



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, September 10, 2019
4:00 p.m.

Pg. # ITEM

MINUTES

CS-6 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on July 9, 2019.*



NEXT COMMITTEE MEETING DATE

Wednesday, October 16, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATION

1. Martin Van Den Hemel, Communications Director, GoKabu Group, Billy Xiong, President, and Daniel Xiao, Financial Director, to present on new ride hailing regulations.

COMMUNITY SAFETY DIVISION

2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JUNE 2019**

(File Ref. No. 12-8060-01) (REDMS No. 6231164 v. 4)

CS-13

[See Page CS-13 for full report](#)

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – June 2019”, dated July 12, 2019, from the General Manager, Community Safety, be received for information.

☐

3. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JULY 2019**

(File Ref. No. 12-8060-01) (REDMS No. 6249551 v. 2)

CS-21

[See Page CS-21 for full report](#)

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – July 2019”, dated August 19, 2019, from the General Manager, Community Safety, be received for information.

☐

4. **BUSINESS LICENCES QUARTERLY REPORT - SECOND QUARTER 2019**

(File Ref. No. 12-8375-03) (REDMS No. 6236740)

CS-29

[See Page CS-29 for full report](#)

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Business Licences Quarterly Report – Second Quarter 2019”, dated July 19, 2019, from the General Manager Community Safety be received for information.

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5. **EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT – SECOND QUARTER 2019**

(File Ref. No. 09-5126-01) (REDMS No. 6242899 v. 2)

CS-33

See Page CS-33 for full report

Designated Speaker: Norman Kotze

STAFF RECOMMENDATION

That the staff report titled “Emergency Programs Quarterly Activity Report – Second Quarter 2019”, dated July 25, 2019, from the General Manager, Community Safety, be received for information.



6. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JUNE 2019**

(File Ref. No. 99-Fire Rescue) (REDMS No. 6231409 v. 1)

CS-39

See Page CS-39 for full report

Designated Speaker: Deputy Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – June 2019”, dated July 12, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.



7. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JULY 2019**

(File Ref. No. 99-Fire Rescue) (REDMS No. 6241551 v. 1)

CS-50

See Page CS-50 for full report

Designated Speaker: Deputy Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – July 2019”, dated August 12, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.



8. **AWARD OF CONTRACT 6331F SUPPLY, SERVICE AND DELIVERY OF TURNOUT GEAR (PERSONAL PROTECTIVE EQUIPMENT)**
(File Ref. No. 09-5140-01) (REDMS No. 6225671 v. 4)

CS-63

See Page CS-63 for full report

Designated Speaker: Deputy Fire Chief Jim Wishlove

STAFF RECOMMENDATION

1. *That staff be authorized to award a contract to Associated Fire and Safety, for the supply, service and delivery of turnout gear (Personal Protective Equipment), as outlined in the report titled “Award of Contract 6331F – Supply, Service and Delivery of Turnout Gear (Personal Protective Equipment), for Fire-Rescue emergency response personnel, dated July 29, 2019 from the Fire Chief Tim Wilkinson; and*
2. *That the Chief Administrative Officer and the General Manager, Community Safety be authorized to execute, on behalf of the City, an agreement for the supply, service and delivery of Turnout Gear (Personal Protective Equipment), as outlined in the staff report with Associated Fire and Safety at the rates quoted for a five-year term.*



9. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Deputy Fire Chief Jim Wishlove

Item for discussion:

Recruitment Update

10. **RCMP MONTHLY ACTIVITY REPORT – JUNE 2019**
(File Ref. No. 09-5000-01) (REDMS No. 6211316 v. 2)

CS-66

See Page CS-66 for full report

Designated Speaker: Superintendent Will Ng

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – June 2019”, dated July 18, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



11. **RCMP MONTHLY ACTIVITY REPORT – JULY 2019**

(File Ref. No. 09-5000-01) (REDMS No. 6240983 v. 2)

CS-87

[See Page CS-87 for full report](#)

Designated Speaker: Superintendent Will Ng

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – July 2019”, dated August 8, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



12. **2019-2020 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN FIRST QUARTER RESULTS (APRIL 1 TO JUNE 30, 2019)**

(File Ref. No. 09-5000-01) (REDMS No. 6234877 v. 3)

CS-105

[See Page CS-105 for full report](#)

Designated Speaker: Superintendent Will Ng

STAFF RECOMMENDATION

That the report titled “2019-2020 Richmond RCMP Detachment Annual Performance Plan First Quarter Results (April 1 to June 30, 2019)”, dated August 8, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



13. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Superintendent Will Ng

Item for discussion:

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14. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, July 9, 2019

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Alexa Loo
Councillor Carol Day
Councillor Kelly Greene
Councillor Harold Steves

Also Present: Councillor Chak Au
Councillor Michael Wolfe

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on June 11, 2019, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

September 10, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – MAY 2019**

(File Ref. No. 12-8060-01) (REDMS No. 6208274)

In response to questions from Committee, Cecilia Achiam General Manager, Community Safety, Susan Lloyd, Manager, Parking Enforcement, Animal Control and Administration – Community Bylaws, and Carli Williams, Manager, Community Bylaws, and Licencing clarified that:

Community Safety Committee

Tuesday, July 9, 2019

- the \$45,000 collected in May in court and ticket fines stemmed from two court cases, one on a homeowner with a number of illegal suites that staff had been investigating over a number of years and the fines from the decision were approximately \$21,000 from multiple charges and the other against Midland appliance with an ongoing issue selling retail in a location not zoned appropriately and the fines were for approximately \$23,000;
- the Soil Removal & Fill Deposit Regulation Bylaw No. 8094 applies only to land within the agricultural land reserve (ALR);
- of the four soil files opened in May, two received violation tickets and the other two received letters;
- staff can investigate publishing the outcome of court cases regarding bylaw violations;
- staff investigate illegal short term rental ads and when possible through the information provided, distribute tickets for bylaw violations however some ads require a booking prior to providing an address for short term rentals;
- staff are bringing forward a report regarding regulations for short term rentals including licence requirements;
- there is no smoking within nine metres of any building intakes, however it is up to individual stratas to regulate smoking regulations within multifamily buildings;
- most smoking complaints and enforcement is contracted to Vancouver Coastal Health to investigate and ticket;
- there was one \$1000 ticket issued in May for short-term rental offences for one address staff were able to identify from a listing and staff were able to follow up with the operator in June and found them operating at another address and another four tickets were issued for violations at the second address;

Councillor Day left the meeting (4:09 p.m.) and returned (4:13 p.m.).

- the fourteen offences going to adjudication were because they were contested, 13 were for parking violations and one was an animal control violation for off-leash;
- the approximately \$1 million in gross program revenue collected by the Community Bylaws Department goes into the cost centre for the department and any profit goes into general revenue;
- the bylaw officers attending the night market are there on weekends; and

Community Safety Committee
Tuesday, July 9, 2019

- parking officers work flexible hours throughout week and seven days a week there are officers working until 9 p.m.

Discussion took place regarding Community Bylaws Department revenues and direction was given to staff to provide a detailed breakdown of revenue and revenue allocation.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report – May 2019", dated June 12, 2019, from the General Manager, Community Safety, be received for information.

CARRIED

2. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - MAY 2019

(File Ref. No. 09-5000-01) (REDMS No. 6204511)

In reply to queries from Committee, Kevin Gray, Acting Fire Chief noted that (i) staff have been diligent with enforcement of fires caused by cigarettes including installing signs at locations where a fire has been caused by cigarettes, (ii) the hazmat incident involving a clandestine laboratory was a methamphetamine production lab and staff monitored the site through the decontamination process, (iii) there is no open air burning permitted within the city without issuance of a permit, (iv) the cold fire foam utilized for fire extinction is a surfactant that has been used by Richmond Fire-Rescue (RFR) for over ten years and is eco-friendly, and (v) when the cold fire foam is discharged near waterways, RFR notify the proper authorities of what has been discharged.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – May 2019", dated June 10, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

Discussion then took place regarding signage on beaches and near waterfront in Richmond to provide further notice that no burning is permitted in the city. In response to queries from Committee, Acting Fire Chief Gray advised that (i) in previous years, notifications have been placed in local newspapers to remind residents that open air burning is not permitted within the city without a permit, (ii) the fire regulation bylaw has been in place for some time, (iii) RFR have seen a large decrease in backyard burning in the last few years, and (iv) staff can work with the parks department to add fire signage.

3.

Community Safety Committee
Tuesday, July 9, 2019

As a result of the discussion, the following **motion** was introduced

It was moved and seconded

That staff be directed to install signage near waterfront locations advising that there are no fires permitted anywhere in Richmond.

CARRIED

3. FIRE CHIEF BRIEFING

(Verbal Report)

(i) Canada Day Celebrations in Steveston

Acting Fire Chief Gray noted that there were four medical responses during the Canada Day celebration events in Steveston and that fire prevention staff worked closely with vendors.

4. RCMP MONTHLY ACTIVITY REPORT - MAY 2019

(File Ref. No. 09-5000-01) (REDMS No. 6193919 v. 2)

Will Ng, Superintendent, Officer in Charge, provided an overview of the May 2019 statistics, highlighting in particular that (i) property crime numbers dropped dramatically in May and residential break-ins were at the lowest in the last five years, (ii) theft from autos also decreased in the month of May, (iii) with the Canadian Centre for Justice Statistics (CCJS) reporting, assaults are being classified differently and those assaults previously listed as unfounded are now listed as founded which has elevated the assault statistics, and (iv) despite an impact to assault statistics with the CCJS reporting, there are no trends or patterns regarding assaults and sexual assaults for May and no concern with respect to public safety.

In response to questions from Committee, Supt. Ng remarked that:

- the 26% increase in reported shoplifting thefts was due to increase in loss prevention officers at box stores and increased detection, in particular at Wal-Mart which had a reputation with individuals from the downtown eastside of being a location to target, and client services assisted with providing extra policing in an effort to combat theft;
- Tier 3 training for auxiliary officers will provide the ability for auxiliary officers to patrol streets with regular RCMP members and a letter has been written to Ottawa to petition a decision on uniforms for auxiliary officers however a decision for support for Tier 3 from National Headquarters is anticipated and once received, Richmond RCMP hope to train new auxiliary officers;

Community Safety Committee
Tuesday, July 9, 2019

- additional officers approved by Council allow Richmond RCMP to do more proactive policing including increased road blocks, visibility of officers in areas of high crime rates, targeting prolific offenders, and increased community and business outreach;
- the Positive Ticket for Youth program has been very popular and has allowed officers to connect with youth, provides positive reinforcement for good acts such as wearing bicycle helmets and looking both ways before crossing the street;
- in addition to the Positive Tickets handed out to youth, 7-11 has provided sponsorship by providing 3000 free Slurpee tickets to be handed out in conjunction with the program;
- staff are looking to potentially roll out a similar program for good Samaritans as a way to thank individuals for providing assistance;
- staff can look at data to see if there is any correlation to reduction in motor vehicle accidents and increased patrols and enforcement and RCMP have increased traffic enforcement dramatically in 2018 and 2019 and in 2017 there were nine fatalities and only one in 2018 and one so far in 2019;
- RCMP did a loss prevention officer joint enforcement operation in recent weeks and arrested 32 individuals, a majority of which were from outside Richmond;
- next week Richmond RCMP are meeting with Transit Police regarding a joint operation to intercept individuals coming to Richmond to commit retail theft on the Canada Line;
- RCMP respond to any 911 calls regarding children left in vehicles on hot days, attend to the safety of child and if there is negligence, conduct an investigation into the incident; and
- the sexual harassment court case would have no financing from municipalities and would involve RCMP national.

It was moved and seconded

That the report titled "RCMP Monthly Activity Report – May 2019", dated June 12, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

Community Safety Committee

Tuesday, July 9, 2019

In response to a question from Committee regarding the number of allowable units in a multi-family dwelling to be rented, Ms. Achiam advised that it is up to the individual stratas to set the regulations around rentals and if the strata permits, each home would be able to have up to two boarders or lodgers with no licence required. Ms. Achiam further remarked this was in response to sports hosting and school exchange programs that wanted to host but did not want licence restrictions.

5. RCMP/OIC BRIEFING

(Verbal Report)

(i) Faith Patrols in the City

Supt. Ng provided an update to Committee regarding faith patrols at mosques, synagogues, and churches, noting that they have been successful and well received.

(ii) RCMP Basketball Tournament

Supt. Ng advised that the RCMP Basketball Tournament at the Sikh Temple on No. 5 Road was a success, Richmond RCMP and ICBC cohosted 70 local kids to come and play basketball.

(iii) Law Enforcement Torch Run

Supt. Ng also remarked that the Law Enforcement Torch Run for Special Olympics BC on June 7 was successful and there were 20 Richmond RCMP officers who ran the 3 kilometre leg from Cornerstone Evangelical Baptist Church to the Richmond RCMP Detachment on No. 5 Road.

(iv) Canada Day Celebrations in Steveston

Supt. Ng noted that the Canada Day Celebrations were a success with no major police calls for service and approximately \$1000 was raised during the event for Cops for Cancer. Supt. Ng, in response to a query from Committee, noted that approximately 50,000 attended the event this year.

6. MANAGER'S REPORT

In response to questions from Committee regarding the Province's announcement of ride-hailing service moving forward in September, Ms. Achiam remarked that staff will be bringing forward a report regarding the matter.

Community Safety Committee
Tuesday, July 9, 2019

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (4:46 p.m.).

CARRIED

Certified a true and correct copy of the
Minutes of the meeting of the Community
Safety Committee of the Council of the
City of Richmond held on Tuesday, July
11, 2019.

Councillor Bill McNulty
Chair

Amanda Welby
Legislative Services Coordinator



City of Richmond

Report to Committee

To: Community Safety Committee

Date: July 12, 2019

From: Cecilia Achiam
General Manager, Community Safety

File: 12-8060-01/20-Vol01

Re: Community Bylaws Monthly Activity Report – June 2019

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – June 2019”, dated July 12, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance safety services and strategies to meet community needs.

At the Community safety Committee meeting on July 9, 2019 direction was given to staff to provide a detailed breakdown of revenue and revenue allocation.

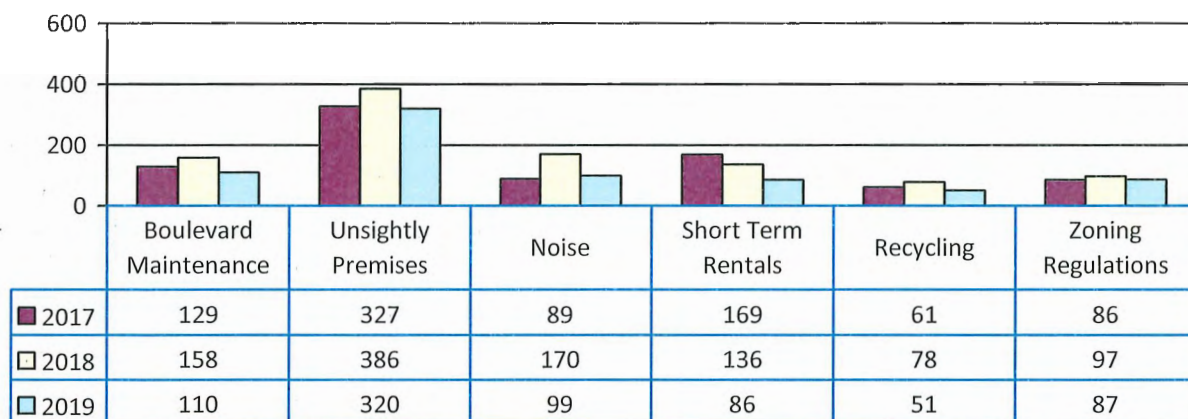
Analysis

Property Use

Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short-term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps and has taken over responsibility for Provincial Court prosecutions of the Building Regulation Bylaw No. 7230.

Figure 1: Property Use Calls For Service - June Year-To-Date Comparison

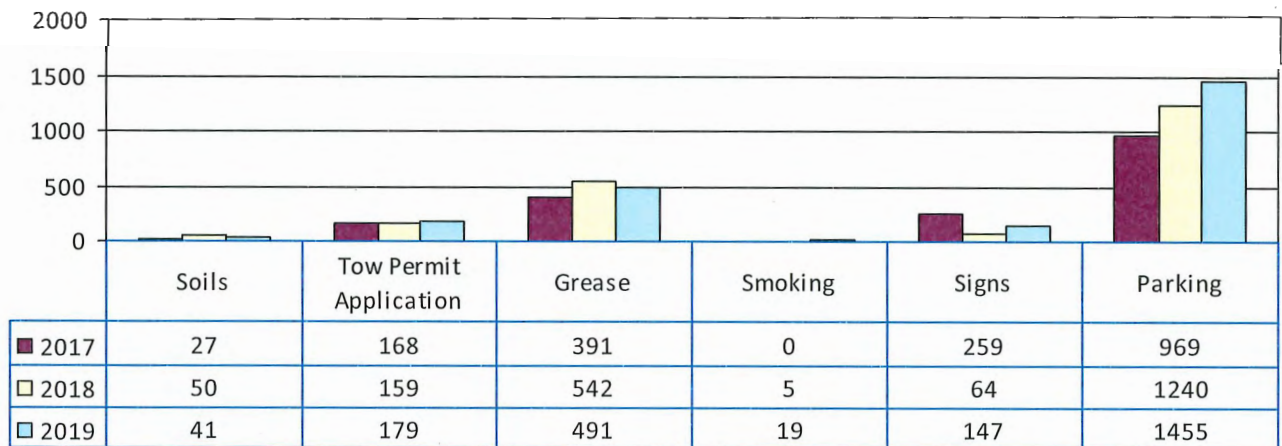


In addition to calls for service, the number of open files underway is also used as a measure of the workload of staff in this area. More complex files, like short-term rentals, illegal suites, homeless camps and Provincial Court files can take months to reach compliance, whereas simpler files like boulevard maintenance and unsightly premises are resolved and closed within days or up to two weeks. Using this as a measure, the Property Use area continues to see an increase in ongoing, open files beyond historical levels. The cases in June 2019 are 66% higher than June 2018. The number of cases in June also exceeds the busiest month of 2018 and is continuing to increase. This is affecting service levels related to bylaw enforcement and especially investigating new cases. Staff are prioritizing the cases they receive, including short-term rentals where there were eight tickets issued this month.

Grease

The Grease Officer remains focused on education and communication. During the month of June, the Grease Officer undertook 97 grease-trap inspections which are reflected in the cumulative total shown in Figure 2. There were no violation notices issued for contraventions of the Drainage, Dike and Sanitary Sewer System Bylaw No. 7551.

Figure 2: Other Calls For Service - June Year-To-Date Comparison



Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094 (Soil Bylaw). The Officer continues to address issues of non-compliance on 34 properties in addition to monitoring 15 approved sites. There are 11 soil deposit proposals under various stages of review by City staff. During the month of June, the Soil Bylaw Officer conducted 102 site inspections and one violation notice was issued for non-compliance of the Soil Bylaw.

Dog Licencing and Patrols

During the month of June, 264 dogs were licenced. The total amount of dogs licenced to date is 6,801.

As part of the annual dog licencing campaign, Community Bylaws began a new initiative of reaching out to residential strata management companies through a mail campaign, to licence new dogs residing within their buildings. Part of the initiative was to gain access to the common areas within the strata for the purpose of leaving dog licencing pamphlets which outline the regulations in both the Dog Licencing Bylaw No. 7138 (Dog Licencing Bylaw) and the Animal Control Regulation Bylaw No. 7932 (Animal Control Bylaw). To date, the initiative has resulted in 80 new licences for dogs residing within a strata complex.

Regional Animal Protection Society (RAPS) Officers conduct monthly rotational patrols of the dikes, parks and school grounds within the City. The following were patrolled during the month of June, with an emphasis on Garry Point due to numerous dog off-leash complaints. The visual presence of bylaw enforcement officers can often lead to dog owners/walkers, being more mindful with compliance and keeping their dogs on leash. As a result, the patrols, including Garry Point, resulted in no contraventions of the Animal Control Bylaw or the Dog Licencing Bylaw.

- Blair Elementary
- No. 3 Road Waterfront Park
- James Gilmore Elementary
- McDonald Beach
- Garden City Community Park
- Iona Beach Park
- Cambie Community Park
- Cambie Secondary
- Maple Lane Elementary
- South Arm Park
- Steveston Village
- Quilchena Elementary
- MacNeill Secondary School
- Garry Point
- Cambie Community Centre
- Dyke Road
- Richmond Nature Park
- McCallan Park
- Kingswood Elementary
- Thomas Kidd Elementary
- Minoru Park
- Terra Nova Park
- Walter Lee Elementary
- Talmey Neighbourhood Park

Parking

Parking Officers continue to focus on safety and gain compliance through education and ticketing while proactively conducting their daily patrols. For the month of June, Parking Officers issued 2,636 violations associated with various parking and stopping offences.

Figure 3: Parking Violations Issuance Comparison

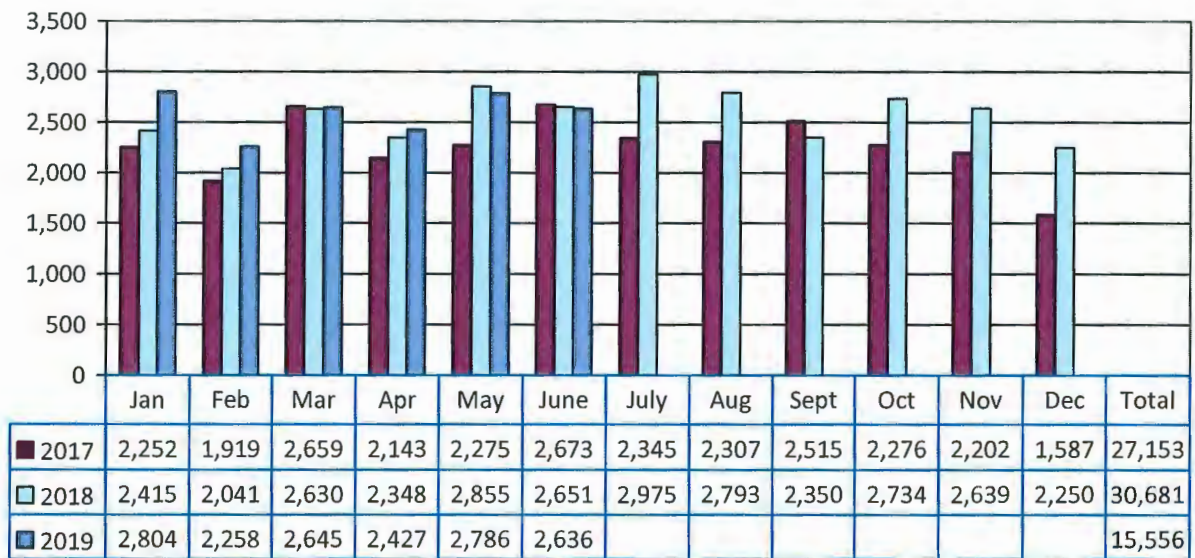
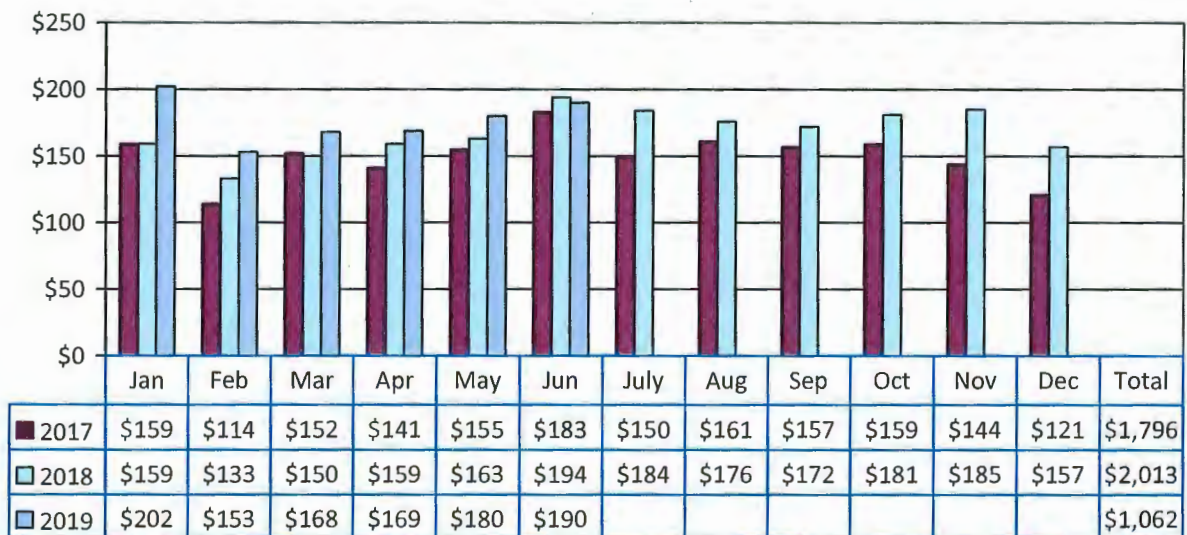


Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public. Table 1 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	June	YTD
Short-Term Rental Offences	8	21
Soil Removal & Fill Deposit Offences	1	4
Grease Trap Offences	0	7
Parking & Stopping Offences	2,636	15,556
Animal Control Offences	46	98
Totals	2,691	15,686

Adjudication

The adjudication session was held on June 11, 2019, and consisted of 13 parking violations in contravention of the Traffic Bylaw No. 5870 and one violation in contravention of the Dog Licencing Bylaw No. 7138. All tickets were upheld in favour of the City. The next adjudication session is scheduled for September 17, 2019.

Revenue and Expenses

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false alarm incidents, tow permits and other permits and bylaw fines. Figures for individual revenue types are shown in Table 2. Revenue and expenses for the three main programs within Community Bylaws is shown in Table 3 as was directed by the Community Safety Committee at the previous meeting on July 9th. Staff note that the revenue and expense of a program is only one of the measurements used to evaluate the efficiency and effectiveness of a program. Service levels for all City services are set by Council.

