



**Community Safety Committee
Electronic Meeting**

**Council Chambers, City Hall
6911 No. 3 Road**

**Tuesday, May 9, 2023
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on April 12, 2023.*



NEXT COMMITTEE MEETING DATE

June 13, 2023, (tentative date) at 4:00 p.m. in the Council Chambers.

COMMUNITY SAFETY DIVISION

- 1. ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT – MARCH 2023**

(File Ref. No. 09-5375-09) (REDMS No. 7181489)

CS-11

See Page CS-11 for full report

Designated Speaker: Susan Lloyd

Community Safety Committee Agenda – Tuesday, May 9, 2023

Pg. # ITEM

STAFF RECOMMENDATION

That the staff report titled “Animal Protection Services Monthly Activity Report – March 2023”, dated April 11, 2023, from the General Manager, Community Safety, be received for information.

☐

2. **PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT – MARCH 2023**

(File Ref. No. 12-8375-02) (REDMS No. 7201345)

CS-15

See Page CS-15 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – March 2023”, dated April 14, 2023, from the Director, Community Bylaws & Licencing, be received for information.

☐

3. **BUSINESS LICENCE ACTIVITY REPORT – FIRST QUARTER 2023**

(File Ref. No. 12-8375-01) (REDMS No. 7201348)

CS-23

See Page CS-23 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Business Licence Activity Report – First Quarter 2023”, dated April 14, 2023, from the Director, Community Bylaws & Licencing, be received for information.

☐

4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MARCH 2023**

(File Ref. No. 99-Fire Rescue) (REDMS No. 7201122)

CS-27

See Page CS-27 for full report

Designated Speaker: Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – March 2023”, dated April 11, 2023, from the Fire Chief, be received for information.



5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Jim Wishlove

Items for discussion:

None.

6. **RCMP MONTHLY ACTIVITY REPORT - MARCH 2023**

(File Ref. No. 09-5000-01) (REDMS No. 7176908)

CS-40

See Page CS-40 for full report

Designated Speaker: Chief Supt. Dave Chauhan

STAFF RECOMMENDATION

That the report titled "RCMP Monthly Activity Report - March 2023", dated April 14, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



7. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Chief Supt. Dave Chauhan

Item for discussion:

Chief Constable Alexander Main Memorial at the Detachment

8. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Wednesday, April 12, 2023

Place: Council Chambers
Richmond City Hall

Present: Councillor Alexa Loo, Chair
Councillor Andy Hobbs
Councillor Laura Gillanders
Councillor Kash Heed
Councillor Bill McNulty

Also Present: Councillor Michael Wolfe (by teleconference)
Councillor Chak Au

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on March 14, 2023, be adopted.

CARRIED

COMMUNITY SAFETY DIVISION

1. **ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT – FEBRUARY 2023**

(File Ref. No. 09-5375-09) (REDMS No. 7141790)

In response to queries from Committee, staff noted that (i) staff responded to a resident's concern regarding off-leash dogs on a boardwalk and (ii) there are educational materials available for new immigrants regarding the importance of leashing dogs.

Discussion ensued regarding regulations related to the purchase or adoption of rabbits in Richmond, and as a result, the following **referral motion** was introduced:

1.

Community Safety Committee
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It was moved and seconded

That staff examine:

- (1) *The creation of a bylaw that states that you cannot adopt, sell, give away or donate any rabbit in the City of Richmond as a pet unless it is spayed or neutered; and*
- (2) *The administration and enforcement of such a bylaw;*
and report back to General Purposes Committee.

CARRIED

It was moved and seconded

That the staff report titled “Animal Protection Services Monthly Activity Report – February 2023”, dated March 10, 2023, from the General Manager, Community Safety, be received for information.

CARRIED

2. **PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT – FEBRUARY 2023**

(File Ref. No. 12-8375-02) (REDMS No. 7167993)

In response to queries from Committee, staff noted that (i) there is no known specific concentration of unsightly premises calls for service, (ii) there is no known increase in parking related offences associated specifically with construction in the Spires Road area and staff can provide a memorandum providing statistics specifically associated with parking violations attributed to construction in the area of Spires Road, (iii) unsightly premises enforcement is primarily complaint-driven, (iv) the increase in calls reporting short-term rental violations is not attributed to a specific property, and (v) short-term rental violations are issued tickets.

It was moved and seconded

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – February 2023”, dated March 17, 2023, from the Director, Community Bylaws & Licencing, be received for information.

CARRIED

Community Safety Committee
Wednesday, April 12, 2023

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT-FEBRUARY 2023**

(File Ref. No. 09-5140-01) (REDMS No. 7153788)

In response to queries from Committee, Fire Chief Jim Wishlove noted that (i) the increase in medical calls can be attributed to the increasing population and changes in how BC Ambulance Service (BCAS) assesses calls, (ii) Richmond Fire-Rescue (RFR) has a healthy working relationship with BC Emergency Health Services (BCEHS) and Chief Wishlove meets with BCEHS operational and administrative leadership staff every 2-3 months, (iii) the statistics for medical calls for overdose/poisoning include calls related to fentanyl-linked overdoses, (iv) BCAS also attends a majority of the medical calls that RFR responds to, (v) RFR stations are distributed strategically throughout the city and has the capacity to arrive on scene within 4-6 minutes typically, (vi) the statistics for medical calls do not include specific ages, and (vii) a web-based Emergency Operations Centre application and software would provide a number of increased efficiencies and allow staff to reprioritize quickly and share data immediately.

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – February 2023”, dated March 13, 2023, from the Fire Chief, be received for information.

CARRIED

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) Dry Weather and Wildfires

Chief Wishlove shared that with the upcoming warmer weather and high winds allowing brush to dry out quickly, Richmond Fire-Rescue will be practicing wildland firefighting deployment and conducting on-site hazard risk assessments.

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5. RCMP MONTHLY ACTIVITY REPORT – FEBRUARY 2023

(File Ref. No. 09-5000-01) (REDMS No. 7153900)

In response to queries from Committee, Chief Supt. Dave Chauhan noted (i) the issue of catalytic converter thefts is not limited to Richmond and Richmond RCMP are working proactively to target thieves, investigate scrap metal recycling facilities and partner with other organizations such as ICBC, (ii) common assault has been included in the violent crime statistics, (iii) all mental health calls are referred to the Fox 80 Mental Health Car, (iv) pedestrian safety is a Richmond RCMP road safety initiative that is continuously promoted, (v) there are no identified patterns or trends associated with the increase in shoplifting thefts and serious assaults, (vi) the number of assaults at schools is minimal, (vii) the decrease in residential break and enters can be associated with proactively targeting prolific offenders, and (viii) Richmond RCMP continuously engage with local businesses to support them in protection from shoplifting.

It was moved and seconded

That the report titled "RCMP Monthly Activity Report - February 2023", dated March 16, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

6. 2022-2023 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN THIRD QUARTER UPDATE (OCTOBER 1 TO DECEMBER 31, 2022)

(File Ref. No. 09-5000-01) (REDMS No. 7168534)

In response to queries from Committee, Chief Supt. Dave Chauhan noted (i) there have been changes in policy at a provincial level regarding repeat violent offenders and those identified as repeat violent offenders are prioritized, (ii) the Richmond RCMP organized crime and drug units will continue to target high-level offenders, and (iii) Richmond RCMP priorities are developed at the local level.

It was moved and seconded

That the report titled "2022-2023 Richmond RCMP Detachment Annual Performance Plan Third Quarter Update (October 1 to December 31, 2022)", dated March 9, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

Community Safety Committee
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7. **2023-2024 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN COMMUNITY PRIORITIES**

(File Ref. No. 09-5000-01) (REDMS No. 7163452)

In response to queries from Committee, Chief Supt. Dave Chauhan noted (i) the limited number of priorities included in the Annual Performance Plan are selected in order to be consistent with issues that impact other communities at a divisional level, (ii) Richmond RCMP continues to have a strong relationship with ICBC, (iii) the decrease in mental health-related files can be associated with the successful collaboration with the Assertive Community Treatment team as well as enhanced client support services, (iv) education is a key tool in deterring drug use and drug-testing kits would likely be a resource implemented by the provincial government or health authorities, (v) responding to hate crime is a top priority, particularly through the Richmond RCMP Diversity and Inclusion unit, community engagement, front line response, education, and enforcement measures, and (vi) the Richmond RCMP and the City of Richmond have taken a strong stance against hate crime through the “Hate Has No Place” campaign, which has been communicated through news releases, public awareness, and action by the RCMP in prosecuting individuals involved in hate crime-related incidents.

It was moved and seconded

That the priorities, Property Crime, Organized Crime, Road Safety and Vulnerable Persons, listed in the report titled “2023-2024 Richmond RCMP Detachment Annual Performance Plan - Community Priorities”, dated March 20, 2023 from the Officer in Charge, Richmond RCMP, be endorsed for inclusion in the Richmond RCMP Detachment’s fiscal year 2023-2024 (April 1, 2023 to March 31, 2024) Annual Performance Plan.

CARRIED

8. **RCMP/OIC BRIEFING**

(Verbal Report)

None.

Discussion ensued regarding vulnerable populations and modular housing.

As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

That staff:

- (1) *investigate the range of housing continuum that would “better facilitate” individuals who entered low barrier housing to graduate to other types of housing and leaving the neighbourhood;*

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- (2) *request providers of supportive housing review their drug use policies in the rooms;*
- (3) *investigate the efficacy of the operator at the Alderbridge Way modular housing, length of time left on that lease, statistics on the recovery/housing journey of past residents;*
- (4) *investigate statistics on calls for services from various departments including severity of crime in the area and comparison over time and with other similar communities with similar modular housing installed;*
- (5) *investigate whether other health care service/enforcement can be provided to discourage these issues from escalating; and*
- (6) *invite Vancouver Coastal Health Medical Health Officer to present an update on overdose deaths and how the province is implementing the “health care first” approach after decriminalization of illicit drugs, and how many overdoses are occurring in residential homes compared to on the street or in modular housing;*

and report back to General Purposes Committee.

CARRIED

9. MANAGER’S REPORT

Retroactive Payment for Richmond RCMP Collective Agreement

Staff advised that the City will be providing payment for the Richmond RCMP’s previous collective agreement and will have a timeline of two years interest-free to make such payment.

ADJOURNMENT

It was moved and seconded
That the meeting adjourn (5:26 p.m.).

CARRIED

Community Safety Committee
Wednesday, April 12, 2023

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, April 12, 2023.

Councillor Alexa Loo
Chair

Shannon Unrau
Legislative Services Associate



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** April 11, 2023
From: Cecilia Achiam **File:** 09-5375-09/2023-Vol
General Manager, Community Safety 01
Re: Animal Protection Services Monthly Activity Report – March 2023

Staff Recommendation

That the staff report titled “Animal Protection Services Monthly Activity Report – March 2023”, dated April 11, 2023, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED To:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2022-2026 Focus Area #1 Proactive in Stakeholder and Civic Engagement:

Proactive stakeholder and civic engagement to foster understanding and involvement and advance Richmond's interests.

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Animal Protection Services

For the month of March, staff posted on the City's social media platforms reminders to pet owners that animal poison prevention week begins March 20 through March 26, 2023. The social media postings identify potential dangers within the home that may affect your pets and how to secure them to keep pets safe and healthy.

In March 2023, the total number of dogs licenced was 699. This figure represents 100 new dog licence applications and 599 dog licence renewal applications. The total number of dogs licenced year to date is 6,706.

For the month of March, BC SPCA Officers received 211 calls for service related to various animal control and dog licencing infractions, while proactively patrolling a combined total of 54 parks, dikes and/or schools.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. It should be noted for reference, that the annual canvassing of outstanding dog licences is conducted by staff during the months of May through October and may show an increase of violations issued as depicted in Figure 1 below. The corresponding revenue is reflected in Figure 2. For the month of March, BC SPCA Officers issued 12 bylaw violation notices, which can be attributed to BC SPCA Officer foot patrols of non-permitted off-leash parks, City dikes and school grounds. These proactive patrols have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932, together with educational compliance.

