

Community Safety Committee

Anderson Room, City Hall 6911 No. 3 Road Tuesday, May 10, 2016 4:00 p.m.

Pg. # **ITEM MINUTES** CS-5 Motion to adopt the minutes of the meeting of the Community Safety Committee held on April 12, 2016. NEXT COMMITTEE MEETING DATE June 14, 2016, (tentative date) at 4:00 p.m. in the Anderson Room LAW AND COMMUNITY SAFETY DIVISION COMMUNITY BYLAWS MONTHLY ACTIVITY 1. REPORT **MARCH 2016** (File Ref. No.) (REDMS No. 4973868 v. 2) **CS-20** See Page CS-20 for full report Designated Speaker: Phyllis Carlyle STAFF RECOMMENDATION That the staff report titled "Community Bylaws Monthly Activity Report -March 2016", dated April 11, 2016 from the General Manager, Law and Community Safety, be received for information.

	Com	nmunity Safety Committee Agenda – Tuesday, May 10, 2016		
Pg. #	ITEM			
	2.	RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – MARCH 2016 (File Ref. No. 09-5000-01) (REDMS No. 4981183)		
CS-28		See Page CS-28 for full report		
		Designated Speaker: Fire Chief John McGowan		
		STAFF RECOMMENDATION		
		That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - March 2016", dated April 13, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information.		
	3.	RICHMOND RCMP CLEARANCE RATES 2014 (File Ref. No. 09-5000-01) (REDMS No. 4942481 v. 9)		
CS-38		See Page CS-38 for full report		
		Designated Speaker: Supt. Renny Nesset		
		STAFF RECOMMENDATION		
		That the report titled "Richmond RCMP Clearance Rates 2014," dated April 29, 2016 from the Officer in Charge, Richmond RCMP, be received for information.		
	4.	RCMP'S MONTHLY REPORT – MARCH 2016 ACTIVITIES (File Ref. No. 09-5000-01) (REDMS No. 4966872 v. 3)		
CS-44		See Page CS-44 for full report		
		Designated Speaker: Supt. Renny Nesset		
		STAFF RECOMMENDATION		
		That the report titled "RCMP's Monthly Report – March 2016 Activities," – dated April 29, 2016 from the Officer in Charge, Richmond RCMP, be received for information.		

Pg. # ITEM

5. RESPONSE TO PROVINCIAL REVIEW OF THE RCMP AUXILIARY CONSTABLE PROGRAM

(File Ref. No. 09-5140-00) (REDMS No. 4986641 v. 2)

CS-62

See Page CS-62 for full report

Designated Speaker: Supt. Renny Nesset

STAFF RECOMMENDATION

- (1) That the staff report titled "Response to Provincial Review of the RCMP Auxiliary Constable Program" be forwarded to the Ministry of Public Safety and Solicitor General, in response to their request for written feedback by May 25, 2016 and to the Union of BC Municipalities (UBCM) for information; and
- (2) That the Ministry of Public Safety and Solicitor General be advised that the City of Richmond would be pleased to participate in further consultation and stakeholder meetings.

6. FIRE CHIEF BRIEFING

(Verbal Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

- (i) Richmond Fire-Rescue Participation Public Works Open House
- (ii) Doors Open Richmond

7. RCMP/OIC BRIEFING

(Verbal Report)

Designated Speaker: Supt. Renny Nesset

Items for discussion:

- (i) Project SWOOP
- (ii) Update on prolific offender file
- (iii) Command vehicle as 'pop up' detachment
- (iv) Richmond Identify "most wanted" webpage

Pg. # ITEM

8. **COMMITTEE STANDING ITEMS**

- (i) E-Comm
- (ii) Emergency Services
- (iii) Block Watch

9. MANAGER'S REPORT

ADJOURNMENT





Community Safety Committee

Date:

Tuesday, April 12, 2016

Place:

Anderson Room

Richmond City Hall

Present:

Councillor Bill McNulty, Chair

Councillor Derek Dang Councillor Ken Johnston Councillor Alexa Loo Councillor Linda McPhail

Also Present:

Councillor Carol Day (entered at 4:15)

Call to Order:

The Chair called the meeting to order at 4:00 p.m.

A moment of silence was observed in honour of RCMP Constable Sarah

Beckett.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held

on March 15, 2016, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

May 10, 2016, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATIONS

1. Brian Hobbs, Royal Canadian Marine Search and Rescue (RCMSAR), provided boating safety information (copy on file, City Clerk's Office) and provided an update on RCMSAR activities, noting that (i) RCMSAR membership has grown and receives many applicants, (ii) RCMSAR has locations in the North Arm and in Steveston, (iii) response time from Steveston has been reduced to 15 minutes, (iv) RCMSAR is active in attending community events, (v) in the long term, RCMSAR will be reviewing potential sites in the North Arm for relocation, (vi) RCMSAR receives funding from the Federal Government, Provincial Government grants and public donations, (vii) RCMSAR utilizes City's facilities such as the Steveston Outdoor pool for training, and (viii) RCMSAR is seeking support from the City with respect to formalizing costs to using City facilities.

In reply to queries from Committee, Mr. Hobbs, noted that (i) volunteer hours have been distributed to the increase of volunteers, (ii) RCMSAR operates all year round, and (iii) RCMSAR participates in training with the RCMP.

As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

That staff work with the Royal Canadian Marine Search and Rescue to mitigate various expenses where community facilities have been used for the purposes of training and fundraising, and report back.

CARRIED

COUNCILLOR LINDA MCPHAIL

2. LOWERING THE SPEED LIMIT IN URBAN AREAS (File Ref. No.)

Discussion took place regarding (i) policy recommendations made by the Provincial Health Officer to reduce speed limits, (ii) survivability of lower velocity crashes, (iii) impacts to traffic and enforcement, and (iv) implementation of lower speed limits in other jurisdictions.

In reply to queries from Committee, Victor Wei, Director, Transportation, noted that (i) otherwise posted, the *Motor Vehicle Act* limits speed to 50 km/h in urban areas and 20 km/h in laneways, (ii) reducing the speed limit to 30 km/h in urban areas will have enforcement and signage challenges, (iii) there are areas in the city where a speed limit of 30 km/h is appropriate, (iv) roads are formally classified in the City, and (v) the proposed policy recommendations will require further review with the Provincial government and municipalities, and staff will report back to Committee on the matter.

Discussion ensued with regard to (i) the potential effect of lower speed limits on reducing casualties, (ii) reducing speed limits in high pedestrian areas, and (iii) the placement of signage in school zones.

As a result of the discussion, staff were directed to provide Committee with information related to the traffic enforcement tickets issued for infractions such as speeding and distracted driving and review the placement of speed limit signs in school zones, and report back.

Discussion ensued regarding potential conflict with farming vehicles and increasing the number of speed limit signs in the city.

In reply to queries from Committee, Renny Nesset, Officer in Charge, Richmond RCMP, noted that an update will be provided on a traffic incident on Westminster Highway.

3. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - FEBRUARY 2016

(File Ref. No.) (REDMS No. 4948259)

In reply to queries from Committee, Michelle Orsetti, Acting Manager, Community Bylaws, noted that (i) the increase in enforcement activity in 2016 compared to the previous year may reflect the recent changes to noise and construction sign regulations, (ii) real estate signs are prohibited on City property, (iii) individuals can report real estate sign violations to City Bylaws, and (iv) the fine for grease management violations is \$150.00.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report – February 2016", dated March 14, 2016, from the General Manager, Law and Community Safety, be received for information.

CARRIED

4. RICHMOND-FIRE-RESCUE MONTHLY ACTIVITY REPORT – FEBRUARY 2016

(File Ref. No. 09-5000-01) (REDMS No. 4917696)

Fire Chief John McGowan reviewed Richmond Fire Rescue's (RFR) monthly activities, noting that structure fires are being contained and that an increase in the number of medical calls may be contributing to the trend of an overall increase to service calls.

Fire Chief McGowan offered comments on service calls to high rise buildings, noting that RFR has the capacity to respond to calls in high rise buildings; however additional time may be required for access.

In reply to queries from Committee, Fire Chief McGowan noted that the Vancouver International Airport (YVR) responds to incidents within its facilities and RFR can respond if required. He acknowledged the new developments surrounding YVR, noting that RFR is reviewing the service levels required for these areas.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – February 2016", dated March 15, 2016, from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

5. RICHMOND RCMP BLOCK WATCH PROGRAM

(File Ref. No. 09-5000-01) (REDMS No. 4961080)

Edward Warzel, Manager, RCMP Administration, reviewed the Block Watch Program and offered comments on the Program's growth. He added that a survey conducted on the Program will require further analysis.

Discussion ensued regarding (i) City management of the Program, (ii) registration requirements for Block Watch Captains, (iii) the limited response to the survey, (iv) conducting the survey in different languages, (v) the timeline to enhance the Program, (vi) assigning a City staff member to oversee the Program, (vii) the administrative role of City staff in the organizational structure of the Richmond RCMP, and (viii) the operational function of the Program being managed through the Richmond RCMP.

As a result of the discussion, staff were directed to provide Committee with an organizational chart of the Richmond RCMP in relation to the role of City staff and the Block Watch Program.

Discussion then ensued with regard to (i) encouraging community engagement in the Program, (ii) managing the Program through the community, and (iii) staff providing a report on the matter by July 2016.

It was moved and seconded

- (1) That the staff report titled 'Richmond RCMP Block Watch Program', dated March 21, 2016 from the Officer In Charge, Richmond RCMP, be received for information; and
- (2) That staff review the Block Watch Program and report back by July 2016.

CARRIED

RCMP'S MONTHLY REPORT – FEBRUARY 2016 ACTIVITIES (File Ref. No. 09-5000-01/2016-Vol 01) (REDMS No. 4936385 v. 3)

Supt. Nesset reviewed the RCMP's February 2016 activities and offered comments on (i) the crime clearance rate, (ii) definitions of solved cases, and (iii) ways to increase police presence and visibility. He added that staff are reviewing the policing survey and will report back to Committee.

In reply to queries regarding fluctuations in the number of thefts from motor vehicles, Supt. Nesset noted that offenders may focus efforts on other crime types and statistics are comparable to the five year average. He added that crime analysts can provide investigators information related to crime hotspots. He further noted that there has been an increase in sexual offenses and a reduction in robberies compared to the same time in 2015.

It was moved and seconded

That the report titled "RCMP's Monthly Report – February Activities 2016", – dated March 14, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

7. FIRE CHIEF BRIEFING

(Verbal Report)

(i) McHappy Day

Fire Chief McGowan noted that RFR is participating in McHappy Day on May 4, 2016, and that the event will take place at the Blundell, Ironwood Plaza and Alderbridge McDonalds locations.

(ii) Joint RFR/RCMP Summer Camps

Fire Chief McGowan noted that Camp Courage is a joint project by RFR and the Richmond RCMP, hosting approximately 30 youths between the ages of 9 to 12. He added that the camp is scheduled for the summer and will give youth the opportunity to participate in firefighting and policing skills.

(iii) Danielle Dubet

Fire Chief McGowan wished to commend RFR member, Danielle Dube for her athletic achievements in the University of British Columbia.

8. EMERGENCY PROGRAMS

(Verbal Report)

(i) Emergency Planning Week – May 1 to 7, 2016

Lainie Goddard, Manager, Emergency Programs, advised that Emergency Preparedness week will take place beginning on May 1, 2016, and that an information booth will be located in City Hall and the Works Yard. She added that Council is invited to attend an upcoming presentation on personal preparedness.

(ii) Public Works Open House – May 14, 2016

Ms. Goddard noted that the Public Works Open House is scheduled for May 14, 2016.

