



## Community Safety Committee

Anderson Room, City Hall  
6911 No. 3 Road

Tuesday, June 11, 2013  
4:00 p.m.

Pg. #      ITEM

### MINUTES

**CS-4**      *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, May 14, 2013.*



### NEXT COMMITTEE MEETING DATE

Tuesday, July 9, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

### PRESENTATION

1. Dave Guscott, President and CEO, E-Comm, and Doug Watson, Vice-President, Operations, E-Comm, to provide an update on E-Comm's 2012 activities.

### LAW AND COMMUNITY SAFETY DEPARTMENT

2. **COMMUNITY BYLAWS – APRIL 2013 ACTIVITY REPORT**  
(File Ref. No. 12-8060-01) (REDMS No. 3854559 v.5)

**CS-9**

See Page **CS-9** for full report

*Designated Speaker: Ed Warzel*

STAFF RECOMMENDATION

*That the staff report titled Community Bylaws – April 2013 Activity Report dated May 9, 2013, from the General Manager, Law & Community Safety be received for information.*



3. **RICHMOND FIRE-RESCUE – APRIL 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 3864286 v.2)

CS-15

See Page CS-15 for full report

*Designated Speaker: Fire Chief John McGowan*

STAFF RECOMMENDATION

*That the staff report titled Richmond Fire-Rescue – April 2013 Activity Report, dated May 16, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*



4. **RCMP'S MONTHLY REPORT – APRIL 2013 ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 3855695)

CS-21

See Page CS-21 for full report

*Designated Speaker: Supt. Renny Nasset*

STAFF RECOMMENDATION

*That the report titled RCMP's Monthly Report – April 2013 Activities (dated June 1, 2013, from the Officer In Charge RCMP) be received for information.*



5. **FIRE CHIEF BRIEFING**

(Verbal Report)

*Designated Speaker: Fire Chief John McGowan*

Item for discussion:

None.

Pg. #

ITEM

6. **RCMP/OIC BRIEFING**  
(Verbal Report)

*Designated Speaker: Supt. Renny Nasset*

Item for discussion:

None.

7. **MANAGER'S REPORT**

**ADJOURNMENT**





## Community Safety Committee

Date: Tuesday, May 14, 2013

Place: Anderson Room  
Richmond City Hall

Present: Councillor Derek Dang, Chair  
Councillor Linda McPhail  
Councillor Ken Johnston  
Councillor Evelina Halsey-Brandt  
Councillor Bill McNulty

Call to Order: The Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on Tuesday, April 9, 2013, be adopted as circulated.*

**CARRIED**

### NEXT COMMITTEE MEETING DATE

Tuesday, June 11, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

### LAW AND COMMUNITY SAFETY DEPARTMENT

1. **RCMP'S MONTHLY REPORT – MARCH 2013 ACTIVITIES**  
(File Ref. No. 09-5000-01) (REDMS No. 3826941)

Eric Hall, Inspector, Operations Support Officer, Richmond RCMP, commented on the increase in business break and entries for March 2013 and noted that traditionally these statistics average out over the course of the year.

## Community Safety Committee

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In response to query from Committee, Mr. Hall advised that there is a tool on the website where people can register their e-mail addresses with the City and receive regular notifications of break and entries in their area. Mr. Hall further advised that the RCMP have had great success with enforcement by dedicating several officers whose primary focus is to identify groups of individuals who may be responsible for a number of the break and entries.

It was moved and seconded

*That the report titled RCMP's Monthly Report – March 2013 Activities (dated May 1, 2013, from the OIC RCMP) be received for information.*

**CARRIED**

2. **RICHMOND FIRE-RESCUE – MARCH 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 3834477 v.2)

In reply to query from Committee, Fire Chief John McGowan, Richmond Fire-Rescue, commented that the number of medical calls continues to be a concern within the community. Richmond Fire Rescue partners with the local Health Authority in educating the public on general safety practices.

It was moved and seconded

*That the staff report titled Richmond Fire-Rescue – March 2013 Activity Report, dated May 2, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*

**CARRIED**

3. **COMMUNITY BYLAWS – MARCH 2013 ACTIVITY REPORT**

(File Ref. No. 12-8060-01) (REDMS No. 3829874 v.2)

In response to queries from Committee, Magda Laljee, Supervisor, Community Bylaws, provided further information on the following:

- soils arriving at the Finn Road site continue to be closely monitored by Community Bylaws and Agricultural Land Commission Inspectors;
- there is an active litigation file pursuant to the activity at the Blundell Road property;
- the City is currently requesting proposals for new collection services and that approximately 30% of the outstanding accounts receivable are related to parking tickets; and
- dog licensing has decreased from previous years but property and parking officers will be focusing on a city-wide dog licence canvassing initiative.

**Community Safety Committee**  
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It was moved and seconded

*That the staff report titled Community Bylaws – March 2013 Activity Report (dated April 15, 2013), from the General Manager, Law & Community Safety) be received for information.*

**CARRIED**

4. **TENDER AWARD T.4747 – FIRE PUMP APPARATUS AND 105' LADDER APPARATUS**

(File Ref. No. 09-5140-01) (REDMS No. 3835180 v.10)

In reply to query from Committee, Deputy Fire Chief Tim Wilkinson, Richmond Fire-Rescue, advised that the 105' Ladder Apparatus meets the operational criteria for the City as the Building and Fire Codes regulate interior fire fighting measures for floors above the sixth in high-rise developments.

It was moved and seconded

- (1) *That tender T.4747, for a Fire Pump Apparatus and a 105' Ladder Apparatus, be awarded to Wholesale Fire & Rescue Ltd., at a total cost of \$1,874,451, plus applicable taxes; and*
- (2) *That the Chief Administrative Officer and General Manager, Law and Community Safety be authorized to execute the contract with Wholesale Fire & Rescue Ltd. (WFR) for the purchase of two (2) fire apparatus.*

**CARRIED**

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

(i) **Recruitment**

Fire Chief McGowan gave a brief update on the recruiting process currently taking place at the fire hall. The City received over 500 applications for 100 positions with Richmond Fire-Rescue. There are approximately 112 applicants undergoing thorough job requirement testing, specifically the physical component, over the next two days. Written testing will take place in June with the intention of having the new personnel in place by mid-September.

(ii) **Doors Open Richmond**

Fire Chief McGowan noted that the Open Doors event was a wonderful success with over 850 people attending over the weekend.

**Community Safety Committee**  
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**(iii) McHappy Day**

Fire Chief McGowan and Deputy Fire Chief Howell participated in the McHappy Day event working in front and behind the counters encouraging donations to Ronald McDonald House.

**(iv) North American Occupational Safety & Health (NAOSH) Week**

Fire Chief McGowan advised that the North American Occupational Safety & Health (NAOSH) Week is scheduled for May 5<sup>th</sup> to 11<sup>th</sup>. This is an important week bringing employers, employees and various agencies together to discuss work safe issues and plans.

**(v) RFR & RCMP Summer Camp Programs**

Fire Chief McGowan and Inspector Hall spoke of the joint one day summer camp sessions planned for children between the ages of 8 to 12. The purpose behind the programs is to increase trust towards policing by teaching drills, physical training, and crime scene investigations. The registration fee covers a T-Shirt, pizza lunch, and other items.

**6. RCMP/OIC BRIEFING**

(Verbal Report)

Items for discussion:

**(i) Marine Patrol – Summer 2013 Activities**

Inspector Hall noted that a total of 77 patrols were run in 2012. An application has been submitted to the Province for funding in the amount of \$20,000 to offset costs of the members and maintenance of the vessel for 2013.

**(ii) Vancouver International Airport Exercise**

Inspector Hall advised the “live” Vancouver International Airport exercise was held on April 17<sup>th</sup> with the simulation of a plane crash to the west of the airport. Richmond Fire, B.C. Ambulance, Transport Canada and other first responders participated in the exercise. It was very successful and the exercise was useful in defining the roles and responsibilities of the responding groups.

**(iii) Westminster Highway Collision**

Inspector Hall noted that the tragic accident at the intersection of Knight Street and Westminster Highway was an unpredictable event involving speeds of 210 km/h. Investigation units are in the process of reconstructing the scene in order to determine what may have caused the accident (i.e. vehicle malfunction, etc.).

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**7. MANAGER'S REPORT**

Deborah Procter, Manager, Emergency Programs, gave a brief update on the high water advisory for the Lower Mainland area and precautions being taken by staff with respect to emergency gear and sand bag inventory, dyke inspections, and appropriate signage.

**ADJOURNMENT**

It was moved and seconded

*That the meeting adjourn (4:43 p.m.).*

**CARRIED**

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, May 14, 2013.

