



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, July 12, 2011
4:00 p.m.

Pg. # ITEM

MINUTES

- CS-5** *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, June 14, 2011.*



NEXT COMMITTEE MEETING DATE

Tuesday, September 13, 2011, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

- CS-11** 1. **RCMP'S MONTHLY REPORT – MAY 2011 ACTIVITIES**
(File Ref. No. 09-5000-01) (REDMS No. 3232143)

[TO VIEW eREPORT CLICK HERE](#)

See Page **CS-11** of the Community Safety agenda for full hardcopy report

Designated Speaker: Renny Nessel

STAFF RECOMMENDATION

That the OIC's report entitled "RCMP's Monthly Report – May 2011 Activities" dated June 8, 2011, be received for information.



Community Safety Committee Agenda – Tuesday, July 12, 2011

Pg. # ITEM

CS-25 2. RCMP THREE YEAR RESOURCING PLAN: 2012 – 2014

(File Ref. No. 09-5000-01) (REDMS No. 3235085)

TO VIEW eREPORT CLICK HERE

See Page **CS-25** of the Community Safety agenda for full hardcopy report

Designated Speaker: Renny Nessel

STAFF RECOMMENDATION

That the report of the Officer in Charge, Richmond RCMP Detachment dated June 17, 2011 entitled “RCMP Three Year Resourcing Plan: 2012 – 2014” and the attachment entitled “RCMP Priority 2012-2014” be received for information.



CS-37 3. SOUTHARM/STEVESTON COMMUNITY POLICING OFFICES (CPOs)

(File Ref. No. 05-1810-12) (REDMS No. 3186290)

TO VIEW eREPORT CLICK HERE

See Page **CS-37** of the Community Safety agenda for full hardcopy report

Designated Speaker: Lainie Goddard

STAFF RECOMMENDATION

That the existing Community Policing Offices/Stations located at South Arm and Steveston remain open and accessible to the public in their current form.



CS-41 4. COMMUNITY BYLAWS – MAY 2011 ACTIVITY REPORT

(File Ref. No. 12-8060-01) (REDMS No. 3237137)

TO VIEW eREPORT CLICK HERE

See Page **CS-41** of the Community Safety agenda for full hardcopy report

Designated Speaker: Wayne Mercer

STAFF RECOMMENDATION

That the Community Bylaws Monthly Activity Report dated June 17, 2011, from the General Manager, Law & Community Safety, be received for information.



- CS-49** 5. **FIRE 20/20 WORKSHOP ‘RECRUITING AND RETAINING DIVERSITY IN THE FIRE SERVICE’**
(File Ref. No. 09-5000-01) (REDMS No. 3242775)

TO VIEW eREPORT CLICK HERE

See Page **CS-49** of the Community Safety agenda for full hardcopy report

Designated Speaker: John McGowan

STAFF RECOMMENDATION

That Richmond Fire Rescue's request to host a Fire 20/20 workshop on September 15 and 16, 2011, entitled “Recruiting and Retaining Diversity in the Fire Service” be approved.



6. **FIRE CHIEF BRIEFING**
(Oral Report)

Designated Speaker: John McGowan

Item for discussion:

Official Opening of Fire Hall No. 2

7. **RCMP/OIC BRIEFING**
(Oral Report)

Designated Speaker: Rendall Nasset

Item for discussion:

None.

8. **MANAGER’S REPORT**

Fire Chief John McGowan to introduce the Interoperability Focus Group Sessions – Integrated Partnership for Regional Emergency Management in Metro Vancouver (IPREM).

ADJOURNMENT





Community Safety Committee

Date: Tuesday, June 14, 2011

Place: Anderson Room
Richmond City Hall

Present: Councillor Derek Dang, Chair
Councillor Ken Johnston, Vice-Chair
Councillor Evelina Halsey-Brandt
Councillor Greg Halsey-Brandt
Councillor Bill McNulty

Also Present: Councillor Sue Halsey-Brandt

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Tuesday, May 10, 2011, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Tuesday, July 12, 2011, (tentative date) at 4:00 p.m. in the Anderson Room

PRESENTATION

Fire Chief John McGowan, Richmond Fire-Rescue (RFR), and Pascal Rodier, Superintendent – Officer In Charge, District 2/South Fraser at the British Columbia Ambulance Service, presented stork pins to Richmond Fire-Rescue members who assisted in the delivery of a baby on April 30, 2011.

Fire Captain Doug Scott thanked firefighters Dan Penney, Michael Frampton, and Mark Timmons for their efforts.

Community Safety Committee
Tuesday, June 14, 2011

The Chair advised that 'Community Safety Public Consultation' as discussed at the annual Federation of Canadian Municipalities conference, be added to the agenda as Item 6A.

LAW AND COMMUNITY SAFETY DEPARTMENT

1. COMMUNITY BYLAWS – APRIL 2011 ACTIVITY REPORT

(File Ref. No. 10-8060-01) (REDMS No. 3228005)

In reply to a query from Committee, Wayne Mercer, Manager, Community Bylaws, advised that staff are presently documenting the use of Social Planning and Research Council of BC (SPARC) permits in pay parking zones in an effort to stop the abuse of privileges related to disability parking permits.

It was moved and seconded

That the Community Bylaws Monthly Activity Report, dated June 1, 2011, from the General Manager, Law & Community Safety, be received for information.

CARRIED

2. RCMP'S MONTHLY REPORT – APRIL 2011 ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 3213270)

Deanne Burleigh, Operations Officer, Richmond RCMP, commented on the spike in robberies and residential break and enters. She noted that several arrests have been made in both areas, and it is anticipated that the statistics decrease and reflect these arrests.

In reply to queries from Committee, Ms. Burleigh advised that (i) the RCMP imposed the maximum penalty to each of the street racers apprehended on February 18, 2011; and (ii) victim services assists the RCMP with calls related to sudden deaths.

It was moved and seconded

That the OIC's report, dated May 25, 2011, entitled "RCMP's Monthly Report – April 2011 Activities", be received for information.

CARRIED

Community Safety Committee

Tuesday, June 14, 2011

3. **2012 FIRE CHIEFS ASSOCIATION OF BC ANNUAL CONFERENCE**
(File Ref. No. 09-5140-01) (REDMS No. 3199017)

It was moved and seconded

That the financial support and in-kind contributions for the Fire Chiefs Association of British Columbia (FCABC), the Emergency Vehicle Technicians Association of British Columbia (EVTABC) and the British Columbia Fire Training Officers Associations (BCFTOA) conferences, to be held jointly in Richmond from June 1st to June 7th in 2012 be authorized.

The question on the motion was not called as discussion ensued regarding the City's protocol on financial support and in-kind contributions to both internally and externally hosted conferences.

Fire Chief McGowan advised that the Fire Chiefs Association of British Columbia (FCABC) conference organizers have limited expectations from the host fire department. He noted that other fire departments in the lower mainland have strategically increased their level of involvement and invested financially.

The question on the motion was then called and it was **CARRIED** with Councillor G. Halsey-Brandt opposed.

As a result of the discussion, the following **referral** was introduced:

It was moved and seconded

That the Chief Administrative Officer clarify whether there is an existing policy and if not, bring forward a policy regarding the costs involved with a City department hosting a conference, being held in Richmond or another municipality, relating to a particular profession.

The question on the referral was not called as discussion further ensued regarding the City's protocol on financial support and in-kind contributions to both internally and externally hosted conferences.

Committee requested that the Chief Administrative Officer advise Council whether or not such a policy exists by the next Regular Council meeting scheduled for Monday, June 27, 2011.

The question on the referral was then called and it was **CARRIED**.

Community Safety Committee

Tuesday, June 14, 2011

4. RCMP COMMUNITY SAFETY BUILDING: 2012 VIDEO SURVEILLANCE REQUIREMENTS IN POLICE BUILDINGS

(File Ref. No. 06-2052-25-CSB) (REDMS No. 3225387)

In reply to a query from Committee, Greg Scott, Director, Project Development, spoke to the financial impact to the RCMP Community Safety building budget in relation to the Video Equipment Program. He noted that the proposed change in project scope would increase the budget by \$199,000. Mr. Scott mentioned that \$179,000 would be funded by the operating surplus of the contract between the City and the RCMP, resulting in the City receiving a 10% savings and the remaining \$20,000 funded by the City's Capital Building and Infrastructure Reserve.

It was moved and seconded

- (1) *That an increase to the project scope of for a video surveillance upgrade required for the RCMP Community Safety Building (CSB) project to meet the new 2012 proposed standards for police buildings valued at \$179,000, be approved as part of the RCMP CSB project;*
- (2) *That an increase to the project scope for a secure room required for the RCMP's Live Scan system valued at \$20,000, be approved as part of the RCMP CSB project, and be funded from the Capital Building and Infrastructure Reserve; and*
- (3) *That the 5 Year Financial Plan (2011-2015) be amended accordingly.*

CARRIED

5. FIRE CHIEF BRIEFING

(Oral Report)

Fire Chief McGowan advised that Richmond Fire-Rescue will no longer utilize A and B class foam but instead Cold Fire. Cold Fire is an environmentally friendly product that rapidly extinguishes and cools down fires.

6. RCMP/OIC BRIEFING

(Oral Report)

Ms. Burleigh advised that the Richmond RCMP recently held a crime reduction strategies meeting with partner agencies. She noted that the meeting focused on how each partner could participate in achieving the targeted crime reduction strategies.

Also, Ms. Burleigh spoke of a recent hostage situation.