(iii) Earthquake Preparedness

Ms. Goddard noted that the City, RFR and the Richmond RCMP hosted an Earthquake Preparedness presentation on April 6, 2016 in City Hall, and added that the event was well attended.

9. RCMP/OIC BRIEFING

(Verbal Report)

(i) New Vancouver International Airport Office

Supt. Nesset advised that the RCMP has been provided office space within the YVR terminal and added that Council members or staff are invited to tour the site.

(ii) Mental Health Presentation (by Cst. Heather Hall, Mental Health Coordinator)

With the aid of a PowerPoint presentation, (attached to and forming part of these minutes as Schedule 1) Constable Heather Hall, Mental Health Coordinator, Richmond RCMP, spoke on topics related to policing and mental health in the city, noting that policing incidents involving mental health have increased.

Discussion ensued with respect to (i) support provided by the Province and resources required to address mental health issues in the community, (ii) the impact of mental health issues on the community, and (iii) the impact of mental health issues on hospital and first responder resources.

In reply to queries from Committee, Cst. Hall noted that there are some spaces available in the Assertive Community Treatment (ACT) Team, managed by Vancouver Coastal Health (VCH) and added that there is a proposal to have an ACT Team dedicated for Richmond.

Discussion ensued with regard to advocating the Provincial government for an ACT Team in the city and Phyllis Carlyle, General Manager, Law and Community Safety, noted that staff can discuss the matter with VCH.

10. COMMITTEE STANDING ITEMS

(i) E-Comm

The Chair advised that E-Comm is considering adding a Vice-Chair position to the E-Comm Board in the next 16 months.

(ii) Emergency Services

Emergency Services was discussed earlier in the meeting.

(iii) Block Watch

Block Watch was discussed earlier in the meeting.

ADJOURNMENT

It was moved and seconded *That the meeting adjourn (5:57 p.m.).*

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, April 12, 2016.

Councillor Bill McNulty	Evangel Biason
Chair	Legislative Services Coordinator

LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE - **CONNECTED TO OUR COMMUNITIES**

RCMP Richmond and Mental Health

April 2016 For Richmond City Hall Community Safety

Cst. Heather Hall

Royal Canadian Gendarmerle royale Mounted Police du Canada munity Safety Committee in the minutes of the munity Committee in the munity Safety S

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RICHMOND RCMP & MENTAL HEALTH

- Richmond RCMP in 2007 determined that Mental Health calls to the Police were increasing and determined that a proactive approach to mental health in the community be a priority
- The Community of Richmond has embraced the role of the Mental Health Officer and many positive partnerships have been formed



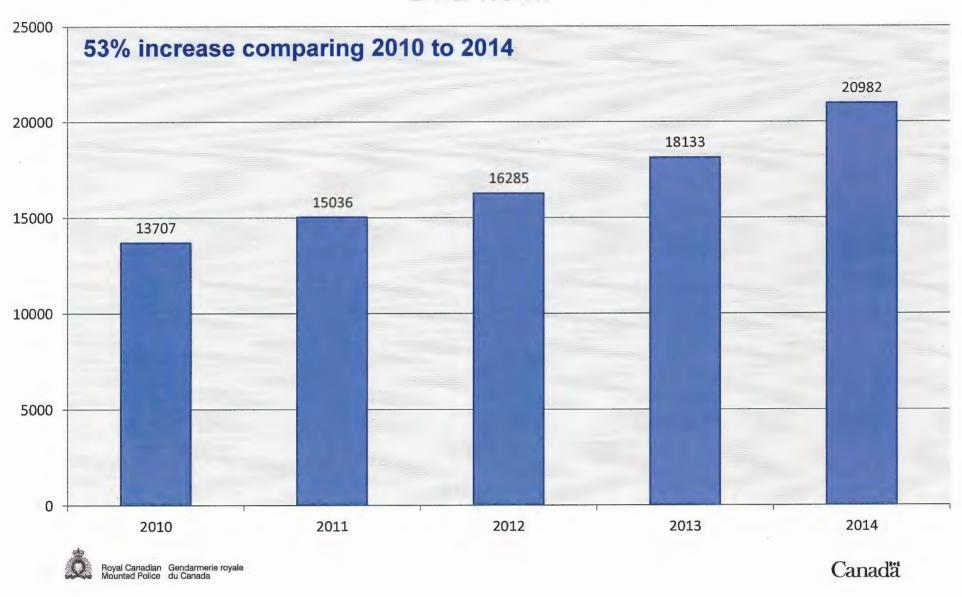
Richmond Detachment

Facts and Stats:

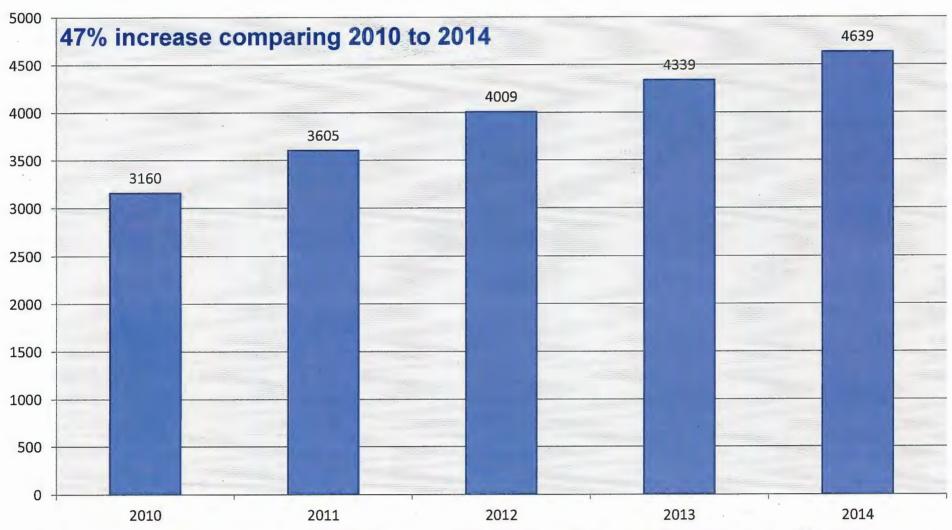
- Approximately 1 in 20 (5%) police dispatches or encounters involve persons with mental health problems, with rates ranging from 1% to 31%.
- About 2 in 5 (40%) people with mental illness have been arrested in their lifetime, ranging from 11% to 63%.
- Approximately 3 in 10 (30%) people with mental illness have had the police involved in their care pathway, with prevalence ranging from 15% to 52%.
- Over 50% of people with mental illness have a co-occurring substance use disorder
- 30-35% of Canada's homeless population suffer from some form of mental illness



LMD RCMP



VANCOUVER COASTAL HEALTH



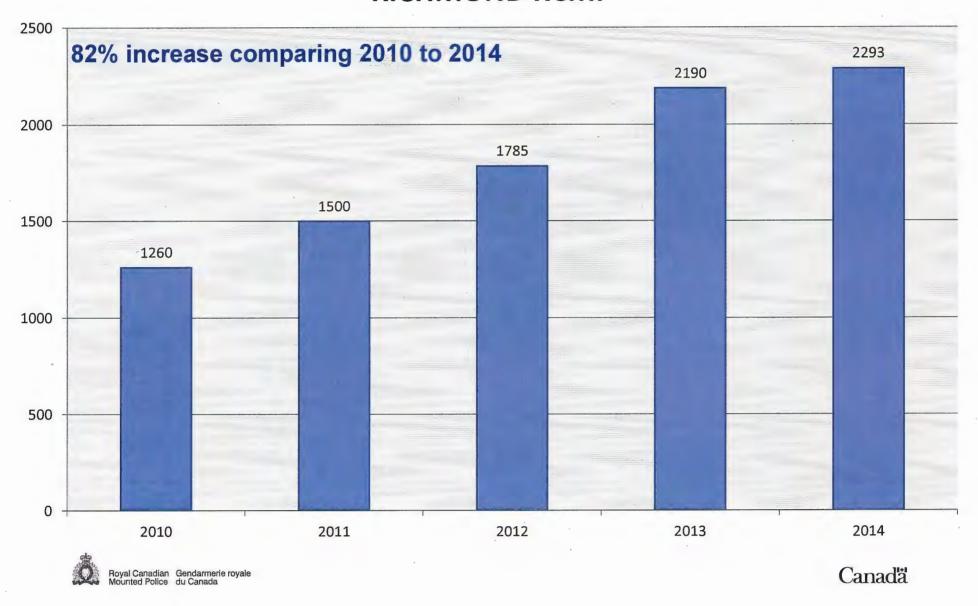
Includes Detachment totals from Bowen Island, North Vancouver, Richmond, Squamish, Sunshine Coast, University and Whistler/Pemberton

Royal Canadian Gendarmerie royale du Canada

Canada

Canada

RICHMOND RCMP



Role of the Mental Health Constable

- Build/maintain partnerships with the Richmond Mental Health Community
- Ensure Richmond members are appropriately trained to deal with persons suffering from a mental health crisis
- Participate in community initiatives committees and education opportunities
- Be responsible for files involving high-risk/chronic clients in the Community
- Liaise with Crown Counsel when a Mental Health client is criminally charged
- Provide on-going support and consultation for Members in the field on a mental health call
- Conduct file reviews of all Mental Health calls



Contact information:

- Cst. Heather HALL
 - 604-207-4764
 - 778-990-6358

»Discussion?

QUESTIONS?





Report to Committee

To:

Community Safety Committee

Date:

April 11th, 2016

From:

Phyllis L. Carlyle

File:

General Manager, Law and Community Safety

Re:

Community Bylaws Monthly Activity Report - March 2016

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report – March 2016", dated April 11, 2016 from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle

General Manager, Law & Community Safety

(604-276-4104)

REPORT CONCURRENCE				
ROUTED TO:	CONCURRENCE			
Finance Division Parks Services Engineering				
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	DW			
APPROVED BY CAO				

Staff Report

Origin

This monthly activity report for the Community Bylaws Department provides information on each of the following areas:

- 1. Property use
- 2. Grease management program
- 3. Parking program
- 4. Adjudication program
- 5. Animal control
- 6. Revenue & expenses

This report supports Council's Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

1. Property Use

Customer Service Response

An average of 14 daily calls for service were fielded by administrative staff in March 2016. These calls for service include voice messages, directly-answered calls and emails. There was no change to the volume of calls compared to the number of calls that were fielded in February 2016. There was a minimal increase when compared to the number of calls fielded in March 2015.

Enforcement Activity

Property Use Officers handled 181 new investigational files during the month of March 2016. This activity represents a decrease of 6.7% compared to February 2016 and a decrease of 13.4% compared to the number of files that were handled in March 2015.

Staff continue to monitor the number of abandoned and vacant homes within the municipality and the City currently has 23 residences on the "Abandoned/Vacant Home Joint Operations" list.

April 11, 2016 - 3 -

Figures 1a, 1b and 1c compare property use service demand for March 2016 by issue and by year.

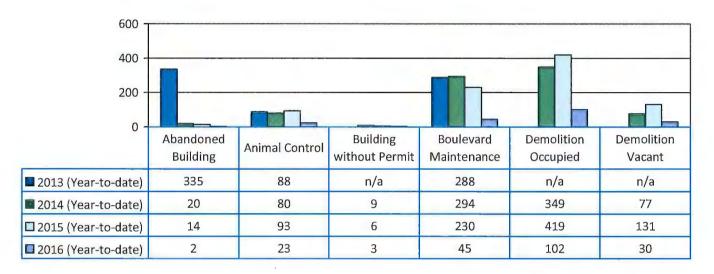


Figure 1a: Service Demand Comparison

1. In 2013 all vacant properties were categorized as abandoned buildings. As of 2014 three categories were created - "Demolition Occupied", "Demolition Vacant" and "Vacant Building" (commercial).

