

Agenda

Community Safety Committee

Anderson Room, City Hall 6911 No. 3 Road Tuesday, July 9, 2019 4:00 p.m.

Pg. # ITEM

MINUTES

CS-4 Motion to adopt the minutes of the meeting of the Community Safety Committee held on June 11, 2019.

NEXT COMMITTEE MEETING DATE

September 10, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – MAY 2019

(File Ref. No. 12-8060-01) (REDMS No. 6208274)

CS-10

See Page CS-10 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled "Community Bylaws Monthly Activity Report – May 2019", dated June 12, 2019, from the General Manager, Community Safety, be received for information.

2. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - MAY 2019

(File Ref. No. 09-5000-01) (REDMS No. 6204511)

CS-17

See Page CS-17 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – May 2019", dated June 10, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

3. FIRE CHIEF BRIEFING

(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion: None.

4. **RCMP MONTHLY ACTIVITY REPORT - MAY 2019** (File Ref. No. 09-5000-01) (REDMS No. 6193919 v. 2)

CS-27

See Page CS-27 for full report

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled "RCMP Monthly Activity Report – May 2019", dated June 12, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

5. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. William Ng

Items for discussion:

- (i) Faith Patrols in the City
- (ii) RCMP Basketball Tournament

Pg. #

Pg.

ITEM

- (iii) Law Enforcement Torch Run
- (iv) Canada Day Celebrations in Steveston
- 6. COMMITTEE STANDING ITEM E-Comm
- 7. MANAGER'S REPORT

ADJOURNMENT



Minutes

Community Safety Committee

- Date: Tuesday, June 11, 2019
- Place: Anderson Room Richmond City Hall
- Present: Councillor Bill McNulty, Chair Councillor Alexa Loo Councillor Carol Day Councillor Kelly Greene Councillor Harold Steves
- Also Present: Councillor Chak Au Councillor Linda McPhail
- Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded That the minutes of the meeting of the Community Safety Committee held on May 14, 2019, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

July 9, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - APRIL 2019

(File Ref. No. 12-8060-01) (REDMS No. 6181948)

In reply to questions from Committee, staff advised that:

 previous to this year, staff had not received complaints regarding smoking infractions;

- staff follow up on overnight parking calls and issue tickets regardless if it's a resident parking or an individual staying in their vehicle overnight;
- cases where an individual is found to be staying overnight in their vehicle are forwarded to the Ministry and vulnerable persons unit with the RCMP;
- adjudications set for June 11th were a mix of animal control violation tickets and parking tickets;
- enforcement officers have been instructed to put more emphasis on maintenance around vacant properties which may explain the increase in unsightly premises complaints and enforcement staff do selfgenerate these calls;
- the grease calls for service comparison in Figure 2 of the staff report is the year to date average for all years up to April of that year;
- enforcement of sign violations have been stable since the adoption of the new Sign Regulation Bylaw in 2017;
- three temporary canvassers for dog licencing patrols have recently started and through the summer staff will focus more enforcement on dogs;
- staff are in the process of writing a report to Committee regarding short term rentals;
- staff are following up on all complaints regarding short term rentals and have been proactive in their approach;
- staff investigate each short term rental listing which could include multiples listings for one property and is investigated on a case by case basis as violations must be caught in the act;
- since the new regulations related to bed and breakfasts were instituted, staff proactively follow up on every listing found not just complaints;
- staff are coming back with recommendations, including a registration system and resource requirements, however booking companies will need to cooperate with the City to combat illegal short term rental listings; and
- staff actively investigate blatant illegal postings for short term rentals however staff require further follow up for multiple listings including locating the addresses.

Discussion ensued regarding (i) a resolution from Council from the previous May 14, 2019 Committee meeting concerning more assertive enforcement of short-term rentals, (ii) instituting a proactive approach in investigating bylaw infractions, and (iii) requiring registration information to be posted on any advertisements for short term rentals if registration requirements were implemented.

As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That bylaw enforcement staff move from complaint based to proactive investigations on all bylaw issues.

The question on the motion was not called as discussion took place on (i) further rules and refinement for short-term rentals, (ii) a public registry for short term rentals, and (iii) implementing advertising requirements for short term rentals.

The question on the motion was then called and it was CARRIED.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report – April 2019", dated May 8, 2019, from the General Manager, Community Safety, be received for information.

CARRIED

2. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - APRIL 2019

(File Ref. No. 09-5000-01) (REDMS No. 6183604 v. 3)

In response to queries from Committee, Jim Wishlove, Deputy Fire Chief, commented that (i) a significant number of applicants applied to the firefighter posting and 101 candidates will be invited to complete physical testing next week with approximately 70-75 to be interviewed for hiring this year and next year, (ii) overdose/poisoning is a dispatch grouping and may or may not be a fentanyl related call, (iii) Richmond Fire-Rescue staff have not recently used Narcan in any calls for services, and (iv) tall grass on boulevards does present a fire risk particularly as the weather becomes drier and hotter.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – April 2019", dated May 15, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

3. FIRE CHIEF BRIEFING

(Verbal Report)

(i) Structural Protection Unit Trailer

Mr. Wishlove provided an update regarding the deployment of the Structural Protection Unit Trailer noting that Richmond Fire-Rescue has completed staff training and the unit is now deployable and available for use as a resource.

4. RCMP MONTHLY ACTIVITY REPORT - APRIL 2019

(File Ref. No. 09-5000-01) (REDMS No. 6163353 v. 2)

Will Ng, Superintendent, Officer in Charge, spoke to the April 2019 RCMP Monthly Activity Report noting that (i) there has been a dramatic reduction in property crime due to intentional visibility in intelligence led locations based on crime data, (ii) late night road blocks at Vancouver International Airport and throughout the city have been successful in capturing impaired drivers and other violations, (iii) there was a slight increase in sex offences, however there were no trends or patterns related to relational offences or assaults, (iv) there continues to be a rise in calls for mental health services with over 200 year to date, and (v) RCMP staff are working on scheduling for increased support to address the increase in mental health calls for service.

