



## Community Safety Committee

Anderson Room, City Hall  
6911 No. 3 Road

Tuesday, September 10, 2013  
4:00 p.m.

Pg. #      ITEM

### MINUTES

CS-5      *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, July 9, 2013.*



### NEXT COMMITTEE MEETING DATE

Wednesday, October 16, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

### LAW AND COMMUNITY SAFETY DEPARTMENT

1. **RCMP'S MONTHLY REPORT – JUNE 2013 ACTIVITIES**  
(File Ref. No. 09-5000-01) (REDMS No. 3917435)

**RCMP'S MONTHLY REPORT – JULY 2013 ACTIVITIES**  
(File Ref. No. 09-5000-01) (REDMS No. 3934297)

CS-9

See Page **CS-9** for full reports

*Designated Speaker: Supt. Renny Nessel*

STAFF RECOMMENDATION

- (1) *That the report titled RCMP's Monthly Report – June 2013 Activities (dated September 1, 2013, from the Officer in Charge, RCMP) be received for information; and*
- (2) *That the report titled RCMP's Monthly Report – July 2013 Activities (dated September 1, 2013, from the Officer in Charge, RCMP) be received for information.*



2. **CITY CENTRE COMMUNITY POLICE STATION UPDATE**

(File Ref. No. 09-5000-01) (REDMS No. 3921513)

CS-44

See Page CS-44 for full report

*Designated Speaker: Supt. Renny Nasset*

STAFF RECOMMENDATION

*That the report titled City Centre Community Police Station Update (dated August 29, 2013 from the Officer in Charge, RCMP) be received for information.*



3. **RICHMOND FIRE-RESCUE – JUNE 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 3916273)

**RICHMOND FIRE-RESCUE – JULY 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 3950314)

CS-50

See Page CS-50 for full reports

*Designated Speaker: Fire Chief John McGowan*

STAFF RECOMMENDATION

- (1) *That the staff report titled Richmond Fire-Rescue – June 2013 Activity Report, dated August 26, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information; and*
- (2) *That the staff report titled Richmond Fire-Rescue – July 2013 Activity Report, dated August 26, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*



4. **COMMUNITY BYLAWS – JUNE 2013 ACTIVITY REPORT**

(File Ref. No. 12-8060-01) (REDMS No. 3903896 v.11)

**COMMUNITY BYLAWS – JULY 2013 ACTIVITY REPORT**

(File Ref. No. 12-8060-01) (REDMS No. 3939884 v.8)

CS-62

See Page CS-62 for full reports

*Designated Speaker: Ed Warzel*

STAFF RECOMMENDATION

- (1) *That the staff report titled Community Bylaws – June 2013 Activity Report dated August 26, 2013, from the General Manager, Law & Community Safety be received for information; and*
- (2) *That the staff report titled Community Bylaws – July 2013 Activity Report dated August 26, 2013, from the General Manager, Law & Community Safety be received for information.*



5. **TOUCHSTONE FAMILY SERVICES RESTORATIVE JUSTICE CONTRACT RENEWAL**

(File Ref. No.) (REDMS No. 3958428)

CS-74

See Page CS-74 for full report

*Designated Speaker: Anne Stevens*

STAFF RECOMMENDATION

- (1) *That the City enter into a three year contract (2014-2016) with Touchstone Family Association for the provision of the Restorative Justice Program, as outlined in the staff report titled Touchstone Family Services Restorative Justice Contract Renewal dated August 21, 2013 from the General Manager, Law and Community Safety; and*
- (2) *That the Chief Administrative Officer and General Manager, Law and Community Safety be authorized to execute the contract with Touchstone Family Association.*



6.    **FIRE CHIEF BRIEFING**

(Verbal Report)

*Designated Speaker: Fire Chief John McGowan*

Items for discussion:

- (i)    *Smoke Alarm Program*
- (ii)   *Fire Prevention Week*
- (iii)   *Breast Cancer Awareness Month*
- (iv)   *Community Bulletin – Fires in Hedges and Outdoor Property*
- (v)    *Joint Update with Emergency Programs – Get Ready Richmond*
- (vi)   *Joint Update with RCMP – Summer Camps*

7.    **RCMP/OIC BRIEFING**

(Verbal Report)

*Designated Speaker: Supt. Renny Nessel*

Item for discussion:

- (i)    *RCMP Musical Ride*

8.    **MANAGER'S REPORT**

- (i)    *Emergency Programs – July Training & October Exercise*

**ADJOURNMENT**





## Community Safety Committee

Date: Tuesday, July 9, 2013

Place: Anderson Room  
Richmond City Hall

Present: Councillor Derek Dang, Chair  
Mayor Malcolm Brodie  
Councillor Chak Au  
Councillor Linda Barnes  
Councillor Evelina Halsey-Brandt  
Councillor Ken Johnston  
Councillor Bill McNulty  
Councillor Linda McPhail  
Councillor Harold Steves (entered at 4:13 p.m.)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on Tuesday, June 11, 2013, be adopted as circulated.*

**CARRIED**

### NEXT COMMITTEE MEETING DATE

Tuesday, September 10, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

**Community Safety Committee**  
**Tuesday, July 9, 2013**

---

**LAW AND COMMUNITY SAFETY DEPARTMENT**

**1. COMMUNITY BYLAWS – MAY 2013 ACTIVITY REPORT**

(File Ref. No. 12-8060-01) (REDMS No. 3887257 v.3)

Edward Warzel, Manager, Community Bylaws, commented on a new parking decal program launched in partnership with the Richmond Centre for Disability.

In reply to queries from Committee, Mr. Warzel spoke of factors that may have contributed to the increase in issued notices of bylaw violations. Also, Mr. Warzel spoke of the City's program in relation to abandoned / vacant homes.

It was moved and seconded

*That the staff report titled Community Bylaws – May 2013 Activity Report dated June 12, 2013, from the General Manager, Law & Community Safety be received for information.*

**CARRIED**

**2. RICHMOND FIRE-RESCUE – MAY 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 3891390)

Fire Chief John McGowan spoke of Richmond Fire-Rescue's (RFR) May 2013 activities, highlighting that 99.9% of value was protected.

*Cllr. Steves entered the meeting (4:13 p.m.).*

It was moved and seconded

*That the staff report titled Richmond Fire-Rescue – May 2013 Activity Report, dated June 17, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*

**CARRIED**

**3. RICHMOND FIRE-RESCUE – JOB DEMANDS ANALYSIS AND FIT FOR DUTY DRILLS**

(File Ref. No.) (REDMS No. 3844734)

Fire Chief McGowan provided background information regarding RFR's job demands analysis and fit for duty drills, and stated that the drills are bona fide and take into account National Fire Protection Association and WorkSafe BC regulations.

In reply to queries from Committee, Fire Chief McGowan provided the following information:

- fit for duty drills are required for RFR personnel that have been absent for an extended period of time due to various reasons;

**Community Safety Committee**  
**Tuesday, July 9, 2013**

---

- fit for duty drills are critical in evaluating whether RFR personnel are able to resume their regular duties;
- RFR offers a modified duty program for those that may not be able to resume their regular duties immediately upon returning to work; and
- fit for duty drills are also conducted on an annual basis to ensure that all RFR personnel can carry out their duties.

It was moved and seconded

*That the staff report titled **Richmond Fire-Rescue – Job Demands Analysis and Fit For Duty Drills** (dated May 29, 2013 from the Fire Chief) be received for information.*

**CARRIED**

**4. RCMP'S MONTHLY REPORT – MAY 2013 ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 3888088)

Inspector Sean Maloney, Richmond RCMP, commented on the Richmond RCMP's May 2013 activities and statistics.

In reply to a query from Committee, Inspector Maloney spoke of Project Link, a daytime foot patrol initiative created in an effort to curb crime along the No. 3 Road corridor, noting that this initiative is likely to expand.

It was moved and seconded

*That the report titled **RCMP's Monthly Report – May 2013 Activities** (dated July 1, 2013, from the Officer In Charge, RCMP) be received for information.*

**CARRIED**

**5. RICHMOND RCMP 2011-2013 STRATEGIC PLAN UPDATE – FISCAL YEAR 2012/13**

(File Ref. No. 09-5350-01) (REDMS No. 3883841 v. 3)

It was moved and seconded

*That the report titled **Richmond RCMP 2011-2013 Strategic Plan Update – Fiscal Year 2012/13** (dated June 3, 2013 from the Officer In Charge) be received for information.*

**CARRIED**

**6. FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

- (i) ***Safety Messaging – Safe Boating, BBQ Safety, and Falls / Injury Prevention***

**Community Safety Committee**  
**Tuesday, July 9, 2013**

---

Fire Chief McGowan spoke of seasonal safety messages related to boating, barbecuing, and preventing slips and falls.

**(ii) Canada Day Events Update**

Fire Chief McGowan, accompanied by Superintendent Renny Nessel, Officer in Charge, Richmond RCMP, spoke of the success of Canada Day activities.

**(iii) New Deputy Fire Chief**

Fire Chief McGowan introduced Deputy Fire Chief Kevin Gray and commented on Deputy Fire Chief Gray's 21-year career with RFR.

**7. RCMP/OIC BRIEFING**

(Verbal Report)

Item for discussion:

None.

**8. MANAGER'S REPORT**

None.

**ADJOURNMENT**

It was moved and seconded

*That the meeting adjourn (4:37 p.m.).*

**CARRIED**

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, July 9, 2013.

---

Councillor Derek Dang  
Chair

---

Hanieh Berg  
Committee Clerk



# City of Richmond

## Report to Committee

---

<b>To:</b>	Community Safety Committee	<b>Date:</b>	Sept 1, 2013
<b>From:</b>	Rendall Nessel Officer In Charge, Richmond RCMP Detachment	<b>File:</b>	09-5000-01/2013-Vol 01 (13.17)
<b>Re:</b>	<b>RCMP's Monthly Report – June 2013 Activities</b>		

---

### Staff Recommendation

That the report titled “RCMP’s Monthly Report – June 2013 Activities” (dated Sept 1, 2013, from the Officer In Charge, RCMP) be received for information.

(Rendall Nessel) Superintendent  
Officer In Charge, Richmond RCMP Detachment  
(604-278-1212)

Att: 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: DW
REVIEWED BY CAO	INITIALS: 

## **Staff Report**

### **Origin**

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

*Council Term Goals for 2011-2014 identify the desire to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### **Analysis**

Below is the RCMP's Monthly Report regarding June 2013 activities.

### **Noteworthy Files and Activities:**

#### **BC Gun Amnesty Coming to a Close**

This year's BC Gun Amnesty Program came to a close on June 30. All police forces across BC took part in the amnesty, which provides a safe and easy way for people to dispose of unwanted weapons while ensuring that they don't fall into the wrong hands or hurt somebody in an accident. Residents of BC who possess weapons that have not been used in a criminal offence have the opportunity to turn in guns and ammunition to their local police force without being charged criminally. Firearms owners were asked to not transport these weapons themselves but to phone the local police on the non-emergency line.

During the month of June, Richmond Detachment received 17 handguns, 9 shotguns, 21 rifles for a total of 47 firearms. There were 2 wooden boxes weighing 37 kg and 55 kg filled with ammunition that was also received over this period.

#### **Dare Grad at Manoah Steves Elementary**

Grade 5 students at Manoah Steves Elementary School received certificates from the Richmond RCMP on June 20 after successfully graduating from the Drug Abuse Resistance Education Program (DARE).

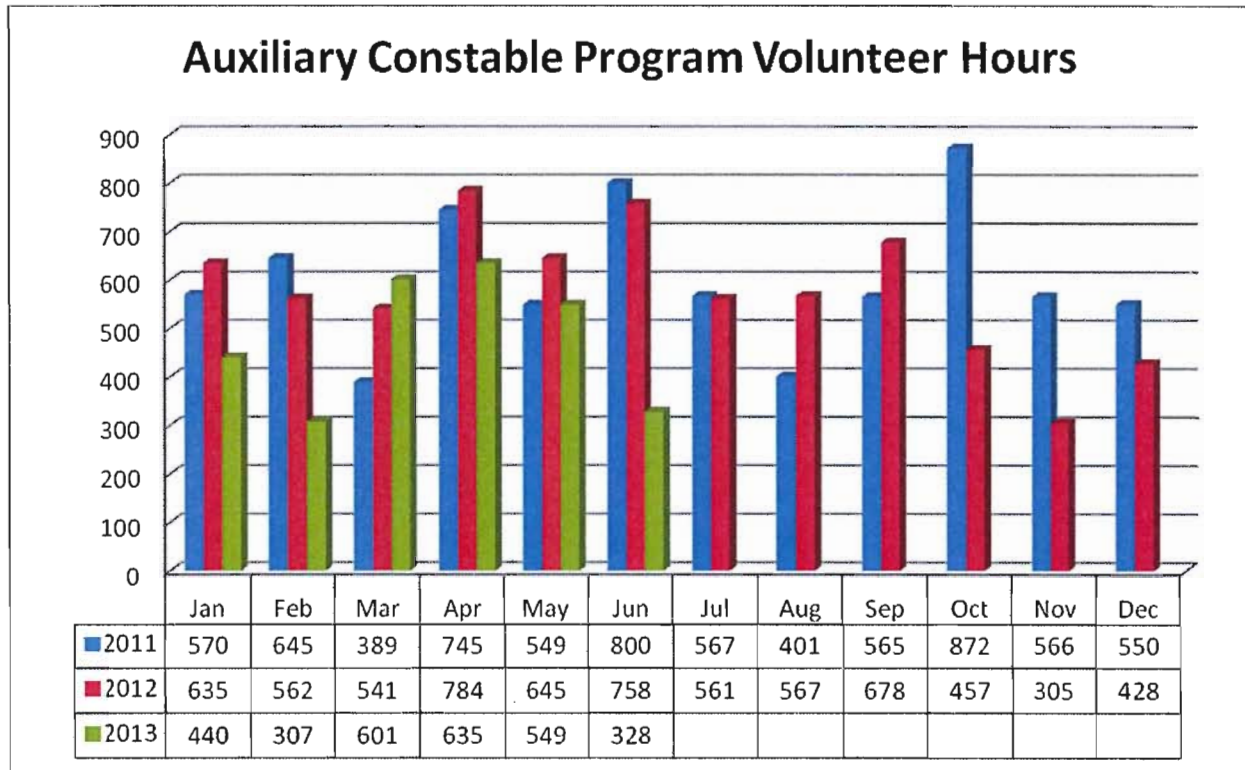
In preparation for the graduation students were asked to write a brief essay about the important life lessons they had learned. Ten year old Sara Jones was one of three students selected to share their essays with their classmates and family members in attendance. Sara wrote about the importance of not giving in to negative peer pressure, the dangers and health risks associated to smoking cigarettes and bullying.

DARE provides children with the information and skills needed to live drug and violence free lives. The program teaches students a decision making model to help them avoid high-risk behaviour and make healthy, informed decisions throughout their lives. This enables students to grow up healthy, safe and secure.

### Auxiliary Constables

As of June 2013, Richmond Detachment's 30 active Auxiliary Constables recorded 2,860 volunteer hours in Training and Patrol Ride-Alongs as indicated in the chart below, which compares the total hours of service for the years 2011, 2012 and 2013.

### Total Volunteer Hours



Total volunteer hours include community policing activities, as well as hours spent in training, court, and with regular members for ride-a-longs and call-outs.

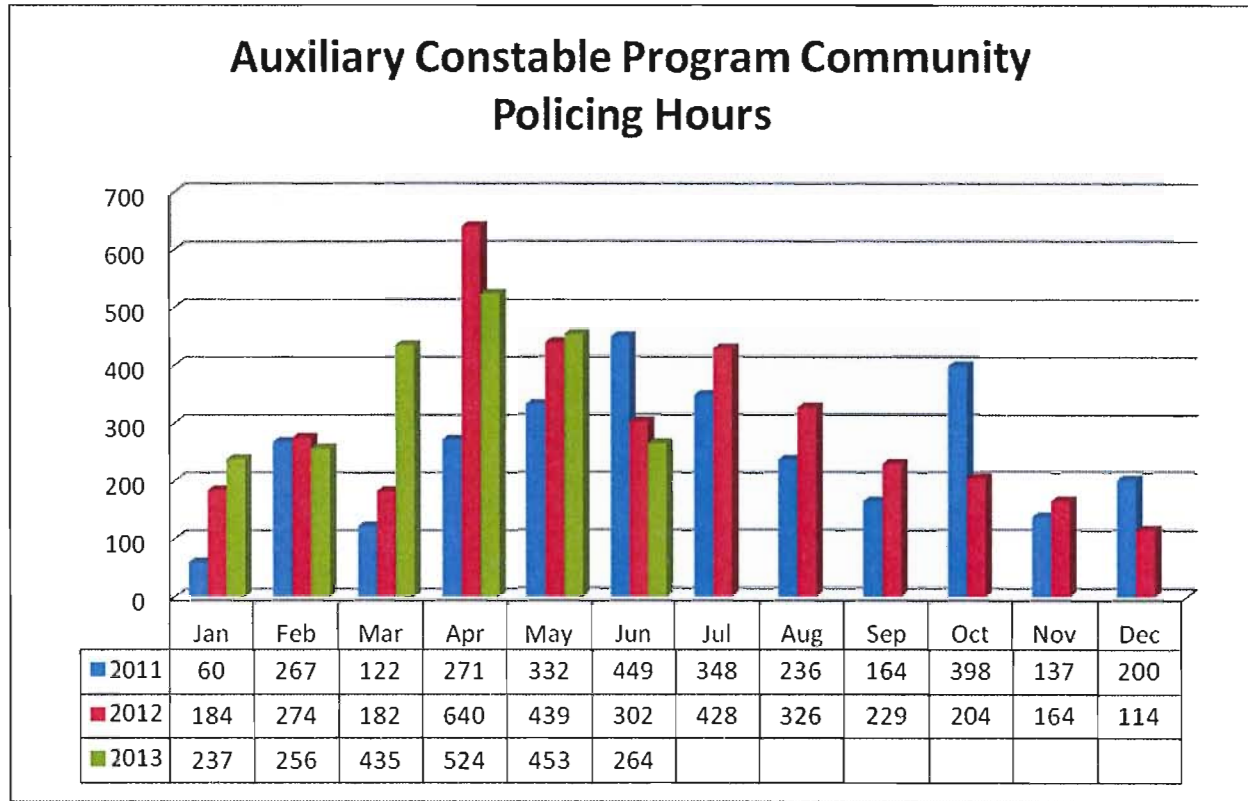
Reductions in hours are due to decreases in Auxiliary Constable Membership. The program loses an average of 4 Auxiliary Constables per year, and has historically added a new troop every 2-3 years to maintain membership. Since 2009, there has been no recruitment, resulting in the current decreased membership. This will be alleviated this year, as a new troop of 19 Auxiliary Constables will start training in September. As a result, there will be significant increases in the total volunteer hours for next year.

### Total Hours (Year to Date) per Volunteer Auxiliary Constable

January to June	YTD Hours	# of Aux/Cst.	YTD Hrs/Aux Cst.
2011	3,697	37	100
2012	3,924	33	119
2013	2,860	29	99

The Auxiliary Constables continue to dedicate themselves to ensuring that Community Events and Crime Prevention programs are a priority. As of June 2013, the Auxiliary Constables recorded 2,169 Community Policing hours. The chart below compares hours of community policing duties for the years 2011, 2012 and 2013.

### Community Policing Hours



Community policing hours includes all Crime Prevention Programs and Community Events.

It is of note that although there have been reductions in membership each year (11% in 2012, 12% in 2013), there were still net increases in volunteer hours for our core (Community Policing) hours.

### Community Policing hours (Year to Date) per Volunteer Auxiliary Constable

Jan to June	YTD Hours	% Increase	# of Aux Cst.	YTD Hrs Per Aux	% Increase Per Aux
<b>2011</b>	1,500		37	41	
<b>2012</b>	2,020	35%	33	61	51%
<b>2013</b>	2,167	7%	29	75	22%

### **Summary of Duties for June 2013**

- Steveston Farmers Market
- Tim Horton's Camp Day
- Law Enforcement Torch Run for Special Olympics
- Richmond Night Markets
- Island City Bike Tour
- Thompson Community Picnic
- Kubota Patrols of Dyke & Trails
- Thompson Skate Night
- Burkeville DAZE
- Hamilton Night Out
- Ships to Shore
- Property Crime Reduction Programs

### **Duties for June 2013**

At the request of other detachments, the following events were attended in June with no impact to Richmond. Auxiliary Constables attending these events did so on a volunteer basis, while ensuring that local commitments were already met and that any costs were borne by the requesting detachment.

- Hats off Parade (assisting Burnaby Detachment)
- Bear Aware Presentation (assisting Coquitlam Detachment)

Similar requests come from time to time when large events are occurring in neighbouring detachments that require additional resources. In return, these detachments assist Richmond by supplying additional Auxiliary Constables for large events such as Ships to Shore and the Salmon Festival.

Auxiliary Constables continue to provide assistance to regular members with Traffic and General Duty shifts, primarily on Friday and Saturday nights, and assisting with Liquor and Bylaw Enforcement Teams. Multi-lingual Auxiliary Constables continue to assist Traffic members, as this provides language translation for pedestrian enforcement, and significantly decreases the time required for each contact.

### **Recruiting**

The security screening process for the new Troop is continuing, with training expected to commence in September 2013. Three Auxiliary Constables for the UBC Detachment program will train with Richmond in an agreement to share the training resources and costs. This amount will be 14% of total costs based on a percentage ratio of UBC Auxiliary Constables to the troop.

## **Community Policing**

### **Block Watch**

There were 178 letters sent to victims and their neighbours, informing them that a residential break and enter had occurred and encouraged them to start a Block Watch group. Similarly, 18 Business Link letters were sent to Richmond businesses that experienced a break and enter during this period. Both residential and Business Link break and enter letters offer crime prevention tips by directing them to the crime prevention web pages and encouraging them to register for email alerts.

There were 36 residential and 17 business break and enter email alerts sent this period to registered Richmond residents and businesses respectively. These emails inform owners that a break and enter has occurred, provides crime prevention information and directs owners to the crime prevention web pages.

