



Community Safety Committee

**Anderson Room, City Hall
6911 No. 3 Road**

**Tuesday, June 12, 2018
4:00 p.m.**

Pg. # ITEM

MINUTES

- CS-4** *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on May 15, 2018.*



NEXT COMMITTEE MEETING DATE

July 10, 2018, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - APRIL 2018**

(File Ref. No. 12-8060-01) (REDMS No. 5835232 v. 3)

CS-10

See Page CS-10 for full report

Designated Speaker: Carli Edwards

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report - April 2018”, dated June 5, 2018, from the General Manager, Community Safety, be received for information.



Pg. #

ITEM

2. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – APRIL 2018**

(File Ref. No. 09-5000-01) (REDMS No. 5844207 v. 2)

CS-16

[See Page CS-16 for full report](#)

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – April 2018”, dated May 22, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.



3. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

- (i) *Brighthouse Fire Hall No. 1 Opening*
- (ii) *Salmon Festival*
- (iii) *Community Outreach and Public Education Plan (COPEP) Update*

4. **RCMP MONTHLY ACTIVITY REPORT – APRIL 2018**

(File Ref. No. 09-5000-01) (REDMS No. 5806458 v. 4)

CS-27

[See Page CS-27 for full report](#)

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – April 2018”, dated May 17, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



5. **2017–2018 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN FOURTH QUARTER RESULTS (JANUARY 1 TO MARCH 31, 2018)**

(File Ref. No. 09-5000-01) (REDMS No. 5784884 v. 4)

CS-45

[See Page CS-45 for full report](#)

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “2017–2018 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2018)”, dated May 17, 2018 from the Officer in Charge, Richmond RCMP Detachment, be received for information.



6. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. William Ng

Items for discussion:

(i) *Doors Open event at Richmond RCMP*

(ii) *Coffee with a Cop at Aberdeen Centre*

7. **COMMITTEE STANDING ITEM**

E-Comm

8. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, May 15, 2018

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Derek Dang
Councillor Ken Johnston
Councillor Alexa Loo
Councillor Linda McPhail

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on April 10, 2018, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

June 12, 2018, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. **BUSINESS LICENCES QUARTERLY REPORT – FIRST QUARTER 2018**
(File Ref. No. 12-8275-01) (REDMS No. 5804841)

Community Safety Committee
Tuesday, May 15, 2018

Carli Edwards, Manager, Community Bylaws and Licencing, highlighted that staff conducted a successful enforcement campaign on construction sites, advising that over 100 business licences were checked and a 60% compliance rate was achieved. She noted that Richmond has joined with other municipalities to conduct these enforcement campaigns in an effort to ensure mobile contractors have proper business licences.

In reply to queries from Committee, Ms. Edwards noted that (i) Community Bylaws has an inspector dedicated to short-term rentals, who regularly checks listings and addresses complaints, (ii) discussions with building managers have been successful with regard to rentals in condominiums, (iii) staff are working with the City of Vancouver regarding procedures for short-term rentals, (iv) an increase in short-term rentals is anticipated leading into the summer months, and (v) staff are working with the RCMP and Passenger Transportation Board with regard to illegal taxis in the city.

It was moved and seconded

That the staff report titled "Business Licences Quarterly Report – First Quarter 2018", dated April 19, 2018, from the General Manager Community Safety be received for information.

CARRIED

2. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - MARCH 2018

(File Ref. No. 12-8060-01) (REDMS No. 5800616 v. 2)

In reply to queries from Committee, Ms. Edwards noted that Bylaw Officers recently went through an animal control retraining program and noted that more information can be provided with regard to equipment available to the Bylaw Officers for animal control.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report - March 2018", dated April 24, 2018, from the General Manager, Community Safety, be received for information.

CARRIED

3. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MARCH 2018

(File Ref. No. 09-5000-01) (REDMS No. 5796325 v. 3)

In reply to queries from Committee, Kevin Gray, Deputy Fire Chief, Richmond Fire-Rescue, advised that incident response times vary per FireHall depending on various factors such as distance to a call, weather and the time of day.

2.

Community Safety Committee
Tuesday, May 15, 2018

In response to a query regarding the implementation plan, Mr. Gray advised that more information on the matter is forthcoming.

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – March 2018”, dated April 23, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

4. FIRE CHIEF BRIEFING

(Verbal Report)

Item for discussion:

None.

5. RCMP MONTHLY ACTIVITY REPORT – MARCH 2018

(File Ref. No. 09-5000-01) (REDMS No. 5780750 v. 5)

Superintendent William Ng, Officer in Charge, Richmond RCMP, highlighted that (i) the Road Safety Unit conducted four successful campaigns targeting speeding drivers along River Road, (ii) Speed Watch Volunteers were situated along River Road and issued 102 warning letters, and (iii) RCMP Officers from the Crime Reduction Unit partnered with local Loss Prevention Officers (LPOs) to target crime at multiple retail locations. Superintendent Ng then noted that the marginal increase to the serious assault section can be attributed to LPOs being sprayed with bear spray.

In reply to queries from Committee, Superintendent Ng advised that (i) tickets will not be issued to cyclists along River Road until the education campaign is complete, (ii) final details are being discussed with Vancouver Coastal Health with regard to a mental health nurse and the Car 67 initiative and staff are examining the City of Vancouver’s protocols with regard to the initiative, and (iii) there will be increased foot patrols during the summer months.

It was moved and seconded

That the report titled “RCMP Monthly Activity Report – March 2018”, dated April 19, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

Community Safety Committee
Tuesday, May 15, 2018

6. **RCMP/OIC BRIEFING**

(Verbal Report)

Item for discussion:

Coffee with a Cop

Superintendent Ng advised that the first Coffee with a Cop session was successful and a great way to connect with the community. He noted that there will be two more sessions, on June 4th at Aberdeen Centre and on June 10th at the McDonalds at Ironwood Mall.

7. **EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT – FIRST QUARTER 2018**

(File Ref. No. 09-5126-01) (REDMS No. 5819209 v. 4)

Norman Kotze, Manager, Emergency Programs, advised that the Richmond Resilient Communities Program workshops have come to an end and staff have commenced planning for next year's workshops.

Discussion took place on whether Emergency Programs has adequate resources to manage an emergency situation and it was noted that information on resources available or required would be valuable.

Joe Erceg, General Manager, Planning and Development, advised that staff will provide an update to Committee with information on current resources and Committee may discuss whether those resources are adequate for an emergency.

Discussion further took place and it was noted that both RFR and Richmond RCMP have established protocols as it relates to emergencies.

As result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

- (1) ***That staff examine the development of emergency response plans, including a public education component and report back; and***
- (2) ***That a plan for Emergency Services staffing be developed including appropriate budget implications and report back in a timely manner.***

The question on the referral motion was not called as discussion took place on flooding in the Township of Langley and it was noted that the public is looking for more information with regard to what to do in an emergency.

The question on the referral motion was then called and it was **CARRIED**.

In reply to queries from Committee regarding the recent AlertReady notification, Mr. Kotze advised that, with any notification of that scale additional logistical improvements are to be expected.

Community Safety Committee
Tuesday, May 15, 2018

It was noted that although there have not been any recent large scale emergencies in the city, it is important to highlight to the community that there are programs available on emergency preparedness should an emergency arise.

It was moved and seconded

That the staff report titled "Emergency Programs Quarterly Activity Report – First Quarter 2018", dated April 26, 2018, from the General Manager, Community Safety, be received for information.

CARRIED

8. RICHMOND RESILIENT COMMUNITIES PROGRAMS UPDATE

(File Ref. No. 09-5126-01) (REDMS No. 5820068 v. 5)

Mr. Kotze advised that the first year of the Resilient Communities Program is coming to an end and staff are gathering statistics to measure the growth of the Program. Also, he highlighted that participants were provided a skills training workshop, such as first aid and food safe training, to ensure there are individuals in the community that can assist in the event of an emergency.

It was moved and seconded

That the staff report titled "Richmond Resilient Communities Programs Update", dated April 26, 2018, from the General Manager, Community Safety, be received for information.

CARRIED

9. COMMITTEE STANDING ITEM

E-Comm

The Chair advised that Strategic Planning sessions are still underway with regard to the future of E-Comm and its integration into other areas of emergency services.

10. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (4:33 p.m.).

CARRIED

Community Safety Committee
Tuesday, May 15, 2018

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, May 15, 2018.

Councillor Bill McNulty
Chair

Sarah Kurian
Legislative Services Coordinator



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** June 5, 2018
From: Cecilia Achiam, MCIP, BCSLA **File:** 12-8060-01/20-Vol01
General Manager, Community Safety
Re: Community Bylaws Monthly Activity Report - April 2018

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report - April 2018", dated June 5, 2018, from the General Manager, Community Safety, be received for information.

Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CS
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws Department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of April, the Bylaw Officer undertook 99 grease-trap inspections which are reflected in the cumulative total shown in figure 1a. One warning violation notice for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551 was issued.

Soils

The Soil Officer continues to liaise with various departments and agencies for the purpose of monitoring properties that are engaged in the removal or deposit of soils and other fill material. Currently 90 files remain under active investigation, which includes 26 stop-work-orders, 23 fill removal orders, four active fill sites and the review of nine fill proposals.

During the month of April, the Bylaw Officer undertook 49 site inspections, which resulted in the issuance of three tickets (\$1,500 in fines) for contravention of the Soil Removal & Fill Deposit Regulation Bylaw No. 8094.

Property Use

Property Use Officers continue to investigate property matters based on public complaints, as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions and unsightly properties. Excluding grease, soils and short-term rentals, during the month of April, the Bylaw Officers administered 152 files, which were largely associated with towing permits, as well as noise, recycling and zoning matters.

The Short-Term Rental Officer continues to investigate occupancy issues based on website listings and public complaints. During the month of April, the Bylaw Officer undertook 59 site visits, which resulted in the issuance of nine violations (\$9,000 in fines), for contravention of the Zoning Bylaw No. 8500.

The following tables below (Figure 1a and 1b) reflect year-to-date *calls for service* categorized by property use file type for years 2016 and 2017. For the year 2018, calls are reflected as a cumulative total for each month ending with the current month of April 2018.

Figure 1a: Grease, Soils, Short-Term Rentals & Property-Use Calls for Service

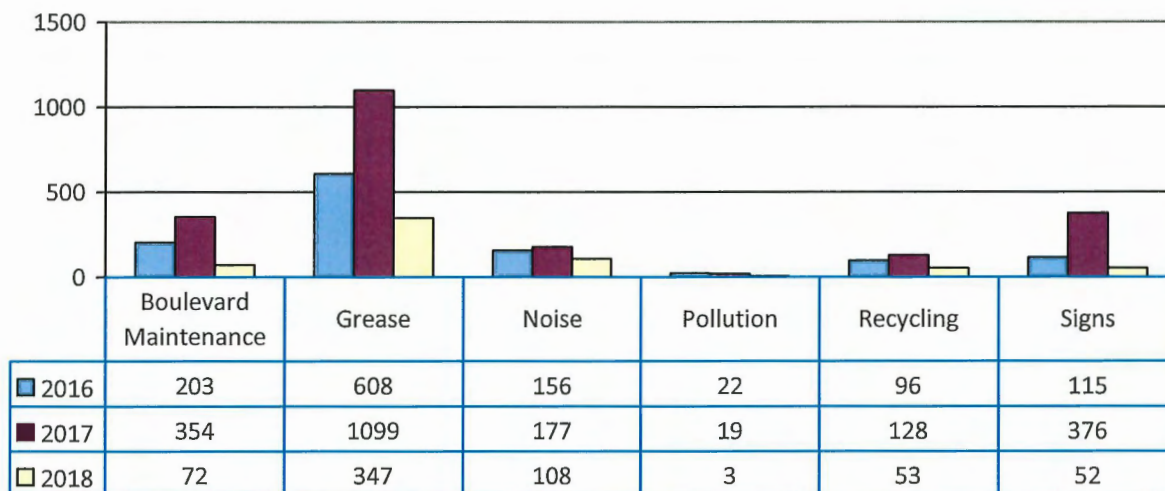
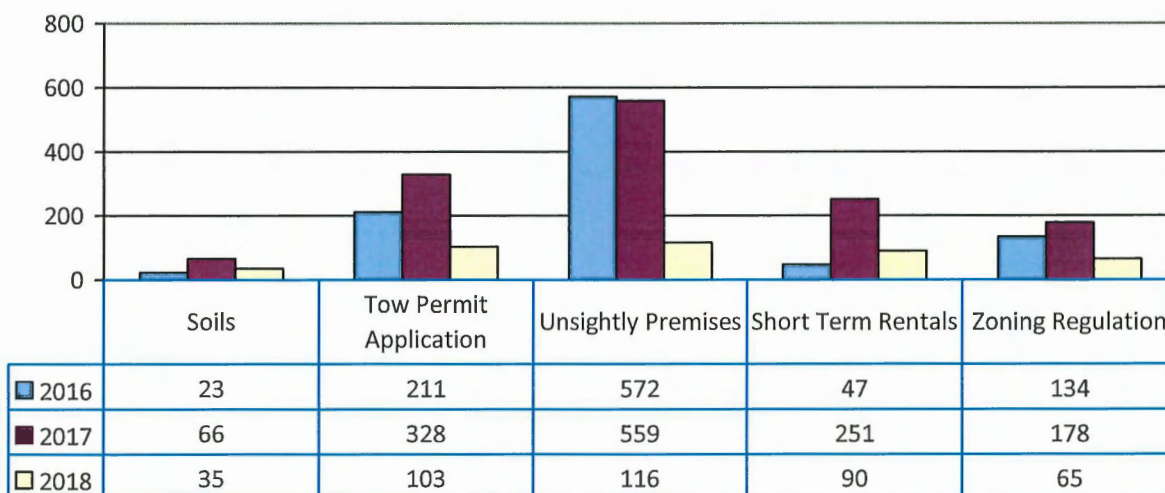


