



Community Safety Committee

**Council Chambers, City Hall
6911 No. 3 Road**

**Tuesday, September 21, 2021
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-6 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on July 13, 2021.*



NEXT COMMITTEE MEETING DATE

October 13, 2021, (tentative date) at 4:00 p.m. in Council Chambers

COMMUNITY SAFETY DIVISION

1. **BUSINESS LICENCE QUARTERLY ACTIVITY REPORT-Q2 2021**
(File Ref. No. 12-8375-03) (REDMS No. 6723542)

CS-11

See Page CS-11 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Business Licences Quarterly Report – Second Quarter 2021”, dated August 3, 2021, from the General Manager, Community Safety be received for information.



Community Safety Committee Agenda – Tuesday, September 21, 2021

Pg. # ITEM

2. **PROPERTY USE MONTHLY ACTIVITY REPORT-JUNE 2021**
(File Ref. No. 12-8375-02) (REDMS No. 6726329)

CS-15

See Page CS-15 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Property Use Monthly Activity Report- June 2021”, dated August 9, 2021, from the General Manager, Community Safety, be received for information.

3. **PROPERTY USE MONTHLY ACTIVITY REPORT-JULY 2021**
(File Ref. No. 12-8375-02) (REDMS No. 6726469)

CS-20

See Page CS-20 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Property Use Monthly Activity Report- July 2021”, dated August 10, 2021, from the General Manager, Community Safety, be received for information.

4. **COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT- JUNE 2021**
(File Ref. No. 12-8060-01) (REDMS No. 6706308)

CS-25

See Page CS-25 for full report

Designated Speaker: Susan Lloyd

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – June 2021”, dated July 15, 2021, from the General Manager, Community Safety, be received for information.

Community Safety Committee Agenda – Tuesday, September 21, 2021

Pg. # ITEM

5. **COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT- JULY 2021**
(File Ref. No. 12-8060-01) (REDMS No. 6726715)

CS-33

See Page CS-33 for full report

Designated Speaker: Susan Lloyd

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – July 2021”, dated August 13, 2021, from the General Manager, Community Safety, be received for information.

6. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT-JUNE 2021**
(File Ref. No.) (REDMS No. 6713101)

CS-41

See Page CS-41 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – June 2021”, dated July 19, 2021, from the Fire Chief, be received for information.

7. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT-JULY 2021**
(File Ref. No.) (REDMS No. 6729072)0

CS-53

See Page CS-53 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – July 2021”, dated August 16, 2021, from the Fire Chief, be received for information.

Community Safety Committee Agenda – Tuesday, September 21, 2021

Pg. # ITEM

8. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

None.

9. **RCMP MONTHLY ACTIVITY REPORT- JUNE 2021**
(File Ref. No. 09-5000-01) (REDMS No. 6701675)

CS-64

[See Page CS-64 for full report](#)

Designated Speaker: Chief Supt. William Ng

STAFF RECOMMENDATION

That the staff report titled "RCMP Monthly Activity Report-June 2021", dated July 14, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

10. **RCMP MONTHLY ACTIVITY REPORT- JULY 2021**
(File Ref. No. 09-5000-01) (REDMS No. 6719495)

CS-86

[See Page CS-86 for full report](#)

Designated Speaker: Chief Supt. William Ng

STAFF RECOMMENDATION

That the staff report titled "RCMP Monthly Activity Report- July 2021" dated August 18, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

11. **RCMP 2021-2025 STRATEGIC PLAN**
(File Ref. No. 09-5000-01) (REDMS No. 6717979)

CS-103

[See Page CS-103 for full report](#)

Designated Speaker: Chief Supt. William Ng

Community Safety Committee Agenda – Tuesday, September 21, 2021

Pg. # ITEM

STAFF RECOMMENDATION

That the report titled “Richmond RCMP Detachment Strategic Plan 2021-2025”, dated July 28, 2021 from the Officer in Charge, Richmond RCMP Detachment, be received for information.



12. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Chief Supt. William Ng

Items for discussion:

None.

13. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, July 13, 2021

Place: Council Chambers
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Carol Day
Councillor Andy Hobbs
Councillor Alexa Loo (by teleconference)
Councillor Harold Steves (by teleconference)

Also Present: Councillor Chak Au
Councillor Linda McPhail (by teleconference)
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on June 15, 2021, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

September 21, 2021, (tentative date) at 4:00 p.m. in Council Chambers.

AGENDA ADDITIONS & DELETIONS

It was moved and seconded

That:

- *Signage on the Fraser River be added to the agenda as Item No. 6A;
and*

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- *Noise Bylaw be added to the agenda as Item No. 6B.*

CARRIED

COMMUNITY SAFETY DIVISION

1. **PROPERTY USE MONTHLY ACTIVITY REPORT – MAY 2021**
(File Ref. No. 12-8375-01) (REDMS No. 6698515)

In response to queries from Committee, staff noted that (i) boulevard calls for service refer to calls pertaining to the boulevard maintenance bylaw, (ii) there is currently one soil bylaw issue in court, (iii) the two new bylaw officer positions were specifically approved for the short term rental program, (iv) there are no noticeable trends related to stop work orders, (v) Community Bylaws is not responsible for the regulation of cranes, and (vi) Community Bylaws staff will be taking updated photos of the unsightly premises conditions at 10100 Severn Road on July 19, 2021.

It was moved and seconded

That the staff report titled “Property Use Monthly Activity Report – May 2021”, dated June 17, 2021, from the General Manager, Community Safety, be received for information.

CARRIED

2. **COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT – MAY 2021**
(File Ref. No. 12-8060-01) (REDMS No. 6690066)

In response to queries from Committee, staff noted that (i) top patrolled parks are selected through complaints received for calls for service, (ii) communication of changes to bylaws regarding bikes on greenways is handled by the Transportation department, (iii) the dangers of leaving animals in hot cars are communicated by social media releases and pamphlets distributed to businesses, (iv) the substance found in South Arm Park was a natural material and there was no intentional poisoning, (v) SPCA officers actively patrol parking lots looking for dogs left in vehicles on hot days, and (vi) SPCA officers have the authority to issue tickets, while Richmond Fire-Rescue is authorized to open vehicles if an animal appears to be in distress.

It was moved and seconded

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – May 2021”, dated June 15, 2021, from the General Manager, Community Safety, be received for information.

CARRIED

Community Safety Committee
Tuesday, July 13, 2021

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MAY 2021**

(File Ref. No. 99-Fire Rescue) (REDMS No. 6694026)

In response to queries from Committee, staff noted that (i) Richmond Fire-Rescue received calls for service during the heat wave, (ii) mobile computers were purchased to support remote Emergency Support Services, (iii) the increase in calls from 2020 to 2021 was related to a number of factors, (iv) a water cooler caught on fire during a residential fire on May 24, 2021, and (v) the BC Construction Safety Alliance oversees crane safety once erected.

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – May 2021”, dated June 10, 2021, from the Fire Chief, be received for information.

CARRIED

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

None.

5. **RCMP MONTHLY ACTIVITY REPORT - MAY 2021**

(File Ref. No. 09-5000-01) (REDMS No. 6678185)

In response to queries from Committee, staff noted that (i) the shooting in Terra Nova on June 25, 2021 is still being investigated by the Integrated Homicide Investigation Team and there is no risk to the public, (ii) they are working with Vancouver Coastal Health to streamline the hospital admission process, (iii) they are looking at ways to track how many incidents are related to mental health, (iv) they will look into ways to provide more details surrounding sexual assault statistics, (v) the decision to cease the Auxiliary Program was due to the pandemic, and (vi) there was no increase in hate crimes during Pride Month.

Discussion ensued with regard to the Auxiliary Program and the reason for its termination. As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That a letter be written to the provincial government requesting an update on the auxiliary police program, including the possibility of expanding the program, and that copies be sent to neighbouring municipalities.

CARRIED

Community Safety Committee
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It was moved and seconded

That the staff report titled "RCMP Monthly Activity Report - May 2021", dated June 14, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

6. RCMP/OIC BRIEFING

(Verbal Report)

None.

6A SIGNAGE ON THE FRASER RIVER

(Verbal Report)

Discussion ensued with regard to the need for signage indicating strong currents and swimming restrictions along the Fraser River. As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

That staff examine the possibility of installing appropriate signage along the Fraser River indicating dangers, risks, and swimming restrictions, and report back.

CARRIED

6B NOISE BYLAW

(Verbal Report)

Discussion ensued with regard to the need for construction deliveries and pick-ups to occur beyond the current restrictions in place. As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

That staff identify and review options to permit delivery and pick-ups in non-residential zones, and report back.

CARRIED

6C AMBULANCE WAIT TIMES DURING HEAT WAVE

(Verbal Report)

In response to queries from Committee, staff noted that (i) Richmond Fire-Rescue is prepared to assist with wild fire suppression when necessary, (ii) they are preparing for the next heat wave, and (iii) a memo will be provided to elaborate on the successes and challenges during the recent heat wave.

Discussion ensued with regard to the need for cooling centres in Richmond and incorporating heat waves into the emergency response plan. As a result of the discussion, the following **referral motion** was introduced:

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It was moved and seconded

That staff examine ways to incorporate heat wave planning into the City's Emergency Management Plan, and report back.

CARRIED

In response to queries from Committee, staff noted that (i) the number of ambulances in Richmond depends on other local draws, (ii) the deployment model is determined by BC Ambulance Service, and (iii) Richmond Fire-Rescue is not permitted to transport patients.

Discussion ensued with regard to long ambulance wait times and improving hospital care. As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That a follow-up letter be written to the Minister of Health requesting a status update on the BC Emergency Health Services, especially ambulance services.

CARRIED

7. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:10 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, July 13, 2021.

Councillor Bill McNulty
Chair

Shannon Unrau
Legislative Services Associate



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 3, 2021
From: Cecilia Achiam **File:** 12-8375-03/2021-Vol
 General Manager, Community Safety 01
Re: **Business Licences Quarterly Report - Second Quarter 2021**

Staff Recommendation

That the staff report titled “Business Licences Quarterly Report – Second Quarter 2021”, dated August 3, 2021, from the General Manager, Community Safety be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Economic Development	<input checked="" type="checkbox"/>
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report provides a quarterly update of activities in support of the regulation of business licences in the City of Richmond.

This report supports Council’s Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

This report supports Council’s Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.

Analysis

Business Licence Revenue

Revenue from business licences has been impacted by the COVID-19 pandemic. While revenue in past years has grown by two to five per cent annually, revenue in 2020 decreased slightly (see Table 1). In the beginning of 2021, revenue started to recover and there is now a slight increase when compared to 2020. The total 2021 revenue collected to date is \$2,929,589 whereas revenue collected at the end of the second quarter of 2020 was \$2,923,293. This figure remains lower than the same time period in 2019 but on track to meet the expected budget.

Table 1: Revenue from Business Licences

	2017	2018	2019	2020	2021 YTD
New Businesses	1,801	1,745	1,851	1,270	654
Licence Revenue	\$ 3,884,271	\$ 4,087,165	\$ 4,171,813	\$4,161,591	\$2,929,589

Application Processing

The licencing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process is monitored to ensure that it is both timely and thorough. Staff use the following measures of performance:

- Valid Licences – this is the number of businesses with valid, paid, licences.
- Expired Licences – this is the number of businesses who have not paid to renew their licence from a previous year. Staff follow up with these businesses to confirm if they have either closed or just have not paid their invoice.
- Suspended Applications – these are businesses that have applied for a new licence or for changes to an existing licence and are waiting for a review of their application. Staff work to keep this number as low as possible by prioritizing these applications.

- Total Licences – this is the total number of all licences that are either valid, expired (and being checked) or under application review.

These statistics (shown in Table 2) are measured quarterly as the numbers fluctuate throughout the year (new applications arrive daily and businesses close down) and are not annual totals.

Table 2: Status and Number of Business Licences

	2019 Q2	2019 Q3	2019 Q4	2020 Q1	2020 Q2	2020 Q3	2020 Q4	2021 Q1	2021 Q2
Valid Licences	14,737	14,802	14,487	14,039	13,670	13,586	13,481	13,341	13,586
Expired Licences	637	641	661	1,385	1,567	1,640	1,585	1,318	962
Pending Applications	397	349	381	367	384	415	436	457	468
Total Licences	15,771	15,792	15,529	15,791	15,621	15,641	15,502	15,116	15,016

There are two positive trends that are shown by the statistics in Table 2. The second quarter of 2021 is the first quarter since the pandemic began that there is an increase in the number of valid business licences. This trend is expected to continue as health restrictions ease and events such as the Richmond Night Market are permitted to operate.

The second positive trend is the drop in the number of expired licences. Starting in the last quarter of 2020, enforcement staff were able to refocus on unpaid and expired licences. As mentioned above, staff follow up with these businesses to confirm if they have either closed or just have not paid their invoice.

Business Licence Enforcement

Table 3: Business Licence Enforcement Revenue

	2016	2017	2018	2019	2020	2021 YTD
Revenue from Tickets	\$ 1,700	\$ 16,350	\$ 37,250	\$ 60,100	\$ 17,250	\$ 16,575

Over the last two quarters, enforcement staff received significantly fewer complaints related to enforcement health orders in place to stop the spread of COVID-19. As a result, they were able to resume regular enforcement of businesses, especially those operating without a licence. Ticket revenue as a result of enforcement will now continue to increase throughout the year.

Financial Impact

None.

August 3, 2021

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Conclusion

This report provides an update to the Community Safety Committee on second quarter results for 2021 in the Business Licences department. So far in 2021, revenue and the number of licensed businesses is starting to recover from the decreases seen in 2020 during the pandemic.



Mark Corrado
Manager, Community Safety Policies and Programs
(604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 9, 2021
From: Cecilia Achiam **File:** 12-8375-02/CL Vol. -
 General Manager, Community Safety
Re: Property Use Monthly Activity Report - June 2021

Staff Recommendation

That the staff report titled “Property Use Monthly Activity Report – June 2021”, dated August 9, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Department	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Property Use department provides information and statistics for enforcing bylaws related to noise, health, grease, soils, zoning and short-term rentals as well as education and public awareness initiatives.

This report supports Council’s Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

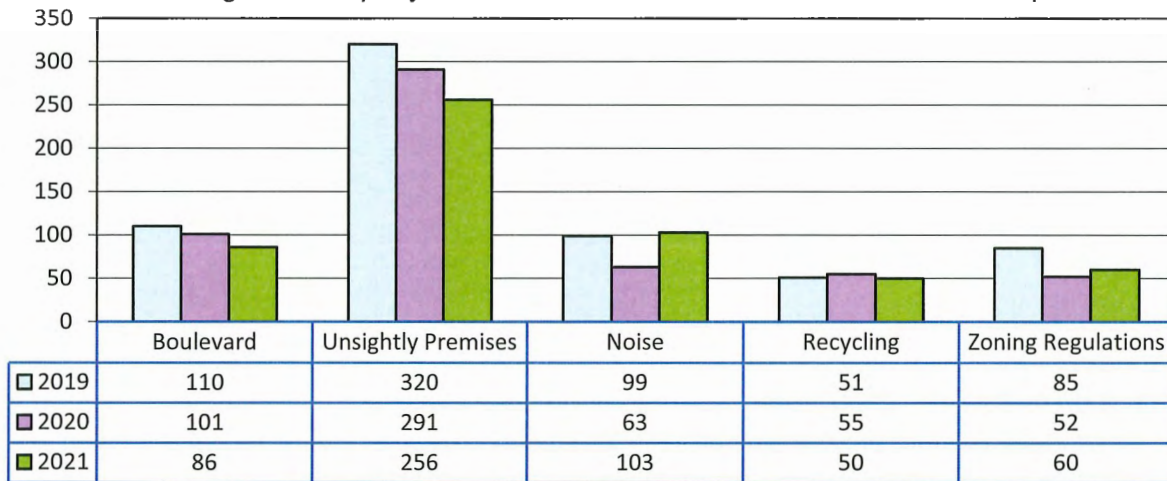
1.1 Enhance safety services and strategies to meet community needs.

Analysis

Property Use Calls for Service

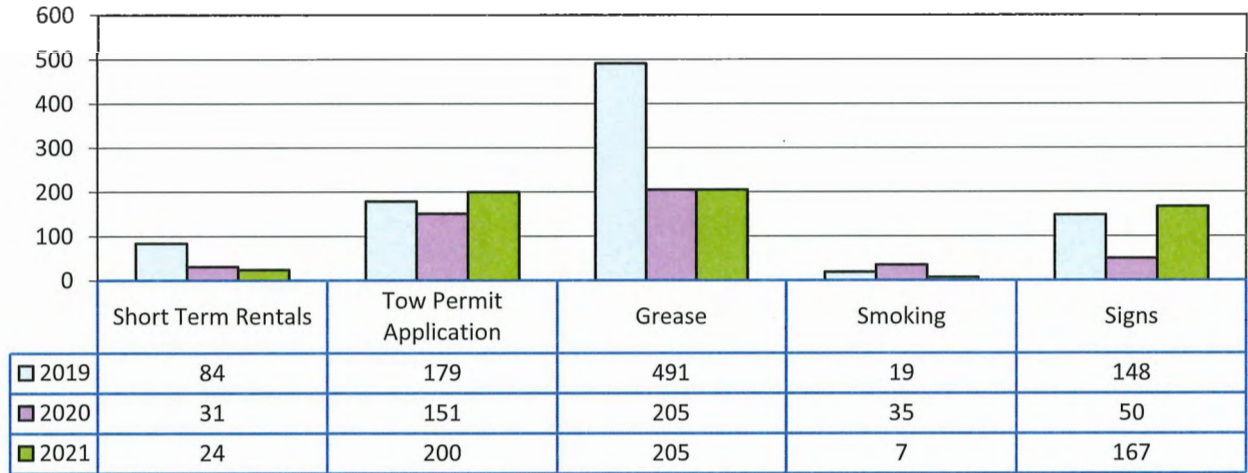
Property use enforcement matters are divided among several groups in Community Bylaws, Engineering and Business Licencing. Figure 1 shows the calls for service (files opened) by Property Use Inspectors. Figure 2 shows all other property related enforcement.

Figure 1: Property Use Calls For Service - June Year-To-Date Comparison



Of significance in the month of June is the continued increase in calls related to noise. This is due to the transition of enforcement from Vancouver Coastal Health to the City of Richmond. This trend is expected to increase, especially in the summer months. Calls for enforcement of signs are also higher than this point in 2020, mostly due to the municipal election that occurred in May.

Figure 2: Other Calls For Service - June Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and communication. During the month of June, the Grease Officer undertook 62 grease-trap inspections, which are reflected in the cumulative total shown in Figure 2. There was one violation notice issued for contravention of Drainage, Dike and Sanitary Sewer System Bylaw No. 7551.

Soil

During the month of June, the Soil Bylaw Officer conducted 62 site inspections and is currently addressing 40 properties that are considered to be in non-compliance. Also this month, the City collected \$9,990 in response to a judgement against the property at 13740 Westminster Hwy.

Stop Work Orders and removal/remediation orders were issued for:

- 10900 Sidaway Road (removal order)

Compliance was obtained for:

- 8711 Finn Road – Property brought into compliance
- 11731 Blundell Road – Owner complied with a removal order
- 10491 Palmberg Road – Property brought into compliance
- 8731 No. 5 Road – Property brought into compliance
- 7088 No. 5 Road – Owner complied with a removal order (concrete)

Soil deposit applications were received for:

- 11500 Blundell Road
- PID 013-082-434

There are 11 soil deposit proposals under various stages of review by City staff and the Officer continues to monitor 12 approved sites. The Agricultural Land Commission is currently reviewing the soil deposit proposal for 8511 No. 6 Rd that had been forwarded by the City in May.

Bylaw Prosecutions

There were no new bylaw charges sworn in June nor were there any Provincial Court Trials.

Ticketing

The following table reflects department *violation issuance* by file type for the month of June and year to date. There were 12 tickets issued in June, six for Unsightly Premises, four Noise violations and two for illegal signs.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	June	YTD
Short-Term Rental Offences	0	9
Unsightly Premises Offences	6	17
Noise Offences	4	16
Grease Trap Offences	0	1
Solid Waste and Recycling Offences	0	2
Sign Offences	2	12
Totals	12	57

Revenue and Expenses

Revenue in Property Use is derived from soil permit revenue, tickets and court fines. As of the end of June, revenue in all categories are exceeding budget. The full results are shown in Table 2.

Table 2: Property Use Revenue by Source

Program Revenue	Budget June 2021	Actual June 2021	YTD Budget June 2021	YTD Actual June 2021
Towing Permits	322	2,975	10,067	11,758
Soil Permit Applications	250	900	1,500	2,100
Other Bylaw Fines	1,538	10,565	48,135	55,390
Total Revenue	2,110	14,440	59,702	69,248

The overall budget position is positive due to higher than budgeted revenue and lower than budgeted expenses. The full results are shown in Table 3.

Table 3: Property Use Revenue and Expenses

		YTD Budget June 2021	YTD Actual June 2021
Property Use	Revenue	59,702	69,248
	Expenses	726,862	379,947
	Net Revenue (Expense)	(667,160)	(310,699)

Financial Impact

None.

Conclusion

Property Use administers a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, grease, noise and health. This report provides a summary of this month's activity, including revenue and expenses.



Mark Corrado
 Manager, Community Safety Policies and Programs
 (604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 10, 2021
From: Cecilia Achiam **File:** 12-8375-02/CL Vol. -
General Manager, Community Safety
Re: **Property Use Monthly Activity Report - July 2021**

Staff Recommendation

That the staff report titled "Property Use Monthly Activity Report – July 2021", dated August 10, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Department	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS: <i>CAO</i>
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Property Use department provides information and statistics for enforcing bylaws related to noise, health, grease, soils, zoning and short-term rentals as well as education and public awareness initiatives.

This report supports Council’s Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

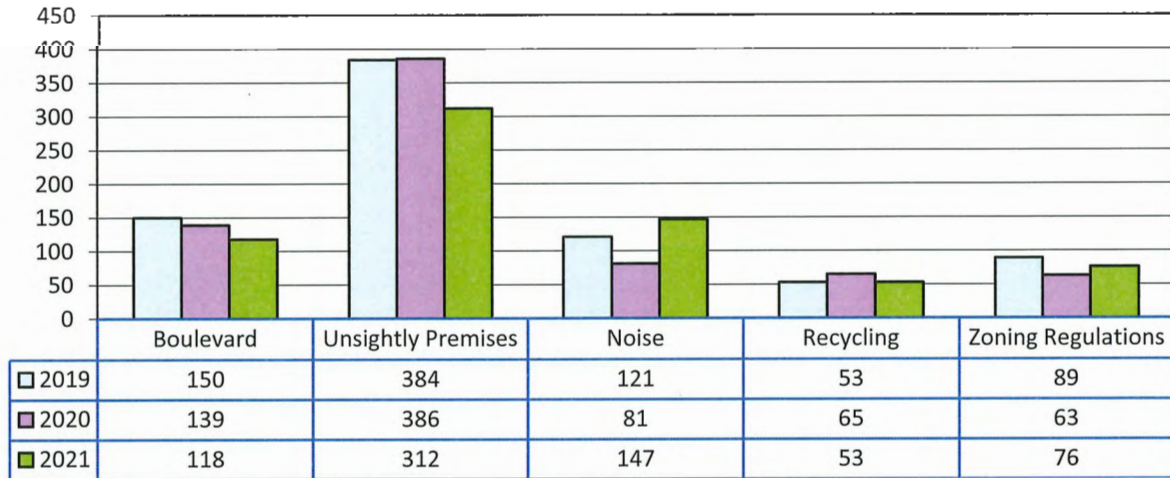
1.1 Enhance safety services and strategies to meet community needs.

Analysis

Property Use Calls for Service

Property use enforcement matters are divided among several groups in Community Bylaws, Engineering and Business Licencing. Figure 1 shows the calls for service (files opened) by Property Use Inspectors. Figure 2 shows all other property related enforcement.

Figure 1: Property Use Calls For Service - July Year-To-Date Comparison



As expected, calls for enforcement of noise continue to increase compared to previous years. While calls related to short-term rentals are expected to return to levels seen in previous years, the numbers remain low as of July.

Figure 2: Other Calls for Service – July Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and communication. During the month of July, the Grease Officer undertook 47 grease-trap inspections, which are reflected in the cumulative total shown in Figure 2. There was one violation notice issued for contravention of Drainage, Dike and Sanitary Sewer System Bylaw No. 7551.

Soil

During the month of July, the Soil Bylaw Officer conducted 63 site inspections and is currently addressing 36 properties that are considered to be in non-compliance.

Stop Work Orders and removal/remediation orders were issued for:

- 10031 Blundell Road (removal order)
- 6280 No. 4 Road (removal order)
- 16160 Westminster Hwy (Stop Work Order and removal order)
- 2200 No. 6 Road (Stop Work Order)

Compliance was obtained for:

- 10271 No. 6 Road – Property brought into compliance
- 11040 Blundell Road – Owner complied with a removal order

Soil deposit application received for:

- 11400 Westminster Hwy
- 7200 No. 5 Road
- 8451 No. 5 Road (removal application)

There are 13 soil deposit proposals under various stages of review by City staff and the Officer continues to monitor 12 approved sites. The Agricultural Land Commission has not provided a decision regarding the soil deposit proposal for 8511 No. 6 Road (forwarded by the City as per Council approval in May).

Bylaw Prosecutions

There was one bylaw prosecution trial in Provincial Court in July. The trial related to an over-height fence at 10660 Railway Avenue. The property owner was found not guilty during the trial but did remove the over-height fence.

Ticketing

The following table reflects department violation issuance by file type for the month of July and year to date.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	July	YTD
Short-Term Rental Offences	0	9
Soil Removal & Fill Deposit Offences	0	0
Watercourse Protection Offences	0	0
Unightly Premises Offences	4	21
Noise Offences	4	20
Grease Trap Offences	0	1
Solid Waste and Recycling Offences	1	3
Sign Offences	2	14
Totals	11	68

Revenue and Expenses

Revenue in Property Use is derived from soil permit revenue, tickets and court fines from bylaw prosecutions. While the actual amount collected each month can very depend on timing of court and ticket payments, overall Property Use revenue is ahead of budget. These results are shown in Table 2.

Table 2: Property Use Revenue by Source

Program Revenue	Budget July 2021	Actual July 2021	YTD Budget July 2021	YTD Actual July 2021
Towing Permits	1,817	2,848	11,885	14,605
Soil Permit Applications	250	2,400	1,750	4,500
Other Bylaw Fines	8,688	32,150	56,823	87,540
Total Revenue	10,755	37,398	70,458	106,645

In addition to a favorable result on the revenue side, there are also savings on the expense side. This equates to an overall budget position that is lower than budgeted expenses. The full results are shown in Table 3.

Table 3: Property Use Revenue and Expenses

		YTD Budget July 2021	YTD Actual July 2021
Property Use	Revenue	70,458	106,645
	Expenses	840,782	443,352
	Net Revenue (Expense)	(770,324)	(336,707)

Financial Impact

None.

Conclusion

Property Use administers a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, grease, noise and health. This report provides a summary of this month’s activity, including revenue and expenses.



Mark Corrado
 Manager, Community Safety Policies and Programs
 (604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** July 15, 2021
From: Cecilia Achiam **File:** 12-8060-01/2021-Vol
 General Manager, Community Safety 01
Re: **Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – June 2021**

Staff Recommendation

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – June 2021”, dated July 15, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
 General Manager, Community Safety
 (604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Services department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

In June there were 115 dogs licenced. This figure represents 105 new dog licence applications and 10 dog licence renewal applications. The total number of dogs licenced year to date is 7,196. Community Bylaw staff continue to collect outstanding renewal licencing fees and have reduced the amount of unpaid renewal licences from 960 to 237. The annual dog licencing campaign will continue until October 1, 2021.

BC SPCA Officers conducted 93 on-foot patrols of 38 parks and dykes located within the City. During the month of June and during the recent heatwave, BC SPCA decreased their park patrols to focus on patrolling both city and privately owned parking lots for incidents of dogs being left in cars without proper ventilation. Two violation notices and eight warnings were issued under the Animal Control Bylaw No. 7932 section 1.1.1(b) "*A person must not cause any animal to be confined in an enclosed space, including a vehicle, without adequate ventilation*".

Dog in hot car calls are prioritized by the BC SPCA, who work collaboratively with Richmond Fire-Rescue (RFR). RFR provides animal extraction services if deemed necessary by the BC SPCA Officers. To date, BC SPCA has not had to call on RFR to attend for an extraction of an animal from a hot car. Both the BC SPCA and Community Bylaws have posted information on their respective social media platforms to educate the public of both the danger and the violation penalties of leaving your animal in a car without proper ventilation.

Figure 1 below highlights the top five patrolled parks followed by Figure 2, which represents BC SPCA Officer public engagement while conducting enforcement and education within the parks for the month of June. Figure 3 represents the 212 calls for service that the BC SPCA Officers attended for the month of June. As fledgling season came to a close, wildlife calls saw a slight increase but overall, were an accurate reflection of past calls during the summer months.

Additionally, BC SPCA Officers conduct both education and enforcement, which includes licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community.

