



**Community Safety Committee
Electronic Meeting**

**Council Chambers, City Hall
6911 No. 3 Road**

**March 15, 2022
4:00 p.m.**

Pg. # ITEM

MINUTES

- CS-4** *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on February 15, 2022.*



NEXT COMMITTEE MEETING DATE

April 12, 2022, (tentative date) at 4:00 p.m. in the Council Chambers

COMMUNITY SAFETY DIVISION

1. **PROPERTY USE AND PARKING ENFORCEMENT MONTHLY
ACTIVITY REPORT – JANUARY 2022**

(File Ref. No. 12-8060-00) (REDMS No. 6839792)

CS-13

See Page CS-13 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report -January 2022”, dated February 15, 2022, from the General Manager, Community Safety, be received for information.

☐

2. **COMMUNITY BYLAWS ANIMAL SERVICES MONTHLY ACTIVITY REPORT – JANUARY 2022**

(File Ref. No. 12-8060-01) (REDMS No. 6829365)

CS-20

See Page CS-20 for full report

Designated Speaker: Susan Lloyd

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Animal Services Monthly Activity Report – January 2022”, dated February 14, 2022, from the General Manager, Community Safety, be received for information.

☐

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JANUARY 2022**

(File Ref. No. 99-Fire Rescue) (REDMS No. 6835583)

CS-25

See Page CS-25 for full report

Designated Speaker: Acting Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – January 2022”, dated February 10, 2022, from the Acting Fire Chief, be received for information.

☐

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Acting Fire Chief Jim Wishlove

Items for discussion:

None

Pg. # ITEM

5. **RCMP MONTHLY ACTIVITY REPORT-JANUARY 2022**
(File Ref. No. 09-5000-01) (REDMS No. 6827172)

CS-36

[See Page CS-36 for full report](#)

Designated Speaker: Acting OIC, Supt. Julie Drotar

STAFF RECOMMENDATION

That the staff report titled "RCMP Monthly Activity Report - January 2022", dated February 11, 2022, from the Acting Officer in Charge, Richmond RCMP Detachment, be received for information.

☐

6. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Acting OIC, Supt. Julie Drotar

Items for discussion:

(i) *Youth Academy*

7. **MANAGER'S REPORT**

ADJOURNMENT

☐



Community Safety Committee

Date: Tuesday, February 15, 2022

Place: Council Chambers
Richmond City Hall

Present: Councillor Linda McPhail, Chair
Councillor Carol Day
Councillor Andy Hobbs
Councillor Alexa Loo (by teleconference)
Councillor Bill McNulty
Councillor Harold Steves (by teleconference)

Also Present: Councillor Chak Au (by teleconference)
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on January 11, 2022, be adopted.

CARRIED

DELEGATIONS

1. Vedanshi Vala, Co-founder and Executive Director, and Shreyanshi Vala, Operations Director, BOLT Safety Society (BOLT), were in attendance to present on the youth-led non-profit, that aims to foster safer, equitable and more inclusive communities through various community-focused initiatives, and to propose avenues for working in partnership with the City. A PowerPoint presentation was given (attached to and forming part of these minutes as Schedule 1), providing an overview of BOLT's strategic programming that focuses on education on pertinent topics, accessibility to resources and tangible help and support.

Community Safety Committee

Tuesday, February 15, 2022

The delegation discussed the various BOLT initiatives and ideas for a Richmond-focussed approach, with the goal to making the programs easily available on a city-wide scale.

As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

- (1) *That the presentation be received for information; and*
- (2) *That staff analyze the presentation of the BOLT Safety Society and investigate potential partnership opportunities, and report back.*

CARRIED

It was suggested that the presentation by BOLT Safety Society be forwarded to the Richmond RCMP community engagement team.

COMMUNITY SAFETY DIVISION

2. **BUSINESS LICENSE ACTIVITY REPORT – 2021 YEAR IN REVIEW**

(File Ref. No. 12-8375-03) (REDMS No. 6804963)

A brief discussion ensued regarding the decrease in Business Licenses, noting that a general analysis of the decrease, including types of business, would be informative.

It was moved and seconded

That the staff report titled “Business Licence Activity Report – 2021 Year in Review”, dated January 24, 2022, from the General Manager, Community Safety, be received for information.

CARRIED

3. **PROPERTY USE ACTIVITY REPORT – 2021 YEAR IN REVIEW**

(File Ref. No. 12-8060-00) (REDMS No. 6827109)

Staff noted an amendment to the tables numbered “Table 1”, “Table 2” and “Table 3” on pages CS55 and CS56, to be amended to “Table 3”, “Table 4” and “Table 5”.

With respect to the significant fines applied to illegal ride hailing operators noted in the report on page CS54, staff noted that typically the fines range in the thousands of dollars, usually under \$4,000, and compounded between the fines that can be issued at the City level as well as the Passenger Transportation Branch fines that are issued under provincial statute. Staff will provide further information on the total value of the fines applied to date. Staff further noted the enforcement lead agency is the Passenger Transportation Branch, and will reach out to them to see how many cases they

Community Safety Committee
Tuesday, February 15, 2022

have taken before the court.

It was moved and seconded

That the staff report titled "Property Use Activity Report – 2021 Year in Review", dated January 24, 2022, from the General Manager, Community Safety, be received for information.

CARRIED

4. COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT – 2021 IN REVIEW

(File Ref. No. 12-8060-01) (REDMS No. 6812620)

Staff noted the 125 calls for service by the BC SPCA Officers outlined in the report, range from a barking dog to a dog at large or a bite. The result of those calls can range anywhere from providing information to ticketing; repeat offenders curtail fairly quickly once ticketed. It was further noted that the barking dog process is handled under the noise bylaw, wherein the noise must affect more than just the complainant, and a log is required to be kept by the complainant for so many days and hours, stating the times and days the dog is barking. SPCA Officers will then visit the home and advise there has been a complaint and provide tips on how to curtail the barking. However, a guard dog does not fall under those circumstances unless it was disrupting the enjoyment of multiple individuals within the area.

It was moved and seconded

That the staff report titled "Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – 2021 in Review", dated January 10, 2022, from the General Manager, Community Safety, be received for information.

CARRIED

5. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – DECEMBER 2021 AND YEAR IN REVIEW

(File Ref. No. 09-5140-01) (REDMS No. 6815910)

With respect to the estimated commercial/industrial content value losses set out in the report, Acting Fire Chief Jim Wishlove noted he will follow up with a further analysis to determine the value breakdown for each of the six reported commercial loss incidents.

A brief discussion ensued with respect to fires caused by discarded cigarettes. Acting Fire Chief Jim Wishlove noted that typically the majority of discarded cigarettes cause fires in roadway medians and on the side of roads where there is bark mulch or dried grass, and sometimes in small garbage containers.

Community Safety Committee
Tuesday, February 15, 2022

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – December 2021 and 2021 in Review", dated January 10, 2022, from the Acting Fire Chief, be received for information.

CARRIED

6. FIRE CHIEF BRIEFING

(Verbal Report)

Items for discussion:

None

7. RCMP MONTHLY ACTIVITY REPORT – DECEMBER 2021

(File Ref. No. 09-5000-01) (REDMS No. 6802689)

Acting OIC Supt. Julie Drotar noted that in 2021 property crime numbers were the lowest they have been in a decade and that for the month, Richmond remains in the top for the lowest most violent crime, as well as the second lowest property crime, in all major lower mainland cities.

Acting OIC Supt. Julie Drotar further noted that Richmond RCMP has been assisting Surrey RCMP with the protest at 176 Street and 8 Avenue (near Pacific Highway border crossing), maintaining two people per shift (two day/two night shift) in order to support them, which has not affected any of the Richmond operations and priorities to the service of the community. More information and directives from the Commanding Officer is anticipated with respect to the Prime Minister recently invoking the Emergencies Act.

Councillor Day left the meeting (4:55 p.m.).

It was moved and seconded

That the staff report titled "RCMP Monthly Activity Report - December 2021", dated January 12, 2022, from the Acting Officer in Charge, Richmond RCMP Detachment, be received for information

CARRIED

8. RCMP/OIC BRIEFING

(Verbal Report)

Items for discussion:

None

Community Safety Committee
Tuesday, February 15, 2022

9. **MANAGER'S REPORT**

(i) *Policing Partnership Survey*

Staff noted that proposed responses to the RCMP Stakeholder Survey 2021-2022 have been drafted for submission.

A brief discussion ensued regarding the consideration of a voluntary participation program for residents to share video footage from their home security system as a way of assisting the police with any criminal behaviour in their area. Staff noted they will follow up with the RCMP.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:01p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, February 15, 2022.

Councillor Linda McPhail
Chair

Lorraine Anderson
Legislative Services Associate



VISION

Safer and equitable communities.

APPROACH

Education.
Accessibility.
Tangible support.

PROJECTS

Platform & The Hub.
Safe Hubs.
Backyards With Bolt.
Safe Buddies.
Project LyghtNyng.



PLATFORM & THE HUB

Free resources for safety and well-being, at your fingertips. Our platform can be accessed on the WIX mobile app or via desktop browser.

- Info on crisis and support services
- Safety tips + Self-defense video tutorials
- Educational articles to flip stigma + harmful narratives
- Centralized access to BOLT Safety resources (Safe Hubs, Safe Buddies, etc)

boltsafety.org/platform

SAFE HUBS

A network of safe places in partnership with local businesses and organizations. Supports local women's shelters with donations of essential supplies and 'Wellness Kits'.

- Resources for victims and survivors of domestic abuse
- Supported:
 - Downtown Eastside Women's Shelter
 - Vancouver Rape Relief and Women's Shelter
 - CHIMO Community Services' Nova Transition House

boltsafety.org/safehubs

BACKYARDS WITH BOLT

Two seasons of open conversations with members of our community on topics related to personal safety and well-being.

- Featuring interviews with experts from:
 - UBC
 - Vancouver Police Department
 - CHIMO Community Services
 - And more!
- Available on YouTube + IGTV

boltsafety.org/backyardswithbolt

SAFE BUDDIES

'Safe Buddies' are volunteers who help individuals feeling unsafe get to their destination safely. This includes seniors, non-binary people, and women, and is inclusive of transgender and cisgender people.

- Started in response to stalking and racial crimes
- Canada-wide hotline, operating on weekdays
- Safe Buddies covered in-person event of 700+ guests

boltsafety.org/safebuddies

PROJECT LYGHTNYNG

Series of educational workshops aiming to decrease violence and abuse through informing a culture of consent, promoting inclusion by flipping victim-blaming narratives, increasing access to resources, and fostering allyship.

- Currently in pilot stage
- Already presented at multiple organizations:
 - YWCA Metro Vancouver
 - St. John Ambulance
 - UBC Campus Lightbox

boltsafety.org/ C O M I N G S O O N

TEAM

Youth-founded.
Volunteer-run.



MEDIA

Meaningful
advocacy.



CONNECT

@boltsafety

boltsafety.org

boltsafety@gmail.com





City of Richmond

Report to Committee

To: Community Safety Committee **Date:** February 15, 2022
From: Cecilia Achiam **File:** 12-8060-00/Vol 02
General Manager, Community Safety
Re: **Property Use and Parking Enforcement Monthly Activity Report - January 2022**

Staff Recommendation

That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report - January 2022", dated February 15, 2022 from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Department	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics for enforcing bylaws related to land use, noise, health, soil, short-term rentals, parking permits and enforcement.

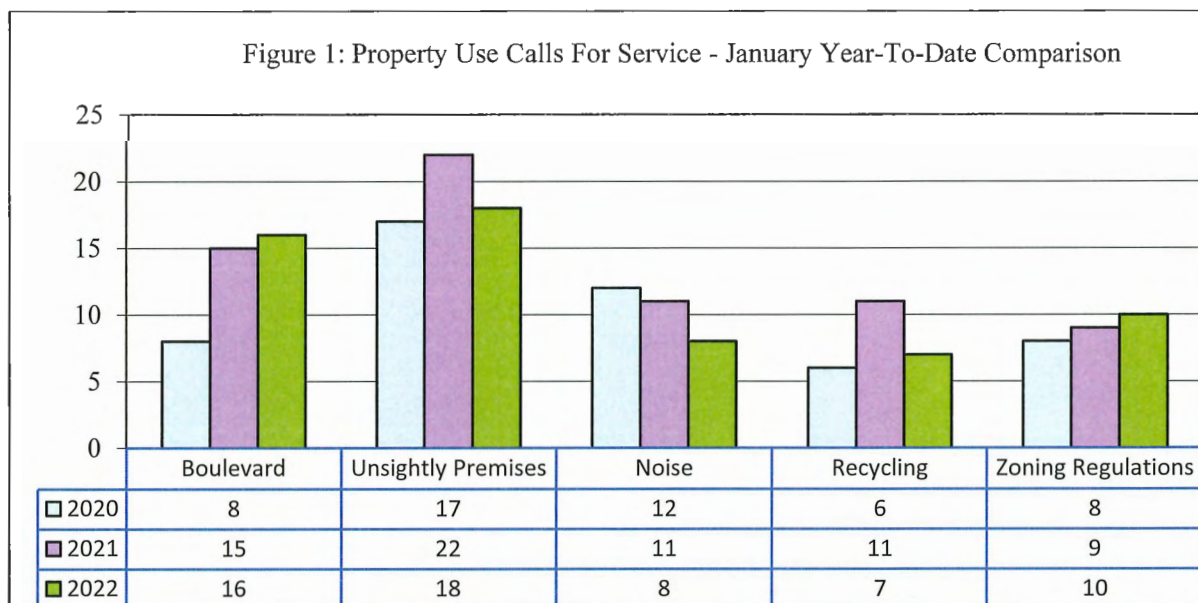
This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

