



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, July 12, 2016
4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on June 14, 2016.*



NEXT COMMITTEE MEETING DATE

September 13, 2016, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DIVISION

1. **EMERGENCY PLAN ASSISTANCE FOR SEA ISLAND COMMUNITY ASSOCIATION**
(File Ref. No. 09-5350-00) (REDMS No. 5064223)

CS-11

See Page CS-11 for full report

Designated Speaker: Lainie Goddard

STAFF RECOMMENDATION

- (1) *That the staff report titled “Emergency Plan Assistance for Sea Island Community Association” dated June 20, 2016, from the General Manager, Law and Community Safety, be endorsed to begin a pilot project between the City’s Emergency Programs Department and the Sea Island Community Association to develop an outline for a neighbourhood emergency plan; and*
- (2) *That the plan outline be used as a template for other neighbourhood groups wishing to become actively prepared.*



2. **EMERGENCY PROGRAMS ACTIVITY REPORT – MAY 2016**

(File Ref. No. 09-5350-00) (REDMS No. 5050743)

CS-15

See Page CS-15 for full report

Designated Speaker: Lainie Goddard

STAFF RECOMMENDATION

That the staff report titled “Emergency Programs Activity Report - May 2016,” dated June 20, 2016 from the General Manager, Law and Community Safety, be received for information.



3. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – MAY 2016**

(File Ref. No.) (REDMS No. 5050520 v. 2)

CS-19

See Page CS-19 for full report

Designated Speaker: Ben Dias

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – May 2016”, dated June 16, 2016, from the General Manager, Law and Community Safety, be received for information.



Pg. # ITEM

4. **BC EMERGENCY HEALTH SERVICES MODELLING STUDY**
(File Ref. No. 09-5140-01) (REDMS No. 4771141 v. 8)

CS-28

See Page CS-28 for full report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

- (1) *That the staff report titled “BC Emergency Health Services Modelling Study,” from Fire Chief John McGowan, dated May 18, 2016, be received for information; and*
- (2) *That a letter be sent to the Provincial Ministry of Health requesting that Richmond Fire Rescue be authorized to use the Provincial Patient Care Record form as part of the delivery of pre-hospital medical care through the first responder program.*



5. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MAY 2016**
(File Ref. No. 09-5000-01) (REDMS No. 5045233)

CS-33

See Page CS-33 for full report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report - May 2016”, dated June 16, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information.



6. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

- (i) *RFR Ships to Shore / Canada Day Update*
- (ii) *Epi Pens*
- (iii) *Computers in Fire Vehicles*

Pg. # ITEM

7. **RCMP’S MONTHLY REPORT – MAY 2016 ACTIVITIES**
(File Ref. No. 09-500-01) (REDMS No. 5026405 v. 7)

CS-43

See Page CS-43 for full report

Designated Speaker: Insp. Konrad Golbeck

STAFF RECOMMENDATION

That the report titled “RCMP’s Monthly Report – May 2016, Activities” dated June 23, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

8. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Insp. Konrad Golbeck

Item for discussion:

Update on Canada Day Weekend

9. **RICHMOND RCMP BLOCK WATCH PROGRAM**
(File Ref. No. 09-5000-01) (REDMS No. 5048938 v. 3)

CS-66

See Page CS-66 for full report

Designated Speakers: Insp. Konrad Golbeck and Ed Warzel

STAFF RECOMMENDATION

That the staff report titled “Richmond RCMP Block Watch Program” dated June 20, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

10. **COMMITTEE STANDING ITEM**
E-Comm

11. **MANAGER’S REPORT**

ADJOURNMENT



Community Safety Committee

Date: Tuesday, June 14, 2016

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Derek Dang
Councillor Ken Johnston
Councillor Alexa Loo
Councillor Linda McPhail

Also Present: Councillor Carol Day

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on May 10, 2016, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

July 12, 2016, (tentative date) at 4:00 p.m. in the Anderson Room

The Chair spoke on the staff reports presented to Committee, noting that Committee was satisfied with the level of information presented. He added that Committee would like staff to include the action taken to respond to issues in the City and any additional information if required.

Committee directed staff to sequence monthly reports and verbal reports consecutively during the meeting.

Community Safety Committee
Tuesday, June 14, 2016

LAW AND COMMUNITY SAFETY DIVISION

1. EMERGENCY PROGRAMS ACTIVITY REPORT

(File Ref. No. 09-5350-00) (REDMS No. 5030636)

It was moved and seconded

That the staff report titled "Emergency Programs Activity Report," dated May 20, 2016 from the General Manager, Law and Community Safety, be received for information.

CARRIED

2. CITY OF RICHMOND'S PARTICIPATION IN EXERCISE COASTAL RESPONSE

(File Ref. No. 09-5350-00) (REDMS No. 5030779)

Lainie Goddard, Manager, Emergency Programs, briefed Committee on the City's participation in the Coastal emergency exercise in early June 2016, noting that the exercise simulated a major coastal earthquake and the potential impact of the event on the City's infrastructure.

Discussion ensued with regard to the City coordinating an emergency simulation and drills in the future and the providing Council with information in a timely manner during an emergency.

In reply to queries from Committee, Ms. Goddard noted that Council would be the body to declare a state of emergency for the City and the City plans to organize an emergency exercise in 2017.

It was moved and seconded

That the staff report titled "City of Richmond's Participation in Exercise Coastal Response," dated May 20, 2016 from the General Manager, Law and Community Safety, be received for information.

CARRIED

The Chair commended Emergency Programs staff on their reporting and their visibility in the community.

3. EMERGENCY PROGRAMS BRIEFING

(Verbal Report)

(i) Lost Children at Community Event

Ms. Goddard advised that with the help of individuals using radios and bicycles, two lost children were reunited with their grandparents at a community event the previous week.

Community Safety Committee
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(ii) Meeting Place in an Emergency

Ms. Goddard commented on discourse taking place within the community regarding a predetermined place for people to meet during an emergency, noting that the City does not have predetermined meeting places due to uncertainties that could occur during an emergency. She encouraged that residents enlist on the City's emergency notification system, and listen to local broadcasts for instructions during an emergency.

4. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – APRIL 2016

(REDMS No. 5009583)

In reply to queries from Committee regarding vacant homes and bylaw officers, Phyllis Carlyle, General Manager, Law and Community Safety, advised that (i) dwellings that appear to be unkempt may not necessarily be vacant and may be reported as an unsightly premises to Community Bylaws, (ii) the City increases available bylaw officers during anticipated peak times, (iii) parking officers may act as property use officers when needed, and (iv) a Community Bylaws organizational chart can be provided to Committee.

Discussion ensued with regard to regulations related to real estate signs, and Ron Graham, Supervisor-Community Bylaws, noted that the City issues tickets and advises the real estate company of non-compliant real estate signs. He added that regulations only permit one real estate sign per property.

It was moved and seconded

That the staff report titled “Community Bylaws Monthly Activity Report – April 2016,” dated May 24, 2016 from the General Manager, Law & Community Safety, be received for information.

CARRIED

5. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – APRIL 2016

(File Ref. No. 09-5000-01) (REDMS No. 5008089)

John McGowan, Fire Chief, Richmond Fire-Rescue, reviewed Richmond Fire-Rescue's (RFR) monthly activities in April 2016, highlighting successes in public education and the minimization of property loss. He added that medical responses related to sickness and headaches may involve breathing and consciousness components.

In reply to queries from Committee, Fire Chief McGowan noted that RFR engages the Richmond RCMP in suspicious fire investigations.

Community Safety Committee

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Discussion ensued with regard to placing on-site signage and securing the site following a property fire. Ms. Carlyle added that staff can examine on-site signage and noted that RFR crews have proceeded to alert neighbouring properties in past fires.

In reply to queries from Committee, Fire Chief McGowan noted that RFR will prepare a media release informing residents of an increased fire risk during warmer months.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - April 2016", dated May 13, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

6. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) Ships to Shore Event

Fire Chief McGowan advised that RFR will be present in the upcoming Ships to Shore Event scheduled on June 30 to July 2, 2016.

(ii) Salmon Festival

Fire Chief McGowan advised that RFR will participate in the upcoming Salmon Festival.

7. **2015-2016 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN FOURTH QUARTER RESULTS (FROM JANUARY 1 TO MARCH 31, 2016)**

(File Ref. No. 09-5000-01) (REDMS No. 4988223)

Discussion ensued with regard to (i) advocating for more mental health support from Vancouver Coastal Health (VCH) and the Province, (ii) the reported increase of police incidents involving mental health in the region, (iii) the impact of mental health on police resources, (iv) Richmond RCMP collaborating with the VCH on mental health issues, and (v) extreme cases of distracted driving in the city.

As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That a letter be sent to Vancouver Coastal Health advocating for an increase in resources dedicated for mental health in the city.

CARRIED

Community Safety Committee

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Discussion ensued with regard to the success of tagging bicycles in the community through the Project 529 program, and including supplementary information to explain possible distortions in crime statistics such as repeat offenders.

It was moved and seconded

That the report titled "2015-2016 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2016)," dated April 20, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

8. **RCMP'S MONTHLY REPORT – APRIL 2016 ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 4992093 v. 5)

It was moved and seconded

That the report titled "RCMP's Monthly Report – April 2016 Activities," – dated June 1, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

9. **RCMP/OIC BRIEFING**

(Verbal Report)

(i) Speeding on River Road

Inspector Konrad Golbeck, Richmond RCMP, briefed Committee on speeding along River Road, noting that vehicle speeds have been reduced following recent enforcement in the area.

(ii) Police Week

Insp. Golbeck highlighted that all Richmond RCMP teams participated in Police Week during the week of May 19, 2016.

(iii) Home Invasion Incident

Insp. Golbeck briefed Committee on a home invasion incident and discussion ensued with respect to securing garage door openers and personal information inside vehicles.

10. **COMMITTEE STANDING ITEMS**

(i) E-Comm

The Chair advised that the upcoming E-Comm Annual General meeting is scheduled for June 16, 2016.

Community Safety Committee
Tuesday, June 14, 2016

(ii) Emergency Services

This item was discussed previously in the meeting.

(iii) Block Watch

This item was previously referenced in a staff report.

11. **MANAGER'S REPORT**

Ms. Carlyle noted that (i) the Amber Alert system is active in the City, (ii) there is an invitation to Council to tour the new RCMP facility in Vancouver International Airport, (iii) the BC Association of the Chiefs of Police and the Province hosted a working session with Chiefs of Police in the province in early June 2016, (iv) the RCMP is currently working on a Disability Management Program to reduce costs and is comparing leave statistics with other police agencies, and (v) it is anticipated that information on the RCMP's Auxiliary program will be available in the third quarter.

Ms. Carlyle briefed Committee on her tour of first responder facilities in northern British Columbia and discussions with first responders in support of the Honour House facility in New Westminster.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:00 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, June 14, 2016.

Councillor Bill McNulty
Chair

Evangel Biason
Legislative Services Coordinator



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** June 20, 2016
From: Phyllis L. Carlyle **File:** 09-5350-00/Vol 01
 General Manager, Law and Community Safety (16.08)
Re: **Emergency Plan Assistance for Sea Island Community Association**

Staff Recommendation

1. That the staff report titled “Emergency Plan Assistance for Sea Island Community Association” dated June 20, 2016, from the General Manager, Law and Community Safety, be endorsed to begin a pilot project between the City’s Emergency Programs Department and the Sea Island Community Association to develop an outline for a neighbourhood emergency plan.
2. That the plan outline be used as a template for other neighbourhood groups wishing to become actively prepared.

Phyllis L. Carlyle
 General Manager, Law and Community Safety
 (604-276-4104)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO 	

Staff Report

Origin

Communities that can gather together resources and skills are incredibly valuable in emergency planning. This type of planning increases the group's ability to respond and recover from disasters.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.1. Policy and service models that reflect Richmond-specific needs.

Background

In addition to business and local authority preparedness, the City's Emergency Programs Division offers tools and resources to assist individuals and their families in the formation and practice of individual emergency plans. Preplanning preparedness allows a household to be self-sufficient and capable of meeting its own needs for a minimum of 72 hours. This frees up City resources and allows the local authority (the City of Richmond) and the Province (British Columbia) to focus on saving lives, protecting critical infrastructure and restoring essential services.

The Emergency Programs Division has the opportunity to take personal (household) preparedness one step further, and work with neighbourhoods within the City to assist them in becoming prepared. A neighbourhood that is prepared will have the ability to assist and support each other in a time of need thereby lessening requests for assistance to the City.

Analysis

Neighbourhood preparedness is a relatively new concept in the City. This initiative is being developed as a result of a strong working relationship between the City's Coordinator, Leisure Services, the Coordinator, Emergency Social Services and Public Education and the Sea Island Community Association Board.

In the early spring of 2016, Emergency Programs was approached by Sea Island's Leisure Services Coordinator requesting a meeting to determine the level of support that Emergency Programs could provide to the Sea Island Community Association. The Sea Island Community Association was very interested in the preparation of a neighbourhood plan that would address their unique community needs.

Currently, Emergency Programs offers public preparedness information at the following opportunities:

- Information booths at community events such as the Public Works Open House, Move for Health, Salmon Festival, Burkeville Daze, CARP Expo, and other Community Centre organised Events.
- Seminars hosted by Law and Community Safety's Richmond Fire Rescue, Emergency Programs and the RCMP, were held at City Hall on April 6, 2016 and Steveston Community Centre on May 18, 2016. Both sessions were well attended with 165 participants.

While open houses and workshops provided by Emergency Programs are well received and in high demand from City residents, there have not been any that have addressed the needs of an individual neighbourhood as a whole.

This pilot project proposes Emergency Programs staff assist the Sea Island Community Association with developing a neighbourhood emergency preparedness outline that can be adapted and used as a template by other neighbourhood groups within the City.

The template will be developed to discover the following:

- What kinds of skills do neighbourhood members have?
- What do surrounding schools, businesses, and neighbourhoods have for emergency plans?
- What will enable the group to function as a single unit?
- What does the neighbourhood need to practice?
- What equipment and supplies will be needed to sustain each neighbourhood member for up to a week?¹

Projected Benefits

It is anticipated that this pilot program will benefit the community in the following ways:

- Strengthening of neighbourhood relationships;
- Confidence that neighbours will look after each other during an emergency or disaster;
- Giving the community the education that enables it to sustain its own emergency plan's cycle of revision, training and practice; and,
- Less demand on the local authority and province as a result of the neighbourhood's self-sufficiency.

¹ As this report is seeking Council's endorsement, the template has not been developed, so this list may not be exhaustive of what is required for a neighbourhood emergency plan.

Financial Impact

None

Conclusion

As a result of an inquiry from the Sea Island Community Association, Emergency Preparedness Programs staff are proposing to assist the Community Association in developing a neighbourhood emergency preparedness outline that will address the unique needs of the Sea Island neighbourhood. Once the outline has been developed, the outline will be used as a template for other neighbourhoods wishing to develop a plan of their own.