In response to questions from Committee, Supt. Ng advised that:

- crime prevention newsletter is currently available to block watch members and could be made available in community centres in Richmond;
- residential break and enters includes any incident that enters the physical boundaries or threshold of the residence and property taken on the property is classified as theft from property which can be provided in the future;
- an online crime reporting tool for smaller offences will be launched next month with Richmond serving as a pilot municipality;
- RCMP staff are currently exploring real time crime mapping;
- number of calls in Richmond for substance addiction or mental health has no direct correlation with people moving into the area but there has been an increase in mental calls for services for people coming off of international flights and there are also chronic mental health clients with up to 30% calls for one client alone;
- just waiting for letter from Ottawa for approval of 19 officers approved for this year and then RCMP staff will start advertising those positions and hope to populate by the end of this year; and

• RCMP staff attended Iona beach this past weekend and registered 58 bicycles.

It was moved and seconded

That the report titled "RCMP Monthly Activity Report – April 2019", dated May 14, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

5. 2018-2019 RCMP ANNUAL PERFORMANCE PLAN FOURTH QUARTER (JANUARY 1 - MARCH 31, 2019) (File Ref. No. 09-5000-01) (REDMS No. 6163331 v. 2)

Supt. Ng reviewed the quarterly RCMP performance plan report and commented that (i) last year set a goal of 2% reduction property crime however statistics are currently still 2% over for the year, (ii) the *Cannabis Act* led to a reduction in charges for cannabis and trafficking and made an impact on RCMP's ability to meet drug offence targets, (iii) had a dramatic increase in calls for mental health service than years previous, and (iv) this year RCMP are looking at reduction in property crime and are currently on target and to meet targets to reduce organized crime, RCMP staff are looking to introduce new initiatives on combating money laundering as well as focus on wraparound services to assist with clients with complex needs.

In reply to queries from Committee, Supt. Ng remarked that (i) RCMP have started investigations at private residences in Richmond in relation to money laundering and have been attending currency exchanges and casinos to ensure accountability, (ii) RCMP have increased traffic enforcement and producing record numbers, (iii) the Prolific Offender Suppression Team has been very successful with a focus on city centre and have arrested some of these offenders, (iv) RCMP have deployed every wrap around service available for the individual that accounted for 20 per cent of the mental health calls for service and are working towards a resolution, (v) the *Cannabis Act* does allow for more enforcement laws related to cannabis smoking and possession, (vi) RCMP staff can provide information on violation tickets in relation to cannabis offences, and (vii) there is one active investigation related to swarming and is currently being investigated.

It was moved and seconded

That the report titled "2018-2019 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2019)", dated May 13, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

6. **RCMP/OIC BRIEFING**

(Verbal Report)

None.

7. COMMITTEE STANDING ITEM

E-Comm

The Chair advised that the Annual General Meeting is to be held next Thursday, June 20, 2019.

8. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded *That the meeting adjourn (4:55 p.m.).*

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, June 11, 2019.

Councillor Bill McNulty Chair Amanda Welby Legislative Services Coordinator



Re:	Community Bylaws Monthly Activity Report – M	ay 2019	
From:	Cecilia Achiam General Manager, Community Safety	File:	12-8060-01/20-Vol01
То:	Community Safety Committee	Date:	June 12, 2019

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report – May 2019", dated June 12, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Adhiam General Manager, Community Safety (4122)

REPORT CONCURRENCE				
ROUTED TO:	CONCURRENCE			
Finance Parks Services Engineering	DIG			
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:			
APPROVED BY CAO				

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

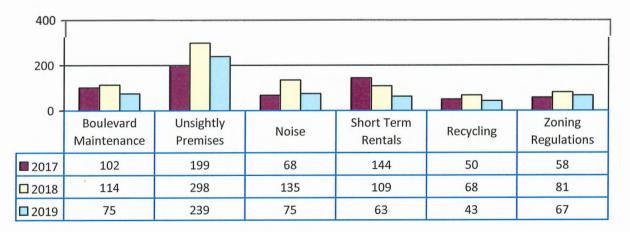
Analysis

Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

Property Use

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short-term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps. Overall, calls related to property use files are up 60 percent in the month of May when compared to previous months in 2019. While it is typical to see an increase in the spring and summer months when more people are outside, this year is trending to be busier than previous years.

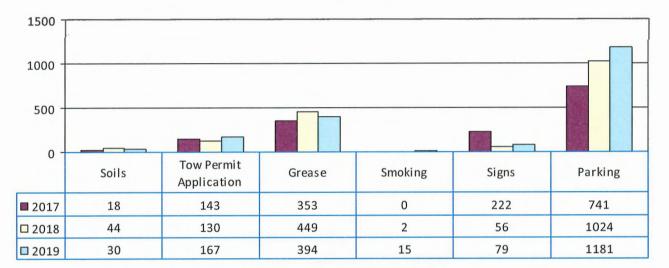
During the month of May, Community Bylaws collected over \$45,000 in court and ticket fines, well above budgeted figures. This is in addition to the \$35,000 collected in all previous months of 2019. While staff project revenue greater than budgeted figures for the 2019, staff do not expect the large increases to continue through the year. The revenue increase in May was due to payment of two large fines from Provincial Court decisions as a result of successful trials in March. The net increase in revenue from ticket fines that result in trials is minimal due to external legal costs. Nonetheless, it is important to demonstrate that the City enforces its bylaws to the fullest extent to encourage compliance.

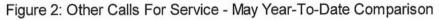




<u>Grease</u>

The Grease Officer remains focused on education and communication. During the month of May, the Grease Officer undertook 99 grease-trap inspections which are reflected in the cumulative total shown in Figure 2. There were three warning violation notices issued for contraventions of the Drainage, Dike and Sanitary Sewer System Bylaw No. 7551.





Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094. Four soil files were opened in May. The Officer continues to address issues of non-compliance on 35 properties in addition to monitoring 17 approved sites. There are 11 soil deposit proposals under various stages of review by City staff and/or the ALC. During the month of May, the Soil Bylaw Officer conducted 48 site inspections. Two violation notices were issued for non-compliance of the Soil Removal & Fill Deposit Regulation Bylaw No. 8094.

