



Community Safety Committee

Council Chambers, City Hall
6911 No. 3 Road

Tuesday, March 9, 2021
4:00 p.m.

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on February 9, 2021.*



NEXT COMMITTEE MEETING DATE

April 13, 2021, (tentative date) at 4:00 p.m. in the Council Chambers.

COMMUNITY SAFETY DIVISION

1. **BUSINESS LICENCES QUARTERLY REPORT - 2020 YEAR IN REVIEW**

(File Ref. No. 12-8375-03) (REDMS No. 6616469)

CS-9

See Page CS-9 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Business Licences Quarterly Report – 2020 Year in Review”, dated February 9, 2021, from the General Manager Community Safety be received for information.



2. **PROPERTY USE MONTHLY ACTIVITY REPORT – JANUARY 2021**
(File Ref. No. 12-8060-01) (REDMS No. 6616973 v. 2)

CS-14

See Page CS-14 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Property Use Monthly Activity Report – January 2021”, dated February 10, 2021, from the General Manager, Community Safety, be received for information.

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3. **COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL CONTROL MONTHLY ACTIVITY REPORT – JANUARY 2021**
(File Ref. No. 12-8060-01) (REDMS No. 6614733)

CS-19

See Page CS-19 for full report

Designated Speaker: Susan Lloyd

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Parking Enforcement and Animal Control Monthly Activity Report – January 2021”, dated February 12, 2021, from the General Manager, Community Safety, be received for information.

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4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JANUARY 2021**
(File Ref. No.) (REDMS No. 6616265)

CS-25

See Page CS-25 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – January 2021”, dated February 9, 2021, from the Fire Chief, be received for information.

☐

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

None.

6. **RCMP MONTHLY ACTIVITY REPORT -- JANUARY 2021**

(File Ref. No. 09-5000-01) (REDMS No. 6608584)

CS-36

[See Page CS-36 for full report](#)

Designated Speaker: Chief Superintendent Will Ng

STAFF RECOMMENDATION

That the staff report titled “RCMP Monthly Activity Report – January 2021”, dated February 8, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



7. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Chief Superintendent Will Ng

Items for discussion:

None.

8. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, February 9, 2021

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Carol Day (by teleconference)
Councillor Alexa Loo (by teleconference)
Councillor Harold Steves (by teleconference)
Councillor Michael Wolfe (by teleconference)

Also Present: Councillor Chak Au (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

AGENDA ADDITION

It was moved and seconded
That Command Vehicle be added to the agenda as Item No. 6A.

CARRIED

MINUTES

It was moved and seconded
That the minutes of the meeting of the Community Safety Committee held on January 12, 2021, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

March 9, 2021, (tentative date) at 4:00 p.m. in the Council Chambers

Community Safety Committee
Tuesday, February 9, 2021

COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – 2020 YEAR IN REVIEW

(File Ref. No. 12-8060-01) (REDMS No. 6593405)

In reply to queries from the Committee, staff advised that (i) the Transportation Department would be responsible for implementing the suggestion to paint the curb to indicate the required distance between a parked vehicle and a fire hydrant, (ii) City crews place cones around abandoned garbage to secure it if they are unable to pick it up immediately, (iii) complaints about short-term rentals have declined significantly during the COVID-19 pandemic, and (iv) the business licencing program for short-term boarding and lodging is currently focused on legal operations.

It was moved and seconded

That the staff report titled “Community Bylaws Monthly Activity Report – 2020 in Review”, dated January 12, 2021, from the General Manager, Community Safety, be received for information.

CARRIED

Carli Williams, Manager, Community Bylaws and Licencing, advised that correspondence about the 6560 Buswell Street address is being addressed by the RCMP. It was recommended that Committee members and staff not respond to the correspondence.

2. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – DECEMBER 2020

(File Ref. No.) (REDMS No. 6597287)

In reply to queries from the Committee, Fire Chief Tim Wilkinson, Richmond Fire-Rescue offered to investigate and provide information regarding (i) whether the fire hydrant demarcated by a cone on Blundell Road, between No. 6 Road and Sidaway Road, indicates that it is to be relocated, and (ii) the placement of the additional ambulance attendants hired by the BC Ambulance Service.

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – December 2020”, dated January 12, 2021, from the Fire Chief, be received for information.

CARRIED

Community Safety Committee
Tuesday, February 9, 2021

3. **FIRE CHIEF BRIEFING**

(Verbal Report)

Item for discussion:

Update on Red Cross Contract

Fire Chief Wilkinson briefed the Committee on the successful transition of volunteers from the Richmond Emergency Support Services program to the Red Cross system in fourth quarter of 2020.

4. **EMERGENCY PROGRAMS QUARTERLY ACTIVITY UPDATE –
FOURTH QUARTER 2020**

(File Ref. No. 09-5140-01) (REDMS No. 6604432)

It was moved and seconded

That the staff memorandum titled “Emergency Programs Quarterly Activity Update – Fourth Quarter 2020”, dated January 20, 2021, from the Deputy Fire Chief, be received for information.

CARRIED

5. **RCMP MONTHLY ACTIVITY REPORT – DECEMBER 2020**

(File Ref. No. 09-5000-01) (REDMS No. 6583131)

Superintendent Will Ng, Officer in Charge, Richmond RCMP, reviewed statistics from the staff report, noting that (i) there has been a 14% decrease in property crime overall in 2020, (ii) mental health calls for service decreased by 17% in 2020, (iii) domestic violence increase by 36%, of which over half were domestic related assaults on weekends, and (iv) a task force is working on the increase in arsons.

In reply to queries from the Committee, Superintendent Will Ng advised (i) the reduction in property crime and theft from auto is likely due to the COVID-19 pandemic restrictions, (ii) the reduction in the number of mental health calls for service is impacted by the support services provided by the Richmond RCMP Mental Health Car to prevent clients from going into crisis and the reduction in the number of calls from service from the Vancouver International Airport (YVR), (iii) the Richmond RCMP Mental Health Car shift pattern will be monitored to ensure that the provision of service continues to correlate with peak hours for calls for service, (iv) a number of actions have been taken in response to the increase in gang activities, (v) information will be provided on Richmond RCMP Detachment’s participation in the bust of illegal crab traps in Boundary Bay, (vi) hedge fires comprise the majority of the increase in the number of arsons, (vii) the policing presence around modular housing has been increased in response to public concerns about drug use, and (viii) there is a potential to hire police officers that are released from the Surrey RCMP Detachment in the future.

Community Safety Committee
Tuesday, February 9, 2021

It was moved and seconded

That the staff report titled "RCMP Monthly Activity Report – December 2020", dated January 8, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

6A. COMMAND VEHICLE

(Verbal Report)

Discussion took place on options for procurement of the RCMP Command Vehicle and funding options, and as a result the following **referral motion** was introduced:

It was moved and seconded

That staff report back on options for the procurement of an RCMP Command Vehicle, and to provide fundraising options including community and corporate events.

CARRIED

6. RCMP/OIC BRIEFING

(Verbal Report)

Item for discussion:

Complaint of Light Pollution

In response to a question from the Committee, staff advised that (i) the City does not currently have a light pollution by-law, and (ii) a citizen's group is arranging to appear before Council to express their concerns about lighting that is placed on the exterior of housing.

7. MANAGER'S REPORT

RCMP Outreach Event

Staff reported on the success of the RCMP outreach event that was conducted during the February 6 and 7, 2021 weekend in Hamilton.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (4:32 p.m.).

CARRIED

Community Safety Committee
Tuesday, February 9, 2021

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, February 9, 2021.

Councillor Bill McNulty
Chair

Carol Lee
Recording Secretary



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety
Date: February 9, 2021
File: 12-8375-03/2021-Vol 01
Re: Business Licences Quarterly Report - 2020 Year in Review

Staff Recommendation

That the staff report titled "Business Licences Quarterly Report – 2020 Year in Review", dated February 9, 2021, from the General Manager Community Safety be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Economic Development	<input checked="" type="checkbox"/>
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report provides an annual summary of activities in support of the regulation of business licences in the City of Richmond.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

This report supports Council's Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.

Analysis

Business Licence Revenue

Revenue from business licences has been impacted by the COVID-19 pandemic. While revenue in past years has grown by two to five per cent annually, revenue in 2020 decreased slightly (see Table 1). Even with the decrease in growth, the revenue collected met the budgeted target.

Going forward, staff will monitor results in 2021 to determine if the trend of decreased growth continues. Licence revenue is credited to the month and year that the licence is valid. Much of the revenue credited in 2020 was collected in 2019, and early in 2020, before the pandemic. Likewise, 2021 revenue will be impacted by conditions in 2020 and 2021.

Another impact of the pandemic was the drop in new businesses starting up in Richmond. A large reason for the drop was the cancellation of the Richmond Night Market (up to 300 licences). Tracking the number of new businesses will provide an indicator as to the health of businesses in Richmond.

Table 1: Revenue from Business Licences

	2016	2017	2018	2019	2020
New Businesses	1,704	1,801	1,745	1,851	1,270
Licence Revenue	\$ 3,716,597	\$ 3,884,271	\$ 4,087,165	\$ 4,171,813	\$4,161,591

Application Processing

The licencing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process is monitored to ensure that it is both timely and thorough. Staff use the following measures of performance:

- Valid Licences – this is the number of businesses with valid, paid, licences.

- Expired Licences – this is the number of businesses who have not paid to renew their licence from a previous year. Staff follow up with these businesses to confirm if they have either closed or just have not paid their invoice.
- Suspended/Pending Applications – these are businesses that have applied for a new licence or for changes to an existing licence and are waiting for a review of their application. Staff work to keep this number as low as possible by prioritizing these applications.
- Total Licences – this is the total number of all licences that are either valid, expired (and being checked) or under application review.

These statistics (shown in Table 2) are measured quarterly as the numbers fluctuate throughout the year (new applications arrive daily and businesses close down) and are not annual totals.

Table 2: Status and Number of Business Licences

	2019 Q1	2019 Q2	2019 Q3	2019 Q4	2020 Q1	2020 Q2	2020 Q3	2020 Q4
Valid Licences	14,276	14,737	14,802	14,487	14,039	13,670	13,586	13,481
Expired Licences	847	637	641	661	1,385	1,567	1,640	1,585
Suspended/Pending Applications	334	397	349	381	367	384	415	436
Total Licences	15,457	15,771	15,792	15,529	15,791	15,621	15,641	15,502

The statistics in the table above show that the number of businesses with valid licences has decreased throughout 2020. There are a number of reasons for this. As stated above, there has been a decrease in new businesses starting up. There has also been an increase in businesses closing and other businesses that are continuing to operate but have not paid for, or renewed their licence.

Another trend seen in 2020 was an increase in applications to move locations or change the conditions for existing businesses. This is indicated by the growth in pending and suspended licences (in this context, suspended means that the business has requested a change). Staff work to keep this number as low as possible in order to support existing businesses.

COVID-19 Support for Existing and New Businesses

In April 2020 the City launched the virtual COVID-19 Business Support Center to provide a centralized source of accurate and timely information and resources for local businesses who are being impacted by the current pandemic. Through this center businesses are notified of support programs available from all levels of government and other agencies. Information is also shared regarding City initiatives such as the Temporary Outdoor Patio Program and the Richmond Business Resilience Program.

This resource has been shared broadly and is included in the renewal notice sent to existing businesses. New businesses receive a welcome letter which includes information regarding the City services available to them, and contact details for the Economic Development Office.

Business Licence Enforcement

Throughout 2020, and especially since the start of the Pandemic, there has been an increase in unpaid licence fees (expired licences). Considering that a number of business sectors were ordered closed in the second quarter of 2020, enforcement staff focussed on enforcing COVID-19 health orders rather than on the enforcement of unpaid licence fees. The impact in this change of priorities can be seen in Table 3 which summarized revenue from tickets issued to business.

Starting in the fourth quarter of 2020, as the number of complaints related to the enforcement of COVID-19 health orders has decreased and the rules for businesses have been clarified, enforcement staff have been focussing on the collection of unpaid licence fees. Businesses continuing to operate without a valid licence are given a warning and then issued a ticket if fees are unpaid.

Table 3: Business Licence Enforcement Revenue

	2016	2017	2018	2019	2020
Revenue from Tickets	\$ 1,700	\$ 16,350	\$ 37,250	\$ 60,100	\$ 17,250

Licensing Program for Short-Term Boarding and Lodging

Council approved a licensing program for boarding and lodging in November 2019 and the new licensing regulations received final bylaw adoption in the first quarter of 2020. While staff are continuing to promote the licensing of boarding and lodging operations, the number of short-term rental operations has decreased dramatically due to travel restrictions in place. For this reason, the pilot project and temporary positions created to support the licensing and enforcement program have been put on hold. This has helped the department meet overall budget targets but will be re-visited once travel restrictions are lifted.

