



## Community Safety Committee

Anderson Room, City Hall  
6911 No. 3 Road

Tuesday, April 14, 2015  
4:00 p.m.

Pg. #      ITEM

### MINUTES

CS-5      *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on Tuesday, March 10, 2015.*



### NEXT COMMITTEE MEETING DATE

Tuesday, May 12, 2015, (tentative date) at 4:00 p.m. in the Anderson Room

### DELEGATION

1. Brian Hobbs, Coxswain, Royal Canadian Marine Search and Rescue (RCMSAR) Station 10 – Richmond to update Committee on the RCMSAR's activities.

### PRESENTATION

2. Victor Wei, Director, Transportation, and Corporal Tony Bernard, Traffic Unit, Richmond RCMP, to present on Traffic Counters.

## LAW AND COMMUNITY SAFETY DIVISION

3. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – FEBRUARY 2015**

(File Ref. No.) (REDMS No. 4523351 v. 5)

CS-11

See Page CS-11 for full report

*Designated Speaker: Ed Warzel*

### STAFF RECOMMENDATION

*That the staff report titled Community Bylaws Monthly Activity Report – February 2015, dated March 13, 2015, from the General Manager, Law & Community Safety, be received for information.*

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4. **RICHMOND FIRE-RESCUE – FEBRUARY 2015 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 4533713)

CS-18

See Page CS-18 for full report

*Designated Speaker: Fire Chief John McGowan*

### STAFF RECOMMENDATION

*That the staff report titled Richmond Fire-Rescue – February 2015 Activity Report, dated March 16, 2015, from the Fire Chief, Richmond Fire-Rescue, be received for information.*

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5. **RCMP'S MONTHLY REPORT - FEBRUARY ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 4528219 v. 2)

CS-29

See Page CS-29 for full report

*Designated Speaker: Supt. Renny Nessel*

### STAFF RECOMMENDATION

*That the report titled RCMP's Monthly Report – February Activities, dated March 5, 2015, from the Officer in Charge, Richmond RCMP, be received for information.*

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ITEM

6. **RICHMOND RCMP BLOCK WATCH PROGRAM**

(File Ref. No. 09-5000-01) (REDMS No. 4510071 v. 6)

CS-45

See Page CS-45 for full report

*Designated Speaker: Lainie Goddard*

STAFF RECOMMENDATION

*That in 2016, staff prepare a further report on the progress of the Block Watch program.*



7. **RCMP/OIC BRIEFING**

(Verbal Report)

*Designated Speaker: Supt. Renny Nessel*

Items for discussion:

(i) *Youth Squad*

(ii) *Onside*

8. **FIRE CHIEF BRIEFING**

(Verbal Report)

*Designated Speaker: Fire Chief John McGowan*

Items for discussion:

(i) *McHappy Day*

(ii) *CN Rail*

(iii) *Recruitment*

(iv) *Status of Fire Hall Projects*

(v) *Railway Safety Update*

9. **EMERGENCY PROGRAMS**

(Verbal Report)

*Designated Speaker: Deborah Procter*

Items for discussion:

(i) *Emergency Preparedness Week*

(ii) *Emergency Notification System Rollout*

(iii) *Quake Cottage*

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10. **MANAGER'S REPORT**

**ADJOURNMENT**







## Community Safety Committee

Date: Tuesday, March 10, 2015

Place: Anderson Room  
Richmond City Hall

Present: Councillor Derek Dang, Vice-Chair  
Councillor Ken Johnston  
Councillor Alexa Loo  
Councillor Linda McPhail

Absent: Councillor Bill McNulty, Chair

Also Present: Councillor Chak Au (entered at 4:10 p.m.)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on Wednesday, February 11, 2015, be adopted as circulated.*

**CARRIED**

### NEXT COMMITTEE MEETING DATE

Tuesday, April 14, 2015, (tentative date) at 4:00 p.m. in the Anderson Room

### PRESENTATION

Inspector Bart Blachford, Richmond RCMP, introduced Brayden Alexander, Richmond RCMP Youth Squad participant, and winner of a Dr. Pepper contest for his video on enriching his education.

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After watching a segment of the winning video, Committee congratulated Mr. Alexander on winning the Dr. Pepper Educational grant and wished him every success with his criminology studies.

**LAW AND COMMUNITY SAFETY DIVISION**

**1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JANUARY 2015**

(File Ref. No.) (REDMS No. 4500768)

Ed Warzel, Manager, Community Bylaws, noted that January 2015 was a challenging month due to the vandalism and theft of City parking meters; he remarked that the new parking meters began arriving in mid-February, with the balance arriving over the next several weeks.

It was moved and seconded

*That the staff report titled Community Bylaws Monthly Activity Report – January 2015, dated February 16, 2015, from the General Manager, Law and Community Safety, be received for information.*

**CARRIED**

**2. TOUCHSTONE FAMILY SERVICES 2014 RESTORATIVE JUSTICE PERFORMANCE OUTCOME AND EVALUATION REPORT**

(File Ref. No.) (REDMS No. 4504617 v.9)

Anne Stevens, Senior Manager, Community Safety Policy and Programs, commented on the positive relationship between the Richmond RCMP and Touchstone Family Services with the operation of both the Youth Intervention and Restorative Justice programs, highlighting that the number of referrals increased in 2014.

In response to queries from Committee, Judy Valsonis, Executive Director, Touchstone Family Services, advised that, while big box stores are slowly beginning to participate in the Restorative Justice program in relation to shoplifting, retailers do not consider funding of said program as part of their scope. She further advised that Touchstone Family Services has a solid long-term volunteer base, highlighting that a recruitment drive and training process will be launched in the spring of 2015.

*Councillor Au entered the meeting at 4:10 p.m.*

In reply to a query from Committee regarding the Blue Ribbon Report on Crime Reduction, Ms. Valsonis commented that Touchstone Family Services wishes to see more communities and groups embrace the Restorative Justice program as a result of the Panel's recommendations.

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Discussion ensued with regard to improved collaboration between the City and Richmond School District as it relates to issues of joint concern. It was suggested that staff, along with representatives from Touchstone Family Services, present at a future Council/School Board Liaison Committee meeting.

It was moved and seconded

*That the report titled Touchstone Family Services 2014 Restorative Justice Performance Outcome and Evaluation Report, dated February 14, 2015, from the General Manager, Law and Community Safety, be received for information.*

**CARRIED**

**3. RICHMOND FIRE-RESCUE – JANUARY 2015 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 4505591)

John McGowan, Fire Chief, Richmond Fire-Rescue (RFR), commented on RFR's activities in January 2015, noting that there were no definitive causes for the ten percent rise in the overall call volume for medical incidents.

It was moved and seconded

*That the staff report titled Richmond Fire-Rescue – January 2015 Activity Report, dated February 16, 2015, from the Fire Chief, Richmond Fire-Rescue be received for information.*

**CARRIED**

**4. FIRE PROTECTION AND LIFE SAFETY BYLAW UPDATE**

(File Ref. No. 99-Fire Rescue) (REDMS No. 4485448 v. 7)

Fire Chief McGowan advised that the proposed bylaw amendment to Fire Protection and Life Safety Bylaw No. 8306 will enhance and streamline the City and RFR's cost recovery process, and address risk and safety issues regarding vacant and/or abandoned properties.

In response to queries from Committee, Fire Chief McGowan commented on current statistics related to vacant and/or abandoned properties, noting the frequency of inspections has increased for each property in an effort to ensure compliance with Orders to Comply. Also, he noted that vacant and/or abandoned property inspections are initiated either on a complaint basis or as a result of an incident or neighbourhood inspections by Community Bylaws.

Fire Chief McGowan commented that 24-hours is a reasonable period of time for a property owner to secure the vacant and/or abandoned premises as the materials to do so are readily available. He further commented on the recovery costs per incident.

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In reply to a query from Committee, Phyllis Carlyle, General Manager, Law and Community Safety, advised that RFR costs associated with vacant and/or abandoned properties, regardless of efforts made by the property owners, will be pursued by the City. She further advised that the proposed bylaw amendment facilitates recovery for RFR costs only. Ms. Carlyle commented that the City's objective is to engage and encourage property owners to either occupy or demolish said vacant and/or abandoned premises.

Discussion ensued regarding the need to ensure that property owners are aware of their legal obligations despite their efforts to comply with Fire Protection and Life Safety Bylaw No. 8306.

In response to a query from Committee, Tim Wilkinson, Deputy Fire Chief, commented that all secured exterior openings are to be painted flat black in order to (i) assist RFR with marking the vacant and/or abandoned premise with an "all-clear" sign after a search during an emergency, and (ii) deter vandalism.

In reply to a query from Committee, Ms. Carlyle commented on the City's practice with regard to working with property owners, Richmond RCMP, and other agencies in relocating squatters from vacant and/or abandoned premises.

It was moved and seconded

- (1) *That Fire Protection and Life Safety Bylaw No. 8306, Amendment Bylaw No. 9221, be introduced and given first, second, and third readings; and*
- (2) *That Consolidated Fees Bylaw No. 8636, Amendment Bylaw No. 9222, be introduced and given first, second, and third readings.*

**CARRIED**

#### 5. **RCMP'S MONTHLY REPORT – JANUARY ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 4496485)

Insp. Blachford stated that a policy decision regarding the Auxiliary Constable program is anticipated for a future Committee meeting.

In response to queries from Committee, Insp. Blachford provided the following information:

- Richmond RCMP Auxiliary Constables remain hopeful that they will soon return to their community policing activities;
- the spike in Auxiliary Constable volunteer hours in the fall of 2013 was due to the deployment of 26 new recruits;
- Auxiliary Constables are trained through the Richmond RCMP detachment; and

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- if possible, the RCMP accommodates the location request of graduates from the RCMP's Training Academy.

In reply to a query from Committee, Ms. Carlyle advised that the City has not received a formal response from Commissioner Paulson with regard to the Auxiliary Constable policy changes; however, a policy regarding Auxiliary Constables' weapons knowledge and uniform is being examined.

It was moved and seconded

*That the report titled RCMP's Monthly Report – November Activities, dated February 2, 2015, from the Officer in Charge, Richmond RCMP be received for information.*

**CARRIED**

**6. REPORT FROM THE BLUE RIBBON PANEL ON CRIME REDUCTION**

(File Ref. No. 09-5350-20-01) (REDMS No. 4465559)

In response to a query from Committee, Ms. Carlyle commented that the Lower Mainland District Regional Police Service will be preparing a Strategic Plan in 2015 that will incorporate the Blue Ribbon Panel on Crime Reduction's recommendations and the recommendations from the MacNeil Review dealing with the June 2014 incident that occurred in Moncton. She further commented that the City will continue to advocate for the Restorative Justice program and for innovated funding for service providers.

It was moved and seconded

*That the report titled Report from the Blue Ribbon Panel on Crime Reduction, dated February 23, 2015, from the Officer in Charge, Richmond RCMP be received for information.*

**CARRIED**

**7. FIRE CHIEF BRIEFING**

(Verbal Report)

**(i) Richmond Fire-Rescue Recruitment**

Fire Chief McGowan advised that RFR's recruitment process commenced on March 2, 2015 with approximately 220 applications received in eight days. He spoke of the recruitment process, noting that he anticipates hiring approximately eight new recruits by September 2015.

**(ii) Spring Cleaning / Clocks Changing / Smoke Alarm Safety Messages**

Fire Chief McGowan noted that RFR's messaging in conjunction with spring cleaning included a reminder to homeowners to replace the batteries in their smoke and carbon monoxide detectors when changing the clocks for Daylight Savings Time.

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**(iii) 911 Awards Event**

Fire Chief McGowan advised that the Richmond Chamber of Commerce will host their 13<sup>th</sup> Annual 9-1-1 Awards Ceremony and Dinner at the River Rock Casino on Wednesday, April 29, 2015.

In reply to queries from Committee, Fire Chief McGowan commented that RFR has a Hazardous Material (HazMat) crew that is trained and equipped to respond to events such as the recent incident on the Vancouver waterfront.

**8. RCMP/OIC BRIEFING**

(Verbal Report)

***Online Crime Reporting***

Insp. Bart Blachford advised that the Online Crime Reporting statistics indicate that the Richmond RCMP received a total of 45 online reports in 2014 and 18 online reports as of January 1, 2015.

**9. MANAGER'S REPORT**

None.

**ADJOURNMENT**

It was moved and seconded

***That the meeting adjourn (4:44 p.m.).***

**CARRIED**

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, March 10, 2015.

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Councillor Derek Dang  
Vice-Chair

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Heather Howey  
Committee Clerk



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** March 13, 2015

**From:** Phyllis L. Carlyle  
General Manager, Law and Community Safety

**File:**

**Re:** Community Bylaws Monthly Activity Report - February 2015

### Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report – February 2015", dated March 13, 2015, from the General Manager, Law and Community Safety, be received for information.

Phyllis L. Carlyle  
General Manager, Law & Community Safety  
(604-276-4104)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b> 	

## Staff Report

### Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Animal Control
5. Revenue & Expenses

This report supports Council's Term Goal #1 Community Safety:

*To ensure Richmond remains a safe and desirable community to live, work and play, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### Analysis

#### 1. Property Use

##### *Customer Service Response*

An average of 13 daily calls for service was fielded by administrative staff in February 2015. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents a decrease of 7.1% compared to the 14 calls that were fielded in January 2015 and an increase of 18.2% when compared to 11 calls that were reported in February 2014.

##### *Enforcement Activity*

Property use officers managed 140 new investigational files during the month of February 2015, which represents an increase of approximately 28.4% when compared to February 2014. This change is attributed to an increase in grease file investigations and towing permit applications, which were undertaken by auxiliary officers.

Community Bylaws continues to monitor the number of abandoned and vacant homes in the City of Richmond and the City currently has 26 residences remaining on the "Abandoned/Vacant Home Joint Operations" list.