1.1 Enhance safety services and strategies to meet community needs.

Analysis

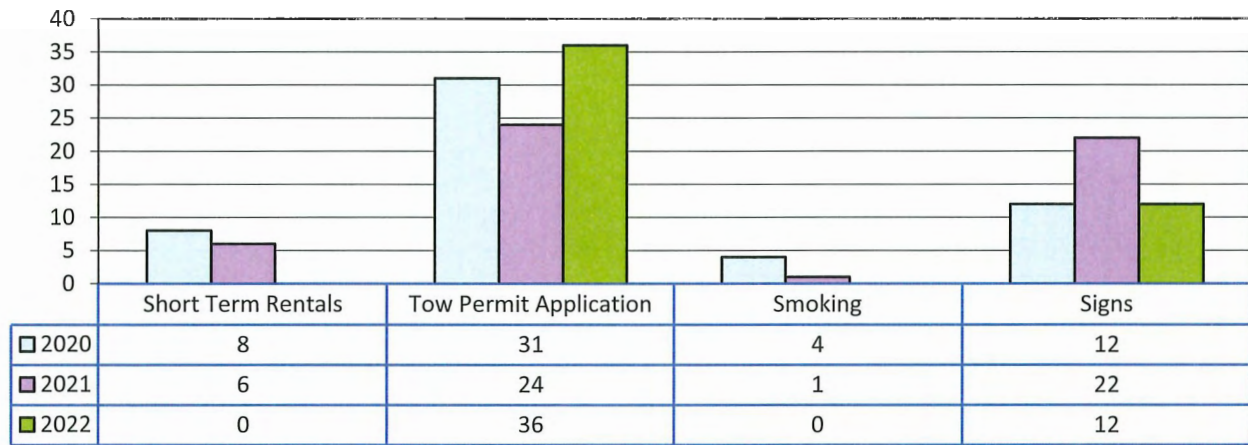
Property Use Calls for Service

Property use enforcement matters are divided among several groups in Community Bylaws, Engineering and Business Licencing. Figure 1 shows the calls for service (files opened) by Property Use Inspectors. Figure 2 shows other common property related enforcement service areas.



Property Use officers continue to investigate property related matters based on public complaints as well as conduct proactive enforcement for self-evident violations such as unsightly premises and boulevard obstructions.

Figure 2: Other Calls For Service - January Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and communication. During the month of January, the Grease Officer undertook 143 grease-trap inspections.

Soil Report

The Soil Bylaw Officer (the “Officer”) responds to public complaints, issues of non-compliance related to unauthorized filling, conducting oversight of permitted soil deposit/removal sites, and inspecting properties in which compliance is being undertaken by the owner(s). The aforementioned issues generated 17 site inspections conducted by the Officer during the month of January

Non-farm use soil deposit submitted to Agricultural Land Commission (ALC):

- 8251 No. 5 Road

Soil deposit volume fee collected for:

- 11040 Blundell Road

Soil deposit and removal application was received for:

- 8160 No. 5 Road

The ALC granted an approval (City permit pending) for Parcel ID 013-082-434, four adjacent to 4811 No. 8 Road.

There are 19 soil deposit proposals under various stages of review by City staff and the Officer continues to monitor 12 approved sites. The Officer is currently addressing 34 properties that are considered to be in non-compliance. There are two files with legal counsel.

Bylaw Prosecutions

No new bylaws charges were sworn in January.

Parking Enforcement

For the month of January 2022, Parking Officers proactively patrolled for stopping and parking infractions while continuing to monitor assigned files. Parking Officers received 309 Calls for Service for parking related matters. Management of files by Parking Officers are priority-based, with all safety and obstruction requests receiving top priority. Parking violations and revenue comparison are listed in Figures 3 and 4 below.

Figure 3: Parking Revenue Comparison (000's)

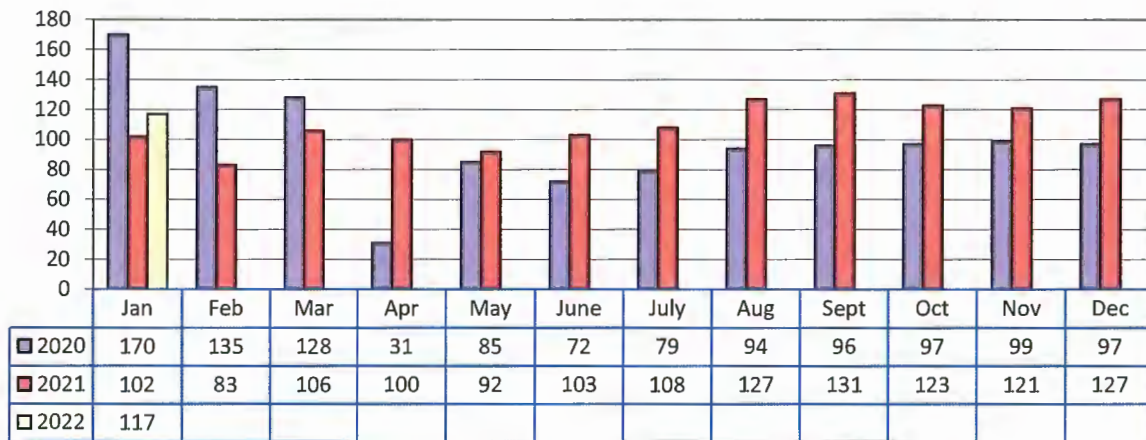
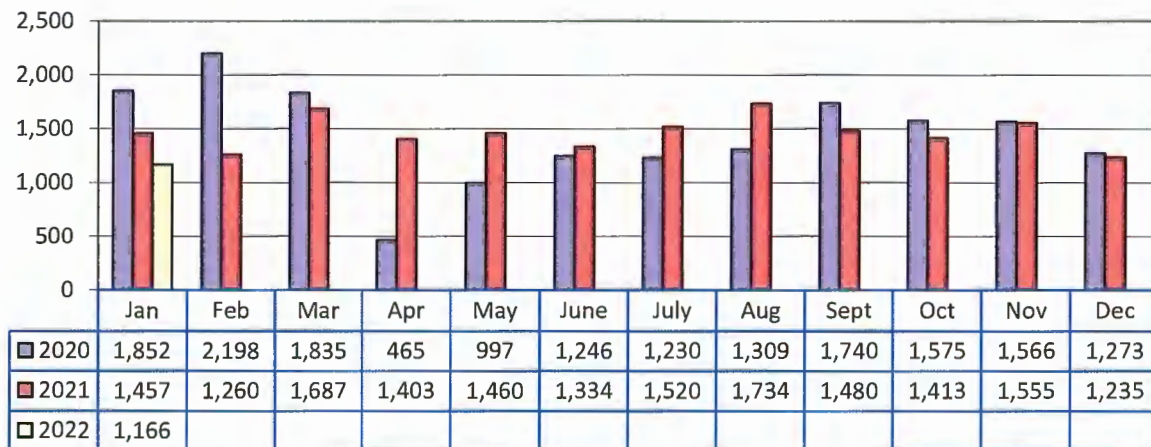


Figure 4: Parking Violations Issuance Comparison



Ticketing

The following table reflects Bylaw violation issuance by file type for the month of January and year to date.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	January	YTD
Short-Term Rental Offences	0	0
Soil Deposit and Removal Offences	0	0
Watercourse Protection Offences	0	0
Unsightly Premises Offences	1	1
Noise Offences	0	0
Grease Trap Offences	0	0
Solid Waste and Recycling Offences	0	0
Sign Offences	0	0
Watering Offences	0	0
Totals	1	1

Bylaw Adjudication

No adjudication session took place in January. A session is scheduled for February 16, 2022.

Revenue and Expenses

Revenue in Property Use is derived from permit revenue, tickets, and court fines from bylaw prosecutions. The actual amount collected each month can vary depending on timing of court and ticket payments. These results are shown in Table 2.

Table 2: Property Use Revenue by Source

Program Revenue	Budget Jan 2022	Actual Jan 2022
Towing Permits	3,266	2,030
Soil Permit Applications	250	750
Bylaw Fines & Fees	43,782	500
False Alarms	4,633	991
Newspaper Box Permits	7,544	0
Total Revenue	59,475	4,271

The budgeted revenue from "Bylaw Fines & Fees" was increased in 2022 due to the expected revenue generated from volume fees collected relating to the updated Soil Deposit and Removal Bylaw No. 10200. The increased fee is designed to offset increased administrative and enforcement costs.

Table 3: Property Use Revenue and Expenses

		Budget Jan 2022	Actual Jan 2022
Property Use	Revenue	59,475	4,271
	Expenses	130,930	78,707
	Net Revenue (Expense)	(71,455)	(74,436)

Parking Enforcement produces much of its revenue from parking meters, parking permits and parking fines. The remainder of revenue generated is from filming and receivable income. Table 4 outlines individual revenue types while Table 5 highlights revenue and expenses for parking overall

Table 4: Parking Revenue by Source

Program Revenue	Budget Jan 2022	Actual Jan 2022
Contract Revenue ¹	6,204	5,000
Filming Revenue	0	0
Parking Revenue ²	211,520	116,993
Receivable Income ³	10,338	0
Total Revenue	228,062	121,993

Table 5: Parking Revenue and Expenses

		Budget Jan 2022	Actual Jan 2022
Parking	Revenue	228,062	121,993
	Expenses	193,774	87,208
	Net Revenue (Expense)	34,288	34,785

Financial Impact

None.

¹ City Towing Contract

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries (Night Market operations typical begin in late Spring)

February 15, 2022

- 7 -

Conclusion

The Property Use and Parking Enforcement sections of Community Bylaws administer and enforcement a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, and noise, parking permit issuance and parking enforcement. This report provides a summary of this month's activity, including revenue and expenses.



Mark Corrado
Acting Director, Community Bylaws and Business Licensing
(604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** February 14, 2022
From: Cecilia Achiam **File:** 12-8060-01/2022-Vol
General Manager, Community Safety 01
Re: **Community Bylaws Animal Services Monthly Activity Report – January 2022**

Staff Recommendation

That the staff report titled “Community Bylaws Animal Services Monthly Activity Report – January 2022”, dated February 14, 2022, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Animal Services department provides information and statistics for enforcing bylaws related to Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Animal Services

The start of the 2022 annual dog licencing program began in December 2021, with a total of 2,673 licenced dogs. The total number of dogs licenced in January is 1,564 dogs. This figure represents 160 new dog licence applications and 1,404 dog licence renewal applications. The total number of dogs licenced year to date is 4,237.

Figure 1 below, highlights the top five patrolled parks and/or schools for the month of January. BC SPCA Officers proactively patrolled 41 parks and/or schools for the month of January. Staff have observed that complaints regarding off-leash dogs at Cook Elementary have decreased due to the increased foot patrols conducted by BC SPCA Officers.

Figure 1: Parks Patrolled

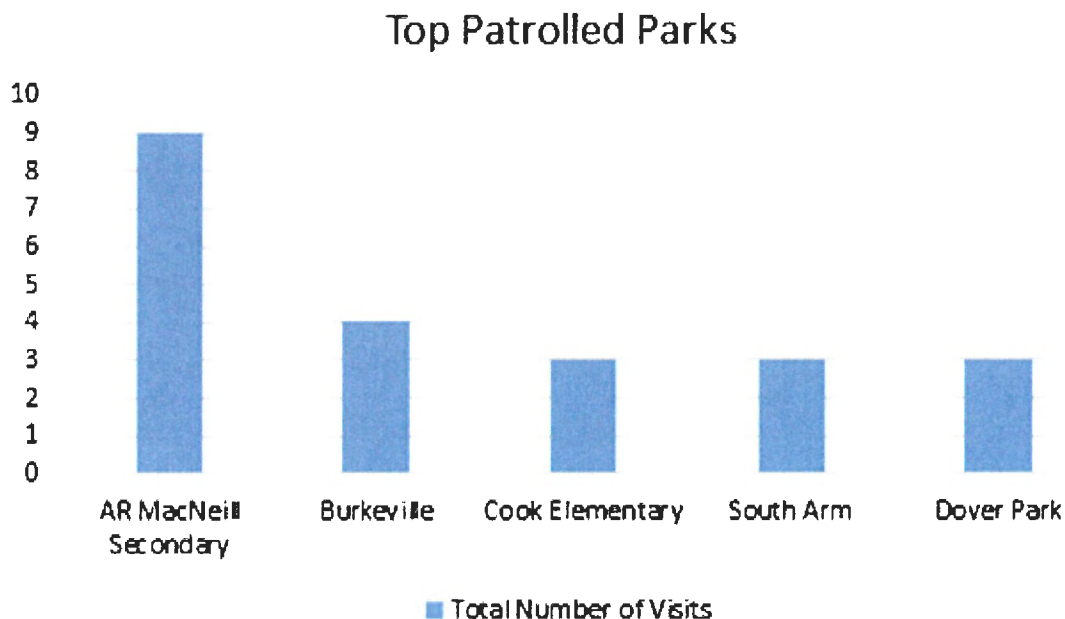


Figure 2 below, represents the 142 calls for service that the BC SPCA Officers attended for the month of January.