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Councillor Derek Dang  
Chair

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Heather Howey  
Acting Committee Clerk





# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** May 9, 2013

**From:** Phyllis L. Carlyle  
General Manager, Law & Community Safety

**File:** 12-8060-01/2011-Vol 01

**Re:** Community Bylaws – April 2013 Activity Report

### Staff Recommendation

That the report titled Community Bylaws – April 2013 Activity Report dated May 9<sup>th</sup>, 2013, from the General Manager, Law & Community Safety be received for information.

Phyllis L. Carlyle  
General Manager, Law & Community Safety  
(604.276.4104)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Budgets	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY DIRECTORS	INITIALS: DW
REVIEWED BY CAO	INITIALS: G!

## Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Parking Program
2. Property Use
3. Grease Management Program
4. Animal Control
5. Adjudication Program
6. Revenue & Expenses

## Analysis

### 1. Parking Program

#### Customer Service Response

An average of 48 daily calls for service was fielded by administration staff in April 2013. This activity represents an increase of approximately 2.13% compared to March 2013, and is on par with the number of calls reported in April 2012.

#### Enforcement Activity

A total of 3142 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of April 2013. This is an increase of approximately 39.28% compared to the number of violations issued in April 2012. This significant increase continues as a result of process improvements, effective officer deployment and a continued focus on service delivery.

In April 2013, 339 (10.79%) of the total violations issued were either cancelled or changed to a warning.

The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	6	1.76%
Section 2.1 (b) Exception in Bylaw	8	2.35%
Section 2.1 (c) Poor likelihood of success at adjudication	26	7.66%
Section 2.1 (d) Contravention necessary - health related	5	1.48%
Section 2.1 (e) Multiple violations issued for one incident	13	3.84%
Section 2.1 (f) Not in the public interest	17	5.02%
Section 2.1 (g) Proven effort to comply	132	38.94%
Administrative Entries	75	22.13%
Warnings	57	16.82%

## Program Highlights

In April there were no incidents of vandalism to parking meters, however, routine repairs of the City's aging inventory accounted for three in-field service calls.

In 2013, 1006 of 14,292 violations have been sent to collections. The current contract with the City's collection agency expired on March 31<sup>st</sup>, 2013. As a result a Request for Proposal (RFP) has been drafted for the collection of City accounts receivable, which includes the recovery of parking ticket debt, false alarm charges and property demolition costs.

A new call centre initiative recently focusing on the immediate pick-up of all incoming calls has resulted in a dramatic reduction of in call response time. Our objective remains 24 hour response to all calls and at present 90% of all calls are responded to within eight hours.

Following is a month-to-month comparison reflecting the number of violations issued for the years 2010, 2011, 2012 and 2013:



## **2. Property Use**

### Customer Service Response

An average of 17 daily calls for service was fielded by administration staff in April 2013. This is equivalent to the number of calls fielded in March 2013 and reflects a 70% increase compared to calls reported in April 2012.

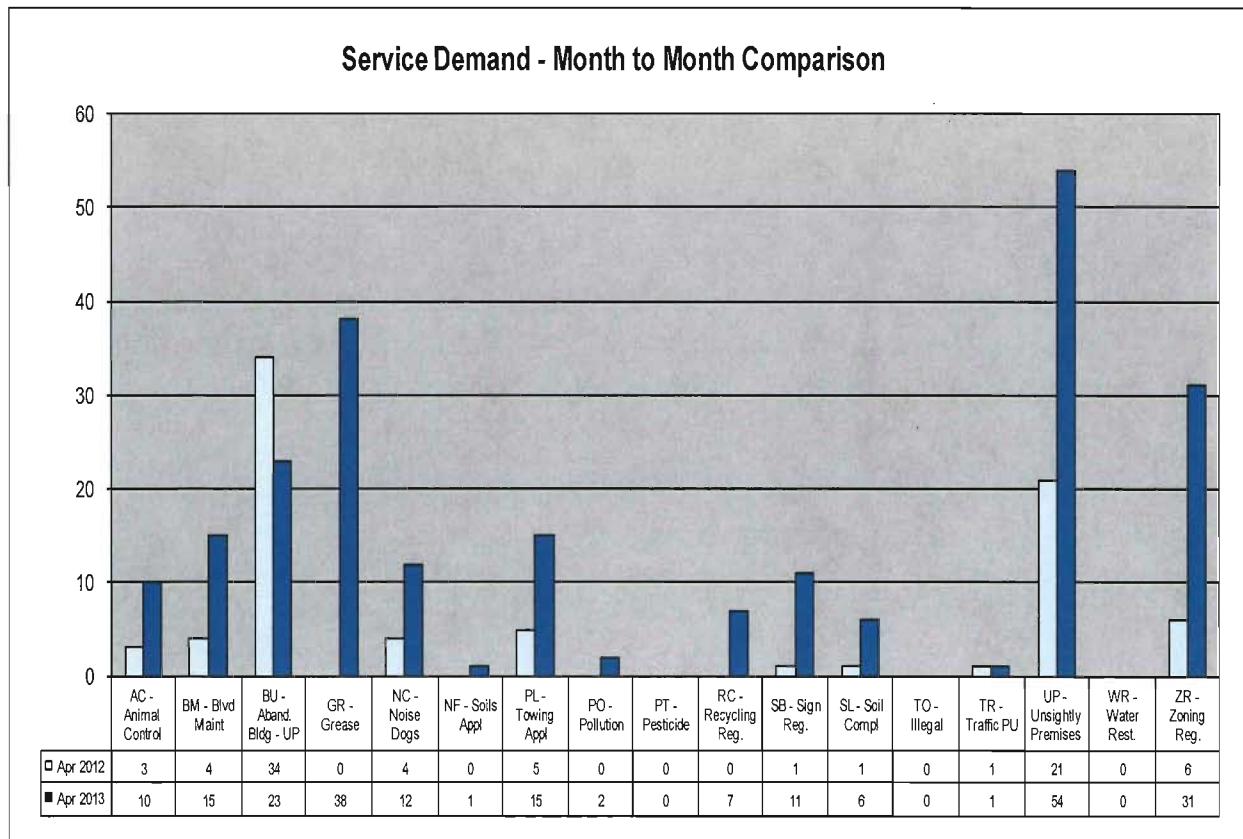
## Enforcement Activity

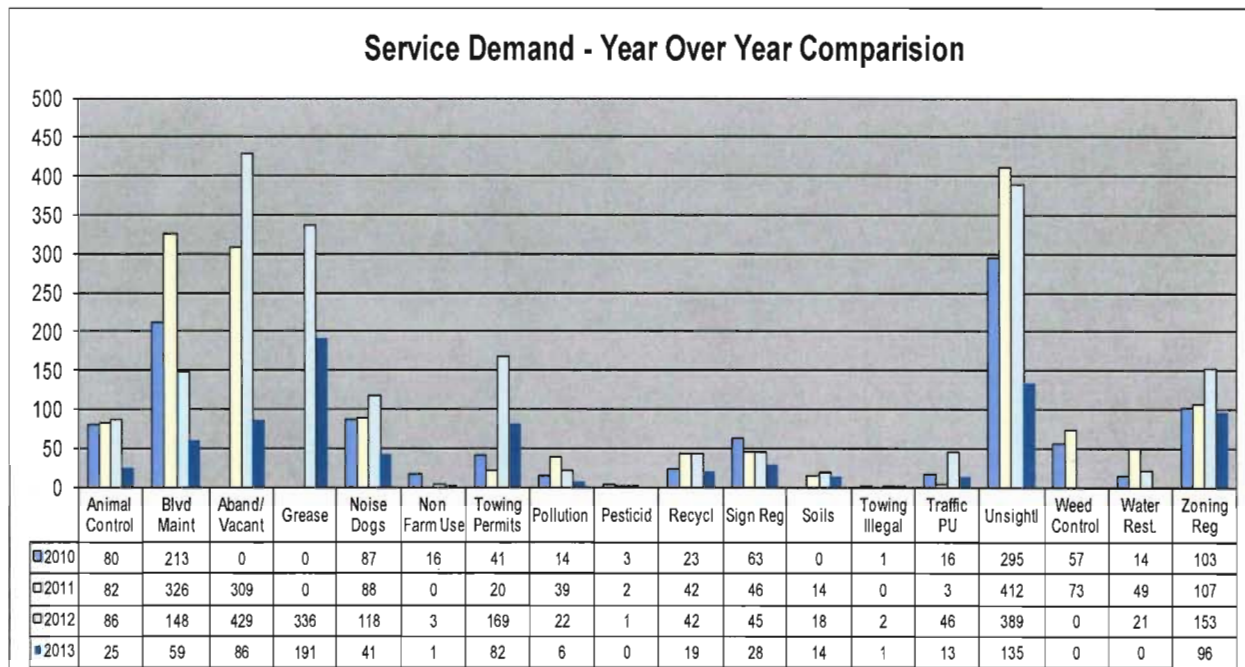
In April 2013, 188 investigation files were created and assigned for inspection and/or investigation. This file load indicates an increase of approximately 57% when compared to April 2012. This increase is attributed in part to an increase in calls for service from resident concerns regarding unsightly premises; 54 in April 2013 compared to 21 in April 2012. The file load increase is also attributed to an increase in calls for service regarding zoning contraventions in relation to illegal suites. Data from April 2012 indicated six zoning contraventions compared to 31 for April 2013.

