



Community Safety Committee

**Anderson Room, City Hall
6911 No. 3 Road**

**Tuesday, April 12, 2016
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-5 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on March 15, 2016.*



NEXT COMMITTEE MEETING DATE

May 10, 2016, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATIONS

1. Brian Hobbs and Aaron Harnden, Royal Canadian Marine Search and Rescue, to provide an update on RCMSAR activities.

COUNCILLOR LINDA MCPHAIL

2. **LOWERING THE SPEED LIMIT IN URBAN AREAS**
(File Ref. No.)

CS-17

See Page CS-17 for related materials



LAW AND COMMUNITY SAFETY DIVISION

3. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – FEBRUARY 2016**

(File Ref. No.) (REDMS No. 4948259)

CS-28

See Page CS-28 for full report

Designated Speaker: Michelle Orsetti

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – February 2016”, dated March 14, 2016, from the General Manager, Law and Community Safety, be received for information.

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4. **RICHMOND-FIRE-RESCUE MONTHLY ACTIVITY REPORT – FEBRUARY 2016**

(File Ref. No. 09-5000-01) (REDMS No. 4917696)

CS-35

See Page CS-35 for full report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – February 2016”, dated March 15, 2016, from the Fire Chief, Richmond Fire-Rescue, be received for information.

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5. **RICHMOND RCMP BLOCK WATCH PROGRAM**

(File Ref. No. 09-5000-01) (REDMS No. 4961080)

CS-46

See Page CS-46 for full report

Designated Speaker: Supt. Renny Nessel

STAFF RECOMMENDATION

That the staff report titled ‘Richmond RCMP Block Watch Program’, dated March 21, 2016 from the Officer In Charge, Richmond RCMP, be received for information.

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6. **RCMP'S MONTHLY REPORT – FEBRUARY 2016 ACTIVITIES**

(File Ref. No. 09-5000-01/2016-Vol 01) (REDMS No. 4936385 v. 3)

CS-108

See Page CS-108 for full report

Designated Speaker: Supt. Renny Nessel

STAFF RECOMMENDATION

That the report titled “RCMP’s Monthly Report – February Activities 2016”, – dated March 14, 2016 from the Officer in Charge, Richmond RCMP, be received for information.



7. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

(i) *McHappy Day*

(ii) *Joint RFR/RCMP Summer Camps*

8. **EMERGENCY PROGRAMS**

(Verbal Report)

Designated Speaker: Lainie Goddard

Items for discussion:

(i) *Emergency Planning Week – May 1 to 7, 2016*

(ii) *Public Works Open House – May 14, 2016*

9. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. Renny Nessel

Items for discussion:

(i) *New Vancouver International Airport Office*

(ii) *Mental Health Presentation (by Cst. Heather Hall, Mental Health Coordinator)*

10. **COMMITTEE STANDING ITEMS**

- (i) *E-Comm*
- (ii) *Emergency Services*
- (iii) *Block Watch*

11. **MANAGER'S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, March 15, 2016

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Ken Johnston
Councillor Alexa Loo
Councillor Linda McPhail

Absent: Councillor Derek Dang

Also Present: Councillor Carol Day

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on February 10, 2016, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

April 12, 2016, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATION

1. Ken Frail and Graham Boyle, Block Watch advocates, referenced presentation boards displayed at the meeting (attached to and forming part of these minutes as Schedule 1) and spoke on the Block Watch program in Richmond.

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Comments were offered on (i) gaps in Block Watch area service coverage, (ii) discussions held with Richmond RCMP and City staff, (iii) public meetings held regarding the program, (iv) ambiguity related to the details of break and enter incidents in some areas, and (v) the current availability of Block Watch information in only English and French.

Mr. Frail suggested some preferred improvements to the Block Watch program in Richmond, including (i) assigning a full time City coordinator to the program, (ii) a plan for full Block Watch coverage, (iii) multi-lingual Block Watch information, (iv) a training program for Block Watch captains, and (v) meeting space for Block Watch meetings.

Mr. Frail offered further suggestion on how the Block Watch program can be integrated into emergency planning by utilizing community resources and neighbourhood connections.

Discussion ensued with respect to (i) other Block Watch programs in the Lower Mainland, (ii) coordinating with other Block Watch captains, (iii) the structure of the Block Watch program, (iv) holding Block Watch meetings in schools, (v) training required for Block Watch captains, (vi) forming an advisory committee on the Block Watch program, and (vii) promoting the Block Watch program in the city.

In reply to queries from Committee, Mr. Frail noted that a survey would be required to accurately gauge the number of active Block Watch captains in the city and that social media could be utilized as a communication tool within neighbourhoods. Superintendent Renny Nessel, Officer in Charge, Richmond RCMP, added that a staff report reviewing the Block Watch program in Richmond is expected to be presented in April 2016.

As a result of the discussion, the following **referral** was introduced:

It was moved and seconded

That the presentation provided to the Community Safety Committee on March 15, 2016, by Ken Frail and Graham Boyle, regarding the Block Watch program in Richmond, be referred to staff to consider in the context of the pending staff report on the Block Watch program, and report back.

CARRIED

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LAW AND COMMUNITY SAFETY DIVISION

2. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JANUARY 2016

(File Ref. No.) (REDMS No. 4911569 v. 4)

In reply to queries from Committee regarding the Grease Management Program, Phyllis Carlyle, General Manager, Law and Community Safety and Michelle Orsetti, Acting Manager, Community Bylaws, noted that (i) the City's Grease Management Officer conducts regular inspections of food sector establishments, (ii) the program is managed under the Engineering and Public Works Division and was established under the City's budget process, and (iii) the program enforces the proper disposal of grease.

During discussion on the Animal Control Program, comments were offered on potential gaps in the dog licensing schedule, and dog license fees and fines.

In reply to queries from Committee, Edward Warzel, Manager, RCMP Administration and Ms. Orsetti advised that (i) residents are encouraged to license dogs in a timely manner, (ii) the dog licensing schedule provides residents time to submit applications and enables staff to efficiently process applications, (iii) staff estimate that there are over 7,000 dogs in the city, and (iv) City canvassers will be going door-to-door to alert residents of the City's dog licensing requirements.

In reply to queries from Committee, Ms. Orsetti noted that the City provides information on dangerous dog regulations in the local newspaper and on the City's website. It was suggested that staff determine what signage was posted at dog parks with respect to dog ownership requirements and licensing.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report – January 2016," dated February 15, 2016 from the General Manager, Law & Community Safety, be received for information.

CARRIED

3. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - JANUARY 2016

(File Ref. No.) (REDMS No. 4911569 v. 4)

Fire Chief John McGowan reviewed Richmond Fire Rescue's (RFR) January 2016 activities, noting that losses from fires were minimized and that increased incidents of sickness and headaches could be linked to influenza.

In reply to queries from Committee, Ms. Carlyle noted that drug abuse is a growing concern, and referenced a fentanyl-related death in the city.

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Deputy Fire Chief Tim Wilkinson further noted that (i) details related to overdose victims are not available, (ii) more potent drugs are becoming accessible, and (iii) the City is working with the Coroner's office and community groups on issues related to drug use and public health.

The RFR was commended for their community involvement. Chief McGowan recognized the culture of volunteering, noting that RFR members are encouraged to engage in community events.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - January 2016," dated February 15, 2016 from the Acting Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

4. **TOUCHSTONE FAMILY ASSOCIATION RESTORATIVE JUSTICE ANNUAL PERFORMANCE OUTCOME EVALUATION REPORT**

(File Ref. No. 09-5350-01) (REDMS No. 4912969 v. 5)

Discussion ensued with regard to the volunteer involvement in the Richmond Restorative Justice program.

In reply to queries from Committee, Judy Valsonis, Executive Director, Touchstone Family Association, advised that the organization recruits volunteers when required and regularly hosts recruitment drives.

The organization was recognized for their on-going community service.

It was moved and seconded

That the 2015 Restorative Justice: Performance Outcome Evaluation Report, as attached to the report, "Touchstone Family Association Restorative Justice Annual Performance Outcome Evaluation Report" dated February 11, 2016 from the Senior Manager, Community Safety Policy and Programs, be received for information.

CARRIED

5. **2016-2017 RCMP ANNUAL PERFORMANCE PLAN - COMMUNITY PRIORITIES**

(File Ref. No. 09-5000-01) (REDMS No. 4834312)

Supt. Nessel briefed Committee on the proposed community priorities for 2016-2017 and listed them as (i) pedestrian safety, (ii) break and enters (residential break and enters, thefts from automobiles, mail theft) and (iii) mental health.

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In reply to queries from Committee, Supt. Nesset commented on (i) observations of more brazen break and enter incidents, (ii) links between driver behaviour and pedestrian safety, (iii) speeding violations and distracted driving, (iv) escalating penalties for distracted driving in other communities, and (v) the Richmond RCMP utilizing volunteers and trained officers to alert residents of break and enter incidents in their area.

Discussion ensued with regard to (i) community engagement and visibility of the Richmond RCMP, (ii) enforcing pedestrian and speeding violations, (iii) posting clear school zone signage, (iv) collaborating with community groups such the Richmond Addiction Services Society, and (v) business crime included in the staff report.

In reply to queries from Committee, Supt. Nesset added that the proposed community priorities were current and emerging enforcement challenges.

It was moved and seconded

That (i) Pedestrian Safety, (ii) Property Crime – Residential Break and Enters, Theft from Automobile, Mail Theft, and (iii) Mental Health, be included as community priorities in the staff report titled “2016-2017 RCMP Annual Performance Plan – Community Priorities” (dated December 4, 2015 from the OIC, RCMP); to be considered for inclusion in the Richmond Detachment fiscal 2016-2017 (April 1, 2016 to March 31, 2017) RCMP Annual Performance Plan.

CARRIED

6. 2015-2016 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN (APP) THIRD QUARTER RESULTS (OCTOBER 1 TO DECEMBER 31, 2015)

(File Ref. No. 09-5000-01) (REDMS No. 4907146)

It was moved and seconded

That the report titled “2015-2016 Richmond RCMP Detachment Annual Performance Plan (APP) Third Quarter Results (October 1 to December 31, 2015) dated February 1, 2016, from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

7. RCMP'S MONTHLY REPORT - JANUARY 2016 ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 4901748 v. 3)

Supt. Nesset reviewed the Richmond RCMP's January 2016 activities, noting that some minor increases in crime statistics may have skewed percentages.

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During discussion on the RCMP's national directive that auxiliary constables no longer be permitted to participate in ride-along duties, Supt. Nessel and Ms. Carlyle explained that (i) although auxiliary and regular members are uniformed similarly, auxiliaries are unarmed, (ii) the directive was implemented as a result of risk assessments, (iii) auxiliaries remain involved in a number of community activities, and (iv) changes are anticipated by June 2016 to auxiliary members' training and duties. Benefits of auxiliary constables' participation in the "Difference Makers" project were acknowledged.

It was moved and seconded

That the report titled "RCMP's Monthly Report – January Activities 2016," – dated February 15, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

8. RCMP/OIC BRIEFING

(Verbal Report)

(i) PADs Dogs Partnership

Supt. Nessel reported that Pacific Assistance Dogs Society (PADS) trainers brought dogs to the Richmond RCMP office during their final phase of training.

(ii) Child Seat Safety Program

Supt. Nessel noted that staff and technicians conducted some child seat safety inspections as children arrived at school, and offered guidance as required.

(iii) Pink Shirt Day

Supt. Nessel acknowledged that many officers participated in Pink Shirt Day.

(iv) Chinese New Year Festivals

Supt. Nessel referenced Richmond RCMP's participation in a number of Chinese New Year activities.

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9. EMERGENCY PROGRAMS

(Verbal Report)

(i) *First Aid Kit Review*

Lainie Goddard, Manager, Emergency Programs, emphasized the importance of checking first aid kits annually, noting that a list is posted on the City's website. She added that (i) "Get Ready Richmond Personal Preparedness Workshops" scheduled in February and March 2016, offered information to residents on emergency planning and what to do in an emergency, (ii) discussions will occur with RCMP and Block Watch representatives on emergency services, and (iii) City staff are being trained on personal emergency preparedness.

(ii) *Quake Cottage*

Ms. Goddard confirmed that the Quake Cottage mobile earthquake simulator will be at the May 14, 2016 Public Works Open House. To experience the simulator, participants (or their guardians) will be required to sign waivers. Although there are no age restrictions to participate, Ms. Goddard will inform the Committee, if she learns of any other restrictions.

(iii) *Training Stats*

None.

10. COMMITTEE STANDING ITEMS

(i) *E-Comm*

The Chair reported that given E-Comm's recent service expansion, the E-Comm Board of Directors would be expanding its membership by four seats.

(ii) *Emergency Services*

Emergency Services was discussed earlier in the meeting.

(iii) *Block Watch*

Block Watch was discussed earlier in the meeting.

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11. MANAGER'S REPORT

In reply to questions raised, Ms. Carlyle advised that (i) the City did not participate in a recent multi-jurisdictional emergency training exercise in Burnaby, (ii) Emergency Services, RFR, Environmental Services and Richmond RCMP will participate in a May 2016 meeting with Transport Canada and the Canadian Coast Guard on ship sourced oil spills, (iii) staff will update Council on changes to the *Fire Services Act*, (iv) the Province asked each municipality to provide an email address dedicated to receiving Amber Alerts, which the City will distribute accordingly, (v) Mayor Brodie is hosting a March 23, 2016 discussion with other Mayors on emerging RCMP issues, and (vi) terms of reference are being drafted for a joint study between municipalities and the Province on integrated policing teams.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:37 p.m.).

CARRIED

Certified a true and correct copy of the
Minutes of the meeting of the Community
Safety Committee of the Council of the
City of Richmond held on Tuesday,
March 15, 2016.

Councillor Bill McNulty
Chair

Evangel Biason
Legislative Services Coordinator

OBSERVATIONS

- 3 @ RCMP
- 1 @ RCMP + CITY

inaccurate info out

Gaps in coverage

ENGLISH / FRENCH

BLOCKWATCH LEADERSHIP

STAFFING 5x20%

LACK OF ANNUAL REPORT - SMALL PROGRAM

OF ACTIVE BW CAPTAINS

TRAINING FOR BW

NO INITIATIVES TO GROW BW

ANNUAL MEETING ISSUES

MEETING SPACE

INTERFERENCE - 600/BW

ALERTS - COMMUNICATION - SOCIAL MEDIA

NOT-REGISTERED
LANGUAGE?

SURVEY?

EMERGENCY PLANNING

REVIEWED "PROPOSED EMERGENCY
PREPAREDNESS ACT"

NO MENTION OF HOW COMMUNITIES
WILL BE ORGANIZED.

BUILD ON BW PROGRAM

FIRST 72 HOURS

RESILIENCE

BW CAPTAINS KNOW: RESOURCES

NURSES / DR'S

HANDY MEN / HANDICAPPED

ELDERLY / TOOLS

LANGUAGE DIFFICULTIES

IF AN EMERGENCY / EARTHQUAKE
HAPPENED NOW ?

PREFERRED

FULL TIME COORDINATOR

PLAN FOR FULL COVERAGE NO GAPS!

- RESIDENTIAL + MULTI-FAMILY
LANGUAGE ABILITY } MULTI L.
- WEB PAGE }

COMMUNICATION PLAN TO B.W.C.
ANNUAL REPORT TO COUNCIL
MEASUREMENTS

TRAINING FOR BW CAPTAINS
MEETING SPACE

ENGAGEMENT/PARTICIPATION

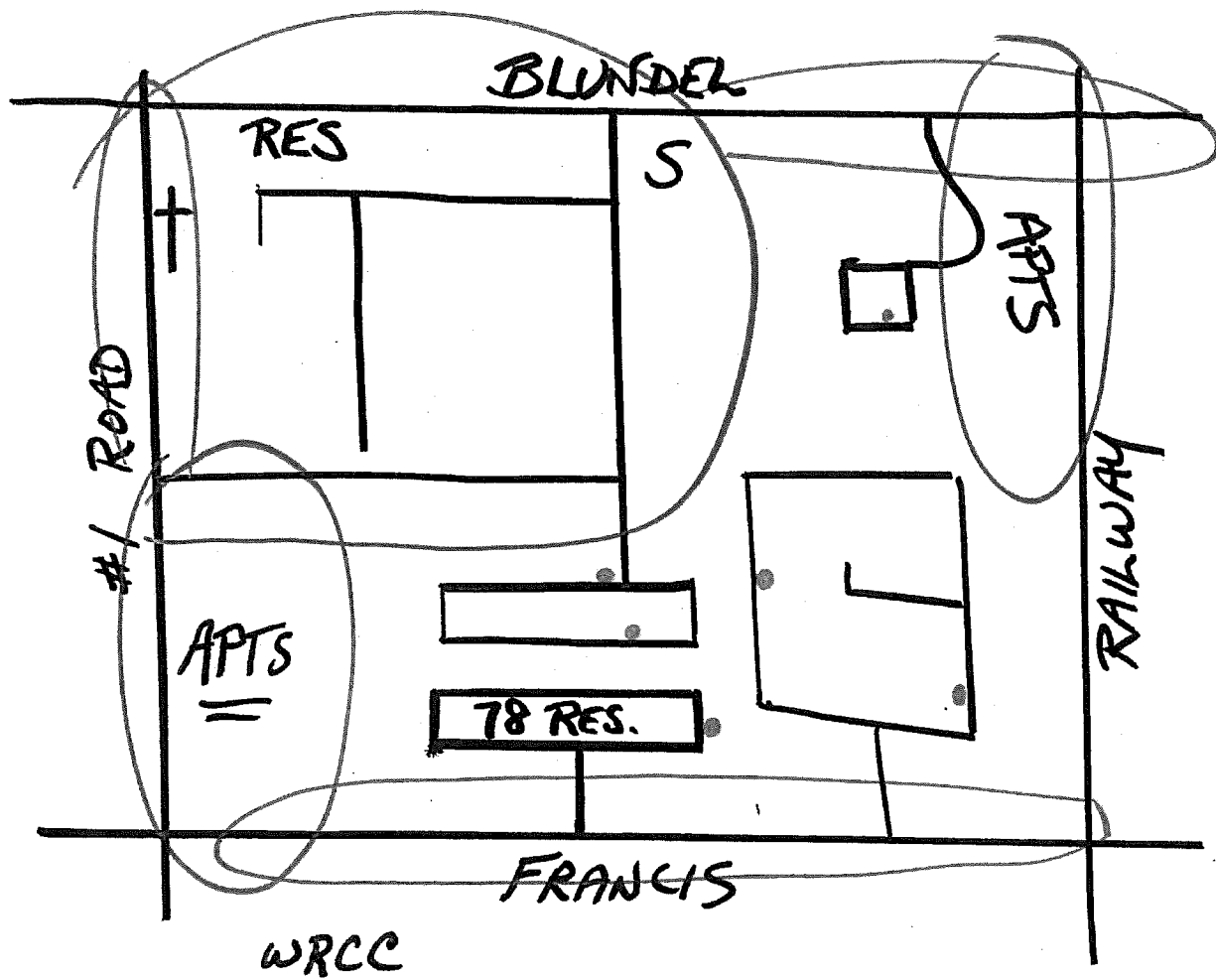
COMMUNITY SUPPORT FOR POLICE
CRIME DETERRENCE

PROMOTE STRONG

COMMUNITY CONNECTION

MORE CRIME INFO

COMMUNITY ADVISORY



Where the Rubber Meets the Road:

Reducing the Impact of Motor Vehicle Crashes
on Health and Well-being in BC



Discussion and Recommendations

DISCUSSION OF KEY FINDINGS

This report explored road safety and motor vehicle crashes (MVCs) in BC and examined the related burden of serious injuries and fatalities experienced in our province. This report employed a safe system framework with four pillars (safe road users, safe speeds, safe roadways, and safe vehicles) informed by a combination of a population health approach, a public health approach, and a Safe System Approach (SSA). Using this framework, this report explored how to best promote health and prevent injuries and fatalities resulting from MVCs in the population as a whole and highlighted sub-populations that face a greater burden of MVC serious injuries and fatalities based on health authority region, road user type, sex, and age group.

The SSA entails a modern view of road safety, in which MVCs are seen as systemic failures, and related deaths and serious injuries are considered preventable through systemic interventions. This is a broad and comprehensive view of road safety that highlights not only the users of the road but the roadways they use, the vehicles they operate, and the speed and manner in which they operate them. By taking steps to reduce the number and severity of MVCs we can prevent related serious injuries and fatalities and enhance the health of all road users in BC.

Compared to the MVC fatality rate per 100,000 population in other countries in the same year, Canada was ranked 15th (together with France) out

of 36 jurisdictions. Leaders in road safety (Iceland, the UK, Norway, Denmark, and Sweden) had fatality rates between 2.8 and 3.0 per 100,000—half that of Canada. Comparisons based on MVC fatality rate per billion vehicle kilometres show similar results: Canada ranked 13th out of 22 jurisdictions at 5.9 fatalities per billion vehicle kilometres, while leaders (Iceland, Norway, Denmark, Ireland, Sweden, and the UK) had rates between 2.9 and 3.6 fatalities per billion vehicle kilometres.

In BC in 2011, there were about 432,000 people involved in an MVC, 292 MVC fatalities, and 3,038 MVC serious injuries. In 2012, the MVC serious injury rate for BC was slightly below the Canadian average for all provinces at 444.5 per 100,000 population (the average among the provinces was 475.3 per 100,000). With respect to fatalities, the BC rate (6.2 per 100,000) was slightly above the 6.0 per 100,000 average among Canadian provinces, but notably higher than Ontario's rate of 4.2 per 100,000 population, and is more than double the rate of the world's best performers.

In the last two decades there have been many successes in road safety, and reductions in MVC injuries and fatalities in BC. This is particularly notable given the increase in population size and in active driver's licences in BC, and the associated increase in road traffic volume over the same period. Data from the years analyzed show that despite these successes, there are still hundreds of MVC-related fatalities and thousands of related serious injuries occurring in BC each year.

Some populations in BC face a higher burden of MVC-related serious injuries and fatalities than others. Comparing regional health authorities in 2012, 15.9 per cent of the BC population lived in Interior Health, but 38.8 per cent of MVC fatalities occurred there, while 24.7 per cent of the population lived in Vancouver Coastal Health, but only 12.5 per cent of MVC fatalities occurred there. Overall, there have been decreases in the age-standardized rates per 100,000 population of MVC fatalities and serious injuries for both males and females over the last decade. While the rates were higher for males at all points in time, there has been a greater decrease in the rates for males over time, narrowing the gap between males and females in recent years. Males also had higher rates of fatalities and serious injuries per 100,000 than females across all age groups, with the rate for males 16 to 65 years old being at least double that for females in the same age group. Analyses based on age group presented in this report showed that the highest MVC fatality and serious injury rates per 100,000 population were among those age 16-25 and age 76 and up.

Analyses in this report examined various road user types and their respective burden of MVC fatalities and serious injuries. Vulnerable road users are those who do not have the protection of an enclosed vehicle—including pedestrians, cyclists, and motorcyclists. More than one third (38.7 per cent) of MVC serious injuries in 2009 were among vulnerable road users. This increased to 45.7 per cent in 2013. Almost one third (31.7 per cent) of MVC fatalities in 2009 were vulnerable road users. This increased to 34.9 per cent in 2013. Among vulnerable road users, the highest proportion of fatalities was among pedestrians, while the highest proportion of hospitalizations was among motorcyclists. Cyclist data and related trends are more challenging to compare because we lack comprehensive data on how many British Columbians cycle and how many trips and kilometres they travel by bicycle.

Speed, impairment, and distraction were the top contributing factors recorded by police for fatal MVCs in BC between 2008 and 2012. The number and rate of MVCs per 100,000 population with these factors have improved in recent years. However, the proportions of MVC fatalities with speed or distraction as a contributing factor have increased, demonstrating unequal progress compared to impairment and other causes of MVC fatalities. Analyses of these contributing factors by sex and age group showed that while the gap has narrowed over time, males have consistently more speed-related MVC fatalities per 100,000 population than females, with the highest rates among males from age 16 to 45. The distraction-related MVC fatality rate is also highest among males (particularly those age 76 and up), although the rate decreased slowly from 2005 to 2013. Among females, the trend was also decreasing slowly, but with greater year-to-year fluctuations than the male rate. Similarly to MVC fatalities related to speed or distraction, the number and rate of impaired-related MVC fatalities have declined overall but were consistently much higher among males both over time and across all age groups, with the highest levels among males from age 16 to 35.

The examination of roadways and MVC fatalities in this report showed that roadway type and location have an impact on MVC fatality rates. The highest potential for collisions between vehicles, and between vehicles and vulnerable road users, occurs at intersections. Highways are also hazardous due to the high speeds at which vehicles travel. There are multiple challenges for road safety on rural/remote roads, which are often highways, due to high travel speeds combined with longer emergency response times and further distances to health care services. For 2008-2012, about one-quarter of MVC fatalities had one or more environmental contributing factor identified on police crash reports; road condition and weather were the most frequently reported

among them. A number of safety measures focusing on roadway design are explored in this report, including traffic-calming methods, cycling infrastructure, intersection design, and more. Improving roadway design will be particularly important as the population and the number of active drivers in BC continues to increase, creating additional volume on roadways in BC.

This report also examined the role of vehicles and vehicle design in MVCs and related serious injuries and fatalities. Among fatal MVCs with one or more contributing factors related to vehicle condition, police reports identified tire failure/inadequacy as the most-often reported contributing factor by far. Vehicle modifications (such as raising vehicles or adding bull bars) can pose road safety hazards, including the creation and/or exacerbation of dangers related to vehicle incompatibility. However, the extent to which vehicle design and modifications are contributing to MVCs in BC is only partially understood, because data currently do not capture all relevant vehicle design factors, such as if the involved vehicles had crash avoidance or protection technologies or if vehicle incompatibility was an issue. Road safety measures focusing on vehicle design explored in this report include crash avoidance technologies (e.g., improved lights and braking systems, pedestrian and cyclist avoidance systems) and crash protection technologies (e.g., passenger restraints, air bags). Vehicle maintenance is also an important component in ensuring vehicle safety. Research findings related to socio-economic status (SES), link lower SES and ownership of vehicles that are more likely to have lower safety ratings and fewer standard safety features such as side air bags and electronic stability control.

Aboriginal peoples' wellness in relation to road safety was explored by considering the overall burden of MVC fatalities and serious injuries among Aboriginal peoples in BC,

as well as exploring the role of safe road user behaviours, safe speeds, safe roads, and safe vehicles in Aboriginal communities.^{aw} The ongoing legacy of colonization has direct and indirect influences on serious injuries and fatalities among Aboriginal peoples. In BC, Status Indians have a higher age-standardized MVC fatality rate than other residents; however, this gap has decreased over the last 20 years. MVC fatality rates among the Status Indian population were highest in Interior and Northern Health Authorities. Similar to other BC residents, among Status Indians, males experience the greatest burden of MVCs as measured by Potential Years of Life Lost. For First Nations peoples on reserve, alcohol impairment, speed, and not using a restraint were the top recorded contributing factors to MVC fatalities identified in available data. Some initiatives for improving road safety in Aboriginal communities are already underway, and communities across the province continue to make progress in designing and implementing injury prevention programs tailored to their needs. The First Nations Health Authority is well positioned to support and help expand these efforts.

Overall, this report identified many achievements in road safety and related improvements in rates of MVC fatalities and serious injuries in BC. At the same time, data showed that little progress has been made in reducing the number of MVCs overall, and in decreasing mortality and serious injury among vulnerable road users. Improving road safety in BC requires a comprehensive approach that promotes health by increasing safety for all road users. It also requires safe speeds, safe vehicles, and safe roadway designs to prevent MVCs from occurring, and to reduce their severity when they do occur. This can be achieved by

- Increasing viable public and active transportation options to reduce traffic volume.

^{aw} Challenges to data analyses regarding Aboriginal peoples in BC and road safety are described in Chapter 9.

- Enhancing the safety of roadway sections known to pose increased risks (intersections, highways, and rural/remote roads).
 - Addressing top human contributing factors (speed, impairment, and distraction).
 - Emphasizing the protection of more vulnerable road user groups (pedestrians, cyclists, and motorcyclists).
 - Targeting populations most burdened by MVC injuries and fatalities (children, seniors, males, Aboriginal peoples, and those in rural/remote communities).
- A. Viable alternatives to vehicle use must be meaningfully supported at the provincial level through infrastructure, related services, and policies for all communities.
 - B. Public health and the pillars of a Safe System Approach should be considered in all road policy and programming initiatives.
 - C. The health and protection of vulnerable road users should be at the forefront of policy and programming decisions.
 - D. Due to the complexity of road safety governance in BC, there is a need for strong collaboration, partnerships, and communication, between and across multiple levels of government and non-government organizations, to make roadways safer for British Columbians.

RECOMMENDATIONS

Governance related to road safety and MVCs is complex, and there has already been considerable collaboration and work done in BC and Canada to improve road safety. International comparisons indicate that a 50 per cent reduction in the number of fatalities and serious injuries resulting from MVCs in BC is an achievable intermediate public health goal as we work toward the *British Columbia Road Safety Strategy: 2015 and Beyond* vision of having the safest roads in North America and the ultimate goal of zero traffic fatalities (“Vision Zero”).¹ With new technologies and innovative infrastructure available, Vision Zero is an achievable goal, and as such, pursuit of this goal is a responsibility of public health and road safety partners.

