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**Community Safety Committee**

**Anderson Room, City Hall  
6911 No. 3 Road**

**Tuesday, June 11, 2019  
4:00 p.m.**

Pg. #      ITEM

MINUTES

**CS-4**      *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on May 14, 2019.*



NEXT COMMITTEE MEETING DATE

July 9, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

- 1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - APRIL 2019**  
(File Ref. No. 12-8060-01) (REDMS No. 6181948)

**CS-12**

**See Page CS-12 for full report**

*Designated Speaker: Carli Williams*

STAFF RECOMMENDATION

*That the staff report titled “Community Bylaws Monthly Activity Report – April 2019”, dated May 8, 2019, from the General Manager, Community Safety, be received for information.*



2. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - APRIL 2019**

(File Ref. No. 09-5000-01) (REDMS No. 6183604 v. 3)

CS-18

See Page CS-18 for full report

*Designated Speaker: Fire Chief Tim Wilkinson*

STAFF RECOMMENDATION

*That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – April 2019”, dated May 15, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.*



3. **FIRE CHIEF BRIEFING**

(Verbal Report)

*Designated Speaker: Fire Chief Tim Wilkinson*

Items for discussion:

None.

4. **RCMP MONTHLY ACTIVITY REPORT - APRIL 2019**

(File Ref. No. 09-5000-01) (REDMS No. 6163353 v. 2)

CS-29

See Page CS-29 for full report

*Designated Speaker: Supt. Will Ng*

STAFF RECOMMENDATION

*That the report titled “RCMP Monthly Activity Report – April 2019”, dated May 14, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.*



5. **2018-2019 RCMP ANNUAL PERFORMANCE PLAN FOURTH QUARTER (JANUARY 1 - MARCH 31, 2019)**

(File Ref. No. 09-5000-01) (REDMS No. 6163331 v. 2)

CS-50

See Page CS-50 for full report

*Designated Speaker: Supt. Will Ng*

STAFF RECOMMENDATION

*That the report titled “2018-2019 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2019)”, dated May 13, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.*



6. **RCMP/OIC BRIEFING**

(Verbal Report)

*Designated Speaker: Supt. William Ng*

Items for discussion:

None.

7. **COMMITTEE STANDING ITEM**

*E-Comm*

8. **MANAGER’S REPORT**

ADJOURNMENT





## Community Safety Committee

Date: Tuesday, May 14, 2019

Place: Anderson Room  
Richmond City Hall

Present: Councillor Bill McNulty, Chair  
Councillor Alexa Loo  
Councillor Carol Day  
Councillor Kelly Greene  
Councillor Harold Steves

Also Present: Councillor Chak Au  
Councillor Michael Wolfe

Call to Order: The Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on April 9, 2019, be adopted.*

**CARRIED**

### DELEGATIONS

1. With the aid of a PowerPoint presentation (copy on-file, City Clerk's Office), Aaron Harnden, representing Royal Canadian Marine Search and Rescue (RCMSR), reviewed 2018 activities, highlighting community engagement events and boating safety awareness.

Discussion ensued with regard to (i) training activities, (ii) RCMSR response times, (iii) volunteer recruitment and activities, (iv) funding support from the Vancouver Airport Authority, and (v) addition of a new vessel and equipment.



## Community Safety Committee

### Tuesday, May 14, 2019

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As a result of the discussion regarding funding for new equipment and responding to incidents near the Vancouver Airport, staff were directed to send a letter of support for RCMSR's funding request from the City to the Vancouver Airport Authority. It was noted that RCMSR will provide information to staff related to the funding request.

Committee commended the RCMSR on their maritime responses and community works.

## COMMUNITY SAFETY DIVISION

### 2. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – MARCH 2019

(File Ref. No. 12-8060-01) (REDMS No. 6165081)

Staff reviewed the March 2019 Activity Report noting that (i) Bylaw staff are equipped and trained to respond to dog complaints and shifts typically start at 7:00 a.m., (ii) patrols of various parks are conducted and canvassers will be distributing pamphlets with information highlighting the City's dog regulations to dog owners in the summertime, (iii) Bylaw staff conduct patrols of high traffic public parking areas for parking violations, (iv) the City can take escalating action on short-term rental offenders that include fines and further legal action, and (v) a staff report on short-term lodging and boarding accommodation is forthcoming.

Discussion ensued with regard to (i) increasing patrols of dog off-leash areas, (ii) escalating enforcement of illegal short-term rentals and repeat offenders, (iii) increasing Bylaw staff to respond to short-term rental offenses, (iv) enforcement of illegal ride-sharing services, and (v) parking enforcement in high-traffic areas.

As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

***That the City conduct more assertive enforcement of short-term rentals, including issuance of multiple tickets, and proactive enforcement.***

The question on the motion was not called as discussion ensued with regard to (i) reviewing Bylaw staffing levels, (ii) reviewing a registration process for short-term lodging and boarding accommodation, and (iii) utilizing software technology to track illegal short-term rental listings.

The question on the motion was then called and it was **CARRIED** with Cllr. Loo opposed.

Discussion ensued with regard to investigating short-term rental listings, and as a result of the discussion, the following **referral motion** was introduced:

**Community Safety Committee**  
**Tuesday, May 14, 2019**

---

It was moved and seconded

*That staff explore hiring additional Bylaw staff to:*

- (1) actively investigate every short-term rental and bed and breakfast listing in Richmond;*
  - (2) increase parking enforcement; and*
  - (3) increase dog enforcement;*
- and report back.*

The question on the motion was not called as discussion ensued with regard to (i) the allocation of Bylaw staff to the enforcement of parking violations and short-term rentals, (ii) training of Bylaw staff, and (ii) reviewing short-term rental enforcement in other jurisdictions.

The question on the motion was then called and it was **CARRIED** with Cllr. Loo opposed.

It was moved and seconded

*That the staff report titled “Community Bylaws Monthly Activity Report – March 2019”, dated April 18, 2019, from the General Manager, Community Safety, be received for information.*

**CARRIED**

**3. BUSINESS LICENCES QUARTERLY REPORT – FIRST QUARTER 2019**

(File Ref. No. 12-8275-01) (REDMS No. 6167688)

Discussion ensued with regard to enforcement of illegal ridesharing services and promoting public awareness of avoiding illegal ridesharing services, including signage in Vancouver Airport.

It was moved and seconded

*That the staff report titled “Business Licences Quarterly Report – First Quarter 2019”, dated April 12, 2019, from the General Manager Community Safety be received for information.*

**CARRIED**

Carli Williams, Manager, Community Bylaws and Licencing, noted Richmond recently partnered with the City of Delta and Surrey to conduct a one-day business license enforcement of tradespersons and mobile contractors. She added that 10 Richmond inspectors were dispatched and that approximately 120 licenses were checked. Ms. Williams further noted that a memorandum on the matter will be provided to Council.

**Community Safety Committee**  
**Tuesday, May 14, 2019**

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4. **EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT – FIRST QUARTER 2019**

(File Ref. No. 09-5126-01) (REDMS No. 6165079 v. 3)

Discussion ensued with regard to public participation in the workshops related to the Richmond Resilient Communities Program (RRCPP) and options to combine workshops together. Christopher Pattullo, Acting Manager, Emergency Programs, noted various community groups were involved in the workshops.

*Cllr. Wolfe left the meeting (4:57 p.m.) and returned (5:00 p.m.).*

Discussion then ensued with regard to (i) the potential risks associated with the proposed Liquid Natural Gas plant along the Fraser River, (ii) working with Kwantlen Polytechnic University to analyze public awareness of disaster readiness, and (iii) working with Richmond School District No. 38 on earthquake preparedness and education.

In reply to queries from Committee, Cecilia Achiam, General Manager, Community Safety, noted that staff can look into the earthquake emergency procedures for the Canada Line and the caller identification used in the BC Emergency Alerting System test.

It was moved and seconded

*That the staff report titled “Emergency Programs Quarterly Activity Report – First Quarter 2019”, dated April 16, 2019, from the General Manager, Community Safety, be received for information.*

**CARRIED**

5. **POTENTIAL FOR RICHMOND FIRE-RESCUE PERSONNEL TO PERFORM BASIC PARAMEDIC DUTIES**

(File Ref. No.) (REDMS No. 6156213 v. 3)

Discussion ensued with regard to (i) the cost to train Richmond Fire-Rescue staff (RFR) for Emergency Medical Responder (basic paramedic duties) certification, (ii) ensuring timely response for emergency pre-hospital medical care in the city, (iii) the emergency medical service levels provided in other fire departments in the province, and (iv) options to implement training for RFR staff to perform basic paramedic duties.

In reply to queries from Committee, Tim Wilkinson, Fire Chief, Richmond Fire-Rescue, noted that RFR staff can be trained with enhanced medical responder training but will require authorization from the BC Emergency Health Services (BCEHS) to practice the enhanced skills.

Discussion ensued with regard to the Province’s ongoing review of fire departments providing higher levels of medical care, and as a result of the discussion, the following **motion** was introduced:

**Community Safety Committee**  
**Tuesday, May 14, 2019**

---

It was moved and seconded

*That a letter be written to the Province, requesting an update be provided on the Auditor General's audit regarding "Access to Emergency Health Services Within the Province of British Columbia."*

**CARRIED**

It was moved and seconded

*That the staff report titled "Potential for Richmond Fire-Rescue Personnel to Perform Basic Paramedic Duties" dated April 23, 2019 be received for information.*

**CARRIED**

**6. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MARCH 2019**

(File Ref. No. 09-5000-01) (REDMS No. 6155502)

Fire Chief Wilkinson reviewed the March 2019 activities, noting that the number of fire incidents typically vary each month. He added that RFR have acquired carbon monoxide monitors for RFR staff and that staff will be trained on their use.

It was moved and seconded

*That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – March 2019", dated April 8, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.*

**CARRIED**

**7. FIRE CHIEF BRIEFING**

(Verbal Report)

**(i) Public Works Open House (May 11)**

Fire Chief Wilkinson noted that RFR participated in the Public Works Open House on May 11, 2019 and that the event was well attended.

**(ii) Doors Open Richmond (June 1 and 2)**

Fire Chief Wilkinson noted that Brighthouse Fire Hall No. 1 will be open for Doors Open Richmond on June 1 and 2, 2019, and will have live demonstrations and activities for families.

*Cllr. Steves left the meeting (5:19 p.m.) and returned (5:21 p.m.).*

**Community Safety Committee**  
**Tuesday, May 14, 2019**

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8. **RCMP MONTHLY ACTIVITY REPORT – MARCH 2019**

(File Ref. No. 09-5000-01) (REDMS No. 6149871 v. 2)

Will Ng, Superintendent, Officer in Charge, reviewed Richmond RCMP activities, noting that (i) break and enter crimes have decreased, (ii) the methodology to collect data on sexual assaults and offenses have changed and may lead to higher statistics, (iii) mental health related calls have increased, however multiple calls maybe attributed to a few individuals, (iv) the Richmond RCMP have engaged in roadblocks and visible traffic enforcement.

Discussion ensued with regard to (i) targeting break and enter hotspots and engaging in public awareness on property crime, (ii) placing community police stations in higher crime areas and involving the development community to develop the stations, and (iii) improving response rates in the Hamilton area.

In reply to queries from Committee, Supt. Ng noted that Richmond RCMP staff can explore eligibility for a Provincial Situation Table grant and study the relationship between social media dating platforms and sexual offenses.

Discussion ensued with regard to the installation of intersection cameras, and Ms. Achiam noted that the Province is in the process to approve their use and that staff can provide a memorandum on the matter. It was suggested that intersection cameras be added as an item in the next open and closed Community Safety Committee meeting.

It was moved and seconded

*That the report titled “RCMP Monthly Activity Report – March 2019”, dated April 10, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.*

**CARRIED**

9. **2019 – 2020 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN – COMMUNITY PRIORITIES**

(File Ref. No. 09-5000-01) (REDMS No. 6154208 v. 3)

Supt. Ng reviewed the Community Priorities of addressing property crime, organized crime, vulnerable persons and road safety, noting that the Richmond RCMP (i) will be targeting to reduce property crime by 5%, (ii) will be targeting various areas of organized crime including drug trafficking and money laundering and will be reviewing methods to disrupt organized crime activities such as through seizure of assets of organized crime, (iii) will be working with Vancouver Coastal Health to implement a Mental Health Action Team with a Youth officer called Foxtrot 80 to respond to mental health related calls, and (iv) will increase traffic enforcement and road safety public awareness.

**Community Safety Committee**  
**Tuesday, May 14, 2019**

---

In reply to queries on police presence in the River Rock Casino, Ms. Achiam noted that through an agreement, the River Rock Casino provides funding for four general duty police officers.

Discussion ensued with regard to (i) curtailing money laundering activities, (ii) targeting distracted drivers, and (iii) responding to mental health incidents at the Vancouver Airport.

It was moved and seconded

*That the priorities listed in the staff report titled "2019-2020 Richmond RCMP Detachment Annual Performance Plan – Community Priorities", dated April 11, 2019, from the Officer in Charge, Richmond RCMP, be endorsed for inclusion in the Richmond Detachment Fiscal Year 2019-2020 (April 1, 2019 to March 31, 2020) RCMP Annual Performance Plan.*

**CARRIED**

**10. RCMP/OIC BRIEFING**

(Verbal Report)

**(i) Forward deploying members out of Hamilton Fire Station**

Supt. Ng noted that the Richmond RCMP will working with RFR to deploy officers from Fire Hall No. 5 in the Hamilton area. He added that the deployment would aid in response times in the area.

**(ii) Hamilton proactive patrols at homeless camps**

Supt. Ng noted that the Richmond RCMP will be maintaining a high visibility in the homeless camp in the Hamilton area and officers will be periodically checking the wellbeing of the campers.

**(iii) High visibility patrols at places of worship**

Supt. Ng noted that in response to recent incidents at places of worship, the Richmond RCMP will be conducting special patrols and will maintain a high visibility at local places of worship.

**11. MANAGER'S REPORT**

None.

**ADJOURNMENT**

It was moved and seconded

*That the meeting adjourn (5:50 p.m.).*

**CARRIED**

**Community Safety Committee**  
**Tuesday, May 14, 2019**

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Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, May 14, 2019.