Lainie Goddard
Manager, Emergency Programs
(604-244-1211)

LG:lg



City of Richmond

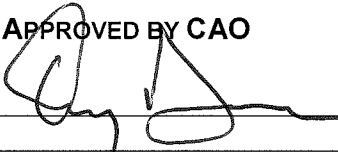
Report to Committee

To: Community Safety Committee **Date:** June 20, 2016
From: Phyllis L. Carlyle **File:** 09-5350-00/Vol 01
General Manager, Law and Community Safety (16.00.06)
Re: **Emergency Programs Activity Report - May 2016**

Staff Recommendation

That the staff report titled "Emergency Programs Activity Report - May 2016," dated June 20, 2016 from the General Manager, Law and Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law and Community Safety
(604-276-4104)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO 	

Staff Report

Origin

This report provides Council with an update on Emergency Programs activities. Emergency Programs continues to work towards the City's vision of being the most appealing, livable and well-managed community in Canada, through the delivery of its programs and services. Emergency Programs is reporting on its activities in support of its mandate to maximize the protection of life, public infrastructure, private property and the environment in the event of a major emergency or disaster.

This activity report for Emergency Programs provides information on each of the following areas:

1. Community Involvement/Public Education
2. City of Richmond Staff and Volunteer Education

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

1. Community Involvement/Public Education

During the month of June, staff and volunteers attended the following Community Involvement and Public Education events:

Doors Open Richmond

On June 4 and 5, the Emergency Programs Division were invited by Richmond Fire Rescue (RFR) to join them at Firehall #2 on Steveston and No 2 Road to participate in the 9th annual Doors Open Richmond. During this community event Emergency Programs staff and volunteers provided information to the public on personal preparedness by talking with the public and handing out materials.

Canadian Association of Retired Persons (CARP¹)

On June 25, 2016, the Richmond chapter of CARP hosted a senior health and resources expo at the South Arm United church, located at 11051 No. 3 Road. This free event featured 75 exhibitors who provided financial advice, health care information, and other seniors' resources. City staff and volunteers were on hand to teach attendees about personal preparedness and provide information booklets.

¹ CARP is a national, non-partisan, non-profit organization that advocates for financial security and improved health care for Canadians as they age. CARP works closely with all levels of government and collaborates with other organizations to advocate on health and financial issues. <http://www.carp.ca>

Richmond Emergency Programs Amateur Radio Club² (REPARS) Field Day

Each year, on the fourth weekend of June, the REPARS Club members join more than 35,000 amateur radio operators from across Canada and the US with a goal of contacting as many national and international amateur radio stations as possible. During the 24 hour period in Steveston's Garry Point Park; radio communication equipment was demonstrated, emergency radio operations in less than ideal conditions was practiced; and amateur radio in emergency communication to the general public was promoted; and staff showcased the City's Emergency Programs communications vehicle.

Personal Preparedness Presentation

On June 27, 2016, Emergency Programs held a Personal Preparedness Presentation for Covenant Court Senior's Complex. This presentation was initiated by referral from the CARP open house that staff attended on May 5, 2016. Participants expressed an interest to be involved in planning other emergency management training sessions.

2. City of Richmond Staff and Volunteer Education

Exercise Coastal Response 2016³

On June 8, 2016, staff were involved with the Province's Coastal Response Exercise. Exercise Coastal Response 2016 was based on a magnitude 9.0 earthquake resulting from a rupture of the Cascadia Subduction Zone off the coast of southwestern B.C. In this exercise scenario, strong shaking lasting several minutes occurred in areas of Greater Vancouver, Greater Victoria and central Vancouver Island, causing damage in the major urban centres and widespread destruction in the Port Alberni valley. The earthquake also generated a small tsunami on the west coast of Vancouver Island minutes after the initial shock.

The purpose of Exercise Coastal Response 2016 was for Emergency Management BC (EMBC) to bring together key stakeholder groups – multiple levels of government, various jurisdictions in Canada and the U.S., and a number of provincial ministries, First Nations, Crown corporations and first responders – in a coordinated and integrated way to activate the B.C. Earthquake Immediate Response Plan (IRP).

This exercise was well received by all participants as it served to strengthen relationships among partners and stakeholders with the ultimate goal of enhancing operational coordination.

RCMP Block Watch Training

During the month of June, the Richmond Detachment hosted training sessions for Block Watch Captains and Co-captains. Staff from the Emergency Programs Division attended to provide emergency program information and handouts for personal preparedness. The training was well

² <http://www.rarclub.ca>

³ <http://www2.gov.bc.ca>

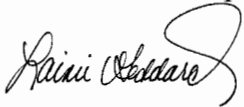
received as numerous Block Watch participants have since contacted staff to express an interest in volunteering with Emergency Programs.

Financial Impact

None

Conclusion

In the month of June, Emergency Programs staff and volunteers were out in the community for three public open houses, a personal preparedness presentation, participated in a provincial emergency exercise and attended four training sessions for Block Watch Captains and Co-captains and are looking forward to more opportunities to capitalize on synergies created by a closer relationship with the RCMP's Block Watch volunteers.



Lainie Goddard
Manager, Emergency Programs
(604-244-1211)

LG:lg



City of Richmond

Report to Committee

To: Community Safety Committee

Date: June 16, 2016

From: Phyllis L. Carlyle
General Manager, Law and Community Safety

File:

Re: Community Bylaws Monthly Activity Report – May 2016

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report –May 2016”, dated June 16, 2016, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604-276-4104)

Att. 1

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Division	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY GAO 	

Staff Report

Origin

This monthly activity report for the Community Bylaws Department provides information on Property Use and Parking and Animal Control.

This report supports Council's Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Property Use

Unsanitary Premises complaints regarding long grass, weeds and the general appearance of properties in Richmond is trending higher due the onset of the summer months. Property Use Officers are actively addressing these issues with property owners to achieve compliance in a timely manner. This is consistent with the City's beautification initiatives.

Stage 1 of the Metro Vancouver Water Restrictions began on May 15, 2016. General compliance at this stage appears to be satisfactory throughout Richmond and is likely the combined result of an effective media campaign as well as information brochures that were given to residents by Community Bylaws staff.

Parking and Animal Control

At the end of May, Animal Control Officers began their yearly door to door canvassing unlicensed dogs, and will continue the initiative until October 1, 2016. The officers continue to incorporate patrolling the city's parks and dykes into their dog canvassing duties and have been a welcome presence by the general public.

For the period of May 8 – 15, "Dog waste awareness week" was promoted throughout lower mainland municipalities. Awareness was promoted through advertisements in the Richmond News and on the City of Richmond's social media pages (Facebook and twitter).

Officers attended Garry Point and McDonald Beach together with various off leash and leashed parks educating the public on the importance of picking up after your dog. Again, the presence of the officers was met with positive reactions from the residents of Richmond and even more so by the dogs who received treats that the officers were handing out.

Community Bylaw Parking and Animal Control Officers have been working jointly with various City departments during the City's infrastructure maintenance programs. Working together and providing onsite service helps to ensure a safe worksite for all staff and the public.

Financial Impact

The following information is a month by month analysis of May 2016 compared to May 2015.

Consolidated Parking Program Revenue:

The total meter, permit, and enforcement revenue has increased by 22.3% over the same period last year to \$196,266 in May 2016 from \$160,487 in May 2015. The year to date budget for parking revenue is \$691,984 while the actual revenue is \$916,989.

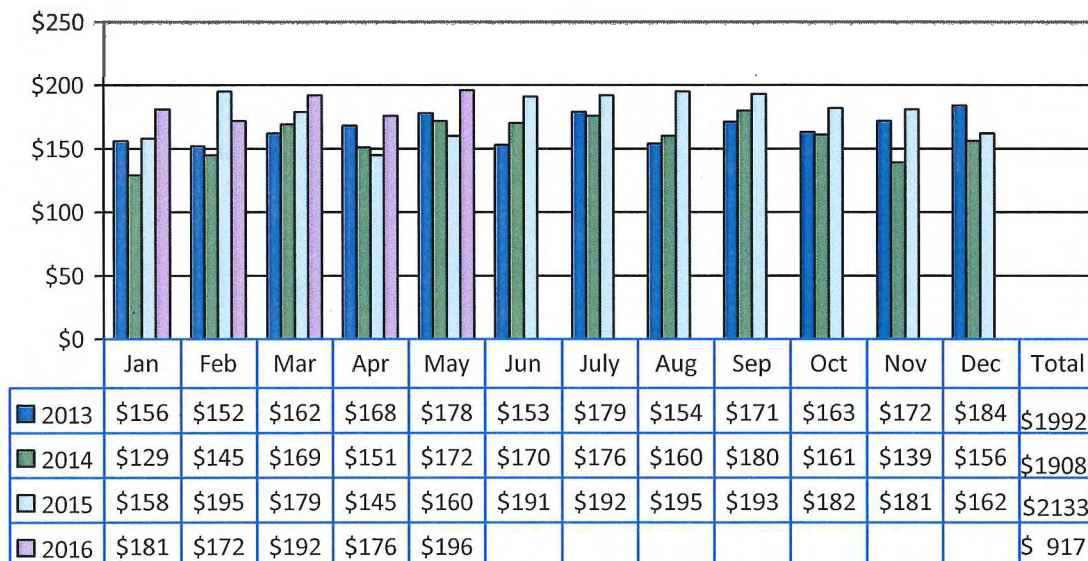
Meter Revenue increased by 49.6% over the same period last year to \$64,621 in May 2016 from \$43,201 in May 2015. The year to date budget for meter revenue is \$215,278 and actual revenue is \$308,379.

Permit Revenue increased by 2.3% over the same period last year to \$10,755 in May 2016 from \$10,513 in May 2015. The year to date budget for permit revenue is \$48,774 and actual revenue is \$88,242.

Enforcement Revenue increased 13.2% over the same period last year to \$120,890 in May 2016 from \$106,774 in May 2015. The year to date budget for enforcement revenue is \$427,932 and actual revenue is \$520,368.

Figure 1 compares *consolidated revenue* by month from 2013 to 2016:

Figure 1: Consolidated Parking Revenue (000's)



Conclusion

The increase in unsightly premises complaints regarding long grass, weeds and the general appearance of properties is a result of the seasonal change and is consistent with the previous three years.

The consolidated parking program revenue is higher compared to the previous three years in the same period. Parking meter revenue continues to trend higher, which is a result of less parking meter vandalism and the associated lost revenues and repair costs.

Community Bylaw staff will continue to monitor the trends and performance indicators.



Ben Dias
Manager, Community Bylaws (604-247-4601)

BD:rg

ATTACHMENT 1

1. Property Use

Customer Service Response

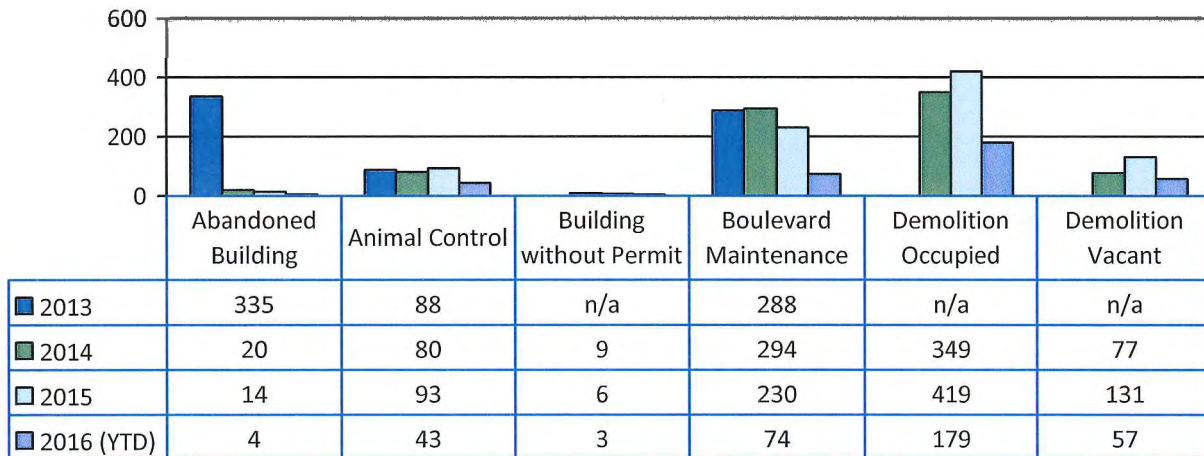
An average of 17 daily calls for service were fielded by administrative staff in May 2016. These calls for service include voice messages, directly-answered calls and emails. There was a slight increase to the volume of calls compared to the number of calls that were fielded in April 2016. There was a minimal decrease when compared to the number of calls fielded in May 2015.

Enforcement Activity

Community Bylaw Property Use Officers handled 280 new investigational files during the month of May 2016. This activity represents an increase of 36.6% compared to April 2016 and increase of 8.9% compared to the number of files that were handled in May 2015.

Staff continues to monitor the number of abandoned and vacant homes within the municipality and the City currently has 24 residences on the “Abandoned /Vacant Home Joint Operations” list.

Figure 1a: Service Demand Comparison



1. In 2013 all vacant properties were categorized as abandoned buildings. As of 2014 three other categories were created – “Demolition Occupied”, “Demolition Vacant” and “Vacant Building”.
2. Animal Control in these charts is in reference to dangerous dog investigations.

