



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, June 10, 2014
4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on Tuesday, May 13, 2014.*



NEXT COMMITTEE MEETING DATE

Tuesday, July 15, 2014, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATION

1. Dave Guscott, President and CEO, E-Comm, to provide an update on E-Comm's 2013/2014 activities.

LAW AND COMMUNITY SAFETY DEPARTMENT

2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – APRIL 2014**
(File Ref. No.) (REDMS No. 4229185 v.5)

CS-16

See Page CS-16 for full report

Designated Speaker: Ed Warzel

STAFF RECOMMENDATION

That the staff report titled Community Bylaws Monthly Activity Report – April 2014, dated May 12, 2014, from the General Manager, Law & Community Safety, be received for information.



3. **RCMP'S MONTHLY REPORT – APRIL ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 4229250 v.2)

CS-22

See Page CS-22 for full report

Designated Speaker: Supt. Renny Nessel

STAFF RECOMMENDATION

That the report titled RCMP's Monthly Report – April 2014 Activities dated May 26, 2014, from the Officer in Charge, Richmond RCMP be received for information.



4. **RICHMOND FIRE-RESCUE – APRIL 2014 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 4232169 v.2)

CS-38

See Page CS-38 for full report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

That the staff report titled Richmond Fire-Rescue – April 2014 Activity Report dated May 26, 2014 from the Fire Chief, Richmond Fire-Rescue be received for information.



5. **RICHMOND FIRE-RESCUE BUSINESS PLAN UPDATE 2013-2014**

(File Ref. No.) (REDMS No. 4234853 v.4)

CS-49

See Page CS-49 for full report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

That the staff report titled Richmond Fire-Rescue Business Plan Update (2013-2014) dated May 26, 2014, from the Fire Chief, Richmond Fire-Rescue, be received for information.



6. **TRANSPORTATION OF DANGEROUS GOODS BY RAILWAY**

(File Ref. No. 09-5125-05-03) (REDMS No. 4229815 v.4)

CS-54

See Page CS-54 for full report

Designated Speakers: Fire Chief John McGowan and Deborah Procter

STAFF RECOMMENDATION

- (1) *That a letter be sent to the Federal Minister of Transport requesting Protective Direction 32 be amended to require rail companies to report the nature, exact volume and frequency of dangerous goods transported through municipalities, so that an assessment of the risk to the municipality can be made; and*
- (2) *That Council submit a resolution to the Federation of Canadian Municipalities, requesting that the federal government issues an amendment to Protective Direction 32 requiring rail companies to provide to municipalities the nature, exact volume and frequency of dangerous goods transported.*



7. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief John McGowan

Item for discussion:

- (i) *Firefighters Association Burn Fund*

8. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. Renny Nasset

Item for discussion:

None.

9. **JOINT BRIEFING – RCMP, FIRE-RESCUE AND EMERGENCY PROGRAMS**

(Verbal Report)

*Designated Speakers: Supt. Renny Nasset, Fire Chief John McGowan,
and Deborah Procter*

Items for discussion:

(i) *Ships to Shore Steveston 2014*

(ii) *Steveston Salmon Festival*

10. **MANAGER'S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, May 13, 2014
Place: Anderson Room
Richmond City Hall
Present: Councillor Derek Dang, Chair
Councillor Linda McPhail
Councillor Ken Johnston
Councillor Bill McNulty
Absent: Councillor Evelina Halsey-Brandt
Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Tuesday, April 15, 2014, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Tuesday, June 10, 2014, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATIONS

1. (1) With the aid of a PowerPoint presentation Neil Dubord, Chief Officer, Metro Vancouver Transit Police spoke of Transit Police operations and the following was discussed:
 - the tier-level of security and policing services within the transit system;
 - the identification of incidents by type and location;

1.

Community Safety Committee

Tuesday, May 13, 2014

- partnerships with different jurisdictions within the Metro Vancouver transit system;
- the geographical area where the Metro Vancouver Transit Police operate; and
- predictive policing and identification of crime-prone areas.

Chief Officer Dubord played an audio clip of a 9-1-1 call where an incident was reported away from the original location and noted that various municipal police forces responded to this incident. He added that since the Metro Vancouver transit system spans across several municipalities, Metro Vancouver Transit Police can respond to incidents throughout the Lower Mainland.

Chief Officer Dubord then spoke of using statistical analysis to efficiently allocate resources to high crime areas at specific times of the day.

In reply to queries from Committee, Chief Officer Dubord spoke of alarms on the Canada Line and advised that these alarms, when activated, are dispatched by E-Comm.

- (2) With the aid of a PowerPoint presentation, Brian Hobbs, Coxswain, Royal Canadian Marine Search and Rescue (RCMSAR) commented on RCMSAR's activities, including (i) the equipment used; (ii) the new equipment acquired; (iii) number of calls received in 2013; (iv) types of incidents RCMSAR responds to; (v) community events attended (v) 24-hour contact number available; (vi) areas assigned to RCMSAR and the allocation of resources; and (vi) training standards.

Discussion ensued with regard to RCMSAR's training and recruiting efforts and Mr. Hobbs noted that a strong community presence helps garner interest in the organization. He noted that training takes place over the course of four months and the program was developed with the Canadian Coast Guard.

In reply to queries from Committee, Mr. Hobbs advised that the closure of the Kitsilano Canadian Coast Guard Station has had little effect on the number of calls to RCMSAR. Also, he added that the Canadian Coast Guard hovercraft, stationed locally, is well staffed and is able to respond to incidents.

In reply to queries from Committee, Mr. Hobbs noted that the Canadian Lifeboat Institution and can assist with distress calls as required.

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- (3) Frances Clark, 8160 Railway Avenue, expressed her concern regarding the City's emergency response resources and commented on (i) adding or upgrading Richmond Fire-Rescue (RFR) equipment and fire halls; (ii) increasing the number of first responders to reflect the increase in the city's population; (iii) balancing fire prevention initiatives with first responder capabilities; (iv) RFR insurance rates; and (v) addressing the increase in air traffic at the Vancouver International Airport.

Ms. Clark referenced the Burnaby Fire Department's equipment complement, (attached to and forming part of these minutes as **Schedule 1**) and spoke of these figures in comparison to RFR's.

As a result of the discussion, the following **referral** was introduced:

It was moved and seconded

That staff review the presentation given by Ms. Frances Clark and report back.

CARRIED

LAW AND COMMUNITY SAFETY DEPARTMENT

2. **RICHMOND FIRE-RESCUE – MARCH 2014 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 4213407)

Fire Chief John McGowan commented on fires for March 2014 and reported that there was minimal property loss attributed to fires.

Discussion ensued regarding the insurance rates for RFR and in reply to queries from Committee, Fire Chief McGowan advised that RFR's insurance rating are improving.

It was moved and seconded

That the staff report titled, Richmond Fire-Rescue – March 2014 Activity Report, dated April 17, 2014, from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

3. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – MARCH 2014**

(File Ref. No.) (REDMS No. 4201925)

Committee thanked staff for their efforts in addressing the bird feeding concerns at Lang Park.

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It was moved and seconded

That the staff report titled, Community Bylaws Monthly Activity Report – March 2014, dated April 28, 2014, from the General Manger, Law & Community Safety, be received for information.

CARRIED

4. RCMP’S MONTHLY REPORT – MARCH 2014 ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 4185094)

Superintendant Renny Nessel, Officer in Charge, Richmond RCMP, reviewed RCMP activities for March 2014 and noted the following:

- an increase in the number of reported sexual offences is attributed to an individual charged with multiple offenses;
- Richmond RCMP have uncovered a credit card factory which is suspected of committing credit card fraud;
- an increase in thefts from motor vehicles was in part attributed to a group targeting parking lots along No. 5 Road’s religious institutions; Richmond RCMP have since detained said suspects and issued a press release to increase public awareness;
- the number of arsons is decreasing, and most incidents considered minor in nature.

In reply to queries from Committee, Supt. Nessel noted that thefts from motor vehicles parked adjacent to the Canada Line cannot be attributed to one factor, and noted that one individual can often skew the statistics by committing multiple offenses in a short period of time.

It was moved and seconded

That the report titled, RCMP’s Monthly Report – March 2014 Activities, dated April 28, 2014, from the Officer in Charge, Richmond RCMP be received for information.

CARRIED

5. SUMMER DOG PROGRAMS

(File Ref. No. 12-8060-01) (REDMS No. 4218478 v. 3)

Edward Warzel, Manager, Community Bylaws commented on the reported high rates of unlicensed dogs in the Richmond Animal Protection Society shelter.

Committee thanked staff for their animal control enforcement initiatives and in reply to queries from Committee, Mr. Warzel noted that the Summer Dog Program will start spring 2014.

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Discussion ensued with regard to complaints received regarding off-leash dogs along the dikes and in reply to queries from Committee, Mr. Warzel advised that staff have attempted to reach the complainant but have been unsuccessful. Committee then directed staff to examine the implications of photographing members of the public without their knowledge or consent.

It was moved and seconded

That the staff report titled Summer Dog Programs (dated April 28, 2014 from the General Manager, Law & Community Safety) be received for information.

CARRIED

6. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) Doors Open – Sea Island Fire Hall No. 4

Fire Chief McGowan spoke of the Doors Open event scheduled for June 7 to 8, 2014, highlighting that the Sea Island Fire Hall No. 4 will be participating, and noted the event will include family-friendly activities.

7. **RCMP/OIC BRIEFING**

(Verbal Report)

None.

8. **JOINT BRIEFING – FIRE CHIEF AND RCMP/OIC**

(Verbal Report)

(i) Summer Camps

Fire Chief McGowan commented on the upcoming youth summer camps, noting that the camps are low-cost and will cater to youths ages 8 to 12. Also, he noted that the camps will bring awareness of the roles of the Richmond RCMP and RFR.

(ii) Tim Horton's Camp Day

Fire Chief McGowan spoke of the Tim Horton's Camp day scheduled for June 4, 2014, and advised that Richmond RCMP and RFR will be on location at the Ironwood Tim Horton's starting at 6:00 a.m. to 12:00 p.m.

(iii) Summer Safety

Fire Chief McGowan commented on summer safety and noted that the Richmond RCMP will focus on boating safety awareness and RFR will focus on barbeque safety awareness.

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(iv) Public Works Open House – Emergency Programs

Fire Chief McGowan spoke of the Public Works Open House and noted that emergency programs will feature kitchen safety, preventable fires and fire extinguisher training. Also, he noted that a new feature from Engineering and Public Works will include a mobile exhibit that would highlight the Public Works programs in the city.

9. MANAGER’S REPORT

(i) Emergency Preparedness Week

Deborah Procter, Manager Emergency Programs, spoke of Emergency Preparedness Week and distributed a pamphlet providing residents with information regarding emergency preparedness (attached to and forming part of these minutes as **Schedule 2**).

Ms. Procter advised that the City was invited to participate in the Provincial Earthquake Preparedness Consultation process in which the City can provide input on the Province’s earthquake preparedness initiatives.

Ms. Procter then commented on the spring snow melt and noted that water levels in the Fraser River basin are currently normal and she anticipates that if weather conditions remain favourable, the threat of flooding will remain low.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:03 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, May 13, 2014.

Councillor Derek Dang
Chair

Evangel Biason
Auxiliary Committee Clerk



[> Home](#) > [City Services](#) > [Welcome to the City of Burnaby Fire Department](#) > [Equipment](#)

Equipment

The Fire Department's apparatus deployment is organized on this page by fire station. Read through and find out where our equipment is housed.

No. 1 Fire Station – 4867 Sperling Ave.

Engine 1	2006 Spartan/Smeal CAFS
Engine 21 (Reserve)	1995 Saulsbury Spartan
Engine 22 (Reserve)	1995 Saulsbury Spartan
Engine 25 (Reserve)	1992 Saulsbury Spartan
Ladder 4 (Reserve)	1995 Spartan LTI 100' Aerial
Rescue 1	2008 Spartan/SVI
Rescue 2	2008 Spartan/SVI Emergency 1
Emergency 1	2003 Hub Ford 4 x 4
Emergency 2	1981 Anderson Chev 4 x 4
Command 1	1999 Freightliner

No. 2 Fire Station – 7578 Edmonds St.

Engine 2	2009 Spartan/Smeal
Ladder 2	2006 Spartan/Smeal 100' Platform
Hazmat 1	2003 ITB Ford Van
Hazmat Trailer	2003 Wells Cargo

No. 3 Fire Station – 6511 Marlborough Ave.

Engine 31	2009 Spartan/Smeal
Engine 32	2000 Spartan/Smeal
Ladder 3	1992 Superior Pierce 100' Platform Aerial



No. 4 Fire Station – 2326 Duthie Ave.

Engine 4	2006 Spartan/Smeal CAFS
Engine 24 (Reserve)	1989 Spartan

No. 5 Fire Station – 4211 Hastings St.

Engine 5	2010 Spartan/Smeal
Ladder 5	2000 Spartan LTI 100' Aerial
Technical Rescue Trailer	2003 Wells Cargo

No. 6 Fire Station – 3620 Brighton Ave.

Engine 6	2010 Spartan/Smeal
Ladder 6	2006 Spartan/Smeal 100' Platform



Engine 6



Ladder 6

No. 7 Fire Station – 3151 Gilmore

Diversion Engine 7

2008 Spartan/Smeal

Lower Mainland Disaster Response Route Network

A dedicated route for emergency responders in a disaster situation

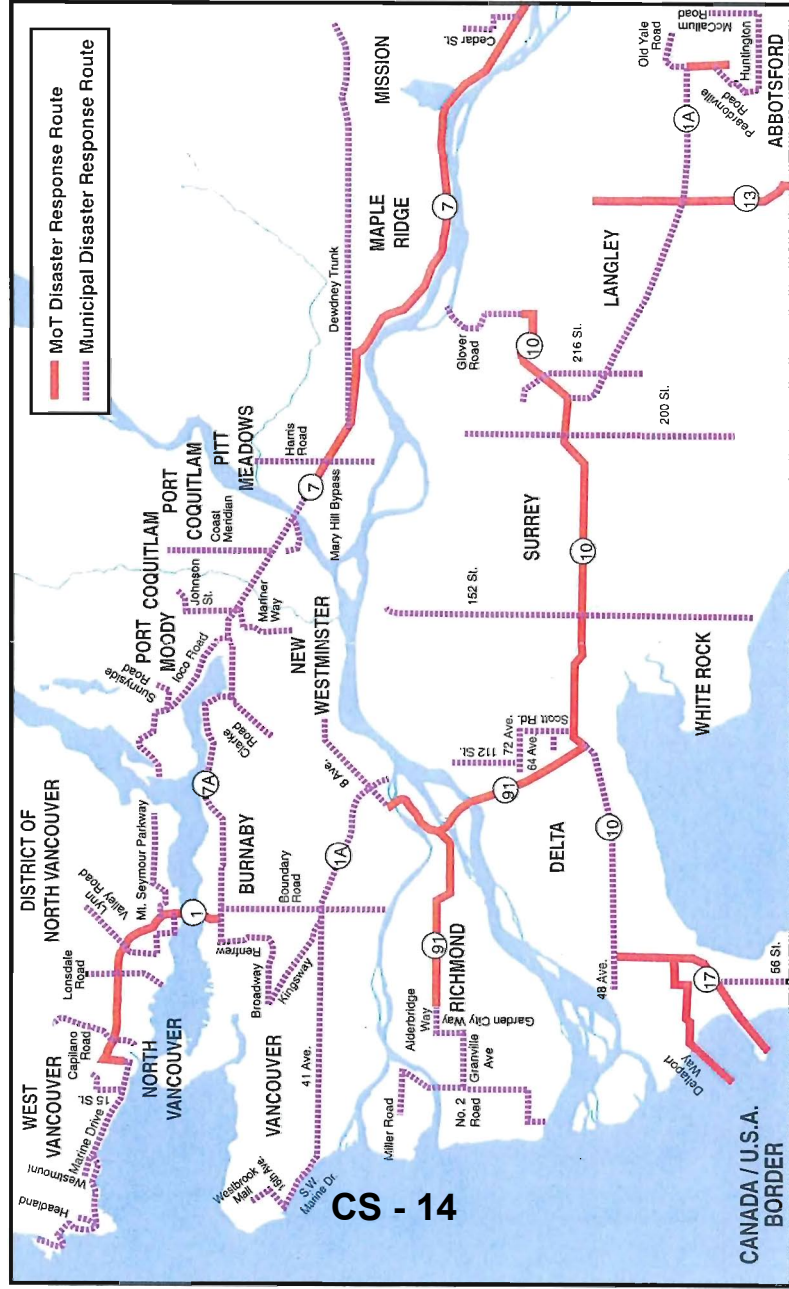


DISASTER
RESPONSE
ROUTE

EMERGENCY VEHICLES
ONLY
DURING A DISASTER

More than just roads...

