



**Community Safety Committee**

**Anderson Room, City Hall  
6911 No. 3 Road**

**Tuesday, July 9, 2013  
4:00 p.m.**

Pg. #      ITEM

**MINUTES**

**CS-5**      *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, June 11, 2013.*



**NEXT COMMITTEE MEETING DATE**

Tuesday, September 10, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

**LAW AND COMMUNITY SAFETY DEPARTMENT**

- 1. COMMUNITY BYLAWS – MAY 2013 ACTIVITY REPORT**  
(File Ref. No. 12-8060-01) (REDMS No. 3887257 v.3)

**CS-9**

See Page **CS-9** for full report

*Designated Speaker: Ed Warzel*

STAFF RECOMMENDATION

*That the staff report titled Community Bylaws – May 2013 Activity Report dated June 12, 2013, from the General Manager, Law & Community Safety be received for information.*



2. **RICHMOND FIRE-RESCUE – MAY 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 3891390)

CS-16

See Page CS-16 for full report

*Designated Speaker: Fire Chief John McGowan*

STAFF RECOMMENDATION

*That the staff report titled Richmond Fire-Rescue – May 2013 Activity Report, dated June 17, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*



3. **RICHMOND FIRE-RESCUE – JOB DEMANDS ANALYSIS AND FIT FOR DUTY DRILLS**

(File Ref. No.) (REDMS No. 3844734)

CS-23

See Page CS-23 for full report

*Designated Speaker: Fire Chief John McGowan*

STAFF RECOMMENDATION

*That the staff report titled Richmond Fire-Rescue – Job Demands Analysis and Fit For Duty Drills (dated May 29, 2013 from the Fire Chief) be received for information.*



4. **RCMP'S MONTHLY REPORT – MAY 2013 ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 3888088)

CS-26

See Page CS-26 for full report

*Designated Speaker: Supt. Renny Nasset*

STAFF RECOMMENDATION

*That the report titled RCMP's Monthly Report – May 2013 Activities (dated July 1, 2013, from the Officer In Charge, RCMP) be received for information.*



5. **RICHMOND RCMP 2011-2013 STRATEGIC PLAN UPDATE – FISCAL YEAR 2012/13**

(File Ref. No. 09-5350-01) (REDMS No. 3883841 v. 3)

CS-41

See Page CS-41 for full report

*Designated Speaker: Supt. Renny Nessel*

STAFF RECOMMENDATION

*That the report titled Richmond RCMP 2011-2013 Strategic Plan Update – Fiscal Year 2012/13 (dated June 3, 2013 from the Officer In Charge) be received for information.*



6. **FIRE CHIEF BRIEFING**

(Verbal Report)

*Designated Speaker: Fire Chief John McGowan*

Items for discussion:

- (i) *Safety Messaging – Safe Boating, BBQ Safety, and Falls / Injury Prevention*
- (ii) *Canada Day Events Update*
- (iii) *New Deputy Fire Chief*

7. **RCMP/OIC BRIEFING**

(Verbal Report)

*Designated Speaker: Supt. Renny Nessel*

Item for discussion:

None.

Pg. #

ITEM

8. **MANAGER'S REPORT**

**ADJOURNMENT**





## Community Safety Committee

Date: Tuesday, June 11, 2013

Place: Anderson Room  
Richmond City Hall

Present: Councillor Derek Dang, Chair  
Councillor Linda McPhail  
Councillor Ken Johnston  
Councillor Evelina Halsey-Brandt  
Councillor Bill McNulty

Also Present: Councillor Chak Au

Call to Order: The Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on Tuesday, May 14, 2013, be adopted as circulated.*

**CARRIED**

### NEXT COMMITTEE MEETING DATE

Tuesday, July 9, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

### PRESENTATION

1. With the aid of a PowerPoint presentation (copy on file, City Clerk's Office), Dave Guscott, President and CEO, E-Comm, and Doug Watson, Vice-President, Operations, E-Comm, provided an update on E-Comm's 2012 activities.

## Community Safety Committee

### Tuesday, June 11, 2013

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Mr. Guscott commented on Vision 2020 – E-Comm’s strategic plan – noting that it includes over 150 initiatives and focuses on five key areas: (i) highly-engaged employees, (ii) organizational effectiveness, (iii) service excellence and collaborative partnerships, (iv) service expansion, and (v) public-safety communication leaders. Also, he spoke of the Next Generation Radio Program, advising that E-Comm will transition to a new radio technology anticipated to be complete by 2017.

In reply to queries from Committee, Mr. Guscott spoke of a dedicated public safety broadband network and advised that call volumes across Metro Vancouver have been steady despite a growing population.

In response to comments made by the Chair, Mr. Guscott advised that the Next Generation Radio Program will facilitate keeping fees down. Also, Mr. Guscott commented on recent analyses done by the District of West Vancouver, the City of Burnaby, and the City of New Westminster in regards to cost-savings related E-Comm operating their dispatch services.

## LAW AND COMMUNITY SAFETY DEPARTMENT

### 2. COMMUNITY BYLAWS – APRIL 2013 ACTIVITY REPORT

(File Ref. No. 12-8060-01) (REDMS No. 3854559 v.5)

Edward Warzel, Manager, Community Bylaws, updated Committee on various amendments made to the City’s Bylaw Violation Notice.

It was moved and seconded

*That the staff report titled Community Bylaws – April 2013 Activity Report dated May 9, 2013, from the General Manager, Law & Community Safety be received for information.*

**CARRIED**

### 3. RICHMOND FIRE-RESCUE – APRIL 2013 ACTIVITY REPORT

(File Ref. No. 09-5000-01) (REDMS No. 3864286 v.2)

John McGowan, Fire Chief, Richmond Fire-Rescue (RFR), commented on RFR’s April 2013 statistics, noting that there was a three percent rise in overall call volume.

Discussion ensued regarding the estimated total value of buildings and contents preserved due to RFR’s suppression efforts, and it was suggested that this information be highlighted to residents and businesses.

**Community Safety Committee**  
**Tuesday, June 11, 2013**

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It was moved and seconded

*That the staff report titled Richmond Fire-Rescue – April 2013 Activity Report, dated May 16, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*

**CARRIED**

4. **RCMP'S MONTHLY REPORT – APRIL 2013 ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 3855695)

Renny Nasset, Officer in Charge (OIC), Richmond RCMP, spoke of laser aircraft strikes and Nav Canada's response to such strikes.

Also, OIC Nasset advised that the recent analyses done by the City of Burnaby and the City of Coquitlam in regards to cost-savings related E-Comm operating their dispatch services would be forwarded to Council for information.

It was moved and seconded

*That the report titled RCMP's Monthly Report – April 2013 Activities (dated June 1, 2013, from the Officer In Charge RCMP) be received for information.*

**CARRIED**

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Item for discussion:

Fire Chief McGowan spoke of E-Comm's Next Generation Radio Program, noting that a pilot program would precede live testing.

6. **RCMP/OIC BRIEFING**

(Verbal Report)

Item for discussion:

Inspector Bart Blachford, Richmond RCMP, commented on the success of Project Swoop, a one day education and enforcement campaign held on May 23, 2013, which focused on high risk driving behaviours.

7. **MANAGER'S REPORT**

None.

**Community Safety Committee**  
**Tuesday, June 11, 2013**

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**ADJOURNMENT**

It was moved and seconded

*That the meeting adjourn (4:45 p.m.).*

**CARRIED**

Certified a true and correct copy of the  
Minutes of the meeting of the Community  
Safety Committee of the Council of the  
City of Richmond held on Tuesday, June  
11, 2013.

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Councillor Derek Dang  
Chair

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Hanieh Berg  
Committee Clerk





# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** June 12, 2013

**From:** Phyllis L. Carlyle  
General Manager, Law & Community Safety

**File:** 12-8060-01/2011-Vol 01

**Re:** Community Bylaws – May 2013 Activity Report

### Staff Recommendation

That the report titled Community Bylaws – May 2013 Activity Report dated June 12<sup>th</sup>, 2013, from the General Manager, Law & Community Safety be received for information.

Phyllis L. Carlyle  
General Manager, Law & Community Safety  
(604.276.4104)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Budgets	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY DIRECTORS</b>	<b>INITIALS:</b> DW
<b>REVIEWED BY CAO (DEPUTY)</b>	<b>INITIALS:</b> AE

## Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Parking Program
2. Property Use
3. Grease Management Program
4. Animal Control
5. Adjudication Program
6. Revenue & Expenses

## Analysis

### 1. Parking Program

#### Customer Service Response

An average of 44 daily calls for service was fielded by administration staff in May 2013. This activity represents a decrease of approximately 9.0% compared to April 2013, and is on par with the number of calls reported in May 2012.

#### Enforcement Activity

A total of 3441 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of May 2013. This is an increase of approximately 13.53% compared to the number of violations issued in May 2012. This significant increase continues as a result of process improvements, effective officer deployment and a continued focus on service delivery.

In May 2013, 301 (8.75%) of the total violations issued were either cancelled or changed to a warning.

The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	23	7.64%
Section 2.1 (b) Exception in Bylaw	5	1.67%
Section 2.1 (c) Poor likelihood of success at adjudication	8	2.66%
Section 2.1 (d) Contravention necessary - health related	4	1.33%
Section 2.1 (e) Multiple violations issued for one incident	6	1.99%
Section 2.1 (f) Not in the public interest	17	5.65%
Section 2.1 (g) Proven effort to comply	140	46.50%
Administrative Entries	50	16.61%
Warnings	48	15.95%

## Program Highlights

In April there were no incidents of vandalism to parking meters, however, routine repairs of the City's aging inventory accounted for two in-field service calls and three battery replacements.

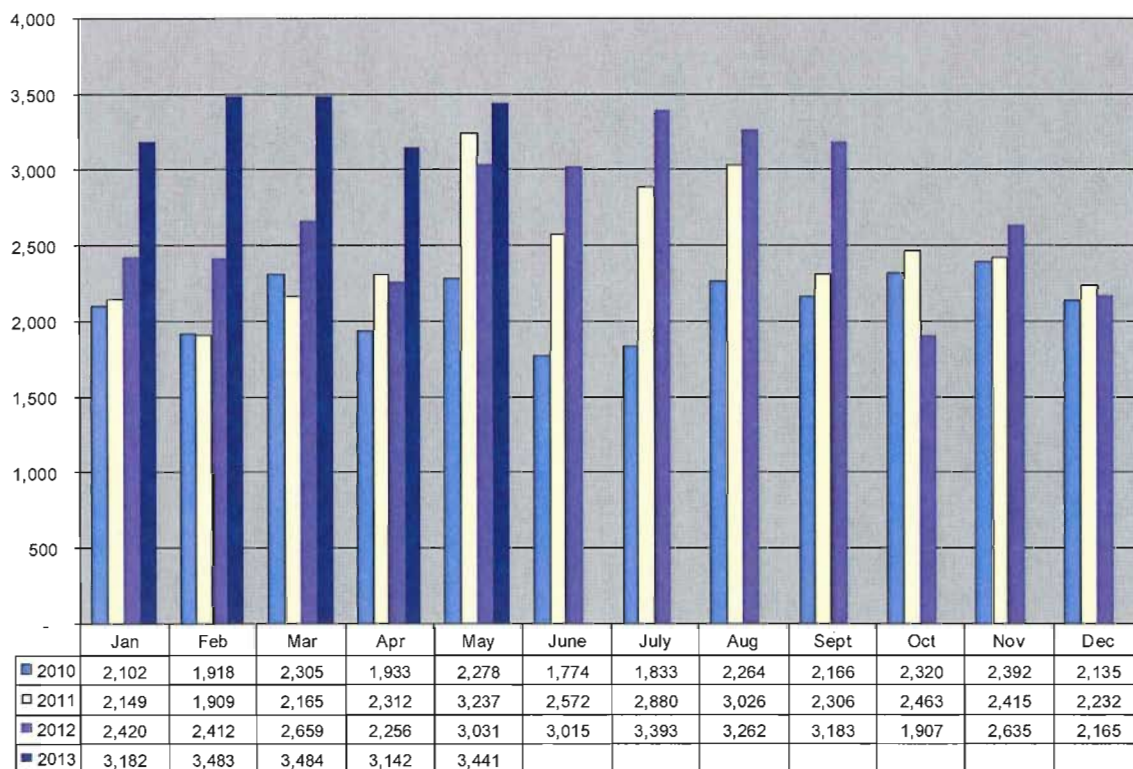
On June 12<sup>th</sup> Community Bylaws, in partnership with Richmond Centre for Disability, launched the parking decal initiative. The program roll-out began with ads in the Richmond Review on June 12<sup>th</sup> and June 26<sup>th</sup>. Staff have been supporting the program with the distribution of vehicle leaflets which began in mid June.

"Same day" customer service response related to parking inquiries and complaints has reached a 95% success level in the department with the remaining calls and emails being attended to within 24 hours. This improvement is the result of the department's sustained efforts for "continuous improvement" resulting in a shared and timely response to public inquiries.

Significant increases in enforcement activity were achieved during the first quarter of this year and continue into the second quarter as the focus on programs, their effectiveness and the development of further efficiencies remains. Of special note is that sustained enforcement activity did not result in any significant increases in integrity based complaints (e.g. officer conduct).

Following is a month-to-month comparison reflecting the number of violations issued for the years 2010, 2011, 2012 and 2013:

**2010 - 2013 Comparison for Parking Violations Issued**



## **2. Property Use**

### Customer Service Response

An average of 20 daily calls for service was fielded by administration staff in May 2013. This is slightly above the number of calls fielded in April 2013 and reflects a 100% increase compared to calls reported in May 2012.

### Enforcement Activity

In May 2013, 241 investigation files were created and assigned for inspection and/or investigation. This file load indicates an increase of approximately 30% when compared to May 2012. This increase is attributed in part to an increase in calls for service from resident concerns regarding unsightly premises; 84 in May 2013 compared to 60 in May 2012. The file load increase is also attributed to an increase in calls regarding boulevard maintenance. Data from May 2012 indicated 8 boulevard maintenance contraventions compared to 26 for May 2013.