Figure 1b: Service Demand Comparison

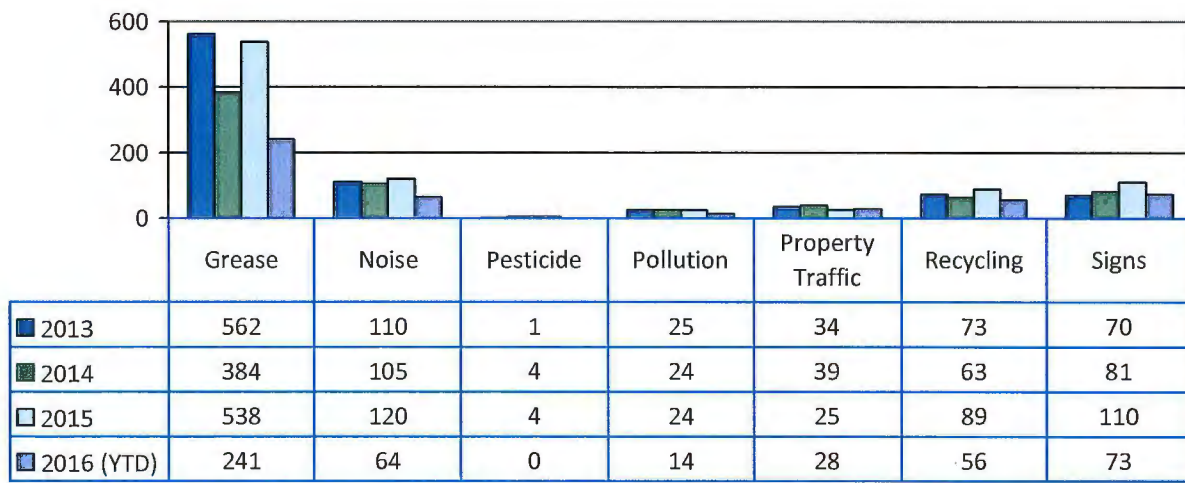
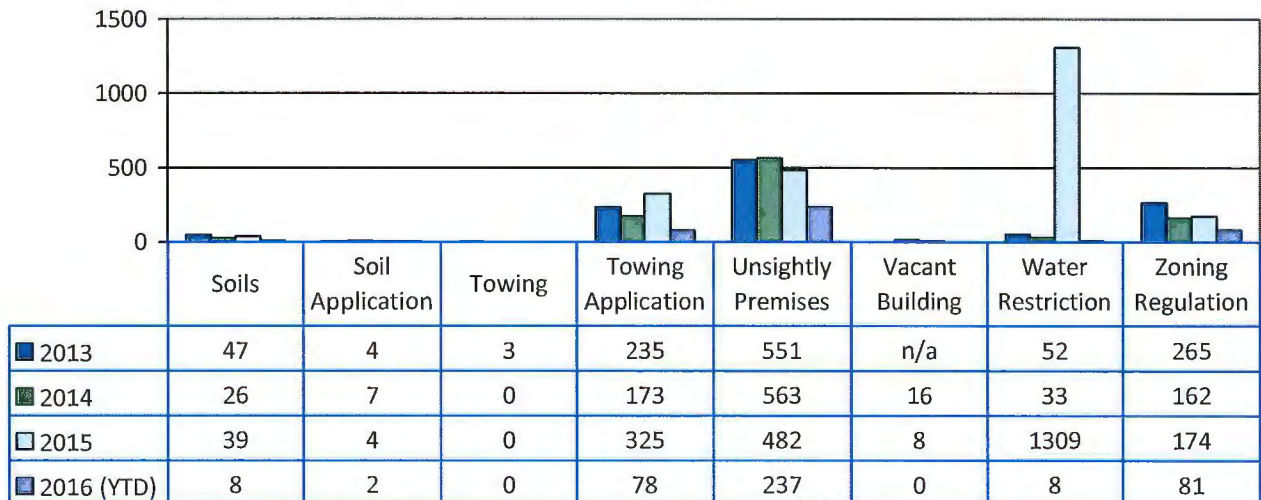


Figure 1c: Service Demand Comparison



2. Grease Management Program

The Grease Management Inspector conducted 68 regulatory visits at 60 food sector establishments, 40 of these files were concluded during May 2016. These inspections resulted in the issuance of one bylaw violation, one written warning and two verbal warnings. The Grease Inspector continues to work closely with the Engineering department and Metro Vancouver on critical issues.

Engineering and Public Works will be bringing forward recommendations for Council’s consideration in a subsequent report regarding potentially banning new garburator installations and trial installations of grease traps in multi-family residential buildings.

3. Parking Program

Customer Service Response

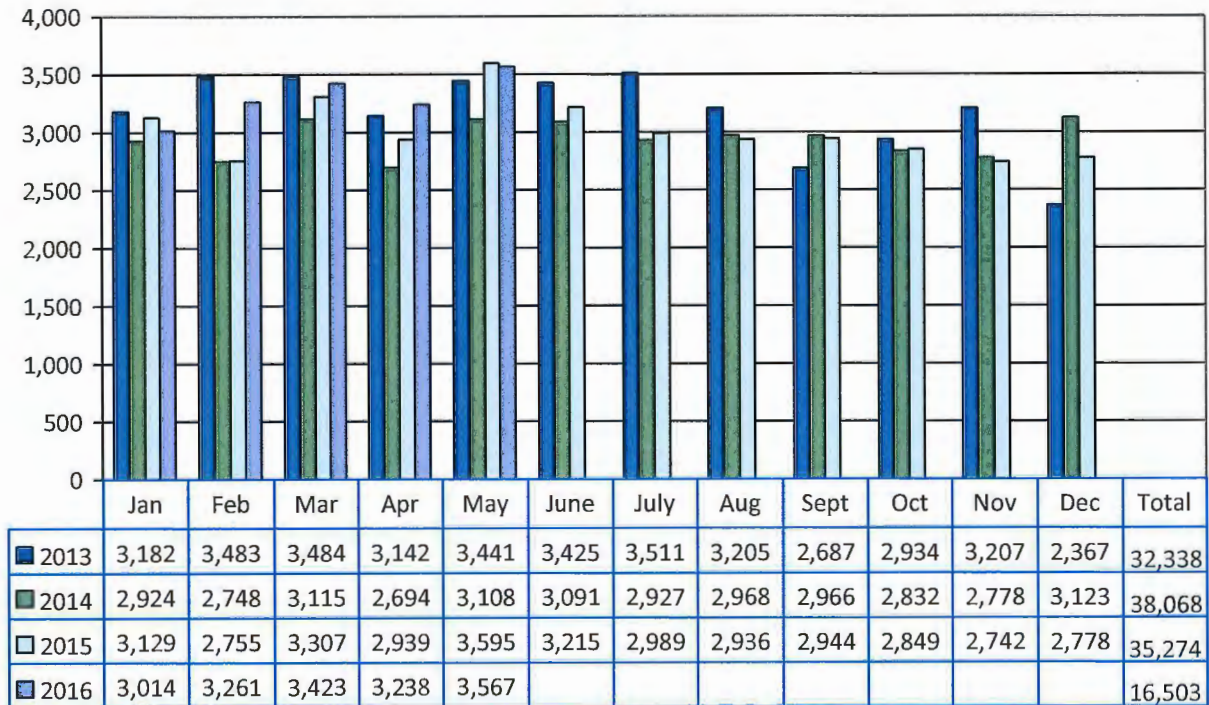
Administration staff fielded an average of 33 daily calls for service in May 2016. These calls for service include voice messages, emails, and phone calls. There was a slight increase in this activity compared to the number of calls that were fielded in April 2016. However, there was a decrease of 13.2% compared to the number of calls that were fielded in May 2015. There was also an average of 3.1 daily E-comm calls for service which were responded to by Parking Officers.

Enforcement Activity

A total of 3,567 violations were issued for parking, safety and liability infractions during the month of May 2016. This activity represents an increase of 10.2% compared to the number of violations that were issued in April 2016 and a decrease of 0.8% compared to May 2015.

The parking violations issued in May 2016 remain consistent with 2015 year to date.

Figure 2: 2013 - 2016 Comparison for Parking Violations Issued



In May 2016, 239 violations were changed to warnings, which represent approximately 6.7% of the tickets issued during the month. The following table provides a breakdown of the common reasons for the cancellation of bylaws violation notices pursuant to Council’s Grounds for Cancellation Policy No. 1100 under specific sections.

Figure 3: *Ticket Cancellations* for May 2016

Section 2.1 (a)	Identity issues	15
Section 2.1 (b)	Exception specified under this bylaw or other bylaw	3
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	12
Section 2.1 (d)	Contravention was necessary for the preservation for health and safety	2
Section 2.1 (e)	Multiple violations issued for one incident	5
Section 2.1 (f)	Not in the public interest	18
Section 2.1 (g)	Proven effort to comply	77
—	Administrative Entries	102
—	Issued as Warnings:	5
	Total	239

4. Adjudication Program

No adjudication cases were scheduled for May 2016. The next adjudication hearing is scheduled for June 28, 2016.

5. Animal Control

Community Bylaws issued 98 new dog licences during May 2016. This activity represents an increase of 1% compared to April 2016 and a decrease of 47.6% compared to May 2015.

In May 2016 28 tickets were issued related to various dog violations, including failure to leash and failure to pick up dog excrement. The Officers conducted patrols of the following locations:

- Garry Point Park
- Railway Shared Pathway
- West Dyke Trail
- North Dyke Trail
- Steveston Community Park
- Great West Cannery Park (South Cove)
- T. Homma Neighbourhood School Park
- Diefenbaker Neighbourhood Park
- Talmey Neighbourhood Park
- McDonald Beach
- Terra Nova Natural Area
- Terra Nova Rural Park
- Manoah Steeves Neighbourhood Park
- Imperial Landing Park
- Britannia Heritage Shipyard Park
- Great West Cannery Park (South Cove)
- T. Homma Neighbourhood School Park
- Garden City Community Park
- Shell Road Trail
- West Dyke Trail

At the end of May 2016 there were 6857 dogs licensed within the City which included 98 “dangerous dog” licenses. There were nine dog bite incidents all resulted in “dangerous dog” investigations. The number of dog bites increased from last month as more dogs are being walked with the warmer weather.



City of Richmond

Report to Committee

To: Community Safety Committee

Date: May 18, 2016

From: John McGowan
Fire Chief

File: 09-5140-01/2016-Vol
01

Re: BC Emergency Health Services Modelling Study

Staff Recommendation

1. That the staff report titled "BC Emergency Health Services Modelling Study," from Fire Chief John McGowan, dated May 18, 2016, be received for information; and
2. That a letter be sent to the Provincial Ministry of Health requesting that Richmond Fire Rescue be authorized to use the Provincial Patient Care Record form as part of the delivery of pre-hospital medical care through the first responder program.

John McGowan
Fire Chief
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO 	

Staff Report

Origin

This report is in response to the Council referral from the Regular Council meeting dated November 24, 2014:

“That the Fire Chief continues to update Council on the impacts of the BC Ambulance Services (BCAS) dispatch protocol changes.”

This report supports Council’s 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

- 1.3. Improved perception of Richmond as a safe community.*
- 1.4. Effective interagency relationships and partnerships.*

Findings of Fact

British Columbia Emergency Health Services (BCEHS) provides pre-hospital services throughout the Province. Included in the pre-hospital services is British Columbia Ambulance Service (BCAS). In 2015, BCEHS retained Operational Research in Health (ORH) Ltd. to undertake a modelling study, assessing the future resource deployment requirements for BCAS in the Metro Region.

The scope of the overall project was to identify efficiencies, service standards and create recommendations that would inform a resource plan for ambulance deployment in the Metro Region over the next two to five years.

The project was conducted in three stages:

1. separate analysis of first responder data;
2. integrated analysis of BCAS and first responder data; and
3. recommend Metro Ambulance Service Delivery options analysis

First Responder Data

Richmond Fire-Rescue (RFR) along with 16 additional Lower Mainland fire departments provided medical first responder (MFR) activity data to ORH for the 2014 calendar year. Some 90,486 records were provided of which 88,690 were linked to BCAS responses.

Significant finding:

- Fire departments respond to 52.5% life threatening medical events (Delta/Echo), 46.5% possible life threatening medical events (Bravo/Charlie) and 1% non-life threatening medical events (Alpha/Omega). This distribution is consistent for RFR.

- The daily and hourly distribution of medical event response is consistent with very little variation between fire departments.
- The average response time for all fire departments to medical events is 5.33 minutes with little variation between medical response categories. RFR's average response is consistent with the average for the Metro Region 5:38 minutes.

BCAS response compared to Fire Departments

1. Fire departments arrive on scene before BCAS on the vast majority of occasions:
 - 72% for Delta/Echo – Life threatening
 - 80% for Bravo/Charlie – Possible life threatening
 - 87% for Alpha/Omega – Non-life threatening
2. Fire departments, when arriving first on a medical events, wait for ambulance service on average:
 - 4:37 minutes for Delta/Echo
 - 9:23 minutes for Bravo/Charlie
3. The distribution of fire halls gives very good coverage of all medical events.
4. The BCAS resource allocation plan (RAP) has fire departments responding to:
 - 87% of all life threatening events, Delta/ Echo
 - 43% of all Possible life threatening events, Bravo/Charlie
 - Between 1 and 2% of all non-life threatening events, Alpha/Omega

Analysis

The BCEHS report titled “Transforming Emergency Health Services Action Plan¹” identified fire department staff as medical first responders for the most acute patients. Currently, BCEHS dispatches the closest fire department in approximately 30% of all medical events and 87% of the most acute cases.

The BCEHS Action Plan has five strategies to improve efficiency and effectiveness. These include:

1. Improving performance efficiencies to reduce dispatch and mobilization response times.
2. Working with stakeholders to change how BCEHS responds to calls of a minor nature and low acuity transfers.
3. Working with health authorities to streamline handover of care at emergency departments and improve turn-around times for ambulances from hospitals.
4. Working with government to develop a multi-year strategy for implementation of new resources.
5. Enabling innovation in the way the province delivers emergency health services.

¹ <http://www.bcehs.ca/about-site/Documents/transforming-emergency-health-services-action-plan.pdf>

The impact of the above recommendations on RFR could be substantial and what follows are possible scenarios based on a partial to full implementation of the recommendations:

1) Partial Implementation:

- a) Implementation of strategy 1 is realized in dispatch efficiency, with no other gains. Fire departments throughout the Lower Mainland will continue to be impacted by BCHES's projected 6% call increase in medical events per year.
- b) Implementation of strategy 1 and 2 where efficiencies are found in dispatch procedures and changes to how BCEHS responds to low acuity events with no other gains. Strategy 2 relies on significant changes to the union contracts where ORH suggest the use of single person response units. If achieved RFR would see crew utilization continue to increase in response to increase call volume. However, time at an event will decline as a result of the number of single person units put into operations by BCEHS.
- c) Implementation of strategies 1, 2, 3 and 5 where efficiencies are realized in a number of areas while still using the same number of staff. RFR would expect to see a minor reduction in call volume in the low acuity medical events as RFR has already reduced the number of Alpha level medical responses, a continued increase in crew utilization increase in response to increase call volume. However, time at an event will decline as a result of the number of single person units put into operations by BCEHS.

2) Full Implementation:

- a) RFR would expect to see call volume and crew utilization to increase but time at events would be reduced dramatically.

Further Research

The ORH report examined tens of thousands of medical event records from first responders but did not examine the outcomes of patient treatment. While response time is one measure of efficiency, there is a need to study of the effectiveness of the actual treatment of the patient by first responders on scene.

To aid in the collection and comparative analysis of the patient treatment there is a need to standardize the way in which this data is collected. Currently RFR uses the Provincial First Responder form when recording information about patient treatment. This information is not in a form that aligns with the Provincial Patient Care Report (PCR) form and does not directly become part of the complete medical care record for the patient. By utilizing the PCR when recording information about patient treatment and conditions, this information can become part of the permanent patient record and used for analysis on the benefits and effects of first responder treatment in pre-hospital care.

Financial Impact

None.

Conclusion

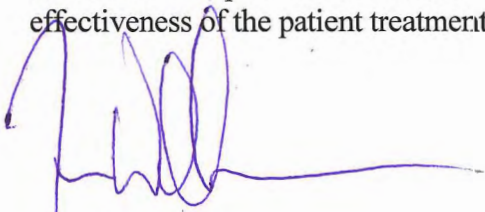
BCAS response to medical events will rise at a level of six percent (6%) per year totalling thirty percent (30%) by the end of 2020. If there are no changes in the manner in which BCEHS manages their resources, RFR could expect to see similar rates of increase in call volume.

The continued increase in RFR's emergency response has a direct impact on unit availability, response times, availability for non-emergency operations and in-service training. RFR will review the available statistics and amend resource allocation as necessary. A strategic option that RFR is exploring, is the utilization of a smaller specifically designed medical units to ensure that increasing requirements for medical services does not impact our fire response capabilities.

The continued increase in call volume in the City center may require additional response resources and potentially a facility to house staff and equipment.