Based on the framework and data presented in this report, the Provincial Health Officer has identified key areas for action to improve road safety and related public health outcomes in BC. These recommendations have four underlying principles:

It is within the context of these four principles that the following 28 recommendations are proposed, with the aim of leveraging and expanding upon existing programs and successes, enhancing road safety, and improving related health outcomes in BC.

A Strategic Approach to Road Safety in BC

International comparisons provide examples of substantial safety improvements that can be made by adopting a road safety paradigm in which there is shared responsibility across the full system, including its designers.^{2,3} This requires shifting the way that we think about road safety, as well as making the safety of road users a key priority for BC. Increasing road safety also means ensuring that active transportation, public transportation, and other alternatives to personal vehicles are viable options within and across all BC communities. Not only does this reduce the number of vehicles on the road, and subsequently the number of MVCs,³ but

it also encourages physical activity and supports healthy lifestyle choices and healthy communities. A shared responsibility for increasing road safety necessitates inter-sectoral and inter-ministerial collaboration, in particular between the Ministry of Health, Ministry of Transportation and Infrastructure, Ministry of Justice, municipalities, police, and health authorities in BC.

1. Support the BC Road Safety Strategy, and work collaboratively across all levels of government and with non-government partners to achieve Vision Zero, including having “the safest roads in North America and work[ing] toward an ultimate goal of zero traffic fatalities” as laid out in the provincial strategy, *British Columbia Road Safety Strategy: 2015 and Beyond*.¹ This should include ensuring the related steering committee and working groups have sufficient resources to achieve their mandates.
2. Establish and resource an independent Centre for Excellence in Road Safety in BC to work in collaboration with the steering committee and working groups for the BC Road Safety Strategy. A multi-agency governance committee should be created to support this centre, with authority to ensure that road safety data are made available to researchers, including data from the Insurance Corporation of British Columbia, the Ministry of Health, BC Ambulance Service, and more. This centre should be university based with a priority mandate to collect, analyse, and house provincial and community-level data related to all aspects of road safety and motor vehicle crashes, with the overall goal of improving the health and safety of road users in BC. The mandate would include collecting data to support the assessment of both systemic and human factors, identifying and addressing data gaps and limitations, and creating more efficient linkages between databases to facilitate meaningful and timely analyses.
3. Employ the principles of a Safe System Approach in all relevant policies and programs in BC. This approach considers road users, safe speeds, safe roadway design, and safe vehicle design in strategies and initiatives, and considers motor vehicle crash fatalities and serious injuries as systemic failures that are inherently preventable.
4. Focus provincial strategies, programs, and policies regarding roadways and infrastructure on the health and safety of vulnerable road users, and increase opportunities for safe, active transportation and public transportation. This should include commitments to develop vulnerable road user and active transportation-friendly plans for each region of BC. This also includes modifying intersections and other roadway infrastructure according to evidence-based safety designs to increase the visibility of vulnerable road users, increase traffic flow clarity, and better protect cyclists and pedestrians through methods such as prioritizing sidewalks, bicycle lane networks, and crosswalks. By focusing on increased protection of vulnerable road users, the health and safety of all road users can be improved.
5. Establish a more consistent approach to education, enforcement, and related penalties for the top three contributing factors in motor vehicle crash injuries and fatalities in BC: impairment, distraction,

Safe Road Users

Road user behaviour is a traditional area for interventions for road safety and has the potential to reduce the number of MVC-related serious injuries and fatalities with additional support. Improving road safety by addressing human factors and risk-taking behaviours requires collaboration between many partners, in particular, the Ministry of Health and Ministry of Justice.

- and speed. This includes expanding penalties and legal consequences for driver distraction and speeding to be commensurate with penalties for alcohol-impaired driving (e.g., penalties incurred with the Immediate Roadside Prohibition Program), and increasing the visibility of enforcement for all three factors.
6. Extend the required zero (0.00) blood alcohol content for new drivers beyond completion of the Graduated Licensing Program, to age 25.
7. Continue to reduce alcohol-impaired driving through expansion and evaluation of policies and strategies that limit the availability of alcohol as per recommendations in the report, *Public Health Approach to Alcohol Policy: An Updated Report from the Provincial Health Officer*.⁴ This includes evaluating the impact of increased access to alcohol introduced in BC in 2013,⁵ and taking action as needed to adjust that access through increased prices and lower density of places that sell alcohol. This strategy should also include introducing random breath testing and implementing best practices for introducing and using ignition interlocks.
8. Improve capacity to identify impaired driving. This requires collaboration between researchers, law enforcement, and government and non-government partners to develop objective measures to assess impairment from all types of drugs. This should include support for research to better understand the impact of the use of all types of drugs on driving ability (e.g., prescription drugs, over-the-counter medications, and illegal drugs).
9. Support existing campaigns and increase public awareness of the laws designed to eliminate the use of cell phones and other handheld devices while driving. Preventing driver distraction should include emphasis on education and awareness of the dangers of this behaviour to complement related increased penalties.
10. Develop a strategy to assist individuals with physical, cognitive, and/or visual impairment—whether due to age or other factors—to be safe road users with ongoing independence and mobility in their communities. This should include improving and enhancing the processes for referrals for assessments and related follow-up, and a focus on identifying, developing, implementing and promoting appropriate transportation alternatives.
11. Set speed limits throughout the province based on roadway type, with consideration of the most vulnerable road users who frequent each type of roadway and the associated survivable speed for those road users during a motor vehicle crash. This includes monitoring and assessing the impacts of any increases in speed limits introduced, in addition to other policy changes that may result in increased speed, and appropriate corrective action to safeguard the health of BC road users.
12. Amend the *Motor Vehicle Act* to reduce the default speed limit on roads within municipalities and treaty lands from 50 km/h to a maximum of 30 km/h (the survivable speed for pedestrians and cyclists). This approach is consistent with road use best practices and increases consistency in speed limits across the province.

Safe Speeds

Speed is the largest contributing factor to MVC fatalities in BC, and vehicles travelling at unsafe speeds should be a priority to focus immediate efforts and resources on, in order to reduce speed-related fatalities and serious injuries. These recommendations highlight the need for an evidence-based, health and safety-first approach to setting speed limits that would increase safety for all road users. Reducing speed-related serious injuries and fatalities requires collaboration between the Ministry of Health, Ministry of Justice, Ministry of Transportation and Infrastructure, and local governments.

13. Establish appropriate speed limits for road and weather conditions and increase related driver awareness and education. This should include reduced speed limits as needed during winter weather and related road conditions.
14. Implement electronic speed management province-wide. This could include speed cameras, point-to-point speed control, or other speed monitoring technologies. The program should be transparent in the selection of locations and in the use of revenue generated. Any revenue generated should be allocated to funding additional road safety programs including a Centre for Excellence in Road Safety. Further, the program should be implemented starting in areas identified by communities as high risk and supported by road safety data where available.
15. Ensure that roadways in BC are safe for all road users by prioritizing pedestrian and cyclist health and safety in road and intersection design. This includes evaluating and improving existing intersections and roadways as appropriate. New or improved infrastructure should be evidence based and may include overhead lighting, improved traffic light timing, restricted turning behaviour, raised pedestrian crosswalks, protected pedestrian crossing phases, protected bicycle paths and bicycle lane networks, public transit-only lanes, protection of roadside workers such as emergency response personnel, and other design elements.
16. Continue to increase the safety of highways and rural and remote roads by implementing and/or expanding evidence-based road safety technologies and methods that can reduce motor vehicle crash fatalities and serious injuries. This should include increased installation of rumble strips and barriers, improved weather warning systems, greater prevention of conflicts with wildlife, and more efficient systems for identifying and responding to crashes in rural/remote areas.

Safe Roadways

There have been many improvements to roadway infrastructure in BC over the last few decades; however, further work is required to improve the health of road users while meeting the growing demands of the population, including greater access to public transit and increased safety and opportunities for vulnerable road users. Rural and remote areas face additional challenges (e.g., longer emergency response times, less public transit, and more wildlife interactions) that must be considered when working to enhance roadways in BC. Improving the safety of BC's roadways requires collaboration between many partners, particularly the Ministry of Health, Ministry of Justice, Ministry of Transportation and Infrastructure, and local governments.

15. Ensure that roadways in BC are safe for all road users by prioritizing pedestrian and cyclist health and safety in road and intersection design. This includes evaluating and improving

Safe Vehicles

Some motor vehicle crashes in BC are directly attributable to vehicle design or condition (e.g., defective tires, brake failure). Innovations and improvements in vehicle design and engineering can prevent motor vehicle crashes from occurring and prevent fatalities and serious injuries of road users when they do occur. Improving road safety through safer vehicles in BC requires collaboration between the Insurance Corporation of British Columbia, the Ministry of Transportation and Infrastructure, and Transport Canada.

17. Collaborate with car manufacturers and encourage them to promote safety features that align with evidence-based best practices. This should include the expansion of safety features that come standard in new vehicles (e.g., pedestrian detection), and mechanisms to

prevent unsafe driving behaviour (e.g., technology that assists drivers in maintaining safe speeds or in detecting roadway dangers).

18. Implement a vehicle safety testing program in BC that requires regular basic vehicle safety checks (e.g., of tires, brakes, steering) as a condition of vehicle insurance, and offers incentives to British Columbians to acquire safety technologies (e.g., installation of speed limiting devices and breathalyzer ignitions). This program should be based on model examples of vehicle maintenance programs in other jurisdictions and should be cost neutral to vehicle owners by offsetting the required costs with commensurate reductions in insurance fees.
19. Increase the safety of vehicles imported into Canada and BC by requiring vehicles up to 25 years old to meet safety standards (up from the current 15 years) and eliminating the importation of right-hand drive vehicles into the province.
20. Regulate and set limits on the kind of vehicle modifications allowed in BC. This includes, but is not limited to, restricting how high a vehicle can be raised and prohibiting bull bars in urban areas.
21. Collaborate with professional associations to reduce motor vehicle crashes involving commercial vehicles. This includes implementation of new crash avoidance and safety technologies, evaluation and improvement of processes for monitoring vehicle maintenance, and improved monitoring and regulation of driver conditions and behaviours such as driver fatigue.

Road Safety for Aboriginal Communities

The creation of the First Nations Health Authority in BC and their leadership in the development of regional wellness plans⁶ present a prime opportunity to facilitate First Nations community-driven solutions in partnership with the provincial and federal governments, other health authorities, Aboriginal organizations, and industry. These recommendations will require resources, meaningful partnerships, and commitment from stakeholders in order to reduce the disproportionate burden of motor vehicle fatalities on Aboriginal peoples in BC. Improving road safety for Aboriginal peoples requires collaboration between the Ministry of Health, Ministry of Transportation and Infrastructure, Ministry of Justice, Ministry of Aboriginal Relations and Reconciliation, and the First Nations Health Authority.

22. Following principles of ownership, control, access, and possession (OCAP), support the development of community-driven research on motor vehicle crash fatalities and serious injuries, including their associated risk factors and appropriate interventions for Aboriginal peoples in BC.
23. Continue to support the First Nations Health Authority to develop an Aboriginal injury prevention strategy that has key targets for improving road safety. This strategy should include improving first responder programs in rural and remote First Nations communities, and increasing awareness about seat belt use and safe driving. Related actions should include the development and evaluation of community-based injury prevention priority initiatives and related educational materials in Aboriginal communities, and support for the evaluation of

existing injury prevention initiatives to assess cultural relevancy and use of best practices.

24. Implement the Aboriginal Administrative Data Standard in organizations that collect motor vehicle crash and related data, including the Insurance Corporation of British Columbia for traffic claims data; police for Traffic Accident System data (police-recorded data); and health authorities for hospitalization data.

Education, Awareness, and Enforcement

Knowledge and awareness about road safety and the consequences of unsafe road use allow all road users to make informed choices about their behaviour, while enforcement—and the visibility of that enforcement—encourages adherence to safe road use standards and practices. Improving road safety education, awareness, and enforcement through policies about vehicles in BC requires collaboration between the Ministry of Health, Ministry of Justice, Ministry of Education, local governments, police, and related community groups.

25. Using evidence-based best practices, reinvigorate road safety campaigns for road users, with particular emphasis on the populations with the heaviest burden of motor vehicle crash fatalities and serious injuries—including males, people age 16-25 and 76 and up, Aboriginal peoples, and those in rural and remote communities—and targeting specific health and safety concerns. This may include both the use of traditional methods such as school seminars and mainstream media, and modern methods such as social media.

Campaigns should be coordinated at local, regional, and provincial levels, and should target topics based on regional- and community-level road safety issues, including restraint use, alcohol and/or drug impairment, speeding, vehicle maintenance, and others. Education should focus on knowledge about health promotion and injury prevention, such as an understanding of survivable speed, rather than solely on awareness of related penalties.

26. Use a healthy communities approach to increase road safety among all school-aged children and youth, particularly with respect to pedestrian and cycling safety. This should include re-launching bicycle safety education initiatives through community programs and services, such as sponsoring annual bicycle rodeos, promoting walk/bike to school weeks, and more.
27. Develop a comprehensive education plan for youth that leverages the stages and requirements of BC's Graduated Licensing Program with the goal of increasing education and training about the top contributing factors to motor vehicle crashes: speed, impairment, and distraction.
28. Increase public education and awareness of the risks and consequences of speed, road user distraction, and all forms of impaired driving, and expand related enforcement efforts. This should include awareness of the increase in injury severity as speed increases; the dangers of using handheld devices while driving; the array of impacts that result from impairment from alcohol and other substances such as legal and illegal drugs (e.g., marijuana, prescription medication); and the dangers of cognitive impairment and fatigue.

Update on Road Safety Governance and Leadership for Recommendations

Organizational changes within government can further complicate the already complex governance of road safety in BC, but they may also enable opportunities for new and innovative approaches and potential collaborations. After content for this report was finalized, the BC Ministry of Public Safety and Solicitor General was re-established, and RoadSafety BC was moved under this ministry.^{ax} While some of the recommendations presented in this chapter have a clear provincial ministry lead, others will require co-leadership and/or cross-ministry partnerships. It is recommended that leadership for this report's 28 recommendations be as follows:

| Lead Organization | Recommendations |
|---|-----------------------------|
| Ministry of Public Safety and Solicitor General (PSSG) | #1, #2, #5, #6, #7, #8, #10 |
| Ministry of Transportation and Infrastructure (MoTI) | #13, #16, #18, #20, #21 |
| Shared between PSSG & MoTI | #14 |
| Ministry of Health (MoH) | #22, #23, #24 |
| Insurance Corporation of BC (ICBC) | #9, #25, #26, #27, #28 |
| Transport Canada | #17, #19 |
| Shared between PSSG, MoTI, MoH, ICBC, and local governments | #3, #4, #11, #12, #15 |

CONCLUSION

Road safety in BC is a critical public health issue. There have been many successes in road safety in BC over the last few decades, including advancements in vehicle design, roadway design, and road user behaviour. Despite the growth in the population and the associated stress on roadway systems in the province, the result of these improvements is that the numbers and rates of motor vehicle crash (MVC) fatalities and serious injuries have decreased. However, preventable MVC fatalities and serious injuries still occur in BC and the overall decline has not kept pace with other jurisdictions. In addition, some populations experience a disproportionate burden of MVC fatalities and serious

injuries, and specific contributing factors (e.g., distracted driving) are associated with an increasing proportion of MVC fatalities. Furthermore, there has not been proportionate and meaningful declines in death and serious injuries for vulnerable road users.

We know that BC could achieve lower death and injury rates and that enhancing road safety will not only avert preventable mortality and morbidity but also foster more active and ecologically friendly transportation—improving both human and environmental health. The recommendations offered in this report aim to address challenges to road safety while building upon our current successes. Any preventable death or serious injury is unacceptable, including those that occur as the result of an MVC.

^{ax} Since this reorganization took place after this report was finalized, it is not reflected in discussions regarding governance over roads and road safety.



City of Richmond

Report to Committee

To: Community Safety Committee

Date: March 14, 2016

From: Phyllis L. Carlyle
General Manager, Law and Community Safety

File:

Re: Community Bylaws Monthly Activity Report – February 2016

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report – February 2016", dated March 14, 2016 from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604-276-4104)

| REPORT CONCURRENCE | |
|--|-------------------------------------|
| ROUTED TO: | CONCURRENCE |
| Finance Division | <input checked="" type="checkbox"/> |
| Parks Services | <input checked="" type="checkbox"/> |
| Engineering | <input checked="" type="checkbox"/> |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: DW |
| APPROVED BY CAO | |

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property use
2. Grease management program
3. Parking program
4. Adjudication program
5. Animal control
6. Revenue & expenses

This report supports Council's Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

1. Property Use

Customer Service Response

An average of 14 daily calls for service were fielded by administrative staff in February 2016. These calls for service include voice messages, directly-answered calls and emails. This activity represents an increase of 16.7% compared to the number of calls that were fielded in January 2016 and a minimal increase when compared to the number of calls fielded in February 2015.

Enforcement Activity

Property Use Officers handled 194 new investigational files during the month of February 2016. This activity represents an increase of 30.2% compared to January 2016 and an increase of 38.6% compared to the number of files that were handled in February 2015.

Staff continue to monitor the number of abandoned and vacant homes within the municipality and the City currently has 25 residences on the "Abandoned/Vacant Home Joint Operations" list.

Figures 1a, 1b and 1c compare *Property Use Service Demand* for February 2016 by issue and by year.

Figure 1a: Service Demand Comparison

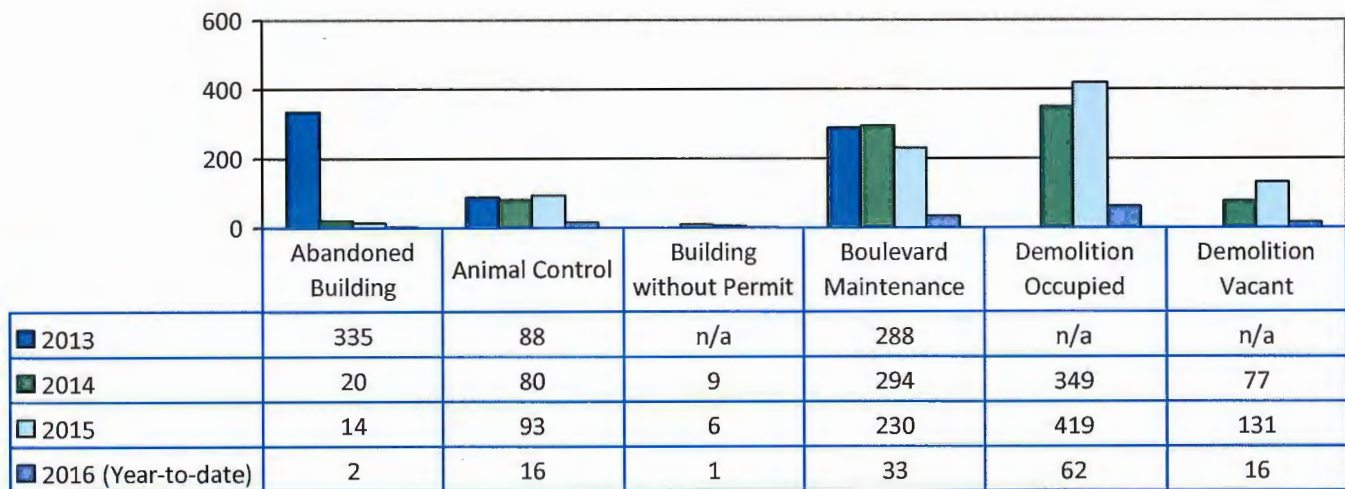


Figure 1b: Service Demand Comparison

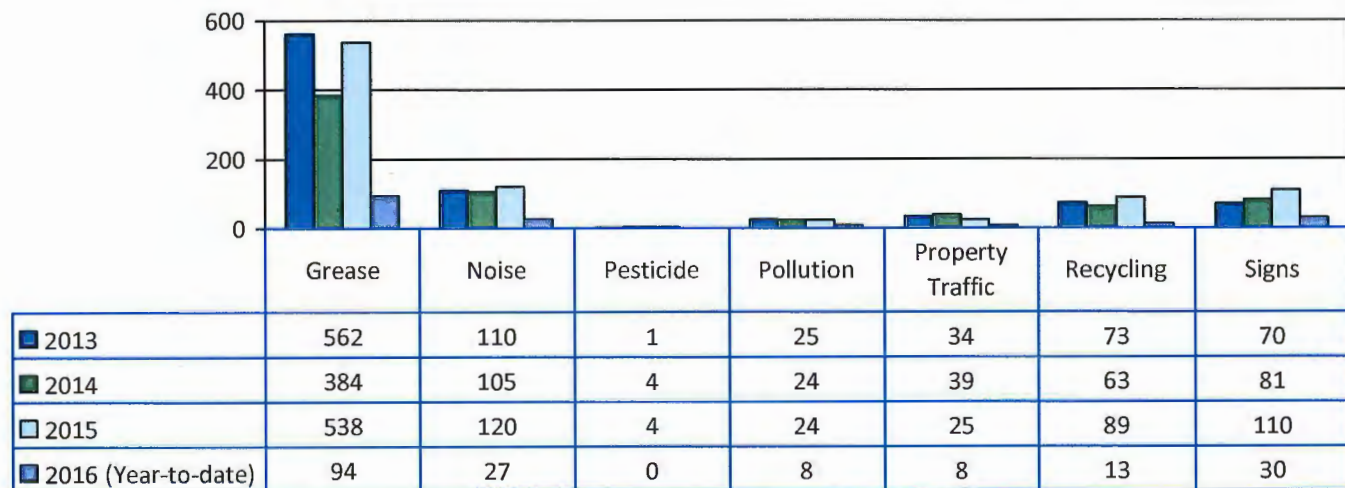
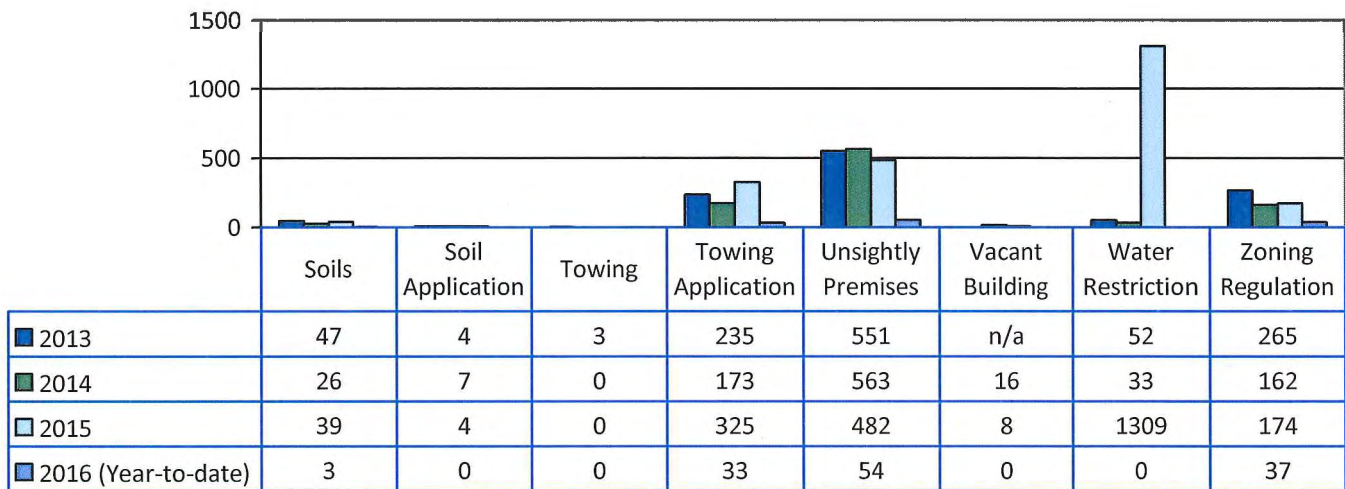


Figure 1c: Service Demand Comparison



2. Grease Management Program

The Grease Management Inspector conducted 61 regulatory visits at 31 food sector establishments, 27 of these inspections were concluded during February 2016. These inspections resulted in the issuance of 4 bylaw violations, with 1 infraction being amended to a warning.

3. Parking Program

Customer Service Response

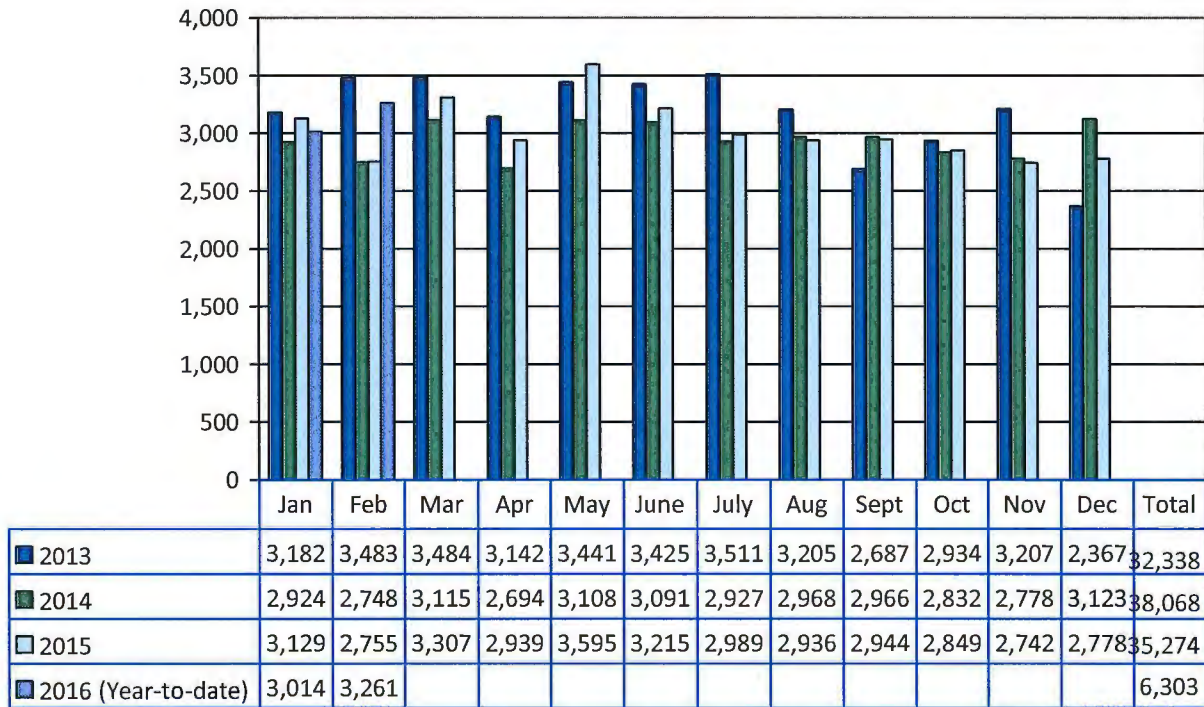
An average of 36 daily calls for service was fielded by administration staff in February 2016. These calls for service include voice messages, directly-answered calls, and emails. This activity represents an increase of 9.1% compared to the number of calls that were fielded in January 2016 and an increase of 50% compared to the number of calls that were fielded in February 2015. There was also an average of 2.4 daily E-comm calls for service fielded by the Parking and Animal Control Officers.

Enforcement Activity

A total of 3,289 violations were issued for parking, safety and liability infractions during the month of February 2016. This activity represents an increase of 9.1% compared to the number of violations that were issued in January 2016 and an increase of 26.8% compared to February 2015.

Figure 2 compares the number of Violations Issued by month from 2013 through to 2016.

Figure 2: 2013 - 2016 Comparison for Parking Violations Issued



In February 2016, 238 violations were changed to warnings, which represent approximately 7.3% of the tickets issued during the month. The following table provides a breakdown of the common reasons for the cancellation of bylaws violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections.

| | | |
|-----------------|--|-----|
| Section 2.1 (a) | Identity issues | 17 |
| Section 2.1 (b) | Exception specified under this bylaw or other bylaw | 8 |
| Section 2.1 (c) | Poor likelihood of success at adjudication for the City | 25 |
| Section 2.1 (d) | Contravention was necessary for the preservation for health and safety | 2 |
| Section 2.1 (e) | Multiple violations issued for one incident | 10 |
| Section 2.1 (f) | Not in the public interest | 15 |
| Section 2.1 (g) | Proven effort to comply | 74 |
| — | Administrative Entries | 87 |
| TOTAL: | | 238 |

4. Adjudication Program

The next adjudication hearing is scheduled for March 29, 2016.

5. Animal Control

The Community Bylaw Division issued 179 new dog licences during February 2016. This activity represents a decrease of 15.1% compared to the number of licenses issued in January 2016 and an increase of 9.8% compared to the number of licenses issued in February 2015.

In February 2016 the Animal Control Officer issued 30 tickets related to various dog violations. The Officer conducted patrols of the following locations:

- West Dyke Trail
- Garry Point Park
- South Arm Park
- Railway Shared Pathway
- Dover Neighbourhood Park
- Terra Nova Park
- Kingswood School Park
- No. 3 Road Dog Park
- East Dyke Trail
- London Heritage Farm
- Woodward's Slough
- Garden City Park

At the end of February 2016 there were 5918 dogs licensed within the City which includes 75 “dangerous dog” licenses. Animal Control Officers responded to a total of 6 dog bite incidents during this month, all of which resulted in “dangerous dog” investigations.