Education and Enforcement Support for COVID-19 Health Orders

During March, April and May of 2020, all enforcement staff in Business Licences and in Property Use were dedicated to enforcing the health orders put in place to prevent the spread of COVID-19. At that time, staff were receiving up to 400 calls per week. Many of the early calls were related to clarification of health orders and enforcement jurisdictions. Enforcement call numbers have now dropped to an average of 10 to 30 calls per week. As most of the calls are related to businesses, these calls are now handled exclusively by enforcement staff in Business Licences.

Community Ambassador Program

Running from April to October, the Community Ambassador Program redeployed staff from other departments in the City to patrol parks, public spaces and business to educate the public on physical distancing and the health orders in place to prevent the spread of COVID-19. At the

peak of the program over 100 staff participated as Community Ambassadors. The staff in the program were recognizable to the public by their red vests and hats and were generally well received throughout the community.

Early on in the program, the focus of the team was on parks, walking trails and busy neighbourhoods such as Steveson. As the weather changed and the focus shifted, staff provided support to businesses by visiting thousands of businesses to check that they had a COVID safety plan in place to keep staff, customers and the community safe. Throughout the program, the focus was on education and any problems that required enforcement were forwarded to bylaw enforcement staff or the RCMP.

Financial Impact

None.

Conclusion

This report provides an update to the Community Safety Committee on annual results for 2020 in the Business Licences department. Overall in 2020, there was a decrease in growth of new businesses and business licence revenue even though annual budget targets were met. Going into 2021, staff will be working to reduce the number of businesses with unpaid, expired licences while also continuing support for enforcement of health orders related to COVID-19.



Carli Williams, P.Eng.
Manager, Business Licence and Bylaws
(604-276-4136)



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety
Date: February 10, 2021
File: 12-8060-01/20-Vol01
Re: Property Use Monthly Activity Report – January 2021

Staff Recommendation

That the staff report titled “Property Use Monthly Activity Report – January 2021”, dated February 10, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Property Use department provides information and statistics for enforcing bylaws related to grease, soils, zoning and short-term rentals as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

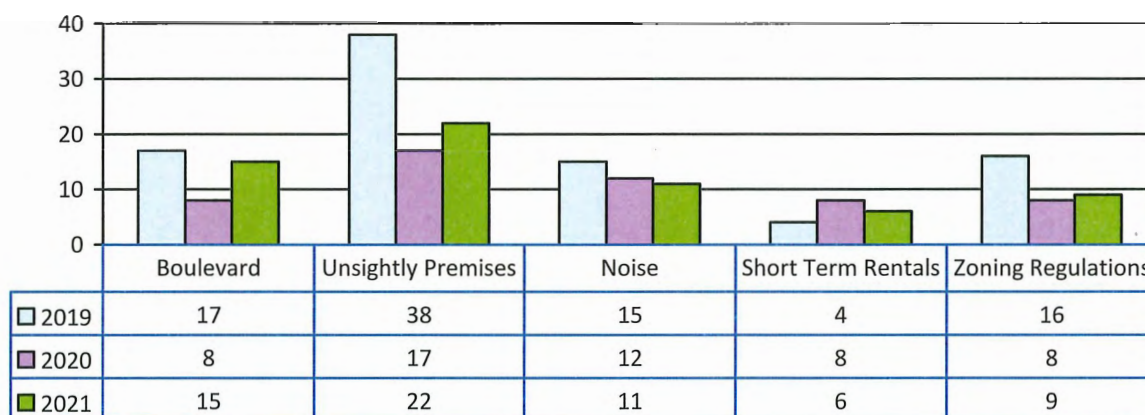
1.1 Enhance safety services and strategies to meet community needs.

Analysis

Property Use

Property use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors. Figure 2 shows all other property related enforcement.

Figure 1: Property Use Calls For Service - January Year-To-Date Comparison

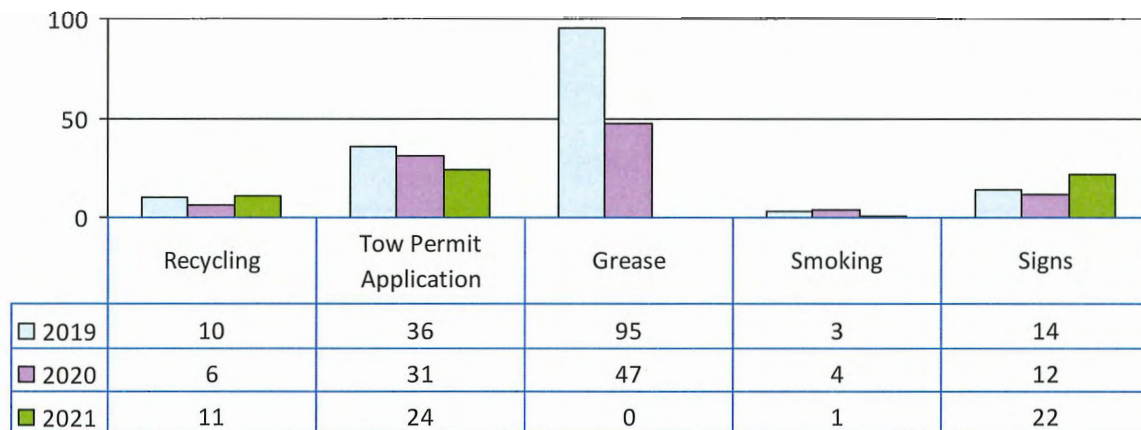


Overall, calls in the Property Use area were slightly higher this month when compared to the same months in 2019 and 2020. This amount of fluctuation is expected and is within normal service levels.

Grease

The Grease Officer is currently unavailable and systematic grease inspections have not taken place through the regular inspection program. During this time, sanitary sewer operations and Engineering staff continue to investigate and inspect properties on demand based on observed problematic areas. There were no violation notices issued for contraventions of the Drainage, Dike and Sanitary Sewer System Bylaw No. 7551 this month.

Figure 2: Other Calls For Service - January Year-To-Date Comparison



Soils

During the month of January, the Soil Bylaw Officer conducted 60 site inspections and is currently addressing 33 properties that are considered to be in non-compliance. Stop Work Orders and/or removal orders were issued for:

- 11400 Westminster Hwy;
- 12671 Blundell Road; and
- 14200 Cambie Road.

In all cases, the owners of these properties complied with the orders and are now in compliance. The property at 13220 Blundell Road was also brought into compliance this month.

In addition to enforcement activities, there are 10 soil deposit applications under review by City staff while the Soil Bylaw Officer continues to monitor 12 approved sites. The City is awaiting a decision from the Agricultural Land Commission on two projects, for 5800 No. 7 Rd (Mahal) and 19740 River Rd (Jagbar Farms), both of which previously received endorsement from City Council.

Ticketing

As shown in Table 1, there were five tickets issued in January related to Property Use offences. The tickets this month were related to short-term rental violations and unsightly premises.

Table 1: Property Use Bylaw Violations

Ticket Issuance (BVN's & MTI's)	January	YTD
Short-Term Rental Offences	3	3
Soil Removal & Fill Deposit Offences	0	0
Unsightly Premises	2	2
Watercourse Protection Offences	0	0
Grease Trap Offences	0	0
Totals	6	6

Revenue and Expenses

Revenue in Property Use is derived from soil permit revenue, tickets and court fines. Revenue in January was significantly higher than budgeted due to the payment of fines from successful bylaw prosecutions in Provincial and Supreme Court.

The City was paid \$22,000 from the owners of 1111 Bird Road after they were found to be in contempt of court due to non-compliance with a court order. The City also received payment from the owners of 2390 Thompson Gate who agreed to plead guilty and enter into a consent order to resolve issues related to unpermitted work. The department is also awaiting recovery of a claim for reimbursement of costs related to enforcement of COVID-19 orders which shows as a negative balance this month (\$126). The summary of all sources of revenue are shown in Table 2.

Table 2: Property Use Revenue by Source

Program Revenue	Budget Jan 2021	Actual Jan 2021
Towing Permits	1,333	1,488
Other Permits	250	0
Other Bylaw Fines	3,042	30,150
Recovery-General Exp.	0	(126)
Total Revenue	4,625	31,512

Due to the collection of higher than budgeted revenue in the month of January, the department's overall financial position is positive as shown below in Table 3. This month's favourable position is also due to the delay in hiring two bylaw enforcement officers for the enforcement of short-term rentals. These hiring's will continue to be delayed until travel restrictions are lifted or there is an increase in complaints in this area.

Table 3: Property Use Revenue and Expenses

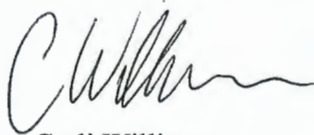
		YTD Budget Jan 2021	YTD Actual Jan 2021
Property Use	Revenue	4,625	31,512
	Expenses	97,225	59,447
	Net Revenue (Expense)	(92,600)	(27,935)

Financial Impact

None.

Conclusion

Property Use administers a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil and grease. This report provides a summary of this month's activity, including revenue and expenses. Notable this month is the higher than budgeted collection of court fines due to successful outcomes of two on-going bylaw enforcement files.



Carli Williams
Manager, Business Licencing and Bylaws
(604-276-4136)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** February 12, 2021
From: Cecilia Achiam **File:** 12-8060-01/2021-Vol
General Manager, Community Safety 01
Re: **Community Bylaws Parking Enforcement and Animal Control Monthly
Activity Report – January 2021**

Staff Recommendation

That the staff report titled “Community Bylaws Parking Enforcement and Animal Control Monthly Activity Report – January 2021”, dated February 12, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Control department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Control and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

The start of the annual dog licencing program began in December 2020, with a total of 2,393 licenced dogs. The total number of dogs licenced in January is 1,708 dogs. This figure represents 195 new dog licence applications and 1,513 dog licence renewal applications. The total number of dogs licenced year to date is 4,101.

Regional Animal Protection Society (RAPS) Officers conduct patrols of the dikes, parks and school grounds within the City. The following locations were patrolled during the month of January 2021. There were no bylaw violations notices issued.

- | | |
|----------------------------------|----------------------------------|
| • Hamilton Elementary | • Garry Point Park |
| • Kingswood Neighbourhood School | • Blundell Elementary |
| • Park | • Diefenbaker Elementary |
| • Burkeville Park | • Garden City Community Park |
| • Woodward's Landing | • Middle Arm Waterfront Park |
| • London Park | • Dolphin Neighbourhood Park |
| • South Dyke Trail | • Richmond Olympic Oval |
| • Burnett Secondary | • Dyke Trail Dog Park No. 3 Road |
| • Manoah Steves Park | • Richmond Nature Park |
| • McDonald Beach | • West Dyke Trail |
| • Burnett Secondary | • McDonald Beach |

Parking

For the month of January 2021, Parking Officers continue to monitor assigned files while proactively patrolling City owned off-street parking lots for compliance of pay parking and City roadways for stopping and parking offences. Parking Officers attended 161 Calls for Service for parking and/or stopping related offences and nine Calls for Service attributed to COVID-19 social distancing and unauthorized use of a City sports field. Management of files by Parking Officers is priority-based, with all safety and obstruction requests receiving top priority.

Figure 1 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 2.

