 per cent increase from the previous month. Year to date in June, residential break and enters were down 17 per cent

compared to the same period in 2024. The number of residential break and enters in June 2025 was within the average range.

There were 20 break and enters to residences in July 2025, which is a 17 per cent decrease from the previous month. Year to date, residential break and enters are down eight per cent compared to the same period in 2024. The number of residential break and enters this month is within the average range.

Commercial Break and Enter

In June 2025, there were 28 break and enters to businesses, which is a 24 per cent decrease from the previous month. Year to date in June, commercial break and enters were up 23 per cent compared to the same period in 2024. The number of commercial break and enters in June 2025 was within the average range.

In July 2025, there were 22 break and enters to businesses, representing a 21 per cent decrease from the previous month. Year to date, commercial break and enters are up 19 per cent compared to the same period in 2024. The number of commercial break and enters this month is below the average range.

Robbery

Two robberies were reported in June 2025, which represents no change from the previous month. Year to date in June, robberies were down 21 per cent compared to the same period in 2024. The number of robberies in June 2025 was within the average range.

Both incidents reported in June involved the use of a weapon and occurred in or near a private residence. The robberies are under investigation.

There were four robberies in July 2025, which is an increase of two incidents from the previous month. Year to date, robberies are down 12 per cent compared to the same period in 2024. The number of robberies in July 2025 is within the average range.

Half of the robberies reported in July 2025 occurred in or near a private residence. All the incidents involved the use of a weapon and remain under investigation.

Sexual Offences

In June 2025, there were 22 sexual offence files, representing a four per cent decrease from the previous month. Year to date in June, sexual offences were down two per cent compared to the same period in 2024. The number of sexual offences in June 2025 was within the average range.

Sixty-four per cent of the offences reported in June 2025 were sexual assaults, and 18 per cent were indecent acts/exposing.

In July 2025, there were 25 sexual offence files, which is a 14 per cent increase from the previous month. Year to date, sexual offences are down one per cent compared to the same period in 2024. The number of sexual offences in July 2025 is within the average range.

Fifty-two per cent of sexual offences in July 2025 were sexual assaults, and 28 per cent were indecent acts/exposure.

Shoplifting

There were 98 reported shoplifting thefts in June 2025, representing a 15 per cent decrease from the previous month. Year to date in June, shoplifting thefts were down 23 per cent compared to the same period in 2024. The number of shoplifting thefts in June 2025 was within the average range.

There were 127 reported shoplifting thefts in July 2025, which is a 30 per cent increase from the previous month. Year to date, shoplifting thefts are down 17 per cent compared to the same period in 2024. The number of shoplifting thefts this month is above the average range.

Theft from Automobile

There were 108 thefts from automobiles in June 2025, which is a 30 per cent increase from the previous month. Year to date in June, thefts from automobiles were up one per cent compared to the same period in 2024. The number of thefts from automobiles in June 2025 was within the average range.

There were 76 thefts from automobile incidents in July 2025, which is a 30 per cent decrease from the previous month. Year to date, thefts from automobiles are up two per cent compared to the same period in 2024. The number of thefts from automobiles this month is within the average range.

Drugs

In June 2025, there were 28 drug offences, which is an 18 per cent decrease from the previous month. Year to date in June, drug offences were up 29 per cent compared to the same period in 2024. The number of drug incidents in June 2025 was within the average range.

In July 2025, there were 20 drug offences, which is a 29 per cent decrease from the previous month. Year to date, drug offences are up 23 per cent compared to the same period in 2024. The number of drug incidents this month is within the average range.

Drug-Related "Social Disorder" Calls

Public complaints related to drug use fall under call categories such as nuisance, cause disturbance, mischief, unwanted person, suspicious person, and check well-being. Table 1 presents the number of police calls for service related to a public complaint of suspected drug use.