BCEHS has cited that over the coming months, they will be working with the Provincial Government to develop a detailed implementation schedule for the recommended activities. The increase activity in the City of Richmond may require additional BCEHS resources. Any further changes to the delivery of pre-hospital care by BCEHS will be monitored, assessed and reported back to Council.

It is recommended that a letter be sent to the Provincial Ministry of Health requesting that the Patient Care Report form be utilized in Richmond. This report would enable a better analysis of the effectiveness of the patient treatment of first responders.



Tim Wilkinson
Deputy Fire Chief
(604-303-2701)

TW:tw



City of Richmond

Report to Committee

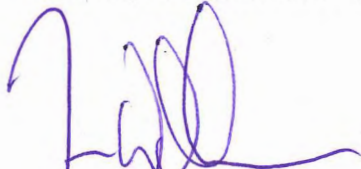
To: Community Safety Committee **Date:** June 16, 2016

From: John McGowan **File:** 09-5000-01/2016-Vol
 Fire Chief, Richmond Fire-Rescue 01

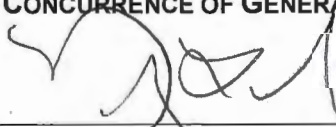

Re: **Richmond Fire-Rescue Monthly Activity Report - May 2016**

Staff Recommendation

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - May 2016", dated June 16, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information.

For 
 John McGowan
 Fire Chief
 (604-303-2734)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO	
	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada, through the delivery of its programs and services. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events and community activities. During May 2016 the following events took place:

- Public Education and Fire Safety Trailer visits to: Richmond Christian Elementary School, Matrix Logistics Services (NAOSH Week), Carmel Point Strata Fire, Cornerstone Christian Academy Kindergarten, Pacific Gateway Hotel Safety & Wellness Fair, BC Early Childhood Educators, Kingswood Elementary School, Errington Elementary School, Talmey Elementary School, Anderson Elementary, Cook Elementary School, Tomsett Elementary School and Mitchell Elementary School.
- Community events attended include: McDonald's Restaurants McHappy Days, Community Services - Sport Program Move for Health, Public Works Open House, Chinese Christian Mission Canada Safe & Secure Living Fair and the Fairmont Vancouver Airport Hotel Health, Safety & Wellness Fair.
- Fire Hall Tours provided to Thompson Community Services and the Navy League of Canada.

Staff engaged with over 4,812 children and adults in the community providing fire safety and harm reduction information. Safety messaging during May 2016, focussed on bike to work week and the launch of the new public education truck. The public was made aware of key safety points in RFR's monthly safety messaging through the media, Facebook posts and fire hall sign messaging.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated.

There were 66 fires in May 2016. Fire damage and property losses during the month are estimated at \$883,650. This total includes \$763,500 for building/asset loss and \$120,150 for content loss. The total building/asset and content value at risk was estimated to be \$38,736,400 and the total value preserved from damage was \$37,852,750. These numbers translate to 97% of value was protected (Figure 1).

Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	6	3,901,000	750,000	810,000	120,050	3,840,950
Multi family	8	23,500,000	8,500	310,000	100	23,801,400
Commercial / Industrial	6	9,750,000	5,000	405,000	-	10,150,000
Outdoor	44	400	-	-	-	400
Vehicle	2	60,000	-	-	-	60,000
Totals*	66	37,211,400	763,500	1,525,000	120,150	37,852,750

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited fires to their place of origin in notable May 2016 incidents:

- Structure fire on Ackroyd Road. A fire started on the exterior of a house and spread up the side wall of the building and into the attic space. Crews found that the fire had spread to the cedar hedge and attic roof space. Water and Cold Fire foam were used to extinguish the flames. There were no injuries.
- Elevator motor fire at Richmond Centre Mall. Crews began by cutting off power to the elevator then extinguished the fire using a dry chemical extinguisher.
- Structure fire of a two storey home on Mellis Drive. Multiple crews were requested to attend along with BC ambulance Services, RCMP, BC Hydro and Fortis Gas. Crews attacked the fire located on the second floor of the building with water. The fire was quickly put out.
- There were numerous cooking and/or pot on stove related fires during May 2016. Most fires were quickly extinguished and smoke was vented using positive pressure ventilation.

- During May 2016 there were multiple incidents of outdoor brush and bark mulch fires. All fires were quickly extinguished using either water or cold fire. These types of preventable fires present significant risk to public safety and tie up fire-rescue resources. RFR will continue to promote safety messaging including the safe disposal of smoking materials.

RFR crews attended to the following medical calls, including:

- Cardiac arrest on Ferguson Road. Crews arrived on scene with bystander already performing CPR on the patient. RFR crew took over patient care using CPR and an Automated External Defibrillator (AED). BC Ambulance Services (BCAS) then arrived on scene. Despite RFR and BCAS' efforts, the patient did not recover.
- Cardiac arrest located on Olafsen Avenue. Male found on scene in cardiac arrest. RFR crews responded by successfully finding a pulse after an AED was used and CPR was performed. Crews assisted BCAS with preparing the patient for transport to Hospital.

Financial Impact

None

Conclusion

During May 2016; calls for emergency response increased by 10.6% from May 2015. The most significant change was an increase of alarms being activated without a fire or medical emergency situation. RFR has a false alarm program that engages property owners to address fire alarm problems. RFR will continue to monitor these activities to identify trends and ensure potential solutions.

The continued increase in RFR's emergency response has a direct impact on unit availability, response times, availability for non-emergency operations and in-service training. RFR continue to review the available statistics and amend resource allocation as necessary.



fol. John McGowan
Fire Chief
(604-303-2734)

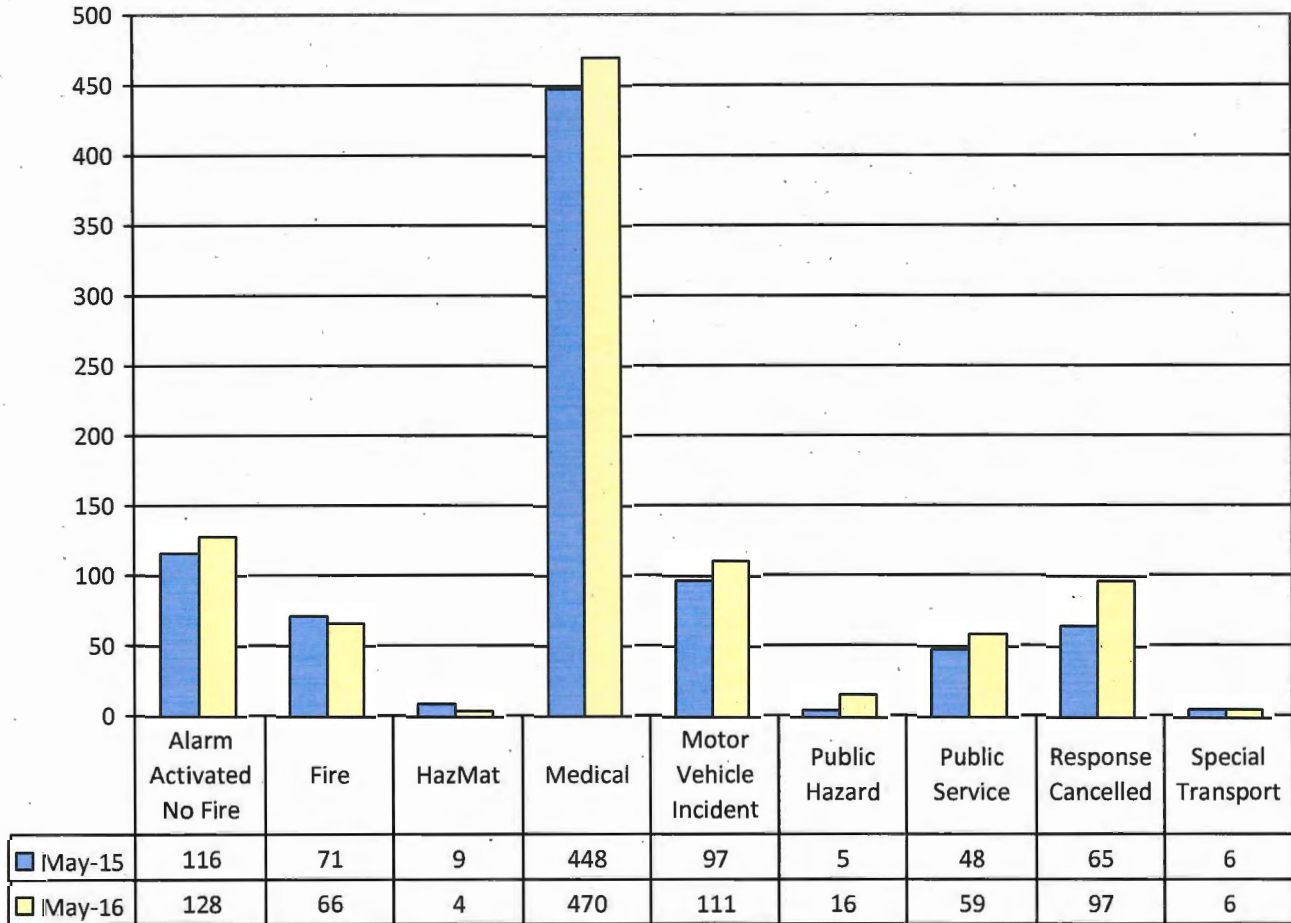
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Att. 1: Suppression Activity
Att. 2: Location of May's Fire, Medical and MVIs

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in May 2015 and 2016. In May 2016, there were a total of 957 incidents, compared to 865 in May 2015. This represents an increase of 10.6%. The increase in call volumes was primarily due to alarm activated but no fire present at call, medical and motor vehicle incident types.

Table 1: May 2015 & 2016 Calls for Service Volumes



Call Type Legend:
HazMat: includes fuel or vapour; spills, leaks, or containment
Medical includes: cardiac arrest, emergency response, home or industrial accidents
Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down
Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprised 49% of the total emergency responses for RFR during the month of May 2016. A detailed breakdown of the medical incidents for May 2015 and 2016 is set out in the following table by sub-type. There were a total of 470 medical incidents in May 2016 compared to 448 in May 2015, an increase of 4.9%. The increase in medical call volumes was primarily in unconscious or fainting incidents.

Table 2a: May 2015 & 2016 Medical Calls by Type

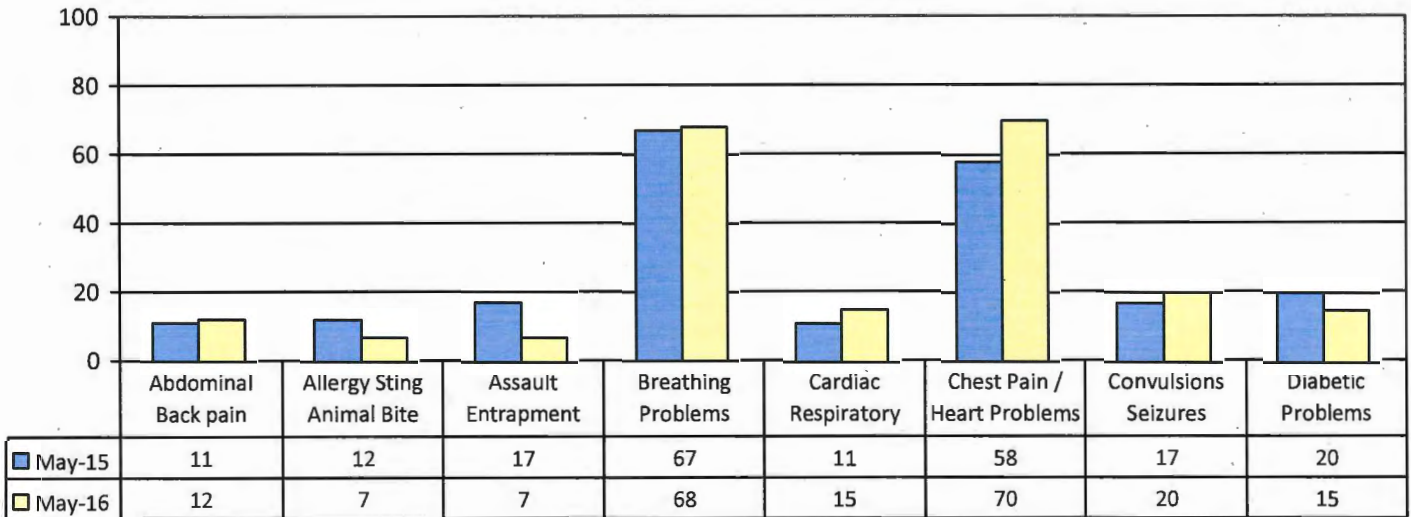
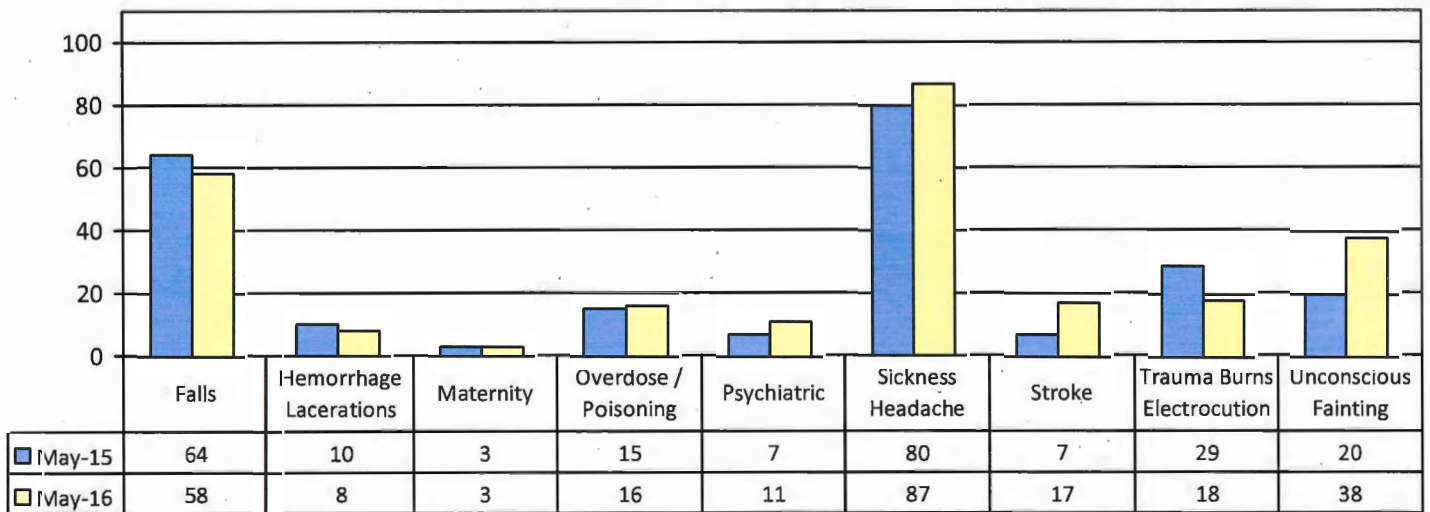


Table 2b: May 2015 & 2016 Medical Calls by Type



Fire Investigations

The fire investigation statistics for May 2016 are listed below:

Table 3: Total Fire Investigation Statistics – May			
	Suspicious	Accidental	Undetermined
Residential - Single-family	1	3	2
Residential - Multi-family	-	4	4
Commercial/Industrial	2	1	3
Outdoor	8	27	9
Vehicle	1	-	1
Totals	12	35	19

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 4: HazMat Calls By Type – May	
	Details
Natural Gas / Propane Leaks (small)	3
Corrosive	1
Totals	4

Figure 1: Location of fires in May (total 66)

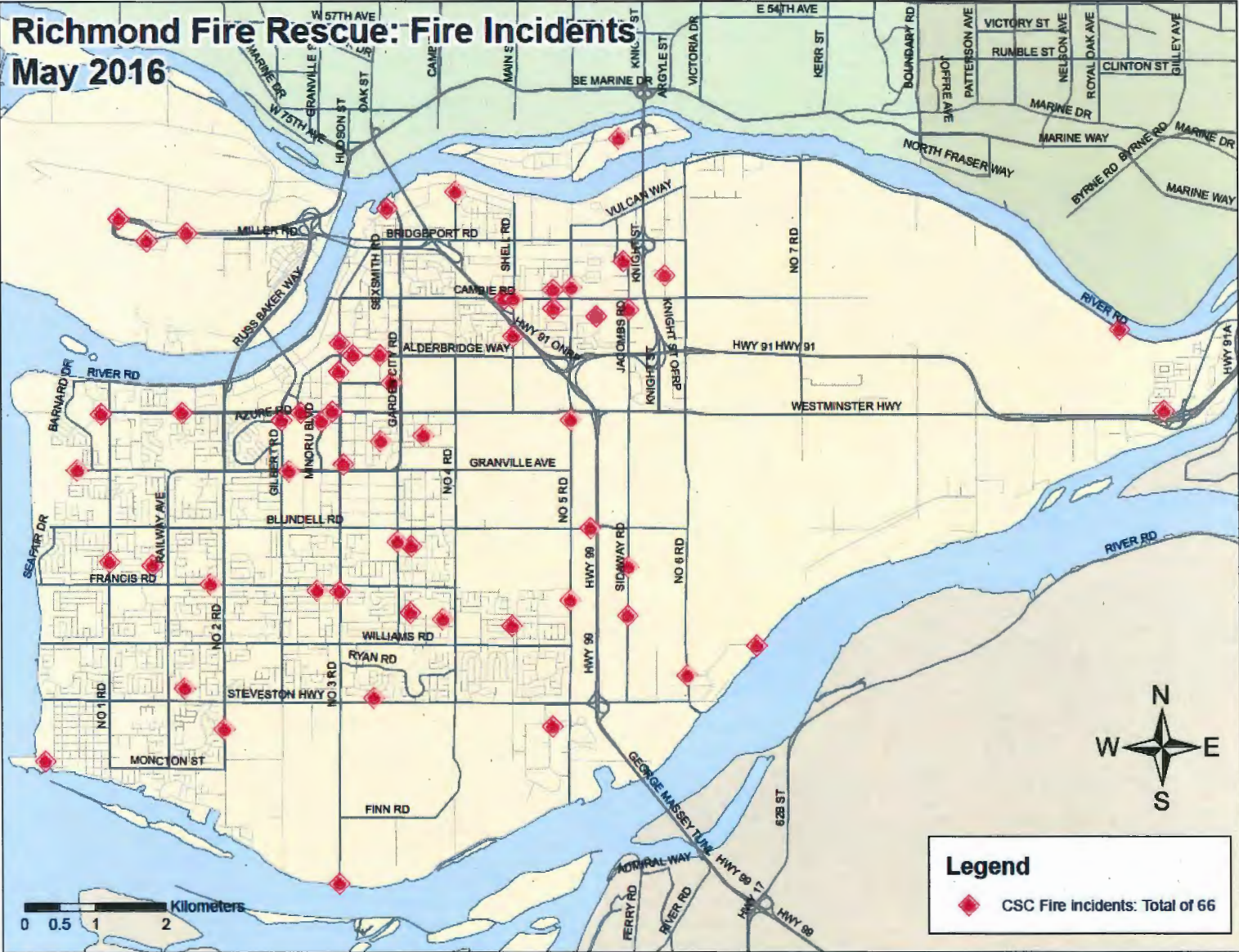
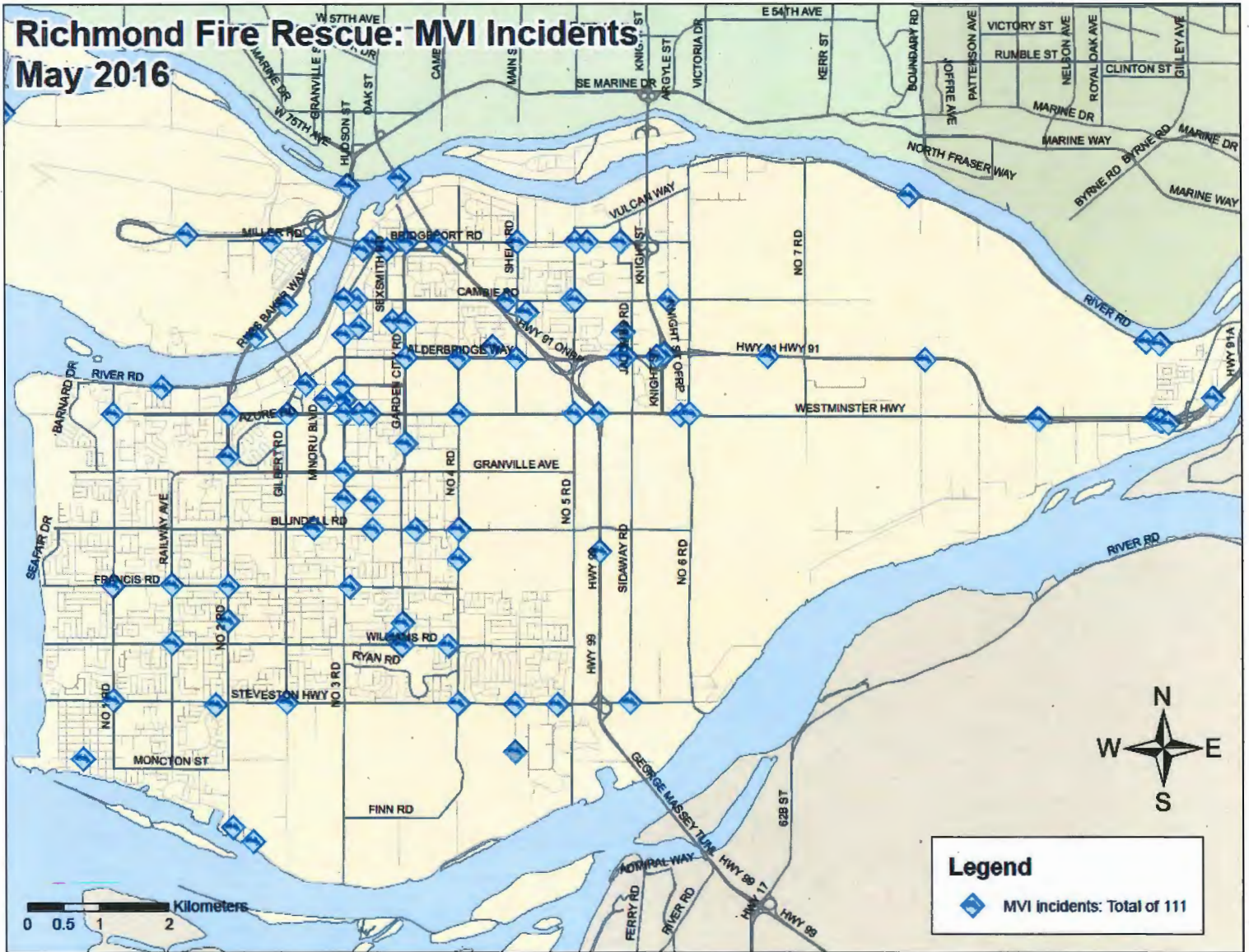


Figure 3: Location of MVI calls in May (total 111)






City of Richmond

Report to Committee

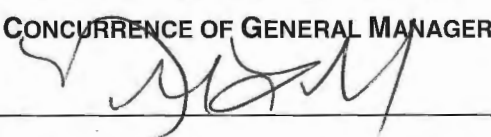

To: Community Safety Committee **Date:** June 23, 2016
From: Rendall Nessel, Superintendent **File:** 09-5000-01/2016-Vol
Officer In Charge, Richmond RCMP Detachment 01
Re: **RCMP's Monthly Report - May 2016 Activities**

Staff Recommendation

That the report titled "RCMP's Monthly Report – May 2016, Activities" dated June 23, 2016 from the *Officer in Charge*, Richmond RCMP, be received for information.


Rendall Nessel, Superintendent
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Noteworthy Files and Activities
2. Auxiliary Constables
3. Block Watch
4. Community Police Stations and Programs
5. Crime Prevention Unit
6. Crime Statistics Analysis
7. Road Safety Unit
8. Victim Services
9. Youth Section and Programs

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Below is the RCMP's monthly report for May 2016.

1. Noteworthy Files and Activities

Robbery

April 26, 2016 - Officers responded to a residence in the 8000 block of Williams Road to a report of a robbery. The 78 year old victim was in her residence when the suspect entered the home, produced a handgun, and stole the woman's purse, car keys and car. The vehicle was recovered near a business complex the next day.

April 27, 2016 - A gray Acura sedan was reported stolen from a local auto dealership in the 4700 block of Garden City Road. The vehicle was, shortly thereafter, observed being driven in an erratic manner near the area of No. 4 Road and Blundell Road. The driver was reportedly observed pointing a firearm at the occupants of a nearby vehicle. Patrols in the area failed to locate the suspect. The missing vehicle was later observed in Vancouver and linked to multiple crimes in that municipality. A suspect from Calgary was subsequently arrested in Vancouver.

May 10, 2016 – Crown Counsel approved 6 charges, in conjunction with the 3 Richmond RCMP investigations, against the suspect. A 36 year old accused male was charged with the following offences: break and enter, robbery, use imitation firearm while committing an offence, assault with a weapon, and possessing a weapon for a dangerous purpose.

Fatal Motorcycle Accident

May 3, 2016, 2:30 p.m. – Richmond RCMP responded to a report of a serious vehicle accident involving a Harley Davidson motorcycle and New Flyer bus. The motorcyclist sustained critical injuries and was rushed to hospital where he passed away due to his injuries. The collision is being investigated by the Integrated Collision Analysis and Reconstruction Services (ICARS) and the BC Coroner's Service.

We Chat /iTunes Card Warning

We Chat is one of the world's most widely used communication apps. Criminals use this app to initiate contact with users who are subsequently victimized through fraud and extortion.

A recent emerging trend involves the use of iTunes cards as a form of payment. In many scenarios a deal is struck on We Chat resulting in the item being purchased with an iTunes account. The criminals create an iTunes account using a stolen or fraudulently acquired credit card. The iTunes card is then deposited or transferred to other accounts and used to purchase merchandise that can be resold for cash.

The following was circulated through local media:

Any demands for payment in the form of iTunes cards should be an automatic red flag. A healthy dose of scepticism can make the difference in protecting oneself from being scammed or extorted.

The following tips can be useful universally with We Chat or other messaging apps:

- Be cautious about accepting communications using We Chat or other messaging platforms, especially when a companionship website is involved.
- Do not engage in the sharing of explicit photos.
- Monetary demands using iTunes cards are highly suspicious.
- Do not give into monetary demands and do not make any payments.
- Contact Richmond RCMP at 604-278-1212 or email at Richmond_Tips@rcmp-grc.gc.ca

Retail Theft

Richmond RCMP report that there is a thriving industry selling stolen merchandise. A recent trend is surfacing where criminals are focusing on stealing products listed on their "shopping list". Through the adoption of scouts, lookouts, and counter-surveillance, thieves are looking for retail store vulnerabilities.

Currently the most popular items that are being stolen:

Razor blades	Video Games
Shampoo	Movie/videos (Blu-ray)
Beauty creams	Bedding
Toothbrushes	Small kitchen appliances
Batteries	

Products are sold on the internet, to rival retailers or openly through flea markets. The RCMP has communicated this information to educate and assist the general public to make informed decisions.

The following information was circulated through the local media:

- Be smart when shopping for items, especially if the seller has multiple items that are new and in original packaging without corresponding receipts.
- Conduct business in public areas like food courts or coffee shops and ask lots of questions. These areas are inclined to have video surveillance around to better protect both the buyer and seller.

2. Auxiliary Constables

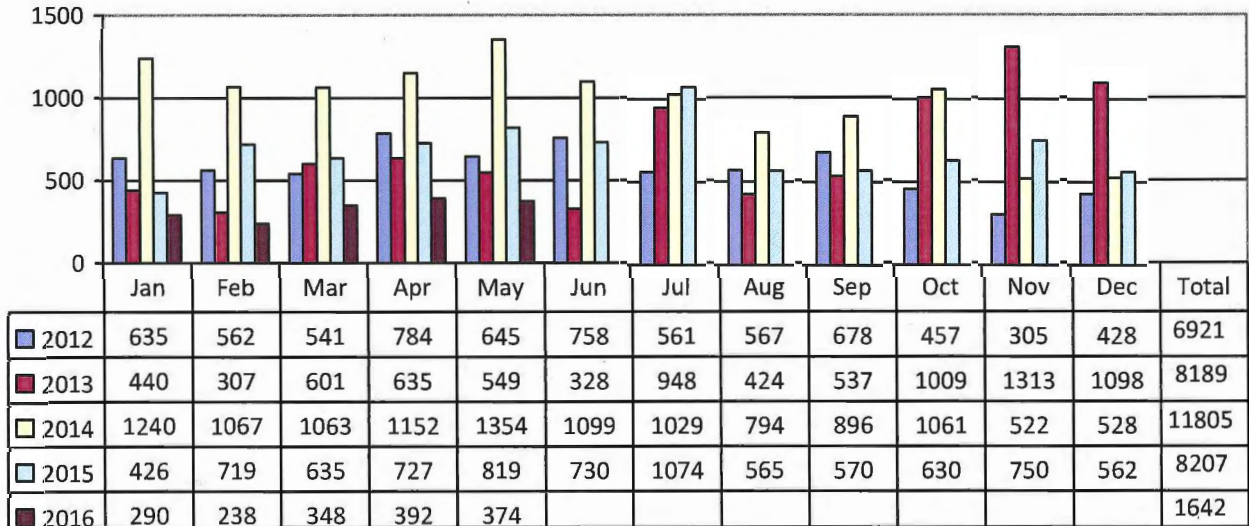
At the end of May 2016, Richmond Detachment had a complement of 39 auxiliary constables who provided 374 volunteer hours in May. This is a reduction of hours by 54% from 2015 and 39.5% from 2014.

Policy Update

No update has been received on the current national policy review of the RCMP Auxiliary Constable program.

Figure 1 compares the monthly hours of service provided by month from 2012 to 2016.