### ***The Crime Prevention Newsletter – 2<sup>nd</sup> Quarter 2013***

The Crime Prevention Newsletter was published and distributed on-line. This newsletter is emailed to Block Watch participants and all Richmond residents who have registered an email address. English, Cantonese and Mandarin versions are available at all Community Police Stations, the RCMP Detachment and Richmond City Hall. The Crime Prevention Newsletter is available at: <http://www.richmond.ca/safety/police/news/crprevention-news.htm>. (Attachment 1)

### **Business Link Program**

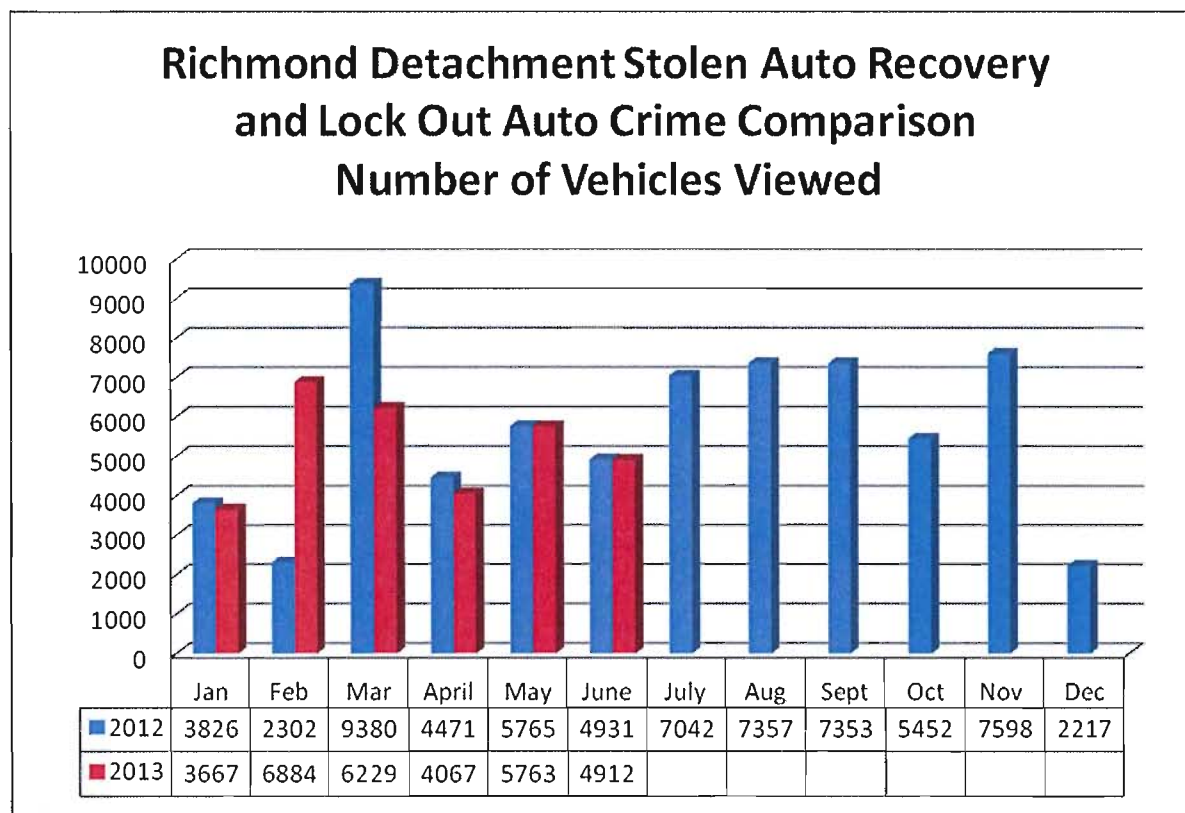
The Business Link Program was launched on May 27, 2013 with City Centre volunteers visiting the businesses in central and south east Richmond. The volunteers wear a high visibility vest and introduce themselves as station volunteers to the business owner/manager. The volunteers distribute envelopes containing a Business Link letter with contact information for all three community police stations, newsletter, brochure (provided in English and Chinese), and height strips. Once the contact information is obtained from these businesses, the data is entered in the Business Link database and if a commercial break and enter occurs in their neighbourhood, an email alert will be sent out with the details. In June the volunteers visited 70 businesses and contributed 27 volunteer hours.

### **Summary of Volunteer Duties**

- Foot patrols & Bike patrols
- City of Richmond's Annual Island Bike Tour
- Graffiti and Litter Clean Up
- Lock Out Auto Crime
- Speed Watch
- Distracted Drivers
- Business Link

### Community Police Stations

The following charts identify the activities of the Community Police Stations for the month. The numbers fluctuate from month to month as they are primarily driven by manpower increase or decrease. During 2012, this was a transitory period for the CPO's as staffing resources decreased temporarily and the City Centre station did not start up until mid-year. The numbers for 2013 have increased which reflects new staffing as well as an increase of 25 volunteers and implementation of the City Centre initiatives.

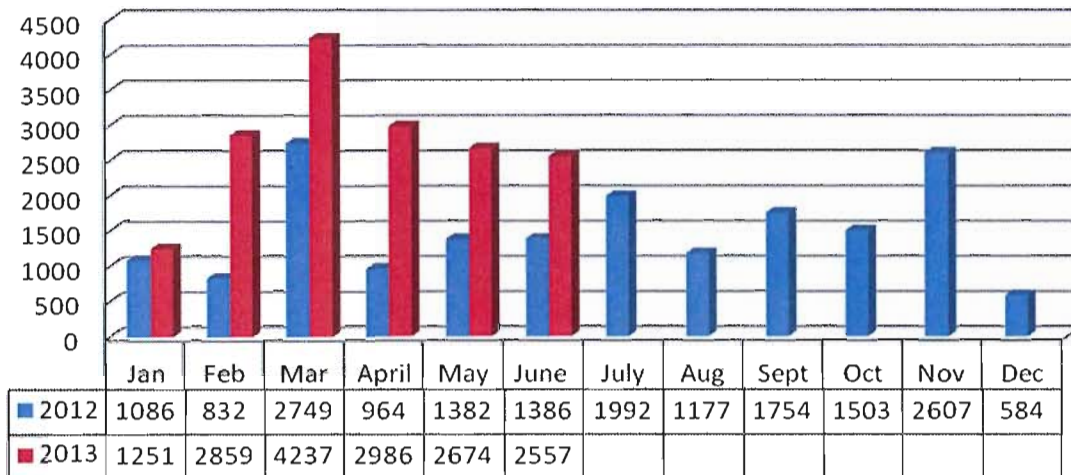


### Richmond Stolen Auto Recovery/Lock Out Auto Crime Notices

Notices supplied by ICBC are issued by a community volunteer and left on every car in the parking lot. The notice will have the Community Police Station name, crime prevention tips, location and date written on it as well as a list of questions that have been checked yes or no for example:

Does the vehicle have an anti-theft device? (e.g.: an alarm, immobilizer or steering wheel lock)  
 Are there any personal belongings in plain view?  
 Is the vehicle locked?  
 Have all suitable steps been taken to prevent auto crime?

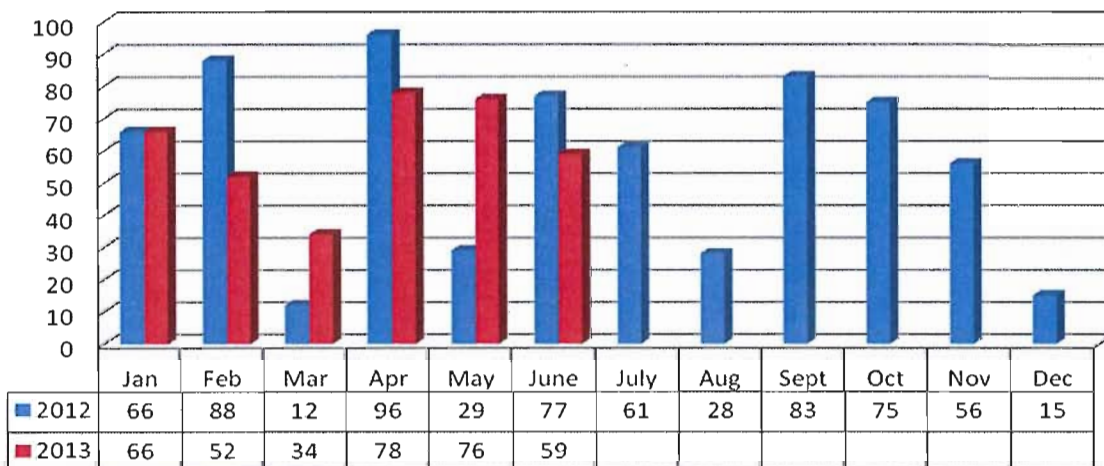
### Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Comparison Number of Vehicles Issued a Notice



### Richmond Detachment Distracted Drivers Statistics

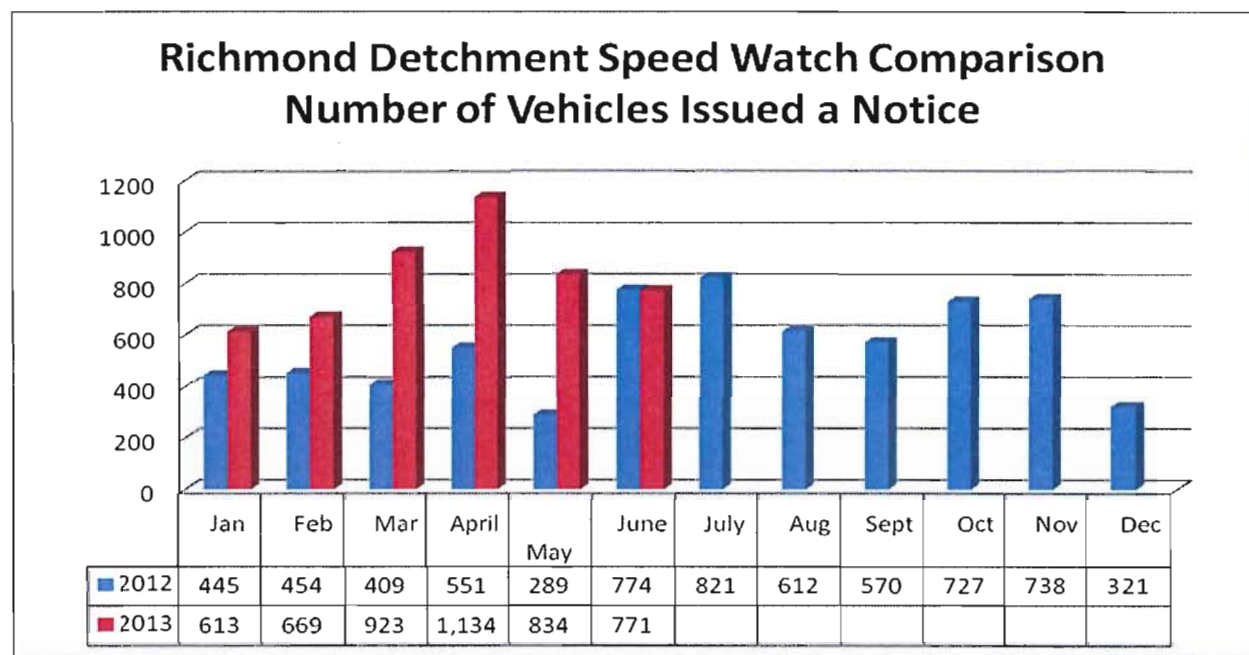
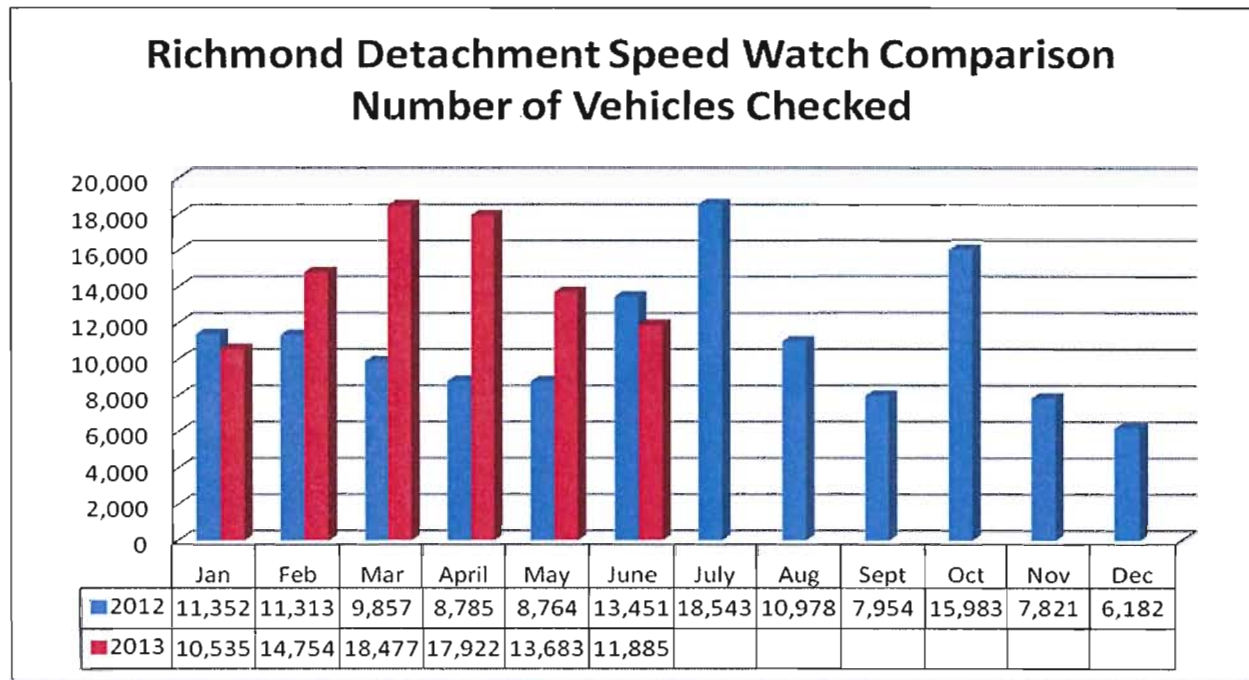
While the volunteers are out doing bike and foot patrols or Speed Watch they notice drivers that are on their cell phones talking or texting, using electronic devices, reading a newspaper and putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and location and type of driving infraction and amount of fine had the driver received a violation ticket.

### Richmond Detachment Distracted Driver Comparison Number of Letters Sent



### Richmond Detachment Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on busy roadways. Trained volunteers are equipped with radar and speed watch reader board that give driver's instant feedback regarding their speed. Once the volunteers record the licence plate number and the speed a letter is sent to inform the registered owner of the driving infraction including date, time, location and what the penalties would be if the driver had received a violation ticket.



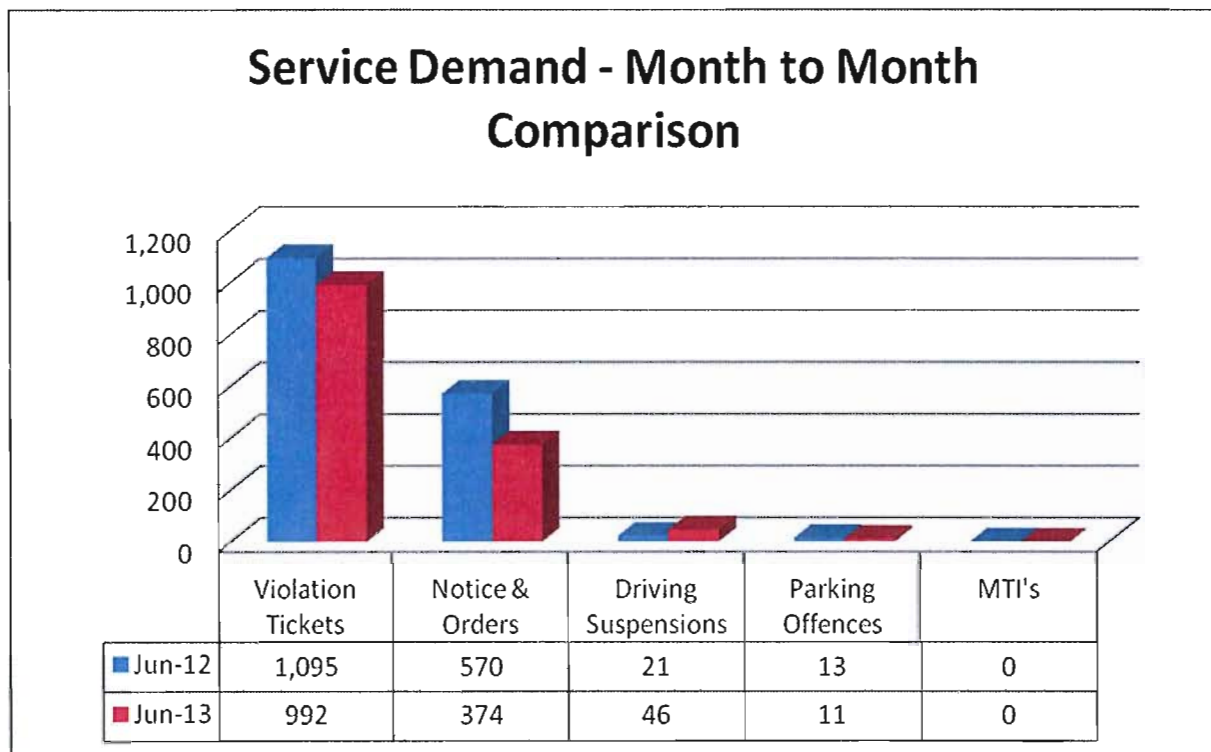
## Volunteer Bike and Foot Patrols

The main objectives of the Volunteer Bike Patrol and Foot Patrol are to observe and report suspicious activity, abandoned houses, grow operations, graffiti and distracted drivers to police. For January to June, there were 37 bike patrols totalling 333 hours as well as 39 foot patrols for a total of 245 hours. As a result, the volunteers have assisted the general public with directions and general questions, witnessed minor vehicle collisions and offered assistance, reminded jaywalkers to use the crosswalks, noted any distracted drivers and used the palm pilots to run licence plates to see if any vehicles are stolen. The volunteers have attended the night market on Friday and Saturday nights and patrolled the parking lots looking for stolen vehicles and thefts from autos.

## Road Safety Unit

### Road Safety Unit Service Demand – Month to Month Comparison

The chart below compares the Road Safety Unit tickets categorized by type for the month of June 2012 and June 2013. In June 2012 there were a total of 1,699 tickets compared to June 2013 which had a total of 1,423; a decrease of 16.24%. Ticket volumes fluctuate from month to month as they are primarily driven by manpower increase or decrease.



## Victim Services

In addition to an active caseload of 136 ongoing files, RCMP Victim Services provided services to 34 new clients and attended 8 crime and trauma scenes in July. Medical related sudden deaths and family dysfunction dominated the majority of our calls for service.

### **Crime Statistics**

Crime Stats – see Appendix “A”


Crime Maps – see Appendix “B”

### **Financial Impact**

There is no financial impact associated with this report.

### **Conclusion**

The RCMP continues to ensure Richmond remains a safe and desirable community.

A handwritten signature in black ink, reading "Lainie Goddard". The signature is fluid and cursive, with a large loop at the end of the last name.

Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)



## JUNE 2013 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Jun-13	June		2012 YTD	2013 YTD	% Change	Change in # of Offences
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>115</b>	<b>141</b>	<b>125-158</b>	<b>659</b>	<b>622</b>	<b>-5.6%</b>	<b>-37</b>
Robbery	<b>4</b>	10	9-11	73	52	<b>-28.8%</b>	-21
Assault	<b>41</b>	52	45-59	227	227	<b>0.0%</b>	0
Assault w/ Weapon	15	14	12-17	69	56	<b>-18.8%</b>	-13
Sexual Offences	4	4	2-6	28	33	<b>17.9%</b>	5
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>582</b>	<b>690</b>	<b>614-765</b>	<b>3623</b>	<b>3538</b>	<b>-2.3%</b>	<b>-85</b>
Business B&E	32	39	28-50	177	232	<b>31.1%</b>	55
Residential B&E	39	39	25-52	321	359	<b>11.8%</b>	38
MV Theft	<b>16</b>	35	21-50	125	126	<b>0.8%</b>	1
Theft From MV	<b>126</b>	171	145-198	938	750	<b>-20.0%</b>	-188
Theft	113	113	102-125	737	634	<b>-14.0%</b>	-103
Shoplifting	<b>85</b>	60	49-70	351	478	<b>36.2%</b>	127
Fraud	<b>33</b>	49	42-57	262	247	<b>-5.7%</b>	-15
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>210</b>	<b>226</b>	<b>193-258</b>	<b>1149</b>	<b>1008</b>	<b>-12.3%</b>	<b>-141</b>
Arson - Property	<b>1</b>	7	5-10	18	9	<b>-50.0%</b>	-9
<b>SUBTOTAL</b> (UCR 1000- to 3000-Series)	<b>907</b>	<b>1057</b>	<b>976-1195</b>	<b>5431</b>	<b>5168</b>	<b>-4.8%</b>	<b>-263</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>77</b>	<b>109</b>	<b>56-162</b>	<b>472</b>	<b>425</b>	<b>-10.0%</b>	<b>-47</b>

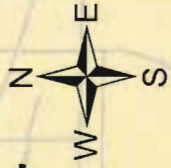
Prepared by Richmond RCMP.