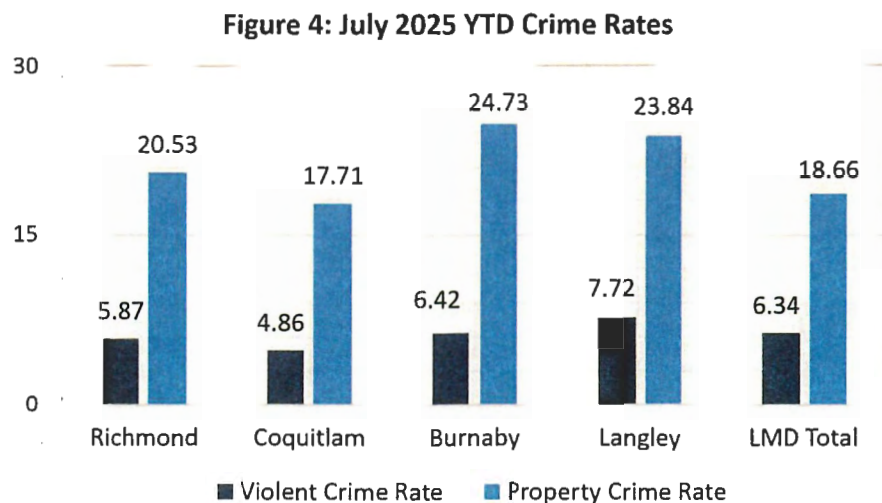
Table 1: Drug-Related Calls for Service

Month	Total Number of Drug-Related Calls	Suspected	Confirmed
January	71	42	29
February	38	23	15
March	49	31	18
April	58	41	17
May	57	36	21
June	70	44	26
July	40	20	20

Confirmed incidents refer to files where direct observation of drug use or apparent signs of intoxication is noted. Most calls involved incidents where drug use was suspected, including reports of unwanted persons who were possibly under the influence of drugs or alcohol.

Crime Trends Across Jurisdictions

Figure 2 presents the July 2025 crime rates for the four largest municipalities in the Lower Mainland District (LMD), which are policed by the RCMP.³ The violent crime rate in Richmond was below the LMD average, and Richmond had the second-lowest property crime rate.



³ Based on PRIME query by Richmond Crime Analysis Unit on August 7, 2025

Block Watch

At the end of June 2025, the Block Watch program had 302 groups, totalling 6,740 participants. In June, the program included 424 captains and co-captains. On June 8 and June 14, 2025, Block Watch staff and volunteers hosted Block Parties in two neighbourhoods. The events featured an engagement tent and crime prevention resources.

At the end of July 2025, the Block Watch program had 300 groups, totalling 6,693 participants. In July, the program included 422 captains and co-captains. The third quarter Crime Prevention newsletter was published on July 3, 2025. It featured travel-related fraud protection and personal safety information.

Communications Unit

The Communications Unit provides public safety and crime prevention messaging to enhance community awareness of various policing-related issues. During June, the Communications Unit conducted the following:

- A Summer Impaired Driving Prevention education campaign was launched, featuring media releases and social media posts targeting impaired driving on both land and water.
- 16 media releases were issued, including three related to missing persons.
- Forty-nine social media posts were made on X, including road and boating safety messaging.

During July, the Communications Unit conducted the following:

- As part of ongoing fraud awareness and education initiatives, the Communications Unit appeared on CTV Morning Live on July 14, 2025. Corporal Lui discussed investment scams and the Richmond RCMP's recent efforts to combat fraud.
- The Communications Unit produced a short boating safety video, which was shared on X on July 22, 2025, to highlight Drowning Prevention Week.
- 11 media releases were issued.
- 46 social media posts were made on X, including road safety and crime prevention tips.



Figure 5: Impaired Driving/Boating Awareness



Figure 6: Fraud Awareness on CTV Morning

Community Police Office Programs

Community police offices continue to enhance the Richmond Detachment's policing services by providing various crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to improve crime prevention program awareness, community engagement and police accessibility. These initiatives help reduce anxiety and fear related to crime. The program activities vary from month to month, reflecting weather conditions, seasonal initiatives and the availability of volunteers.