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Councillor Bill McNulty  
Chair

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Evangel Biason  
Legislative Services Coordinator



# City of Richmond

## Report to Committee

**To:** Community Safety Committee  
**From:** Cecilia Achiam  
General Manager, Community Safety  
**Date:** May 8, 2019  
**File:** 12-8060-01/20-Vol01  
**Re:** **Community Bylaws Monthly Activity Report – April 2019**

### Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – April 2019”, dated May 8, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam  
General Manager, Community Safety  
(4122)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b> 	



## Staff Report

### Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

### Analysis

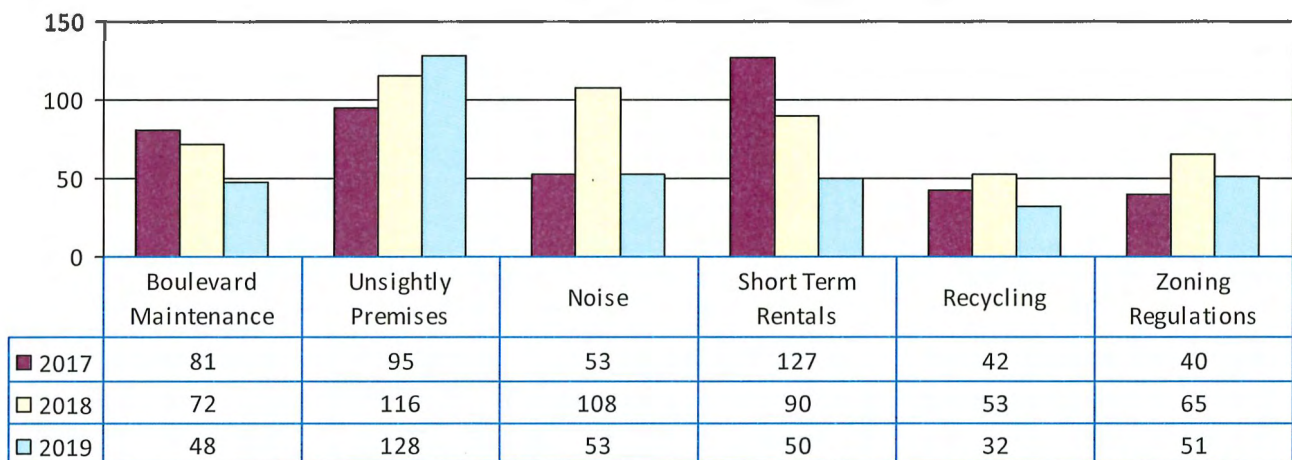
Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

### Property Use

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short-term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps.

During the month of April, bylaw officers continued to provide daily patrols of homeless camps in the Hamilton area in order to check on the well-being of the occupants and to ensure the site remains safe and clean. Staff are also preparing for an expected seasonal increase in complaints regarding short-term rentals.

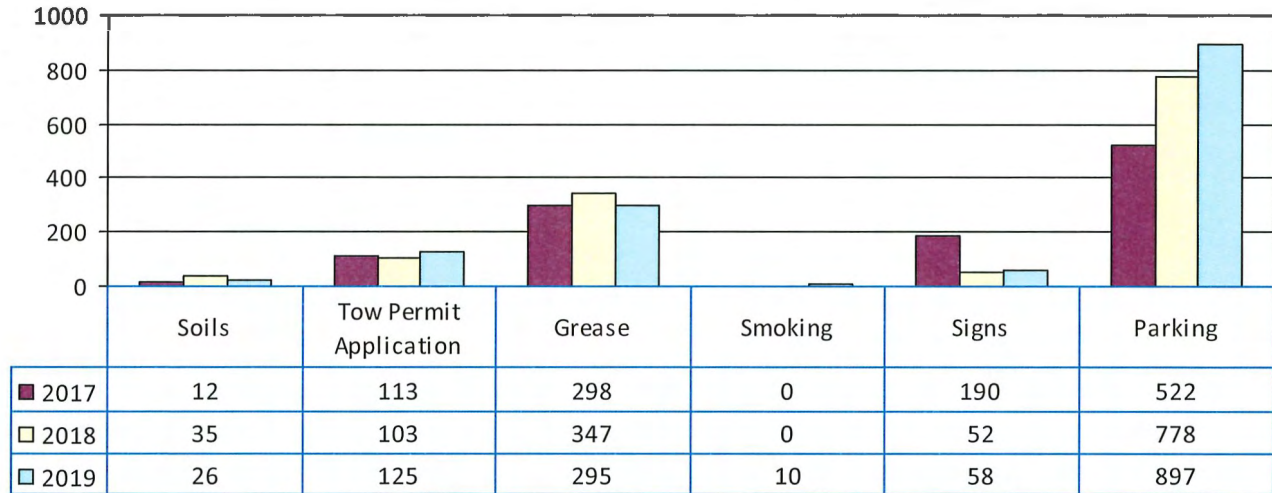
Figure 1: Property Use Calls For Service - April Year-To-Date Comparison



### Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of April, the Grease Officer undertook 81 grease-trap inspections which are reflected in the cumulative total shown in Figure 2. There were no violation notices issued for contraventions of the Drainage, Dike and Sanitary Sewer System Bylaw No. 7551.

Figure 2: Other Calls For Service - April Year-To-Date Comparison



### Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094. Four soil files were opened in April. The Officer continues to address issues of non-compliance on 38 properties in addition to monitoring 16 approved sites. There are 13 soil deposit proposals under various stages of review by City staff and/or the ALC. During the month of April, the Soil Bylaw Officer conducted 73 site inspections.

### Dog Licencing and Patrols

During the month of April, 200 dogs were licenced. The total amount of dogs licenced to date is 6,407.

Regional Animal Protection Society (RAPS) Officers, conduct monthly rotational patrols of the dikes, parks and school grounds within the City. The following were patrolled during the month of April which resulted in no contraventions of the Animal Control Regulation Bylaw No. 7932 or the Dog Licencing Bylaw No. 7138.

- McLean Park
- Brighthouse Park
- Hugh Boyd Secondary
- McDonald Beach
- Dover Park
- Sea Island Elementary
- Steveston Village
- Garry Point
- William Cook Elementary
- Steveston Water Park
- South Arm Park
- Mitchell Elementary

- Cambie Community Park
- West Dikes Trail
- Manoah Steves Elementary
- Homma Elementary
- Britannia Shipyards
- Terra Nova Park

### Parking

Parking Officers continue to focus on safety and gain compliance through education and ticketing while conducting their daily patrols. During the month of April, Parking Officers saw an increase in vehicles parking overnight where prohibited, such as the Bowling Green. Staff will be conducting evening patrols beginning in May to detour overnight parking in restricted areas.

For the month of April, Parking Officers issued 2,427 violations associated with various parking and stopping offences.

Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 3: Parking Violations Issuance Comparison

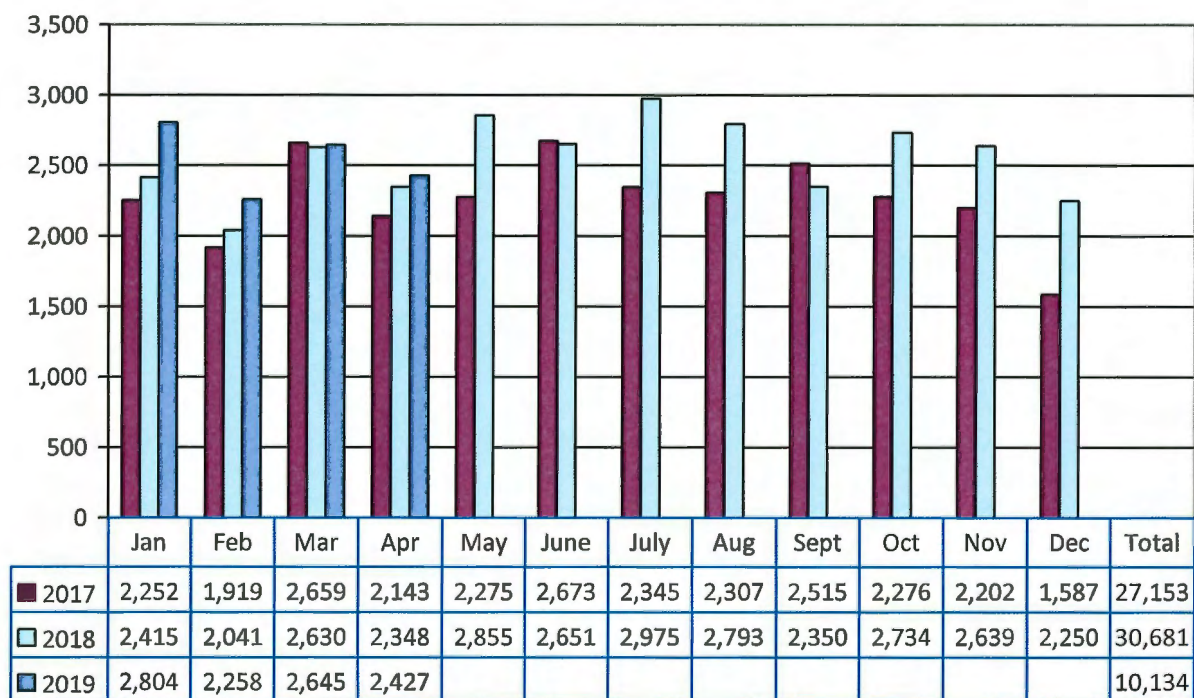
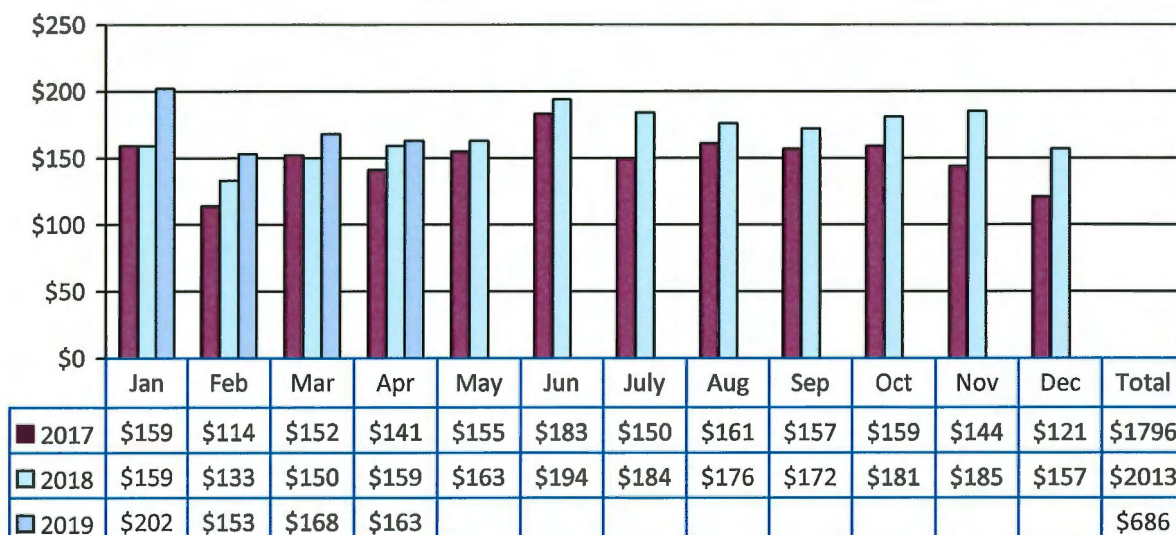




Figure 4: Consolidated Parking Program Revenue Comparison (000's)



### All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public. Table 1 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	April	YTD
Short-Term Rental Offences	1	12
Soil Removal & Fill Deposit Offences	0	1
Grease Trap Offences	0	4
Parking & Stopping Offences	2427	10134
Animal Control Offences	10	37
<b>Totals</b>	<b>2438</b>	<b>10185</b>

### Adjudication

The next adjudication session, scheduled for June 11, 2019, will consist of 13 violations in contravention of City of Richmond Bylaws.

### Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false

alarm incidents (which are reported at year end only), tow permits and other permits and bylaw fines. These figures are shown in Table 2.

Table 2: Department Revenue by Source

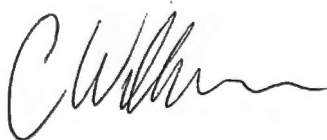
Program Revenue	Budget Apr 2019	Actual Apr 2019	YTD Budget Apr 2019	YTD Actual Apr 2019
Contract Revenue <sup>1</sup>	0	0	0	15,000
Filming Revenue	0	1,833	0	11,871
Dog Licences	11,825	9,125	133,676	150,383
Towing Permits	989	2,003	7,367	7,231
Other Permits <sup>2</sup>	2,349	600	17,502	37,007
Other Bylaw Fines <sup>3</sup>	2,804	11,425	22,836	35,450
Parking Revenue <sup>4</sup>	199,769	162,742	615,405	686,097
<b>Total Revenue</b>	<b>\$217,736</b>	<b>\$187,728</b>	<b>\$796,786</b>	<b>\$943,039</b>

### Financial Impact

None.

### Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Williams  
Manager, Community Bylaws  
And Licencing  
(604-276-4136)



Susan Lloyd  
Manager, Parking Enforcement,  
Animal Control And Administration,  
Community Bylaws  
(604-247-4467)

<sup>1</sup> City Towing Contract with Rusty's

<sup>2</sup> Newspaper box and soil permit applications

<sup>3</sup> Property Use and Animal control violations

<sup>4</sup> Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** May 15, 2019

**From:** Tim Wilkinson  
Fire Chief, Richmond Fire-Rescue

**File:** 09-5000-01/2019-Vol 01

**Re:** Richmond Fire-Rescue Monthly Activity Report – April 2019

### Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – April 2019”, dated May 15, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson  
Fire Chief  
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO	

## **Staff Report**

### **Origin**

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

*We act as an effective team to proactively protect and enhance the City's livability by serving and educating our community, preventing harm and responding to emergencies.*

### **Analysis**

#### Community Involvement

RFR advances public safety awareness, education and community connections by providing valuable training activities, participation in community events and social media updates.

During April staff engaged with approximately 162 children and adults, while continuing to develop effective interagency relationships and partnerships within the community.

April 2019 events included:

- Safety presentations and hall tours with the following groups: Richmond Multicultural Community Services, Richmond Family Place, St Stephen's 150<sup>th</sup> Scout Group and Settlement Workers (SD38).
- Richmond Fire-Rescue hosted a supervised open burning of Chametz, part of the Jewish Passover celebrations at Fire Hall No. 1. Public Education staff were onsite to provide safety educational materials.

