



**Community Safety Committee
Electronic Meeting**

**Council Chambers, City Hall
6911 No. 3 Road**

**Wednesday, April 12, 2023
4:00 p.m.**

Pg. # ITEM

MINUTES

- CS-5 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on March 14, 2023.*



NEXT COMMITTEE MEETING DATE

May 9, 2023, (tentative date) at 4:00 p.m. in the Council Chambers.

COMMUNITY SAFETY DIVISION

1. **ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY
REPORT – FEBRUARY 2023**
(File Ref. No. 09-5375-09) (REDMS No. 7141790)

CS-10

See Page CS-10 for full report

Designated Speaker: Susan Lloyd

Community Safety Committee Agenda – Wednesday, April 12, 2023

Pg. # ITEM

STAFF RECOMMENDATION

That the staff report titled “Animal Protection Services Monthly Activity Report – February 2023”, dated March 10, 2023, from the General Manager, Community Safety, be received for information.



2. **PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT – FEBRUARY 2023**

(File Ref. No. 12-8375-02) (REDMS No. 7167993)

CS-14

See Page CS-14 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – February 2023”, dated March 17, 2023, from the Director, Community Bylaws & Licencing, be received for information.



3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT- FEBRUARY 2023**

(File Ref. No. 09-5140-01) (REDMS No. 7153788)

CS-21

See Page CS-21 for full report

Designated Speaker: Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – February 2023”, dated March 13, 2023, from the Fire Chief, be received for information.



4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Jim Wishlove

Items for discussion:

None.

Community Safety Committee Agenda – Wednesday, April 12, 2023

Pg. # ITEM

5. **RCMP MONTHLY ACTIVITY REPORT – FEBRUARY 2023**

(File Ref. No. 09-5000-01) (REDMS No. 7153900)

CS-33

[See Page CS-33 for full report](#)

Designated Speaker: Chief Supt. Dave Chauhan

STAFF RECOMMENDATION

That the report titled "RCMP Monthly Activity Report - February 2023", dated March 16, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



6. **2022-2023 RICHMOND RCMP DETACHMENT ANNUAL
PERFORMANCE PLAN THIRD QUARTER UPDATE
(OCTOBER 1 TO DECEMBER 31, 2022)**

(File Ref. No. 09-5000-01) (REDMS No. 7168534)

CS-51

[See Page CS-51 for full report](#)

Designated Speaker: Chief Supt. Dave Chauhan

STAFF RECOMMENDATION

That the report titled "2022-2023 Richmond RCMP Detachment Annual Performance Plan Third Quarter Update (October 1 to December 31, 2022)", dated March 9, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



7. **2023-2024 RICHMOND RCMP DETACHMENT ANNUAL
PERFORMANCE PLAN COMMUNITY PRIORITIES**

(File Ref. No. 09-5000-01) (REDMS No. 7163452)

CS-64

[See Page CS-64 for full report](#)

Designated Speaker: Chief Supt. Dave Chauhan

STAFF RECOMMENDATION

That the priorities, Property Crime, Organized Crime, Road Safety and Vulnerable Persons, listed in the report titled “2023-2024 Richmond RCMP Detachment Annual Performance Plan - Community Priorities”, dated March 20, 2023 from the Officer in Charge, Richmond RCMP, be endorsed for inclusion in the Richmond RCMP Detachment’s fiscal year 2023-2024 (April 1, 2023 to March 31, 2024) Annual Performance Plan.

☐

8. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Chief Supt. Dave Chauhan

Items for discussion:

None.

9. **MANAGER’S REPORT**

ADJOURNMENT

☐



Community Safety Committee

Date: Tuesday, March 14, 2023

Place: Council Chambers
Richmond City Hall

Present: Councillor Alexa Loo, Chair
Councillor Andy Hobbs
Councillor Laura Gillanders
Councillor Kash Heed
Councillor Bill McNulty

Also Present: Councillor Chak Au
Councillor Carol Day
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on February 14, 2023, be adopted.

CARRIED

DELEGATION

1. With the aid of a PowerPoint presentation (copy on-file, City Clerk's Office), Chief Officer Dave Jones briefed Committee on Transit Police activities.

Community Safety Committee

Tuesday, March 14, 2023

In response to queries from Committee, Chief Jones staff noted (i) in addition to transit systems being equipped with a panic strip, there is also a 24/7 live-monitored report-by-text system where passengers can message Transit Police from a mobile phone in real time, (ii) cameras in transit systems are very useful tools, with over 12,000 high-quality cameras that contribute to a high success rate in identifying suspects, (iii) Community Safety Officers (CSO) have a designated set of authorities they can utilize to respond to incidents, whereas private security guards can only represent property owners or events, (iv) CSOs would be paired with another Police Officer at community events, (v) Metro Vancouver Transit Police are planning on creating an education campaign on transit safety, (vi) 911 calls go to the jurisdictional police force initially and diverted to supplemental police agencies if applicable, (vii) when warming centres are open during extreme weather events, and provides resources to vulnerable people, and (viii) local social workers or health staff are able to assist Transit Police since they fall under both Vancouver Coastal Health and Fraser Health regions.

Councillor Loo recessed the meeting at 4:38 p.m. for the Closed Community Safety Committee meeting.

The meeting reconvened at 5:44 p.m. following the Closed Community Safety Committee Meeting with all members of Committee present, including Councillor Au, Councillor Day, and Councillor Wolfe (by teleconference).

COMMUNITY SAFETY DIVISION

2. **ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT – JANUARY 2023**

(File Ref. No. 09-5375-09) (REDMS No. 7117615)

In response to queries from the Committee, staff noted that the SPCA can present an annual report to Committee.

It was moved and seconded

That the staff report titled “Animal Protection Services Monthly Activity Report – January 2023”, dated February 10, 2023, from the General Manager, Community Safety, be received for information.

CARRIED

Community Safety Committee
Tuesday, March 14, 2023

3. PROPERTY USE AND PARKING ENFORCEMENT ACTIVITY REPORT – JANUARY 2023

(File Ref. No. 12-8375-02) (REDMS No. 7137599)

In response to queries from the Committee, staff noted (i) staff are in the process of escalating enforcement action regarding a particular property that was previously receiving multiple Soil Deposit and Removal Offences and can provide a memorandum regarding the current status of the property in question, (ii) there has been an increase in short-term rentals licensing, compliance, and enforcement, (iii) sign offences are covered under the Richmond Sign Bylaw, (iv) when responding to noise complaints, all property use staff have access to acoustic measuring devices, and (v) there was an increased number of unsightly premises calls in January, a number of which were garbage-related.

It was moved and seconded

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – January 2023”, dated February 15, 2023, from the Director, Community Bylaws & Licencing, be received for information.

CARRIED

4. PEACE OFFICER FEASIBILITY

(File Ref. No. 12-8375-01) (REDMS No. 7149587)

It was moved and seconded

That the staff report titled “Peace Officer Feasibility”, dated, February 24, 2023, from the Director, Community Bylaws and Licencing be received for information.

CARRIED

5. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JANUARY 2023

(File Ref. No. 09-5375-01) (REDMS No. 7133484)

In response to queries from the Committee, Fire Chief Jim Wishlove noted that in regards to the response to the January 21-23, 2023 Vancouver Harbour oil sheen, the oil sheen did not reach Richmond shores.

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – January 2023”, dated February 13, 2023, from the Fire Chief, be received for information.

CARRIED

Community Safety Committee

Tuesday, March 14, 2023

6. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

(i) ***Recruit Firefighters***

Chief Wishlove shared that Richmond Fire Rescue just closed the application portal for recruit fighters, with over 300 applications received.

(ii) ***National Initiative with Canadian Red Cross Resiliency Project***

Chief Wishlove shared that Richmond is one of five communities across Canada that are participating in the National Inclusive Resiliency Preparedness Project through grant funding obtained through Red Cross, have purchased an emergency preparedness kit.

7. **RCMP MONTHLY ACTIVITY REPORT – JANUARY 2023**

(File Ref. No. 09-5000-01) (REDMS No. 7125591)

In response to queries from the Committee, Chief Supt. Dave Chauhan noted (i) the majority of increases in Other Criminal Code offences are attributed to cause disturbance files and 25% of these files were as a result of incidents at YVR Airport, (ii) the number of mental health incidents fluctuate monthly, (iii) distracted driving is at the top of the list for contributing factors of collisions, and (iv) traffic cameras are only designed for red lights, however there is enforcement of yellow light infractions.

It was moved and seconded

That the report titled "RCMP Monthly Activity Report - January 2023", dated February 10, 2023 from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

8. **RCMP/OIC BRIEFING**

(Verbal Report)

Items for discussion:

(i) ***Walter Tyrrell memorial***

Chief Supt. Chauhan highlighted the career and accomplishments of long-time volunteer Walter Tyrrell, who passed away in January, noting that Tyrrell logged over 20,000 volunteer hours and earned multiple awards and accolades. Richmond RCMP's S/Sgt Walter P. Tyrrell Atrium Museum is currently in the process of re-development and honours his legacy.

Community Safety Committee

Tuesday, March 14, 2023

(ii) Youth Academy

Chief Supt. Chauhan noted that the Richmond RCMP held the second annual Youth Academy, where 32 students in grades 10-12 from nine different secondary schools in Richmond, engaged in a simulated RCMP training environment.

In response to queries from the Committee, Chief Supt. Chauhan noted that the current format of the RCMP Youth Academy is working well.

9. MANAGER'S REPORT

(i) Assistance from Richmond RCMP

Staff noted that the Richmond RCMP detachment will be providing assistance for the upcoming visit by the President of the United States. Through the municipal agreement with RCMP, up to 10% of members from the detachment can be temporarily withdrawn in consultation with the OIC.

In response to queries from the Committee, Chief Supt. Chauhan noted that the Richmond RCMP Detachment will determine how many members can be sent to Ottawa and what the operational impact will be.

(ii) Quarterly Updates from E-Comm

Staff noted that beginning in April, E-Comm will begin providing statistics on policing and fire on a quarterly basis.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (6:19 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, March 14, 2023.

Councillor Alexa Loo
Chair

Shannon Unrau
Legislative Services Associate



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety
Date: March 10, 2023
File: 09-5375-09/2023-Vol
01
Re: **Animal Protection Services Monthly Activity Report – February 2023**

Staff Recommendation

That the staff report titled “Animal Protection Services Monthly Activity Report – February 2023”, dated March 10, 2023, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2022-2026 Focus Area #1 Proactive in Stakeholder and Civic Engagement:

Proactive stakeholder and civic engagement to foster understanding and involvement and advance Richmond's interests.

1.3 Increase the reach of communication and engagement efforts to connect with Richmond's diverse community.

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

Analysis

Animal Protection Services

For the month of February, staff posted a reminder on the City's social media platforms that the annual dog licencing fees are due and payable by February 28, 2023.

In February 2023, the total number of dogs licenced was 1,726. This figure represents 138 new dog licence applications and 1,588 dog licence renewal applications. The total number of dogs licenced year to date is 6,007.

For the month of February, BC SPCA Officers received 179 calls for service related to various animal control and dog licencing infractions, while proactively patrolling a combined total of 28 parks, dikes and/or schools.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. It should be noted for reference, that the annual canvassing of outstanding dog licences is conducted by staff during the months of May through October and may show an increase of violations issued as depicted in Figure 1 below. The corresponding revenue is reflected in Figure 2. For the month of February, BC SPCA Officers issued four bylaw violation notices, which can be attributed to BC SPCA Officer foot patrols of non-permitted off-leash parks, City dikes and school grounds. These proactive patrols

have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932, together with educational compliance.

Figure 1: Animal Protection Services Violation Issuance Comparison

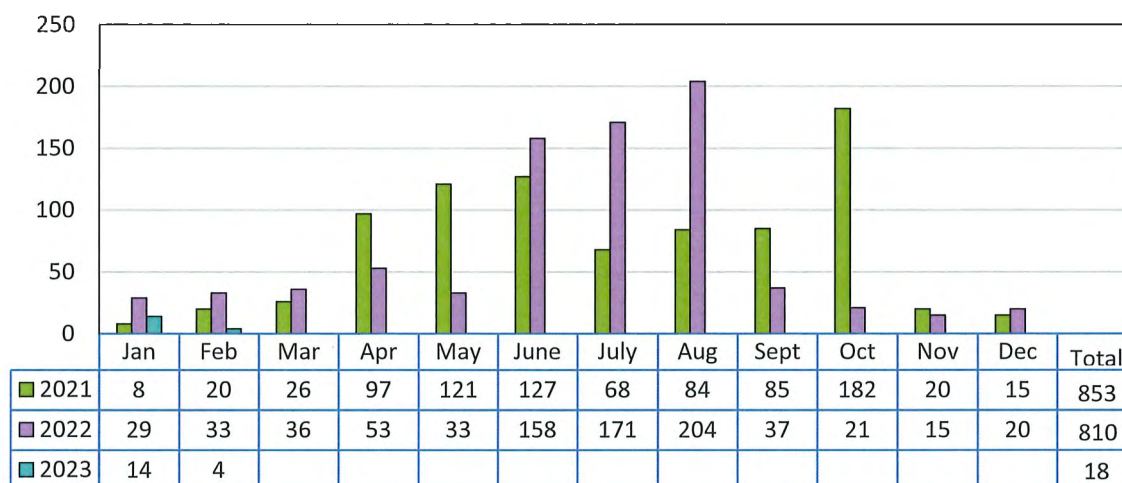
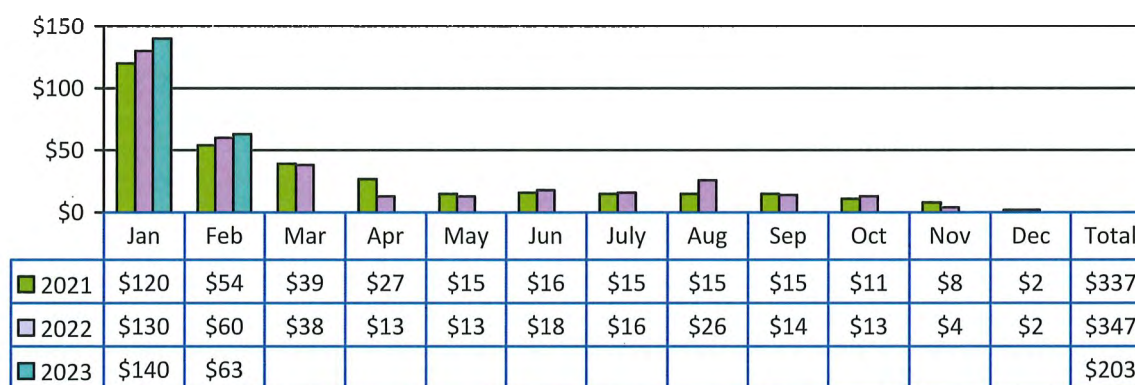


Figure 2: Animal Protection Services Revenue Comparison (000's)



Animal Protection Services Bylaw Adjudication

The adjudication session was held on February 22, 2023. The adjudication session consisted of:

- two violations in contravention of the Dog Licencing Regulation Bylaw No. 7138, and
- three violations in contravention of the Animal Control Regulation Bylaw No. 7932.

All violations were upheld and ruled in favour of the City by the adjudicator. The next adjudication session is scheduled for March 15, 2023.

Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Safety division.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Feb 2023	Actual Feb 2023	YTD Budget Feb 2023	YTD Actual Feb 2023
Dog Licences	52,560	60,343	163,976	198,358
Fines	403	2,525	786	4,590
Total Revenue	52,963	62,868	164,762	202,948

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Feb 2023	YTD Actual Feb 2023
Revenue	164,762	202,948
Expenses	269,500	258,965
Net Revenue (Expense)	(104,738)	(56,017)

Financial Impact

None.