During June, volunteer highlights included:

- The deployment of one bike patrol, totalling 16 hours, and one van patrol, totalling three hours.
- A total of 10 Fail to Stop deployments took place, resulting in 427 information letters issued.
- There were 17 Lock Out Auto Crime deployments, resulting in 492 information letters issued.
- Speed Watch was conducted on 2,469 vehicles, resulting in 67 information letters issued.
- June 4 – Volunteers participated in a School Sports event at Cornerstone Elementary and engaged with students, and played volleyball.
- June 5 – Volunteers assisted RCMP officers in the Road Safety Unit and CN Police officers with International Level Crossing Awareness Day. Volunteers checked 683 vehicles and issued 69 warning letters to raise awareness about railway crossing rules and the dangers of non-compliance.
- June 7 – Volunteers participated in the Doors Open event at the City Centre Community Police Office. Five stations featured community outreach and engagement activities, including crime prevention resources and police vehicles.
- June 8 – Volunteers participated in the Island City by Bike event, providing rider support along the route.
- June 14 – Volunteers assisted RCMP officers with the E-scooter Safety Skills Challenge, including the setup and dismantling of the event.
- June 14 – Volunteers attended the ALS: Move to Cure event and set up the community engagement booth to promote crime prevention programs.
- June 22—Volunteers and RCMP officers set up the community engagement booth at the annual Burkeville Daze event, which featured Safety Bear and the Spot the Target initiative.



Figure 7: International Level Crossing Awareness Day

During July, volunteer highlights included:

- The deployment of three bike patrols, totalling 44 hours.
- A total of seven Fail to Stop deployments took place, resulting in 203 information letters issued.
- There were 46 Lock Out Auto Crime deployments, resulting in 780 information letters issued.
- Speed Watch was conducted on 296 vehicles, resulting in 196 information letters issued.¹⁶
- July 1 – A total of 23 volunteers participated in the 78th anniversary of the Steveston Salmon Festival. In addition to conducting foot and bike patrols, volunteers assisted at the crime prevention booth and promoted various RCMP prevention programs.
- July 6 – Volunteers participated in the First Responders Appreciation Ceremony at Chabbad Richmond, where RCMP, Fire and Ambulance personnel were recognized. Volunteers engaged with participants by promoting crime prevention programs and registering bicycles through Project 529.
- July 19 – Volunteers provided foot patrols at the Nations Cup Soccer tournament, in addition to staffing the community engagement booth.
- July 22 – Volunteers attended the Children's First Responder Camp at the Richmond Pentecostal Church, which included many newcomer youth.
- July 26 – Ten volunteers participated in Crime Watch deployments across Richmond, including assisting Road Safety officers conducting road blocks.
- July 26 and 27– Volunteers attended the Dolphin Classic annual basketball tournament and distributed crime prevention resources.
- July 29 – Volunteers assisted an RCMP officer with public engagement at YVR, featuring Safety Bear. They took photos and greeted travellers while distributing RCMP promotional items.



Figure 7: Canada Day

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During June and July, the Crime Prevention Unit participated in various activities, including diversity and inclusion initiatives, road safety deployments and the following events:

- A total of 354 Place of Worship patrols were conducted.
- On June 3, 2025, RCMP officers visited Talmey Elementary School and provided a talk to Grade 4 and 5 students on the role of police, including a question-and-answer session.
- On June 18, 2025, RCMP officers set up the Community Engagement Team tent at the Thompson Community Centre Outdoor Picnic. They provided crime prevention resources and tours of police vehicles.
- On July 12, 2025, RCMP officers attended the Community Carnival at the Church on Five, setting up the Crime Prevention booth and providing tours of police vehicles.
- On July 19 and 20, 2025, RCMP officers attended the Nations Cup, where they set up an engagement booth and conducted foot patrols and proactive liquor enforcement.

