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**Community Safety Committee  
Electronic Meeting**

**Council Chambers, City Hall  
6911 No. 3 Road**

**Tuesday, February 14, 2023  
4:00 p.m.**

Pg. #      ITEM

**MINUTES**

**CS-4**      *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on January 17, 2023.*



**NEXT COMMITTEE MEETING DATE**

March 14, 2023, (tentative date) at 4:00 p.m. in the Council Chambers.

**COMMUNITY SAFETY DIVISION**

1. **ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY  
REPORT – DECEMBER 2022 AND YEAR IN REVIEW**  
(File Ref. No. 09-5375-09) (REDMS No. 7079920)

**CS-24**

**See Page CS-24 for full report**

*Designated Speaker: Susan Lloyd*

**STAFF RECOMMENDATION**

*That the staff report titled “Animal Protection Services Monthly Activity Report – December 2022 and Year in Review”, dated January 10, 2023, from the General Manager, Community Safety, be received for information.*



## Community Safety Committee Agenda – Tuesday, February 14, 2023

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ITEM

2. **BUSINESS LICENCE ACTIVITY REPORT – 2022 YEAR IN REVIEW**  
(File Ref. No. 12-8375-03) (REDMS No. 7114271)

CS-31

See Page CS-31 for full report

*Designated Speaker: Mark Corrado*

### STAFF RECOMMENDATION

*That the staff report titled “Business Licence Activity Report – 2022 Year in Review”, dated January 23, 2023, from the Director, Community Bylaws & Licencing, be received for information.*



3. **PROPERTY USE AND PARKING ENFORCEMENT ACTIVITY REPORT – 2022 YEAR IN REVIEW**  
(File Ref. No. 12-8375-02) (REDMS No. 7114441)

CS-35

See Page CS-35 for full report

*Designated Speaker: Mark Corrado*

### STAFF RECOMMENDATION

*That the staff report titled “Property Use and Parking Enforcement Activity Report – 2022 Year in Review”, dated January 23, 2023, from the Director, Community Bylaws & Licencing, be received for information.*



4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT DECEMBER 2022 AND YEAR IN REVIEW**  
(File Ref. No.) (REDMS No. 7101015)

CS-44

See Page CS-44 for full report

*Designated Speaker: Fire Chief Jim Wishlove*

### STAFF RECOMMENDATION

*That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – December 2022 and Year in Review”, dated January 12, 2023, from the Fire Chief, be received for information.*



## Community Safety Committee Agenda – Tuesday, February 14, 2023

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ITEM

5. **FIRE CHIEF BRIEFING**  
(Verbal Report)

*Designated Speaker: Fire Chief Jim Wishlove*

Items for discussion:

*None.*

6. **RCMP MONTHLY ACTIVITY REPORT - DECEMBER 2022 AND YEAR IN REVIEW**  
(File Ref. No. 09-5375-02) (REDMS No. 7087295)

CS-57

See Page CS-57 for full report

*Designated Speaker: Chief Superintendent Dave Chauhan*

STAFF RECOMMENDATION

*That the staff report titled "RCMP Monthly Activity Report - December 2022 and Year in Review", dated January 14, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.*

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7. **RCMP/OIC BRIEFING**  
(Verbal Report)

*Designated Speaker: Chief Superintendent Dave Chauhan*

Item for discussion:

*Joint Road Safety Blitz*

8. **MANAGER'S REPORT**

ADJOURNMENT

☐



## Community Safety Committee

Date: Tuesday, January 17, 2023

Place: Council Chambers  
Richmond City Hall

Present: Councillor Alexa Loo, Chair  
Councillor Andy Hobbs  
Councillor Laura Gillanders  
Councillor Kash Heed  
Councillor Bill McNulty

Also Present: Councillor Chak Au  
Councillor Carol Day  
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on December 12, 2022, be adopted.*

**CARRIED**

### NEXT COMMITTEE MEETING DATE

February 14, 2023, (tentative date) at 4:00 p.m. in Council Chambers.

### AGENDA ADDITION

It was moved and seconded

*That Richmond RCMP Budget/Expenditures be added to the agenda as Item No. 6A.*

**CARRIED**



**Community Safety Committee**  
**Tuesday, January 17, 2023**

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**DELEGATION**

- A. Lawrence Ho, Richmond resident, referenced his submission (attached to and forming part of these minutes as Schedule 1), expressed safety concerns in the Hamilton area and requested the following items (i) a sidewalk around Choice School, (ii) a covered bus shelter, (iii) a more prominent RCMP sign to deter criminal activity in the area, and (iv) lights in McLean Park.

Discussion took place on improvements to the Hamilton area and as a result, the following **referral motion** was introduced:

It was moved and seconded

*That the presentation from Lawrence Ho, dated January 17, 2023, be referred to Parks, Transportation, Public Works and Community Safety staff to review:*

- (1) lighting improvements for walkways in McLean Neighbourhood Park;*
- (2) improvements to Hamilton area bus stops and bus shelters;*
- (3) improvements to Hamilton area sidewalks and walkways; and*
- (4) ways to increase the visibility of the RCMP in the Hamilton area.*

**CARRIED**

**COMMUNITY SAFETY DIVISION**

**1. ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT – NOVEMBER 2022**

(File Ref. No. 09-5375-09) (REDMS No. 7053965)

In reply to queries from Committee, staff advised that (i) existing licenced dog owners are contacted to follow-up on expired licences, (ii) accounting of all dogs in the City is not feasible as they are not all licenced, (iii) bylaws is liaising with strata's to canvas for dogs in strata buildings, (iv) it is required that all dogs in the City are licenced, and (v) bylaws actively canvasses dog parks and school grounds and issue violations.

It was moved and seconded

*That the staff report titled "Animal Protection Services Monthly Activity Report – November 2022", dated December 10, 2022, from the General Manager, Community Safety, be received for information.*

**CARRIED**

## Community Safety Committee

Tuesday, January 17, 2023

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2. **PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT – NOVEMBER 2022**

(File Ref. No. 12-8375-01) (REDMS No. 7081511)

In reply to queries from Committee, staff advised that (i) additional staffing is being posted, (ii) new staff have been hired in the short-term rental area, and (iii) parking revenue variance is currently less than it was during the pandemic.

It was moved and seconded

*That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report - November 2022”, dated December 15, 2022, from the Director, Community Bylaws & Licencing, be received for information.*

**CARRIED**

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – NOVEMBER 2022**

(File Ref. No. 09-5140-01) (REDMS No. 7067532)

In reply to queries from Committee, staff noted that (i) there is a dedicated team to emergency programming to educate the public, (ii) most outreach is done through the Richmond Fire-Rescue website, (iii) it is in the 2023 work plan to create resiliency hubs within the community, and (iv) once the analysis from the national inclusive resiliency program is received a more targeted approach can be determined.

It was moved and seconded

*That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – November 2022”, dated December 8, 2022, from the Fire Chief, be received for information.*

**CARRIED**

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

None.

## Community Safety Committee

Tuesday, January 17, 2023

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5. **RCMP MONTHLY ACTIVITY REPORT - NOVEMBER 2022**

(File Ref. No. 9-5000-01) (REDMS No. 7061219)

In reply to queries from Committee, Richmond RCMP staff advised that (i) additional information on the Block Watch program can be provided, (ii) large volume of mental health calls are not necessarily attributed to the same people calling multiple times, (iii) the increase in drug files is due in part to the increase of travel through YVR, (iv) it is mandated that officers wait with the client at the hospital until admitted or released, (v) the term “expected range” is defined as the average data set of the last 5-10 years, and (vi) various characteristics are noted for hate crimes, such as race gender, ethnicity, and staff can explore the possibility of sharing those statistics with Committee.

It was moved and seconded

*That the staff report titled “RCMP Monthly Activity Report - November 2022”, dated December 13, 2022, from the Officer in Charge, Richmond RCMP Detachment, be received for information.*

**CARRIED**

6. **RCMP/OIC BRIEFING**

(Verbal Report)

Items for discussion:

*(i) Snow Storm Response*

Richmond RCMP staff noted that due to the snow storms in November and December of 2022 some Richmond RCMP members experienced delays reporting to duty, however they were all able to attend their shifts. Furthermore, it noted that some members stayed overnight in their detachment in order to attend their shift the next day, and that the Richmond RCMP has contingencies and amenities to respond to extreme weather events.

*(ii) Warming Shelters*

Richmond RCMP staff highlighted the timely notification of all warming centres openings to ensure all clients were well informed.

6A. **RICHMOND RCMP BUDGET/EXPENDITURES**

(File Ref. No.)

It was moved and seconded

*That staff provide a detailed report on the past 3 year’s RCMP budget/expenditures. Include all paid positions of RCMP and City of Richmond staff along with other expenditures related to the RCMP contract. Include a copy of the current contract.*

**CARRIED**

**Community Safety Committee**  
**Tuesday, January 17, 2023**

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**7. MANAGER'S REPORT**

None.

**ADJOURNMENT**

It was moved and seconded

*That the meeting adjourn (4:43 p.m.).*

**CARRIED**

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, January 17, 2023.

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Councillor Alexa Loo  
Chair

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Sarah Goddard  
Legislative Services Associate



## Re: Request of building a pedestrian walkway & a bicycle path on Westminster Hwy

1 message

Lawrence W. Ho <lawrence8ho8@gmail.com>  
To: Carol Day <carol@carolday.net>

Tue, Sep 20, 2022 at 8:36 PM

Hi Carol,

Thanks for your response! For sure I will let know if there is no rely from the staff. Much appreciated!

Looking forward to seeing you at the reception tomorrow.

Have a good evening!

Lawrence

On Tue, Sep 20, 2022 at 10:00 AM Carol Day <carol@carolday.net> wrote:  
Hi Lawrence

great suggestion please let me know if staff do not get back to you.

Have a super day Carol Day

On Mon, Sep 19, 2022 at 8:56 AM Lawrence W. Ho <lawrence8ho8@gmail.com> wrote:  
Hello Claire,

Thank you so much for your September 16 email. As advised, I would like to forward my Aug 19 email to the attention of the Transportation department so that the safety of a sidewalk may be considered for this section of the Westminster Hwy, as discussed in the RSAC meeting:

"4. Sidewalks – Following the RSAC's discussion on sidewalks, I inquired about how sidewalk upgrades are prioritized, what the accessibility standards are, and what opportunities there are for the RSAC and seniors in the community to provide input on sidewalks that are of concern. I also mentioned that the RSAC discussed preparing a list of sidewalks that are of potential concern to seniors in the community. The Transportation Department is interested to hear what sidewalks the RSAC will determine to be the priorities. I have also learned that:

- a. In general, the City upgrades sidewalks when they are no longer serviceable or repairable. Sidewalks are also considered when streets are being rebuilt, and are often improved through development. Outside of aging infrastructure replacement, the City's Transportation Department can also consider upgrades if a need is demonstrated and warranted.
- b. There are accessibility standards that are the basis for new sidewalks.
- c. Seniors can contact the Transportation Department at [Transportation@Richmond.ca](mailto:Transportation@Richmond.ca) if they would like to bring a sidewalk or traffic issue to the attention of staff."

Best regards,  
Lawrence Ho  
RSAC member

----- Forwarded message -----

From: Lawrence W. Ho <lawrence8ho8@gmail.com>  
Date: Fri, Aug 19, 2022 at 3:30 PM

Subject: Request of building a pedestrian walkway & a bicycle path on Westminster Hwy  
To: Sandra Gebhardt <sandra@cratan.com>, Diana Leung <diana2.leung@gmail.com>  
Cc: Carol Day <carol@carolday.net>

**Subject: Request of building a pedestrian walkway and a bicycle lane on the Westminster Hwy in Richmond**

Dear Sandra, Diana, and Councilor Day,

I hope all is well with you and your family, and you're enjoying your summer. As fall is just around the corner, I would like to bring this traffic condition to your attention.

This Westminster Hwy section between Oliver Drive and the Freeway 91 underpass, has no pedestrian walkway, and no bicycle lane. Quite often pedestrians and cyclists need to be walking or riding on the asphalt part of the Westminster Highway, subject to the traffic hazard of the fast-moving vehicles. As increasingly more and more people are using this Hwy, this is a stretch of road where accidents are awaiting to happen, let alone there is Choice School located just beside this road, and the busy traffic will resume in the fall.

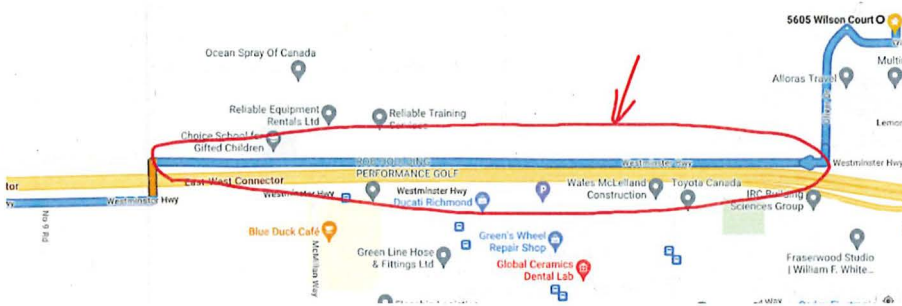
Proposal: Please provide a pedestrian/bicycle lane as soon as possible for the **safety of both pedestrians and cyclists**. Please note that this is the **ONLY** section of the Westminster Hwy that is without safety measure for pedestrian and cyclists. I have noticed that sometimes pedestrians need to dodge from the paved road when two or more vehicles happen to be passing by as there is no other means to avoid the impact of the fast moving traffic. Please see the snipped Google maps below.

Thank you so much for your kind attention to this matter!

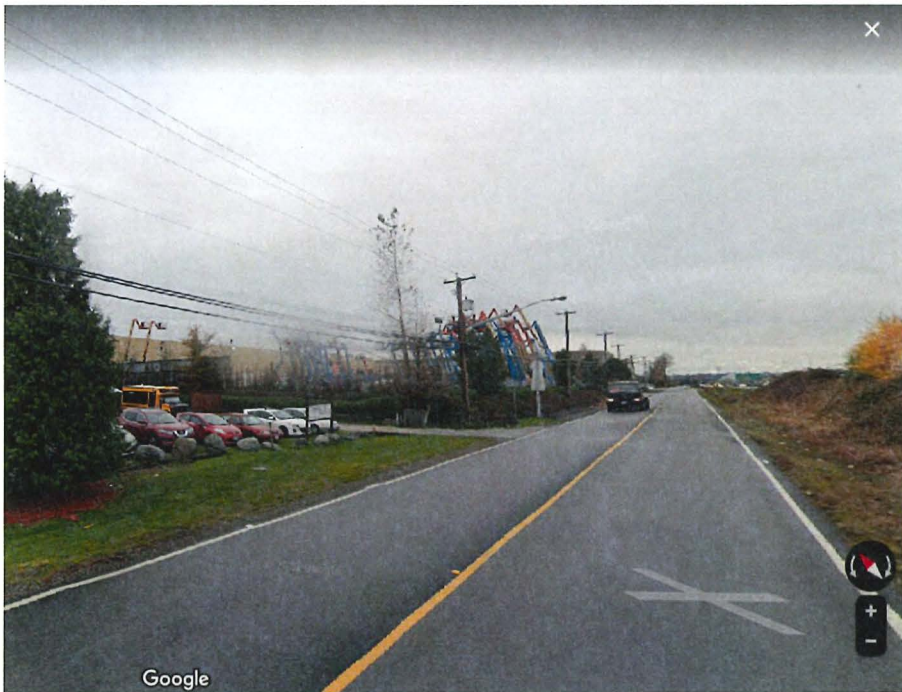
Best regards,

Lawrence Ho

RSAC Member









Best regards,

**Carol Day**

Richmond City Councillor | RITE Richmond  
*"WORKING for the People of Richmond"*

T 604.240.1986

F 604.271.5535

[carol@carolday.net](mailto:carol@carolday.net)



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[www.RITERichmond.com](http://www.RITERichmond.com)



## WB Hwy 91 Onramp @ Westminster Hwy

Regarding Bus Stop #58967 for Westbound Bus #301: Please see the photo and the arrow pointer. **This is the only bus stop for Hamilton passengers to ride WB bus #301 to Richmond city centre.** As noted, there is no bus shelter to protect the awaiting passengers from cross wind and rain, especially in the dark at night, for the WB bus #301.

