



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, March 12, 2019
4:00 p.m.

Pg. # ITEM

MINUTES

- CS-4** *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on February 12, 2019.*



NEXT COMMITTEE MEETING DATE

April 9, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT-
JANUARY 2019**

(File Ref. No. 12-8060-01) (REDMS No. 6125378)

CS-11

See Page CS-11 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – January 2019”, dated February 22, 2019, from the General Manager, Community Safety, be received for information.



2. **EMERGENCY PROGRAMS OVERVIEW (2018-2020)**

(File Ref. No. 09-5126-01) (REDMS No. 5883331 v. 24)

CS-17

See Page CS-17 for full report

Designated Speaker: Norman Kotze

STAFF RECOMMENDATION

That the report titled "Emergency Programs Overview (2018-2020)", dated January 29, 2019, from the General Manager, Community Safety, be received for information.



3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT- JANUARY 2019**

(File Ref. No. 09-5000-01) (REDMS No. 6120127 v. 2)

CS-26

See Page CS-26 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – January 2019", dated February 14, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.



4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

None.

5. **RCMP MONTHLY ACTIVITY REPORT- JANUARY 2019**

(File Ref. No. 09-5000-01) (REDMS No. 6101011 v. 6)

CS-36

See Page CS-36 for full report

Designated Speaker: Supt. William Ng

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – January 2019”, dated February 19, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



6. **2018 - 2019 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN THIRD QUARTER RESULTS (OCTOBER 1 TO DECEMBER 31, 2018)**

(File Ref. No. 09-5000-01) (REDMS No. 6107236 v. 3)

CS-54

See Page CS-54 for full report

Designated Speaker: Supt. William Ng

STAFF RECOMMENDATION

That the report titled “2018-2019 Richmond RCMP Detachment Annual Performance Plan Third Quarter Results (October 1 to December 31, 2018)”, dated February 19, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



7. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. William Ng

Items for discussion:

None.

8. **COMMITTEE STANDING ITEM**

E-Comm

9. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, February 12, 2019

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Alexa Loo
Councillor Carol Day
Councillor Kelly Greene

Absent: Councillor Harold Steves

Also Present: Councillor Chak Au
Councillor Michael Wolfe

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on January 15, 2019, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

March 12, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

Community Safety Committee
Tuesday, February 12, 2019

COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – DECEMBER 2018

(File Ref. No. 12-8060-01) (REDMS No. 6078589 v. 3)

In reply to queries from Committee, Carli Williams, Manager, Community Bylaws and Licencing, advised that (i) an unsightly property on Beckwith Road has been resolved, (ii) the increase in noise complaints can be attributed to a number of challenging construction sites, and (iii) the number of grease-trap inspections is consistent with staff's education and voluntary compliance efforts.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report – December 2018", dated February 5, 2019, from the General Manager, Community Safety, be received for information.

CARRIED

2. BUSINESS LICENCES QUARTERLY REPORT – FOURTH QUARTER 2018

(File Ref. No. 12-8275-01) (REDMS No. 6078510)

In reply to queries from Committee, Ms. Williams commented on a local business that may be seeking to operate an adult entertainment establishment. She spoke to the City's and provincial government's regulations for such establishments, noting that staff are monitoring the situation closely. Also, Ms. Williams remarked that staff are working with the City Clerk's Office on ameliorating the Election and Political Signs Bylaw No. 8713.

It was moved and seconded

That the staff report titled "Business Licences Quarterly Report – Fourth Quarter 2018", dated January 21, 2019, from the General Manager Community Safety be received for information.

CARRIED

3. EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT-FOURTH QUARTER 2018

(File Ref. No. 09-5126-01) (REDMS No. 6094573 v. 4)

Discussion took place and Committee commented that (i) information reflective of the community's interest in the Richmond Resilient Community Program would be valuable, (ii) it may be worthwhile for Council to participate in an earthquake drill, particularly to become better familiar with their role during an emergency, and (iii) it would be timely to provide Council with updated materials regarding emergency preparedness and their role.

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It was moved and seconded

That the staff report titled "Emergency Programs Quarterly Activity Report – Fourth Quarter 2018", dated January 21, 2019, from the General Manager, Community Safety, be received for information.

CARRIED

4. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – DECEMBER 2018

(File Ref. No. 09-5000-01) (REDMS No. 6076052)

In reply to queries from Committee, Fire Chief Tim Wilkinson, Richmond Fire-Rescue (RFR), provided the following information:

- the drop in medical calls may be attributed to the change in response model implemented by BC Emergency Health Services;
- BC Emergency Health Services continuously reviews the response model and adjustments are made as necessary;
- municipal level fire departments across BC are limited in their scope of medical response; and
- Richmond is well served by ambulances unlike communities in the rural areas of the province.

Councillor Day spoke to the potential in enhancing RFR's role with regard to medical calls in an effort to better serve the community; she stated that it would be worthwhile to write to the provincial government to enquire about the potential to grant Fire-Rescue personnel the ability to perform basic paramedic duties to support BC Ambulance Service (BCAS), and to seek funding from the provincial government to train RFR personnel and for the City's additional operating costs.

The Chair spoke to the political climate of relations between the provincial government and BCAS, noting that it may be untimely to interfere.

Fire Chief Wilkinson stated that RFR's primary role is to fight fires and cautioned the expansion of RFR's role, noting that provincial funding support is highly unlikely. Fire Chief Wilkinson suggested that should Council write to the provincial government on this matter, it may be more appropriate to query about the potential for the *Emergency Health Services Act* to be permissive; this would provide municipalities the flexibility to choose an emergency health services model that best suits the needs of their individual communities.

Cecilia Achiam, General Manager, Community Safety, commented on the costs implications related to an increase of fire personnel, noting that it would be imprudent of staff to recommend an expansion in the scope of RFR's duties.

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Discussion took place on the current response model, and Committee queried whether there is a need to potentially expand on RFR's role. Fire Chief Wilkinson advised that data regarding calls not routed to RFR may possibly be obtained by Freedom of Information requests.

Committee requested that additional figures be provided with regard to RFR's overtime hours and stand down calls.

As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That a letter be written to the Minister of Health enquiring about the potential to grant Fire-Rescue personnel the ability to perform basic paramedic duties to support BC Ambulance Service, and to seek funding from the provincial government to train Richmond Fire-Rescue personnel and for the City's additional operating costs, with copies to the Premier of BC and the Federal Minister of Health.

CARRIED

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – December 2018", dated January 14, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) Anti-bullying / Pink Shirt Day

Fire Chief Wilkinson spoke to the upcoming ERASE Bullying Day on February 27th, highlighting that RFR will be participating in the campaign.

(ii) Touchstone Family Association – Eating Together Event

Fire Chief Wilkinson remarked that on February 24th, RFR Local 1286 will be serving a pancake breakfast at DeBeck Elementary school as part of the Touchstone Family Association's Eating Together event.

(iii) Joint RFR & RCMP Response in West Richmond

Fire Chief Wilkinson, accompanied by Supt. Will Ng, Officer in Charge, Richmond RCMP, spoke to a recent event on Princeton Avenue, which led to the discovery of a clandestine drug lab.

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6. RCMP MONTHLY ACTIVITY REPORT – DECEMBER 2018

(File Ref. No. 09-5000-01) (REDMS No. 6052135 v. 3)

Supt. Ng provided commented on the RCMP's December 2018 figures and highlighted that (i) the Detachment realigned additional resources to combat property crime, (ii) the Mobile Enforcement Team has been actively targeting hot spot transit hubs like Canada Line stations, and (iii) the police dog unit has responded favourably to service calls in Richmond.

In reply to queries from Committee, Supt. Ng spoke to the City's Block Watch program, highlighting that the program has 455 groups, totalling 10,477 participants (552 captains and co-captains). He commented on neighbourhoods where the program is thriving, noting that captains of the program will be invited to participate in a workshop where best practices may be shared.

Committee requested that a memorandum be provided to Council with regard to neighbourhoods that do not participate in the Block Watch program.

Edward Warzel, Manager, Police Services, spoke on the upcoming launch of a Richmond RCMP mobile application, noting that the application supports additional features that may be integrated at a future time.

In reply to further queries from Committee, Supt. Ng advised that the increase in sexual offences can be attributed to child pornography cases intercepted by Canada Border Services Agency at the Vancouver International Airport, and statistics specific to Zone 1 (Sea Island) can be provided to Council.

It was moved and seconded

That the report titled "RCMP Monthly Activity Report – December 2018", dated January 21, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

7. RCMP/OIC BRIEFING

(Verbal Report)

(i) Community Break and Enter Outreach

Supt. Ng remarked that statistically break and enters rise in the months of December and January and typically decline once prolific offenders are in custody. He then highlighted that as a result of intelligence-led data, RCMP officers now attend targeted areas impacted by break and enters at specific times in an effort to be visible and prevent crime.

(ii) Road Safety Initiative

Supt. Ng reviewed the statistics related to road safety initiatives, remarking that the various teams have been very active.

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(iii) Online Crime Reporting

Supt. Ng highlighted that the Richmond RCMP is part of a pilot project, whereby members of the public may report a non-emergency crime online.

(iv) Youth Mental Health

Supt. Ng spoke of a recent event that has led the Richmond RCMP to examine ways in which youth mental health may be better supported. He spoke to the Car 67 program, noting that an agreement with Vancouver Coastal Health is nearly complete and that staff are examining the potential to include a youth mental health officer as part of the program.

Discussion took place and Committee expressed concern regarding the rise of self-harm among youth and the need to (i) advocate for additional resources that benefit youth, and (ii) the potential to implement an age restriction on the use of social media.

As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That a letter be written to appropriate federal and provincial authorities to examine the effects of social media use and possible protections that may be implemented to safeguard youth.

The question on the motion was not called as discussion took place on a potential workshop whereby stakeholders, such as the City of Richmond, Richmond School District, Vancouver Coastal Health, the Richmond RCMP and so forth, meet to discuss youth mental health in Richmond.

The question on the motion was then called and it was **CARRIED**.

8. COMMITTEE STANDING ITEM

E-Comm

None.

9. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:31 p.m.).

CARRIED

Community Safety Committee
Tuesday, February 12, 2019

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, February 12, 2019.

Councillor Bill McNulty
Chair

Hanieh Berg
Legislative Services Coordinator



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety
Re: **Community Bylaws Monthly Activity Report – January 2019**

Date: February 22, 2019
File: 12-8060-01/20-Vol01

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – January 2019”, dated February 22, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO For 	

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

Analysis

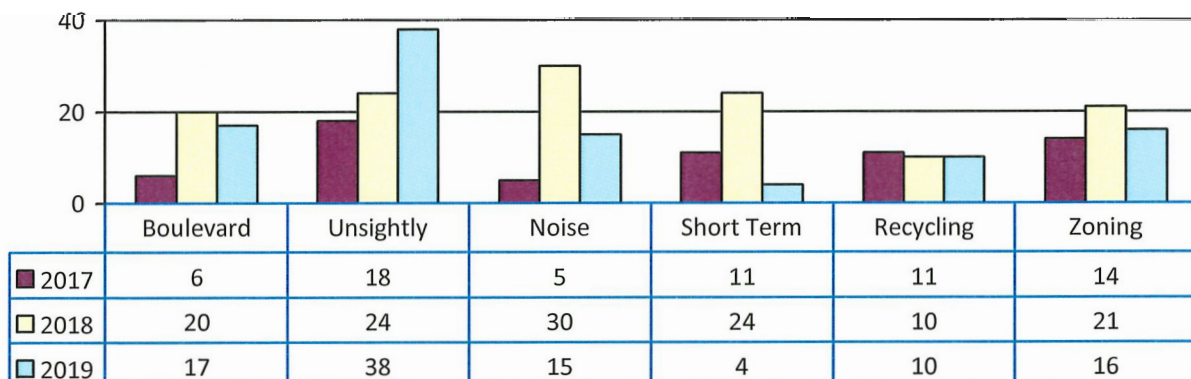
Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

Property Use

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps.

January is typically one of the slower months for receiving new property use complaints as evidenced by the calls for service in many of the categories. However staff have been targeting noise violations and adding patrols of construction sites working on evenings and weekends. January was also a busy month for catching up on investigations and follow up required for Zoning Bylaw violations (primarily illegal suites and non-permitted uses).

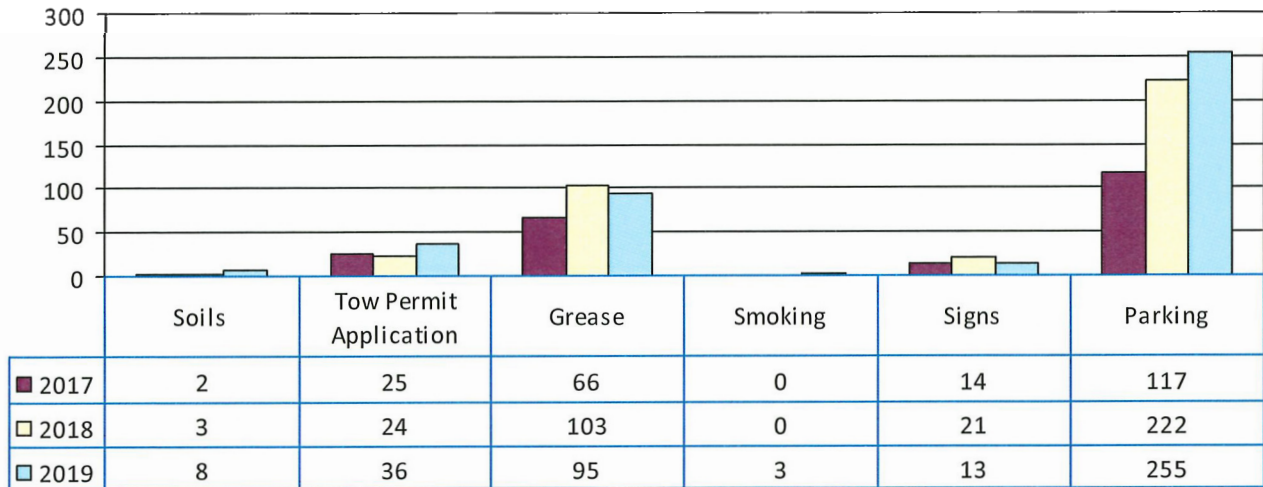
Figure 1: Property Use Calls For Service - January Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of January, the Grease Officer undertook 95 grease-trap inspections which are reflected in the cumulative total shown in Figure 2. No violation notices were issued for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551.