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. A total of 696 violation tickets were issued in June 2025, and 867 were issued in July 2025. Figure 8 provides statistics for the top five infractions for which violation tickets were issued in June and July:

Figure 8: Top 5 Traffic Infractions- June and July 2025

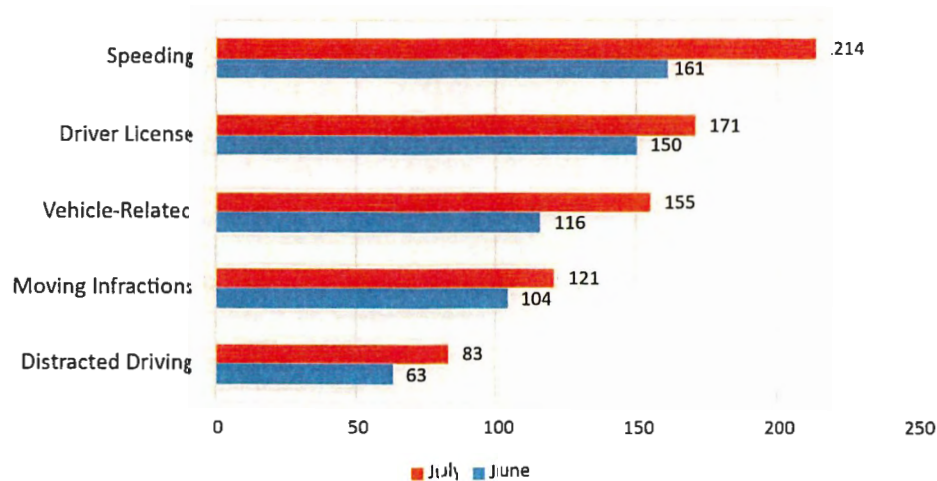


Table 2 presents the number of motor vehicle collisions involving injuries and fatalities reported between January 1, 2021, and July 31, 2025.

Table 2 – Motor Vehicle Collisions		
Year	Collisions with Non-Fatal Injuries	Fatalities
2021 ⁴	355	4
2022	406	1
2023	436	3
2024	455	2
2025 (YTD) ⁵	206	1

Victim Services

In June 2025, Richmond RCMP Victim Services met with 68 new clients and attended six crime/trauma scenes after hours. The unit maintained an active caseload of 88 files. In June, Victim Services responded to several cases involving medical-related sudden deaths, mental health issues, and fraud.

In July 2025, Richmond RCMP Victim Services met with 59 new clients and attended six crime/trauma scenes after hours. The unit currently maintains an active caseload of 82 files. In July, Victim Services responded to several cases involving medical-related sudden deaths, mental health issues, and a homicide.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies contributing to safe and healthy behaviours essential to developing productive and civic-minded adults. During June and July, Youth Section highlights included:

- RCMP officers in the Youth Section conducted 44 proactive school visits at secondary schools and 109 visits at elementary schools. Police officers engaged with students during recess, lunch and morning and afternoon supervision.
- DARE classes concluded for the 2024-2025 school year. A total of 495 students in 17 classes participated in the program.
- RCMP officers in the Youth Section attended multiple summer camps throughout the city and engaged with youth attendees. This included the First Responder Youth Camp at Richmond Pentecostal Church on July 22, 2025, where police officers distributed RCMP pencils, stickers and tattoos, and provided tours of police vehicles.

Financial Impact

None.

⁴ Motor Vehicle collisions decreased during the pandemic due to changes in behaviour patterns and fewer vehicles on the roads.

⁵ The fatal collision occurred on July 7, 2025.

Conclusion

In June and July 2025, the Richmond RCMP conducted several notable investigations, including distraction thefts and a fatal pedestrian collision. Police statistics for June indicate that most crime types were within the average ranges, except for serious assaults and auto thefts, which were elevated, while mental health-related incidents were below average. In July, mental health-related incidents and shoplifting were above average, while commercial break and enters were below average.

In June and July, the Community Engagement Team and volunteers continued promoting crime prevention and road safety initiatives, including Doors Open Richmond and the E-Scooter Safety events. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.

A handwritten signature in black ink, appearing to read 'E. Warzel', is positioned above the printed name and title.

Edward Warzel
Director, Police Services
(604-207-4767)

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps
4: Third Quarter Crime Prevention Newsletter

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Spot the Target

- This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

June 2025 STATISTICS - RICHMOND RCMP

The following information is a limited list of select crime-type samples, which does not comprise the entirety or assortment of all crimes captured by the RCMP. The statistics in this chart should be considered independently of the analysis provided as the data is unrelated to the research provided earlier in this report.