Community Safety Committee

Tuesday, June 14, 2011

6A. COMMUNITY SAFETY AND PUBLIC CONSULTATION

Discussion ensued regarding a workshop held during the annual Federation of Canadian Municipalities conference. The 'Safe Streets and Affordable Taxes: Building a Policing Strategy that Contains Municipal Costs' workshop focused on the challenge of finding ways to keep communities as safe as possible without crowding out other priorities or shifting too big a burden on taxpayers.

As a result of the discussion, the following **referral** was introduced:

It was moved and seconded

That staff examine the information provided from the 'Safe Streets and Affordable Taxes: Building a Policing Strategy that Contains Municipal Costs' workshop and in consultation with the Richmond RCMP, investigate whether or not such a model could interlock with the RCMP's crime reduction strategies.

CARRIED

7. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (4:51 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, June 14, 2011.

Councillor Derek Dang
Chair

Hanieh Floujeh
Committee Clerk



City of Richmond

Report to Committee

To: Community Safety Committee

Date: June 8, 2011

From: Rendall Nasset
Officer In Charge,
Richmond RCMP Detachment

File: 09-5000-01/2010-Vol
01
(11.45)

Re: RCMP's Monthly Report – May 2011 Activities

Staff Recommendation

That the OIC's report entitled "RCMP's Monthly Report – May 2011 Activities" dated June 8, 2011, be received for information.

(Rendall Nasset) Superintendent
Officer in Charge, Richmond RCMP Detachment
(604-278-1212)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Origin

At the request of the Community Safety Committee, the OIC will keep Council informed on matters pertaining to policing in the community and has developed a framework to provide regular reporting cycles.

Analysis

Below is the RCMP's Monthly Report – May 2011 Activities.

Noteworthy Files:

Robbery as a Result of a Craigslist Advertisement

On Thursday, May 5th, 2011, the Detachment officers responded to a motor vehicle collision that took place at 5300 No. 3 Road, at Lansdowne Mall. The vehicle had crashed through the mall entrance. As a result of this crash an innocent bystander was struck and suffered minor injuries.

Through investigation officers were able to determine the collision had taken place as a result of a robbery. An individual had negotiated a price on two iPads with an unknown individual through a craigslist advertisement. The two met at Lansdowne Mall and the male suspect showed the victim an iPad box. At this time the victim invited the suspect into his vehicle. The suspect then allegedly brandished a knife and demanded the victim give him the money, resulting in the victim then accelerating through the front of the mall entrance.

The Detachment would like to remind the public to exercise caution when engaging in craigslist transactions. Craigslist is a valuable community resource that is used responsibly and legally in the vast majority of cases. The following are some tips to help reduce getting scammed:

- Complete your transaction with someone who is local that you can meet in person.
- When meeting someone, never go alone and try to meet in a public setting like a cafe.
- Do not meet in a secluded place, or invite strangers into your home.
- Be especially careful when buying or selling high value items.
- Tell a friend or family member where you are going.
- Take your cell phone with you.
- Consider having a friend accompany you.
- Trust your instincts.

Male Sentenced in Possession of Two Restricted Firearms

On March 9, 2011 RCMP police officers observed two groups of individuals who are known to police at Richmond Center Mall. One of the responding officers arriving at the mall noted that several of the individuals were carrying duffle bags and the interaction between the two groups appeared to be suspicious in nature. Upon police arrival the two groups dispersed and one person was intercepted and a duffle bag in his possession was searched. This search resulted in

the discovery of two loaded semi-automatic firearms. Charges were forwarded to Crown for approval.

On May 5th, 2011, a twenty-three year old male was convicted on two counts of Possession of a Prohibited or Restricted Firearm with Ammunition contrary to Section 95(1) of the Criminal Code of Canada. The male was sentenced to 16 months in jail, lifetime firearms prohibition, and 18 months probation.

Tip Sends Drug Trafficker to Jail for Seven Years

An anonymous tip about a firearm resulted in seven years jail time and a 20-year firearms prohibition for a 37-year-old male. He was sentenced on May 5th after being convicted of Possession for the Purpose of Trafficking, contrary to Section 5.3 of the Controlled Drugs and Substances Act.

On February 18, 2011, the Detachment received an anonymous tip that a male staying at a local hotel was in possession of a firearm. When police arrived they recognized the male as a prolific offender and was in possession of a large duffle bag containing approximately 30 kg of cocaine worth an estimate \$3 million dollars on the street.

This tip helped police get a dangerous individual and a large quantity of drugs off the street. Richmond Detachment thanks the individual for their role in making the community safer and reminds the public that if they see something suspicious to take the time to either call the police or contact crime stoppers.

Robbery with Firearm

On Monday, May 16th, 2011 at approximately 10:15 am, the Detachment was called to a robbery with a firearm, which took place at Bashirs Auto Cosmetics at the 5700 block of Minoru Boulevard in Richmond. At Bashirs Auto, a 2010 black Mercedes was stolen and the vehicle was spotted throughout the lower mainland and was located in the Chilliwack area. Officers of the Chilliwack RCMP Detachment, Lower Mainland District, Municipal Emergency Response Team, Lower Mainland District Police Dog Service and First Nations Policing attended and apprehended a 36-year-old male.

Police are considering several charges in relation to the investigation. Due to the quick thinking and collaboration of police detachments throughout the Lower Mainland, police were able to apprehend this individual right away.

Joint RCMP/Liquor Control and Licensing Inspections

On April 15, 2011, the Detachment in partnership with the Liquor Control and Licensing inspector, conducted a licensed premise on the Industry Bar and Grill at 1450-8260 Westminster Highway. The Liquor Control and Licensing Branch received a complaint from a concerned parent stating that her 16-year-old son had been drinking there the previous week. A licensed premise check resulted in minors being found inside. Plainclothes police officers and a Liquor

Control and Licensing inspector entered the business at approximately 10:20 pm and counted over 80 patrons inside.

Two minors were spoken to in the bar, one of whom was holding a glass of beer and confirmed to be 17 years old. Officers also observed large groups of young looking patrons exiting the establishment upon realizing that police were present. The Industry Bar and Grill possesses a liquor-primary license and one of their terms and conditions is not to sell, serve or supply liquor to a minor and to verify a customer's age by asking for two pieces of identification.

The Liquor Control and Licensing inspector recommended a \$5,000 penalty for minors in the premises. On May 12, 2011, the owner of the Industry Bar and Grill attended the Liquor Control and Licensing Branch office and signed a waiver agreeing to pay the penalty.

Disturbing Theft of Disability Parking Passes

The Detachment has been called to several cases of theft from motor vehicles in the 3700 block of No. 3 Road. Disability parking passes are being stolen from vehicles in this area, which puts the victim who requires this pass for their disability in a bad predicament. Police believe the motive is to sell these passes on the street. The Detachment Property Crime Unit has stepped up enforcement in the area.

The Detachment has reminded through a news release to inform potential buyers that people with disability passes also have an identification card. Under the Motor Vehicle Act and Regulations it is an offence to use disabled permit in a designated zone when not transporting a disabled person. The public has been encouraged to phone and report any incidents.

Human Remains Located

On June 6th at approximately 11:00 am the Detachment attended to the 17000 block of Portside Road in response to a report of suspicious circumstances. An employee from Fraser River Pile and Dredge reported that he located a jawbone while inspecting a pile of sand that had been brought into the area for construction. The jawbone was located on the top of the sand pile with the teeth intact. The coroner was contacted and able to confirm that the jawbone is that of human remains.

An area search was conducted and no further remains were located. The jawbone was seized and will be examined by forensics and compared to DNA samples and dental records. At this time it is difficult to determine where the human remains originate from as the sand is from various locations along the Fraser River. Investigators are doing everything they can to identify the individual involved and bring some closure to family members and a missing persons investigation.

Auxiliary Constables

As of the end of May, Richmond had a strength of 40 Auxiliary Constables. From January to May 2011, Auxiliary Constables recorded 2,899 volunteer hours as indicated in the following table:

Time Period	Community Policing Duties	Training and Administrative Duties	Patrol Ride-Along Duties	Total
January to May	1,068	1,076	755	2,899

Summary of Auxiliary Constable Duties for May 2011:

In May, the Auxiliary Constables concentrated on community policing programs, such as Coastal Watch Presentations, Steveston/Dykes/Parks Foot Patrols, Home Security Checks, Safety Talks, and SAFE Schools and Speed Watch in addition to assisting regular members with training support and General Duty shifts. Several Auxiliary Constables were trained by Transport Canada to conduct Boating Safety Inspections.

Auxiliary Constables participated in Police Week events and displays, school fairs, Heart and Stroke Big Bike Event, Night Market, Jimmy Ng Memorial Road Hockey Tournament, SOS Children's Village Run and supported Richmond Fire Rescue with their Safe Kids Week event.

Community Policing Unit**Summary of Crime Prevention/Community Policing Unit Duties for May 2011:**

In May, the Crime Prevention Unit concentrated on instructing DARE Classes, attending DARE graduation, Salmon Festival committee meeting, presenting to two residents of Courtyard Gardens with a certificate from Her Majesty the Queen in honour of their 100th birthdays, teaching lectures on law to Asian residents in ESL classes, hosting the Police Week at Richmond Center Mall, presenting to 40 local residents at Brighthouse Library on personal and home safety and attending the grand opening of the Hamilton Community Center expansion.

