

Agenda

Community Safety Committee

Anderson Room, City Hall 6911 No. 3 Road Tuesday, May 15, 2012 4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, March 13, 2012.

NEXT COMMITTEE MEETING DATE

Tuesday, June 12, 2012, (tentative date) at 4:00 p.m. in the Anderson Room

PRESENTATIONS

- 1. (1) Introduction of Inspector Bart Blachford, Richmond RCMP;
 - (2) Corporal Dustine Rodier, Richmond RCMP, to present on Victim Services; and
 - (3) Introduction of Bob Alexander, BC Ambulance Service.

LAW AND COMMUNITY SAFETY DEPARTMENT

2. RCMP'S MONTHLY REPORT – FEBRUARY 2012 ACTIVITIES (File Ref. No. 09-5000-01) (REDMS No. 3490504)

RCMP'S MONTHLY REPORT – MARCH 2012 ACTIVITIES (File Ref. No. 09-5000-01) (REDMS No. 3502620)

CS-11

Pg. # ITEM

Designated Speaker: Supt. Renny Nesset

STAFF RECOMMENDATION

- (1) That the report titled "RCMP's Monthly Report February 2012 Activities" (dated March 12, 2012, from the OIC, RCMP) be received for information; and
- (2) That the report titled "RCMP's Monthly Report March 2012 Activities" (dated April 2, 2012, from the OIC, RCMP) be received for information.

3. **PEDESTRIAN SAFETY CAMPAIGN 2012 UPDATE** (File Ref. No. 09-5000-01) (REDMS No. 3492356)

CS-37

See Page CS-37 for full report

Designated Speakers: Fire Chief John McGowan & Supt. Renny Nesset

STAFF RECOMMENDATION

That the report titled 'Pedestrian Safety Campaign 2012 Update' (dated March 27, 2012, from the Fire Chief, Richmond Fire-Rescue and Officer in Charge, Richmond RCMP Detachment), be received for information.

4. **RICHMOND FIRE-RESCUE – FEBRUARY 2012 REPORT** (File Ref. No. 09-5000-01) (REDMS No. 3499141)

RICHMOND FIRE-RESCUE – MARCH 2012 REPORT (File Ref. No. 09-5000-01) (REDMS No. 3512357)

CS-41

See Page CS-41 for full report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

- (1) That the staff report titled Richmond Fire-Rescue February 2012 Report (dated March 22, 2012, from the Fire Chief, Richmond Fire-Rescue) be received for information; and
- (2) That the staff report titled Richmond Fire-Rescue March 2012 (dated April 18, 2012 from the Fire Chief, Richmond Fire-Rescue) be received for information.

	Com	nmuni	ity Safety Committee Agenda – Tuesday, May 15, 2012
Pg. #	ITEM		
	5.		MMUNITY BYLAWS – FEBRUARY 2012 ACTIVITY REPORT Ref. No. 12-8060-01) (REDMS No. 3494855 v.4)
		COMMUNITY BYLAWS – MARCH 2012 AC (File Ref. No. 12-8060-01) (REDMS No. 3513531)	MMUNITY BYLAWS – MARCH 2012 ACTIVITY REPORT Ref. No. 12-8060-01) (REDMS No. 3513531)
CS-53			See Page CS-53 for full report
			Designated Speaker: Wayne Mercer
		STA	FF RECOMMENDATION
		(1)	That the staff report titled Community Bylaws February 2012 Activity Report (dated March 20, 2012, from the General Manager, Law & Community Safety), be received for information; and
		(2)	That the staff report titled Community Bylaws March 2012 Activity Report (dated April 17, 2012, from the General Manager, Law & Community Safety), be received for information.

6. **COMMERCIAL VEHICLE TRAFFIC – 16000 BLK OF RIVER ROAD** (File Ref. No.) (REDMS No. 3240955)

CS-65

See Page **CS-65** for full report

Designated Speakers: Wayne Mercer

STAFF RECOMMENDATION

That the proposed control and enforcement measures related to commercial vehicles on River Road as outlined in the staff report titled Commercial Vehicle Traffic – 16000 Blk Of River Road (dated April 2, 2012, from the General Manager, Law & Community Safety), be endorsed.

7. FIRE CHIEF BRIEFING

(Oral Report)

Designated Speaker: Fire Chief John McGowan

Item for discussion: None.

Pg.

ITEM

8. **RCMP/OIC BRIEFING** (Oral Report)

Designated Speaker: Supt. Renny Nesset

Item for discussion: None.

9. MANAGER'S REPORT

ADJOURNMENT



Community Safety Committee

Date: Tuesday, March 13, 2012

- Place: Anderson Room Richmond City Hall
- Present: Councillor Derek Dang, Chair Councillor Linda McPhail, Vice-Chair Councillor Ken Johnston Councillor Bill McNulty
- Absent: Councillor Evelina Halsey-Brandt
- Also Present: Councillor Chak Au

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded That the minutes of the meeting of the Community Safety Committee held on Tuesday, February 14, 2012, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Wednesday, April 11, 2012, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

1. RESTORATIVE JUSTICE EVALUATION REPORT 2011 (File Ref. No. 09-5375-01) (REDMS No. 3467817 v.3)

Anne Stevens, Senior Manager, Community Safety Policy & Programs, introduced Michael McCoy, Executive Director and Judy Valsonis, Director of Operations, Touchstone Family Association.

Minutes

In reply to queries from Committee, Mr. McCoy and Ms. Valsonis provided the following information:

- Richmond is acknowledged as a leader for its application of the Restorative Justice Program (RJP);
- there is an active base of approximately ten volunteers that act as a Restorative Justice Facilitator (RJF);
- RJF's are asked to commit a minimum of one year to the RJP and training is provided free of charge to the volunteers;
- the Community Accountability Panel (CAP) is a model utilized when victims are agreeable to a restorative justice approach but are unable to directly participate in a meeting with the offender;
- a CAP is typically utilized for shoplifting cases as large retailers do not support their loss prevention officers attending Restorative Justice Forums;
- RJPs in the lower mainland continue to face financial struggles; and
- RJPs offered by other lower mainland local governments are also primarily funded by their respective local government.

The Chair requested that Mr. McCoy and Ms. Valsonis provide Council with a financial comparison of the costs associated with traditional methods of justice versus the costs associated with the employment of a restorative justice program.

It was moved and seconded

That the Touchstone Family Association's Restorative Justice Performance Outcome and Evaluation Report, as attached to the staff report dated February 28, 2012 from the General Manager, Law & Community Safety, be received for information.

CARRIED

2. THE FIRE-RESCUE PLAN 2012-2015

(File Ref. No.) (REDMS No. 3236395 v.3)

John McGowan, Fire Chief, Richmond Fire-Rescue (RFR), provided background information and highlighted various components of the proposed Fire-Rescue Plan 2012-2015 (the Plan). Also, he advised that the development of the Plan was a highly inclusive and collaborative process.

In reply to queries from Committee, Fire Chief McGowan advised the following:

 a standards of response coverage and future deployment analysis would be conducted as a prelude to future service delivery considerations for apparatus, staff and fire vehicle dispatch;

- a standards of response coverage and future deployment analysis would delve deeper than the regular cursory analysis of response times;
- all RFR personnel were encouraged to participate in the Plan's survey, however the survey was voluntary;
- the development of a resource plan would allow RFR to effectively respond to growing service delivery areas throughout Richmond, particularly in the City Centre area;
- the Fire Insurance Underwriters Ranking of RFR's services determines how much a Richmond resident pays for fire insurance;
- classification is expressed on a one to ten scale, with one being the highest level of public fire protection; Richmond is currently classified at a Level Three;
- RFR has ten members dedicated to fire prevention, however on-duty members are regularly utilized for fire prevention activities such as community outreach and education;
- RFR continually seeks the best qualified applicants for recruitment while simultaneously seeking to fill gaps in areas such as languages;
- it is anticipated that short term goals and actions as listed in the proposed Plan be brought before Council within the calendar year; and
- RFR does not have any concerns related to recruitment, however the cost of living in Richmond poses a challenge to members seeking to live and work in Richmond.

It was moved and seconded

That the Fire-Rescue Plan: 2012-2015 (as attached to the report dated February 27, 2012, from the Fire Chief, Richmond Fire-Rescue) be endorsed.

CARRIED

3. RICHMOND FIRE-RESCUE – JANUARY 2012 REPORT (File Rof. No.) (REDMS No. 3435067 v.2)

It was moved and seconded

That the Fire Chief's report dated February 27, 2012 on Richmond Fire-Rescue's activities for January 2012 be received for information.

CARRIED

4. STRATEGIC COMMUNITY INVESTMENT FUNDS

(File Ref. No. 09-5375-00) (REDMS No. 3484676 v.2)

Ms. Stevens provided background information and in reply to a query from Committee, she advised that the figures in Table 2 of the staff report are conservative as they are projected figures. It was moved and seconded

That Council authorize the CAO and or the General Manager, Law and Community Safety to sign the Strategic Community Investment Funds Agreement on behalf of the City of Richmond, as outlined in the staff report dated February 29, 2012 from the General Manager, Law & Community Safety.

CARRIED

5. INTEGRATED PARTNERSHIP FOR REGIONAL EMERGENCY MANAGEMENT (IPREM) EARTHQUAKE TABLETOP EXERCISE (File Ref. No. 09-5125-01) (REDMS No. 3478242)

It was moved and seconded

That the staff report entitled "Integrated Partnership for Regional Emergency Management (IPREM) Earthquake Tabletop Exercise", dated February 24, 2012 from the General Manager, Law & Community Safety, be received for information.

CARRIED

COMMUNITY BYLAWS – JANUARY 2012 ACTIVITY REPORT (File Ref. No. 12-8060-01) (REDMS No. 3478345 v.2)

In reply to queries from Committee, Wayne Mercer, Manager, Community Bylaws, advised that (i) the Grease Management Program (GMP) has a dedicated bylaw officer; (ii) the GMP will be reviewed later this year and staff will collaborate with the Engineering Division in an effort to address any future grease management needs; and (iii) residents experiencing problems with wild animals are suggested to contact a pest control company.

Also, Mr. Mercer spoke of a recent concern regarding idling trucks along Burrows Road and noted that staff are actively enforcing the area.

It was moved and seconded

That the Community Bylaws Monthly Activity Report dated February 27, 2012, from the General Manager, Law & Community Safety, be received for information.

CARRIED

7. RCMP'S MONTHLY REPORT – JANUARY 2012 ACTIVITIES (File Ref. No. 09-5000-01) (REDMS No. 3466989)

Renny Nesset, OIC, Richmond RCMP, reviewed the RCMP's statistics for January 2012. OIC Nesset commended his members for their analysis of the currency exchange robbery suspect, which resulted in the suspect's apprehension.

It was moved and seconded

That the OIC's report entitled "RCMP's Monthly Report – January 2012 Activities" dated February 2, 2012, be received for information.

8. FIRE CHIEF BRIEFING

(Oral Report)

(i) Upcoming Richmond Fire-Rescue Events

Fire Chief McGowan spoke of an upcoming news release on accidental poisoning, noting that March 18th to March 24th is Poison Prevention Week. Also, he commented on Bike to Work Week (May 28th to June 3rd) and spoke of various opportunities to educate cyclists as well pedestrians on road safety.

9. RCMP/OIC BRIEFING

(Oral Report)

(i) Downtown Community Police Office

OIC Nesset advised that the Downtown Community Police Office is underway and on schedule.

10. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded *That the meeting adjourn (5:02 p.m.).*

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, March 13, 2012.

Councillor Derek Dang Chair Hanieh Berg Committee Clerk



То:	Community Safety Committee	Date:	March 12, 2012
From:	Rendall Nesset Officer In Charge, Richmond RCMP Detachment	File:	09-5000-01/2010-Vol 01 (12.07)
Re:	RCMP's Monthly Report – February 2012 Activities		

Staff Recommendation

That the OIC's report entitled "RCMP's Monthly Report – February 2012 Activities" dated March 12, 2012, be received for information.

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(Rendall Nesset) Superintendent Officer in Charge, Richmond RCMP Detachment (604-278-1212)

FOR ORIGINATING DEPARTMEN	NT USE ONLY
CONCURRENCE OF GENERAL MANA	GER
REVIEWED BY TAG YES	NO
REVIEWED BY CAOTAJUT YES	NO

Origin

At the request of the Community Safety Committee, the OIC will keep Council informed on matters pertaining to policing in the community and has developed a framework to provide regular reporting cycles.

Analysis

Below is the RCMP's Monthly Report - February 2012 Activities.