Conclusion

Staff administer a wide range of bylaws related to animal protection, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.



Susan Lloyd
Manager, Animal Protection Services and Contract Administration
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee
From: Mark Corrado
Director, Community Bylaws & Licencing
Date: March 17, 2023
File: 12-8375-02/2023-Vol
01
Re: **Property Use and Parking Enforcement Monthly Activity Report – February 2023**

Staff Recommendation

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – February 2023”, dated March 17, 2023, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Finance Department Engineering	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics on the calls for service and bylaw enforcement actions related to unsightly premises, land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement.

This report supports Council's Strategic Plan 2022-2026 Strategy, A Safe and Prepared Community:

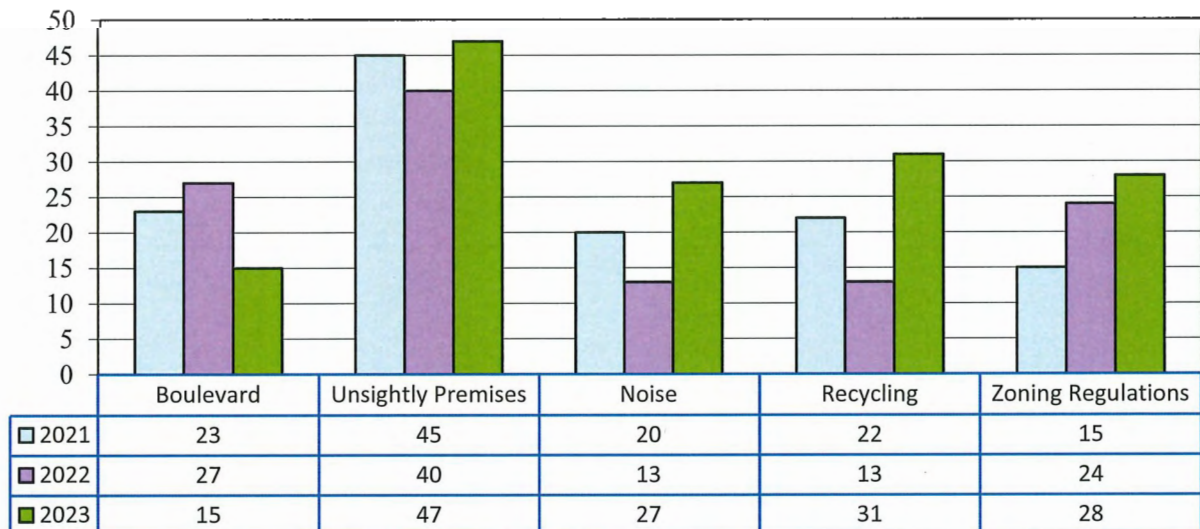
Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Property Use Calls for Service

In February 2023, 143 calls for service files were opened for investigation, which is an 85 per cent increase (77) from the same time last year. Depending on the nature of the investigation, staff must often liaise with multiple departments and other government agencies to conduct a fulsome review of a given complaint. Among 21 potential calls for service categories, Figure 1 highlights the most common calls for service received for Property Use officers to follow up on and investigate.

Figure 1: Property Use Calls For Service - February Year-To-Date Comparison



Staff seek to obtain compliance through proactive education, voluntary compliance or, when required, formal legal proceedings. The increase in noise calls is a result of calls related to mechanical noise such as generators or heat pumps. Recycling complaints increased by seven

calls between January and February. This service category remains high due to one habitual complainant from January.

Other Community Bylaws Calls for Service

Figure 2 shows a three year break down of other calls for service, which are closely related to Property Use matters. Table 1 highlights the calls for service related to short-term rentals pre-pandemic.

Figure 2: Property Use Calls For Service - February Year-To-Date Comparison

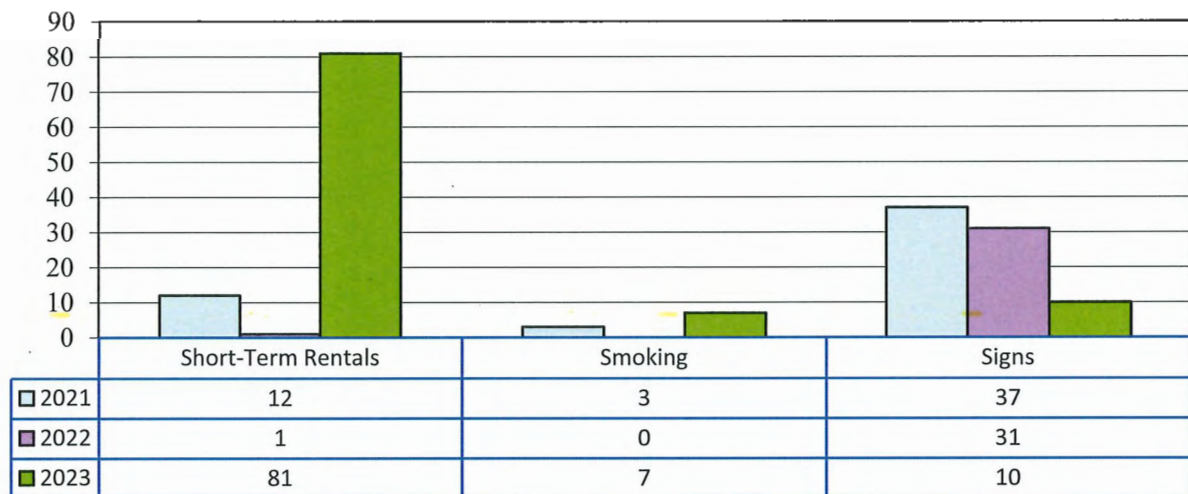


Table 1. Pre-pandemic Short-Term Rental Calls for Service*

Year	Calls for Service
2018	58
2019	18
2020	15

*Figures represent the total calls received in the given year up till the end of February.

Calls for service for short-term rental violations are increasing due to COVID-19 travel restrictions being lifted by the Federal Government in late 2022. Two temporary full time staff positions have been hired to address all short-term rental files on both a proactive and complaint basis. Where possible, staff advise property owners on the process to obtain a boarding and lodging license. Complaints are resolved by either removing the short-term rental listing or by obtaining a boarding and lodging license, where permissible.

Tow Permit Applications

To lawfully tow a vehicle from a private parking lot in Richmond, a valid tow permit is required as per Vehicle for Hire Bylaw No. 6900. Tow permits are valid for two years from the date of issue. A year-to-date total of 50 tow permit applications have been reviewed and issued.

Grease Inspections

In February, staff conducted 41 grease trap inspections. These inspections are primarily proactive and serve to ensure the safe handling of grease products and that no product is being deposited in an unsafe manner. A total of 88 inspections have taken place year-to-date.

Administration Activity

In February, staff received 569 calls from the public for a variety of subject areas. Property use and parking related calls for service accounted for 393 of these calls with the remaining 176 calls related to parking permit issuance, ticket disputes and general inquiries.

Soil Activity

Staff are responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; monitoring permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. Staff conducted 43 site inspections in the month of February.

Stop Work/Removal Orders issued for the following properties:

- 10080 Westminster Highway
- 2200 No. 6 Road
- 8451 No. 5 Road

The following properties are now in compliance:

- 2280 No. 6 Road
- 11520 Blundell Road

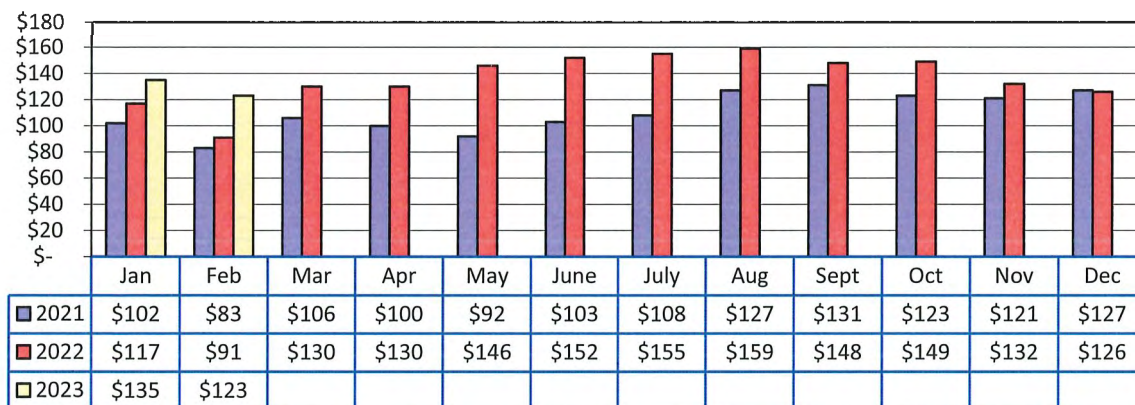
There are 24 soil deposit proposals under various stages of the application process. Staff are monitoring 10 approved sites and are currently addressing 29 properties that are considered non-compliant.

Bylaw Prosecutions

No new bylaws charges were sworn in February.

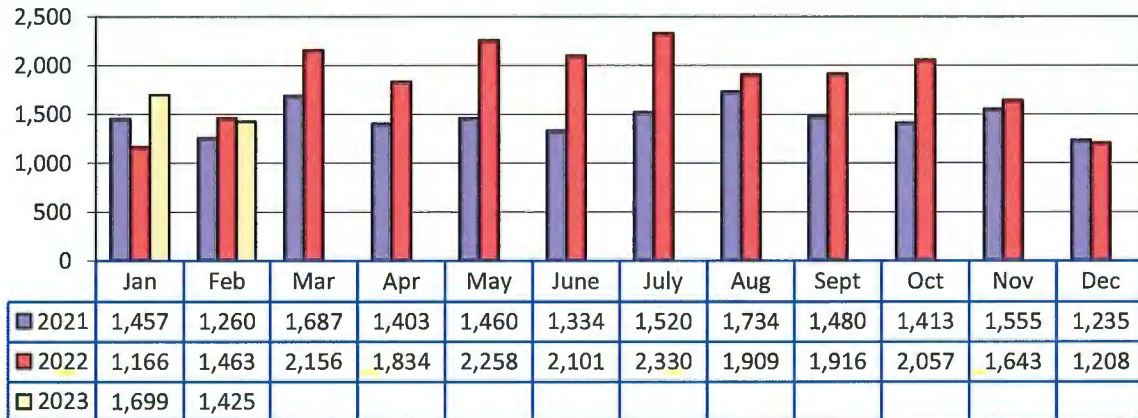
Parking Enforcement

Figure 3: Parking Enforcement Revenue Comparison (000's)



When contrasted with 2022 data from the same period, parking enforcement revenue has increased by 35 per cent, with parking violation issuance down slightly by three per cent, but in line with the same figure last year. This contrast between parking revenue and violation issuance can be attributed to positive growth from parking meters and monthly parking permit issuance.

Figure 4: Parking Violation Issuance Comparison



Ticketing

Table 2 reflects non-parking related Bylaw ticket issuance for the month of February and year-to-date.

Table 2: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)	February	YTD
Short-Term Rental Offences	61	109
Soil Deposit and Removal Offences	7	7
Watercourse Protection Offences	1	1
Unightly Premises Offences	1	2
Noise Offences	0	0
Solid Waste and Recycling Offences	0	0
Sign Offences	6	9
Watering Offences	0	0
Totals	76	128

Short-term rental offences are up due to dedicated staffing resources and the development of new technologies for identifying and monitoring advertised short-term rental properties. Staff efforts have also contributed to an increase in the number of valid boarding and lodging licenses, with a total of 21 new licenses issued since January.

Bylaw Adjudication

An adjudication session took place on February 22, 2023. A total of nine violation notices issued by the Parking Enforcement and Business Licenses department were adjudicated.

- Eight violations notices issued under Traffic Control and Regulation Bylaw No. 5870; and
- One violation notice issued under Business Licence Bylaw No. 7360.

The adjudicator ruled in the City's favour for all nine disputed violation notices.

The next adjudication session is scheduled for May 23, 2023.

Revenue and Expenses

Revenue in the Property Use section is primarily derived from permits, tickets and court fines related to bylaw prosecutions. The actual amount collected each month can vary depending on the timing of court rulings and ticket payments. Soil permit applications and volume fees follow a seasonal trend and tend to pick up after the winter season. The collection of false alarm revenue in February can be attributed to the payment of invoices from 2022. Newspaper box permit revenue exceeds budgeted expectations due to annual renewal fees. These results are shown in Table 3.

Table 3: Property Use Revenue by Source

Program Revenue	Budget Feb 2023	Actual Feb 2023	YTD Budget Feb 2023	YTD Actual Feb 2023
False Alarm	4,750	4,092	9,500	11,260
Towing Permits	1,257	2,236	3,046	4,206
Newspaper Box Permits	1,177	2,247	2,853	4,866
Soil Permit Application and Volume Fees	6,671	(750)	16,172	10,805
Other Bylaw Fines	5,756	11,002	13,953	16,577
Total Revenue	19,611	18,827	45,524	47,714

Parking enforcement generates much of its revenue from meters, permits and fines. The remainder of the revenue is generated from receivable income and filming. Parking typically sees receivable income as a result of the Richmond Night Market. As this event is seasonal, the revenue in this budget line comes in later in the year. Table 4 outlines individual revenue sources within parking enforcement. Table 5 outlines the net revenue and expenses for both property use and parking.

Table 4: Parking Revenue by Source

Program Revenue	Budget Feb 2023	Actual Feb 2023	YTD Budget Feb 2023	YTD Actual Feb 2023
Contract Revenue ¹	5,000	5,000	10,000	10,000
Filming Revenue	0	3,828	0	3,828
Parking Revenue ²	170,675	122,943	341,350	258,017
Receivable Income ³	8,333	0	16,667	0
Total Revenue	184,008	131,771	368,017	271,845

Table 5: Property Use and Parking Revenue and Expenses

		YTD Budget February 2023	YTD Actual February 2023
Property Use	Revenue	45,524	47,714
	Expenses	248,279	204,444
	Net Revenue (Expense)	(202,755)	(156,730)
Parking	Revenue	368,017	271,845
	Expenses	270,333	237,500
	Net Revenue (Expense)	97,684	34,345

Financial Impact

None.

Conclusion

Staff administer and enforce a wide range of bylaws related to unsightly premises, land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement. This report provides a summary of this month's activity, including revenue and expenses.



Mark Corrado
 Director, Community Bylaws and Licencing
 (604-204-8673)

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries



City of Richmond

Report to Committee

To: Community Safety Committee

Date: March 13, 2023

From: Jim Wishlove
Fire Chief

File: 09-5140-01/2023-Vol
01

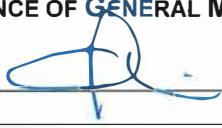


Re: Richmond Fire-Rescue Monthly Activity Report – February 2023

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – February 2023”, dated March 13, 2023, from the Fire Chief, be received for information.

Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Emergency Programs

On February 8, 2023, staff facilitated a local, Richmond-specific practice during the B.C. Provincial Exercise, "Coastal Response – 2023". Representatives from the RCMP, Richmond Fire-Rescue (RFR), Corporate Communications and Engineering and Public Works participated in the joint table-top practice and ran through the primary, alternate, contingency and emergency communication plans, and provided an overview of the current emergency response planning process. The end state was a consensus on establishing lines of communication as a priority, immediately following a disaster, to enable a coordinated response facilitated by an established emergency operation centre.

Staff completed an exercise with the City of Vancouver emergency management department to practice using the web-based Emergency Operations Centre (EOC) application and software. This exercise focussed on supporting the Emergency Support Services (ESS) program. A high value outcome in using a Web EOC for ESS activations allows the City to track and document reporting metrics with greater accuracy and provides increased coordination with the Canadian Red Cross, as well as a more efficient and improved service delivery.

