

Agenda

Community Safety Committee

Anderson Room, City Hall 6911 No. 3 Road Tuesday, June 14, 2016 4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 Motion to adopt the minutes of the meeting of the Community Safety Committee held on May 10, 2016.

NEXT COMMITTEE MEETING DATE

July 12, 2016, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DIVISION

1. EMERGENCY PROGRAMS ACTIVITY REPORT (File Ref. No. 09-5350-00) (REDMS No. 5030636)

CS-12

See Page CS-12 for full report

Designated Speaker: Lainie Goddard

STAFF RECOMMENDATION

That the staff report titled "Emergency Programs Activity Report," dated May 20, 2016 from the General Manager, Law and Community Safety, be received for information.

	Com	munity Safety Committee Agenda – Tuesday, June 14, 2016
Pg. #	ITEM	
	2.	CITY OF RICHMOND'S PARTICIPATION IN EXERCISE COASTAL RESPONSE (File Ref. No. 09-5350-00) (REDMS No. 5030779)
CS-15		See Page CS-15 for full report
		Designated Speaker: Lainie Goddard
		STAFF RECOMMENDATION
		That the staff report titled "City of Richmond's Participation in Exercise Coastal Response," dated May 20, 2016 from the General Manager, Law and Community Safety, be received for information.
	3.	COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – APRIL 2016 (REDMS No. 5009583)
CS-18		See Page CS-18 for full report
		Designated Speaker: Michelle Orsetti
		STAFF RECOMMENDATION
		That the staff report titled "Community Bylaws Monthly Activity Report – April 2016," dated May 24, 2016 from the General Manager, Law & Community Safety, be received for information.
	4.	RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – APRIL 2016 (File Ref. No. 09-5000-01) (REDMS No. 5008089)
CS-27		See Page CS-27 for full report
		Designated Speaker: Fire Chief, John McGowan
		STAFF RECOMMENDATION

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - April 2016", dated May 13, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information. Pg. #

5. 2015-2016 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN FOURTH QUARTER RESULTS (FROM JANUARY 1 TO MARCH 31, 2016)

(File Ref. No. 09-5000-01) (REDMS No. 4988223)

CS-37

See Page CS-37 for full report

Designated Speaker: Supt. Renny Nesset

STAFF RECOMMENDATION

That the report titled "2015-2016 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2016)," dated April 20, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

6. **RCMP'S MONTHLY REPORT – APRIL 2016 ACTIVITIES** (File Ref. No. 09-5000-01) (REDMS No. 4992093 v. 5)

CS-46

See Page CS-46 for full report

Designated Speaker: Supt. Renny Nesset

STAFF RECOMMENDATION

That the report titled "RCMP's Monthly Report – April 2016 Activities," – dated June 1, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

7. FIRE CHIEF BRIEFING

(Verbal Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

- (i) Ships to Shore Event
- (ii) Salmon Festival

Pg. #

ITEM

8. RCMP/OIC BRIEFING

(Verbal Report)

Designated Speaker: Supt. Renny Nesset

Items for discussion:

- (i) Police Week
- (ii) Speeding on River Road

9. COMMITTEE STANDING ITEMS

- (i) E-Comm
- (ii) Emergency Services
- (iii) Block Watch

10. MANAGER'S REPORT

ADJOURNMENT



Community Safety Committee

Date: Tuesday, May 10, 2016 Place: Anderson Room **Richmond City Hall** Present: Councillor Bill McNulty, Chair Councillor Derek Dang Councillor Ken Johnston Councillor Alexa Loo Councillor Linda McPhail Mayor Malcolm Brodie Also Present: Councillor Carol Day Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded That the minutes of the meeting of the Community Safety Committee held on April 12, 2016, be adopted as circulated.

CARRIED

Minutes

NEXT COMMITTEE MEETING DATE

June 14, 2016, (tentative date) at 4:00 p.m. in the Anderson Room

1.

LAW AND COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – MARCH 2016

(File Ref. No.) (REDMS No. 4973868 v. 2)

Phyllis Carlyle, General Manager, Law and Community Safety, commented on the March 2016 activities, noting that the City proceeded with a lighthearted awareness campaign to remind residents to clean up after their dogs. Also, she noted that staff will review City polices regarding the spaying and neutering of young pets.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report – March 2016", dated April 11, 2016 from the General Manager, Law and Community Safety, be received for information.

CARRIED

2. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MARCH 2016

(File Ref. No. 09-5000-01) (REDMS No. 4981183)

John McGowan, Fire Chief, Richmond Fire-Rescue, offered comments on Richmond Fire-Rescue's (RFR) activities for March 2016, noting that (i) there have been an increase in medical calls, (ii) RFR is reviewing options to respond to the increase in medical calls such as by deploying smaller units, (iii) British Columbia Ambulance Service (BCAS) has reviewed their resource allocation plan and the role of fire fighters in responding to medical calls, (iv) prioritizing of calls are based on the information callers provide dispatchers, and (v) an Emergency Medical Responders (EMR) license require more training hours and costs more to maintain compared to a first responders license.

Discussion ensued with regard to the service levels of BCAS.

The Chair queried when Council is expected to receive the report from Dr. Cohen, University of the Fraser Valley, related to future police and fire deployment facilities and Ms. Carlyle noted that the report is under staff review. Ms. Carlyle added that staff will bring forward a report regarding changes to BCAS response protocols and the potential impact to RFR in the next month.

The Chair commended RFR for their service.

Community Safety Committee Tuesday, May 10, 2016

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - March 2016", dated April 13, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

3. RICHMOND RCMP CLEARANCE RATES 2014

(File Ref. No. 09-5000-01) (REDMS No. 4942481 v. 9)

Eric Hall, Inspector, Operations Support Officer, Richmond RCMP, reviewed the Richmond RCMP Clearance Rates for 2014, noting that (i) the Richmond RCMP's clearance rate is comparable to other RCMP detachments, (ii) Richmond RCMP clearance rates are not compared to other police agencies due to varying protocols of reporting, and (iii) clearance rates may vary due to the severity of crime and the time required to conduct an investigation.

In response to queries from Committee, Renny Nesset, Officer in Charge (OIC), Richmond RCMP, noted that incidents in Richmond cleared by other policing agencies will be reflected in Richmond's clearance statistics.

It was moved and seconded

That the report titled "Richmond RCMP Clearance Rates 2014," dated April 29, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

4. RCMP'S MONTHLY REPORT – MARCH 2016 ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 4966872 v. 3)

Discussion ensued with regard to sexual offenses in the Lower Mainland, and in reply to queries from Committee, Insp. Hall noted that Richmond RCMP is working with other enforcement agencies in the region and that there has been a recent reduction in the number of recorded incidents in Richmond.

Discussion then ensued with respect to the investigation time of a cyclist incident in 2013.

It was moved and seconded

That the report titled "RCMP's Monthly Report – March 2016 Activities," – dated April 29, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

5. RESPONSE TO PROVINCIAL REVIEW OF THE RCMP AUXILIARY CONSTABLE PROGRAM

(File Ref. No. 09-5140-00) (REDMS No. 4986641 v. 2)

Supt. Nesset spoke on the Provincial review of the RCMP Auxiliary Constable Program, noting that the Richmond RCMP is awaiting results of the review process.

It was moved and seconded

- (1) That the staff report titled "Response to Provincial Review of the RCMP Auxiliary Constable Program" be forwarded to the Ministry of Public Safety and Solicitor General, in response to their request for written feedback by May 25, 2016 and to the Union of BC Municipalities (UBCM) for information; and
- (2) That the Ministry of Public Safety and Solicitor General be advised that the City of Richmond would be pleased to participate in further consultation and stakeholder meetings.

CARRIED

6. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) Richmond Fire-Rescue Participation - Public Works Open House

Fire Chief McGowan advised that RFR will be participating in the Public Works Open House on May 14, 2016 from 11:00 to 3:00 p.m.

(ii) Doors Open Richmond

Fire Chief McGowan advised that RFR will be participating in Doors Open Richmond on June 4 to 5, 2016 and that Fire Hall No. 2 in Steveston will be hosting.

7. **RCMP/OIC BRIEFING**

(Verbal Report)

(i) Project SWOOP

Insp. Hall noted that Project SWOOP (Speed Watch Out on Patrol) program sets up in various locations in the city with Auxiliary Constables and volunteers.

(ii) Update on prolific offender file

Insp. Hall updated Committee on a prolific offender file, noting that suspects were identified from a stolen vehicle and stolen items were recovered.

(iii) Command vehicle as 'pop up' detachment

Insp. Hall noted that the Richmond RCMP Command Vehicle has been utilized in Project SWOOP and bicycle registration events and several community events such Emergency Preparedness Week and Police Week.

(iv) Richmond Identify – *"most wanted" webpage*

Insp. Hall advised that the Richmond RCMP has started a "most wanted" webpage that posts pictures of wanted individuals online.

(v) Replacement Officers for Fort McMurray

Insp. Hall advised that the Richmond RCMP will be sending replacement officers to Fort McMurray to assist in the community's wildfire recovery and that the assignments will have no impact to the policing resources in Richmond.

The Chair spoke on the Speed Watch program and commended the Richmond RCMP for their speed enforcement efforts.

(vi) Project 529 – Bicycle Registry

With the aid of a PowerPoint presentation (copy on file, City Clerk's Office) Kevin Krygier, Corporal, Richmond RCMP, briefed Committee on the Project 529 Bicycle Registry, noting that (i) the program was founded in the United States by a former Microsoft executive, (ii) bicycles are registered online and are labeled with a decal, (iii) bicycle owners can create an online profile with photographs of their bicycle, (iv) the registry can be used by enforcement agencies to trace and recover stolen bicycles, (v) bicycle owners who wish to sell their bicycles are able to transfer the registration to the new owner, (vi) registration is administered by Project 529 and the only costs are for decals, and (vii) the Richmond RCMP is using social media and community partners to promote the program.

8. COMMITTEE STANDING ITEMS

(i) E-Comm

The Chair advised that E-Comm will have an Annual General Meeting scheduled on June 16, 2016 and that there is board meeting later in the month.

(ii) Emergency Services

Discussion ensued with regard to emergency preparedness in the city and the Chair requested that a written report regarding Emergency Services activities be provided monthly. Lainie Goddard, Manager, Emergency Programs, spoke on a new Provincial emergency preparedness planning program for grade six students, called Master of Disaster, noting that the City will be working with the Province to introduce the program to Richmond schools.

Ms. Goddard reviewed Emergency Services activities, noting that (i) the City participated in Emergency Preparedness Week during the first week of May 2016 and that presentations and information was provided to the public and staff, (ii) social media was used to promote Emergency Preparedness Week, and (iii) the City will provide more emergency preparedness information at the Public Works Open House on May 14, 2016.

Discussion took place regarding (i) reviewing the items included in personal emergency kits annually, (ii) compiling a list of skilled volunteers in times of emergencies, (iii) reviewing ways to increase public awareness of emergency planning, and (iv) promoting self-sufficiency during times of emergencies.

In reply to queries from Committee, Ms. Goddard noted that the City can focus on students to raise awareness on the importance of personal emergency planning.

(iii) Block Watch

Discussion ensued with regard to the organizational chart of the Richmond RCMP in relation to the Block Watch Program and Supt. Nesset noted that an organization chart that includes names and titles can be provided to Committee.

In reply to queries from Committee, Edward Warzel, Manager, RCMP Administration, noted that the City is in the process of acquiring a dedicated Block Watch coordinator. Ms. Carlyle added that the City currently has two filled positions dedicated to the Block Watch program.

Discussion ensued with regard to introducing an advisory board or committee to oversee the Block Watch Program.

9. MANAGER'S REPORT

Update to Shooting and Homicide Incident

Insp. Hall updated Committee on a shooting and homicide incident, noting that the suspects charged are not residents of Richmond.

ADJOURNMENT

It was moved and seconded *That the meeting adjourn (5:16 p.m.).*

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, May 10, 2016.

Councillor Bill McNulty Chair Evangel Biason Legislative Services Coordinator



Report to Committee

То:	Community Safety Committee	Date:	May 20, 2016
From:	Phyllis L. Carlyle General Manager, Law and Community Safety	File:	09-5350-00/Vol 01 (16.05)
Re:	Emergency Programs Activity Report		

Staff Recommendation

That the staff report titled "Emergency Programs Activity Report," dated May 20, 2016 from the General Manager, Law and Community Safety, be received for information.