Figure 1: Auxiliary Constable Volunteer Hours



Auxiliary Constables Activities:

- Crime Watch – provided support to Crime Watch volunteers on weekend patrols.
- Home Security Checks – attended residences that have been referred by regular members or through Victim Services to conduct a security assessment of the residence.
- Mobile Command Unit “Pop-Up Detachment” – assisted regular members and volunteers to promote community engagement and crime reduction initiatives in identified neighborhoods.
- Night Markets – assisted by providing a police presence at these events on weekends.
- Pathways Initiative – provided support and positive police interactions to clients having mental health issues at Pathways Clubhouse.
- Pedestrian Safety – assisted Road Safety Unit members with targeted enforcement to promote safety and awareness in high-pedestrian traffic areas.
- Project 529 – in conjunction with the Crime Prevention Unit and volunteers, Auxiliary Constables participated in training initiatives and delivery of this program to the public. Project 529 addresses bike theft through an active online bike registry.
- Public Works Open House – participated in hosting a police information booth during this annual City of Richmond event. The booth promotes crime prevention and community policing programs.
- School Visits – provided safety lectures while attending elementary school spring fairs.

- School Sports Events – participated in school events promoting Police awareness and communication through sports.
- SOS Children’s Village Walk/Run – hosted an RCMP display and information booth allowing interactions with families and youth at this fundraising event.
- Speed Watch – in conjunction with Crime Prevention Unit, Road Safety Unit, and Community Police Station volunteers, the Auxiliary Constables assisted during “Project SWOOP”. The program provided a day-long Speed Watch and Distracted Driving campaign. Speed Watch was conducted in local school zones.
- Steveston Market - assisted with traffic control that encouraged pedestrian safety at this popular event in Steveston Village.

3. Block Watch

Block Watch Activities:

The Block Watch Program continues to be reviewed. An email alert system is currently undergoing changes through the streamlining of message delivery. This change is currently evolving in response to feedback from the community. In addition the Block Watch brochure (**Attachment 2**) was revised and is now available online:

http://www.richmond.ca/shared/assets/Block_Watch_Brochure_May_201644417.pdf

- Alerts – In May 2016 there were 21 residential and 4 business burglary email alerts sent to the community. These emails inform both residential and business owners that a break and enter has occurred and provide appropriate crime prevention measures.
- In addition on May 10, 2016, at the request of the Richmond Chamber of Commerce, a City Watch email alert was sent to commercial recipients informing them that local businesses were receiving fraudulent phone calls from an international company purporting to be the Richmond Chamber of Commerce.
- Also an email alert was sent informing residents of a Project 529 registration event being held on May 12, 2016.
- An email alert was sent informing residents the Richmond RCMP would be at Garden City Park on May 19 displaying their Marine Vessel, Emergency Response Team, Police Dog Service and Explosive Disposal Unit.
- At the end of May 2016, there were 5,516 registered email recipients receiving City Watch residential break and enter email alerts. 1,004 registered businesses received City Watch commercial break and enter email alerts.
- Block Watch Group – a new group started in May 2016 in the Seaton Road and Seagrave Road area.
- Block Watch – at the end of May 2016, the Block Watch program had 419 groups containing 9,760 participants. Currently the program contains 558 captains having increased by 3 captains, 2 groups and 6 participants during the last month.

- Block Watch Training sessions are scheduled for Captains in June of 2016.
- Crime Maps – which is a program that is maintained by Block Watch, received 1,888 page views in May 2016, which averages to 60 average page views per day.

4. Community Police Station Programs

Community Police Station Activities:

- Bike to School Week - Speed Watch was conducted at Walter Lee Elementary School before and after school to ensure student safety.
- Cambie Youth Day – Six volunteers attended and wore the fatal vision goggles to show the students the impact of impairment on walking a line and shooting basketballs. The goggles simulate the effects of alcohol consumption on physical skills. Students experienced the effects by participating while wearing the goggles.
- 'E' Division Youth Summit at Entertainment Boulevard –Nine volunteers assisted a Crime Prevention member at this event.
- Island Bike Tour - Volunteer bike patrol members met with the organizer to plan the route of this event at the Cambie Community Centre. The event is scheduled for June 12, 2016. Volunteers will be assisting cyclists by providing safety at key traffic locations.
- Police Week at Garden City Park – 11 City Centre volunteers attended and challenged the Richmond Fire Rescue team to a friendly game of basketball.
- Project SWOOP – was held at South Arm Community Police station. In attendance at this all day event were 28 volunteers who participated in a Speed Watch enforcement initiative. The Road Safety Unit, Crime Prevention members and two Auxiliary Constables checked 4,173 vehicles and issued 174 warning letters.
- SOS Event at the Richmond Oval – 5 City Centre volunteers assisted the Crime Prevention Unit at this event.

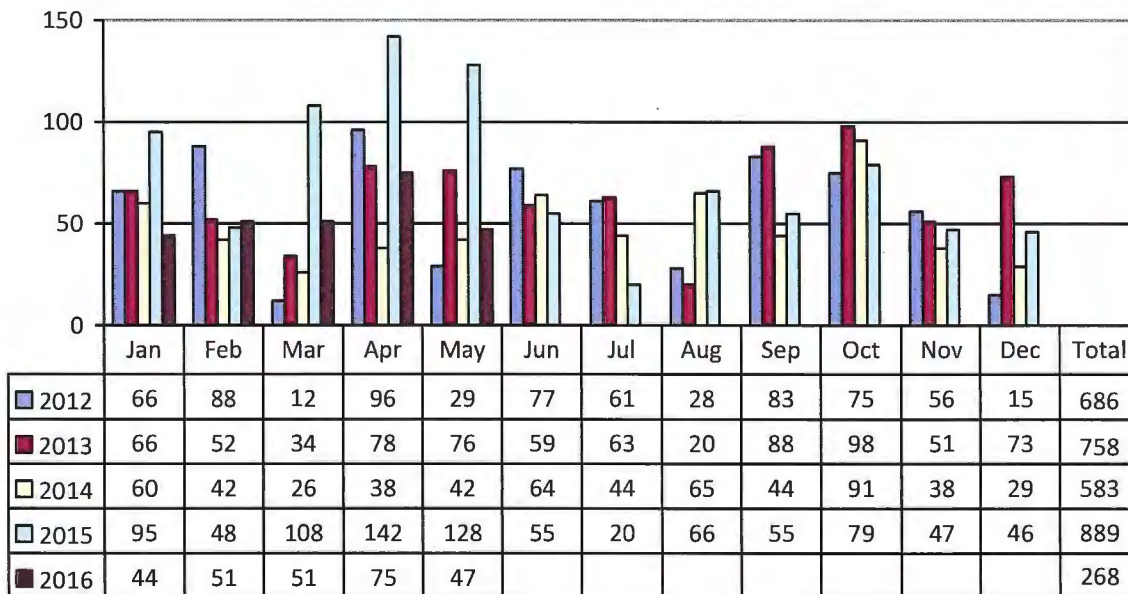
Year by Year Comparison

At the end of May 2016, 47 Distracted Driver letters were sent. This is a reduction of 63% from May 2015. This reduction occurred as volunteers were redeployed to address theft from vehicle crimes. Theft Lock Out Auto Crime notices were distributed resulting in a 74% increase over May 2015 notices. There were 2677 notices issued from this extraordinary effort in May 2016.

Distracted Drivers

Figure 2 provides a comparison by year of the number of letters sent to registered owners.

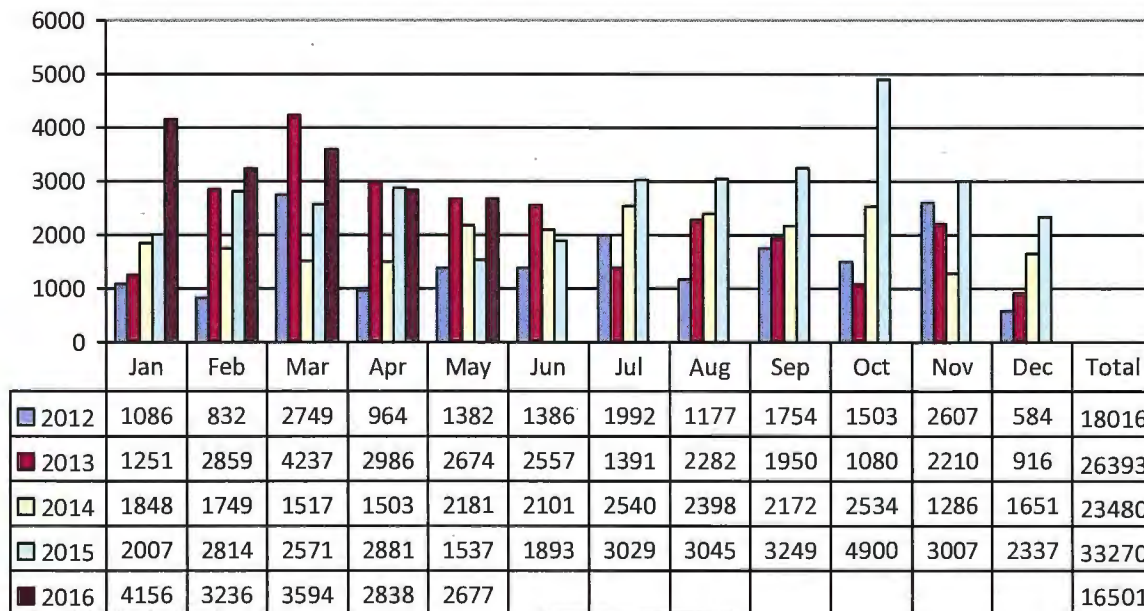
Figure 2: Distracted Driver Letters Sent



Lock-Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.

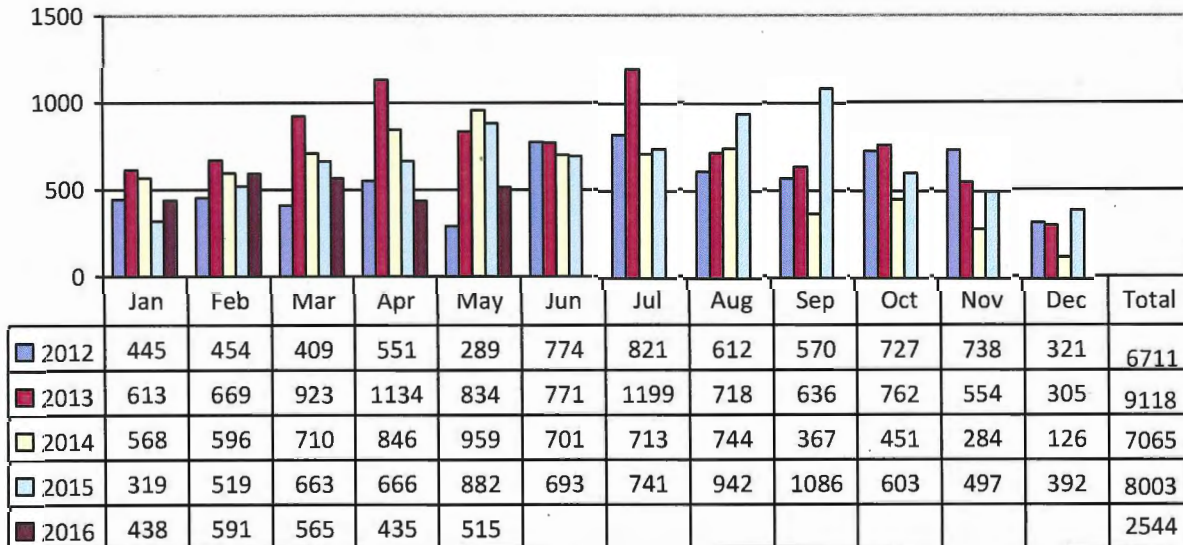
Figure 3: Lock Out Auto Crime Vehicles Issued a Notice



Speed Watch

Figure 4 provides a comparison by year of the number of letters sent to registered owners.

Figure 4: Speed Watch Letters Sent



5. Crime Prevention Unit

Police Week May 15-21, 2016

National Police Week began in Canada in 1970 as a way to connect with communities and increase awareness regarding police services. The event offers police the opportunity to highlight the importance of this role in the safety and security of Canada and Canadians, at home and abroad.

This year, to observe National Police Week, the Richmond RCMP hosted several community events throughout the City, including:

- Bike registration events at the Olympic Oval and Steveston Park.
- Police event at Garden City Park during which specialized police equipment was displayed by the Emergency Response Team, Explosives Disposal Unit, Dive Team, Marine Unit, and Transit Police.
- Guns vs. Hoses basketball game between the RCMP and Richmond Fire Rescue at the Garden City Park basketball courts.

The event was well attended by the community where information related to various crime prevention programs was distributed. In addition hundreds of bikes were registered against theft. RCMP members, support personnel, and many valued volunteers helped to make these events a huge success.

6. Crime Statistics Analysis

Arson

In May 2016 there were 14 incidents of arson which was last at this level in 2009. This increase can be attributed to an increase in garbage can fires, youth and mischievous events. Investigators expect that the number of fires will decrease next month.

Assault with Weapon

In May 2016 there were 17 assaults with a weapon. This is an increase of 42% from May 2015. This increase appears to be a random occurrence but will be monitored closely.

Drugs

In May 2016 there were 71 drug incidents. This is an increase of 4.4% from May 2015.

Residential Break and Enter

In May 2016 there were 38 Break and Enters which is a decrease of 40% from May 2015. Residential break and enters remain below average and are currently at a 20% decrease when compared to last year.

Sexual Assault

There were 9 sexual offences in May 2016 which is an 80% increase from May 2015. Sexual assault levels in 2015 were comparatively low to the five year average which may explain this month's increase.

Shoplifting

Shoplifting is currently being monitored as a crime reduction initiative priority. This crime has increased across the lower mainland indicating a larger trend impacting the Richmond area. In May 2016 there were 80 incidents which is a 100% increase from May 2015. This can be attributed to several factors:

- The new McArthurGlen outlet mall has added additional retail space to the area which may be responsible for a 10% increase from the previous year.
- Additional files are being generated due to dedicated crime reduction projects focused on this issue.

- The trend also appears to indicate that this crime is being committed by individual shoplifters as opposed to organized groups. This could also be attributed to an increase in reporting by local businesses. Traditionally there has been significant under reporting of small items such as food and personal items. It appears that more events are being reported by businesses victimized by these crimes.

Theft from Auto

Auto theft numbers remain within the 5 year average range since April 2016. This trend appears to be continuing. Police crime reduction initiatives have attributed to this decrease with enforcement projects and crime prevention targeting effected areas.

7. Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions, and public education programs. The statistics below provide May 2016 data as compared to the previous two months.

The Moving Violations category includes infractions such as "unsafe lane change" and "unsafe passing". The Vehicle category includes infractions such as "no insurance", "no lights" and other motor vehicle regulation defects. The Other category includes miscellaneous charges such as "fail to remain at the scene of accident", "failing to stop for police" and other motor vehicle infractions.

