

# Community Safety Committee Electronic Meeting

Council Chambers, City Hall 6911 No. 3 Road Wednesday, September 21, 2022 3:00 p.m.

Pg. # ITEM

**MINUTES** 

CS-6 Motion to adopt the minutes of the meeting of the Community Safety Committee held on July 12, 2022.

# NEXT COMMITTEE MEETING DATE

October 12, 2022, (tentative date) at 4:00 p.m. in Council Chambers

# **COMMUNITY SAFETY DIVISION**

1. ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT - JUNE 2022

(File Ref. No. 09-5375-09) (REDMS No. 6915417)

See Page CS-12 for full report

Designated Speaker: Susan Lloyd

**CS-12** 

Pg. #	ommun ITEM	ity Safety Committee Agenda – Wednesday, September 21, 2022
ry. #	I I CIVI	
		STAFF RECOMMENDATION
		That the staff report titled "Animal Protection Services Monthly Activity Report – June 2022", dated July 13, 2022, from the General Manager, Community Safety, be received for information.
	2.	ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT - JULY 2022 (File Ref. No. 09-5375-09) (REDMS No. 6940608)
<b>CS-16</b>		See Page CS-16 for full report
		Designated Speaker: Susan Lloyd
		STAFF RECOMMENDATION
		That the staff report titled "Animal Protection Services Monthly Activity Report – July 2022", dated August 12, 2022, from the General Manager, Community Safety, be received for information.
	3.	PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT - JUNE 2022 (File Ref. No. 12-8375-02) (REDMS No. 6937071)
CS-21		See Page CS-21 for full report
		Designated Speaker: Mark Corrado
		STAFF RECOMMENDATION
		That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report - June 2022", dated August 29, 2022, from the Director, Community Bylaws & Licencing, be received for information.
	4.	PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT - JULY 2022 (File Ref. No. 12-8060-00) (REDMS No. 6960642)
<b>CS-28</b>		See Page CS-28 for full report
		Designated Speaker: Mark Corrado

C	ommun	ity Safety Committee Agenda – Wednesday, September 21, 2022
Pg. #	ITEM	
		STAFF RECOMMENDATION
		That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report - July 2022", dated August 26, 2022, from the Director, Community Bylaws & Licencing, be received for information.
	5.	DUSINESS LICENCE ACTIVITY DEDODT SECOND OUADTED
	3.	BUSINESS LICENCE ACTIVITY REPORT – SECOND QUARTER 2022 (File Ref. No. 12-8375-03) (REDMS No. 6953594)
CS-35		See Page CS-35 for full report
		Designated Speaker: Mark Corrado
		STAFF RECOMMENDATION
		That the staff report titled "Business Licence Activity Report – Second Quarter 2022", dated August 26, 2022, from the Director, Community Bylaws & Licencing, be received for information.
	6.	RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JUNE 2022 (File Ref. No. 09-5375-03) (REDMS No. 6928169)
CS-39		See Page CS-39 for full report
		Designated Speaker: Fire Chief Jim Wishlove
		STAFF RECOMMENDATION
		That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – June 2022", dated July 25, 2022, from the Fire Chief, be received for information.
	7.	RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JULY 2022 (File Ref. No. 09-5375-03) (REDMS No. 6951689)
CS-52		See Page CS-52 for full report
		Designated Speaker: Fire Chief Jim Wishlove

Pg. #	ITEM	ity Safety Committee Agenda – Wednesday, September 21, 2022
		STAFF RECOMMENDATION
		That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – July 2022", dated August 8, 2022, from the Fire Chief, be received for information.
	8.	FIRE CHIEF BRIEFING (Verbal Report)
		Designated Speaker: Fire Chief Jim Wishlove
		Items for discussion:
		None.
	9.	RCMP MONTHLY ACTIVITY REPORT - JUNE 2022 (File Ref. No. 09-5000-01) (REDMS No. 6919535)
<b>CS-63</b>		See Page CS-63 for full report
		Designated Speaker: Chief Supt. Dave Chauhan
		STAFF RECOMMENDATION
		That the staff report titled "RCMP Monthly Activity Report - June 2022", dated July 19, 2022, from the Officer in Charge, Richmond RCMP Detachment, be received for information.
	10.	RCMP         MONTHLY         ACTIVITY         REPORT         -         JULY         2022           (File Ref. No. 09-5000-01) (REDMS No. 6940643)
<b>CS-84</b>		See Page CS-84 for full report
		Designated Speaker: Chief Supt. Dave Chauhan
		STAFF RECOMMENDATION

That the staff report titled "RCMP Monthly Activity Report - July 2022", dated August 8, 2022, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

	Communi	ity Safety Committee Age	enda – Wednesday, September 21, 2022
Pg. #	ITEM		
	11.	RCMP/OIC BRIEFING (Verbal Report)	
			Designated Speaker: Chief Supt. Dave Chauhan
		Items for discussion:	
		None.	
	12.	MANAGER'S REPORT	
		ADJOURNMENT	



# **Minutes**

# **Community Safety Committee**

Date:

Tuesday, July 12, 2022

Place:

Council Chambers

Richmond City Hall

Present:

Councillor Linda McPhail, Chair (by teleconference)

Councillor Carol Day (by teleconference)

Councillor Andy Hobbs

Councillor Alexa Loo (by teleconference)

Councillor Bill McNulty

Councillor Harold Steves (by teleconference)

Also Present:

Councillor Chak Au

Councillor Michael Wolfe

Call to Order:

The Chair called the meeting to order at 4:00 p.m.

# **ADDITIONS & DELETIONS**

It was moved and seconded

That Correspondence Regarding Bylaws and Community Safety be added to

the agenda as Item No. 8.

**CARRIED** 

# **MINUTES**

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held

on June 14, 2022, be adopted.

**CARRIED** 

## COMMUNITY SAFETY DIVISION

# 1. ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT - MAY 2022

(File Ref. No. 12-8060-01) (REDMS No. 6897570)

It was moved and seconded

That the staff report titled "Animal Protection Services Monthly Activity Report – May 2022", dated June 10, 2022, from the General Manager, Community Safety, be received for information.

**CARRIED** 

# 2. PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT - MAY 2022

(File Ref. No. 12-8060-00) (REDMS No. 6920246)

It was moved and seconded

That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report - May 2022", dated June 20, 2022, from the Director, Community Bylaws & Licencing, be received for information.

**CARRIED** 

# 3. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MAY 2022

(File Ref. No. 99-Fire Rescue) (REDMS No. 6893633)

A brief discussion ensued with respect to potential sites for emergency shelter services. Acting Chief McGrath noted that all current sites were selected based on geographical location, and that there are no solid agreements in place with these sites. It was suggested that formal agreements be considered to ensure emergency response sites are secured for any potential emergency (e.g. through faith groups and community groups that may have site capacity). The information will be taken under advisement and report back to the Committee.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – May 2022", dated June 13, 2022, from the Fire Chief, be received for information.

**CARRIED** 

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#### 4. FIRE CHIEF BRIEFING

(Verbal Report)

Chief Wishlove noted the following:

## (i) Canada Day

The Canada Day was a huge success and the weather was ideal for the salmon festival and celebrations. Richmond Fire had two fire prevention officers patrolling and also two community relation officers that had a booth set up, receiving several hundred attendees receiving information on fire education, as well as the red helmets (always popular with children) and had a first line apparatus in service all day from Station 2, with no significant events to report.

#### 5. RCMP MONTHLY ACTIVITY REPORT - MAY 2022

(File Ref. No. 09-5000-01) (REDMS No. 6907116)

Discussion ensued with respect to (i) mental health related incidents and resulting hospital wait times, (ii) traffic enforcement and the significant jump in productivity resulting from the recent Canada Road Safety Week and additional weekly initiatives, and (iii) concerns with respect to violations and enforcement for e-bikes and the new e-scooter pilot program, noting the need for continued education to the community to promote awareness and ensure there is an understanding of the limitations and resulting fines (a review and report back on this issue).

It was moved and seconded

That the staff report titled "RCMP Monthly Activity Report- May 2022", dated June 13, 2022, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

**CARRIED** 

#### 6. RCMP/OIC BRIEFING

(Verbal Report)

Chief Supt. Chauhan noted the following:

## (i) Youth Partnership Car 30 (Yankee 30) Pilot Program

tape

The Richmond RCMP will be embarking on a six month pilot project, anticipated to launch in the fall. The project, "Yankee 30", is in partnership with the Ministry of Children and Family Development (MCFD), involving both Youth Justice and Child Protective Services, and targeted towards identifying and supporting at-risk and vulnerable youth. A Richmond RCMP Youth Section Constable will be partnered half of the time with an MCFD youth probation officer working with and monitoring youth coming into conflict with the law, and preventing youth from becoming involved in youth justice or from being criminally or sexually exploited. The other half of time

**CS - 8** 3.

will be partnered with an MCFD youth social worker with a focus on the welfare and safety of youth and their families, where the MCFD and Richmond RCMP partnership can provide immediate intervention such as high risk domestic violence situations where there is a legislated mandate to be involved with the youth and their families under the *Child Family and Community Services Act*. The pilot program will be monitored on a two month basis with a report at the end of six months.

## (ii) Canada Day

The 75<sup>th</sup> anniversary of the Steveston Salmon Festival was well received with approximately 35,000 in attendance, including many community members and volunteers, and RCMP members continued patrol of the area until 1:00 a.m.

#### 7. MANAGER'S REPORT

#### (i) MyBusiness – Business License Portal

The MyBusiness online business licensing system launched on July 11, 2022, streamlining the business licensing process through an online self-service option that provides the public the convenience of applying for, updating and renewing their business licenses online.

#### (ii) Official Re-Opening of Animal Shelter

The official re-opening of the Richmond Animal Shelter takes place on Friday, July 22, at 10:00 a.m., followed by a public open house on Saturday, July 23, for the public to visit and interact with the animals and on-site activities.

#### (iii) Correspondence - Safety Concerns

Councillor Day referenced correspondence from Richmond Resident, Julia Lee, dated May 30, 2022 (copy on file), with respect to safety concerns resulting from the neighbouring RainCity modular housing development. It was suggested it would be prudent to have the General Manager, Community Safety, liaise with the Director, Community Social Development, with respect to the concerns raised and provide an update to the Committee.

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# **COUNCILLOR HOBBS**

# 8. CORRESPONDENCE REGARDING BYLAWS AND COMMUNITY SAFETY

(File Ref. No.) (REDMS No.)

Councillor Hobbs referenced recent correspondence from Mr. Jose Gonzales, dated July 5, 2022, expressing concerns with respect to the July 18, 2022 Public Hearing item "Spires Road Area Proposed Rental Tenure & Density Increases". In particular it was noted that item 1 a) through e) were community safety concerns relating to unsightly premises, overgrown brambles and bushes, house inspections, etc. to be addressed. It was further noted that the neighbourhood is in transition and that the concerns raised were not endemic to the majority of the neighbourhood. As a result of the discussion, the following *referral motion* was introduced:

It was moved and seconded

That staff follow up with Mr. Gonzales, in particular to items 1(a) - (e) of his correspondence that relate to the purview of the Community Safety Committee.

The question on the motion was not called as further discussion ensued noting a previous referral regarding building and construction to be taken under advisement in support of the referral motion. It was further requested that an update be provided at the September Community Safety Committee meeting.

The question on the referral motion was then called and it was **CARRIED**.

## **ADJOURNMENT**

It was moved and seconded That the meeting adjourn (4:42 p.m.).

CARRIED

**CS - 10** 5.

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, July 12, 2022.

Councillor Linda McPhail Chair Lorraine Anderson Legislative Services Associate

**CS - 11** 6.



# **Report to Committee**

To:

Community Safety Committee

Date:

July 13, 2022

From:

Cecilia Achiam

File:

09-5375-09/2022-Vol-

01

General Manager, Community Safety

Re:

**Animal Protection Services Monthly Activity Report - June 2022** 

#### **Staff Recommendation**

That the staff report titled "Animal Protection Services Monthly Activity Report – June 2022", dated July 13, 2022, from the General Manager, Community Safety, be received for information.

Cecilia Achiam

General Manager, Community Safety

(604-276-4122)

REPORT CONCURRENCE					
ROUTED TO:	CONCURRENCE				
Finance Water Services Parks	\ \ \ \				
SENIOR STAFF REPORT REVIEW	Initials:				
APPROVED BY CAO					
Seven.					

#### Staff Report

### Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

This report supports Council's Strategic Plan 2018-2022 Strategy #8 An Engaged and Informed Community:

Ensure that the citizenry of Richmond is well-informed and engaged about City business and decision-making.

8.2 Ensure citizens are well-informed with timely, accurate and easily accessible communication using a variety of methods and tools.

#### **Analysis**

## **Animal Protection Services**

Animal Protection Services is currently conducting a review of all off-leash parks within the City for the purpose of upgrading existing single faucet water fountains to multi-purpose fountains to accommodate park visitors and their dogs. The multi-purpose fountains have three individual water spouts attached, which are designated for individual use, drinking water for dogs and the ability to fill-up water bottles.

The City oversees 15 off-leash dog parks of which, four have existing multi-purpose fountains on-site. During the month of June, a multi-purpose fountain was installed at McDonald Beach by the City's Public Works department, which now brings the total number of multi-purpose fountains within off-leash dog parks to five. This new added feature will be a welcome addition to the very popular off-leash park for canine visitors during the summer months ahead.

In preparation for upcoming extreme heat events and its effect on dogs, Animal Protection Services began their annual "dog in hot car" social media campaign in June. The social media postings, which will run from June to October 2022, will bring awareness to the dangers of both leaving your dog in a hot car but also walking your dog on surfaces that retain heat during extreme temperatures such as asphalt, concrete and sand.

In June 2022, the total number of dogs licenced was 187 dogs. This figure represents 99 new dog licence applications and 88 dog licence renewal applications. The total number of dogs licenced year to date is 7,102. To date, there are 680 outstanding 2021 dog licence accounts in

arrears. Both the Animal Protection Services department and the BC SPCA have begun collecting the dog licence arrears through the City's annual canvasing program.

For the month of June, BC SPCA Officers received 209 calls for service related to various animal control and dog licencing infractions, while proactively patrolling a combined total of 56 parks, dikes and/or schools.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 2. For the month of June, BC SPCA Officers issued 158 bylaw violation notices, which can be attributed to the annual dog licence canvassing program, together with BC SPCA Officer foot patrols of non-permitted off-leash parks, City dikes and school grounds. These proactive patrols have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932 together with educational compliance.

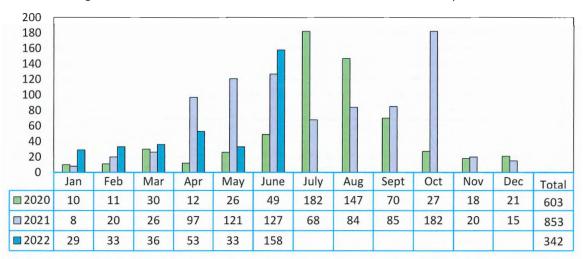
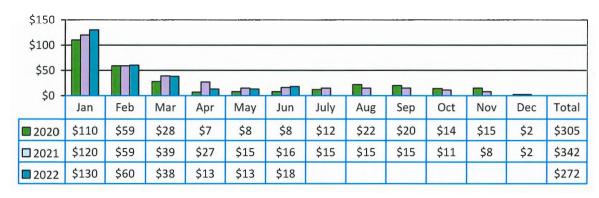


Figure 1: Animal Protection Services Violation Issuance Comparison

Figure 2: Animal Protection Services Revenue Comparison (000's)



#### Animal Protection Services Bylaw Adjudication

The next adjudication session is, scheduled for August 24, 2022.

## Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Safety division.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Jun 2022	Actual Jun 2022	YTD Budget Jun 2022	YTD Actual Jun 2022
Dog Licences	9,150	11,151	212,908	255,027
Fines	372	6,600	5,671	16,725
Total Revenue	9,522	17,751	218,579	271,752

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Jun 2022	YTD Actual Jun 2022
Revenue	218,579	271,752
Expenses	622,840	607,947
Net Revenue (Expense)	(404,261)	(336,195)

#### **Financial Impact**

None.