Figure 2: Dispatch Calls for Service

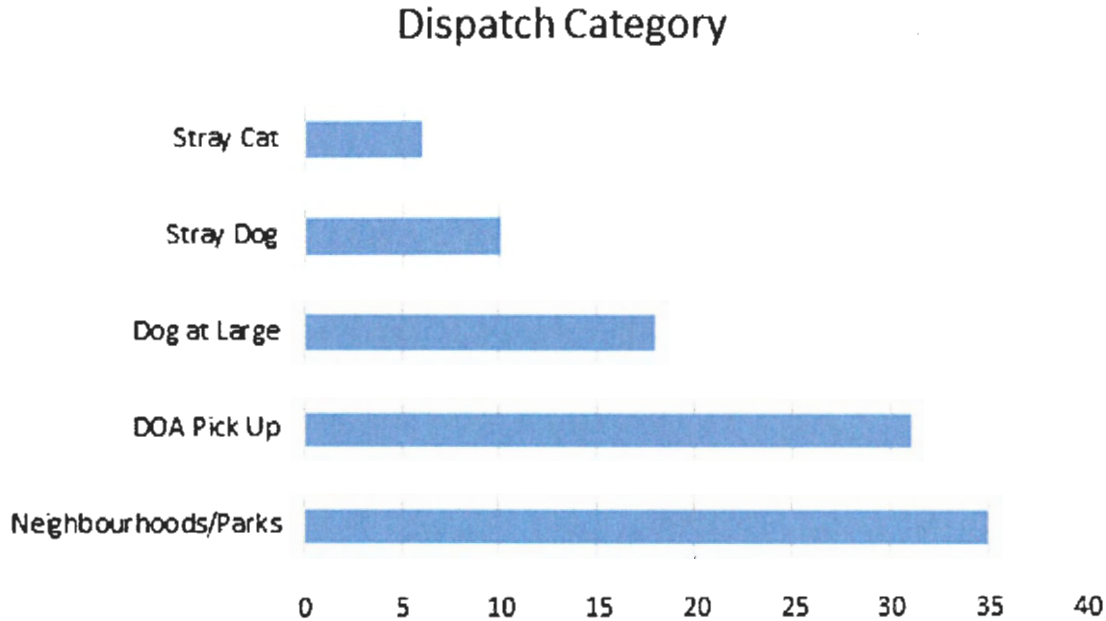


Figure 3 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4. For the month of January, BC SPCA Officers issued 27 bylaw violation notices. Animal services ticket revenue continues to reflect an increase, which can be attributed to BC SPCA Officers foot patrols of non-permitted off-leash parks, which have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932.

Figure 3: Dog Licencing & Animal Services Violation Issuance Comparison

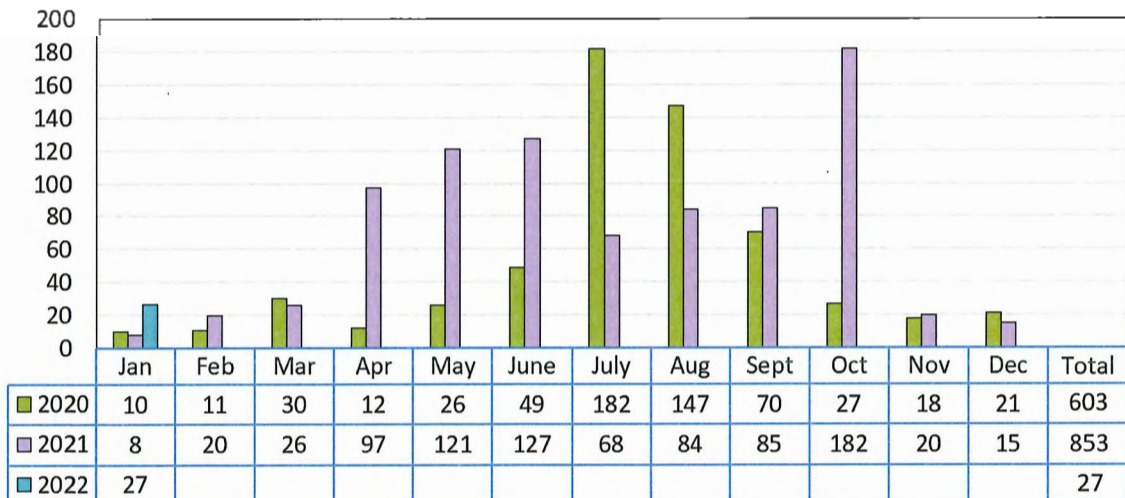
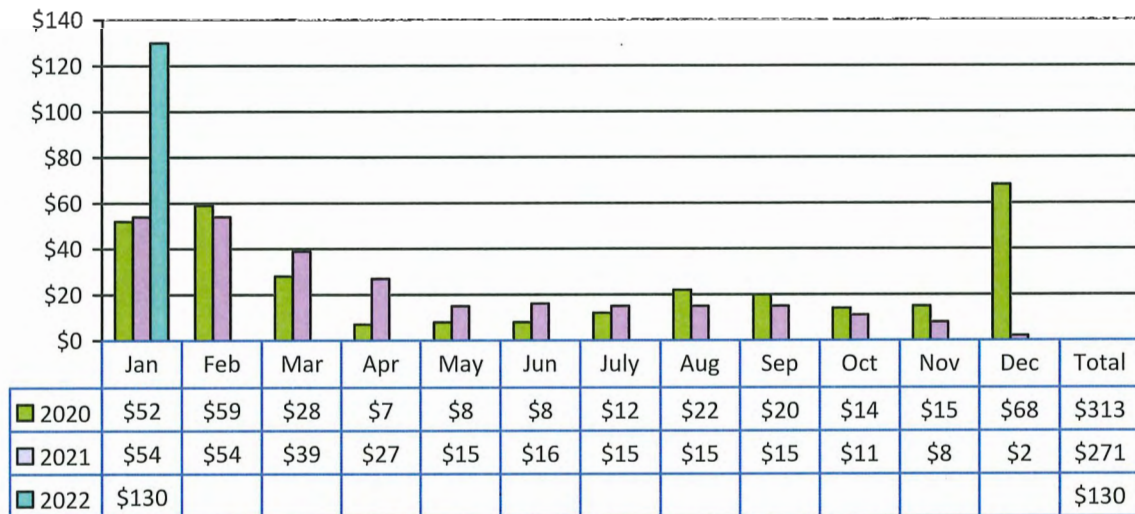


Figure 4: Dog Licencing and Animal Services Revenue Comparison (000's)



BC SPCA Officers conduct both education outreach and enforcement including licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community. At the request of the Principal, officers visited AR MacNeil Secondary to offer free animal humane education to students. The program was well received by students, parents and staff.

The construction of the Richmond Animal Shelter continues to progress as scheduled. It is anticipated that the BC SPCA and staff would begin commissioning of the facility in mid-March to early April 2022. An official re-opening will follow pending on COVID-19 restrictions. Mayor and Councillors will be kept apprised of the progress in preparation for their attendance at the grand re-opening ceremony.

In January 2022, Animal Services staff reached out to the Principal of Westwind Elementary and Fine Art Administrator for Richmond School District 38 to seek art students who would like to participate in creating artwork to decorate the interior walls of the Shelter. The theme of the artwork is “*furever homes*”, which speaks to the efforts of the BC SPCA and its staff to find safe and loving “*furever homes*” for dogs, cats and other small domestic animals (birds, hamsters, etc) at the shelter. Both the school board staff and students responded enthusiastically and the creative artwork produced by the students will be displayed at the Shelter to the public.

Animal Services Bylaw Adjudication

The next adjudication hearing to dispute animal services tickets is scheduled for February 16, 2022.

Revenue and Expenses

The Animal Services department derives its revenue from dog licences and animal services fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Services revenue and expenses within the Community Bylaws section.

Table 1: Animal Services Revenue by Source

Program Revenue	Budget Jan 2022	Actual Jan 2022
Dog Licences	103,114	129,381
Animal Services Fines	1,635	550
Total Revenue	104,749	129,931

Table 2: Animal Services Revenue and Expenses

		Budget Jan 2022	Actual Jan 2022
Animal Services	Revenue	104,749	129,931
	Expenses	104,017	88,081
	Net Revenue (Expense)	732	41,850

Financial Impact

None.

Conclusion

The Animal Services department administers a wide range of bylaws related to animal services, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.



Susan Lloyd
Program Manager, Animal Services
and Community Bylaw Contract Administration
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: February 10, 2022

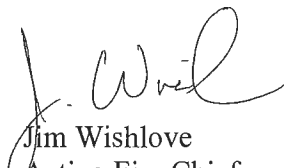
From: Jim Wishlove
Acting Fire Chief

File: 99-Fire Rescue/2022-
Vol 01




Re: Richmond Fire-Rescue Monthly Activity Report – January 2022

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – January 2022”, dated February 10, 2022, from the Acting Fire Chief, be received for information.


Jim Wishlove
Acting Fire Chief
(604-303-2715)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Emergency Programs (EP)

Emergency Program's 2022 Planning and Exercises:

- Building upon relationships with the City's regional emergency management partners, EP staff were invited to participate in a planning conference with the Vancouver International Airport, Canada Border Services Agency, the RCMP, and the US Customs and Border Protection for an active shooter tabletop exercise scenario at Vancouver Airport scheduled for later this spring.
- EP staff actively helped in planning and establishing the working conditions for the tabletop exercise including setting the goals to be achieved during the exercise. Through this planning exercise, EP staff were able to further improve communications with our active partners, as well as establish stronger common working structures and command and control procedures.

Canadian Red Cross (CRC) National Inclusive Resiliency Project Update:

- The first Inclusive Resilience activity with CRC was launched this month. Seniors from the community were invited to participate in an "Ask the Expert" activity by submitting their questions about earthquakes to be answered by seismologists from BC Earthquake Alliance. This survey will be ongoing until mid-February 2022. Every participant will also be entered into a raffle to win a free emergency kit.
- Supporting this event, EP staff have created and installed a display at the Seniors Centre at the Minoru Centre for Active Living with posters and brochures, as well as a social media campaign with an online survey, both of which started January 25, 2022.

Emergency Support Services (ESS) Reporting Information:

The following table shows the Emergency Support Services (ESS) deployment for January.

Table 1: Emergency Support Services Deployment Information				
Date	Address	Volunteers Deployed *	# of Evacuees	Suppliers Used
January 27, 2022	Ryan Road	Y	2 Adults	Lodging, Food, Clothing & Incidentals

* ESS support provided virtually through Canadian Red Cross.

Training and Public Education

During January 2022, fire-training staff delivered educational activities and programs including frontline leadership for future officers and recruit four-month examinations and performance reviews.

During January 2022, public education staff delivered educational activities including learning about fire safety with a Grade 2 classroom workbook, which was distributed to a trial group of schools in the city.

Emergency Response

Richmond Fire-Rescue staff continue to respond to calls for service incorporating Health Orders issued by the Province to combat the COVID-19 pandemic, as well as provide regular services to the community.

Richmond Fire-Rescue's goal is to respond to incidents in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In January 2022, there were a total of 953 reported incidents, representing a 51 per cent increase in incidents from January 2021 (Attachment 1).

Richmond Fire-Rescue continues to experience increases in medical call responses due to changes in the Provincial Health Orders and Medical Health Officer's direction. The increase in January 2022 is a result of the gradual return to normal levels of service of medical event types and responses to medical calls. RFR continues to monitor all activities to identify and create programs to incorporate emerging trends.

The average time on scene for RFR crews was 35 minutes, which was higher than then what was recorded in 2021; 27 minutes. Time on scene can vary due to the nature and severity of each incident.

Table 2: Total Incidents - January 2022				
	Totals (2022)	Percentage Change from January 2021	Number Change from January 2021 to 2022	5 Year Average for January
Alarm Active No Fire	197	+26	+41	151
Explosion	1	-	-	1
Fire	26	-4	-1	26
Haz-Mat	10	+43	+3	11
Medical	471	+70	+194	389
MVI	76	+13	+9	94
Public Hazard	3	-63	-5	10
Public Service	11	-76	-35	48
Response Cancelled/Unfounded	99	+141	+58	74
Specialized Transport	56	+5,500	+55	15
Tech Rescue	3	-	+3	1
Totals	953	+51	+322	830

In January 2022, there were 26 fire incidents which were reported to the Office of the Fire Commissioner representing a four per cent decrease from January 2021. The average number of fires reported in January over the last five years is 26.

Richmond Fire-Rescue's emergency fire response goal is to contain a fire to the room of origin. The room of origin standard is especially important in terms of fire loss and damage, which increases significantly once a fire extends beyond the room of origin.

Fire damage and property losses during January 2022 are estimated at \$599,360. This total includes \$559,830 for building/asset loss and \$39,530 for content loss. The total building/asset and content value at risk was estimated to be \$310,067,345 and the total value preserved from damage was \$309,407,185. These numbers translate to 99 per cent of value protected (Table 2); this is the same as the value observed in 2021.

Table 3: Fire Incidents By Type and Loss Estimates - January 2022						
Incident Type Breakdown	Incident Volume	Estimated Building/Asset Value (\$)	Estimated Building/Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	3	842,400	127,200	70,000	25,005	760,195
Multi family	7	233,966,200	5,000	78,215	2,425	233,976,190
Commercial/Industrial	6	69,994,000	312,100	5,000,000	11,100	74,670,800
Outdoor	5	30	30	-	-	-
Vehicle/Vessel	5	115,500	115,500	1,000	1,000	-
Totals*	26	304,918,130	559,830	5,149,215	39,530	309,407,185

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable January 2022 incidents:

- January 16, 2022 – Vehicle fire on Afton Drive.** Multiple crews responded to heavy smoke coming from a garage. RFR crews established initial command and carried out a 360 assessment of the garage area. Crews set up an attack line and the fire was extinguished. After the fire was extinguished, crews checked the residence for air quality as there was light smoke in the property. Crews monitored the air in the residence and provided ventilation for the smoke to clear. The City's Works Yard attended to secure the home as a window had been broken and due to the residual smoke, the residents chose to stay in a hotel. A Fire Investigator attended the scene. There were no injuries to the public or RFR personnel.
- January 25, 2022 – Residential fire on Blundell Road.** On arrival, crews found a structure on fire in an outbuilding behind a residence. While fighting the fire, staff discovered that there was a licensed marihuana grow operation on site. Crews immediately withdrew all staff from the building and transitioned to a defensive fire attack and the fire was extinguished without incident. After the site was deemed safe, crews performed salvage and overhaul of the site. BC Hydro crews were on scene to ensure electrical safety and the RCMP attended due to the nature of the call. A Fire Investigator attended the scene. There were no injuries to the public or RFR personnel.