Figure 1b: Grease, Soils, Short-Term Rentals & Property-Use Calls for Service

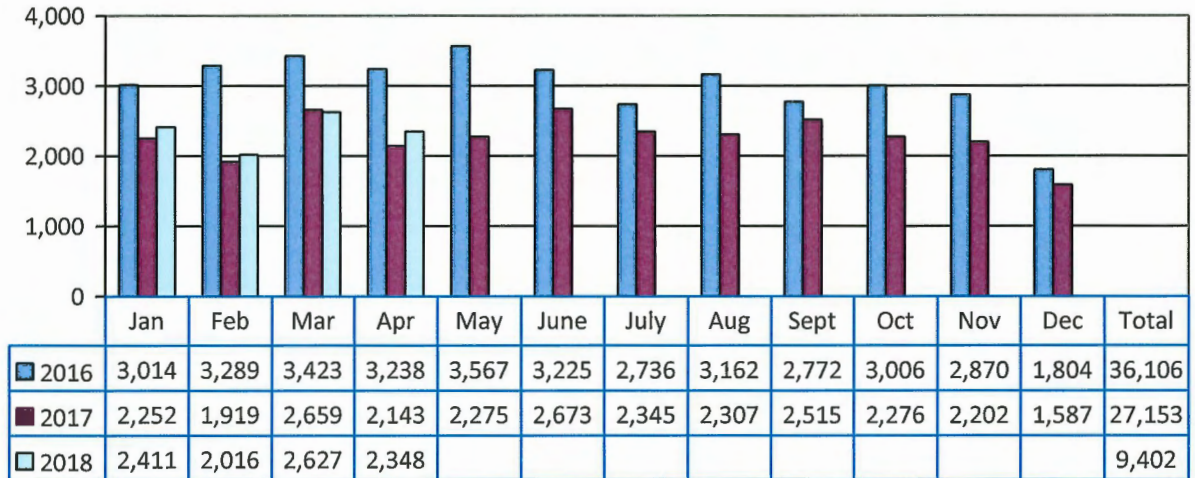


Parking and Animal Control

Parking and Animal Control Officers continue to focus on safety issues (fire hydrants, yellow curbs and animal control offences), as well as pay parking matters (parking meter and permit offences). During the month of April, Bylaw Officers issued 2,348 violations associated with various parking and stopping offences.

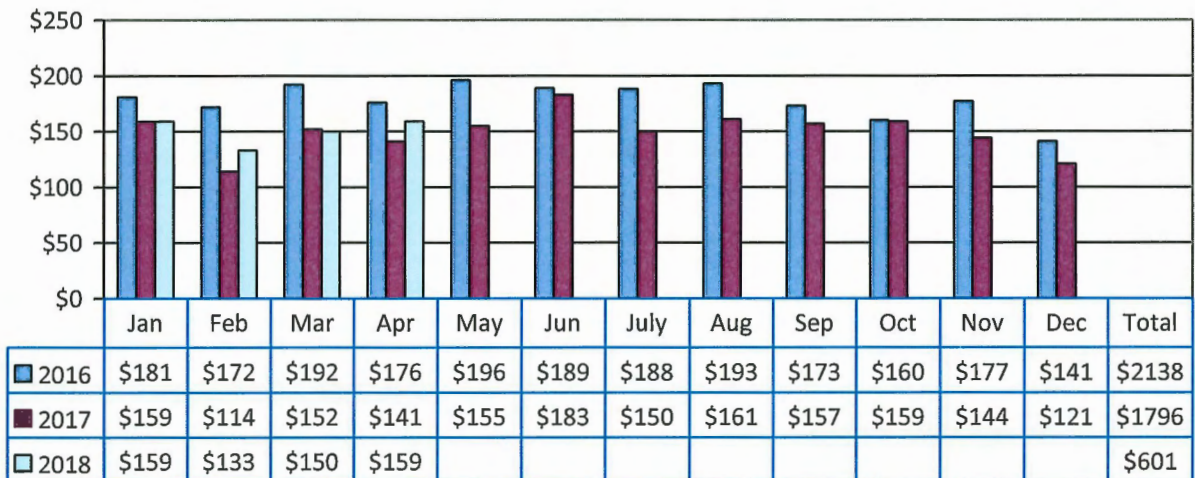
The following table reflects monthly and year-to-date *parking enforcement activity* measured by violation issuance.

Figure 2a: Parking Violations Issuance Comparison



The following table reflects monthly and year-to-date *parking program revenue* encompassing meter, permit & enforcement operations.

Figure 2b: Consolidated Parking Program Revenue Comparison (000's)



Dog Licencing and Animal Control

During the month of April, 225 dogs were licenced. The total amount of dogs licenced to date is 6,467.

The City of Richmond's current service delivery of animal control is primarily administered through contract with the Regional Animal Protection Society (RAPS) who manage the uniform

and equipment needs of their staff. City Bylaw Officers who respond to calls on evenings and weekends, have received certified training in animal control and at present their equipment follows workplace standards which includes dog catching and bite tools. City Bylaw Officers are not permitted to carry weapons.

Education and Awareness

RCMP and City Bylaw Officers continue to coordinate resources to focus on commercial vehicle enforcement. This joint operation resulted in 18 violations being issued to non-permitted and overweight commercial vehicles.

Customer Service Activity – Parking and Animal Control

The following table reflects monthly and year-to-date *calls-for-service* for parking and animal control.

Figure 3a: Community Bylaws Calls-for-Service

Calls for Service	April	YTD
Parking & Stopping Files	224	778
Animal Control Files	137	551
Totals	596	2,361

Enforcement Activity

The following table reflects monthly and year-to-date *violation issuance* listed by file type.

Figure 3b: Community Bylaws Violations

Ticket Issuance (BVN's & MTI's)	April	YTD
Short-Term Rental Offences	9	15
Soil Removal & Fill Deposit Offences	3	38
Grease Trap Offences	1	5
Parking & Stopping Offences	2,348	9,402
Animal Control Offences	26	72
Totals	2,387	9,532

Adjudication

The next adjudication session scheduled for July 24, 2018 will consist of nine violations in contravention of Traffic Bylaw No. 5870 and one violation in contravention of the Sign Regulation Bylaw No. 9700.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations, with the remainder of revenue generated from the following

sources: Dog Licences, False Alarm Incidents, Animal Control Violations, Newspaper Box Permits (annual renewal), Towing Permits (biennial renewal) and Film Crew Occupancy.

In Figure 4, the variance for “False Alarms” remains inordinately high because of a previous billing transfer to property taxes and the significant variance for “Other Permits” can be attributed to straight-line financial projections.

The following table reflects monthly and year-to-date *department revenue* listed by source.

Figure 4: Budget vs. Actual Revenue by Source

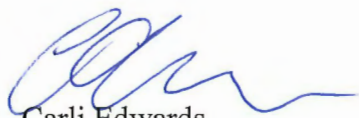
Program Revenue	April Budget	April Actual	YTD Budget	YTD Actual	YTD (\$) Variance	YTD (%) Variance
Filming Revenue	0	2,786	0	3,500	3,500	0.0%
False Alarms	4,350	5,628	17,400	50,853	33,453	192.3%
Dog Licences	12,630	12,486	127,759	140,662	12,903	10.1%
Towing Permits	1,148	3,177	6,901	7,888	987	14.3%
Other Permits	2,738	700	16,463	36,785	20,322	123.4%
Other Fines	3,237	2,450	21,726	21,925	199	0.9%
Parking Revenue	196,928	159,106	672,553	601,212	(71,341)	(10.6)%
Total Revenue	221,031	186,333	862,802	862,825	23	0.0%

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Edwards
Manager, Community Bylaws
And Licencing
(604-276-4136)



Susan Lloyd
Manager, Parking Enforcement,
Animal Control And Administration,
Community Bylaws
(604-247-4467)

CT:stl



City of Richmond

Report to Committee

To: Community Safety Committee

Date: May 22, 2018

From: Tim Wilkinson
Fire Chief, Richmond Fire-Rescue

File: 09-5000-01/2018-Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – April 2018

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – April 2018”, dated May 22, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events, community activities and social media.

Safety presentations provided during April 2018, included Richmond Seniors Advisory Committee, Metro Vancouver Housing Corporation Seniors and Quilchena Green Strata Seniors.

A tour of the Cambie Fire Hall No. 3 and Richmond North Ambulance Station was provided to the 33rd Richmond Scout Group.

Staff engaged with over 170 children and adults during April, continuing to develop effective interagency relationships and partnerships within the community.

In April staff met with the Richmond School District to discuss proposed Grade 2, 8 and 12 education initiatives as part of RFR's Community Outreach and Public Education Plan. Following the meeting RFR were invited to make presentations to district elementary and secondary principals' meetings. The presentations will be completed in early June after which the curriculum will be designed.

In partnership with Kwantlen Polytechnic University Wilson School of Design, RFR created a new *9-1-1 When to Make the Call brochure*. RFR are currently working on a distribution and awareness campaign, partnering with relevant stakeholders, to share information on when and how to call 911 in the summer.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In April 2018 there were a total 776 incidents, representing a 2.9 per cent reduction in calls from April 2017 (Attachment 1). The average time on scene for RFR crews was 26.00 minutes, a decrease of 7 per cent from 2017. This is due to the nature and severity of each call and the duration on scene.

In April 2018 there were 26 reportable fires to the Office of the Fire Commissioner; representing a 30 per cent increase from April 2017. The average figure for fires reported in April, over the last five years, is 33.4, thus reportable fires in the month of April remains consistent with year over year trends. In April 2018, 79 apparatus were used and 254 fire personnel attended fire related incidents.

Fire damage and property losses during April 2018 are estimated at \$72,000. This total includes \$62,000 for building/asset loss and \$10,000 for content loss. The total building/asset and content value at risk was estimated to be \$8,494,960 and the total value preserved from damage was \$8,422,960. These numbers translate to 99 per cent of value protected (Table 1), this is the same per cent protected value observed in 2017.

Table 1: Fire Calls By Type and Loss Estimates – April 2018						
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential:						
Single family	4	6,160,300	25,000	623,460	-	6,758,760
Multi family	4	984,000	30,000	295,200	-	1,249,200
Commercial / Industrial	2	357,000	6,000	67,500	10,000	408,500
Outdoor	14	-	-	-	-	-
Vehicle / Vessel	2	7,500	1,000	-	-	6,500
Totals*	26	7,508,800	62,000	986,160	10,000	8,422,960

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Incident Response Times

The following table shows the total emergency response time per fire hall for incidents during April 2017 and 2018.