Noteworthy Files:

Help Name Our Boat Contest

Last fall the Detachment announced the arrival of Richmond's patrol boat to its fleet and now the RCMP is seeking the assistance of Richmond's youth in helping name the Detachment's patrol boat. Richmond's patrol boat is a 7.3 meter rigid hull inflatable zodiac, which was donated to the detachment by the Steveston Office of the Department of Fisheries and Oceans. Last year's acquisition of the patrol boat now enables the Richmond RCMP to patrol the north and south arms of the Fraser River, as well as the coastal regions surrounding the community. Over 30 patrols were conducted last summer in the waters surrounding Richmond. The boat was also present at a number of special events throughout the year such as Ships to Shore, Celebration of Lights, Steveston Maritime Festival and the Dragon Boat Festival.

Richmond RCMP has now partnered with the Richmond School Board to get local youth involved by helping to name the new boat. The goal is for the RCMP to partner with Richmond's youth and engage them in participating in something police related and fun. Elementary school students have been encouraged to enter the "Help Name Our Boat" contest in two categories. Students can either submit a written essay outlining how they think the patrol boat will assist the Richmond RCMP to serve their community, or they can produce a piece of visual art representative of how the vessel will be utilized by others.

The contest opens March 1, 2012 and submissions will be collected through Richmond Elementary Schools and the Detachment. Prizes will be awarded to first, second and third place entries in both categories. First place winners will win a pizza party for their class. In addition, a student's suggested patrol boat name, art or essay may be used for a display or other RCMP projects. All youth enrolled in grades five through seven in Richmond are invited to participate in this contest. Entries can be submitted through Richmond public schools or the RCMP Detachment. Entries will be collected from 8:00 am March 1st until 5:00 pm March 30th. Contest winners will be notified at their respective schools. The announcement of the boat's new name will be made by May 1st.

Redcoat Diaries: True Stories From the RCMP

"Redcoat Diaries: True Stories From the RCMP" is a book filled with exciting, true stories from police officers across Canada. This is a newly published book that contains several short stories

from RCMP officers as they face their careers head-on. Some stories are sad, some are funny and some are exciting. Whether the story makes you laugh or cry, all stories demonstrate the commitment and dedication of the men and women that serve the RCMP.

The book began about two years ago when Cst. Aaron Sheedy of Ontario began collecting positive, true stories as told by RCMP officers. Sheedy explains, "Contributions came from the Public Service, Civilian Member, Regular Member, Officer, RCMP Reserve and Veteran ranks. The entire project was a grass roots and volunteer endeavour by the contributors and has no corporate ties. This is something that we, the writers wanted to do and we contributed our own time and resources to make this happen."

Constable Veronica Fox, who is a member of the Richmond RCMP's Youth Section, submitted a short story last year to Cst. Sheedy with hopes that it would be selected for publication. Constable Fox's story is entitled 'Confirmation' and is an accounting of her journey to become a member of the RCMP. The story's highlight is the day Constable Fox received her acceptance call from the recruiting office and how she later became involved as a witness to a bank robbery later that day.

"The *Redcoat Diaries: True Stories From the RCMP*" has been well received. The book bears the emblem of Her Majesty Queen Elizabeth II's Diamond Jubilee and has received positive reviews from the media. This book retails for \$21.95 with one hundred percent of the writers' proceeds being donated to the RCMP Foundation, which strives to enhance the lives of Canada's youth at risk. The book will be released in e-book format in the coming weeks and will also be released in the United States. For more information on "*Redcoat Diaries: True Stories From the RCMP*" please go to www.rcmp-f.ca or www.mosaic-press.com.

Man Stabbed, Information Wanted

On February 25th at approximately 2:00 am, a 28-year-old male was walking in the area of No 1 Road and Lockhart Road when he became involved in an argument with four or five males of varying ethnicity. A neighbour heard the commotion and called out to the group causing them to disperse in opposite directions. Shortly after, the group of males returned and began attacking the male. The neighbour called out again and the suspects fled on foot. When police arrived they found the male suffering from multiple stab wounds and was then transported to Vancouver General Hospital where it was determined he had a partially collapsed lung. The male was in serious but stable condition and is expected to make a recovery. The investigation into this matter is continuing and a news release was sent out on March 7th requesting the public's assistance in providing any information regarding this incident.

Auxiliary Constables

For the month of February, Richmond Detachment Auxiliary Constables recorded 1,173 volunteer hours:

Time Period	Community	Training and	Patrol Ride-	Total
	Policing Duties	Administrative Duties	Along Duties	Hours
January	446	199	528	1,173

Summary of Auxiliary Constable Duties for February

Auxiliary Constables have focused on the following ongoing Community Policing initiatives:

- Pedestrian Safety Campaigns
- Home Security Checks
- SAFE School Project
- Coastal Watch educational duties

Additional duties included assisting regular members with:

General Duty

On February 11th, Auxiliary Constables participated in the Hockey Day in Cauada event at the Richmond Oval to assist the public when required and to provide a presence.

Training

Auxiliary Constables continue to provide assistance for the Detachment's Continuous Learning and Development Section by participating in scenario-based training courses for the regular members. Two Auxiliary Constables have completed a First Nations Cultural Awareness Course at Surrey RCMP Detachment and re-certification training has been provided to ensure that the knowledge and skills of the Auxiliary Constables is maintained at required levels or higher. It is a testament to the dedication as they continue to commit their own time to continuous training and learning in addition to their Community Policing volunteer hours.

Community Policing

Crime Prevention Unit

Email Alerts for February 2012

Residential Break and Enter Alerts						
47 Email Alerts 252 Letters Sent Out						
Commercial Break and Enter Alerts						
15 Email Alerts	9 Letters Sent Out					

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Break and Enter Email Alerts and letters are sent out to Richmond residences and businesses with information about neighbourhood break and enters including tips to educate home owners and business owners on crime prevention techniques to help prevent future break and enters. Richmond residents and businesses are encouraged to register their email addresses at www.richmond.ca/blockwatch.

Road Safety Unit

Name	Act	Example	Dec	Jan	Feb
	Provincial Act				
Violation Tickets	Offences	Speeding	1005	1,146	814
Notice & Orders	Equipment Violations	Broken Tail-light	581	482	432
Driving		24 hour driving prohibition for			
Suspension	Motor Vehicle Act	alcohol or drugs	34	29	21
		On or off the street Municipal			
Parking Offences	Municipal Bylaw	parking offences	22	28	2!
	Municipal Ticket	Any other Municipal Bylaw			
MTI's	Information	offence	1	0	0

Richmond Detachment Traffic Statistics

For the February Violation Tickets statistics, the total of 814 includes, although not limited to the following:

- 50 Electronic Devices.
- 189 Speeding.
- 8 Excessive Speeding 40 km/h plus over the limit.
- 89 Intersection related charges.
- 11 Impaired and drug related driving offences.
- 42 Seatbelts.

South Arm Community Police Office

Richmond Detachment Stolen Auto Recovery and Lock out Auto Crime Statistics for 2012

Month	# Of Stolen Auto Recovery and Lock out Auto Crime	Vehicles Viewed For Signs Of Auto Crime Only	Vehicles Scanned Through Stolen Auto Recovery	Vehicles Issued A Crime Prevention	Patrol And Admin Hours
	Deployments		(SAR)* ¹	Notice ²	Hours
January	10	1,991	1,219	772	46
February	11	2,002	1,283	719	49
Total	21	3,993	2,502	1,491	95

Richmond Detachment Speed Watch Statistics for 2012

Month	# Of Speed Watch Deployments	Total Vehîcles Checked	Over 10 Km/b	Admin Hours For Office Duties	Number of Warning Letters Issued
January	12	8,025	626	68	358
February	11	6,983	651	68	341
Total	23	15,008	1,277	136	699

Richmond Detachment Distracted Drivers Statistics for 2012³

Month	Deployments	Number of Letters Sent
January	8	38
February	6	22
Total	14	60

Volunteer Bike Patrol for 2012

150
. –
90
240

¹ A complete description of all categories has been previously circulated in the June Monthly Activity Report. ² Ibid

³ A complete description of all categories has been previously circulated in the June Monthly Activity Report.

The main objective of the Volunteer Bike Patrol is to observe and report suspicious activity, abandoned houses, grow operations, graffiti and distracted drivers. This month the volunteers focused on the "Fail to Stop" initiative, which focuses on motorists that are failing to stop at stop signs. There were 95 "Fail to Stop" letters sent to motorists.

Steveston Community Police Office

Richmond Detachment Stolen Auto Recovery and Lock out Auto Crime Statistics for 2012

Month	# Of Stolen Auto Recovery and Lock out Auto Crime	Vehicles Viewed For Signs Of Auto Crime Only	Vehicles Issued A Crime Prevention	Patrol And Admin Hours
	Deployments		Notice ⁴	
January	5	1,835	314	30
February	11	3,000	113	50
Total	16	4,835	427	80

Richmond Detachment Speed Watch Statistics for 2012

Month	# Of Speed Watch Deployments	Total Vehicles Checked	Over 10 Km/h	Visibility and Admin Hours	Number of Warning Letters Issued
January	5	3,327	2,627	40	87
February	7	4,330	3,000	42	113
Total	12	7,657	5,627	82	200

Victim Services

In February of 2012, Victim Witness Services provided support to 37 new clients in addition to an active caseload of over 122 ongoing files. Victim Services assisted 12 crime and trauma scenes over this time period. Medical related sudden deaths; robberies and fatal pedestrian collisions dominated calls for service. The fatal pedestrian collisions are very emotionally charged events as witnesses, drivers and family members try to cope with the disbelief of what had happened.

Crime Statistics

Crime Stats – see Appendix "A". Crime Maps – see Appendix "B"

⁴ Ibid

Financial Impact

There is no financial impact associated with this report.

Conclusion

The Officer in Charge, Richmond Detachment has developed a framework and will continue to provide a monthly report to the Community Safety Committee.

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Lainie Goddard Manager, RCMP Administration (604) 207-4767

APPENDIX 'A'



FEBRUARY 2012 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in red, while below-average numbers will be noted in blue.

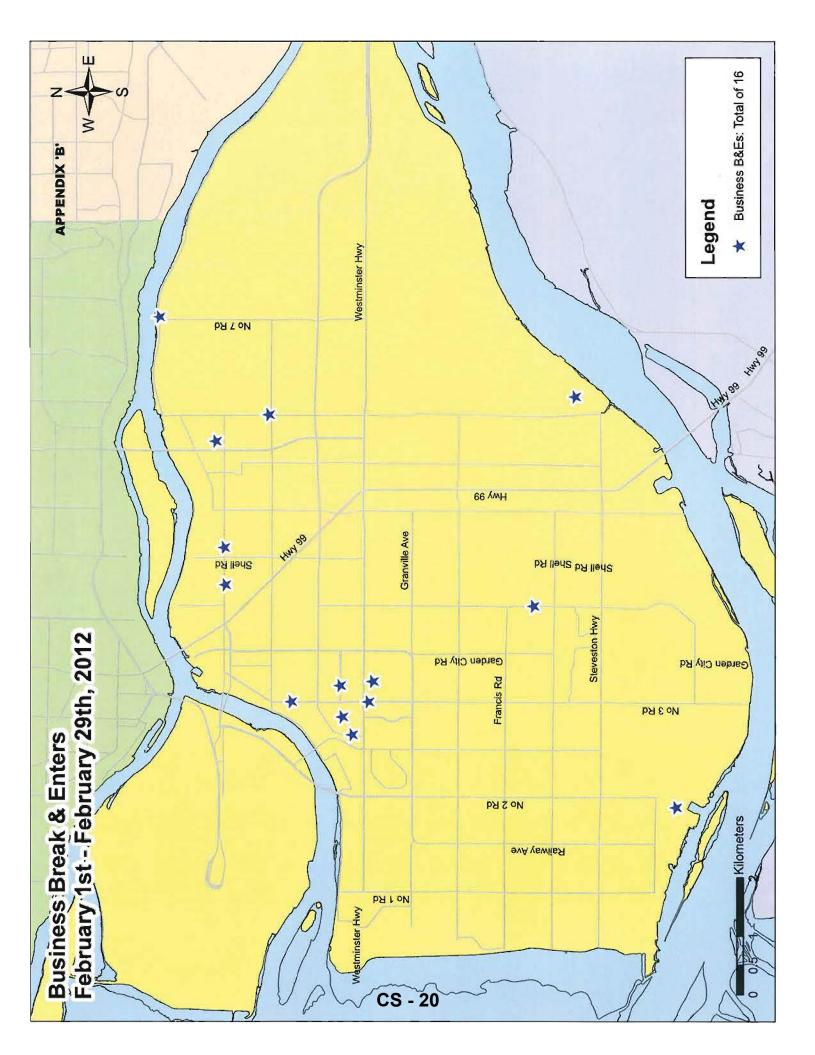
Year-to-Date percentage increases of more than 10% are marked in red, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