Figure 1: Parks Patrolled by BC SPCA

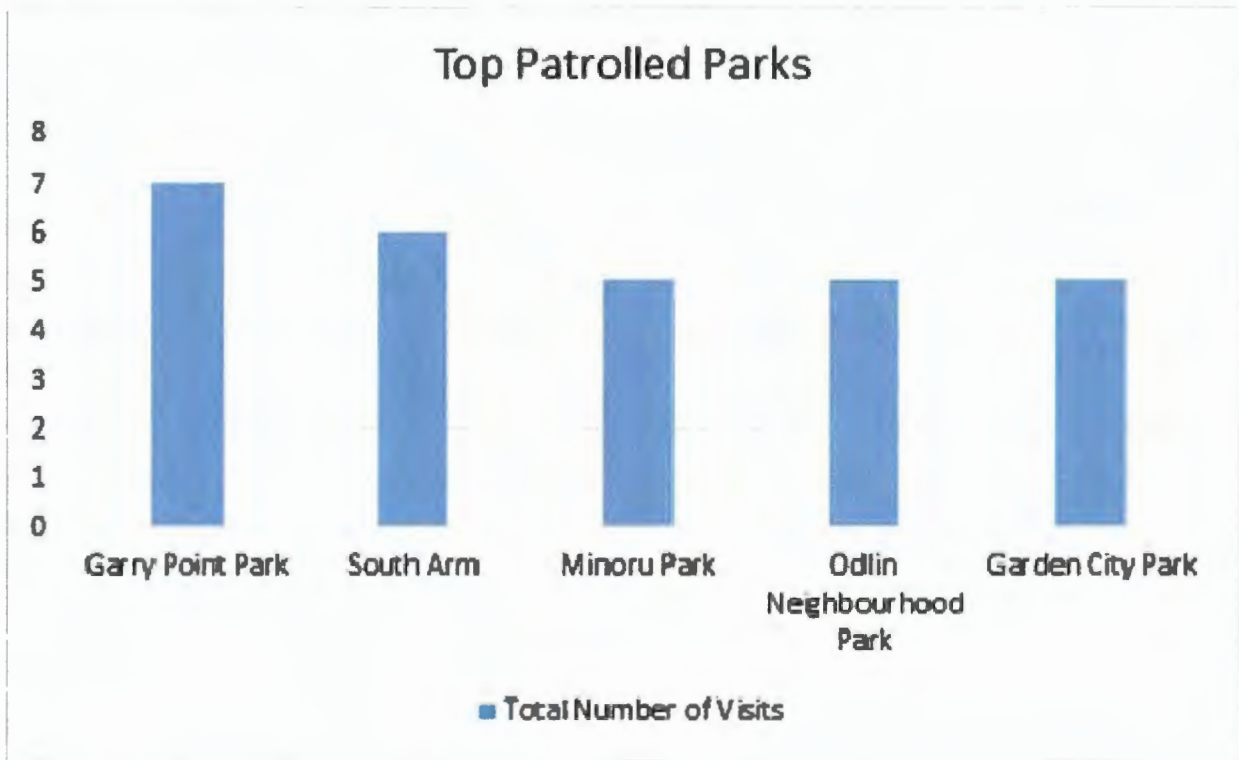


Figure 2: Education and Enforcement by BC SPCA

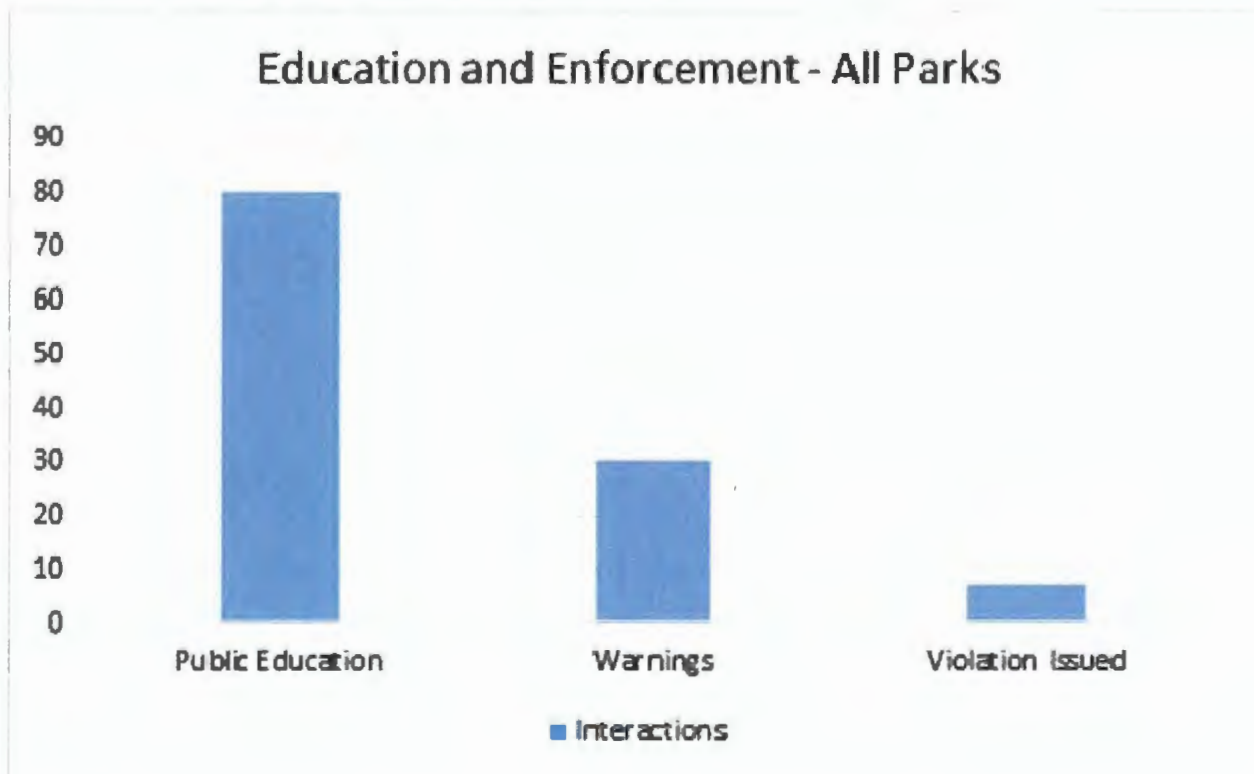
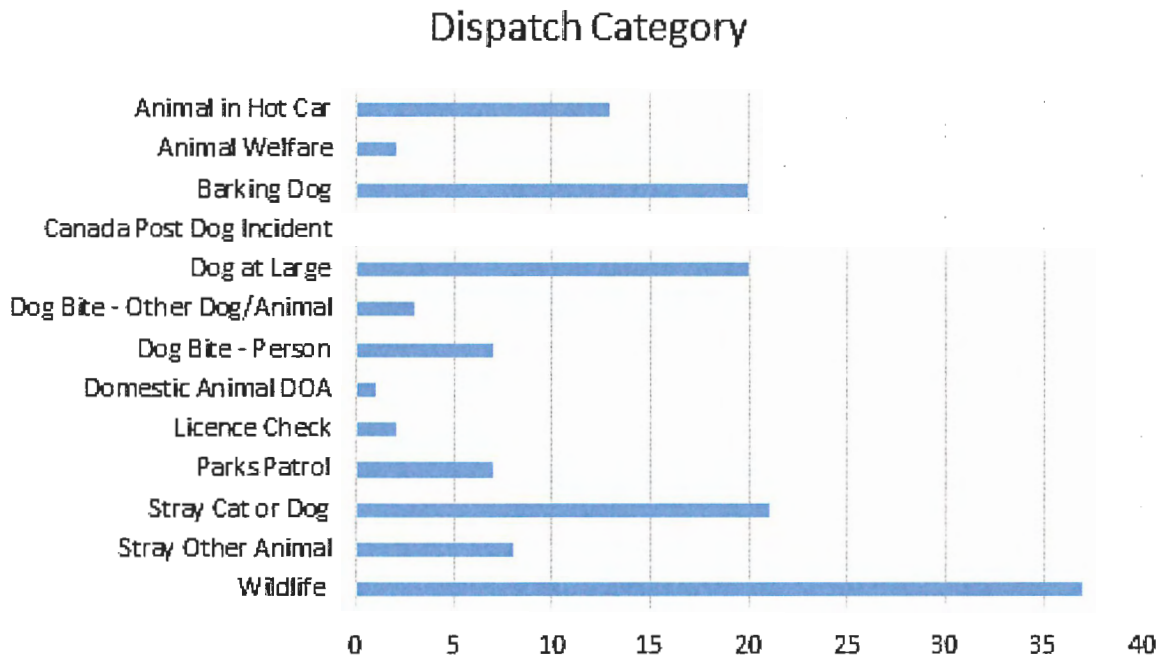


Figure 3: Dispatch Calls for Service – Animals



Parking Enforcement

For the month of June 2021, Parking Officers continued to monitor assigned files while proactively patrolling City owned off-street parking lots for compliance of pay parking and City roadways for stopping and parking offences. Parking Officers also conduct monthly, rotational school patrols, which are prioritized based on both public and school staff concerns. Community Bylaws received a request from a parent of a student who attends William Bridge Elementary, who noted multiple parking and stopping concerns in her correspondence. Officer patrols of William Bridge elementary resulted in no observed violations. During the month of June, Officers conducted 27 school patrols and issued 43 tickets for parking and stopping violations under the Traffic Bylaw No. 5870.

Parking Officers attended 230 calls for service for parking and/or stopping related offences. For the month of June, there were no calls for service attributed to COVID-19 social distancing and unauthorized use of a City sports field.

Management of files by Parking Officers is priority based with all safety and obstruction requests receiving top priority.

Figure 4 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 5.

Figure 4: Parking Violations Issuance Comparison

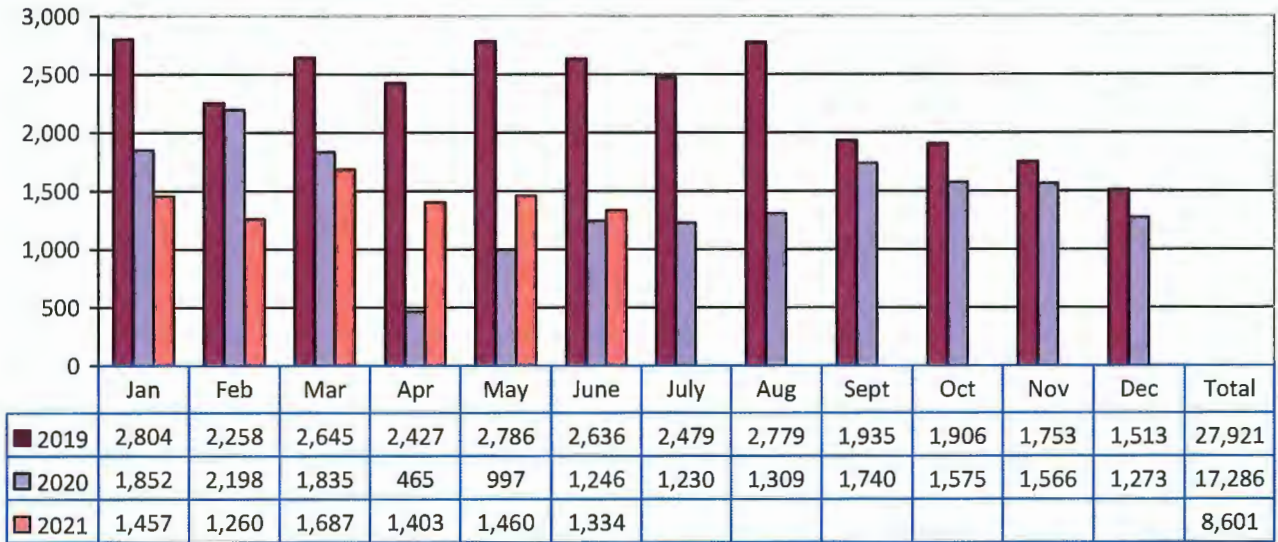
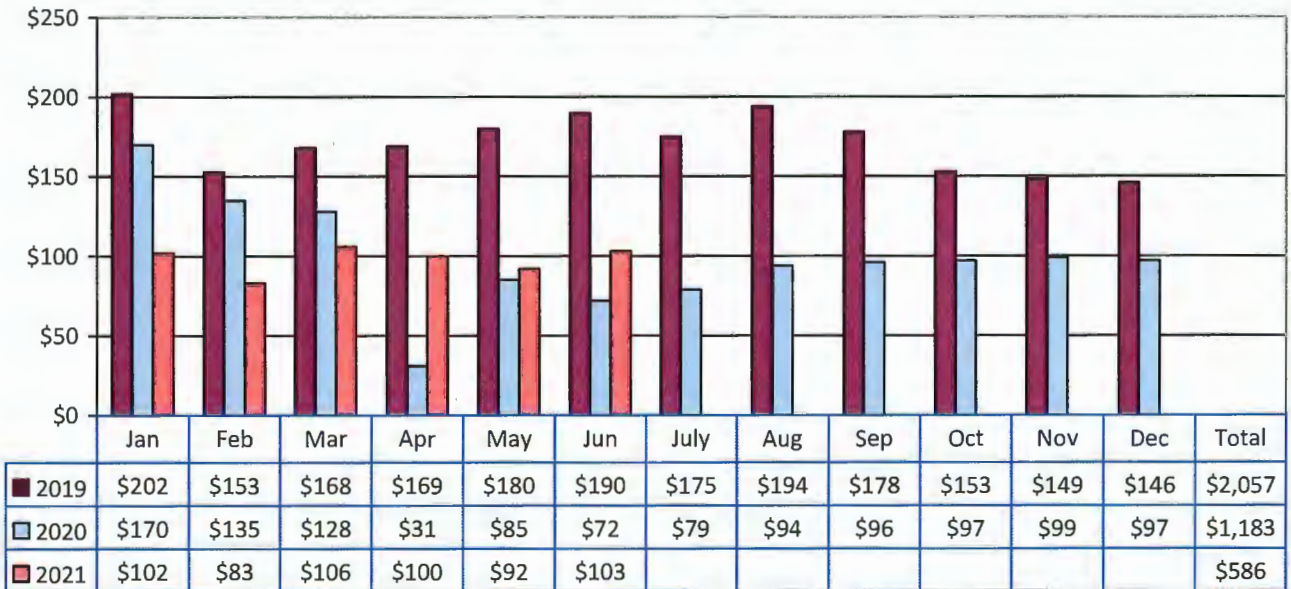


Figure 5: Parking Revenue Comparison (000's)



Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 1 exhibits the number of parking violations issued together with the number of animal services violations issued.

Table 1: Violations Issued

Ticket Issuance	June	YTD
Parking & Stopping Offences	1,334	8,601
Animal Services Offences	127	392
Totals	1,461	8,993

Ticket revenue continues to be lower than in previous years, but as the City has moved to both Step 3 of the provinces' *BC's Restart 4 step plan* and *Step 3 of the City's Restoring Richmond plan*, individuals should begin resuming their recreational activities and returning to their place of business rather than working from home. Staff expect an increase in vehicular traffic in Richmond.

Animal Services ticket revenue continues to reflect an increase as a result of, not only the annual dog licence canvassing program and non-compliance of dog owners to purchase renewal licences, but the uniform presence and enforcement of the Animal Control Bylaw by BC SPCA Officers as it relates to off-leash and other sited offences within the bylaw.

Bylaw Adjudication

The next adjudication hearing is scheduled for August 25, 2021.

Revenue and Expenses

The Community Bylaw Parking and Animal Services department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue generated is from dog licences, animal services fines, false alarm disturbances and newspaper box permits. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the programs within Community Bylaws Parking and Animal Services.

Table 2: Parking and Animal Services Revenue by Source

Program Revenue	Budget June 2021	Actual June 2021	YTD Budget June 2021	YTD Actual June 2021
Contract Revenue ¹	4,750	5,000	31,391	30,000
Filming Revenue	0	623	0	11,400
False Alarm	4,533	0	27,200	5,875
Dog Licences	8,792	8,460	134,674	184,420
Newspaper Box Permits	514	0	22,410	8,648
Animal Services Fines	369	7,975	5,641	21,375
Parking Revenue ²	161,821	103,485	1,069,491	586,150
Receivable Income ³	7,916	0	52,320	0
Total Revenue	188,695	125,543	1,343,127	847,868

Table 3: Parking & Animal Services Revenue and Expenses

		YTD Budget June 2021	YTD Actual June 2021
Parking⁴	Revenue	1,202,812	642,073
	Expenses	841,290	572,564
	Net Revenue (Expense)	361,522	69,509
Animal Control⁵	Revenue	140,315	205,795
	Expenses	504,062	440,479
	Net Revenue (Expense)	(363,747)	(234,684)

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

⁴ Includes all revenue from Table 2, excluding dog licences and animal services fines

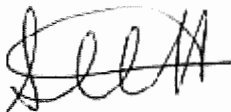
⁵ Includes dog licences and animal services fines from Table 2

Financial Impact

None.

Conclusion

The Parking Enforcement and Animal Services department administers a wide range of bylaws related to parking, animal services, public parks and school grounds. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses. Ticketing revenue continues to decrease primarily due to the impact of the COVID-19 Pandemic. However, the decrease in revenue was managed and partially offset by a decrease in costs in all areas of the department.



Susan Lloyd
Program Manager, Administration, Parking
Enforcement and Animal Services
(604-247-4467)



To: Community Safety Committee **Date:** August 13, 2021
From: Cecilia Achiam **File:** 12-8060-01/2021-Vol
 General Manager, Community Safety 01
**Re: Community Bylaws Parking Enforcement and Animal Services Monthly
 Activity Report – July 2021**

Staff Recommendation

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – July 2021”, dated August 13, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS: <i>MA</i>
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Services department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

In July there were 93 dogs licenced. This figure represents 90 new dog licence applications and three dog licence renewal applications. The total number of dogs, licenced year to date is 7,289. Community Bylaw staff continue to collect outstanding renewal licencing fees and have reduced the amount of unpaid renewal licences from 960 to 211. The annual dog licencing campaign will continue until October 1, 2021.

BC SPCA Officers conducted 92 on-foot patrols of 38 parks, schools and dykes located within the City. During the month of July, there was an increase in complaints regarding off-leash dogs on school grounds. This is a common issue in the lower mainland as dog owners are finding that school grounds, in some cases, are more conveniently located and less crowded than designated dog parks. Community Bylaws has reached out to the Richmond School District Office to work collaboratively in erecting signage on all school grounds within the city to remind dog owners that off-leash dogs are prohibited under the Animal Control Bylaw No. 7932 (Animal Control Bylaw).

During the month of July, BC SPCA Officers attended nine dog in hot car calls, which resulted in one violation notice and eight warnings being issued under the Animal Control Bylaw section 1.1.1(b) "*A person must not cause any animal to be confined in an enclosed space, including a vehicle, without adequate ventilation*". The City and the BC SPCA continue to promote the dangers of leaving your animal in a vehicle on social media platforms and will continue to do so throughout the summer months.

The BC SPCA Officers have adjusted their Officers' starting hours to 7:00 am for the months of July and August, to accommodate early morning foot patrols of both Garry Point and McDonald Beach. Both City facilities have seen an increase in animal control related calls, which are occurring prior to the BC SPCA Officers' current start time of 9:00am. Having Officers present on-site, will assist to address animal control issues through both public education and ticketing means.

During the month of July, BC SPCA focused on positive reinforcement of "good canine citizenship" by giving out dog cookies during their patrols and thanking owners for abiding by

both the dog licencing bylaw and the animal control bylaw. The public interaction has resulted in over 60 cookies being handed out to lucky dogs. During the month of July, the BC SPCA received an increase in calls for service regarding stray cats, which were attributed to windows being left open due to the hot weather. The BC SPCA addressed the issue on their social media platforms with education on the hazards faced by cats being at large. Additionally, BC SPCA Officers conduct both education and enforcement, which includes licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community

Figure 1 below highlights the top five patrolled parks followed by Figure 2, which represents BC SPCA Officer public engagement while conducting enforcement and education within City parks for the month of July. Figure 3 represents the 207 calls for service that the BC SPCA Officers attended for the month of July.

Figure 1: Parks Patrolled by BC SPCA

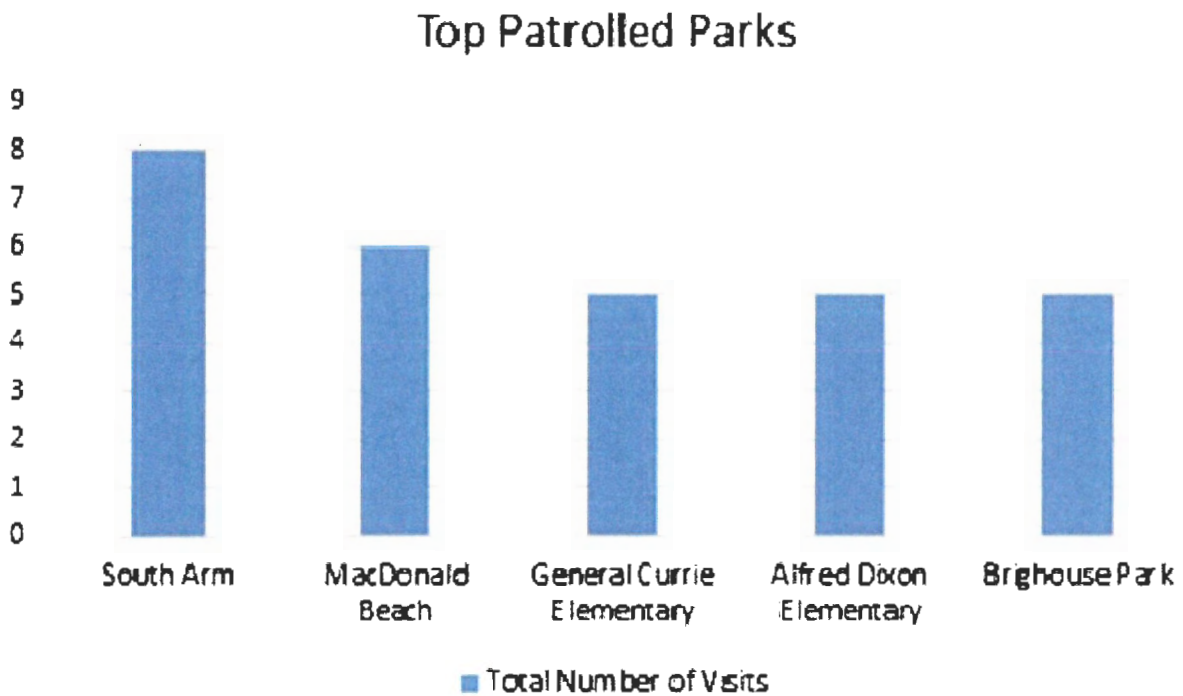


Figure 2: Education and Enforcement by BC SPCA

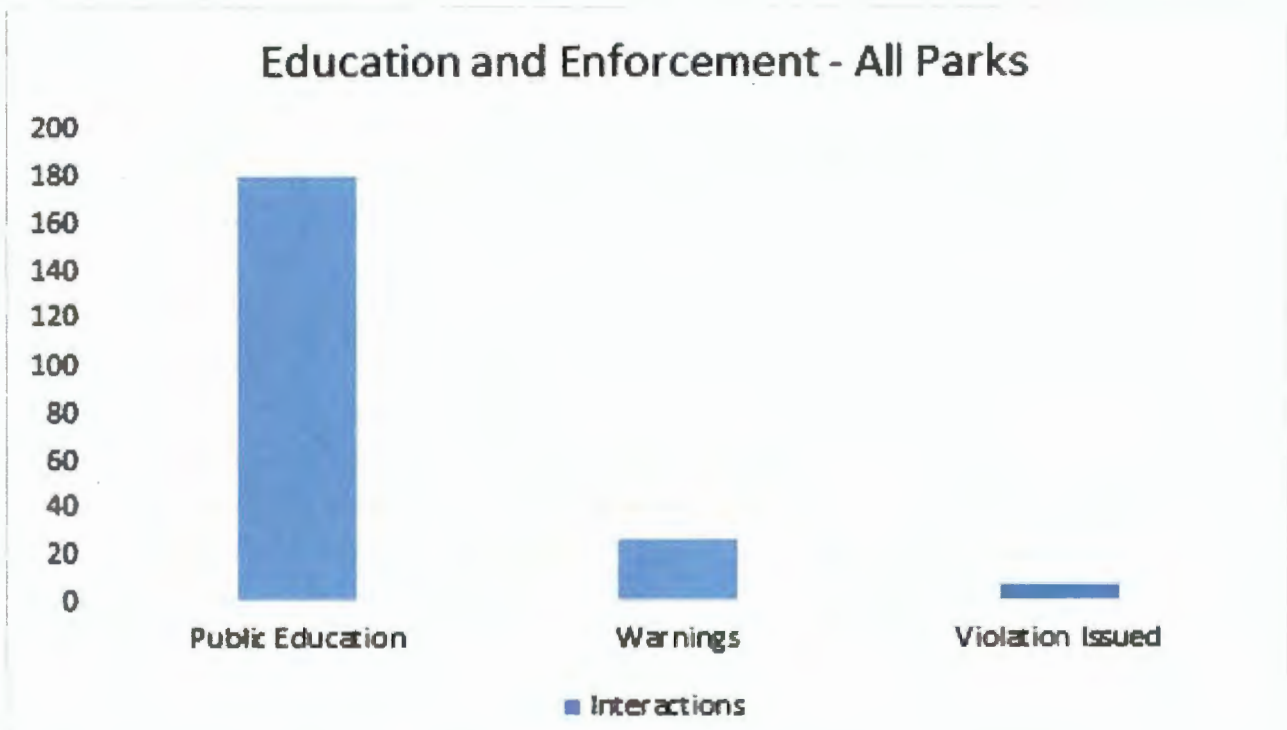
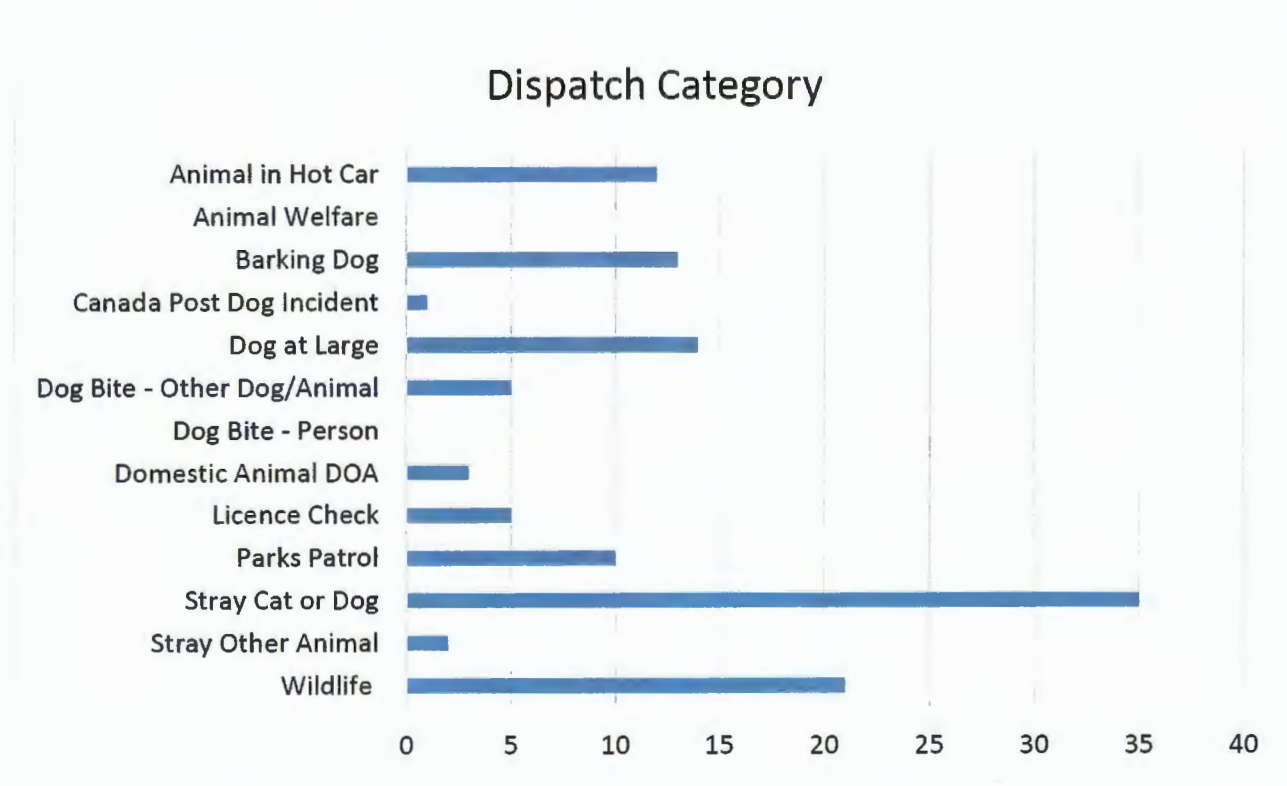


Figure 3: Dispatch Calls for Service – Animals



Parking Enforcement

For the month of July 2021, Parking Officers continue to monitor assigned files, of which the majority are attributed to the enforcement of Traffic Bylaw No. 5870 in respect of both the 72 hour and the three-hour bylaws. Both sections of the bylaw, address possible abandoned vehicles and vehicle turnover on city streets. Officers proactively patrol City owned off-street parking lots for compliance of pay parking and City roadways for stopping and parking offences.

Parking Officers attended 184 calls for service for parking and/or stopping related offences. For the month of July, there were no calls for service attributed to COVID-19 social distancing and unauthorized use of a City sports field.

Management of files by Parking Officers is priority based with all safety and obstruction requests receiving top priority.