RFR tracks and reports average emergency response time. Response time is impacted by a number of factors including the time to put on personal protective equipment (PPE), when PPE is required. The industry standard allows for an additional 20 seconds for the donning of PPE.

There is significant work that needs to be undertaken to do further analysis (e.g. validate statistics) and reduce turnout time to don PPE to incrementally reduce the emergency response time.

Table 2: Average Incident Response Times (in minutes) Per Hall – April 2018				
	April 2017		April 2018	
	PPE	Non PPE	PPE	Non PPE
Hall 1 - City Centre	05:16	04:50	05:05	04:16
Hall 2 - Steveston	05:09	04:51	05:51	05:12
Hall 3 - Cambie	04:40	04:59	05:23	04:29
Hall 4 - Sea Island	06:06	05:55	06:28	05:40
Hall 5 - Hamilton	06:12	05:22	07:31	04:37
Hall 6 - Shellmont	05:43	04:56	05:18	04:51
Hall 7 - Crestwood	05:07	06:03	07:18	06:07

* Times shown are for events where Personal Protective Equipment (PPE) was used. PPE figures equal fire incidents while Non PPE shows medical or other types of incident response times. Impacts to response times may include: distance to scene, weather, and the time of day.

Significant Events

Fire crews minimized loss and limited fires to the place of origin in these notable April 2018 incidents:

- Fire at a residential property on Springmont Drive. Arriving crews saw visible flames coming from the front entry of a townhouse. An occupant from the unit had suffered burns and RFR crews provided medical response. The patient was then transferred to Vancouver General Hospital with BC Ambulance Services, but did not recover. There were multiple fires onsite and crews attacked and managed to confine the fires to one unit. Once fires were extinguished crews checked the surrounding area for any fire extension. A Fire Investigator was requested to attend.
- Fire at a commercial property on No. 9 Road. Crews responded to reports of a large fire. On arrival, crews were directed to a tower where a plastic hog fuel was on fire. Crews attacked the fire with water. Once extinguished crews proceeded with overhaul of the area and clean up. A Fire Investigator was requested to attend.
- Industrial incident at a commercial property on River Road. Crews attended to reports of a patient that had suffered major trauma after a tire explosion. The RCMP, BC Ambulance Services and WorkSafe BC were also on scene to provide patient care. Patient did not recover from injuries. Due to the nature of the call RFR crews were provided with Critical Incident Stress de-briefing after the event.

May 22, 2018

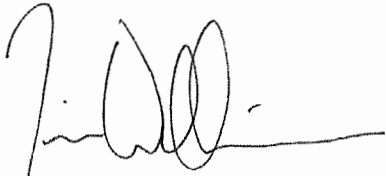
-5-

Financial Impact

None.

Conclusion

During April 2018, calls for service decreased by 2.9 per cent from April 2017. RFR will continue to monitor these activities to identify trends and ensure potential solutions.

A handwritten signature in black ink, appearing to read 'Tim Wilkinson', with a long horizontal line extending to the right.

Tim Wilkinson
Fire Chief
(604-303-2701)

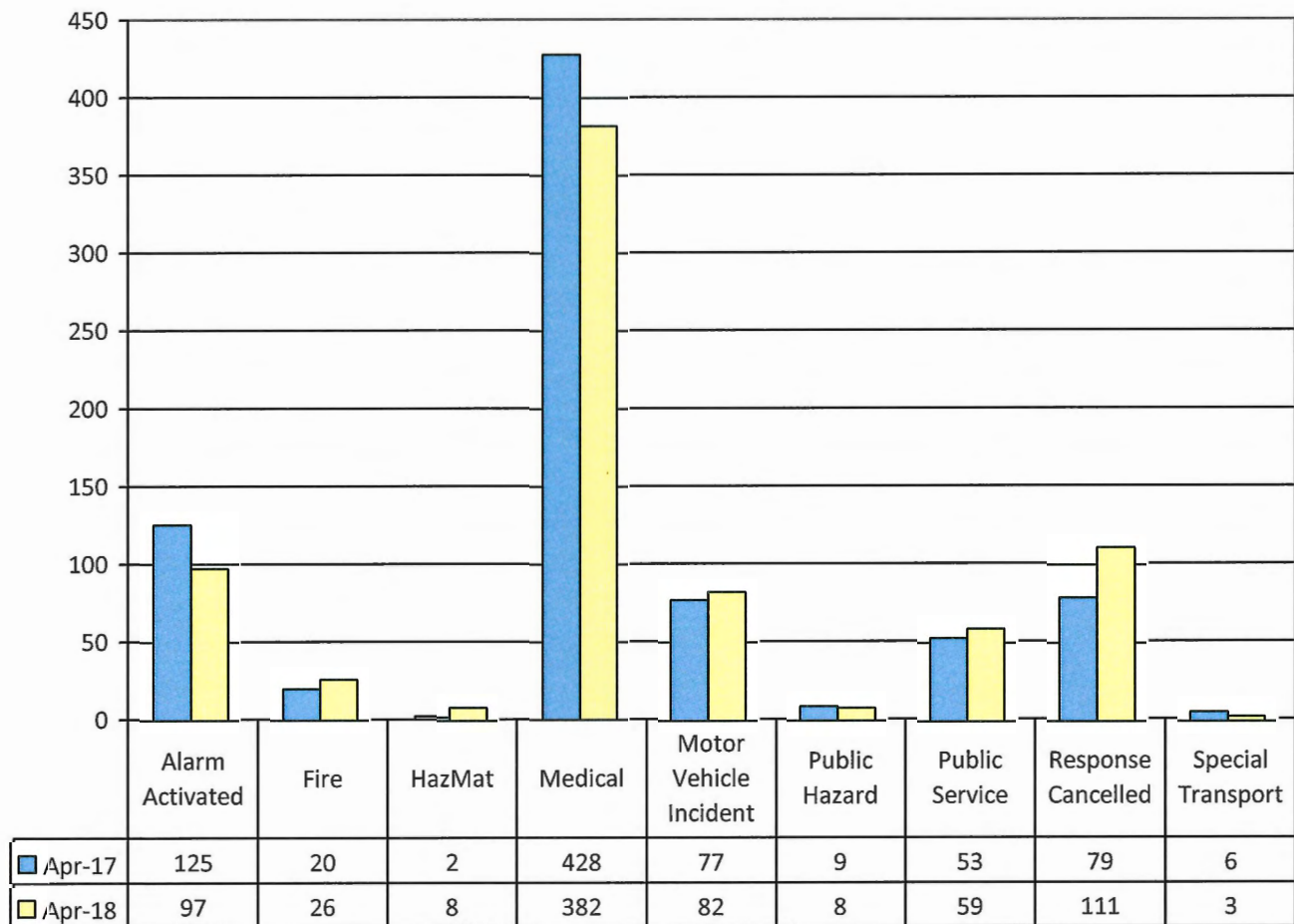
TW:js

Att. 1: Suppression Activity
2: Location of April's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in April 2017 and 2018. In April 2018, there were a total of 776 incidents, compared to 799. This represents a decrease of 2.9 per cent.

Table 3: April 2017 & 2018 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour, spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 49.2 per cent of the total emergency responses for RFR during the month of April 2018. A detailed breakdown of the medical incidents for April 2018 and 2017 is set out in the following table by sub-type. There were a total of 382 medical incidents in April 2018 compared to 428 in April 2017, a decrease of 10.7 per cent.

Table 4a: April 2017 & 2018 Medical Calls by Type

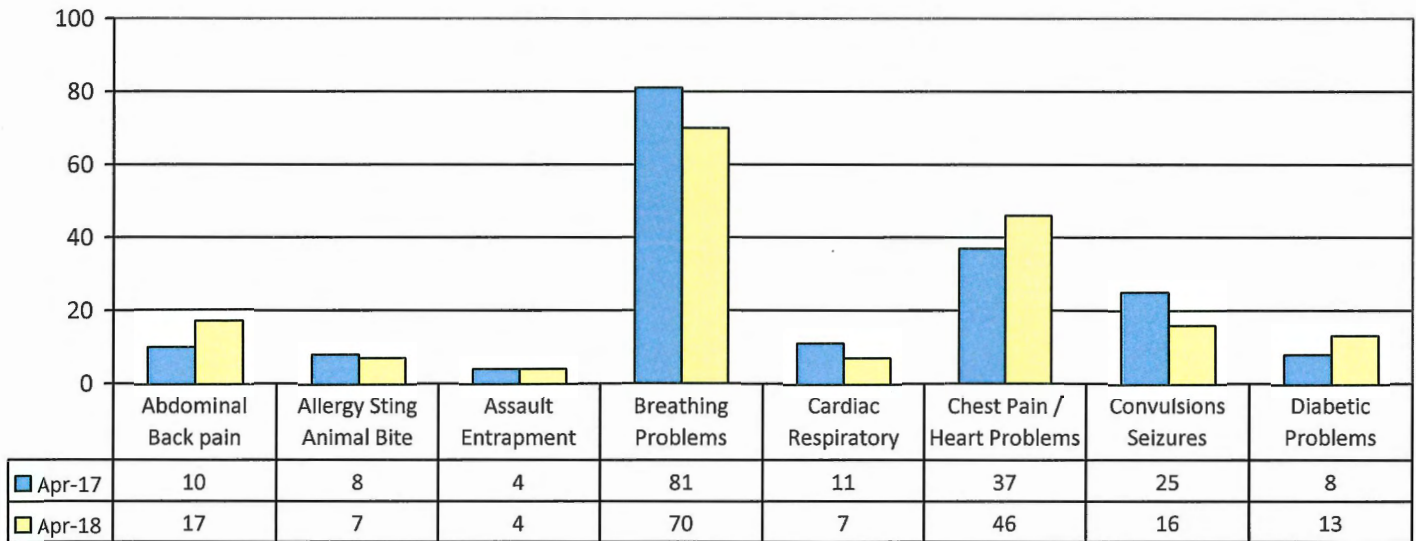
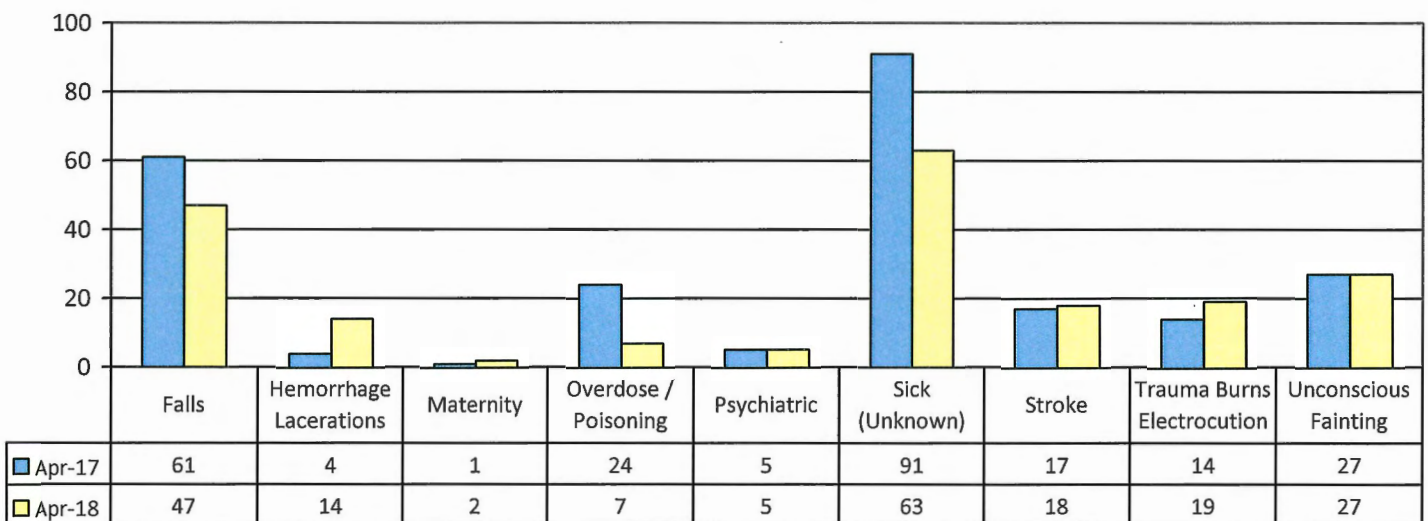