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

The 5 year average is based on activity within a single month over the past 5 years. If the current monthly total for an offence falls outside the 5 year range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red** if higher and **blue** if below. If the current monthly total for an offence is above the 5 year range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	June - 25	June		2024	2025	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	175	153.2	133-173	955	1061	11%	106
Robbery	2	3.2	2-4	33	26	-21%	-7
Assault Common	56	48.8	42-56	315	361	15%	46
Assault Serious <small>UCR 1410, 1420</small>	22	16.4	12-21	102	108	6%	6
Sexual Offences	22	20.8	17-24	121	118	-2%	-3
PROPERTY CRIME (UCR 2000-Series Offences)	666	561.6	501-623	3810	3710	-3%	-100
Business B&E	28	26.4	22-31	115	142	23%	27
Residential B&E	24	20.0	14-26	134	111	-17%	-23
Auto Theft	26	18.4	15-22	146	116	-21%	-30
Theft from Auto	108	110.8	92-130	452	455	1%	3
Theft	147	86.0	68-104	665	759	14%	94
Shoplifting	98	82.0	47-117	881	682	-23%	-199
Fraud	95	73.0	64-82	586	587	0%	1
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	287	250.4	201-300	1749	1694	-3%	-55
Arson	2	6.6	4-10	40	22	-45%	-18
Cause Disturbance <small>UCR 3100</small>	200	187.8	153-222	1298	1207	-7%	-91
Collisions - all	163	141.4	109-174	988	984	0%	-4
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1118	997.0	911-1083	6582	6455	-2%	-127
DRUGS (UCR 4000-Series Offences)	28	44.2	28-61	125	161	29%	36
MHA RELATED CALLS (MHA files or Mental Health flag)	239	262.2	244-281	1445	1517	5%	72

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July 2025 STATISTICS - RICHMOND RCMP

The following information is a limited list of select crime-type samples, which does not comprise the entirety or assortment of all crimes captured by the RCMP. The statistics in this chart should be considered independently of the analysis provided as the data is unrelated to the research provided earlier in this report.

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

The 5 year average is based on activity within a single month over the past 5 years. If the current monthly total for an offence falls outside the 5 year range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red** if higher and **blue** if below. If the current monthly total for an offence is above the 5 year range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	July - 25	July		2024	2025	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	197	157.2	153-161	1109	1258	13%	149
Robbery	4	5.0	3-7	34	30	-12%	-4
Assault Common	70	51.2	48-54	367	431	17%	64
Assault Serious	19	22.2	19-25	122	127	4%	5
Sexual Offences	25	21.8	17-27	141	143	1%	2
PROPERTY CRIME (UCR 2000-Series Offences)	660	578.0	216-640	4374	4370	0%	-4
Business B&E	22	26.4	24-32	138	164	19%	26
Residential B&E	20	22.2	12-32	142	131	-8%	-11
Auto Theft	23	20.6	14-27	160	139	-13%	-21
Theft from Auto	76	95.4	70-121	519	531	2%	12
Theft	124	88.6	28-119	763	883	16%	120
Shoplifting	127	78.8	52-105	978	809	-17%	-169
Fraud	111	80.8	72-90	681	698	2%	17
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	277	266.4	235-298	2030	1971	-3%	-59
Arson	8	7.0	5-9	44	30	-32%	-14
Cause Disturbance	187	195.8	163-228	1517	1394	-8%	-123
Collisions - all	209	154.0	127-181	1153	1193	3%	40
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1134	1002.8	927-1079	7581	7589	0%	8
DRUGS (UCR 4000-Series Offences)	20	36.6	20-53	147	181	23%	34
MHA RELATED CALLS (MHA files or Mental Health flag)	294	245.6	222-269	1665	1811	9%	146

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Richmond RCMP
Crime Analysis Unit
2025-07-21

Residential Break & Enter
June 2025



CS - 70

Richmond RCMP
Crime Analysis Unit
2025-07-21

Residential Break & Enter
N=24

Auto Theft
June 2025

CS - 71



Auto Theft
N=26

Theft From Auto
June 2025



CS - 72

Richmond RCMP
Crime Analysis Unit
2025-07-21

Theft From Auto
N=108







CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Personal Safety: Vacation Planning

Planning a vacation can often be challenging, as it involves not only balancing personal interests and budget but also prioritizing crime prevention. To help ensure you don't fall victim to crime before or during your trip, we've put together valuable safety information.