Figures 1a, 1b and 1c provide a comparison of Property-Use Service Demand for previous year totals with the 2015 year to date totals ending in February:

Figure 1a: Service Demand Comparison

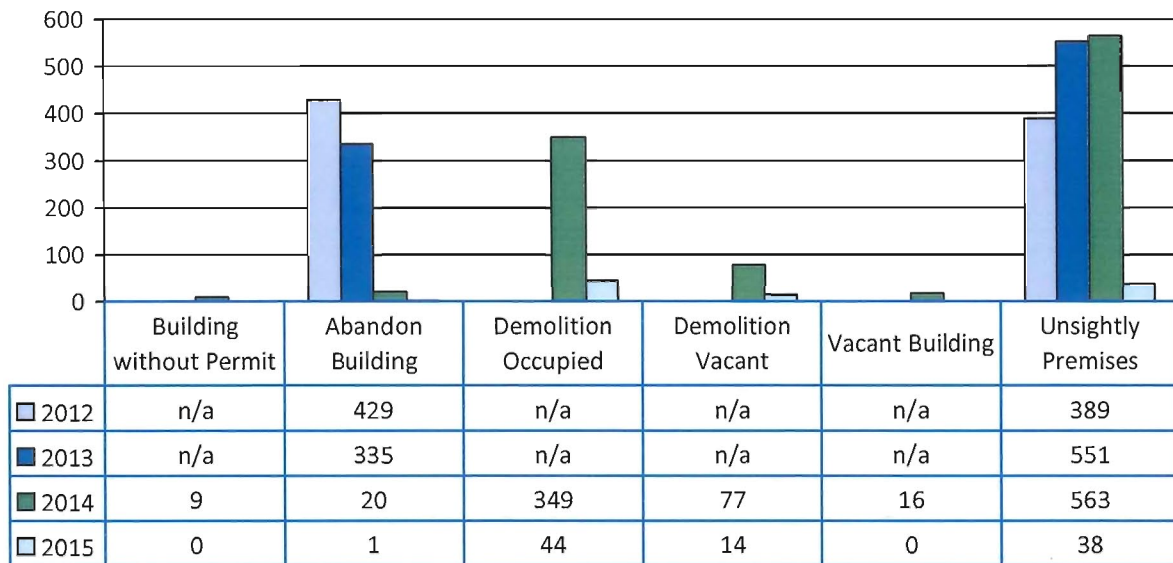


Figure 1b: Service Demand Comparison

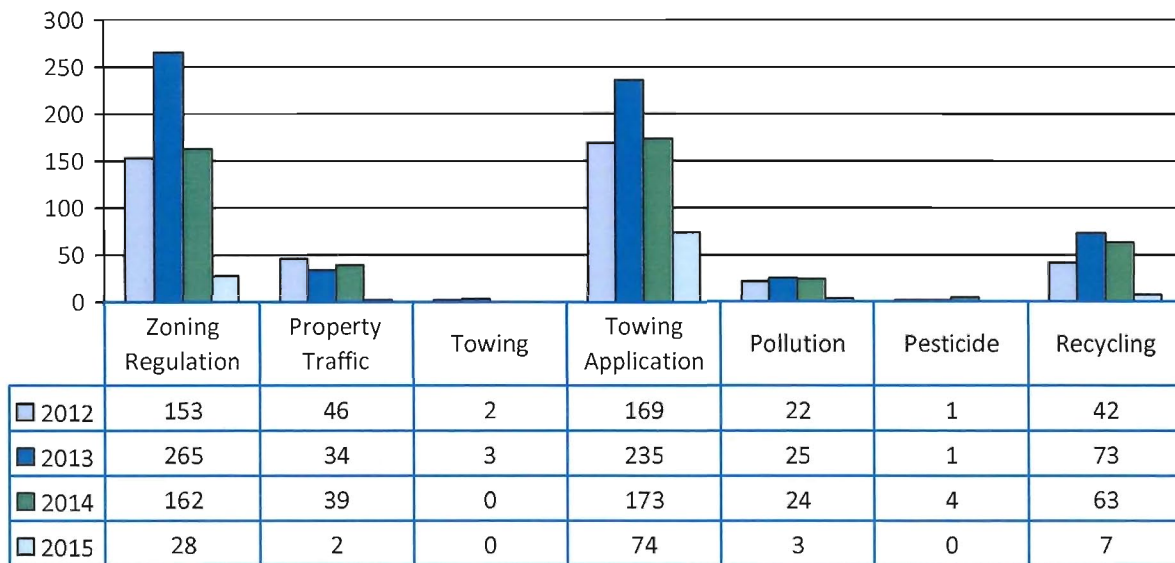
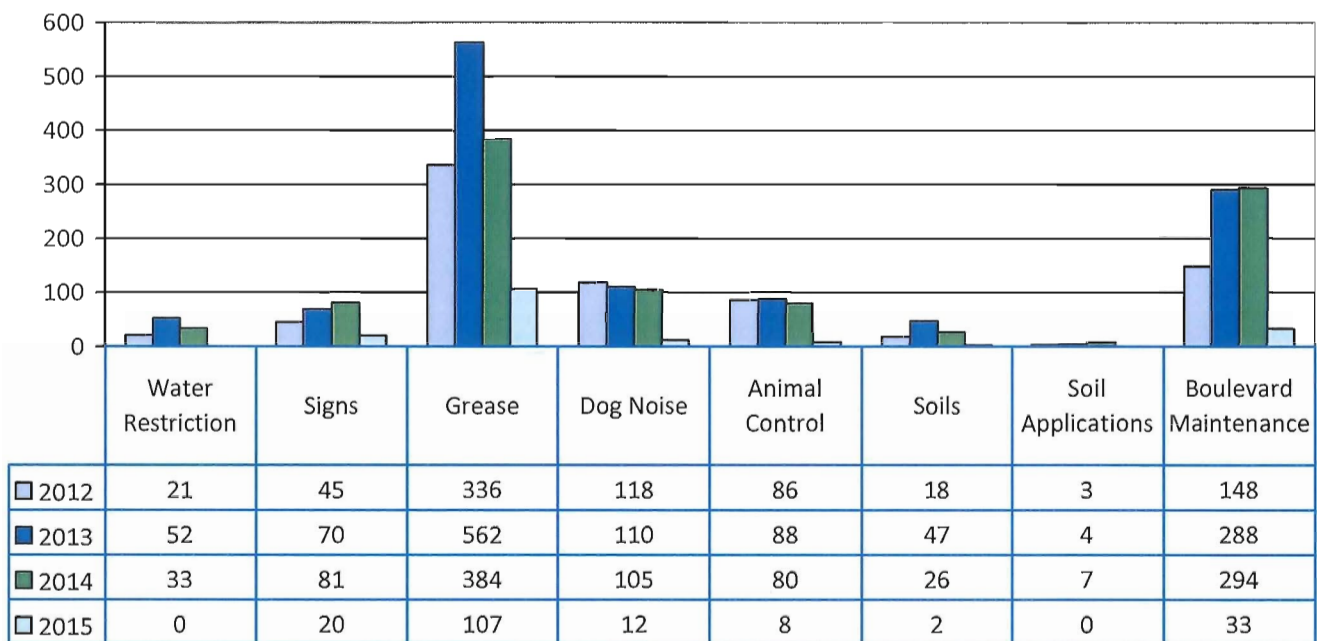


Figure 1c: Service Demand Comparison



## 2. Grease Management Program

The Grease Management Officer(s) conducted 53 regulatory visits to 53 food sector establishments and of these inspections 29 were concluded during the month of February 2015. These inspections resulted in the issuance of 2 bylaw violations, with 1 infraction being amended to a warning.

## 3. Parking Program

### *Customer Service Response*

An average of 24 daily calls for service was fielded by administration staff in February 2015. This represents a decrease of 11.1% compared to January 2015, but an increase of 20.0% when compared to the calls reported in February 2014.

### *Enforcement Activity*

A total of 2,594 Notices of Bylaw Violation were issued for parking, safety and liability infractions within the City during the month of February 2015. This represents a decrease of approximately 10.6% when compared to the number of violations issued in January 2015 and a decrease of 5.6% when compared to the activity reported in February 2014. Significant parking meter vandalism and meter equipment failure hampered enforcement program efforts during

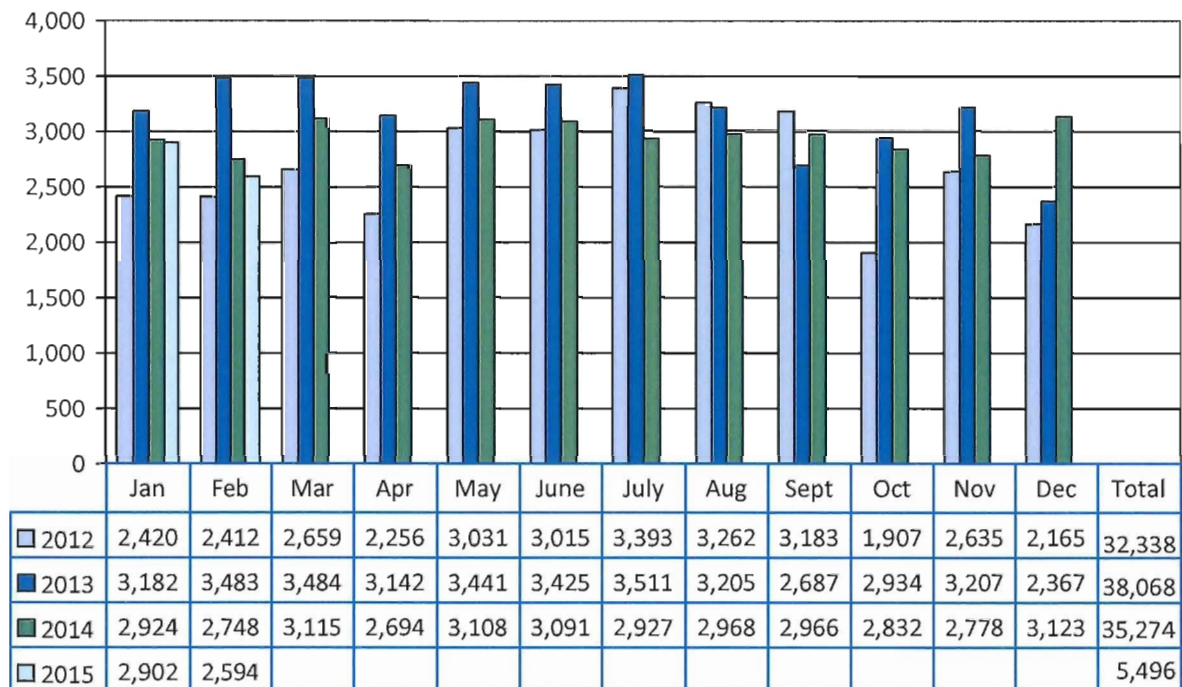
February. A phased deployment of new parking meters is expected in early March and should address many of the problems that occurred in February.

### *Program Highlights*

Although ticketing activity for February 2015 decreased compared to February 2014 overall consolidated revenue has increased. This can be attributed to the increase in the public's attentiveness to parking regulations which has resulted in less violation issuance but higher meter and permit compliance.

Figure 2 is a month-to-month comparison of the number of violations issued for the years 2012, 2013, 2014 and 2015:

Figure 2: 2012 - 2015 Comparison for Parking Violations Issued



### *Bylaw Notice Cancellations*

During the month of February 2015, 129 violations were changed to warnings representing approximately 5.0% of the tickets issued during the month. Pursuant to Council Grounds under Policy No. 1100, the following list provides a breakdown of the common reasons for Bylaw Notice Cancellation:

Section 2.1 (a)	Identity issues	12
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	3
Section 2.1 (d)	Contravention necessary for preservation of safety	0
Section 2.1 (e)	Multiple violations issued for one incident	4
Section 2.1 (f)	Not in the public interest	8
Section 2.1 (g)	Proven effort to comply	44
—	Administrative Entries	58

#### 4. Animal Control

Community Bylaws issued 163 new dog licences during February 2015, representing an increase of 59.8% compared to the number of new dog licences issued in February 2014. As of the end of December 2014 (i.e. start of the licensing year), there were 3252 dogs licensed within the City of Richmond, which includes 72 dangerous-dog registrations. Animal Control officers responded to 4 dog bite incidents during February 2015, resulting in a 4 dangerous dog investigations.

#### **Financial Impact**

#### 5. Revenue and Expenses

Following is an analysis of financial activity for Community Bylaws during February 2015, both month over month and year over year;

**Consolidated Parking Program Revenue:** The total of meter, monthly permit and enforcement revenue increased by 34.7% over the same period last year to \$195,004 in February 2015 from \$144,851 in February 2014.

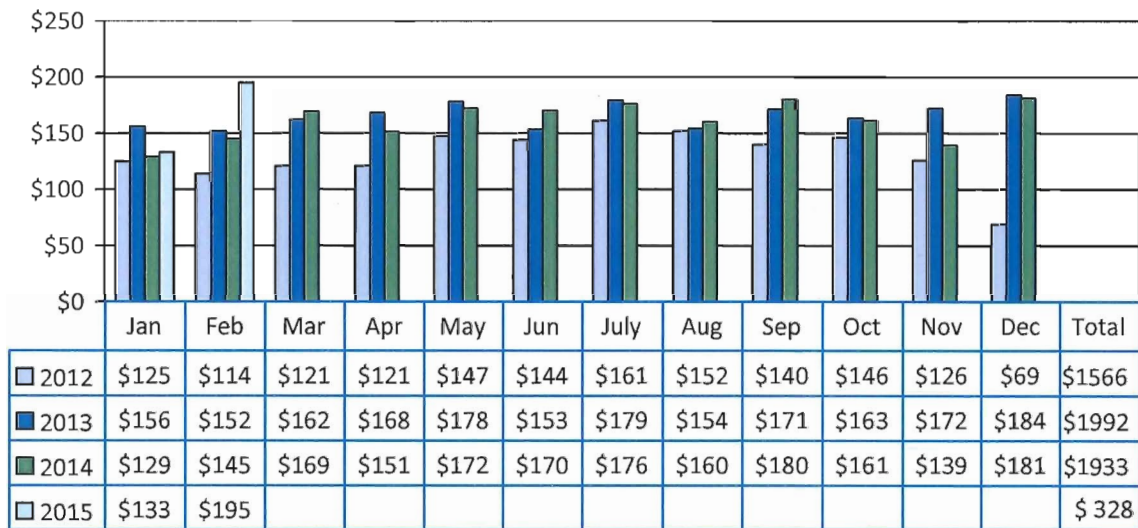
**Meter Revenue** increased by 13.1% over the same period last year to \$42,373 in February 2015 from \$37,461 in February 2014.