Figure 1: Parking Violations Issuance Comparison

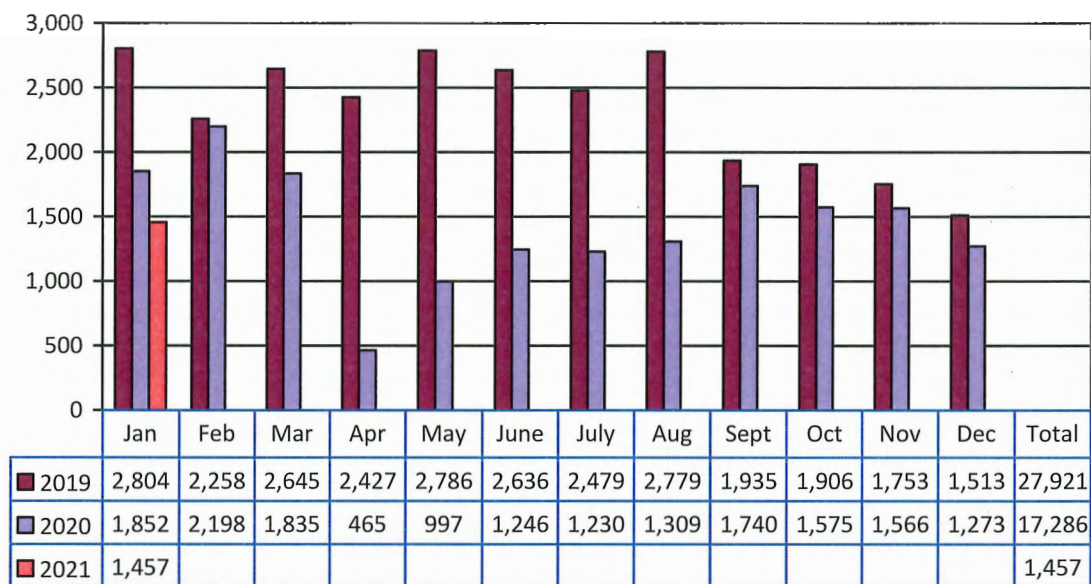
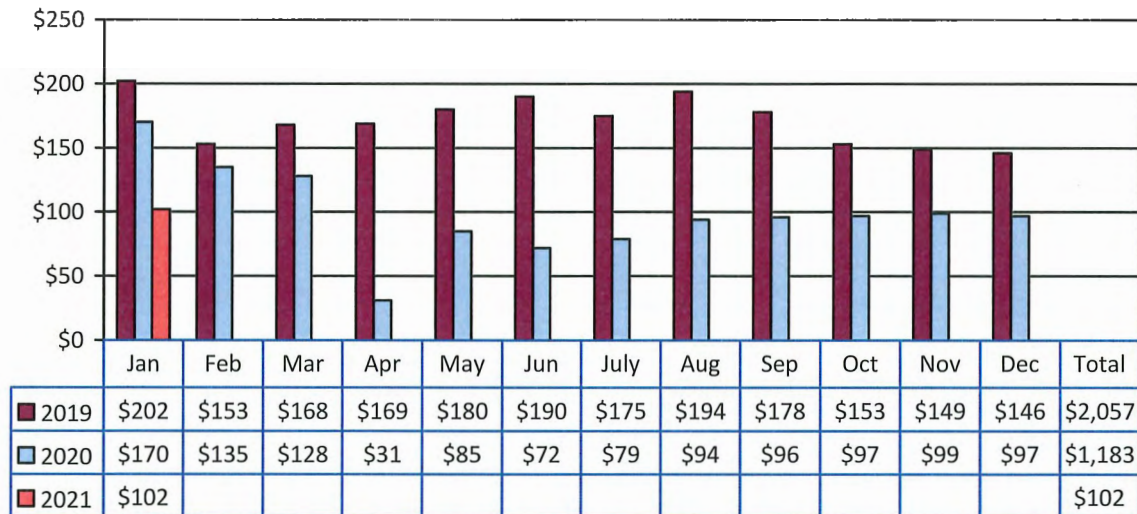


Figure 2: Parking Revenue Comparison (000's)



Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 2 exhibits the number of parking violations issued together with the number of animal control violations issued.

Table 2: Violations Issued

Ticket Issuance (BVN's)	January	YTD
Parking & Stopping Offences	1,457	1,457
Animal Control Offences	7	7
Totals	1,464	1,464

Ticketing issuance continues to be lower than projected due to not only the redeployment of resources to support education and enforcement of the public health orders but an increasing amount of individuals working from home and not travelling to their place of business due to the risk of spreading COVID-19.

Bylaw Adjudication

The next Adjudication is scheduled for February 25, 2021.

Revenue and Expenses

The Community Bylaws department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue generated is from dog licences, animal control, false alarm disturbances, and other permits. Table 1 outlines individual revenue types while Table 2 highlights revenue and expenses for the programs within Community Bylaws.

Table 1: Parking and Animal Control Revenue by Source

Program Revenue	Budget Jan 2021	Actual Jan 2021
Contract Revenue ¹	5,000	5,000
Filming Revenue	0	408
False Alarm	4,625	2,625
Dog Licences	20,292	51,074
Newspaper Box Permits	2,983	3,313
Animal Control Fines	850	3,425
Parking Revenue ²	169,217	101,861
Receivable Income ³	8,500	(1,165)
Total Revenue	211,467	166,541

Table 2: Parking & Animal Control Revenue and Expenses

		YTD Budget Jan 2021	YTD Actual Jan 2021
Parking	Revenue	190,325	112,042
	Expenses	122,964	76,711
	Net Revenue (Expense)	67,361	35,331
Animal Control	Revenue	21,142	54,499
	Expenses	23,742	15,874
	Net Revenue (Expense)	(2,600)	38,625

Financial Impact

None.

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries for 2019 (which was reconciled in March 2020)

Conclusion

Parking and Animal Control administers a wide range of bylaws related to parking, animal control and public parks and school grounds. This report provides a summary of monthly enforcement activity, including revenue and expenses. Due primarily to the impact of the COVID-19 Pandemic, ticketing revenue continues to decrease. However, the decrease in revenue was managed and partially offset by a decrease in costs in all areas of the department.

A handwritten signature in black ink, appearing to read 'Susan Lloyd', with a stylized, cursive script.

Susan Lloyd
Program Manager, Administration, Parking
Enforcement and Animal Control
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: February 9, 2021

From: Tim Wilkinson
Fire Chief

File: 99-Fire Rescue/2021-
Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – January 2021

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – January 2021”, dated February 9, 2021, from the Fire Chief, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Training and Public Education

The education and development of firefighters in the Province of British Columbia is regulated through the Office of the Fire Commissioner. The Office of the Fire Commissioner has created minimum training standards which are found within the "Structure Firefighters Competency and Training Playbook" or "Playbook". Richmond Fire-Rescue implemented a new program in January 2019 where all firefighters will review, practice and demonstrate the skills identified within the Playbook. Firefighters are continuing within their Playbook training.

Fire Training staff facilitated multiple training activities during January 2021 including; Gas and Electrical Safety, Emergency Vehicle Operations and Playbook drills.

During January 2021, public education events remained on hold. Fire staff continued to create and post educational videos on the RFR Facebook and website pages, along with preparation for the next round of recruitment.

Recruitment

RFR staff prepared the revised hiring guide for the next firefighter recruitment process for launch on February 8, 2021. This year's process was streamlined to improve on recruitment processes.

Emergency Response

Richmond Fire-Rescue (RFR) staff continue to support calls emanating from Health Orders issued by the Province to combat the COVID-19 pandemic as well as provide regular services to the community.

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In January 2021 there were a total of 631 incidents, representing a 25 per cent decrease in calls from January 2020 (Attachment 1).

The average time on scene for RFR crews was 28 minutes, which was more than 27 minutes in 2020. Time on scene can vary due to the nature and severity of each call.

Table 1: Total Incidents - January 2021			
	Totals	Percentage Change (January 2020)	Number Change (January 2021)
Alarm Active No Fire	156	-20%	-40
Explosion	1	-	+1
Fire	27	-4%	-1
Haz-Mat	7	-70%	-16
Medical	277	-24%	-88
MVI	67	-31%	-30
Public Hazard	8	+14%	+1
Public Service	46	-37%	-27
Response Cancelled/Unfounded	41	-7%	-3
Specialized Transport	1	-83%	-5
Tech Rescue	0	-100%	-1
Totals	661	-25%	-209

In January 2021 there were 27 reportable fires to the Office of the Fire Commissioner, representing a four per cent decrease from January 2020. The average figure for fires reported in January over the last five years is 27.

RFR continues to experience decreases in medical responses due to the changes of the Provincial Health Orders and Medical Health Officer's direction. RFR continues to monitor all activities to identify and create programs to respond to emerging trends.

RFR's emergency fire response goal is to contain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases significantly once the fire leaves the room of origin.

Fire damage and property losses during January 2021 are estimated at \$30,750. This total includes \$11,100 for building/asset loss and \$19,650 for content loss. The total building/asset and content value at risk was estimated to be \$140,414,300 and the total value preserved from damage was \$140,383,550. These numbers translate to 99 per cent of value protected (Table 2); this is greater than the 83 per cent protected value observed in 2020.

Table 2: Fire Calls By Type and Loss Estimates - January 2021						
Incident Type Breakdown	Call Volume	Estimated Building/ Asset Value (\$)	Estimated Building/ Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	3	97,400	-	2,000	2,000	97,400
Multi family	7	136,084,000	100	115,000	16,050	136,182,850
Commercial/Industrial	3	-	-	-	-	-
Outdoor	9	3,506,400	7,000	3,000	1,600	3,500,800
Vehicle/Vessel	5	606,000	4,000	500	-	602,500
Totals*	27	140,293,800	11,100	120,500	19,650	140,383,550

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable January 2021 incidents:

- **January 5 – Structure fire on Alderbridge Way.** RFR crews responded to a structure fire on Alderbridge Way. On arrival crews were presented with a working fire on the 15th floor of a residential hi-rise building. The fire was quickly extinguished by crews, which was limited to a single unit. RFR crews then proceeded to manage water run-off from the fire attack and sprinkler water flow to three other units on the floor below. There were no reports of injuries. A Fire Investigator attended. Emergency Support Services (ESS) were on scene to support any displaced occupants.
- **January 8 – Fatal shooting in Steveston.** RFR crews attended to a shots fired incident. On scene, RFR crews attempted to revive the young patient but they succumbed to their injuries later in hospital. A critical incident stress debriefing was provided for attending RFR staff. RCMP and BC Emergency Health Services (BCEHS) were on scene.
- **January 20 – Structure fire on Ainsworth Crescent.** Upon arrival fire crews encountered flames through the roof structure of the building. The fire was quickly extinguished and controlled and crews conducted searches for any remaining occupants. Crews also searched for hotspots. The property structure was rendered safe and a Fire Investigator attended the scene. There were no injuries reported. ESS staff were deployed to assist two adults and one child who were displaced as a result of the fire.
- **January 24 – Structure fire on Lucas Road.** RFR crews arrived to a residential house under construction with a fire in the front driveway area. The house appeared to be at the lock up stage of framing and a portion of the security fencing had been knocked down. RFR crews quickly extinguished the fire and prevented any spread to the building. Due to the suspicious nature of the fire, the RCMP attended. A Fire Investigator attended.

Financial Impact

None.

Conclusion

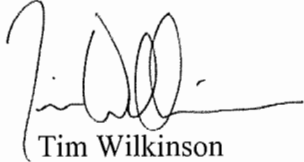
During January 2021, Richmond Fire-Rescue crews continue to experience impacts on all call volumes. For medical incidents, this is due to the decreases in medical responses emanating from the temporary changes by order of the Provincial Medical Health Officer in response to the pandemic.

The impacts of the pandemic, on call volumes, has resulted in RFR Management pivoting staff to learning, development and preparedness activities. Richmond Fire-Rescue staff remain ready to react and adapt to the ever changing pandemic situation.

February 9, 2021

- 5 -

Richmond Fire-Rescue has not experienced any negative impacts to emergency response and continues to monitor activities to identify and create programs to respond to emerging trends.

A handwritten signature in black ink, appearing to read 'Tim Wilkinson', with a stylized, cursive script.

Tim Wilkinson
Fire Chief
(604-303-2701)

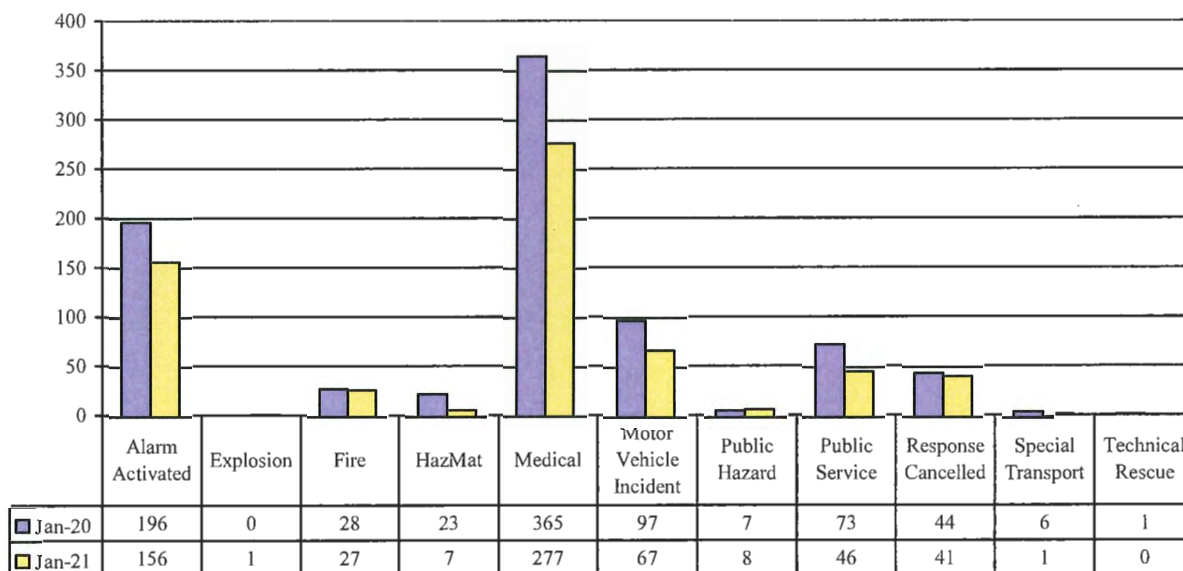
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Att. 1: Suppression Activity, including location of January's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in January 2021 and 2020. In January 2021, there were a total of 631 incidents, compared to 840 in January 2020. This represents a decrease of 25 per cent.