Planners are now working on an integrated multi-modal Disaster Response Route network that includes designated municipal and provincial roadways, marine connections along the Fraser River and Vancouver harbour, the Lower Mainland rail network and air facilities. The result will be a comprehensive transportation network that will give emergency response authorities a variety of intermodal options for moving personnel and resources around the Lower Mainland in emergency situations.



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For more information:

www.richmond.ca/emergency



Are you ready for a disaster?

City of Richmond Staff
Emergency Response



Schedule 2 to the Minutes of the
Community Safety Committee
Meeting of Tuesday, May 13,
2014.

Emergency Programs
www.richmond.ca

City of Richmond

6911 No. 3 Road, Richmond, BC V6Y 2C1

www.richmond.ca

May 1, 2014

Are you ready for a disaster?

Before a disaster

Have an emergency plan for your family

Also know your child's school's plan.

Out of Area Contact

Ensure everyone in your family knows the number. After an emergency, call to advise how you are and where you plan to be. Pay phones are most likely to come back in service before home phones. Or try texting.

Have a family meeting place

First meeting place: right outside of your home.
Second meeting place: open area outside of your neighbourhood.

Have emergency supplies for your home, your vehicle, your workplace

Ensure you have adequate supplies for everyone in your family including your pets for three to seven days.

Make your home safe

If your house were made of jello and it was shaken, what would fall over? Secure or anchor items that may be a hazard.

During an earthquake

- Duck cover and hold on.
- Do NOT immediately run out into the street—you may be struck by falling debris.
- Evacuate only if the building you are in is unsafe.

After an earthquake, prepare for aftershocks, usually for the next couple of days.

If you are at home when the disaster or civic emergency occurs, make sure your family and home are okay. During regular working hours, come to work as you normally would. After hours or on weekends, please contact PW Dispatch at 604-270-8721 first to determine if you should come in. If the telephones are not working, please come in to work. Use Disaster Response Routes to get to and from work. Staff that were already working will appreciate you coming in so they can go home and check on their own families. The City will likely need your help to respond to the emergency and help the community get back on the road to recovery.

After a disaster has struck

- Check for injuries.
- Check utilities. Turn gas off ONLY if you hear the hissing sound of leaking gas or smell gas. If you turn the gas off at the meter, do not turn it back on. You must wait for a gas technician to do so.
- Clean up any spilled chemicals.
- Protect your hands and feet from hazards. Use work gloves and wear sturdy shoes.
- Turn on your radio and listen for any instructions.

Telephones

Don't use the telephone immediately after an emergency. Only call 911 if it is for a life threatening emergency. If you see a telephone off the hook, hang it up.

Power

Know where and how to shut off electrical power.

If the power is out, turn off lights and appliances but leave one light on so you know when the power is restored. If you see downed power lines, call BC Hydro with the location. Stay back 10 metres.

If your car comes into contact with a downed power line, stay in the car until help arrives. If you must leave your car, hop OR shuffle without lifting your feet off the pavement.

If the electricity goes off...

- First use perishable foods from the refrigerator.
- Second use the food from the freezer.
- Third use non-perishable foods and staples.

Fire

Remain calm. Know two escape routes out of each room in your home. Pull the fire alarm or call 911 from outside your home.

Sanitation

Ensure sewer lines are intact. Have an alternate toilet method. Dispose of waste wisely.

Water

Essential to survival. Store four (4) litres of water per person, per day. Additional water sources for washing, NOT DRINKING—hot water tank, toilet tank, pool water.

Purification

Boil water vigorously for 1 minute, **OR** use water purification tablets—follow directions, **OR** add 8 drops of bleach for every 1 litre of water and let sit 30 minutes before drinking.



City of Richmond

Report to Committee

To: Community Safety Committee
From: Phyllis L. Carlyle
General Manager, Law and Community Safety
Date: May 12, 2014
File:
Re: Community Bylaws Monthly Activity Report - April 2014

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report – April 2014", dated May 12, 2014, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604-276-4104)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Division	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO/Deputy 	

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Adjudication Program
5. Animal Control
6. Revenue & Expenses

This report supports Council's Term Goal #1:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

1. Property Use

Customer Service Response

An average of 15 daily calls for service was fielded by administrative staff in April 2014. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents an increase of 25% compared to the number of calls fielded in March 2014, and a decrease of 11.7% when compared to the number of calls reported in April 2013.

Enforcement Activity

Property use officers managed 162 new investigational files during the month of April 2014, which represents a decrease of approximately 13.8% when compared to April 2013. This decrease is primarily attributed to a reduction in the number of abandoned building, unsightly premise, signage and zoning regulation contraventions reported in April 2014. In total, there were 57 incidents of this nature were reported during the month, compared to 119 incidents in April 2013.

Community Bylaws continues to monitor and reduce the number of abandoned and vacant homes in the City of Richmond. The City currently has 28 residences remaining on the "Abandoned/Vacant Home Joint Operations" list.

Figures 1a and 1b provide a comparison of Property Use service demand by type during April 2014 and the same period in previous years.

Figure 1a: Service Demand Comparison

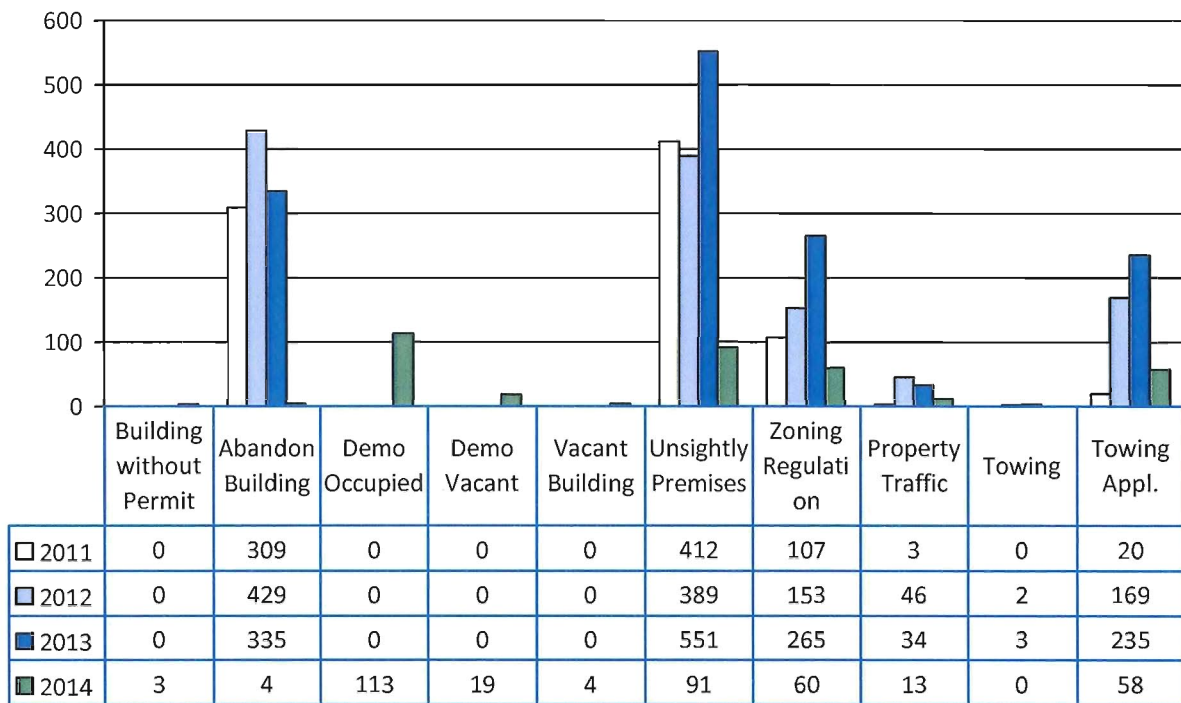
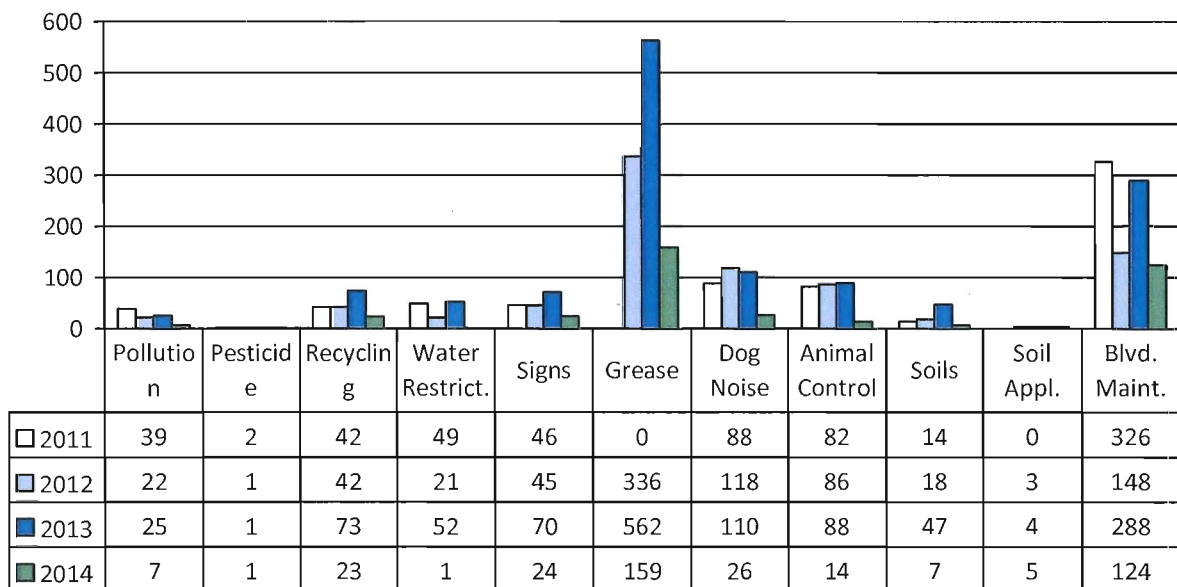


Figure 1b: Service Demand Comparison



2. Grease Management Program

The Grease Management inspector conducted 69 regulatory visits to 41 food sector establishments during April 2014, resulting in 14 bylaw violations of which 8 were amended to warnings.

3. Parking Program

Customer Service Response

An average of 31 daily calls for service was fielded by administration staff in April 2014. This represents an increase of 63.1% compared to March 2014, and a decrease of 35.4% when compared to calls reported in April 2013.

Enforcement Activity

A total of 2,694 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of April 2014. This is a decrease of approximately 14.3% compared to the number of violations issued in April 2013.

During the month of April 2014, 230 violations were changed to a warning, which represents approximately 8.5% of the tickets issued during April 2014. The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

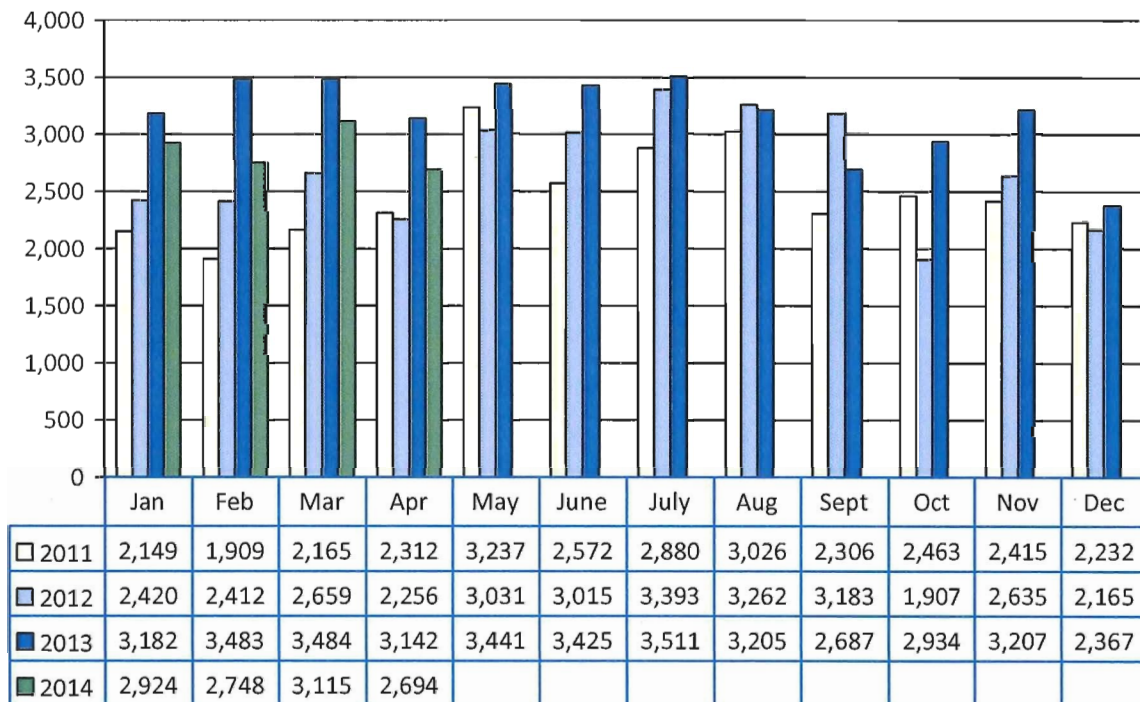
Section 2.1 (a)	Identity issues	16	7 %
Section 2.1 (e)	Multiple violations issued for one incident	9	4%
Section 2.1 (f)	Not in the public interest	40	17%
Section 2.1 (g)	Proven effort to comply	128	56%
—	Administrative Entries	21	9%
—	Warnings	16	7%

Program Highlights

Ticketing activity for April 2014 decreased compared to April 2013, but exceeded all years prior to 2013. Officer procedure and deployment changes implemented during January 2013 were largely responsible for a significant increase in violation issuance over the course of last year. Consequently, public compliance has risen significantly in 2014 and this has resulted in a decrease of ticketing activity.