Table 4b: April 2017 & 2018 Medical Calls by Type



Fire Investigations

The fire investigation statistics for April 2018 are listed below:

Table 5: Total Fire Investigation Statistics – April			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	3	1
Residential - Multi-family	1	2	1
Commercial/Industrial	-	1	1
Outdoor	4	5	5
Vehicle	-	1	1
Totals	5	12	9

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – April	
	Details
Natural Gas / Propane Leaks (small)	6
Unclassified	2
Totals	8

Figure 1: Location of reportable fires attended in April (total 26)



Figure 2: Location of medical calls in April (total 382)

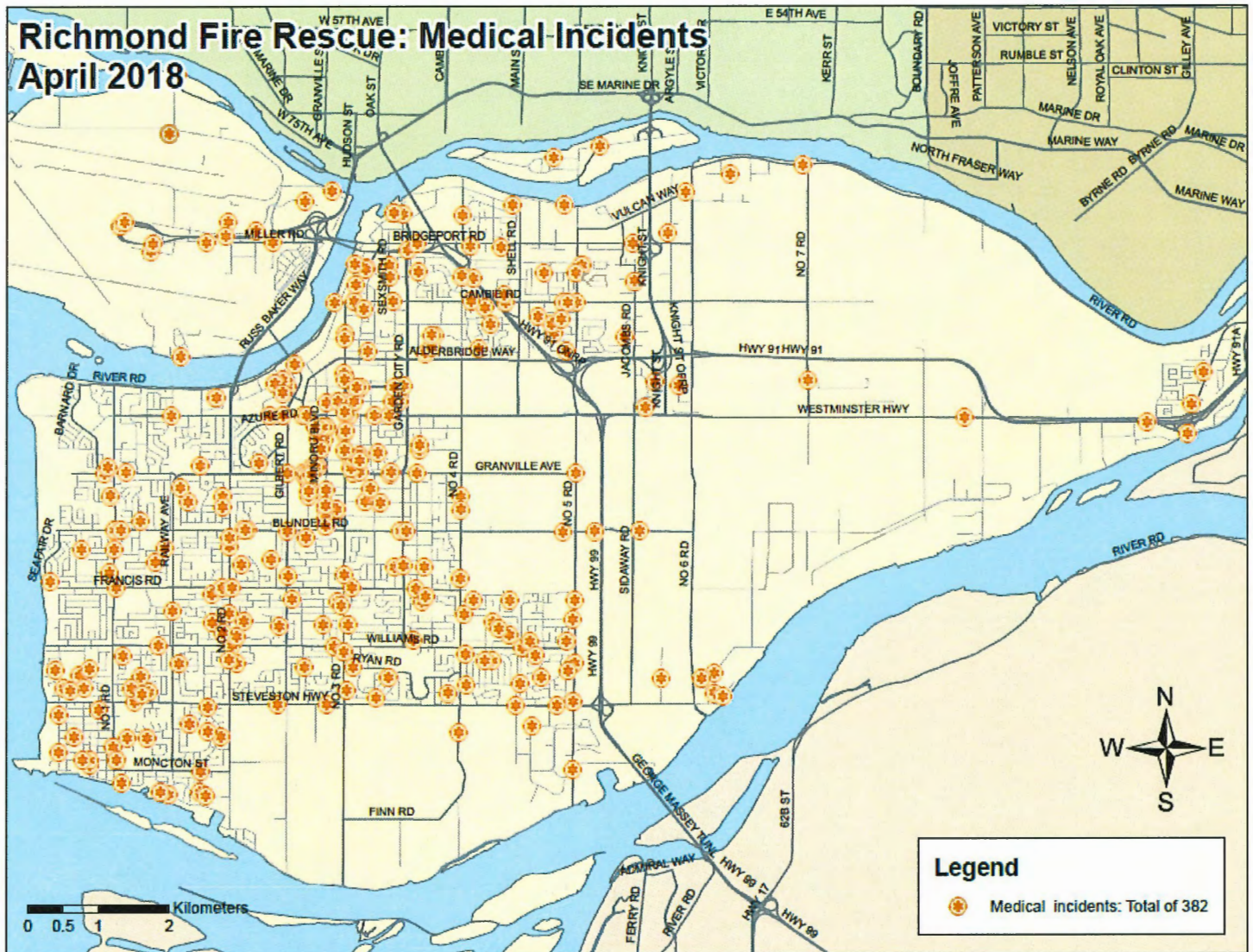
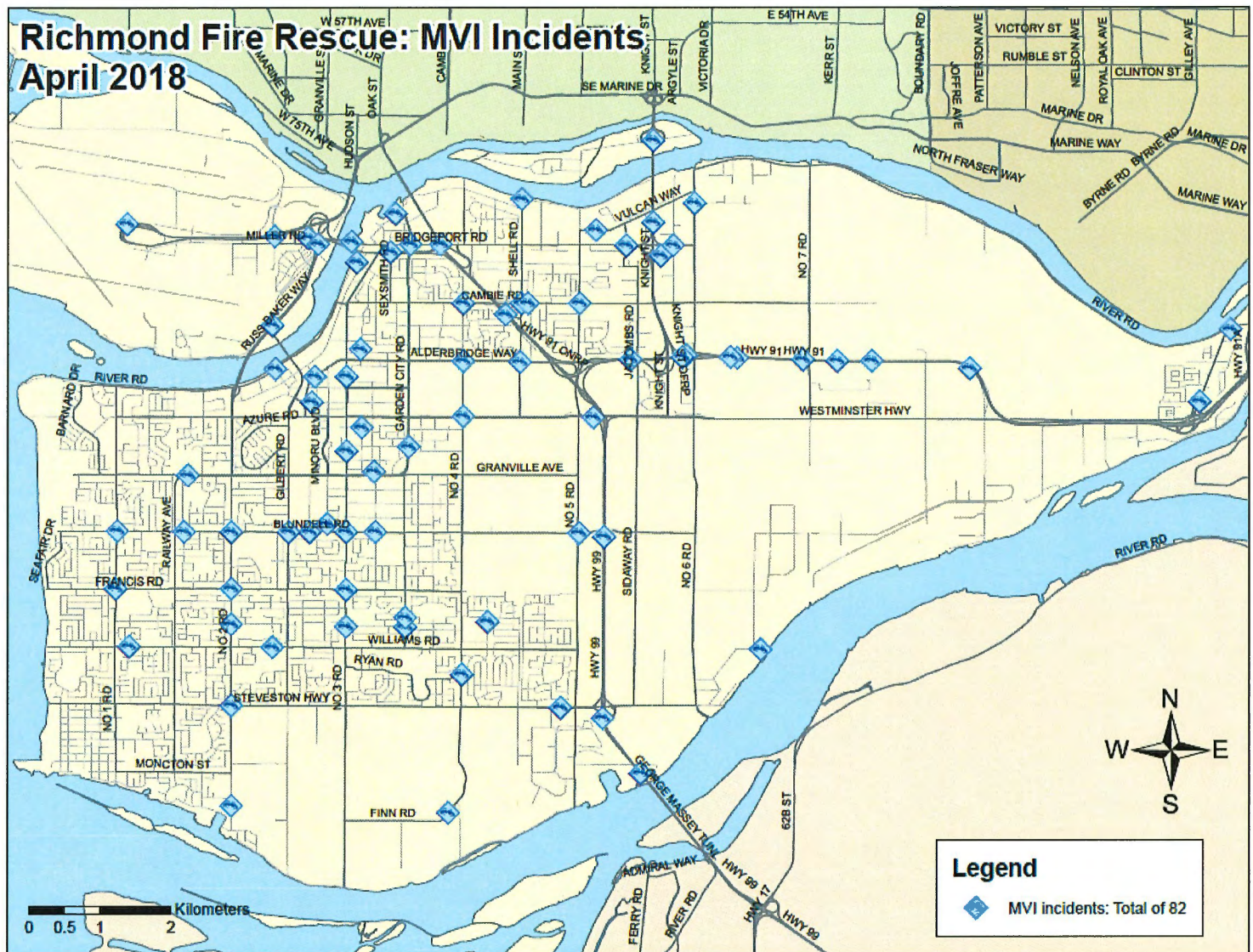


Figure 3: Location of MVI calls in April (total 82)





City of Richmond

Report to Committee

To: Community Safety Committee

Date: May 17, 2018

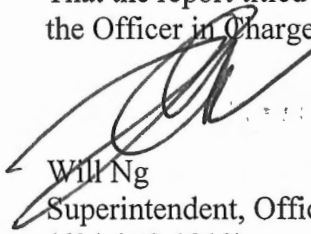
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment

File: 09-5000-01/2018-Vol
01



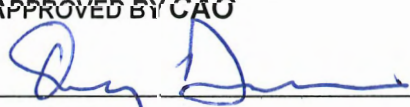
Re: RCMP Monthly Activity Report – April 2018

Staff Recommendation

That the report titled "RCMP Monthly Activity Report – April 2018", dated May 17, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.


Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Crime Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Constable Program
5. Block Watch
6. Community Police Stations and Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Activities and Noteworthy Files

Arrest

On April 12, 2018, Richmond Detachment's Prolific Offender Suppression Team arrested a suspect who had been on the Richmond RCMP's "Most Wanted" list for a year. The suspect was arrested in Surrey and charged with 28 criminal charges, including six charges of break and enter and seven charges of possession of stolen property. Prior to his arrest, the suspect had eight outstanding warrants, including six from Richmond.

Pedestrian Accident

On April 17, 2018, a 76-year-old pedestrian sustained serious injuries after being struck by a vehicle at the intersection of Blundell Road and No. 3 Road. The victim was transported to Vancouver General Hospital. Current information indicates that there was significant traffic congestion at the time. The RCMP Integrated Collision Analysis and Reconstruction Service and the Richmond Criminal Collision Investigation Team attended the scene.

Threat Simulation

On April 19, 2018, Richmond Detachment participated in Exercise Terminal Turmoil 2018, which simulated an Active Shooter/Active Threat incident at the Vancouver International Airport (YVR). This multi-agency exercise included a variety of YVR stakeholders including Richmond Fire-Rescue, City of Richmond Emergency Programs, BC Emergency Health Services, the United States Customs and Border Patrol, and Canada Border Services Agency.

Volunteers are Stars Awards

On April 19, 2018, Richmond Cares Richmond Gives hosted the “Volunteers are Stars” Awards. This event recognizes Richmond's dedicated volunteers for their valuable contributions to the community during National Volunteer Appreciation Week. Four Richmond Detachment volunteers received awards. These individuals have been volunteering for over 10 years and have provided countless hours to a variety of programs promoting community safety and crime prevention.

Auto Theft Prevention

On April 25, 2018, in partnership with ICBC, Richmond Detachment launched “Operation Lock Up”. This auto theft prevention initiative involves the distribution of steering wheel locks for pre-2007 year model vehicles.¹ Recent crime data has shown that vehicles of this vintage are most susceptible to auto theft. Vehicle owners were encouraged to attend the Lock Out Auto Crime Blitz with their identification and vehicle registration to receive a voucher for a free steering wheel lock. As of May 1, 2018, steering wheel locks are being distributed through Richmond's three Community Police Stations.

Homicide

On April 30, 2018, RCMP officers responded to reports of gunfire at a residence on Eckersley Road. Upon their arrival, police located two deceased victims within the residence. The homicides appear to be targeted and both victims are known to police. The Integrated Homicide Investigation Team and Richmond RCMP are investigating.

Analysis of Crime Statistics

Arson

In April 2018, there was one incident of arson, which is down two from the previous month and is four less than recorded in April 2017. This number remains within the five-year statistical average range.