Phyllis L. Carlyle

Phyllis L. Carlyle General Manager, Law and Community Safety (604-276-4104)

REPORT CONCURRENCE				
REVIEWED BY STAFF REPORT / INITIALS:				
AGENDA REVIEW SUBCOMMITTEE	DW			
\frown				
APPROVED BY CAO	1-			

Staff Report

Origin

This report provides Council with an update on Emergency Programs activities. Emergency Programs continues to work towards the City's vision of being the most appealing, livable and well-managed community in Canada, through the delivery of its programs and services. Emergency Programs is reporting on its activities in support of its mandate to maximize the protection of life, public infrastructure, private property and the environment in the event of a major emergency or disaster.

This activity report for Emergency Programs provides information on each of the following areas:

- 1. Community Involvement/Public Education
- 2. City of Richmond Staff and Volunteer Education
- 3. Public Works Open House
- 4. Media Inquiries

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

1. Community Involvement/Public Education

Beginning with Emergency Preparedness Week May 1 -7, 2016, the month was busy with 13 Community Involvement/Public Education events that were attended by both staff and volunteers; including:

- Personal Preparedness Presentations: Carmel Point Condo Complex, Ferris Elementary School, South Arm United Church, Pelican Pointe Condo Complex, Richmond Auto Mall, Steveston Community Centre, Lord Byng Elementary School, and Suki's Hair Salon.
- Festivals: Move for Health at Minoru Park, and Secure Living Fair at Aberdeen Centre Mall.
- Open Houses: City of Richmond Public Works Open House, City of Richmond Reception Centre and Vehicle Readiness.

In total, 75 volunteers and staff assisted over 2,000 people who each received program information packages. As well as being able to provide public education in English, Emergency Programs has staff and volunteers who can assist residents in the following languages: Arabic, Cantonese, Dutch, French, German, Gujarati, Hebrew, Hindi, Hindustani, Hungarian, Mandarin, Marathi, Polish, Punjabi, Spanish, Tagalog and Toi Shan.

2. City of Richmond Staff and Volunteer Education

In addition to education for the general public, during the month of May 2016, Emergency Programs has provided three Personal Emergency Preparedness information opportunities for city staff and held a volunteer workshop.

3. Public Works Open House

On May 14, 2016, Emergency Programs participated in a very successful Public Works Open House. In partnership with the Insurance Bureau of Canada, Emergency Programs was able to bring the Quake Cottage¹ to Richmond for the day. With the cooperation of the weather, there were 185 adults and 170 children who were able to feel what an 8.0 magnitude earthquake would be like. In addition to the Quake Cottage, Emergency Programs' personal preparedness booth was able to provide information to the approximately 1,000 people in attendance at the Open House.

4. Media Inquiries

On May 18, 2016, News 1130 reported on how various municipalities are preparing for emergencies. The City of Richmond's Senior Manager of Corporate Communications, Ted Townsend spoke with the reporter and commented on the City's Emergency Planning processes, community awareness efforts, the Emergency Notification System (ENS) and investments in infrastructure such as dikes, drainage improvements and the upgrade of the Community Safety Building.

Financial Impact

None.

Conclusion

In the month of May, with 13 opportunities for the public and four for staff and volunteers, Emergency Programs was able to reach over 3,000 members of the general public, staff and volunteers and provide them with information on many of the City's emergency preparedness initiatives. With the assistance of Corporate Communications, Emergency Programs is looking forward to fulfilling more requests for presentations and workshops in the future.

Jaini Oldare

Lainie Goddard Manager, Emergency Programs (604-244-1211)

LG:lg

¹ http://www.quakecottage.com/



Report to Committee

То:	Community Safety Committee	Date:	May 20, 2016
From:	Phyllis L. Carlyle General Manager, Law and Community Safety	File:	09-5350-00/Vol 01 (16.04)
Re:	City of Richmond's Participation in Exercise Co	astal Re	sponse

Staff Recommendation

That the staff report titled "City of Richmond's Participation in Exercise Coastal Response," dated May 20, 2016 from the General Manager, Law and Community Safety, be received for information.

Phyllis L. Carlyle General Manager, Law and Community Safety (604-276-4104)

REPORT CONCURRENCE					
REVIEWED BY STAFF REPORT / INITIALS: AGENDA REVIEW SUBCOMMITTEE					
APPROVED BY CAO					

Staff Report

Origin

The Province and the Alberni-Clayoquot Regional District are coordinating a major provincial full scale exercise June 7 - 10, 2016 with the purpose of enhancing provincial emergency response capabilities to a catastrophic earthquake. This exercise will focus on small coastal communities that may require significant provincial support. The City has the opportunity to participate in a segment of the exercise; a 30 minute, simulated and real-time activation occurring on June 8, 2016 at 1:30 p.m.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

The scenario is a magnitude 9.0 earthquake. The earthquake is designed to occur in regions where the possibility that damage and impact is highest. In this scenario, the Lower Mainland will sustain limited damage. The strategic objectives of this exercise are to activate and test elements for the provincial Earthquake Immediate Response Plan. This will provide an opportunity for other levels of government to test their plans, build a common operating picture and strengthen stakeholder relationships and engagement.

The exercise will involve a Declaration of a Provincial State of Emergency, activation of Emergency Operation Centres at all levels of government and select participating stakeholders and real time deployment of the Heavy Urban Search and Rescue Team from the City of Vancouver. As part of the scenario, the Lower Mainland will be impacted by subsequent aftershocks, which will require Local Authorities from across Metro Vancouver to collaborate on regional decisions and coordinate resources.

The City's participation in this exercise is limited to a 30 minute simulated, real-time activation of the Regional Emergency Advisory Group (REAG) by activation of a conference call with Local Authority Senior Management, Emergency Management BC, and Integrated Partnership for Regional Emergency Management (IPREM) staff. This call is designed to validate the Concept of Operations¹ document where a collective agreement on prioritization of resources was developed through the IPREM Steering Committee.

Financial Impact

None

¹ http://www.iprem.ca/initiatives/Pages/operations.aspx

Conclusion

As the Lower Mainland will be impacted by subsequent aftershocks, Local Authorities from across Metro Vancouver will test their ability to collaborate on regional decisions and coordinate resources. By testing Local Authority's plans, a common operating picture and stakeholder relationships and engagement will be strengthened.

Paini Oldare

Lainie Goddard Manager, Emergency Programs (604-244-1211)

LG:lg



Re:	Community Bylaws Monthly Activity Report – Apr	il 2016	
From:	Phyllis L. Carlyle General Manager, Law and Community Safety	File:	
To:	Community Safety Committee	Date:	May 24, 2016

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report –April 2016", dated May 24, 2016, from the General Manager, Law & Community Safety, be received for information.

Phylli's L. Carlyle General Manager, Law & Community Safety (604-276-4104)

REPORT CONCURRENCE				
ROUTED TO:	CONCURRENCE			
Finance Division Parks Services Engineering				
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:			
APPROVED BY CAO				

Staff Report

Origin

This monthly activity report for the Community Bylaws Department provides information on Property Use and Parking and Animal Control.

This report supports Council's Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Property Use

Community Bylaws Property Use Officers have successfully reduced the number of real estate sign complaints by working with Public Works for removal of signage and proactively educating and then enforcing. This course of action has lessened the safety concerns.

With the summer months approaching, there has been an increase in long grass and unsightly premises complaints. Property Use Officers are endeavouring to address community concerns in a timely manner by attending the property no later than three days after receiving the initial call.

In addition, Stage 1 of the Metro Vancouver Water Restrictions starts mid May. The yearly water restrictions have been amended to start two weeks earlier and end two weeks later than previous years (May 15 to October 15). Community Bylaws will be sending notices to property owners who water outside these restrictions, ticketing when appropriate and liaising with Engineering on significant complaints.

The property use service demand is consistent with previous years. In April 2016 noise complaints, illegal real estate directional signs and unsightly properties, consisting of mainly long weeds and grass were trending higher.

Parking and Animal Control

Throughout the year, Community Bylaw Parking and Animal Control Officers have been conducting school patrols and educating parents on traffic regulations as they relate to school enforcement through uniformed presence, issuing verbal warnings and tickets when necessary.

Officers have been well received by both parents and staff at the schools and will continue patrols until school is dismissed at the end of June.

During one school visit a parking issue was brought to the City's attention by the principal of Errington Elementary School. The Parking section worked jointly with Transportation and the Principal to make positive changes in the area. These modifications benefited not only the school by enhancing safety for the children but alleviated a traffic concern which affected parents dropping off children.

With the onset of spring and summer weather, the Animal Control Officers have increased their presence in both the parks, dykes and beaches within the City. Animal Control Officers are providing education on dog responsibility and ownership, including leashing, muzzling and licensing rules together with issuing tickets for various infractions when verbal compliance is not achieved. Officers are also educating owners on the dangers of leaving animals inside hot vehicles without ventilation or the basic necessities of life.

The number of dog licenses purchased in April 2016 trended lower from the previous month as most dog owners have renewed or have been reminded to renew earlier in the year. Of all the dogs licensed in the City, approximately 1.5% have been classified as "dangerous dogs" either by breed or by circumstance.

In May 2016 Community Bylaws will commence the Dog Canvassing Program which will include door to door canvassing for dog licenses and increased park and dyke patrols for educational purposes in relation to dogs and other animals. With the implementation of this program the above trend regarding dog licenses should be reversed.

Financial Impact

The following information is a month by month analysis of April 2016 compared to April 2015.

Consolidated Parking Program Revenue:

The total of meter, monthly permit and enforcement revenue increased by 21.2% over the same period last year to \$175,660 in April 2016 from \$144,881 in April 2015.

Meter Revenue increased by 106.5% over the same period last year to \$65,259 in April 2016 from \$31,604 in April 2015. The meter revenue budgeted for April 2016 was \$53,400.

Permit Revenue increased by 15.0% over the same period last year to \$16,465 in April 2016 from \$14,311 in April 2015. The permit revenue budgeted for April 2016 was \$12,000.

Enforcement Revenue decreased by 5.1% over the same period last year to \$93,936 in April 2016 from \$98,966 in April 2015. The enforcement revenue budgeted for April 2016 was \$85,600.

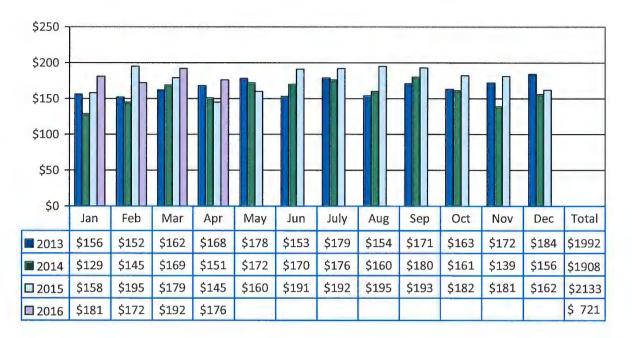


Figure 4: Consolidated Parking Revenue (000's)

Conclusion

The consolidated parking program revenue is higher compared to the previous three years in the same period. Enforcement revenue may be trending lower as a result of education and the issuance of more warning tickets when dealing with the public. Parking meter revenue is trending significantly higher, which is most likely a result of the better efficiencies with the new meters and less vandalism in the area.

Community Bylaw staff will continue to monitor the trends and performance indicators.

Ben Dias Manager, Community Bylaws (604-247-4601)

BD:rg

- 4 -

1. Property Use

Customer Service Response

An average of 14 daily calls for service were fielded by administrative staff in April 2016. These calls for service include voice messages, directly-answered calls and emails. There was no change to the volume of calls compared to the number of calls that were fielded in March 2016. There was a minimal increase when compared to the number of calls fielded in April 2015.

Enforcement Activity

Property Use Officers handled 205 new investigational files during the month of April 2016. This activity represents an increase of 13.3% compared to March 2016 and decrease of 2.4% compared to the number of files that were handled in April 2015. Property Use Officers this month dealt with numerous unsightly properties, illegal signs and abandoned building complaints.

Staff continues to monitor the number of abandoned and vacant homes within the municipality and the City currently has 22 residences on the "Abandoned /Vacant Home Joint Operations" list.

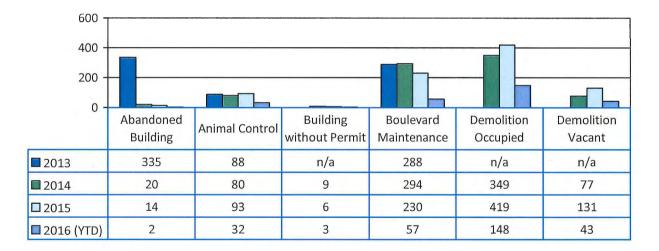


Figure 1a: Service Demand Comparison

1. In 2013 all vacant properties were categorized as abandoned buildings. As of 2014 three other categories were created – "Demolition Occupied", "Demolition Vacant" and "Vacant Building".