Figure 4 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 5.

Figure 4: Parking Violations Issuance Comparison

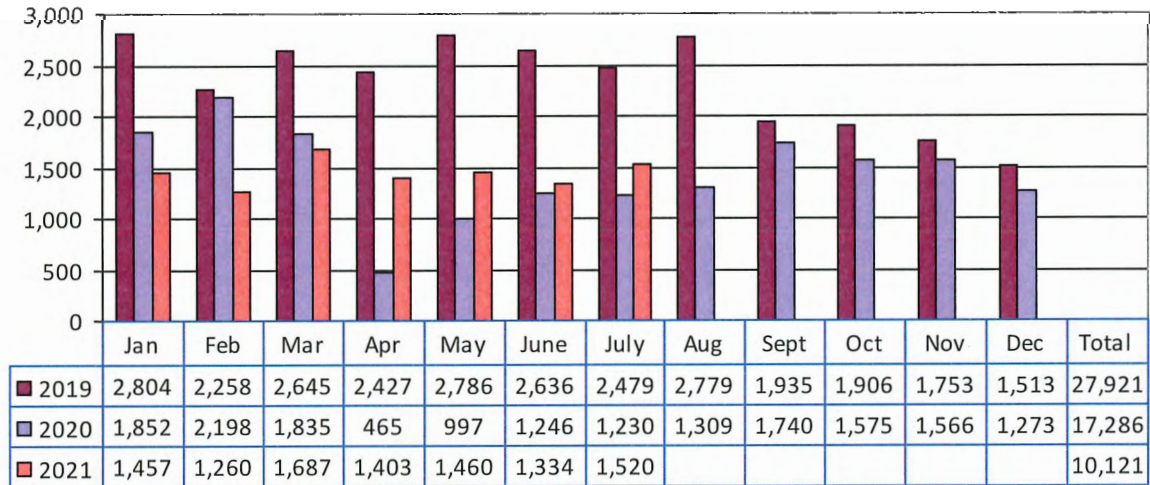


Figure 5: Parking Revenue Comparison (000's)



Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 1 exhibits the number of parking violations issued together with the number of animal services violations issued.

Table 1: Violations Issued

Ticket Issuance	July	YTD
Parking & Stopping Offences	1,520	10,121
Animal Services Offences	67	459
Totals	1,587	10,580

Ticket revenue continues to fluctuate with a slight rise in the month of July, though still lower than in previous years, which can be attributed to the overall effect of the COVID-19 pandemic.

Animal Services ticket revenue continues to reflect an increase as a result of the annual dog licence canvassing program and non-compliance of dog owners to purchase renewal licences as well as the uniform presence and enforcement of City bylaws by BC SPCA Officers as they relate to animal control and licencing issues.

Bylaw Adjudication

The next adjudication hearing is scheduled for August 25, 2021.

Revenue and Expenses

The Community Bylaw Parking and Animal Services department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue

generated is from dog licences, animal services fines, false alarm disturbances and newspaper box permits. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the programs within Community Bylaws Parking and Animal Services.

Table 2: Parking and Animal Services Revenue by Source

Program Revenue	Budget July 2021	Actual July 2021	YTD Budget July 2021	YTD Actual July 2021
Contract Revenue ¹	4,652	5,000	36,043	35,000
Filming Revenue	0	232	0	11,633
False Alarm	4,533	0	31,733	5,875
Dog Licences	13,436	6,668	148,110	191,088
Newspaper Box Permits	4,066	0	26,476	8,648
Animal Services Fines	563	7,975	6,204	29,350
Parking Revenue ²	158,501	107,604	1,227,993	693,754
Receivable Income ³	7,755	0	60,073	0
Total Revenue	193,506	127,479	1,536,632	975,348

Table 3: Parking & Animal Services Revenue and Expenses

		YTD Budget July 2021	YTD Actual July 2021
Parking⁴	Revenue	1,382,318	754,910
	Expenses	981,754	678,794
	Net Revenue (Expense)	400,564	76,116
Animal Control⁵	Revenue	154,314	220,438
	Expenses	588,230	455,716
	Net Revenue (Expense)	(433,916)	(235,278)

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

⁴ Includes all revenue from Table 2, excluding dog licences and animal services fines

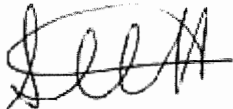
⁵ Includes dog licences and animal services fines from Table 2

Financial Impact

None.

Conclusion

The Parking Enforcement and Animal Services department administers a wide range of bylaws related to parking, animal services, public parks and school grounds. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses. Ticketing revenue continues to fluctuate, primarily due to the impact of the COVID-19 Pandemic, which is managed and partially offset by a decrease in costs in all areas of the department.



Susan Lloyd
Program Manager, Administration, Parking
Enforcement and Animal Services
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** July 19, 2021
From: Tim Wilkinson
Fire Chief **File:** 99-Fire Rescue/2021-
Vol 01
Re: **Richmond Fire-Rescue Monthly Activity Report – June 2021**

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – June 2021”, dated July 19, 2021, from the Fire Chief, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Emergency Programs

Notable items from Emergency Programs (EP) for June 2021 are as follows:

- The Emergency Operations Centre (EOC) has operated for 473 consecutive days, following the Provincial State of Emergency that commenced on March 17, 2020. EP staff continue to complete necessary follow-up documentation, administration and reimbursement submissions with the Province, as well as improve processes for the next EOC activation.
- Staff have been working with the Province to identify their readiness in regards to the wildfire and freshet season. The Province predicted that wildfire season would be extreme, and temperatures have been unusually hot and dry. This prediction has been true so far and EP staff have prepared accordingly. On the other hand, the Freshet was determined to be calm and gradual in 2021.
- Staff have reviewed the capabilities, strengths, and weaknesses of the Emergency Management Information System (EMIS) system as it pertains to how to move forward and work remotely/electronically.
- Staff are collaborating with YVR's Emergency Programs staff in preparation for the Vancouver airport regulatory exercise in 2021.
- Topics discussed in June's Emergency Support Services Director regional committee meeting included establishing a "new normal" for Emergency Social Services (ESS) service delivery/volunteer management post-COVID, and an After Action Review of their recent Level 3 ESS Activation shared by the City of Surrey.
- Staff are working with Canadian Red Cross (CRC) to identify and address gaps in the ESS Agreement and the Operational Plan for Level 2 emergency events.
- Staff will be participating in the City of Vancouver's Hazard Risk Vulnerability Assessment (HRVA) workshops, held in June, July and September and will be discussing emergency preparedness and action in regards to multiple emergency scenarios. EP staff plan to update the City's HRVA through collaboration with other municipalities.
- Staff coordinated with multiple City departments to create, share and provide important information to Richmond residents during the heatwave.

Vaccinations

During June, staff continue to book appointments for their immunizations.

Training and Public Education

Fire Training staff facilitated multiple training activities during June 2021 including: Playbook High-rise, Hook-Lift, Utility Terrain Vehicle, Fire Response and Confined Space Training.

During June, Richmond Fire-Rescue (RFR) hosted a demonstration of the fire performance of mass timber structures during construction. The purpose of the demonstration was to validate the safety and structural performance of Mass Timber under specific fire related stress scenarios. The Canadian Wood Council partnered with the National Research Council, Fire Prevention Innovations, CHM Fire Consultants Ltd, and GHL Consultants Ltd to develop the demonstrations, held in Richmond, and Ottawa. Working with GHL Consulting, the Richmond event was held at the Lafarge fire training site. The results of these demonstrations will be used to educate actors within the Mass Timber supply chain including fire officials, municipal regulators, code officials, insurance firms, the public and more.

During June 2021, public education events remained on hold. Fire staff continued to create and post educational videos on the RFR Facebook and website pages.

Recruitment

During June 2021, potential firefighter candidates participated in the physical testing portion of the recruitment process. Sixty-four candidates took part in the physical testing held at Fire Hall No. 1 and the swim testing held at Watermania.

To date, there have been 499 total applications, 65 Candidate Suitability Evaluations, 129 panel interviews and 57 Fire Chief Interviews.

Emergency Response

Richmond Fire-Rescue staff continue to support incidences emanating from Health Orders issued by the Province to combat the COVID-19 pandemic as well as provide regular services to the community.

Richmond Fire-Rescue's goal is to respond to incidents in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In June 2021, there were a total of 830 incidents, representing a 136 per cent increase in incidences from June 2020 (Attachment 1).

Richmond Fire-Rescue is experiencing increases in medical responses due to the changes of the Provincial Health Orders and Medical Health Officer's direction. The increase in June 2021 is a result of the gradual return to normal levels of service of medical event types. RFR continues to monitor all activities to identify and create programs to respond to emerging trends.

The average time on scene for RFR crews was 33 minutes, which was higher than the 28 minutes recorded in 2020. Time on scene can vary due to the nature and severity of each incident.

	Totals (2021)	Percentage Change from June 2020	Number Change from June 2020	5 Year Average for June
Alarm Active No Fire	149	+28	+33	133
Explosion	0	0	0	0
Fire	44	+52	+15	49
Haz-Mat	12	+300	+9	10
Medical	390	+584	+333	304
MVI	66	+25	+13	87
Public Hazard	8	+14	+1	9
Public Service	111	+152	+67	66
Response Cancelled/Unfounded	48	+14	+6	74
Specialized Transport	2	-	+2	2
Tech Rescue	0	-100	-1	0
Totals	830	+136	+478	735

In June 2021, there were 44 reportable fires to the Office of the Fire Commissioner, representing a 52 per cent increase from June 2020. The average figure for fires reported in June over the last five years is 49.

Richmond Fire-Rescue's emergency fire response goal is to contain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases significantly, once the fire leaves the room of origin.

Fire damage and property loss during June 2021 are estimated at \$40,000. This total includes \$31,000 for building/asset loss and \$9,000 for content loss. The total building/asset and content value at risk was estimated to be \$45,754,200 and the total value preserved from damage was \$45,714,200. These numbers translate to 99 per cent of value protected (Table 2); this is the same value observed in 2020.

Incident Type Breakdown	Incident Volume	Estimated Building/ Asset Value (\$)	Estimated Building/ Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	1	475,000	10,000	140,000	-	605,000
Multi family	4	-	-	-	-	-
Commercial/Industrial	5	45,021,000	-	30,000	5,000	45,046,000
Outdoor	32	33,500	-	29,000	4,000	58,500
Vehicle/Vessel	2	25,700	21,000	-	-	4,700
Totals*	43	45,555,200	31,000	199,000	9,000	45,714,200

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable June 2021 incidents:

- **June 11 – Hazardous Materials (Haz-mat) on Westminster Highway.** RFR crews attended to a white powder incident in the mailroom of an office building. RFR Haz-mat teams responded to the site, isolated the area and shut down HVAC systems. RCMP were dispatched to the scene and isolated onsite staff to observe any potential health impacts. RFR teams isolated the powder and took samples to identify the substance. Using a variety of tools to assess both the envelope and the mailroom, no hazardous materials of any type were found. RCMP also conducted a risk assessment and found the event to be of a low risk. There were no injuries reported.
- **June 12 – Residential fire on Moore Road.** RFR crews arrived to a hedge fire approximately 20 feet long and seven feet high along with live wires down. Crews quickly extinguished the hedge fire and secured the down power lines. There was damage from the fire to the corner soffit of the house. The homeowner had suffered first-degree burns to their face and arms from trying to extinguish the fire. BC Ambulance staff took the patient to Richmond General Hospital. There were no other injuries reported.
- **June 16 – Motor vehicle incident on Railway Avenue.** RFR crews, along with BC Emergency Health Services (BCEHS) and the RCMP responded to a serious motor vehicle incident. A car with one driver drove into the back of a waste services garbage truck. The garbage truck occupants were not injured, however they had jumped off the truck to avoid being hit and were noticeably shaken up from the event. The driver of the car was seriously injured, with some significant fractures and injuries. Once extracted, the driver was transported to hospital by BCEHS. There were no other reported injuries. RFR staff conducted critical incident stress debriefings for the responding firefighters.
- **June 25 – Recreational vehicle fire on Clifton Road.** Crews responded to a motor home and large hedge fire. Crews quickly extinguished the fire. There were multiple bylaw violations at this location and the City's Bylaws and the RCMP were requested to attend. A Fire Inspector also attended. There were no injuries reported.
- **June 28 – Commercial building fire on No. 9 Road.** RFR crews responded to a fire in a fuel hopper. The hopper contained chopped up tires, which produced heavy black smoke. RFR crews encountered very high temperatures throughout this call and set up a rehabilitation area with lots of water and a hose for the purpose of reducing body temperatures. The body temperatures of all involved were monitored by the on-site Incident Safety Officer. No BCEHS staff were able to attend due to call volumes. RFR crews were able to extinguish and cool the areas involved. There were no injuries reported, however some staff suffered heat related issues like cramping up and dizziness.

July 19, 2021

- 6 -

Financial Impact

None.

Conclusion

During June 2021, Richmond Fire-Rescue crews continued to experience impacts on all incident volumes. RFR are continuing to see incident numbers slowly returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic. RFR staff remain ready to react and adapt to the ever-changing pandemic situation.

Richmond Fire-Rescue has not experienced any negative impacts to emergency response and continues to monitor activities to identify and create programs to respond to emerging trends.

A handwritten signature in black ink, appearing to read 'Tim Wilkinson', with a horizontal line extending to the right.

Tim Wilkinson
Fire Chief
(604-303-2701)

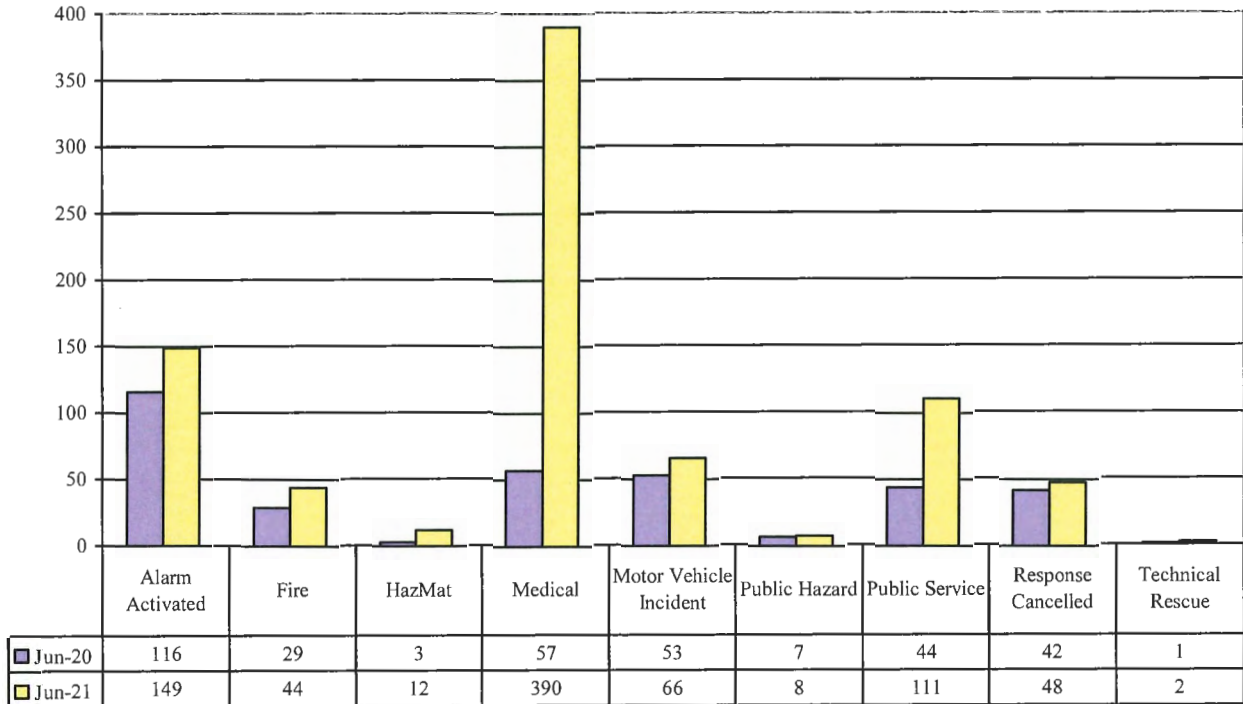
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Att. 1: Suppression Activity, including location of June's Fire, Medical and MVIs

Incident Volumes

The following chart provides a month to month comparison regarding incidents occurring in June 2021 and 2020. In June 2021, there were a total of 830 incidents, compared to 352 in June 2020. This represents an increase of 136 per cent.

Table 3: June 2020 & June 2021



Incident Type Legend:
HazMat: includes fuel or vapour; spills, leaks, or containment
Medical includes: cardiac arrest, emergency response, home or industrial accidents
Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down
Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 47 per cent of the total emergency responses for RFR during the month of June 2021. A detailed breakdown of the medical incidents for June 2020 and 2021 is set out in the following table by sub-type. There were a total of 390 medical incidents in June 2021 compared to 57 in June 2020, an increase of 584 per cent.

Table 4a: June 2020 & June 2021 Medical Calls by Type

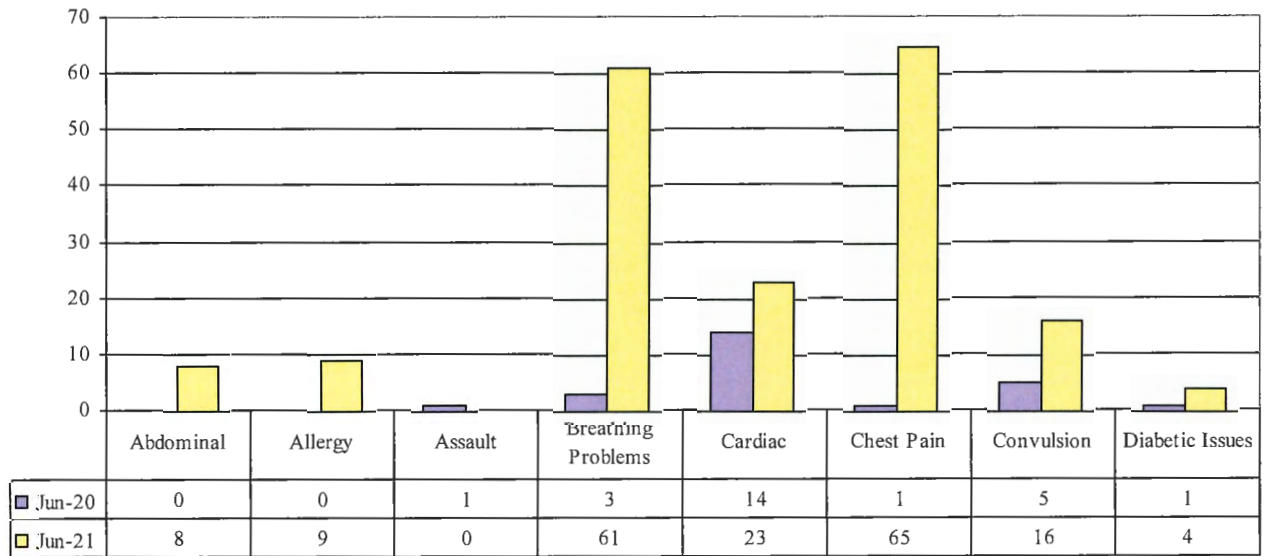
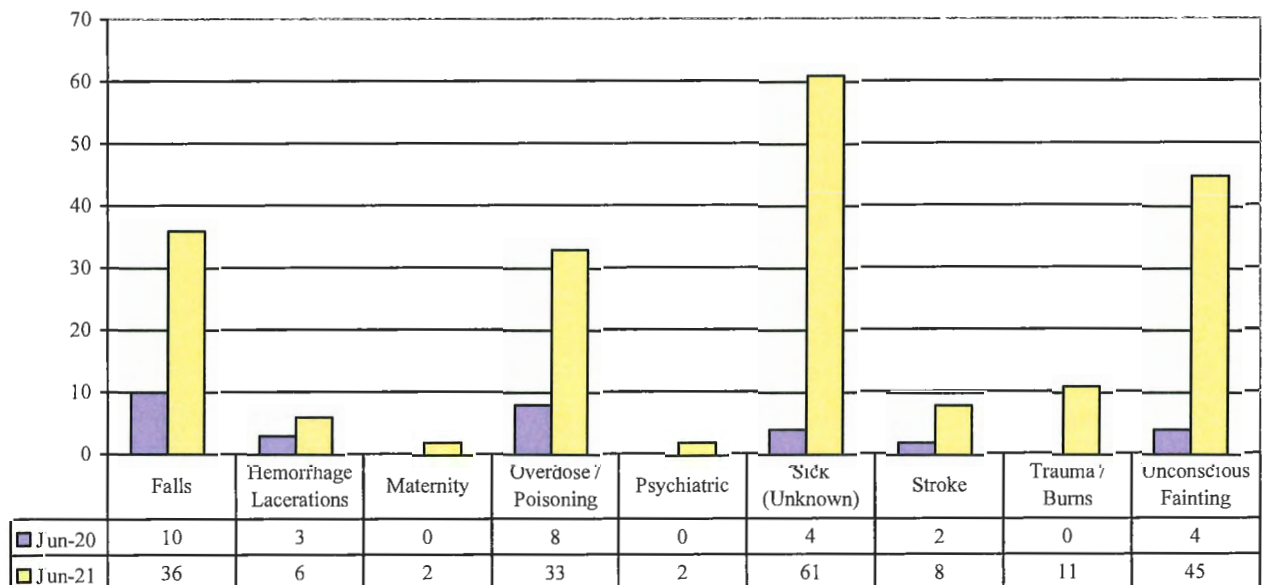


Table 4b: June 2020 & June 2021 Medical Calls by Type



Fire Investigations

The fire investigation statistics for June 2021 are listed below:

Table 5: Total Fire Investigation Statistics – June 2021			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	1	-
Residential - Multi-family	1	3	-
Commercial/Industrial	1	3	1
Outdoor	-	30	1
Vehicle	1	1	1
Totals	3	8	3

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: Hazardous Materials Incidents By Type – June 2021	
	Details
Flammable / Combustible Liquids	1
Natural Gas / Propane Leaks (small)	4
Hazard Misc.	1
Standby / Support for other Agency	1
Toxic / Infectious Substances	2
Unclassified	3
Totals	12

Figure 1: Location of reportable fires attended in June 2021 (total 44)

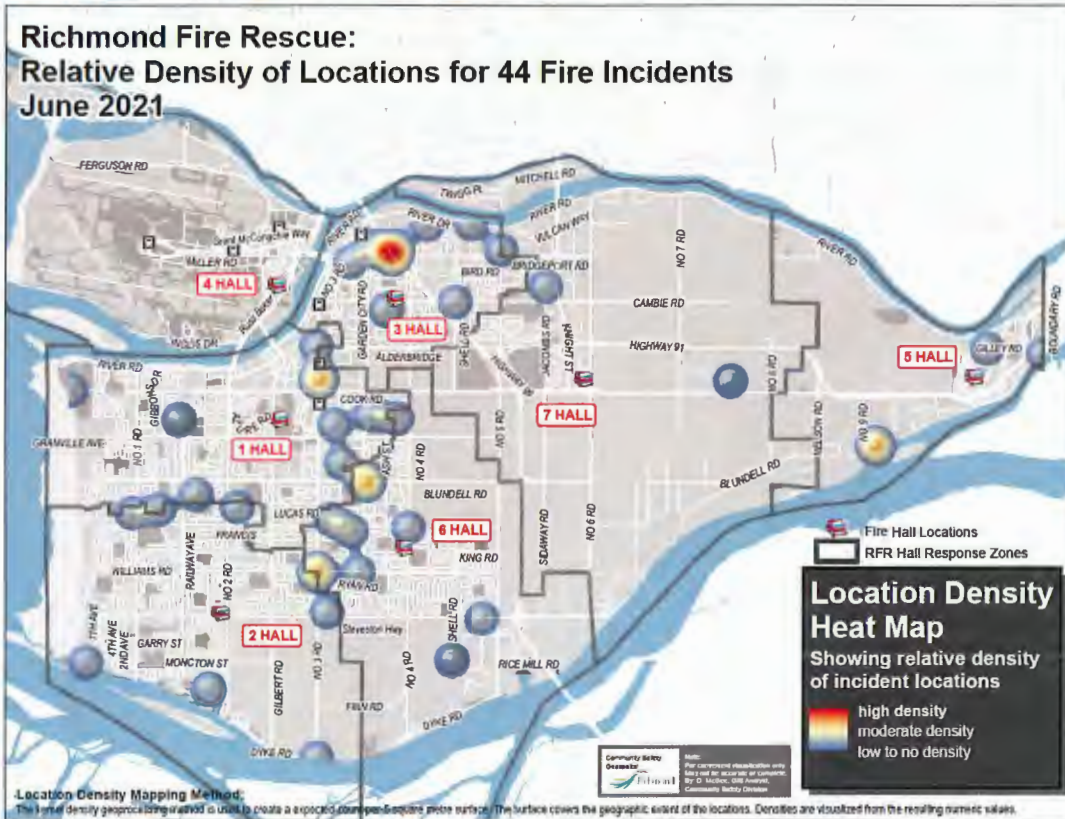
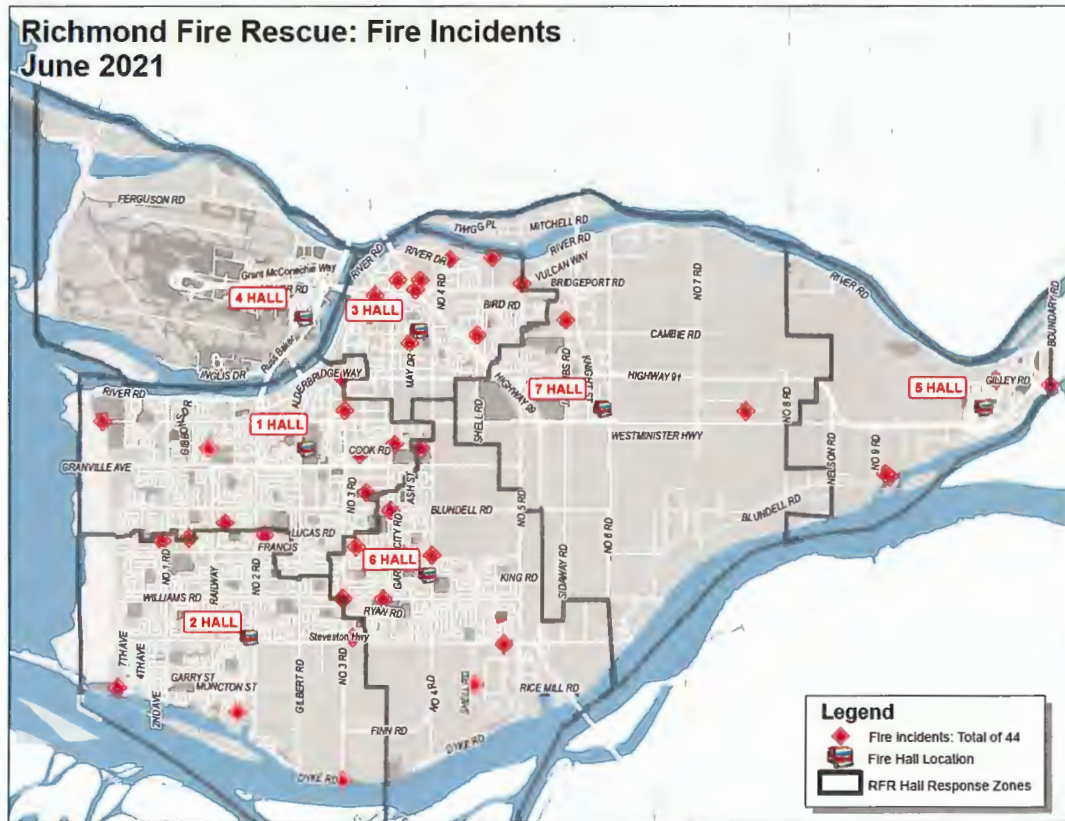


Figure 2: Location of medical Incidents in June 2021 (total 390)