Table 3: January 2020 & January 2021 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 44 per cent of the total emergency responses for RFR during the month of January 2021. A detailed breakdown of the medical incidents for January 2020 and 2021 is set out in the following table by sub-type. There were a total of 277 medical incidents in January 2021 compared to 365 in January 2020, a decrease of 24 per cent.

Table 4a: January 2020 & January 2021 Medical Calls by Type

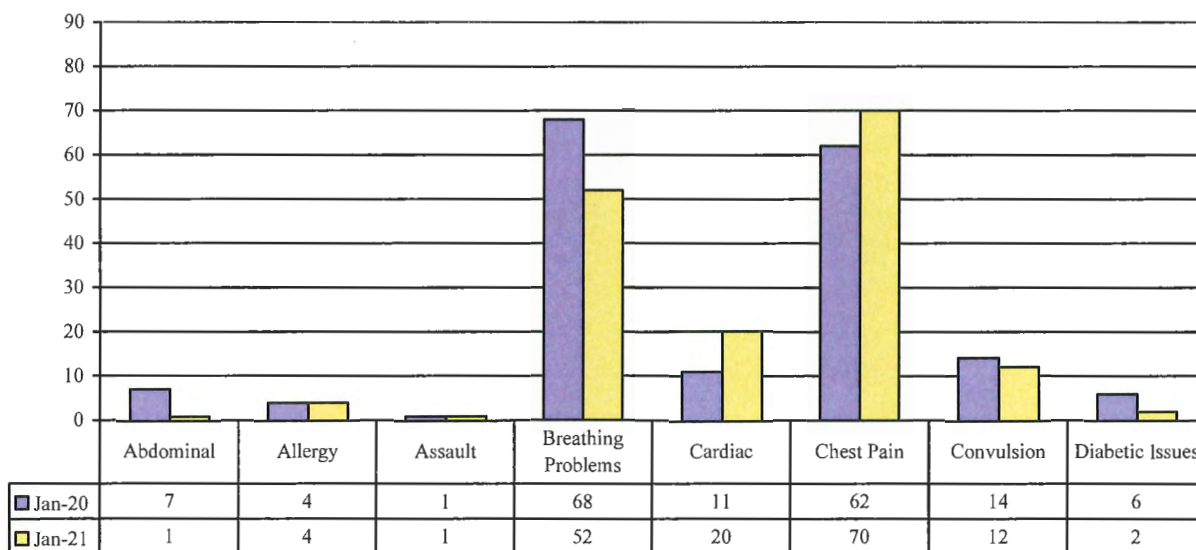
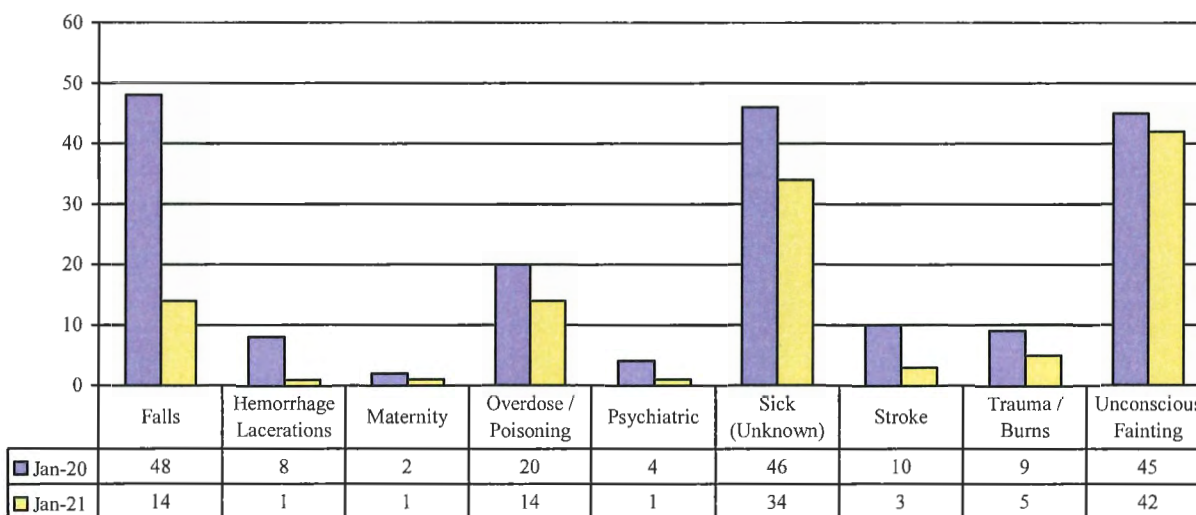


Table 4b: January 2020 & January 2021 Medical Calls by Type



Fire Investigations

The fire investigation statistics for January 2021 are listed below:

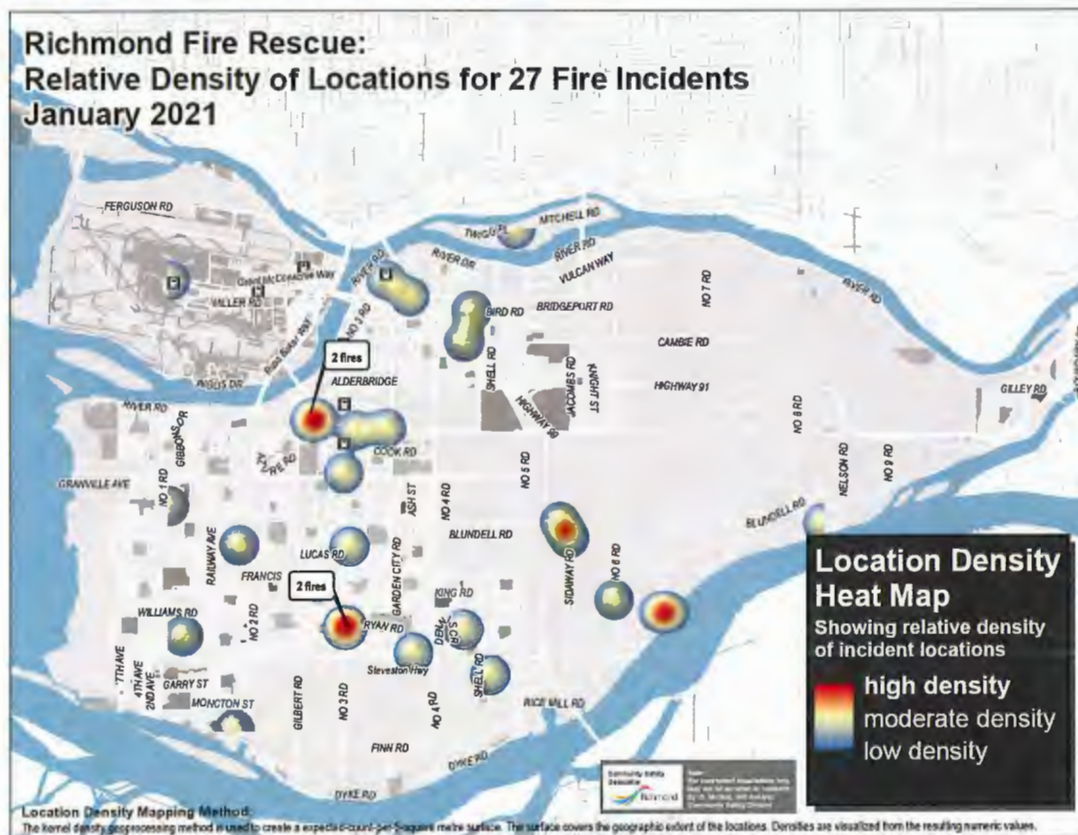
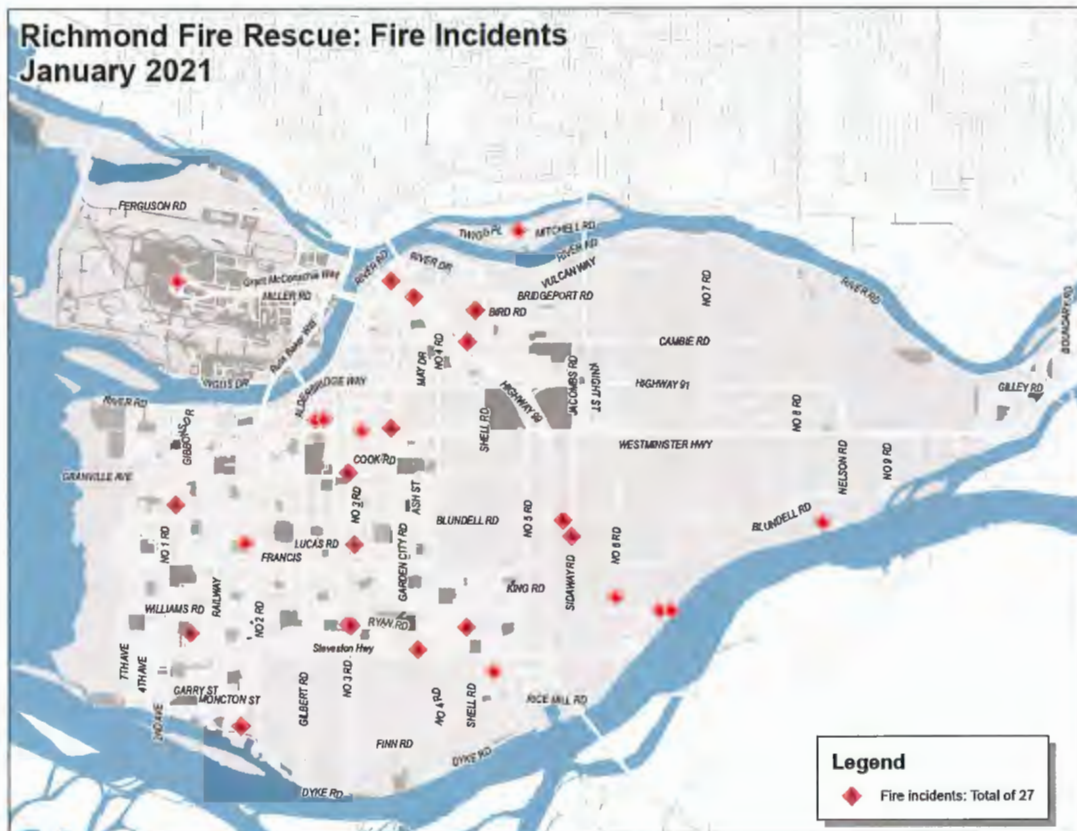
Table 5: Total Fire Investigation Statistics – January 2021			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	3	-
Residential - Multi-family	1	5	1
Commercial/Industrial	-	2	1
Outdoor	4	4	1
Vehicle	1	2	2
Totals	6	16	5