Assault Serious (Assault with a Weapon)

There were 12 assault serious events in April, which is down five incidents from March 2018. Last month, the number of assault serious files were statistically high and above the five-year

¹ Steering wheel locks were funded by ICBC.

average range. While the number this month is 29 per cent lower than March 2018, it remains outside the five-year average range and represents a 33 per cent increase from April 2017.

No patterns of significance have surfaced in the files recorded. However, the use of pepper spray/mace has been identified as a continuing trend. In addition, a large number of assault serious incidents were initiated from reported domestic disputes which statistically were captured as assaults.

Auto Theft

There were 23 auto theft incidents this month, which is down four per cent from the March 2018. The number of auto thefts this month is within the five-year average range and represents no change from April 2017.

Drugs

In April 2018, there were 62 drug incidents, which is a 27 per cent increase from the previous month. This number is 22 per cent higher than April 2017 but remains within the five-year expected range.

Mental Health

This month, 119 mental health incidents were recorded, which represents an eight per cent increase from March 2018. This number marks a 17 per cent reduction from April 2017 when a statistically high number of files were documented. Mental health incidents are within the five-year average range.

Residential Break and Enter

There were 48 break and enters to residences in April 2018, which is a 14 per cent decrease from the previous month. The total number of residential break and enters this month is within the expected range and represents a 16 per cent decrease from April 2017.

Commercial Break and Enter

In April 2018, there were 29 break and enters to businesses, which is a 26 per cent increase from March 2018. This number represents a 12 per cent increase over April 2017 and is within the five-year expected range.

Robbery

There were two robbery incidents in April 2018, which is down seven incidents from a statistically high number of robberies that were reported during the previous month. The total robberies for this month is within the five-year average range and represents a 50 per cent reduction from April 2017.

Sexual Assault

In April 2018, there were 16 sexual offence files recorded, which is up 78 per cent from the previous month and is outside the expected range. The total number of sexual assault files this month is more than three times the number recorded in April 2017, when five sex offences were reported.

Year to date totals indicate there has been a 107 per cent increase over the same reporting period from 2017. Of the 16 reported incidents this month, three were delayed/historical reports. The files this month included indecent acts and events involving physical force. Files will continue to be monitored for patterns or trends.

Shoplifting

In April 2018, there were 69 shoplifting thefts, which is a 20 per cent decrease from the previous month. In March 2018 the total was outside the average range due to a large number of files generated as a result of a loss prevention project. The number of shoplifting files this month represents a 30 per cent increase from April 2017.

The total this month remains outside the five-year average range, which can be partially attributed to the residual benefits of the loss prevention project undertaken by the Crime Reduction Unit last month. The project has contributed to increased vigilance by Loss Prevention Officers at retail locations.

Theft from Auto

There were 228 theft from auto incidents this month, which is a one per cent increase from March 2018 and a 46 per cent increase from April 2017. This number is within the five year average range.

Jurisdictional Crime Trends

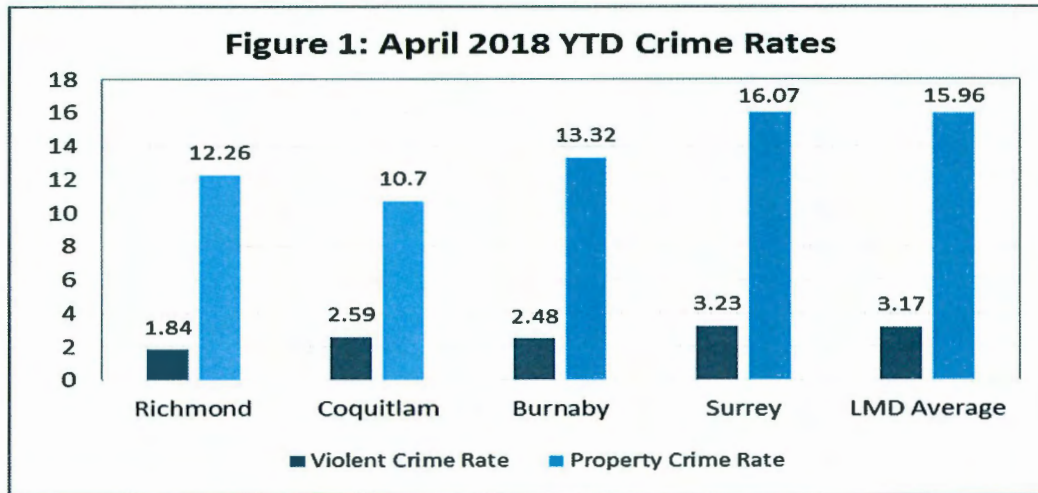
In April 2018, "E" Division RCMP issued a media release warning the public that "virtual kidnappings" had resurfaced in the Lower Mainland. Also referred to as cyber extortion, these frauds are characterized by a victim receiving an automated call from what appears to be a Chinese government phone number. The suspects claim to be a government representative or police officer and convince victims that they are implicated in an investigation in China. In order for the issue to be resolved, they are told they need to pay a sum of money. In some cases, victims are also instructed to isolate themselves and not contact Canadian police. The victim's families are then contacted and extorted for the return of their loved ones.² In April, one incident was reported in Richmond.

In order to facilitate a meaningful comparison of crime types across jurisdictions, data on crime rates is presented on the following page (Figure 1).³ Out of the four largest RCMP Detachments in the Lower Mainland, Richmond had the lowest violent crime rate in April. Richmond's violent

² <http://bc.rcmp-grc.gc.ca/ViewPage.action?siteNodeId=2087&languageId=1&contentId=54945>

³ Crime rate is calculated per 1,000 people (using 2017 populations).

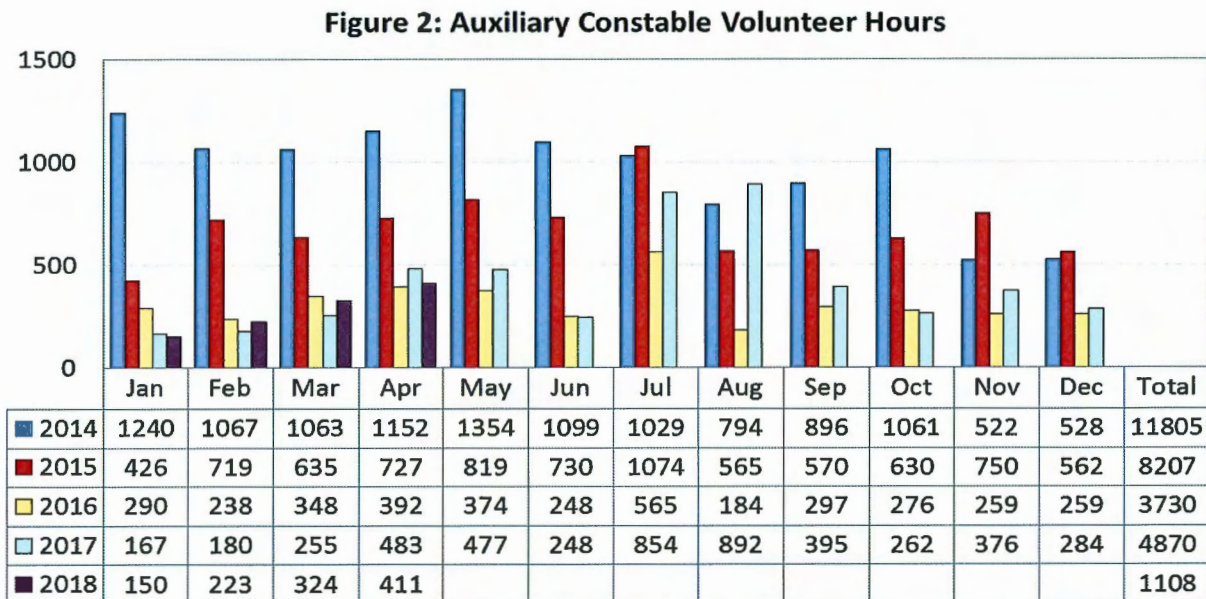
crime rate in 2018 has decreased from 2017, while across the LMD, including Coquitlam, Burnaby and Surrey, the violent crime rate has increased. Richmond also has a low property crime rate, ranking second lowest.



Auxiliary Constable Program

In April 2018, Richmond Detachment had a complement of 35 Auxiliary Constables, who provided a total of 411 volunteer hours. In the coming months, the Province of BC and RCMP "E" Division are expected to announce the new uniform and training standards for the Tier three program. Once this information is made available, the Auxiliary Constable Coordinator intends to commence recruitment of a new troop of Auxiliary Constables.

Figure 2 compares the monthly hours of service provided by month from 2014 to 2018.



Auxiliary Constable Activities

Auxiliary Constables attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of April Auxiliary Constables participated in:

- Crime Watch
- Distracted Driving Blitz
- Lock Out Auto Crime
- Mental Health Initiative
- Volunteers are Stars Awards
- Youth Academy

Block Watch

At the end of April 2018, the Block Watch program had 456 groups totaling 10,384 participants. Currently, the program includes 605 captains and co-captains.

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of April volunteer highlights included:

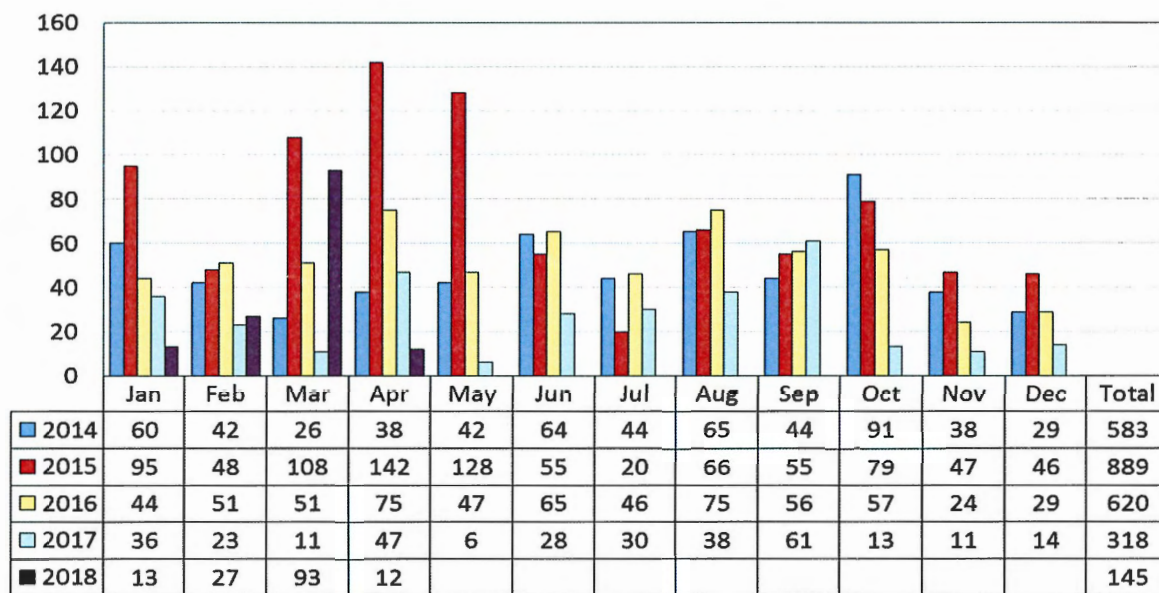
- The deployment of 39 foot/van patrols totalling 324 hours and nine bike patrols totalling 84 hours.
- 35 Fail to Stop deployments, which resulted in 1,041 warning letters.
- Speed Watch was conducted on 2,761 vehicles at various locations throughout the city.
- April 3, 6, 11, 17 and 25 – Volunteer Speed Watch deployments occurred on River Road. These deployments resulted in 176 letters being sent out to registered vehicle owners.
- April was Lock Out Auto Crime (LOAC) month and notices were issued to 4,538 vehicles at various locations.
- April 15 – During the course of a LOAC deployment, volunteers queried license plates and came across an occupied stolen vehicle. The volunteers contacted police who attended the scene and arrested the suspect.
- April 18 – Volunteer Appreciation Event was held at Whiteside Elementary School. Approximately 100 volunteers, City staff and RCMP members were in attendance
- April 24 – Volunteers and an RCMP member were conducting a LOAC deployment at a hot spot for theft from automobile incidents and discovered a stolen vehicle.