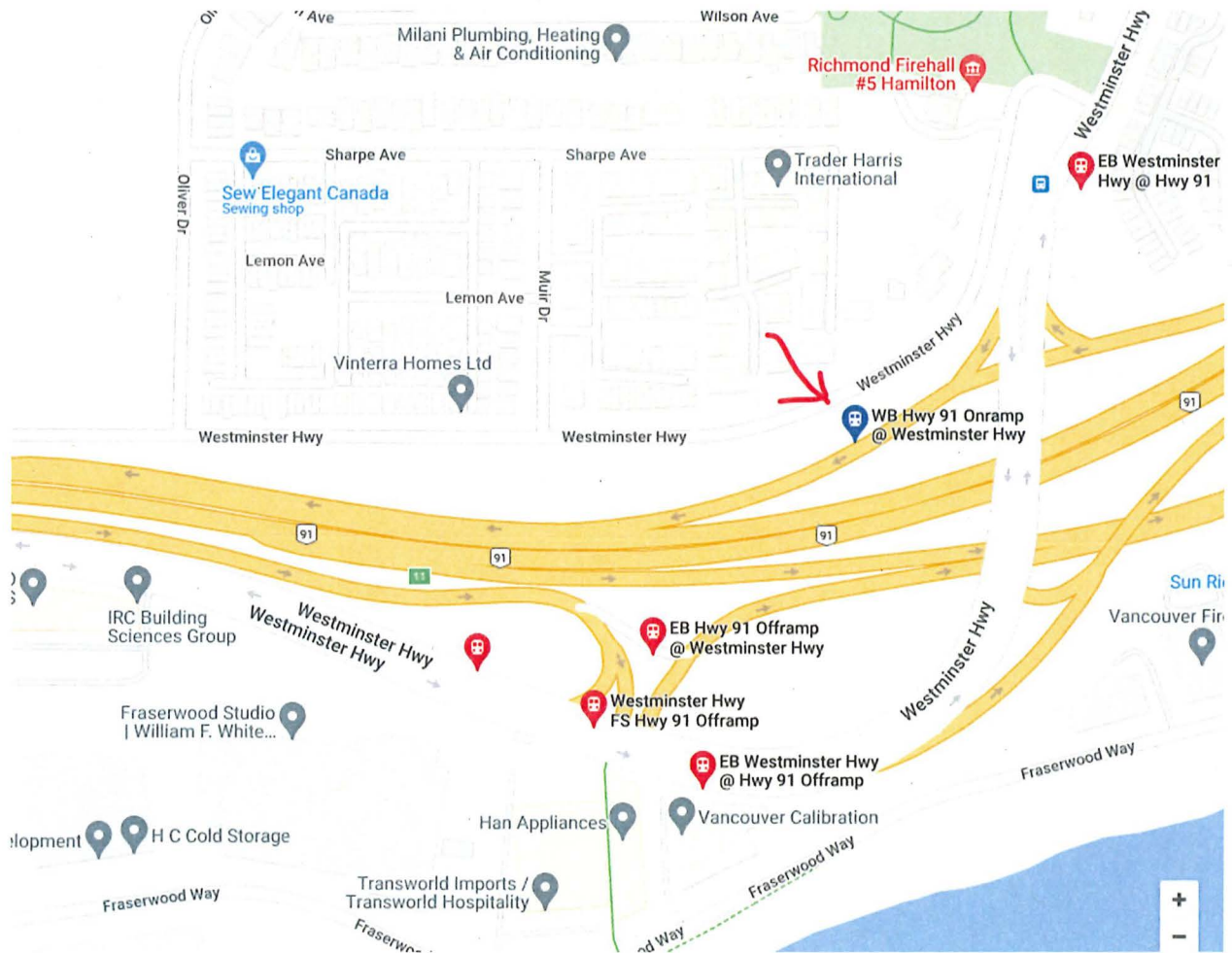
Thank you so much for your attention to this matter!

Best regards,

Lawrence Ho,

RSAC (Richmond Senior Advisory Committee)





**Goddard,Sarah**

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**From:** Lawrence W. Ho <lawrence8ho8@gmail.com>  
**Sent:** January 16, 2023 10:51 PM  
**To:** Goddard,Sarah  
**Cc:** Lawrence W. Ho; Carol Day  
**Subject:** Fwd: FW: Street lights in McLean Park

**City of Richmond Security Warning:** This email was sent from an external source outside the City. Please do not click or open attachments unless you recognize the source of this email and the content is safe.

**Hello Sarah,**

**Could you please make me a color copy of this email, including all the drawings and maps of illustrations, and distribute a copy to each of the Safety Committee members? My printer is acting up so I can not print properly. Thank you so much for doing this. See you at 4 PM.  
Much appreciated!**

**Best regards,  
Lawrence Ho**

----- Forwarded message -----

**From:** <[lawrence8ho8@gmail.com](mailto:lawrence8ho8@gmail.com)>  
**Date:** Sat, Dec 17, 2022 at 2:27 PM  
**Subject:** FW: Street lights in McLean Park  
**To:** Lawrence W. Ho <[lawrence8ho8@gmail.com](mailto:lawrence8ho8@gmail.com)>

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**From:** Lawrence (Larry) Ho <[lho@shaw.ca](mailto:lho@shaw.ca)>  
**Sent:** August 21, 2018 12:29 AM  
**To:** 'Esko, Jamie' <[JEsko@richmond.ca](mailto:JEsko@richmond.ca)>  
**Cc:** 'de Crom,Ted' <[TDeCrom@richmond.ca](mailto:TDeCrom@richmond.ca)>; 'Lusk,Serena' <[slusk@richmond.ca](mailto:slusk@richmond.ca)>  
**Subject:** RE: Street lights in McLean Park

**Re: Street lights in south McLean Park**

Dear Mr. Esko,



Thank you for your swift response.

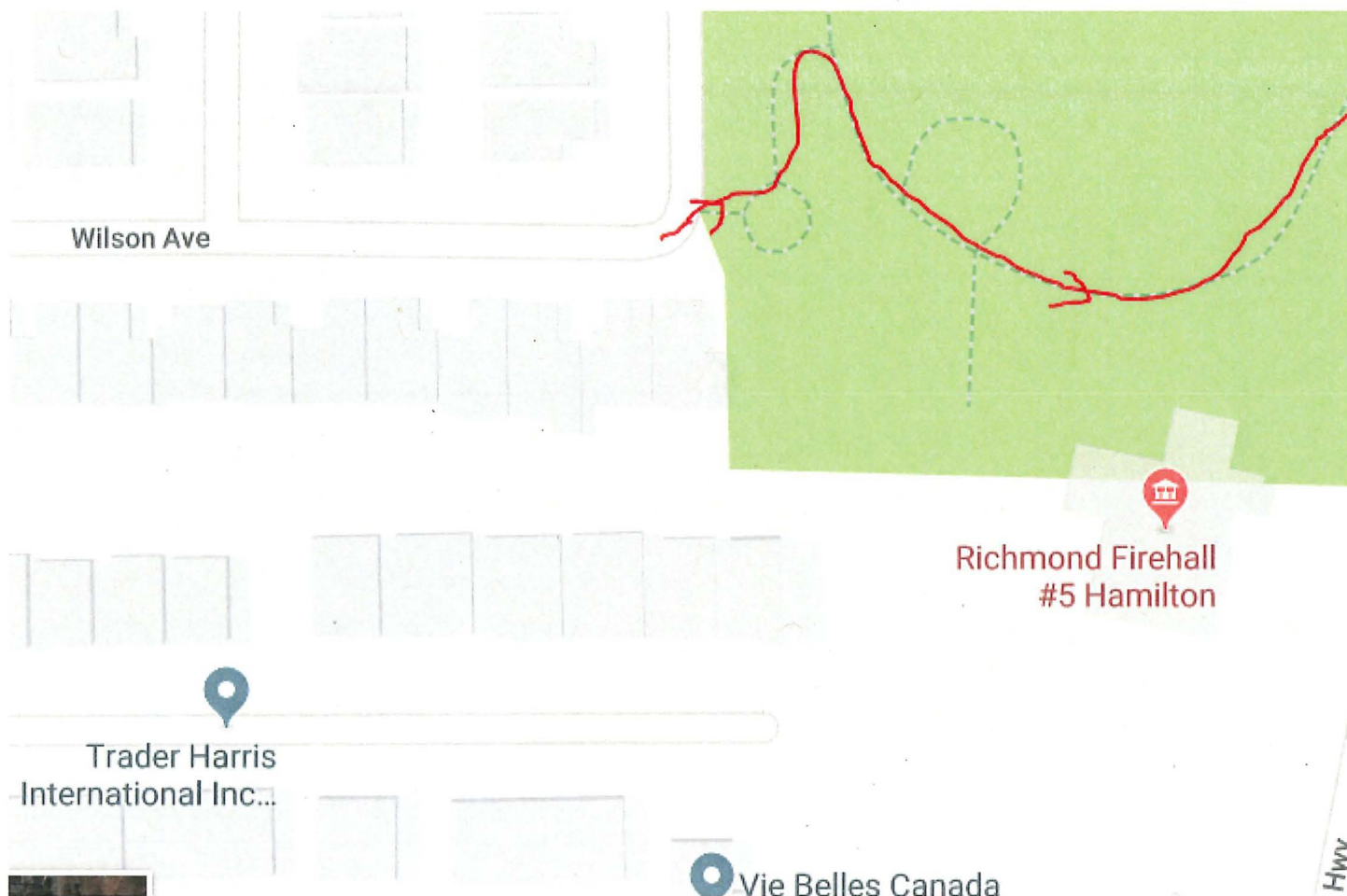
I would like to see that the south McLean Park also be designated as an exception like Minoru Park. The very reason is that so many of us living on the west side of Hamilton take the transit regularly. For us to walk along the lit street of Wilson Ave (north bound) in order to catch the bus at the intersection of Westminster Hwy and McLean Ave, instead of walking our usual walkways (as noted in my drawing below) in the dark rainy mornings and at night time is too long a walk to endure, especially for the elderly and physically disabled. **By crossing the park using the walkway (marked in red with arrows), we may walk safely back and forth to the bus stops #56922 and #56904 respectively, provided that the walkway is well lit.** On the other hand, lit walkways on the **north** side of the Mclean Park may not be necessary at all, as residents there can walk on the lit Mclean Ave to reach their bus stops at the intersection of Westminster Hwy and McLean Ave.

In summary, even several street lights installed in the strategic locations will make a huge difference for walk safety and visibility, especially during the dark morning and night time in the winter, before work/school and after work/school. In the winter time, the walkway can be quite slippery due to the accumulation of snow and black ice. Hence, visibility is even more important for safety. Such safety factor is even more of consideration for those pedestrians with physical disability. If you take a walk there yourself in total darkness, you will know exactly what the situation is like.

**Thank you so much again for your consideration and your review of the situation to have lit walkway for this important portal of access to the transit stops on Westminster Hwy.** On behalf of the Hamilton residents in these areas, I would like to express our utmost appreciation for your kind effort.

Sincerely yours,

Dr. Lawrence (Larry) Ho



**From:** Esko, Jamie <[JEsko@richmond.ca](mailto:JEsko@richmond.ca)>  
**Sent:** August 20, 2018 8:50 AM  
**To:** '[lho@shaw.ca](mailto:lho@shaw.ca)' <[lho@shaw.ca](mailto:lho@shaw.ca)>  
**Cc:** de Crom, Ted <[TDeCrom@richmond.ca](mailto:TDeCrom@richmond.ca)>; Lusk, Serena <[slusk@richmond.ca](mailto:slusk@richmond.ca)>  
**Subject:** RE: Street lights in McLean Park

Dear Mr. Ho,

Thank-you for your email and your observations about McLean Park. We will take your request into consideration and review the situation to see if a lit walkway is advisable in this situation. We generally encourage people to use lit streets at night for safety reasons and since the parks are closed after dark. Minoru Park is an exception since there are so many facilities in the park that are open after dark and there are so many people crossing the park as a result.

If you have further questions, please feel free to contact me.

**Jamie Esko | Manager Parks Planning Design & Construction**

Community Services | City of Richmond

5599 Lynas Lane

Richmond BC V7C 5B2

P|604-233-3341

E| [jesko@richmond.ca](mailto:jesko@richmond.ca)

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**From:** Lawrence (Larry) Ho [<mailto:lho@shaw.ca>]

**Sent:** Tuesday, 14 August 2018 00:08

**To:** de Crom, Ted; Lusk, Serena

**Cc:** 'Lawrence (Larry) Ho'

**Subject:** Street lights in McLean Park

**Importance:** High

**Re: Street lights in McLean Park**

Dear Ted and Serena,

Please see the letter that was sent from the office of our MP, Joe Peschisolido, regarding the installation of street lights for the McLean Park. I was asked to contact the City of Richmond as street lamps are under the City's jurisdiction. Your early response to my request is much appreciated.

Thank you so much.

Best regards,



Lawrence (Larry) Ho, B.S. DDS

(Retired)

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**From:** [Joe.Peschisolido.C1B@parl.gc.ca](mailto:Joe.Peschisolido.C1B@parl.gc.ca) <[Joe.Peschisolido.C1B@parl.gc.ca](mailto:Joe.Peschisolido.C1B@parl.gc.ca)>

**Sent:** August 13, 2018 12:26 PM

**To:** [lho@shaw.ca](mailto:lho@shaw.ca)

**Subject:** RE: Hello Mr. Peschisolido!

Dear Mr. Ho,

Thank you for contacting our office.

Unfortunately, street lamps are under the Municipal jurisdiction and our office is unable to assist with this matter.

I suggest you contact the City of Richmond to see how to proceed with this issue.

Their contact information is available here:

<https://www.richmond.ca/contact.htm>

Thank you,

Olivia

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**From:** Lawrence (Larry) Ho [<mailto:lho@shaw.ca>]