Dog Licencing and Patrols

During the month of May, 130 dogs were licenced. The total amount of dogs licenced to date is 6,537.

The month of May saw the start of Community Bylaws' annual "Dog in Hot Car" campaign which runs from May to September. Public awareness notices are posted on the City's social media platform and pamphlets warning of the dangers of leaving a dog in your car are distributed throughout the City to various businesses and city venues such as our Community Centres and Libraries.

Regional Animal Protection Society (RAPS) Officers, conduct monthly rotational patrols of the dikes, parks and school grounds within the City. The following were patrolled during the month of May which resulted in no contraventions of the Animal Control Regulation Bylaw No. 7932 or the Dog Licencing Bylaw No. 7138.

- Steveston Water Park
- Aberdeen Neighbourhood Park
- Blundell Elementary
- McDonald Beach
- Garden City Community Park
- Iona Beach Park
- Cambie Community Park
- Mathew McNair Secondary
- McLean Park
- South Arm Park
- Steveston Village
- Westwind Elementary

- MacNeill Secondary School
- Garry Point
- Cambie Community Centre
- Dyke Road
- General Currie Elementary
- Hugh Boyd Secondary
- Kingswood Elementary
- Homma Elementary
- Minoru Park
- Terra Nova Park
- Spul'u'kwuks Elementary
- Talmey Neighbourhood Park

Parking

Parking Officers continue to focus on safety and gain compliance through education and ticketing while proactively conducting their daily patrols. With the opening of the Richmond Night Market on May 1, parking officers have been assigned to patrol the market for parking infractions under the Traffic Bylaw No. 5870.

For the month of May, Parking Officers issued 2,786 violations associated with various parking and stopping offences.

Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

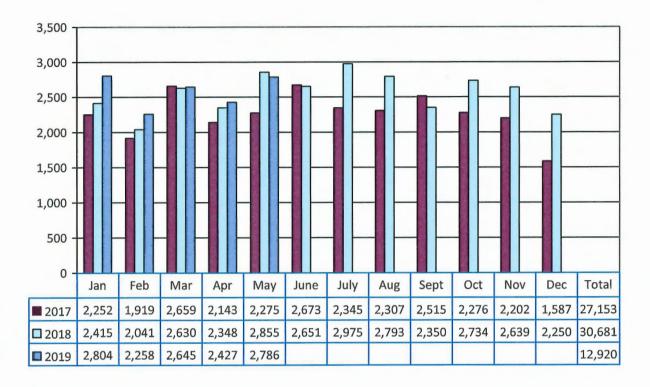
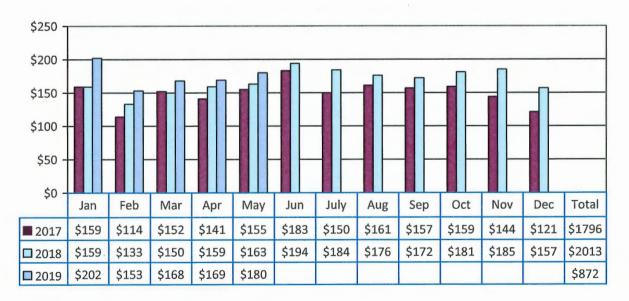


Figure 3: Parking Violations Issuance Comparison

Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public.

Table 1 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Table 1:	Community	Bylaw	Violations
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Ticket Issuance (BVN's & MTI's)		May	YTD
Short-Term Rental Offences		1	13
Soil Removal & Fill Deposit Offences		2	3
Grease Trap Offences		3	7
Parking & Stopping Offences		2786	12920
Animal Control Offences		11	52
	Totals	2803	12995

Adjudication

The next adjudication session, scheduled for June 11, 2019, will consist of 14 violations in contravention of City of Richmond Bylaws.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false alarm incidents (which are reported at year end only), tow permits and other permits and bylaw fines. These figures are shown in Table 2.

Table 2: Department Revenue by Source

Program Revenue	Budget May 2019	Actual May 2019	YTD Budget May 2019	YTD Actual May 2019
Contract Revenue ¹	0	10,000	0	25,000
Filming Revenue	0	1,400	0	13,271
Dog Licences	14,858	6,127	148,534	156,655
Towing Permits	1,171	3,200	8,538	10,430
Other Permits ²	2,783	600	20,284	37,607
Other Bylaw Fines ³	3,357	46,250	26,194	81,875
Parking Revenue ⁴	175,747	179,849	791,152	872,227
Total Revenue	\$197,916	\$247,426	\$994,702	\$1,197,065

¹ City Towing Contract with Rusty's

² Newspaper box and soil permit applications

³ Property Use and Animal control violations

⁴ Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

Financial Impact

None.

Conclusion

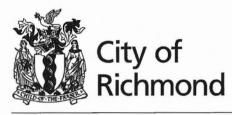
Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.

CS - 16

Carli Williams Manager, Community Bylaws And Licencing (604-276-4136)

Susan Lloyd Manager, Parking Enforcement, Animal Control And Administration, Community Bylaws (604-247-4467)

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Re:	Richmond Fire-Rescue Monthly Activity Report	- May 20	019
From:	Tim Wilkinson Fire Chief, Richmond Fire-Rescue	File:	09-5000-01/2019-Vol 01
То:	Community Safety Committee	Date:	June 10, 2019

Staff Recommendation

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – May 2019", dated June 10, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson Fire Chief (604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	
APPROVED BY CAO	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

We act as an effective team to proactively protect and enhance the City's livability by serving and educating our community, preventing harm and responding to emergencies.

Analysis

Community Involvement

RFR advances public safety awareness, education and community connections by providing valuable training activities, participation in community events and social media updates.

During May staff engaged with approximately 327 children and adults, while continuing to develop effective interagency relationships and partnerships within the community.