#### Prevention

RFR staff continued to work with local businesses on the Mobile Outdoor Food Service Unit (MOFSU) Inspection Program. The MOFSU program offers a pre-scheduled inspection day for Food Trucks in Richmond. Before applying for a business license in the City of Richmond, a mobile food truck is required to have a successful fire and life safety inspection. To assist the food truck owners and operators and the event coordinators, RFR offers one day per year where all interested food trucks may come and have their first inspection free.

The program has had over a 98% pass/approval rate since inception. During April there were 62 food trucks inspected. This event has proven to be so successful it has become the model for the BC Fire Chief's Food Truck inspection program.

#### Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In April 2019 there were a total 732 incidents, representing a six per cent reduction in calls from April 2018 (Attachment 1).



The average time on scene for RFR crews was 28 minutes; this is an increase over the 26 minutes in 2018. This is due to the nature and severity of each call.

In April 2019 there were 31 reportable fires to the Office of the Fire Commissioner; representing a 19 per cent increase from April 2018. The average figure for fires reported in April over the last five years, is 31. RFR continues to monitor fire activities to identify and create programs to respond to emerging trends.

RFR's emergency fire response goal is to maintain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases some ten-fold once the fire leaves the room of origin. Fire damage and property losses during April 2019 are estimated at \$403,010. This total includes \$403,010 for building/asset loss and \$0 for content loss. The total building/asset and content value at risk was estimated to be \$11,810,067 and the total value preserved from damage was \$11,407,057. These numbers translate to 97 per cent of value protected (Table 1); this is lower than the 99 per cent protected value observed in 2018.

<b>Table 1: Fire Calls By Type and Loss Estimates – April 2019</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building / Asset Value (\$)</b>	<b>Estimated Building / Asset Loss (\$)</b>	<b>Estimated Content Value (\$)</b>	<b>Estimated Content Loss (\$)</b>	<b>Estimated Total Value Preserved (\$)</b>
Residential:						
Single family	4	701,815	400,000	561,452	-	863,267
Multi family	4	10,407,800	10	20,000	-	10,427,790
Commercial / Industrial	3	100,000	-	-	-	100,000
Outdoor	18	1,000	-	-	-	1,000
Vehicle/Vessel	2	18,000	3,000	-	-	15,000
<b>Totals*</b>	<b>31</b>	<b>11,228,615</b>	<b>403,010</b>	<b>581,452</b>	<b>-</b>	<b>11,407,057</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

### Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable April 2019 incidents:

- April 9, 2019 – Residential fire on Bayview Street. RFR crews arrived to find a small smouldering fire on a unit porch of a multi residential structure. The tenant had attempted to extinguish a pile of newspapers that had been ignited by a carelessly disposed of smokers material. Crews extinguished the fire and recognised that the quick actions of two passing people had minimized the damage, as they had alerted the residents and had assisted with water application. A Fire Investigator determined the fire was caused by carelessly discarded smoking materials. RFR had a Fire Prevention Officer provide home fire safety information with the tenants. There were no injuries to residents or RFR crew members.



- April 9, 2019 – Trailer fire on Seabay Road. On arrival crews found several propane tanks mounted to the front of a trailer on fire. The trailer was stored on a property and in close proximity to a residence. RFR crews quickly contained and extinguished the fire before any spread occurred. Additional crews reported that they observed someone leaving the area and RCMP were immediately notified and given a description of the individual. The area was been secured and vapours from the propane tank were controlled. A Fire Investigator attended and there were no reported injuries to the public or RFR firefighters.
- April 13, 2019 – Suspicious fire on Boundary Road. Crews attended to the rear of a property to find a person burning copper wire with gasoline on a concrete patio area. The fire was extinguished and RFR crews advised the person of the City of Richmond's burning laws. Arriving RCMP were provided with a description of the person who had left the scene. RFR crews replaced the plywood board that had been removed to enter the premises.
- April 17, 2019 – Building fire on Ferguson Road. Upon arrival, crews assessed the situation to find the building contained a significant number of hazardous materials including dynamite and herbicides. There was a fire involving a portion of the building and some of the stored hazardous products. RFR's Haz-Mat personnel attended and provided support by accessing information on the hazardous materials through the Canadian Transport Emergency Centre. Crews were able to extinguish the fire using a DSPA Fire Suppression aerosol generating technology and CO2 extinguishers. The City's Engineering department was contacted to provide support to firefighting efforts with portable berms and diking to contain water runoff. Through risk management and planning RFR crews avoided any potential runoff. RFR collaborated with onsite property management to have a remediation contractor remove the affected products and make the site safe. RFR fire investigation concluded that the cause of the fire was improper storage of lithium batteries. There were no injuries reported.
- April 19, 2019 – Residential fire on Francis Road. RFR crews attended a structure of a residential attached garage. Crews extinguished the fire quickly containing it to the room of origin. A ventilation plan was initiated while crews carried out primary search confirming no occupants required rescue. The resident was assessed by BC Emergency Health Services staff for smoke inhalation which did not require hospitalization. The fire was contained to the garage, but the rest of the house was exposed to heavy smoke. Fire Investigation staff determined that the fire was caused by carelessly discarded smoking materials. Emergency Programs was called to provide Emergency Social Services assistance. There are no reported injuries to RFR staff at this time.
- April 29, 2019 – Industrial Fire on Mitchell Road. RFR crews responded to signs of flames and smoke showing at commercial mill. First arriving crews confirmed that two sawdust hoppers were on fire. A scene assessment was carried out and RFR crews extinguished both fires quickly. The fire investigator determined the fire was caused by a seized conveyor belt roller bearing creating enough heat to ignite sawdust. Fire Prevention staff are working with the mill to reduce sawdust build up which will assist in mitigating further fires at this location. There were no injuries to members or the public or RFR personnel.

May 15, 2019

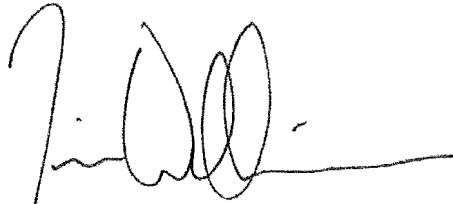
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**Financial Impact**

None.

**Conclusion**

RFR monitor activities to identify and create programs to respond to emerging trends.

A handwritten signature in black ink, appearing to read 'Tim Wilkinson', with a long horizontal line extending to the right.

Tim Wilkinson  
Fire Chief  
(604-303-2701)

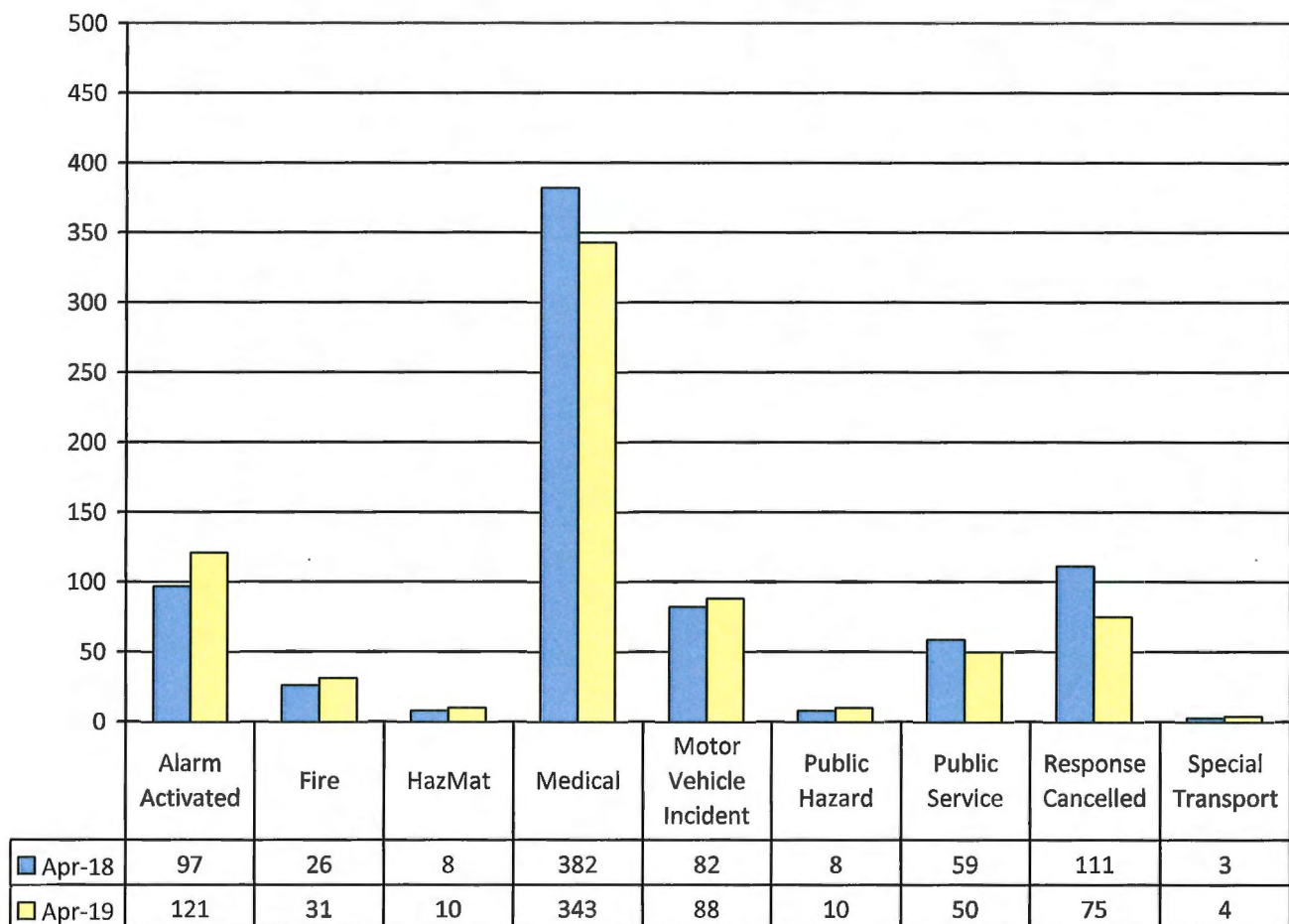
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Att. 1: Suppression Activity  
2: Location of April's Fire, Medical and MVIs

### Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in April 2018 and 2019. In April 2019, there were a total of 732 incidents, compared to 776 in April 2018. This represents a decrease of six per cent.

**Table 3: April 2018 & 2019 Calls for Service Volumes**



**Call Type Legend:**

**HazMat:** includes fuel or vapour, spills, leaks, or containment

**Medical:** includes: cardiac arrest, emergency response, home or industrial accidents

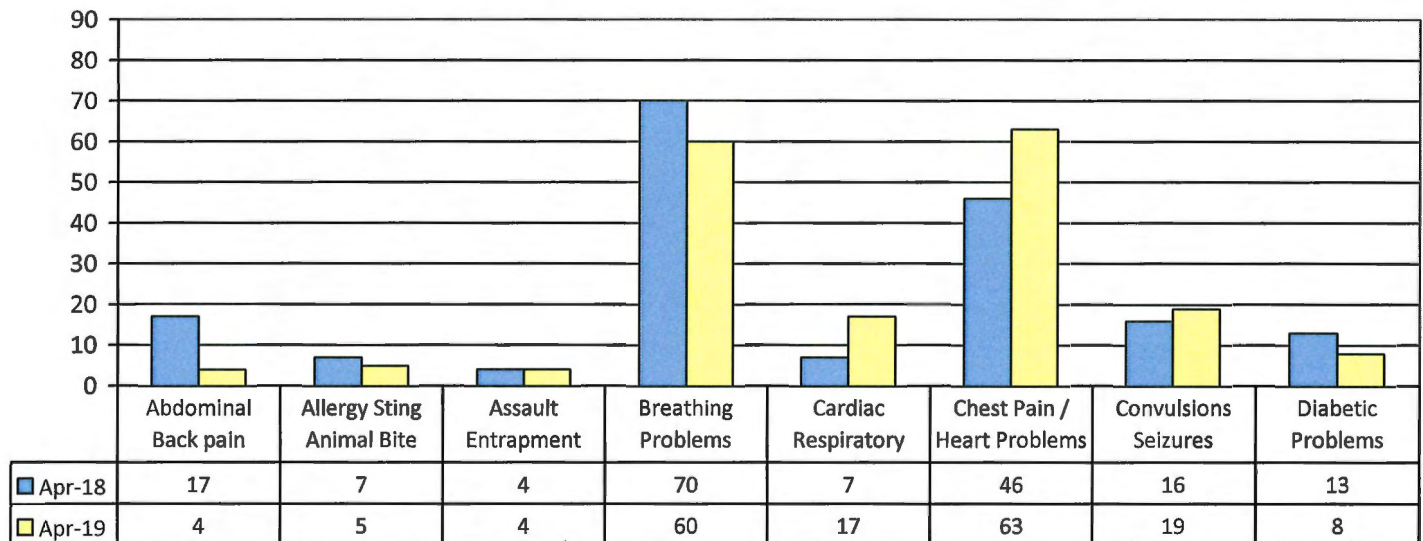
**Public Hazard:** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

**Public Service:** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

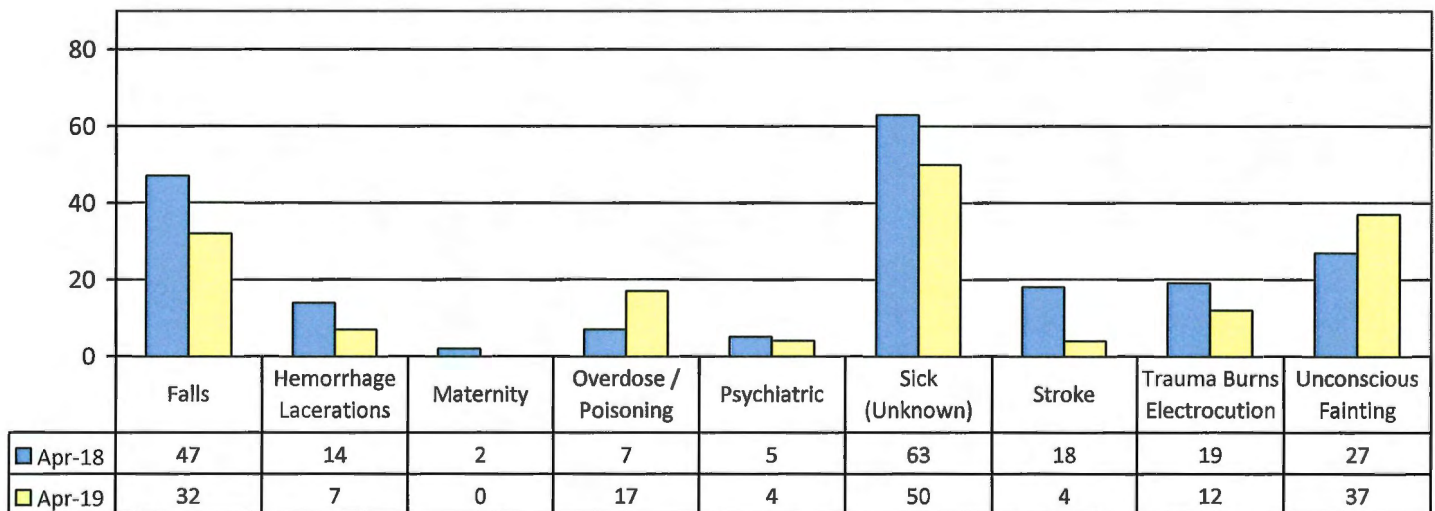
### First Responder Totals

Medical first responder incidents comprised 47 per cent of the total emergency responses for RFR during the month of April 2019. A detailed breakdown of the medical incidents for April 2018 and 2019 is set out in the following table by sub-type. There were a total of 343 medical incidents in April 2019 compared to 382 in April 2018, a decrease of 10 per cent.