Figure 1: Animal Protection Services Violation Issuance Comparison

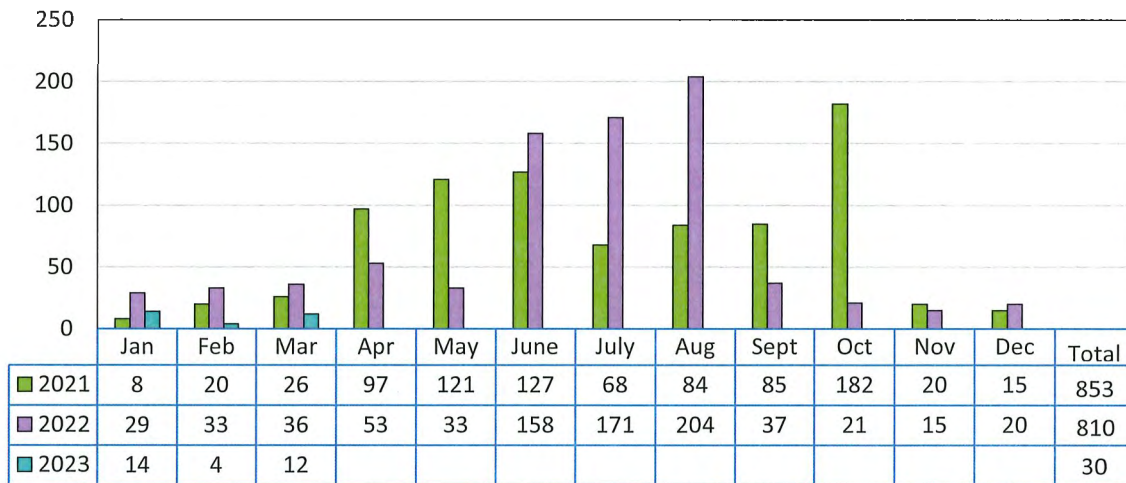
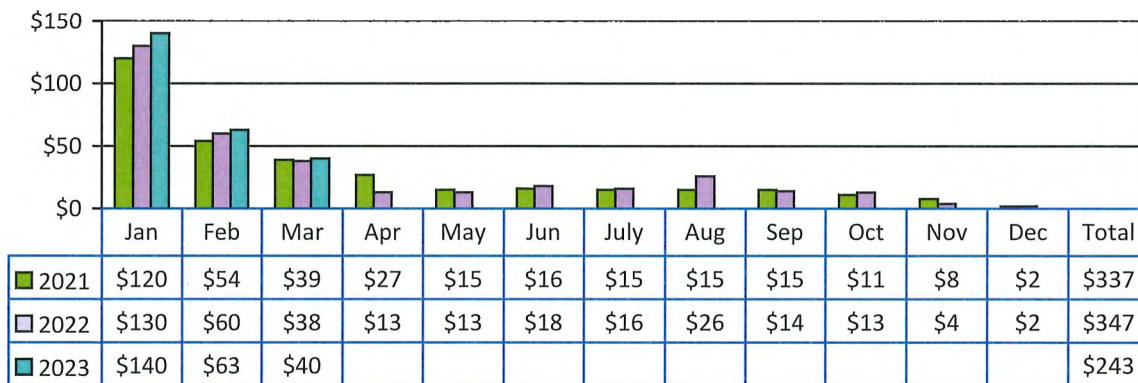


Figure 2: Animal Protection Services Revenue Comparison (000's)



Administrative Staff Activity

In March, staff received 337 calls from the public related to animal services. The calls consist of a variety of subject matters related to dog licences, bylaw infractions, off-leash dog parks, adjudication process and general inquiries. The total number of calls to-date for 2023 are 1,017.

Animal Protection Services Bylaw Adjudication

The next adjudication session is scheduled for May 15, 2023.

Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Safety division.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Mar 2023	Actual Mar 2023	YTD Budget Mar 2023	YTD Actual Mar 2023
Dog Licences	30,652	38,281	194,628	236,639
Fines	289	2,075	1,075	6,665
Total Revenue	30,941	40,356	195,703	243,304

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Mar 2023	YTD Actual Mar 2023
Revenue	195,703	243,304
Expenses	404,250	398,652
Net Revenue (Expense)	(208,547)	(155,348)

Financial Impact

None.

Conclusion

Staff administer a wide range of bylaws related to animal protection, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.



Susan Lloyd
Manager, Animal Protection Services and Contract Administration
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee
From: Mark Corrado
Director, Community Bylaws & Licencing
Date: April 14, 2023
File: 12-8375-02/2023-Vol
01
Re: Property Use and Parking Enforcement Monthly Activity Report – March 2023

Staff Recommendation

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – March 2023”, dated April 14, 2023, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Finance Department Engineering	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics on the calls for service and bylaw enforcement actions related to unsightly premises, land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement.

This report supports Council's Strategic Plan 2022-2026 Focus Area # 3 A Safe and Prepared Community:

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safe

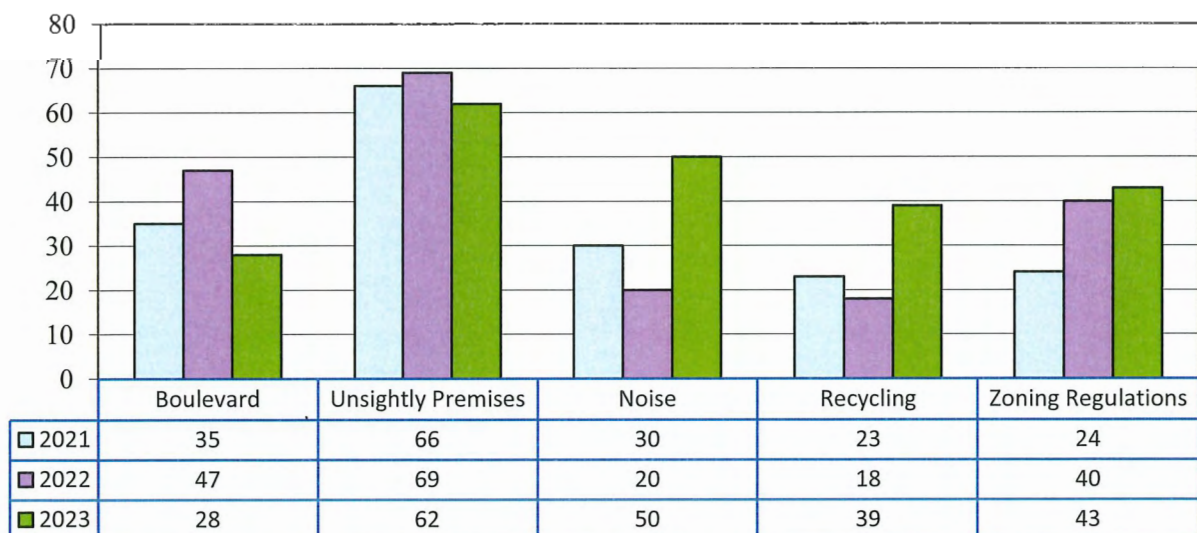
3.4 Ensure civic infrastructure, assets and resources are effectively maintained and continue to meet the needs of the community as it grows.

Analysis

Property Use Calls for Service

In March 2023, 140 calls for service files were opened for investigation, which is a 52 per cent increase (92) from the same time last year. Depending on the nature of the investigation, staff must often liaise with multiple departments and other government agencies to conduct a fulsome review of a given complaint. Among 21 potential calls for service categories, Figure 1 highlights the most common calls for service received for Property Use officers to follow up on and investigate.

Figure 1: Property Use Calls For Service - March Year-To-Date Comparison



Staff seek to obtain compliance through proactive education, voluntary adherence, or, when necessary, formal legal proceedings. The number of recycling-related calls for service increased by eight cases from February to March. The total number of calls received remains elevated due to a single habitual complainant from January.

Noise complaints increased by 23 calls compared to February. The types of noise complaints received varied and consisted of calls regarding patio speakers, mechanical/HVAC and weekend construction noise.

Other Community Bylaws Calls for Service

Figure 2 shows a three-year break down of other calls for service, which are closely related to Property Use matters. Table 1 highlights the calls for service related to short-term rentals, pre-pandemic.

Figure 2: Property Use Calls For Service - March Year-To-Date Comparison

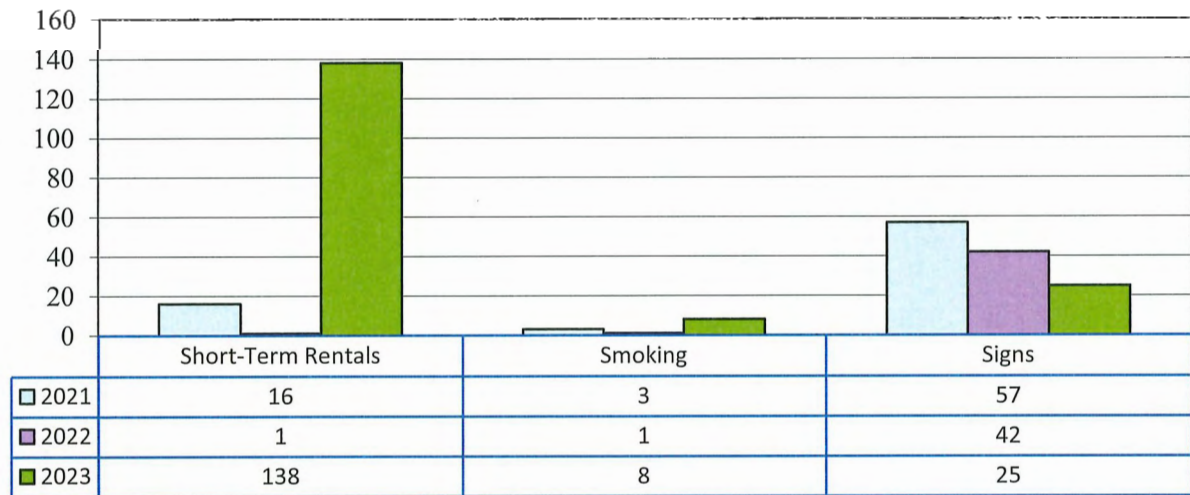


Table 1: Pre-pandemic Short-Term Rental Calls for Service*

Year	Calls for Service
2018	75
2019	31
2020	22

*Figures represent the total calls received in the given year up till the end of March.

Calls for service for potential short-term rental violations are increasing due to a return to normal travel behaviours as well as proactive investigation by staff. Where possible, staff advise property owners on the process to obtain a boarding and lodging license. Complaints are resolved by either removing the short-term rental listing or by obtaining a boarding and lodging license, where permissible.

Smoking related calls have increased but are not indicative of a trend. Recently, a common trend with the received calls are regarding purported smoking on private property.

Tow Permit Applications

A year-to-date total of 95 tow permit applications have been reviewed and issued.

Grease Inspections

In March, staff conducted 22 grease trap inspections. These inspections are primarily proactive and serve to ensure the safe handling of grease products and that no product is being deposited in an unsafe manner. A total of 110 inspections have taken place year-to-date.

Administration Activity

In March, staff received 599 calls from the public for a variety of subject areas. Property use and parking related calls for service accounted for 323 of these calls with the remaining 276 calls related to parking permit issuance, ticket disputes and general inquiries.

Soil Activity

Staff are responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; monitoring permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. Staff conducted 43 site inspections in the month of March.

Stop Work/Removal Orders issued for the following properties:

- 5480 No. 6 Road
- 14551 Westminster Highway

The following properties are now in compliance:

- 10251 Blundell Road
- 9651 No. 6 Road

There are 22 soil deposit proposals under various stages of the application process. Staff are monitoring 11 approved sites and are currently addressing 26 properties that are considered non-compliant.

An additional Soil Bylaw Officer was hired in late March to further support the soil profile.

Bylaw Prosecutions

No new bylaws charges were sworn in March.

Parking Enforcement

Staff responded to 270 calls for service in March. This is a 22 per cent increase (221) from the same month last year. When contrasted with 2022 data from the same period, parking enforcement revenue has increased by seven per cent, with parking violation issuance down 18 per cent, however not indicative of a trend. This contrast between parking revenue and violation issuance can be attributed to positive growth from parking meters and monthly parking permit issuance.