Violation Tickets issued for the following infractions:

Infraction	March 2016	April 2016	May 2016
Distracted Driving	358	101	64
Driver License	164	107	165
Impaired	33	29	38
Intersection offences	139	117	113
Moving Violations	153	122	143
Speeding	236	185	220
Seatbelts	49	13	19
Vehicle Related	99	58	73
Other	17	16	23
Total	1248	748	858

Notice and Orders issued for the following infractions:

Infraction	March 2016	April 2016	May 2016
Distracted Driving	25	7	9
Driver License	20	24	24
Intersection	41	25	38
Moving Violations	56	70	52
Speeding	50	55	92
Seatbelts	1	7	5
Vehicle Related	77	87	95
Other	0	0	0
Total	270	275	315

Parking and Bylaw Tickets:

Name	Act	Example	Mar 2016	Apr 2016	May 2016
Parking	Municipal Bylaw	Municipal parking offences	10	10	15
MTI's	Municipal Ticket Information	Municipal Bylaw offence	0	1	0

8. Victim Services

- In May 2016 Richmond RCMP Victim Services provides on-going support to 63 clients and attended 12 crime/trauma scenes. The unit maintains an active caseload of 140 on-going files.
- In addition Victim Services provides on-going emotional support to victims of family crises, threatening behaviour, medical related sudden deaths and a fatal vehicle accident. Some cases were referred for long term assistance.
- Victim Services responded to a fatal accident involving a bus and a motorcycle. Some of the witnesses were teenagers and have required ongoing support from the program.
- Victim Services is providing support for a sudden death of a person who was the caregiver of a vulnerable person. The deceased had passed for two days prior to being discovered. The vulnerable person was found to be safe and uninjured.

9. Youth Section

Youth Week May 1 – 7, 2016

Youth Week is a provincial celebration held annually during the first week of May. It is a week of excitement and celebration intended to build a strong connection between young people and their communities, profile issues, accomplishments and diversity of youth across the province. As part of BC Youth Week, the City of Richmond and Community Associations host a number of free events for youth 13-18 years of age. These fun and interactive events are a great way for

youth to spend time with friends in a safe and friendly environment. The event provides an opportunity to celebrate being a youth in Richmond.

Richmond Youth Section attended a number of events, including the U Rock awards on May 2, 2016 at the Gateway Theater. Constable Adriana Peralta of Richmond RCMP Youth section received an asset champion award for her dedication and commitment to building developmental assets while inspiring, mentoring and making a difference in the lives of youth.

Youth Academy

On May 16, 2016 - Constable Janice Xia from Richmond RCMP Youth Section provided a presentation to the Richmond School Board, regarding the RCMP Youth Academy program. Students assisted in the presentation by sharing their experiences from the academy.

The RCMP Lower Mainland Youth Academy is a formalized partnership between the Coquitlam, Burnaby, North Vancouver, Surrey and Richmond RCMP Detachments and their respective School Districts. The Academy is held annually and is designed to provide interested youth with an opportunity to experience police training and partake in police work simulations.

The RCMP Youth Academy is traditionally held during Spring Break. This year the Academy was held between March 24, 2016 to April 1, 2016 at the Stillwood Camp and Conference Centre south of Cultus Lake, B.C. The eight-day program accommodates up to 50 students from grades 11 and 12. Candidates are chosen based on a stringent selection process conducted by schools, districts and detachments. Students with an aspiration for a career in policing are often chosen for the program.

The Academy is not for the faint of heart. The 50 students representing five school districts take part in activities from 5:30 a.m. to 10:30 p.m. The schedule is gruelling, yet past youth cadets will state that it was one of the best experiences of their life. There are significant references made to the diversity of activities and experience provided.

The week-long itinerary is split into three parts: physical training, police drills, and police theory. A career in law enforcement work is very demanding and no two days are ever completely the same. Students are involved as observers and role-players with several mock scenarios including: domestic violence, break and enter crimes, traffic violations, arrests, searches and even court proceedings. Each troop of 10 is also exposed to a night scenario which extends late into the night.

School Lock Down Protocols

Youth Section Team Leader Corporal Dave Edge continued to work with the School District managers to enhance Lock Down and Hold Secure protocols.

Financial Impact

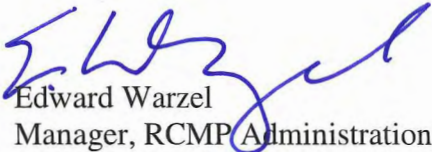
None.

June 23, 2016

- 14 -

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:jl

- Att. 1: Community Policing Programs Definition
- 2: Block Watch Brochure May 2016
- 3: Crime Statistics
- 4: Crime Maps

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.



What is required of Block Watch Volunteers?

- Each block area will require a Block Captain and, ideally, a Co-Captain to assist.
- Depending on the size of the complex or neighbourhood, several Captains or Co-Captains may need to be recruited.
- All Captains and Co-Captains will undergo a security check by police in advance of attending the free training session and crime prevention workshop.
- The Block Watch Program Application form can be obtained from one of our Community Police Stations or online at www.richmond.ca/blockwatch.
- Block Watch does not require a lot of your time nor is it a major responsibility. It is easy to organize.
- It is not necessary to be home all the time to be a Block Watch Captain or Co-Captain.
- There are no patrols – just go about your daily life.

How do I get involved?

To get involved in an existing Block Watch group in your area, or if you are interested in starting a Block Watch group for your area, contact the Block Watch office at 604-207-4829 or email blockwatch@richmond.ca.

Richmond Block Watch

For more information, please contact:

Richmond Crime Prevention

Phone: 604-207-4829

Fax: 604-270-9372

Email: blockwatch@richmond.ca

RCMP (Emergency).....9-1-1

RCMP (Non-emergency)..... 604-278-1212

To leave a tip on any crime, please email Richmond_tips@rcmp-grc.gc.ca

Or to remain anonymous, call Crime Stoppers at 1-800-222-TIPS (8477) or visit www.solvecrime.ca

Follow Richmond RCMP on Twitter:
[@RichmondRCMP/GRCdeRichmond](https://twitter.com/RichmondRCMP/GRCdeRichmond)

Richmond Block Watch



BLOCK WATCH®

www.richmond.ca/blockwatch

Richmond RCMP

Crime Prevention Team

11411 No. 5 Road, Richmond, BC V7A 4E8

Telephone: 604-207-4829

www.richmond.rcmp-grc.gc.ca

Richmond_Crime_Prevention@rcmp-grc.gc.ca

May 26, 2016

**Committed to Safe Homes,
Safe Communities**

Block Watch

Safe Communities, One Block at a Time

What is Block Watch?

Block Watch is a free community based program to help neighbours watch out for neighbours. It aims to get citizens involved in preventing crime at the local level. The ultimate success of Block Watch depends largely on a commitment to cooperate between area residents and the police – and more importantly, between residents themselves.



A healthy community is everyone's responsibility.

How does it work?

Your neighbours know who you are, what type of vehicle you drive, and may be the first to notice a suspicious person at your door or window. A police officer patrolling your community may not recognize a stranger in your yard – but your neighbour will.

By simply getting to know the neighbours around you, you'll be able to recognize someone or something that's suspicious. When neighbours work together, they can combat crime in their area in the most effective way – before it starts. Block Watch encourages active participation in crime prevention.



CS - 60

Benefits

As part of the program, you can learn:

- How to make your home less inviting as a target for thieves;
- How to participate in an engraving program to mark your valuables;
- How to recognize and report suspicious activity in your neighbourhood;
- How to increase your personal safety;
- How to prevent auto crimes; and
- What's happening in community crime prevention through our newsletter.





May 2016 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	May-16	May		2015	2016	% Change	Change in # of Incidents
VIOLENT CRIME (UCR 1000-Series Offences)	153	109.4	86-132	476	597	25.4%	121
<i>Robbery</i>	5	9.8	2-17	28	43	53.6%	15
<i>Assault Common</i>	44	40.6	34-47	185	213	15.1%	28
<i>Assault w/ Weapon</i>	17	9.8	8-12	48	54	12.5%	6
<i>Sexual Offences</i>	9	6.2	4-9	18	31	72.2%	13
PROPERTY CRIME (UCR 2000-Series Offences)	727	623.6	535-712	3373	3577	6.0%	204
<i>Business B&E</i>	20	30.2	27-33	161	130	-19.3%	-31
<i>Residential B&E</i>	38	54.6	44-65	342	273	-20.2%	-69
<i>MV Theft</i>	29	22.4	15-30	136	149	9.6%	13
<i>Theft From MV</i>	211	177.2	111-243	936	1152	23.1%	216
<i>Theft</i>	118	114.2	101-127	672	513	-23.7%	-159
<i>Shoplifting</i>	80	53.2	38-69	223	365	63.7%	142
<i>Fraud</i>	54	44.2	40-48	273	246	-9.9%	-27
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	226	199.8	179-221	944	960	1.7%	16
<i>Arson - Property</i>	14	4.2	2-7	21	25	19.0%	4
SUBTOTAL (UCR 1000- to 3000-Series)	1106	932.8	821-1045	4793	5134	7.1%	341
DRUGS (UCR 4000-Series Offences)	71	67.6	57-78	281	337	19.9%	56

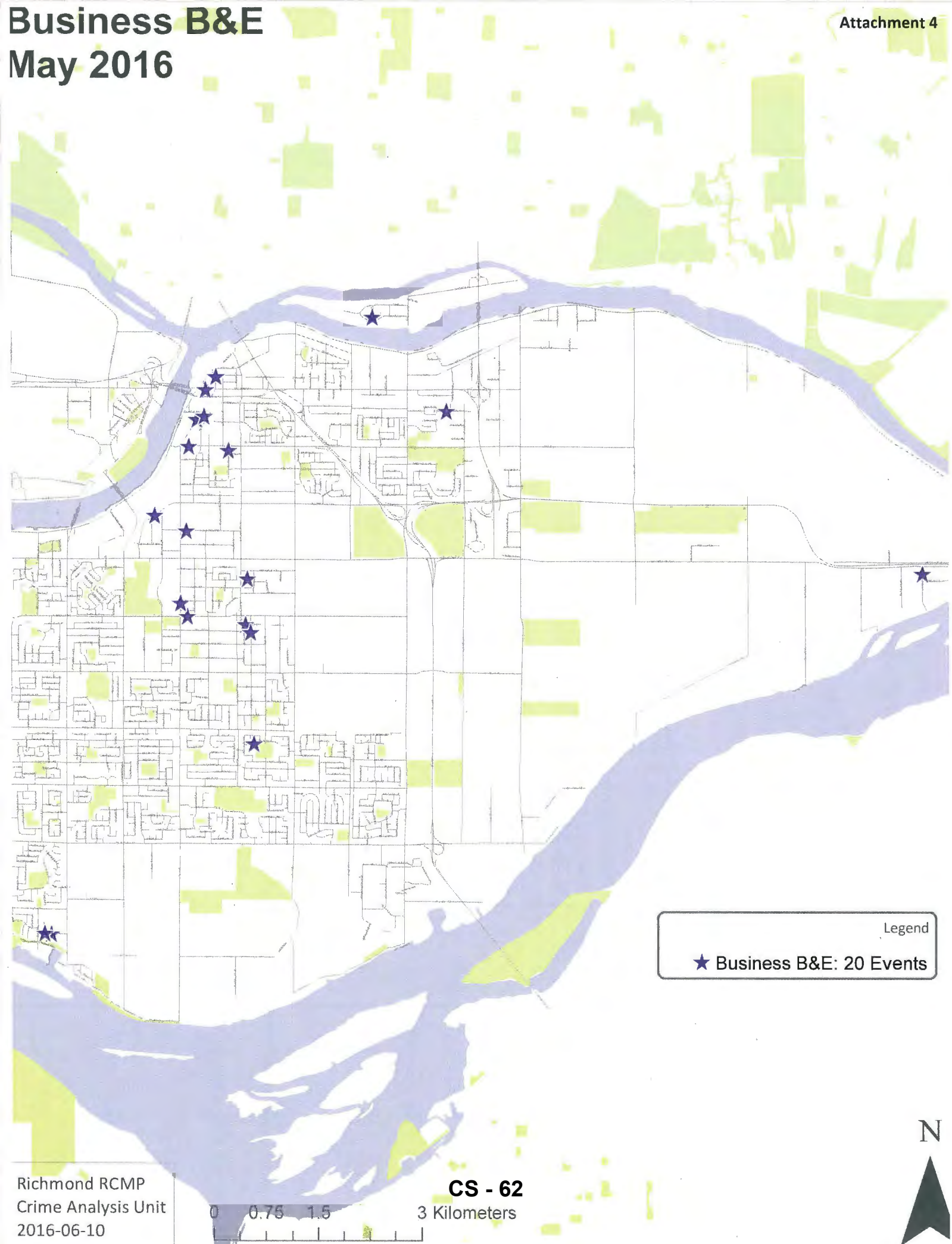
Prepared by Richmond RCMP.

Data collected from PRIME on 2016-06-10. Published 2016-06-10.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

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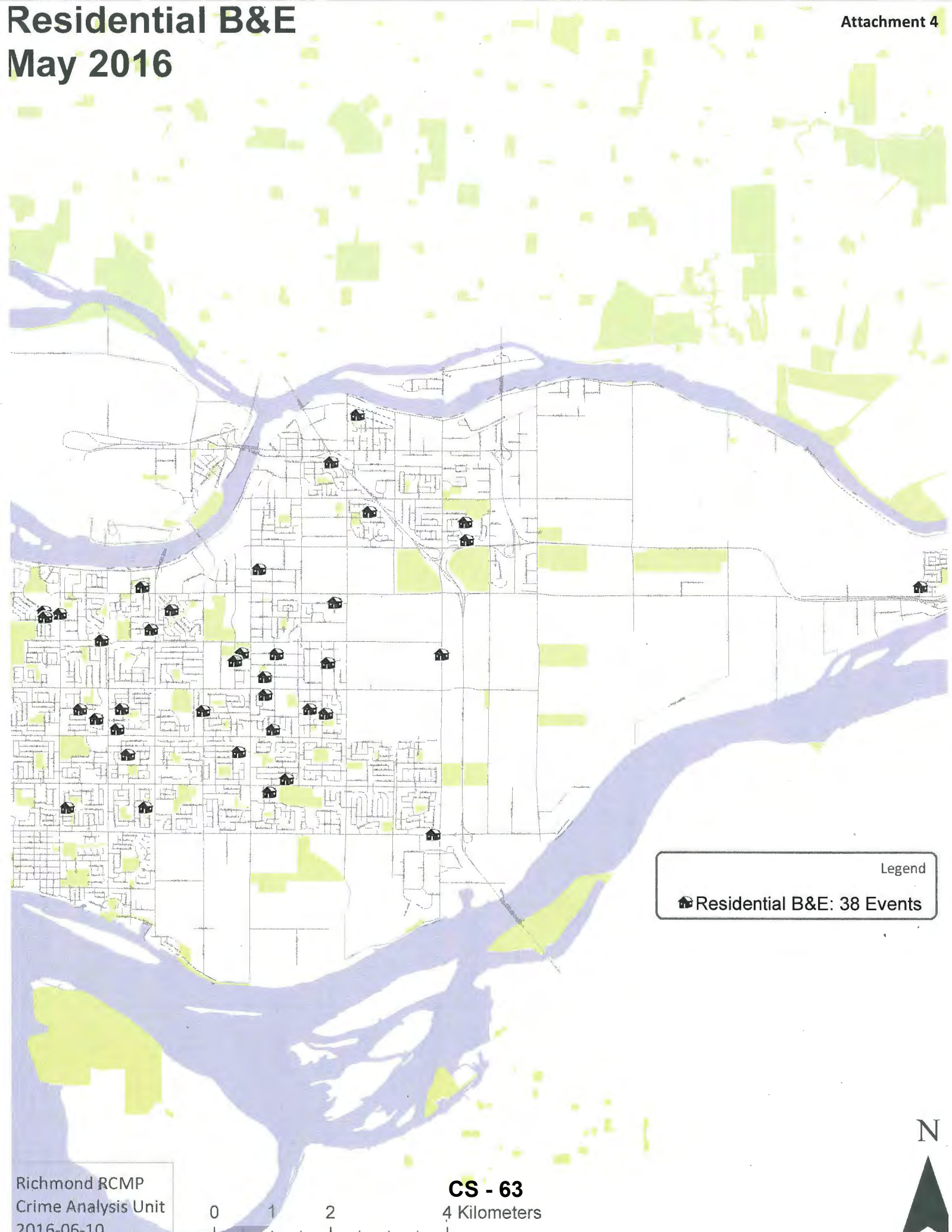
Business B&E May 2016