Dare Stats for Richmond 2010/2011 School Year

Term	Public and Private	Classes	# Of Students
Term 1 Sept – December	14 schools	19	564
Term 2 Jan – March	17 schools	21	607
Term 3 April – June	12 schools	22	537
Total	43 schools	62	1708

Drug Abuse Resistance Education

Drug Abuse Resistance Education (DARE) was first piloted in the Richmond Public School System in the 2003/2004 school years. It was taught at several elementary schools to both Grade 5 and 6 students. Based on the success of the program, the school district mandated that all Richmond Grade 5 students would receive DARE training. The program was implemented district-wide in the 2004/2005 school year. After the rollout in the public school system, the program was also offered to the private schools within Richmond. In 2005/2006 the Program was officially launched at the private schools.¹

Road Safety Unit

Summary of Road Safety Unit Duties for May 2011:

In May, the Road Safety Unit concentrated on:

- May 4th - Train safety operation with CN Police and 52 violations were issued.
- May 12th - Truck check at Highway 99 and Steveston Highway with the Integrated Road Safety Unit (IRSU) and Commercial Vehicle Safety and Enforcement (CVSE). Fourteen violations and 5 trucks were removed from the road.
- May 17th - Intersection safety operation with media and ICBC in attendance. Fourteen violations and one 24 hour suspension were issued.

Richmond Detachment Traffic Statistics

Name	Act	Example	Mar	Apr	May
Violation Tickets	Provincial Act Offences	Speeding	914	1300	1445
Notice & Orders	Equipment Violations	Broken Tail-light	578	572	542
Driving Suspension	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	41	20	38
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	9	13	18
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	8	2	5

¹ As mentioned in previous reports.

South Arm Community Police Station**Richmond Detachment Stolen Auto Recovery and Lock out Auto Crime Statistics for 2011**

Month	Vehicles Viewed For Signs Of Auto Crime Only	Vehicles Scanned Through Stolen Auto Recovery (SAR)*	Vehicles Issued A Crime Prevention Notice	Patrol And Admin Hours
January	4,898	4,368	530	96
February	2,265	1,657	608	60
March	3,261	1,630	1,082	80
April	3,356	2,529	828	54
May	3,681	2,391	1,290	82
Total	17,461	12,575	4,338	372

**3 Stolen vehicles have been recovered in just over 2 years.*

Stolen Auto Recovery (SAR)

Volunteers are given a palm pilot, which has been downloaded with a complete list of all stolen vehicles in British Columbia. During patrols by volunteers vehicle plates are compared to the list on the palm pilot and when there is a match the volunteer calls the Detachment to report the recovery. At no time do the volunteers become involved with either the vehicle or its passengers. Regular members are called to investigate.²

Crime Prevention Notices

Notices are issued by a community volunteer and left on every car in the parking lot. They are supplied by ICBC and look like a ticket. The notice will have the issuer's name, crime prevention tips, location and date written on it as well as a list of questions that have been checked yes or no for example:³

- Does the vehicle have an anti-theft device (such as an alarm, immobilizer or steering wheel lock)?
- Are there any Personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

² As mentioned in previous reports.

³ Ibid.

Richmond Detachment Speed Watch Statistics for 2011

Month	# Of Speed Watch Deployments	Total Vehicles Checked	Over 10 Km/h	Admin Hours For Office Duties	Number of Warning Letters Issued
January	6	2,728	375	54	204
February	13	6,281	950	76	390
March	13	6,207	1,098	80	311
April	12	6,321	1,060	92	347
May	21	12,956	2,358	134	778
TOTALS	65	34,493	5,841	436	2,030

Richmond Detachment Distracted Drivers Statistics for 2011

Month	Number of Letters Sent
January	Started Feb. 1st
February	50
March	73
April	64
May	57
TOTAL	234

Distracted Drivers

Volunteers of the South Arm Crime Prevention Unit position at various locations in Richmond and observe drivers that are driving while distracted. This may include talking, using electronic devices, reading a newspaper, putting on makeup and dogs sitting on laps. The volunteer then writes the date, time, locations and what the driver is doing. A letter is then sent to the owner of the vehicle bearing the license plate that was recorded by the volunteer. The letter, which serves as a warning/information, indicates the date, time and location of the distraction with a list of possible fines had there been a violation ticket issued by a police officer.⁴

Victim Services

In May of 2011, Victim Witness Services provided support to 25 new clients in addition to an active caseload of over 133 ongoing files. Victim Services aided 13 crime and trauma scenes over this time period. Robberies, sudden deaths and assaults dominated calls for service. Of significant note, Victim Services responded to an unusual number of mugging style robberies of young adults who were utilizing public transit this month. Victim Services spent over 20 hours in court this month supporting witnesses through the trial process.

⁴ As mentioned in previous reports.

Crime Statistics

Crime Stats – see Appendix “A”.

Crime Maps – see Appendix “B”

Financial Impact

There is no financial impact associated with this report.

Conclusion

The Officer in Charge, Richmond Detachment has developed a framework and will continue to provide a monthly reporting cycle to the Community Safety Committee.



Lainie Goddard
Manager, RCMP Administration
(L.4767)



MAY 2011 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. The only exception is Metal Theft, which only has 4 years of available data. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS		
	May-11	May	2010 YTD	2011 YTD	% Change
VIOLENT CRIME (UCR 1000-Series Offences)	156	147-189	754	638	-15.4%
<i>Robbery</i>	23	6-12	42	63	50.0%
<i>Assault</i>	58	56-60	248	224	-9.7%
<i>Assault w/ Weapon</i>	9	14-20	67	61	-9.0%
<i>Sexual Offences</i>	7	3-7	35	30	-14.3%
PROPERTY CRIME (UCR 2000-Series Offences)	680	703-815	3595	3277	-8.8%
<i>Business B&E</i>	29	43-64	233	161	-30.9%
<i>Residential B&E</i>	46	21-61	234	320	36.8%
<i>MV Theft</i>	20	41-59	206	164	-20.4%
<i>Theft From MV</i>	249	145-222	1029	870	-15.5%
<i>Theft</i>	105	111-139	553	515	-6.9%
<i>Shoplifting</i>	42	48-57	312	299	-4.2%
<i>Metal Theft</i>	7	8-22	29	20	-31.0%
<i>Fraud</i>	42	41-75	255	264	3.5%
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	223	152-210	1008	832	-17.5%
<i>Arson - Property</i>	4	5-16	40	23	-42.5%
SUBTOTAL (UCR 1000- to 3000-Series)	1059	1053-1163	5357	4747	-11.4%
DRUGS (UCR 4000-Series Offences)	74	71-154	469	387	-17.5%

* Metal Theft only has 4 years of available data.

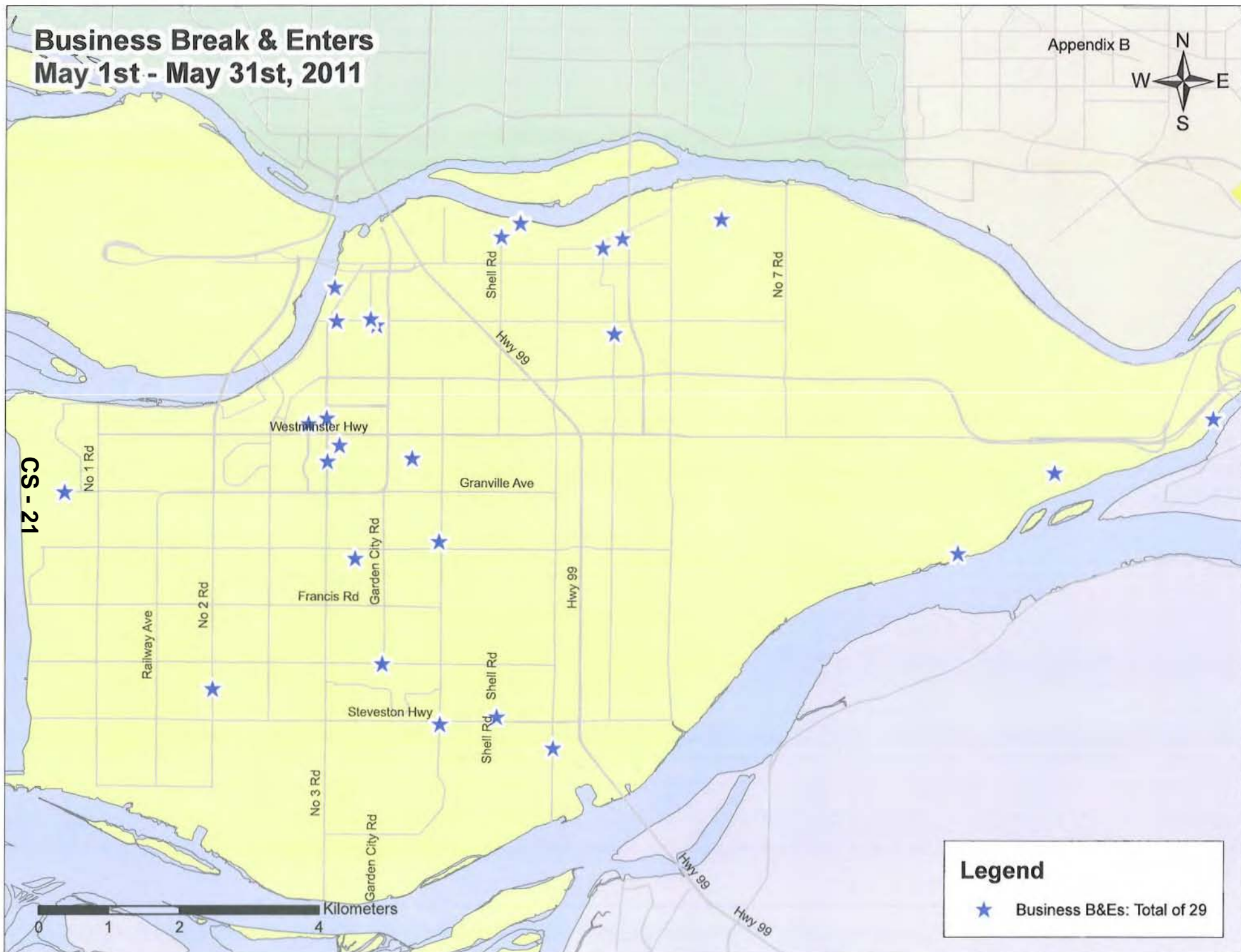
Prepared by Richmond RCMP.