Proactive monitoring and enforcement efforts continue with regard to the “Abandoned/Vacant Home Joint Operations” program.

The “Soil Watch” program implemented on January 29, 2013 has resulted in six calls for service. One of the calls was related to fill activity at Finn Road. Staff continue to monitor this property as well as others in the Agricultural Land Reserve.

The following charts compare Property Use service demand by type for April 2013 vs. April 2012 as well as a comparative for the years 2010, 2011, 2012 and 2013:





### 3. Grease Management Program

The Grease Management Inspector conducted 63 regulatory visits to 38 food sector establishments during April 2013, which resulted in nine by-law violations. One violation was switched to a 'Warning Ticket' due to expedient compliance.

### 4. Dispute Adjudication Program

The March 26, 2013 Adjudication Hearings resulted in the following outcomes:

- Thirteen violations were upheld (three disputants did not attend and the allegations were deemed to have occurred)
- One violation was suspended

The next Adjudication Hearing is scheduled for May 28, 2013.

### 5. Animal Control

In April 2013 Community Bylaws issued 92 new dog licences, representing an increase of 27.78%, as compared to the number of new dog licences issued in April 2012. This number includes 74 dangerous dog licences. As of April 30, 2013 there are 5119 dogs licensed in Richmond. Door-to-door dog license canvassing will be undertaken this spring beginning in June 2013. Also of note, Animal Control officers responded 5 dog bite incidents each of which resulted in a dangerous dog investigation; and 8 requests for enforcement patrols.

## 6. Revenue and Expenses

The following information is a month to month analysis of April 2013 compared to April 2012.

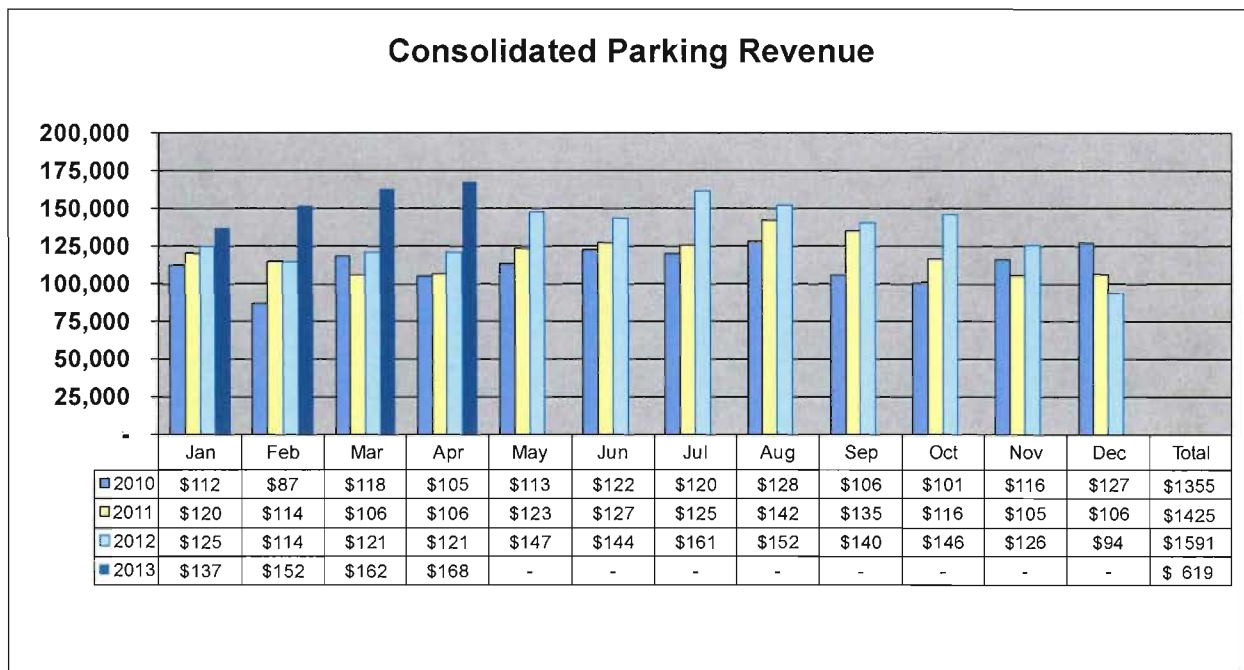
**Consolidated Parking Program Revenue:** The total of meter, monthly permit and enforcement revenue increased by 38.6% over the same period last year. Specifically, consolidated revenues were \$167,559 for April 2013 compared to \$120,880 for April 2012.

**Meter Revenue** increased by 10.7% over the same period last year. Specifically, meter revenue was \$42,542 for April 2013 compared to \$38,431 for April 2012.

**Permit Revenue** increased by 28.4% over the same period last year. Specifically, permit revenue was \$13,759 for April 2013 compared to \$10,709 for April 2012.

**Enforcement Revenue** increased by 55.1% over the same period last year. Specifically, enforcement revenue was \$111,258 for April 2013 compared to \$71,740 for April 2012.

The following chart provides a consolidated revenue comparison with prior years:



## Conclusion

The Community Bylaws Division remains committed to maintaining the quality of life and safety of City of Richmond residents. Community Bylaws also continues to focus on coordinated efforts with many City departments and community partners while promoting a culture of compliance.

Edward Warzel  
Manager, Community Bylaws  
(604) 247-4601





# City of Richmond

## Report to Committee

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**To:** Community Safety Committee **Date:** May 16, 2013  
**From:** John McGowan **File:** 09-5000-01/2012-Vol  
Fire Chief, Richmond Fire-Rescue 01  
**Re:** **Richmond Fire-Rescue – April 2013 Activity Report**

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### Staff Recommendation

That the staff report titled Richmond Fire-Rescue – April 2013 Activity Report, dated May 16, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: DW
REVIEWED BY CAO	INITIALS: GD

## Staff Report

### Origin

The purpose of this report is to keep Council informed on matters pertaining to public safety services in the community of Richmond.

*Council Term Goals for 2011-2014 identify the desire to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

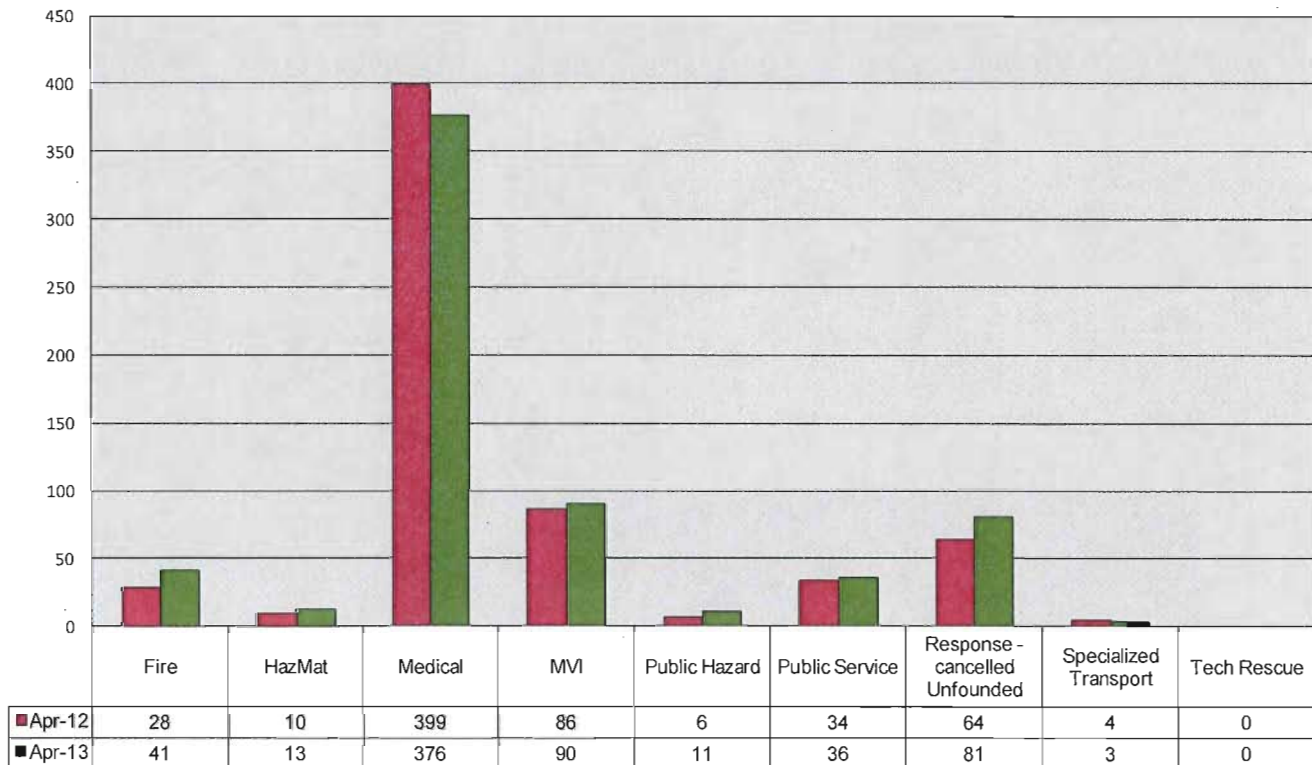
### Analysis

Fire-Rescue's report for April 2013 is set out below.