Table 2: Department Revenue by Source

Program Revenue	Budget June 2019	Actual June 2019	YTD Budget June 2019	YTD Actual June 2019
Contract Revenue ¹	0	5,000	0	30,000
Filming Revenue	0	462	0	13,733
False Alarm	4,442	0	26,650	12,399
Dog Licences	10,549	14,131	159,083	170,787
Towing Permits	725	1,514	9,263	11,944
Other Permits ²	1,722	0	22,007	37,607
Other Bylaw Fines ³	2,136	2,455	28,330	84,330
Parking Revenue ⁴	191,279	189,990	982,431	1,062,216
Receivable Income ⁵	9,364	5,435	48,092	12,746
Total Revenue	220,217	218,987	1,275,856	1,435,762

Table 3: Revenue and Expenses by Program in Community Bylaws

Community Bylaws by Program		YTD Budget June 2019	YTD Actual June 2019
Parking	Revenue	1,030,523	1,118,695
	Expenses	764,048	615,339
	Net Revenue	266,475	503,356
Animal Control	Revenue	165,878	178,717
	Expenses	136,150	111,584
	Net Revenue	29,728	67,133
Property Use	Revenue	79,454	138,349
	Expenses	581,714	474,340
	Net Expense	502,260	335,991
Total Net Revenue (Expense)		(206,057)	234,498

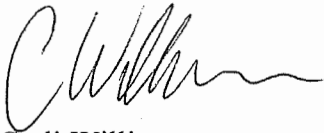
¹ City Towing Contract with Rusty's² Newspaper box and soil permit applications³ Property Use and Animal control violations⁴ Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement⁵ Receivable Income consists of Night Market cost recoveries

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Williams
Manager, Community Bylaws
And Licencing



Susan Lloyd
Manager, Parking Enforcement, Animal Control
and Administration, Community Bylaws



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 19, 2019
From: Cecilia Achiam **File:** 12-8060-01/20-Vol01
General Manager, Community Safety
Re: **Community Bylaws Monthly Activity Report – July 2019**

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – July 2019”, dated August 19, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

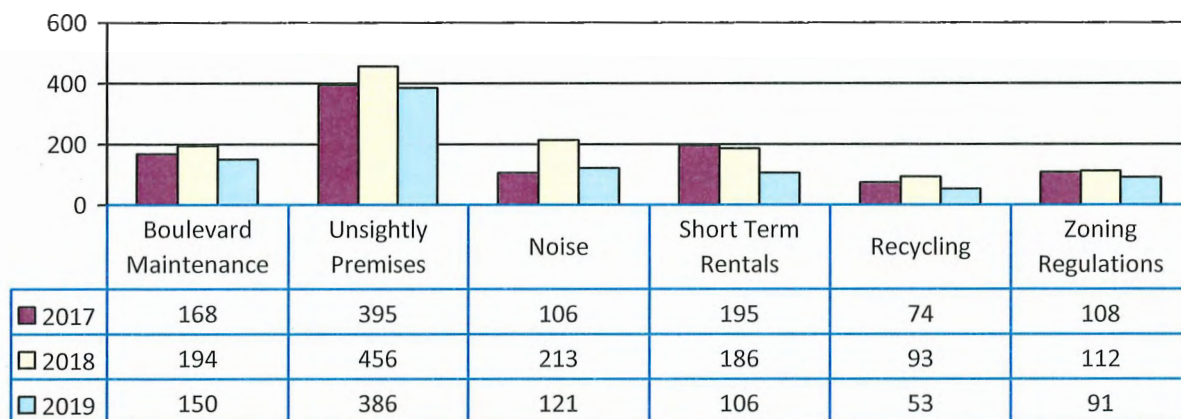
Analysis

Property Use

Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short-term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps and has taken over responsibility for Provincial Court prosecutions of the Building Regulation Bylaw No. 7230.

Figure 1: Property Use Calls For Service - July Year-To-Date Comparison

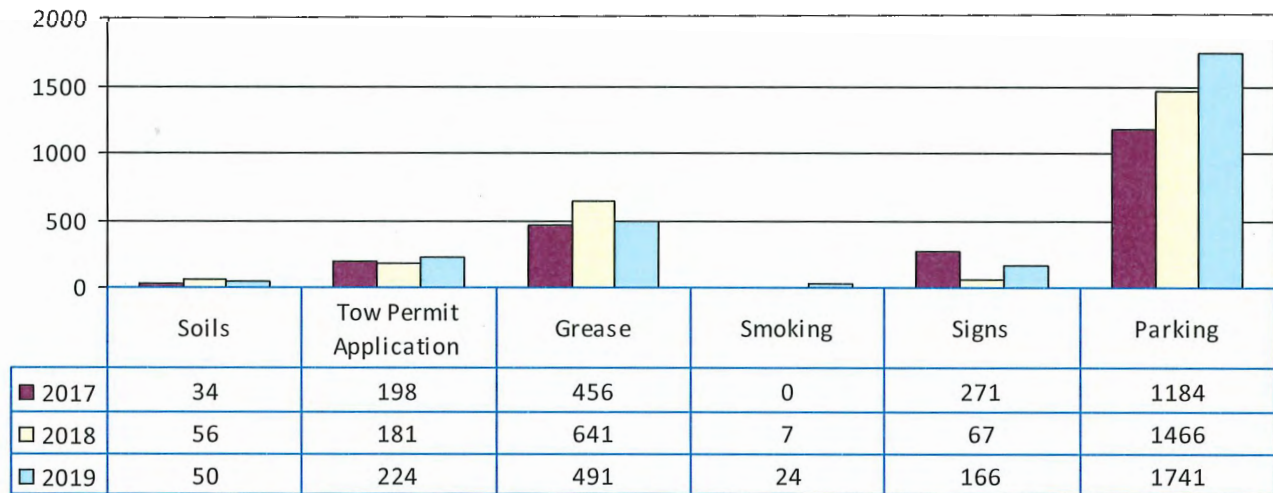


This group also investigates all dog bites that occur in the City and determines the enforcement measures to be taken in each incident. July was an exceptionally busy month with 11 dog bites reported to the City. This resulted in the issuance of nine tickets specifically related to these offences.

Grease

The Grease Officer remains focused on education and communication. During the month of July, the Grease Officer was away from the office and no inspections were conducted.

Figure 2: Other Calls For Service - July Year-To-Date Comparison



Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094 (Soil Bylaw). The Officer continues to address issues of non-compliance on 31 properties in addition to monitoring 13 approved sites, four of which are active. There are 15 soil deposit proposals under various stages of review by City staff. During the month of July, the Soil Bylaw Officer conducted 123 site inspections and issued 14 violation notices for non-compliance of the Soil Bylaw and one ticket for failure to comply with the Watercourse Protection Bylaw No. 8441.

Dog Licencing and Patrols

During the month of July, 238 dogs were licenced. The total amount of dogs licenced to date is 7,039.

As part of the annual dog licencing campaign, Community Bylaws began a new initiative of reaching out to residential strata management companies through a mail campaign, to licence new dogs residing within their buildings. Part of the initiative was to gain access to the common areas within the strata for the purpose of leaving dog licencing pamphlets which outline the regulations in both the Dog Licencing Bylaw No. 7138 (Dog Licencing Bylaw) and the Animal Control Regulation Bylaw No. 7932 (Animal Control Bylaw). To date, the initiative has resulted in 112 new licences for dogs residing within a strata complex.

Regional Animal Protection Society (RAPS) Officers conduct monthly rotational patrols of the dikes, parks and school grounds within the City. The following were patrolled during the month of July, with an emphasis on Garry Point due to numerous dog off-leash complaints. The visual

presence of bylaw enforcement officers can often lead to dog owners/walkers, being more mindful with compliance and keeping their dogs on leash. As a result, the patrols, including Garry Point, resulted in no contraventions of the Animal Control Bylaw or the Dog Licencing Bylaw.

- South Dyke Road Off leash Park
- Hugh Boyd Secondary
- Kingswood Elementary
- McDonald Beach
- Garden City Community Park
- Iona Beach Park
- Cambie Community Park
- Cambie Secondary
- Maple Lane Elementary
- South Arm Park
- Steveston Village
- Ferris Elementary
- Garry Point
- Manoah Steeves Elementary
- Dyke Road
- Richmond Nature Park
- McCallan Park
- Thomas Kidd Elementary
- Minoru Park
- Terra Nova Park
- Walter Lee Elementary
- Talmey Neighbourhood Park

Parking

Parking Officers continue to focus on safety and gain compliance through education and ticketing while proactively conducting their daily patrols. Construction activity and summer tourism in Steveston are contributing to the already existing parking challenges within the village. Officers continue to patrol the village on a daily basis and Community Bylaws has seen a slight increase from last year's ticketing in Steveston compared to this year. For the month of July, Parking Officers issued 2,479 violations associated with various parking and stopping offences.

Figure 3: Parking Violations Issuance Comparison

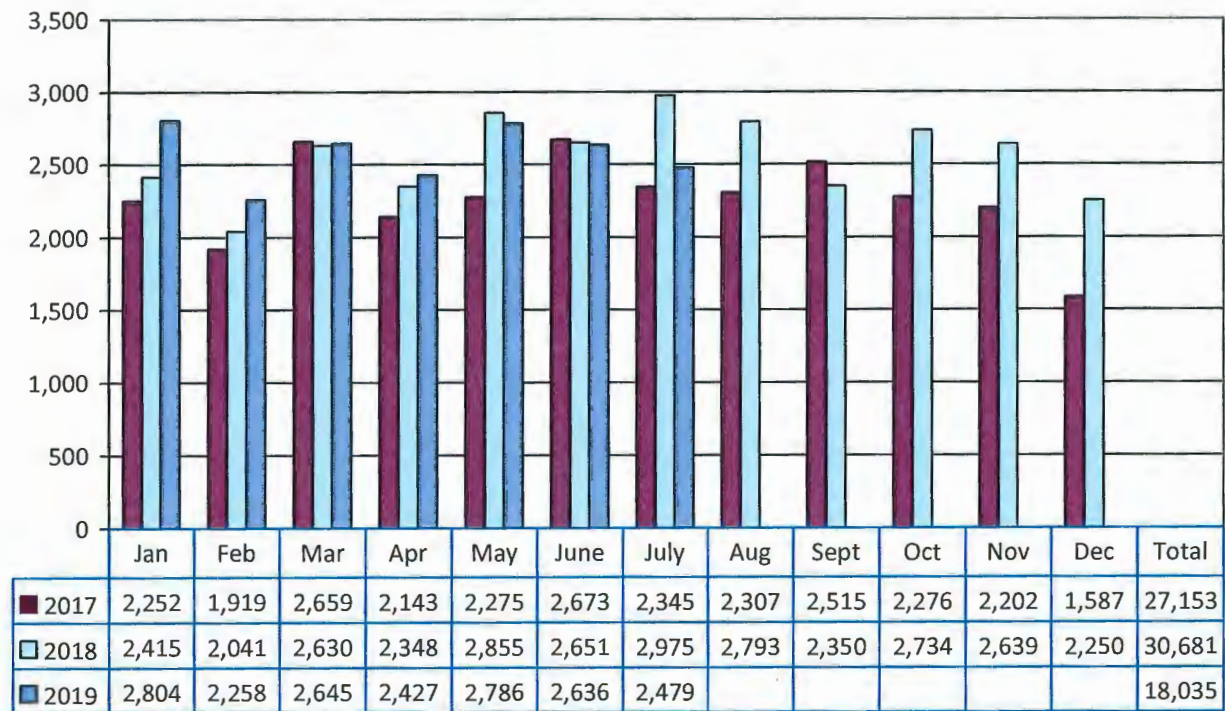


Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public. Table 1 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	July	YTD
Short-Term Rental Offences	4	25
Soil Removal & Fill Deposit Offences	14	18
Grease Trap Offences	0	7
Parking & Stopping Offences	2,479	18,035
Animal Control Offences	144	242
Totals	2,641	18,327

Adjudication

The next adjudication session is scheduled for September 17, 2019.

Revenue and Expenses

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false alarm incidents, tow permits and other permits and bylaw fines. Figures for individual revenue types are shown in Table 2 and revenue and expenses for the three main programs within Community Bylaws is shown in Table 3.

Table 2: Department Revenue by Source

Program Revenue	Budget July 2019	Actual July 2019	YTD Budget July 2019	YTD Actual July 2019
Contract Revenue ¹	0	5,000	0	35,000
Filming Revenue	0	371	0	14,103
False Alarm	4,442	610	31,092	13,009
Dog Licences	7,831	14,095	166,914	184,882
Towing Permits	1,588	2,308	10,852	14,251
Other Permits ²	3,775	1,800	25,781	39,407
Other Bylaw Fines ³	4,028	27,080	32,358	111,410
Parking Revenue ⁴	167,302	175,102	1,149,732	1,237,318
Receivable Income ⁵	8,190	7,236	56,282	19,982
Total Revenue	197,156	233,602	1,473,011	1,669,362

Table 3: Revenue and Expenses by Program in Community Bylaws

Community Bylaws by Program		YTD Budget July 2019	YTD Actual July 2019
Parking	Revenue	1,206,014	1,306,403
	Expenses	902,569	760,909
	Net Revenue	303,445	545,494
Animal Control	Revenue	174,043	200,437
	Expenses	159,611	132,286
	Net Revenue	14,432	68,151
Property Use	Revenue	92,953	162,522
	Expenses	670,210	551,989
	Net Expense	577,256	389,467
Total Net Revenue (Expense)		(259,379)	224,178

¹ City Towing Contract with Rusty's Towing² Newspaper box and soil permit applications³ Property Use and Animal control violations⁴ Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement⁵ Receivable Income consists of Night Market Recoveries

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Williams
Manager, Community Bylaws
And Licencing
(604-276-4136)



Susan Lloyd
Manager, Parking Enforcement,
Animal Control And Administration,
Community Bylaws
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: July 19, 2019

From: Cecilia Achiam
General Manager, Community Safety

File: 12-8375-03/2019-Vol 01

Re: Business Licences Quarterly Report - Second Quarter 2019

Staff Recommendation

That the staff report titled "Business Licences Quarterly Report – Second Quarter 2019", dated July 19, 2019, from the General Manager Community Safety be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CT
APPROVED BY CAO [Signature] / 40	

Staff Report

Origin

This report provides a quarterly summary of activities in support of the regulation of business licences in the City of Richmond.

Council's Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.

Analysis

Business Licence Revenue

Revenue from business licences is up just over three percent over the same time period in 2018 (revenue after the second quarter of 2019 was \$2,928,118) which is in excess of the inflationary adjustment in fees. This indicates a growth in sales of licences that is likely a result of economic growth and increased enforcement of unlicensed businesses.

The second quarter of 2019 also saw an increase to the number of new businesses. After a slow start to the first quarter of 2019, the number of new businesses is on track to exceed 2018.

Table 1: Business Licence Revenue for 2015-2019

	2016	2017	2018	2019 YTD
New Businesses	1704	1801	1745	1070
Revenue (from Licences)	\$ 3,716,597	\$ 3,884,271	\$ 4,082,745	\$ 3,028,006

Application Processing

The licencing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process should be both timely and thorough. Table 2 shows the measures that staff use to assess the current process and compare progress against three measures of performance. These statistics are measured quarterly as the numbers fluctuate throughout the year (new applications arrive daily and businesses close down) and are not annual totals.

Table 2: Status and Number of Business Licences

	2018 Q1	2018 Q2	2018 Q3	2018 Q4	2019 Q1	2019 Q2
Valid Licences	13,940	14,368	14,285	14,267	14,276	14,737
Expired Licences	887	646	688	723	847	637
Suspended and Pending Applications	282	279	286	274	334	397
Total	15,109	15,293	15,259	15,264	15,457	15,771

After a drop in overall performance in the first quarter of 2019, there has been steady improvement in two of the major categories used to measure performance of the business licence application and renewal process. The number of valid licences is the highest ever recorded at one time and the number of expired licences is the lowest ever to be measured. Vacancies in the work group in late 2018 and early 2019 have now been filled and staff are keeping up with demand and following up with businesses that have not renewed their licences. Staff expect this progress to continue throughout 2019.

Business Licence Enforcement

The revenue collected from bylaw fines and tickets related to licencing is continuing to increase. Tickets issued in the last quarter are mostly related to businesses operating without licences. Businesses operating without valid licences, or contrary to their approvals, are given a warning and time to comply before tickets are issued. Table 3 provides the revenue collected to date in 2019, compared to totals from previous years.

Table 3: Revenue from Tickets

	2016	2017	2018	2019 YTD
Revenue from Tickets	\$ 1,700	\$ 16,350	\$ 37,250	\$ 31,250

Over the last year, the Business Licences team has employed part-time auxiliary staff in order to undertake additional enforcement of the licencing bylaws. This has made it possible to provide proactive and targeted enforcement of illegal taxis, businesses without licences and bed and breakfast businesses, among other activities. Going forward, it will be proposed to convert the funding for auxiliary staff into funding for a regular full-time position. This will be submitted in the 2020 Budget process and outlined in the report to Council related to Proactive Bylaw Enforcement.

Illegal Taxi Enforcement

Business Licencing staff, along with staff from the Passenger Transportation Board ("PTB") and RCMP, undertook a targeted enforcement operation on Thursday, May 9, 2019. Enforcement staff worked through the afternoon and evening, stopping a total of 11 drivers. Each driver received three tickets from the City of Richmond.

In addition to the tickets issued from the City (three tickets to each of the 11 drivers), the PTB also issued 11 tickets, one to each driver. Tickets issued by the PTB are usually issued in the amount of \$1,150 however two of the drivers were repeat offenders from other municipalities and received double the fine (\$2,300). The RCMP also issued tickets to two of the drivers for violations under the Motor Vehicle Act.

Moving forward, staff will continue targeted enforcement campaigns against illegal taxis.

Enforcement of Construction Trades

On May 8, 2019, inspectors from Richmond, Delta and Surrey were deployed in each municipality to check the licenses of as many trades contractors and mobile businesses as possible. Working

together, on the same day, limits businesses from moving around to avoid enforcement. Using 10 inspectors from Community Bylaws and Licencing for proactive enforcement, staff visited 63 sites, checked licences of 112 businesses and issued 56 tickets. This is a compliance rate of 50%.

A compliance rate of 50% is much lower than expected and an indication that more enforcement is needed in this area. Ensuring that businesses engaged in the construction trades have licences not only ensures that all health and safety regulations are being met but also provides a level playing field for Richmond businesses that purchase licences and comply with Richmond bylaws. Staff will look for ways to improve compliance and encourage more of our neighbouring municipalities to join these types of enforcement campaigns.

Financial Impact

None.

Conclusion

This report provides an update on 2019 second quarter statistics to the Community Safety Committee from the Business Licences department. The statistics and commentary provided in this report will inform discussions related to policy, staffing and resources for licences and permits related to businesses.



Carli Williams, P.Eng.
Manager, Community Bylaws and Licencing
(604-276-4136)



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety

Date: July 25, 2019
File: 09-5126-01/2019-Vol 01

Re: Emergency Programs Quarterly Activity Report – Second Quarter 2019

Staff Recommendation

That the staff report titled “Emergency Programs Quarterly Activity Report – Second Quarter 2019”, dated July 25, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report provides Council with an update on Emergency Programs (EP) activities. EP is reporting on its activities in support of its mandate to maximize the protection of life, public infrastructure, private property and the environment in the event of a major emergency or disaster.

This activity report for EP provides information on each of the following areas:

1. Community Resilience
2. Emergency Management Plans
3. City of Richmond Resilience
4. Emergency Social Services (ESS) Response

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.3 Ensure Richmond is prepared for emergencies, both human-made and natural disasters.

Analysis

Community Resilience

Richmond Resilient Communities Program (RRCP)

The RRCP program is designed to provide residents with the tools and knowledge to prepare themselves, their families and their communities to be resilient during an emergency of any size.

- In the second quarter, prescheduled workshops were facilitated at the West Richmond, Steveston and City Centre community centres;
- Additional workshops were arranged and facilitated by request from the following community groups; Canadian Association for Retired Persons (CARP), Community Living Leadership Network (CLLN) and two large strata complexes in Steveston; and
- The first-ever mandarin workshop was facilitated on June 27, 2019, at the South Arm community centre. The session was very well received and, as a result, two additional sessions will be scheduled in the fall.

Table 1 below summarizes program statistics for the first and second quarter of 2019.

Table 1: Richmond Resilient Communities Program Statistics

Workshop Type	Number of Sessions		Number of Attendees	
	Q1 (2019)	Q2 (2019)	Q1 (2019)	Q2 (2019)
Prescheduled - English	3	2	42	44
By Request - English	2	5	42	105
Prescheduled - Mandarin		1	-	19
Totals	5	10	84	168

RichmondBCAlert

Emergency Programs staff and volunteers promoted the City's Emergency Notification System, RichmondBCAlert, at all public events.

Table 2 outlines the total number of sign-ups for RichmondBCAlert notifications. Variations in the total number of signups are due to seasonality and Emergency Programs staff and volunteers attendance at community events.

Table 2: RichmondBCAlert Signups

	2017				2018				2019	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
Owner	135	153	54	60	431	87	134	98	45	234
Tenant	56	49	13	38	269	48	40	72	25	73
Total	191	202	67	98	700	135	174	170	70	307

Testing and System Maintenance

On Thursday, May 9, 2019, at 1:55 pm Emergency Programs facilitated the first internal test of the RichmondBCAlert notification system. The test sent notifications to Mayor and Council, City Staff and Emergency Programs volunteers and included desk phones, corporate mobile phones and email. Results from the system test are summarized in table 3 below.

Table 3: Emergency Notification Test Results

Device	Sample Size	Success Rate
Desk Phones	1427	798 (60%)
Corporate Mobile	523	40 (8%)
Email	1897	1897 (100%)

The reduced success rate for corporate mobiles can be attributed to the sequence in which the system initiated contact. If the message were received by the desk phone with an assigned corporate mobile, the system would not push to additional contact numbers. Staff will continue to refine the notification system so that it functions effectively during an event.

Public Events

Emergency Programs staff and volunteers build a culture of preparedness by regularly engaging with the public to share emergency preparedness information. The overarching goal of each event is to educate and empower residents to take specific actions to increase their ability to respond to and recover from emergencies of all types.

During community events, Emergency Programs staff and volunteers promote the Richmond Resilient Communities program, encourage the community to subscribe to Richmond BCAlert and highlight the City's Emergency Social Service and Communications teams and functions. Community event attendance varies from quarter to quarter based on the availability of volunteers and the seasonality of events.

- May 4 – 8th Annual Chinese Christian Mission (CCM) Safety & Secure Living Fair 2019. Emergency Programs staff and Cantonese, and Mandarin, speaking volunteers engaged the public to provide multi-language preparedness material.
- May 5 to 11 – Emergency Preparedness Week – a social media campaign focused on increasing awareness of Emergency Preparedness Week to encourage residents and business owners to take action to build their resilience.
- May 7 and 8 – Project Wet – Approximately 300 Richmond students learned about the emergencies they may face living in Richmond, what items they would need in an Emergency Kit and how to create a family emergency plan.
- May 11 – Public Works Open House Annually Emergency Programs staff and volunteers, partnered by Emergency Services, interact with public to showcase the importance of personal preparedness within their communities.
- June 1 and 2 – Doors Open Richmond – Approximately 2,500 people visited Fire Hall No. 1 where the Emergency Programs department is located.

City of Richmond Resilience

Emergency Plans Review

Cailian Group Ltd. has been engaged to facilitate the City's Hazard, Risk, and Vulnerability Assessment (HRVA), which is the foundational document for all emergency planning in Richmond. Staff anticipate a final report to be presented to Council in the quarter one of 2020.

Staff Training

Emergency Programs facilitates training and situational exercises to provide Emergency Operations Centre designated staff with the necessary skills and experiences to effectively support the City and its residents during events and emergencies of any size. At all levels of training, key response partners are invited to ensure a common training foundation and base of knowledge.

- April 18 – Introductory Emergency Operations Centre (EOC) and Incident Command System (ICS) training were delivered to staff who may hold a position within the EOC.
- April 25 – An Evacuation Plan Orientation session was delivered to all plan stakeholders to provide a review and discussion of the recently updated plan. An Orientation to plane crashes was delivered immediately afterwards. The orientation was hosted and organized by Emergency Programs and featured presenters from the Transportation Safety Board and the BC Coroners Service.
- May 2 – Introductory EOC and ICS training were delivered to staff who may hold a position within the EOC.
- May 8 – During National Emergency Preparedness Week Emergency Programs hosted a tabletop exercise titled “Capstone”. The exercise consisted of an “on-site” component, where on-the-ground staff were walked through the crash response and evacuation event, and an “EOC” component, where City EOC members and response partner staff gathered to discuss the necessities of an EOC activation supporting response to the crash and facilitating the evacuation.

Partner Management

Throughout the second quarter of 2019 Emergency Programs staff coordinated with numerous response partner agencies to create and maintain effective working relationships and engagement procedures.

- Whenever possible and practical, a deliberate effort was made to include response partners in all Emergency Programs training events.
- Through a series of engagements, staff worked with BC Housing to support and contribute to an update of the Rapid Damage Assessment Program.
- April 30, 2019 – In coordination with numerous City departments, staff participated in the bi-annual YVR full-scale crash on an airport training exercise.
- May 10, 2019 – Staff supported the Vancouver Office of Emergency Management with executing their full-scale “VanSlam” exercise which tested both major earthquake response and Emergency Support Services activations.
- May 27, 2019 – Staff attended the opening of the new Delta Fire Hall No. 4 and Emergency Operations Centre.
- June 18, 2019 – In coordination with City Waterworks department staff participated in the Integrated Partnership for Regional Emergency Management’s Regional Workshop on the Emergency Provision of Drinking Water.

Emergency Support Services Response

Emergency Programs provided Emergency Support Services at one event in the second quarter of 2019. Support provided is outlined below.

- On June 9, 2019 a displaced family was provided with accommodations and food for 72 hours after a house fire.

Financial Impact

None.

Conclusion

Emergency Programs staff and volunteers continue to engage with the Richmond community to deliver personal and community preparedness, and resiliency information while continuing to promote the RichmondBCAlert System.