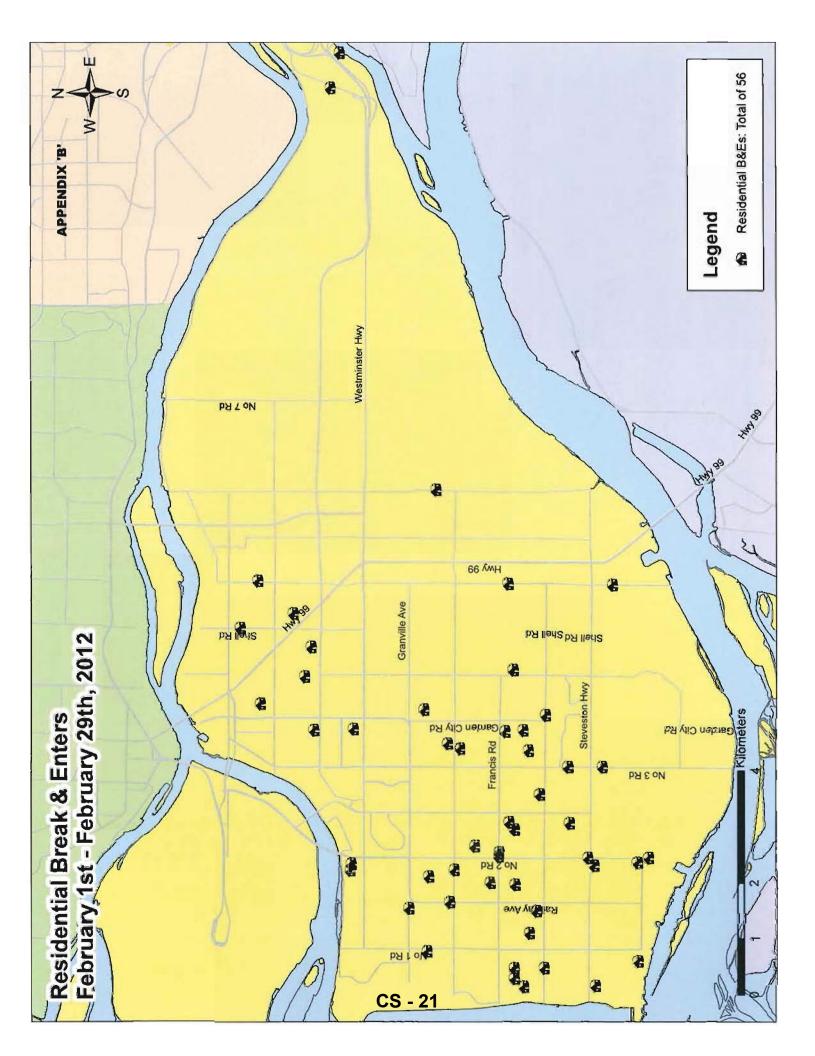
				YEAR-TO-DATE TOTALS			
	Feb-12	February	2011 YTD	2012 YTD	% Change		
VIOLENT CRIME (UCR 1000-Series Offences)	97	129-149	241	231	-4.1%		
Robbery	12	5-13	17	42	147.1%		
Assault	34	43-53	80	77	-3.8%		
Assault w/ Weapon	11	10-16	26	24	-7.7%		
Sexual Offences	3	4-6	13	8	-38.5%		
PROPERTY CRIME (UCR 2000-Series Offences)	643	553-785	1270	1266	-0.3%		
Business B&E	16	32-56	59	49	-16.9%		
Residential B&E	56	42-57	155	125	-19.4%		
MV Theft	23	23-61	66	39	-40.9%		
Theft From MV	211	121-254	291	374	28.5%		
Theft	127	98-113	225	246	9.3%		
Shoplifting	56	45-79	117	115	-1.7%		
Metal Theft	3	2-15	4	6	50.0%		
Fraud	35	36-55	91	79	-13.2%		
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	204	139-185	274	377	37.6%		
Arson - Property	3	4-12	14	5	-64.3%		
SUBTOTAL (UCR 1000- to 3000-Series)	944	840-1095	1785	1874	5.0%		
DRUGS (UCR 4000-Series Offences)	69	68-95	159	178	11.9%		

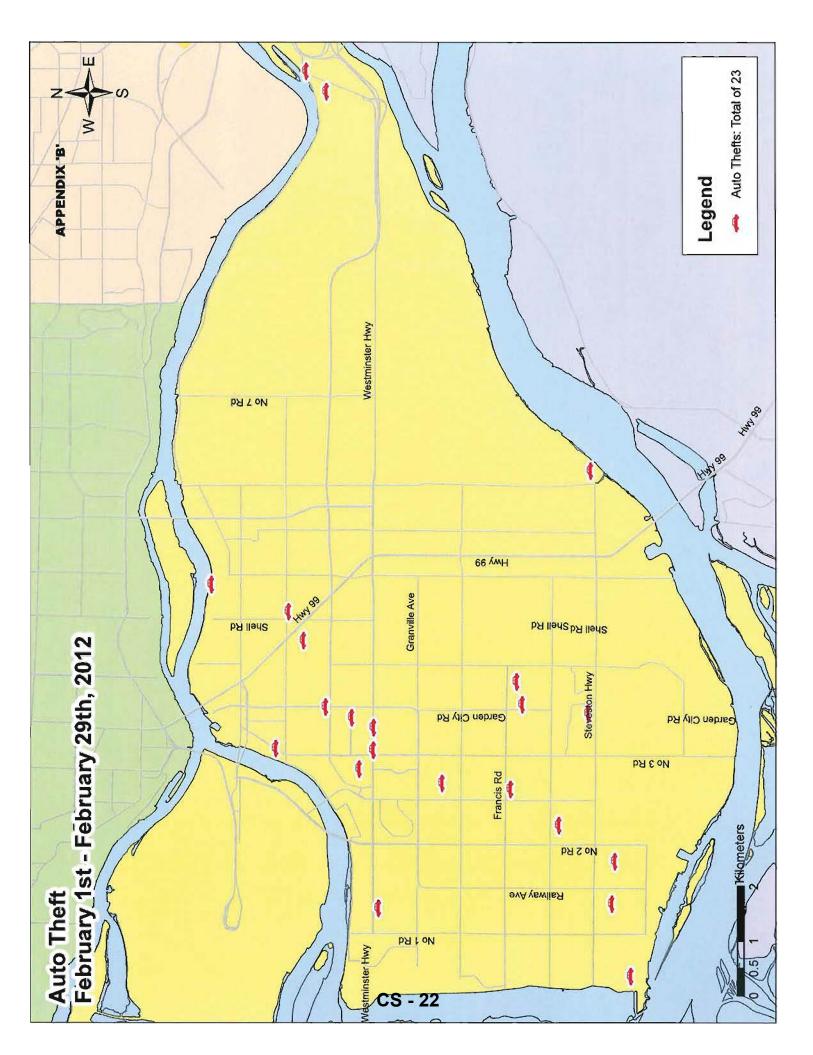
Prepared by Richmond RCMP.

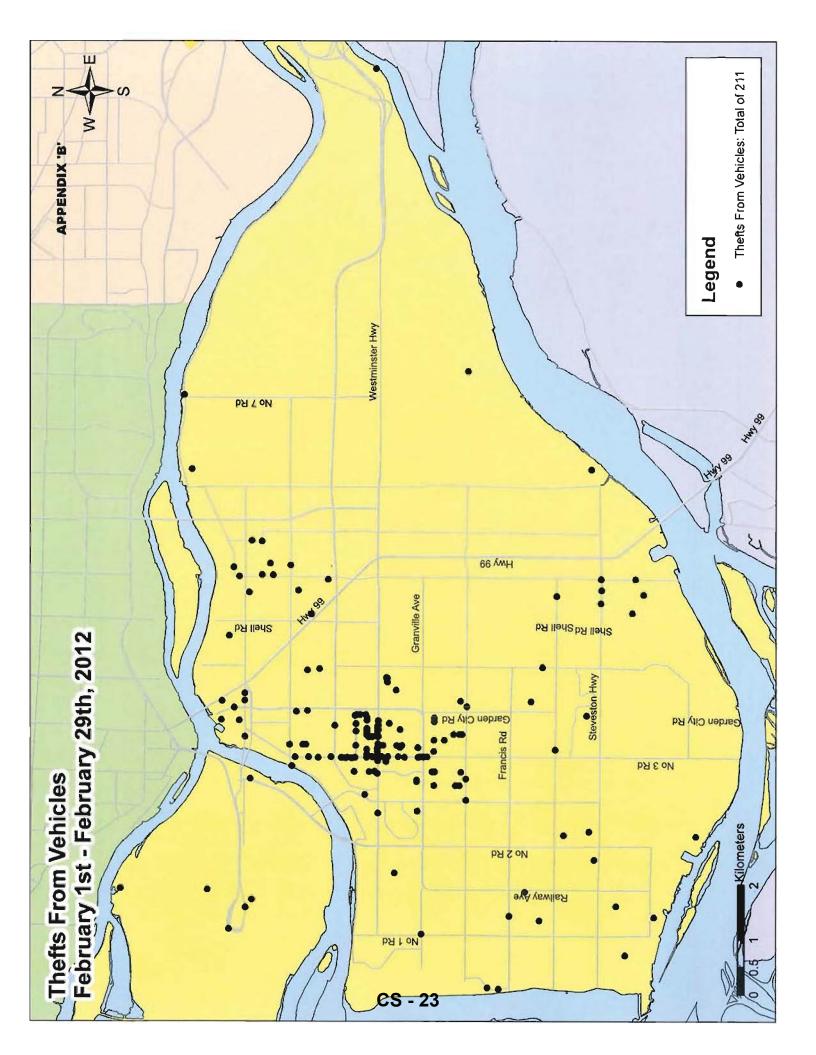
Data collected from PRIME on 2012-03-18. Published 2012-03-18.

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To:	Community Safety Committee	Date:	April 2, 2012
From:	Rendall Nesset Officer In Charge, Richmond RCMP Detachment	File:	09-5000-01/2010-Vol 01 (12.13)
Re:	RCMP's Monthly Report – March 2012 Activities		

Staff Recommendation

That the report titled "RCMP's Monthly Report – March 2012 Activities" (dated April 2, 2012, from the OIC RCMP) be received for information.

Ment

(Rendall Nesset) Superintendent Officer in Charge, Richmond RCMP Detachment (604-278-1212)

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CONCURRENCE OF GENERAL MANAGER						
REVIEWED BY TAG	YES					
REVIEWED BY CAODY	ULSVES DE	NO				

Origin

At the request of the Community Safety Committee, the OIC will keep Council informed on matters pertaining to policing in the community and has developed a framework to provide regular reporting cycles.

Analysis

Below is the RCMP's Monthly Report - March 2012 Activities.

Noteworthv Files:

Two Pedestrians Struck Within an Hour

On March 27th the Detachment investigated two separate incidents where pedestrians were struck while crossing the street in marked crosswalks. The first incident occurred shortly after 9:00 p.m. at the intersection of Bridgeport and Sweden Way. Upon police arrival personnel from Richmond Fire Rescue were examining a 27-year-old male. Police determined that the male had been crossing the street in a marked crosswalk when a vehicle that was south bound on Sweden Way turning onto Bridgeport struck him. The driver of the vehicle apparently saw the pedestrian just prior to hitting him but failed to stop due to a combination of the wet, slippery road conditions and the pedestrian was dressed in black. The pedestrian was transported to the Richmond General Hospital for minor injuries but was released shortly after. The driver of the vehicle received a violation ticket for failing to yield to a pedestrian.

The second incident occurred just prior to 10:00 p.m. at the intersection of Minoru Boulevard and Blundell Road. A 17-year-old male had been crossing the street in a marked crosswalk when a vehicle that had just turned onto Minoru Boulevard from Blundell Road struck him. The pedestrian was treated on scene by members of the BC Ambulance Service and transported to the Richmond General Hospital for minor injuries. The driver did not see the pedestrian, who was wearing black clothing. Charges were not laid in this incident.

The Detachment sent out a news release on March 29th to remind drivers to be extra cautious in dim light and reduce speeds when traveling on wet or slippery roadways in order to increase chances of reacting and stopping. It is recommended that pedestrians wear light coloured, reflective clothing in dim light and should make eye contact with drivers to determine whether or not drivers have seen them and will stop. Pedestrians should never assume they can safely make it across the street just because they are in a marked crosswalk.

Auxiliary Constables

Time Period	Community Policing Duties	Training and Administrative Duties	Patrol Ride- Along Duties	Total Hours
January to March	628	758	328	1,714

Summary of Auxiliary Constable Duties for March

Auxiliary Constables have focused on the following ongoing Community Policing initiatives:

- SAFE School Project
- Coastal Watch educational activities
- On Side Program
- Property Crime Reduction programs
- Foot patrols

Additional duties included assisting with:

- RCMP Recruiting Fair
- "E" Division Change of Command ceremonies
- Traffic Duty
- General Duty

<u>Training</u>

Auxiliary Constables continue to provide assistance for the Detachment's Continuous Learning and Development Section by participating in scenario-based training courses for the regular members.