Fraud Protection

Fraudsters are constantly trying to trick people out of their money, often by taking advantage of those looking for great deals. You should be especially cautious of offers that seem too good to be true, as many fake websites mimic legitimate travel sites with deceptive advertisements. Another clear sign of a fake website is the use of high-pressure tactics. These are designed to rush potential victims into clicking on an ad, disrupting their thoughts and making them feel pressured to act immediately. To protect yourself, always do your research and compare pricing from various sources. Make sure to book through trusted websites, and after you've made a reservation, always check directly with the hotel or airline to confirm your booking exists. As an alternative, you might consider using a reputable travel agent. They can handle all the logistics of your trip and often offer package deals, which significantly lowers your risk of falling for false advertisements.

Personal Safety (Before and During Your Trip)

Whether you're familiar or unfamiliar with your destination, paying attention to your personal safety is crucial. Before you travel, research your destination thoroughly. Look into the local culture, customs, current events, and the specific area where you'll be staying. It's also a good idea to ask friends or family who have visited the location about their safety experiences and any places they recommend avoiding. Next, double-check that you have the appropriate identification, such as passports and visas, and keep photocopies of your travel documents in a safe place. Finally, for your own safety, keep your family and friends updated on your whereabouts. Before you leave, provide a family member or trusted friend with a copy of your itinerary. Once you're at your destination, don't let your awareness drop! The excitement of being in a new place can easily distract you. Always pay attention to your surroundings and keep a close eye on your personal belongings. Be particularly vigilant in tourist locations, as these are often prime spots for thieves. Reading up on local scams and petty crimes can help you identify potential issues. Always ensure your personal belongings are secure. Don't carry large sums of money when you're out; it's recommended to carry only the amount you need and keep the rest secured in your hotel room. Furthermore, in your hotel, make sure to lock the doors and windows before you head out. Never leave your valuables like wallets, identification, or money in plain sight. Instead, keep them locked up in a safe or stored securely in your luggage.



CITY OF RICHMOND CRIME PREVENTION NEWSLETTER

Checklist For Your Home

Performing an annual home check is beneficial due to seasonal wear and tear. Addressing these issues can actually reduce crime because it signals that the home is well-maintained. For instance, if your security camera has stopped working or a door is faulty, take the time to repair it. This prevents opportunistic thieves from exploiting weaknesses on your property. We've created a checklist to help you ensure everything is ready to go around your home!

Are Your Points of Entry Secured?

Check all doors and windows – Make sure everything is closed and locked before heading out or going to bed, including those on the second floor.

Make sure all keys are accounted for – Keep spare keys, hidden keys, and garage remotes in a secure location inside the home. This applies to both your home and your vehicle keys.

Is the Exterior of Your Home Maintained?

Trim trees and bushes – Overgrown trees and bushes can conceal thieves, especially around windows and doors. Trim them down to increase visibility.

Keep your yard maintained – A well-kept yard makes your home look lived-in, which is particularly beneficial if you're away on vacation. Pick up newspapers, cut the grass, and remove any debris.

Put away tools or items left outside - Thieves can use tools or other items to break into your home. In addition, remove any objects that could be used to climb onto another surface.

Are your Electronic Crime Prevention Tools Working?

Check security cameras – Make sure they are turned on, working properly, and that footage is accessible. A common mistake we see is cameras not functioning correctly or footage being inaccessible, which impacts police reports.

Use timers for lights – Put timers on a few light sources in rooms where the light will be visible from outside. It mimics the appearance of someone being home.

Check your exterior lights – Turn on outdoor lights at night to make your home visible. Lights help uncover hiding spots. Also, make sure your residence number is clearly visible from the street at night.

Are you connected In Your Community?