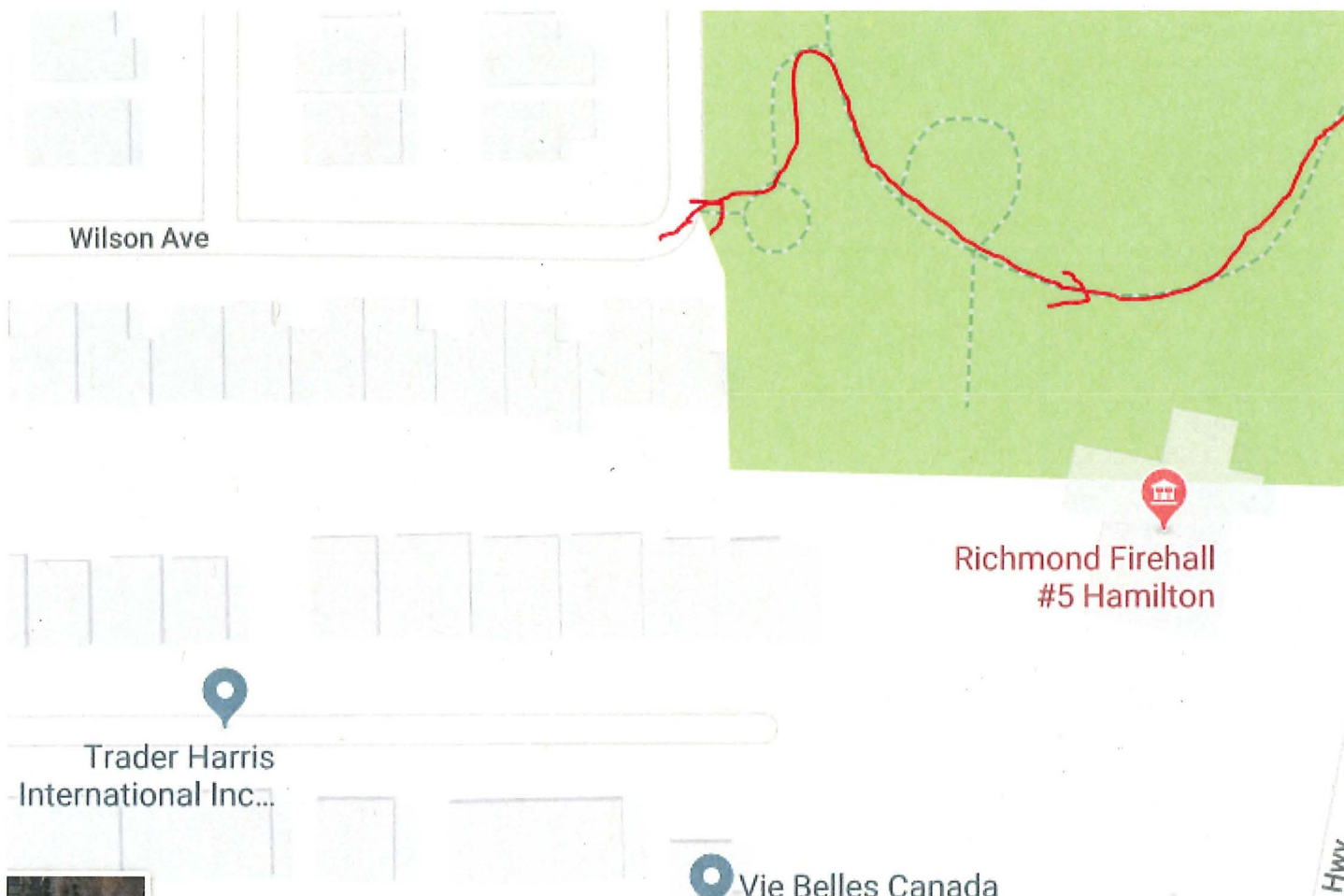
**Sent:** August 10, 2018 11:15 PM

**To:** Peschisolido, Joe - M.P.

**Cc:** 'Lawrence (Larry) Ho'

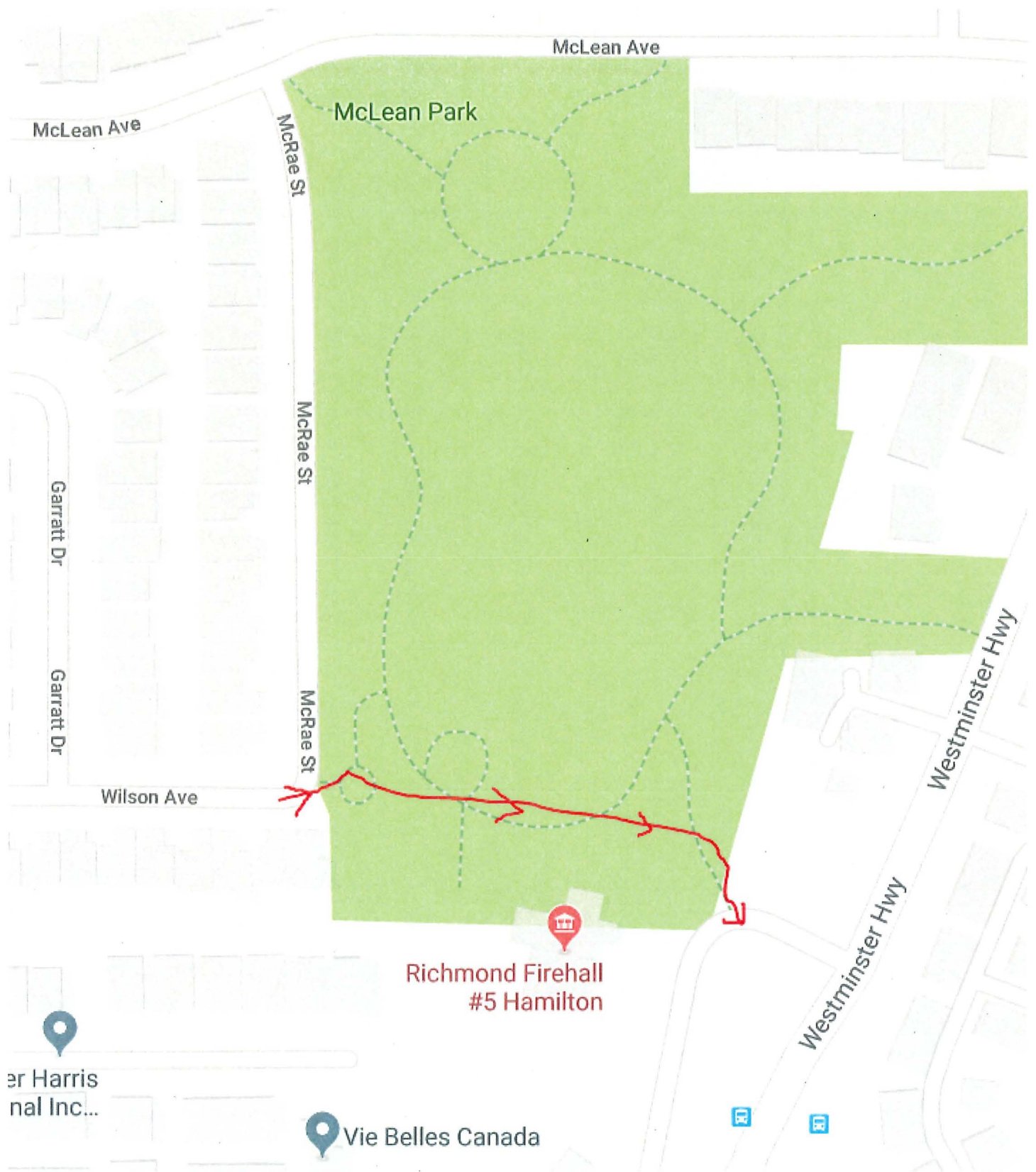
**Subject:** Hello Mr. Peschisolido!  
**Importance:** High

## WALKING ON THE DESIGNATED PATHS FROM WILSON AVE TO WESTMINSTER HWY BY THE FIREHALL:



## WALKING ON THE PATHS AND CROSSING THE LAWN IN THE WINTER TIME:





5605 Wilson court

Richmond, BC V6V2P1

Home: 778-397-3288, Cell: 778-903-3299

**Re: Street lights in the McLean Park**

Dear Mr. Peschisolido,

How are you? I hope all is well with you and your family and you are having a good summer. It was our pleasure for me and my wife to meet you again at the Canada Berries Winery function while we were there shopping for some blue berries.

Further to my discussion with you about installing some street lights for the McLean Park, please see the above pathways of concern as marked in **RED**. I would like to make the following suggestions:

1). As you know, there are plenty of folks in our community using the pathways back and forth from Wilson Ave to the #410 bus stops located on Westminster Highway. There has been no street lights installed hence at night time the pathways are dark, especially during the winter time. Proper illumination of the pathways would help for walk safety and to deter any criminals from harming the pedestrians by taking advantage of total darkness.

2). I have noticed that there have been street lamps installed in the Minoru Park with motion sensors to brighten up from dim setting to very bright setting instantaneously as pedestrians are approaching the pathways, just to conserve power. They seem to work quite well for both illumination and safety. I thought this might be a good idea to have similar kind of lighting installed in these areas.

3). There are also solar-powered street lights in the market that require no electrical wiring to energize the light fixtures. They can be installed in just about any location to save the costs of installation of the underground wiring to energize the street lamps. This might be an alternative solution, if they are feasible for long term use.

I sincerely hope that some street lights will be installed well before the next winter season (when the daylight becomes much shorter) in order to alert any pedestrians for any path hazard such as snow and black ice. The extra safety provided by well lighted pathways will be a bonus, of course, for crime prevention.

Thank you so very much for your kind attention to my request!

Best regards,

Dr. Lawrence (Larry) Ho

(retired)



# City of Richmond



## Report to Committee

**To:** Community Safety Committee **Date:** January 10, 2023  
**From:** Cecilia Achiam **File:** 09-5375-09/2023-Vol-01  
General Manager, Community Safety  
**Re:** **Animal Protection Services Monthly Activity Report – December 2022 and Year in Review**

### Staff Recommendation

That the staff report titled “Animal Protection Services Monthly Activity Report – December 2022 and Year in Review”, dated January 10, 2023, from the General Manager, Community Safety, be received for information.

  
Cecilia Achiam  
General Manager, Community Safety  
(604-276-4122)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance	<input checked="" type="checkbox"/>
<b>SENIOR STAFF REPORT REVIEW</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b> 	

## **Staff Report**

### **Origin**

This annual report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

*1.1 Enhance safety services and strategies to meet community needs.*

This report supports Council's Strategic Plan 2018-2022 Strategy #8 An Engaged and Informed Community:

*Ensure that the citizenry of Richmond is well-informed and engaged about City business and decision-making.*

*8.2 Ensure citizens are well-informed with timely, accurate and easily accessible communication using a variety of methods and tools.*

### **Analysis**

#### **Animal Protection Services 2022 Highlights**

Animal Protection Services department transitioned from the Community Bylaw Parking and Animal Control portfolio, to focus solely on animal protection services under the Community Safety Division. Staff are responsible for the dog licencing program and modernizing animal-related bylaws. Additionally, staff manage the BC SPCA contract for sheltering and enforcement services together with other related bylaws and animal services. Staff continue to work with the BC SPCA to streamline processes for the public to report animal concerns within Richmond.

The City's animal shelter officially re-opened on July 22, 2022, with a ribbon cutting ceremony attended by Mayor and Council, BC SPCA officials and invited guests. A public open house was held on July 23, 2022, which attracted over 400 visitors to tour the new facility and learn about responsible pet ownership.

Throughout 2022, staff continued to work with the BC SPCA to streamline administrative process and to engage the local community by:

- Conducting a review of all off-leash parks within the City to recommend improvements such as the conversion of existing single faucet water fountains to multi-purpose fountains to accommodate park visitors and their dogs.
- Conducting seasonal campaigns and ongoing social media posts to provide information on responsible pet ownership (e.g. rabbits don't make good Easter gifts" campaign, information on the dangers of leaving dogs in a hot car, impact of snow and ice on paws, dangerous dogs education, etc.)



- Working with the BC SPCA to enhance patrol and enforcement at various off-leash parks and schools. Staff have seen a significant reduction of reported incidents at Garry Point Park and MacDonald Beach where enhanced and sustained enforcement have been occurring.
- Partnering with the RCMP and Vancouver Coastal Health to perform wellness checks on vulnerable citizens and provide free emergency boarding for their pets, as needed. Staff also provided pet food and supplies for distribution to citizens experiencing homelessness and established a strong relationship with those individuals and their pets.
- Collaborating with the BC SPCA to assist the province on wildlife management within the City such as amplifying education on their social media channels regarding fledgling season, which dramatically decreased calls for service.

The start of the annual 2022 dog licencing program began in December 2021, with a total of 2,877 dogs being licenced. This figure represents 116 new dog licence applications and 2,761 dog licence renewal applications. The total number of dogs licenced in the 2022 dog licencing season was 7,590 compared to 7,595, which was the total number of dogs licenced in the 2021 annual dog licencing season.

As a result of the annual dog licence canvassing campaign, which began in late April through to October, an increase of violations is displayed in each of the months shown in Figure 1 where violations were issued as a result of bylaw canvassing. Although violations increased during these periods, not all violations resulted in fines (revenue) as the tickets were cancelled if the individual purchased a dog licence within seven days of receiving the ticket.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 2. For the month of December 2022, BC SPCA Officers issued 20 bylaw violation notices, bringing the year-to-date total to 810. In comparison, December 2021 had 853 bylaw violation notices issued for animal regulation and dog licencing offences. Issuance of bylaw violation notices by BC SPCA Officers has decreased by 43 for 2022.

Figure 1: Animal Protection Services Violation Issuance Comparison

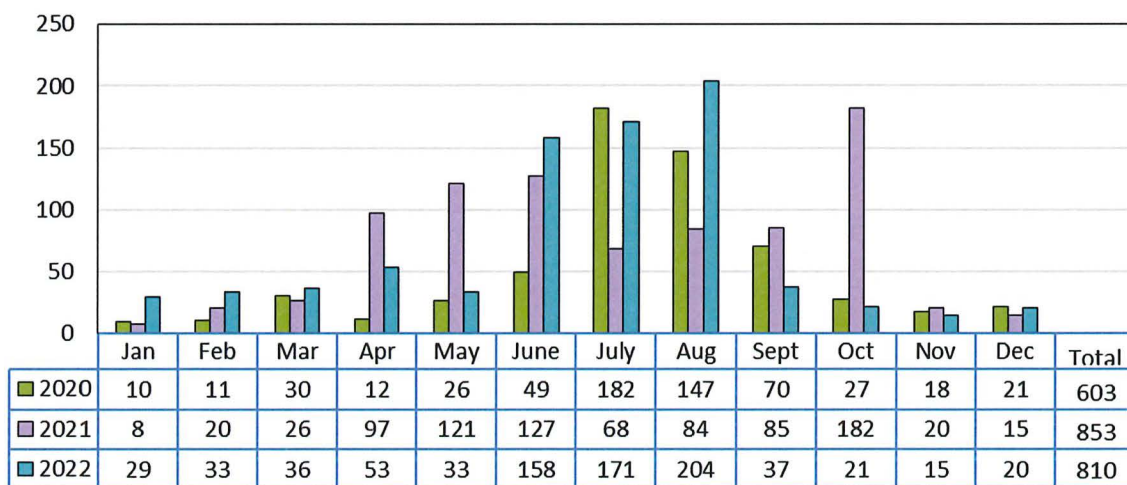
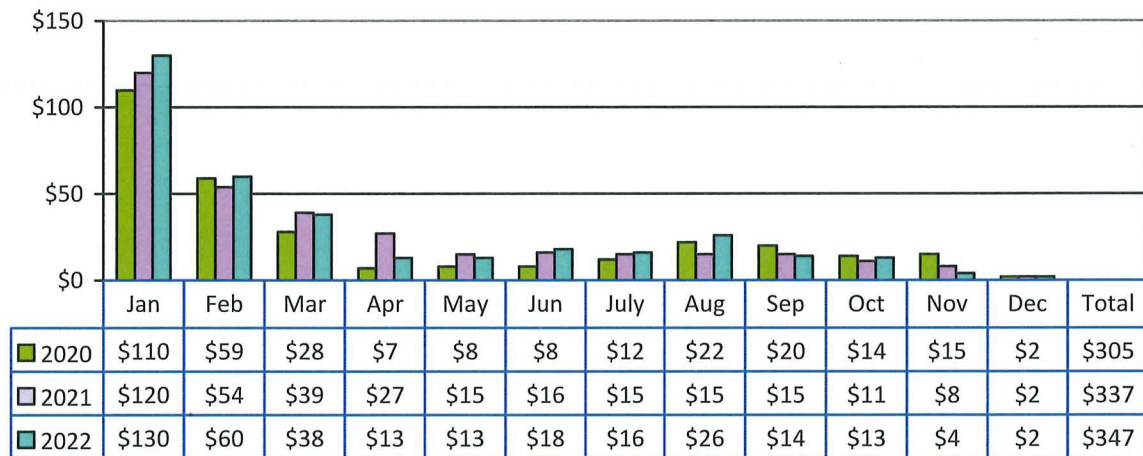


Figure 2: Animal Protection Services Revenue Comparison (000's)



BC SPCA Officers conduct both education outreach and enforcement including licence checks, muzzling requirements, general animal services and dog licencing violations, while continuing to foster a strong relationship within the community.

Figure 3 below, highlights the top five patrolled parks for 2022 based on complaints received. BC SPCA Officers patrolled 34 parks for the month of December, which brings the year-to-date total of parks patrolled by BC SPCA Officers to 484.

Figure 4 below, highlights the top five animal control complaints for 2022. BC SPCA Officers attended 191 calls for service for the month of December, which brings the year-to-date of calls for service attended by BC SPCA Officers to 2,249. In comparison, December 2021 had 1,803 calls for service attended by BC SPCA Officers, thereby resulting in an increase of calls for service by 446 for 2022. Factors in the increase of calls for service can be attributed to the creation of the report a problem email [animalservicesrequest@richmond.ca](mailto:animalservicesrequest@richmond.ca) to address after hours animal services complaints and concerns. It can also be attributed to the onset of Highly Pathogenic Avian Influenza (HPAI) in February 2022. BC SPCA Officers assisted in transporting HPAI infected or deceased birds to the Wildlife Rescue in Burnaby. As of May 2022, there are no active cases of HPAI in the City of Richmond.

Figure 3: Patrolled Parks

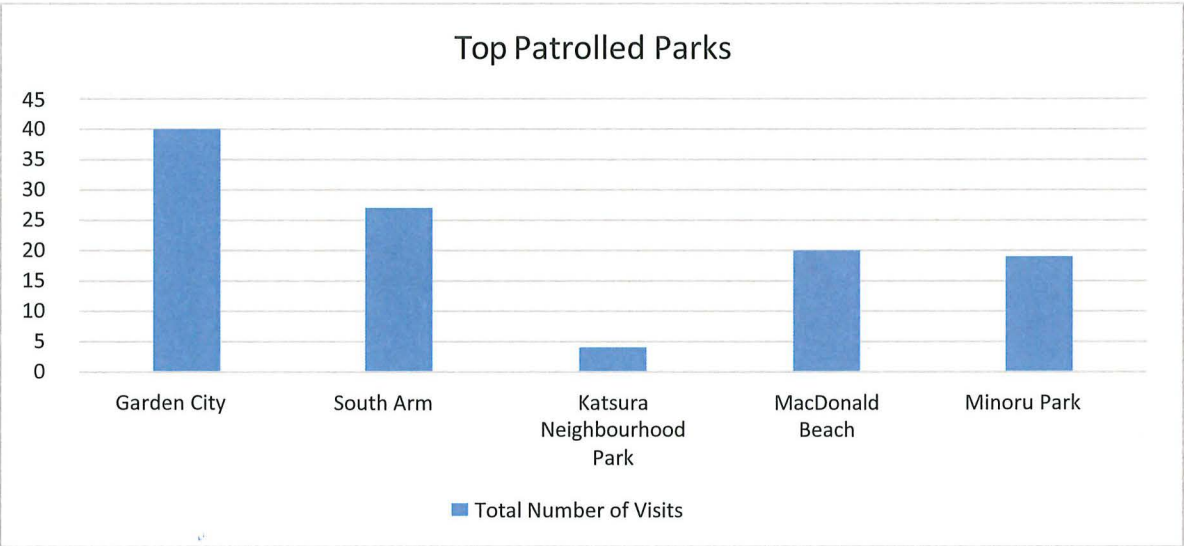
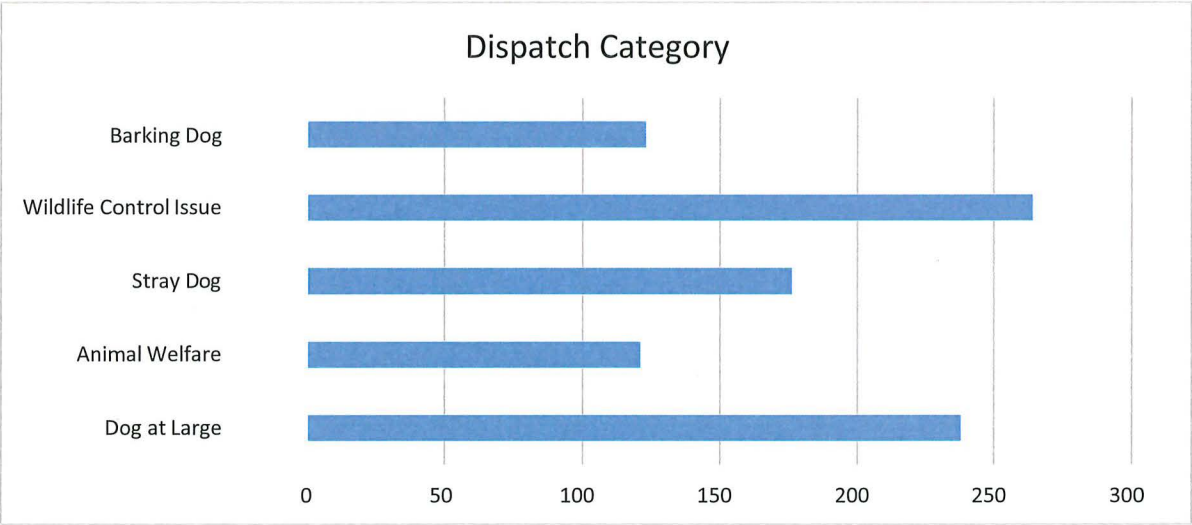


Figure 4: Calls for Service



\*Wildlife: fledgling; injured or sick birds or rabbits

\*Welfare: dogs in hot car; dogs not provided with potable water or outdoor shelter



Animal Protection Services Bylaw Adjudication

The next adjudication session is scheduled for February 22, 2023.

Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Safety division.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Dec 2022	Actual Dec 2022	YTD Budget Dec 2022	YTD Actual Dec 2022
Dog Licences <sup>1</sup>	0	(23,792)	249,100	286,048
Fines	2,251	2,200	10,200	60,760
<b>Total Revenue</b>	<b>2,251</b>	<b>(21,592)</b>	<b>259,300</b>	<b>346,808</b>

Note: Preliminary financial information. Information may change subject to year-end adjustments and audit.

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Dec 2022	YTD Actual Dec 2022
Revenue	259,300	346,808
Expenses	1,394,620	1,430,261
<b>Net Revenue (Expense)</b>	<b>(1,135,320)</b>	<b>(1,083,453)</b>

Note: Preliminary financial information. Information may change subject to year-end adjustments and audit.

<sup>1</sup> 2023 dog licence renewals begin in mid November 2022. Licensing fees received during this period to the end of December 2022 are deferred to the following year.

January 10, 2023

- 7 -

### **Financial Impact**

None.

### **Conclusion**

This report provides a summary of annual enforcement and educational activity for 2022, including revenue and expenses.

A handwritten signature in black ink, appearing to read 'Susan Lloyd', with a horizontal line extending to the right.

Susan Lloyd  
Manager, Animal Protection Services and Contract Administration  
(604-247-4467)



# City of Richmond

## Report to Committee

**To:** Community Safety Committee  
**From:** Mark Corrado  
Director, Community Bylaws & Licencing  
**Date:** January 23, 2023  
**File:** 12-8375-03/2023-Vol  
01  
**Re:** Business Licence Activity Report – 2022 Year in Review

### Staff Recommendation

That the staff report titled “Business Licence Activity Report – 2022 Year in Review”, dated January 23, 2023, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado  
Director, Community Bylaws & Licencing  
(604-204-8673)

REPORT CONCURRENCE		
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>	<b>CONCURRENCE OF GENERAL MANAGER</b>
Economic Development Finance Department	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<b>SENIOR STAFF REPORT REVIEW</b>	<b>INITIALS:</b> 	<b>APPROVED BY CAO</b> 

## Staff Report

### Origin

This report provides a summary of business licence activity in 2022 along with a fourth quarter update of activities in the City of Richmond.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

This report supports Council's Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

*Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.*

### Analysis

#### Business Licence Revenue

The total preliminary business licence revenue collected by the end of the fourth quarter in 2022 was \$4,162,709, which is comparable to the prior year's total revenue generated (Table 1). Business Licence revenue can be seen as one of multiple indicators of overall economic health in Richmond.

Table 1: Business Licence Revenue

	2019	2020	2021	2022*
Revenue	\$ 4,171,813	\$ 4,161,591	\$ 4,162,514	\$ 4,162,709

\*Preliminary financial information. Information may change subject to year-end adjustment and audit.

#### Application Processing

The licensing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process is monitored to ensure that it is both timely and thorough. Staff use the following measures of performance:

- Valid Licences – this is the number of businesses with valid licences.
- Expired Licences – this is the number of businesses who have not paid to renew their licence from a previous year. Staff follow up with these businesses to confirm if they have either closed or just have not paid their invoice.
- Suspended/Pending Applications – these are businesses that have applied for a new licence or for changes to an existing licence and are waiting for a review of their application. Staff work to keep this number as low as possible by prioritizing these applications.
- Total Licences – this is the total number of all licences that are either valid, expired (and being checked) or under application review.

The statistics shown in Table 2 are measured quarterly as the numbers fluctuate throughout the year due to a variety of factors (new applications arrive daily, businesses close down and premises alterations are requested) and are not annual totals.

Table 2: Number and Status of Business Licences

	<b>2021 Q1</b>	<b>2021 Q2</b>	<b>2021 Q3</b>	<b>2021 Q4</b>	<b>2022 Q1</b>	<b>2022 Q2</b>	<b>2022 Q3</b>	<b>2022 Q4</b>
Valid Licences	13,341	13,586	13,558	13,792	13,662	13,848	13,340	13,574
Expired Licences	1,318	962	967	812	1,034	1,313	2,281	2,139
Suspended/Pending Applications	457	468	583	486	741	685	771	575
Total Licences	15,116	15,016	15,108	15,090	15,437	15,846	16,392	16,288

In the fourth quarter, total licences increased from 2021 to 2022. While total valid licences increased slightly over 2021, it is anticipated that this number could rise in 2023 as staff verify the status of expired licences and properly re-classify these licences.

Table 3: New Business Licences Issued - YTD

	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Total Issued	1,851	1,270	1,432	1,671

The number of new business licences issued 2022 has increased by 17 per cent compared to last year. This is a positive indicator of economic health, given inflationary pressures and other economic challenges faced by new business operators.

#### Business Licence Enforcement

Revenue from tickets issued for contraventions of the Business Licence Bylaw No. 7360 is outlined in Table 4. A total of 107 tickets were issued by staff in 2022. Businesses continuing to operate without a valid licence are first given a warning and the steps needed to come into compliance. Should a follow-up inspection find the business not in compliance, a bylaw violation notice is issued. Tickets can be disputed via the adjudication process and pending the adjudicators ruling, the revenue captured may change.

Table 4: Business Licence Enforcement Revenue

	<b>2021</b>	<b>2022*</b>
Revenue from Tickets	\$ 16,575	\$ 15,700

\*Preliminary financial information. Information may change subject to year-end adjustments and audit

### Illegal Ride-Hailing Enforcement

Throughout 2022, at the request of the Passenger Transportation Branch, the City, along with Richmond RCMP and Transit Police, conducted eight joint-operations targeting illegal ride-hailing services, with 23 drivers caught operating without the correct licences or permits. The outcome of these joint operations are highlighted in tables 5 and 6

Table 5: 2022 Total Fines Issued

<b>Agency</b>	<b>YTD Fines</b>
Passenger Transportation Branch	\$ 51,405
City of Richmond	\$ 11,000*
<b>Total</b>	<b>\$ 62,405</b>

\* Preliminary financial information subject to year-end adjustments and audit and pending adjudication determination.

Table 6: 2022 Tickets Issued

<b>Agency</b>	<b>YTD Tickets</b>
Passenger Transportation Branch	85
City of Richmond	24
<b>Total</b>	<b>109</b>

Staff will continue to work with the Passenger Transportation Branch on a joint-operational basis and will continue to advocate for the Province to release comprehensive ride-hailing enforcement statistics.

### **Financial Impact**

None.

### **Conclusion**

This report provides an update to the Community Safety Committee on 2022 revenue and activity in the Business Licences department. Yearly revenue increased marginally but is in line with the prior year's total revenue. The increase in new licences is a positive indicator of overall economic health, given the challenging business climate. A primary focus of staff in 2023 will be the processing of applications, addressing the number of expired licences and determining their appropriate status.



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Mark Corrado  
Director, Community Bylaws & Licencing  
(604-204-8673)



# City of Richmond

## Report to Committee

**To:** Community Safety Committee  
**From:** Mark Corrado  
Director, Community Bylaws & Licencing  
**Date:** January 23, 2023  
**File:** 12-8375-02/2023-Vol  
01  
**Re:** Property Use and Parking Enforcement Activity Report – 2022 Year in Review

### Staff Recommendation

That the staff report titled "Property Use and Parking Enforcement Activity Report – 2022 Year in Review", dated January 23, 2023, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado  
Director, Community Bylaws & Licencing  
(604-204-8673)

REPORT CONCURRENCE		
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>	<b>CONCURRENCE OF GENERAL MANAGER</b>
Finance Department Engineering	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<b>SENIOR STAFF REPORT REVIEW</b>	<b>INITIALS:</b> 	<b>APPROVED BY CAO</b> 



## Staff Report

### Origin

This annual review report for Property Use and Parking Enforcement of Community Bylaws provides information and statistics on the calls for service and bylaw enforcement actions regarding land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement. This report provides a summary of trends recorded in 2022.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

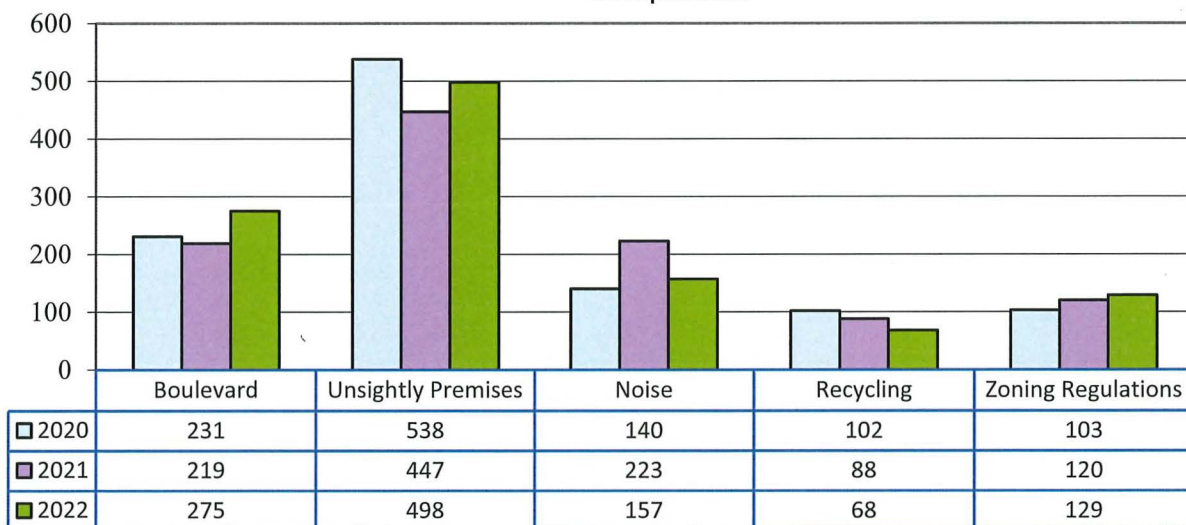
*1.1 Enhance safety services and strategies to meet community needs.*

### Analysis

#### Property Use Calls for Service

Figure 1 highlights the top five most common calls for service received by staff to follow up and investigate. These five categories represent 70 per cent of the 1,623 property use calls for service generated in 2022.

Figure 1: Property Use Calls For Service - December Year-To-Date Comparison



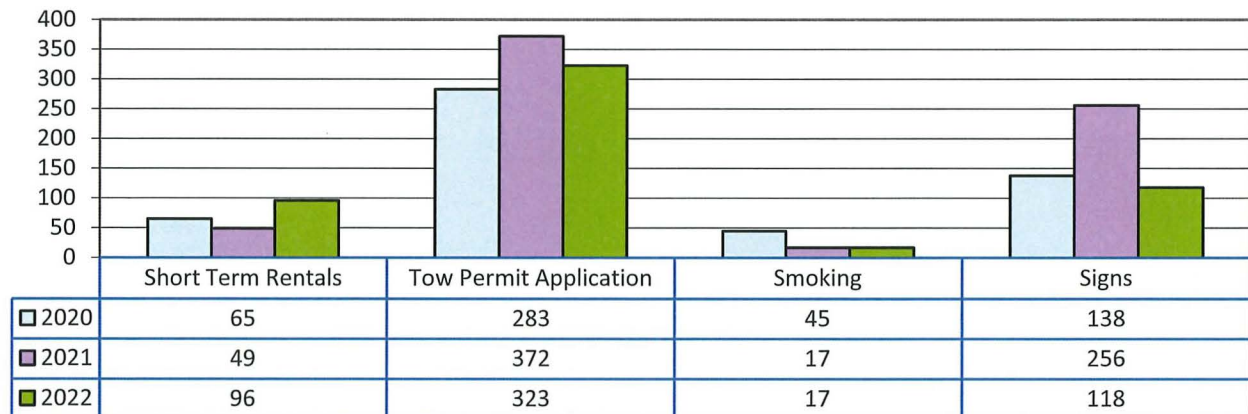
Staff seek to obtain compliance through proactive education, voluntary compliance or, when required, formal legal proceedings. In 2022, calls related to boulevard maintenance and unsightly premises were up slightly, but were not indicative of an overall trend. Calls relating to unsightly premises often follow a seasonal trend due to vegetation growth. Noise related calls decreased in 2022, due to a decrease in complaints regarding construction occurring outside permitted hours. Zoning related calls were slightly driven by files regarding businesses operating contrary to land zoning.



### Other Community Bylaws Calls for Service

Figure 2 shows other Calls for Service, which are closely related to Property Use matters.

Figure 2: Other Calls For Service - December Year-To-Date Comparison



Short-term rental related calls trended upward in 2022, notably after the removal of the ArriveCan app requirement on October 1, 2022. Two dedicated bylaw staff have been hired to respond to short-term rental calls and their efforts are reflected in Table 1. The drop in signage related calls can be primarily attributed to fewer calls regarding real estate signage.

### Complex Files and Major Calls for Service

In 2022, there was an increasing trend in resource-intensive complex files and major calls for service as shown in Table 1 below.

Table 1: 2022 Major Calls for Service vs 3 year average

Call Type	Total Calls	Increase from Average
Homeless Encampments	61	+ 20%
Short-Term Rental Violations	96	+ 37%
Noise Violations	157	+ 6%
Ride Hailing Investigations*	8	+122%

\*Ride-hailing investigations are an emerging area of joint jurisdictional enforcement

The above files relating to homeless encampments are complex, time consuming, and involve the need for a risk assessment. Multiple agencies and City departments are also involved in these files that can range from individual or temporary encampments to large-scale and entrenched encampments. Given the potential for safety-related issues, multiple staff must be dispatched to these calls. An increased number of these encampments are situated on Provincial or Federal government land adding to the jurisdictional and legal complexities of these files.

Files relating to short-term rentals require surveillance, open source searches and multiple investigative procedures to verify if a violation has occurred. This types of files can stretch over multiple weeks and require a high level of due diligence.

Noise violations often require City staff to acoustically sample and analyze noise levels in accordance with industry standards that can be defended in court. This involves coordination between City staff and a complainant or affected persons(s) to establish nominal noise levels and attend to the site at a time when noise is expected.

Ride-hailing investigations involve multiple City staff and a minimum of two law enforcement agencies. Extensive operational planning is undertaken to ensure the safety of staff and bystanders. Given the high amount of fines involved and potential criminal code issues, staff have increasingly had to provide testimony in court when charges and fines are challenged. Working with law enforcement partners, 23 drivers were intercepted and ticketed, with two apprehensions, in 2022.

Further challenging staff is the downloading of enforcement responsibilities from senior levels of government, such as the upcoming decriminalisation of 2.5 grams of hard drugs (such as cocaine, heroin, fentanyl, ecstasy/MDMA, methamphetamine etc.) starting in 2023. It is anticipated that changes such as these may result in increased calls for municipal response and require new staff engagement and safety procedures.

In addition to addiction related issues, mental health issues are also readily apparent when attending calls for service when persons who are the subject of a complaint are experiencing emotional distress or are living in a vulnerable condition. Staff frequently work closely with the RCMP's Fox-80 Mental Health Unit and Vulnerable Persons Unit on these types of files.

To support addressing multidimensional and often complex calls for service, the Community Bylaws and Licencing department chairs the Joint Operations Team (JOT), which is a multi-stakeholder committee of internal and external partners that work to address matters requiring the involvement of two or more agencies.

### Grease

During the month of December, staff undertook 44 grease-trap inspections. A year-to-date total of 901 inspections have been conducted and three warnings have been issued. The number of inspections is similar to the 1,092 grease inspections that occurred in 2021.

### Soil Activity

In December, staff conducted 17 site inspections. In December, snowfall events impacted the ability of staff to attend some sites.

Stop Work/Removal Orders issued for the following property:

- 8511 No. 6 Road
- 10060 No. 5 Road

There are 25 soil deposit proposals under various stages of the application process. Staff are monitoring 10 approved sites and are currently addressing 33 properties that are considered non-compliant.

The past year was the first full year with the adoption of Soil Deposit and Removal Bylaw No. 10200. This bylaw strengthened the pre-existing regulatory framework related to soil movement in the City and increased fees and penalties. In 2023, a Council approved temporary full-time Soil Bylaw Officer position will be posted. Annually, statistics are highlighted in Tables 2 and 3.

Table 2: Regulation of Soil Deposit/Removal – 2022 Permits

Applications and Permit Activity	Annual Total
Soil Deposit/Removal Applications Received	18
Permits Issued	10

Table 3: Soil Bylaw Enforcement for 2022

Enforcement Activity	Annual Total
Non-Compliant Properties brought into Compliance	27
Number of Tickets Issued	60
Number of Stop Work Orders Issued	15
Number of Removal Orders Issued	33
Number of Warnings Issued	10
Number of Complaints Received	41

#### Parking Enforcement

For the month of December 2022, staff proactively patrolled for stopping and parking infractions while continuing to monitor assigned files. Staff received 292 Calls for Service for parking related matters, a 72 per cent increase from the same period in 2021 (170 Calls for Service). Parking revenue and ticket issuance comparisons are listed in Figures 3 and 4 below.