Data collected from PRIME on 2013-07-18. Published 2013-07-18.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

# Business Break & Enters June 1st - June 30th, 2013

Appendix 'B'



CS - 21

Westminster Hwy

No 7 Rd

Shell Rd

Hwy 99

Granville Ave

Garden City Rd

Steveston Hwy

No 3 Rd

Shell Rd

Hwy 99

Hwy 99

Railway Ave

Francis Rd

No 2 Rd

No 1 Rd

Westminster Hwy

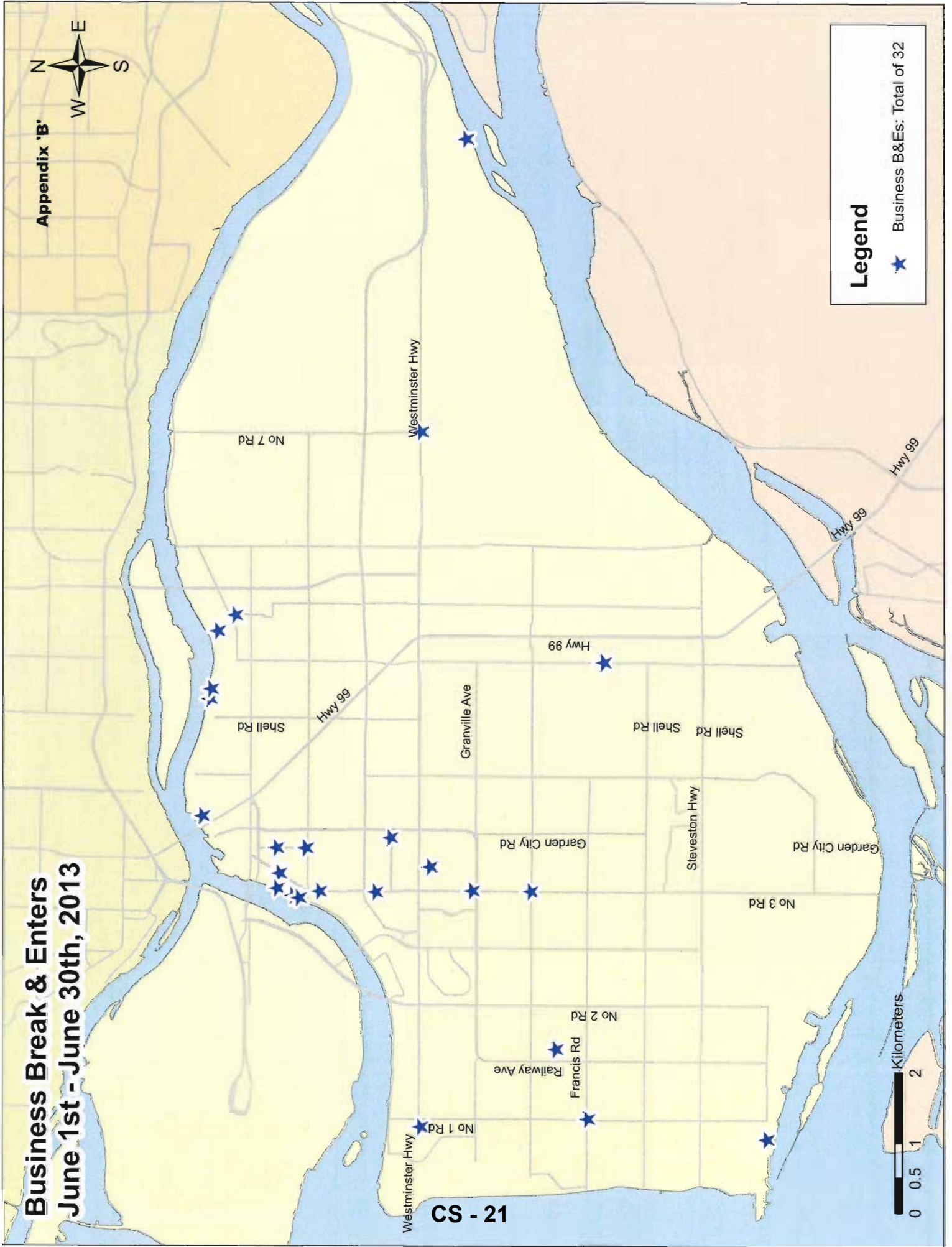
Garden City Rd

## Legend



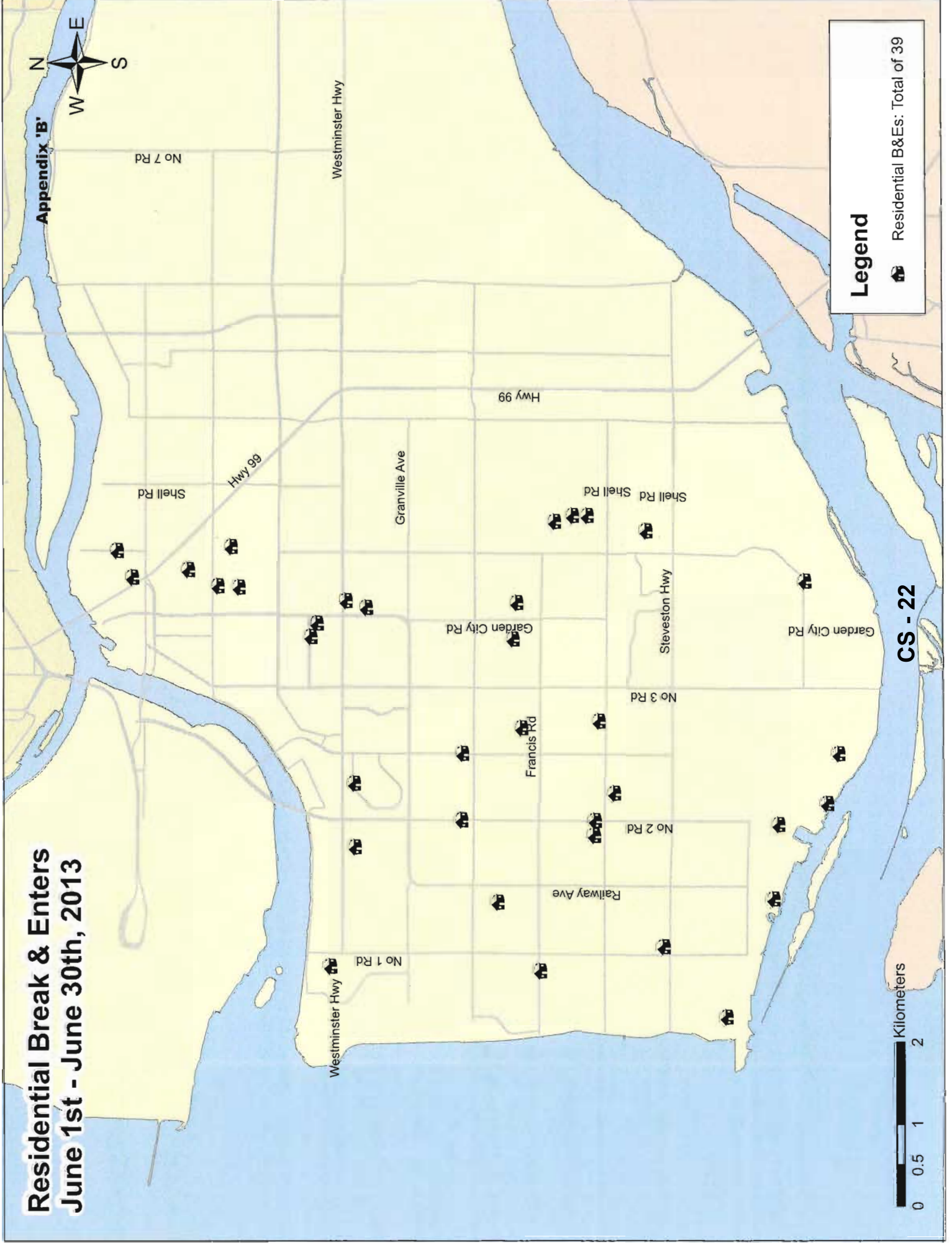
Business B&Es: Total of 32

0 0.5 1 2 Kilometers



# Residential Break & Enters June 1st - June 30th, 2013

Appendix 'B'



## Legend

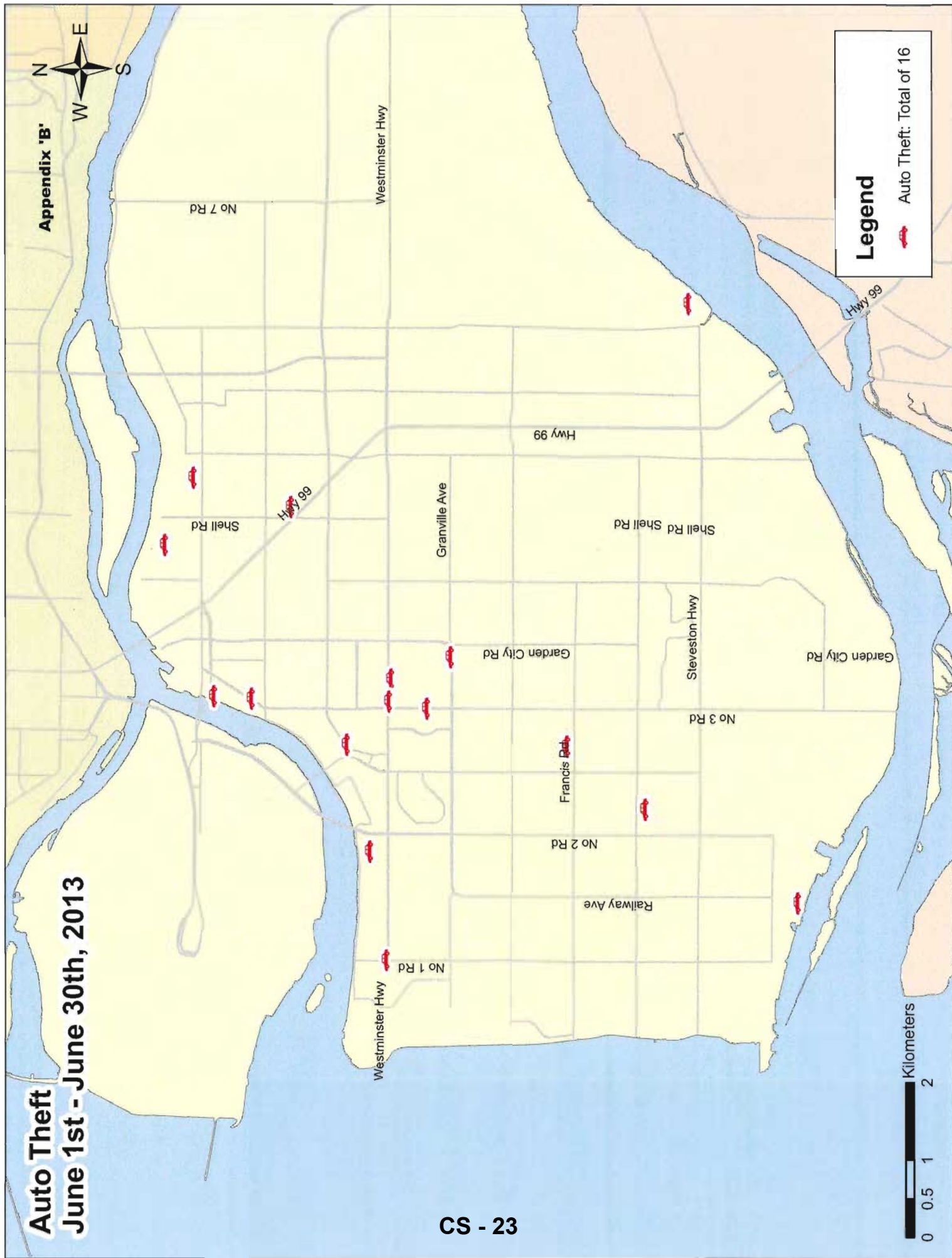
Residential B&Es: Total of 39

CS - 22


Kilometers  
0 0.5 1 2

# **Auto Theft June 1st - June 30th, 2013**

**Appendix 'B'**



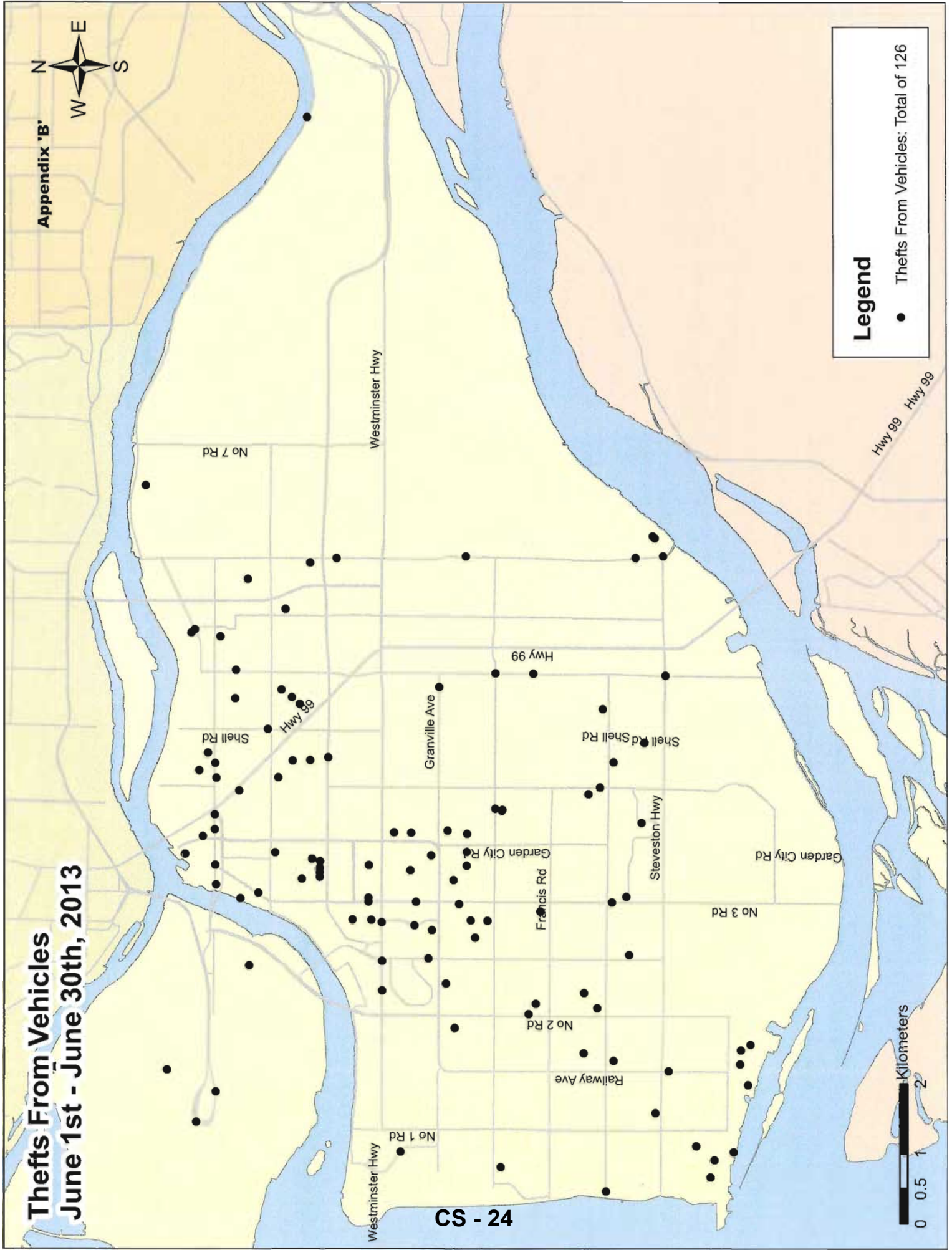
## **Legend**

 Auto Theft: Total of 16

 Kilometers  
0 0.5 1 2

# Thefts From Vehicles June 1st - June 30th, 2013

Appendix 'B'



CS - 24

## Legend

- Thefts From Vehicles: Total of 126



**RICHMOND RCMP****2nd Qrt. 2013**

# CRIME PREVENTION

**WORKING TOGETHER TO PREVENT CRIME****NEWSLETTER**

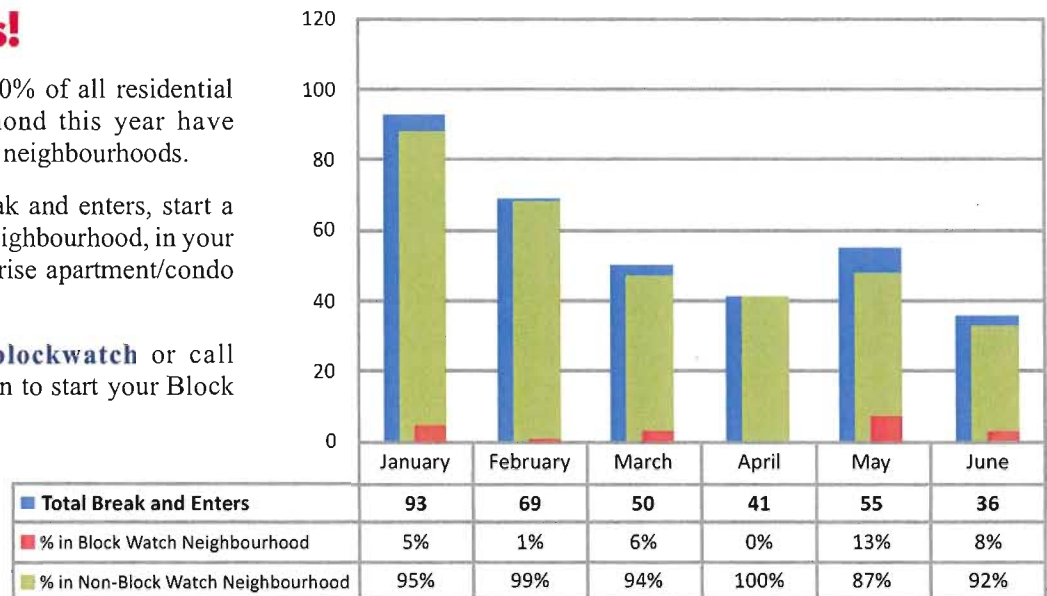
## Residential Break and Enters January–June 2013

### Block Watch works!

Just look at the stats: 87–100% of all residential break and enters in Richmond this year have occurred in *non-Block Watch* neighbourhoods.

Help prevent residential break and enters, start a Block Watch group in your neighbourhood, in your complex, even in your high-rise apartment/condo building.

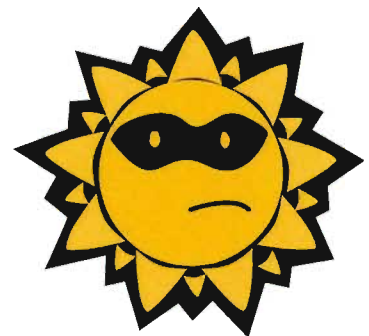
Visit [www.richmond.ca/blockwatch](http://www.richmond.ca/blockwatch) or call 604-713-2340 for information to start your Block Watch group.



### Criminals love summer!

All summer long people are outdoors gardening, barbecuing or relaxing. It's easy to forget to close a door or window, but if left open they create an easy opportunity for a thief. Open garage doors are regularly used by criminals to gain access to a home or to steal items from the garage. Once inside, the thief can grab an armful of things quickly, and run off without ever being noticed.

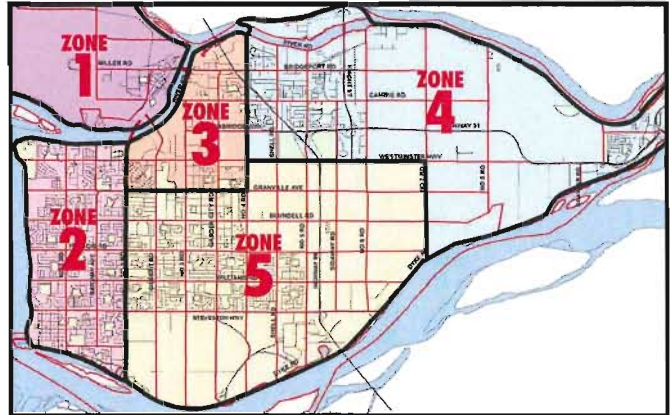
Some criminals will work together during the summer months. One will come to your door and distract you, while the other sneaks into your garage, back yard or home to take whatever they can grab. Be wary of anyone who approaches your front door and don't let them take up too much of your time. Teach your family how to guard themselves and your property and do what you can to ensure a safe and happy summer for everyone.



# Richmond Residential Break and Enters April–June 2011, 2012, and 2013

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
<b>April 2011</b>	0	13	4	5	18
<b>April 2012</b>	1	12	11	1	11
<b>April 2013</b>	0	4	12	5	20
<b>May 2011</b>	0	4	6	7	14
<b>May 2012</b>	0	12	6	5	18
<b>May 2013</b>	0	3	10	14	3
<b>June 2011</b>	0	9	6	3	13
<b>June 2012</b>	0	14	4	2	20
<b>June 2013</b>	0	11	9	4	12

## Zone Map



The map outlines the five zones in Richmond. The chart to the left provides details on the number of Residential B&Es that have occurred in each zone.

After a Break and Enter, if your residence/business has been broken into, do not touch anything. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212. You will be asked for a description and the serial numbers of any stolen items.

Please visit [www.richmond.ca/crime](http://www.richmond.ca/crime) for neighbourhood crime information and [www.richmond.ca/homesafety](http://www.richmond.ca/homesafety) for home security tips.

## Point of Entry Breakdown (June 2013)

- Zone 1** 0 Residential B&E
- Zone 2** 11 Residential Break and Enters including: 4 thru a door; 1 thru an unlocked door; 5 thru sliding doors; and 1 thru a window
- Zone 3** 9 Residential Break and Enters including: 2 thru a door; 1 thru an unlocked door; 5 thru sliding doors; and 1 thru a window
- Zone 4** 4 Residential Break and Enters including: 1 thru a door; 1 thru a window; and two other points of entry
- Zone 5** 12 Residential Break and Enters including: 5 thru doors; 2 thru unlocked doors; 1 thru a sliding door; 3 thru windows; and 1 thru an open window

## Email Break & Enter Alerts

Email your name and street address to: [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca) to receive an email alert should a residential break and enter occur in your neighbourhood.



Royal Canadian  
Mounted Police





# City of Richmond

## Report to Committee

---

<b>To:</b>	Community Safety Committee	<b>Date:</b>	Sept 1, 2013
<b>From:</b>	Rendall Nessel Officer In Charge, Richmond RCMP Detachment	<b>File:</b>	09-5000-01/2013-Vol 01 (13.18)
<b>Re:</b>	<b>RCMP's Monthly Report – July 2013 Activities</b>		

---

### Staff Recommendation

That the report titled “RCMP’s Monthly Report – July 2013 Activities” (dated Sept 1, 2013, from the Officer in Charge, RCMP) be received for information.

(Rendall Nessel) Superintendent  
Officer In Charge, Richmond RCMP Detachment  
(604-278-1212)

Att: 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: DW
REVIEWED BY CAO	INITIALS: GD

## **Staff Report**

### **Origin**

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

*Council Term Goals for 2011-2014 identify the desire to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### **Analysis**

Below is the RCMP's Monthly Report regarding July 2013 activities.

### **Noteworthy Files and Activities:**

#### **Summer Camp 2013**

Youth between the ages of 9 and 12 years of age were given the opportunity to realize a dream by attending the police and fire academy held during July and August. For most, it remains a dream or childhood game but in the summer, with the help of the detachment's youth section, Richmond Fire Rescue and the City of Richmond, children's dreams are coming true.

The camp was spearheaded by RCMP members of the Richmond Youth Section who wanted to give children the chance not only to meet, but to be a police officer for a day. The camp allows youth to immerse themselves in a police and fire academy experience. The kids can interact with police officers up close and learn about the history of the RCMP, crime scene investigation, drill and deportment, law and physical education.

The police and fire personnel involved have spent many hours planning the sessions that were offered at various Community Centers throughout Richmond. The camp was run five times in the summer from 10:00 a.m. to 3:00 p.m. The cost was \$20.00, which included a T-shirt, lunch and camp instruction.