### Suppression Activity

The following is a month to month comparison chart of the number of incidents that occurred in April 2012 and April 2013. For April 2013, there were a total of 757 incidents compared to 735 in April 2012, representing an increase of 3%.

**April 2012 & 2013 Calls for Service Volumes**



#### Call Type Legend:

**Alarm Active/NoFire** includes: accidental, malicious, equipment malfunctions

**HazMat** includes: fuel or vapour; spills, leaks, or containment

**Medical** includes: cardiac arrest, emergency response, home or industrial accidents

**Public Hazard** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

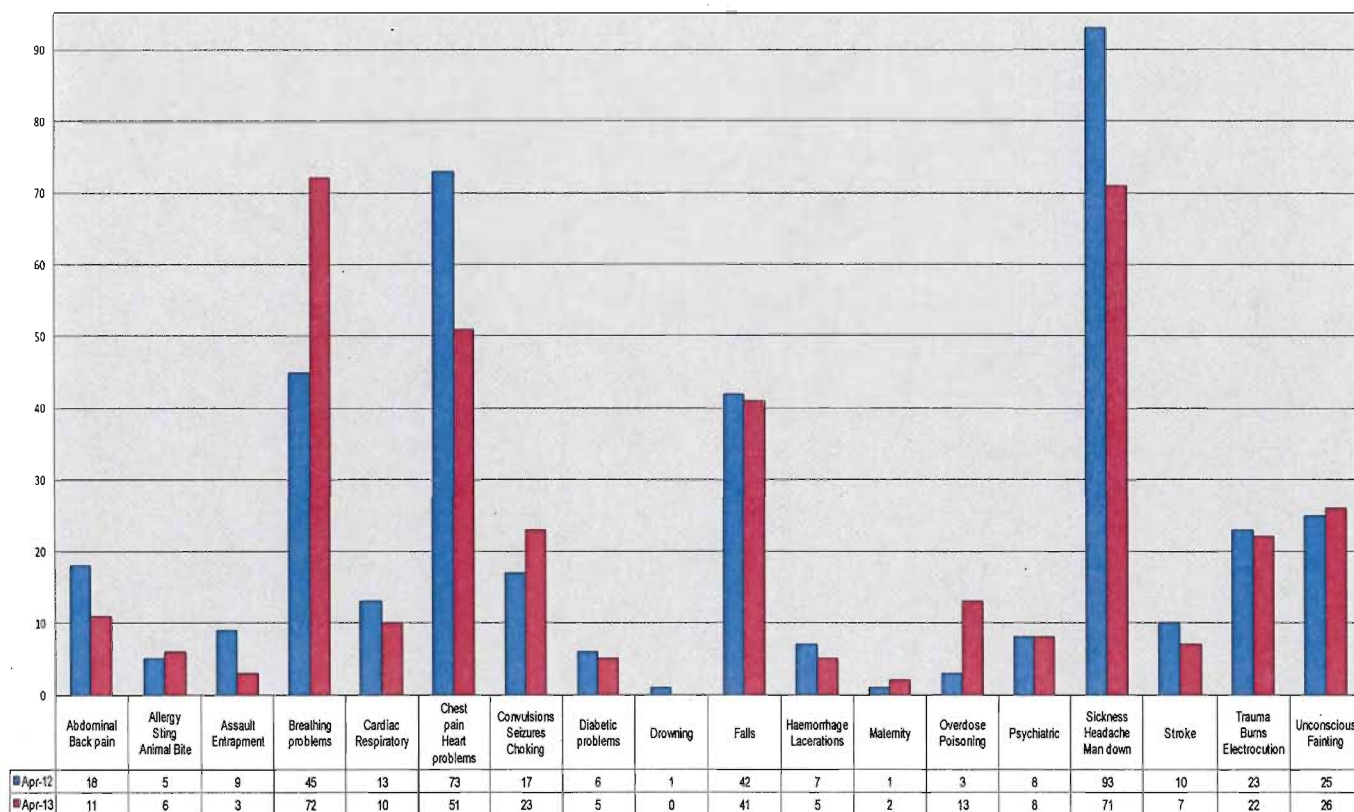
**Public Service** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal



## First Responder Totals

Medical calls comprise 49.7% of total calls for RFR. A detailed breakdown of the medical calls for April 2012 and 2013 by sub-type is set out in the following table, with a total of 376 medical calls for April 2013. This represents a reduction of 5.8% over the same period in 2012. Analysis of increases in the breathing problems demonstrated no defined reason other than the average patient's age (63+).

April 2012 & 2013 Medical Calls by Type



## Incidents

Notable emergency incidents which involved RFR for April 2013 were:

### Medical

RFR crew attended to a male that had attempted to take his own life. The man's injury was such that it was extremely difficult for RFR crews to stabilize him. The patient was transported to hospital and outcome was unknown. RFR crews worked with BC Ambulance Services (BCAS) and RCMP also on scene.

RFR crews attended to a worker that had fallen while pressure washing the roof of a home. The individual fell approximately 25 feet to the concrete below. Arriving crews found the male unconscious with blood pooling around his head. RFR members performed spinal immobilization, inserted an airway and gave oxygen. The male was transported to hospital by BCAS but later succumbed to his injuries.

RFR crew arrived to the south side of Aberdeen Mall near the car parkade. They found a woman lying on the glass overhang approximately 12 feet above them with significant lower limb injuries. RFR was faced with a victim access issue and called in a second apparatus to assist in the rescue. RFR crews accessed the patient using ladders and brought her out onto the parkade level, where she was passed over to BCAS for treatment and transport to hospital.

RFR crews provided medical assistance to an unconscious male who was found lying on a road, bleeding from his left ear. It was reported that the male had been assaulted. Crews worked quickly to stabilize the patient prior to transportation to hospital.

RFR crews also responded to three incidents of cardiac issues, including two males over the age of 60, and a 54 year old female.

#### Fires – Residential / Commercial / Outdoor

RFR crews responded to an industrial fire at a Plywood Plant on Vulcan Way. The fire was located in a dryer and above dryer in the ceiling. It was difficult for RFR crew to mitigate extinguishment of the fire due to its location. Crews also experienced difficulty in removing smoke from the site. Eight RFR units were involved in the fire.

RFR attended to a fire in the food court of Yaohan Centre. On arrival crew found the mall full of smoke and a fire coming from one of the kitchen facilities. RFR began suppression and quickly put the fire out. The sprinklers had also activated, and RFR took action to prevent further damage by shutting them down. RFR evacuated the complex and ventilated the scene with portable fans. RFR had 24 of its 33 on duty members attend to mitigate this event.

RFR crews responded to a structure fire in a home on Patterson Road where the occupant had returned to find his house full of black smoke. First arriving crews quickly suppressed the fire and prevented further loss to the property.

RFR crews attended an abandoned house fire at No 4 Road. This was a second alarm with quick extinguishment. An RFR investigator found two drums of Meth Sodium Hydroxide at the scene. Crews decontaminated RFR equipment post event.

RFR crews responded to a second alarm fire call at Broadmore Boulevard in a rear detached garage. Crews cut access from the side of the garage and extinguished the fire quickly.

For April 2013, the estimated total Fire Loss was \$639,460, which includes \$559,460 for building loss and \$80,000 for content loss. The total building and content value at risk was \$37,052,900 and the total value preserved was \$36,413,440, which translates to 98.3% of value protected.