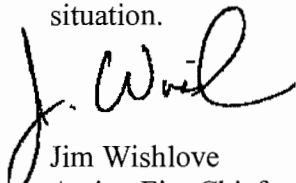
- **January 26, 2022 – Residential fire on Cambie Road.** Multiple crews responded to reports of a fire and, on arrival, crews could see light smoke coming from the rooftop of a unit. Crews performed an assessment of the complex, and after securing a water source, performed a forcible entry on the front door. Crews then entered the property for a fire attack. Once inside, the unit appeared to be an unlicensed marihuana grow operation. RFR crews exited the building to shut off the power and open a skylight on the roof to enable the suite to be vented. A positive flow path was created to allow a fan to vent the smoke and crews extinguished any fires found. After the building had vented and cooled, crews re-entered the building to check for any additional hot spots. BC Hydro crews were on scene to ensure electrical safety. Fortis Gas were on scene to shut off the gas to all units. BC Emergency Health Services crews and the RCMP attended due to the nature of the call. A Fire Investigator attended the scene. There were no injuries to the public or RFR personnel.
- **January 27, 2022 – Residential fire on Ryan Road.** RFR crews responded to a first alarm fire call on Ryan Road. On arrival, crews found a multi-tenant residential building with audible alarms sounding and people outside. Crews quickly attacked and extinguished the fire, which was located in a bottom floor unit. Once extinguished, crews set up a positive pressure ventilation fan and began overhaul operations. Due to the extent of the fire, two adult residents were displaced and required assistance from Emergency Support Services. A Fire Investigator attended the scene. There were no injuries to the public or RFR personnel.
- **January 30, 2022 – Vehicle fire on River Road.** RFR crews responded to a fire on River Road involving two trailers and one vehicle. There were no fire hydrants nearby and several apparatus needed to be refilled to extinguish the fire. One of the occupants of the trailers became short of breath about half an hour after the crews arrival and was attended to by RFR personnel. BC Emergency Health Services crews attended and provided further patient care. A Fire Investigator attended the scene. There were no other injuries to the public or RFR personnel.

Financial Impact

None.

Conclusion

Richmond Fire-Rescue has not experienced any negative impacts to emergency response and will continue to monitor activities to identify and create programs to respond to emerging trends. RFR staff remain ready to continue to work through and adapt to the ever-changing pandemic situation.



Jim Wishlove
Acting Fire Chief
(604-303-2715)

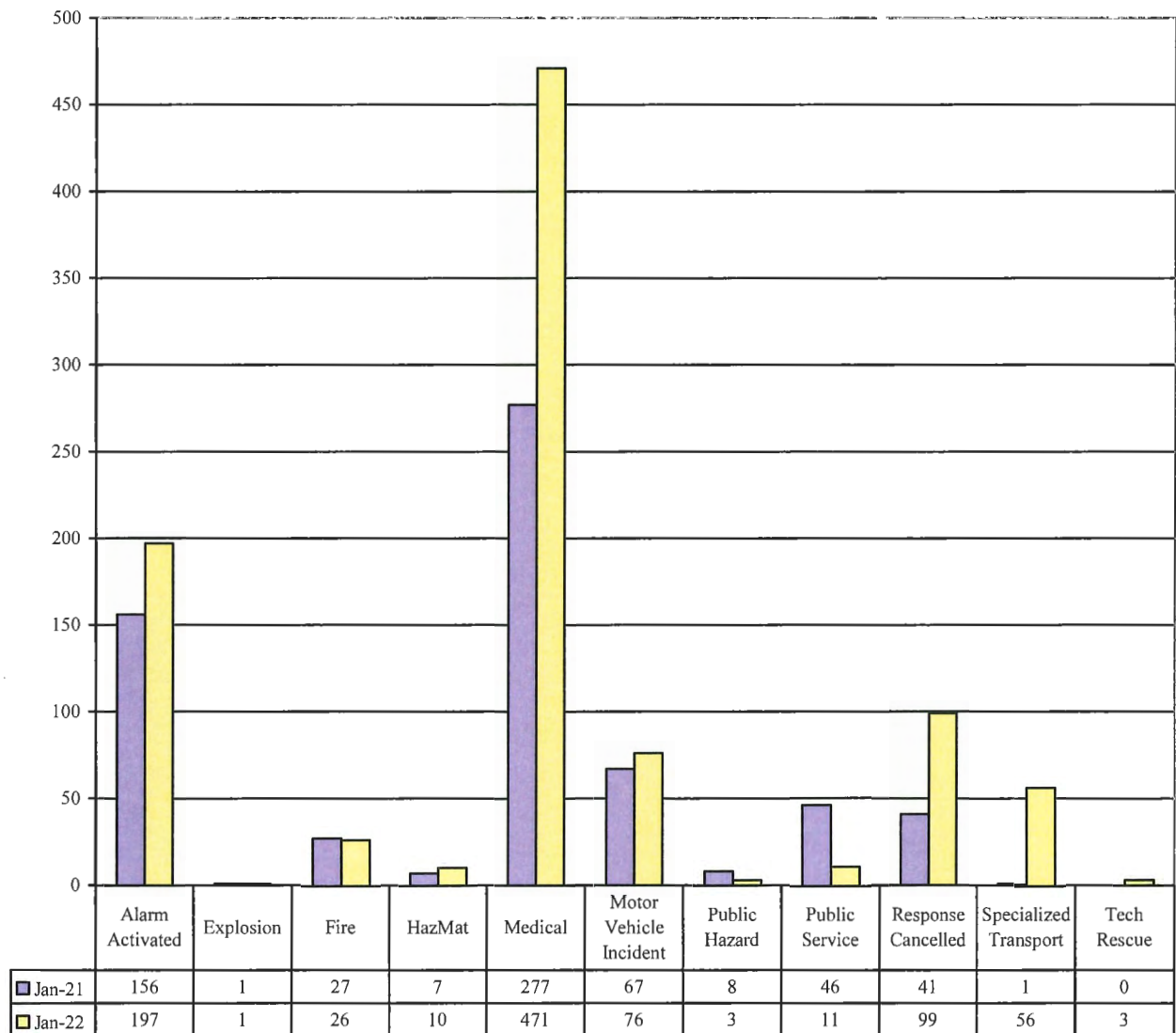
JW: js

Att. 1: Suppression Activity, including location of January's Fire, Medical and MVI's

Incident Volumes

The following chart provides a month-to-month comparison regarding incidents occurring in January 2022 and 2021. In January 2022, there were a total of 953 incidents, compared to 661 in January 2021. This represents an increase of 51 per cent. RFR continue to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

Table 4a: January 2021 & January 2022 Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 49 per cent of the total emergency responses for RFR during the month of January 2022. A detailed breakdown of the medical incidents for January 2021 and 2022 is set out in the following table by sub-type. There were a total of 471 medical incidents in January 2022 compared to 277 in January 2021, an increase of 70 per cent. RFR continue to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

Table 5a: January 2021 & January 2022 Medical Calls by Type

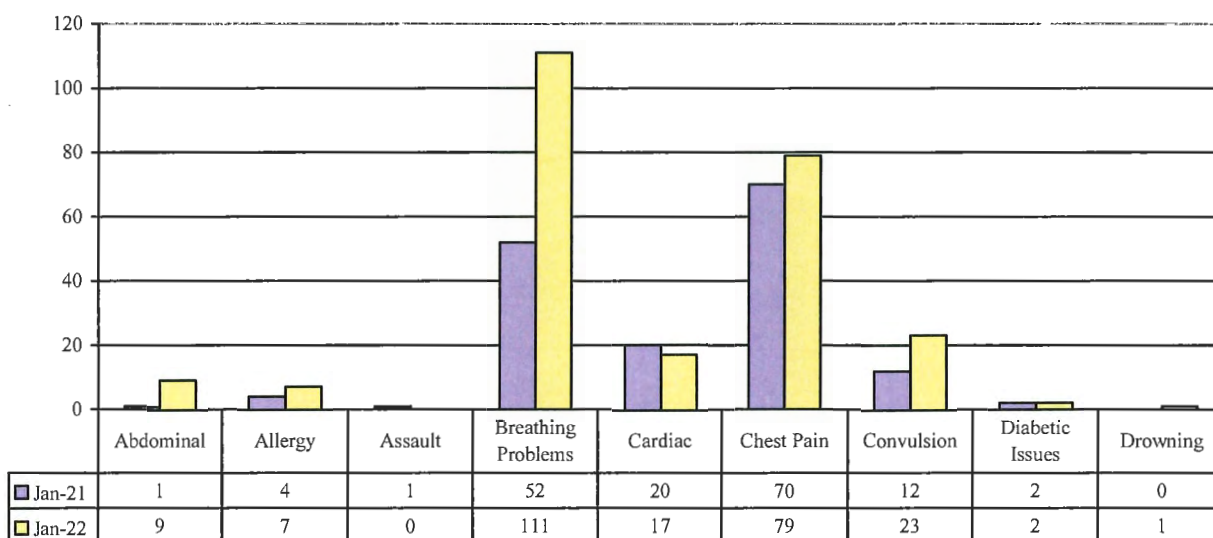
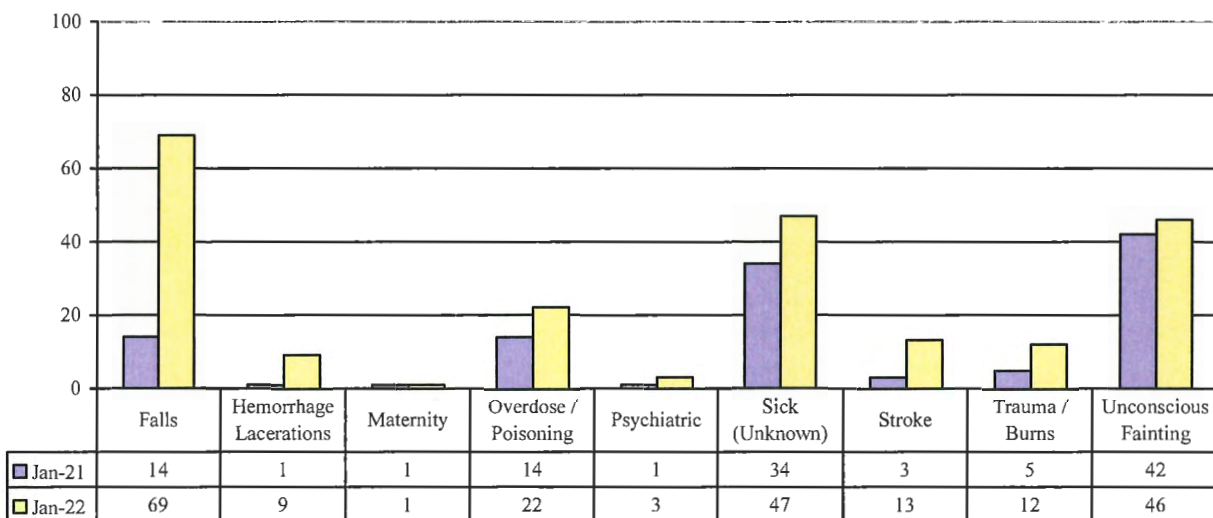


Table 5b: January 2021 & January 2022 Medical Calls by Type



Fire Investigations

The fire investigation statistics for January 2022 are listed below:

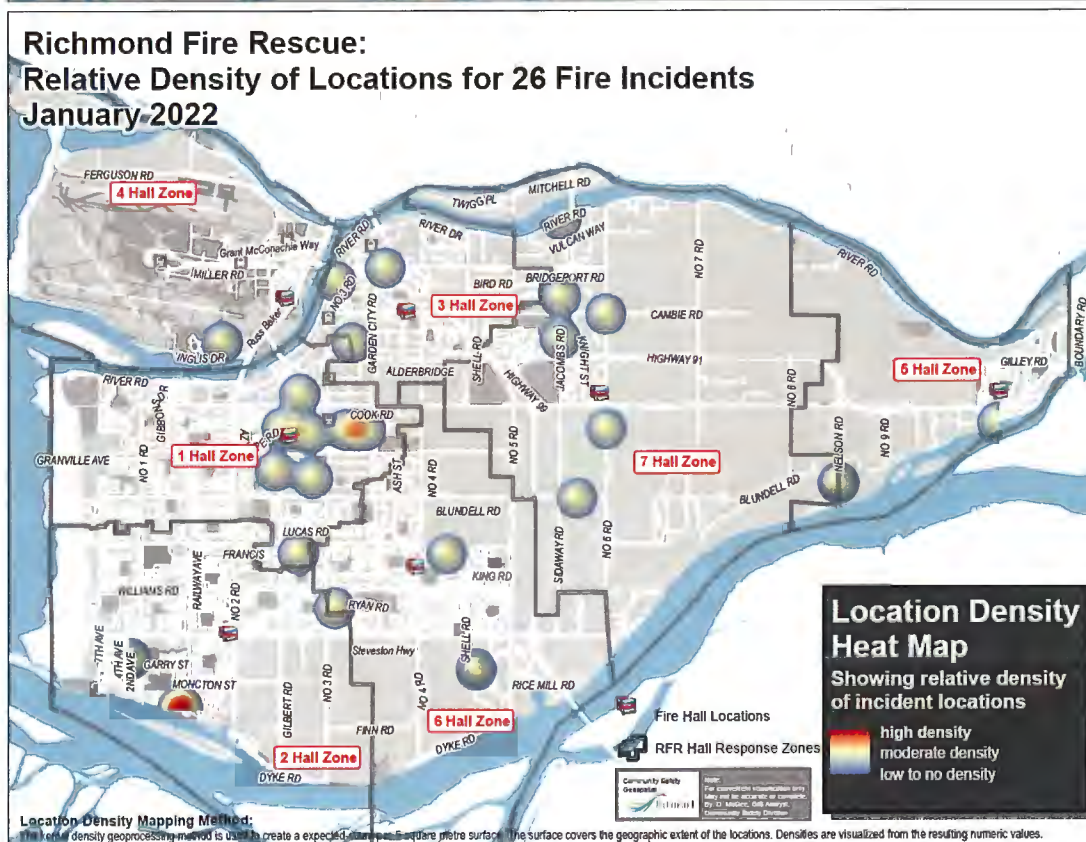
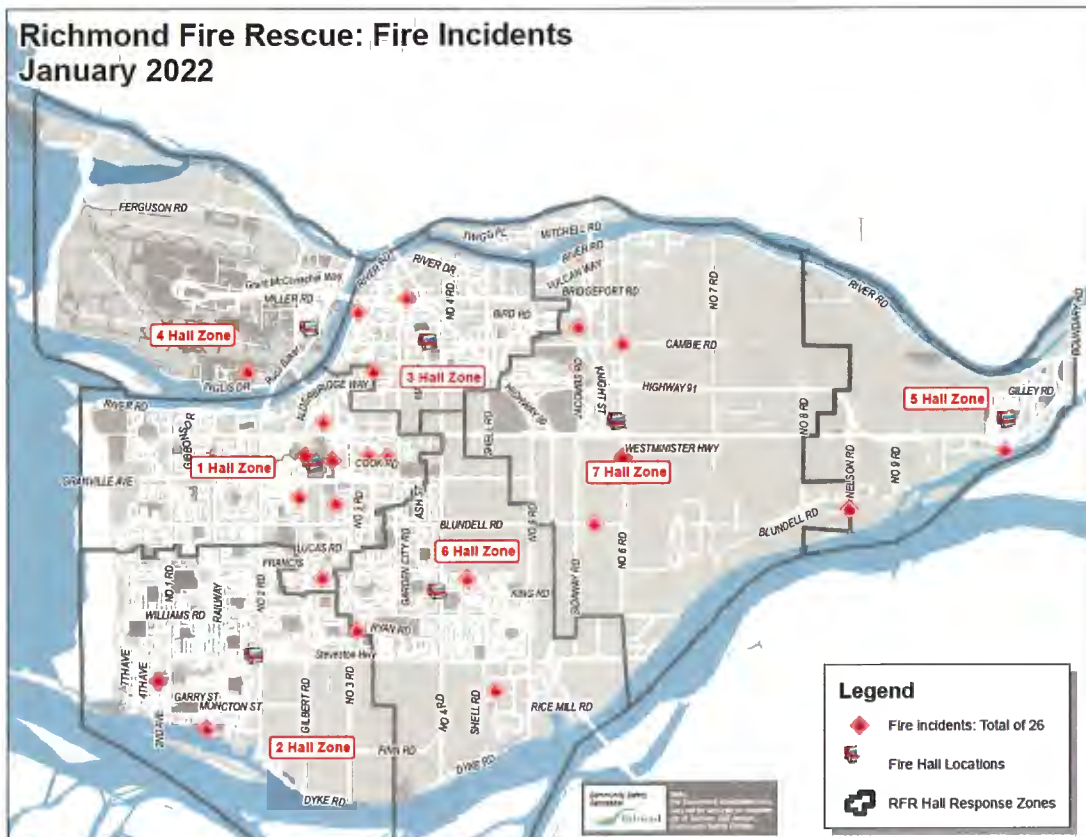
Table 6: Total Fire Investigation Statistics – January 2022			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	2	1
Residential - Multi-family	-	7	-
Commercial/Industrial	1	5	-
Outdoor	-	3	2
Vehicle	2	1	2
Totals	3	18	5

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 7: Hazardous Materials Incidents By Type – January 2022	
	Details
Toxic / Infectious Substances	1
Natural Gas / Propane Leaks (small)	7
Unclassified	2
Totals	10

Figure 1: Location of reportable fires attended in January 2022 (total 26)



6835583

Figure 2: Location of medical incidents in January 2022 (total 471)

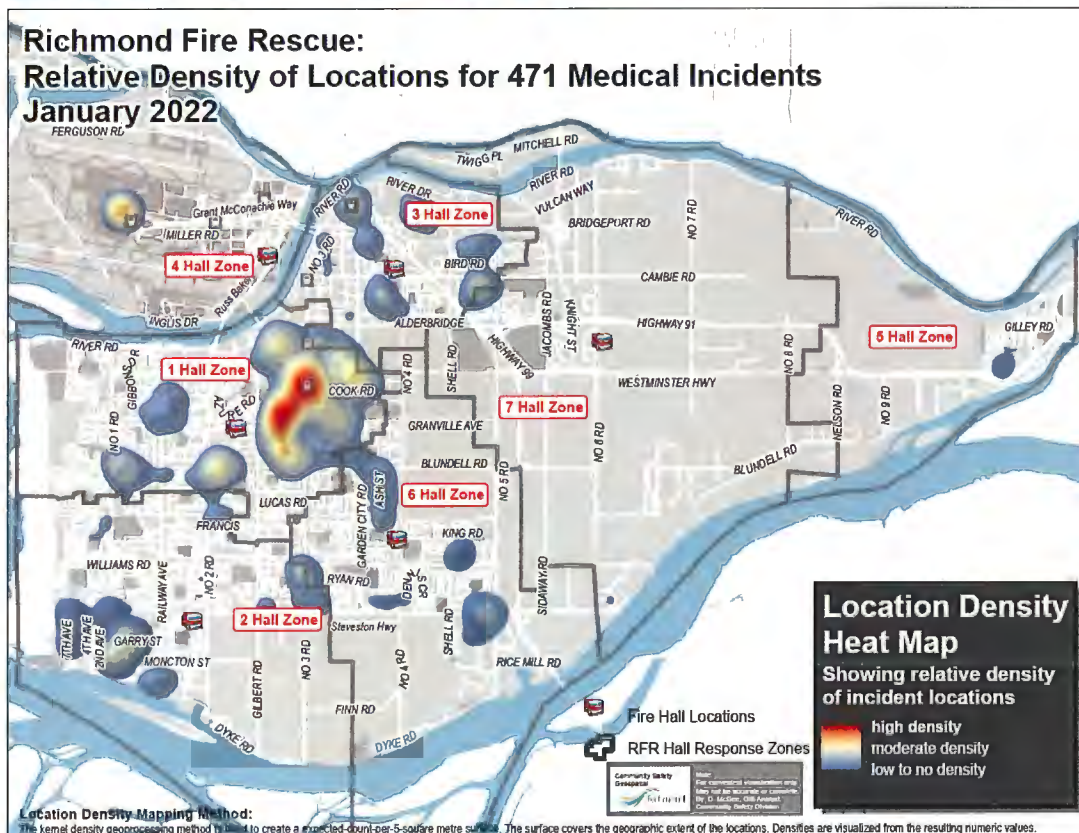
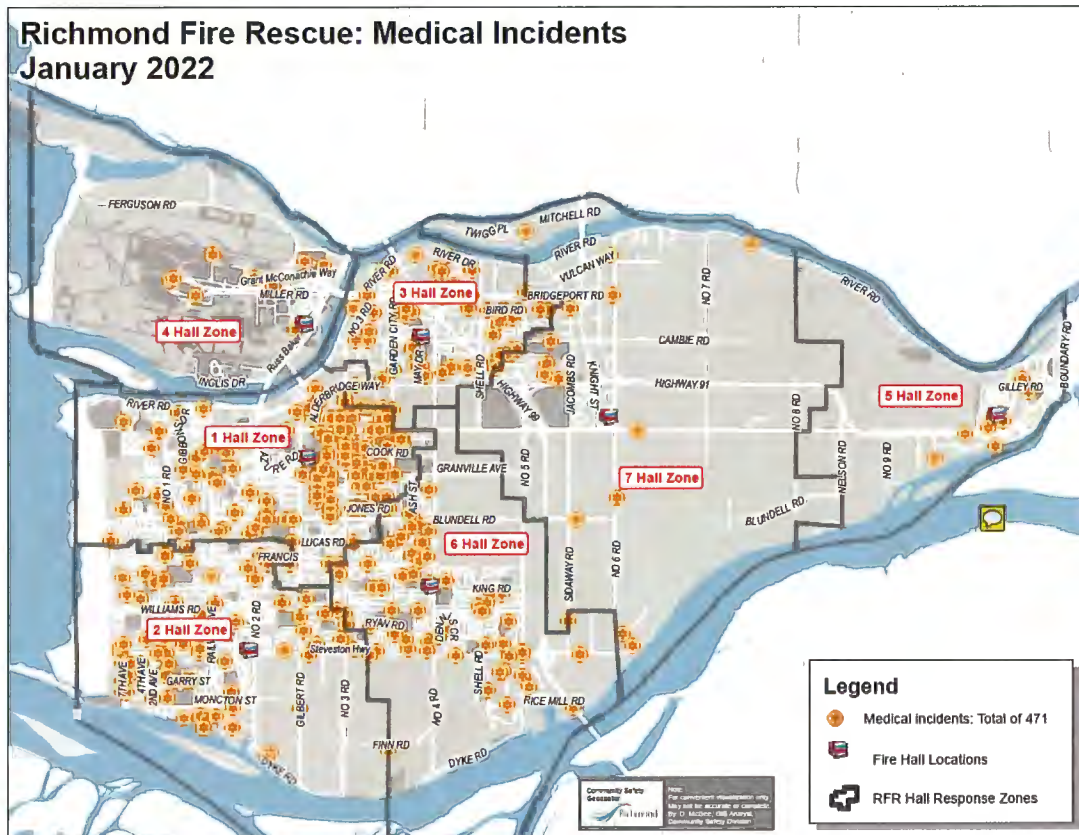
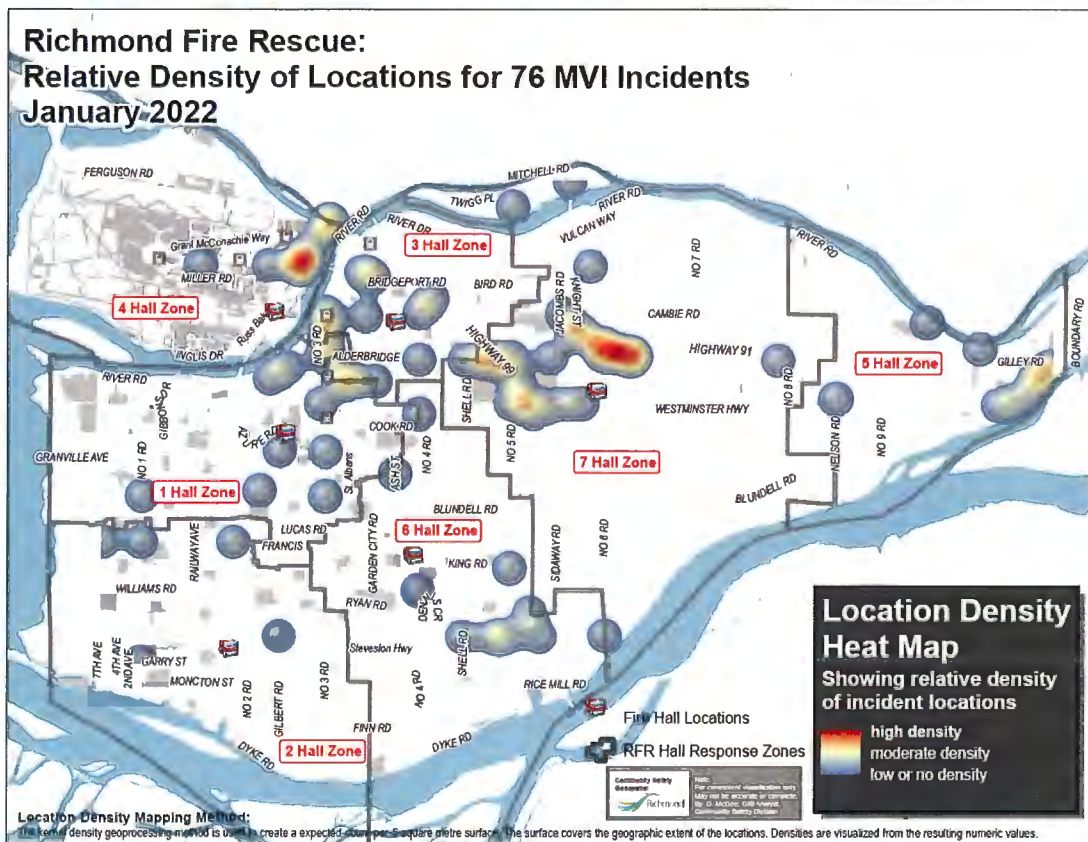
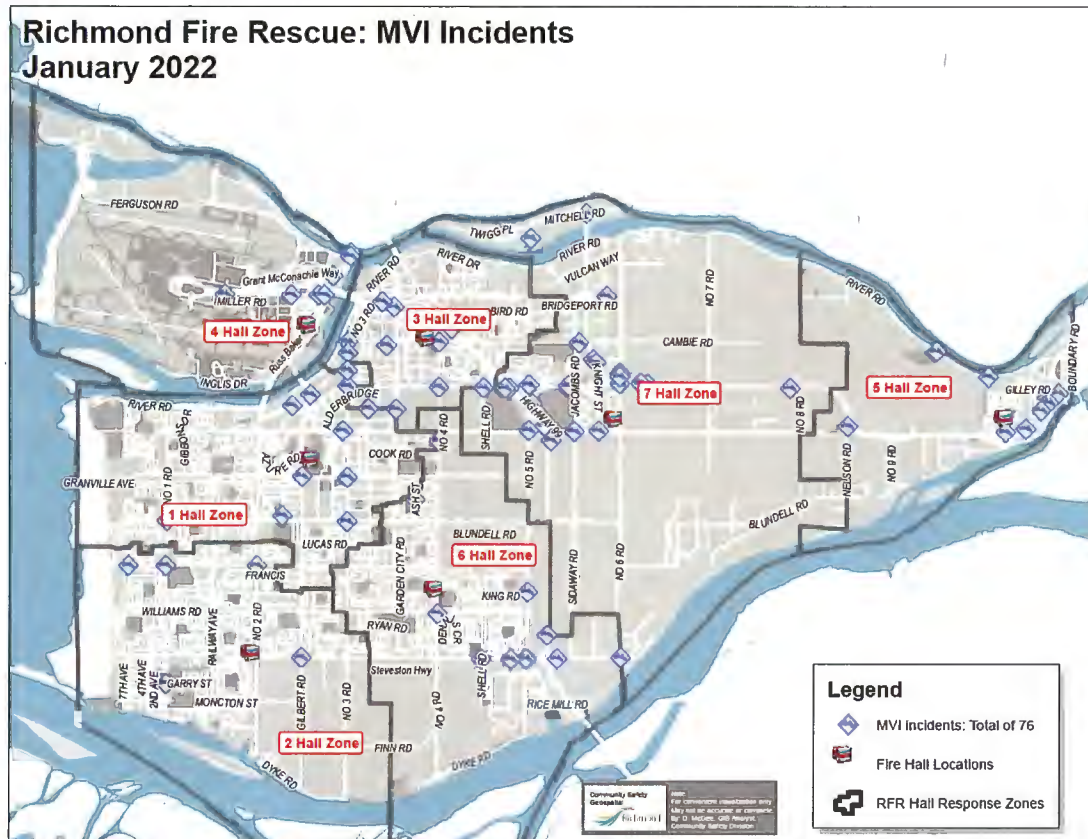