Norman Kotze
Manager, Emergency Programs
(604-244-1211)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: July 12, 2019

From: Tim Wilkinson
Fire Chief

File: 09-5000-01/2019-Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – June 2019

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – June 2019”, dated July 12, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Community Involvement

RFR advances public safety awareness, education and community connections by providing valuable training activities, participation in community events and social media updates.

During June staff engaged with approximately 450 children and adults, while continuing to develop effective interagency relationships and partnerships within the community.

June 2019 events included safety presentations for the 55+ Activate Health and Wellness Fair. The fair is a biennial event promoting health, wellness, safety and independence for residents 55+. The information fair featured workshops and interactive activities. RFR staff delivered workshops on home and fire safety for seniors.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In June 2019 there were a total 802 incidents, representing an eight per cent increase in calls from June 2018 (Attachment 1).

The average time on scene for RFR crews was 25 minutes; this is a decrease over the 28 minutes in 2018. This is due to the nature and severity of each call.

In June 2019 there were 67 reportable fires to the Office of the Fire Commissioner; representing a 22 per cent increase from June 2018. The average figure for fires reported in June over the last five years, is 68. RFR continues to monitor fire activities to identify and create programs to respond to emerging trends.

Prevention

In June RFR re-launched its "*The World is not your Ashtray - Butt out Responsibility*" campaign (Attachment 2). The campaign will run throughout the summer months to highlight the dangers of carelessly discarded cigarette butts. In June 2019, there were 33 preventable fires caused by carelessly discarded cigarette butts.

RFR's emergency fire response goal is to maintain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases some ten-fold once the fire leaves the room of origin. Fire damage and property losses during June 2019 are estimated at \$20,240. This total includes \$20,200 for building/asset loss and \$40 for content loss. The total building/asset and content value at risk was estimated to be \$72,752,001 and the total value preserved from damage was \$72,731,761. These numbers translate to 99.9 per cent of value protected (Table 1); this is higher than the 99.2 per cent protected value observed in 2018.

Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential:						
Single family	6	3,214,000	-	93,501	40	3,307,461
Multi family	4	-	-	-	-	-
Commercial / Industrial	5	69,424,500	200	-	-	69,424,300
Outdoor	49	-	-	-	-	-
Vehicle/Vessel	3	20,000	20,000	-	-	-
Totals*	67	72,658,500	20,200	93,501	40	72,731,761

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable June 2019 incidents:

- June 9, 2019 – House fire on Ash Street.** RFR crews attended to a house fire with people inside. First arriving crews found more than ten people exiting the single family residence, with heavy smoke showing from the front door and second floor bedroom. RFR crews were able to locate and extinguish the fire quickly and worked to remove the excess smoke that was throughout the house. After a number of interior searches, crews confirmed the house was empty of all occupants. Fire damage was controlled by RFR crews and limited to the one bedroom. One occupant complained of smoke inhalation but refused treatment and transport. BC Ambulance and RCMP crews were on-scene assisting with the event and occupants. A Fire Investigator attended to investigate cause and origin, and assist with determining whether the house may be reoccupied. There were no other injuries reported.
- June 16, 2019 – Bark mulch fire on Granville Avenue.** On arrival crews were met by the caller and directed to an area in the south east corner of a house. Crews found a smoldering fire in the landscaping of the home and used water to extinguish the fire. There were no homeowners present and the fire had damaged a nearby window causing it to shatter. RCMP was called to provide scene security. Crews checked the area with a Thermal Imaging Camera (TIC) and could not detect any fire spread. No injuries were reported.

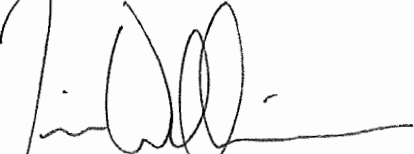
- **June 19, 2019 – Boat fire on River Road.** RFR crews were dispatched to a boat on fire at the Vancouver marina. On arrival, crews found a 20 foot long boat fully involved in fire. The fire had impinged on a smaller boat that also caught on fire. Crews deployed foam and brought the fire under control. RFR crews donned water rescue equipment and positioned themselves at the water's edge, in the event that a civilian or RFR member fell into the river. During extinguishment the boat broke free from the dock and came to shore in the mud under the Moray Bridge. RFR crews took position on the Moray Bridge and directed firefighting foam to complete the extinguishment of the first boat on fire. RFR crews were able to extinguish the second, smaller boat fire. A third boat suffered damage from the initial fire. RFR crews remained on scene for some time cooling down and performing overhaul of the boats. RFR crew members co-ordinated with the Coast Guard for securing the extinguished boats and for an environmental assessment. RCMP and a Fire Investigator attended. There were no reported injuries. This was a successfully coordinated event with all emergency services staff working together for an effective fire attack on a moving target with several significant exposures and a large co-located fuel source on the river.
- **June 24, 2019 – Building fire on Lynas Lane.** RFR crews responded to a shed fire at the City's Works Yard. The fire was contained to a shed that was attached to a sign shop. Crews arrived to find no smoke or fire showing. A City employee had confined the fire with the use of a chemical extinguisher. RFR crews opened up the wall to find significant charring inside on the north west corner. RFR crews overhauled the wall stripping it to bare studs and removing the insulation to check for fire spread. Water was used to affirm final extinguishment of the fire. There were no injuries reported.
- **June 27, 2019 – Gas leak on Cook Road.** RFR crews responded to a report of a gas leak at a school on Cook Road. Crews proceeded to evacuate the school and stage themselves around the perimeter to create a safe isolation zone. Fortis BC found and fixed a damaged line. RFR crews controlled the perimeter until Fortis gave the okay to allow traffic and students back into the school. There were no injuries reported.

Financial Impact

None.

Conclusion

RFR monitors activities to identify and create programs to respond to emerging trends.



Tim Wilkinson
Fire Chief
(604-303-2701)

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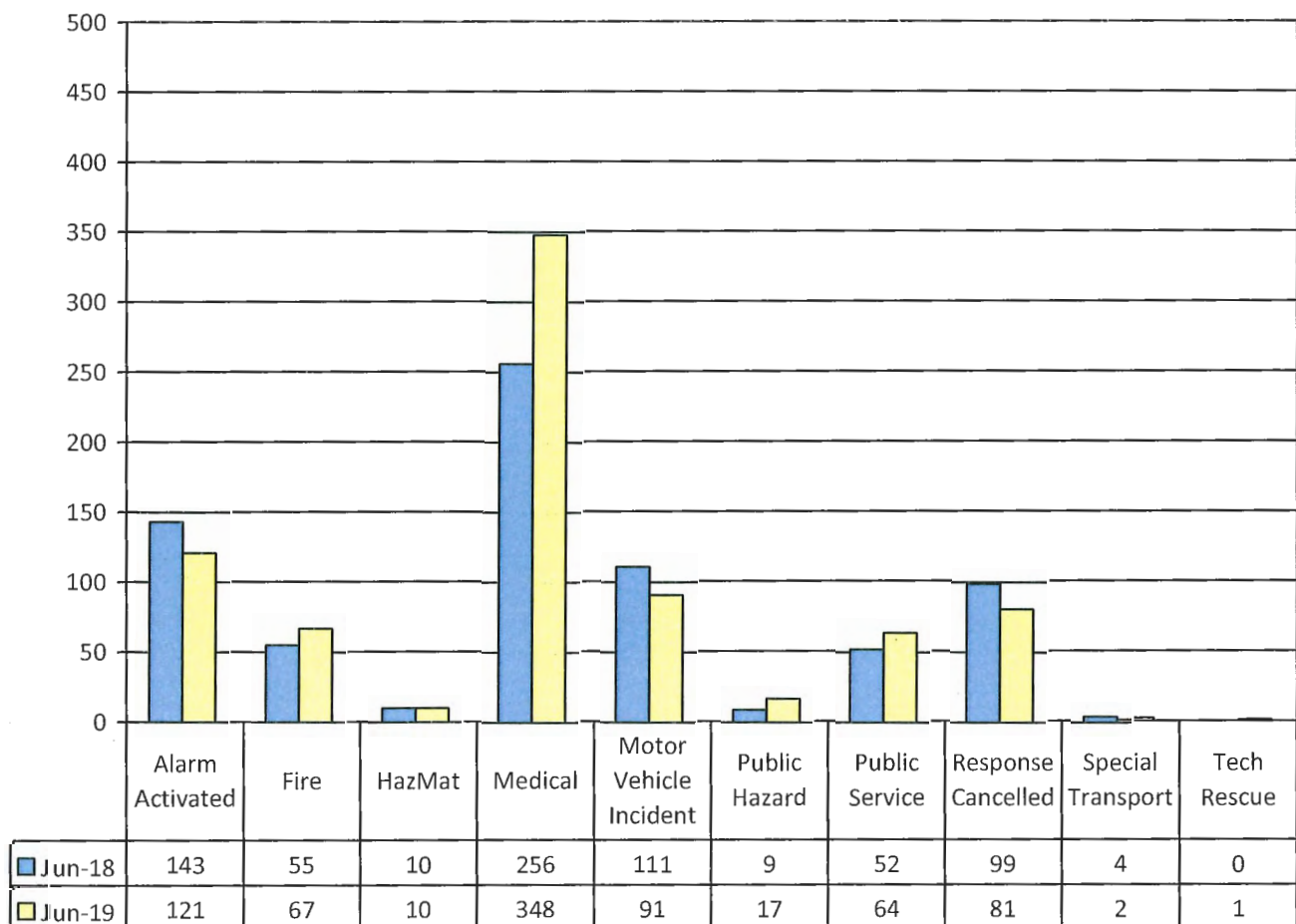
Att. 1: Suppression Activity, including location of June's Fire, Medical and MVI's
2: Preventable Fire Campaign

CS - 42

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in June 2018 and 2019. In June 2019, there were a total of 802 incidents, compared to 739 in June 2018. This represents an increase of 8 per cent.

Table 3: June 2018 & 2019 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 43 per cent of the total emergency responses for RFR during the month of June 2019. A detailed breakdown of the medical incidents for June 2018 and 2019 is set out in the following table by sub-type. There were a total of 348 medical incidents in June 2019 compared to 256 in June 2018, an increase of 36 per cent.

Table 4a: June 2018 & 2019 Medical Calls by Type

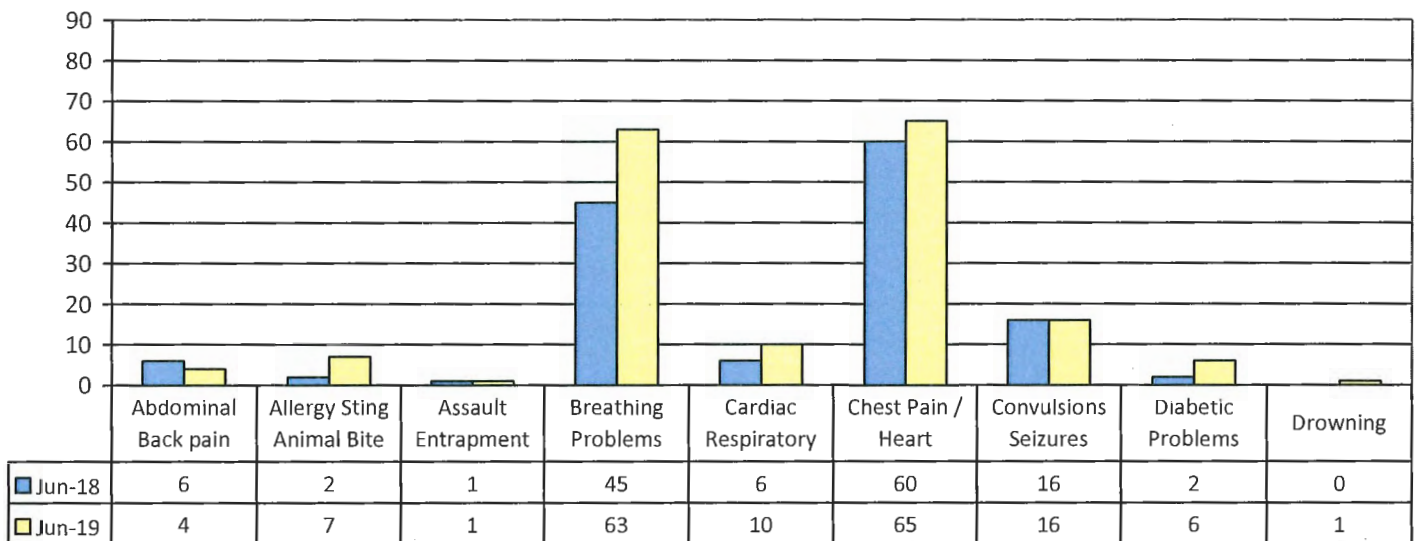
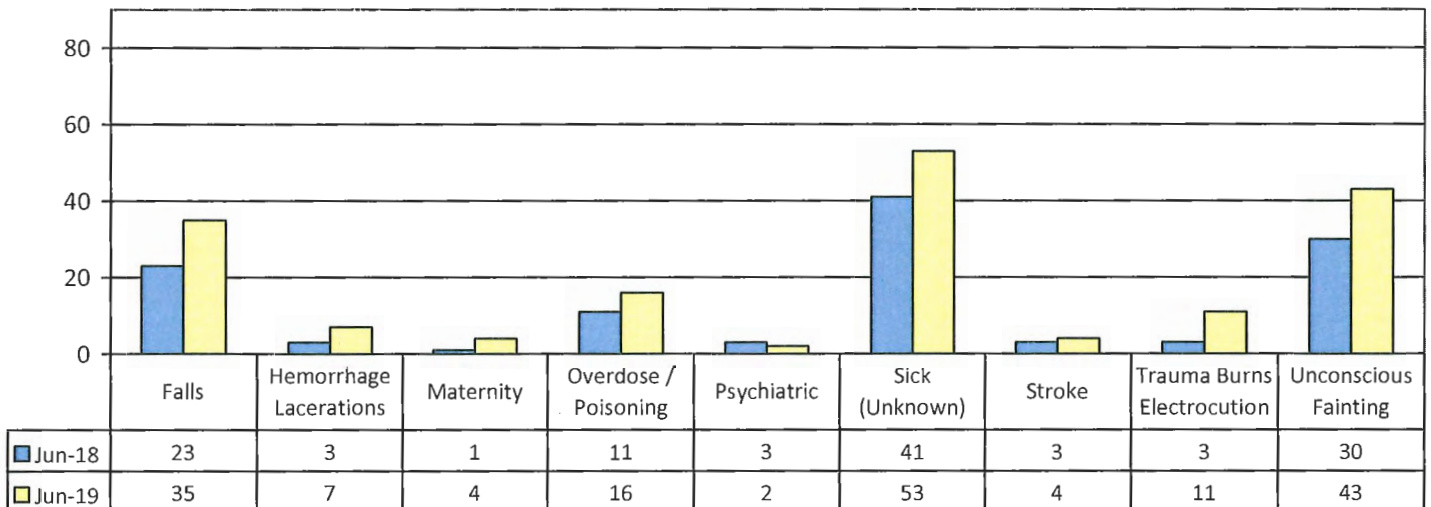


Table 4b: June 2018 & 2019 Medical Calls by Type



Fire Investigations

The fire investigation statistics for June 2019 are listed below:

Table 5: Total Fire Investigation Statistics – June 2019			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	5	1
Residential - Multi-family	-	4	-
Commercial/Industrial	-	4	1
Outdoor	1	39	9
Vehicle	-	2	1
Totals	1	54	12

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – June 2019	
	Details
Natural Gas / Propane Leaks (small)	6
Flammable / Combustible Liquids	2
Unclassified	2
Totals	10

Figure 1: Location of reportable fires attended in June 2019 (total 67)

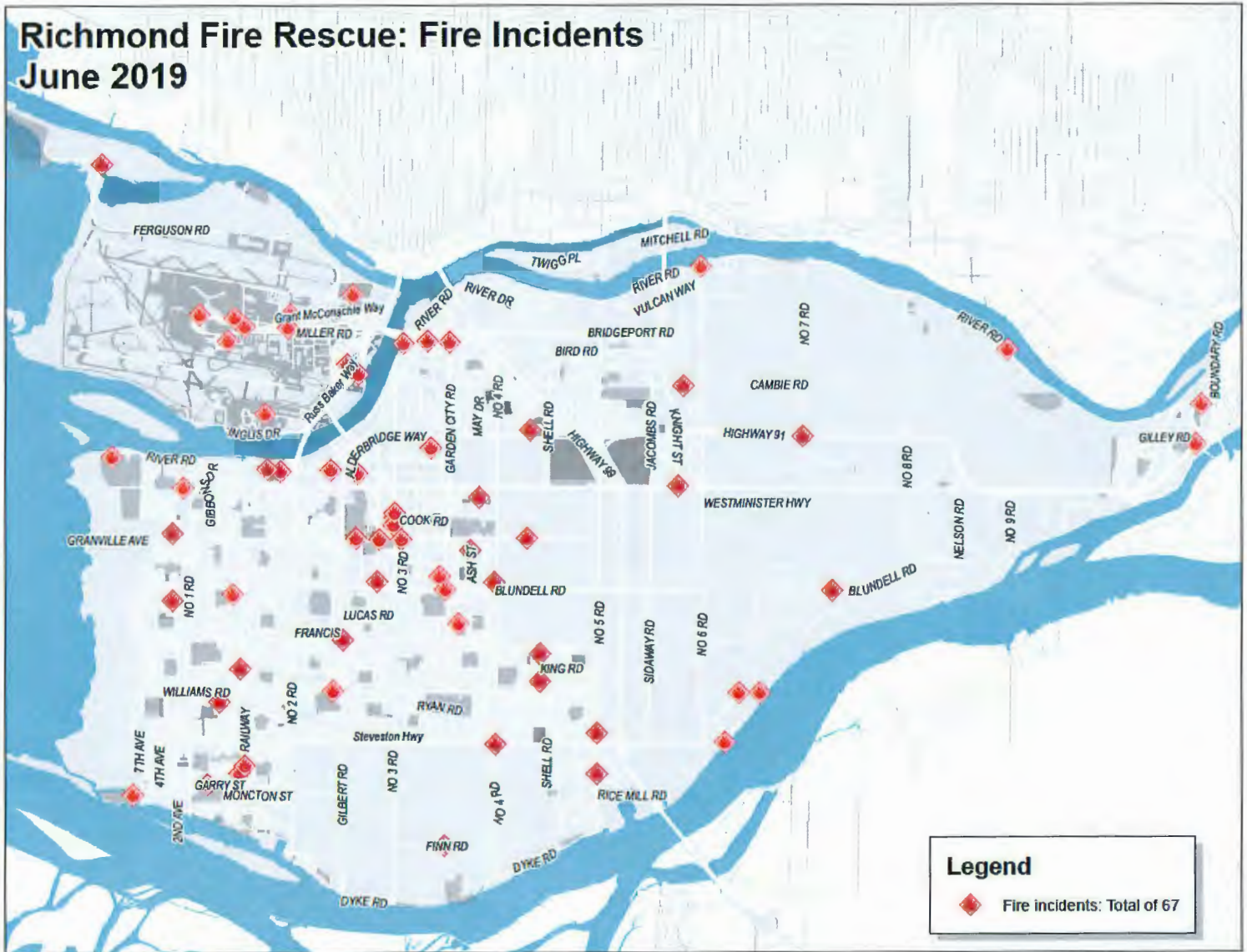


Figure 2: Location of medical calls in June 2019 (total 348)

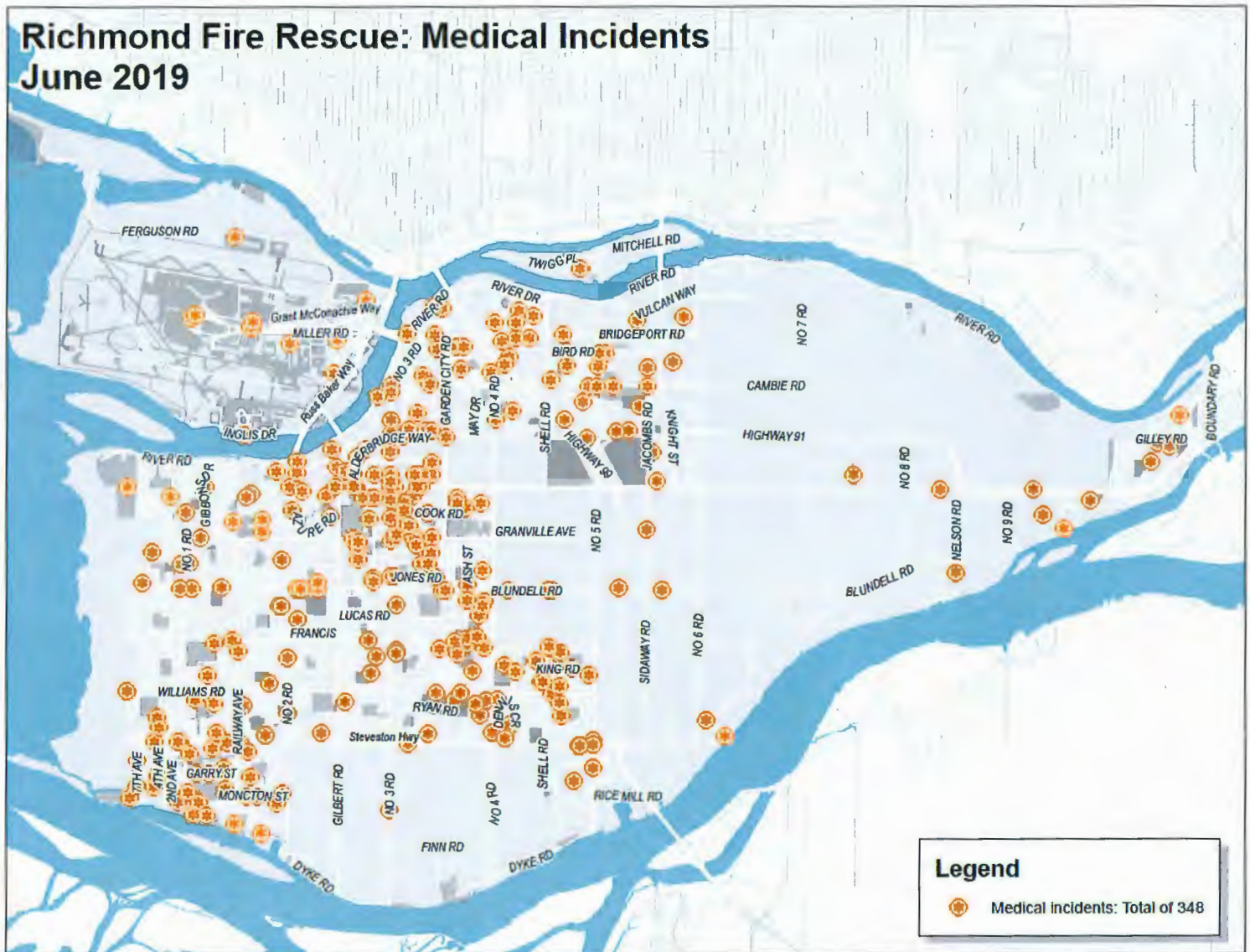
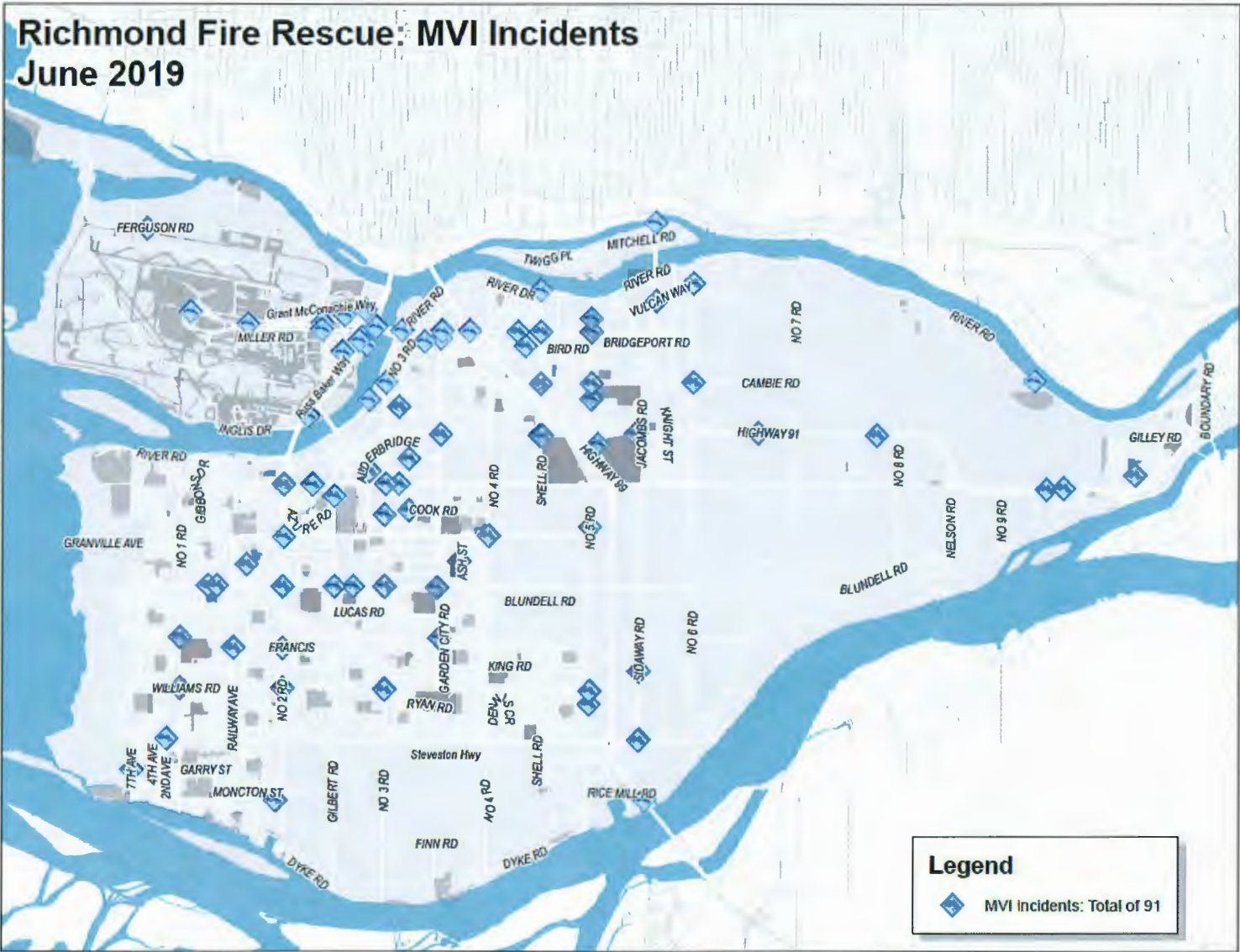


Figure 3: Location of MVI calls in June 2019 (total 91)







City of Richmond

Report to Committee

To: Community Safety Committee

Date: August 12, 2019

From: Tim Wilkinson
Fire Chief

File: 09-5000-01/2019-Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – July 2019

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – July 2019”, dated August 12, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Community Involvement

RFR advances public safety awareness, education and community connections by providing valuable training activities, participation in community events and social media updates. During July staff engaged with adults, while continuing to develop effective interagency relationships and partnerships within the community.