Community Bylaws continues to currently monitor 97 residences in relation to the “Abandoned/Vacant Home Joint Operations” program.

The “Soil Watch” program implemented on January 29, 2013 has resulted in two calls for service. Staff continue monitoring 9360 Finn Road as well as other properties in the Agricultural Land Reserve. In May, Community Bylaws received three non-farm use applications related to soil fill and removal on properties within the City’s Agricultural Land Reserve.

As in previous years, the department is supporting and promoting public awareness of the City’s Enhanced Pesticide Management Program with compliance efforts under Pesticide Use Control Bylaw No. 8514. Bylaw Liaison Property Use Officers attended 654 addresses during the month of May. In addition to providing residents with information regarding the cosmetic use of pesticides, officers are expanding the dog licensing strategy by conducting unlicensed dog canvassing at the same time. This effort has resulted in the issuance of 24 new dog licences and the registration of two renewal licenses. Pesticide advisory and dog licence canvassing will continue during the month of June 2013.

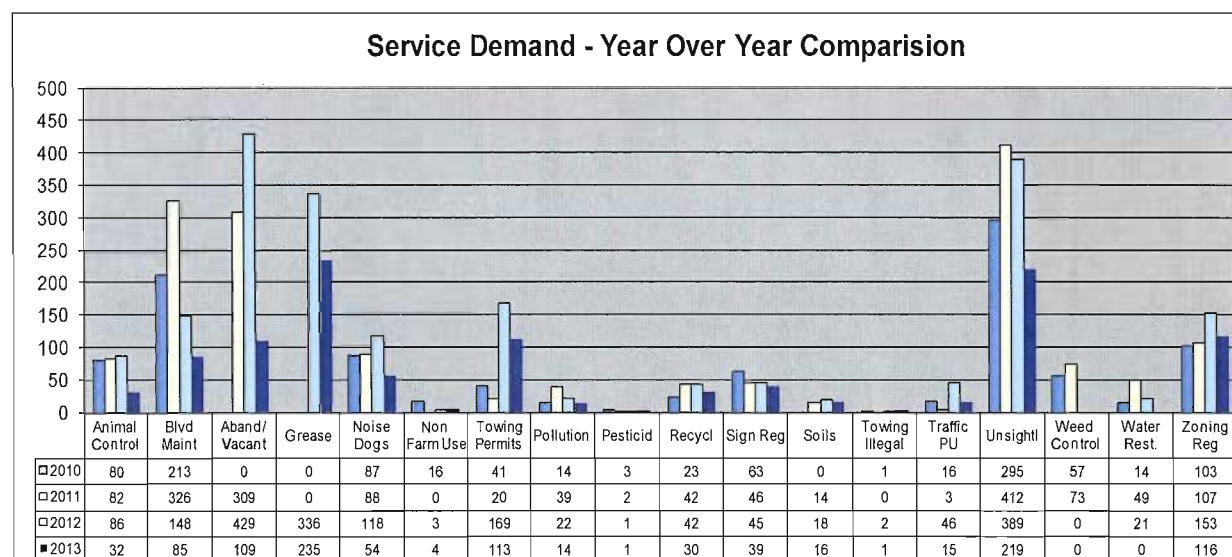
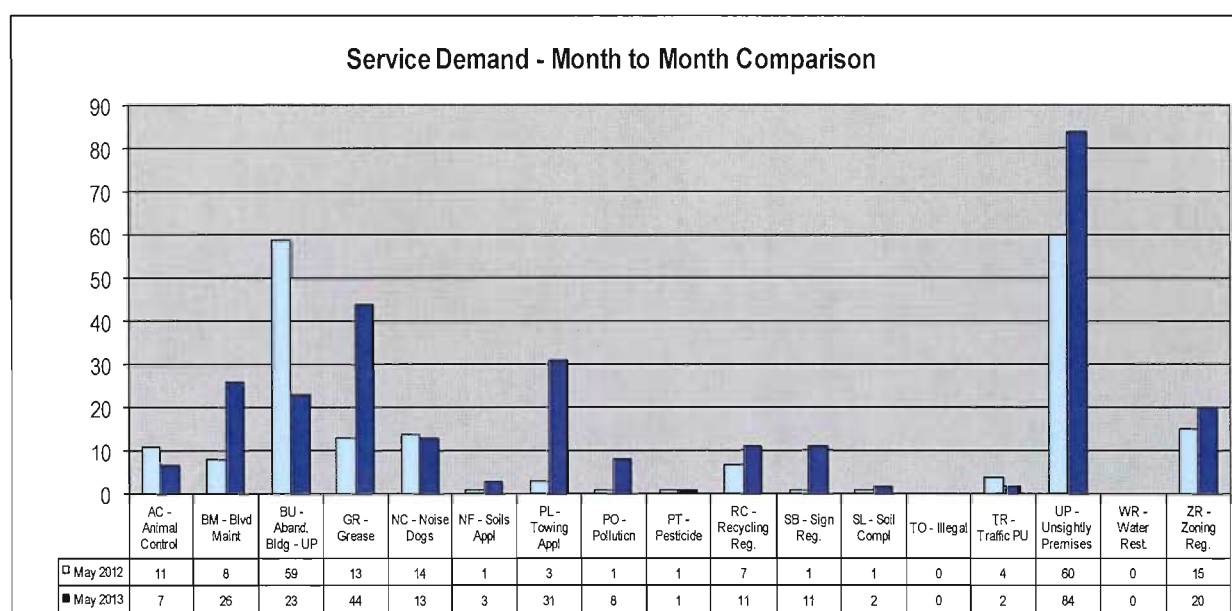
On May 25, 2013 Community Bylaws participated in the City’s Public Works Open House in the form of a Community Bylaws educational booth. Staff organized games and contests to highlight parking issues, responsible dog ownership, grease management and community property standards.

Richmond Health Protection are contracted to enforce and manage the City of Richmond’s Noise Regulation Bylaw No. 8856. Enquiries and complaints are received by the Health Department directly from the public or referred by City staff and the RCMP. Richmond Health provides semi-annual reports to Community Bylaws on noise trends and complaints in January and July each year. The January 2013 report covered the reporting period July 1, 2012 to December 31, 2012 where there were a total of 312 noise related activity items recorded during the reporting period. This number constitutes an increase of 8.3% when compared to the same period last year (June 2011 – December 2011). This increase is attributed to the following noise complaint categories: construction, party/music, mechanical, and industrial

The following table shows a breakdown of categories for the number of files related to noise complaints that were managed by Richmond Health for the reporting period July 1, 2012 to December 31, 2012.

July 1 to December 31	Construction	Party/Music	Traffic	Mechanical	Alarms	Neighbours	Industrial	Misc.	Plan Reviews	Special Event/ Development Applications	Total
2012	63	14	10	21	1	9	6	15	114	59	312

The following charts compare Property Use service demand by type for April 2013 vs. April 2012 as well as a comparative for the years 2010, 2011, 2012 and 2013:



### **3. Grease Management Program**

The Grease Management officer conducted 60 regulatory visits to 44 food sector establishments during May 2013, which resulted in four by-law violations.

### **4. Dispute Adjudication Program**

On May 28, 2013, a total of 15 Adjudication Hearings resulted in the following outcomes:

- Thirteen violations were upheld (three disputants did not attend and the allegations were deemed to have occurred)
- Two violations were suspended

The next Adjudication Hearing is scheduled for July 23, 2013.

### **5. Animal Control**

In May 2013 Community Bylaws issued 87 new dog licences, representing a decrease of 17.24%, as compared to the number of new dog licences issued in May 2012. As of May 31, 2013 there were 5251 dogs licensed in Richmond. This total includes 70 dangerous dog license registrations. Animal Control officers responded seven dog bite incidents each of which resulted in a dangerous dog investigation; as well as seven requests for off-leash enforcement.

In order to encourage more dog registrations which provide dog owners an added safety net for lost, stolen, or missing dogs, a more strategic “door-to-door” dog license canvassing procedure will commence at the beginning of June 2013. The capacity to process payments via cash, cheque or credit card, while conducting neighbourhood canvasses, will be one of the conveniences and service level enhancements the community should notice.

### **6. Revenue and Expenses**

The following information is a month to month analysis of May 2013 compared to May 2012.

#### **Consolidated Parking Program Revenue:**

The total meter, monthly permit and enforcement revenues increased by 20.8% over the same period last year. Specifically, consolidated revenues were \$177,887 for May 2013 compared to \$147,279 for May 2012.

#### **Meter Revenue:**

Meter revenue increased by 15.8% over the same period last year. Specifically, meter revenue was \$52,275 for May 2013 compared to \$45,124 for May 2012.

#### **Permit Revenue:**

Permit revenue remained the same over the same period last year. Specifically, permit revenue was \$12,150 for May 2013 compared to \$12,051 for May 2012.

#### **Enforcement Revenue:**

Enforcement revenue increased by 25.9% over the same period last year. Specifically enforcement revenue was \$113,462 for May 2013 compared to \$90,104 for May 2012.

The following chart provides a consolidated revenue comparison with prior years:



### Conclusion

Community Bylaw staff continue to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Edward Warzel  
Manager, Community Bylaws  
(604) 247-4601



# City of Richmond

## Report to Committee

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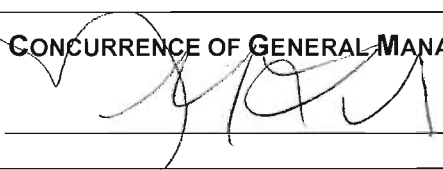
**To:** Community Safety Committee **Date:** June 17, 2013  
**From:** John McGowan **File:** 09-5000-01/2012-Vol  
Fire Chief, Richmond Fire-Rescue 01  
**Re:** Richmond Fire-Rescue – May 2013 Activity Report

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### Staff Recommendation

That the staff report titled Richmond Fire-Rescue – May 2013 Activity Report, dated June 17, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: DW
REVIEWED BY CAO (DEPUTY)	INITIALS: DE



## Staff Report

### Origin

The purpose of this report is to keep Council informed on matters pertaining to public safety services in the community of Richmond.

*Council Term Goals for 2011-2014 identify the desire to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

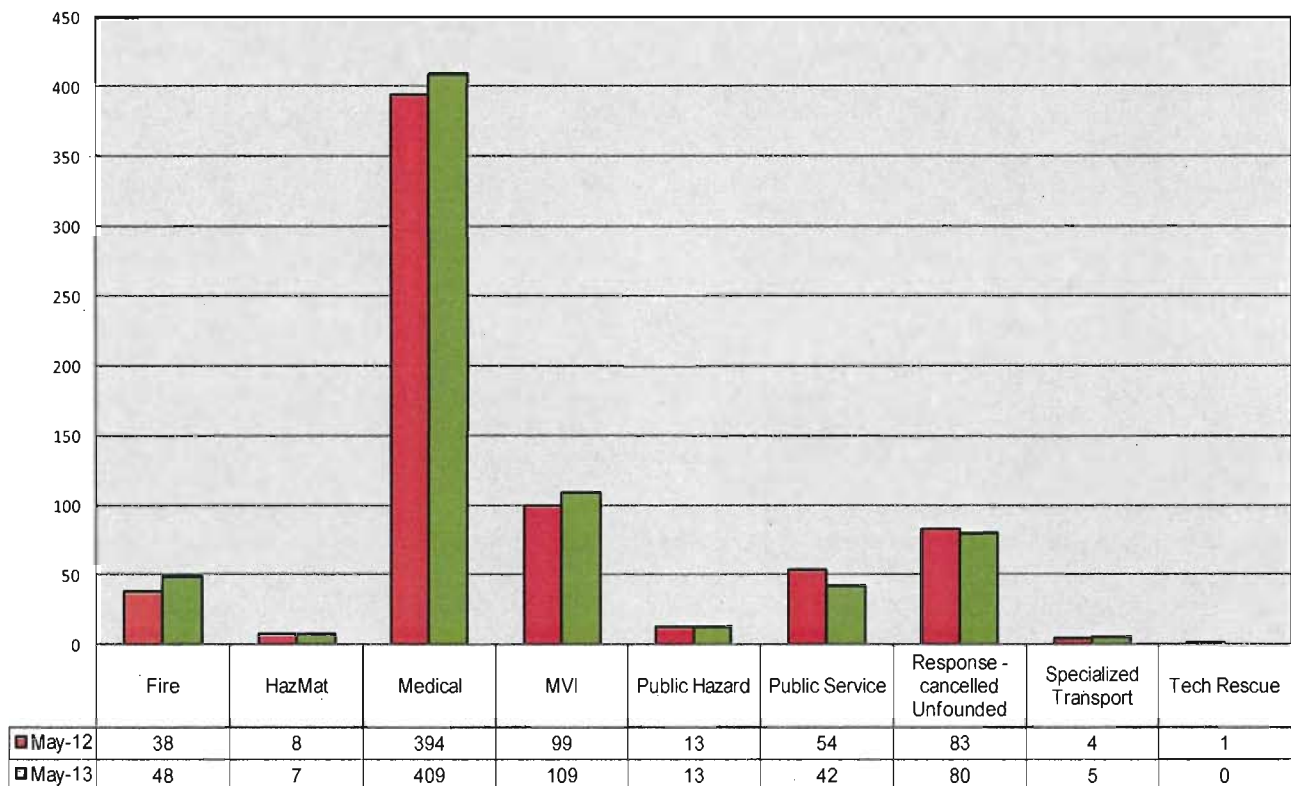
### Analysis

Fire-Rescue's report for May 2013 is set out below.

### Suppression Activity

The following is a month to month comparison chart of the number of incidents that occurred in May 2012 and May 2013. For May 2013, there were a total of 814 incidents compared to 789 in May 2012, representing an increase of 3.2%.