Get to know your neighbours - They may be the first to notice something suspicious is happening in the area.

Join a Block Watch group – Let your Block Watch group know you are away so your neighbours can watch over your home. Your neighbours are your closest resource for watching over your property.



Block Watch and Parties

Block Watch is a crime prevention program that focuses on reducing residential property crime by encouraging neighbors to help one another. Participants commit to watching each other's homes and reporting suspicious activities to the police and keep each other informed of crimes and/or problems in their neighbourhood. During the summer, neighbours often come together to connect and learn more about their community through Block Watch parties. These events are an excellent way to introduce new neighbors and strengthen bonds with existing households. If you are not already part of a Block Watch, now is the perfect opportunity for you to learn more and perhaps join one in your neighbourhood.



Being part of a Block Watch group also gives you the opportunity to invite police officers from our Community Engagement Team to your events, and access to various crime prevention activities. You will also receive annual reminders about available grants to help with party expenses. Over the years, we've assisted neighbors with registering bikes through Project 529, provided prizes for those who participate in our games, and educated them about the value of strong neighborhood connections. Join or start a Block Watch in your neighborhood today!

To Start a Block Watch Group

Interested in starting a Block Watch group? Let us tell you a little about Block Watch! Block Watch is a program that brings the police and the community together. This program helps you build connections and relationships with people in your neighbourhood and the police while striving for the common goal of crime prevention.

Select a Captain/Co-Captain

- ◇ Each Captain/Co-Captain has to submit an application and will be contacted for a suitability interview. Candidates will then need to complete a free Police Information Check.

Recruit and build your group

- ◇ Upon confirmation from the Block Watch office on completing and passing all required steps in becoming a Captain/Co-Captain, you may begin to recruit homes that are near to you with the provided recruiting materials from the Block Watch office. To build an effective Block Watch, try to involve 50-75% of households in your area.

Complete activation of your team

1. **Complete** Block Watch Captain/Participant training – invite everyone in your group to participate in a virtual/in-person training session.
2. **Submit** your participating household list.
3. **Qualify** for Block Watch street signs once the above steps are completed.

If you are interested in creating a Block Watch group in your area, email us your name and address at blockwatch@richmond.ca or call 604-207-4829.

BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Preventing Opportunistic Crime for Loading Bay

The loading bay is a critical part to businesses, used to load and unload supplies and manufactured goods. However, it can often create opportunities for thieves to gain entry. For example, warmer weather may encourage staff to open the bay doors to let in fresh air. However, this creates an opportunity for crime if the bay door is left open at the end of the shift or left unsupervised. Thus, strengthening the access control and adding exterior security features can help keep your business safe.



Regularly check that loading bay doors and locks are in good condition. Fix any damages or malfunctioning parts as soon as possible so thieves are not able to take advantage of a faulty bay door. In addition, ensure that the bay doors are closed and locked properly before leaving the business. Completing a final check around the warehouse area will ensure that all points of entry are closed and locked at the end of the night. If possible, shut off power to the loading bay doors so they cannot be easily opened. Lastly, the work schedule also plays a part in loading bay security. Schedule all deliveries during work hours and always have someone supervise the area. This ensures that no one will have access to the loading bay during after hours and only authorised staff have access during work hours.

Another way to keep your loading area safe is to have a working security system with cameras and alarms that can alert you as soon as possible. While cameras don't always deter theft, they are effective for monitoring suspicious activity and capturing details of an offence that police can use in their investigations. Alarms are also an effective tool, as some can alert you in real time through remote monitoring. The sound of a ringing alarm may scare the thief and deter them from escalating the crime.

Please report all suspicious or criminal activity to the police.

Richmond RCMP Non-Emergency line **604-278-1212**. If you witness a crime in progress, dial **9-1-1**.

Online reporting available at bc.rcmp-grc.gc.ca/richmond/report for the following:

- Damage/mischief to property under \$5,000
- Damage/mischief to a vehicle under \$5,000
- Hit and run to an unoccupied vehicle or property
- Theft of bicycle under \$5,000
- Theft under \$5,000
- Theft from vehicle under \$5,000
- Lost property

