



Community Safety Committee

**Anderson Room, City Hall
6911 No. 3 Road**

**Tuesday, September 11, 2018
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-6 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on July 10, 2018.*



NEXT COMMITTEE MEETING DATE

October 10, 2018, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

- 1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT- JUNE 2018**
(File Ref. No. 12-8060-01) (REDMS No. 5893896)

CS-10

See Page CS-10 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report - June 2018”, dated July 13, 2018, from the General Manager, Community Safety, be received for information.



2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT- JULY 2018**

(File Ref. No. 12-8060-01) (REDMS No. 5893896)

CS-16

See Page CS-16 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled "Community Bylaws Monthly Activity Report - July 2018", dated August 27, 2018, from the General Manager, Community Safety, be received for information.

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3. **BUSINESS LICENCES QUARTERLY REPORT- SECOND QUARTER 2018**

(File Ref. No. 12-8275-01) (REDMS No. 5955038 v. 2)

CS-23

See Page CS-23 for full report

Designated Speaker: Carli Edwards

STAFF RECOMMENDATION

That the staff report titled "Business Licences Quarterly Report – Second Quarter 2018", dated August 27, 2018, from the General Manager Community Safety be received for information.

☐

4. **EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT- SECOND QUARTER 2018**

(File Ref. No. 09-5126-01) (REDMS No. 5952631 v. 2)

CS-27

See Page CS-27 for full report

Designated Speaker: Norman Kotze

STAFF RECOMMENDATION

That the staff report titled "Emergency Programs Quarterly Activity Report – Second Quarter 2018", dated August 23, 2018, from the General Manager, Community Safety, be received for information.

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Pg. # ITEM

5. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT- JUNE 2018**

(File Ref. No. 09-5000-01) (REDMS No. 5899838 v. 2)

CS-32

[See Page CS-32 for full report](#)

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – June 2018”, dated July 18, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

☐

6. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT- JULY 2018**

(File Ref. No. 09-5000-01) (REDMS No. 5924748 v. 2)

CS-44

[See Page CS-44 for full report](#)

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – July 2018”, dated August 20, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

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7. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

- (i) *Brighthouse Fire Hall #1 Opening*
- (ii) *First Aid Kits*

8. **RCMP MONTHLY ACTIVITY REPORT- JUNE 2018**

(File Ref. No. 09-5000-01) (REDMS No. 5876734 v. 2)

CS-55

[See Page CS-55 for full report](#)

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – June 2018”, dated August 2, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



9. **RCMP MONTHLY ACTIVITY REPORT- JULY 2018**

(File Ref. No. 09-5000-01) (REDMS No. 5915704 v. 2)

CS-73

See Page CS-73 for full report

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – July 2018”, dated August 20, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



10. **2018-2019 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN FIRST QUARTER RESULTS (APRIL 1 TO JUNE 30, 2018)**

(File Ref. No. 09-5000-01) (REDMS No. 5914020 v. 2)

CS-91

See Page CS-91 for full report

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “2018–2019 Richmond RCMP Detachment Annual Performance Plan First Quarter Results (January 1 to March 31, 2018)”, dated July 24, 2018 from the Officer in Charge, Richmond RCMP Detachment, be received for information.



11. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. Will Ng

Items for discussion:

(i) *Musical Ride*

Pg. # ITEM

(ii) *Richmond World Festival*

(iii) *Wildfire*

12. **COMMITTEE STANDING ITEM**

E-Comm

DELEGATION

Oliver Gruter-Andrew, CEO of E-Comm, to present E-Comm's annual report.

13. **MANAGER'S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, July 10, 2018

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Derek Dang
Councillor Ken Johnston
Councillor Alexa Loo
Councillor Linda McPhail

Also Present: Councillor Chak Au
Councillor Carol Day
Councillor Harold Steves

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on June 12, 2018, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

It was noted that a Special Closed Community Safety Committee meeting is scheduled for Tuesday, July 17, 2018 at 3:00 p.m. in the Anderson Room.

The next regular Community Safety Committee meeting is scheduled for September 11, 2018, (tentative date) at 4:00 p.m. in the Anderson Room.

Community Safety Committee
Tuesday, July 10, 2018

COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - MAY 2018

(File Ref. No. 12-8060-01) (REDMS No. 5865706)

In reply to queries from Committee, Carli Edwards, Manager, Community Bylaws and Licencing, advised that a staff report regarding a one-year review on short-term rentals is forthcoming and that regular updates on short-term rentals enforcement is provided to Council. Ms. Edwards noted that following initial enforcement activity; previously non-compliant properties are no longer monitored. Also, she advised that staff can examine whether operators of non-compliant short-term rentals are made public.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report - May 2018", dated June 12, 2018, from the General Manager, Community Safety, be received for information.

CARRIED

2. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MAY 2018

(File Ref. No. 09-5000-01) (REDMS No. 5869419)

Tim Wilkinson, Fire Chief, Richmond Fire-Rescue (RFR), highlighted community outreach programs, in particular new signs that are being implemented to raise awareness around preventable fires.

In reply to queries from Committee, Chief Wilkinson advised that longer incident response times in the Crestwood area can be attributed to challenging traffic networks. He noted that RFR is examining ways in which to maximize use of the mobile public education trailer. Chief Wilkinson advised that was of the option that, introducing a fine system for improper disposal of cigarette butts from vehicles could not be implemented as pulling drivers over is beyond the authority of City staff.

Discussion ensued with regard to the upcoming legalization of cannabis, and in response Chief Wilkinson advised that RFR has an aggressive Electrical Fire and Safety Inspection (EFSIT) program in place should residents choose to grow cannabis plants in their homes. He then noted that a report on RFR's EFSIT program can be provided to Committee for additional information.

In reply to queries from Committee, Cecilia Achiam, General Manager, Community Safety, advised that staff are waiting for the Province to provide more information regarding legalization of cannabis, however discussions are underway with various organizations to determine roles and responsibilities.

2.

Community Safety Committee
Tuesday, July 10, 2018

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – May 2018”, dated June 18, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

3. FIRE CHIEF BRIEFING

(Verbal Report)

Item for discussion:

Community Outreach and Public Education Plan Update

Chief Wilkinson spoke of the Fire Cadet program, highlighting that RFR worked with the First Nations Emergency Social Services group, and will be sending a local young woman to Camp Ignite.

4. RCMP MONTHLY ACTIVITY REPORT – MAY 2018

(File Ref. No. 09-5000-01) (REDMS No. 5843903 v. 3)

It was moved and seconded

That the report titled “RCMP Monthly Activity Report – May 2018”, dated June 19, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

5. RCMP/OIC BRIEFING

(Verbal Report)

Item for discussion:

D.A.R.E. Graduation

Superintendent Ng highlighted that the D.A.R.E. graduation was very successful, and that over 20 youth participated in the Canada Day Parade on the D.A.R.E. float, which won the award for best parade float.

6. RICHMOND RECOGNISED BY EMERGENCY MANAGEMENT BC FOR 2017 BC WILDFIRES SUPPORT

(File Ref. No. 09-5126-01) (REDMS No. 5881995)

Norman Kotze, Manager, Emergency Programs, highlighted that the City was recognized for its efforts during the 2017 BC Wildfires.

3.

Community Safety Committee
Tuesday, July 10, 2018

7. **COMMITTEE STANDING ITEM**

E-Comm

The Chair advised that E-Comm will host a debriefing on September 5th with KPMG.

8. **MANAGER'S REPORT**

None.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (4:26 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, July 10, 2018.

Councillor Bill McNulty
Chair

Sarah Goddard
Legislative Services Coordinator



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** July 13, 2018
From: Cecilia Achiam, MCIP, BCSLA **File:** 12-8060-01/20-Vol01
General Manager, Community Safety
Re: **Community Bylaws Monthly Activity Report - June 2018**

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report - June 2018", dated July 13, 2018, from the General Manager, Community Safety, be received for information.

Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CS
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws Department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of June, the Grease Officer undertook 93 grease-trap inspections which are reflected in the cumulative total shown in Figure 1a. Three warning violation notices for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551 were issued.

Soils

The Soil Bylaw Officer continues to liaise with various departments and agencies for the purpose of monitoring properties in non-compliance with the current Soil Removal & Fill Deposit Regulation Bylaw No. 8094, in addition to reviewing soil deposit proposals. There are currently 86 files that remain open which consist of 27 stop-work-orders and/or removal orders and six active fill sites. There are currently eight non-farm use fill proposals within various stages of review.

During the month of June, the Soil Bylaw Officer conducted 45 site inspections. One ticket was issued for non-compliance with the Bylaw.

Property Use

Property Use Officers continue to investigate property matters based on public complaints, as well as, conduct proactive enforcement for self-evident infractions such as boulevard obstructions and unsightly properties. Excluding grease, soils and short-term rentals, during the month of June, Property Use Officers administered 238 files, which were largely associated with unsightly premise, tow permits, as well as noise, sanitation and zoning matters.

The Short-Term Rental

Property Use Officers continue to investigate occupancy issues based on website listings and public complaints. During the month of June, Property Use Officers undertook 41 site visits, which resulted in the issuance of 10 violations (\$10,000 in fines), for contravention of the Zoning Bylaw No. 8500.

The following tables below (Figure 1a and 1b) reflect year-to-date *calls for service* categorized by property use file type for years 2016 and 2017. Calls are reflected as a cumulative total for each month ending with the current month of June 2018.

Figure 1a: Grease, Soils, Short-Term Rentals & Property-Use Service Demand

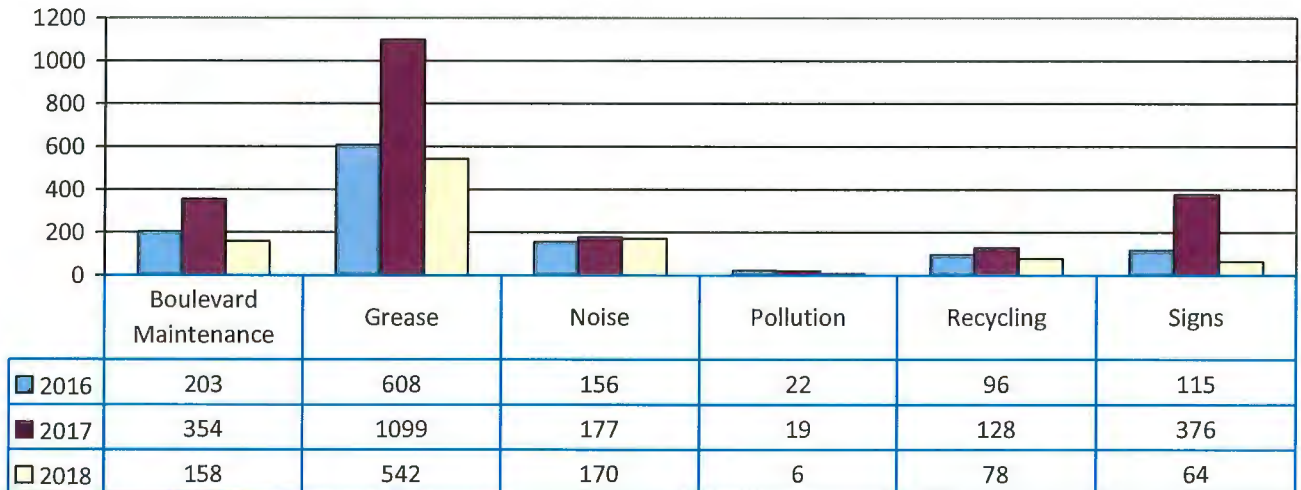
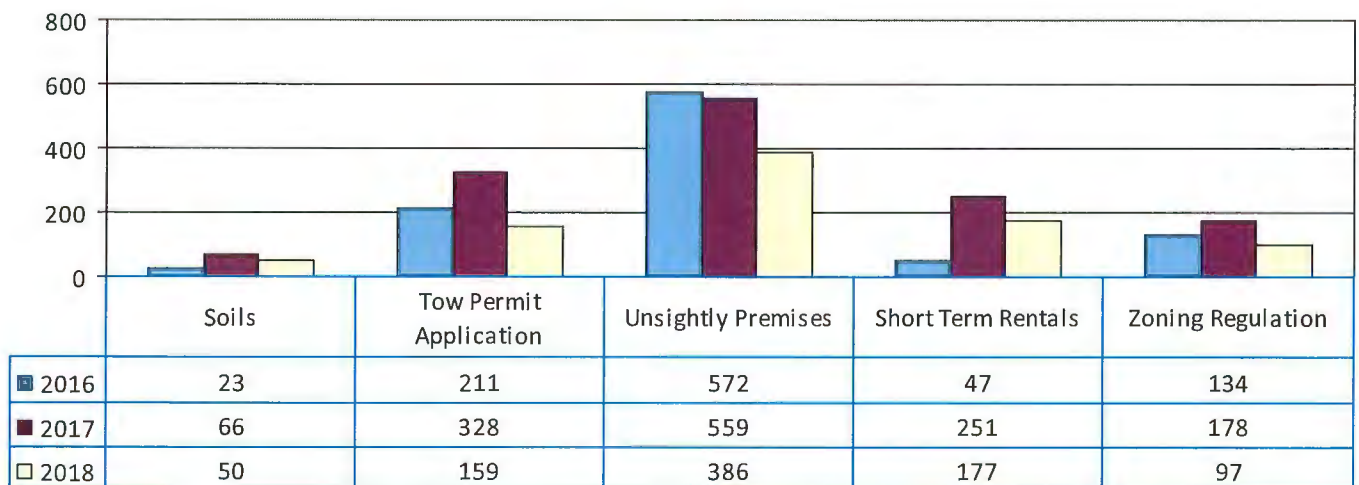


Figure 1b: Grease, Soils, Short-Term Rentals & Property-Use Service Demand

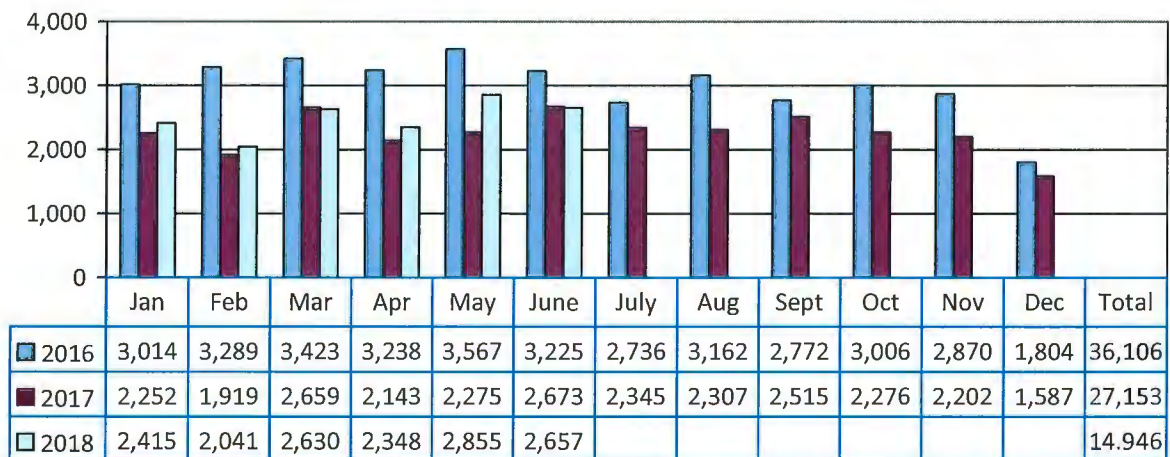


Parking

Parking and Animal Control Officers continue to focus on safety issues (fire hydrants, yellow curbs and animal control offences), as well as pay parking matters (parking meter and permit offences). During the month of June, Parking and Animal Control Officers issued 2,657 violations associated with various parking and stopping offences.

The following table reflects monthly and year-to-date *parking enforcement activity* measured by violation issuance.

Figure 2a: Parking Violations Issuance Comparison



The following table reflects monthly and year-to-date *parking program revenue* encompassing meter, permit & enforcement operations.

Figure 2b: Consolidated Parking Program Revenue Comparison (000's)



Dog Licencing and Animal Control

During the month of June, 158 dogs were licenced. The total amount of dogs licenced to date is 6,896.

Education and Awareness

Scheduled school patrols remain focused on compliance through education and issuing both fines and warning tickets.

Bylaw Officers conducted enforcement of commercial vehicle parking during prohibited hours, which resulted in the issuance of 28 violations for the contravention of the Traffic Bylaw No. 5870.

Customer Service Activity – Parking and Animal Control

The following table reflects monthly and year-to-date *calls-for-service* for parking and animal control.

Figure 3a: Community Bylaws Calls-for-Service

Calls for Service	June	YTD
Parking & Stopping Files	216	1240
Animal Control Files	152	871
Totals	368	2,111

Enforcement Activity

The following table reflects monthly and year-to-date *violation issuance* listed by file type.

Figure 3b: Community Bylaws Violations

Ticket Issuance (BVN's & MTI's)	June	YTD
Short-Term Rental Offences	10	31
Soil Removal & Fill Deposit Offences	1	39
Grease Trap Offences	3	15
Parking & Stopping Offences	2,657	14,946
Animal Control Offences	25	160
Totals	2,696	15,191

Adjudication

The adjudication session, scheduled for July 24, 2018, consisted of nine violations in contravention of Traffic Bylaw No. 5870 and one violation in contravention of the Sign Regulation Bylaw No. 9700.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations, with the remainder of revenue generated from the following sources: Dog Licences, False Alarm Incidents, Animal Control Violations, Newspaper Box Permits (annual renewal), Towing Permits (biennial renewal) and Film Crew Occupancy.

In Figure 4, the variance for "False Alarms" remains inordinately high because of a previous billing transfer to property taxes and the significant variance for "Other Permits" can be attributed to straight-line financial projections. Recovery expenses represent the cost recovery of Bylaw and RCMP charges associated with the Richmond Night Market.

The following table reflects monthly and year-to-date *department revenue* listed by source.

Figure 4: Budget vs. Actual Revenue by Source

Program Revenue	June Budget	June Actual	YTD Budget	YTD Actual	YTD (\$) Variance	YTD (%) Variance
Recovery - Expenses	0	5,707	0	53,171	53,171	0.0%
Filming Revenue	0	104	0	3,929	3,929	0.0%
False Alarms	4,350	4,040	26,100	56,669	30,569	117.1%
Dog Licences	9,748	9,036	148,582	164,572	15,990	10.8%
Towing Permits	842	1,593	9,051	11,608	2,557	28.3%
Other Permits	2,009	0	21,593	38,547	16,954	78.5%
Other Bylaw Fines	2,396	5,625	27,667	39,475	11,808	42.7%
Parking Revenue	212,928	194,380	1,036,526	959,010	(77,516)	(7.5)%
Total Revenue	232,273	220,485	1,269,519	1,326,981	57,462	4.3%

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Edwards
Manager, Community Bylaws
And Licencing
(604-276-4136)



Susan Lloyd
Manager, Parking Enforcement,
Animal Control And Administration,
Community Bylaws
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety
Date: August 27, 2018
File: 12-8060-01/20-Vol01
Re: **Community Bylaws Monthly Activity Report - July 2018**

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report - July 2018", dated August 27, 2018, from the General Manager, Community Safety, be received for information.

Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CS
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws Department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of July, the Grease Officer undertook 99 grease-trap inspections which are reflected in the cumulative total shown in Figure 1a. Five warning violation notices for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551 were issued.

Soils

The Soil Bylaw Officer continues to liaise with various departments and agencies for the purpose of monitoring properties in non-compliance with the current Soil Removal & Fill Deposit Regulation Bylaw No. 8094, in addition to reviewing soil deposit proposals. There are currently 89 files that remain open which consist of 26 stop-work-orders and/or removal orders and four active fill sites. There are currently 10 non-farm use fill proposals within various stages of review.

During the month of July, the Soil Bylaw Officer conducted 54 site inspections.

Property Use

Property Use Officers continue to investigate property matters based on public complaints, as well as, conduct proactive enforcement for self-evident infractions such as boulevard obstructions and unsightly properties. Excluding grease, soils and short-term rentals, during the month of July, Property Use Officers administered 203 files, which were largely associated with unsightly premise, tow permits, as well as noise, sanitation and zoning matters.

The Short-Term Rental

Property Use Officers continue to investigate occupancy issues based on website listings and public complaints. During the month of July, Property Use Officers undertook 50 site visits, which resulted in the issuance of three violations (\$3,000 in fines), for contravention of the Zoning Bylaw No. 8500.

The following tables below (Figure 1a and 1b) reflect year-to-date *calls for service* categorized by property use file type for years 2016 and 2017. Calls are reflected as a cumulative total for each month ending with the current month of July 2018.