July 2019 events included safety presentations for SUCCESS Immigration Settlement & Integration Program and a site visit for the Works on Wheels Tour. Community events included the Canada Day celebrations.

Prevention

The RFR smoking campaign titled "*the world is not your ashtray*" runs between June and September. In July 2019 there were 54 cigarette related fires in Richmond, a reduction from 113 reported fires in June 2019 (Attachment 2).

RFR Rescue crew provided onsite hazard inspections for the weekend of the Maritime Festival and surrounding areas. There were no major issues with food trucks, traffic or crowd control at the times of the inspections. Crews reported that attendance was not too overcrowded, facilities were adequate and the food trucks were well arranged and prepared. Private security for the event had traffic flow well in hand and no problems were evident. The event ran smoothly.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In July 2019 there were a total 822 incidents, representing a 1.6 per cent increase in calls from July 2018 (Attachment 1).

The average time on scene for RFR crews was 28 minutes; this is a decrease over the 34 minutes in 2018. This is due to the nature and severity of each call.

In July 2019 there were 58 reportable fires to the Office of the Fire Commissioner; representing a 33 per cent decrease from July 2018 as a direct result of the smoking campaign. The average figure for fires reported in July over the last five years, is 86. RFR continues to monitor fire activities to identify and create programs to respond to emerging trends.

RFR's emergency fire response goal is to maintain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases some ten-fold once the fire leaves the room of origin. Fire damage and property losses during July 2019 are estimated at \$42,486. This total includes \$42,186 for building/asset loss and \$300 for content loss. The total building/asset and content value at risk was estimated to be \$61,548,486 and the total value preserved from damage was \$61,506,000. These numbers translate to 99.9 per cent of value protected (Table 1); this is the same as the 99.1 per cent protected value observed in 2018.

Table 1: Fire Calls By Type and Loss Estimates – July 2019						
Incident Type Breakdown	Call Volume	Estimated Building/Asset Value (\$)	Estimated Building/Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	-	-	-	-	-	-
Multi family	7	59,270,000	13,000	10,000	300	59,266,700
Commercial/Industrial	2	-	-	-	-	-
Outdoor	46	2,268,486	29,186	-	-	2,239,300
Vehicle/Vessel	3	-	-	-	-	-
Totals*	58	61,538,486	42,186	10,000	300	61,506,000

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable July 2019 incidents:

- July 1 – Update from Canada Day celebrations.** RFR staff were located with RCMP at their command post located at Steveston Park. Two Fire Prevention Officers performed pre-opening fire safety inspections of food trucks and public safety partners. RFR crews were located in the Steveston area and responded to four medical events in support of onsite medical personnel, as well as patrolled for public safety hazards. RCMP estimated attendance at 80,000 people. There were high temperatures recorded on the day and crowd volume was high. This was a very successful event with only a few very minor issues reported.
- July 3 – Bush fire on McMath Road.** Arriving RFR crews saw a hedge fully engulfed in flames. RFR crews were able to quickly extinguish the hedge and prevented spread of the fire to nearby homes. Access for crews to this incident was difficult because the residential electrical supply wires were energized and arcing in the hedge. RFR crews remained on scene awaiting BC Hydro to arrive to disconnect the electricity supply. RFR crews proceeded to extinguish the remaining fire. There were no injuries reported.
- July 4 – Commercial building fire on Cambie Road.** On arrival RFR crews confirmed smoke in the building and fire on top of a mezzanine. A sprinkler head had activated containing some of the fire and RFR crews extinguished the remaining fire. Smoke had traveled throughout the building and ventilation was set up. A RFR Fire Investigator attended along with the RCMP. There were no visible occupants, in the building as it was after hours. No injuries were reported. The property was secured and fire watch of the unsecured building was conducted.

- **July 10 – Gas incident on No. 2 Road.** RFR crews responded to an apartment building for a reported gas eruption. Upon arrival, witnesses stated windows, soffits and drywall had been blown out. RFR crews saw white smoke coming from the fourth floor and visual signs of damage. RFR crews checked all floors for residents and applied water to areas of charring. Using a Thermal Imaging Cameral (TIC) crews were able to determine that there was no fire spread. Onsite Fortis BC, WorkSafe BC, TSBC Gas, BC Emergency Health Services (BCEHS) worked closely with fire staff to ensure all risks had been mitigated. There was significant flooding in a number of suites in the building. The City's Emergency staff were onsite assisting evacuees with relocation for the evening with the assistance of Translink who had provided busses. Over 40 people were initially displaced as a result of the event. Multiple units were later deemed uninhabitable, with the remainder of the residents able to return home later that night. RFR Fire Investigators continue to work with the strata building management and a City building inspector to determine the next steps for the property. No injuries were reported.
- **July 12 – Wild land fire on Shell Road Trail.** RFR crews arrived and, after an initial investigation, requested the assistance of additional vehicles and staff. There were two areas of smoldering ground cover on the trail. RFR crews used approximately 500 gallons of water and six buckets of Cold fire to extinguish the fires. RCMP responded to assist as there was significant evidence of illegal burning in the area. A RFR Fire Inspectors attended.
- **July 13 – Hedge fire on No. 3 Road.** RFR crews arrived and quickly extinguished a hedge fire close to a nearby residence. There was some damage to the property due to the heat of the fire. Crews sprayed down the house exterior and checked for hot spots with a TIC. The RCMP attended to speak to the occupants. A RFR Fire Investigator attended.
- **July 15 – Hedge fire on No. 3 Road.** RFR crews responded to a large hedge fire. Crews quickly engaged the fire with water and Cold Fire and extinguished it. The fire was at the same location as the hedge fire on July 13. RCMP assisted in taking over scene security and initiating an investigation. RFR Fire Investigator attended. There were no injuries reported for occupants, public or RFR staff.
- **July 21 – Kitchen fire on No. 5 Road.** Arriving crews saw smoke coming from a suite in a four story residential property. RFR crews gained access via the balcony to find smoke coming from the kitchen area. Crews extinguished the fire and nearby smoldering cabinets and shut off the gas to a stove. Crews used ventilation to remove smoke from the suite and the nearby hallways. Emergency Programs provided assistance for two individuals who were displaced as a result of the incident. There were no injuries reported.
- **July 27 – Residential fire on Minoru Boulevard.** RFR crews responded to a townhouse for a report of flames visible on the front porch. On arrival, the occupants had managed to extinguish the flames that had travelled inside their front door. RFR crews checked for any fire spread. Crew used fans to vent the premises and once cleared took air samples throughout the residence and found no hazards present. Due to the suspicious nature of the fire, the RCMP responded to the incident. Video evidence of the incident was made available to RCMP by the home owner. A RFR Fire Investigator attended.

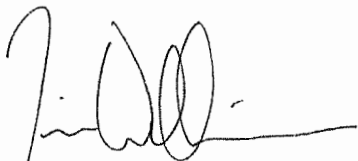
- **July 27 – Residential fire on Minoru Boulevard.** Arriving RFR crews found a fire burning on the exterior of an apartment. RFR Crews proceeded to attack and extinguish the majority of the fire very quickly, to extinguishing some troublesome hot spots shortly thereafter. There were no injuries to any occupant. RCMP and BCEHS were on scene and the RCMP assisted with preliminary investigations. Accommodation and meals were provided by Emergency Programs for two displaced families and their pets. No residents were injured. An RFR Firefighter was taken by BC Ambulance for further medical attention. A RFR Fire Investigator attended.
- **July 31 – Hazmat incident on Grant McConachie Way.** RFR crews responded to a call for service to the departures area of an airport for a gas that was making citizens cough. RFR crews arrived to discover a bear spray had been accidentally deployed. Crews remained on scene assisting with decontamination of the area and the effected people. On site airport and BCEHS staff provided patient care. The spray was removed by the RCMP.

Financial Impact

None.

Conclusion

RFR monitors activities to identify and create programs to respond to emerging trends.



Tim Wilkinson
Fire Chief
(604-303-2701)

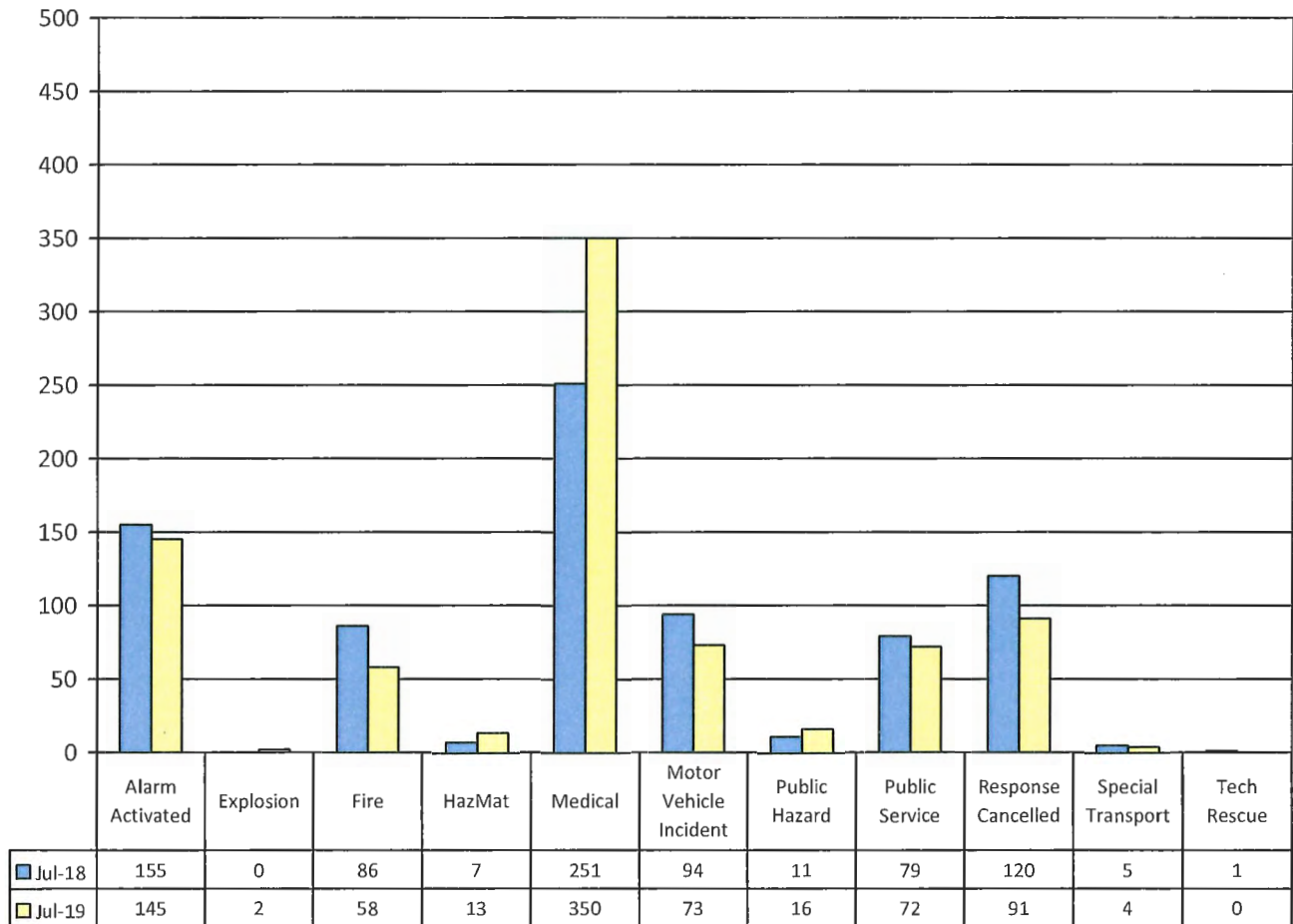
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- Att. 1: Suppression Activity, including location of July's Fire, Medical and MVIs
2: Cigarette fire locations in July.

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in July 2018 and 2019. In July 2019, there were a total of 822 incidents, compared to 809 in July 2018. This represents an increase of 1.6 per cent.

Table 3: July 2018 & 2019 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 43 per cent of the total emergency responses for RFR during the month of July 2019. A detailed breakdown of the medical incidents for July 2018 and 2019 is set out in the following table by sub-type. There were a total of 350 medical incidents in July 2019 compared to 251 in July 2018, an increase of 39 per cent.

Table 4a: July 2018 & 2019 Medical Calls by Type

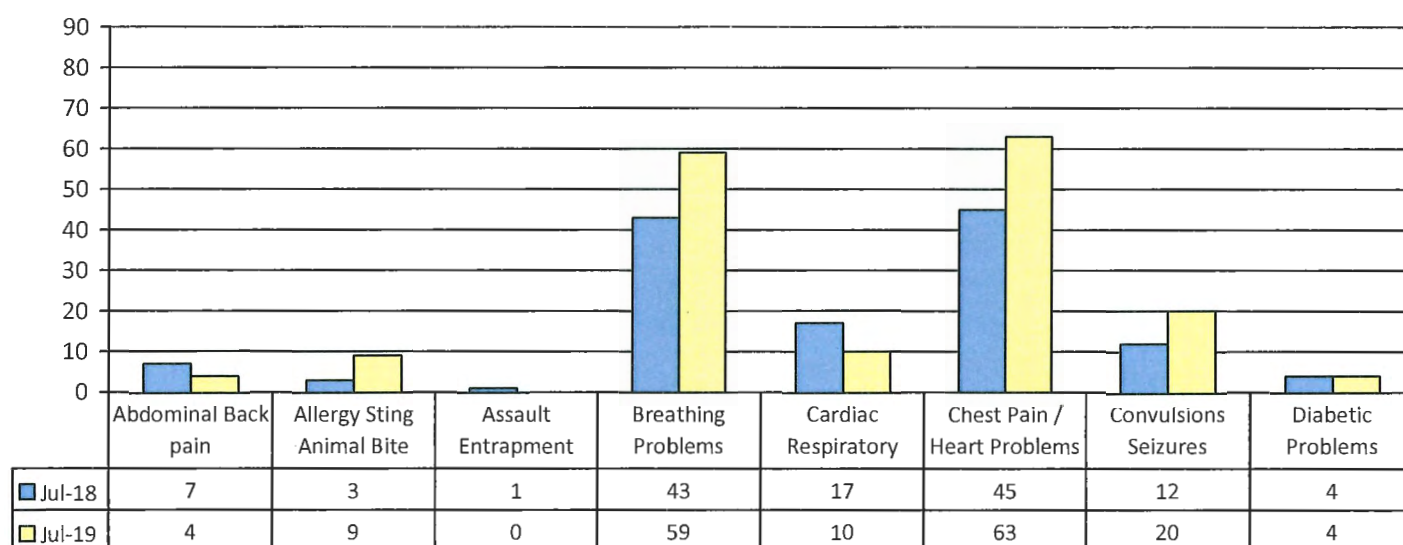
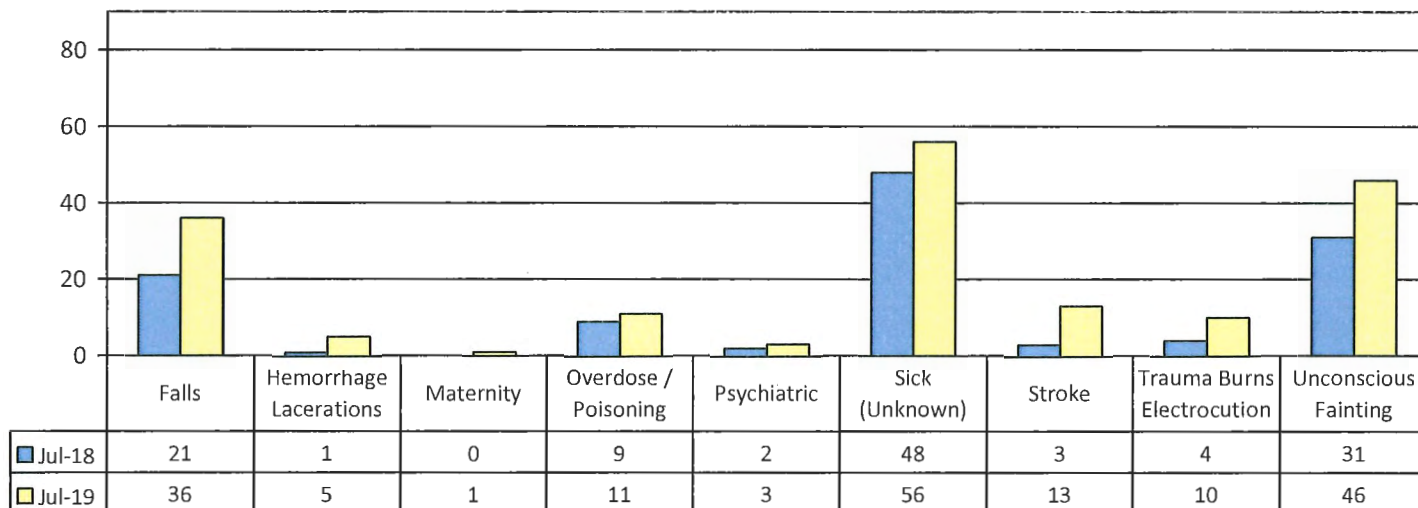


Table 4b: July 2018 & 2019 Medical Calls by Type



Fire Investigations

The fire investigation statistics for July 2019 are listed below:

Table 5: Total Fire Investigation Statistics – July 2019			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	-	-
Residential - Multi-family	-	5	2
Commercial/Industrial	-	1	1
Outdoor	2	35	9
Vehicle	-	3	-
Totals	2	44	12

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – July 2019	
	Details
Natural Gas / Propane Leaks (small)	4
Flammable / Combustible Liquids	4
Oxidizing Substances	1
Toxic/Infectious Substances	1
Unclassified	3
Totals	13

Figure 1: Location of reportable fires attended in July 2019 (total 58)

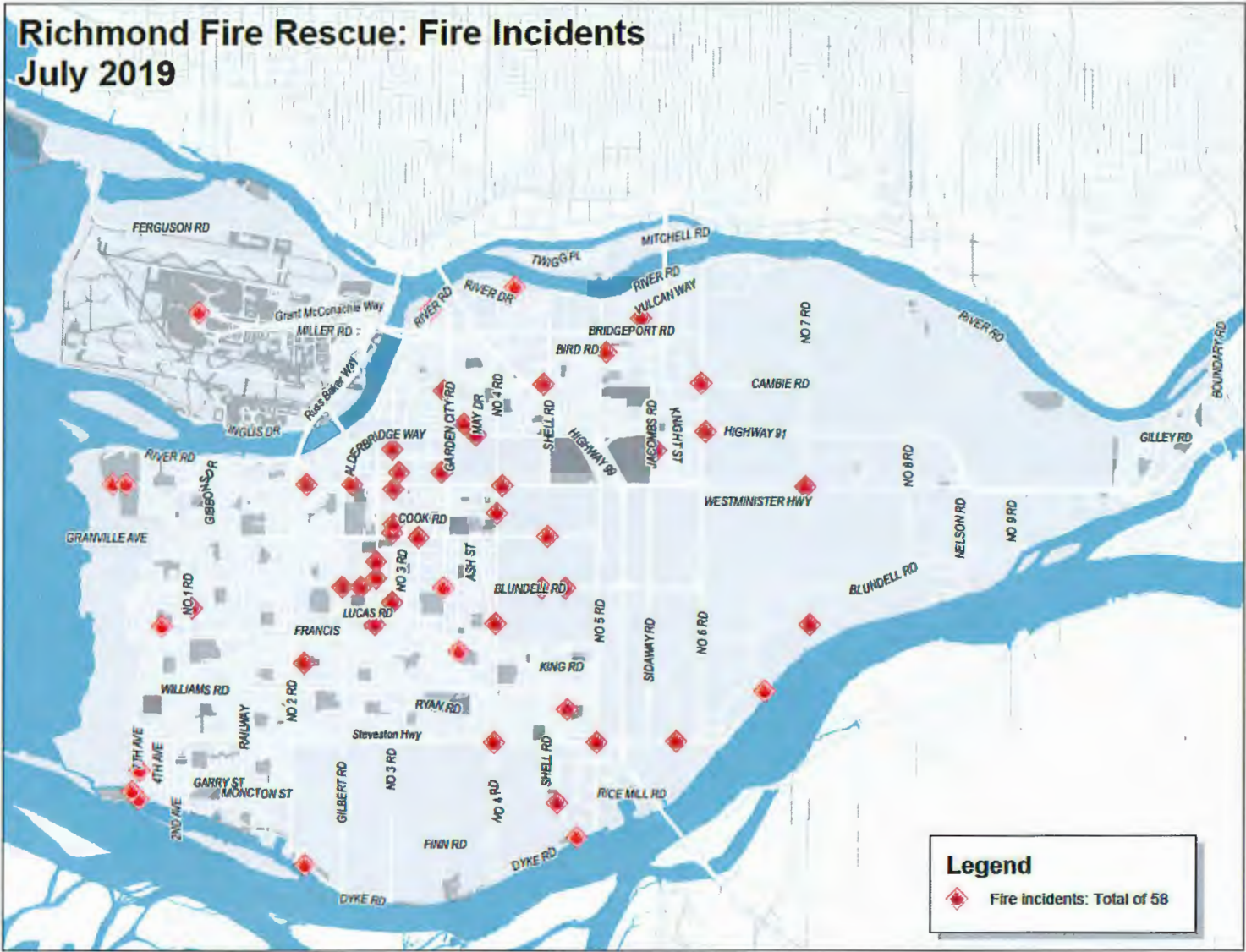


Figure 2: Location of medical calls in July 2019 (total 350)

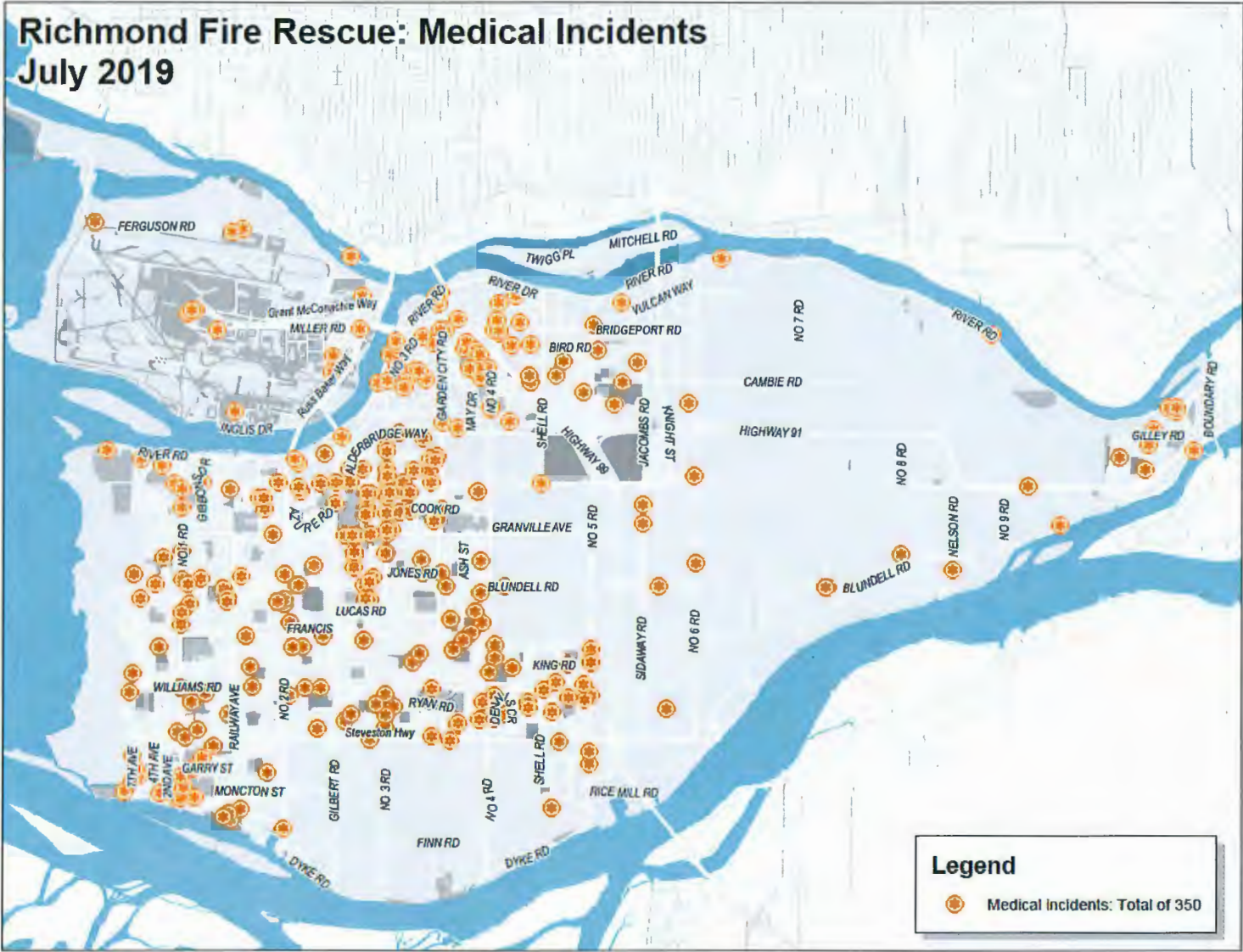


Figure 3: Location of MVI calls in July 2019 (total 73)

