



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, September 13, 2011
4:00 p.m.

Pg. # ITEM

MINUTES

- CS-5** *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, July 12, 2011.*



NEXT COMMITTEE MEETING DATE

Wednesday, October 12, 2011, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

- CS-15** 1. **VIAL OF LIFE PROGRAM STATUS REPORT**
(File Ref. No.) (REDMS No. 3285131)

TO VIEW eREPORT CLICK HERE

See Page **CS-15** of the Community Safety agenda for full hardcopy report

Designated Speaker: Kim Howell

STAFF RECOMMENDATION

That the Vial of Life Program Status Report, dated August 11, 2011 from the Fire Chief, be received for information.



Pg. # ITEM

CS-31 2. RCMP'S MONTHLY REPORT – JUNE 2011 ACTIVITIES

(File Ref. No. 09-5000-01/2010-Vol 01(11.48)) (REDMS No. 3253703)

TO VIEW eREPORT CLICK HERE

See Page **CS-31** of the Community Safety agenda for full hardcopy report

Designated Speaker: Rendall Nasset

STAFF RECOMMENDATION

That the OIC's report entitled "RCMP's Monthly Report – June 2011 Activities" dated July 11, 2011, be received for information.

☐

CS-43 3. COMMUNITY BYLAWS – JUNE 2011 ACTIVITY REPORT

(File Ref. No. 12-8060-01/2011-Vol 01) (REDMS No. 32772858)

TO VIEW eREPORT CLICK HERE

See Page **CS-43** of the Community Safety agenda for full hardcopy report

Designated Speaker: Wayne Mercer

STAFF RECOMMENDATION

That the Community Bylaws Monthly Activity Report dated August 8, 2011, from the General Manager, Law & Community Safety, be received for information.

☐

CS-51 4. 2011 SECOND QUARTER REPORT – FIRE-RESCUE

(File Ref. No.) (REDMS No. 3297081)

TO VIEW eREPORT CLICK HERE

See Page **CS-51** of the Community Safety agenda for full hardcopy report

Designated Speaker: John McGowan

STAFF RECOMMENDATION

That the report on Fire-Rescue's operations for the 2nd Quarter ending June 30, 2011 be received for information.

☐

5. **FIRE CHIEF BRIEFING**
(Oral Report)

Designated Speaker: Fire Chief John McGowan

Item for discussion:

(i) *Refurbishment of No. 1 Fire Hall Sign*

6. **RCMP/OIC BRIEFING**
(Oral Report)

Designated Speaker: Supt. Rendall Nessel

Item for discussion:

(i) *Live Scan*

7. **MANAGER'S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, July 12, 2011

Place: Anderson Room
Richmond City Hall

Present: Councillor Derek Dang, Chair
Councillor Ken Johnston, Vice-Chair
Councillor Evelina Halsey-Brandt
Councillor Greg Halsey-Brandt
Councillor Bill McNulty
Mayor Malcolm Brodie

Also Present: Councillor Sue Halsey-Brandt

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Tuesday, June 14, 2011, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Tuesday, September 13, 2011, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

1. **RCMP'S MONTHLY REPORT – MAY 2011 ACTIVITIES**
(File Ref. No. 09-5000-01) (REDMS No. 3232143)

Renny Nasset, OIC, Richmond RCMP, reviewed the RCMP's May 2011 activities.

Community Safety Committee

Tuesday, July 12, 2011

Discussion ensued regarding the increase in firearm related incidents and residential break and enters. OIC Nasset commented on the manner in which the RCMP records and classifies such cases, noting that classification groups can be quite broad.

In reply to queries from Committee, OIC Nasset stated that (i) disability parking passes are generic, however eligible users of the passes must carry a disability identification card; and (ii) there have been no formal studies on the effectiveness of the Drug Abuse Resistance Education (DARE) program, however, the program was implemented district-wide in the 2004/2005 school year to all Grade 5 students in Richmond.

It was moved and seconded

That the OIC's report entitled "RCMP's Monthly Report – May 2011 Activities" dated June 8, 2011, be received for information.

CARRIED

2. **RCMP THREE YEAR RESOURCING PLAN: 2012 – 2014**

(File Ref. No. 09-5000-01) (REDMS No. 3235085)

In reply to queries from Committee, OIC Nasset and Lainie Goddard, Manager, RCMP Administration, advised the following:

- the figures listed in the table on Page 3 of the OIC's report dated June 17, 2011 entitled "RCMP Three Year Resourcing Plan: 2012 – 2014" are projected costs;
- the professional standards unit is responsible for the coordination and investigation of complaints against police officers, including public complaints received by the Public Complaints Commission;
- an increase in resources is requested due to a substantial case load increase over the past two years;
- if a public complaint is egregious, a Code of Conduct investigation and a statutory investigation may be ordered by the OIC;
- if the OIC orders these additional investigations, the initial complaint translates into three separate investigations, thereby tripling the amount of work necessary to complete the files;
- it is not anticipated that an additional position in the Computer Services division be cost neutral, however the detachment would see better efficiencies; and
- the retention of unsolved cases vary depending on the crime committed.

Committee requested that a past staff report regarding the RCMP's staff complement be re-circulated to Council for information.

Discussion ensued regarding RCMP officers gaining the right to unionize and its potential effects to the City of Richmond.

Community Safety Committee

Tuesday, July 12, 2011

Phyllis Carlyle, General Manager, Law & Community Safety, referred to discussions with Assistant Commissioner Norm Lipinski and updated Committee on the status of the RCMP officers gaining the right to unionize.

A comment was made that crime trend statistics be provided to Council when considering the 2012 Operating Budget Additional Levels.

It was moved and seconded

That the report of the Officer in Charge, Richmond RCMP Detachment dated June 17, 2011 entitled "RCMP Three Year Resourcing Plan: 2012 – 2014" and the attachment entitled "RCMP Priority 2012-2014" be received for information.

CARRIED

3. **SOUTH ARM/STEVESTON COMMUNITY POLICING OFFICES (CPOs)**

(File Ref. No. 05-1810-12) (REDMS No. 3186290)

Discussion ensued and Committee commented on the community's endorsement of community police stations. Staff advised that a survey conducted by the Parks and Recreation Department was performed several years ago. Also, a suggestion was made that the staff report be received for information as no action from Council is required.

In reply to queries from Committee, staff advised that (i) the Community Police Offices (CPOs) are open Monday to Friday from 9 a.m. to 5 p.m.; (ii) a sub-detachment will be opening soon along the Canada Line; (iii) volunteers at the CPOs vary in demographics; and (iv) the Richmond RCMP continue to liaise with Transit Police.

It was moved and seconded

That the report of the Officer in Charge, Richmond RCMP Detachment dated May 24, 2011 entitled "South Arm / Steveston Community Policing Offices (CPOs)" be received for information.

CARRIED

4. **COMMUNITY BYLAWS – MAY 2011 ACTIVITY REPORT**

(File Ref. No. 12-8060-01) (REDMS No. 3237137)

Wayne Mercer, Manager, Community Bylaws, commented on the total number of notices of bylaw violations and noted that a significant number of those notices are related to the analysis of disability parking permits.

Discussion ensued regarding meter vandalism and Mr. Mercer advised that the City loses revenue due to the meter repair costs and the meter being out of service.

Community Safety Committee

Tuesday, July 12, 2011

It was moved and seconded

That the Community Bylaws Monthly Activity Report dated June 17, 2011, from the General Manager, Law & Community Safety, be received for information.

CARRIED

5. **FIRE 20/20 WORKSHOP 'RECRUITING AND RETAINING DIVERSITY IN THE FIRE SERVICE'**

(File Ref. No. 09-5000-01) (REDMS No. 3242775)

In reply to queries from Committee, Kim Howell, Deputy Chief – Administration, advised the following:

- Richmond Fire-Rescue first learned of Fire 20/20 at a conference several years ago;
- the workshop is valued at \$10,000, which includes costs for facilitators, travel, accommodations, meals and so forth;
- the workshop will bring together teams from eight to ten fire departments;
- each team will be comprised of four to five individuals including the fire chief, a labour leader, a recruitment officer, a diversity representative and a Human Resources representative; and
- as the host department, Richmond Fire-Rescue will be permitted to have a second team.

In reply to a comment made by Committee, Ms. Carlyle advised that Richmond Fire-Rescue is seeking Council's approval for the 'Recruiting and Retaining Diversity in the Fire Service' workshop as it is a multi-jurisdictional workshop and involves sponsorship.

Discussion ensued and Committee requested that they be updated on the results of the workshop.

It was moved and seconded

That Richmond Fire Rescue's request to host a Fire 20/20 workshop on September 15 and 16, 2011, entitled "Recruiting and Retaining Diversity in the Fire Service" be approved.

CARRIED

6. **FIRE CHIEF BRIEFING**

(Oral Report)

Item for discussion:

Official Opening of Fire Hall No. 2

John McGowan, Fire Chief, Richmond Fire-Rescue, highlighted that it is anticipated that a public open house be held on October 1, 2011.

Community Safety Committee

Tuesday, July 12, 2011

7. RCMP/OIC BRIEFING

(Oral Report)

Item for discussion:

At this point in the meeting, there was consensus to discuss a staff report entitled "RCMP Secondment" from the General Manager, Law & Community Safety (attached to and forming part of these Minutes as Schedule 1).

Ms. Carlyle advised that a Richmond RCMP Constable was seconded and is currently working for the City of Vancouver to investigate the recent activity surrounding the Stanley Cup Playoffs. She noted that secondments typically take place to handle emergencies or special events, and the recent secondment of a Richmond RCMP Constable did not follow any of the typical secondment protocols.

Discussion ensued and Committee expressed their dissatisfaction with the situation, commenting that the City should have been consulted and have had the opportunity for input.

Discussion further ensued and it was noted that the Richmond RCMP would be seeking funding for four additional regular members and two municipal employees through the 2012 Operating Budget Additional Levels. A comment was made that the secondment of a Richmond RCMP Constable in such a manner completely compromises the RCMP's analysis of future staffing requirements.

Councillor Johnston left the meeting (5:17 p.m.) and did not return.

It was moved and seconded

That:

- (1) the Solicitor General be requested to pay to the City of Richmond the full costs of the Richmond constable's secondment to the City of Vancouver;***
- (2) the Assistant Commissioner Norm Lipinski, officer in charge of the Lower Mainland District, be advised that the City of Richmond does not support the secondment of the RCMP constable from the local detachment to the City of Vancouver unless the full costs of the constable's secondment are paid to the City of Richmond and that in the future, the City of Richmond should be consulted prior to making such secondments; and***
- (3) the other municipalities who have officers to be seconded to the City of Vancouver be advised of Council's position.***

CARRIED

Community Safety Committee

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8. MANAGER'S REPORT

Fire Chief McGowan spoke of the Integrated Partnership for Regional Emergency Management (IPREM) and noted that it is a partnership formed between the Province and Metro Vancouver. He stated that IPREM is a project aimed at coordinating or facilitating regional emergency planning, strategies and concepts for emergencies or disasters that are cross-jurisdictional.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:25 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, July 12, 2011.

Councillor Derek Dang
Chair

Hanieh Floujeh
Committee Clerk



City of Richmond

Schedule 1 to the Minutes of the
Community Safety Committee
meeting held on Tuesday, July 12,
2011.

Report to Committee

To: Community Safety Committee
From: Phyllis L. Carlyle
General Manager, Law & Community Safety
Re: RCMP Secondment

Date: July 11, 2011
File: 09-5350-01/2011-Vol 01

Staff Recommendation

That:

1. the Solicitor General be requested to pay to the City of Richmond the full costs of the Richmond constable's secondment to the City of Vancouver;
2. Assistant Commissioner Norm Lipinski, officer in charge of the Lower Mainland District, be advised that the City of Richmond does not support the secondment of the RCMP constable from the local detachment to the City of Vancouver unless the full costs of the constable's secondment are paid to the City of Richmond and that in the future, the City of Richmond should be consulted prior to making such secondments; and
3. the other municipalities who have officers to be seconded to the City of Vancouver be advised of Council's position.

Phyllis L. Carlyle
General Manager
(604-276-4104)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Staff Report

Origin

The Officer in Charge of the RCMP detachment has been advised that one of the RCMP members assigned to police the City of Richmond will be seconded to the City of Vancouver to investigate the recent activity surrounding the Stanley Cup playoffs.

The selected constable's position will not be backfilled and the member is required to be provided with a Richmond detachment car during the secondment.