Figure 2: Other Calls For Service - January Year-To-Date Comparison



Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094. Eight soil files were opened in January. The Officer continues to address issues of non-compliance on 40 properties in addition to monitoring 15 approved sites. There are 13 soil deposit proposals under various stages of review by City staff and/or the ALC. During the month of January, the Soil Bylaw Officer conducted 61 site inspections.

Dog Licencing and Patrols

During the month of January, 1,976 dogs were licenced. The total amount of dogs licenced to date is 3,746.

Regional Animal Protection Society (RAPS) Officers, conduct monthly rotational patrols of the dykes, parks and school grounds within the City. The following were patrolled during the month of January which resulted in no contraventions of the Animal Control Regulation Bylaw No. 7932 or the Dog Licencing Bylaw No. 7138.

- Hugh Boyd Park
- Ferndale Park
- Steveston Community Park
- McLean Park
- Brighthouse Park
- Garden City Park
- Garry Point
- South Arm Park
- Steveston Village
- West Dyke

- Iona Park
- Spul U Kwuks School
- McDonald Beach
- Minoru Park
- No. 3 Road Off leash Park
- Terra Nova Dyke
- Dover Park
- Railway Green Belt

Parking

In response to numerous complaints from residents, Parking Officers are focusing on rental car companies who are storing rental vehicles on the street and thereby limiting the availability of parking for local residents and businesses. Parking Officers continue to focus on gaining compliance through education and ticketing.

For the month of January, Parking Officers issued 2,804 violations associated with various parking and stopping offences.

Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 3: Parking Violations Issuance Comparison

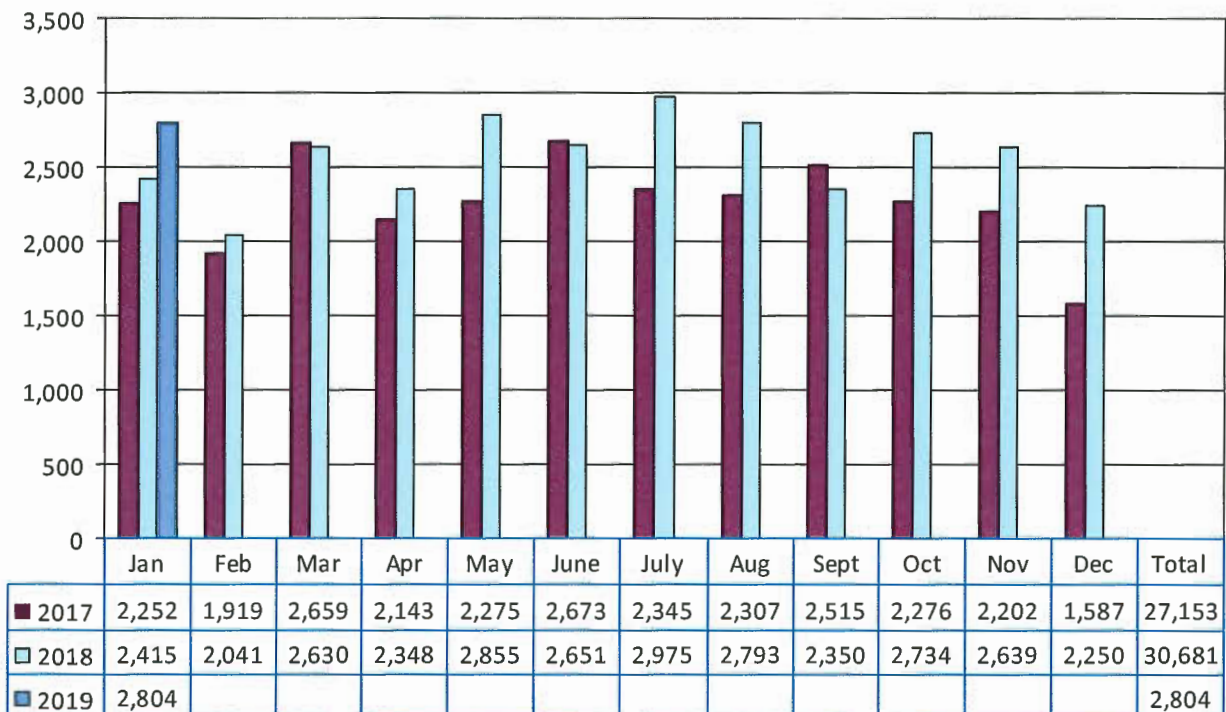
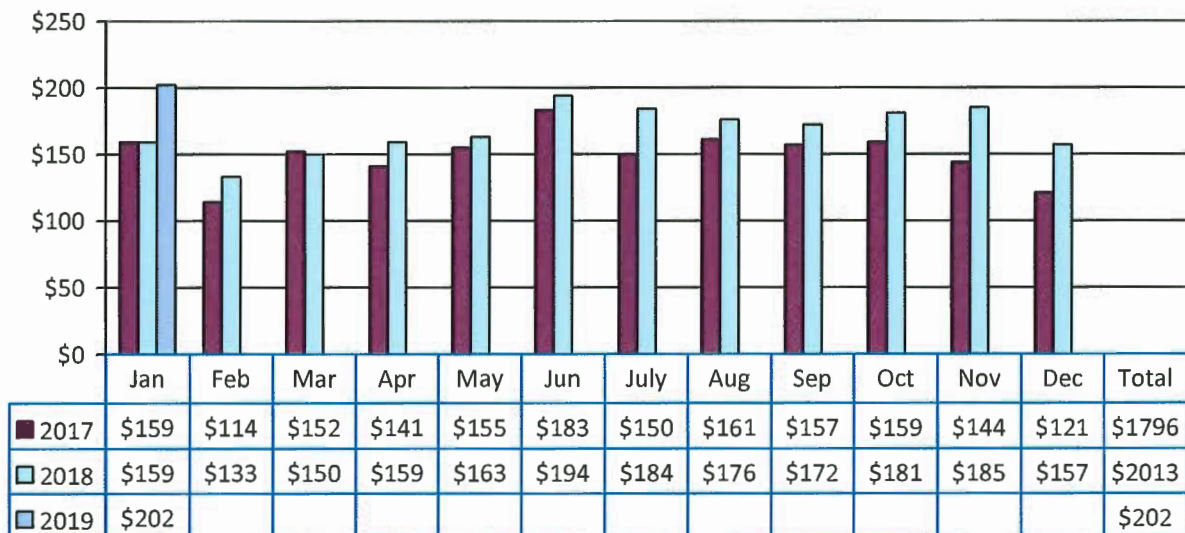


Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public. Figure 5 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Figure 5: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	January	YTD
Short-Term Rental Offences	0	0
Soil Removal & Fill Deposit Offences	0	0
Grease Trap Offences	0	0
Parking & Stopping Offences	2804	2804
Animal Control Offences	6	6
Totals	2810	2810

Adjudication

The next Adjudication, scheduled for February 12, 2019, will consist of 17 violations in contravention of the City of Richmond Bylaws.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false alarm incidents, tow permits and other permits and bylaw fines. These figures are shown in Figure 6.

Figure 6: Department Revenue by Source

Program Revenue	Actual Jan 2019
Dog Licences	58,208
Towing Permits	1,700
Other Permits ¹	25,092
Other Bylaw Fines ²	3,375
Parking Meters	65,084
Monthly Parking Permits	49,950
Parking Enforcement	86,880
Total Revenue	\$290,289

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Williams
Manager, Community Bylaws
And Licencing
(604-276-4136)



Susan Lloyd
Manager, Parking Enforcement,
Animal Control And Administration,
Community Bylaws
(604-247-4467)

¹ Newspaper box and soil permit applications.

² Property Use and Animal control violations.



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety
Date: January 29, 2019
File: 09-5126-01/2018-Vol 01
Re: **Emergency Programs Overview (2018-2020)**

Staff Recommendation

That the report titled "Emergency Programs Overview (2018-2020)", dated January 29, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED To:	CONCURRENCE
Corporate Business Service Solutions	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report is in response to a referral made at the May 15, 2018, Community Safety Committee:

- (1) That staff examine the development of emergency response plans, including a public education component and report back; and,*
- (2) That a plan for Emergency Programs staffing is developed including appropriate budget implications and report back promptly.*

Background

The Provincial *Emergency Programs Act (1996)* (the Act) gives local authorities the responsibility for the direction and control of emergency response within their respective jurisdictions.

Under the Emergency Management Organization Establishment Bylaw No. 9232, Council has established the Emergency Programs Department to be responsible for enhancing the City of Richmond's state of readiness to effectively respond to and recover from emergencies by engaging City departments, residents, businesses and regional Emergency Management partners.

The Community Safety Division has organized its services, including Emergency Programs, to align with the four-phases of the BC Emergency Management System.

1. Mitigation – Identifying risks and taking actions to reduce or eliminate those risks.
2. Preparedness – Ensuring plans are in place to facilitate an effective response.
3. Response – Emergency operations necessary to protect life, property and infrastructure.
4. Recovery – Sustaining business operations and rebuilding to restore economic viability.

The City's Emergency Programs fall mainly within the preparedness and response phases under this framework.

Additionally, the BC Auditor General of Local Governments (AGLG) conducted a review of the emergency programs of the Town of Sidney and published a report titled "Emergency Management in Local Governments" on March 26, 2018. It followed with a perspective booklet titled "Improving Local Government Emergency Management", to outline considerations for local government councils and board members in August 2018. Staff have taken into account the findings and suggestions in these reports and other best practice materials when reviewing the City's Emergency Programs to ensure alignment with current best practices.

Analysis

Referral 1- Emergency Plans

Preparedness

The primary goal of emergency planning is to ensure the development of hazard-specific, realistic and scalable emergency plans that clearly describe roles and responsibilities of key staff and response agencies to protect people, property and the environment in an emergency or disaster. The Act requires local governments to develop emergency plans based on the risks identified in the Hazard, Risk and Vulnerability Analysis (HRVA). An HRVA identifies specific hazards and risks for a community and identifies the threat impact and likelihood of their occurrence and the potential impact they would have on city infrastructure, operations, economy, residents and businesses. Subsequent to their creation, the emergency plans are reviewed periodically to remain current.

In 2008, the City conducted an HRVA and identified seven hazards specific to Richmond. The current HRVA has served the City's emergency planning process for 10 years. In light of changes in densification, climate-change, pipelines and technology, an updated HRVA is essential for the review of emergency response plans. On February 12, 2019, Council approved an additional-level funding request to commission a new HRVA.

In response to the Council referral specifically to the development of emergency response plans, Emergency Programs staff review the emergency plans periodically, in consultation with the subject matter experts from various City departments and/or external experts, to ensure that operational procedures and other information in the plans remain current. The plan review process is followed by a functional validation with orientating, training and exercising with relevant response partners.

The status of the HRVA, the seven existing emergency response plans and a proposed Recovery Plan are in Table 1.

Table 1: Emergency Plan Review Schedule

CURRENT PLANS	
PLAN	STATUS
Evacuation Plan	Internal review completed and plan exercised in 2018
Information Plan	Internal review completed and plan exercised in 2018
Dangerous Goods Spill Response Plan	Internal review completed and plan exercised in 2018
Emergency Management Plan	Internal review and exercise to be completed in 2019
Emergency Social Services Plan	Internal review and exercise to be completed in 2019
HRVA	External review to begin in 2019.
Pandemic Plan	External review and exercise is anticipated to be completed in 2020 pending the outcome of an additional-level funding request to the 2020 budget process.

CURRENT PLANS	
PLAN	STATUS
Chemical, Biological, Radiological, Nuclear and Explosives (CBRNE) Plan	External review and exercise is anticipated to be completed in 2020 pending the outcome of an additional-level funding request to the 2020 budget process.

The outcome of the plan review process is that these emergency plans remain functional, with minor updates to modernize the language, update roles and align with current legislation and regional best practices. Other plans, such as the CBRNE and Pandemic Plans would benefit from external expertise and are on the 2020 work plan to be completed pending an additional-level funding request to be submitted to the 2020 budget process. Staff will also apply for any grants or funding opportunities as they become available.

Business Continuity Planning

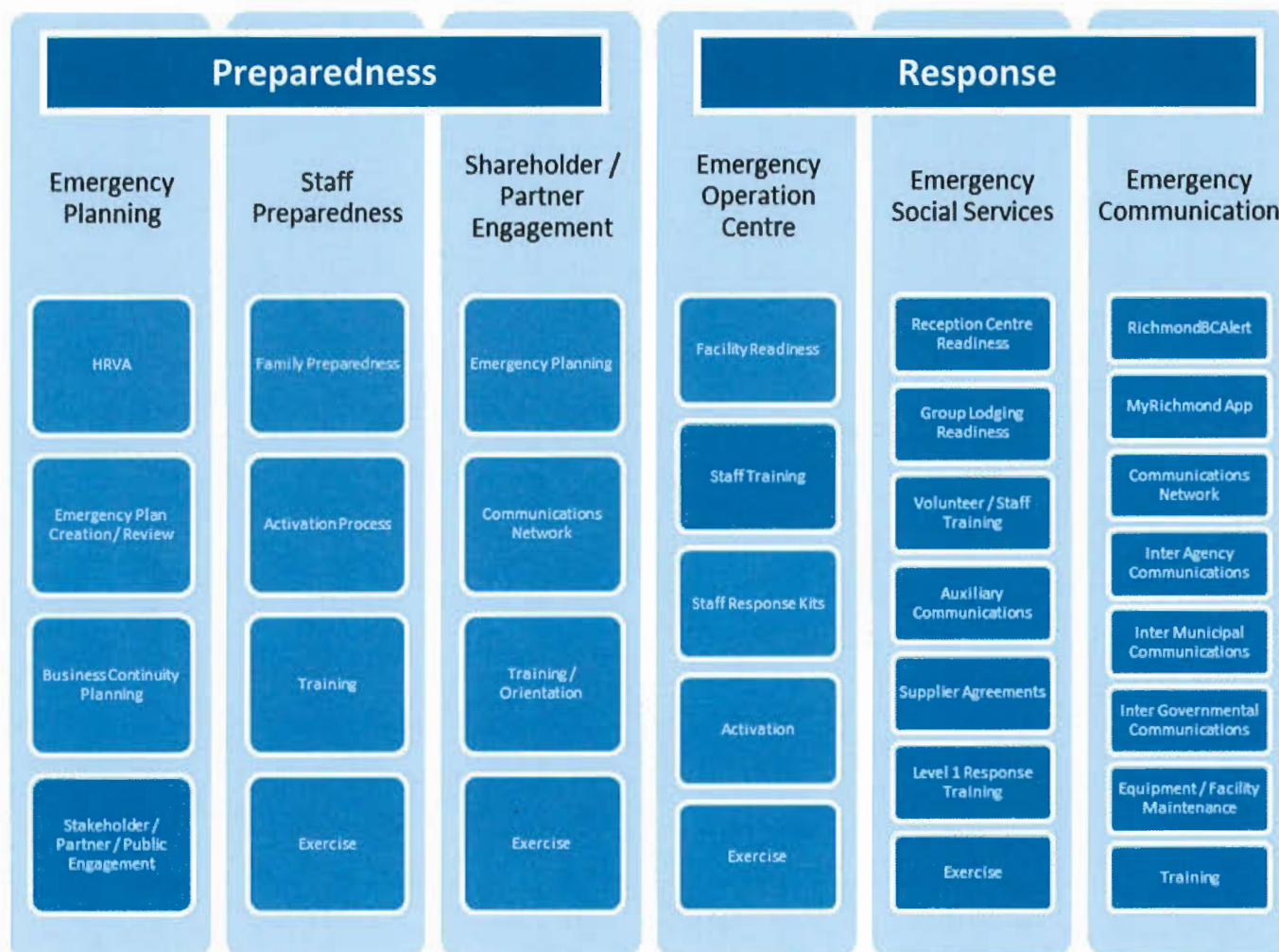
A key complementary discipline to emergency preparedness is business continuity planning. Business continuity planning helps to ensure an organization can continue to deliver its products or services following a disruptive incident. The process includes identifying vital business functions, conducting business impact analysis, and developing plans to recover these functions to minimize service interruption to Richmond residents. Emergency Programs is working closely with the Corporate Business Service (CBS) Solutions department, which has been tasked to help City departments develop their respective Business Continuity Plans (BCP).