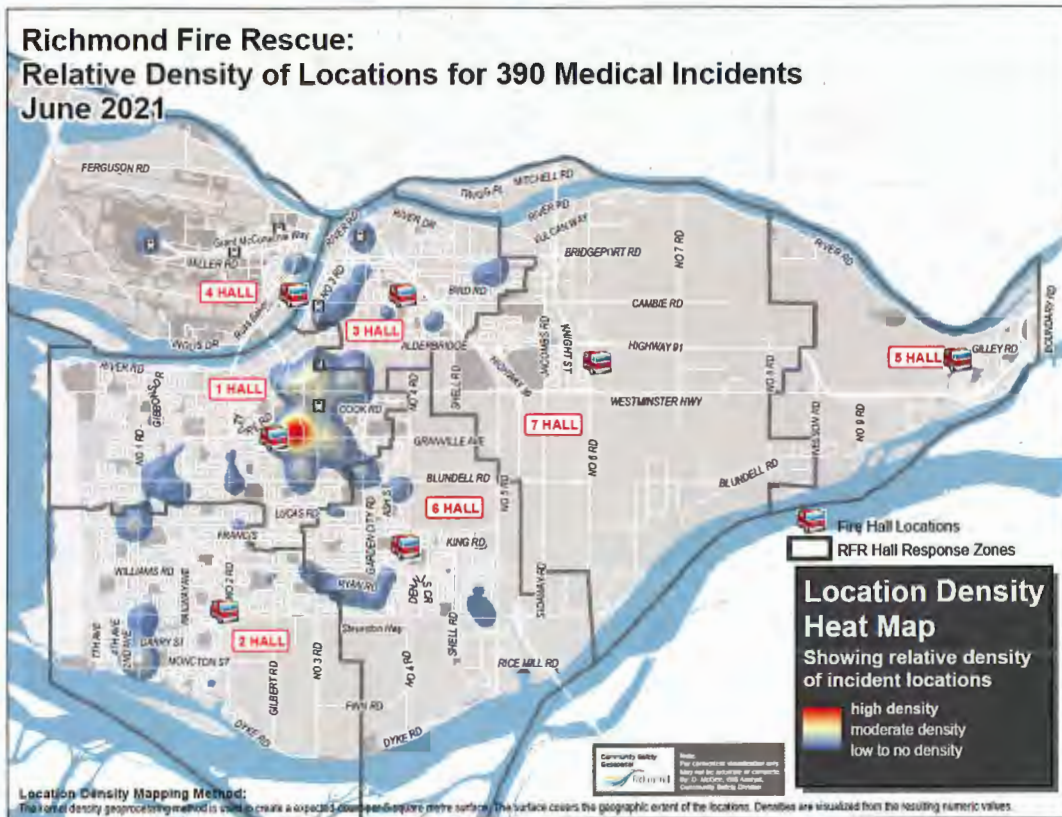
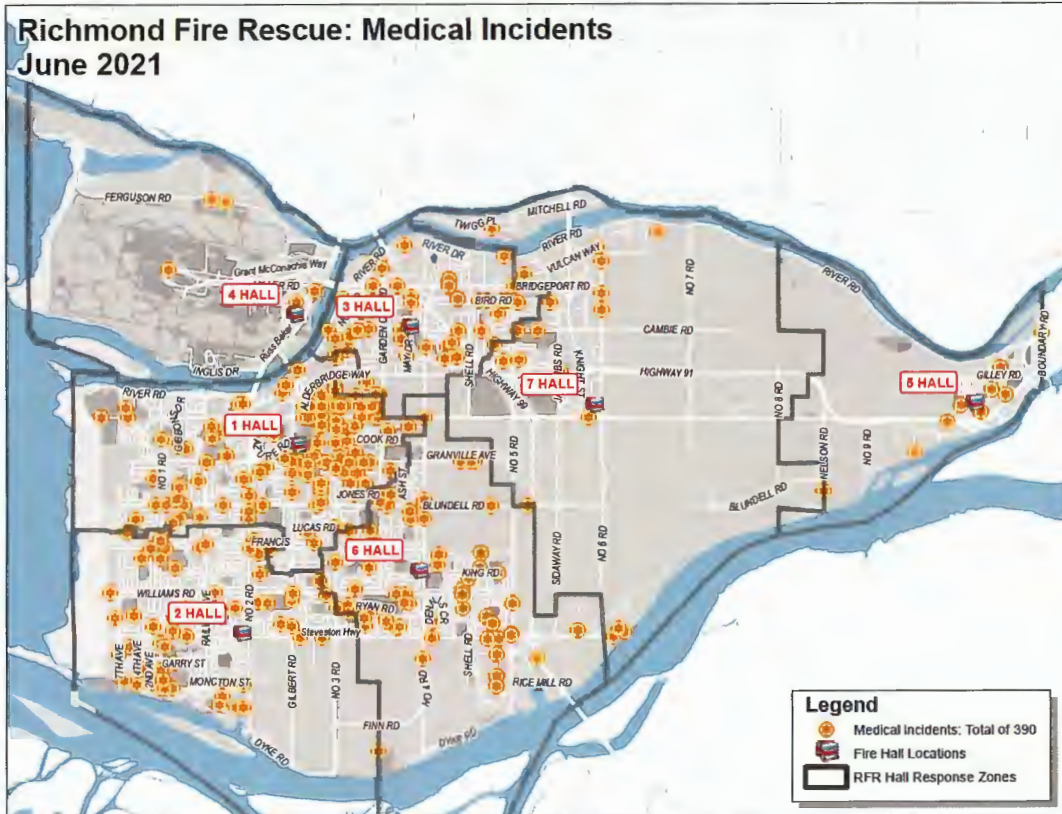
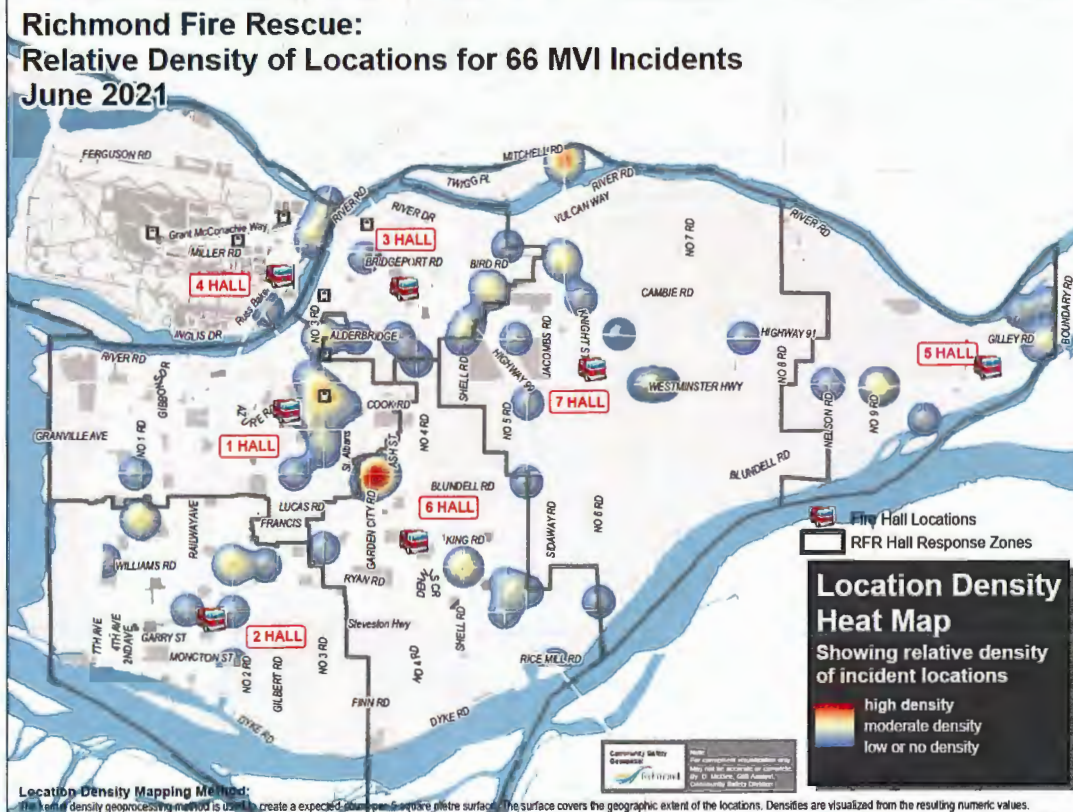
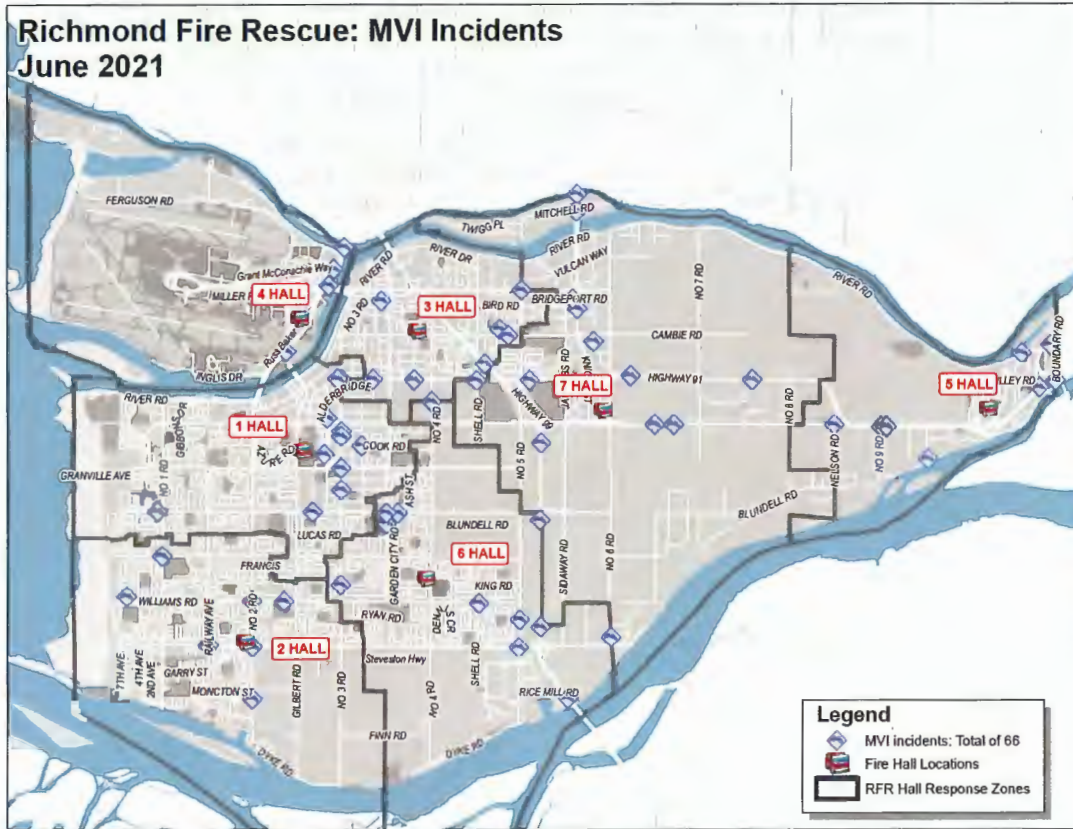


Figure 3: Location of MVI Incidents in June 2021 (total 66)





To: Community Safety Committee

Date: August 16, 2021

From: Tim Wilkinson
Fire Chief

File: 99-Fire Rescue/2021-
Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – July 2021

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – July 2021”, dated August 16, 2021, from the Fire Chief, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Emergency Programs

Notable items from Emergency Programs (EP) for July 2021 are as follows:

- City staff continue to collaborate on the Heat Emergency Planning and Response and Emergency Cooling Centres project so that Richmond residents are provided respite during the summer 2021 heatwave and poor air quality advisories.
- Staff continue to work with the Canadian Red Cross (CRC) on their new National Inclusive Resilience Project. CRC and staff reached out to specific Richmond groups with a phone screen beginning late July.
- Staff continue to support the Regional Wildfire Operations by identifying local capacity to support evacuee's arriving in Richmond. In July, EP Emergency Support Services (ESS) Coordinators began a regular rotation to support the Provincial Emergency Operation Centre (PREOC). Every Thursday staff rotate to provide support to the Lytton evacuees. It is expected this will continue throughout August.
- RFR and EP staff have conducted an in-house tabletop exercise. Practicing an evacuation and evacuee management plan in order to be able to manage a wildfire event and evacuee support, should it occur in the City or impact our neighbouring municipalities. EP staff will continue to conduct in-house table top exercises until the end of the year after which, the City's ESS and evacuation plans will be updated.
- Staff continue to support YVR's Emergency Programs staff in preparation for the YVR 2021 regulatory exercise, taking place in October 2021.

Vaccinations

During July, staff continue to attend appointments for their immunizations.

Training and Public Education

Fire Training staff facilitated multiple training activities during July 2021 including: High-rise, Confined Space, Pool Officer Exams, Hook Lift, Water Rescue training.

During July 2021, public education events remained on hold. Fire staff continued to create and post educational videos on the RFR Facebook and website pages.

Recruitment

During July 2021, interviews were ongoing for a number of important positions within Fire-Rescue and Emergency Programs.

Emergency Response

Richmond Fire-Rescue staff continue to support incidences emanating from Health Orders issued by the Province to combat the COVID-19 pandemic as well as provide regular services to the community.

Richmond Fire-Rescue's goal is to respond to incidents in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In July 2021, there were a total of 822 incidents, representing a 95 per cent increase in incidences from July 2020 (Attachment 1).

Richmond Fire-Rescue is experiencing increases in medical responses due to the changes of the Provincial Health Orders and Medical Health Officer's direction. The increase in July 2021 is a result of the gradual return to normal levels of service of medical event types. RFR continues to monitor all activities to identify and create programs to respond to emerging trends.

The average time on scene for RFR crews was 56 minutes, which was higher than the 31 minutes recorded in 2020. Time on scene can vary due to the nature and severity of each incident.

	Totals (2021)	Percentage Change from July 2020	Number Change from July 2020	5 Year Average for July
Alarm Active No Fire	108	-14	-17	133
Explosion	1	-	+1	-
Fire	66	+27	+14	74
Haz-Mat	7	+250	+5	9
Medical	365	+362	+286	310
MVI	82	+71	+34	79
Public Hazard	15	+36	+4	13
Public Service	105	+33	+26	77
Response Cancelled/Unfounded	70	+180	+45	84
Specialized Transport	3	-	+3	3
Tech Rescue	-	-	-	-
Totals	822	+95	+401	781

In July 2021, there were 66 reportable fires to the Office of the Fire Commissioner, representing a 27 per cent increase from July 2020. The average figure for fires reported in July over the last five years is 74. The increase of cancelled/unfounded calls in July is a result of no incident found at location and smoke, steam or dust being mistaken for fire.

Richmond Fire-Rescue's emergency fire response goal is to contain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases significantly once the fire leaves the room of origin.

Fire damage and property losses during July 2021 are estimated at \$1,029,730. This total includes \$506,500 for building/asset loss and \$522,230 for content loss. The total building/asset and content value at risk was estimated to be \$106,547,000 and the total value preserved from damage was \$105,517,270. These numbers translate to 99 per cent of value protected (Table 2); this is higher than the value observed in 2020.

Incident Type Breakdown	Incident Volume	Estimated Building/Asset Value (\$)	Estimated Building/Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	2	1,117,000	250,000	42,500	2,100	907,400
Multi family	5	651,700	-	13,000	30	664,670
Commercial/Industrial	5	103,004,200	65,000	1,510,000	520,000	103,929,200
Outdoor	51	1,500	500	100	100	1,000
Vehicle/Vessel	3	207,000	192,000	-	-	15,000
Totals*	66	104,981,400	507,500	1,565,600	522,230	105,517,270

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

During July the Province of BC Wild Fire Service requested a fire engine with a crew to be deployed to assist with the wild firefighting efforts in Lytton, BC. RFR deployed a team who were assigned by BC Forestry to a river rafting facility where they successfully extinguished numerous spot fires. The crews were then assigned multiple other suppression duties. No injuries were reported for any of the deployed staff.

Fire crews minimized harm and limited fires to the place of origin in these notable July 2021 incidents:

- July 8, 2021 – Wildland fire on Westminster Highway.** Multiple crews responded to a bog fire at the parkland area. Arriving crews located the fire, approximately 200 feet down the railroad track and 200 feet into the bog area. Crews gained access and successfully extinguished the fire. Crews set up a sprinkler system to continue to soak the area and remained on site for to facilitate this. CN rail was notified and the railroad was shut down for a time. BC Emergency Health Services staff and the RCMP attended the scene. A RFR Fire Investigation attended to scene to collect information to assist in the cause and origin investigation. There are no injuries to RFR personnel.
- July 12, 2021 – Residential fire on No. 4 Road.** Arriving RFR crews encountered a full enflamed room on the top floor of a house with no occupants reported inside. Crews attacked and extinguished the fire and checked for any extension hot spots. No other structures were damaged due to the fast attack and hard firefighting efforts of the first crews. On scene RCMP blocked surrounding north and south bound roads. There were no injuries to staff or civilians. A Fire Investigator attended the scene.

- **July 19, 2021 – Commercial fire on No. 3 Road.** Multiple RFR crews were dispatched for reports of flames and smoke showing at a commercial property. On arrival, the fire was hard to find due to its location at the back of the building and at the top of the structure. Crews performed a rapid attack and confined the fire, while gaining access to the inside of the building. Once access was gained, an internal attack commenced and hotspots in the building and on the roof were checked. Once the fire was extinguished, ventilation was provided from both ends of the building. A Fire Investigator, BC Emergency Health Services and the RCMP attended the scene. There were no injuries reported.
- **July 26, 2021 – Commercial fire on Mitchell Road.** Multiple RFR personnel were dispatched to the scene of a fire in a hopper at a commercial property. Arriving crews were deployed to extinguish the fire from the top end of the hopper. Crews were successful in extinguishing the fire and proceeded to check for hot spots. There were no injuries reported. A Fire Investigator attended the scene.

Financial Impact

None.

Conclusion

During July 2021, Richmond Fire-Rescue crews continued to experience impacts on all incident volumes. RFR staff remain ready to react and adapt to the ever changing pandemic situation.



Tim Wilkinson
Fire Chief
(604-303-2701)

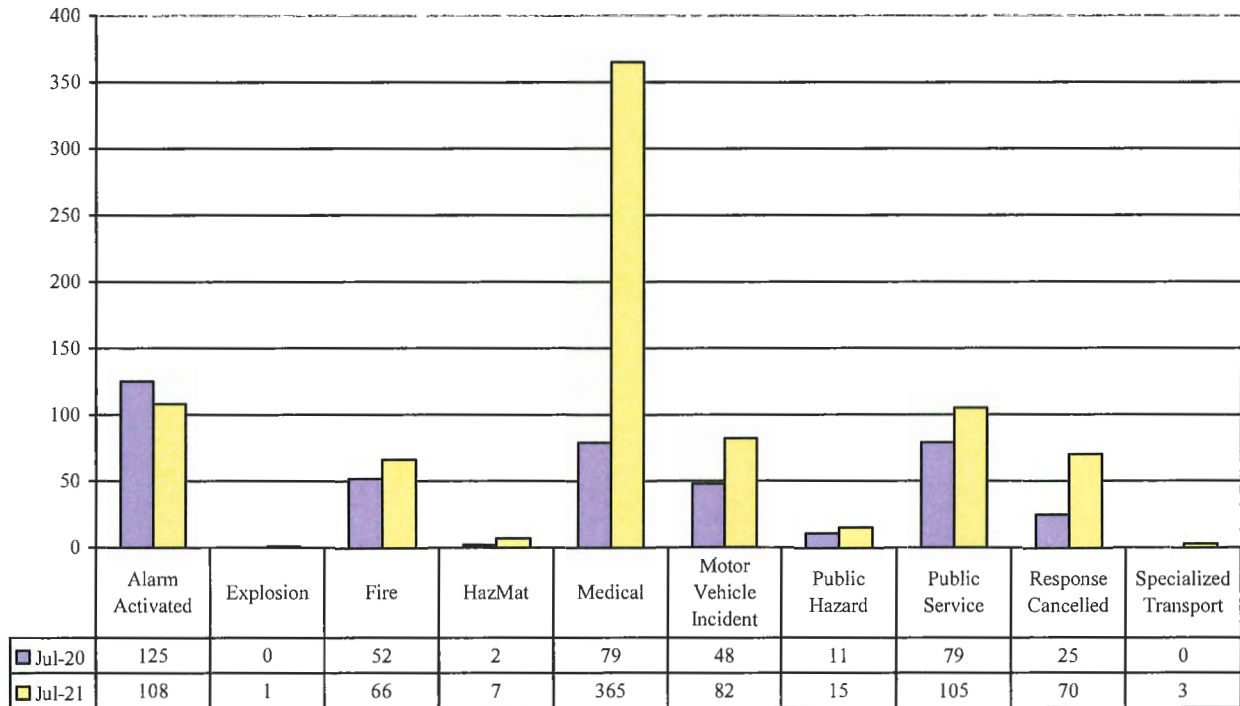
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Att. 1: Suppression Activity, including location of July's Fire, Medical and MVI's

Incident Volumes

The following chart provides a month to month comparison regarding incidents occurring in July 2021 and 2020. In July 2021, there were a total of 822 incidents, compared to 421 in July 2020. This represents an increase of 95 per cent.

Table 3: July 2020 & July 2021



Incident Type Legend:
HazMat: includes fuel or vapour; spills, leaks, or containment
Medical includes: cardiac arrest, emergency response, home or industrial accidents
Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down
Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 44 per cent of the total emergency responses for RFR during the month of July 2021. A detailed breakdown of the medical incidents for July 2020 and 2021 is set out in the following table by sub-type. There were a total of 365 medical incidents in July 2021 compared to 52 in July 2020, an increase of 362 per cent. RFR are continuing to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

Table 4a: July 2020 & July 2021 Medical Calls by Type

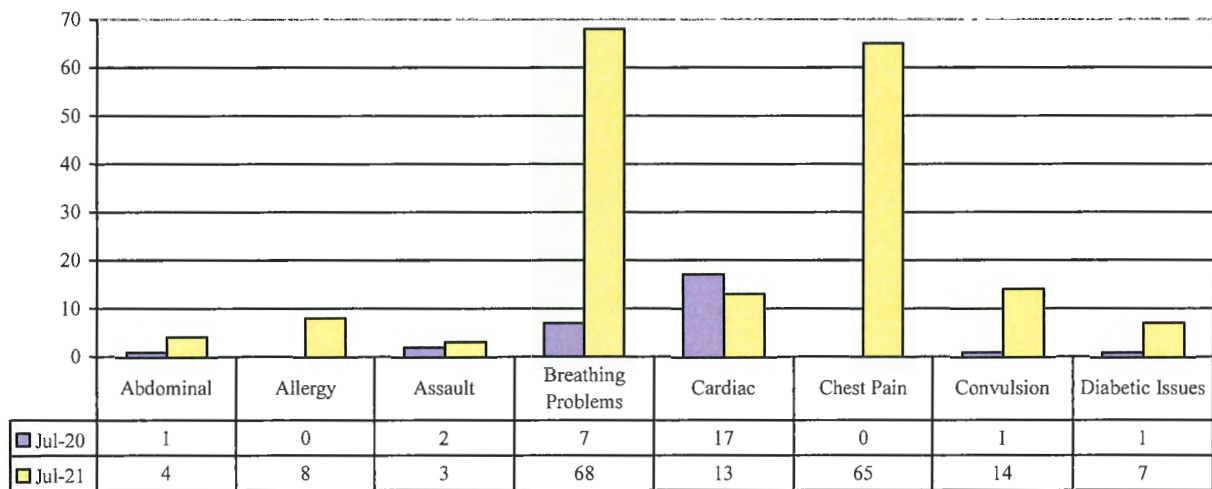
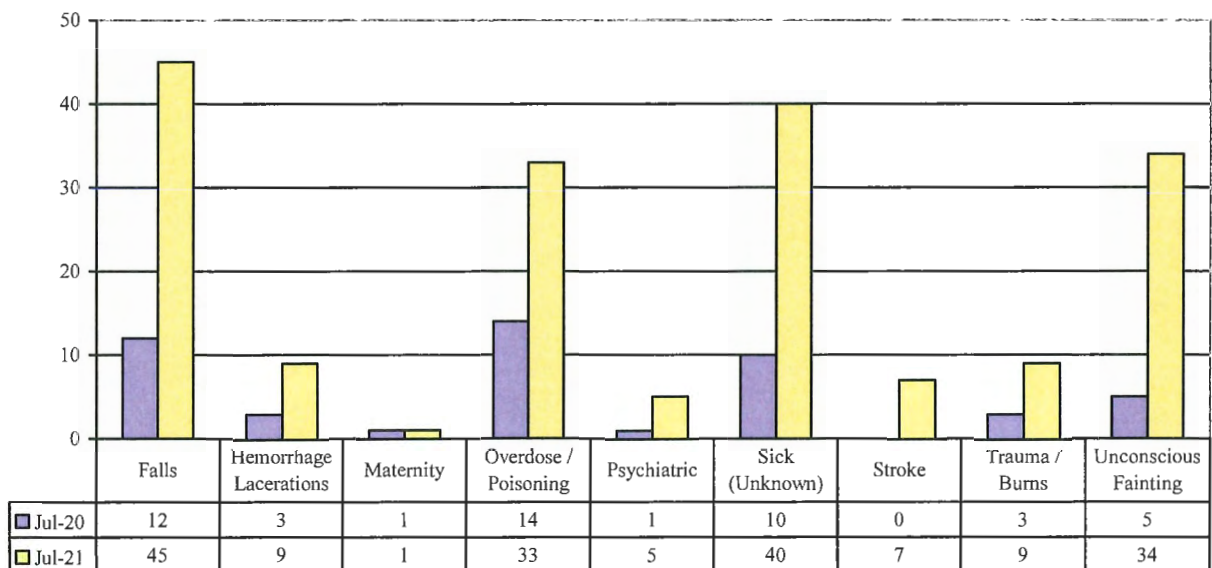


Table 4b: July 2020 & July 2021 Medical Calls by Type



Fire Investigations

The fire investigation statistics for July 2021 are listed below:

Table 5: Total Fire Investigation Statistics – July 2021			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	1	1
Residential - Multi-family	-	5	-
Commercial/Industrial	1	2	2
Outdoor	2	38	11
Vehicle	-	3	-
Totals	3	49	14

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: Hazardous Materials Incidents By Type – July 2021	
	Details
Flammable / Combustible Liquids	1
Natural Gas / Propane Leaks (small)	3
Corrosive	1
Unclassified	2
Totals	7

Figure 1: Location of reportable fires attended in July 2021 (total 66)

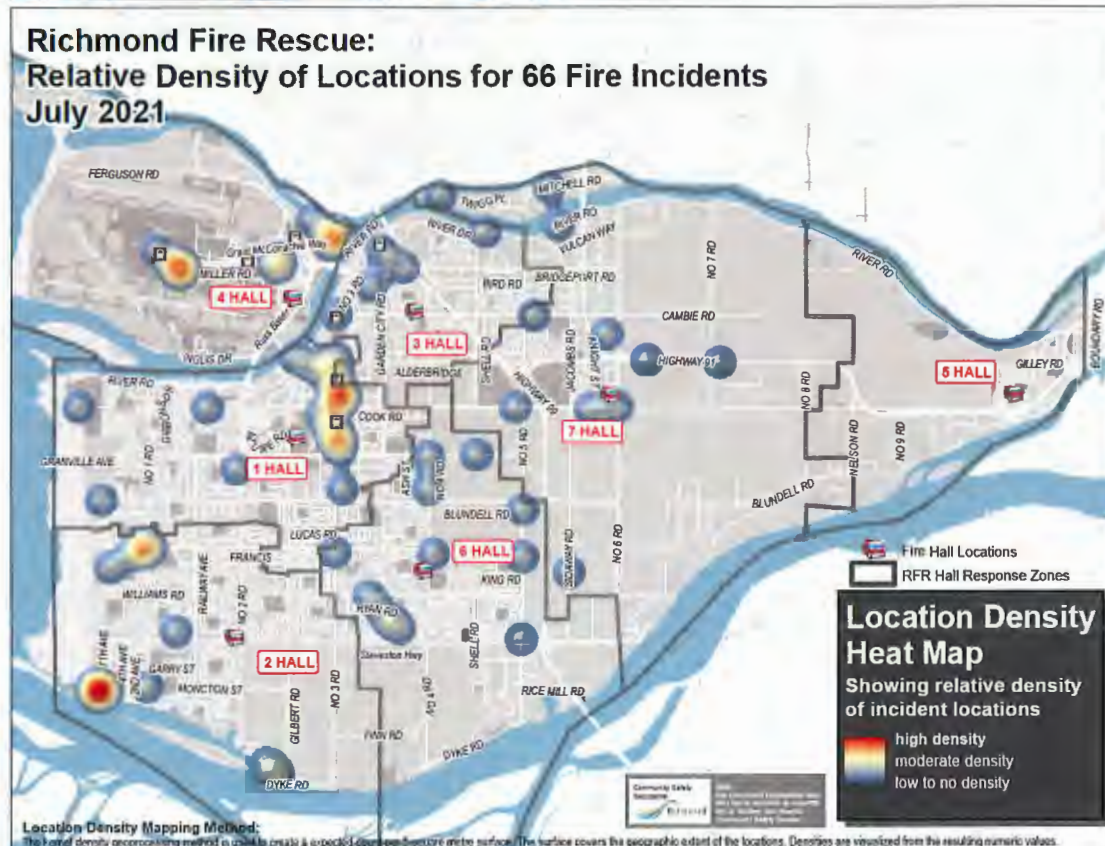
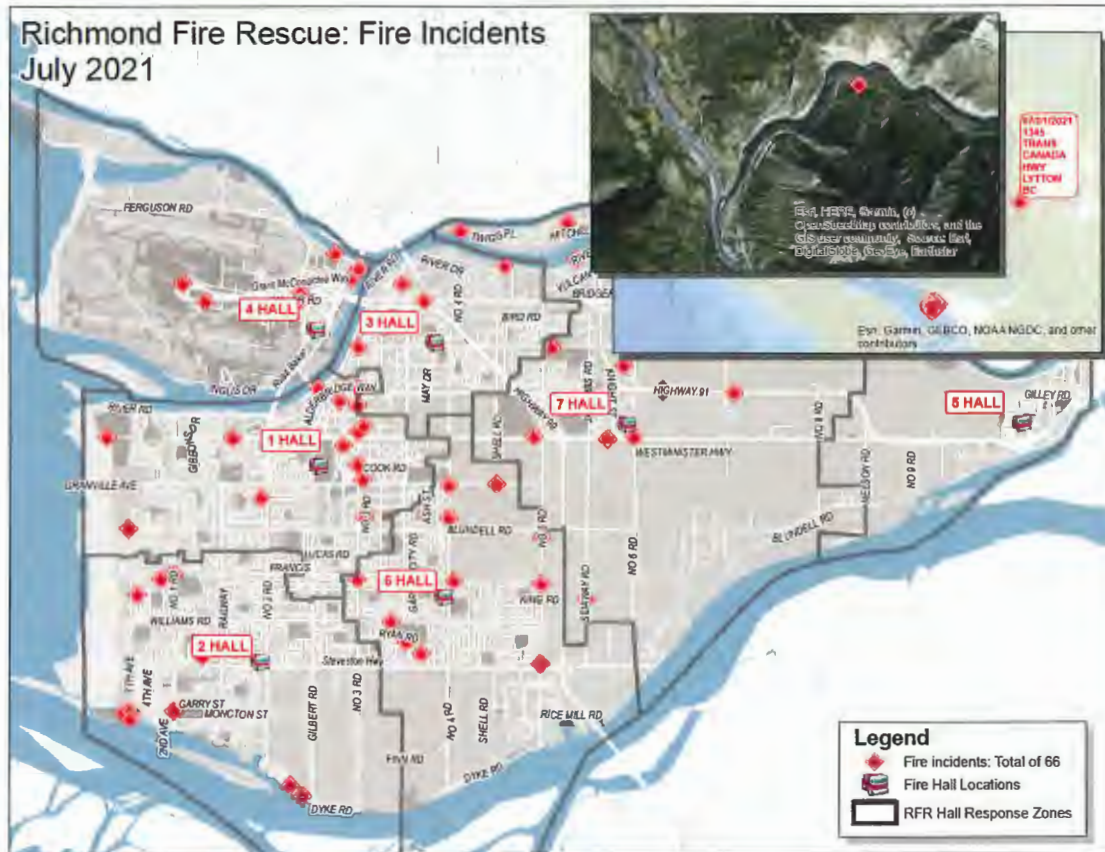