**May 2012 & 2013 Calls for Service Volumes**



#### Call Type Legend:

**Alarm Active/NoFire** includes: accidental, malicious, equipment malfunctions

**HazMat:** includes fuel or vapour; spills, leaks, or containment

**Medical** includes: cardiac arrest, emergency response, home or industrial accidents

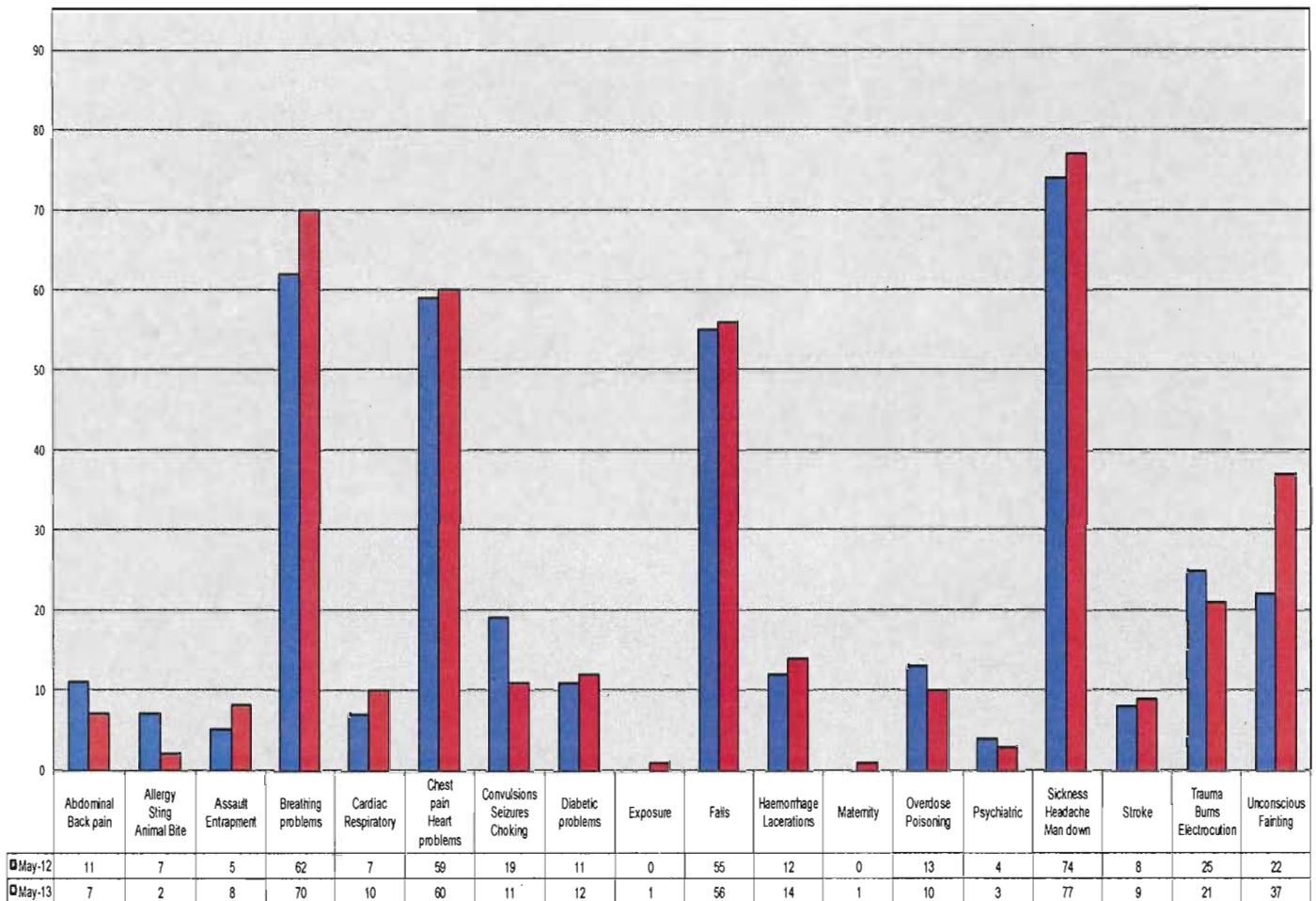
**Public Hazard** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

**Public Service** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

## First Responder Totals

Medical calls comprise 50.2% of total calls for RFR. A detailed breakdown of the medical calls for May 2012 and 2013 by sub-type is set out in the following table, with a total of 409 medical calls for May 2013. This represents an increase of 3.8% over the same period in 2012.

May 2012 & 2013 Medical Calls by Type



## Incidents

Notable emergency incidents which involved RFR for May 2013 were:

### Medical

In May RFR crews responded to 400 medical calls. RFR crews regularly respond to medical calls where CPR skills are required. In May crews were called to two separate cardiac arrest incidents involving males over the age of 60. In both incidents CPR and an Automated External Defibrillator (AED) were used. RFR was able to resuscitate one of the patients.

### Motor Vehicle Incidents (MVI)

RFR were called to a report of a high speed MVI at the intersection of Westminster Highway and Knight St. involving four vehicles with one confirmed fatality and three seriously injured victims. The call involved triage and extrication of patients and victim as well as suppression of a small fire. The Highway was closed for several hours. RCMP took statements from all RFR members that attended the MVI. Attending RFR members received Critical Incident Stress Debriefing (CISD) with a counsellor after the event.

### Fires – Residential / Commercial / Outdoor

RFR crews responded to a structure fire in the attic of a house on Blundell Road. Units arrived to find dark gray smoke emanating from the roof area of this home. Crews made quick entry to the home through the front door and found the fire to be in the attic area of the first floor front side and the second floor attic area. An aggressive attack through the attic opening eventually extinguished the fire but it had burned through some of the shake roof structure. The fire was confined to the attic areas with smoke and water damage to various other parts of the home. No one was home at the time and no injuries occurred to fire personnel. The cause is under investigation.

RFR crews responded to a structure fire on Vulcan Way. Crews arrived to find fire and smoke coming from the rear loading dock area of a garden pot and fountain manufacturing complex. The fire originated on the exterior road side of this older timber frame one storey building. The fire spread up the loading bay door area and into the soffit/roof area. Crews were able to quickly contain the fire. The fire was extinguished with no interior extension and with minimal structural damage. Smoke removal from inside the business was also performed. The fire is under investigation.

A Second Alarm was called for a confirmed fire on the second floor of a large 3 storey wood framed apartment complex on Mellis Drive. Arriving units found a developing fire on the exterior second floor balcony at the rear the building. First arriving crews quickly suppressed the fire and prevented further loss. Fire had just broken into the suite and was threatening the third floor above. An aggressive and effective ventilation plan prevented smoke from affecting the remainder of the building and minimized further damage to the unit. 29 members and 9 apparatus attended the scene.

Crews responded to a fire in the engine compartment of a tractor on Steveston Highway. The fire was quickly mitigated.

RFR crews also responded to three reports of “pots on stove” fires and two incidents of BBQ fires. RFR will increase public messaging regarding safety for BBQs and how to avoid kitchen fires throughout the summer months.

For May 2013, the estimated total Fire Loss was \$40,110, which includes \$37,300 for building loss and \$2,810 for content loss. The total building and content value at risk was \$70,000,700 and the total value preserved was \$69,960,950, which translates to 99.9% of value protected.

<b>Fire Calls By Type and Loss Estimates – May</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building Value \$</b>	<b>Estimated Building Loss \$</b>	<b>Estimated Content Value \$</b>	<b>Estimated Content Loss \$</b>	<b>Estimated Total Value Preserved \$</b>
Residential:	5	1,400,000	2,000	400,000	200	1,797,800
- Single-family	7	27,950,000	20,000	9235,000	2,110	37,162,890
- Multi-family						
Commercial/Industrial	5	17,000,000	300	14,000,000	500	30,999,200
Fire – Outdoor	26	700	-	-	-	700
Vehicle	5	15,000	15,000	-	-	-
<b>Totals*</b>	<b>48</b>	<b>46,365,700</b>	<b>37,300</b>	<b>23,635,000</b>	<b>2,810</b>	<b>69,960,950</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

The fire investigation statistics for May 2013 are listed below:

<b>Total Fire Investigation Statistics – May</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	1	1	3
Residential - Multi-family	0	5	2
Commercial/Industrial	1	2	2
Fire – Outdoor	8	12	6
Vehicle	0	2	3
<b>Totals</b>	<b>10</b>	<b>22</b>	<b>16</b>

#### HazMat

<b>HazMat Calls By Type – May</b>	
<b>HazMat Calls</b>	<b>Details</b>
Natural Gas/Propane Leaks (small)	3
Flammable/Combustible Liquids	2
Misc. (empty containers to unknown powder)	2
<b>Total</b>	<b>7</b>

RFR crews responded to a report of a large natural gas leak at River Road and Hollybridge. On arrival it was found that a three inch high pressure gas line had been hit during digging at River Road 50 feet West of Hollybridge. Safety Officers from the Onni Construction site had evacuated their site, The Richmond Olympic Oval and surrounding businesses prior to RFR arrival. Richmond Fire secured the area and controlled pedestrian and vehicular traffic flow away from the area. Fortis Gas were eventually able to shut off gas flow to the area. The scene was left in the care of Fortis Gas and RCMP.

Crews responded to a call at Beckman Place involving a male and female who were experiencing headaches and reduced consciousness. On arrival it was suspected that they were suffering from Carbon Monoxide poisoning. RFR crews assisted BCAS with the removal of the patients. RCMP were also in attendance at location. RFR were unable to identify the source of the Carbon Monoxide.

RFR crews responded to a report of a gas leak at YVR domestic terminal. On inspection it was found that there was a gas line leak in the kitchen. Crews worked quickly to ventilate the area.

All other hazmat calls for May were relatively minor, quickly mitigated, and did not require any long-term hazmat team deployment.

### **Training and Education**

Throughout the month of May 2013, RFR's training team led several new initiatives, as well as continued to support the management of regular training within RFR's current training plan.

During May, Company Officers provided training for the response computers on the apparatus to all crew members at individual fire-halls.

RFR's training staff assisted with the recruitment testing on May 13 and 14 on site at Fire Hall No 1 and at the Minoru Aquatics Centre.

RFR's Training staff working with Target Safety to create and update credentials for suppression staff. A report of all completed Emergency Vehicle Office (EVO) assignments is being developed.

RFR Training staff continue to provide High-Rise training for Battalion Chiefs and Acting Battalion Chiefs. In total, this whole program involved over 8000 combined hours of instruction to 190 people, or 40 hours per person over 6 months.

**Community Relations / Public Education**

Richmond Fire-Rescue participated in numerous events and activities for public education during May 2013. Some of the events attended by the Fire Chief, Deputy Chiefs, RFR crews and Prevention Officers were as follows:

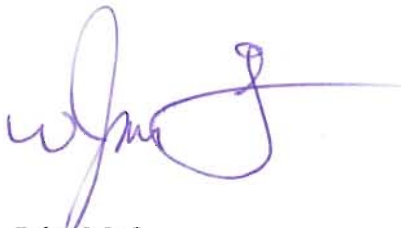
- 18 car seat inspections provided at Fire Hall No.1
- Pumper visits were provided to *Tomsett Elementary School, Blair Elementary School, McHappy Day (various locations), Manoah Steves Elementary (YMCA after care, Shelter Island Marina Day, Anderson Elementary (YMCA after care), Walk for ALS at Garry Point Park, Public Works Open House, Jimmy Ng Memorial tournament, SOS Children's Village Walk and Thomas Kidd Elementary Spring Fair.*
- Hall Tours were provided for *Doors Open Richmond (two days) and Richmond 27<sup>th</sup> Beavers.*
- Safety and training events attended were *the Safety & Secure Living Fair, Jazz aviation for NAOSH Week, NAOSH Fair at WorkSafe BC, Annual College Wellness Fair and Air Canada.*

**Financial Impact**

None.

**Conclusion**

Richmond Fire-Rescue continues to deliver services and programs through an approach balancing prevention, education and emergency response. This direction is based on the belief that prevention, education and emergency response programs must be well established and integrated to have a positive impact on community safety.



John McGowan  
Fire Chief  
(604-303-2734)

JM:js



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** May 29, 2013

**From:** John McGowan  
Fire Chief

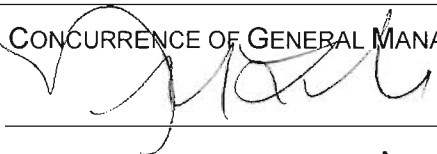
**File:** 99-Fire Rescue/2013-  
Vol 01

**Re:** Richmond Fire-Rescue - Job Demands Analysis and Fit For Duty Drills

### Staff Recommendation

That the staff report titled Richmond Fire-Rescue Job Demands Analysis and Fit For Duty Drills (dated May 29, 2013 from the Fire Chief) be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

REPORT CONCURRENCE			
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Human Resources	<input checked="" type="checkbox"/>		
REVIEWED BY DIRECTORS	INITIALS: DW	REVIEWED BY CAO (HEARTY)	INITIALS: de

## Staff Report

### Origin

Richmond Fire-Rescue (RFR) identified the need to complete a job demands analysis and fit for duty drills for each of the eleven position types, including fire fighter, within the IAFF Local 1286 Collective Agreement. Funds for this initiative were approved by Council in July 2010.

Centric Health (also known as LifeMark, a Division of Centric Health), who runs the sports medicine physiotherapy clinic at the Richmond's Olympic Oval, was hired for this project.

This report provides Council with information on this completed project.

### Findings of Fact

Job demands analysis documents (JDA's) provide detailed information for each position type within RFR including:

Firefighter	Captain, Fire Investigation/ Special Hazards	Chief Training Officer
Firefighter, Captain	Captain, Fire Protective Services	Mechanic (EVT) and Assistant Mechanic (EVT)
Training Officer	Captain Electrical Safety Inspections (Special Accommodation)	Community Relations Officer
Fire Prevention Officer	Battalion Chief	Fire and Life Safety Educator

The JDA's address working conditions; equipment (worn and used); essential job tasks (frequency and level of effort); critical physical demands; functional mobility; and psychological/cognitive demands (including sensory and environmental). RFR's fire fighter JDA for example is very different than those in other work groups (ie. inspectors, mechanics).

Drills were developed for each of the eleven new JDA's that allow an employee's fitness for duty to be tested and assessed. For example RFR's fire fighter fit for duty drill has a strong physical focus while other positions vary in their physical requirements and focus more on their critical administrative roles. The 'fit for duty' drills which are based on the JDA's, are bona fide and take into consideration National Fire Protection Association and WorkSafe BC regulations.