#### **Fatal Pedestrian Motor Vehicle Collision**

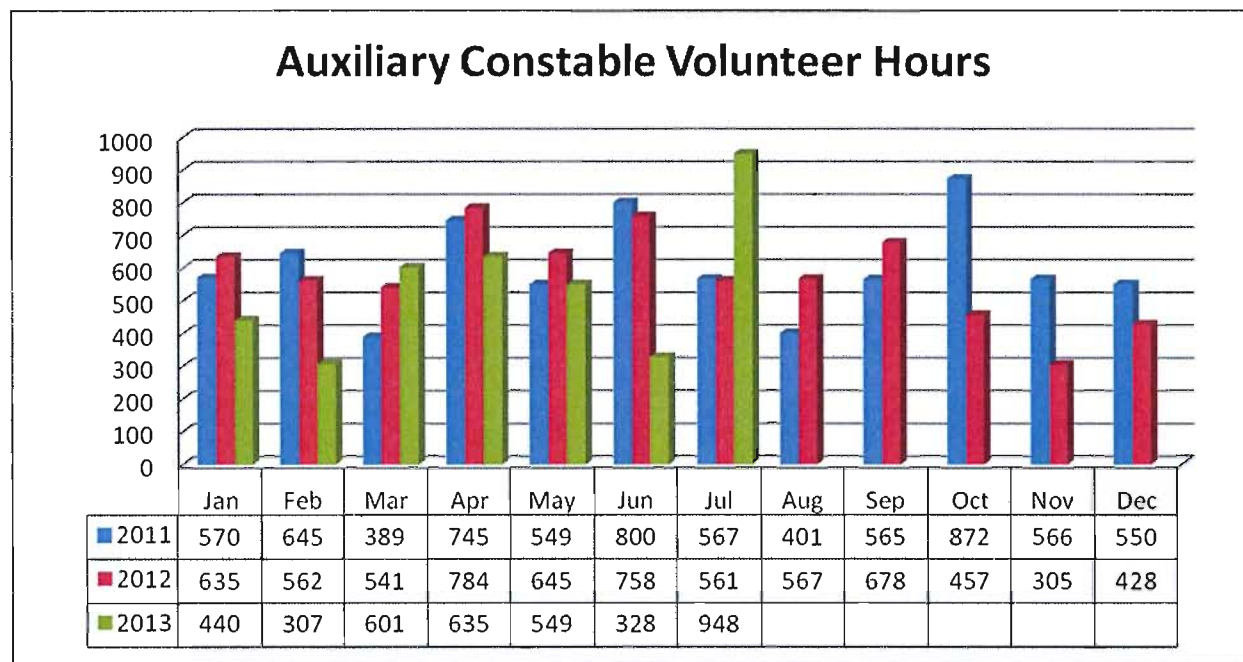
On July 8, a 58-year-old female Richmond resident succumbed to her injuries after she was struck by a vehicle near the intersection of Westminster Highway and Garden City Avenue. The driver of the vehicle involved remained at the scene of the collision and has been cooperative. Speed and alcohol are not contributing factors to the collision.

The Lower Mainland District Integrated Collision Analysis and Reconstruction Services were on scene to assist the detachment's Road Safety Unit with the investigation. The intersection remained closed for several hours while the investigation was being conducted.

## Auxiliary Constables

As of July 2013, Richmond Detachment's 29 active Auxiliary Constables recorded 3,799 volunteer hours in Training and Patrol Ride-Alongs as indicated in the chart below, which compares the total hours of service for the years 2011, 2012 and 2013.

### Total Volunteer Hours



Total hours include community policing activities, as well as hours spent in training, court, and with regular members for ride-a-longs and call-outs. In July, 2013 there were three events: Salmon Festival, Canada Day and Ships to Shore which caused the increased number of volunteer hours.

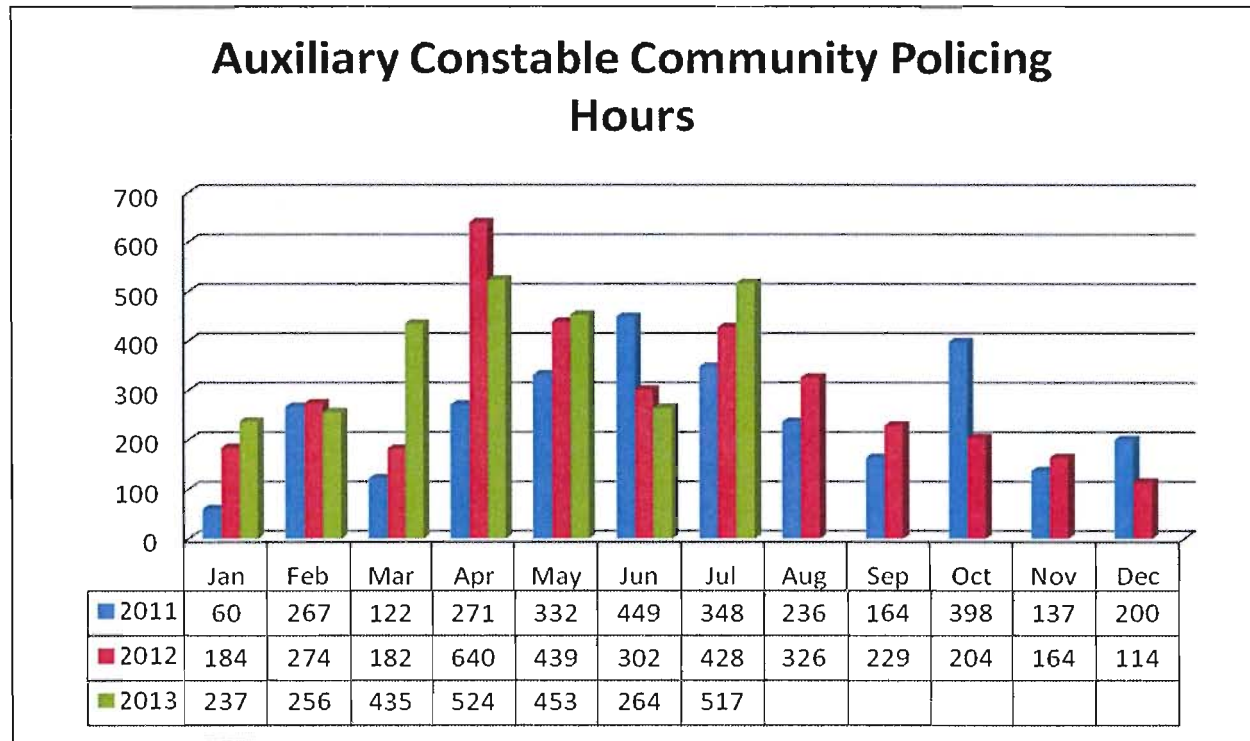
Reductions in hours are due to decreases in Auxiliary Constable Membership. The program loses an average of 4 Auxiliary Constables per year, and has historically added a new troop every 2-3 years to maintain membership. Since 2009, there has been no recruitment, resulting in the current decreased membership. This will be alleviated this year, as a new troop of 19 Auxiliary Constables will start training in September. As a result, there will be significant increases in the total volunteer hours for next year.

### Total Hours (Year to Date) per Volunteer Auxiliary Constable

January to June	YTD Hours	# of Aux/Cst.	YTD Hrs/Aux Cst.
<b>2011</b>	4,264	37	115
<b>2012</b>	4,484	33	136
<b>2013</b>	3,807	29	131

The Auxiliary Constables continue to dedicate themselves to ensuring that Community Events and Crime Prevention programs are a priority. As of June 2013, the Auxiliary Constables recorded 2,676 Community Policing hours. The chart below compares the hours of community policing duties for the years 2011, 2012 and 2013.

### Community Policing Hours



Community Policing Hours includes all Crime Prevention Programs and Community Events.

It is of note that although there have been reductions in membership each year (11% in 2012, 12% in 2013), there were still net increases in volunteer hours for our core (Community Policing) hours.

### Community Policing hours (Year to Date) per Volunteer Auxiliary Constable

Jan to June	YTD Hours	% Increase	# of Aux Cst.	YTD Hrs Per Aux	% Increase Per Aux
<b>2011</b>	1,848		37	50	
<b>2012</b>	2,448	32%	33	74	48%
<b>2013</b>	2,684	10%	29	93	25%

**Summary of Duties for July 2013**

- Canada Day Parade
- Ships to Shore
- Salmon Festival
- Kubota patrols of dykes and trails
- Nations Cup Soccer Tournament
- “Learn to Camp” event at Terra Nova
- Richmond Night Markets (Vulcan Way and Duck Island)
- Cops 4 Cancer fundraising
- Dolphin Classic Basketball Tournament
- MacDonald Beach Boat Safety Checks
- Celebration of Light event
- Property Crime Reduction programs

At the request of other detachments, the following event was attended in July by Auxiliary Constables with no impact to Richmond. Auxiliary Constables attended this event on a volunteer basis, while ensuring that local commitments were already met and that any costs were borne by the requesting detachment.

- Giro de Burnaby (assisting Burnaby Detachment)

Similar requests come from other detachments when large events are being held that require additional resources. In return, these detachments assist Richmond by supplying additional Auxiliary Constables for large events such as Ships to Shore and the Salmon Festival.

Auxiliary Constables continue to provide assistance to regular members with Traffic and General Duty shifts, primarily Friday and Saturday nights. Multi-lingual Auxiliary Constables are continuing to assist regular members by providing language translation for pedestrian enforcement, significantly decreasing the time required for each contact.

**Community Policing****Block Watch**

There were 417 letters sent to victims and their neighbours, to inform residents in the area affected that a residential break and enter had occurred in their neighbourhood, and encouraged residents to start a Block Watch group. Similarly, 9 Business Link letters were sent to Richmond businesses that experienced a break and enter during this period. Both residential and Business Link break and enter letters offer crime prevention tips; directs Richmond residents and business owners to the crime prevention web pages and to register for the email alerts.

There were 71 residential and 11 business break and enter email alerts sent this period to registered Richmond residents and businesses respectively. These emails inform home and business owners that a break and enter has occurred, provides crime prevention information and direct residents and business owners to the crime prevention web pages.

### Crime Prevention Newsletters

The Richmond RCMP Crime Prevention Business Link Newsletter for 2<sup>nd</sup> Quarter 2013 (Attachment 1) was sent by email to the registered commercial break and enter alert email contact addresses.

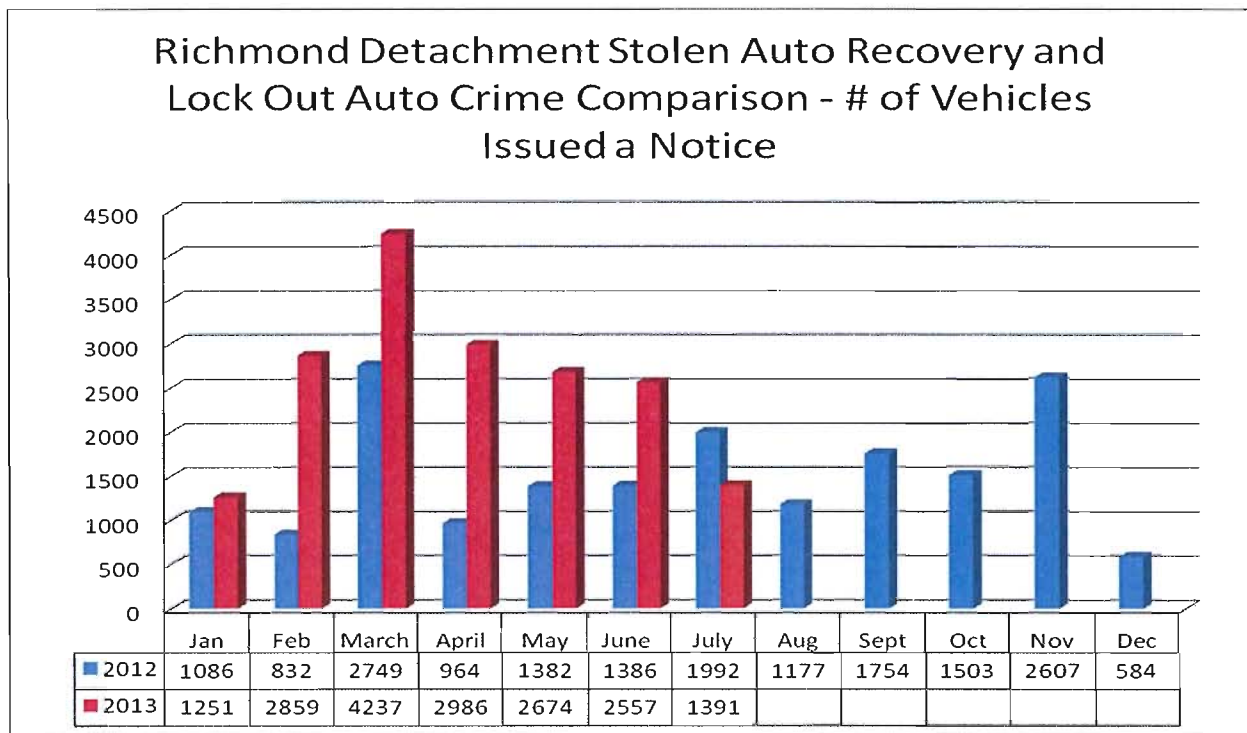
The newsletter is available at <http://www.richmond.ca/safety/police/news/bizwatch.htm>.

### Business Link Program

Volunteers go door-to-door to businesses in central and south Richmond wearing high visibility vests. They introduce themselves as station volunteers to the business owner/manager and provide brochures and newsletters, which are provided in English and Chinese. The contact information from the business is then entered in the Business Link database and should a break and enter occur an alert will be sent out with the details. There were 21 businesses visited in July and 14 volunteer hours.

### Community Police Stations

The following charts identify the activities of the Community Police Stations for the month. The numbers fluctuate from month to month as they are primarily driven by manpower increase or decrease. During 2012, this was a transitory period for the CPO's as staffing resources decreased temporarily and the City Centre station did not start up until mid-year. The numbers for 2013 have increased which reflects new staffing, an increase of 25 volunteers and implementation of the City Centre initiatives.



### Richmond Stolen Auto Recovery/Lock Out Auto Crime Notices

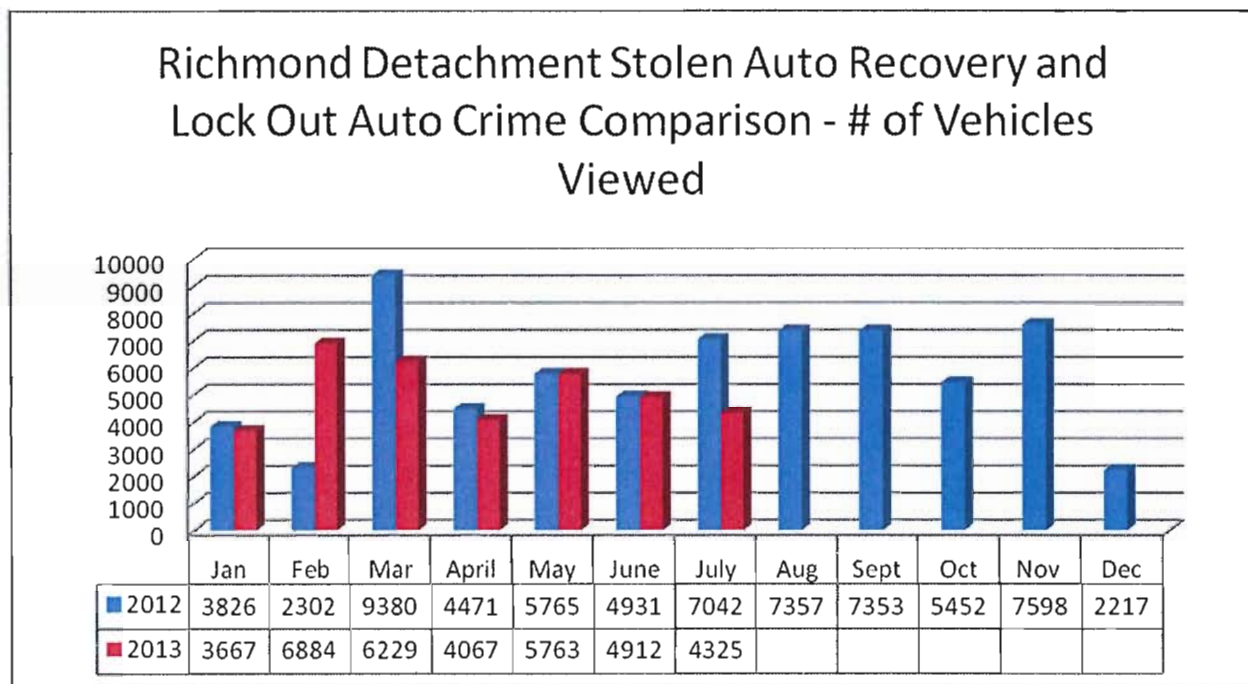
Notices supplied by ICBC are issued by a community volunteer and left on every car in the parking lot. The notice will have the Community Police Station name, crime prevention tips, location and date written on it as well as a list of questions that have been checked yes or no for example:

Does the vehicle have an anti-theft device? (e.g.: an alarm, immobilizer or steering wheel lock)

Are there any personal belongings in plain view?

Is the vehicle locked?

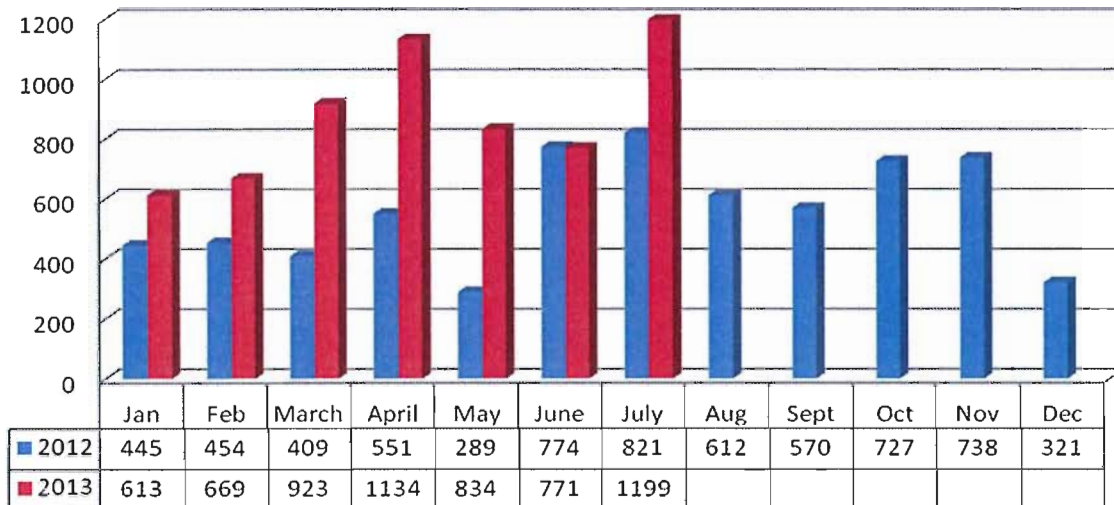
Have all suitable steps been taken to prevent auto crime?



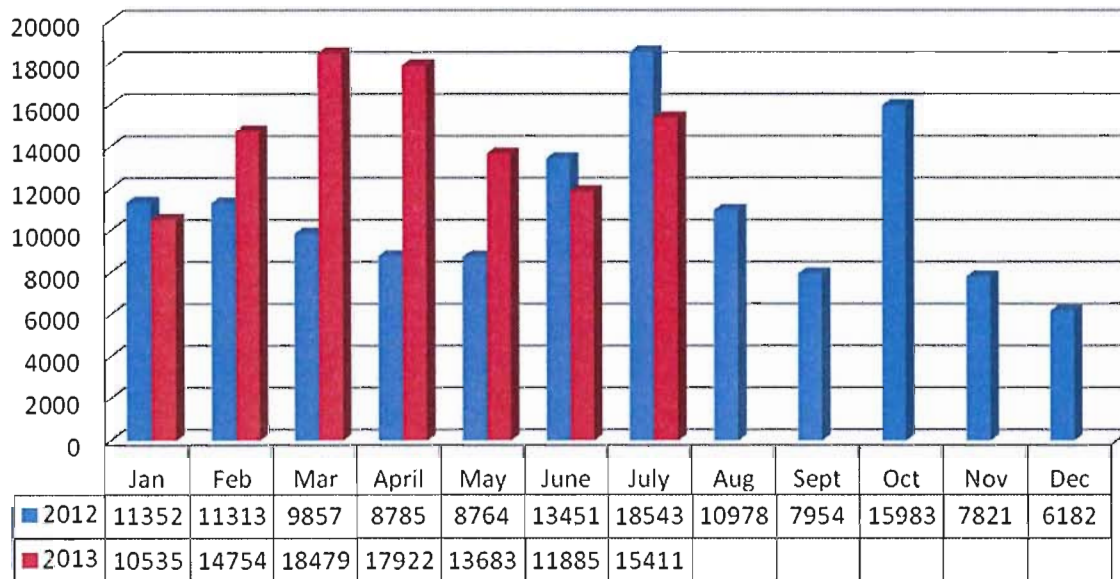
### Richmond Detachment Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on busy roadways. Trained volunteers are equipped with radar and speed watch reader board that give driver's instant feedback regarding their speed. Once the volunteers record the licence plate number and the speed a letter is sent to inform the registered owner of the driving infraction including date, time, location and what the penalties would be if the driver had received a violation ticket.

### Richmond Detachment Speed Watch Comparison # of Letters Issued



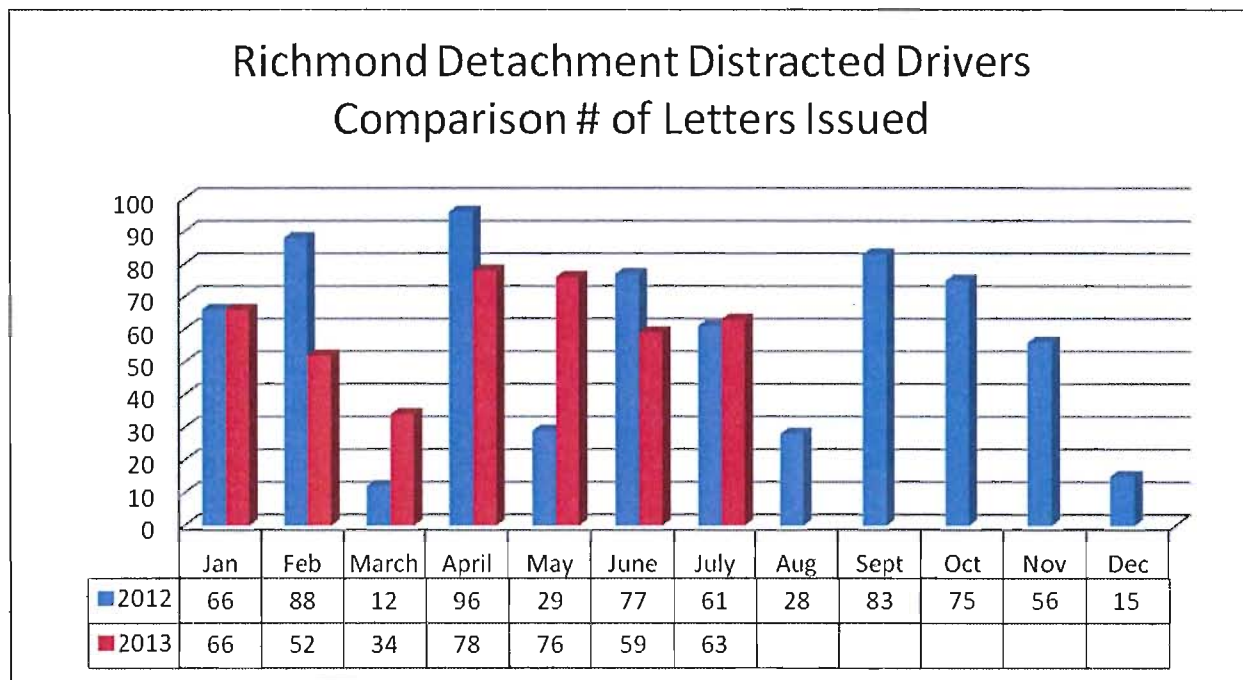
### Richmond Detachment Speed Watch Comparison # of Vehicles Viewed



### Richmond Detachment Distracted Drivers Statistics

While the volunteers are out doing bike and foot patrols or Speed Watch they notice drivers that are on their cell phones talking or texting, using electronic devices, reading a newspaper and putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and

location and type of driving infraction and amount of fine had the driver received a violation ticket.