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

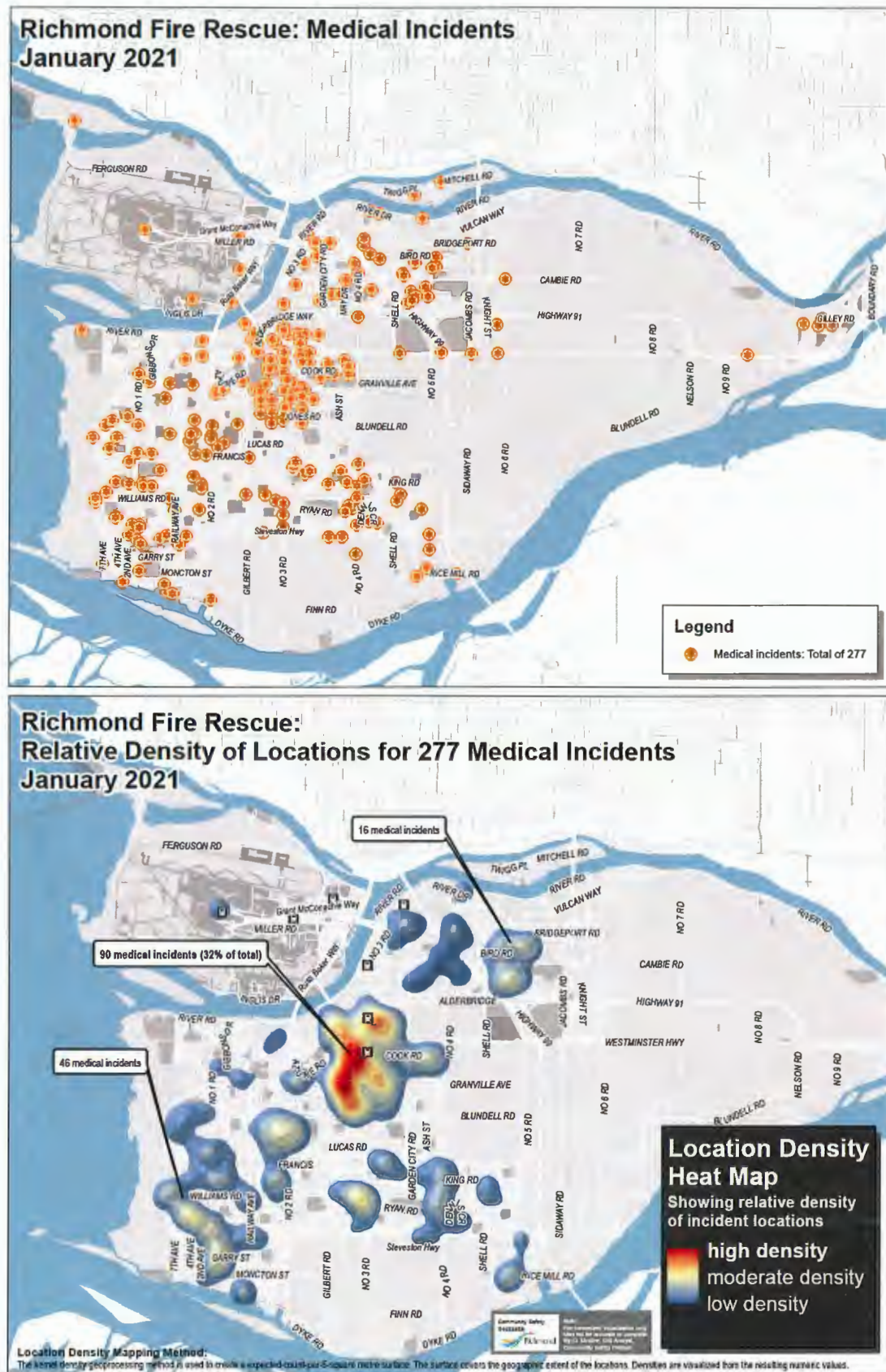
Table 6: Hazardous Materials Calls By Type – January 2021	
	Details
Natural Gas / Propane Leaks (small)	4
Unclassified	1
Hazard Misc	1
Flammable / Combustible Liquids	1
Totals	7

Figure 1: Location of reportable fires attended in January 2021 (total 27)



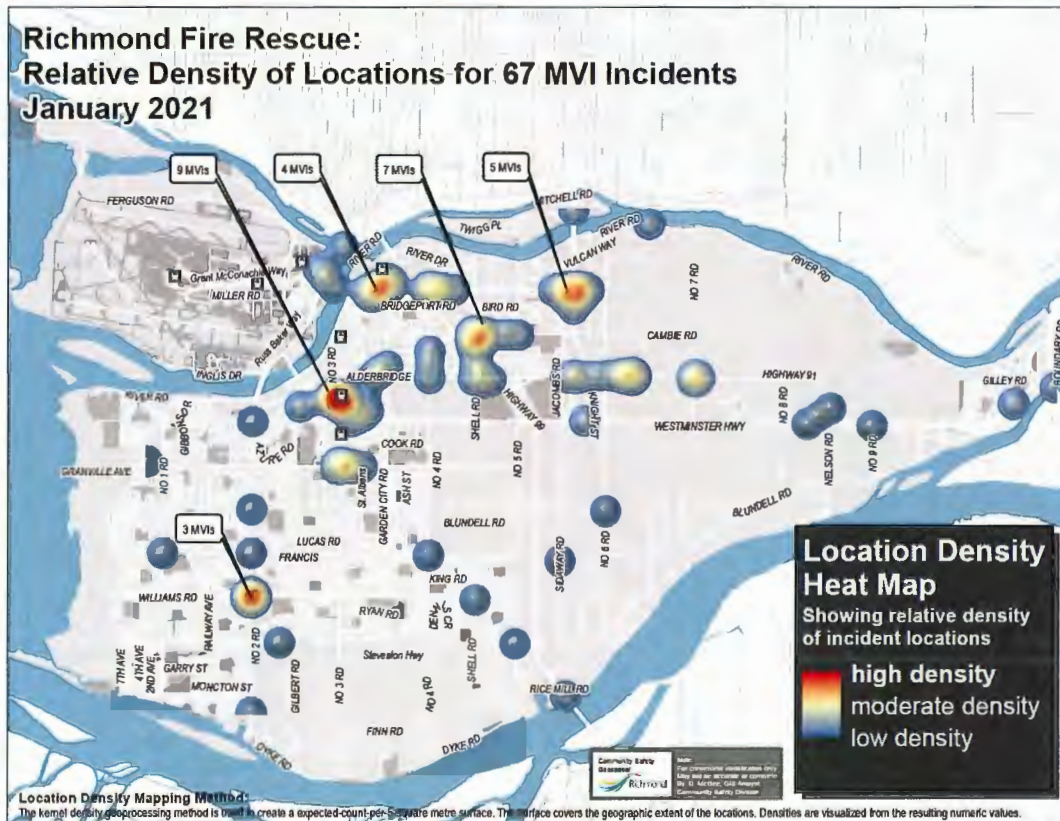
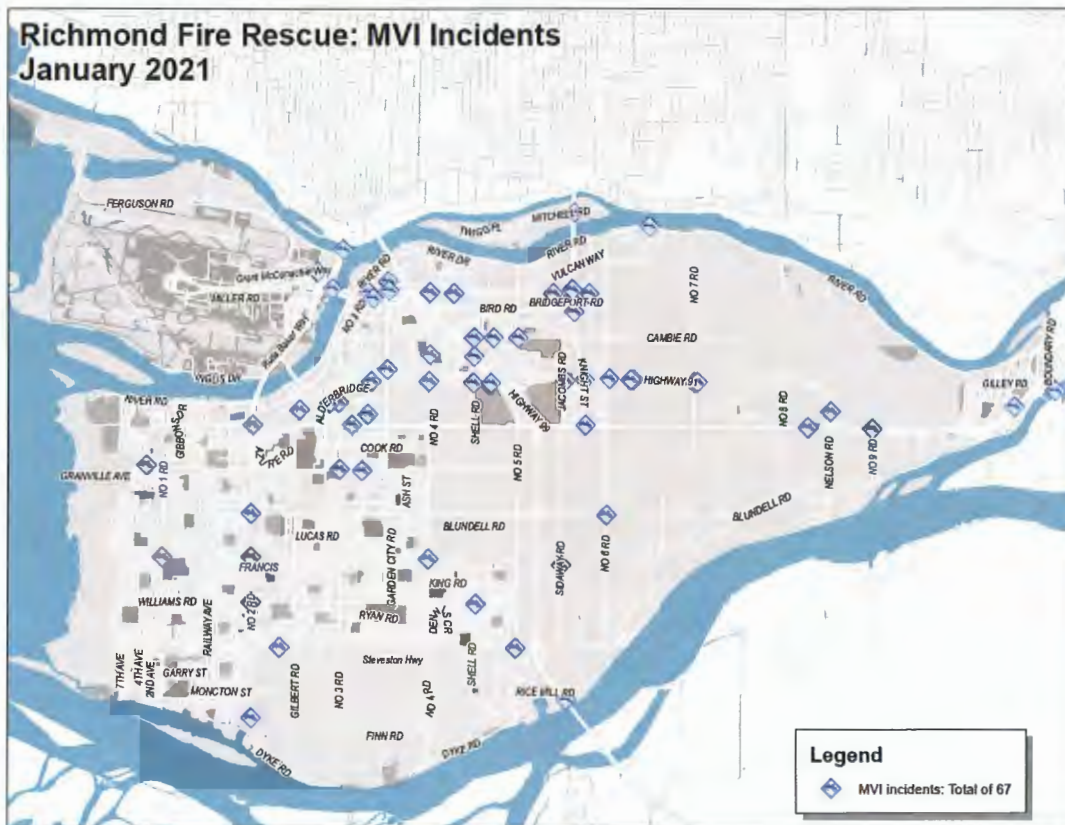
6616265

Figure 2: Location of medical calls in January 2021 (total 277)



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Figure 3: Location of MVI calls in January 2021 (total 67)





City of Richmond

Report to Committee

To: Community Safety Committee

Date: February 8, 2021

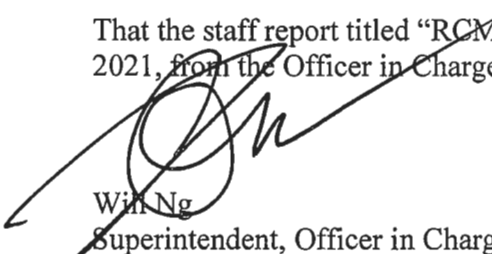
From: Will Ng
Superintendent, Officer in Charge

File: 09-5000-01/2021-Vol
01

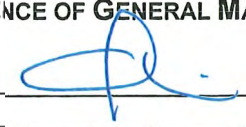

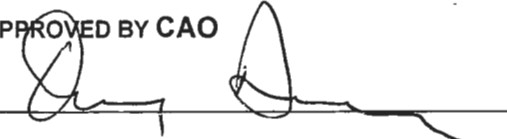
Re: RCMP Monthly Activity Report — January 2021

Staff Recommendation

That the staff report titled "RCMP Monthly Activity Report – January 2021", dated February 8, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.


Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Program
5. Block Watch
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Activities and Noteworthy Files

Homicide

On January 7, 2021, Richmond RCMP officers responded to a shooting near the area of Moncton Street and No. 1 Road. At the scene Police located a male victim suffering from gunshot wounds. The man was transported to hospital where he succumbed to his injuries. The man was known to police and investigators believe the shooting to be targeted. The Richmond RCMP Serious Crime Unit and the Integrated Homicide Investigation Team (IHIT) are investigating.

Arrest

On January 7, 2021, Richmond RCMP Property Crime Unit officers arrested a known offender on three outstanding warrants, including assault causing bodily harm, break and enter and mail theft. Investigators had linked the suspect to a series of break and enters dating back to October 3, 2020 however the suspect remained at large. The man now faces 13 additional break and enter charges.

Homicide

On January 9, 2021, Richmond RCMP officers responded to a shooting at a residence in the 8100 block of Lansdowne Road. A male victim suffered multiple gunshot wounds and later succumbed to his injuries. The man was known to police and investigators believe the shooting was targeted. The Richmond RCMP Serious Crime Unit and IHIT are investigating.

Pedestrian Hit and Run

On January 12, 2021, Richmond RCMP officers attended the 8500 block of Ackroyd Road for a vehicle collision involving a pedestrian. The pedestrian was exiting his parked vehicle when he was struck; the driver did not remain at the scene. The pedestrian was transported to hospital and received treatment for minor injuries. The Richmond RCMP issued a media release on January 20, 2021 with a description of the suspect driver and vehicle. The investigation is ongoing.

Analysis of Police Statistics*Arson*

In January 2021, there were seven reported arsons, which is down nine incidents from the previous month and up five incidents from January 2020. No patterns or trends have been identified. The number of arsons this month is above the expected range.

Assault Serious (Assault with a Weapon)

There were 16 assault serious events in January 2021, which is a 36 per cent decrease from the previous month and a 45 per cent increase from January 2020. Charges have been laid in seven of the incidents reported this month. No patterns or trends have been identified. The number of serious assaults this month is above the expected range.

Auto Theft

In January 2021, there were 18 incidents of auto theft, which is a 31 per cent reduction from the previous month and a 49 per cent reduction from January 2020. No patterns or trends have been identified. The number of auto thefts this month is within the expected range.

Drugs

In January 2021, there were 41 drug files, which is up 46 per cent from the previous month and down 78 per cent from January 2020. No patterns or trends have been identified. The number of drug incidents this month is within the expected range.

Mental Health

There were 124 mental health-related incidents in January 2021, which is down 12 per cent from the previous month and down 25 per cent from January 2020. No patterns or trends have been identified. The number of mental health-related incidents this month is within the expected range.

Police apprehension numbers decreased to 84 events this month, representing a 21 per cent reduction from the previous month and the average hospital wait time increased seven per cent to 80 minutes. Both of these statistics are within the expected range.

Residential Break and Enter

There were 39 break and enters to residences in January 2021, which represents a 17 per cent decrease from the previous month and a 17 per cent decrease from January 2020. No patterns or trends have been identified. The number of residential break and enters this month is within the expected range.

Commercial Break and Enter

In January 2021, there were 23 break and enters to businesses, which represents an eight per cent reduction from the previous month and a 26 per cent reduction from January 2020. No patterns or trends have been identified. The number of commercial break and enters this month is within the expected range.