RFR is confident that it can holistically, effectively and consistently test and assess an employee's fitness for duty based on their specific role.

### Analysis

RFR will use the JDA's and fit for duty drills to:

1. Effectively communicate specific job demands with health professionals responsible for managing an employee with health issues to assist with recovery;



2. Clearly understand an employee's limitations, manage their safe and timely workplace integration, long-term duty to accommodate or short-term modified return to work duties.

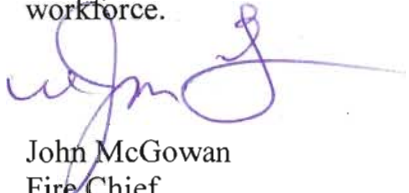
This project allowed RFR to increase clarity and understanding of specific job demands for each position type in RFR. This assists RFR in the future collection of workplace injury data, cause analysis, development of strategies to eliminate or mitigate injuries with an end outcome of potentially reducing workplace injury time and increasing workplace attendance.

#### **Financial Impact**

None

#### **Conclusion**

RFR is managing its biggest resource – its people and has, as one of its safety initiatives, focussed its efforts on the development of job specific demands analysis documentation coupled with role appropriate fit for duty drills. This supports the need for RFR to have a healthy and fit workforce.



John McGowan  
Fire Chief  
(604-303-2734)

SP



# City of Richmond

## Report to Committee

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<b>To:</b>	Community Safety Committee	<b>Date:</b>	July 1, 2013
<b>From:</b>	Rendall Nessel Officer In Charge, Richmond RCMP Detachment	<b>File:</b>	09-5000-01/2013-Vol 01 (13.12)
<b>Re:</b>	<b>RCMP's Monthly Report – May 2013 Activities</b>		

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### Staff Recommendation

That the report titled "RCMP's Monthly Report – May 2013 Activities" (dated July 1, 2013, from the Officer In Charge, RCMP) be received for information.

(Rendall Nessel) Superintendent  
Officer In Charge, Richmond RCMP Detachment  
(604-278-1212)

<b>REPORT CONCURRENCE</b>	
<b>CONCURRENCE OF GENERAL MANAGER</b> 	
<b>REVIEWED BY DIRECTORS</b>	<b>INITIALS:</b> DW
<b>REVIEWED BY CAO (DEPUTY)</b>	<b>INITIALS:</b> DE

## **Staff Report**

### **Origin**

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

*Council Term Goals for 2011-2014 identify the desire to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### **Analysis**

Below is the RCMP's Monthly Report regarding May 2013 activities.

### **Noteworthy Files and Activities:**

#### **Multi Vehicle Collision – Knight Street & Westminster Highway**

On May 8, an eight vehicle collision occurred at approximately 3:30 p.m. and shut down the intersection for several hours. A 44 year old female from Richmond was killed when the vehicle she was driving was struck, and three others were rushed to hospital.

A vehicle travelling at an extremely high speed on Westminster Highway caused a multi-vehicle chain reaction when it collided with an SUV that was stopped in traffic. The two occupants of the convertible were air lifted to hospital with life threatening injuries. A driving another vehicle involved in the collision was transported to hospital by ambulance with serious injuries.

The detachment sent out a news release on May 9 thanking several witnesses at the scene for their heroism and sacrificing their own safety in order to assist the victims of this horrendous crash. The Richmond RCMP's Road Safety Unit continues the investigation and witnesses that have not come forward have been encouraged to do so.

#### **Project Swoop Returns to Richmond**

On May 23, the detachment partnered with ICBC in the second undertaking of Project Swoop. This one day education and enforcement campaign deployed Community Policing volunteers along with officers from the detachment's Road Safety Unit and ICBC's Road Safety Team to several Speed Watch locations throughout the day. Project Swoop's goal is to drive home the fact that speeding, tailgating and failing to yield is high risk driving behaviour that may seem harmless but will increase the risk of crashing.

#### **BC Gun Amnesty**

Police Agencies across BC are enabling residents to safely dispose of firearms for the BC-wide gun amnesty during the month of June. In an effort to make homes and communities safer, residents can safely dispose of unwanted, documented or undocumented firearms, weapons and ammunition that have not been used in a criminal offence without facing criminal charges. The

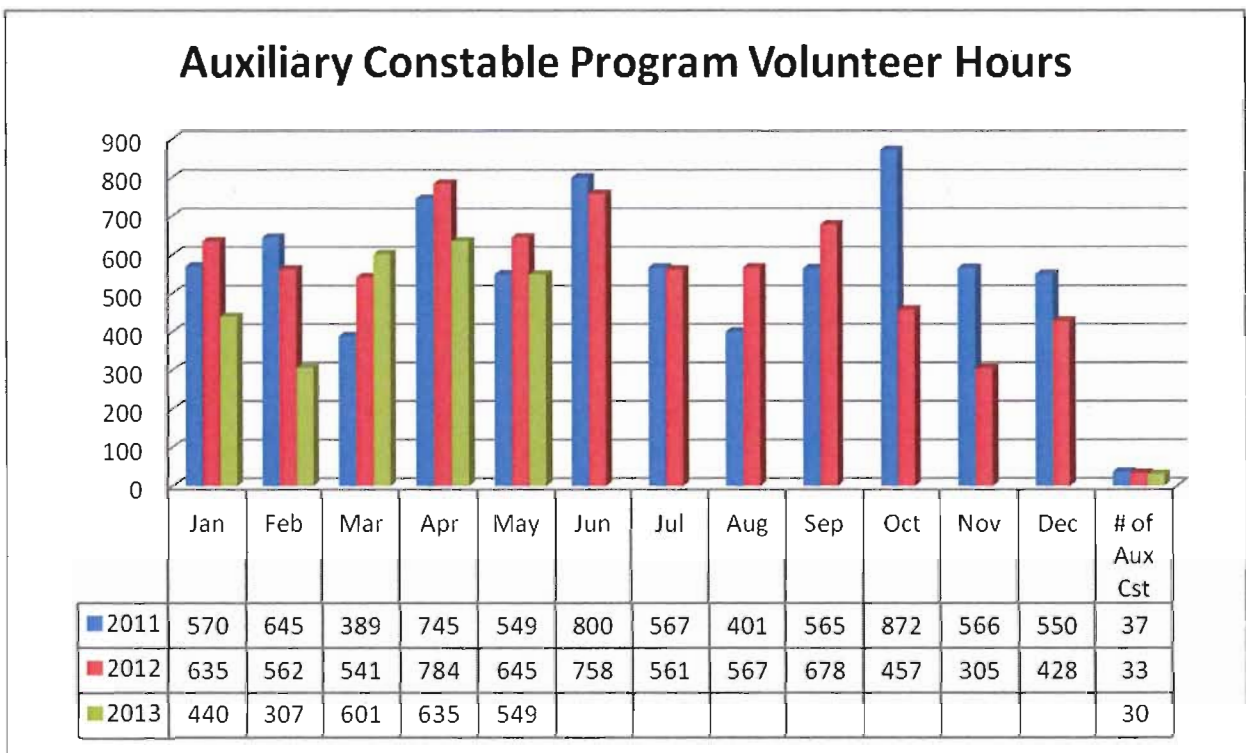
vast majority of items received will be destroyed however a small number may be retained for education or training purposes.

The detachment sent out a news release on June 3 to notify the public and to remind people not to transport the items themselves to the detachment, but to phone and officers will come and pickup the items.

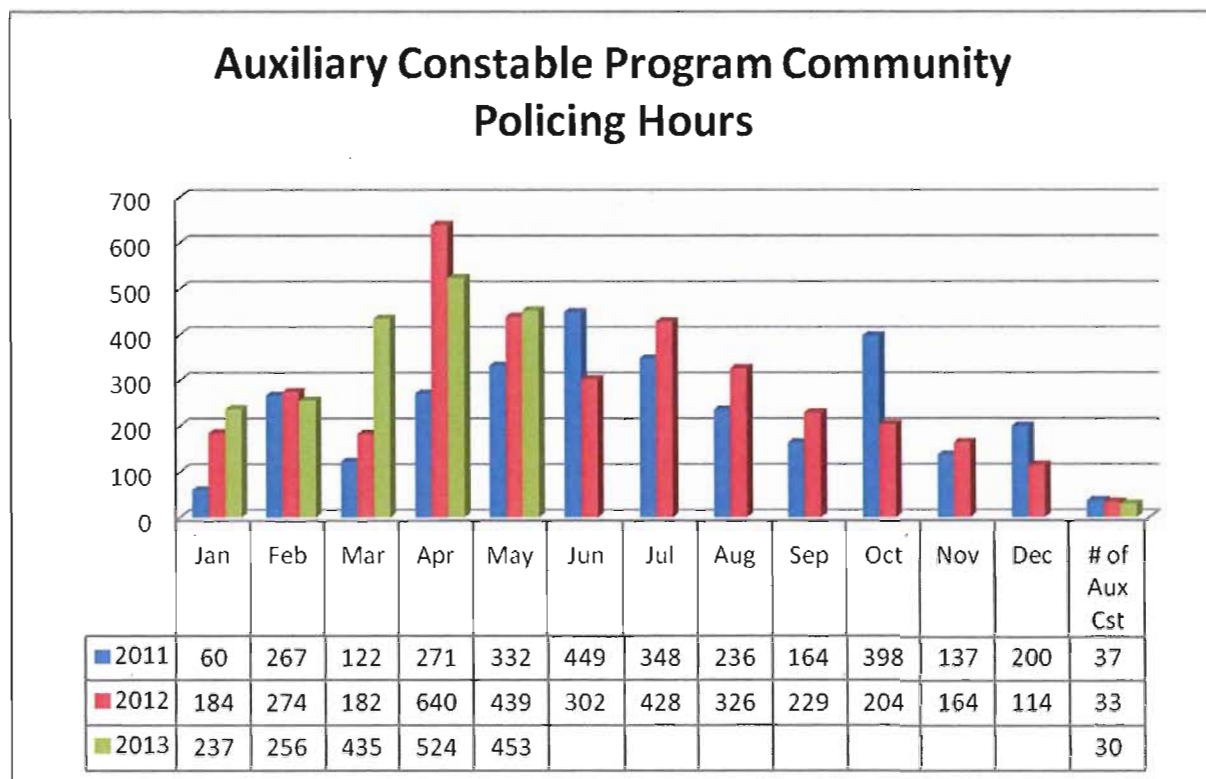
### Auxiliary Constables

As of May 2013, Richmond Detachment's 30 active Auxiliary Constables recorded 2,532 volunteer hours in Training and Patrol Ride-Alongs as indicated in the chart below, which compares the hours of service for the years 2011, 2012 and 2013.

### Volunteer Hours



The Auxiliary Constables continue to dedicate themselves to ensuring that Community Events and Crime Prevention programs are a priority. As of May 2013, the Auxiliary Constables recorded 1,905 Community Policing hours. The chart below compares the hours of service for the years 2011, 2012 and 2013.

**Community Policing**Summary of Duties for May 2013

- Aberdeen Chinese Safety and Secure Living Fair
- Heart & Stroke Big Bike Event
- School Sports Program
- Buddha's Light Fair
- Safety Talks to Chinese ESL Classes
- Police Week Mall Display
- Elementary Schools' Spring Fairs
- Project SWOOP – Speed Watch blitz
- St. John Ambulance Fundraising Dinner
- Jimmy NG Memorial Road Hockey Tournament
- Richmond Night Market
- Property Crime Reduction Programs

Auxiliary Constables continue to provide assistance to regular members with Traffic and General Duty shifts, primarily on Friday and Saturday nights. A recent initiative has had multi-lingual Auxiliary Constables riding with Traffic members to provide language translation for pedestrian enforcement, significantly decreasing the time required to issue a Violation Ticket.

### Recruiting

The selected candidates are proceeding with the required security screening process and it is expected that the new troop of Auxiliary Constables will commence training in September 2013. There have been preliminary discussions with UBC Detachment regarding the sharing of training resources and costs to allow their 4 new recruits to train with Richmond's troop.

### Community Policing

#### Block Watch

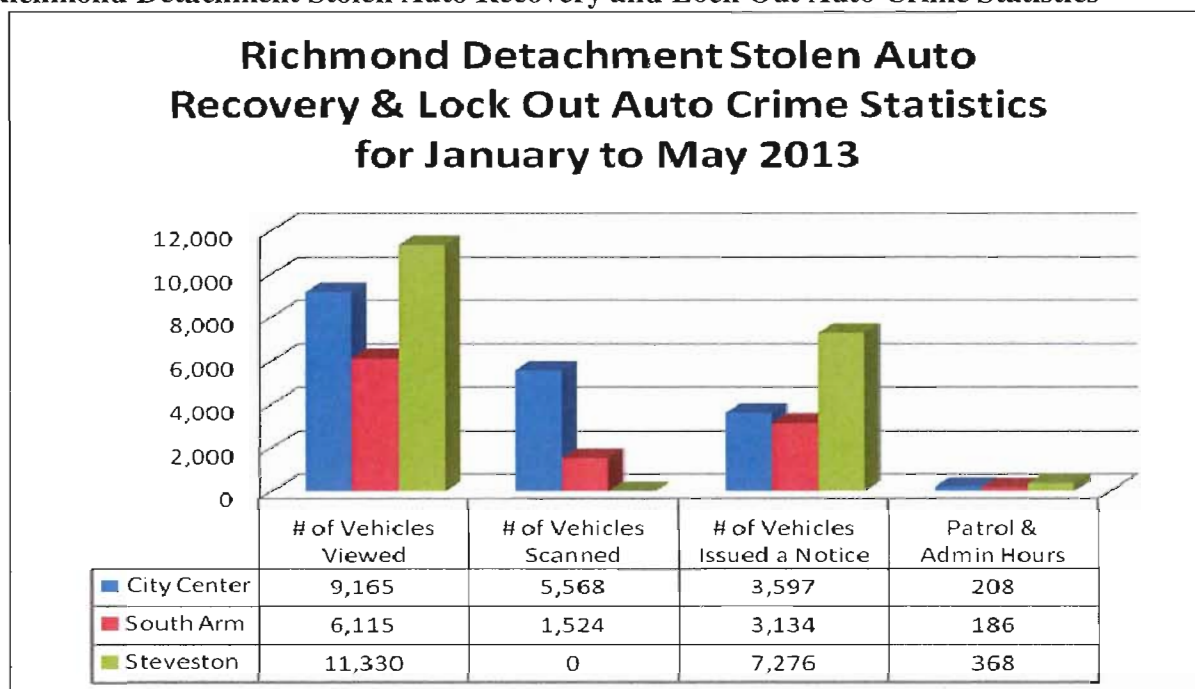
There were 276 letters sent to victims and their neighbours, informing them that a residential break and enter had occurred and encouraged them to start a Block Watch group. Similarly, 25 Business Link letters were sent to Richmond businesses that experienced a break and enter during this period. Both Business Link and residential break and enter letters offer crime prevention tips; directs them to the crime prevention web pages and encourages them to register for email alerts.