- April 25 – Seven station volunteers and four Auxiliary Constables participated in a LOAC Blitz deployed from the City Centre Community Police Station. They issued 552 LOAC notices and distributed 15 vouchers for steering wheel locks.

Distracted Drivers

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.⁴

Figure 3: Distracted Driver Letters Sent



⁴ The total for March 2018 includes 92 warning letters sent as a result of the multiple Distracted Driving Campaign Blitzes which occurred that month.

Lock-Out Auto Crime

Figure 4 provides a comparison by year of the number of vehicle notices issued.

Figure 4: Lock Out Auto Crime Vehicles Issued a Notice

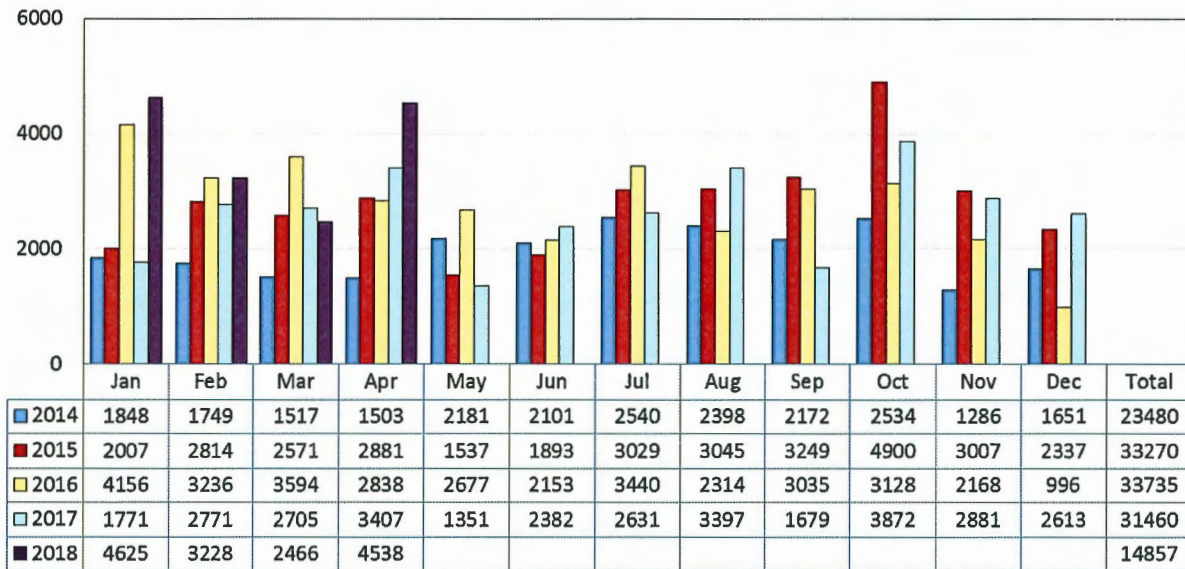
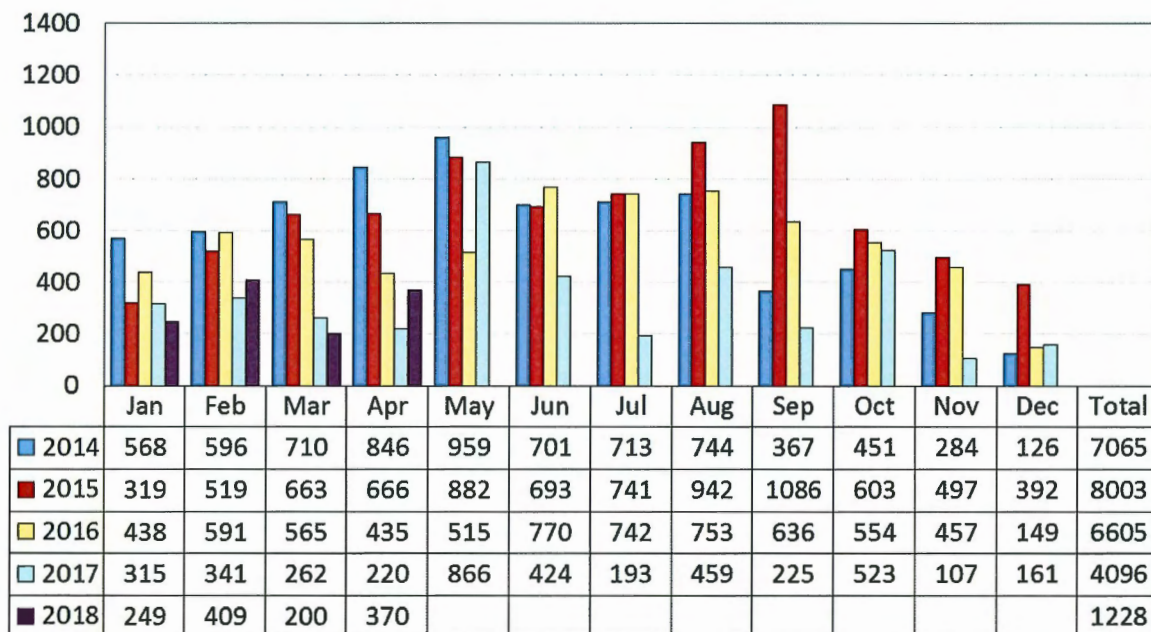
*Speed Watch*

Figure 5 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 5: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of April, the Crime Prevention Unit participated in the following events/activities:

- Crime Prevention Through Environmental Design
- School Sports
- Theft from Auto Blitzes
- Volunteer Appreciation BBQ
- Volunteers are Stars Awards
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare April 2018 data to both February 2018 and March 2018. The Moving Violations category refers to violations such as unsafe lane change and unsafe passing. The Vehicle category refers to motor vehicle regulation defects such as no insurance and no lights. The Other category refers to other motor vehicle infractions such as miscellaneous charges including fail to remain at the scene of accident and failing to stop for police.

Violation Tickets were issued for the following infractions:

Infraction	February 2018	March 2018	April 2018
Distracted Driving	42	65	59
Driver License	130	170	126
Impaired	21	23	29
Intersection offences	72	99	99
Moving Violations	100	76	88
Speeding	127	225	159
Seatbelts	15	11	4
Vehicle Related	45	46	54
Other	8	16	10
Total	561	731	628

Parking Tickets:

Name	Act	Example	Feb 2018	Mar 2018	Apr 2018
Parking	Municipal Bylaw	Municipal parking offences	25	31	19

Victim Services

In April 2018, Richmond RCMP Victim Services attended to 71 new clients and attended 12 crime/trauma scenes. The unit currently maintains an active caseload of 177 ongoing files.

Victim Services responded to a number of cases involving family conflict, medical and accidental sudden deaths and homicides.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of April Youth Section highlights include:

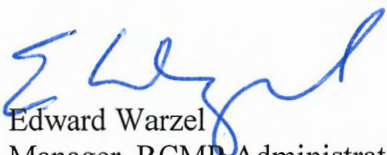
- Three Youth Section members, who are a part of the Lockdown Task Force in conjunction with the Richmond School Board, received key fob access for all public schools. This month, the officers conducted lockdown drills at four elementary and secondary schools.
- Youth Section members delivered four internet and safety presentations to two parent advisory councils and various schools.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

APRIL 2018 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type. For 2017, some inclusion criteria have been modified to improve accuracy and accommodate RCMP scoring regulations. For more information, contact Richmond Crime Analysts.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using a standard deviation), it will be noted in **red**, while below expected numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**.

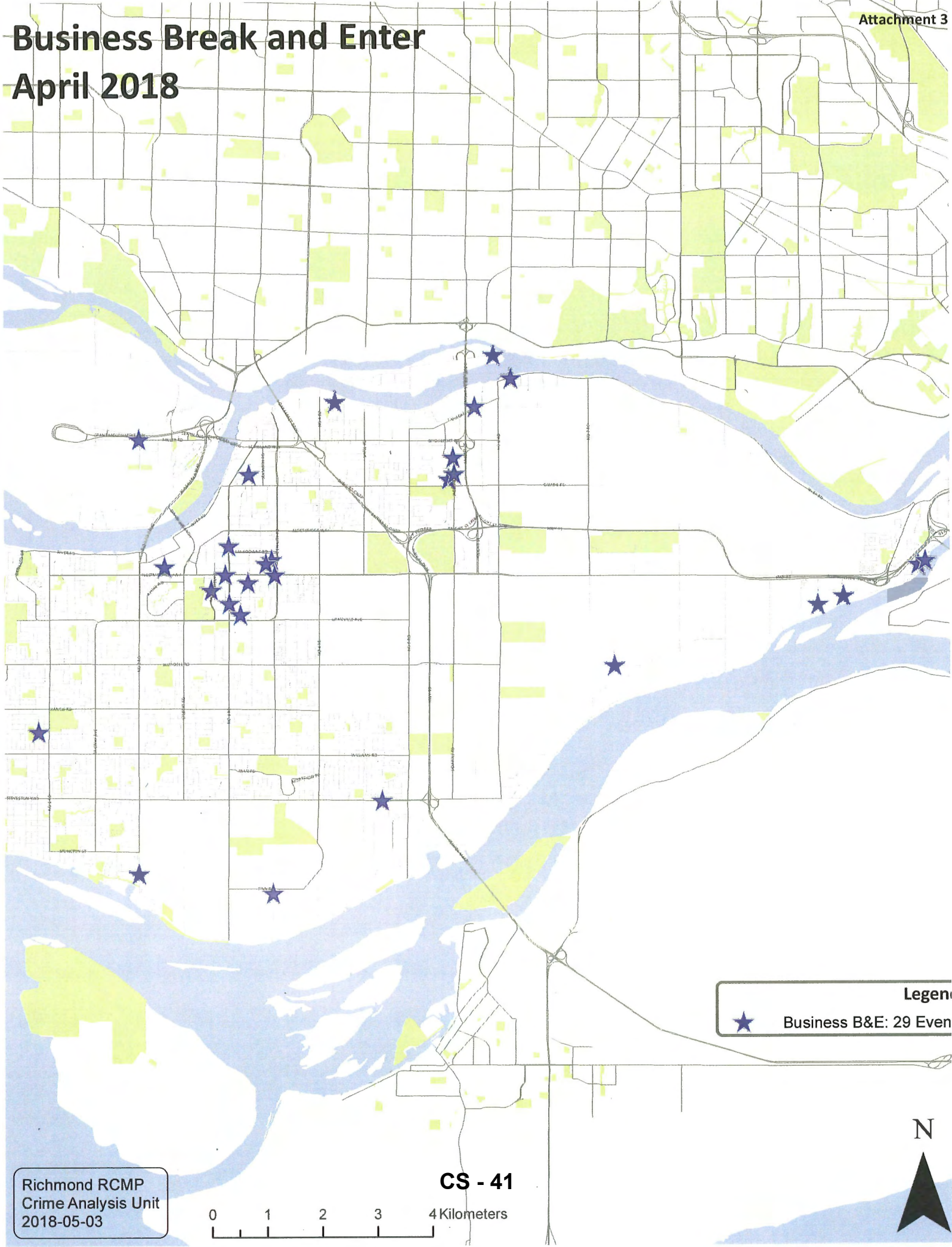
	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	April-18	April		2017	2018	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	105	101.2	92-110	425	404	-5%	-21
Robbery UCR 1610 (1-3)	2	4.4	1-7	19	19	0%	0
Assault Common UCR 1430	40	35.0	31-39	143	149	4%	6
Assault Serious UCR 1410, 1420	12	8.0	7-9	37	42	14%	5
Sexual Offences UCR 1345, 1330, 1356, 1310	16	9.4	5-14	27	56	107%	29
PROPERTY CRIME (UCR 2000-Series Offences)	675	635.8	573-699	2736	2668	-2%	-68
Business B&E UCR 2120-1	29	27.4	24-30	172	145	-16%	-27
Residential B&E UCR 2120-2	48	52.2	44-61	262	267	2%	5
Auto Theft UCR 2135 (1-10), 2178	23	25.0	21-29	109	79	-28%	-30
Theft from Auto UCR 2132, 2142	228	188.4	134-243	777	863	11%	86
Theft UCR 2130, 2140	96	103.0	88-118	421	373	-11%	-48
Shoplifting UCR 2133, 2143	69	57.8	50-66	206	281	36%	75
Fraud UCR 2160 (all), 2165, 2166	68	61.6	50-74	326	275	-16%	-51
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	182	159.0	144-174	637	700	10%	63
Arson UCR 1629, 2110	1	3.6	3-5	12	7	-42%	-5
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	962	896.0	816-976	3798	3772	-1%	-26
DRUGS (UCR 4000-Series Offences)	62	65.4	43-88	218	188	-14%	-30
MHA RELATED CALLS (MHA files or Mental Health flag)	119	114.0	95-133	509	448	-12%	-61

Prepared by Richmond RCMP Crime Analysts.