Figure 1a: Grease, Soils, Short-Term Rentals & Property-Use Calls For Service

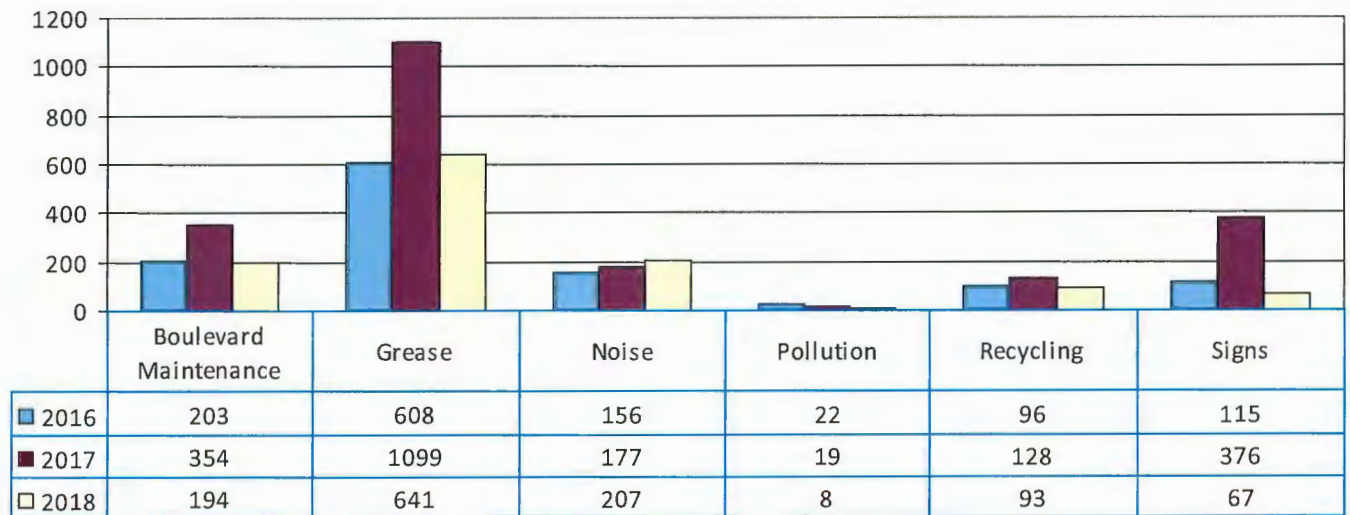
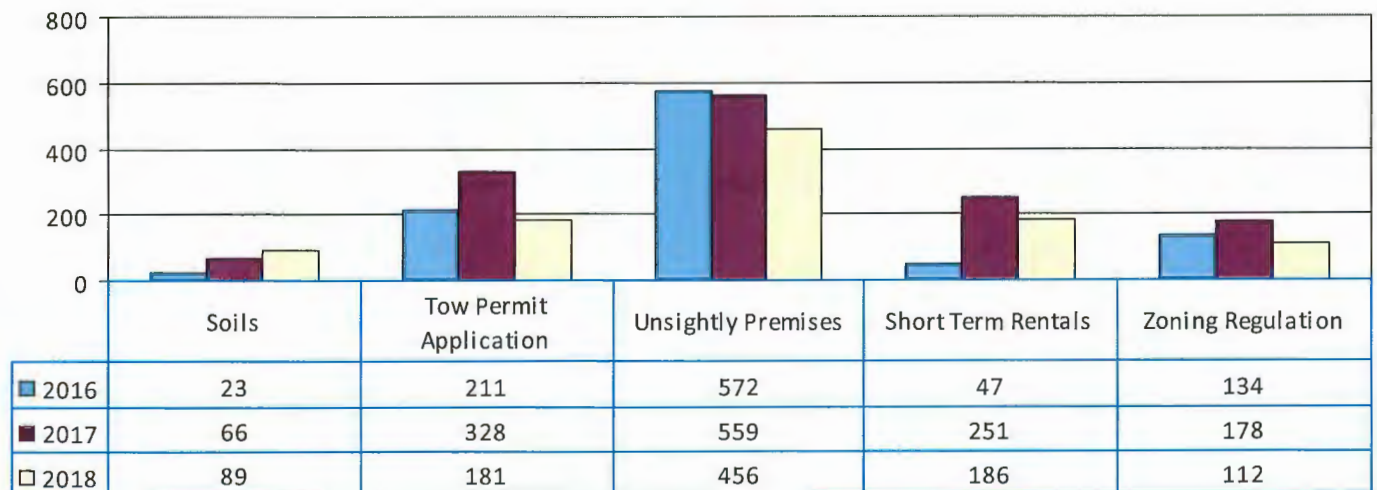


Figure 1b: Grease, Soils, Short-Term Rentals & Property-Use Calls For Service

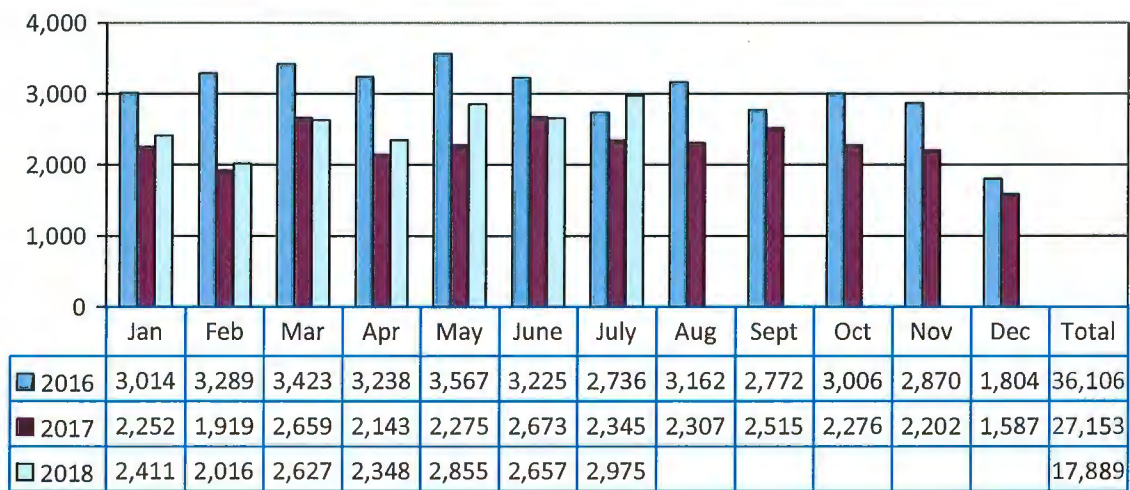


Parking

Parking and Animal Control Officers continue to focus on safety issues (fire hydrants, yellow curbs and animal control offences), as well as pay parking matters (parking meter and permit offences). During the month of July, Parking and Animal Control Officers issued 2,975 violations associated with various parking and stopping offences.

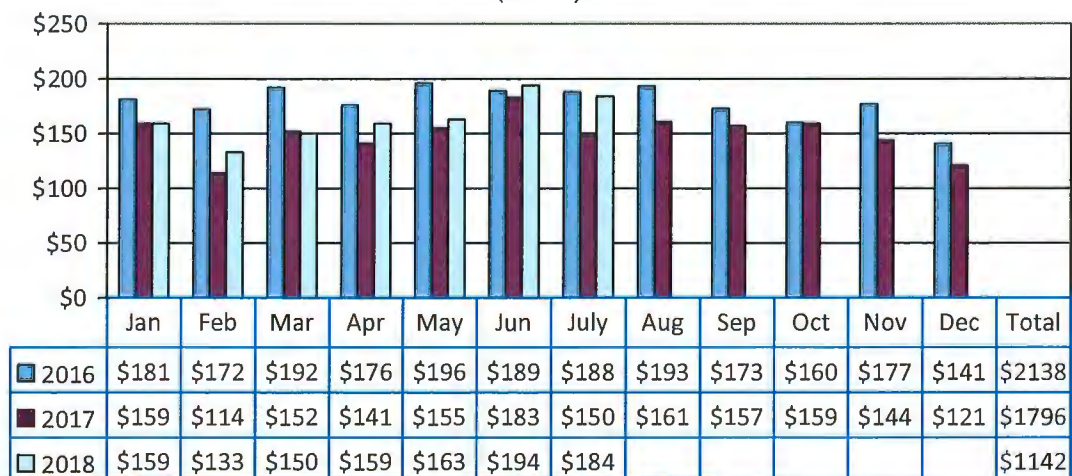
The following table reflects monthly and year-to-date *parking enforcement activity* measured by violation issuance.

Figure 2a: Parking Violations Issuance Comparison



The following table reflects monthly and year-to-date *parking program revenue* encompassing meter, permit & enforcement operations.

Figure 2b: Consolidated Parking Program Revenue Comparison
(000's)



Dog Licencing and Animal Control

During the month of July, 107 dogs were licenced. The total amount of dogs licenced to date is 7,003.

Education and Awareness

Bylaw Officers continue to distribute dog in hot car awareness pamphlets to Community Centres and local businesses. Since the campaign began this year in May, Officers have issued eleven tickets totalling \$2,225.00.

The following Parks/Dykes were patrolled during the month of July:

- Aberdeen Park
- Dover Park
- Garden City Park
- Garry Point
- Iona Beach
- King George Park
- McDonald Beach
- Railway Greenway
- South Arm Park
- Steveston Community Park
- Terra Nova Rural Park
- West Dyke Trail
- Minoru Park
- Gilbert Road Beach
- McLean Park
- West Dyke

Customer Service Activity – Parking and Animal Control

The following table reflects monthly and year-to-date *calls-for-service* for parking and animal control.

Figure 3a: Community Bylaws Calls-for-Service

Calls for Service (Tempest & Amanda)	July	YTD
Parking & Stopping Files	226	1466
Animal Control Files	231	1098
Totals	457	2564

Enforcement Activity

The following table reflects monthly and year-to-date *violation issuance* listed by file type.

Figure 3b: Community Bylaws Violations

Ticket Issuance (BVN's & MTI's)	July	YTD
Short-Term Rental Offences	3	34
Soil Removal & Fill Deposit Offences	0	39
Grease Trap Offences	5	20
Parking & Stopping Offences	2975	17915
Animal Control Offences	40	217
Totals	3023	18225

Adjudication

The adjudication session was held on July 24, 2018 and consisted of nine violations in contravention of Traffic Bylaw No. 5870 and one violation in contravention of the Sign Regulation Bylaw No. 9700. The violation tickets were upheld in 9 of the cases. The Adjudicator dismissed one of the parking violation tickets in favour of the disputant.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations, with the remainder of revenue generated from the following sources: Dog Licences, False Alarm Incidents, Animal Control Violations, Newspaper Box Permits (annual renewal), Towing Permits (biennial renewal) and Film Crew Occupancy.

In Figure 4, the variance for "False Alarms" remains inordinately high because of a previous billing transfer to property taxes and the significant variance for "Other Permits" can be attributed to straight-line financial projections. Recovery expenses represent the cost recovery of Bylaw and RCMP charges associated with the Richmond Night Market.

The following table reflects monthly and year-to-date *department revenue* listed by source.

Figure 4: Budget vs. Actual Revenue by Source

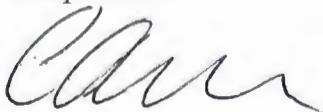
Program Revenue	July Budget	July Actual	YTD Budget	YTD Actual	YTD (\$) Variance	YTD (%) Variance
Recovery - Expenses	0	5,211	0	58,382	58,382	0.0%
Filming Revenue	0	510	0	4,439	4,439	0.0%
False Alarms	4,350	6,298	30,450	62,967	32,517	106.8%
Dog Licences	12,616	6,121	161,198	170,693	9,495	5.9%
Towing Permits	1,412	2,485	10,463	14,093	3,630	34.7%
Other Permits	3,368	2,400	24,961	40,947	15,985	64.0%
Other Bylaw Fines	3,854	11,925	31,521	51,400	19,879	63.1%
Parking Revenue	165,008	184,205	1,201,534	1,143,214	(58,320)	(4.9)%
Total Revenue	190,608	219,155	1,460,127	1,546,135	86,008	5.9%

Financial Impact

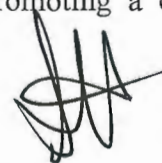
None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Edwards
Manager, Community Bylaws
And Licencing
(604-276-4136)



Susan Lloyd
Manager, Parking Enforcement,
Animal Control And Administration,
Community Bylaws
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 27, 2018
From: Cecilia Achiam, MCIP, BCSLA **File:** 12-8275-01/2018-Vol 01
General Manager, Community Safety
Re: **Business Licences Quarterly Report – Second Quarter 2018**

Staff Recommendation

That the staff report titled “Business Licences Quarterly Report – Second Quarter 2018”, dated August 27, 2018, from the General Manager Community Safety be received for information.

Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety
(604-276-4122)

Att. 1

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report provides a quarterly summary of activities in support of the regulation of business licences in the City of Richmond and supports Council's 2014-2018 Term Goal #8 Supportive Economic Development Environment:

8.1. Richmond's policies, programs, and processes are business-friendly.

Analysis

Business Licence Revenue

Revenue from all businesses licences is showing consistent growth over past years and is currently 9 per cent higher than it was at the end of the second quarter in 2017. The number of new businesses, those businesses not previously licenced, is also on track to exceed previous years. These statistics are illustrated in Table 1 below.

Table 1: Business Licence Revenue for 2015-2018

	2018 YTD	2017	2016	2015
New Businesses	1035	1801	1704	1651
Revenue (from Licences)	\$ 2,928,118	\$ 3,884,271	\$ 3,716,597	\$ 3,647,645

Application Processing

The licencing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process should be both timely and thorough. Table 2 shows the measures that staff use to assess the current process and ensure that inspections and permits are issued without delay so that businesses can open as soon as possible.

Table 2: Status and Number of Business Licences

	2017 Q1	2017 Q2	2017 Q3	2017 Q4	2018 Q1	2018 Q2
Valid Licences	13,242	13,912	14,062	13,870	13,940	14,368
Expired Licences	2,192	1,496	941	944	887	646
Suspended and Pending Applications	450	420	371	329	282	279
Total	15,884	15,828	15,374	15,143	15,109	15,293

All of the measures in Table 2 are improving from quarter to quarter and year over year. The number of businesses with expired licences (unpaid licence fees) is less than a third of what it was at the beginning of 2017. The number of pending and suspended licences also continues to decline, although at a slower pace. This number is expected to stabilize now that staff have

completed implementing a number of changes to the licencing process, including rejecting applications from businesses that do not comply with building permit requirements. The increase in the number of valid licences is likely due to the corresponding decrease in expired (unpaid) licences.

Business Licence Enforcement

The revenue collected from bylaw fines and tickets related to licencing has continued to increase after a low in 2016 (shown below in Table 3). This increase is due to:

- Increasing the fine for operating a business without a licence from \$100 to \$1,000;
- Increasing number of staff available for inspections and enforcement; and
- Enforcement of illegal taxis and other targeted campaigns.

This revenue is projected to continue to increase in 2018 as staff are planning targeted enforcement with other agencies such as the RCMP, BC Liquor Control and the Passenger Transportation Board.

Table 3: Revenue from Tickets

	2018 YTD	2017	2016	2015
Revenue from Tickets	\$ 11,750	\$ 16,350	\$ 1,700	\$ 8,951

Illegal Ride Hailing

Staff from Business Licences, the RCMP and the Passenger Transportation Board carried out another joint enforcement campaign in the second quarter targeting illegal taxis. Another six drivers were stopped as a result of these actions, resulting in the issuance of 18 tickets issued for violations of municipal bylaws (three to each driver). While some drivers have paid the tickets, many have chosen to dispute the tickets in Provincial court. The first round of disputed tickets (from enforcement in the first quarter) are scheduled go to Provincial court in October. Staff are confident that the tickets will be upheld and that this will discourage others from engaging in illegal ride hailing.

Bed and Breakfast Businesses

Staff have completed annual inspections of all of the licenced bed and breakfast businesses. As a result of this, 24 tickets were issued to 10 offenders. Staff are now conducting further reviews of the incidents to determine if further action, such as a licence suspension or cancellation, is warranted.

Licencing Checks on Construction Trades Contractors

In May of this year, licencing staff from Richmond collaborated with staff from Delta and Surrey to visit as many construction sites as possible on a single day to check the licencing of all contractors on site. Inspectors from Richmond visited 80 sites throughout the day and checked approximately 105 businesses. As a result of the checks, 39 tickets were issued. Businesses were told that if they attended to City Hall to apply for a licence within two days that the tickets would be reverted to warnings. This resulted in a rush of contractors applying for licences. In

fact, the number of contractors applying for licences within a week of the inspections exceeded the number of businesses ticketed. Staff are planning a similar campaign in the fall.

Financial Impact

None.

Conclusion

This report provides an update on second quarter statistics to the Community Safety Committee from the Business Licences department. The statistics and commentary provided in this report will inform discussions related to policy, staffing and resources for licences and permits related to businesses.



Carli Edwards, P.Eng.
Manager, Community Bylaws and Licencing
(604-276-4136)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 23, 2018
From: Cecilia Achiam **File:** 09-5126-01/2018-Vol
General Manager, Community Safety 01
Re: **Emergency Programs Quarterly Activity Report – Second Quarter 2018**

Staff Recommendation

That the staff report titled “Emergency Programs Quarterly Activity Report – Second Quarter 2018”, dated August 23, 2018, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CS
APPROVED BY CAO 	

Staff Report

Origin

This report provides Council with an update on Emergency Programs (EP) activities. EP is reporting on its activities in support of its mandate to maximise the protection of life, public infrastructure, private property and the environment in the event of a major emergency or disaster.

This activity report for EP provides information on each of the following areas:

1. Community Resilience
2. Emergency Management Plans
3. City of Richmond Resilience
4. Emergency Social Services (ESS) Response

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.2. Program and service enhancements that improve community safety services in the City.

1.3. Improved perception of Richmond as a safe community.

This report supports Council's 2014-2018 Term Goal #9 A Well-Informed Citizenry:

Continue to develop and provide programs and services that ensure the Richmond community is well-informed and engaged on City business and decision making.

9.2. Effective engagement strategies and tools.

Analysis

Community Resilience

Richmond Resilient Communities Program (RRCP)

RRCP is a program designed to provide residents with the tools and knowledge to prepare themselves, their families and their communities to be resilient during an emergency of any size. Building on the skills learned in the RRCP workshop, Emergency Programs offers elective courses to provide additional skills in emergency preparedness. These skills can be employed in everyday life and improve the overall perception of safety and preparedness in the community.

In the second quarter of 2018 staff delivered five RRCP workshops to the Hamilton, South Arm, and Cambie communities. In addition staff delivered one Rapid Damage Assessment Level 1 course as part of the Emergency Skills Program.

In addition, Emergency Programs partnered with Community Services to promote the newly launched Resilient Streets program in the pilot communities of East and West Cambie. The program coordinator was invited to present at RRCP workshops and was able to successfully recruit participants from the workshop. Upon the successful city-wide launch of the Resilient Streets program, ongoing mutual support is expected.

A significant focus of the RRCP workshop is community connections, as such Emergency Programs has promoted 63 BlockWatch and 49 RichmondBCAlert sign-ups.

Emergency Programs entered into a partnership with School District 38 (SD38) and the Richmond District Parents Association (RDPA) to promote the RRCP program throughout Richmond schools at the start of the school year.

SD38 and RDPA agreed to host half of future workshops within SD38 schools. This partnership is designed to help further promote the RRCP workshops among students, teachers, and, most notably parents.

Community Safety Committee members are invited to attend the following upcoming workshops:

Community: Sea Island

Facility: Sea Island Elementary

- Dates & time: (Wednesday) Oct 3 & 10, from 6-8:15 pm

Facility: Sea Island Community Centre

- Dates & time: (Thursday) Nov 1 & 8, from 6-8:15 pm

Community: Thompson

Facility: Thompson Community Centre

- Dates & time: (Wednesday) Oct 17 & 24, from 6-8:15 pm

Facility: J.N. Burnett Secondary

- Dates & time: (Thursday) Nov 15 & 22, from 6-8:15 pm

Measuring Resilience Program

Resilience is not a one-time act, but rather an ongoing practice; this is difficult to measure. Aspects of preparedness are used to measure the successful delivery of the workshop.

Throughout the second quarter of 2018 staff collected 244 responses through the Measuring Resilience program. Staff will continue to analyse data to ensure the RRCP workshop provides relevant and useful information to Richmond's residents.

Kwantlen Polytechnic University – Program Analysis

On November 15, 2017 at the Community Safety Committee, Council passed a motion “that staff liaise with professor Kyle Matsuba, Kwantlen Polytechnic University, to examine the nature of study on earthquake preparedness and offer any assistance”. Staff have reached out to Dr. Matsuba and have begun collaborating on research around Emergency Programs’ workshop series. This analysis will seek to better understand the effectiveness of presenting emergency preparedness information and seeks to improve resident’s response to emergency resilience.

The design of this program was completed in the second quarter of 2018 and is ready for launch in the second year of the RRCP workshop series which will take place from October 2018 – June 2019. Results from this research may be used to update the workshop series to increase its effectiveness as well as any other programs that impact community emergency resilience.

RichmondBCAlerts

Emergency Programs staff and volunteers continue to promote registration for the City’s Emergency Notification System, RichmondBCAlerts, at public events. This significant increase can be attributed to increased education and promotion of the notification system.

Table 1: RichmondBCAlerts Signups

	Q1 - 2018	Q2 - 2018	Q1 - 2017	Q2 - 2017
Owner	431	87	135	153
Tenant	269	48	56	49
Total	700	135	191	202

Public Events

Emergency Programs staff and volunteers continue to promote the City’s RichmondBCAlert notification system and RRCP workshop series while providing preparedness information at the following public events:

- Chinese Christian Mission Safe & Secure Living Fair – May 5, 2018
- Library Community Table – May 7 to 9, 2018
- Public Works Open House – May 12, 2018
- General Currie School Carnival – June 15, 2018

Emergency Management Plans

Emergency Programs staff regularly review emergency plans with their operational stakeholders to ensure the plans are relevant in the event of an emergency disaster. Staff are currently reviewing:

- Dangerous Goods Spill & Response Plan, Evacuation Plan and the Information Plan are forwarded to the Emergency Planning Committee for review, a report to Community Safety Committee will follow for endorsement and implementation.

- Emergency Management Plan – Staff are beginning the review of this plan and will be scheduling meetings with the plan's stakeholders. This initiative is planned for completion by the end of 2018.

City of Richmond Resilience

Volunteer Recruitment

Members of the public are invited to attend Volunteer Information sessions and ask questions about becoming an emergency preparedness leader in their community. Information is provided to potential volunteers on how they are able to leverage their skills to assist during an emergency. No volunteer information session was held this quarter. An orientation session for newly recruited volunteers was held on the evening of June 18, 2018.

The next information session is scheduled for October 1, 2018, from 7:00 pm until 8:00 pm in City Hall's meeting room M.1.003. Members of Council are welcome to attend this session.

Emergency Social Services Response

Emergency Programs responded to four opportunities to provide support to residents affected by and displaced from residential fires.

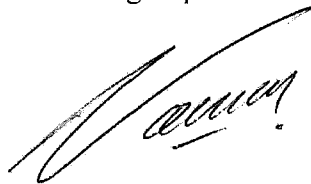
In total 13 residents were provided with services provided on behalf of the province included temporary accommodations, meals, clothing, and basic incidentals, while the evacuees worked to identify and secure alternate accommodations or while they waited for their residences to be cleared from harmful smoke.

Financial Impact

None.

Conclusion

Emergency Programs staff and volunteers continue to engage with Richmond communities to deliver personal and community preparedness, and resiliency information and awareness while continuing to promote the RichmondBCAlert System for enrollment.



Norman Kotze
Manager, Emergency Programs
(604-244-1211)

NK:nk



City of Richmond

Report to Committee

To: Community Safety Committee

Date: July 18, 2018

From: Tim Wilkinson
Fire Chief, Richmond Fire-Rescue

File: 09-5000-01/2018-Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – June 2018

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – June 2018”, dated July 18, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events, community activities and social media.

During June staff engaged with approximately 2,384 children and adults, continuing to develop effective interagency relationships and partnerships within the community including the City's Doors Open Richmond at Cambie Fire Hall and Ambulance Station, the Tim Horton's Children's Foundation Camp Day and the Sea Island Community Association Burkeville Daze.

RFR continues to move forward with a number of initiatives which were identified in the Community Outreach and Public Education Plan (COPEP). A few examples are:

1. Develop a fire cadet program for youth to gain insight into and engage with the fire service.

This year RFR has partnered with two organizations in order to action this Strategic Direction:

- In March, RFR partnered with First Nations' Emergency Services Society of BC (FNESS) to host a firefighting introductory skills workshop, as part of the Gathering Our Voices Indigenous Youth Training event which was held in Richmond and attended by indigenous youth from across Canada. RFR staff worked with FNESS staff and volunteers to provide youth an opportunity to participate in some practical skills.
- This summer, RFR will be sponsoring a candidate to Camp Ignite, which runs from August 9-12. Camp Ignite is a mentorship camp for girls ages 16-18, which, in addition to providing a hands-on learning experience in firefighting as a career, provides leadership and teamwork skills. RFR will provide an update to committee after the camp.

2. Conduct relevant fire safety awareness campaigns and review RFR's response data quarterly to identify emerging risk profiles and develop public safety messaging focused on emerging risk.
 - On June 21st, RFR re-launched the "The World is not your Ashtray" campaign which focuses on increasing public awareness regarding the importance of discarding smoking materials safely. RFR has added to the 2017 sticker campaign, by using social media to spread the message, including videos which feature Blaze as the campaign's champion. RFR is also posting signs in locations where fires caused by carelessly discarded smoking materials have occurred.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In June 2018 there were a total 739 incidents, representing a 22.3 per cent reduction in calls from June 2017 (Attachment 1). The average time on scene for RFR crews was 28 minutes, the same in 2017. This can be impacted by the nature and severity of each call and the duration on scene.