#### Conclusion

The Animal Protection Services department administers a wide range of bylaws related to animal protection, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity including revenue and expenses.

Susan Lloyd

Manager, Animal Protection Services and Contract Administration (604-247-4467)



# **Report to Committee**

To:

Community Safety Committee

Date:

August 12, 2022

From:

Cecilia Achiam

File:

09-5375-09/2022-Vol-

General Manager, Community Safety

01

Re:

Animal Protection Services Monthly Activity Report - July 2022

#### Staff Recommendation

That the staff report titled "Animal Protection Services Monthly Activity Report – July 2022", dated August 12, 2022, from the General Manager, Community Safety, be received for information.

Cecilia Achiam

General Manager, Community Safety

(604-276-4122)

REPORT CONCURRENCE				
ROUTED TO: CONCURRE				
Finance	$\square$			
SENIOR STAFF REPORT REVIEW	Initials:			
APPROVED BY CAO				

#### Staff Report

### Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

This report supports Council's Strategic Plan 2018-2022 Strategy #8 An Engaged and Informed Community:

Ensure that the citizenry of Richmond is well-informed and engaged about City business and decision-making.

8.2 Ensure citizens are well-informed with timely, accurate and easily accessible communication using a variety of methods and tools.

#### **Analysis**

#### **Animal Protection Services**

The City's animal shelter officially re-opened on July 22, 2022, with a ribbon cutting ceremony attended by Mayor and Council, BC SPCA officials and invited guests. On July 23, 2022, the public open house was held at the City Shelter, which attracted over 400 visitors to tour the new facility. The public open house offered animal-related entertainment including:

- The RCMP canine unit public engagement team who provided demonstrations on how their dogs are trained to protect their handlers and themselves when faced with a dire criminal situation;
- Richmond Fire Rescue attended with a display of animal life saving equipment;
- BC SPCA's animal kind team and Ocean Park Dog training to promote pet ownership responsibility and host nose work training demonstrations;
- BC Pet Registry to promote the importance of microchipping your pet;
- Med Tech EMS elected to provide on-site first aid services free of charge for the duration of the event as a donation to the Animal Shelter re-opening; and
- Animal Protection Services staff to answer questions regarding animal control and dog licencing bylaws while handing out cookies to visitors who dropped off donations to the BC SPCA.

For the month of July, Animal Protection Services continues to spotlight, through the City's social media, the dire affects that extreme heat can have on pets. The social media posts focus on the dangers of leaving a dog in a hot car, walking an animal on hot surfaces such as asphalt and the importance of keeping your dog hydrated during the hot weather. The annual "dog in hot car campaign" social media posts will continue throughout July and end in September 2022.

In July 2022, the total number of dogs licenced was 140 dogs. This figure represents 102 new dog licence applications and 38 dog licence renewal applications. The total number of dogs licenced year to date is 7,242. To date, there are 579 outstanding 2021 dog licence accounts in arrears. Both the Animal Protection Services department and the BC SPCA have begun collecting the dog licence arrears through the City's annual canvassing program.

For the month of July, BC SPCA Officers received 247 calls for service related to various animal control and dog licencing infractions, while proactively patrolling a combined total of 31 parks, dikes and/or schools.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 2. For the month of July, BC SPCA Officers issued 171 bylaw violation notices, which can be attributed to the annual dog licence canvassing program, together with BC SPCA Officer foot patrols of non-permitted off-leash parks, City dikes and school grounds. These proactive patrols have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932 together with educational compliance.

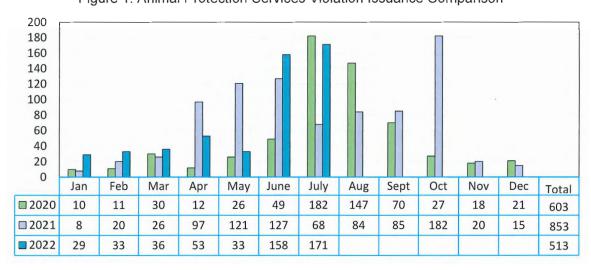


Figure 1: Animal Protection Services Violation Issuance Comparison

\$140 \$120 \$100 \$80 \$60 \$40 \$20 h \$0 Jan Feb Mar Apr May Jun July Aug Sep Oct Nov Dec Total \$110 ■ 2020 \$59 \$28 \$7 \$8 \$8 \$12 \$22 \$20 \$14 \$15 \$2 \$305 \$120 \$59 \$39 \$27 \$15 \$16 \$15 \$15 \$15 \$11 \$8 \$2 \$342 2021 \$130 \$13 \$13 \$18 2022 \$60 \$38 \$16 \$288

Figure 2: Animal Protection Services Revenue Comparison (000's)

### Animal Protection Services Bylaw Adjudication

The next adjudication session is scheduled for August 24, 2022.

### Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Safety division.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Jul 2022	Actual Jul 2022	YTD Budget Jul 2022	YTD Actual Jul 2022
Dog Licences	10,087	9,402	222,995	264,429
Fines	415	6,675	6,085	23,400
Total Revenue	10,502	16,077	229,080	287,829

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Jul 2022	YTD Actual Jul 2022	
Revenue	229,080	287,829	
Expenses	822,568	790,894	
Net Revenue (Expense)	(593,488)	(503,065)	

## **Financial Impact**

None.

#### Conclusion

The Animal Protection Services department proudly serves the animals, residents and visitors of the City of Richmond, while administering a wide range of bylaws related to animal protection, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.

Susan Lloyd

Manager, Animal Protection Services and Contract Administration (604-247-4467)



# **Report to Committee**

To:

Re:

Community Safety Committee

Date:

August 29, 2022

From:

Mark Corrado

File:

12-8375-02/2022-Vol

Director, Community Bylaws & Licencing

01

Property Use and Parking Enforcement Monthly Activity Report - June 2022

#### **Staff Recommendation**

That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report - June 2022", dated August 29, 2022, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado

Director, Community Bylaws & Licencing

(604-204-8673)

REPORT CONCURRENCE					
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER			
Finance Department Engineering	\( \text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tin}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\ti}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi}\text{\text{\text{\text{\text{\text{\text{\text{\ti}}}\tittt{\text{\text{\text{\text{\text{\text{\text{\text{\texi}\text{\text{\text{\text{\text{\text{\text{\text{\texi}\text{\text{\texi}\text{\text{\text{\text{\text{\text{\text{\texi}\text{\texit{\text{\tet				
SENIOR STAFF REPORT REVIEW	Initials:	APPROVED BY CAO			

#### Staff Report

## Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics for enforcing bylaws related to land use, noise, health, soil, short-term rentals, parking permits and parking enforcement.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

1.1 Enhance safety services and strategies to meet community needs.

#### **Analysis**

#### Property Use Calls for Service

Property Use enforcement matters are divided into the following groups: Community Bylaws, Engineering and Business Licencing. Figure 1 shows the calls for service for Property Use.

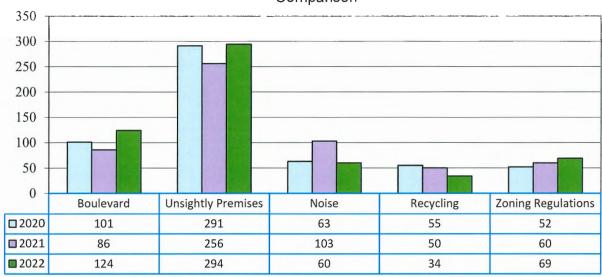


Figure 1: Property Use Calls For Service - June Year-To-Date Comparison

Property Use officers both investigate property related matters based on public complaints and conduct proactive enforcement. Calls relating to boulevard maintenance and unsightly premises are up slightly, but are not indicative of an overall trend. There is a seasonal causal factor to these calls as the clement weather drives vegetation growth.

#### Other Community Bylaws Calls for Service

Figure 2 shows other Calls for Service, which are closely related to Property Use matters.

250 200 150 100 50 0 **Tow Permit Application Smoking Short Term Rentals** Signs 50 **2020** 151 35 31 2021 24 200 167 4 72 ■ 2022 18 161

Figure 2: Other Calls For Service - June Year-To-Date Comparison

The above trend in reduced Calls for Service for short-term rental violations is related to the impact of travel patterns.

#### Grease

The Grease Officer remains focused on education and communication. During the month of June, the Grease Officer conducted 31 grease-trap inspections. A year-to-date total of 552 inspections have been conducted. A year-to-date total of 2 warning tickets have been issued.

#### Soil Report

The Soil Bylaw Officer (Officer) is responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; the need to monitor permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. The Officer conducted 57 site inspections in the month of June.

The following properties are now compliant:

- 19740 River Road
- 22260 River Road
- 10451 Palmberg Road

There are 19 soil deposit proposals under various stages of the application process. The Officer is monitoring 13 approved sites and is currently addressing 32 properties that are considered non-compliant.

#### **Bylaw Prosecutions**

No new bylaws charges were sworn in June.

#### Parking Enforcement

For the month of June 2022, Parking Officers proactively patrolled for stopping and parking infractions while continuing to monitor assigned files. Parking Officers received 275 Calls for Service for parking related matters. Management of files by Parking Officers are priority-based, with all safety and obstruction requests receiving top priority. Parking revenue and ticket issuance comparisons are listed in Figures 3 and 4 below.

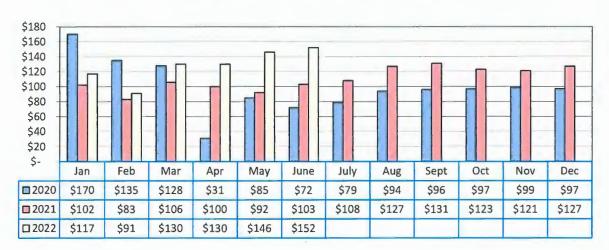
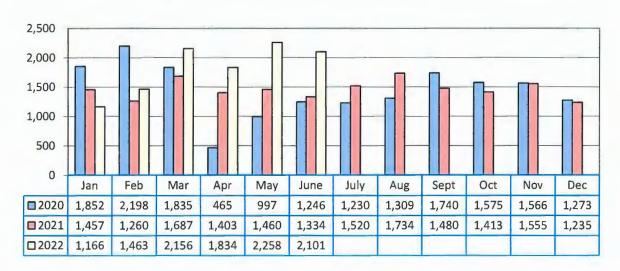


Figure 3: Parking Revenue Comparison (000's)

Figure 4: Parking Violations Issuance Comparison



The previous table shows a trend of five consecutive monthly increases in parking violation issuance over 2021 and 2022. Parking revenue has correspondingly increased as a result of greater enforcement driven by "hot spot" analysis as well as monthly meter activity.

#### **Ticketing**

The following table reflects Property Use and related Bylaws ticket issuance by Offence type for the month of June and year to date.

Table 1: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)		June	YTD
Short-Term Rental Offences		0	4
Soil Deposit and Removal Offences		8	11
Watercourse Protection Offences		0	0
Unsightly Premises Offences		4	14
Noise Offences		0	0
Grease Trap Offences		0	0
Solid Waste and Recycling Offences		0	0
Sign Offences		0	10
Watering Offences		0	0
	Totals	12	39

#### Bylaw Adjudication

The next adjudication session is scheduled for August 24, 2022.

#### Revenue and Expenses

Revenue in Property Use is primarily derived from permits, tickets and court fines related to bylaw prosecutions. The actual amount collected each month can vary depending on the timing of court rulings and ticket payments. These results are shown in Table 2.

The gap in false alarm budgeted and actual revenue is in large part due to a data lag and actual revenue is anticipated to be accounted for in the coming months.

Table 2: Property Use Revenue by Source

Program Revenue	Budget Jun 2022	Actual Jun 2022	YTD Budget Jun 2022	YTD Actual Jun 2022
False Alarm	4,633	0	27,800	991
Towing Permits	1,092	2,088	8,493	11,604
Newspaper Box Permits	2,492	0	15,850	6,631
Bylaw Soil Permit, Fines and Fees	19,248	1,062	121,401	90,309
Total Revenue	27,465	3,150	173,544	109,535

Parking enforcement generates much of its revenue from meters, permits and fines. The remainder of the revenue is generated from filming and receivable income. Table 3 outlines individual revenue types. Table 4 outlines the net revenue and expenses for both Property Use and Parking.

Table 3: Parking Revenue by Source

Program Revenue	Budget Jun 2022	Actual Jun 2022	YTD Budget Jun 2022	YTD Actual Jun 2022
Contract Revenue <sup>1</sup>	4,073	5,000	29,459	30,000
Filming Revenue	0	5,177	0	16,630
Parking Revenue <sup>2</sup>	138,891	151,806	1,004,452	765,402
Receivable Income <sup>3</sup>	6,789	5,210	49,098	9,575
Other Bylaw Fines	0	6,000	0	6,000
Total Revenue	149,753	173,193	1,083,009	827,607

Table 4: Property Use and Parking Revenue and Expenses

		YTD Budget June 2022	YTD Actual June 2022
Property Use	Revenue	173,544	109,535
	Expenses	783,752	416,264
	Net Revenue (Expense)	(610,208)	(306,729)
Parking	Revenue	1,083,009	827,607
	Expenses	936,641	728,722
	Net Revenue (Expense)	146,368	98,885

Overall, parking enforcement revenue is increasing month over month. Increased business activity, seasonal driving habits and the return of gatherings such as the Richmond Night Market, have contributed to these changes. Nonetheless, expenses have also decreased as a result of vacancies.

#### **Financial Impact**

None.

<sup>&</sup>lt;sup>1</sup> City Towing Contract with Rusty's towing

<sup>&</sup>lt;sup>2</sup> Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

<sup>&</sup>lt;sup>3</sup> Receivable Income consists of Night Market Recoveries

#### Conclusion

The Property Use and Parking Enforcement sections of Community Bylaws administer and enforce a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, noise, parking permit issuance and parking enforcement. This report provides a summary of this month's activity, including revenue and expenses.

Mark Corrado

Director, Community Bylaws and Licencing

(604-204-8673)



# **Report to Committee**

To:

Community Safety Committee

Date:

August 26, 2022

From:

Mark Corrado

File:

12-8060-00/Vol 02

Director, Community Bylaws & Licencing

Re:

Property Use and Parking Enforcement Monthly Activity Report - July 2022

#### Staff Recommendation

That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report - July 2022", dated August 26, 2022, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado

Director, Community Bylaws & Licencing

(604-204-8673)

REPORT CONCURRENCE					
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER			
Finance Department Engineering Information Technology	\ \ \ \ \				
SENIOR STAFF REPORT REVIEW	Initials:	APPROVED BY CAO			

#### Staff Report

## Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics for enforcing bylaws related to land use, noise, health, soil, short-term rentals, parking permits and parking enforcement.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

1.1 Enhance safety services and strategies to meet community needs.

#### **Analysis**

## Property Use Calls for Service

Property Use enforcement matters are divided into the following groups: Community Bylaws, Engineering and Business Licencing. Figure 1 shows the calls for service for Property Use.

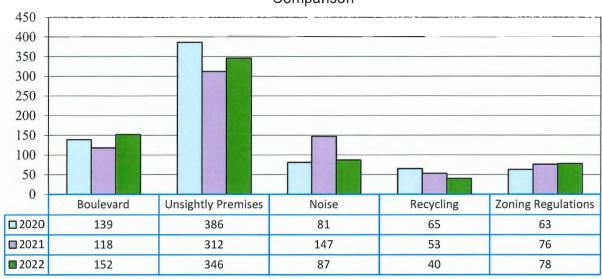


Figure 1: Property Use Calls For Service - July Year-To-Date Comparison

Property Use officers both investigate property related matters based on public complaints and conduct proactive enforcement. Calls for service relating to potential zoning regulation violations increased year to date due to calls related to non-permitted use and unlicensed business activities. Calls relating to boulevard maintenance and unsightly premises are up slightly, but are not indicative of an overall trend.

#### Other Community Bylaws Calls for Service

Figure 2 shows other Calls for Service, which are closely related to Property Use matters.