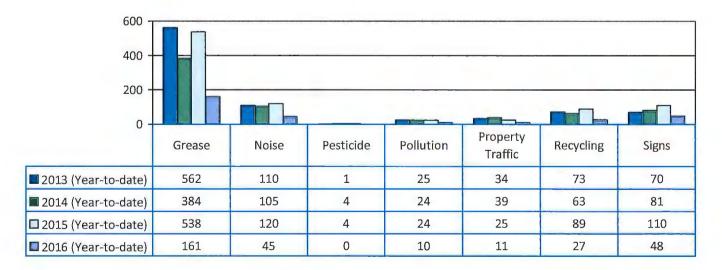


Figure 1b: Service Demand Comparison

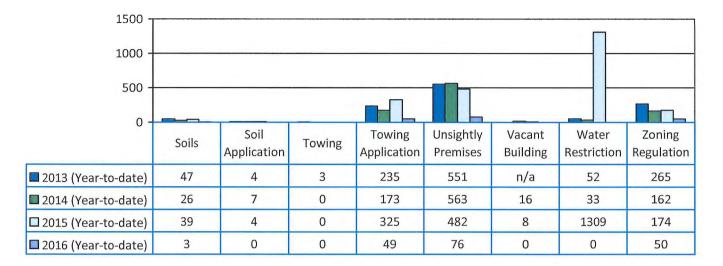


Figure 1c: Service Demand Comparison

2. Grease Management Program

The Grease Management Inspector conducted 89 regulatory visits at 79 food sector establishments, 77 of these inspections were concluded during March 2016. These inspections resulted in the issuance of 6 bylaw violations, with 6 infractions being amended to a warning. These tickets were changed to warnings at the discretion of the Inspector as all were new business owners who quickly complied once they were educated on the bylaws.

3. Parking Program

Customer Service Response

An average of 30 daily calls for service were fielded by administration staff in March 2016. These calls for service include voice messages, directly-answered calls and emails. This activity represents a decrease of 16.7% compared to the number of calls that were fielded in February 2016 and an increase of 20.0% compared to the number of calls that were fielded in March 2015. There was also an average of 2.5 daily E-comm calls for service which were responded by Parking and Animal Control Officers.

Enforcement Activity

A total of 3,423 violations were issued for parking, safety and liability infractions during the month of March 2016. This activity represents an increase of 5.0% compared to the number of violations that were issued in February 2016 and an increase of 3.5% compared to March 2015.

Figure 2 compares the number of violations issued by month from 2013 through to 2016.

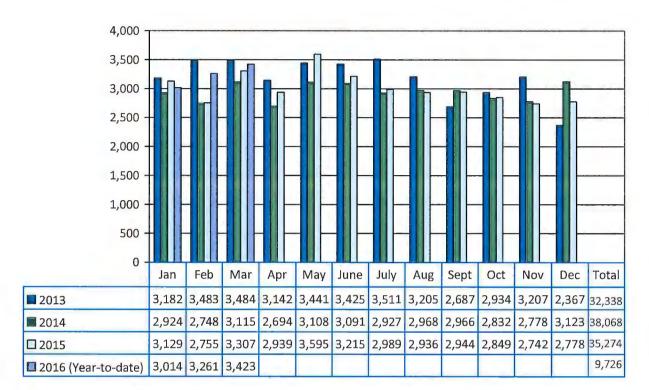


Figure 2: 2013 - 2016 Comparison for Parking Violations Issued

In March 2016, 241 violations were changed to warnings, which represent approximately 7% of the tickets issued during the month. The following table provides a breakdown of the common reasons for the cancellation of bylaws violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections.

Identity issues	- 21
Exception specified under this bylaw or other bylaw	7
Poor likelihood of success at adjudication for the City	33
Contravention was necessary for the preservation for health and safety	0
Multiple violations issued for one incident	5
Not in the public interest	12
Proven effort to comply	80
Administrative Entries	93
TOTAL:	241
	Exception specified under this bylaw or other bylaw Poor likelihood of success at adjudication for the City Contravention was necessary for the preservation for health and safety Multiple violations issued for one incident Not in the public interest Proven effort to comply Administrative Entries

4. Adjudication Program

A total of 8 adjudication cases were scheduled for March 29, 2016, resulting in 6 violations upheld and 2 violations dismissed. The next adjudication hearing is scheduled for June 28, 2016.

5. Animal Control

The Community Bylaw Division issued 105 new dog licences during March 2016. This activity represents a decrease of 41.3% compared to the number of licenses issued in February 2016 and a decrease of 5.4% compared to the number of licenses issued in March 2015.

In March 2016 the Animal Control Officer issued 35 tickets related to various dog violations. The Officer conducted patrols of the following locations:

- Manoah Steeves Neighbourhood School Park
- Garry Point Park
- South Arm Park
- Westwind Neighbourhood School Park
- Shell Road Trail
- Terra Nova

- MacDonald Beach
- Steveston Community Park
- Imperial Landing Park
- Britannia Heritage Shipyard Park
- Great West Cannery Park
- T. Homma Neighbourhood Park
- Mariner's Village Park

At the end of March 2016 there were 6359 dogs licensed within the City which includes 92 "dangerous dog" licenses. Animal Control Officers responded to a total of 3 dog bite incidents during this month, all of which resulted in "dangerous dog" investigations. The Animal Control Officer has maintained consistent follow up and enforcement to ensure all dogs registered with the City have valid dog licences.

Financial Impact

6. Revenue and Expenses

The following information is a month by month analysis of March 2016 compared to March 2015.

Consolidated Parking Program Revenue: The total of meter, monthly permit and enforcement revenue increased by 7.1% over the same period last year to \$192,043 in March 2016 from \$179,265 in March 2015.

Meter Revenue increased by 134.7% over the same period last year to \$75,576 in March 2016 from \$32,207 in March 2015. At this time last year, the old meters were being replaced with the new meter program. A number of old meters had experienced vandalism and theft and were not repaired until the new meters were installed. This revenue should be more consistent year to year over the next couple of months. The meter revenue budgeted for March 2016 was \$53,400.

Permit Revenue decreased by 27.6% over the same period last year to \$13,938 in March 2016 from \$19,239 in March 2015. The permit revenue budgeted for March 2016 was \$12,000.

-7-

Enforcement Revenue decreased by 19.8% over the same period last year to \$102,529 in March 2016 from \$127,819 in March 2015. The enforcement revenue budgeted for March 2016 was \$85,600.

Figure 3 compares consolidated revenue by month from 2013 to 2016:



Figure 3: Consolidated Parking Revenue (000's)

Conclusion

The property use service demand is consistent with previous years. For March: illegal real estate directional signs on City property and construction noise sign complaints were trending higher. As both the real estate and construction industries are educated on City bylaws, these types of complaints should decrease. Vacant and abandoned properties and non-farm use (soil) applications are trending lower.

Overall, the consolidated parking program revenue is higher compared to the previous three years in the same period. Even though enforcement revenue is trending lower than previous years, parking meter revenue is trending significantly higher. Higher parking meter revenue is a result of better efficiencies with the new City meters; an increase in demand for parking spaces due to a higher population density; and solid education and enforcement efforts by Bylaw Officers.

The number of dog licences purchased or renewed in March is trending lower from the previous month as most dog owners renew their licences at the beginning of the year. Of all the dogs licensed in the City, approximately 1.4% have been classified as "dangerous dogs" either by breed or by circumstance. The summer dog canvassing program will focus on park and dyke patrols and door to door licensing of dogs where owners have failed to do so voluntarily.

Community Bylaw staff will continue to monitor the above trends and performance indicators.

Michelle Orsetti

Acting Manager, Community Bylaws (604-204-8551)

MO:stl



Report to Committee

To:

Community Safety Committee

Date:

April 13, 2016

From:

John McGowan

Fire Chief, Richmond Fire-Rescue

File:

09-5000-01/2016-Vol

01

Re:

Richmond Fire-Rescue Monthly Activity Report - March 2016

Staff Recommendation

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - March 2016", dated April 13, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan Fire Chief (604-303-2734)

Att. 2

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

REVIEWED BY STAFF REPORT /
AGENDA REVIEW SUBCOMMITTEE

APPROVED BY CAO

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada, through the delivery of its programs and services. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events and community activities. During March 2016 the following took place:

- Public Education and Fire Safety Trailer visits to: Woodward Elementary School, Settlement Workers in School (SWIS) Office, McKay School Information Workshop for Newcomers, Blair Elementary School, Richmond Jewish School, West Richmond Community Centre, Blundell Elementary School, Kidd Elementary School and Maple Lane Elementary School.
- Fire Hall Tours provided to the 9th Richmond Cub Group and British Columbia Institute of Technology (BCIT) Aerospace Cadets.

Staff engaged with over 420 children and adults in the community providing fire safety and harm reduction information.

Safety messaging for March 2016 focused around the BC Government, ICBC and the police monthlong distracted driving campaign highlighting the dangers of distracted driving. Other community messages for March 2016 included information on the importance of checking Smoke Alarms and changing the batteries regularly. Facebook posts and fire hall sign messages were used to share key safety points regarding RFR's focus areas.

Emergency Response

Richmond Fire-Rescue's goal is to respond to events in an efficient and effective manner where loss of life, reduction of property damage and protection of the environment is mitigated.

There were 19 fires in March 2016. Fire damage and property losses during the month are estimated at \$447,150. This total includes \$402,100 for building/asset loss and \$45,050 for content loss. The total building/asset and content value at risk was estimated to be \$7,227,700 and the total value preserved was \$6,780,550. These numbers translate to 94% of value protected (Figure 1).

Figure 1: Fire Calls By Type and Loss Estimates – March 2016						
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family Multi family	4 3	3,000,000 3,241,000	500 400,000	9,00,000	50	3,899,450 2,841,000
Commercial / Industrial	1	-	-	85,000	45,000	40,000
Fire – Outdoor	7	200	100	-	-	100
Vehicle	4	1,500	1,500	_		-
Totals*	19	6,242,700	402,100	985,000	45,050	6,780,550

^{*}The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable March 2016 incidents:

- Structure (house) fire at Francis Road. Fire fighters completing their investigation discovered
 a fire that incorporated approximately 10% of the rear of the building. A rapid fire attack was
 initiated and the fire was knocked down quickly. The Fire Investigator attended the scene to
 determine cause and origin of the fire.
- Structure (townhouse) fire on Moffatt Road. A townhouse of approximately 1500 square feet
 was discovered to have 60% of the building on fire. The fact that the building was 60%
 involved in fire is important as the initial fire attack was initiated by fire crews from the
 exterior of the building. Once the fire was controlled and under 20% involved in fire; the fire
 fighters entered the structure to complete extinguishment. One occupant was injured in the
 fire.
- Structure (high rise apartment) fire located at Buswell Street. A 14 storey high rise building had a small fire in the kitchen of a single apartment. The fire occurred as a result of unattended cooking. High rise firefighting protocols were used to ensure an efficient and effective response.

RFR crews responded to multiple serious incident and medical calls, including:

- A Heroin overdose on Gilbert Road. The patient was resuscitated after NARCAN was administered by the attending BC Ambulance Services crew.
- Hazardous material incident on Miller Road. RFR crews attended and discovered four Canine Behavioural School (CBS) Officers and a canine unit had been exposed to liquid Nicotine. The officers were sent to Richmond General Hospital where exposure was deemed mild. RFR crews determined the liquid to be sealed and safe. The liquid was then disposed of by Terivta.
- Assistance provided following a motor vehicle incident on No 9 Road. Crews aided the coroner and provided site wash down of the area.