Upcoming Events

Expected major events in April that the Auxiliary Constables will be assisting with include:

- RCMP Youth Academy
- Grand Opening of the new Ikea Store in Richmond

Community Policing

Crime Prevention Unit

Email Alerts for March 2012

	Email Alerts Letters Sent Ou	
Residential	59	296
Commercial	15	11

Break and Enter Email Alerts and letters are sent out to Richmond residences and businesses with information about neighbourhood break and enters. This includes tips to educate home and business owners on crime prevention techniques to help prevent future break and enters. Richmond residents and businesses are encouraged to register their email addresses at <u>www.richmond.ca/blockwatch</u> to receive email alerts about future break and enters.

Road Safety Unit

Name	Act	Example	Jan	Feb	Mar
	Provincial Act				
Violation Tickets	Offences	Speeding	1,146	814	1,821
Notice & Orders	Equipment Violations	Broken Tail-light	482	432	604
Driving		24 hour driving prohibition			
Suspensions	Motor Vehicle Act	for alcohol or drugs	29	21	29
· · · · · · · · · · · · · · · · · · ·		On or off the street Municipal			
Parking Offences	Municipal Bylaw	parking offences	28	21	18
	Municipal Ticket	Any other Municipal Bylaw			
MTI's	Information	offence	0	0	1

Richmond Detachment Traffic Statistics

South Arm Community Police Office

Richmond Detachment Stolen Auto Recovery and Lock out Auto Crime Statistics for 2012

Month	# Of Stolen Auto Recovery and Lock out Auto Crime Deployments	Vchicles Viewed For Signs Of Auto Crime Only	Vehicles Scanned Through Stolen Auto Recovery (SAR)* ¹	Vehicles Issued A Crime Prevention Notice ²	Patrol And Admin Hours
January	10	1,991	1,219	772	46
February	11	2,002	1,283	719	49
March	24	5,524	3,361	2,163	127
Total	45	9,517	5,863	3,654	222

Richmond Detachment Speed Watch Statistics for 2012

Month	# Of Speed Watch Deployments	Total Vehicles Checked	Over 10 Km/h	Admin Hours For Office Duties	Number of Warning Letters Issued
January	12	8,025	626	68	358
February	11	6,983	651	84	341
March	14	6,323	865	86	332
Total	37	2,331	2,142	238	1,031

Richmond Detachment Distracted Drivers Statistics for 2012³

Month	Deployments	Number of Letters Sent
January	8	38
February	6	22
March	4	12
Total	18	72

¹ A complete description of all categories has been previously circulated in the June Monthly Activity Report. ² Ibid

¹ A complete description of all categories has been previously circulated in the June Monthly Activity Report.

Month	Deployments	Hours
January	4	150
February	3	90
March	2	12
Total	9	252

Volunteer Bike Patrol for 2012

The main objective of the Volunteer Bike Patrol is to observe and report suspicious activity, abandoned houses, grow operations, graffiti and distracted drivers.

Victim Services

In March of 2012, Victim Witness Services provided support to 35 new clients in addition to an active caseload of over 127 ongoing files. Victim Services assisted 17 crime and trauma scenes over this time period. Medical related sudden deaths dominated calls for service.

Youth

The Detachment's Youth Section taught 60 Drug Awareness Resistance Education classes. These 60 classes wrapped up the second term of DARE for the Richmond students. As part of the 'On Track" initiative, which is an educational program about substance abuse, two of the Youth Section members accompanied 7 Richmond High School students to the Downtown East Side of Vancouver.

Crime Statistics

Crime Stats – see Appendix "A". Crime Maps – see Appendix "B"

Financial Impact

There is no financial impact associated with this report.

Conclusion

The Officer in Charge, Richmond Detachment has developed a framework and will continue to provide a monthly report to the Community Safety Committee.

Vainie Oldedai

Lainie Goddard Manager, RCMP Administration (604) 207-4767

APPENDIX 'A'



MARCH 2012 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in red, while below-average numbers will be noted in blue.

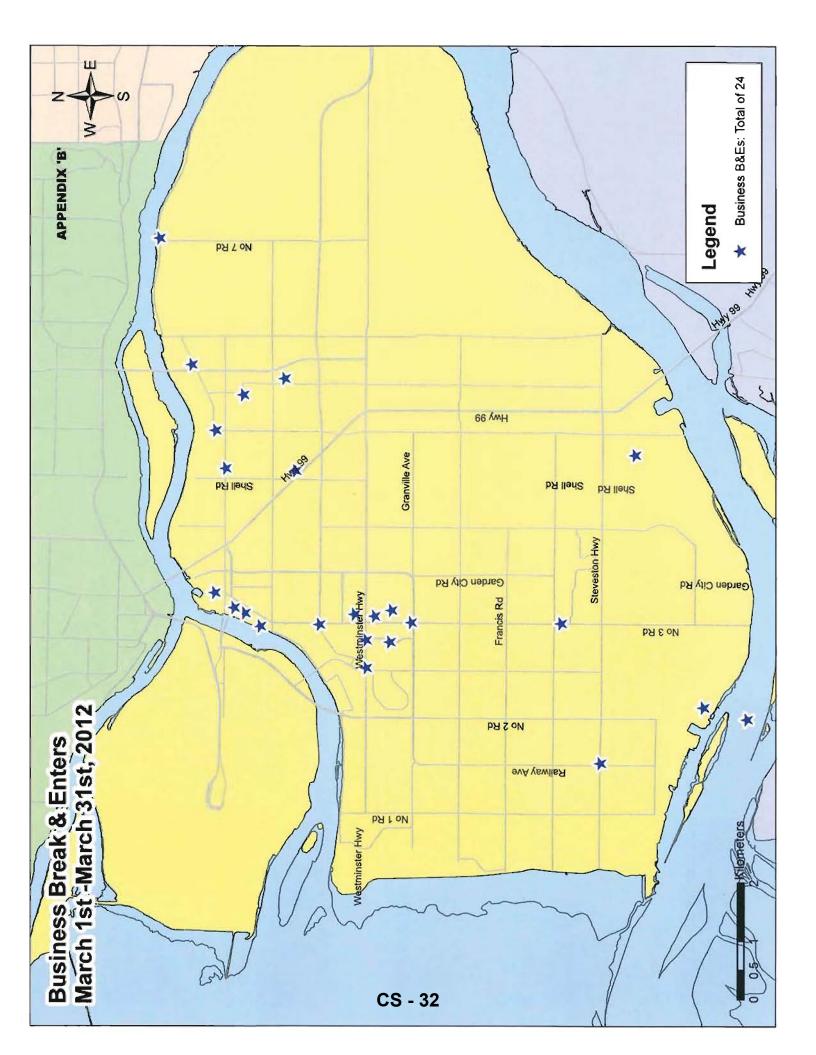
Year-to-Date percentage increases of more than 10% are marked in red, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

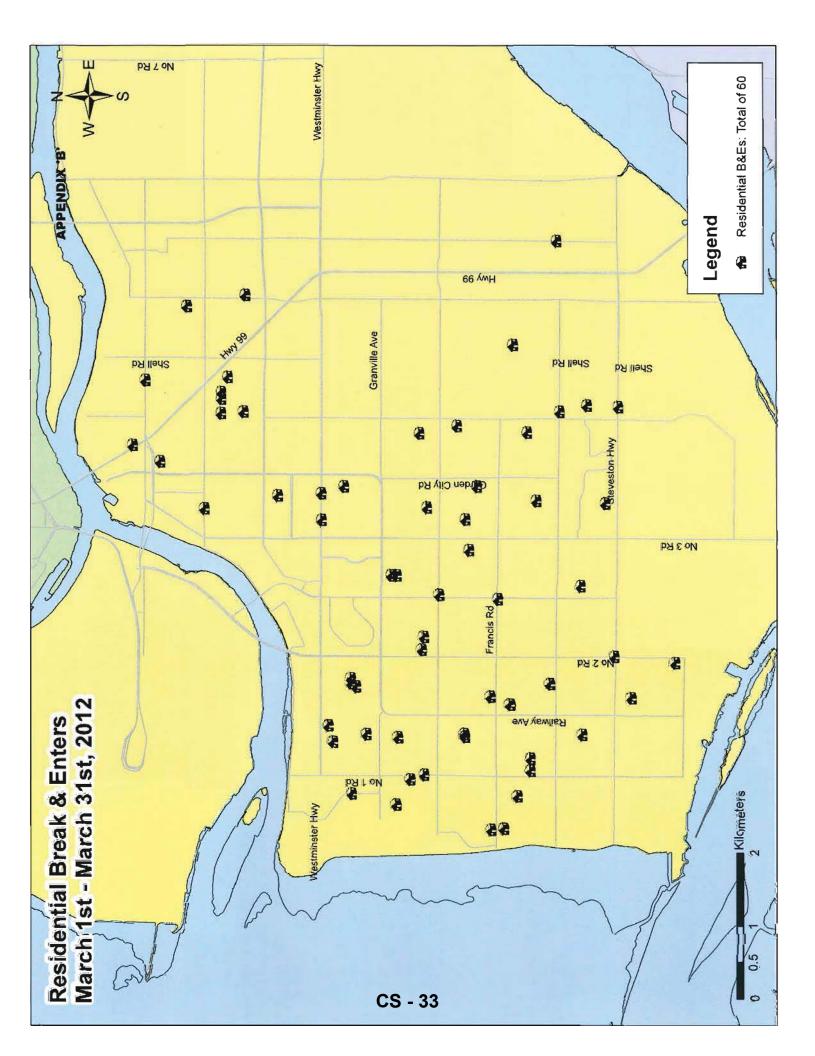
		5-YR AVERAGE RANGE	YEAR-	TO-DATE 1	TOTALS
	Mar-12	March	2011 YTD	2012 YTD	% Change
VIOLENT CRIME (UCR 1000-Series Offences)	96	129-142	367	327	-10.9%
Robbery	7	5-14	33	49	48.5%
Assault	34	37-51	122	111	-9.0%
Assault w/ Weapon	7	10-20	44	31	-29.5%
Sexual Offences	6	3-8	16	14	-12.5%
PROPERTY CRIME (UCR 2000-Series Offences)	609	641-780	1981	1875	-5.4%
Business B&E	24	27-83	102	73	-28.4%
Residential B&E	60	29-65	230	185	-19.6%
MV Theft	24	35-44	108	63	-41.7%
Theft From MV	180	153-199	448	554	23.7%
Theft	108	95-127	324	354	9.3%
Shoplifting	68	44-86	203	183	-9.9%
Metal Theft	2	1-27	9	8	-11.1%
Fraud	49	41-68	161	128	-20.5%
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	171	162-189	435	548	26.0%
Arson - Property	1	3-12	18	6	-66.7%
SUBTOTAL (UCR 1000- to 3000-Series)	876	949-1093	2783	2750	-1.2%
DRUGS (UCR 4000-Series Offences)	88	76-100	232	266	14.7%

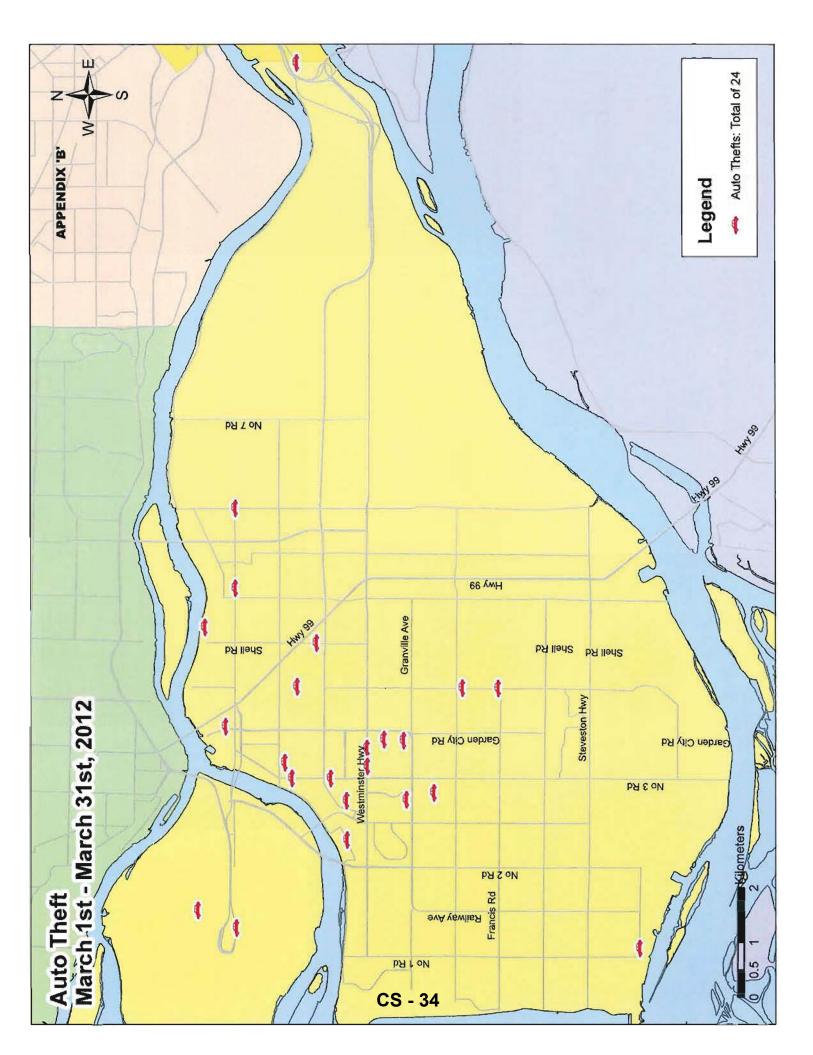
Prepared by Richmond RCMP.