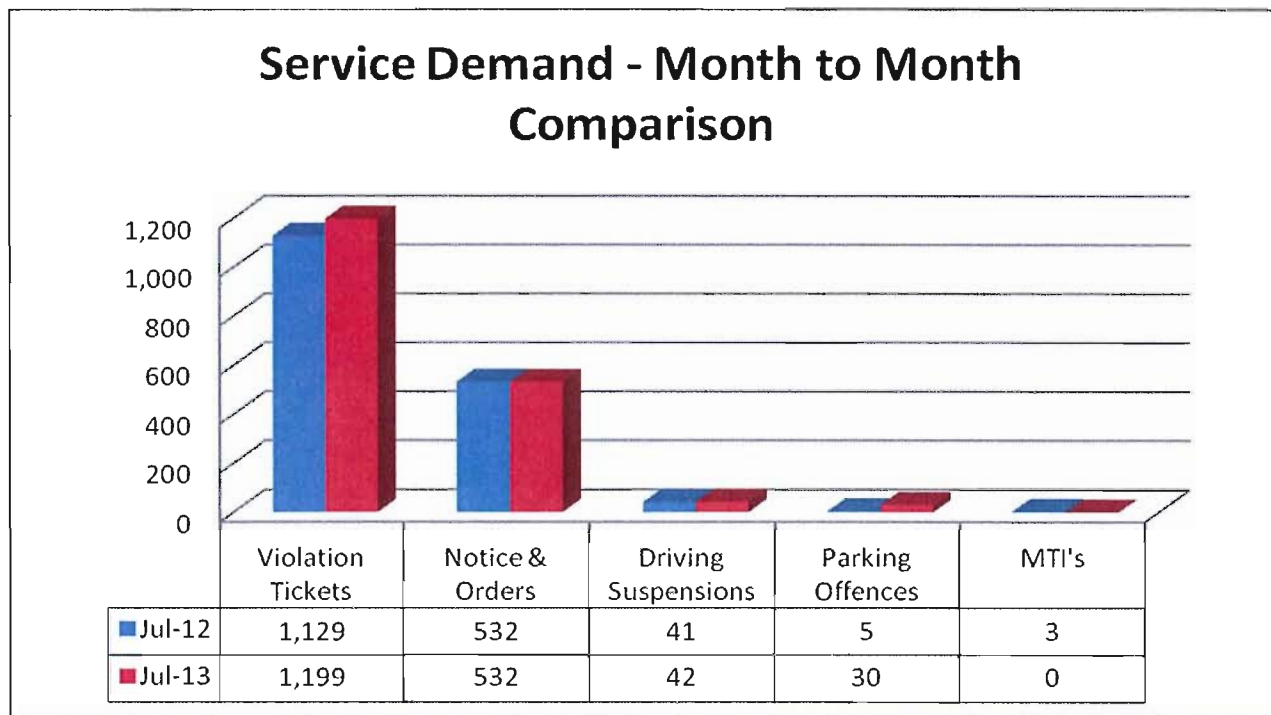
### **Volunteer Bike and Foot Patrols**

The main objectives of the Volunteer Bike Patrol and Foot Patrol are to observe and report suspicious activity, abandoned houses, grow operations, graffiti and distracted drivers to police. For January to July, there were 41 bike patrols totalling 355 hours as well as 51 foot patrols for a total of 359 hours. As a result, the volunteers have assisted the general public with directions and general questions, witnessed minor vehicle collisions and offered assistance, reminded jaywalkers to use the crosswalks, noted any distracted drivers and used the palm pilots to run licence plates to see if any vehicles are stolen. The volunteers have attended the night market on Friday and Saturday nights and patrol the parking lots looking for stolen vehicles and theft from autos. They attend the local parks and schools making sure that everything is secure and look for possible grow ops and abandoned houses.

### **Road Safety Unit**

#### **Road Safety Unit Service Demand – Month to Month Comparison**

The chart below compares the Road Safety Unit tickets categorized by type for the month of July 2012 and July 2013. In July 2012 there were a total of 1,710 tickets compared to July 2013 which had a total of 1,803; an increase of 5.44%. Ticket volumes fluctuate from month to month as they are primarily driven by manpower increase or decrease.



### Victim Services

In addition to an active caseload of 136 ongoing files, RCMP Victim Services provided services to 34 new clients and attended 8 crime and trauma scenes in July. Calls for service included: Medical related sudden deaths and family dysfunction dominated the majority of our calls for service.

Victim Services is helping a Richmond resident who was in Vancouver when she witnessed a shooting. Vancouver Police referred her to our services, to which we are providing ongoing support.

### Crime Statistics

Crime Stats – see Appendix “A”

Crime Maps – see Appendix “B”

### Financial Impact

There is no financial impact associated with this report.

**Conclusion**

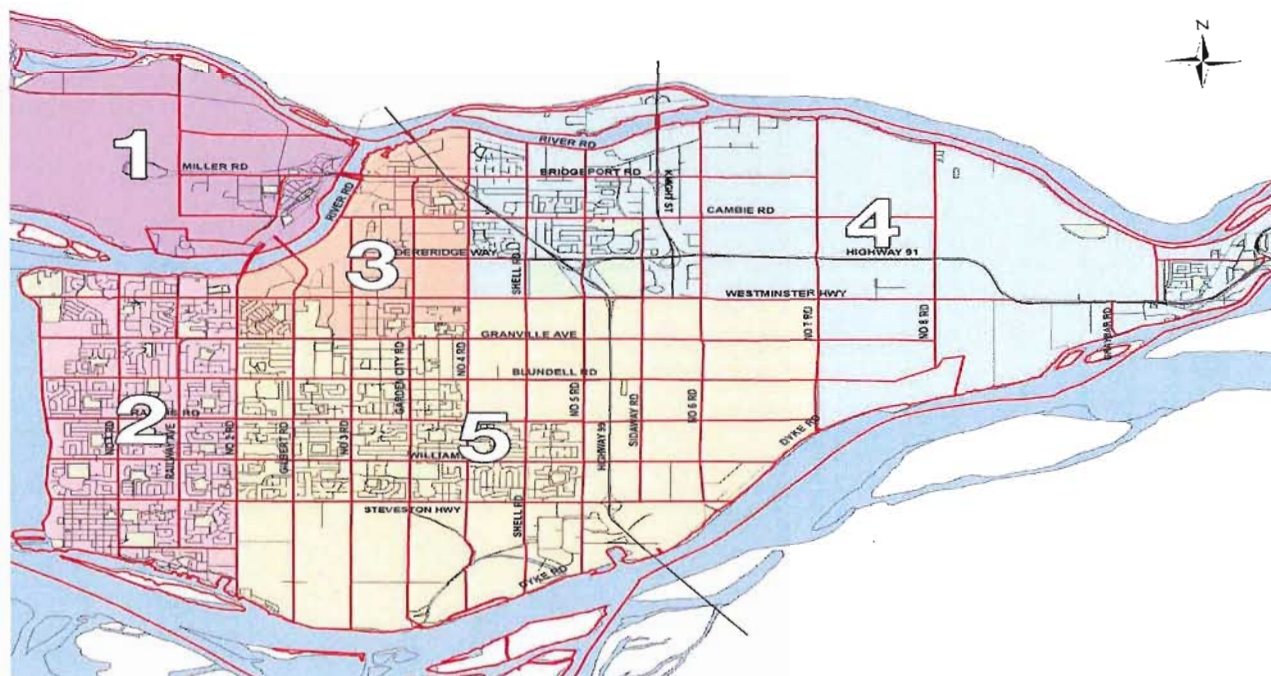
The RCMP continues to ensure Richmond remains a safe and desirable community.

A handwritten signature in black ink, reading "Lainie Goddard". The signature is fluid and cursive, with a large loop at the end of the last name.

Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)



**Richmond RCMP Crime Prevention Unit  
Business Link Newsletter (2nd Quarter 2013)  
Commercial Break and Enters: April, May, June 2011, 2012, 2013**



The map above outlines the five zones in Richmond.

The chart below provides details on the number of Commercial B&Es that have occurred in each zone:

Zone	April 2011	April 2012	April 2013	May 2011	May 2012	May 2013	June 2011	June 2012	June 2013
1	0	0	0	0	0	0	0	0	0
2	4	3	2	1	6	3	1	5	3
3	11	15	9	9	3	10	6	10	12
4	9	20	16	8	8	14	4	10	6
5	2	5	1	6	3	3	9	6	1

**Point of Entry Breakdown (April, May, June 2013):**

Zone 1	0 Commercial Break and Enters
Zone 2	8 Commercial Break and Enters point of entry including: 4 thru windows, 1 thru a door; and 3 other points of entry
Zone 3	31 Commercial Break and Enters point of entry including: 5 thru windows, 14 thru doors, 3 thru fences; and 8 other points of entry
Zone 4	36 Commercial Break and Enters point of entry including: 1 thru a window; 22 thru doors; 2 thru fences; and 11 other points of entry
Zone 5	5 Commercial Break and Enters including: 4 thru doors; and one other point of entry

**For information on how to improve the security of your business, please visit: [www.richmond.ca/businesslink](http://www.richmond.ca/businesslink)**

Report all suspicious and criminal activity to the Police. If a suspect is present, call 9-1-1.

If no suspect is present, call the Police non-emergency number at 604-278-1212.

To receive email alerts of neighbourhood commercial break and enters,  
register your business name and street address at:

[RCMP\\_Business\\_Link@richmond.ca](mailto:RCMP_Business_Link@richmond.ca)



## JULY 2013 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Jul-13	July		2012 YTD	2013 YTD	% Change	Change in # of Offenses
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>121</b>	<b>138</b>	<b>121-155</b>	<b>773</b>	<b>743</b>	<b>-3.9%</b>	<b>-30</b>
<i>Robbery</i>	<b>0</b>	8	7-10	83	32	<b>-61.4%</b>	-51
<i>Assault</i>	53	55	44-66	276	280	1.4%	4
<i>Assault w/ Weapon</i>	11	11	7-14	78	67	<b>-14.1%</b>	-11
<i>Sexual Offences</i>	6	8	4-10	31	39	<b>25.8%</b>	8
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>605</b>	<b>710</b>	<b>618-801</b>	<b>4221</b>	<b>4143</b>	<b>-1.8%</b>	<b>-78</b>
<i>Business B&amp;E</i>	<b>18</b>	44	25-63	227	250	<b>10.1%</b>	23
<i>Residential B&amp;E</i>	<b>70</b>	43	37-49	370	429	<b>15.9%</b>	59
<i>MV Theft</i>	<b>10</b>	34	19-48	145	136	<b>-6.2%</b>	-9
<i>Theft From MV</i>	<b>103</b>	180	144-216	1067	853	<b>-20.1%</b>	-214
<i>Theft</i>	126	121	109-132	877	760	<b>-13.3%</b>	-117
<i>Shoplifting</i>	<b>82</b>	52	47-56	405	560	<b>38.3%</b>	155
<i>Fraud</i>	48	50	41-59	299	295	<b>-1.3%</b>	-4
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>217</b>	<b>234</b>	<b>223-244</b>	<b>1374</b>	<b>1225</b>	<b>-10.8%</b>	<b>-149</b>
<i>Arson - Property</i>	6	13	5-22	22	15	<b>-31.8%</b>	-7
<b>SUBTOTAL</b> (UCR 1000- to 3000-Series)	<b>943</b>	<b>1081</b>	<b>967-1195</b>	<b>6368</b>	<b>6111</b>	<b>-4.0%</b>	<b>-257</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>80</b>	<b>107</b>	<b>67-147</b>	<b>551</b>	<b>505</b>	<b>-8.3%</b>	<b>-46</b>

Prepared by Richmond RCMP.

Data collected from PRIME on 2013-08-15. Published 2013-08-18.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

# Business Break & Enters July 1st - July 31st, 2013

Appendix 'B'



CS - 40

## Legend

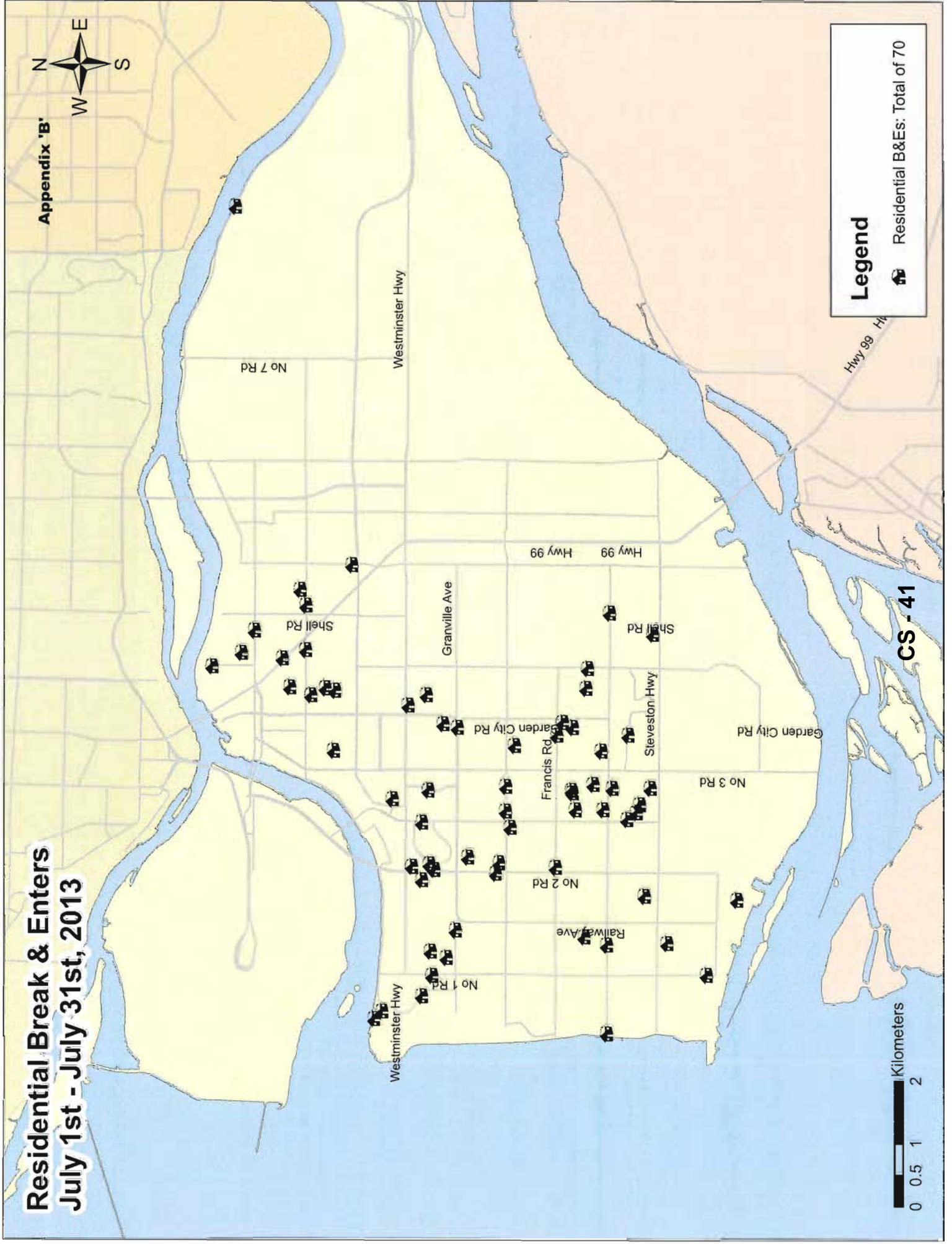
- ★ Business B&Es: Total of 18

0 0.5 1 2 Kilometers



# Residential Break & Enters July 1st - July 31st, 2013

Appendix 'B'



0 0.5 1 2  
Kilometers

## Legend

Residential B&Es: Total of 70

# Auto Theft


July 1st - July 31st, 2013

Appendix 'B'



CS - 42

## Legend

 Auto Theft: Total of 10

0 0.5 1 2 Kilometers



# Thefts From Vehicles July 1st - July 31st, 2013

Appendix 'B'



No 7 Rd

Westminster Hwy

Granville Ave

Hwy 99

Shell Rd

Hwy 99

Garden City Rd

Francis Rd

Steveston Hwy

No 3 Rd

Railway Ave

No 2 Rd

Westminster Hwy

No 1 Rd

Garden City Rd

Shell Rd

Hwy 99 Hwy 99

0 0.5 1 2 Kilometers

## Legend

- Thefts From Vehicles: Total of 103

CS - 43



# City of Richmond

## Report to Committee

**To:** Community Safety Committee  
**From:** Rendall Nasset  
Officer in Charge, Richmond RCMP Detachment  
**Re:** City Centre Community Police Station Update

**Date:** August 29, 2013  
**File:** 09-5000-01/2013 Vol. 1  
(13.16)

### Staff Recommendation

That the report titled "City Centre Community Police Station Update" (dated August 15, 2013 from the Officer in Charge, Richmond Detachment) be received for information.

*Rendall Nasset*

(Rendall Nasset) Superintendent  
Officer in Charge, Richmond RCMP Detachment  
(604-278-1212)

Att: 1

REPORT CONCURRENCE			
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>	<b>CONCURRENCE OF GENERAL MANAGER</b>	
Parks Services	<input checked="" type="checkbox"/>	<i>[Signature]</i>	
Recreation Services	<input checked="" type="checkbox"/>		
<b>REVIEWED BY DIRECTORS</b>	<b>INITIALS:</b> <i>DW</i>	<b>REVIEWED BY CAO</b>	<b>INITIALS:</b> <i>[Signature]</i>

## Staff Report

### Origin

At the November 7, 2011 General Purpose Committee meeting staff committed to report back regarding the success of the City Centre Community Police Station.

This report supports Council Term Goal #1: *to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### Background

The City Centre Community Police Station located at 5671 No. 3 Road, officially opened on September 20, 2012 and enhances the level of Community Policing service above what was historically available in the downtown core. The station was approved for a three year trial period. The new station equates to an additional 33% increase in the Community Policing Programs delivered across the City.

### Analysis

With the densification and growing population of central Richmond, the City Centre Community Police Station provides area residents and businesses with crime prevention information and personal safety tips. The station is also equipped with computer workstations and other systems to allow regular members the ability to conduct police work without returning to the main detachment. This ability allows the members more visible time in the City's core.

Management of the community programs continues to be the responsibility of a full-time municipal employee (Community Police Station Coordinator). The coordinator's role is to recruit, train, motivate and organize a large number of volunteers who assist in the administration, and operation of the various programs as well as office support. With an addition of 25 volunteers from this time last year, there are currently 60 active volunteers at City Centre Community Police Station.

The City Centre Community Police Station offers the following programs:

Lock Out Auto Crime	Speed Watch	Stolen Auto Recovery
Distracted Drivers	Pedestrian Safety	Volunteer Foot Patrol
Volunteer Bike Patrol	Business Link	Crime Watch
Block Watch	Project SWOOP	Adopt a Street

### 2012-2013 Highlights

- Citizen's Crime Watch has been relocated to the City Centre Community Policing Office from YVR and during the first shift a stolen vehicle was recovered at Lansdowne Mall. The Crime Watch Program volunteers act as extra eyes and ears for the Police. They observe, record and report suspicious activities such as stolen vehicles, theft from

vehicles, impaired drivers, vandalism and unsecured properties. The areas that are patrolled include: residential neighbourhoods, schools, parks, malls, parking lots and industrial/commercial areas.

- RCMP “E” Division Headquarters Crime Prevention Unit requested that the Centre’s volunteers be participants in their Volunteer Recruiting campaign. Richmond volunteers are on all of their promotional material for recruiting RCMP volunteers in the Province.
- Volunteers are currently involved in foot patrols at both Richmond night markets. While on foot patrol at the Night Markets; the volunteers query the license plates on palm pilots for stolen vehicles and are reporting suspicious activities or persons to the police. They are also acting as ambassadors for the City and RCMP by providing directions and general assistance to the public.
- The Volunteer Bike Patrol assisted and participated in the City of Richmond’s 2013 Island Bike Tour. The role of the Volunteer Bike Patrol was to provide guidance and mentoring on safety to the cyclists. For example how traffic and cyclists should interact while they are on the roadways during the event. The Patrol’s professional attitude and guidance in applying and modeling the rules of the road during the event supported the City of Richmond’s goals of cycling as a viable transportation choice in a variety of ways.
- During the month of February 2013, volunteers attended six locations throughout the City to conduct a two day Lock Out Auto Crime blitz. There were 899 Crime Prevention Notices issued and 703 vehicle license plates queried on the palm pilots to check for stolen vehicles or plates. Lock Out Auto Crime volunteers check every vehicle in a parking lot and place a notice on the vehicle to advise the owner of the inspection results. Vehicles are inspected for such things as:
  - The presence of an anti-theft device
  - Belongings in plain view
  - Vehicle security

Each notice also contains auto crime prevention tips to give drivers some direction in how to keep their vehicles safe while unattended.

- During police week on May 18th, the volunteers were on site at Richmond Centre Mall to provide information on crime prevention programs and volunteering with RCMP.
- On May 23<sup>rd</sup>, in partnership with ICBC, the detachment members, volunteers and staff participated in Project SWOOP, which is an education and enforcement campaign focused on high risk driving behaviors. During this second campaign, Community Police Station volunteers, Richmond RCMP Road Safety Unit officers and ICBC’s Road Safety team worked together to educate drivers that speeding is dangerous. Five Speed Watch deployments occurred in the morning and another five deployments in the afternoon, in total 4,477 vehicles were checked, 49 tickets were issued, and 9 Notice and Orders were

given out.

- May 25<sup>th</sup>, marked the 11<sup>th</sup> anniversary of the Jimmy Ng Hockey Tournament. Volunteers were on hand to assist with scorekeeping and working in the concession stand.

### Current Operational Deployment Strategy

The City Centre community is located in Zone 3 (Attachment 1 and 2) of the Richmond RCMP's deployment strategy. Zone 3's boundaries are No. 2 Road to the west, No. 4 Road to the east, Granville Avenue to the south, and River Road to the north. The Zone is 3.6 square miles in size and is home to 33,463 citizens.