Robbery

There were five robbery incidents in January 2021, which is up one incident from the previous month and up two incidents from January 2020. No patterns or trends have been identified. The number of robberies this month is within the expected range.

Sexual Offences

In January 2021, there were 15 sexual offence files, which represents a 67 per cent increase from the previous month and a 12 per cent decrease from January 2020. No patterns or trends have been identified. The number of sexual offences this month is within the expected range.

Shoplifting

There were 71 shoplifting thefts in January 2021, which up nine per cent from the previous month and up 13 per cent from January 2020. No patterns or trends have been identified. The number of reported shoplifting thefts this month is within the expected range.

Theft from Automobile

There were 134 theft from automobile incidents in January 2021, which is down five per cent from the previous month and down 29 per cent from January 2020. No patterns or trends have been identified. The number of thefts from automobiles this month is below the expected range.

COVID-19 Statistics

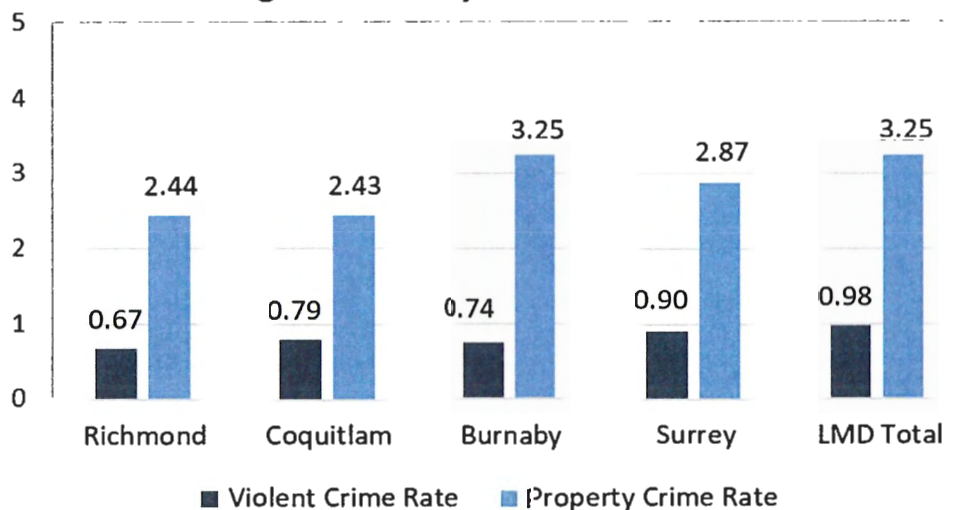
Table 1 outlines the number of police calls for service related to COVID-19. In January 2021, the *COVID-19-Related Measures Act* was amended and enforceable orders were moved under the *Emergency Program Act*. There were 35 COVID-19-related files this month. The majority of incidents were related to reports of social gatherings and failure to wear a mask.

Table 1: COVID-19-related Calls for Service January 2021	
Total COVID-19-related files	35
Quarantine Act (Federal)	4
Public Health Act (Provincial)	5
Emergency Program Act	23
COVID-19-Related Measures Act	3

Crime Trends Across Jurisdictions

Between late November 2020 and early January 2021, there were seven gang related homicides in the Lower Mainland, including two targeted shootings in Richmond. Despite these incidents, the overall violent crime rate in Richmond declined six per cent in January 2021, compared to January 2020. Data on crime rates is presented in Figure 1.¹ Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate and the second lowest property crime rate in January 2021.

Figure 1: January 2021 Crime Rates



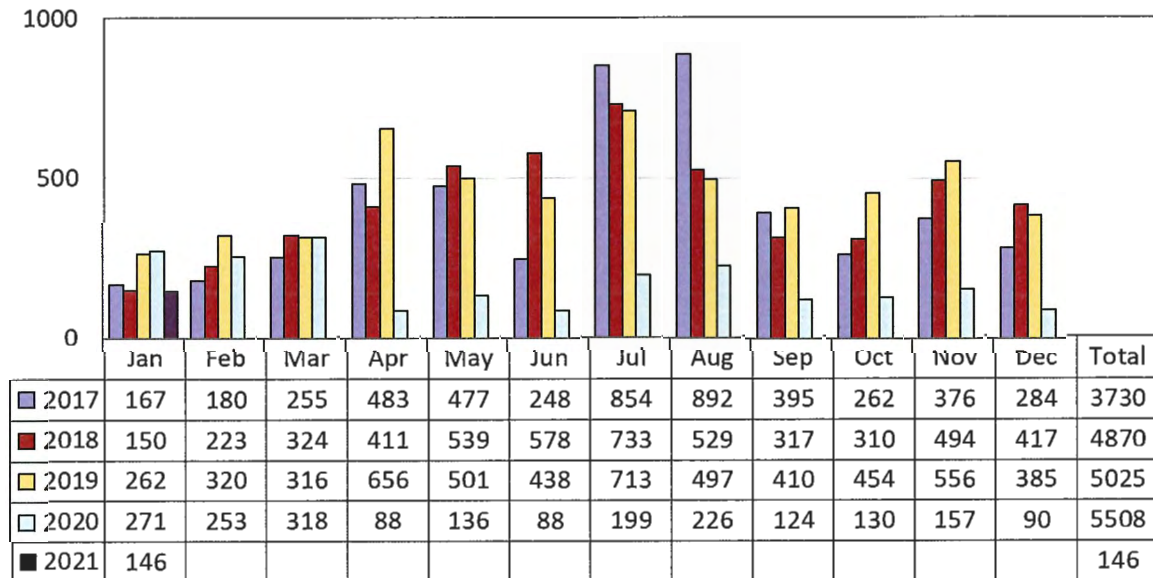
¹ Crime rate is calculated per 1,000 people.

Auxiliary Program

In January 2021, the Richmond RCMP Detachment had a complement of 31 Auxiliaries.² Due to COVID-19 safety protocols, volunteer activities have been significantly reduced. Auxiliaries provided a total of 146 volunteer hours during the month of January.

Figure 2 compares the monthly hours of service provided from 2017 to 2021.

Figure 2: Auxiliary Volunteer Hours



Auxiliary Program Activities

Auxiliaries attend events in the community to promote a positive police presence, support RCMP members and assist with community policing and crime prevention initiatives, as well as traffic and crowd control. During the month of January, Auxiliaries participated in:

- Administrative Support
- Bait Car
- Home Security Checks (virtual)

Block Watch

At the end of January 2021, the Block Watch program had 304 groups totaling 6,568 participants. Currently, the program includes 436 captains and co-captains. Due to COVID-19 restrictions, the Block Watch program has suspended training for new captains.

² Previously referred to as Auxiliary Constables.

Community Police Station Programs

Community police stations enhance the Richmond RCMP Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. Due to the COVID-19 pandemic, all three community police stations have been closed to the public since March 2020. Volunteer deployments resumed in June 2020, in accordance with guidelines established by RCMP "E" Division's Crime Prevention Services; however, the scope of volunteer activities has been limited. City staff and volunteers continue to pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility.

During the month of January volunteer highlights included:

- January 7 – Volunteers assisted RCMP officers with a Lock-Out Auto Crime deployment at Aberdeen Mall and issued 13 information letters. Crime prevention notices have been temporarily replaced by information letters, which are mailed to registered vehicle owners.
- January 11 – RCMP officers and volunteers conducted a Pedestrian Safety deployment at Lansdowne Mall and distributed 314 safety reflectors.
- January 14 – RCMP officers and volunteers conducted a Pedestrian Safety deployment at Richmond Centre/Brighthouse Station and distributed 500 safety reflectors.
- January 20 – RCMP officers and volunteers conducted a Pedestrian Safety deployment in Steveston Village and distributed 400 safety reflectors.
- January 26 – Volunteers assisted RCMP officers with Lock-Out Auto Crime deployments in the city centre and issued 41 information letters.
- January 28 – Volunteers assisted RCMP officers with a Lock-Out Auto Crime deployment at the McArthur Glen Outlet Mall and issued 44 information letters.

Lock Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.³

Figure 3: Lock Out Auto Crime Vehicles Issued a Notice

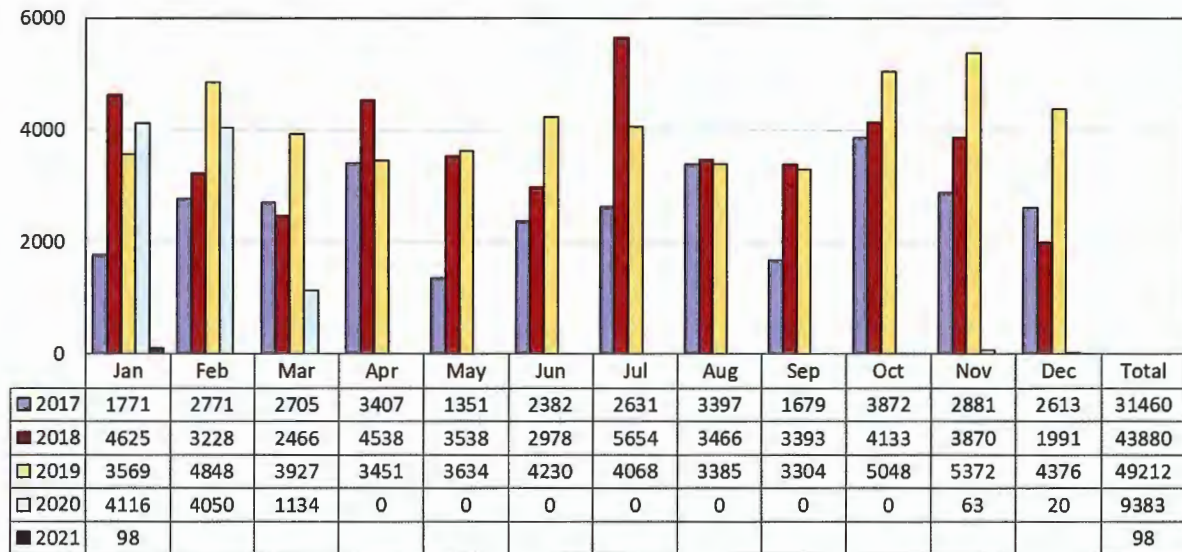
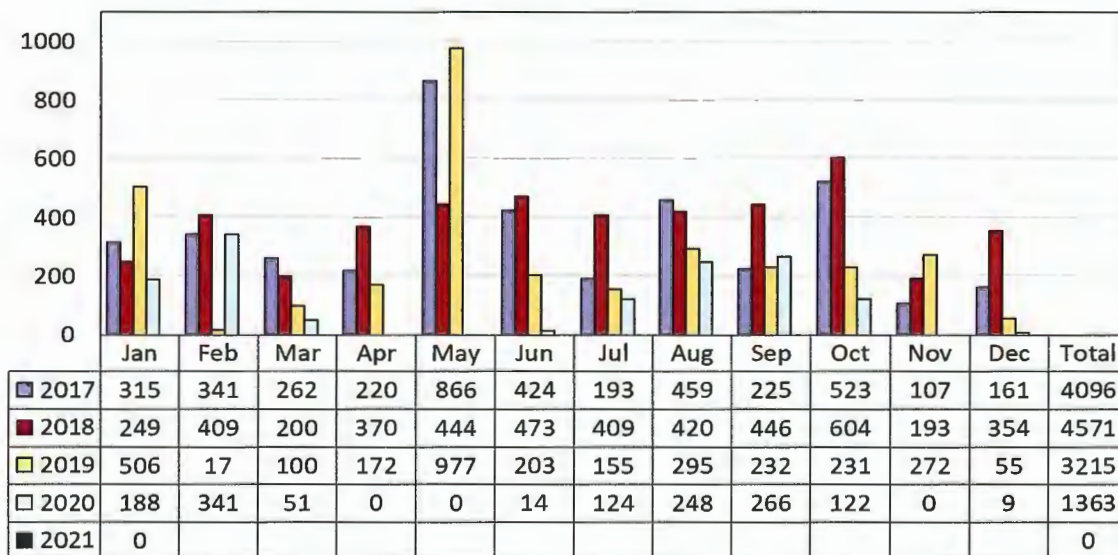
*Speed Watch*

Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 4: Speed Watch Letters Sent



³ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices.