Findings Of Fact

The following lower mainland district municipalities have been requested to provide members to assist Vancouver in the investigation surrounding the Stanley Cup playoffs.

Surrey (2-3)
Burnaby (2)
Richmond (1)
Maple Ridge (1)
Langley (1)
North Vancouver (1)
Coquitlam (1)

The members requested are those that have some familiarity with social media.

The genesis of the request for assistance is not known. Whether Vancouver made the request to the RCMP or the RCMP volunteered their services to Vancouver. What is known is that Vancouver made no direct request to the City of Richmond for resources.

Analysis

Typically during an emergency event, a neighbouring, non-impacted municipality will provide resources to the impacted municipality. For example, on the evening of the riots in Vancouver the local tactical members from the Richmond detachment assisted in Vancouver. As well, Richmond Fire Rescue was put on standby to respond into Vancouver should an event happen near Richmond's borders. This is the norm and the activity is done without payment. Over time, it is felt that the reciprocity at emergency events benefits all municipalities.

The Fire Chiefs act under the authority of Council authorized agreement that stipulates the rates to be paid should one chief request the assistance of another fire service. However, rarely is the contractually stipulated payment invoked unless the demand for assistance runs over several shifts or compromises the assisting municipality.

Vancouver has elected not to participate on the Lower Mainland District Integrated Teams, unlike some other municipalities policed by independent police agencies.

When there is an investigation into a criminal activity, the investigation can take place across municipal boundaries and regular cooperation between policing agencies does take place.

The request at issue here is unique.

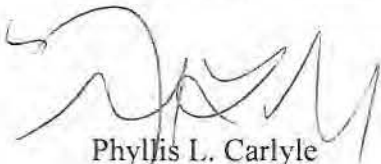
The Province has been requested by the RCMP to consider paying the costs of the secondment but there has been no formal position on payment communicated to the municipal sector. What is not clear is if the Province has invoked the contractual terms to permit the secondment, or whether the RCMP has "volunteered" assistance. In the contract where the Minister or Commissioner removes members from the Richmond detachment then the Province pays the salary and incremental costs of the members redeployed.

Financial Impact

The cost of the 6 month secondment will equate to \$60,000 to \$75,000. The seconded member will incur additional overtime costs but which entity will pay the overtime costs is still being discussed. The costs for the use of a police cruiser are not included in the above figures. In addition at the Richmond detachment, overtime will be required for other Richmond members to perform the duties that the seconded member would have normally undertaken.

Conclusion

In the aftermath of a unique situation in Vancouver, assistance has been requested from the City of Richmond. As the assistance required is not to address an emergency situation or a special, pre-planned public event and the City of Vancouver has not directly requested this assistance, the costs associated with the assistance should be borne by the Province.



Phyllis L. Carlyle
General Manager
(604-276-4104)

PLC



City of Richmond

Report to Committee

To: Community Safety Committee

Date: August 11, 2011

From: John McGowan
Fire Chief


File:

Re: VIAL OF LIFE PROGRAM STATUS REPORT

Staff Recommendation

That the Vial of Life Program Status Report (dated August 11, 2011 from the Fire Chief) be received as information.

John McGowan
Fire Chief
(604-303-2734)

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CONCURRENCE OF GENERAL MANAGER		
REVIEWED BY TAG	YES  <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES  <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Staff Report

Origin

At the June 15, 2010 Community Safety Committee meeting the Vial of Life (VoL) program was referred back to staff to “report back on the success of the program by June 2011 and the time requirement of the Program.”

This Vial of Life Program aligns with the Council term goal,

Ensure Richmond remains a safe and desirable community to live, work and play in through an interdisciplinary approach to community safety.

Findings Of Fact

The City of Richmond’s contribution to the VoL Pilot Program is primarily through the one-time financial contribution of \$3,000. Secondly through in-kind involvement from Fire-Rescue’s Community Relations Officer. The in-kind support has been minimal at approximately one hour per month to attend meetings.

To date the \$3,000 financial contribution has been used for the release VoL Stickers for use on refrigerators or entry ways, for analysis and usage mapping costs to support evaluation of the program.

The overall goal of the VoL Richmond Pilot Program is to utilize the experience and evaluation results gathered in the pilot to move forward in re-launching the VoL to the population at large in the rest of the BC as a permanent, sustainable community health initiative. The VoL Pilot Program was active until June 2011, at which time the Program entered into it’s “Evaluation Phase”.

A formal evaluation will utilize the database along with end-user interviews, partner-program data, and, key-stakeholder input. Current data indicates that the VoL Pilot Program has been a great success within City of Richmond. There has been a large commitment from influential individuals as well as organizations currently working in health and wellness promotion for the City of Richmond. The VoL Pilot Program has received positive remarks from all end users and health promotion teams working in Richmond, as well as, featured on the news and in print media for their efforts. Roger Mah, BC Ambulance Services, was also publically rewarded for his work on the project (attachment 1). BC Ambulance Services have documented several VoL encounters and were able to use the included information in order to expedite the assessment, treatment and transportation of patients. Richmond Firefighters have also encountered two of the VoL kits, of which they report, helped aid in the flow of the call and ease the retrieval of information.

To date the VoL Pilot Program distributed over 1,000 VoL kits and enrolled almost as many clients in to the database. The attached letter (attachment 2) from the BCAS Coordinator for the VoL program summarized the current status of the program. Also attached (attachment 3) are maps and statistical information on the VoL End Users.

Financial Impact

No financial impacts at this time.

Conclusion

The information provided in the VoL kits assists Richmond Fire-Rescue in providing exceptional First Responders services. Richmond Fire-Rescue is honoured to have been involved in the VoL Pilot Program since its inception and looks forward to assisting the VoL Program in becoming a sustainable community health initiative in the City of Richmond.

A handwritten signature in blue ink, appearing to read 'Kim Howell', is positioned above the typed name.

Per Kim Howell
Deputy Chief - Administration
(604-303-2762)

KH:js

Attachment 1

richmondREVIEW.com
Search Site

HOME NEWS SPORTS BUSINESS ENTERTAINMENT COMMUNITY LIFESTYLES OPINION

Richmond Review - Community
0 COMMENTS
EMAIL LETTER PRINT FOLLOW SHARE
TEXT

Paramedic honoured to work on Vial of Life program

By [Matthew Hoekstra - Richmond Review](#)
Published: April 29, 2011 3:00 PM
Updated: April 29, 2011 3:23 PM

Paramedic Rodger Mah took on a special project in 2010—redeveloping the Vial of Life program in Richmond.

For his work in allowing ill people to communicate medical information in an emergency, Mah won the Ambulance Paramedic of the Year Award at Wednesday's 911 Awards.

The program stores physician and pharmacist contacts, along with other medical information in a vial stored in the refrigerator.

A fridge magnet alerts emergency services that the client is part of the Vial of Life program.

Mah helped develop a plan to bring this timesaving tool back to Richmond. His efforts—much of them on his own time—exceeded the B.C. Ambulance Service's vision, mission and values.

Also nominated: paramedic Chief Joe Cramer and paramedic Toby McLeod.



Rodger Mah wins the Ambulance Paramedic of the Year Award.
Matthew Hoekstra photo
[Buy Richmond Review Photos Online](#)

Attachment 2



TO: City of Richmond, Community Safety Committee

From: Roger Mah, BC Ambulance Service – Coordinator, Vial of Life Richmond Pilot Program

RE: Vial of Life Richmond Pilot Program Status Report

July 8, 2011

The Richmond BC Standardization Committee for the Vial of Life Pilot Program (hereafter referred to as the "Committee") was formed in late 2009 with the goal of re-launching the Victorian Order of Nurses' Vial of life Program. In conjunction with the Victorian Order of Nurses (VON), a nucleus for the Committee was formed from members of the Richmond Seniors Fall Prevention Network. The re-launch of the Vial of Life Program (VoL) then transitioned into being a "Pilot Program" to take place in the City of Richmond (CoR).

The CoR was selected as the trial site for a number of reasons: seniors made up ¼ of the population (approximately 43,600 persons), the CoR had already demonstrated a strong commitment to community safety, and the CoR had a dedicated and interconnected community healthcare and service delivery network for seniors with the goal of assisting older adults to age gracefully in place.

The VoL Richmond Pilot Program was launched in May 2010 with the goal distributing 1-10,000 VoL Kits to CoR residents who were living in the community (not in a "care facility") and fell into either of the inclusion populations; Seniors (age 65 or older) and Individuals Living with Disabilities. The inclusion criteria focused on these two types of end-user as they tend to be more likely to be prescribed multiple medications, are at greater risk of suffering a debilitating health event, and often live alone in the community. The VoL Kits included an informational brochure, a plastic container (the vial), a medical information form, and either a VoL fridge magnet or decal. As the VoL is to be stored in the client's refrigerator door, the magnet or decal is to be placed on the outside of the fridge door to alert emergency responders. An optional decal for the front door of the residence is also offered.

The overall goal of the VoL Richmond Pilot Program is to utilize the experience and evaluation results garnered in this pilot to move forward in re-launching the VoL to the population at large in the rest of the BC as a permanent, sustainable community health initiative.

As of June 2011, the VoL Richmond Pilot Program entered its "Evaluation Phase" and is no longer enrolling clients into the Pilot Program. However, this does not mean we are no longer actively distributing the VoL Kits. In fact, as we are not enrolling clients; the inclusion criteria need not be adhered to. We still have a supply of VoL Kits on hand and they will be made available to all CoR residents through our existing distribution network.

The VoL Kit distribution network in the CoR (as of July 2011) is still growing and includes the Providence Health Care Life Line, three Shoppers Drug Marts in the CoR, the Great Canadian Superstore pharmacy, McCue Drug Compounding Pharmacy, Steveston Pharmacy, Regency Prescriptions, Save-On pharmacies, London Drugs pharmacies, the Minoru Seniors Activity Centre, the Richmond Centre for Disabilities, a number of seniors residences in the CoR, a number of faith-based groups in the CoR, The Caring Place, and at the "Chinese Mall" through SUCCESS. It is through the invaluable assistance of SUCCESS that the VoL brochure is now available in Chinese.

To date, the VoL Richmond Pilot Program has distributed over 1,000 VoL Kits and enrolled nearly as many clients into our database. We are formally evaluating the Pilot Program utilizing this database along with end-user interviews, partner-program data, and, key-stakeholder input. Please reference the included PowerPoint presentation for a graphic overview of the enrolled database.

The BC Ambulance Service is honoured to have been actively involved in this Pilot Program since its inception and looks forward to assisting the VoL Program in becoming a sustainable community health initiative in the CoR as well as other communities in BC.