Currently, Zone 3 has 5 full-time General Duty uniformed members assigned to patrol the downtown core 24 hours per day, 7 days per week. Two of these uniformed members are physically located at the station, and, while these members work with the watch that is on shift, their primary responsibility is the downtown core.

Additionally, the Detachment Bike Section is also deployed from the City Centre Community Police Office and each of the support sections such as Plain Clothes, Traffic and Crime Prevention play an active role in keeping the citizens of Richmond safe and are relied upon for covert police presence.

### City Centre Community Police Station Front Counter Statistics

The table below lists the number of people attending the front counter and what they are coming in for:

Month	Criminal Record Check	Liquor Licence	Youth Intervention Program	Report a Crime	Other *	Total
June 2012	12	2	46	10	24	94
July 2012	15	5	36	8	25	89
Aug 2012	25	4	36	20	36	121
Sept 2012	28	6	46	21	40	141
Oct 2012	16	3	46	18	19	102
Nov 2012	17	4	46	12	32	111
Dec 2012	10	2	25	11	22	70
Jan 2013	12	0	25	15	38	90
Feb 2013	12	1	46	13	17	89
Mar 2013	7	0	46	5	22	80
Apr 2013	17	0	46	7	27	97
May 2013	21	2	46	9	25	103
June 2013	12	2	46	5	15	80
July 2013	29	1	46	4	34	114

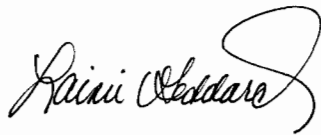
*\*This column refers to: the public picking up found property; bringing in found property; Block Watch enquiries; wanting to talk to a constable; interested in volunteering; questions on where to find different agencies; and questions on Bylaws and civil matters.*

### **Financial Impact**

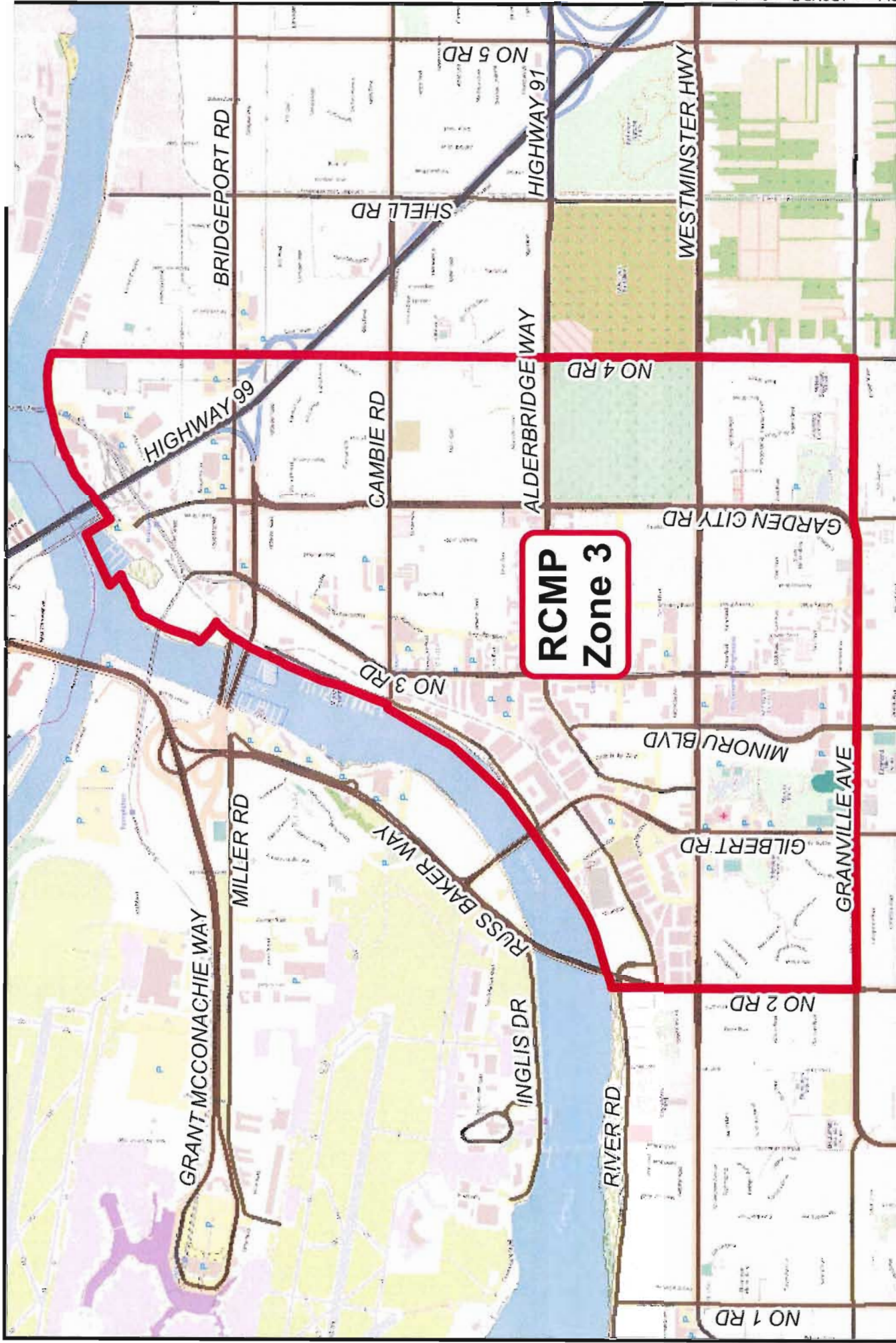
There is no financial impact associated to this report.

### **Conclusion**

The City Centre Community Police Station provides a higher level of service to the citizens of Richmond. Two regular members, municipal staff and the increased community volunteer base, physically located in the downtown core, are able to support and sustain the crime prevention programs offered at City Centre. In keeping with Council's Community Safety Term Goals, the City Centre Community Police Station continues to assist in maintaining a visible police presence so that Richmond remains a safe and desirable community to live, work and play in.

A handwritten signature in black ink, appearing to read 'Lainie Goddard', with a large, stylized loop at the end.

Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)



Note:  
The information shown is compiled from various sources. Not warranted for accuracy or completeness. Use for visualization and convenience only.  
Copyright of Richmond City of Richmond, British Columbia. Not for reproduction or distribution without permission. Scale approximate. Not for construction. Not for event setup. Not for navigation.  
By: D. McGee, GIS Analyst, L&CS Dept.



# Richmond RCMP Zone 3

CS - 49

July 30 2013



# City of Richmond

## Report to Committee

---

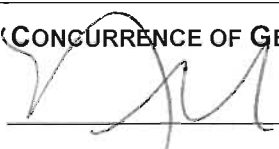
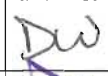

**To:** Community Safety Committee  
**From:** John McGowan  
Fire Chief, Richmond Fire-Rescue  
**Date:** August 26, 2013  
**File:** 09-5000-01/2012-Vol  
01  
**Re:** Richmond Fire-Rescue – June 2013 Activity Report

---

### Staff Recommendation

That the staff report titled Richmond Fire-Rescue – June 2013 Activity Report, dated August 26, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: 
REVIEWED BY CAO	INITIALS: 

## Staff Report

### Origin

The purpose of this report is to keep Council informed on matters pertaining to public safety services in the community of Richmond.

This report supports Council Term Goal #1: *to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

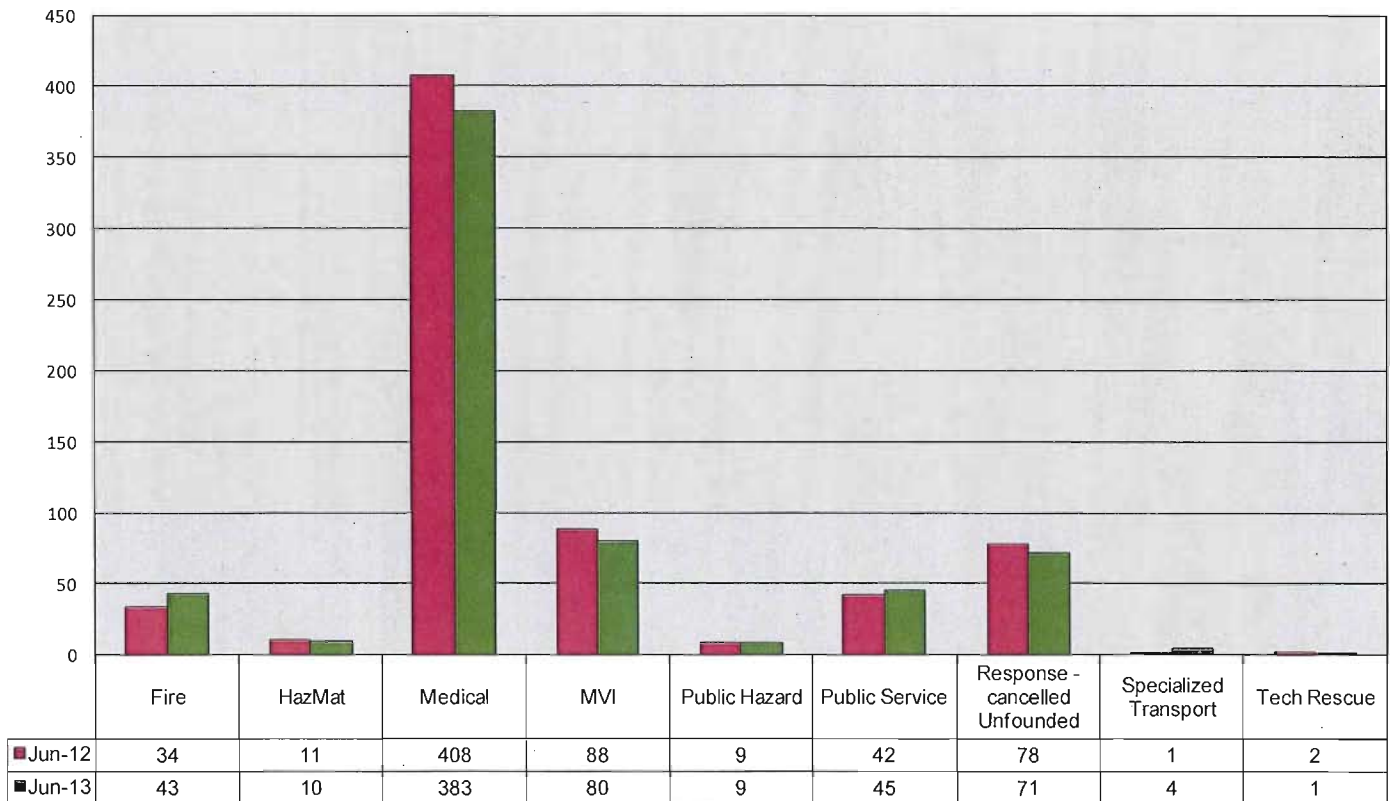
### Analysis

Richmond Fire-Rescue's report for June 2013 is set out below.

### Suppression Activity

The following chart provides a month to month comparison of the number of incidents that occurred in June 2012 and June 2013. In June 2013 there were a total of 763 incidents, compared to 775 in June 2012. This represents a reduction of 1.5%.

**June 2012 & 2013 Calls for Service Volumes**



#### Call Type Legend:

**Alarm Active/No Fire** includes: accidental, malicious, equipment malfunctions

**HazMat** includes: fuel or vapour; spills, leaks, or containment

**Medical** includes: cardiac arrest, emergency response, home or industrial accidents

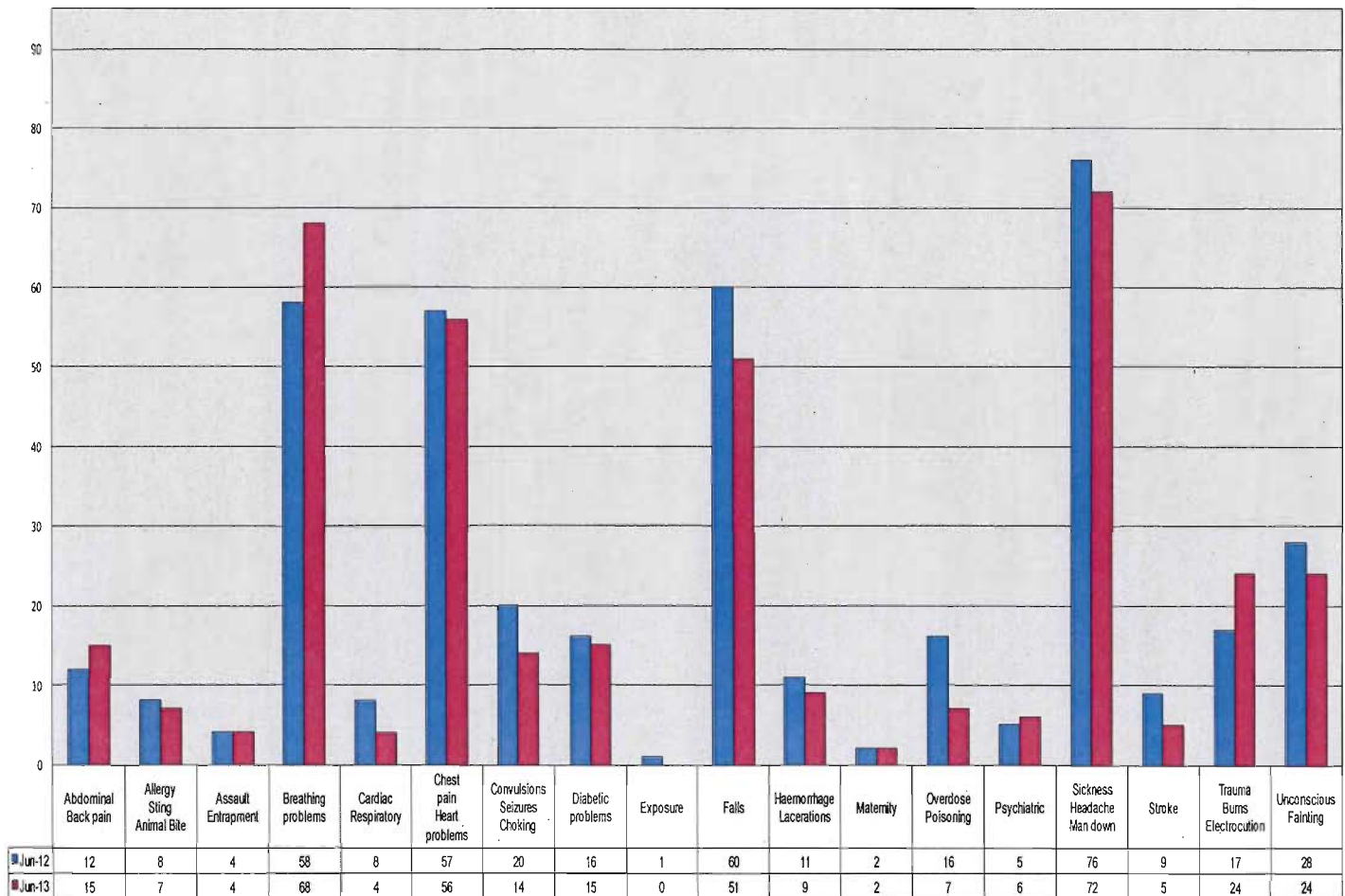
**Public Hazard** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

**Public Service** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

## First Responder Totals

Medical calls comprise 50.2% of total calls for RFR. A detailed breakdown of the medical calls for June 2012 and June 2013 is set out in the following table by sub-type. There were a total of 383 medical calls for June 2013, representing a decrease of 6.1% when compared to the same period in 2012.

June 2012 & 2013 Medical Calls by Type



## Incidents

Notable emergency incidents which involved RFR for June 2013 were:

### Motor Vehicle Incidents (MVI)

RFR crews responded to a three vehicle Motor Vehicle Incident on Alberta Road. Two of the vehicle occupants required assistance and were treated by RFR and BC Ambulance Services (BCAS). Both patients were taken to hospital for further treatment.

A three vehicle incident occurred Westbound on Highway 91 involving a vehicle that had jammed under a fuel tank of a dump truck. The single occupant of the trapped car was still in the vehicle. Crews extricated the patient by removing the driver's door with the Jaws of Life. RFR crews assisted BCAS with removing the driver and placing them on a spine board. RFR crews then raised the front end of the dump truck using airbags to recover the trapped vehicle from under the dump truck.

#### Fires – Residential / Commercial / Outdoor

During June, four incidents occurred at a building on Westminster Highway where the fire alarm pull station was activated. Discussions were held with the Strata contact who notified RCMP for further investigation.

Report of an electrical transformer fire within a large building on Horseshoe Way was received. Power was shut off at a nearby electrical panel which neutralized the transformer. The small fire within the transformer was then extinguished.

A large beach fire located on the South Side of Garry Point Park was reported. The fire consisted of eight large smouldering pieces of drift wood. The wood was extinguished by RFR crews.

Other incidents included two pot-on-stove fires, a brush fire, and a fire in a public washroom.

For June 2013, the estimated total Fire Loss was \$6,200. This includes \$5,800 for building loss and \$400 for content loss. The total building and content value at risk was \$37,031,966, and the total value preserved was \$37,025,766. These numbers translate to 99.9% of value protected.

<b>Fire Calls By Type and Loss Estimates – June</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building Value \$</b>	<b>Estimated Building Loss \$</b>	<b>Estimated Content Value \$</b>	<b>Estimated Content Loss \$</b>	<b>Estimated Total Value Preserved \$</b>
Residential:	3	9,000,000	-	5,000,000	-	14,000,000
- Single-family	3	-	-	-	-	-
- Multi-family						
Commercial/Industrial	5	16,025,000	-	7,000,000	400	23,024,600
Fire – Outdoor	31	6,900	5,800	66	-	1,166
Vehicle	1	-	-	-	-	-
<b>Totals*</b>	<b>43</b>	<b>25,031,900</b>	<b>5,800</b>	<b>12,000,066</b>	<b>400</b>	<b>37,025,766</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

The fire investigation statistics for June 2013 are listed below:

<b>Total Fire Investigation Statistics – June</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	-	3	-
Residential - Multi-family	-	3	-
Commercial/Industrial	1	1	3
Fire – Outdoor	6	12	13
Vehicle	-	1	-
<b>Totals</b>	<b>7</b>	<b>20</b>	<b>16</b>

#### HazMat

<b>HazMat Calls By Type – June</b>	
<b>HazMat Calls</b>	<b>Details</b>
Natural Gas/Propane Leaks (small)	9
Flammable/Combustible Liquids	1
Misc. (empty containers to unknown powder)	-
<b>Total</b>	<b>10</b>

In June, RFR crews responded to a report that a dug up gas line had ruptured. This lead to live power lines lying directly over the rupture. The incident occurred in front of a senior care home facility and elementary school on Blundell Road. RFR crews created an isolation zone that involved shutting down east and west bound traffic on Blundell Road.

RFR conducted a Hazard Zone Assessment, which lead to an evacuation, and Protect in Place Strategy for the care home residents. The elementary school administration was notified to keep everyone inside the building and a limited evacuation strategy was organized with RCMP. This involved having children evacuate to the east of the building where a pick up point was set aside at a church for the parents to report to.

Hydro and Fortis arrived to control the utilities. The incident was resolved in the span of two hours and local activity was then returned to normal while utility crews continued with their repairs.

All other HazMat calls for June were relatively minor, quickly mitigated, and did not require any long-term HazMat team deployment.

#### **Community Relations / Public Education**

Richmond Fire-Rescue participated in numerous events and activities for public education during June 2013. The events attended by the Fire Chief, Deputy Chiefs, RFR crews and Prevention Officers were as follows:

- 28 car seat inspections at Fire Hall No.1


- Pumper visits for: *Tim Horton Camp Day; William Bridge Elementary School; Childhood Discoveries; Westwind Elementary; Thompson Community Picnic; Talmey Elementary School Sports Day Parade; Burkeville Daze; Pioneer Daycare; and Hamilton Movie Night Out*
- Safety and training events: *Royal Canadian Marine Search & Rescue First Aid Training (2 events); and Health, Safety and Wellness Fair at the Delta Hotel*
- Special events: *Odd Squad Gala Fundraiser; Richmond Fire-Rescue's Retirees Dinner; and Steveston Ships to Shore*

### **Financial Impact**

None

### **Conclusion**

Richmond Fire-Rescue continues to deliver services and programs through an approach balancing prevention, education and emergency response. This direction is based on the belief that prevention, education and emergency response programs must be well established and integrated to have a positive impact on community safety.



John McGowan  
Fire Chief  
(604-303-2734)

JM:js



# City of Richmond

## Report to Committee

---

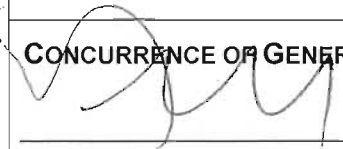

**To:** Community Safety Committee  
**From:** John McGowan  
Fire Chief, Richmond Fire-Rescue  
**Date:** August 26, 2013  
**File:** 09-5000-01/2012-Vol  
01  
**Re:** Richmond Fire-Rescue – July 2013 Activity Report

---

### Staff Recommendation

That the staff report titled Richmond Fire-Rescue – July 2013 Activity Report, dated August 26, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: DW
REVIEWED BY CAO	INITIALS: 

## Staff Report

### Origin

The purpose of this report is to keep Council informed on matters pertaining to public safety services in the community of Richmond.