**Permit Revenue** increased by 71.4% over the same period last year to \$13,501 in February 2015 from \$7,876 in February 2014. The City also generated \$31,800 in parking permit and shared vehicle stall revenue as part of the launch of the City's car-share initiative pilot program with Car2Go.

**Enforcement Revenue** increased by 7.8% over the same period last year to \$107,330 in February 2015 from \$99,514 in February 2014.

Figure 3 provides a consolidated revenue comparison with prior years:

Figure 3: Consolidated Parking Revenue (000's)



## Conclusion

Community Bylaw staff continue to strive to maintain the quality of life and safety of residents of the City of Richmond through coordinated team efforts with many City departments and community partners, while promoting a culture of compliance.

Edward Warzel  
Manager, Community Bylaws (604-247-4601)

EW:



# City of Richmond

## Report to Committee

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<b>To:</b>	Community Safety Committee	<b>Date:</b>	March 16, 2015
<b>From:</b>	John McGowan Fire Chief, Richmond Fire-Rescue	<b>File:</b>	09-5000-01/2015-Vol 01
<b>Re:</b>	<b>Richmond Fire-Rescue – February 2015 Activity Report</b>		

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### Staff Recommendation

That the staff report titled, “Richmond Fire-Rescue – February 2015 Activity Report”, dated March 16, 2015, from the Fire Chief, Richmond Fire-Rescue be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. Through the delivery of its programs and services, RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada. RFR is reporting on its activities in support of its mission:

*To protect and enhance the City's livability through service excellence in prevention, education and emergency response.*

This report supports Council's Term Goal #1 Community Safety:

*To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### Analysis

#### Community Involvement

Safety messages for February included a focus on *Heart Health Month, Burn Prevention Week, Spring Cleaning and Smoke Alarm Battery Change reminder* and *Pink Shirt/Anti Bullying Day*. Facebook posts and firehall sign messages were used to remind the public of key safety points.

RFR participates in events and activities to advance public education and community bridge building. During February 2015 the following took place:

- Safety presentations were provided to *Walter Lee Elementary School* and *Grauer Elementary School*. There were a total of 72 participants in attendance.
- Hall tour was provided to the *10th Richmond Sea Scouts, 12th Richmond Scouts Group* and *24th Brownies/Guides*. There were a total of 63 participants in attendance.
- Community events attended during February included the *Touchstone Eating Together Program Family Pancake Breakfast* and the *Pink T-Shirt Day – Anti Bullying Day* school visits and community event. Over 1,350 children and adults attended these events where crews engaged with the community groups, provided fire safety and public relations information.

#### Training

The BC Municipal Safety Association provided a presentation on *Incident Investigation Program for Officers* to RFR Training. This program has a total of five delivery dates and finishes in early April.

The Hazmat Awareness and Operations training course was provided to RFR crew members during early February. All members completed the program successfully.



The Critical Incident Stress Management team (CISM) members have been rolling out the CISM training component. This training has been well received by all RFR crews.

### Emergency Response

Our goal is to respond to all calls quickly and minimize loss of life and property.

There were 21 fires in February 2015. Fire losses during the month are estimated at \$66,450. This total includes \$41,450 for building loss and \$25,000 for content loss. The total building and content value at risk was estimated to be \$151,185,000, and the total value preserved was \$151,118,550. These numbers translate to 99.9% of value protected (Figure 1).

<b>Figure 1: Fire Calls By Type and Loss Estimates – February</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building Value (\$)</b>	<b>Estimated Building Loss (\$)</b>	<b>Estimated Content Value (\$)</b>	<b>Estimated Content Loss (\$)</b>	<b>Estimated Total Value Preserved (\$)</b>
Residential:						
Single family	5	32,000,000	35,000	350,000	25,000	3,490,000
Multi family	3	81,275,000	1,000	24,350,000	-	105,624,000
Commercial / Industrial	4	32,000,000	300	9,000,000	-	40,999,700
Fire – Outdoor	4	1,000,000	150	-	-	999,850
Vehicle	5	10,000	5,000	-	-	5,000
<b>Totals*</b>	<b>21</b>	<b>117,485,000</b>	<b>41,450</b>	<b>33,700,000</b>	<b>25,000</b>	<b>151,118,550</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable February incidents:

1. Crews responded to a transit bus incident on Steveston Highway. Initial reports indicated that the bus driver had suffered a medical issue and had lost control of the bus. The bus then collided with a power pole causing lines to be downed. A 14,000 volt power line had come down from the hydro pole and was arcing violently on the roadway. RFR crews blocked the north and south ends of No. 3 Road and BC Hydro was called to attend the scene. RFR crews and BC Hydro secured the power line and proceeded to remove the bus driver from the bus who was then taken to hospital by BCAS for treatment. RFR crews ensured that buildings near the scene were evacuated. After the power lines were grounded and RFR given the all clear from BC Hydro, RFR crews checked the bus for any issues and RFR crews removed debris from the road surface. BC Hydro remained on-scene along with City Works Yard staff. Transit staff were contacted to attend to remove the bus and the RCMP were onsite to assist with the incident. RFR crews left the scene in control of BC Hydro and the traffic controllers. The intersection in the area was closed-off for the most of the day, resulting in loss of power to the surrounding areas. There were no other injuries.



2. Crews responded to an attached garage fire on Seacastle Drive. When RFR arrived there was a significant amount of smoke coming from the double garage and the home owner was spraying water into the garage with a garden hose. RFR crew entered and found heavy smoke but no flame. The fire was coming from a homemade recumbent tricycle which had battery chargers attached to it. The garage contained the smoke and fire from the rest of the home. The smoke was cleared and an air quality check was performed. A Fire Prevention Officer was left on scene.
3. Crews responded to a possible explosion and subsequent fire in a new home under construction at Flury Drive. An RFR crew arrived and found fire coming out of a second storey window. The fire was controlled by crews who entered the home to carry out a search. Ventilation was started and overhaul was carried out by the onsite crew. There were many different accelerants found inside and outside of the home and RCMP were requested and to attend. RCMP took over the scene after RFR crew ensured safety of the house. There were no injuries at this scene but extensive damage to the house. The fire is suspicious and under investigation.
4. Crews responded to a report of a townhouse fire at McNeely Drive. The incident was the result of a frying pan with oil which had caught fire. The fire was extinguished by the home owners with a piece of clothing thrown over the pan. There were no injuries at this call. RFR crew examined the kitchen for any possible extension of fire and none was found. The townhouse was ventilated for an hour and half. The townhouse was clear of any products of combustion and the residents were then let back into their home. A Fire Prevention Officer was left on scene.
5. Crews responded to a report of a structure fire on Williams Road. The structure was an abandoned house ready for demolition. It is noted that there had been a call for a previous fire at this location.
6. Crews responded to a parked rollover of a cement pumper truck on Knox Way. Mechanics working on the cement pumper raised it without putting down outriggers, resulting in the truck flipping over and crushing two cars. RFR crews on scene contained the fuel leak and reported no injuries occurred.
7. During February crews attended multiple outdoor related fires including a dumpster fire on No 3 Road and a brush fire on No 8 Road. All fires were quickly mitigated and at locations where smoke was present, crews provided ventilation to the areas.

RFR crews responded to multiple medical and rescue incident calls, including:

1. A cardiac patient, located at Jones Road was provided CPR and an Automated External Defibrillator (AED) was used to resuscitate the patient. BCAS arrived on scene and took over patient care. The patient was non-responsive.

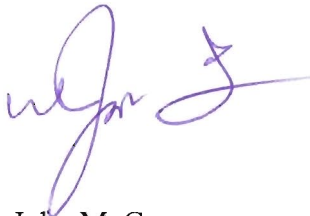
A summary of 9-1-1 emergency response statistics is found in Attachment 1, Tables 1, 2, 3 and 4. The location of fire, medical and motor vehicle incident calls in February are depicted in Attachment 2, Figures 1, 2 and 3.

### **Financial Impact**

None

### **Conclusion**

Our service delivery model is prevention focused and based on the belief that prevention, education and emergency response activities must be well established and integrated to have a positive impact on community safety. We believe “safety is everyone’s responsibility and it is always better to prevent a situation from occurring”.



John McGowan  
Fire Chief  
(604-303-2734)

JM:js

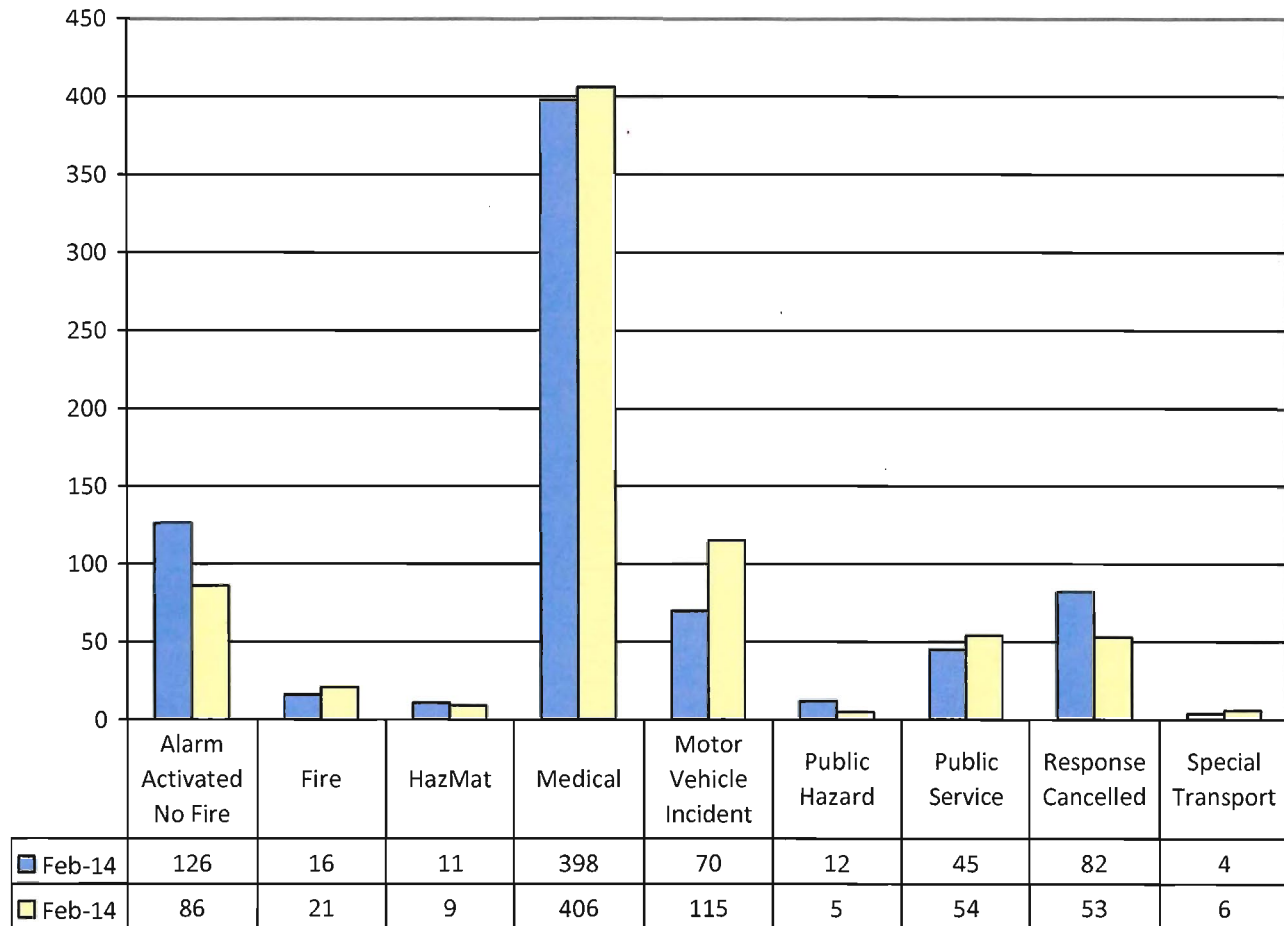
Att. 1: Suppression Activity

Att. 2: Location of February’s Fire, Medical and MVI calls

## Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in February 2014 and 2015. In February 2015, there were a total of 755 incidents, compared to 764 in February 2014. This represents a decrease of 1.2%.

**Table 1: February 2014 & 2015 Calls for Service Volumes**



**Call Type Legend:**

**HazMat:** includes fuel or vapour, spills, leaks, or containment

**Medical** includes: cardiac arrest, emergency response, home or industrial accidents

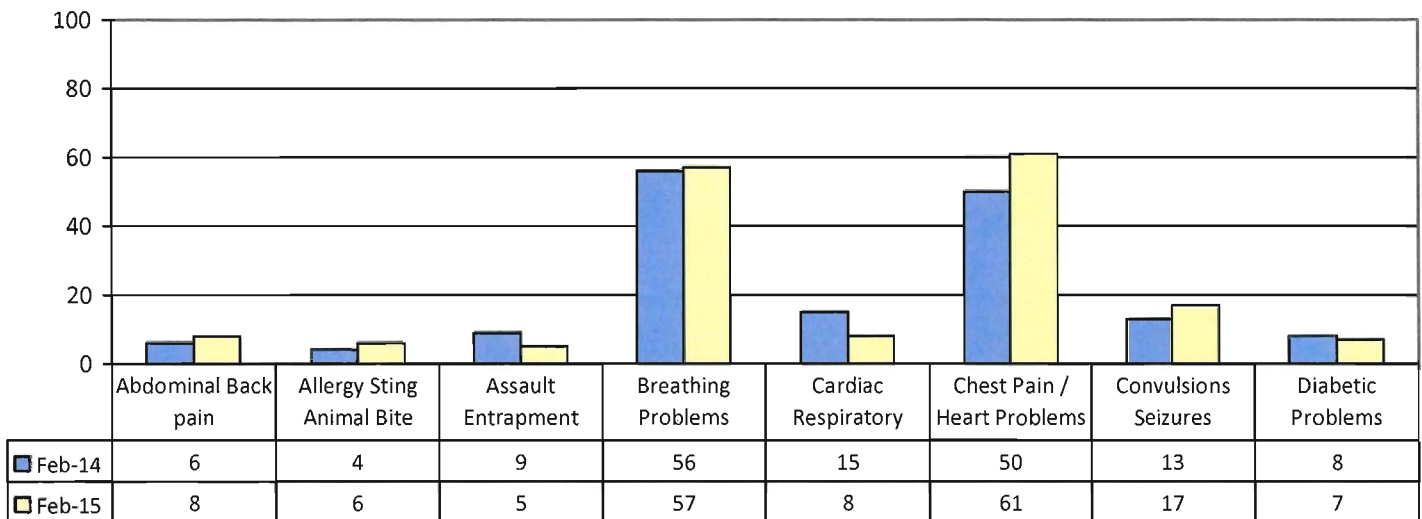
**Public Hazard** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