Financial Impact

Revenue and Expenses

The following information is a month by month analysis of February 2016 compared to February 2015.

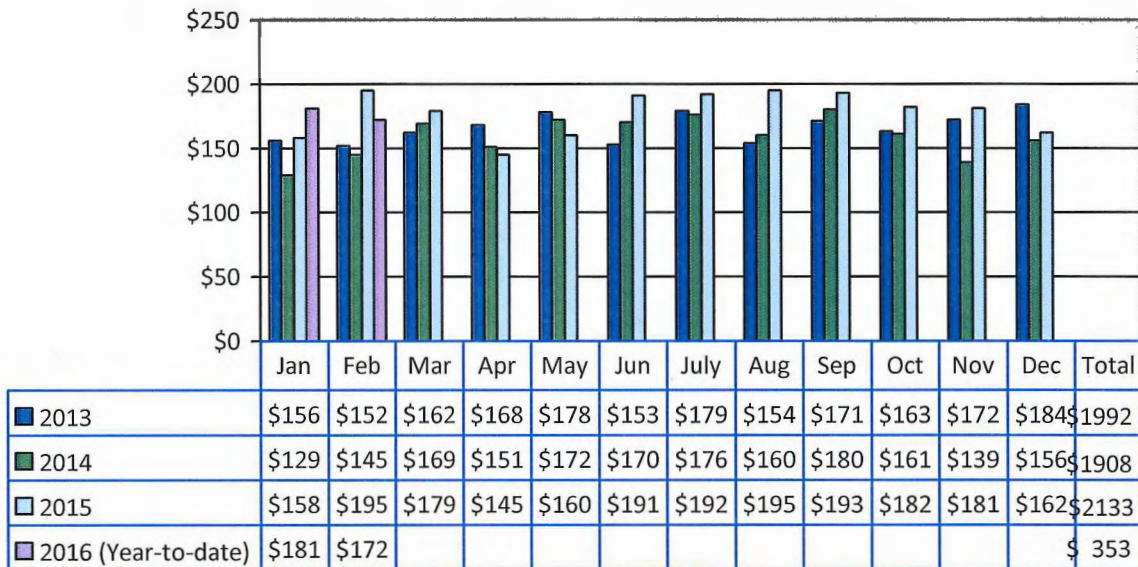
Consolidated Parking Program Revenue:

Meter Revenue increased by 30.3% over the same period last year to \$55,205 in February 2016 from \$42,373 in February 2015. The meter revenue budgeted for February 2016 was \$53,400.

Permit Revenue decreased by 0.84% over the same period last year to \$13,387 in February 2016 from \$13,501 in February 2015. The permit revenue budgeted for February 2016 was \$12,000.

Enforcement Revenue decreased by 3.4% over the same period last year to \$103,784 in February 2016 from \$107,330 in February 2015. The enforcement revenue budgeted for February 2016 was \$85,600.

Figure 3: Consolidated Parking Revenue (000's)



Conclusion

The overall property use service demand is consistent with the previous year. For February: noise, pollution, signs, and zoning regulation are trending higher than last year, while soil and unsightly premises are trending lower.

Parking revenue is on-track with meter revenue trending higher compared to historical average. Staff continues to monitor parking revenue as part of the City's financial management and planning.

The number of dog licenses was up slightly from last year. Of all the dog licenses in the City, approximately 1.2% pertains to "dangerous dog".

Community Bylaw staff will continue to monitor the above trends and performance indicators.

Michelle Orsetti
Acting Manager, Community Bylaws (604-204-8551)
MO:stl



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** March 15, 2016
From: John McGowan **File:** 09-5000-01/2016-Vol
Fire Chief, Richmond Fire-Rescue 01
Re: Richmond Fire-Rescue Monthly Activity Report - February 2016

Staff Recommendation

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - February 2016," dated March 15, 2016 from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan
Fire Chief
(604-303-2734)

Att. 2

| REPORT CONCURRENCE | |
|--|---------------|
| CONCURRENCE OF GENERAL MANAGER | |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: |
| APPROVED BY CAO | |

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. Through the delivery of its programs and services, RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR participates in training events and community activities to advance public education and community bridge building. During February 2016 the following took place:

- Public Education Fire Safety Trailer visits to: Blair Elementary School, Mitchell Elementary School, BC Muslim School, Richmond Caring Place, McNeely Elementary School and Cook Elementary School.
- Community events included the Touchstone Family Association Family Pancake Breakfast and the BC Muslim School Family Fun Day.
- Fire Safety Presentations provided to the Richmond Youth Service Agency (Pathways) Aboriginal Youth Drop-in Event.
- Fire Hall Tours provided to South Arm Community College Out of School Care and McKay Elementary School.

Over 778 children and adults attended these events where staff engaged with the community providing fire safety and harm reduction information.

Safety messaging for February focused on Burn Awareness Week (January 31 to February 6) including messaging around prevention of hot water scalds and burn injuries. Other community messages for February included information on emergency preparedness kits and RFR's support for wearing Pink for anti-bullying day. A news release, Facebook posts and fire hall sign messages were used to share key safety points regarding RFR's focus areas.

Emergency Response

Richmond Fire-Rescue's goal is to respond to events in an efficient and effective manner where loss of life, reduction of property damage and protection of the environment is mitigated.

There were 32 fires in February 2016. Fire losses during the month are estimated at \$320,000. This total includes \$40,000 for building/asset loss and \$280,000 for content loss. The total building/asset and content value at risk was estimated to be \$14,901,700, and the total value preserved was \$14,581,700. These numbers translate to 98% of value protected (Figure 1).

| Figure 1: Fire Calls By Type and Loss Estimates – February 2016 | | | | | | |
|--|--------------------|--|---|-------------------------------------|------------------------------------|---|
| Incident Type Breakdown | Call Volume | Estimated Building / Asset Value (\$) | Estimated Building / Asset Loss (\$) | Estimated Content Value (\$) | Estimated Content Loss (\$) | Estimated Total Value Preserved (\$) |
| Residential: | | | | | | |
| Single family | 5 | 10,000 | - | - | - | 10,000 |
| Multi family | 6 | 720,000 | - | 500 | - | 720,500 |
| Commercial / Industrial | 3 | 13,228,200 | - | 250,000 | 250,000 | 13,228,200 |
| Fire – Outdoor | 12 | - | - | - | - | - |
| Vehicle | 6 | 663,000 | 40,000 | 30,000 | 30,000 | 623,000 |
| Totals* | 32 | 14,621,200 | 40,000 | 280,500 | 280,000 | 14,581,700 |

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable February 2016 incidents:

- Structure fire at Westminster Highway. Arriving crews observed fire from one corner of the building. The fire was knocked down quickly once crews made access. The Fire Prevention Officer was dispatched to attend the scene.
- Structure fire at Cook Road. Arriving crews found the fire confined to part of the outside of house and room of origin. The fire was quickly extinguished by RFR crews.
- Dryer fire on Cambie Road. On arrival an open flame was observed at the back of a dryer by crews. RFR crews used a Co2 extinguisher to put out the fire and disconnected the dryer from the electrical outlet and secured it.
- House fire at Acheson Road. RFR crews responded to a house fire call but on arrival found no smoke or flames. Crews did find damage to a first floor family room and smoke damage to the rest of the home. The Fire Investigator attended call to carry out an investigation.

- Vehicle fire on Blundell Road. On arrival crews found 70% involved fire of a motorhome. Crews quickly extinguished the flames using Cold Fire foam.
- Vehicle fire on Truno Road. On arrival crews found a car on fire in a carport. Crews extinguished the flames.
- Vehicle fire on River Road. Crews found a semi-tractor fully involved in a fire on arrival, which had started to extend to another nearby semi-tractor. Crews extinguished the flames.

RFR crews responded to multiple serious incident calls, including:

- Cardiac arrest of a male on Grant McConachie Way. BC Ambulance Services (BCAS) were on the scene prior to RFR arrival. CPR and an Automated External Defibrillator were used and a pulse was found. The patient was taken to Richmond General Hospital for further care. An RFR firefighter accompanied BCAS to the hospital providing CPR support on route.
- Cardiac arrest of a male on St Albans Road. RFR crew responded to a person with cardiac and respiratory arrest. RFR crews along with BCAS crews worked on the patient for approximately 10 minutes and managed to get a pulse. The patient was then transported to hospital for further care.
- Cardiac arrest of a male on Dennis Crescent. RFR crews provided CPR and an Automated External Defibrillator were used. The patient was stabilized and transported to hospital for further care.
- Two separate instances of full cardiac arrest occurred in February where crews were unable to revive the patient. One was a male located on Greenland Drive and the other was a female located on Garden City Road.
- Motor Vehicle Incident on Westminster Highway. On arrival crews found that a vehicle had crashed into a store. There were no injuries.
- Patient assist was provided on Blundell Road. RFR had received multiple calls for a lift assist for a patient. RCMP and Coastal Health have been notified and are dealing with the situation.
- Bomb threat in a vehicle located on Greenfield Drive. Arriving RFR crews stood by at a safe distance for approximately two hours until cleared by attending RCMP. No evidence of a bomb was found.
- Hazardous Materials call for a suspicious white powder at a commercial business on Ferguson Road. Arriving RFR crews provided an assessment of the situation and as the powder was contained, bagged and secured it was referred to the care of the attending RCMP.
- Aircraft assistance provided by RFR crews at Vancouver airport. RFR crews assisted YVR Emergency Response Services with passenger disembarkment for an aircraft whose tires were damaged during takeoff.

- RFR staff provided stand by assistance to a large movie shoot located on Triangle Road.

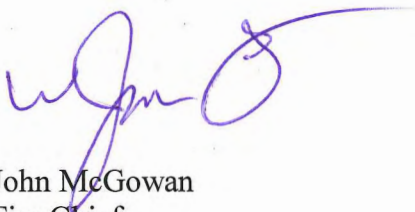
A summary of 9-1-1 emergency response statistics is found in Attachment 1, in Tables 1, 2, 3 and 4. The location of fire, medical and motor vehicle incident calls in February 2016 are depicted in Attachment 2, in Figures 1, 2 and 3.

Financial Impact

None

Conclusion

RFR strives to deliver service excellence through prevention awareness focused and based on the belief that prevention, education and emergency response activities must be well established and integrated to have a positive impact on community safety. In the month of February, the calls for medical service within the City were constant, wide and varied.



John McGowan
Fire Chief
(604-303-2734)

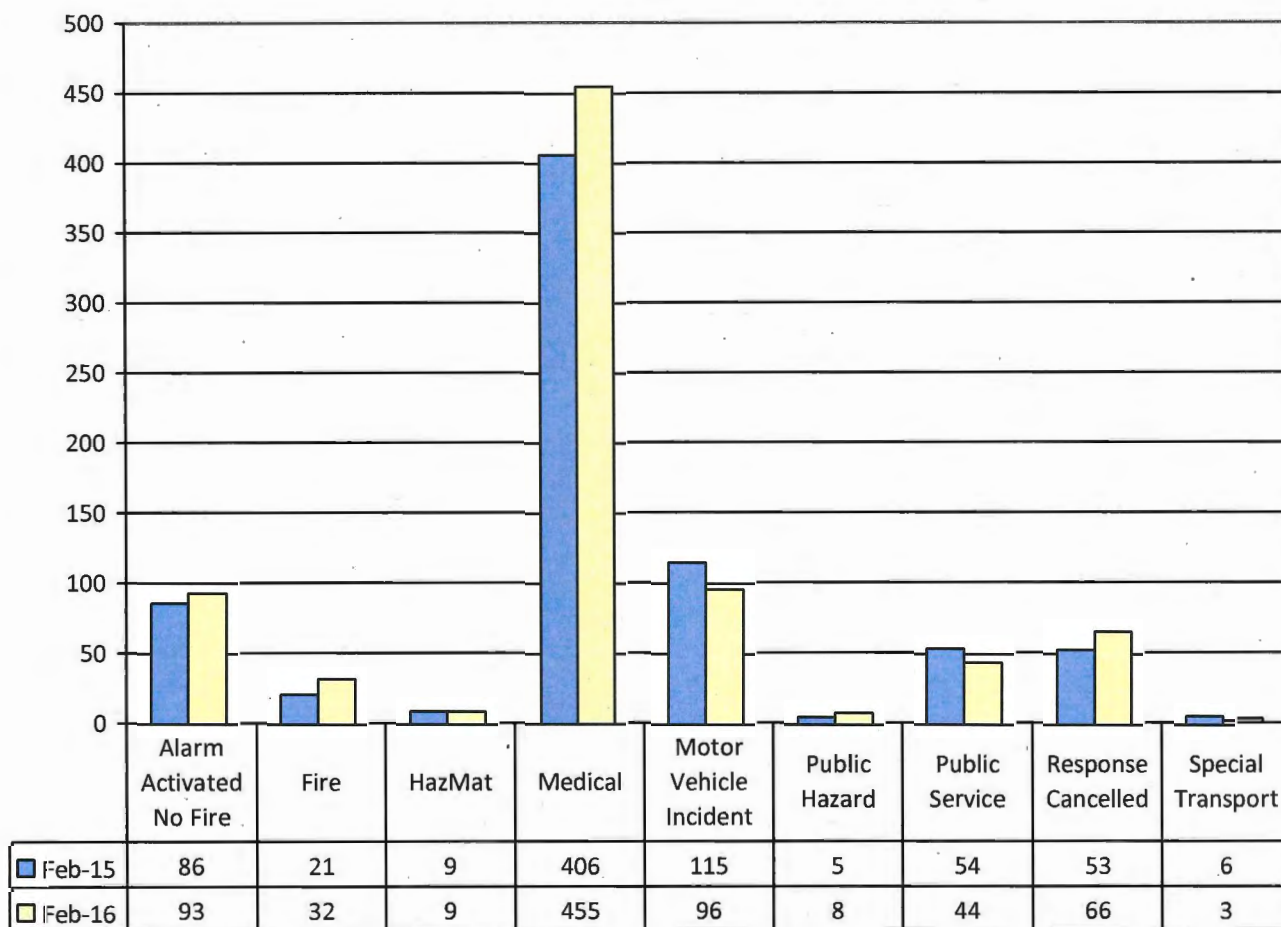
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Att. 1: Suppression Activity
Att. 2: Location of February's Fire, Medical and MVIs

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in February 2015 and 2016. In February 2016, there were a total of 806 incidents, compared to 755 in February 2015. This represents an increase of 6.8%. The increase in call volumes was primarily in medical related incident types.

Table 1: February 2015 & 2016 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour, spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprised 56% of the total emergency responses for RFR during the month of February. A detailed breakdown of the medical incidents for February 2015 and 2016 is set out in the following table by sub-type. There were a total of 455 medical incidents in February 2016 compared to 406 in February 2015, an increase of 12%.

Table 2a: February 2015 & 2016 Medical Calls by Type

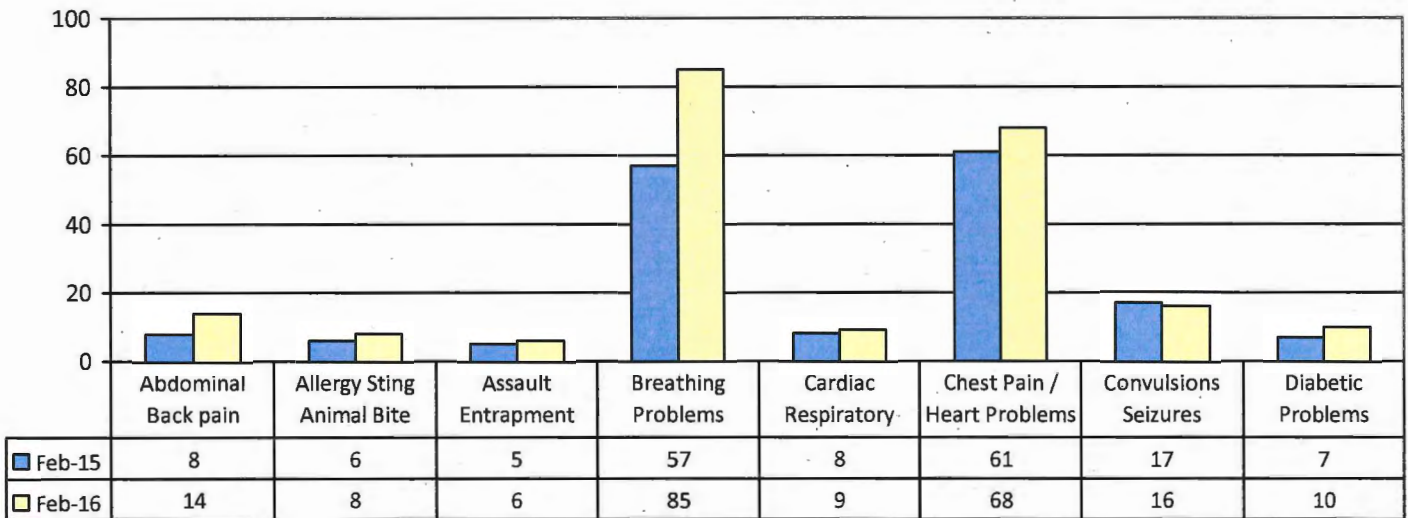
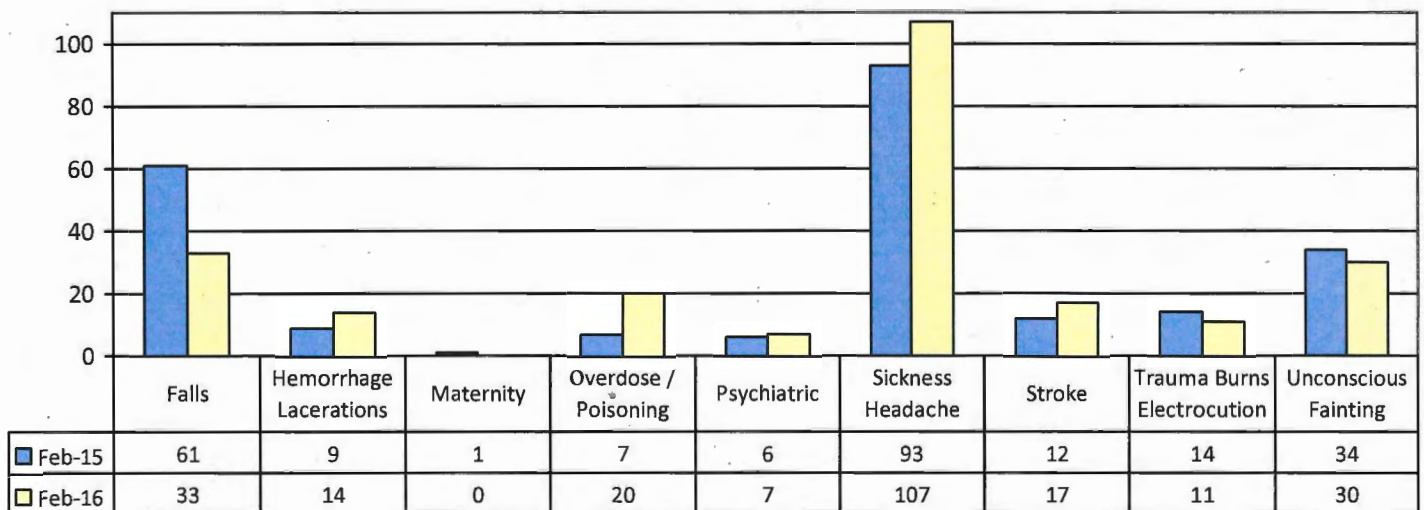


Table 2b: February 2015 & 2016 Medical Calls by Type



Fire Investigations

The fire investigation statistics for February 2016 are listed below:

| Table 3: Total Fire Investigation Statistics – February | | | |
|--|-------------------|-------------------|---------------------|
| | Suspicious | Accidental | Undetermined |
| Residential - Single-family | - | 5 | - |
| Residential - Multi-family | - | 6 | - |
| Commercial/Industrial | 1 | 2 | - |
| Fire – Outdoor | 2 | 5 | 5 |
| Vehicle | 1 | 3 | 2 |
| Totals | 4 | 21 | 7 |

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

Hazardous Materials

| Table 4: HazMat Calls By Type – February | |
|---|----------------|
| | Details |
| Natural Gas / Propane Leaks (small) | 5 |
| Unclassified (powder / liquids) | 4 |
| Totals | 9 |

Figure 1: Location of fires in February (total 32)

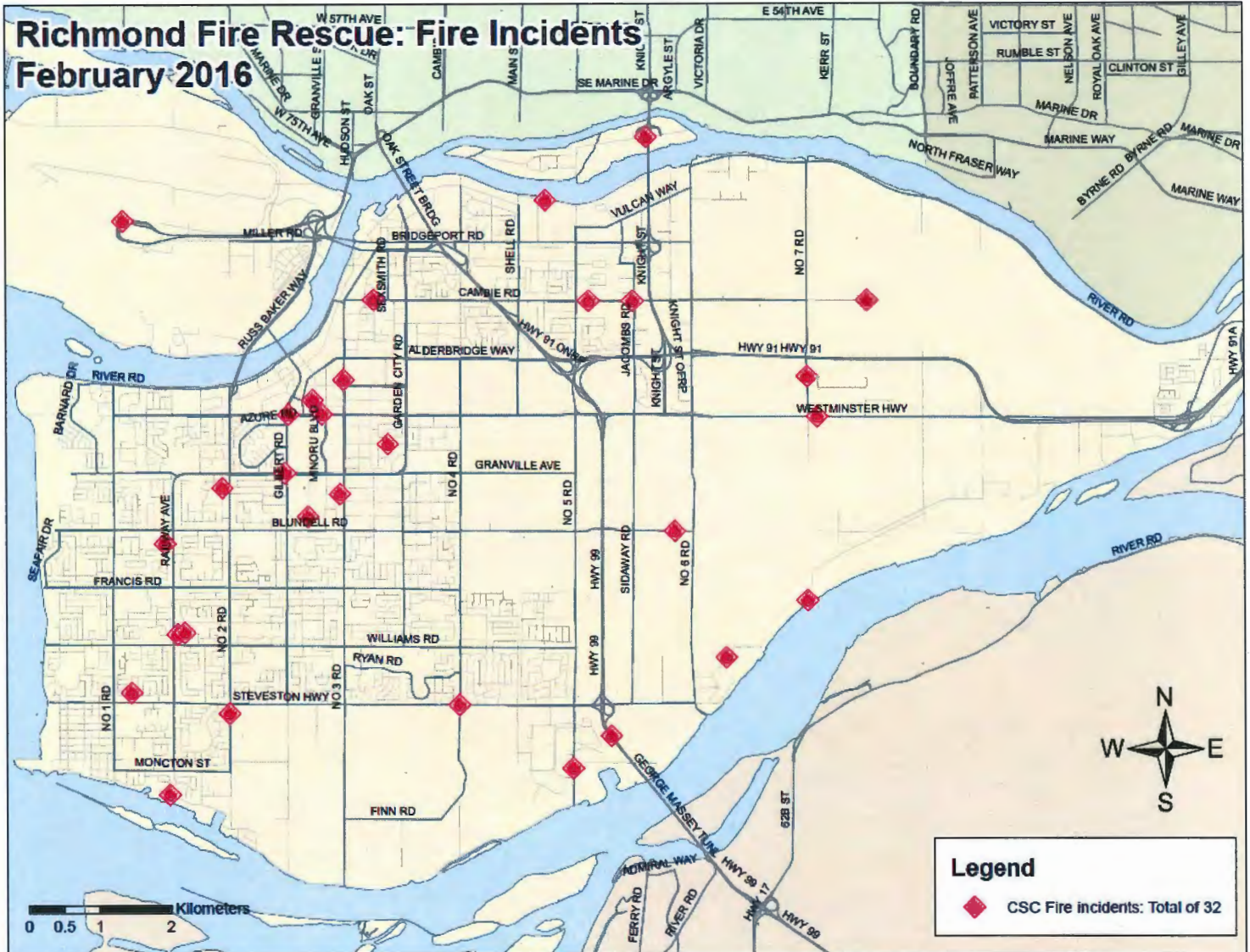


Figure 2: Location of medical calls in February (total 455)

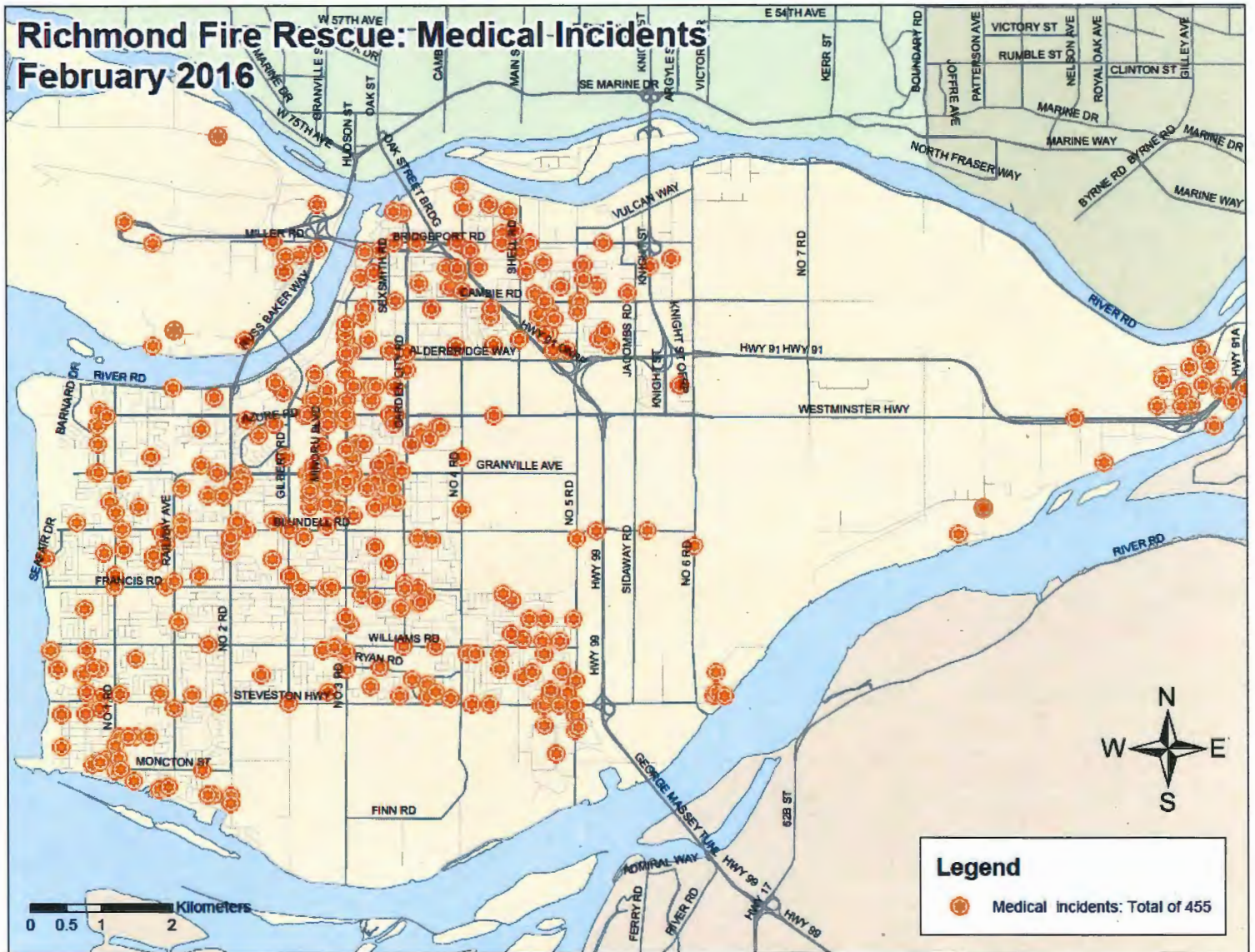
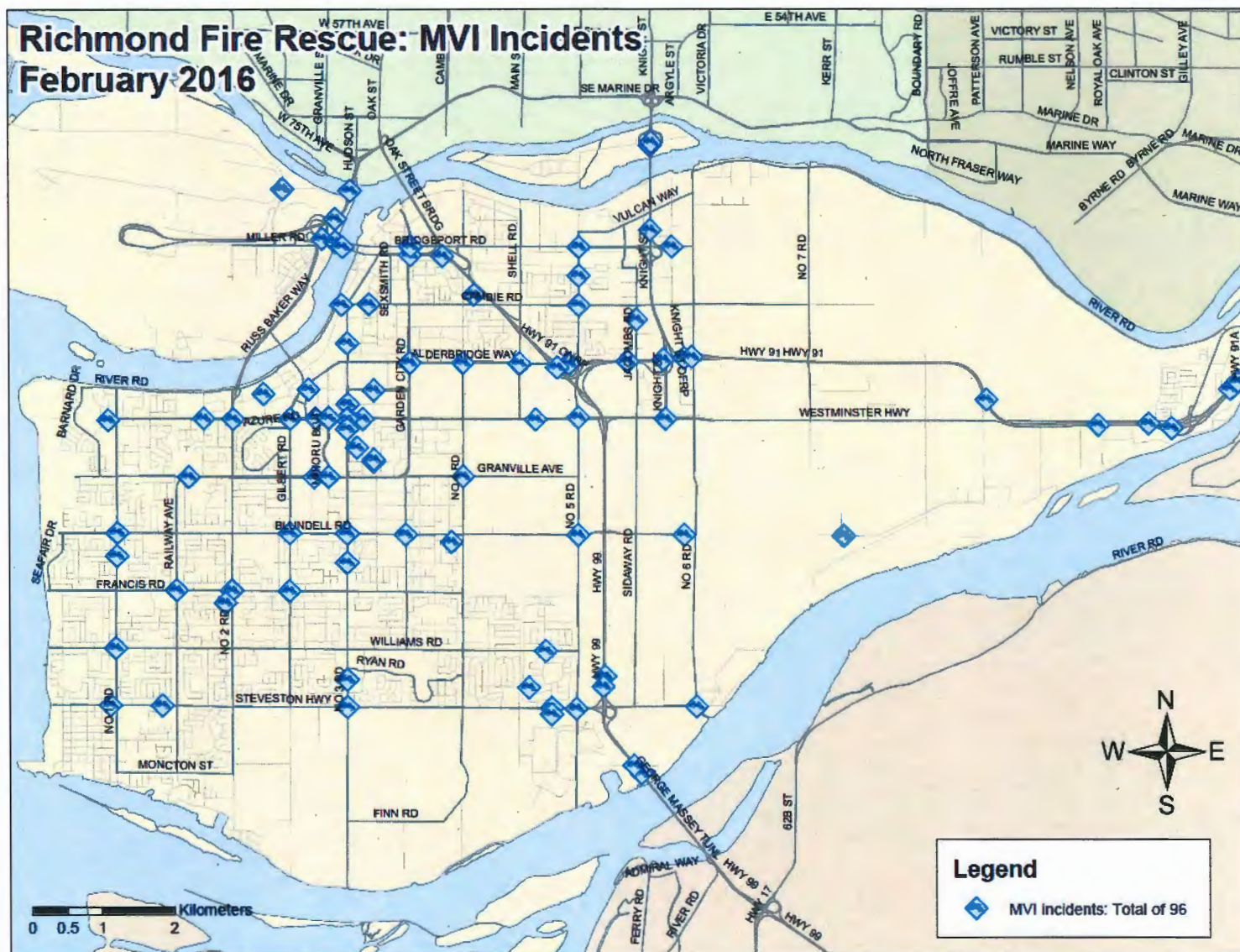


Figure 3: Location of MVI calls in February (total 96)





City of Richmond

Report to Committee

To: Community Safety Committee
From: Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP Detachment
Date: March 21, 2016
File: 09-5000-01/2016-Vol
01
Re: Richmond RCMP Block Watch Program

Staff Recommendation

That the staff report titled 'Richmond RCMP Block Watch Program,' dated March 21, 2016 from the Officer In Charge, Richmond RCMP, be received for information.

Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP
(604-278-1212)

Att. 3

| REPORT CONCURRENCE | |
|--|-----------------|
| CONCURRENCE OF GENERAL MANAGER | |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: DW |
| APPROVED BY SAO | |

Staff Report

Origin

This report is in response to the referral from the Community Safety Committee meeting of April 14, 2015:

"That in 2016, Staff prepare a further report on the progress of the Block Watch program."

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Objective of Block Watch

The main objective of the Block Watch Society of BC is to partner with communities to build safer neighbourhoods by encouraging residents to take a proactive approach to crime prevention and safety. Through education on target hardening, property marking and reporting suspicious activity Block Watch provides a means for the community to take responsibility for its own safety by reducing the opportunity for crime.

Program Review and Progress

Since last reporting to Community Safety on December 15, 2015 the Block Watch Program continues to be reviewed and enhanced with appropriate measures being adopted. The following steps have been taken:

1. Program Growth

Richmond Block Watch numbers were reviewed and indicate that the program continues to grow with the number of groups currently at 415 and participant numbers at 9,730. The number of captains and co-captains remain steady at 543. A review of the program location indicates that the program is distributed throughout many areas of the City with some opportunity for potential growth in agriculturally zoned areas. (**Attachment 1**).

2. Program Survey

In February 2016, the Richmond RCMP conducted a survey of Block Watch Captains and Co-captains to gather feedback and insights, determine current participation and engagement levels, and to establish plans for the future of the program. The survey was anonymous and responses were received on-line and in paper format. (**Attachment 2**).

Summary Report of Block Watch Survey

A total of 192 of 520 (35%) survey forms were returned and the detached results are set out in **Attachment 3**. A summary of the results are:

Involvement

a) Participant involvement in the program by years:

- 28.1 percent of the respondents were Captain/Co-Captains for over 10 years.
- 16.9 percent of the respondents were Captain/Co-Captains from 5 to 9 years.
- 43.1 percent of the respondents were Captain/Co-Captains from 1 to 4 years.

b) Participant involvement in the program by hours:

- 77.8 percent of the respondents spend less than 5 hours per month involved with the Block Watch program.

c) Neighbourhood's most pressing issue:

- 78.5 percent advised that property crime was the biggest crime or safety issue in their neighbourhood.

Demographics

d) Block Watch Group Size:

- 39.5 percent of the groups have less than 15 participants.
- 13.0 percent of the groups have 45 or more participants.

e) Composition of the Block Watch Group:

- 72.8 percent of the groups are single family residences.
- 51.9 percent of the respondents are 60 years and over.
- 53.5 percent are female.
- 81.5 percent primary language is English.
- 96.2 percent of the respondents are home owners.
- 84.4 percent of the respondents are married.
- 76.5 percent of the respondents have children.

Communication

f) Annual Block Watch Party:

- 19.3 percent of the groups have an annual block watch party.

- 34.6 are interested in having an annual block watch party.

g) Program Communication:

- 95.7 percent indicate that they receive regular communication from the Crime Prevention Unit.
- 59.0 percent indicate that they would welcome more communication.
- 67.7 percent would prefer more frequent emails.
- 5.6 percent advised that they follow Richmond RCMP on Twitter.
- 48.8 percent advised that they have no interest in receiving additional training on Social Media such as a blog or Twitter.
- 36.0 percent indicated that "time" as their greatest challenge to communicating with other Block Watch group members.

Block Watch Program Changes

h) Participation in a Block Watch Advisory Committee

- 70.4 percent were not interested in participating in an advisory committee.

i) Change to the Block Watch Program

- 65.3 percent are not interested in change to the program.

3. Staffing of Current Block Watch Positions

There are two Block Watch positions in the City of Richmond; a Block Watch Coordinator and an assistant Block Watch Coordinator. Both positions are currently being staffed by re-assigned and temporary City staff. A competition for the Block Watch Coordinator position should once again establish some permanence to both roles and enhance the administration of the current program. It is anticipated that this issue will be addressed in the very near future.

Future Activities

As the review of the Block Watch program continues the following items are just some of the issues that are being pursued in an effort to enhance the current program:

- Conduct a closer analysis of the survey results in order to better map the direction of the program review and identify any possible gaps in the Block Watch service delivery model.
- Identify opportunities for regular training for Block Watch participants and for captains/co-captains that will strengthen the program.
- Explore integration of Block Watch with other Crime Prevention initiatives such as Community Response Team (CRT), Business Link and Crime Watch.

- Meet with the City of Richmond Emergency Preparedness to discuss opportunities to collaborate and utilize Block Watch volunteers to assist in an emergency.
- Continue to review current recruiting practises for Block Watch and expand the program in effective and realistic fashion that will account for growth, the community's needs, and responsiveness.

Financial Impact

None.

Conclusion

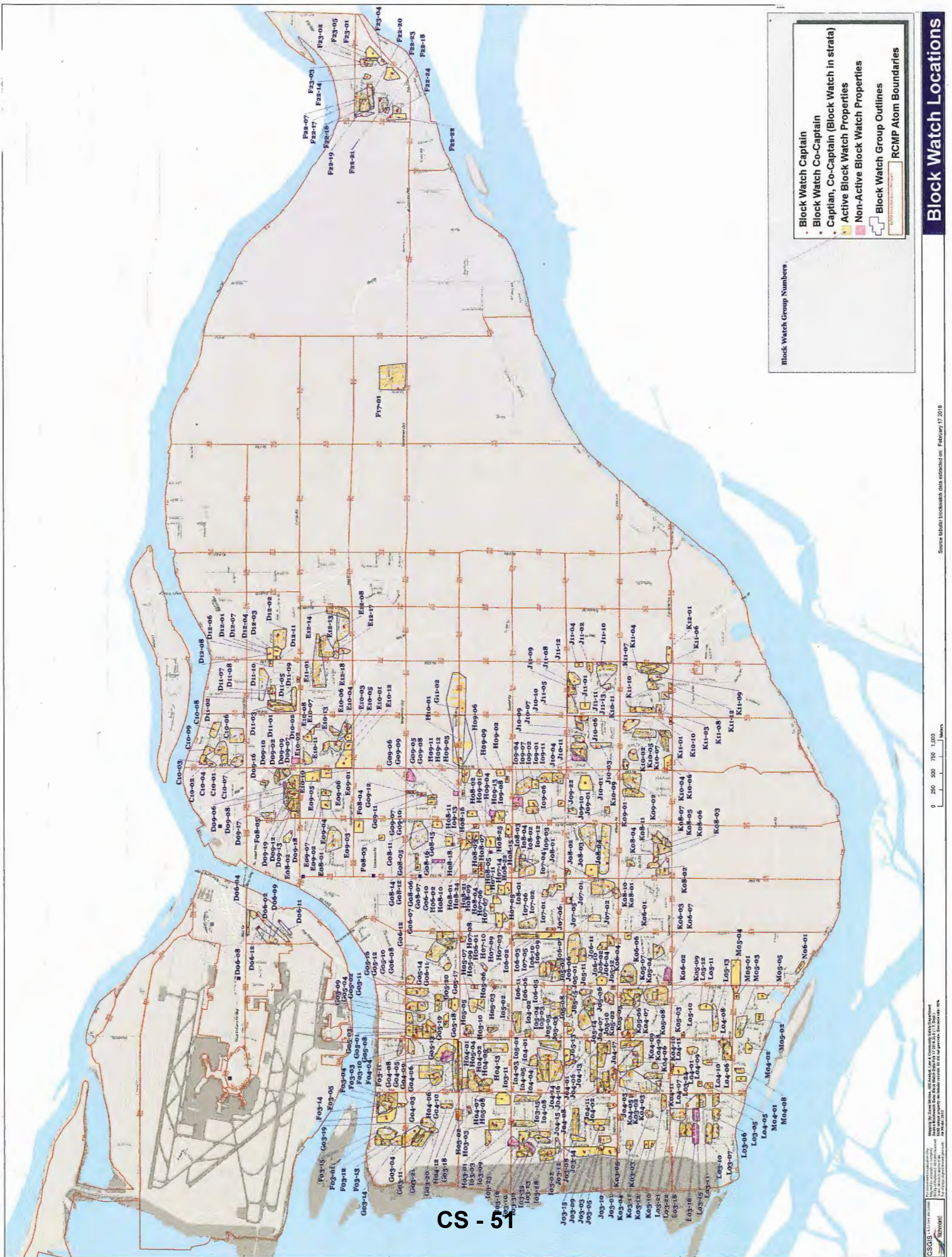
This report provides Council with an update on: the RCMP Block Watch program, recruitment of program volunteers, analysis of the Block Watch survey feedback, and steps being taken to enhance the administrative role of the Block Watch program. The report also provides information related to steps that will be taken in the future to identify gaps in the delivery model, better map program direction, and efforts that when executed will strengthen Richmond's Block Watch program.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:ew

- Att. 1: Block Watch-Captain /Co-Captain Location Map
2: 2016 Richmond RCMP Block Watch Survey
3: Richmond Block Watch-Summary Report



2016 Richmond RCMP Block Watch Survey

Introduction: The Richmond RCMP, Crime Prevention Unit, and the Block Watch office has prepared this survey about the Block Watch program to gather feedback and insights, to determine current participation/engagement levels, and to establish plans for the future of the program. Your participation is voluntary but it is highly encouraged. Your feedback will guide the future direction of the Block Watch program in Richmond.

Goal: The goal is to obtain relevant information directly from those involved in Block Watch at the community level with the hope of determining the program's strengths and weaknesses, to improve the program going forward, and to increase the current level of participation and engagement throughout the City.

Block Watch Survey: The survey is done to provide an opportunity for the Captains and Co-Captains to express their opinions and offer suggestions for improvement. The survey will take approximately 10 minutes to complete. Surveys are to be completed by February 28, 2016.

Privacy and Confidentiality: Data collected through this survey will be stored electronically with password protection to restrict access only to authorized Richmond RCMP Crime Prevention Unit staff. Paper copies of the survey will be securely destroyed once the data is recorded electronically. No personally identifiable information will be disclosed from this survey. At the end of this survey, your responses will be combined with other survey responses and will be presented only in summary format to further protect your anonymity.

If you have any questions about the survey or the survey questions, please contact the Block Watch office by email at blockwatch@richmond.ca or by phone at 604-207-4829.

Are you currently a:

- ☐ Block Watch Captain
- ☐ Block Watch Co-Captain
- ☐ Neither
- ☐ I'm a Block Watch Captain or Co-Captain but inactive

Section 1 - Your Role and Basic Details about your Block Watch

1. How long have you been a Block Watch Captain / Co-Captain?

- ☐ Less than one year
- ☐ 1 to 4 years
- ☐ 5 to 9 years
- ☐ 10 years or more

2. How many hours per month do you commit to Block Watch?

- ☐ Less than 5 hours
- ☐ 6-10 hours
- ☐ 11-15 hours
- ☐ 16-20 hours
- ☐ 21-25 hours
- ☐ More than 25 hours

3. How many participants are in your Block Watch group?

- ☐ Less than 15
- ☐ 15 to 29
- ☐ 30 - 44
- ☐ 45 or more

4. What is the composition of your Block Watch group?

- ☐ Single family dwellings
- ☐ Townhouse complex
- ☐ Apartment or Condo Complex
- ☐ Mixed

5. Does your Block Watch group have an annual Block Watch party or meeting?

- ☐ Yes
- ☐ No
- ☐ Unsure

Comments

6. Are you interested in hosting a Block Watch party or meeting?

- ☐ Yes
- ☐ No
- ☐ Undecided

Comments, issues, or suggestions:

7. What would you say are your neighbourhood's biggest crimes / safety issues in the past 12 months?

Select all that apply.

- ☐ Property crime
- ☐ Disturbances and bylaw violations
- ☐ Drug or gang activity
- ☐ Violent crime
- ☐ Youth crime
- ☐ Other, please specify... _____

If applicable, are there additional concerns in your neighborhood from the past 12 months?

8. What is your primary motivation for being involved in Block Watch?

Section 2 – Communication and Technology

9. Do you receive regular communications from the Richmond RCMP and/or City of Richmond, Crime Prevention Unit, such as the 'Residential Break and Enter Email Alerts' from Block Watch?

- ☐ Yes
- ☐ No

10. Are you interested in increased communication from Richmond RCMP and/or City of Richmond, Crime Prevention Unit?

- ☐ Yes
- ☐ No
- ☐ Indifferent

What form of communication are you seeking:

Select all that apply.

- ☐ More frequent email
- ☐ Group meetings
- ☐ Social media (Twitter, Facebook)
- ☐ Block Watch Blog
- ☐ Other, please specify... _____

☐ Yes

☐ No

☐ Yes

☐ No

- ☐ Email
- ☐ Telephone
- ☐ In person
- ☐ Blog post
- ☐ Other, please specify... _____

- ☐ Language
- ☐ Time
- ☐ Technology
- ☐ Other, please specify... _____

15. Would you be interested in receiving training on the use of Social Media including creating a blog for your Block Watch group and using tools such as Twitter?

- ☐ Yes
- ☐ No
- ☐ Unsure

Section 3 – Evolution of the Current Block Watch Program

16. Would you be interested in participating as a member of a 'Block Watch Advisory Committee' to assist and advise the Richmond RCMP, Crime Prevention Unit / City of Richmond, on the future direction of the Block Watch program?

- ☐ Yes
- ☐ No

Do you have unique or specialized skills or qualifications that would be beneficial to such an advisory group? If so, what? Please provide details:

Would you be willing to provide your personal contact information such as name, phone, and email address so an application may be sent to you?

- ☐ Yes
- ☐ No

Please enter your name, phone, and email address:

17. Do you have specific suggestions on how we might increase the number of people engaged in Block Watch in Richmond?

- ☐ Yes
- ☐ No

Please enter the suggestions you have that might increase the number of people engaged in Block Watch in Richmond:

| |
|--|
| |
|--|

18. Are there changes you would like to see made to the Block Watch program?

- ☐ Yes
- ☐ No

Comments:

| |
|--|
| |
|--|

19. If you have any other comments or suggestions regarding the Richmond Block Watch program at this time, please add them here:

| |
|--|
| |
|--|

Section 4 – Demographic Information

What is your age group?

- ☐ 29 years and younger
- ☐ 30 to 39 years
- ☐ 40 to 49 years
- ☐ 50 to 59 years
- ☐ 60 years and over

What is your gender?

- ☐ Female
- ☐ Male

What is the primary language spoken at home?

- ☐ English
- ☐ French
- ☐ Other, please specify... _____

Do you own or rent? (optional)

- ☐ Own
- ☐ Rent
- ☐ Other

What is your marital status? (optional)

- ☐ Single
- ☐ Married/Common Law
- ☐ Widowed
- ☐ Divorced
- ☐ Separated




Do you have any children? (optional)

- ☐ Yes
- ☐ No





Block Watch - Richmond

Summary Report - 2016-03-01







Are you currently a:

| Response | Chart | Percentage | Count |
|--|---|------------------------|------------|
| Block Watch Captain |  | 72.8% | 131 |
| Block Watch Co-Captain |  | 17.2% | 31 |
| Neither |  | 0.6% | 1 |
| I'm a Block Watch Captain or Co-Captain but inactive |  | 9.4% | 17 |
| | | Total Responses | 180 |

1. How long have you been a Block Watch Captain / Co-Captain?

| Response | Chart | Percentage | Count |
|--------------------|---|------------------------|------------|
| Less than one year |  | 11.9% | 19 |
| 1 to 4 years |  | 43.1% | 69 |
| 5 to 9 years |  | 16.9% | 27 |
| 10 years or more |  | 28.1% | 45 |
| | | Total Responses | 160 |

2. How many hours per month do you commit to Block Watch?

| Response | Chart | Percentage | Count |
|--------------------|---|------------------------|------------|
| Less than 5 hours |  | 77.8% | 126 |
| 6-10 hours |  | 15.4% | 25 |
| 11-15 hours |  | 1.9% | 3 |
| 16-20 hours |  | 1.9% | 3 |
| 21-25 hours |  | 0.0% | 0 |
| More than 25 hours |  | 3.1% | 5 |
| | | Total Responses | 162 |

3. How many participants are in your Block Watch group?

| Response | Chart | Percentage | Count |
|--------------|-------|------------------------|------------|
| Less than 15 | | 39.5% | 64 |
| 15 to 29 | | 30.2% | 49 |
| 30 – 44 | | 17.3% | 28 |
| 45 or more | | 13.0% | 21 |
| | | Total Responses | 162 |

4. What is the composition of your Block Watch group?

| Response | Chart | Percentage | Count |
|----------------------------|-------|------------------------|------------|
| Single family dwellings | | 72.8% | 118 |
| Townhouse complex | | 21.0% | 34 |
| Apartment or Condo Complex | | 4.9% | 8 |
| Mixed | | 1.2% | 2 |
| | | Total Responses | 162 |

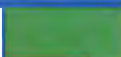


5. Does your Block Watch group have an annual Block Watch party or meeting?

| Response | Chart | Percentage | Count |
|----------|-------|------------------------|------------|
| Yes | | 19.3% | 31 |
| No | | 76.4% | 123 |
| Unsure | | 4.3% | 7 |
| | | Total Responses | 161 |

Comments

The 19 response(s) to this question can be found in the appendix.







6. Are you interested in hosting a Block Watch party or meeting?

| Response | Chart | Percentage | Count |
|------------------------|---|------------|------------|
| Yes |  | 34.6% | 55 |
| No |  | 25.8% | 41 |
| Undecided |  | 39.6% | 63 |
| Total Responses | | | 159 |

Comments, issues, or suggestions:

The 58 response(s) to this question can be found in the appendix.

7. What would you say are your neighbourhood's biggest crimes / safety issues in the past 12 months?

| Response | Chart | Percentage | Count |
|-----------------------------------|---|------------|------------|
| Property crime |  | 78.5% | 124 |
| Disturbances and bylaw violations |  | 18.4% | 29 |
| Drug or gang activity |  | 8.2% | 13 |
| Violent crime |  | 1.9% | 3 |
| Youth crime |  | 5.7% | 9 |
| Other, please specify... |  | 26.6% | 42 |
| Total Responses | | | 158 |

7. What would you say are your neighbourhood's biggest crimes / safety issues in the past 12 months? (Other, please specify...)

| # | Response |
|----|--|
| 1. | One breakin at clubhouse |
| 2. | Barking dogs and construction mess/disruption |
| 3. | We are fortunate not to have had any issues lately |
| 4. | Home invasions |
| 5. | mail |
| 6. | However, I don't believe our block actually experienced any incidents. |
| 7. | Breaking enter |

| | |
|-----|--|
| 8. | Vehicle break in and one incident of vehicle theft |
| 9. | Traffic lights which are STOP & GO would help. Our building is across from Kwantlen College and the flashing lights stop the traffic better than nothing but many cars pay no attention. Both owners from this building that were hit and had broken bones were both in the crosswalks. The papers said they were not because when they were picked up they had been knocked out of the crosswalks, with the lights flashing. Lansdowne has become a race way. |
| 10. | Neighbours regularly comment about suspected drug dealings on Dayton Road beside Debeck School. |
| 11. | Car theft, |
| 12. | Opportunity thefts. |
| 13. | break in |
| 14. | concerns re drone use by one owner/constant fighting between 2 owners |
| 15. | letter box crime |
| 16. | Unknown |
| 17. | not aware of any crime in our neighbourhood. |
| 18. | |
| 19. | No crimes committed in our area. |
| 20. | people leaving empty bottles in the park |
| 21. | Mail Box Theft. |
| 22. | mailbox breaking |
| 23. | The people in our group have been fortunate and we have not had a lot of criminal activity. But we are a small group. |
| 24. | Breakins |
| 25. | not that i am aware of |
| 26. | Smoking pot in the nearby parks |
| 27. | police are always on our street for a couple always because a woman is going to the neighbours crying , caused by substance abuse or alcohol, very disturbing |
| 28. | Drivers speeding through neighbourhood when, without sidewalks, people tend to walk and ride bikes down the middle of the street |
| 29. | Property crime (theft from Auto) Also a spike in Intruder Break and Enters. |
| 30. | Walking into my unit when it's being robbed! Waking to a robber in my unit! |
| 31. | Constant loitering in cars on our front street (Kingsbridge), all times of day and night. |
| 32. | One violent crime but that was due to specific individual and included drug activity |
| 33. | Theft from the old postal boxes. |

| | |
|-----|--|
| 34. | nothing i heard of so far. |
| 35. | We had a problem house at 9432 Kingsley Crescent with many issues listed above |
| 36. | In the last 12 months we have been very fortunate to have had no major issues . Having a number of retired people in our neighbourhood being very visible and watchfull does make a positive difference! |
| 37. | Nothing |
| 38. | Empty houses' alarms going off. |
| 39. | Stealing from unlocked cars. Dog Attack. |
| 40. | Parking in our visitors area by people who are not visitors, resulting in no space for our visitors.. |
| 41. | None |
| 42. | Break ins |

If applicable, are there additional concerns in your neighborhood from the past 12 months?

The 48 response(s) to this question can be found in the appendix.

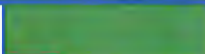


8. What is your primary motivation for being involved in Block Watch?

The 143 response(s) to this question can be found in the appendix.

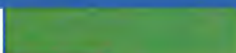




9. Do you receive regular communications from the Richmond RCMP and/or City of Richmond, Crime Prevention Unit, such as the 'Residential Break and Enter Email Alerts' from Block Watch?

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Yes |  | 95.7% | 154 |
| No |  | 4.3% | 7 |
| | | Total Responses | 161 |

10. Are you interested in increased communication from Richmond RCMP and/or City of Richmond, Crime Prevention Unit?

| Response | Chart | Percentage | Count |
|-------------|---|------------------------|------------|
| Yes |  | 59.0% | 95 |
| No |  | 16.1% | 26 |
| Indifferent |  | 24.8% | 40 |
| | | Total Responses | 161 |

What form of communication are you seeking:

| Response | Chart | Percentage | Count |
|----------------------------------|---|------------------------|-----------|
| More frequent email |  | 67.7% | 63 |
| Group meetings |  | 30.1% | 28 |
| Social media (Twitter, Facebook) |  | 12.9% | 12 |
| Block Watch Blog |  | 37.6% | 35 |
| Other, please specify... |  | 9.7% | 9 |
| | | Total Responses | 93 |

What form of communication are you seeking: (Other, please specify...)

| # | Response |
|----|--|
| 1. | Instructions as a Block Watch captain for the policy of whom to be on the list and whom to have the list. |
| 2. | anything that helps me help others. |
| 3. | More specific address,s of BREAK AND ENTERS and follow up if anyone charged etc. |
| 4. | Anything that may be of interest |
| 5. | A visit to the neighbors from the RCMP would be nice. |
| 6. | Secure online forum where BW captains can post ideas, suggestions, questions and concerns or alerts to each other ... moderated by RCMP or BW staff. |
| 7. | Any kind of simple app that would allow us to quickly and easily send out a message to our Blockwatch group. Something quick/easy/effective. |
| 8. | MAIL!!! I don't own a computer. |
| 9. | Information that could help us solve the problems I have listed above. |

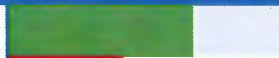
11. Have you visited the website of the Richmond RCMP or City of Richmond for information on Crime Prevention?

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Yes |  | 64.2% | 104 |
| No | | 35.8% | 58 |
| | | Total Responses | 162 |

12. Do you follow Richmond RCMP on Twitter?

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Yes |  | 5.6% | 9 |
| No | | 94.4% | 153 |
| | | Total Responses | 162 |

13. As a Block Watch Captain / Co-Captain, how do you communicate with the members of your group?





| Response | Chart | Percentage | Count |
|--------------------------|---|------------------------|------------|
| Email |  | 53.7% | 87 |
| Telephone | | 33.3% | 54 |
| In person | | 79.6% | 129 |
| Blog post | | 3.1% | 5 |
| Other, please specify... | | 15.4% | 25 |
| | | Total Responses | 162 |

13. As a Block Watch Captain / Co-Captain, how do you communicate with the members of your group? (Other, please specify...)

| # | Response |
|----|--|
| 1. | Post info in Clubhouse |
| 2. | |
| 3. | Notices that I create and distribute. |
| 4. | My daughter and I hand deliver notices or invitations to our participants mailboxes. |
| 5. | I dont. |

| | |
|-----|--|
| 6. | Becoming harder to communicate d/t me only being able to speak English |
| 7. | However necessary |
| 8. | We do not have a younger group of owners, consequently electronic communcation is not availabe to everyone. Consequently I post notices. |
| 9. | blockwatch paper products |
| 10. | The captain and I have been lax on rebuilding the neighborhood list but will do so soon. |
| 11. | notices |
| 12. | by talking with neighbors as we meet in the neighborhood |
| 13. | used to deliver the Block Watch news letter |
| 14. | Block Watch news letter |
| 15. | Drop newsletter off to mailboxes and put notices in mailboxes when we need to update the email list. |
| 16. | hand deliver newsletters and postings on communal bulletin board |
| 17. | Dropping off notes in mailboxes (and/or in person) |
| 18. | Facebook page |
| 19. | I try to go door to door distributing notices/ Crime watch. |
| 20. | |
| 21. | I do like taking the Newsletter door to dor, although I dont get them anymore |
| 22. | Notes in mailboxes |
| 23. | Delivery of the news letters that come out 2 or 3 times a year....Very important. |
| 24. | Delivery of notices in person |
| 25. | Verbally and by written communication |

14. What is your biggest challenge in communicating with your Block Watch group members?

| Response | Chart | Percentage | Count |
|--------------------------|---|------------------------|------------|
| Language |  | 32.7% | 49 |
| Time |  | 36.0% | 54 |
| Technology |  | 4.7% | 7 |
| Other, please specify... |  | 26.7% | 40 |
| | | Total Responses | 150 |

14. What is your biggest challenge in communicating with your Block Watch group members? (Other, please specify...)

| # | Response |
|-----|---|
| 1. | Also, many residents are away for months at a time |
| 2. | No challenge. |
| 3. | no issues with communication |
| 4. | Not sure what to talk to them about. They all seem to get your emails from your mailing list. |
| 5. | No challenge |
| 6. | No challenge just sometimes just little response. |
| 7. | No challenge |
| 8. | Most aren't interested and dont see the point in this program |
| 9. | Getting new neighbours to provide their info - language, privacy issues |
| 10. | No problems |
| 11. | None really. |
| 12. | No challenge yet and email will likely be our method of choice. |
| 13. | irregular time at home and difficult to get in touch |
| 14. | Neighbors are constantly moving and require time to update list. |
| 15. | none |
| 16. | More cooperation from residents. |
| 17. | not really a challenge |
| 18. | lack of interst by those signed up. Every year @ our AGM I take infirmation hoping for more to sign up, but no luck |
| 19. | Having more information to share would give more reason to communicate |
| 20. | No specific reason to contact my group. |
| 21. | Doesn't seem to be much of an interest plus sometimes language is a barrier |
| 22. | None |
| 23. | The general attitude of the immigrants from China is an "I don't care attitude". This is something I cannot change. |
| 24. | None |
| 25. | not get many feedback |
| 26. | Everyone is busy if there is no problemslife goes on |
| 27. | Too many people are not on email |
| 28. | some people dont open the door as most of them are orientals |

| | |
|-----|--|
| 29. | Must go door to door |
| 30. | Finding members at home. Especially with the newer, large houses, it is hard to tell when the residents are at home or if they have gone on an extended holiday. They tend to disappear inside the building, even if they are around on a regular basis. |
| 31. | health |
| 32. | Time |
| 33. | Nowadays, people are getting busier than before. They need more time to chase after new technology instead of talking face to face. Besides, people treat other person in a 'cool' way, i.e. seldom greet and talk to each others! |
| 34. | It isn't a challenge |
| 35. | They all speak English. The non-speakers are non-Block Watch people. |
| 36. | See below. |
| 37. | people will not even come to the door and you hear the door bell they are home, & no english |
| 38. | Some don't respond by either email or directly delivering them information |
| 39. | "Memeber" numbers have decreased dramatically |

Comments:

The 43 response(s) to this question can be found in the appendix.