Figure 3: Location of MVI Incidents in January 2022 (total 76)





City of Richmond

Report to Committee

To: Community Safety Committee

Date: February 11, 2022

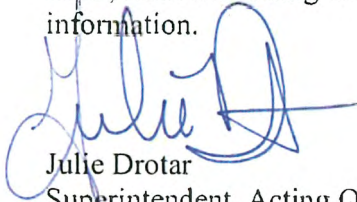
From: Julie Drotar
Superintendent, Acting Officer in Charge

File: 09-5000-01/2022-Vol
01

Re: RCMP Monthly Activity Report – January 2022



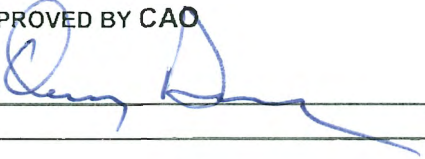
Staff Recommendation

That the staff report titled “RCMP Monthly Activity Report – January 2022”, dated February 11, 2022, from the Acting Officer in Charge, Richmond RCMP Detachment, be received for information.



Julie Drotar
Superintendent, Acting Officer in Charge
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Community Police Station Programs
6. Crime Prevention Unit
7. Road Safety Unit
8. Victim Services
9. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Activities and Noteworthy Files

Shooting

On January 3, 2022, Richmond RCMP officers responded to Richmond Hospital for a report of a man suffering from apparent gunshot wounds. The man received emergency medical treatment and is expected to survive. Police believe this to be an isolated incident and the investigation is ongoing.

Attempted Robbery

On January 9, 2022, Richmond RCMP officers responded to a business in the 12000 block of No. 1 Road for an attempted robbery. The male suspect departed the scene prior to police arrival. On January 15, 2022, the Richmond RCMP issued a media release regarding the incident, which included a suspect description. The investigation is ongoing.

Robbery Series

On January 15, 2022, Richmond RCMP officers responded to reports that a man was entering businesses in central Richmond and demanding money. On January 21, 2022, the Richmond RCMP issued a media release requesting the public's assistance in identifying a person of interest. The incidents remain under investigation.

Homicides

On January 25, 2022, Richmond RCMP officers were called to a residence in the 4500 block of Garden City Road. Upon arrival, officers located four deceased individuals. The Integrated Homicide Investigation Team is investigating. While police believe the incident was targeted, it does not appear connected to gang violence.

Policing Priorities in Action – Distracted Driving Enforcement Awards

Every year, the BC Association of Chiefs of Police and ICBC recognize the top 100 violation ticket issuers in the province with Distracted Driving Enforcement Awards. The following awards were presented in January 2022:¹

- Award of Excellence – presented to 10 recipients who issued over 422 violation tickets.
- Gold – presented to 20 recipients who issued between 244 and 421 violation tickets.
- Silver – presented to 20 recipients who issued between 152 and 243 violation tickets.
- Bronze – presented to 50 recipients who issued between 96 to 151 violation tickets.

This year, two Richmond RCMP officers were among those presented with awards for their exceptional road safety enforcement efforts; one officer was recognized with a Gold award and another officer received Bronze.

Analysis of Police Statistics

Arson

In January 2022, there were five reported arsons, which is down one incident from the previous month and down two incidents from January 2021. No patterns or trends have been identified. The number of arsons this month is within the expected range.

Assault Serious (Assault with a Weapon)

There were 18 assault serious events in January 2022, which is up 20 per cent from the previous month and up 13 per cent from January 2021. No patterns or trends have been identified. The number of serious assaults this month is above the expected range.

The majority of the assaults reported this month involved incidents where the victim and suspect were known to each other. Charges have been laid or recommended in one-third of the files this month.

Auto Theft

In January 2022, there were 20 incidents of auto theft, which is up 11 per cent from the previous month and up 11 per cent from January 2021. No patterns or trends have been identified. The number of auto thefts this month is within the expected range.

¹ Awards were for violation tickets issued in 2020.

Drugs

In January 2022, there were 15 drug files, which is down 38 per cent from the previous month and is down 63 per cent from January 2021. No patterns or trends have been identified. The number of drug incidents this month is within the expected range.

Mental Health

There were 104 mental health-related incidents in January 2022, which is a 24 per cent decrease from the previous month and is a 16 per cent decrease from January 2021. No patterns or trends have been identified. The number of mental health-related incidents this month is within the expected range.

There were 67 police apprehensions this month, which is a 29 per cent reduction from the previous month. The average hospital wait time was 106 minutes, which is longer than average and has been attributed to a small proportion of incidents that have required police to remain in hospital for an extended period of time.

Residential Break and Enter

There were 31 break and enters to residences in January 2022, which is a six per cent decrease from the previous month and is a 21 per cent decrease from January 2021. No patterns or trends have been identified. The number of residential break and enters this month is within the expected range.

Commercial Break and Enter

In January 2022, there were 30 break and enters to businesses, which is a 12 per cent decrease from the number reported the previous month and is a 30 per cent increase from January 2021. No patterns or trends have been identified. The number of commercial break and enters this month is within the expected range.

Robbery

There were 10 robbery incidents in January 2022, which is up three incidents from the previous month and up five incidents from January 2021. No patterns or trends have been identified. The number of robberies this month is within the expected range.

Sexual Offences

In January 2022, there were 13 sexual offence files, which is down 32 per cent from previous month and down 13 per cent from January 2021. No patterns or trends have been identified. The number of sexual offences this month is within the expected range.

Shoplifting

There were 43 reported shoplifting thefts in January 2022, which is a 25 per cent decrease from the previous month and is a 39 per cent decrease from January 2021. No patterns or trends have been identified. The number of shoplifting thefts this month is below the expected range.

Theft from Automobile

There were 134 theft from automobile incidents in January 2022, which is up 49 per cent from the previous month and represents no change from January 2021. No patterns or trends have been identified. The number of thefts from automobiles this month is within the expected range.

Hate Crimes and Incidents

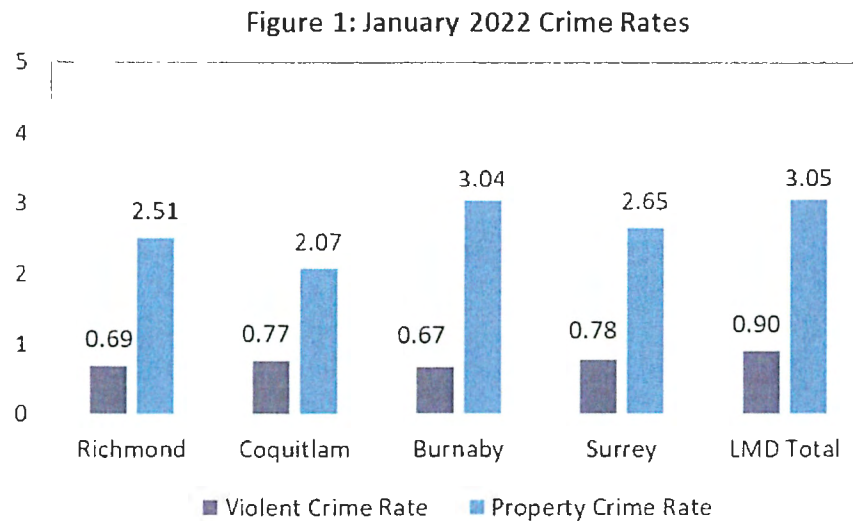
Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2018 and January 31, 2022.² A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime as per the *Criminal Code* carries a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. The event reported this month was related to racist comments made during an altercation.

Table 1 – Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2018	19	4	23
2019	11	9	20
2020	21	13	34
2021	19	29	48
2022	0	1	1

² The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.³ In January 2022, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the second lowest rates for both violent crime and property crime.



Block Watch

At the end of January 2022, the Block Watch program had 301 groups totaling 7,021 participants. Currently, the program includes 435 captains and co-captains.

Community Police Station Programs

Community police stations enhance the Richmond RCMP Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. Due to the COVID-19 pandemic, all three community police stations have been closed to the public since March 2020. Volunteer deployments resumed in June 2020, in accordance with the guidelines established by RCMP 'E' Division's Crime Prevention Services; however, the scope of volunteer activities has been limited. City staff and volunteers have continued to pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility.

Out of an abundance of caution, volunteer deployments were suspended in January 2022 due to the rapid spread of COVID-19. City staff anticipate that volunteer activities may resume February 2022.

³ Crime rate is calculated per 1,000 people.

Lock Out Auto Crime

Figure 2 provides a comparison by year of the number of vehicle notices issued.⁴

Figure 2: Lock Out Auto Crime Vehicles Issued a Notice

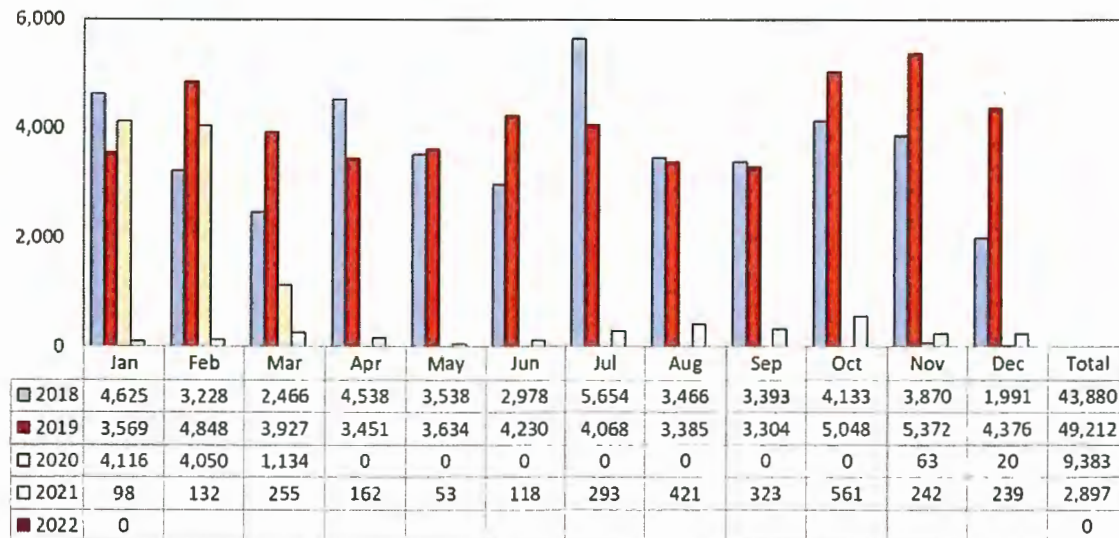
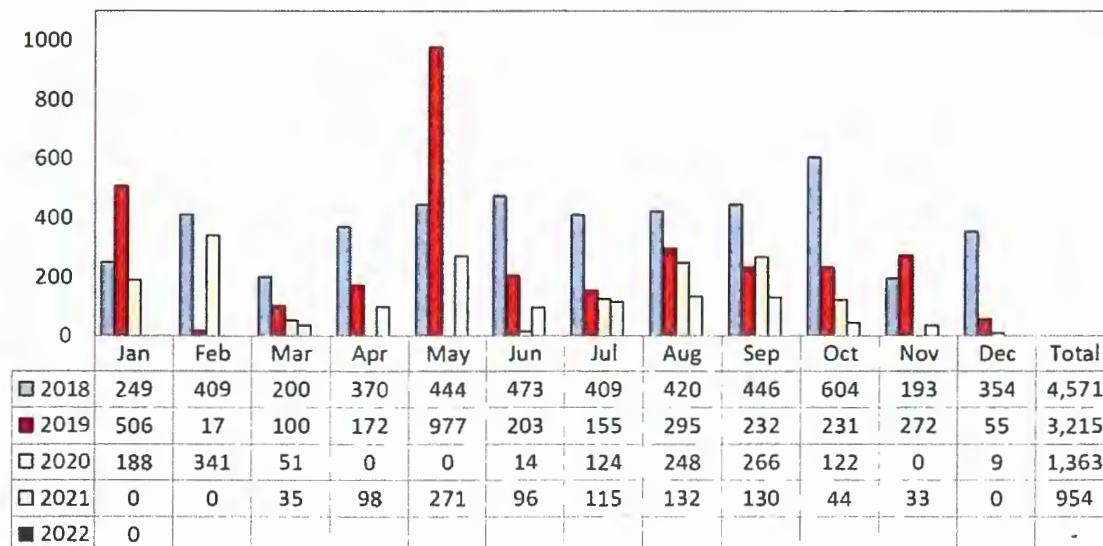
*Speed Watch*

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 3: Speed Watch Letters Sent



⁴ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices due to COVID-19-related concerns. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of January, the Crime Prevention Unit participated in the following events/activities:

- Boat Patrol on Steveston Waterways
- Business Outreach
- Community Foot Patrols
- Diversity & Inclusion Initiatives
- Lunar New Year Activities
- Place of Worship Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs.