**Public Service** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

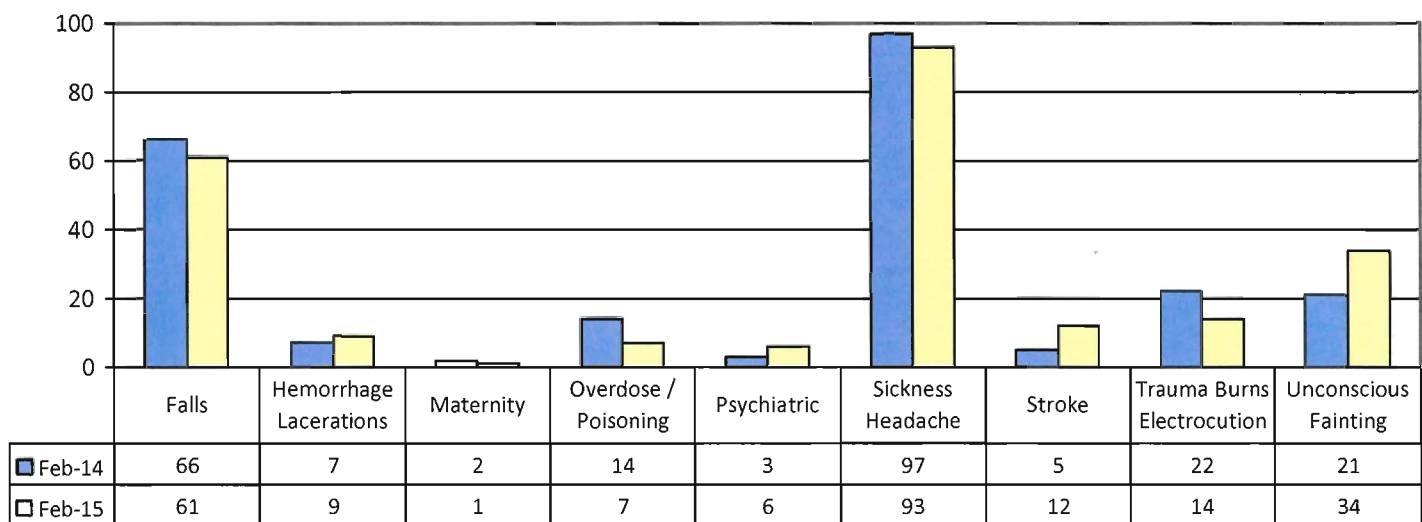
### First Responder Totals

Medical First Responder incidents comprised 54% of the total emergency responses for RFR during the month of February. A detailed breakdown of the medical incidents for February 2014 and 2015 is set out in the following table by sub-type. There were a total of 406 medical incidents in February 2015 compared to 398 in February 2014 an increase of 2%.

**Table 2a: February 2014 & 2015 Medical Calls by Type**



**Table 2b: February 2014 & 2015 Medical Calls by Type**



## Fire Investigations

The fire investigation statistics for February 2015 are listed below:

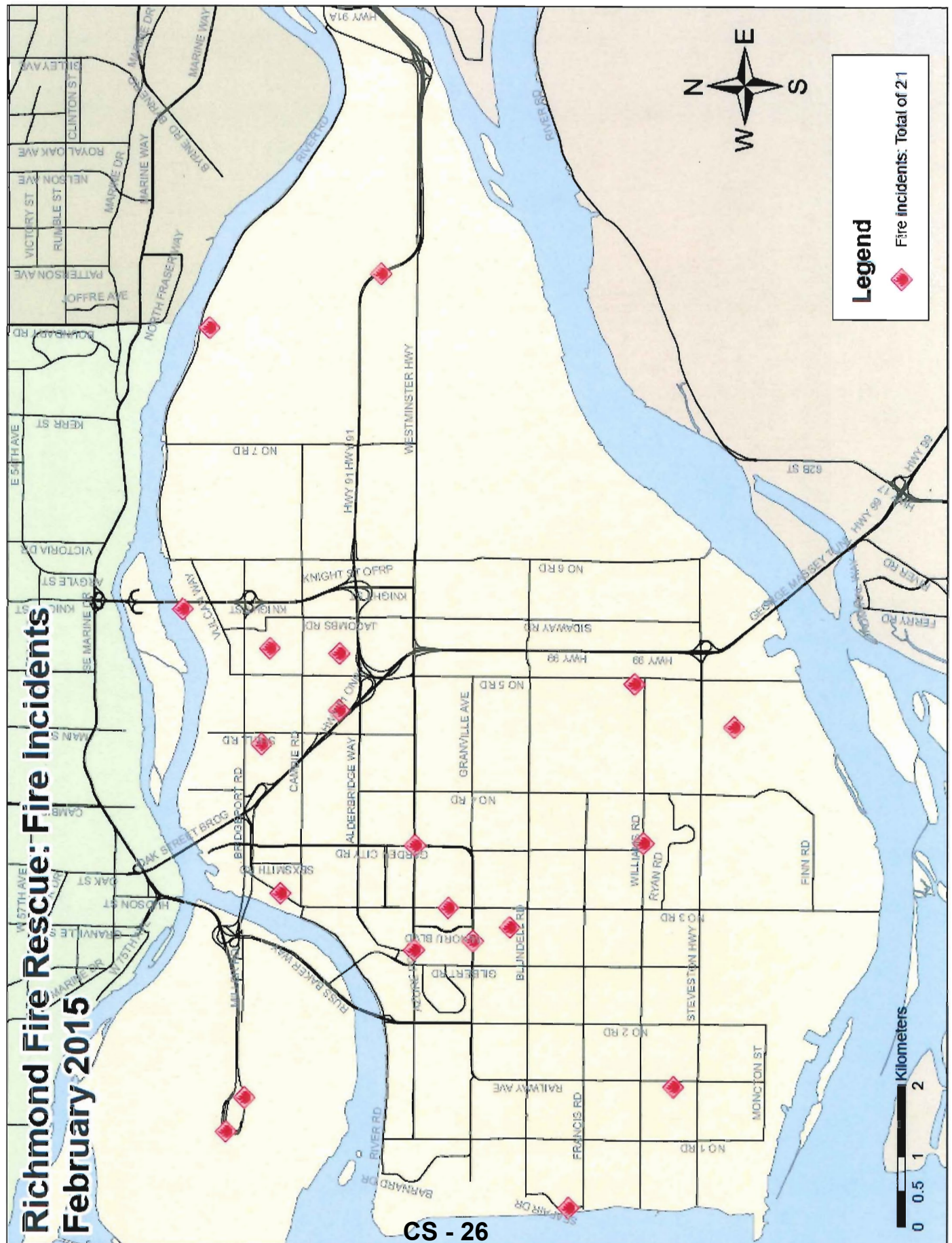
<b>Table 3: Total Fire Investigation Statistics – February</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	2	2	1
Residential - Multi-family	-	2	1
Commercial/Industrial	-	3	1
Fire – Outdoor	-	2	2
Vehicle	1	2	2
<b>Totals</b>	<b>3</b>	<b>11</b>	<b>7</b>

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

## HazMat

<b>Table 4: HazMat Calls By Type – February</b>	
	<b>Details</b>
Flammable / combustible Liquids	3
Natural Gas / Propane Leaks (small)	5
Unclassified	1
<b>Totals</b>	<b>9</b>

Figure 1: Location of fires in February (total 21)





**Legend**

 Medical incidents: Total of 406

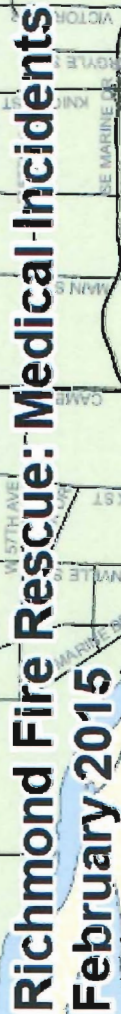
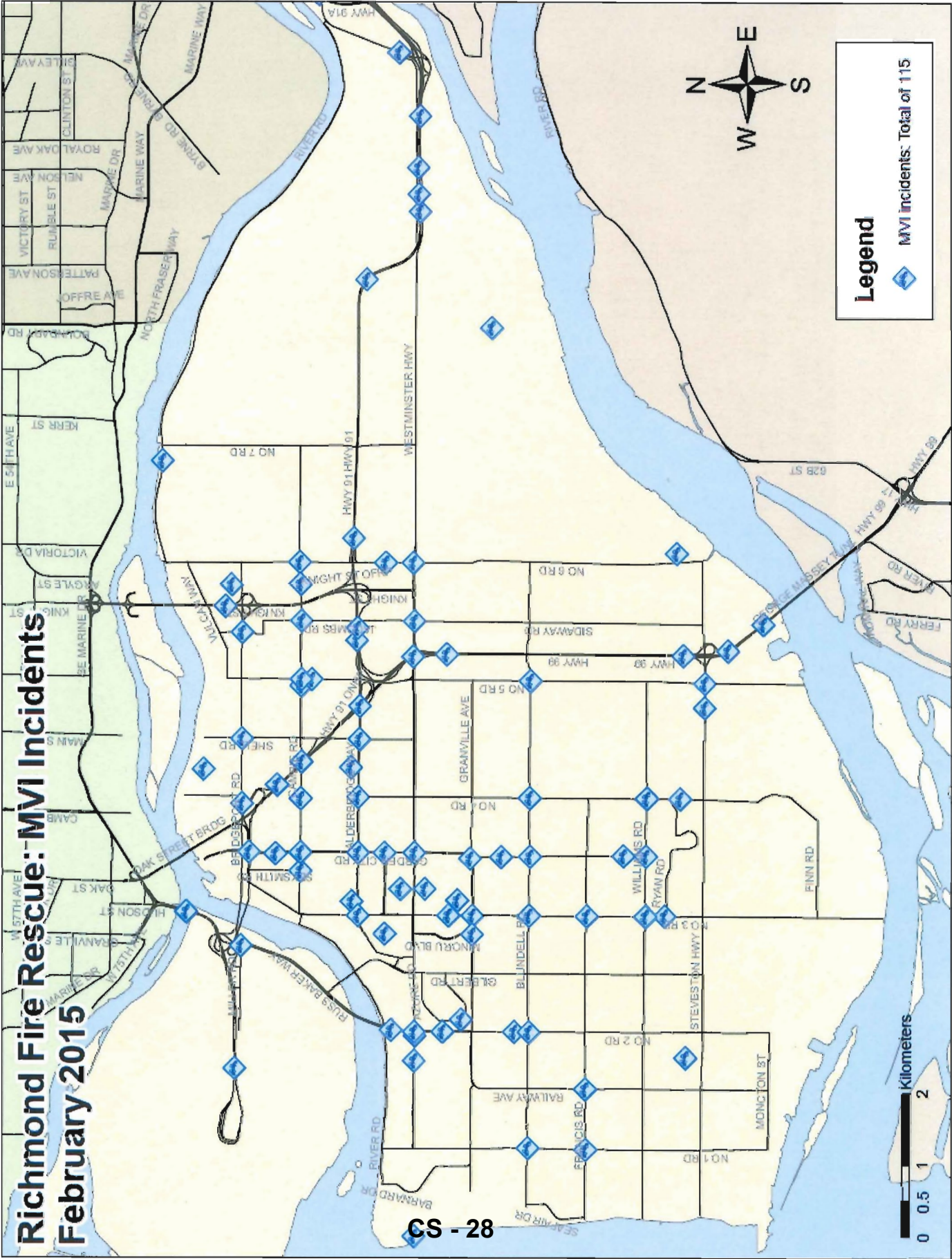




Figure 3: Location of MVI calls in February (total 115)







# City of Richmond

## Report to Committee

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<b>To:</b>	Community Safety Committee	<b>Date:</b>	March 5, 2015
<b>From:</b>	Rendall Nasset, Superintendent Officer In Charge, Richmond RCMP Detachment	<b>File:</b>	09-5000-01/2015-Vol 01 (15.07)
<b>Re:</b>	<b>RCMP's Monthly Report - February Activities</b>		

---

### Staff Recommendation

That the report titled "RCMP's Monthly Report – February Activities," dated March 5, 2015 from the Officer in Charge, Richmond RCMP, be received for information.

Rendall Nasset, Superintendent  
Officer In Charge, Richmond RCMP Detachment  
(604-278-1212)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This report supports Council's Term Goal #1 Community Safety:

*To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### Analysis

Below is the RCMP's monthly report for February 2015 activities.

#### Noteworthy Files and Activities

##### *RCMP Strategic Plan 2015-2017*

Following Council's endorsement, the Detachment released its Strategic Plan for 2015-2017. The plan reflects on-going consultation with the City of Richmond, citizens, community stakeholders, and Detachment employees. The Detachment's consultation efforts coupled with assessment of current and future policing challenges and opportunities have steered the selection of the strategic priorities and will ensure the Detachment remains responsive to community expectations and ever-changing policing landscape.

The Detachment's strategic priorities are: Property Crime, Road Safety, Community Engagement, Youth and Organized Crime. The Strategic Plan will be instrumental in meeting the Detachment's commitment to the City of Richmond's vision "to be the most appealing, liveable and well-managed community in Canada" and realizing the Detachment's ultimate goal of "Safe Homes, Safe Communities."

The entire document can be downloaded at:

<http://www.richmond.ca/shared/assets/StrategicPolicingPlan32912.pdf>

##### *Tip of the Hat to the Vancouver Police Department*

Vancouver Police Department (VPD) assisted the Detachment with the arrest of two males in conjunction with a break and enter to a residence. On February 2, 2015 at approximately noon, thieves broke into a home in the 4500 block of Hermitage Drive. The thieves stole several personal electronics including an iMac desktop computer, two Macbook laptops and a sum of currency. Entry was made through a side garage door entrance.