A summary of 9-1-1 emergency response statistics is found in Attachment 1, in Tables 1, 2, 3 and 4. The location of fire, medical and motor vehicle incident calls in March 2016 are depicted in Attachment 2, in Figures 1, 2 and 3.

Financial Impact

None

Conclusion

During March 2016, calls for emergency response increased by 13.8 percent over March 2015. The largest component of change was in the area of medical response, specifically breathing and heart related events. RFR will monitor these medical event types to identify on going trends and potential solutions.

The continued increase in emergency response has a direct impact on unit availability, response times, availability for non-emergency operations and in-service training. RFR will review the available statistics and amend resource allocation as necessary.

John McGowan

Fire Chief

(604-303-2734)

TW:js

4981183

Att. 1: Suppression Activity

Att. 2: Location of March's Fire, Medical and MVIs

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in March 2015 and 2016. In March 2016, there were a total of 867 incidents, compared to 762 in March 2015. This represents an increase of 13.8%. The increase in call volumes was primarily in medical related incident types.

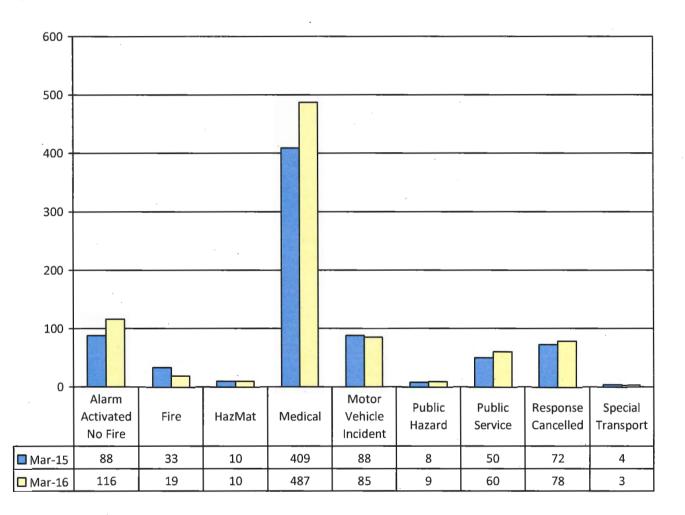


Table 1: March 2015 & 2016 Calls for ServiceVolumes

Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprised 56% of the total emergency responses for RFR during the month of March. A detailed breakdown of the medical incidents for March 2015 and 2016 is set out in the following table by sub-type. There were a total of 487 medical incidents in March 2016 compared to 409 in March 2015, an increase of 19%. The increase in medical call volumes was primarily in breathing problems, chest or heart pain complaints or falls.

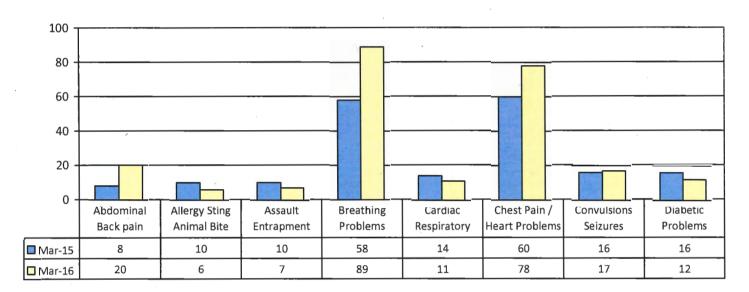
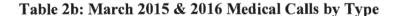
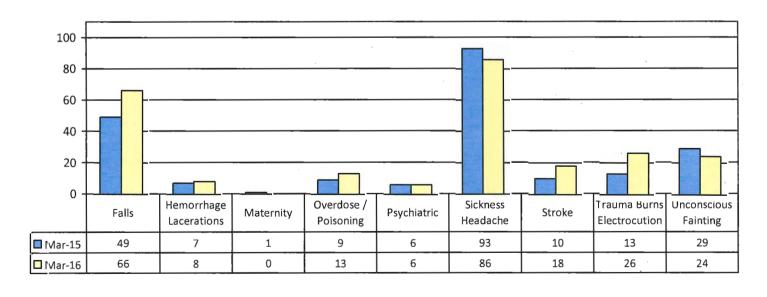


Table 2a: March 2015 & 2016 Medical Calls by Type





Fire Investigations

The fire investigation statistics for March 2016 are listed below:

Table 3: Total Fire Investigation Statistics – March				
	Suspicious	Accidental	Undetermined	
Residential - Single-family Residential - Multi-family	-	3 2	1 1	
Commercial/Industrial	-	1	-	
Fire – Outdoor	2	2	3	
Vehicle	-	3	1	
Totals	2	11	. 6	

RFR investigators report all suspicious fires to the RCMP, while working in conjunction with staff at the RCMP to address any risks to the community.

Hazardous Materials

Table 4: HazMat Calls By Type – March				
	Details			
Natural Gas / Propane Leaks (small)	5			
Flammable / Combustible Liquids	1			
Toxic / Infectious Substances	1			
Unclassified (powder / liquids)	3			
Totals	10			

Figure 1: Location of fires in March (total 19)

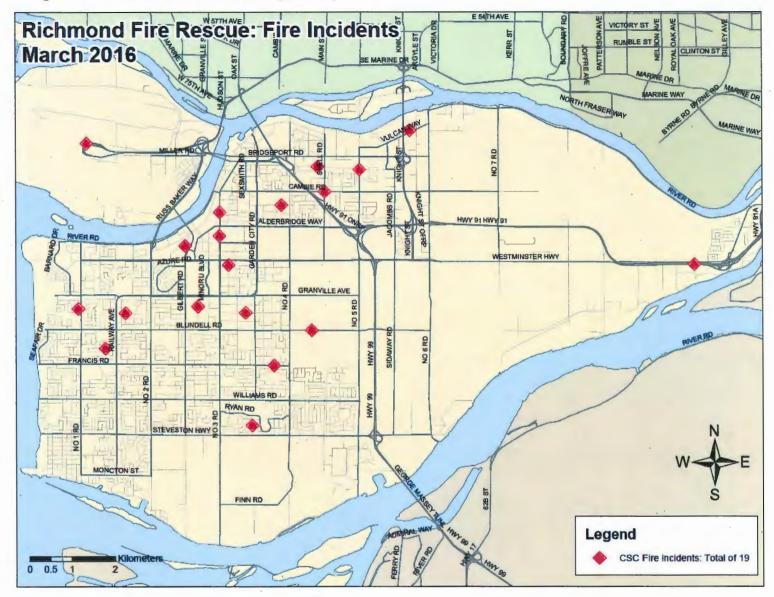


Figure 2: Location of medical calls in March (total 487)

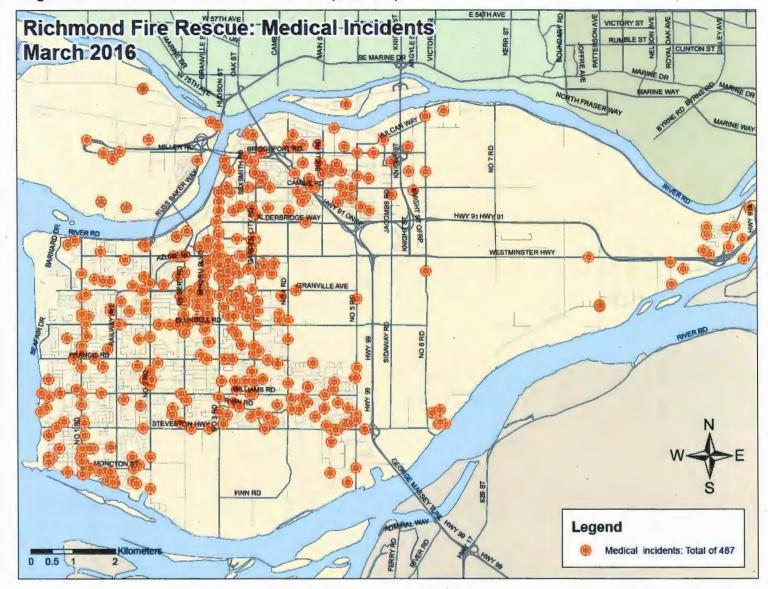
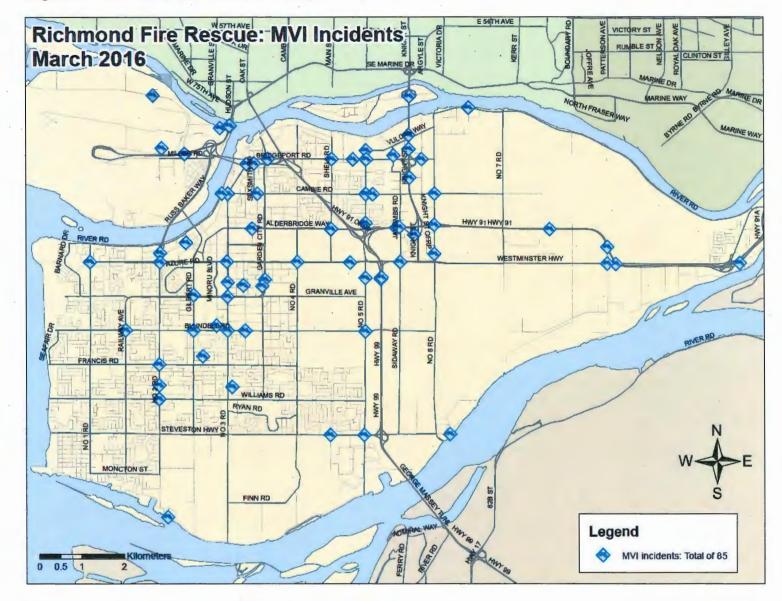


Figure 3: Location of MVI calls in March (total 85)





Report to Committee

To:

Community Safety Committee

Date:

April 29, 2016

From:

Rendall Nesset, Superintendent

File:

09-5000-01/2016-Vol

01

Re:

Richmond RCMP Clearance Rates 2014

Officer In Charge, Richmond RCMP Detachment

Staff Recommendation

That the report titled "Richmond RCMP Clearance Rates 2014," dated April 29, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

Rendall Nesset, Superintendent

Officer In Charge, Richmond RCMP Detachment

(604-278-1212)

REPORT CONCURRENCE					
CONCURRENCE OF GENERAL MANAGER					
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	$\mathcal{D} \omega$				
APPROVED BY CAO					

Staff Report

Origin

At the February 10, 2016, Community Safety Committee meeting, Staff were directed to provide Council with statistics related to the Richmond RCMP's clearance rate for crime and report back.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

This report highlights the clearance rates between the Richmond RCMP with other RCMP Detachments, namely Burnaby, Langley and Surrey. The clearance rate data was obtained from Statistics Canada CANSIM Table 252-0089.

Important Information Regarding Clearance Rates

A clearance rate represents the proportion of reported criminal incidents that are solved by the police. For an incident to be cleared an accused must be identified and there must be sufficient evidence for the police to lay or recommend a charge¹.

A weighted clearance rate is based on the same principles as the Police Reported Crime Severity Index (PRCSI), whereby more serious offences are assigned a higher "weight" than less serious offences. For example, the clearing of homicides, robberies or break and enters would represent a greater contribution to the overall weighted clearance rate value than the clearing of minor theft, mischief or disturb the peace².