250 200 150 100 50 0 **Short Term Rentals Tow Permit Application Smoking** Signs **2020** 37 186 37 63 **2021** 28 222 179 **2022** 34 7 193 86

Figure 2: Other Calls For Service - July Year-To-Date Comparison

The above trend in reduced Calls for Service for short-term rental violations is directly related to the impact of travel patterns.

#### Grease

The Grease Officer remains focused on education and communication. During the month of July, the Grease Officer conducted 74 grease-trap inspections. A year-to-date total of 626 inspections have been conducted. A year-to-date total of two warning tickets have been issued.

#### Soil Report

The Soil Bylaw Officer (Officer) is responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; the need to monitor permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. The Officer conducted 70 site inspections in the month of July.

The following properties are now compliant:

- 12331 Gilbert Road
- 12191 Gilbert Road

Soil deposit permits issued for property at:

- 7200 No. 5 Road
- 11351 Bridgeport Road

There are 18 soil deposit proposals under various stages of the application process. The Officer is monitoring 15 approved sites and is currently addressing 30 properties that are considered non-compliant.

#### **Bylaw Prosecutions**

No new bylaws charges were sworn in July.

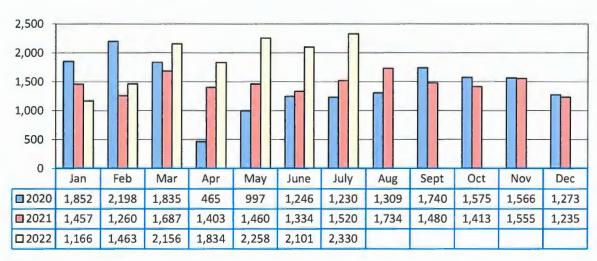
#### Parking Enforcement

For the month of July 2022, Parking Officers proactively patrolled for stopping and parking infractions while continuing to monitor assigned files. Parking Officers received 259 Calls for Service for parking related matters. Management of files by Parking Officers are priority-based, with all safety and obstruction requests receiving top priority. Parking revenue and ticket issuance comparisons are listed in Figures 3 and 4 below.



Figure 3: Parking Revenue Comparison (000's)

Figure 4: Parking Violations Issuance Comparison



The previous table shows a trend of six consecutive monthly increases in parking violation issuance over 2021 and 2022. Parking revenue has correspondingly increased as a result of greater enforcement driven by "hot spot" analysis as well as monthly meter activity.

In July, Bylaws Parking Enforcement and Information Technology staff began road testing the Licence Plate Recognition (LPR) system, which includes an infrared camera equipped vehicle that can scan an estimated 3,000 licence plates per 7.5 hour shift. During the road testing phase, a number of parking violations were issued. It is anticipated that LPR technology will increase efficiency related to hot spot analysis, time parking and permit enforcement. The LPR system also has access to the Stolen Auto Recovery data, which helps identify reported stolen vehicles. The LPR program should be completely operational by the end of the third quarter of 2022.

#### **Ticketing**

The following table reflects Property Use and related Bylaws ticket issuance by Offence type for the month of July and year to date.

Ticket Issuance (BVN's & MTI's) July **YTD** Short-Term Rental Offences 0 4 Soil Deposit and Removal Offences 20 31 Watercourse Protection Offences 0 0 **Unsightly Premises Offences** 3 17 2 2 Noise Offences Grease Trap Offences 0 0 Solid Waste and Recycling Offences 0 0 Sign Offences 1 11 Watering Offences 0 0 **Totals** 26 65

Table 1: Community Bylaw Offences

The increase in Soil Deposit and Removal Offences are a result of a single operator using a property contrary to Soil Deposit and Removal Bylaw No. 10200. Bylaws staff are monitoring the site and additional enforcement measures will be taken as warranted.

#### Bylaw Adjudication

The next adjudication session is scheduled for August 24, 2022.

#### Revenue and Expenses

Revenue in Property Use is primarily derived from permits, tickets and court fines related to bylaw prosecutions. The actual amount collected each month can vary depending on the timing of court rulings and ticket payments. These results are shown in Table 2.

The gap in false alarm budgeted and actual revenue is attributable to a lag in data and is expected significantly decrease in future reports.

Table 2: Property Use Revenue by Source

Program Revenue	Budget Jul 2022	Actual Jul 2022	YTD Budget Jul 2022	YTD Actual Jul 2022
False Alarm	4,633	0	32,433	991
Towing Permits	3,033	1,523	11,526	13,127
Newspaper Box Permits	3,245	183	19,095	6,814
Bylaw Soil Permit, Fines and Fees	32,621	23,300	154,022	113,610
Total Revenue	43,532	25,006	217,076	134,542

Parking enforcement generates much of its revenue from meters, permits and fines. The remainder of the revenue is generated from filming and receivable income. Table 3 outlines individual revenue types. Table 4 outlines the net revenue and expenses for both Property Use and Parking. The \$6,000 expense found in "Other Bylaw Fines" is the correction of a payment intended for the Property Use account journal.

Table 3: Parking Revenue by Source

Program Revenue	Budget Jul 2022	Actual Jul 2022	YTD Budget Jul 2022	YTD Actual Jul 2022
Contract Revenue <sup>1</sup>	4,320	5,000	33,779	35,000
Filming Revenue	0	2,618	0	19,248
Parking Revenue <sup>2</sup>	147,301	154,917	1,151,753	920,320
Receivable Income <sup>3</sup>	7,200	5,204	56,299	14,620
Other Bylaw Fines	0	(6,000)	0	0
Total Revenue	158,821	161,739	1,241,831	989,346

Table 4: Property Use and Parking Revenue and Expenses

		YTD Budget July 2022	YTD Actual July 2022
Property Use	Revenue	217,076	134,542
	Expenses	913,491	507,583
	Net Revenue (Expense)	(696,415)	(373,041)
Parking	Revenue	1,241,831	989,346
	Expenses	994,641	762,161
	Net Revenue (Expense)	247,190	227,185

<sup>&</sup>lt;sup>1</sup> City Towing Contract with Rusty's towing

<sup>&</sup>lt;sup>2</sup> Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

<sup>&</sup>lt;sup>3</sup> Receivable Income consists of Night Market Recoveries

Overall, parking enforcement revenue is increasing month over month. Increased business activity, seasonal driving habits and the return of gatherings such as the Richmond Night Market have contributed to these changes. Nonetheless, expenses have also decreased as a result of vacancies.

#### **Financial Impact**

None.

#### Conclusion

The Property Use and Parking Enforcement sections of Community Bylaws administer and enforce a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, noise, parking permit issuance and parking enforcement. This report provides a summary of this month's activity, including revenue and expenses.

Mark Corrado

Director, Community Bylaws and Licencing

(604-204-8673)



# **Report to Committee**

To: Community Safety Committee

**Date:** August 26, 2022

From:

Mark Corrado

File: 12-8375-03/2022-Vol

Director, Community Bylaws & Licencing

01

Re:

**Business Licence Activity Report – Second Quarter 2022** 

#### **Staff Recommendation**

That the staff report titled "Business Licence Activity Report – Second Quarter 2022", dated August 26, 2022, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado

Director, Community Bylaws & Licencing

(604-204-8673)

REPORT CONCURRENCE					
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER			
Economic Development Finance Department	<u> </u>				
SENIOR STAFF REPORT REVIEW	Initials:	APPROVED BY CAO			

#### Staff Report

### Origin

This report provides an update of business licence activity for the second quarter of 2022.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

This report supports Council's Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.

#### **Analysis**

#### Business Licence Revenue

The total revenue collected by the end of the second quarter in 2022 was \$2,917,328, which represents a slight decrease when compared with the same time period in 2021 (Table 1). Business Licence revenue can be seen as one of multiple indicators of overall economic health in Richmond.

Table 1: Business Licence Revenue (January – June)

	2019	2020	2021	2022
Revenue	\$ 3,028,006	\$ 2,923,293	\$ 2,929,589	\$2,917,328

#### Application Processing

The licensing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process is monitored to ensure that it is both timely and thorough. Staff use the following measures of performance:

- Valid Licences this is the number of businesses with valid licences.
- Expired Licences this is the number of businesses who have not paid to renew their licence from a previous year. Staff follow up with these businesses to confirm if they have either closed or just have not paid their invoice.
- Suspended/Pending Applications these are businesses that have applied for a new licence or for changes to an existing licence and are waiting for a review of their application. Staff work to keep this number as low as possible by prioritizing these applications.
- Total Licences this is the total number of all licences that are either valid, expired (and being checked) or under application review.

The statistics shown in Table 2 are measured quarterly as the numbers fluctuate throughout the year due to a variety of factors, (new applications arrive daily, businesses close down and premises alterations are requested), and are not annual totals.

Table 2: Number and Status of Business Licences

	2021 Q1	2021 Q2	2021 Q3	2021 Q4	2022 Q1	2022 Q2
Valid Licences	13,341	13,586	13,558	13,792	13,662	13,848
Expired Licences	1,318	962	967	812	1,034	1,313
Suspended/Pending Applications	457	468	583	486	741	685
Total Licences	15,116	15,016	15,108	15,090	15,437	15,846

Second quarter valid licences increased from 2021-2022, which demonstrated improved business health despite rising inflationary costs and changing pandemic restrictions. Expired licences increased due to both businesses having closed and because they were operating without paying for the renewal of their licence. Staff continue to proactively verify the operational status of businesses and it is anticipated that this figure will decrease as these licences are reclassified.

Table 3: New Business Licences Issued (April-June)

	2019 Q2	2020 Q2	2021 Q2	2022 Q2
Total Issued	458	417	352	471

The number of new business licences issued in the second quarter of 2022 has significantly increased by 34 per cent compared to same quarter last year. This is a positive indicator of economic health given rising inflationary pressures and other economic challenges faced by new business operators.

#### **Business Licence Enforcement**

Revenue from tickets issued for contraventions of the Business Licence Bylaw No. 7360 is outlined in Table 4. A total of 32 tickets were issued by Business License staff in the second quarter of 2022. Businesses continuing to operate without a valid licence are given a warning and then issued a ticket if fees are unpaid. A number of tickets are currently in the adjudication process, pending the adjudicators ruling the revenue captured may change.

Table 4: Business Licence Enforcement Revenue – Second Quarter

	2021	2022
Revenue from Tickets	\$ 12,975	\$ 8,550

## Illegal Ride-Hailing Enforcement

In the second quarter of 2022, at the request of the Passenger Transportation Branch (PTB), the City, along with Richmond RCMP and Transit Police, conducted two joint-operations targeting illegal ride-hailing services. The outcome of these joint operations are highlighted below.

Table 5: 2022 Total Fines Issued

Agency	YTD Fines
Passenger Transportation Branch	\$ 15,517
City of Richmond	\$ 4,050*
Total	\$ 19,567

<sup>\*</sup>Pending adjudication determination

Table 6: 2022 Tickets Issued

Agency	Tickets Q2	YTD Tickets
Passenger Transportation Branch	9	25
City of Richmond	6	11
Total	15	36

Staff will continue to work with the PTB on a joint-operational basis and will continue to advocate for the Province to release comprehensive ride-hailing enforcement statistics.

## **Financial Impact**

None.

#### Conclusion

This report provides an update to the Community Safety Committee on second quarter results for 2022 in the Business Licences department. Second quarter revenues decreased slightly but are not indicative of a trend. The increase in new licences is a positive indicator of overall economic health, given the challenging business climate. A primary focus of staff for the remainder of the year will be focusing on processing applications and addressing the number of expired licenses and determining their appropriate status.

Mark Corrado

Director, Community Bylaws & Licencing

(604-204-8673)



# **Report to Committee**

To:

Community Safety Committee

Date:

July 25, 2022

From:

Jim Wishlove

Fire Chief

File:

09-5375-03/2022-Vol

01

Re:

Richmond Fire-Rescue Monthly Activity Report – June 2022

# **Staff Recommendation**

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – June 2022", dated July 25, 2022, from the Fire Chief, be received for information.

Jim Wishlove Fire Chief

(604-303-2715)

Att. 1

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

SENIOR STAFF REPORT REVIEW

INITIALS:

APPROVED BY CAO

## Staff Report

## Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

#### **Analysis**

#### **Emergency Programs**

Heat Plan

The City of Richmond's Extreme Heat and Poor Air Quality Operations Guide was reviewed, practiced and updated with internal City stakeholder input and circulated for future activation.

June 2022 Heat Wave Event - Activation June 26 and 27

Emergency Programs staff activated phase two, trigger one in response to an Extreme Heat Warning issued by the BC Provincial Heat Alert and Response System. During this heat wave event:

- all four of the Richmond Public Library branches opened as cooling centers between the hours of 8:00 am and 9:00 pm on June 26 and 27;
- five water misters were installed by Public Works staff in parks throughout the City; and
- five shade tents were installed in popular parks throughout the City by Public Works staff.

The City and Richmond Public Library updated social media to reflect heat safety messaging and identifying cooling centres to inform the public that these facilities are available for their use.

Outreach and Emergency Planning Public Education

- June 5 Doors Open Richmond: Staff promoted emergency preparedness, community resilience, and registration for Richmond BC Alert (ENS), which resulted in 105 new subscriptions.
- June 23 Cambie Seniors Emergency Preparedness Workshop: There were 18 people in attendance and seven new ENS subscriptions as a result.
- June 23 South Arm Block Party: Staff promoted emergency preparedness, community resilience and registration for ENS, which resulted in 11 new subscriptions.

## EP Radio Loan Program

Emergency Programs recently updated their Radio Loan Program and streamlined it to make it faster to process requests, and easier for internal and external customers to request use of the radios for various City events. This included the use of 72 radios for the Steveston Salmon Festival being held on the July long weekend, with the assistance of the Radio Shop.

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## Emergency Social Services (ESS) Reporting Information

Date	Address	Volunteers Deployed	ESS Services Deployed	# of Evacuees	Services Delivered
June 15, 2022 Townhouse Fire	Cambie Road	Y	Y	10 Persons	Lodging (Accent Inn Vancouver Airport), Food / Clothing / Incidentals (The Real Canadian Superstore)

# Staff Training and Public Education

During June 2022, in-house RFR fire-training staff delivered educational activities and programs including all three levels of Incident Command System management: 100, 200 and 300; hazardous material event mitigation technical training; and specialized motor vehicle extrication training on hybrid and electrical vehicles.

During June 2022, Public Education staff hosted Doors Open Richmond at Fire Hall No. 1 to provide meaningful educational opportunities to over 5,000 people visiting the Fire Hall, in just under four hours. The new Engine 4 and Quint 3 vehicles with assigned crews were displayed for public interaction and viewing, in addition to several other RFR operational vehicles. There was a BC Emergency Health Services ambulance and crew along with a YVR Emergency Response Services Striker Crash Truck and crew.

Other events that RFR outreach and response crews attended included the Burkeville Days community event with over 700 attendees, and the RCMP Block Watch Party with over 100 attendees.

#### **Emergency Response**

Richmond Fire-Rescue's goal is to respond to incidents in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In June 2022, there was a total of 1,026 reported incidents of all types, representing a 24 per cent increase in incidents from June 2021 (Attachment 1).

The average time on scene for RFR crews was 35 minutes, which was higher than the 33 minutes recorded in 2021. The time spent on scene can vary due to the nature and severity of each incident.

Table 1: Total Incidents - June 2022								
	Totals (2022)	Percentage Change from June 2021	Number Change from June 2021 to 2022	5 Year Average for June				
Alarm Active No Fire	163	+9	+14	138				
Explosion	0	-	0	0				
Fire	45	+2	+1	48				
Haz-Mat	7	-42	-5	8				
Medical	556	+43	+166	321				
MVI	93	+41	+27	83				
Public Hazard	9	+13	+1	10				
Public Service	92	-17	-19	73				
Response Cancelled/Unfounded	59	+23	+11	66				
Specialized Transport	2	-	0	2				
Tech Rescue	0	-	0	0				
Totals	1,026	+24	+190	750				

In June 2022, there were 45 fire incidents which where reported to the Office of the Fire Commissioner representing a two per cent increase from June 2021. The average number of fires reported each June over the last five years is 48.

Richmond Fire-Rescue's emergency fire response goal is to arrive on-scene in time and with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of fire loss and damage, which can increase significantly once a fire extends beyond the room of origin.