In February 2023, staff coordinated the following community engagement events:

- Staff created a "Home Hazard Hunt" handout guide, which will assist Richmond residents to mitigate risks within their home, particularly in regards to earthquakes. This home guide will be released to the public this month.
- Staff supported the kick-off for the "Engaging Artists in the Community" project with the City public art team, Ferris Elementary School, and a local artist. This project provides context for local and resident artists to use emergency preparedness as a theme in designing art programs for school age children.
- Staff conducted four public engagement sessions covering emergency management topics for youth groups, parents and school classes.

Internal Staff Training and Public Outreach & Education

In February 2023, staff delivered in-house fire-training, educational activities and programs including: Cancer Prevention & Awareness Education, Fire Service Leadership, Incident Command and Violence Prevention & Awareness and Critical Incident Stress Management (CISM) Training.

Staff facilitated outreach events to provide educational opportunities to the community, including a career presentation and hall tour to students at Richmond Christian School. Hall tours were also given for students from the Az-Zahra Islamic School, the Island Discovery Homeschool, the local Air Cadets and Special Olympic athletes.

The online Kindergarten fire and life-safety education program continued with four classes from General Currie Elementary completing the program in February. Staff attended the school to present certificates of completion, take group photos, provide a turnout gear demonstration and give a fire truck tour.

Emergency Response

One of the City's emergency response goals is to arrive on-scene in time and with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of fire loss and damage, which can be significantly managed when a fire is contained to the room of origin. Meeting this standard also assists in mitigating loss of life, reduction of property damage and protection of the environment. In February 2023, there were 904 reported incidents of all types, representing an overall increase of 32 per cent in incidents from February 2022 to February 2023 (Table 1).

Table 1: Total Incidents - February 2023					
	Incident Totals February (2023)	Incident Totals February (2022)	Percentage Change from February 2022 to 2023	Number Change from February 2022 to 2023	5 Year Average for February
Alarm Active - No Fire	159	109	+46	+50	134
Explosion	0	1	-100	-1	0
Fire	37	27	+37	+10	26
Hazardous Materials	9	6	+50	+3	10
Medical	490	353	+39	+137	345
Motor Vehicle Incident	57	57	0	0	64
Public Hazard	15	6	+150	+9	9
Public Service	86	81	+6	+5	75
Response Cancelled/Unfounded	48	40	+20	+8	49
Specialized Transport	3	3	0	0	2
Technical Rescue	0	2	-100	-2	1
Total	904	685	+32	+219	715

The average time on scene in February 2023 for emergency response crews was 31 minutes, which is the same number recorded in 2022. The time spent on scene can vary due to the nature and severity of each incident.

In February 2023, there were 37 fire incidents reported to the Office of the Fire Commissioner, representing a 32 per cent increase from February 2022. The average number of fires reported each February over the last five years is 26.

Fire damage and property losses during February 2023 are estimated at \$368,265. This total includes \$293,105 for building/asset loss and \$75,160 for content loss. The total building/asset

and content value at risk is estimated to be \$298,773,260 and the total value preserved from damage was \$298,404,995. These numbers translate to 99 per cent of value protected (Table 2), which is higher than the value observed in 2022; 97 per cent.

Table 2: Fire Incidents By Type and Loss Estimates - February 2023						
Incident Type Breakdown	Incident Volume	Estimated Building/ Asset Value (\$)	Estimated Building/ Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	4	2,279,000	60,000	471,280	74,280	2,616,000
Multi family	4	115,791,000	-	800	800	115,791,000
Commercial/Industrial	11	178,288,600	35,100	30	30	178,253,500
Outdoor	14	1,740,000	5,000	50	50	1,735,000
Vehicle/Vessel	4	202,500	193,005	-	-	9,495
Totals*	37	298,301,100	293,105	472,160	75,160	298,404,995

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Emergency response crews minimized harm, limited damage and stopped fire spread from the place of origin and performed medical interventions in these notable February 2023 incidents:

- **February 3, 2023 – Vehicle Fire on River Road.** Emergency crews responded to a tractor trailer unit that was on fire at the rear of a large vehicle storage lot. The fire involved only the tractor, which was fully involved when the first crews arrived. Due to the distance of the fire from the nearest water source, crews used relay pumping methods to get enough water flow onto the fire. Once they were able to secure enough water onto the fire, the fire was extinguished quickly. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel.
- **February 6, 2023 – Residential Fire on 4th Avenue.** Emergency crews responded to a fire in a first floor suite of a house. Crews performed a quick attack and extinguished the fire, limiting the damage to the suite. A fan was used to expel smoke from the structure. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel.
- **February 8, 2023 – Commercial Property Fire on No. 3 Road.** Emergency crews responded to smoke in a building on No. 3 Road. Upon arrival, the response was upgraded to a first alarm response and declared a fire. First in crews conducted an attack of the fire and were able to extinguish the fire quickly. Searches of the building were all clear. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel. The RCMP initiated an investigation and Public Works personnel assisted in securing the building.

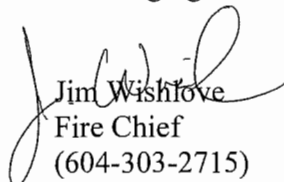
- **February 10, 2023 – Commercial Vehicle incident on Knight Street.** Emergency crews responded to an incident involving a commercial vehicle going southbound on Knight Street that failed to clear the overpass. Crews secured the vehicle that was in the middle lane, protected the scene from further issue and ensured there was no risk of fire or explosion. RFR crews also assisted with traffic control. The RCMP attended the scene, took over scene control and blocked all south-bound traffic. There were no reported injuries to the driver, the public or RFR personnel.
- **February 12, 2023 – Gas leak on Smith Road.** Emergency crews responded to a vehicle incident, which had ran into a building and struck a gas meter. Crews arrived and secured the scene and evacuated the building involved. The RCMP arrived and blocked any traffic from entering the area. Crews remained on scene until Fortis gas arrived and shut down the gas line. A Fire Investigator attended. There were no reported injuries to the public or RFR personnel.
- **February 17, 2023 – Residential Fire on Ash Street.** Emergency crews responded to a report of heavy smoke from a townhouse. The fire had done significant damage to the kitchen and was progressing upstairs to the third floor area. Crews extinguished the fire quickly and ensured no further spread to the remainder of the townhouse. Crews searched all of the floors and found no one in the residence. A Fire investigator attended. There were no reported injuries to the public or RFR personnel. The Fire Investigator coordinated with Public Works to secure the residence until the resident had returned home.
- **February 21, 2023 - Motor Vehicle Incident on Highway 99.** Emergency crews responded to a motor vehicle incident on Highway 99, involving a tractor trailer and a small one-ton truck. The one-ton truck was lodged into the back of the semi trailer, causing the cab to be crushed between both vehicles. The driver of the one-ton truck was pronounced deceased on scene by BC Emergency Health Services staff. The coroner and the RCMP's traffic scene reconstruction unit attended the scene. Once the RCMP and Coroner had completed their initial work, RFR crews were re-dispatched to the scene for the extrication of body. Staff who were involved in the scene were provided with a Critical Incident Stress management debriefing. The body was left in the custody of the RCMP and the Coroner. All RFR units were cleared and conducted decontamination processes.

Financial Impact

None.

Conclusion

Richmond Fire-Rescue continues to monitor activities to identify and create programs to respond to emerging trends.

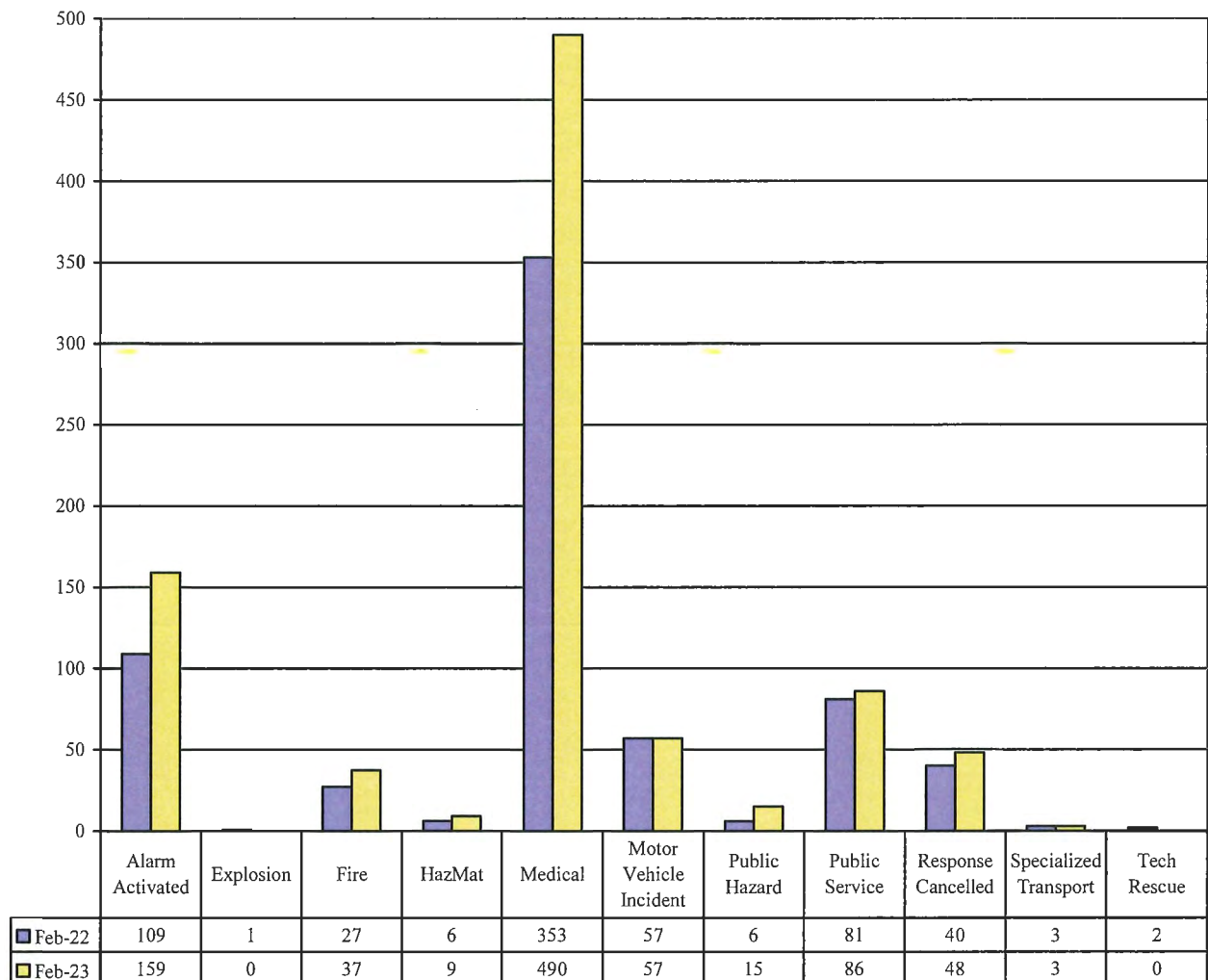

Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1: Suppression Activity, including location of February's Fire, Medical and MVIs

Incident Volumes

The following chart provides a month-to-month comparison regarding incidents occurring in February 2022 and 2023. In February 2023, there were 904 incidents, compared to 685 in February 2022. This represents an overall increase of 32 per cent.

Table 3: February 2022 & February 2023 Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 54 per cent of the total emergency responses for RFR during the month of February 2023. A detailed breakdown of the medical incidents for February 2022 and 2023 is set out in the following table by sub-type. There were 490 medical incidents in February 2023 compared to 353 in February 2022, an increase of 39 per cent.

Table 4a: February 2022 & February 2023 Medical Calls by Type

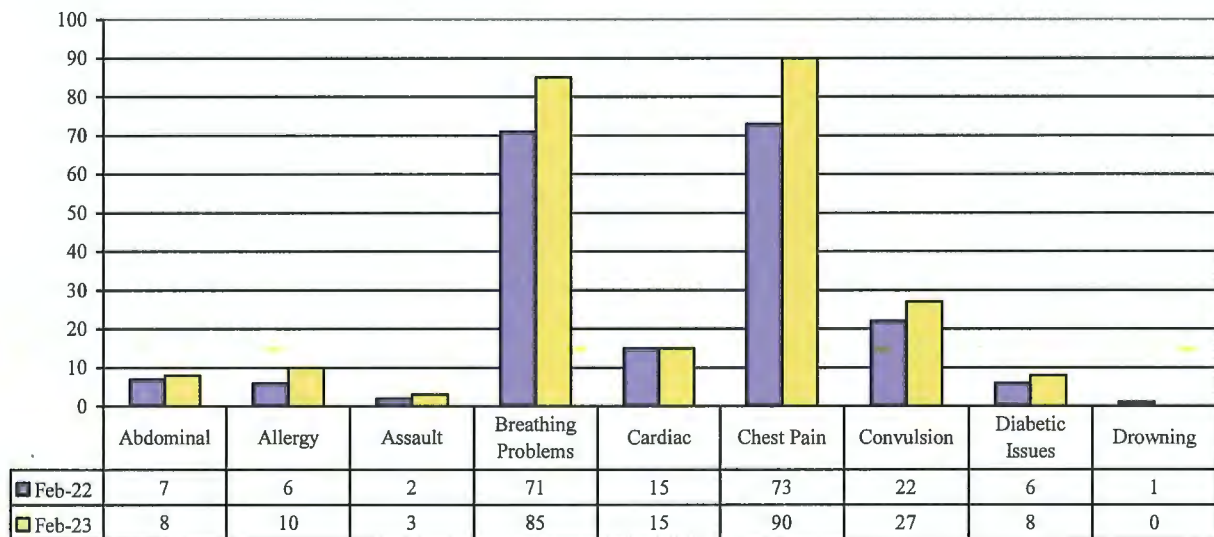
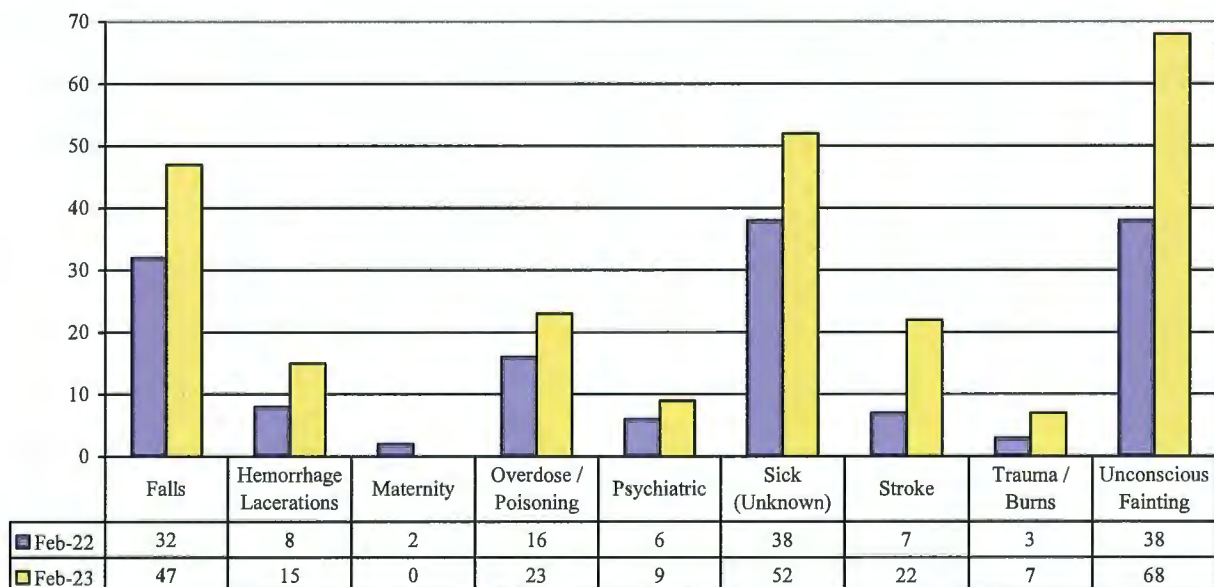


Table 4b: February 2022 & February 2023 Medical Calls by Type



The following charts provide total incident volumes on a year-to-year comparison in February from 2014 to 2023.