Figure 3: Parking Enforcement Revenue Comparison (000's)

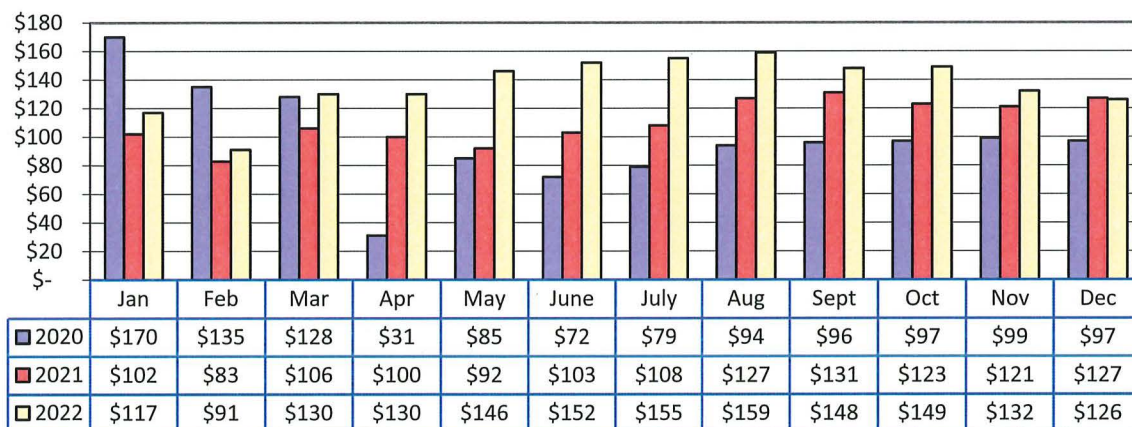
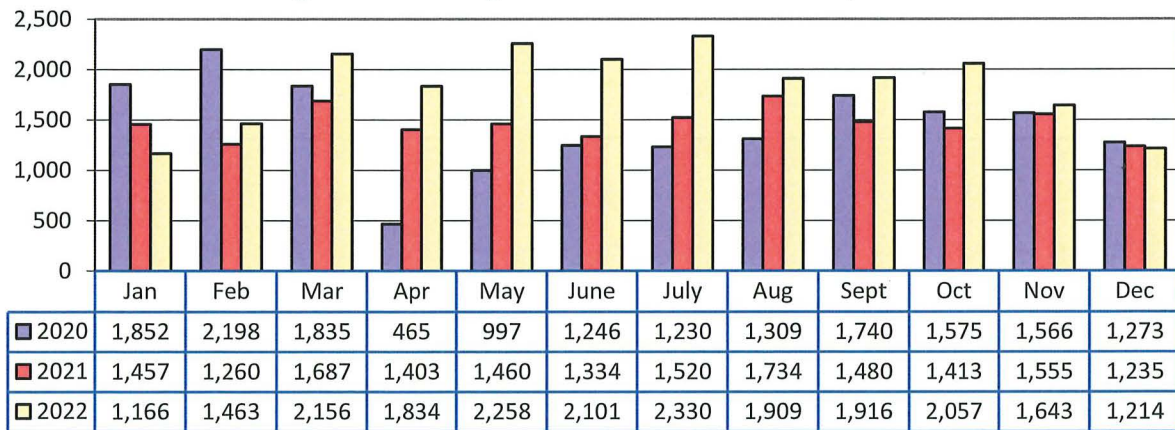




Figure 4: Parking Violations Issuance Comparison



When contrasted with 2021, annual parking revenue has increased 24 per cent, with a 26 per cent increase in parking violation issuance. This is as a result of greater enforcement driven by “hot spot” analysis, filling of vacancies, as well as an increase in monthly meter activity and parking permit issuance. The annual figures from the past three years are highlighted in Table 4.

Table 4: Parking Enforcement Activity – Annual Figures

Year	Parking Violations	Parking Enforcement Revenue (000's)
2020	17,286	1,183
2021	17,538	1,323
2022	22,047	1,635

### Ticketing

Bylaw ticket issuance by Offence type for the month of December and year to date are highlighted in Table 5 below.

Table 5: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)	December	YTD
Short-Term Rental Offences	19	29
Soil Deposit and Removal Offences	0	60
Watercourse Protection Offences	0	0
Unightly Premises Offences	0	20
Noise Offences	0	5
Grease Trap Offences	0	0
Solid Waste and Recycling Offences	0	0
Sign Offences	0	12
Watering Offences	0	0
<b>Totals</b>	<b>19</b>	<b>126</b>

Staff take a tiered approach to the enforcement of City bylaws when working with the community. Education and an opportunity to come into voluntary compliance is provided and often resolves the matter. Ticket issuance and other enforcement actions is reserved for files where there is a history of offences, or deadlines to come into compliance have lapsed. As reflected in Table 5, a total of 126 tickets were issued in 2022. This is up 35 percent from the 2021 total of 93. In 2022, there was an increase in Short-Term Rental offences, driven by travel activities and an increase of Soil related offences. The increase in Soil tickets is driven primarily by one property and staff are evaluating additional enforcement options.

#### Bylaw Prosecutions

No new bylaw charges were sworn in 2022. Working with external council, staff are addressing outstanding files from 2021. It is anticipated these cases will be resolved in 2023.

#### Bylaw Adjudication

In 2022, four adjudication sessions were held. Within Community Bylaws and Licencing, a total of 27 tickets were disputed with 2 being dismissed. Table 6 below summarizes each section's results. As part of the adjudication process, staff are required to provide an evidence summary for a ticket issuance. The low number of dismissed tickets reflects the level of due-diligence staff take when issuing a violation ticket.

The next adjudication session is scheduled for February 22, 2023.

Table 6: Adjudication Summary - 2022

Section	Disputed Tickets	Dismissed Tickets
<b>Parking Enforcement</b>	22	2
<b>Business Licence</b>	4	0
<b>Soil</b>	1	0

#### Revenue and Expenses

Revenue in Property Use is primarily derived from permits, tickets and court fines related to bylaw prosecutions. The actual amount collected each month can vary depending on the timing of court rulings and ticket payments. The decline in revenue generated from newspaper box permits is the result of a more general shift away from print media. As a result, only a handful of news outlets still choose to use newspaper boxes. These results are shown in Table 7.



Table 7: Property Use Revenue by Source

Program Revenue	Budget Dec 2022	Actual Dec 2022*	YTD Budget Dec 2022	YTD Actual Dec 2022*
False Alarm	4,633	896	55,600	16,991
Towing Permits	68	579	16,300	20,623
Newspaper Box Permits	1,263	0	28,376	6,814
Bylaw Soil Permit, Fines and Fees	7,474	800	229,024	125,678
<b>Total Revenue</b>	<b>13,438</b>	<b>2,275</b>	<b>329,300</b>	<b>170,106</b>

\* Preliminary financial information. Information may change subject to year-end adjustments and audit.

Parking enforcement generates much of its revenue from meters, permits and fines. The remainder of the revenue is generated from filming and receivable income. Table 8 outlines individual revenue types. Table 9 outlines the net revenue and expenses for both Property Use and Parking.

Table 8: Parking Revenue by Source

Program Revenue	Budget Dec 2022	Actual Dec 2022*	YTD Budget Dec 2022	YTD Actual Dec 2022*
Contract Revenue <sup>1</sup>	5,219	5,000	60,000	60,000
Filming Revenue	0	2,367	0	42,221
Parking Revenue <sup>2</sup>	177,967	126,435	2,045,800	1,634,693
Receivable Income <sup>3</sup>	8,699	0	100,000	31,590
Expense Recovery	0	0	0	1,470
<b>Total Revenue</b>	<b>191,885</b>	<b>133,802</b>	<b>2,205,800</b>	<b>1,769,974</b>

\* Preliminary financial information. Information may change subject to year-end adjustments and audit.

Table 9: Property Use and Parking Revenue and Expenses

		YTD Budget December 2022	YTD Actual December 2022*
<b>Property Use</b>	Revenue	329,300	170,106
	Expenses	1,494,355	943,407
	<b>Net Revenue (Expense)</b>	<b>(1,165,055)</b>	<b>(773,301)</b>
<b>Parking</b>	Revenue	2,205,800	1,769,974
	Expenses	1,554,431	1,362,002
	<b>Net Revenue (Expense)</b>	<b>651,369</b>	<b>407,972</b>

\* Preliminary financial information. Information may change subject to year-end adjustments and audit.

<sup>1</sup> City Towing Contract with Rusty's towing

<sup>2</sup> Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

<sup>3</sup> Receivable Income consists of Night Market Recoveries

In 2022, net revenue was lower than budgeted, driven primarily by staffing vacancies. When contrasted with 2021 data, parking revenue has increased. Contributing to these changes are increased business activity, seasonal driving habits and deployment of staff using data driven analytics.

**Financial Impact**

None.

**Conclusion**

Staff administer and enforce a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, and noise, parking permit issuance and enforcement. This report provides a summary of activity in 2022, including revenue and expenses.



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Mark Corrado  
Director, Community Bylaws and Licencing  
(604-204-8673)



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** January 12, 2023

**From:** Jim Wishlove  
Fire Chief

**File:** 99-Fire Rescue/2023-  
Vol 01




**Re:** Richmond Fire-Rescue Monthly Activity Report – December 2022 and Year in Review

### Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – December 2022 and Year in Review”, dated January 12, 2023, from the Fire Chief, be received for information.

Jim Wishlove  
Fire Chief  
(604-303-2715)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

### Analysis

#### Emergency Programs

Staff completed advanced portions of web-based Emergency Operations Centre (EOC) training. This was the final portion of training that has been funded by the 2020 Union of British Columbia Municipalities Community Emergency Preparedness Fund Grant. The grant amount totalled \$24,855.53 and these funds were used for mobile EOC administration technology, equipment and advanced virtual EOC application training. The completion of this training sets the conditions for staff to operationalize the virtual, remote capacity of the City's EOC, enhancing response times, situational awareness, support and communication during activations.

Staff assisted in communication and coordination for the extreme weather events in December 2022. This included updating operations teams with information such as: an Arctic Outflow Warning, Winter Storm Warning, Rainfall Warning, Extreme Water Level Bulletin, and Flood Watch. Staff also supported the response to the December flooding on Mitchell Island by administering a Provincial task number from Emergency Management BC and liaising with the South West Provincial Regional Emergency Operations Centre. This will allow for recovery of appropriate response and deployment costs needed to mitigate the issue.

In response to a request for assistance from the North Shore Emergency Management director, staff were deployed to assist with providing Emergency Support Services (ESS) following the displacement of residents from a 60 unit residential building. Staff processed and digitized resident referrals for temporary accommodation using City of Richmond portable technology and equipment.

#### 2022 Highlight

During 2022, staff responded to and supported several significant weather-related events including planning, managing and working with internal City departments to support the community and City staff during the summer heat dome and other heat-related, poor air quality and flooding events. By supporting these events and participating fully during deployments, staff brought their knowledge, skill sets, experience and support capacity to the various agencies who were managing events at the time.

#### Internal Staff Training and Public Outreach & Education

During December 2022, staff delivered in-house fire-training, educational activities and programs including: Frontline Leadership Training, Technical High Angle Rope Rescue Training, Violence Prevention & Awareness, Incident Command Systems Training, and fleet vehicle management systems. During December 2022, staff facilitated outreach events to provide

educational opportunities to approximately 1,000 residents, including education sessions provided to SUCCESS's New Immigrants Education Session, Burnett Secondary, Renaissance Kids and Pythagoras Academy. Staff participated with the community of Hamilton in the annual lighting of the Fire Hall event at Fire Hall No. 5.

### Emergency Response

One of the City's emergency response goals is to arrive on-scene in time and with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of fire loss and damage, which can increase significantly once a fire extends beyond the room of origin. Meeting this standard also assists in mitigating loss of life, reduction of property damage and protection of the environment. In December 2022, there were 1,236 reported incidents of all types, representing an overall increase of 23 per cent in incidents from December 2021 (Table 1).

<b>Table 1: Total Incidents - December 2022</b>				
	<b>Totals (2022)</b>	<b>Percentage Change from December 2021</b>	<b>Number Change from December 2021 to 2022</b>	<b>5 Year Average for December</b>
Alarm Active No Fire	306	+46	+97	184
Explosion	1	-	+1	0
Fire	33	+10	+3	30
Haz-Mat	12	+50	+4	10
Medical	605	+30	+139	426
MVI	92	+3	+3	93
Public Hazard	5	-55	-6	16
Public Service	124	+9	+10	88
Response Cancelled/Unfounded	54	-23	-16	60
Specialized Transport	4	0	0	4
Tech Rescue	0	-	0	0
<b>Totals</b>	<b>1,236</b>	<b>+23</b>	<b>235</b>	<b>911</b>

The average time on scene in December 2022 for emergency response crews was 37 minutes, which is two minutes higher on average than the number recorded in 2021 of 35 minutes. The time spent on scene can vary due to the nature and severity of each incident.

In December 2022, there were 33 fire incidents reported to the Office of the Fire Commissioner, representing a 10 per cent increase from December 2021. The average number of fires reported each December over the last five years is 30.

Fire damage and property losses during December 2022 are estimated at \$1,095,000. This total includes \$413,000 for building/asset loss and \$682,000 for content loss. The total building/asset and content value at risk is estimated to be \$281,915,398 and the total value preserved from damage was \$280,820,398. These numbers translate to 99 per cent of value protected (Table 2); this value is the same value observed in 2021 which was 99 per cent.



<b>Table 2: Fire Incidents By Type and Loss Estimates - December 2022</b>						
<b>Incident Type Breakdown</b>	<b>Incident Volume</b>	<b>Estimated Building/ Asset Value (\$)</b>	<b>Estimated Building/ Asset Loss (\$)</b>	<b>Estimated Content Value (\$)</b>	<b>Estimated Content Loss (\$)</b>	<b>Estimated Total Value Preserved (\$)</b>
Residential: Single family	4	1,922,300	11,000	600,000	1,000	2,510,300
Multi family	4	2,682,300	500	-	-	2,681,800
Commercial/Industrial	5	127,446,000	377,500	1,234,000	680,500	127,622,000
Outdoor	17	1,000	1,000	500	500	-
Vehicle/Vessel	3	147,992,298	23,000	37,000	-	148,006,298
<b>Totals*</b>	<b>33</b>	<b>280,043,898</b>	<b>413,000</b>	<b>1,871,500</b>	<b>682,000</b>	<b>280,820,398</b>

\* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

### Significant Events

Emergency response crews minimized harm, limited damage and stopped fire spread from the place of origin and performed medical interventions in these notable December 2022 incidents:

- December 1, 2022 – Structure Fire on Valmont Way.** Emergency response crews responded to a report of a structure fire. Upon arrival, first-in crews observed smoke and flames coming from the first floor window of a two storey business property. Crews attacked the fire from the outside of the structure and were able to contain it prior to making entry. Adjacent business units were protected using positive pressure ventilation and no fire extension beyond the suite of origin was present. There were no occupants within the structure and no reports of injuries to the public or staff. A Fire Investigator attended.
- December 12, 2022 – Residential Fire on Moffatt Road.** Emergency response crews were dispatched to a fire on Moffatt Road. On arrival, crews found a fire in an abandoned house. Crews quickly controlled and extinguished the fire. There were no occupants within the structure and no reports of injuries to the public or staff. A security guard was deployed to the site to ensure that the property was safely secured overnight. A Fire Investigator attended.
- December 16, 2022 – Hazardous Materials on Arcadia Road.** Emergency response crews responded to a report of five youths who had discharged a pepper spray type of product in a building. RCMP arrived on scene and conducted an initial investigation. The Hazardous Materials (HazMat) team conducted air sampling in the hallways to make sure the building was safe for residents to re-enter. Staff reported that the scene was under control and there were no injuries reported to the public or staff. HazMat technicians completed their air sampling and chemical testing throughout the building. Crews ventilated the remaining floors of the building and the RCMP continued their investigation.

- **December 17, 2022 – Smoke on Triangle Road.** Emergency response crews responded to a report of heavy smoke coming from the rear of an ice arena. Arena staff had evacuated the building. First on scene crews identified that the heavy smoke was coming from a roof top air exchange unit on the north-east side of the arena. Crews proceeded to the roof area and were able to quickly extinguish the fire and shut power and gas off to the unit. Crews used a hose line to complete the extinguishment and cool the unit. Crews used positive pressure ventilation to clear the smoke from the arena. Fortis Gas was on scene and inspected the unit to ensure that the gas was shut off properly. There were no reports of injuries to the public or staff. A Fire Investigator attended.
- **December 23, 2022 – Residential fire on Douglas Crescent.** Emergency crews responded to a structure fire. The crews brought the fire under control from a distance due to high voltage wires near the fire location. BC Hydro was contacted to shut off the power for crews to safely extinguish the remaining smouldering area. Public Works attended to assist with the freezing conditions and water supply. There were no reports of injuries to the public or staff. A Fire Investigator attended.
- **December 27, 2022 – Flooding on Mitchell Island.** Emergency crews responded to a commercial property flooding on Mitchell Island. The Public Works staff opened an Operations Centre at the Works Yard and a site incident command post was established at the Mitchell Island site. BC Hydro attended the site to assist with the management of power to the island. Transit buses were brought onsite to prepare to accommodate residents and occupants potentially needing temporary shelter, and the RCMP attended to safely manage traffic flows onto and off the Island. There were no reports of injuries to the public or staff.

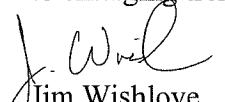
### Financial Impact

None.