Fire damage and property losses during June 2022 are estimated at \$197,050. This total includes \$194,600 for building/asset loss and \$2,450 for content loss. The total building/asset and content value at risk was estimated to be \$16,684,030 and the total value preserved from damage was \$16,486,980. These numbers translate to 99 per cent of value protected (Table 2); this value is the same as the value observed in 2021; 99 per cent.

Table 2: Fire Incidents By Type and Loss Estimates - June 2022								
Incident Type Breakdown	Incident Volume	Estimated Building/ Asset Value (\$)	Estimated Building/ Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)		
Residential: Single family Multi family	7 6	12,759,400 1,772,200	69,600	1,400 125,030	1,400 50	12,689,800 1,897,180		
Commercial/Industrial	3	-	-	1,000	1,000	-		
Outdoor	24	-	-	-	-	-		
Vehicle/Vessel	5	2,025,000	125,000	-	-	1,900,000		
Totals*	45	16,556,600	194,600	127,430	2,450	16,486,980		

<sup>\*</sup> The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

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#### Significant Events

Fire crews minimized harm, limited fire spread from the place of origin and performed medical interventions in these notable June 2022 incidents:

- June 4, 2022 Medical incident on Ackroyd Road. RFR crews were dispatched to a
  medical incident on Ackroyd Road with a suspected double fatality. RCMP were first on
  scene and were in command of the scene. Once RCMP had cleared the scene, RFR personnel
  assessed the two patients, gave police statements and then cleared the scene. BC Emergency
  Health Services staff also arrived on scene to confirm the patients were deceased. Due to the
  grave nature of the event, RFR staff were offered Critical Incident Stress Management
  (CISM) assistance.
- June 5, 2022 Residential fire on River Road. RFR crews responded to a structure fire. Upon arrival, crews found heavy smoke and flame coming from the side of the house. Crews initiated a rapid attack and multiple lines were deployed. It was determined that there were multiple firearms and ammunition in the house. This information was relayed to all crews and the subsequent re-establishment of this event being managed as a defensive attack only. The fire was extinguished and crews proceeded to check and manage hot spots. The RCMP and a Fire Investigator attended the scene. There were no injuries reported by public or RFR personnel.
- June 10, 2022 Residential fire on Westminster Highway. Crews responded to a reported illegal back yard burn. During the investigation, the person doing the burning was not the owner of the property and the RCMP were requested to attend the scene. Care of the individual was assumed by RCMP on arrival. No injuries were reported to civilians or RFR members. A Fire Investigator attended the scene.
- June 14, 2022 Residential fire on Swansea Drive. RFR crews attended to a single-family home structure fire where crews found a fire in the roof space of a residential home. Crews gained access to the roof, found the fire and extinguished it. There were no reported injuries to the public or RFR crews. Due to the fire damage, the roof was declared unsafe. The two occupants were displaced but had alternative accommodations for at least one night. A Fire Investigator attended the scene.
- June 15, 2022 Residential fire on Cambie Road. Multiple RFR crews responded to a first alarm response to a townhouse fire. The fire was quickly attacked and extinguished by RFR crews, who also stayed on scene to perform overhaul. The fire was contained to four units with no additional fire spread to the other units. There were thirteen people displaced due to the fire with several of them able to make their own arrangements. Some other residents required the assistance of the Red Cross using the Emergency Programs Emergency Social Services process. There were no injuries to the public or RFR personnel. A Fire Investigator attended the scene.

- June 21, 2022 Residential fire on Azure Road. RFR crews responded Azure Road for a fire. The first arriving crew investigated and found a fire under the washing machine of the residence with visible flame coming from underneath and behind a back panel. The crew extinguished the fire with a portable extinguisher and performed scene overhaul to ensure there was no extension or spread using a Thermal Imaging Camera. RFR crews removed the washing machine to the front lawn. Crews used an Altair 4 gas monitor to determine there were no gas hazards inside the house. There were no injuries to the public or RFR personnel. A Fire Investigator attended the scene.
- June 25, 2022 Commercial Building fire on Twigg Place. Multiple RFR emergency response crews attended a significant fire at an industrial site on Mitchell Island. Approximately 10 firefighting crews and incident command staff attended the scene. Crews worked quickly to attack the fire and bring it under control. Once extinguished, one RFR crew remained on scene to continue cooling off the area. The property owner was on site providing information to operation command. There were no reports of any injuries to crews or to the public. A Fire Investigator attended the scene.
- June 26, 2022 Medical event at Catalina Crescent. While RFR crews participated in the Burkeville Park community event, a patron at the event suffered a medical episode and subsequently needed immediate intervention. RFR crews immediately attended to the patient and performed all appropriate interventions for a significant period of time. BC Emergency Health Services crews arrived and continued to work with RFR to manage patient care. BC EHS made the decision to transport the patient to Richmond General Hospital. Two RFR crew members accompanied the patient to continue to provide patient assistance.
- June 28, 2022 Medical event at Railway Avenue. RFR crews responded to reports of flooding from a ruptured hot water pipe in a four-storey apartment building. The water had originated in a second floor unit. An onsite maintenance worker had sustained scalding burns to both hands as a result. A single occupant in a lower unit had sustained water damage to their unit, but did not suffer any injuries. The occupant was also displaced but had made arrangements with their family. Electricity and water were shut-off in the unit of origin and a restoration company was dispatched. The maintenance worker was treated by RFR and BC Emergency Health Services staff and was later transported to the Vancouver General Hospital's Burn Unit. RFR staff were provided with a CISM incident diffusion service. RCMP, WorkSafe BC and a Fire Investigator attended the scene.
- June 29, 2022 Hazardous materials incident on Westminster Highway. Crews responded to a vehicle, which had collided with a strip mall property and had ruptured a gas supply line into the building. Multiple RFR crews evacuated all adjacent occupants and created an isolated safety zone. Fortis arrived on scene and attempted to shut down the main gas supply line. Fortis successfully shut down the gas line and RFR crews demobilized the scene. No injuries were reported to the public or RFR crews. A Fire Investigator attended the scene.

• June 30, 2022 – Boat fire on Graybar Road. RFR crews responded to a smoke showing from a boat in dry dock on Graybar Road. Arriving crews extinguished the fire in the boat and performed overhaul. Crews used a Thermal Imaging Camera to confirm there was no fire spread. There were no occupants found on the boat and no injuries to the public or RFR personnel. RFR crews secured the boat prior to departure. A Fire Investigator attended the scene.

# **Financial Impact**

None.

## Conclusion

Richmond Fire-Rescue continues to monitor activities to identify and create programs to respond to emerging trends. RFR staff remain ready to continue to work through and adapt to the ever-changing pandemic situation.

Jim Wishlove

Fire Chief

(604-303-2715)

Att. 1: Suppression Activity, including location of June's Fire, Medical and MVIs

#### **Incident Volumes**

The following chart provides a month-to-month comparison regarding incidents occurring in June 2022 and 2021. In June 2022, there were a total of 1,026 incidents, compared to 830 in June 2021. This represents an overall increase of 24 per cent. RFR continues to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

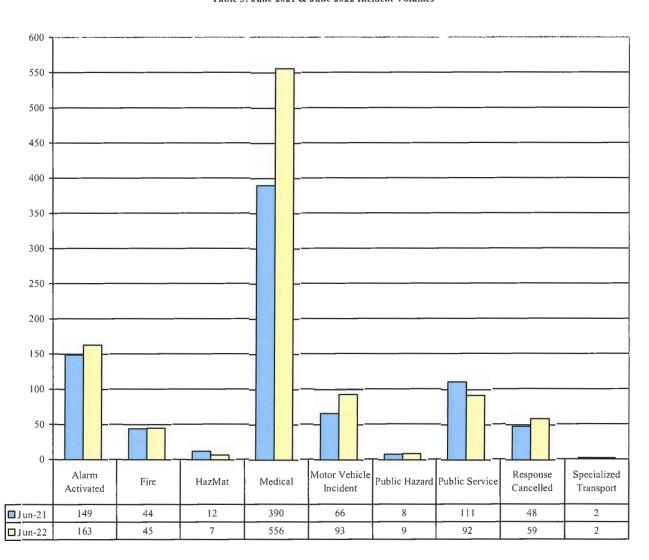


Table 3: June 2021 & June 2022 Incident Volumes

Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

## First Responder Totals

Medical first responder incidents comprised 54 per cent of the total emergency responses for RFR during the month of June 2022. A detailed breakdown of the medical incidents for June 2021 and 2022 is set out in the following table by sub-type. There were a total of 556 medical incidents in June 2022 compared to 390 in June 2021, an increase of 43 per cent. RFR continues to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

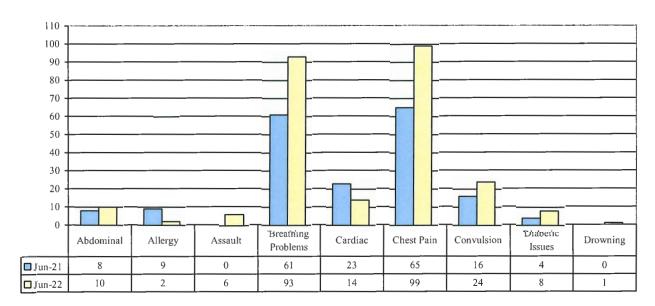
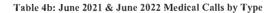
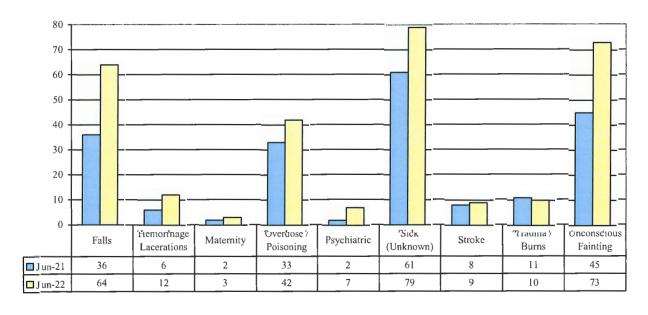


Table 4a: June 2021 & June 2022 Medical Calls by Type





# Fire Investigations

The fire investigation statistics for June 2022 are listed below:

Table 5: Total Fire Investigation Statistics – June 2022							
	Suspicious	Accidental	Undetermined				
Residential - Single-family Residential - Multi-family	0 2	5 4	2 0				
Commercial/Industrial	0	2	1				
Outdoor	5	10	9				
Vehicle	0	4	1				
Totals	7	25	13				

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

## **Hazardous Materials**

Table 6: Hazardous Materials Incidents By Type – June 2022						
Details						
Flammable / Combustible Liquids	1					
Natural Gas / Vapour / Propane Leaks (small)	4					
Unclassified	2					
Totals	7					

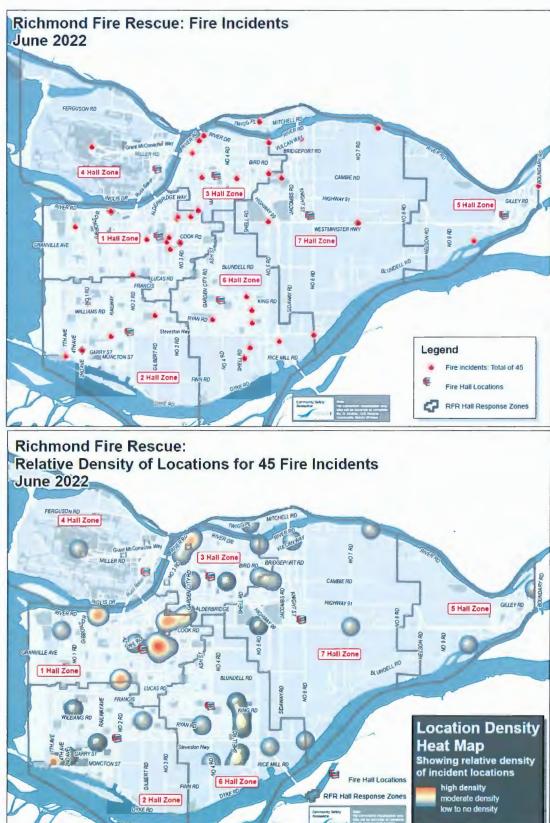


Figure 1: Location of reportable fires attended in June 2022 (total 45)

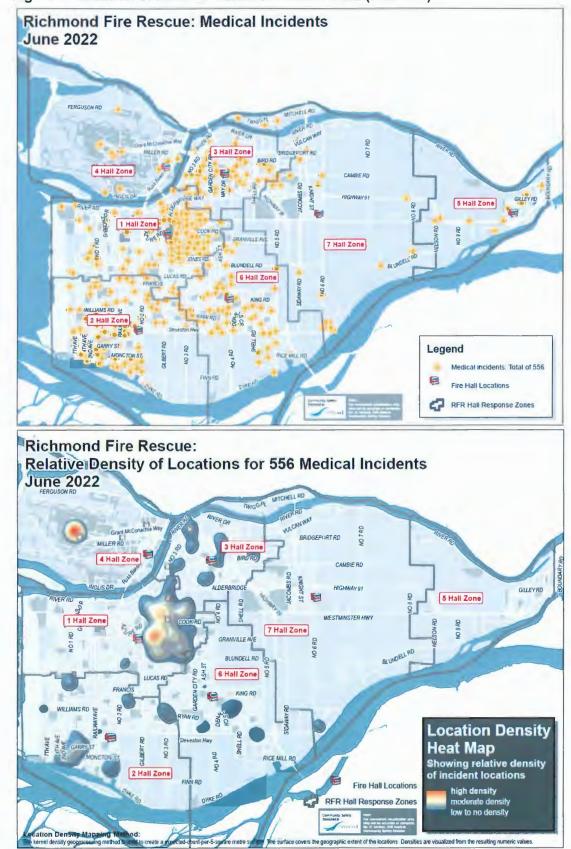


Figure 2: Location of Medical Incidents in June 2022 (total 556)

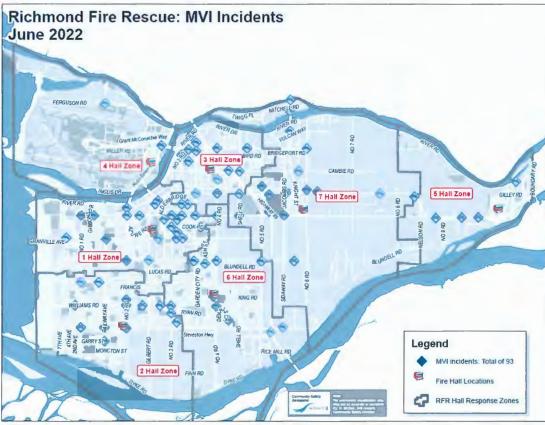
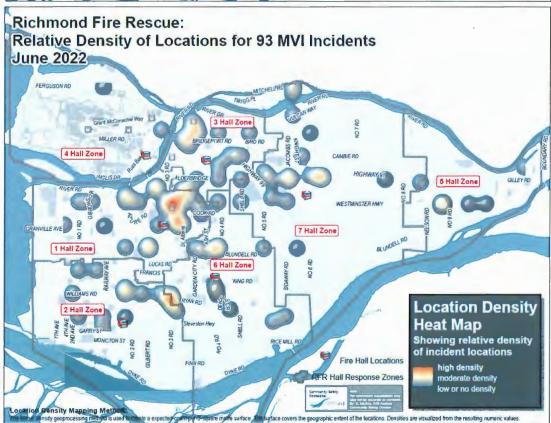


Figure 3: Location of MVI Incidents in June 2022 (total 93)





# **Report to Committee**

To:

Community Safety Committee

Date:

August 8, 2022

From:

Jim Wishlove

Fire Chief

File:

09-5375-03/2022-Vol

01

Re:

Richmond Fire-Rescue Monthly Activity Report – July 2022

## **Staff Recommendation**

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – July 2022", dated August 8, 2022, from the Fire Chief, be received for information.