2. Animal Control in these charts are in reference to dangerous dog investiations.

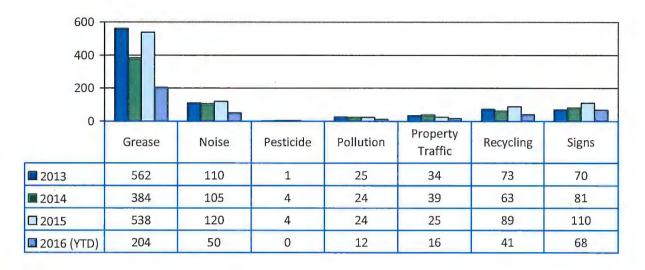
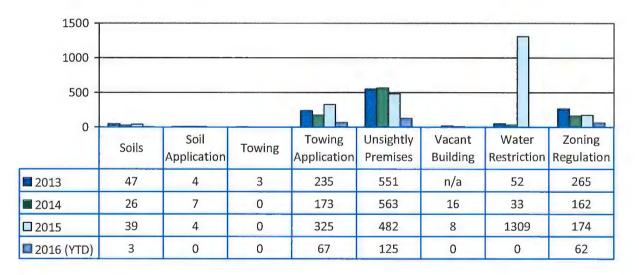


Figure 1b: Service Demand Comparison





3. Towing applications are on par for 2016. There was an increase in 2015 because of a back log in 2014. An Auxiliary Property Use Officer was designated to process the applications in arrears.

2. Grease Management Program

The Grease Management Inspector conducted 101 regulatory visits at 84 food sector establishments, 63 of these files were concluded during April 2016. These inspections resulted in the issuance of two bylaw violations, one written warning and three verbal warnings. The Grease Inspector continues to work closely with Engineering and Metro Vancouver on critical issues.

3. Parking Program

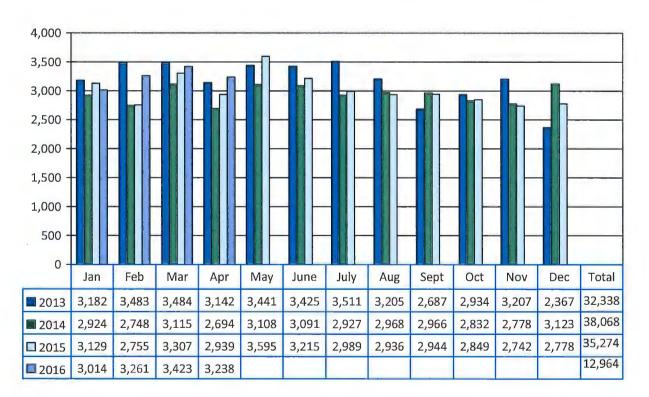
Customer Service Response

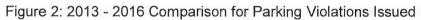
An average of 30 daily calls for service were fielded by administration staff in April 2016. These calls for service include voice messages, directly-answered calls and emails. There was no change in this activity compared to the number of calls that were fielded in March 2016. However, there was a decrease of 16.7% compared to the number of calls that were fielded in April 2015. There was also an average of 2.8 daily E-comm calls for service which were responded by Parking and Animal Control Officers.

Enforcement Activity

A total of 3,238 violations were issued for parking, safety and liability infractions during the month of April 2016. This activity represents a decrease of 5.4% compared to the number of violations that were issued in March 2016 and an increase of 10.2% compared to April 2015.

The parking violations issued in April 2016 remain consistent with 2015 year to date.





In April 2016, 213 violations were changed to warnings, which represent approximately 6.6% of the tickets issued during the month. The following table provides a breakdown of the common reasons for the cancellation of bylaws violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections.

Section 2.1 (a)	Identity issues	9		
Section 2.1 (b)	Section 2.1 (b) Exception specified under this bylaw or other bylaw			
Section 2.1 (c)	Section 2.1 (c) Poor likelihood of success at adjudication for the City			
Section 2.1 (d)	Contravention was necessary for the preservation for health and safety	1		
Section 2.1 (e)	Multiple violations issued for one incident	13		
Section 2.1 (f)	Not in the public interest	7		
Section 2.1 (g)	Proven effort to comply	73		
	Administrative Entries	89		
	TOTAL:	213		

Figure 3:	Ticket Car	ncellations	for Ap	oril 2016
-----------	------------	-------------	--------	-----------

4. Adjudication Program

There were no adjudication cases scheduled for April 2016. The next adjudication hearing is scheduled for June 28, 2016.

5. Animal Control

The Community Bylaw Division issued 97 new dog licences during April 2016. This activity represents a decrease of 7.6 % compared to the number of licenses issued in March 2016 and a decrease of 24.2% compared to the number of licenses issued in April 2015. The Animal Control Officer follows up diligently on all outstanding licenses. When the Dog Canvassing Program starts in May 2016 the amount of licenses issued should increase as more dogs are identified.

In April 2016 the Animal Control Officer issued 23 tickets related to various dog violations, including failure to leash and failure to pick up dog excrement. The Officer conducted patrols of the following locations:

- Garry Point Park
- Railway Shared Pathway
- West Dyke Trail
- North Dyke Trail
- Steveston Community Park
- Imperial Landing Park
- Britannia Heritage Shipyard Park
- Great West Cannery Park (South Cove)
- T. Homma Neighbourhood School Park
- Mariner's Village Neighbourhood Park
- McDonald Beach
- South Arm Community Park
- McNair Neighbourhood School Park
- Terra Nova Natural Area

- Garnet Tot Lot
- Thompson/Burnett Community Park
- Alderbridge Way Off Leash Park
- Odlin Neighbourhood Park
- Britannia Heritage Shipyard Park
- Shell Road Trail
- Westwind Neighbourhood School Park
- McMath Neighbourhood School Park
- Richmond Nature Park
- Richmond Nature Park East
- King George/Cambie Community Park
- Odlinwood Neighbourhood Park
- Katsura Neighbourhood Park
- Garden City Community Park

- Terra Nova Rural Park
- Dover Neighbourhood Park

- Anderson Neighbourhood School Park
- MacNeill Neighbourhood School Park

At the end of April 2016 there were 6589 dogs licensed within the City which included 97 "dangerous dog" licenses. Animal Control Officers responded to a total of nine dog bite incidents during this month, all of which resulted in "dangerous dog' investigations. The amount of dog bites increased from last month as more dogs are being walked with the warmer weather.



Report to Committee

То:	Community Safety Committee	Date:	May 13, 2016
From:	John McGowan Fire Chief, Richmond Fire-Rescue	File:	09-5000-01/2016-Vol 01
Re:	Richmond Fire-Rescue Monthly Activity Report	- April 2	016

Staff Recommendation

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - April 2016", dated May 13, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan Fire Chief (604-303-2734)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	
APPROVED BY CAO	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada, through the delivery of its programs and services. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events and community activities. During April 2016 the following took place:

- Public Education and Fire Safety Trailer visits to: Bridge Elementary School, Maple Lane Elementary School, McKinney Elementary School, Maple Lane Elementary School, Manoah Steves Elementary School and Cornerstone Academy School.
- Fire Hall Tours provided to the Richmond Ravens Pathfinders.

Staff engaged with over 300 children and adults in the community providing fire safety and harm reduction information. The safety message focus during April 2016 was the City's Emergency Preparedness Programs. Facebook posts and fire hall sign messages were used to share key safety points regarding RFR's focus areas.

Emergency Response

RFR's goal is to respond to events in an efficient and effective manner where loss of life, reduction of property damage and protection of the environment is mitigated.

There were 38 fires in April 2016. Fire damage and property losses during the month are estimated at \$289,450. This total includes \$229,000 for building/asset loss and \$60,450 for content loss. The total building/asset and content value at risk was estimated to be \$19,704,600 and the total value preserved was \$19,415,150. These numbers translate to 98% of value protected (Figure 1).

Figure 1: Fire Calls By Type and Loss Estimates – April 2016						
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family Multi family	-3 -8	1,190,000 14,000,000	225,000	308,000 4,200,000	60,000 50	1,213,000 18,199,950
Commercial / Industrial	4	1,000	-	300	-	1,300
Fire – Outdoor	21	· –	-	1,300	400	900
Vehicle	2	4,000	4,000	-	-	-
Totals*	38	15,195,000	229,000	4,509,600	60,450	19,415,150

-3-

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited fires to their place of origin in notable April 2016 incidents:

- A structure (two story house) fire at Seahurst Road. On arrival crews found smoke and flame were showing. Once on scene, crews made entry through the first floor and proceeded to attack the fire. Emergency Social Services were called to attend for the possible displacement of the home owner and Richmond Animal Protection Society were called to attend to two deceased animals.
- Alarm call received for No 3 Road. Arriving firefighters found a smoke bomb had been discharged on the 6th floor. Crews engaged full high rise protocols for the incident including providing ventilation with a positive pressure fan.
- An alarm call for smoke detector activation at Francis Road. Crews arrived and found that a smoke detector had been activated due to oil in a pan catching fire. The fire was extinguished prior to RFR's arrival; however, the tenant had suffered burns to the legs and smoke inhalation. Kitchen fires continue to be a primary cause of fire attended to by RFR. Education of the public on the hazards of unattended cooking is expected to have a positive outcome on preventing these event types.
- During April 2016 there were multiple incidents of outdoor fires including; a rubbish fire on Cook Road, a bark mulch fire on No 3 Road, and a garbage fire on Westminster Highway. All fires were quickly extinguished using either water or cold fire. These types of preventable fires present significant risk to public safety and life and tie up fire-rescue resources. RFR will continue to promote safety messaging including the safe disposal of smoking materials.

RFR crews responded to multiple serious incident and medical calls, including:

- Crews responded to an incident of an impaired driver on Gray Bar Road. RFR crews assisted BC Ambulance Services and RCMP with the incident which also included a small child.
- Two separate instances of full cardiac arrest occurred in April 2016 where crews were unable to revive the patient. One was a male located on Southdale Road and the other was a male located at Ackroyd Road.

A summary of 9-1-1 emergency response statistics is found in Attachment 1, in Tables 1, 2, 3 and 4. The location of fire, medical and motor vehicle incident calls in April 2016 are depicted in Attachment 2, in Figures 1, 2 and 3.

Financial Impact

None

Conclusion

During April 2016, calls for emergency response increased by 9% over April 2015. The largest component of change was in the category of an alarm being activated but no fire located. RFR has a false alarm program that engages the property owner to address fire alarm problems or issues. To date there have been 11 false alarm fines issued amounting to \$2,500 in total. RFR will continue to monitor these event types to identify on going trends and potential solutions.

The continued increase in RFR's emergency response has a direct impact on unit availability, response times, availability for non-emergency operations and in-service training. RFR will review the available statistics and amend resource allocation as necessary.

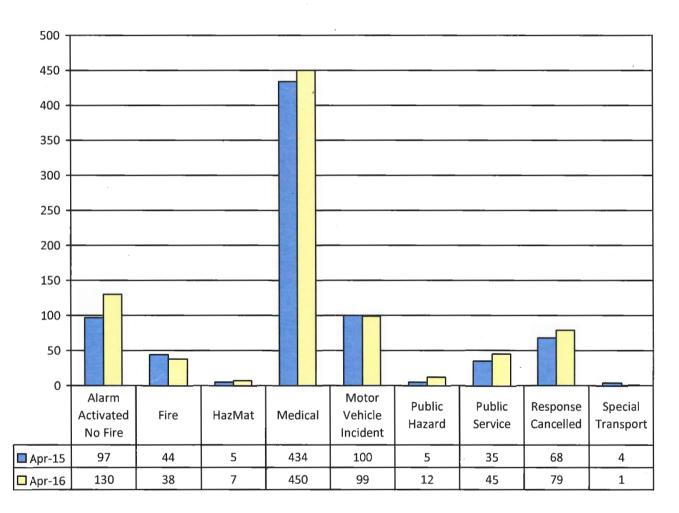
John McGowan Fire Chief (604-303-2734)

TW:js

Att. 1: Suppression Activity Att. 2: Location of April's Fire, Medical and MVIs

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in April 2015 and 2016. In April 2016, there were a total of 861 incidents, compared to 792 in April 2015. This represents an increase of 9%. The increase in call volumes was primarily in alarm activate no fire and medical related incident types.





Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprised 52% of the total emergency responses for RFR during the month of April 2016. A detailed breakdown of the medical incidents for April 2015 and 2016 is set out in the following table by sub-type. There were a total of 450 medical incidents in April 2016 compared to 434 in April 2015, an increase of 4%. The increase in medical call volumes was primarily in general sickness incidents.

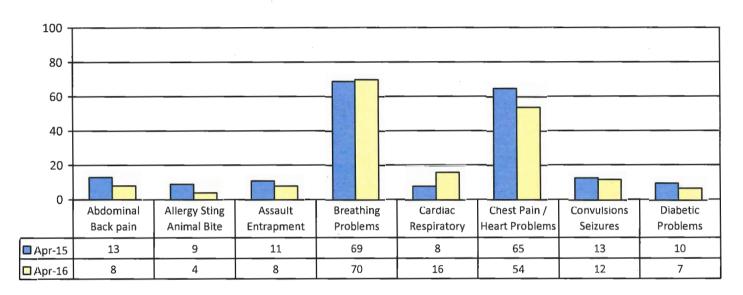
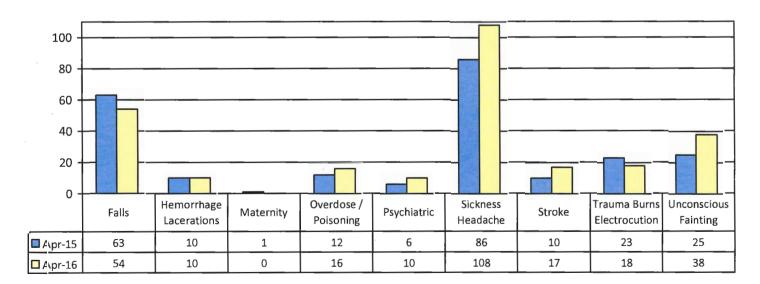


Table 2a: April 2015 & 2016 Medical Calls by Type

Table 2b: April 2015 & 2016 Medical Calls by Type



Fire Investigations

Table 3: Total Fire Investigation Statistics – April			
	Suspicious	Accidental	Undetermined
Residential - Single-family Residential - Multi-family	2	2 5	1 .
Commercial/Industrial	-	2	2
Fire – Outdoor	6	10	5
Vehicle	_	2	-
Totals	8	21	9

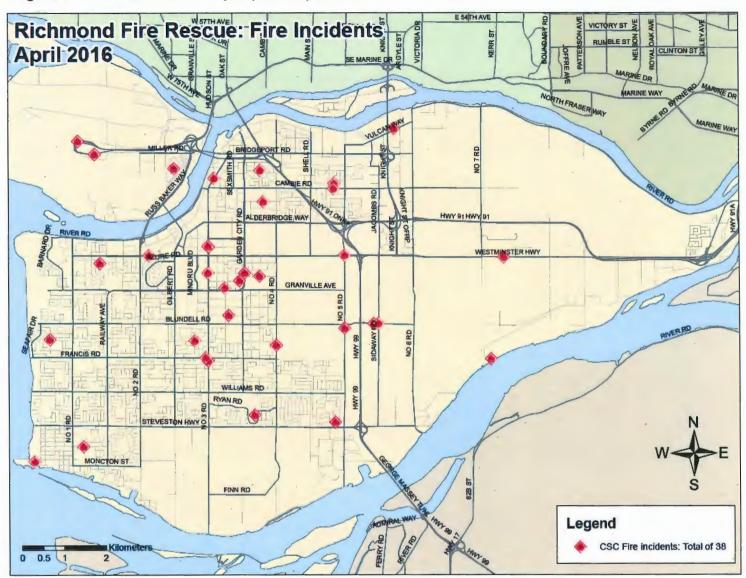
The fire investigation statistics for April 2016 are listed below:

RFR investigators report all suspicious fires to the RCMP, while working in conjunction with staff at the RCMP to address any risks to the community.

Hazardous Materials

Table 4: HazMat Calls By Type – April				
	Details			
Natural Gas / Propane Leaks (small)	4			
Vapour Leak (misc)	1			
Unclassified (powder / liquids)	2			
Totals	7			

Figure 1: Location of fires in April (total 38)



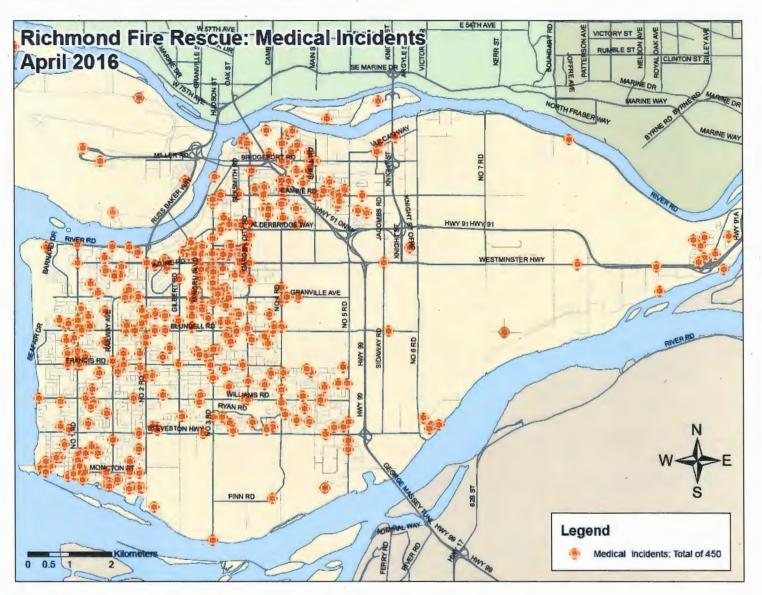


Figure 2: Location of medical calls in April (total 450)

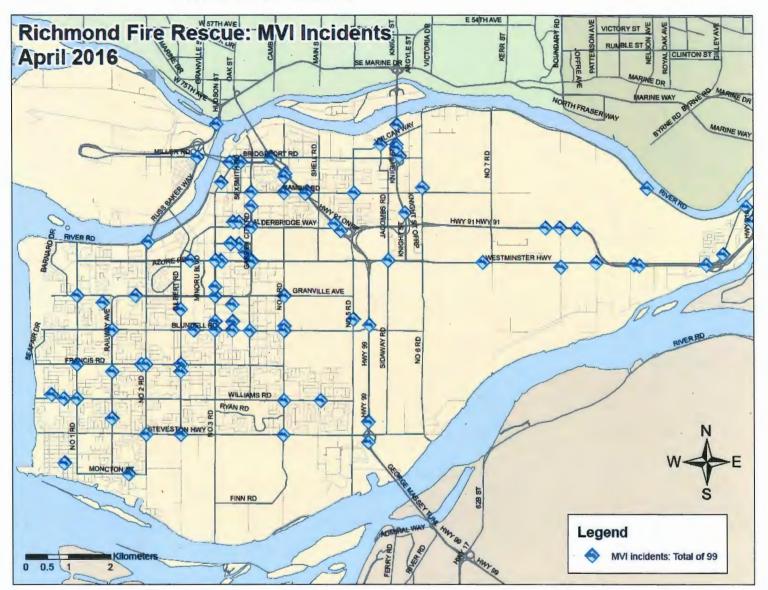


Figure 3: Location of MVI calls in April (total 99)



То:	Community Safety Committee	Date:	April 20, 2016
From:	Rendall Nesset, Superintendent Officer In Charge, Richmond RCMP Detachment	File:	09-5000-01/2016-Vol 01
Re:	2015-2016 Richmond RCMP Detachment Annua Quarter Results (January 1 to March 31, 2016).	l Perforr	nance Plan Fourth

Staff Recommendation

That the report titled "2015-2016 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2016)", dated April 20, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

Rendall Nesset, Superintendent Officer In Charge, Richmond RCMP Detachment (604-278-1212)

REPORT CONCURRENCE						
ROUTED TO: Transportation		CONCURRENCE OF GENERAL MANAGER				
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	$\mathcal{D}\mathcal{W}$	APPROVED BY CAO				

Staff Report

Origin

On February 23, 2015, Richmond City Council adopted the priorities as listed in the report "2015 -2016 RCMP Annual Performance Plan – Community Priorities" dated January 19, 2015.

The priorities selected were:

- 1. Pedestrian Safety;
- 2. Break and Enters & Theft from Automobile; and
- 3. Mental Health.

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

- 1.2. Program and service enhancements that improve community safety services in the City.
- 1.3. Improved perception of Richmond as a safe community.
- 1.4. Effective interagency relationships and partnerships.

Analysis

Community Priority 1 - Pedestrian Safety

Objective

This priority has two targets, the first is a ten percent reduction in pedestrian-related injuries and the second is a 25 percent reduction in pedestrian fatalities.

Action

In the fourth quarter of 2015-2016, the Detachment's Road Safety Unit (RSU) along with volunteers conducted several public awareness campaigns. The "Active and Safe Routes to School Program" was held during the month of January 2016 and Road Safety Unit participated in this initiative through school "walk-abouts" and workshops. The program, hosted by City of Richmond partners, is designed to promote and encourage parents and children to either walk or bicycle to school for a wide variety of benefits. Benefits include making it safer for children in and around school areas, promoting healthier lifestyles and enhancing the spirit of community living.

February 2016 was high occupancy vehicle lane (HOV) and distracted driving education and enforcement month. As part of the Road Safety Unit's distracted driving program, a new Operation Hang-Up initiative was piloted in partnership with ICBC. Operation Hang-Up has proven very successful in the City of Surrey. In one operation Road Safety Unit apprehended a female driver who had 12 previous distracted driving offences involving the use of an electronic device. After referral to RoadSafetyBC the woman was finally banned from driving upon her 14th incident. On March 29, 2016, another distracted driving campaign in partnership with ICBC was held at Matthew McNair Secondary School with approximately 300 students in attendance.

On January 19, 2016, a vehicle driven by a 77-year old driver struck and killed a 69-year old pedestrian in the 6,000 block area of Dyke Road. On January 20, 2016, two pedestrians were injured after a 78-year old driver drove into the glass window of a restaurant on No. 3 Road. Fortunately the two pedestrians did not suffer life-threatening injuries.

On February 9, 2016, two Richmond drivers were ticketed and banned from the road after streetracing along one of the city's main roads. On February 12, 2016, it was found that a "30 KM on school days" sign had been deliberately sheered off just above its bolted-down base. This sign was designed to flex if hit by a vehicle and was supposed to act as a deterrent to speeding drivers.

On March 1, 2016, a 49-year old female pedestrian was struck while crossing at the No. 2 Road and Williams Road intersection. A second hit and run incident occurred on the same day at the intersection of Garden City Road and Cook Road when a 25-year old female was struck by a vehicle as she was crossing the street. On March 6, 2016, a 59-year-old female driver died after the car she was driving appeared to strike a hydro pole on Westminster Highway at Nelson Road before veering off the road. On March 9, 2016, two pedestrians were struck by a driver making a left turn from Park Road into Cooney Road. Another pedestrian was struck by a driver attempting a left turn as the pedestrian was crossing the intersection of Steveston Highway and Shell Rd on March 11, 2016. On March 14, 2016, a female driver crashed into the Chevron Town Pantry and White Spot drive-thru. A Richmond Performance school reported on March 22, 2016 a possible hit and run resulting in apparent damage to the fence, exterior and interior school wall. On that same date, a Speed Watch education and awareness campaign was held in the Steveston area.

There were two violent incidents of road rage in March 2016. The first occurred on March 8, 2016, when a male threatened with a knife and an iron bar was chased to the City Centre Community Police Station. The second incident occurred on March 24, 2016, when the Detachment received a report of a fight in progress at the 12200 block of Horseshoe Way between three males associated to two vehicles. The Detachment's investigation later confirmed a road rage incident with all parties sharing fault.

Results

In the fourth quarter of 2015-2016, there were 25 pedestrian-related injuries. This represents a 31 percent reduction in pedestrian-related injuries this quarter versus the same period last year. Year over year there were 82 versus 112 pedestrian-related injuries, reflecting an overall 27

The table below outlines the pedestrian-related injuries and fatalities for the years 2014-2015 and 2015-2016:

Quarter	Date Range	Pedestrian Injuries 2014-2015	Pedestrian Injuries 2015-2016	Pedestrian Fatalities 2014-2015	Pedestrian Fatalities 2015-2016
1	Apr. 1 – Jun. 30	15	19	0	0
2	Jul. 1 – Sept. 30	22	10	0	0
3	Oct. 1 – Dec. 31	39	28	2	1
4	Jan. 1 – Mar. 31	36	25	1	1
Total		112	82	3	2

Source: Richmond Detachment PRIME Statistics April 5, 2016.