Figure 2 is a month-to-month comparison of the number of violations issued for the years 2011, 2012, 2013 and 2014:

Figure 2: 2011 - 2014 Comparison for Parking Violations Issued



4. Adjudication Program

A total of 11 adjudication cases were scheduled for April 29, 2014, resulting in 8 violations upheld and 3 violations dismissed. The next Adjudication Hearing is scheduled for July 29, 2014.

5. Animal Control

Community Bylaws issued 68 new dog licences during April 2014, representing an increase of 26% when compared to the number of new dog licences issued in April 2013. As of the end of April 2014, there were 5,176 dogs licensed in Richmond. This total includes 71 dangerous dog license registrations.

Animal Control officers responded to 3 dog bite incidents during April 2014, all resulting in dangerous dog investigations.

Financial Impact

6. Revenue and Expenses

Consolidated Parking Program Revenue

The total of meter, monthly permit and enforcement revenue decreased by 10% over the same period last year to \$150,767 in April 2014 from \$167,559 in April 2013.

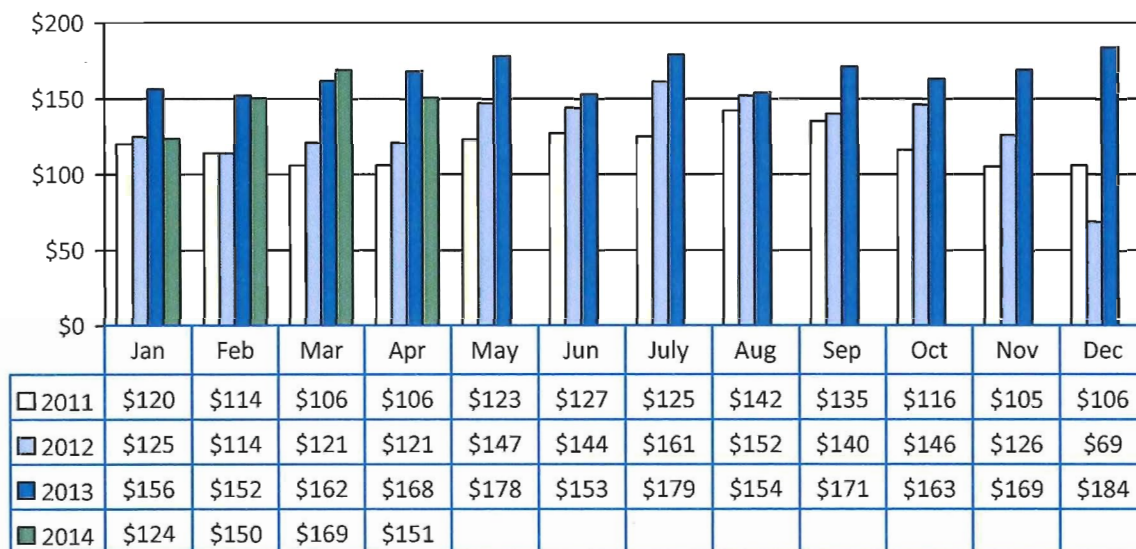
Meter Revenue increased by 5.9% over the same period last year to \$45,032 in April 2014 from \$42,542 in April 2013.

Permit Revenue decreased by 11% over the same period last year to \$12,247 in April 2014 from \$13,759 in April 2013.

Enforcement Revenue decreased by 16% over the same period last year to \$93,488 in April 2014 from \$111,258 in April 2013.

Figure 3 provides a consolidated revenue comparison with prior years:

Figure 3: Consolidated Parking Revenue (000's)



Conclusion

Community Bylaw staff strive to maintain the quality of life and safety of residents, through a team approach and the coordination of City services and our many community partners. Collectively these resources promote a culture of compliance.

Edward Warzel

Manager, Community Bylaws (604-247-4601)

EW:ct



City of Richmond

Report to Committee

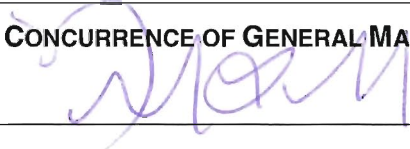

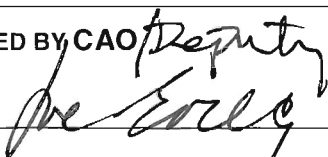
To: Community Safety Committee
From: Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP Detachment
Date: May 26, 2014
File: 09-5000-01/2014-Vol
01 (14.13)
Re: **RCMP's Monthly Report - April Activities**

Staff Recommendation

That the report titled "RCMP's Monthly Report – April 2014 Activities" dated May 26, 2014, from the Officer in Charge, Richmond RCMP be received for information

Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO/Deputy 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

This report supports Council Term Goal 1:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

Below is the RCMP's Monthly Report regarding April 2014 activities.

Noteworthy Files and Activities

Shooting in Richmond

On April 19, 2014 Richmond RCMP were called to the McNealy drive area just before 10:30 p.m., after a man was shot while sitting in a vehicle. The victim was able to get himself to Richmond General Hospital and is in stable condition at this time. Richmond's RCMP Serious Crime Unit is continuing to investigate this shooting.

Sexual Assault

On Friday, April 25, 2014, at approximately 11:00 p.m., a woman got off the Skytrain at Brighthouse station and then walked towards Blundell. While walking westbound on Blundell, she was grabbed from behind and sexually assaulted.

Richmond's RCMP Serious Crime Unit is currently reviewing other sexual assault investigations that took place in the Lower Mainland. At this point, they have found no similarities between this incident and other investigations.

Auxiliary Constables

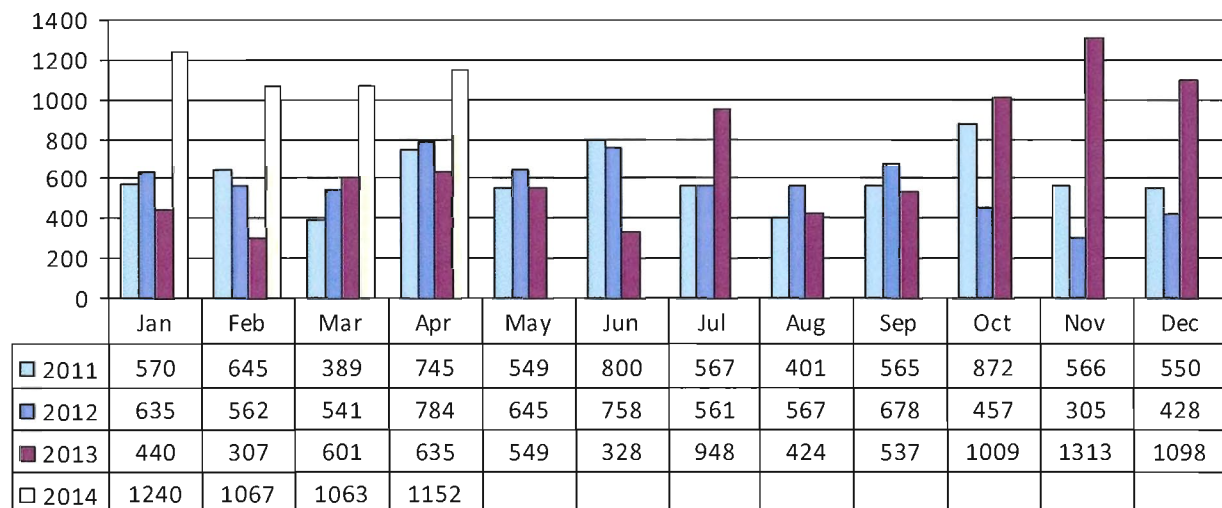
The primary mandate of Richmond's Auxiliary Constables is to support community police activities relating to public safety and crime prevention. The auxiliary constables support community and special events, as well as participating in a variety of crime prevention programs within the City of Richmond.

Total Volunteer Hours (includes community policing activities, as well as hours spent in training, court, and on ride-a-longs and call-outs):

- As of the end of April 2014, the Richmond Detachment had 44 active Auxiliary Constables.

- Richmond's Auxiliary Constables have volunteered 4,521 hours to date in 2014. Figure 1 compares the monthly hours of service for the years since 2011.

Figure 1: Auxiliary Constable Volunteer Hours
Total Hours

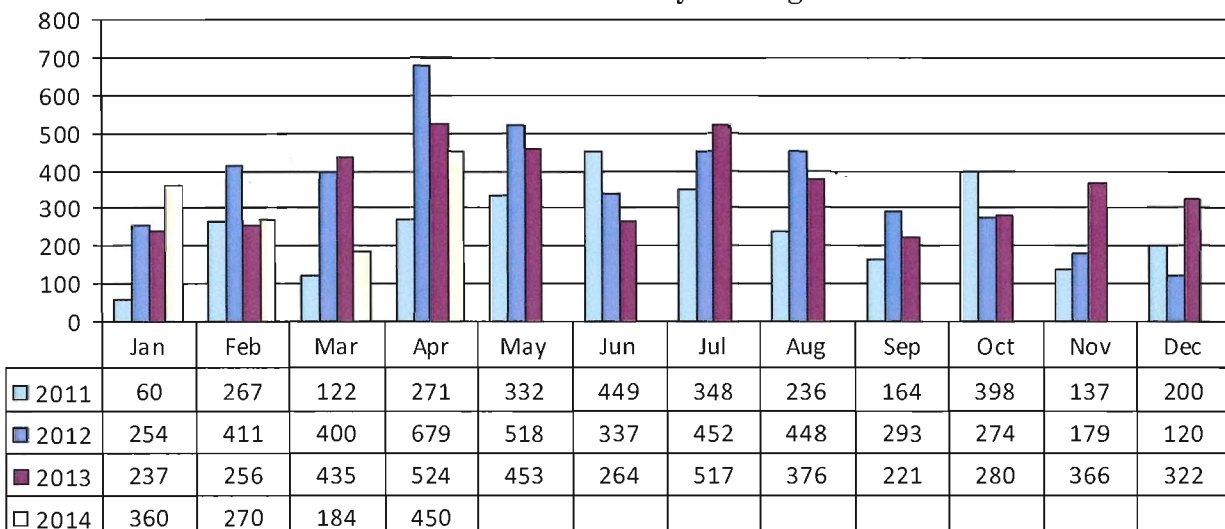


The significant increase in total hours since October 2013 is primarily due to the training of the new troop. The 17 new auxiliary constables completed 320 hours of formal training and graduated on April 13, 2014.

Community Policing Hours (includes all crime prevention programs and community events):

As of April, Richmond's auxiliary constables have contributed 1,263 hours to community policing duties in 2014. Figure 2 compares the monthly hours of service for the years since 2011.

Figure 2: Auxiliary Constable Volunteer Hours
Community Policing



Community Policing activities for April 2014 included:

- Freedom of the City – provided traffic control and direction for a parade to and from City Hall
- RCMP Youth Academy – participated in an event in Chilliwack over the Easter weekend, providing policing training scenarios presented to Richmond youth participants
- Canadian Women's Wheelchair Basketball Championship – provided a uniformed police presence, interacted with participants and the public
- Woodward Elementary School Fair – interacted with families and distributed safety information to participants
- School Sports events - members participated in sports events held at elementary schools to increase communications between youth and police

Auxiliary Constables also continue to provide assistance to regular members with traffic and general duty shifts, primarily on Friday and Saturday nights.

Community Policing***Highlights***

The first quarter 2014 Crime Prevention and Business Link newsletters were published (Attachment 1 and Attachment 2).

On April 2, 2014, a block watch captains and co-captains meeting was held at Steveston London High School. As the topic was internet safety, the meeting was opened to Parent Advisory Council members and police station volunteers. Over 100 people attended the presentation by Richmond RCMP member Cst. Stu Gray.

Block Watch

During the month, 254 letters were sent to victims and their neighbours, to inform city residents that a residential break and enter had occurred in their neighbourhood, and to encourage residents to start a Block Watch group. Similarly, 16 Business Link letters were sent to Richmond businesses that experienced a break and enter during this period. Both residential and Business Link break and enter letters offer crime prevention tips, direct Richmond residents and business owners to the crime prevention web pages, and encourage them to register for the email alerts.

There were 46 residential and 19 business break and enter email alerts sent this period to registered Richmond residents and businesses. These emails inform home and business owners that a break and enter has occurred, provide crime prevention information, and direct residents and business owners to the crime prevention web pages.

Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Statistics

Notices supplied by ICBC are issued by a community volunteer, and left on every car in a local parking lot. The notice contains the Community Police Station name, crime prevention tips, location and date, as well as a list of questions that have been checked “yes” or “no”. These notices indicate to the reader what issues need to be addressed in order to keep his or her vehicle safe.

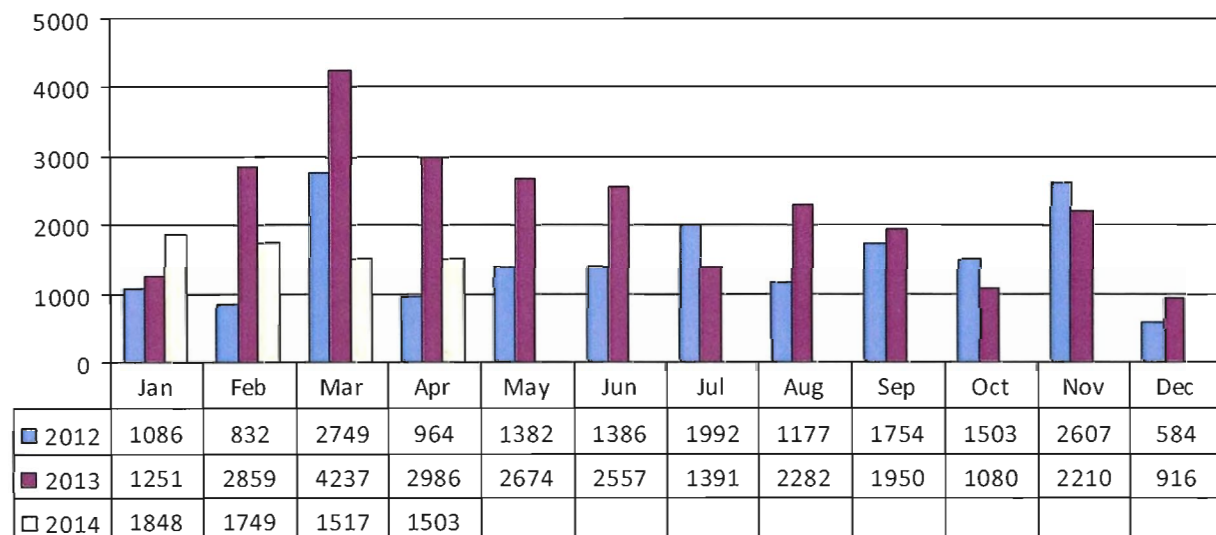
On April 16, 2014, community policing participated in a lock out auto crime blitz. During the blitz, 868 lock out auto crime notices were given out at four locations; Richmond Public Library, River Rock Casino, Richmond General Hospital and the Cosmo/Pacific Plaza.