The reduction in overall calls is due to the reclassification of medical calls by BC Emergency Health Services (BCEHS) for their triaging and deploying resources of BC Ambulance Services. Their Clinical Response Model is a new way for BCEHS dispatch centres to review, prioritize and assign calls. First Responders will continue to be requested as they are now, either through an automatic notification or a phone call.

The Fire Chief's Association of BC Executive (FCABC) were formally notified of this change and provided an implementation date of May 31, 2018. BCEHS assured FCABC that while there are some changes around BCAS dispatch using color-codes to better align with other services and best practices, those changes will not impact fire services at this time.

In June 2018 there were 55 reportable fires to the Office of the Fire Commissioner; representing a 10 per cent increase from June 2017. The average figure for fires reported in June, over the last five years, is 63.8, thus reportable fires in the month of June remains consistent with year over year trends. In June 2018, 153 apparatus were used and 516 fire personnel attended fire related incidents.

Fire damage and property losses during June 2018 are estimated at \$951,400. This total includes \$21,000 for building/asset loss and \$930,400 for content loss. The total building/asset and content value at risk was estimated to be \$115,729,100 and the total value preserved from damage was \$114,777,700. These numbers translate to 99 per cent of value protected (Table 1), this is the same per cent protected value observed in 2017.

Table 1: Fire Calls By Type and Loss Estimates – June 2018						
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential:						
Single family	3	1,531,700	3,000	-	-	1,528,700
Multi family	6	7,200,000	1,500	400	400	7,198,500
Commercial / Industrial	8	97,172,000	5,000	9,050,000	900,000	105,317,000
Outdoor	32	723,000	500	-	-	722,500
Vehicle/Vessel	6	22,000	11,000	30,000	30,000	11,000
Totals*	55	106,648,7000	21,000	9,080,400	930,400	114,777,700

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Incident Response Times

The following table shows the total emergency response time per fire hall for incidents during June 2017 and 2018.

RFR tracks and reports average emergency response time. Response time is impacted by a number of factors including the time to put on personal protective equipment (PPE), when PPE is required. The industry standard allows for an additional 20 seconds for the donning of PPE.

There is significant work that needs to be undertaken to do further analysis (e.g. validate statistics) and reduce turnout time to don PPE to incrementally reduce the emergency response time.

Table 2: Average Incident Response Times (in minutes) Per Hall – June 2018				
	June 2017		June 2018	
	PPE	Non PPE	PPE	Non PPE
Hall 1 - City Centre	4:39	4:46	6:07	5:04
Hall 2 - Steveston	6:17	5:48	5:10	5:16
Hall 3 - Cambie	6:38	6:28	6:17	5:21
Hall 4 - Sea Island	6:42	6:17	6:40	5:37
Hall 5 - Hamilton	5:55	7:37	8:26	5:29
Hall 6 - Shellmont	6:45	5:38	5:31	6:08
Hall 7 - Crestwood	6:53	6:30	7:50	7:44

* Times shown are for events where Personal Protective Equipment (PPE) was used. PPE figures equal fire incidents while Non PPE shows medical or other types of incident response times. Impacts to response times June include: distance to scene, weather, and the time of day.

Significant Events

Fire crews minimized loss and limited fires to the place of origin in these notable June 2018 incidents:

- Fire at a residential property on Wellington Crescent. Fire crews arrived to a well developed fire spreading on the exterior covered deck. The fire had penetrated the roof line and was moving towards the attic space. The residents had been evacuated to safety and the other side of the duplex was unoccupied. Crews extinguished the fire and continued to extinguish any hot spots. There were no reports of injury to the public or RFR members. A Fire Investigator attended the scene.
- Fire at a commercial property located at Garden City Road. Crews arrived on scene and were directed by onsite staff to a smoking corrugated sheet maker. Crews extinguished the fire with a hose and continued to extinguish hot spots. Once the machine had cooled, RFR crew members remained on scene to confirm the fire remained extinguished.
- Fire at a residential property on No. 2 Road. Crews responded to a structure fire and on arrival set up to the south of the fire on No. 2 Road. The smoke was drifting across No. 2 Road to the north of the fire location and RFR crews closed down the street to traffic and pedestrians as there was heavy traffic in the hot zone. BC Ambulance Services attended the scene and Fortis BC and BC Hydro shut down the gas and power to units. The fire was quickly contained and was limited to the exterior of the building and interior of three second floor units. There were no injuries reported. Three adults and seven children were displaced by the fire and social services were called to support the residents in coordination with a Fire Prevention Officer and a representative from BC Housing Services.
- Motor vehicle incident on Highway 99. Crews responded to a multiple motor vehicle incident with a semi-tractor and car. Crews arrived to find that the car occupant was pinned under the semi-tractor. RFR crews extricated the patient using airbags and hydraulic extraction equipment to lift the vehicle. Once the patient was extracted BC Ambulance crews took over patient care but the patient was declared deceased at the scene. Due to the nature of the call RFR crews were provided with a Critical Incident Stress Management debriefing.
- Compressed gas leak at Westminster Highway. Arriving crews responded and secured the area and traffic was diverted both east and west on Westminster Highway. RCMP attended the scene and provided traffic control. Fortis BC arrived on scene to mitigate the gas leak. A transit bus was requested to provide occupants in nearby residences comfort while they were displaced. Crews remained on scene providing fire protection. There were no injuries reported.
- Fire in a garden plot on Blundell Road. Arriving crews saw thick black smoke and had to remove a section of fencing before they could begin to attack the fire. RFR crews salvaged, overhauled and eventually extinguished the fire using 6,162 gallons of water and 52 gallons of foam. There were no reports of injury to the public or RFR staff. The scene was then secured and handed over to the care of the RCMP. A Fire Investigator attended the scene.

July 18, 2018

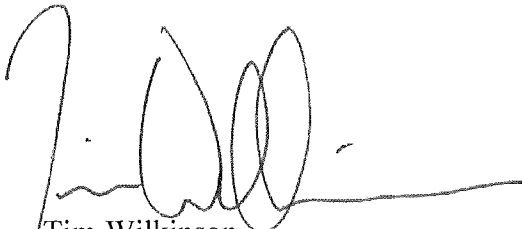
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Financial Impact

None.

Conclusion

During June 2018, calls for service decreased by 22.3 per cent from June 2017. RFR will continue to monitor these activities to identify trends and ensure potential solutions.



Tim Wilkinson
Fire Chief
(604-303-2701)

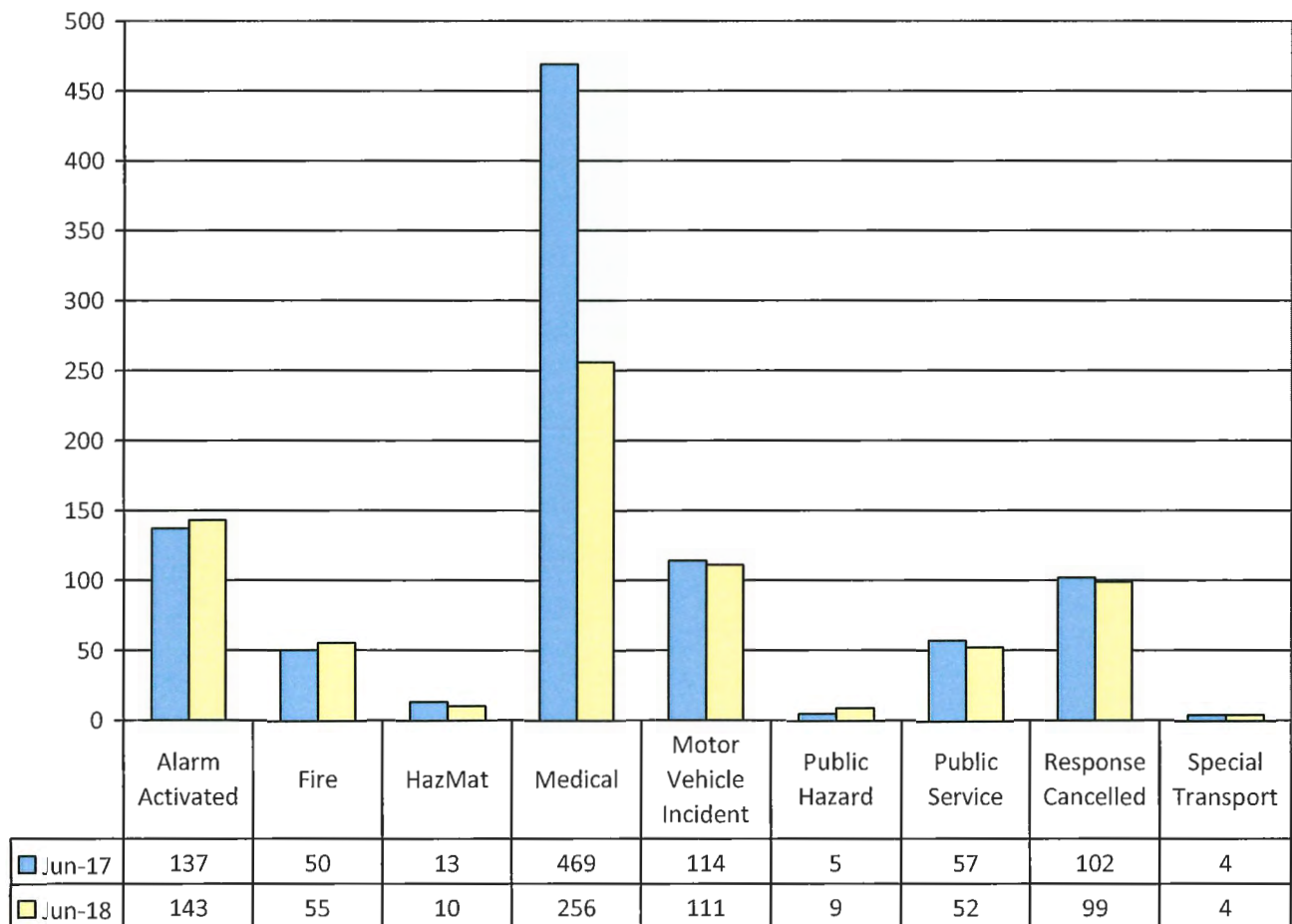
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Att. 1: Suppression Activity
2: Location of June's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in June 2017 and 2018. In June 2018, there were a total of 739 incidents, compared to 951. This represents a decrease of 22.3 per cent.

Table 3: June 2017 & 2018 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 34.6 per cent of the total emergency responses for RFR during the month of June 2018. A detailed breakdown of the medical incidents for June 2018 and 2017 is set out in the following table by sub-type. There were a total of 256 medical incidents in June 2018 compared to 469 in June 2017, a decrease of 45.4 per cent.

Table 4a: June 2017 & 2018 Medical Calls by Type

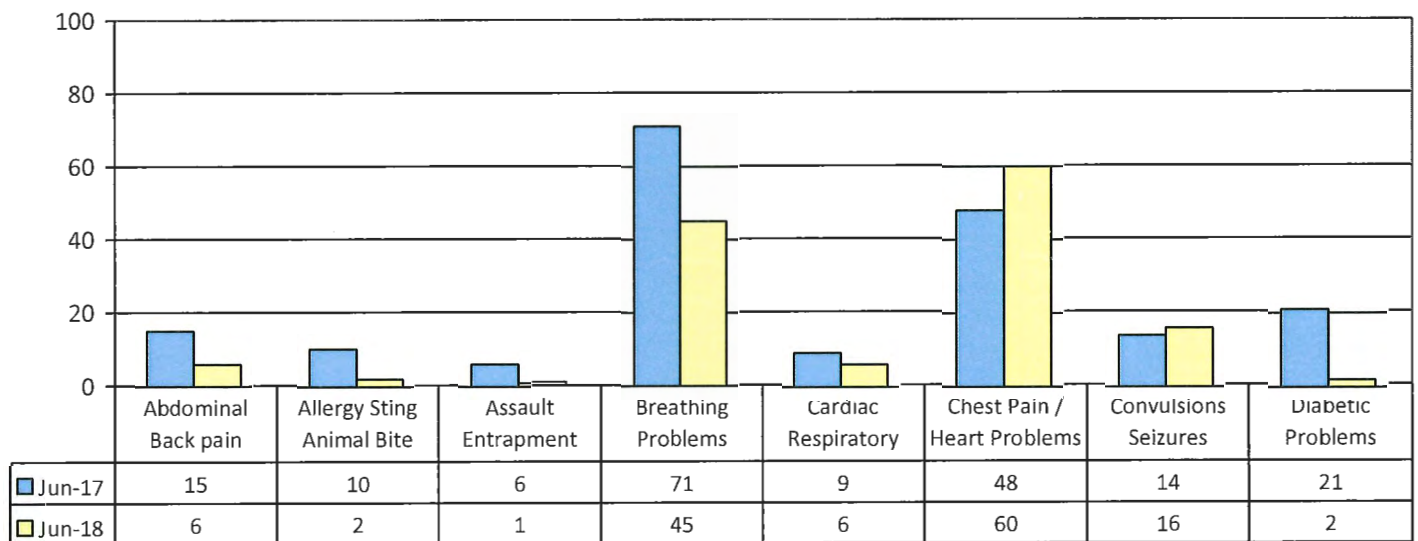
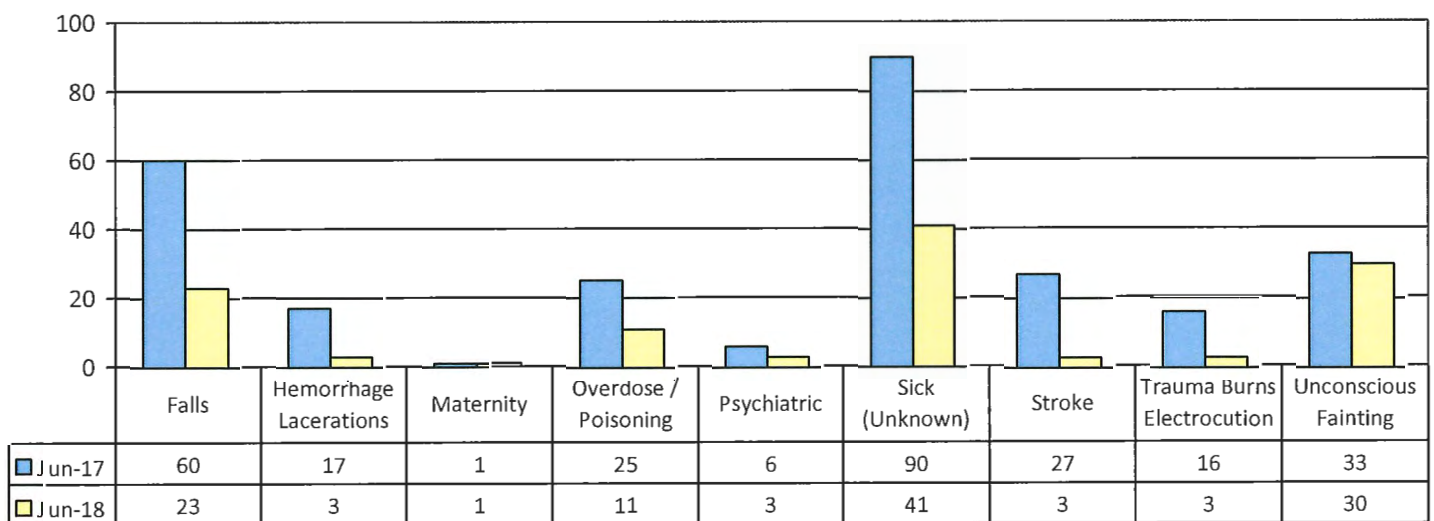


Table 4b: June 2017 & 2018 Medical Calls by Type



Fire Investigations

The fire investigation statistics for June 2018 are listed below:

Table 5: Total Fire Investigation Statistics – June			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	3	-
Residential - Multi-family	-	3	3
Commercial/Industrial	-	7	1
Outdoor	3	18	11
Vehicle	-	1	5
Totals	3	32	2

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – June	
	Details
Natural Gas / Propane Leaks (small)	6
Flammable / Combustible Liquids	1
Unclassified	3
Totals	10

Figure 1: Location of reportable fires attended in June (total 55)



Figure 2: Location of medical calls in June (total 256)

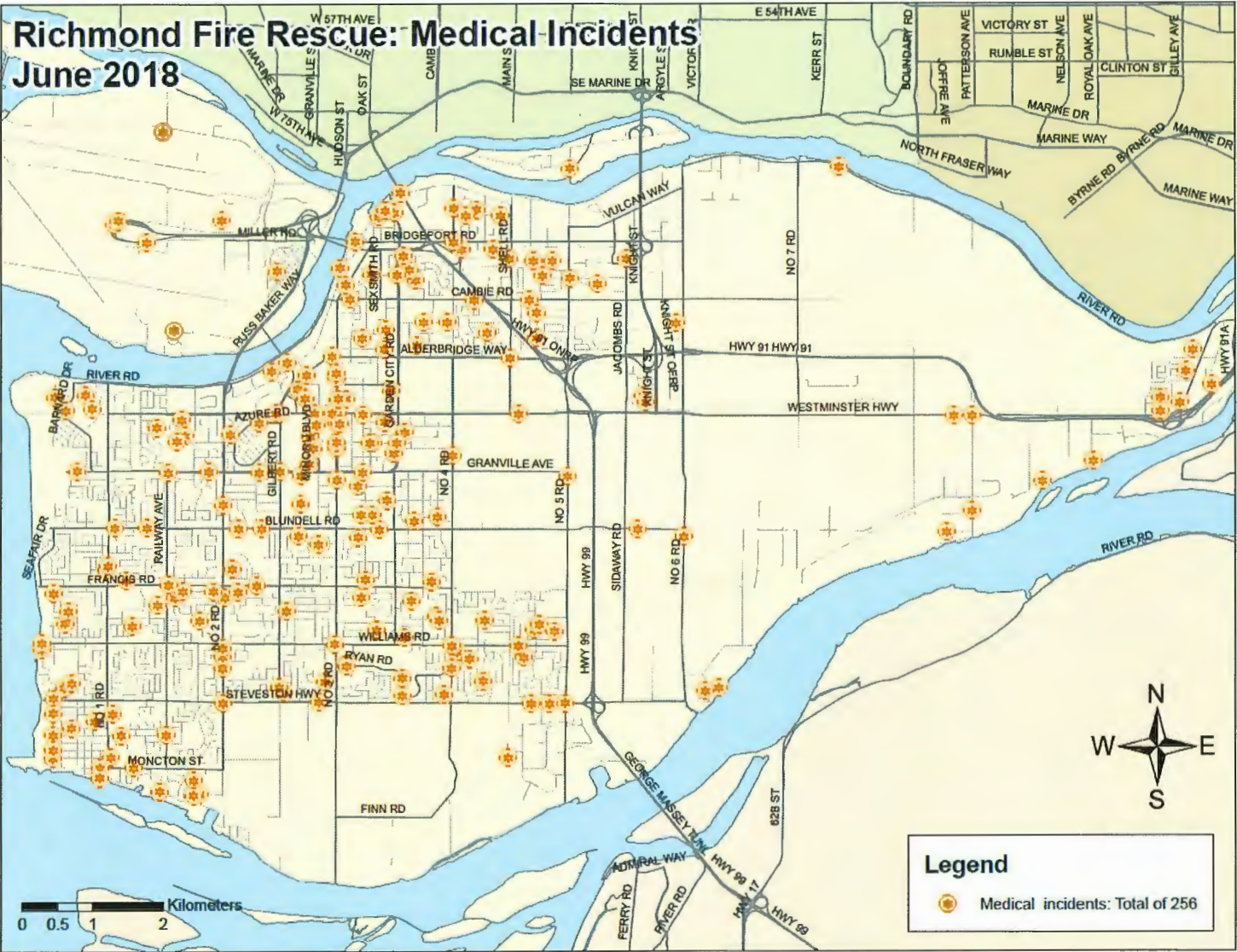
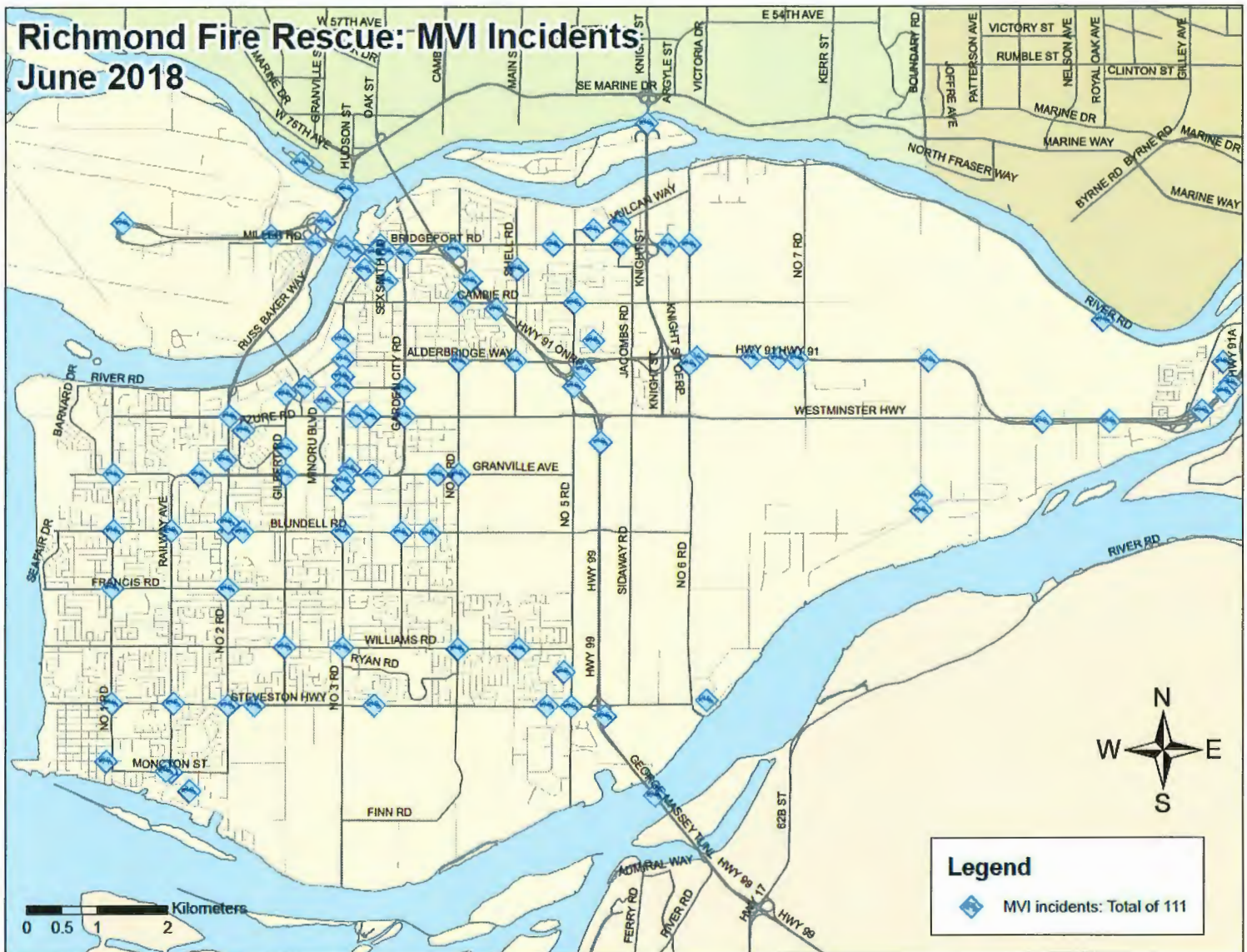


Figure 3: Location of MVI calls in June (total 111)





City of Richmond

Report to Committee

To: Community Safety Committee

Date: August 20, 2018

From: Tim Wilkinson
Fire Chief, Richmond Fire-Rescue

File: 09-5000-01/2018-Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – July 2018

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – July 2018”, dated August 20, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

RFR staff successfully moved into the new Brighthouse Fire Hall No. 1. The new facility is post-disaster rated to ensure it remains operable in an emergency. Completion of the new Fire Hall No. 1 means that all of Richmond's major public safety buildings are now rebuilt or renovated to meet modern building standards and existing and future community needs. An opening event is scheduled for Saturday, September 15, 2018 from 11:00 a.m. to 2:00 p.m.