Community Priority 2 - Break and Enters & Theft from Automobile

Objective

This priority has two targets, the first is a ten percent reduction in both commercial break and enters and in residential break and enters and the second is a ten percent reduction in theft from automobile.

Action

In an effort to support Richmond Detachment's crime reduction efforts and to further educate Richmond citizens, the Detachment announced the formation of a dedicated Community Response Team (CRT). The Community Response Team engages in community outreach and education working alongside Auxiliary Constables and Detachment members. The outreach is specifically tailored to the issue and/or event afflicting the targeted neighbourhood and also to recruit new members to Block Watch, Business Link and other such crime prevention and reduction programs.

On March 1, 2016, Detachment general duty patrol arrested a male matching the description of a male who had made an earlier attempt to break and enter into a Richmond restaurant. On March 13, 2016, a second prolific auto theft and property crime offender was arrested during a traffic stop enforcement. The Detachment's Property Crime unit (PCU) arrested a third Richmond priority offender as he was driving a stolen vehicle on March 22, 2016.

An emerging crime trend in recent commercial break and enters has been the targeting of several pharmacies and herbal stores. In one such incident, a stolen pharmacy safe was recovered. This trend has also been observed in the City of Surrey where they have experienced 11 such targeted commercial break and enters since November 2015. As a result, the Detachment Community Policing Unit (CPU) contacted the College of Pharmacists who were already aware of the trend, but were encouraged to warn all pharmacies through their network to be alert. In the meantime,

Community Policing Unit continues to conduct outreach visits to smaller pharmacies and herbalists.

On January 19, 2016, the Vancouver 24 Hours newspaper, featured an article on Richmond Detachment's plan to seek City of Richmond approval to pilot an invisible property marking technology project. The pilot will aim to hand out property tagging kits to residents in break-in hotspots. Transparent markers are tagged onto valuables and logged with a serial number. The new micro-etching technology uses a glue-pen tool and the serial numbers are captured into the supplier's database which Richmond Detachment would have access to. The product is endorsed by the Ontario Chief of Police Association and has been adopted by 20 Police jurisdictions in Ontario and Alberta as well as Australia, South Africa and the United Kingdom.

On January 25, 2016, Richmond Detachment laid 12 additional charges against a prolific offender who has been in custody since July 2015. This brings the total to 20 counts in relation to residential break and enters for this individual. On February 5, 2016, Richmond Detachment announced that a 32-year old driver in a multi-city investigation was facing 12 charges which included using stolen identification and credit cards, renting vehicles using the said stolen identification, theft of gasoline and causing damage to a hotel room. His criminal activities generated arrest warrants from Richmond, Chilliwack, Whistler and Squamish.

Analysis of recent residential break and enters crime statistics indicate that in approximately 28 percent of such incidents a garage was the first point of entry into the home. This means that the perpetrators are often using stolen garage door openers and/or address information obtained from a prior theft from automobile incident. A secondary modus operandi observed in recent residential break and enters is that through the second floor of the home.

Theft from automobile "Lock Out Auto Crime" education and awareness campaigns continue to be held. The March 1, 2016 campaign was the Community Response Team's first "Pop-Up Detachment" in the Colonial Drive/Andres Road area. This inaugural launch received a very good response however, it was noted through initial observations, that some members of the public were initially reluctant to approach the mobile command post. The Detachment suspects that the vehicle was mistaken as a crime scene investigation command post and have made visual adjustments to the Community Response Team's "Pop-Up Detachment" displays. A second Community Response Team "Pop-Up Detachment" was set-up March 18, 2016 in the Steveston area and a third on March 24, 2016 at the Lansdowne Mall station area. The Community Response Team and auxiliary volunteers, Youth Section and patrol members interacted with the public tossing soft balls and distributing crime reduction materials.

Over the last two quarters, there has been an increasing trend in theft of automobiles in all lower mainland jurisdictions except Surrey. The theory is that as Surrey-based prolific offenders are being deterred out of the City of Surrey, and are venturing into other cities to commit crimes. Richmond Detachment street check patrols have also noticed that non-resident prolific offenders have been found in Richmond. Street checks are an effective policing strategy as the Detachment is able to gather and develop intelligence, nurture informants and the street checks can also act as a crime deterrent.

The Detachment, working together with City of Richmond Bylaws, removed several abandoned vehicles from empty properties near a known problem residence. Detachment crime statistics often show large cluster areas of theft from automobile and bicycle thefts around known "problem residences". In addition a March 31, 2016 City Eviction Notice was also served on a Springfield Drive problem residence whose three occupants and three pit bull dogs generated more than 30 calls for service in the area since September 2015.

On February 27, 2016, Air Canada reported that they commenced their own "Bait Bag" program and that one of their "Bait Bags" had been stolen. The Detachment recovered a disposed global positioning system device (GPS) in a Richmond parking lot. On March 7, 2016, another "Bait Bag" was activated and the suspects were tracked and apprehended in the Vancouver Downtown Eastside area near the Terminal Street Vancouver Flea market location. The Detachment's investigation has revealed that opportunistic offenders are selling the contents of the suitcases (clothes, personal items etc.) in the area near the Terminal Flea market. Toothbrushes, tooth paste, socks and make-up are popular barter/sale items. Detachment statistics reflected an immediate drop following the March 7, 2016 arrest. Luggage theft is a crime of opportunity and environmental design modifications at YVR Vancouver Airport may be required as a deterrent.

The Detachment is also utilizing the Mental Health Coordinator's working group contacts to try to provide focused support to some mental health and/or addiction challenged prolific offenders. In one particular prolific offender's case, the Detachment has been focusing on encouraging the offender to seek treatment for his addictions. This offender indicated that he is on a wait-list for drug rehabilitation but upon Detachment verification, this was found to be untrue. The Detachment is continuing to try to encourage the offender to seek treatment.

Detachment Crime Analysts have been identifying property crime hot spots for enhanced patrol operations. The goal is to increase police presence (Property Crime Unit, Bicycle and General Duty patrols, Community Policing Unit, Road Safety Unit, etc.) in the areas which are trending increased property crime. Each unit spearheads their own mandate to meet the Crime Reduction Strategies established for the 28 day cycle moving forward (this 28 day cycle ensures a controlled data comparison). These multi-pronged targeted activities enhance traffic enforcement, street checks, public awareness and education campaigns, etc. with an aim to identify potential offenders and deter them.

Result

In the fourth quarter of 2015-2016, there were 86 commercial break and enters. This represents a nine percent decrease compared to the same period last fiscal year and a 23% reduction from the previous quarter (October 1 to December 31, 2016). Year over year totals reflect a nine percent reduction.

There were 170 residential break and enters in the fourth quarter of 2015-2016, reflecting a 23 percent decrease compared to the same period last fiscal year. Year to date comparisons indicate a 32 percent decrease in residential break and enters overall.

Quarter	Date Range	Commercial Break & Enters 2014-2015	Commercial Break & Enters 2015-2016	Residential Break & Enters 2014-2015	Residential Break & Enters 2015-2016
1	Apr. 1 – Jun. 30	85	81	160	181
2	Jul. 1 – Sept. 30	106	87	238	179
3	Oct. 1 – Dec. 31	117	112	351	130
4	Jan. 1 – Mar. 31	94	86	222	170
Total		402	366	971	660

The table below outlines commercial and residential break and enters for 2014-2015 and 2015-2016:

Source: Richmond Detachment PRIME Statistics April 5, 2016.

In the fourth quarter of 2015-2016, there were 717 theft from automobiles. This represents a 32 percent increase compared to the fourth quarter of 2014-2015. However, year over year totals show an eight percent increase overall.

The table below outlines theft from automobile statistics for 2014-2015 and 2015-2016:

Quarter	Date Range	Theft from Automobile 2014-2015	Theft from Automobile 2015-2016
1	Apr. 1 – Jun. 30	723	585
2	Jul. 1 – Sept. 30	548	628
3	Oct. 1 – Dec. 31	554	618
4	Jan. 1 – Mar. 31	542	717
Total		2367	2548

Source: Richmond Detachment PRIME Statistics April 5, 2016.

Community Priority 3 - Mental Health

Objective

This priority's target is to reduce the number of negative police interactions with mentally ill clients.

Action

As mentioned above, the Detachment is utilizing the Mental Health Coordinator's two working group partnerships to try to provide focused support to mental health and/or addiction challenged offenders in order to avoid their personal situation escalating, causing them to feel the need to commit a crime.

On February 5, 2016, the Detachment Mental Health Coordinator visited an offender at Surrey Pretrial Centre to encourage the offender to be agreeable to treatment at The Burnaby Centre for Mental Health and Addiction (BCMHA) should he be released. BCMHA is a provincial

CS - 43

resource providing specialized inpatient treatment services for British Columbia adults (over 19 years) with severe and complex concurrent substance addiction and mental health disorders. In addition, the BCMHA fills a gap in service, meeting the complex needs of people who are homeless or living in unstable housing, who are vulnerable and who are affected by significant physical and mental health issues.

The Detachment continues with its weekly homeless outreach in partnership with the Ministry of Social Development Integration. The purpose of the outreach is to actively seek out where homeless Richmond residents are living, provide the client with food, warm clothing or blankets, if needed and determine if they qualify for social assistance so that their living conditions can potentially improve.

On February 18, 2016, an emergency Community Care Plan meeting was held for a female who was receptive to receiving support. The purpose of the Community Care Plan is to improve the living conditions and decrease the calls for service to the Detachment, Richmond Fire-Rescue and Emergency Health Services. This Community Care Plan was established in partnership with BC Housing, Home Healthcare, Richmond Addictions and Richmond Fire-Rescue.

In May 2015, the Lower Mainland District implemented a PRIME Study Flag Code to indicate case files where mental health issues were a significant component and contributed to a call for service. This code is applied to all investigative files whether they are an assault case, a break and enter or "causing a disturbance" call. This enables the Detachment Mental Health Coordinator to work with community partners to look for alternative solutions to help reduce the multiple calls for service the individual is causing. As a result of this new recording method there is an increase in mental health calls for service for the fiscal year 2015-2016 (April 1, 2015 to March 31, 2016) and the Detachment will be using the fiscal year 2016-2017 (April 1, 2016 to March 31, 2017) as the base line year to track mental health related calls for service.

Result

In the fourth quarter of 2015-2016, there were 327 Mental Health Act (MHA) related calls for service. This represents a 31 percent increase compared to the fourth quarter of 2014-2015. Year over year totals also reflect an 18 percent increase.

The table below outlines Mental Health Act Related Calls statistics for 2014-2015 and 2015-2016:

Quarter	Date Range	MHA Related Calls for Service 2014-2015	MHA Related Calls for Service 2015-2016
1	Apr. 1 – Jun. 30	311	283
2	Jul. 1 – Sept. 30	279	344
3	Oct. 1 – Dec. 31	260	346
4	Jan. 1 – Mar. 31	249	327
Total		1099	1300

Source: Richmond Detachment PRIME Statistics, April 5, 2016.

As a result of the meetings with the aforementioned mental health stakeholders and the development of the two mental health databases Richmond Detachment is continuing to enhance its understanding of the needs of clients with mental health issues which will in turn empower its ability to assist clients, mitigate public risk and reduce repeat calls for service.

Financial Impact

None.

Conclusion

The priorities established in the 2015-2016 Annual Performance Plan continue to be pursued. In the fourth quarter, there has been a 31 percent reduction in the amount of pedestrian-related injuries versus the same quarter last fiscal year (January 1 to March 31, 2015). Year over year, there was a 27 percent reduction of pedestrian-related injuries.

There was one pedestrian fatality this quarter, which is on par with the same quarter last fiscal year. Year over year, pedestrian fatalities reflect a 33 percent reduction versus fiscal year 2014-2015 statistics.

There has been a 9 percent decrease in commercial break and enters versus the same quarter last fiscal year. Year over year totals reflect a 9 percent decrease overall.

There has been a 23 percent decrease in residential break and enters versus the same quarter period last fiscal year. Year over year totals indicate a 32 percent decrease.