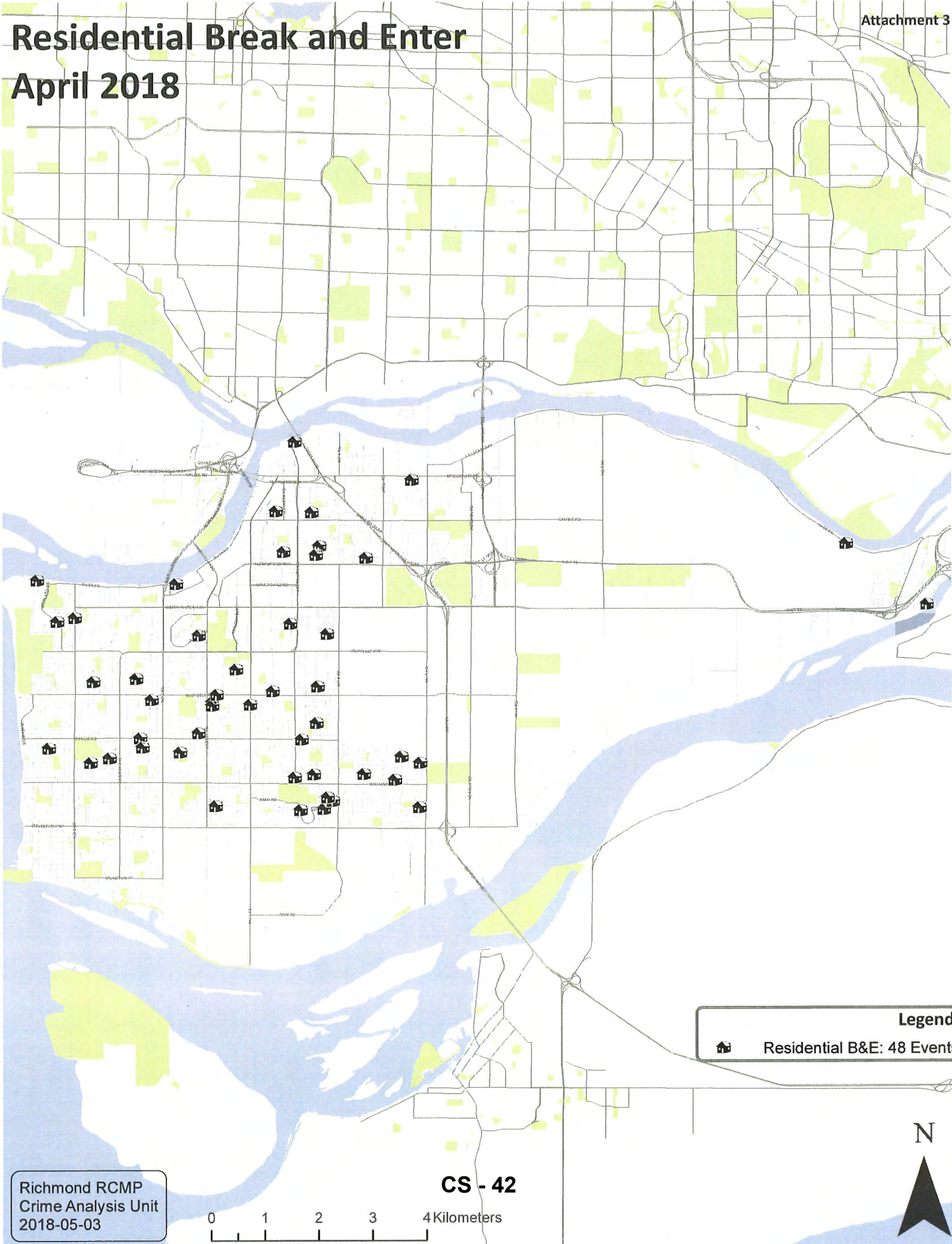
Data collected from PRIME on 2018-05-02. Published 2018-05-03.

These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

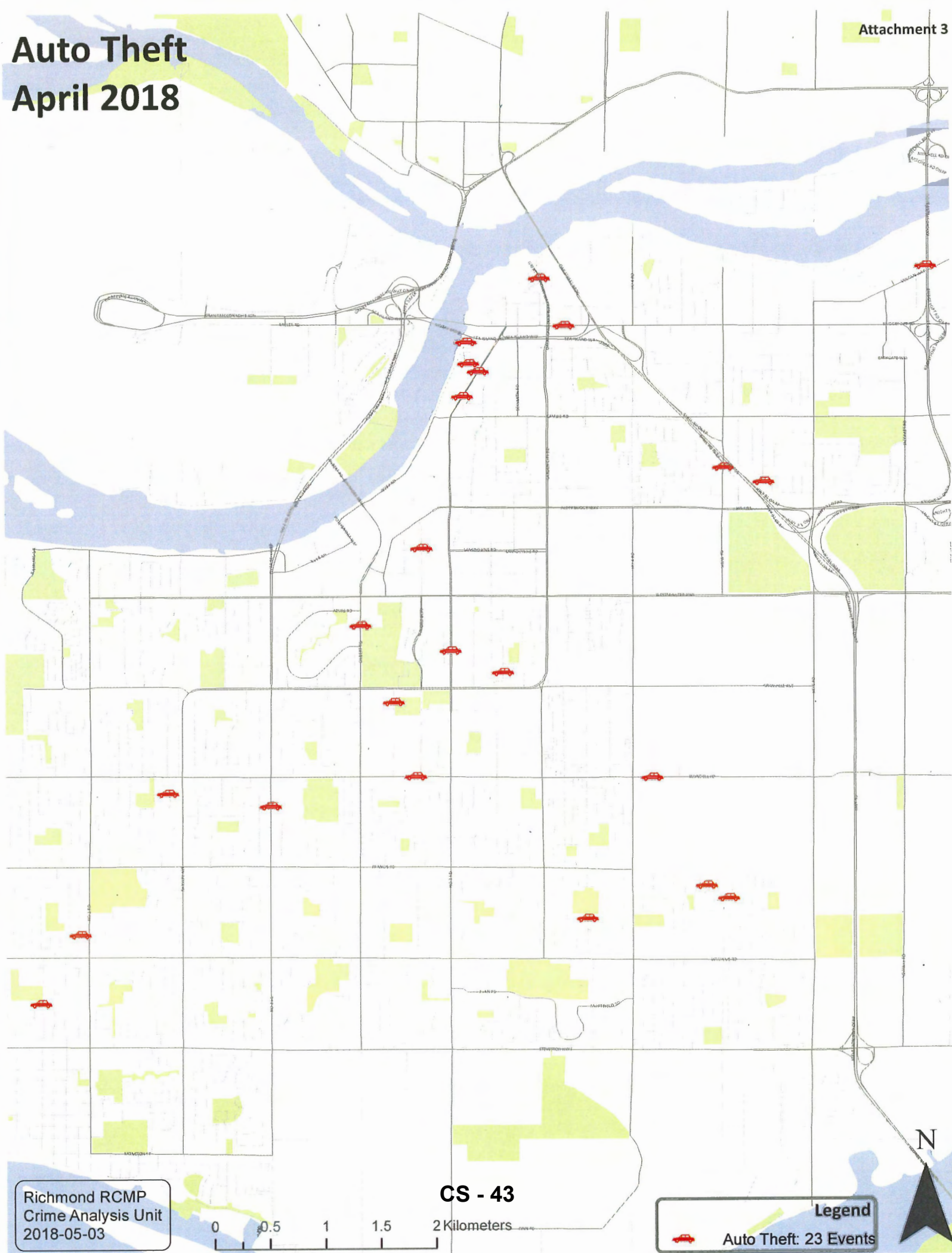
Business Break and Enter April 2018



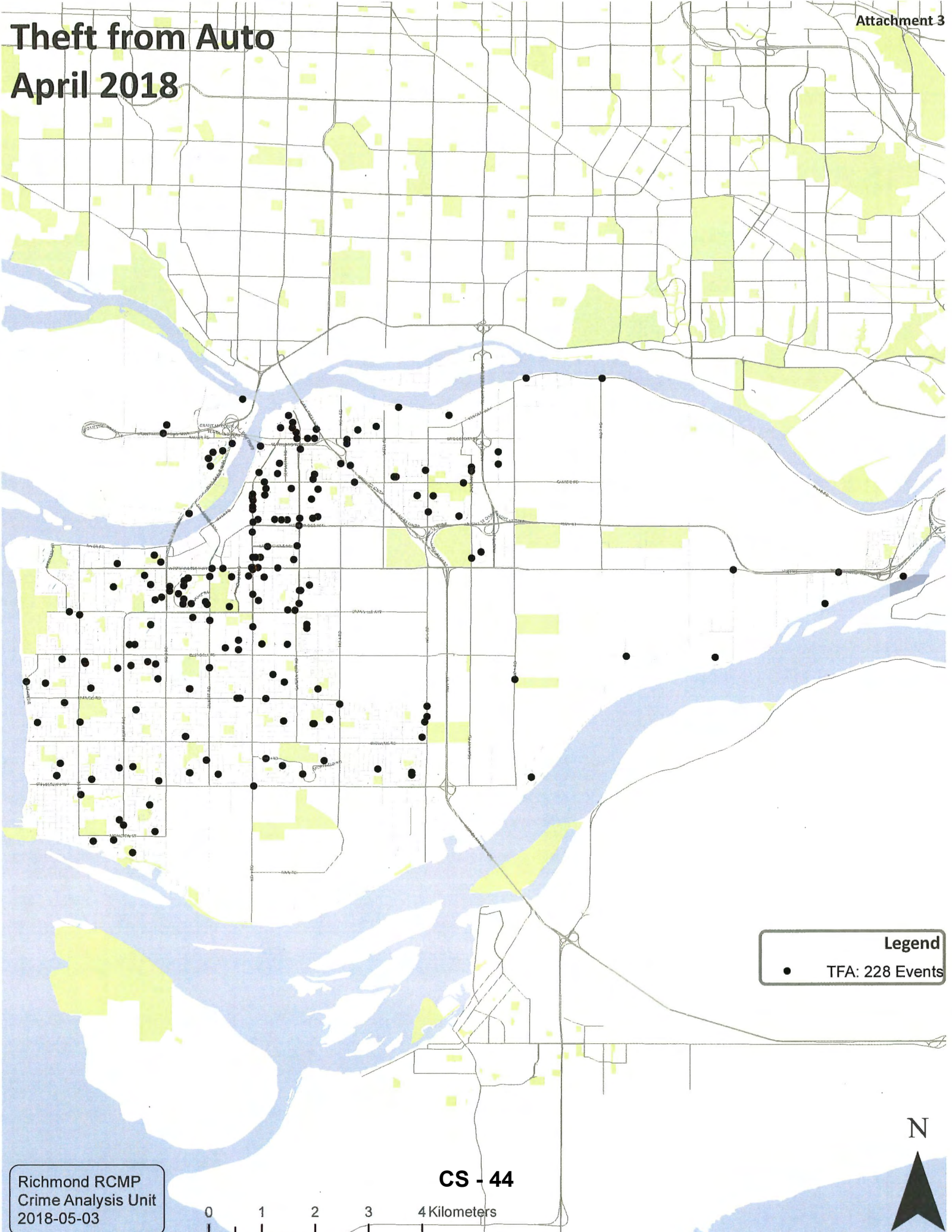
Residential Break and Enter April 2018



Auto Theft April 2018



Theft from Auto April 2018





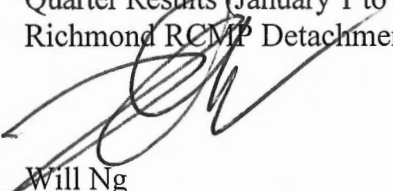
City of Richmond



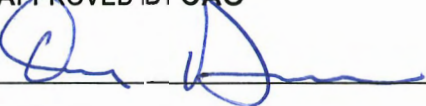
Report to Committee

To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: May 17, 2018
File: 09-5000-01/2018-Vol 01
Re: 2017-2018 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2018)

Staff Recommendation

That the report titled "2017-2018 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2018)", dated May 17, 2018 from the Officer in Charge, Richmond RCMP Detachment, be received for information.