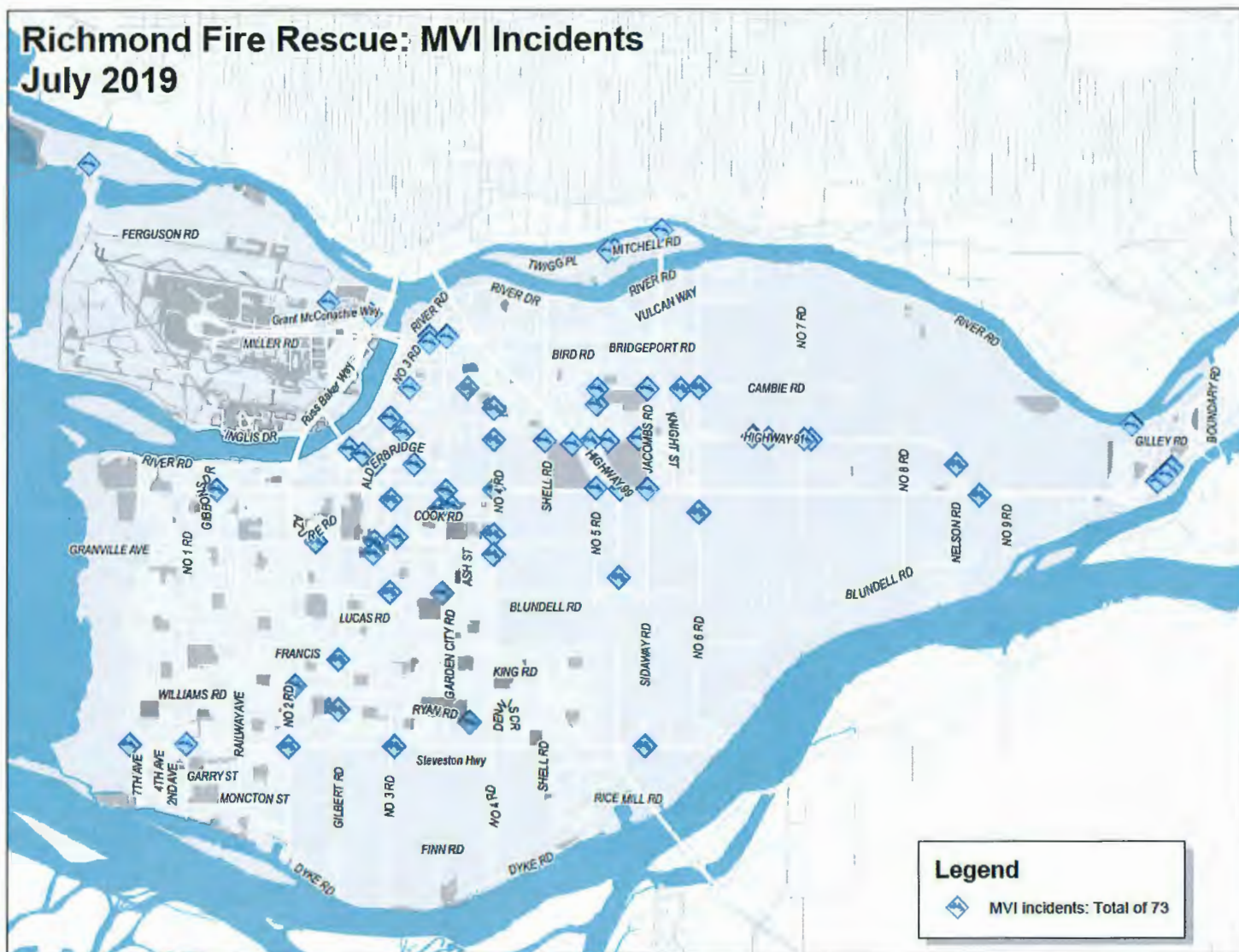


Figure 4: Cigarette Fire Statistics – July 2019

Fire Attributed to Discarded Cigarettes

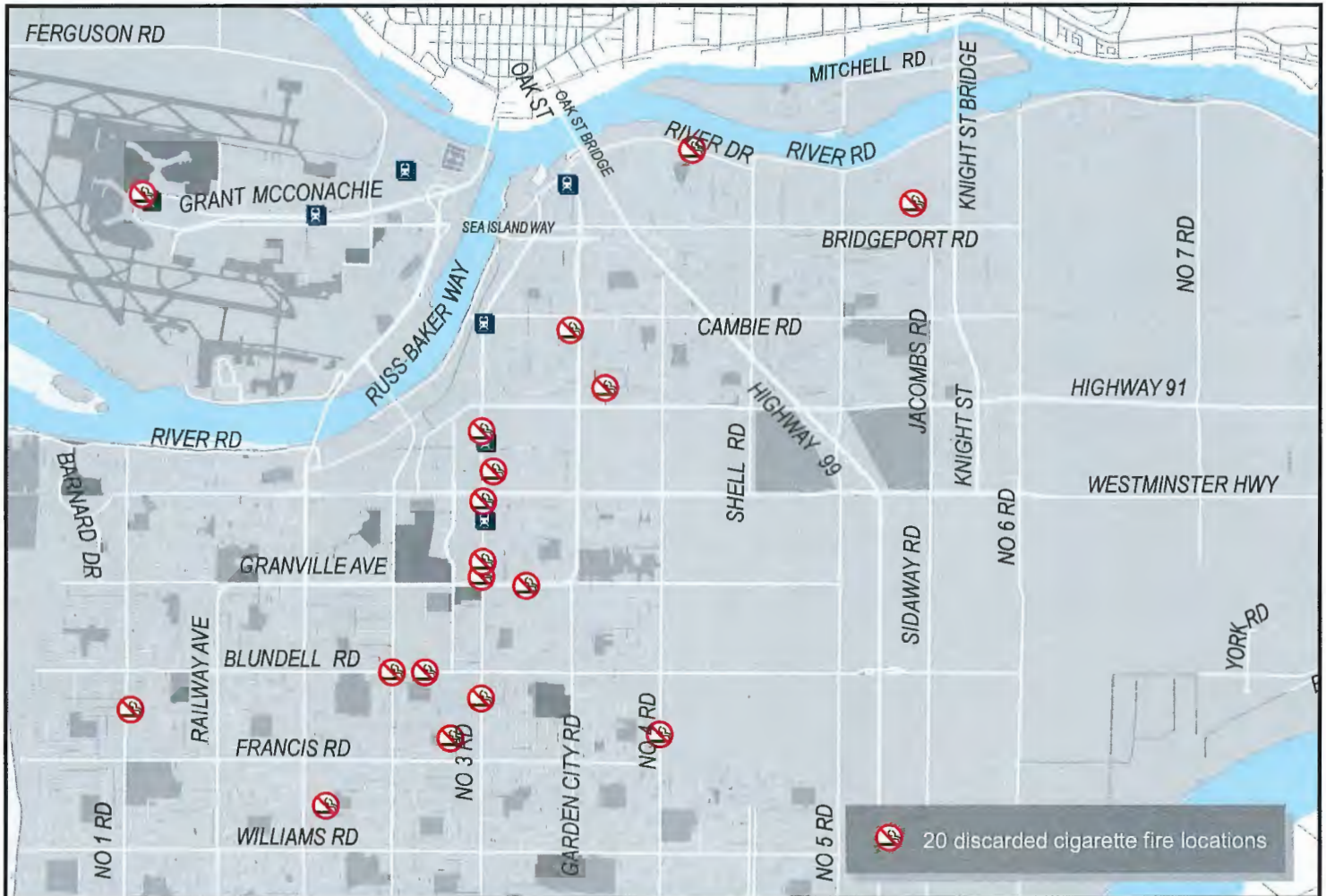
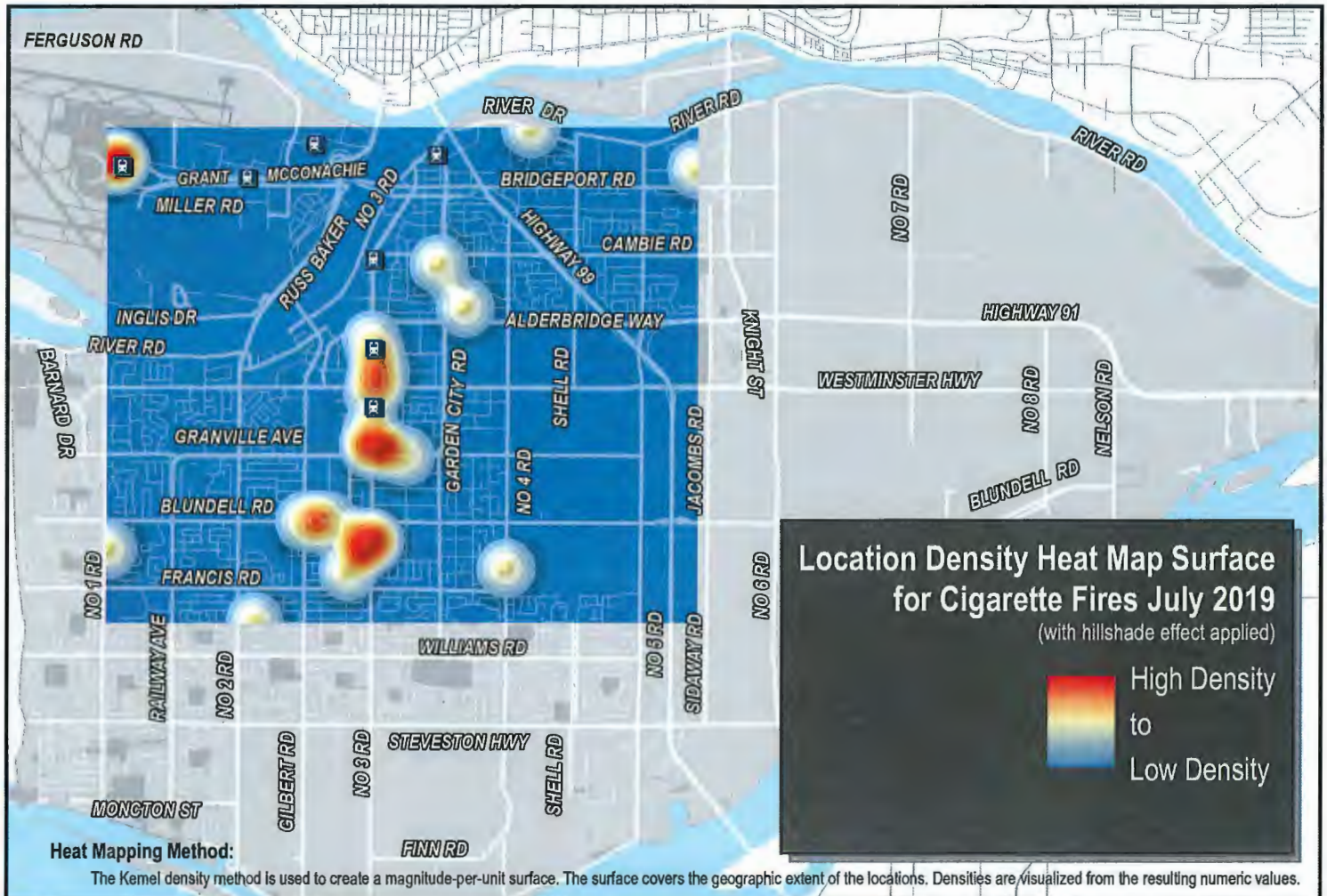


Figure 5: Cigarette Fire Statistics – July 2019

Location Density Heat Map Surface for cigarette fires





City of Richmond

Report to Committee

To: Community Safety Committee

Date: July 29, 2019

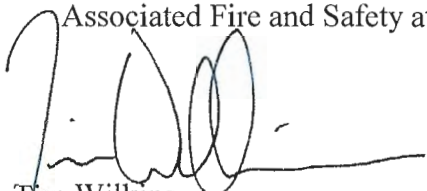
From: Tim Wilkinson
Fire Chief

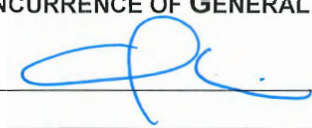

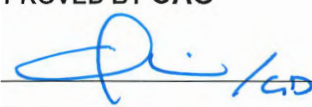
File: 09-5140-01/2019-Vol 01

Re: **Award of Contract 6331F**
Supply, Service and Delivery of Turnout Gear (Personal Protective Equipment)

Staff Recommendation

1. That staff be authorized to award a contract to Associated Fire and Safety, for the supply, service and delivery of turnout gear (Personal Protective Equipment), as outlined in the report titled "Award of Contract 6331F – Supply, Service and Delivery of Turnout Gear (Personal Protective Equipment), for Fire-Rescue emergency response personnel, dated July 29, 2019 from the Fire Chief Tim Wilkinson; and
2. That the Chief Administrative Officer and the General Manager, Community Safety be authorized to execute, on behalf of the City, an agreement for the supply, service and delivery of Turnout Gear (Personal Protective Equipment), as outlined in the staff report with Associated Fire and Safety at the rates quoted for a five-year term.


Tim Wilkinson
Fire Chief
(604-303-2701)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Finance Department	<input checked="" type="checkbox"/>	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 	APPROVED BY CAO 

Staff Report

Origin

The City of Richmond contracts for the supply, inspection and maintenance of personal protective turnout gear jacket and pant ensembles. Richmond Fire-Rescue (RFR) staff perform in-house cleaning and inspection services to a minimum certified level and, in order to meet national standards, this equipment needs to be inspected annually by a recognized, independent inspection facility. Associated Fire and Safety proposed a combined service of provision, inspection and maintenance of the inventory for RFR.

As the total value over the proposed contract term exceeds \$500,000, the Officer and General Manager Bylaw No. 8215 stipulates Council approval.

Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Notice Process

This report follows a Notice of Intent to Contract (NOITC 6331F) posted on BC Bid on March 20, 2019 that was available for challenge until April 3, 2019. The NOITC confirmed the intention of the City to enter into a contract with the incumbent supplier of turnout gear, Associated Fire and Safety for a five-year term. At the closing of the NOITC there were no challenges or responses from other industry suppliers.

Review Process

Associated Fire and Safety is the incumbent supplier of turnout gear to RFR and were originally contracted by the City of Richmond in 2012 to provide turnout gear following a competitive procurement process (RFQ 4568Q) that was originally advertised on BC Bid in 2011.

A key goal at the time was for RFR to standardize turnout gear to ensure staff familiarity, interoperability, compatibility and serviceability; that key goal is still current and necessary for RFR to maintain efficient operation staff training and staff familiarity.

After the closing of the notice period, Associated Fire and Safety submitted a financial proposal to the City that meets specified needs for the ongoing supply, inspection, service and delivery of turnout gear over a five-year term.

Contract Term

Staff recommend that the City award to Associated Fire and Safety a contract to supply, service and deliver turnout gear for a five-year term to commence.

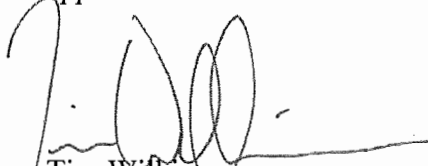
This contract award value presents an increase in overall costs for turnout gear compared against the previous five-year term. Projected increases will be attributed to additional emergency response staff being added to the deployment roster at RFR over the next three years. The contract will combine procurement, advanced inspection and maintenance services creating efficiencies in down-time when gear is being repaired. One further driver for an increased total value is an increase in base materials costs. Costs to the City will increase an average of 3.5% per year from current costs and the total value of this contract award is approximately \$885,000 for the five-year term.

Financial Impact

Funding for the first year of the contract is included in the operating budget and this contract will be included in the 5 Year Financial Plan (2020-2024) accordingly.

Conclusion

Associated Fire and Safety has been the City's supplier of turnout gear to RFR since 2012 and have consistently demonstrated their ability to meet RFR's supply and service expectations since being awarded the contract. Staff therefore recommend the award of a new five-year contract be approved.



Tim Wilkinson
Fire Chief
(604-303-2701)

TW:jw



City of Richmond

Report to Committee

To: Community Safety Committee

Date: July 18, 2019

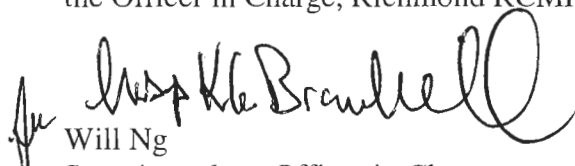
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment

File: 09-5000-01/2019-Vol
01

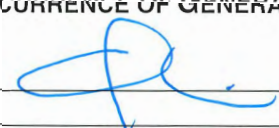


Re: RCMP Monthly Activity Report – June 2019

Staff Recommendation

That the report titled “RCMP Monthly Activity Report – June 2019”, dated July 18, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.


Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Program
5. Block Watch
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's Strategic Plan 2018-2022 #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Activities and Noteworthy Files

Road Safety Enforcement

During the month of June, the Richmond RCMP impounded 38 vehicles due to excessive speeding; over half of these were conducted by Richmond Detachment's Road Safety Unit.

Community Involvement

On June 16, 2019, the Richmond RCMP, in partnership with ICBC, hosted a three-on-three basketball tournament for high school students in grades eight to 11. Twenty-six volunteers assisted with the tournament and approximately 80 students from across the Lower Mainland participated. Since 2004, this event was held at the India Cultural Centre and provided opportunities for youth to engage with police officers in the community.

Robbery

On June 17, 2019, Richmond RCMP officers were called to a business in the 7100 block of No. 3 Road for reports of a robbery. Two elderly women had been walking through the parking lot of a restaurant when a suspect approached them from behind and grabbed the purse of one of the women. The 90-year-old victim was not injured in the incident. The Richmond RCMP is investigating the incident and has issued a media release with a suspect description and images captured on security footage.

Theft

On June 19 and 20, 2019, Richmond RCMP officers in the Prolific Offender Suppression Team coordinated a large scale retail theft enforcement operation. This project included Richmond RCMP Property Crime Unit, Metro Vancouver Transit Police patrol units, and security personnel from a variety of retail locations. Police and Loss Prevention Officers partnered together for this two-day deployment in central Richmond, which resulted in the arrest of 32 suspects. The majority of the individuals arrested were from outside of Richmond and were known to police.

Analysis of Police Statistics

In January 2019, important changes were implemented regarding the collection of Uniform Crime Reporting Survey data.¹ As a result of significant media attention in February 2017 regarding sexual assault reporting, the Canadian Centre for Justice Statistics (CCJS) and the Police Information and Statistics Committee of the Canadian Association of Chiefs of Police worked to develop recommendations for changes to police records methodology, with particular attention on classifying founded and unfounded cases. These changes will impact police statistics across Canada with effects on various crime types, not only sexual offences. The new standards will classify a case as founded unless there is evidence that the offence did not occur. As a result, there will likely be an increase in many police/crime statistics and clearance rates will conversely decline. This creates numerous challenges when conducting comparisons with previous years' data. The information presented in this section must be evaluated within the context of this limitation. Further analysis will be provided throughout the year.

Arson

In June 2019, there were three reported incidents of arson, which is a 40 per cent decrease from the previous month. The number of arsons this month is down one incident from June 2018 and remains within the five-year average range.

Assault Serious (Assault with a Weapon)

There were 11 assault serious events in June 2019 and 12 assault serious incidents from the previous month. The number of serious assaults this month represents a 35 per cent decrease from June 2018, during which a statistically high number of assaults were reported. The number of serious assaults this month is below the five-year average range.

Auto Theft

There were 26 auto theft incidents this month, which is a four per cent increase from the previous month and a 37 per cent increase from June 2018. The number of auto thefts this month is within the five-year average range.

¹ Statistics Canada, <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>

Drugs

In June 2019, there were 47 drug incidents, which represents an 88 per cent increase from the previous month and a 24 per cent decrease from June 2018. The number of drug offences this month is significantly below the five-year average range, which coincides with the legalization of cannabis late last year.

Mental Health

There were 181 mental health incidents in June 2019, which is a 10 per cent increase from May 2019 and a 35 per cent increase from June 2018. For the seventh consecutive month, the number of mental health incidents is significantly above the five-year average range. Year to date, mental health-related files are up 42 per cent compared to the same period in 2018.

Analyst projections indicate these elevated numbers are expected for future months and are likely indicative of a new expected range. No patterns or trends have been identified. Further analysis indicates that the number of police apprehensions this month increased 12 per cent compared to the average from the previous four months. Additionally, there were longer than average hospital wait times, including seven incidents which resulted in a hospital wait time of over three hours.

Residential Break and Enter

There were 30 break and enters to residences in June 2019, which is a 30 per cent decrease from the previous month and represents no change from June 2018. The number of residential break and enters this month is below the five-year average. Year to date data indicates a seven per cent reduction compared to the same period last year.

Commercial Break and Enter

In June 2019, there were 14 break and enters to businesses, which represents a 36 per cent decrease from May 2019 and a 52 per cent decrease from June 2018. Commercial break and enters are below the five-year average range and year to date totals are down 21 per cent from the same period in 2018.

Robbery

There were 10 robbery incidents in June 2019 and five robbery incidents from the previous month. There were four incidents reported in June 2018. This number of robberies is above the five-year average range. No clear patterns or trends have been identified and the incidents remain under investigation.

Sexual Offences

There were 15 sexual offence files in June 2019, which represents a 42 per cent decrease from the previous month. There were six incidents reported in June 2018. This month's total remains above the five-year average range.

The offences this month include sexual assaults, voyeurism and indecent acts. The increased number of sexual offences this month is likely due to CCJS scoring changes. No patterns or trends have been identified.

Shoplifting

There were 109 shoplifting thefts in June 2019, which represents an 11 per cent increase from the previous month and an 85 per cent increase from June 2018. This month, reported shoplifting thefts are above the five-year expected range. The increase in cases recorded this month is likely connected to the retail theft project² conducted this month as well as overall improved detection rather than an actual increase in this crime type.

Theft from Auto

There were 139 theft from auto incidents in June 2019, which is down one incident from the previous month and represents a 16 per cent decrease from June 2018. The number of theft from auto incidents this month is significantly below five-year average range. Year to date, there has been a 21 per cent decrease in thefts from automobiles compared to the same period in 2018.

Crime Trends across Jurisdictions

Data on crime rates is presented below (Figure 1).³ Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond has the lowest violent crime rate as well as the second lowest property crime rate. Year to date, the property crime rate has declined by four per cent compared to the same period in 2018. Data for the LMD indicates a 34 per cent increase in violent crime. These rates have significantly increased across the Lower Mainland, including a 49 per cent increase in Richmond. These increases are likely a result of the CCJS scoring changes identified at the start of the year. Continued analysis will be conducted throughout the year.

Figure 1: June 2019 YTD Crime Rates



² On June 19 and 20, 2019 Richmond RCMP along with policing partners conducted a large scale retail theft enforcement operation – refer to page 3 of this report under ‘Theft’.

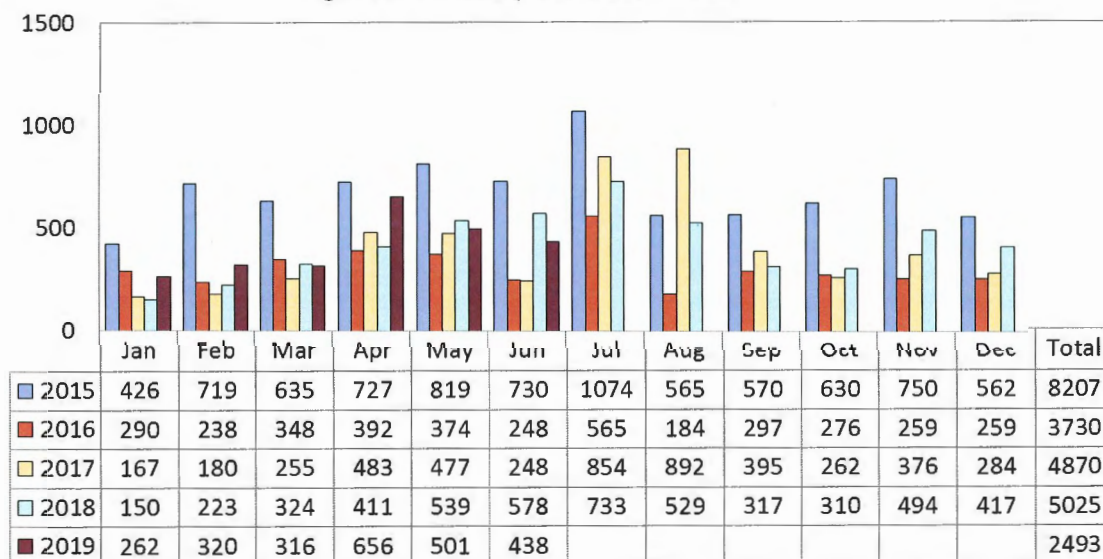
³ Crime rate is calculated per 1,000 people (using 2019 population projections)

Auxiliary Program

In June 2019, Richmond Detachment had a complement of 32 Auxiliaries.⁴ Auxiliaries provided a total of 438 volunteer hours during the month of June.

Figure 2 compares the monthly hours of service provided from 2015 to 2019.

Figure 2: Auxiliary Volunteer Hours



Auxiliary Program Activities

Auxiliaries attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of June, Auxiliaries participated in:

- Bait Car Deployments
- Big Bike Event
- Block Watch BBQ
- Home Security Checks
- Project 529 Bike Registry
- School Sports Events

Block Watch

At the end of June 2019, the Block Watch program had 455 groups totaling 8,445 participants. Currently, the program includes 550 captains and co-captains.⁶

⁴ Previously referred to as Auxiliary Constables.

⁶ The variance from previous months' data is due to an ongoing database upgrade. Revised numbers will continue to reflect more accurate participation data.