<b>Fire Calls By Type and Loss Estimates – April</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building Value \$</b>	<b>Estimated Building Loss \$</b>	<b>Estimated Content Value \$</b>	<b>Estimated Content Loss \$</b>	<b>Estimated Total Value Preserved \$</b>
Residential:	5	1,536,000	426,000	368,000	10,000	1,468,000
- Single-family	6	9,046,000	30,000	3,000,000	0	12,016,000
- Multi-family						
Commercial/Industrial	4	22,000,000	100,000	77,000	70,000	21,907,000
Fire – Outdoor	23	1,000,000	10	0	0	999,990
Vehicle	3	25,900	3,450	0	0	22,450
<b>Totals*</b>	<b>41</b>	<b>33,607,900</b>	<b>559,460</b>	<b>3,445,000</b>	<b>80,000</b>	<b>36,413,440</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

The fire investigation statistics for April 2013 are listed below:

<b>Total Fire Investigation Statistics – April</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	1	3	1
Residential - Multi-family	1	1	4
Commercial/Industrial	0	2	2
Fire – Outdoor	3	9	11
Vehicle	0	1	2
<b>Totals</b>	<b>5</b>	<b>16</b>	<b>20</b>

### HazMat

All hazmat calls for April were relatively minor, quickly mitigated, and did not require any long-term hazmat team deployment.

<b>HazMat Calls By Type – April</b>	
<b>HazMat Calls</b>	<b>Details</b>
Natural Gas/Propane Leaks (small)	5
Flammable/Combustible Liquids	3
Misc. (empty containers to unknown powder)	5
<b>Total</b>	<b>13</b>

## **Training and Education**

RFR training staff attended organizational meetings at YVR for the training exercise on April 17.

RFR training staff completed the training of all suppression staff in Module 5 (Hose Management) of the Hi-Rise program.

## **Community Relations / Public Education**

Richmond Fire-Rescue participated in numerous events and activities for public education during April 2013. Some of the events attended by the Fire Chief, Deputy Chiefs, RFR crews and Prevention Officers were as follows:

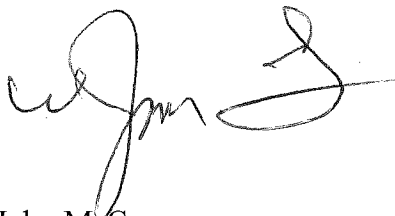
- 22 car seat inspections provided at Fire Hall No.1
- Pumper visits were provided to *Our Saviour Child Care Centre, Cornerstone Christian Academy, BC Muslim School – Grade 1, Christian Home Educators Association of Richmond (CHEAR)* and the *West Richmond Community Centre Pre-School*.
- Hall Tours were provided for *Richmond 27<sup>th</sup> Beavers, City of Richmond Diversity Services, Division 9 – DeBeck Elementary School* and *9<sup>th</sup> Ocean Vista Spark Unit*.
- Attended the *RFR's Easter Egg Hunt* and the *Wellness & Home Fair (The Nurse Next Door)* with over 250 adults.

## **Financial Impact**

None

## **Conclusion**

Richmond Fire-Rescue continues to deliver services and programs through an approach balancing prevention, education and emergency response. This direction is based on the belief that prevention, education and emergency response programs must be well established and integrated to have a positive impact on community safety.



John McGowan  
Fire Chief  
(604-303-2734)

JM:js



# City of Richmond

## Report to Committee

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<b>To:</b>	Community Safety Committee	<b>Date:</b>	June 1, 2013
<b>From:</b>	Rendall Nessel Officer In Charge, Richmond RCMP Detachment	<b>File:</b>	09-5000-01/2013-Vol 01 (13.07)
<b>Re:</b>	<b>RCMP's Monthly Report – April 2013 Activities</b>		

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### Staff Recommendation

That the report titled “RCMP’s Monthly Report – April 2013 Activities” (dated June 1, 2013, from the Officer In Charge RCMP) be received for information.

(Rendall Nessel) Superintendent  
Officer In Charge, Richmond RCMP Detachment  
(604-278-1212)

Att: 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: DW
REVIEWED BY CAO	INITIALS: 

## Staff Report

### Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

*Council Term Goals for 2011-2014 identify the desire to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### Analysis

Below is the RCMP's Monthly Report regarding April 2013 activities.

### Noteworthy Files and Activities:

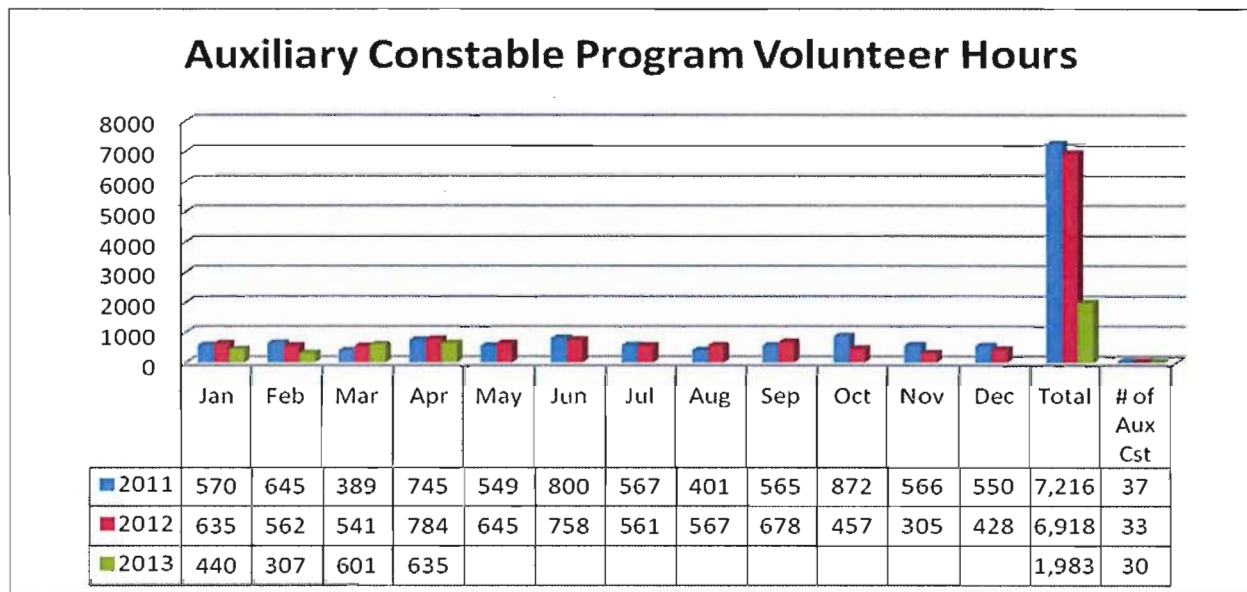
#### Residential Break & Enter Prevention

In Richmond, residential break and enters are the second most prevalent offence with theft from autos being the first most frequent offence. A news release was sent out to inform the public about incorporating a checklist of safety tips into a home security regime. This news release is available on the City of Richmond website. (Attachment 1)

### Auxiliary Constables

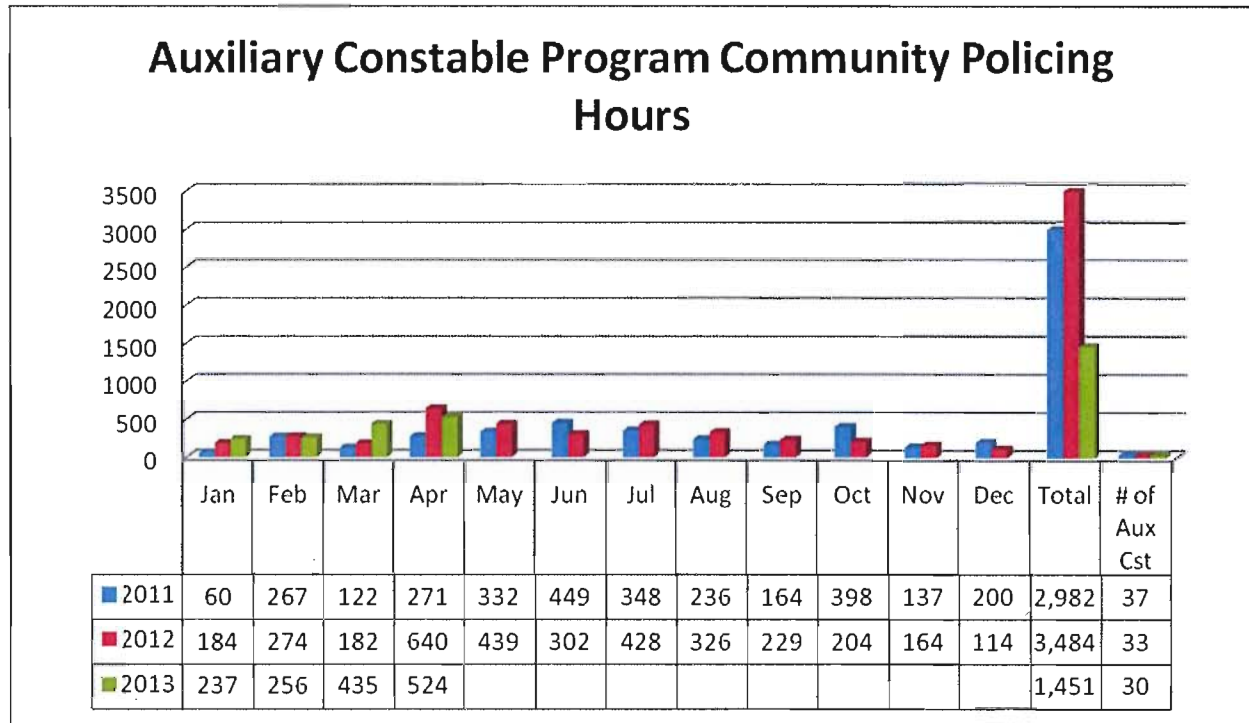
As of April 2013, Richmond Detachment's 30 active Auxiliary Constables recorded 1,983 volunteer hours in Training, Court, and Patrol Ride-Alongs as indicated in the chart below, which compares the hours of service for the years 2011, 2012 and 2013.