Table 4c: Total Fire Calls for Service in February from 2014 to 2023

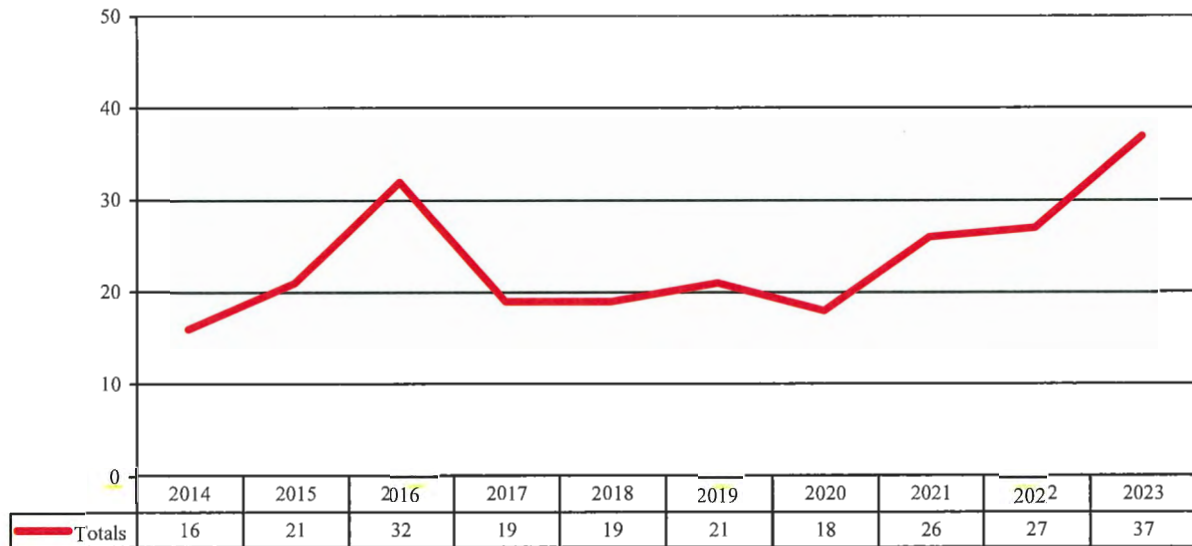
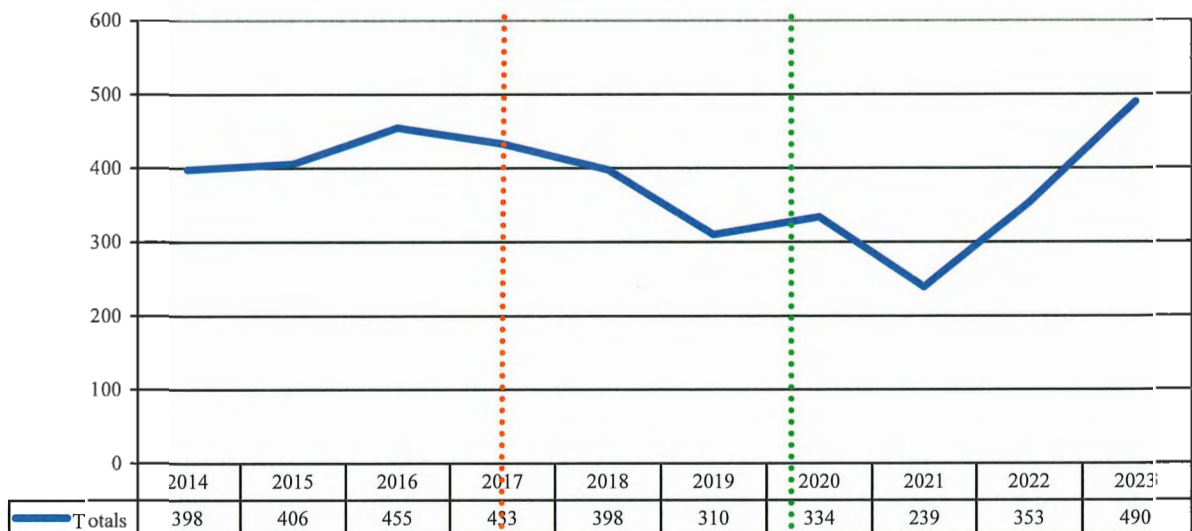


Table 4d: Total Medical Calls for Service in February from 2014 to 2023



Changes to BC Emergency Health Services Clinical Response Model dispatch system (2017-2018)

Start of pandemic

Fire Investigations

The fire investigation statistics for February 2023 are listed below:

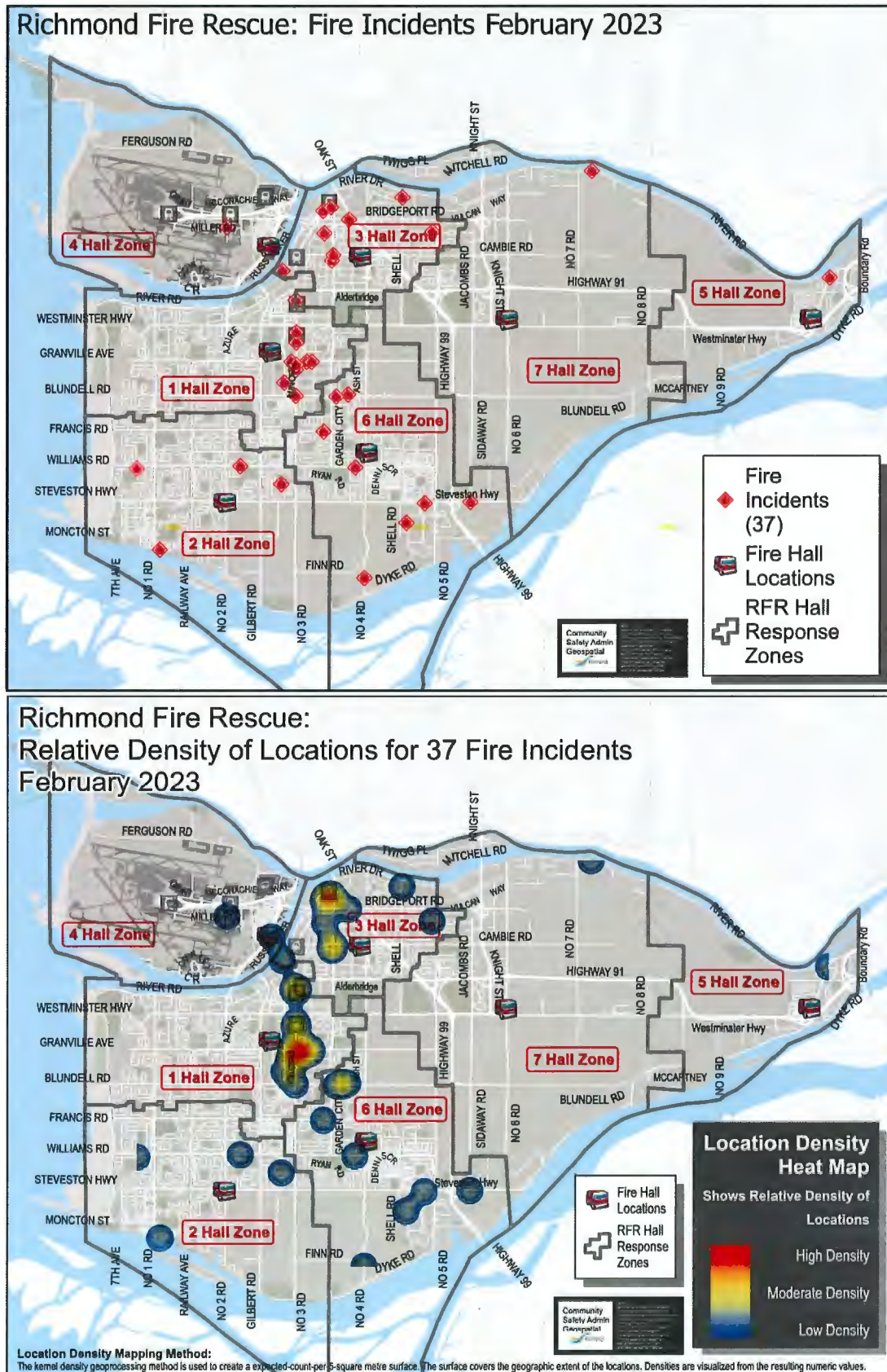
Table 5: Total Fire Investigation Statistics – February 2023			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	4	-
Residential - Multi-family	-	4	-
Commercial/Industrial	4	5	2
Outdoor	7	6	1
Vehicle	-	3	1
Totals	11	22	4

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

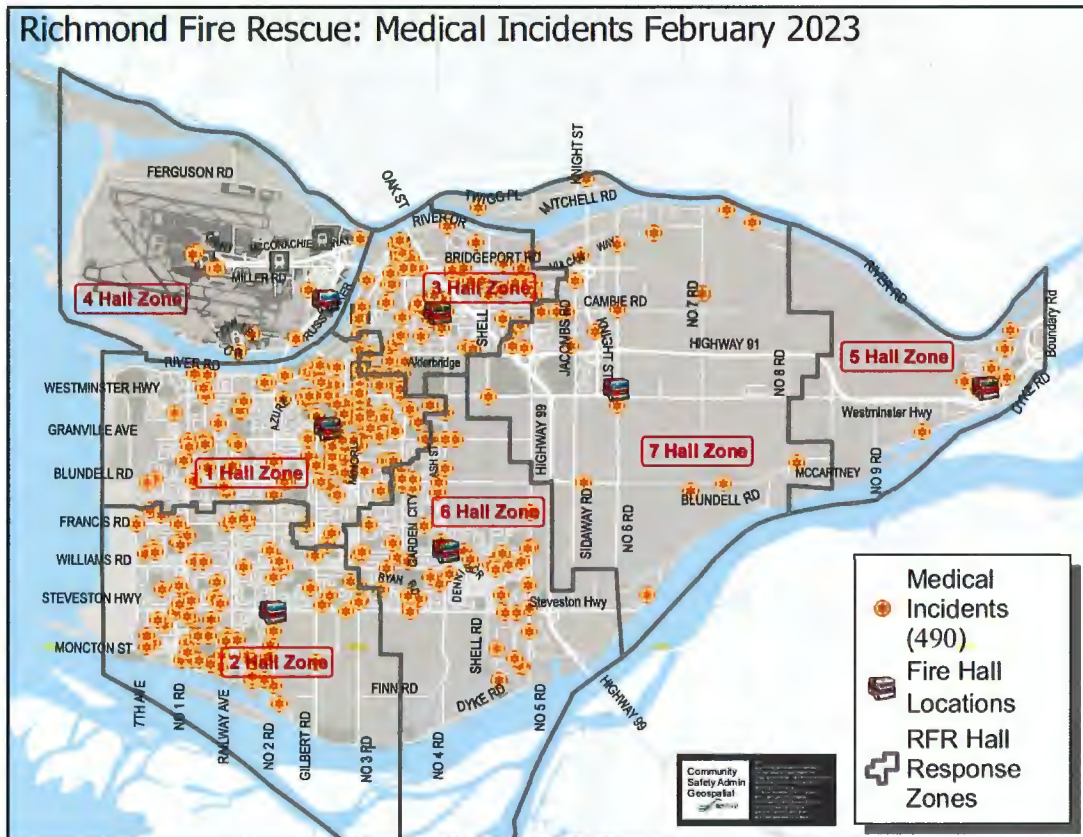
Table 6: Hazardous Materials Incidents By Type – February 2023	
	Details
Gasses (Natural / Propane)	8
Unclassified	1
Totals	9

Figure 1: Location of reportable fires attended in February 2023 (total 37)

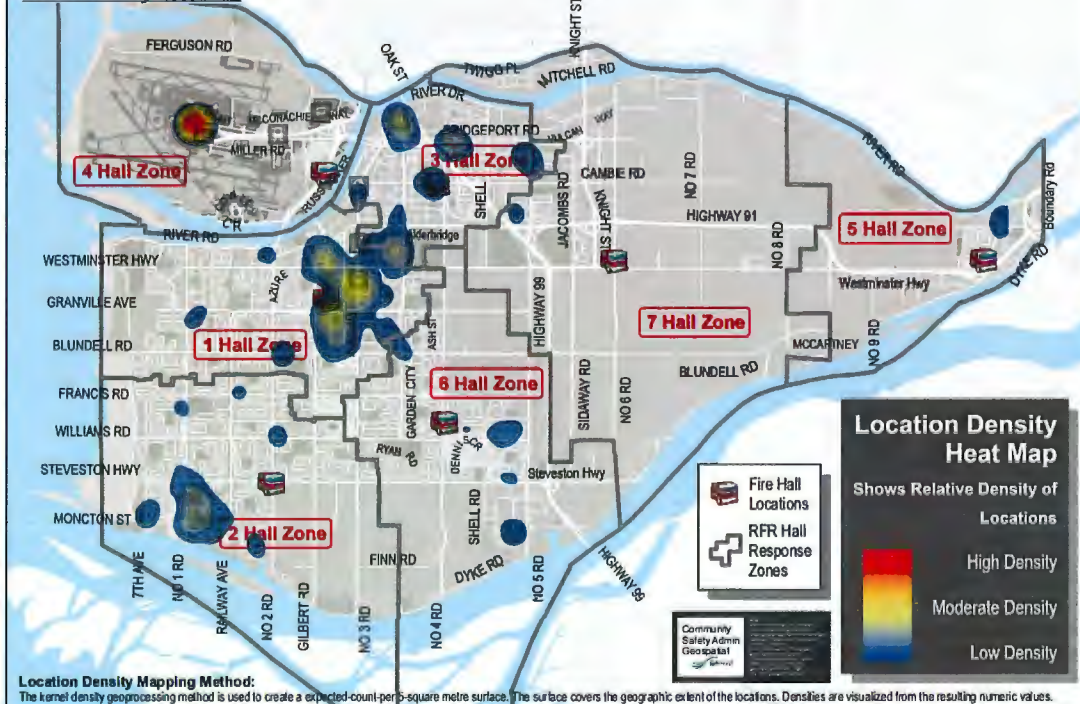


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Figure 2: Location of Medical Incidents in February 2023 (total 490)