Roger Mah

BC Ambulance Service
BCAS Coordinator – Vial of Life Richmond Pilot Program

Roger.Mah@bcas.ca

Review of 'Vial of Life' Implementation in Richmond, BC

**Maps and Graphics Produced for the
Victorian Order of Nurses in
June 2011**



‘Vial of Life’ End User Data Overview

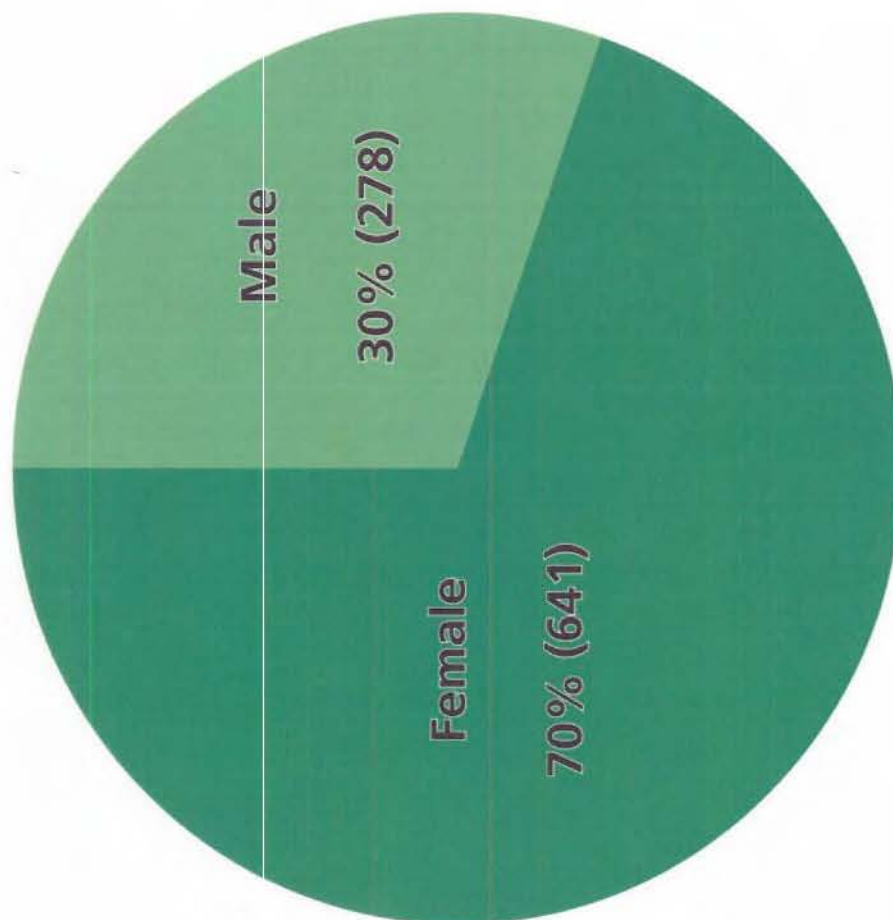
Total Number of Users in Database: 944

Users with Gender Identified: 919

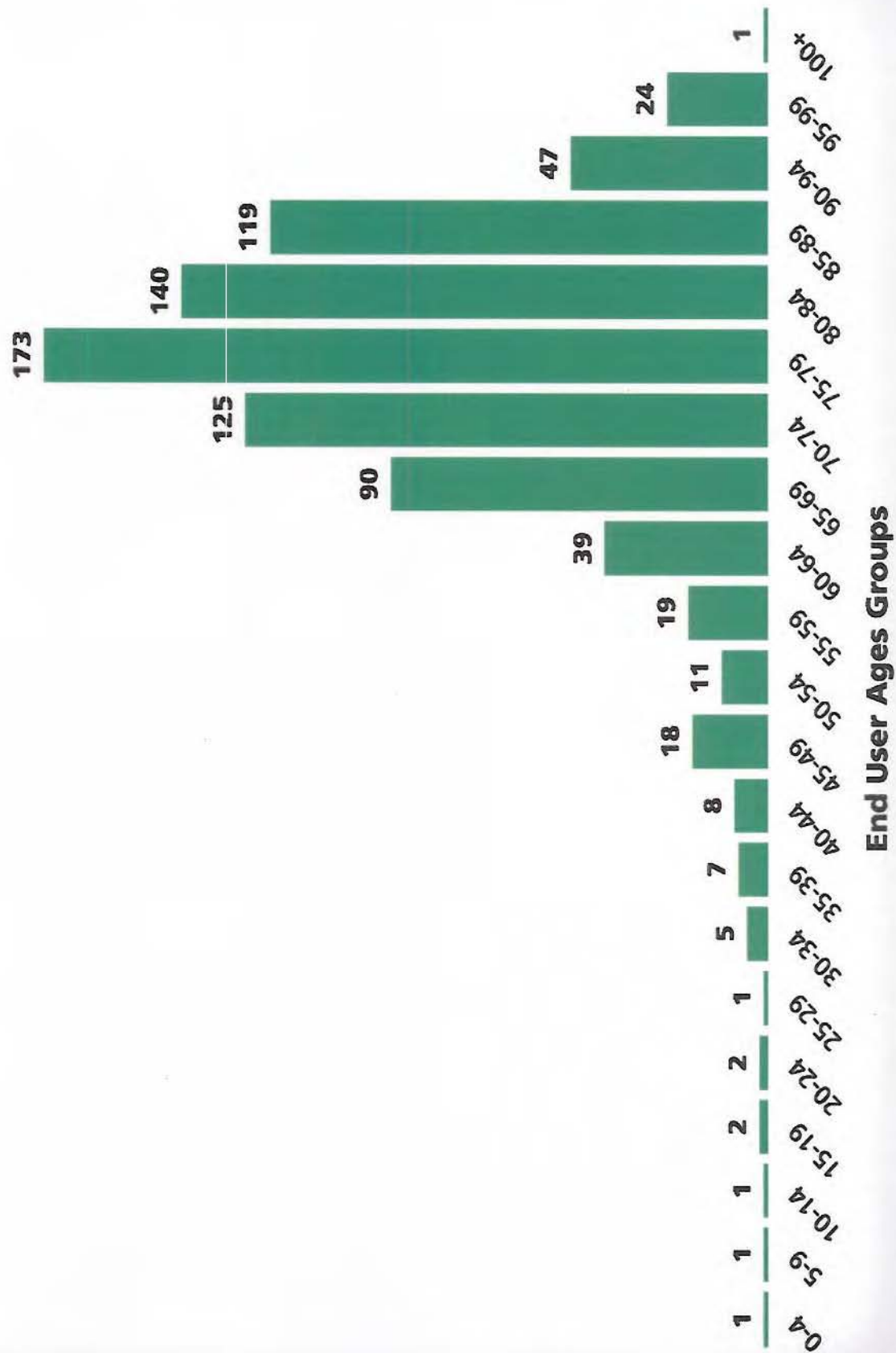
Users with Age Identified: 834

Users with Valid Location: 875

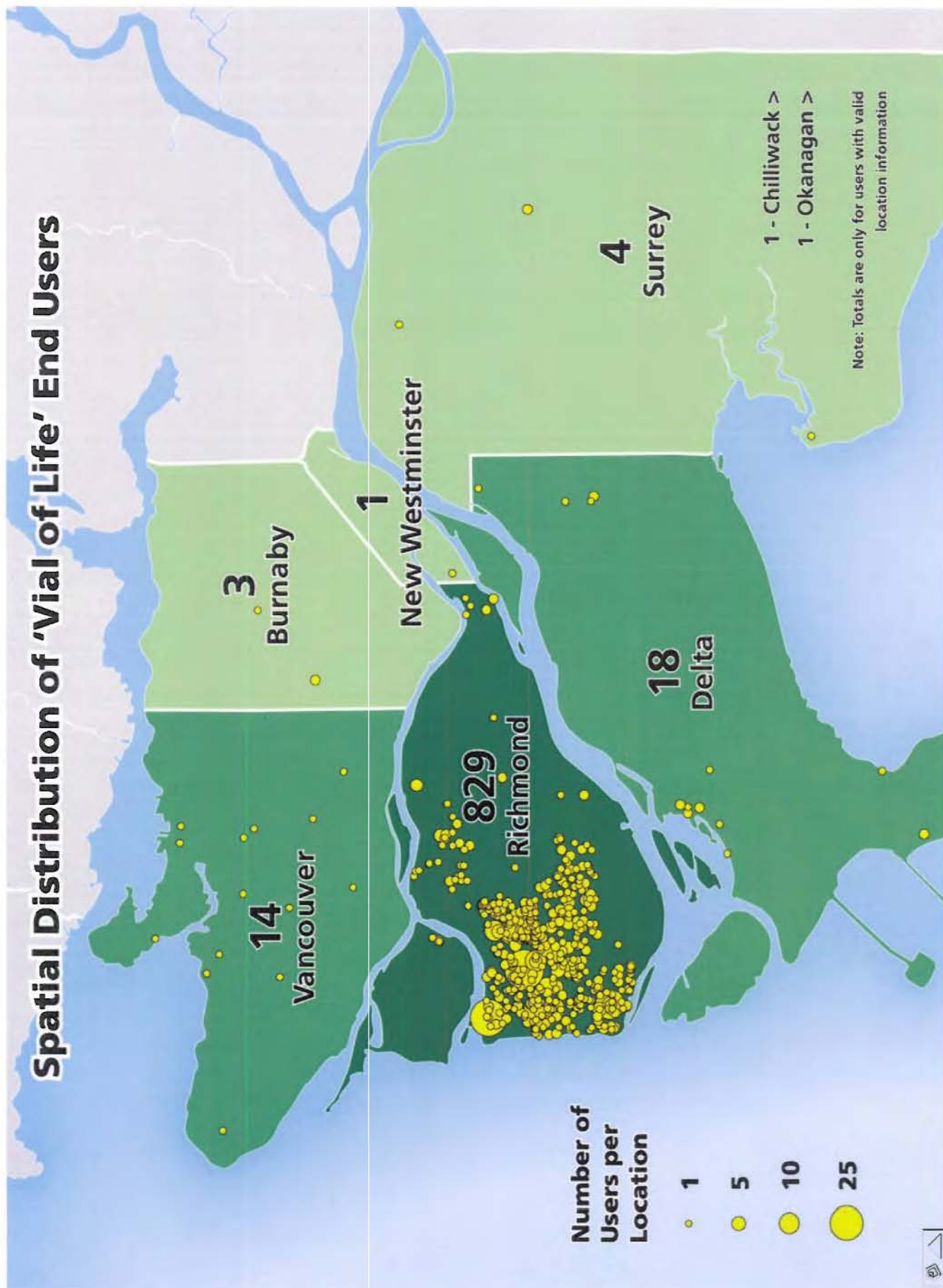
Gender Distribution of 'Vial of Life' End Users