15. Would you be interested in receiving training on the use of Social Media including creating a blog for your Block Watch group and using tools such as Twitter?

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Yes |  | 21.0% | 34 |
| No |  | 48.8% | 79 |
| Unsure |  | 30.2% | 49 |
| | | Total Responses | 162 |

16. Would you be interested in participating as a member of a 'Block Watch Advisory Committee' to assist and advise the Richmond RCMP, Crime Prevention Unit / City of Richmond, on the future direction of the Block Watch program?

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Yes |  | 29.6% | 47 |
| No |  | 70.4% | 112 |
| | | Total Responses | 159 |

Do you have unique or specialized skills or qualifications that would be beneficial to such an advisory group? If so, what please provide details:

The 26 response(s) to this question can be found in the appendix.



Would you be willing to provide your personal contact information such as name, phone, and email address so an application may be sent to you?

| Response | Chart | Percentage | Count |
|----------|---|------------------------|-----------|
| Yes |  | 93.5% | 43 |
| No |  | 6.5% | 3 |
| | | Total Responses | 46 |

Please enter your name, phone, and email address:

The 38 response(s) to this question can be found in the appendix.



17. Do you have specific suggestions on how we might increase the number of people engaged in Block Watch in Richmond?

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Yes |  | 29.7% | 46 |
| No |  | 70.3% | 109 |
| | | Total Responses | 155 |

Please enter the suggestions you have that might increase the number of people engaged in Block Watch in Richmond:

The 44 response(s) to this question can be found in the appendix.

18. Are there changes you would like to see made to the Block Watch program?

| Response | Chart | Percentage | Count |
|------------------------|---|------------|------------|
| Yes |  | 34.7% | 52 |
| No |  | 65.3% | 98 |
| Total Responses | | | 150 |






Comments:

The 60 response(s) to this question can be found in the appendix.

19. If you have any other comments or suggestions regarding the Richmond Block Watch program at this time, please add them here:

The 33 response(s) to this question can be found in the appendix.

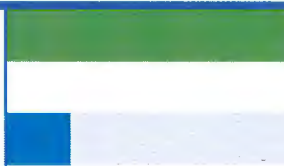
What is your age group?

| Response | Chart | Percentage | Count |
|------------------------|---|------------|------------|
| 29 years and younger |  | 1.9% | 3 |
| 30 to 39 years |  | 3.1% | 5 |
| 40 to 49 years |  | 16.0% | 26 |
| 50 to 59 years |  | 27.2% | 44 |
| 60 years and over |  | 51.9% | 84 |
| Total Responses | | | 162 |

What is your gender?

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Female |  | 53.5% | 85 |
| Male | | 46.5% | 74 |
| | | Total Responses | 159 |

What is the primary language spoken at home?

| Response | Chart | Percentage | Count |
|--------------------------|---|------------------------|------------|
| English |  | 81.5% | 132 |
| French | | 0.0% | 0 |
| Other, please specify... | | 18.5% | 30 |
| | | Total Responses | 162 |

What is the primary language spoken at home? (Other, please specify...)

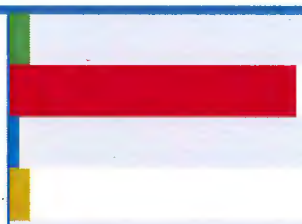
| # | Response |
|-----|---------------------------------|
| 1. | Cantonese |
| 2. | Cantonese |
| 3. | Cantonese |
| 4. | Cantonese |
| 5. | Chinese |
| 6. | Chinese |
| 7. | Chinese |
| 8. | Chinese |
| 9. | Cantonese |
| 10. | Cantonese |
| 11. | English and Chinese |
| 12. | Chinese / English |
| 13. | English, Cantonese and mandarin |
| 14. | Madarian |
| 15. | cantonese |
| 16. | Cantonese |

| |
|---|
| 17. German |
| 18. Filipino |
| 19. mandarin, cantonese and Shanghainese (all chinese) |
| 20. Mandarin |
| 21. English and Cantonese |
| 22. Chinese |
| 23. kuchi |
| 24. English and Chinese |
| 25. cantonese |
| 26. Filipino |
| 27. Cantonese |
| 28. Cantonese |
| 29. Mandarin |
| 30. Cantonese |



Do you own or rent? (optional)

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Own |  | 96.2% | 154 |
| Rent | | 1.9% | 3 |
| Other | | 1.9% | 3 |
| | | Total Responses | 160 |

What is your marital status? (optional)

| Response | Chart | Percentage | Count |
|--------------------|---|------------------------|------------|
| Single |  | 6.3% | 10 |
| Married/Common Law | | 84.8% | 134 |
| Widowed | | 3.2% | 5 |
| Divorced | | 5.1% | 8 |
| Separated | | 0.6% | 1 |
| | | Total Responses | 158 |

Do you have any children? (optional)

| Response | Chart | Percentage | Count |
|----------|---|------------------------|------------|
| Yes |  | 76.5% | 114 |
| No |  | 23.5% | 35 |
| | | Total Responses | 149 |

Appendix

5. Does your Block Watch group have an annual Block Watch party or meeting?

|Comments

| # | Response |
|-----|---|
| 1. | Annual Summer bbq |
| 2. | We get together informally twice a year |
| 3. | A summer party and we invite everyone in the neighbourhood. |
| 4. | I try to hold a block bbq so that neighbours may socialize and be comfortable communicating with each other. |
| 5. | We have a summer block party every year. |
| 6. | We provide Block Watch information during our AGM. |
| 7. | We have a block party/potluck dinner |
| 8. | <p>Together with the other 3 Block Watch captains in my area, we organize a block party every years for 113 households. We have applied for and received a small grant for Richmond Small Grants to hole these parties for the last two years (two parties). We did this to try and stimulate community spirit in our area, where many people just get home, enter their garages and never associate with each other. It has been a successful venture, attended by over 110 people each year.</p> <p>We have also been supported by Starbucks and Save On Foods in hosting these events.</p> |
| 9. | We have held block parties for the past two years. They were both well attended and we had good feed back from those that attended. In many cases it was the first opportunity for neighbors to meet. |
| 10. | Roughly a quarterly lunch gathering is arranged. The number of participants varies from 10 to 20. |
| 11. | We have a neighbourhood party in our culdesac every summer. |
| 12. | Last summer was our first party in 10 years. Well attended and everyone seemed to enjoy it. I obtained some pamphlets, window stickers and two constables stopped my which was a huge hit with the kids. |
| 13. | End of August we get together and have a Block party (Hayashi Bashi) Out of the 40 houses in the court about 20 families join in. We have had this event going for 30 years. In the spring we get a block Garage Sale for those who are interested to join in. |
| 14. | We hold an annual summer party in the cul-de-sac and we will discuss some Block Watch issues. The main point of the annual get together is an opportunity for all the neighbours to get to know each other better so that we can identify "strangers" who don't "belong" in the neighbourhood. I am the main organizer and we have been doing this for over 15 years |
| 15. | We have been fortunate to receive the Blockwatch Grant of 75\$ for the past two years and that has helped us to host a street party and barbeque for residents in our Blockwatch area. |

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| | We were pleased to have RCMP Auxiliary Officers attend both of these meetings and they spoke to residents about security and about identity theft. Very good presentations and great events. Over the 30 years that we have lived in this neighbourhood we have had several street parties and found them very helpful for creating a sense of community. |
| 16. | We have been doing a potluck barbecue for years and we always get a good turnout. It takes about a total of three hours to organize and makes a huge difference for developing a cohesive neighbourhood. |
| 17. | We organized mega yard sales and annual meet up yearly. |
| 18. | our block parties are well attended |
| 19. | We try to combine our blockwatch meeting with our strata AGM. |

6. Are you interested in hosting a Block Watch party or meeting? | Comments, issues, or suggestions:

| # | Response |
|----|--|
| 1. | We had our inaugural meeting last year. I am thinking that another one (i.e., annually) would be a good idea and am waiting until later March when the weather is hopefully better and I am less busy. |
| 2. | We do have an annual outdoor Summer Party which could include additional Block Watch information as a handout(s). We do not have a common meeting room. It would be helpful to know what type of information might be presented at a BW Party to determine if hall rental is an option. |
| 3. | I hosted a blockwatch party barbeque in the summer a few years ago and everyone had a great time. Maybe it is time to do it again... |
| 4. | We used to have a Block Party on an annual basis but, I lost enthusiasm for it and need to revive it. A Block gathering does require some work and I became tired. |
| 5. | would like to have more idea to run these meetings |
| 6. | I have had issues with getting those new to the neighborhood interested. Most are very wary of giving any contact information even just an email address or phone #. |
| 7. | The persons in my group have been residents here for several years. We communicate if we see anything unusual happening in our area. |
| 8. | Having a constable visiting our area will be an asset as in the Hamilton area of Richmond is neglected. |
| 9. | We are in a townhouse complex. Our Strata general meetings are attended by 5 of 65 owners. Apathy is high - has been for years AND its reflected in the same proportion regarding the blockwatch program. People just don't have time, are too stressed out about their lives to take on any extras! Sad, but that is the state of affairs we live in today. So a party or meeting probably wouldn't amount to much. |

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| 10. | Our summer block party is hosted by different people every year. This keeps everyone involved |
| 11. | people are busy with work, speak different languages I would not like to host a meeting for that reason |
| 12. | Our block has an annual block party. It was formerly hosted by Block Watch captains (by chance) and is now hosted by others. |
| 13. | We have, like most condo's, quite a mixed bag of individuals and ages. We have trouble getting people to our AGM's when their \$\$ are being spent and still generates no concern. I constantly post Security Bulletins from your offices and also notices we make up. We talk to individuals about Security and let them know what they can do if they are interested. In this building I cannot see that a security meeting would generate any interest. |
| 14. | Any suggestions about how to organize a Block Watch party? What have other neighbourhoods done? Looking for any ideas please. IF given enough notice, would Block Watch be able to send any representatives? |
| 15. | At one time we used to have an annual garage sale and BBQ. When the participants dwindled to us and one other neighbor we stopped organizing them. It would be great to hear from other captains or areas where meetings/gatherings have worked or not. Perhaps we could have one of the captain/co-captain meetings dedicated to stories of success and failures of putting together these types of events. |
| 16. | Would this be for just my neighbours? |
| 17. | We hope to hold another event this summer, to continue supporting our goal. While this is a social venture, we started it for safety reasons in order to get people to establish relationships with their neighbours to help out in case of any break-ins, etc. to notify the police (as opposed to turning a blind eye). |
| 18. | We are considering a BW party in the spring. |
| 19. | done in 2014 and 2015 with the neighboring blockwatch |
| 20. | We have quarterly gatherings already. However, some neighbours are always not available. Some neighbours may only have the young and elderly members living in the house and not convenient to participate. |
| 21. | It's great to get the updates and attend the information sessions. Our neighborhood has changed greatly in 15 years. Not many neighbors actually answer the door now. I know that the information doc's come during the year. If you could let us know, again (sorry) where we will be able to pick up the printed materials and I will put through mail slots. email =Leahy66@Shaw.ca |
| 22. | We had one presentation by RCMP and it was well received. |
| 23. | We have a pretty active Block Watch group as we are constantly emailing our Block Watch members any information that we come across. Not only about our neighbourhood, but also about being aware of telephone fraud, emails with viruses.....etc. |
| 24. | I speak English only and very few of the members do. |

| | |
|-----|---|
| 25. | security devices well lighted surroundings familiarization with neighbors |
| 26. | Guidelines and presentation materials will assist me for hosting a block watch party meeting with the residents in my townhouse complex. |
| 27. | I need some ideas and information to show me how to host this kind of party |
| 28. | not sure about the outcome... |
| 29. | Cost would be the deciding factor |
| 30. | We had one two years ago but complex politics made it difficult to schedule one this year. I hope to hold one in the summer. |
| 31. | suggest to put a police station in Hamilton area, as this community is growing the population |
| 32. | Hope to hold another pot luck this summer. |
| 33. | Good time Block watch party is for our Hayashi get together at the end of August |
| 34. | I have had parties in the past, the last 10 years people are uninterested. Many new people not wanting to be social. Perhaps it is a language barrier, unfamiliar with that type of neighbourly connections. It seems a lot of work if people are not wanting the end result and unwilling to contribute. Sad. |
| 35. | Our co-captain and I had a block watch party at our nearby park last summer. We invited our community RCMP to give us a talk on 'Safety' concerns. He had been very resourceful and brought along pamphlets with informations that benefits especially several new immigrant households. Suggestions for neighbours to leave some lights on and if possible to ask someone to pick up loose flyers if they go on vacations were being emphasized . |
| 36. | My Neighbors do not seem to care at all. I tried to get them involved to volunteer or participate. About 80% of my neighbors are from China and they do not help out or care at all! I still continue to give back to the community because safety and security is important to me and my family. |
| 37. | will like get some idea and suggestion how to host one, and what format. We talk about it, but find it difficult to find a common time suitable for everyone. |
| 38. | we talk on the street |
| 39. | For the past 5 years our block watch presence has changed. I was the co captain and Phil Brown was our captain. Phil passed away and I tried to get someone else to step up and was unsuccessful. Since that time I no longer keep in touch with half of our original group |

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| <p>because their homes are not visible to the people in my section. Unfortunately no one on the street that Phil lived on was willing to keep an eye out so we have only continued with the group on my street. We are able to keep our eyes open and observe what's going on in our area. I forward all communications from you to this group and to one member on the other street who said he would forward it on to the people in Phil's section.</p> |
| <p>40. When I first got involved in Block Watch, I was co-captain with another neighbour. We hosted two Dessert Potluck Socials at two different homes to raise awareness of Block Watch and to increase membership. Within one year, BW membership increased from 36 to 84!</p> |
| <p>41. It is quite difficult to even gather updated demographic information considering the language issue and absentee residents let alone attempt to hold a meeting. Good communication does exist between about a dozen residents over the length of the Block.</p> |
| <p>42. I think Block Watch is very effective. If there is crime, neighbours will talk to each other because they know the program is in place. According to the newspaper, the Politicians at City Hall dont even know who is running the program.. You might invite them to the next meeting in their Council Chambers.</p> |
| <p>43. We tried to host a block watch party but people said they were too busy.</p> |
| <p>44. We are in the process of organising a BW party this year</p> |
| <p>45. The Block Watch office is always helpful,. The personnel is excellent and they are all a credit to our community. Keep up the good work.</p> |
| <p>46. i would like to hold a meeting with all the members at probably the community centre and invite all the people in our neighbourhood. I also let people in my neighbourhood to let me know if they are going away to let me know so that i can pick up their mail and newspapers. I usually walk in my neighbourhood and question if i see a truck or delivery? that way i know my area is safe, for all.I like to welcome new owners when the old ones have left.</p> |
| <p>47. Many are not around at the same time.</p> |
| <p>48. We tried to do this a few times and attendance was very low.</p> |
| <p>49. I think there should be meetings so people get to know a little about their neighbours</p> |
| <p>50. Looking forward to hosting another Blockwatch Street Party this year. We would also be interested in helping roll out an approved communication app. to assist in the timely notification of residents, and that works best for the Police. We want to roll this out once and do it right. We are interested in having a block meeting at the West Richmond Community Centre to better prepare our Blockwatch group to respond to a disaster or emergency situation that best meets the needs of residents, police and fire emergency responders.</p> |
| <p>51. Block Watch is part of the Membership Committee at Meadow Walk Housing Coop. I will ask them if they would like to help me to host a Block Watch party or meeting. I would need help because of my health so they would have to back me up. It might be nice to have another Block Watch group join us, as well. Sharing info and experiences might help us group and learn with a Richmond RCMP Crime Prevention Unit member to oversee the</p> |

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| | party or meeting. |
| 52. | Owners don't seem to like to get tog. with their neighbours. |
| 53. | <p>Our model works well and is very easy:</p> <p>Send out e-mail and drop off invitations at everyone's door. If people are home, I talk to them for a bit so this is the longest part of the organizing. They need to feel welcome.</p> <p>I put out some tables for putting the food on, a barbecue and put some chairs in our front yard. A neighbour brings one more table and sometimes a second barbecue. I supply napkins, non-alcoholic punch, mustard, mayonaise and ketchup.</p> <p>Neighbours bring their own plates, cups, cutlery, chairs, something to barbecue for themselves and something to share with others. (it always works out that it is a good variety without having to assign people to bring certain things.)</p> <p>It doesn't matter how many people come because they are all bringing their own things. We always have a good turnout, even when I did it at the last minute and only gave three days notice! (I don't put out the invitation until I see a good long term weather forecast)</p> <p>I could forward you our invitation if that would help others. It is very basic but it works.</p> |
| 54. | I'm interested in doing so in order to know and recognized the faces of the members/participants. |
| 55. | we did have held a party once for our whole block around the Smith/McColl when we set up the Block Watch system |
| 56. | most likely the party will be August or September |
| 57. | would like to have one in the cul de sac with someone from the RCMP there to answer questions in the summer |
| 58. | <p>I don't actively try to get newcomers involved because they either don't live in their new house or they can't speak English. They probably all have home alarms. What I do is introduce myself and take their names. I was able to show one lady how to remove dead rhodo blossoms. I keep in touch with everyone else on the street, giving them updates on the new houses etc. Sometime, someone will contact me with a concern and I will pass it on to the others. People tell me when they are going away and when they'll return. I look after mail and papers if it's wanted. We also keep an eye on each others' places.</p> |

If applicable, are there additional concerns in your neighborhood from the past 12 months? |

| # | Response |
|----|---|
| 1. | SPEEDING VEHICLES; LARGE EMPTY HOMES; NON-ENGLISH SPEAKING RESIDENTS WHO DON'T WISH TO SOCIALIZE. |
| 2. | CAR BREAK INS |
| 3. | Lots of break ins |
| 4. | As noted above, I often am spoken to about barking dogs and unsightly construction sites. I direct folks to report their concerns directly to the city but, many are resistant to do that |

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| | and hope I will express their concerns for them. Car break ins are the most common crime on our block that I am aware of. |
| 5. | Police is not respond our concern |
| 6. | Mail and identity theft |
| 7. | Too much construction - perfectly good houses are always being torn down and the trucks, noise, mud etc are awful! |
| 8. | Empty homes. |
| 9. | Not that I am aware of. |
| 10. | None |
| 11. | None. |
| 12. | Fortunately, we seem to have a fairly safe block with neighbours looking out for each other |
| 13. | No |
| 14. | property damage from raccoons and chafer beetles. |
| 15. | There are more break ins in the last 12 months. |
| 16. | Speeding, I know it is a safety issue. Also, grow oops are not enforced to close down. I know there are limited resources for the RCMP. |
| 17. | No |
| 18. | PARKING VIOLATIONS |
| 19. | Several vehicle break ins noted. |
| 20. | Illegal dumping garbage. |
| 21. | There seems to be numerous youth and non residents walking through our complex. Unfortunately, we do not have a DO NOT TRESPASS sign and nothing can be done about it. Only Private property. It is unsure if they like to walk around the complex or are casing it out. Due to the numerous thefts in the pass months, I strongly believe it is the latter. |
| 22. | Break in and driving speed limit |
| 23. | Residents are still not so care about keeping doors and gate closing on in and out of buildings. |
| 24. | High School kids walking through the cul de sac, minor vandalism. |
| 25. | Speeding |
| 26. | no |
| 27. | Issue with some tree roots, but not a block watch issue. |
| 28. | neighbours being threatened, car set on fire |
| 29. | A considerable increase in crime of vehicle B&E and bikes stolen. |

| | |
|-----|---|
| 30. | My Neighbors just do not care at all. |
| 31. | B&E, strangers wondering around |
| 32. | Not see any progress to prevent criminal activity |
| 33. | No |
| 34. | The sale of many properties causes insecurity for older property owners. it also attracts thieves wanting to find materials they can sell from demolition and new building sites. |
| 35. | Break ins |
| 36. | none |
| 37. | neighbours cars regularly being vandalized |
| 38. | Need more police patrolling. My house was break/entered last summer, luckily our alarm scared the robber away, nothing was stolen. |
| 39. | The amount of new construction means there are many commercial vehicles (including large trucks) parked on the road (often impeding traffic or reducing visibility) for long periods of time. |
| 40. | <p>The rash of Intruder Break and Enters caused a very high level of concern and anxiety. Other than that our specific community is relatively quiet.</p> <p>We feel there is much more information we should be getting. We are not notified of thefts from auto or assaults. We would like to be notified of these as we live in a residential community where we do keep an eye on the street. We are a community of relatively long term residents. The only alerts we get seem to get are Break and Enters. We do not appear to receive notices on Attempt Break and Enters.</p> |
| 41. | People are living in fear. Fear of having their front door kicked in at any time! Or other means of breaking in. |
| 42. | Car theft. Breaking into cars. We have six cameras in the parking area and at the front door and back door, but not the entrance/exit doors on the mezzanine - East and West side of the apartment building. What good are these cameras in stopping or hindering a crime!? Does Block Watch or the RCMP even use the recording from the camera to apprehend a criminal? When are our laws going to be better to help or take criminals out of our community? |
| 43. | Drug addiction and mentally ill people living in our complex. Causing grief to their neighbours, the Strata Council, and the police. |
| 44. | The community mail boxes were being broken into and few neighborhood houses were being break in. |
| 45. | <p>Just that we think that someone is coming down our street each night looking for opportunity to steal from cars. My window was wiped by someone before I got out in the morning to look inside the car.</p> <p>rumour circulating that there is a gang living in the neighbourhood that is big into property crime</p> |

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| 46. | No. |
| 47. | Many people do not respect the privacy of our complex and have broken our gates, smashed our lights, and climbed over our fence if they can't get a gate open. |
| 48. | We have a small park and a large cu de sac parking (can park 12--14 cars) people park cars, then another park cars 5 minute transaction in park and then they leave, or they drink in park, Agassiz Park |

8. What is your primary motivation for being involved in Block Watch? |

| # | Response |
|-----|--|
| 1. | After a break-in at our home, we wanted to organize neighbours. We moved here from a Vancouver neighborhood watch area and it was great. I knew none of my neighbours here because so many don't speak English, are absentee owners in HongKong etc. Far too many large empty homes. It was the English speaking neighbours only who responded, despite my efforts to offer all material in Cantonese & Mandarin, and I even brought an interpreter to the first meeting. . I managed to get about 14 families that were interested, and I am so glad I did. Unfortunately, the majority of Chinese residents who had some English just wouldn't answer their doors, and didn't respond to the invitation. So I do my best in a bad situation. |
| 2. | Make complex safer, get to know neighbors better, build community |
| 3. | To be aware of what is happening in the neighbourhood. |
| 4. | To keep our Community safer |
| 5. | LESS BREAK INS--ESPECIALLY CARS |
| 6. | To prevent crime in our neighborhood |
| 7. | It's helpful to know where concerns are most prevalent and most owners appreciate the small reduction in their Insurance. |
| 8. | To get away from isolationism and have residents knowing and trusting their neighbours and the neighbourhood and to know they can and should be on the lookout for activity that is detrimental to the neighbourhood |
| 9. | Neighborhood Safety, Home Insurance Discount |
| 10. | Get to know my neighbours and to make it a better neighbourhood. |
| 11. | To know my neighbours and support neighbours knowing each other to create a friendly place to live. |
| 12. | crime reduction |
| 13. | Build community involvement |
| 14. | Get to know the neighbors . |
| 15. | My family's security |
| 16. | I was asked by an older neighbour who had done this for years to take over. I believe in |

| | |
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| | being involved and assisting to keeping our community safe for my family and all other families. |
| 17. | Keep the neighborhood safe |
| 18. | To keep our neighbourhood safe and clean and to show the kids how to respect their neighbours. |
| 19. | To work together with our neighbours to protect each other from any possible criminal activity. |
| 20. | There was an attempted car theft on our street. The neighbours surrounded the vehicle and kept the thief inside the car until RCMP showed. It took about 20mins for the first patrol car to show. |
| 21. | <p>My home was broken into in 1994 so I went door to door to talk to my neighbours about it. Someone mentioned Block Watch so I called & joined. I think knowledge is power...its a good idea to keep everyone informed about the types of crime & how to prevent it. Recently, we've had a lot of car break-ins...mostly unlocked cars...so now we are all careful about locking our doors.</p> <p>So my primary motivation...to prevent further crime.</p> |
| 22. | The old man dies and before he died he asked me if I could take over. Otherwise I am not motivated at all to do this. |
| 23. | I like to know my neighbours |
| 24. | To prevent our homes being burgled |
| 25. | There were 5 break-ins in the neighbourhood prior to our Block Watch Programme. Luckily there were none so far after our set up. I wish our neighbours to know each other and watch over each other's back. There is really nothing as good as a close-knit neighbourhood to deter thieves. I am grateful to the RCMP and our neighbours for making our Programme such a success ! |
| 26. | To have neighbors look out for each others property. To have neighbors know each other. |
| 27. | Community building and ensuring a safe neighbourhood |
| 28. | Being on the lookout for my neighbours and years ago I was block parent watch which I think should be brought back as parents do not want children to walk to school but it seems everyone needs exercise not exercise their vehicles. |
| 29. | reduce house insurance |
| 30. | I live in a condo complex and would like residents to be more engaged and observant in reporting suspicious activity. I find that most residents rely too much on the Building Manager to alleviate issues or think that someone else will report crime. I am motivated to spread the word about Block Watch and having more people in the complex aware of their surroundings, including the common areas of the complex, not just their unit. |
| 31. | HELP KEEP THE COMMUNITY SAFE |
| 32. | I believe it is good to have the Block Watch program in the area. Every house on our street |

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| | participates so I think all the residents believe this too, in differing degrees. This is something I can do for our street, so I do it. |
| 33. | I want to know my neighbors(the ones who can understand the language). No problems |
| 34. | Encourage resident communication. |
| 35. | To keep our neighbors safe |
| 36. | Protecting houses and property |
| 37. | This is my home and the majority of owners are my friends. I think it is very important that the owners in this building be aware that there is crime happening out there, close by, that will affect them. Besides what we have done to tighten up our security all owners need to be involved in keeping this building and this area safe. |
| 38. | Keep my neighbourhood safe and get to know my neighbours. |
| 39. | Creating community and knowing your neighbours |
| 40. | Being involved in Block Watch made sense since I also am on the strata council. |
| 41. | To give back to the community. |
| 42. | Many break-ins in neighbourhood. |
| 43. | To get to know who my neighbours are and have a safe and crime free block. |
| 44. | Our house had an attempted burglary....Luckily our alarm system stopped it from becoming serious. Interesting when one is personally affected how important an organization like Block Watch becomes... |
| 45. | The previous BW captain passed their info package to me when they moved out of the neighborhood so I agreed to assist the present captain. |
| 46. | Meet neighbors and reduce property crime e.g. break ins. |
| 47. | neighbourhood harmony |
| 48. | to help in fighting crime in my neighborhood |
| 49. | To get involved with our community, to protect our properties and in the mean time to help others. |
| 50. | To reduce crime in my neighborhood. To get to know the neighbors for safety and social reasons. |
| 51. | To bring awareness to the many members in our co op and to make sure they feel safe |
| 52. | To monitor the neighborhood with the intent of keeping it safe and minimiaing B & E's etc. All of our kids were young then, so there were other reasons such as safety. Now it is for the benefit of our neighborhood and the many new families that have moved in. |
| 53. | I was elected by the neighbour |
| 54. | Helping my community |
| 55. | Feel it is a good way to keep neighborhood safe and involve neighbours watching out for each other. |