The weighted clearance rate is based on Uniform Crime Reported data that is reported to Statistics Canada by the police force of jurisdiction and is based on BC's Police Record Information Environment (PRIME). It should be noted that files may also be cleared or concluded in the Computer Aided Dispatch (CAD) system prior to the generation of a PRIME record. CAD cleared calls-for-service tend to focus on non-criminal or unfounded/unsubstantiated calls (e.g. false 911), however, this practice varies between police services and even RCMP detachments within the Lower Mainland. In short, some degree of caution should be exercised when comparing overall crime and clearance data between police services.

¹ Juristat article, Police-reported clearance rates in Canada, 2010.

² Statistics Canada, CANSIM 252-0089

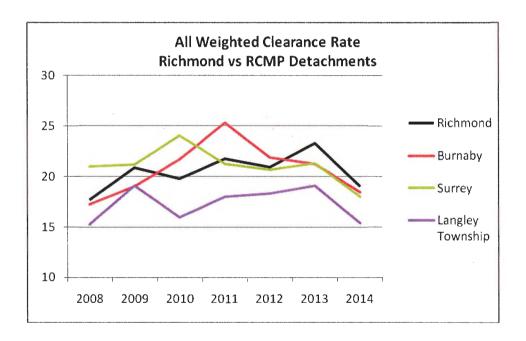
³ McCormick, A.V., Haarhoff, T., Cohen I. M., Plecas, D., and Burk, K. (2012). Challenges Associated with Intrepreting Police Clearance Rates. https://www.ufv.ca/media/assets/ccjr/reports-and-publications/Clearance_Rate_Report_2012.pdf

All Weighted Clearance Rate

Richmond Compared to Other RCMP Detachments

The five-year average for the Richmond RCMP weighted clearance rate is consistent with other nearby RCMP Detachments such as Burnaby, Langley and Surrey. The table and chart below highlights the clearance rate for each Detachment from 2008 to 2014:

All Weighted Clearance Rates 2008 – 2014								
	2008	2009	2010	2011	2012	2013	2014	5 Yr Avg
Richmond	17.71	20.85	19.75	21.71	20.93	23.24	19.02	20.93
Burnaby	17.22	19.02	21.67	25.32	21.86	21.26	18.42	21.71
Surrey	20.99	21.17	24.01	21.23	20.67	21.3	17.98	21.04
Langley	15.29	19.07	15.96	18.03	18.33	19.11	15.42	17.37
Average ⁴	17.83	19.75	20.55	21.53	20.29	20.56	17.27	20.04
Source: Statistics Canada CANSIM 252-0089								



Violent Weighted Clearance Rate

Richmond Compared to Other RCMP Detachments

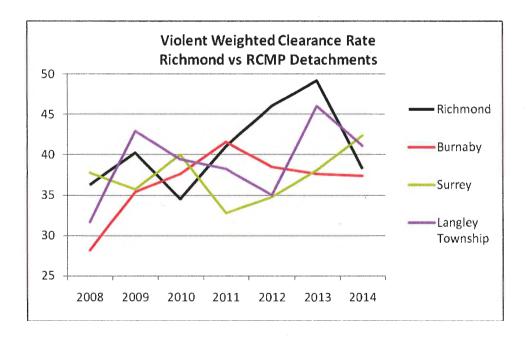
This section highlights the violent crimes weighted clearance rate. "Violent crimes" include the offences of homicide, attempted murder, sexual and non-sexual assault, sexual offences against

⁴ Average RCMP

children, abduction, forcible confinement or kidnapping, robbery, criminal harassment, extortion, uttering threats, and threatening or harassing phone calls⁵.

The five-year average for the Richmond RCMP violent crimes weighted clearance rate is significantly higher when compared to its nearby peers. Violent crime clearance rates can be more volatile due to the lower number of incidents and the length of time required for police to complete investigations. The table below highlights the clearance rate for each Detachment from 2008 to 2014.

Violent Weighted Clearance Rates 2008 – 2014								
	2008	2009	2010	2011	2012	2013	2014	5 Yr Avg
Richmond	36.27	40.22	34.53	41.00	46.00	49.15	38.23	41.78
Burnaby	28.18	35.42	37.65	41.59	38.45	37.64	37.41	38.55
Surrey	37.79	35.73	40.01	32.80	34.79	38.1	42.37	37.61
Langley	31.64	42.96	39.42	38.28	34.98	46	41.07	39.95
Average ⁶	32.54	38.04	39.03	37.56	36.07	40.58	40.28	38.70
Source: Statistics Canada CANSIM 252-0089								



⁵ Statistics Canada: The violent crime includes all Incident-based Uniform Crime Reporting Survey (UCR2) violent violations, some of which were not previously included in the aggregate violent crime category, including uttering threats, criminal harassment and forcible confinement.

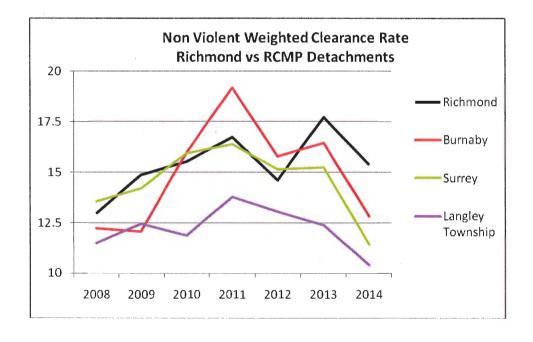
⁶ Average RCMP

Non-Violent Weighted Clearance Rate

Richmond Compared to Other RCMP Detachments

This section highlights the non-violent crimes weighted clearance rate. The non-violent crime weighted clearance rate includes all non-violent Criminal Code violations including traffic, as well as drug violations and all Federal Statutes⁷. The five-year average for the Richmond RCMP non-violent crime weighted clearance rate is slightly higher than average nearby RCMP Detachments such as Burnaby, Langley, and Surrey. The table below highlights the clearance rate for each Detachment from 2008 to 2014.

Non-Violent Weighted Clearance Rates 2008 – 2014								
	2008	2009	2010	2011	2012	2013	2014	5 Yr Avg
Richmond	12.96	14.85	15.53	16.72	14.59	17.71	15.37	15.98
Burnaby	12.22	12.08	15.95	19.16	15.78	16.44	12.84	16.03
Surrey	13.57	14.18	15.94	16.38	15.13	15.24	11.45	14.83
Langley	11.51	12.44	11.87	13.77	13.05	12.39	10.42	12.30
Average ⁸	12.43	12.90	14.59	16.44	14.65	14.69	11.57	14.39
Source: Statistics Canada CANSIM 252-0089								



⁷ Statistics Canada, CANSIM 252-0089

⁸ Average RCMP

Summary

Richmond RCMP Clearance Rate Compared with Burnaby, Surrey and Langley Township RCMP							
5 Year Average from	2010 to 2014						
		Richmond Clearance Rate	Average RCMP Clearance Rate				
All Weighted	4.44% Higher	20.93	20.04				
Violent Crimes	7.96% Higher	41.78	38.70				
Non-Violent Crimes	11.05% Higher	15.98	14.39				

Financial Impact

None

Conclusion

The five-year average for the Richmond RCMP clearance rate statistics, when compared to other RCMP Detachments, are higher as they pertain to *Violent* and *Non-Violent* categories and slightly lower when compared to the *All Weighted* category. Richmond RCMP clearance statistics, when compared to IPS, are lower in all categories. Academic research indicates that the internal departmental agency variations in "clearance rate" policies and the categorization of related files can significantly impact the data.

Edward Warzel

Manager, RCMP Administration

(604-207-4767)

EW:jl



Report to Committee

To:

Community Safety Committee

Date:

April 29, 2016

From:

Rendall Nesset, Superintendent

File:

09-5000-01/2016-Vol

01

Re:

Officer In Charge, Richmond RCMP Detachment RCMP's Monthly Report - March 2016 Activities

Staff Recommendation

That the report titled "RCMP's Monthly Report – March 2016 Activities," – dated April 29, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

Rendall Nesset, Superintendent

Officer In Charge, Richmond RCMP Detachment

(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	DU
APPROVED BY CAO	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

- 1. Noteworthy Files and Activities
- 2. Auxiliary Constables
- 3. Block Watch
- 4. Community Police Stations and Programs
- 5. Road Safety Unit
- 6. Victim Services

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Below is the RCMP's monthly report for March 2016.

1. Noteworthy Files and Activities

Arrest of Robbery Suspects

February 27, 2016 - Richmond RCMP officers responded to three robbery related incidents.

- One attempt occurred just before 7:00 a.m. near No. 4 Road and Cambie Road. A lone
 woman was waiting for a bus when a young Caucasian male approached and demanded
 her purse. The woman refused. The suspect may have been spooked by the arrival of a
 transit bus and fled in a white SUV accompanied by a second young Caucasian male
 suspect.
- Fifteen minutes later, near Railway Avenue and Blundell Road, a woman walking alone had her purse grabbed from behind. She sustained injuries after being dragged by the suspect while clutching her purse. A young Caucasian male took the purse and fled in a white SUV. The woman was subsequently transported to hospital for medical treatment. Her injuries were non-life threatening.
- At 2:30 p.m. near the 6000 block of Chelmsford Street, a young Caucasian male pulled up in a white SUV, exited the vehicle near a lone female and stole her purse. Two Caucasian males then fled the scene in the white SUV.

In each instance descriptions of the suspects and the white SUV were similar. One of Richmond's newest patrols officers, Constable Max Levshuk spotted the vehicle near Trites Road and No. 2 Road. It was his first shift and he had written the description of the vehicle and licence plate on the back of his hand to help him identify the vehicle in the event it would be located during his shift. At the time Constable Levshuk was teamed with veteran Constable Calvin Leung. Leung was mentoring the new officer in pro-active policing habits and the streetscape of the community.

Shortly before 5:30 p.m., the white SUV was spotted near Trites Road and No. 2 Road and the vehicle was approached by Constable Levshuk and Constable Leung. One of the suspects complied with the officers and was arrested without incident. The second suspect failed to follow directions and fled. A short foot chase ensued but quickly culminated in the arrest of the second suspect in the 12000 block of Trites Road. Constable Leung sustained minor injuries, including a fractured finger, as a result of apprehending the suspect.

The three cases are currently under investigation. A 19 year old man, of Nanaimo has been charged with three counts of Robbery and two counts of Possession of Stolen Property. A 26 year old man, of Richmond has been charged with one count of Possession of Property Obtained by Crime and one count of Wilfully Resisting or Obstructing a Peace Officer.

Fatal Motor Vehicle Collision

March 6, 2016, 4:30 p.m. – Richmond RCMP officers attended Westminster Highway and Nelson Road for a motor vehicle collision. A grey Chrysler sedan struck a hydro pole and veered off the highway. Road closures were required for the investigation and damage to hydro lines. The lone occupant of the vehicle, a 59 year old female from Delta, was pronounced deceased at the scene. The Richmond RCMP's Road Safety Unit is investigating along with the assistance of the Integrated Collision Analysis and Reconstruction Service (ICARS) and BC Coroner's Service. Speed and alcohol are being considered as factors in this collision.

Charges Laid in Cyclist Fatality

March 9, 2016 – Richmond RCMP officers from the Road Safety Unit concluded their investigation into a motor vehicle collision that claimed the life of a 64 year old Richmond cyclist in 2013. The collision occurred on September 2, 2013 at 3:25 a.m. in the 4400 block of No. 5 Road where witnesses reported finding a cyclist struck by a vehicle. The 64 year old Richmond resident was found on the sidewalk by residents. Attempts to revive him were unsuccessful. Police located a license plate at the scene and were able to track the driver and vehicle involved in the crash. The 29 year old driver has been charged with one count of Dangerous Driving Causing Death and one count of Fail to stop with Intent to Escape.