May 2019 events included:

- Safety presentations and hall tours with the following groups: Beta Sigma Phi International Women's Organization, SUCCESS Language Service Centre, JIBC Students and Pathways Clubhouse Society of Richmond.
- Richmond Fire-Rescue also attended the annual spring community event for Blair Elementary school.

Prevention

Successful initial launch of Summer 2019 Richmond Night Market. Fire Prevention staff facilitated detailed fire and life safety inspections with vendors.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In May 2019 there were a total 792 incidents, representing a 13.7 per cent reduction in calls from May 2018 (Attachment 1).

The average time on scene for RFR crews was 27 minutes; this is an increase over the 26 minutes in 2018. This is due to the nature and severity of each call.

In May 2019 there were 38 reportable fires to the Office of the Fire Commissioner; representing a 13.7 per cent decrease from May 2018. The average figure for fires reported in May over the last five years, is 53. RFR continues to monitor fire activities to identify and create programs to respond to emerging trends.

RFR's emergency fire response goal is to maintain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases some ten-fold once the fire leaves the room of origin. Fire damage and property losses during May 2019 are estimated at \$100. This total includes \$100 for building/asset loss and \$0 for content loss. The total building/asset and content value at risk was estimated to be \$1,213,000 and the total value preserved from damage was \$1,212,900. These numbers translate to 99.9 per cent of value protected (Table 1); this is higher than the 99.2 per cent protected value observed in 2018.

Table 1: Fire Calls By Type and Loss Estimates – May 2019							
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)	
Residential: Single family Multi family	32	619,000 594,000	100	-	-	618,900 594,000	
Commercial / Industrial	1	-	-	-	-	-	
Outdoor	30	-	-	-	-	-	
Vehicle/Vessel	2	-	-	-		-	
Totals*	38	1,213,000	100	-	-	1,212,900	

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable May 2019 incidents:

- May 2, 2019 Dock fire on Riverport Way. RFR crews were dispatched to reports of smoke and flames under a dock on Riverport Way. On arrival crews established command and investigated the dock. The dry grass and twigs around the piling at the southernmost corner of the dock had ignited. RFR crews flooded the area around the piling with cold fire foam and water to extinguish the fire. The area was checked with a Thermal Imaging Camera (TIC) for spread, none was found.
- May 3, 2019 Fire on No. 3 Road. RFR crews were dispatched to an apartment on No. 3 Road to a report of a structure fire. Upon arrival crews witnessed a small amount of fire and significant smoke showing from the exterior of the building. RFR crews quickly extinguished the fire and began to remove the exterior panelling to verify the complete extinguishment of the fire and assess for any extension. There were no reported injuries to the occupants, the onsite roofing contractors or RFR personnel. The overall damage is minimal to the structure, and the suite suffered only a broken light bulb. An RFR Fire Investigator attended to assist with the cause and origin investigation.

- May 6, 2019 Vehicle fire on Grant McConachie Way. RFR crews responded to the parkade at Vancouver Airport. On arrival two vehicles were on fire. Responding crews extinguished the fires quickly. On site operations reported there was no impact to their services or business. A small area of the parkade was deemed unusable until the cars were removed for further investigation. The effective collaboration and response between RFR crews, Vancouver Airport and RCMP staff resulted in a successful emergency response with no injuries and minimal impact.
- May 10, 2019 Fire on Dyke Road. Crews attended to a large beach fire on the bank of the river consisting of washed up logs and wood. Crews attacked and extinguished the fire with a water pump, hose and shovels. A chainsaw was used to cut multiple logs and expose any additional burning areas. Once extinguished crews assisted with cleanup of the scene.
- May 15, 2019 Fire at Odlin Road. Crews responded to reports of a fire on a balcony. On arrival the fire had been extinguished by the quick actions of the upper and lower floor occupants. It was reported that a tenant had accidentally dropped alcohol, which had been ignited by a cigarette. The liquid had dripped to the balcony below causing a small fire to spread onto another tenant's balcony. RFR crews carried out an investigation for fire spread and it was found it had not. Crews assisted with onsite cleanup.
- May 28, 2019 Hazmat incident on Granville Avenue. RFR Hazmat crews were dispatched to provide assistance to the RCMP's response to a clandestine laboratory. Crew set up a two pool decontamination area to assist RCMP officers with decontamination during the duration of the event.

Financial Impact

None.

Conclusion

RFR monitors activities to identify and create programs to respond to emerging trends.

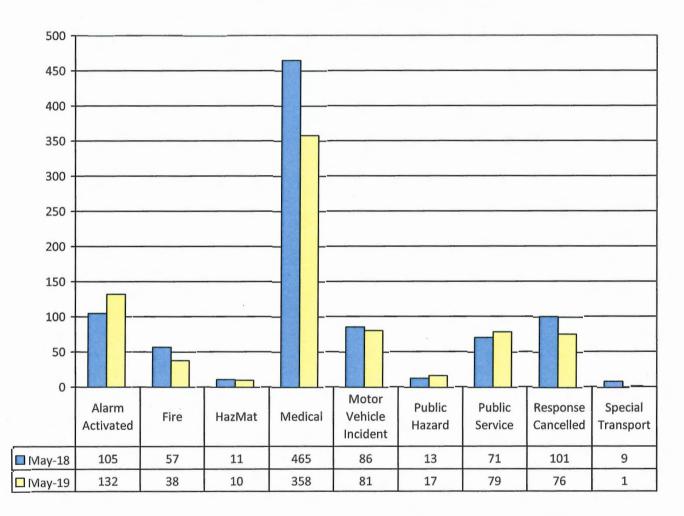
Tim Wilkinson Fire Chief (604-303-2701)

TW:js

Att. 1: Suppression Activity2: Location of May's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in May 2018 and 2019. In May 2019, there were a total of 792 incidents, compared to 918 in May 2018. This represents a decrease of 13.7 per cent.





Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 45 per cent of the total emergency responses for RFR during the month of May 2019. A detailed breakdown of the medical incidents for May 2018 and 2019 is set out in the following table by sub-type. There were a total of 358 medical incidents in May 2019 compared to 465 in May 2018, a decrease of 23 per cent.