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| 56. | Helping the elderly of our complex to be more aware of their surroundings, as they are an easy target. I had several things stolen, was quite upset and decided to do something about it. |
| 57. | Block watch signs and to create an awareness among members |
| 58. | printing and distributing Block Watch Newsletters as well as notices |
| 59. | To help give at least 1 person some relevant information to help stop a property theft or break in. |
| 60. | To improve and ensure we all live in a safe place / area. |
| 61. | Keeping our streets safe, and helping people be aware of the neighbourhood |
| 62. | To stop break-ins and gathering residents together to carry out block watch security measures and activities. |
| 63. | Care about my community and neighbors |
| 64. | To have a safer neighbourhood. |
| 65. | safety |
| 66. | Knowing all or our neighbours and staying involved and knowledgeable about our community. |
| 67. | To ensure that every family work together to keep the area free from break-in. We have been very lucky so far. There were false alarm in the area. Only some of us came out and checked. |
| 68. | Trying to stay updated on activity in the neighbourhood and keeping Owners informed. Block Watch information is also posted on a community bulletin board as well as the activity updates for those who don't sign up for the program. |
| 69. | Appreciate being informed of safety / crime prevention information relevant to Richmond / my neighbourhood. Motivation to get to know my neighbours better. |
| 70. | There were too many houses that have been broke into in my neighborhood. My husband almost ran into the robber when he went to pick up the neighbour's' newspaper. |
| 71. | For reasons of personal safety and safety of our properties, and to make sure that we all keep an eye out for one another. The people in our Block Watch have all been residents on this street for many, many years, some as long as 40-50 years. |
| 72. | Safety of the residence |
| 73. | Neighbourhood safety after I was the victim of B&E |
| 74. | I used to be the co-captain, the captain has moved out to other area and I took that up |
| 75. | I have the time, want to know my neighbours, and the previous block watch captain asked me. |

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| 76. | get more info about our community crime prevention and want to make our community better |
| 77. | keep the neighbourhood safe for our children (and others' children) |
| 78. | To keep our neighbourhood safe. |
| 79. | Safety for Kids & Seniors. |
| 80. | keeping the neighbourhood safer, getting neighbours to look out for each other |
| 81. | To know more crime news happen around my area and connect all neighbours more concern with other party. |
| 82. | to help the neighbourhood and possibly get a discount on home insurance |
| 83. | Keeping our neighborhood crime free |
| 84. | To feel safer |
| 85. | I am retired and need something to do. |
| 86. | To look out for each other. As a Chinese saying " A distant relative is not as crucial as a close neighbour!" |
| 87. | Community awareness |
| 88. | Family Safety and Security. Our mailboxes were broken into 5 times in the past. |
| 89. | watching each others property, and bring awareness to issues, and things we can do to avoid any crimes in the area. |
| 90. | I wanted to help my neighbours learn to better secure their homes. |
| 91. | Security |
| 92. | nobody else too interested |
| 93. | Originally I was more actively involved. Since Phil's death we are not holding any meetings and no one attends your meetings on our behalf. We let each other know when we're away and watch each other's home. It more just being neighborly. |
| 94. | This is my neighbourhood and I would like to help keep it safe ... and to increase a sense of community. The more neighbours know each other the better and the safer. Building a stronger sense of community and being connected increases the likelihood that people will stay rather than move. I believe that BW can be one avenue that Richmond can strengthen its identity, celebrate its diversity and strengthen its bond as a community. I am glad to be part of something bigger than me and positive. |
| 95. | I think it is important that as neighbours we are united in trying to maintain a safe, enjoyable environment and that communicating with as many as possible and showing a visible interest when unknown persons are in the area plays a role. |
| 96. | I WANTED TO KEEP AWARE OF MY COMMUNITY AND PROPERTY CRIME. I WAS A FIRST TIME HOME BUYER. |
| 97. | I outlived the last Block Captain, |

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| | Seriously, I am a long time resident, I know and get along with my neighbors and I am retired, so I have the time where most people are busy with work and kids |
| 98. | Was asked by past captain who moved away |
| 99. | To help to keep our neighbourhood safe. |
| 100. | Safety and community awareness |
| 101. | To create and ensure a safe neighborhood |
| 102. | I work from home and am home a lot Also our home has been broken in to. |
| 103. | Getting to know all your neighbors. |
| 104. | Having lived in Richmond for over 60 years I feel my duty is to "give back" to the community, in any way that I can. |
| 105. | to make sure the residents are all safe from break and enters |
| 106. | Keep the neighbourhood safe and keep the neighbours informed and aware. |
| 107. | A seeming sense on the cul-de-sac that I'm the natural leader, I guess. |
| 108. | To know my neighbours and to volunteer to be active in the community |
| 109. | I care about the safety of our community |
| 110. | community safety of people and property |
| 111. | wanted to detour crime in our neighbourhood, I found that residences joined but the only people with Block watch decals on their home were captain, co-captain, does not help much if they do not participate, need encouragement |
| 112. | To promote safety and well-being by fostering a sense of community. |
| 113. | I want to give back to the community by volunteering. |
| 114. | To create a feeling of friendship and support within our small community - which includes watching each other's property for any dangers. |
| 115. | provide some assistance to our neighbours in case of any "criminal activity" |
| 116. | No one else is prepared to help out. |
| 117. | Our neighbourhood feels very safe and we have very little crime with only the odd break-in. I believe strongly that to continue to keep it that way we all have to watch out for each other and I want to do my part to facilitate that. |
| 118. | Prevent crime, look after our neighbours, get to know our neighbours, sense of community and belonging. Reducing work load for police by preventing crime in the first instance. |
| 119. | To encourage neighbours and teach them how we can as a neighbourhood help to keep our area safe. |
| 120. | I care about my community. I care about my neighbours for their safety, security and protection. |
| 121. | Community Services |

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| 122. | To know the crime issues in our neighbourhood, to know who does not belong, to have a group of neighbours who are watching areas, then we are able to adjust our complex to chase people out (we removed juniper bushes in an area where drug use was rampant). I am also in talks with City of Richmond to clean green space across Kingsbridge as it is a place where drug dealing and use has been rampant. When these drug dealers and users are around our neighbourhood, cars and homes are regularly broken into, items disappear. |
| 123. | <p>If we all work together we can reduce crime and increase a sense of belonging and community for everyone in our neighbourhood.</p> <p>Several years ago I saw someone carrying a big box and looking guilty as they were leaving a house so I took down the license plate and I phoned it in even though I had nothing else to go by. The police managed to arrest the person. It made me realize that if we all keep our eyes open, we are much more likely to see something to help the police ... the police can't be everywhere.</p> |
| 124. | Help the neighbourhood reduce crime and for residents to know and help their neighbours prevent crime. |
| 125. | Want to know more neighbors and being united together so that whenever there are unfamiliar faces or persons around, we can all notice that and being alert. |
| 126. | safety and security of our community. |
| 127. | Safety for kids in the community |
| 128. | helping out each other |
| 129. | Safety and knowing your neighbours |
| 130. | Having awareness in the community about crimes and ways to prevent BNE/ safety around the neighbourhood. |
| 131. | The Frigate Court block parties have been well attended and last year was held on the 18th of July, my 75th. birthday was a wonderful success with great entertainment. This year we will include updating our block participants list again with some new members and our 50th. wedding anniversary. Our motive is to maintain the great neighborhood that we have been fortunate to live in for the last 37 years. |
| 132. | ensure neighbours know each other, people in my neighborhood are very private, I'm trying to interact with them but not much luck. I'm trying to have block party this summer, hopefully it a good turn out. |
| 133. | <p>build community</p> <p>keep an eye on my neighbour's property and hope that they do the same for me</p> |
| 134. | To help my neighbours stay safe |
| 135. | <p>I think it is very important to be aware of what is happening in our neighbourhood. It promotes safety, brings people together looking out for each other. We have a wonderful, stable street. We have lived here almost 42 years and it is still amazing.</p> <p>We have a great police force but a few extra eyes can be very beneficial</p> |

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| 136. | The safety of my neighbourhood. Drug-house. |
| 137. | No one else wants to do it! |
| 138. | Inherited this from an RCMP member that used to live here but moved away. Not a huge time commitment so I have carried on. |
| 139. | I want all our residents to feel safe and secure in their homes and on our common property. |
| 140. | As I have been involving as a Co-Captain Block Watch for about 18 years, I know the old and the new Block Watch team members well. From time to time, I assist the Block Watch Captain to update the Block Watch list. My primary motivation is to volunteer myself doing something good for my neighbourhood. |
| 141. | To know my neighbours. To try and keep them informed about the neighbourhood and how to be safe and secure. |
| 142. | creating awareness of what is going on in that park |
| 143. | To ensure a safe and secure community to live in. |

14. What is your biggest challenge in communicating with your Block Watch group members? | Comments:

| # | Response |
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| 1. | See my previous responses about large empty houses. |
| 2. | Some residents do not have email so are not reached that way or through our own blog. We ensure they are contacted directly as required. A few residents do not speak English as a first language. Our blog allows them a translation option. |
| 3. | I try to send an email on a regular basis about a pertinent concern so it keeps BW in the recent memory that it is still active and to keep up neighbourhood awareness. |
| 4. | Language continues to be a barrier and also I perceive a suspicion about the program at times. With our last updated list, I was pleased to have one family happily join blockwatch because they had heard about it at their ESL class. It is also very time-consuming to try to catch folks at home to update the Block list but, I am always glad to have taken the time when I get to meet everyone. |
| 5. | Because of language most are very standoffish |
| 6. | Some neighbours like the idea of a block watch but do become complacent as not much has happened in our area. |

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| 7. | After 20+ years I am tired of going door to door so I prefer email communications but many of my members have not given me their email addresses & I can't be bothered asking again. |
| 8. | Many of my block watch people have moved and new neighbors don't speak English |
| 9. | I speak English, and am fluent in Cantonese and Mandarin. With the diversity of residents, it is difficult to properly explain Block Watch if I am not using their native tongue. Time is also an issue. We rely on digital communication because it is difficult to arrange a meeting with all members. |
| 10. | There are some people on our street whose first language is not English. However, they make the effort to understand what is going on in English with me or via their children. |
| 11. | Some unilingual Chinese recent immigrant residents who are friendly and interested, but there are communication difficulties. |
| 12. | I have owners who will translate notices for the mostly (21%) of oriental owners in the building. This seems to work. |
| 13. | None |
| 14. | We have a wonderful neighbourhood with almost everyone knowing each other so aside from a couple of esl homes we have no problem communicating. |
| 15. | Multinational community, so many people don't even open their doors. |
| 16. | In the past few years, there have been far too many changes in ownership of neighbour properties. Also, some properties have been left vacant for extended period of time and is vulnerable to crime. |
| 17. | It is difficult to get hold of our members. |
| 18. | I work full time.. |
| 19. | Several neighbours do not speak English well. |
| 20. | Some of the neighborhood is not showing interested or tenant doesn't care. |
| 21. | Since the introduction of sending email instead of delivering hard copy of Block Watch newspaper, there are less opportunity for me to talk to the block member. |
| 22. | I also send the Alerts to friend in Sharon Gardens. They haven't been successful in setting up a program, but she sends it on to interested parties |
| 23. | <p>Members have expressed that they would like to have more information on crime prevention, neighbourhood issues, etc. shared at meetings, but I have limited information to give them.</p> <p>Having specific information to share / meeting outlines with resources would make meetings more useful and therefore more likely to occur.</p> <p>Possible ideas:</p> |

- Defining suspicious activities - when should you call the non-emergency line?
- Ten things you should do in {season} to prevent crime in your neighbourhood
- {Current issue} in Richmond - being aware and how to be part of the solution

Some of these I can give basic guidance on for one-on-one questions, but without an authoritative reference it is difficult to try to run a meeting around a topic.

A display board on a given topic might also be a good resource to encourage drop-by style meetings of a more informal nature.

Being able to book a speaker (even if only once / year / group) would motivate people to be involved.

Also - although it is great that emails with newsletters, etc. are sent directly to participants, it reduces the number of reasons to see people / be in touch.

24. I haven't had any reason to contact my group. I am hoping for directions in this aspect of being a BW captain. What more can I do or should be doing to keep the interest of the home owners. To be honest I am lost re: my duties as a captain.
25. There is no challenge in communicating with my neighbours. I am a person who is out and about and always have time to talk to my neighbours and help them in any way. Hayashi is the old style of neighbourhood that Richmond was like 20 years ago.
26. Is possible have ID for block watch captain. Sometime when I visits the home owners have difficulty to explain my position.
27. It may be time for a new member with computer skills to take over.
28. a couple families with young children are easier to contact, as they are usually at home, others away on the weekend or not around too often.
29. It would be great to have a secure online website that our BC neighbourhood could monitor for updates from the RCMP as well as updates of questions, suggestions, or concerns. BW members could post on this site as well ... to increase activity/engagement.
30. People don't take crime seriously, so there is crime of opportunity with thief from unlocked house and car doors
31. Definitely for some it is a language issue and others are renters and seem indifferent.
32. We recently went around the neighbourhood and updated our Blockwatch list and introduced ourselves to all the new people. We managed to get most people to sign up for the emails from your office so I don't feel that we also need to be contacting them on a regular basis. If they have any questions or concerns they can call us or talk to us when they see us around the neighbourhood. Creating a blog or a Twitter account (as referenced in the next question) would be a waste of time as I don't believe anyone would take the time to read them and it would be a duplication of the information they could get directly from the Blockwatch office.
33. Would it be possible to break up the Block Watch group meetings by divisions so that there are fewer attendees? For example, Zones one and two, then zones three and four, etc.. that

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| | way, sorry, it's more work for you but fewer people attending and then there would be more time for questions (more people could ask their questions before the close of the meeting) and input. Thank you. |
| 34. | I use neighbours as translators if we have new people that speak another language. I go with them. |
| 35. | not easy to bump in each other; sometimes we just have had a few words when walking around after dinner |
| 36. | language also, some residents on the streets just don't care to get involved. |
| 37. | We don't have any challenges at this time. |
| 38. | language as well I really don't have the time but only 2 of us stepped up to do it. |
| 39. | Older group - not having email accessibility. Low interest for Block Watch Program. |
| 40. | Language AND technology |
| 41. | Take very long time to communicate with some of the new group members while they are out of town for quite a long time. |
| 42. | I assume it's language as several new neighbours do not answer the door. Does anyone live there? |
| 43. | Our Block was one level bungalows from 1955 to late 1980's. Now families have moved on and there are 8 mansions in their place, with electric gates. Very unwelcoming coupled with language difficulties. |

Do you have unique or specialized skills or qualifications that would be beneficial to such an advisory group? If so, what please provide details: |

| # | Response |
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| 1. | I am a clinical psychologist and my husband is a retired business executive, well-used to chairing groups, consulting, etc. |
| 2. | Training background Security guard experience Worked with loss prevention departments |
| 3. | Management and problem solving |
| 4. | I'm a professional photographer and video producer |
| 5. | I am familiar with social media; I do a lot of work with homeowners as a Realtor so I am in and out of a lot of houses. I have pretty good communications skills. I have also have security clearance to act as a volunteer for the city of Richmond (criminal background checks) etc... |

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| 6. | sitting on government's committee for drug, youths and gangs. Advisory board of Burnaby Custody Center |
| 7. | Journalism, communications and PR |
| 8. | Retired superintendent of schools for Burnaby Member of City of Richmond senior advisory committee Extensive education and experience |
| 9. | My native language is English, but I am also fluent in Cantonese and Mandarin |
| 10. | Media skills, management skills, community organizing experience. |
| 11. | My smile. :) |
| 12. | I'm a retired RN with many committees in my background. I have a knack for detail and enjoy problem solving. |
| 13. | I may be in a different demographic than many Captains/Co-Captains, as I am 32 years old. Possibly relevant, I have also lived in Richmond my entire life. Professionally, I have experience with communications, social media, and community building. I have worked extensively with young adults, and with industrial engagement. I am currently serving on our departmental safety committee. |
| 14. | Very much involved as a RCMP volunteer and now as a CRT volunteer too |
| 15. | Nothing unique. Average communication skills, I enjoy working on a team, and would be interested identifying opportunities to improve the block watch experience for my neighbours without becoming obtrusive. |
| 16. | I have been a volunteer in Richmond for over 30 years, The Gateway, Chair at Steveston Museum, Chair at London Farm and Director at Steveston Community Centre. |
| 17. | I am a an Electrical Engineer, not sure how that will benefit the group. |
| 18. | scout leader for 20years, involved in planning and training as well. Heart and Stroke foundation caves volunteer. training on emergency preparedness First respondent training at work place but not very good with the computer applications. (too much 'emails already) sometimes, I cant respond to them immediately. or ignored altogether) so for the following question, I need to know how much time will be involved.. so I am skipping that question. |

19. -former A/Cst with Richmond RCMP

-CPTED trained

-previously employed by City of Richmond Emergency Management Office. Familiar with CityWatch system which is used to send crime alerts and newsletters.

20. I have lived in Richmond since 2007 and have been a district administrator in the Richmond School District since 1996. I have been a BW captain for almost two years and have helped more than double our membership from 36 to over 80. I have sense of the benefit of BW and the challenge it must have organizationally regarding funding and staffing. BW is connected to public safety and is not directly done by the RCMP ... but by civilians. And therein lies the challenge and tension for the RCMP. BW is not at the core function of the RCMP and yet the public expects BW to be some great program. I would imagine that there is very little in the way of funding from the operational budget to support this program.

I have helped organize two potluck socials in the neighbourhood to increase awareness of BW. I am well organized, responsible and trustworthy and reliable. I have helped organize two neighbourhood events through an initiative called Neighbourhood Small Grants ... funding from the Vancouver Foundation and coordinated locally through Richmond Cares, Richmond Gives. Most recently, I chair a neighbourhood committee of 8 and hosted a summer time International Potluck Dinner in our neighbourhood park. About 130 persons attended ... including a community concert band and an Iranian Dance Group. We were also honoured to have Mayor Brodie attend our event. From all accounts, the event was a tremendous success. Click here to view a video slideshow I put together highlighting this event:

<https://www.youtube.com/watch?v=-DgUIB-in-Q>

As a public sector employee and leader, I am able to understand and balance of trying the needs of the community while working within organizational policies and procedures. I am able to navigate the complexities of communication of sensitive issues or topics ... what are public talking points and what may be internal and organization details in camera.

Recently, I have been invited to join the Richmond Advisory Committee (organized by Richmond Cares, Richmond Gives) to help evaluated applications for 2016's Neighbourhood Small Grants in Richmond.

21. Retired Police Officer

Background in Program Review and Audit

22. Just having been a captain for over 10 years you get some ideas on improvement.

23. Real Estate Agent

24. Public Speaking

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| Professional Presentation skills | |
| 25. | Only if I have the time... I am very busy at work and at times I am oncall |
| 26. | Experience over the last 20 or so, years |

Please enter the suggestions you have that might increase the number of people engaged in Block Watch in Richmond: |

| # | Response |
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| 1. | I would have to think more about this. |
| 2. | Given the explosion of townhouse and condo units, does Block Watch include any material as part of a 'move in' package, perhaps with the assistance of Realtors? I assume that material is available in other languages beside English to help reach those that do not speak or read English easily? |
| 3. | Find a resident who would recruit a few neighbours with the same concerns and start to build a bonding of neighbours. I kept our group to a small (21 members) number of contiguous properties to maintain closeness of participants instead of being a larger group where individuals lose their identity in a crowd and morph back into obscurity. There was a concern when recruiting members about how much time would it take so when I assured them "nothing more than signing up" they were good to get on board. |
| 4. | Send a mail out to join block watch. The biggest incentive I find is the discount on home insurance. Have them email to sign up, and after they sign up, have Block Watch contact the captains of the new registrants. |
| 5. | 1. Let them know that there is usually an insurance discount for Blockwatch members. That helps. 2. Encourage them to join! Most have no idea what Blockwatch is. Show how BW membership reduces crime by highlighting successes on a map. |
| 6. | block watch fun day for members then ask RCMP to present |
| 7. | Advertisements in the Newspaper. Biggest challenge is the immigrants who do not trust the police and do not want to get involved with neighbours. |
| 8. | Unfortunately in my neighborhood I think someone of Asian decent and language skills would better connect with most of the neighbors. There are only 4 non Asian families in my direct Neighborhood. Most of those are relatively new to Canada. |
| 9. | There could be information in the local newspaper suggesting people to get involved in a Block watch group and letting them know how to become a member or how to become a captain in their neighbourhood. |
| 10. | A community station for the Hamilton area so that the residents have a place for resources. |
| 11. | I find that Block Watch is more reactive than pro-active. It appears that residents seek information after crime has been committed. A lot of times, new Richmond residents don't even know the existence or purpose of Block Watch. It may help if City of Richmond can suggest to building developers to include Block Watch information in their welcome package (a package of documents for new residents to reference building by-laws, numbers |

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| | to call, building warranty etc.). |
| 12. | Regular column in the local newspaper on a particular block watch group and their interests and concerns. |
| 13. | Mailbox flyers promoting the program or inserts in utility bills and property tax bills/notices |
| 14. | The printed info would in all likely-hood get read if it went in the mail slot of each house. It may be prudent to have the written material in French, Cantonese/Mandarin, and Hindi, it would reach a far greater segment of Richmond. |
| 15. | I don't think that people are too aware of many things that go around in their neighbourhood. However, in ours news travel like fire. But not sure if other neighbourhoods are as alert as ours. |
| 16. | My area has lots of townhouse complex. Suggest you can approach/ meet the strata council in their regular strata meeting. Or advise the property management company to promote to their strata council. Block Watch Awareness Day? ? Hand out some info around the neighborhood |
| 17. | Information for different age group and accessible to different languages |
| 18. | I became interested in Block Watch following a BBQ at the complex years ago There were information pamphlets, RCMP on site and "freebies". I know budget issues have curtailed this type of activity, but it was fun and informative. With a lot of families now living here with children I think it would be a plus. I however cannot absorb any costs for this type of gathering . |
| 19. | In my experiences approaching new neighbours to join the program, potential participants do not see enough benefit in becoming involved. Providing educational opportunities, safety tools (e.g. checklists, perimeter audits by professionals), and other resources would create an incentive to join. Having new educational information and/or activities semi-annually would encourage continued engagement. |
| 20. | They have no motivation |
| 21. | How about increasing the area of a neighbourhood involved; may be combine some BW areas so we - captains- can get to know other captains nearby. When I set up my BW I was told to enrol just so many addresses and no more - I believe this was 'cause there was another BW area beyond what I was supposed to canvas |
| 22. | It is a challenge how to get people out of their homes and mingle with their neighbours and of course many of the neighbourhoods do not have anyone living in the homes. We should work on new neighbourhoods that have young families like Townhouse. |
| 23. | Community workshops |
| 24. | Maybe some encouragement or visit from uniformed RCMP officers to the neighbors would help. |
| 25. | awareness on it's everyone's business to crime prevention. |

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| I am also trying to get some condos setting up Block watch, its even hardy, people are not open or friend there. | |
| 26. | Promote program at various community events. |
| 27. | Show the security benefit of Block Watch |
| 28. | <p>1. To increase BW Captains engagement & commitment</p> <p>-- invite them for an annual dinner and pep talk from a rep from City Council and a rep from the RCMP ... affirm the importance of BW, the role of the captain, suggestions on how to get neighbours to connect with each other socially, suggestions on how to be a good neighbour to your immediate neighbours and those down the street ...</p> <p>2. To increase BW membership in neighbourhoods ... encourage the simple potluck ... dessert, lunch or dinner to meet neighbours ... specifically to promote awareness and increase membership. At such an event, if an RCMP officer could drop by to say hello and affirm the value and importance of getting connected and involved through the BW network ... that would be awesome.</p> <p>Perhaps ... adding the word "network" to Block Watch might give the program a bit of a lift/boost. BW at its core is to build a safer community ... by connecting to /networking with information flow from the RCMP, creating a network in neighbourhoods and between other neighbourhoods.</p> |
| 29. | try to get more oriental people involved so its not a language barrier |
| 30. | <p>Direct mail and door-to-door engagement</p> <p>Community events at the community centres</p> <p>Multi-language communications</p> |
| 31. | Providing an introductory brochure in other languages - Chinese and Punjabi for a start - to break the ice when the block watch captain arrives on the doorstep for the first time. |
| 32. | community events seem to work well but are costly. maybe have a booth set up with information (gather names and emails from those who have not already given theirs) and have some freebies/food and things for kids to do as the draw to get people to come. Do it neighbourhood by neighbourhood working with the block watch captains/co-captains where there are people in place. If no captains, flyer the neighbourhood you are targeting top let them know the date and time you will be doing this. We had a local community event and were surprised at the large number who turned out. |
| 33. | Direct advertisements in the appropriate neighbourhoods via brochures, newspapers etc. |
| 34. | <p>- Could send out multilingual flyers in areas that aren't registered yet letting them know the benefits of organizing/belonging to a Block Watch group.</p> <p>- Could promote Block Watch at other public safety type meetings that the city holds.</p> |

| |
|--|
| <ul style="list-style-type: none"> - Advertise in local paper once in a while. - Encourage groups that work with newcomers to the city to continue to include information on Block Watch. (We were pleasantly surprised to find out that some of our neighbours who were new to the country had heard about Block Watch before we approached them.) |
| <p>35. Systematic distribution of flyers, by RCMP Aux, in areas not currently covered by Blockwatch to solicit new participants/potential new Captains.</p> <p>Distribution of flyers and news articles in languages other than English and Chinese only.</p> <p>Systematic solicitation of all Townhouse / Multi Family housing projects by RCMP aux. to solicit new participants/potential captains.</p> <p>Aggressive advertising in local papers explaining the positives of the program.</p> <p>Good articles published on a regular basis to promote street parties/events put on by locals connected with Blockwatch.</p> |
| <p>36. communication is always the best way to increase added block watch participants.</p> |
| <p>37. Let current Block Watch Captains know which neighbourhoods are lacking blockwatch. Ask current members if they know anyone who would be a good possible block watch captain in those neighbourhoods.</p> <p>People appreciate being asked if they know it is because someone things they would be strong in that position. They are also more likely to say yes if it is someone they know who is already doing the job. There is very little time involved in being a captain ... at least the way I do it ... perhaps you would like people to do more.</p> |
| <p>38. - More communication to public</p> <ul style="list-style-type: none"> - newsletter - school involvement - Annual Block Watch event (BBQ etc) |
| <p>39. I think if there was more of a police presence, people would be interested in participating.</p> |
| <p>40. New people moving into neighbourhood - making these people aware of Block Watch program more info sessions at City Hall or Neighbourhood Schools.</p> |
| <p>41. Send out letters to citizens.</p> |
| <p>42. Put a float in the salmon festival parade</p> |
| <p>43. A letter in English and ? with a space to put my name in. This would let people who do not speak or read English, know who the Block Watch Captain is and what we do.</p> |

44. Maybe try sending personal emails from the RCMP to non members which include the contact name and email of the captain in their neighbourhood.

The addresses could be submitted by the Captains initially.