Theft from automobile increased by 32 percent when compared to the same period in the 2014-2015 year. Year over year totals reflect an 8 percent increase overall. This will remain a focused priority due to the secondary downstream crimes that often occur as a result of the initial theft from automobile. Theft from automobile often facilitates the offender gaining access to residential garages (via garage door-openers) and homes. This further leads to downstream residential break and enters, and identity theft.

There has been a 31 percent increase in Mental Health Act related calls for service in comparison to the same period last fiscal year. Year over year totals reflect an 18 percent increase.

Richmond Detachment also prepares a quarterly web-based report on the RCMP Annual Performance Plan System (APPS) which aligns Provincial, District and Richmond Community Policing priorities. A printed copy can be provided upon request.

Council will continue to receive quarterly progress reports. The first quarter of fiscal year 2016-2017 will end on June 30, 2017.

Joyce Yong Risk Management Coordinator (604 - 278 - 1212)



Report to Committee

То:	Community Safety Committee	Date:	June 1, 2016
From:	Rendall Nesset, Superintendent Officer In Charge, Richmond RCMP Detachment	File:	09-5000-01/2016-Vol 01
Re:	RCMP's Monthly Report - April 2016 Activities		

Staff Recommendation

That the report titled "RCMP's Monthly Report – April 2016 Activities," – dated June 1, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

115

Rendall Nesset, Superintendent Officer In Charge, Richmond RCMP Detachment (604-278-1212)

Att. 5

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / Agenda Review Subcommittee	Initials:
APPROVED BY CAO	L

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

- 1. Noteworthy Files and Activities
- 2. Auxiliary Constables
- 3. Block Watch
- 4. Community Police Stations and Programs
- 5. Road Safety Unit
- 6. Victim Services
- 7. Youth Section and Programs

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Below is the RCMP's monthly report for April 2016.

1. Noteworthy Files and Activities

Stolen Van Leads to Prolific Property Offenders

April 15, 2016 - Richmond RCMP Quick Response Team (QRT) officers located a stolen van while on patrol in the Glenthorne Drive area. The gray 2005 Pontiac Montana van was found to be unoccupied. A subsequent record check indicated that the vehicle was reported stolen in Richmond on April 13, 2016. Later that evening, two males and a female returned to the vehicle and proceeded to drive away.

QRT and the Lower Mainland Police Dog Services Unit stopped the vehicle and arrested three suspects. The vehicle was found to contain stolen property which included electronics, identification, credit cards and a luxury watch. On April 20, 2016 Richmond Crown Counsel approved multiple charges for two of the individuals. Charges included Driving While Prohibited, Breach of Probation, Possession of Stolen Property under \$5000 and Possession of Identity Documents.

Richmond RCMP Investigating Suspicious Fire

April 17, 2016, 11:00 p.m. – Richmond RCMP officers attended the 5800 block of No. 3 Road to assist Richmond Fire-Rescue with an apartment building fire. No injuries were reported but

June 1, 2016

several families were unable to return to their homes due to water damage. The cause of the fire is yet to be determined however, police are treating the incident as suspicious. The investigation continues.

Richmond RCMP Investigating Serious Assault

April 21, 2016, 5:00 p.m. – Richmond RCMP officers responded to an assault in progress at the 7000 block of Minoru Boulevard. Three assailants were observed attacking a victim prior to fleeing in a vehicle. The suspects were described as male in their mid-twenties. The victim, a 20 year old male from Vancouver, had sustained multiple injuries. He was transported to hospital suffering from a head injury, laceration and a broken arm. It is anticipated that the victim, who is known to the police, will fully recover from the incident. Police believe that this was a targeted attack and the Serious Crimes Unit continues to investigate.

Handgun Produced in Robbery

April 26, 2016, 5:00 p.m. – Richmond RCMP officers responded to a residence in the 8000 block of Williams Road for a report of a robbery with a firearm. The victim, an 80-year old woman, was in her residence when the suspect entered her home through an unlocked garage door. The suspect produced a handgun and demanded the woman's purse and car keys prior to fleeing in her vehicle. The suspect is described as: Indo-Canadian or darker skinned male, late 20s or early 30s, approximately 6 feet (183 cm) in height and slim build with short dark hair and receding hair line. On April 27, 2016 the stolen vehicle was recovered near a business complex in the 4200 block of Hazelbridge Way. The suspect, a 36-year old male from Calgary, was arrested later that day in Vancouver.

2. Auxiliary Constables

At the end of April 2016, Richmond Detachment had a complement of 39 auxiliary constables who provided 392 volunteer hours in April. Volunteer hours declined in 2016, due to the recent directives from RCMP National Headquarters.

Figure 1 compares the monthly hours of service provided by month from 2012 to 2016.

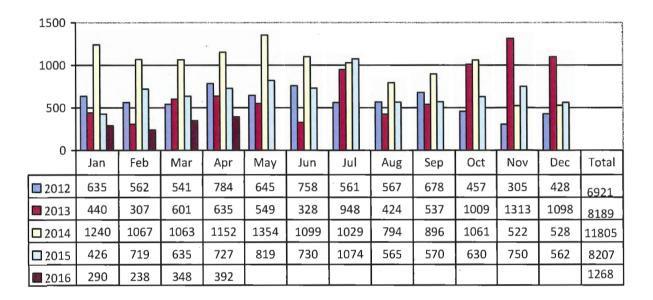


Figure 1: Auxiliary Constable Volunteer Hours

- 4 -

Auxiliary Constables Activities:

- <u>Crime Watch</u> provided support to Crime Watch volunteers on weekend patrols.
- <u>Drug Abuse Resistance Education (D.A.R.E.)</u> provided instruction to Grade 5 students to deliver this program to encourage positive choices and discourage drug use.
- <u>Mobile Command Unit "Pop-Up Detachment"</u> participated with Youth Section members and volunteers to promote community engagement and crime reduction initiatives.
- <u>Pathways Initiative</u> provided support and positive police interactions to clients having mental health issues at Pathways Clubhouse.
- <u>Project 529</u> participated in training and delivery of this program to reduce bike theft through and active online bike registry.

3. Block Watch

Block Watch Activities:

• Alerts/Letters – In April 2016 there were 60 residential and 13 business burglary email alerts sent to the community as well as 207 residential and 13 business letters sent to registered Richmond residents and businesses. These emails and letters inform both

residential and business owners that a break and enter has occurred, provide crime prevention information, and direct residents and business owners to a crime prevention web page.

- Block Watch Group a new group started in April 2016 in the Boyd Court area.
- Block Watch At the end of April 2016, the Block Watch program had 417 groups containing 9,754 participants. The program contains 555 Block Watch captains/co-captains. The program increased by 8 participants, and increased by 2 captain/co-captain over the last month.
- Block Watch In order to recruit additional Block Watch Captains and Co-Captains advertising has been placed in the Richmond Cares, Richmond Gives website: https://www.rcrg.org/volunteernow/positions/block-watch-captains-and-co-captians.
- City Watch at the end of April 2016, there were 5,468 registered email recipients receiving City Watch residential break and enter email alerts and 1,006 registered businesses receiving City Watch commercial break and enter email alerts.
- Crime Maps received 2,085 page views in April 2016, which averages to 69 average page views per day.
- Newsletters 1st Quarter 2016 Crime Prevention (Attachment 4) and Business Link (Attachment 5) newsletters were distributed to Richmond residents and business owners by email. Paper copies are made available at the Community Police Stations, RCMP Detachment Front Counter, and the City of Richmond's Front of House. Copies are available online at <u>http://www.richmond.ca/safety/police/news/bizwatch.htm</u> and http://www.richmond.ca/safety/police/news/crprevention-news.htm.
- Project 529 –is a new to Richmond bike registration, recovery and reporting system utilized through a smart phone application. An announcement was emailed using City Watch to all residential recipients informing them of a registration event on April 21, 2016. Demand for bike registration was significant resulting in 200 bikes being registered for the Crime Prevention program. RCMP expect more bike registrations to occur during police week in May 2016.

4. Community Police Station Programs

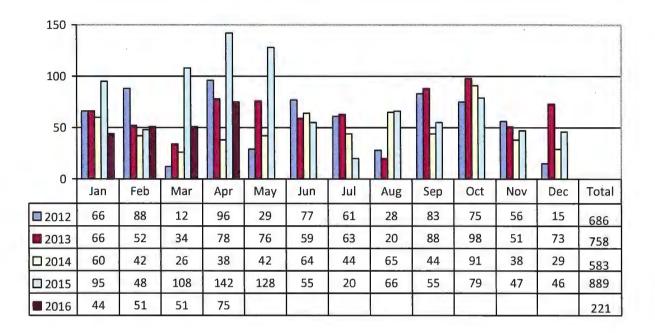
The Community Police Stations continue to enhance the Detachment's policing service by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursued safety initiatives which enhanced crime prevention program awareness, community engagement, police accessibility, and reduced anxiety and fear levels related to crime. The demographics of the program vary from month to month based on weather conditions, seasonal initiatives, events and the availability of the volunteers.

Community Police Station Activities:

- April 1, 2016 Distracted Driver's Obstacle Course held at McRoberts Secondary School. City Centre and South Arm volunteers participated in demonstrating the effects of driving while distracted to students.
- April 9, 2016 11 station volunteers participated in a bike course and are now part of the volunteer bike patrol.
- April 14, 2016 Volunteer Appreciation BBQ was held at the Britannia Shipyard.
- April 17, 2016 City Centre volunteers on bike patrol reported a vehicle with two different vehicle license plates. Vehicle registration confirmed that the front plate matched the vehicle registration while the back license plate was stolen.
- April 19, 2016 Detachment Road Safety Unit members trained four City Centre volunteers on the Speed Watch program.
- April 23, 2016 7 City Centre volunteers assisted the Crime Prevention Unit at the pop up Detachment in the Seafair area of No. 1 Road and Francis Road. Volunteers queried 430 vehicles on iPads and 500 Lock Out Auto Crime notices were issued.
- April 28, 2016 In partnership with ICBC, 15 station volunteers participated in the first Railway Safety Blitz involving four CN Police officers and six Richmond RCMP Road Safety Unit members. 11,374 vehicles were checked and 190 Fail To Stop letters – not stopping at a rail road crossing – were delivered by mail.
- April 2016 there were 841 Fail To Stop letters sent and 28 deployments at various locations in Richmond.
- April 2016 there were 21 volunteer foot/van patrols and 11 bike patrols totaling 293 hours.

Distracted Drivers

Figure 2 provides a comparison by year of the number of letters sent to registered owners.





Lock-Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicles notices issued.

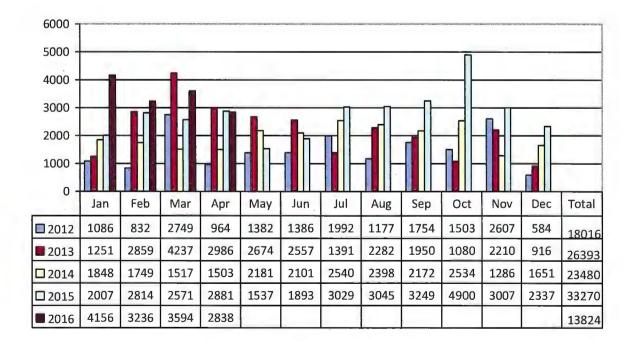
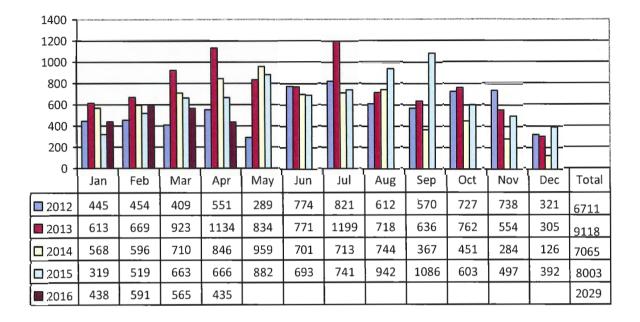


Figure 3: Lock Out Auto Crime Vehicles Issued a Notice

Speed Watch

Figure 4 provides a comparison by year of the number of letters sent to registered owners.





5. Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions, and public education programs. The statistics below provide April 2016 data as compared to the previous two months.

The Moving Violations category includes infractions such as "unsafe lane change" and "unsafe passing". The Vehicle category includes infractions such as "no insurance", "no lights" and other motor vehicle regulation defects. The Other category includes miscellaneous charges such as "fail to remain at the scene of accident", "failing to stop for police" and other motor vehicle infractions.