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of June volunteer highlights included:

- The deployment of 28 volunteer foot/van patrols totalling 182 hours and eight bike patrols, totalling 98 hours.
- 34 Fail to Stop deployments took place, which resulted in 1,096 warning letters.
- Speed Watch was conducted on 3,888 vehicles at various locations throughout the City.
- Four Commercial Break and Enter Outreach deployments occurred this month, including two on Mitchell Island. In total over 60 businesses were visited. Height strips and crime prevention information in both Chinese and English were provided to businesses at these times.
- Six school sports events were held across Richmond.
- June 1 – Three volunteers participated in the Richmond Day of Caring in support of the Sharing Farm.
- June 3 – During a volunteer van patrol deployment shift, volunteers discovered a vehicle without license plates and notified police.
- June 6 – Two volunteers participated in break and enter outreach in the Hamilton area. Accompanied by an RCMP member, volunteers visited 33 homes and distributed crime prevention information.
- June 7 – Five volunteers participated in the Richmond Torch Run in support of the Special Olympics.
- June 9 – Eight volunteers conducted bike patrols at the City of Richmond's Island Bike Tour.
- June 20 – Approximately 350 people attended the South Arm Community Centre Block Party. Four RCMP Members and 11 volunteers participated in a variety of activities including a Distracted Drivers Walking Course, Fatal Vision Goggles and Coffee with a Cop.⁷ Volunteers also provided bike and foot patrols to the location.
- June 21 – Five volunteers and an RCMP member participated in the Thompson Community Picnic. They provided information on crime prevention initiatives, including the Project 529 bike registry.
- June 21 – An RCMP member and volunteer provided crime prevention material at an information table at the Hamilton Night Out event. A police car was also on display as part of this community engagement opportunity.

⁷ Fatal Vision goggles provide a hands-on educational tool which simulates the effects of impairment, highlighting the risks associated with impaired driving.

Lock Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.

Figure 3: Lock Out Auto Crime Vehicles Issued a Notice

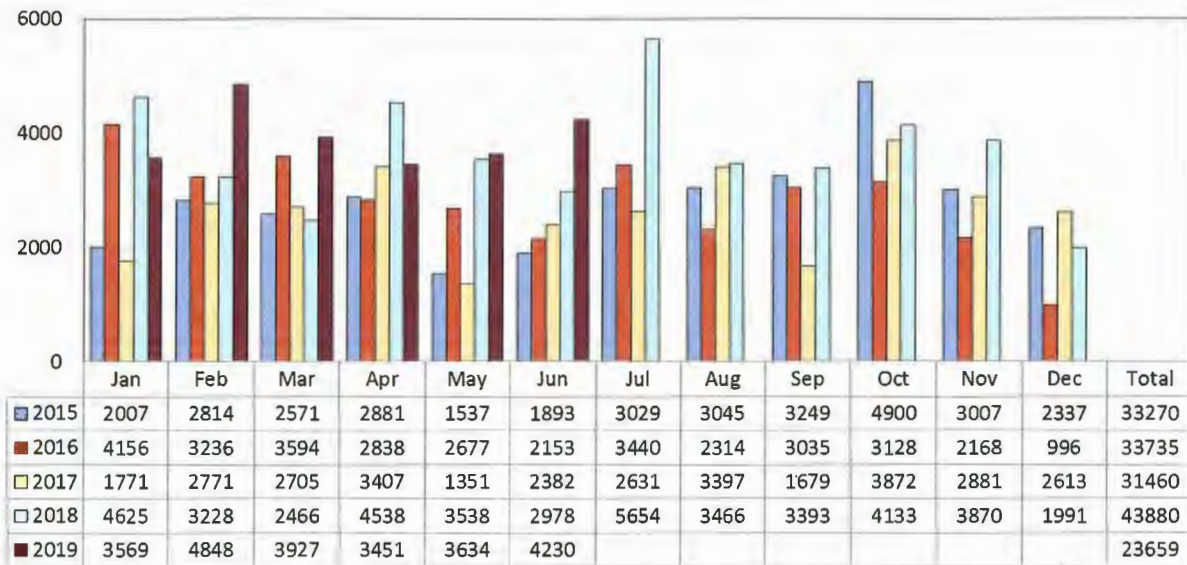
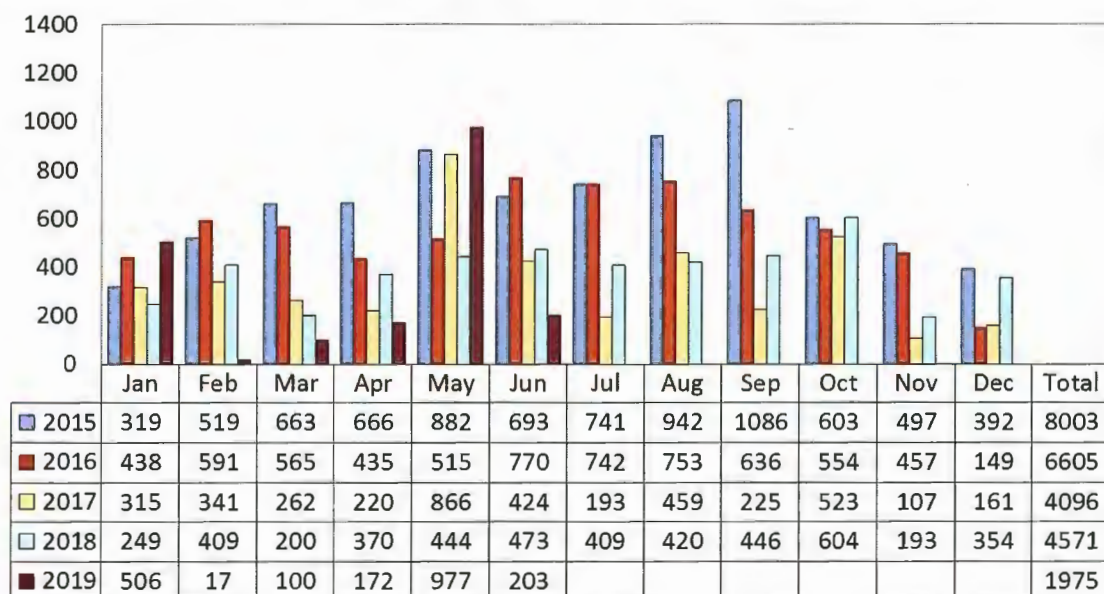
*Speed Watch*

Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 4: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of June, the Crime Prevention Unit participated in the following events/activities:

- Break and Enter Outreach
- Broadmoor Patrols
- Project 529 Bike Registry
- School Sports and Outreach
- Tim Horton's Camp Day
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare June 2019 data to both April 2019 and May 2019.

Violation Tickets were issued for the following infractions:

Table 1: Violation Tickets Issued

Infraction	April 2019	May 2019	June 2019
Distracted Driving	161	133	121
Driver License	267	265	252
Impaired	23	36	49
Intersection Offences	61	62	57
Moving Violations ⁸	133	108	189
Speeding	580	439	508
Seatbelts	4	8	6
Vehicle Related ⁹	83	74	84
Other ¹⁰	27	19	13
Total	1,339	1,144	1,279

Victim Services

In June 2019, Richmond RCMP Victim Services attended to 38 new clients and attended nine crime/trauma scenes after hours. The unit currently maintains an active caseload of 128 ongoing files. Victim Services responded to a number of cases involving medical-related sudden deaths, suicides, property crimes and family conflict.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of June, Youth Section highlights include:

⁸ Moving violations refers to unsafe lane change and unsafe passing.

⁹ Vehicle related refers to vehicle defects, for example no lights and no insurance.

¹⁰ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

- RCMP members from the Youth Section presented to multiple school classes on the role of police officers. They discussed age appropriate topics including how police keep the public safe, when to call 9-1-1, varieties of police units and the role of the Youth Section.
- The Youth Section also marked the end of the 2018-2019 school years' DARE classes.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps
4: Crime Prevention Third Quarter Newsletter

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JUNE 2019 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

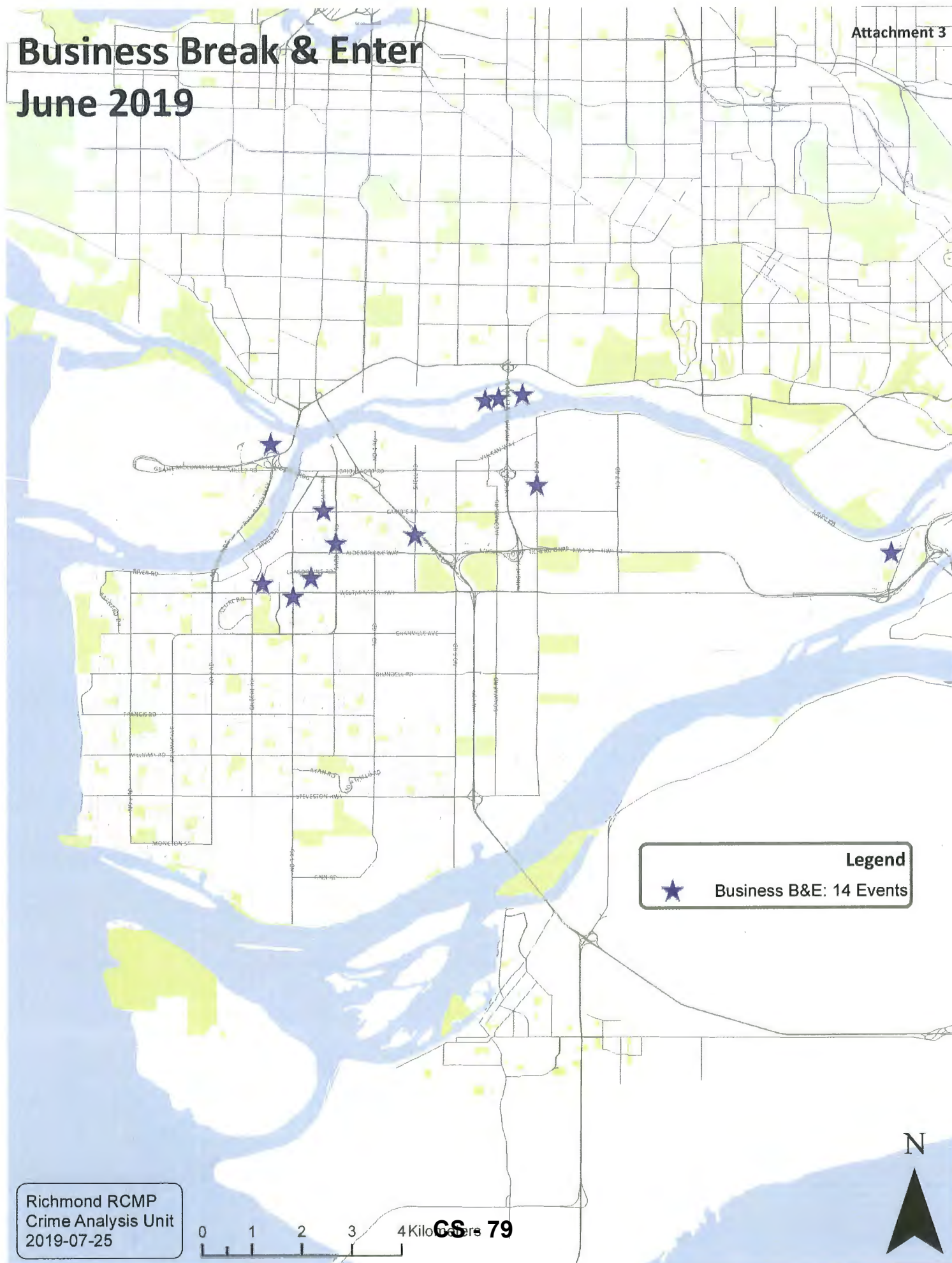
In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>. For more information, contact Richmond Crime Analysts.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

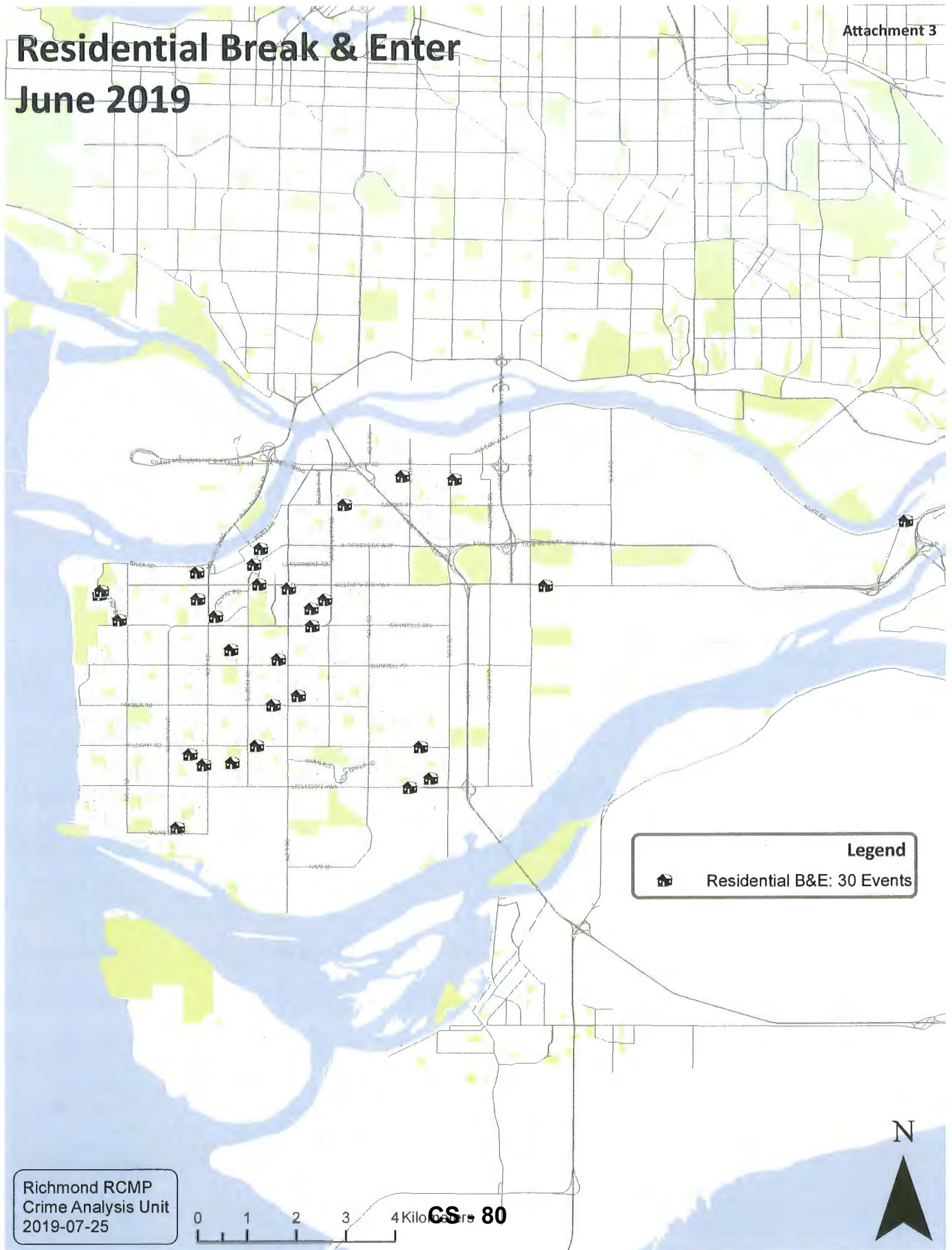
Year-to-Date percentage change is used to numbers from the prior year, but the new CCJS/UCR standards reduce the utility of this metric. 2019 YTD numbers will be biased to increase from the 2018 totals, despite any positive police action.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	June-19	June		2018	2019	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	160	123.4	109-138	616	909	48%	293
Robbery <small>UCR 1610 (1-3)</small>	10	5.2	3-7	25	37	48%	12
Assault Common <small>UCR 1430</small>	67	44.4	37-51	231	318	38%	87
Assault Serious <small>UCR 1410, 1420</small>	11	14.2	12-16	65	67	3%	2
Sexual Offences <small>UCR 1285, 1310, 1350, 1316, 345/05/05</small>	15	10.4	8-13	74	116	57%	42
PROPERTY CRIME (UCR 2000-Series Offences)	585	636.6	586-687	3840	3758	-2%	-82
Business B&E <small>UCR 2120-1</small>	14	25.6	18-33	199	158	-21%	-41
Residential B&E <small>UCR 2120-2</small>	30	46.2	36-57	351	326	-7%	-25
Auto Theft <small>UCR 2135 (1-10), 2179</small>	26	25.8	20-32	122	143	17%	21
Theft from Auto <small>UCR 2132, 2142</small>	139	179.8	148-211	1219	966	-21%	-253
Theft <small>UCR 2130, 2140</small>	94	98.2	86-110	526	562	7%	36
Shoplifting <small>UCR 2133, 2143</small>	109	59.6	53-66	387	510	32%	123
Fraud <small>UCR 2180 (a,b), 2153, 2156</small>	61	66.6	54-79	444	422	-5%	-22
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	208	193.4	173-214	1076	1079	0%	3
Arson <small>UCR 1629, 2110</small>	3	6.4	2-7	13	15	15%	2
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	953	953.4	894-1013	5532	5726	4%	194
DRUGS (UCR 4000-Series Offences)	47	72.6	64-81	322	232	-28%	-90
MHA RELATED CALLS (MHA files or Mental Health flag)	181	110.8	97-125	731	1040	42%	309

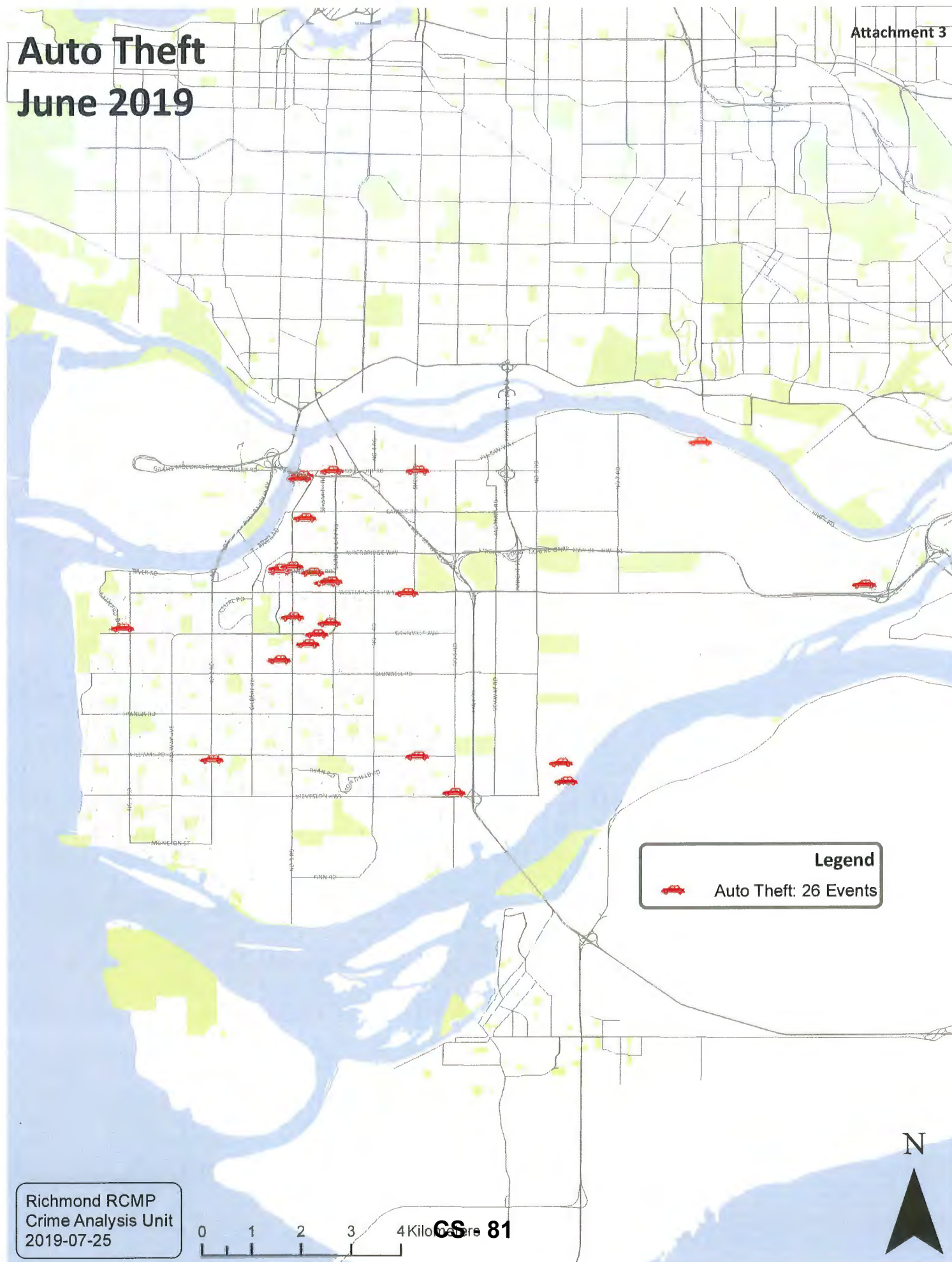
Business Break & Enter June 2019



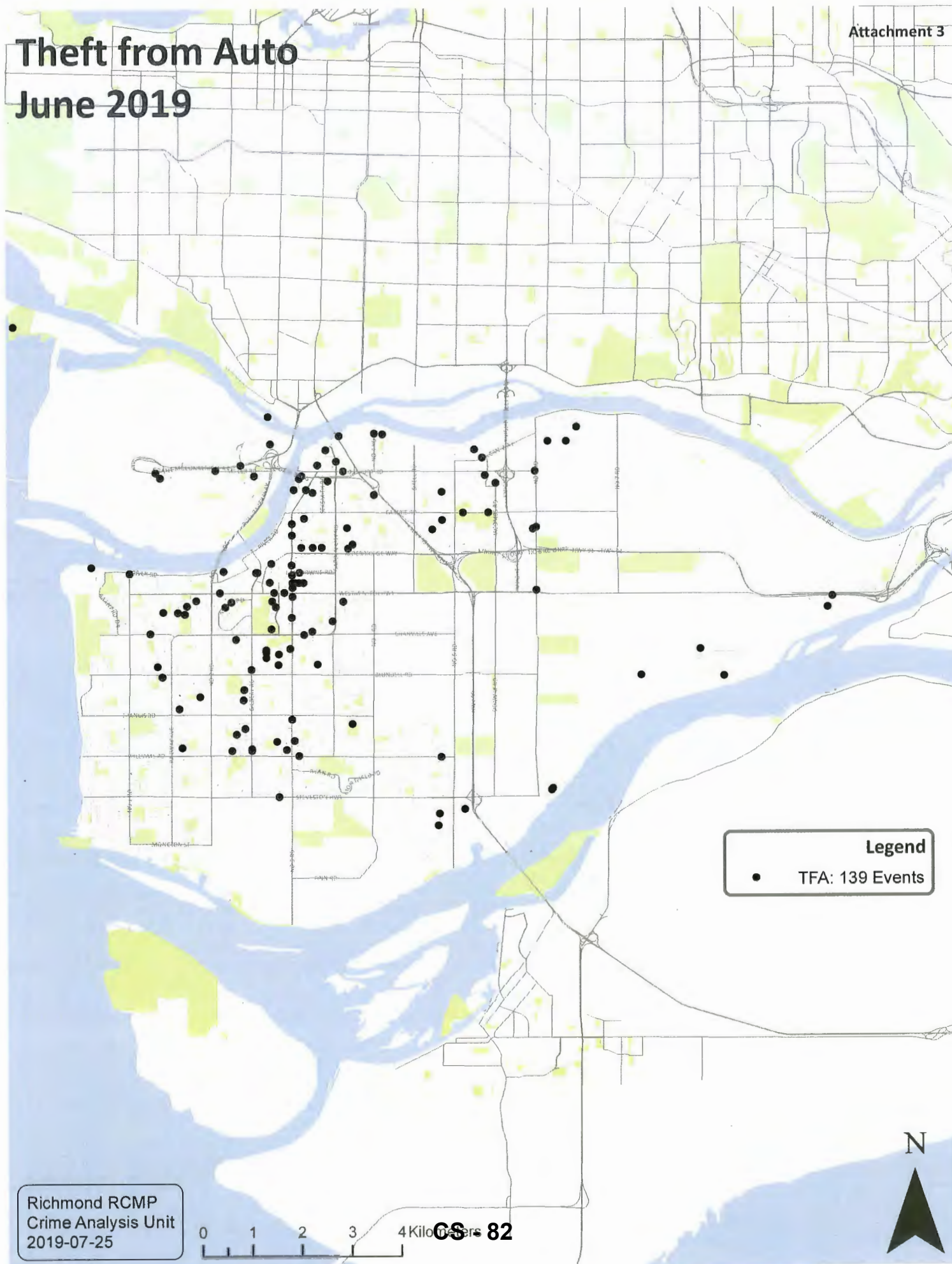
Residential Break & Enter June 2019



Auto Theft June 2019



Theft from Auto June 2019



CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER



10 Vacation Crime Prevention Tips

1. Enlist your neighbours and trusted friends to help while you're away. Have them pick up your mail and check on your house, reporting any suspicious people or behaviour to the police.
2. Install timers on lights, radios, or TVs inside your home and add motion sensor lighting around your property. This helps to give the appearance that people are in the home.
3. Maintain good sightlines from the road by trimming any foliage on your property.
4. Use additional protective measures to reduce the chances your home is targeted. Dowels or security bars can be used for windows. Strike plates or a door reinforcer collar can be used for doors.
5. Have a list of all your valuables in the home including pictures. These items should be tucked away in a safe place and not left in plain view around your home.
6. As excited as you are for your trip, refrain from posting on social media as criminals can use this information to know when to break in.
7. Display security measures with the use of stickers or signs to ward off any potential criminals in the area.
8. To have constant video surveillance from anywhere, install cameras, a home monitoring system, and/or a video doorbell.
9. Contact Canada Post, place a hold on your mail and any deliveries to reduce the probability of becoming a target of mail theft.
10. Double check before leaving that all windows and doors have been closed and secured before heading off!