An internal steering committee, comprised of senior-level staff, was established for governance and corporate oversight. To date, the BCPs of select essential services provided by the City are in the process of being finalized.

City Resilience

To be truly resilient when a significant emergency occurs, Richmond staff, residents, businesses and institutions need to be prepared and ready to respond in the event of an emergency. The following diagram, (Figure 1) provides a high-level overview of the components within the City's Emergency Programs department that are required to achieve community resilience in the city.

Figure 1: City Resilience Diagram



Response

The Emergency Operations Centre (EOC):

In the event of an emergency that requires a coordinated response, the City will activate its EOC virtually or physically following the Incident Command System (ICS) framework. City personnel and other response agencies gather to provide policy direction to the on-site Incident Commander(s), coordinate resource requests from the site(s) and manage all on-site activities¹. To ensure the EOC is in a constant state of readiness, staff regularly test communications equipment and maintain

Did you know?

During 2018, the EOC was activated four times to support emergency responses at:

- *Freshet Flood Risk Event*
- *Wildland Fire Event*
- *Ledcor Tugboat Spill Event*
- *Wind Storm Event*

¹ The Incident Command System (ICS) is a standardized approach to the command, control and coordination of emergency response providing a common hierarchy within which responders from multiple agencies can be effective.

an inventory of essential supplies. A debrief with stakeholders and partner agencies is conducted after each event to identify gaps and make improvements to response and communication protocol and procedures.

- Twice a year, Emergency Programs coordinates training and exercise opportunities for volunteers and staff, who have designated responsibilities in emergency plans, with specific roles in the Emergency Operation Centre (EOC) to ensure and exercise readiness for deployment.
- The City's EOC exercises align with the Integrated Partnership for Regional Emergency Management in Metro Vancouver (IPREM), Regional Exercise Programs for 2018-2021, allowing for greater coordination to regional planning, response and recovery capabilities.
- Stakeholder and Partner Engagement: following best practice recommendations by the AGLG, to increase readiness for future incidents, Staff have prioritized relationship building with government and industry partners, the public and neighbouring municipalities to enhance preparedness and strengthen response capacities.

Emergency Social Services (ESS)

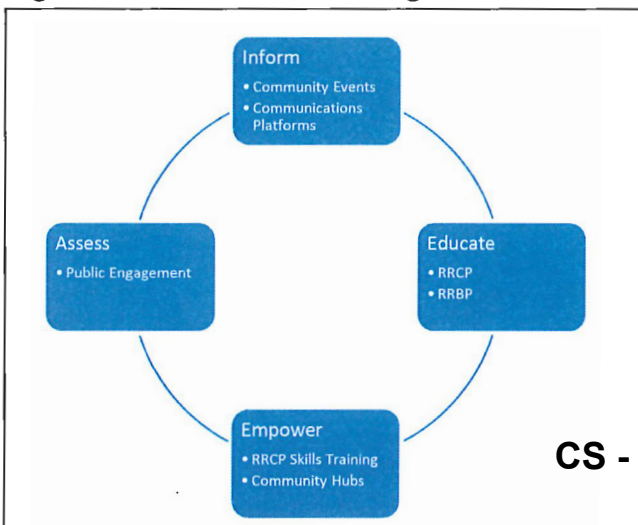
When an event occurs, ESS is provided on a short-term basis to preserve the emotional and physical well-being of those affected by an emergency, including response workers. These temporary services may include emergency food, clothing, lodging, transportation and counselling. Trained staff and volunteers would assess the needs of the individuals and provide referrals for various services to local businesses and organizations.

To continually improve on meeting the provincial mandate and increase response capacity, Emergency Programs staff are planning to facilitate an introduction to the ESS program to Community Services staff at community centres as part of the community emergency hub initiative.

Public Resilience

Emergency Programs continually engages the Richmond public in their communities, at schools, public events and businesses to measurably increase their preparedness and skills to reduce the loss of life, personal injuries and damage to property through education/public engagement and to provide access to emergency planning information (Figure 2).

Figure 2: Public Resilience Diagram



Based on IPREM data, residents may be on their own in a major emergency for a minimum of 72 hours before help arrives. Emergency Programs provides information to residents about important hazards and risks, guides the development of family emergency plans and empowers residents by establishing neighbourhood zones using the community centres as a focus to mobilize

neighbours through the community emergency hub program.

- The City launched the Richmond Resilient Communities Programs (RRCP) on November 15, 2017, to provide preparedness and response information to individuals, families and businesses in order to reduce injuries and to lessen the economic and psychological impacts caused by major disasters. Staff continue to encourage Richmond residents to purchase home insurance to alleviate some of the burdens the evacuee may face during the recovery.
- As of the end of 2018, staff facilitated 15 workshops at Richmond community centres, which reached 233 participants and totalled 60 hours of education. Following the completion of the workshop, staff, volunteers and the public are offered the following skill development courses: Rapid Damage Response, Food Safe, Disaster Psychosocial, Fire Safety, Light Search and Rescue, and First Aid.
- Current plans for growing the RRCP program include the introduction of a business emergency resilience program, emergency resilience education for youth and the expansion of the community emergency hub program. For example, Emergency Programs has entered into a partnership with School District No. 38 (SD38) and the Richmond District Parents Association (RDPA) to promote the RRCP throughout Richmond schools at the start of the 2018/19 school year to increase the number of participating households.
- Emergency Programs is working with the business and commerce community for support through the ESS supplier agreement program or service partnerships for distribution of preparedness resources at public engagements.
- Staff are continually exploring internet-based engagement opportunities with the public on a variety of social media platforms (i.e. Facebook, Twitter) to disseminate preparedness information to the public. Emergency Programs staff and volunteers deliver brochures and information leaflets to businesses including malls, churches and restaurants.
- Emergency Notification System: The Act requires that the City provide emergency notification of disaster and emergency response information to the public. Emergency Programs launched the RichmondBCAlert in May 2015 and have been actively soliciting Richmond subscribers to this service. Currently, over 32,500 residents are subscribed to the notification service. Staff continue to promote registration to the notification service during community engagement initiatives.

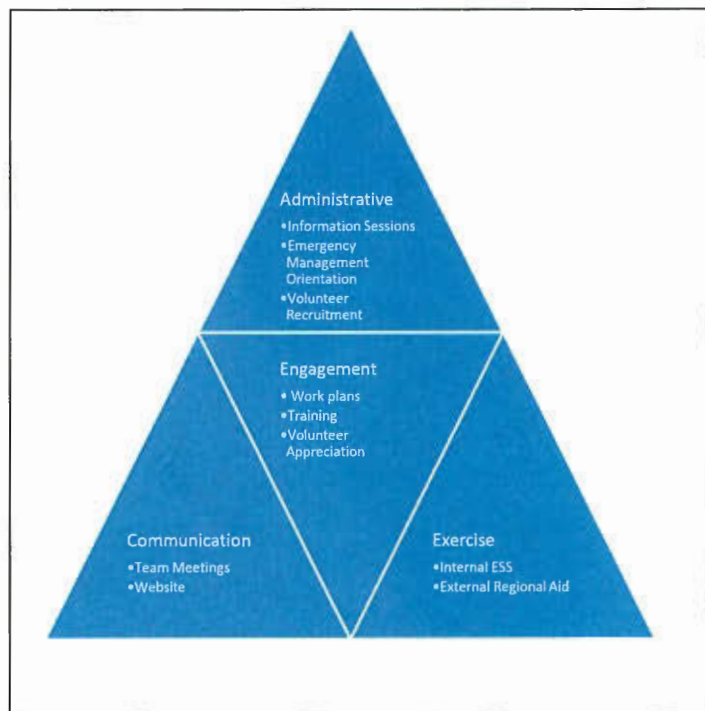
Emergency Volunteer Management

Key volunteer leaders are provided with on-going training and development at the City to take leadership roles in performing duties that extend the reach of the City's emergency response management capacity (Figure 3).

- Preparedness is a shared responsibility and volunteers are a critical component of the emergency management process. Emergency Programs volunteers currently support Emergency Social Services (ESS) and the EOC response, inclusive of amateur radio communications.

- The Emergency Programs has 80 active and well-trained volunteers. The goal is to recruit and train up to 140 volunteers to ensure that there is the capacity to sustain programs and services through prolonged/concurrent emergency events.
- Volunteers require continuous training and exercise to ensure the latest processes are incorporated. In addition to training funded by the City, Emergency Programs staff continue to leverage additional funding opportunities through grants to provide ongoing training and equipment to promote volunteer retention and to maintain community response capabilities.

Figure 3: Volunteer Development Diagram



Referral 2 - Emergency Programs staffing and budget implications

The City's Emergency Programs are delivered to the community by four regular full-time staff. The department is comprised of a Manager, Emergency Programs; a Coordinator, Emergency Programs; a Coordinator, Emergency Social Services and Public Education; and an Emergency Programs Assistant. Auxiliary and temporary staff are procured as the need arises and as the budget permits. Auxiliary staff provides administrative support for emergency programs outreach and processing Richmond Resilient Communities Program (RRCP) workshop questionnaires, maps and feedback from the programs.

An operational service level review was completed on the Emergency Programs department in 2016. A recommendation was made to review the complement of coordinators to meet mandates under public education, planning and response. In 2017, Council approved an additional level request for one staff resource to meet the needs for development in emergency preparedness public education and growth of the RRCPs. This position was funded from the Council Contingency account in 2018 and approved in the 2019 budget process as an on-going additional level position.

This additional resource has enabled staff to schedule 16 presentations in 2019 at community centres and schools with an increased capability of presenting, by request, to community associations, stratas and churches. In addition, staff have further developed the community hub program at community centres where key neighbourhood emergency response plans are kept, volunteers are based and community resources are centralized. The ongoing review and revision of the community emergency plans and the maintenance of volunteer training are essential in keeping this neighbourhood hub model operational.

Staff feel that the existing work plan for Emergency Programs can be delivered at the current service level based on the above analysis. Additional resources or reallocation of existing resources will likely be required if the demand for emergency services and education/outreach continues to grow. Staff will continue to monitor and assess trends and report to council as appropriate.

Financial Impact

None.

Conclusion

A safe community has consistently been one of Council's areas of focus. Staff continue to develop programs to support first responders during emergencies, promote emergency preparedness initiatives to ensure staff is supported and residents are resilient for emergencies.

Additionally, Staff continue to ensure that the City's emergency programs meet provincial legislative requirement and industry best practices with regular reports to the Community Safety Committee on its overall operations and program implementation activities.



Norman Kotze
Manager, Emergency Programs
(604-244-1211)

NK:nk



City of Richmond

Report to Committee

To: Community Safety Committee

Date: February 14, 2019

From: Tim Wilkinson
Fire Chief, Richmond Fire-Rescue

File: 09-5000-01/2019-Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – January 2019

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – January 2019”, dated February 14, 2019, from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO <i>FOR</i>	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

We act as an effective team to proactively protect and enhance the City's livability by serving and educating our community, preventing harm and responding to emergencies.

Analysis

Community Involvement

RFR advances public safety awareness, education and community connections by providing valuable training activities, participation in community events and social media updates.

During January staff engaged with approximately 219 children and adults, continuing to develop effective interagency relationships and partnerships within the community.

January 2019 events included:

- Safety presentations and hall tour with Richmond Society for Community Living;
- Career Presentation at Richmond Christian Middle School and Hugh Boyd Secondary School; and
- Hall Tours with Richmond Christian Secondary School.

Training

The education and development of firefighters in the Province of British Columbia is regulated through the Office of the Fire Commissioner. The Office of the Fire Commissioner has created minimum training standards which are found within the "Structure Firefighters Competency and Training Playbook". Richmond Fire-Rescue implemented a new program in January 2019 where all firefighters will review, practice and demonstrate the skills identified within the Playbook. Training began in early January and is on schedule to be completed in late 2019.

Richmond Fire-Rescue hired five firefighters in early January to fill existing vacancies (eg. retirements). The initial firefighter training is an eight week program where staff is oriented to the key safety and operational aspects of being a front line firefighter. Once staff have successfully completed the initial training, staff are assigned to an operational shift where their training continues throughout their one year probationary period.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In January 2019 there were a total 749 incidents, representing a 23 per cent reduction in calls from January 2018 (Attachment 1).

The average time on scene for RFR crews was 26 minutes; this is a decrease over the 27 minutes in 2018. This is due to the nature and severity of each call and the duration on scene.

In January 2019 there were 23 reportable fires to the Office of the Fire Commissioner; representing an eight per cent decrease from January 2018. The average figure for fires reported in January over the last five years, is 23, thus reportable fires in the month of January remains consistent with year-over-year trends.