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events, community activities and social media.

During July staff engaged with approximately 514 children and adults, continuing to develop effective interagency relationships and partnerships within the community including the Kiwanis Seniors' Housing Society Seniors' Meet & Greet, Public Works - Works on Wheels Bus Tour and Canada Day event.

RFR continues to move forward with a number of initiatives which were identified in the Community Outreach and Public Education Plan (COPEP). A few examples are:

1. RFR and the City of Richmond sponsored a 16 year old to attend Camp Ignite, which ran from August 9-12. The student reported that she found the camp inspiring and is now seriously considering the fire service as a career. The Richmond News reported on the success of the camp in a news article dated August 13, 2018.
2. "The World is not your Ashtray" campaign is well underway and crews continue to post signs in locations where fires, caused by carelessly discarded smoking materials, have occurred. RFR have been distributing car magnets, designed to increase awareness. Social media is being used to promote the campaign. The public are encouraged to approach RFR staff and light duty vehicles, when safe to do so, in order to obtain their own magnets. The campaign runs until the end of summer.

3. RFR have delivered the “9-1-1 When to Make the Call” brochures to relative community service agencies, cultural and religious groups within Richmond. Developed with KPU Wilson School of Design & the Community Collaborative Table (CCT), the information brochures use graphics to clearly outline when to call 9-1-1. RFR staff have used the delivery of the brochures as an opportunity to interact with representatives from those agencies and groups to make or strengthen connections and conduct research on ceremonial or cultural burning practices.

Emergency Response

RFR’s goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In July 2018 there were a total 809 incidents, representing a 21.6 per cent reduction in calls from July 2017 (Attachment 1). The average time on scene for RFR crews was 34 minutes, an increase over 2017. This can be impacted by the nature and severity of each call and the duration on scene. The reduction in overall calls is due to the reclassification of medical calls by BC Emergency Health Services (BCEHS) for their triaging and deploying resources of BC Ambulance Services.

In July 2018 there were 86 reportable fires to the Office of the Fire Commissioner; representing a 21 per cent decrease from July 2017. The average figure for fires reported in July, over the last five years, is 86.2, thus reportable fires in the month of July remains consistent with year over year trends.

Fire damage and property losses during July 2018 are estimated at \$10,918. This total includes \$9,800 for building/asset loss and \$1,118 for content loss. The total building/asset and content value at risk was estimated to be \$56,027,036 and the total value preserved from damage was \$56,016,118. These numbers translate to 99 per cent of value protected (Table 1); this is higher than the 92 per cent protected value observed in 2017.

Table 1: Fire Calls By Type and Loss Estimates – July 2018						
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential:						
Single family	4	-	-	-	-	-
Multi family	7	53,265,000	-	21,736	618	53,286,118
Commercial / Industrial	5	2,726,300	1,000	500	500	2,725,300
Outdoor	64	6,000	1,300	-	-	4,700
Vehicle/Vessel	6	7,500	7,500	-	-	-
Totals*	86	56,004,800	9,800	22,236	1,118	56,016,118

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR’s record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Incident Response Times

The following table shows the total emergency response time per fire hall for incidents during July 2017 and 2018.

RFR tracks and reports average emergency response time. Response time is impacted by a number of factors including the time to put on personal protective equipment (PPE), when PPE is required. The industry standard allows for an additional 20 seconds for the donning of PPE.

There is significant work that needs to be undertaken to do further analysis (e.g. validate statistics) and reduce turnout time to don PPE to incrementally reduce the emergency response time.

Table 2: Average Incident Response Times (in minutes) Per Hall – July 2018				
	July 2017		July 2018	
	PPE	Non PPE	PPE	Non PPE
Hall 1 - City Centre	04:48	05:10	06:08	07:11
Hall 2 - Steveston	05:49	05:16	06:19	05:25
Hall 3 - Cambie	05:14	05:17	04:59	04:52
Hall 4 - Sea Island	06:42	06:57	06:28	06:44
Hall 5 - Hamilton	06:23	05:56	08:05	07:21
Hall 6 - Shellmont	05:58	05:04	06:34	06:02
Hall 7 - Crestwood	06:07	05:42	06:58	06:18

* Times shown are for events where Personal Protective Equipment (PPE) was used. PPE figures equal fire incidents while Non PPE shows medical or other types of incident response times. Impacts to response times July include: distance to scene, weather, and the time of day.

Significant Events

Fire crews minimized loss and limited fires to the place of origin in these notable July 2018 incidents:

- Wildland fire at Shell Road. Arriving crews began an aggressive attack of a large fire in a wooded area of approximately six hectares of active burning. Multiple RFR crews were assigned to the site and an incident command was set up onsite. Other City Departments were in attendance, as well as excavators and bulldozer equipment.

Due to the nature of this call air operations and BC Wildfire Services were requested to attend and sent support staff. Assistance was also provided by other fire departments including; Delta Fire, Port Moody Fire, District of North Vancouver and Vancouver Fire.

All fire crews continued to attack the fire and a fire perimeter was set up with a sprinkler system. Road closures were set up to draw traffic away from the area. The fire was contained to the wooded area and did not spread to the nearby nature park.

This was a large bog fire with all operations requiring back up and co-ordination with multiple agencies. The 39th Service Battalion (Department of National Defence), Salvation Army, BC Ambulance Service and RCMP also attended the scene to provide assistance. Due to the nature of the bog fire, crews were onsite for several days, continuing to attack spot fires and maintain a perimeter of sprinklers. There were minimal injuries reported.

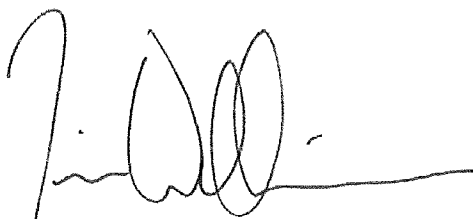
- Fire at a residential property on Arcadia Road. Fire crews arrived and started to apply water to an apartment on the third floor that was vented and fully involved with fire. After crews managed to reduce the fire they advanced to the third floor balcony to continue to attack and extinguish the fire. Services were call to ensure all power, water and natural gas has been shut off to the property. Emergency Social Services were engaged as residents from multiple properties were displaced due to the fire. There were no injuries reported and a Fire Investigator attended the scene.
- Fire at a residential property on Granville Avenue. First arriving crews found the back of a shed and hedge on fire behind a residential house. Crews attacked the fire and quickly brought it under control; stopping further losses. The fire was extinguished, all residents and crews were accounted for and there are no reported injuries. A Fire Investigator attended the scene.

Financial Impact

None.

Conclusion

During July 2018, calls for service decreased by 21.6 per cent from July 2017. RFR will continue to monitor these activities to identify trends and ensure potential solutions.



Tim Wilkinson
Fire Chief
(604-303-2701)

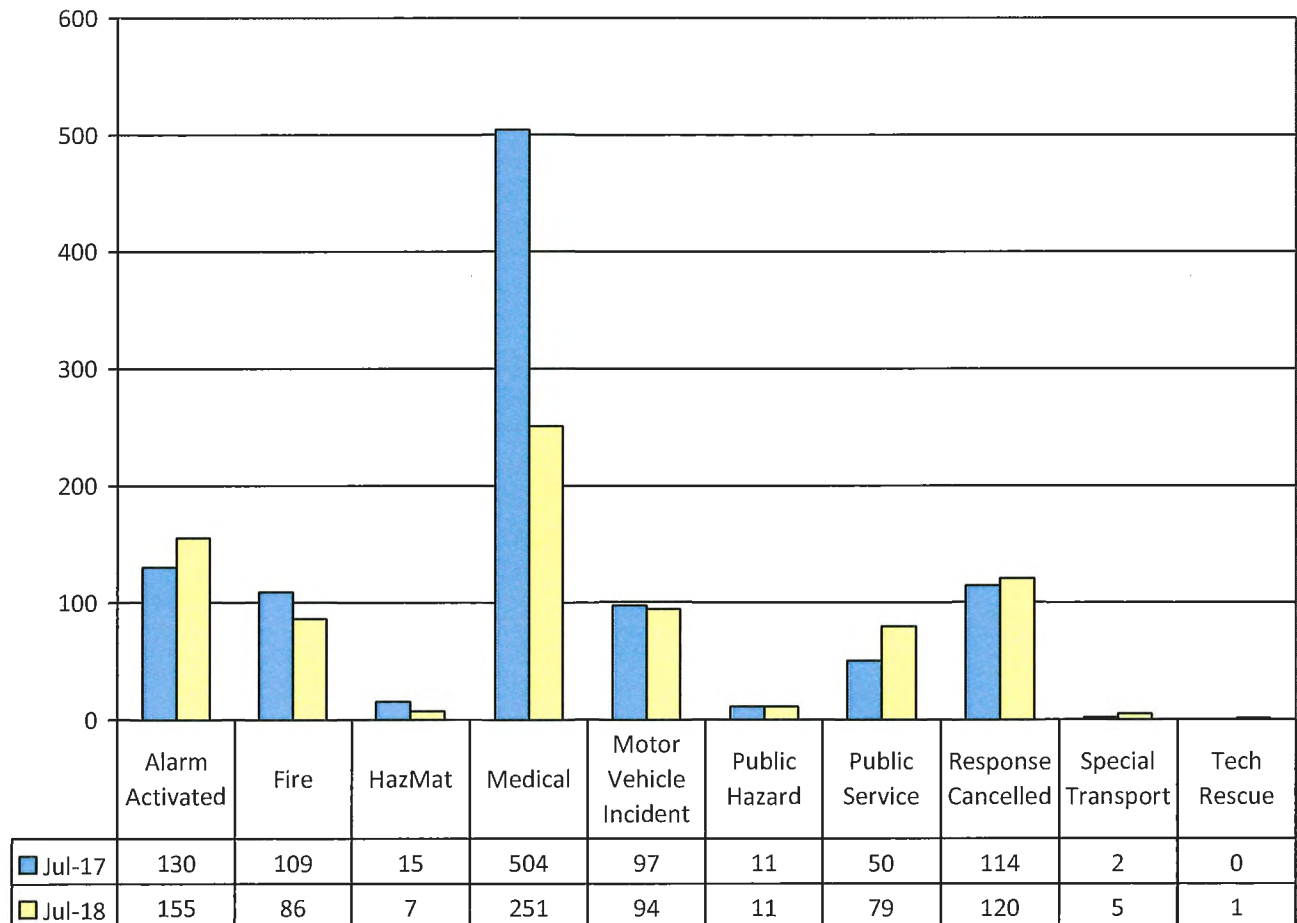
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- Att. 1: Suppression Activity
2: Location of July's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in July 2017 and 2018. In July 2018, there were a total of 809 incidents, compared to 1,032 in July 2017. This represents a decrease of 21.6 per cent.

Table 3: July 2017 & 2018 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 31 per cent of the total emergency responses for RFR during the month of July 2018. A detailed breakdown of the medical incidents for July 2018 and 2017 is set out in the following table by sub-type. There were a total of 251 medical incidents in July 2018 compared to 504 in July 2017, a decrease of 50.2 per cent.

Table 4a: July 2017 & 2018 Medical Calls by Type

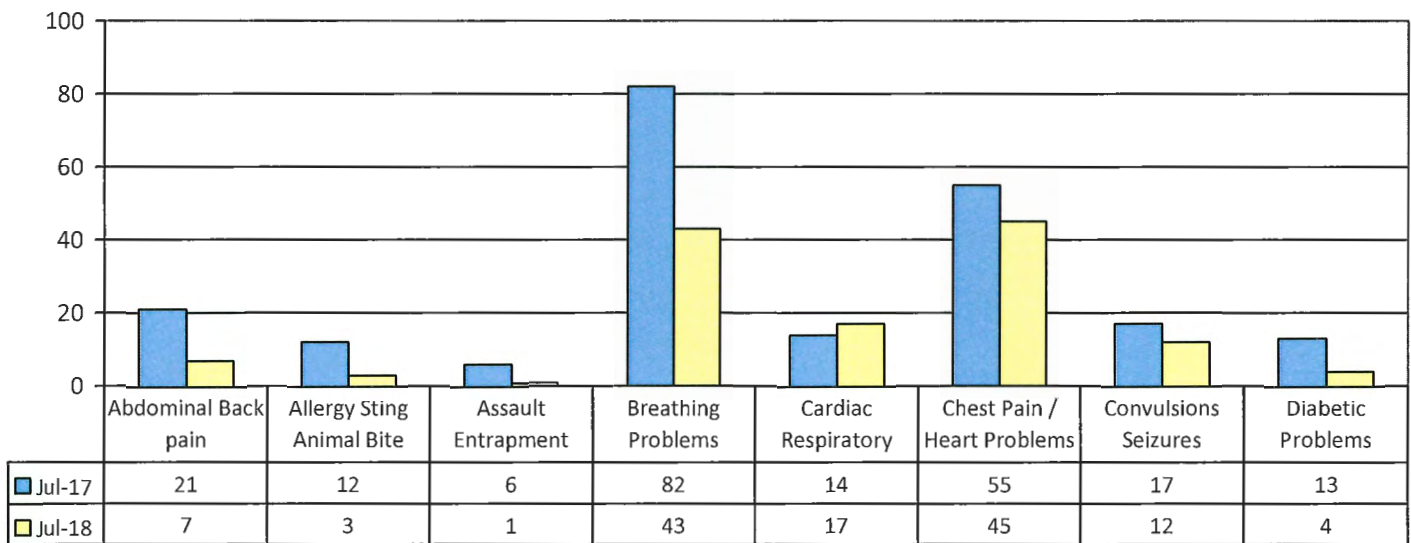
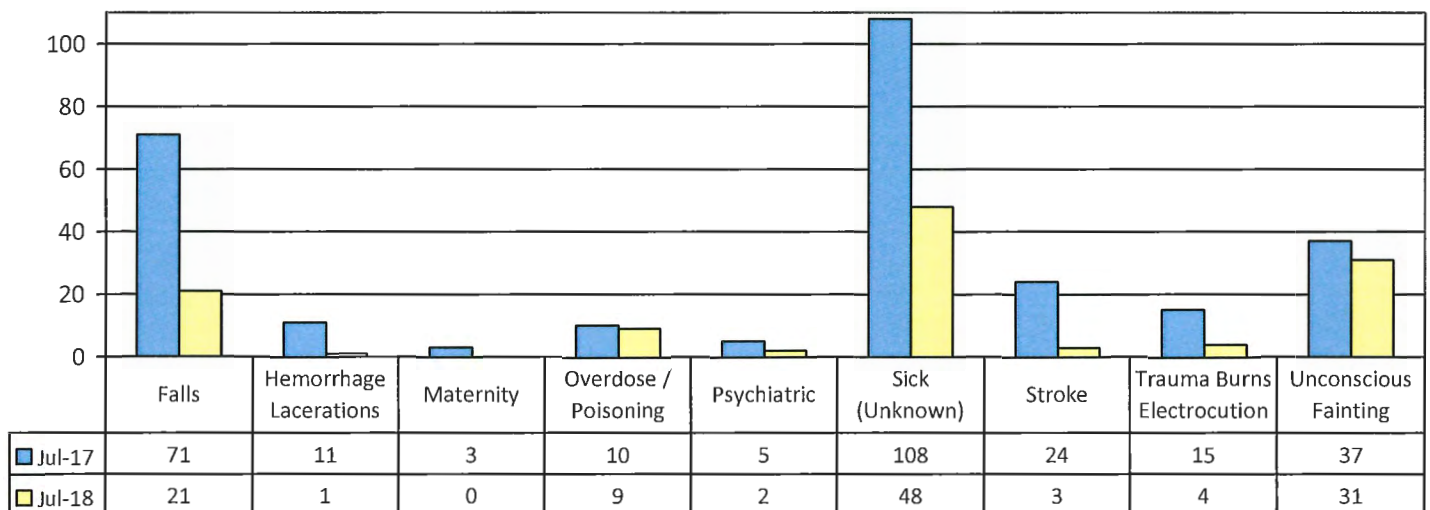


Table 4b: July 2017 & 2018 Medical Calls by Type



Fire Investigations

The fire investigation statistics for July 2018 are listed below:

Table 5: Total Fire Investigation Statistics – July			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	2	2
Residential - Multi-family	-	5	2
Commercial/Industrial	-	2	3
Outdoor	7	39	18
Vehicle	-	-	6
Totals	7	48	31

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – July	
	Details
Natural Gas / Propane Leaks (small)	7
Totals	7

Figure 1: Location of reportable fires attended in July (total 86)

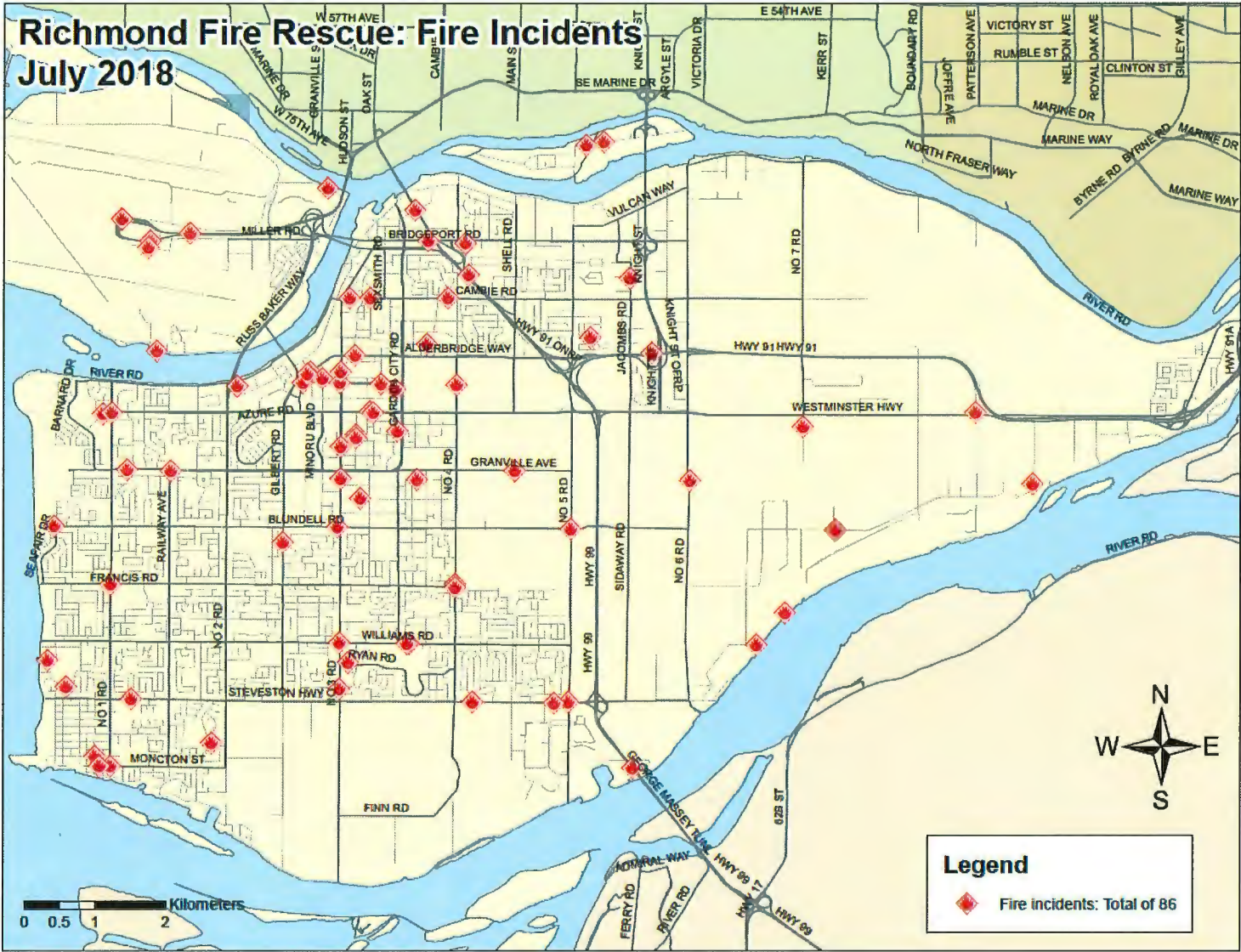


Figure 2: Location of medical calls in July (total 251)