Jim Wishlove Fire Chief (604-303-2715)

Att. 1

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

SENIOR STAFF REPORT REVIEW

INITIALS:

APPROVED BY CAO

#### Staff Report

# Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

#### **Analysis**

#### **Emergency Programs**

July 2022 Heat Wave Event - Activation July 25 to August 1

Emergency Programs activated phase 2, trigger 1 in response to an Extreme Heat Warning issued by BC Provincial Heat Alert and Response System. In accordance with the plan:

- all four of the Richmond Public Library branches opened as cooling centers between the hours of 8:00 am and 9:00 pm from July 25 to August 1;
- Cooling Centres were available for the public until 9:00 pm through the entire heat event, with Brighouse Library and Richmond Cultural Centre open from 4:00 pm – 9:00 pm during the August 1 holiday;
- Public works deployed nine misters attached to water lines and fire hydrants throughout the City;
   and
- The five shade tents from the June activation remained in place and will be removed in September.

In accordance with recommendations from the health authorities, a Transportation Assistance program was added to the plan and activated. Residents in need were able to receive transportation from their residence to cooling centres from 5:00 p.m. – 9:00 p.m. nightly through the duration of the event activation.

The City's Corporate Communication's department and the Richmond Public Library updated social media, in accordance with the communications plan, to reflect cooling centre activation and inform the public of facilities available for their use.

Overall, there was an average seven per cent increase in library visitations and usage during the activation, translating to a total of 1,800 more people than normal, which can be attributable to the heat event. The Brighouse branch supported a further 319 people on Monday, August 1-a day which generally would have seen the facility closed due to the stat holiday.

#### Public Outreach and Education

On July 12, Emergency Programs hosted an Emergency Preparedness Workshop for seniors. There were 18 people in attendance and 12 people signed up for Richmond BC Alert.

#### Emergency Social Services (ESS)

Emergency Program staff continue to enhance and streamline ESS support mechanisms with the Canadian Red Cross (CRC) to review and refine operational processes for Emergency Support

Services level 1 responses. This ongoing work sets the foundation for a seamless transition to support much larger ESS needs and responses.

# EOC Operational Processes

To streamline, simplify, and facilitate interdepartmental communication during an emergency, Emergency Programs is conducting an analysis and review of our Emergency Operations Centre response and planning processes. This will drive more efficient response times, and also help develop benchmarks to measure improvements and performance metrics during large-scale activations.

# ESS Reporting Information

Date	Address	Volunteers Deployed	ESS Services Deployed	# of Evacuees	Services Delivered
July 6, 2022 Apartment Complex	Tomicki Avenue	Y	Y	3 Persons	Lodging/Food (Sheraton Vancouver Airport) for 72hrs, extensions provided.

#### Staff Training and Public Education

During July 2022, in-house RFR fire-training staff delivered educational activities and programs including the 100 and 200 hazardous material event mitigation technical training.

During July 2022, Public Education staff attended the following events to provide meaningful educational opportunities to over 4,000 attendees at the following events:

- Canada Day/Salmon Festival;
- RCMP Fire Responders Day;
- Steveston Block Party at Lord Byng Elementary school;
- Richmond Animal Shelter Public Open House event; and
- Hall tours and safety presentations were provided to Core Education & Fine Arts (CEFA) preschool and Richmond Army and Air Cadets.

## Emergency Response

Richmond Fire-Rescue's goal is to respond to incidents in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In July 2022, there were a total of 1,011 reported incidents of all types, representing a 23 per cent increase in incidents from July 2021 (Attachment 1).

The average time on scene for RFR crews was 33 minutes, which was lower than the 56 minutes recorded in 2021. The time spent on scene can vary due to the nature and severity of each incident.

Table 1: Total Incidents - July 2022							
·	Totals (2022)	Percentage Change from July 2021	Number Change from July 2021 to 2022	5 Year Average for July			
Alarm Active No Fire	181	+68	+73	143			
Explosion	1	0	0	0			
Fire	52	-21	-14	63			
Haz-Mat	5	-29	-2	7			
Medical	512	+40	+147	311			
MVI	76	-7	-6	75			
Public Hazard	12	-20	-3	13			
Public Service	109	+4	+4	89			
Response Cancelled/Unfounded	63	-10	-7	74			
Specialized Transport	0	-100	-3	2			
Tech Rescue	0	0	0	0			
Totals	1,011	+23	+189	777			

In July 2022, there were 52 fire incidents reported to the Office of the Fire Commissioner, representing a 21 per cent decrease from July 2021. The average number of fires reported each July over the last five years is 63.

Richmond Fire-Rescue's emergency fire response goal is to arrive on-scene in time and with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of fire loss and damage, which can increase significantly once a fire extends beyond the room of origin.

Fire damage and property losses during July 2022 are estimated at \$126,970. This total includes \$25,550 for building/asset loss and \$101,420 for content loss. The total building/asset and content value at risk was estimated to be \$254,232,300 and the total value preserved from damage was \$254,105,330. These numbers translate to 99 per cent of value protected (Table 2); this value is the same as the value observed in 2021; 99 per cent.

Table 2: Fire Incidents By Type and Loss Estimates - July 2022						
Incident Type Breakdown	Incident Volume	Estimated Building/ Asset Value (\$)	Estimated Building/ Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family Multi family	5 2	2,225,000 61,608,000	2,000	100,200 300,000	210	2,324,990 61,906,000
Commercial/Industrial	5	188,677,600	-	1,100,000	210	189,777,390
Outdoor	38	97,500	550	-	-	96,950
Vehicle/Vessel	2	23,000	23,000	101,000	101,000	-
Totals*	52	252,631,100	25,550	1,601,200	101,420	254,105,330

<sup>\*</sup> The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

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#### Significant Events

Fire crews minimized harm, limited fire spread from the place of origin and performed medical interventions in these notable July 2022 incidents:

- July 6, 2022 Residential fire on Tomicki Avenue. RFR crews arrived on scene of a four story residential apartment complex with a reported explosion and fire on the 2nd floor. First arriving crews encountered a fire on the 2nd floor of the complex extending to the third and fourth floors on the exterior of the building. RFR crews were able to extinguish the fire quickly on the exterior with hand hose lines. The interior fire sprinklers were able to contain the damage to the one unit and crews supplemented the building sprinkler system with water supply lines. Crews made entry to search for possible fire extension and any victims. There were no injuries reported to the public or RFR personnel. RCMP were on scene providing assistance and BC Emergency Health Services crews were onsite on standby. A Fire Investigator attended the scene. Approximately ten units on the first floor and five units on the second and third floors sustained substantial water damage and the occupants were displaced. The Emergency Support Services process was started for the displaced occupants.
- July 27, 2022 Vehicle and shed fire on Bridgeport Road. RFR units responded to a fully involved car, shed and fence fire at the back of the property. RFR crews quickly extinguished the fire using water and foam and checked for any spread to the nearby buildings. There were no reported injuries to the public or RFR personnel. The RCMP attended due to the suspicious nature of the fire. A Fire Investigator attended the scene.
- July 29, 2022 Residential fire on Capella Drive. RFR units responded to a reported structure fire. First on scene crews found the roof shingles of a single-family dwelling on fire. Crews proceeded to evacuate the family from the home and attack the fire using water and foam. The fire was quickly extinguished and crews checked for any extension in the attic area using a Thermal Imaging Camera. There were no reported injuries to the public or RFR personnel. The RCMP attended due to the suspicious nature of the fire. A Fire Investigator attended the scene.

## **Financial Impact**

None.

#### Conclusion

Richmond Fire-Rescue continues to monitor activities to identify and create programs to respond to emerging trends. RFR staff remain ready to continue to work through and adapt to the everchanging pandemic situation.

Jim Wishlove

Fire Chief

(604-303-2715)

Att. 1: Suppression Activity, including location of July's Fire, Medical and MVIs

#### **Incident Volumes**

The following chart provides a month-to-month comparison regarding incidents occurring in July 2022 and 2021. In July 2022, there were a total of 1,011 incidents, compared to 822 in July 2021. This represents an overall increase of 24 per cent. RFR continues to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

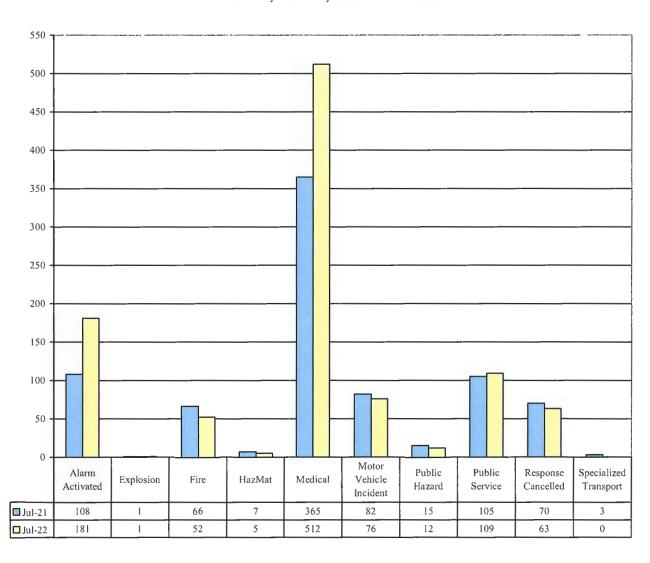


Table 3: July 2021 & July 2022 Incident Volumes

Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

## First Responder Totals

Medical first responder incidents comprised 51 per cent of the total emergency responses for RFR during the month of July 2022. A detailed breakdown of the medical incidents for July 2021 and 2022 is set out in the following table by sub-type. There were a total of 512 medical incidents in July 2022 compared to 365 in July 2021, an increase of 40 per cent. RFR continuesp to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

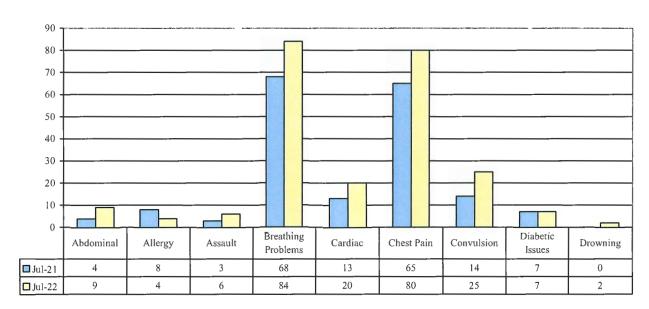
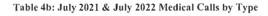
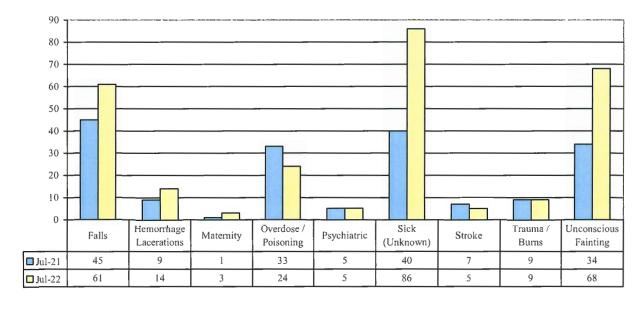


Table 4a: July 2021 & July 2022 Medical Calls by Type





# Fire Investigations

The fire investigation statistics for July 2022 are listed below:

Table 5: Total Fire Investigation Statistics – July 2022				
	Suspicious	Accidental	Undetermined	
Residential - Single-family Residential - Multi-family	1 0	3 2	1 0	
Commercial/Industrial	3	2	0	
Outdoor	10	21	7	
Vehicle	0	1	1	
Totals	14	29	9	

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

## **Hazardous Materials**

Table 6: Hazardous Materials Incidents By Type – July 2022			
	Details		
Flammable / Combustible Liquids	2		
Natural Gas / Vapour / Propane Leaks (small)	3		
Totals	5		

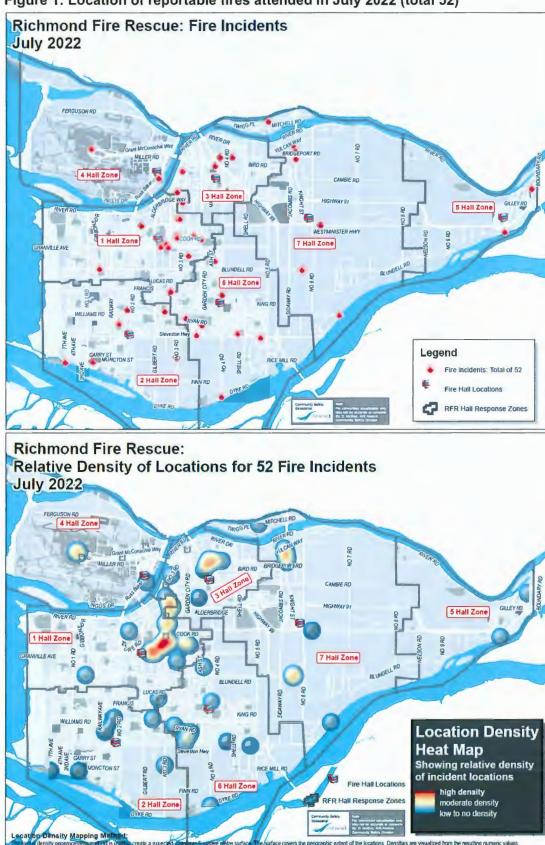


Figure 1: Location of reportable fires attended in July 2022 (total 52)

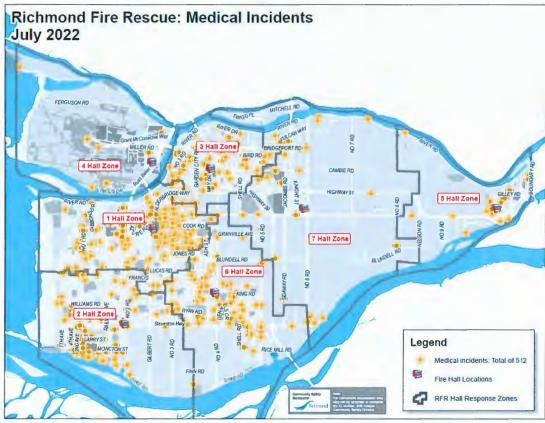
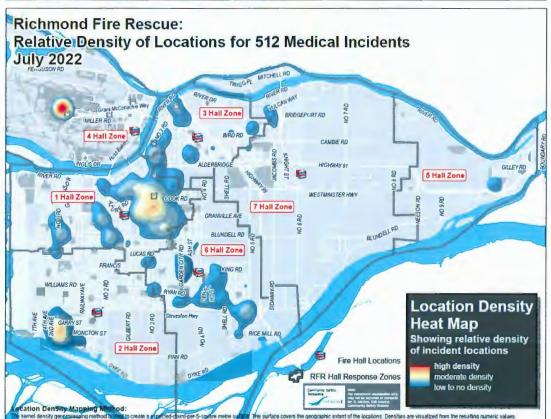


Figure 2: Location of Medical Incidents in July 2022 (total 512)



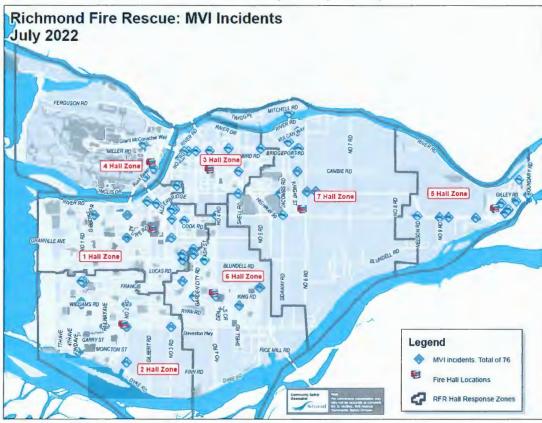
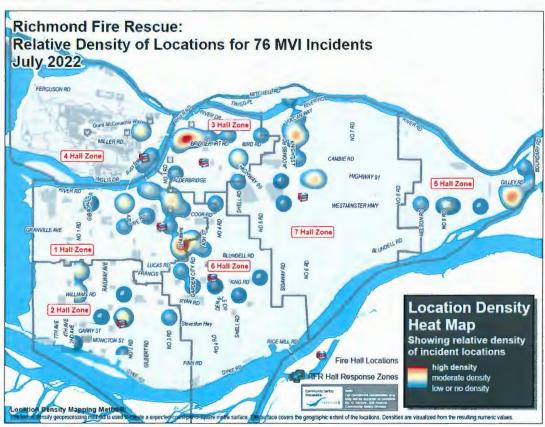


Figure 3: Location of MVI Incidents in July 2022 (total 76)





# **Report to Committee**

To:

Community Safety Committee

Date:

July 19, 2022

From:

Re:

Dave Chauhan

File:

09-5000-01/2022-Vol

01

RCMP Monthly Activity Report - June 2022

Chief Superintendent, Officer in Charge

## Staff Recommendation

That the staff report titled "RCMP Monthly Activity Report – June 2022", dated July 19, 2022, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Dave Chauhan

Chief Superintendent, Officer in Charge

(604-278-1212)

Att. 4

REPORT CONCURRENCE			
CONCURRENCE OF GENERAL MANAGER			
SENIOR STAFF REPORT REVIEW	INITIALS:		
DEMONOTAL TREFORM REVIEW	Mo		
APPROVED BY CAO			
Gelen.			