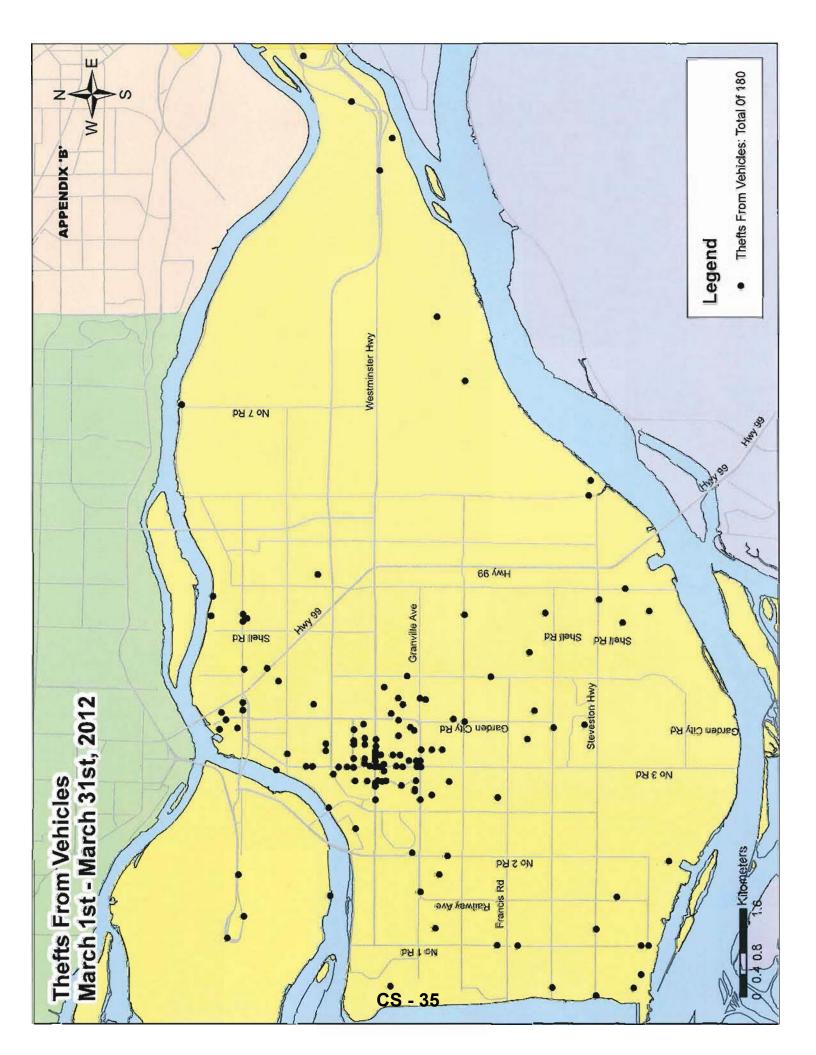
Data collected from PRIME on 2012-04-16. Published 2012-04-16.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).











То:	Community Safety Committee	Date:	March 27, 2012
From:	John McGowan, Fire Chief, Richmond Fire-Rescue Rendall Nesset, Officer in Charge, Richmond RCMP Detachment	File:	09-5000-01/2012-Vol 01
Re:	Pedestrian Safety Campaign 2012 Update		

Staff Recommendation

That the Pedestrian Safety Campaign 2012 Update report dated March 27, 2012, from the Fire Chief, Richmond Fire-Rescue and Officer in Charge, Richmond RCMP Detachment, be received for information.

John McGowan, Fire Chief Richmond Fire-Rescue (604-303-2734)

AMerie

Rendall Nesset, Superintendent Officer in Charge, Richmond RCMP Detachment (604-278-1212)

FOR ORIGINATING DEPARTMENT USE ONLY						
ROUTED TO:		CONCURRENCE	CONGURRENCE OF GENERAL MANAGER			
Transportation		ΥØΝロ	TYAN			
REVIEWED BY TAG	YES	NO	REVIEWED BY CAO Populations NO			

Staff Report

Origin

One of Council Term Goals is to:

Ensure Richmond remains a safe and desirable community to live, work and play in through an interdisciplinary approach to community safety and improve perception of Community Safety by the community.

In 2011, the City of Richmond had five fatal pedestrian collisions at different locations throughout the city and there have already been two fatalities this year. While each collision had its own unique set of circumstances, pedestrian error has been a contributing factor. Sadly, most of these collisions could have been prevented.

As a result the first Pedestrian Safety campaign was held in Richmond and launched on Thursday, February 23, 2012.

Program

The program was a joint initiative with RCMP, Richmond Fire-Rescue, Corporate Communications, Transportation and ICBC all working closely together. Assistance is required and strongly encouraged from the community as far as changing behaviours that contribute to pedestrian related collisions. These dangerous behaviours include jaywalking, wearing dark, non-reflective clothing in dim light, listening to music while walking and assuming that vehicles will stop.

RCMP along with ICBC designated high traffic and pedestrian areas including the Canada line transit stations, Blundell and No. 1 Road, Saba and No. 3 Road, Garden City and Lansdowne Road, River Rock transit station and Cambie and No. 3 Road. The initiative was directed at both pedestrians and drivers citywide.

Reflective wrist/arm bands were distributed along with a pamphlet on pedestrian safety. Richmond Fire-Rescue Suppression Crews and Community Relations team aided in the distribution of the safety materials. Everyone involved lead by example and wore an armband while distributing over 1,000 safety tips and reflective armbands to the community along with educating them about increasing their visibility in the dark.

Key Pedestrian safety messaging included:

- Pedestrians should remove headphones and refrain from using cell phone or other electronics when crossing the street. Full attention is important to hear, see and respond to what is going on.
- Pedestrians should make eye contact with the driver and not assume that the driver has seen the pedestrian.
- Be cautious and pay attention to traffic as drivers may not always stop and obey traffic control devices.

- Dress to be seen and wear bright or light coloured clothing. In bad weather or in low light pedestrians should wear reflective clothing.
- If there are no sidewalks pedestrians should walk facing traffic. Use the outside edge or shoulder of the roadway to see oncoming traffic.
- When crossing the street pedestrians should look in all directions and shoulder check for any vehicles that may be turning as well as watching out for approaching vehicles.
- Listen for approaching vehicles that may not yet be visible from around the corner, over a hill or approaching from a driveway.
- Pedestrians should use crosswalks whenever possible and not cross on the "do not walk" signal.

Delivery of the program was well received by the public who were very receptive to the safety messaging and also commented positively on the close working relationship between RCMP and Richmond Fire-Rescue.

It is planned that the Pedestrian Safety Campaign runs again with a broadened program to include the following potential ideas:

- RCMP and Richmond Fire-Rescue Firefighters board transit busses and the Canada Line to interact with commuters to promote safety messaging.
- Safety messaging to be created for bus shelters and exit doors of busses promoting pedestrian safety.
- BCAS, Richmond Fire-Rescue and ICBC provide additional funding to purchase slap-bands and messaging tools for future campaigns.
- An ongoing re-evaluation of existing approaches to Pedestrian Safety.
- Explore synergy through partnership with City of Vancouver on their recently launched pedestrian safety campaign.
- Examine cost-effectiveness of retaining external pedestrian safety experts in assisting the City to achieve increased public awareness.

This year's campaign costs for wristbands were jointly funded by RCMP, Richmond Fire-Rescue BCAS and ICBC. The BCAS have indicated that they would be interested in contributing funds towards future programs.

The program would continue under the Community Safety partnership model.

- 3 -

As in the past, Richmond RCMP will continue driver education programs in regard to pedestrians. Driver education has mainly consisted of targeted enforcement at locations throughout the City that have been identified as significant risks. These locations may have been identified by the public, City of Richmond Traffic Operations Department, ICBC crash statistics and the observations of police officers working at Richmond Detachment. A further step in driver awareness may be an information, enforcement and media campaign similar to the one put in place to target pedestrians.

Key driver safety messaging will include:

- Slow down at rainy nights or when visibility is poor.
- Watch out for jay-walking pedestrians when a transit bus is approaching or departing a bus stop in proximity.
- Stop for pedestrian at all crosswalks and intersections.
- Make sure tires and brakes are in good working order.

ICBC future involvement with driver and vulnerable road user education programs will also include:

- Education tips/information to encourage all vulnerable road users to watch out for each other.
- Ongoing materials available on their website to support driver education for all road safety issues.

Financial Impact

None.

Conclusion

Program was well received by the community and delivered successfully by a community safety partnership model. The Pedestrian Safety program will continue to evolve based on opportunities to deliver pedestrian safety messages and community needs.

John McGowan Fire Chief, Richmond Fire-Rescue (604-303-2734)

JM:js



То:	Community Safety Committee	Date:	March 22, 2012
From:	John McGowan Fire Chief, Richmond Fire-Rescue	File:	09-5000-01/2012-Vol 01
Re:	Richmond Fire-Rescue – February 2012 Report		

Staff Recommendation

That the Richmond Fire-Rescue's February activity report dated March 22, 2012, from the Fire Chief, Richmond Fire-Rescue be received for information.

,

Yohn McGowan Fire Chief (604-303-2734)

FOR ORIGINATING DEPARTMENT USE ONLY
CONCURRENCE OF GENERAL MANAGER
REVIEWED BY TAG YES NO
REVIEWED BY CAO Peput yes NO

Staff Report

Origin

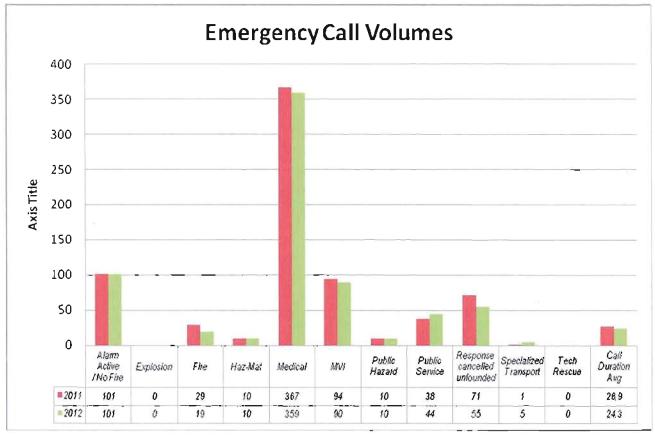
Fire-Rescue is committed to open and transparent reporting on its performance and progress. Monthly reports provide Council with current information on Richmond Fire-Rescue activities.

Analysis

Fire-Rescue's report for February 2012 is set out below.

Suppression Activity

The following is a month comparison chart on the number of incidents that have occurred for the years 2011 and 2012. For February 2012, there were a total of 693 incidents compared to 721 in 2011.



Call Type Legend:

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Alarm No Fire includes: accidental, malicious, equipment malfunctions

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

Public Hazard includes: aircraft emergency, bomb removal stardby, object removal, or power lines down

Hazardous Materials includes fuel or vapour: spills, leaks, or containment

Explosion includes ruptured: boilers, gas pipes, or water pipes

Technical Rescue includes: aircraft, confined space, high angle, or water

The month of February 2012 saw a decrease in Fire incidents over the same period in 2011. The call volumes fluctuate from year to year and can be influenced by variables such as extreme weather conditions.