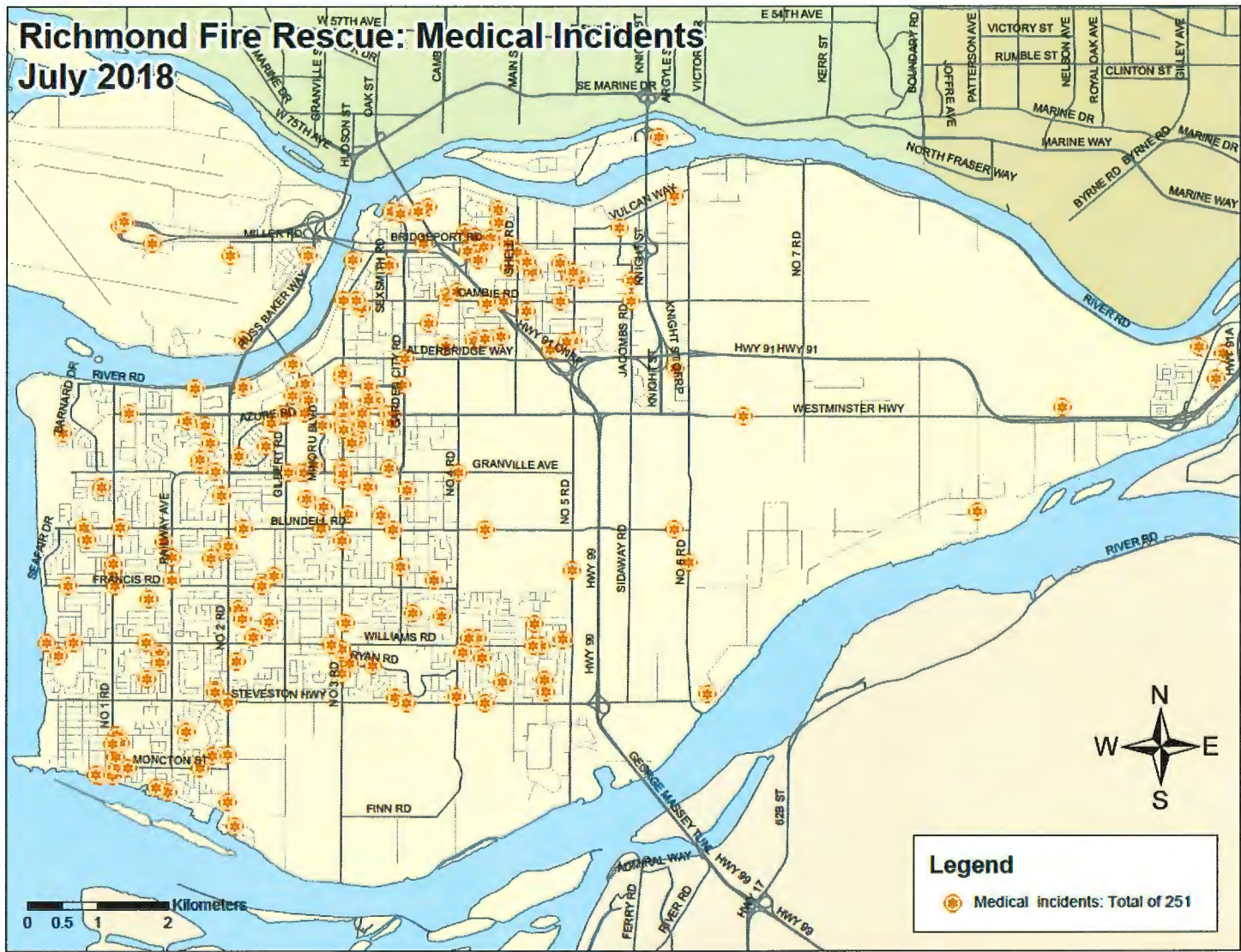
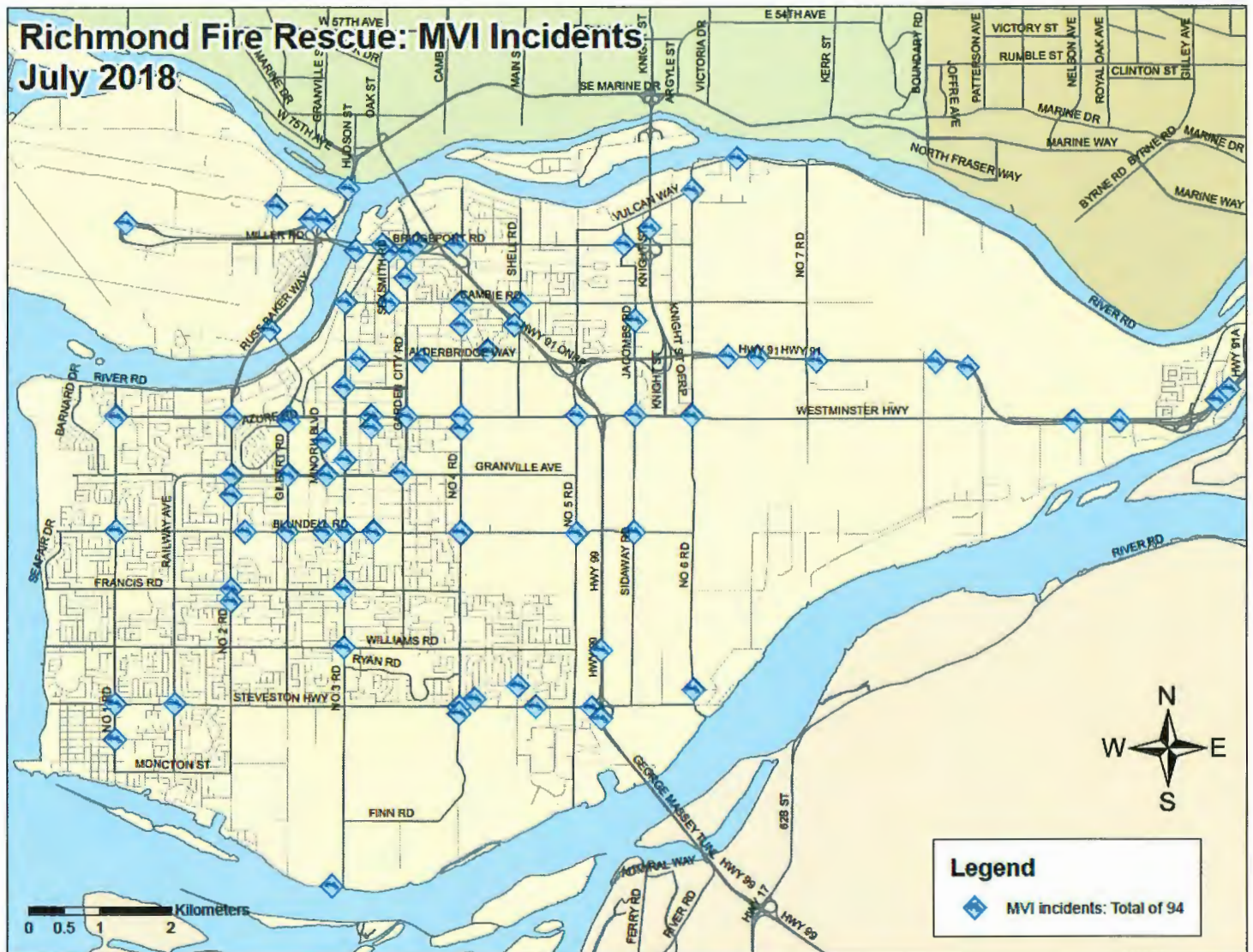


Figure 3: Location of MVI calls in July (total 94)





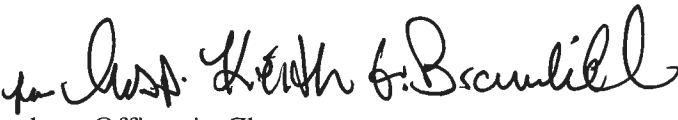
City of Richmond

Report to Committee




To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: August 2, 2018
File: 09-5000-01/2018-Vol 01
Re: RCMP Monthly Activity Report – June 2018

Staff Recommendation

That the report titled “RCMP Monthly Activity Report – June 2018”, dated August 2, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Will Ng 
Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Crime Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Constable Program
5. Block Watch
6. Community Police Stations and Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Activities and Noteworthy Files

Richmond Doors Open

On June 2, 2018, Richmond Detachment participated in the eleventh annual Richmond Doors Open event. This free, city-wide public event is a celebration of heritage, culture and the arts. This year 40 sites were showcased, including Richmond Detachment, which marked its inaugural participation in the event. Approximately 850 visitors attended the main Detachment, where RCMP specialized support units, RCMP fleet and community safety initiatives were showcased.

Theft

On June 20, 2018, five charges were laid against a well-known Richmond property crime offender. Charges include theft of mail, theft of parcel under \$5,000 and mischief. After a lengthy investigation by Richmond Detachment's Property Crime Unit, the suspect was identified and connected to a series of similar crimes in Richmond, spanning from March 2018 to April 2018.

Block Watch Event

On June 21, 2018, the South Arm Community Police Station participated in the South Arm Community Centre Block Party. This annual event attracted 400 members of the public and included the participation of volunteers promoting community safety initiatives, including safe driving. Volunteers set up a distracted driving walking course and distributed pedestrian safety reflectors and Project 529 flyers. In addition, the Fatal Vision goggles were employed to educate on the effects of impaired driving.¹

Drug Seizure

On June 22, 2018, Richmond RCMP officers and the Lower Mainland Integrated Police Dog Services seized a large quantity of drugs at the Vancouver International Airport. A man was attempting to fly out from Vancouver when he was arrested after police found approximately 23 kilograms of marijuana packed in suitcases. Richmond RCMP is investigating.

Analysis of Crime Statistics*Arson*

In June 2018, there were four incidents of arson, which is up two from the previous month and represents no change from June 2018. This number remains within the five-year statistical average range. Year to date, the total number of arsons is down 38 per cent from the same period last year.

Assault Serious (Assault with a Weapon)

There were 17 assault serious events in June, which is up 11 incidents from May 2018. Last month, the number of assault serious files was statistically low and below the five-year average range. The total this month represents 21 per cent increase from June 2017 and is outside the five-year average range.

No patterns of significance have surfaced in the files recorded. In 59 per cent of the incidents the individuals were known to each other, including spouses, friends, family members and co-workers. Other incidents included a fight between individuals at a bar and an individual pushing a shopping cart into another shopper.

Auto Theft

There were 19 auto theft incidents this month, which is down 26 per cent from May 2018. The number of auto thefts this month is within the five-year average range and represents a 10 per cent decline from June 2017. Year to date totals indicate that auto theft is down 20 per cent compared to the same period last year.

¹ Fatal Vision is a registered trademark for simulation goggles used for education and awareness regarding the effects of impaired driving.

Drugs

In June 2018 there were 62 drug incidents, which is a 14 per cent decrease from the previous month. The number of drug files is seven per cent lower than reported in June 2017 and is below the five-year expected range. Year to date totals indicate a 15 per cent decline compared to the same period last year.

Mental Health

There were 134 mental health incidents recorded in June 2018. While this number is down 10 per cent from the previous month, it remains outside the five-year statistical average range. The number of files this month marks a 33 per cent increase from June 2017. However, year to date totals indicate almost no change from the same period in 2017.

No patterns or trends have been observed. Most files involved individuals who only had one reported incident. One high volume client produced 18 files this month as she repeatedly called police to report the same incident; however no files required police involvement.

Residential Break and Enter

There were 30 break and enters to residences in June 2018, which is a 44 per cent decrease from the previous month. The total number of residential break and enters this month is significantly below the five-year expected range and represents a 35 per cent decrease from June 2017. While these reductions appear significant, year to date totals indicate a one per cent decline from the same period last year.

Commercial Break and Enter

In June 2018, there were 29 break and enters to businesses, which is a 14 per cent increase from May 2018. This number represents a 14 per cent increase over June 2017 and is within the five-year expected range.

Robbery

There were four robbery incidents in June 2018, which is up two incidents from the previous month. The total number of robberies this month is within the five-year average range and represents a 20 per cent reduction from June 2017.

Sexual Assault

In June 2018 there were six sexual offence files recorded, which is down 50 per cent from the previous month and is below the statistically expected range. The total number of sexual assault files this month is 45 per cent lower than the number recorded in June 2017. Sexual assault files from January to June 2018 are 64 per cent higher than the same period in 2017 due to the spike seen in January 2018. At the beginning of the year there were 24 sexual offence files that caused a significant increase in this crime category.

Shoplifting

In June 2018, there were 59 shoplifting thefts, which is a 25 per cent increase from the previous month and a 16 per cent increase from June 2017. While the total of shoplifting files this month remains within the five-year average range, year to date totals indicate there has been an increase of 22 per cent over the same period last year.

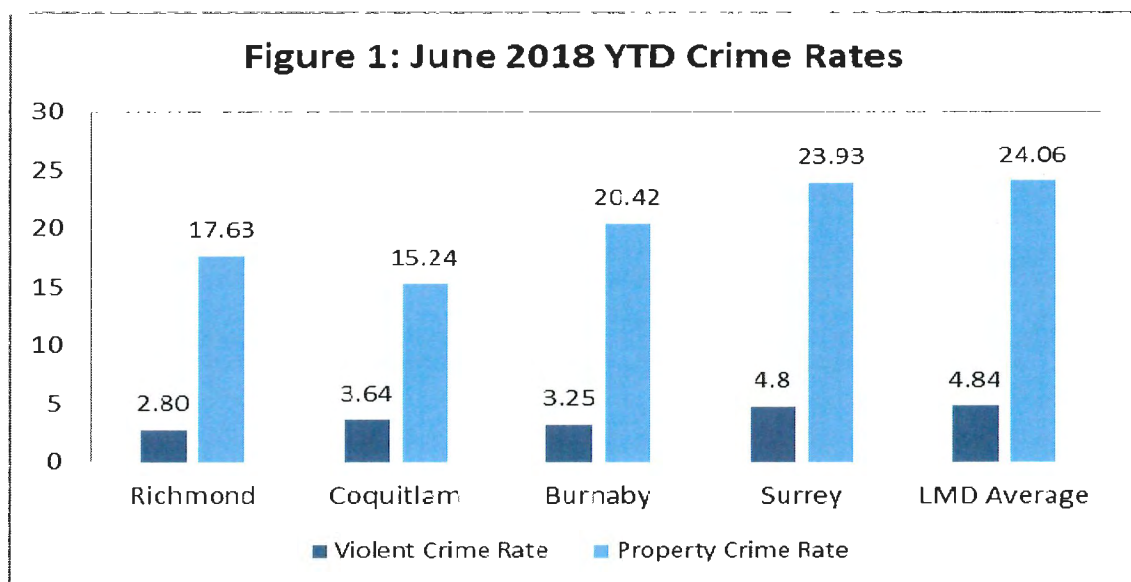
Theft from Auto

There were 166 theft from auto incidents this month, which is a 13 per cent increase from May 2018 and a 31 per cent increase from June 2017. This number is within the five-year statistical average range. However, year to date, the number of theft from auto incidents is up 14 per cent compared to the same period in 2017.

Crime Trends across Jurisdictions

Over the last several months, police jurisdictions across the Lower Mainland have been warning the public about the increasing number of scams involving criminals fraudulently identifying themselves as representatives of the Canada Revenue Agency or as law enforcement personnel. Using threatening language and threats of arrest, they pressure victims into paying a sum of money using digital currency, gift cards and wire money transfer. In June 2018, five of these scams were reported in Richmond.

In order to facilitate a meaningful comparison of crime types across jurisdictions, data on crime rates is presented below (Figure 1).² Out of the four largest RCMP Detachments in the Lower Mainland District (LMD), year to date Richmond had the lowest violent crime rate. Richmond also recorded a low property crime rate, ranking second lowest.



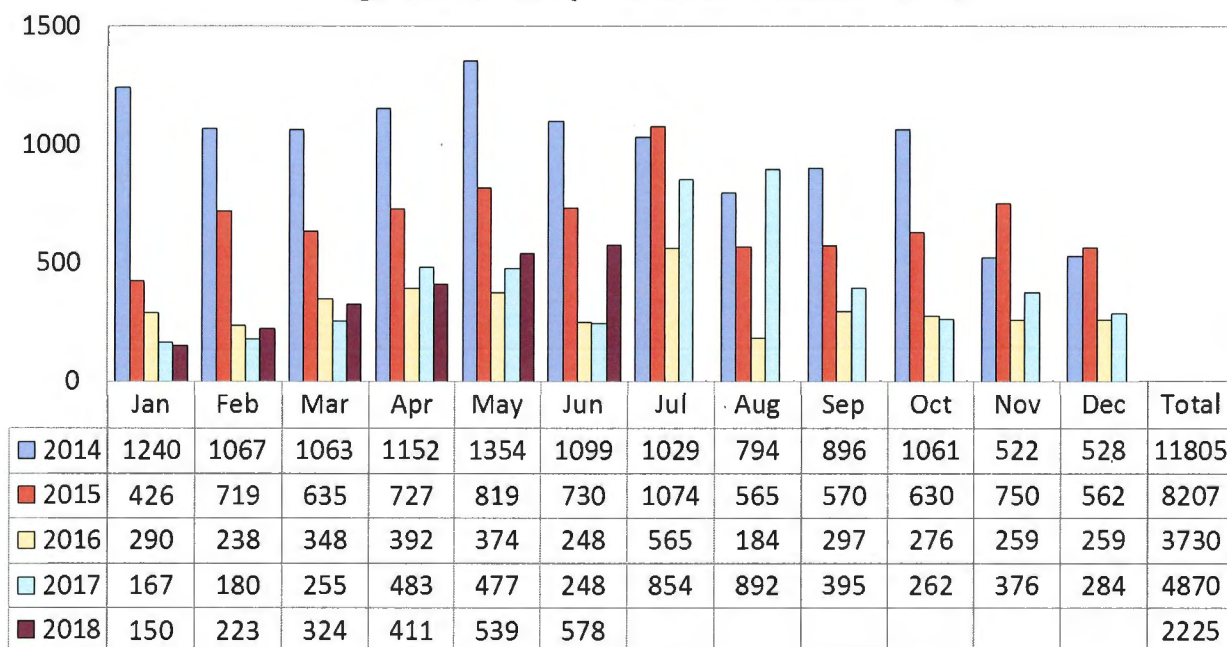
² Crime rate is calculated per 1,000 people (using 2017 populations).

Auxiliary Constable Program

In June 2018, Richmond Detachment had a complement of 36 Auxiliary Constables, who provided a total of 578 volunteer hours. In the coming months, the Province of BC and RCMP "E" Division are expected to announce the uniform and training standards for the new Auxiliary Tier 3 program; however the details of these changes are not yet available.³ Once these details are known, the Auxiliary Constable coordinator will commence recruitment of a new troop of Auxiliary Constables anticipated by the fall of 2018.

Figure 2 compares the monthly hours of service provided by month from 2014 to 2018.

Figure 2: Auxiliary Constable Volunteer Hours



³ <http://www.rcmp-grc.gc.ca/en/auxiliary-program-tiers>

Auxiliary Constable Activities

Auxiliary Constables attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of June Auxiliary Constables participated in:

- “Coffee with a Cop”
- Crime Watch
- Distracted Driving and Speed Watch Blitz
- Heart and Stroke Big Bike Event
- Law Enforcement Torch Run
- Richmond Doors Open
- Richmond Sharing Farm’s “Day of Caring”
- School Sports

Block Watch

At the end of June 2018, the Block Watch program had 457 groups totaling 10,405 participants. Currently, the program includes 607 captains and co-captains.

Community Police Station Programs

Community police stations continue to enhance the Detachment’s policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of June volunteer highlights included:

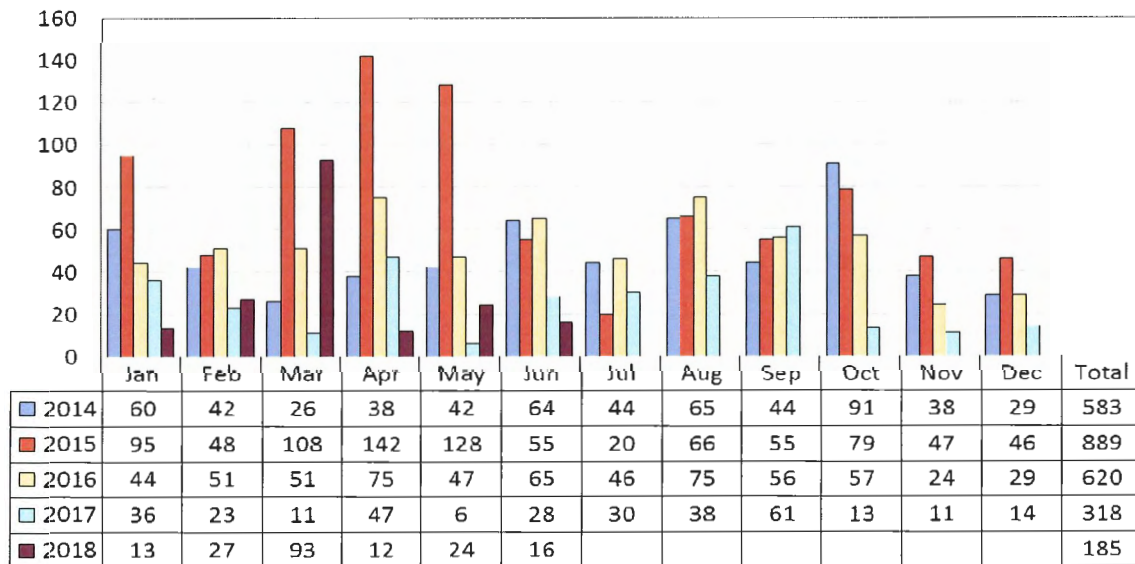
- The deployment of 35 foot/van patrols totalling 230 hours and 13 bike patrols totalling 84 hours.
- 39 Fail to Stop deployments, which resulted in 1,065 warning letters.
- Speed Watch was conducted on 5,556 vehicles at various locations throughout the city.
- June 6 – Volunteers and RCMP members participated in softball game with Special Olympics Richmond.
- June 8 – Volunteers participated in the Law Enforcement Torch Run.
- June 8, 20, 25, 27 and 28 – Volunteer Speed Watch deployments occurred on River Road. These deployments resulted in 54 letters being sent out to registered vehicle owners.
- June 9 – Four volunteers and an RCMP member participated in the Richmond Sharing Farm, part of the Richmond Day of Caring. The produce grown is donated to the Richmond Food Bank and other community meal programs.

- June 10 – Eight Bike Patrol Volunteers assisted City staff organizers with the City of Richmond Island Bike Tour. Additional volunteers assisted with Project 529 Bike Registry and the registration of 20 bicycles.
- June 21 – Thirteen volunteers assisted the South Arm Community Police Station coordinator in promoting community safety initiatives at the South Arm Block Party. A total of 150 pedestrian safety reflectors were distributed.

Distracted Drivers

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.⁴

Figure 3: Distracted Driver Letters Sent



⁴ The total for March 2018 includes 92 warning letters sent as a result of the multiple Distracted Driving Campaign Blitzes which occurred that month.

Lock-Out Auto Crime

Figure 4 provides a comparison by year of the number of vehicle notices issued.