Infraction	February 2016	March 2016	April 2016
Distracted Driving	223	358	101
Drivers License	126	164	107
Impaired	35	33	29
Intersection offences	102	139	117
Moving Violations	103	153	122
Speeding	277	236	185
Seatbelts	31	49	13
Vehicle Related	45	99	58
Other	38	17	16
Total	980	1248	748

Violation Tickets issued for the following infractions:

Notice and Orders issued for the following infractions:

Infraction	February 2016	March 2016	April 2016
Distracted Driving	12	25	7
Drivers Licence	18	20	24
Intersection	36	41	25
Moving Violations	50	56	70
Speeding	.94	50	55
Seatbelts	1	1	7
Vehicle Related	81	77	87
Other	0	0	0
Total	292	270	275

Parking and Bylaw Tickets:

Name	Act	Example	Feb 2016	Mar 2016	Apr 2016
Parking		Municipal parking offences	22	10	10
MTI's	Municipal Ticket Information	Municipal Bylaw offence	1	0	1

6. Victim Services

- In April 2016 Richmond RCMP Victim Services provided support to 70 clients and attended 13 crime/trauma scenes. The unit maintains an active caseload of 139 on-going files.
- In addition Victim Services provided on-going emotional support to victims of property crimes, medical related sudden deaths and suicide. Some cases were referred for long term assistance.

- Victim Services responded to two incidents of suicide. The department continues to support the surviving family members.
- Victim Services provided support to the wife of a man who had come to Canada to seek out a traditional cure for a terminal illness; however the husband passed away before he could be treated. Victim Services facilitated contact with the US Consulate in order to repatriate the deceased's body.

7. Youth Section

Youth Section Activities:

- Community Engagement Youth Section attended Az Azraah Islamic Academy on April 13, 2016 to assist in judging the student science fair.
- Distracted Driving Youth Section members participated in ICBC sponsored driving events held at McNair and McRoberts Secondary Schools.
- Drug Abuse Resistance Education (D.A.R.E.) 21 fifth grade classes at 14 different schools received D.A.R.E. instruction in April.
- School Drills a number of school lock down drills were monitored by Youth Section members this month.
- Training Youth Section members, attended the Justice Institute of B.C, for training on missing children investigations and youth radicalization.

Youth Mental Health

Youth Section members attended the Connecting the Dots event held on April 22, 2016. This is a free event for school staff, community professionals, service volunteers, parents and youth. The keynote presentation highlighted the most recent results of the BC Adolescent Health Survey of Richmond high school students. The discussion included a current snapshot of adolescent health in Richmond Topics included: online safety and technology addition, mental health and substance abuse, physical activity, social connectedness, and the unique challenge of addressing cultural diversity in Richmond.

Attendees had the opportunity to visit information booths to learn more about free community services that support youth and family wellness. The event is led by the Collaborate Opportunity for Resources (CORe) committee, an interagency meeting place to discuss community service needs and work towards solving them together. CORe strives to connect people to enhance collaboration and more effectively meet the needs of our community as a cohesive network of services.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.

Edward Warzel

Manager, RCMP Administration (604-207-4767)

EW:jl

- Att. 1: Crime Prevention Programs Definitions
 - 2: Crime Statistics
 - 3: Crime Maps
 - 4: 1st Quarter 2016 Crime Prevention newsletter
 - 5: 1st Quarter 2016 Business Link newsletter

Community Policing Programs Information

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit <u>www.richmond.ca/safety/police/prevention/auxiliary.htm</u>

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

• The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

• Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.



April 2016 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in red, while below-average numbers will be noted in blue.

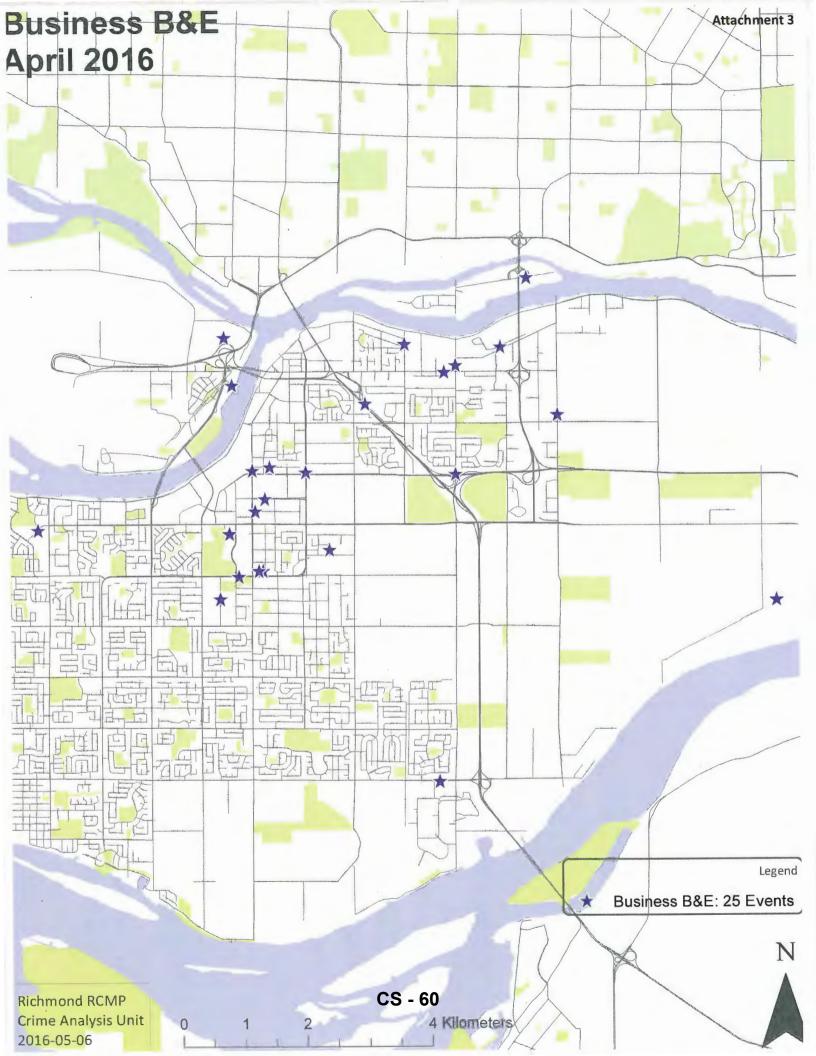
Year-to-Date percentage increases of more than 10% are marked in red, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

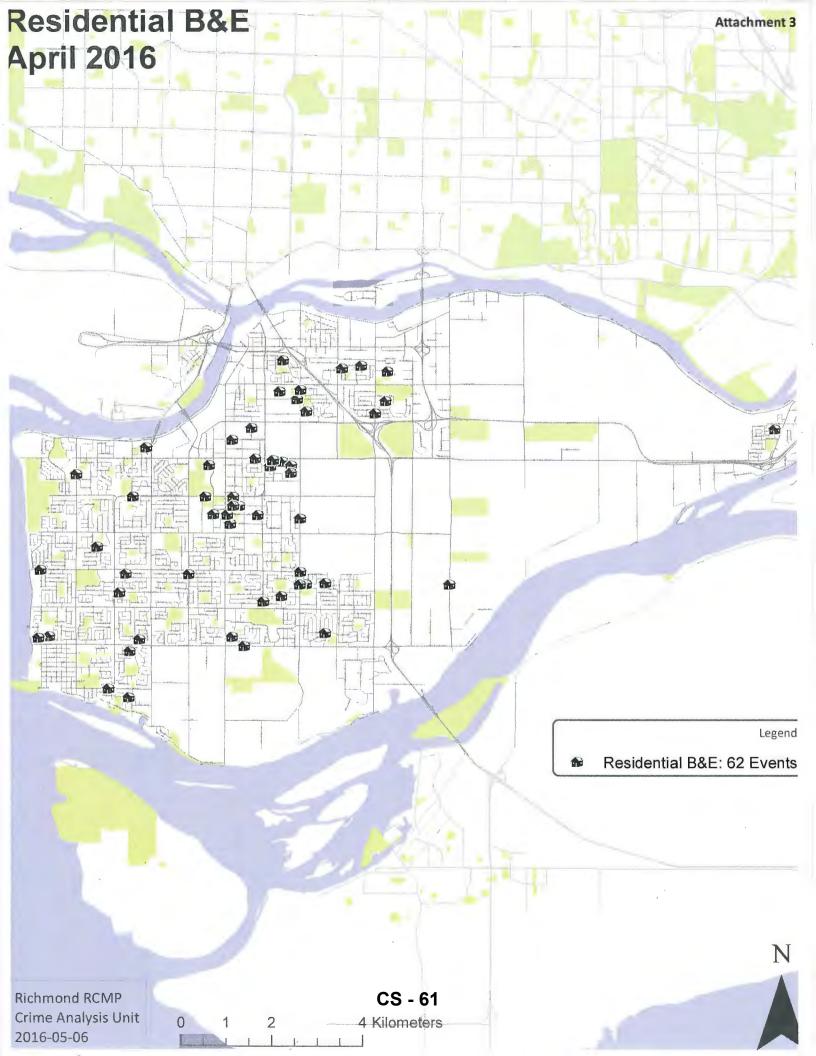
	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE AVERAGE YEAR-TO-DATE TOTALS RANGE				OTALS
	Apr-16	A	pril	2015	2016	% Change	Change in # of Incidents
VIOLENT CRIME (UCR 1000-Series Offences)	115	99.0	92-106	359	444	23.7%	85
Robbery	10	5.0	2-8	26	38	46.2%	12
Assault Common	42	35.6	33-38	143	169	18.2%	26
Assault w/ Weapon	10	8.8	6-12	36	37	2.8%	1
Sexual Offences	5	7.0	4-10	13	22	69.2%	9
PROPERTY CRIME (UCR 2000-Series Offences)	666	602.4	530-675	2696	2850	5.7%	154
Business B&E	25	32.4	25-40	126	110	-12.7%	-16
Residential B&E	62	45.0	38-52	279	235	-15.8%	-44
MV Theft	33	23.8	20-28	106	120	13.2%	14
Theft From MV	218	171.2	113-230	743	941	26.6%	198
Theft	80	105.6	90-122	539	395	-26.7%	-144
Shoplifting	56	56.8	48-65	183	285	55.7%	102
Fraud	42	• 50.2	36-65	224	192	-14.3%	-32
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	176	159.0	144-174	709	734	3.5%	25
Arson - Property	4	3.4	2-5	16	11	-31.3%	-5
SUBTOTAL (UCR 1000- to 3000-Series)	957	860.4	781-940	3764	4028	7.0%	264
DRUGS (UCR 4000-Series Offences)	108	62.0	50-74	213	266	24.9%	53

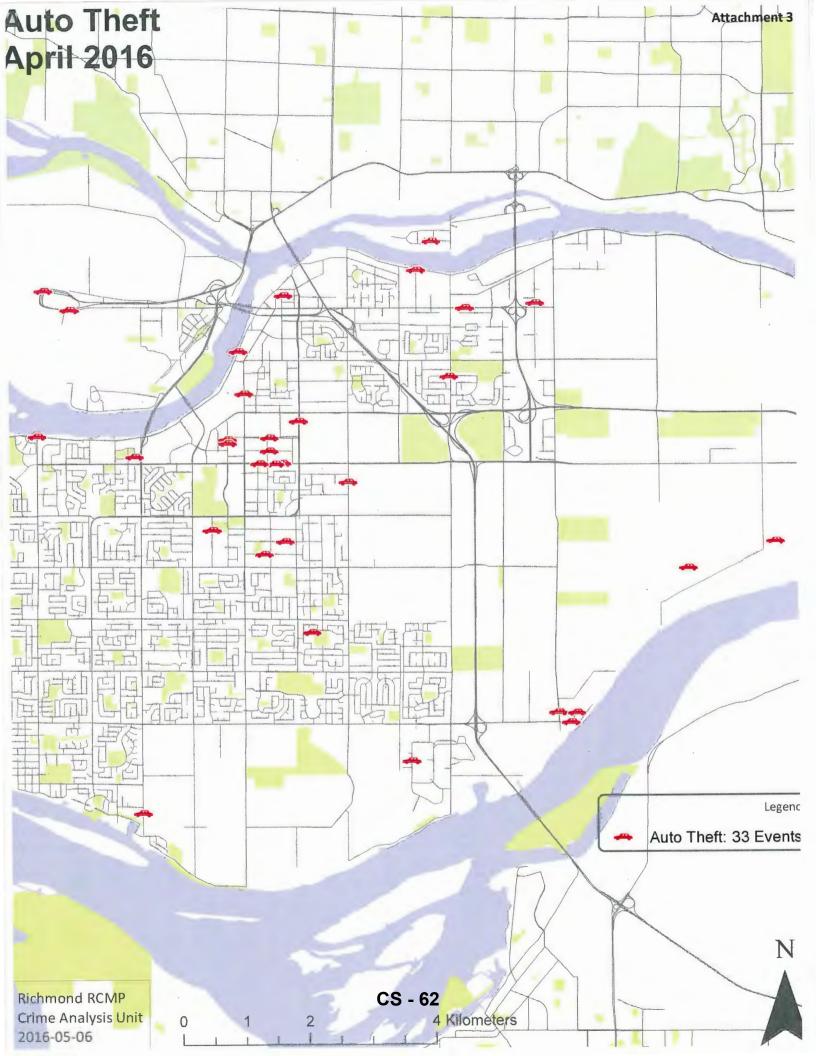
Prepared by Richmond RCMP.