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of January, the Crime Prevention Unit participated in the following events/activities:

- Diversity & Inclusion Initiatives
- Foot Patrols
- Lock Out Auto Crime
- Pedestrian Safety
- Place of Worship Patrols
- Safe Place Program

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for January 2021 to both November 2020 and December 2020. Violation Tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	November 2020	December 2020	January 2021
Distracted Driving	84	122	82
Driver License	207	198	183
Impaired	27	35	26
Intersection Offences	54	55	57
Moving Infractions ⁴	217	204	168
Speeding	332	289	320
Seatbelts	4	2	1
Vehicle Related ⁵	82	109	98
Other ⁶	0	49	11
Total	1,007	1,063	946

Victim Services

In January 2021, Richmond RCMP Victim Services met with 73 new clients and attended seven crime/trauma scenes after hours. Victim Services reduced in-person client services in March 2020 and began offering services by phone but continue to attend some of the more serious calls in-person. The unit currently maintains an active caseload of 236 files. In January, Victim Services responded to a number of cases involving medical-related sudden deaths, drug overdoses, mental health issues and two fatal shootings.

⁴ Moving infractions refers to unsafe lane change and unsafe passing.

⁵ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁶ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of January, Youth Section highlights included:

- 104 Drug Abuse Resistance Education (DARE) classes were delivered via Zoom as the program continued through virtual lessons. Grade 5 students in 16 schools are participating in the second term of the DARE program.
- RCMP officers in the Youth Section conducted 61 proactive school visits at Secondary Schools and 73 visits at Elementary Schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.

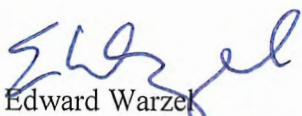
Financial Impact

None.

Conclusion

In January 2021, the Richmond RCMP conducted a number of noteworthy investigations, including two fatal targeted shootings. Police statistics for this month indicate that most crime types were within the expected range. However, serious assaults and arsons were above the expected range, while thefts from automobiles were below the expected range.

In January, the Richmond RCMP Community Engagement Team and volunteers conducted Pedestrian Safety deployments and distributed over 1,200 safety reflectors. In addition, the DARE program began its second term, which is continuing with virtual lessons. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.


Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps
4: Crime Prevention Newsletter

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JANUARY 2021 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>. For more information, contact Richmond Crime Analysts.

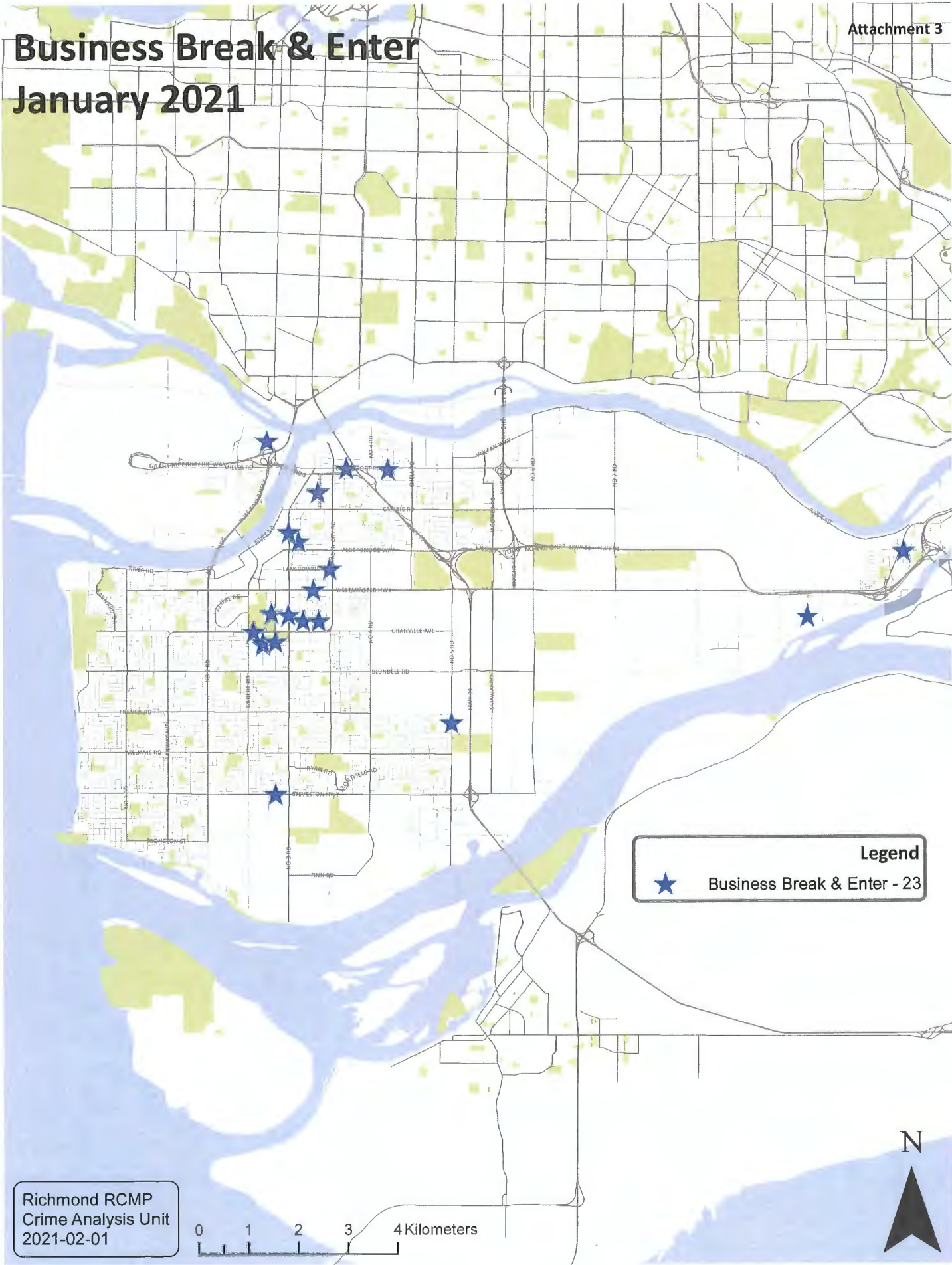
The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

Year-to-Date percentage change is used to numbers from the prior year, but the new CCJS/UCR standards reduce the utility of this metric. 2019 YTD numbers will be biased to increase from the 2018 totals, despite any positive police action.

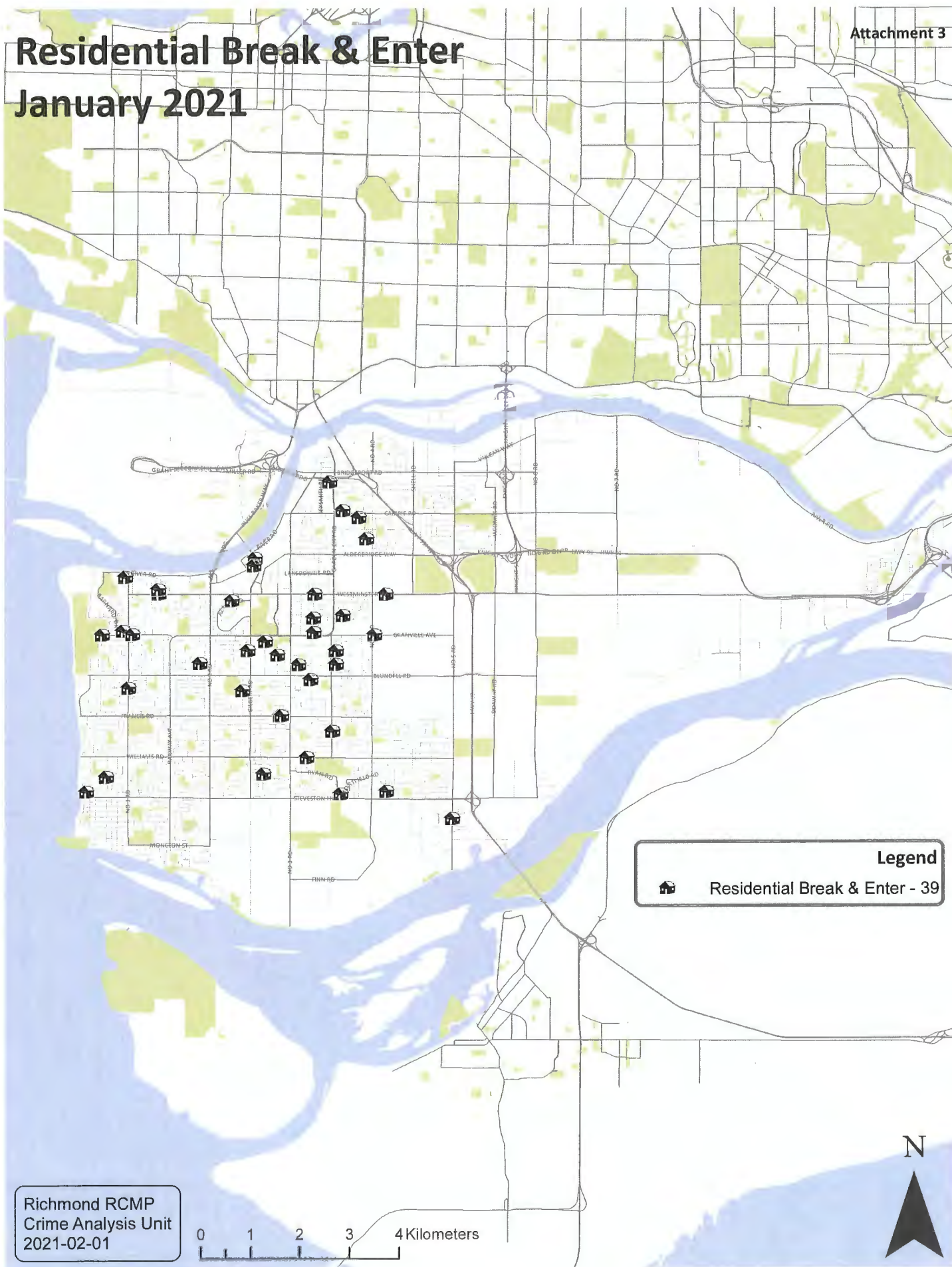
	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Jan-21	January		2020	2021	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	148	123.4	103-144	133	148	11%	15
Robbery	5	6.4	3-9	3	5	67%	2
Assault Common	48	47.2	42-53	56	48	-14%	-8
Assault Serious	16	11.0	9-13	11	16	45%	5
Sexual Offences	15	8.6	7-24	17	15	-12%	-2
PROPERTY CRIME (UCR 2000-Series Offences)	533	699.0	643-755	611	533	-13%	-78
Business B&E	23	43.6	29-58	31	23	-26%	-8
Residential B&E	39	78.4	55-101	47	39	-17%	-8
Auto Theft	18	27.0	19-35	35	18	-49%	-17
Theft from Auto	134	216.0	190-242	190	134	-29%	-56
Theft	58	96.4	82-111	70	58	-17%	-12
Shoplifting	71	64.0	54-74	63	71	13%	8
Fraud	75	72.4	59-86	72	75	4%	3
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	213	167.2	160-174	160	213	33%	53
Arson <small>(UCR 829, 210)</small>	7	2.8	2-4	2	7	250%	5
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	896	989.6	929-1050	904	896	-1%	-8
DRUGS (UCR 4000-Series Offences)	41	72.0	13-131	189	41	-78%	-148
MHA RELATED CALLS (MHA files or Mental Health flag)	124	140.6	109-172	165	124	-25%	-41

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2021-02-01. Published 2021-02-02. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