As the thieves made their way into Vancouver, VPD was alerted and arrested the two males in a car on the Arthur Laing Bridge. Both males were charged with one count of break and enter, one count of possession of a weapon for dangerous purpose, and one count of possession of break and enter instruments.

*Trap Discovered Near School*

The Detachment is investigating the discovery of a trap found in a field near Steveston London Secondary School on February 8 just before 2:00 pm. The trap was found by a student. It was constructed from nails attached to a plastic base which positioned the nails to stand vertically when the base was set down. The 40 cm x 40 cm x 40 cm trap appears to have been deliberately constructed and purposely concealed with grass and placed in a busy foot traffic area to injure people or pets that would have come across it. The area was swept for any other traps prior to school commencing on February 10. The Detachment is coordinating their investigation with the Richmond School District.

*Robbery and Assault on Christmas Eve Day*

On December 24, 2014 at approximately 1:00 pm, the home owners of a residence in the 6000 block of Nanika Crescent were alerted to a knock on the door. A 76 year old female answered the door and a Caucasian male wearing a scarf covering his face forced the victim into the house and punched her repeatedly in the face. Her 81 year old husband was awakened by her screams and came from the living room to investigate. As he approached the stairs to the kitchen, he was punched repeatedly by the suspect. The female managed to run outside to scream for help but the suspect dragged her back into the house and viciously beat her.

The suspect removed both phones out of the wall and damaged the home owner's only cell phone. He then forced the couple upstairs and bound their hands. The suspect stole a small amount of cash before fleeing. Both victims required medical assistance and were transported to the hospital. They were released some time later. The suspect is described as a Caucasian male, 5'10", stocky build, wearing a blue hoodie, beige work gloves and a scarf covering his face.

The Detachment has made this a priority and is pursuing all investigational avenues to find the person responsible for what appears to be a random and senseless attack. Richmond RCMP Serious Crimes Unit is continuing their investigation. On February 11 the Detachment sent out a news release seeking witness information to contact Constable Darren Forsythe at 604-278-1212, leave a tip at [Richmond\\_tips@rcmp-grc.gc.ca](mailto:Richmond_tips@rcmp-grc.gc.ca) or to remain anonymous call Crime Stoppers at 1-800-222-TIPS (8477).

*Body Discovered*

The Detachment responded to the discovery of a body in the 14000 block of River Road just after 6:00 am on February 23. At this stage of the investigation, this does not appear to be a random attack. The Integrated Homicide Investigation Team (IHIT) has assumed investigation of this matter. The investigation is ongoing.

Community Policing*Auxiliary Constables*

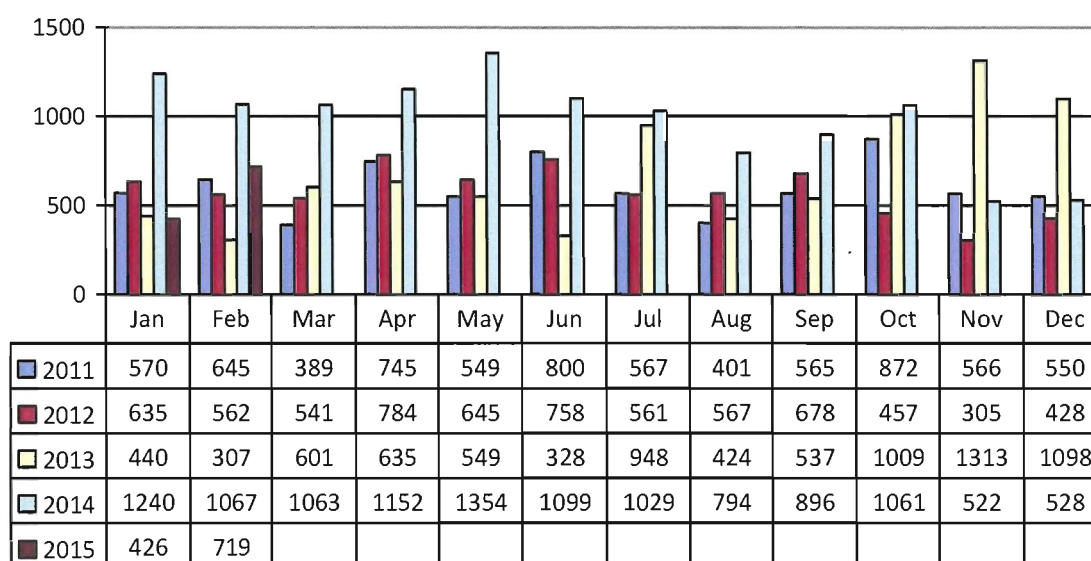
The primary mandate of Richmond's Auxiliary Constables is to support community police activities relating to public safety and crime prevention.

### *Total Auxiliary Constable Volunteer Hours*

Total Auxiliary Constable volunteer hours include community policing activities as well as hours spent in training, court, ride-along and call-outs. As of the end of February 2015, Richmond Detachment's complement of Auxiliary Constables was 41. The Auxiliary Constables have volunteered 719 hours during the month of February. Community policing and crime prevention duties remain significantly reduced due to the recent change in National RCMP policy, requiring direct regular member supervision of all Auxiliary Constable duties.

Figure 1 compares the monthly hours of service for the years since 2011.

**Figure 1: Auxiliary Constable Volunteer Hours**



*Activities for February 2015 include:*

- Crime Watch – provided uniformed support to Crime Watch volunteers on weekend patrols.
- Mental Health Initiative – attended the Pathways Clubhouse with RCMP officers to provide support and encouragement to Pathway clients that have mental illness and to create positive client relationships with police. Auxiliary Constables accompanied RCMP officers on checks of client's well-being throughout the community.
- ICBC Safety Programs – assisted RCMP officers with Pedestrian Safety and Lock-Out Auto Crime campaigns by providing support and assistance to community policing volunteers.
- Youth Programs – participated with RCMP officers in the "Difference Makers" initiative to promote youth leadership and mentoring to foster social responsibility.

- Children's Arts Festival – assisted RCMP officers promoting positive interactions with youth and family.
- Ride-a-longs – assisted RCMP officers with Traffic and General Duty shifts.
- Training – regular recertification training for intervention options is provided as required by RCMP National Policy.

*Block Watch/Business Link*

*Activities for February 2015 include:*

- There were 68 residential and 14 business break and enter email alerts and 251 residential and 14 business letters sent during this period to registered Richmond residents and businesses. These emails and letters informed home and business owners that a break and enter had occurred, provide crime prevention information, and direct residents and business owners to the crime prevention web pages.
- Two Business Link blitzes occurred with the Crime Prevention Unit, Auxiliary Constables and Station Volunteers participating at Yaohan Centre and East Richmond. During February there was an increase of 64 commercial emails registered to receive the email alerts.
- On February 4 an ad was published in the Richmond Review City Page promoting the residential break and enter email alerts and the City of Richmond's Crime Prevention web pages. During February there was an increase of 160 residential emails registered to receive email alerts.
- Crime Prevention brochures and newsletters were distributed to all Richmond Community Centres and the Minoru Activity Centre. Included in the distribution: When and How to Call the Police, Residential Break and Enter Prevention Tips, Crime Prevention and Business Link Newsletters (English and Chinese versions) and the Block Watch brochure.
- 1000 Business Link brochures were sent to the City of Richmond's Business License Department for inclusion in the new and renewal applications.
- The Police Contact Information cards in English and Tagalog were distributed by Auxiliary Constable Garrett Ruiz to the Filipino community. The cards were very appreciated by the Community.
- A meeting between Block Watch and Emergency Social Services (ESS) occurred to explore options to cross-promote the Block Watch programs. ESS will be preparing an article for the 2<sup>nd</sup> Quarter 2015 Crime Prevention Newsletter.
- A link to the Business Link program was added to the City of Richmond's Economic Development web page <http://www.richmond.ca/busdev/overview.htm> the link is located under business safety: <http://www.richmond.ca/safety/police/prevention/business.htm>. Information about the Business Link program will be made available to business clients via the web links as noted above, social media: @RichmondEDO and the monthly e-news.

- A link to the Business Email Alerts was added to the Steveston Merchants Association web page [www.exploresteveston.com/links](http://www.exploresteveston.com/links).

### *Community Police Stations*

#### *Richmond Detachment Stolen Auto Recovery and Lock-Out Auto Crime Statistics*

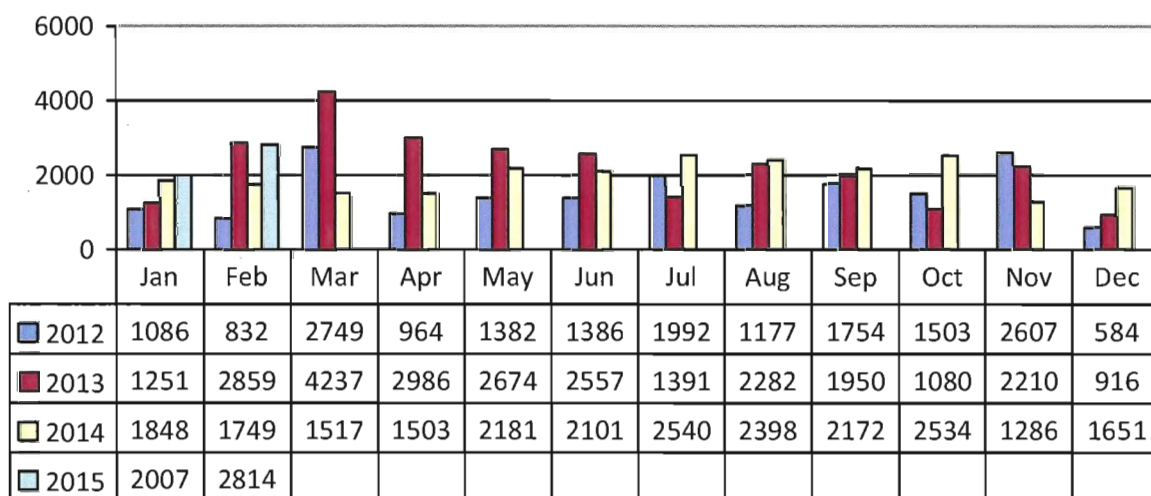
In partnership with ICBC, these programs involve volunteers patrolling city streets and parking lots for automobile security vulnerabilities and stolen vehicles. Under the Lock-Out Auto Crime Program notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues, if any, need to be addressed in order to keep the vehicle and its contents safe. As part of a Crime Reduction initiative, Lock Out Auto Crime has been the focus for this month.

Inspection criteria include:

- Does the vehicle have an anti-theft device (e.g.: alarm, immobilizer or steering wheel-lock)?
- Are there any personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

Figure 2 provides a comparison by year for the number of vehicles issued a notice.

**Figure 2: Stolen Auto Recovery / Lock-Out Auto Crime Vehicles Issued a Notice**



### *Speed Watch Statistics*

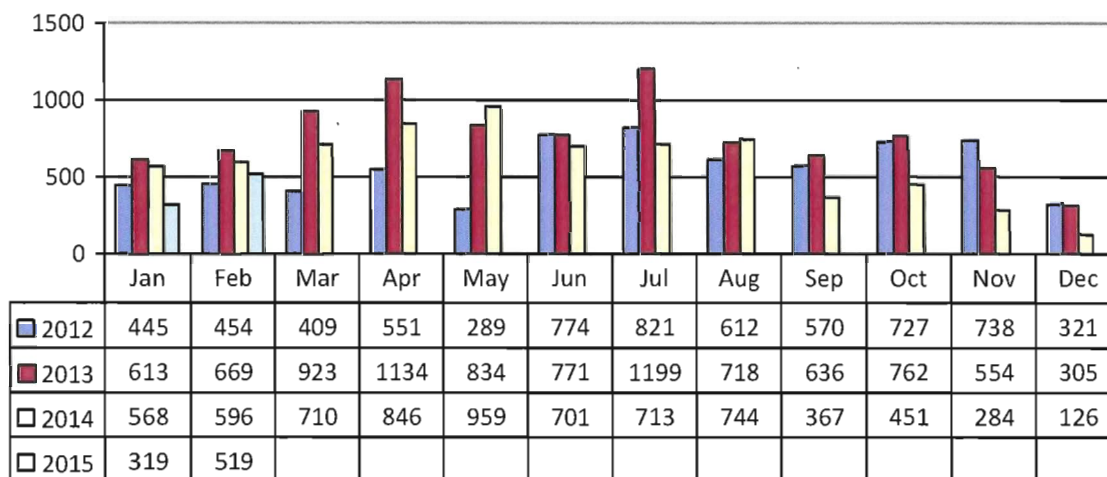
Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that



gives drivers instant feedback regarding their speed. The volunteers record the license plate number and the speed, and a letter is sent to the vehicle's registered owner when there is an infraction. The letter includes the date, time, location and what the penalties would be if the driver had received a violation ticket. For the last few months the volunteers have been focused on pedestrian safety, Lock Out Auto Crime blitzes and events such as Work Safe BC fair and Kwantlen Open House to promote pedestrian safety.

Figure 3 provides a comparison by year of the number of letters sent.

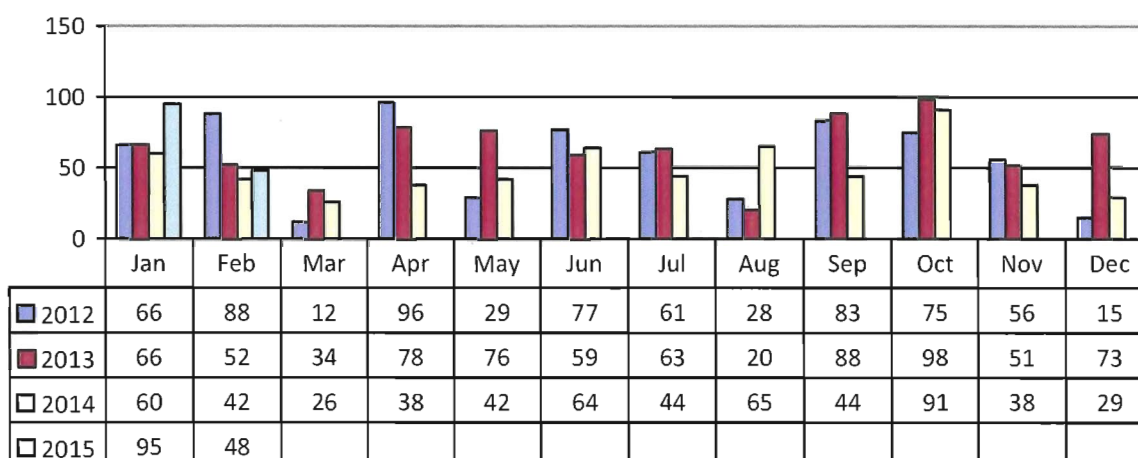
**Figure 3: Speed Watch Letters Sent**



#### *Distracted Drivers Statistics*

While volunteers are performing bike/foot patrols or Speed Watch duty, they note drivers that are on their cell phones, using other electronic devices, reading a newspaper, shaving or putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and location of the observed offence. Also included in the letter is the type of driving infraction and amount the fine would be had the driver received a violation ticket. The continuous media messages from ICBC on the radio and television regarding distracted drivers seem to be reaching the population as the volunteers are not observing as many drivers per volunteer shift.