### Volunteer Hours



The Auxiliary Constables continue to dedicate themselves to ensuring that Community Events and Crime Prevention programs are a priority. The chart below compares the hours of service for the years 2011, 2012 and 2013.

### Community Policing



### Summary of Duties for April 2013

- Property Crime Initiatives
- Safety Talks to Girl Guides & Beaver Scouts
- School Sports Program
- DARE Program
- Youth Academy
- Assisting with arrivals and departures at YVR
- Assisting general duty members
- Providing traffic control for the YVR exercise
- Providing support for detachment and district training sections

### Summary of Training

- Police Defensive Baton, OC Spray and Carotid Control
- On-Line RCMP courses

### Awards

The Auxiliary Constable program received a “Constellation Award” from Volunteer Richmond at this year’s “Volunteers are Stars” gala for the Volunteer Group of the Year in the Richmond Community.

### Community Policing

#### Block Watch

There were 189 letters sent to victims and their neighbours, informing them that a break and enter had occurred and encouraged them to start a Block Watch group. Similarly, 22 Business Link letters were sent to Richmond businesses that experienced a break and enter during this period. Both Business Link and residential break and enter letters offer crime prevention tips; directs them to the crime prevention web pages and encourages them to register for email alerts.

There were 37 residential and 24 business break and enter email alerts sent this period to registered Richmond residents and businesses respectively. These emails inform them that a break and enter has occurred, provides crime prevention information and direct residents and business owners to the crime prevention web pages.

#### Youth Section

Over the school year there has been a higher focus on bullying in schools. This is largely attributable to the tragic and widely publicized death of 15 year old Amanda Todd. With misinformation and speculation trapped amongst the truth on social media sites, the Youth Section set out to work with the community.

In order to do address the issue, the Youth Section worked with the Richmond School District and Mental Health agency partners to better define bullying and peer group conflict. Then, the teams developed strategies to address various situations.

The information was rolled out to the various schools and partners through newsletters, meetings, and presentations. The Youth Section continues to speak with parents, educators, administrators, and other community partners to identify problems and facilitate solutions.

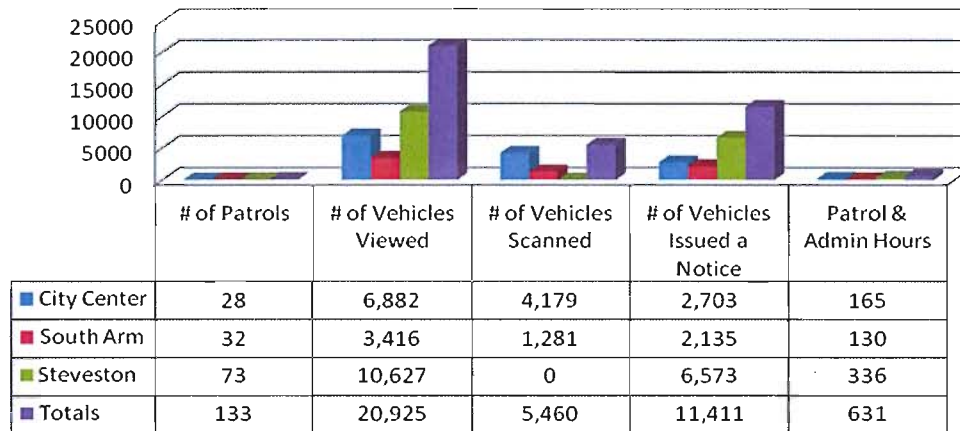


### Community Police Stations

The following charts identify the activities of the Community Police Stations for the month.

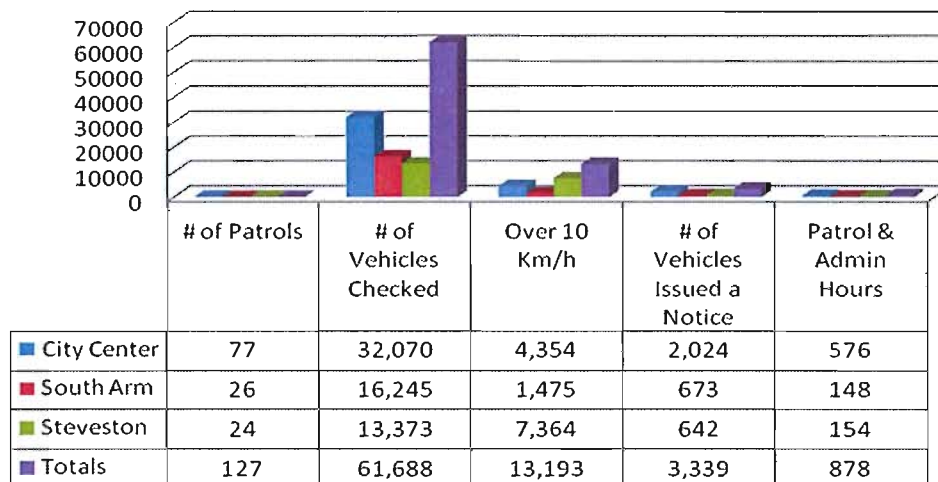
#### **Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Statistics**

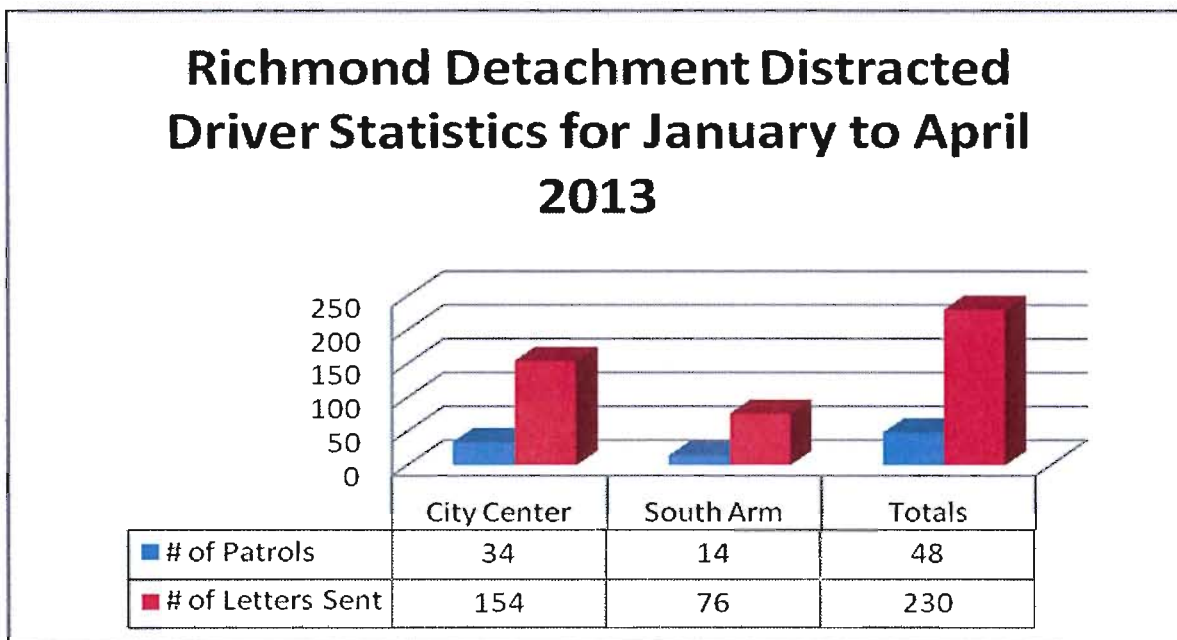
##### **Richmond Detachment Stolen Auto Recovery & Lock Out Auto Crime Statistics for January to April 2013**



#### **Richmond Detachment Speed Watch Statistics**

##### **Richmond Detachment Speed Watch Statistics for January to April 2013**



**Richmond Detachment Distracted Drivers Statistics****Volunteer Bike and Foot Patrols**

The main objectives of the Volunteer Bike Patrol and Foot Patrol are to observe and report suspicious activity, abandoned houses, grow operations, graffiti and distracted drivers. For January to April, there were 22 bike patrols totalling 171 hours as well as 24 foot patrols for a total of 144 hours.