Investigation of Bullet Fragments

March 20, 2016, 1:00 p.m. – Richmond RCMP investigated two bullet fragments found inside a residence in the 11000 block of Oldfield Avenue. A resident contacted the police to report the incident. Police believe that a firearm had been discharged and directed at the residence 10

hours prior to the actual report. Officers from the Richmond RCMP Serious Crimes Unit are investigating the incident.

Indecent Act Suspect

March 23, 2016 – Richmond RCMP is investigating a report of an indecent act that occurred in February 2016. During the early morning hours of February 9, 2016, a suspect exposed his genitals to an adult female at a bus stop near General Currie Road and Garden City road. Police exhausted a number of investigative leads and are asking for assistance in identifying a possible suspect from a recently obtained forensic composite sketch (Attachment 4). The suspect is described as:

- Caucasian male
- 40 years old (approximate)
- 5'9" (175 cm) tall (approximate)
- Medium build
- Yellow brown beard
- Last seen wearing a dark coat and dark coloured toque

Community assistance and information can be a critical factor in solving sexual offences.

2. Auxiliary Constables

At the end of March 2016, Richmond Detachment had a complement of 40 auxiliary constables. The auxiliary constables provided 348 volunteer hours in March. Volunteer hours declined in 2016, due to the recent directives from RCMP National HQ.

Figure 1 compares the monthly hours of service provided by month from 2012 to 2016.

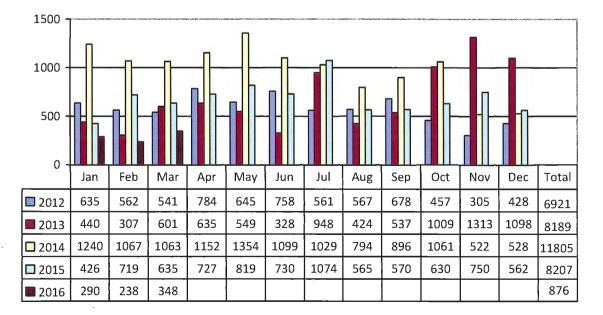


Figure 1: Auxiliary Constable Volunteer Hours

Auxiliary Constables Activities:

- <u>Crime Watch</u> provided uniformed support to Crime Watch volunteers on weekend patrols.
- <u>Difference Makers</u> provided regular members support in developing and delivering this program. "Difference Makers" assists local students to deliver on positive community initiatives.
- <u>Distracted Driving Campaign</u> participated with Youth Section members in hosting educational events at Richmond secondary schools.
- <u>Pathways Initiative</u> provided support and positive police interactions to clients having mental health issues at Pathways Clubhouse.
- <u>Mobile Command Unit "Pop-Up Detachment"</u> participated with Youth Section members and volunteers to promote community engagement and crime reduction initiatives at Steveston Park and Lansdowne Canada Line Station.
- RevScene Car Show assisted regular members in promoting Cops for Cancer at this event.
- <u>Drug Abuse Resistance Education (D.A.R.E.)</u> provided instruction to Grade 5 students to deliver this program to encourage positive choices and discourage drug use.
- <u>School Sports</u> participated in interactive sports events at various elementary schools.
- RCMP Youth Academy participated in this event over spring break, delivering an RCMP style training program to Richmond high school youth.

Block Watch

Block Watch Activities:

- Alerts/Letters In March 2016 there were 50 residential and 13 business burglary email alerts sent to the community as well as 242 residential and 13 business letters sent to registered Richmond residents and businesses. These emails and letters inform home and business owners that a break and enter has occurred, provide crime prevention information, and direct residents and business owners to a crime prevention web page.
- March 31, 2016 an email alert was sent to residential recipients informing them of the Community Safety Earthquake Preparedness presentations being held in April and May 2016.
- Block Watch At the end of March 2016, the Block Watch program had 416 groups containing 9,746 participants. The program contains 553 Block Watch captains/cocaptains. The program increased by 16 participants, and increased by 10 captain/cocaptain over the last month.

• Crime Maps – received 1,576 views in March 2016, which averages to 50 average page views per day.

4. Community Police Station Programs

The Community Police Stations continue to enhance the Detachment's policing service by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursued safety initiatives which enhanced crime prevention program awareness, community engagement, police accessibility, and reduced anxiety and fear levels related to crime. The demographics of the program vary from month to month based on weather conditions, seasonal initiatives, events and the availability of the volunteers.

Community Police Station Activities:

- March 1-4, City Centre had a roof leak. Clean up, repairs and replacement equipment was completed by March 4.
- March 9 Distracted Driving Blitz deployed from City Centre Community Police Station (CCCPS) and included Steveston CPS, South Arm CPS, the Road Safety Unit and ICBC. 4,389 vehicles were checked for texting, talking and other forms of distraction.
- March 9 4 City Centre volunteers went to Anderson Elementary School for the sports event with Corporal Krygier.
- March 10 Distracted Driving Blitz 8 City Centre volunteers participated in the
 Distracted Driver's Blitz that was deployed from South Arm CPS, including Road Safety
 Unit, ICBC, Auxiliary Constables and Crime Prevention members. 5,381 vehicles were
 checked at this time for texting and other distractions.
- March 17 Presentation Volunteers attended City Hall for a presentation by Crime Prevention and Drug Section on RCMP core values, professionalism and information on street drugs.
- March 18 Demonstration City Centre volunteers assisted Crime Prevention at Steveston Park for a vision goggle presentation that demonstrated the effects of alcohol through physical activities such as walking a line and shooting a basketball.
- March 24 Community Policing Command Vehicle at the Lansdowne Mall. City Centre volunteers assisted with foot patrols and Lock Out Auto Crime program in the parking lot. 1,077 vehicles were queried through the iPads with 170 notices issued to residents.
- March 29 Distracted Driver's Obstacle Course McNair Senior Secondary School –
 South Arm and City Centre volunteers participated at this event to show the students the
 effects of driving while distracted.
- Fail to Stop At prominent intersections, volunteers monitored areas where drivers were
 not completing full stops at stop signs and red lights. In March 554 information letters
 were sent to the registered owners of vehicles advising them of the fine amounts and
 anticipated consequences had police observed the offence. Areas receiving heightened
 attention were:

- Lansdowne Road/Minoru Boulevard
- Lansdowne Road/Cedarbridge Way
- General Currie Road/Heather Street
- Alexandra Road/Kwantlen Street
- Coppersmith/Horseshoe Way
- Capstan Way/Sexsmith Road
- No. 5 Road/Vulcan Way
- No. 5 Road/Cambie Road
- No. 5 Road/Bridgeport Road
- No. 5 Road/ Steveston Highway
- No. 4 Road/River Road
- No. 2 Road/Moncton Street
- No. 1 Road/Bayview Street
- Volunteer Foot/Bike/Van Patrol In March 2016 there were 19 foot/van patrols and 2 bike patrols totaling 168 hours.
- Speed Watch all three Community Police Stations participated in the Speed Watch program. 10,060 vehicles were checked and 565 letters were sent.

Distracted Drivers

Figure 2 provides a comparison by year of the number of letters sent to registered owners.

Total Feb Mar Apr May Jun Aug Sep Oct Nov Dec Jan Jul

Figure 2: Distracted Driver Letters Sent

Lock-Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicles notices issued.

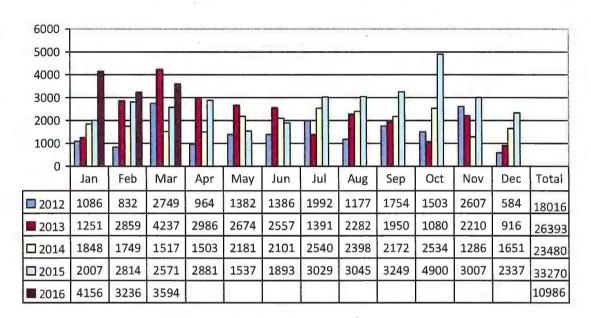


Figure 3: Lock Out Auto Crime Vehicles Issued a Notice

Speed Watch

Figure 4 provides a comparison by year of the number of letters sent to registered owners.

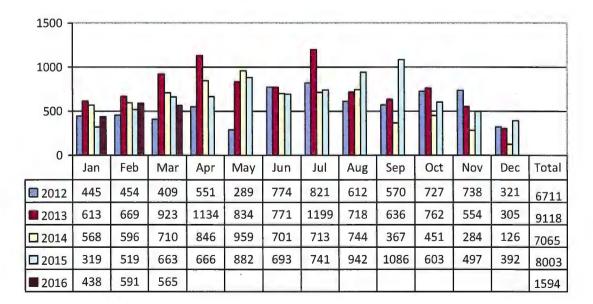


Figure 4: Speed Watch Letters Sent

5. Road Safety Unit

The Road Safety Unit provided Motor Vehicle Act enforcement. The statistics below provides March 2016 data as compared to the previous two months.

Name	Act	Example	Jan 2016	Feb 2016	Mar 2016
Violation Tickets	Provincial Act Offences	Speeding	708	980	1245
Notice & Orders	Equipment Violations	Broken Tail-light	187	289	267
Driving Suspensions	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	39	35	33
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	2	22	10
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	0	1	0

6. Victim Services

- In March 2016 Richmond RCMP Victim Services provided support to 56 clients and attended 7 crime/trauma scenes. The unit maintains an active caseload of 149 on-going files.
- In addition, Victim Services provided on-going emotional support to family conflict issues, medical related sudden deaths and motor vehicle collisions. Some cases were prepared and referred for long term assistance.
- Victim Services responded to a fire scene at a multifamily complex. Emergency Social Services cared for the housing and personal needs of those evacuated while Victim Services assisted those who were emotionally affected by the event.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.

Edward Warzel

Manager, RCMP Administration

(604-207-4767)

EW:jl

- Att. 1: Crime Prevention Programs Definitions
 - 2: Crime Statistics
 - 3: Crime Maps
 - 4: Composite Sketch

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at; blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

 The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors.
 This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the
 date, time and location and applicable fine amounts if the driver received a violation
 ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

• Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.



MARCH 2016 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in red, while below-average numbers will be noted in blue.