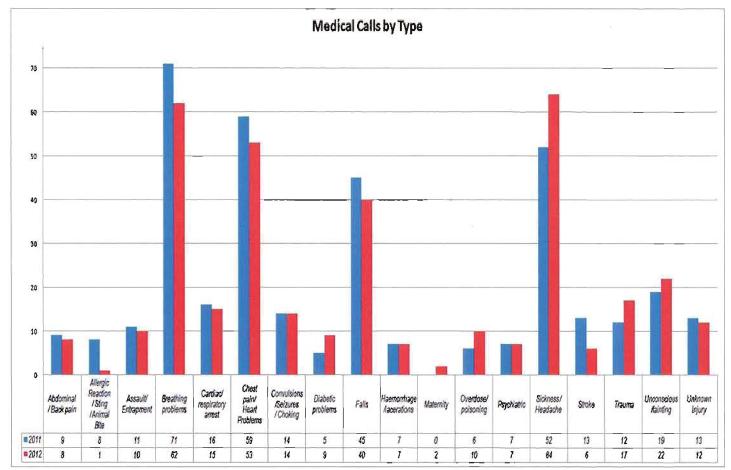
Hazmat

Hazmat Calls By Type - February				
HazMat Calls Details				
Natural Gas/Propane Leaks (small)	6			
Fuel Containment	1			
Misc. (empty containers to unknown powder)	3			
Total	10			

First Responder Totals

A detailed breakdown of the medical calls for February 2011 and 2012 by sub-type is set out in the following chart and table. The medical calls make up 51.8% of total calls for RFR.

In February 2012 there was a decrease in medical calls over the same period in 2011. However, there were significant increases in general sickness and decreases in chest pain and breathing problems.



CS - 43

Incidents

Notable emergency incidents, which involved RFR for February 2012, were:

Medical Events

RFR crews regularly attend to medical assignments for social issues including a medical call for a stabbing; assistance provided to a call after an assault and reported fighting with a large group of people and an assault where pepper spray had been used.

Auto Extrication/Major Motor Vehicle Accident

Crews responded to an incident of a pedestrian being struck which resulted in a fatality and a car fire where the driver ended up being severely burnt.

Fires - Residential / Commercial

Crews attended many structure fire calls, including a fire reported on a boat at the Marine/Dock caused by an electrical fire; a small fire as a result of illegal wiring; a restaurant fire and a structure fire involving a motor home and adjoining buildings.

<u>Hazmai</u>

A crew attended a residential gas leak resulting in a block radius notification. A RFR crew and the RCMP also removed a small mailed package containing Ketamine Hydrochloride from an Architect's office.

Community Response

The estimated building loss for February 2012 was \$26,700 and estimated content loss was \$13,100, for a total estimated loss of \$39,800. The total estimated value of buildings protected is \$14,317,200.

Fire Calls By Type and Loss Estimates – February					
Incident Type Breakdown	Call Volume	Estimated Value of Building Protected	Estimated Building Loss	Estimated Content Loss	Estimated Loss Totals
Fire - Structure Total:	5				
Residential					
- Single-family	4	\$1,765,000	\$4,000	\$100	\$4,100
- Multi-family	1	\$12,500,000	-	\$5,000	\$5,000
Commercial/Industrial	5	\$5,000	\$5,000	\$3,000	\$8,000
Fire – Outdoor	5	\$10,200	\$700	-	\$700
Vehicle	4	\$37,000	\$17,000	\$5,000	\$22,000
Totals*	19	\$14,317,200	\$26,700	\$13,100	\$39,800

*The dollar losses shown in this table are preliminary estimates. They are derived from Fire's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Training and Education

RFR's training team continued to support the development of the nine new recruits' learning plans by facilitating their ongoing education as new operational staff. Regular training sessions for these new staff included:

- Firefighting and Rescue Training
- Medical Intervention Training
- Familiarization with Technical Rescue Equipment _
- Preparation for the mid-term evaluations and written tests planned for mid-March. **

The training team organized and facilitated the delivery of newly developed CPR protocols to all RFR in-house CPR/Medical First Responder Level III Instructors. The new protocols were created as part of the ongoing Resuscitation Outcomes Consortium study that RFR has participated in since early 2009. RFR is now capable of delivering the new CPR protocols to all operational staff through the use of in-house instructors, while staff are on-duty.

RFR partnered with Fortis Gas who delivered a train-the-trainer instruction natural gas emergency management program to in-house instructors. A total of 25 RFR personnel were trained to deliver the materials and information to all Company Officers and staff over the next four months while staff are on-duty.

RFR training staff facilitated the re-certification, administration and documentation of 10 RFR suppression staff to maintain their 3-year Medical First Responder III Licenses with appropriate endorsements. All relicensing training is done during the evening shifts while staff are on-duty, and the licenses allow RFR members to attend to patients who need emergency medical interventions. All operational staff in RFR are licensed to Medical First Responder levels to provide appropriate medical care when necessary.

The training team maintained the administration and logistics for 15 staff members to update their internal Airside Vehicle Operator Permit (AVOP) and Restricted Area Identification Card (RAIC) passes which allow RFR staff to operate in an emergency capacity on the YVR aerodrome. All RFR operational staff are issued the AVOP and RAIC passes to create an operational capacity to support YVR Emergency Operations Staff as well as respond to emergencies at YVR.

Fire Prevention

The total inspection statistics for February 2012 are listed below:

Fire Inve	stigation	s - February	10 A
Suspicious (No further investigation required)	3	Property at Risk	\$14,317,200
Accidental	12	Property Loss	\$26,700
Undetermined	3	Property Protected	\$14,290,500
Incendiary	1	Contents Risk	\$5,773,000
		Contents Loss	\$13,100
Total	19	Contents Protected	\$5,759,900
499141	CS - 4	5	

Fire Prevention Investigations

Richmond Fire-Rescue participated in numerous events and activities for public education this month. Some of the events attended by RFR crew and Prevention Officers were as follows:

- Pink Shirt Day in support of the 'Bullying Stops Here' campaign. Fire crew, staff and mascot (Blaze) wore pink shirts to show their support. Suppression crews visited local schools to promote anti-bullying messaging.
- Attendance and participation at the Touchstone Family Eating Together campaign.
- Participation in the Pedestrian Safety Campaign, crew handed out slap bands and safety pamphlets to pedestrians at strategic areas in Richmond with RCMP.
- Attendance and safety message promotion with Richmond Food Bank Centre volunteers.
- 58 car seat inspections were carried out in February at No 1 Hall with the Fire and Life Safety Educator in attendance.
- Pumper visits and hall tours carried out with schools and Guide, Scout and Brownie groups.

Financial Impact

None

Conclusion

Fire-Rescue is committed to providing Council with regular updates on its activities. The Fire Chief welcomes the opportunity to discuss Fire's activities and priorities with Community Safety Committee. \triangle

Mar

John McGowan Fire Chief (604-303-2734)

JM:js



То:	Community Safety Committee	Date:	April 18, 2012
From:	John McGowan Fire Chief, Richmond Fire-Rescue	File:	09-5000-01/2012-Vol 01
Re:	Richmond Fire-Rescue - March 2012		

Staff Recommendation

That the staff report titled Richmond Fire-Rescue's March activity (dated April 18, 2012 from the Fire Chief Richmond Fire-Rescue) be received for information.

John McGowan Fire Chief (604-303-2734)

FOR ORIGINATING DEPARTMENT USE ONLY				
CONCURRENCE OF GENERAL MANAGER				
/ REVIEWED BY TAG	YES	NO		
REVIEWED BY CAO Dam	tres The	NO		

Staff Report

Origin

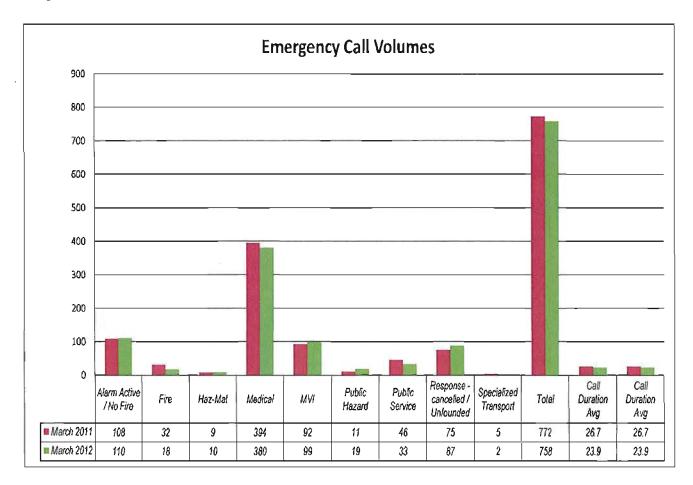
Fire-Rescue is committed to open and transparent reporting on its performance and progress. Monthly reports provide Council with current information on Richmond Fire-Rescue activities.

Analysis

Fire-Rescue's report for March 2012 is set out below.

Suppression Activity

The following is a month to month comparison chart on the number of incidents that have occurred for the years 2011 and 2012. For March 2012, there were a total of 758 incidents compared to 772 in 2011.



Call Type Legend:

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Alarm No Fire includes: accidental, malicious, equipment malfunctions

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Hazardous Materials includes fuel or vapour: spills, leaks, or containment

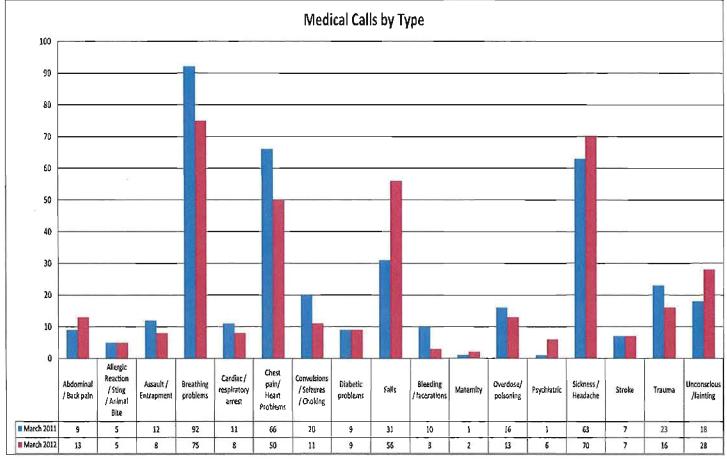
The month of March 2012 saw a decrease in emergency response of 1.8% over the same period in 2011. The call volumes fluctuate from year to year and can be influenced by variables such as extreme weather conditions. In March 2012 inclement weather resulted in a reduction in fire type calls compared to the same month in 2011.

Hazmat

Hazmat Calls By Type - March					
HazMat Calls Details					
Natural Gas/Propane Leaks (small)	6				
Fuel Containment	1				
Misc. (empty containers to unknown powder)	3				
Total	10				

First Responder Totals

A detailed breakdown of the medical calls for March 2011 and 2012 by sub-type is set out in the following chart and table. The medical calls make up 50.1% of total calls for RFR. In March 2012 there was a decrease in medical calls of 3.5% over the same period in 2011. However, inclement weather conditions may have been an impacting influence on the increase in the number of falls.



CS - 49

Incidents

Notable emergency incidents, which involved RFR for March 2012, were:

Fires - Residential / Commercial

Fire crews attended 18 structure fire calls, including: a two storey house fire; an outbuilding fire and a wood framed apartment third storey balcony. On the third storey balcony of the wood framed apartment, high winds caused the fire to spread and created hazardous conditions for ladder operations. The fire was extinguished quickly however the occupant suffered seconddegree burns and smoke inhalation.

Crew responded to a propane fire in a large commercial building. The fire was burning 25 feet in the air from a 100lb propane cylinder. Occupants were evacuated with no injuries reported.

Community Response

The estimated building loss for March 2012 was \$284,000 and estimated content loss was \$8,400, for a total estimated loss of \$292,400. The total estimated value of buildings protected is \$24,657,000.

Fire Calls By Type and Loss Estimates – March					
Incident Type Breakdown	Call Volume	Estimated Value of Building Protected	Estimated Building Loss	Estimated Content Loss	Estimated Loss Totals
Fire – Structure Total:	8				
Residential					
- Single-family - Multi-family	5	\$2,582,000 \$13,000,000	\$9,000	\$4,400 -	\$13,400 -
Commercial/Industrial	4	\$800,000	\$250,000	\$4,000	\$254,000
Fire – Outdoor	4	\$8,250,000	-	-	-
Vehicle	2	\$25,000	\$25,000		\$25,000
Totals*	18	\$24,657,000	\$284,000	\$8,400	\$292,400

*The dollar losses shown in this table are preliminary estimates. They are derived from Fire's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Training and Education

Throughout the month of March 2012, RFR's training team led several initiatives as well continued to support the management of regular training within the current training plan.

RFR Training Staff facilitated the mid-term practical and theoretical evaluations of the current cohort of nine new recruits. All nine recruits performed well over the two days of evaluations and are advancing to the next stage of training in their first-year syllabus.

The training team organized and facilitated the delivery of new auto-extrication tools and techniques to the auto-extrication training cadre. This information centers on emergency crews mitigating motor vehicle incidents involving hybrid vehicles. As well, RFR is employing a new type of support strut used at motor vehicle and industrial accidents, which assist in bracing vehicles and equipment that is found unstable. This creates scene stability which protects responders and victims during extrication. RFR crews are now using this new equipment and information when responding to the appropriate rescue events.

The online training delivery platform (TargetSafety) was completely upgraded to better deliver online, theoretical and evaluation sessions to all RFR personnel.