Figure 2: Location of medical Incidents in July 2021 (total 365)

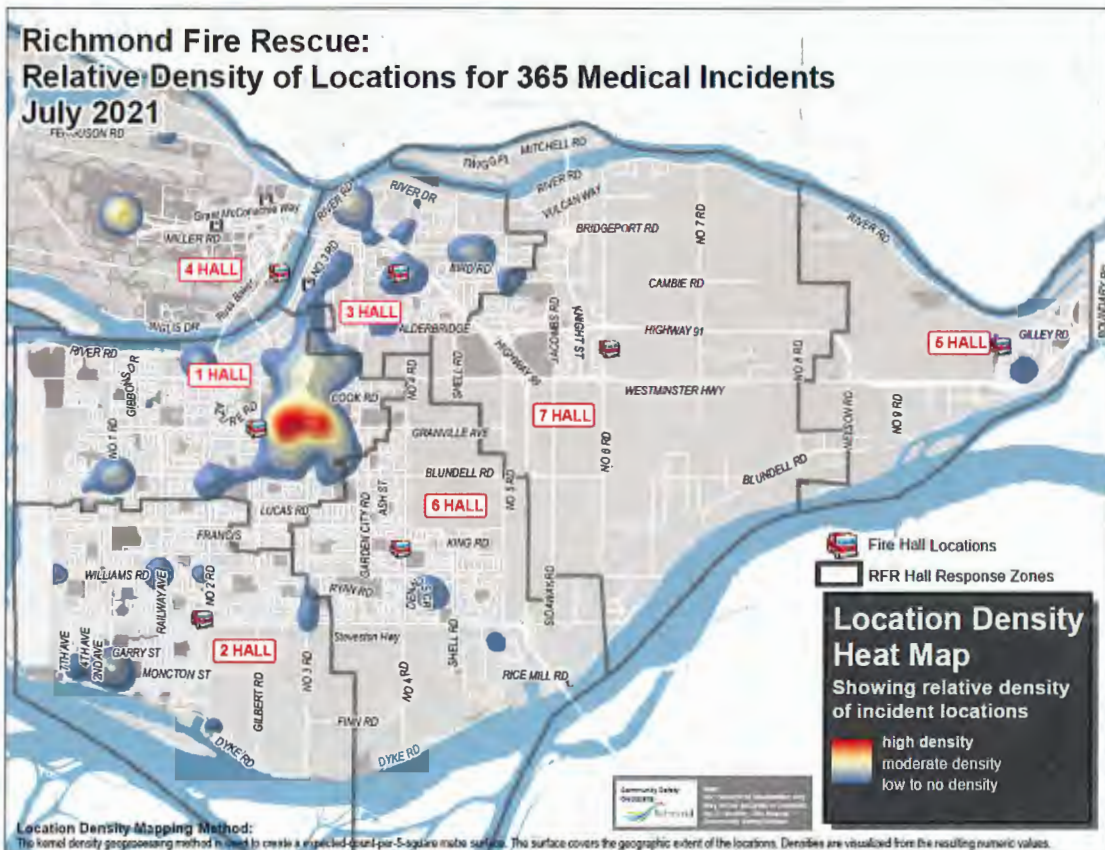
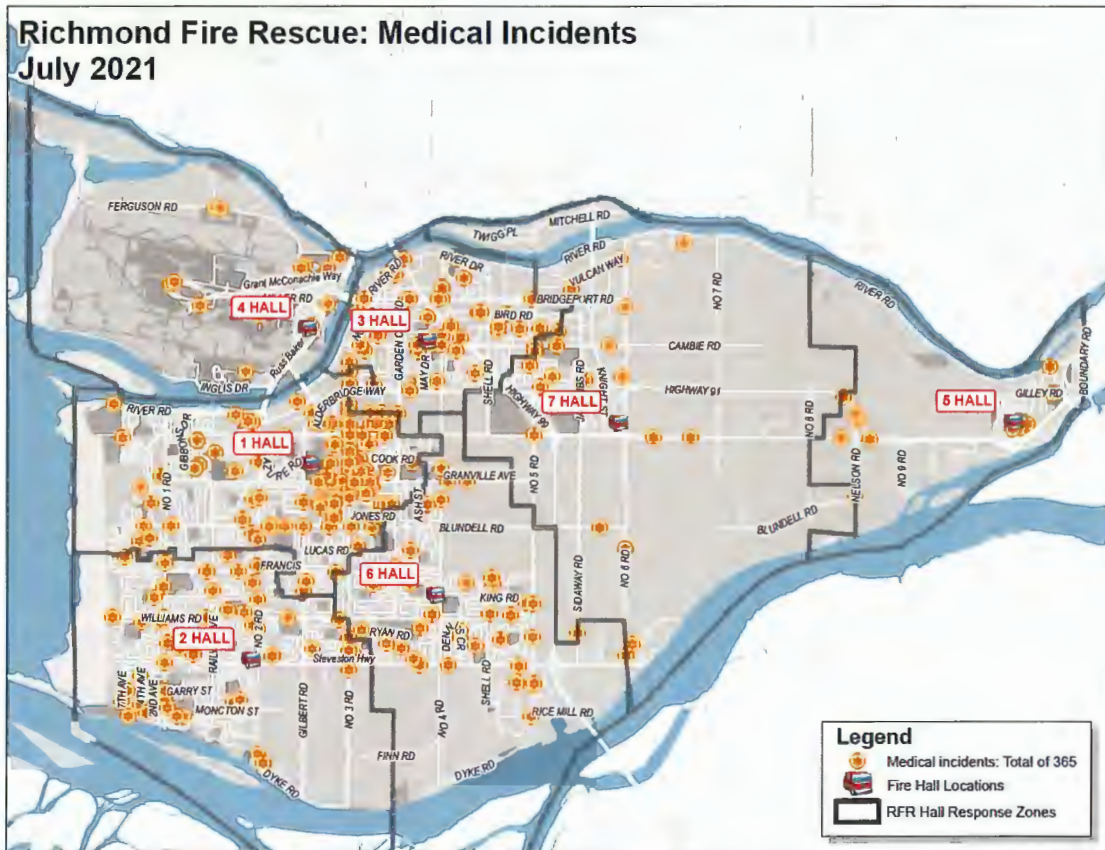
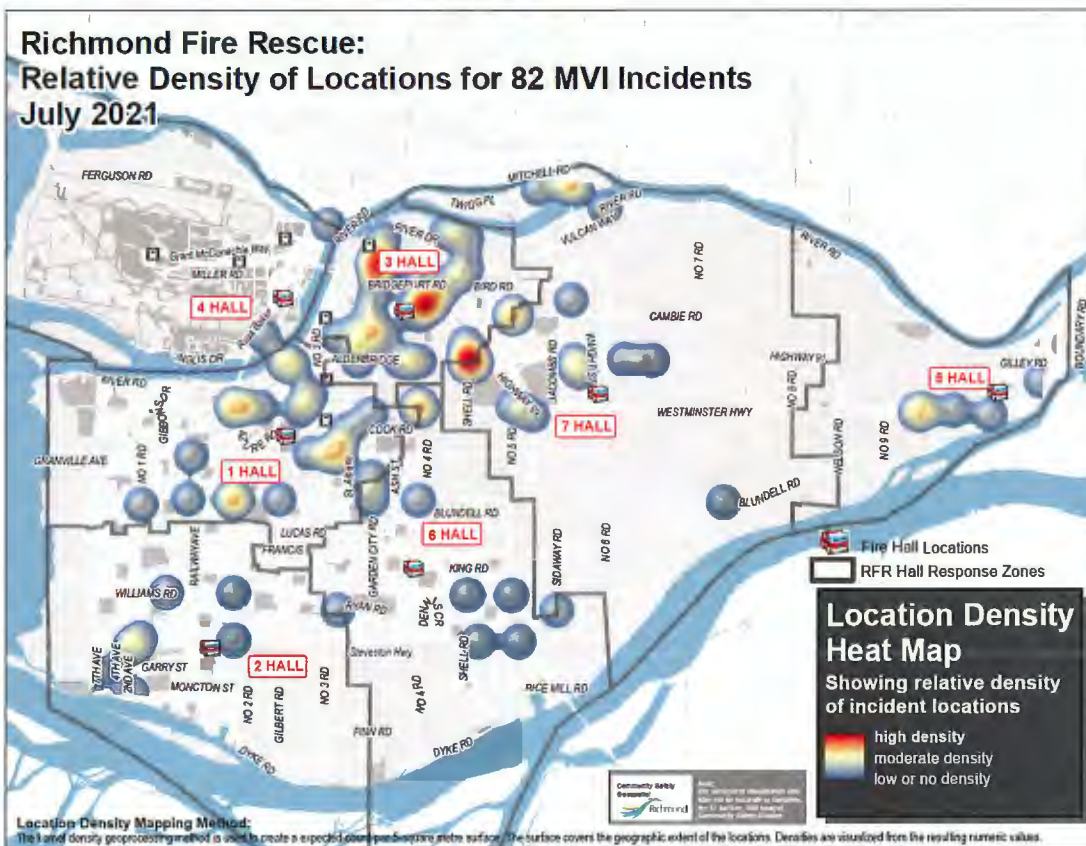
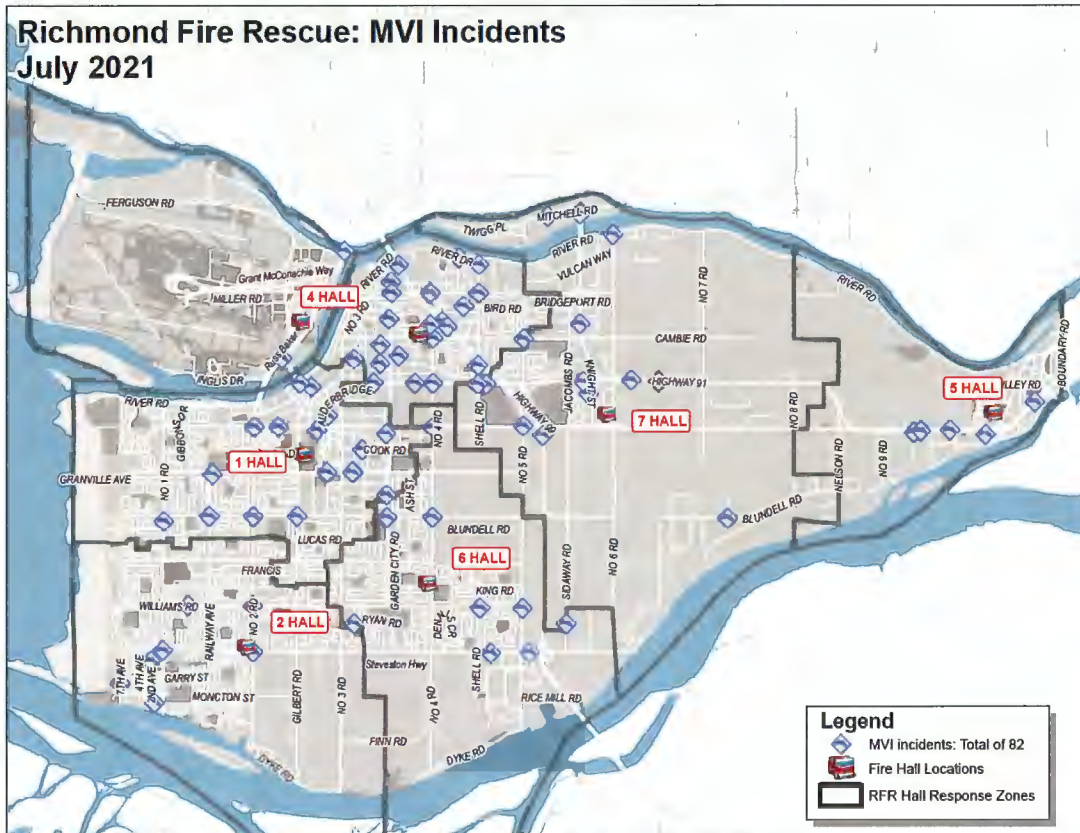


Figure 3: Location of MVI Incidents in July 2021 (total 82)



6729072



City of Richmond

Report to Committee

To: Community Safety Committee
From: Will Ng
 Chief Superintendent, Officer in Charge
Re: RCMP Monthly Activity Report - June 2021

Date: July 14, 2021
File: 09-5000-01/2021-Vol 01

Staff Recommendation

That the staff report titled "RCMP Monthly Activity Report – June 2021", dated July 14, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Will Ng
 Chief Superintendent, Officer in Charge
 (604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Program
5. Block Watch
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Activities and Noteworthy Files

Serious Motor Vehicle Incident

On June 2, 2021, the Richmond RCMP issued a media release seeking witnesses to a single-vehicle rollover collision, which occurred on May 27, 2021. Both occupants were transported to hospital; one of whom sustained life-threatening injuries but is expected to survive. The Richmond RCMP Criminal Collision Investigation Team is investigating.

Arrests

On June 19, 2021, Richmond RCMP officers partnered with Metro Vancouver Transit Police for a joint operation targeting property crime offenders. Police specifically focussed on offenders who use public transit to enter Richmond in order to commit crimes. Police arrested 17 suspects; most of whom were arrested for thefts from local businesses.

Armed and Barricaded Male

On June 21, 2021, Richmond RCMP responded to a residence in the 22000 block of Norton Court for a report of a man pointing a firearm. Richmond RCMP officers secured the area for public safety. The Lower Mainland Emergency Response Team was also on scene and assisted with taking the man into custody. The incident remains under investigation.

Shooting

On June 25, 2021, Richmond RCMP officers responded to a residence in the area of Westminster Highway and Barnard Drive for reports of shots fired. Police located two deceased persons; one of whom was the victim of a homicide. The incident is not related to the Lower Mainland Gang Conflict. The Integrated Homicide Investigation Team is investigating.

Analysis of Police Statistics

Arson

In June 2021, there were five reported arsons, which is half the number reported in the previous month and is down four incidents from June 2020. No patterns or trends have been identified. The number of arsons this month is within the expected range.

Assault Serious (Assault with a Weapon)

There were 20 assault serious events in June 2021, which is up 11 per cent from the previous month and up 54 per cent from June 2020. No patterns or trends have been identified. The number of serious assaults this month is above the expected range.

Of the incidents reported this month, 35 per cent were domestic in nature and 45 per cent occurred in private dwellings.

Auto Theft

In June 2021, there were 19 incidents of auto theft, which is up 27 per cent from the previous month and up 19 per cent from June 2020. No patterns or trends have been identified. The number of auto thefts this month is within the expected range.

Drugs

In June 2021, there were 40 drug files, which is up eight per cent from the previous month and down two per cent from June 2020. No patterns or trends have been identified. The number of drug incidents this month is within the expected range.

Mental Health

There were 151 mental health-related incidents in June 2021, which is up 25 per cent from the previous month and down 18 per cent from June 2020. No patterns or trends have been identified. The number of mental health-related incidents this month is within the expected range.

There were 97 police apprehensions this month and the average hospital wait time was 90 minutes. Both of these statistics are within the expected range.

Residential Break and Enter

There were 15 break and enters to residences in June 2021, which represents a 32 per cent decrease from the previous month and is a 25 per cent decrease from June 2020. No patterns or trends have been identified. The number of residential break and enters this month is within the expected range.

Commercial Break and Enter

In June 2021, there were 25 break and enters to businesses, which represents a four per cent decrease from the previous month and is a 24 per cent decrease from June 2020. No patterns or trends have been identified. The number of commercial break and enters this month is within the expected range.

Robbery

There were two robbery incidents in June 2021, which is down two incidents from the previous month and down three incidents from June 2020. No patterns or trends have been identified. The number of robberies this month is within the expected range.

Sexual Offences

In May 2021, there were 15 sexual offence files, which is a 44 per cent decrease from the previous month and is a 25 per cent decrease from June 2020. No patterns or trends have been identified. The number of sexual offences this month is within the expected range.

Shoplifting

There were 77 reported shoplifting thefts in June 2021, which is a 97 per cent increase from the previous month and is more than double the number reported in June 2020. No patterns or trends have been identified. The number of shoplifting thefts this month is within the expected range.

The increased number of shoplifting incidents this month has been attributed to the joint operation targeting thefts from businesses mentioned in the Activities and Noteworthy Files section of this report.

Theft from Automobile

There were 122 theft from automobile incidents in June 2021, which is up two per cent from the previous month and down six per cent from June 2020. No patterns or trends have been identified. The number of thefts from automobiles this month is within the expected range.

COVID-19 Statistics

Table 1 outlines the number of police calls for service related to COVID-19. In June 2021, there were 20 COVID-19-related files. The majority of incidents were related to reports of social gatherings, failure to wear masks and quarantine violations. Police issued approximately 23

Violation Tickets this month.¹ June 30, 2021 marked the final day of the provincial state of emergency and COVID-19-related enforcement concluded under the *Emergency Program Act*. While the *COVID-19 Related Measures Act* will remain in effect until December 31, 2021, it is anticipated that COVID-19-related files will remain low.² As a result, the Richmond RCMP will conclude monthly reporting on this matter.

Table 1: COVID-19-related Calls for Service June 2021	
Quarantine Act (Federal)	5
Public Health Act (Provincial)	0
Emergency Program Act	15
Total	20

Hate Crimes and Incidents

Table 2 presents the number of hate crimes and hate incidents reported between January 1, 2018 and June 30, 2021.³ A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime as per the *Criminal Code* carries a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. Most of the events reported this month were related to the use of racial slurs and derogatory comments, as well as racist graffiti.

Table 2 – Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2018	19	4	23
2019	11	9	20
2020	21	13	34
2021 YTD	17	20	37

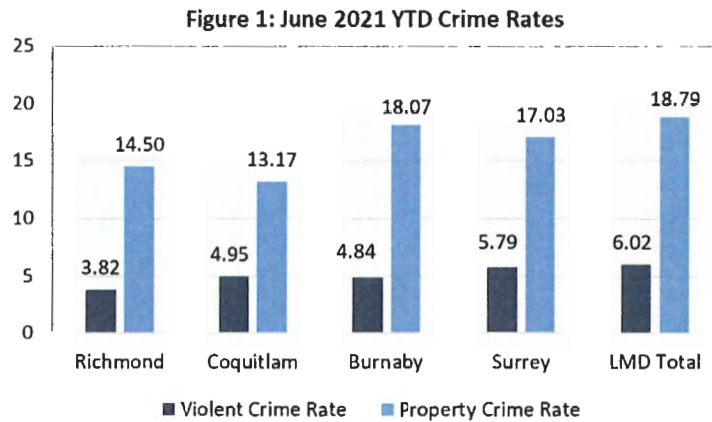
¹ The total number of Violation Tickets is subject to change as it is based on the physical tickets submitted at the time of writing and there may be delays in the submission of tickets.

² The *COVID-19 Related Measures Act* end date is subject to change.

³ The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.⁴ In June 2021, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate and the second lowest property crime rate.



Auxiliary Program

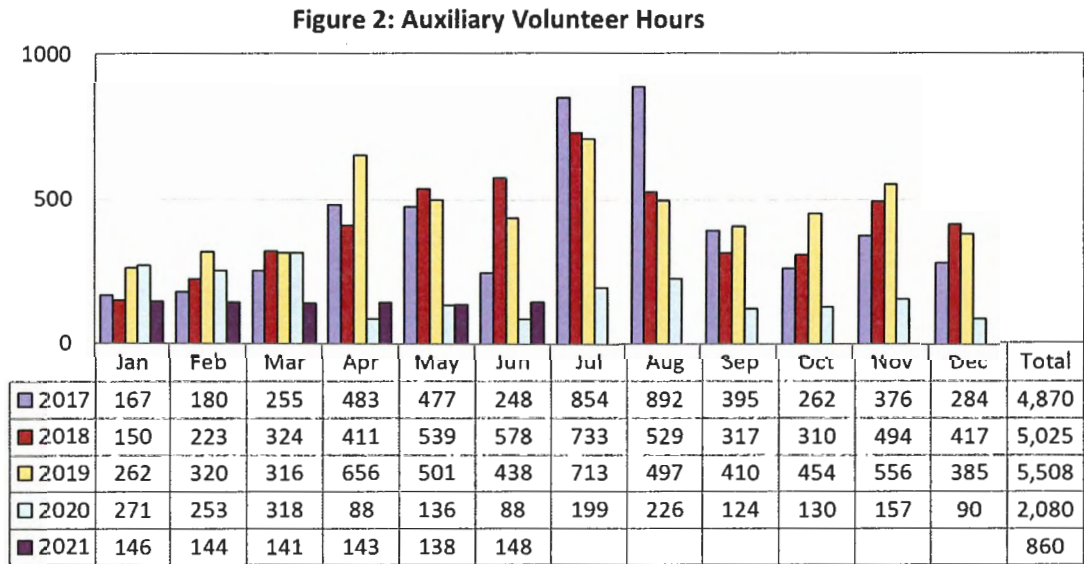
In June 2021, the Richmond RCMP Detachment had a complement of 31 Auxiliaries.⁵ Due to COVID-19 safety protocols, volunteer activities have been significantly reduced. Auxiliaries provided a total of 148 volunteer hours during the month of June.

On June 23, 2021, the Province of British Columbia provided written correspondence to RCMP E-Division Headquarters advising that the Auxiliary Program and all related activities immediately must cease and all Auxiliary officer appointments rescinded. With this direction, the Officer-in-Charge (OIC) of Richmond RCMP has stopped local Auxiliary programs and rescinded appointments. Negotiations between the Province of British Columbia and National RCMP Headquarters remain ongoing with the intention that they will result in a revised and viable program in the near future.

⁴ Crime rate is calculated per 1,000 people.

⁵ Previously referred to as Auxiliary Constables.

Figure 2 compares the monthly hours of service provided from 2017 to 2021.



Auxiliary Program Activities

Auxiliaries attend events in the community to promote a positive police presence, support RCMP members and assist with community policing and crime prevention initiatives, as well as traffic and crowd control. During the month of June, Auxiliaries participated in:

- Bait Car
- Diversity Initiatives
- Doors Open Richmond Video
- Hate Has No Place Video
- PFD Inspection & Maintenance⁶
- Pride Month Video

Block Watch

At the end of June 2021, the Block Watch program had 302 groups totaling 6,940 participants. Currently, the program includes 434 captains and co-captains.

Community Police Station Programs

Community police stations enhance the Richmond RCMP Detachment’s policing services by providing an array of crime prevention resources and community safety initiatives. Due to the COVID-19 pandemic, all three community police stations have been closed to the public since March 2020. Volunteer deployments resumed in June 2020, in accordance with the guidelines established by RCMP “E” Division’s Crime Prevention Services; however, the scope of volunteer activities has been limited. City staff and volunteers continue to pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility.

⁶ Personal Floatation Device (PFD)

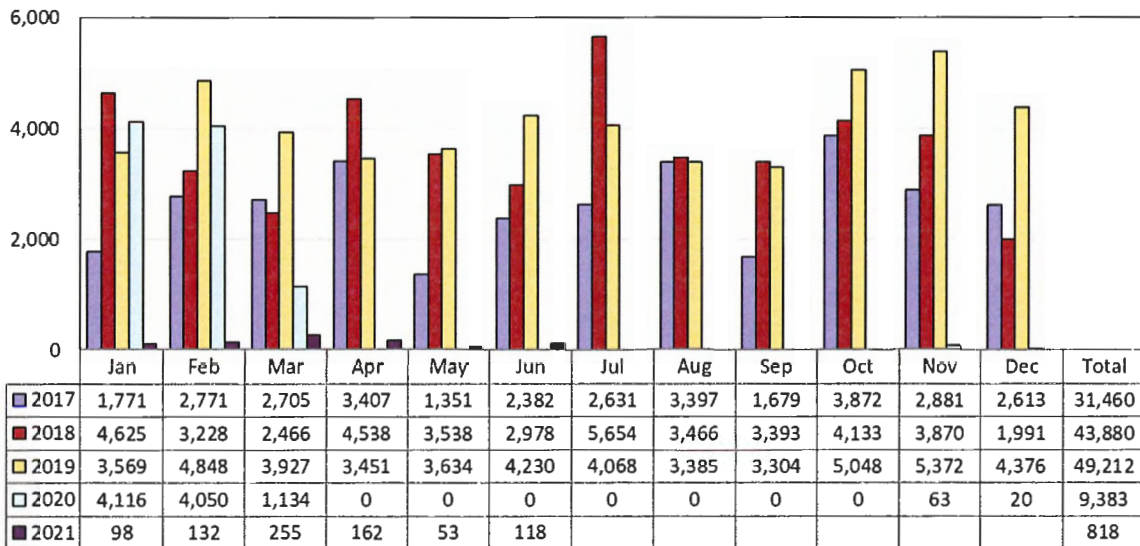
During the month of June volunteer highlights included:

- Three Lock Out Auto Crime deployments took place, which resulted in 118 information letters being distributed.
- Speed Watch was conducted on 2,778 vehicles at multiple locations and 96 information letters were issued.
- June 2 – Volunteers assisted RCMP officers with a Fail to Stop deployment at Katsura Street and Ferndale Road. A total of 177 vehicles went through the deployment and 50 information letters were issued.
- June 7 – In collaboration with ICBC, volunteers assisted RCMP officers with a Lock Out Auto Crime deployment in a commercial complex on Bridgeport Road, which resulted in 45 information letters.
- June 21 – In collaboration with ICBC, volunteers assisted RCMP officers with a Lock Out Auto Crime deployment at Richmond Centre Mall, which resulted in 49 information letters.
- June 25 and 28 – In collaboration with ICBC, volunteers assisted RCMP officers with a Speed Watch deployment in the 8800 block of Blundell Road. A total of 1,291 vehicles went through the deployment and 50 information letters were issued.

Lock Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.⁷

Figure 3: Lock Out Auto Crime Vehicles Issued a Notice

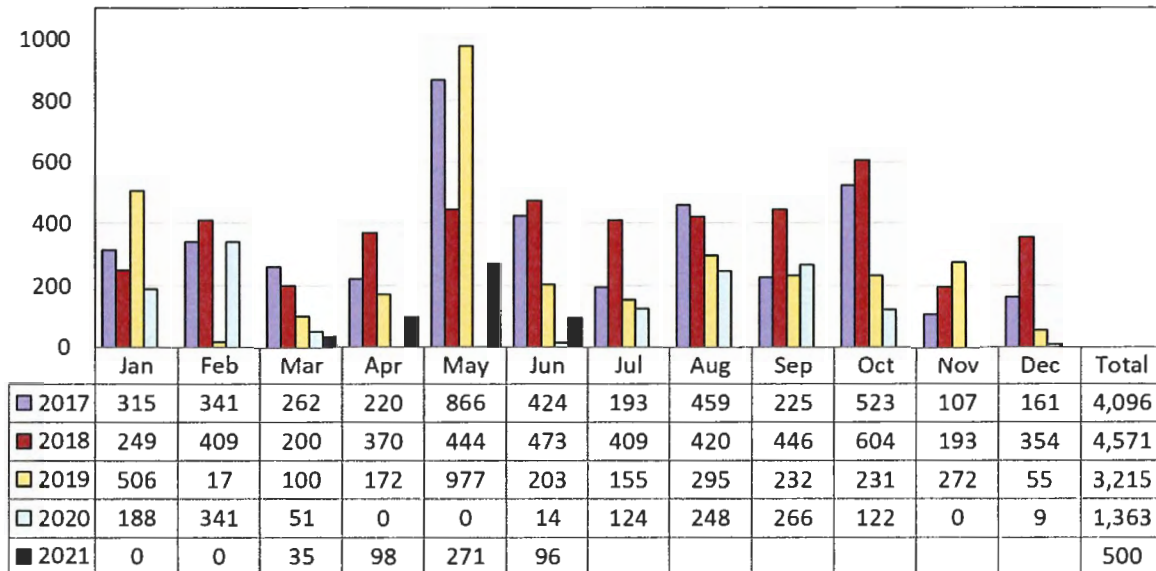


⁷ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices.