Year-to-Date percentage increases of more than 10% are marked in red, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

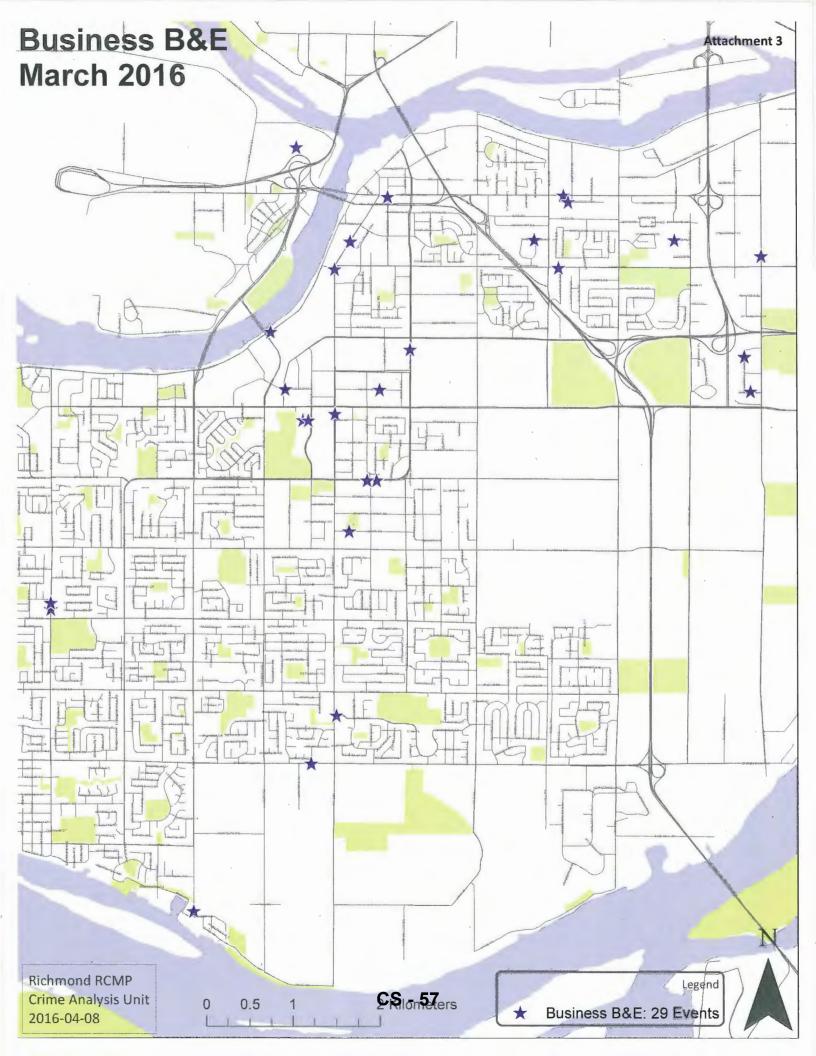
olue. Please note that percen	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE		YEAR-TO-DATE TOTALS			
	Mar-16	Ma	ırch	2015	2016	% Change	Change in # of Incidents	
VIOLENT CRIME (UCR 1000-Series Offences)	105	97.8	84-112	260	329	26.5%	69	
Robbery	3	7.8	4-11	24	28	16.7%	4	
Assault Common	40	39.0	35-43	108	127	17.6%	19	
Assault w/ Weapon	11	10.4	8-13	27	27	0.0%	0	
Sexual Offences	10	5.6	2-9	7	17	142.9%	10	
PROPERTY CRIME (UCR 2000-Series Offences)	774	648.8	588-710	2014	2184	8.4%	170	
Business B&E	29	33.2	23-43	94	85	-9.6%	9	
Residential B&E	50	61.0	51-71	222	173	-22.1%	-49	
MV Theft	38	25.2	19-32	81	87	7.4%	6	
Theft From MV	257	180.2	142-218	543	723	33.1%	180	
Theft	99	106.0	88-124	412	315	-23.5%	-97	
Shoplifting	90	64.4	53-76	136	229	68.4%	93	
Fraud	63	54.6	44-65	149	150	0.7%	1	
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	205	161.4	139-184	533	558	4.7%	25	
Arson - Property	2	4.0	2-6	13	7	-46.2%	-6	
SUBTOTAL (UCR 1000- to 3000-Series)	1084	908.0	820-996	280	3071	9.4%	264	
DRUGS (UCR 4000-Series Offences)	52	59.0	49-69	153	158	3.3%	5	

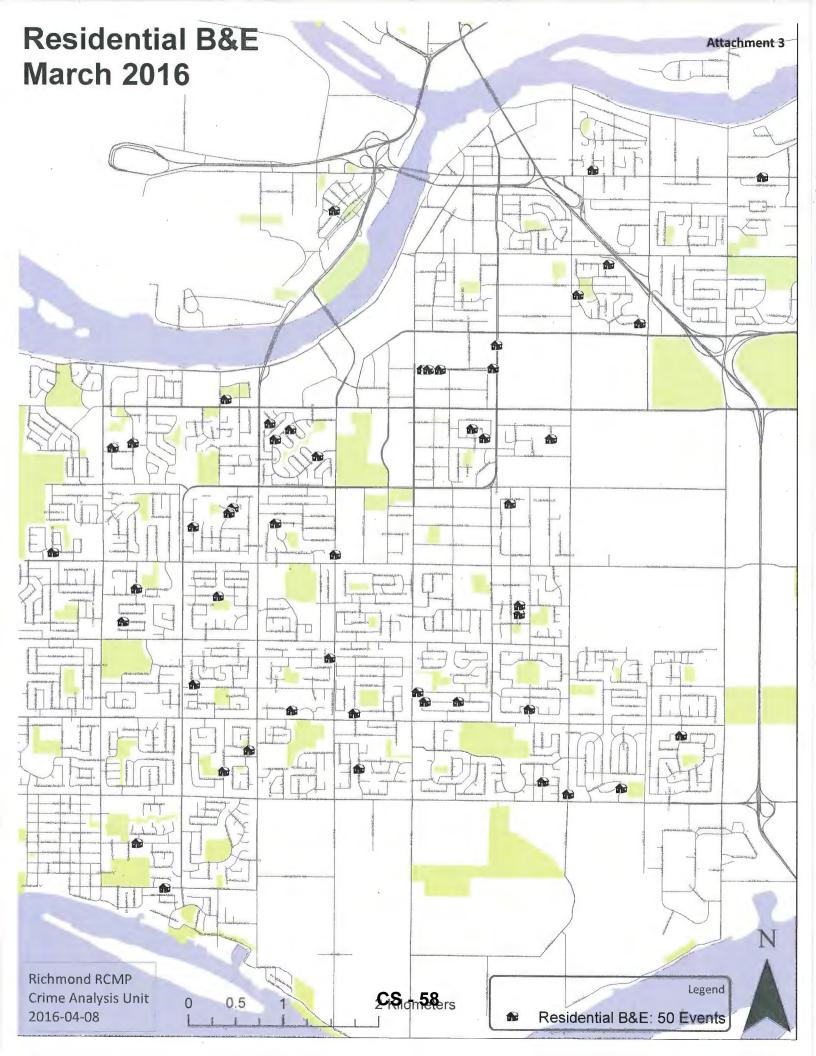
Prepared by Richmond RCMP.

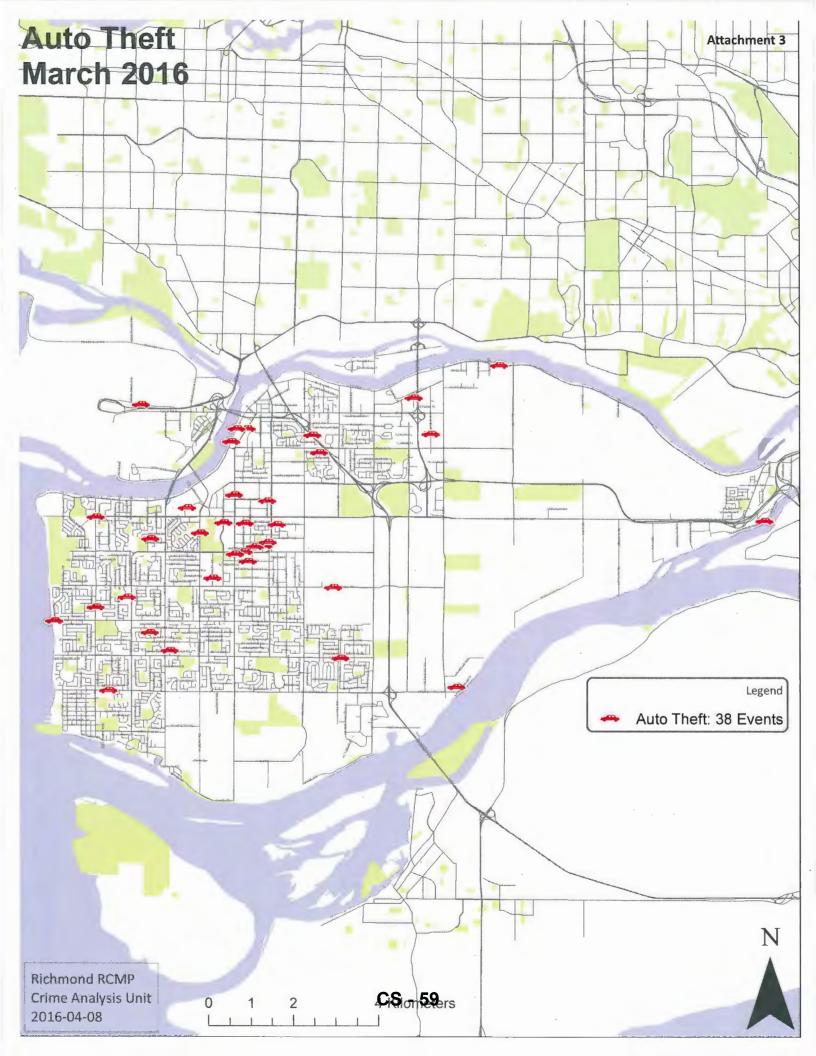
Data collected from PRIME on 2016-04-08. Published 2016-04-08.

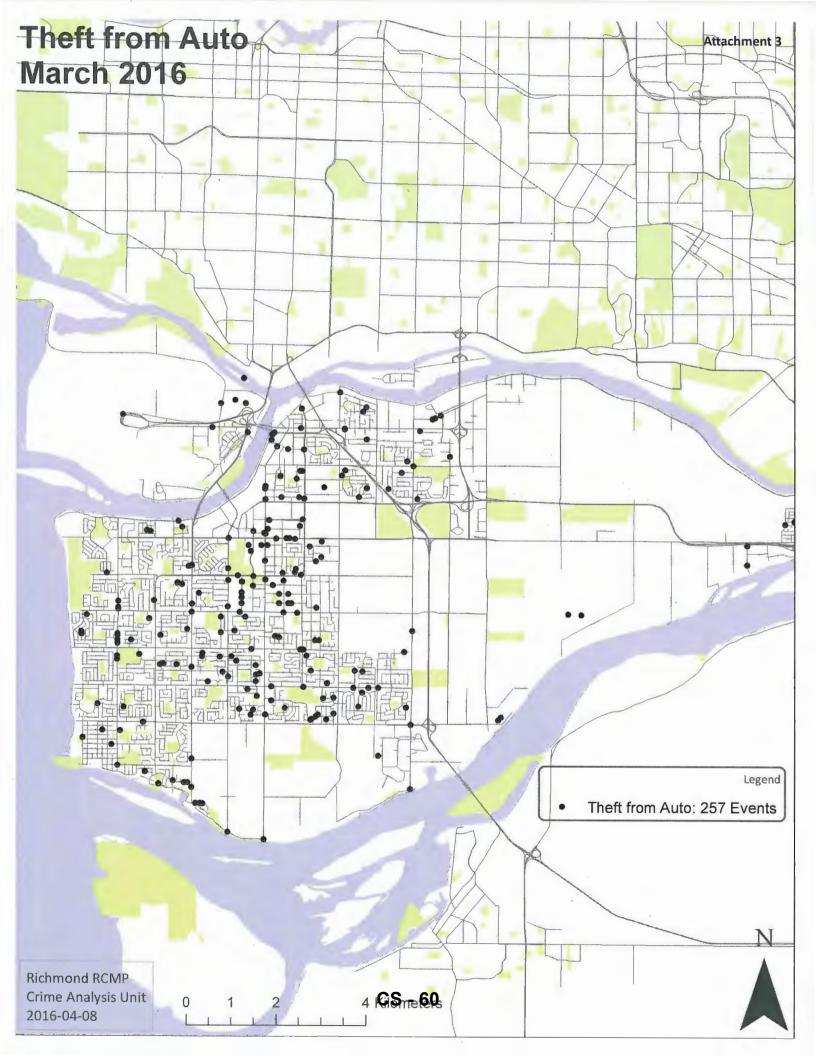
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Report to Committee

To:

Community Safety Committee

Date:

April 27, 2016

From:

Mark Corrado

File:

09-5140-00/Vol 01

Senior Manager, Community Safety Policy and

Programs

Re:

Response to Provincial Review of the RCMP Auxiliary Constable Program

Staff Recommend

That:

- 1) The staff report titled "Response to Provincial Review of the RCMP Auxiliary Constable Program" be forwarded to the Ministry of Public Safety and Solicitor General, in response to their request for written feedback by May 25, 2016 and to the Union of BC Municipalities (UBCM) for information.
- 2) The Ministry of Public Safety and Solicitor General be advised that the City of Richmond would be pleased to participate in further consultation and stakeholder meetings.