**Table 4a: April 2018 & 2019 Medical Calls by Type**



**Table 4b: April 2018 & 2019 Medical Calls by Type**



## Fire Investigations

The fire investigation statistics for April 2019 are listed below:

<b>Table 5: Total Fire Investigation Statistics – April 2019</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	-	4	-
Residential - Multi-family	-	4	-
Commercial/Industrial	-	2	1
Outdoor	1	12	5
Vehicle	-	-	2
<b>Totals</b>	<b>1</b>	<b>22</b>	<b>8</b>

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

## Hazardous Materials

<b>Table 6: HazMat Calls By Type – April 2019</b>	
	<b>Details</b>
Natural Gas / Propane Leaks (small)	8
Flammable / Combustible Liquids	1
Toxic / Infectious Substances	1
<b>Totals</b>	<b>10</b>



Figure 1: Location of reportable fires attended in April 2019 (total 31)

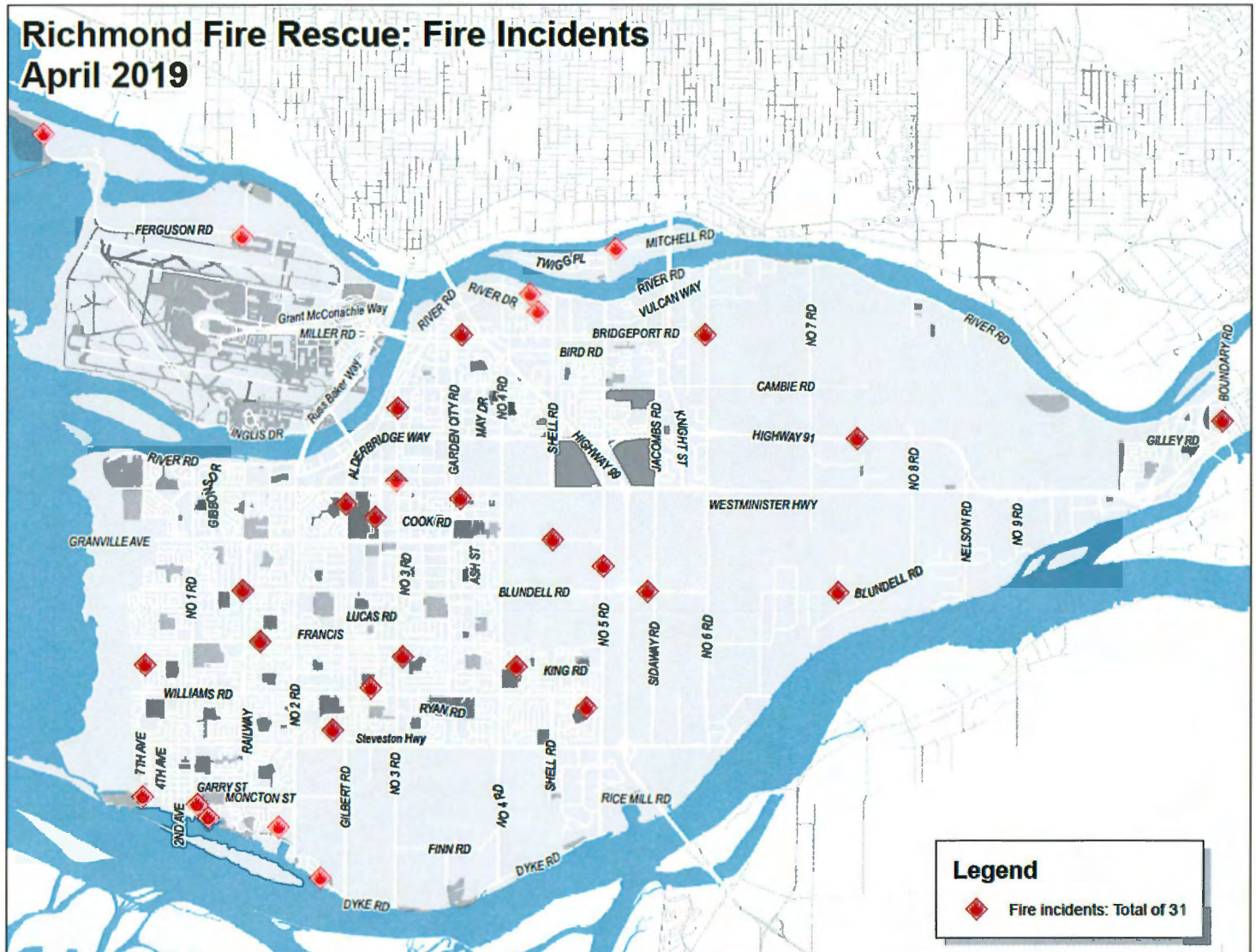


Figure 2: Location of medical calls in April 2019 (total 343)

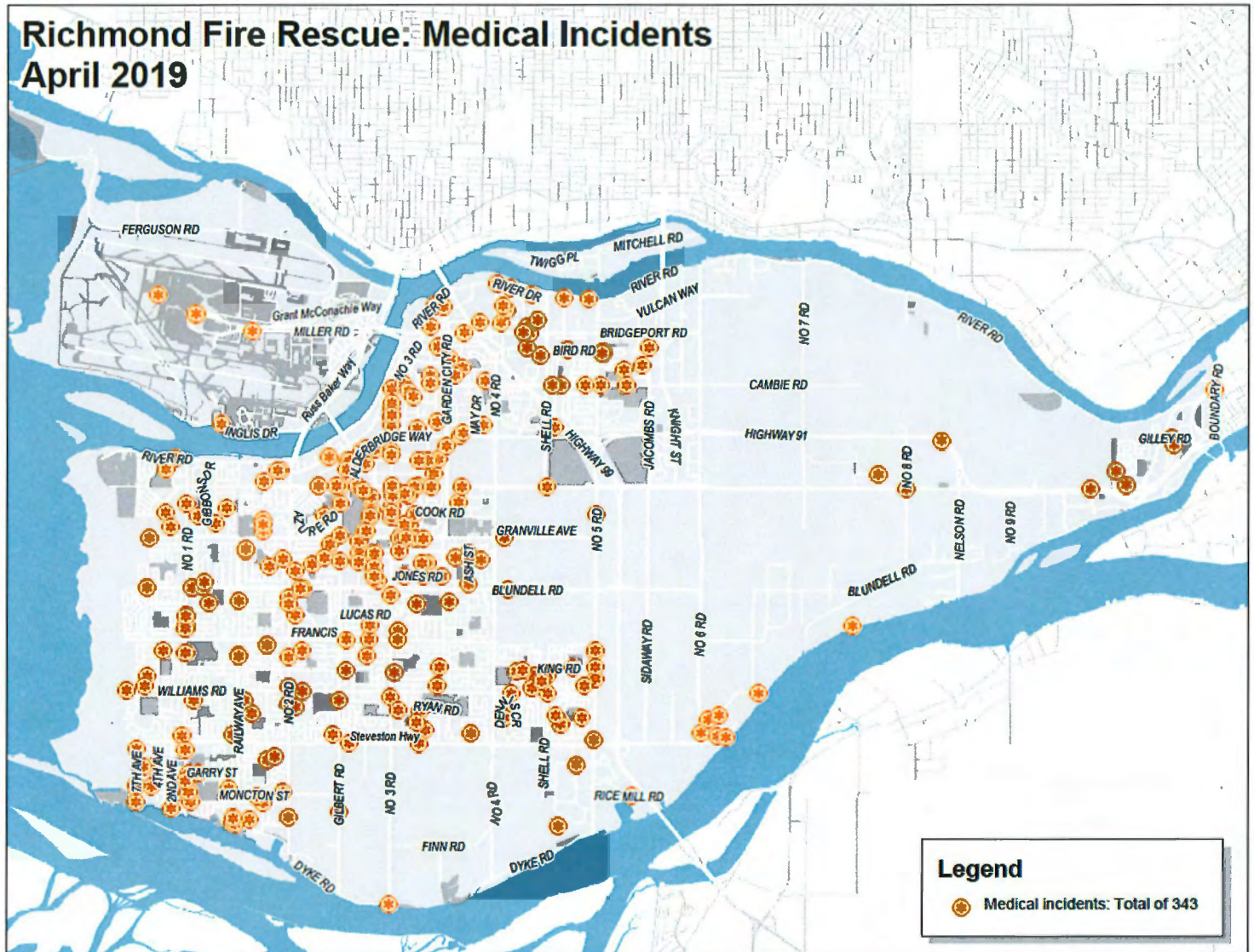
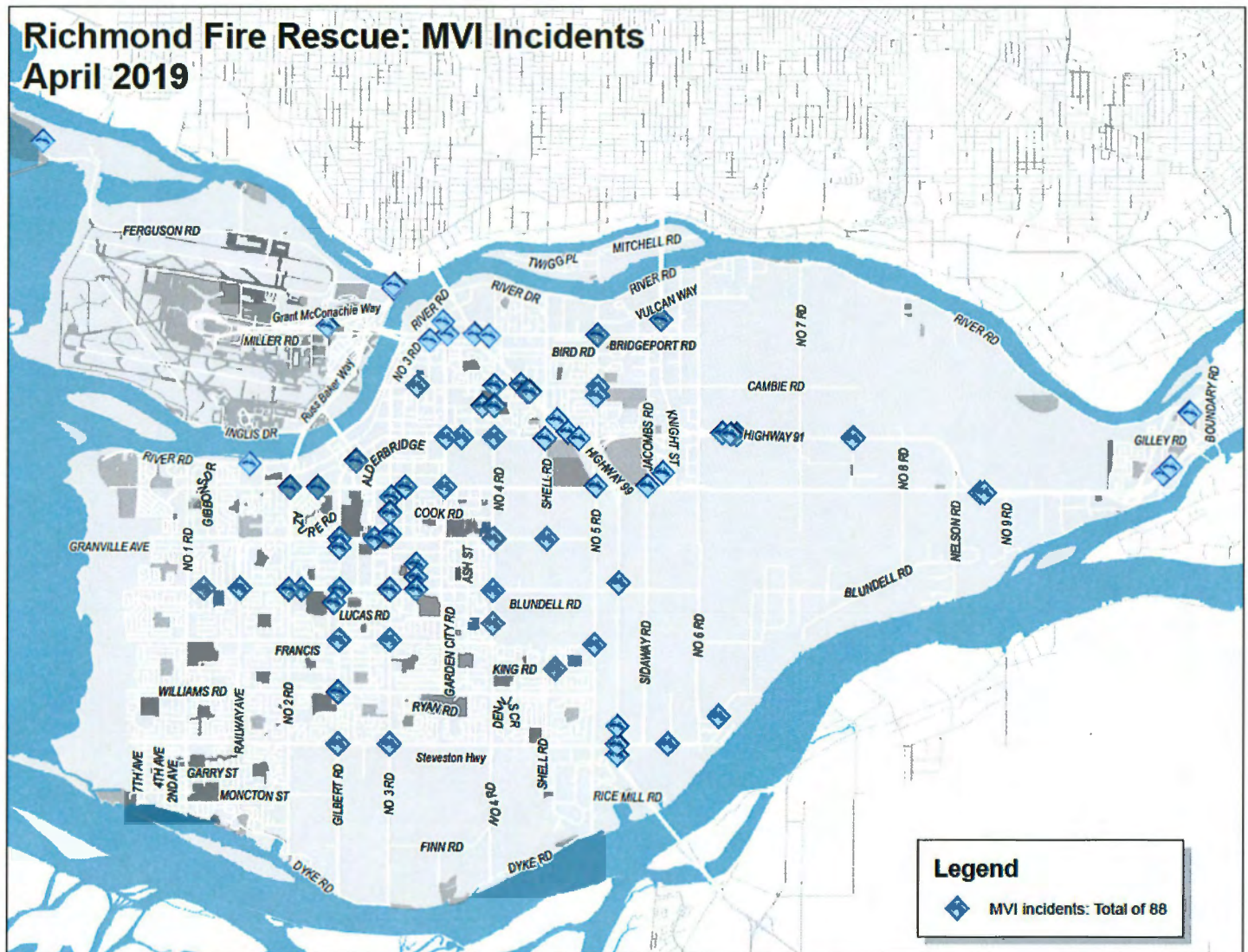




Figure 3: Location of MVI calls in April 2019 (total 88)







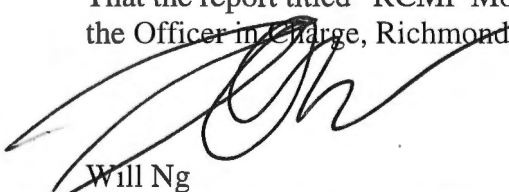
# City of Richmond

## Report to Committee

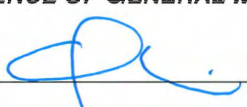


**To:** Community Safety Committee  
**From:** Will Ng, Superintendent  
Officer in Charge, Richmond RCMP Detachment  
**Date:** May 14, 2019  
**File:** 09-5000-01/2019-Vol  
01  
**Re:** RCMP Monthly Activity Report – April 2019

### Staff Recommendation

That the report titled "RCMP Monthly Activity Report – April 2019", dated May 14, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

  
Will Ng  
Superintendent, Officer in Charge  
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Program
5. Block Watch
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

### Analysis

#### Activities and Noteworthy Files

##### *Arrest*

On April 8, 2019, Richmond RCMP officers assisted in the arrest of a suspect after a road rage incident in Langley. The 22 year old male suspect reportedly threatened another driver with a firearm. The suspect was followed by the RCMP Air 1 helicopter into Richmond and was observed fleeing into a building. The Lower Mainland Emergency Response Team and Richmond RCMP responded and arrested the suspect.