Figure 3: Parking Enforcement Revenue Comparison (000's)

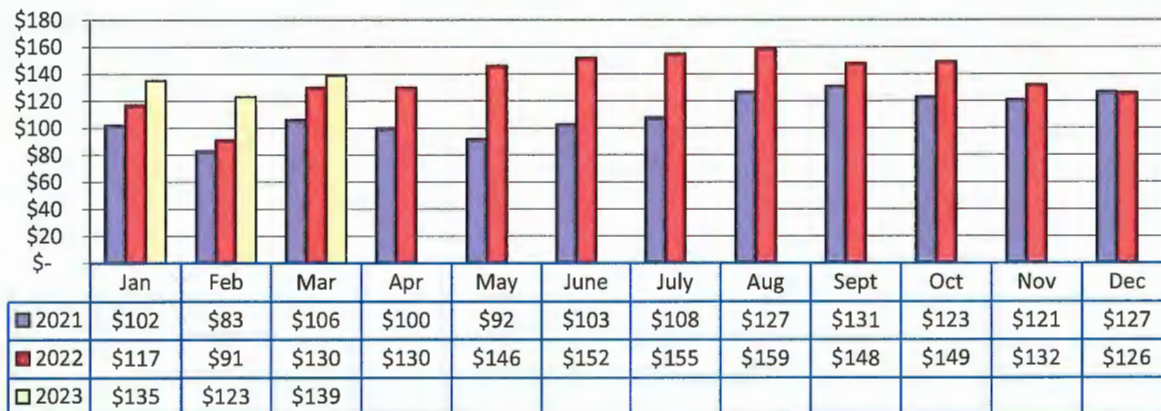
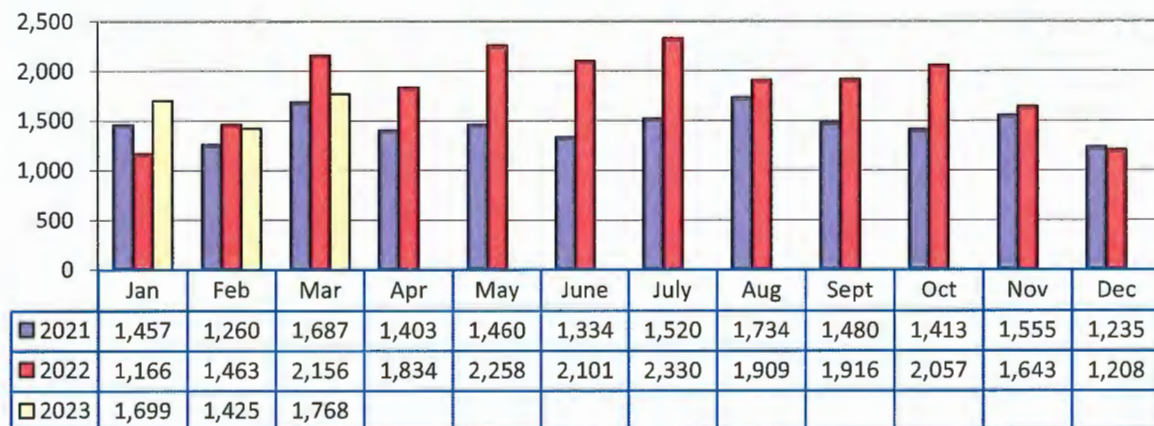


Figure 4: Parking Violation Issuance Comparison



Ticketing

Table 2 reflects non-parking related Bylaw ticket issuance for the month of March and year-to-date.

Table 2: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)	March	YTD
Short-Term Rental Offences	64	173
Soil Deposit and Removal Offences	3	10
Watercourse Protection Offences	0	1
Unsightly Premises Offences	0	2
Noise Offences	4	4
Solid Waste and Recycling Offences	0	0
Sign Offences	4	13
Watering Offences	0	0
Totals	75	203

Short-term rental offences are up due to dedicated staffing resources and the development of new technologies for identifying and monitoring advertised short-term rental properties. Noise related ticket issuance relates to making a prohibited noise, which disturbs the peace/quiet of an area.

Bylaw Adjudication

The next adjudication session is scheduled for May 23, 2023.

Revenue and Expenses

Revenue in the Property Use section is primarily derived from permits, tickets and court fines related to bylaw prosecutions. Soil permit applications and volume fees follow a seasonal trend and tend to pick up after the winter season. The collection of revenue in Bylaw Fines can be primarily attributed to fines issued for the operation of illegal short-term rental units. The actual amount collected each month can vary depending on the timing of court rulings and ticket payments. These results are shown in Table 3.

Table 3: Property Use Revenue by Source

Program Revenue	Budget March 2023	Actual March 2023	YTD Budget March 2023	YTD Actual March 2023
False Alarm	4,750	4,488	14,250	15,747
Towing Permits	4,455	2,157	7,501	6,364
Newspaper Box Permits	4,173	750	7,026	5,616
Soil Permit Application and Volume Fees	23,650	2,100	39,821	12,905
Bylaw Fines	20,407	14,300	34,361	30,877
Total Revenue	57,435	23,795	102,959	71,509

Parking enforcement generates much of its revenue from meters, permits and fines. Parking typically sees receivable income as a result of the Richmond Night Market. As this event is seasonal, the revenue in this budget line comes in later in the year. Table 4 outlines individual revenue sources within parking enforcement. Table 5 outlines the net revenue and expenses for both property use and parking.

Table 4: Parking Revenue by Source

Program Revenue	Budget March 2023	Actual March 2023	YTD Budget March 2023	YTD Actual March 2023
Contract Revenue ¹	5,000	5,000	15,000	15,000
Filming Revenue	0	4,039	0	7,868
Parking Revenue ²	170,675	139,092	512,025	397,108
Receivable Income ³	8,333	0	25,000	0
Other Bylaw Fines	0	201	0	201
Total Revenue	184,008	148,332	552,025	420,177

Table 5: Property Use and Parking Revenue and Expenses

		YTD Budget March 2023	YTD Actual March 2023
Property Use	Revenue	102,959	71,509
	Expenses	374,604	317,396
	Net Revenue (Expense)	(271,645)	(245,887)
Parking	Revenue	552,025	420,177
	Expenses	405,500	382,154
	Net Revenue (Expense)	146,525	38,023

Financial Impact

None.

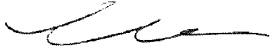
¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

Conclusion

Staff administer and enforce a wide range of bylaws related to unsightly premises, land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement. This report provides a summary of this month's activity, including revenue and expenses.



Mark Corrado
Director, Community Bylaws and Licencing
(604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** April 14, 2023
From: Mark Corrado
Director, Community Bylaws & Licencing **File:** 12-8375-01/2023-Vol
01
Re: **Business Licence Activity Report – First Quarter 2023**

Staff Recommendation

That the staff report titled “Business Licence Activity Report – First Quarter 2023”, dated April 14, 2023, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Economic Development Finance Department	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

This report provides an update of business licence activity for the first quarter of 2023.

This report supports Council's Strategic Plan 2022-2026 Focus Area #2 Strategic and Sustainable Community Growth:

2.5 Work collaboratively and proactively to attract and retain businesses to support a diversified economic base.

This report supports Council's Strategic Plan 2022-2026 Focus Area #4 Responsible Financial Management and Governance:

4.2 Seek improvements and efficiencies in all aspects of City business.

Analysis

Business Licence Revenue

The total revenue collected in the first quarter of 2023 was \$1,956,915, which represents an eight per cent increase when compared with the same quarter in 2022. Business Licence revenue is one of multiple indicators of overall economic health in Richmond. Table 1 shows the Business Licence for Revenue for the first quarters of 2020 to 2023.

Table 1: Business Licence Revenue for the First Quarters of 2020 to 2023

	2020	2021	2022	2023
Revenue	\$1,520,096	\$1,785,852	\$1,809,955	\$1,956,915

Application Processing

The licensing application processing is a crucial step since it confirms whether the businesses have the required approvals from agencies that regulate health and safety and other municipal, provincial or federal requirements. Staff oversees this process for thoroughness and efficiency. Staff use the following measures of performance:

- **“Valid Licences”** is the number of businesses with valid licences.
- **“Expired Licences”** is the number of businesses that have not paid to renew their licence from a previous year. Staff follow up with these businesses regarding the outstanding licencing fee and confirm whether they are permanently closed.
- **“Pending/Change Applications”** are businesses that have applied for a new licence or for making changes to an existing licence, but are waiting for their applications to be processed. Staff work to keep this number low by prioritizing these applications.
- **“Total Licences”** is the total number of business licences that are valid, expired (and being checked) and under application review.

Table 2 shows the total number of business licences and their status for 2022 and the first quarter of 2023. These statistics are measured quarterly, as opposed to annually, as the numbers fluctuate throughout the year due to a variety of factors, including shifting numbers of daily application submissions, premise alteration requisitions and businesses permanently closing.

Table 2: Number and Status of Business Licences in 2022 and the first quarter of 2023

	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1
Valid Licences	13,662	13,848	13,340	13,574	13,164
Expired Licences	1,034	1,313	2,281	2,139	2,340
Pending/Change Applications	741	685	771	575	1,040
Total Licences	15,437	15,846	16,392	16,288	16,544

In the first quarter of 2023, total licences show a positive growth trend. Although there was a slight decrease in the total number of valid licences compared to the fourth quarter of 2022, the increase in pending/change applications can be attributed to various factors such as changes in business footprint and staffing size, or incomplete contact information. Staff continue to diligently work to address the pending/change applications on an on-going basis when they are received by the City in-person or via the MyBusiness portal.

Expired licences are a key focus area for staff. In the second quarter of 2023 resources will be specifically allocated for staff to follow-up with businesses regarding their expired licences and to determine appropriate status for these licences. Table 3 shows the number of new business licences issued in the first quarters of 2020 to 2023.

Table 3: New Business Licences Issued in the First Quarters of 2020 to 2023

	2020	2021	2022	2023
Total Issued	417	352	335	423

The number of new business licences issued in the first quarter of 2023 has increased significantly by 26 per cent (88 new licences) when compared to the same quarter in 2022. This is a positive indicator of economic health, given inflationary pressures and other economic challenges faced by new business operators.

Business Licence Enforcement

In the first quarter of 2023, a total of 67 tickets were issued by staff. Businesses operating without a valid licence are initially given a warning and provided with steps to achieve compliance. If a follow-up inspection reveals continued non-compliance, a bylaw violation notice is issued. The increase in fine revenue is the result of staff following up with businesses that continue to operate while being non-compliant. Table 4 shows the first quarter revenue collected from bylaw violation notices.

Table 4: Business Licence Enforcement Revenue for the first quarter of 2023

	2023
Revenue from Tickets	\$ 15,250

Illegal Ride-Hailing Enforcement

In the first quarter of 2023, at the request of the Passenger Transportation Branch, the City and the RCMP, conducted two joint operations targeting illegal ride-hailing services. The outcome of these joint operations are highlighted in Table 5 and Table 6.

Table 5: Total Fines Issued in the First Quarter of 2023

Agency	Fines
Passenger Transportation Branch	\$ 9,180
City of Richmond*	\$ 1,000
Total	\$ 10,180

*Pending adjudication determination

Table 6: Tickets Issued in the First Quarter in 2023

Agency	Tickets
Passenger Transportation Branch	17
City of Richmond	2
Total	19

Staff will continue to work with the Passenger Transportation Branch on a joint-operational basis and advocate for the Province to release comprehensive ride-hailing enforcement statistics.

Financial Impact

None.

Conclusion

This report provides an update to the Community Safety Committee on the number of business licences and revenue collected by the Business Licencing Department for the first quarter of 2023. Revenues in this quarter have increased, when compared to the same quarter in 2022, but are not yet indicative of a trend in 2023. The increased number of new licences in the first quarter of 2023 is a positive indicator of overall economic health, given the challenging business climate. A primary focus of staff for 2023 is to concentrate on processing applications and overseeing the expired licences to determine their appropriate status.



Mark Corrado
 Director, Community Bylaws & Licencing
 (604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: April 11, 2023

From: Jim Wishlove
Fire Chief

File: 99-Fire Rescue/2023-
Vol 01



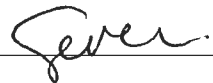
Re: Richmond Fire-Rescue Monthly Activity Report – March 2023

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – March 2023”, dated April 11, 2023, from the Fire Chief, be received for information.

Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Emergency Programs

On March 13, as part of Canadian Red Cross' Inclusive Resilience Program, seven participating organizations attended an orientation at Brighthouse Fire Hall No.1 facilitated by staff. The participants learned about the City's Preparedness Party in a Box Program including how staff and the Canadian Red Cross will support and participate. The Preparedness Party in a Box Program is a grant-funded program where organizations host their own preparedness parties in order to connect with residents and learn more about the potential hazards in Richmond and what to do about them. The goal is to have each organization connect with the community and work closely with vulnerable populations that the Inclusive Resilience Program is aiming to support.

Staff, in collaboration with the Canadian Red Cross, designed and deployed Fire Apparatus Command Boards, in order to integrate Emergency Support Services (ESS) considerations into initial response priorities, and streamline communication and information collection. The outcome is to provide ESS service delivery within two hours of request for deployment.

Public Outreach & Education

In March 2023, staff coordinated the following community engagement events:

- During March, staff facilitated outreach events to provide educational opportunities to the community, including a Fire Safety workshop for the Seniors Centre at the Minoru Centre for Active Living (MCAL) and the Aspire Richmond group.
- On March 8, as part of the Engaging Artists in Community (EAC) Project, staff arranged Educational tours to see the Fire Hall and Emergency Operations Centre (EOC) operation at City Hall for two classes of Ferris Elementary. The tours provided information on the EOC, how it works and how RFR utilizes Emergency Programs and the Web-based EOC.
- On March 12, staff presented an Emergency Preparedness Workshop to the residents of Rivers Reach at the Steveston Community Centre. The presentation covered the steps to preparedness, including how neighbours can plan for emergencies in their building together.

Internal Staff Training

In March 2023, staff delivered in-house fire-training, educational activities and programs including: Fire Leadership, Incident Command 200, Violence Prevention & Awareness, Recruit examinations, Emergency Vehicle Operations, Emergency Scene Management for Fire Officers and Fire Service Instructor 1 Course.

Emergency Response

One of the City's emergency response goals is to arrive on-scene in time and with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of fire loss and damage, which can be significantly managed when a fire is contained to the room of origin. Meeting this standard also assists in mitigating loss of life, reduction of property damage and protection of the environment. In March 2023, there were 1,035 reported incidents of all types, representing an overall increase of 39 per cent in incidents from March 2022 to March 2023 (Table 1).

Table 1: Total Incidents - March 2023

	Incident Totals March (2023)	Incident Totals March (2022)	Number Change from March 2022 to 2023	Percentage Change from March 2022 to 2023	5 Year Average for March
Alarm Active - No Fire	158	127	+31	+24	126
Explosion	0	0	0	0	0
Fire	32	20	+12	+60	35
Hazardous Materials	7	8	-1	-13	9
Medical	585	379	+206	+54	402
Motor Vehicle Incident	86	73	+13	+18	72
Public Hazard	6	5	+1	+20	10
Public Service	90	79	+11	+14	77
Response Cancelled/Unfounded	68	50	+18	36	56
Specialized Transport	2	2	0	0	2
Technical Rescue	1	0	+1	0	0
Total	1,035	743	+292	+39	789

The average time on scene in March 2023 for emergency response crews was 34 minutes, which is higher than the number recorded in 2022: 30 minutes. The time spent on scene can vary due to the nature and severity of each incident.

In March 2023, there were 32 fire incidents reported to the Office of the Fire Commissioner, representing a 60 per cent increase from March 2022. The average number of fires reported each March over the last five years is 35.

Fire damage and property losses during March 2023 are estimated at \$1,319,320. This total includes \$819,500 for building/asset loss and \$499,820 for content loss. The total building/asset and content value at risk is estimated to be \$99,850,320 and the total value preserved from damage was \$98,531,000. These numbers translate to 99 per cent of value protected (Table 2), which is the same as the value observed in 2022; 99 per cent.

Table 2: Fire Incidents By Type and Loss Estimates - March 2023						
Incident Type Breakdown	Incident Volume	Estimated Building/Asset Value (\$)	Estimated Building/Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	5	2,302,500	651,500	597,300	497,300	1,751,000
Residential: Multi family	3	1,803,000	-	1,020	1,020	1,803,000
Commercial/Industrial	5	76,048,000	15,000	1,500	1,500	76,033,000
Outdoor	17	19,066,000	150,000	-	-	18,916,000
Vehicle/Vessel	2	31,000	3,000	-	-	28,000
Totals*	32	99,250,500	819,500	599,820	499,820	98,531,000

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Emergency response crews minimized harm, limited damage and stopped fire spread from the place of origin and performed medical interventions in these notable March 2023 incidents:

- **March 1, 2025 – Residential Fire on Garden City Road.** Emergency crews responded to a structure fire on Garden City Road. First on scene crews established command and reported signs of smoke in the area. Crews found an individual outside the rear of the address, burning insulation covering off copper wire. No hazard to the structure was found. RCMP attended the scene. All units cleared the incident, leaving the scene in the care of RCMP. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel.
- **March 4, 2023 – Commercial Property Fire on No. 9 Road.** Emergency crews responded to signs of smoke coming from an Alternate Fuel Yard on No. 9 Road. Initial on-scene crews reported large volumes of black smoke from a structure. Crews established a relay pump water supply from nearby hydrants and used the aerial master streams to extinguish the fire. The fire was extinguished and crews proceeded into overhaul, involving large earth moving machinery to spread product out for a complete extinguishment. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel.
- **March 18, 2023 – Residential Fire on Oldfield Avenue.** Emergency crews responded to a structure fire involving a single-family house. First arriving crews declared a working fire. The fire was quickly contained and extinguished by crews. An initial search of the house revealed that all occupants had safely left the home. Two families were displaced due to the unsafe nature of the home and Emergency Support Services were contacted. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel.

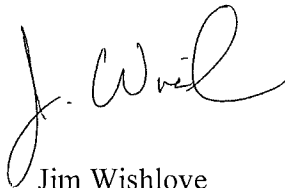
- **March 24, 2023 – Residential Fire on Ryan Court.** Emergency crews responded to a structure fire at a single-family home. Upon arrival, there was light smoke showing from the house and flames around the back in the kitchen. Crews performed a rapid attack and were able to extinguish the fire quickly. Crews then had to make a hole in the ceiling to check for any fire extension into the void space above and found no extension had occurred. Ventilation was performed throughout the house. BC Hydro shut off the power to the house and the gas was shut off. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel.
- **March 27, 2023 – Residential Fire on Bryson Place.** Emergency crews responded to a report of a possible attempted arson. On arrival crews found that a flammable liquid appeared to have been ignited at the base of a homeowner's front door. The owner had noticed smoke and flame starting to lap up inside the house from under the door. The homeowner had managed to extinguish the fire. Crews found some damage to the bottom of the door. The RCMP were notified and attended the scene. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel.

Financial Impact

None.

Conclusion

Richmond Fire-Rescue continues to monitor activities to identify and create programs to respond to emerging trends.



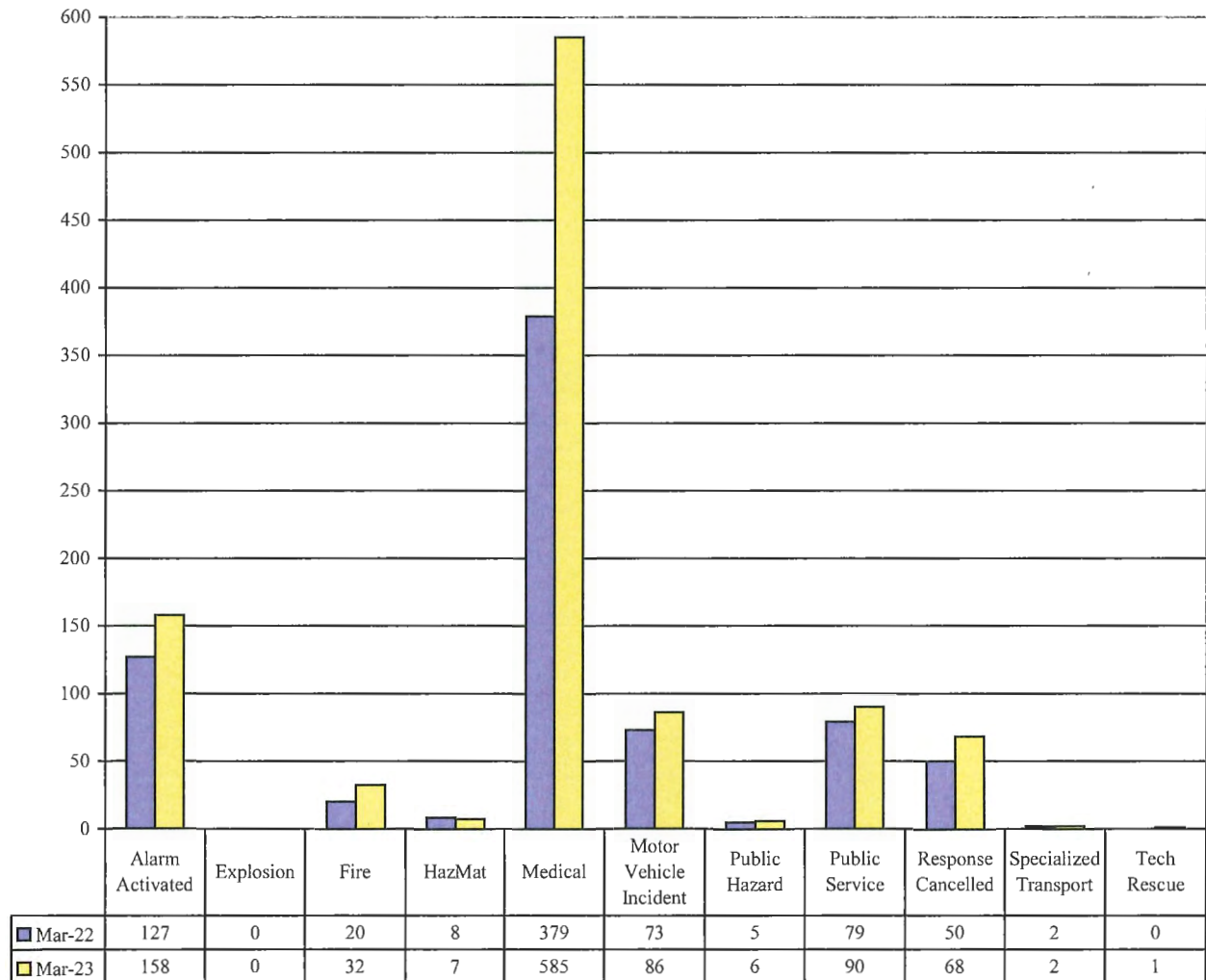
Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1: Suppression Activity, including location of March's Fire, Medical and MVIs

Incident Volumes

The following chart provides a month-to-month comparison regarding incidents occurring in March 2022 and 2023. In March 2023, there were 1035 incidents, compared to 743 in March 2022. This represents an overall increase of 39 per cent.

Table 3: March 2022 & March 2023 Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour, spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 57 per cent of the total emergency responses for RFR during the month of March 2023. A detailed breakdown of the medical incidents for March 2022 and 2023 is set out in the following table by sub-type. There were 585 medical incidents in March 2023 compared to 379 in March 2022, an increase of 54 per cent.