RFR's emergency fire response goal is to maintain fire to the room of origin. The room of origin standard is especially important in terms of fire loss increases some ten-fold once the fire leaves the room of origin. Fire damage and property losses during January 2019 are estimated at \$780,000. This total includes \$380,800 for building/asset loss and \$400,000 for content loss. The total building/asset and content value at risk was estimated to be \$226,918,000 and the total value preserved from damage was \$226,138,000. These numbers translate to 99 per cent of value protected (Table 1); this is the same as the 99 per cent protected value observed in 2018.

Table 1: Fire Calls By Type and Loss Estimates – January 2019						
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family Multi family	- 6	- 64,674,000	- 1,000	- -	- -	- 64,673,000
Commercial / Industrial	5	121,227,000	362,000	41,000,000	400,000	161,465,000
Outdoor	10	10,000	10,000	-	-	-
Vehicle/Vessel	2	7,800	7,800	-	-	-
Totals*	23	185,918,800	380,800	41,000,000	400,000	226,138,000

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized loss and limited fires to the place of origin in these notable January 2019 incidents:

- January 1, 2019 - Electrical fire at a residential property on Ryan Road. Crews responded to a report of a malfunctioning furnace. On arrival crews noticed the smell of burning and smoke in the area. Power and gas were shut off to the unit and Thermal Imaging Camera used to check for any further hot areas. A fire Investigator attended.
- January 3, 2019 - Fire at an educational institution on 4th Avenue. Arriving RFR crews responded to a developing fire at the rear of the school. The fire was quickly extinguished and fire extension was minimal. No injuries were reported. Smoke was inside the building and crews used ventilation to clear it. Due to the suspicious nature of the fire, the RCMP and a Fire Investigator attended.

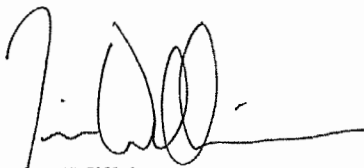
- January 4, 2019 - Vehicle fire on Ackroyd Road. Arriving crews found a single vehicle parked on the side of the road. The vehicle had heavy black smoke and fire coming from the engine compartment. The vehicle had no occupants or immediate exposure concerns. Crews used a single hose line infused with a Class A wetting agent (Cold Fire) to attack the fire. Once the initial fire was reduced, crews used hand tools to gain access to the engine compartment and thoroughly extinguished the fire. Crews used 90 gallons of water and three gallons of Cold Fire to extinguish the fire. A Thermal Imaging Camera was used to ensure the fire was extinguished. No injuries were reported. RCMP was informed of the event and they took over scene control from RFR once the fire was extinguished.
- January 12, 2019 - Fire at a warehouse on Blundell Road. On arrival crews saw heavy black smoke and the remains of a fire which had been extinguished by the overhead sprinkler system. RFR crews aided in ventilating of the building. A Fire Investigator attended.
- January 18, 2019 - Fire in a public washroom at a park on Alberta Road. The fire was reported directly to a Fire Prevention officer by the park's caretaker. The Fire Investigator attended to determine cause and origin.
- January 19, 2019 - Fire at a multi-story high rise on No. 3 Road. Crews responded to reports of flames showing from inside an oven. On arrival the fire had burnt itself out but smoke was still in the kitchen area. Crews used fans to ventilate the smoke from the premises. A Fire Investigator attended.

Financial Impact

None.

Conclusion

RFR monitor activities to identify trends and create programs to respond to emerging trends.



Tim Wilkinson
Fire Chief
(604-303-2701)

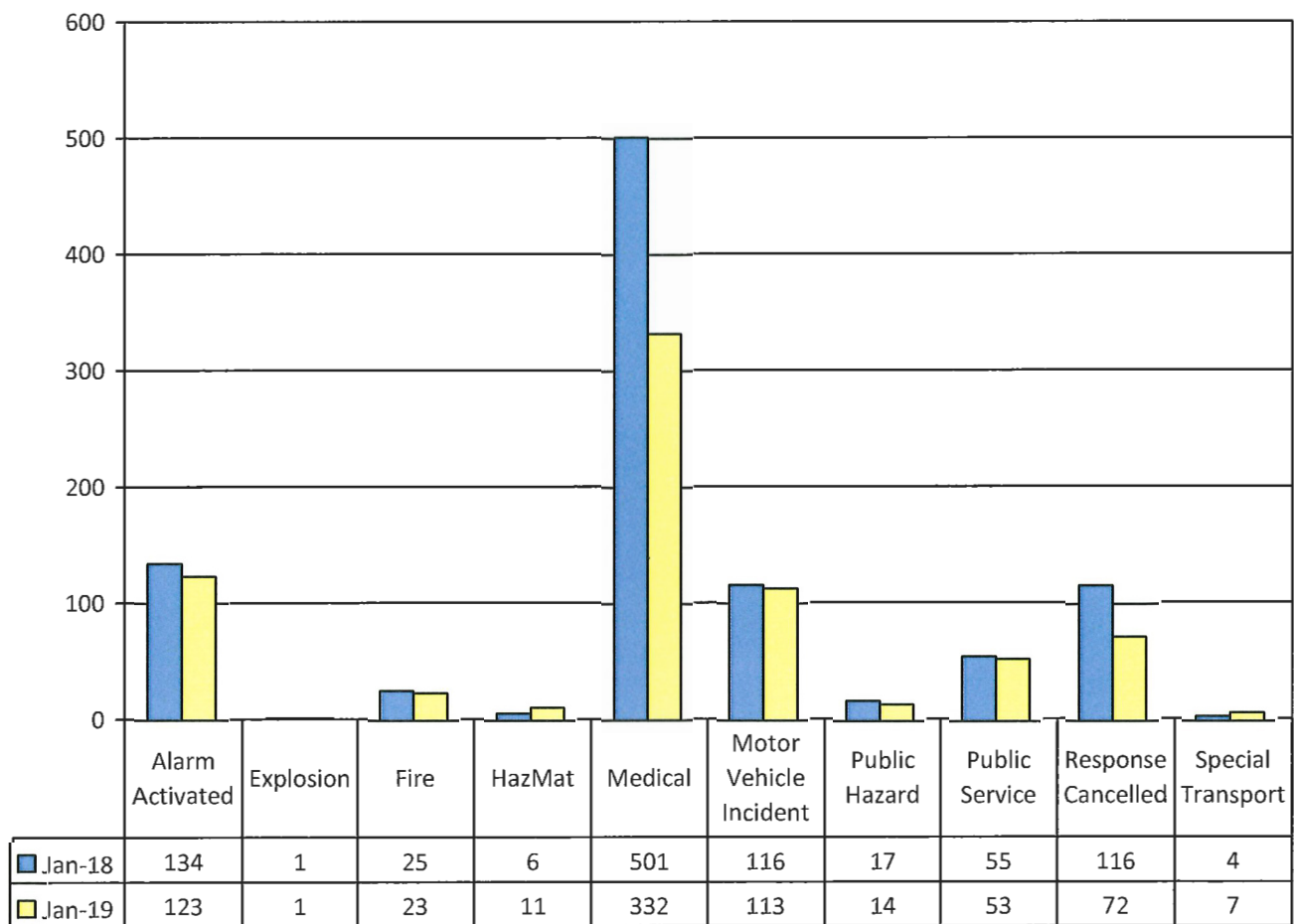
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- Att. 1: Suppression Activity
2: Location of January's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in January 2018 and 2019. In January 2019, there were a total of 749 incidents, compared to 975 in January 2018. This represents a decrease of 23 per cent.

Table 3: January 2018 & 2019 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 44 per cent of the total emergency responses for RFR during the month of January 2019. A detailed breakdown of the medical incidents for January 2018 and 2019 is set out in the following table by sub-type. There were a total of 332 medical incidents in January 2019 compared to 501 in January 2018, a decrease of 33 per cent.

Table 4a: January 2018 & 2019 Medical Calls by Type

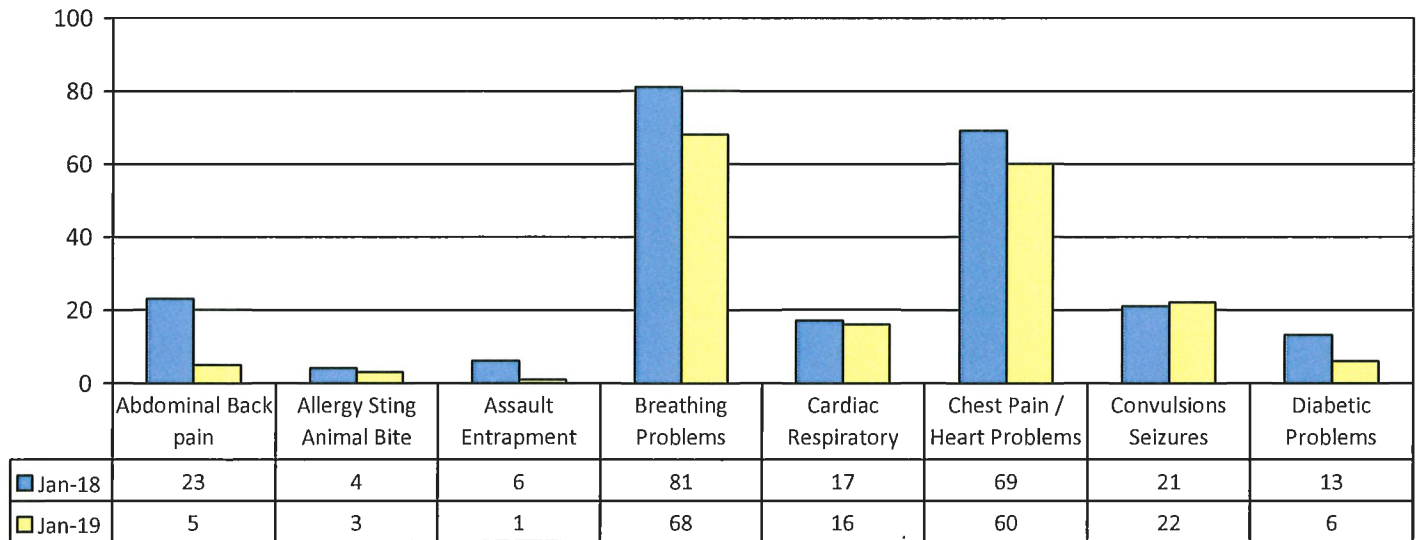
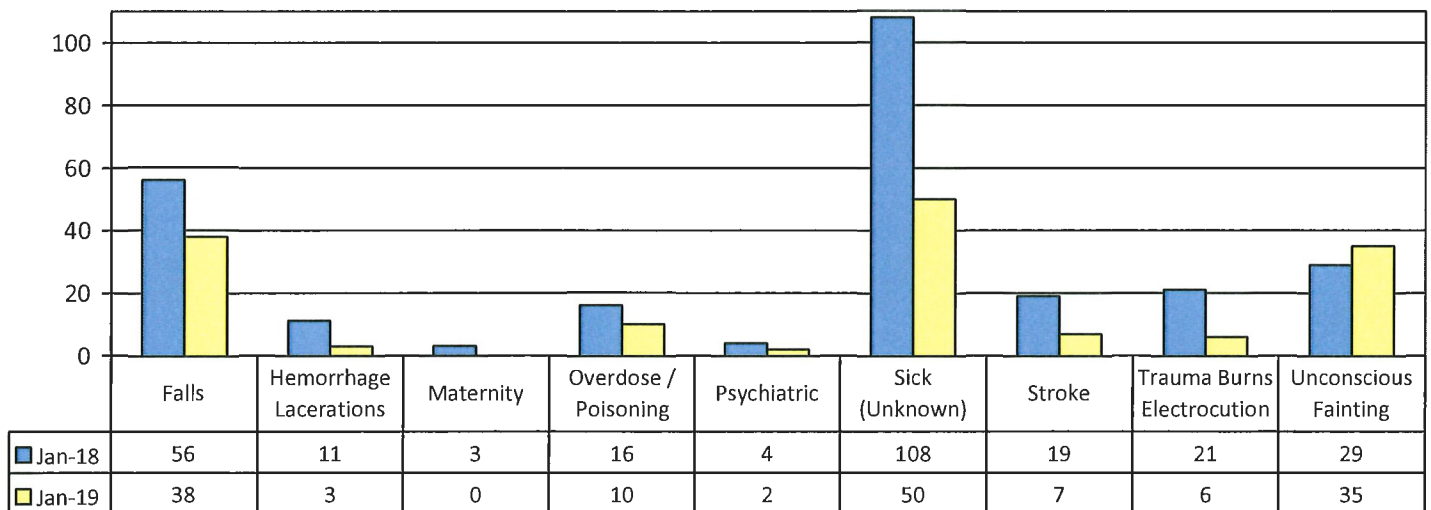


Table 4b: January 2018 & 2019 Medical Calls by Type



Fire Investigations

The fire investigation statistics for January 2019 are listed below:

Table 5: Total Fire Investigation Statistics – January 2019			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	-	-
Residential - Multi-family	-	6	-
Commercial/Industrial	2	3	-
Outdoor	4	5	1
Vehicle	-	1	1
Totals	6	15	2

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – January 2019	
	Details
Flammable / Combustible Liquids	1
Natural Gas / Propane Leaks (small)	10
Unclassified	0
Totals	11

Figure 1: Location of reportable fires attended in January 2019 (total 23)