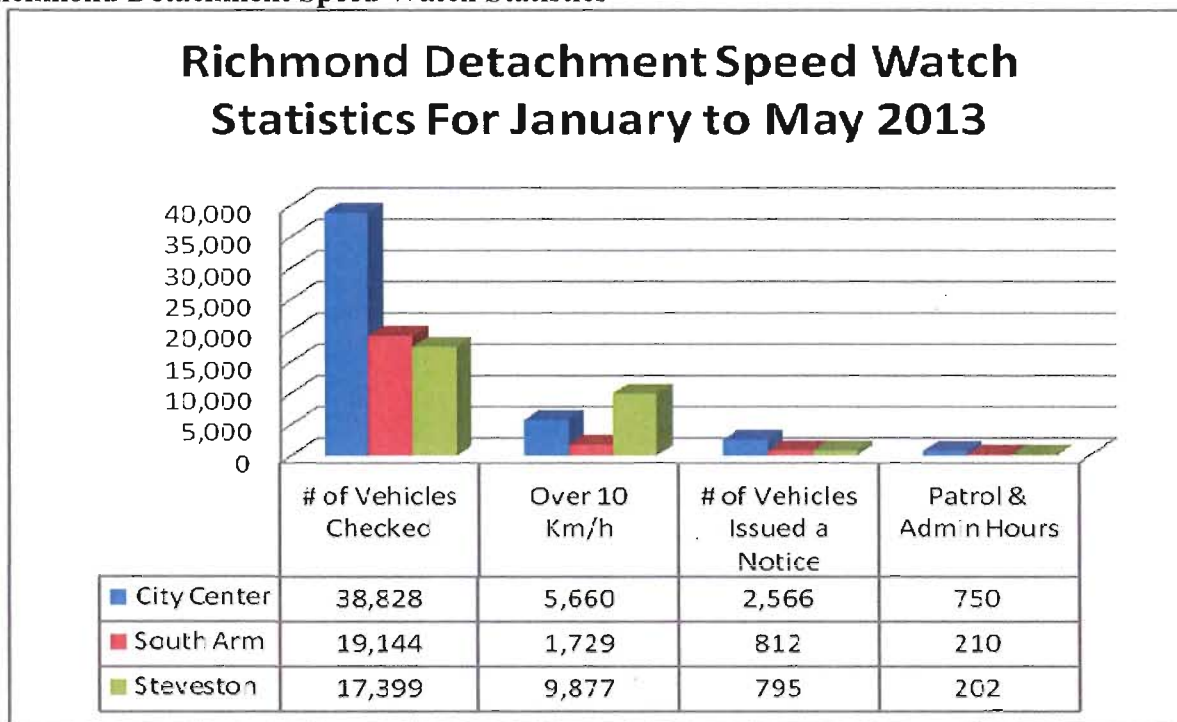
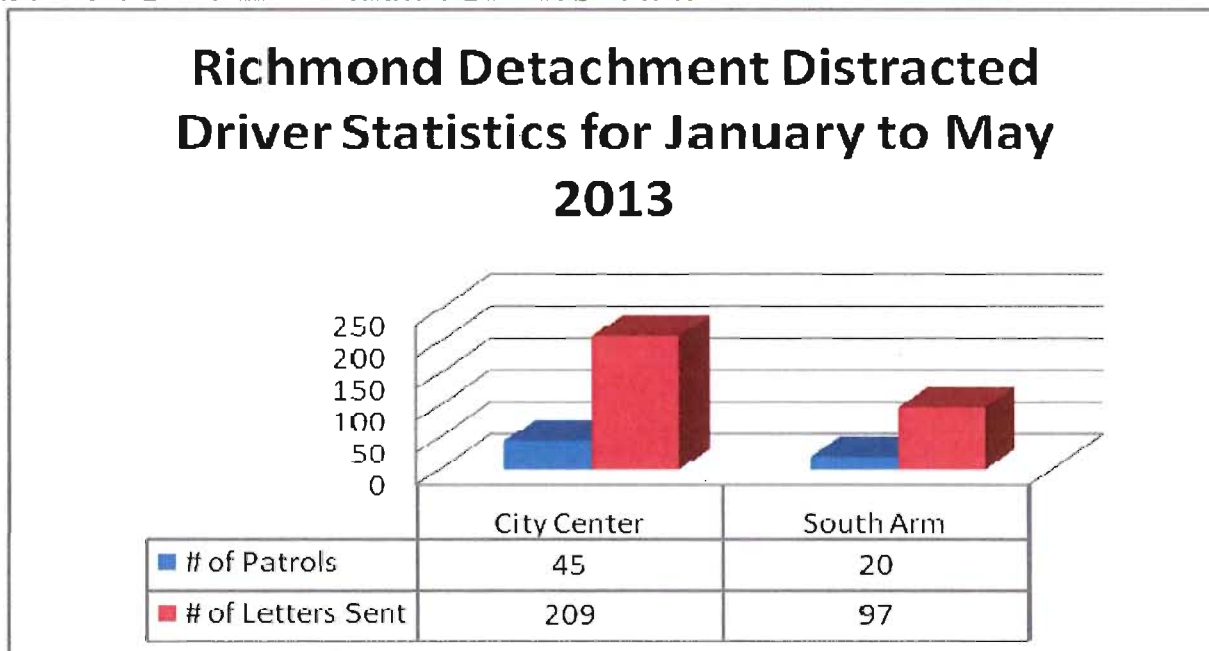
There were 52 residential and 26 business break and enter email alerts sent this period to registered Richmond residents and businesses respectively. These emails inform them that a break and enter has occurred, provides crime prevention information and direct residents and business owners to the crime prevention web pages.

### Community Police Stations

The following charts identify the activities of the Community Police Stations for the month.

#### **Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Statistics**



**Richmond Detachment Speed Watch Statistics****Richmond Detachment Distracted Drivers Statistics**

## **Volunteer Bike and Foot Patrols**

The main objectives of the Volunteer Bike Patrol and Foot Patrol are to observe and report suspicious activity, abandoned houses, grow operations, graffiti and distracted drivers to police. For January to May, there were 30 bike patrols totalling 240 hours as well as 30 foot patrols for a total of 185 hours. As a result, the volunteers have assisted the general public with directions and general questions, witnessed minor vehicle collisions and offered assistance, reminded jaywalkers to use the crosswalks, noted any distracted drivers and used the palm pilots to run licence plates to see if any vehicles are stolen. The volunteers have attended the night market on Friday and Saturday nights and patrol the parking lots looking for stolen vehicles and theft from autos. They attend the local parks and schools making sure that everything is secure and look for possible grow ops and abandoned houses.

## **Road Safety Unit**

### Ongoing Projects and Activities

#### Pedestrian Safety

Creating a safe environment for pedestrians in Richmond has been a unit priority for several years. Pedestrian fatalities and injuries remain a significant percentage of all serious collisions in Richmond. This unit regularly attends locations of high pedestrian traffic to conduct enforcement and education to motorists and pedestrians. During this period members conducted three specific operations along the No 3 Road and Lansdowne corridors. Police officers are also reminded to frequently intercept pedestrians all over the city engaging in dangerous or illegal crossing behaviour. Although motorist behaviour accounts for some collisions, pedestrian behaviour remains the most frequent cause of conflicts between vehicles and pedestrians. This unit will increase enforcement and education operations with the assistance of the Auxiliary Constables as the fall season approaches. This period typically shows an increase in pedestrian related incidents.

#### Unsafe Speed

Complaints of unsafe speed are by far the most frequent complaints received by this unit from City Staff and the general public. In an effort to maximize our enforcement efforts, this unit employs assistance from the City of Richmond Transportation Division. All complaints of unsafe speed are forwarded to them with a request to conduct a traffic count study. The study once complete assists this unit in determining if there is a problem and when it is occurring. This assists in deploying resources to complaint areas where they will be most effective.

Current active complaint areas:

- Steveston Highway – Ongoing issues with unsafe speed, numerous stationary operations and roving operations conducted along this corridor.
- Westminster Highway – Ongoing issue - numerous stationary operations and roving operations conducted along this corridor, typically in the eastern portions.



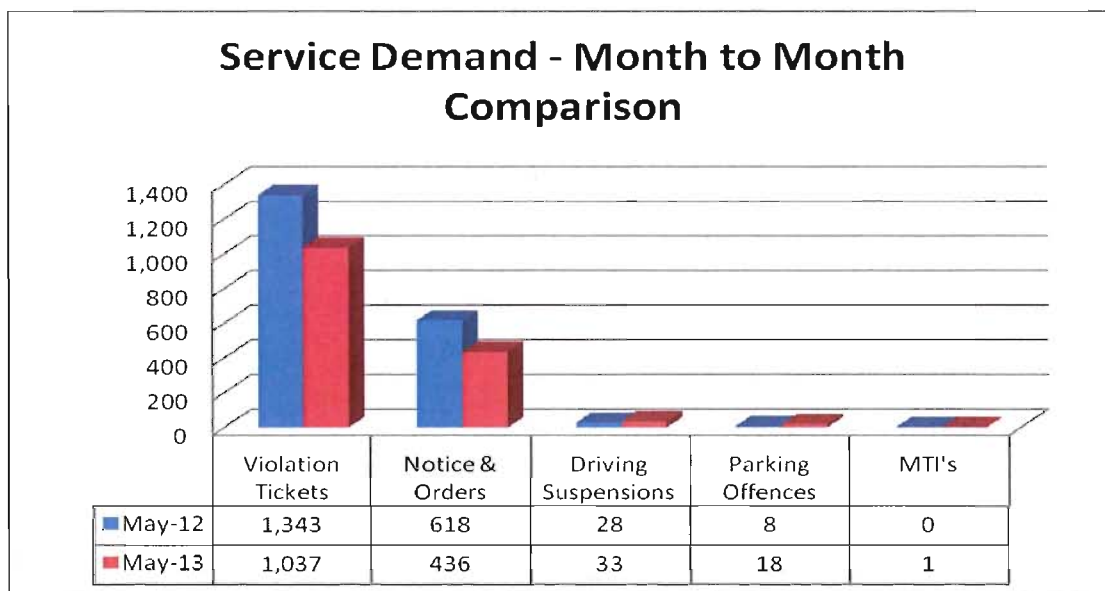
- River Road – Ongoing issue - numerous stationary operations and roving operations conducted along this corridor, typically in the area of 6 Road to Westminster Highway.
- No 4 Road – New issue related to new construction in area, focusing on large commercial vehicles failing to abide by signage in area. Currently conducting spot enforcement and working with the City to improve signage in the area.

### Statistics

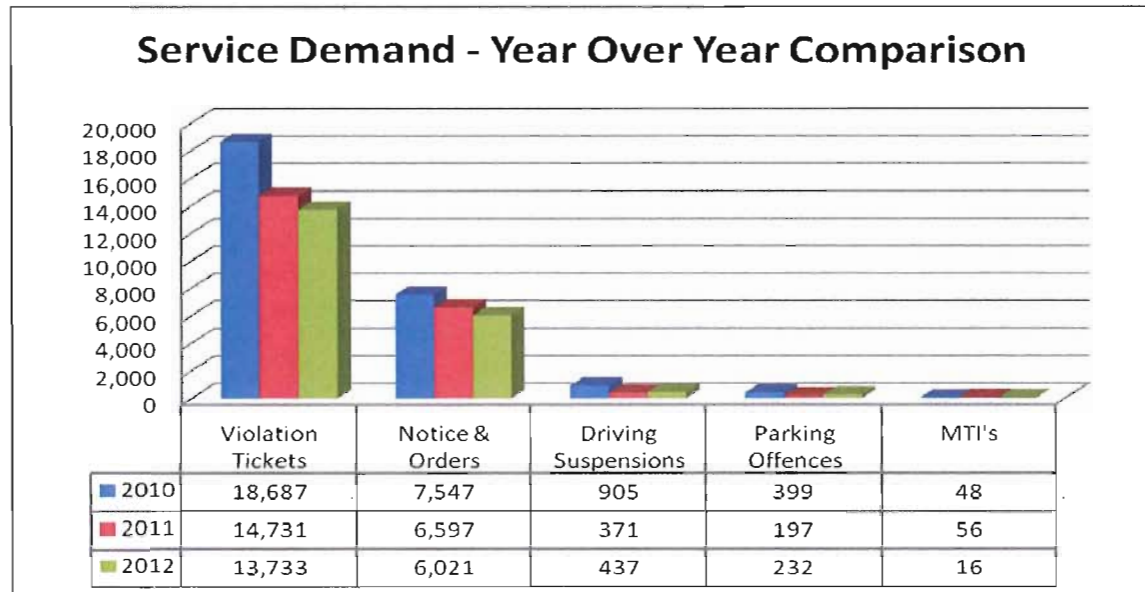
The following charts compare Road Safety Unit service demand by type for May 2013 and May 2012, as well as year over year.

### Month to Month Comparison

The chart below compares the Road Safety Unit tickets categorized by type for the month of May 2012 and May 2013. In May 2012 there were a total of 1,997 tickets compared to May 2013 which had a total of 1,525; a decrease of 23.6%. Ticket volumes fluctuate from month to month as they are primarily driven by manpower increase or decrease.