## Staff Report

# Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

- 1. Activities and Noteworthy Files
- 2. Analysis of Police Statistics
- 3. Crime Trends Across Jurisdictions
- 4. Block Watch
- 5. Community Police Station Programs
- 6. Crime Prevention Unit
- 7. Road Safety Unit
- 8. Victim Services
- 9. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

## **Analysis**

# Activities and Noteworthy Files

#### Doors Open Richmond

On June 4 and 5, 2022, the Richmond RCMP hosted a Doors Open Richmond event at the City Centre Community Police Station. More than 3,000 people attended the event, which featured the Project 529 bike registry and Spot the Target initiative. Police officers and volunteers engaged with the public and provided supervised tours of police vehicles, as well as crime prevention resources.

#### Double Homicide

On June 4, 2022, Richmond RCMP responded to the 7000 block of Ackroyd Road for a report of a shooting. Upon attendance, police located two deceased males. Both victims were known to police and the incident is believed to be connected to gang activities. The Integrated Homicide Investigation Team is investigating.

## Property Crime Arrests

On June 12, 2022, the Richmond RCMP issued a media release advising of a series of thefts from automobiles and subsequent offences, as thieves used stolen garage remotes to gain access to homes. In addition to providing crime prevention tips, the Richmond RCMP informed the public that suspects had been arrested and that the investigations are ongoing.

## Cyclist Injured

On June 26, 2022, Richmond RCMP officers responded to a collision involving a vehicle and a cyclist at the intersection of Steveston Highway and Railway Avenue. The cyclist suffered serious injuries and was transported to hospital. The driver remained at the scene and was cooperative with police. Neither speed nor impairment are considered factors in this collision. The investigation continues.

## Policing Priorities in Action - Illegal Ride-Hailing

On June 13, 2022, Richmond RCMP, in collaboration with Passenger Transportation Enforcement Officers<sup>1</sup>, and Community Bylaw Officers conducted a joint illegal ride-hail investigation. A subsequent media release advised that police had identified four illegal ride-hail operators. Each of the unlicensed operators received fines worth approximately \$1,800 as well as a Notice and Order requiring immediate vehicle inspections. One vehicle was towed from the scene.

#### Analysis of Police Statistics

#### Arson

In June 2022, there were five reported arsons, which is down two incidents from the previous month and represents no change from June 2021. No patterns or trends have been identified. The number of arsons this month is within the expected range.

## Assault Serious (Assault with a Weapon)

There were 11 assault serious events in June 2022, which is down 54 per cent from the previous month and down 45 per cent from June 2021. No patterns or trends have been identified. The number of serious assaults this month is within the expected range.

Of the incidents reported, over one-third occurred in private residences.

## Auto Theft

In June 2022, there were 18 incidents of auto theft, which is a 28 per cent decrease from the previous month and is a five per cent decrease from June 2021. No patterns or trends have been identified. The number of auto thefts this month is within the expected range.

# Drugs

In June 2022, there were 51 drug files, which is down 16 cent from the previous month and is up 28 per cent from June 2021. No patterns or trends have been identified. The number of drug incidents this month is within the expected range.

<sup>&</sup>lt;sup>1</sup> Passenger Transportation Enforcement Officers are Peace Officers who work for the Passenger Transportation Branch and specialize in ensuring the commercial passenger transportation industry is in compliance with the *Passenger Transportation Act* 

Of the incidents reported this month, 87 per cent occurred at the Vancouver International Airport.

#### Mental Health

There were 246 mental health-related incidents in June 2022, which is a three per cent increase from the previous month and is a 15 per cent decrease from June 2021.<sup>2</sup> No patterns or trends have been identified. The number of mental health-related incidents this month is within the expected range.

There were 86 police apprehensions this month and the average hospital wait time was 104 minutes. The longer than average hospital wait times have been attributed to a small proportion of incidents that required increased police presence in the hospital.

#### Residential Break and Enter

There were 23 break and enters to residences in June 2022, which is a 12 per cent decrease from the previous month and is a 53 per cent increase from June 2021.<sup>3</sup> No patterns or trends were identified. The number of residential break and enters this month is within the expected range.

#### Commercial Break and Enter

In June 2022, there were 30 break and enters to businesses, which is a 15 per cent increase from the previous month and is a 20 per cent increase from June 2021. No patterns or trends have been identified. The number of commercial break and enters this month is within the expected range.

# Robbery

There were three robbery incidents in June 2022, which is down one incident from the previous month and up one incident from June 2021. No patterns or trends have been identified. The number of robberies this month is within the expected range.

Two of the robberies reported this month involved the use of a weapon. These files remain under investigation and a suspect has been identified in one of the incidents.

#### Sexual Offences

In June 2022, there were 26 sexual offence files, which is more than double the number reported the previous month and is a 75 per cent increase from June 2021.<sup>4</sup> No patterns or trends have been identified. The number of sexual offences this month is above the expected range.

<sup>&</sup>lt;sup>2</sup> Recent updates to the methodology used to capture mental health-related events has resulted in a notable increase in this category compared to previously reported statistics.

<sup>&</sup>lt;sup>3</sup> Residential break and enters were significantly below the five-year average range in June 2021.

<sup>&</sup>lt;sup>4</sup> The Sexual Offences category comprises a range of offences including: sexual assault, sexual interference, making and distributing child pornography, possessing and accessing child pornography and indecent acts/exposing.

Referrals from the BC Integrated Child Exploitation Team accounted for 23 per cent of this month's files. Suspects have been identified in 73 per cent of the incidents reported this month.

## Shoplifting

There were 56 reported shoplifting thefts in June 2022, which is an eight per cent decrease from the previous month and is a 27 per cent decrease from June 2021. No patterns or trends have been identified. The number of shoplifting thefts this month is within the expected range.

#### Theft from Automobile

There were 111 theft from automobile incidents in June 2022, which is up seven per cent from the previous month and down nine per cent from June 2021. No patterns or trends have been identified. The number of thefts from automobiles this month is within the expected range.

#### Hate Crimes and Incidents

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2018 and June 30, 2022. A "hate crime" refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime as per the *Criminal Code* carries a higher threshold and usually involves one or more criminal offences. A "hate incident" may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. There were three incidents reported this month, which included anti-Black graffiti and racial slurs targeting Chinese and Middle Eastern individuals.

Table 1 – Hate Crimes and Hate Incidents				
Year	Hate Crime Files	Hate Incident Files	Total	
2018	19	4	23	
2019	11	9	20	
2020	21	13	34	
2021	19	29	48	
2022	4	10	14	

## Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.<sup>6</sup> In June 2022, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate and the second-lowest property crime rate.

**CS - 67** 

<sup>&</sup>lt;sup>5</sup> The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

<sup>&</sup>lt;sup>6</sup> Crime rate is calculated per 1,000 people.

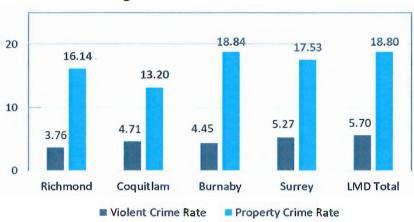


Figure 1: June 2022 Crime Rates

#### Block Watch

At the end of June 2022, the Block Watch program had 299 groups totaling 6,975 participants. Currently, the program includes 434 captains and co-captains.

## Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives and the availability of volunteers.

During the month of June, volunteer highlights included:

- The deployment of three volunteer bike patrols, totalling 54 hours and six volunteer foot/van patrols totalling 28 hours.
- Six Fail to Stop deployments took place, which resulted in 121 information letters.
- There were 15 Lock Out Auto Crime deployments, during which 438 information letters were distributed.
- Speed Watch was conducted on 465 vehicles and four information letters were issued.
- June 3 and 4 A total of 16 Volunteers assisted RCMP officers with the Doors Open event at the City Centre Community Police Station.
- June 12 Volunteers assisted with "The Island City, by Bike Tour" and were on site to promote the Project 529 bike registry. A total of 32 bicycles were registered at the event.
- June 22 RCMP officers, in partnership with ICBC, provided Speed Watch training to new and returning volunteers.

<sup>&</sup>lt;sup>7</sup> The Island City, by Bike Tour promotes recreation, fitness and transportation in Richmond and is led by experienced and knowledgeable tour guides.

- June 22 Volunteers assisted RCMP officers with an E-Scooter and E-Bike event at Richmond City Hall and provided related safety information, in addition to the Project 529 bike registry.
- June 23 Volunteers and RCMP officers participated in the South Arm Block Party Event at the South Arm Community Centre. Approximately 1,000 people attended the event, which featured the Spot the Target initiative.
- June 26 Volunteers and RCMP officers participated in Burkeville Daze and provided crime prevention and safety information to attendees.

#### Lock Out Auto Crime

Figure 2 provides a comparison by year of the number of vehicle notices issued.8

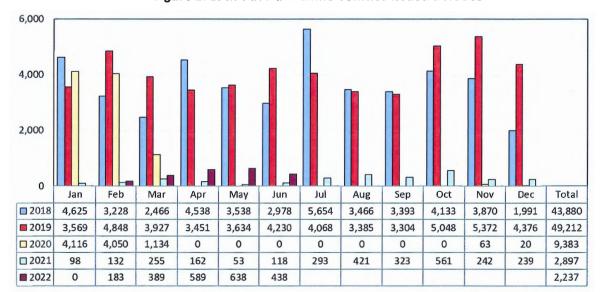


Figure 2: Lock Out Auto Crime Vehicles Issued a Notice

<sup>&</sup>lt;sup>8</sup> Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices due to COVID-19-related concerns. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

# Speed Watch

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

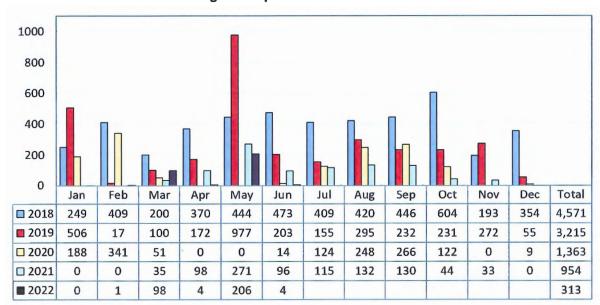


Figure 3: Speed Watch Letters Sent

## Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of June, the Crime Prevention Unit participated in the following events/activities:

- Doors Open Richmond
- Diversity and Inclusion Initiatives
- E-Scooter/E-Bike Safety

- Place of Worship Patrols
- Presentations to New Immigrants<sup>9</sup>
- Speed Watch

<sup>&</sup>lt;sup>9</sup> RCMP Officers provide safety and crime prevention presentations to new immigrants in partnership with S.U.C.C.E.S.S.

#### Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for June 2022 to both April 2022 and May 2022. Violation tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	April 2022	May 2022	June 2022
Distracted Driving	19	134	100
Driver License	92	186	145
Impaired	35	38	35
Intersection Offences	36	42	26
Moving Infractions <sup>10</sup>	61	79	73
Speeding	82	223	130
Seatbelts	2	16	16
Vehicle Related <sup>11</sup>	42	69	49
Other <sup>12</sup>	8	21	9
Total	377	808	583

## Victim Services

In June 2022, Richmond RCMP Victim Services met with 89 new clients and attended nine crime/trauma scenes after hours. The unit currently maintains an active caseload of 107 files. In June, Victim Services responded to a number of cases involving family conflicts, property crimes and mental health issues.

## Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of June, Youth Section highlights included:

- The Youth Section concluded the third term of the Drug Abuse Resistance Education (DARE) program, which included presentations to 511 Grade 5 students in 22 classes.
- RCMP officers in the Youth Section conducted 25 proactive school visits at secondary schools and 53 visits at elementary schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.

## **Financial Impact**

None.

<sup>&</sup>lt;sup>10</sup> Moving infractions refers to unsafe lane change and unsafe passing.

<sup>11</sup> Vehicle related refers to vehicle defects, for example no lights and no insurance.

<sup>&</sup>lt;sup>12</sup> Other refers to miscellaneous charges including failing to remain at the scene of an accident and failing to stop for police.

#### Conclusion

In June 2022, the Richmond RCMP conducted a number of noteworthy investigations, including a series of property crimes and a serious collision involving a cyclist. Police statistics for this month indicate that most crime types were within the expected ranges, with the exception of sexual offences, which were elevated.

In June, the Richmond RCMP hosted a Doors Open Richmond event at the City Centre Community Police Station. In addition, the Community Engagement Team and volunteers continued to promote crime prevention and road safety initiatives. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.

Edward Warzel Manager, Police Services

E. Wazel

(604-207-4767)

Att. 1: Community Policing Programs

2: Crime Statistics

3: Crime Maps

4: E-Scooter Safety

#### Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alorts of neighbourhood residential break and enters by registering their email addresses at: <a href="mailto:blockwatch@richmond.ca">blockwatch@richmond.ca</a>
- For more information, visit
   www.richmond.ca/safety/police/prevention/blockwatch.htm

#### Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit
   www.richmond.ca/safety/police/prevention/programs.htm

#### Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the
  date, time and location and applicable fine amounts if the driver received a violation
  ticket.

#### Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner
  what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

#### Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

#### Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the
  registered owner of the offending vehicle. The letter includes the date, time and location
  and applicable fine amounts if the driver received a violation ticket.

#### Spot the Target

• This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

#### Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

#### Volunteer Bike and Foot Patrol Program

• Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

#### JUNE 2022 STATISTICS

#### RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in red. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in purple. Below expected numbers will be noted in blue.

Mental Health file query has been updated to capture all types of mental health study flags versus one type. Mental health study flag file numbers have been updated for the last five years. This change does not impact mental health apprehension numbers or hospital wait times.

	Month	5-Yr Avg	5-Yr Range		Year to Date Totals					
	June - 22	June		2021	2022	% Change	# Change			
VIOLENT CRIME (UCR 1000-Series Offences)	126	139.8	123-157	883	801	-9%	-82			
Robbery	3	5.2	3-8	25	31	24%	6			
Assault Common	45	51.0	42-60	269	280	4%	11			
Assault Serious	11	15.0	12-18	91	98	8%	7			
Sexual Offences	26	13.4	9-18	117	102	-13%	-15			
PROPERTY CRIME (UCR 2000-Series Offences)	538	552.4	509-596	3165	3333	5%	168			
Business B&E	30	25.2	19-32	153	201	31%	48			
Residential B&E	23	28.2	18-39	174	180	3%	6			
Auto Theft	18	20.2	17-24	118	129	9%	11			
Theft from Auto	111	136.8	121-152	808	736	-9%	-72			
Theft	89	78.8	66-92	342	488	43%	146			
Shoplifting	56	66.4	41-91	365	386	6%	21			
Fraud	68	70.8	61-80	441	406	-8%	-35			
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	261	196.6	161-233	1419	1309	-8%	-110			
Arson	5	5.0	3-7	43	33	-23%	-10			
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	925	917.4	880-955	5469	5448	0%	-21			
DRUGS (UCR 4000-Series Offences)	51	51.4	62-40	229	306	34%	77			
MHA RELATED CALLS (MHA files or Mental Health flag)	246	233.4	183-284	1482	1646	11%	164			

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2022-07-01. Published 2022-07-04. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s). Revised version published on 2022-08-03.