Example questions:

- Does the vehicle have an anti-theft device? (e.g: alarm, immobilizer or steering wheel-lock)
- Are there any personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

Figure 3 provides a comparison by year for the number of vehicles viewed or issued a notice.

Figure 3: Richmond Detachment Stolen Auto Recovery/Lock Out Auto Crime Vehicles Viewed/Issued a Notice

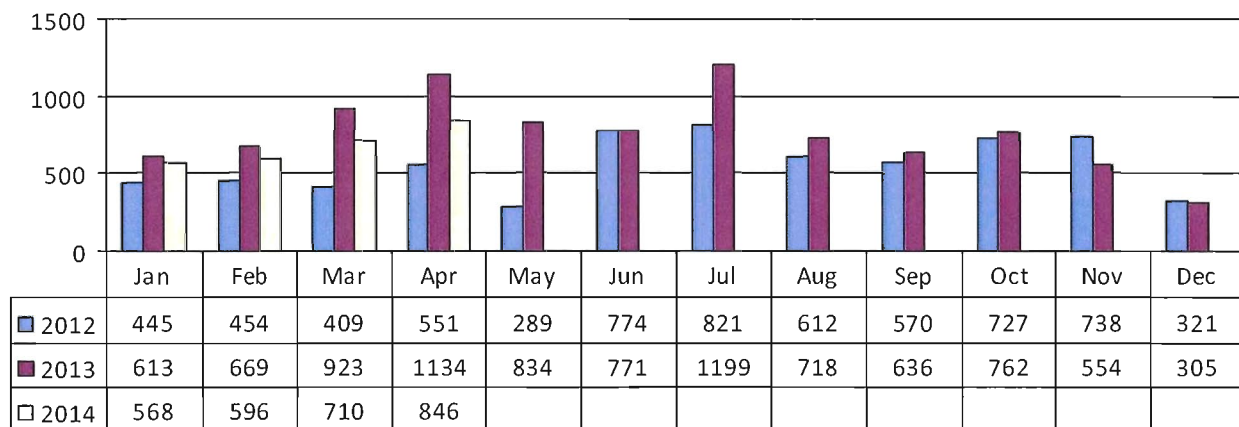


Richmond Detachment Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed. The volunteers record the licence plate number and the speed, and a letter is sent to the vehicle's registered owner when there is an infraction. The letter includes the date, time, and location and what the penalties would be if the driver had received a violation ticket.

Figure 4 provides a comparison by year of the number of letters sent.

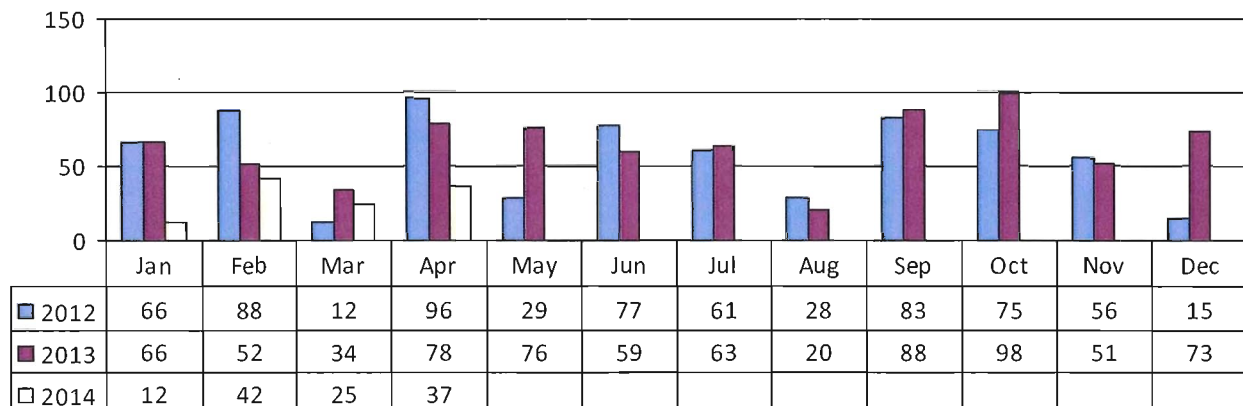
**Figure 4: Richmond Detachment Speed Watch
Vehicles Viewed with Letters Sent**



Richmond Detachment Distracted Driver Statistics

While volunteers are doing bike/foot patrols or on Speed Watch duty, they note drivers that are on their cell phones; talking or texting, using other electronic devices, reading a newspaper, shaving or putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and location. Also included in the letter is the type of driving infraction and amount the fine would be had the driver received a violation ticket. Figure 5 provides a comparison by year for the number of letters sent.

**Figure 5: Richmond Detachment Distracted Drivers
Number of Letters Sent**



Community Police Volunteer Bike and Foot Patrol Program

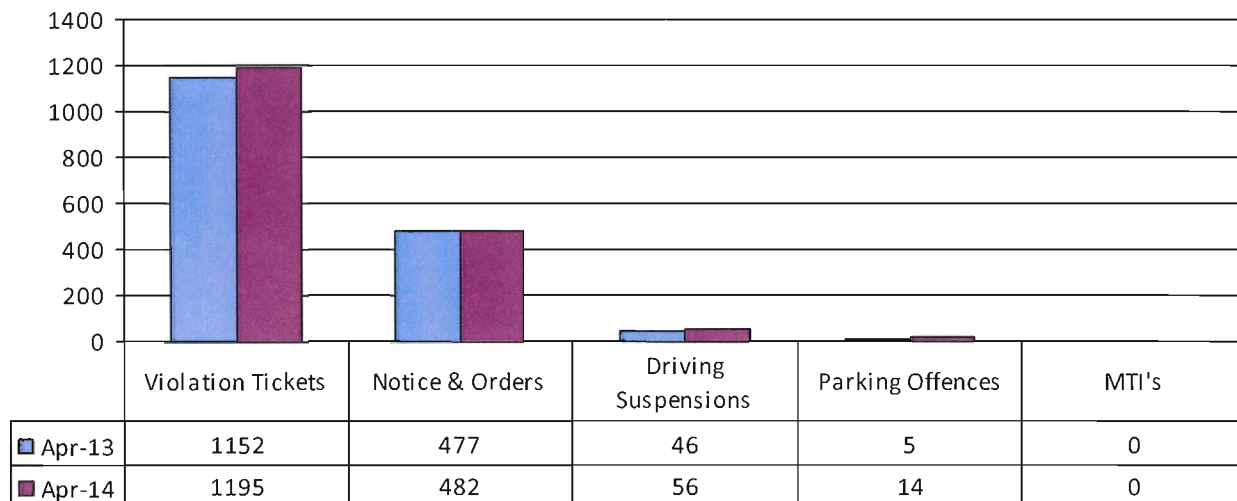
In April 2014, there were 9 bike patrols totalling 45 hours, as well as 12 foot/van patrols totalling 130 hours. The volunteers assisted the public with directions and general questions, witnessed minor vehicle collisions, and offered assistance. They also reminded jaywalkers to use the crosswalks, noted any distracted drivers, and used palm pilots to run licence plates to see if any vehicles were stolen. During their patrols, the volunteers visited local parks and schools, to make sure that everything was secure and looked for possible grow ops and abandoned houses.

Road Safety Unit

Road Safety Unit Service Demand – Month to Month Comparison

Figure 6 compares the Road Safety Unit tickets, categorized by type, for April 2013 and April 2014. In April 2013 there were a total of 1,680 tickets compared to 1,747 in April 2014, an increase of 16.7%. This increase is due to members in the traffic section being able to focus more attention on these tasks as there were no major traffic incidents in the month of April.

Figure 6: Service Demand Month-to-Month Comparison



Victim Services

From April 1, 2014 to April 30, 2014, Richmond RCMP Victim Services provided services to 28 new clients and attended 12 crime and trauma scenes, in addition to maintaining an active caseload of 138 ongoing files.

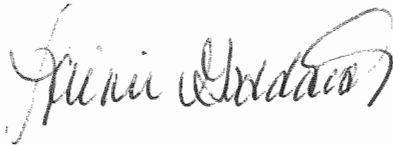
Victim Services responded to a number of medical related sudden deaths of elderly persons and a number of family disputes. Victim services also assisted a victim of a sizeable fraud case involving an internet scam.

Financial Impact

“None”

Conclusion

For the month of April 2014, policing in Richmond was relatively stable with emphasis being placed on proactive policing measures. The few serious incidences that occurred in April are still under investigation by the Richmond RCMP serious crime unit.



Lainie Goddard
Manager, RCMP Administration
(604-207-4767)

- Att. 1: Crime Prevention Newsletter
- 2: Business Link Newsletter
- 3: Crime Stats
- 4: Crime Maps

RICHMOND RCMP**1st Qrt. 2014**

CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME**NEWSLETTER**

The Benefits of Knowing Your Neighbours

"Hi, my name is Elizabeth; I live next door. Welcome to our neighbourhood."

It's become common to live next door to someone for years and never get to know them. However, there are advantages to getting to know your neighbours, no matter how long you've lived in your home. You can help create a safer community if you have at least met your immediate neighbours. After all, they are the people closest to your home and a watchful neighbour can be your best burglar alarm. If there is suspicious people or activity, your neighbours may be the first to see it and call the Police.

In 2014, 80% of all residential break and enters have occurred in non-Block Watch neighbourhoods. The Richmond RCMP would like to encourage you to start a Block Watch group or join an established group in your neighbourhood. Block Watch is a free, community-based, crime prevention program aimed at helping residents organize their neighbourhoods to help prevent crime in the community. For more information, please visit www.richmond.ca/blockwatch or call **604 713-2340**.

Safe neighbourhoods are made by people getting to know each other and looking out for one another. Join Block Watch today!

When and How to Call the Police

If you discover a crime in progress and the suspect is present, call **9-1-1**

If the suspect has left and the crime has already occurred, do not touch anything and call the Police non-emergency number at **604-278-1212**

Attention Apartment/Condo Managers

The Richmond RCMP Crime Prevention Section would like to offer you "No Key-No Entry" stickers for your complexes. The stickers are to be posted on glass entry doors to empower residents/tenants to stop unauthorized people from entering your buildings.

To request "No Key-No Entry" stickers, please email your contact information, mailing address, the property address where the stickers will be displayed, and how many stickers you require for your building(s) to blockwatch@richmond.ca

NO KEY— NO ENTRY



DO NOT HOLD DOOR OPEN FOR VISITORS

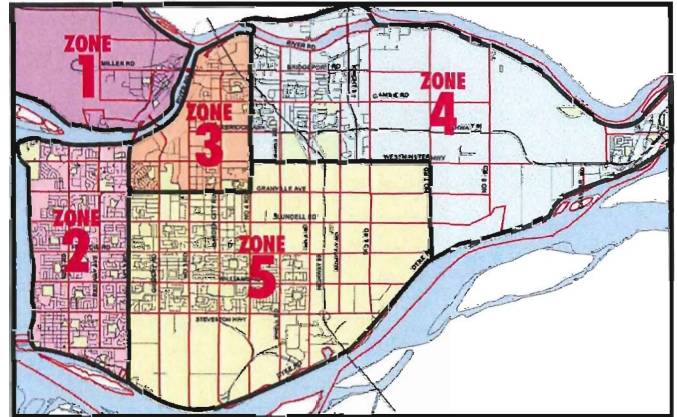
Safe Homes, Safe Communities



Richmond Residential Break and Enters

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Jan 2011	0	26	23	9	32
Jan 2012	0	17	6	4	26
Jan 2013	0	28	13	10	42
Jan 2014	2	24	13	5	34
Feb 2011	0	8	6	3	29
Feb 2012	0	18	5	6	19
Feb 2013	0	16	12	6	35
Feb 2014	0	14	19	11	23
Mar 2011	0	13	7	8	29
Mar 2012	0	22	5	6	19
Mar 2013	0	12	13	6	19
Mar 2014	1	22	19	8	28
Apr 2011	0	13	4	5	18
Apr 2012	1	12	11	1	11
Apr 2013	0	4	12	5	20
May 2011	0	4	6	7	14
May 2012	0	12	6	5	18
May 2013	0	3	10	14	3
Jun 2011	0	9	6	3	13
Jun 2012	0	14	4	2	20
Jun 2013	0	11	9	4	12
Jul 2011	0	11	10	8	18
Jul 2012	0	14	4	2	22
Jul 2013	0	13	14	8	28
Aug 2011	0	7	12	5	10
Aug 2012	0	12	4	2	24
Aug 2013	0	12	10	2	23
Sep 2011	0	7	2	1	9
Sep 2012	0	10	4	3	13
Sep 2013	0	8	16	8	15
Oct 2011	0	6	3	1	10
Oct 2012	0	18	11	1	29
Oct 2013	0	30	18	3	16
Nov 2011	10	33	11	7	36
Nov 2012	0	12	10	7	24
Nov 2013	0	11	24	4	18
Dec 2011	0	10	10	2	15
Dec 2012	0	14	12	5	18
Dec 2013	3	12	18	2	14

Zone Map



The above map outlines the five zones in Richmond. The chart to the left provides details on the number of Residential B&Es that have occurred in each zone.

After a Break and Enter, if your residence/business has been broken into, do not touch anything. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212. You will be asked for a description and the serial numbers of any stolen items.

Visit www.richmond.ca/crime for an interactive web page where you can view Richmond neighbourhood maps for current crime summaries.

For home security tips, visit www.richmond.ca/homesafety

Point of Entry Breakdown (March 2013)

Zone 1	1 break and enter thru a window
Zone 2	22 break and enters: 5 thru doors; 4 thru unlocked doors; 9 thru windows, 1 thru an unlocked window, 3 thru sliding doors
Zone 3	19 break and enters: 5 thru doors; 4 thru windows; 5 thru sliding doors; 5 other points of entry
Zone 4	8 break and enters: 3 thru doors; 1 thru an unlocked door; 3 thru windows; 1 thru an unlocked sliding door
Zone 5	28 break and enters: 11 thru doors, 5 thru unlocked doors, 3 thru windows, 2 thru unlocked windows; 3 thru sliding doors, 4 other points of entry

Email Break & Enter Alerts

Email your name and street address to: blockwatch@richmond.ca to receive an email alert should a residential break and enter occur in your neighbourhood.