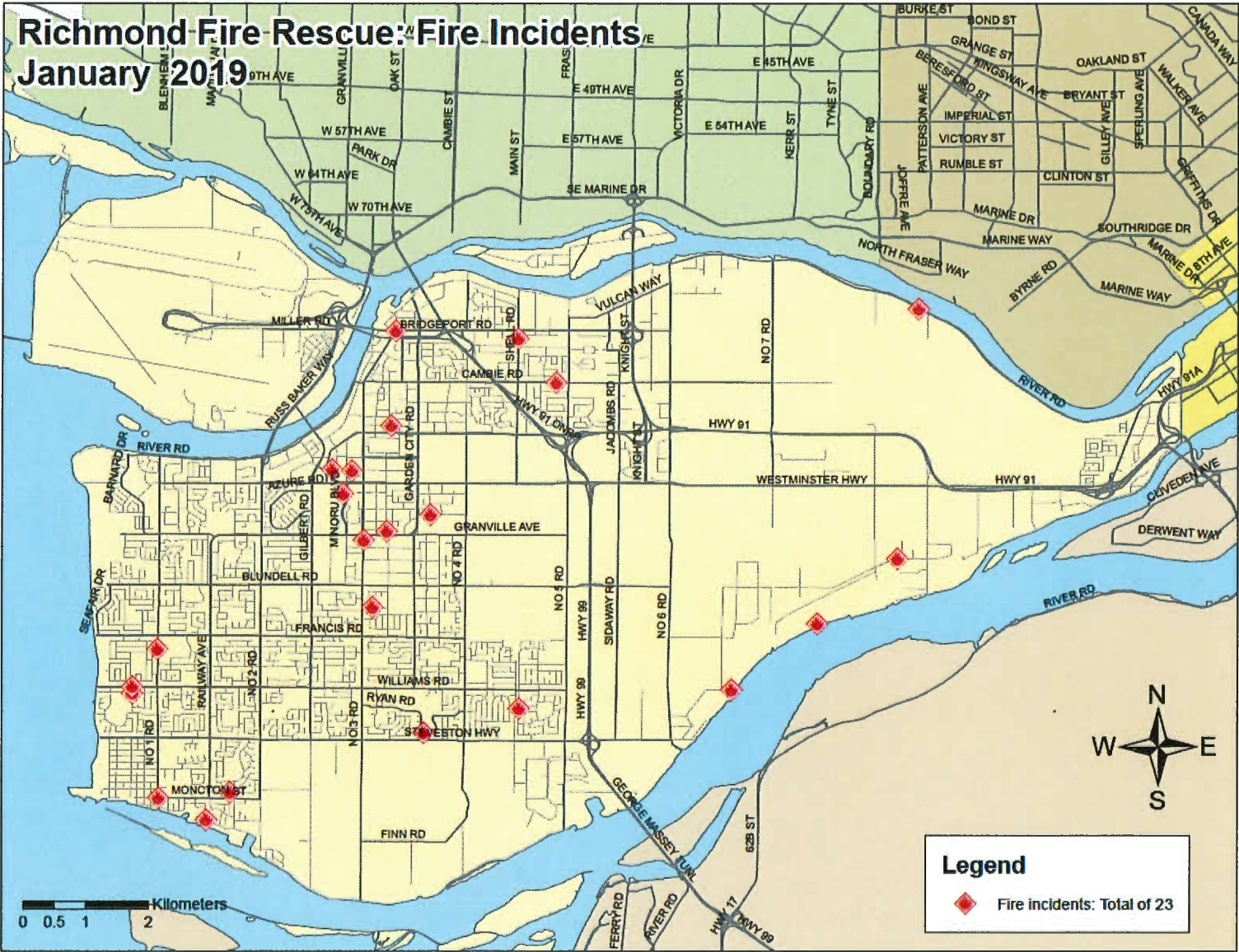


Figure 2: Location of medical calls in January 2019 (total 332)

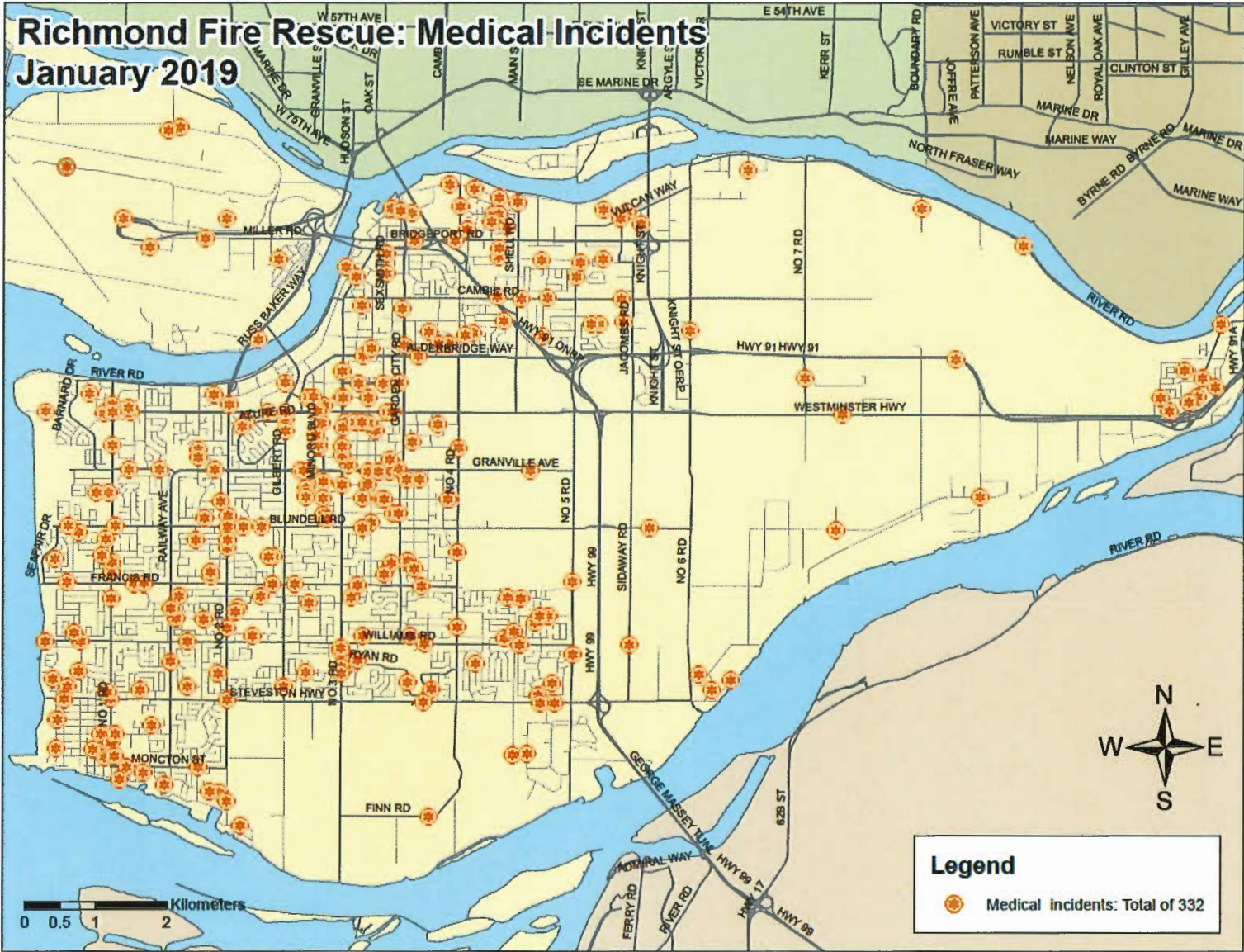
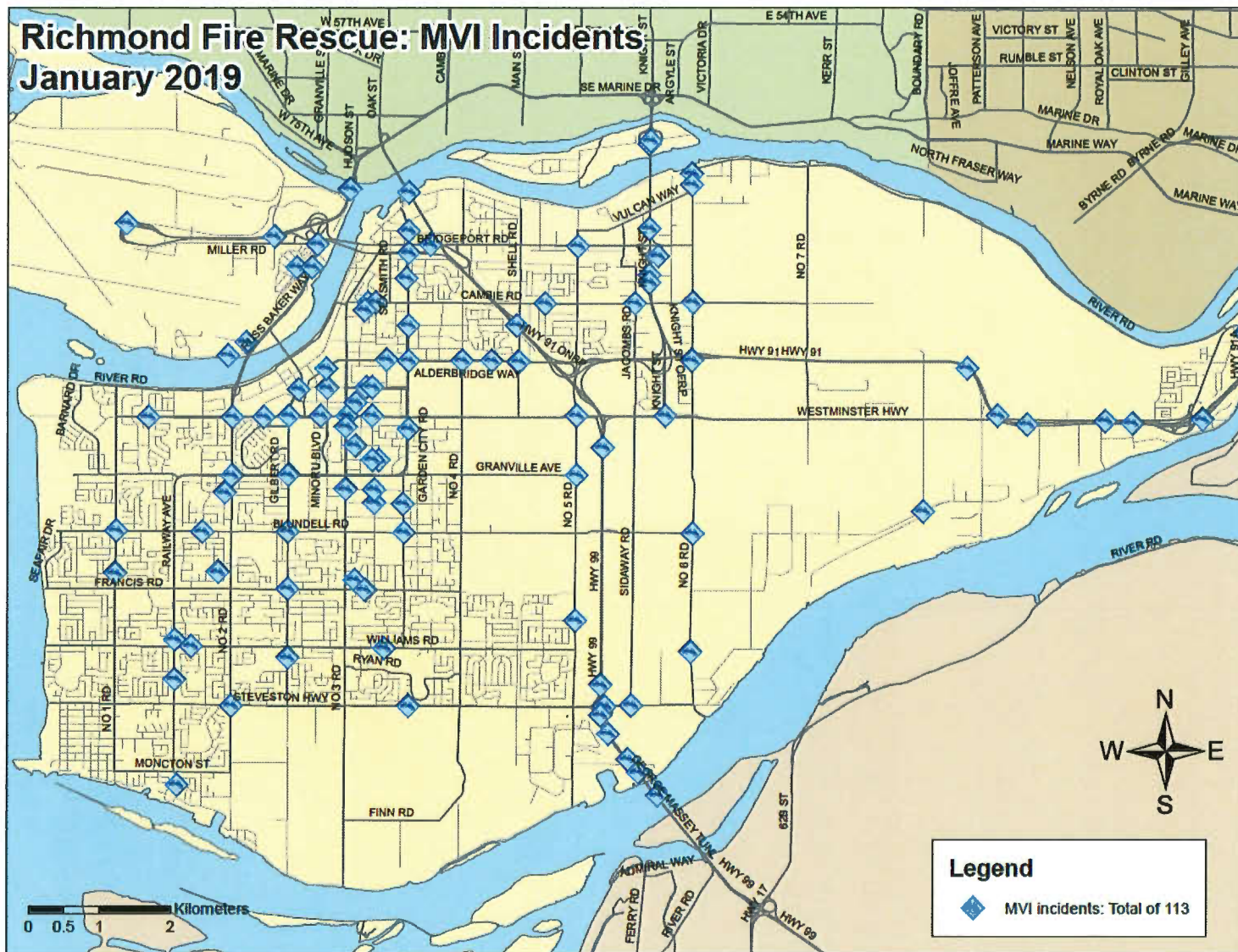


Figure 3: Location of MVI calls in January 2019 (total 113)





City of Richmond

Report to Committee

To: Community Safety Committee

Date: February 19, 2019

From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment

File: 09-5000-01/2019-Vol
01



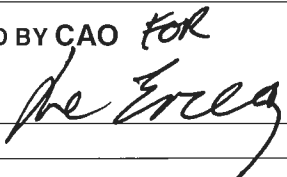
Re: RCMP Monthly Activity Report – January 2019

Staff Recommendation

That the report titled "RCMP Monthly Activity Report – January 2019", dated February 19, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.


Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO <i>for</i> 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Program
5. Block Watch
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

Analysis

Activities and Noteworthy Files

Injured Pedestrian

On January 8, 2019, Richmond RCMP officers responded to the area of St. Alban's Road and General Currie Road for reports of an injured pedestrian. A 31-year-old woman was transported to hospital suffering life threatening injuries after being struck by a vehicle. The driver of the vehicle remained on scene and was cooperative with police. The Richmond Criminal Crash Investigation Team is investigating the collision.

Suspicious Occurrence

On January 20, 2019, Richmond RCMP Detachment (the Detachment) issued a media release warning the public of individuals going door to door posing as security firm employees. The warning came, after Richmond RCMP was notified of social media posts indicating multiple residents in the Hamilton area had a similar experience. According to the posts, these individuals were asking homeowners questions about their security systems and, in some cases, even attempted to gain access to the residences.

Vehicle Collision

On January 21, 2019, Richmond RCMP officers responded to the area of No. 6 Road and Blundell Road after reports of a single-vehicle collision with a hydro pole. Two occupants were removed from the vehicle and transported to hospital. The driver sustained critical injuries and the passenger had serious, but non-life-threatening injuries. The accident caused power outages throughout the area. The Richmond RCMP Road Safety Unit and Integrated Collision Analysis and Reconstruction Service are investigating.

Robbery

On January 21, 2019, Richmond RCMP officers responded to a residence in the 5000 block of Walton Road for reports of a robbery of a vehicle. The victim was approached by a suspect, who produced a weapon and smashed the vehicle window. The victim sustained non-life threatening injuries and was transported to hospital. The vehicle was located later that morning by the Vancouver Police Department that resulted in the arrest of two suspects. The Richmond RCMP is investigating.

Weapons

On January 23, 2019, Richmond RCMP officers responded to a residence in the 8000 block of No. 2 Road for a domestic disturbance with a weapon. A 29-year-old male suspect surrendered to police after a one hour standoff. An infant that was located in the residence was unharmed. RCMP officers from the Lower Mainland Integrated Police Dog Services secured the area and a neighbouring school was placed on a hold as a precautionary safety measure. The Richmond RCMP is investigating.

Analysis of Police Statistics

In January 2019, important changes were implemented regarding the collection of Uniform Crime Reporting Survey data.¹ As a result of significant media attention in February 2017 regarding sexual assault reporting, the Canadian Centre for Justice Statistics (CCJS) and the Police Information and Statistics Committee of the Canadian Association of Chiefs of Police worked to develop recommendations for changes to police records methodology, with particular attention on classifying founded and unfounded cases. These changes will impact police statistics across Canada will affect all crime types, not only sexual offences. The new standards will provide more stringent criteria to classify a case as unfounded. As a result, there will likely be an increase in many crime statistics and clearance rates will conversely decline. This change creates numerous challenges when conducting comparisons with previous years' data. The information presented in this section must be evaluated within the context of this limitation. Further analysis will be provided throughout the year.

Arson

In January 2019, there were three incidents of arson, which is down one incident from the previous month and up one incident from January 2018. The number of arsons this month is within the five-year statistical average range.

Assault Serious (Assault with a Weapon)

There were 14 assault serious events in January 2019, which is double the number from the previous month. The number of reported serious assaults this month is outside the five-year average range and represents a 56 per cent increase from January 2018. Six of these files were domestic-related. The elevated number of files this month is primarily explained by the new

¹ Statistics Canada, <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>

standards for CCJS reporting and/or non-operational reasons. No patterns, trends or files of note have been identified.