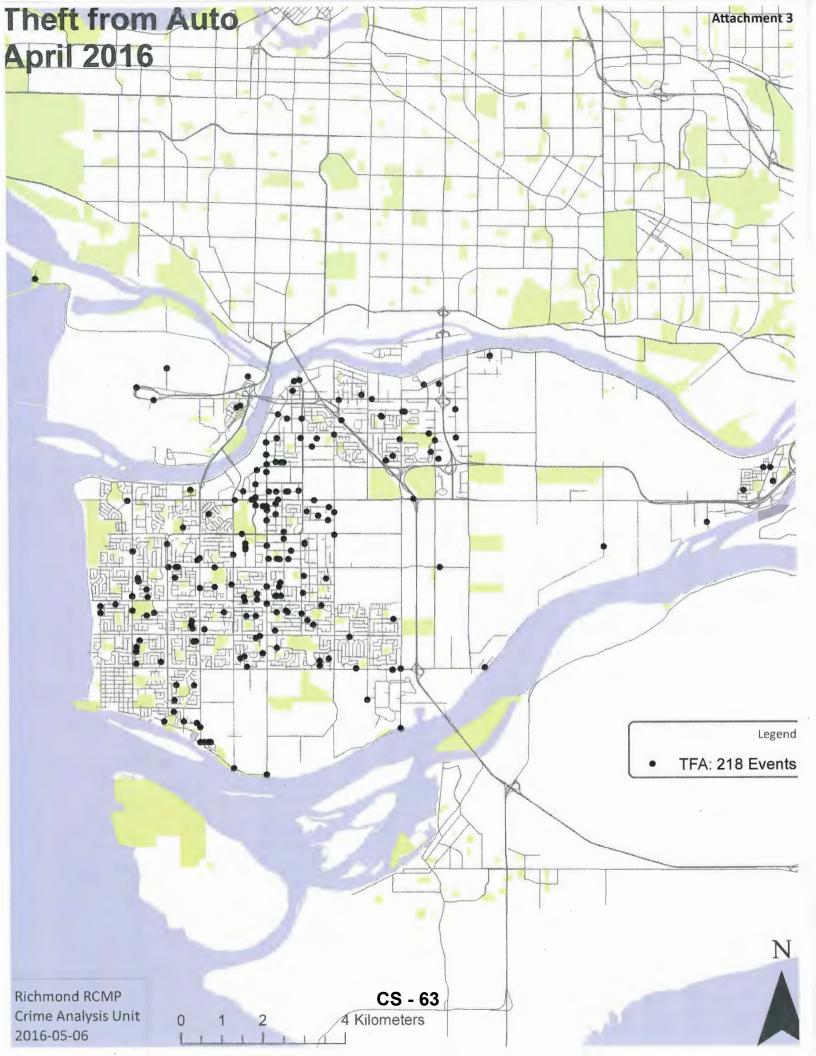
Data collected from PRIME on 2016-05-06. Published 2016-05-06.

This data is operational and subject to change. This document is not to be conied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).









Attachment 4

1st Ort. 2016

CITY OF RICHMOND ORKING TOGETHER TO PREVENT CRIME

Richmond Block Watch

Richmond Block Watch is a grass roots program: hundreds of volunteers in our City giving their time to be an extra set of neighbourhood "eyes and ears"; observing and reporting suspicious activity/crime and people to the Police, helping to keep our neighbourhoods safe. We need your help to promote Block Watch to your family, friends and neighbours. Block Watch is available to renters and owners, in single and multifamily homes. The benefits of belonging to a Block Watch group include:

- · Contributing to the safety of our community
- · Tips on increasing the security of your home, vehicle and personal safety
- An email alert should a residential break and enter occur in your neighbourhood
- Block Watch window stickers and street signs to inform would-be thieves that residents report suspicious/criminal activity and people to the Police
- The possibility of a 5–15% discount on your home insurance.

Join Block Watch today! The more people involved, the stronger our communities are! For more information, please visit www.richmond.ca/blockwatch or call Sheila at 604-207-4829 or email blockwatch@richmond.ca.

Block Watch Parties

An important benefit of the Block Watch program is to create a sense of community. Knowing who your neighbours are creates a more invested interest in the security of your neighbours and their property. Richmond Block Watch encourages Block Watch groups to hold an annual party to bring your neighbours together, a great opportunity to meet new neighbours and re-connect with long-time residents. So plan a party!

Richmond RCMP Project 529



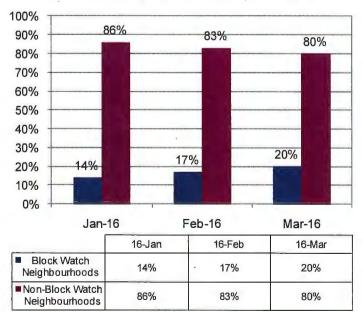
Bike Theft is big business. In North America a bike is stolen every 3 seconds. It is a low-risk, high reward business worth a half-billion dollars. Most bikes stolen are never recovered and those that are found are seldom reunited with their owner.

In order to combat the growing number of bike thefts in our city, the Richmond RCMP will be rolling out a new campaign in partnership with Project 529. The 529 Garage is a modern

comprehensive bike registration, recovery and reporting system utilized through a smartphone-based application. It allows cyclists to easily capture all the identifying details of their bicycle and if stolen enables the victim to alert the Richmond RCMP and other cyclists immediately. Stayed tuned for upcoming Bike Registration Events. In the meantime, take a look at the links: https://project529.com/ or #endbiketheft

Garage Door Remote Openers – A Key into our Homes

People are becoming victims of residential break and enters due to garage door remote openers being left in vehicles parked in the driveway. By simply removing the garage door remote and/ or converting it into a key chain fob, you can help prevent your home and/or garage from being broken into. Don't leave the garage door remote opener in your vehicle—if a thief breaks into your vehicle and steals the remote opener, they now have a way into your home! Get a key chain fob that you leave attached to your keys (and stop using the remote that you clip to your vehicle's visor). And keep your door from the garage into your home locked, install a deadbolt on the door and lock it when leaving your home and keep it locked while you are home. Never leave your garage door left open-opportunistic thieves will take the opportunity to walk right into your garage.



Residential Break and Enters 2016

PAGE 1

CITY OF RICHMOND CRIME PREVENTION NEWSLETTER

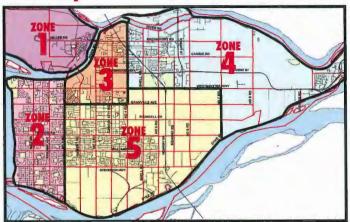
Richmond Residential Break and Enters

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
				and and append	Sauger and the state
Jan 2016	0	13	8	5	25
Jan 2015	0	40	10	7	31
Feb 2016	1	23	13	3	26
Feb 2015	. 0	16	13	9	31
Mar 2016	0	16	11	4	19
Mar 2015	0	7	17	14	25
Apr 2016					
Apr 2015	0	15	13	1	22
May 2016					
May 2015	1	10	16	8	32
Jun 2016					
Jun 2015	0	19	10	6	28
Jul 2016					
Jul 2015	0	7	5	2	26
Aug 2016					
Aug 2015	0	. 6	19	4	20
Sep 2016					
Sep 2015	0	9	17	4.	13
Oct 2016			_		
Oct 2015	1	6	14	6	23
Nov 2016					
Nov 2015	0	10	9	3	26
Dec 2016					
Dec 2015	1	6	16	5	27

Point of Entry Breakdown (March 2016)

Zone 1	0 break and enters	
Zone 2	16 break and enters	5 thru doors; 1 unlocked door; 6 windows; 2 sliding doors; 2 other points of entry
Zone 3	11 break and enters	2 thru doors; 1 unlocked door; 3 windows; 1 unlocked window; 1 sliding door; 1 unlocked sliding door; 2 other points of entry
Zone 4	4 break and enters	1 thru a door; 1 window; 2 sliding doors
Zone 5	19 break and enters	11 thru doors; 3 window; 1 sliding door; 4 other points of entry

Zone Map



The above map outlines the five zones in Richmond. The chart to the left provides details on the number of Residential B&Es that have occurred in each zone.

Visit **www.richmond.ca/crime** for neighbourhood crime information and **www.richmond.ca/homesafety** for home security tips.

If your home has been broken into, do not touch anything. If a suspect is present, call **9-1-1**. If no suspect is present, call the Police non-emergency number at **604-278-1212**.

Report all suspicious or criminal activity to the police.

Email Break & Enter Alerts

Email your name and street address to: blockwatch@richmond.ca to receive an email alert should a residential break and enter occur in your neighbourhood.



1st Qrt. 2016

Attachment 5 CITY OF RICHMOND 1st Qrt. 2016 BUSSNESS LINK WORKING TOGETHER TO PREVENT CRIME NEWSLETTER

Richmond Commercial Break and Enters

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Jan 2016	1	1	9	5	2
Jan 2015	0	0	11	16	3
Feb 2016	0	Î	10	6	1
Feb 2015	0	1	5	9	1
Mar 2016	0	0	4	8	2
Mar 2015	0	0	4	12	5
Apr 2016					
Apr 2015	0	0	8	5	3
May 2016					
May 2015	0	0	10	11	4
Jun 2016					
Jun 2015	0	0	3	2	1
Jul 2016					
Jul 2015	0	2	10	13	2
Aug 2016					
Aug 2015	0	0	4	7	3
Sep 2016					
Sep 2015	2	0	16	6	1
Oct 2016					
Oct 2015	0	2	13	8	5
Nov 2016					
Nov 2015	0	0	8	10	6
Dec 2016					
Dec 2015	· 2	2	10	9	3

Point of Entry Breakdown (Mar 2016)

Zone 1	0 break and enters	
Zone 2	0 break and enters	•
Zone 3	4 break and enters	2 thru doors; 1 thru unlocked door; 1 window
Zone 4	8 break and enters	3 thru doors; 3 thru windows; 2 other of entry
Zone 5	2 break and enters	2 thru doors

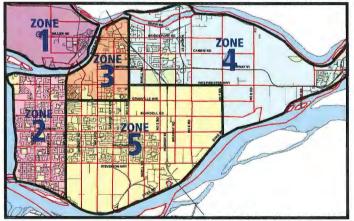
Richmond RCMP Project 529



Bike Theft is big business. In North America a bike is stolen every 3 seconds. It is a low-risk, high reward business worth a half-billion dollars. Most bikes stolen are never recovered and those that are found are seldom reunited with their owner.

In order to combat the growing number of bike thefts in our city, the Richmond RCMP will be rolling out a new campaign in partnership with Project 529. The 529 Garage is a modern comprehensive bike registration, recovery and reporting system utilized through a smartphone-based application. It allows cyclists to easily capture all the identifying details of their bicycle and if stolen enables the victim to alert the Richmond RCMP and other cyclists immediately. Stayed tuned for upcoming Bike Registration Events. In the meantime, take a look at the links: https://project529.com/ or #endbiketheft

Criminal Activity Map



The above map outlines the five zones in Richmond. The chart to the left provides details on the number of Commercial B&Es that have occurred in each zone.

Visit **www.richmond.ca/crime** for an interactive web page where you can view Richmond neighbourhood maps for current crime summaries and business security tips.

If your business has been broken into, do not touch anything. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212. Report all suspicious criminal activity to Police.

For more information on securing your business, please visit **www.richmond.ca/businesslink**

Please visit **www.richmond.ca/businesslink** and scroll down to *Putting the Brakes on Fraud* and *Interac Fraud Prevention* to learn what you can do to help prevent pin pad fraud.



thru a

points