Table 4a: March 2022 & March 2023 Medical Calls by Type

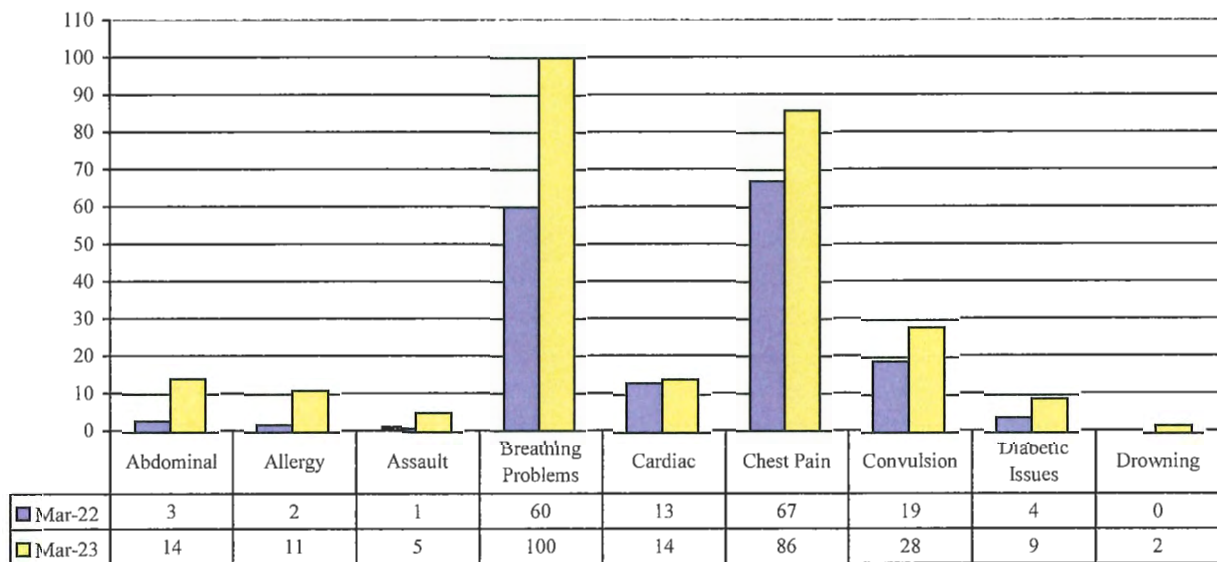
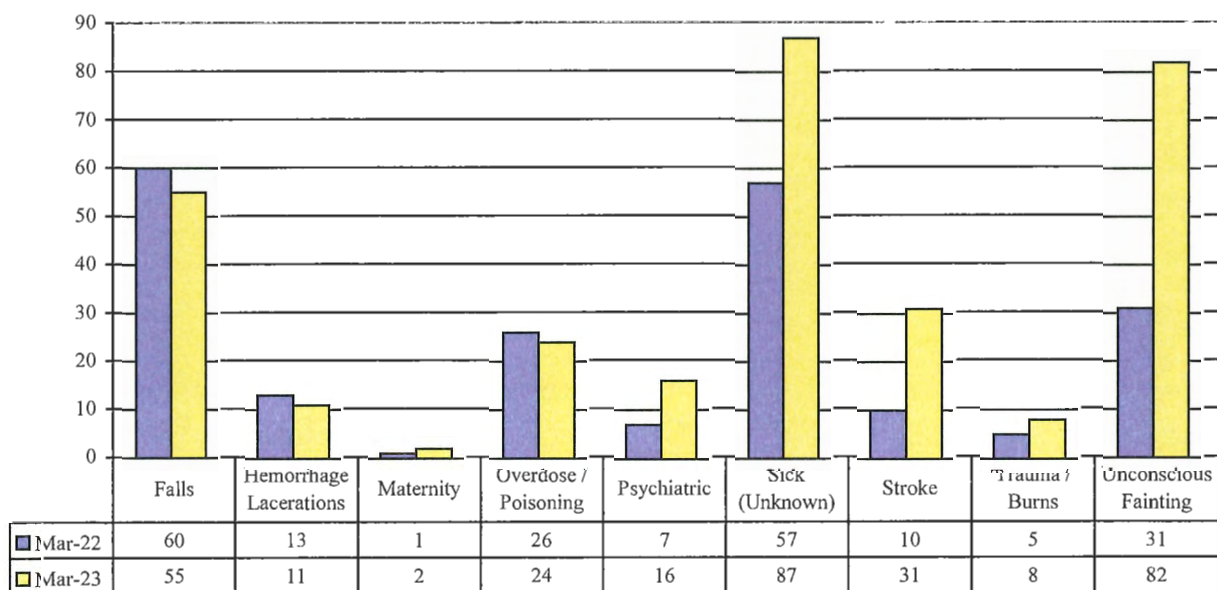


Table 4b: March 2022 & March 2023 Medical Calls by Type



The following chart provides overdose / poisoning incident volume breakdown for March 2023.

Table 4c: Overdose / Poisoning Incidents By Type – March 2023	
	Details
Narcotics / Opiates	12
Other Miscellaneous Drugs	2
Alcohol	1
Unknown (No patient contact / BC Emergency Health Services staff on scene)	9
Totals	24

The following charts provide total incident volumes on a year-to-year comparison in March from 2014 to 2023.

Table 4d: Total Fire Calls for Service in March from 2014 to 2023

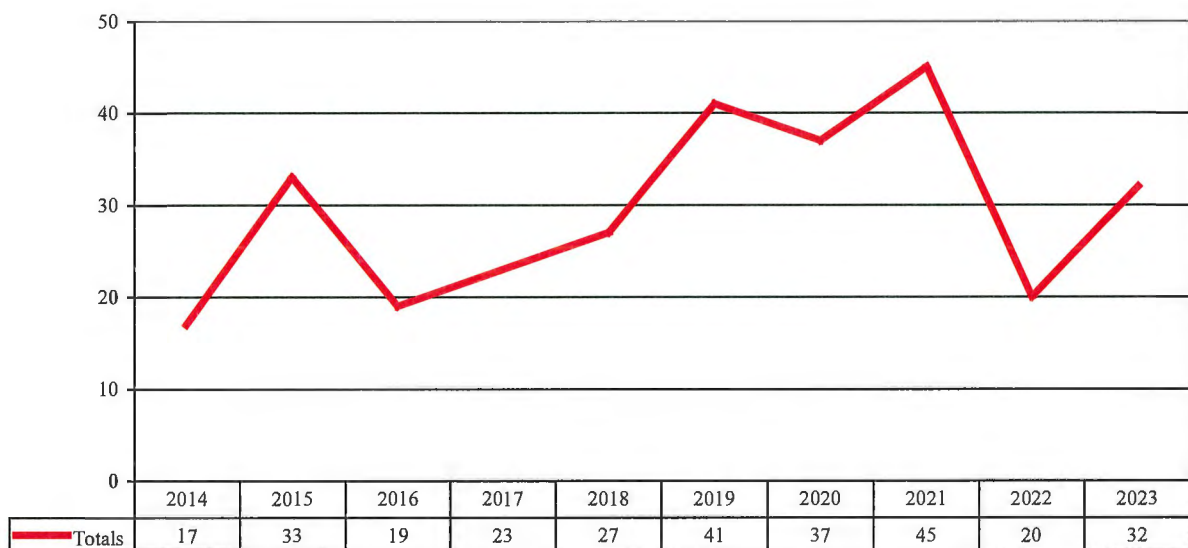
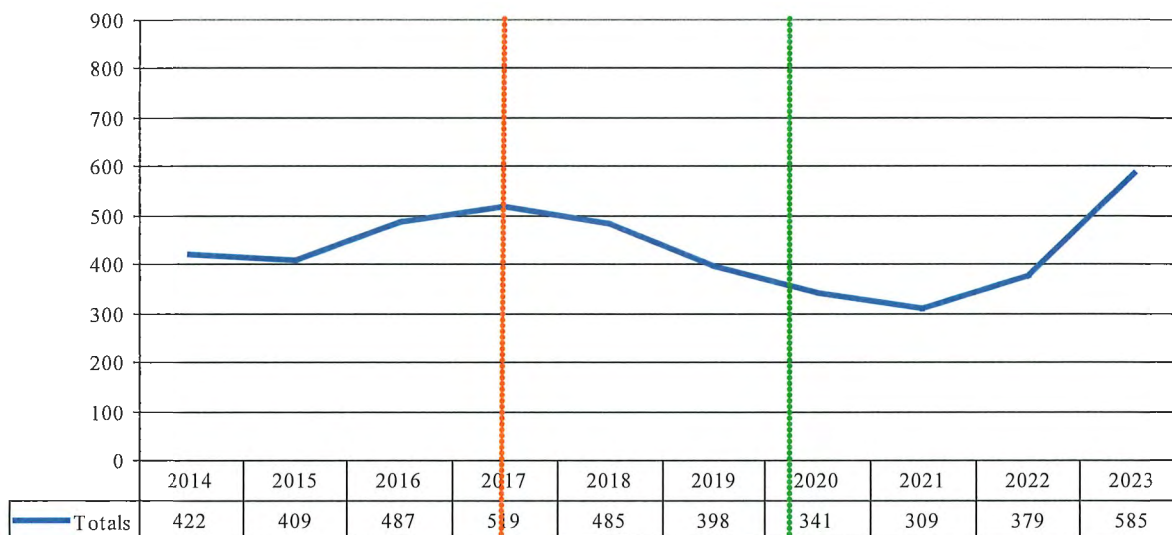


Table 4e: Total Medical Calls for Service in March from 2014 to 2023



Changes to BC Emergency Health Services Clinical Response Model dispatch system (2017-2018)

Start of pandemic

Fire Investigations

The fire investigation statistics for March 2023 are listed below:

Table 5: Total Fire Investigation Statistics – March 2023			
	Suspicious	Accidental	Undetermined
Residential - Single-family	2	2	1
Residential - Multi-family	-	3	-
Commercial/Industrial	1	4	-
Outdoor	7	8	2
Vehicle	-	2	-
Totals	10	19	3

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: Hazardous Materials Incidents By Type – March 2023	
	Details
Gasses (Natural / Propane)	5
Standby / Support for other agency	1
Unclassified	1
Totals	7

Figure 1: Location of reportable fires attended in March 2023 (total 32)