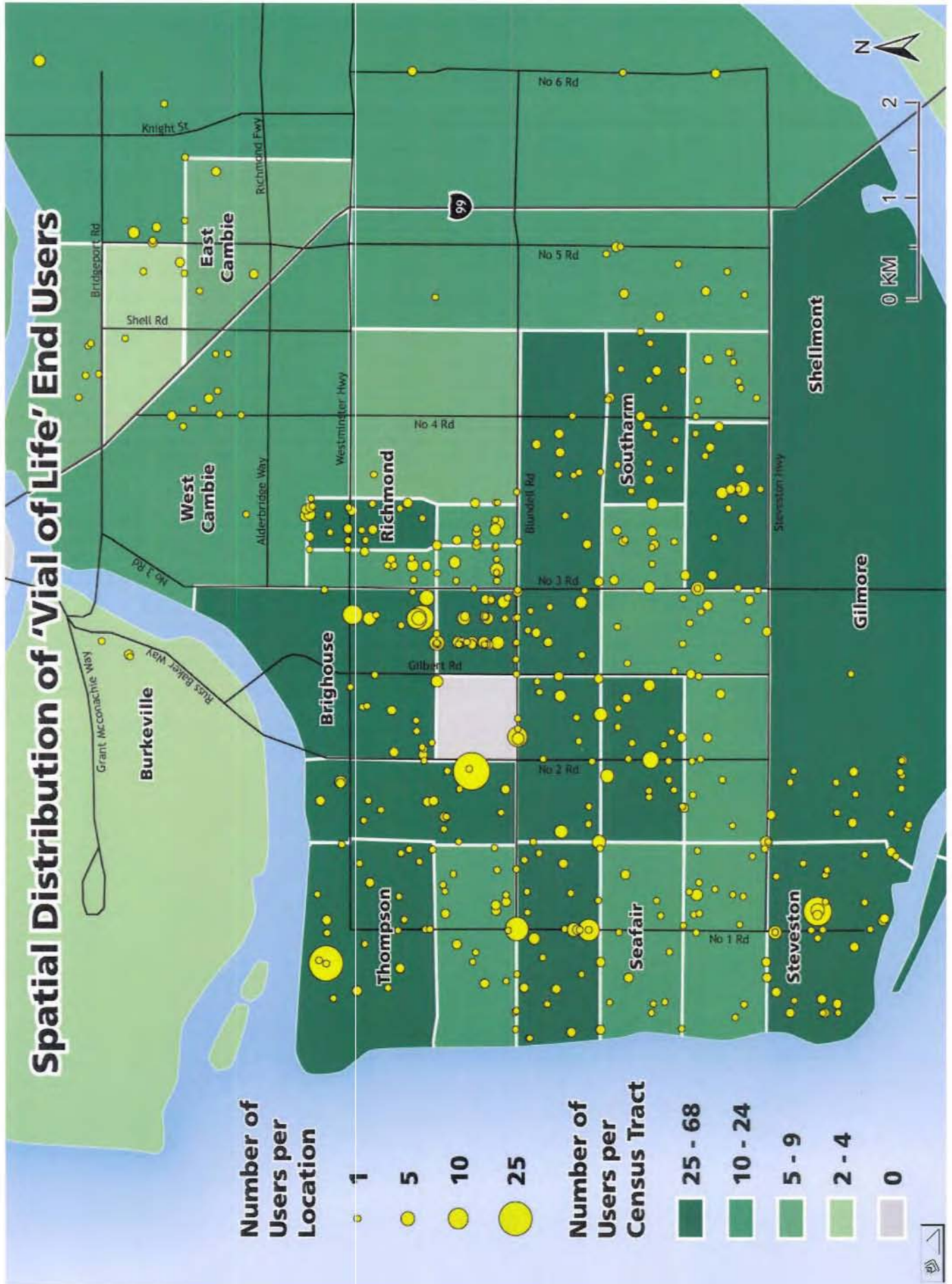


Age Distribution of 'Vial of Life' End Users

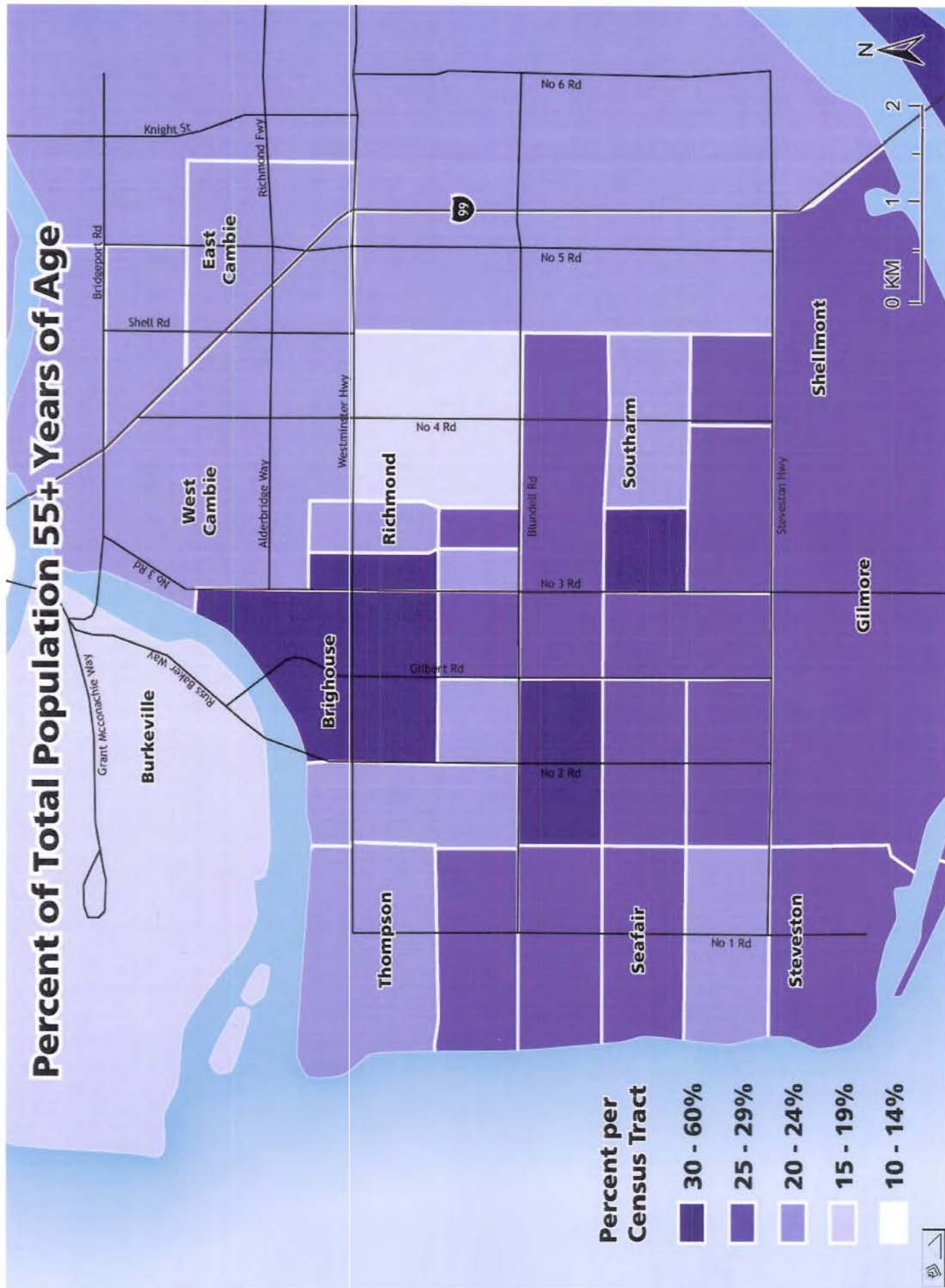


Spatial Distribution of 'Vial of Life' End Users

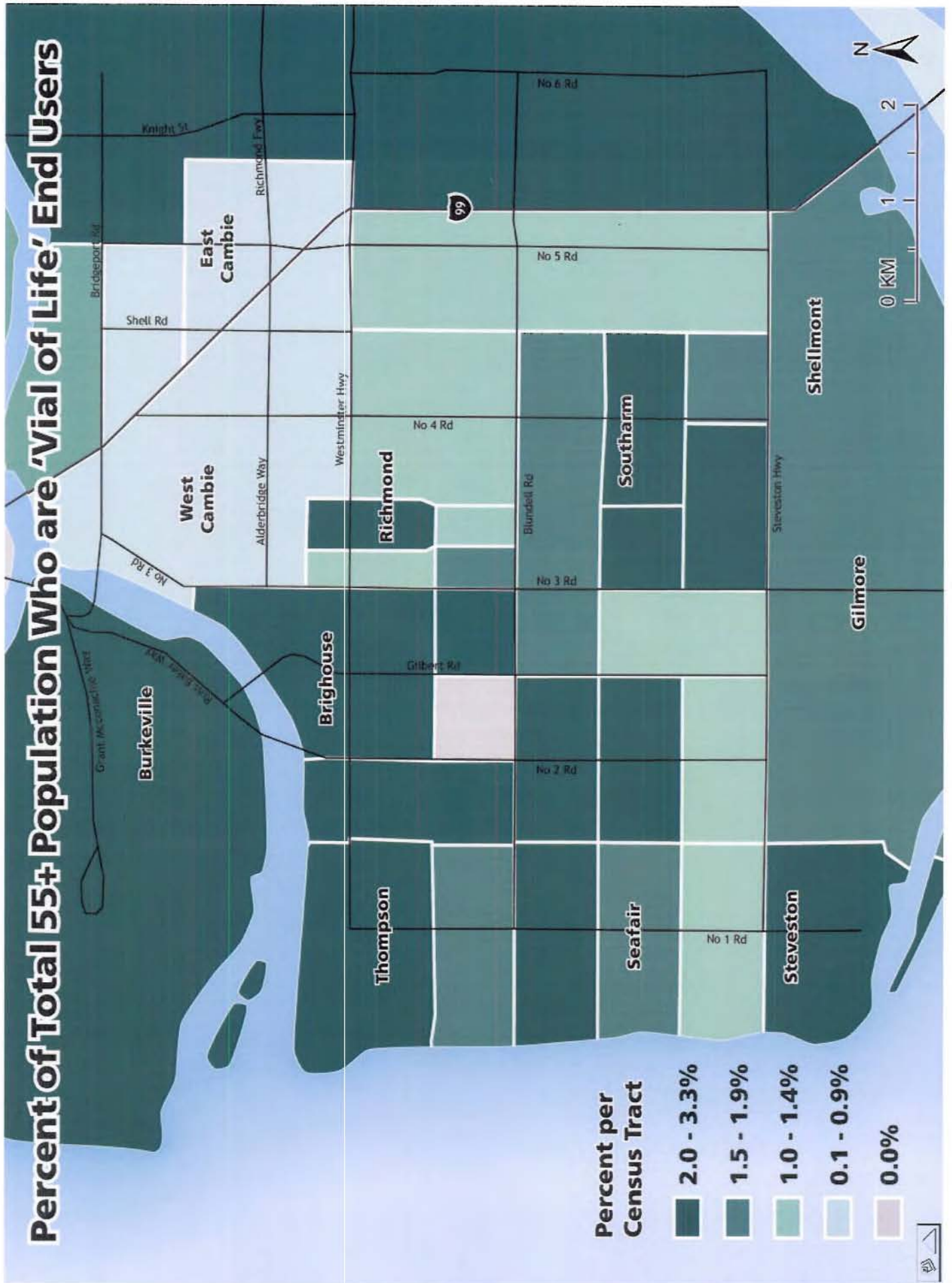


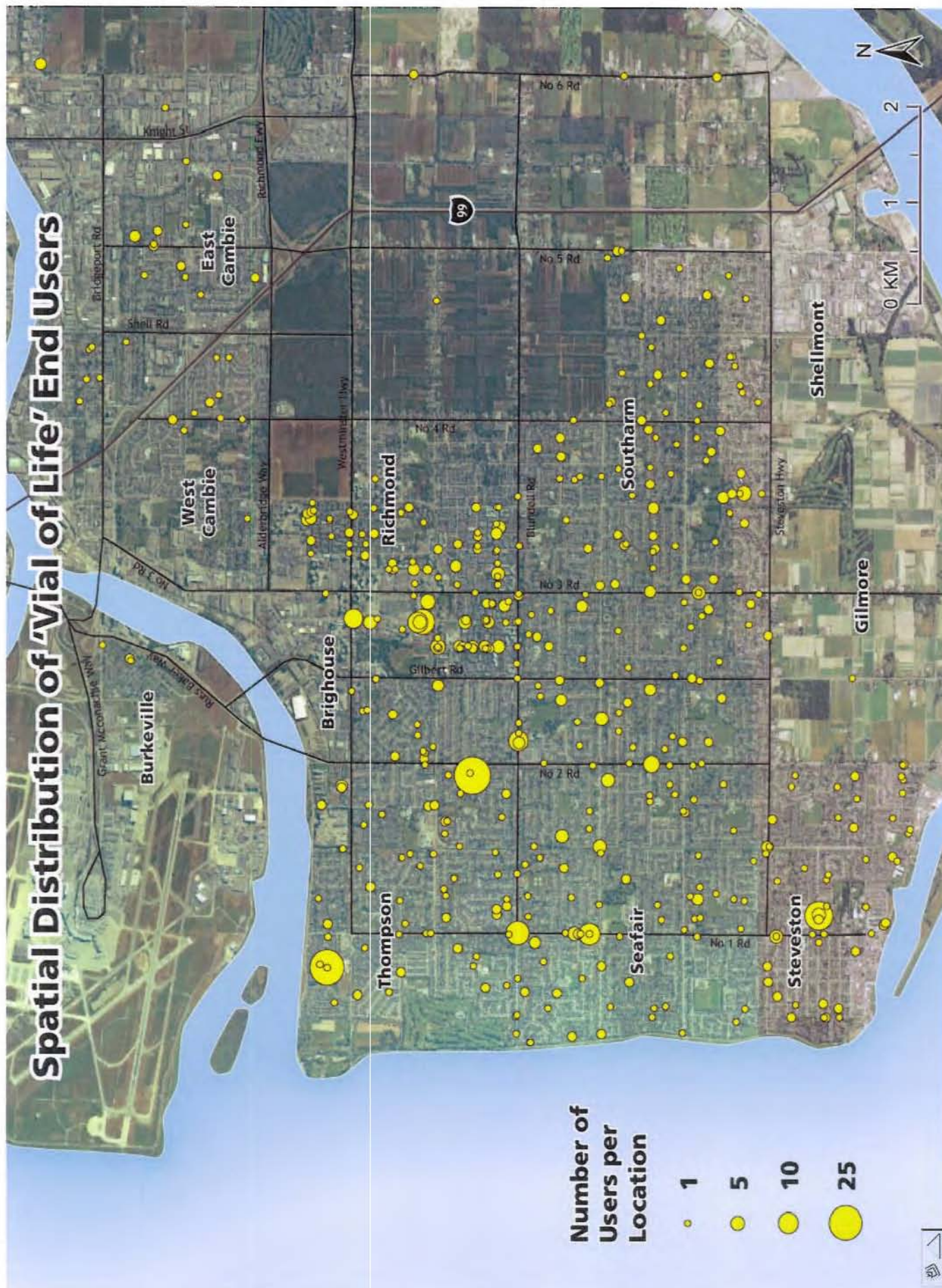


Percent of Total Population 55+ Years of Age



Percent of Total 55+ Population Who are 'Vial of Life' End Users







City of Richmond

Report to Committee


To: Community Safety Committee
From: Rendall Nasset
Officer In Charge, Richmond RCMP Detachment
Re: RCMP's Monthly Report -- June 2011 Activities

Date: July 11, 2011
File: 09-5000-01/2010-Vol
01
(11.48)

Staff Recommendation

That the OIC's report entitled "RCMP's Monthly Report – June 2011 Activities" dated July 11, 2011, be received for information.