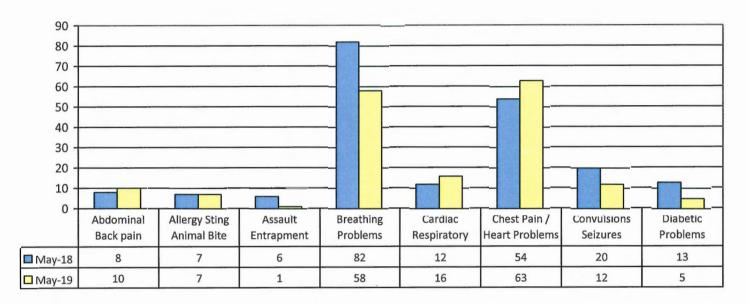
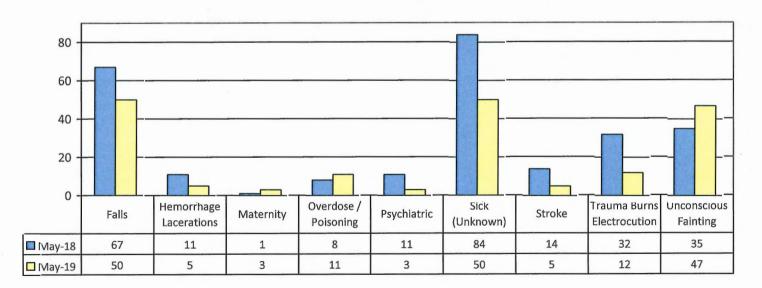


Table 4a: May 2018 & 2019 Medical Calls by Type

Table 4b: May 2018 & 2019 Medical Calls by Type



Fire Investigations

The fire investigation statistics for May 2019 are listed below:

Table 5: Total Fire Investigation Statistics – May 2019					
	Suspicious	Accidental	Undetermined		
Residential - Single-family Residential - Multi-family	-	32	-		
Commercial/Industrial	-	1	-		
Outdoor	1	26	3		
Vehicle	-	1	1		
Totals	1	33	4		

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – May 2019				
	Details			
Natural Gas / Propane Leaks (small)	6			
Flammable / Combustible Liquids	2			
Standby / Support for other agency	1			
Corrosive	1			
Totals	10			

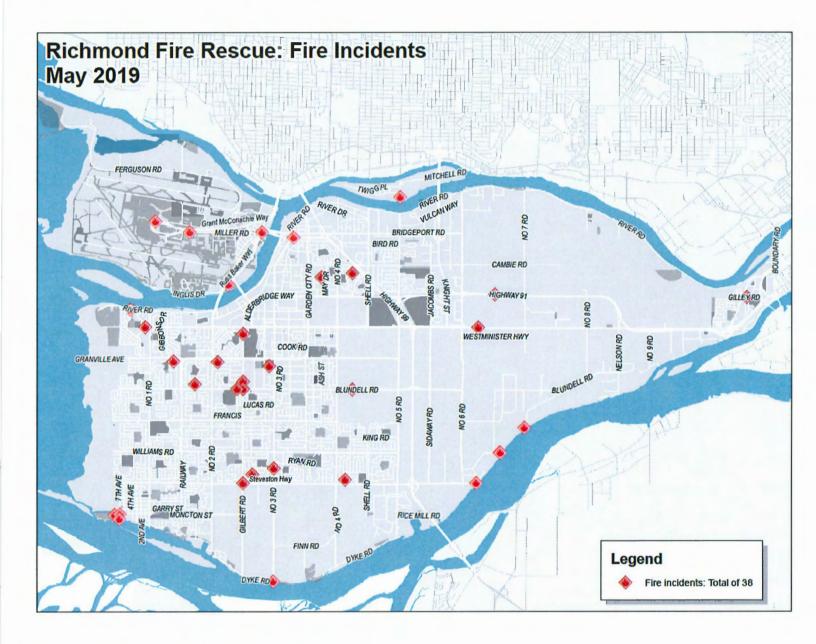


Figure 1: Location of reportable fires attended in May 2019 (total 38)

Figure 2: Location of medical calls in May 2019 (total 358)

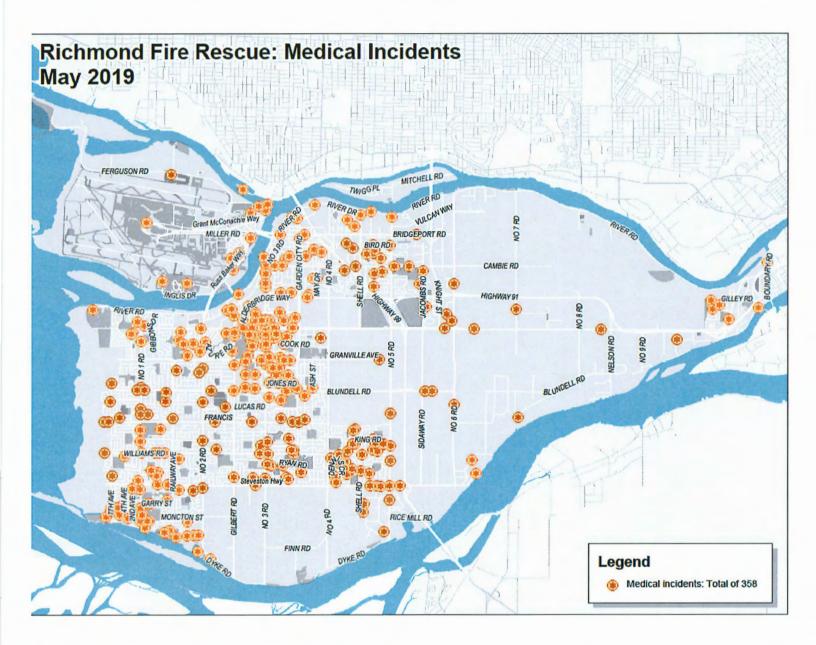
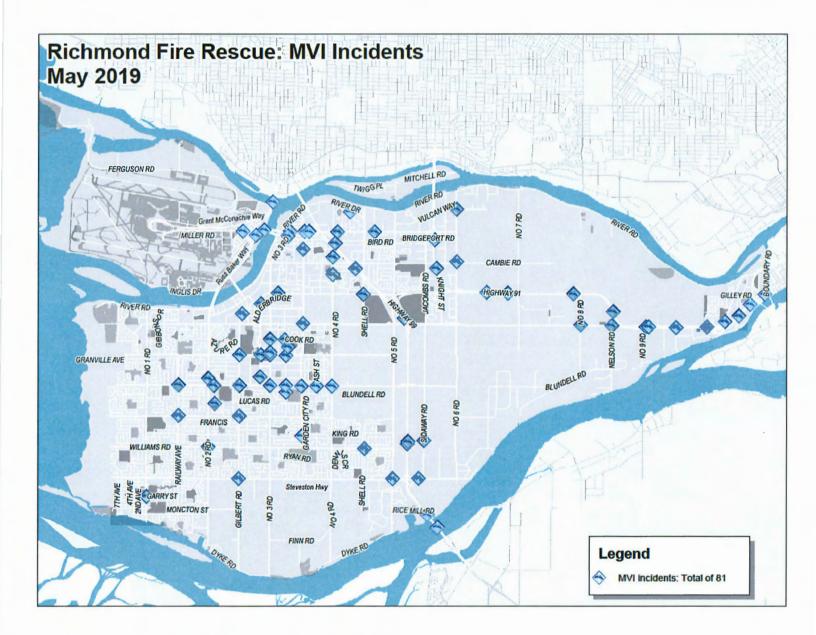