### Conclusion

Throughout 2022, the City continued to experience an increase to normalized levels of service for medical event types. This includes regular and incremental increases to incident volumes that are a return to the normal experience in the years prior to the COVID-19 pandemic. During 2022, another driver of the change in volumes for incidents was the significant weather-related events. RFR crews worked with internal City partners during recent heat, flooding and atmospheric river events during 2022.

Richmond Fire-Rescue continues to monitor activities to identify and create programs to respond to emerging trends.

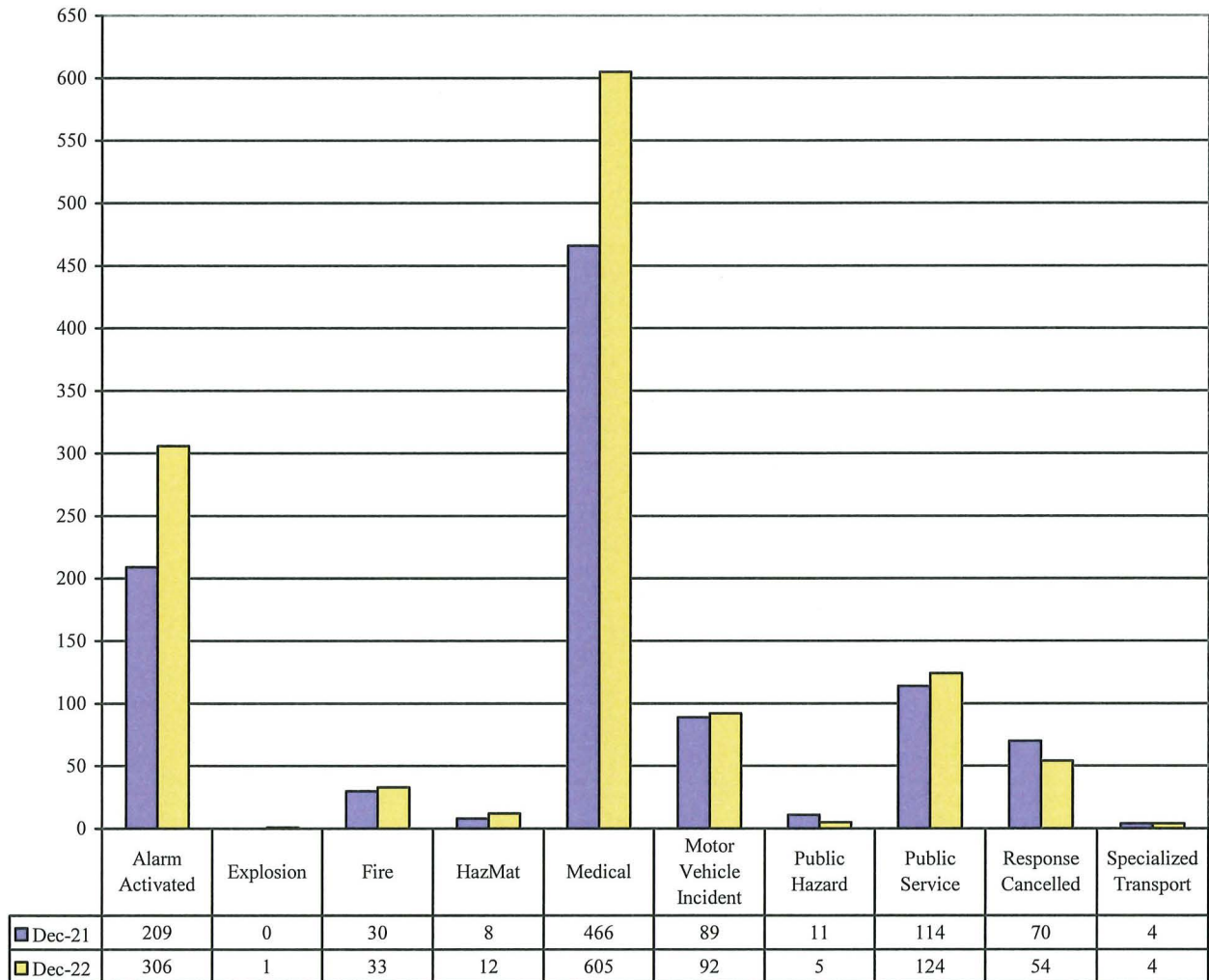
  
Jim Wishlove  
Fire Chief  
(604-303-2715)

Att. 1: Suppression Activity, including location of December's Fire, Medical and MVIs

## Incident Volumes

The following chart provides a month-to-month comparison regarding incidents occurring in December 2022 and 2021. In December 2022, there were 1,236 incidents, compared to 1,001 in December 2021. This represents an overall increase of 23 per cent.

Table 3a: December 2021 & December 2022 Incident Volumes



**Incident Type Legend:**

**HazMat:** includes fuel or vapour; spills, leaks, or containment

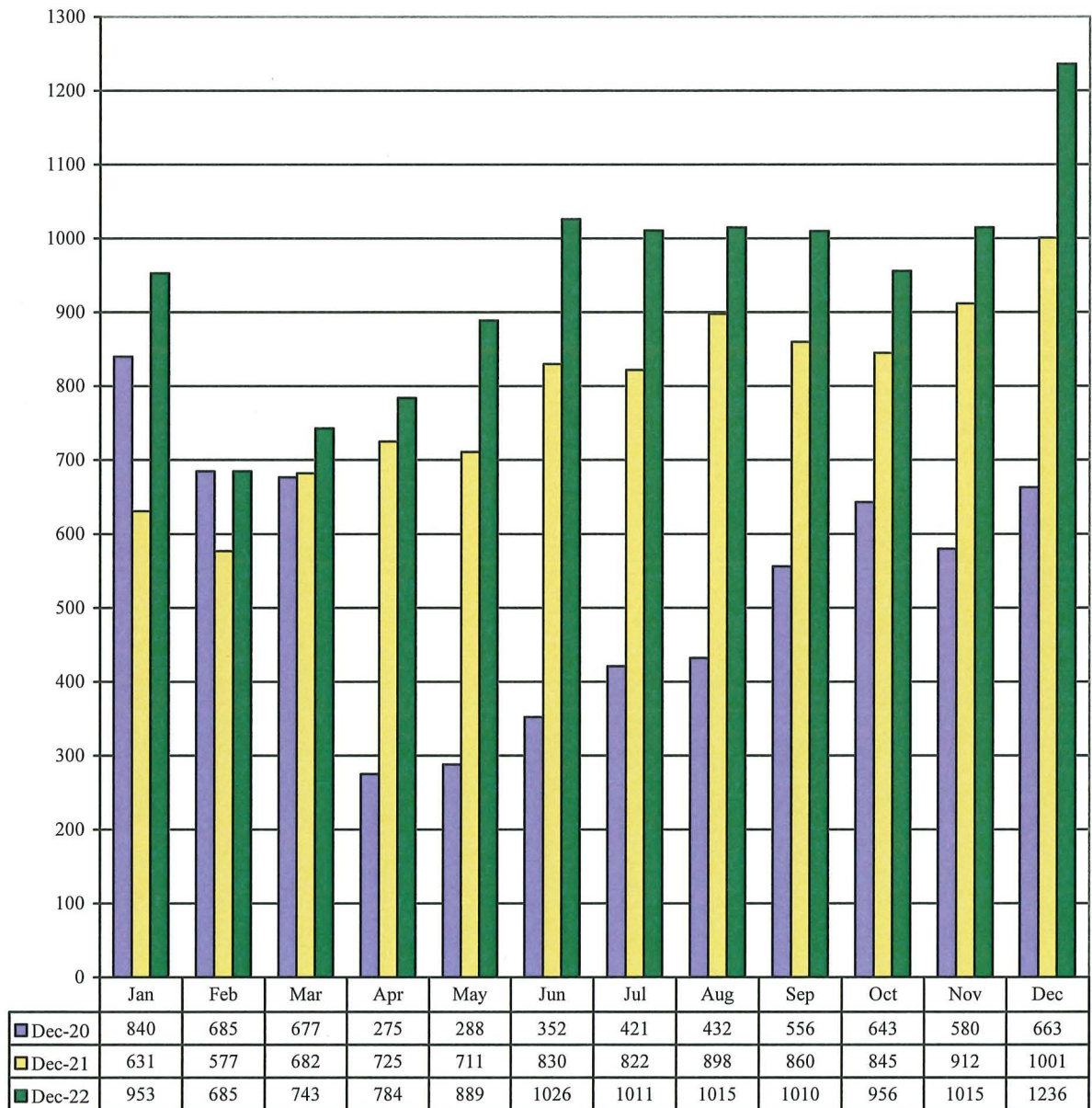
**Medical** includes: cardiac arrest, emergency response, home or industrial accidents

**Public Hazard** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

**Public Service** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

The following chart provides the total incident volumes on a month to month comparison occurring in 2020, 2021 and 2022, showing the impact of the pandemic on call volumes during 2020 and 2021. In 2022, due to changes in the Provincial Health Orders and Medical Health Officer's direction, there has been a return back to pre-pandemic levels of service for medical event types and ultimately higher responses to medical calls.

Table 3b: 2020, 2021, 2022 Total Incident Volumes



### First Responder Totals

Medical first responder incidents comprised 49 per cent of the total emergency responses for RFR during the month of December 2022. A detailed breakdown of the medical incidents for December 2021 and 2022 is set out in the following table by sub-type. There were 605 medical incidents in December 2022 compared to 466 in December 2021, an increase of 30 per cent.

Table 4a: December 2021 & December 2022 Medical Calls by Type

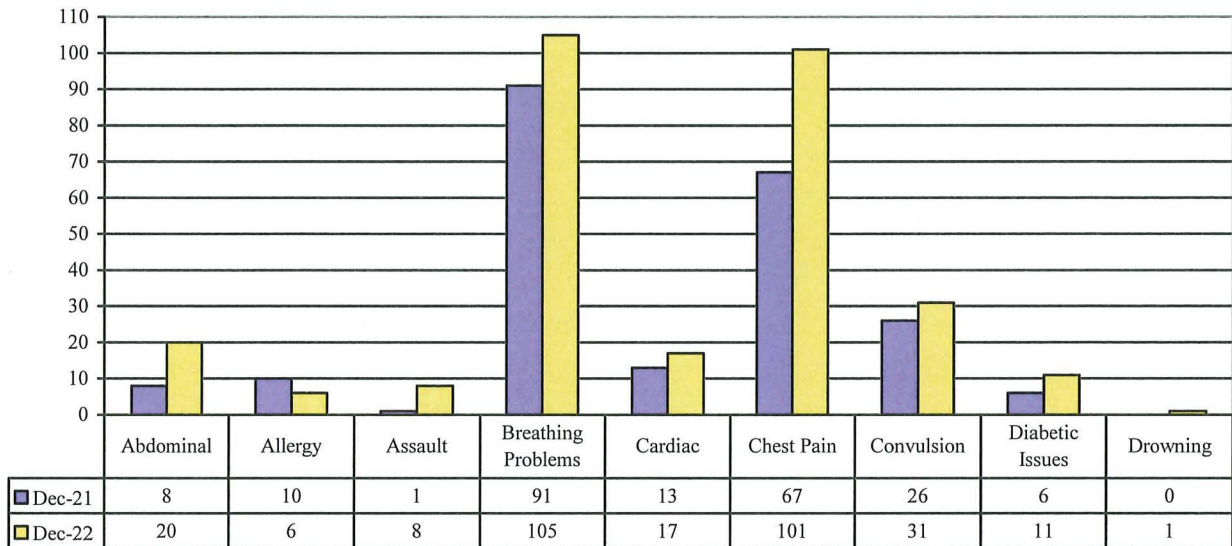
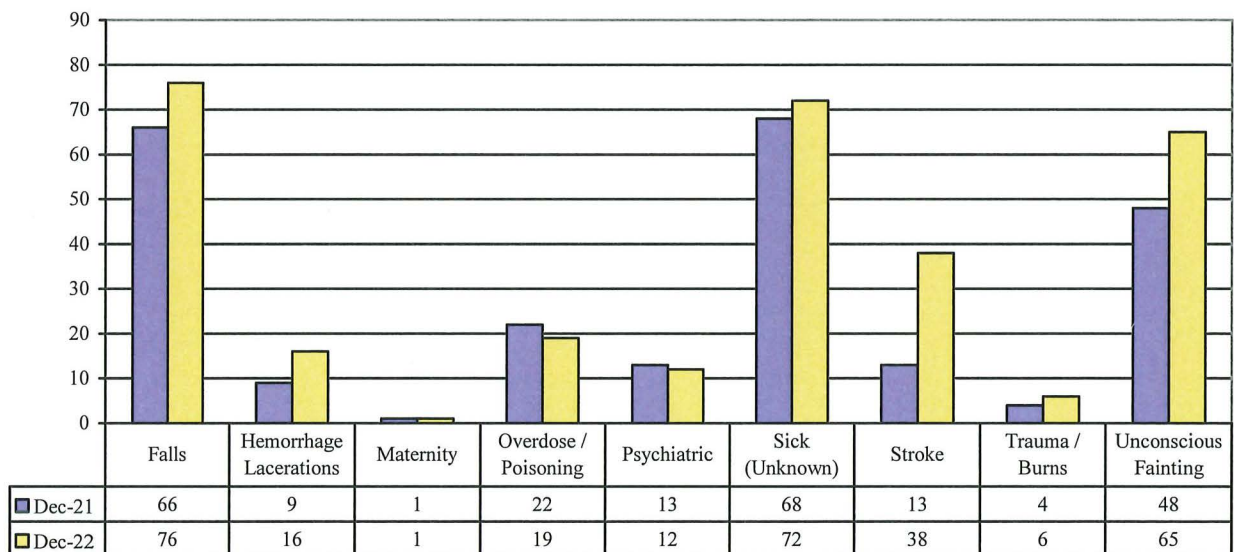


Table 4b: December 2021 & December 2022 Medical Calls by Type

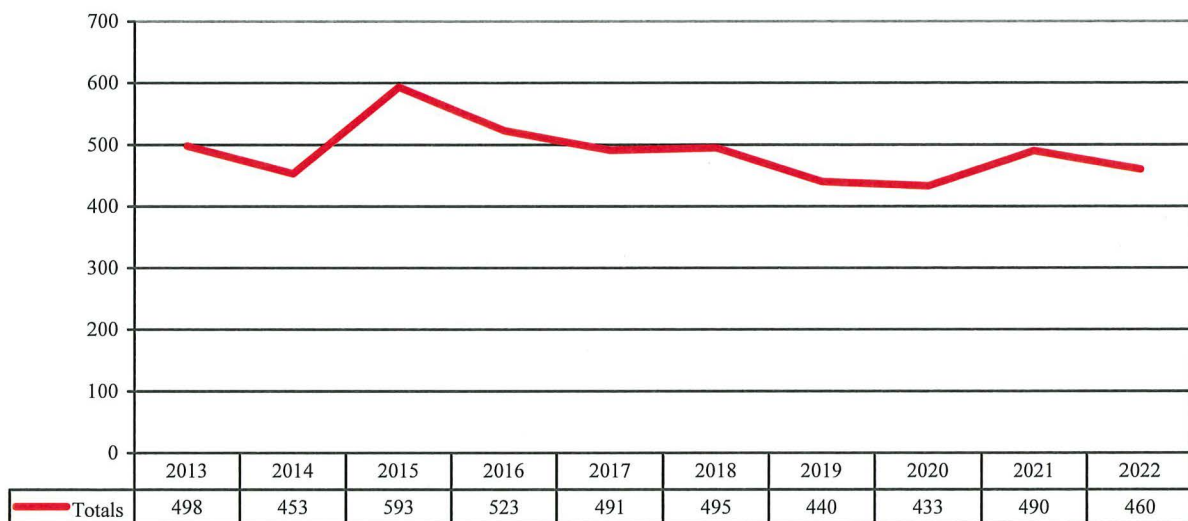




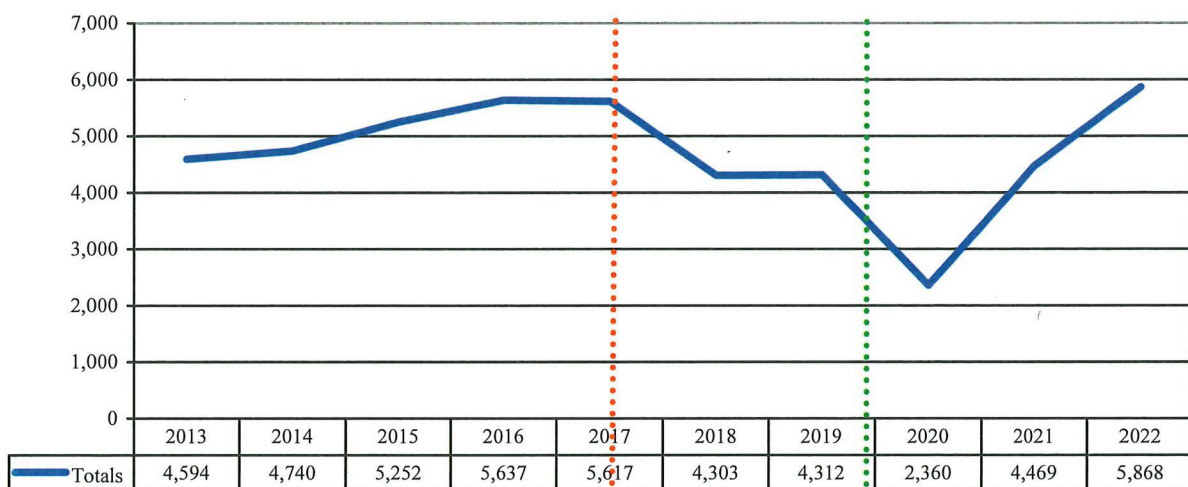
The following charts provide total incident volumes on a year-to-year comparison from 2013 to 2022. In 2022 medical event types and responses to medical aid calls began to return to pre-pandemic levels.