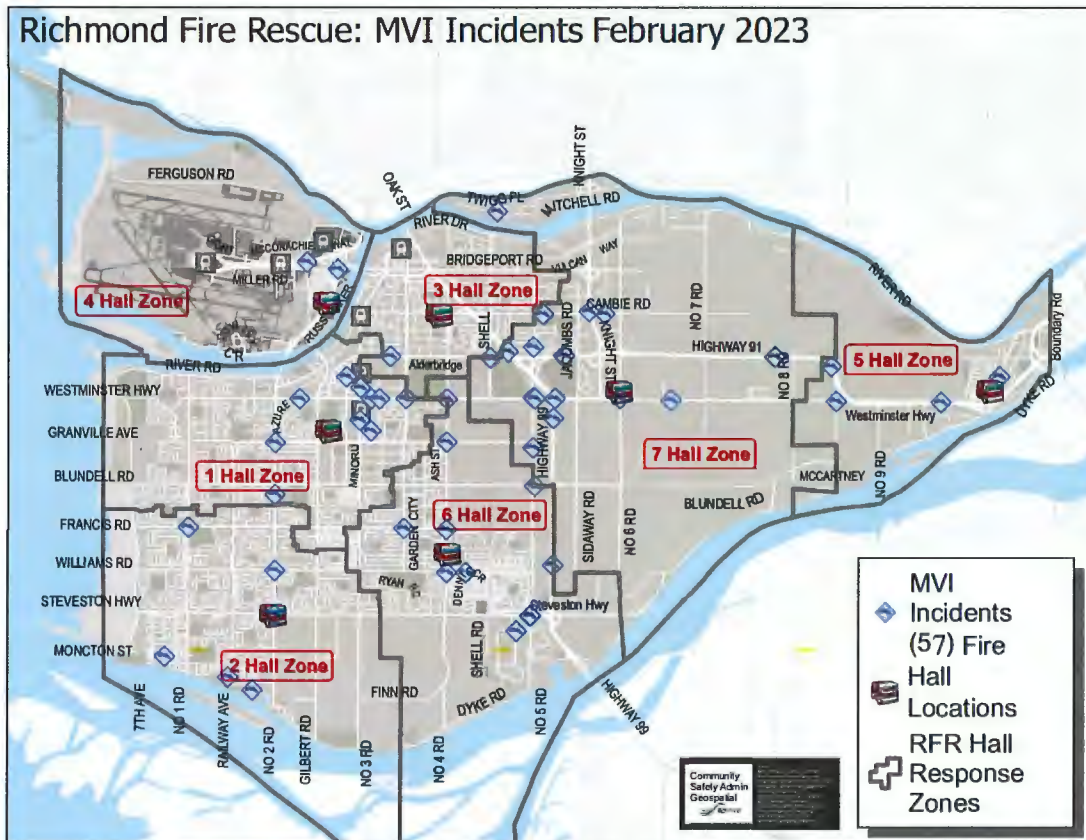


**Richmond Fire Rescue:
Relative Density of Locations for 490 Medical Incidents
February 2023**

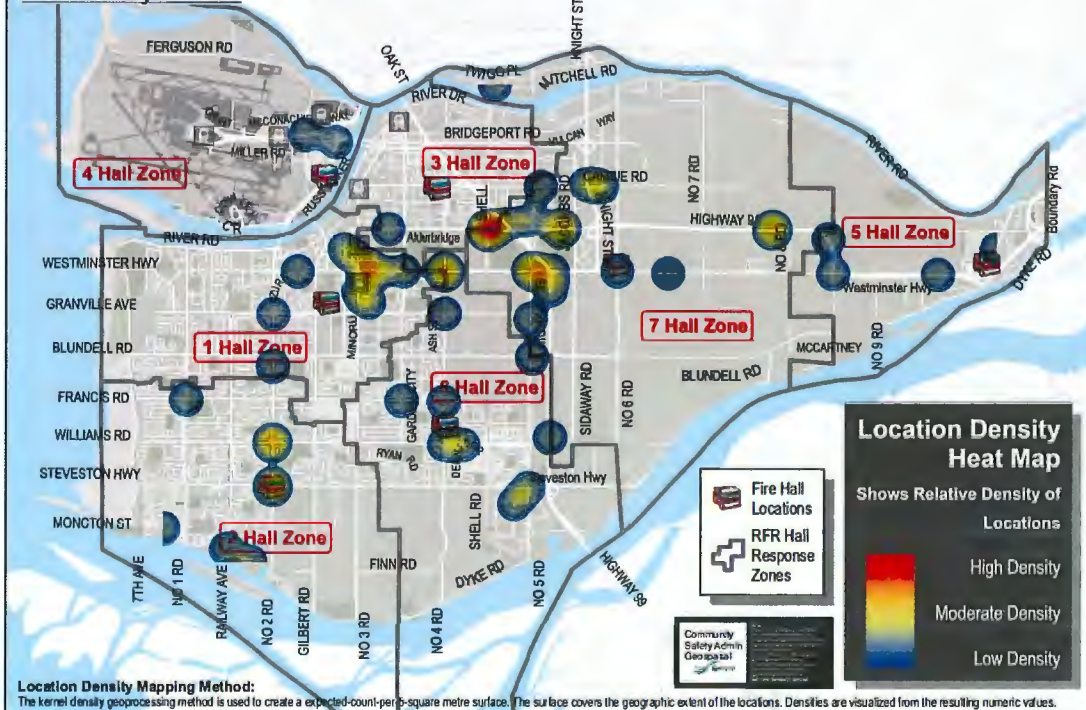


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Figure 3: Location of MVI Incidents in February 2023 (total 57)



**Richmond Fire Rescue:
Relative Density of Locations for 57 MVI Incidents
February 2023**



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City of Richmond

Report to Committee

To: Community Safety Committee
From: Dave Chauhan
Chief Superintendent, Officer in Charge
Date: March 16, 2023
File: 09-5000-01/2023-Vol
01
Re: RCMP Monthly Activity Report – February 2023

Recommendation from Officer in Charge

That the report titled "RCMP Monthly Activity Report – February 2023", dated March 16, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Community Police Station Programs
6. Crime Prevention Unit
7. Road Safety Unit
8. Victim Services
9. Youth Section

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Activities and Noteworthy Files

Catalytic Converter Thefts

On February 2, 2023, the Richmond RCMP issued a media release advising of increased catalytic converter thefts in jurisdictions across BC. Catalytic converters are a target for theft due to their relatively easy access, lack of identifying markings and the value of the metals within. Police provided related theft prevention information, in addition to distributing information bulletins through community outreach programs.

Commercial Vehicle Collision

On February 10, 2023, Richmond RCMP officers responded to an incident on Knight Street, near the Cambie Road overpass, after a commercial vehicle failed to clear the overpass. The driver of the vehicle was uncooperative with investigators. The Richmond RCMP is investigating alongside the Ministry of Transportation and Infrastructure.

Assaults

On February 14, 2023, Richmond RCMP officers responded to the 6400 block of Buswell Street after an unconscious woman was found on the street. Police received a subsequent report that another woman had been assaulted in the same area. Investigators identified a suspect and

arrested the man on February 17, 2023. A Special Post Incident Community Engagement (SPICE) event was held in the neighbourhood on February 28, 2023, as investigators and Victim Services spoke to the people affected by the incidents.

Homicide

On February 20, 2023, the Richmond RCMP responded to a report of a deceased female residing in the 6500 block of Barnard Drive. Upon arrival, police located the bodies of a 43-year-old and a 14-year-old. Integrated Homicide Investigation Team is investigating. Police believe this to be an isolated incident with no outstanding suspects.

Youth Academy

The Richmond RCMP held its second annual Youth Academy between February 16 and 20, 2023. The program was jointly coordinated with the Richmond School District and is aimed at students in grades 10 to 12 interested in policing. The 32 participants engaged in practical police-related scenarios and had the opportunity to speak with police officers from various specialized sections, including the Integrated Police Dog Services and Emergency Response Team. Participants also experienced an RCMP-style Regimental Dinner and parents were able to attend a formal graduation ceremony.

Analysis of Police Statistics

Arson

In February 2023, there were 12 reported arsons, which is an increase of nine incidents from the previous month, up 11 incidents from February 2022.¹ No patterns or trends have been identified. The number of arsons this month is above the average range.

Suspects have been identified in two of the files reported this month. Most incidents reported in February 2023 involved random items being set on fire, such as a garbage can and a suitcase.

Assault Serious (Assault with a Weapon)

There were 22 serious assault events in February 2023, which is a 29 per cent increase from the previous month and is double the number reported in February 2022. No patterns or trends have been identified. The number of serious assaults this month is above the average range.

To date, suspects have been identified in 90 per cent of the incidents. Of the events reported in February 2023, 32 per cent were domestic in nature.

Auto Theft

In February 2023, there were 25 incidents of auto theft, which is a 19 per cent increase from the previous month and is a 14 per cent increase from February 2022. No patterns or trends have been identified. The number of auto thefts this month is above the average range.

¹ A statistically low number of arsons were reported in February 2022.

The majority of auto thefts occurred in central Richmond. Approximately 40 per cent of the stolen vehicles have been recovered.

Drugs

In February 2023, there were 31 drug files, which is up 19 per cent from the previous month and down 14 per cent from February 2022. No patterns or trends have been identified. The number of drug incidents this month is within the average range.

Mental Health

There were 252 mental health-related incidents in February 2023, which is a four per cent decrease from the previous month and is a six per cent increase from February 2022. No patterns or trends have been identified. The number of mental health-related incidents this month is within the average range.

There were 70 police apprehensions this month, which is within the average range. However, the average hospital wait time increased by 23 per cent to 113 minutes.. This increase is above average and has been attributed to a small number of files with exceptional wait times.

Residential Break and Enter

There were 17 break and enters to residences in February 2023, which is a 32 per cent decrease from the previous month and is a 45 per cent decrease from February 2022. No patterns or trends have been identified. The number of residential break and enters this month is within the average range.

Commercial Break and Enter

In February 2023, there were 23 break and enters to businesses, which represents a 30 per cent decrease from the previous month and is a 39 per cent decrease from February 2022. No patterns or trends have been identified. The number of commercial break and enters this month is within the average range.

Robbery

There were three robberies in February 2023, which is up three incidents from the previous month and down two incidents from February 2022. No patterns or trends have been identified. The number of robberies this month is within the average range.

A suspect was arrested at the scene of one of the robberies; the other incidents remain under investigation.

Sexual Offences

In February 2023, there were 19 sexual offence files, which is a 10 percent decrease from the previous month and a 12 per cent increase from February 2022.² No patterns or trends have been identified. The number of sexual offences this month is within the average range.

There were four referrals from the BC Integrated Child Exploitation Team, which accounted for 21 per cent of the files this month. Suspects have been identified in 67 per cent of the remaining 15 incidents.

Shoplifting

There were 102 reported shoplifting thefts in February 2023, which is a 32 per cent increase from the previous month and a 44 per cent increase from February 2022. No patterns or trends have been identified. The number of shoplifting thefts this month is above the average range.

While an analysis of shoplifting thefts has not identified any factors contributing to this observed increase, files will continue to be monitored to determine whether additional enforcement action is required.

Theft from Automobile

There were 129 theft from automobile incidents in February 2023, which is down 28 per cent from the previous month and up 34 per cent from February 2022. The number of thefts from automobiles this month were within the average range.

Hate Crimes and Incidents

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2019 and February 28, 2023.³ A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime, as per the *Criminal Code*, carries a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. The incidents reported this month were related to racist comments.

Table 1 – Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2019	11	9	20
2020	21	13	34
2021	21	24	45
2022	8	26	34
2023 (YTD)	0	5	5

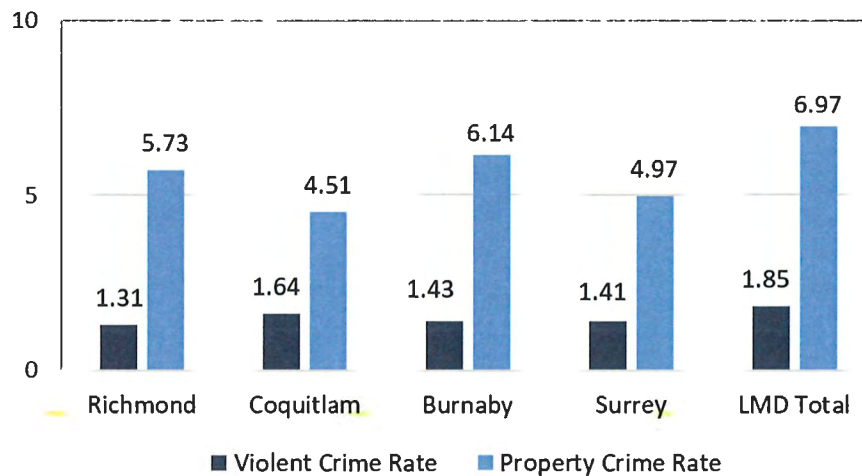
² The Sexual Offences category comprises a range of offences including: sexual assault, sexual interference, making and distributing child pornography, possessing and accessing child pornography and indecent acts/exposing.

³ The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.⁴ In February 2023, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate. The property crime rate for Richmond was below the LMD average.

Figure 1: February 2023 YTD Crime Rates



Block Watch

At the end of February 2023, the Block Watch program had 303 groups totalling 7,037 participants. Currently, the program includes 438 captains and co-captains. This month, training was provided for a new Block Watch group.

Community Police Station Programs

Community police stations continue to enhance Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month, reflective of weather conditions, seasonal initiatives and the availability of volunteers.

During the month of February, volunteer highlights included:

- The deployment of seven volunteer foot/van patrols totalling 33 hours.
- A total of nine Fail to Stop deployments took place, resulting in 419 information letters.

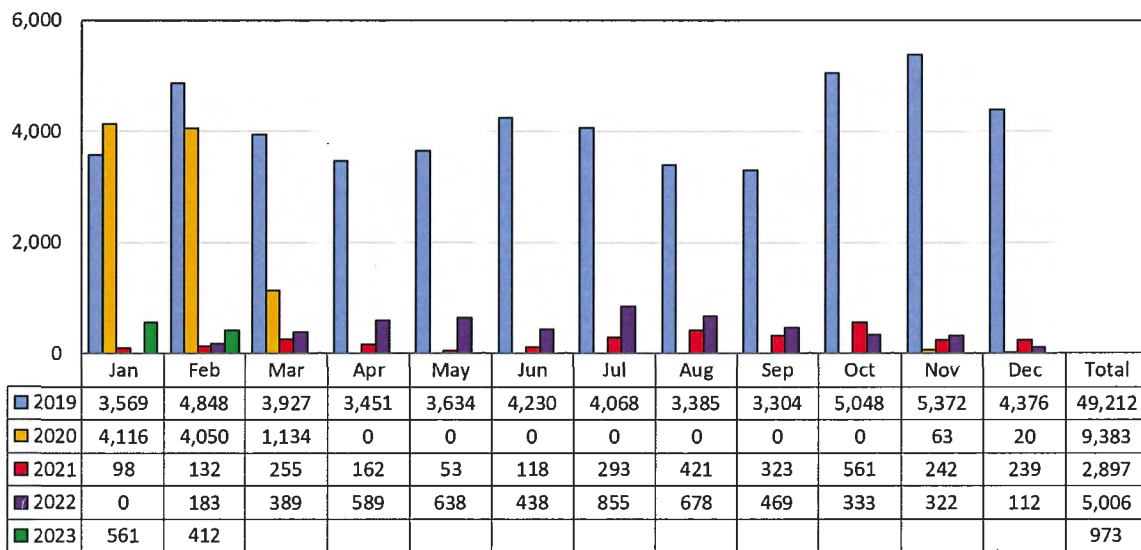
⁴ Crime rate is year to date (YTD) and calculated per 1,000 people.

- There were 28 Lock Out Auto Crime deployments, during which 412 information letters were distributed. Volunteers also distributed catalytic converter theft information handouts.⁵
- Speed Watch was conducted on 1,106 vehicles, and 42 information letters were issued.
- February 9 – Volunteers conducted Business Link outreach with a RCMP officer visiting six businesses in central Richmond.
- February 16 to 20 – Volunteers assisted RCMP officers with the 2023 Youth Academy. This included assisting with scenario-based training.
- February 22 – Volunteers assisted police with a Coffee a Cop event in Hamilton.
- February 24 and 27 – Volunteers were deployed to Buswell Street and distributed posters seeking witnesses to the assaults in the area on February 14. Over 140 complexes and businesses were visited.
- February 25 – Volunteers assisted RCMP officers with Business Link outreach in central Richmond, visiting five businesses.
- February 25 – Volunteers conducted a Speed Watch deployment in Hamilton and issued 29 information letters.
- February 28 – Volunteers assisted RCMP officers with a SPICE deployment held in the area of Buswell Street.