Fire Prevention

The total prevention statistics for March 2012 are listed below:

Fire Investigations - March			
Suspicious (No further investigation required)	3		
Accidental	13		
Undetermined	2		
Total	18		
Property at Risk	\$11,657,000		
Property Loss	\$284,000		
Property Protected	\$11,373,000		
Contents Risk	\$2,316,300		
Contents Loss	\$8,400		
Contents Protected	\$2,308,900		

Fire Prevention Investigations

Community Relations / Public Education

Richmond Fire-Rescue participated in numerous events and activities for public education this month. Some of the events attended by RFR crew and Prevention Officers were as follows:

- Fire safety presentation given to staff at the Richmond Food Bank. Attended by all ages with approximately 100 participants.
- -

- Attendance at SOS Children's Spring Run event with crew and community relations in attendance.
- 20 car seat inspections were carried out in March at No 1 Hall with the Fire and Life Safety Educator in attendance.
- News release and awareness messaging sent out on poisoning awareness.
- Fire extinguisher training was provided to staff members of a company.
- Pumper and educational visits carried out with various schools groups.

Financial Impact

None

Conclusion

Fire-Rescue is committed to providing Council with regular updates on its activities. The Fire Chief welcomes the opportunity to discuss Fire's activities and priorities with Community Safety Committee. h

John McGowan Fire Chief (604-303-2734)

JM:js



То:	Community Safety Committee	Date:	March 20, 2012
From:	Phyllis L. Carlyle General Manager, Law & Community Safety	File:	12-8060-01/2011-Vol 01
Re:	Community Bylaws - February 2012 Activity Report	t	

Staff Recommendation

That the Community Bylaws Monthly Activity Report dated March 20, 2012, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle General Manager, Law & Community Safety (604.276.4104)

FOR ORIGINATING DEPARTMENT USE ONLY				
ROUTED TO:		CONCURRENCE_	CONCURRENCE OF GENERAL MANAGER	
Budgets Engineering Parks			1 Add M	
REVIEWED BY TAG	YES	NO	REVIEWED BY CAO CANTYES NO	
	∇			

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

- 1. Parking Program
- 2. Property Use
- 3. Grease Management Program
- 4. Animal Control
- 5. Adjudication Program
- 6. Revenue & Expenses

Analysis

1. Parking Program

Customer Service Response

The average number of daily calls for service fielded by administration staff on parking issues for February 2012 was 43 -this includes voice messages, directly answered calls as well as emails; an increase of approximately 4.65% when compared to the number of service calls reported for the month of January 2012.

Enforcement Activity

• The number of parking violations that were either cancelled and/or changed to a warning for the month of February 2012 was 201; 8.33% of the violations issued in February 2012. The following chart provides a breakdown of the most common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

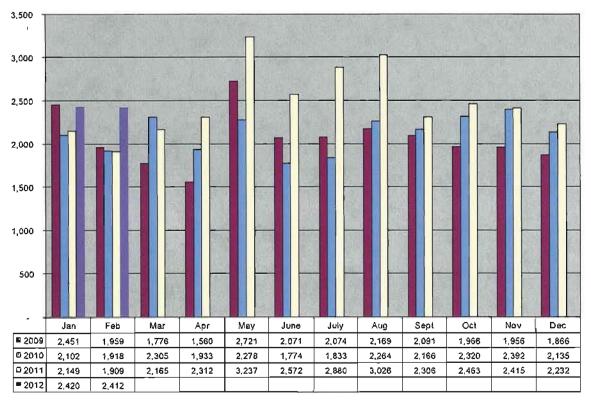
Section 2.1 (a)	Identity issues	8.46%
Section 2.1 (c)	Poor likelihood of success at adjudication	11.94 %
Section 2.1 (d)	Contravention necessary - health related	1.49%
Section 2.1 (e)	Multiple violations issued for one incident	2.99%
Section 2.1 (f)	Not in public interest	53.23%
Section 2.1 (g)	Proven effort to comply	21.89%

• A total of 2,412 notices of bylaw violation were issued for parking / safety & liability violations within the City during the month of February 2012 – an increase of approximately 26% when compared to the number of violations issued during the month of February 2011.

Program Highlights

- Very positive response from patrons and theatre management in February related to the new meters deployed at Gateway Theatre and the Chapel.
- No meter vandalism occurred during the month of February, due primarily to the "hardening" of meter housings.
- Four auxiliary Bylaw officers were hired and commenced their training in February.

Following is a month-to-month comparison chart on the number of violations that have been issued for the years 2009, 2010, 2011 and 2012:





2. Property Use

Customer Service Response

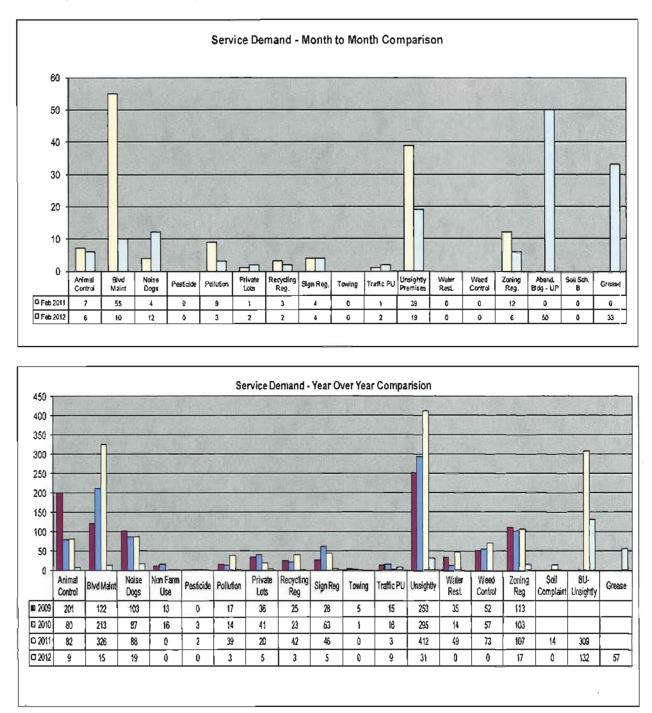
The average number of daily calls for service fielded by administration staff on property use issues for February 2012 was 16 – this includes voice messages, directly answered calls as well as emails; an increase of approximately 32% when compared to the number of daily service calls reported for the month of January 2012.

For February 2012, 116 inspection files were created and assigned for investigation and appropriate enforcement – a decrease of approximately 14.07% when compared to February 2011.

Enforcement Activity

- Bylaw Liaison Property Use Officers continue to be committed to the delivery of professional by-law enforcement in a timely and effective manner. The mandate is to achieve compliance with the City's regulatory by-laws through education, mediation and, as necessary, progressive enforcement and prosecution.
- Proactive enforcement efforts continue with regard to the abandoned/vacant home joint operations program with RCMP and Richmond Fire-Rescue that began in June 2011 and

The following charts delineate Property Use service demand, by type, for February 2011 and February 2012, as well as a year-over-year running comparison:



3. Grease Management Program

The Grease Management Inspector conducted 34 regulatory visits to food sector establishments during the month of February 2012. The enforcement efforts were focused on food

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establishments in the Alexandra Road and No 3 Road areas. There were eight (8) notices of bylaw violation issued during the month of February for failure to provide access to various grease traps.

4. Dispute Adjudication Program

There were no cases processed during the month of February 2012. The next hearing is scheduled for March 20, 2012.

5. Animal Control

- For the month of February 2012, there were 4 dog bite incidents reported.
- Staff issued 115 new dog licences during February 2012 to bring the total number of dogs licensed in Richmond for 2012 to 4,111. The number of dangerous dog licenses issued or renewed in Richmond as of February 2012 was 41. The deadline for reduced payment amounts is March 1, 2012.
- Officers within Community Bylaws responded to 3 requests for enforcement patrols during the month of February 2012.

6. Revenue and Expenses

The following information is a month to month analysis of February 2012 compared to February 2011.

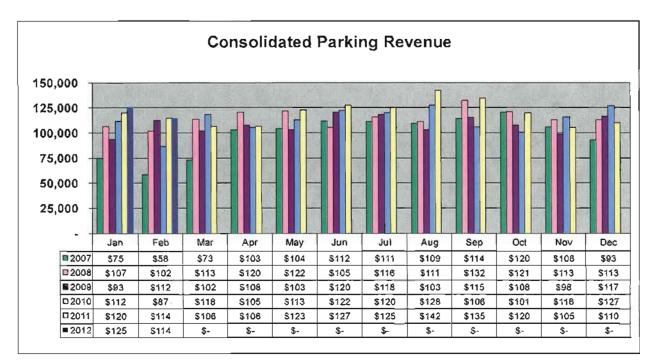
Consolidated Parking Program Revenue: The total of meter, monthly permit and enforcement revenue is approximately the same when compared to 2011. Revenues for February 2012 are \$114,086 compared to \$114,447 for the same period last year. Although enforcement revenue increased during this period, a combination of decreased montbly permit parking and the end of the City's involvement in the management of the Richmond Oval parkade attributed to the decrease from 2011. Note; in February 2011, the City netted \$3,458 in management fees for the operation of the Richmond Oval parkade.

Meter Revenue is down approximately 2.5% over the same period last year. Revenue for February 2012 is \$33,287 compared to \$34,136 for 2011. Meter revenue is fairly consistent given that there has not been any rate adjustments nor meter vandalism.

Permit Revenue is down approximately 16.0% over the same period last year. Revenue for February 2012 is \$8,702 compared to \$10,397 for 2011. This decrease is a result of many individual permit holders prepaying for several months in advance in January 2012.

Enforcement Revenue is up approximately 8.5% over the same period last year. Revenue for February 2012 is \$72,097 compared to \$66,456 for 2011. This is a result of increased enforcement efforts by our staff and use of auxiliary staff to address staff shortages.

The following chart provides a consolidated revenue comparison with prior years:



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Conclusion

Community Bylaw staff continue to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Wayne G. Mercer Manager, Community Bylaws (604.247.4601)

CT:ct



To:	Community Safety Committee	Date:	Apríl 17, 2012
From:	Phyllis L. Carlyle General Manager, Law & Community Safety	File:	12-8060-01/2011-Vol 01
Re:	Community Bylaws - March 2012 Activity Report		

Staff Recommendation

That the staff report titled Community Bylaws Monthly Activity (dated April 17, 2012, from the General Manager, Law & Community Safety), be received for information.

Sevens per P. Carlyle

Phyllis L. Carlyle General Manager, Law & Community Safety (604.276.4104)

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ROUTED TO:		CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Budgets Engineering Parks			Burnsper Mulife	
REVIEWED BY TAG	YES	NO	REVIEWED BY CAO Deputy TES NO	

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

- 1. Parking Program
- 2. Property Use
- 3. Grease Management Program
- 4. Animal Control
- 5. Adjudication Program
- 6. Revenue & Expenses

Analysis

1. Parking Program

Customer Service Response

The average number of daily calls for service fielded by administration staff on parking issues for March 2012 was 40 - this includes voice messages, directly answered calls as well as emails; an increase of approximately 7% when compared to the number of service calls reported for the month of February 2012.

Enforcement Activity

The number of parking violations that were either cancelled and/or changed to a warning for the month of March 2012 was 211; 7.94% of the violations issued in March 2012. The following list provides a breakdown of the most common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a)	Identity issues	7.58%
Section 2.1 (b)	Exception in Bylaw	1.90%
Section 2.1 (c)	Poor likelihood of success at adjudication	12.80%
Section 2.1 (d)	Contravention necessary - health related	0.47%
Section 2.1 (e)	Multiple violations issued for one incident	3.79%
Section 2.1 (f)	Not in the public interest	42.18%
Section 2.1 (g)	Proven effort to comply	31.28%

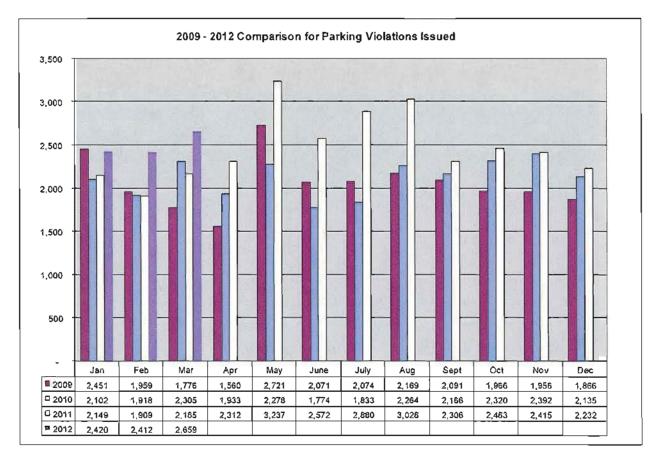
A total of 2,659 notices of bylaw violation were issued for parking and safety and liability violations within the City during the month of March 2012 - an increase of approximately 22.8% when compared to the number of violations issued during the month of March 2011.