18. Are there changes you would like to see made to the Block Watch program?

| Comments:

| # | Response |
|-----|---|
| 1. | Again, I would have to think about this. In Vancouver, the police representative attended the inaugural meeting and the annual meetings when possible. This lent an air of authority and excitement to the meetings. I would like to see more of that involvement if possible. |
| 2. | Increased engagement |
| 3. | No real suggestions here. |
| 4. | We need more participants. I find nowadays its difficult to connect with neighbours. They tend to keep more to themselves. |
| 5. | We need to talk about options for improving it in a Roundtable discussion. |
| 6. | It would be helpful to have the Block Watch office phone to check in with volunteers occasionally (every couple of years) rather than just by email. I find the emails asking me to update the Block Watch list a little annoying as it seems to suggest that it is a simple task when, in fact, it is a very time consuming one. Also, the step-by-step instructions on how to update the list was unnecessary. It is obvious that I need to contact people to update the list. Again, the email made it seem so simple without an appreciation of the work involved. |
| 7. | More sponsored meetings with the Neighborhood families to try to get them involved. Its sometimes difficult for them to connect without having an officer in uniform |
| 8. | I love how Block Watch has become internet savvy & we no longer have to deliver BW newsletters 2 or 3 times a year. The program has progressed a lot in the 20 yrs I've belonged. |
| 9. | I am a block watch Captain but I don't see the point in doing this. Other than being asked to gather email addresses for the program and getting short blurbs via email about break-ins in the area and telling people to "keep your eyes open" for suspicious activity, is that all there is to it? |
| 10. | Increased visibility and information sharing Creating a positive culture |
| 11. | People more aware of break ins in their area. |

| | |
|-----|--|
| 12. | maybe email a map of richmond crime activities for the month at the end of each month |
| 13. | Please refer to my comments for Q.17. |
| 14. | It is so easy to keep Block Watch going. I don't understand why an area would not undertake to have it. The start up would be a little more time consuming but once that is done, it pretty much runs by itself and keeping up-to-date with newcomers is not a big problem (in my area.) |
| 15. | Help organize occasional individual block watch group parties where police and fire would attend on that block. |
| 16. | The program is very good but some consideration has to be given to the fact that "one size does not fit all". We are a condominium apartment, not a single family dwelling or a townhouse therefore security measures change accordingly. |
| 17. | More hands on training. |
| 18. | More active participation and interest in watching out for each other's property and persons. |
| 19. | I haven't really thought about it.... |
| 20. | There has been little feedback on the cases for example arrests, convictions. The information on means of entry does help to make residents aware of the threat and to increase vigilance. If there is intelligence on gangs targeting homes and what their tactics for planning break-ins this should be passed on to alert residents. |
| 21. | ID BADGES for captains for the wallet, LAWN SIGNS |
| 22. | Appreciate the support we get. |
| 23. | night time visit is good. |
| 24. | Not sure |
| 25. | Need ways to communicate with Chinese and East Indian people in the neighborhood who are reluctant to join Block Watch because I can't communicate with them. |
| 26. | I have a teenager at home and I'm thinking we can introduce this program to High School. So they have more understanding of our community and educate them how to prevent crime or how do they protect themselves when facing crime. i.e . what do they do if someone break in when they are home (as break in rate is so high) |
| 27. | The current email correspondence on break-in cases is quite helpful. |
| 28. | May be we shall have some meetings for everyone instead of just for the captain and co captain. |

| | |
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| 29. | Possibly do kid friendly information sessions @ school telling about the program at appropriate age level. |
| 30. | See previous comments. |
| 31. | I am no expert but need some guidance on how to get the neighbours together; may be presentations at a community centre on crimes happening in and around our areas. Make the community more aware of problems out there; regular meetings and or presentations may help. |
| 32. | quarterly news letter in hard copy is good. Not many people really like to look up the email particularly the seniors, they prefer "paper" |
| 33. | Being new, I don't have any specific suggestions, but I did look online at various other community block watch programs, when I first joined and noticed that other cities had different programs. Would be interesting to review other ideas. Perhaps create an idea book for block watch captains. |
| 34. | But i just have no idea how to persuade people to join the group |
| 35. | Promote more engagement from all parties |
| 36. | I am quite happy with the program, it is the neighbors who do not participate or volunteer, |
| 37. | do a little more, more involvement by the members, more information to them. its all common sense stuff, but people tend to ignore them. |
| 38. | More interaction between residents and police |
| 39. | when there is something going on in the neighbourhood even though it doesn't include my particular block the RCMP say to go home so I don't know what is happening until I talk to the people later |
| 40. | 1. It would be great to have a promotional video about BW, how to get involved ... in different languages. 2. It would be great to have a dedicated administrator or manager along with appropriate support staff/admin assistant staffing to coordinate & organize BW captain meetings and BW awareness campaigns at malls, local libraries, through TV ad, newspaper, social media, etc. My sense is that BW is present but not particularly alive and well here in Richmond. |
| 41. | Unsure of what can be done. |
| 42. | Need someone that can access to speak other languages to assist in communicating with new neighbors |
| 43. | More communication with the RCMP and meetings organized by them when there are criminals who break in regularly and disturb neighbourhoods. |
| 44. | I can not think of any changes.....the program works very very well, in my opinion, as-is. |

| | |
|-----|---|
| 45. | I think the Blog is an excellent idea. I am proficient in social media and would have loved to have done this. Unfortunately, I am moving and will have to pass the baton to neighbours. I will also pass this survey along to them. I would have jumped at the opportunity to be on the Advisory Committee, but since I am moving.... |
| 46. | An electronic version of the materials for new residents |
| 47. | Get back with doing workshops for the captains and co-captains on an annual or semi-annual basis - also having some recognition for the \members |
| 48. | more monthly meeting, right now have never known o one |
| 49. | More active communication (ie. minimum monthly notifications of RCMP activities within the community and status of any related crime or reports of crime) |
| 50. | Promotion of Blockwatch will require some capital investment for advertising and possibly increased staffing. I would like to see Blockwatch prepare and present an annual report. The program is a basic building block for the community and the requirement that an annual report be prepared will ensure that attention is given to the program. |
| 51. | Would like to see the City council more involved. Would like more follow up on Breakins. |
| 52. | I need to find someone younger, healthier and not so busy to be involved in Block Watch. A younger retired person! |
| 53. | If there are police related incidents on our block, I would like to hear about it sooner. . . . if it is something that can be shared. The time lag is too long. It really helps if I can send a note out to my neighbours asking them to be on the look out for anything that is a bit more specific. |
| 54. | - increase involvement - create on-line blog or web page - welcome letter for new neighbours |
| 55. | no idea for now |
| 56. | As long as there are so many un-lived-in houses and people you can't communicate with, I don't see how the number can increase. And it's obviously going to get worse. Such a shame. |
| 57. | Offer individual help to solve the existing problems in the communities that already have block watch. |
| 58. | More than one captain/co-captain |
| 59. | Perhaps larger signs in and around parks |
| 60. | For someone else to come forward with better communicating skills than I. |

19. If you have any other comments or suggestions regarding the Richmond Block Watch program at this time, please add them here: |

| # | Response |
|-----|---|
| 1. | From the sounds of this survey too much emphasis is being placed in social media. Judging from my group it is not something that is widely used. There should be more focus on meeting face to face or have more direct communication, how can the block watch be effective if no one meets their neighbors. |
| 2. | As an adult gated community, we have experienced almost no property or break-in related crimes in the complex, and very few in our zone. However I still think the awareness is of value and encourages residents to be watchful. |
| 3. | Six years ago when I was getting ready to retire I decided to reach out to our transitioning (to Asian) neighbours to establish some sense of community as there were only three original owners remaining since the development in 1979 and although passers by would smile and say Hi, I did not know them by name or if they were immediate neighbours or strollers. I think this has helped our neighbourhood bond and also has led to an improvement to the care and maintenance of residences. If you can find a willing Captain who can spend a bit of time to try to make "community" that will be a big factor toward success. |
| 4. | Not at the moment! |
| 5. | I don't know if this is already done but, it would be helpful if the Block watch office could arrange for road barriers and information to the city when a Block wishes to hold a street party/gathering. This would lessen the workload of the Captains arranging the event. |
| 6. | More awareness in the community by Block Watch. |
| 7. | Now that I know about it, I will follow the RCMP twitter account. Thanks for all your work. |
| 8. | I find the emails about break ins in the area helpful |
| 9. | None. Thank you. |
| 10. | I didn't answer the above as We have a successful block watch programme on our block and I feel it is due to the stability in our neighbourhood. Many of us have lived here for over twenty years. And so we know each other, not necessarily best friends, but we look out for each other. As new ones move in, we consciously make an effort to meet them, through the block watch programme, and immerse them into our block. The block party really helps. Having children around also helps. |
| 11. | The program deserves more of my attention in 2016 and will get it. |
| 12. | I'd like to see more insurance companies give discounts for belonging to the program Possibly encourage Realtors to include Block Watch information in their sales/information packages |
| 13. | I would like to see more RCMP officers on their bicycles riding through the neighbourhoods. It makes them very visible and seem more familiar and approachable, and it can give people |

| | |
|-----|--|
| | the idea that riding a bicycle, instead of driving a car everywhere, is an excellent idea. Now, if only we could persuade Mayor Brodie to get on a bike and ride around |
| 14. | I like the idea of setting up an advisory committee; this was suggested by my group during my CRT training, The BW brochure looks dull - needs updating and more visually appealing (also suggested by my group). Yes, I would be willing to be part of such an advisory group. Feel free to contact me - Amin Bardai at aminbardai@shaw.ca |
| 15. | New Block Watch Signs & RCMP communications with Block Watch Captains. |
| 16. | none |
| 17. | Not at this time. But thanks for asking me to respond to this survey. I hope that this will help give decision makers some direction and momentum. |
| 18. | see the above |
| 19. | It is a great program! |
| 20. | I am unsure about protocol - what to do when. An annual Q&A session for block watch members would be good. |
| 21. | You used to supply Block Watch Members with Tshirts/caps/pens/mugs - just something to bring people in and showing appreciation for what they do. |
| 22. | Even given the very short time since our neighbourhood entered the program, the residents involved have enjoyed getting to know their neighbours better. Having the list with names and phone numbers has helped start that process. Those who are often alone in their houses have expressed they are more comfortable knowing more about their neighbours. |
| 23. | you guys are doing a good job! keep it up! |
| 24. | I believe that a solid Blockwatch Program would provide a foundation for expanded duties such as emergency response. It is a natural extension of the Emergency Preparedness Act, which would enable a division of responsibility down to the community level. Very pleased to see that this survey is being conducted. Pleased to see that a Community Advisory Committee is being considered. |
| 25. | Thank you for the survey. It gives us/me a chance to speak/share and that way I feel more involved within the Block Watch program. I have a suggestion or two for involving more participants in the Block Watch program: send out a letter about the existence of and how to reach the Block Watch program. Break the group meetings into smaller groups. In a coop, you would send the letter, attention B.O.D. In a strata you would send a letter to the property management company and they would send a letter to the residents. To home owners, the letter would go to individual homes encouraging them to come together and form a group and find a Block Watch captain and co-captain to represent their block. Not many people know about Block Watch. Maybe, even the social media could put something together to put on the news or, maybe, an advertisement for Block Watch could be created and shown on channels within our cities or neighbourhoods. God bless you! |

| | |
|-----|---|
| 26. | We have started a neighbourhood plate. I'm not sure how far it has progressed but I like the idea. We have a plate that is making its way around the neighbourhood. The person record the name and date (on the back of the plate) each time someone delivers some treat to another neighbour on this plate. |
| | Thanks for supporting us with Block Watch. |
| 27. | Just feel that the city needs more police and do more patrol with different routes. Understand it's not the first priority of RCMP, so we all need to do our part first - form Block Watch and participate. |
| 28. | not at this time |
| 29. | One thing is to perhaps anyone belonging to blockwatch have some sort of identifying sticker on their house or car. Not the old ones but something that would alert a possible thief that we as a community or street are keeping our eyes out for anything suspicious. My co caption and I just met and are going to start the process of talking to the people on our street again as it has been a long time and we haven't really been doing anything. |
| 30. | Our water bill spiked about every 4 months for part of 2014 and 2015 calendar. Despite many calls made to the police, the police never arrived in time to attend to the vehicles illegally parked in our fire lane. We saw suspicious activity going on but were told we had no proof and nothing was done despite the fact each unit had to pay over an extra \$1,000.00 to cover the cost of the spiking water. That did not help our complex have faith in the block watch system or the police force. |
| 31. | I would like to see the latest news on the follow-up action subsequent to the residential break and enters recently occurred in my neighbourhood. |
| 32. | perhaps when we have the yearly meeting it could be offered during the day and the evening??? |



City of Richmond

Report to Committee

To: Community Safety Committee
From: Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP Detachment
Date: March 14, 2016
File: 09-5000-01/2016-Vol
01
Re: RCMP's Monthly Report - February 2016 Activities

Staff Recommendation

That the report titled "RCMP's Monthly Report – February Activities 2016," – dated March 14, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

Att. 5

| REPORT CONCURRENCE | |
|--|-----------------|
| CONCURRENCE OF GENERAL MANAGER | |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: DW |
| APPROVED BY CAO | |

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Noteworthy Files and Activities
2. Auxiliary Constables
3. Block Watch
4. Community Police Stations and Programs
5. Road Safety Unit
6. Victim Services
7. Youth Section and Programs

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Below is the RCMP's monthly report for February 2016.

1. Noteworthy Files and Activities

Multi-jurisdictional Investigation

This incident originally occurred on October 27, 2015 when a stolen vehicle was spotted in Richmond. As a result of a coordinated effort involving four municipalities, Richmond RCMP Property Crime Unit (PCU), the Quick Response Team (QRT), Air Services and the Police Dog Service, five suspects were apprehended. The investigation resulted in a significant recovery of stolen property items such as vehicles, credit cards, cheques, loyalty cards, personal identification, mail, passports, computer equipment and a credit card skimmer. Subsequently, numerous charges were laid against the suspects including break and enter, possession of stolen property and mail theft.

In November 2015, the suspect driver in the October 2015 incident was released and failed to report as per his release conditions. While at large this individual is alleged to have committed:

- Two incidents of renting a vehicle while using stolen identification
- Possessing stolen property, identification and credit card information
- The theft of gasoline from a Richmond area gas station
- Willful damage over \$5000 to a Richmond area hotel room that was secured through the use of stolen identification
- And four violations of driving a motor vehicle while prohibited

January 15, 2016-Richmond Property Crime Unit officers were able to re-locate and arrest the suspect at a Richmond restaurant. A Vancouver resident was charged with various criminal code charges including theft of gas, fraud and possession of identity documents, and driving while prohibited. The accused is scheduled to appear in court in February 2016.

Assault With-Weapon

February 9, 2016, 12:00 am – Richmond RCMP responded to a disturbance in the area of Cambie and Shell Road. Police attended a residence where one injured victim, exhibiting multiple stab wounds, was located. Police determined a second person, who they believed was also injured, had left the residence prior to police arrival. Shortly thereafter, the second subject was located and also found to be exhibiting stab wounds. Both parties were transported to hospital with non-life threatening injuries, where they were treated and released from hospital. The police investigation continues.

Street Racers

February 9, 2016, 10:00 pm – A Richmond RCMP patrol officer observed two vehicles street racing westbound along Bridgeport Road near the Highway 99 off ramp. Richmond RCMP patrol officers, through a coordinated effort, were able to quickly stop both vehicles near Gage and Bridgeport Road. The drivers were each issued violation tickets for “Drive without Due Care” as well as 15 day driving prohibitions. The vehicles in question were towed and impounded for 7 days. The drivers were 20 and 31 year old males who are both residents of Richmond. The 20 year old male was found to be licensed under a Class 7 Novice Driver’s License.

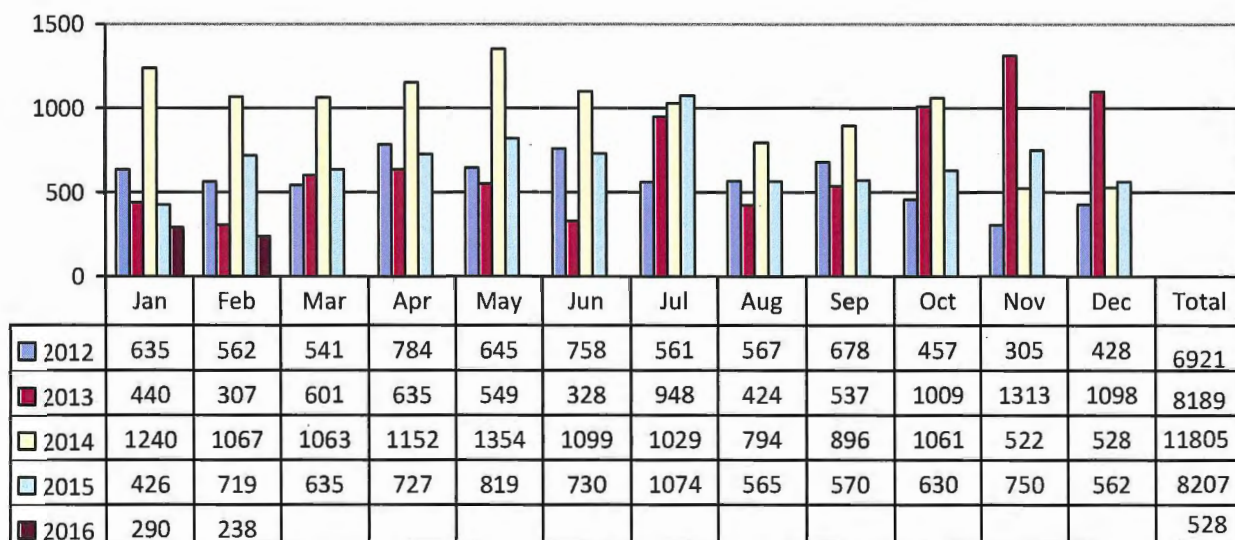
2. Auxiliary Constables

As of January 27, 2016, Auxiliary Constables were no longer permitted to participate in “ride-along” duties. This national RCMP directive is subject to a policy review which is now underway and expected to be completed in the summer of 2016. The directive supplements a prior directive that required auxiliaries to be supervised by regular members for most duties in the community. The primary mandate of Richmond’s Auxiliary Constables is to support community police activities related to public safety and crime prevention.

At the end of February 2016, Richmond Detachment had a complement of 42 auxiliary constables. The auxiliary constables provided 238 volunteer hours in February.

Figure 1 compares the monthly hours of service provided by month from 2012 to 2016.

Figure 1: Auxiliary Constable Volunteer Hours



Auxiliary Constables Activities:

- Crime Watch – provided uniformed support to Crime Watch volunteers on weekend patrols.
- Community Response Team – assisted with training of the community volunteers.
- Difference Makers – provided regular members support in developing and delivering this program. “Difference Makers” assist local students to deliver on positive community initiatives.
- Pathways Initiative – provided support and positive police interactions to clients having mental health issues at Pathways Clubhouse.
- Home Security Checks – attended homes and provided residents with an inspection reports for victims of residential break and enters.
- D.A.R.E. – provided instruction to Grade 5 students to encourage positive choices and discourage drug use.
- School Sports – participated in interactive sports events at various elementary schools.
- Children’s Arts Festival – accompanied regular members to provide a uniformed presence at this large community event on Family Day.
- Chinese New Year’s – participated in several events, festivals and dinners to support various celebrations in the community.
- Counter Attack Roadblocks – assisted regular members in ICBC supported roadblocks to discourage impaired driving.

3. Block Watch

Block Watch Activities:

- Alerts/Letters – In February there were 65 residential and 16 business burglary email alerts sent to the community as well as 223 residential and 11 business letters sent to registered Richmond residents and businesses. These emails and letters inform home and business owners that a break and enter has occurred, provide crime prevention information, and direct residents and business owners to a crime prevention web page.
- Block Watch – At the end of February, the Block Watch program had 415 groups containing 9,730 participants. The program has 543 block watch captains/co-captains. The program increased by 15 participants, and decreased by 1 captain/co-captain over the last month.
- Crime Maps – received 2,549 views in February, which averages to 87 average page views per day.
- Brochures – ‘When and How to Call the Police’ brochures were sent to the City’s community centers, the Minoru Activity Centre; City of Richmond’s Front of House, and the Detachment’s Front counter for display and distribution to the public in both English and Chinese.
- The 4th Quarter 2015 Crime Prevention (attachment 4) and Business Link (attachment 5) newsletters were distributed to Richmond residents and business owners by email.

4. Community Police Station Programs

The Community Police Stations continue to enhance the Detachment’s policing service by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursued safety initiatives which enhanced crime prevention program awareness, community engagement, police accessibility, and reduced anxiety and fear levels related to crime. The demographics of the program vary from month to month based on weather conditions, seasonal initiatives, events and the availability of the volunteers.

Community Police Station Activities:

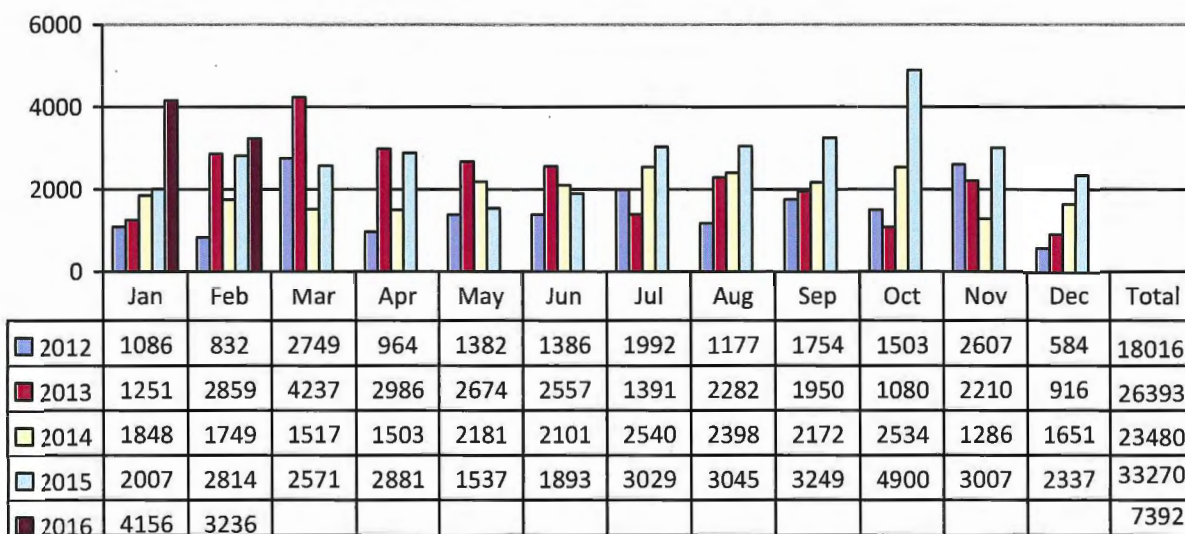
- February 5, 2016 – A referral was received at the Community Police station from concerned parents and staff regarding motorist speed violations along Cook Road. Speed Watch volunteers were deployed at Cook Elementary School where 304 cars were checked and 39 cars were found to be over the speed limit by 10 km or more. On February 12, 2016 Speed Watch volunteers were again deployed to Cook Elementary School where 397 cars were checked and 53 cars were found to be over the speed limit by 10 km/hr or more.
- February 5, 2016 – Lock-Out Auto Crime deployment of volunteers attended the Bodhi Meditation Centre on Alderbridge Way as they were celebrating Chinese New Year.

- February 11, 2016 – Lock-Out Auto Crime deployment was attended by 17 volunteers, 2 constables from Richmond's Community Policing Unit and a representative from ICBC.
- February 13, 2016 – Counter Attack and Crime Watch volunteers were deployed to assist the Road Safety Unit. Volunteers supported the officers by querying license plates, checking vehicles for expired insurance and keeping a watchful eye for drivers attempting to avoid the road check.
- February 23, 2016 – Lock-Out Auto Crime deployment was attended by 15 volunteers, 1 constable from Richmond's Community Policing Unit and a representative from ICBC.
- February 25, 2016 – School Sports Program Volunteers were deployed and participated at McKinney Elementary School.
- February 25, 2016 – Two former volunteers from City Centre Community Police station spoke to the volunteers about their experiences at the Justice Institute Police Training Academy and RCMP Depot Academy.

Lock-Out Auto Crime

Figure 2 provides a comparison by year of the number of vehicles notices issued.

Figure 2: Stolen Auto Recovery / Lock Out Auto Crime Vehicles Issued a Notice



Speed Watch

Figure 3 provides a comparison by year of the number of letters sent to registered owners.

Figure 3: Speed Watch Letters Sent

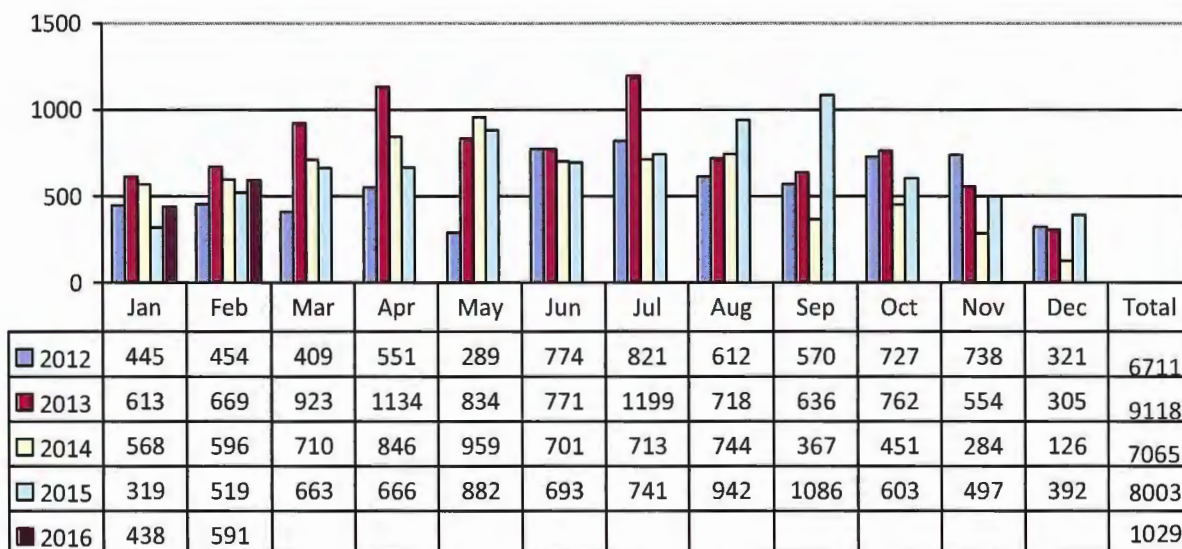
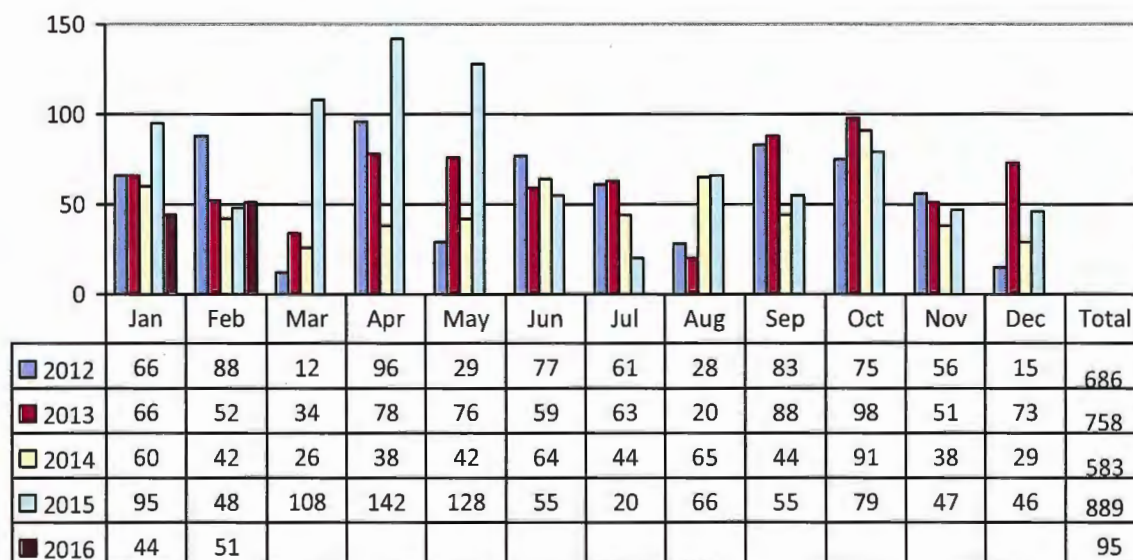
*Distracted Drivers*

Figure 4 provides a comparison by year of the number of letters sent to registered owners.

Figure 4: Distracted Driver Letters Sent



Volunteer Foot/Bike/Van Patrol

In February there were 15 foot/van patrols and 8 bike patrols totaling 185 hours.

5. Road Safety Unit

The Road Safety Unit provided Motor Vehicle Act enforcement. The statistics below provides February 2016 data as compared to the previous two months.

| Name | Act | Example | Dec 2015 | Jan 2016 | Feb 2016 |
|---------------------|------------------------------|--|---------------------|---------------------|---------------------|
| Violation Tickets | Provincial Act Offences | Speeding | 700 | 708 | 980 |
| Notice & Orders | Equipment Violations | Broken Tail-light | 173 | 187 | 289 |
| Driving Suspensions | Motor Vehicle Act | 24 hour driving prohibition for alcohol or drugs | 52 | 39 | 35 |
| Parking Offences | Municipal Bylaw | On or off the street Municipal parking offences | 10 | 2 | 22 |
| MTI's | Municipal Ticket Information | Any other Municipal Bylaw offence | 0 | 0 | 1 |

6. Victim Services

- In February 2016 Richmond RCMP Victim Services provided support to 47 clients and attended 6 crime/trauma scenes. The unit maintains an active caseload of 178 on-going files.
- In addition Victim Services provided on-going emotional support in family conflict and threatening behaviour cases. Some cases were prepared and referred for long term assistance.
- Support was provided to a number of victims who were robbed while out for walks. Victims were traumatized but not physically injured. Victim Services provided support, information on strategies for increased street safety, and contact numbers to various institutions that protect individual identity and financial well being.


7. Youth Section

- Drug Abuse Resistance Education (D.A.R.E.) –Section Constables Kelly Roberts and Jason Pickering successfully completed the two week D.A.R.E. instructor course and will be delivering the program to Richmond fifth graders in the near future.
- SAFE Schools – Youth Section officers met with the School District to discuss enhancements to their “Lock Down” and “Hold and Secure” policies and practices. Drills held at Richmond elementary and secondary schools were monitored by RCMP members.

- Richmond Addiction Services Society-Recovery Day Program – A Youth Section officer has been liaising with the Richmond Addiction Services Society. The society is providing a new youth program that creates an opportunity, environment and culture that focuses on addiction recovery. The program also provides support for family and their long term recovery needs.
- School Sports Program – Youth Section officers participated in a hockey game against McKinney Elementary students.
- On February 28, 2016-BC Muslim School Family Day – Youth Section officers attended the BC Muslim school's Family Day.
- On February 21, 2016-Touchstone Family Association's Pancake Breakfast – Youth Section officers attended Touchstone's breakfast event.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:jl

- Att. 1: Crime Prevention Programs Definitions
2: Crime Statistics
3: Crime Maps
4: 4th Quarter 2015 Crime Prevention Newsletter
5: 4th Quarter 2015 Business Link Newsletter

Auxiliary Constables

- Supports public safety and crime prevention through participation in, assisting City bylaw officers, Crime Watch, Lock Out Auto Crime, Safety Patrols, boat safety checks and “ride-a-longs” with General Duty officers.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.

- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.