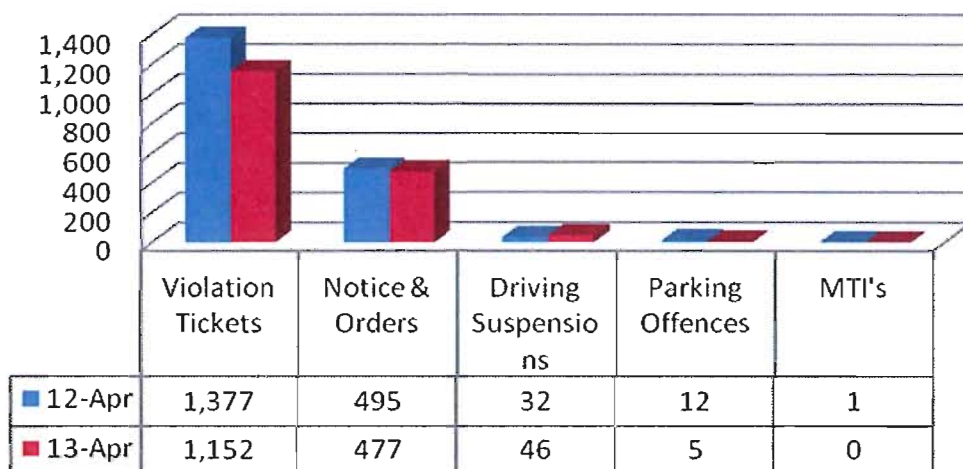
**Road Safety Unit**

The following charts compare Road Safety Unit service demand by type for April 2013 and April 2012, as well as year over year.

**Month to Month Comparison**

The chart below compares the Road Safety Unit tickets categorized by type for the month of April 2012 and April 2013. In April 2012 there were a total of 1,917 tickets compared to April 2013 which had a total of 1,680; a decrease of 12.36%. Ticket volumes fluctuate from month to month as they are primarily driven by manpower increase or decrease.

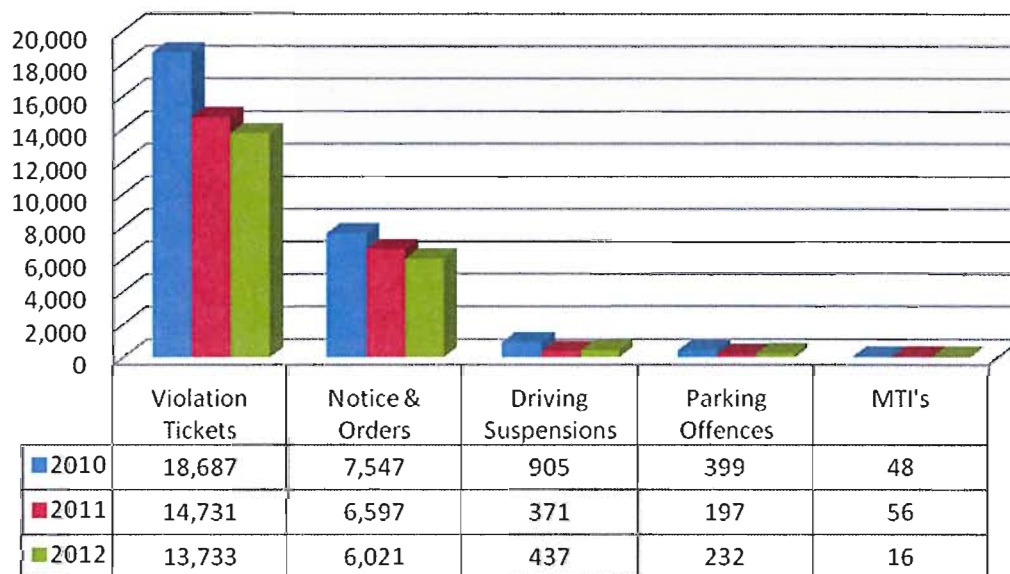
## Service Demand - Month to Month Comparison



### Year to Year Comparison

The chart below compares the service demand by type for the years 2010, 2011, 2012. There was a decrease of 20% in the number of tickets written from 2010 to 2011 and a decrease of 7% from 2011 to 2012. These decreases are largely the result of manpower decrease due to illness and injury.

## Service Demand - Year Over Year Comparison



### **Victim Services**

In addition to an active caseload of 126 ongoing files, RCMP Victim Services provided services to 26 new clients and attended 9 crime and trauma scenes in April. Calls for service included: suicide, sudden deaths and domestic situations.

### **Crime Statistics**

Crime Stats – see Appendix “A”


Crime Maps – see Appendix “B”

### **Financial Impact**

There is no financial impact associated with this report

### **Conclusion**

The RCMP continues to ensure Richmond remains a safe and desirable community.

A handwritten signature in black ink, reading "Lainie Goddard". The signature is fluid and cursive, with a large loop at the end of the last name.

Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)

MP NEWS RELEASES

## Residential Break & Enter Prevention

3 May 2013



Richmond RCMP and the City of Richmond continue to work together to help prevent crime and make Richmond a safe community. With your help, we can make Richmond an even safer place to live.

When it comes to property crime in Richmond, residential break and enters are the second most prevalent offences with theft from autos coming in first. Criminals that break into houses often look for easy targets so securing your home properly is of utmost importance. By incorporating the following checklist into your home security regime, thieves will think twice before breaking into your home.

### Exterior doors

- Should ALWAYS be locked.
- Install deadbolts with a one inch throw (the part that enters the door frame), a strike plate secured with three inch screws and a door reinforce for maximum support.
- Install a 180 degree peephole so you can see who is knocking before opening the door.
- Install motion detector lights and anti-tampering devices to protect the integrity of the bulbs.

### Sliding windows

- Should ALWAYS be closed or locked in place when not at home.
- Install a window lock (that does not use a key) or use a piece of wood snugly fit into the bottom track to prevent the window from being forced open.
- Drill a small screw into the top and bottom tracks to prevent the window from being lifted out of the frame.
- If installing window bars, ensure they have quick release devices in case of emergencies.

### Sliding glass doors

- Should ALWAYS be closed or locked in place when not at home.
- Install a patio locking bar at waist level to prevent prying.
- If your door opens on the inside of the frame, install a wooden stick in the bottom of the frame to prevent prying.
- If it opens on the outside of the frame, install anti-lift guards in the frame above and below the closed sliding door to prevent it from being lifted out of the frame.

For more home security tips please go to [www.richmond.ca/homesafety](http://www.richmond.ca/homesafety).



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## APRIL 2013 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Apr-13	April		2012 YTD	2013 YTD	% Change	Change in # of Offences
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>99</b>	<b>138</b>	<b>115-162</b>	<b>439</b>	<b>411</b>	<b>-6.4%</b>	<b>-28</b>
<i>Robbery</i>	<b>4</b>	8	6-11	52	25	<b>-51.9%</b>	-27
<i>Assault</i>	37	50	36-63	147	152	<b>3.4%</b>	5
<i>Assault w/ Weapon</i>	<b>7</b>	12	9-16	48	32	<b>-33.3%</b>	-16
<i>Sexual Offences</i>	5	6	2-9	19	24	<b>26.3%</b>	5
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>543</b>	<b>656</b>	<b>570-742</b>	<b>2431</b>	<b>2408</b>	<b>-0.9%</b>	<b>-23</b>
<i>Business B&amp;E</i>	<b>29</b>	40	33-47	119	170	<b>42.9%</b>	51
<i>Residential B&amp;E</i>	42	46	33-58	230	262	<b>13.9%</b>	32
<i>MV Theft</i>	<b>21</b>	33	22-45	83	98	<b>18.1%</b>	15
<i>Theft From MV</i>	<b>109</b>	181	143-219	672	516	<b>-23.2%</b>	-156
<i>Theft</i>	111	99	84-115	481	422	<b>-12.3%</b>	-59
<i>Shoplifting</i>	<b>70</b>	53	48-57	232	308	<b>32.8%</b>	76
<i>Fraud</i>	<b>35</b>	45	36-53	159	172	<b>8.2%</b>	13
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>154</b>	<b>190</b>	<b>162-218</b>	<b>741</b>	<b>606</b>	<b>-18.2%</b>	<b>-135</b>
<i>Arson - Property</i>	<b>2</b>	6	4-9	12	5	<b>-58.3%</b>	-7
<b>SUBTOTAL</b> (UCR 1000- to 3000-Series)	<b>796</b>	<b>984</b>	<b>889-1080</b>	<b>3611</b>	<b>3425</b>	<b>-5.2%</b>	<b>-186</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>61</b>	<b>76</b>	<b>57-95</b>	<b>335</b>	<b>247</b>	<b>-26.3%</b>	<b>-88</b>

Prepared by Richmond RCMP.