### Year to Year Comparison



The chart above compares the service demand by type for the years 2010, 2011, 2012. There was a decrease of 20% in the number of tickets written from 2010 to 2011 and a decrease of 7% from 2011 to 2012. These decreases are largely the result of manpower decrease due to illness and injury.

### Victim Services

In addition to an active caseload of 129 ongoing files, RCMP Victim Services provided services to 47 new clients and attended 15 crime and trauma scenes in April. Calls for service included: medical related sudden deaths, family dysfunction and a fatal motor vehicle crash with multiple victims and witnesses.

Victim Services attended to the fatal crash scene within minutes of the initial 911 call to render crisis support and the team later attended to the Richmond Hospital to continue supporting the families of the injured.

On May 7<sup>th</sup> at the River Rock Theatre, Victim Witness Services received a 911 Award from the Richmond Chamber of Commerce for the category of Community Safety Volunteer.

### **Crime Statistics**

Crime Stats – see Appendix “A”

Crime Maps – see Appendix “B”

### **Financial Impact**

There is no financial impact associated with this report.

### **Conclusion**

The RCMP continues to ensure Richmond remains a safe and desirable community.

A handwritten signature in black ink, appearing to read 'Lainie Goddard', with a stylized flourish at the end.

Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)



## MAY 2013 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	May-13	May		2012 YTD	2013 YTD	% Change	Change in # of Offences
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>96</b>	<b>158</b>	<b>123-194</b>	<b>541</b>	<b>507</b>	<b>-6.3%</b>	<b>-34</b>
<i>Robbery</i>	<b>3</b>	12	5-19	63	28	<b>-55.6%</b>	-35
<i>Assault</i>	<b>34</b>	54	45-63	186	186	<b>0.0%</b>	0
<i>Assault w/ Weapon</i>	9	13	8-18	54	41	<b>-24.1%</b>	-13
<i>Sexual Offences</i>	5	5	3-7	26	29	<b>11.5%</b>	3
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>548</b>	<b>685</b>	<b>602-768</b>	<b>2974</b>	<b>2956</b>	<b>-0.6%</b>	<b>-18</b>
<i>Business B&amp;E</i>	30	47	28-65	145	200	<b>37.9%</b>	55
<i>Residential B&amp;E</i>	58	43	27-59	274	320	<b>16.8%</b>	46
<i>MV Theft</i>	<b>12</b>	35	19-51	100	110	<b>10.0%</b>	10
<i>Theft From MV</i>	108	166	108-224	768	624	<b>-18.8%</b>	-144
<i>Theft</i>	<b>99</b>	116	107-126	607	521	<b>-14.2%</b>	-86
<i>Shoplifting</i>	<b>85</b>	53	45-60	294	393	<b>33.7%</b>	99
<i>Fraud</i>	42	53	34-72	205	214	<b>4.4%</b>	9
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>192</b>	<b>207</b>	<b>185-229</b>	<b>961</b>	<b>798</b>	<b>-17.0%</b>	<b>-163</b>
<i>Arson - Property</i>	3	8	1-16	13	8	<b>-38.5%</b>	-5
<b>SUBTOTAL</b> (UCR 1000- to 3000-Series)	<b>836</b>	<b>1050</b>	<b>940-1160</b>	<b>4476</b>	<b>4261</b>	<b>-4.8%</b>	<b>-215</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>101</b>	<b>91</b>	<b>64-119</b>	<b>405</b>	<b>348</b>	<b>-14.1%</b>	<b>-57</b>

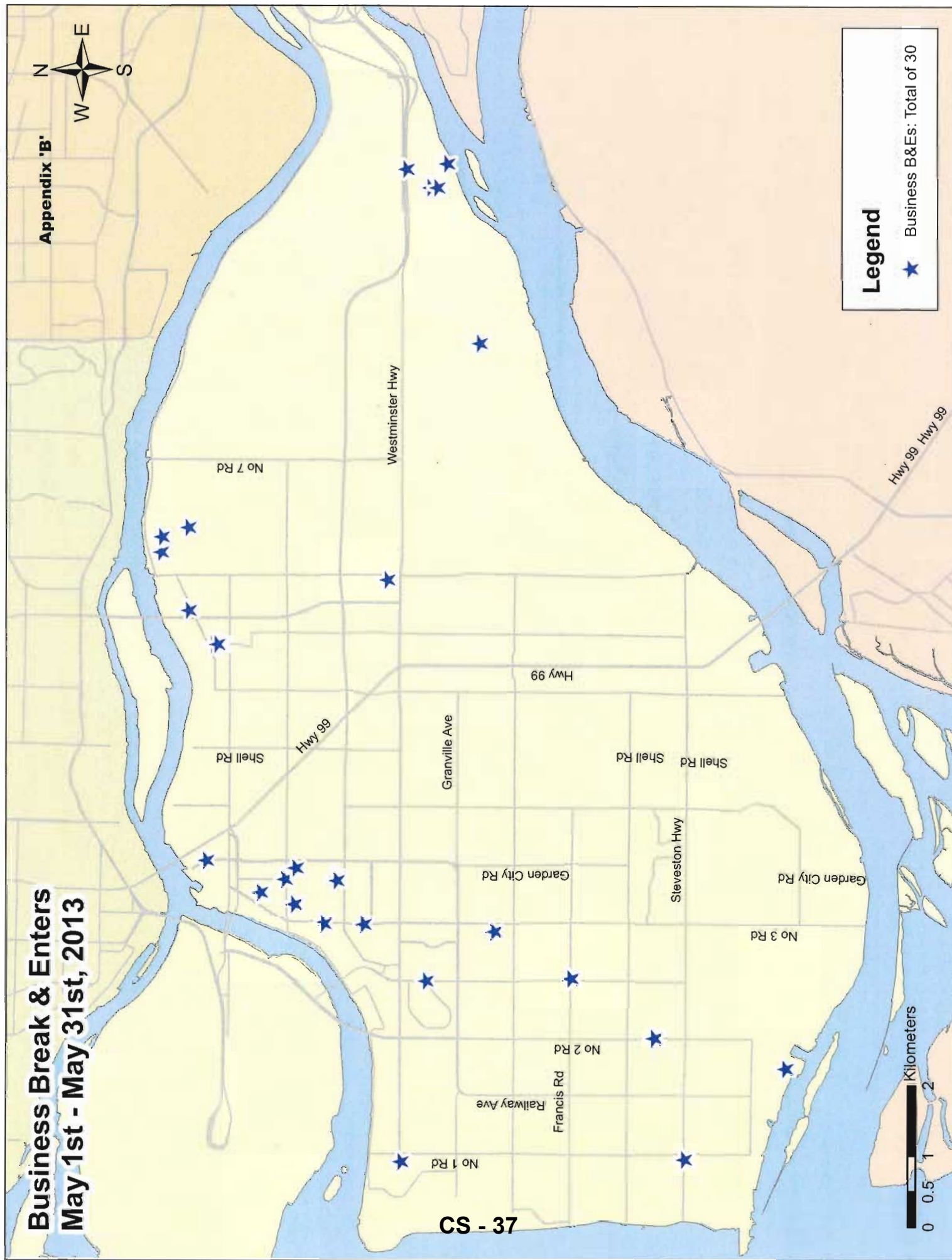
Prepared by Richmond RCMP.

Data collected from PRIME on 2013-06-10. Published 2013-06-10.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

**Business Break & Enters  
May 1st - May 31st, 2013**

**Appendix 'B'**



**CS - 37**

**Legend**

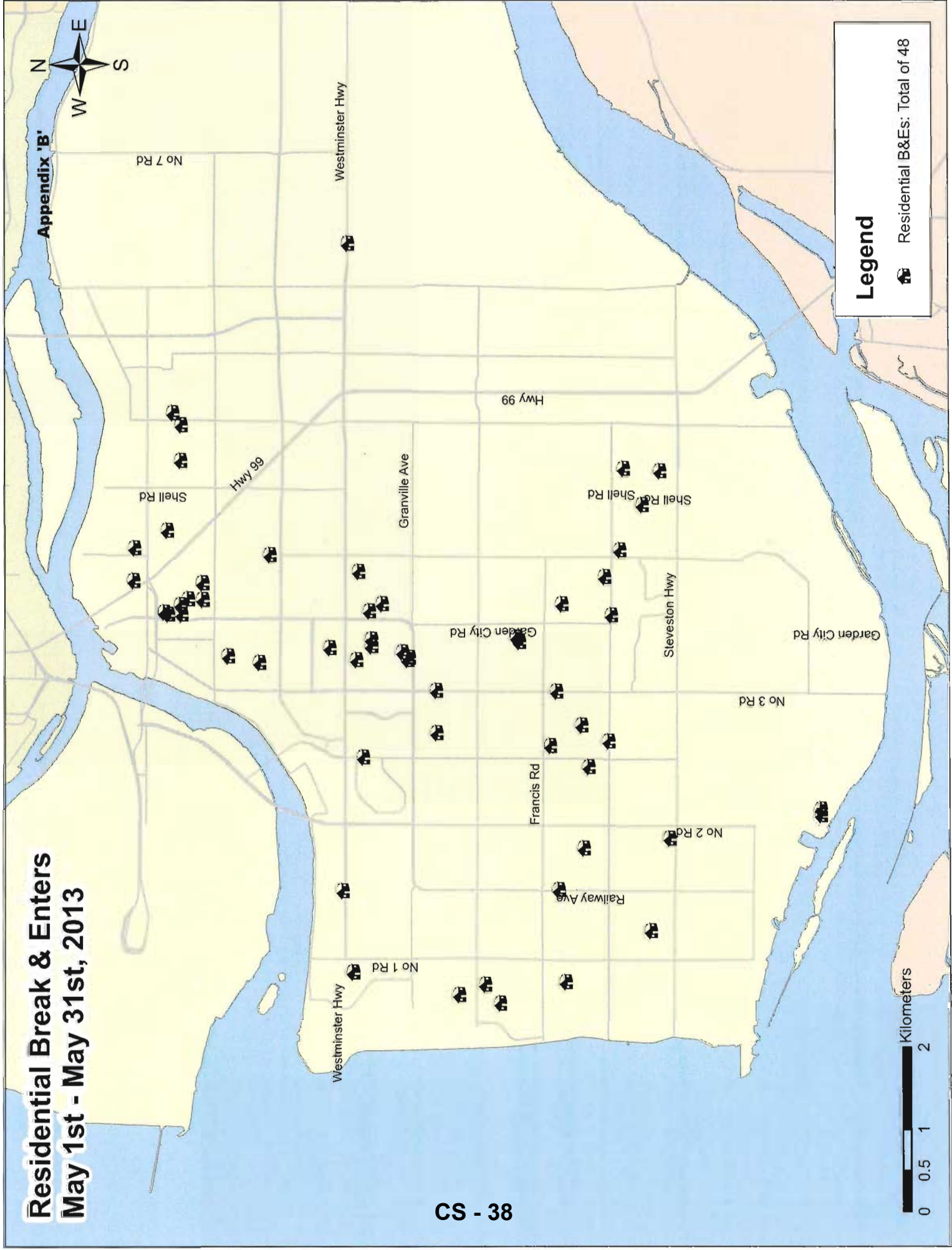
★ Business B&Es: Total of 30

Kilometers  
0 0.5 1 2



# Residential Break & Enters May 1st - May 31st, 2013

Appendix 'B'



## Legend

- Residential B&Es: Total of 48



# Auto Theft


May 1st - May 31st, 2013

Appendix 'B'



CS - 39

## Legend

 Auto Theft: Total of 12

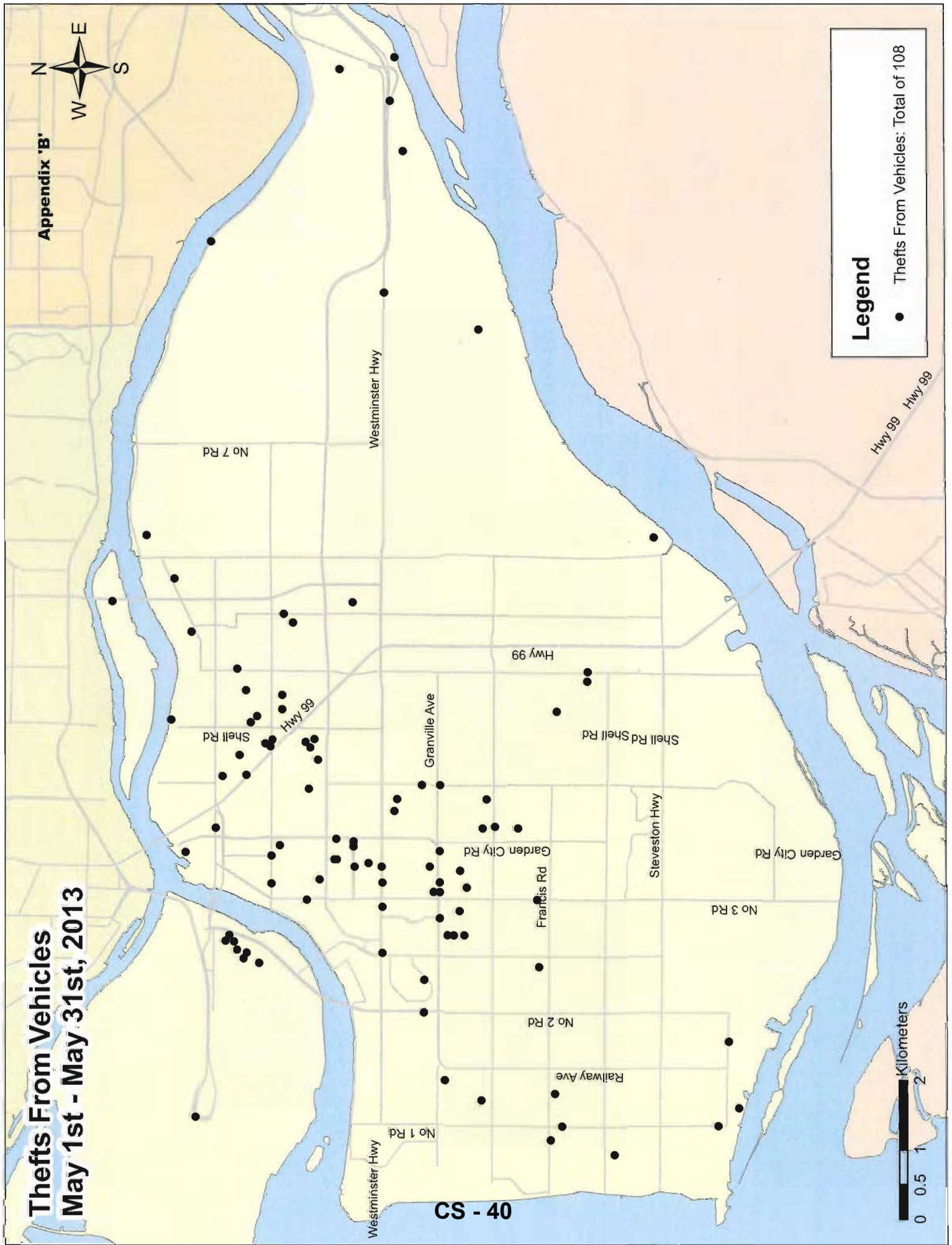
 Kilometers  
0 0.5 1 2





# Thefts From Vehicles May 1st - May 31st, 2013

Appendix 'B'







# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** June 3, 2013


**From:** Rendall Nasset  
Officer In Charge, Richmond RCMP Detachment

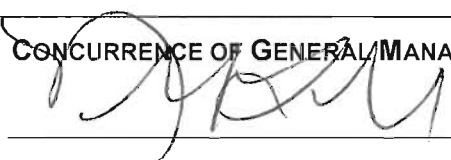

**File:** 09-5350-01/2013-Vol  
01

**Re:** Richmond RCMP 2011-2013 Strategic Plan Update – Fiscal Year 2012/13

### Staff Recommendation

That the report dated June 3, 2013 from the Officer in Charge, Richmond RCMP Detachment, entitled "Richmond RCMP 2011-2013 Strategic Plan Update – Fiscal Year 2012/13" be received for information.