Figure 4 provides a comparison by year for the number of letters sent.

**Figure 4: Distracted Drivers Letters Sent**

### *Volunteer Foot/Van Patrol and Bike Patrol Program*

In February 2015, there were 17 foot/van patrols, totaling 129 hours and 5 bike patrols totaling 25 hours. The volunteers assisted the public with directions, general questions and minor vehicle collisions. They also reminded jaywalkers to use the crosswalks, noted any distracted drivers and used palm pilots to run license plates to see if any vehicles were stolen. During the patrols, the volunteers visited local parks and schools to make sure these areas were safe and looked for possible grow ops and abandoned houses.

### *Volunteer Highlights include:*

- The City of Richmond's Emergency Social Services (ESS) program staff did two presentations on the program and what they do to recruit more volunteers. Five volunteers have sent an email to show their interest in joining the ESS program.
- Cst. Rao did a Fraud presentation to the volunteers as part of a mandatory requirement for all new recruits to do a presentation on any topic they choose.
- Volunteers on van patrol came across a stalled vehicle on No. 2 Road and Steveston Highway. The volunteers put cones out on the road for safety and waited until the tow truck arrived. The owner of the stalled vehicle was very happy with the actions of the station volunteers.
- Cst. Bob Sangha gave a presentation to the volunteers on the RCMP recruiting process and requirements.
- Cst. Kandola gave a presentation to the volunteers on Professional Standards and Core Values of the RCMP.
- Volunteers went to E-Comm for a tour of the facilities.



- Two Business Link blitzes occurred with the Crime Prevention Unit, Auxiliary Constables and Station Volunteers participating at Yaohan Centre and East Richmond (Hamilton area).
- On February 27, staff and volunteers assisted ICBC with a media launch at the main Detachment for the upcoming Distracted Drivers month which occurs in March.
- For the last few months the volunteers have been focused on pedestrian safety, Lock Out Auto Crime blitzes and events such as Work Safe BC fair and Kwantlen Open House to promote pedestrian safety.

### *Youth Section*

In addition to responding to a variety of calls for service involving youth and school facilities, Youth Section members have pursued numerous proactive outreach and engagement initiatives. Highlights include:

#### *RCMP Youth Academy*

Next month the RCMP Youth Academy will be delivered in Chilliwack BC. Ten Richmond School District secondary students will be participating this year. All youth section members have played a role in the selection of students over the preceding months. Three members will attend the Academy this year to act as facilitators.

Directed at Grade 11 and 12 students with an interest in policing as a career, the Academy gives candidates an opportunity to experience police training and to partake in police work simulations. The program is built on a partnership between the school districts of Richmond, Burnaby, North Vancouver, Coquitlam, and Surrey, as well as the RCMP detachments from each of those municipalities.

#### *School Sports Program*

Youth Section members participated in the School Sport Program at McKay elementary.

The School Sports Program is a travelling road show that was conceived and implemented by Cpl. Kevin Krygier of the Richmond RCMP in 2012. He believed that the Richmond RCMP could better connect and inspire students in the Richmond School District through sports by engaging youth, deterring their involvement in crime and promoting pro-social behaviours. He spent countless volunteer hours getting this program up and running, forming a partnership with the Richmond School District, the Rick Hansen Foundation, and "Ambassadors". Ambassadors have included a number of local Olympic and Paralympic athletes as well as prominent members of the community

The goal of this program is to help students build positive relationship with police. The program provides local youth with the opportunity to play sports with police officers they might not otherwise interact with and also helps police officers and, otherwise sedentary youth, get physically active. The RCMP members and the students square off in a friendly sporting activity such as floor hockey, basketball, volleyball, etc. while other children and school faculty cheer

them on in a show of school and community spirit. The environment is both positive and exciting for all who are involved. Students often talk about this program with a lot of positive comments.

#### *Difference Maker Pilot Project*

Over the last several weeks, Richmond Youth Section members have assisted in the delivery of the Difference Maker pilot project. This initiative, operating at two secondary school and two elementary schools, is an off-shoot of the School Sports Program. It will see elementary school students, mentored by local secondary school kids and supported by RCMP members and Ambassadors, take on a "Difference Maker Project". The project aims at making a positive impact in local communities by inspiring local youth and other members of the community to take an active, social conscious role in the community.

#### *Emergency Drills*

Youth Section contributed to enhancing the safety of Richmond's schools through participating with local school administrators and teachers in high danger and code red drills.

#### *Family Day*

Youth Section represented the detachment at the Family Day festivities held at Minoru Cultural Centre.

#### *School Presentations*

Youth Section members delivered presentations to students on a variety of topics, including: social responsibility, drug abuse, healthy relationships, internet safety, cyber bullying, the role of the police in the community, policing as a career and pedestrian safety.

#### *Distracted Driving*

As part of the annual spring road safety campaign, Youth Section members collaborated with the School District, ICBC, and Richmond Road Safety Unit to deliver distracted driving awareness to secondary school students. Students participated in the distracted driver's obstacle course. The obstacle course consists of a walk through in a 300 square foot area to simulate texting on a calculator while 3 volunteers attempt to distract the "driver" by ringing bells, asking math questions and various other activities in the three minute walk through.

#### *Drug Abuse Resistance Education (DARE)*

In partnership with the Richmond School District and private schools, Richmond Detachment will deliver the DARE program to approximately 1,700 fifth graders each year. The value of the DARE program transcends equipping school-aged children with skills to recognize and resist drug use. It serves as an important vehicle for the Detachment to establish long-lasting connections with the City's youth and promote pro-social values and protective factors. In February, 13 fifth grade classes received DARE training and are due to graduate in March.

Road Safety Unit

Name	Act	Example	Dec 2014	Jan 2015	Feb 2015
Violation Tickets	Provincial Act Offences	Speeding	713	904	754
Notice & Orders	Equipment Violations	Broken Tail-light	346	391	462
Driving Suspensions	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	58	50	55
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	7	11	14
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	0	0	1

Victim Services

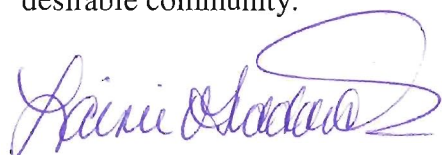
- During February, Richmond RCMP Victim Services provided services to 40 new clients and attended 10 crime and trauma scenes, in addition to maintaining an active caseload of 200 on-going files.
- Victim Services provided on-going emotional support to help victims of robberies, family disputes, and a significant number of medical related sudden deaths and fatal crashes. Referrals are provided for long term help.

**Financial Impact**

None.

**Conclusion**

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)

LG:jl

Att. 1: Crime Statistics  
2: Crime Maps



## FEBRUARY 2015 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in blue.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Feb-15	February		2014	2015	% Change	Change in # of Incidents
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>77</b>	<b>104.6</b>	<b>89-120</b>	<b>195</b>	<b>164</b>	<b>-15.9%</b>	<b>-31</b>
<i>Robbery</i>	5	6.8	3-10	14	15	7.1%	1
<i>Assault Common</i>	<b>27</b>	38.6	31-46	68	65	-4.4%	-3
<i>Assault w/ Weapon</i>	6	10.2	6-14	18	15	<b>-16.7%</b>	<b>-3</b>
<i>Sexual Offences</i>	5	4.6	3-6	7	7	0.0%	0
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>594</b>	<b>593.8</b>	<b>548-640</b>	<b>1344</b>	<b>1288</b>	<b>-4.2%</b>	<b>-56</b>
<i>Business B&amp;E</i>	27	36.6	26-47	70	67	-4.3%	-3
<i>Residential B&amp;E</i>	<b>73</b>	59.8	49-71	163	160	-1.8%	-3
<i>MV Theft</i>	29	27.4	19-36	55	59	7.3%	4
<i>Theft From MV</i>	166	160.2	121-199	443	314	<b>-29.1%</b>	<b>-129</b>
<i>Theft</i>	<b>121</b>	100.2	85-115	201	278	<b>38.3%</b>	<b>77</b>
<i>Shoplifting</i>	<b>36</b>	62.6	53-72	106	94	<b>-11.3%</b>	<b>-12</b>
<i>Fraud</i>	36	42.4	34-51	89	99	<b>11.2%</b>	<b>10</b>
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>157</b>	<b>151.8</b>	<b>127-177</b>	<b>347</b>	<b>330</b>	<b>-4.9%</b>	<b>-17</b>
<i>Arson - Property</i>	4	4.6	2-7	8	6	<b>-25.0%</b>	<b>-2</b>
<b>SUBTOTAL</b> (UCR 1000- to 3000-Series)	<b>833</b>	<b>850.2</b>	<b>780-921</b>	<b>1886</b>	<b>1787</b>	<b>-5.2%</b>	<b>-99</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>46</b>	<b>67.2</b>	<b>49-86</b>	<b>99</b>	<b>96</b>	<b>-3.0%</b>	<b>-3</b>

Prepared by Richmond RCMP.

Data collected from PRIME on 2015-03-10. Published 2015-03-10.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).



[illegible][illegible]

### Legend

★ Business B&E: 27 Events

Kilometers



1

0

CS-41



[illegible]

Residential B&amp;E: 73 Events



Kilometers

2

1

1

0.5

0

0

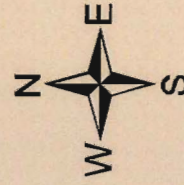
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CS-42



[illegible]

Auto Theft: 29 Events



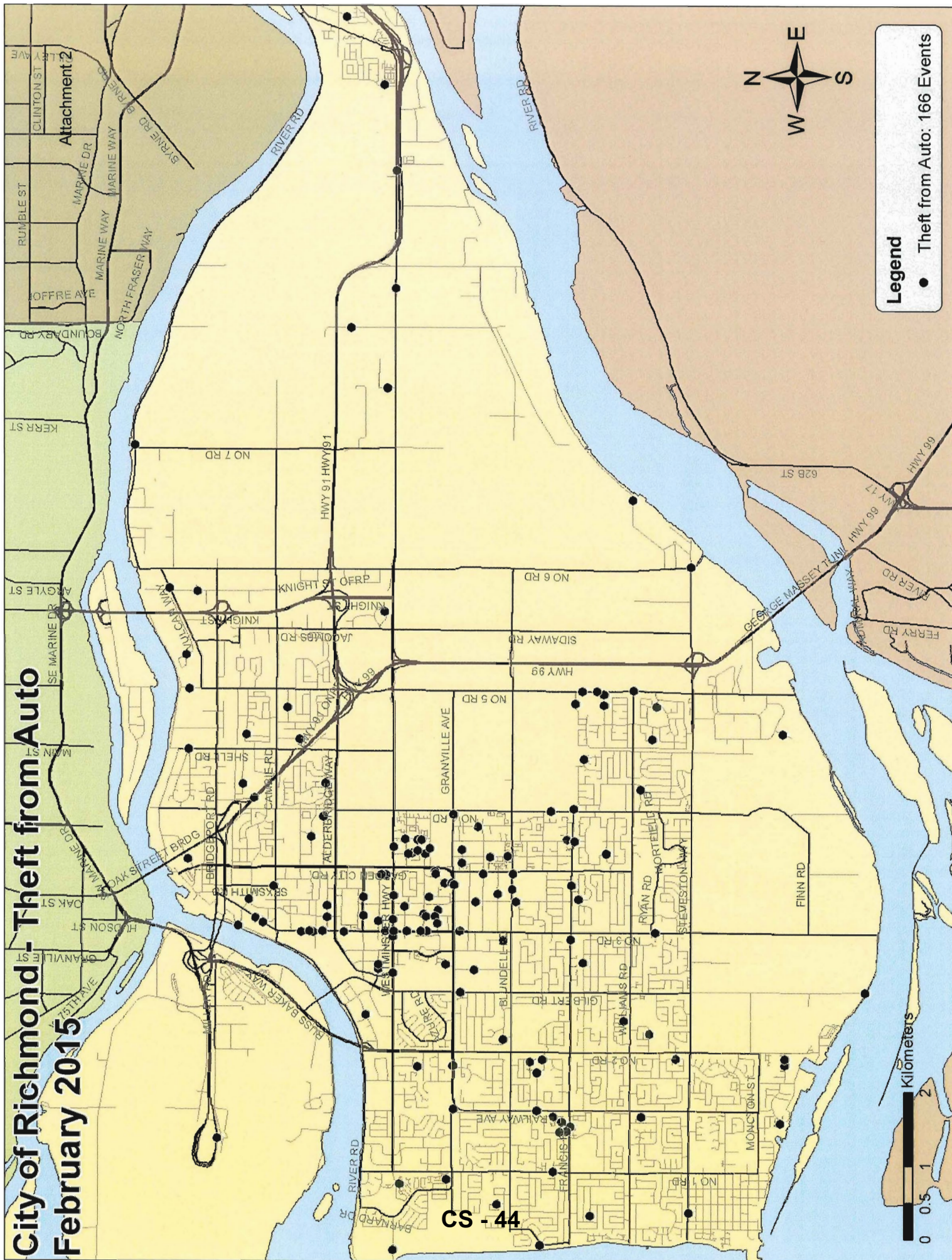
Kilometers

10

CS-48



# City of Richmond - Theft from Auto February 2015







# City of Richmond

## Report to Committee

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<b>To:</b>	Community Safety Committee	<b>Date:</b>	March 23, 2015
<b>From:</b>	Phyllis L. Carlyle General Manager, Law and Community Safety	<b>File:</b>	09-5000-01/2015-Vol 01 (15.36)
<b>Re:</b>	<b>Richmond RCMP Block Watch Program</b>		

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### Staff Recommendation

That in 2016, staff prepare a further report on the progress of the Block Watch program.