Figure 3: Location of MVI calls in May 2019 (total 81)





Re: RCMP Monthl	y Activity Report – May 2019			
From: Will Ng, Super Officer in Char	intendent ge, Richmond RCMP Detachment	File:	09-5000-01/2019-Vol 01	
To: Community Sa	fety Committee	Date:	June 12, 2019	

Staff Recommendation

That the report titled "RCMP Monthly Activity Report – May 2019", dated June 12, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Will Ng Superintendent, Officer in Charge (604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

- 1. Activities and Noteworthy files
- 2. Analysis of Police Statistics
- 3. Crime Trends Across Jurisdictions
- 4. Auxiliary Program
- 5. Block Watch
- 6. Community Police Station Programs
- 7. Crime Prevention Unit
- 8. Road Safety Unit
- 9. Victim Services
- 10. Youth Section

Analysis

Activities and Noteworthy Files

Pedestrian Motor Vehicle Accident

On May 4, 2019, a mother and two young children were struck by a vehicle in the area of Cook Road and No. 3 Road. The 29-year-old mother and her five-year-old son sustained non-life-threatening injuries, while her infant daughter, who was in a stroller, sustained minor injuries. The family was transported to hospital. The driver remained on scene and is cooperating with police.

Kwantlen Polytechnic University (KPU) Threat

On May 8, 2019, KPU's five campuses, including Richmond, were closed after the Surrey RCMP received an unsubstantiated threat. KPU closed campuses as a precautionary measure. Richmond RCMP officers were on scene at the Richmond campus to assist in the evacuation. Police investigation determined there was no threat to safety.

Positive Tickets

On May 9, 2019, the Richmond RCMP introduced the enhanced Positive Ticket for Youth program.¹ The original initiative was launched in 2001 to encourage positive behaviours in the community. Recent updates to the program include a new ticket design and more enhanced opportunities for youth to get involved in recreational activities. Richmond RCMP officers and other community service providers will be issuing tickets which can be redeemed for a free drop-in activity at a participating community facility.

¹ City of Richmond, <u>https://www.richmond.ca/newsevents/city/positiveticketforyouthprogram2019May09.htm</u>

Police Week

Police across Canada connected with local communities during National Police Week from May 12 to 18. Richmond RCMP participated by hosting local events at the City and Hamilton Community Centres. Officers were on hand to share information on crime prevention programs as well as to give visitors a glimpse of police cars and ATVs.

Pedestrian Motor Vehicle Accident

On May 22, 2019, RCMP officers responded to a call involving a pedestrian in the area of Gilbert Road and Blundell Road. The 70-year-old male was crossing the road with his wife when he was struck by a vehicle. The driver fled the scene. The victim was transported to hospital with serious injuries. The Richmond RCMP Criminal Collision Investigation Team is investigating.

Analysis of Police Statistics

In January 2019, important changes were implemented regarding the collection of Uniform Crime Reporting Survey data.² As a result of significant media attention in February 2017 regarding sexual assault reporting, the Canadian Centre for Justice Statistics (CCJS) and the Police Information and Statistics Committee of the Canadian Association of Chiefs of Police worked to develop recommendations for changes to police records methodology, with particular attention on classifying founded and unfounded cases. These changes will impact police statistics across Canada with effects on various crime types, not only sexual offences. The new standards will classify a case as founded unless there is evidence that the offence did not occur. As a result, there will likely be an increase in many police/crime statistics and clearance rates will conversely decline. This creates numerous challenges when conducting comparisons with previous years' data. The information presented in this section must be evaluated within the context of this limitation. Further analysis will be provided throughout the year.

Arson

In May 2019, there were five reported incidents of arson, which is up three incidents from the previous month. The number of arsons this month is up three incidents from May 2018 and remains within the five-year average range.

Assault Serious (Assault with a Weapon)

There were 12 assault serious events in May 2019, which is down one incident from April 2019. The number of serious assaults this month represents a 100 per cent increase from May 2018, during which a statistically low number of assaults were reported. The number of serious assaults this month is within the five-year average range.

² Statistics Canada, <u>https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm</u>

Auto Theft

There were 25 auto theft incidents this month, which is a 47 per cent increase from the previous month and a four per cent increase from May 2018. The number of auto thefts this month is within the five-year average range.

Drugs

In May 2019, there were 25 drug incidents, which is a 45 per cent decrease from the previous month and a 65 per cent decrease from May 2018. The number of drug offences this month is significantly below the five-year average range.