##### *Volunteers are Stars*

On April 9, 2019, Richmond Cares Richmond Gives held their annual Volunteers are Stars Gala event, which celebrates the city's volunteers for their exceptional community work. This year, the Richmond RCMP Community Police Office front counter volunteers won the Constellation Award, which honours volunteer groups for their service and contribution to the community.

##### *Thefts at Vancouver International Airport (YVR)*

On April 17, 2019, Richmond RCMP officers at YVR arrested a suspect in a series of thefts, which occurred in and around YVR in March and April 2019. Plainclothes investigators had been conducting surveillance and observed a female suspect stealing a purse from a passenger. A 60 year old foreign national has been charged with nine offences, including six counts of theft. The accused is believed to be part of a larger, organized theft group. Additional law enforcement agencies are assisting in the investigation.

### *Emergency Simulation*

On April 30, 2019, Richmond Detachment participated in a simulated emergency scenario at YVR. This multi-agency exercise involved a variety of YVR stakeholders including Richmond Fire-Rescue, City of Richmond Emergency Programs, BC Emergency Health Service, the United States Customs and Border Protection, and Canada Border Services Agency.

### Analysis of Police Statistics

In January 2019, important changes were implemented regarding the collection of Uniform Crime Reporting Survey data.<sup>1</sup> As a result of significant media attention in February 2017 regarding sexual assault reporting, the Canadian Centre for Justice Statistics (CCJS) and the Police Information and Statistics Committee of the Canadian Association of Chiefs of Police worked to develop recommendations for changes to police records methodology, with particular attention on classifying founded and unfounded cases. These changes will impact police statistics across Canada with effects on all crime types, not only sexual offences. The new standards will classify a case as founded unless there is evidence that the offence did not occur. As a result, there will likely be an increase in many police/crime statistics and clearance rates will conversely decline. This creates numerous challenges when conducting comparisons with previous years' data. The information presented in this section must be evaluated within the context of this limitation. Further analysis will be provided throughout the year.

### *Arson*

In April 2019, there were two reported incidents of arson, which represents no change from the previous month and is one more incident than was reported in April 2018. The number of arsons this month is within the five-year statistical average range.

### *Assault Serious (Assault with a Weapon)*

There were 13 assault serious events in April 2019, which is up one incident from March 2019. The number of serious assaults this month represents an eight per cent increase from April 2018. The number of serious assaults this month is above the five-year average range; however this increase is largely attributed to CCJS scoring changes.

### *Auto Theft*

There were 17 auto theft incidents this month, which is a 32 per cent decrease from March 2019 and a 26 per cent decrease from April 2018. The number of auto thefts this month is below the five-year average range.

### *Drugs*

In April 2019, there were 45 drug incidents, which is a 67 per cent decrease from the previous month and a 27 per cent decrease from April 2018. The number of drug offences this month is within the five-year average range.

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<sup>1</sup> Statistics Canada, <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>

*Mental Health*

There were 159 mental health incidents in April 2019, which is a 15 per cent decrease from March 2019 and a 34 per cent increase from April 2018. For a fifth consecutive month, the number of mental health incidents is significantly above the five-year average range.

The elevated number of files this month indicate no patterns or trends. Analyst projections indicate these elevated numbers are expected for future months. Further analysis indicates that there were 70 police apprehensions this month, which represents a nine per cent increase from March 2019.

*Residential Break and Enter*

There were 46 break and enters to residences in April 2019, which is a 31 per cent increase from the previous month and a four per cent decrease from April 2018. The number of residential break and enters has been trending downwards the last three months and this month the total is below the five-year average range.

This decrease can be largely attributed to a combination of proactive and investigational crime reduction efforts. This includes key arrests of a number of residential break and enter offenders, who remain in custody.

*Commercial Break and Enter*

In April 2019, there were 18 break and enters to businesses. This number represents a 38 per cent decrease from March 2019 as well as a 38 per cent decrease from April 2018. Commercial break and enters are below the expected range.

*Robbery*

There were five robbery incidents in April 2019, which is down two incidents from the previous month and is three more incidents than reported in April 2018. This number is within the five-year average range.

*Sexual Offences*

There were 25 sexual offence files in April 2019, which represents a 79 per cent increase from the previous month and a 56 per cent increase from April 2018. This month's total is significantly above the five-year average range.

The increased number of sexual offences this month is primarily due to nine investigations which originated with the BC Integrated Child Exploitation Unit. The number is also elevated due to the CCJS scoring changes. No patterns or trends have been identified.

*Shoplifting*

There were 78 shoplifting thefts in April 2019, which is a 10 per cent decrease from the previous month and a 13 per cent increase from April 2018. This month, reported shoplifting thefts are

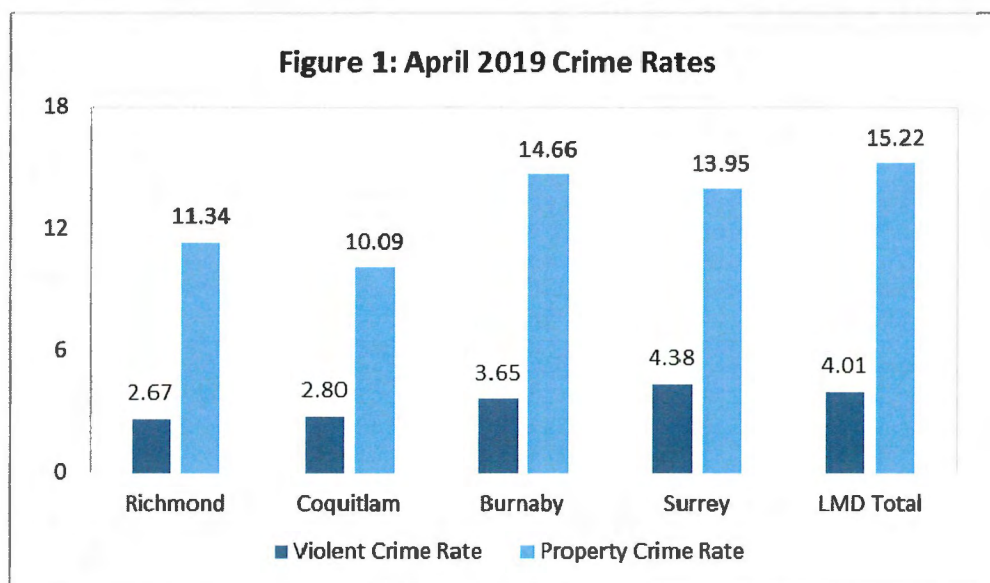
above the five-year expected range. This increase is likely due to improved detection rather than an actual increase in this crime type.

### *Theft from Auto*

There were 152 theft from auto incidents in April 2019, which represents a 19 per cent decrease from the previous month and a 33 per cent decrease from April 2018. The number of theft from automobiles is significantly below five-year average range.

### Crime Trends across Jurisdictions

Data on crime rates is presented below (Figure 1).<sup>2</sup> Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond has the lowest violent crime rate as well as the second lowest property crime rate. Many municipalities are experiencing crime types which are above the five-year averages. Violent crime rates, in particular, have significantly increased across the Lower Mainland.<sup>3</sup> Surrey, for example has experienced a 43 per cent increase in violent crime year to date compared to last year. Although absolute numbers in Richmond remain comparatively low, the violent crime rate has increased 48 per cent over the same period last year. There is a strong likelihood that these increases are a result of the CCJS scoring changes.



### Auxiliary Program

In April 2019, Richmond Detachment had a complement of 37 Auxiliaries.<sup>4</sup> Auxiliaries provided a total of 656 volunteer hours during the month of April. In the coming months, the Province of BC and RCMP "E" Division are expected to announce the training standards for the Tier 3

<sup>2</sup> Crime rate is calculated per 1,000 people (using 2019 population projections)

<sup>3</sup> Vancouver Sun, April 27, 2019, <https://vancouversun.com/news/national/statistics-canada-unfounded-change-drives-up-crime-numbers-in-surrey-b-c/wcm/ffb24c11-e855-44ce-9c6b-b438823f27f6>

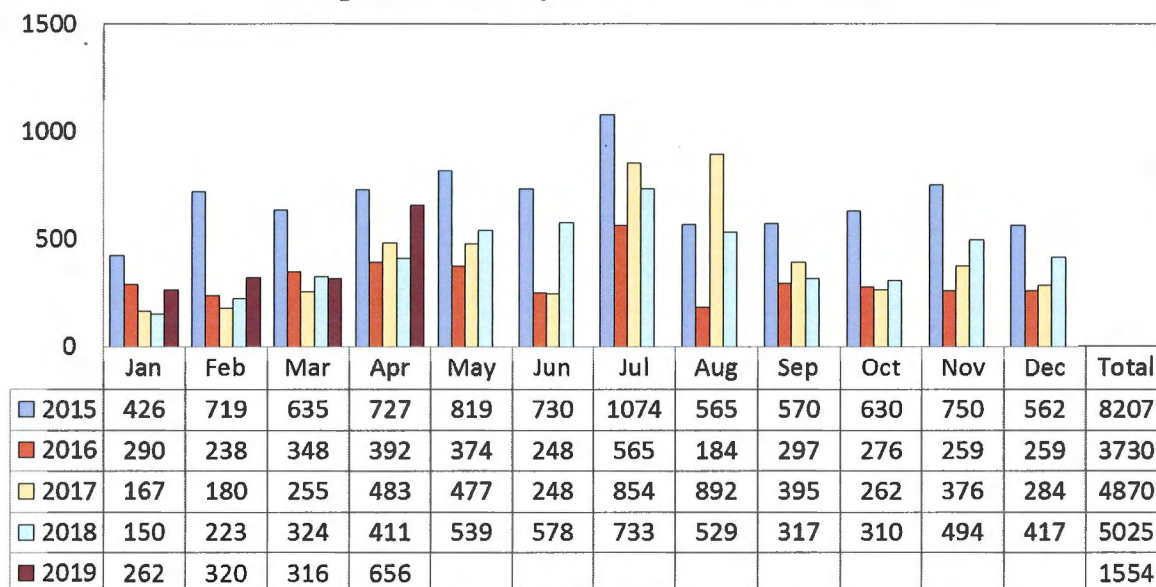
<sup>4</sup> Previously referred to as Auxiliary Constables.



Auxiliary program.<sup>5</sup> Once these details are known, the Detachment will commence recruitment of a new troop of Auxiliaries. In December 2018, the RCMP announced that for the immediate future there will be no changes to the current Auxiliary uniform.

Figure 2 compares the monthly hours of service provided by month from 2014 to 2018.

**Figure 2: Auxiliary Volunteer Hours**



### *Auxiliary Program Activities*

Auxiliaries attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of April, Auxiliaries participated in:

- Bait Car Deployments
- Crime Watch
- Positive Tickets Program
- School Sports Events
- Volunteer Appreciation
- Youth Academy

### Block Watch

At the end of April 2019, the Block Watch program had 454 groups totaling 8,487 participants. Currently, the program includes 549 captains and co-captains.<sup>6</sup>

### Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community

<sup>5</sup> <http://www.rcmp-grc.gc.ca/en/auxiliary-program-tiers>

<sup>6</sup> The variance from previous months' data is due to an ongoing database upgrade. Revised numbers will continue to reflect more accurate participation data.

engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of April volunteer highlights included:

- The deployment of 28 volunteer foot/van patrols totalling 205 hours and five bike patrols, totalling 50 hours.
- 47 Fail to Stop deployments took place, which resulted in 1,573 warning letters.
- Speed Watch was conducted on 1,599 vehicles at various locations.
- April 1 – While conducting a Lock Out Auto Crime deployment at Lansdowne Mall, volunteers discovered a car that had been broken into. Police were contacted to investigate.
- April 2 – Three volunteers participated in crime prevention outreach in residential break and enter hot spot areas. Accompanied by an RCMP Reserve Constable and Auxiliaries, volunteers spoke to 64 residents and distributed 92 information packages.
- April 10 – Volunteers, RCMP Members and Auxiliaries played basketball with students in a school sports event at McKay Elementary School.
- April 11 – The annual Volunteer Appreciation BBQ was held at Richmond City Hall. This event recognizes volunteers from all three Community Police Offices, Victim Services and RCMP Auxiliaries.
- April 17 – 10 volunteers received training on the Speed Watch program.
- April 17 – In collaboration with ICBC, four RCMP Members and 12 volunteers conducted a Lock Out Auto Crime blitz throughout a number of hot spot areas, including Aberdeen and Lansdowne malls. A total of 623 crime prevention notices were issued.
- April 10 – Volunteers, RCMP Members and Auxiliaries played floor hockey with students in a school sports event at Tomsett Elementary School.
- April 30 – Four volunteers participated in crime prevention outreach in residential break and enter hot spot areas. Accompanied by an RCMP Reserve Constable and Auxiliaries, volunteers visited 64 homes.

*Lock Out Auto Crime*

Figure 3 provides a comparison by year of the number of vehicle notices issued.