Auto Theft

There were 33 auto theft incidents this month, which is an 11 per cent decrease from December 2018 and a 106 per cent increase from January 2018. For the second consecutive month, the number of auto thefts is outside of the five-year average range.

Auto theft numbers were high in the second half of 2018. A number of these thefts continue to be linked with Residential Break and Enters, which has been an active crime type for the last few months.

Drugs

In January 2019 there were 45 drug incidents, which represent a 55 per cent increase from the previous month and a two per cent increase from January 2018. After numerous months of below average numbers of drug offences, correlated to the legalization of cannabis on October 17, 2018, and decline in cannabis-related offences, the number of drug offences this month is within the five-year average range.

Mental Health

There were 190 mental health incidents in January 2019, which represents a 31 per cent increase from December 2018 and a 71 per cent increase from January 2018. The number of mental health incidents is significantly above the five-year average range and the number recorded this month is the highest number since 2012.²

It should be noted that 60 of these incidents (approximately 32 per cent) can be attributed to one individual, who has been identified as a high volume client for a number of years. These calls did not require police resources and are linked to the individual's health condition. Further analysis indicates that the number of police apprehensions has remained steady; indicating that the overall police workload for mental health related incidents has not changed even though the number of files has increased. The elevated number of files this month is primarily explained by non-operational reasons. No patterns or trends have been identified.

Residential Break and Enter

There were 104 break and enters to residences in January 2019, which is a three per cent increase from the previous month and a 39 per cent increase from January 2018. The number of residential break and enters this month is above the five-year average range

Richmond RCMP Detachment has deployed additional resources to target property crime. Persons/groups of interest have been identified through criminal analysis, which has resulted in targeted enforcement. This month, the Detachment issued a media release advising that a lengthy

² With updated file scoring implemented in 2012

police investigation, including four search warrants, led to 15 property crime charges against a Richmond resident. Over one thousand items were seized including numerous luxury goods.

Commercial Break and Enter

In January 2019, there were 44 break and enters to businesses, which represents a four per cent decrease from December 2018. This number represents a 37 per cent decrease from January 2018, during which a statistically high number of commercial break and enters were reported. Commercial break and enters remain within the expected range.

Robbery

There were 10 robbery incidents in January 2019, which is up three incidents from the previous month and double the number of incidents from January 2018. However, this number remains within the five-year average range.

Sexual Offences

There were 26 sexual offence files in January 2019, which represents a 117 per cent increase from the previous month. The number of sexual offences this month marks an eight per cent increase from January 2018, during which a statistically high number of offences were reported. This month's total is significantly outside the five-year average range.

The elevated number of files this month is linked to the CCJS scoring changes. In addition, this month the Detachment's Serious Crimes section forwarded five files related to the BC Integrated Child Exploitation Unit. The elevated number of files this month is primarily explained by the new standards for CCJS reporting and/or non-operational reasons. No patterns, trends, or files of note have been identified.

Shoplifting

There were 78 shoplifting thefts in January 2019, which is a 70 per cent increase from the previous month and a 26 per cent increase from January 2018. This month, reported shoplifting thefts are outside the five-year expected range.

The increase in reported shoplifting thefts this month can be largely attributed to a two-day project with local Loss Prevention Officers (LPO). Approximately 20 LPOs participated with 17 Richmond RCMP Officers in this annual project, which resulted in 30 arrests this year.³

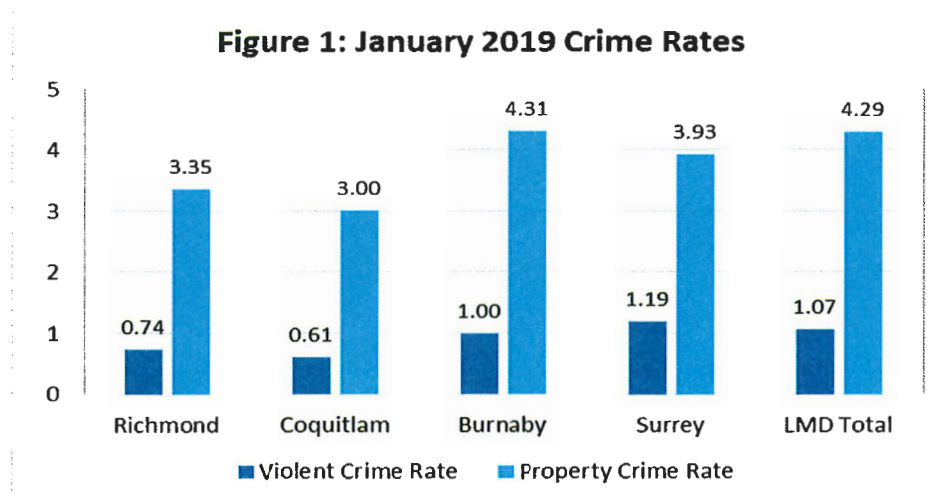
Theft from Auto

There were 183 theft from auto incidents in January 2019, which represents a five per cent decrease from the previous month. This number marks a 16 per cent decrease from January 2018 and is below the five-year average range.

³ Participation included RCMP members from the Prolific Offender Suppression Team, Property Crime Unit and General Duty.

Crime Trends Across Jurisdictions

Data on crime rates is presented below (Figure 1).⁴ Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond has the second lowest violent crime rate. Richmond has also maintained the second lowest property crime rate. These low numbers can be attributed to the quick identification of targets and resulting enforcement, in addition to successful collaboration with partner agencies for multi-jurisdictional offenders.



Auxiliary Program

In January 2019, Richmond Detachment had a complement of 37 Auxiliaries.⁵ Auxiliaries provided a total of 262 volunteer hours during the month of January.

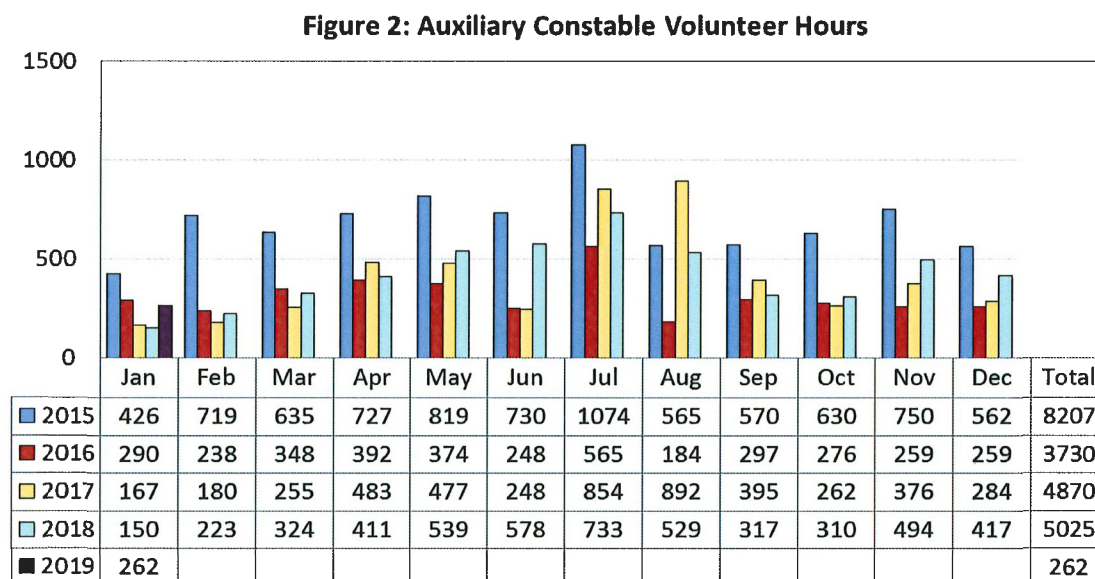
In the coming months, the Province of BC and RCMP “E” Division are expected to announce the training standards for the Tier 3 Auxiliary program.⁶ Once these details are known, the Detachment will commence recruitment of a new troop of Auxiliaries. The RCMP recently announced that for the immediate future there will be no changes to the current Auxiliary uniform.

⁴ Crime rate is calculated per 1,000 people (using 2019 population projections)

⁵ Previously referred to as Auxiliary Constables.

⁶ <http://www.rcmp-grc.gc.ca/en/auxiliary-program-tiers>

Figure 2 compares the monthly hours of service provided by month from 2014 to 2018.



Auxiliary Program Activities

Auxiliaries attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of January, Auxiliaries participated in:

- Bait Car Deployments
- Break and Enter Outreach
- Crime Watch
- Home Security Checks
- Positive Ticket Program
- School Sports Events

Block Watch

At the end of January 2019, the Block Watch program had 456 groups totaling 10,202 participants. Currently, the program includes 553 captains and co-captains.⁷

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

⁷ The variance from previous months' data is due to an ongoing database upgrade. Revised numbers will continue to reflect more accurate participation data.

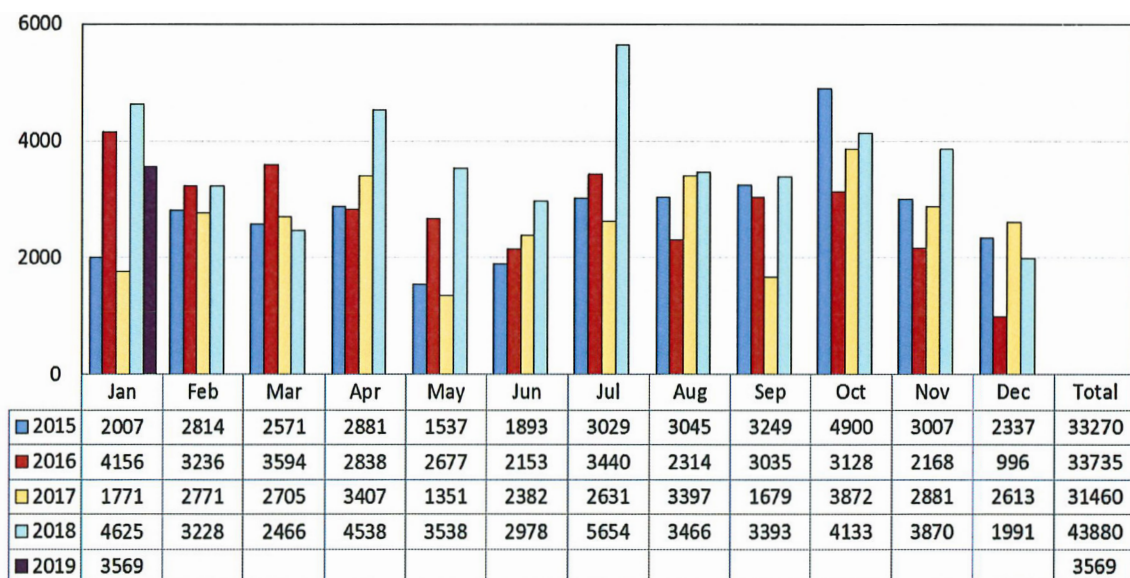
During the month of January volunteer highlights included:

- The deployment of 33 foot/van patrols totalling 226 hours.
- 41 Fail to Stop deployments took place, which resulted in 1,783 warning letters.
- Speed Watch was conducted on 2,954 vehicles at various locations.
- January 7 – Four volunteers participated in community outreach in residential break and enter hot spot areas. Accompanied by an RCMP member, the volunteers visited 75 homes in a strategically identified area.
- January 17 – Six volunteers participated in community outreach in residential break and enter hot spot areas. Accompanied by an RCMP member, the volunteers interacted with 25 residents and distributed a number of crime prevention brochures.
- January 19 – While conducting a Crime Watch Deployment, volunteers recovered a stolen vehicle.
- January 19 – While conducting a Crime Watch Deployment, volunteers observed a suspected impaired driver and reported it to police.
- January 21 – Six volunteers participated in community outreach in residential break and enter hot spot areas. Accompanied by an RCMP member, the volunteers 74 residences in a strategically identified area.
- January 25 – Two volunteers located a stolen vehicle while conducting van patrol using the Stolen Auto Recovery program.
- January 31 – Eight volunteers participated in a School Sports event at James Whiteside Elementary School.

Lock-Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.

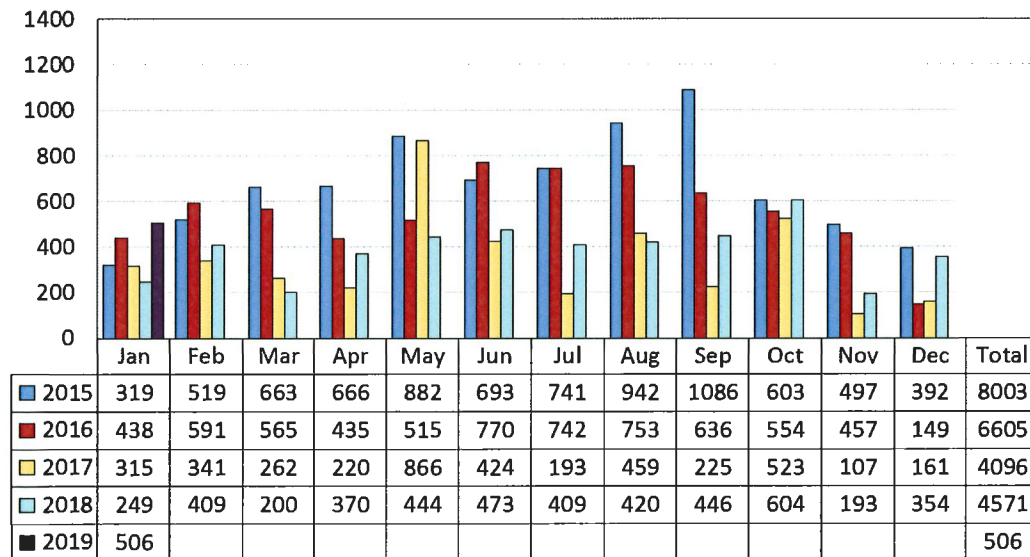
Figure 3: Lock Out Auto Crime Vehicles Issued a Notice



Speed Watch

Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 4: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of January, the Crime Prevention Unit participated in the following events/activities:

- Break and Enter Outreach
- Broadmoor Patrols
- Crime Prevention through Environmental Design
- Hot Spot Patrols
- School Sports Events
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare January 2019 data to both November 2018 and December 2018.