Data collected from PRIME on 2011-06-19. Published 2011-06-22.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

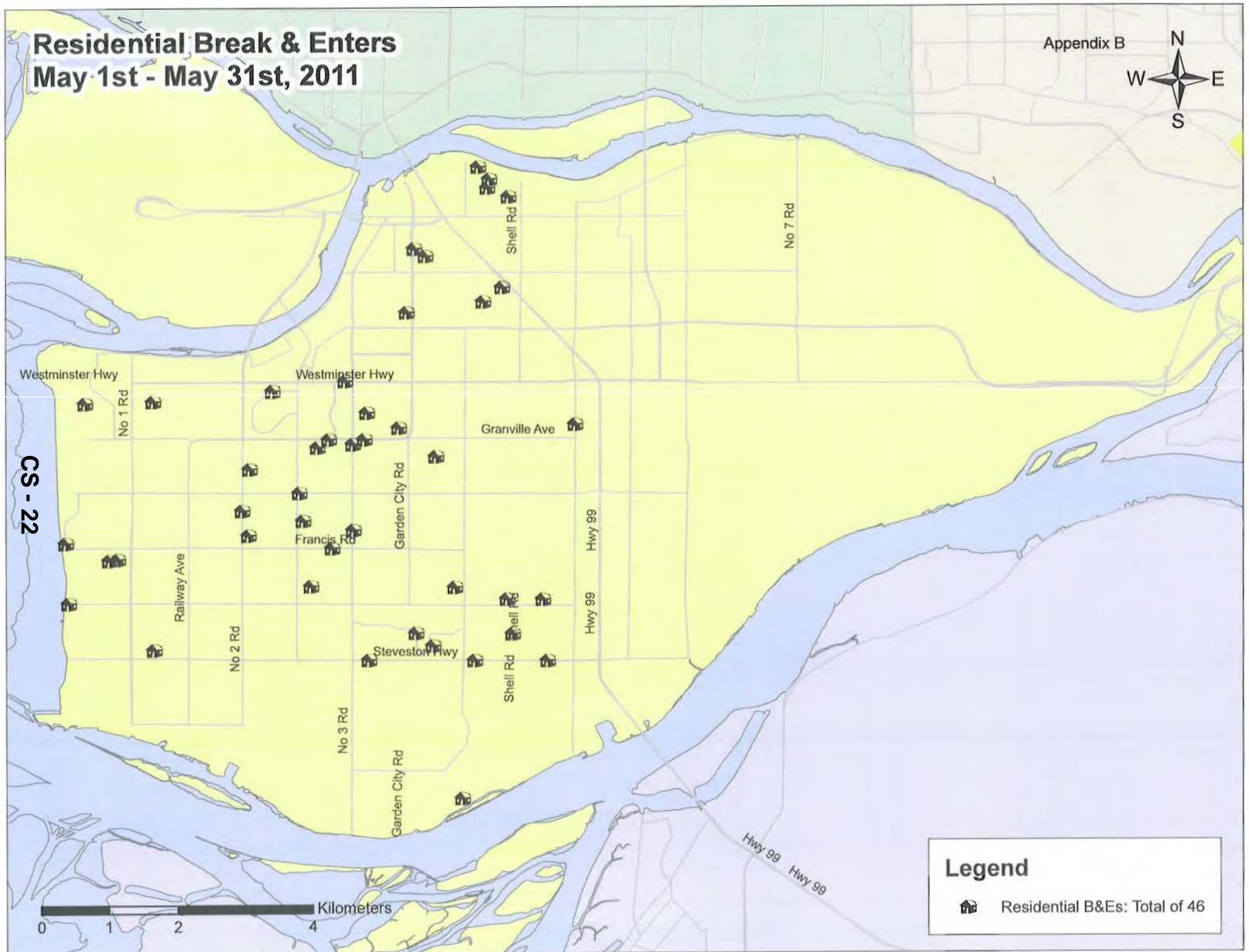
Business Break & Enters May 1st - May 31st, 2011