**Figure 3: Lock Out Auto Crime Vehicles Issued a Notice**

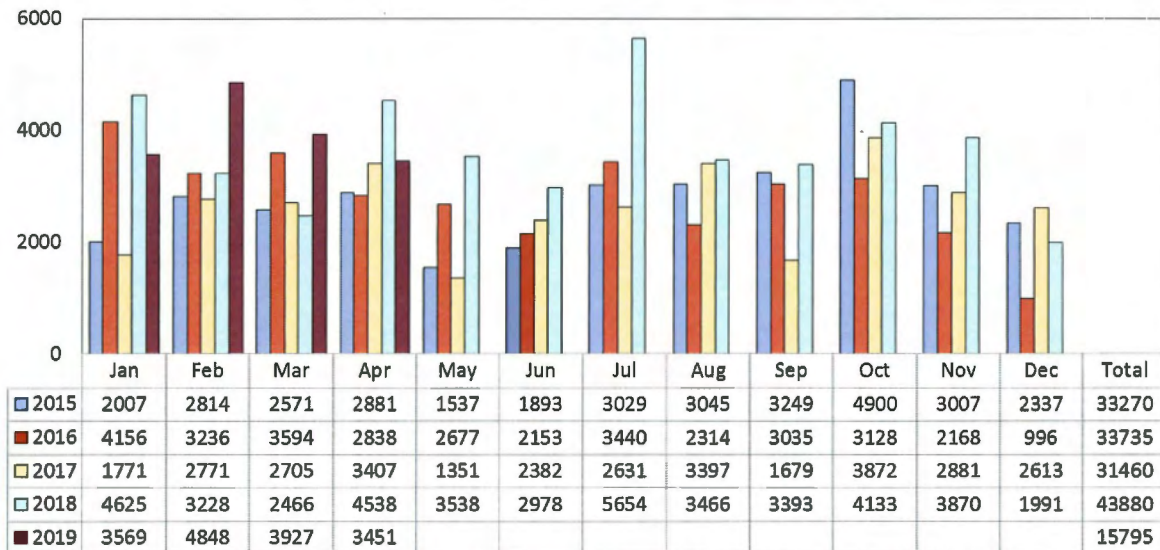
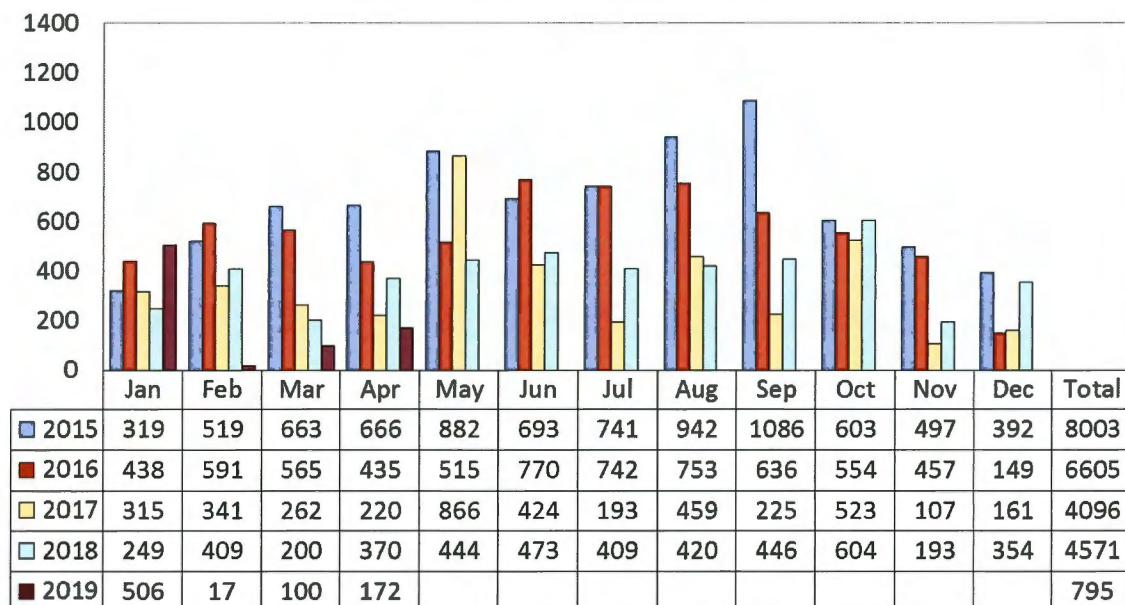
*Speed Watch*

Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

**Figure 4: Speed Watch Letters Sent**





### Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of April, the Crime Prevention Unit participated in the following events/activities:

- Break and Enter Outreach
- Broadmoor Patrols
- Lock Out Auto Crime
- School Sports Events
- Volunteer Appreciation
- Vulnerable Institution Patrols

### Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare April 2019 data to both February 2019 and March 2019.

Violation Tickets were issued for the following infractions: Table 1: Violation Tickets Issued

<b>Infraction</b>	<b>February 2019</b>	<b>March 2019</b>	<b>April 2019</b>
Distracted Driving	172	207	161
Driver License	200	261	267
Impaired	26	28	23
Intersection Offences	88	97	61
Moving Violations <sup>7</sup>	139	145	133
Speeding	308	314	580
Seatbelts	6	16	4
Vehicle Related <sup>8</sup>	61	66	83
Other <sup>9</sup>	24	11	27
<b>Total</b>	<b>1,024</b>	<b>1,145</b>	<b>1,339</b>

### Victim Services

In April 2019, Richmond RCMP Victim Services attended to 46 new clients and attended 11 crime/trauma scenes after hours. The unit currently maintains an active caseload of 149 ongoing files. Victim Services responded to a number of cases involving medical related sudden deaths, suicides, armed robberies and family conflict.

### Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of April, Youth Section highlights include:

<sup>7</sup> Moving violations refers to unsafe lane change and unsafe passing.

<sup>8</sup> Vehicle related refers to vehicle defects, for example no lights and no insurance.

<sup>9</sup> Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

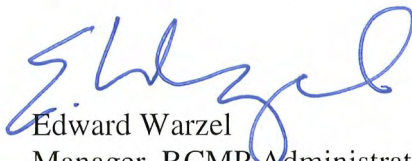
- RCMP Members from the Youth Section held a number of presentations this month at local elementary schools informing children about the role of police. The aim of these presentations is to educate school children on the functions police officers perform and how they work to keep the community safe.
- An RCMP Member from the Youth Section attended Youth Academy at Stillwood Camp from April 15 to 23. Youth Academy is an annual nine-day program where selected high school students, from across the Lower Mainland, learn about policing and experience training and scenarios highlighting the role of police officers.

### **Financial Impact**

None.

### **Conclusion**

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel  
Manager, RCMP Administration  
(604-207-4767)

EW: mf

- Att. 1: Community Policing Programs  
2: Crime Statistics  
3: Crime Maps  
4: Crime Prevention (Block Watch) Newsletter – Second Quarter

### Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit [www.richmond.ca/safety/police/prevention/auxiliary.htm](http://www.richmond.ca/safety/police/prevention/auxiliary.htm)

### Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca)
- For more information, visit [www.richmond.ca/safety/police/prevention/blockwatch.htm](http://www.richmond.ca/safety/police/prevention/blockwatch.htm)

### Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

### Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit [www.richmond.ca/safety/police/prevention/programs.htm](http://www.richmond.ca/safety/police/prevention/programs.htm)

### Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

### Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- [www.richmond.ca/safety/police/personal/vehicle.htm](http://www.richmond.ca/safety/police/personal/vehicle.htm)

### Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

### Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

### Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

### Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.



## APRIL 2019 STATISTICS

### RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>. For more information, contact Richmond Crime Analysts.

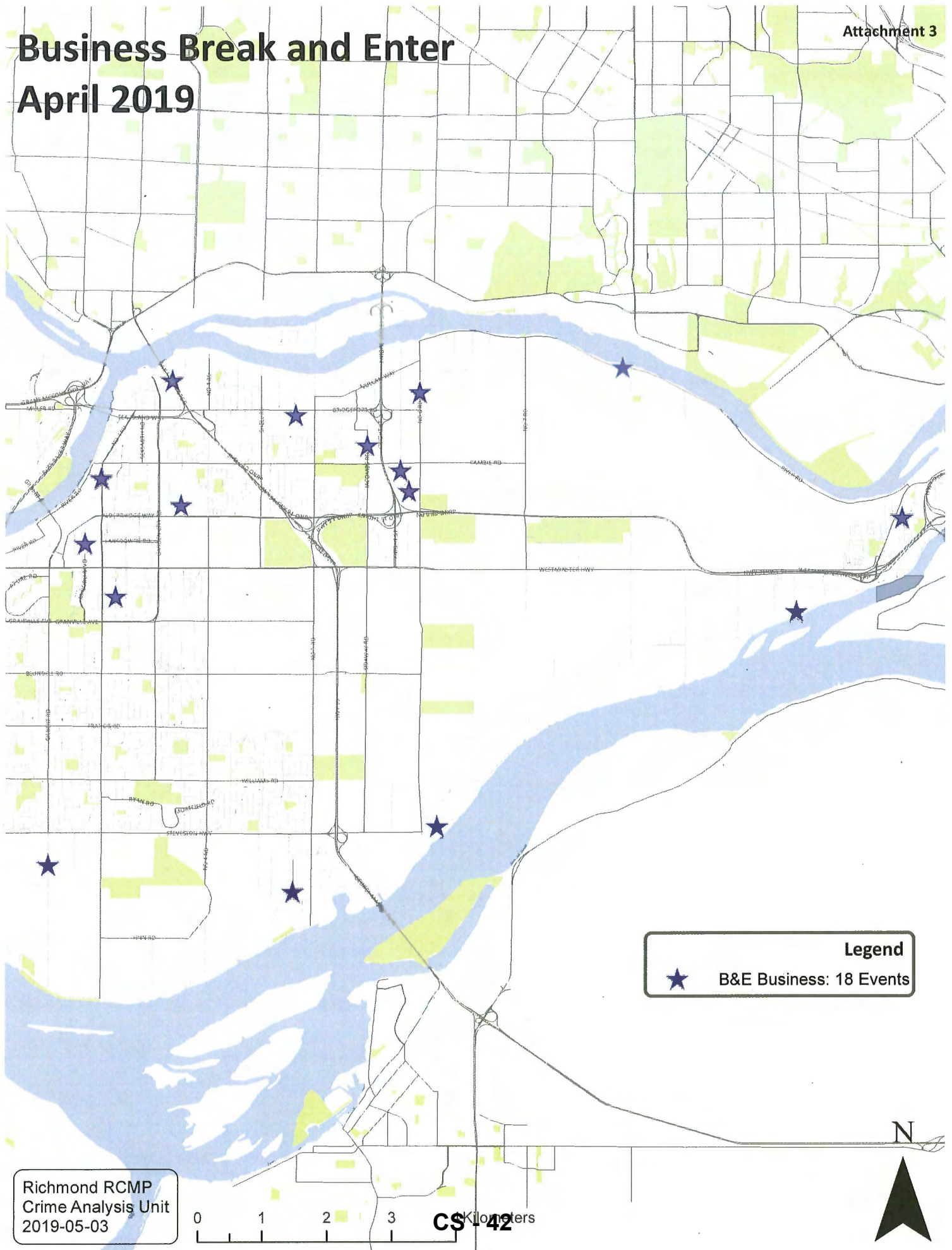
The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

Year-to-Date percentage change is used to numbers from the prior year, but the new CCIS/UCR standards reduce the utility of this metric. 2019 YTD numbers will be biased to increase from the 2018 totals, despite any positive police action.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	April-19	April		2018	2019	% Change	# Change
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>141</b>	<b>104.4</b>	<b>97-111</b>	<b>404</b>	<b>600</b>	<b>49%</b>	<b>196</b>
Robbery <small>UCR 1810 (1-3)</small>	5	4.0	1-7	19	22	16%	3
Assault Common <small>UCR 1430</small>	<b>52</b>	36.2	32-40	149	200	34%	51
Assault Serious <small>UCR 1410 1420</small>	<b>13</b>	9.0	7-11	42	44	5%	2
Sexual Offences <small>UCR 1345, 1330, 1366, 1310, 3450/55/56</small>	<b>25</b>	9.4	5-14	56	75	34%	19
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>562</b>	<b>666.8</b>	<b>642-692</b>	<b>2668</b>	<b>2557</b>	<b>-4%</b>	<b>-111</b>
Business B&E <small>UCR 2120-1</small>	<b>18</b>	27.2	24-30	145	122	-16%	-23
Residential B&E <small>UCR 2120-2</small>	<b>46</b>	54.2	48-60	267	253	-5%	-14
Auto Theft <small>UCR 2135 (1-10), 2178</small>	<b>17</b>	25.4	22-29	79	92	16%	13
Theft from Auto <small>UCR 2132 2142</small>	<b>152</b>	213.2	178-249	863	687	-20%	-176
Theft <small>UCR 2130, 2140</small>	91	101.4	86-117	373	386	3%	13
Shoplifting <small>UCR 2133 2143</small>	<b>78</b>	57.6	50-65	281	303	8%	22
Fraud <small>UCR 2160 (all), 2165, 2166</small>	64	66.2	58-75	275	284	3%	9
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>201</b>	<b>168.2</b>	<b>156-180</b>	<b>700</b>	<b>675</b>	<b>-4%</b>	<b>-25</b>
Arson <small>UCR 1629, 2110</small>	2	3.4	2-5	7	7	0%	0
<b>SUBTOTAL CC OFFENCES</b> (UCR 1000 to 3000 Series)	<b>904</b>	<b>939.4</b>	<b>910-969</b>	<b>3772</b>	<b>3812</b>	<b>1%</b>	<b>40</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>45</b>	<b>65.2</b>	<b>43-87</b>	<b>188</b>	<b>160</b>	<b>-15%</b>	<b>-28</b>
<b>MHA RELATED CALLS</b> (MHA files or Mental Health flag)	<b>159</b>	<b>118.4</b>	<b>101-135</b>	<b>448</b>	<b>695</b>	<b>55%</b>	<b>247</b>