RICHMOND RCMP CRIME PREVENTION UNIT

1st Qrt. 2014

BUSINESS LINK

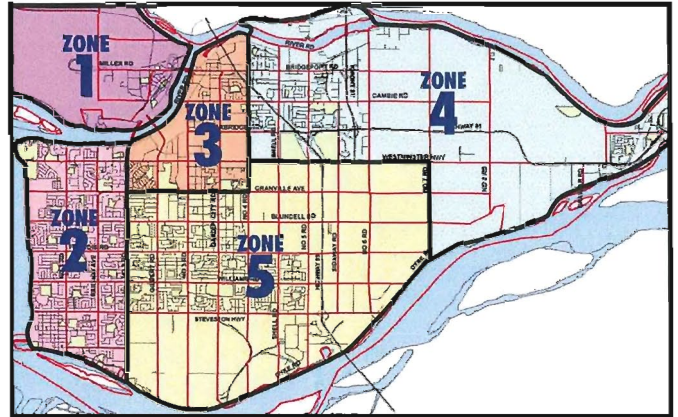
WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Richmond Commercial Break and Enters

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Jan 2011	0	0	7	10	2
Jan 2012	0	4	6	3	11
Jan 2013	2	3	21	11	5
Jan 2014	0	2	7	11	2
Feb 2011	0	6	12	11	3
Feb 2012	0	1	9	5	2
Feb 2013	0	5	17	7	3
Feb 2014	0	2	10	12	5
Mar 2011	0	2	11	20	5
Mar 2012	0	1	11	7	3
Mar 2013	1	1	19	21	0
Mar 2014	0	0	5	5	0
Apr 2011	0	4	11	9	2
Apr 2012	0	3	15	20	5
Apr 2013	0	2	9	16	1
May 2011	0	1	9	8	6
May 2012	0	6	3	8	3
May 2013	0	3	10	14	3
Jun 2011	0	1	6	4	9
Jun 2012	0	5	10	10	6
Jun 2013	0	3	12	6	1
Jul 2011	1	2	11	7	4
Jul 2012	0	4	12	19	8
Jul 2013	0	1	6	5	0
Aug 2011	0	1	14	6	3
Aug 2012	0	3	15	16	8
Aug 2013	0	0	8	9	2
Sep 2011	0	2	12	5	3
Sep 2012	1	0	18	17	1
Sep 2013	0	0	6	6	1
Oct 2011	0	0	14	13	6
Oct 2012	0	0	26	11	6
Oct 2013	0	1	7	9	1
Nov 2011	0	2	10	2	4
Nov 2012	0	2	18	27	12
Nov 2013	0	1	5	4	3
Dec 2011	0	3	9	2	11
Dec 2012	3	5	22	24	6
Dec 2013	0	2	7	6	1

Criminal Activity Map



The above map outlines the five zones in Richmond. The chart to the left provides details on the number of Commercial B&Es that have occurred in each zone.

Visit www.richmond.ca/crime for an interactive web page where you can view Richmond neighbourhood maps for current crime summaries and business security tips.

For information on how to improve the security of your business, please visit: www.richmond.ca/businesslink

Report all suspicious and criminal activity to the Police. If a suspect is present, call 9-1-1.

If no suspect is present, call the Police non-emergency number at 604-278-1212.

Point of Entry Breakdown (March 2014)

Zone 1	0 break and enters
Zone 2	0 break and enters
Zone 3	5 break and enters: point of entry: 5 thru doors
Zone 4	5 break and enters: point of entry: 3 thru doors and 2 other points of entry
Zone 5	0 break and enters

Email Break & Enter Alerts

To receive email alerts of neighbourhood commercial break and enters, register your business name and street address at:
RCMP_Business_Link@richmond.ca



 Richmond



APRIL 2014 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in blue.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Apr-14	April		2013	2014	% Change	Change in # of Incidents
VIOLENT CRIME (UCR 1000-Series Offences)	95	114	96-132	362	403	11.3%	41
<i>Robbery</i>	2	7	4-9	25	24	-4.0%	-1
<i>Assault</i>	33	44	34-55	141	137	-2.8%	-4
<i>Assault w/ Weapon</i>	6	10	7-13	34	38	11.8%	4
<i>Sexual Offences</i>	12	6	3-8	19	31	63.2%	12
PROPERTY CRIME (UCR 2000-Series Offences)	691	581	533-630	2308	2716	17.7%	408
<i>Business B&E</i>	24	38	31-46	170	119	-30.0%	-51
<i>Residential B&E</i>	47	39	36-42	250	283	13.2%	33
<i>MV Theft</i>	24	26	19-33	86	100	16.3%	14
<i>Theft From MV</i>	264	160	117-203	503	921	83.1%	418
<i>Theft</i>	107	94	81-108	405	404	-0.2%	-1
<i>Shoplifting</i>	63	55	48-63	297	226	-23.9%	-71
<i>Fraud</i>	46	44	36-52	172	195	13.4%	23
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	153	166	148-183	557	642	15.3%	85
<i>Arson - Property</i>	4	5	2-7	4	17	325.0%	13
SUBTOTAL (UCR 1000- to 3000-Series)	939	861	772-950	3227	3758	16.5%	531
DRUGS (UCR 4000-Series Offences)	45	61	48-73	231	189	-18.2%	-42

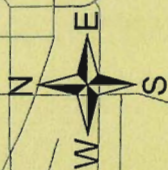
Prepared by Richmond RCMP.

Data collected from PRIME on 2014-05-19. Published 2014-05-19.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Business Break & Enters April 1st - April 30th, 2014

Attachment 4

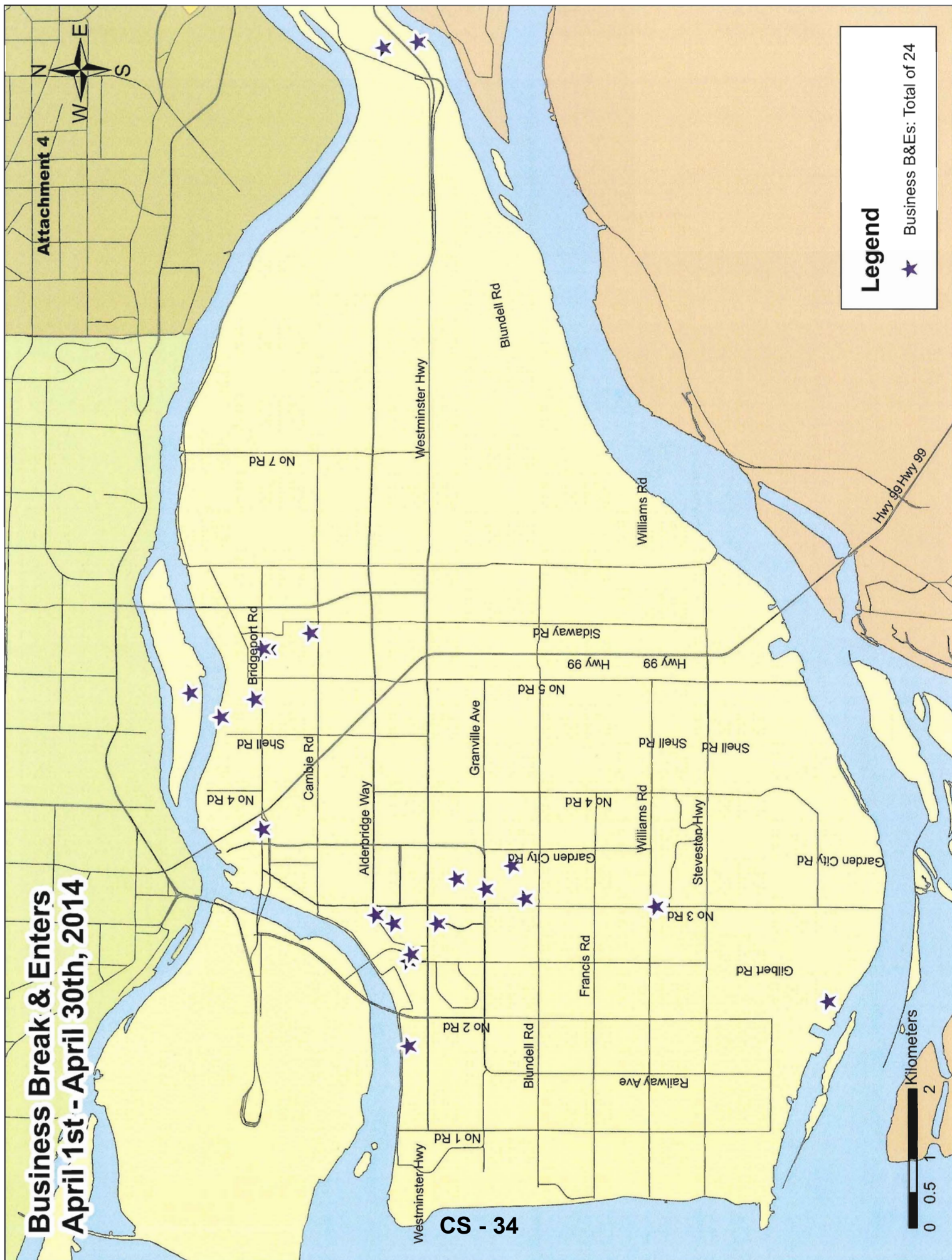


CS - 34

Legend

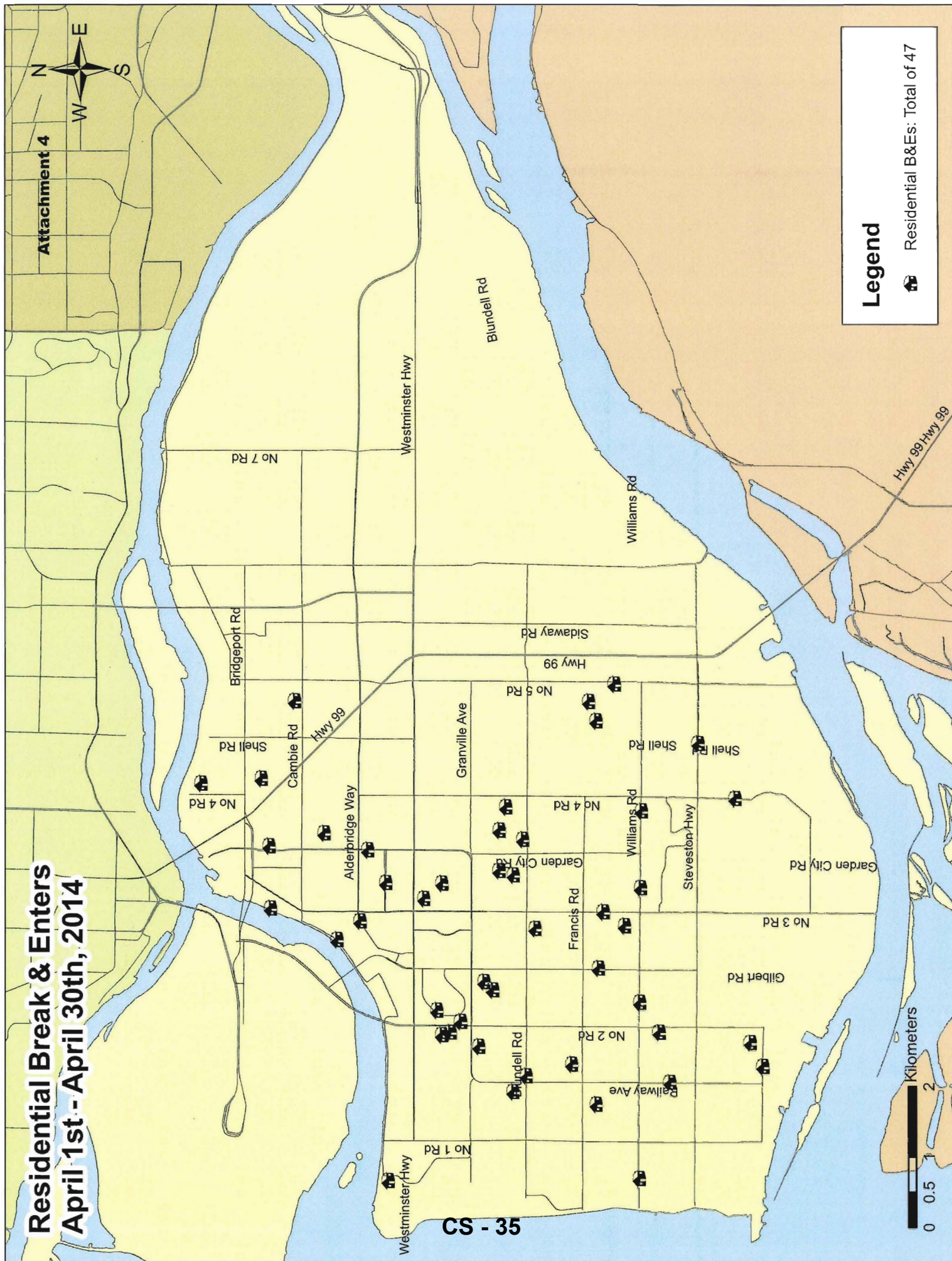
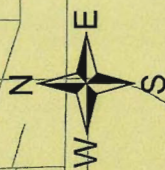
★ Business B&Es: Total of 24