Legend
★ Business B&E: 20 Events



Residential B&E May 2016



Legend
🏠 Residential B&E: 38 Events

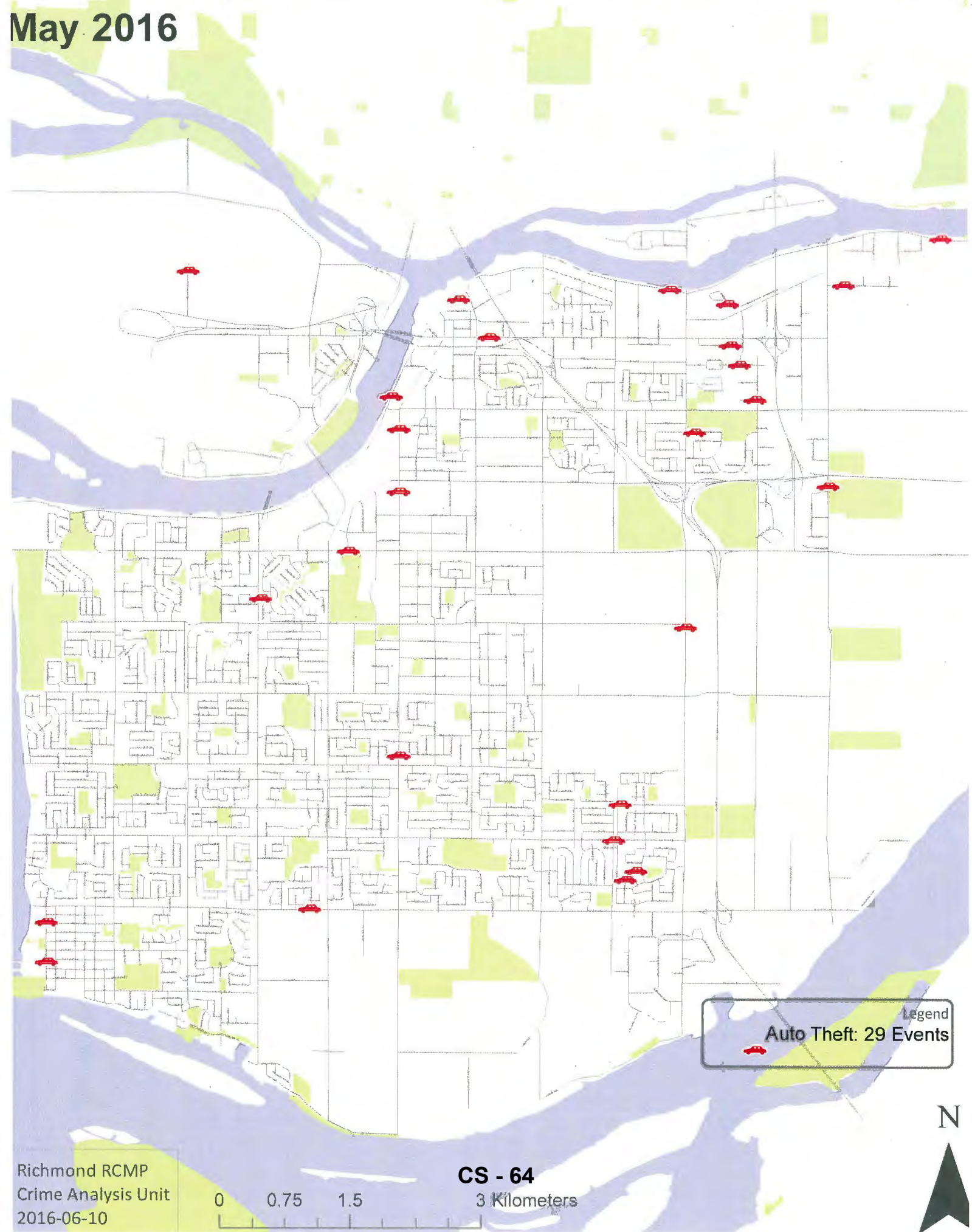
Richmond RCMP
Crime Analysis Unit
2016-06-10



CS - 63
4 Kilometers



Auto Theft May 2016



Legend
Auto Theft: 29 Events

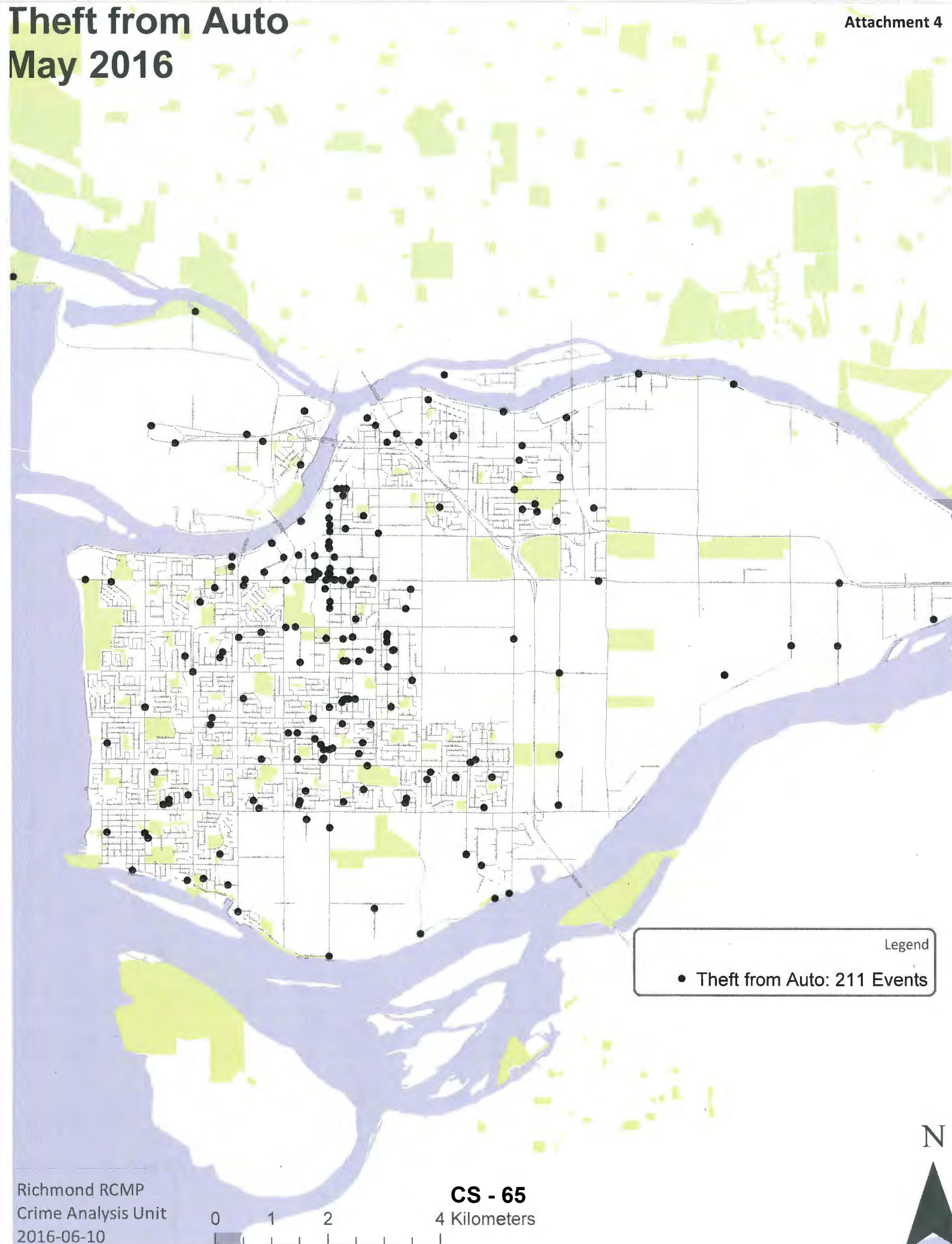
Richmond RCMP
Crime Analysis Unit
2016-06-10

CS - 64
3 Kilometers

0 0.75 1.5



Theft from Auto May 2016



Legend
• Theft from Auto: 211 Events





City of Richmond

Report to Committee

To: Community Safety Committee
From: Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP
Re: Richmond RCMP Block Watch Program

Date: June 20, 2016
File: 09-5000-01/2016-Vol
01

Staff Recommendation

That the staff report titled "Richmond RCMP Block Watch Program" dated June 20, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

R. Nasset *Sup.*
for

Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER <i>[Signature]</i>	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO <i>[Signature]</i>	

Staff Report

Origin

At the Community Safety Committee of March 15, 2016, a presentation was provided and a referral was requested that staff report back on the Block Watch program.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Block Watch Program Update

Since the last memorandum on Block Watch dated February 9, 2016 titled Richmond RCMP Block Watch Survey there have been significant steps taken to review, adjust, and enhance this program.

- A job posting was initiated through City of Richmond Human Resources to locate a permanent Block Watch coordinator for the program. The posting ran internally from February 17, 2016 to February 25, 2016 and externally from April 19, 2016 to May 1, 2016. A total of 77 applications were received. The resourcing process is close to completion.

On May 9, 2016 a new auxiliary, who served on the board of the Block Watch Society of BC, was hired to review the program, identify strengths and weaknesses, and initiate adjustments where appropriate.

The Richmond staff and volunteers are working to ensure that Richmond Block Watch is aligned with the objectives and parameters set out for the program.

The following are some of the changes and that have been implemented to the program.

- Block Watch pamphlets have been reviewed, edited and refocused to specifically align with the program.
- A Chinese language Block Watch pamphlet has been designed to enhance contact and communication in local neighbourhoods.
- Adjustments have been made to the Block Watch website ensuring further alignment with the program.
- The Block Watch application process has been streamlined for greater efficiency
- A training session for Block Watch captains was developed and implemented in the community. The session was well attended and well received.

- Emergency Preparedness was included in cooperative training during the Block Watch training sessions.
- Three of five scheduled Block Watch training sessions have so far been delivered to the community.
- An email alert system is currently undergoing changes through the streamlining of message delivery. This change is currently evolving in response to feedback from the community.
- There has been an integration of internal Criminal Analyst's activities and data that will permit direct population of the crime statistics and maps. This has resulted in reduced data entry demands for Block Watch staff as well as improved accuracy of crime data mapping for the public.
- A Rural Watch program, pamphlet and a unique logo have been designed **(See Attachment 1 and 2)** to address Richmond's unique rural crime prevention needs.
- Staff were also present to promote the Block Watch Program and answer questions at the Public Works Open House on May 14, 2016.

It is anticipated that over the next several weeks the following adjustments to the program will be implemented:

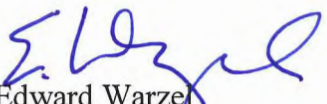
- The manufacture and deployment of Rural Watch signage in the community.
- Upon approval, an official roll out of the Rural Watch program.
- An audit of Block Watch subscriber data.
- The hiring of a permanent Block Watch Coordinator.

Financial Impact

None.

Conclusion

This report provides information on the Richmond RCMP's Block Watch Program and steps taken in relation to reviewing, adjusting, and enhancing this program. It is anticipated that over the next several weeks further adjustments to the program will be implemented to make this program more effective to the community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:jl

Att. 1: Rural Watch Logo
2: Brochure



What is required of Rural Property Owners?

- Each area will require a Team Lead and, ideally, an Assistant Lead to assist.
- All Leads and Assistant Leads will undergo a security check by police in advance of attending the free training session and crime prevention workshop.
- The Rural Watch Program Application form can be obtained from one of our Community Police Stations or online at www.richmond.ca/blockwatch
- The program does not require a lot of your time nor is it a major responsibility. It is easy to organize.
- It is not necessary to be at your property all the time to be a Lead or Assistant Lead.
- There are no patrols – just go about your daily life.

How do I get Involved?

To get involved in Rural Watch in your area, contact the Crime Prevention office at 604-207-4829 or email blockwatch@richmond.ca

Richmond Rural Watch

For more information, please contact:
Richmond Crime Prevention

Phone:604-207-4829

Fax:604-270-9377

Email:.....blockwatch@richmond.ca

RCMP (Emergency).....9-1-1

RCMP (Non-Emergency) 604-278-1212

To leave a tip on any crime, please email

Richmond_tips@rcmp-grc.gc.ca

Or to remain anonymous,
Call Crime Stoppers at
1-800-222-TIPS (8477) or visit

www.solvecrime.ca

Follow Richmond RCMP on Twitter:
[@RichmondRCMP/GRCdeRichmond](https://twitter.com/RichmondRCMP/GRCdeRichmond)

Richmond RCMP
Crime Prevention Team
11411 No. 5 Road
Richmond, BC V7A 4E8

May, 2016

CS - 71



WWW.RICHMOND.CA/BLOCKWATCH

**Committed to Safe Homes,
Safe Communities**

Rural Watch

Safe Properties, Safe Communities

What is Rural Watch?

Rural Watch is a free community based program to help neighbours in rural areas watch out for neighbours. It aims to get citizens involved in preventing crime at the local level. The ultimate success of Rural Watch depends largely on a commitment to cooperate between area residents and the police – and more importantly, between property owners themselves.

A healthy community is everyone's responsibility.

How does it work?

Your neighbours know who you are, what type of vehicle you drive, and may be the first to notice a suspicious person on your property. A police officer patrolling the area may not recognize a stranger in your yard – but your neighbour will.

By simply knowing the neighbours around you, you'll be able to recognize someone or something that's suspicious. When neighbours work together, they can combat crime in their area in the most effective way – before it starts. Rural Watch encourages active participation in crime prevention.



Benefits

As part of the program, you can learn:

- How to make your property less inviting as a target for thieves;
- How to participate in marking your equipment;
- How to recognize and report suspicious activity in the area;
- How to increase your own personal safety;
- How to prevent equipment theft/tampering and wire theft;
- How to share pertinent information with other property owners and the police; and,
- What's happening in community crime prevention through our newsletter

The City of Richmond will post signs in your area to alert would-be thieves that they are being watched.