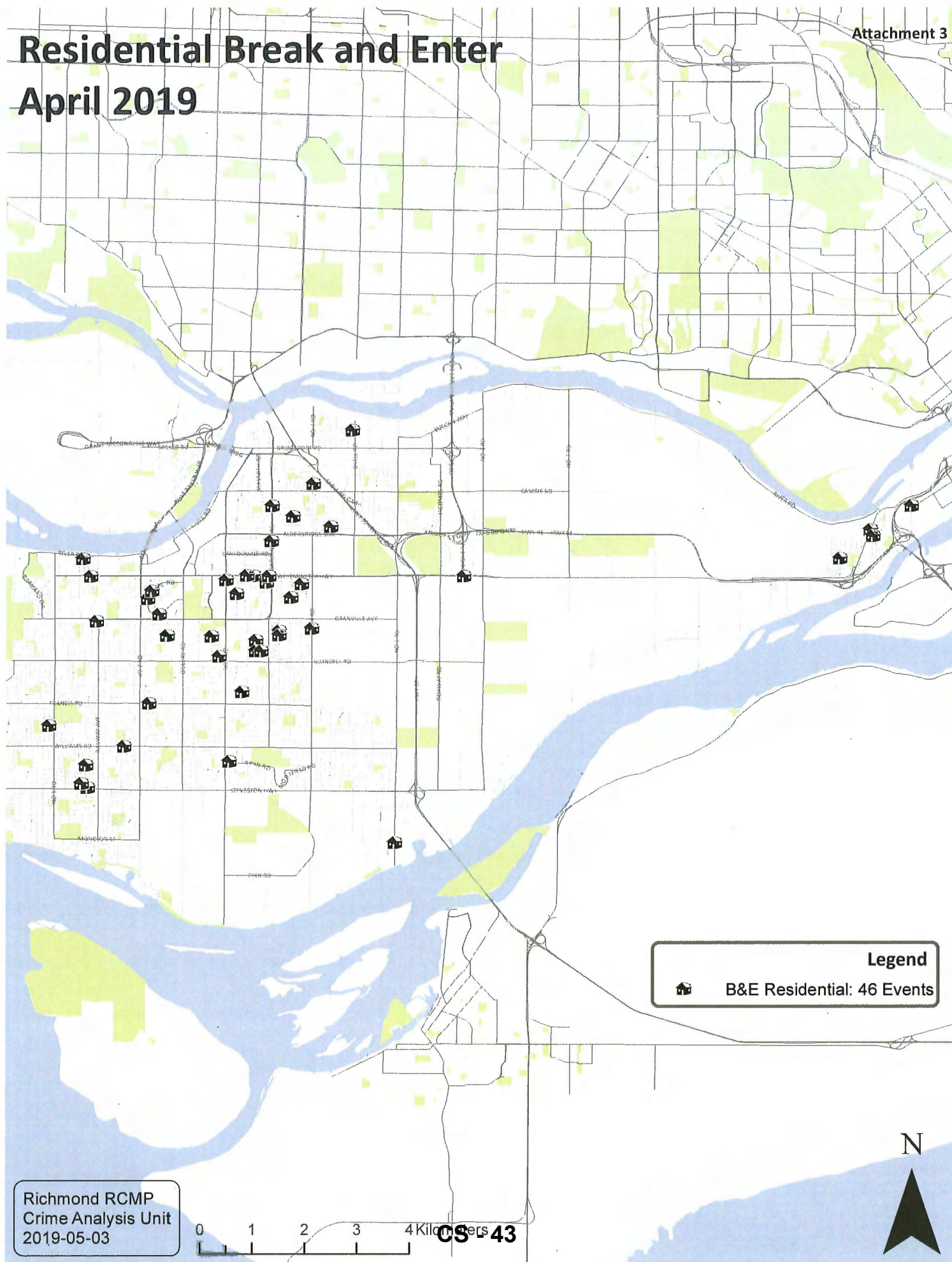


# Business Break and Enter April 2019



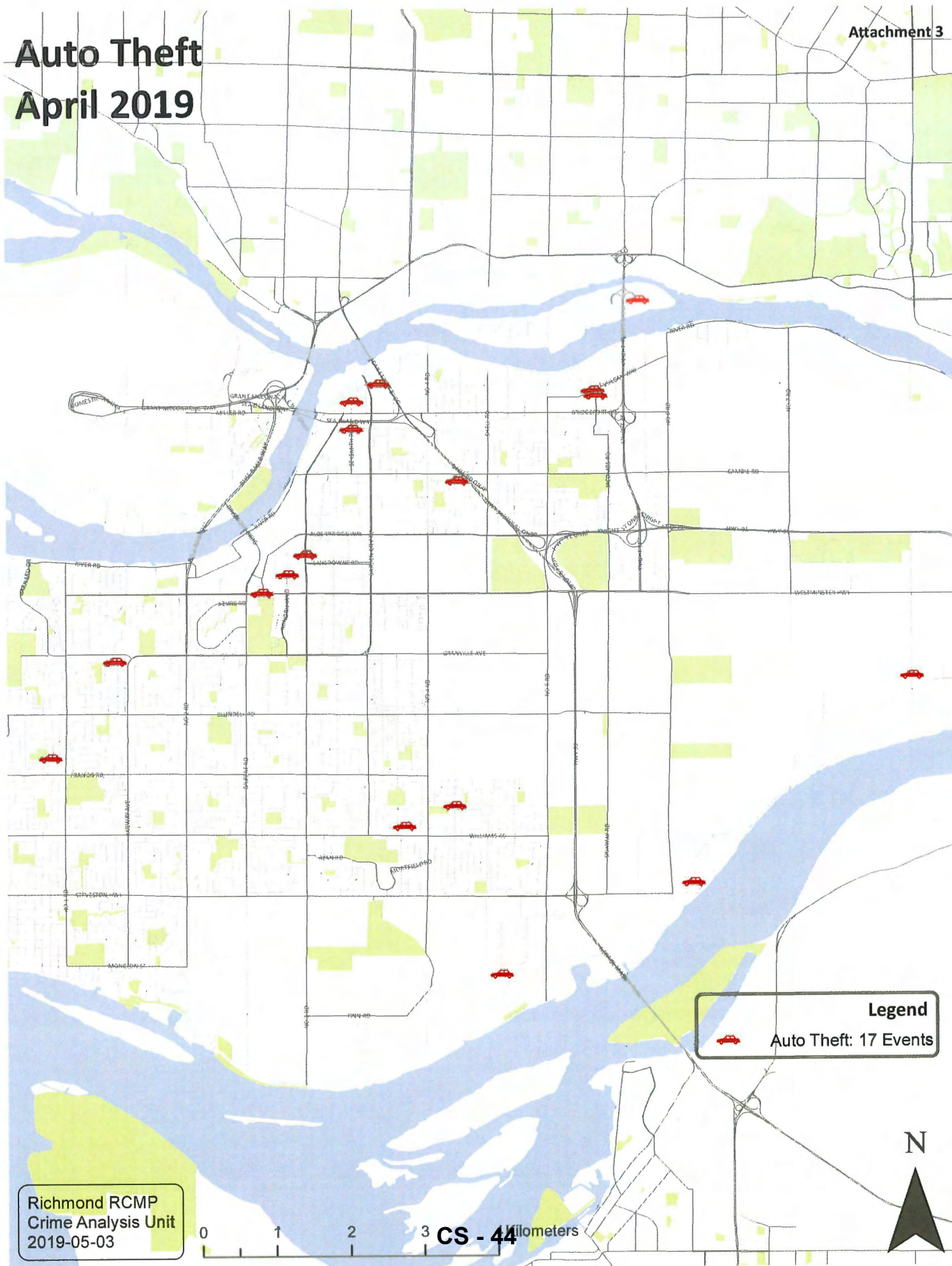


# Residential Break and Enter April 2019



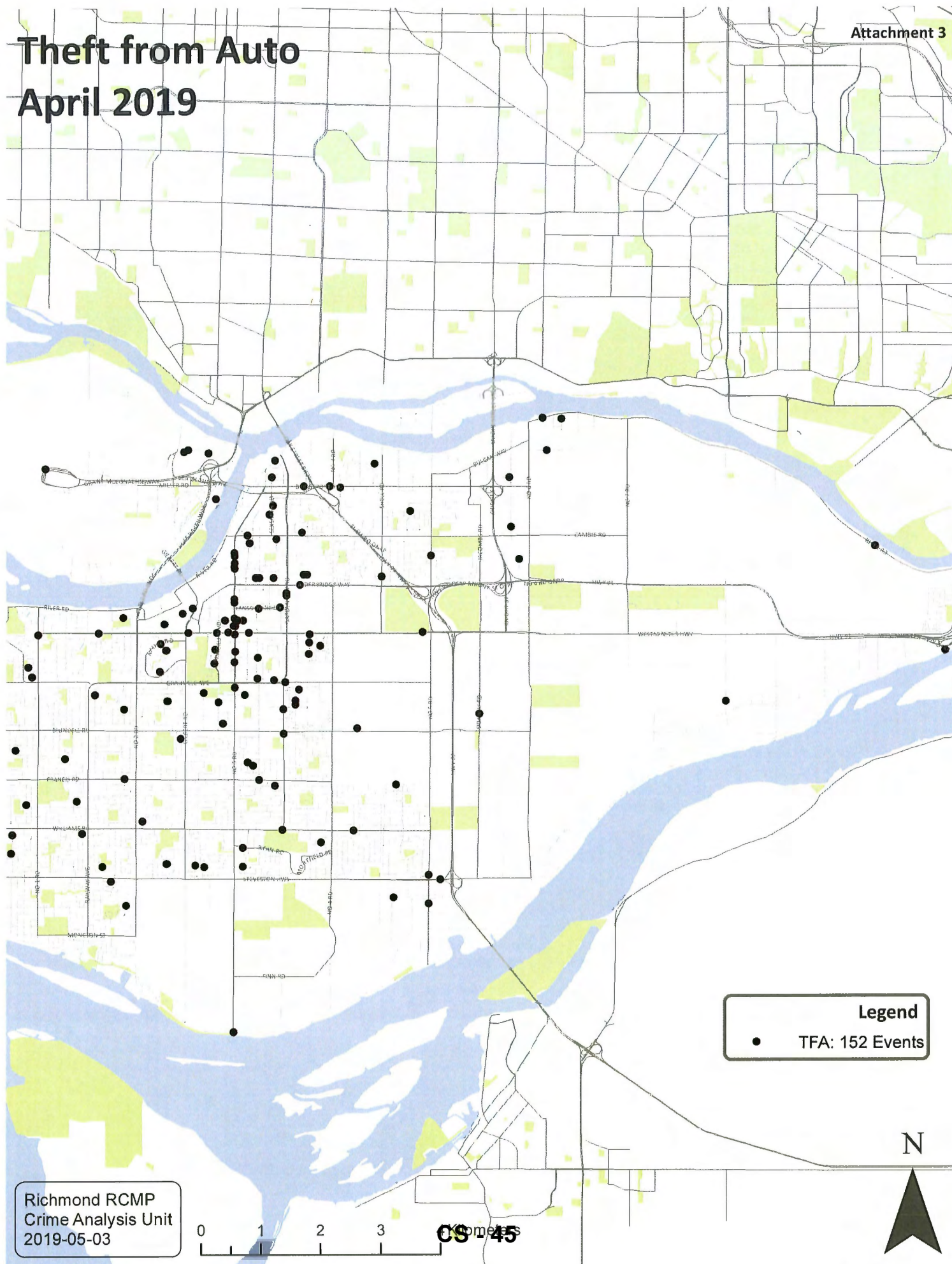


# Auto Theft April 2019





# Theft from Auto April 2019



Richmond RCMP  
Crime Analysis Unit  
2019-05-03

0 1 2 3 4.5 Kilometers

# CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER



## Message from Superintendent Will Ng

The Block Watch program has been a significant part of our Community for many years. Sir Robert Peel, the founder of modern policing, once stated: police, at all times, should maintain a relationship with the public that gives reality to the historic tradition that the police are the public and the public are the police; the police being the only members of the public who are paid to give full-time attention to duties which are incumbent upon every citizen in the interests of community welfare and existence. This tradition remains true today and Block Watch is symbolic of the notion that the public are the police. As the Officer in Charge of the Richmond RCMP, I am committed to listening to the feedback of our Block Watch members and to find ways to enhance communication and engagement with the goal of making Richmond the safest community in Canada. Thank you for your continued leadership and support of the Block Watch program. Together, we will make our community safer.

## Join Block Watch

## Be the Eyes and Ears for the Police

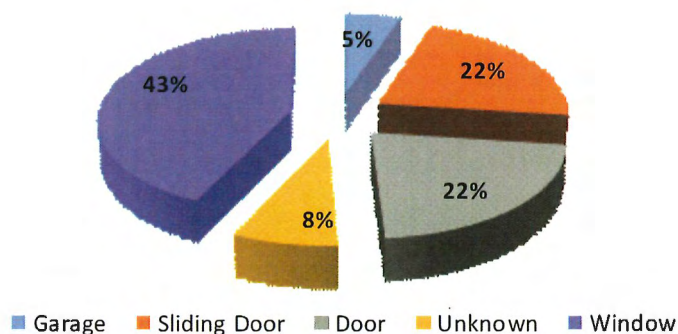


## Crime Prevention Tips: Secure Your Windows

- Windows are left unlocked more often than doors are—be sure to **CLOSE** and **LOCK** all windows before heading out and/or going to bed
- Most manufacturer's window locks are not strong enough to keep determined burglars out—install additional locks, such as a pin lock, sash window lock with key or wooden dowel as a visual deterrent
- The sound of breaking glass plays a very small role in deterring crime—install tempered glass or laminated glass so that multiple strikes are needed to break through the glass, creating more noise
- Window sensors only work if the window is pried open and not when burglars break the glass—install glass break detectors so that alarm will be triggered when it detects the sound of breaking glass
- Valuables that are in plain view attracts burglars—keep them out of sight, use blinds and window shades or install privacy film
- Burglars do attempt to break in through the second floor windows—make sure the windows on the second floor are also secured with additional locks and reinforced glass



## Residential Break and Enter Point of Entries January to March 2019



## 4 D's of Crime Prevention

**Deny** — denying access, i.e. install fences/gates and make sure to lock them

**Delay**—slow down the process of an attack, i.e. by installing strike plates and additional door locks

**Detect**—install devices/systems to signal when an attempted or actual access has occurred, i.e. by installing motion-sensor lights and alarm system

**Deter**—enhance the perceived risk of detection and apprehension, being caught is the number one deterrence for criminals

## Attempted Break and Enter : Access Denied!

One of our Block Captain reported an attempted break and enter at his residence. The window sensor triggered the alarm and a window screen was found damaged. No entry was gained as he placed a wooden dowel between the sliding window and the jamb to secure it and prevent it from being pried open. Upon further inspection, he noticed pry marks on his front door as well but again no entry was gained. Being a Block Captain, he set a great example by initiating home security and target hardening measures in his own home. Not only that, he also helped 3 other neighbours to upgrade their strike plates and cut dowels to secure the neighbours' windows after this incident. Strengthening the security of your house does help protect your property and reduce the risk of break and enters.



### To start a Block Watch group:

#### 1. Select a Block Captain and a Co-Captain

- ◇ Each Captain/Co-Captain must submit an application and be deemed a suitable candidate by passing a Criminal Record Check.