Speed Watch

Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 4: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of June, the Crime Prevention Unit participated in the following events/activities:

- Community Outreach Patrols
- Diversity & Inclusion Initiatives
- Fail to Stop
- Lock Out Auto Crime
- Place of Worship Patrols
- Speed Watch

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 3 compares statistics for June 2021 to both April 2021 and May 2021. Violation Tickets were issued for the following infractions:

Table 3: Violation Tickets Issued

Infraction	April 2021	May 2021	June 2021
Distracted Driving	139	163	108
Driver License	161	250	146
Impaired	34	39	42
Intersection Offences	38	39	24
Moving Infractions ⁸	98	73	62
Speeding	184	419	265
Seatbelts	8	13	18
Vehicle Related ⁹	75	83	56
Other ¹⁰	6	2	6
Total	743	1,081	727

Victim Services

In June 2021, Richmond RCMP Victim Services met with 89 new clients and attended nine crime/trauma scenes after hours. Victim Services reduced in-person client services in March 2020 and began offering services by phone but continue to attend some of the more serious calls in person. The unit currently maintains an active caseload of 260 files. In June, Victim Services responded to a number of cases involving medical-related sudden deaths, mental health issues and suicides.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of June, Youth Section highlights included:

- The Youth Section delivered 36 Drug Abuse Resistance Education (DARE) classes virtually to Grade 5 students to conclude the third term of the program. RCMP officers participated in 18 DARE graduations.
- RCMP officers in the Youth Section conducted 69 proactive school visits at Secondary Schools and 91 visits at Elementary Schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.

⁸ Moving infractions refers to unsafe lane change and unsafe passing.

⁹ Vehicle related refers to vehicle defects, for example no lights and no insurance.

¹⁰ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

Financial Impact

None.

Conclusion

In June 2021, the Richmond RCMP conducted a number of noteworthy investigations, including a file involving an armed and barricaded male and a joint operation targeting property crime offenders. Police statistics for this month indicate that most crime types were within the expected ranges, with the exception of serious assaults, which were elevated this month.

In June, the Richmond RCMP Community Engagement Team and volunteers conducted road safety deployments focusing on speeding and crime prevention deployments targeting thefts from vehicles. In addition, the DARE program concluded its final term of the 2020-21 school year, which was delivered via virtual lessons. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps
- 4: Crime Prevention Newsletter

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JUNE 2021 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

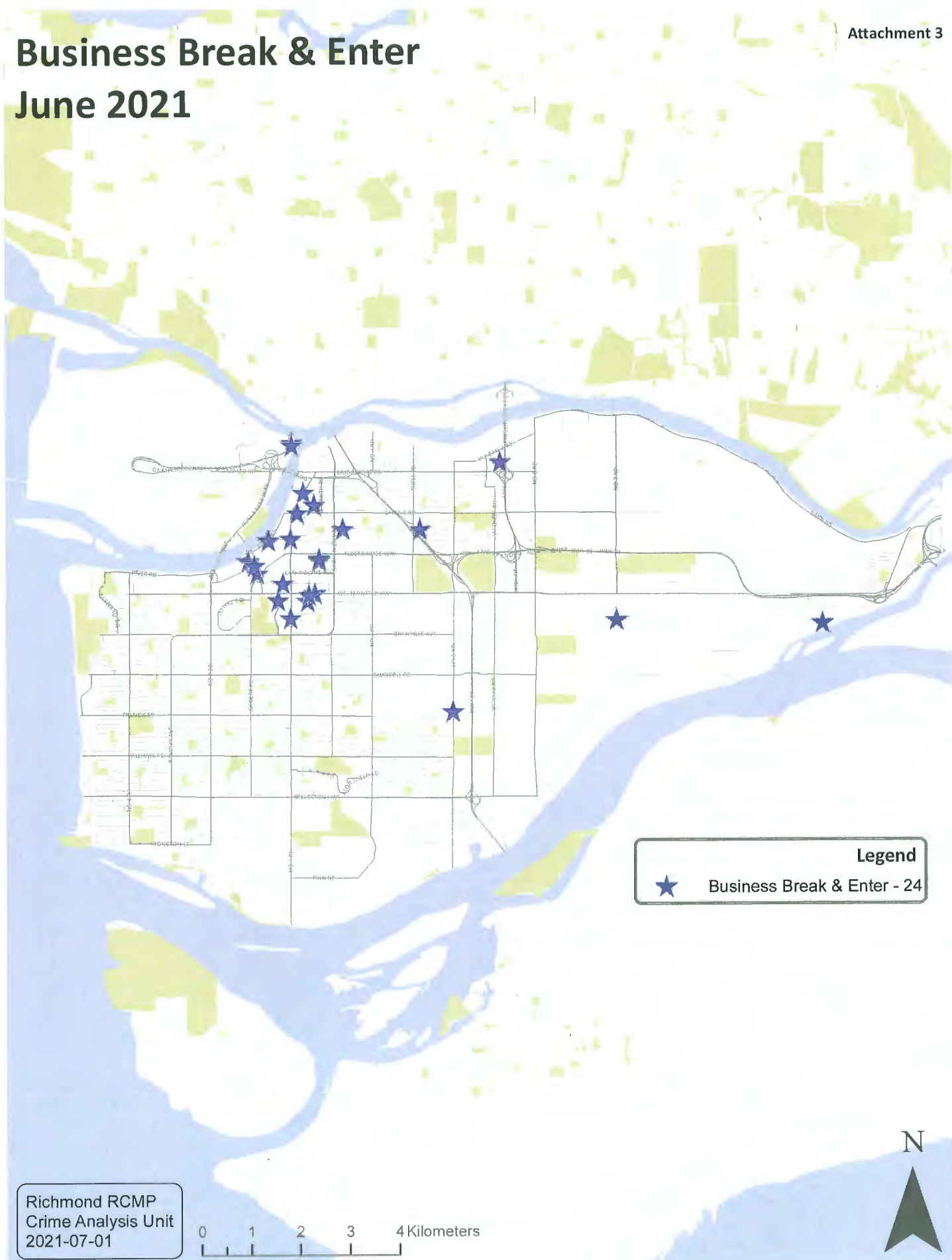
In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>. For more information, contact Richmond Crime Analysts.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	June-21	June		2020	2021	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	139	140.6	124-157	795	883	11%	88
Robbery <small>UCR 1001, 1002</small>	2	6.4	4-9	26	25	-4%	-1
Assault Common <small>UCR 1000</small>	41	50.0	39-61	297	269	-9%	-28
Assault Serious <small>UCR 1001, 1002</small>	20	14.2	12-16	66	91	38%	25
Sexual Offences <small>UCR 1001, 1002, 1003, 1004, 1005, 1006</small>	15	13.2	9-18	95	117	23%	22
PROPERTY CRIME (UCR 2000-Series Offences)	509	588.0	526-650	3118	3165	2%	47
Business B&E <small>UCR 2001, 2002</small>	25	26.8	20-34	186	153	-18%	-33
Residential B&E <small>UCR 2001, 2002</small>	15	34.4	24-45	206	174	-16%	-32
Auto Theft <small>UCR 2001, 2002, 2003</small>	19	22.8	17-28	125	118	-6%	-7
Theft from Auto <small>UCR 2001, 2002</small>	122	152.2	125-179	828	808	-2%	-20
Theft <small>UCR 2001, 2002</small>	65	86.4	73-100	370	342	-8%	-28
Shoplifting <small>UCR 2001, 2002, 2003</small>	77	65.4	41-90	289	365	26%	76
Fraud <small>UCR 2001, 2002, 2003, 2004</small>	62	70.0	60-80	400	441	10%	41
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	259	181.6	164-200	1033	1419	37%	386
Arson <small>UCR 3001, 3002</small>	5	6.0	3-9	34	43	26%	9
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	907	938.8	886-992	5090	5469	7%	379
DRUGS (UCR 4000-Series Offences)	40	60.2	45-75	408	229	-44%	-179
MHA RELATED CALLS (MHA files or Mental Health flag)	151	143.6	110-177	981	771	-21%	-210

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2021-07-01. Published 2021-07-05. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Business Break & Enter June 2021



Legend
★ Business Break & Enter - 24

Richmond RCMP
Crime Analysis Unit
2021-07-01

0 1 2 3 4 Kilometers



Auto Theft June 2021

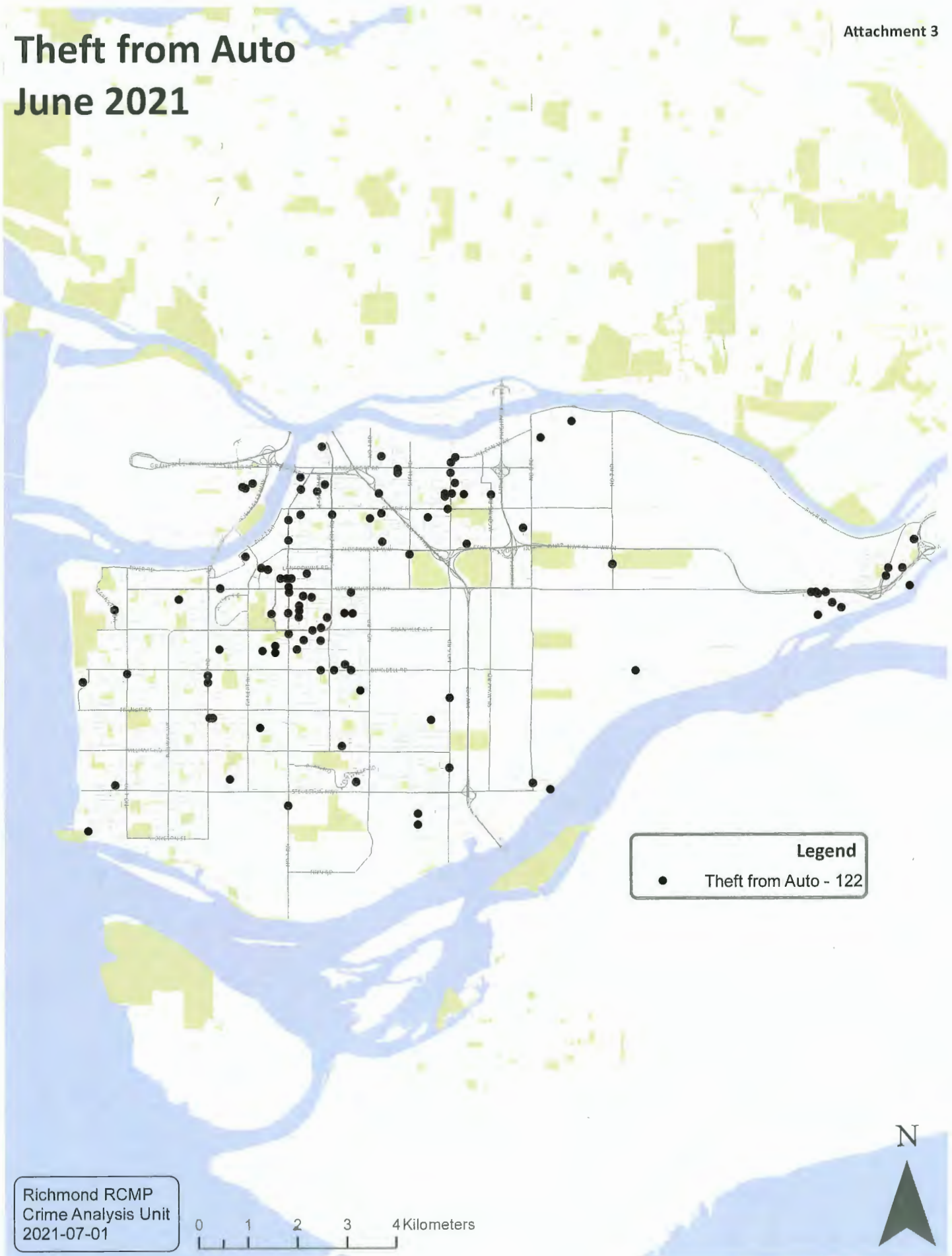


Richmond RCMP
Crime Analysis Unit
2021-07-01

0 1 2 3 4 Kilometers

CS - 80

Theft from Auto June 2021



Legend
● Theft from Auto - 122

Richmond RCMP
Crime Analysis Unit
2021-07-01

0 1 2 3 4 Kilometers

CS - 81

CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

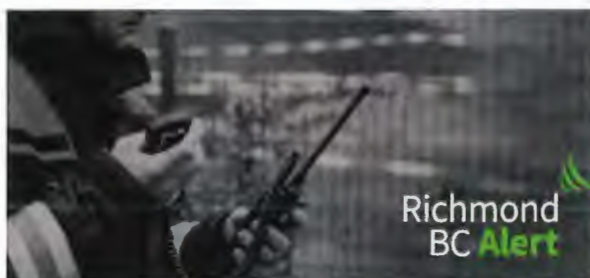
Summer Burglary Prevention Tips

Burglars love summer time but not for the same reasons you do. People are away on vacation or doors and windows being left opened or unlocked while they are busy in the garden or spending the day outdoors. It is easy to let down your guard with home security while you are out enjoying the sun and some summer fun and that is what burglars are looking forward to. Remember, break-ins can occur at any time, to anyone, in any neighbourhood. Before you head out the door, make sure your home is protected.

- **Lock it** - Even when you are out in the backyard weeding, get in the habit of keeping your doors and garage closed and locked. Place a security bar on all sliding doors and windows to prevent them from being opened.
- **Get a home safe** - Store your valuables and important documents in a home safe and make sure it is bolted to the floor.
- **Install a home alarm system** - Make sure to turn it on when you leave. When you go on vacations, make sure to have someone you trust and lives locally, to monitor the system as well if it is a self-monitored system.
- **Don't flaunt your stuff** - Not everyone needs to know you are away from home. Don't advertise it. Put mail on hold with Canada Post and ask a neighbour to collect newspaper and flyers for you.
- **Tell your trusted neighbours** - Ask them to keep an eye on the house while you are away and to report any unusual activity to the police.



Attention: If you subscribed to the Richmond BC Alert system prior to May 13 2021, you must re-subscribe to continue receiving emergency notifications.



1. Register for a MyRichmond account at myrichmond.richmond.ca
2. From within the MyRichmond web portal, navigate to "Other E-Services" to be redirected to the Richmond BC Alert page. This is where you would set up Richmond BC Alert profile by specifying your contact details and the type of notifications you would like to receive.

If you have any questions about Richmond BC Alert, email emergencyprograms@richmond.ca

RICHMOND RCMP CRIME PREVENTION NEWSLETTER

Recognize the Signs of Gang-Involvement Protect Our Youth, Our Future

One of the ways criminal gangs make money is from selling illegal drugs. To ensure the continuance of supply and demand, they target teenage youths to sell and deliver the drugs for them to the consumers. That way, the older gangsters won't get caught and any criminal conviction for the arrested youth may result in a more lenient sentence due to no previous history of criminal involvement. The first step into criminal gangs usually begins with the Dial-a-Dope stage, which youth may falsely perceived as low risk and see the reward of making quick money. That is why it is very important to educate youths that accepting and delivering a drug package is the beginning of a dangerous path that leads to gang involvement. Parents should always know where their kids are, what they are doing, and who they are with. Whatever our roles may be - parents, relatives, caregivers, friends, teachers, neighbours - we can all play a part in guiding youths onto a positive path. Have open communication with youths so that they feel comfortable to share their concerns and worries with you. An early intervention and prevention can help youths stay on track and avoid getting into a dangerous life of crime, violence, and gangs.

Signs of a Youth Dial-a-Doper

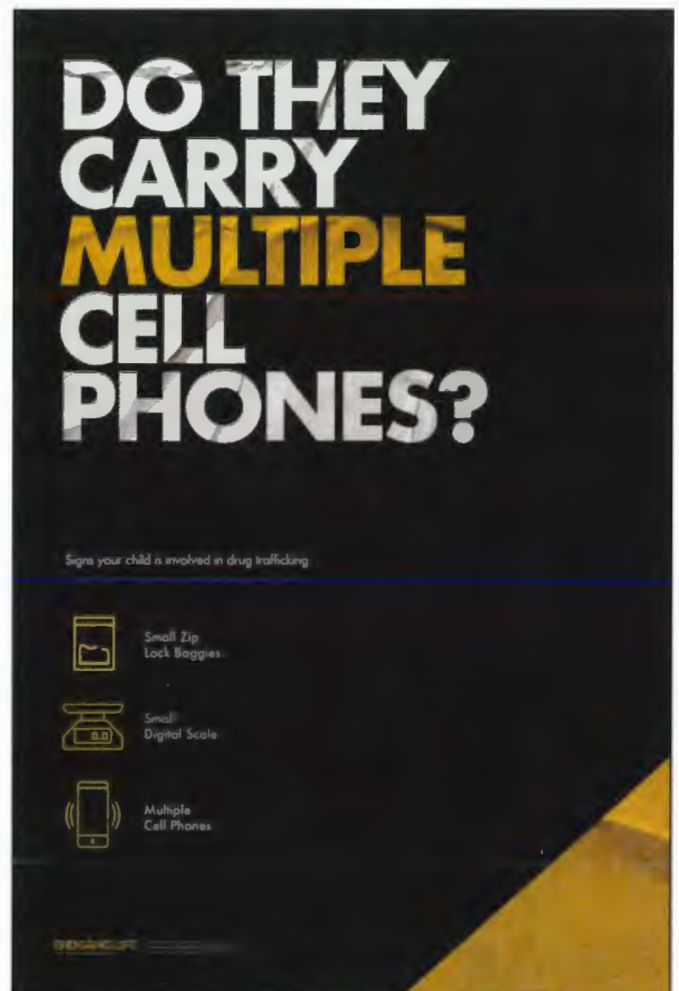
- Has a number of different cell phones.
- Often leaves the house for short durations and at all hours of the day and night.
- Often carries a lot of cash even though they live in debt and fear.
- Keeps drugs they are selling at home.
- Keeps their room locked or demands privacy.
- Often becomes upset or mad if others want to know what is in their rooms or why they want their privacy.
- Always under great pressure and displays signs of stress or moodiness.

Are you or someone you know in danger? Being threatened? Want to make a difference?

Stand up. Be Heard. Get Help.

Call the Youth Against Violence Line (YAVL) at 1-800-680-4264 and talk one-on-one to a YAV Line support worker 24 hours a day, 7 days a week, or e-mail them at info@youthagainstviolenceline.com

Concerned parents, teachers, caregivers, service providers and others are also welcome to call for information and assistance.



Beware of Distraction Theft

Distraction theft is when someone steals something from another person after tricking them into giving their attention to something else. A commonly seen scenario is where thieves approach people who are wearing expensive jewelry then either try to sell or offer them jewelry. The thieves will place fake jewelry on victims while removing authentic jewelry from them, using the element of surprise or distraction to prey on people. The victims do not realize until later that their jewelry has been exchanged for fake jewelry. Although seniors are often the ones being targeted, it can happen to anyone.



- Be very cautious if strangers approach and attempt to distract you.
- If you are wearing expensive jewelry, ensure that it is properly affixed and not easily removed.
- If possible, conceal your jewelry under clothing.
- Be wary of strangers who do not respect your personal space. **Do not let them touch you.**
- Walk with a friend whenever possible.
- Be aware of who is around you and report any suspicious incident to the Police immediately.
- Only purchase jewelry from reputable stores.

Hostile and Confrontational Situation

- Keep safe - priority is to protect yourself! If you don't feel comfortable with a situation, remove yourself from it.
- Keep your distance - make sure to keep a healthy distance from the person and avoid engagement unless absolutely have to.
- Avoid Escalation - hostile and confrontational individuals often project aggression to get a response and exploit your weakness. The less provoked you are, the more you are able to use your better judgment to handle the situation.
- Use assertive and effective communication - keep a calm and steady voice. Remain respectful.
- De-personalize the situation - be mindful of what the other person might be going through can help turn the situation from a reactive one to a proactive one.
- Seek help and support - ask people around you for help and/or call the Police.



BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Is your business a target for crime, do you know how to decipher if your business is a target? To safeguard your business from thieves you must think like one. Think like a thief - What could potentially be targeted in your business? Is your business vulnerable to break and enters? Do a walk around your business and check the lighting, gates, doors, windows and fences to look for signs of easy access into your business.

- Are the most expensive merchandise locked up? Do not place expensive items near a door or window.
- Are cameras and mirrors installed to minimize blind spots around the store?
- Put security tags on merchandise that can easily be concealed under clothing?
- Glass windows provide great natural surveillance but is also vulnerable for breakage. Bollards or planters can be installed at the front of your windows to prevent vehicles from driving through.
- Is the storage area for overstocked items secure and closed off to the public?
- Check to see if the exterior fence can be lifted or cut.
- Check the gate to see if it can be protected against cutting and drilling.
- Check all the lighting around your business to see if it is well-lit, especially around the entrances and door ways.



It is also important to have a thorough understanding of the area your business is located in and the types of problems that may exist in the area. Have the businesses around you been targeted? What are your neighbors attitudes toward crime prevention and security? Visit <http://csgeo.city.richmond.bc.ca> for a general overview of reported incidents that fall within a few different property related crime categories.

Richmond Business Link focuses on educating businesses in crime prevention strategies to help reduce crime. The goal is to provide business owners with tools and resources that will help protect their assets and reduce business-related crime. Richmond businesses may also request a free security assessment; please call 604-207-4829 for more information.



Please help by reporting any suspicious behaviour: RCMP Non-Emergency line **604-278-1212**. If you witness a crime in progress, dial **9-1-1**.

Break & Enter Email Alerts

Registered businesses will receive email alerts should a commercial break and enter occur in the area. Email RCMP_Business_Link@richmond.ca to register today!






City of Richmond

Report to Committee




To: Community Safety Committee **Date:** August 18, 2021
From: Will Ng **File:** 09-5000-01/2021-Vol
 Chief Superintendent, Officer in Charge 01
Re: RCMP Monthly Activity Report – July 2021

Staff Recommendation

That the staff report titled “RCMP Monthly Activity Report – July 2021”, dated August 18, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

for/ 
 Will Ng
 Chief Superintendent, Officer in Charge
 (604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
	
SENIOR STAFF REPORT REVIEW	INITIALS:
	
APPROVED BY CAO	
	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Program
5. Block Watch
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Activities and Noteworthy Files

Increased Volunteer Activities

On July 7, 2021, the Richmond RCMP issued a media release advising of increased volunteer activities as pandemic restrictions ease. Richmond RCMP volunteer deployments such as Lock Out Auto Crime and Speed Watch ramped up this month as BC moved into the next step of the province's restart plan.

Robberies

On July 21, 2021, the Richmond RCMP issued a media release seeking the public's assistance in identifying a suspect in a series of robberies. On July 15, 16 and 17, the suspect entered three separate businesses and made threats while demanding money. The robberies remain under investigation and may be linked to other recent robberies across the Lower Mainland.

Disturbance Call

On July 27, 2021, Richmond RCMP officers responded to a disturbance call at a fast-food restaurant in the Ironwood Plaza. While being arrested, a male suspect fought with police officers and sustained minor injuries. Two police officers and two restaurant employees also sustained minor injuries during the incident. The accused has been charged with several criminal offences.

Altercation

On July 28, 2021, Richmond RCMP officers responded to an altercation outside the Richmond courthouse on Elmbridge Way. A group of anti-hate demonstrators had gathered at the location when an altercation ensued with an individual who was attending the courthouse. A female suspect was arrested. The incident remains under investigation.

Analysis of Police Statistics

Arson

In July 2021, there were five reported arsons, which represents no change the previous month and is down three incidents from July 2020. No patterns or trends have been identified. The number of arsons this month is within the expected range.

Assault Serious (Assault with a Weapon)

There were 28 assault serious events in July 2021, which is up 40 per cent from the previous month and up 47 per cent from July 2020. No patterns or trends have been identified. The number of serious assaults this month is above the expected range.

Of the incidents reported this month, 35 per cent were domestic in nature and 53 per cent occurred in private dwellings.

Auto Theft

In July 2021, there were 28 incidents of auto theft, which is up 47 per cent from the previous month and up 65 per cent from July 2020. No patterns or trends have been identified. The number of auto thefts this month is within the expected range.

Drugs

In July 2021, there were 27 drug files, which is down 33 per cent from the previous month and down 16 per cent from July 2020. No patterns or trends have been identified. The number of drug incidents this month is within the expected range.

Mental Health

There were 145 mental health-related incidents in July 2021, which is down four per cent from the previous month and down 22 per cent from July 2020. No patterns or trends have been identified. The number of mental health-related incidents this month is within the expected range.

There were 104 police apprehensions this month and the average hospital wait time was 106 minutes. Both of these statistics are above the expected ranges. The longer than average hospital wait time has been attributed to a small proportion of incidents which required police to remain in hospital for an extended period of time.

Residential Break and Enter

There were 28 break and enters to residences in July 2021, which represents an 87 per cent increase from the previous month and is a 40 per cent increase from July 2020. No patterns or trends have been identified. The number of residential break and enters this month is within the expected range.

Commercial Break and Enter

In July 2021, there were 30 break and enters to businesses, which represents a 20 per cent increase from the previous month and is a 12 per cent decrease from July 2020. No patterns or trends have been identified. The number of commercial break and enters this month is within the expected range.

Robbery

There were eight robbery incidents in July 2021, which is up six incidents from the previous month and up four incidents from July 2020. No patterns or trends have been identified. The number of robberies this month is within the expected range.

Sexual Offences

In July 2021, there were 30 sexual offence files, which is double the number reported the previous month and is an 88 per cent increase from July 2020. No patterns or trends have been identified. The number of sexual offences this month is above the expected range.

Four of the incidents reported this month were historical reports and six were referrals received from the BC Integrated Child Exploitation Team.

Shoplifting

There were 57 reported shoplifting thefts in July 2021, which is a 26 per cent decrease from the previous month and is an eight per cent increase from July 2020. No patterns or trends have been identified. The number of shoplifting thefts this month is within the expected range.

Theft from Automobile

There were 139 theft from automobile incidents in July 2021, which is up 14 per cent from the previous month and up 32 per cent from July 2020. No patterns or trends have been identified. The number of thefts from automobiles this month is within the expected range.

Hate Crimes and Incidents

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2018 and July 31, 2021.¹ A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime as per the *Criminal Code* carries a

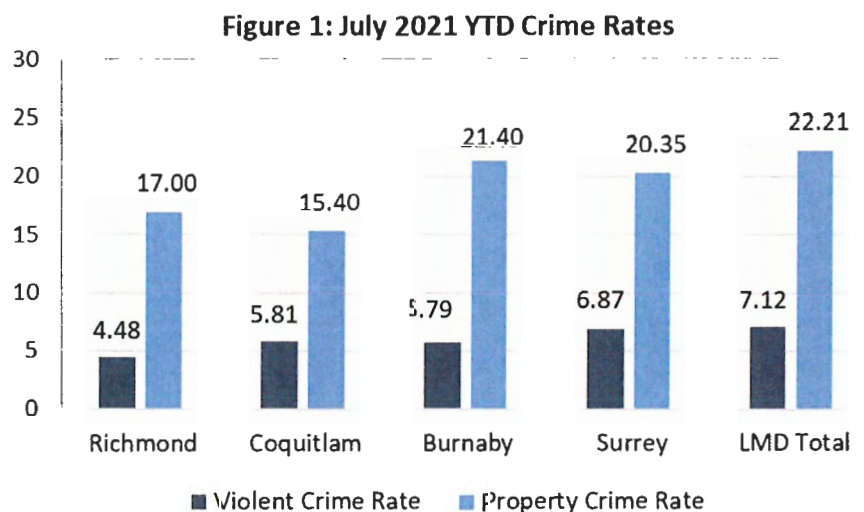
¹ The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. The events reported this month were related to the use of homophobic and racial slurs.

Table 1 – Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2018	19	4	23
2019	11	9	20
2020	21	13	34
2021 YTD	18	22	40

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.² In July 2021, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate and the second lowest property crime rate.



Auxiliary Program

In July 2021, the Richmond RCMP Detachment had a complement of 30 Auxiliaries.³ Auxiliaries provided eight volunteer hours this month as they concluded pending administrative tasks. All Auxiliary activities remained suspended this month.