Figure 4: Lock Out Auto Crime Vehicles Issued a Notice

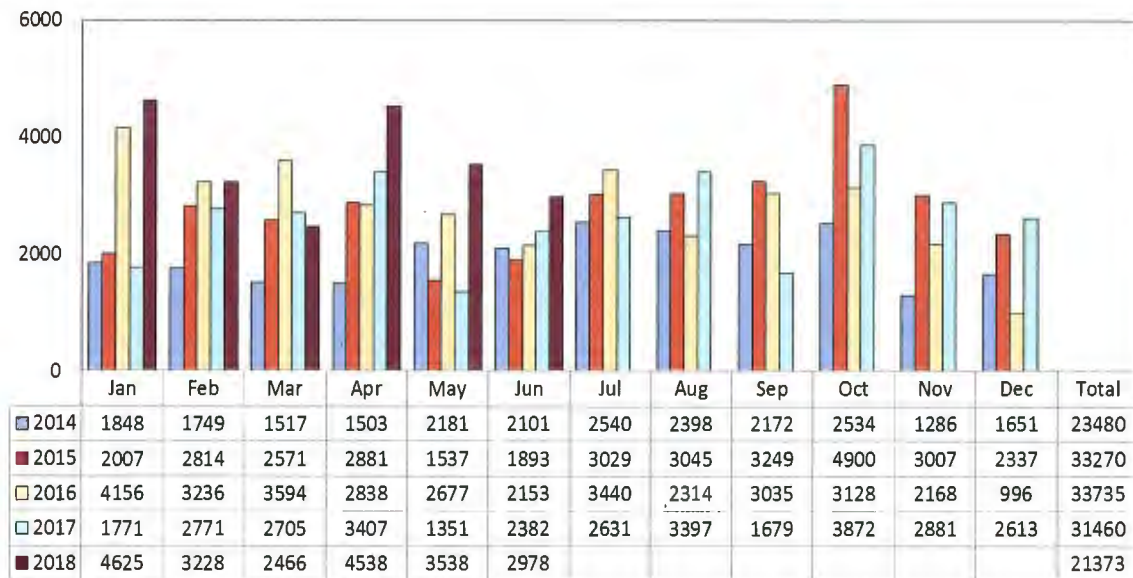
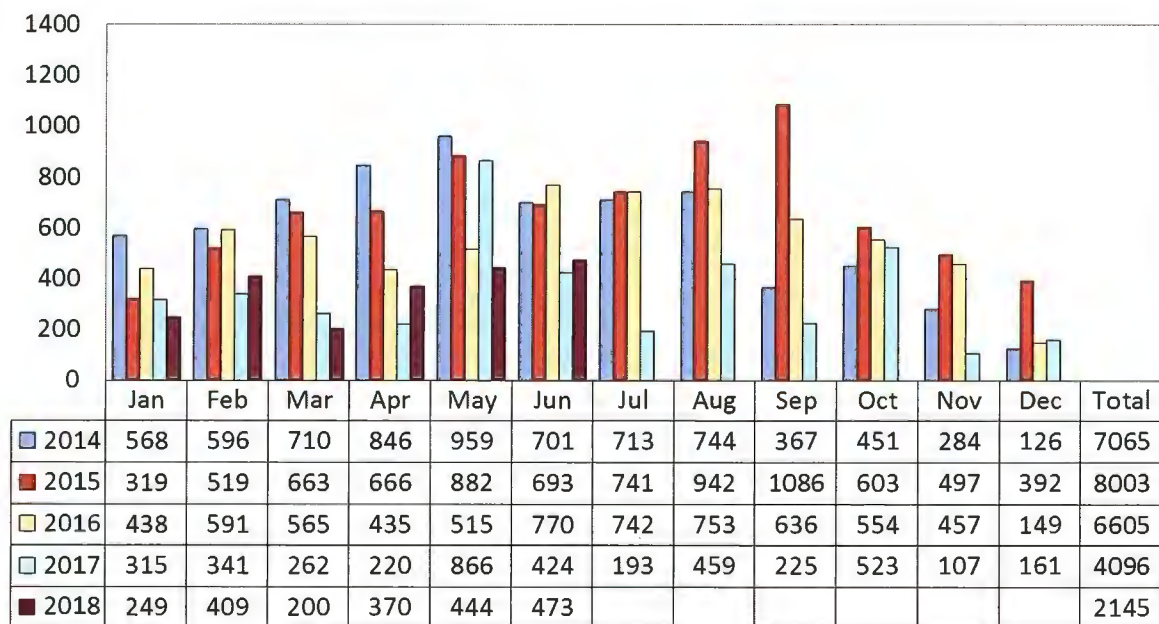
*Speed Watch*

Figure 5 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 5: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of June, the Crime Prevention Unit participated in the following events/activities:

- BC Torch Run
- Big Bike Steveston
- “Coffee with a Cop”
- Crime Prevention Through Environmental Design
- Law Enforcement Torch Run
- Richmond Day of Caring
- School Sports
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond’s roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare June 2018 data to both April 2018 and May 2018. The Moving Violations category refers to violations such as unsafe lane change and unsafe passing. The Vehicle category refers to motor vehicle regulation defects such as no insurance and no lights. The Other category refers to other motor vehicle infractions such as miscellaneous charges including fail to remain at the scene of accident and failing to stop for police.

Violation Tickets were issued for the following infractions:

Infraction	April 2018	May 2018	June 2018
Distracted Driving	59	73	98
Driver License	126	205	188
Impaired	29	35	24
Intersection offences	99	89	97
Moving Violations	88	146	107
Speeding	159	200	258
Seatbelts	4	8	19
Vehicle Related	54	57	77
Other	10	10	30
Total	628	823	996

Parking Tickets:

Name	Act	Example	Apr 2018	May 2018	Jun 2018
Parking	Municipal Bylaw	Municipal parking offences	19	19	20

Victim Services

In June 2018, Richmond RCMP Victim Services attended to 60 new clients and attended 10 crime/trauma scenes. The unit currently maintains an active caseload of 135 ongoing files. Victim Services responded to a number of cases involving family conflict, medical sudden deaths, suicides and a fatal motor vehicle accident.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of June Youth Section highlights include:

- Richmond Detachment's DARE officer completed the final set of 10 week DARE classes for the 2017-2018 school year and held 16 DARE graduations throughout the city.
- Throughout the month, Youth Section members attended numerous School Sports events and carnival days held by local schools in celebration of the conclusion of the school year.
- A Youth Section member participated in the Onside Program and accompanied five children from a local elementary school to a BC Lions football game.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JUNE 2018 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type. For 2017, some inclusion criteria have been modified to improve accuracy and accommodate RCMP scoring regulations. For more information, contact Richmond Crime Analysts.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using a standard deviation), it will be noted in **red**, while below expected numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	June-18	June		2017	2018	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	110	123.0	108-138	688	616	-10%	-72
Robbery	4	5.2	3-7	29	25	-14%	-4
Assault Common	44	43.4	36-51	236	231	-2%	-5
Assault Serious	17	13.6	12-15	68	65	-4%	-3
Sexual Offences	6	10.4	8-13	45	74	64%	29
PROPERTY CRIME (UCR 2000-Series Offences)	549	637.8	589-686	3988	3840	-4%	-148
Business B&E	29	26.2	19-34	225	199	-12%	-26
Residential B&E	30	47.6	39-56	355	351	-1%	-4
Auto Theft	19	25.4	19-32	153	122	-20%	-31
Theft from Auto	166	171.2	132-210	1074	1219	14%	145
Theft	77	105.0	98-112	600	526	-12%	-74
Shoplifting	59	63.0	54-72	316	387	22%	71
Fraud	83	59.0	47-71	476	444	-7%	-32
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	192	192.4	172-213	976	1076	10%	100
Arson	4	5.8	3-9	21	13	-38%	-8
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	851	953.2	893-1013	5652	5532	-2%	-120
DRUGS (UCR 4000-Series Offences)	62	74.8	68-82	379	322	-15%	-57
MHA RELATED CALLS (MHA files or Mental Health flag)	134	105.2	98-113	736	731	-1%	-5

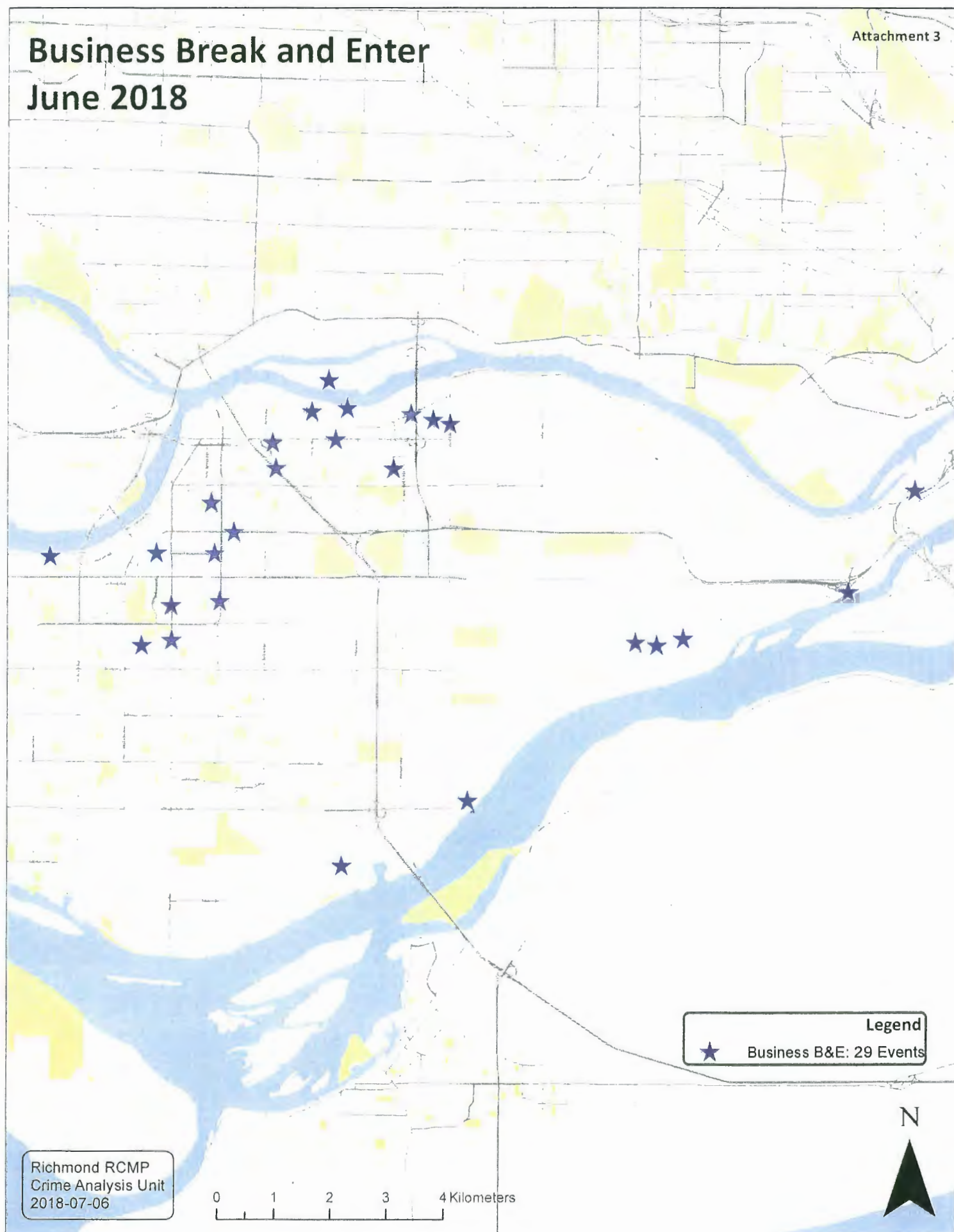
Prepared by Richmond RCMP Crime Analysts.

Data collected from PRIME on 2018-07-06. Published 2018-07-06.

These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

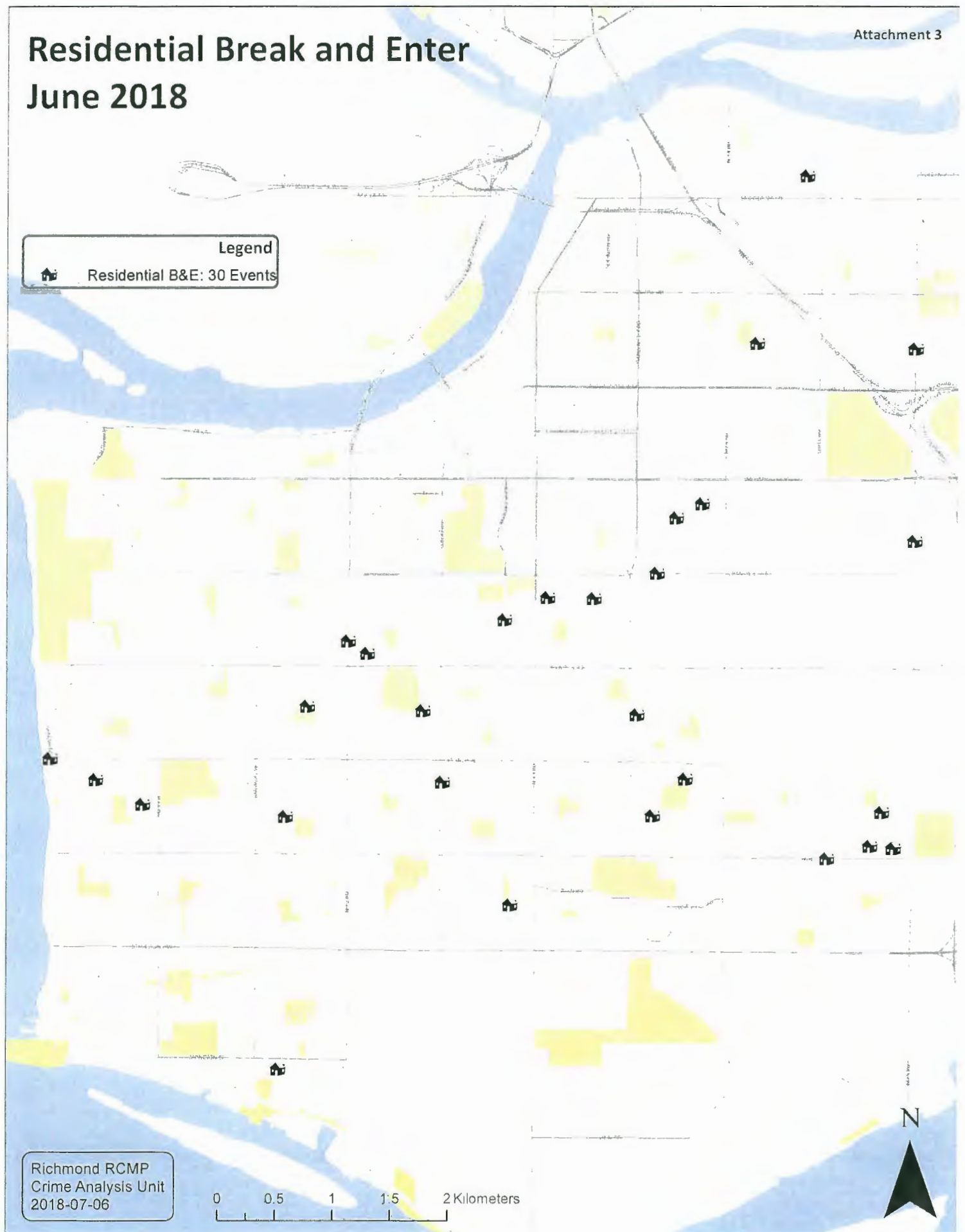
Business Break and Enter June 2018

Attachment 3



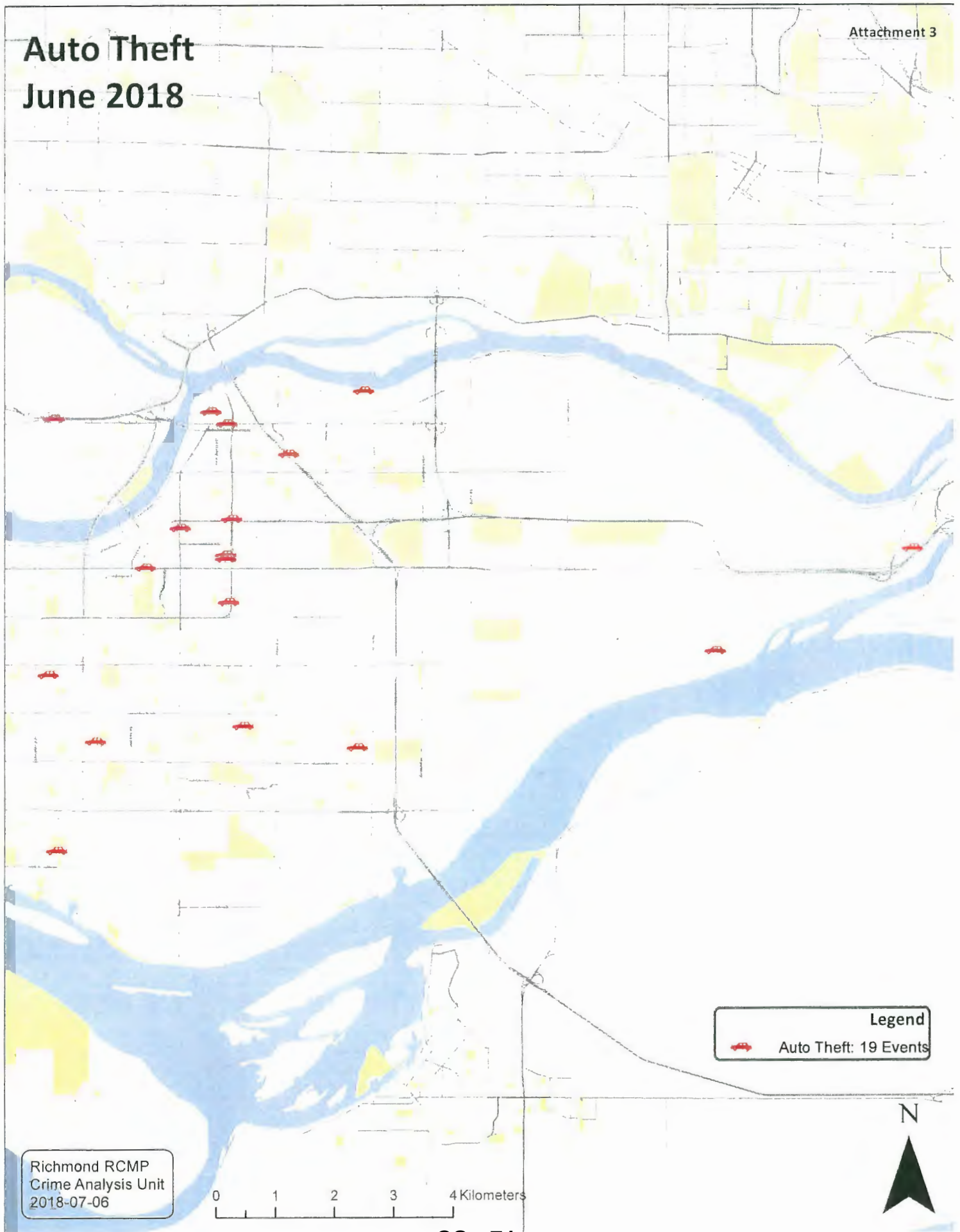
Residential Break and Enter June 2018

Attachment 3



Auto Theft June 2018

Attachment 3



Richmond RCMP
Crime Analysis Unit
2018-07-06

0 1 2 3 4 Kilometers

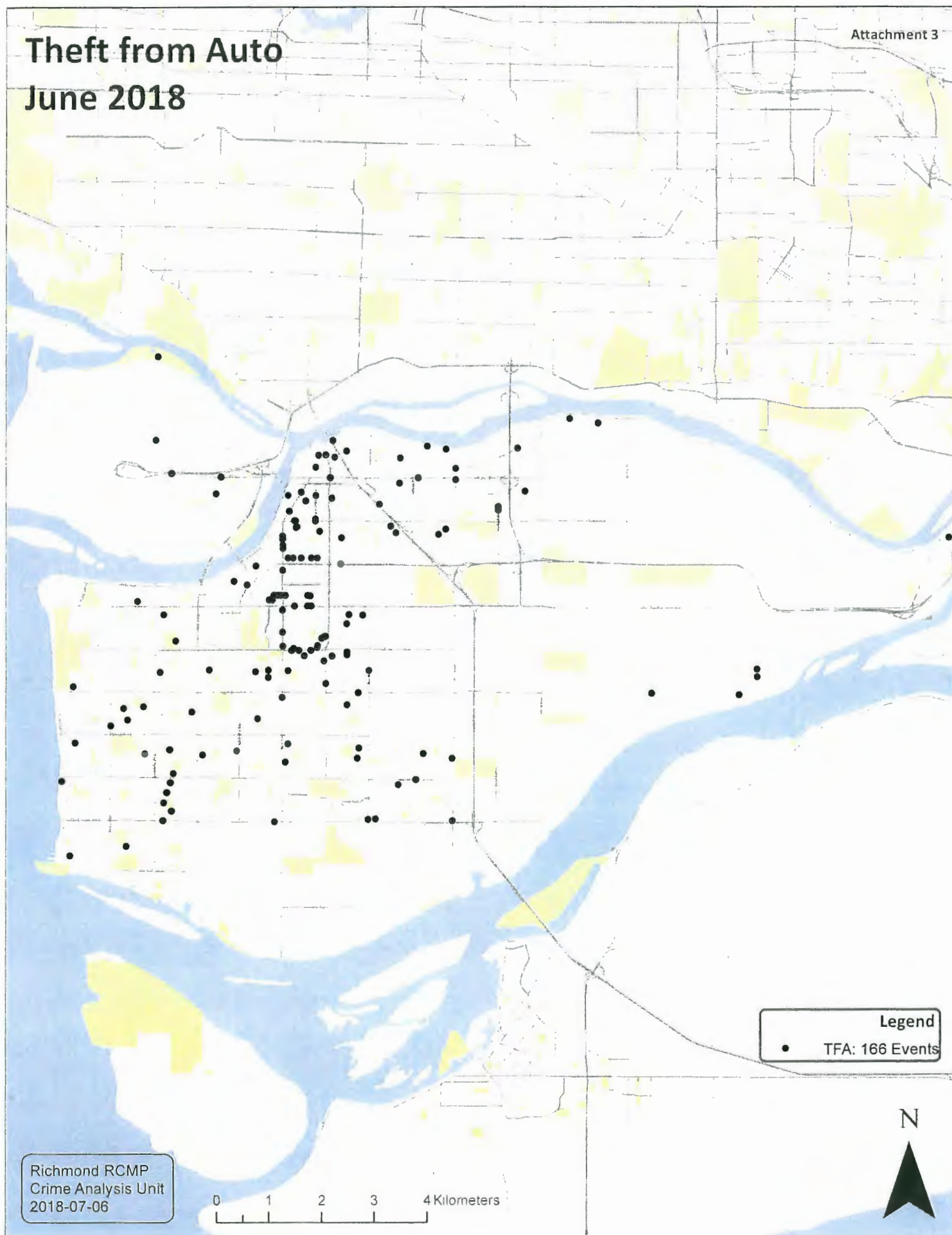
CS - 71

Legend
Auto Theft: 19 Events



Theft from Auto June 2018

Attachment 3



Richmond RCMP
Crime Analysis Unit
2018-07-06

CS - 72



City of Richmond

Report to Committee

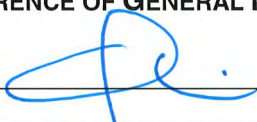

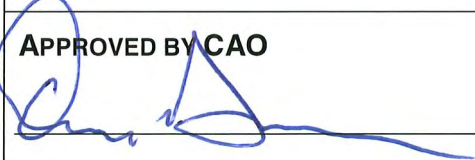
To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: August 20, 2018
File: 09-5000-01/2018-Vol
01
Re: RCMP Monthly Activity Report – July 2018

Staff Recommendation

That the report titled “RCMP Monthly Activity Report – July 2018”, dated August 20, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

for *Will Ng (insp)*
Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Crime Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Constable Program
5. Block Watch
6. Community Police Stations and Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Activities and Noteworthy Files

Fire

On July 7, 2018, Richmond RCMP officers in the Property Crime Unit were near Arcadia Road for an unrelated matter when they observed smoke coming from an apartment building. The officers entered the building and began knocking on doors to evacuate the building. They provided assistance and direction to residents in order to get them safely out of the building. Richmond Fire Rescue subsequently attended the scene.

Fatality

On July 13, 2018, Richmond RCMP officers responded to the intersection of Minoru Boulevard and Murdoch Avenue for a collision involving a vehicle and a pedestrian. A woman in her 80s was crossing at a designated crosswalk when she was struck by a vehicle. She was taken to hospital and later succumbed to her injuries. The incident is under investigation by the Richmond RCMP Road Safety Unit.

Fraud

On July 16, 2018, Richmond RCMP responded to a report of an abduction. The suspect had contacted the victim by phone and requested payment in order to ensure the safe return of her

partner. The phone number was falsified to appear as that of the partner's phone. The victim paid the requested ransom by depositing funds in excess of \$10,000 to a Bitcoin ATM in Richmond. The victim's partner was later located unharmed and unaware of the alleged abduction. This incident is currently under investigation.

Injured Cyclist

On July 26, 2018, Richmond RCMP officers responded to reports of a collision between a vehicle and a cyclist in the area of Blundell Road and St. Albans Road. The cyclist, a non-helmeted 16-year old male, was transported to hospital with critical injuries. The driver, a 21-year old female from Richmond, has cooperated with police. The collision is being investigated the Richmond RCMP Road Safety Unit and the Integrated Collision Analysis and Reconstruction Service.