Keep Your Bike Safe Register your bike on 529 Garage

529 Garage is a community watch for your bike. Register all the information about your bike from a computer or a smartphone. If you lose your bike, alert the 529 community and have hundreds of eyes on the look out for your bike. The community includes over 400 law enforcement agencies, universities, bike clubs and bike shops around the world. 529's Shield's unique ID makes spotting and recovering your bike a lot easier than before. Drop by any one of our Community Police Offices during the hours listed below to register your bike for free with the Richmond RCMP.

City Centre Community Police Office

140-5671 No. 3 Rd

Wed 10:00am to 12:00pm, Thurs 1:30pm to 3:30pm

South Arm Community Police Office

8880 Williams Rd

Thurs 9:00am to 12:00pm

Steveston Community Police Office

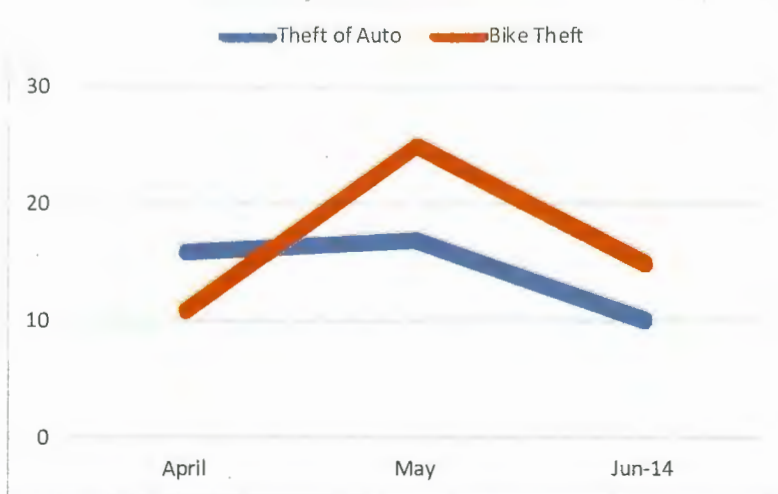
4371 Moncton St

Fri 9:00am to 12:00pm



Auto Theft Tips

- Never leave your car while it is running, even if for just a short amount of time.
- Keep your windows and sunroof closed and your doors locked before walking away.
- Try to park in well-lit and populated areas. Parking close to entrances of buildings or cameras in the parking lot will also decrease your chances of being targeted.
- Install an alarm system or use an anti-theft device.
- Do not leave anything of value in your vehicle such as your garage door remote or loose change. Place items in trunk out of sight.



Tips and Ideas for Block Watch Gatherings:

- Apply for grant funds to help with expenses. There are usually two grants available every year.
- Plan in advance, invite us and the RCMP to attend.
- Locations that are good for hosting the gathering—amenities rooms in strata complexes, neighbour's house/yard, multi-purpose room at local community centres, and nearby park in your neighbourhood.
- Activities at previous gatherings hosted by our Block Captains:



- BBQ
- Live band
- Magic show
- Yard sale
- Potluck
- Coffee, tea and muffins
- Meet and Greet with Auxiliary Constables
- Neighbourhood cleanup
- Training/information session with the RCMP
- Sports day
- Children's Performance

To start a Block Watch group:

1. Select a Block Captain and a Co-Captain

- ◊ Each Captain/Co-Captain must submit an application and be deemed a suitable candidate by passing a Criminal Record Check.

2. Recruit and build your group

- ◊ Recruit homes on your side of the street, across the street and behind you. Try and get at least 10 households to participate.

3. Captain and Co-Captain must complete a Captains training session

4. Setup 1st Block Watch group meeting/training session with participants

5. Activation of your group

- ◊ Submit a participating household list of your group then a Block Watch street sign will be provided and activation is complete.

Crime Prevention is Everyone's Responsibility!

Stay CONNECTED!

Email your name and street address to blockwatch@richmond.ca to receive break and enter alerts that occur in your neighbourhood.

Visit our facebook page at <https://www.facebook.com/richmondblockwatch>

Contact Numbers

RCMP (emergency)**9-1-1**

RCMP (non-emergency) ..**604-278-1212**

Visit www.richmond.ca/crime for neighbourhood crime information and www.richmond.ca/homesafety for home security tips.

If your home has been broken into, **DO NOT** touch anything and call the Police non-emergency line at **604-278-1212**. If a suspect is present, call **9-1-1**.

Report all suspicious or criminal activity to the police.

BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

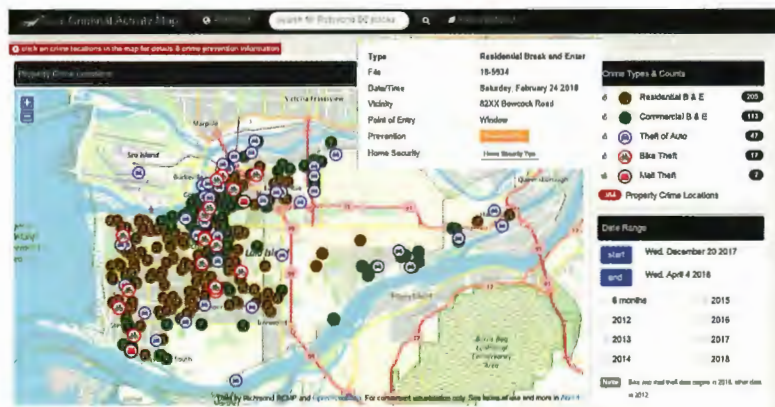
NEWSLETTER

Construction Site Security

During the months of April to June, there have been over 15 reported crimes which took place at construction sites across Richmond. In an effort to lower this number, we have compiled some crime prevention tips:

- Ensure secure fencing has been placed around the entire perimeter of the lot with only one point of entry in order to deter criminals from entering.
- During non-working hours, have a security guard patrol the job site and set up surveillance cameras. Add warning signs of security measures to protect the site as this will help with deterring criminals.
- Do not leave any equipment in plain view, it should be locked up or removed from the site each night. Larger pieces of equipment that cannot be taken off site should be immobilized with anti-theft devices. Maintain a list of inventory, including tools and material on the job site.
- Plan deliveries in accordance to when the product will be installed. High quantities of product on the site for a long period of time will attract potential criminals.
- Keep the property well-lit at night. This can be done using either motion sensor or timer-activated lighting.
- Anything left on the job site should be stored away from the perimeter fencing and not be seen from the street. Ideally, it should be stored in a central location of the job site.

Please help by reporting any suspicious behaviour:
RCMP Non-Emergency line **604-278-1212**. If you witness a crime in progress, dial **9-1-1**.



Visit the above webpage on www.richmond.ca/crime for an interactive map of Richmond that lets you know about current crime summaries and business security tips.

Email Break & Enter Alerts

To receive email alerts of neighbourhood commercial break and enters, register your business name and street address at:

RCMP_Business_Link@richmond.ca





City of Richmond

Report to Committee

To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: August 8, 2019
File: 09-5000-01/2019-Vol 01
Re: RCMP Monthly Activity Report - July 2019

Staff Recommendation

That the report titled "RCMP Monthly Activity Report – July 2019", dated August 8, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

for/ *Will Ng (INSP)*
Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER <i>[Signature]</i>	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: <i>CS</i>
APPROVED BY CAO <i>[Signature]</i>	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Program
5. Block Watch
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1: A Safe and Resilient City:

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Activities and Noteworthy Files

Robberies

In the afternoon and evening hours between July 3 and July 9, 2019, three robberies occurred in the downtown corridor of Richmond. In all three instances, the victims had their phone or bag taken from them by a male suspect on a bike. A suspect has been arrested in connection with these incidents.

Another series of events occurred between June 30 and July 5, 2019 and included two robberies and one attempted robbery. In these instances victims who had recently withdrawn money from a bank machine were targeted. These incidents remain under investigation.

Attempted Robbery

On July 14, 2019, a 52-year-old Richmond woman was returning to her vehicle after leaving a currency exchange business in the 6000 block of No. 3 Road when she was approached a male who pepper-sprayed her several times. The suspect attempted to steal her purse but was unsuccessful. The victim was treated for exposure to pepper spray and non-life-threatening injuries sustained during the struggle. The incident is under investigation.

Stabbing Death

On July 23, 2019, Richmond RCMP officers responded to the area near No. 3 Road and Cambie Road after receiving multiple calls stemming from an incident on a Coast Mountain bus. One passenger, a 42-year-old Richmond man was transported to hospital with critical stab wounds. Another passenger, a 21-year-old Richmond man was arrested at the scene. The victim later died in hospital. The Integrated Homicide Investigation Team is investigating.

Luggage Theft

On July 26, 2019, Richmond RCMP issued a media release regarding recent thefts of luggage at Vancouver International Airport (YVR). After an ongoing investigation, RCMP officers identified a male suspect who was subsequently located and arrested at YVR.

Shooting

On July 29, 2019, Richmond RCMP responded to an area outside Richmond Centre Mall for reports of a shooting. Gunshots were fired from inside a two-door silver sedan while driving through the mall parking lot. The victim, a 35-year-old man who is known to police, was hospitalized with serious but non-life-threatening injuries. Vancouver Police located a burning vehicle matching the suspect vehicle description later that evening. The incident is believed to have been targeted. The Richmond RCMP Serious Crime Unit is investigating.

Analysis of Police Statistics

In January 2019, important changes were implemented regarding the collection of Uniform Crime Reporting Survey data.¹ As a result of significant media attention in February 2017 regarding sexual assault reporting, the Canadian Centre for Justice Statistics (CCJS) and the Police Information and Statistics Committee of the Canadian Association of Chiefs of Police worked to develop recommendations for changes to police records methodology, with particular attention on classifying founded and unfounded cases. These changes will impact police statistics across Canada with effects on various crime types, not only sexual offences. The new standards will classify a case as founded unless there is evidence that the offence did not occur. As a result, there will likely be an increase in many police/crime statistics and clearance rates will conversely decline. This creates numerous challenges when conducting comparisons with previous years' data. The information presented in this section must be evaluated within the context of this limitation. Further analysis will be provided throughout the year.

Arson

In July 2019, there were six reported incidents of arson, which is double the number of incidents from the previous month. The number of arsons this month is up three incidents from July 2018 and remains within the five-year average range.

¹ Statistics Canada, <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>

Assault Serious (Assault with a Weapon)

There were 12 assault serious events in July 2019, which is up one incident from June 2019. The number of serious assaults this month represents a 37 per cent decrease from July 2018, during which a statistically high number of assaults were reported. The number of serious assaults this month is within the five-year average range.

Auto Theft

There were 26 auto theft incidents this month, which represents no change from the previous month and no change from July 2018. The number of auto thefts this month is below the five-year average range.

Drugs

In June 2019, there were 48 drug incidents, which is up one incident from the previous month and represents a 28 per cent decrease from July 2018. The number of drug offences this month is below the five-year average range, which coincides with the legalization of cannabis late last year.

Mental Health

There were 194 mental health incidents in July 2019, which is a seven per cent increase from June 2019 and a 15 per cent increase from July 2018. For the seventh consecutive month, the number of mental health incidents is significantly above the five-year average range. Year to date, mental health-related files are up 37 per cent compared to the same period in 2018.

No patterns or trends have been identified. There were 76 police apprehensions this month, which is up two incidents from the previous month. One high volume client had 64 calls, which accounts for almost one-third of the incidents this month. These calls did not require police attendance.

Residential Break and Enter

There were 33 break and enters to residences in July 2019, which is a 10 per cent increase from the previous month and represents a significant 51 per cent decrease from July 2018. The number of residential break and enters this month is within the five-year average. Year to date data indicates a 14 per cent reduction in residential break and enters compared to the same period last year.

Commercial Break and Enter

In July 2019, there were 30 break and enters to businesses, which is more than double the number reported in June 2019 and a 30 per cent increase from July 2018. Commercial break and enters are within the five-year average range and year to date totals are down 15 per cent from the same period in 2018.

Robbery

There were 12 robbery incidents in July 2019, which is up two incidents from the previous month and represents a 71 per cent increase from July 2018. This number of robberies is above the five-year average range. A suspect has been arrested in a series of robberies and a number of incidents remain under investigation.

Sexual Offences

There were 18 sexual offence files in July 2019, which represents a 20 per cent increase from the previous month and a 64 per cent increase from July 2018. This month's total remains above the five-year average range.

Five of the offences this month involve the distribution of child pornography and are being investigated by the Richmond RCMP Serious Crimes Unit. There were six reported sexual assaults this month, as well as three incidents of indecent acts. No patterns or trends have been identified.

Shoplifting

There were 92 shoplifting thefts in July 2019, which represents an 18 per cent decrease from the previous month and a 70 per cent increase from July 2018. This month, reported shoplifting thefts are above the five-year expected range. The increase this month is likely the result of improved detection rather than an actual increase in this crime type.

Theft from Auto

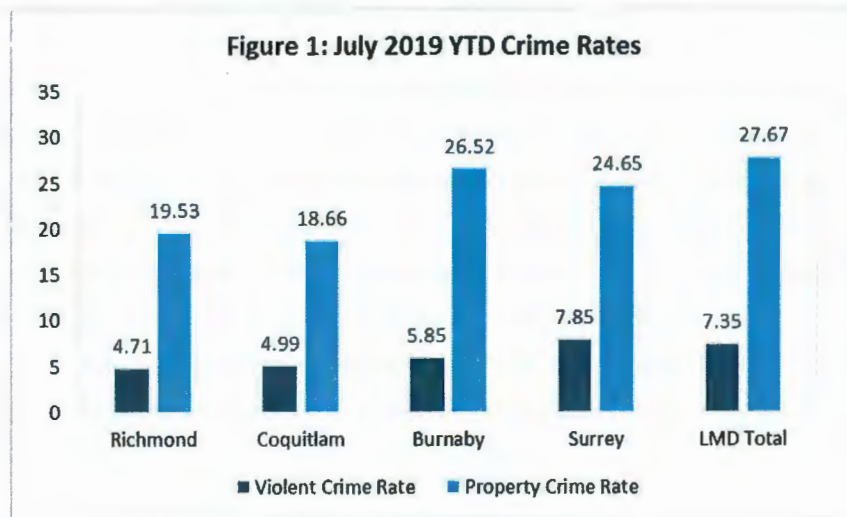
There were 133 theft from auto incidents in July 2019, which is down five per cent from the previous month and represents a 10 per cent decrease from July 2018. The number of theft from auto incidents this month is significantly below five-year average range. Year to date, there has been a 20 per cent decrease in thefts from automobiles compared to the same period in 2018.

Crime Trends across Jurisdictions

On July 3, 2019, the Richmond RCMP launched a pilot online crime reporting system. Along with Surrey, Ridge Meadows and Kelowna, Richmond is taking part in the testing of the Online Crime Reporting Tool. Residents and businesses in these pilot communities will be able to report certain crimes online, including theft under \$5,000, vandalism and theft from motor vehicle under \$5,000. This not only will improve the deployment of police resources, but may also allow analysts to capture more accurate crime data as these types of crimes are often underreported. According to the most recent General Social Survey on Victimization, the most common reason for not reporting a criminal incident to police is that victims considered it minor and not worth taking the time to report.² Analysts will be monitoring to see if online reporting impacts certain crime statistics.

² 78 per cent of respondents identified this as the primary reason for not reporting.
<https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54974-eng.htm#a9>

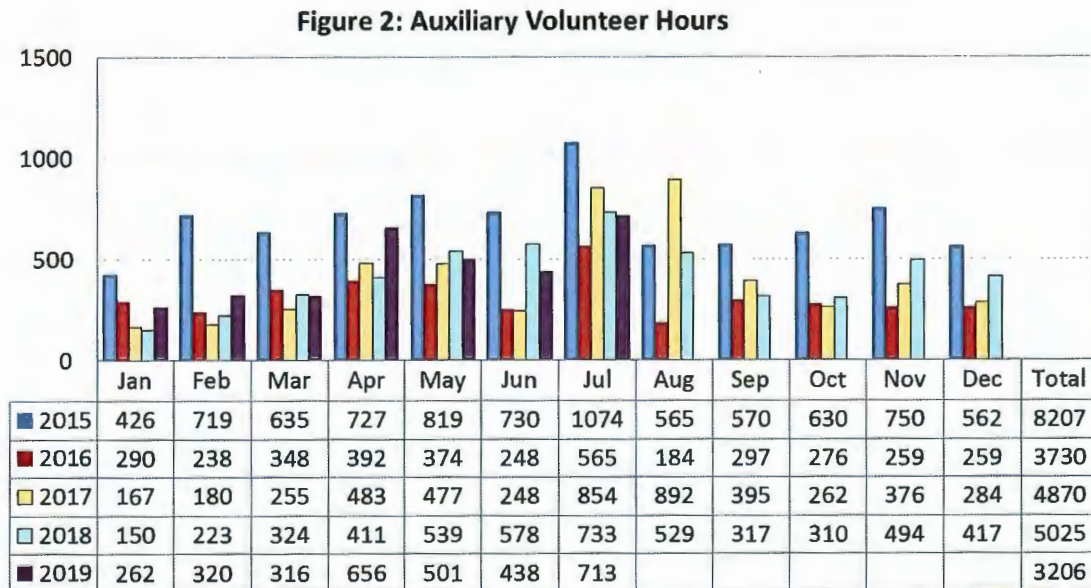
Data on crime rates is presented below (Figure 1).³ Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond has the lowest violent crime rate as well as the second lowest property crime rate.



Auxiliary Program

In July 2019, Richmond Detachment had a complement of 32 Auxiliaries.⁴ Auxiliaries provided a total of 713 volunteer hours during the month of July.

Figure 2 compares the monthly hours of service provided from 2015 to 2019.



³ Crime rate is calculated per 1,000 people (using 2019 population projections)

⁴ Previously referred to as Auxiliary Constables.

Auxiliary Program Activities

Auxiliaries attend events in the community to promote a positive police presence, support RCMP members and assist with community policing and crime prevention initiatives as well as traffic and crowd control. During the month of July, Auxiliaries participated in:

- Canada Day/Salmon Festival
- Bait Car
- Block Watch BBQ
- Crime Watch
- Dolphin Basketball Classic
- Home Security Checks

Block Watch

At the end of July 2019, the Block Watch program had 391 groups totaling 8,452 participants. Currently, the program includes 549 captains and co-captains.⁵

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of July volunteer highlights included:

- The deployment of 20 volunteer foot/van patrols totalling 149 hours and nine bike patrols, totalling 104 hours.
- 27 Fail to Stop deployments took place, which resulted in 923 warning letters.
- Speed Watch was conducted on 2,953 vehicles at various locations.
- July 1 – 24 volunteers participated in Canada Day/Salmon Festival and conducted foot patrols throughout the day.
- July 6 – Volunteers attended the Richmond Oval to participate in the Richmond Community Day event. Volunteers set up an information booth as well as a Fatal Vision obstacle course.⁶
- July 11 – Three volunteers, accompanied by an RCMP member, conducted business break and enter outreach in East Richmond where they visited 21 businesses. Height strips and crime prevention information were provided to businesses.
- July 16 – Accompanied by an RCMP member, five volunteers attended the Chabad Richmond Summer BBQ in Burkeville. Volunteers set up an information booth as well as facilitated education and engagement activities, including a Fatal Vision obstacle course.

⁵ The variance from previous months' data is due to an ongoing database upgrade. Revised numbers will continue to reflect more accurate participation data.

⁶ Fatal Vision goggles provide a hands-on educational tool which simulates the effects of impairment, highlighting the risks associated with impaired driving.

- July 18 and 19 –Volunteers and RCMP members conducted business break and enter outreach in the industrial area on No. 6 Road between Bridgeport Road and Alderbridge Way. Over two days a total of 38 businesses were visited.

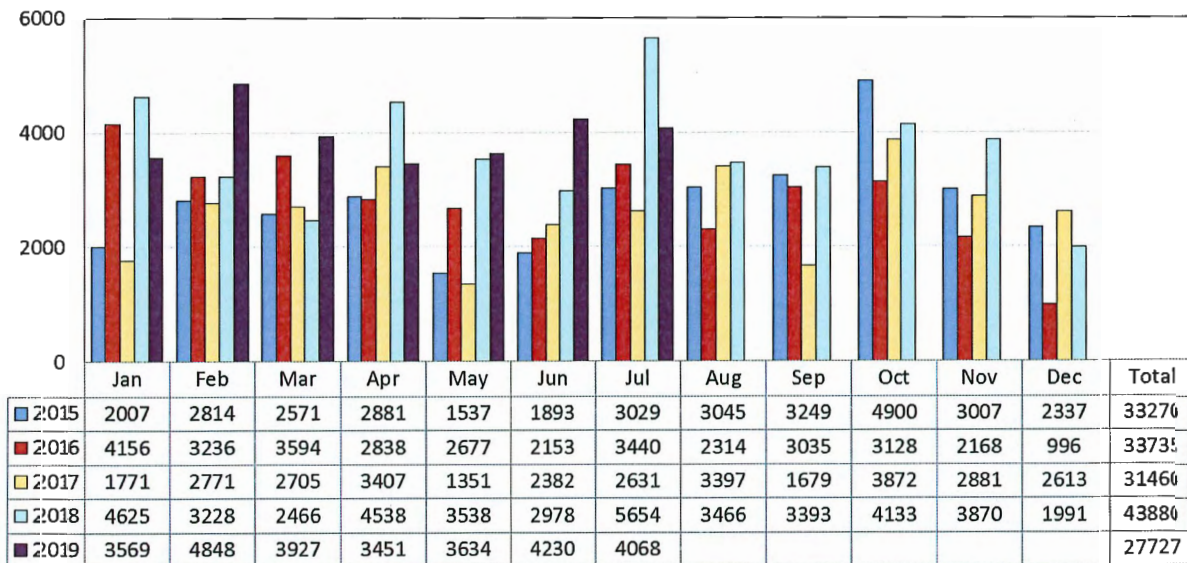
Volunteers and police also conducted foot patrols in the area and spoke to residents and businesses of recent catalytic converter thefts. As a result of this public engagement, one of these individuals shared the crime prevention information with 500 other truck drivers through the WhatsApp messaging platform.

- July 20 – Volunteers located a stolen vehicle in the Minoru parkade during the course of a Crime Watch deployment.
- July 23 – While conducting a Fail to Stop deployment, volunteers located an occupied stolen vehicle and reported it to police.
- July 28 – Volunteers and an RCMP member participated at the Steveston Maritime Festival and shared crime prevention information, including information on the Project 529 bike registry. Volunteers registered over 80 bicycles at the event.

Lock Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.

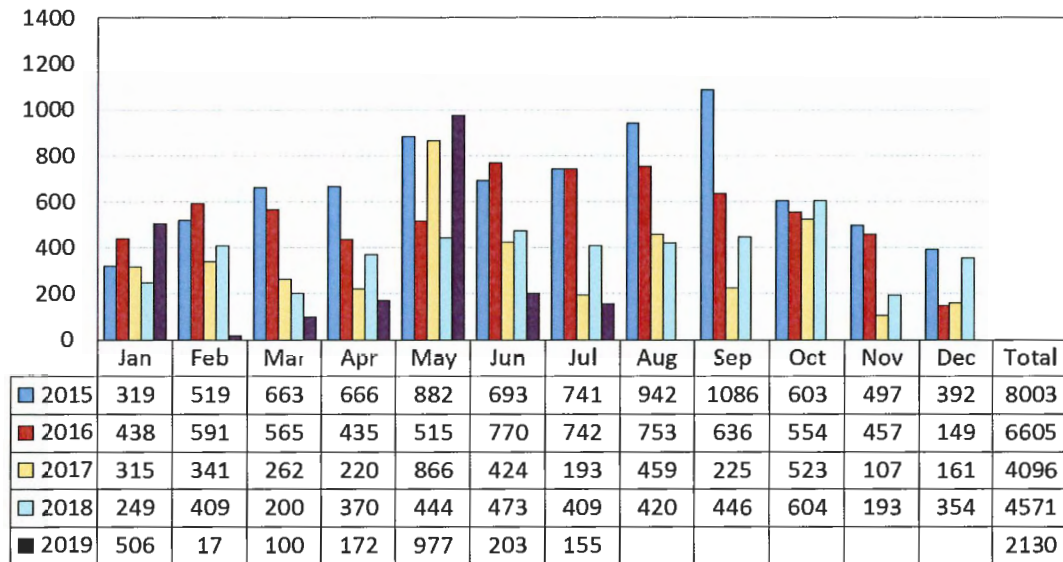
Figure 3: Lock Out Auto Crime Vehicles Issued a Notice



Speed Watch

Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 4: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of July, the Crime Prevention Unit participated in the following events/activities:

- Break and Enter Outreach
- Broadmoor Patrols
- Canada Day/Salmon Festival
- Project 529 Bike Registry
- Steveston Maritime Festival
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare July 2019 data to both May 2019 and June 2019.

Violation Tickets were issued for the following infractions:

Table 1: Violation Tickets Issued

Infraction	May 2019	June 2019	July 2019
Distracted Driving	133	121	133
Driver License	265	252	259
Impaired	36	49	38
Intersection Offences	62	57	112
Moving Violations ⁷	108	189	220
Speeding	439	508	495
Seatbelts	8	6	8
Vehicle Related ⁸	74	84	65
Other ⁹	19	13	7
Total	1,144	1,279	1,337

Victim Services

In July 2019, Richmond RCMP Victim Services attended to 63 new clients and attended nine crime/trauma scenes after hours. The unit currently maintains an active caseload of 156 ongoing files. Victim Services responded to a number of cases involving medical-related sudden deaths, robberies, family conflict and a stabbing death.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of July, Youth Section highlights include:

- On July 9, 2019, RCMP members from the Youth Section participated in a Pop-up Detachment at King George Park and Garden City Road Park. They engaged with youth, displaying police vehicles, as well as handing out stickers and positive tickets.
- An RCMP member in the Youth Section attended a number of summer schools and summer camps and presented to youth on the role of police and how to become a police officer.

Financial Impact

None.

⁷ Moving violations refers to unsafe lane change and unsafe passing.