Data collected from PRIME on 2013-05-15. Published 2013-05-15.

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# **Business Break & Enters** **April 1st - April 30th, 2013**

Appendix 'B'



No 7 Rd

Shell Rd

Hwy 99

Westminster Hwy

Westminster Hwy

Granville Ave

Garden City Rd

Hwy 99

Francis Rd

Railway Ave

No 2 Rd

Steveston Hwy

Shell Rd

No 3 Rd

Hwy 99

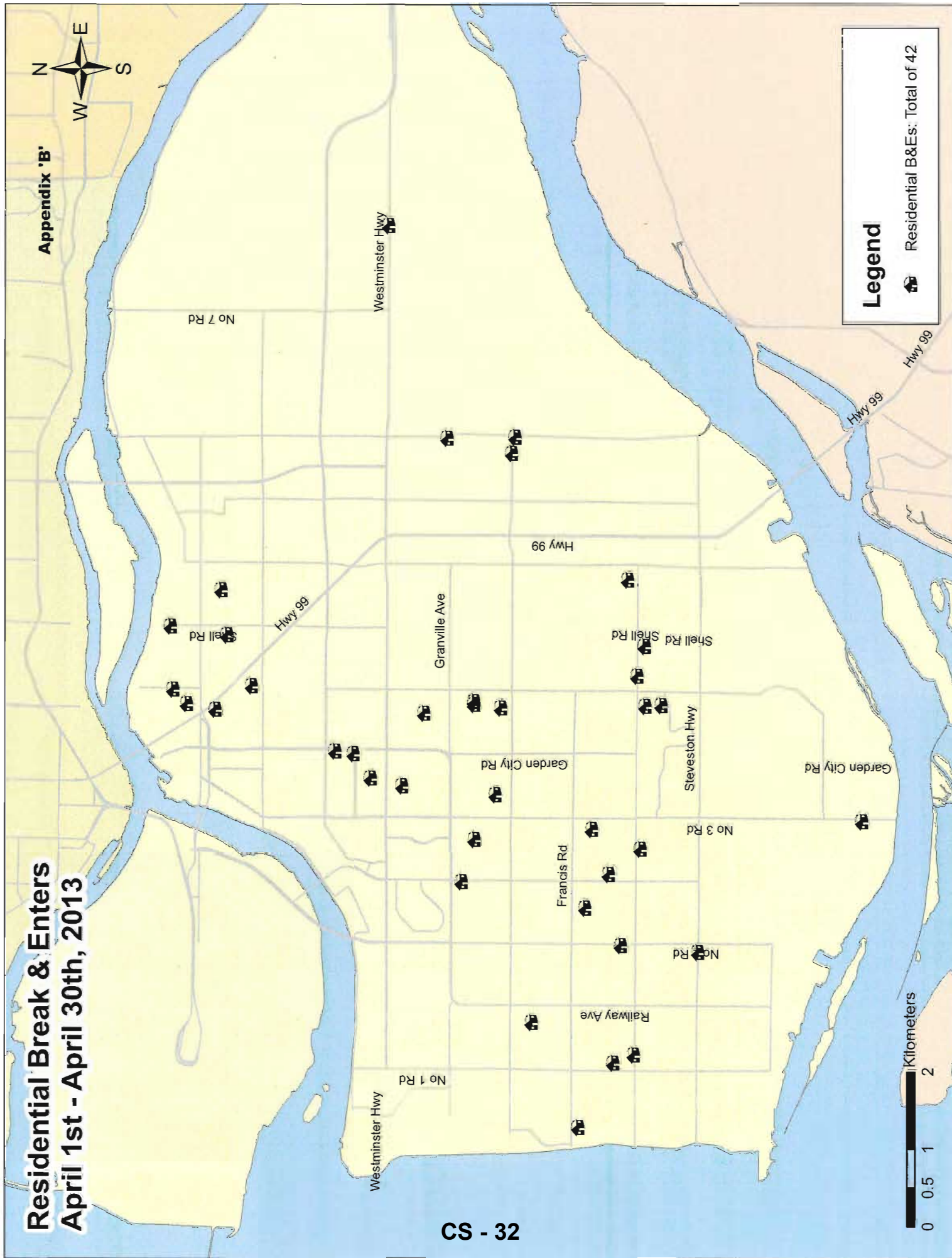
## **Legend**

- ★ Business B&Es: Total of 29

0 0.5 1 2 Kilometers

# Residential Break & Enters April 1st - April 30th, 2013

Appendix 'B'





# Auto Theft

April 1st - April 30th, 2013

Appendix 'B'

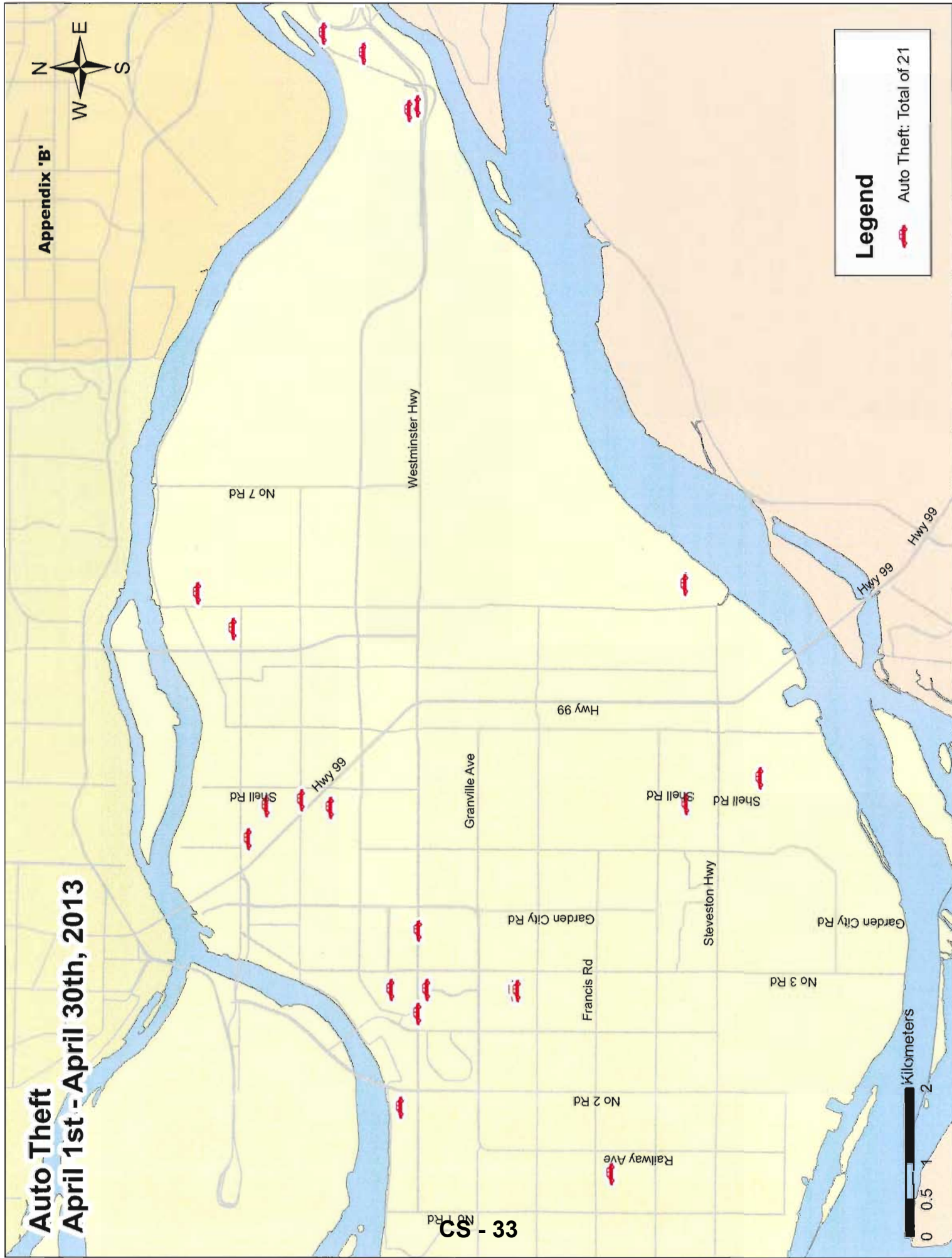


CS - 33

## Legend

Auto Theft: Total of 21

0 0.5 1 2 Kilometers



# Thefts From Vehicles March 1st - March 31st, 2013

Appendix 'B'



## Legend

- Thefts From Vehicles: Total of 109