Analysis of Crime Statistics

Arson

In July 2018, there were three incidents of arson, which is down one from the previous month and represents no change from July 2017. This number is below the five-year statistical average range. Year to date, the number of arsons is down 36 per cent from the same period last year.

Assault Serious (Assault with a Weapon)

There were 19 assault serious events in July 2018, which is two incidents more than the previous month. For the second consecutive month, the number of assault files is statistically high and above the five-year average range. However, the number of serious assaults this month represents no change from the number recorded in July 2017 and year to date totals are down three per cent from the same period last year.

Serious assault event files are monitored for patterns or trends. The majority of assaults involve suspects known to victims. There appears to be a seasonal variation in file counts, with more events occurring in the summer months.

Auto Theft

There were 26 auto theft incidents this month, which is up 37 per cent from June 2018. The number of auto thefts this month is within the five-year average range and represents a 24 per cent decrease from July 2017. Year to date, the number of auto thefts is 21 per cent lower than the same period last year.

Drugs

In July 2018, there were 67 drug incidents, which is an eight per cent increase from the previous month. This number represents a 37 per cent increase from July 2017 and remains within the five-year average range.

Mental Health

There were 168 mental health incidents in July 2018, which represents a 25 per cent increase from June 2018 and a 71 per cent increase from July 2017. The number of mental health incidents this month is outside the five-year average range. Year to date totals, however, indicate there has been a one per cent decline in mental health-related calls files over the same period last year.

A number of these files were produced by a high volume client, who repeatedly called police to report the same incident.¹ The calls did not require police involvement. Of the total mental health incidents recorded this month, four involved high-risk missing persons, six involved assault and three involved mischief.

Residential Break and Enter

There were 67 break and enters to residences in July 2018, which is up 37 incidents from the previous month. The total number of residential break and enters this month is within the expected range and represents a 180 per cent increase from July 2017, during which a statistically low number of break and enters were recorded.

Year to date, the number of residential break and enters is 10 per cent higher than the number reported during the same period last year.

Commercial Break and Enter

In July 2018, there were 23 break and enters to businesses, which is a 21 per cent decrease from June 2018. This number marks a 44 per cent increase from July 2017 and remains within the five-year expected range.

Robbery

There were seven robbery incidents in July 2018, which is up three incidents from the previous month. The total this month is above the five-year average range and is five more incidents than were reported in July 2017. Files were reviewed and no patterns or files of interest were identified.

Sexual Assault

In July 2018, 11 sexual offence files were recorded, which is up 83 per cent from the previous month. The total number of sexual assault files this month is 57 per cent higher than recorded in July 2017 and remains within the five-year average range. Year to date totals for 2018 indicate that there has been a 63 per cent increase in the number of sexual assault files compared to the same period in 2017. At the beginning of the year there were 24 sexual offence files that caused a significant increase in this crime category.

¹ This individual had 24 files, which equals 14 per cent of the total mental health-related files for July 2018.

Shoplifting

There were 54 shoplifting thefts in July 2018, which is an eight per cent decrease from the previous month and a 42 per cent increase from July 2017. Reported shoplifting thefts are within the five-year expected range.

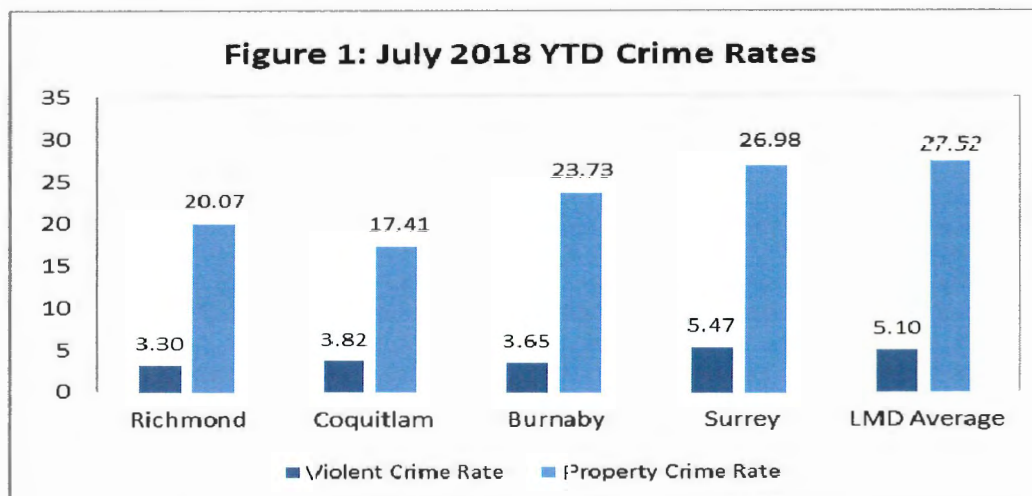
Theft from Auto

There were 147 theft from auto incidents in July 2018, which is an 11 per cent decrease from June 2018 and a seven per cent increase from July 2017. This number is within the five year average range.

Crime Trends across Jurisdictions

Year to date, fraud files have increased in the Lower Mainland District (LMD) compared to the same period last year. While fraud files in Richmond have not followed this trend, July marked the second consecutive month during which fraud files were above the expected range. In recent months, there has also been an increase in frauds involving Bitcoin. Bitcoin transactions are anonymous, irreversible and almost impossible to trace.² These characteristics make virtual currency appealing and lucrative to criminals.

In order to facilitate a meaningful comparison of crime types across jurisdictions, data on crime rates is presented on the following page (Figure 1).³ Out of the four largest RCMP Detachments in the LMD, Richmond had the lowest violent crime rate in July. Richmond's property crime rate also remains low ranking second lowest among Burnaby, Surrey, Coquitlam and the Lower Mainland.



² <https://localcoinatm.com/fraud-and-scams/>

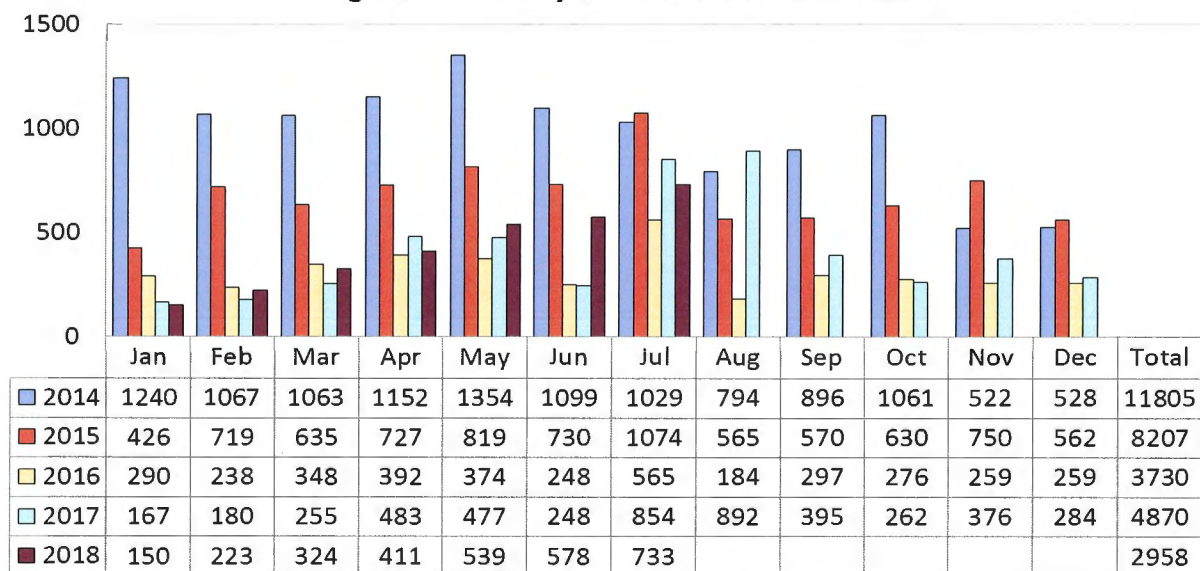
³ Crime rate is calculated per 1,000 people (using 2017 populations)

Auxiliary Constable Program

In July 2018, Richmond Detachment had a complement of 37 Auxiliary Constables, one more than the previous month as a result of a recent transfer from another LMD location. Auxiliary Constables provided a total of 733 volunteer hours during the month of July. In the coming months, the Province of BC and RCMP “E” Division are expected to announce the uniform and training standards for the new Tier 3 Auxiliary program; however the details of these changes are not yet available.⁴ Once these details are announced, the Auxiliary Constable coordinator will commence recruitment of a new troop of Auxiliary Constables anticipated near the end of 2018.

Figure 2 compares the monthly hours of service provided by month from 2014 to 2018.

Figure 2: Auxiliary Constable Volunteer Hours



⁴ <http://www.rcmp-grc.gc.ca/en/auxiliary-program-tiers>

Auxiliary Constable Activities

Auxiliary Constables attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of July Auxiliary Constables participated in:

- Canada Day
- Crime Watch
- Dolphin Classic Basketball Tournament
- Nations Cup
- Marine Patrol
- Maritime Festival
- Youth Summer Camps

Block Watch

At the end of July 2018, the Block Watch program had 458 groups totaling 10,459 participants. Currently, the program includes 609 captains and co-captains.

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of July volunteer highlights included:

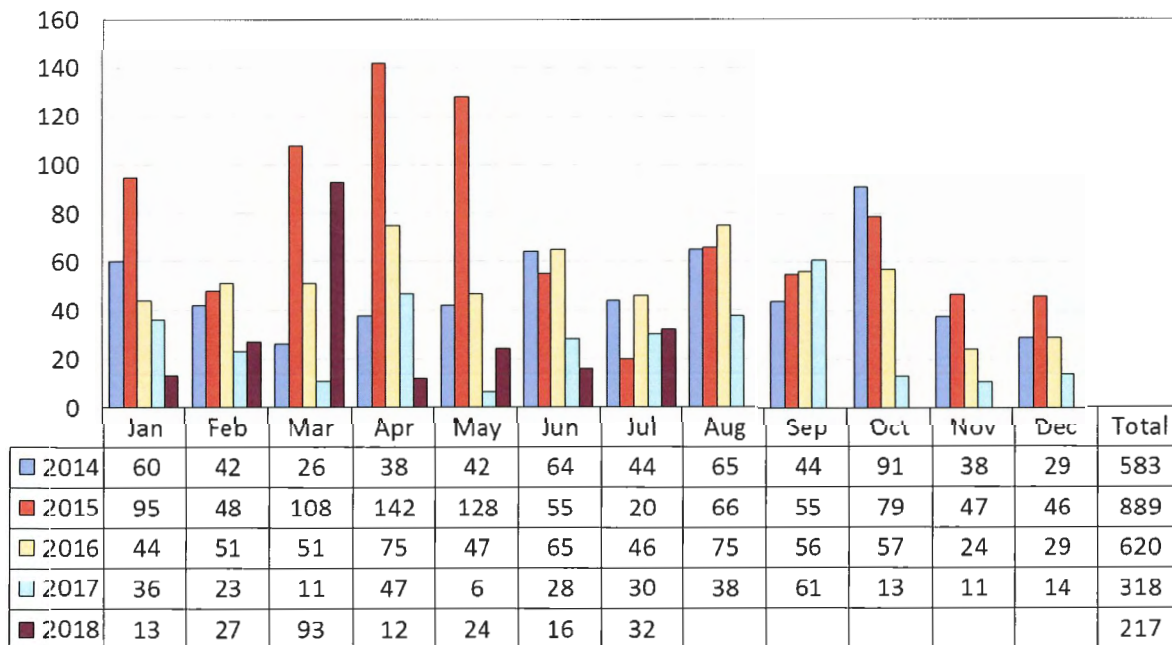
- The deployment of 50 foot/van patrols totalling 334 hours and 15 bike patrols totalling 147 hours.
- 35 Fail to Stop deployments, which resulted in 1,167 warning letters.
- Speed Watch was conducted on 6,100 vehicles at various locations throughout the City.
- Three volunteer Speed Watch deployments occurred on River Road. These deployments resulted in 58 letters being sent out to registered vehicle owners.
- July 1 – Volunteers assisted with Canada Day festivities in Steveston, including conducting foot patrols throughout the day. Volunteers also participated in the parade, including two volunteers who wore the Safety Bear and Darren the Lion (DARE mascot) costumes.
- July 7 – Community Police Station volunteers participated in Community Day at the Richmond Oval.
- July 24 – Volunteers assisted RCMP Crime Prevention officers with the Police Day camp at Richmond Pentecostal Church. Approximately 100 children participated in this event.

- July 25 – In partnership with ICBC, 16 volunteers received training in the use of the Observational Scope, which is used to detect distracted drivers from a distance.
- July 28 – Volunteer Bike Patrol attended the Outdoor Movie Night at Garden City Park and patrolled the park.

Distracted Drivers

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.⁵

Figure 3: Distracted Driver Letters Sent



⁵ The total for March 2018 includes 92 warning letters sent as a result of the multiple Distracted Driving Campaign Blitzes which occurred that month.

Lock-Out Auto Crime

Figure 4 provides a comparison by year of the number of vehicle notices issued.

Figure 4: Lock Out Auto Crime Vehicles Issued a Notice

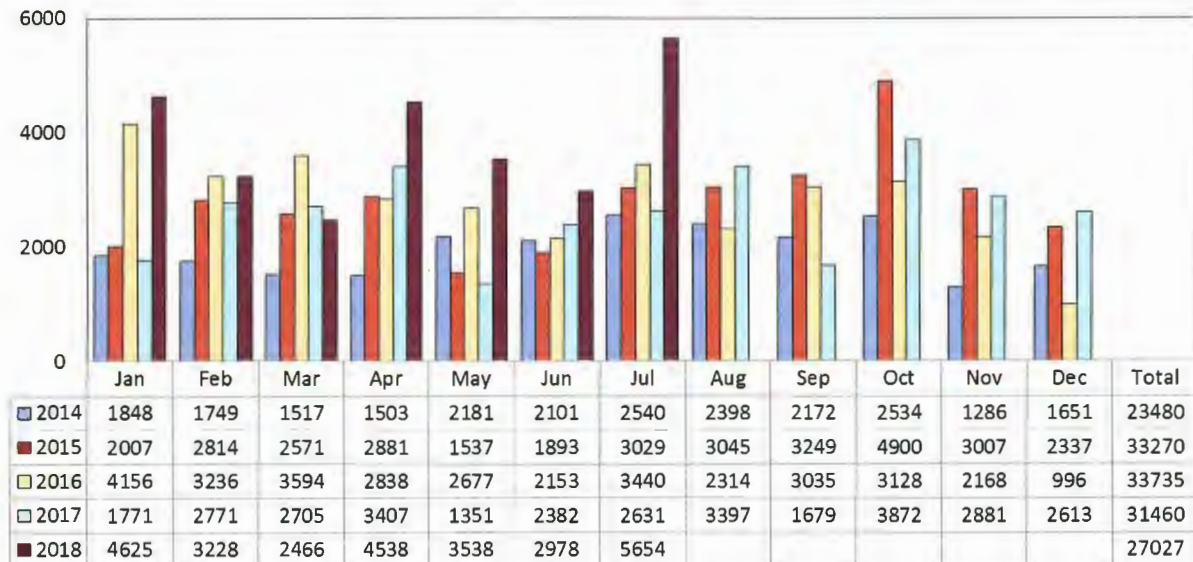
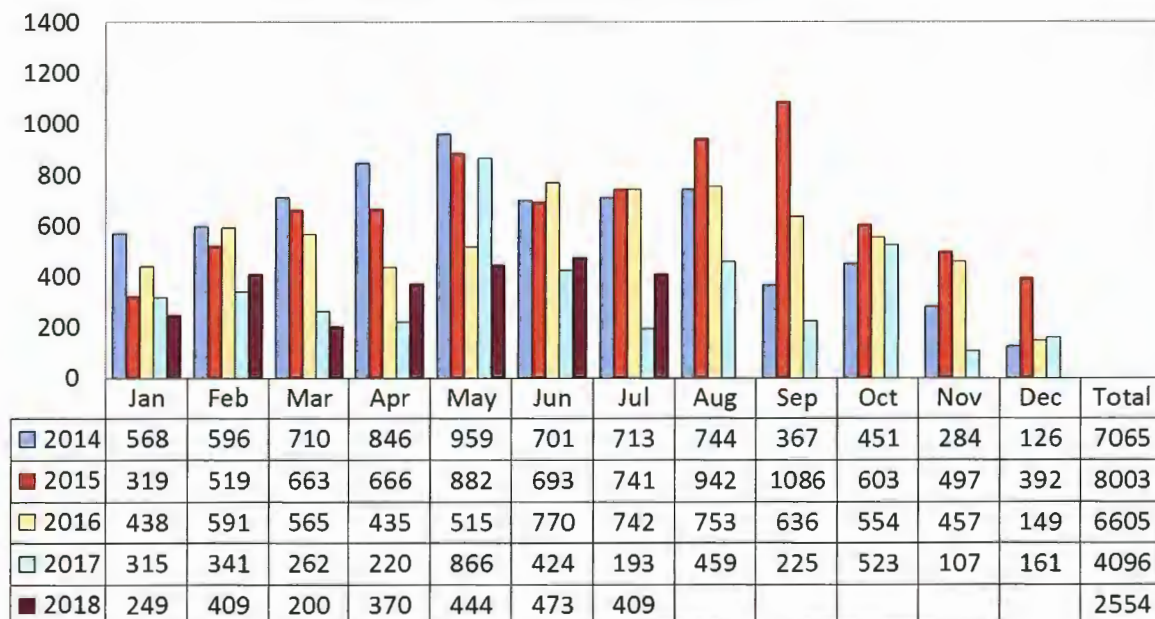
*Speed Watch*

Figure 5 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 5: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of July, the Crime Prevention Unit participated in the following events/activities:

- Canada Day
- City Centre Community Day
- Hot Spot Deployments
- Lock Out Auto Crime Deployments
- Red Serge Boardwalk Patrol
- Vulnerable Site Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare July 2018 data to both May 2018 and June 2018. The Moving Violations category refers to violations such as unsafe lane change and unsafe passing. The Vehicle category refers to motor vehicle regulation defects such as no insurance and no lights. The Other category refers to other motor vehicle infractions such as miscellaneous charges including fail to remain at the scene of accident and failing to stop for police. In July 2018, the number of Violation Tickets issued for speeding more than doubled from the previous month. This increase is the result of the addition of two police officers to the enforcement team.

Violation Tickets were issued for the following infractions:

Infraction	May 2018	June 2018	July 2018
Distracted Driving	73	98	81
Driver License	205	188	227
Impaired	35	24	31
Intersection offences	89	97	125
Moving Violations	146	107	132
Speeding	200	258	562
Seatbelts	8	19	10
Vehicle Related	46	77	61
Other	16	30	13
Total	731	996	1242

Parking Tickets:

Name	Act	Example	May 2018	June 2018	July 2018
Parking	Municipal Bylaw	Municipal parking offences	19	20	26

Victim Services

In July 2018, Richmond RCMP Victim Services attended to 63 new clients and attended 11 crime/trauma scenes. The unit currently maintains an active caseload of 151 ongoing files. Victim Services responded to a number of cases such as frauds, serious motor vehicle accidents and medical-related sudden deaths.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic minded adults. During the month of July, Youth Section highlights include:

- Youth Section members participated in several community centre summer and day camps, engaging with youth on a variety of subjects.
- Extensive patrols were conducted in the Steveston area due to recent suspicious activity.
- Members in the Youth Section ensured curfew checks were completed for a number of youth in the community who have court ordered curfews.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JULY 2018 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type. For 2017, some inclusion criteria have been modified to improve accuracy and accommodate RCMP scoring regulations. For more information, contact Richmond Crime Analysts.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using a standard deviation), it will be noted in **red**, while below expected numbers will be noted in **blue**. Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	July-18	July		2017	2018	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	118	105.8	104-107	793	734	-7%	-59
Robbery <small>UCR 800-1-3</small>	7	3.4	1-6	31	32	3%	1
Assault Common <small>UCR 140</small>	39	41.0	37-45	276	270	-2%	-6
Assault Serious <small>UCR 140, 142</small>	19	11.6	7-16	87	84	-3%	-3
Sexual Offences <small>UCR 145, 146, 147, 148</small>	11	11.0	9-13	52	85	63%	33
PROPERTY CRIME (UCR 2000-Series Offences)	616	647.6	580-715	4538	4456	-2%	-82
Business B&E <small>UCR 210-1</small>	23	25.6	19-32	241	222	-8%	-19
Residential B&E <small>UCR 210-2</small>	67	50.0	33-67	379	418	10%	39
Auto Theft <small>UCR 235, 1-10, 2178</small>	26	27.2	18-37	187	148	-21%	-39
Theft from Auto <small>UCR 232, 242</small>	147	165.6	122-210	1212	1366	13%	154
Theft <small>UCR 230, 240</small>	82	114.2	88-140	668	608	-9%	-60
Shoplifting <small>UCR 233, 243</small>	54	59.6	47-72	354	441	25%	87
Fraud <small>UCR 260, 140, 245, 246</small>	79	64.6	55-74	540	523	-3%	-17
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	175	206.2	189-223	1202	1251	4%	49
Arson <small>UCR 370, 210</small>	3	5.2	3-8	25	16	-36%	-9
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	909	959.6	895-1024	6533	6441	-1%	-92
DRUGS (UCR 4000-Series Offences)	67	62.6	51-75	428	389	-9%	-39
MHA RELATED CALLS (MHA files or Mental Health flag)	168	111.6	101-122	834	899	8%	65

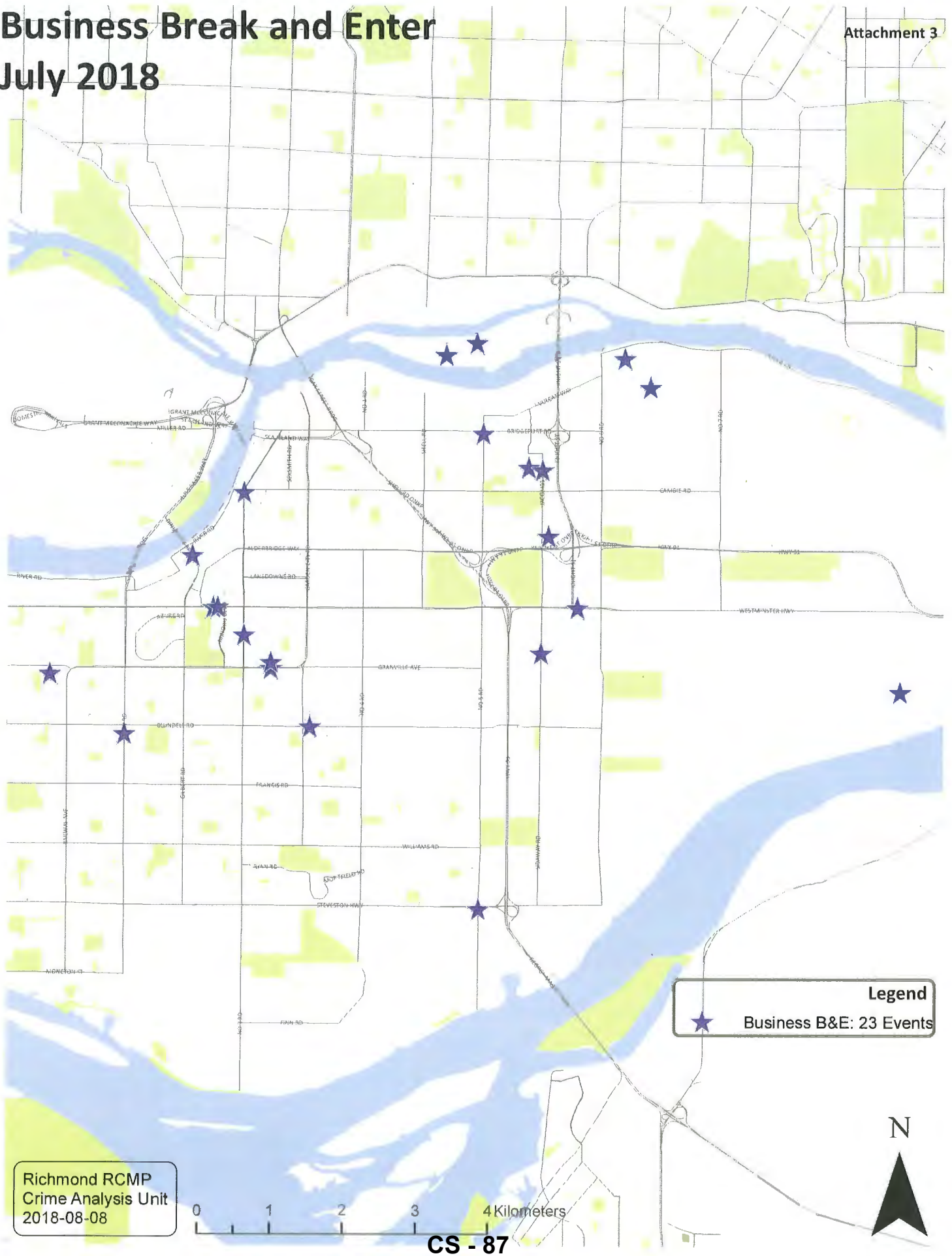
Prepared by Richmond RCMP Crime Analysts.