This report supports Council Term Goal #1: *to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

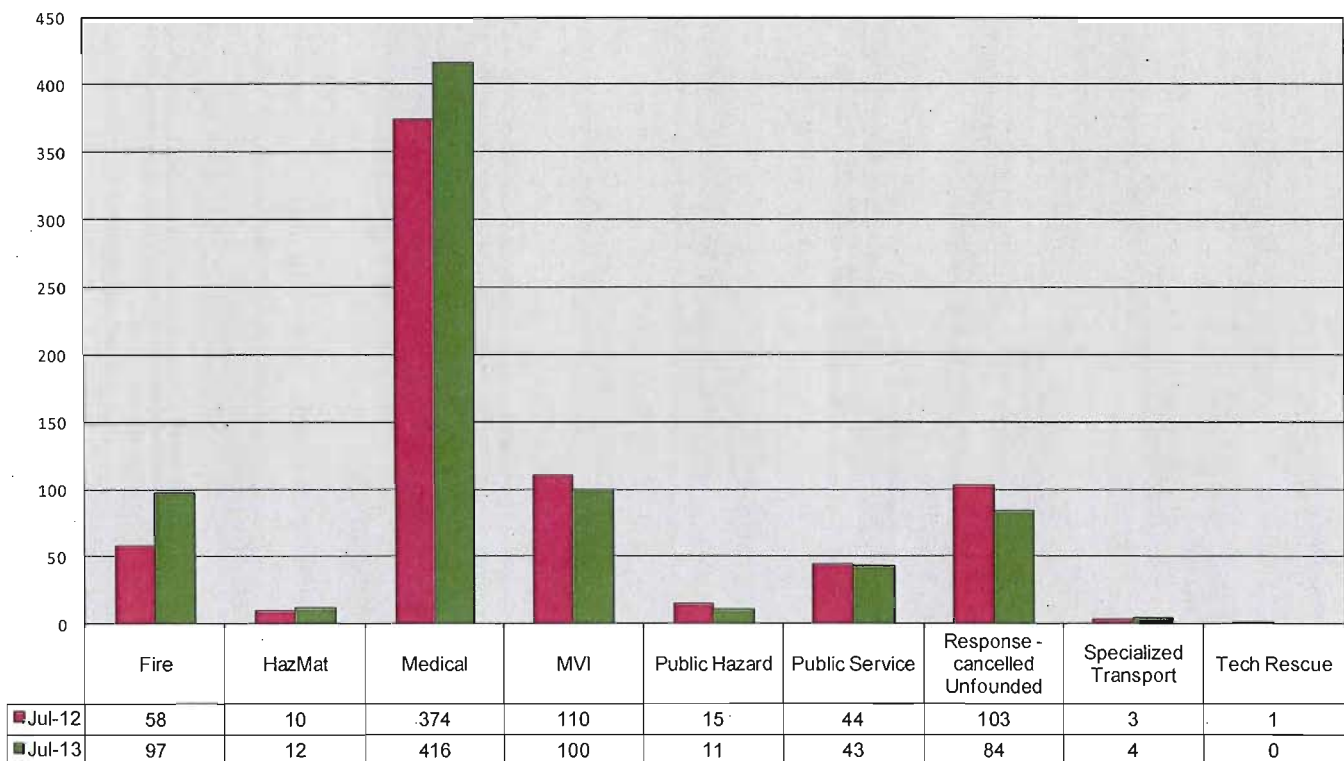
### Analysis

Richmond Fire-Rescue's report for July 2013 is set out below.

### Suppression Activity

The following chart provides a month to month comparison of the number of incidents that occurred in July 2012 and July 2013. In July 2013 there were a total of 885 incidents, compared to 833 in July 2012. This represents an increase of 6.2%. The rise in incidents is primarily due to an increase in outdoor fires and an increase in medical issues.

**July 2012 & 2013 Calls for Service Volumes**



#### Call Type Legend:

**Alarm Active/NoFire** includes: accidental, malicious, equipment malfunctions

**HazMat:** includes fuel or vapour; spills, leaks, or containment

**Medical** includes: cardiac arrest, emergency response, home or industrial accidents

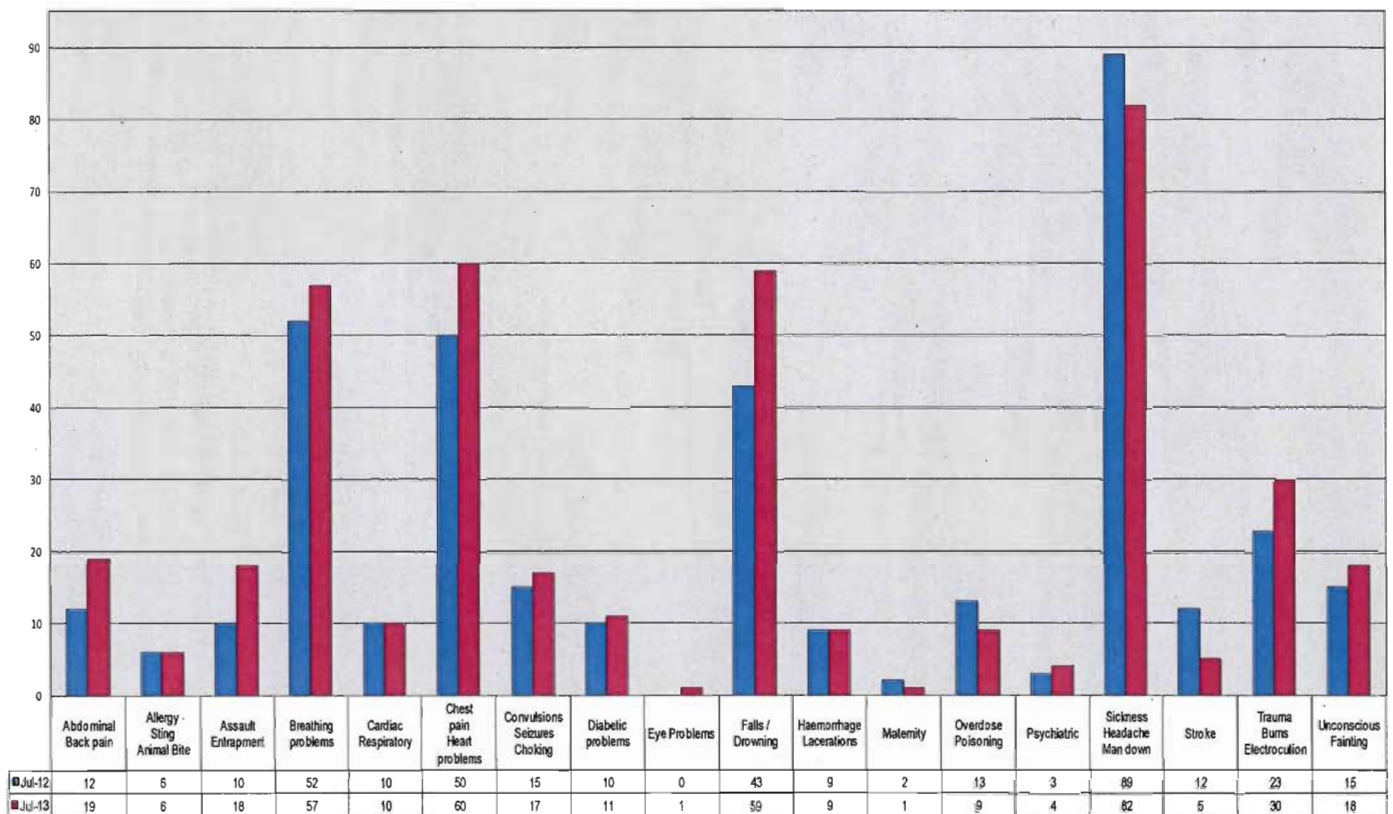
**Public Hazard** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

**Public Service** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

## First Responder Totals

Medical calls comprise 47.0% of total calls for RFR. A detailed breakdown of the medical calls for July 2012 and July 2013 is set out in the following table by sub-type. There were a total of 416 medical calls in July 2013, representing an increase of 11.2% when compared to the same period in 2012.

July 2012 & 2013 Medical Calls by Type



## Incidents

Notable emergency incidents which involved RFR for July 2013 were:

### Medical

During July, RFR responded to an incident where a male fell from scaffolding at an industrial site, and complained of hip pain. RFR, BC Ambulance Service (BCAS), RCMP and WorkSafe attended the incident. The patient was stabilized from movement, put on a stretcher and taken to hospital for treatment.

A report was received that a 73 year old male had fallen from a ladder, and possibly broken his neck. RFR crews assisted BCAS to stabilize the patient from movement, and prepared him for transport to hospital.

RFR crews responded to a report of a drowning at an outdoor swimming pool on No. 1 Road. Crews used Cardio-Pulmonary Resuscitation (CPR) and an Automated External Defibrillator (AED) to successfully regain a pulse.

#### Motor Vehicle Incidents (MVI)

In July, RFR crews responded to a two vehicle Motor Vehicle Incident on Shell Road, which resulted in a female patient being trapped inside a car. All of the passenger side door posts were removed using shears. The patient had a laceration to her arm, and was removed from the vehicle with the assistance of BCAS.

An incident was reported of a cyclist who had been reportedly struck by a Jeep on Railway Avenue and Blundell Road. The patient suffered a broken finger and several deep lacerations to his arm. RFR crew members assisted BCAS with patient care and preparing the patient for transportation.

Also in July, a two vehicle MVI occurred involving a semi trailer that rolled over on the Highway 91A on-ramp to Highway 91 Westbound. Eastbound traffic was stopped, and absorbent material was spread onto the fluids that leaked from the automobiles onto the road surface. One patient suffered minor injuries.

#### Fires – Residential / Commercial / Outdoor

There were 76 outdoor fires reported in July. These fires included bark mulch, brush, grass and ground fires. The significant increase in outdoor fires compared to previous months is largely due to dryer weather. Richmond Fire-Rescue continues to promote fire safety messages through media releases and Community Relations training opportunities. A media release regarding the hazards of discarded smoking materials was released by RFR. Deputy Chief Howell participated in a local news interview highlighting the risks of hot weather and fire safety.

RFR crews responded to a report of a kitchen fire. On arrival crews encountered black smoke showing from the house. The fire was quickly located, confined and extinguished. The crews used little water during extinguishment and therefore minimal damage was caused. However, there was extensive smoke damage throughout the unit.

Crews also responded to reports of a car fire located on No. 9 Road. The fire was mitigated, and an RFR Investigator and RCMP were notified of the incident.

A fire call involving two sheds and a garage was reported at Corless Place. The fires were brought under control by RFR crews. There were a small value of goods lost, and no casualties.

For July 2013, the estimated total Fire Loss was \$58,620. This includes \$37,100 for building loss and \$23,020 for content loss. The total building and content value at risk was \$64,895,000, and the total value preserved was \$64,836,380. These numbers translate to 99.9% of value protected.

<b>Fire Calls By Type and Loss Estimates – July</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building Value \$</b>	<b>Estimated Building Loss \$</b>	<b>Estimated Content Value \$</b>	<b>Estimated Content Loss \$</b>	<b>Estimated Total Value Preserved \$</b>
Residential:	7	1,300,000	5,000	600,000	20	1,894,980
- Single-family	8	39,200,000	10,100	12,210,000	16,000	51,383,900
- Multi-family						
Commercial/Industrial	4	3,010,000	5,000	3,005,000	2,000	6,008,000
Fire – Outdoor	76	3,320,000	15,500	2,250,000	5,000	5,549,500
Vehicle	2	1,500	1,500	-	-	-
<b>Totals*</b>	<b>97</b>	<b>46,831,500</b>	<b>37,100</b>	<b>18,065,000</b>	<b>23,020</b>	<b>64,836,380</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

The fire investigation statistics for July 2013 are listed below:

<b>Total Fire Investigation Statistics – July</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	-	6	1
Residential - Multi-family	-	8	-
Commercial/Industrial	1	2	1
Fire – Outdoor	18	46	12
Vehicle	1	-	1
<b>Totals</b>	<b>20</b>	<b>62</b>	<b>15</b>

### HazMat

RFR crews responded to a HazMat call located on Miller Road. A product leaked from the top shelf to shelving below, and had crystallized. No workers were experiencing any effects from the leaked substance when crews arrived. The RFR HazMat team entered in full Personal Protective Equipment (PPE) after consulting with CANUTEC. The product in question was a cleaning product similar to bleach. It was removed, and the employees were informed of the findings. This particular call went well for RFR, and was a good test of the equipment and resources needed in this type of emergency.

All other HazMat calls for July were relatively minor, quickly mitigated, and did not require any long-term HazMat team deployment.

<b>HazMat Calls By Type – July</b>	
<b>HazMat Calls</b>	<b>Details</b>
Natural Gas/Propane Leaks (small)	5
Flammable/Combustible Liquids	1
Corrosive	1
Misc. (empty containers to unknown powder)	5
<b>Total</b>	<b>12</b>

## Training and Education

Throughout the month, RFR's training team led several new initiatives and continued to support the management of regular training within RFR's current training plan.

RFR's Training Team processed the completion of 12 First Responder packages. These packages included lesson plans for the Automated External Defibrillator (AED) and Public Access Defibrillator (PAD) programs for all crew members.

Technical Water Rescue (TWR) training was provided by the Training Team to 16 crew members on the Fraser River.

A HazMat Technician (HZM120) course was coordinated for 12 members. This was carried out over five days, which was broken down into two days of training at City Hall, and three days at the Justice Institute of BC. The total HAZMAT Technician course equates to 480 hours.

Technical High Angle Rope Rescue (THARR) and Confined Space Rescue (CSR) training was carried out by the Training Team. A secured tower crane was used for the training of 32 members in THARR.

## Community Relations / Public Education

Richmond Fire-Rescue participated in numerous events and activities for public education during July 2013. The events attended by the Fire Chief, Deputy Chiefs, RFR crews and Prevention Officers were as follows:

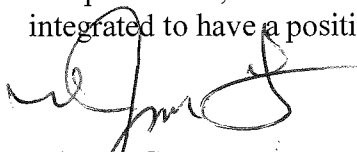
- 23 car seat inspections at Fire Hall No.1
- Pumper visits for: *Multifaith Food Drive at Blundell Centre Safeway; River Rock Family Day at London Farms; SummerSlam Tournament; Armenian Dance Camp; Tim Horton's Swim at South Arm; and the Richmond Multicultural Service Summary Program Event*
- A Safety and training event for the *Bentley Wynd Public Education for Seniors*
- Special Events: *Steveston Salmon Fest Parade; Steveston Salmon Fest Firefighter obstacle course and public education site; and the Steveston Ships to Shore*

## Financial Impact

None

## Conclusion

Richmond Fire-Rescue continues to deliver services and programs through an approach balancing prevention, education and emergency response. This direction is based on the belief that prevention, education and emergency response programs must be well established and integrated to have a positive impact on community safety.



John McGowan  
Fire Chief (604-303-2734)  
JM:js



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** August 26, 2013

**From:** Phyllis L. Carlyle  
General Manager, Law & Community Safety

**File:** 12-8060-01/2011-Vol 01

**Re:** Community Bylaws – June 2013 Activity Report

### Staff Recommendation

That the report titled Community Bylaws – June 2013 Activity Report dated August 26, 2013, from the General Manager, Law & Community Safety be received for information.

Phyllis L. Carlyle  
General Manager, Law & Community Safety  
(604.276.4104)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Budgets	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY DIRECTORS</b>	<b>INITIALS:</b> DW
<b>REVIEWED BY CAO</b>	<b>INITIALS:</b> [Signature]

## Staff Report

### Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Animal Control
5. Revenue & Expenses

### Analysis

#### 1. Property Use

##### Customer Service Response

An average of 23 daily calls for service was fielded by administration staff in June 2013. This includes voice messages, directly-answered calls as well as emails. This activity represents an increase of 15% compared to the number of calls fielded in May 2013 and a 30% increase when compared to the calls reported in June 2012.

##### Enforcement Activity

In June 2013, 257 investigational files were opened and assigned for inspection and/or investigation. This file load indicates an increase of approximately 40% when compared to June of 2012. The increase is attributed to additional call volumes from residents and for services involving unsightly premises; 84 in June 2013 compared to 59 in June 2012. The file load increase can also be attributed to additional calls regarding boulevard maintenance which rose from 19 in June 2012 to 39 in June 2013.

Community Bylaws continues to currently monitor 98 residences in relation to the "Abandoned/Vacant Home Joint Operations" program.

The "Soil Watch" program implemented on January 29, 2013 has resulted in five calls for service during the month of June. One of the five calls was for overgrown weeds. The remaining four calls were concluded as permitted uses ranging from issues such as problems with farm road access to soil movement within a property on active farmland. No charges were laid against a property owner. One non-farm use soil application was received this month.

As in previous years, the department is supporting and promoting public awareness of the City's Enhanced Pesticide Management Program with compliance efforts under Pesticide Use Control Bylaw No. 8514. Bylaw Liaison Property Use Officers attended 556 addresses during the month of June. There were no violations issued however residents were provided with information on the City's capacity to issue incremental fines in the case of related initial and/or continuing offences. In addition residents were provided with information regarding the cosmetic use of pesticides. The scope of this program was expanded by incorporating the division's

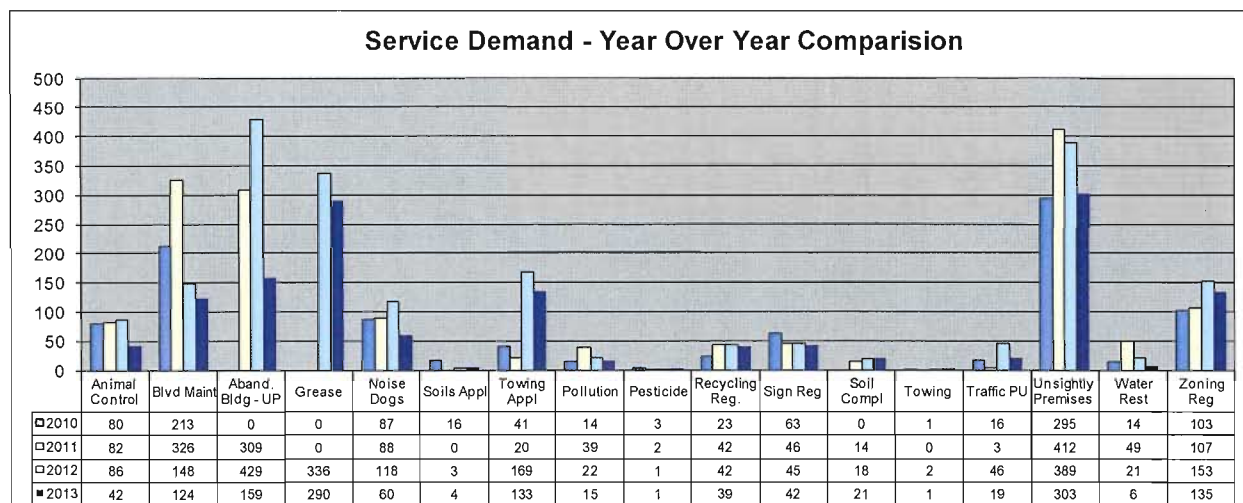
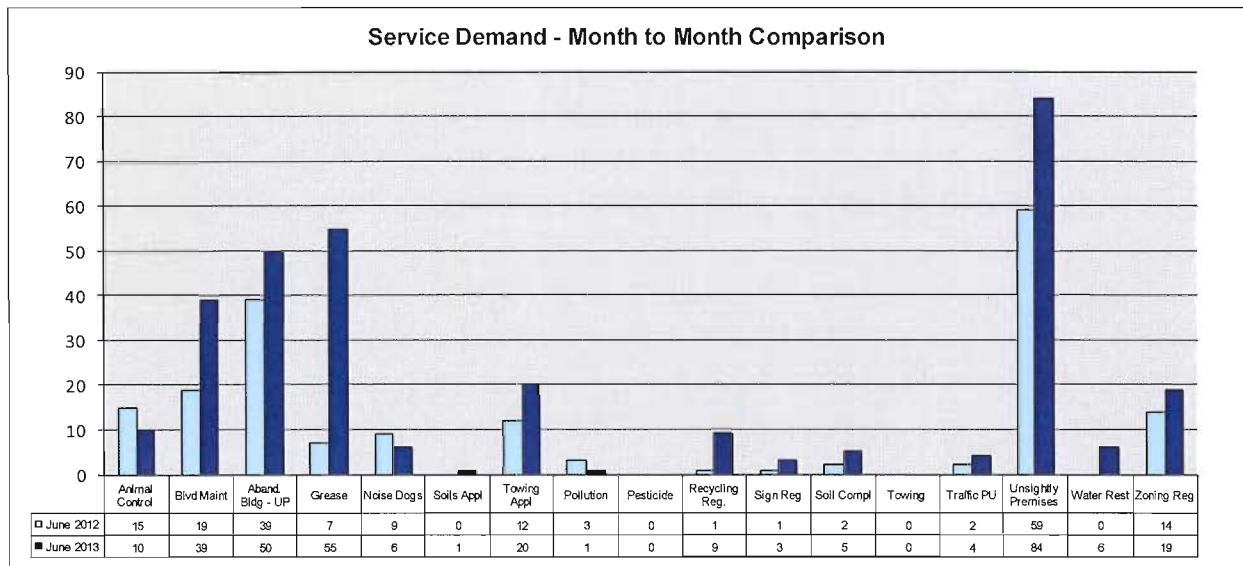
dog licensing strategy by simultaneously conducting unlicensed dog canvassing. This effort resulted in the issuance of 17 new dog licences and the registration of one renewal license.

The following is a summary of court appearances, charges laid and tickets issued by the Property Use Division during the month of June 2013:

The Honourable Judge Fratkin imposed a fine of \$10,000 to an owner of a property for unlawfully using land zoned single family detached as a multi-household business. The fine of \$4000 was ordered payable immediately. The balance of \$6000 is payable on August 31, 2013.

In addition to the fine, the Court imposed a section 263.1 Compliance Order pursuant to the Community Charter for the owner to comply with the Zoning Bylaw.

The following charts compare Property Use service demand by type for June 2013 vs. June 2012 as well as a comparative for the years 2010, 2011, 2012 and 2013:



## 2. Grease Management Program

The Grease Management Inspector conducted 63 regulatory visits to 55 food sector establishments during the month of June 2013, resulting in 18 bylaw violations.

## 3. Parking Program

### Customer Service Response

An average of 42 daily calls for service was fielded by administration staff in June 2013. This activity represents a decrease of approximately 1.0% compared to May 2013, and a decrease of approximately 1.0% when compared to the number of calls reported in June 2012.

### Enforcement Activity

A total of 3425 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of June 2013. This is an increase of approximately 13.6% compared to the number of violations issued in June 2012. This increase continues as a result of process improvements, effective officer deployment and a continued focus on service delivery.

In June 2013, 307 (9.0%) of the total violations issued were either cancelled or changed to a warning.