Violation Tickets were issued for the following infractions:

Table 1: Violation Tickets Issued

Infraction	November 2018	December 2018	January 2019
Distracted Driving	53	38	116
Driver License	205	234	232
Impaired	38	38	23
Intersection offences	116	98	98
Moving Violations ⁸	151	222	245
Speeding	264	235	379
Seatbelts	8	17	9
Vehicle Related ⁹	57	89	63
Other ¹⁰	9	22	12
Total	901	993	1,177

Victim Services

In January 2019, Richmond RCMP Victim Services attended to 66 new clients and attended nine crime/trauma scenes after hours. The unit currently maintains an active caseload of 151 ongoing files. Victim Services responded to a number of cases involving property crime, motor vehicle accidents, suicide deaths and family conflict.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of January, Youth Section highlights include:

- This month, members from the Youth Section participated in a lockdown drill at McRoberts Secondary School.
- RCMP members from the Youth Section presented an Internet Safety Talk at Palmer Secondary School. They discussed the benefits and dangers associated to various electronic devices and social media platforms, cyber bullying and criminal offences related to the internet. Presenters cautioned students regarding posting too much personal information online and demonstrated how to use the platforms and devices safely.

Financial Impact

None.

⁸ Moving violations refers to unsafe lane change and unsafe passing.

⁹ Vehicle related refers to vehicle defects, for example no lights and no insurance.

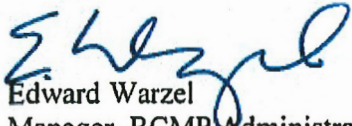
¹⁰ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

February 19, 2019

- 11 -

Conclusion

The Officer in Charge, Richmond RCMP Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

JANUARY 2019 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

For 2019, CCJS scoring standards have been modified. Previously, unsubstantiated files were not captured in this data, but effective 2019-01-01, this CCJS category has been collapsed. 2019 files of this variety are now considered as founded. For more information, contact Richmond Crime Analysts.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using a standard deviation), it will be noted in **red**, while below expected numbers will be noted in **blue**.

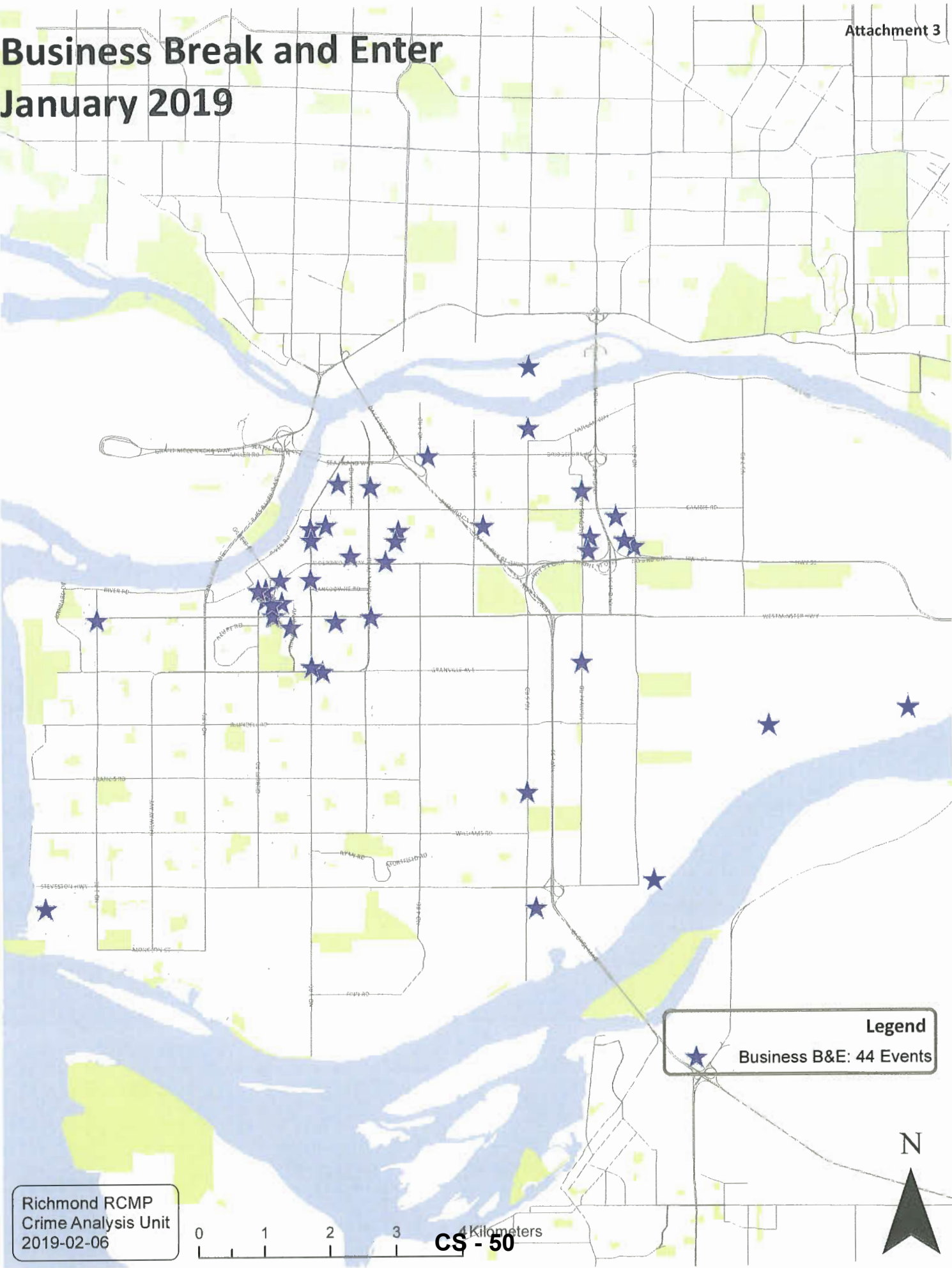
Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Jan-19	January		2018	2019	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	160	102.0	92-112	107	160	50%	53
Robbery <small>UCR 1610 (1-3)</small>	10	8.2	5-11	5	10	100%	5
Assault Common <small>UCR 1430</small>	50	40.0	35-45	42	50	19%	8
Assault Serious <small>UCR 1410 1420</small>	14	10.0	9-11	9	14	56%	5
Sexual Offences <small>UCR 1345, 1346, 1347, 1348</small>	26	9.4	2-17	24	26	8%	2
PROPERTY CRIME (UCR 2000-Series Offences)	757	707.8	677-739	676	757	12%	81
Business B&E <small>UCR 2120-1</small>	44	42.6	28-57	70	44	-37%	-26
Residential B&E <small>UCR 2120-2</small>	104	83.6	69-98	75	104	39%	29
Auto Theft <small>UCR 2135 (1-10), 2178</small>	33	23.8	18-30	16	33	106%	17
Theft from Auto <small>UCR 2132, 2142</small>	183	220.4	183-258	217	183	-16%	-34
Theft <small>UCR 2130, 2140</small>	115	113.6	91-136	99	115	16%	16
Shoplifting <small>UCR 2133, 2143</small>	78	57.0	49-65	62	78	26%	16
Fraud <small>UCR 2193, 2194, 2195, 2196</small>	76	67.6	54-82	62	76	23%	14
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	160	173.6	168-179	171	160	-6%	-11
Arson <small>UCR 1629, 2110</small>	3	2.8	2-4	2	3	50%	1
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1077	983.4	950-1017	954	1077	13%	123
DRUGS (UCR 4000-Series Offences)	45	47.6	39-56	44	45	2%	1
MHA RELATED CALLS (MHA files or Mental Health flag)	190	108.8	99-119	111	190	71%	79

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2019-02-06. Published 2019-02-06.

These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Business Break and Enter January 2019



Legend
★ Business B&E: 44 Events

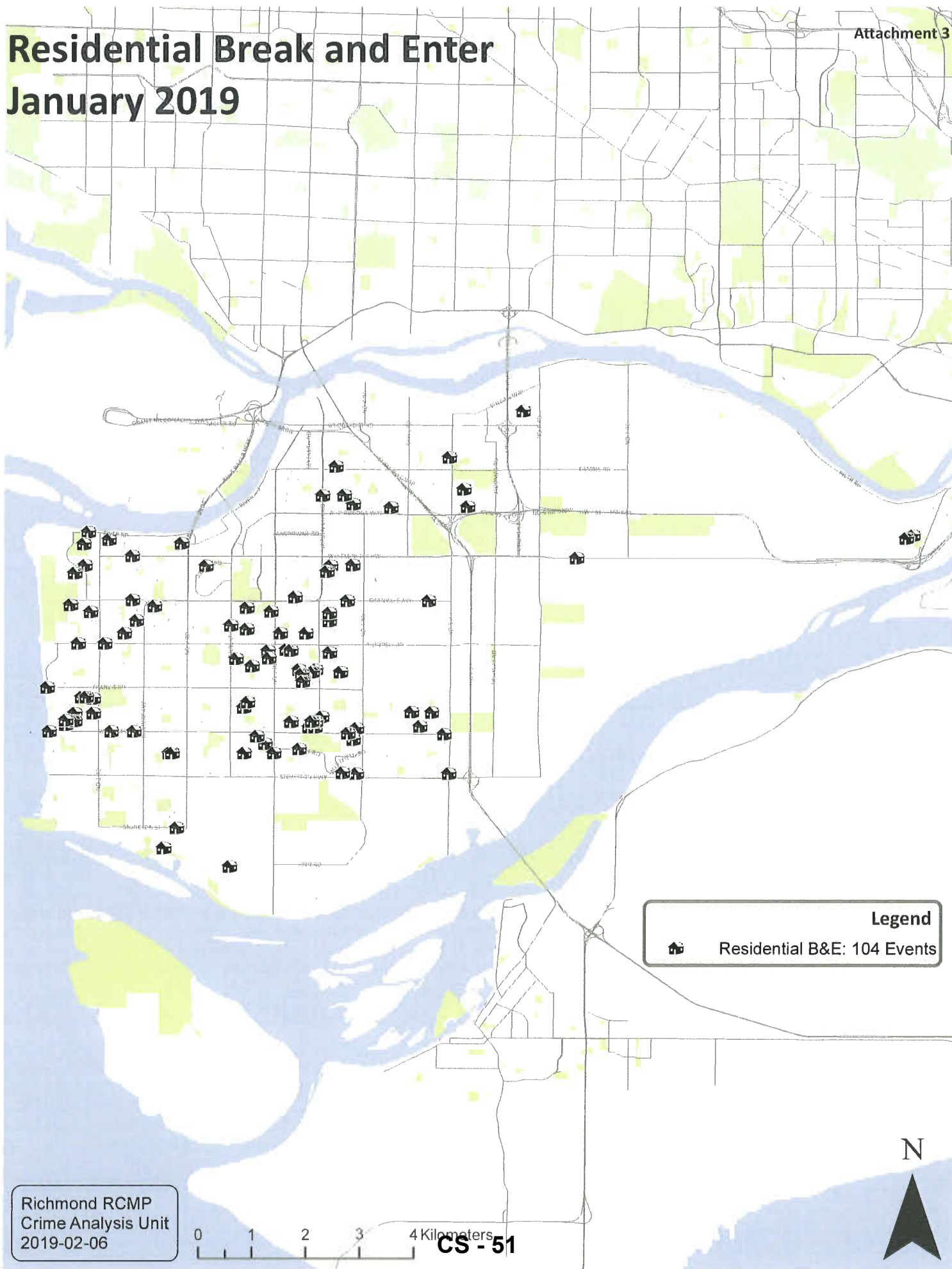
Richmond RCMP
Crime Analysis Unit
2019-02-06