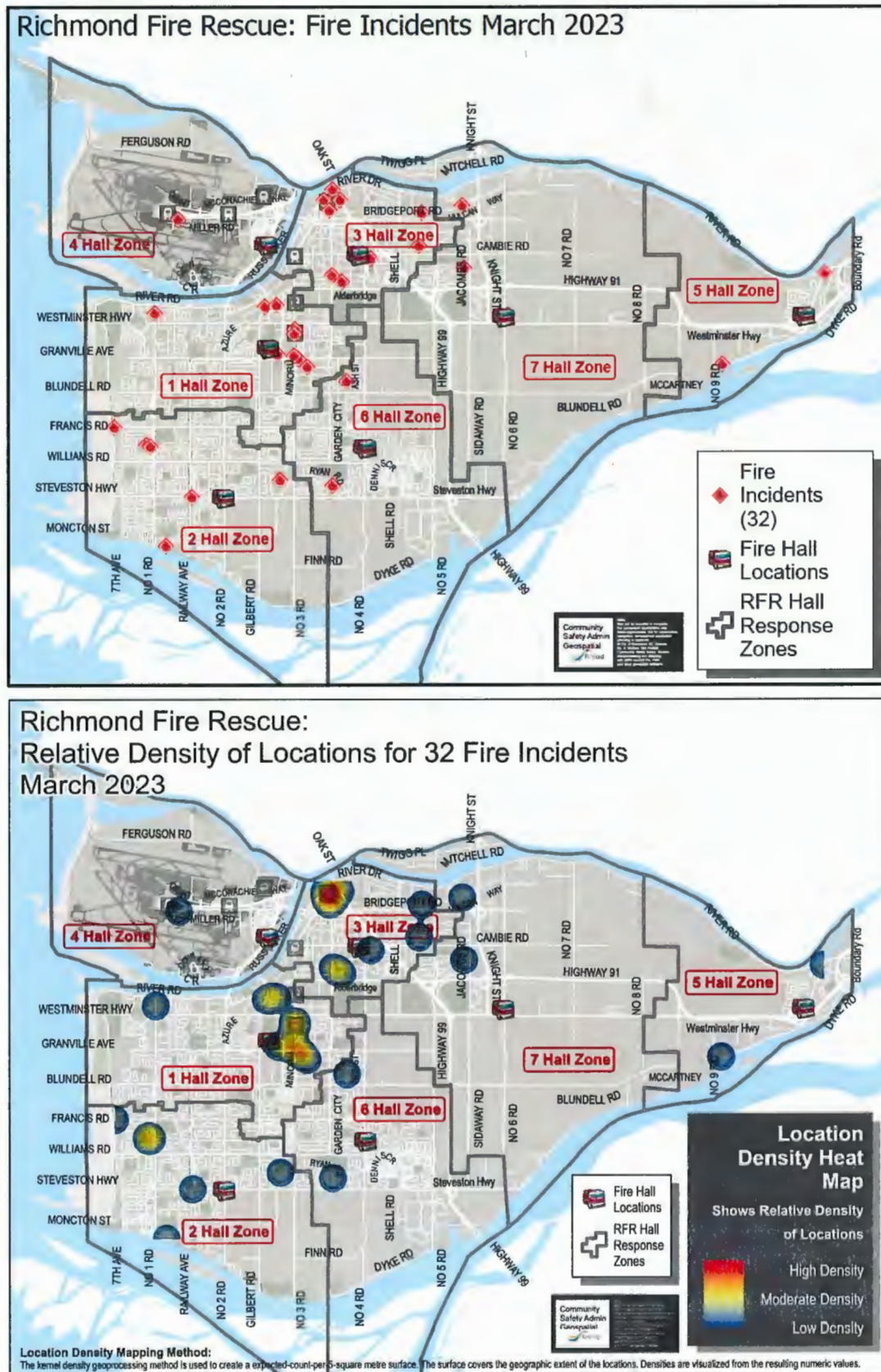
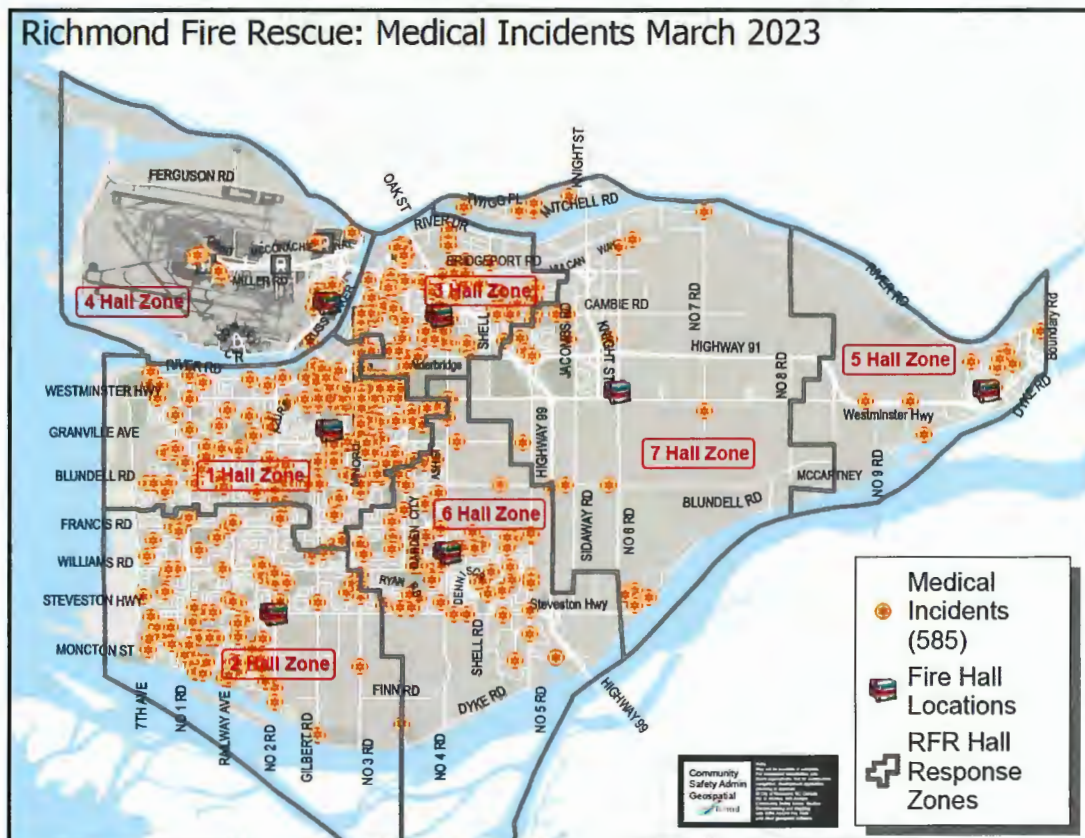


Figure 2: Location of Medical Incidents in March 2023 (total 585)



**Richmond Fire Rescue:
Relative Density of Locations for 585 Medical Incidents
March 2023**

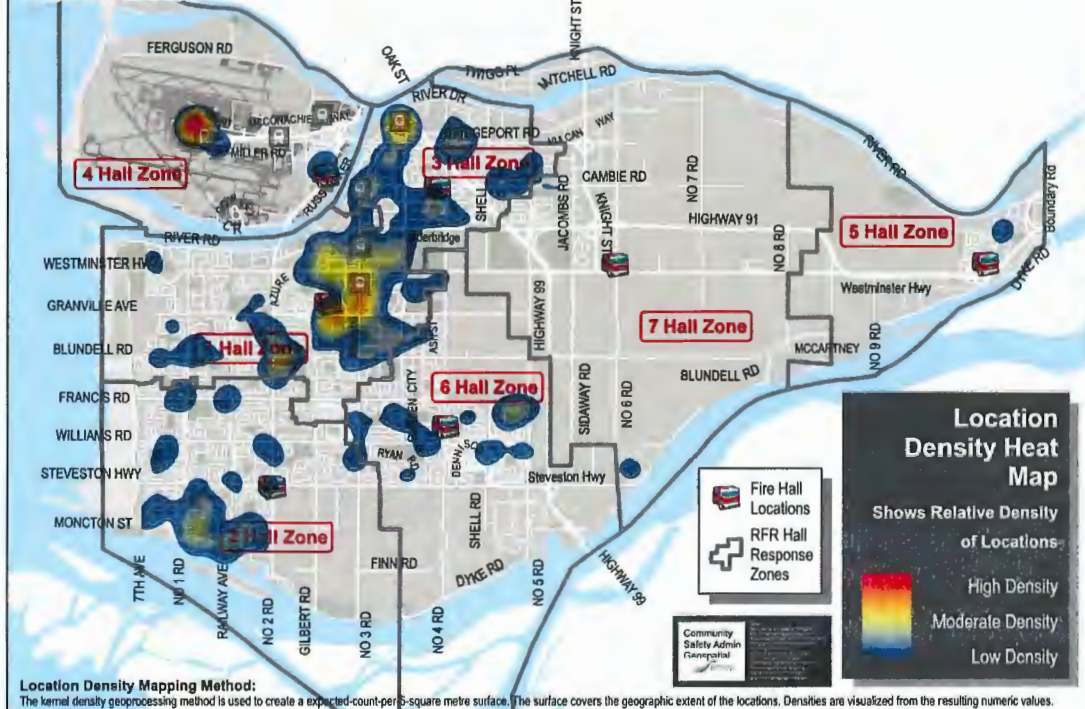
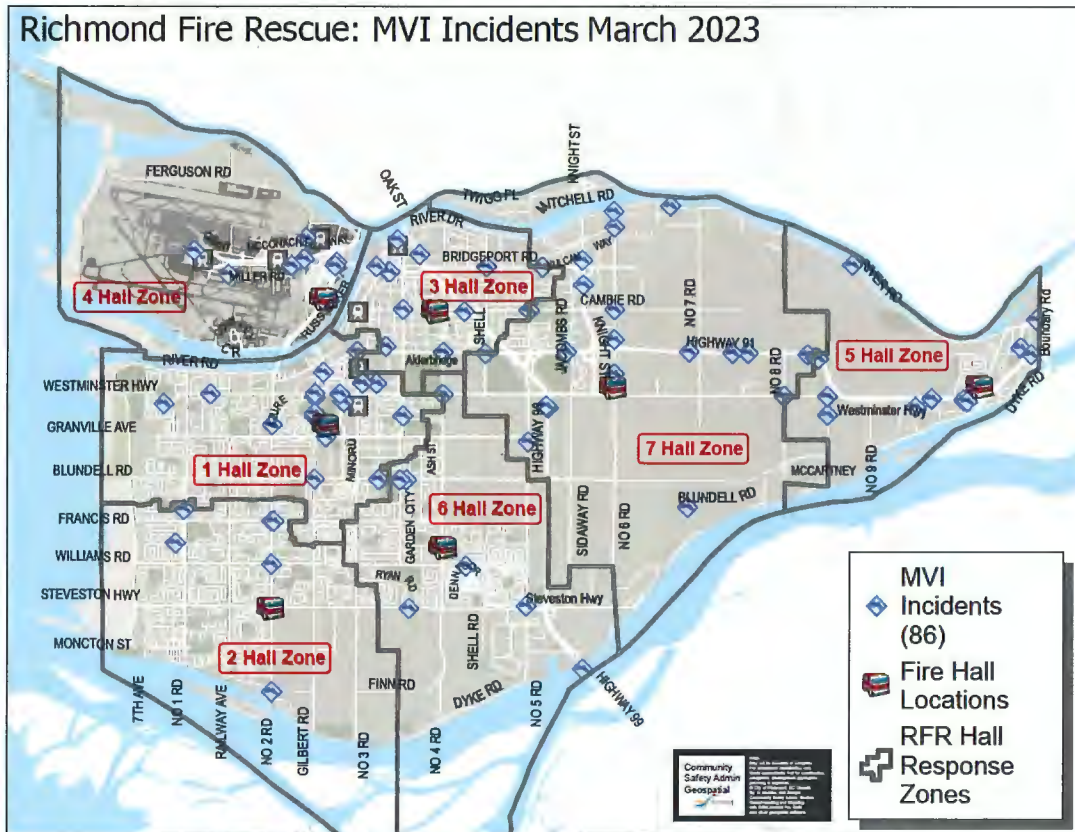
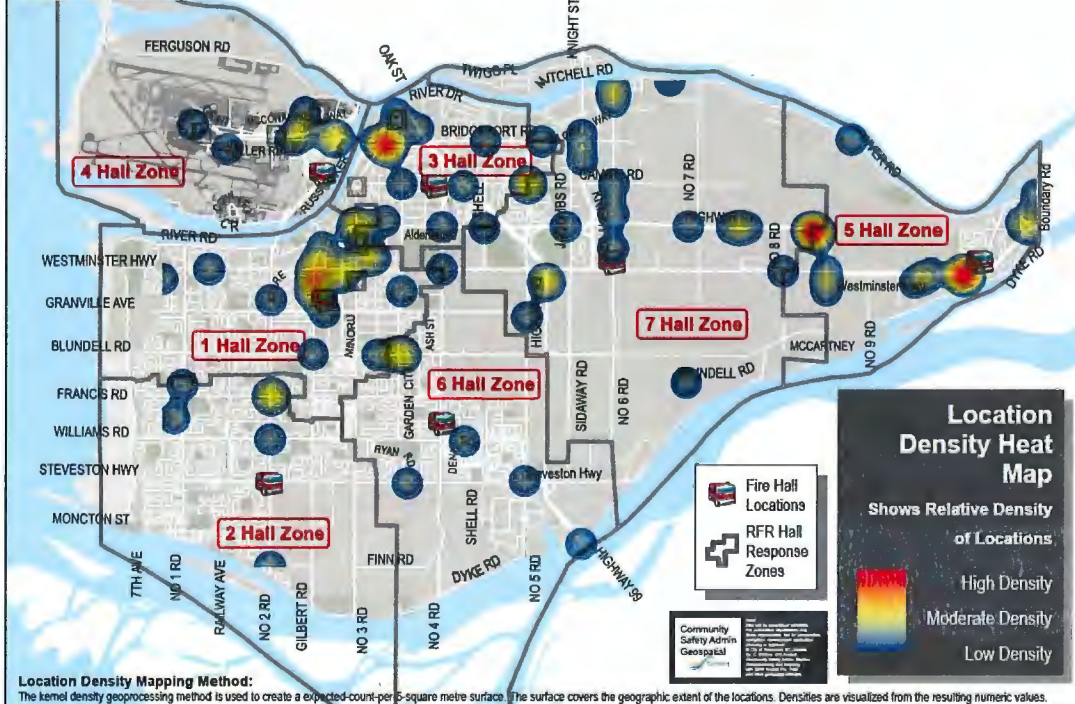


Figure 3: Location of MVI Incidents in March 2023 (total 86)



**Richmond Fire Rescue:
Relative Density of Locations for 86 MVI Incidents
March 2023**





City of Richmond

Report to Committee

To: Community Safety Committee

Date: April 14, 2023

From: Dave Chauhan
Chief Superintendent, Officer in Charge

File: 09-5000-01/2023-Vol
01



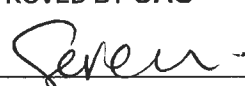
Re: RCMP Monthly Activity Report – March 2023

Recommendation from the OIC

That the report titled “RCMP Monthly Activity Report – March 2023”, dated April 14, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Community Police Station Programs
6. Crime Prevention Unit
7. Road Safety Unit
8. Victim Services
9. Youth Section

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

Analysis

Activities and Noteworthy Files

Cryptocurrency Fraud

On March 1, 2023, a man attended the Richmond RCMP Detachment to report that he had been defrauded over one million dollars in a cryptocurrency scam. The victim had been contacted by what he believed was a Canadian telecommunications company and advised that he was a suspect in a financial crime overseas. The incident remains under investigation.