Mental Health

There were 164 mental health incidents in May 2019, which is a three per cent increase from April 2019 and a 10 per cent increase from May 2018. For a sixth consecutive month, the number of mental health incidents is significantly above the five-year average range.

Analyst projections indicate these elevated numbers are expected for future months. No patterns or trends have been identified. Further analysis indicates that the number of police apprehensions this month remained consistent with previous months. However, there were longer than average hospital wait times, including one incident which resulted in a hospital wait time of over five hours.

Residential Break and Enter

There were 43 break and enters to residences in May 2019, which is a seven per cent decrease from the previous month and a 20 per cent decrease from May 2018. The number of residential break and enters this month is within the five-year average. Year to date data indicates an eight per cent reduction compared to the same period last year.

Commercial Break and Enter

In May 2019, there were 22 break and enters to businesses, which represents a 22 per cent increase from April 2019 and a 12 per cent decrease from May 2018. Commercial break and enters are within the five-year average range.

Robbery

There were five robbery incidents in May 2019, which represents no change from the previous month and is three more incidents than reported in May 2018. This number of robberies is within the five-year average range.

Sexual Offences

There were 26 sexual offence files in May 2019, which is up one incident from the previous month and is more than double the incidents recorded in May 2018. This month's total is significantly above the five-year average range.

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The offences include sexual assault, sexual harassment, voyeurism and indecent acts. The increased number of sexual offences this month is due various factors including a number of investigations which originated with the BC Integrated Child Exploitation Unit as well as the CCJS scoring changes. No patterns or trends have been identified.

Shoplifting

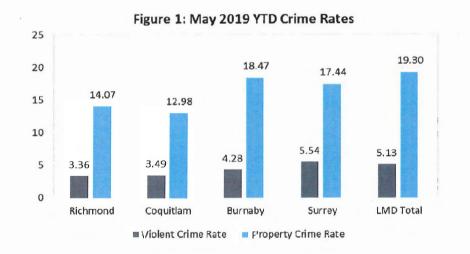
There were 98 shoplifting thefts in May 2019, which is a 26 per cent increase from the previous month and is more than double the number recorded in May 2018. This month, reported shoplifting thefts are above the five-year expected range. This increase is likely due to improved detection rather than an actual increase in this crime type.

Theft from Auto

There were 140 theft from auto incidents in May 2019, which represents an eight per cent decrease from the previous month and a 26 per cent decrease from May 2018. The number of theft from auto incidents is significantly below five-year average range. Year to date, there has been a 21 per cent decrease in thefts from automobiles compared to the same period in 2018.

Crime Trends across Jurisdictions

Data on crime rates is presented below (Figure 1)³ Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond has the lowest violent crime rate as well as the second lowest property crime rate. Many municipalities are experiencing crime types which are above the five-year averages. Violent crime rates, in particular, have significantly increased across the Lower Mainland. There is a strong likelihood that these increases are a result of the CCJS scoring changes.



³ Crime rate is calculated per 1,000 people (using 2019 population projections)

Auxiliary Program

In May 2019, Richmond Detachment has a complement of 35 Auxiliaries.⁵ Auxiliaries provided a total of 501 volunteer hours during the month of May. In the coming months, the Province of BC and RCMP "E" Division are expected to announce the training standards for the Tier 3 Auxiliary program.⁶ Once these details are known, the Detachment will commence recruitment of a new troop of Auxiliaries. In December 2018, the RCMP announced that for the immediate future there will be no changes to the current Auxiliary uniform.

Figure 2 compares the monthly hours of service provided by month from 2014 to 2018.

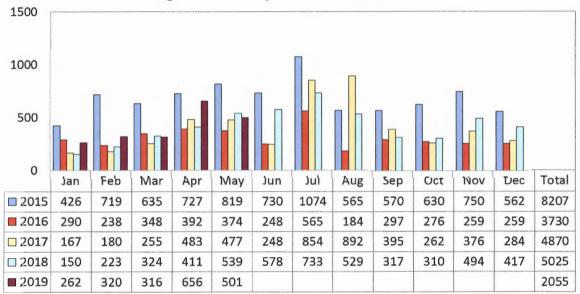


Figure 2: Auxiliary Volunteer Hours

Auxiliary Program Activities

Auxiliaries attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of May, Auxiliaries participated in:

- Break and Enter Outreach
- Crime Watch
- Home Security Checks

- Police Week
- Positive Ticket Program
- School Sports Events

⁵ Previously referred to as Auxiliary Constables.

⁵ http://www.rcmp-grc.gc.ca/en/auxiliary-program-tiers

Block Watch

At the end of May 2019, the Block Watch program had 455 groups totaling 8,496 participants. Currently, the program includes 551 captains and co-captains.⁷

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of May volunteer highlights included:

- The deployment of 29 volunteer foot/van patrols totalling 189 hours and three bike patrols, totalling 16 hours.
- 45 Fail to Stop deployments took place, which resulted in 1,299 warning letters.
- Speed Watch was conducted on 22,298 vehicles at various locations.
- May 2 Four RCMP Members and 17 volunteers participated in Project SWOOP. During this Speed Watch blitz 326 vehicles were observed speeding and notices were sent to registered vehicle owners.
- May 4 Two volunteers and two RCMP members participated in the Safe and Secure Living Fair at Aberdeen Centre, providing educational information on crime prevention and personal safety.
- May 7 Three volunteers and an RCMP member participated in crime prevention outreach in a residential break and enter hot spot area.
- May 7 RCMP members and three volunteers engaged students in a basketball event at Diefenbaker Elementary School.
- May 11 Volunteers, RCMP members and Auxiliaries participated in the Works Yard Open House.
- May 14 Volunteers, RCMP members and the Safety Bear participated in the Hamilton Community Centre Police Week event. Information on crime prevention programs, such as Block Watch was provided.
- May 15 RCMP members and six volunteers engaged students in a basketball event at Manoah Steeves Elementary School.
- May 16 Four volunteers and RCMP members participated in the City Centre Community Centre Police Week event.
- May 23 RCMP members and three volunteers engaged students in a basketball event at Quilchena Elementary School.
- May 23 Three volunteers participated in crime prevention outreach in residential break and enter hot spot areas. Accompanied by an RCMP member and an Auxiliary, volunteers visited 41 homes and spoke to residents about the Block Watch program.