Will Ng
Superintendent, Officer in Charge
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

On April 11, 2017, Richmond City Council adopted the priorities listed in the report “2017–2018 RCMP Richmond Detachment Annual Performance Plan – Community Priorities”, dated March 6, 2017.

The priorities selected were:

1. Property Crime
2. Organized Crime – Drug Offences
3. Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

This report supports Council’s 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.2. Program and service enhancements that improve community safety services in the City.

1.3. Improved perception of Richmond as a safe community.

1.4. Effective interagency relationships and partnerships.

Analysis

Community Priority 1: Property Crime

Objective

- i. A two per cent reduction in total property crimes from the last five years’ average totals.¹

Actions

Throughout the 2017-2018 fiscal year, Richmond Detachment employed various strategies to target property crime offenders. In the fourth quarter these efforts included the deployment of bait cars and bait bikes, patrols of crime hot spots and collaborations with partner agencies. One of the primary continuous efforts involves the use of evidence and intelligence-based offender management. The integrated use of these strategies has contributed to the significant arrests of prolific and priority offenders. In total, three priority offenders and two prolific offenders were arrested this quarter.

¹ Five year average of 7,946- Revised from the 2017-2018 Richmond RCMP Detachment Annual Performance Plan Community Priorities, dated March 6, 2017, which was based on projections for the last quarter of 2016-2017.

In January 2018, police officers from Richmond Detachment's Prolific Offender Suppression Team, with assistance from General Duty police officers, coordinated a vehicle stop of a well-known prolific offender. The offender was arrested for driving while prohibited. Moreover, the individual's vehicle was towed and impounded for seven days.

In February 2018, a female suspect was observed exiting a building after a mail theft incident had occurred. RCMP officers searched the area and the Integrated Police Dog Services deployed a police dog to assist in locating the suspect. The suspect was arrested and charged with multiple offences, including theft of mail and break and enter. This individual was the primary suspect in a series of mail thefts in Richmond and this arrest contributed to a reduction in the number of commercial break and enters for the month of February. This offender was also a suspect in other jurisdictions for the same crime types.

The arrest of another prolific offender occurred after the activation of a bait car. Police located the suspect shortly after the bait car was stolen and the vehicle was stopped. A female passenger was also arrested on an outstanding warrant. It was later determined that the male had also breached two of his probation conditions during the course of the vehicle theft.

On March 14 and 15, 2018, RCMP officers from the Crime Reduction Unit partnered with local Loss Prevention Officers to target crime at multiple retail locations in central Richmond.² Twenty-six suspects were arrested over a two day period, including an arrest which occurred as a result of a bait bike activation. Other arrests were for outstanding warrants, theft, commission of fraud and breach of undertaking.

Volunteer engagement is another important component of the Detachment's crime reduction strategy. This quarter there were nine volunteer bike patrol deployments and 115 volunteer foot/van patrol deployments, resulting in 1,110 volunteer patrol hours for suspicious activities. In a joint partnership with ICBC, volunteers were also deployed to distribute Lock Out Auto Crime prevention notices. A total of 10,319 notices were issued during this quarter.

² Crime Reduction Unit includes Property Crime Unit, Prolific Offender Suppression Team and Bike Squad.

Results

The following table outlines the total property crime files for 2016-2017 and 2017-2018:

Quarter	Date Range	Total Property Crime Files 2016-2017	Total Property Crime Files 2017-2018	Quarterly Goal 2017-2018 ³
1	Apr. 1 – Jun. 30	2,057	1,868	1,947
2	Jul. 1 – Sept. 30	1,944	1,766	1,946
3	Oct. 1 – Dec. 31	1,839	1,982	1,949
4	Jan. 1 – Mar.31	2,163	1,993	1,945
Total		8,003	7,609	7,787

Source: PRIME Statistics April 6, 2018

The Detachment achieved notable success targeting the objective of reducing property crime. The total number of property crime files decreased by four per cent compared to the five year average. Year over year, the decline was even more considerable, marking a five per cent reduction from the 2016-2017 year.

In addition, certain crime types saw even more substantial decreases. For example, compared to the previous fiscal year's totals, mail theft declined by 46 per cent, commercial break and enters declined by 14 per cent and theft of auto declined by 13 per cent. Offender management was a key factor in this success as many reductions in property crime were as a result of prolific offenders brought to custody for extended periods of time. The Detachment plans to build on these successes through the continuous implementation of a robust crime reduction strategy.

Community Priority 2: Organized Crime – Drug Offences

Objectives

This priority has two targets:

- i. A five per cent increase in total drug offences from the last five years' average.⁴
- ii. Deliver DARE to every fifth grade class in the Richmond School District.

Actions

This quarter, 676 students in 18 classes across 17 Richmond schools graduated from the Drug Abuse Resistance Education Program (DARE). Police officers from the Youth Section, including the program facilitator, attended these graduations.

Another initiative, which promotes the reduction of youth in conflict with the law, is the Youth Intervention Program (YIP). This program prevents and reduces incidents of crime involving

³ The target for the 2017-2018 fiscal year of 7,797 has been divided into quarters in order to facilitate progress updates.

⁴ Five year average of 747- Revised from the 2017-2018 Richmond RCMP Detachment Annual Performance Plan Community Priorities, dated March 6, 2017, which was based on projections for the last quarter of 2016-2017.

youth through intervention and Richmond School District partnerships. In this quarter there were 28 YIP referrals, of which six involved drug counselling issues.

During this quarter, eight proactive uniform gang patrols were conducted by the Organized Crime Unit (OCU). Patrols resulted in 107 commercial business checks of various bars, restaurants and the casino, as well as street checks of individuals identified in the current Lower Mainland gang conflict. The primary objective of these checks is to display a consistent police presence and to deter gangs/violence.

As part of this priority, illegal drinking establishments continue to be addressed. Three illegal drinking establishments were disrupted and shut down during this quarter. The Detachment's commitment to the prevention of this illegal activity is rooted in public safety concerns such as gambling, fire hazards, overcrowding, congregation of the criminal element, unlicensed liquor service and impaired drivers leaving these premises.

The dangers of fentanyl have been highlighted in the last couple of years, including its contribution to exponential increases in illicit drug overdose deaths across the Lower Mainland. This quarter, a provincially funded project which targeted fentanyl and gang-related drug trafficking was concluded by Richmond's Organized Crime Unit (OCU). The investigation resulted in charges against three suspects for drug trafficking cocaine, heroin and fentanyl. In a separate investigation, Richmond Detachment's OCU arrested a known gang associate for drug trafficking.

Results

The following table outlines the total drug offences for 2016-2017 and 2017-2018:

Quarter	Date Range	Total Drug Offences 2016-2017	Total Drug Offences 2017-2018	Quarterly Goal 2017-2018 ⁵
1	Apr. 1 – Jun. 30	262	218	196
2	Jul. 1 – Sept. 30	207	168	196
3	Oct. 1 – Dec. 31	163	148	196
4	Jan. 1 – Mar. 31	189	134	196
Total		821	668	784

Source: PRIME Statistics April 6, 2018

The number of drug offences in the 2017-2018 fiscal year declined by nine per cent from the previous year. Compared to the five year average, the number of drug offences this fiscal year declined by 11 per cent. This could be largely attributed to a 24 per cent decrease in drug offences in Zone 1 (Sea Island). A more formal analysis would be required to determine the cause of this decrease.

⁵ The target for the 2017-2018 fiscal year has been divided into quarters in order to facilitate progress updates.

While the objective of increasing the number of drug offences was not realized, the Detachment continues to promote increased enforcement measures and offered additional drug related training to General Duty police officers.

Community Priority 3: Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

Objectives

This priority has two targets:

- i. A five per cent reduction in mental health related calls for service.⁶
- ii. A 10 per cent reduction in mental health related high volume individuals.⁷

Actions

The introduction of Vancouver Coastal Health's Assertive Community Treatment (ACT) team during the previous quarter has helped to supplement the capacity of the Vulnerable Persons Unit (VPU). Richmond Detachment played an active role in collaborating services for vulnerable clients. During the fourth quarter of the 2017-2018 fiscal year, ACT received several clients who are high risk and high users of emergency services.

Community partnerships play a prominent role in addressing the issue of vulnerable clients in Richmond. A recent police file involved a victim of domestic violence, who also faced mental health challenges, addiction issues and homelessness. Through intervention provided by the VPU, and the victim's family, the victim was directed to mental health and addiction services provided through VCH. This connection involved assistance from Atira, which is a local not-for-profit organization that provides support and housing for female victims of violence.

The VPU has taken steps to identify more accurate processes to capture the volume of mental health-related calls for service for the purpose of accurately capturing statistics. A high volume client generated upwards of 100 files last year as a result of mental health related calls for service. Many of the files generated by this individual were due to a medical condition affecting her memory. More appropriately identifying these types of files will result in a more accurate representation of mental health related incidents for the future.

⁶ Using 2016-2017 as the baseline year. Revised from the 2017-2018 Richmond RCMP Detachment Annual Performance Plan Community Priorities, dated March 6, 2017, which was based on projections for the last quarter of 2016-2017.

⁷ Individuals with three or more negative role codes in mental health-related calls. 58 individuals were used as the baseline for the 2017-2018 Richmond RCMP Detachment Annual Performance Plan Community Priorities, dated March 6, 2017. Based on the updated statistic of 67 individuals, the target was revised to seven.

Results

The following table outlines the total mental health related calls for service for 2016-2017 and 2017-2018:

Quarter	Date Range	Mental Health Related Calls 2016-2017 ⁸	Mental Health Related Calls 2017-2018	Quarterly Goal 2017-2018 ⁹
1	Apr. 1 – Jun. 30	354	370	330
2	Jul. 1 – Sept. 30	313	356	329
3	Oct. 1 – Dec. 31	396	360	330
4	Jan. 1 – Mar. 31	365	329	329
Total		1,428	1,415	1,318

Source: PRIME Statistics April 6, 2018

The number of mental health related calls for service in the 2017-2018 fiscal year decreased by one per cent from the previous year's total. While the Detachment did not meet the target of reducing the number of mental health-related calls for service by five per cent, the decline experienced in the 2017-2018 fiscal year indicates a positive trend. This is significant as the Detachment provided training sessions and audits throughout the year which were designed to help members recognize mental health related files. Therefore better training has led to a better representation of calls for service.

The Detachment was successful in reaching the second objective by reducing the number of high volume clients. Out of the 67 individuals who had been identified as high volume clients, 31 did not generate any calls for service in the 2017-2018 fiscal year. This indicates that 46 per cent of individuals who had generated four or more calls for service last year did not have a single file in the 2017-2018 fiscal year.

Financial Impact

None.

⁸ In order to take into consideration file reviews and quality assurance audits, this number was recently revised based on current PRIME data. This number is a more accurate representation of the mental health-related files generated in the 2016-2017 fiscal year.

⁹ The target for the 2017-2018 fiscal year has been divided into quarters in order to facilitate progress updates.

Conclusion

Richmond Detachment implemented various initiatives to support the community priorities and objectives established in the 2017-2018 Annual Performance Plan. The Detachment experienced significant success in achieving most of these targets. Where targets were not met, analysis was conducted to develop future strategic policing initiatives, which will be implemented in the 2018-2019 Annual Performance Plan. The Richmond RCMP continues to support the City of Richmond's public safety strategy using evidence-led approaches to target criminality, offender management and crime prevention.



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