# Residential Break & Enter June 2022



# Business Break & Enter









Must wear a helmet



Operate on designated cycling lanes



Must not operate on sidewalks or unpaved trails at any time



Max speed 15km/hr on paved shared pathways



One person only



Must not carry passengers



Yield to pedestrians



Must be at least 16 years old

## E-SCOOTER SAFETY TIPS





**NO E-SCOOTERS** ON SIDEWALK OR UNPAVED TRAILS



Must wear a helmet

Operate on designated cycling lanes

Must not operate on sidewalks or unpaved trails at any time

Max speed 15km/hr on paved shared pathways



One person only



Must not carry passengers



Yield to pedestrians



Must be at least 16 years old

## **E-SCOOTER SAFETY TIPS**

Attachment 4

# REGISTER. REPORT. RECOVER.

**REGISTER** your bike or e-scooter today to protect it. Should it ever become lost or stolen, **REPORT** it to the police and on 529 to help us **RECOVER** it.

Download the **529 garage** smartphone application, or visit **529garage.ca** to record the important details of your bike or e-scooter and capture key photos.

Whether you ride to live or live to ride, let's keep you on your wheels.









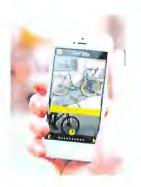
Attachment 4

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Whether you ride to live or live to ride, let's keep you on your wheels.











# **Report to Committee**

To:

Community Safety Committee

Date:

August 8, 2022

From:

Dave Chauhan

File:

09-5000-01/2022-Vol

01

Re:

RCMP Monthly Activity Report - July 2022

Chief Superintendent, Officer in Charge

#### Staff Recommendation

That the staff report titled "RCMP Monthly Activity Report – July 2022", dated August 8, 2022, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Standar.

Dave Chauhan Chief Superintendent, Officer in Charge (604-278-1212)

Att. 4

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

SENIOR STAFF REPORT REVIEW

APPROVED BY CAO

WWW.

#### Staff Report

#### Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

- 1. Activities and Noteworthy Files
- 2. Analysis of Police Statistics
- 3. Crime Trends Across Jurisdictions
- 4. Block Watch
- 5. Community Police Station Programs
- 6. Crime Prevention Unit
- 7. Road Safety Unit
- 8. Victim Services
- 9. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

#### **Analysis**

#### Activities and Noteworthy Files

#### Salmon Festival

On July 1, 2022, Richmond RCMP officers and community volunteers participated in the annual Canada Day Salmon Festival in Steveston. The event featured interactive activities and police officers in Red Serge. There was also a Richmond RCMP Diversity and Inclusion booth, where police distributed a variety of resources in various languages, including a "Newcomer" guide, "Hate Has No Place" flyers and information on the "Safe Place" program.

#### Safe Boating Awareness

On July 16, 2022, the Richmond RCMP partnered with ICBC, the Vancouver Fraser Port Authority, Transport Canada and Royal Marine Search and Rescue in a multi-stakeholder event to promote safe boating at McDonald Beach Park. Police and volunteers engaged with boaters and shared crime prevention information and resources.

#### Uttering Threats

On July 27, 2022, Richmond RCMP officers responded to the area of Highway 99 and Steveston Highway for reports of a man threatening bystanders. Upon police arrival, the suspect threatened to use a compressed air tank as a weapon towards responding officers. The 56-year-old Richmond man was apprehended under the *Mental Health Act* and transported to hospital.

#### Policing Priorities in Action - Pathways Clubhouse

On July 6, 2022, the Richmond RCMP showed support for Pathways Clubhouse by participating in its annual BBQ and engagement event. Pathways Clubhouse is non-profit mental health community services organization, which offers support services to its members and creates a meaningful community for people living with mental illness.

#### Analysis of Police Statistics

#### Arson

In July 2022, there were 10 reported arsons, which is double the number of incidents reported the previous month and is double the number reported in July 2021. No patterns or trends have been identified. The number of arsons this month is above the expected range.

Half of the events reported this month occurred at commercial locations. The incidents included cardboard being burned in a parking lot and near a building entrance. Suspects have been identified in three of the incidents. The investigation remains ongoing.

#### Assault Serious (Assault with a Weapon)

There were 23 assault serious events in July 2022, which is more than double the number reported the previous month and is down 18 per cent from July 2021. No patterns or trends have been identified. The number of serious assaults this month is within the expected range.

Approximately half of this month's events occurred in private residences and 22 per cent were domestic in nature. To date, suspects have been charged in nine incidents.

#### Auto Theft

In July 2022, there were 16 incidents of auto theft, which is an 11 per cent decrease from the previous month and is a 43 per cent decrease from July 2021. No patterns or trends have been identified. The number of auto thefts this month is within the expected range.

#### Drugs

In July 2022, there were 33 drug files, which is down 35 cent from the previous month and is up 22 per cent from July 2021. No patterns or trends have been identified. The number of drug incidents this month is within the expected range.

#### Mental Health

There were 228 mental health-related incidents in July 2022, which is a seven per cent decrease from the previous month and is a 14 per cent decrease from July 2021. No patterns or trends have been identified. The number of mental health-related incidents this month is within the expected range.

There were 83 police apprehensions this month and the average hospital wait time was 96 minutes; both of these statistics are within the expected ranges.

#### Residential Break and Enter

There were 17 break and enters to residences in July 2022, which is a 26 per cent decrease from the previous month and is a 39 per cent decrease from July 2021. No patterns or trends were identified. The number of residential break and enters this month is within the expected range.

#### Commercial Break and Enter

In July 2022, there were 27 break and enters to businesses, which represents a 10 per cent decrease from the previous month and is a 10 per cent decrease from July 2021. No patterns or trends have been identified. The number of commercial break and enters this month is within the expected range.

#### Robbery

There were six robbery incidents in July 2022, which is up three incidents from the previous month and down two incidents from July 2021. No patterns or trends have been identified. The number of robberies this month is within the expected range.

Suspects have been identified in half of the incidents and physical force was used in two of the robberies reported this month. The incidents remain under investigation.

#### Sexual Offences

In July 2022, there were 18 sexual offence files, which is a 31 per cent decrease from the previous month and is a 40 per cent decrease from July 2021. No patterns or trends have been identified. The number of sexual offences this month is within the expected range.

Referrals from the BC Integrated Child Exploitation Team accounted for one-third of this month's events. Suspects have been identified in over half of the incidents reported this month.

#### Shoplifting

There were 65 reported shoplifting thefts in July 2022, which is a 16 per cent increase from the previous month and is a 14 per cent increase from July 2021. No patterns or trends have been identified. The number of shoplifting thefts this month is within the expected range.

#### Theft from Automobile

There were 73 theft from automobile incidents in July 2022, which is down 34 per cent from the previous month and down 47 per cent from July 2021. No patterns or trends have been identified. The number of thefts from automobiles this month is below the expected range.

<sup>&</sup>lt;sup>1</sup> The Sexual Offences category comprises a range of offences including: sexual assault, sexual interference, making and distributing child pornography, possessing and accessing child pornography and indecent acts/exposing.

#### Hate Crimes and Incidents

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2018 and July 31, 2022.<sup>2</sup> A "hate crime" refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime as per the *Criminal Code* carries a higher threshold and usually involves one or more criminal offences. A "hate incident" may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. The two incidents reported this month were related to racist comments and graffiti.

Table 1 – Hate Crimes and Hate Incidents						
Year	Hate Crime Files	Hate Incident Files	Total			
2018	19	4	23			
2019	11	9	20			
2020	21	13	34			
2021	19	29	48			
2022	4	12	 16			

#### Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.<sup>3</sup> In July 2022, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate and the second-lowest property crime rate.

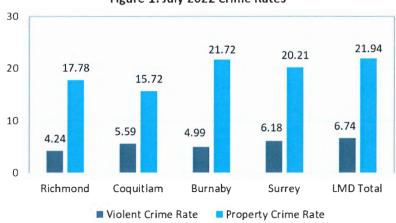


Figure 1: July 2022 Crime Rates

#### **Block Watch**

At the end of July 2022, the Block Watch program had 297 groups totaling 6,993 participants. Currently, the program includes 433 captains and co-captains.

<sup>&</sup>lt;sup>2</sup> The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

<sup>&</sup>lt;sup>3</sup> Crime rate is calculated per 1,000 people.

#### Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives and the availability of volunteers.

During the month of July, volunteer highlights included:

- The deployment of three volunteer bike patrols, totalling 62 hours and seven volunteer foot/van patrols totalling 54 hours.
- A total of 17 Fail to Stop deployments took place, which resulted in 433 information letters.
- There were 42 Lock Out Auto Crime deployments, during which 855 information letters were distributed.
- Speed Watch was conducted on 930 vehicles and 12 information letters were issued.
- July 1 A total of 20 volunteers assisted RCMP officers with the Salmon Festival in Steveston. Volunteers conducted bike and foot patrols, distributed crime prevention information and promoted the Richmond Community Safety App, in addition to assisting with public tours of police vehicles.
- July 10 Volunteers assisted RCMP officers with the Veggie Day event at Lansdowne Centre. Police and volunteers provided crime prevention information and promoted the Richmond Community Safety App.
- July 16 Volunteers attended a Boating Safety/Impaired campaign at McDonald Beach Park, which featured the Spot the Target initiative to increase public awareness of preventing thefts from vehicles.
- July 17 Seven volunteers received Child Safety Seat training and will participate in future Child Safety Seat clinics in collaboration with community health nurses, daycares and the Road Safety Unit.
- July 19 Volunteers participated in a First Responder's Day at the Richmond Pentecostal Church and assisted RCMP officers with youth activities.
- July 22 and 23 Volunteers participated in the grand opening of the new Richmond Community Animal Shelter and provided tours of the facility.

#### Lock Out Auto Crime

Figure 2 provides a comparison by year of the number of vehicle notices issued.<sup>4</sup>

6,000 4,000 2,000 0 Feb Арг May Jun Aug Sep Oct Nov Dec Total Jan Mar Jul 43,880 □ 2018 3,538 3,466 1,991 4,625 3,228 2,466 4,538 2,978 5,654 3,393 4,133 3,870 5,048 **2019** 3,569 4,848 3,927 3,451 3,634 4,230 4,068 3,385 3,304 5,372 4,376 49,212 9,383 **2020** 4,116 4,050 1,134 0 0 0 0 0 0 0 63 20 □ 2021 118 293 323 561 242 2,897 98 132 255 162 53 421 239 ■ 2022 0 183 389 589 638 438 855 3,092

Figure 2: Lock Out Auto Crime Vehicles Issued a Notice

#### Speed Watch

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

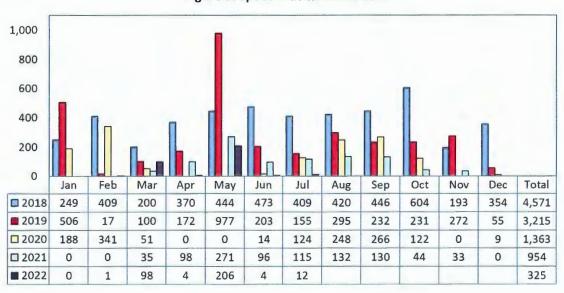


Figure 3: Speed Watch Letters Sent

<sup>&</sup>lt;sup>4</sup> Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices due to COVID-19related concerns. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

#### Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of July, the Crime Prevention Unit participated in the following events/activities:

- Canada Day
- Diversity and Inclusion Initiatives
- Dolphin Basketball Classic

- Lock Out Auto Crime
- Pathways BBQ
- Place of Worship Patrols

#### Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for July 2022 to both May 2022 and June 2022. Violation tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	May 2022	June 2022	July 2022	
Distracted Driving	134	100	71	
Driver License	186	145	172	
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Intersection Offences	42	26	56	
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Speeding	223	130	103	
Seatbelts	16	16	31	
Vehicle Related <sup>6</sup>	69	49	100	
Other <sup>7</sup>	21	9	5	
Total	808	583	656	

#### Victim Services

In July 2022, Richmond RCMP Victim Services met with 102 new clients and attended eight crime/trauma scenes after hours. The unit currently maintains an active caseload of 114 files. In July, Victim Services responded to a number of cases involving medical-related sudden deaths, property crimes and mental health issues.

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#### Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of July, Youth Section highlights included:

- The Youth Section participated in the annual First Responder's Day at the Richmond Pentecostal Church, which included a mini-Depot experience for children in Day Camp, as well as a soccer game played between police, volunteers and students. Approximately 137 children were in attendance.
- RCMP officers in the Youth Section conducted six proactive school visits at secondary schools and nine visits at elementary schools.

#### **Financial Impact**

None.

#### Conclusion

In July 2022, the Richmond RCMP conducted a number of noteworthy investigations and community engagement events, including safe boating awareness and an event at the Pathways Clubhouse. Police statistics for this month indicate that most crime types were within the expected ranges, with the exception of arsons, which were elevated and thefts from vehicles, which were below the expected range.

In July, the Richmond RCMP participated in the Steveston Salmon Festival on Canada Day. In addition, the Community Engagement Team and volunteers continued to promote crime prevention and road safety initiatives. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.

**Edward Warzel** 

Manager, RCMP Administration

E. Wazel

(604-207-4767)

Att. 1: Community Policing Programs

- 2: Crime Statistics
- 3: Crime Maps
- 4: Crime Prevention Newsletter

#### Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: <a href="mailto:blockwatch@richmond.ca">blockwatch@richmond.ca</a>
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- www.richmond.ca/safety/police/personal/vehicle.htm

#### Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

#### Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the
  registered owner of the offending vehicle. The letter includes the date, time and location
  and applicable fine amounts if the driver received a violation ticket.

#### Spot the Target

• This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

#### Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

#### Volunteer Bike and Foot Patrol Program

• Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

#### **JULY 2022 STATISTICS**

#### RICHMOND RCMP

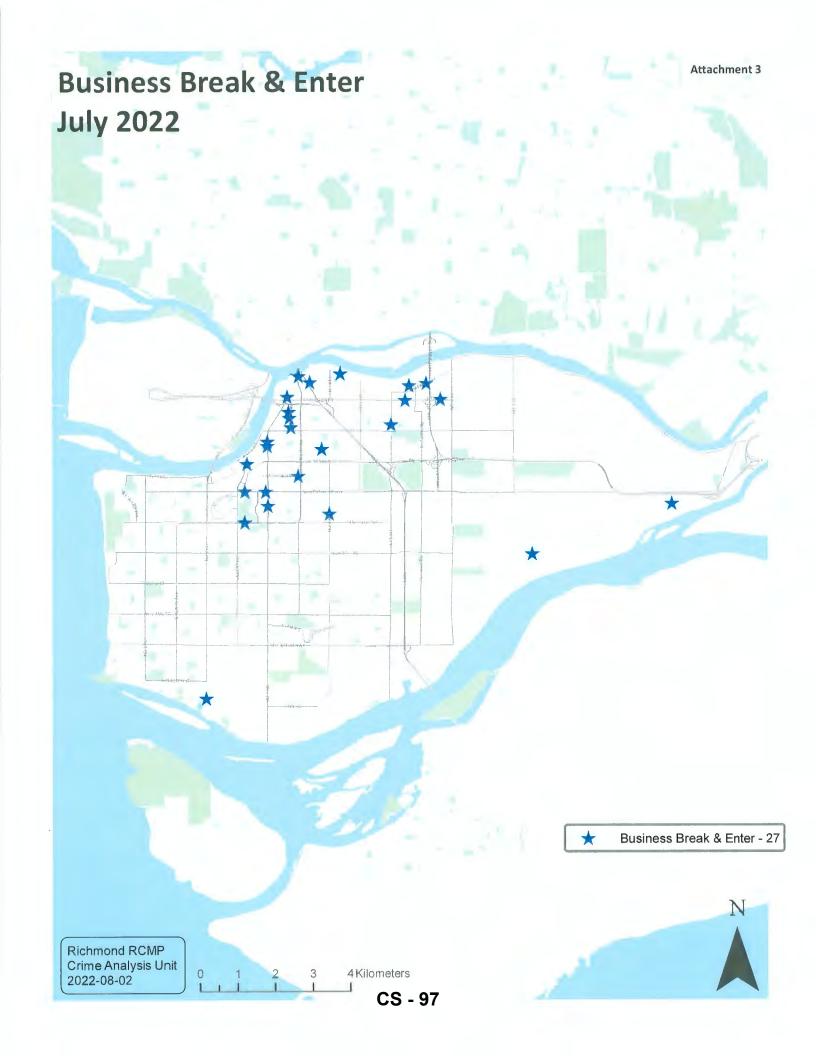
This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