  
(Rendall Nasset) Superintendent  
Officer in Charge, Richmond RCMP Detachment  
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: DW
REVIEWED BY CAO (  )	INITIALS: AE

## Origin

This report provides an update to the Richmond RCMP Strategic Plan for the fiscal year 2012/13. The Officer in Charge of the Richmond Detachment is committed to aligning the priorities of the Richmond RCMP with the City's strategic goals.

This report addresses Council Term Goal – Community Safety and Community Safety Priority 1.4:

*“To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities”*

## Analysis

The Richmond RCMP Strategic Plan 2011-2013 (the “Strategic Plan”) is a guiding document to enhance police service delivery in the City of Richmond and to build strong and enduring relationships with public safety agencies and community stakeholders. Richmond Detachment regular members, municipal employees and volunteers are committed to the goal of “Safe Homes, Safe Communities” and supporting the Law and Community Safety Department’s vision “To be the safest community in Canada”; this fundamentally contributes to the City of Richmond’s vision “To be the most appealing, liveable and well-managed Community in Canada”.

This staff report provides an update on the progress of the five Strategic Priorities of the Richmond Detachment: Traffic Safety, Organized Crime, Community Engagement, Youth Engagement and Property Crime. The strategic priorities are part of the Crime Reduction Strategy to support the Richmond RCMP’s strategic goal of Safe Homes, Safe Communities.

### Traffic Safety

The goal of this priority is to reduce the number of motor vehicle collisions and associated injuries. The emphasis of this strategy is placed on prevention through combined enforcement, education and problem solving.

The Richmond Road Safety Unit (RSU) continues to focus on safety violations such as cell phone/distracted driving, pedestrian enforcement, speed enforcement and other moving violations. The Richmond RCMP’s Speed Watch Program, partnering with ICBC, has implemented “Project Swoop” as a one day education and enforcement campaign to remind drivers about the dangers of speeding and distracted driving. Five deployments of Speed Watch were conducted in the morning that focused on high crash locations throughout Richmond. In the afternoon, another five deployments were conducted that focused on areas around schools. Speed enforcements were also carried out at various strategic locations, including but not limited to: Steveston Highway, Westminster Highway and No. 5 Road.

For the fiscal year 2012/13, pedestrian safety is one of the top community priorities for the Richmond RCMP. The majority of pedestrian injuries and fatalities can be attributed to

jaywalking, wearing dark clothing, rushing for signal lights or buses, or being inattentive while crossing (i.e. texting or listening to music). There were two pedestrian safety campaigns, one held on November 2012 and the other on March 2013. The campaign received media coverage and involved the Richmond RCMP, Community Police Station Volunteers, Richmond Fire Rescue, Transit Police, ICBC and Richmond Auxiliary Constables. The target for the Pedestrian Safety Initiative is a reduction of 10% in pedestrian and vehicle collision-related injuries. However, total pedestrian injuries were fairly consistent with the last fiscal year – a decrease of 2 pedestrian injuries, or 1.4%, from 2011/2012. In 2012/13, there was one pedestrian fatality in November of 2012 from jaywalking. This is a significant decline from 2011/12 where there were six pedestrian fatalities. Jaywalking remains to be the leading cause of pedestrian fatalities in the City of Richmond for the last two years.

Richmond Detachment and RSU continue to be dedicated to the “Alexa’s Team” initiative. Alexa’s Team is a program that recognizes police officers who make an extraordinary contribution in reducing the number of impaired drivers on the roads of BC Communities. The BCAA Road Safety Foundation, along with Alexa Middelaer’s family and the Insurance Corporation of BC (ICBC) are partners in Alexa’s Team, which recognize the efforts of these outstanding officers. In 2012, two members of Richmond RCMP Detachment were named members of “Alexa’s Team” through their commitment in pursuing impaired driving investigations.

The table below highlights traffic enforcement activities in the community:

<b>Traffic Enforcement Statistics – 2012/13</b>	
<b>Total Tickets<sup>1</sup> (# of charges)</b>	<b>13,103</b>
Electronic Devices Charges	1,481
Excessive Speeding	149
Speed Related Violations	4,211
Drivers License Related Violations	1,064
Other	6,198

### **Organized Crime**

This priority focuses on intelligence-led policing to identify criminal groups and utilizes resources to target and reduce the impact of these groups on crime and the community.

Drug Enforcement – Methamphetamines<sup>2</sup> (MDMA) and “Ecstasy” continue to be the drugs of choice outside of marihuana and are a large source of income for criminal organizations. Richmond Drug Enforcement Team had several notable successes through 2012. A large scale MDMA drug lab was discovered and dismantled after a resulting house fire in a quiet residential neighbourhood. Chemicals and other compounds were obtained from the scene as evidence. The lab is believed to be connected to Asian Organized Crime which specializes in MDMA.

<sup>1</sup> Tabulation of Impaired Drug/Alcohol Infractions may not be complete due to reporting and system errors.

<sup>2</sup> Also referred to as MDMA (3-4-Methylenedioxymethamphetamine) by scientists, it is a synthetic chemical that can be derived from an essential oil of the sassafras tree. Source: American Council for Drug Education

A five month investigation was concluded, resulting in the prosecution of seven people, one of which is believed to be the leader of the drug trafficking group. This group is believed to be linked to organized crime groups operating in Vancouver's Downtown Eastside. The group also has involvement in on-going gang conflict. On another drug operations investigation, three individuals were arrested and charged for drug trafficking and weapons-related offences. A loaded handgun and multiple stun guns were seized at an apartment in Richmond as part of the investigation. Charges were laid and the individuals are awaiting trial.

*Gang Enforcement* – The Richmond RCMP conducted various bar and liquor establishment checks throughout 2012/13 to gather intelligence on gang-related activities. In addition, street checks were conducted and intelligence was gathered to link potential crime groups and individuals. Last year, there were a total of 10 establishment checks, and 134 premises were checked for gang activities.

### **Community Engagement**

This priority emphasizes partnerships between police, the community and other community agencies and resources, with the goal of proactive, mutual problem solving. Increased visibility and a commitment to establish relationships and develop trust are key factors in this priority.

*Community Policing* – Community events, big or small are important to any community. Festivals and celebrations promote cultural identities and a “sense of community belonging”, which supports the City in being the most appealing, liveable and well-managed community in Canada. The main objective of community policing for the Richmond RCMP is to provide a safe environment for citizens to participate in local community events. The Richmond RCMP strives to provide a highly visible police presence, engage the public and the communities, control liquor in public places and protect persons and property at these events.

In 2012, there were approximately 12 notable community events where the Richmond RCMP provided a strong presence. These events included Hockey Day, Police Week, Red Serge on the Beach, Jimmy Ng Hockey Tournament, Rick Hansen Tour, Ships to Shore, Salmon Festival/Canada Day, Dolphin Classic Basketball Tournament, Christmas in Steveston, Remembrance Day, Big Bike Event and many more events that were sponsored by community centres and non-profit groups throughout Richmond.

The Richmond RCMP piloted a new community engagement initiative called “Serge on the Beach” to reinforce the presence of the RCMP's heritage in the community. Regular members dressed in Red Serge took part in photo opportunities as well as provided foot patrol enforcement during the summer months in the Steveston Village area. This event was well received by the public and many photos were taken by both tourists and local residents. The Richmond RCMP also attended “YVR Take-off Fridays<sup>3</sup>”, where the Vancouver International Airport hosts a public party event every Friday during the summer season. Regular members stationed out of YVR participated in this event in Red Serge and connected with the public and travellers.

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<sup>3</sup> [http://www.yvr.ca/en/blog/posts/Take-off\\_Fridays\\_are\\_back.aspx](http://www.yvr.ca/en/blog/posts/Take-off_Fridays_are_back.aspx)

*Community Police Stations* – The Community Police Stations in the City Centre, South Arm and Steveston sponsor various outreach programs and deliver Crime Prevention Programs. Such programs include, but are not limited to: Block Watch, Business Link, Crime Free Multi-Housing, Mature Driver's Program, Rent Safe, On-line Criminal Activity Maps, Safety and ESL presentations, Lock Out Auto Crime, Stolen Auto Recovery, Pedestrian Safety, Speed Watch, and Community Foot/Bike patrols of trails, parks, dykes and neighbourhoods. Volunteers are based in the City Centre, South Arm and Steveston CPS to assist in delivering the above Crime Prevention programs.

The City Centre Community Police Station was newly commissioned in September of 2012. With the densification and growing population of central Richmond, the City Centre Community Police Station provides area residents and businesses with crime prevention advice and personal safety tips. This Station provides a centralized location for youths and their parents to attend Youth Intervention counselling sessions. The City Centre Community Police Station is also equipped with computer workstations and other systems to allow regular members to conduct police work without returning to the main detachment, thereby reducing travel time and keeping regular members central in the downtown area. The resulting effect is an additional level of police presence and visibility in the downtown core.

The tables below highlight delivery of Crime Prevention Programs:

<b>Speed Watch – 2012</b>	
Number of Deployments	245
Total Vehicles Checked	137,023
Warning Letters Sent	7,214
Visibility and Admin Hours	1,891
<b>Lock Out Auto Crime and Stolen Auto Recovery – 2012</b>	
Number of Deployments	341
Vehicles viewed/checked	67,939
Vehicles scanned thru Stolen Auto Recovery	22,464
Crime Prevention Notice Issued	21,480
Patrol and Admin Hours	1,579
<b>Bike Patrols - 2012</b>	
Number of Deployments	64
Patrol Hours	840
<b>Other Activities - 2012</b>	
Distracted Drivers Deployments	122
Distracted Drivers Warning Letters	719
<b>Total Number Volunteers (Approx.)</b>	<b>139</b>
<b>Total Volunteer Hours (Approx.)</b>	<b>8,819</b>

Auxiliary Constable Program – The Auxiliary Constable Program strengthens community and police partnerships by providing citizen volunteers with the opportunity to perform authorized activities in support of strategies to address the causes, or reduce the fear, of crime and disorder. The mandate of Richmond's Auxiliary Constables is to support community policing activities relating to public safety and crime prevention within the City of Richmond. For 2012, the program totalled 6,918 volunteer hours. Approximately 4,363 of these hours were dedicated towards community events or crime prevention activities. As of the beginning of 2013, there were 33 active Auxiliary Constables serving the community of Richmond. It is notable that, given the 11% reduction in Auxiliary members from the previous year, there were still significant net increases in volunteer hours for core activities. Crime Prevention Programs totalled 1,879 hours in 2012 – an increase of 27% over 2011. Community Events totalled 1,605 hours in 2012 – an increase of 7% over 2011.

The “Exceptional Service” achievement award from the Ministry of Justice was earned by two Auxiliary Constables who have dedicated over 700 and 500 volunteer hours respectively. One Auxiliary Constable was awarded with the Queen’s Diamond Jubilee Medal for his combined services to the community, including the Richmond RCMP and his contribution to the Union Gospel Mission in Vancouver. One Auxiliary Constable received the 9-1-1 Award’s Community Safety Volunteer of the Year award for his outstanding service, averaging over 700 hours annually. Lastly, the Richmond RCMP Auxiliary Program, as a whole, received the Constellation Award for the best volunteer group in Richmond by Volunteer Richmond.

Victim Witness Services – The Richmond RCMP police-based Victim Witness Services, offered by the City of Richmond and Richmond RCMP, provides victims of crime, witnesses and those who are experiencing trauma with professional assistance to minimize the emotional and psychological impact of crime events. This service has been offered by the Richmond Detachment since 1988 with the dedication of citizen volunteers and program staff. The unit is currently staffed by three full time employees, six after-hour crisis intervention workers and 15 extensively trained citizen volunteers.

In 2012/13, the Richmond RCMP Victim Witness Services responded to two local homicides and assisted with Richmond family members affected by homicides in other jurisdiction. These situations are emotionally charged and require special attention and training from the victim services staff. Language barriers are one of the main challenges in these situations as proper documentation is required. Other services provided by the Victim Witness Services include court accompaniment and support of witnesses during trials.