Kilometers
0 0.5 1 2



Residential Break & Enters April 1st - April 30th, 2014

Attachment 4



CS - 35

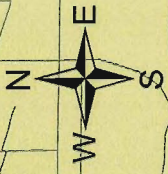
Legend

Residential B&Es: Total of 47

0 0.5 1 2 Kilometers


**Auto Theft
April 1st - April 30th, 2014**

Attachment 4

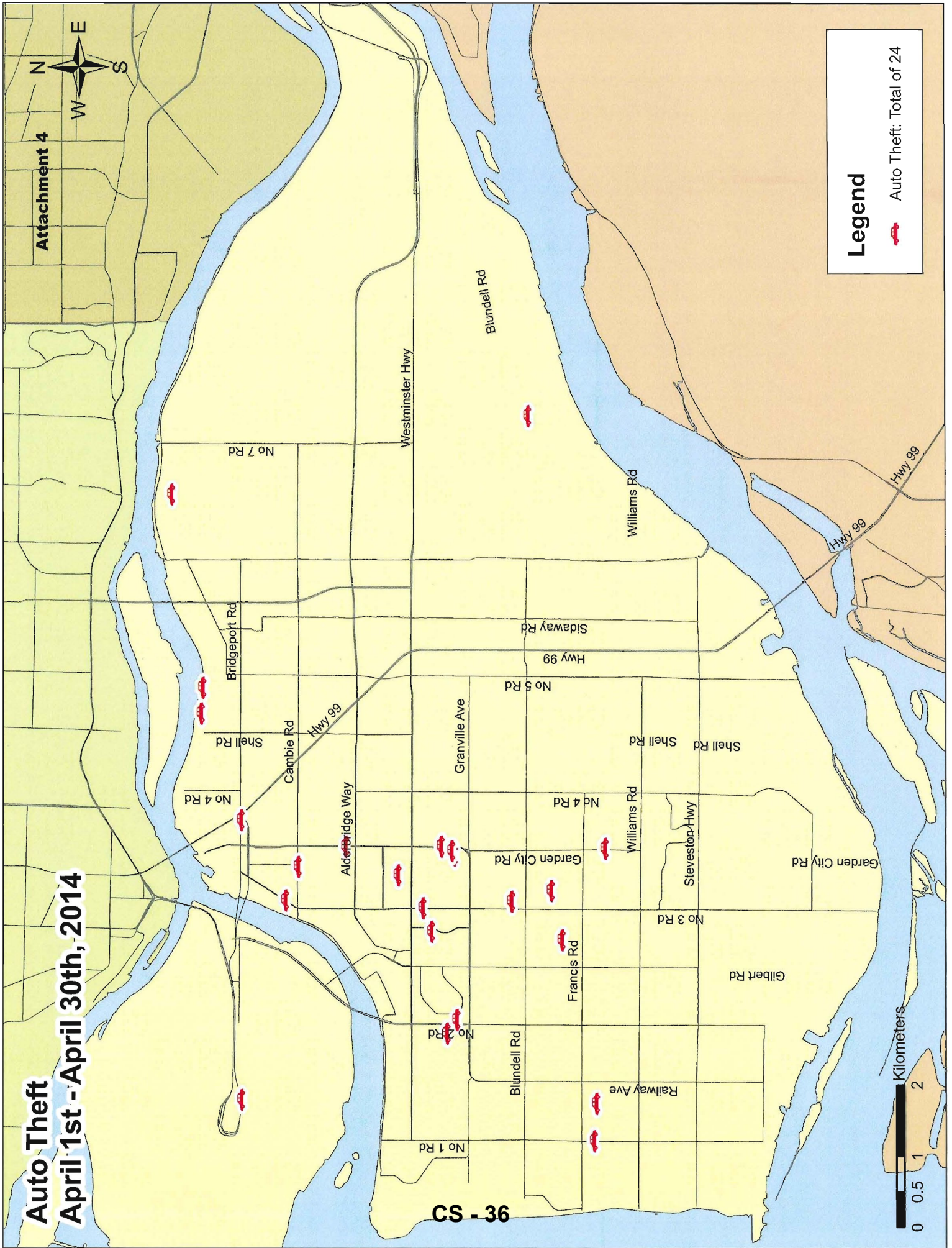


CS - 36

Legend

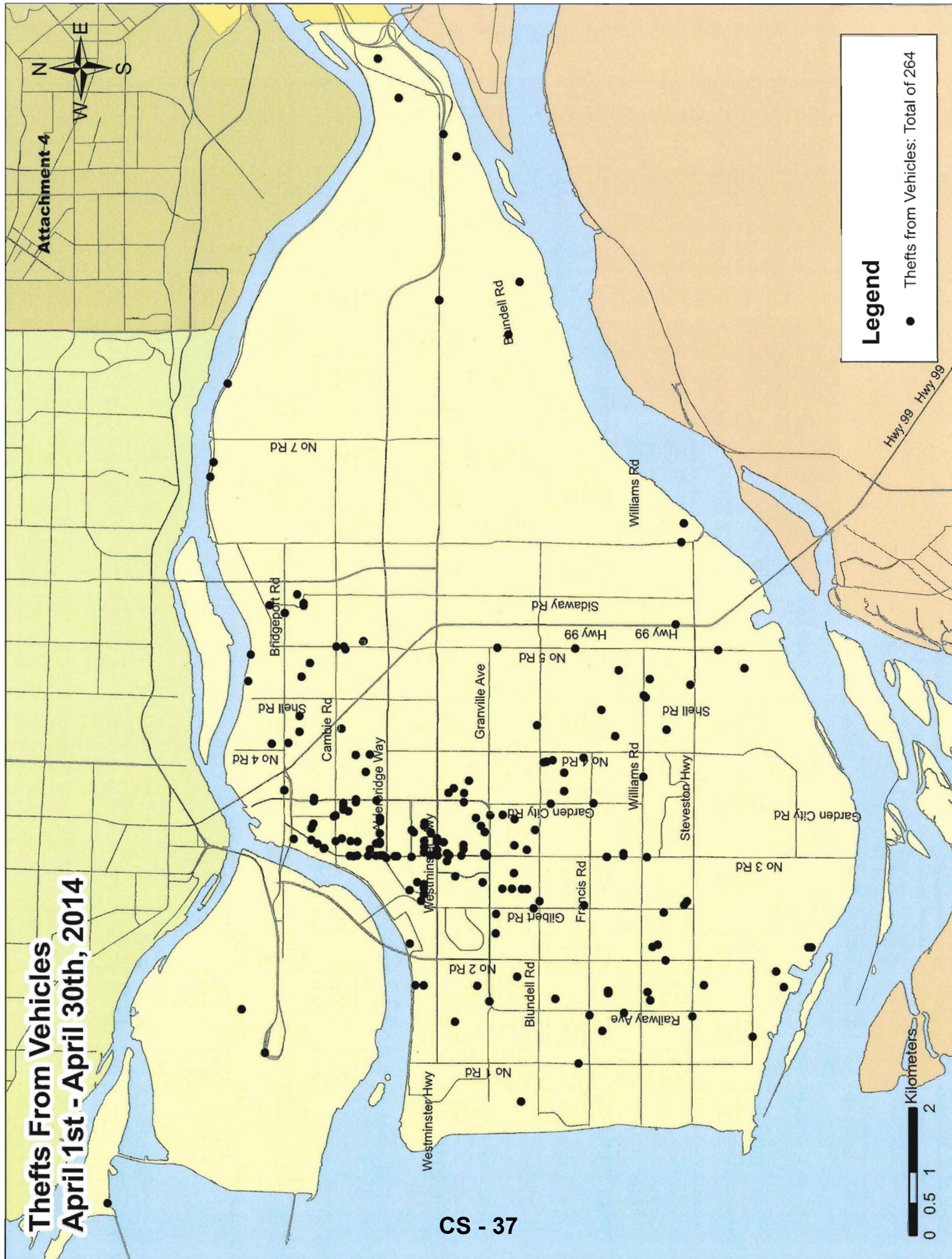
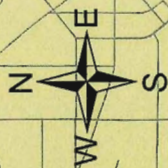
 Auto Theft: Total of 24

 Kilometers
0 0.5 1 2



Thefts From Vehicles **April 1st - April 30th, 2014**

Attachment 4



Legend

- Thefts from Vehicles: Total of 264

0 0.5 1 2
 Kilometers



City of Richmond

Report to Committee

To: Community Safety Committee

Date: May 26, 2014

From: John McGowan
Fire Chief, Richmond Fire-Rescue

File: 09-5000-01/2014-Vol
01

Re: Richmond Fire-Rescue – April 2014 Activity Report

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue – April 2014 Activity Report” dated May 26, 2014 from the Fire Chief, Richmond Fire-Rescue be received for information.

John McGowan
Fire Chief
(604-303-2734)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO / Deputy 	

Staff Report

Origin

This report provides Council with updates on Richmond Fire-Rescue activities. Through the delivery of its programs and services, RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council Term Goal 1:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

Training Office Update

RFR staff participated in a joint training initiative with the BC Ambulance service. The two-day Train the Trainer Program for Bariatric Lifting and Transfer was held at Fire Hall No. 1 and attended by 10 suppression staff and up to two BCAS members. Two Prince George Firefighters presented the program. Richmond is the first Lower Mainland Department to participate in this training. As a result of receiving this training, RFR members can provide to the public a complete lift system specifically designed to facilitate safe and dignified transfers of non-ambulatory bariatric residents or patients.

Community Involvement

April's safety messages focused on cycling safety reminding cyclists to wear reflective gear and to use of a light at night. Facebook posts and fire hall sign messages were used to remind the cyclists to be seen at night and in low visibility.

RFR participates in events and activities advancing public education and community bridge building. During April 2014 the following took place:

- 22 car seat inspections were conducted to keep children safe while travelling in motor vehicles.
- Pumper visits were made to the *Renaissance Kids Preschool*, *Our Saviour Lutheran Church* *Childcare*, *Cornerstone Christian Academy* and *Diefenbaker Elementary* reaching over 108 children and adults in a non emergency environment. Fire crews provided the children with safety messages on Stop, Drop and Roll and 9-1-1 How to Use the Telephone.

- Hall tours were provided to a *Scouts Group*, *9th Sparks Group* and *2nd Richmond Clubs/Scouts*. The tours provided fire safety information, truck and equipment familiarization to over 49 children and adults.
- Community events were held at two separate fire halls included an Easter celebration at No 5 Hall for *Local 1286* families and an Easter egg hunt and safety presentation at No 1 Hall for the *Richmond Youth Service Agency*. Over 135 children and adults attend these events.
- Educational materials were provided for adults and children at the *Wellness and Home Fair* and *The Nurse Next Door* at the *Information Fair at the South Arm United Church* community event. The event provided an opportunity for the Community Relations Officer to provide first-hand knowledge, education and information to over 260 adults and children in fire safety messages.
- Fire Extinguisher training was provided to *London Air Services* by the Community Relations Officer with 12 adults in attendance.

Emergency Response

Our goal is to respond quickly and minimize loss of life and property.

There were 39 fires in April 2014. Fire losses during the month are estimated at \$1,094,095. This total includes \$933,070 for building loss and \$161,025 for content loss. The total building and content value at risk was estimated to be \$11,181,450, and the total value preserved was \$10,087,355. These numbers translate to 90% of value protected (Figure 1).

Figure 1: Fire Calls By Type and Loss Estimates – April

Incident Type Breakdown	Call Volume	Estimated Building Value (\$)	Estimated Building Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	5	4,622,000	875,200	1,008,600	41,025	4,714,375
Residential: Multi family	4	5,123,000	13,757	324,000	110,000	5,323,425
Commercial/Industrial	3	-	-	-	-	-
Fire – Outdoor	18	9,350	2,570	-	-	6,780
Vehicle	9	84,500	41,725	10,000	10,000	42,775
Totals*	39	9,838,850	933,070	1,342,600	161,025	10,087,355

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable April incidents:

- Multiple crews responded to a grease fire at a house on Railway Avenue. On arrival crews found that the fire had been extinguished by sprinklers. Some scorching of the cupboards had occurred on site and there was water damage in some of the units. RFR crews used the water vacuums to remove the excess water for the occupants.

- Response was provided to reports of an explosion and fire in a BC Hydro underground junction box on Bridgeport Road at Viking Way. BC Hydro were requested to attend the scene. On arrival a manhole was found ajar with smoke emitting from the hole. Traffic management was quickly set up and RCMP also attended. Dry chemical were used to extinguish the fire, which was contained to the manhole.
- Crews responded to reports of a suspicious fire in the washrooms of McNair School on No 4 Road. On arrival, crews were told the fire had already been extinguished. Crews used Positive Pressure Ventilation to clear smoke from the washroom and the rest of the school. After the fire system had been reset and residual smoke was removed, students and teachers re-entered the building. The incident is under investigation.
- Crews responded to a large equipment fire of a front end loader at methane recovery plant on York Road in east Richmond. Quick actions by arriving crews confined the fire to the equipment area.
- On No 3 Road, crews responded to black smoke escaping from a vent in the roof of the commercial building. RFR crews entered the kitchen and extinguished the fire which was confined to the oven. The health authority and Fire Prevention were contacted to carry out a follow up investigation of the scene.
- A commercial kitchen fire occurred on No 3 Road. Multiple crews, along with Fire Prevention, RCMP, BC Ambulance Services (BCAS) and Hydro responded to the unit.
- Other fire incidents during April included: a roof fire on General Currie Road, a rubbish fire on Ackroyd Road, two separate pot-on-stove fires on Comstock Road and Danube Road and a port-a-potty fire in Hugh Boyd Park.

During April, RFR crews also responded to a gas line rupture on the North Service Road at YVR. On route crews were informed that the gas line break was a two inch line spewing at high velocity and in close proximity to the Canada Line. Transit were immediately informed to stop train cars from entering the area and Fortis BC were contacted to attend. Command and investigation were set up on site. The gas was quickly shut down and within minutes Fortis declared the area safe, under control and of no danger to the public.

RFR crews responded to multiple medical and rescue incident calls, including:

- A male who hung himself and died.
- A male who used chemicals to commit suicide on Edwards Drive.
- An assault of a female, with trauma to the face. RFR crew responded and the assailant was taken into custody by RCMP.
- A pedestrian who was struck at No 2 and Blundell Road. The female was put onto a C-Spine and a spinal collar was fitted. RFR crew assisted BCAS with patient care.

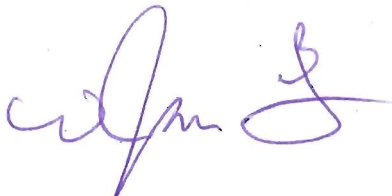
A summary of 9-1-1 emergency response statistics is found in Attachment 1, Tables 1, 2, 3 and 4. The location of April's fire, medical and motor vehicle incident calls are depicted in Attachment 2, Figures 1, 2 and 3.

Financial Impact

None.

Conclusion

Our service delivery model is prevention focussed and based on the belief that prevention, education and emergency response activities must be well established and integrated to have a positive impact on community safety. We believe *safety is everyone's responsibility and it is always better to prevent a situation from occurring.*



John McGowan
Fire Chief
(604-303-2734)

JM:js

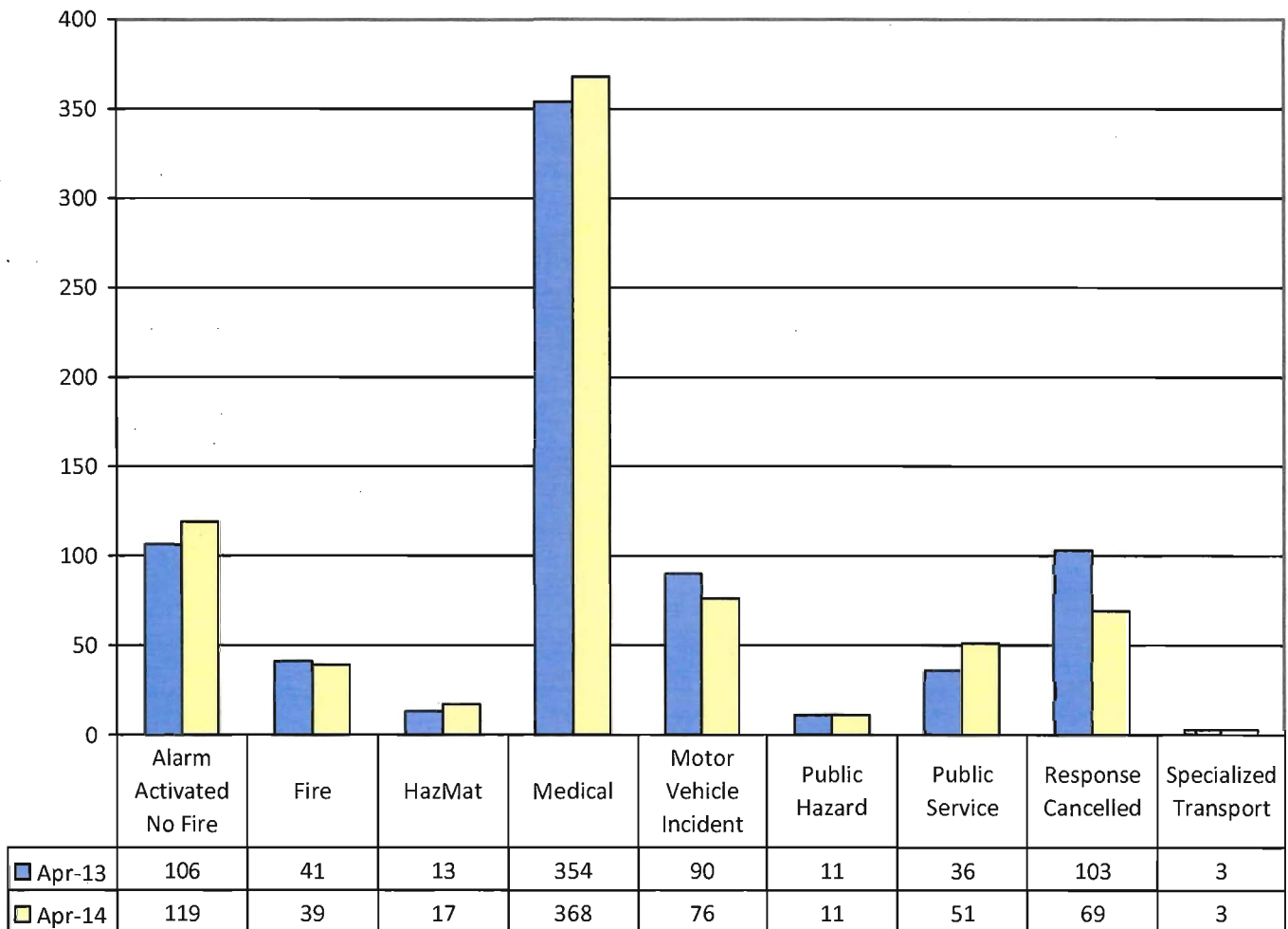
Att. 1: Suppression Activity

Att. 2: Location of April's Fire, Medical and MVI calls

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in April 2013 and 2014. In April 2014, there were a total of 753 incidents, compared to 757 in April 2013. This represents a decrease of 0.5%.