Phyllis L. Carlyle  
General Manager  
(604-276-4104)

Att.: 5

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY GAO 	

## Staff Report

### Origin

This report responds to an enquiry made at the February 11, 2015 Community Safety Committee meeting. This report supports Council's Term Goal #1 Community Safety:

*To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

*1.4. A strategic review of the City's community policing needs, including community policing needs of the City Centre.*

*1.5. Improved perception of Community Safety by the community.*

### Background

Since 1992, the City of Richmond and the Richmond RCMP have supported the free, community-based, crime prevention program, Block Watch. Administered through the local police, Block Watch is a program aimed at assisting residents organize their neighbourhoods to help prevent crime in the community. The premise is that neighbours who know their neighbours, their vehicles, their children, and their daily habits are more apt to recognize suspicious activity and report it to the police.

City of Richmond staff assist neighbourhoods with the education, support, guidance, training and resource materials to develop and operate Block Watch groups. As part of the program, citizens learn how to:

- Make their homes less inviting as a target for thieves;
- Participate in an engraving program to mark valuables;
- Recognize and report suspicious activity in the neighbourhood;
- Increase personal safety; and
- Prevent auto crime.

### Analysis

Currently, there are 9,291 Block Watch participants, 536 Block Watch Captains and Co-Captains serving 396 Block Watch groups. Of these 396 groups, four are looking for a replacement Captain in order to re-invigorate their group. In 2014, the Block Watch program recruited 247 participants, which totalled 14 new Block Watch groups.

### Recruitment Strategies

There are numerous ways that City staff recruit new volunteers such as: door-to-door canvassing, information at community events; newspaper ads; information on the City's web pages; word of mouth from other participants; flyers at City Hall, Community Centres, Community Police Stations and the main RCMP Detachment; and, as a result of near-by residential break and enters.

For every residential break and enter that occurs in a non-Block Watch neighbourhood, a letter is sent to the victim and several neighbours informing them of the break and enter. In 2014, there were 3,121 letters mailed out. Each envelope has both English and Chinese letters. The letter suggests starting a Block Watch group and includes a Block Watch brochure (Attachment 1), Residential break and enter Prevention Tips (Attachment 2) and directs the homeowner to the City/RCMP's Home Safety web pages at: <http://www.richmond.ca/safety/police/prevention/blockwatch.htm> and recommends registering for email alerts. On that same web page, there is an email address and telephone number to call for Block Watch information and sign-up.

An email alert is also sent for every residential break and enter to all registered residents in the surrounding quadrant<sup>1</sup>. The email alert provides information about the specific break and enter and suggests recipients start a Block Watch program, as well as directing the homeowner to the City and RCMP's Home Safety web pages.

Once a group has been established, the Captain typically will know if there has been a change in the neighbourhood and will introduce him/herself to the new neighbours to ask them to join the program. If the Captain has not been able to make contact with the new neighbours, the neighbours themselves can request to join the group by contacting the Detachment, either through the website and email or by telephone. The Community Policing Coordinator (Coordinator) does not release any personal information about the Captain to the new resident, once given permission; the Coordinator will contact the Captain and provide the new neighbours' contact information. The Captain will welcome the family into the group by providing them with an information package, including contact information for all members of the group.

#### Responsibilities of a Block Watch Captain

Each group requires a Captain; the Captain is the liaison between the City, RCMP and the group. Throughout the life of a Block Watch group, there may be one Captain and a Co-Captain or members of the group can rotate the responsibility. Each Captain and Co-Captain receives a basic Criminal Records Check before they are selected to be a neighbourhood Captain. During the inception of the group, the Captain will ask each resident to join the group and to come to a meeting place where representatives of the RCMP will speak to them regarding the program. The Captain will gather names and contact information to share with the rest of the group as well as the Coordinator who enters the information on the Block Watch data base for distribution of email alerts and other important information the RCMP share.

Once the group has been formed, neighbours make their neighbourhood their business. They pay attention to what is going on, look for vehicles and people on the street that are usually not there and other unusual incidents that may catch their attention, calling the Richmond Detachment when appropriate.

Although the Captain is continually updating the Coordinator on a regular basis, once per year, the Coordinator sends a group list to each Captain asking them to ensure the list is current. Any

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<sup>1</sup> Quadrant describes the major streets surrounding the victim's home

new participants are sent an information package that will assist them in understanding the program, encouraging them to work with the Captain and the neighbourhood to be the 'eyes and ears of police'.

Twice per year, the Captains are invited to a Block Watch meeting to learn about new crime trends and prevention strategies. This information is taken back and shared with the group either by a group meeting or 1-1 discussions.

#### Current Richmond Participant Statistics

Currently, the City of Richmond boasts 396 Block Watch groups, 536 Captains and Co-Captains and 9,291 participants, with the smallest group hosting 4 households while the largest has 95. Since January 1, 2015 there have been 8 new Block Watch groups registered with a total of 122 households.

Policing in Richmond is divided into 5 numeric zones (Attachment 3), with the total number of Block Watch groups as follows:

Zone 1 –	4
Zone 2 –	161
Zone 3 –	44
Zone 4 –	59
<u>Zone 5 –</u>	<u>128</u>
<b>Total</b>	<b>396</b>

In Attachment 4, Block Watch Neighbourhoods are identified.

#### *A Block Watch Success Story*

"Binder Johal's instincts paid off, and he's crediting Block Watch and his smart phone with helping him catch a teenage thief who snatched his laptop computer, hunting knife and a case of beer from his Steveston Highway home in late August"<sup>2</sup>. (See Attachment 5 for full story.)

#### Philosophy for 2015 and Beyond

For 2015 and beyond, the Officer in Charge plans to conduct a full review to determine possible gaps in the Block Watch service delivery model. As indicated on the attached map, (Attachment 4) there are many areas within the City's boundaries that are without a Block Watch group. As a priority for this year and beyond, the department has committed to increasing the Block Watch membership by 15%, or approximately 60 per year. As mentioned previously, for the month of January the increase was 8 groups, or almost 20%, so the Officer in Charge considers that a 15% increase is a realistic goal. In order to achieve the goal; community sessions, door-to-door canvassing by volunteers and a strong media strategy is scheduled for the near future.

In addition to an increase in membership, a focus will be placed on emergency preparedness and assistance to the neighbourhood for the Block Watch Captains and Co-captains. In the event of

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<sup>2</sup> Martin van den Hemel, *The Richmond Review*, *Crime rings compiling list of homes for break-ins*, p1, October 10, 2014.

an emergency, able and willing participants should be prepared themselves and could potentially check on people in the neighbourhood; insofar as their health and medical needs (prescriptions etc); thus freeing up first responders - police, fire, ambulance, and emergency programs. The Detachment has the opportunity to draw upon the strengths of Richmond Fire Rescue (RFR) to partner with them for some training in relation to medications, first aid and assessment of people.

#### Incentives for Block Watch Participants

Included with the manual that Block Watch participants receive is a card that may be presented to the homeowner's insurance company. Many insurance companies offer a discount of up to 15% when renewing a policy of the homeowner if a member of a Block Watch group.

#### **Financial Impact**

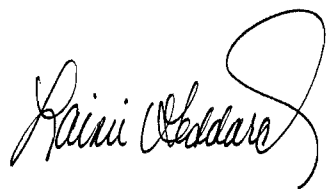
There are no costs resulting from this report.

There are two full time positions dedicated to this program at the cost of \$158,737. Other operating expenditures such as supplies and meeting expenses total at \$6,880. This brings the total cost of the program to \$165,617.

#### **Conclusion**

Since 1992, the City of Richmond and the Richmond RCMP has supported the free community-based, crime prevention program, Block Watch. Administered through the local police, Block Watch is a program aimed at assisting residents organize their neighbourhoods to help prevent crime in the community.

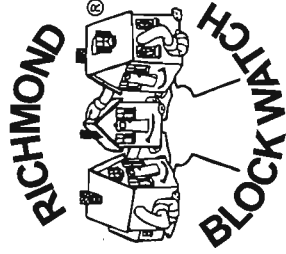
For 2015 and beyond, the Officer in Charge plans to conduct a full review to determine possible gaps in the Block Watch service delivery model. This plan will include, although, not limited to; an effort to increase the Block Watch participant membership and the possibility of an expansion of the program to provide emergency preparedness assistance to neighbours.



Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)

LG:jl

- Att. 1: Block Watch Brochure  
2: Residential Break and Enter Prevention Tips  
3: Zone Map  
4: Block Watch Neighbourhoods  
5: Block Watch Success Story



Block Watch is a free, community-based, crime prevention program aimed at helping residents organize their neighbourhoods to help prevent crime in the community. For more information, please visit [www.richmond.ca/blockwatch](http://www.richmond.ca/blockwatch).

**How do I get involved?**

To get involved in an existing Block Watch group or if you're interested in starting a new Block Watch group in your neighbourhood, contact the Richmond RCMP Block Watch program:

**Phone:** 604-713-2340  
**Fax:** 604-713-2349  
**Email:** [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca)

**How does it work?**

Your neighbours know who you are, what type of car you drive and may be the first to notice a suspicious person at your door or window. A police officer patrolling your neighbourhood may not recognize a stranger in your yard – but your neighbour will.

By simply getting to know your neighbours, you'll be able to recognize someone or something that's suspicious. When neighbours work together, they can combat crime the most effective way – before it starts.

**Richmond RCMP Block Watch**

For more information, please contact:

**Richmond RCMP Crime Prevention**  
Phone: 604-713-2340  
Fax: 604-713-2349  
Email: [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca)

**RCMP (Emergency)** ..... 9-1-1  
**RCMP (Non-emergency)** ..... 604-278-1212

- To report all non-emergency, criminal or suspicious activity

**City of Richmond**

Main Switchboard ..... 604-276-4000  
Public Works Requests—Works Yard ..... 604-244-1262  
*For 24 hour service, call* ..... 604-270-8721

- To report street surface problems
- Missing, damaged or blocked traffic signs
- Burned out street lights or damaged light poles
- Watermain leaks or water quality (dirty water)
- Abandoned bikes

Traffic Operations ..... 604-276-4032 or 604-276-4210

- To report an obstruction to motorists' sightlines (fences, trees, shrubs, etc.)

Community Bylaws ..... 604-276-4345  
Richmond Fire Department ..... 604-278-5131 (non-emergency)  
Richmond Emergency Programs ..... 604-233-3333  
Crimestoppers ..... 604-669-8477  
[www.solvecrime.ca](http://www.solvecrime.ca)

**Working together to prevent crime**

**City of Richmond**  
6911 No. 3 Road, Richmond, BC V6Y 2C1  
Telephone: 604-276-4000  
[www.richmond.ca](http://www.richmond.ca)

**Richmond RCMP**  
Crime Prevention Team  
11411 No. 5 Road, Richmond, BC V7A 4E8  
Telephone: 604-713-2340  
[www.richmond.ca/crime](http://www.richmond.ca/crime)  
**CS 50**  
October 30, 2013



**Richmond RCMP  
Block Watch**



[www.richmond.ca/blockwatch](http://www.richmond.ca/blockwatch)

Please visit:

[www.richmond.ca/crime](http://www.richmond.ca/crime)  
for neighbourhood crime information

and

[www.richmond.ca/homesafety](http://www.richmond.ca/homesafety)  
for home security tips

**Working together to prevent crime**



City of Richmond



Richmond RCMP

## Richmond RCMP Block Watch

### Getting Started

A volunteer from each neighbourhood is needed to be the Block Watch Captain. The Block Watch Captain goes door-to-door registering their neighbours and distributing Block Watch manuals.

Report all suspicious or criminal activity to the Police. If a suspect is present, call **9-1-1**. If no suspect is present, call the Police non-emergency number at **604-278-1212**.

### Email Break and Enter Alerts

Email your name and street address to: [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca) to receive an email alert should a residential break and enter occur in your neighbourhood.



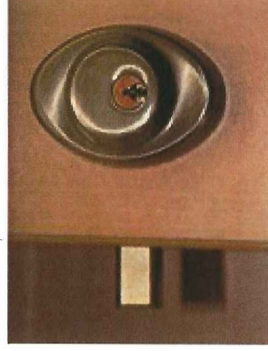
### Richmond RCMP Criminal Activity Maps

Visit [www.richmond.ca/crime](http://www.richmond.ca/crime) for an interactive web page where you can view Richmond neighbourhood maps for current crime summaries and home security tips.

### Home Security Tips

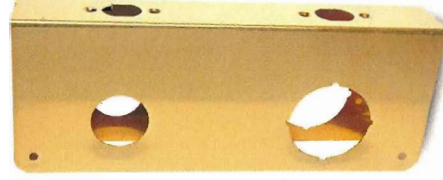
#### Doors:

Install a deadbolt with a 1 inch throw (the part that extends into the door frame) on all exterior doors (including the door from the garage).



Install a 6–8 inch long strike plate (the metal plate that fits onto the door frame and accepts the deadbolt throw when locked). Install using 3 inch screws for maximum support.

Install a door reinforcer (a U-shaped metal sleeve that fits under the door handle and deadbolt) for additional support.



**CS - 51**

#### Sliding Windows:

Install a sliding window lock or use a piece of wood cut to fit snugly into the bottom track to prevent the window from being forced open. To increase the usefulness of the sliding window lock, close the window, screw the sliding window lock tight enough to leave a mark on the frame. Remove the lock and drill a small hole in the mark. Replace the sliding window lock using the new hole.



#### Sliding Glass Doors:

If your door opens on the outside, install anti-lift guards (small L-shaped brackets) in the frame above and below the closed sliding patio door to prevent the door from being lifted out of the frame.

If your sliding patio door opens on the inside of the frame, install a wooden stick in the bottom of the frame to prevent prying.

Install a patio locking bar at waist level to prevent prying.





# Residential Break and Enter Prevention

The Richmond RCMP and City of Richmond work together to help prevent crime and make Richmond a safe community. You can do your part too! Secure your home properly to deter thieves. Thieves often look for an easy target. The following tips and checklist focus on safety measures to help you improve the security of your home.

For more information please visit [www.homesecurity.com](http://www.homesecurity.com) or call 604-207-4829.