0 1 2 3 4 Kilometers
CS - 50

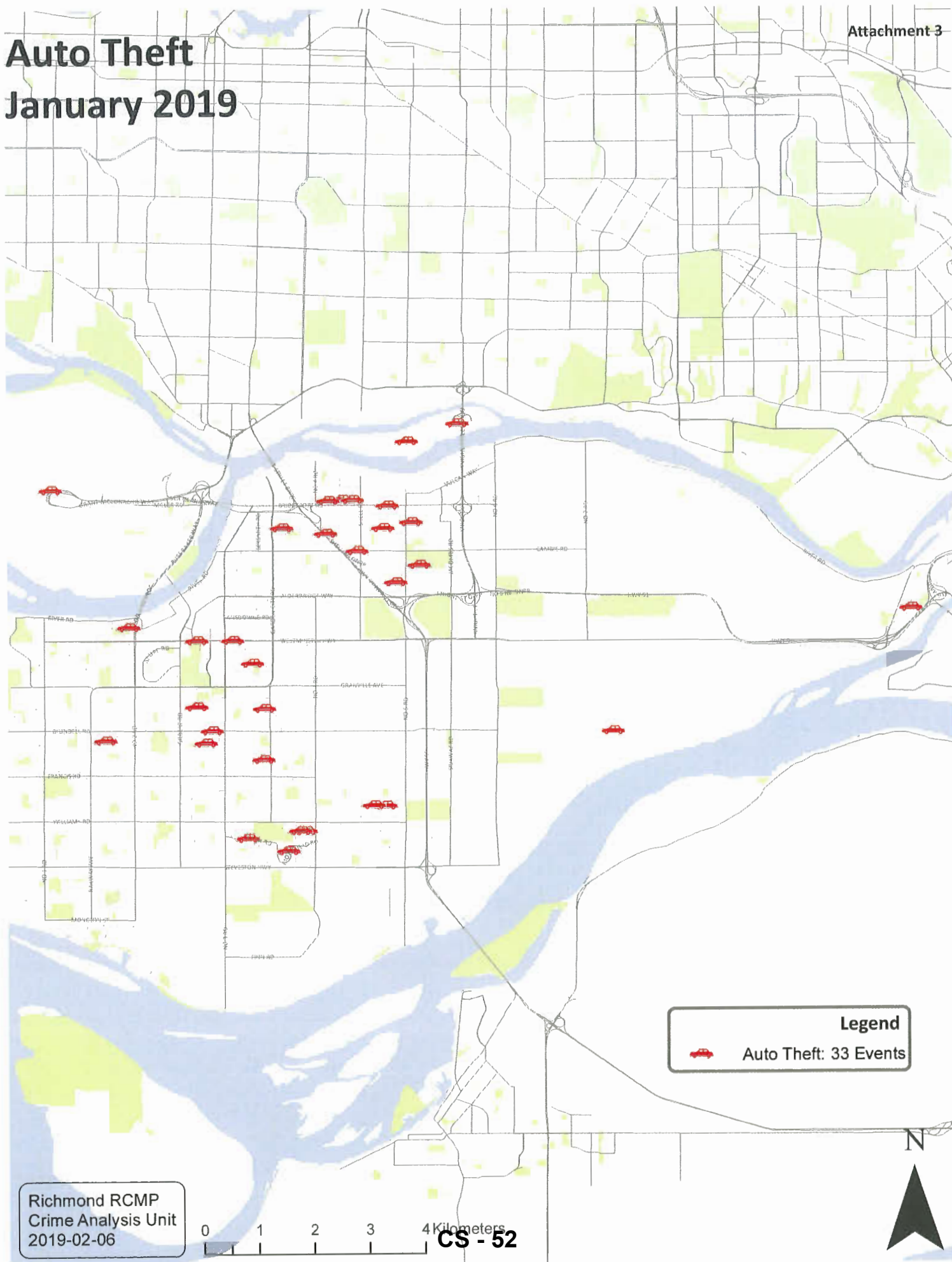


Residential Break and Enter January 2019

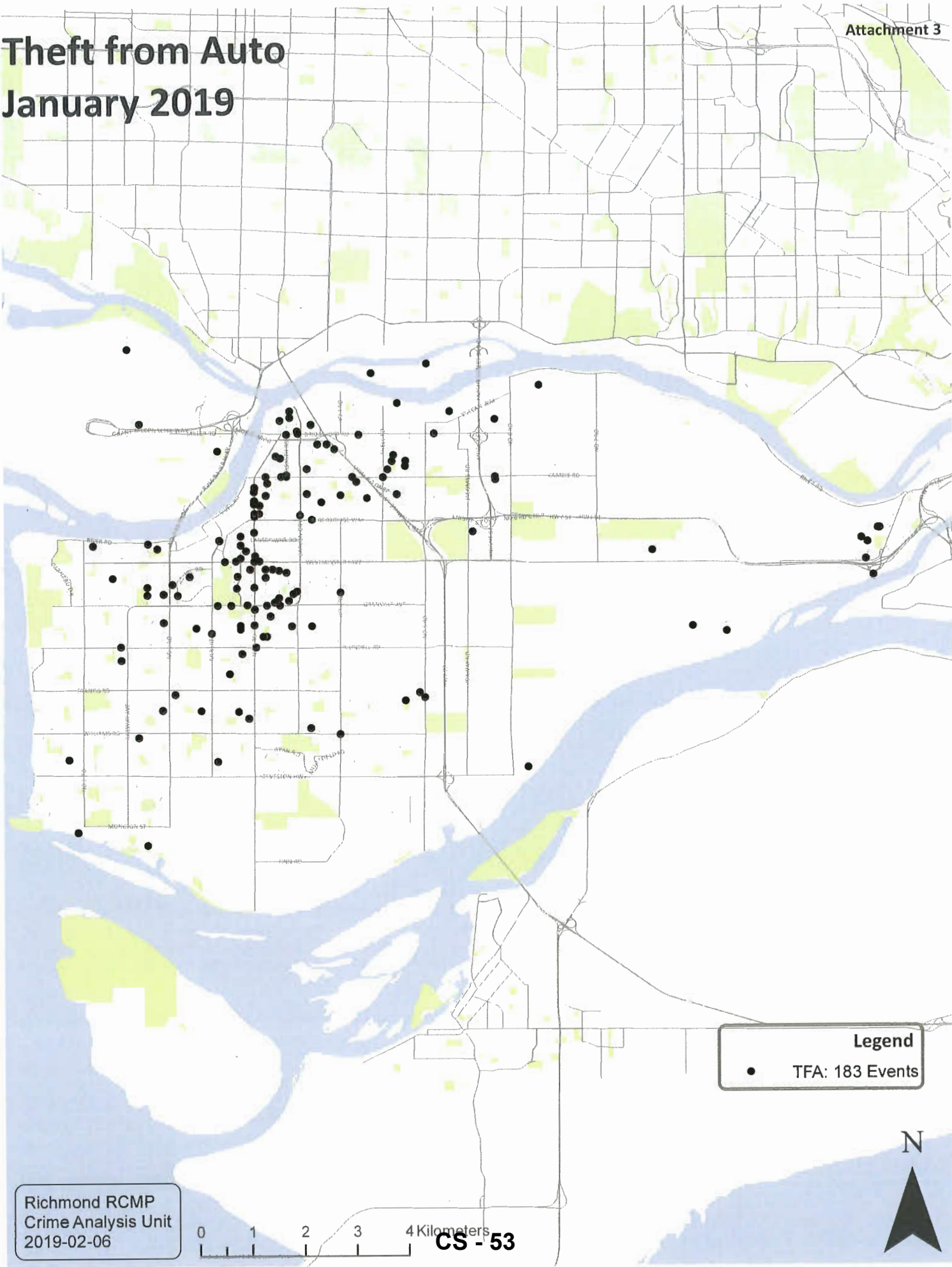
Attachment 3



Auto Theft January 2019



Theft from Auto January 2019



Richmond RCMP
Crime Analysis Unit
2019-02-06

0 1 2 3 4 Kilometers

CS - 53

Legend

• TFA: 183 Events

N



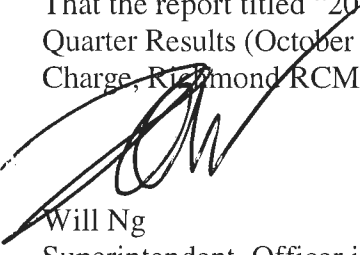
City of Richmond

Report to Committee



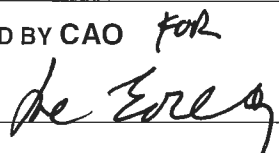
To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: February 19, 2019
File: 09-5000-01/2019-Vol 01
Re: 2018-2019 Richmond RCMP Detachment Annual Performance Plan Third Quarter Results (October 1 to December 31, 2018)

Staff Recommendation

That the report titled "2018-2019 Richmond RCMP Detachment Annual Performance Plan Third Quarter Results (October 1 to December 31, 2018)", dated February 19, 2019, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



Will Ng
Superintendent, Officer in Charge
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO FOR 	

Staff Report

Origin

On March 13, 2018, Richmond City Council adopted the priorities listed in the report “2018–2019 RCMP Richmond Detachment Annual Performance Plan – Community Priorities”, dated February 14, 2018.

The priorities selected were:

1. Property Crime
2. Organized Crime – Drug Offences
3. Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

Analysis

Community Priority 1: Property Crime

Objective

- i. A two per cent reduction in the total property crime rate, using 2017-2018 as the baseline year.¹ The target property crime rate is 34.00.

Actions

Richmond RCMP Detachment (the Detachment) continues to maintain a strong focus on prolific and priority offenders. As part of the Detachment’s offender management strategy, targeted surveillance is conducted on known offenders in order to apprehend them while they are committing offences or breaching their probation/bail conditions. This quarter, eight prolific and priority offenders were arrested. The Prolific Offender Suppression Team (POST) collaborates with Crown Counsel, who accumulates charges and can propose more severe sentences.

In December 2018, the Property Crime Unit concluded a lengthy investigation, which included four search warrants. Over 1,000 items were recovered, which are suspected to have been stolen and destined for resale. The recovered items were located at a residence and multiple storage lockers and included tools, personal electronics and luxury goods, such as watches and designer handbags. A Richmond man is currently facing 15 charges, which includes ten counts of break and enter.

This year, Richmond Detachment has been working on developing a mentorship program between police officers in Plainclothes sections and General Duty officers. This initiative will provide training to General Duty officers with the specialized knowledge of plainclothes investigators and further develop their investigative skills and enhance call response times.

¹ Crime rate is calculated as crimes per 1,000. The property crime rate in 2017-2018 was 34.66.

In 2016, Richmond Detachment launched the Project 529 online bike registry. During this quarter, police officers in General Duty and support units received Project 529 training. Since its launch, Richmond has continued to promote this program, which has coincided with a 49 per cent decrease in bike theft.²

Volunteer engagement is an integral component of Richmond's crime reduction strategy. This quarter, there were 10 volunteer bike deployments and 89 volunteer foot/van deployments resulting in 799 volunteer suspicious activities patrol hours. In a joint partnership with ICBC, volunteers were deployed to distribute Lock Out Auto Crime prevention notices. A total of 9,994 notices were issued.

Results

The following table outlines the total property crime files for 2017-2018 and 2018-2019:

Table 1: Property Crime Files and Property Crime Rate

Quarter	Date Range	Total Property Crime Files 2017-2018	Total Property Crime Files 2018-2019	Projected Yearly Property Crime Rate
1	Apr. 1 – Jun. 30	1,868	1,846	33.29
2	Jul. 1 – Sept. 30	1,766	1,903	33.80
3	Oct. 1 – Dec. 31	1,982	2,001	34.56
4	Jan. 1 – Mar.31	1,993		
Total		7,609	5,750	

Source: PRIME Statistics January 9, 2019

There were 2,001 property crime files in the third quarter of the 2018-2019 fiscal year. This represents a one per cent increase from the same quarter of the previous fiscal year. The property crime rate is currently projected at 34.56. Although this current projection is higher than the identified target, it continues to represent a reduction from the previous year's property crime rate.

Community Priority 2: Organized Crime – Drug Offences

Objectives

- i. A two per cent increase in charges laid for all Controlled Drugs and Substances Act (CDSA) offences, using 2017-2018 as the baseline year. The target number of drug charges for the current fiscal year is 105.

² In 2015, there were 294 bicycle thefts. In 2018 there were 150.

Actions

Richmond Detachment continues to actively support and promote the Drug Abuse Resistance Education program (DARE) in Richmond schools. This quarter, a total of 496 students in 19 classes across 13 schools participated in the program.

Richmond Detachment has recently received positive feedback on the new school year's "Adopt-a-School" program. Through regular visits, police officers engage in formal and informal interactions with youth, helping to build positive relationships. These interactions help promote crime prevention, while also enhancing police awareness of public safety issues affecting youth in the community.

This quarter, proactive gang unit patrols resulted in 130 business checks. The locations attended by police included: restaurants, bars, licensed body rub studios, internet gaming locations, karaoke bars and the casino. These patrols have led to street checks of gang affiliated persons, Motor Vehicle Act enforcement, the disruption of an illegal gaming on a commercial property and two arrests related to breach of conditions.

The Organized Crime Unit (OCU) continues to investigate drug traffickers who have been targeting a segment of vulnerable persons in the community. This quarter, an arrest occurred as a result of this targeted enforcement. Currently, the OCU is investigating drug trafficking groups operating in Richmond and known to be distributing Fentanyl/Heroin. A number of charges are anticipated in the coming months.

Results

The following table outlines the total drug offences for 2016-2017 and 2017-2018:

Table 2: Drug Offences and Drug Charges

Quarter	Date Range	Total Drug Offences 2017-2018	Total Drug Offences 2018-2019	Drug Charges 2018-2019 ³
1	Apr. 1 – Jun. 30	218	195	21
2	Jul. 1 – Sept. 30	168	175	17
3	Oct. 1 – Dec. 31	148	81	11
4	Jan. 1 – Mar. 31	134		
Total		668	451	49

Source: PRIME Statistics January 9, 2019

This quarter, there was a 45 per cent decrease in the number of reported drug offences compared to the same period last fiscal year. Drug investigations during this period led to 11 charges. The number of drug charges can vary significantly from quarter to quarter due to the specialized nature of drug trafficking investigations, which on occasion can take months to lead to an arrest.

³ The number of drug charges per quarter may vary from previous reports due to the time required to investigate and lay charges.

Current statistical projections indicate that Richmond Detachment will likely not meet the 105 drug charges target. The reduced number of charges is correlated to the legalization of cannabis on October 17, 2018 and the decline in cannabis related offences.

Community Priority 3: Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

Objective

- i. A 10 per cent reduction in mental health-related calls for service generated by high volume clients. The target is to remain below 246 calls for service.⁴

Actions

Richmond Detachment is continuing to work on a deployment model for the Richmond Mental Health Crisis Team. This shared initiative with Vancouver Coastal Health will facilitate a better response to mental health police calls in Richmond. The team will be comprised of a mental health nurse and an RCMP officer.

Richmond Detachment's Vulnerable Persons Unit (VPU) remains involved in the Assertive Community Treatment Team (ACTT).⁵ Since expanding to include Richmond in its service area, ACTT has been able to offer a true "wraparound" service delivery model to assist clients that require specialized ongoing support in the community.

In the third quarter, ACTT significantly increased the number of clients receiving support. A number of the additional clients were adopted through collaboration with the VPU. An example of the work being done with clients includes a male who had been involved in negative interactions in the community that subsequently received addiction and mental health treatment. This intervention helped this individual gain sobriety for over 6 months. Another female client who had been receiving support through ACTT, recently became stable enough to be discharged from the program.

The VPU has also conducts weekly Homeless Outreach with staff from the Ministry of Social Services and Poverty Reduction. A plainclothes police officer engages with vulnerable clients and offers referrals to different programs and support services in the community.

⁴ High volume clients have been determined to be the top one per cent of individuals generating mental health-related calls for service. Last fiscal year 14 high volume clients generated 273 mental health-related calls for service.

⁵ Operated through Vancouver Coastal Health.

Results

The following table outlines the total mental health-related calls for service for 2017-2018 and 2018-2019:

Table 3: Mental Health-Related Calls for Service

Quarter	Date Range	Mental Health-Related Calls 2017-2018	Mental Health-Related Calls 2018-2019	Calls from High Volume Clients ⁶ 2018-2019
1	Apr. 1 – Jun. 30	370	403	72
2	Jul. 1 – Sept. 30	356	416	138
3	Oct. 1 – Dec. 31	360	414	186
4	Jan. 1 – Mar. 31	329		
Total		1,415	1,233	

Source: PRIME Statistics January 9, 2019


There were 414 mental health-related calls for service this quarter, which represents a 15 per cent increase when compared to the same quarter last fiscal year. High volume clients accounted for 186 of the 1,233 mental health files (15 per cent) in the first three quarters of the 2018-2019 fiscal year. Current data indicates the Detachment is on pace to meet the target identified.

Financial Impact

None.

Conclusion

Richmond Detachment has implemented various initiatives to support the community priorities and objectives established in the 2018-2019 Annual Performance Plan. The Detachment is committed to achieving the identified targets and continues to support the City of Richmond's public safety strategy using evidence-led approaches to target criminality, offender management and crime prevention.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

⁶ Year to date totals have been presented in order to more accurately capture the proportion of high volume clients.