Table 1: April 2013 & 2014 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprised 48% of the total emergency responses for RFR during the month of April. A detailed breakdown of the medical incidents for April 2013 and 2014 is set out in the following table by sub-type. There were a total of 368 medical incidents in April 2014 compared to 387 in April 2013 an increase of 4%.

Table 2a: April 2013 & 2014 Medical Calls by Type

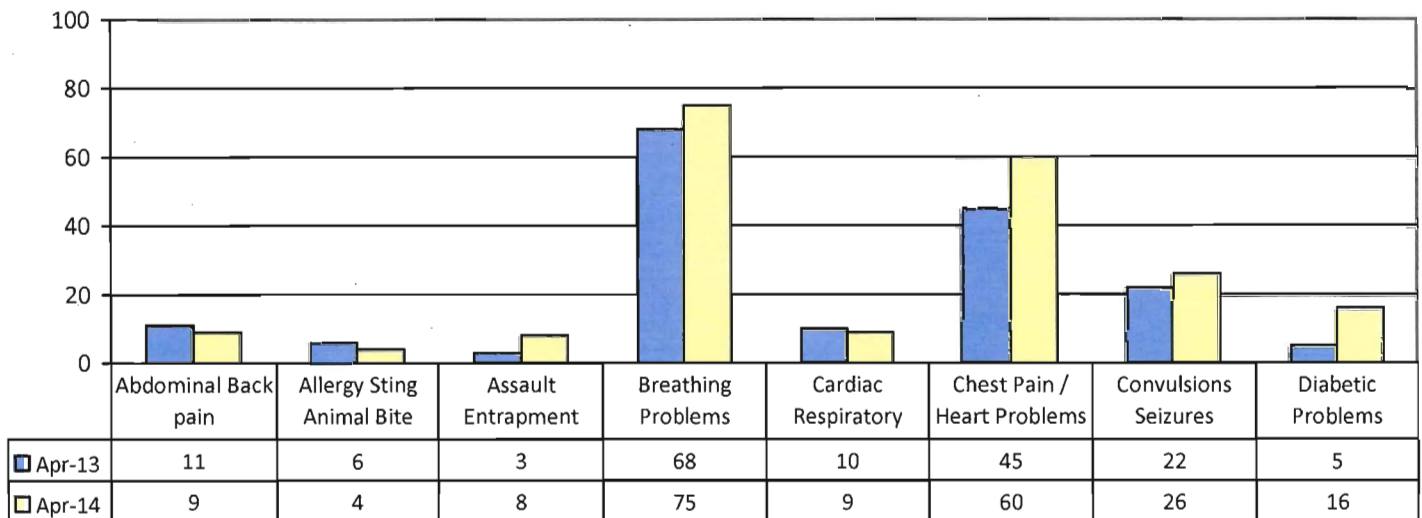
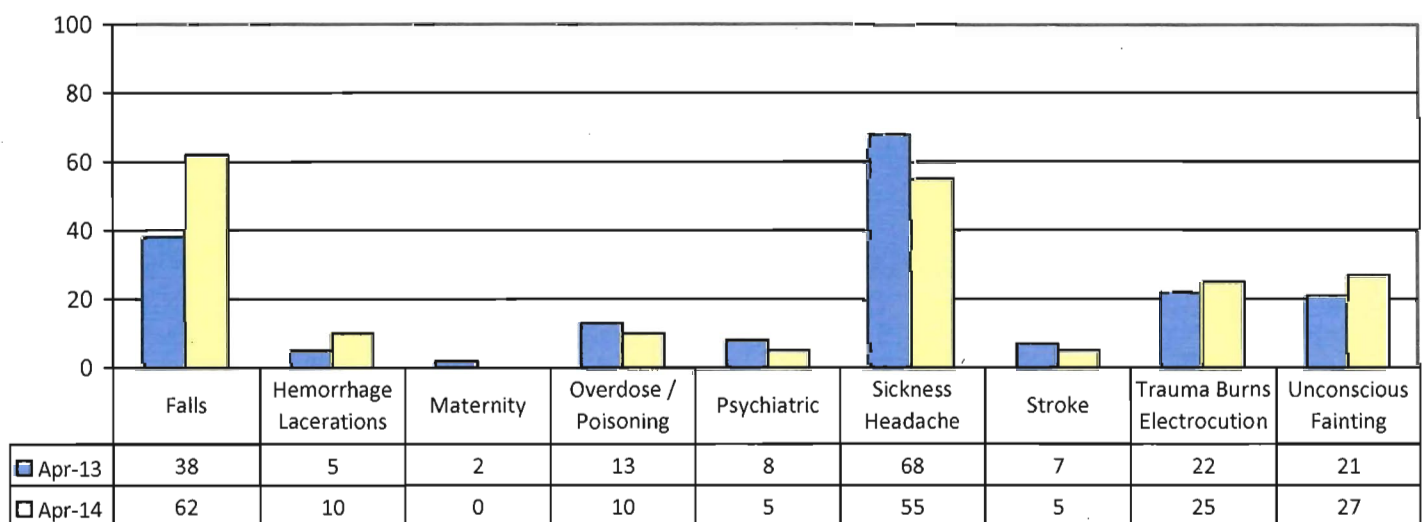


Table 2b: April 2013 & 2014 Medical Calls by Type



Fire Investigations

The fire investigation statistics for April 2014 are listed below:

Table 3: Total Fire Investigation Statistics – April			
	Suspicious	Accidental	Undetermined
Residential - Single-family	1	4	0
Residential - Multi-family	0	3	1
Commercial/Industrial	2	1	0
Fire – Outdoor	8	7	3
Vehicle	0	7	2
Totals	11	22	6

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

HazMat

Table 4: HazMat Calls By Type – April	
	Details
Corrosive	1
Flammable / Combustible Liquids	3
Natural Gas / Propane Leaks (small)	12
Misc. (empty containers to unknown powder)	1
Totals	17

Figure 1. Location of April's fires (total 39)

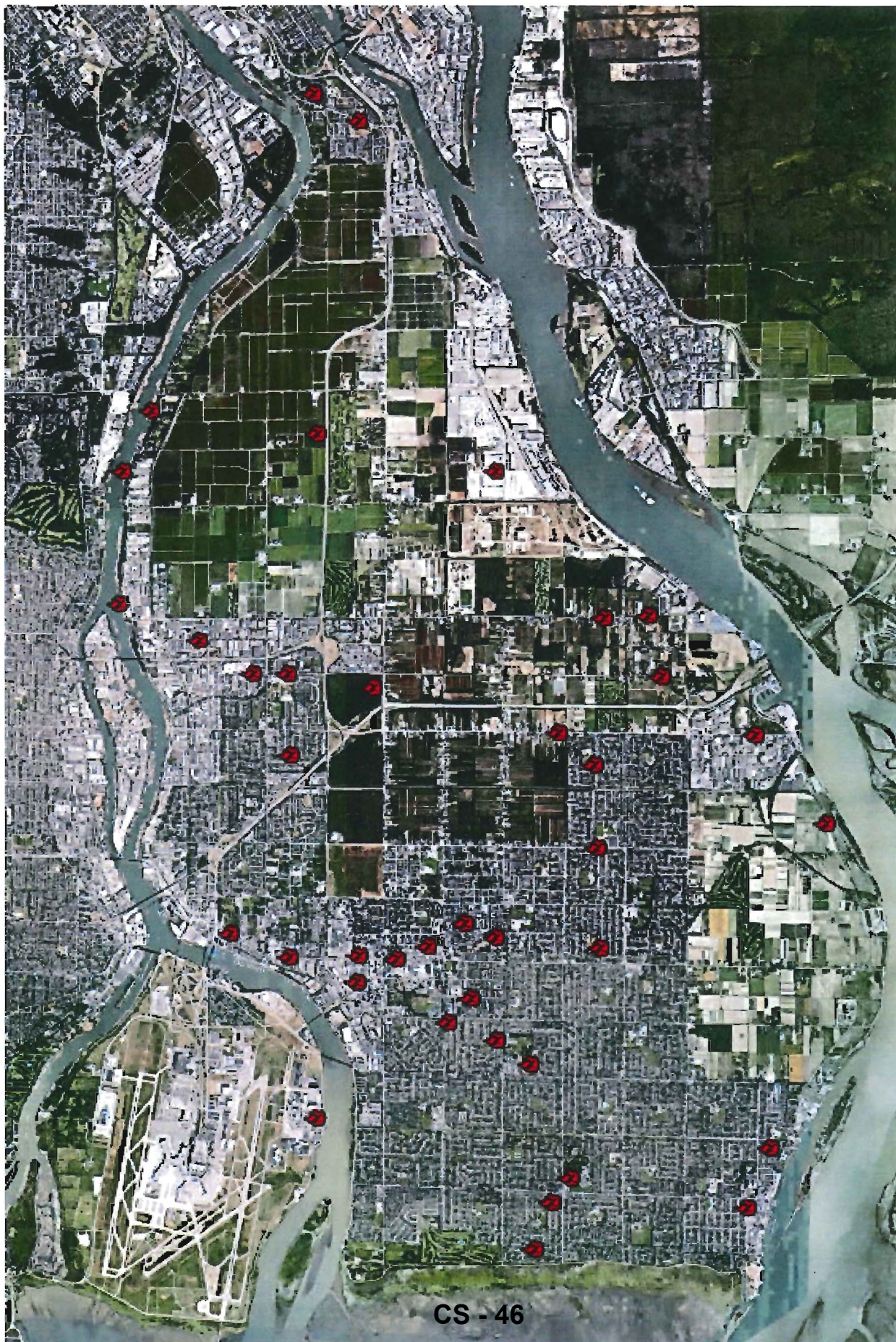


Figure 2. Location of April's medical calls (total 368)

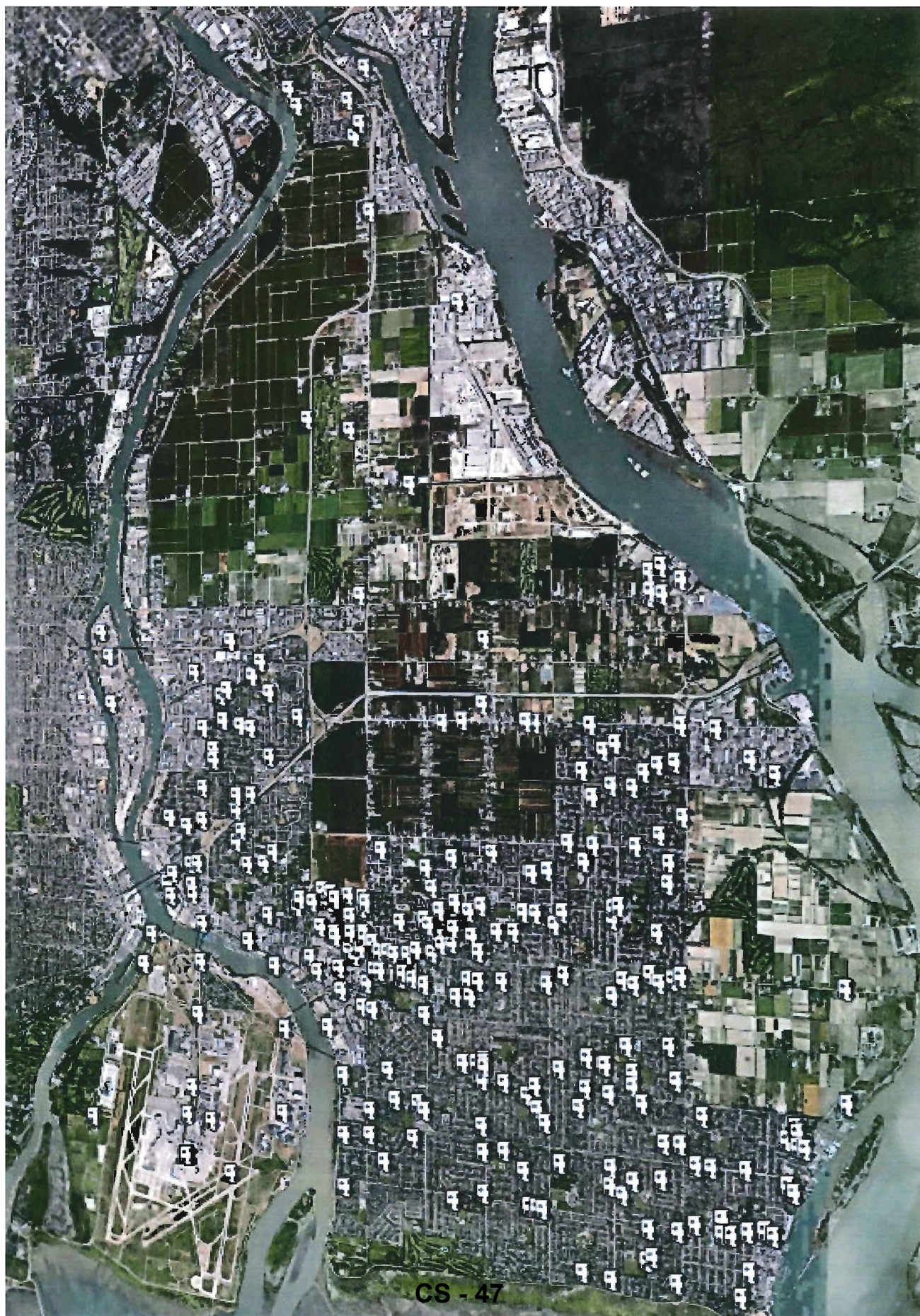
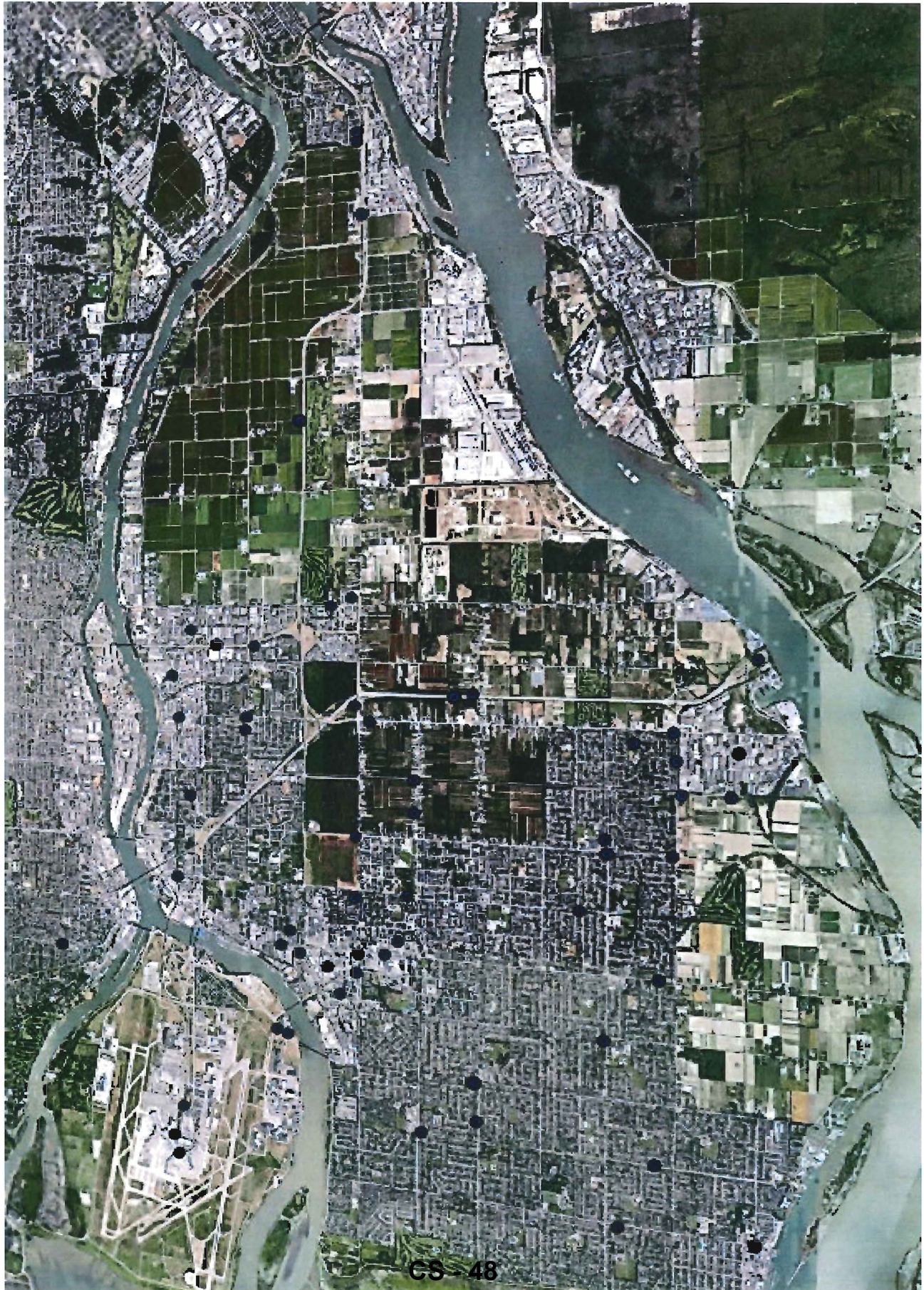