Lock Out Auto Crime

Figure 2 compares by year the number of vehicle notices issued.⁶

Figure 2: Lock Out Auto Crime Vehicles Issued a Notice



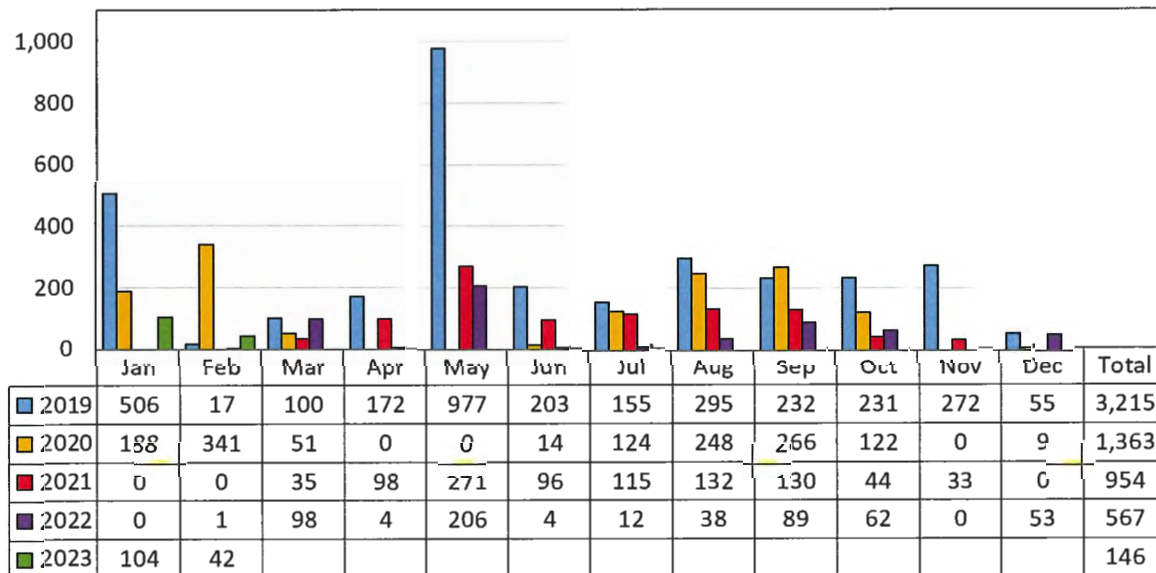
⁵ These bulletins will also be available in Simplified Chinese.

⁶ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

Speed Watch

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 3: Speed Watch Letters Sent

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of February, the Crime Prevention Unit participated in the following events/activities:

- Business Outreach
- Diversity and Inclusion Initiatives
- Coffee with a Cop
- Place of Worship Patrols
- Pink Shirt Day
- SPICE Event

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for February 2023 to both December 2022 and January 2023. Violation tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	December 2022	January 2023	February 2023
Distracted Driving	99	83	76
Driver License	220	174	183
Impaired	54	46	29
Intersection Offences	34	42	38

Infraction	December 2022	January 2023	February 2023
Moving Infractions ⁷	89	84	65
Speeding	71	90	155
Seatbelts	25	6	19
Vehicle Related ⁸	118	252	141
Other ⁹	14	6	10
Total	724	783	716

Victim Services

In February 2023, Richmond RCMP Victim Services met with 57 new clients and attended six crime/trauma scenes after hours. The unit currently maintains an active caseload of 77 files. In February, Victim Services responded to a number of cases involving medical-related sudden deaths, assaults and family conflicts.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies contributing to safe and healthy behaviours essential to developing productive and civic-minded adults. During the month of February, Youth Section highlights included:

- RCMP officers in the Youth Section conducted 24 proactive school visits at secondary schools and 26 visits at elementary schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.
- The second term of DARE continued for the 2022-2023 school year. DARE classes were delivered to a total of 513 students in six schools.

Financial Impact

None.

Conclusion

In February 2023, the Richmond RCMP conducted a number of noteworthy investigations, including two serious stranger assaults and an increase in catalytic converter thefts. Police statistics for this month indicate that most crime types were within the average ranges, except for arson, serious assaults, auto theft and shoplifting, which were elevated.

In February, the Richmond RCMP hosted its second annual Youth Academy for students in grades 10 to 12 interested in policing. In addition, the Community Engagement Team and volunteers continued to promote crime prevention and road safety initiatives. The Officer in

⁷ Moving infractions refers to unsafe lane change and unsafe passing.

⁸ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁹ Other refers to miscellaneous charges including failing to remain at the scene of an accident and failing to stop for police.

March 16, 2023

- 10 -

Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Manager, Police Services
(604-207-4767)

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps
- 4: Theft Awareness Bulletin

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Spot the Target

- This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

FEBRUARY 2023 STATISTICS

RICHMOND RCMP

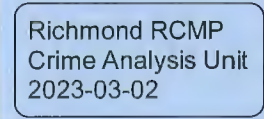
The following information is a limited list of select crime-type samples, which does not comprise the entirety or assortment of all crimes captured by the RCMP. The statistics in this chart should be considered independently of the analysis provided as the data is unrelated to the research provided earlier in this report.

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

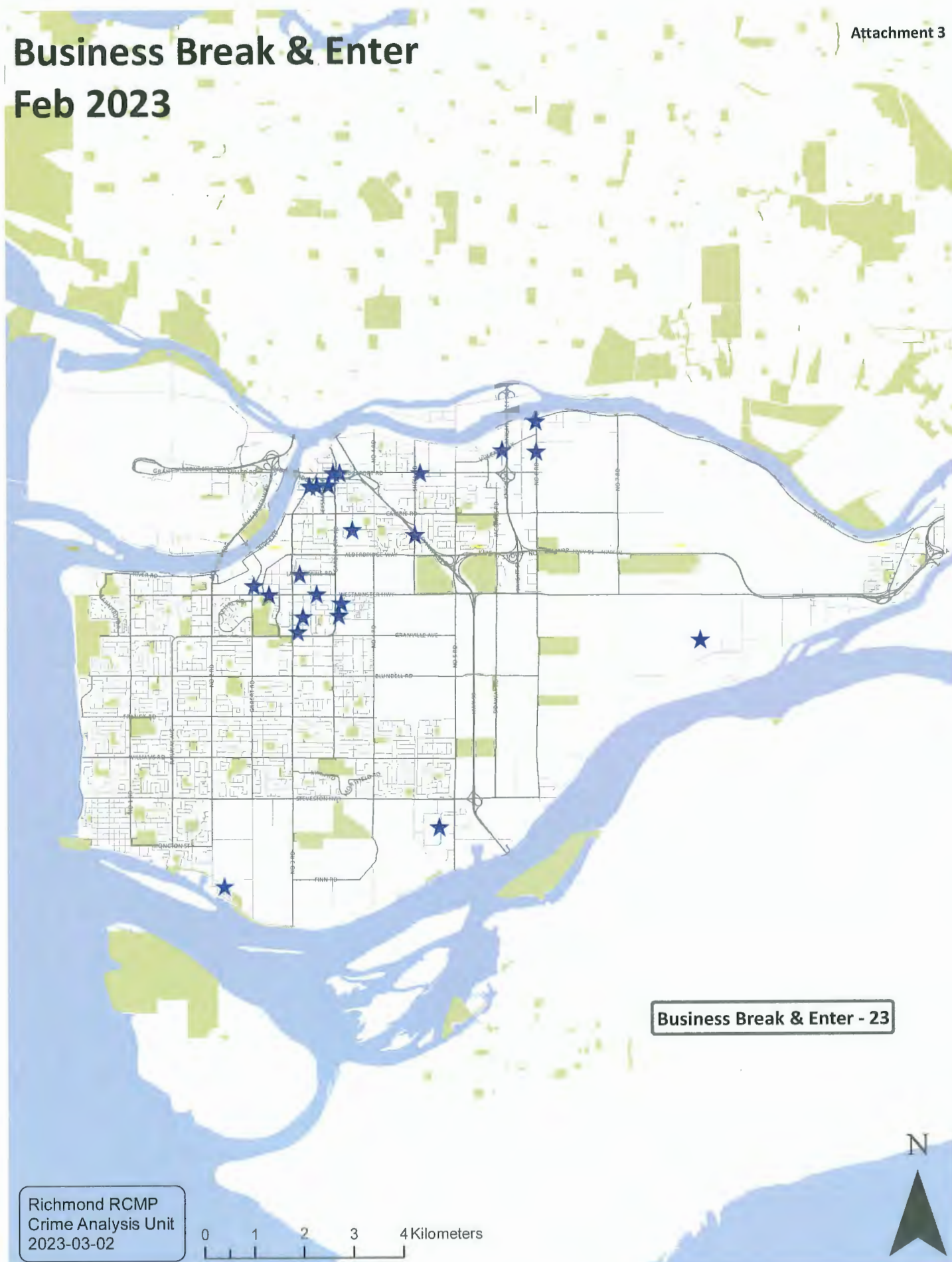
The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Feb - 23	February		2022	2023	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	145	118.6	100-138	265	298	12%	33
Robbery <small>UCR 833 (1-3)</small>	3	4.2	2-7	15	4	-73%	-11
Assault Common <small>UCR 840</small>	47	43.2	36-50	82	95	16%	13
Assault Serious <small>UCR 842, 843</small>	22	7.4	5-10	29	38	31%	9
Sexual Offences <small>UCR 148, 149, 150, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000</small>	19	12.4	7-18	30	40	33%	10
PROPERTY CRIME (UCR 2000-Series Offences)	634	559.4	505-614	967	1301	35%	334
Business B&E <small>UCR 2120-1</small>	23	29.0	23-35	68	62	-9%	-6
Residential B&E <small>UCR 2120-2</small>	17	54.8	32-78	62	42	-32%	-20
Auto Theft <small>UCR 2130 (1-10), 2170</small>	25	18.4	16-20	42	46	10%	4
Theft from Auto <small>UCR 2130, 2142</small>	129	146.2	112-180	230	307	33%	77
Theft <small>UCR 2130, 2140</small>	97	75.6	65-86	129	202	57%	73
Shoplifting <small>UCR 2130, 2143</small>	102	64.2	59-69	114	179	57%	65
Fraud <small>UCR 2150 (10), 2155, 2158</small>	79	71.2	65-78	123	167	36%	44
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	213	185.6	164-208	393	518	32%	125
Arson <small>UCR 3020, 210</small>	12	1.8	0-4	6	15	150%	9
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	992	863.8	832-896	1627	2117	30%	490
DRUGS (UCR 4000-Series Offences)	31	42.2	30-55	51	57	12%	6
MHA RELATED CALLS (MHA files or Mental Health flag)	252	228.6	199-259	467	515	10%	48

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2023-03-01. Published 2023-03-03. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).



Business Break & Enter Feb 2023



Richmond RCMP
Crime Analysis Unit
2023-03-02

0 1 2 3 4 Kilometers

Theft from Auto Feb 2023



Richmond RCMP
Crime Analysis Unit
2023-03-02

0 1 2 3 4 Kilometers

Auto Theft Feb 2023



RCMP

ROYAL CANADIAN MOUNTED POLICE

Richmond RCMP

Community Awareness Bulletin

Catalytic Converter Theft



Background

Richmond RCMP and police across the Lower Mainland are seeing a significant increase in catalytic converter thefts in recent years. Overall, ICBC claims for catalytic converter thefts have risen from 89 in 2017 to 1,953 in 2021, with an estimated cost of \$4 Million.

Catalytic converter theft is a crime of opportunity, but you can lessen your chances of becoming a victim.

Catalytic Converter Thefts in BC



What is a Catalytic Converter and Why Are They Being Stolen?



A catalytic converter is an exhaust emission control device that reduces pollutants in exhaust. They contain precious metals like rhodium, palladium and platinum, and are a target for thefts due to the increase in the prices of these metals. Catalytic converters are easy to access, are not marked with any identification, and are quick to remove making them popular targets for thieves.



How Are They Being Stolen?



Unfortunately, stealing a catalytic converter is very easy to do. Thieves usually slide underneath a vehicle with a battery-powered reciprocating saw or grinder and cut it right out of the exhaust line. It can take just 2 to 3 minutes to remove a catalytic converter, however, it does generate noise and sparks in the process, which can alert a vigilant public to a theft in progress. If your vehicle makes a lot of unusual noise once started your catalytic converter may have been stolen.



How You Can Deter Theft

- Whenever possible park in a secure garage or compound, if this is not an option park in a well-lit and well-populated area.
- Park so it is difficult to gain access under the vehicle. When possible park against a wall or closer to lower vehicles.
- There are products designed to deter catalytic converter theft, including engraving, wire cages, painting, alarms and straps.
- Business owners should secure their vehicles behind locked fences.
- Install good lighting and functional security cameras that you know how to use.



If You See Something, Say Something

A portable saw or grinder is typically used to remove the catalytic converter, resulting in loud noises and sparks. If you hear or see suspicious activity near parked vehicles report it to the police. If the suspicious activity is currently in progress call **9-1-1**. If the person of concern has left then call the non-emergency line at **604-278-1212**. If you are an unfortunate victim of catalytic converter theft please make sure to report it to your local police.



Royal Canadian Mounted Police
Gendarmerie royale du Canada

Richmond



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** March 9, 2023

From: Dave Chauhan **File:** 09-5000-01/2023-Vol
Chief Superintendent, Officer in Charge 01

Re: **2022-2023 Richmond RCMP Detachment Annual Performance Plan Third
Quarter Update (October 1 to December 31, 2022)**

Recommendation from Officer in Charge

That the report titled "2022-2023 Richmond RCMP Detachment Annual Performance Plan Third Quarter Update (October 1 to December 31, 2022)", dated March 9, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Report

Origin

On April 25, 2022, Council endorsed the following community priorities: Organized Crime, Property Crime, Road Safety, Vulnerable Persons and Hate Crime/Incidents for inclusion in the 2022-2023 Richmond RCMP Detachment Annual Performance Plan (APP).

This report provides an update on the plan's progress.

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

Findings of Fact

All RCMP units, including the Richmond RCMP Detachment, launch a new APP every fiscal year as part of the mandate of the Strategic Policy and Planning Directorate. This process is designed to facilitate the best management and administrative practices across the organization and allows for enhanced strategic planning activities and performance management tracking. Local APPs are informed by organizational priorities, crime trends and discussions with stakeholders to identify areas for continuous improvement.

A variety of initiatives are implemented in support of each priority, including the creation of new programs or continued enhancements to existing ones. These measures are developed through internal engagement strategies and collaborative discussions with community stakeholders and partner agencies. The APP allows for the effective tracking of these initiatives, in addition to providing a robust framework for collecting data and evaluating the desired effects of these measures.

Analysis

Organized Crime - Disrupting organized criminal activities

The Richmond RCMP Mobile Enforcement Team (RMET) targets gang suppression as part of its unit mandate, including conducting targeted patrols of hot spots and walkthroughs of licenced premises. These patrols serve as both an enforcement initiative and a deterrent to criminal activity. Throughout this quarter, RMET conducted the following number of seizures: 11 drugs, eight vehicles and six weapons.