<b>Table: 4c Total Calls for Service by Year</b>									
2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
9,710	9,645	10,326	10,947	11,216	9,805	9,494	6,412	9,494	11,323

**Table 4c: Total Fire Calls for Service from 2013 to 2022**



**Table 4d: Total Medical Calls for Service from 2013 to 2022**



Changes to BC Emergency Health Services Clinical Response Model dispatch system (2017-2018)

Start of pandemic

## Fire Investigations

The fire investigation statistics for December 2022 are listed below:

<b>Table 5: Total Fire Investigation Statistics – December 2022</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	1	2	1
Residential - Multi-family	0	4	0
Commercial/Industrial	1	3	1
Outdoor	2	11	4
Vehicle	1	2	0
<b>Totals</b>	<b>5</b>	<b>22</b>	<b>6</b>

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

## Hazardous Materials

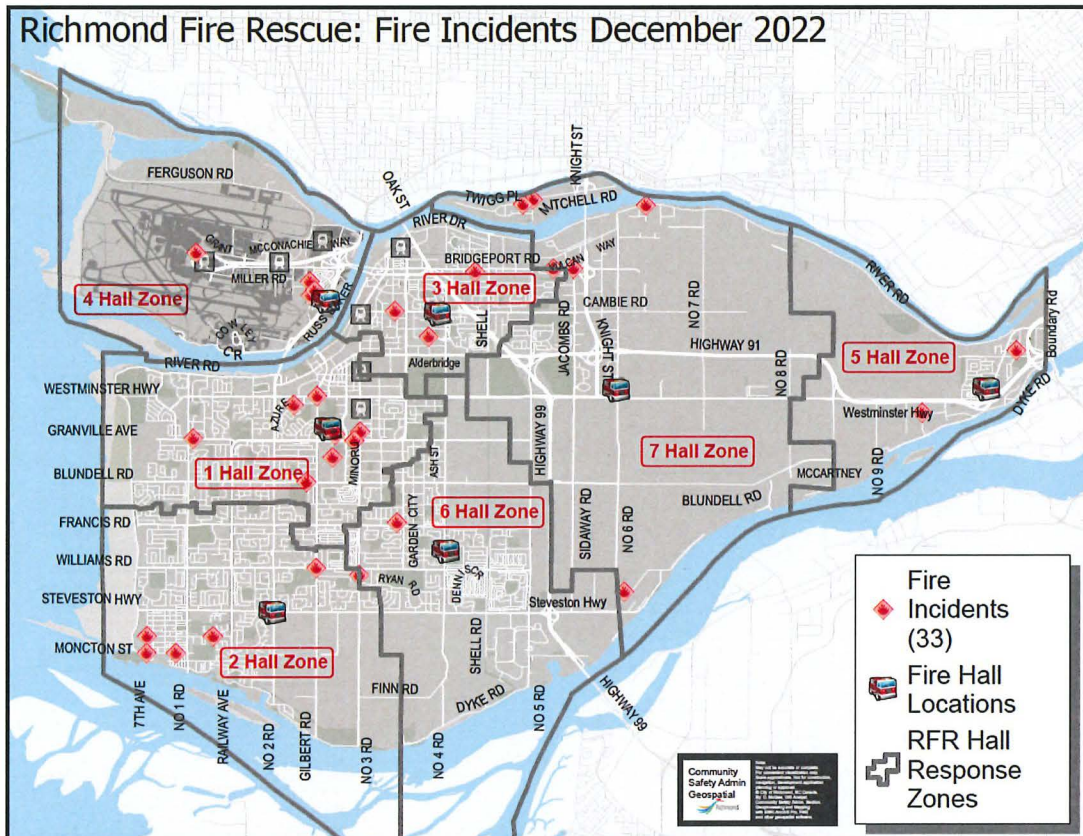
<b>Table 6: Hazardous Materials Incidents By Type – December 2022</b>	
	<b>Details</b>
Fuel Spill, Standby	1
Flammable / Combustible Liquids	1
Gasses (Natural / Propane)	8
Unclassified	1
<b>Totals</b>	<b>11</b>

## Freedom of Information Requests

In 2022, Richmond Fire-Rescue received 83 Freedom of Information requests. This is a reduction in the number of requests received in 2021.

<b>Table 7: Freedom of Information Requests for 2021 &amp; 2022</b>	
<b>2021</b>	<b>2022</b>
85	83

Figure 1: Location of reportable fires attended in December 2022 (total 33)



**Richmond Fire Rescue:  
Relative Density of Locations for 33 Fire Incidents  
December 2022**

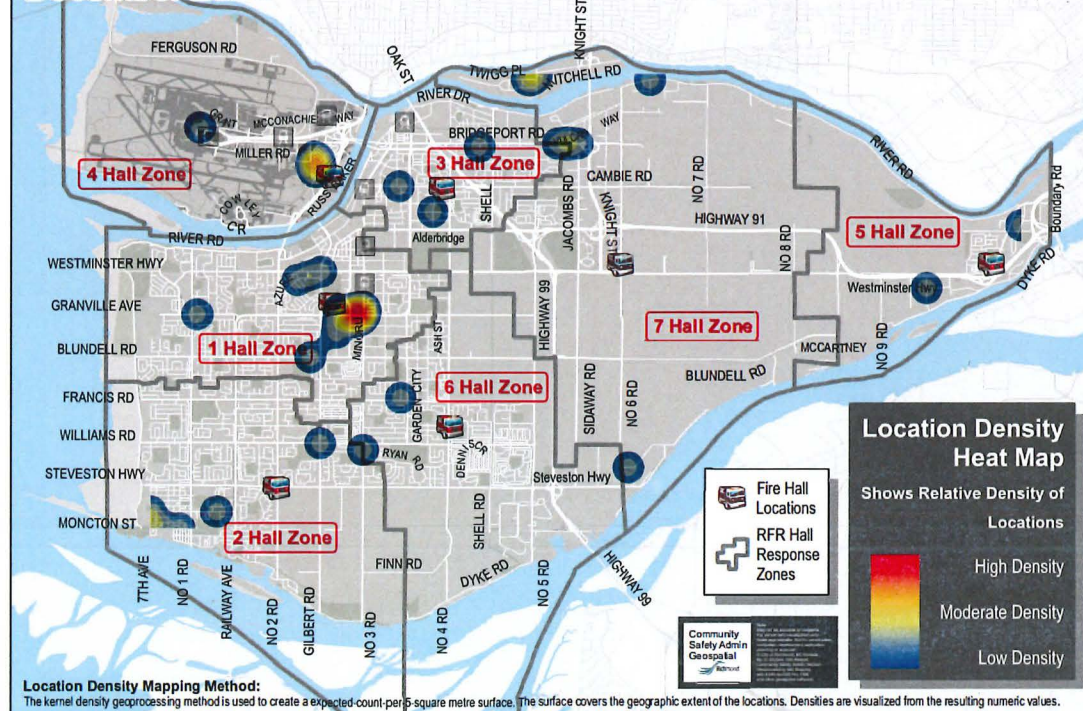
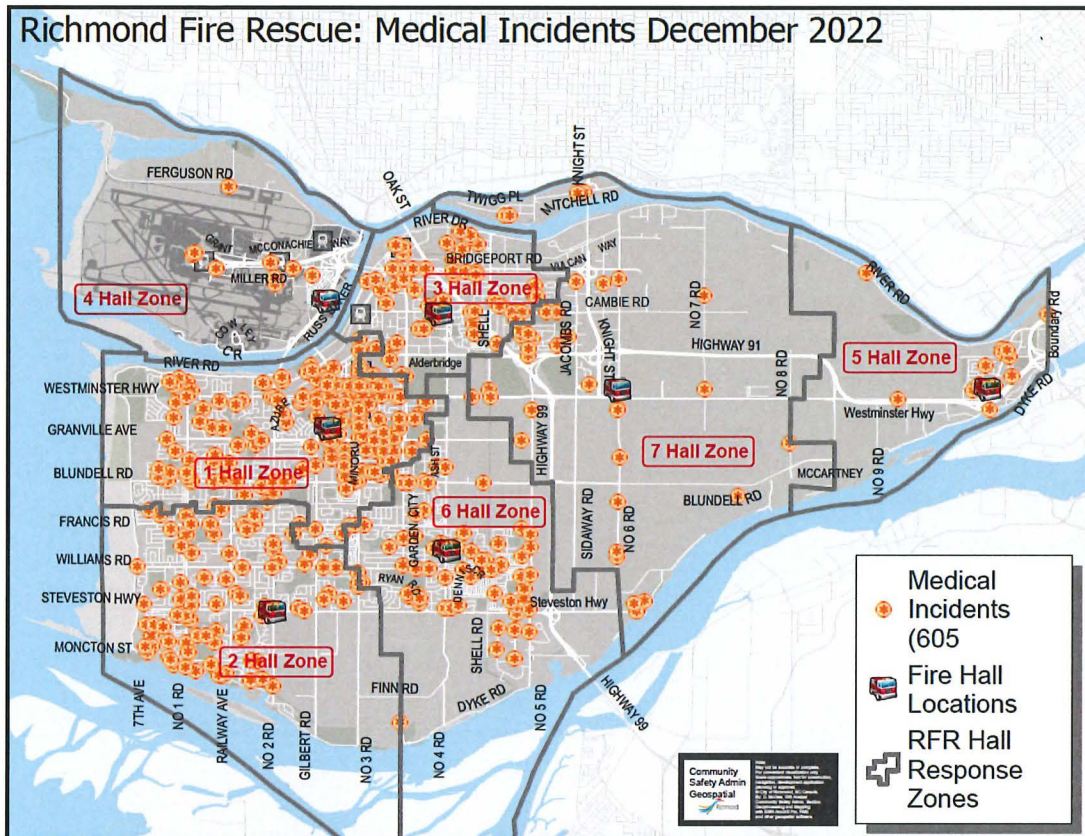




Figure 2: Location of Medical Incidents in December 2022 (total 605)



**Richmond Fire Rescue:**  
**Relative Density of Locations for 605 Medical Incidents**  
**December 2022**

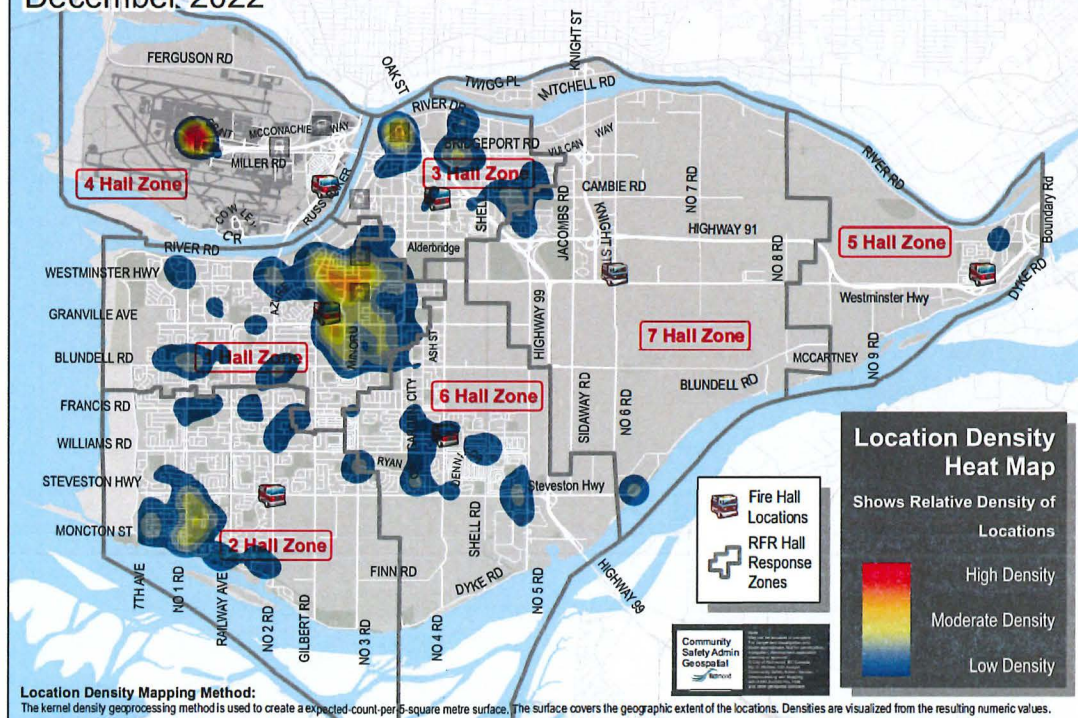
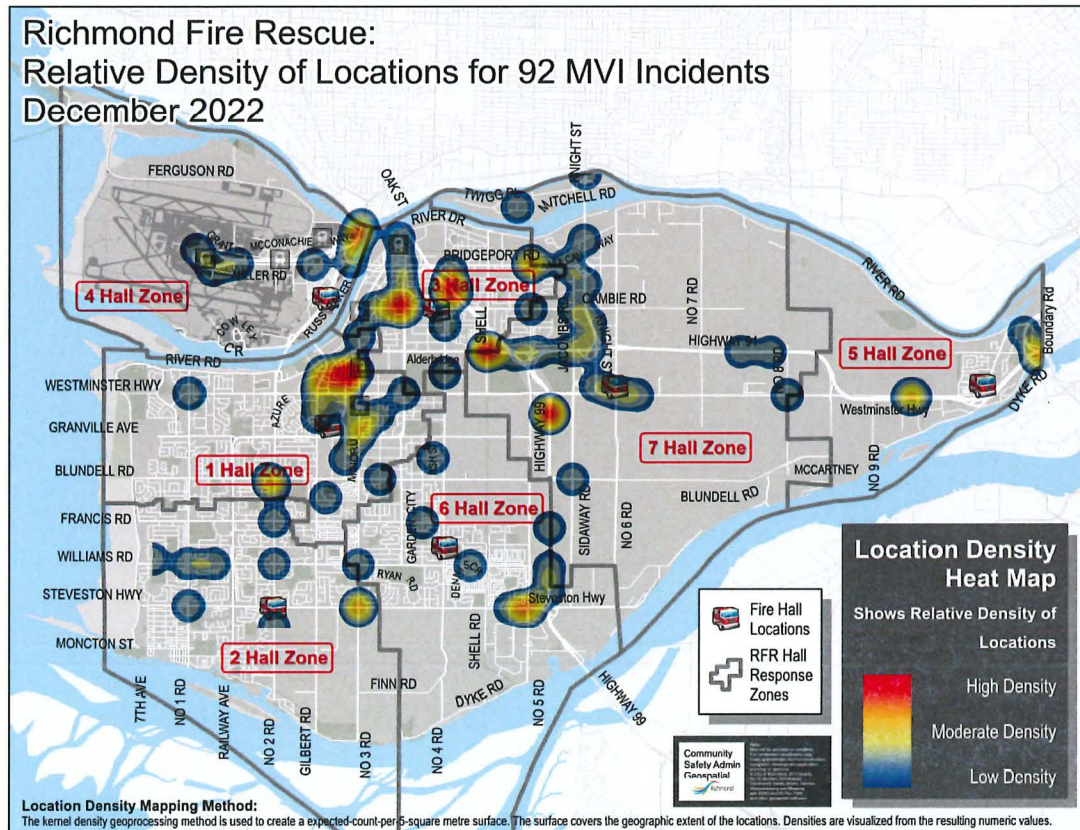
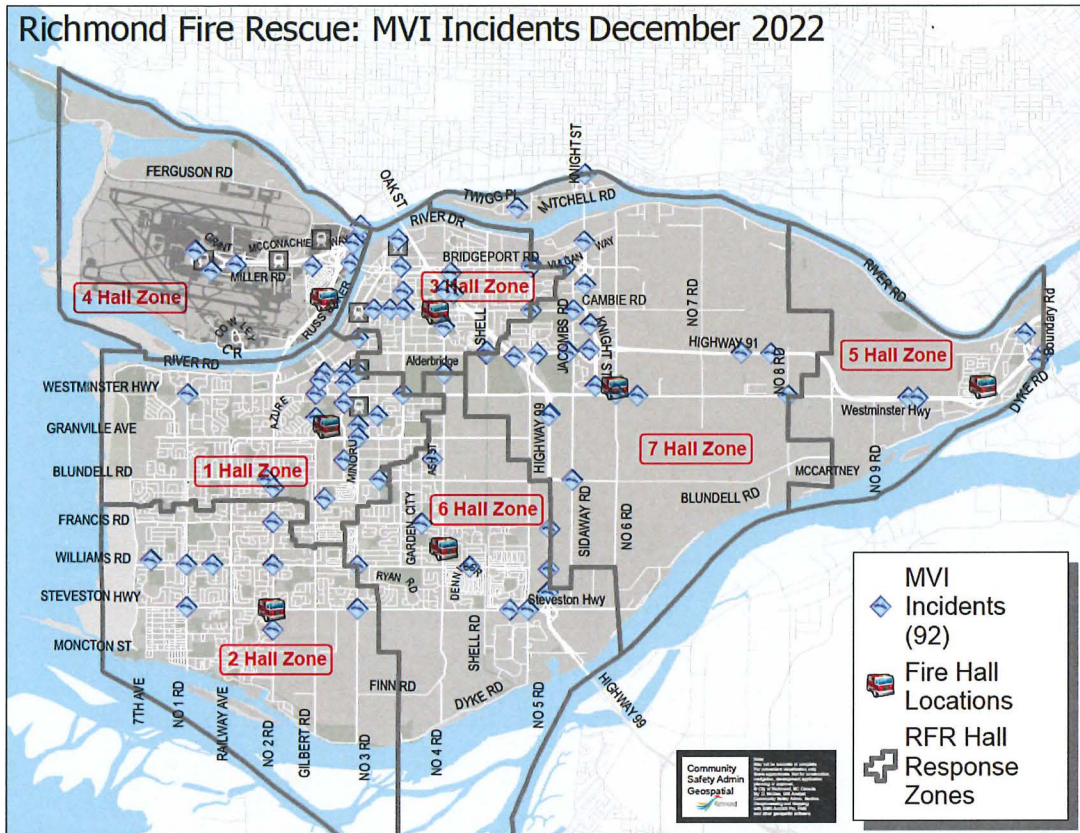




Figure 3: Location of MVI Incidents in December 2022 (total 92)







# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** January 14, 2023

**From:** Dave Chauhan  
Chief Superintendent, Officer in Charge

**File:** 09-5375-02/2023-Vol  
01




**Re:** RCMP Monthly Activity Report – December 2022 and Year in Review

### Staff Recommendation

That the staff report titled “RCMP Monthly Activity Report – December 2022 and Year in Review”, dated January 14, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Dave Chauhan  
Chief Superintendent, Officer in Charge  
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

## **Staff Report**

### **Origin**

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Community Police Station Programs
6. Crime Prevention Unit
7. Road Safety Unit
8. Victim Services
9. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

### **Analysis**

#### Activities and Noteworthy Files

##### *Property Crime Awareness*

On December 8, 2022, the Richmond RCMP issued two property crime-related media releases to increase awareness of holiday-related crime trends. Prevention information included proactive measures to keep homes secure as well as tips to prevent thefts from automobiles.