The Victim Witness Services opened 484 new files related to police incidents and the crisis intervention teams responded to 149 crime and trauma scenes. The typical files were incidents related to violent robberies, dysfunctional families in conflict, medical-related sudden deaths, suicides and fatal pedestrian collisions. The Victim Services volunteer team contributed approximately 4,397 hours in the same year. Volunteers and staff receive monthly training to continuously improve skills and to ensure best practices are utilized.

*Richmond Marine Patrol Program* – The Richmond RCMP Marine Patrol Program was implemented with the objective of providing a uniformed police presence on waterways surrounding Richmond, as well as to respond to marine-related calls of service. Marine patrols along the south, middle and north arms of the Fraser River will be part of an ongoing enforcement and community initiative that include conducting vessel safety checks, participating in marine community events and enforcing various Federal and Provincial Acts and Regulations. The Marine Patrol Program participated in community events such as: Canada Day, Celebration of Lights Fireworks and the Dragon Boat Festival.

The Marine Patrol Program had a successful year in 2012 and conducted 77 patrols, resulting in 218 vessel checks. Richmond RCMP Youth Section partnered with the Richmond School Board to create a marine vessel naming contest for elementary school students. The goal of this contest was to engage the local youth in participating in police-related activities and to have fun at the same time. Student contestants submitted written essays on how the patrol vessel would assist the Richmond RCMP in serving the Richmond community and created pieces of visual art representing how the vessel would be utilized by police officers. Submissions were reviewed and the selection committee decided that the patrol vessel would be named the “Fraser Guardian”.

### **Youth Engagement**

This priority focuses on the prevention and reduction of youth involvement in criminal activity and the criminal justice system, both as victims and offenders. The Richmond RCMP is aiming to create an environment where youth can interact and develop in responsible and productive ways.

*Drug Abuse Resistance Education (D.A.R.E.)* – This is an ongoing initiative for the Richmond Youth Section. It is a 10 week program taught by uniformed members to all grade 5 students in Richmond. Considerable commitment is required from schools, the community, students and RCMP members to successfully facilitate this program. The table below highlights the participation of the program:

<b>2012/13 School Year</b>	
Number of schools involved:	45
Number of classes taught:	62
Number of students attended D.A.R.E:	1,693

*Youth Intervention Program* – The Youth Intervention Program (YIP) has been offering professional counselling to youth and their families for over 32 years. The mandate of the Youth Intervention Program is to assess, counsel and/or refer social services for youth and their families. Regular members may refer youth to the YIP who have been in actual or potential conflict with the law. If referred to YIP, rather than proceeding with formal criminal charges, the at-risk youths are given an opportunity to learn more productive and socially acceptable behaviours and understand the consequences of continued criminal behaviour. Counsellors work closely with parents to uncover the underlying problem of problematic behaviour and formulate solutions for the family. For 2012/13 there were 148 referrals to the Youth Intervention Program.

Restorative Justice Program – The Richmond Restorative Justice Program operates under two models: 1) Community Justice Forum and 2) Community Accountability Panel

The Community Justice Forum (CJF) brings together those affected by an incident where a child or youth has admitted guilt for committing a criminal offence. Trained facilitators assist the participants in building an agreement that addresses the harm, and holds the child or youth accountable for their actions. The CJF include:

- Victims and their Support Person(s)
- Offenders and their Support(s)
- Witnesses
- Referring Police Officer

The Community Accountability Panel (CAP) is a Six Step Conferencing Model and is utilized when victims are agreeable to a restorative justice approach but are unable to directly participate in a meeting with the offender.

For 2012/13, there were 37 files that were referred to restorative justice program, totalling 45 youth offenders. The table below outlines the type of accountability action plan placed on youth offenders for the year.

Letters of Apology	32
Verbal Apology	2
Restitution	\$668
Volunteer Hours	204
Counselling	2
Essays	2

High School Liaison – Youth Section members are assigned different high schools in the community. The regular members take ownership of the schools and conduct regular visits to engage students and deal with any issues/files that arise. Liaison duties also include educating students on various topics either informally or formally through class presentations on social media awareness, policing as a career, drugs, youth gangs, and other topics suggested by the schools.

Adopt-A-School – The Richmond RCMP balances education and enforcement with many proactive programs like the Adopt-a-School program. The Adopt-a-School program fosters opportunities for positive contact with Richmond's youth and to build rapport with school administrators. Uniformed members from General Duty were designated to conduct school visits and provide educational resources for the elementary schools in the community. Traffic enforcement was frequently conducted as part of the program to ensure the safety of pedestrians and the orderly flow of vehicles during morning and afternoon school traffic. For the 2012/2013 school year, 855 school visits were conducted and 154 traffic enforcement activities were performed.

Youth Academy – During the spring of each year, the Lower Mainland RCMP organizes a Youth Academy for students interested in a career in law enforcement. The Richmond Detachment



receives numerous applications of interest from various high schools in Richmond. As part of the selection process, the student applicants go through a rigorous selection process. Students must be in grade 11 or 12, pass an interview, satisfy a police background check and pass a physical test prior to being accepted. The Youth Academy is an eight day “mini depot” to provide a brief representation of what a police officer’s day entails. In 2013, ten students from the Richmond School District participated in the RCMP Youth Academy.

Summer Youth Camp – The Richmond RCMP partnered with the City of Richmond to provide a summer youth camp for kids. Three camps were held in three community centres and approximately 100 students ranging from grade four to seven participated in the camps. The camps provided students with hands-on instruction in policing, RCMP history, marching and drill, crime scene examination, note taking, report writing and physical training. The curriculum, which included classroom learning as well as practical exercises, was delivered by regular members from the Richmond RCMP Youth Section. The camps received overwhelming interest; therefore, the number of summer youth camps will be increased to six this coming year. They will be held in six different community centre locations.

School Sports Program – This initiative was created in early 2012 to further build trust between youth and local law enforcement. The School Sports Program provides elementary school students a fun environment to interact with members of the Richmond RCMP and to compete in a friendly sports game during lunch hour. Olympic medal winning athletes and other prominent sports personalities were invited to give presentations on their experiences in competitions, as well as the challenges and hard work they faced in achieving their goals. The presentations provide inspiration and positive reinforcement for students to understand the importance of making the “right” decision as they prepare for secondary school. The target is to have one School Sports event per month. Since the program’s inception, there have been 11 elementary schools in Richmond that have participated in the program.

### **Property Crime**

This priority aims to reduce property crime related offences (for example: auto theft, break and enter, theft and fraud). Prevention, education, and the implementation of intelligence-led, proactive policing initiatives are the foundation of this strategy, all supported through the implementation of Crime Reduction Strategies based on data analyses.

Crime Reduction Strategy – The Richmond RCMP continues to utilize Crime Reduction Strategies to address emerging crime trends and prolific offenders through collaboration and sharing of intelligence from all departments. Representatives from general duty, specialized units, criminal intelligence analysts and community policing meet monthly to strategise short and medium term enforcement and operations activities. Pooling of resources and information sharing resulted in comprehensive and effective approaches to drive down the crime rate by targeting causes of crime and increase public confidence in the justice system to keep communities safe.

Since the inception of the Richmond Crime Reduction Strategy, theft from auto (TFA) has been the top priority as it receives the most calls for service in Richmond. Richmond Detachment had success targeting and arresting prolific theft from auto offenders and patrolling hotspots to prevent

crimes. Hotspot maps were provided to all members in every Crime Reduction bulletin, regardless of whether or not activity was above or below average. The hotspot maps also aided Community Policing Volunteers in the deployment of the Lock-Out Auto Crime program.

The Richmond RCMP has engaged in various proactive policing measures in 2012/13, especially in the downtown core (Zone 3), such as increased foot patrols and the targeting and incarceration of chronic offenders. TFAs and robberies have shown a large decrease compared to a year ago. The Richmond RCMP has placed performance targets for TFAs and robberies for a reduction of 7% and 10% respectively. The detachment has exceeded both of these targets. For 2012/13, the total TFAs in Zone 3 dropped 29% compared to a year ago, from 1,050 to 742. However, TFAs for all of Richmond slightly increase by approximately 7% after declining 11% between 2010 and 2011. Robberies, again for 2012/13, dropped 45% in Zone 3 compared to a year ago, from 87 to 48. Robberies for all of Richmond dropped approximately 36%.

The Richmond RCMP initiated a new foot patrol program in late 2012 to primarily provide police presence along the No. 3 Road corridor and Richmond portion of the Canada Line. Richmond members conducted foot patrols with members of the Transit Police. The goal of the program is to provide a higher level of presence as deterrence and to reduce incidents of crime in the downtown core collaboration with businesses and Transit Police. In total, there were approximately 728 foot patrols conducted last year.

A Downtown Richmond Crime Reduction Working Group was established as a joint initiative with the the Richmond Chamber of Commerce to improve communication between stakeholders, encourage business community engagement, identify crime and safety issues impacting businesses along the No 3 Road corridor, promote a collaborative approach to addressing crime and safety issues and develop and implement strategies to address public safety issues. The stakeholders of the Group are: Richmond RCMP, South Coast BC Transit Authority Police (Transit Police), Richmond Chamber of Commerce, Richmond Centre Mall, Lansdowne Mall and River Rock Casino.

Prolific Offenders – Richmond RCMP Quick Response Team (QRT) is responsible for the management of the Prolific Offenders identified within the community. QRT members have adopted a pro-active and targeted approach to managing chronic or high-risk offenders who are on parole or probation. Checks of parolees and offenders are conducted on a regular basis by the QRT to ensure compliance with their conditions of release. Those who fail to comply with their bail/release conditions are brought before the court. The QRT relay this information to partners, such as parole and probation officers. A list of parolees identified for regular check-up is posted to the PRIME FYI<sup>4</sup> to encourage pro-active checks by general duty police officers.

The Richmond Prolific Offender Team (QRT) is in the process of reviewing all designated prolific and priority offenders. The QRT is currently working with crime analysts in compiling an updated negative contact list for the inclusion of new offenders. The team is currently looking at two repeat offenders to add to the list. The team is also collaborating with crown prosecutors to adopt

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<sup>4</sup> The PRIME FYI is a report in the Police Records Information Management Environment (PRIME) system that provides real-time intelligence to members on the road. The PRIME FYI has evolved to contain information on the following: Stolen Vehicle list, Active Address list, Prolific Offender list, Curfew/Condition Checks list, as well as other postings related to investigations and information pertaining to police/public safety.

protocols when dealing with prolific offenders to ensure they are dealt with effectively within the judicial system.

Property Crime – Break and enters to businesses have shown an increase in 2012/13, while residential break and enters have declined slightly. Property Crime Unit members continue to proactively investigate and monitor all break and enters and had several key successes through the course of 2012, which led to multiple arrests. The Richmond RCMP worked with members from Surrey Detachment to target an organized group committing break and enters throughout the Metro Vancouver area. With continuing intelligence sharing and cross-jurisdiction enforcement, this group was arrested and charged with multiple counts of property-related crimes. The arrests have dampened the number of break and enters in Richmond when compared to the stats prior to the arrests.

Recently, there has been a rash of Chinese herbal store break and enters and thefts. The herbs being targeted are primarily of high value<sup>5</sup> with no identifiable markings (such as serial numbers). Herbal store thefts may amount to tens of thousands of dollars of goods stolen. The Richmond RCMP met with representatives of the Chinese herbal store community and positive responses were received from the enhanced policing initiatives. For example, foot patrols were conducted at various hours, as well as the priority police response when an alarm is triggered from herbal stores. Regular members were also made aware of the products being stolen and their significance in value.

The table below highlights property crime statistics in the community:

<b>Property Crime – 2012/13</b>		
<b>(Number of occurrences and percentage change from previous year)</b>		
Break and Enter – Residential	663	(-3%)
Break and Enter – Commercial	588	(+77%)
Break and Enter – Other	117	(+3%)
Auto Theft	329	(+33%)

Economic Crime – The Richmond Economic Crime Unit continue to target credit card skimming and fraud related activities. Within the last year, this unit has investigated two large internal theft and fraud files where employees were alleged to have misappropriated funds from their employers. The unit also investigated several identity theft investigations where the suspects were successfully convicted and a jail sentence was imposed. Overall, the City has seen a decrease in all fraud-related files in 2012. There were 536 files in 2011, which decreased to 492 in 2012 – a decrease of approximately 8%. In total, 42 fraud files had charges forwarded to crown counsel for approval in 2012.

#### **Richmond City Centre Community Police Station**

The City Centre Community Police Station, located at 5671 No 3 Road, officially opened on September 20, 2012 with the objective of enhancing the level of community policing services

<sup>5</sup> A Chinese herb called “Cordyceps” is valued at \$16,000 to \$30,000 per pound.

available in the downtown core. The new station equates to an approximately 33% increase in the Community Policing Programs delivered across the City.

The City Centre Community Police Station provides an additional secure location for regular members to further investigate ongoing files and to complete police reports. The proximity to the Richmond Provincial Courthouse would also allow access to federal computers, secure fax lines and preparation of court testimony. Management of community programs is the responsibility of the full-time Community Police Station Coordinator (municipal employee). This role is to recruit, train, motivate and organize a large number of volunteers who assist in the administration, and operation of the various programs as well as to provide assistance in programs administration support. Currently there are approximately 62 active volunteers at City Centre Community Police Station.

The City Centre Community Police Station received a warm welcome from local businesses along No 3 and Lansdowne Roads. The Business Watch program initiative began on July 12th, 2012. Staff and volunteers provided local businesses with newsletters, height strips for their front doors and business watch packages. Businesses also have the option to provide their email addresses so they will receive crime alerts if there are break and enters nearby the area.


The City Centre Community Police Station provides the citizens of Richmond with a higher level of service delivery of public safety programs and reduction of fear of crime in the community. Regular members, municipal staff and community volunteers located in the CPS are able to support and sustain the crime prevention programs offered at City Centre.

## **Financial Impact**

There is no financial impact.

## **Conclusion**

This Richmond RCMP Strategic Plan serves as a road map to assist Richmond RCMP members in focusing their efforts toward priorities identified through a collaborative process. Crime Reduction strategies currently employed at the Richmond Detachment will complement the strategic priorities with a positive outcome of Safe Homes, Safe Communities.



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