Table 2 compares statistics for January 2022 to both November 2021 and December 2021.

Violation tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	November 2021	December 2021	January 2022
Distracted Driving	133	92	47
Driver License	154	145	115
Impaired	28	33	30
Intersection Offences	52	40	41
Moving Infractions ⁵	171	61	64
Speeding	201	113	134
Seatbelts	7	4	0
Vehicle Related ⁶	76	77	49
Other ⁷	7	4	9
Total	829	569	489

Victim Services

In January 2022, Richmond RCMP Victim Services met with 69 new clients and attended five crime/trauma scenes after hours. Victim Services reduced in-person client services in March 2020 and began offering services by phone but continue to attend some of the more serious calls in person. The unit currently maintains an active caseload of 124 files. In January, Victim Services responded to a number of cases involving medical-related sudden deaths, family conflicts and mental health issues.

⁵ Moving infractions refers to unsafe lane change and unsafe passing.

⁶ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁷ Other refers to miscellaneous charges including failing to remain at the scene of an accident and failing to stop for police.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of January, Youth Section highlights included:

- RCMP officers in the Youth Section conducted 26 traffic enforcement deployments on roadways near local schools. This initiative also serves as a reminder for drivers to use caution when driving through school zones.
- RCMP officers in the Youth Section conducted 17 proactive school visits at secondary schools and 62 visits at elementary schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.

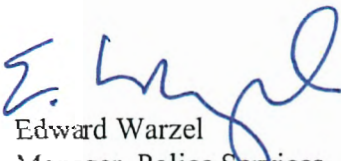
Financial Impact

None.

Conclusion

In January 2022, the Richmond RCMP conducted a number of noteworthy investigations, including a shooting and a series of robberies in central Richmond. Police statistics for this month indicate that most crime types were within the expected ranges with the exception of serious assaults, which were elevated and shoplifting thefts, which were below the expected range.

In January, Richmond RCMP officers conducted proactive school visits to elementary and secondary schools, in addition to traffic enforcement deployments in school zones. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Manager, Police Services
(604-207-4767)

EW:

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps
4: First Quarter Crime Prevention Newsletter

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JANUARY 2022 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

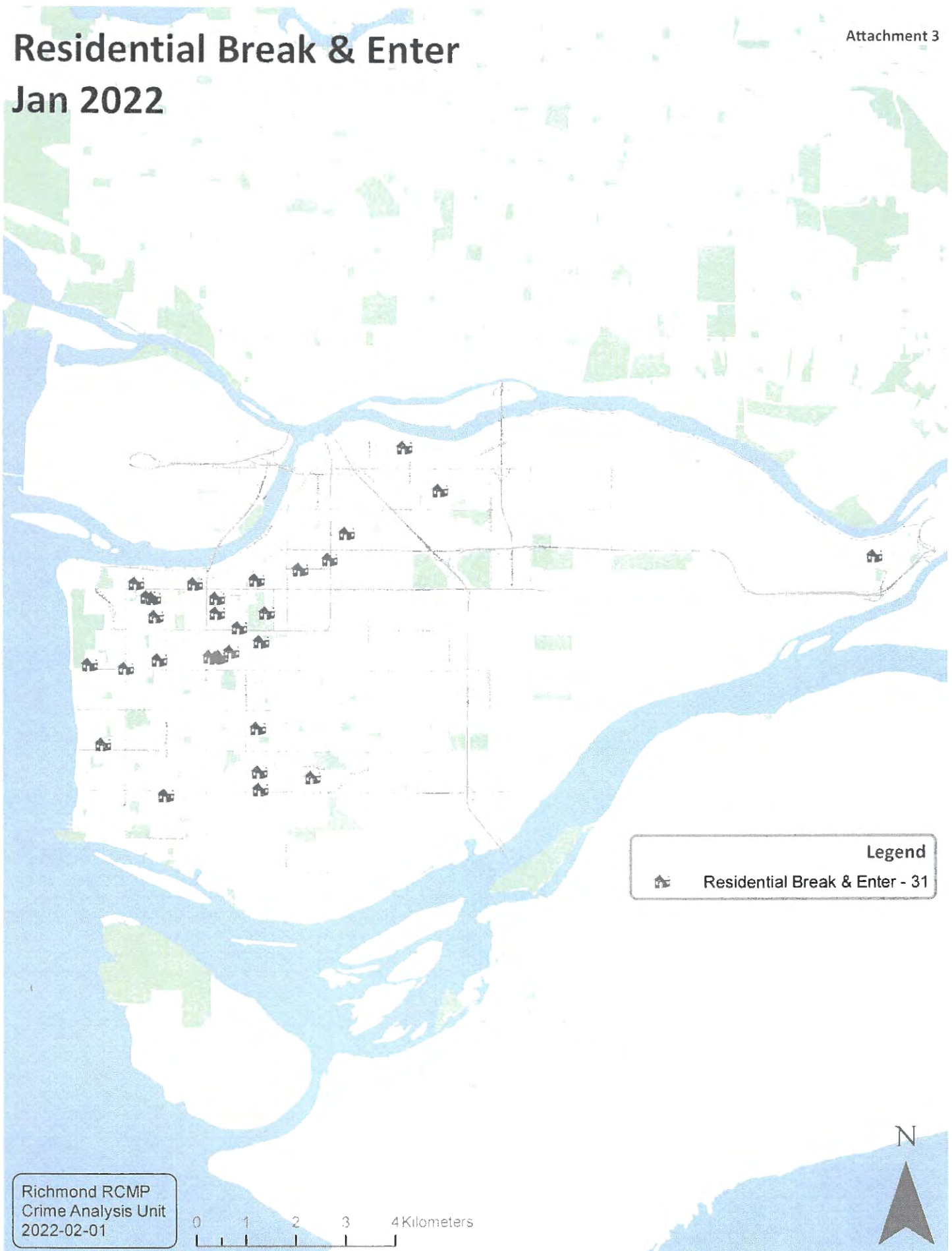
The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Jan-22	January		2021	2022	% Change	# Change
VIOLENT CRIME (UCR - 1000-Series Offences)	138	131.0	110-152	148	138	-7%	-10
Robbery	10	5.4	3-8	5	10	100%	5
Assault Common	41	47.4	42-53	48	41	-15%	-7
Assault Serious	18	12.4	10-15	16	18	13%	2
Sexual Offences	13	17.4	10-25	15	13	-13%	-2
PROPERTY CRIME (UCR - 2000-Series Offences)	469	667.8	580-755	533	469	-12%	-64
Business B&E	30	42.2	26-58	23	30	30%	7
Residential B&E	31	74.0	46-102	39	31	-21%	-8
Auto Theft	20	26.8	19-35	18	20	11%	2
Theft from Auto	134	193.4	157-230	134	134	0%	0
Theft	69	88.2	67-109	58	69	19%	11
Shoplifting	43	64.4	54-74	71	43	-39%	-28
Fraud	53	76.0	65-87	75	53	-29%	-22
OTHER CRIMINAL CODE (UCR - 3000-Series Offences)	182	174.0	154-194	213	182	-15%	-31
Arson	5	3.8	2-6	7	5	-29%	-2
SUBTOTAL CC OFFENCES (UCR - 1000 to 3000-Series)	790	973.2	901-1045	896	790	-12%	-106
DRUGS (CDSA - 4000-Series Offences)	15	70.4	11-130	41	15	-63%	-26
MHA RELATED CALLS (MHA - 5000-Series Offences)	104	142.8	113-173	124	104	-16%	-20

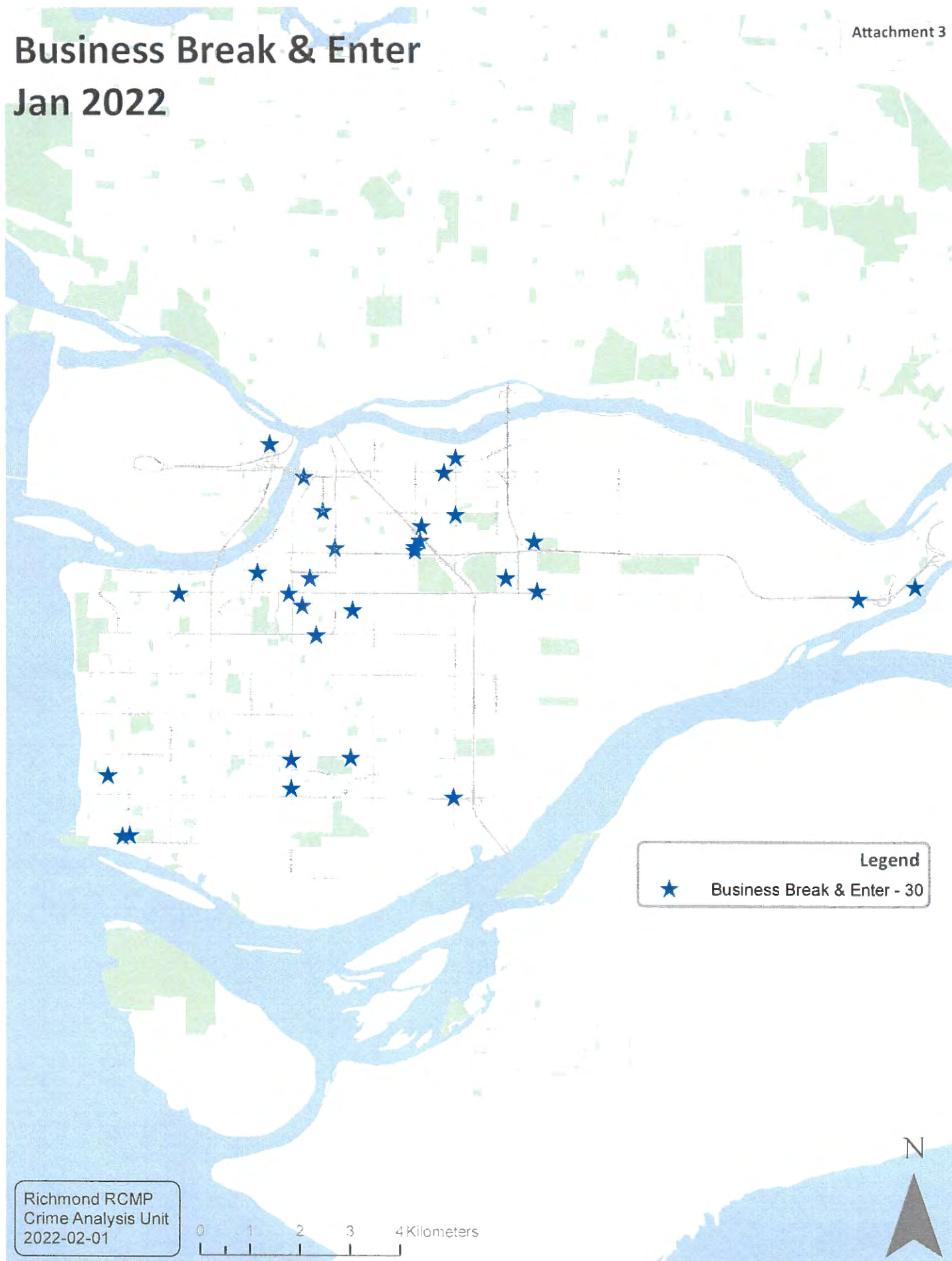
Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2022-02-01. Published 2022-02-02. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Residential Break & Enter Jan 2022