(Rendall Nasset) Superintendent
Officer in Charge, Richmond RCMP Detachment
(604-278-1212)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER		
REVIEWED BY TAG	YES  <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES  <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Origin

At the request of the Community Safety Committee, the OIC will keep Council informed on matters pertaining to policing in the community and has developed a framework to provide regular reporting cycles.

Analysis

Below is the RCMP's Monthly Report – June 2011 Activities.

Noteworthy Files:

Charges approved In Relation to Standoff

Ten charges have been approved in relation to an incident that occurred June 7th in the 7200 block of Lindsay Road, Richmond. On June 7th the Detachment responded to a dispute in an apartment complex. Officers approached the suite in question and knocked on the door at which time one shot was fired through the wall, narrowly missing a police officer. The bullet then travelled through another wall into a neighbouring suite. It is fortunate that no one was injured or killed.

A perimeter was established and the Lower Mainland Emergency Response Team and Crises Negotiators came to assist. Police determined that a male with a handgun was inside the suite and that a female was with him. Five and a half hours later the male and female emerged from the suite uninjured. The male was taken into custody while investigators received the female. A search warrant was executed at the suite at which time numerous items of evidentiary value were located and seized.

A 38 year old male, who resides in Richmond has been charged with Kidnapping, Unlawful Confinement, Assault, Sexual Assault, Unauthorized Possession of a Firearm, Possession of a Prohibited Firearm, Discharging a Firearm With Intent and two counts of Attempted Murder. The 38 year old is known to police and has an extensive criminal history.

The Detachment has put out a media released and thanked the community members and volunteers that assisted police during this incident, namely Emergency Social Services, the staff at J.N. Burnett Secondary School, McKay Elementary School, Thompson Community Centre Auxiliary Constables and Victim Service volunteers.

Assistance Required

On May 13th at approximately 8:00 pm, a 27-year-old male was walking south on the sidewalk near the Royal Bank on No. 3 Road when he accidentally brushed up against another male on the sidewalk. The 27 year old apologized to the male and his friend for the unintentional contact however the two men took offence. After a brief exchange of words one of the males pulled a knife, challenging the 27-year-old male, who was able to escape and phone the police. He was not injured during this incident and nothing was stolen.

The first suspect is described as an Aboriginal male, 20-30 years old, clean shaven, short black hair wearing a black jacket, dark pants, a dark coloured baseball hat and dark shoes. The second suspect is described as an Aboriginal male, 25-30 years old, 5'10", and 140 lbs wearing a bright striped shirt, fedora and dark jeans. This male also had a mole on his face. The Detachment has put out a news release asking for anyone who may have witnessed the incident or is able to identify the sketch that was put out in the media release.

Auxiliary Constables

From January to June 2011, Richmond Detachment Auxiliary Constables recorded 3,699 volunteer hours as indicated in the following table:

Time Period	Community Policing Duties	Training and Administrative Duties	Patrol Ride-Along Duties	Total Hours
January to June	1,500	1,318	881	3,699

Summary of Auxiliary Constable Duties for June 2011:

In June, Auxiliary Constables have concentrated on community policing programs and events such as:

- Foot and Kubota patrols in areas such as Steveston, Hamilton, and various parks, trails and dykes.
- Pedestrian Safety at Canada Line Stations.
- Home Security Checks.
- Safety Talks for youth and community groups.
- Steveston's Ships to Shore Event.
- Scouts, 75th Anniversary Event.
- Burkeville Daze Festival Vancouver Canucks arrivals and departures during the Stanley Cup finals.

Additional duties included assisting regular members with regular General Duty shifts, marine patrols providing support for Integrated Medical Emergency Response Training (IMERT), assisting with Liquor/Bylaw Enforcement and Night Market shifts.

Training:

Two Auxiliary Constables have now successfully completed the week-long RCMP Bike course, and will now be providing additional uniformed bike presence at events, as well as assisting with the Regular Member Bike Team. Currently there are now a total of 4 Auxiliary Constables trained with the expectation of 3 more to be trained during the remainder of 2011.

Community Policing Unit

Summary of Community Policing Unit Duties for June 2011:

Staff from the Community Policing Unit went to E-Comm for an orientation tour and research gathering for the proposed 911 Misdiads brochure. The draft brochure was presented to senior RCMP and City staff for feedback and approval prior to publication. The brochure will be used to educate the public regarding 911 misdials and what to do should someone misdial 911.

A constable from the Community Policing Unit attended a 100th birthday celebration of a resident at the Rosewood Manor in Richmond. The constable wore his red serge uniform and presented a Certificate of Recognition on behalf of her Majesty the Queen.

Meetings were attended to including a meeting for Crime Watch to discuss new recruitment and a Canada Day meeting to discuss arrangements and an operational plan.

Assistant Commissioner Peter German, Inspector Deanne Burleigh, Inspector Eric Hall and constables from the Community Policing Unit were on hand in support of the Special Olympics greeted Law Enforcement Torch Run participants. Thirty plus participants attended and the Richmond Lion's Club supplied a lunch. A/Commissioner German said a few words before the group of runners resumed with their journey.

A safety presentation was given at the Beth Tekvha Temple and the Constituency office in Richmond. Topics ranged from theft from vehicle, home safety to personal safety.

The newest member of the Community Policing Unit, Constable Gregory Reimer familiarized himself with the I.C.B.C. Speed Watch Program by utilizing a marked police car to assist local volunteers from the South Arm Community Police Station. This was set up for a 2-hour period at Hugh Boyd School on No 1 Road. Constable Reimer accompanied volunteers on a bike patrol in the King Road, Williams Road and No 5 Road areas and provided insights to the volunteers on what to look for and record during the patrols.

Road Safety Unit

Richmond Detachment Traffic Statistics

Name	Act	Example	Apr	May	June
Violation Tickets	Provincial Act Offences	Speeding	1300	1445	1291
Notice & Orders	Equipment Violations	Broken Tail-light	572	542	483
Driving Suspension	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	20	38	12
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	13	18	11
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	2	5	10

South Arm Community Police Station**Richmond Detachment Stolen Auto Recovery and Lock out Auto Crime Statistics for 2011**

Month	Vehicles Viewed For Signs Of Auto Crime Only	Vehicles Scanned Through Stolen Auto Recovery (SAR)* ¹	Vehicles Issued A Crime Prevention Notice ²	Patrol And Admin Hours
January	4,898	4,368	530	96
February	2,265	1,657	608	60
March	3,261	1,630	1,082	80
April	3,356	2,529	828	54
May	3,681	2,391	1,290	82
June	2,197	1,342	855	58
Total	19,658	13,917	5,193	430

*3 Stolen vehicles have been recovered in just over 2 years.

Richmond Detachment Speed Watch Statistics for 2011

Month	# Of Speed Watch Deployments	Total Vehicles Checked	Over 10 Km/h	Admin Hours For Office Duties	Number of Warning Letters Issued
January	6	2,728	375	54	204
February	13	6,281	950	76	390
March	13	6,207	1,098	80	311
April	12	6,321	1,060	92	347
May	21	12,956	2,358	134	778
June	20	7,633	1,076	132	572
TOTALS	85	42,126	6,917	568	2,602

Richmond Detachment Distracted Drivers Statistics for 2011³

Month	Number of Letters Sent
January	Started Feb. 1st
February	50
March	73
April	64
May	57
June	52
TOTAL	286

¹ A complete description of all categories has been previously circulated in the June Monthly Activity Report.

² Ibid

³ Ibid

Victim Services

In June of 2011, Victim Witness Services provided support to 26 new clients in addition to an active caseload of over 135 ongoing files. Victim Services aided 10 crime and trauma scenes over this time period. Robberies and assaults dominated calls for service. Of significant note, Victim Services responded to a very serious situation involving shots being fired. The call resulted in a large-scale police deployment and a significant number of persons being evacuated from their homes. Victim Services and the City of Richmond Emergency Social Services assisted the evacuees.

Crime Statistics

Crime Stats – see Appendix “A”.

Crime Maps – see Appendix “B”

Financial Impact

There is no financial impact associated with this report.

Conclusion

The Officer in Charge, Richmond Detachment has developed a framework and will continue to provide a monthly reporting cycle to the Community Safety Committee.



Lainie Goddard
Manager, RCMP Administration
(L.4767)



JUNE 2011 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. The only exception is Metal Theft, which only has 4 years of available data. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS		
	Jun-11	June	2010 YTD	2011 YTD	% Change
VIOLENT CRIME (UCR 1000-Series Offences)	142	123-156	889	780	-12.3%
<i>Robbery</i>	12	7-10	51	75	47.1%
<i>Assault</i>	52	45-59	307	276	-10.1%
<i>Assault w/ Weapon</i>	13	11-17	79	74	-6.3%
<i>Sexual Offences</i>	6	3-6	39	36	-7.7%
PROPERTY CRIME (UCR 2000-Series Offences)	648	655-876	4312	3925	-9.0%
<i>Business B&E</i>	28	34-64	289	189	-34.6%
<i>Residential B&E</i>	32	26-61	264	352	33.3%
<i>MV Theft</i>	19	32-73	254	183	-28.0%
<i>Theft From MV</i>	178	142-230	1208	1048	-13.2%
<i>Theft</i>	120	100-136	654	635	-2.9%
<i>Shoplifting</i>	78	50-57	371	377	1.6%
<i>Metal Theft</i>	4	5-21	34	24	-29.4%
<i>Fraud</i>	39	40-66	307	303	-1.3%
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	233	178-253	1245	1065	-14.5%
<i>Arson - Property</i>	7	6-11	46	30	-34.8%
SUBTOTAL (UCR 1000- to 3000-Series)	1023	1038-1204	6446	5770	-10.5%
DRUGS (UCR 4000-Series Offences)	100	82-178	558	487	-12.7%

* Metal Theft only has 4 years of available data.

Prepared by Richmond RCMP.

Data collected from PRIME on 2011-07-17. Published 2011-07-17.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Business Break & Enters
June 1st - June 30th, 2011

Appendix 'B'