⁷ The variance from previous months' data is due to an ongoing database upgrade. Revised numbers will continue to reflect more accurate participation data.

- May 28 RCMP members and three volunteers engaged students in a soccer event at Pythagoras Academy.
- May 29 Eight RCMP Members and eight volunteers participated in Project SWOOP at two different locations. A total of 64 Speed Watch letters were sent out as a result of this activity. Road Safety members issued 63 violation tickets.

Lock Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.

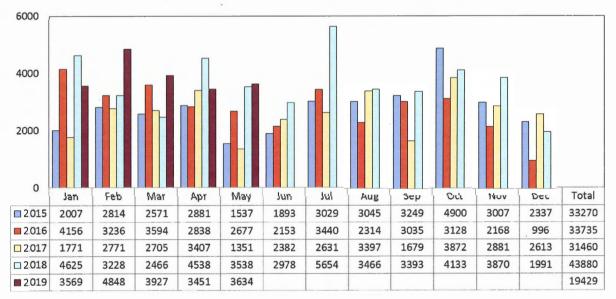


Figure 3: Lock Out Auto Crime Vehicles Issued a Notice

Speed Watch

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Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

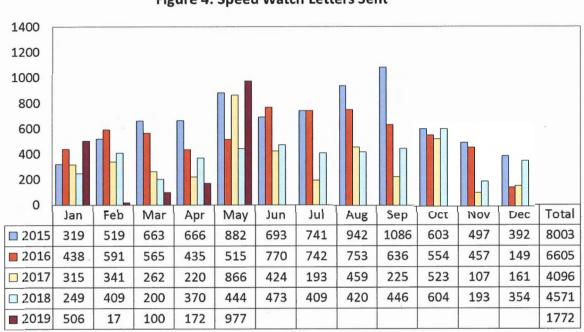


Figure 4: Speed Watch Letters Sent

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of May, the Crime Prevention Unit participated in the following events/activities:

- Break and Enter Outreach
- Broadmoor Patrols
- McHappy Day

- Police Week
- Project SWOOP
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare May 2019 data to both March 2019 and April 2019.

Infraction	March 2019	April 2019	May 2019	
Distracted Driving	207	161	133	
Driver License	261	267	265	
Impaired	28	23	36	
Intersection Offences	97	61	62	
Moving Violations ⁸	145	133	108	
Speeding	314	580	439	
Seatbelts	16	4	8	
Vehicle Related ⁹	66	83	74	
Other ¹⁰	11	27	19	
Total	1,145	1,339	1,144	

Violation Tickets were issued for the following infractions:

Victim Services

In May 2019, Richmond RCMP Victim Services attended after hours to 57 new clients and 13 crime/trauma scenes. The unit continues to currently maintain an active caseload of 148 ongoing files. Victim Services responded to a number of cases involving medical-related sudden deaths, suicides, motor vehicle accidents and family conflict.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of May, Youth Section highlights include:

- RCMP members from the Youth Section conducted a variety of presentations at Richmond high schools and elementary schools. The topics included the role of police, online issues affecting youth, social media and internet safety.
- Two RCMP members and an Auxiliary attended the Ferris Elementary School Family Fair and engaged with approximately 300 attendees, including school staff, students and parents.

Financial Impact

None.

⁸ Moving violations refers to unsafe lane change and unsafe passing.

⁹ Vehicle related refers to vehicle defects, for example no lights and no insurance.

¹⁰ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.

Edward Warzel

Manager, RCMP Administration (604-207-4767)

EW: mf

- Att. 1: Community Policing Programs
 - 2: Crime Statistics
 - 3: Crime Maps

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Community Policing Programs Information

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: <u>blockwatch@richmond.ca</u>
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

• The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

• Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

MAY 201<mark>9 STAT</mark>ISTICS RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm. For more information, contact Richmond Crime Analysts.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in red. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in purple. Below expected numbers will be noted in blue.

Year-to-Date percentage change is used to numbers from the prior year, but the new CCJS/UCR standards reduce the utility of this metric. 2019 YTD numbers will be biased to increase from the 2018 totals, despite any positive police action.

	Month May-19	5-Yr Avg	5-Yr Range	Yr Range Year to Date Totals			
		May		2018	2019	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	149	119.8	101-138	506	749	48%	243
Robbery	5	4.8	2-8	21	27	29%	6
Assault Common	51	39.4	36-42	187	251	34%	64
Assault Serious UCR 1410, 1420	12	12.8	9-17	48	56	17%	8
Sexual Offences UCR 1345 1330, 1386, 1310 3450/55/50	26	11.4	9-14	68	101	49%	33
PROPERTY CRIME (UCR 2000-Series Offences)	616	681.8	633-730	3291	3173	-4%	-118
Business B&E	22	27.6	23-33	170	144	-15%	-26
Residential B&E	43	54.0	43-65	321	296	-8%	-25
Auto Theft UCR 2135 (1-10) 2178	25	27.6	24-31	103	117	14%	14
Theft from Auto	140	202.0	176-228	1053	827	-21%	-226
Theft UCR 2130, 2140	82	105.8	84-127	449	468	4%	19
Shoplifting UCR 2133, 2148	98	55.6	42-69	328	401	22%	73
Fraud UCR 2160 (all), 2165, 2166	77	66.8	56-78	361	361	0%	0
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	196	201.4	177-226	884	871	-1%	-13
Arson UCR 1629, 2110	5	6.8	3-11	9	12	33%	3
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	961	1003.0	930-1076	4681	4773	2%	92
DRUGS (UCR 4000-Series Offences)	25	71.6	58-85	260	185	-29%	-75
MHA RELATED CALLS (MHA files or Mental Health flag)	164	117.4	99-136	597	859	44%	262

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