Stolen Vehicle

On March 15, 2023, a Richmond RCMP volunteer located a stolen vehicle while on a Lock Out Auto Crime deployment. Police subsequently attempted to conduct a vehicle stop but the driver fled at a high rate of speed. Investigators continued efforts to locate the suspect and on March 21, 2023, the suspect was arrested without incident.

Break and Enter Arrest

On March 17, 2023, Richmond RCMP officers responded to the 6000 block of Lynas Lane for a report of a break and enter to an occupied residence. The suspect departed the scene prior to police attendance; however, during patrols of the surrounding area, police located an individual matching the suspect description. The man was arrested and charges are pending.

Excessive Speed

On March 18, 2023, a Richmond RCMP officer was conducting speed enforcement in the area of Highway 91 and No. 6 Road when he observed a vehicle travelling at 185 kilometres per hour. The driver lost control of the vehicle and collided with a fire hydrant. The 19-year-old driver was arrested at the scene and charges are pending.

Analysis of Police Statistics

Arson

In March 2023, there were six reported arsons, which is half the number of incidents reported the previous month and is an increase of one incident from March 2022. No patterns or trends have been identified. The number of arsons this month is within the average range.

Assault Serious (Assault with a Weapon)

There were 22 serious assault events in March 2023, which represents no change from the previous month and is a 47 per cent increase from March 2022. No patterns or trends have been identified. The number of serious assaults this month is above the average range.

To date, suspects have been identified in 86 per cent of the incidents; and in March 2023, 73 per cent of the incidents involved parties that were known to one another.

Auto Theft

In March 2023, there were 25 incidents of auto theft, which represents no change from the previous month and is a 67 per cent increase from March 2022. No patterns or trends have been identified. The number of auto thefts this month is within the average range.

Drugs

In March 2023, there were 51 drug files, which is up 65 per cent from the previous month and down 37 per cent from March 2022. No patterns or trends have been identified. The number of drug incidents this month is within the average range.

Mental Health

There were 237 mental health-related incidents in March 2023, which is a six per cent decrease from the previous month and is a two per cent increase from March 2022. No patterns or trends

have been identified. The number of mental health-related incidents this month is within the average range.

There were 54 police apprehensions this month, which is the lowest number reported in the last three years. The average hospital wait time was 103 minutes, which is within the average range.

Residential Break and Enter

There were 24 break and enters to residences in March 2023, which is a 41 per cent increase from the previous month and is a 33 per cent decrease from March 2022. No patterns or trends have been identified. The number of residential break and enters this month is within the average range.

Commercial Break and Enter

In March 2023, there were 30 break and enters to businesses, which represents a 30 per cent increase from the previous month and is a 35 per cent decrease from March 2022. No patterns or trends have been identified. The number of commercial break and enters this month is within the average range.

Robbery

There were four robberies in March 2023, which is up one incident from the previous month and down three incidents March 2022. No patterns or trends have been identified. The number of robberies this month is within the average range.

Suspects have been identified in three of the four robberies reported this month.

Sexual Offences

In March 2023, there were 12 sexual offence files, which is a 37 per cent decrease from the previous month and a 48 per cent decrease from March 2022.¹ No patterns or trends have been identified. The number of sexual offences this month is within the average range.

Suspects have been identified in 83 per cent of the incidents reported this month.

Shoplifting

There were 112 reported shoplifting thefts in March 2023, which is a 10 per cent increase from the previous month and is a 62 per cent increase from March 2022. No patterns or trends have been identified. The number of shoplifting thefts this month is above the average range.

The incidents remain under investigation. Of the 32 suspects identified, 29 per cent are Richmond residents.

¹ The Sexual Offences category comprises a range of offences including: sexual assault, sexual interference, making and distributing child pornography, possessing and accessing child pornography and indecent acts/exposing.

Theft from Automobile

There were 145 theft from automobile incidents in March 2023, which is up 12 per cent from the previous month and up one per cent from March 2022. The number of thefts from automobiles this month are within the average range.

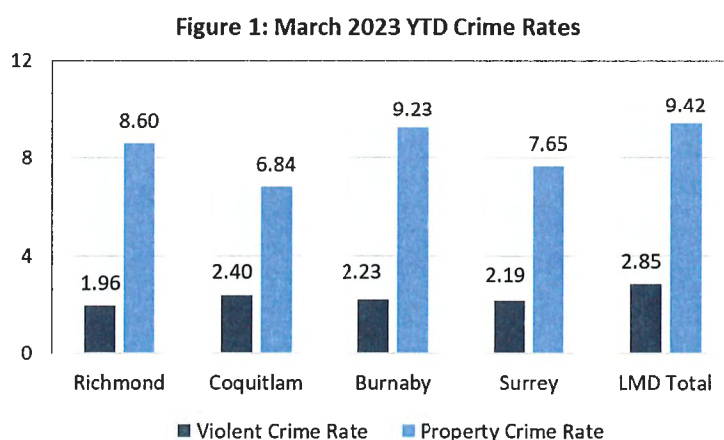
Hate Crimes and Incidents

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2019 and March 31, 2023.² A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime, as per the *Criminal Code*, carries a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. The incident reported this month was related to racist comments made by a customer to a store employee.

Table 1 – Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2019	11	9	20
2020	21	13	34
2021	21	24	45
2022	8	26	34
2023 (YTD)	0	6	6

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.³ In March 2023, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate. The property crime rate for Richmond was below the LMD average.



² The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

³ Crime rate is year to date (YTD) and calculated per 1,000 people.

Block Watch

At the end of March 2023, the Block Watch program had 303 groups totalling 7,040 participants. Currently, the program includes 438 captains and co-captains. This month, there were four Block Watch outreach events featuring an information booth and crime prevention resources.

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month, reflective of weather conditions, seasonal initiatives and the availability of volunteers.

During the month of March, volunteer highlights included:

- The deployment of seven volunteer foot/van patrols, totalling 32 hours.
- A total of 16 Fail to Stop deployments took place, resulting in 556 information letters.
- There were 40 Lock Out Auto Crime deployments, during which 875 information letters were distributed.
- A total of six Distracted Driving deployments took place, resulting in 21 information letters.
- Speed Watch was conducted on 3,310 vehicles, and 160 information letters were issued.
- March 7 – Volunteers assisted RCMP officers with a Distracted Driving Blitz, conducted in partnership with ICBC and Metro Vancouver Transit Police. Police issued a total of 15 violation tickets; 14 of which were for the use of an electronic device.
- March 7 and 8 – A total of 13 new volunteers received training on crime prevention and road safety programs.
- March 11 – Volunteers located a stolen vehicle while conducting a Lock Out Auto Crime deployment.
- March 16 – Volunteers assisted Block Watch and RCMP officers with a Pop Up Detachment event in the Blundell area. In addition to volunteers conducting Lock Out Auto Crime in the neighborhood, the event featured the Spot the Target initiative and an information booth.
- March 23 – Volunteers assisted RCMP officers at the Cambie Community Centre for the Coffee with a Cop event.
- March 23 – Volunteers assisted RCMP officers at the Richmond Oval for a Pop Up Detachment event.
- March 28 – Volunteers participated in a Think of Me campaign at Thomas Kidd Elementary School. A total of 46 cards were distributed.⁴

⁴ The Think of Me Campaign uses cards illustrated by children, which contain depictions of what children would like drivers to think about when they are driving in school zones and in the community.

Lock Out Auto Crime

Figure 2 compares by year the number of vehicle notices issued.⁵

Figure 2: Lock Out Auto Crime Vehicles Issued a Notice

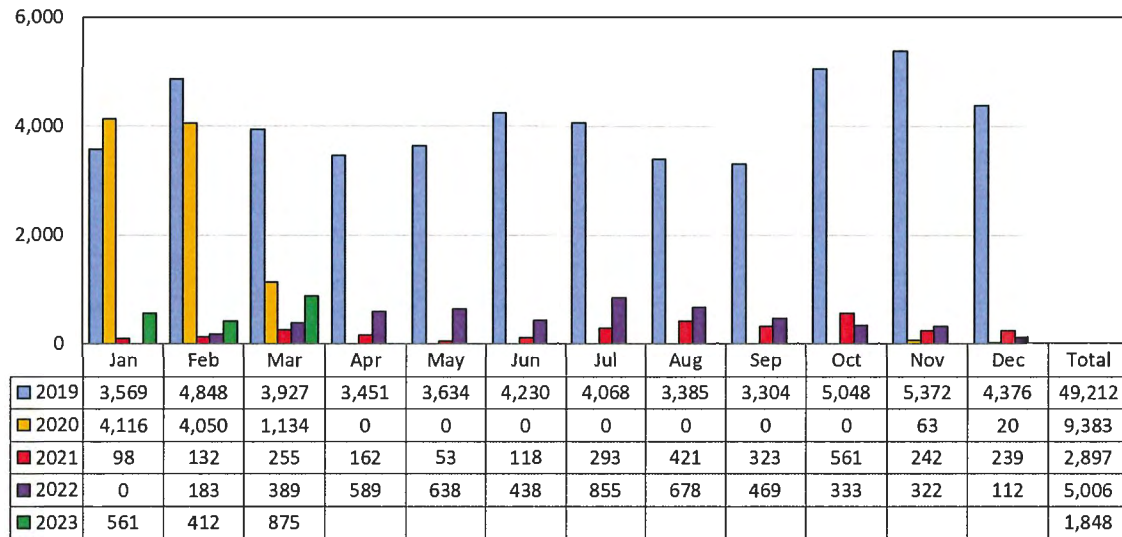
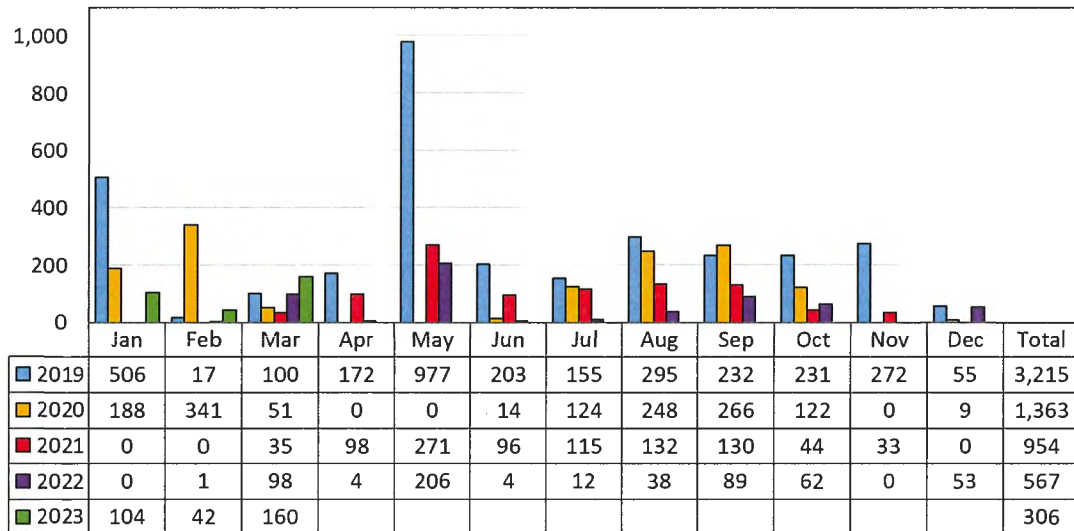
*Speed Watch*

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 3: Speed Watch Letters Sent



⁵ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of March, the Crime Prevention Unit participated in the following events/activities:

- Business Outreach
- Diversity and Inclusion Initiatives
- Coffee with a Cop
- Distracted Driving
- Place of Worship Patrols
- Think of Me Campaign

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for March 2023 to both January 2023 and February 2023. Violation tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	January 2023	February 2023	March 2023
Distracted Driving	83	76	133
Driver License	174	183	181
Impaired	46	29	27
Intersection Offences	42	38	42
Moving Infractions ⁶	84	65	64
Speeding	90	155	152
Seatbelts	6	19	15
Vehicle Related ⁷	252	141	144
Other ⁸	6	10	11
Total	783	716	769

Victim Services

In March 2023, Richmond RCMP Victim Services met with 45 new clients and attended four crime/trauma scenes after hours. The unit currently maintains an active caseload of 66 files. In March, Victim Services responded to a number of cases involving medical-related sudden deaths, suicides and family conflicts.