Additional investigative efforts include ongoing surveillance of suspected gaming houses and illegal nightclubs, which are believed to have connections to the trafficking of controlled substances. The

complex nature of these investigations means they can extend for several months or even years. On December 1, 2022, the Richmond RCMP Organized Crime Unit obtained a search warrant for a suspected illegal gaming house in the 6000 block of Skaha Crescent. Multiple partner law enforcement agencies participated in the investigation, which resulted in the arrest of 16 individuals, two of whom are subject to deportation.

Investigators in the Economic Crime Unit (ECU) continued efforts to combat emerging fraud trends and supported frontline officers with investigations relating to various frauds and cryptocurrency scams. While these incidents are classified as a property crime type, some frauds have a nexus to organized crime due to their sophisticated and organized nature. In addition, this quarter, the Richmond RCMP launched a new fraud awareness initiative involving a custom banner and postcards as educational tools to inform the public of cyber fraud, including cryptocurrency scams. These fraud awareness resources are available in English, French and Traditional Chinese and will be promoted at upcoming public engagement events.

This quarter, police officers in the ECU and Drug Target Team executed a search warrant on a sophisticated forged identification lab. Police seized multiple high-end printers, laminators, thousands of blank identification cards, numerous electronic devices and computers and stolen mail and documents from third parties. A suspect was arrested and released with conditions and the investigation is ongoing.

Property Crime - Preventing and reducing property crimes

Various crime reduction initiatives continued this quarter, including Bait Car deployments to deter auto theft and capture offenders and monthly Crime Reduction meetings, where policing units commit to various evidence-led enforcement initiatives.¹ This quarter, the Richmond RCMP launched an updated Crime Reduction model, which enhances collaborative engagement opportunities and measures across all detachment policing units. There will be an ongoing review of the model to identify and continuously improve strategies.

This quarter, investigators in the Property Crime Unit (PCU) provided trend updates during morning briefings to frontline officers, in addition to providing a training session to recruits. The team also conducted enhanced enforcement activities, including two loss-prevention operations. One of these activities was on December 13, 2022, where PCU officers, Metro Vancouver Transit Police and a group of local businesses conducted a joint enforcement project targeting property crime and shoplifting. The joint operation yielded 11 arrests, including a man and woman who were arrested for attempting to use a fraudulently obtained gift card.

Volunteer engagement is another integral component of the Richmond RCMP Detachment's crime reduction strategy. There were 21 foot/van patrols resulting in 79 volunteer patrol activities and two Crime Watch deployments totalling 40 hours. In partnership with ICBC, the Community Engagement Team (CET) and volunteers participated in 53 Lock Out Auto Crime deployments, where 767 information letters were issued and 16,118 vehicles were scanned through the Stolen Auto Recovery program.

¹ Due to investigational considerations, the number of bait car deployments and curfew checks is not provided.

There were also a variety of community engagement events to increase awareness of property crimes. These included a Home and Personal Safety presentation for seniors, which was held at the Richmond Pentecostal Church and included 20 participants. The CET also hosted a Coffee with a Cop event on December 7, 2022, at the Japanese Cultural Centre, where home safety and vehicle theft topics were discussed.

This quarter, there were four media releases and seven social media tweets on Twitter relating to property crime, including bike theft prevention and increasing awareness of holiday-related crime trends. Prevention information included proactive measures to keep homes secure as well as tips to prevent thefts from automobiles.

This quarter, Richmond RCMP officers conducted curfew checks of known offenders. Curfew checks are an important part of the Richmond RCMP's offender management strategy. Investigators liaise with Richmond Community Corrections on a regular basis and collaboratively identify individuals who are at risk of being non-compliant with their conditions, which originally stemmed from a variety of court-ordered releases. If known offenders are found breaching their conditions, they can face additional charges and longer sentences.

Road Safety - Enhancing safety on Richmond's roads

This quarter, the CET promoted a number of road safety initiatives with the collaboration of volunteers, the Road Safety Unit (RSU) and ICBC. There were 13 Speed Watch deployments this quarter and 14 Fail to Stop deployments, which resulted in a combined 558 information letters being mailed to registered vehicle owners. In addition, police officers and volunteers participated in a variety of events promoting pedestrian safety, including a Pedestrian Safety Blitz at Brighthouse Station on October 27, 2022. In partnership with Metro Vancouver Transit Police, volunteers and police distributed over 1,500 safety reflectors to pedestrians. In total, approximately 3,000 safety reflectors were distributed during this quarter.

Public awareness of road safety topics was also promoted through road safety media communications, including seven media releases and 27 social media tweets on Twitter. Posts included reminders about winter driving conditions and an impaired driving awareness video featuring the Richmond RCMP's Officer in Charge.

The CET promoted road safety with presentations to various community groups, including the Richmond Centre for Disability, on October 28, 2022. The RSU and CET, in collaboration with ICBC, also conducted a road safety presentation on November 30, 2022, to students at High Boyd Secondary School. The topics covered included what to expect when obtaining a driver's licence and safe driving practices on the road.

The Richmond RCMP, in collaboration with Passenger Transportation Enforcement Officers and Community Bylaws, conducted three illegal ride-share enforcement projects this quarter.² This included one project on December 8, 2022, which resulted in six vehicle stops. All six drivers were

² Passenger Transportation Enforcement Officers are Peace Officers who work for the Passenger Transportation Branch and specialize in ensuring the commercial passenger transportation industry is in compliance with the *Passenger Transportation Act*.

fined a combined \$13,422, issued under the *Passenger Transport Act*, *Motor Vehicle Act*, *Motor Vehicle Act Regulations* and City Bylaws.

This quarter, 114 stationary, targeted enforcement projects were conducted by the RSU. A total of 2,125 violation tickets were issued by the RSU and General Duty police officers; 13 per cent of these tickets were for speeding, and 12 per cent were for distracted driving. The RSU also conducted several enforcement projects targeting impaired driving during the holiday season, including the Light Up the Highway event on December 3, 2022, where more than 180 police officers participated from across the Lower Mainland.

This quarter, the RSU conducted six Commercial Vehicle Enforcement projects with partner agencies. This included an operation on the Knight Street Bridge on October 13, 2022, coordinated by the Vancouver Police Department's Commercial Vehicle Unit. RSU officers inspected nine commercial vehicles, eight of which were placed Out of Service. Out of Service criteria means that a significant safety deficiency has been identified, and the defect could cause serious injury or fatality to the motoring public. A vehicle deemed as such cannot be moved until the deficiencies are corrected. In total, the RSU identified 50 defects on the vehicles inspected and laid 25 charges for contraventions under various statutes and regulations, including the *Motor Vehicle Act*, *Motor Vehicle Act Regulations* and *Commercial Transport Act*.

Vulnerable Persons - Enhancing collaborative responses to complex social issues

The Vulnerable Persons Unit (VPU) regularly meets with partner agencies to support and respond to vulnerable persons in the community. This quarter, the VPU had 17 formal meetings with their partners, including two Joint Operation Team (JOT) meetings. The JOT includes City partners in Community Bylaws, Community Social Development, Richmond Fire-Rescue and Parks Operations, in addition to the Ministry of Social Development and Poverty Reduction (MSDPR), Vancouver Coastal Health and BC Emergency Health Services. Participants share information on homeless encampments in order to address and manage issues relating to safety, environmental concerns and criminality connected to drug dealing and property crimes. This quarter, joint inspections identified two homeless encampments for outreach purposes

The VPU also continued to liaise with the MSDPR to conduct homeless outreach. During an outreach initiative, a VPU officer and MSDPR staff check on the well-being of homeless individuals and provide information on different support services available. There were eight homeless outreach initiatives as the VPU continued efforts to provide vulnerable persons with specialized response and support measures.

In addition, VPU officers also worked to provide assistance to vulnerable persons during periods of extreme winter weather. This included sharing information with front-line officers related to City initiatives, such as warming shelters, to enhance safety measures for people experiencing homelessness.

Vulnerable Persons Unit officers continued to conduct regular meetings with Vancouver Coastal Health and its partners, including the Richmond Assertive Community Treatment Team (ACT). The Richmond ACT client base continues to grow and there are currently 47 clients. The VPU closely supports and monitors individuals in the community who suffer from the most severe forms of

mental illness. VPU officers also attended the new Aster Place Supportive Housing on regularly to foster relationships and liaise with staff regarding ACT clients being housed there. The Youth Mental Health Officer participated in four Integrated Case Management meetings with various partners regarding at-risk youth this quarter. Discussion topics included intervention, safety planning and support surrounding behaviour management.

The Fox 80 Mental Health Car (Fox 80) continues to respond daily to multiple mental-health-related calls as well as referrals and requests for assistance received from frontline officers.³ This quarter there were 261 related police files, which included instances where Fox 80 was called to conduct an assessment.

The VPU conducted training for all frontline officers this quarter, providing information on their mandate, homeless outreach and Fox 80 resources. One training session was provided for each General Duty Watch.

Hate Crimes/Incidents – Promoting diversity in the community

The Richmond RCMP Diversity and Inclusion Section (RRDIS) and CET conducted several public education and engagement events promoting diversity and inclusion. This included over 20 meetings with partners and community groups including Touchstone Family Services, Richmond Centre for Disability and various community centres. There were also enhanced training opportunities for police officers, including training on the RCMP Eagle Feather Protocol.⁴

On October 4, 2022, the RRDIS hosted an in-person presentation for seniors in both English and Cantonese at S.U.C.C.E.S.S.⁵ In addition, the RRDIS provided two presentations at the Richmond Family Place on December 7 and 8, 2022. One event was a Conversation Circle with new immigrants and refugees, and the other was a presentation for new immigrant settlement workers, which included an overview of the RCMP in Canada as well as what to expect when calling the police.

This quarter, Richmond held its eighth Annual Toy Drive to support the Richmond Christmas Fund. The large-scale fundraising event for families in need returned to an in-person format and raised over \$26,000 in cash donations and toys. The Richmond RCMP also promoted the Hate Has No Place campaign with educational resources distributed during community engagement events. This included providing posters and setting up information booths at Lansdowne Mall and MacArthur Glen Outlet Mall. The CET also conducted 65 patrols of places of worship.

Internal engagement initiatives were offered through newsletters, events and emails providing resources on related topics. This included hosting a Menorah lighting at the detachment on December 19, 2022, attended by the Rabbi from Chabad, Richmond. There were also seven

³ The Fox 80 program is a partnership with Vancouver Coastal Health, which consists of a mental health nurse and police officer providing a joint response to calls where mental health is a concern.

⁴ The Eagle Feather Protocol is part of the RCMP's commitment to create more inclusiveness in the justice system for Indigenous people. It is currently being used in other divisions and is being developed for local use.

⁵ S.U.C.C.E.S.S. is an intercultural, multi-service agency which provides assistance to immigrants.

March 9, 2023

- 7 -

diversity-related social media posts on Twitter, including recognition of various religious observances including Diwali, Chanukah and Christmas.

Financial Impact

None.

Conclusion

The Richmond RCMP Detachment has implemented various initiatives to support the community priorities and objectives endorsed by Council in the 2022-2023 Annual Performance Plan. Collaborations with stakeholders and partner agencies continue to be pursued, along with public education campaigns and the deployment of volunteer programs promoting community safety and crime prevention initiatives. Richmond Detachment continues to support the City of Richmond's public safety strategy using evidence-led approaches to target criminality.



Edward Warzel
Manager, Police Services
(604-207-4767)

EW:

Att. 1: Fraud Information Card

LOVE MONEY? THINK FRAUD



Guard your wallet as
well as your heart.





Slow down – talk to
someone you trust.
Don't let a scammer
rush you.



Never send money –
buy cryptocurrency,
or send money to an
online love interest.
You won't get it back.



Contact your bank
and exchange right
away if you think
you've sent money
to a scammer.



Report your experience
to: Local police,
Canadian Anti-Fraud
Centre

SI L'AMOUR A UN PRIX, C'EST PROBABLEMENT UNE ESCROQUERIE.



**Veillez sur votre
porte-monnaie et
sur votre cœur.**



Richmond



Ralentissez – parlez
à une personne de
confiance. Ne vous
laissez pas brusquer
par un escroc.



N'envoyez jamais
d'argent! N'achetez
pas de cryptomonnaie
et n'envoyez pas
d'argent à un
amoureux en ligne.
Vous ne reverrez
jamais cet argent.



Communiquez
immédiatement avec
votre banque et votre
bureau de change
si vous pensez avoir
envoyé de l'argent à
un escroc.



Signalez votre
expérience à un service
de police local et au
Centre antifraude du
Canada.

愛財有道， 莫忘詐騙



守護你的錢包
以及你的心。



 Richmond



慢下來 - 勿因騙徒催促而操之過急，向你信任的人諮詢



切勿匯款 - 無論是用來購買加密貨幣或寄給網絡情人，都會一去不返



如你寄錢後覺得被騙，馬上通知你的銀行和貨幣兌換公司



將你的經驗舉報給：警察，加拿大反詐騙中心 (Canadian Anti-Fraud Centre)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: March 20, 2023

From: Dave Chauhan
Chief Superintendent, Officer in Charge

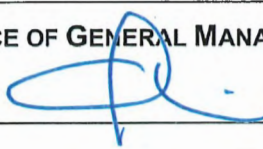


File: 09-5000-01/2023-Vol
01

Re: 2023-2024 Richmond RCMP Detachment Annual Performance Plan
Community Priorities

Recommendation from Officer in Charge

That the priorities, Property Crime, Organized Crime, Road Safety and Vulnerable Persons, listed in the report titled "2023-2024 Richmond RCMP Detachment Annual Performance Plan – Community Priorities", dated March 20, 2023 from the Officer in Charge, Richmond RCMP, be endorsed for inclusion in the Richmond RCMP Detachment's fiscal year 2023-2024 (April 1, 2023 to March 31, 2024) Annual Performance Plan.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Report

Origin

The Officer in Charge (OIC) of the Richmond RCMP Detachment (Richmond Detachment) is committed to aligning the Richmond Detachment's strategic goals with the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada" and the RCMP's vision to promote safe communities. As such, the Richmond Detachment requests the Council's endorsement of its Annual Performance Plan (APP) for the 2023-2024 fiscal year (April 1, 2023 to March 31, 2024).

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

Findings of Fact

Background

As part of the mandate of the Strategic Policy and Planning Directorate, all RCMP units, including the Richmond Detachment, launch a new APP every fiscal year. This process facilitates the management and administrative practices across the organization and allows for enhanced strategic planning activities and performance management tracking. Local APPs are informed by organizational priorities, crime trends and discussions with stakeholders to identify areas for continuous improvement.

The priorities recommended for the APP are not intended as an exhaustive list of the Richmond Detachment's policing objectives and are specifically guided by internal RCMP strategic plans noted below. The priorities for Richmond are selected in alignment with the strategic pillars identified in the 2021-2025 Richmond RCMP Detachment Strategic Plan noted below:

- People
- Promoting Public Safety
- Targeted Enforcement

These pillars provide the foundation for the majority of operational and administrative initiatives undertaken by the Richmond Detachment, including the priorities identified in the APP. Furthermore, the priorities are guided by goals and objectives for the RCMP nationwide outlined in the RCMP's Vision 150 Plan¹. The Vision 150 Plan marks the 150th anniversary of the RCMP in 2023 and is intended to guide the modernization of the RCMP as an organization. Considering

¹ Vision 150 and beyond is the RCMP's Strategic Plan, <https://www.rcmp-grc.gc.ca/vision150/strategic-plan-strategique/index-eng.htm>

these guiding documents together allows for a tailored and measured approach to strategic planning and performance management activities at the Richmond Detachment.

The APP ensures policing initiatives are aligned with the City of Richmond and RCMP strategic priorities and allows the OIC to evaluate and manage police resources, programs and operations systematically. It also provides a valuable consultation and reporting mechanism for the City, the Commanding Officer of RCMP “E” Division and Richmond Detachment staff.