Appendix B



Residential Break & Enters May 1st - May 31st, 2011

Appendix B



Auto Theft

May 1st - May 31st, 2011

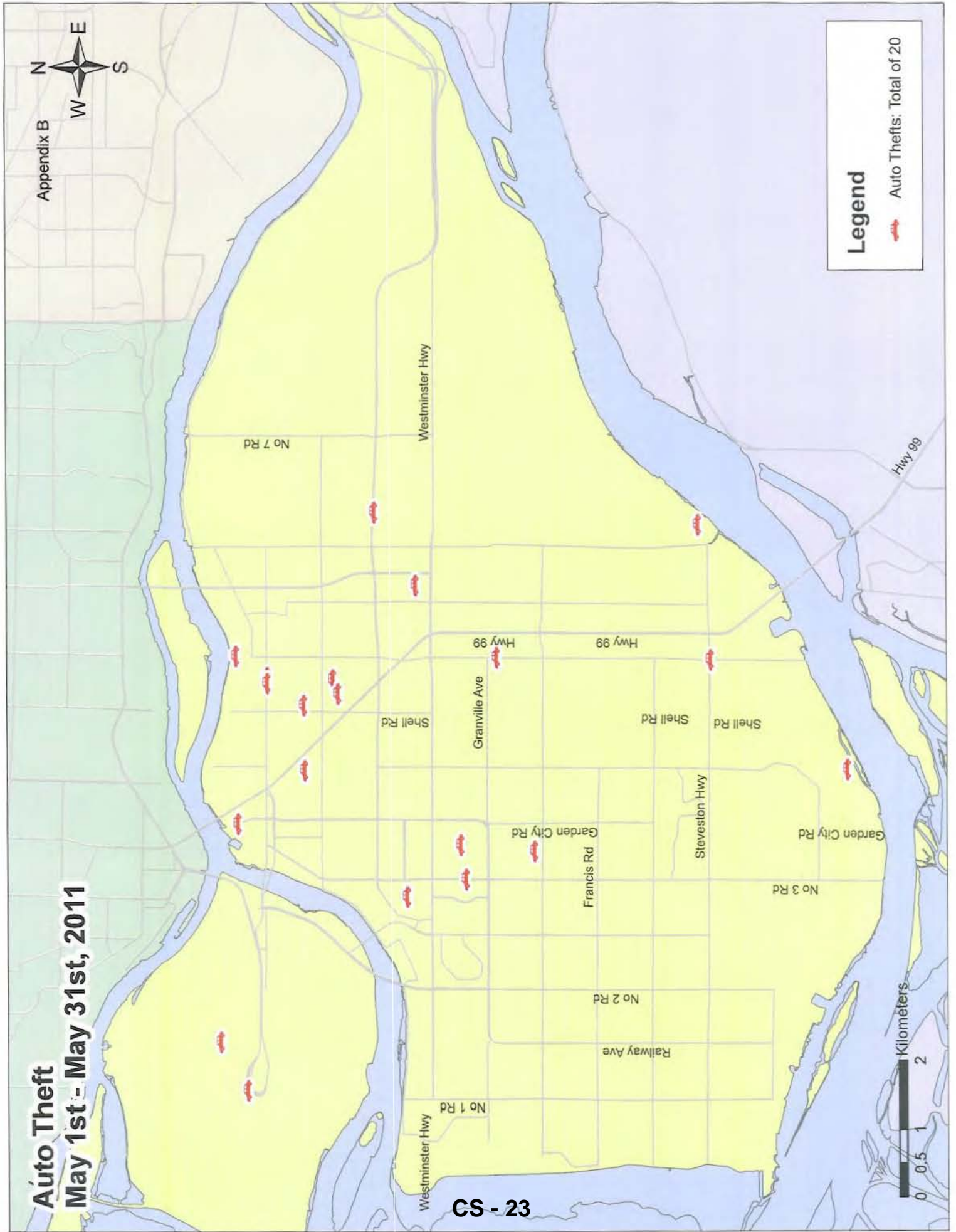
Appendix B



Legend

 Auto Thefts: Total of 20

 Kilometers
0 0.5 1 2



Thefts From Vehicles May 1st - May 31st, 2011

Appendix B



Vancouver

Burnaby

No 7 Rd

Westminster Hwy

Granville Ave

CS - 24

No 1 Rd

Railway Ave

No 2 Rd

Francis Rd

Garden City Rd

No 3 Rd

Steveston Hwy

Shell Rd

Hwy 99

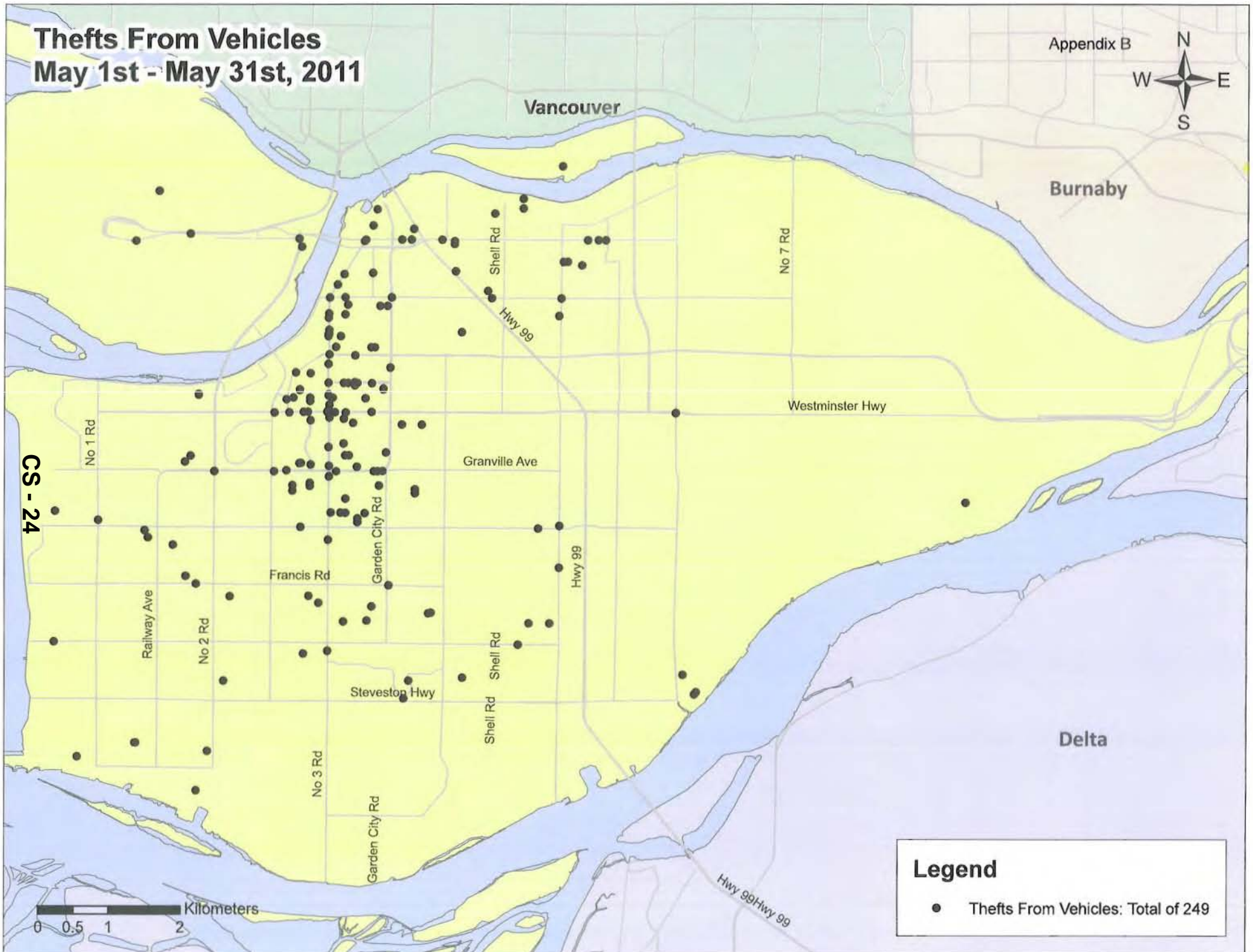
Hwy 99 Hwy 99

Delta

Legend

- Thefts From Vehicles: Total of 249

0 0.5 1 2 Kilometers





City of Richmond

Report to Committee

To: Community Safety Committee
From: Rendall Nessel
Officer In Charge,
Richmond RCMP Detachment

Date: June 17, 2011
File: 09-5000-01/2010-Vol 01
(11.44)



Re: RCMP Three Year Resourcing Plan – 2012 – 2014

Staff Recommendation

That the report dated June 17, 2011 from the Officer in Charge, Richmond RCMP Detachment entitled "RCMP Three Year Resourcing Plan – 2012 – 2014" and the attachment entitled "RCMP Priority 2012-2014" be received for information.

Rendall Nessel
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

Att: 1

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG	YES  <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES  <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Staff Report

Origin

In November 2007, Council adopted the RCMP 5 Year Resourcing Plan and passed the following resolution

(1) That the Plan be updated annually and presented to Committee in July of each year.

The following report from the OIC, Superintendent Nessel represents the 2012 –2014 update, as well as a provisional analysis of the plan, including the effect on the City's operating budget.

In order to align the Resourcing Plan with the Detachment's Strategic Planning Cycle, it is the intention of the Officer in Charge to present a 3 year plan rather than a 5 year plan.

Findings of Fact

The Richmond Detachment has developed and maintained a philosophy of proactive policing initiatives in response to emerging issues. The OIC's forecast of future staffing requirements reflects this philosophy by identifying a number of new teams which would be implemented. This forecast does not include the eleven current police officers currently funded through gap financing, and assumes the gap financing would continue.

	2012	2013	2014
Regular Members			
• Serious Crimes	3	0	0
• Professional Standards	1	0	0
• Quick Response	0	4	4
RM Subtotal	4	4	4
Municipal Employees			
• Information Technology	1	0	0
• Plain Clothes Support	1	0	0
• General Duty Support	0	2	2
• Records Quality Reviewers	0	2	0
• Court Liaison Clerk	0	0	1
ME Subtotal	2	4	3
Total	6	8	7

Analysis

This plan is based on current and future challenges and pressures that will be placed upon the City and Police such as:

- Population growth
- Downtown development and transformation
- More visitors to our City and International Airport

For 2012, the OIC plans to request 6 additional positions – 4 regular members and 2 municipal employees through the 2012 budget process. Keeping in mind the time between approval and having a new member in the detachment, if approval were granted in the spring of 2012, members would likely arrive six to eight months later. The 2 municipal positions would be to provide additional support to the regular members of the detachment, thus allowing them more time as an on the road resource.

For the 2012-2014 portion of the three year plan, the Detachment continued with a long term planning process. The purpose of the planning process was to establish overall priorities for the Detachment in response to changes in the City's landscape, population, demographics and social planning with drivers such as the City Centre Area Plan and Sustainability. The Detachment plan also incorporated, priorities established in the Corporate Program initiative on safe communities.

In recognition of the anticipated demands for funding from all areas in the City organization, as well as the significant cost centres located with the Detachment, one of the objectives of the planning process is to identify proactive and alternative approaches to providing service.

Year	Projected RCMP Net Budget	Positions	No.	New Position Costs	RCMP Budget with Additional Positions
2012		RCMP Officers	4	\$572,895	
		Information Technology (ME, 2011 salary)	1	86,220	
		Plainclothes Support (ME, 2011 salary)	1	61,939	
	\$30,836,518		6	721,054	\$31,557,571
2013		RCMP Officers	4	586,878	
		General Duty Support (ME, 2011 salary rate)	2	123,878	
		Records Quality Reviewers (ME, 2011 salary rate)	2	172,144	
	\$32,201,150		8	882,900	33,084,050
2014		RCMP Officers	4	603,399	
		Records Quality Reviewers (ME, 2011 salary)	2	172,144	
		Court Liaison Clerk (ME, 2011 salary)	1	86,072	
	\$33,726,827		7	861,615	34,588,442
Costs Include:		2012 – 1.5% Increase for Member's Salaries 2012 – 2014 – 3.5% Increase for Member's Salaries *Current RCMP net budget is based on the 2012-2014			

Financial Impact

There is no financial impact of the report at this time. Additional levels requests will be submitted in the 2012 budget process.

Conclusion

The RCMP Three Year Resourcing Plan has identified proposed new positions at the Richmond detachment. The 2012 portion of the plan has been included for consideration in the 2012 Operating Budget Additional Levels. The 2012 – 2014 portion of the plan would benefit from further discussion and consultation as part of the Detachment's strategic planning process.



Lainie Goddard
Manager, RCMP Administration
(604-207-4767)

LG:jl

2011

RCMP-GRC

Richmond
Detachment

RCMP PRIORITY 2012-2014

This document details the projected resourcing requirements for the Richmond RCMP into the 2014 Time Frame.

RCMP Future Staffing Requirements

RCMP VISION

Our 3 year resource plan, our vision for the future, is to enhance and render sustainable our current policing initiatives and partnerships, while proactively employing a Crime Reduction Strategy in the community, with a view to targeting new trends.

This plan is based on current and future challenges and pressures that will be placed upon the City and Police, such as:

- Population growth and demographic change such as age and ethnicity
- Downtown development and transformation
- More visitors to our City and International Airport

Additional Resources Required (3 Year)

The following is a table, which lists our staffing requirements (both Regular Members and Municipal Employees) for 2012-2014.

	Additional	
Year	Regular Members	Municipal Employees
2012	4	2
2013	4	4
2014	4	3

Regular Member Requirements Table

	Regular Police Resources Required		
Position	2012	2013	2014
Serious Crimes	3	0	0
Professional Standards	1	0	0
Quick Response Team	0	4	4
Total	4	4	4

Serious Crimes (2012)

These members will be deployed in the first instance to review historical unsolved crimes, including homicides, attempted homicide, suspicious deaths, missing persons and other serious crimes where there is a reasonable likelihood of success. Some of these cases are several decades old and new forensic investigative techniques, and the

RCMP Future Staffing Requirements

cooperation of previous reluctant witnesses, may provide the opportunity to clear these files. The resources and workload demands on the Serious Crime Unit to respond to ongoing crimes is such that these types of investigations are not actively pursued.