Attachment 3

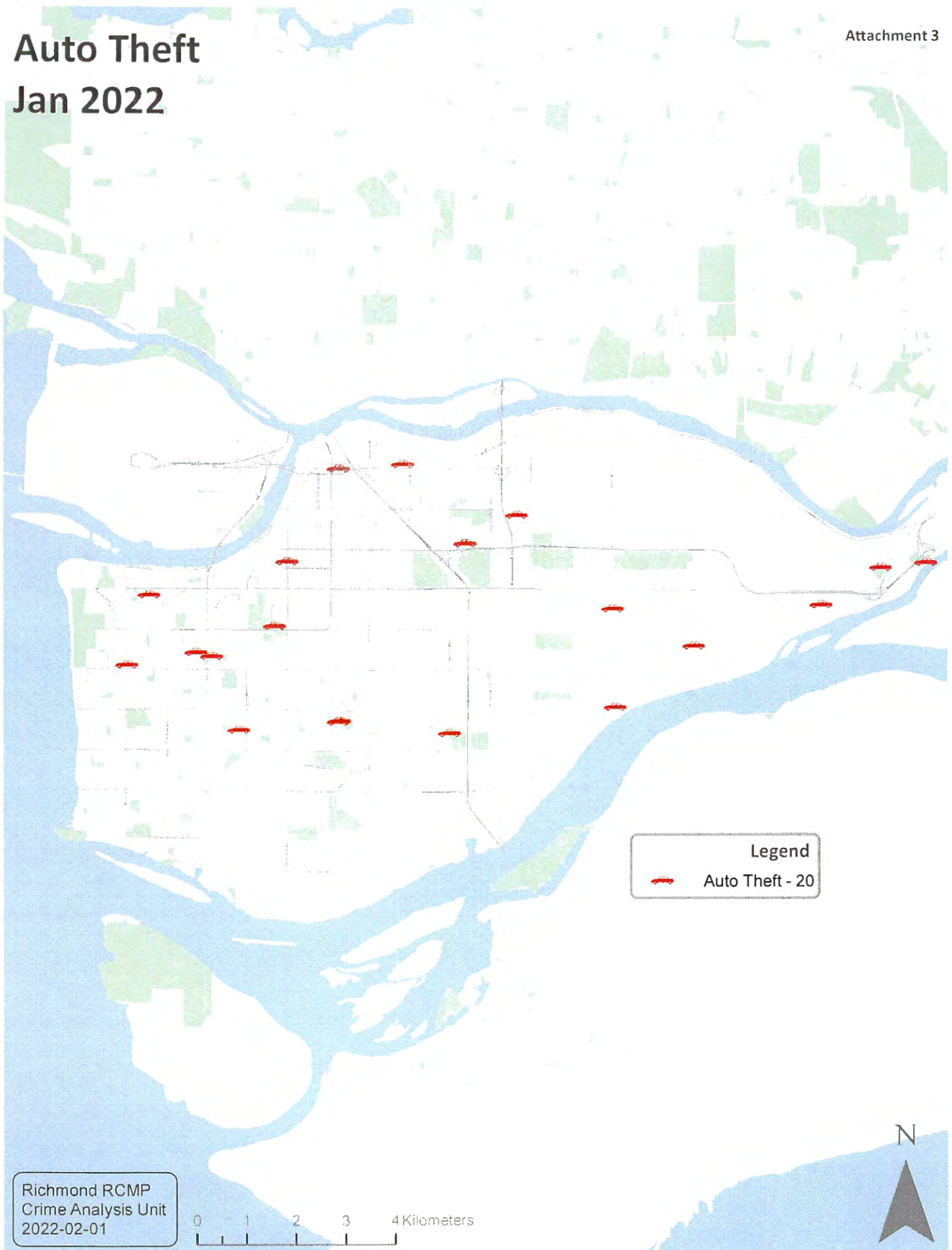


Business Break & Enter Jan 2022

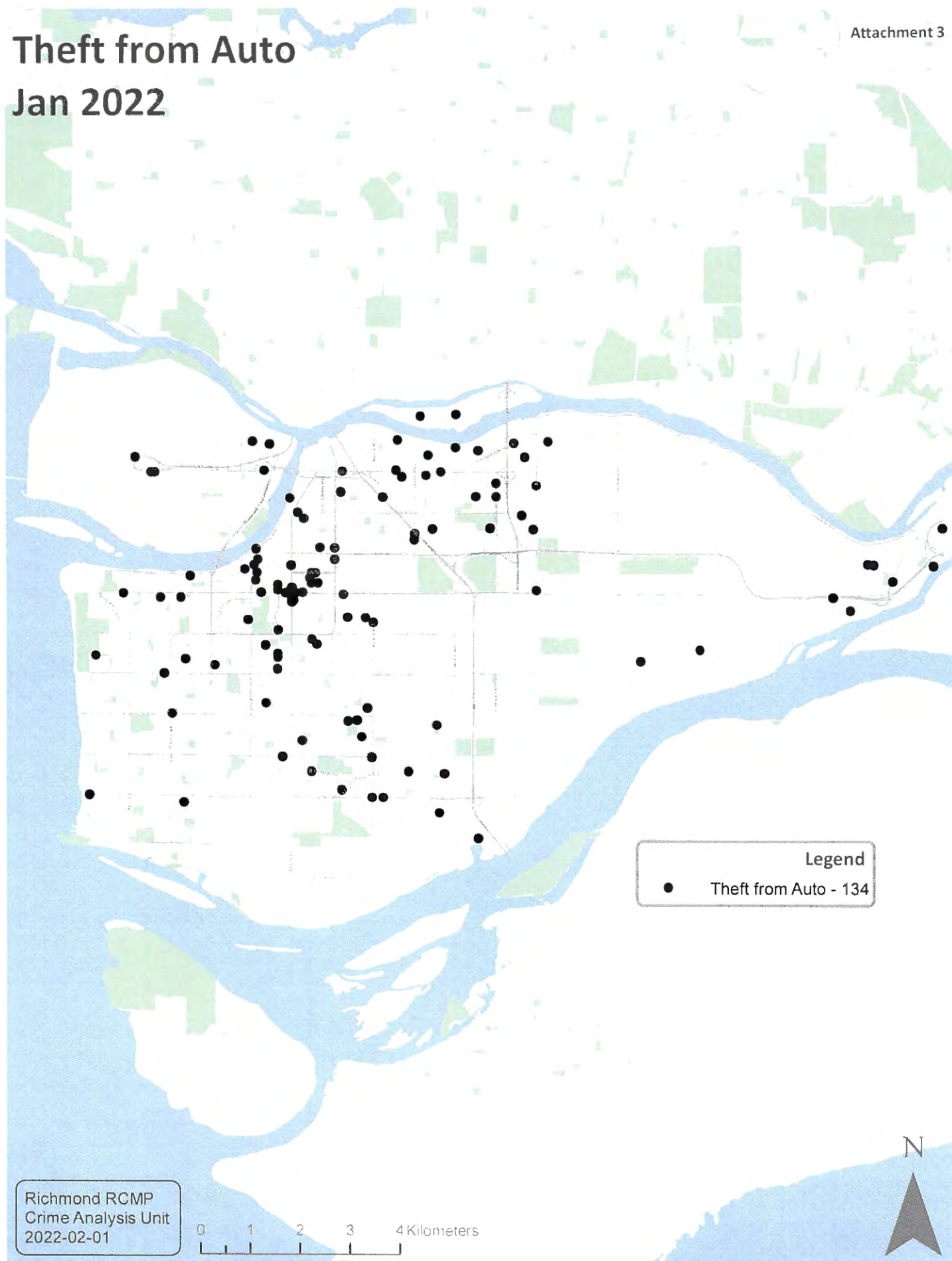


Auto Theft Jan 2022

Attachment 3



Theft from Auto Jan 2022



CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Protect Yourself Against Scams

Fraudsters are abusing the trust of their victims to steal information and money. While the scam may be old, the techniques fraudsters use are evolving. Be careful who you talk to on the phone and online as scammers use different methods such as spoofing phone numbers and phishing emails to scam you.

How to identify a Canada Revenue Agency (CRA) scam

- Unconventional Payments – Fraudsters may demand immediate payment such as pre-paid credit cards, crypto currency, gift cards, or e-transfer because they are generally unrecoverable.
- Aggressive Behavior – Scammers often use aggressive phrases to cause a sense of panic and scare you into sharing your personal information.
- Instant Messaging and Email – The CRA will never use text messaging or instant messaging to communicate with you. The CRA will only email you a link if you request it **during** a phone call or a meeting with them.

Romance and Crypto Scams—New Trends

- Fraudsters identify a person's friend and takes control of the friend's social media account. The fraudster will pose as the friend, convinces the person to invest or pay money to them.
- Fraudsters research their potential victims online, reviewing public social media posts and come up with a personalized strategy for each victim.
- Fraudsters convince their victim to invest into cryptocurrency and try to get the victim to provide remote access to their computer. They show them a fake website promising huge returns. Once they invest, fraudsters then cut off all communication with the victim and the money is gone.

Tips for dealing with CRA and Romance/Crypto Scams

- When you are unsure of who you are talking to, hang up, find the specific organization's number online, and call them back to confirm the call.
- Review your credit report at least once a year at Equifax and TransUnion and report any signs of suspicious activity immediately to your creditor.
- Be careful not to click on random links in any email you receive.
- Never send money or take investment advice from someone you have solely met online.
- Keep your social media accounts on private and beware of what you post online.
- Use a unique password and multi-factor authentication to secure your account and authorize transactions.



What to do if you are scammed?

If you are a victim to a scam please report it to the local police and the Canadian Anti-Fraud Centre (1-888-495-8501). Contact your bank and Service Canada (1-866-274-6627) to cancel and report compromised credit cards and stolen social insurance numbers.

CITY OF RICHMOND CRIME PREVENTION NEWSLETTER

Apartment dwellers often believe that they are safe from break and enters because they live above street level. Thieves however can still get into the building. Here are some crime prevention tips in keeping you and your neighbours safe:

- “No Key No Enter” - do not allow strangers to enter the building as you are leaving or entering. (You can get these stickers from us at Block Watch!)
- Make sure to change all the locks when you move in, as previous tenants may still have copies of the keys.
- Install additional locks to further secure your door, such as swing bar door guard, door reinforcement lock or chain door guard.
- Do not buzz people in without talking to them first. If you are not expecting a delivery or guest, ask for more information if your buzzer rings. Do not buzz anyone into the building whom you don't know.
- Always lock your door even if you are only stepping out to take the garbage out or grab your mail.
- Do not leave your keys in the door.
- Note the lighting of common areas such as storage and bike rooms. Ask for more lighting and security camera coverage if needed.
- When leaving the secure parkade, make sure the gate fully closes behind you before driving off.
- Report any poorly lit areas, overgrown shrubbery, any damaged doors and windows around your complex to the building manager.
- Remove all valuables and personal items from your vehicle. If you have to leave items in your vehicle, place them in your trunk.
- Never leave a spare fob in your vehicle. Especially not in plain sight.
- Always lock your vehicle and keep your windows closed before walking away.
- Get to know other people who live on your floor so you may be able to identify strangers.
- Collect your mail daily, never let your mailbox overflow.
- Install additional locks on sliding doors, especially if you live on the ground level.





Christmas Caroling Night

We had a wonderful time at the Christmas caroling event, hosted by our Block Watch group in the St Albans area. Despite the cold and occasional rainy weather, we had approximately 30 neighbours that came out to sing, along with Constable Chan and Corporal Wong from the Richmond RCMP Community Engagement Team.

It was a heartfelt experience as we saw their community celebrate the holiday season together even though they were all strangers a few months ago. The kids, adults, and officers chatted amongst themselves and the neighbours enjoyed the songs at their doors. We could feel the Christmas spirit through the joyful interactions of the community.

Thanks to the Block Captains for hosting the event, printing out song books, providing flashlights and planning the caroling routes. This event showed many people that Block Watch is not just a program but a family of neighbours. It is through these connections that make the community stronger, closer and safer.

To start a Block Watch Group

Interested in starting a Block Watch group? Let us tell you a little about Block Watch! Block Watch is a program that brings the police and the communities together. This program helps you build connections and relationships with people in your neighborhood and the police while striving for the common goal of crime prevention.

Select a Captain/Co-Captain

- ◇ Each Captain/Co-Captain must submit an application and complete a Police Information Check

Recruit and build your group

- ◇ Recruit homes that are near to you. To build an effective Block Watch, try to involve 50-75% of households in your area. We will provide you with recruitment packages.

Complete activation of your team

1. **Complete** Block Watch Captain/Participant training - Register as many of your group as you can for a virtual training session.
2. **Submit** your participating household list.
3. **Qualify** for Block Watch street signs once above steps are completed.

If you are interested in creating a Block Watch group in your area, email us your name and address at blockwatch@richmond.ca or call 604-207-4829.

BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Protecting Yourself Against Business Email Compromise

The Business Email Compromise (BEC) scam is an example of spear-phishing tactic that criminals use to steal and gain knowledge from a business and its employees. The term spear phishing involves a scammer pretending to be a legitimate source to convince employees to send money or share financial information. BEC scams are continuously evolving as it no longer just involves emails but also social media accounts such as Instagram or Facebook. Therefore, it is important to recognize BEC scams because many people are working from home and may not have the software or knowledge to combat cybercrimes.

How to recognize BEC scams

- Scammers demand payment in unconventional pay methods such as crypto currency or gift cards.
- Scammers often want their action done **quickly** and **secretly**.
- Double check email addresses and/or social media handles. Fraudsters may use spoofed emails or social media handles that are slightly altered.
- Check for grammatical or spelling mistakes.
- Be cautious with unexpected request for payments that do not coincide with normal payment schedules.
- Beware of requests that requires you to click on a link to get to a login page.

How to protect your business

- Educating employees on how to spot BEC scams is one of the best ways to protect your business.
- Update all anti-virus software on all computers, servers, and mobile devices.
- Confirm payment requests through another means of communication. Do not rely only on emails.
- Never open emails and click on links from unknown email addresses.
- Get "verified" on social media as it adds another layer of credibility to your account.

Report it

Whether you are a target or a victim to the BEC you should report it. Be sure to report the incident to your IT personnel, the local police, and the Canadian Anti-Fraud Centre. If funds were transferred, immediately report the incident to your financial institution.