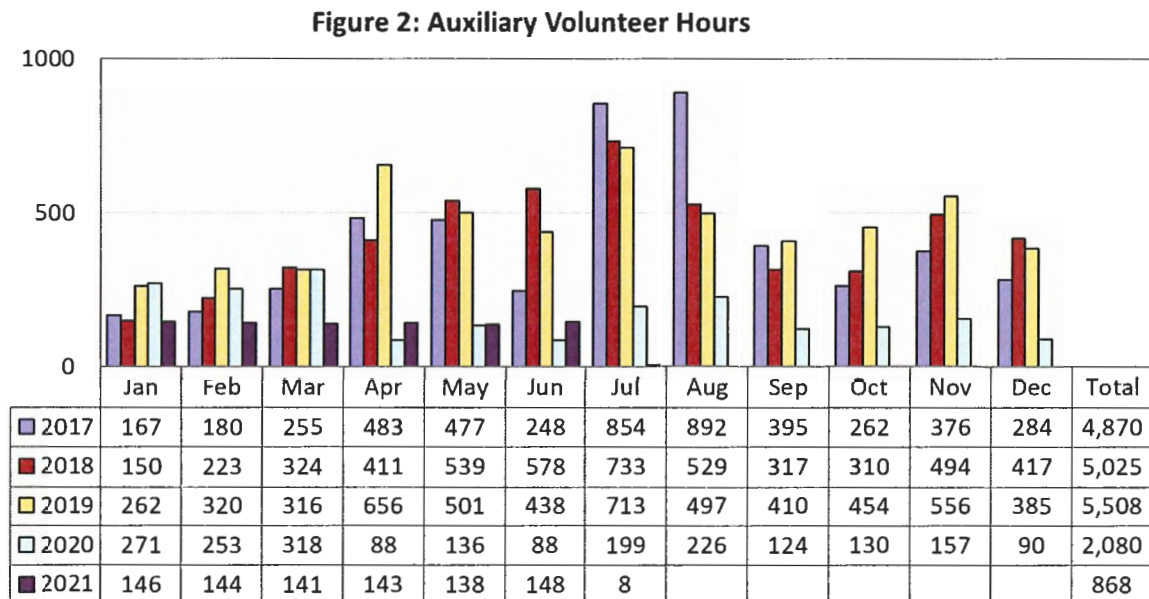
On June 23, 2021 the Province of British Columbia provided written correspondence to RCMP E-Division Headquarters advising that the Auxiliary Program and all related activities immediately must cease and all Auxiliary officer appointments rescinded. With this direction, the

² Crime rate is calculated per 1,000 people.

³ Previously referred to as Auxiliary Constables.

OIC of Richmond RCMP has stopped local Auxiliary programs and rescinded appointments. Negotiations between the Province of British Columbia and National RCMP Headquarters remain ongoing with the intention that they will result in a revised and viable program in the near future.

Figure 2 compares the monthly hours of service provided from 2017 to 2021.



Block Watch

At the end of July 2021, the Block Watch program had 303 groups totaling 6,938 participants. Currently, the program includes 436 captains and co-captains.

Community Police Station Programs

Community police stations enhance the Richmond RCMP Detachment’s policing services by providing an array of crime prevention resources and community safety initiatives. Due to the COVID-19 pandemic, all three community police stations have been closed to the public since March 2020. Volunteer deployments resumed in June 2020, in accordance with the guidelines established by RCMP “E” Division’s Crime Prevention Services; however, the scope of volunteer activities has been limited. City staff and volunteers continue to pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility.

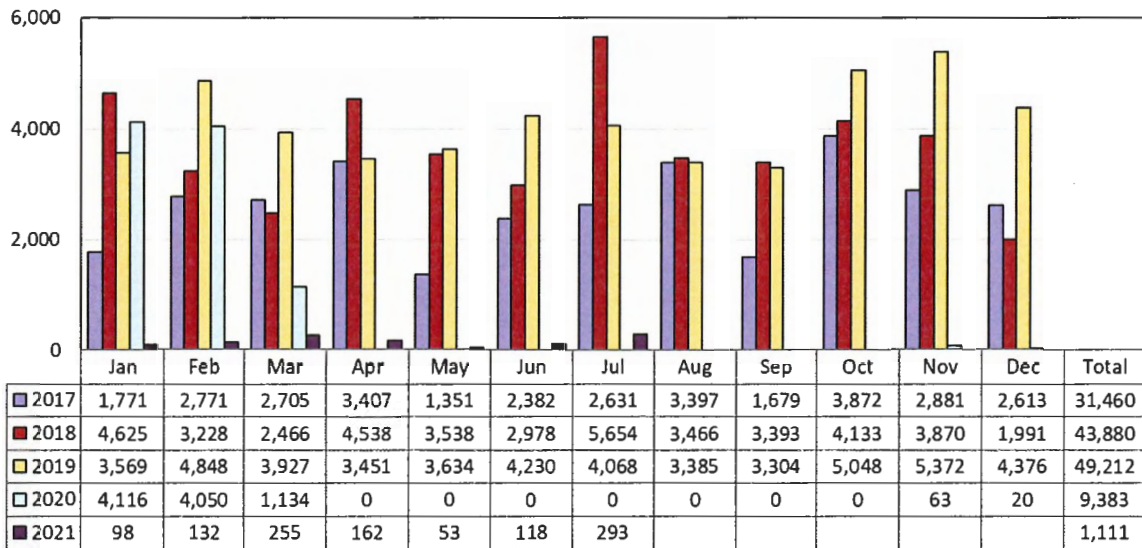
During the month of July volunteer highlights included:

- The deployment of three volunteer bike patrols, totalling 34 hours. These were the first bike patrols since February 2020.
- 11 Lock Out Auto Crime deployments took place, which resulted in 293 information letters being distributed.
- Speed Watch was conducted on 1,857 vehicles at multiple locations and 115 information letters were issued.
- There was one Fail to Stop deployment during which 69 information letters were issued
- July 1 – Eight Volunteers attended the Steveston Community Police Station and assisted RCMP officers with a Canada Day stand and Project 529 Bike Registry, where 45 bicycles were registered.
- July 20 – Seven volunteers received safety and COVID-19 protocol training in preparation for returning to bike patrol duties.
- July 26 – In collaboration with ICBC, volunteers assisted RCMP officers with a Lock Out Auto Crime deployment at Lansdowne Mall and Kwantlen Polytechnic University and issued 53 information letters.
- July 30 – A volunteer bike patrol deployment covered multiple locations including Garry Point Park and the West Dyke area.

Lock Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.⁴

Figure 3: Lock Out Auto Crime Vehicles Issued a Notice

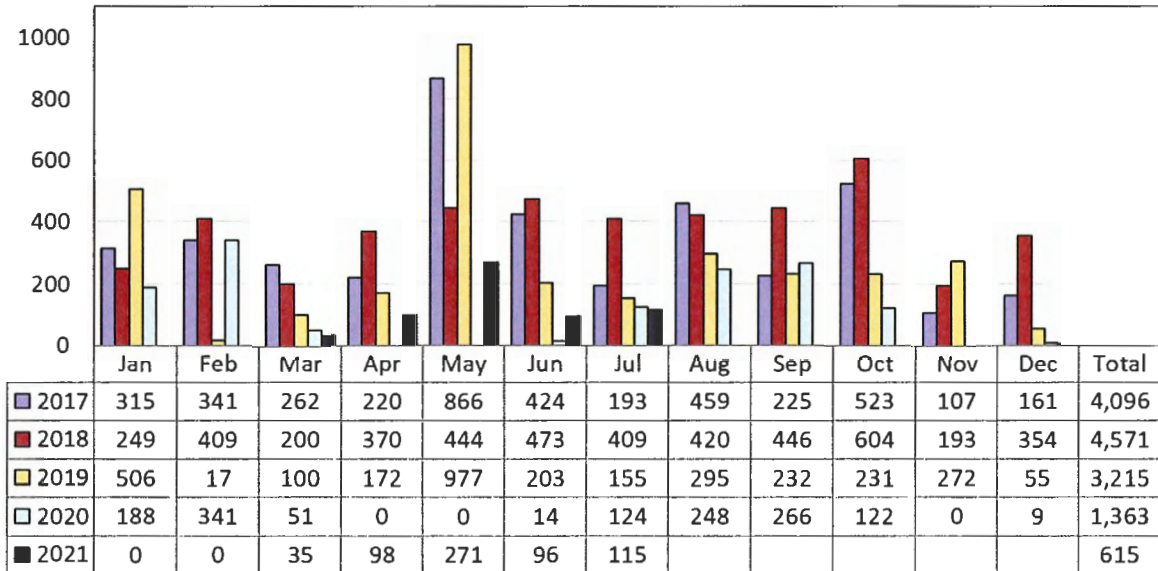


⁴ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices.

Speed Watch

Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 4: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of July, the Crime Prevention Unit participated in the following events/activities:

- Canada Day (Project 529)
- Community Outreach Patrols
- Diversity & Inclusion Initiatives
- Fail to Stop
- Lock Out Auto Crime
- Speed Watch

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for July 2021 to both May 2021 and June 2021. Violation Tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	May 2021	June 2021	July 2021
Distracted Driving	163	108	133
Driver License	250	146	134
Impaired	39	42	42
Intersection Offences	39	24	39
Moving Infractions ⁵	73	62	97
Speeding	419	265	286
Seatbelts	13	18	14
Vehicle Related ⁶	83	56	59
Other ⁷	2	6	2
Total	1,081	727	806

Victim Services

In July 2021, Richmond RCMP Victim Services met with 92 new clients and attended five crime/trauma scenes after hours. Victim Services reduced in-person client services in March 2020 and began offering services by phone but continue to attend some of the more serious calls in person. The unit currently maintains an active caseload of 260 files. In July, Victim Services responded to a number of cases involving medical-related sudden deaths, mental health issues and frauds.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of July, Youth Section highlights included:

- RCMP officers in the Youth Section conducted seven proactive elementary school visits and engaged with students during summer break.
- Planning began for the 2021-2022 Youth Academy. RCMP officers in the Youth Section started developing the training modules, scenarios and schedules for the upcoming year of the youth engagement program.

⁵ Moving infractions refers to unsafe lane change and unsafe passing.

⁶ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁷ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

Financial Impact

None.

Conclusion

In July 2021, the Richmond RCMP conducted a number of noteworthy investigations, including a disturbance call and a series of robberies. Police statistics for this month indicate that most crime types were within the expected ranges, with the exception of serious assaults and sexual offences, which were elevated this month.

In July, the Richmond RCMP Community Engagement Team and volunteers conducted an increased number of road safety deployments focusing on speeding and crime prevention deployments targeting thefts from vehicles. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:

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- 2: Crime Statistics
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Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JULY 2021 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

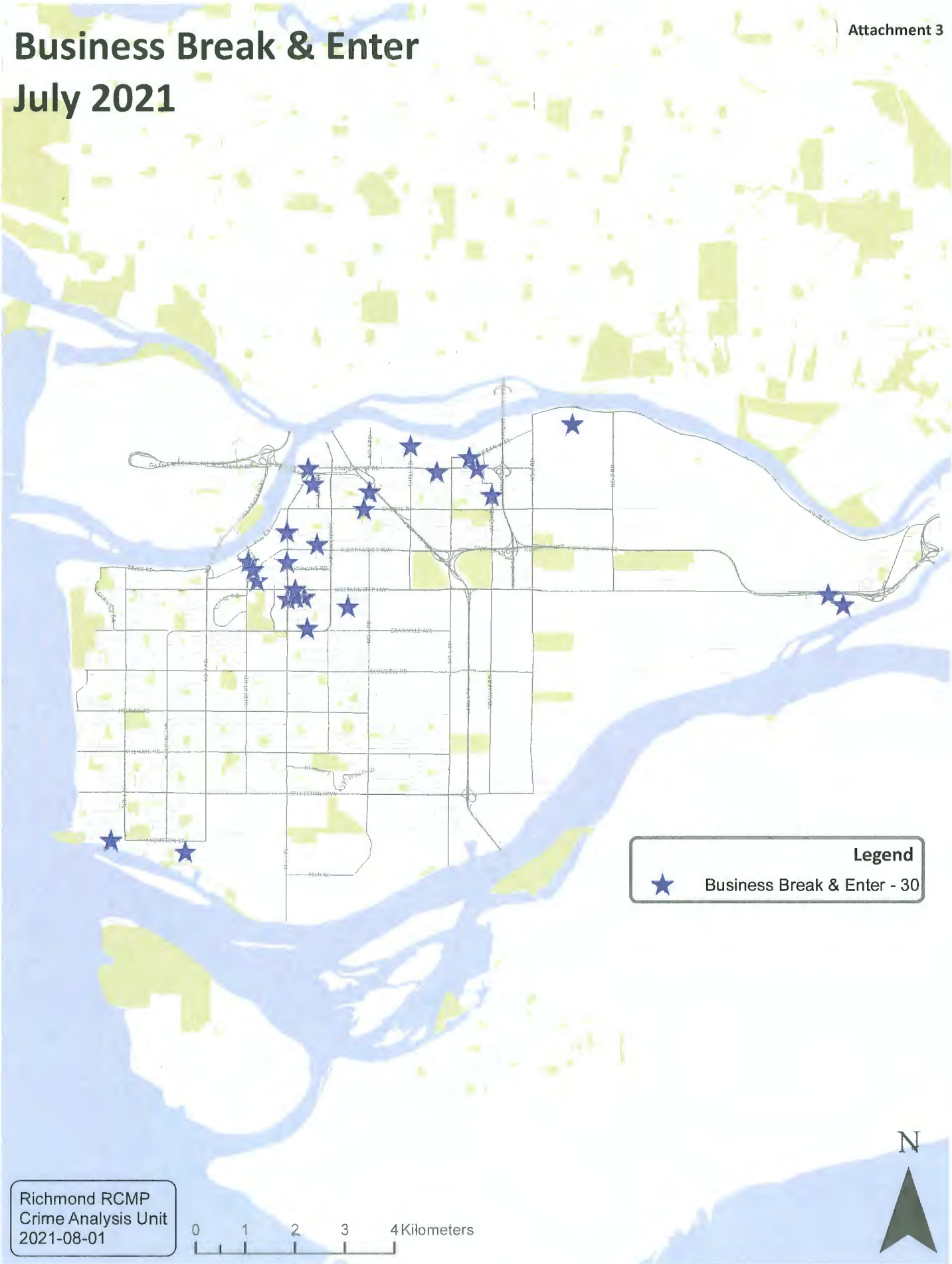
In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>. For more information, contact Richmond Crime Analysts.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	July-21	July		2020	2021	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	160	126.0	103-149	958	1043	9%	85
Robbery <small>UCR 1510 (1-1510)</small>	8	6.2	3-10	30	33	10%	3
Assault Common <small>UCR 130</small>	47	43.8	37-50	350	316	-10%	-34
Assault Serious <small>UCR 141 (1-1420)</small>	28	15.0	10-20	85	119	40%	34
Sexual Offences <small>UCR 144 (150-160, 161, 162, 163, 164, 165, 166)</small>	30	12.4	8-16	111	147	32%	36
PROPERTY CRIME (UCR 2000-Series Offences)	549	608.0	545-671	3643	3714	2%	71
Business B&E <small>UCR 2001</small>	30	27.0	20-34	220	183	-17%	-37
Residential B&E <small>UCR 2102</small>	28	36.8	20-53	226	202	-11%	-24
Auto Theft <small>UCR 215 (1-14) 216</small>	28	27.2	21-33	142	146	3%	4
Theft from Auto <small>UCR 212 (1-14)</small>	139	151.0	108-194	933	947	2%	14
Theft <small>UCR 210 (1-14)</small>	48	88.4	65-112	432	390	-10%	-42
Shoplifting <small>UCR 214 (1-14)</small>	57	59.8	42-78	342	422	23%	80
Fraud <small>UCR 219 (1-14) 215, 216</small>	76	76.4	69-84	485	517	7%	32
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	266	209.0	180-238	1242	1685	36%	443
Arson <small>UCR 302 (1-14)</small>	5	4.6	2-7	42	48	14%	6
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	976	943.0	879-1007	5987	6445	8%	458
DRUGS (UCR 4000-Series Offences)	27	54.6	39-70	440	256	-42%	-184
MHA RELATED CALLS (MHA files or Mental Health flag)	145	153.2	115-191	1168	916	-22%	-252

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2021-08-01. Published 2021-08-03. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

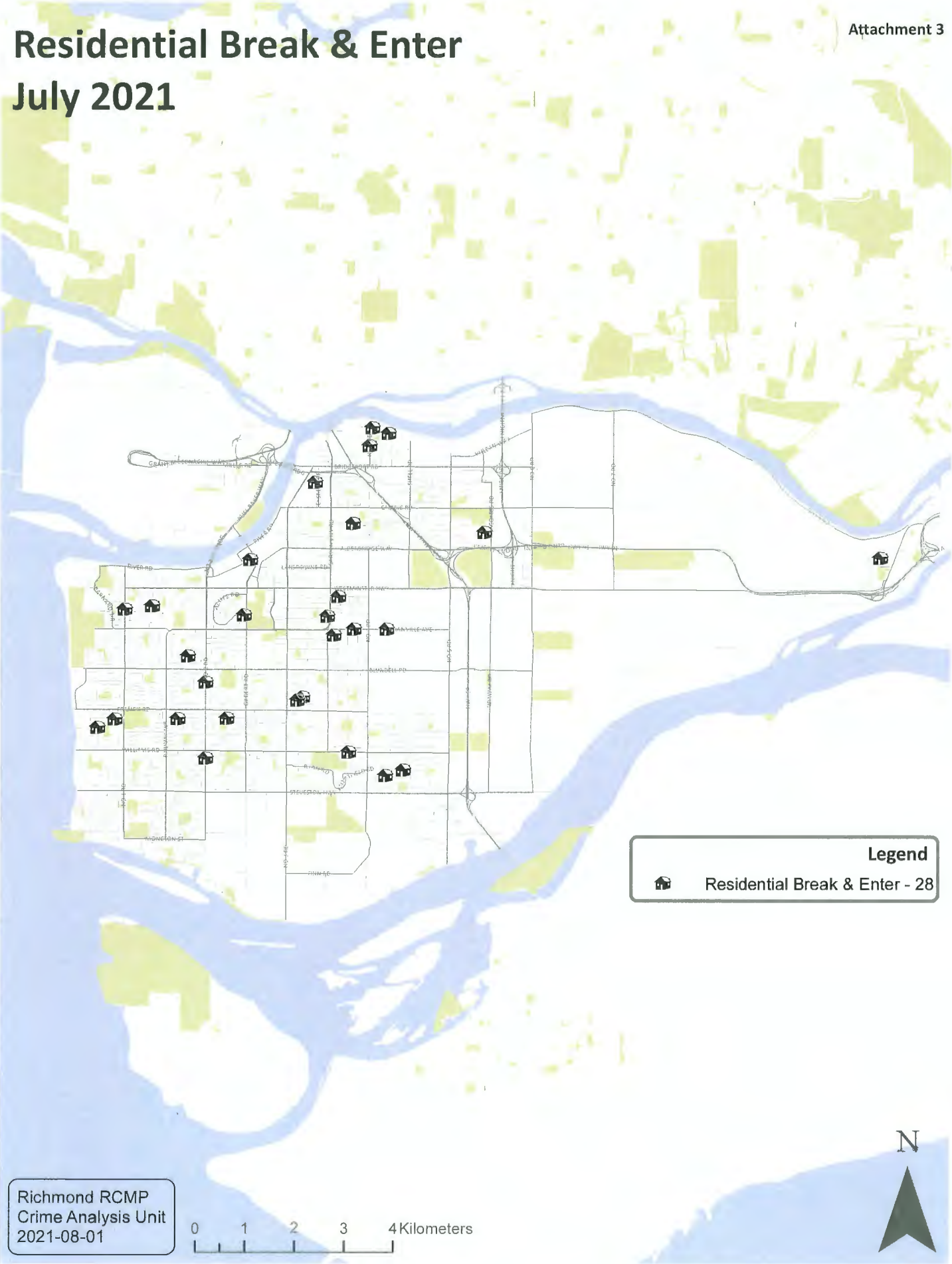
Business Break & Enter July 2021



Richmond RCMP
Crime Analysis Unit
2021-08-01

0 1 2 3 4 Kilometers

Residential Break & Enter July 2021



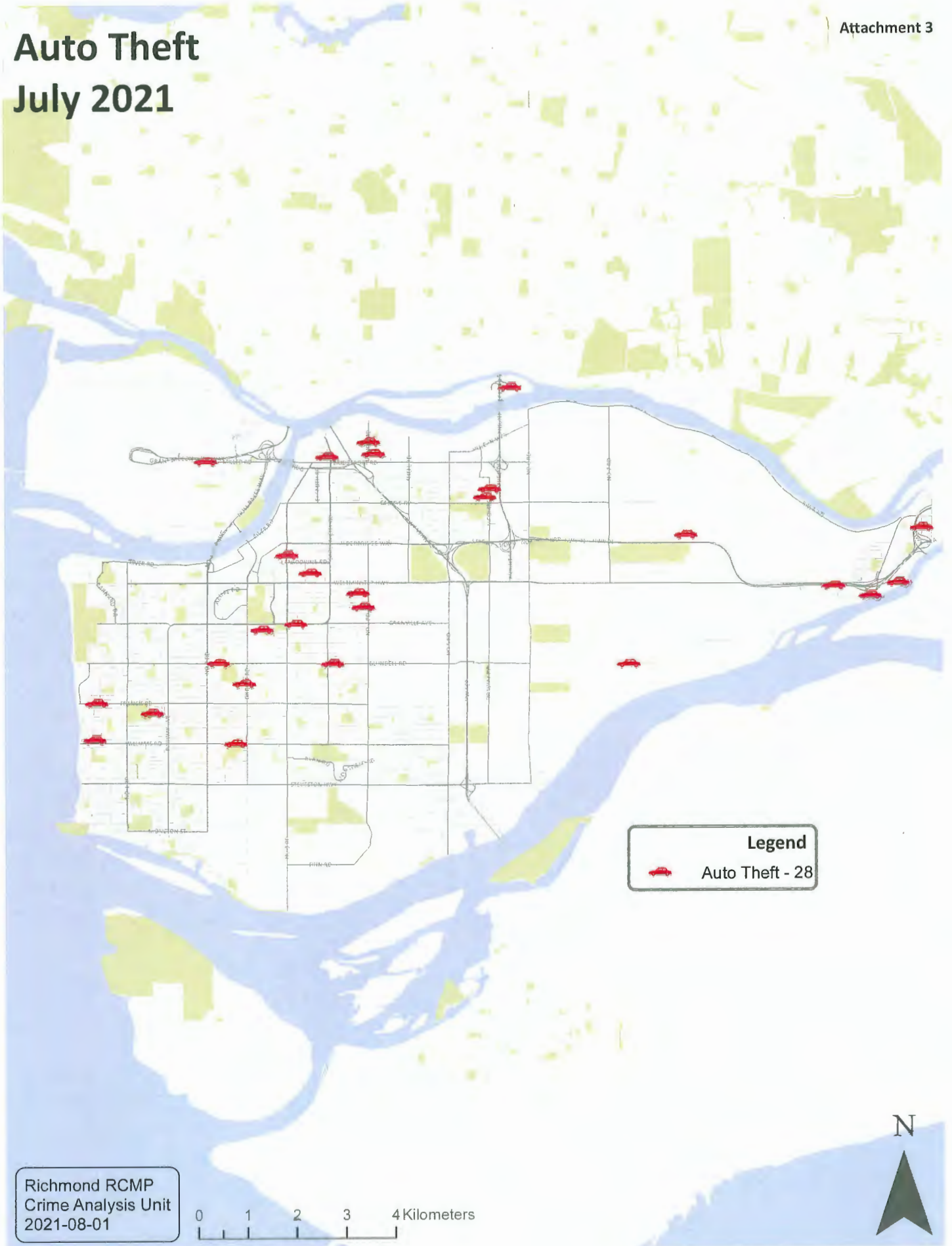
Legend
🏠 Residential Break & Enter - 28

Richmond RCMP
Crime Analysis Unit
2021-08-01

0 1 2 3 4 Kilometers



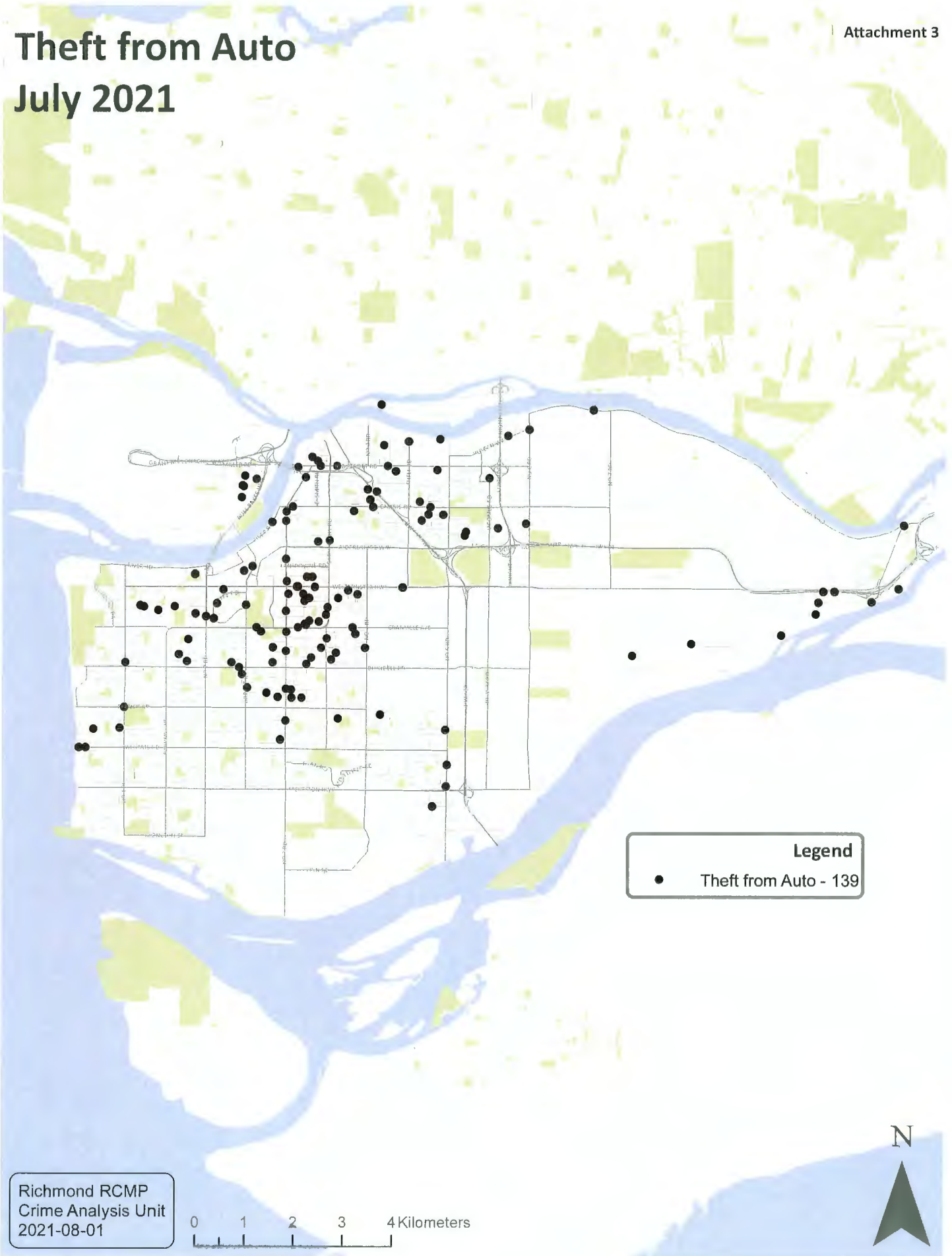
Auto Theft July 2021



Richmond RCMP
Crime Analysis Unit
2021-08-01

0 1 2 3 4 Kilometers

Theft from Auto July 2021



Richmond RCMP
Crime Analysis Unit
2021-08-01

0 1 2 3 4 Kilometers



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** July 28, 2021
From: Will Ng **File:** 09-5000-01/2021-Vol
 Chief Superintendent, Officer in Charge 01
Re: Richmond RCMP Detachment Strategic Plan 2021-2025

Staff Recommendation

That the report titled "Richmond RCMP Detachment Strategic Plan 2021-2025", dated July 28, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Will Ng
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

The Officer in Charge of the Richmond RCMP Detachment (the Richmond Detachment) is committed to the development of multi-year strategic plans.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

The Richmond RCMP Detachment Strategic Plan 2021-2025 (the Strategic Plan) is the result of a comprehensive review of criminal statistics, current events, emergency planning and feedback from elected representatives, community stakeholders and employees. The resulting document provides a guiding framework for public safety and crime reduction strategies based on current and emerging crime trends and social issues.

Since the submission of the 2018-2020 Strategic Plan, the Richmond Detachment has grown significantly. These additions in police officers and municipal employees have helped drive enhancements in service delivery, as well expanded proactive policing opportunities. Programs such as the Fox 80 Mental Health Car and innovations such as the Community Safety Mobile App have also highlighted a renewed commitment to evolving public safety strategies.

Through the planning process, including the review of crime trends and feedback from stakeholders, three Strategic Pillars were identified in the Strategic Plan:

1. People
2. Promoting Public Safety; and
3. Targeted Enforcement.

These Pillars allow the Richmond Detachment to have a broad focus, while being responsive to community needs. This has also enabled the Richmond Detachment to extend its Strategic Plan to a five-year plan. Community engagement and collaborations with partner agencies remain integral parts of current and future public safety strategies, in conjunction with continuous innovation and a focus on intelligence-led policing. The Richmond RCMP Detachment is also committed to enhancing safety through increased training and public safety education.

Financial Impact

None.

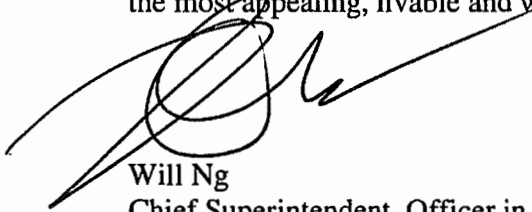
Conclusion

The 2021-2025 Strategic Plan represents the Richmond RCMP Detachment's ongoing commitment to community engagement and discussions with stakeholders. The Strategic Pillars

July 28, 2021

- 3 -

identified in this plan will help guide public safety and crime reduction programs over the next five years and will enable timely and collaborative responses to emerging crime trends and social issues. The Officer in Charge is committed to advancing the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada."