On the conclusion of these investigations, these members could be deployed in several high risk investigative areas including domestic violence investigations, an open source internet investigative support unit and a member to work with mental health professionals in the community to provide operational support involving individuals engaged in suicidal behavior and other forms of mental illness.

Professional Standards Investigator (2012)

The professional standards unit is responsible for the coordination and investigation of complaints against police officers and includes public complaints received by the Public Complaints Commission and forwarded to the Detachment, Code of Conduct Statutory (criminal) investigations.

At the present time, the one regular member performing these functions is extremely overburdened and unable to effectively manage the file load. The increase in resources is necessary due to a substantial case load increase of 51% over the past 2 years. During the calendar year 2007, a total of 39 files required the investigation by the professional standards unit as compared with 59 in 2010 and an estimated 75 for 2011 if the trend continues. This is in part due to the high profile nature of the YVR incident, which brings the RCMP into the media. As more media reports come out, more people come forward with their own complaints.

Additionally, more of the investigations are going the full length, as fewer complainants are willing to deal with the complaints in an informal manner. Some investigations are extremely lengthy in nature. For example, if the public complaint is serious enough a Code of Conduct investigation and a statutory investigation might be ordered by the Officer in Charge. If these additional investigations are ordered by the OIC, one file then translates into three investigations, thereby tripling the amount of work necessary to complete the files.

With the recent Supreme Court of Canada McNeil¹ decision the onus has been placed on police to disclose all discipline records for an officer every time the officer is involved in a case that is going to court. Professional Standards is now responsible for overseeing this disclosure, maintaining up-to-date records, forwarding and receiving required discipline documents for submission to Crown Counsel. This court decision will add approximately 7-10 hours of work per week, depending on the number of reports submitted to crown. As the Detachment grows in numbers of regular members, with the majority of the members being without extensive experience, it is natural to expect that junior members are more likely to be the subject of complaints as they develop their ability to interact with the public.

¹ R. V. McNeil, 2009 SCC 3, [2009] 1 S.C.R. 66 - [<http://esc.lexum.umontreal.ca/en/2009/2009scc3/2009scc3.html>] and <http://www.thecourt.ca/2009/01/22/mcneil-the-duty-to-disclose-police-misconduct-records/>

RCMP Future Staffing Requirements

Quick Response Team (2013- 2014)

The Quick Response Team would be tasked with providing immediate response to time-sensitive, currently unknown emerging crime trends. The unit would work closely with the Crime Analysts and intelligence lead policing to proactively focus their efforts on those new high profile crime trends impacting Richmond's Safe Community.

This unit would respond to crime trends as they emerge and deploy at times and places where the need for police intervention is projected.

Under the Crime Reduction model, and due to the proactive, analytical nature of this unit, it is expected that there will be a reduction in calls for service at the reactive General Duty level.

Municipal Employee Requirements Table

Position	Municipal Employee Resources Required		
	2012	2013	2014
Information Technology	1	0	0
Plain Clothes Support	1	0	0
General Duty Support	0	2	0
Records Quality Reviewers	0	2	2
Court Liaison Clerk	0	0	1
Total	2	4	3

Information Technology (2012)

Computer Services is requesting the creation of an additional position. The Computer Services/Informatics section for the Richmond RCMP is currently comprised of two support staff and one manager, supporting approximately 250 police officers and staff to be located in 2012 in the new Detachment and 4 satellite offices.

This section is primarily responsible for: City of Richmond and RCMP workstations and laptops, City of Richmond and RCMP printers, RCMP Mobile Data Terminals, City of Richmond and RCMP software and applications, Video conferencing, networking, telephones and cellular telephones.

The main function of the Detachment is a balance of an effective service level to our clients combined with the capacity to proactively manage tasks and planning. This additional position would allow the section to:

- focus more time on particular concerns and look towards more specialized roles, similar to the structure within the City IT dept.

RCMP Future Staffing Requirements

- increase our capacity to address concerns normally delegated to outside contractors and support contracts due to lack of onsite resources and expertise. This could substantially reduce expenses and improve our level of service.

Plain Clothes Section Support (2012)

With an overall team of 58 police officers that require clerical support, it is essential to provide a level of knowledge, abilities and skills appropriate to the high profile cases that the members are involved in.

This position is responsible for, although not limited to, preparing information packages for court, transcription of audio and video statements, maintaining data banks of persons of interest, liaising with RCMP headquarters on major case management policies and procedures, ordering supplies and maintaining all inventory assets assigned to the section. With the current Memorandum of Understanding with Crown Council and increased pressures for clerical aspects pertaining to major case management and disclosure of evidence makes it difficult to keep the operational police officers on the road. Currently, the ratio of peace officers to support staff is 49:1 and it has become impossible for the lone city support staff to provide the support that this section requires.

General Duty Support (2013)

These positions will provide administrative support to the general duty watches and the 92 police officers that make up the teams for the Richmond RCMP Detachment.

Currently there is no administrative support assigned to assist the general duty watches, and as such the police officers are required to fulfill a myriad of administrative tasks rather than being able to respond to calls in a timely fashion. Duties that these positions would be able to perform are (but not limited to):

- maintaining the shift schedule
- the daily issuance of detachment owned equipment required by the police officers
- tracking court notifications
- uniform requisitions
- overtime callouts
- maintenance of staff photo board
- preparation of general correspondence
- assistance with court document preparation
- transcription

It is anticipated that with two full-time positions a rotating seven day per week coverage could be provided. Once these positions have been embedded within the Watches, it is estimated that General Duty members would be back on the road in an amount equivalent to the hours worked by the support staff. (I.e: if the Municipal Employee works an 8 hour shift, that means the watch members will be able to be mobile for 8 hours)

RCMP Future Staffing Requirements

Records Quality Reviewers (2013, 2014)

Within the past few years, the Province of British Columbia legislated that the Police Records Information Management Environment for BC (PRIME-BC) will be the Records Management System (RMS) to manage organizational operational records, share information and contribute to an overall integrated justice solution. The implementation of PRIME-BC as the operational Records Management System (RMS) creates challenges for municipal detachments record centers to provide a 24/7-transcription service. Transcription is the function that is required for new information to be entered into the PRIME-BC database when operational members are on duty. It is the first level of quality assurance between the mobile environment and the RMS where the data is stored.

In December 2001 Richmond Detachment became the pilot project for this system and since its inception, the responsibility for Municipal Staff to maintain the workload with the functions of PRIME has increased significantly due to, in part, new and changing policies and legislation surrounding the record keeping of police agencies. Another factor that greatly affects the workload of the records management municipal staff is the increase in regular members, as the detachment police officer complement has increased by 45% or 65 since 1994. While the staffing levels in the records area has remained unchanged.

The main function of the Richmond Detachment Records Quality Reviewers is to maintain, classify and review all operational and administrative files, which have been generated by Detachment personnel. Eight of these nine positions are assigned to the general duty watches and the ninth assists the support units such as: traffic, serious crimes, marihuana enforcement team, drug section, specialized victims unit, property crimes and community policing.

The increase in police officers and the implementation of the provincially mandated records management system, PRIME has necessitated the need for an additional one full-time staff member to assist the support services reviewer.

Court Liaison Clerk (2014)

This is a clerical position reporting to the Records and Information Coordinator and is designed to assist the Court Liaison Officers with various record keeping (data entry) functions in relation to the present reporting requirements in PRIME. Additional reporting requirements associated with the implementation of the Known Offender and Court Modules in PRIME (Records Management System).

In December of 2001, PRIME became the Records Management System for Richmond Detachment. The two full time Court Liaison Officers (Close) utilize this system as well as JUSTIN (Justice Information System), which is a court system maintained by the Attorney General of B.C.

RCMP Future Staffing Requirements

Richmond Detachment is now able to send most court documents electronically, thus minimizing the need to physically attend the Provincial Court House on a continual basis during the day. This electronic exchange of information requires a substantial amount of data entry, a task neither the Records Department nor the Court Liaison Officers themselves have adequate resources.

CONCLUSION

The City of Richmond is recognized as one of the safest, most livable cities within Canada. The Richmond RCMP is enhancing their Crime Reduction Strategy, which is based on the whole notion of a new mind-set and new skill-set based on intelligence lead policing fortified through crime data from the two Detachment Crime Analysts. It is about taking initiative in partnership with the community in advance of problems or crimes. Instead of being reactive in nature, only going to the crime after it has occurred, and applying enforcement, Richmond RCMP is continuing to reach out to the community to prevent crime whenever possible.

A crime reduction strategy is about identifying problems before they occur, or root-problem solving in partnership with the community. This style of policing is a comprehensive approach to safety. Police and Community work together in suppression, intervention and prevention of crime. It requires dedicated resources and commitment.



City of Richmond

Report to Committee

To: Community Safety Committee

Date: May 24, 2011

From: Rendall Nessel
Officer In Charge,
Richmond RCMP Detachment

File: 05-1810-12/2008-Vol
01
(10.17)

Re: Southarm/Steveston Community Policing Offices (CPO's)

Staff Recommendation

That the existing Community Policing Offices/Stations located at Southarm and Steveston remain open and accessible to the public in their current form.