⁸ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁹ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

August 8, 2019

- 11 -

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JULY 2019 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

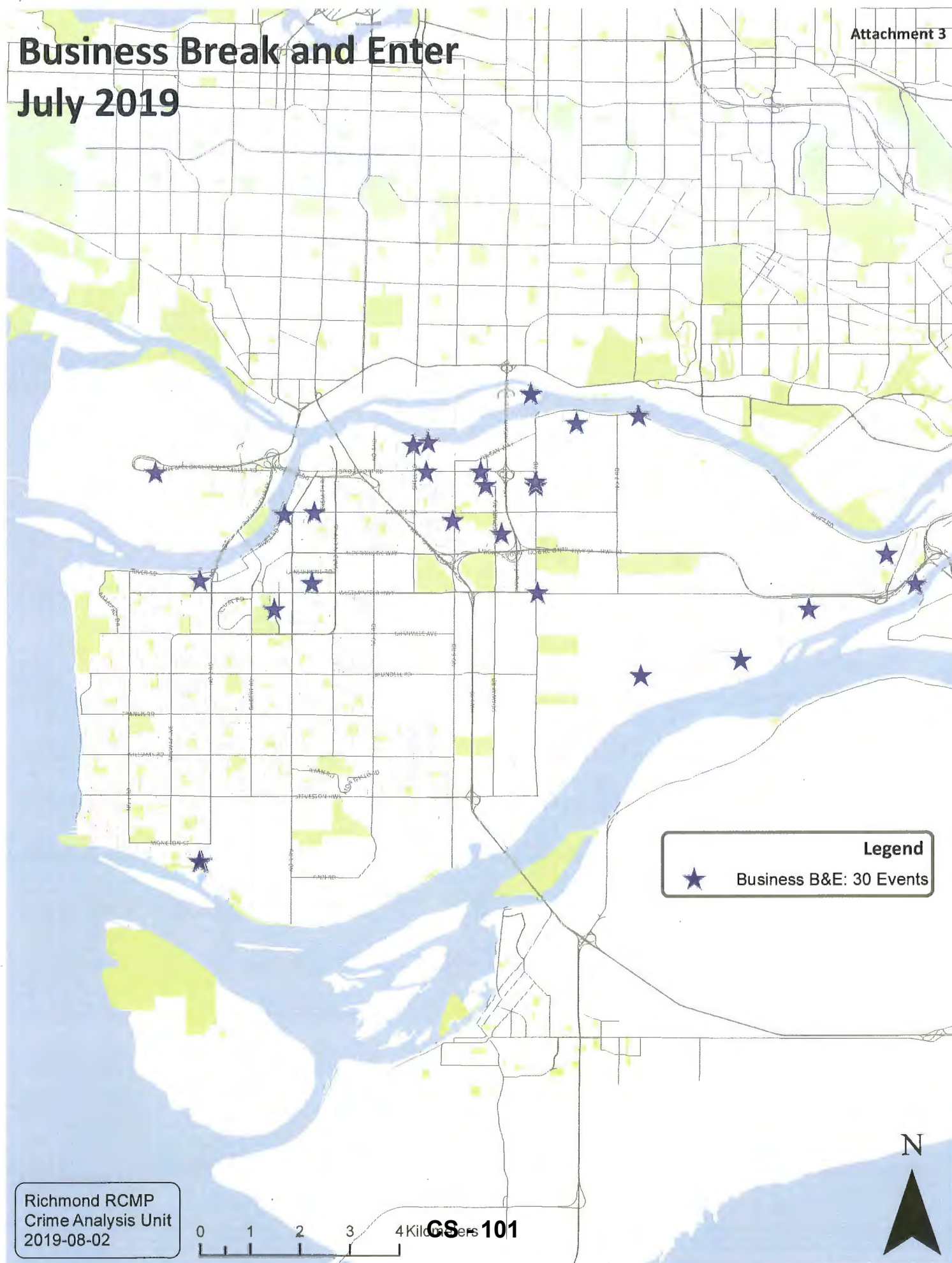
In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>. For more information, contact Richmond Crime Analysts.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

Year-to-Date percentage change is used to numbers from the prior year, but the new CCJS/UCR standards reduce the utility of this metric. 2019 YTD numbers will be biased to increase from the 2018 totals, despite any positive police action.

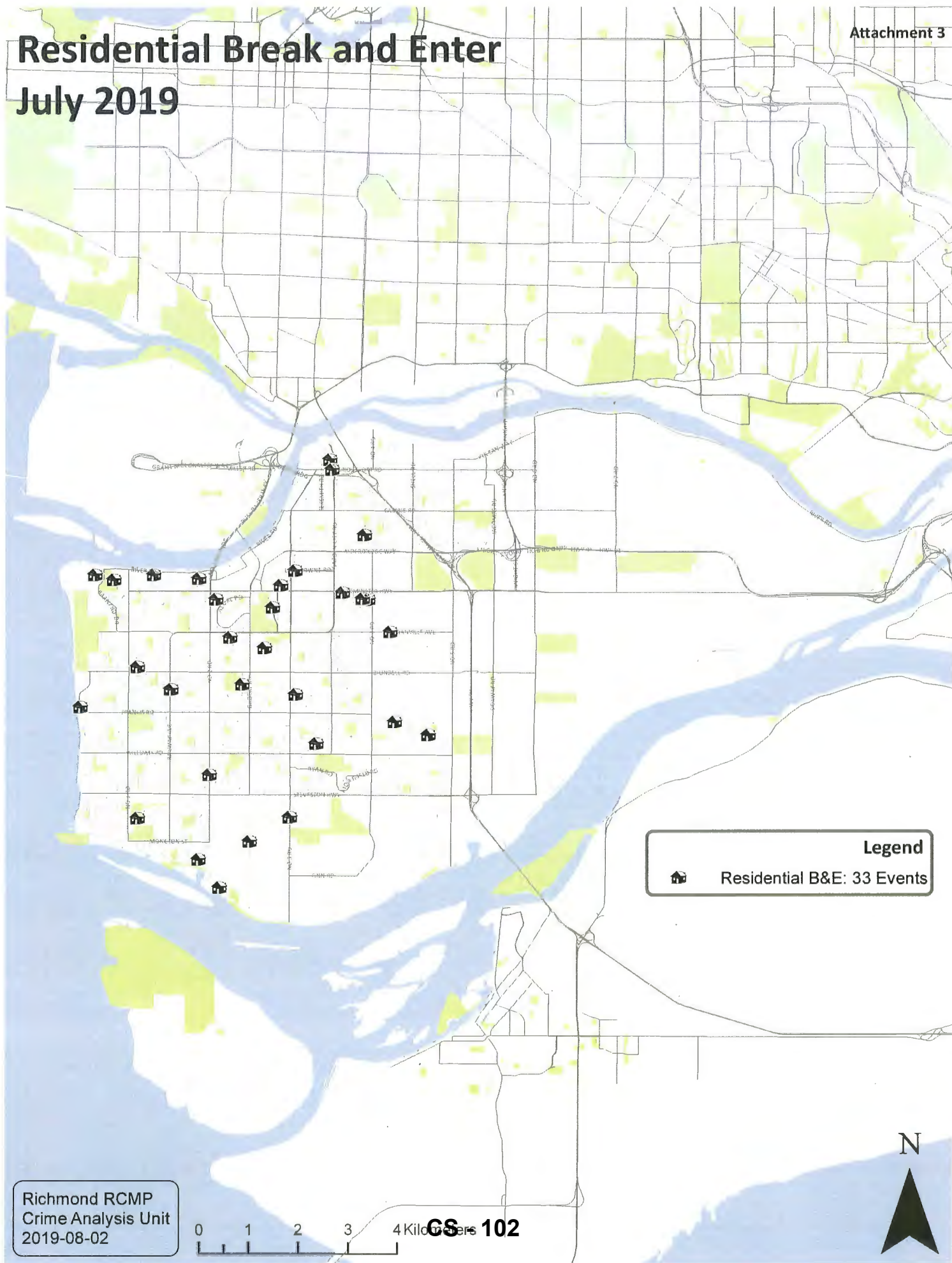
	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	July-19	July		2018	2019	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	140	107.8	103-113	734	1049	43%	315
Robbery <small>UCR 1610 (1-3)</small>	12	4.8	3-7	32	49	53%	17
Assault Common <small>UCR 1430</small>	50	39.0	38-40	270	368	36%	98
Assault Serious <small>UCR 1410, 1420</small>	12	13.2	8-19	84	79	-6%	-5
Sexual Offences <small>UCR 1710, 1720, 1730, 1740, 1750, 1760, 1770</small>	18	11.0	9-13	85	134	58%	49
PROPERTY CRIME (UCR 2000-Series Offences)	660	654.2	592-717	4456	4418	-1%	-38
Business B&E <small>UCR 2120-1</small>	30	26.2	20-33	222	188	-15%	-34
Residential B&E <small>UCR 2120-2</small>	33	49.4	33-66	418	359	-14%	-59
Auto Theft <small>UCR 2135 (1-10), 2173</small>	26	30.6	28-34	148	169	14%	21
Theft from Auto <small>UCR 2132, 2142</small>	133	174.8	142-208	1366	1099	-20%	-267
Theft <small>UCR 2130, 2140</small>	126	106.0	77-135	608	688	13%	80
Shoplifting <small>UCR 2133, 2143</small>	92	54.8	46-64	441	602	37%	161
Fraud <small>UCR 2150 (28), 2155, 2165</small>	80	70.4	63-78	523	502	-4%	-21
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	253	200.8	180-222	1251	1332	6%	81
Arson <small>UCR 1625, 2110</small>	6	4.6	2-7	16	21	31%	5
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1053	962.8	902-1024	6441	6779	5%	338
DRUGS (UCR 4000-Series Offences)	48	60.8	50-71	389	280	-28%	-109
MHA RELATED CALLS (MHA files or Mental Health flag)	194	122.4	97-147	899	1234	37%	335

Business Break and Enter July 2019

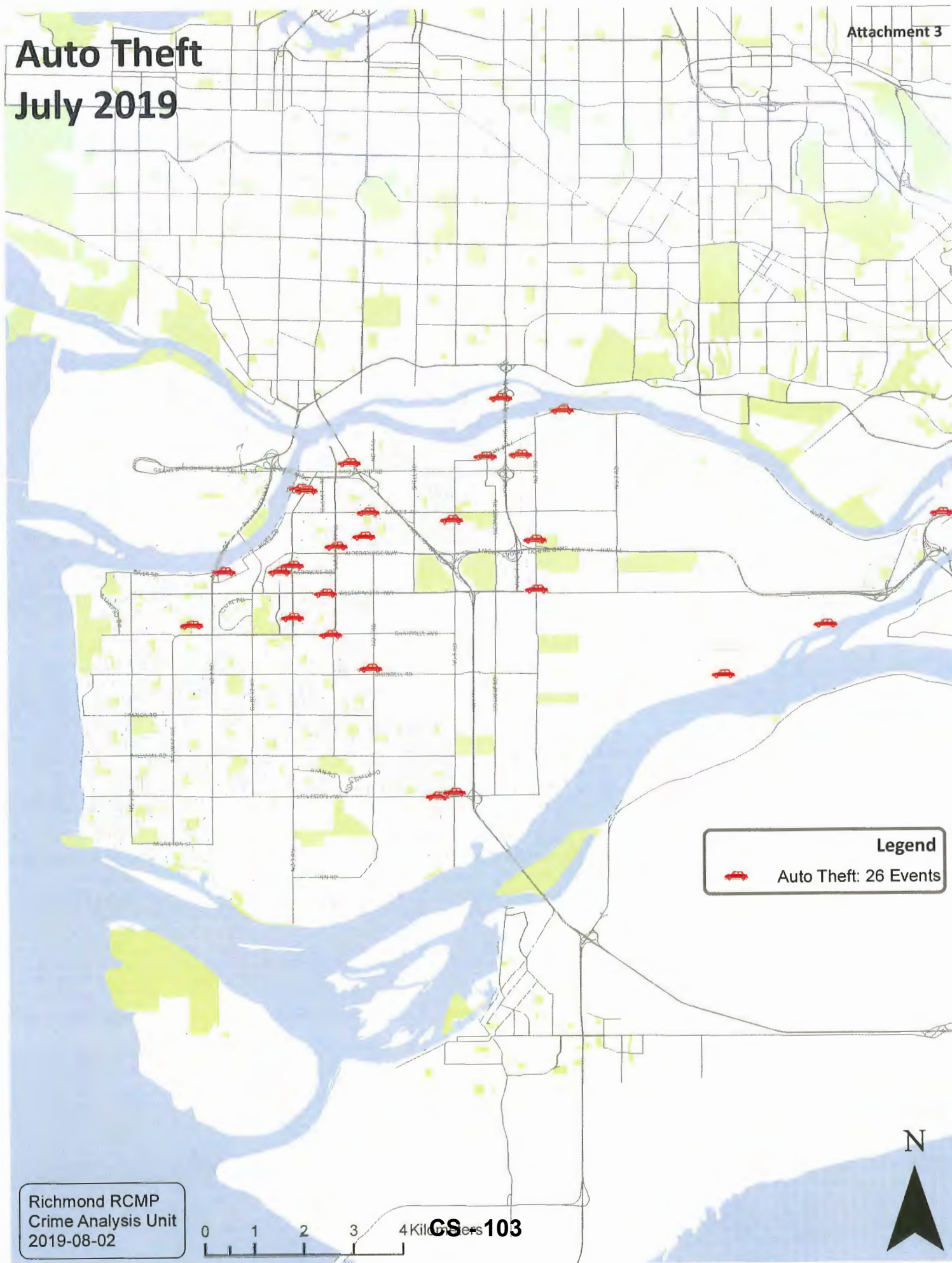


Legend
★ Business B&E: 30 Events

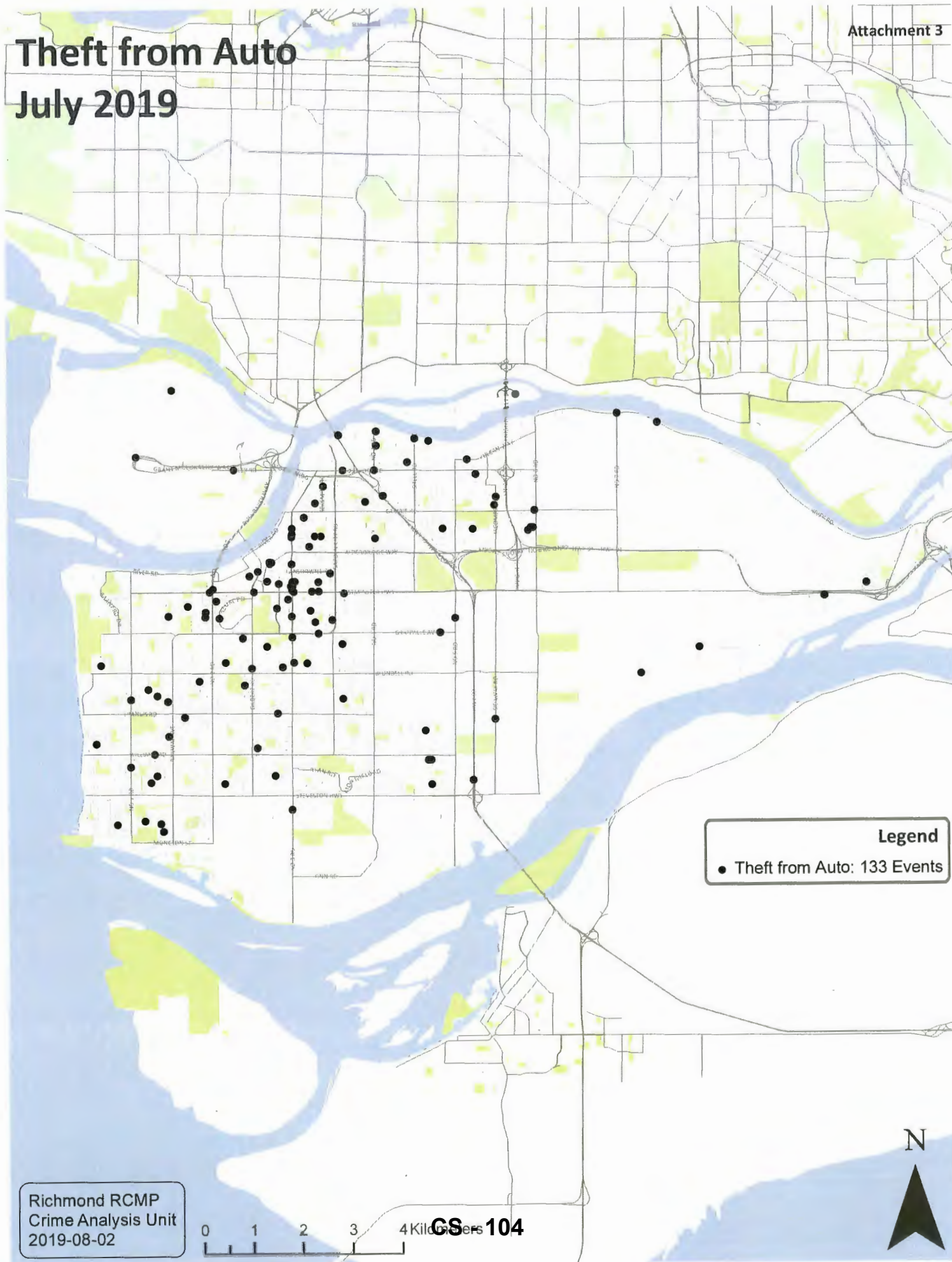
Residential Break and Enter July 2019



Auto Theft July 2019



Theft from Auto July 2019






City of Richmond

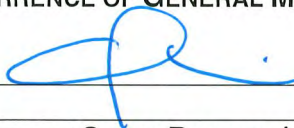


Report to Committee

To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: August 8, 2019
File: 09-5000-01/2019-Vol
01
Re: 2019-2020 Richmond RCMP Detachment Annual Performance Plan First
Quarter Results (April 1 to June 30, 2019)

Staff Recommendation

That the report titled "2019-2020 Richmond RCMP Detachment Annual Performance Plan First Quarter Results (April 1 to June 30, 2019)", dated August 8, 2019 from the Officer in Charge, Richmond RCMP Detachment, be received for information.

for 
Will Ng
Superintendent, Officer in Charge
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

On May 14, 2019, Richmond City Council adopted the policing priorities listed in the report “2019–2020 RCMP Richmond Detachment Annual Performance Plan – Community Priorities”, dated April 11, 2019.

The priorities identified were:

1. Property Crime;
2. Organized Crime;
3. Vulnerable Persons; and
4. Road Safety.

The Annual Performance Plan (the plan) outlines initiatives which support these community priorities as well as a commitment to meeting established performance objectives. This report provides an update on the plan’s progress.

This report supports Council’s Strategic Plan 2018-2022 Strategy #1: A Safe and Resilient City:

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Community Priority 1: Property Crime

Objective

A five per cent reduction in the number of residential Break and Enters, compared to the 2018-2019 fiscal year.

Actions

The Richmond RCMP Detachment (Richmond Detachment) targets property crime through a multi-faceted crime reduction strategy. This consists of a strong focus on offender management, which includes conducting targeted surveillance of known offenders in order to apprehend them while they are committing offences or breaching their probation/bail conditions. The Prolific Offender Suppression Team (POST) collaborates with Crown Counsel, who compiles charges allowing for more severe sentences. During this quarter, five prolific and priority offenders were arrested.

In June 2019, POST spearheaded a two-day retail theft operation, which combined the efforts of police and loss prevention officers, resulting in 32 arrests. The initiative occurred in collaboration with the Richmond RCMP Property Crime Unit, Metro Vancouver Transit Police, and security representatives from large retailers in central Richmond and RCMP patrol units.

Volunteer engagement is an integral component of Richmond's crime reduction strategy. This quarter, there were 16 volunteer bike deployments and 85 volunteer foot/van deployments, resulting in 739 volunteer patrol hours for suspicious activities. In a joint partnership with ICBC, volunteers were deployed to distribute Lock Out Auto Crime prevention notices. A total of 11,315 notices were issued.

Results

The following table outlines the total residential break and enter files for 2018-2019 and 2019-2020:

Table 1: Residential Break and Enters

Quarter	Date Range	Residential Break and Enters 2018-2019	Residential Break and Enters 2019-2020	Percentage Decrease
1	Apr. 1 – Jun. 30	137	117	-15%
2	Jul. 1 – Sept. 30			
3	Oct. 1 – Dec. 31			
4	Jan. 1 – Mar.31			
Total				

Source: PRIME Statistics July 4, 2019

There were 117 residential break and enter files in the first quarter of the 2019-2020 fiscal year. This represents a 15 per cent decrease from the same quarter of the previous fiscal year. Richmond Detachment is on-track to meet the target objective.

Community Priority 2: Organized Crime

Objectives

Establishing new programs to combat organized crime and money laundering.

Actions

Richmond Detachment continues to actively support and promote the Drug Abuse Resistance Education program (DARE) in Richmond schools as part of its commitment to prevent youth drug use and gang involvement. In addition to being a youth drug prevention program, DARE empowers youth to use critical thinking and make positive choices. This quarter, a total of 616 students in 21 classes across 15 schools participated in the program.

This quarter, dedicated uniform gang suppression patrols resulted in 110 commercial business checks. These patrols serve as both an enforcement initiative and a deterrent to criminal activity. The locations checked included: restaurants, bars, licensed body rub studios and the casino. These patrols led to street checks and bylaw referrals. An unlicensed drinking establishment was also disrupted.

The Organized Crime Unit has also begun connecting with local Money Service Businesses (MSBs). The Financial Transactions and Reports Analysis Centre of Canada (FINTRAC) requires businesses to register their businesses, identify clients, keep records, report to FINTRAC and to have a compliance program.¹ During this quarter, Richmond RCMP uniformed members attended 27 MSBs and conducted money laundering outreach and education.

Richmond Detachment has also been working towards the implementation of an Inadmissible Patrons Program. Similar programs have been effected across the Lower Mainland, including Surrey, Vancouver and Delta and serve to make restaurants and bars safer by enabling police to remove individuals who are deemed “inadmissible” due to dangerous criminal behaviour, including organized crime affiliations. There is wide support for this program and discussions with industry stakeholders have occurred. Further discussions regarding implementation logistics are ongoing.

Results

This quarter, significant progress was made in establishing new programs to combat organized crime and money laundering. Richmond Detachment is participating in a number of working groups related to money laundering investigations and anti-money laundering legislation. MSB patrols continue and have expanded to include Bitcoin locations. The Inadmissible Patrons Program is in development.

Community Priority 3: Vulnerable Persons

Objective

Full implementation of a frontline Mental Health car.

Actions

Richmond Detachment is continuing to work on the deployment model for the Richmond Mental Health Crisis Team, which has been named Fox 80. This shared initiative with Vancouver Coastal Health (VCH) will facilitate a joint response to police calls in Richmond where mental health is a concern. The team will be comprised of a mental health nurse and an RCMP officer. VCH has identified nurses for participation in the initiative and Richmond Detachment is in the process of identifying RCMP candidates for the unit. Team member selection is expected in July 2019 with training scheduled the following month.

The VPU has also conducts weekly Homeless Outreach with staff from the Ministry of Social Services and Poverty Reduction. The initiative allows plainclothes police officers to engage with vulnerable clients and offer referrals to different programs and support services in the community, which includes providing assistance in applying for supportive housing. This quarter marked the opening of the temporary modular housing at 6999 Alderbridge Way. The Richmond RCMP is a member of the Alderbridge Supportive Housing Community Advisory Committee

¹ <https://www.fintrac-canafe.gc.ca/msb-esm/intro-eng>

and is represented by a member of the VPU. There have been no significant calls arising from the housing complex and police interactions with tenants have been positive.

Results

Mental health-related calls for service have been trending upwards during the last five years. In the first half of 2019, the number of mental health-related files increased 42 per cent over the same period in 2018. Analyst projections indicate these elevated numbers will likely continue, which underscores the importance of the implementation of the Richmond Mental Health Crisis Team. Significant progress has been accomplished this quarter including scheduling training for members who will be participating in the initiative. Richmond Detachment is on-track to meet this initiative.

Community Priority 4: Road Safety

Objective

A two per cent increase in the rate of road safety enforcement.²

Actions

This quarter, the Crime Prevention Unit promoted a number of road safety initiatives with the collaboration of volunteers, the Richmond RCMP Road Safety Unit (RSU) and ICBC. There were 126 Fail to Stop deployments, which resulted in 3,968 letters being mailed to registered vehicle owners.³ There were two large-scale Speed Watch blitzes in May, which included the deployment of 25 volunteers and the collaboration of the RSU and ICBC. In total 27,782 vehicles went through a Speed Watch deployment this quarter, which resulted in 1,352 Speed Watch letters. There has also been a strong focus on increased road safety media communications, with messaging involving social media tweets.

In addition to regular road safety enforcement, there were also specific speed-related enforcement projects. For example, there were 88 vehicle impounds due to excessive speeding. Other enforcement initiatives include late-night road blocks throughout Richmond and areas near the Vancouver International Airport. These strategic road blocks have resulted in violation tickets and impaired driving investigations.

² Road safety enforcement includes Violation Tickets, Notice and Orders and Written Warnings. A comparison using the average of the last three fiscal years.

³ These information letters advise the registered owner of the safety risks associated with not coming to a full stop at stop sign intersections.

Results

Table 2: Road Safety Enforcement Notices

Quarter	Date Range	Average of Last Three Fiscal Years	Enforcement Notices Issued 2019-2020	Percentage Increase
1	Apr. 1 – Jun. 30	3,348	4,648	39%
2	Jul. 1 – Sept. 30			
3	Oct. 1 – Dec. 31			
4	Jan. 1 – Mar. 31			
Total				

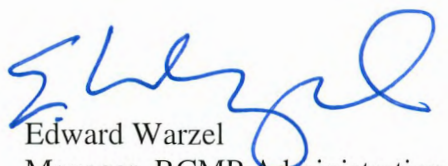
The number of enforcement notices issued this quarter is up 39 per cent over the first quarter average from the last three fiscal years. A total of 4,648 notices were issued, which exceeds the two per cent target identified. Richmond Detachment is on pace to meet this objective.

Financial Impact

None

Conclusion

Richmond Detachment has implemented various initiatives to support the community priorities and objectives established in the 2019-2020 Annual Performance Plan. Richmond Detachment is committed to achieving the identified targets and continues to support the City of Richmond's public safety strategy using evidence-led approaches to target criminal issues and safety in the community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

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