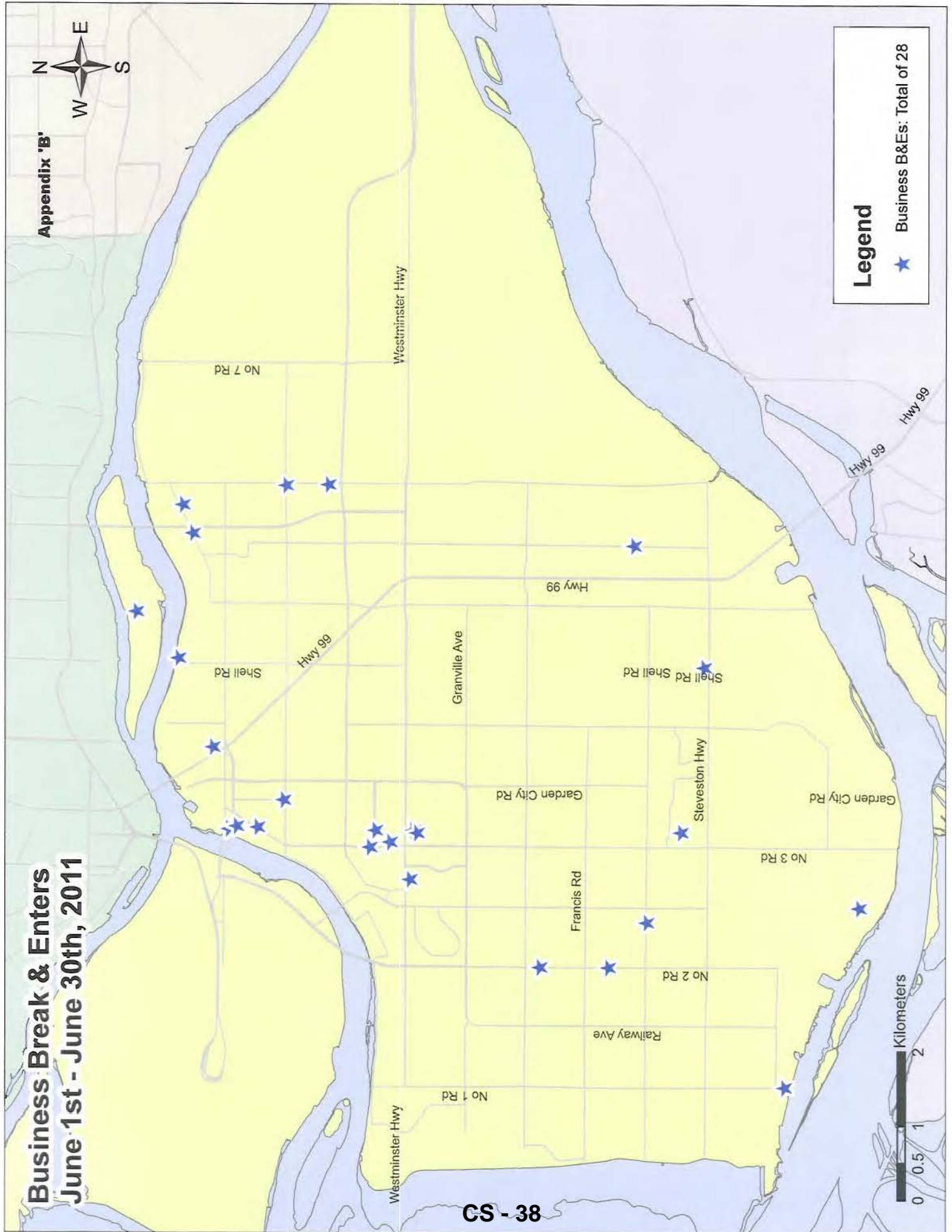


Legend

- ★ Business B&Es: Total of 28

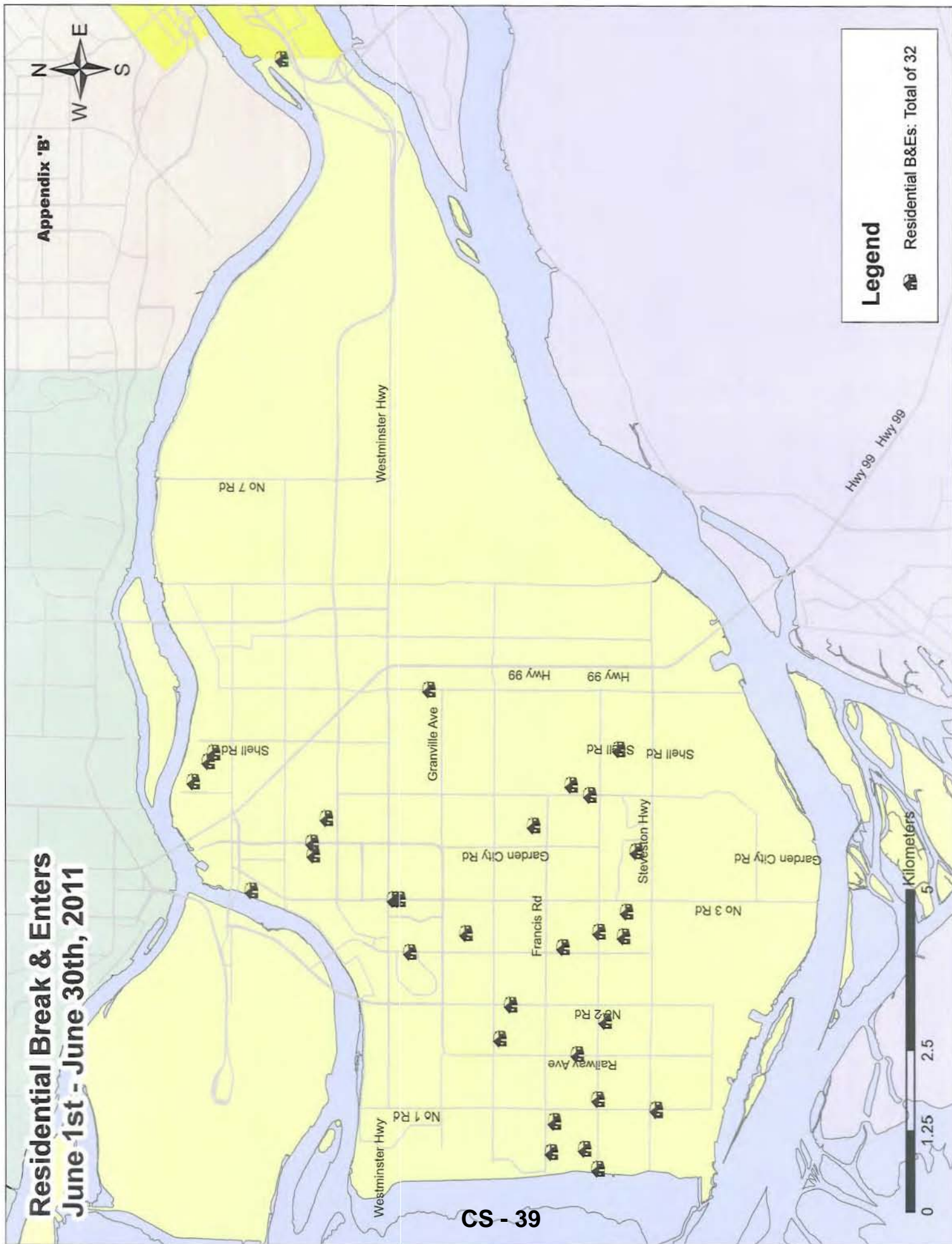
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Kilometers

CS - 38



Residential Break & Enters June 1st - June 30th, 2011

Appendix 'B'



Auto Theft


June 1st - June 30th, 2011

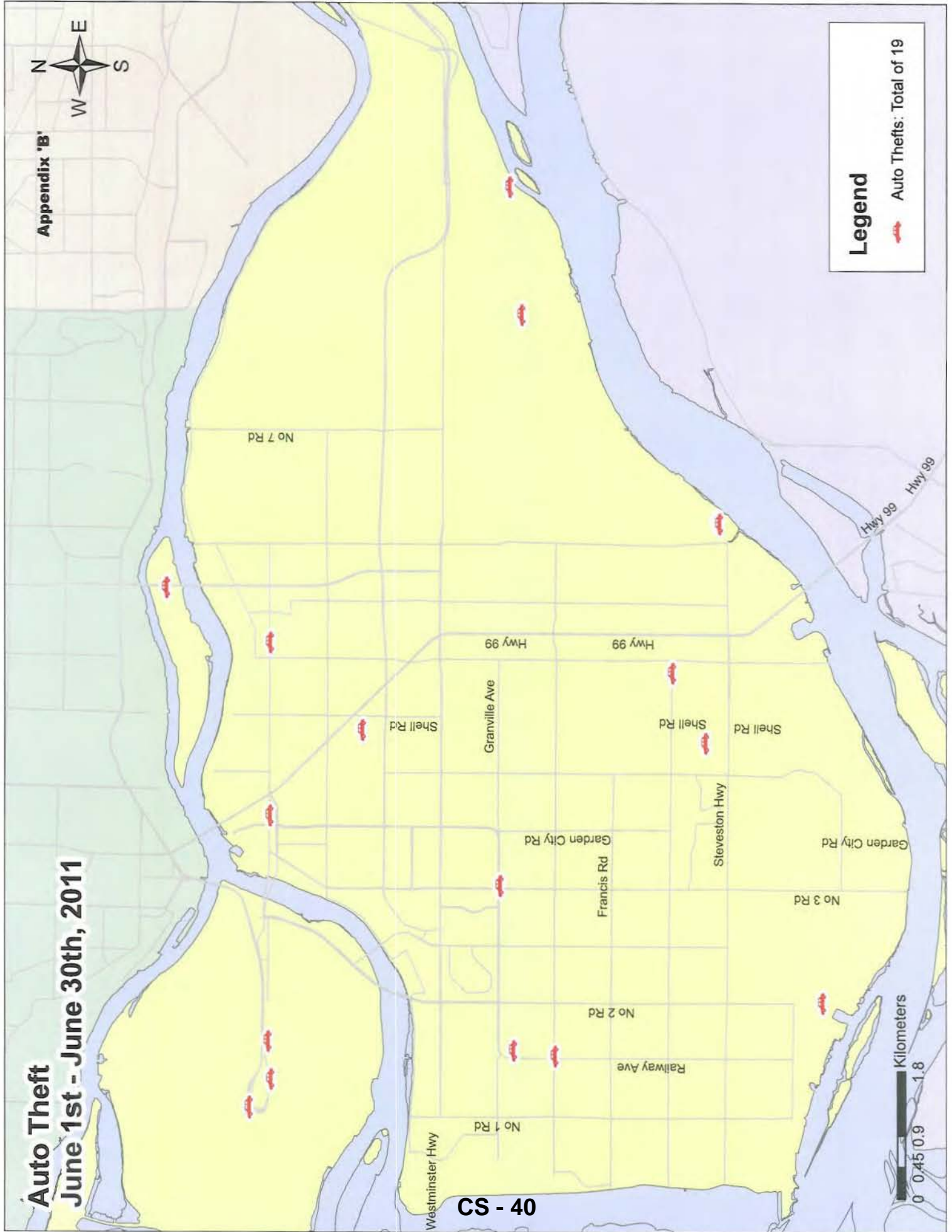
Appendix 'B'



CS - 40

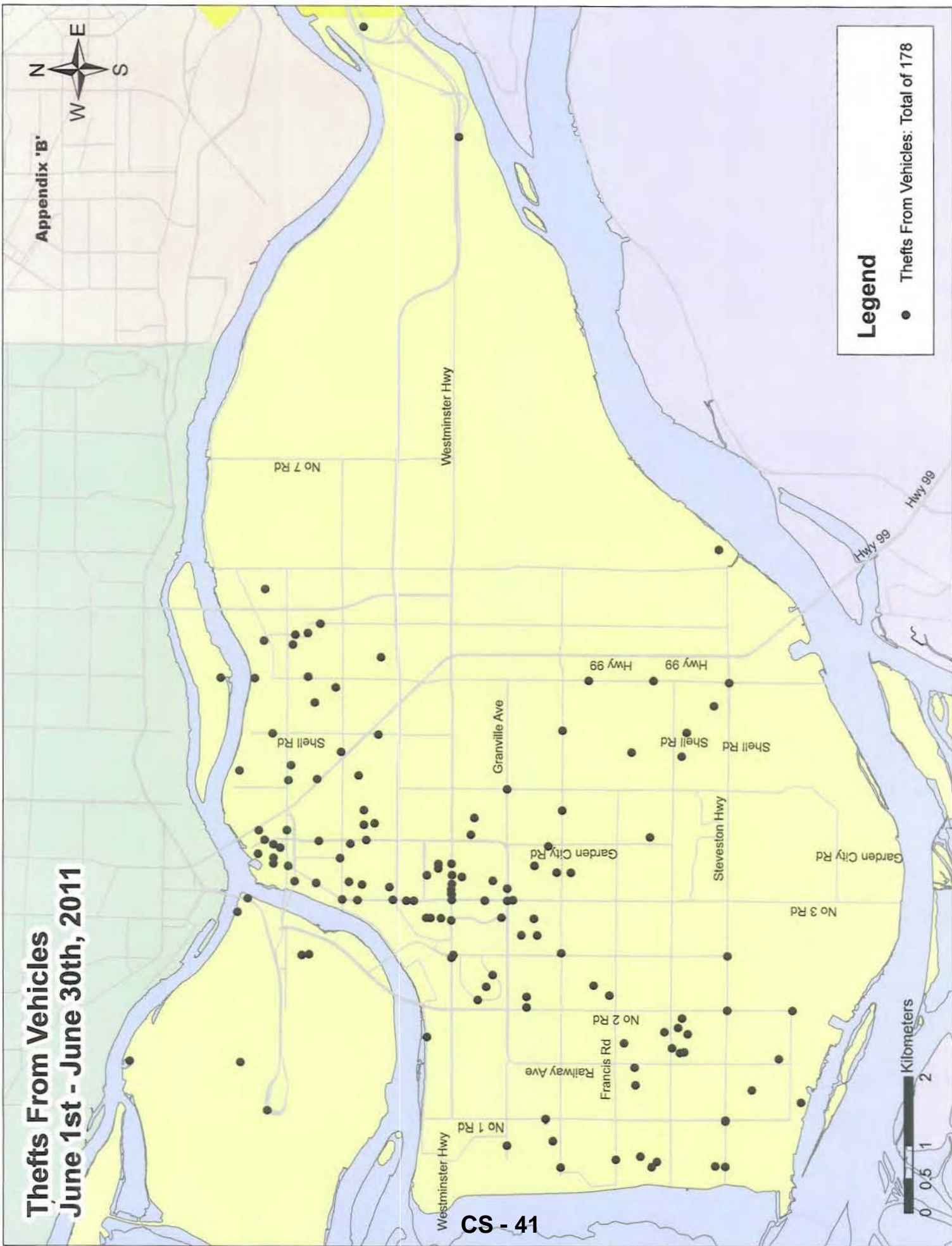
Legend

 Auto Thefts: Total of 19



Thefts From Vehicles June 1st - June 30th, 2011

Appendix 'B'



CS - 41



City of Richmond

Report to Committee

To: Community Safety Committee
From: Phyllis L. Carlyle
General Manager, Law & Community Safety
Re: Community Bylaws - June 2011 Activity Report

Date: August 8, 2011
File: 12-8060-01/2011-Vol 01

Staff Recommendation

That the Community Bylaws Monthly Activity Report dated August 8, 2011, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604.276.4104)

FOR ORIGINATING DEPARTMENT USE ONLY			
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Budgets	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Parking Program
2. Property Use
3. Grease Management Program
4. Animal Control
5. Adjudication Program
6. Revenue & Expenses

1. Parking Program

Customer Service Response

The average number of daily calls for service fielded by administration staff on parking issues for June 2011 was 36 – this includes voice messages, directly answered calls as well as emails; a decrease of 36% when compared to the number of service calls reported for the month of May 2011.