#### 2. Recruit and build your group

- ◇ Recruit homes on your alley side, facing your front door and ends of the next block. Try and get at least 10 households to participate.

#### 3. Captain and Co-Captain complete the Captains training session

#### 4. Setup 1st Block Watch group meeting/ training session with participants

#### 5. Activation of your group

- ◇ Submit a participating household list of your group then a Block Watch street sign will be provided and activation is complete.

### Crime Prevention is Everyone's Responsibility!

### Stay CONNECTED!

Email your name and street address to [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca) to receive break and enter alerts that occur in your neighbourhood.

Visit our facebook page at <https://www.facebook.com/richmondblockwatch>

### Contact Numbers

RCMP (emergency) .....**9-1-1**

RCMP (non-emergency) ..**604-278-1212**

Visit [www.richmond.ca/crime](http://www.richmond.ca/crime) for neighbourhood crime information and [www.richmond.ca/homesafety](http://www.richmond.ca/homesafety) for home security tips.

If your home has been broken into, **DO NOT** touch anything and call the Police non-emergency line at **604-278-1212**. If a suspect is present, call **9-1-1**.

Report all suspicious or criminal activity to the police.



# BUSINESS LINK

## WORKING TOGETHER TO PREVENT CRIME

## NEWSLETTER

### BUSINESSES WORKING TOGETHER

Businesses that work together with the Richmond RCMP have proven effective results with combating business crime. On the 16th and 17th of January 2019, Richmond RCMP partnered with loss prevention officers to help make 30 arrests over the two day period. The Prolific Offender Suppression Team (POST), Property Crime Unit (PCU), General Duty, and just over 20 loss prevention officers took part in collaborating with 12 local businesses throughout the downtown core of Richmond in their efforts to combat business crimes. Corporal Dennis Hwang (Media Relations Officer) states that "Of those thirty arrests, twenty generated recommendations to the BC Prosecution Service. One prolific Richmond property crime offender was among the twenty that were arrested. Some arrests arose from suspects breaching the conditions of their release stemming from previous arrests."

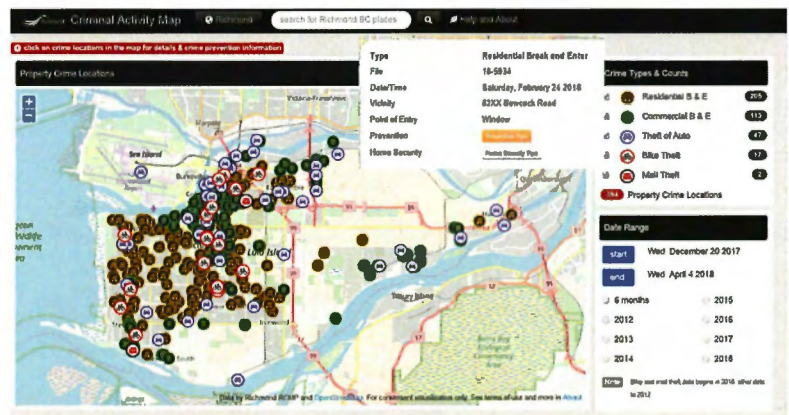
Items that were commonly stolen includes: **alcohol, food, health and beauty products.**

Thanks to the businesses in Richmond and the Richmond RCMP, the success of these arrests were made possible. You can also help with business crime by reporting suspicious activities to **604-278-1212** or dial **911** when you see a crime in progress.



### Height Strips

Height strips are a useful tool in aiding employees, police officers and security officers to tell how tall a suspect(s) is when they are entering or leaving your business. They are installed on the door frame of your front door of your business. Please call the Block Watch office for a free height strip at 604-207-4829 or email [BlockWatch@richmond.ca](mailto:BlockWatch@richmond.ca)



Visit the above webpage on [www.richmond.ca/crime](http://www.richmond.ca/crime) for an interactive map of Richmond that lets you know about current crime summaries and business security tips.

### Email Break & Enter Alerts

To receive email alerts of neighbourhood commercial break and enters, register your business name and street address at:  
[RCMP\\_Business\\_Link@richmond.ca](mailto:RCMP_Business_Link@richmond.ca)







# City of Richmond

## Report to Committee

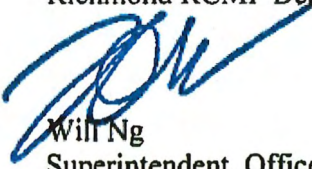
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**To:** Community Safety Committee **Date:** May 13, 2019  
**From:** Will Ng, Superintendent **File:** 09-5000-01/2019-Vol  
Officer in Charge, Richmond RCMP Detachment 01  
**Re:** 2018-2019 RCMP Annual Performance Plan Fourth Quarter (January 1 - March 31, 2019)

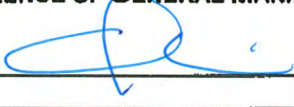


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### Staff Recommendation

That the report titled "2018-2019 Richmond RCMP Detachment Annual Performance Plan Fourth Quarter Results (January 1 to March 31, 2019)", dated May 13, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



Will Ng  
Superintendent, Officer in Charge  
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## **Staff Report**

### **Origin**

On March 13, 2018, Richmond City Council adopted the priorities listed in the report “2018–2019 RCMP Richmond Detachment Annual Performance Plan – Community Priorities”, dated February 14, 2018.

The priorities selected were:

1. Property Crime
2. Organized Crime – Drug Offences
3. Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

### **Analysis**

#### Community Priority 1: Property Crime

##### *Objective*

- i. A two per cent reduction in the total property crime rate, using 2017-2018 as the baseline year.<sup>1</sup> The target property crime rate is 34.00.

##### *Actions*

The Richmond RCMP Detachment (Richmond Detachment) has continued to maintain a strong focus on prolific and priority offenders. As part of the Detachment’s offender management strategy, targeted surveillance is conducted on known offenders in order to apprehend them while they are committing offences or breaching their probation/bail conditions. In March 2019, RCMP Members in the Prolific Offender Suppression Team (POST) were conducting targeted surveillance in a theft from automobile hot spot area when they observed a priority offender breaching probation conditions and arrested him. This quarter, four prolific and priority offenders were arrested.

Richmond Detachment actively promotes community partnerships and collaborations. This quarter, a total of 17 police officers in Richmond Detachment’s Property Crime Unit, POST and General Duty Patrol partnered with 20 loss prevention officers over a two-day period in January. Their focus was 12 businesses in Richmond’s downtown core. The initiative resulted in 30 arrests, including one prolific property crime offender.

Volunteer engagement is an integral component of Richmond’s crime reduction strategy. This quarter, there were three volunteer bike deployments and 90 volunteer foot/van deployments, resulting in 671 volunteer patrol hours for suspicious activities. In a joint partnership with ICBC,

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<sup>1</sup> Crime rate is calculated as crimes per 1,000. The property crime rate in 2017-2018 was 34.66.

volunteers were deployed to distribute Lock Out Auto Crime prevention notices. A total of 12,344 notices were issued.

Richmond Detachment's Crime Prevention Unit also began conducting Break and Enter Outreach during the second half of the fiscal year. Through this initiative, RCMP Members, Auxiliaries and volunteers visit residents in hot spot areas and offer information on crime prevention, including the Block Watch program. In addition, Block Watch has actively been promoted through its Facebook page as well as through local media, including two media interviews conducted in Chinese.

### *Results*

The following table outlines the total property crime files for 2017-2018 and 2018-2019:

Table 1: Property Crime Files and Property Crime Rate

Quarter	Date Range	Total Property Crime Files 2017-2018	Total Property Crime Files 2018-2019	Projected Yearly Property Crime Rate
1	Apr. 1 – Jun. 30	1,868	1,850	33.36
2	Jul. 1 – Sept. 30	1,766	1,897	33.78
3	Oct. 1 – Dec. 31	1,982	1,987	34.56
4	Jan. 1 – Mar.31	1,993	2,001	34.87
<b>Total</b>		<b>7,609</b>	<b>7,735</b>	

Source: PRIME Statistics April 4, 2019

There were 2,001 property crime files in the fourth quarter of the 2018-2019 fiscal year, which represents no change from same period during the previous fiscal year. Total property crime files for the 2018-2019 fiscal year represent less than a two per cent increase over the previous fiscal year.

The property crime rate for the 2018-2019 fiscal year was 34.87, which is higher than the identified target. However, in response to the elevated number of residential break and enters in 2018, Richmond Detachment actively targeted this crime type with patrols in hot spot areas and targeted enforcement, which led to key arrests. In February and March, the number of residential break and enters indicated a downward trend.

### Community Priority 2: Organized Crime – Drug Offences

#### *Objectives*

- i. A two per cent increase in charges laid for all Controlled Drug and Substances Act (CDSA) offences, using 2017-2018 as the baseline year. The target number of drug charges for the current fiscal year is 105.



### Actions

Richmond Detachment continues to actively support and promote the Drug Abuse Resistance Education program (DARE) in Richmond schools. During this quarter, a total of 452 students in 18 classes across 12 schools participated in the program.

During this quarter, proactive gang unit patrols resulted in 150 business checks. The locations checked included: restaurants, bars, licensed body rub studios, a gaming location, karaoke bars and the casino. These patrols led to street checks of gang-affiliated persons, referrals for bylaw contraventions, and an arrest in relation to a warrant. In addition, the Richmond Mobile Enforcement Team also began participating in these patrols, which will allow for the growth of Richmond Detachment's uniform gang patrol presence.

The Organized Crime Unit also conducted proactive enforcement projects which resulted in charges against a Fentanyl drug trafficker. Additional charges are also expected in other investigations. The Organized Crime Unit also arrested an individual in relation to a money laundering investigation. Police had identified a number of suspicious cash transactions at the River Rock Casino, which prompted the investigation. A search warrant was executed on March 22, 2019 and the investigation is ongoing.

### Results

The following table outlines the total drug offences for 2017-2018 and 2018-2019:

Table 2: Drug Offences and Drug Charges

Quarter	Date Range	Total Drug Offences 2017-2018	Total Drug Offences 2018-2019	Drug Charges 2018-2019 <sup>2</sup>
1	Apr. 1 – Jun. 30	218	201	21
2	Jul. 1 – Sept. 30	168	196	20
3	Oct. 1 – Dec. 31	148	86	14
4	Jan. 1 – Mar. 31	134	135	18
<b>Total</b>		<b>668</b>	<b>618</b>	<b>73</b>

Source: PRIME Statistics April 4, 2019

This fiscal year there was a seven per cent decrease in the number of reported drug offences compared to the 2017-2018 fiscal year. Drug investigations during this quarter led to 18 charges, bringing the total number of charges this fiscal year to 73. Richmond Detachment did not reach the target of 105 drug charges as a result of the reduced number of charges, which is likely due to the legalization of cannabis on October 17, 2018 and the decline in cannabis-related offences.

<sup>2</sup> The number of drug charges per quarter may vary from previous reports due to the time required to investigate and lay charges.

Community Priority 3: Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

*Objective*

- i. A 10 per cent reduction in mental health-related calls for service generated by high volume clients. The target is to remain below 246 calls for service.<sup>3</sup>

*Actions*

Richmond Detachment's Vulnerable Persons Unit (VPU) remains actively involved in the Assertive Community Treatment Team (ACTT).<sup>4</sup> Since expanding to include Richmond in its service area, ACTT has been able to offer a true "wraparound" service delivery model to assist clients with complex social needs that require specialized ongoing support in the community. The VPU actively promoted ACTT during this fiscal year. This quarter there were 22 ACTT clients. In addition, this quarter ACTT training was provided at morning training sessions for RCMP Members.

The VPU also conducts weekly homeless outreach with staff from the Ministry of Social Development and Poverty Reduction. A plainclothes police officer engages with vulnerable persons and offers referrals to different programs and support services in the community. Information regarding Modular Housing has also been provided during this outreach.

Members in the VPU continue to participate in monthly Richmond Inter-Agency Case Assessment Team (RICAT) meetings. RICAT is a partnership among local agencies, including police, child welfare, health, social service and victim support involving high risk domestic violence cases. The primary goal of this initiative is to increase safety for victims, including strengthening safety planning, while conducting early collaborative case management while supporting and monitoring the perpetrator.<sup>5</sup>

*Results*

The following table outlines the total mental health-related calls for service for 2017-2018 and 2018-2019:

Table 3: Mental Health-Related Calls for Service

Quarter	Date Range	Mental Health-Related Calls 2017-2018	Mental Health-Related Calls 2018-2019	Calls from High Volume Clients <sup>6</sup> 2018-2019
1	Apr. 1 – Jun. 30	370	403	72
2	Jul. 1 – Sept. 30	356	416	138
3	Oct. 1 – Dec. 31	360	414	186
4	Jan. 1 – Mar. 31	329	546	541
<b>Total</b>		<b>1,415</b>	<b>1,779</b>	

<sup>3</sup> High volume clients have been determined to be the top one per cent of individuals generating mental health-related calls for service. Last fiscal year 14 high volume clients generated 273 mental health-related calls for service.

<sup>4</sup> Operated through Vancouver Coastal Health.

<sup>5</sup> <http://endingviolence.org/prevention-programs/ccws-program/interagency-case-assessment-teams-icats/>

<sup>6</sup> Year to date totals have been presented in order to more accurately capture the proportion of high volume clients.



*Source: PRIME Statistics April 4, 2019*

There were 546 mental health-related calls for service this quarter, which represents a 66 per cent increase over the same quarter last fiscal year. High volume clients accounted for 541 of the 1,779 mental health files (30 per cent) in the 2018-2019 fiscal year, which is significantly higher than the identified target.

This marked increase is largely attributed to non-criminal reasons. In particular, one high volume client generated 363 calls for service this fiscal year, accounting for 20 per cent of the total file count and 67 per cent of the calls generated by high volume clients. These calls are linked to the individual's health condition.

### **Financial Impact**

None.

### **Conclusion**

Richmond Detachment implemented various initiatives to support the community priorities and objectives established in the 2018-2019 Annual Performance Plan. Many of these priorities will be carried forward and expanded in next year's APP. Although targets were not met, sound operational programs resulted in reducing potentially higher crime rates. Richmond Detachment continues to support the City of Richmond's public safety strategy using evidence-led approaches to target criminality, offender management and crime prevention.

Edward Warzel  
Manager, RCMP Administration  
(604-207-4767)

EW: mf