Figure 3: Location of April's MVI calls (total 76)





City of Richmond

Report to Committee

To: Community Safety Committee

Date: May 26, 2014

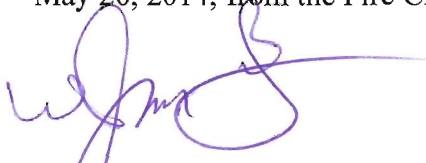
From: John McGowan
Fire Chief

File:

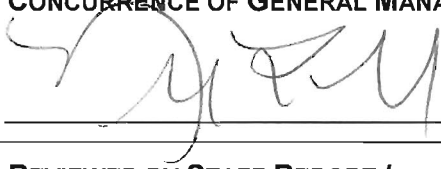

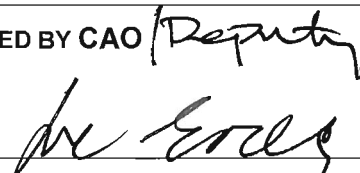
Re: Richmond Fire-Rescue Business Plan Update 2013-2014

Staff Recommendation

That the report titled Richmond Fire-Rescue Business Plan Update (2013-2014) report, dated May 26, 2014, from the Fire Chief, Richmond Fire-Rescue, be received for information.



John McGowan
Fire Chief
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

Council adopted the Fire-Rescue Plan (2012-2015) “The Plan” in March 2012. The creation of The Plan and its actions supports Council Term Goal 1:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City’s specific needs and priorities.

As part of The Plan’s adoption, Richmond Fire-Rescue (RFR) committed to report annually to Community Safety Committee on the progress of key initiatives within The Plan. RFR has reported last year its 2012 progress and has produced this progress report for 2013.

Analysis

This report is intended to inform Council on the progress Richmond Fire-Rescue has made on the strategic focus areas and key initiatives within *The Fire-Rescue Plan (2012-2015)* during 2013 and the key activities planned during 2014.

The fire and rescue emergency 9-1-1 call demand over the last ten years has increased by 2% overall. However, the last five years of the ten year data period indicates an increased call volume of only 1%.

Organizational Transformation

To help RFR be goal oriented, innovative and strive to continuously improve, we leveraged technology and purchased computer software to enhance workplace efficiency, customer service, and reporting capabilities. Implementation in 2014 includes:

1. Wise Track to manage assets unique to Fire, initially including items such as personal protective equipment and self-contained breathing apparatus.
2. QlikView, a business intelligence tool, designed to measure community safety trends and performance. QlikView can use existing data sources to produce an analysis of RFR performance. This tool will help RFR to identify potential areas for change, supporting effective resource management.
3. Fire Department Management module to manage training functions and information like: program checklists; materials; lesson plans; program sign off; certifications; supporting documents; and electronic drill reports. RFR will be able to record and track information as well as analyze our training programs.
4. Mobile office solutions to ensure Fire Prevention Officers provide efficient and timely service to customers. RFR is currently involved in a partnership with Coquitlam Fire to review and design a mobile inspection platform.

5. Continued development in FDM records and reporting capabilities. Further enhancements to our records management systems will provide better WorkSafe injury analysis and recommendations.
6. Creation of an Outreach Plan in 2014 to help RFR develop strong community connections that support the delivery of quality services and effective solutions to address community risk. Included in the plan will be strategies to continue to develop RFR as an inclusive and diverse department.
7. Update to the RFR Business Plan and extending it out from 2015 to 2019. The updated plan will continue to be corporately aligned and identify initiatives that support Council's new term goals and priorities for community safety.
8. In 2013 Council approved a facility and deployment review of fire and police services. This review will study RFR's Prevention, Education, and Emergency Response services providing for: evidence-based service delivery, identifying public safety measures, addressing community risk, and considering future growth in alignment with Richmond's new OCP. The study looks at deployment, resources, and amenities (vehicles and facilities) to enable RFR to deliver services to Richmond taxpayers into the future and in a sustainable manner. The request for proposals is being developed to engage a consultant to deliver a report in late 2014 or early 2015.

Serving the Customer

To help RFR provide high quality services to the community, RFR:

1. Secured 50% community sponsorship from Canada Western Bank for a mobile education trailer. The tender was awarded and the trailer will be purchased, outfitted and then intended for public launch by Council in 2014. The trailer will be used to deliver fire and life safety education to the community.
2. Received 100 free smoke alarms from the BC Fire Chiefs Association. Fire crews installed the smoke alarms and provided free home safety inspections as part of the service to Richmond seniors at risk. This program is repeating in 2014 in partnership with the Richmond Seniors Association, who will help to identify seniors at risk in the community and coordinate the installation of the smoke alarms.
3. Introduced the Steveston Fire Hall electronic readograph sign. The sign at Steveston Fire Hall was installed, tested, and is now displaying public safety messages. Messages can be programmed remotely from Fire Hall 1.
4. Are creating a place where Richmond citizens can communicate, do business, and access RFR services at www.richmond.ca/fire. A new web page "Connecting with RFR" will be created along with significant changes to the Prevention Services and Community Education areas. Prevention Services changes include e-submission of: fire related permits; fire safety plans; and various service requests. Community Education includes items like booking of: fire hall visits, car seat or home safe inspections, and requesting RFR attendance at community events. The project concludes in 2014.

Our People

To help RFR be prepared for the future, in 2014, we recruited, hired and trained, fourteen replacement fire fighters who are currently deployed and on their one year probation period. Recent retirements may prompt 2014 fire fighter recruitment.

RFR are also pursuing employee development and health and wellness initiatives including:

- Employee Development - The corporate annual employee performance review and learning plan program was introduced in 2012 to assist individuals with their growth and development. In 2013 RFR linked the employee review and learning plans program with its Leadership Development Initiative (LDI). Leadership is now part of RFR's new fire fighter training program. The leadership qualities, that support a positive cultural transformation, are now posted on RFR's fire fighter career and recruitment webpage. The LDI program supports positive leadership development and presents RFR as an attractive workplace to a perspective and diverse group of new fire fighters.
- Health and Wellness - Completed the job task demand analysis, drill review, medical and training documents for the fourteen fire unionized roles. In addition, an injury analysis report has been completed. The products and information from 2013 are being utilized in 2014 for the benefit of: improved communications with health care providers; focussing therapists or others involved in the care and recovery of employees on the job specific demands for a timely and successful return to work; collection of meaningful injury data for improved decision making and wellness programs to reduce or avoid future similar injuries.

Financial Strategies

To help RFR be fiscally responsible and sustainable, RFR:

- Awarded tenders for ladder and pump emergency apparatus. Capital reserve funds for Fire-Rescue were used to purchase the two emergency apparatus. The apparatus will be outfitted and intended for public launch by Council in 2014. The 100 ft. ladder ensures RFR has the appropriate equipment to address community risk.
- Implementing Telestaff, an automated telephony staff management computer system. The system will efficiently manage employee rostering, reporting, call-out, and payroll – freeing staff from these administrative duties. The new system will be operational by Q2 2014.

Sustainability

To help make decisions that consider the environment, economy and community, RFR created an *Environmental Sustainability Plan (2013-2020) for Fire Halls*. The actions within this plan support the City's environmental reduction goals and focus on change in:

People – through behavioural and workplace culture change

Buildings – through structural and operational enhancements

Processes – through operational and procedural review and change

Equipment – through informed purchases of products including equipment & vehicles

Actions in 2013 resulted in a 38t CO₂e emission reduction over 2012 and a 62% (297,628L) reduction in landfill destined waste. Actions within the Plan continue in 2014.

Safe Community

The replacement of Fire Halls 1 and 3 is progressing with both fire halls being designed and constructed concurrently to meet the 2016 occupancy targets. Negotiations were successfully concluded to incorporate BC Ambulance Service into the combined new fire station No. 3. The work on these projects supports Council's community safety priority for fire hall replacements and strengthens intergovernmental relations.

Financial Impact

None

Conclusion

RFR is committed to keeping Council informed on the progress it has made with the strategic focus areas outlined in *The Fire-Rescue Business Plan* (2012-2015). Significant progress has been made since 2012 and RFR anticipates another productive year ahead in 2014.



For John McGowan
Fire Chief
(604-303-2734)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: May 12, 2014

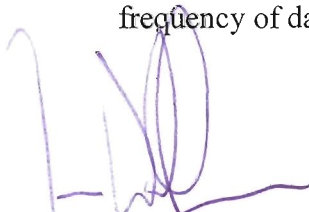
From: John McGowan
Fire Chief

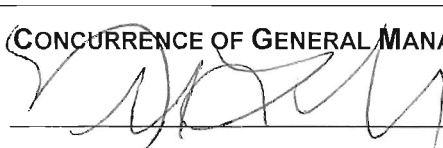
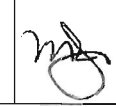

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Re: Transportation of Dangerous Goods by Railway

Staff Recommendation

1. That a letter be sent to the Federal Minister of Transport requesting *Protective Direction* 32 be amended to require rail companies to report the nature, exact volume and frequency of dangerous goods transported through municipalities, so that an assessment of the risk to the municipality can be made.
2. That a Council Resolution be submitted to the Federation of Canadian Municipalities, requesting that the federal government issues an amendment to Protective Direction 32 requiring rail companies to provide to municipalities the nature, exact volume and frequency of dangerous goods transported.


For John McGowan
Fire Chief
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO/Deputy 	

Staff Report

Origin

On November 20, 2013, the Minister of Transport issued Protective Directions under Section 32 of the *Transportation of Dangerous Goods Act* (1992), directing rail companies to share yearly aggregate information on the nature and amount of dangerous goods the company transports by railway vehicle through the municipality, presented by quarter. This report responds to information received from Canadian National Railway Company (CN) and Canadian Pacific (CP).

This supports Council Term Goal 1:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities

Analysis

Protective Direction 32 is important, as the City needs to plan for potential hazardous materials incidents that may impact the City. CN and CP have both sent information regarding the type and quantity (Railcar or Intermodal) of hazardous materials being transported by quarter and year, but not the actual quantity or the timing of hazardous products moving through the City. City staff recognizes that the information is security sensitive and staff are bound by a confidentiality agreement from sharing the information for any other purpose but emergency planning.

However, the information required by Protective Direction 32 provides insufficient detail for comprehensive emergency planning purposes or emergency response training. The railway companies have fulfilled their reporting requirements under Protective Direction 32, however, from an emergency planning perspective, aggregate information does not indicate whether a train has 130,000 litres of a hazardous material product or half a litre.

Current Situation

Rail car movement within the City is limited to low speeds, which decreases the risk of derailment and of rupture in the event of a derailment. In the event of a loss of product, rail companies are directed through legislation to have a trained emergency response team available for deployment.

Richmond Fire-Rescue is the default responder on all hazardous materials incidents in the City. RFR is trained and equipped to respond to and mitigate minor and moderate spill events. In major and disaster events, RFR would be the lead agency, coordinating resources from outside agencies as required. Richmond Fire-Rescue has a Hazardous Materials Team trained to the National Fire Protection Association (NFPA 472) Technician level and the entire department is trained to the Operations level.

Hazmat Operations training focuses on techniques used to protect people, ecosystems or property from a hazardous material emergency. Hazmat Technician training focuses on mitigating the source of a hazardous material emergency. Training is in-depth and addresses the key response functions of rescue, identification of spilled materials, containment and mitigation. Hazmat Technicians are not tasked with site cleanup.

Technicians train with rail industry experts from TRANSCAER (Transportation Community Awareness and Emergency Response), a voluntary national outreach focused on assisting communities prepare for and respond to a possible hazardous material transportation incident. TRANSCAER members are volunteer representatives from the chemical manufacturing, transportation, distributor and emergency response industries, and government.

Financial Impact

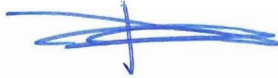
None.

Conclusion

Protective Direction 32 provides local authorities with base information for emergency planning purposes but does not provide enough detail to formulate a comprehensive emergency plan for mitigation of potential incidents. A greater level of detailed information would assist in emergency planning and emergency response training. This would also enable a better assessment of the risk to the City of the transportation of dangerous goods by railway.



John McGowan
Fire Chief
(604-303-2734)



Deborah Procter
Manager, Emergency Programs
(604-244-1211)

DP:dp