Mark Corrado

Senior Manager, Community Safety Policy and Programs

(604-276-4273)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

On April 20, 2016, the Province through the UBCM circulated a questionnaire regarding the "Auxiliary Constable Program (ACP)" requesting input from local governments regarding the future of the ACP in British Columbia. Local governments were asked eight questions pertaining to the ACP duties and uniforms. The Province originally gave a deadline of May 10, 2016 to submit responses but has since granted the City an extension to May 25, 2016.

This report also addresses the following referral from the Community Safety Committee meeting of January 26, 2015 regarding the "Auxiliary Constable Policy Changes", that:

"4. staff continue to report on the impact of the policy change in relation to the auxiliary program."

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

- 1.1. Policy and service models that reflect Richmond-specific needs.
- 1.2. Program and service enhancements that improve community safety services in the City.
- 1.3. Improved perception of Richmond as a safe community.

Analysis

Richmond's Auxiliary Constable Program

Richmond RCMP Auxiliary Constables are sworn, uniformed volunteers under the command of the Officer-in-Charge of the Richmond Detachment. Auxiliary Constables have Peace Officer status when on duty, although they do not carry firearms.

The mandate of Richmond's ACP is to support community policing activities relating to public safety; primarily by working at community and special events and participating in various crime prevention programs. Auxiliary Constables are also authorized to perform other police functions under supervision; such as office duties, special events, property checks, traffic control and crowd control. Auxiliary Constables assist Regular Members by gathering information, assisting with minor reports, emergency call-out and disaster response situations.

National RCMP Policy Change

The RCMP has initiated a review of the national ACP after the fatal shooting of an unarmed, uniformed member of the Canadian Forces in October 2014. Shortly after this incident, RCMP National HQ issued a directive requiring Auxiliary Constables working in uniform to be under the direct supervision of a Regular Member equipped with all intervention tools¹.

On January 11, 2016, after consultations with internal partners on a revised policy, the RCMP's Senior Executive Committee approved the following recommendations²:

- 1) Ride-alongs and firearms familiarization training would be discontinued (ride-alongs were cancelled effective January 21, 2016);
- 2) A National Activity Matrix would be created;
- 3) The National Policy would be updated; and,
- 4) Uniform options would be reviewed.

The Richmond ACP falls under the governance of the RCMP National HQ Auxiliary Constable policy. As such, the program changes listed would affect the operations of the Richmond RCMP ACP.

Proposed Response to the Province on the ACP

The City's proposed response to the questions from the Ministry of Public Safety and Solicitor General regarding the future of the ACP is provided in Attachment 1.

Financial Impact

None.

Conclusion

Prior to October 24, 2014, the Auxiliary Constable Program in Richmond had excelled in providing a sense of safety and security in the community through proactive patrols and citizen engagement of the Auxiliary Constables. Following the RCMP National HQ policy changes in November 2014, the ACP volunteer hours have been reduced significantly. It is expected this trend would continue resulting in a significant decrease in the contribution of volunteer hours to crime prevention programs, community events (i.e. Salmon Fest, Ship to Shores, etc.) and community safety initiatives. General police presence in the community is also expected to decrease from the change in the ACP policy.

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¹ UBCM, April 20, 2016.

http://www.ubcm.ca/EN/meta/news/news-archive/2016-archive/provincial-review-of-auxiliary-constable-program.html

² Same as above.

Mark Corrado Senior Manager, Community Safety Policy and Programs (604-276-4273)

MC:dl

Att. 1: Prepared by Ministry of Public Safety and Solicitor General, Policing and Security Branch, to BC RCMP-Policed Municipalities Regarding the RCMP Auxiliary Constable Program

Attachment 1

Prepared by Ministry of Public Safety and Solicitor General, Policing and Security Branch, to BC RCMP-Policed Municipalities Regarding the RCMP Auxiliary Constable Program:

Questions

Part 1: Duties:

1. Prior to the new RCMP directives being established, what activities/duties did Auxiliary Constables perform in your community?

City of Richmond Response:

- The primary duties of Richmond's Auxiliary Constables have been to support
 community policing activities relating to public safety and crime prevention within
 the City of Richmond; including working at community and special events and
 participating in crime prevention programs. Many of the services provided by
 Auxiliary Constables are not otherwise deliverable by the detachment with the
 existing availability of Regular Members.
- Auxiliary Constables also accompanied Regular Members on regular patrols, ride-alongs and performed police functions under both general and direct supervision; such as office duties, special events, property checks, traffic and crowd control, gathering information and assisting with minor reports.
- As required, the General Duty Watch Commanders have requested Auxiliary
 Constable "call-outs" to assist with large incidents; providing traffic control, crowd
 control and assisting with scene security. Additionally, Auxiliary Constables have
 been called out to assist with urgent searches for missing persons.
- 2. What benefits has your municipality experienced as a result of the Auxiliary Constable Program?

- The ability to have a greater "police" presence visible to the community and at special and community events. Auxiliary Constables primarily focus on community policing and crime prevention programs to supplement existing police resources. Richmond's Auxiliary Constables contributed over 10,000 hours of service in recent years before RCMP National HQ police changes.
- 3. Has the RCMP's recent decision to cancel ride-alongs impacted your Auxiliary Constable Program? If so, how?

- Yes, significantly. Auxiliary Constables participating in ride-alongs accounted for approximately 25% of the annual total – approximately 2,952 hours in 2014 and 2,052 in 2015. This is an equivalent loss of 2.4 FTEs of Regular Member assistance in the City of Richmond.
- Ride-along duties provided regular field training and helped ensure that the skills
 of our Auxiliary Constables remained up-to-date. As well, ride-alongs provides
 the experience, knowledge, skills and abilities to allow Auxiliary Constables to
 handle various situations, if encountered, at community events safely and
 independently.
- Additionally, the participation in ride-alongs helped create a team atmosphere between Regular Members and Auxiliary Constables. The current restriction has created a morale issue among many Auxiliary Constables.
- 4. Has the RCMP's recent decision to require Auxiliary Constables working in uniform to be under the direct supervision of a Regular Member impacted your Auxiliary Constable Program? If so, how?

- Yes, significantly. Many community events were previously attended solely by the Auxiliary Constables. Additionally, many crime prevention programs were previously also conducted solely by Auxiliary Constables, without issues.
- Prior to RCMP National HQ policy changes in October 2014, there was a total of 10,755 ACP volunteer hours from January to October 2014 with an annual total of 11,805 hours.
- Subsequent to the October 2014 policy change (direct supervision), the ACP volunteer hours declined to a total of 6,895 hours from January to October 2015

 a reduction of 36% compared to the same period in 2014. The annual total for 2015 is 8,207 hours a reduction of 30% compared to 2014.
- Subsequent to the January 2016 policy change (no ride-alongs), the ACP volunteer hours declined to a total of 586 hours from February to March 2016, compared to 2,130 hours over the same period in 2014 (prior to any policy changes to the ACP) a reduction of 73% compared to the same period in 2014.
- Regular Member resources are limited, and are not readily available on evenings and weekends when most community events and duties occur. As the presence of a Regular Member is now required, this has limited the ability of the detachment to continue to support these events and programs.

- Where, if Regular Members are required to participate in an event, there may be
 overtime costs associated based on shift schedules. If there are no Regular
 Members available for supervision, the support for the community event would be
 declined.
- 5. Where do you feel Auxiliary Constables face the greatest risk in their volunteer duties in your community? How can the Province and RCMP mitigate that risk?

- In the City of Richmond, there have not been any instances of significant injury or perceived immediate threat to Auxiliary Constables.
- 6. In your view how effective is the current Auxiliary Program in your community in relation to:
 - a) improving police-community communications,

City of Richmond Response:

- Prior to October 2014: Good. The frequent presence, visibility and public interaction provided by the Auxiliary Constables allowed for regular positive and proactive interactions between "police" and the community.
- Subsequent to October 2014: Police-community communication decreased due to the restricted participation of Auxiliary Constables. Please see response to Question 4 for the volunteer hours.
- b) improving crime reduction activities, and

- Prior to October 2014: Excellent. Auxiliary Constable duties were frequently adjusted to support changing Crime Reduction initiatives. The availability of a large group of eager, trained, uniformed volunteers allowed the delivery of crime prevention programs well beyond what could be provided by otherwise limited resources. The fact that these programs were delivered by uniformed members provided identifiable value to the community.
- Subsequent to October 2014: Crime reduction activities decreased due to the restricted participation of Auxiliary Constables. Please see response to Question 4 for the volunteer hours.
- c) improving the community's sense of safety and security?

- Prior to October 2014: Excellent. Auxiliary Constables focussed on proactive crime prevention programs and positive community events providing regular community engagement. Auxiliary Constables were often thanked for their presence and efforts by many in the community.
- Subsequent to October 2014: Community's sense of safety and security decreased due to the restricted participation of Auxiliary Constables.
 Please see response to Question 4 for the volunteer hours.

Part 2: Uniforms:

7. The uniform of an Auxiliary Constables is very similar to that of a Regular Member. Do you support modifications to the uniform to ensure unarmed Auxiliary Constables are distinguishable from armed Regular Members? How can the risks associated with Auxiliary Constables continuing to wear their current uniform be mitigated?

- Currently, the Richmond Auxiliary Constables wear the uniform of the RCMP with the notable differences:
 - a) Solid colour navy pants (instead of yellow-stripe pants of Regular Member)
 - b) Solid colour navy forage cap (instead of yellow-band forage cap of Regular Member)
 - c) Shoulder flashes has wording "Auxiliary/Auxiliaire" (instead of "Police" of Regular Members)
 - d) All outer gear and jackets has large "Auxiliary/Auxiliaire" displayed front and back (instead of "Police" of Regular Members)
 - e) A different version of the soft body armor with large "Auxiliary/Auxiliaire" displayed front and back (instead of "Police" of Regular Members)
 - f) Intervention options includes: baton, oc spray, radio and hand cuff.
- The Current uniform standards have already provided an acceptable level of unique identification between regular member and Auxiliary Constables to the general public. Should there be a change in the current uniform and intervention options, there may be operational impact and officer safety concerns of the Auxiliary Constable on duty.
- The City of Richmond only supports the modification to changing the shirt colour (similar to municipal Reserve Constables). This would further provide additional visual differentiation between Auxiliary Constables and Regular Members.
- 8. If the uniform were to change, what would be an acceptable uniform? What would not be acceptable?

- The City of Richmond does not support the change to the uniform of Auxiliary Constables with the exception of shirt colour.
- As indicated, many crime prevention programs have been previously organised and run solely by the Auxiliary Constables. An Auxiliary Constable wearing the current uniform provides a level of professional presence and authority to the public which contributes significantly to the effectiveness of program delivery. Any proposed option of civilian dress for Auxiliary Constables participating in these programs and events would not provide any significant value to our clients beyond that provided by a Community Policing Volunteer with significantly less training. The community preference is to see uniformed presence at public events, and around the community.
- In addition, there is a significant cost in changing the uniform of the ACP. This
 cost has not been budgeted in the City of Richmond finances and would need to
 be approved through the City's capital planning process.