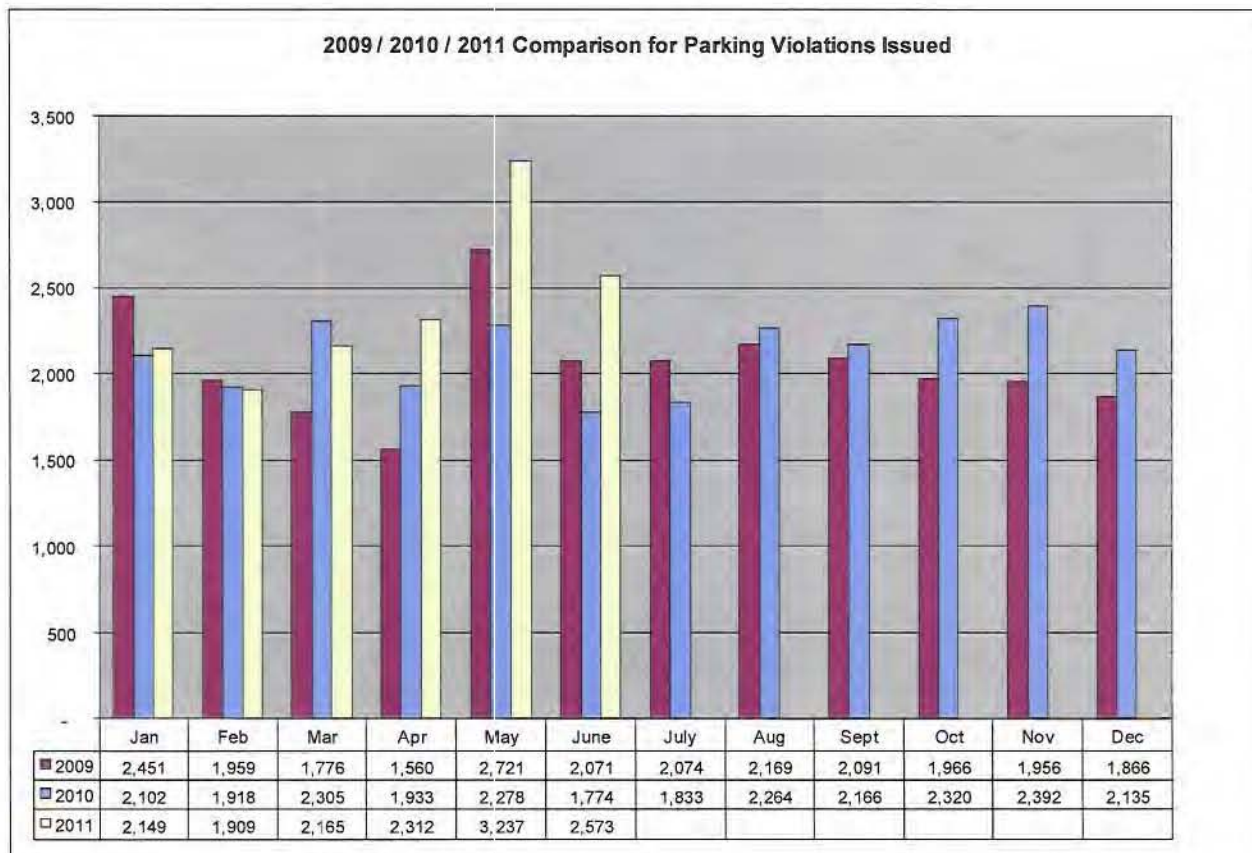
Enforcement Activity

- The number of parking violations that were either cancelled and/or changed to a warning for the month of June 2011 was 145 – approximately 5.6% of the violations issued in June 2011. The following chart provides a breakdown of the most common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	2.8%
Section 2.1 (c) Poor likelihood of success at adjudication	14.5%
Section 2.1 (d) Contravention necessary - health related	0.7%
Section 2.1 (e) Multiple violations issued for one incident	3.4%
Section 2.1 (f) Not in public interest	65.5 %
Section 2.1 (g) Proven effort to comply	13.1%

- A total of 2,573 notices of bylaw violation were issued for parking / safety & liability violations within the City during the month of June 2011 – an increase of approximately 31% when compared to the number of violations issued during the month of June 2010.

Following are month-to-month comparison charts on the number of violations that have been issued for the years 2009, 2010 and 2011:



- Meter vandalism continues to be a problem; June 2011 saw 7 meters damaged resulting in higher repair costs. Staff is working closely with the RCMP and other municipalities who have been victimized to monitor and identify the culprits.
- The first full month of Summer Night Market showed reduced activity due to poor weather.

2. Property Use

Customer Service Response

The average number of daily calls for service fielded by administration staff on property use issues for June 2011 was 16 – this includes voice messages, directly answered calls as well as emails. This number is at par when compared to the number of daily service calls reported for the month of May 2011.

For June 2011, 190 inspection files were created and assigned for investigation and appropriate enforcement – a decrease of approximately 18.5% when compared to June 2010.

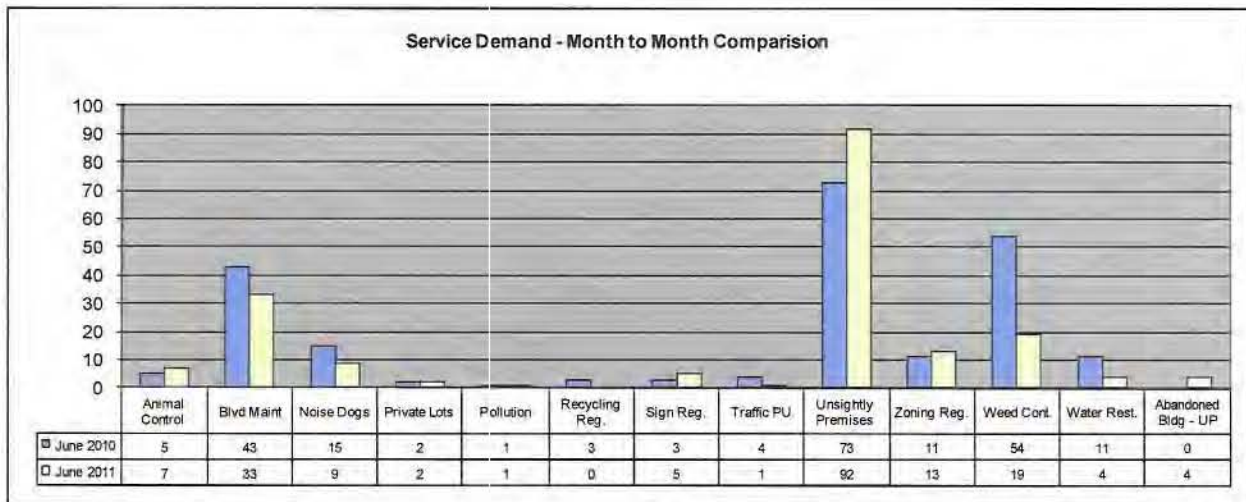
Enforcement Activity

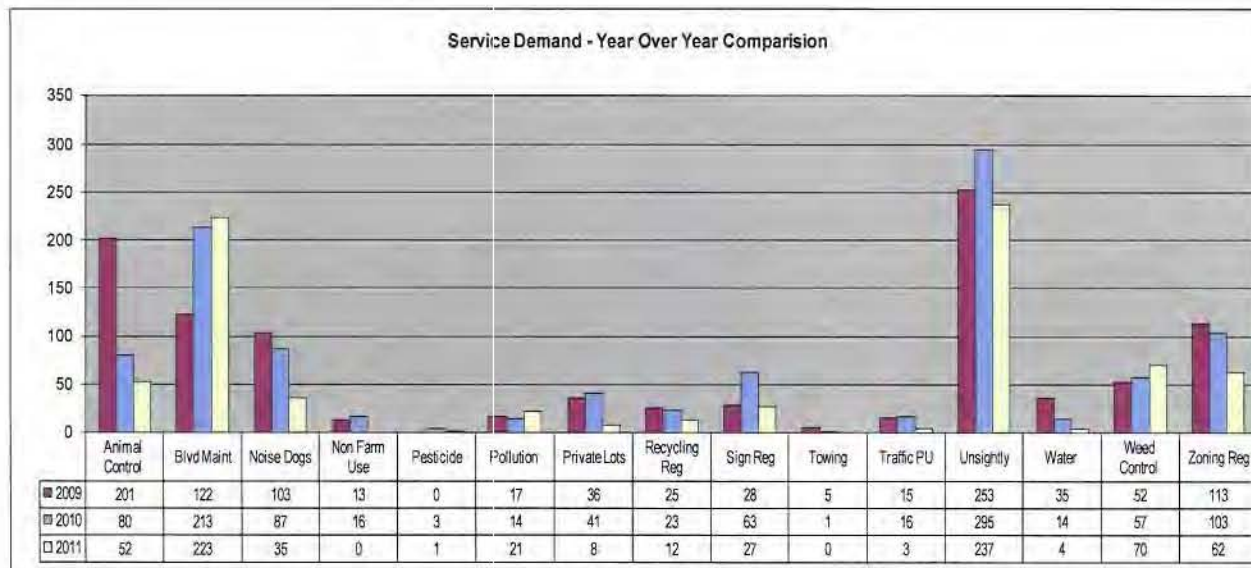
- Bylaw Liaison Property Use Officers continue to be committed to the delivery of professional by-law enforcement in a timely and effective manner. The mandate is to

achieve compliance with the City's regulatory by-laws through education, mediation and, as necessary, progressive enforcement and prosecution.

- Bylaw Liaison Property Use Officers have commenced noxious weed inspections on both a complaint and proactive basis. In addition to Canada thistle, inspections found a few properties with an infestation of giant hogweed. Giant hogweed, by Order-in-Council as of July 21, 2011, has now been classified as a noxious weed in British Columbia due to the phototoxic chemicals present in the plant's sap and related health and safety concerns for neighbouring properties. Staff is launching a program to compel property owners to remove the hogweed.
- Community Bylaws continues to promote public awareness of the City's Enhanced Pesticide Management Program through compliance and enforcement activities under the Pesticide Use Control Bylaw No. 8514. Bylaw Liaison Property Use Officers conducted inspections on June 4th, 11th, 18th and 25th. A total of 186 residents and 14 landscaping business operators were provided with compliance instructions pursuant to Bylaw 8514. Weekend bylaw patrols will continue during the months of July and August.

The following charts delineate Property Use service demand, by type, for June 2010 and June 2011 as well as a year-over-year running comparison:





3. Grease Management Program

The Grease Management Inspector conducted 31 regulatory visits to food sector establishments during the month of June 2011. Most of the establishments inspected in June were found to be in compliance. The Inspector issued one ticket for the following contravention under section 3.2.3 of Bylaw 7551:

- Failure to have person available that can provide access to grease trap or grease interceptor.