Rendall Nessel
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

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ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Parks and Recreation	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

The purpose of this report is to provide Council with information regarding the effectiveness and value of the Community Police Offices (CPO) located at Southarm and Steveston.

Background

A large majority of people who reside in the Southarm and Steveston area have endorsed the concept of community policing and the importance of community partnerships to the survival of key preventative programs. Southarm and Steveston CPO's now serve as a significant base for volunteers engaged in community outreach programs. It is the proximity of the volunteers' residences to the CPO that supports their engagement in the programs. Most are able to walk, or conveniently take transit, to the respective offices.

Although there has been significant interest on the part of the community as a whole, there is no CPO in the community of East Richmond (Hamilton) at present. At the Community Safety Committee meeting held on March 15, 2011 a referral requesting an analysis relating to a recent petition submitted by the community of Hamilton has been addressed under a separate report.

Findings Of Fact

In the Steveston Community Policing Office there are currently 45 volunteers who collectively volunteer for a total of 2,310 hours. Seventeen are dedicated to the station office; a further 15 are involved in the Lock-Out Auto Crime initiative, 7 with the Speed Watch program, and 6 with the Volunteer Bike Patrol. Steveston has a full time Municipal Employee coordinator and the office also serves as the home for the Steveston/Southarm volunteer bike patrol, the Crime Free Multi Housing Program and the new Mature Driver's Program. Additionally, it serves as a command center during July 1 Salmonfest celebrations.

In the Southarm Community Policing Office there are currently 54 volunteers who collectively volunteer for a total of 3,156 hours. Four volunteers are dedicated to front counter and administrative duties in the office. Forty-two volunteers are involved in Lock-Out Auto Crime, with 19 of these volunteers being bike trained, and 3 volunteers are dedicated to planning and organizing special community events. The Southarm Office has a full time municipal employee coordinator and this location also serves as an office for the Crime Prevention Blockwatch Coordinator and Assistant Crime Prevention Blockwatch Coordinator, who are both full-time municipal employees.

Southarm and Steveston serve as the base of operations in general for Speedwatch, Lock-Out Auto Crime, Volunteer Bike Patrol, Blockwatch, Business Watch and Rent Safe Richmond. They also serve as storage facilities for a variety of equipment associated to these programs. Additionally, they serve as access centres for the public to receive information on Crime Prevention Programs.

Analysis

The existence of these two offices in their respective central community locations, contributes to the sustainability of volunteer based crime prevention programs. They also serve as tangible links between the community and crime prevention programs. Human resource priorities and accurate and timely intelligence dictate the placement and assignment of duties for operational police officers. This ensures the most efficient and effective use of active police officers and is the most significant impact on the Detachment's Crime Reduction Strategy. In their day-to-day focused tasks, the members consistently use the Southarm and Steveston CPO's to complete paperwork and make inquiries related to ongoing investigations and follow-ups. This in itself leads to an increased police visibility and therefore an increased perception of police presence, a greater awareness of crime prevention and a reduction in the fear of crime. This is also an effective crime reduction strategy.

Financial Information

Current costs to operate each Richmond Detachment Community Police Station is as follows:

Salary, Benefits and Payroll Overhead for Community Station Co-ordinator	\$79,100
Operating Costs	2,600
Facility Management	<u>3,000</u>
Total Costs	\$84,700

Financial Impact

There is no financial impact associated with this report.

Conclusion

Ongoing support for the Community Policing Offices in Steveston and Southarm is vital to sustaining valuable and key crime prevention programs in the City of Richmond.



Lainie Goddard
Manager, RCMP Administration
(604) 207-4767



City of Richmond

Report to Committee

To: Community Safety Committee
From: Phyllis L. Carlyle
General Manager, Law & Community Safety
Re: Community Bylaws - May 2011 Activity Report

Date: June 17, 2011
File: 12-8060-01/2011-Vol 01

Staff Recommendation

That the Community Bylaws Monthly Activity Report dated June 17, 2011, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604.276.4104)

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ROUTED TO:	CONCURRENCE		CONCURRENCE OF GENERAL MANAGER
Budgets	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>	REVIEWED BY CAO
			YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Parking Program
2. Property Use
3. Grease Management Program
4. Water Restrictions
5. Animal Control
6. Adjudication Program
7. Revenue & Expenses

1. Parking Program

Customer Service Response

The average number of daily calls for service fielded by administration staff on parking issues for May 2011 was 49 – this includes voice messages, directly answered calls as well as emails; an increase of 40% when compared to the number of service calls reported for the month of April 2011.

Enforcement Activity

- The number of parking violations that were either cancelled and/or changed to a warning for the month of May 2011 was 252 – approximately 7.8% of the violations issued in May 2011. The following chart provides a breakdown of the most common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	4.4%
Section 2.1 (b) Exception in Bylaw	0.4%
Section 2.1 (c) Poor likelihood of success at adjudication	48.8%
Section 2.1 (e) Multiple violations issued for one incident	4.1%
Section 2.1 (f) Not in public interest	28%
Section 2.1 (g) Proven effort to comply	14.3%

- A total of 3,237 notices of bylaw violation were issued for parking / safety & liability violations within the City during the month of May 2011 – an increase of approximately 42% when compared to the number of violations issued during the month of May 2010.

Following are month-to-month comparison charts on the number of violations that have been issued for the years 2009, 2010 and 2011:



- The Buswell pay parking zone was converted to a temporary bus zone for two weeks which resulted in a \$1,000 loss in revenue.
- Meter vandalism continues to be an issue, this month we have had 9 meters drilled resulting not only in lost revenue but also an approximate repair cost of \$14,000. Staff is working closely with the RCMP who will be monitoring the area.

2. Property Use

Customer Service Response

The average number of daily calls for service fielded by administration staff on property use issues for May 2011 was 14 – this includes voice messages, directly answered calls as well as emails. This number is at par when compared to the number of daily service calls reported for the month of April 2011.

For May 2011, 224 inspection files were created and assigned for investigation and appropriate enforcement – an increase of approximately 63% when compared to May 2010. This increase is due largely to the City's annual weed control program and proactive enforcement efforts of staff.

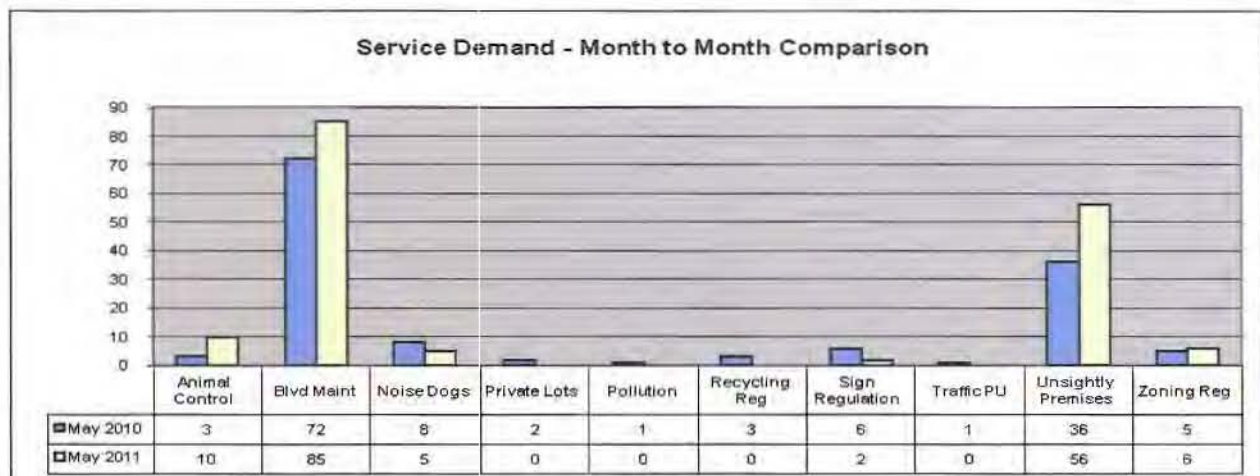
Enforcement Activity

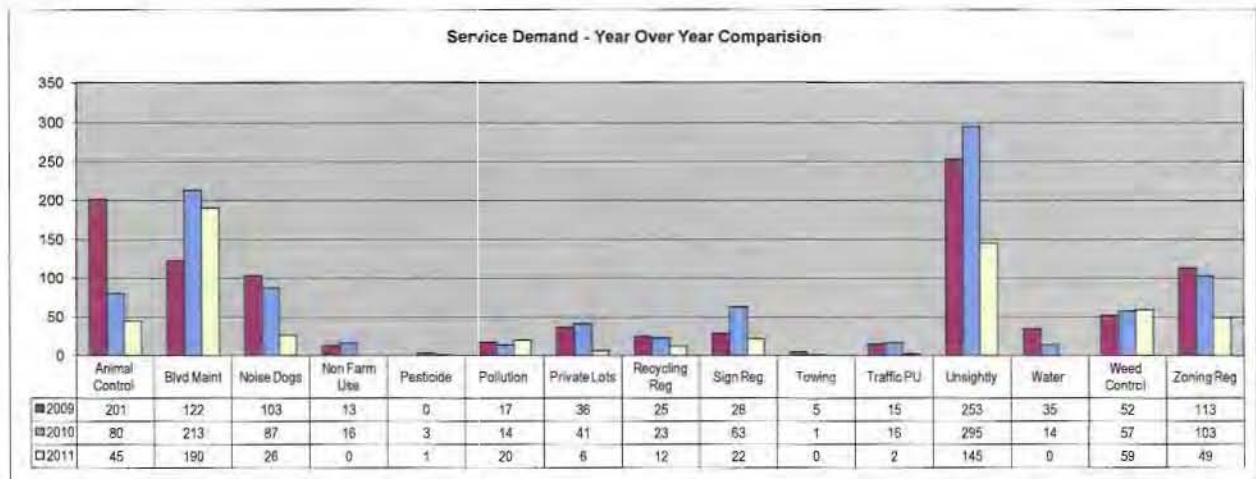
- Bylaw Liaison Property Use Officers continue to be committed to the delivery of professional by-law enforcement in a timely and effective manner. The mandate is to

achieve compliance with the City's regulatory by-laws through education, mediation and, as necessary, progressive enforcement and prosecution.