Data collected from PRIME on 2018-08-08. Published 2018-08-08.

These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

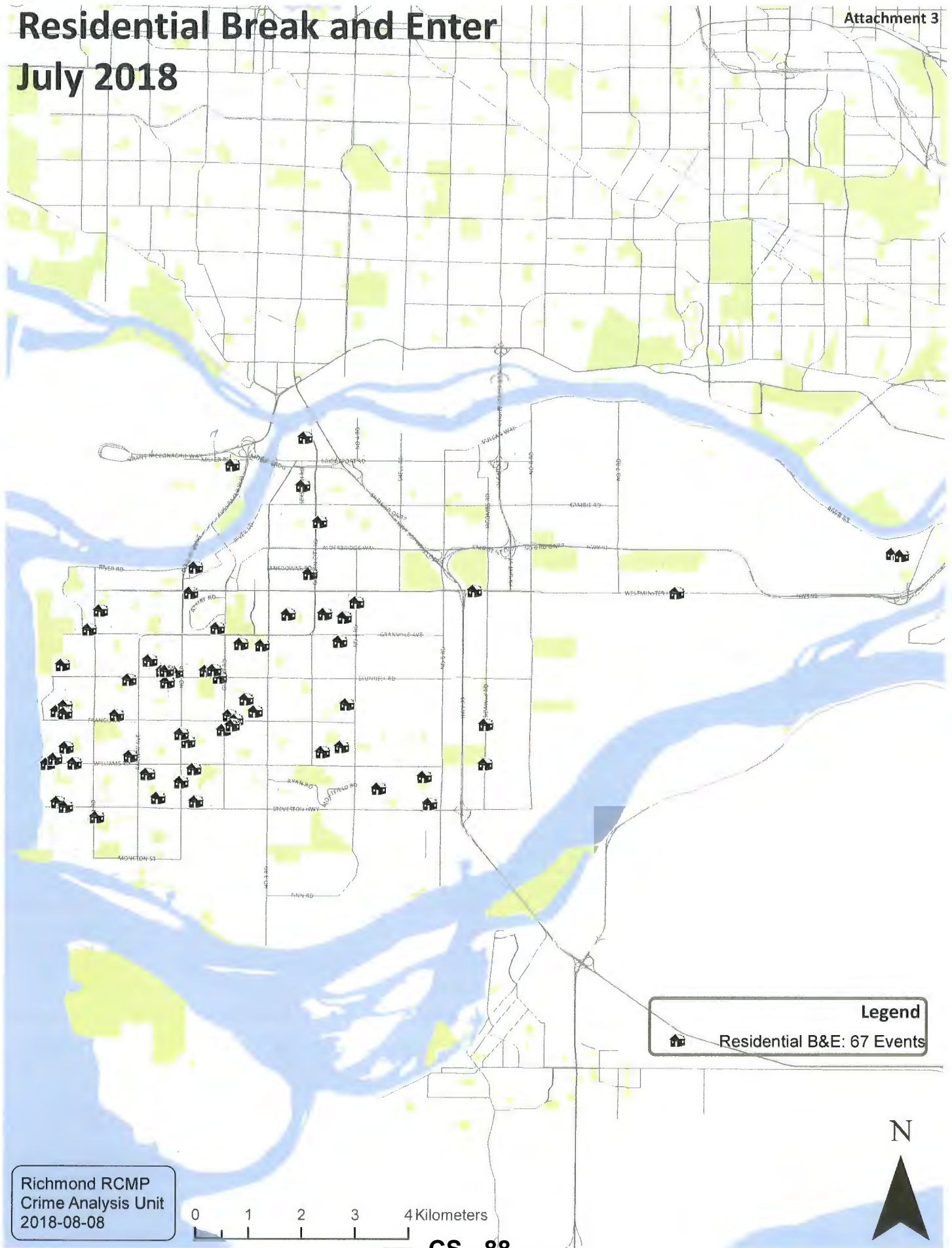
Business Break and Enter July 2018

Attachment 3



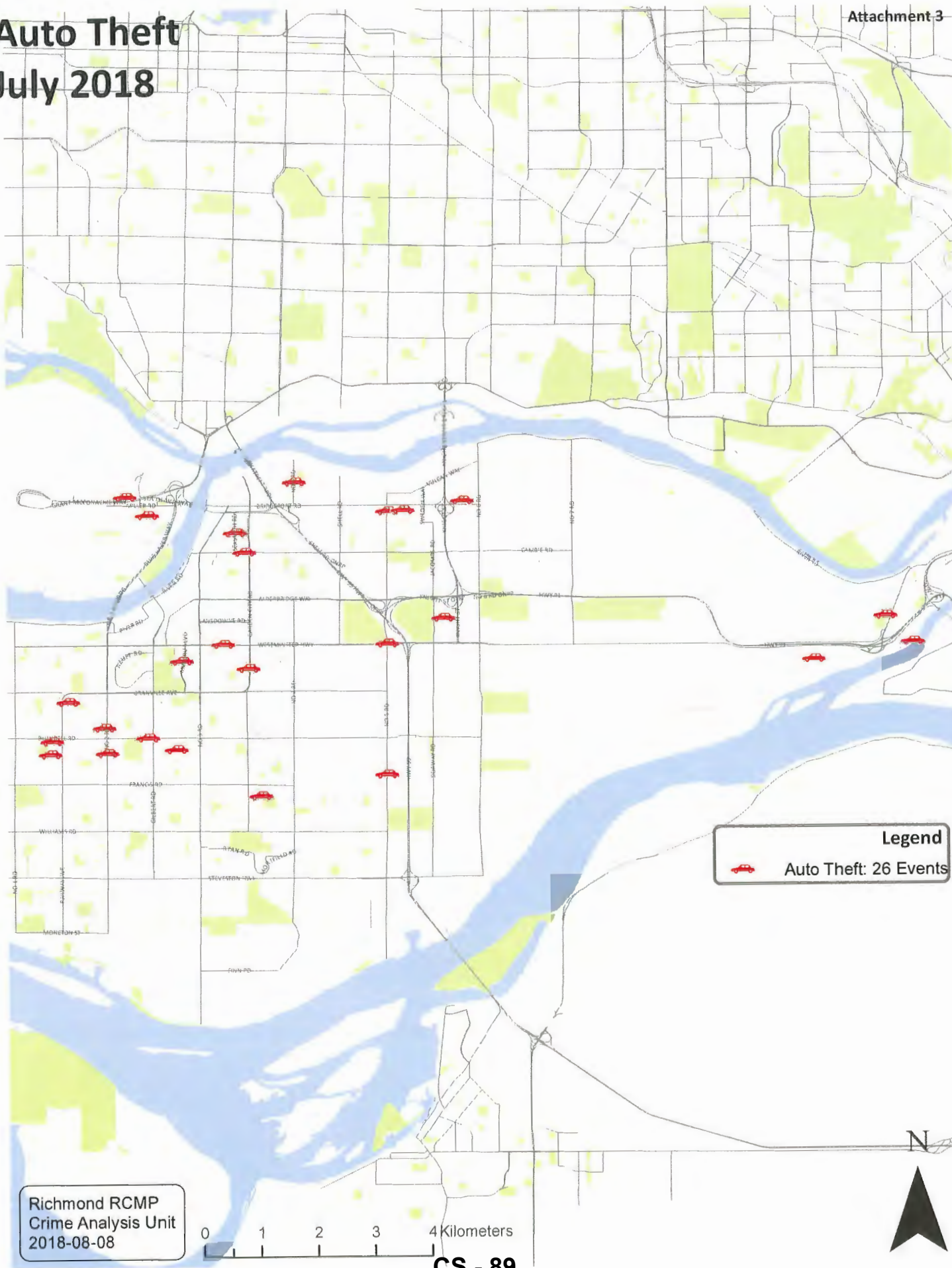
Residential Break and Enter July 2018

Attachment 3



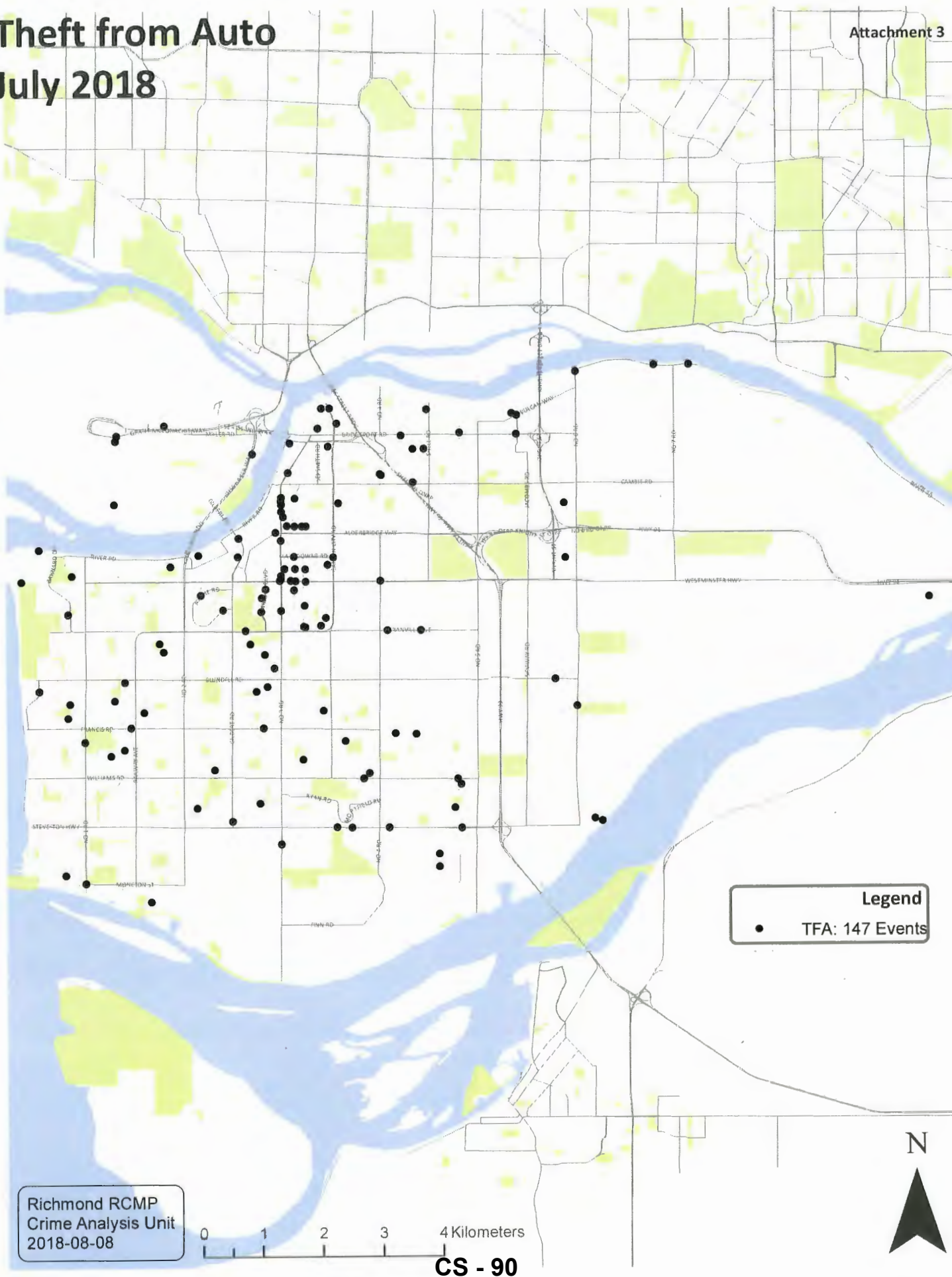
Auto Theft July 2018

Attachment 3



Theft from Auto July 2018

Attachment 3



Legend
• TFA: 147 Events

Richmond RCMP
Crime Analysis Unit
2018-08-08

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City of Richmond



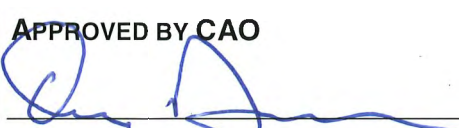
Report to Committee

To: Community Safety Committee **Date:** July 24, 2018
From: Will Ng, Superintendent **File:** 09-5000-01/2018-Vol
Officer in Charge, Richmond RCMP Detachment 01
Re: 2018–2019 Richmond RCMP Detachment Annual Performance Plan First
Quarter Results (April 1 to June 30, 2018)

Staff Recommendation

That the report titled “2018–2019 Richmond RCMP Detachment Annual Performance Plan First Quarter Results (January 1 to March 31, 2018)”, dated July 24, 2018 from the Officer in Charge, Richmond RCMP Detachment, be received for information.

for: 
Will Ng
Superintendent, Officer in Charge
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

On March 13, 2018, Richmond City Council adopted the priorities listed in the report “2018–2019 RCMP Richmond Detachment Annual Performance Plan – Community Priorities”, dated February 14, 2018.

The priorities selected were:

1. Property Crime
2. Organized Crime – Drug Offences
3. Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

This report supports Council’s 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.1. Policy and service models that reflect Richmond-specific needs.

1.2. Program and service enhancements that improve community safety services in the City.

1.3. Improved perception of Richmond as a safe community.

1.4. Effective interagency relationships and partnerships.

Analysis

Community Priority 1: Property Crime

Objective

- i. A two per cent reduction in the total property crime rate, using 2017-2018 as the baseline year.¹ The target property crime rate is 34.

Actions

Many successful crime reduction initiatives were carried forward from the previous fiscal year with a strong focus on prolific and priority offenders. As part of the Richmond RCMP Detachment’s (the Detachment) offender management strategy, targeted surveillance is conducted on known offenders in order to apprehend them while they are committing offences or breaching their probation/bail conditions. This quarter six prolific and priority offenders were arrested.

¹ Crime rate is calculated as crimes per 1,000. The property crime rate in 2017-2018 was 34.66.

The Detachment's Property Crime Unit concluded a two year investigation of a multi-jurisdictional offender, which culminated in an arrest in Surrey by the Prolific Offender Suppression Team on April 12, 2018. The offender was convicted of 19 offences, including five counts of break and enter and received a 19 month sentence. The majority of the crimes occurred in Richmond.

Volunteer engagement continues to be an integral component of Richmond's crime reduction strategy. This quarter, there were 37 volunteer bike deployments and 109 volunteer van patrol deployments, resulting in 817 volunteer patrol hours for suspicious activities. In a joint partnership with ICBC, volunteers were deployed and distributed 11,024 Lock Out Auto Crime prevention notices.

Results

The following table outlines the total property crime files for 2017-2018 and 2018-2019:

Figure 1: Property Crime

<i>Quarter</i>	<i>Date Range</i>	Total Property Crime Files 2017-2018	Total Property Crime Files 2018-2019	Projected Yearly Property Crime Rate
1	Apr. 1 – Jun. 30	1,868	1,846	33.29
2	Jul. 1 – Sept. 30	1,766		
3	Oct. 1 – Dec. 31	1,982		
4	Jan. 1 – Mar.31	1,993		
Total		7,609	1,846	

Source: PRIME Statistics July 10, 2018

There were 1,846 property crime files in the first quarter of the 2018-2019 fiscal year. This represents a one per cent decline from the same quarter of the previous fiscal year. The property crime rate is currently projected at 33.29, indicating that this objective is on track to meet the target identified.

Community Priority 2: Organized Crime – Drug Offences

Objectives

- i. A two per cent increase in charges laid for all Controlled Drugs and Substance Abuse (CDSA) offences, using 2017-2018 as the baseline year. The target number of drug charges for the current fiscal year is 105.

Actions

The Detachment continues to actively support and promote the Drug Abuse Resistance Education (DARE) program in Richmond schools. This quarter concluded the final classes of the 2017-2018 school year. A total of 622 students in 20 classes across 13 schools participated in the program. The Youth Section has also coordinated the School Sports and Positive Tickets

programs, which promote positive behaviours and the well-being of youth in the community. This quarter, RCMP officers attended four events at local schools. Training on the Positive Ticket program was also provided to the entire Detachment.

In partnership with the Richmond School District, the Detachment began establishing a schedule for the “Adopt-a-School” program for the 2018-2019 school year. Under this program each elementary school is assigned a uniformed police officer to act as a liaison. Through regular visits, officers engage in formal and informal interactions with youth, helping to build positive relationships. These interactions help to promote crime prevention while also allowing police to be more aware of public safety issues affecting youth in the community.

In this quarter, 10 proactive gang unit patrols were conducted, resulting in 126 business checks. The businesses checked included restaurants, bars, massage parlours and the casino. These patrols lead to two impaired driving investigations and eight drug investigations, including the arrests of two suspected drug traffickers. In addition, two illegal gaming locations were shut down.

In April 2018, 18 police officers in General Duty and the Road Safety Unit participated in enhanced training regarding drug offences to better recognize street-level drug traffickers. The Organized Crime Unit is currently conducting drug-trafficking investigations in Richmond using intelligence-led targeted enforcement of drug trafficking groups.

On June 22, 2018, Richmond RCMP officers and the Lower Mainland Integrated Police Dog Services seized a large quantity of drugs at the Vancouver International Airport. A man from Ontario was attempting to depart from Vancouver International Airport when he was arrested for 23 kilograms of marijuana located in his suitcases.

Results

The following table outlines the total drug offences for 2016-2017 and 2017-2018:

Figure 2: Drug Offences

Quarter	Date Range	Total Drug Offences 2017-2018	Total Drug Offences 2018-2019	Year to Date Drug Charges 2018-2019
1	Apr. 1 – Jun. 30	218	195	18
2	Jul. 1 – Sept. 30	168		
3	Oct. 1 – Dec. 31	148		
4	Jan. 1 – Mar. 31	134		
Total		668	195	

Source: PRIME Statistics July 10, 2018

There was an 11 per cent decline this quarter in the number of reported drug offences compared to the same period last fiscal year. Drug investigations led to 18 charges this quarter. The Detachment is not on track to meet the annual target of 105 drug charges however; drug trafficking investigations are led by specialized teams where investigations can take several

months to lead to an arrest. Due to the nature of the investigations, the number of drug charges can vary significantly from quarter to quarter.

Community Priority 3: Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

Objective

- i. A 10 per cent reduction in mental health-related calls for service generated by high volume clients. The target is to remain below 246 calls for service.²

Actions

This quarter, members of the Detachment Senior Management Team worked with Vancouver Coastal Health on a Memorandum of Understanding for the Mental Health Crisis Team. This initiative will facilitate a joint response to police calls in Richmond involving a mental health or domestic violence component and will be comprised of a mental health nurse or social worker and an RCMP officer. This enhanced service delivery model is planned for the second half of 2018.

Richmond Detachment has also been successful in promoting the Assertive Community Treatment (ACT) team. Since recently expanding to include Richmond in its service area, ACT has been able to offer a true wrap around service delivery model to assist clients with complex social needs, requiring specialized ongoing support in the community. Regular meetings have been established with the outreach lead and regular updates are provided between stakeholders regarding mutual clients. The Detachment's Mental Health Coordinator has provided names of clients as referrals to ACT and there is continuing dialogue regarding these referrals. Future reporting will offer a better indication of how many referrals result in ACT involvement.

The Detachment's Vulnerable Persons Unit continues to be active in the Richmond Inter-Agency Case Assessment Team (RICAT). Meetings are held monthly and on an as-needed basis to address immediate risk factors for victims of high risk domestic violence. RICAT has been meeting since 2012, promoting a collaborative approach which fosters open discussion among partner agencies.³ RICAT manages the highest risk domestic violence cases, ensuring safety for victims by strengthening domestic violence safety planning and early collaborative case management.

² High volume clients have been determined to be the top one per cent of individuals generating mental health-related calls for service. Last fiscal year 14 high volume clients generated 273 mental health-related calls for service.

³³ Partner agencies include the Ministry of Children and Family Development, Ministry of Social Development and Poverty Reduction, Vancouver Coastal Health, Richmond School District, Richmond Addiction Services Chimo Community Services and Victim Services as per provision in provincial and federal legislation.

Results

The following table outlines the total mental health related calls for service for 2017-2018 and 2018-2019:

Figure 3: Mental Health Calls

Quarter	Date Range	Mental Health Related Calls 2017-2018	Mental Health Related Calls 2018-2019	Calls from High Volume Clients ⁴ 2018-2019
1	Apr. 1 – Jun. 30	370	403	72
2	Jul. 1 – Sept. 30	356		
3	Oct. 1 – Dec. 31	360		
4	Jan. 1 – Mar. 31	329		
Total		1,415		

Source: PRIME Statistics July 10, 2018

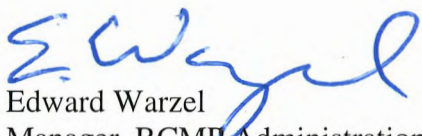
The total number of mental health-related files this quarter is nine per cent higher than the same quarter last fiscal year. High volume clients accounted for 72 of the 403 mental health files in the first quarter of the 2018-2019 fiscal year. The Detachment is currently not on track to meet the annual target of 245 or less calls for service. Year to date, this means the top one per cent of clients are responsible for 18 per cent of the mental health-related calls for service.

Financial Impact

None.

Conclusion

Richmond Detachment has implemented various initiatives to support the community priorities and objectives established in the 2018-2019 Annual Performance Plan. The Detachment is committed to achieving the identified targets and continues to support the City of Richmond's public safety strategy using evidence-led approaches to target criminality, offender management and crime prevention.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

⁴ Year to date totals have been presented in order to more accurately capture the proportion of high volume clients.