Planning

The OIC regularly engages with Council and City staff to identify opportunities for improved service delivery in the community. The Richmond Detachment also promotes community and stakeholder engagement in developing responses to policing priorities. This process contributes to a robust framework for strategic planning activities. It allows for the coordination of policing objectives with the City’s unique needs, as well as the RCMP’s national, provincial and district initiatives. Measurements, targets and integrated risk assessments for policing initiatives are also created annually to monitor performance and manage opportunities and risks.

Quarterly Performance Updates

Every quarter, Council receives an update on the status of the APP, which highlights the progress of objectives and policing initiatives. The quarterly update includes a summary of actions supporting each priority and outlines any opportunities or challenges that may have emerged.

Annual Performance Plan Features

The APP is designed to enhance planning, management and administrative practices for RCMP Units and Detachments and provides the foundation for the following five organizational initiatives:³

- Contract and Aboriginal Policing Community Plans;
- Integrated Risk Management;
- Unit Level Quality Assurance;
- Performance Management; and
- Performance Improvement.

Analysis

Community Priorities

The Community Priorities outlined in the APP are selected through an ongoing strategic planning process, which includes the analysis of police statistics and emerging public safety issues, reviewing existing programs and initiatives and the contributions of regular discussions with stakeholders, including interviews conducted to support the Richmond RCMP Detachment Strategic Plan. As part of this process, the Richmond RCMP conducts extensive community

³ As per RCMP Administrative Manual Chapter 18.2 Annual Performance Plan

engagement, which aligns with the launch of a new plan approximately every five years, to ensure that the priorities are current and relevant to the community. The most recent extensive community engagement was conducted through the Let's Talk Richmond platform in March 2020. The findings have informed ongoing stakeholder discussions, which have led to new programs and initiative implementations.

The selected priorities are comprehensively reviewed to identify possible opportunities and risks. Initiatives supporting each priority are then developed through a collaborative planning process, where performance measures are identified for each priority to assist with evaluating the success and impacts of the initiatives. This process facilitates an effective response to the identified objectives and provides an opportunity to demonstrate accountability to stakeholders and the broader community.

After assessing the impacts of the previous year's APP and analyzing recent crime trends and stakeholder feedback, the OIC is recommending that Council align this year's priorities with those of the last year to maintain the Richmond Detachment's commitment to these strategic priorities while also continuing to develop the responses and initiatives promoting these objectives. As such, the OIC is recommending continuing with the following four priorities for this year's APP (April 1, 2023 to March 31, 2024):

1. Property Crime;
2. Organized Crime;
3. Road Safety; and
4. Vulnerable Persons.

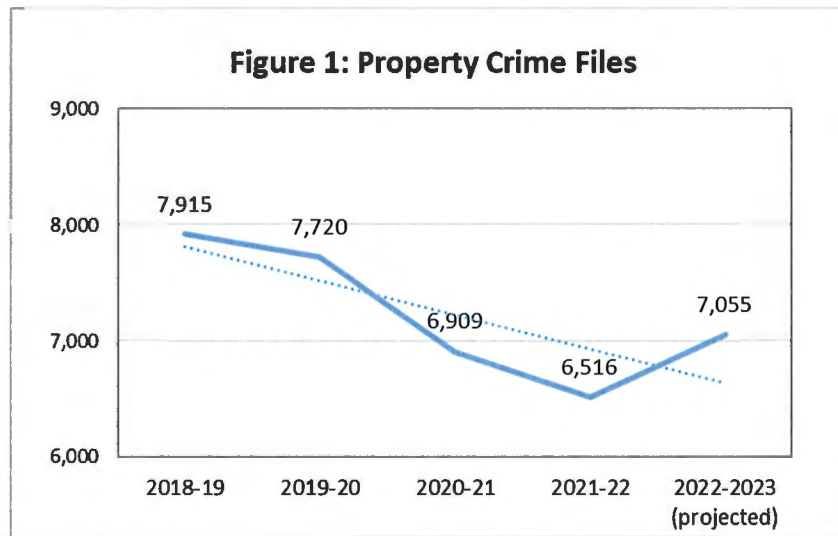
These four priorities are sufficiently broad in scope to cover emerging trends and concerns that are topical to our community.⁴

The remainder of the report provides the rationale for continuing with the established priorities.

Property Crime

Statistical analysis of property crime incidents for the last five years has identified a decreasing trend, with prominent reductions in the 2020-21 and 2021-22 fiscal years, primarily attributed to the impacts of the COVID-19 pandemic. However, as public behaviours return to pre-pandemic patterns, property crimes have also increased. Due to this observed trend, property crime remains a community priority.

⁴ Council added "Hate Crimes/Incidents-Promoting diversity in the community" as a fifth priority in the 2022-2023 Richmond RCMP Detachment Annual Performance Plan. The OIC maintains this priority as part of the Strategic Plan but is not recommending it for inclusion as part of the APP. All initiatives and programs developed in support of promoting diversity will continue under the coordination of the Diversity and Inclusion Section.



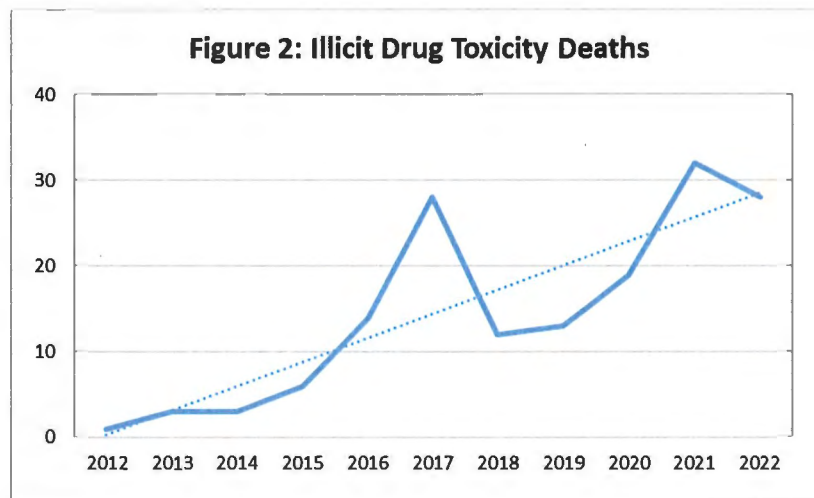
The Richmond Detachment has continued to deploy a robust crime reduction strategy built on intelligence-led crime analysis to target property crimes. This includes a recently updated crime reduction model, which enhances collaborative engagement strategies and opportunities across all detachment policing units. These responsive measures include the management of prolific offenders, proactive policing initiatives, collaborations with partner agencies and targeted enforcement projects, and increased training for police officers. Police will continue to deploy these measures while also working to develop enhanced public engagement and communication strategies, including raising community awareness of crime prevention resources and programs. This will include ongoing public messaging regarding emerging patterns and trends.

The Richmond Detachment is also looking to expand existing crime prevention initiatives by enhancing public outreach and police visibility with regular foot patrols and business outreach and hosting and attending various events. In addition to serving as crime prevention measures, these activities and the Block Watch program also help enhance public perceptions of community safety. Presentations to different community groups, including seniors and newcomers to Canada, are an additional educational tool that will continue to be promoted. Volunteer programs such as Lock Out Auto Crime, Crime Watch and bike patrols are further measures that support crime prevention initiatives and will continue to be pursued this fiscal year.

Organized Crime

The Richmond Detachment has maintained organized crime as a community priority. While the overall violent crime rate has been decreasing in Richmond, the OIC is committed to combatting organized criminal activities, which include drug trafficking, drug production, fraudulent activities and money laundering. These activities pose numerous public safety concerns, including the dangers of clandestine drug labs and gang violence.

Over the last 10 years, the number of deaths related to illicit drug toxicity in Richmond has been trending upwards.⁵ While there was a notable decrease in 2018, the numbers began to rise in subsequent years. Police recognize the danger that these illicit drugs pose to the community, and specialized investigators have worked to target drug trafficking and drug production. In the 2022-2023 fiscal year, investigators conducted several significant organized crime-related investigations, including files which led to the dismantling an illegal gaming house and the seizure of various quantities of drugs, cash and weapons, in addition to resulting in notable arrests.



In addition, investigators continue to see emerging cybercrime trends, such as cryptocurrency fraud. These crimes often have a nexus to organized crime due to their sophisticated and organized nature and the potential for significant monetary gains for criminals. The Economic Crime Unit (ECU) has developed various investigative and awareness initiatives, including enhanced internal training sessions and the distribution of public information resources available in English, French and Traditional Chinese. The ECU will continue to expand these programs while exploring additional education and enforcement measures.

The Richmond Detachment continues to prioritize investigations and measures that target the disruption of organized crime. These initiatives include gang suppression patrols, projects targeting illicit gaming locations, fraud prevention awareness, and programs promoting youth education, intervention and engagement.

Road Safety

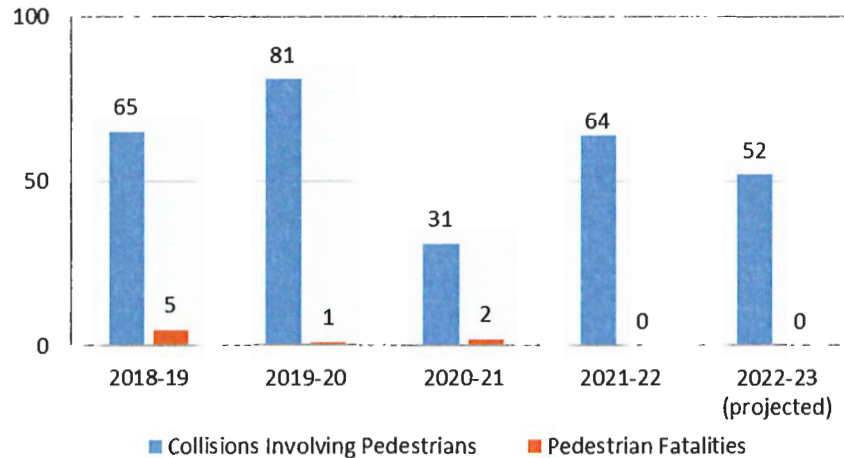
The Richmond Detachment continues to work on improving safety on Richmond's roads and has maintained road safety as a community priority. This objective has been approached with a comprehensive road safety strategy built on intelligence-led analysis, the engagement of community policing volunteers, public education campaigns and ongoing proactive enforcement

⁵ <https://www2.gov.bc.ca/assets/gov/birth-adoption-death-marriage-and-divorce/deaths/coroners-service/statistical/illicit-drug.pdf>

efforts. Vehicle collisions involving pedestrians decreased in the 2022-23 fiscal year, and no pedestrian fatalities have occurred in the last two fiscal years.

2023 is seeing an emerging trend of traffic incidents with significant injuries or death in some incidents. The Detachment is closely monitoring this trend and continuing to prioritize road safety education and enforcement.

Figure 3: Vehicle Collisions Involving Pedestrians



The Richmond Detachment is continuously promoting public education campaigns and leveraging social media to increase awareness of road safety topics, including distracted driving, speeding, impaired driving and pedestrian safety. In addition, the Community Engagement Team and volunteers have conducted road safety outreach and deployments targeting these concerns. These actions have included Fail to Stop and Speed Watch deployments and pedestrian safety outreach events where thousands of safety reflectors were distributed throughout Richmond.

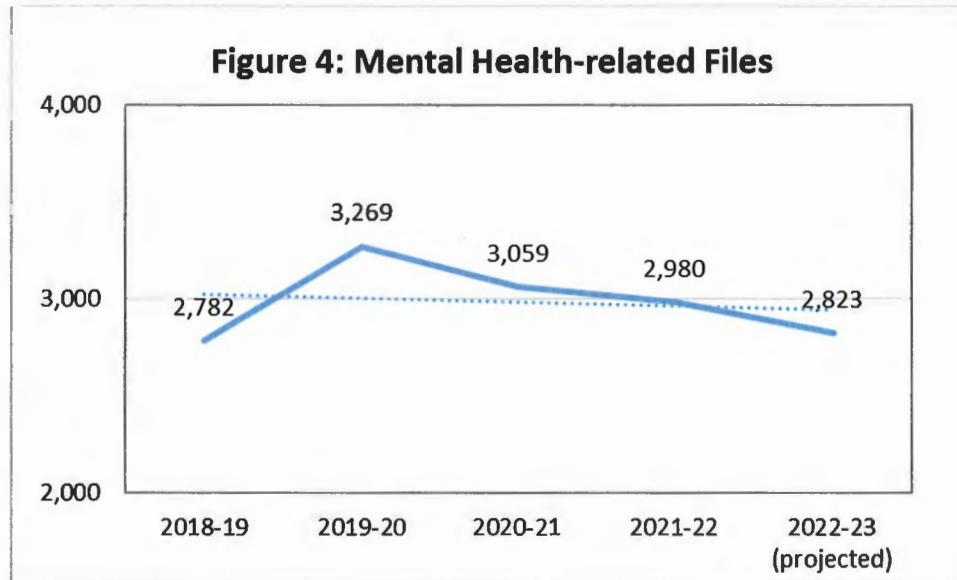
This consistent messaging and ongoing targeted enforcement efforts will remain a priority this fiscal year. Enforcement projects continue to be based on collision data and feedback received from the community. In addition, the Youth Section continues to conduct regular enforcement projects in school zones.

The Richmond Detachment has also engaged partner agencies for a variety of joint operations, including policing agencies from other jurisdictions, City Bylaws and Passenger Transportation Enforcement Officers to target a variety of safety issues. The 2022-2023 fiscal year included projects targeting illegal ride-hailing, e-bike/e-scooter safety and commercial vehicle enforcement.

Vulnerable Persons

The Richmond Detachment is maintaining vulnerable persons as a community priority. After several years of increases, mental health-related calls for service in Richmond began to decline in the 2020-2021 fiscal year. This has been attributed to several factors, including launching the

Fox 80 Mental Health Car (Fox 80) in October 2019 in partnership with Vancouver Coastal Health. This program, which consists of a mental health nurse and police officer providing a joint response to calls where mental health is a concern, offers specialized support to clients in crisis.



While the number of files and police apprehensions has remained stable, the demand for police resources remains high. The average hospital wait time increased by five per cent in 2022. To address these challenges, the Vulnerable Persons Unit has promoted collaborative responses to complex social issues surrounding vulnerable persons, including mental health concerns, addiction and homelessness. Moreover, the Richmond Detachment has taken on a leadership role in enhancing partnerships and client support services by working with stakeholders to find viable solutions to assist vulnerable clients. Fox 80 is the most prominent of these programs; however, various ongoing initiatives exist, including collaboration with the Assertive Community Treatment team.

Homelessness remains an ongoing safety concern. To address the multi-faceted needs of individuals experiencing homelessness and develop sustained solutions to these complex social issues, the VPU collaborates with partners, including the Joint Operations Team. The VPU also conducts regular outreach with the Ministry of Social Development and Poverty Reduction (MSDPR) and provides information on available support services.

This fiscal year, the Richmond Detachment will continue to focus on collaborative responses to issues surrounding vulnerable persons while also working on increasing member training and awareness covering these issues.

Financial Impact

None.

Conclusion

Richmond Detachment requests Council endorse the following as Community Priorities for inclusion in the 2023-2024 Annual Performance Plan (April 1, 2023 to March 31, 2024):

1. Property Crime;
2. Organized Crime;
3. Road Safety; and
4. Vulnerable Persons.

The targeted activities, as described in the APP, will include a focus on intelligence-led policing, offender management, officer visibility and crime reduction initiatives through community education, engagement and partnerships, as well as intervention and prevention programs.



Edward Warzel
Manager, RCMP Police Services
(604-207-4767)