Program Highlights

- Staff response to public complaints remains a priority, concerns included: truck staging on Mitchell Road; off-leash dogs at Garry Point and Accessible Parking Permits (APP) privilege abuse.
- New parking meters deployed at Gateway and the Chapel continue to operate trouble free.

- New parking meters successfully deployed at Hazelbridge.
- Staff met with Richmond Center for Disabilities (RCD) to discuss an integrated approach to improving regulations pertaining to Accessible Parking Permits (APP).
- No meter vandalism occurred during the month of March 2012, due to several internal efforts undertaken to mitigate these types of incidences.
- Planning involving parking considerations is currently being undertaken by staff for upcoming events: Tall Ships and Salmon Fest.

Following is a month-to-month comparison chart on the number of violations that have been issued for the years 2009, 2010, 2011 and 2012:



2. Property Use

Customer Service Response

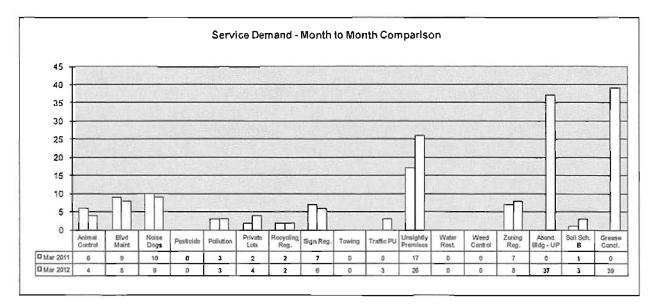
The average number of daily calls for service fielded by administration staff on property use issues for March 2012 was 19 – this includes voice messages, directly answered calls as well as emails; an increase of approximately 19% when compared to the number of daily service calls reported for the month of February 2012.

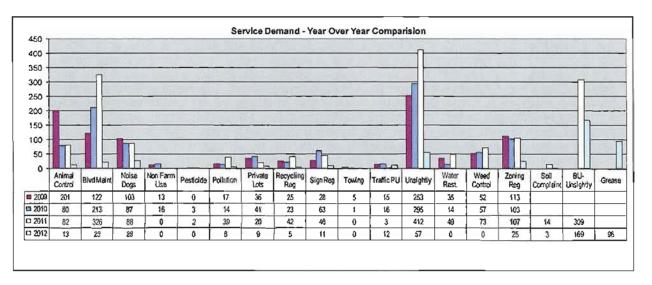
For March 2012, 113 inspection files were created and assigned for investigation and appropriate enforcement – an increase of approximately 77% when compared to March 2011.

Enforcement Activity

- Bylaw Liaison Property Use Officers continue to be committed to the delivery of professional by-law enforcement in a timely and effective manner. The mandate is to achieve compliance with the City's regulatory by-laws through education, mediation and, as necessary, progressive enforcement and prosecution.
- Proactive enforcement efforts continue with regard to the abandoned/vacant home joint operations program with RCMP and Richmond Fire-Rescue that began in June 2011 and there were 37 abandoned/vacant home inspections conducted during the month of March 2012.
- On March 10, 2012, staff conducted a 'sign scoop' patrol for unauthorized signs. The roadways patrolled included: Moncton, Chatham, Bayview, Ferndale, Katsura, Alberta, Granville Avenue, Blundell Road, No. 1 Road, No. 2 Road, No. 3 Road, Garden City Road, Gilbert Road, Steveston Highway and Westminster Highway. A total of 372 illegal signs were removed from City Property as follows:
 - 19 Sandwich Board Signs The Steveston area and No 2 Road had the most signs (25%), and then the Alderbridge area (20%).
 - 66 Free Standing Signs No 2 Road had the highest number (33%), followed by No. 1 Road (21%) and then the Katsura, Ferndale area (13%).
 - 287 Pole Signs No 1 Road had the highest number (45%), followed by No. 3 Road (25%) and then No 2 Road (16%).

The following charts delineate Property Use service demand, by type, for March 2011 and March 2012, as well as a year-over-year running comparison:





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3. Grease Management Program

The Grease Management Inspector conducted 39 regulatory visits to food sector establishments during the month of March 2012. There were seven (7) notices of bylaw violation issued during the month of March 2012.

4. Dispute Adjudication Program

There were 11 cases processed at the Adjudication Hearing held on March 20, 2012 - 11 allegations were deemed to have occurred and 1 case was a no show. The next Adjudication Hearing is scheduled for May 15, 2012.

5. Animal Control

- For the month of March 2012, there were 3 dog bite incidents reported.
- Staff issued 68 new dog licences during March 2012 to bring the total number of dogs licensed in Richmond for 2012 to 4,747. The number of dangerous dog licenses issued or renewed in Richmond as of March 2012 was 55.
- Officers within Community Bylaws responded to 3 requests for enforcement patrols during the month of March 2012.

6. Revenue and Expenses

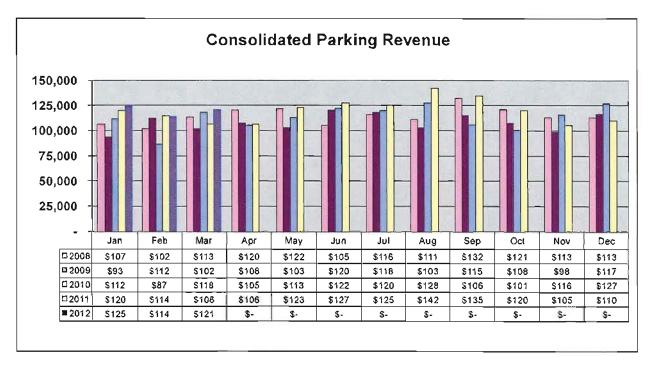
The following information is a month to month analysis of March 2012 compared March 2011.

Consolidated Parking Program Revenue: The total of meter, monthly permit and enforcement revenue increased by 13.7% over the same period last year. Specifically, consolidated revenues were \$120,748 for March 2012 compared to \$106,197 for March 2011.

Meter Revenue remained stable over the same period last year. Specifically, meter revenue was \$29,165 for March 2012 compared to \$29,781 for March 2011.

Permit Revenue was down 6.4% over the same period last year. Specifically, permit revenue was \$10,812 for March 2012 compared to \$11,558 for March 2011.

Enforcement Revenue was up 32.5% over the same period last year. Specifically, enforcement revenue was \$80,771 for March 2012 compared to \$60,944 for March 2011. This was a result of the effective use of auxiliary staff to cover staff absences this year.



The following chart provides a consolidated revenue comparison with prior years:

Conclusion

Community Bylaw staff continue to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Wayne G. Mercer Manager, Community Bylaws (604.247.4601)

ML:ml



Report to Committee

То:	Community Safety Committee	Date:	April 2, 2012
From:	Phyllis L. Carlyle General Manager, Law & Community Safety	File:	
Re:	Commercial Vehicle Traffic – 16000 Blk of River F	Road	

Staff Recommendation

That the proposed control and enforcement measures related to commercial vehicles on River Road as outlined in the staff report (dated April 2, 2012 by the General Manager of Law and Community Safety) be endorsed.

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Phyllis L. Carlyle General Manager, Law & Community Safety (604.276.4104)

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ROUTED TO:		CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Transportation RCMP – Richmond Detachment			Humans ser P. Carlyle
REVIEWED BY TAG	YES	NO	REVIEWED BY CAO Deputyes NO

Staff Report

Origin

During the open Council meeting of February 28, 2011, Council considered and adopted the following resolution:

Enforcement matters related to trucks in the vicinity of 16540 River Road, on River Road or No. 7 Road, be referred to staff with a report back through the Community Safety Committee.

The City of Richmond has received ongoing complaints in the area of the 16000 block of River Road and No. 7 Road for a number of years. Numerous collaborative steps have been taken by the RCMP and City staff to alleviate these ongoing issues with some success but the residents in the area are still noticing speeding vehicles, vehicles crossing the center line to turn and, in particular, large commercial vehicles disobeying a no turning sign at No. 7 Road.

Analysis

Specifically, Council has in discussion identified the following items for consideration in this report:

- 1. Truck traffic on River Road
- 2. Overweight vehicles on River Road
- 3. Speeding vehicles on River Road
- 4. Trucks turning left from westbound River Road onto southbound No. 7 Road
- 5. Trucks crossing the solid center line and potentially into oncoming traffic

To mitigate some of these issues several measures have been taken by the City. The opening of the Nelson Road Interchange has triggered truck access restrictions in the area as well as speed reductions on Westminster Highway. These restrictions have become enforceable by the RCMP and City Bylaw Officers. This is in addition to the turning restrictions into and out of some businesses, weight restrictions and traffic calming speed humps already in place on River Road.

A number of these issues were referred to the RCMP for enforcement action with the collaborative assistance of the City's Community Bylaws staff. Several joint enforcement projects were undertaken by the RCMP and Community Bylaws in an attempt to address these issues.

River Road in the area of the 16000 block is a two-lane asphalt municipal roadway that allows for vehicle traffic in an easterly and westerly direction. The two opposing traffic lanes are divided by a double solid yellow line with a short section in the 19,000 block delineated by a broken centerline. The roadway for the most part from No. 6 Road easterly to No 7 Road and beyond has no shoulder and, in many areas, is bordered by a large, water-filled ditch on the south side and businesses or housing directly adjacent to the north edge. There is a single painted white line to define the roadway edges on both sides. The road surface is generally in good repair and is flat with some curves.

The area is not conducive to effective enforcement activities as there are very few areas to safely stop vehicles of any size especially large commercial vehicles.

In reference to the specific complaint areas:

1. Truck Traffic on River Road

This particular stretch of River Rd has several legitimate businesses along the south side most catering to or requiring the attendance of large commercial vehicles. There are also a number of like businesses on the north side. During the regular work week, a wide variety of commercial vehicles do utilize this roadway. The overwhelming majority access the area via northbound No. 6 Road and exit the area via the same route.

• Recommendation to retain present access on this issue.

2. Overweight vehicles on River Road

Between the intersections with No. 6 Road and No. 7 Road, there is no weight limit imposed on vehicles traveling on River Road. There is a 9-ton weight limit on River Road east of No. 7 Road for vehicles traveling through the area but this restriction does not apply to vehicles that are making local deliveries or pick ups. However, these vehicles are required to travel by the shortest route to the destination within the weight limited segment of River Road. As mentioned, the area does not allow for the safe stopping or weighing of vehicles due to the narrow roadways. In our enforcement activities there were no commercial vehicles stopped that did not have legitimate business on the roadway. Although there may be vehicles using this roadway that do not have business there, it is so sporadic that enforcement would havelittle affect on it.

• Recommendation to continue random enforcement of commercial vehicles in this area using RCMP and Community Bylaws staff.

3. Speeding vehicles on River Road

The speed limit on River Road between No. 6 Road and No. 7 Road is posted 50 km/h for all vehicles. East of No. 7 Road there is a speed limit of 30 km/h for commercial vehicles only and a small stretch of residential properties that is posted 30 Km/h for all vehicles. This residential area has several speed humps installed as well. Several roving and static speed enforcement operations have been conducted along River Road. A number of violations have been issued mostly to private vehicles with few large commercial vehicles found in violation. The number of speeding violations noted is relatively small compared with the number of vehicles traveling the roadway.

• Recommendation to continue random enforcement operations for speed limits along this portion of River Road.

4. Trucks turning left to southbound No. 7 Road (from westbound River Road)

Commercial trucks over 9t are permitted to turn left from River Road to No.7 Road (westbound to southbound). There is no signage in place to restrict this movement. However, because of the new weight restriction on Westminster Hwy (between No.6 Road and Nelson Road), any southbound commercial truck on No. 7 Road must turn right onto Cambie Road and head westbound so that they do not continue to Westminster Hwy. Appropriate regulatory signage to direct this movement was installed last year.

• Recommendation to continue active enforcement of regulations at No. 7 Road and Cambie Road.

5. Trucks crossing the center line and into oncoming traffic.

This is a common type complaint with large commercial vehicles. On multiple lane roadways it is less of a problem; however, people often complain about trucks occupying multiple lanes to negotiate turns. River Road at this location is very narrow and the driveways into many of the businesses are bordered by large ditches making entering and exiting these businesses quite difficult for large trucks. The *Motor Vehicle Act* permits large commercial vehicles to occupy oncoming and adjacent lanes in order to safely negotiate corners. Often this is the only way a vehicle can make turns without striking a fixed object or ending up in a ditch.

• Recommendation to continue on-going enforcement to ensure that large commercial vehicles are using this procedure in a safe and proper manner.

Financial Impact

None

Conclusion

The Richmond detachment of the RCMP will continue to provide collaborative enforcement on a random basis along with staff from Community Bylaws in order to regulate the use of River Road and connecting roadways by commercial vehicles.

Wayne G. Mercer Manager, Community Bylaws (604.247.4601)

WGM:wgm