⁶ Moving infractions refers to unsafe lane change and unsafe passing.

⁷ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁸ Other refers to miscellaneous charges including failing to remain at the scene of an accident and failing to stop for police.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies contributing to safe and healthy behaviours essential to developing productive and civic-minded adults. During the month of March, Youth Section highlights included:

- RCMP officers in the Youth Section conducted seven proactive school visits at secondary schools and nine visits at elementary schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.
- DARE continued for the 2022-2023 school year with classes delivered to a total of 513 students in six schools.

Financial Impact

None.

Conclusion

In March 2023, the Richmond RCMP conducted a number of noteworthy investigations, including a large cryptocurrency fraud and a break and enter in progress. Police statistics for this month indicate that most crime types were within the average ranges, except for serious assaults and shoplifting, which were elevated.

In March, the Community Engagement Team and volunteers continued to promote crime prevention and road safety initiatives, including multiple events targeting distracted driving. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Manager, Police Services
(604-207-4767)

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them of the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Spot the Target

- This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

MARCH 2023 STATISTICS

RICHMOND RCMP

The following information is a limited list of select crime-type samples, which does not comprise the entirety or assortment of all crimes captured by the RCMP. The statistics in this chart should be considered independently of the analysis provided as the data is unrelated to the research provided earlier in this report.

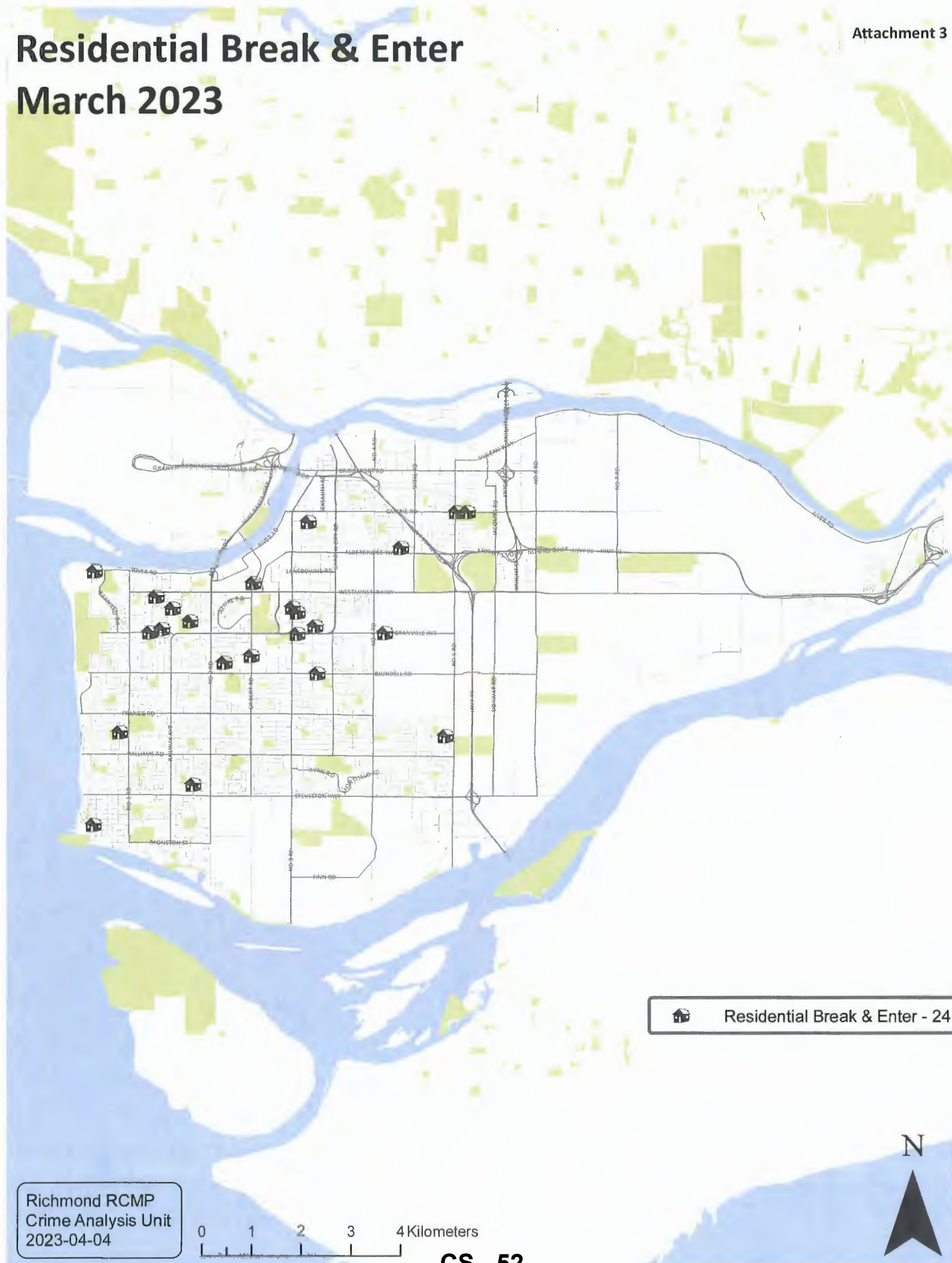
This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

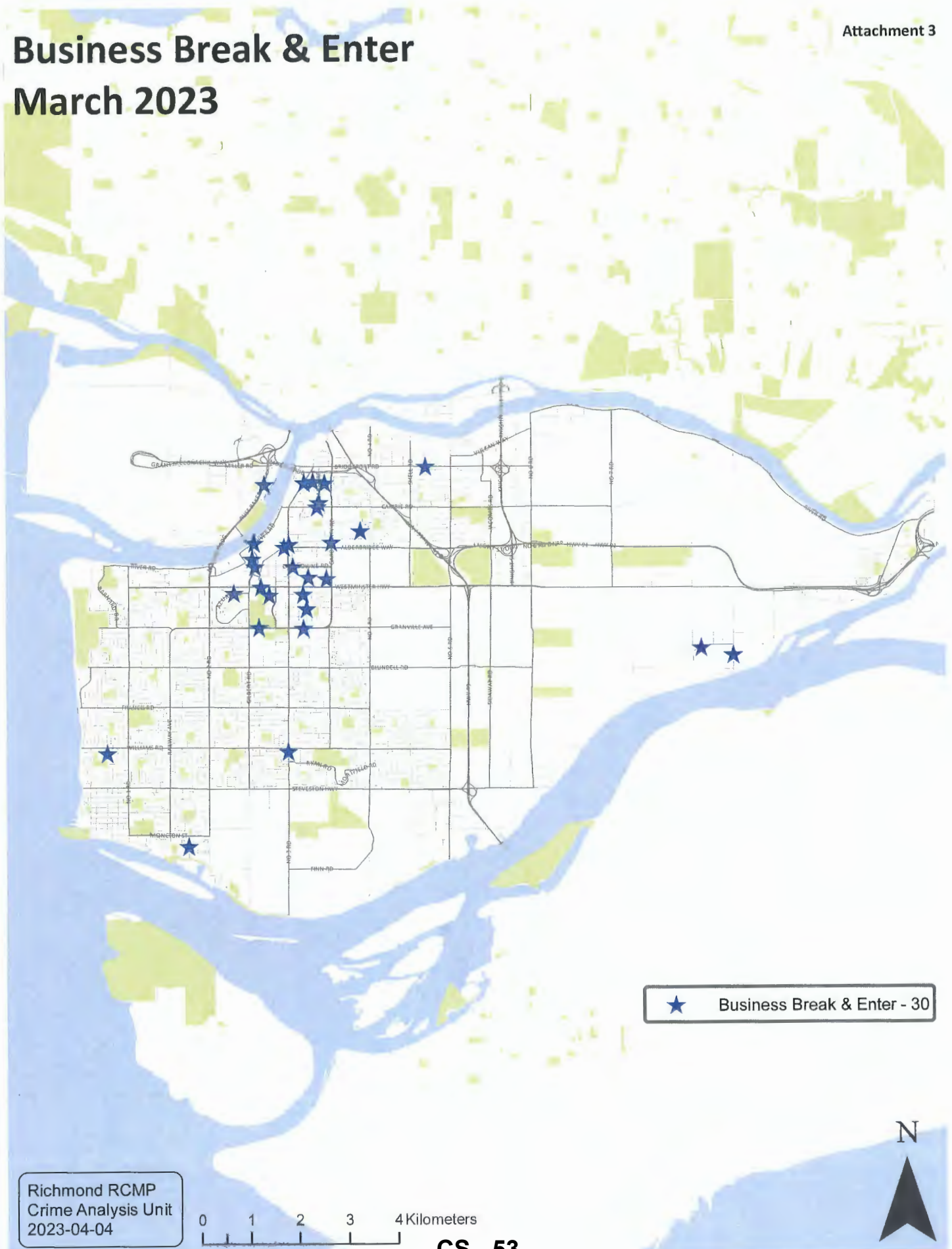
	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Mar - 23	March		2022	2023	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	142	141.2	123-160	402	440	9%	38
Robbery <small>UCR 1610 (1-3)</small>	4	6.4	5-8	22	8	-64%	-14
Assault Common <small>UCR 1430</small>	41	46.6	40-53	132	136	3%	4
Assault Serious <small>UCR 1410, 1420</small>	22	14.6	13-16	44	61	39%	17
Sexual Offences <small>UCR 1445, 1331, 1356, 1310, 2450/55/56</small>	12	16.8	12-22	53	52	-2%	-1
PROPERTY CRIME (UCR 2000-Series Offences)	653	628.2	586-670	1597	1954	22%	357
Business B&E <small>UCR 2120-1</small>	30	34.0	26-42	114	92	-19%	-22
Residential B&E <small>UCR 2120-2</small>	24	38.8	30-48	98	66	-33%	-32
Auto Theft <small>UCR 2135 (1-10), 2178</small>	25	26.2	19-33	57	71	25%	14
Theft from Auto <small>UCR 2132, 2142</small>	145	175.6	145-206	373	452	21%	79
Theft <small>UCR 2130, 2140</small>	106	75.8	59-92	206	308	50%	102
Shoplifting <small>UCR 2133, 2143</small>	112	72.0	59-85	183	291	59%	108
Fraud <small>UCR 2190 (1-11), 2164, 2165</small>	73	74.8	66-83	196	240	22%	44
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	278	198.0	169-227	641	796	24%	155
Arson <small>UCR 2220, 2230</small>	6	4.6	2-7	11	21	91%	10
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1073	963.6	922-1005	2643	3190	21%	547
DRUGS (UCR 4000-Series Offences)	51	52.6	35-71	132	108	-18%	-24
MHA RELATED CALLS (MHA files or Mental Health flag)	237	243.2	214-272	714	752	5%	38

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Residential Break & Enter March 2023



Business Break & Enter March 2023



Theft from Auto March 2023