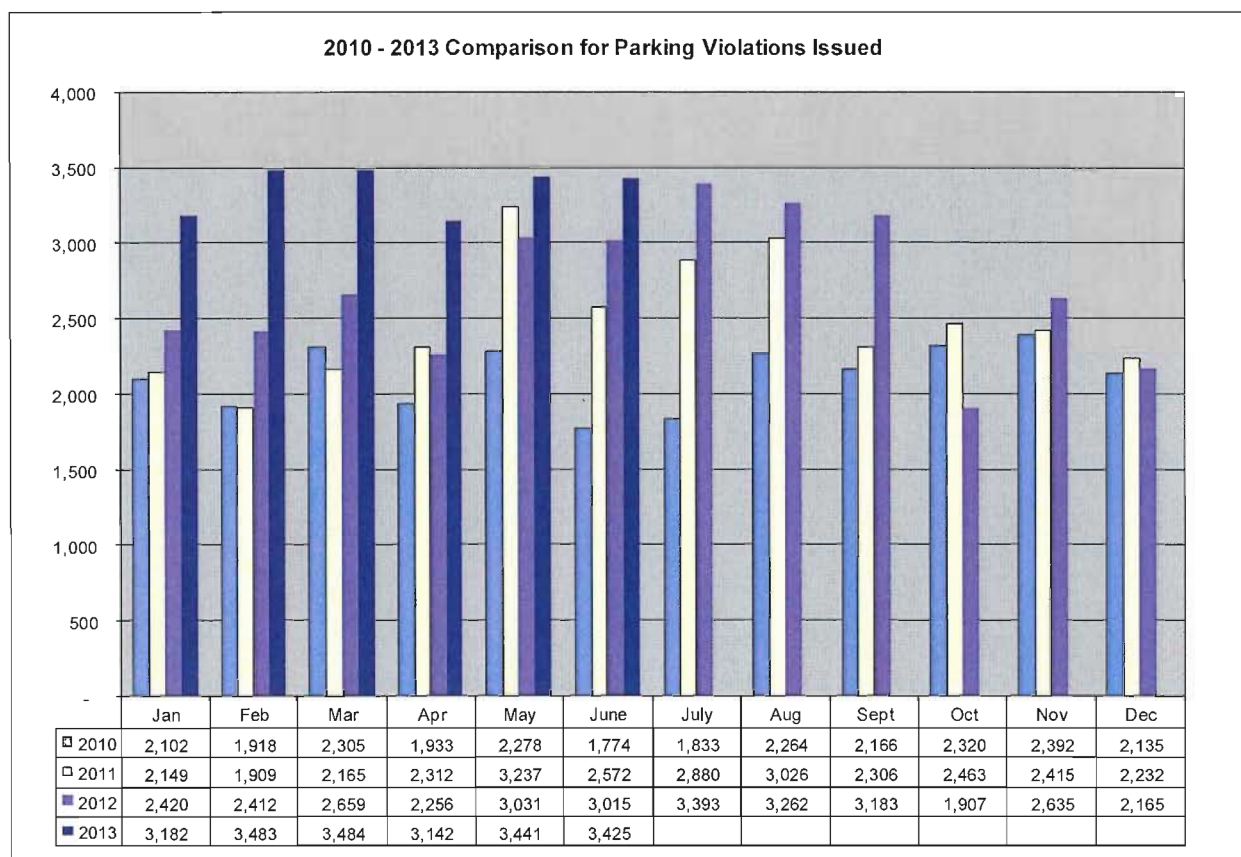
The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	17	5.5 %
Section 2.1 (b) Exception in Bylaw	11	3.6%
Section 2.1 (c) Poor likelihood of success at adjudication	11	3.6%
Section 2.1 (d) Contravention necessary - health related	4	1.3%
Section 2.1 (e) Multiple violations issued for one incident	13	4.2%
Section 2.1 (f) Not in the public interest	25	8.1%
Section 2.1 (g) Proven effort to comply	147	47.9%
Administrative Entries	39	12.7%
Warnings	40	13.1%

### Program Highlights

The Richmond Centre for Disability parking decal initiative was launched on June 12 starting with a public information advertisement posted in the Richmond Review. This announcement was followed by several weeks of educational leaflet distribution where courtesy notices were placed on vehicles displaying disability permits. In response to the City's educational "blitz" the Bylaw Department received three general inquiries.

Following is a month-to-month comparison reflecting the number of violations issued for the years 2010, 2011, 2012 and 2013:



#### 4. Animal Control

In June 2013 Community Bylaws issued 102 new dog licences, representing an increase of 32.5%, when compared to the number of new dog licences issued in June 2012. As of June 30, 2013 there were 5218 dogs licensed in Richmond. This total includes 76 dangerous dog license registrations. Animal Control officers conducted eight dangerous dog investigations as a result of dog bites during the month of June.

7 violation tickets were issued as a result of dog bite incidents.

In addition 16 violation tickets were issued for dogs without licenses. 14 violations were eventually switched to 'Warning Tickets' due to expedient compliance.

Four violation tickets were issued for incidents related to noise infractions.

#### 5. Revenue and Expenses

The following information is a month to month analysis of June 2013 compared to June 2012.

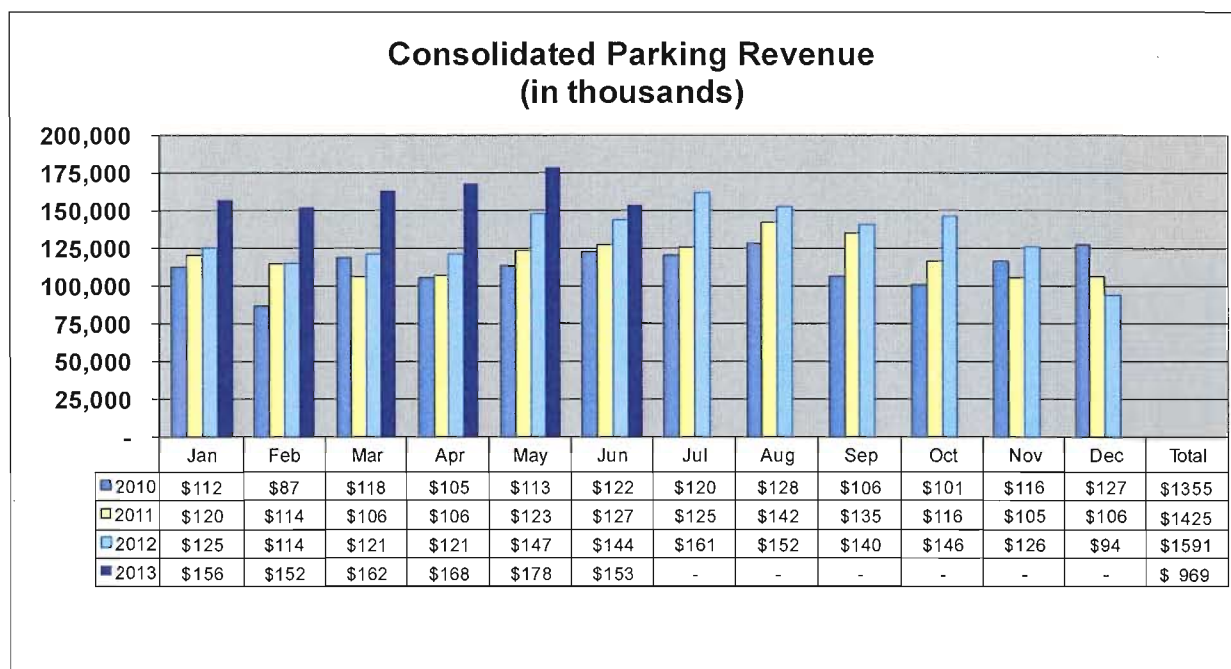
**Consolidated Parking Program Revenue** the total of meter, monthly permit and enforcement revenue increased by 6.7% over the same period last year, to \$153,248 in June 2013 from \$143,724 in June 2012.

**Meter Revenue** increased by 3.1% over the same period last year, to \$48,790 in June 2013 from \$47,345 in June 2012.

**Permit Revenue** decreased by 3.6% over the same period last year, to \$10,878 in June 2013 from \$11,282 in June 2012.

**Enforcement Revenue** increased by 10.0% over the same period last year, to \$93,580 in June 2013 from \$85,097 in June 2012.

The following chart provides a consolidated revenue comparison with prior years:



## Conclusion

Community Bylaw staff continue to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Edward Warzel  
Manager, Community Bylaws  
(604) 247-4601



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** August 26, 2013

**From:** Phyllis L. Carlyle  
General Manager, Law & Community Safety

**File:** 12-8060-01/2011-Vol 01

**Re:** Community Bylaws – July 2013 Activity Report

### Staff Recommendation

That the report titled Community Bylaws – July 2013 Activity Report dated August 26, 2013, from the General Manager, Law & Community Safety be received for information.

Phyllis L. Carlyle  
General Manager, Law & Community Safety  
(604.276.4104)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Budgets	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY DIRECTORS</b>	<b>INITIALS:</b> DW
<b>REVIEWED BY CAO</b>	<b>INITIALS:</b> 

## Staff Report

### Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Adjudication Program
5. Animal Control
6. Revenue & Expenses

### Analysis

#### 1. Property Use

##### Customer Service Response

An average of 20 daily calls for service was fielded by administration staff in July 2013. These calls for service include voice messages, directly-answered calls as well as emails. This activity represents a decrease of 15% compared to the number of calls fielded in June 2013 and is at par with the number of calls reported in July 2012.

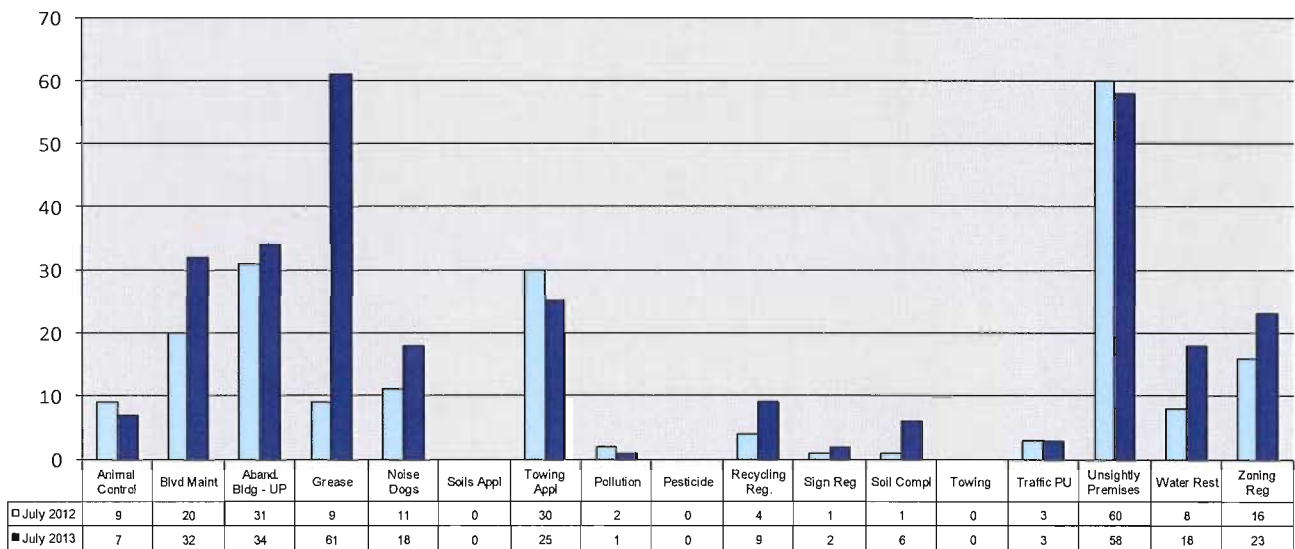
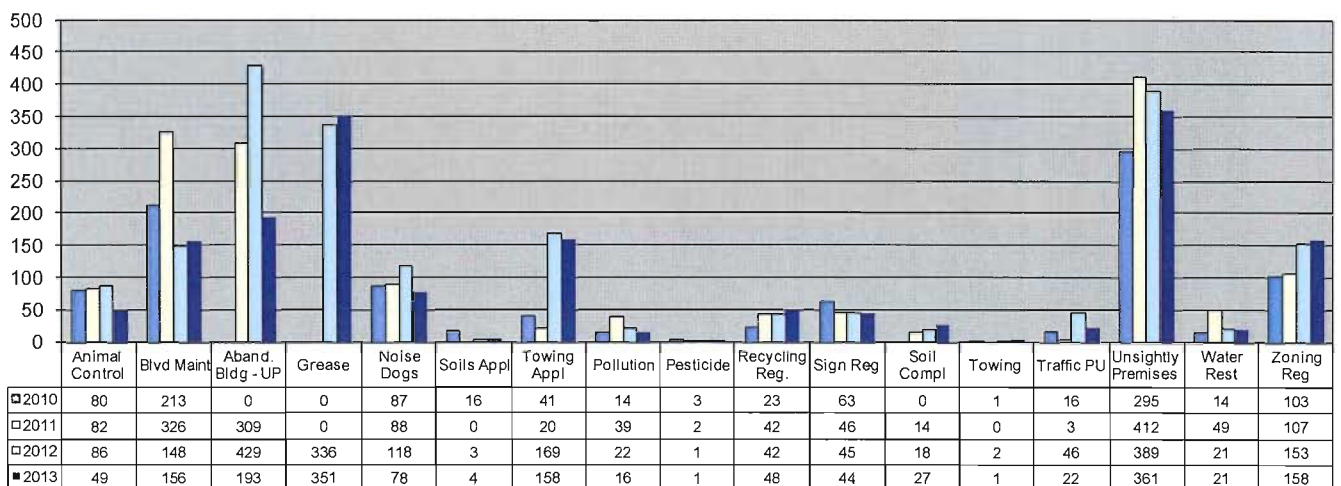
##### Enforcement Activity

Property use officers managed 236 investigational files during the month of July. File load statistics indicate this to be an increase of approximately 20% when compared to July 2012. This increase is attributed in part to an increase in calls for service for zoning contraventions; 23 in July 2013 compared to 16 in July 2012. The file load increase is also attributed to an increase in calls regarding boulevard maintenance, which rose from 20 in July 2012 to 32 in July 2013. Water restriction calls for service rose from 8 in July 2012, to 18 in July 2013.

Community Bylaws continues to monitor 107 residences in relation to the “Abandoned/Vacant Home Joint Operations” program.

The “Soil Watch” program implemented on January 29, 2013 has resulted in six calls for service for the month of July 2013. Two of the locations are currently under enforcement action; the remaining four calls were concluded as permitted uses. Permitted uses in these cases were identified as activity related to farm road access to soil movement within a property on active farmland. One charge was laid against a property owner and truck contractor for allowing soil or other material to be deposited on land situated within the Agricultural Land Reserve.

The following charts compare Property Use service demand by type for July 2013 vs. July 2012 as well as a comparative for the years 2010, 2011, 2012 and 2013:

**Service Demand - Month to Month Comparison****Service Demand - Year Over Year Comparison**

## 2. Grease Management Program

The Grease Management Inspector conducted 77 regulatory visits to 61 food sector establishments during July 2013 resulting in 4 by law violations.

## 3. Parking Program

### Customer Service Response

An average of 36 daily calls for service was fielded by administration staff in July 2013. This activity represents a decrease of approximately 15.0% compared to June 2013, and a decrease of approximately 66.0% when compared to the number of calls reported in July 2012.

### Enforcement Activity

A total of 3511 notices of bylaw violation were issued for parking, safety and liability infractions within the City during this month. This is an increase of approximately 3.4% compared to the number of violations issued in July 2012. This increase continues as a result of process improvements, effective officer deployment and a continued focus on service delivery.

In July 2013, 366 (10.4%) of the total violations issued were either cancelled or changed to a warning. A significant increase in number of warnings, 105 (28.7%), were generated as a result of changes to the Richmond Centre for Disability parking decal program. The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	15	4.1%
Section 2.1 (b) Exception in Bylaw	19	5.2%
Section 2.1 (c) Poor likelihood of success at adjudication	16	4.4%
Section 2.1 (d) Contravention necessary - health related	4	1.1%
Section 2.1 (e) Multiple violations issued for one incident	15	4.1%
Section 2.1 (f) Not in the public interest	19	5.2%
Section 2.1 (g) Proven effort to comply	126	34.4%
Administrative Entries	47	12.8%
Warnings	105	28.7%

### Program Highlights

Following is a month-to-month comparison reflecting the number of violations issued for the years 2010, 2011, 2012 and 2013:



#### 4. Dispute Adjudication Program

The July 23, 2013 Adjudication Hearings resulted in all eleven violations being upheld. Nine appeals were heard and two failed to attend the hearing. The next Adjudication Hearing is scheduled for October 22, 2013.

#### 5. Animal Control

Community Bylaws issued 104 new dog licences, representing an increase of 18 % when compared to the number of new dog licences issued in July 2012. As of July 31, 2013 there were 5342 dogs licensed in Richmond. This total includes 79 dangerous dog license registrations. Animal Control officers responded to three dog bite incidents each of which resulted in a dangerous dog investigation.

7 violation tickets were issued as a result of dog bite incidents.

Two violation tickets were issued for incidents related to noise infractions.

#### 6. Revenue and Expenses

Consolidated Parking Program Revenue the total of meter, monthly permit and enforcement revenue increased by 11.1% over the same period last year to \$179,266 in July 2013 from \$161,355 in July 2012.

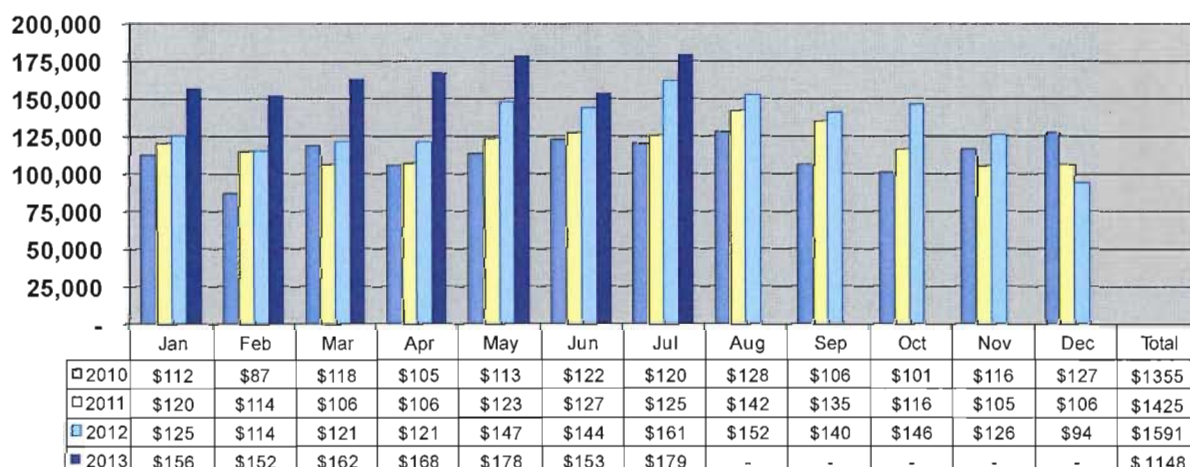
Meter Revenue increased by 15.0% over the same period last year, to \$48,538 in July 2013 from \$42,234 in July 2012.

Permit Revenue decreased by 4.8% over the same period last year, to \$13,183 for July 2013 from \$13,850 for July 2012.

Enforcement Revenue increased by 11.7% over the same period last year, to \$117,545 in July 2013 from \$105,271 in July 2012.

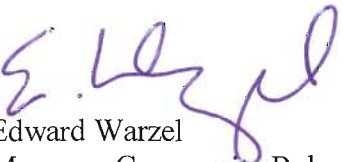
The following chart provides a consolidated revenue comparison with prior years:

**Consolidated Parking Revenue  
(in thousands)**



## **Conclusion**

Community Bylaw staff continue to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.



Edward Warzel  
Manager, Community Bylaws  
(604) 247-4601



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** August 21, 2013

**From:** Phyllis L. Carlyle  
General Manager

**File:**

**Re:** Touchstone Family Services Restorative Justice Contract Renewal

### Staff Recommendation

1. That the City enter into a three year contract (2014-2016) with Touchstone Family Association for the provision of the Restorative Justice Program, as outlined in the report "Touchstone Family Services Restorative Justice Contract Renewal" dated August 21, 2013 from the General Manager, Law and Community Safety; and
2. That the Chief Administrative Officer and General Manager of Law and Community Safety be authorized to execute the contract with Touchstone Family Association.

Phyllis L. Carlyle  
General Manager  
(604-276-4104)

### REPORT CONCURRENCE

**ROUTED TO:**

**CONCURRENCE**

Finance Division



**REVIEWED BY DIRECTORS**

**INITIALS:**

DW

**REVIEWED BY CAO**

**INITIALS:**

## **Staff Report**

### **Origin**

On January 1, 2011, the City of Richmond renewed the three year contract with Touchstone Family Association for the delivery of the Restorative Justice Program. The Touchstone Family Association is required to report to Council annually on:

- a) Restorative justice annual budget for the upcoming year;
- b) Restorative justice revenues and expenditure from the previous year;
- c) Performance indicators including the number of referrals, forums and completed resolution agreements;
- d) Milestones and achievements; and
- e) Participants' satisfaction survey.

On April 9, 2013 Community Safety Committee received a report entitled "Touchstone Family Services 2012 Restorative Justice Performance Outcome and Evaluation Report" providing a detailed review of the Restorative Justice Program in Richmond and addressing the above criteria.

As the term of the current agreement expires on December 31, 2013, Touchstone Family Association is requesting the continued financial support for a three year term beginning January 1, 2014 to December 31, 2016 at a cost of \$95,000 per year. This will allow Touchstone to operate the Restorative Justice Program in the City.

### **Analysis**

In British Columbia, the estimated 2012 annual cost for youth justice is approximately \$92M<sup>1</sup> and the number of completed youth court cases were 2,915<sup>2</sup> with a median length of 107 days. Should the youth be incarcerated, the cost would be approximately \$100,000 per year<sup>3</sup>, per youth.

The Provincial Government does not fund restorative justice to a level that would provide comprehensive services to the community. The City has long advocated for increased funding for restorative justice services but the Province maintains it will not advance additional funding. The Province's position has resulted in the City funding the Restorative Justice Program.

In 2008 the City entered into a three year agreement with Touchstone Family Association, renewing this contract in 2011 for three additional years, expiring December 31, 2013.

---

<sup>1</sup> Office of the Parliamentary Budget Officer, March 2013

<sup>2</sup> <http://www.statcan.gc.ca/pub/85-002-x/2013001/article/11803/tbl/tbl02-eng.htm>

<sup>3</sup> <http://www.domesticviolenceinfo.ca/upload/documents/2007-youthcrime.pdf>

The Richmond Restorative Justice Program uses an alternative approach to the courts that places the emphasis on accountability and problem solving as a way of addressing harm that takes place when a crime or incident occurs. All direct referrals come from the RCMP to Restorative Justice. Touchstone is presently working with the RCMP and retail stores to determine the industry's interest in direct referrals of youths.

In 2012, the number of youth files from the RCMP has decreased from 1,499 in 2011 to 1,129 in 2012. Consequently, the number of offenders involved in the program also decreased from 74 in 2011 to 42 in 2012.

In 2012, there were 36 referrals<sup>4</sup> made to the Richmond Restorative Justice Program. The average cost to the City is approximately \$2,261 per youth offender. Over the past six years the average number of referrals is 39 per year at an average cost to the City of \$1,850 per youth offender.

The Richmond Restorative Justice Program goal's is to provide an alternative approach to the courts that places emphasis on accountability and problem solving as a way of addressing the harm that takes place when a crime or incident occurs. RCMP and Touchstone continue to work together to ensure the best system is in place and youth crime continues to decline in Richmond.

### **Financial Impact**

The annual cost of the contract is \$95,000 per year. This amount has remained unchanged since the inception of the program in 2008. The term requested is for 3 years from 2014-2016.

### **Conclusion**

The contract with Touchstone Family Association to administer Richmond's Restorative Justice Program is a service delivery model that strengthens the social health and independence of families and children in our community through effective intervention and support services. This alternative service delivery model to the court system addresses the harm that takes place when a crime or incident occurs, and ensures accountability. The present contract expires in December 2013 and an additional three year agreement is requested.



Anne Stevens  
Senior Manager, Community Safety Policy & Programs  
(604-276-4273)

AS2:as2

---

<sup>4</sup> A referral can have more than one offender.