FEBRUARY 2016 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

| | CURRENT MONTH | 5-YR AVERAGE | 5-YR AVERAGE RANGE | YEAR-TO-DATE TOTALS | | | |
|--|---------------|--------------|--------------------|---------------------|-------------|---------------|--------------------------|
| | Feb-16 | February | | 2015 | 2016 | % Change | Change in # of Incidents |
| VIOLENT CRIME (UCR 1000-Series Offences) | 114 | 94.2 | 81-107 | 159 | 224 | 40.9% | 65 |
| <i>Robbery</i> | 15 | 5.6 | 3-8 | 15 | 25 | 66.7% | 10 |
| <i>Assault Common</i> | 40 | 33.6 | 29-38 | 63 | 87 | 38.1% | 24 |
| <i>Assault w/ Weapon</i> | 7 | 9.0 | 5-13 | 18 | 16 | -11.1% | -2 |
| <i>Sexual Offences</i> | 4 | 4.4 | 3-6 | 4 | 7 | 75.0% | 3 |
| PROPERTY CRIME (UCR 2000-Series Offences) | 721 | 583.6 | 545-622 | 1285 | 1410 | 9.7% | 125 |
| <i>Business B&E</i> | 26 | 33.2 | 22-44 | 66 | 56 | -15.2% | -10 |
| <i>Residential B&E</i> | 62 | 65.4 | 56-75 | 161 | 123 | -23.6% | -38 |
| <i>MV Theft</i> | 30 | 24.6 | 19-30 | 57 | 49 | -14.0% | -8 |
| <i>Theft From MV</i> | 219 | 160.8 | 122-200 | 314 | 466 | 48.4% | 152 |
| <i>Theft</i> | 117 | 101.0 | 85-117 | 271 | 216 | -20.3% | -55 |
| <i>Shoplifting</i> | 70 | 55.6 | 42-70 | 90 | 139 | 54.4% | 49 |
| <i>Fraud</i> | 49 | 38.4 | 33-44 | 93 | 87 | -6.5% | -6 |
| OTHER CRIMINAL CODE (UCR 3000-Series Offences) | 174 | 150.6 | 126-175 | 329 | 353 | 7.3% | 24 |
| <i>Arson - Property</i> | 3 | 4.4 | 2-7 | 6 | 5 | -16.7% | -1 |
| SUBTOTAL (UCR 1000- to 3000-Series) | 1009 | 829.4 | 774-885 | 1773 | 1987 | 12.1% | 214 |
| DRUGS (UCR 4000-Series Offences) | 57 | 57.4 | 46-69 | 101 | 106 | 5.0% | 5 |

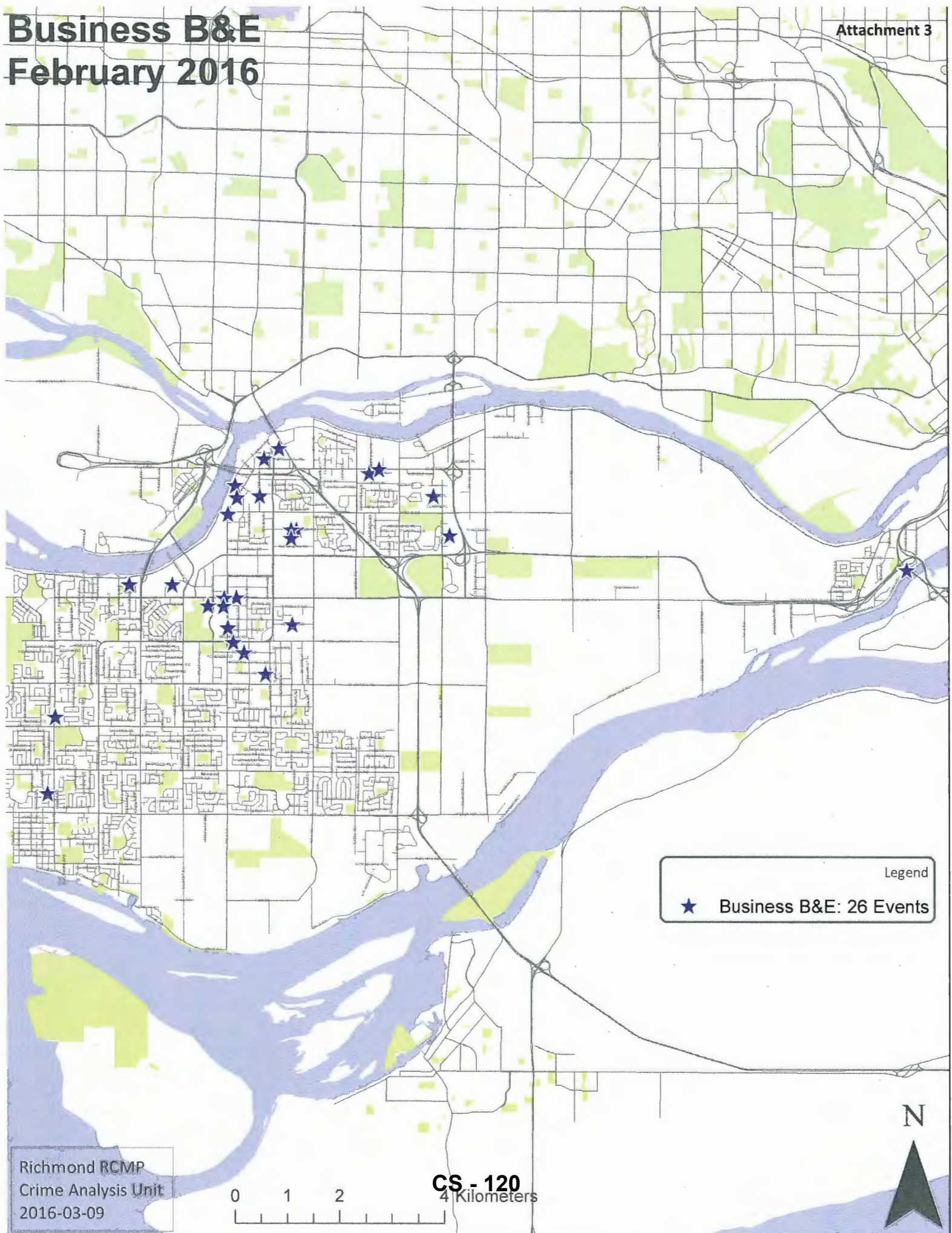
Prepared by Richmond RCMP.

Data collected from PRIME on 2016-03-02. Published 2016-03-02. Revised 2016-03-09.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

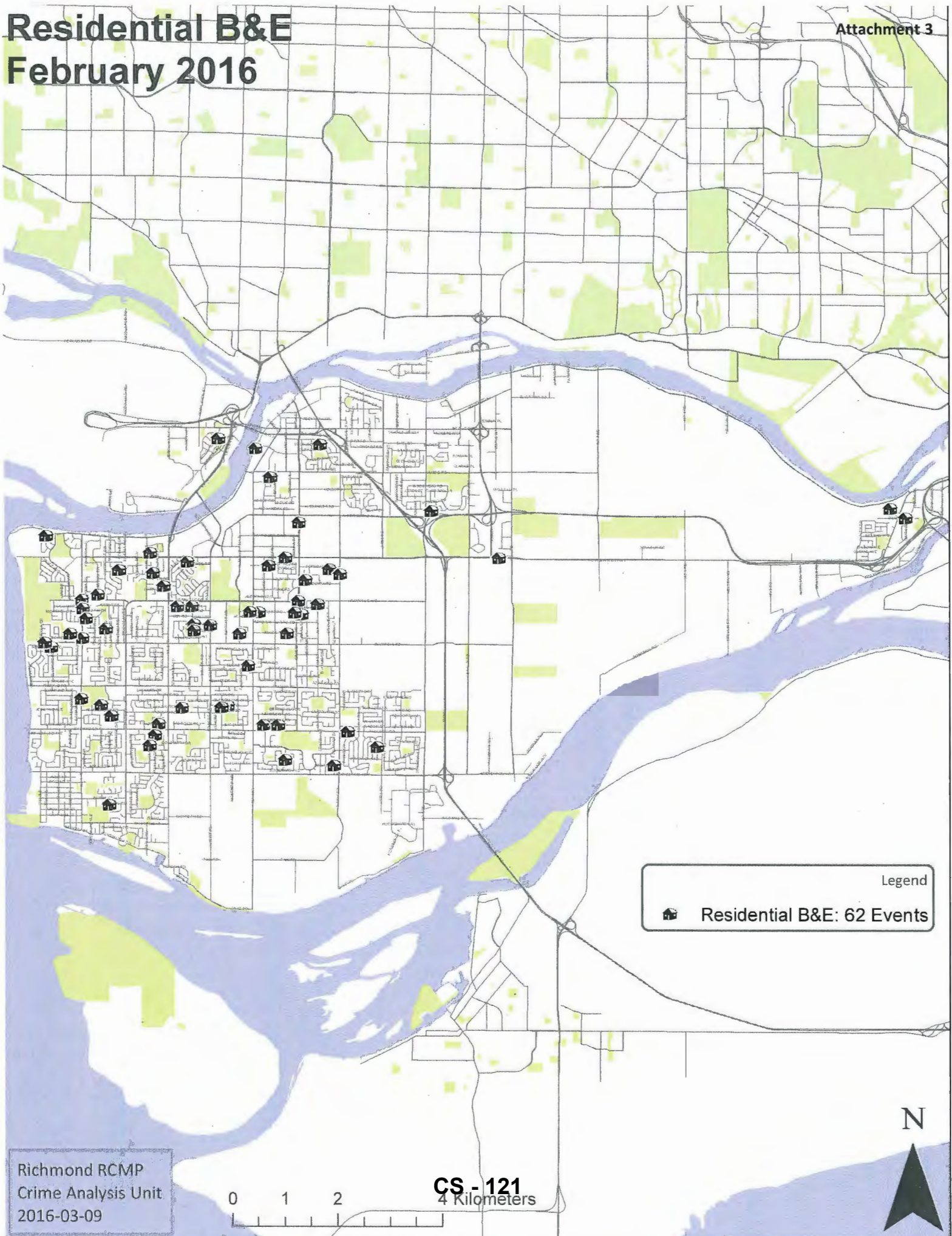
Business B&E February 2016

Attachment 3



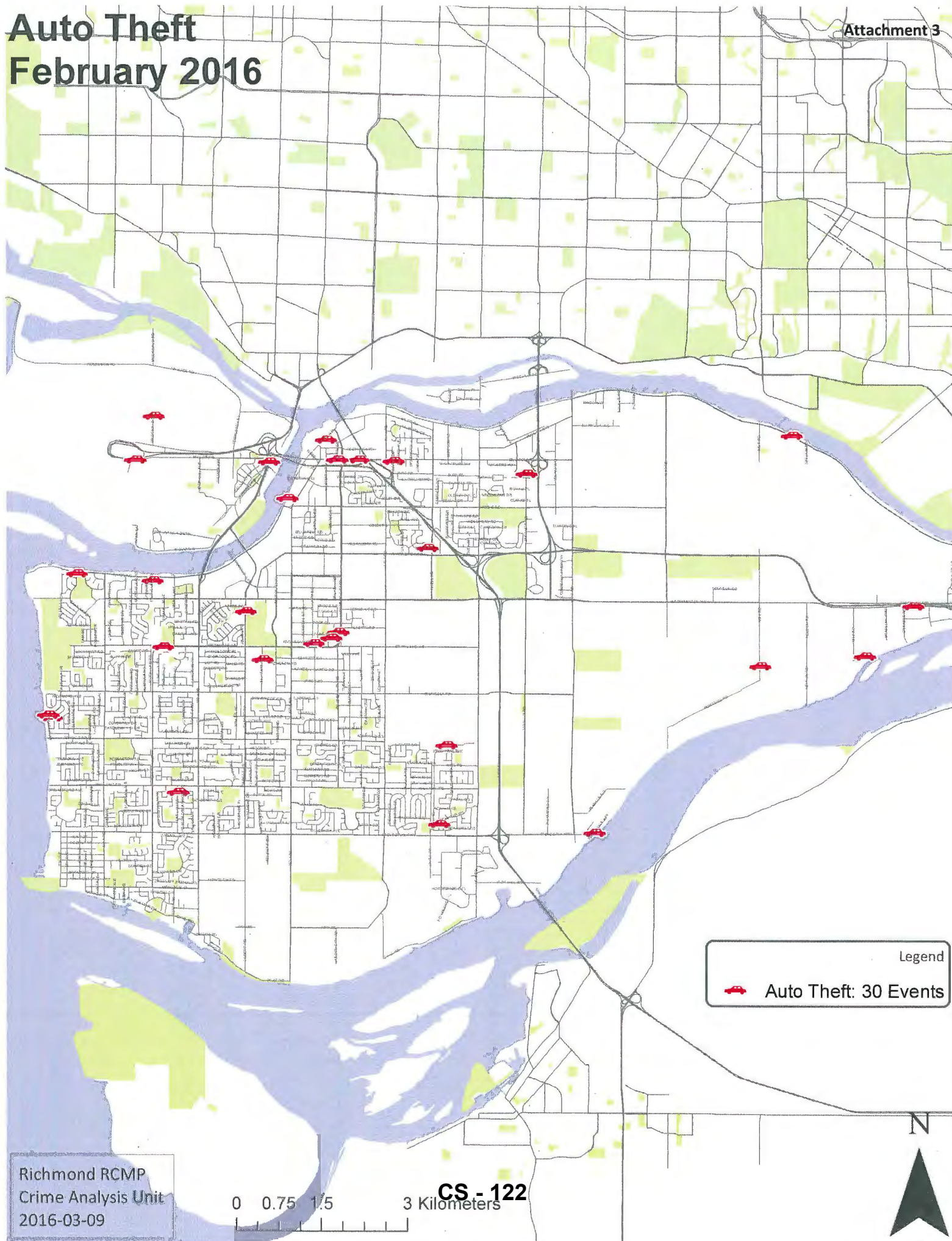
Residential B&E February 2016

Attachment 3



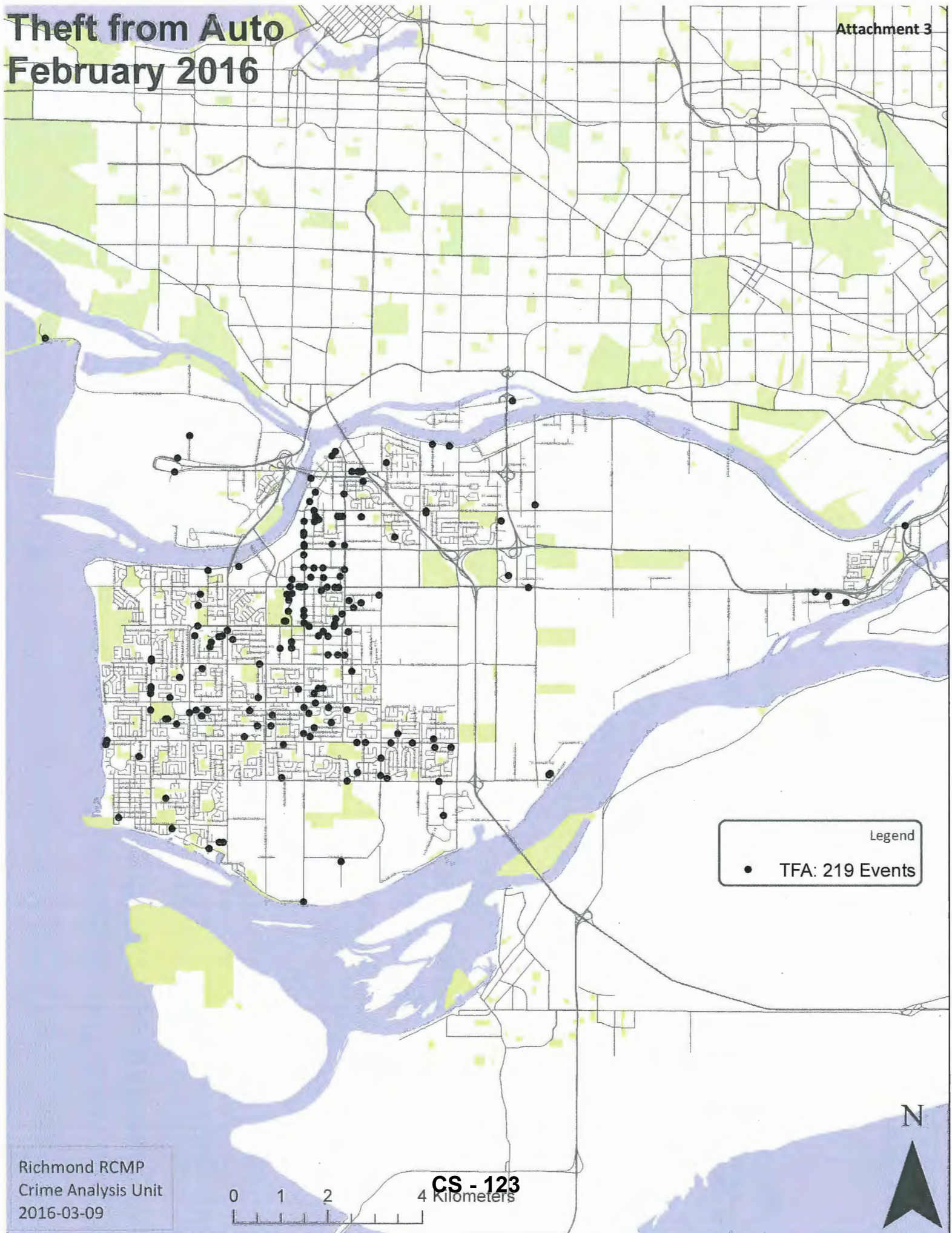
Auto Theft February 2016

Attachment 3



Theft from Auto February 2016

Attachment 3



CITY OF RICHMOND

4th Qrt. 2015

CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Prevent Theft from Vehicles

It takes less than a minute for a thief to break your car window and snatch the iPod, laptop, or purse on the front seat. Here are some tips to aid in preventing that from happening:

1. Do NOT leave anything in your vehicle. Even loose change is a target for thieves.
2. Lock all valuables in the trunk. Thieves want a quick smash and grab and are less likely to look in the trunk.
3. After you have put your items in the trunk don't forget such telltale evidence as power plugs, MP3 adapters, and navigation system windshield suction-cup mounts. Thieves know what they are looking for so hide the electronic accessories too.
4. Don't make your car a target. Park in well-lit and busy areas. When home, park in the garage if you have one.
5. ALWAYS lock your vehicle and roll up the windows.
6. Never leave your keys unattended – and never leave spare keys in your vehicle.
7. Never leave your wallet / personal ID (such as driver's license, passport, SIN card, Birth Certificate) in your vehicle. Stolen ID can be used in identity theft.
8. Don't leave the remote / garage door opener in your vehicle. It can be used to break into your garage/home.
9. Install a car alarm /anti-theft device. Thieves don't want to draw attention to themselves.
10. If you have gated parking, wait for the gate to close behind you.

What to do if your vehicle has been broken into:

1. File a Police report.
2. Call your insurance company.
3. Cancel credit cards and replace ID immediately.
4. Have your vehicle repaired / fix broken glass.
5. Record a list of items taken (including serial numbers).

Call to Action



On 29th December, Richmond residents were reminded that we live in an active earthquake area. The 4.7 magnitude earthquake took place at 11:39 p.m., waking many people up. The epicentre was approximately 8 km north of Sidney or about 19 km northeast of Victoria. Although there were no reports of damage or serious injury, 911 was flooded with calls from residents and visitors looking for information and direction on what to do.

Well what should you do?

- Every year during ShakeOutBC, practice DROP, COVER and HOLD ON, actions you should take during an earthquake.
- Keep a pair of sturdy shoes at your bedside or under your bed so you have protection for your feet after an earthquake from broken glass and other fallen debris.
- Be prepared to do a quick damage assessment of your home to ensure if it is safe to stay inside.
- Be prepared to evacuate if needed, have your grab-n-go kit and emergency plan up to date and ready to go.
- Sign up for emergency notifications at RichmondBCAlert.ca
- Don't call 911 unless it is for a life threatening emergency.

Where do you go for information after an emergency? The local radio or television will provide you with information. Any official instruction from the City will be available through the media (i.e. press releases, www.richmond.ca, RichmondBCAlert, radio, television, social media, etc.).

Emergency Programs is releasing a series of dates for FREE Emergency Preparedness Workshops for residents to learn about the local hazards, how to make a plan, how to make a kit and information on what to do before, during and after an emergency. Watch for ads in the local newspapers for the workshops and register early to get a seat.

Want more information? Check out our website at www.richmond.ca/emergency

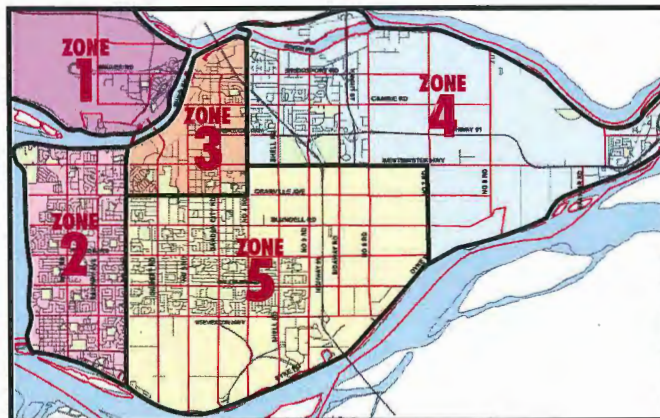
Neighbourhood Small Grants is a unique program that helps build community and strengthen connections right where people live – in their neighbourhoods. The program supports ordinary residents – like you! – who have small but powerful ideas to bring people together and make their community vibrant. Through the support of a small grant (from \$50–\$1000), residents are able to tap into their creativity and leadership skills to develop projects that benefit the community.

Applications will be open from February 15 to April 4, 2016. For more information, please visit: www.neighbourhoodsmallgrants.ca

Richmond Residential Break and Enters

| | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 |
|----------|--------|--------|--------|--------|--------|
| Jan 2015 | 0 | 40 | 10 | 7 | 31 |
| Jan 2014 | 3 | 25 | 14 | 4 | 39 |
| Feb 2015 | 0 | 16 | 13 | 9 | 31 |
| Feb 2014 | 0 | 19 | 18 | 14 | 20 |
| Mar 2015 | 0 | 7 | 17 | 14 | 25 |
| Mar 2014 | 1 | 20 | 16 | 10 | 26 |
| Apr 2015 | 0 | 15 | 13 | 1 | 22 |
| Apr 2014 | 0 | 11 | 10 | 4 | 22 |
| May 2015 | 1 | 10 | 16 | 8 | 32 |
| May 2014 | 0 | 27 | 15 | 2 | 23 |
| Jun 2015 | 0 | 19 | 10 | 6 | 28 |
| Jun 2014 | 0 | 16 | 5 | 7 | 22 |
| Jul 2015 | 0 | 7 | 5 | 2 | 26 |
| Jul 2014 | 0 | 23 | 9 | 5 | 33 |
| Aug 2015 | 0 | 6 | 19 | 4 | 20 |
| Aug 2014 | 0 | 25 | 12 | 3 | 38 |
| Sep 2015 | 0 | 9 | 17 | 4 | 13 |
| Sep 2014 | 0 | 43 | 21 | 5 | 33 |
| Oct 2015 | 1 | 6 | 14 | 6 | 23 |
| Oct 2014 | 0 | 19 | 10 | 11 | 39 |
| Nov 2015 | 0 | 10 | 9 | 3 | 26 |
| Nov 2014 | 0 | 47 | 22 | 9 | 51 |
| Dec 2015 | 1 | 6 | 16 | 5 | 27 |
| Dec 2014 | 0 | 53 | 7 | 10 | 74 |

Zone Map



The above map outlines the five zones in Richmond. The chart to the left provides details on the number of Residential B&Es that have occurred in each zone.

Visit www.richmond.ca/crime for neighbourhood crime information and www.richmond.ca/homesafety for home security tips.

If your home has been broken into, do not touch anything. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212.

Report all suspicious or criminal activity to the police.

Point of Entry Breakdown (Dec. 2015)

| | | |
|---------------|---------------------|---|
| Zone 1 | 1 break and enter | Thru a window |
| Zone 2 | 6 break and enters | 1 thru a door, 3 thru windows, 2 thru sliding doors |
| Zone 3 | 16 break and enters | 6 thru doors, 2 thru unlocked doors, 2 thru windows, 1 thru sliding door, 5 other points of entry |
| Zone 4 | 5 break and enters | 2 thru doors, 1 thru unlocked door, 1 thru window, 1 thru an unlocked window |
| Zone 5 | 27 break and enters | 13 thru doors, 5 thru unlocked doors, 3 thru windows, 1 thru an unlocked window, 4 thru sliding doors, 1 other point of entry |

Email Break & Enter Alerts

Email your name and street address to: blockwatch@richmond.ca to receive an email alert should a residential break and enter occur in your neighbourhood.



CITY OF RICHMOND

4th Qrt. 2015

BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Richmond Commercial Break and Enters

| | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 |
|----------|--------|--------|--------|--------|--------|
| Jan 2015 | 0 | 0 | 11 | 16 | 3 |
| Jan 2014 | 0 | 2 | 7 | 11 | 2 |
| Feb 2015 | 0 | 1 | 5 | 9 | 1 |
| Feb 2014 | 0 | 2 | 10 | 12 | 5 |
| Mar 2015 | 0 | 0 | 4 | 12 | 5 |
| Mar 2014 | 0 | 0 | 5 | 5 | 0 |
| Apr 2015 | 0 | 0 | 8 | 5 | 3 |
| Apr 2014 | 0 | 0 | 9 | 7 | 3 |
| May 2015 | 0 | 0 | 10 | 11 | 4 |
| May 2014 | 0 | 1 | 15 | 6 | 6 |
| Jun 2015 | 0 | 0 | 3 | 2 | 1 |
| Jun 2014 | 0 | 1 | 15 | 5 | 1 |
| Jul 2015 | 0 | 2 | 10 | 13 | 2 |
| Jul 2014 | 0 | 5 | 4 | 9 | 3 |
| Aug 2015 | 0 | 0 | 4 | 7 | 3 |
| Aug 2014 | 1 | 0 | 18 | 7 | 4 |
| Sep 2015 | 2 | 0 | 16 | 6 | 1 |
| Sep 2014 | 0 | 3 | 7 | 9 | 4 |
| Oct 2015 | 0 | 2 | 13 | 8 | 5 |
| Oct 2014 | 0 | 1 | 9 | 11 | 1 |
| Nov 2015 | 0 | 0 | 8 | 10 | 6 |
| Nov 2014 | 0 | 2 | 15 | 5 | 2 |
| Dec 2015 | 2 | 2 | 10 | 9 | 3 |
| Dec 2014 | 0 | 2 | 17 | 12 | 4 |

Prevent Theft from Vehicles

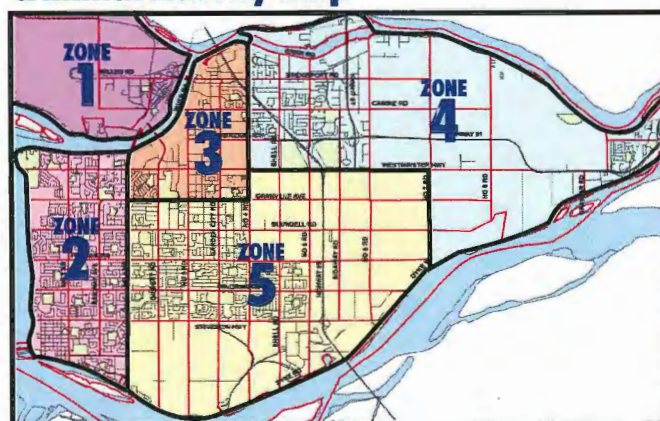
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1. Do NOT leave anything in your vehicle. Even loose change is a target for thieves.
2. Lock all valuables in the trunk. Thieves want a quick smash and grab and are less likely to look in the trunk.
3. After you have put your items in the trunk don't forget such telltale evidence as power plugs, MP3 adapters, and navigation system windshield suction-cup mounts. Thieves know what they are looking for so hide the electronic accessories too.
4. Don't make your car a target. Park in well-lit and busy areas. When home, park in the garage if you have one.
5. ALWAYS lock your vehicle and roll up the windows.
6. Never leave your keys unattended – and never leave spare keys in your vehicle.
7. Never leave your wallet / personal ID (such as driver's license, passport, SIN card, Birth Certificate) in your vehicle. Stolen ID can be used in identity theft.
8. Don't leave the remote / garage door opener in your vehicle. It can be used to break into your garage/home.
9. Install a car alarm / anti-theft device. Thieves don't want to draw attention to themselves.
10. If you have gated parking, wait for the gate to close behind you.

What to do if your vehicle has been broken into:

1. File a Police report.
2. Call your insurance company.
3. Cancel credit cards and replace ID immediately.
4. Have your vehicle repaired / fix broken glass.
5. Record a list of items taken (including serial numbers).

Criminal Activity Map



The above map outlines the five zones in Richmond. The chart to the left provides details on the number of Commercial B&Es that have occurred in each zone.

Visit www.richmond.ca/crime for an interactive web page where you can view Richmond neighbourhood maps for current crime summaries and business security tips.

If your business has been broken into, do not touch anything. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212. Report all suspicious criminal activity to Police.

For more information on securing your business, please visit www.richmond.ca/businesslink

Email Break & Enter Alerts

To receive email alerts of neighbourhood commercial break and enters, register your business name and street address at:
RCMP_Business_Link@richmond.ca