4. Dispute Adjudication Program

There were no adjudication hearings scheduled during the month of June 2011.

5. Animal Control

- For the month of June 2011, there were 6 dog bite incidents reported. Two investigations resulted in the related dogs being deemed as dangerous; two incidents involved dogs that were visiting Richmond from different municipalities and the respective municipalities have been informed of the incidents. Two incidents were concluded as civil matters between owners.
- Staff issued 79 new dog licences during June 2011 to bring the total number of dogs licensed in Richmond for 2011 to 5,205. The number of dangerous dog licences issued or renewed in Richmond as of June 2011 is 69.

6. Revenue and Expenses

The following information is an analysis for June 2011 compared to June 2010.

Consolidated Parking Program Revenue The total of meter, monthly permit and enforcement revenue is up 4.2% over 2010. Revenues for June 2011 are \$127,167 compared to \$122,008 for the same period last year. This positive increase is due largely to the efforts of our parking enforcement staff, ongoing additional revenue generated by our rate increases in the hourly meter rate as well as the base price of parking fines that came into effect mid last year and a 15% management fee for Richmond Oval parkade operations, which was not part of the City's program in June 2010.

Meter Revenue is up 5.4% for the same period last year. Revenues for June 2011 are \$46,020 compared to \$43,678 for 2010.

Permit Revenue is down 27% over the same period last year. Revenues for June 2011 are \$9,478 compared to \$12,963 for 2010. Due to the Canada Post postal strike, monthly permit invoices could not be delivered to permit holders and payments which are normally made in advance were not received. Most customers came in person to City Hall at the beginning of July to make payment and renew their permits.

Enforcement Revenue is up 6.0% over the same period last year. Revenues for June 2011 are \$69,285 compared to \$65,367 for 2010. This is a result of increased enforcement activity by staff as well as the ticket fine amount increase that came into effect March 1, 2010.

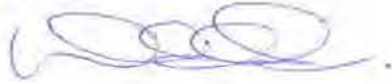
Richmond Oval Parkade Management Fee Revenue: For the month of June 2011, the City netted \$2,384 from the proceeds generated from parking at the Richmond Oval. This fee is based on 15% of gross revenue.

The following chart provides a consolidated revenue comparison with prior years:



Conclusion

Community Bylaws staff continues to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

A handwritten signature in blue ink, appearing to read 'Wayne G. Mercer', with a stylized flourish at the end.

Wayne G. Mercer
Manager, Community Bylaws
(604.247.4601)

ML:ml



City of Richmond

Report to Committee

To: Community Safety Committee
From: John McGowan
Chief, Richmond Fire-Rescue
Re: 2011 Second Quarter Report - Fire-Rescue

Date: August 10, 2011

File:

Staff Recommendation

That the report on Fire-Rescue's operations for the 2nd Quarter ending June 30, 2011 be received for information.

John McGowan
Chief, Richmond Fire-Rescue
(604-303-2734)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Staff Report

Origin

Richmond Fire-Rescue (RFR) is committed to keeping Council informed of its activities on a quarterly basis.

Analysis

Below is Fire-Rescue's 2nd Quarter report for April 1st to June 30, 2011.

Suppression Activity

Fire Suppression's 9-1-1 emergency call volumes for the 2nd Quarter of 2011 are presented in the table below. Subsequent tables provide details on calls types by: fires and estimated loss; medical; and hazmat.

Q2 saw a 6% increase in 9-1-1 Medical First Responder calls over the same quarter in 2010. There is a steady upwards trend of medical calls from 2008 to 2011. If the Q3 2011 trend continues, 2011 medical calls will increase over 2010 levels.

The quarterly call volumes fluctuate from year to year and can be influenced by variables such as extreme weather conditions (wind storms, heat waves, cold snaps or the presence of ice, snow or heavy rain). In Q2 of 2011 cooler temperatures resulted in a 21% reduction in 'fire' type calls compared to the same Quarter in 2010.

9-1-1 Emergency Call Volumes for Fire-Rescue				
Incident Type	Q2 of 2009	Q2 of 2010	Q2 of 2011	% + / - (compared to 2010)
Medical	1,137	1,145	1,221	+ 6%
Motor Vehicle Incident	303	298	276	- 7%
Fire	167	112	88	- 21%
False Alarm	173	126	unavailable	-
Alarm No Fire	221	242	337	+ 39%
Public Service	142	181	145	- 19%
Public Hazard	51	62	44	- 29%
Hazardous Materials	40	15	24	+ 60%
Response – Cancelled	unavailable	unavailable	106	-
Specialized Transport	unavailable	unavailable	9	-
Explosion	0	0	0	-
Technical Rescue	2	0	1	-
Totals	2,236	2,181	2,251	+ 3%

Call Type Legend:

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Alarm No Fire includes: accidental, malicious, equipment malfunctions

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Hazardous Materials includes fuel or vapour; spills, leaks, or containment

Explosion includes ruptured: boilers, gas pipes, or water pipes

Technical Rescue includes: aircraft, confined space, high angle, or water

A detailed breakdown of this quarter's medical calls by sub-type is found in the following table.

Medical Calls by Type Q2– 2011

First Responder Totals			
Medical	Volume	Medical	Volume
Abdominal Pain	19	Exposure	1
Allergic Reaction	15	Eye Problems	1
Animal Bite	1	Falls/Jumper	140
Assault	24	Headache	10
Back Pain	23	Heart Problems	19
Breathing Problem	228	Haemorrhage	34
Burns	1	Man Down	37
Cardiac	37	Overdose/Poisoning	30
Chest Pain	145	Maternity	7
Choking	5	Psychiatric	20
Seizures	43	General Sick	172
Diabetic	32	Stabbing/Gun/Penetrating Injury	3
Electrocution	2	Stroke	28
Unconscious/Fainting	70	Trauma	71
Entrapment	1		
Total			1,221

Community Response

Details of the 2nd Quarter's overall community response is detailed in the following tables. The estimated building loss for this quarter is \$61,241,650 and estimated content loss is \$277,000. Which represents an estimated loss total of \$61,518,650.

Fire Calls By Type and Loss Estimates Second Quarter 2011				
Incident Type Breakdown	Call Volume	Estimated Building Loss	Estimated Content Loss	Estimated Loss Totals
Fire – Structure Total:	39			
Residential				
- Single-family	16	\$545,200	\$135,000	\$680,200
- Multi-family	13	\$60,047,500	\$0	\$60,047,500
Commercial/Industrial	10	\$231,450	\$140,000	\$371,450
Fire – Outdoor	38		\$2,000	\$2,000
Vehicle	11	\$417,500		\$417,500
Totals*	88	\$61,241,650	\$277,000	\$61,518,650

*The dollar losses shown in this table are preliminary estimates. They are derived from Fire's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Hazmat

Hazmat - Calls By Type Second Quarter 2011	
HazMat Calls	Details
Hazmat Calls:	
Natural Gas/Propane Leaks (small)	11
Fuel Containment	4
Misc. (empty containers to unknown powder)	9
Total	24

Incidents

Notable emergency incidents, which involved RFR for this quarter, are:

Rescue

HazMat

- Minor spill of gasoline at a gas station. 14 litres of gas was cleaned up by a company representative. The fire crew stood by for fire protection.
- Unauthorized dump of hazardous material discovered in a field at the foot of Nelson Rd. RFR responded, established a hot zone and investigated. Products found were:
 - 30-5 gal. gray containers of Methyl Hydrate and Methyl Alcohol, UN 1230.
 - 40 Cardboard boxes with small black plastic bottles, 40-50 per box.
 - 5 blue rubber made totes with white powder, Ephedrine
 This incident involved a suspected drug lab dump and RCMP were called in and assumed care of the incident.
- Attended fuel spill at airport.
- Report of Oxidizer creating heat, with unknown product (possibly Carbon based), cooled with water.
- Mercury spill of approximately 6-8 ounces from an industrial thermometer in a lab. Decontamination complete and all parties released after BCAS assessment. Tenant assumed liability for clean up costs. RFR arranged to have Hazco attend for remediation once scene was secured by Hot Zone recon. Worksafe contacted and attended.

Medical Events

- Patient deceased on arrival
- Fatal cardiac
- Patient diabetic, unconscious
- Slab of granite fell on worker

Auto Extrication/Major Motor Vehicle Accident

- Responded to car fire due to brakes overheating in George Massey tunnel.
- Suspected arson, FPO Officer called out and EComm advised.
- Motorcyclist struck and landed in large ditch with compound fracture to leg and head trauma.

Fires – Residential

- Pot on fire on top of stove. Occupant found asleep in upstairs bedroom. The crew laddered window on second storey for access.
- Cambie Road apartment building under construction. Building fully involved in flames upon fire crews arrival. Ten other fires started due to fly ash from the original fire. Mutual aid was requested from Vancouver Fire to assist with these fires.
- Kitchen fire in suited two level home at River Drive. Quick fire attack by first alarm units resulted in confinement to room of origin. 6 adults, 3 young children and 1 pet cat re-located by ESS. No injuries.

Fires – Commercial/Industrial/Institutional

- Fire on Alderbridge with the evacuation of approximately 100 employees and work shut down for several hours. Fire was confined with no injuries.
- Early morning fire in an autobody shop at Bridgeport Road. No injuries.
- Minor fire damage to elementary school. RCMP called to scene.

Technical Rescue

- Boat sank in middle of channel. Occupants swam to shore and crew on scene for support.

Training

The training staff in RFR deliver training programs to all members of RFR in disciplines ranging from: personal protective equipment, firefighting and rescue practices to emergency vehicle operating and incident management. The training team also delivers leadership and interpersonal skills programs through in-house instructors, on-line training, and the use of external trainers. For the 2nd Quarter the following highlights are noted:

- Several core training programs were delivered to a variety of staff groups through several mediums. Recent training included: high angle instructor professional development; emergency vehicle operator and driver program; water rescue operations training was delivered to all staff; Word, Excel and computer training courses were held in the RFR computer lab at No. 1 Firehall (Brighthouse). Training programs on the RFR Target Safety education site have also been updated to better aid instructors, as well some of these programs have been audited by staff from City Human Resources and other divisions.
- A selection process was carried out to replace two Acting Training Officers who were rotating back to the suppression teams. Interviews were conducted and out of the four qualified applicants, two successful candidates were appointed to Training Officer positions and begun a three-year term starting in July.

- Members from the RFR training team attended the BC Fire Training Office conference in Abbotsford and were able to report back on current trends in the following areas: wellness initiative, hi-rise operations, training for safety, hazardous materials incidents and professionalism. One of our Acting Training Officers was invited to present at the conference and RFR was able to have him attend at no cost to the City.
- The RFR training team researched options for conducting and delivering shipboard firefighting.
- As part of Fire's Leadership Development Program, the training team facilitated classes where all RFR Fire's Officers and Pool Officers received training in employee development planning and performance feedback. This training was conducted in concert with City Human Resources and took place in several locations over a period of some months.

Fire Prevention (Events & Activities)

Richmond Fire-Rescue participates in many community events and activities for public education and/or community relations purposes. Following are some of the noteworthy events attended during the 2nd Quarter:

- Airport and Hotel Safety Fair
- Job Fair, Richmond Youth Services at Minoru Cultural Centre
- Walk for ALS at Garry Point
- Re-opening of South Arm Community Event
- Jimmy Ng Memorial Tournament
- Ships to Shore Event
- 75th Boy Scout Anniversary at Minoru Park
- Steveston Salmon Festival
- Fijian Community Celebration Event

On April 27 the 911 Awards recognized all Firefighters who were nominated for the awards. The winners of two categories were two Richmond Firefighters.

In May one Firefighter was recognised by Richmond Fire-Rescue for outstanding performance at two cardiac events.

Fire Halls

The building handover and staff occupancy of the Steveston Hall occurred at the end of June 2011 and all temporary facilities have now been removed from the site. The public opening for the Steveston Fire Hall is scheduled for Saturday October 1, 2011. RFR staff are in the process of making arrangements for the event.

Financial Impact

None.

Conclusion

Fire-Rescue is committed to providing Council with quarterly updates on its activities. The Fire Chief welcomes the opportunity to discuss Fire's activities and priorities with Community Safety Committee.

A handwritten signature in black ink, appearing to read 'John McGowan', with a long horizontal line extending to the right.

For
John McGowan
Chief, Richmond Fire-Rescue
(604-303-2734)