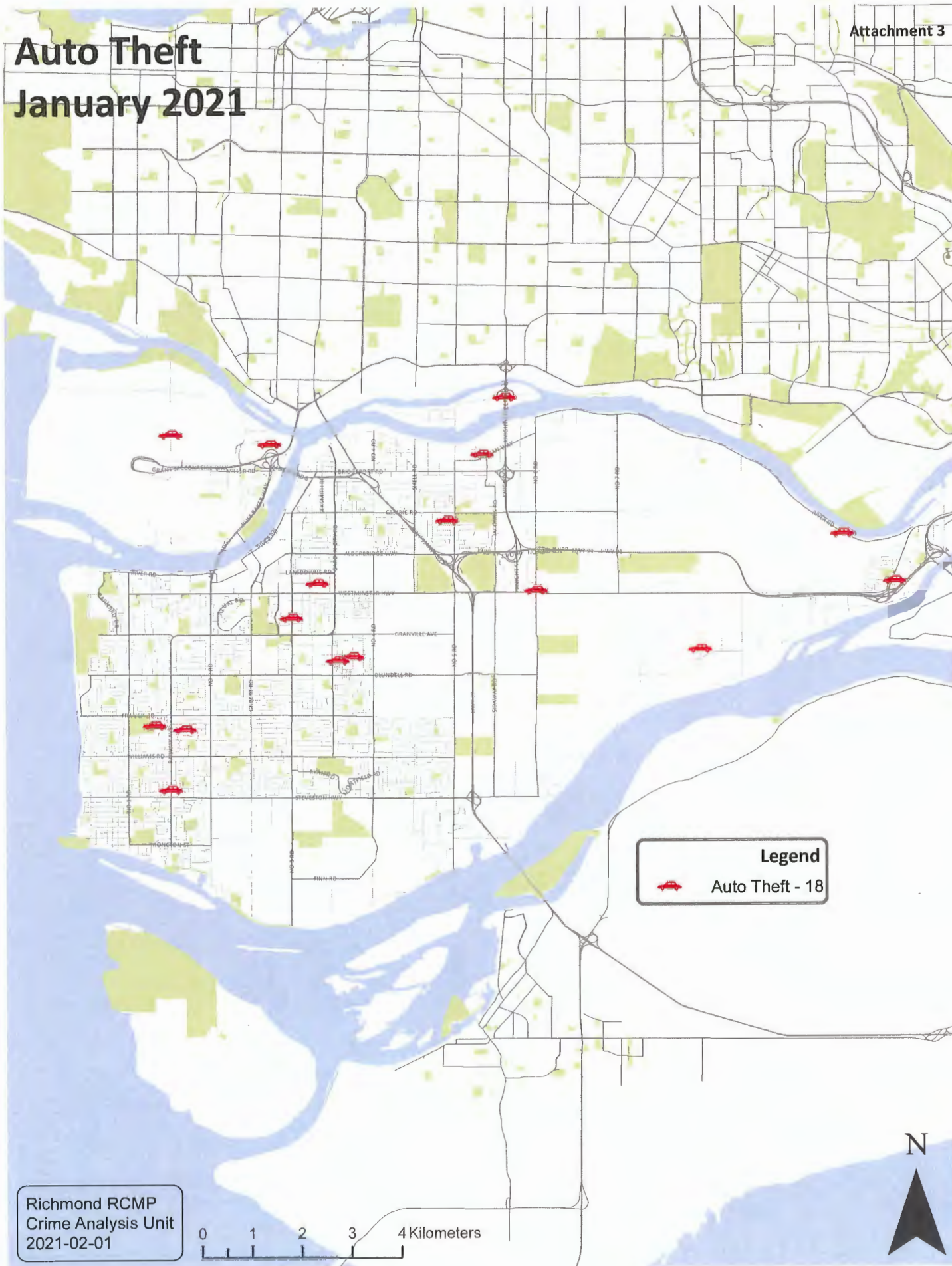
Business Break & Enter January 2021



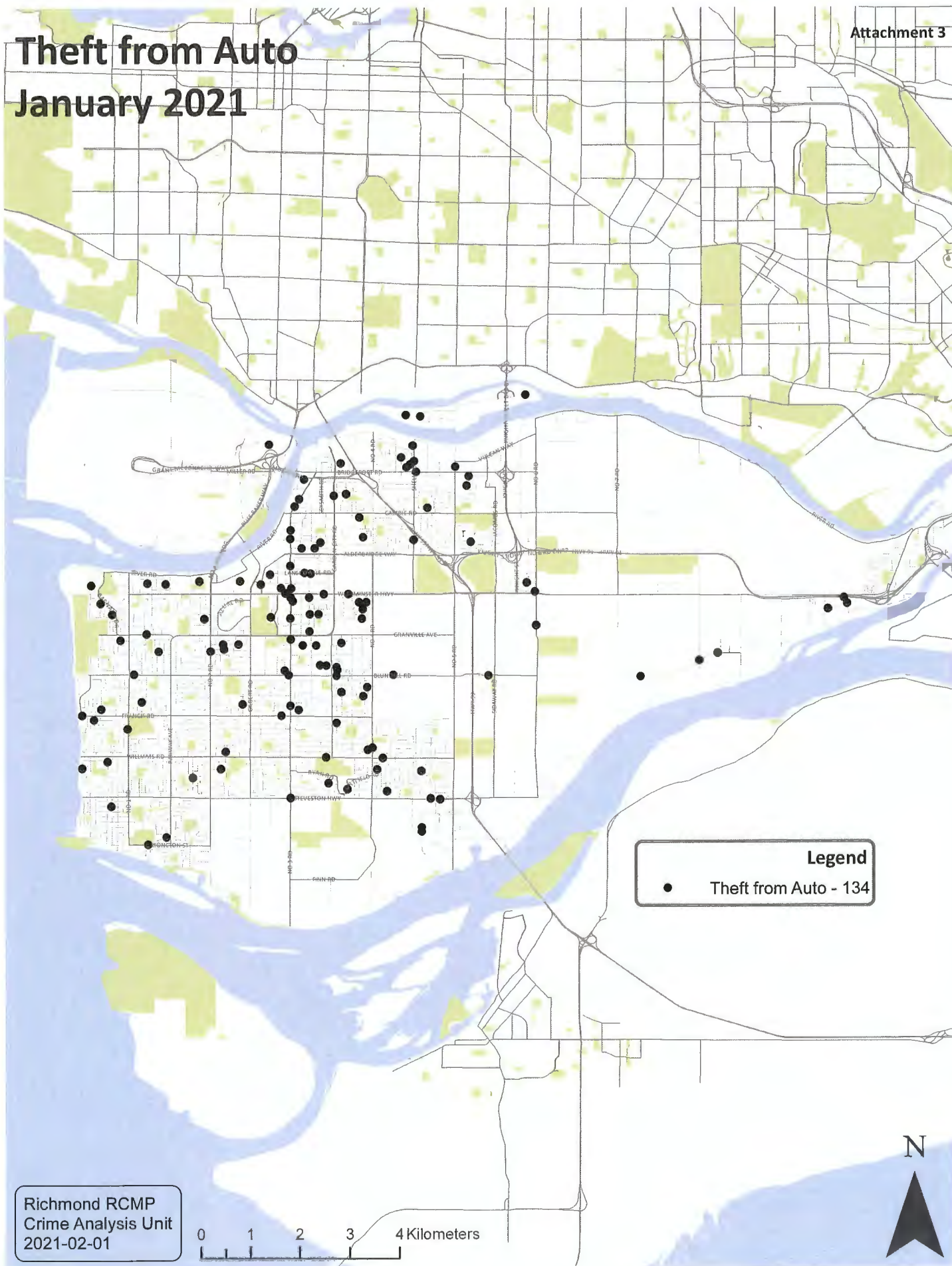
Residential Break & Enter January 2021



Auto Theft January 2021



Theft from Auto January 2021



CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME**NEWSLETTER**

Fraud and Scam Alert

The Canadian government has handed out billions in Canadian Emergency Response Benefits (CERB) since the beginning of the COVID-19 pandemic. Scammers have been using this opportunity to defraud victims and the program by stealing identities and redirecting CERB payments.

Many frauds and scams attempt to mimic real government services to gain access to personal and financial information. Beware of fraudulent emails, texts or calls about repaying the CERB. Please note that the Government of Canada will not reach out by text or email to ask you to apply for the CERB and will not notify you by text or email regarding a receipt of payment.

Applying for the CERB is free and there are only 2 ways to apply, fill out an online application on the Government of Canada website or by calling 1-833-966-2099.



Be Fraud Aware

- Beware of unsolicited calls or emails that ask you to confirm or update your personal or financial information.
- Don't give out personal information.
- Don't be afraid to say no.
- Don't react impulsively, scrutinize urgent requests.
- Ask questions and talk to family members or friends.
- Request the information in writing.
- If in doubt, hang up.
- Watch out for urgent pleas that play on your emotions.
- Always verify that the organization you're dealing with is legitimate.

What to Do If You're a Victim of Fraud

- Contact your financial institutions.
- Report it to the police - locally and at the destination of the funds.
- Report it to the Canadian Anti-Fraud Centre, Equifax and TransUnion.
- Protect yourself from future fraud. Place a fraud alert with the credit bureaus - Equifax and TransUnion.
- Monitor your online accounts often and change your online passwords regularly.

Tips for Pedestrians Crossing

- Wear bright or reflective clothing at night or in low-light conditions is highly recommended.
- Always use crosswalks and follow the pedestrian signs and traffic signals.
- Try to be visible for the drivers. Do not hide behind poles, bus shelters, or anything that may obstruct a driver's view of you as they approach the intersection.
- Never assume drivers can see you: make eye contact with drivers, as it's hard to see pedestrians when visibility is poor especially in fall and winter.
- Remove your ear buds/headphones and do not use your phone or other electronic devices while crossing.
- Look both ways before crossing and continue to do so until you have finished crossing, in case there are any new vehicles approaching the crossing who may not have seen you.
- Keep your head up, whether on the sidewalk or street, so you can look ahead and around to be aware of the surrounding.



Burglar Proof Your Windows

Windows are known to be the weakest point of entry into your home but there are ways to enhance its security. Burglars don't want to call attention to themselves so delaying them and drawing attention to them are great ways in preventing break-ins. Here are some of the things you can do:



- Install double and triple-pane windows. They are more difficult to break and are quite loud when broken.
- Secure windows with additional locks, like pin locks and latch locks.
- Install security window films. There are different types of security window film; the thicker it is, the greater resistance to impact it has. You can purchase window films in clear color or tinted shades, which can provide extra privacy to your home. The binding agent keeps glass from shattering upon impact, similar principle as those found in automotive glass. Correctly installing security window film requires a high degree of skill, please consult or hire a professional installers.
- Install security bar with anti-lift lock on sliding windows.
- Make sure all windows are closed and locked before leaving home.
- Install glass break sensor on windows.

Understanding Cyberbullying:

Cyberbullying is when someone becomes a target of actions by others online, via computers, cellphones or other devices, with the intentions to embarrass, humiliate, torment, threaten or harass. It can happen to anyone, at any time and at any age. Often, it is repeated and occurs over a long period of time; however, the affect of 1,000 harmful comments on a single humiliating photo can already post serious damage to one's feelings, self-esteem, reputation and mental health. With all the different communication technologies nowadays, one can access the internet at all times. Unlike face-to-face bullying, cyberbullying can be relentless. It can follow a victim everywhere 24 hours a day, 7 days a week, from school, to the mall and all the way into the comfort of their home - where it's usually safe from traditional forms of bullying. It spreads quickly to a wide group of audience and can become viral in matter of minutes. Cyberbullying is emotionally damaging and can lead to tragic consequences.

Examples of Cyberbullying:

- Sending unkind or threatening messages by text, email, comments or posts on social media pages.
- Spreading rumours, secrets or gossip about someone through texts, instant messages, email or social media sites.
- Posting a humiliating picture or video of someone on social media or circulating it via texts, instant messages, email without that person's knowledge or permission
- Posting online stories, pictures, videos, or memes that are intended to humiliate or embarrass someone.
- Hacking into someone's social media profile or email account , pretending to be them, and sending harmful content to others.
- Screen capturing an embarrassing or personal conversation with someone and sharing it with other people online.
- Getting other people to gang up on someone in an online group chat and make negative comments or threats.
- "Liking" a negative comment on a social media post - participating on the sideline and becomes part of the problem without realizing it.



Help Prevent Cyberbullying

- Talk to your children about cyberbullying. Learn about their online activities and set ground rules.
- Use your privacy settings. Keep your content online as private as possible on all the sites and platforms you use. Check and adjust privacy settings often because it can change as companies update their privacy policies.
- Think before you post or send anything to anyone online. In the wrong hands, any photo or video could be used in a way you never intended.
- Do not feel pressure into sharing photos, videos or other details about yourself. Just because a lot of people are doing it does not mean you have to too.
- Support those who have been targeted, and if you know anyone who cyberbullies, tell them to stop.
- If you see negative comments or behaviours toward someone else online, do not participate and take a stand.
- Report cyberbullying to the social media site and block the person responsible.

BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Secure Your Business

Many businesses are temporary closed as a result of the COVID-19 pandemic. Businesses are left unoccupied for an extended period of time and thieves are taking advantage of this opportunity to break in. We encourage business owners to take extra precautions in securing their businesses to prevent additional finance loss on top of the loss in revenue due to store closures.

- Move merchandise away from windows and out of view or remove it from the retail space altogether.
- Use window shutters to minimize damage and reduce visibility.
- Hire security guard to do overnight, onsite patrols.
- Install and turn on all security alarms and/or cameras.
- Increase outdoor lighting levels to ensure the space around your business is visible and well-lit.
- Keep premises clean and tidy to show that it is a well-cared for property.



- Ensure alarm company has updated and accurate property representative's contact information
- Check up on the business often and during different hours.
- Installing extra locks on all points of entry.
- Install motion sensor or timer-activated lighting.
- Do not leave any equipment in plain view.
- Add warning signs of security measures to protect the site.
- Lock up all gates with heavy duty padlocks before leaving.



Please help by reporting any suspicious behaviour: RCMP Non-Emergency line **604-278-1212**. If you witness a crime in progress, dial **9-1-1**.

Email Break & Enter Alerts

To receive email alerts of neighbourhood commercial break and enters, register your business name and street address at:

RCMP_Business_Link@richmond.ca