## Richmond RCMP Criminal Activity Map

Email your name and street address to: [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca) to receive an email alert should a residential break and enter occur in your neighbourhood.

Visit [www.richmond.ca/crime](http://www.richmond.ca/crime) for an interactive web page where you can view Richmond neighbourhood maps for current crime summaries and home security tips.

### Join Block Watch

Richmond RCMP Block Watch is a free community-based, crime prevention program aimed at helping residents organize their neighbourhoods to help prevent crime in the community.

For more information, please visit: [www.richmond.ca/blockwatch](http://www.richmond.ca/blockwatch) or call 604-207-4829

# Residential Break and Enter Prevention Tips

For more information, please contact:

Richmond RCMP Crime Prevention  
Phone: 604-207-4829  
Fax: 604-270-9372  
Email: [Blockwatch@richmond.ca](mailto:Blockwatch@richmond.ca)  
RCMP (emergency) 9-1-1  
RCMP (non-emergency) 604-278-1212

City of Richmond  
Main Switchboard 604-276-4000  
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• To report street surface problems  
• Missing, damaged or blocked traffic signs  
• Burned out street lights or damaged light poles  
• Watermain leaks or water quality (dirty water)  
• Abandoned bikes

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• To report an obstruction to motorists' sightlines (fences, trees, shrubs, etc.)

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Community Bylaws 604-276-4345  
Richmond Fire Department 604-278-5131 (non-emergency)

Richmond Emergency Programs 604-233-3333  
Crimestoppers 604-669-3477  
[www.soccrime.ca](http://www.soccrime.ca)

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11411 No. 5 Road, Richmond, BC V7A 4E8  
Telephone: 604-207-4829  
[www.richmond.ca/crime](http://www.richmond.ca/crime)  
December 18, 2013

# Residential Break and Enter Prevention Tips



Please visit:  
[www.richmond.ca/crime](http://www.richmond.ca/crime)  
for neighbourhood crime information  
and  
[www.richmond.ca/homesafety](http://www.richmond.ca/homesafety)  
for home security tips

Working together to prevent crime



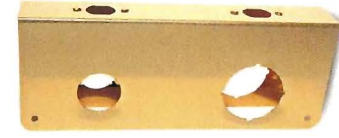


## Please review the following checklist to improve the security of your home:

### Doors



- Install a deadbolt with a 1 inch throw (the part that extends into the door frame) on all exterior doors.
- Install a strike plate (the flat metal plate that fits onto the door frame) using 3 inch screws for maximum support.



- Install a door reinforcer (a U-shaped metal sleeve that fits under the door handle and deadbolt) for additional support.
- Install a 180° peephole.
- Doors should be well lit or lit by motion detector lights. Install anti-tampering cages over outdoor light fixtures to protect the light bulb.

- ☐ Are your doors kept closed and locked?
- ☐ Are 1 inch deadbolts installed on all exterior doors (including the door from the garage)?
- ☐ Are strike plates installed using 3" screws?
- ☐ Are door reinforcers installed on all exterior doors?
- ☐ Is a 180° peephole installed?
- ☐ Are your doors well lit?
- ☐ Do you have exterior lighting installed with anti-tampering cages?

### Sliding Windows

- A small screw should be drilled into the top and bottom tracks to prevent the window from being lifted out of the frame.



- Install a sliding window lock or use a piece of wood cut to fit snugly into the bottom track to prevent the window from being forced open.

- To increase the usefulness of the sliding window lock, close the window, screw the sliding window lock tight enough to leave a mark in the frame. Remove the lock and drill a small hole in the mark. Replace the sliding window lock into the new hole.

- Do not use a sliding window lock that has a separate key, as the key could be misplaced which is dangerous in an emergency.

- If you have window bars installed, they must be equipped with quick release devices so people can get out quickly in an emergency.

- ☐ Are your sliding windows kept closed and locked?



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### Sliding Glass Doors

- If your door opens on the outside of the frame, install anti-lift guards (small L-shaped brackets) in the frame above and below the closed sliding patio door to prevent the door from being lifted out of the frame.
- Install a patio locking bar at waist level to prevent prying.
- If your door opens on the inside of the frame, install a wooden stick in the bottom of the frame to prevent prying.



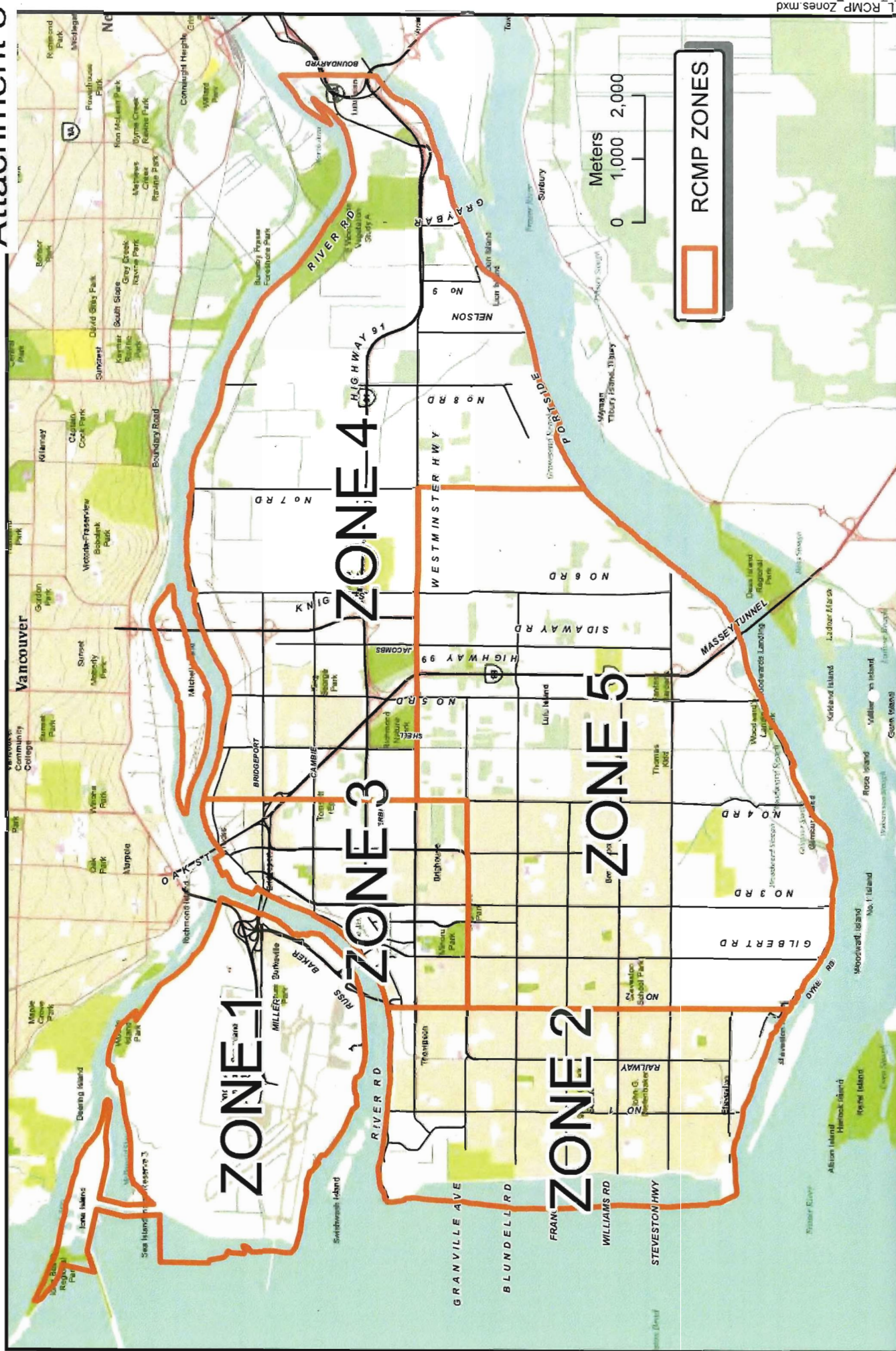
*All supplies can be purchased from your local hardware store.*

- ☐ Are anti-lift guards installed?
- ☐ Is a patio locking bar installed?

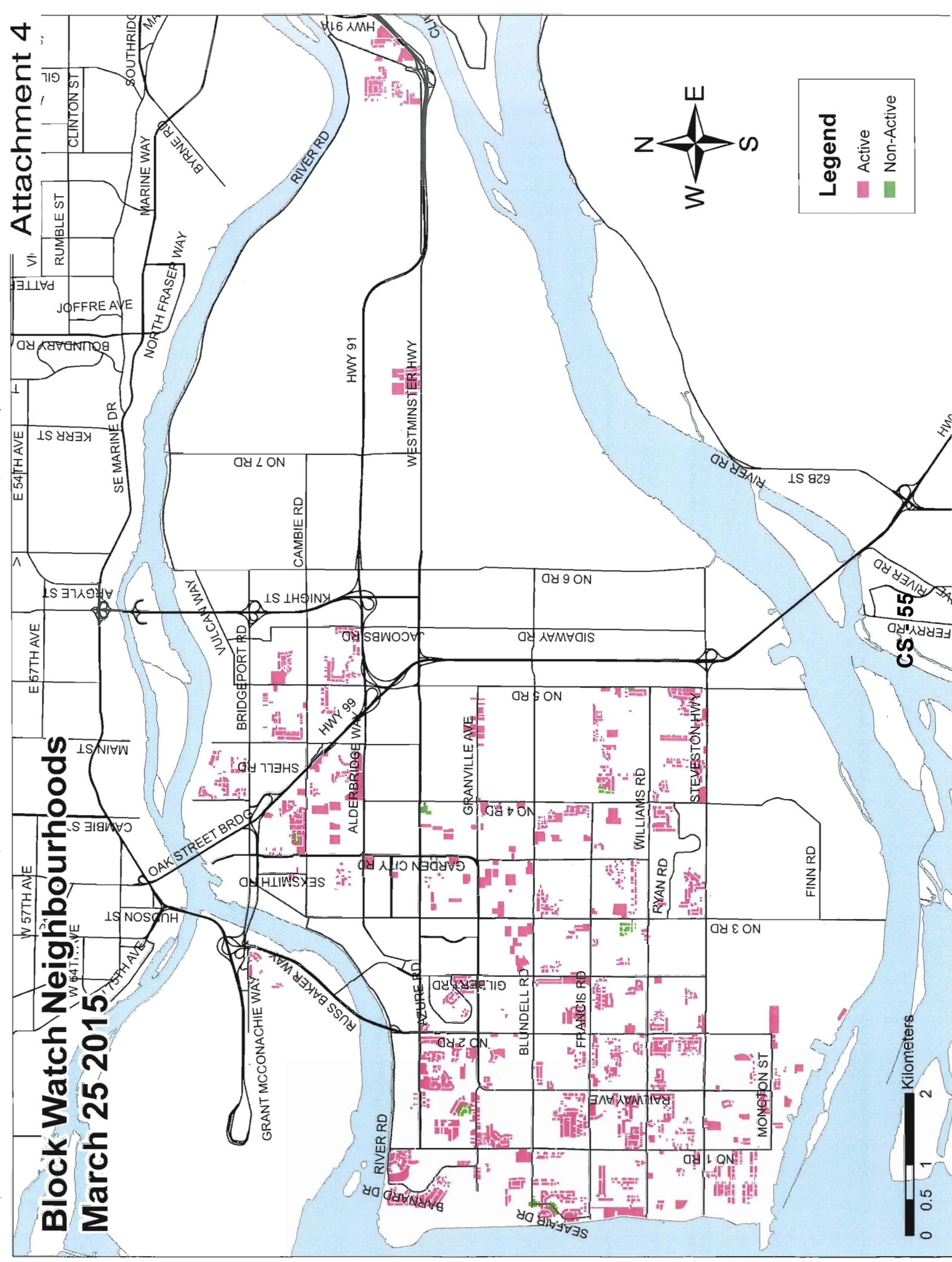
### Outside Your Home

- Keep your shrubs and trees trimmed to avoid blocking your doors and windows.
- Make sure your address numbers can be clearly seen from the road, day and night.









**Crime rings compiling list of homes prime for break-ins**

By Richmond Review

Published: **October 09, 2014 04:00 PM**Updated: **October 09, 2014 04:564 PM**

Brinder Johal's instincts paid off, and he's crediting BlockWatch and his smartphone with helping him catch a teenage thief who snatched his laptop computer, hunting knife and a case of beer from his Steveston Highway home in late August.

After reading Wednesday's The Richmond Review, about a rash of break-ins in Steveston in recent weeks, he thought he'd share with the broader community the alarming intelligence he gathered after questioning the young man.

It was late on Monday, Aug. 25, shortly before midnight, when Johal heard his garage door open.

Already aware that somebody had broken into nearby homes, Johal was on alert, he said Thursday. So when he investigated, he found the red-handed thief in his garage, but the teen bolted.

Johal managed to tackle the youngster a few houses away, and with the help of a neighbour who works in security, they handcuffed the suspect.

According to the tearful 17-year-old, who was later taken into custody by Richmond Mounties, there's at least one crime ring that canvasses neighbourhoods, looking for darkened homes, unlocked doors and windows and signs of neglect, and is compiling a list of prime targets.

These addresses are then passed on to teens and young adults, who subsequently break in.

"I thought he was lying," Johal said of the thief's story.

He recalls the teen saying: "I was told that your house was an easy house."

The teen claimed he'd been instructed to target Johal's house, and even urged Johal to call the person using the teen's cell phone.

Johal is a member of BlockWatch, and said he receives alerts on his smartphone whenever a nearby home is struck by crime.

"That was the only reason I had my guard up," Johal said.

Considering how ubiquitous smartphones are these days, he's encouraging everybody to sign up and protect themselves from possibly being victimized.

"I'm telling everybody with smartphones."

To organize a BlockWatch program in your neighbourhood, or to find out if one already exists, call 604-207-4829, visit [www.richmond.ca/blockwatch](http://www.richmond.ca/blockwatch), or e-mail them at [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca)

Here are some basics to make your home safer:

- install motion sensor lights on the exterior of your home, both the front and the back
- leave a light on when you leave your house
- refrain from storing large amounts of cash or jewelry in your house

**Find this article at:**

<http://www.richmondreview.com/news/278734261.html>