- Bylaw Liaison Property Use Officers have commenced noxious weed inspections on both a complaint and proactive basis. The City's weed control program, in effect since 1980 and supported by Provincial funding, focuses primarily on preventing the spread of Canada thistle and runs annually May through to September. Early detection is a critical element to manage the spread of thistle. Fifty-nine weed control files have been assigned for proactive enforcement.
- Community Bylaws continues to promote public awareness of the City's Enhanced Pesticide Management Program through compliance and enforcement activities under the Pesticide Use Control Bylaw No. 8514. Bylaw Liaison Property Use Officers conducted inspections on May 14, 21 and 28. A total of 200 residents and 19 landscaping business operators were provided with compliance instructions pursuant to Bylaw 8514. Weekend bylaw patrols will continue during the months of June, July and August.

The following charts delineate Property Use service demand, by type, for May 2010 and May 2011 as well as a year-over-year running comparison:





3. Grease Management Program

The Grease Management Inspector conducted 48 regulatory visits to food sector establishments during the month of May 2011 - 41 food sector establishments were inspected, 7 were closed with inspections still pending. The inspections conducted are usually unannounced and routine. During these inspections, grease trap maintenance records are reviewed and the overall condition of the grease trap is assessed. Most of the establishments inspected in May were found to be in compliance. The Inspector issued two tickets for the following contravention under section 3.2.3 of Bylaw 7551:

- Failure to have person available who can provide access to grease trap or grease interceptor.

On May 25, 2011 the Grease Management Inspector conducted a joint inspection with the City's Environmental Sustainability staff and Metro Vancouver at 12751 Vulcan Way to address concerns arising from the management of waste water by a number of food processing businesses in the area. The businesses were educated on the requirements to monitor water usage and waste water management into the sanitary system. All businesses were required to take out permits from Metro Vancouver for discharge into the sanitary system. All establishments were found to be in compliance with the Grease Management provisions under the City's Bylaw 7551.

4. Water Restrictions

Community Bylaws staff has worked very closely with Engineering & Public works to amend the City's Water Use Restriction Bylaw to comply with the new guidelines adopted by Metro Vancouver effective June 1st and add the infractions and fine structure to the City's Bylaw Dispute Adjudication Program which now includes nine bylaws.

5. Dispute Adjudication Program

There were 15 cases processed at the Adjudication Hearing held on May 17, 2011 – 10 allegations were deemed to have occurred and 2 cases were deemed not to have occurred; 2 of these cases were rescheduled and 1 case was withdrawn by the Officer in attendance.

The next scheduled Adjudication Hearing is to be held on July 26, 2011.

6. Animal Control

- For the month of May 2011, there were 8 dog bite incidents reported. Five investigations resulted in the related dogs being deemed as dangerous; and three incidents are currently still under investigation.
- Staff issued 267 new dog licences during May 2011 to bring the total number of dogs licensed in Richmond for 2011 to 5,036. The number of dangerous dog licences issued or renewed in Richmond as of May 2011 is 66.

7. Revenue and Expenses

The following information is an analysis for May 2011 compared to May 2010.

Consolidated Parking Program Revenue The total of meter, monthly permit and enforcement revenue is up 8.8% over 2010. Revenues as at May 2011 are \$122,927 compared to \$112,956 for the same period last year. This positive increase is due largely to the efforts of our parking enforcement staff and ongoing additional revenue generated by our rate increases in the hourly meter rate, as well as the base price of parking fines that came into effect July 1st last year and a 15% management fee on Richmond Oval parkade operation proceeds.

Meter Revenue is down 5.7% for the same period last year. Revenues for the month of May 2011 are \$35,795 compared to \$37,971 for 2010. This is a result of loss revenue due to the theft and vandalism of several parking meters this month.

Permit Revenue is up 4.5% over the same period last year. Revenues for the month of May 2011 are \$13,365 compared to \$12,792 for 2010.

Enforcement Revenue is up 9.4% over the same period last year. Revenues for the month of May 2011 are \$68,027 compared to \$62,193 for 2010. This is a result of increased enforcement activity by staff as well as the ticket fine amount increase that came into effect March 01, 2010.

Richmond Oval Parkade Management Fee Revenue: For the month of May 2011, the City netted \$5,740 from the proceeds generated from parking at the Richmond Oval. This fee is based on 15% of gross revenue.

The following chart provides a consolidated revenue comparison with prior years:



Conclusion

Community Bylaws staff continues to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Wayne G. Mercer
 Manager, Community Bylaws
 (604.247.4601)

ML:ml



City of Richmond

Report to Committee

To: Community Safety Committee
From: John McGowan
Fire Chief, Richmond Fire-Rescue

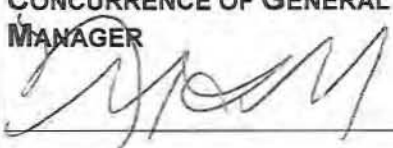
Date: July 15, 2011
File: 09-5000-01/2011-Vol
01

Re: Fire 20/20 Workshop 'Recruiting and Retaining Diversity in the Fire Service'

Staff Recommendation

That Council approve Richmond Fire Rescue's request to host a Fire 20/20 workshop on September 15 and 16, 2011, entitled "Recruiting and Retaining Diversity in the Fire Service".

John McGowan
Fire Chief, Richmond Fire-Rescue
(604-303-2734)

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ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Human Resources	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

The purpose of this report is to provide Council with information regarding the opportunity for Richmond Fire Rescue has to host a Fire 20/20 workshop entitled "Recruiting and Retaining Diversity in the Fire Service" to be held on September 15th and 16th, 2011.

The workshop brings together teams from eight to ten fire departments. Each team is comprised of four to five individuals including: the fire chief, a labour leader, a recruitment officer, a diversity representative and Human Resources representative. The host department is allowed to have a second team and total participation from RFR will be up to ten participants.

The report is in support of the Council term goals to:

"The City will have a stable, effective, and knowledgeable workforce to serve Council and the community now and in the future through sound recruitment and retention processes."

and

"Ensure Richmond remains a safe and desirable community to live, work and play in through an interdisciplinary approach to community safety and a term strategy that results in discussions with Council on the implementation of change in the culture of Richmond Fire Rescue."

Analysis

Fire 20/20 is a non-profit organization based in the United States, which works with Fire/EMS to connect them with the multicultural communities they serve. Their focus is to increase departments' effectiveness of diversity recruitment and retention, emergency response, and community risk reduction programs.

Through corporate sponsorship, Fire 20/20 has facilitated a number of "Recruiting and Retaining Diversity in the Fire Service" workshops throughout the U.S. with positive results. These workshops are free for the participating departments. As a result of the initiatives that Richmond has undertaken in the area of diversity and cultural change, and the relationship which Deputy Chief Kim Howell has built with them, Fire 20/20 has offered to hold a workshop in Richmond. This would be the first time the workshop would be held outside of the U.S.

The workshop is valued at \$10,000, which includes costs for facilitators' time, travel, accommodations, meals, taxis and other related travel expenses. However, due to the sponsorship from Scott Health & Safety, there is no cost to the participating departments. The return on investment for the City of Richmond and Richmond Fire Rescue will be the production of an outline of an action plan for achieving specific goals towards a more inclusive and diverse department that can be accomplished within 30 to 60 days. This plan will provide a framework for strategies that support retention, enrolls the community as recruitment partners, and maximizes the effectiveness of campaigns.

The workshop will identify the department's top three assets and top three vulnerabilities for building a more inclusive and diverse department. It will benchmark measurements for improvement by completing a report card on how the department compares to best practice guidelines. It will align with those key positions, within the City of Richmond, that can influence change and ensure actions that successfully transform the culture of RFR.

As host, the City would welcome the other participants and publicly acknowledge Richmond's commitment to inclusion and diversity. The workshop is oriented to assist departments that understand the value of diversity and inclusion and want to move forward faster and more efficiently to a fire department that is truly inclusive and diverse.

As part of the workshop the teams engage in two 75-minute panel discussions with people from the community. One team is a youth panel, which is made up of a group of four to five diverse young people between the ages of 14-19. The objective of the youth panel is two-way learning. Instead of the facilitators presenting research about today's young people, it is planned to bring members of the next generation into the room to engage in a direct conversation.

The second panel is comprised of diverse community leaders. This panel will be made up of formal or informal leaders with a strong social, business or personal network within that multicultural community. The objective is to engage the fire service participants in direct conversations with formal and informal leaders from four to five multicultural communities that are served by the local fire department.

Financial Impact

There is no financial impact associated with this report.

Conclusion

Over the past four years significant strides have been made in transforming RFR's culture. This workshop will provide a fundamental base for the future strategy. As the host department Richmond would be sending a clear message to the community, City staff, and other fire departments, that Richmond is prepared to lead the way in becoming a more diverse and inclusive department.



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