A handwritten signature in black ink, appearing to read 'Will Ng', is written over the text of the paragraph above.

Will Ng
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 1: Richmond RCMP Detachment Strategic Plan 2021-2025

OUR COMMUNITY YOUR RCMP



Richmond Detachment Strategic Plan 2021-2025





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YOUR RCMP





OVERVIEW

- 01 Your Officer in Charge
- 02 Our Teams
- 03 Our Milestones & Achievements



YOUR OFFICER IN CHARGE

Greetings,

As the Officer in Charge of Richmond Detachment, it is my pleasure to share with you our 2021-2025 Strategic Plan, “Our Community, Your RCMP”. This plan is the foundation of our vision and goal to make Richmond the safest city in Canada.

The Royal Canadian Mounted Police has served Richmond with pride for over 70 years. Policing has changed considerably since 1950 when our Detachment was first formed. As we continue to evolve, we will keep moving toward the goal of enhancing community safety through partnerships and innovation. The Richmond Detachment is your RCMP and we will keep working for you, Our Community, to protect and promote safety in Richmond.

Past, present and future in the midst of a changing landscape, we are committed to evolving with you and the needs of our community.



Will Ng
Officer in Charge

“ We have served Richmond with pride for over 70 years [...] Past, present and future, in the midst of a changing landscape, we are committed to evolving with you and the needs of our community.”

OUR TEAMS

Frontline Policing

Uniformed police officers responsible for call response.

Road Safety Unit

Dedicated to traffic enforcement & education.

Criminal Collision Investigation

Investigates motor vehicle collisions resulting in serious injuries.

Vulnerable Persons Unit

Mental Health Car - "Fox 80"

Police Officer and Registered Nurse act as the primary response unit, to mental health emergencies.

Mental Health Liaison

Collaborates with stakeholders in the community to create long-term solutions for those, who as a result of a mental health challenge, generate police calls.

Domestic Violence

Ensures family violence investigations are given priority, investigated thoroughly and that victims' needs are met.

Property Crime

Targets prolific property offenders involved in Break & Enters, Thefts and Stolen Vehicles.

Economic Crime


Investigates financial crimes including fraud, money laundering, illicit gaming, identity theft and intellectual property violations.

Criminal Intelligence

Gathers evidence to support the prosecution and disruption of organized crime groups.

DID YOU KNOW?

The majority of officers in Richmond are assigned to Frontline / Uniform Policing roles. This ensures we are able to quickly and efficiently respond to over 35,000 calls for service each year. Officers on the front lines receive support from a variety of teams, which specialize in all aspects of public safety. In addition, civilian support staff perform numerous work functions to ensure police can spend more time on proactive policing initiatives.



Mobile Enforcement Team

High visibility, proactive patrols with the goal of suppressing increases in crime.

Youth Section

Mentoring & modeling pro-social behaviors, while seeking early intervention among those at risk of offending.

Community Engagement Team

Enhances community engagement through public awareness, dialogue initiatives, community police stations and volunteer programs.



Media Relations

Disseminates accurate and timely information to the public through various media platforms.

Serious Crimes Unit

Investigates major criminal offences requiring prolonged dedication of time and resources.

General Investigation Services

First response and investigation of all major crimes.



Drug Section

Disrupts the supply of drugs by targeting street and mid-level drug production and trafficking.

Cyber Crime Unit

Provides support to investigators for crimes involving the internet.

Professional Standards

Conducts investigations into allegations of misconduct involving RCMP members.



Victim Services

Provides victims and witnesses with professional and timely support to lessen the impact of trauma resulting from crime and / or traumatic events.

Airport Crime Unit

Investigates all major crimes stemming from the Vancouver International Airport.

Administration Support

Supports various functions of our Detachment from Training, to Finance to Building Operations.

MILESTONES & ACHIEVEMENTS

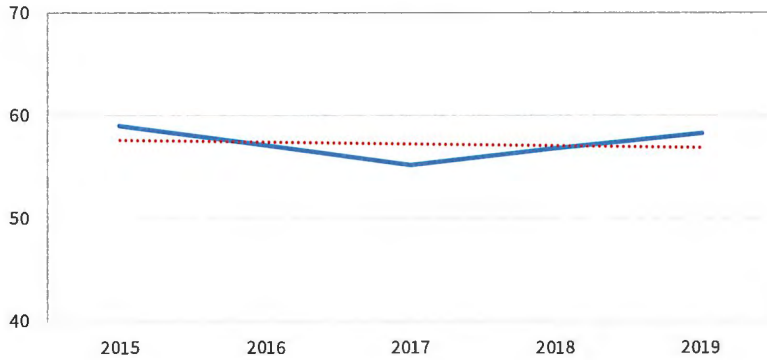
Enhanced Public Safety



We are continuously seeking opportunities to improve upon our service delivery. One of the ways we strive to accomplish this is through our ongoing strategic planning process, which includes quality assurance reviews, input from key stakeholders and the adoption of technological advancements. Crime and public safety trends are ever-evolving, which means our responses must also be flexible and innovative. By leveraging technological tools, we are working to keep pace with many of these changes. This means that we are not only searching for ways to disrupt crime, we are also finding ways we can better connect with the community to increase awareness of crime prevention and safety information.

2016-2020 Public Safety Statistics

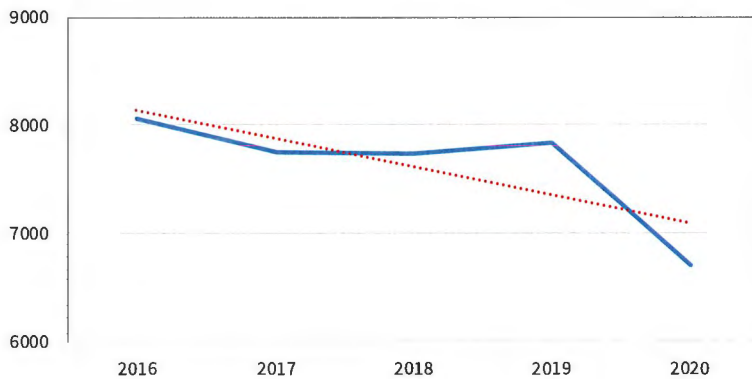
Crime Rate



Crime Rate

Richmond has consistently maintained one of the lowest crime rates in the Lower Mainland. The crime rate in Richmond has remained steady over the last five years, indicating there have been no notable changes in the level of crime in our community. While the crime rate does not capture all the challenges we face due to the increasing complexity of policing, it does give us a valuable comparison tool to help monitor changes in crime.

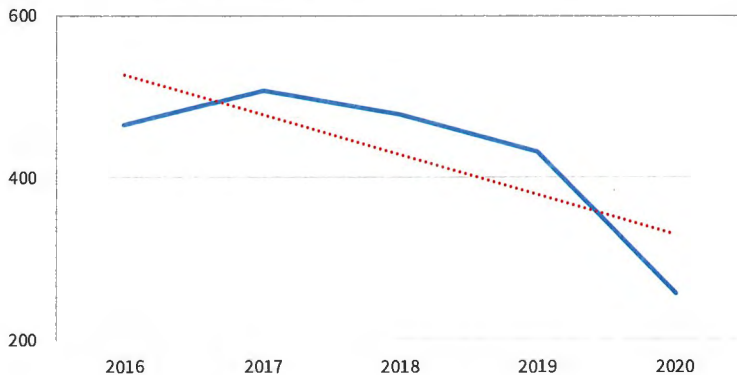
Property Crime Offences



Reduction in Property Crime

Over the last five years, property crimes have been trending downwards. This figure includes all property crimes including but not limited to, break and enter, theft of vehicle and theft from vehicles.

Vehicle Collisions Resulting in Serious Injury



Reduction in Serious Injury Collisions

Motor-vehicle collisions resulting in serious injuries have also been trending downwards. We have worked with partner agencies to provide a coordinated approach to enhancing road safety in the community. Public education campaigns and increased enforcement measures have been vital tools to increase safety on our roads.

Scaling with a Growing City



Our Growth (2018-2021)

51
Additional
Police Officers

25
Additional
Support Staff

9
Additional
Police Vehicles

1
New Community
Police Office

Highlights



Increased Staffing

Between 2018 and 2021 we have added 51 additional Police Officer positions and 25 Municipal Support Staff to our Detachment. This increase in staffing has resulted in additional police officers patrolling the streets of our community, while also bolstering our investigative teams to target crime.



Strengthening Our Presence in Downtown Richmond

In 2020, the City Centre Community Police Office relocated to a new facility, which is double the size of the previous location and allows for more police officers to start and end their shift while in the downtown core. The new facility is located at the intersection of Gilbert Road and Granville Ave and will have Front Counter services available to the public when the building is officially opened to the public in 2021.



Modernizing our Processes

We are leveraging existing technology to unlock internal efficiencies. Our police officers are now able to virtually connect with tools & resources while at the scene of an incident. These new processes have resulted in quicker referrals to community programs, as well as reduced time spent on administrative tasks. Materials used for proactive policing are also accessible directly from the police vehicle.

Legacy Programs



Drug Abuse Resistance Education (DARE)

The DARE program is a prevention program designed for Grade 5 students. This program provides a proactive approach to resisting substances, while teaching positive decision-making skills. For the past several years, our Detachment DARE Instructors have delivered DARE classes to all Grade 5 students in Richmond.

Program Highlights

100%
DARE program delivery
to Grade 5 Students in
Richmond



Volunteer Programs

Volunteers are a vital part of our crime prevention and community outreach strategies. In 2019, volunteers provided 21,327 hours of volunteer service to public safety and crime prevention programs such as Speed Watch, Lock Out Auto Crime, Stolen Auto Recovery, Crime Watch and Fail to Stop, in addition to Victim Services and the RCMP Auxiliary program.

21,000+
Hours of Volunteer Service
in 2019



Block Watch

The Block Watch program is a community-based crime prevention program aimed at empowering neighbors to come together to prevent crime. Block Watch participants take a proactive approach to crime prevention and safety by committing to watch out for each other's homes and report suspicious activities to the police and to each other.

6900+
Program participants
across Richmond

Learn more about Block Watch at:
www.facebook.com/richmondblockwatch
www.richmond.ca/blockwatch

New Outreach Initiatives



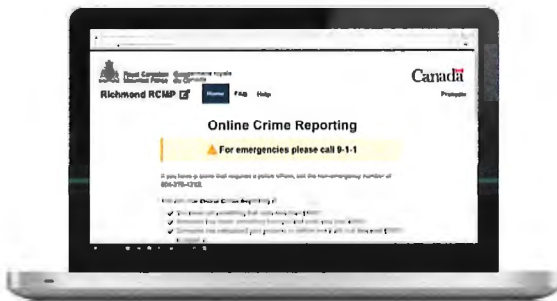
Mental Health Car - “Fox 80”

A mental health nurse and specially trained police officer provide a joint response to calls where mental health is a concern. This initiative is operated in partnership with Vancouver Coastal Health and assists clients who are in crisis and connects them with resources and support services in the community. Fox 80 responds daily to calls for service relating to mental health, including providing assistance to Frontline police officers, conducting wellness checks and emergency apprehensions.



Community Safety App

In May of 2020, we officially launched a mobile app that can be downloaded on any Apple or Android smart phone. This new app allows users to stay connected, informed and engaged with the Richmond RCMP. The app provides the public with access to crime prevention resources, crime maps, media releases and other important safety information.



Online Crime Reporting

Citizens can now report minor crimes using our Online Crime Reporting tool. This new feature allows us to capture incidents that may otherwise go unreported, while also diverting calls away from our dispatch centre. Our call takers can now focus on processing more serious incidents over the phone.

Community Engagement



Strong partnerships between the police and community are essential to keeping Richmond safe. Over the past three years, we have continuously strived to engage the public in our crime prevention and safety programs. By conducting community outreach and providing opportunities for ongoing education and awareness initiatives, we believe we can make Richmond even safer.

Some of these initiatives include:

- Maintaining a visible presence at places of worship, while conducting outreach with faith communities.
- Implementing the “Safe Place Program” to identify businesses and organizations who are committed to being a safe place and ally for members of the LGBTQ2+ community.
- Conducting business and residential property crime outreach and prevention education.
- Implementing “Project Rainbow” at Richmond Detachment worksites to demonstrate that the RCMP is an inclusive and diverse organization.
- Conducting youth engagement at our Elementary and Secondary schools.
- Holding “Coffee with a Cop” events to bring police and the community together for conversation
- Organizing the Richmond RCMP Christmas Toy Drive, supporting the Richmond Christmas Fund.



Pie & Coffee Community Event



School Sports Program



Project 529 Bike Registration Event



Coffee with a Cop



Pathways Clubhouse BBQ



Christmas Toy Drive

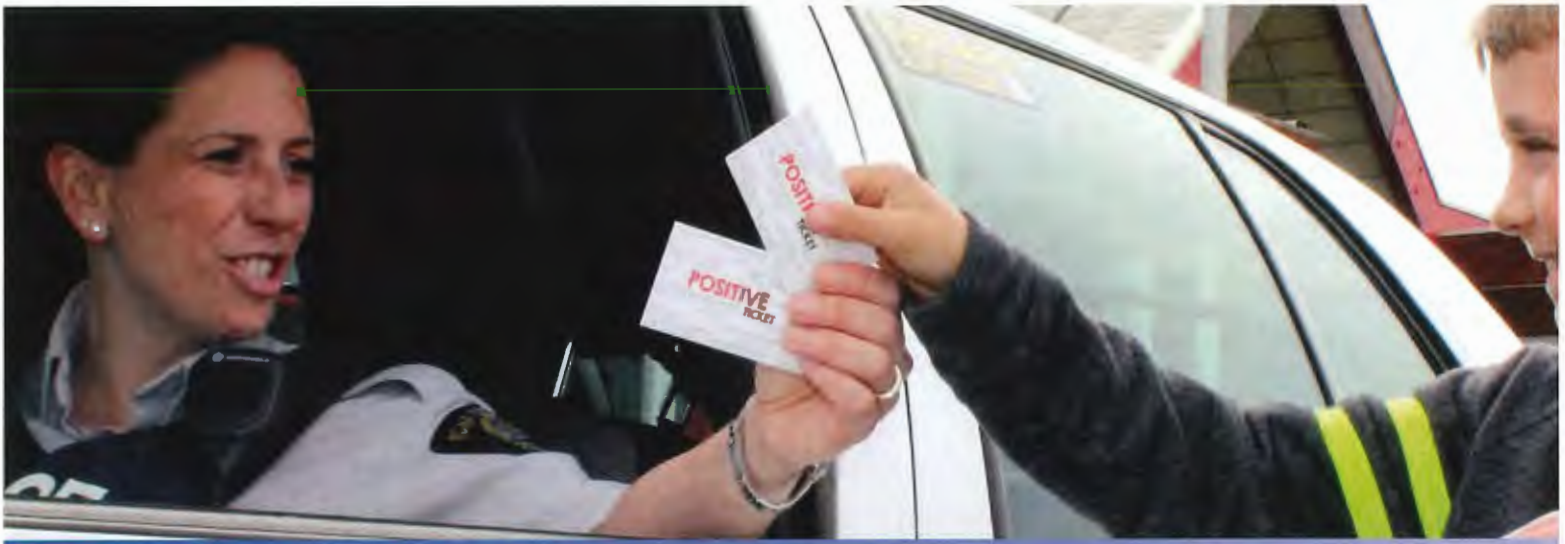


Steveston Salmon Festival

DID YOU KNOW?

These are just some of the events we attend in the community:

- Canada Day
- Remembrance Day
- Richmond Maritime Festival
- Law Enforcement Torch Run
- Doors Open Richmond
- Police Week
- Tim Horton's Camp Day
- McHappy Day
- Richmond World Festival
- Burkeville Daze
- City Centre Community Centre Movie Night
- And many more!



OUR COMMUNITY





OVERVIEW

- 01 Our Future
- 02 Environmental Scan
- 03 Community Insights

OUR FUTURE

The Strategic Plan is a guiding document which creates a decision-making framework for the next five years. It ensures that policing services, policies and programs are carefully developed to support our goal of making Richmond the safest city in Canada. This Strategic Plan also serves to:

- Identify trends, challenges and opportunities affecting policing services and public safety.
- Define long-term priorities and how to achieve them.
- Engage stakeholders, partners and the greater community in creating collaborative responses to public safety concerns.
- Identify program needs to ensure resources are efficiently allocated.



ENVIRONMENTAL SCAN

“ factors include the increased complexity of policing, city demographics, crime trends

In order to create an effective roadmap for success, the Officer in Charge has lead a systematic review of factors which will shape the direction of Richmond Detachment’s future policing strategies. These factors include the increased complexity of policing, changes in the legal framework, emerging social issues and crime trends, technological advancements, city demographics and Detachment resources. This planning cycle also included a significant focus on emergency planning and responsiveness to current events. By conducting regular risk-assessments, we are able to better plan our responses to emerging issues, while strategically deploying our police resources.



Cultural Diversity

Richmond has the smallest percentage of residents who identify English as their mother tongue and home language, compared to other municipalities in the Lower Mainland. According to the most recent census, 66 per cent of Richmond residents reported their mother tongue to be a non-official language. This diversity in culture and language creates a vibrant, unique community. This diversity is also represented in our police officers, who speak over 30 different languages. This variety in cultural backgrounds helps create valuable opportunities for our police officers to conduct public outreach and be more engaged with our diverse community, in addition to enhancing our operational policing abilities.

DID YOU KNOW?

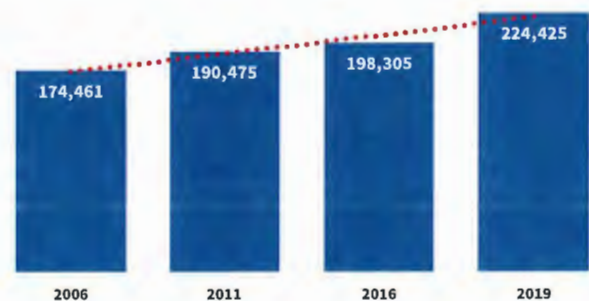
**Our Police Officers can speak
30+ different languages**



Growth

Richmond continues to experience significant growth in population and urban development. The highest growth in population density has occurred in the city centre area. In response to this growth, Richmond Detachment relocated the City Centre Community Police Office to a new facility, which allows for more police officers to be stationed in central Richmond. This will help to improve the deployment of resources as well as police response times.

City of Richmond Population Growth



OUR COMMUNITY



Changing Landscape

This strategic planning cycle has presented us with unique challenges. The COVID-19 global pandemic quickly changed many aspects of daily life, including the way we could conduct many policing and public engagement activities. During this time of rapid change, we continued to prioritize public safety and quickly found ways to pivot our service delivery of programs that were disrupted due to COVID-19. We re-imagined how we could conduct public outreach activities, including the launch of virtual Drug Abuse Resistance Education (DARE) classes, Block Watch training and a drive-through Christmas Toy Drive. During these challenging times, we sought out opportunities to grow and develop crime prevention programs, as well as explored new avenues to promote these initiatives to the broader community.

In the midst of the pandemic, we also faced an increased awareness of social issues relating to the policing of diverse communities. The resulting discussions prompted the development of new education and outreach initiatives, while maintaining a continued focus on existing relationship-building programs.

The importance of a resilient plan has become more important than ever, as we have been reminded that current situations can rapidly change. We are committed to creating a framework which is flexible, responsive and innovative. The priorities in this plan will not change, while the initiatives and responses will be ever-evolving. This approach allows us to maintain a strong focus on our established goals, while giving room to build and improve programs and service delivery.

“ We are committed to creating a framework which is flexible, responsive and innovative.

COMMUNITY

INSIGHTS

A key element of our strategic planning process is a commitment to ongoing discussions with a variety of stakeholders. We believe these discussions help build collaborative relationships and provide valuable insight into how we can provide the best service delivery possible. We are committed to ensuring that our stakeholder engagement strategy consistently evolves to best reflect the needs of the diverse communities we protect and serve.

One of the goals of our planning process was to identify key community representatives, including those from partner agencies, community support groups and elected representatives. The feedback received has helped to identify ways to enhance services, while offering opportunities for future strategic initiatives.

We utilized a variety of engagement methods including one-on-one conversations, virtual meetings, as well as internal and public surveys. After a careful review of the feedback received, we identified a few key themes.

Key Themes from Our Community



Enhance and Diversify Communication Streams

We recognize the importance of timely communication with the public and we are aiming to use a variety of platforms to ensure the greatest reach of our message.

Strengthen Community Relationships and Presence

We will keep working on strengthening our relationships with community partners. Our visibility in the community remains an important part of our engagement strategy. We are also seeking out innovative ways to engage with the public, both on-line and in person.

Target Criminal and Dangerous Behavior

Timely responses to emerging crime trends are an important priority. We are implementing strategies to reduce dangerous behavior on our roadways, while proactively targeting criminals.

Key themes from our Employees & Volunteers



Strengthen Internal and External Communications

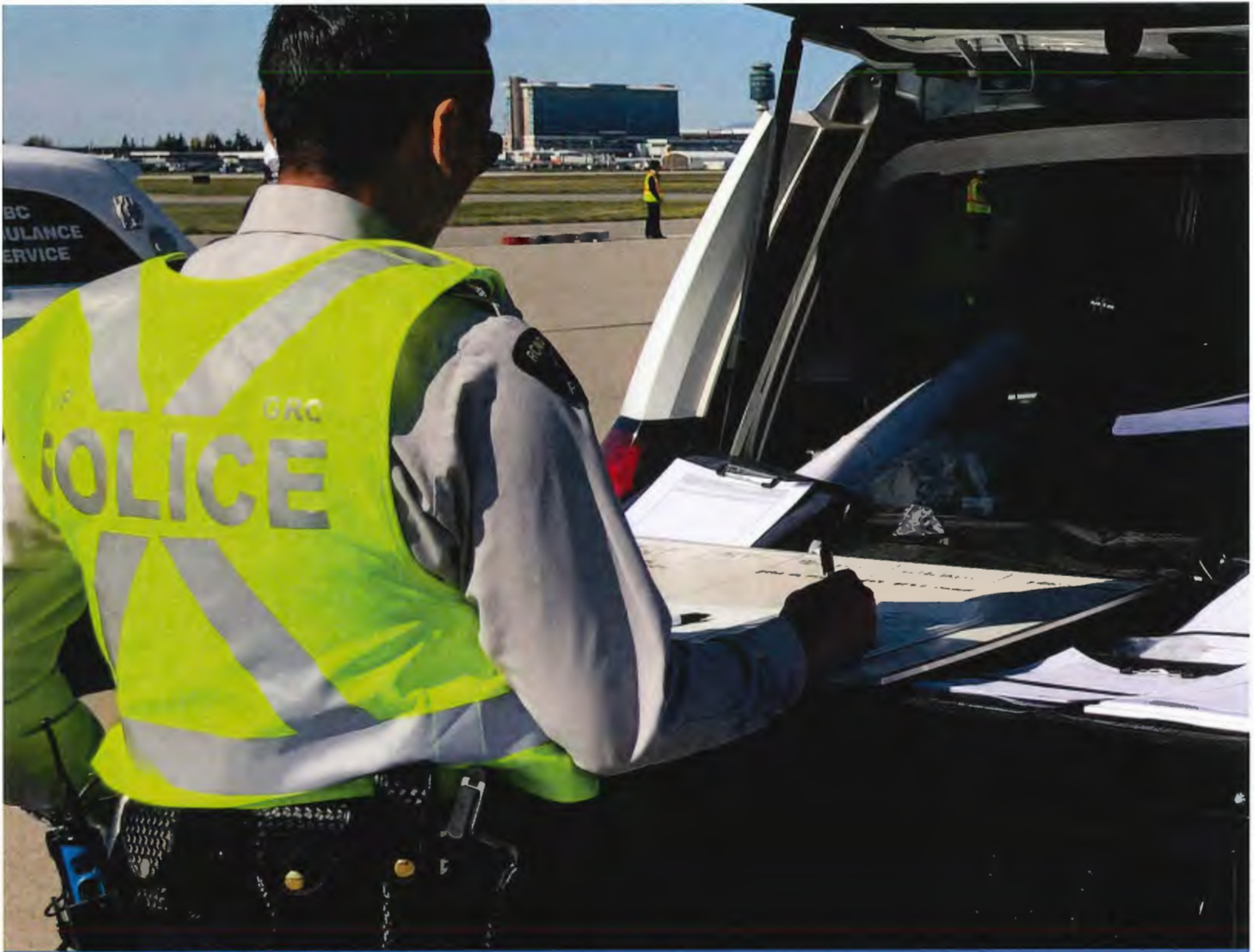
Efficient internal communication with our employees and volunteers is key to the effectiveness of our organization. We will continue to leverage technology to enhance our internal communications. We will also continue to seek opportunities to promote the work of our Detachment with the larger community.

Strengthen Professional Development Opportunities

Our employees have a strong desire to grow and develop their skill sets. We will keep searching for avenues to promote the professional development of our employees through a combination of hands on, “in-person” and virtual training.

Empower Proactive Patrols

Our police officers are strongly motivated to proactively look for criminal behavior and stop crimes from occurring. We will continue to look for ways to streamline our administrative processes and assess our operations to ensure our Frontline police officers have increased opportunities to conduct proactive policing patrols.



OUR PLAN





OVERVIEW

- 01 Our Guiding Principles
- 02 Our Strategic Pillars
- 03 Looking Ahead

OUR GUIDING PRINCIPLES

City of Richmond

Mission

The City is committed to protecting and enhancing the City's livability and economic well-being for current and future generations through:

- Visionary leadership and responsible decision making.
- Accountable and sustainable fiscal practice.
- The development of a unique and beautiful city.
- Product and service excellence and efficiency.
- Community consultation.

Vision

"To be the most appealing, livable, and well-managed community in Canada"



Our policing strategies are inspired by the frameworks laid out in the mission and vision statements of the Royal Canadian Mounted Police (RCMP) and the City of Richmond.



Royal Canadian Mounted Police

Mission

The RCMP is Canada's national police force. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide quality service in partnership with our communities.

Vision

- Be a progressive, proactive and innovative organization.
- Provide the highest quality service through dynamic leadership, education and technology in partnership with the diverse communities we serve.
- Be accountable and efficient through shared decision-making.
- Ensure a healthy work environment that encourages team building, open communication and mutual respect.
- Promote safe communities.
- Demonstrate leadership in the pursuit of excellence.

OUR STRATEGIC PILLARS

After conducting a thorough analysis of the current community context, feedback from our stakeholders and operational policing environment we focused on three Policing Pillars for our 2021-2025 Strategic Plan. These pillars provide a framework for achieving our overall goal of making Richmond the safest city in Canada.

We are committed to being accountable to the community we serve. An integral part of the success of our Strategic Plan is tracking measurable targets. Every year, we review recent achievements and challenges and use a variety of assessment tools to identify if our strategies need adjustments to meet changes within the operational environment. By setting goals and identifying action plans we are able to ensure that our public safety responses are effective.

Through our Annual Performance Plan process, we establish measurable objectives and launch detailed work plans in support of priorities identified through our ongoing strategic planning process. This includes a review of crime trends, discussions with stakeholders and input of Richmond City Council.

2021-2025 PILLARS

Through reviewing crime trends, feedback from stakeholders and input from city council, three priorities were identified



PEOPLE



**PROMOTING
PUBLIC SAFETY**



**TARGETED
ENFORCEMENT**



Our Employees

We will invest in our employees to increase our effectiveness in the workforce by:

- Promoting mental wellness to drive resiliency.
- Enabling career development by focusing on enhancing skills and knowledge sharing.
- Embracing feedback to drive change and unlock opportunities to improve our team culture and service delivery.

Our Community

We will engage and support all members of the community by:

- Elevating our commitment to equality through diversity and inclusion initiatives.
- Increasing opportunities for public engagement through enhanced communication and transparency.
- Supporting collaborative responses to complex social issues and working to meet client and community needs.

OUR STRATEGIC PILLARS



We will promote public safety by:

- Empowering our community through crime prevention education.
- Fostering relationships with youth through mentorship, while modelling healthy choices.
- Driving greater awareness of opportunities for early intervention and diversion from the Criminal Justice System.
- Increasing police visibility through enhanced patrols and public engagement activities.
- Enhancing collaborations with community stakeholders and partner agencies.





We will conduct enforcement activity with the most potential impact to public safety by:

- Conducting targeted traffic enforcement and education.
- Leveraging criminal analysis to identify and disrupt trends and hot spots.
- Conducting gang suppression activities and interdicting organized crime.
- Deploying proactive patrols using intelligence-led policing principles.



LOOKING AHEAD

Over the next five years, we will be working diligently to ensure this Strategic Plan remains the foundation of our policing services in Richmond. We look forward to future opportunities to engage with our community, as we work together towards making Richmond the safest city in Canada.

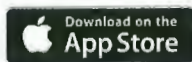
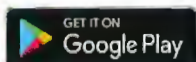


Stay Connected!



Richmond Community Safety App

Access the latest Crime Maps, receive alerts and crime prevention tips.



Twitter

View the latest news releases, and stay up to date with our community programs.



@RichmondRCMP

Online

Report a minor crime, view the latest crime statistics and Detachment news.



richmond.rcmp.ca



OUR COMMUNITY
YOUR RCMP