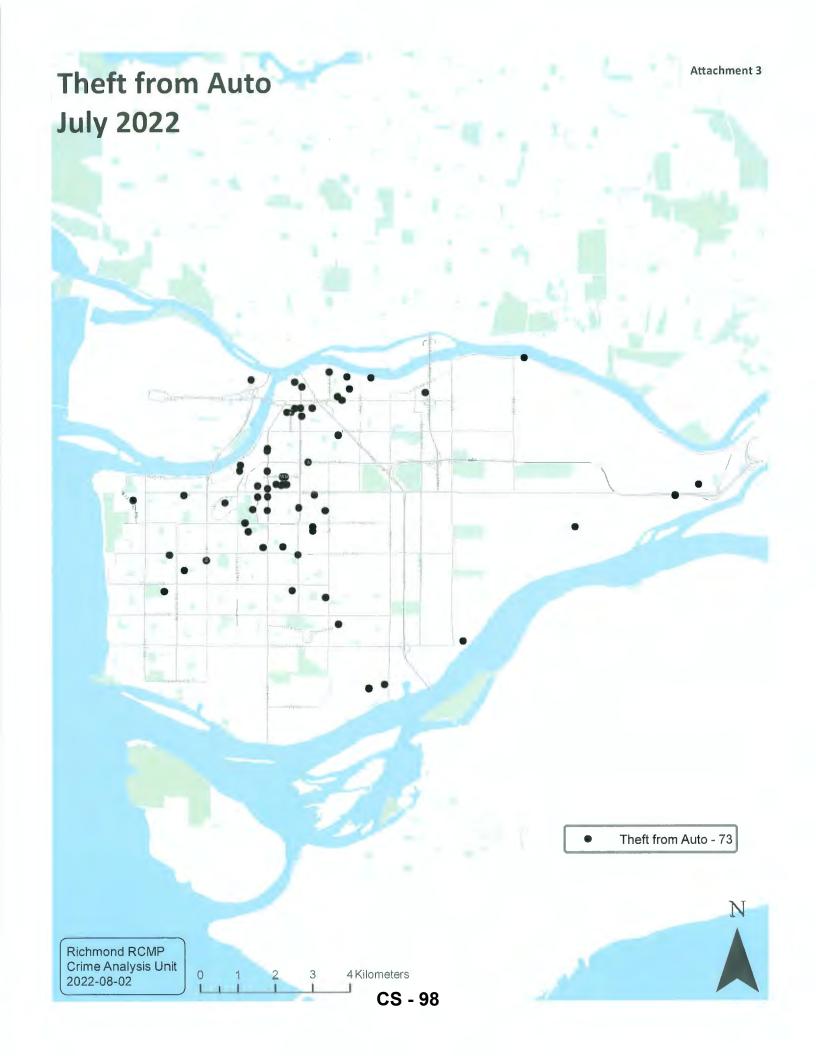
The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in red. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in purple. Below expected numbers will be noted in blue.

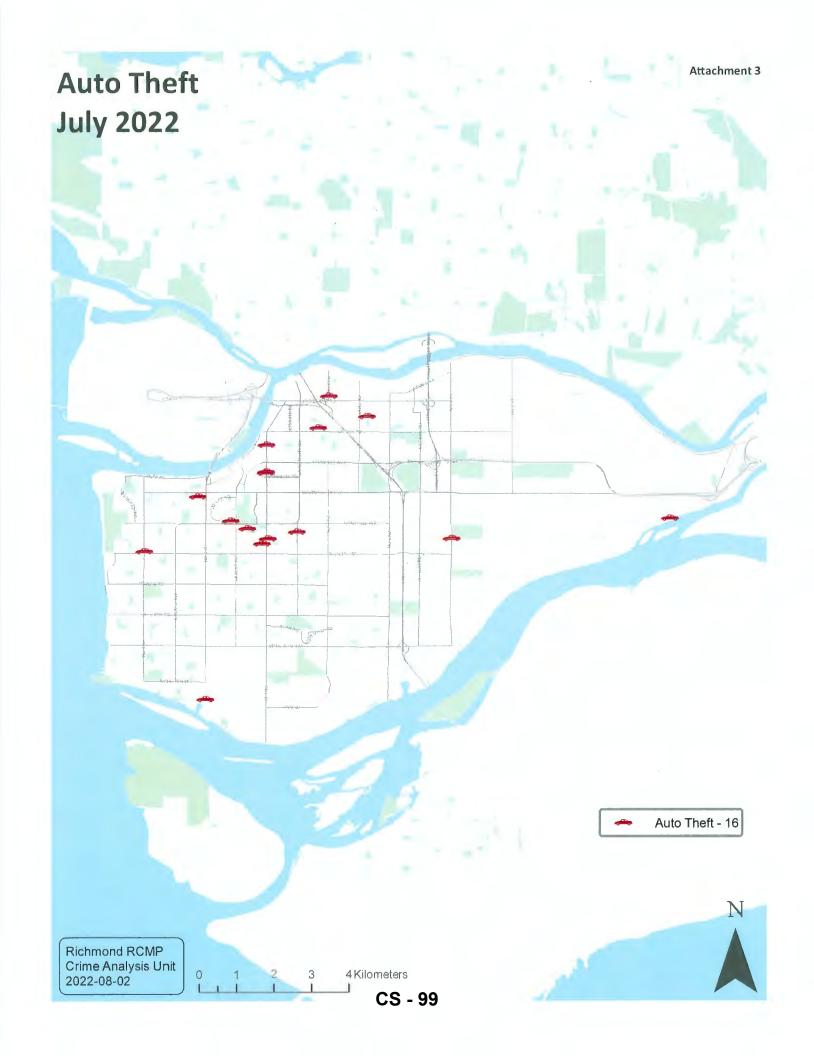
	Month 5-Yr Avg 5-Yr Range			] [	Year to Date Totals					
	July - 22		July		2021	2022	% Change	# Change		
VIOLENT CRIME (UCR 1000-Series Offences)	152	137.2	114-160		1043	953	-9%	-90		
Robbery	6	6.6	3-10		33	37	12%	4		
Assault Common	55	45.8	40-51		316	335	6%	19		
Assault Serious	23	19.4	14-24	11	119	121	2%	2		
Sexual Offences	18	16.4	9-24		147	120	-18%	-27		
PROPERTY CRIME (UCR 2000-Series Offences)	553	580.0	530-630		3714	3886	5%	172		
Business B&E	27	26.6	20-33		183	228	25%	45		
Residential B&E	17	34.4	18-51		202	197	-2%	-5		
Auto Theft	16	26.2	21-32	$\ $	146	145	-1%	-1		
Theft from Auto	73	132.4	118-147		947	809	-15%	-138		
Theft	101	77.2	50-104	$\ $	390	589	51%	199		
Shoplifting	65	58.8	41-77	11	422	451	7%	29		
Fraud	69	76.8	70-84	11	517	475	-8%	-42		
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	303	225.8	193-258		1685	1612	-4%	-73		
Arson	10	5.2	3-7		48	43	-10%	-5		
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1009	943.2	879-1007		6445	6457	0%	12		
DRUGS (UCR 4000-Series Offences)	33	44.6	30-59		256	339	32%	83		
MHA RELATED CALLS (MHA files or Mental Health flag)	228	255.4	226-285		1748	1646	-6%	-102		

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2022-08-02. Published 2022-08-03. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

# Attachment 3 **Residential Break & Enter July 2022** Residential Break & Enter - 17 Richmond RCMP Crime Analysis Unit 2022-08-02 4 Kilometers **CS - 96**







# **CRIME PREVENTION**

# **WORKING TOGETHER TO PREVENT CRIME**

**NEWSLETTER** 

Joint investment or one-sided investment into love?

Scam artists preying on people looking for love online is nothing new, but the latest scams have switched to patterns of crypto scams.

Crypto-related romance scams are getting more sophisticated, be wary of the people you meet online. Fraudsters typically befriend and start flirting with the victim through dating apps. As the virtual romancing relationship develops, fraudster then suggest to move the conversation over to other encrypted instant messaging apps and start talking about joint investments so they can build a life together. They will convince the victim to download



and install some fake crypto trading apps. It starts off with a small investment amount and withdrawable profit as bait. The fake app with made up balances tricks the victim into believing that they are both making contribution to the "investment". After a while, the fraudster introduces other "highly profitable" trading events and financial products to the victim. This might go on for a while before any suspicion arises then problem starts when the victim wants to stop trading and withdraw their money. The fake app prompts the user that the account is now frozen and that they will need to pay twenty percent profit tax in order to unfreeze the account to make a withdrawal. The well sophisticated fraudulent app might even include an in-app chat function that allows the victim to talk to a customer service representative who is part of the scheme. If the victim refuses to pay the profit tax, they might be threatened with possible criminal tax evasion and be reported to the police. It does not end there... after the victim loses all their money, another victim impersonated by one of the scammers might contact them. They may claim that they have a way to recover their funds. This either ends in more monetary lost or personal information being stolen.

#### Avoid having a broken heart and breaking the bank — RECOGNIZE these red flags:

- ♦ The person whom you haven't met in person professes their love to you.
- ♦ They claim to live near you but is currently out of the country and unable to meet in person.
- The individual asks you to join them for a business venture or to invest in cryptocurrency.

#### Stay safe while venturing into the world of online dating - REJECT it!

- ♦ Never send money to anyone you have not met.
- Do not accept and transfer any money or goods on behalf of anyone that you have only just met online.
- Never send intimate photos or videos of yourself.
- ♦ Do not share your personal or financial information.

#### If you or someone you know is a victim of a CryptoRom scam — REPORT it!

Stop all contact with the alleged scammer, report it to the police and file a complaint with the Canadian Anti-Fraud Centre.



## CITY OF RICHMOND CRIME PREVENTION NEWSLETTER

### **Distracted Driving**

Driving is an activity we do that takes a lot of our attention because we are focused on the road. When you are looking at your phone, resetting your GPS, looking at your smart watch, or changing songs you are not looking at the road. Other forms of distracted driving include doing your make up, eating or drinking while driving. Distracted driving is dangerous because you do not know who or what is in front of you when you look away.

Driving while distracted by an electronic device is dangerous and against the law. Distracted driving can have impact on lives and can be costly. A violation ticket fine is \$368. Every ticket for distracted driving adds four driver penalty points to your driving record as well. ICBC charges a driver penalty point premium of \$252 for four points. Thus, your total fine would be \$620 for distracted driving! It is better to put your phone away and focus on the road.

Last year, 1712 violation tickets and 57 warnings were given out to distracted drivers. In response to the high amount of distracted driving, our Community Engagement Team made an effort to educate people on the dangers of distracted driving through blitzes with our community partner ICBC, the traffic enforcement unit and RCMP volunteers. They issued 4 violation tickets and 20 warnings in 4 distracted driving blitzes in March. In total, the officers issued 276 distracted driving violation tickets and 50 warnings this year. Below are some tips to keep yourself safe from distracted driving.

- Put your phone and smart watch on silent
  - If your phone and smart watch does not ring, you won't get distracted by its vibration or sound. You can remove the temptation of checking your phone with a simple change in settings. Turn on the "do not disturb while driving" feature on your phone, it lets you and others know you are driving. If you do not have that feature, the default "do not disturb" setting is enough to mute your notifications.
- Park your vehicle somewhere safe and legal
  - ♦ If you must answer your phone, eat, drink, or do anything that requires you to look away from the road, pull over safely and park somewhere legally. You do not want to be a hazard on the road.
- Plan ahead
  - ♦ Adjust all your GPS, music, and connections before you drive so you do not have to adjust anything during your drive. This can also remove the time you spend looking at your screen on the dashboard.
  - ♦ If you have a passenger in your car, let them handle the phone so you can focus on driving.
- Keep things out of reach
  - Put your bags and items in the trunk or behind the seat on the ground. When our bags or items fall we do not need to worry about picking them up.



#### **Distraction Theft**

Distraction theft can come in many forms. Most of which involve someone pulling your attention away and stealing your possessions. Here are two examples of common distraction thefts.

- A person approaches you and tries to distract you with fast and loud talking.
   They may show you some jewelry, place it around your neck or wrists while removing your jewelry or watch and leave you with the fake pieces.
- A person may stop you and ask for directions. They might thank you by offering free jewelry. Once they get close to you they will swap the fake jewellery with your real jewellery while you are distracted.



The weather is warmer and many of us are spending time outside, thieves may prey on those who are unaware. One way you can protect yourself is to be mindful of your personal space. Keep some distance between you and the stranger. Stay at least 2 metres away from the stranger. Distance gives you time to observe and react to the stranger's action. Another way you can protect yourself is to recognize suspicious activity. Compare what you see to what you know about your current situation. Is it normal for someone to approach you and hand you jewelry right away? What are they trying to do? One thing to remember is that you can always say no and choose to walk away. If you witness or are a victim of a distraction theft. Please report it to the police immediately.

## To start a Block Watch Group

Interested in starting a Block Watch group? Let us tell you a little about Block Watch! Block Watch is a program that brings the police and the communities together. This program helps you build connections and relationships with people in your neighborhood and the police while striving for the common goal of crime prevention.

#### Select a Captain/Co-Captain

♦ Each Captain/Co-Captain must submit an application and complete a Police Information Check

#### Recruit and build your group

Recruit homes that are near to you. To build an effective Block Watch, try to involve 50-75% of households in your area. We will provide you with recruitment packages.

#### Complete activation of your team

- 1. Complete Block Watch Captain/Participant training Register as many of your group as you can for a virtual training session.
- 2. Submit your participating household list.
- 3. Qualify for Block Watch street signs once above steps are completed.

If you are interested in creating a Block Watch group in your area, email us your name and address at <a href="mailto:blockwatch@richmond.ca">blockwatch@richmond.ca</a> or call 604-207-4829.

# **BUSINESS LINK**

# **WORKING TOGETHER TO PREVENT CRIME**

**NEWSLETTER** 

#### **Construction Site Theft Prevention**

Crime does not discriminate. Regardless of the type of business or industry you are in, there will still be items that attract thieves, including construction sites. Materials and tools are valuable and expensive which makes them targets for thieves. Common targets at construction sites are heavy machinery, lumber, appliances, vehicles, power tools, copper wires, and other metals. Inventory loss at construction sites are often consider collateral cost but it doesn't have to be that way. There are many ways in protecting large construction sites. Knowing what thieves are looking to steal and taking the necessary precautions to prevent it is a great place to start.

#### Tips to deter construction site crime:

Access control management— hire security guards to control access to site. Keep a list of authorized personnel and only allow those who are authorized to enter the site.

**Property Management**— secure the boundaries of your site. Have secured fencing placed around the entire perimeter of the site. Keep the site well-lit at night with either motion sensor or timer-activated lighting. Install live video monitoring this can help keep your site's perimeter secure and allow security guards to see exactly what is going on at the site at all times.

With expensive machinery, heavy equipment, pricey power tools and valuable building materials, it should come as no surprise that construction sites are often targeted by thieves. Proactive deterrence is the best way in preventing theft at your construction site.

The next best thing to do, besides stopping criminals from entering your jobsite, is to put roadblocks in place to slow them down. The longer you delay criminals, the higher chance for police to be notified and to stop the crime in progress.

- ⇒ Store away all tools and materials in secured shipping containers.
- ⇒ Turn off heavy equipment circuit breakers at the end of the day before leaving the site.
- ⇒ Park all heavy equipment in the same central location every evening, away from perimeter of the site.
- ⇒ Block off all drive in routes to your site with cement boulders to prevent unauthorized after hour access.



Richmond Block Watch | 6931 Granville Ave, Richmond, BC V7C 4M9 | www.richmond.ca/blockwatch | Page - 4