##### *Volunteer Appreciation*

On December 9, 2022, the Richmond RCMP honoured its volunteers with a gala event at the Executive Hotel Vancouver Airport. Over 90 people attended the event, which recognized the dedicated efforts of our local volunteers. Despite the impacts of pandemic-related limitations, volunteers provided more than 18,000 hours of service to the community since 2019.

##### *Impaired Driving Campaign*

On December 15, 2022, the Richmond RCMP issued a media release to promote road safety and increase awareness of impaired driving during the holiday season. This included a video featuring the Officer in Charge discussing the risks of driving while impaired and reminding drivers to plan a safe ride home.

*Property Crime Operation*

On December 13, 2022, Richmond RCMP officers, along with Metro Vancouver Transit Police and a group of local businesses, conducted a coordinated enforcement project targeting property crime and shoplifting. The joint operation yielded 11 arrests, including a man and woman who were arrested for attempting to use a fraudulently obtained gift card.

*Threat Aboard Flight*

On December 30, 2022, Richmond RCMP officers at the Vancouver International Airport (YVR) responded to a threat aboard a flight originating from Edmonton. Officers boarded the flight and cleared the aircraft prior to passengers and crew disembarking. The police investigation determined the threat was not credible.

Analysis of Police Statistics*Arson*

In December 2022, there were four reported arsons, which is down three incidents from the previous month and down two incidents from December 2021. No patterns or trends have been identified. The number of arsons this month is within the average range.

In 2022, reported arsons increased by 22 per cent compared to the previous year. This increase is within the expected year over year statistical variance.

*Assault Serious (Assault with a Weapon)*

There were 16 assault serious events in December 2022, which represents no change from the previous month and is a seven per cent increase from December 2021. No patterns or trends have been identified. The number of serious assaults this month is within the average range.

In 2022, assaults serious events increased by 14 per cent compared to the previous year. This increase is within the expected year over year statistical variance.

To date, suspects have been identified in 69 per cent of assaults this month. Of the events reported in December 2022, 63 per cent occurred between people who were known to each other.

*Auto Theft*

In December 2022, there were 17 incidents of auto theft, which is an 11 per cent decrease from the previous month and represents a six per cent decrease from December 2021. No patterns or trends have been identified. The number of auto thefts this month is within the average range.

The number of auto thefts reported in 2022 remained unchanged from 2021.

*Drugs*

In December 2022, there were 21 drug files, which is down 60 per cent from the previous month and down 13 per cent from December 2021. No patterns or trends have been identified. The number of drug incidents this month is within the average range.

In 2022, drug incidents increased by 25 per cent compared to the previous year. This increase is within the expected year over year statistical variance and has been partially attributed to an increase in files originating at YVR, where air traffic increased in 2022.

*Mental Health*

There were 222 mental health-related incidents in December 2022, which is a three per cent decrease from the previous month and is a nine per cent decrease from December 2021. No patterns or trends have been identified. The number of mental health-related incidents this month is within the average range.

In 2022, mental health-related incidents decreased by eight per cent compared to the previous year. This decrease is within the expected year over year statistical variance.

There were 68 police apprehensions this month, which is within the average range. The average hospital wait time increased by 20 per cent to 120 minutes, which was the highest wait time of 2022; this number has been attributed to a small number of files which had exceptional wait times.

*Residential Break and Enter*

There were 26 break and enters to residences in December 2022, which is a 63 per cent increase from the previous month and is a 21 per cent decrease from December 2021.<sup>1</sup> No patterns or trends have been identified. The number of residential break and enters this month is within the average range.

In 2022, residential break and enters decreased by 13 per cent compared to the previous year. This decrease is within the expected year over year statistical variance.

*Commercial Break and Enter*

In December 2022, there were 35 break and enters to businesses, which represents a 40 per cent increase from the previous month and is a three per cent increase from December 2021. No patterns or trends have been identified. The number of commercial break and enters this month is within the average range.

In 2022, commercial break and enters increased by nine per cent compared to the previous year. This increase is within the expected year over year statistical variance.

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<sup>1</sup> A statistically low number of residential break and enters were reported in November 2022.



### *Robbery*

There were six robberies in December 2022, which is up three incidents from the previous month and down one incident from December 2021. No patterns or trends have been identified. The number of robberies this month is within the average range.

In 2022, robberies increased by seven per cent compared to the previous year. This increase is within the expected year over year statistical variance.

To date, suspects have been identified in half of the incidents and two arrests have been made. Four of the robberies reported this month involved the use of a weapon.

### *Sexual Offences*

In December 2022, there were 17 sexual offence files, which is a six per cent increase from the previous month and is an 11 per cent decrease from December 2021.<sup>2</sup> No patterns or trends have been identified. The number of sexual offences this month is within the average range.

In 2022, sexual offences decreased by 14 per cent compared to the previous year. This decrease is within the expected year over year statistical variance.

Suspects have been identified in 71 per cent of the incidents reported this month.

### *Shoplifting*

There were 70 reported shoplifting thefts in December 2022, which is a nine per cent increase from the previous month and is a 23 per cent increase from December 2021. No patterns or trends have been identified. The number of shoplifting thefts this month is within the average range.

In 2022, shoplifting thefts increased by 18 per cent compared to the previous year. This increase is within the expected year over year statistical variance.

### *Theft from Automobile*

There were 121 theft from automobile incidents in December 2022, which is up eight per cent from the previous month and up 34 per cent from December 2021. No patterns or trends have been identified. The number of thefts from automobiles this month is within the average range.

In 2022, thefts from automobiles decreased by 10 per cent compared to the previous year. This decrease is within the expected year over year statistical variance.

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<sup>2</sup> The Sexual Offences category comprises a range of offences including: sexual assault, sexual interference, making and distributing child pornography, possessing and accessing child pornography and indecent acts/exposing.

### *Hate Crimes and Incidents*

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2018 and December 31, 2022.<sup>3</sup> A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime as per the *Criminal Code* carries a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. The incidents reported this month included racist graffiti and derogatory comments. The number of hate-related events in 2022 decreased by 24 per cent compared to the previous year.

Table 1 – Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2018	19	4	23
2019	11	9	20
2020	21	13	34
2021	21	24	45
2022	8	26	34

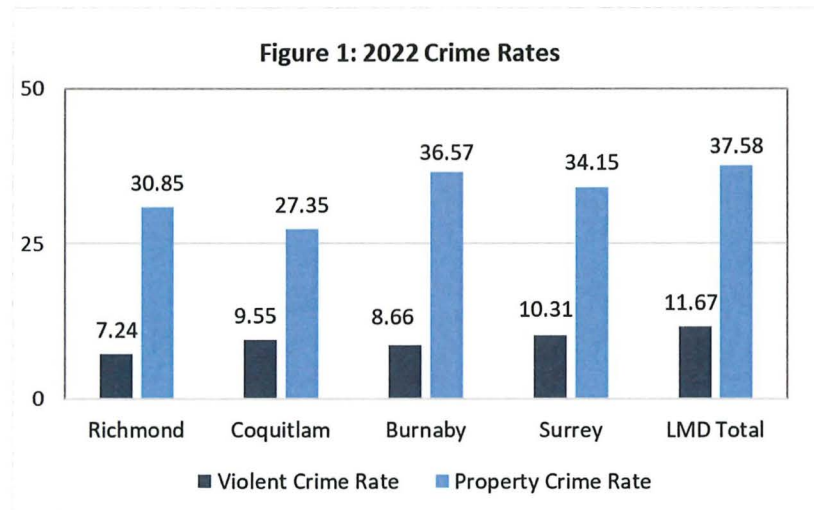
Of the events reported in 2022, nine incidents were anti-Chinese, seven were anti-Black, five targeted multiple groups, five were anti-LGBTQ+ and two were anti-Asian. Additional incidents were single events targeting a variety of groups including Russian, Middle Eastern, Sikh, Jewish, Indigenous and overall anti-immigrant sentiments.

Table 2 – Groups Targeted in Hate Crimes and Hate Incidents 2022	
Group Targeted	Number of Events
Chinese	9
Black	7
LGBTQ+	5
Multi-Bias	5
Asian	2
Sikh	1
Russian	1
Middle Eastern	1
Indigenous	1
Jewish	1
Immigrants	1
Total	34

<sup>3</sup> The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

### Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.<sup>5</sup> In 2022, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate and the second-lowest property crime rate.



### Block Watch

At the end of December 2022, the Block Watch program had 303 groups totaling 7,026 participants. Currently, the program includes 443 captains and co-captains. The number of participants in 2022 remained largely unchanged compared to the previous year. In 2022, additional recruitment and training efforts were conducted as the Block Watch Program remained responsive to ongoing changes in participant and group numbers.

### Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives and the availability of volunteers.

There were 85 active volunteers in 2022 who contributed 3,006 hours to community policing programs, including 231 hours of volunteer foot/van patrols and 245 hours of volunteer bike patrols. The number of volunteers more than doubled from 2021 as most volunteer activities resumed in 2022 and volunteer hours increased by 75 per cent from the previous year. In 2022, volunteers also distributed 3,810 Safety reflectors and issued 2,184 Fail to Stop letters, 567 Speed Watch letters and 5,006 Lock Out Auto Crime letters.

<sup>5</sup> Crime rate is year to date (YTD) and calculated per 1,000 people.

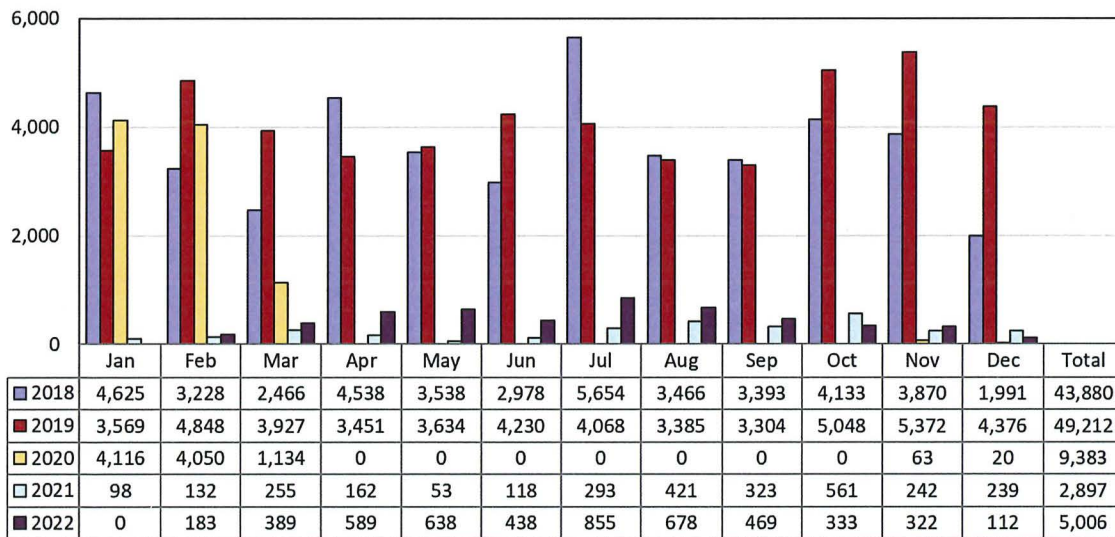
During the month of December, volunteer highlights included:

- The deployment of one volunteer foot/van patrol totalling four hours.
- A total of three Fail to Stop deployments took place, which resulted in 61 information letters.
- There were seven Lock Out Auto Crime deployments, during which 112 information letters were distributed.
- December 4 – Volunteers attended Santa’s arrival in Steveston, along with police officers who accompanied Santa along the boardwalk.
- December 7 – Volunteers assisted with a Coffee with a Cop event in Steveston. Topics discussed included pedestrian safety and property crime prevention.
- December 8 – Volunteers were recognized by the Mayor, Richmond RCMP officers and City Staff at the Volunteer Appreciation Dinner, which was held for this first time since 2019.
- December 15 – A volunteer tea event was held for senior volunteers who have been unable to volunteer due to the pandemic.
- December 31 – Volunteers participated in a Crime Watch deployment covering multiple zones in the city.

#### *Lock Out Auto Crime*

Figure 2 provides a comparison by year of the number of vehicle notices issued.<sup>6</sup>

**Figure 2: Lock Out Auto Crime Vehicles Issued a Notice**

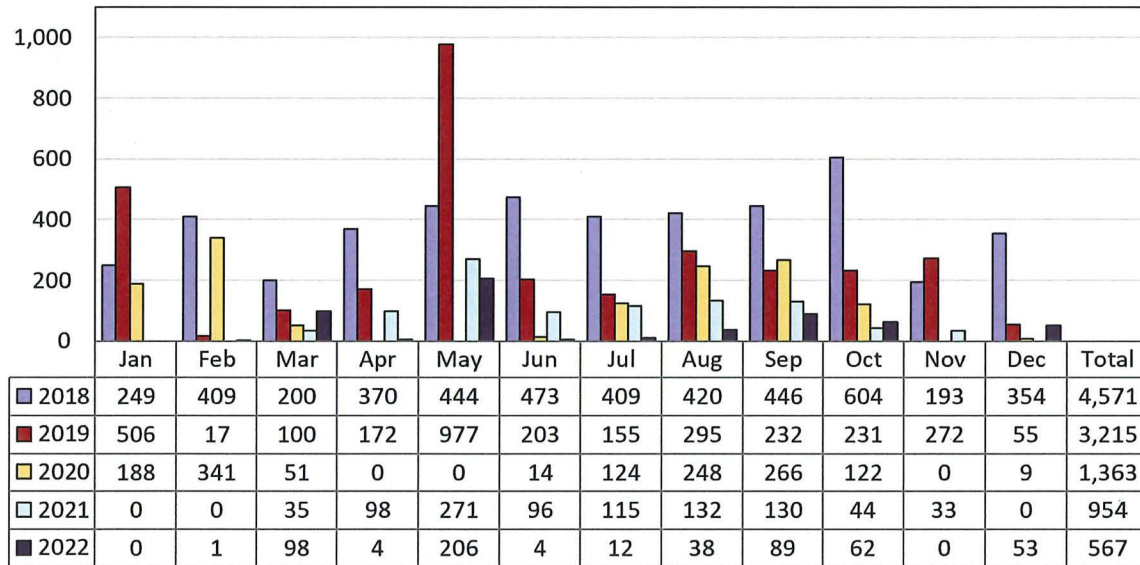


<sup>6</sup> Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

*Speed Watch*

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

**Figure 3: Speed Watch Letters Sent**

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of December, the Crime Prevention Unit participated in the following events/activities:

- Coffee with a Cop
- Diversity and Inclusion Initiatives
- Place of Worship Patrols
- Santa's Arrival in Steveston
- Toy Drive Donation
- Volunteer Appreciation



### Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 3 compares statistics for December 2022 to both October 2022 and November 2022. Violation tickets were issued for the following infractions:

Table 3: Violation Tickets Issued

<b>Infraction</b>	<b>October 2022</b>	<b>November 2022</b>	<b>December 2022</b>
Distracted Driving	66	92	99
Driver License	190	189	220
Impaired	52	31	54
Intersection Offences	38	39	34
Moving Infractions <sup>7</sup>	65	60	89
Speeding	145	58	71
Seatbelts	22	15	25
Vehicle Related <sup>8</sup>	138	190	118
Other <sup>9</sup>	5	6	14
<b>Total</b>	<b>721</b>	<b>680</b>	<b>724</b>

### Victim Services

In December 2022, Richmond RCMP Victim Services met with 62 new clients and attended two crime/trauma scenes after hours. The unit currently maintains an active caseload of 105 files. In December, Victim Services responded to a number of cases involving medical-related sudden deaths, mental health issues and property crime.

### Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of December, Youth Section highlights included:

- RCMP officers in the Youth Section conducted 25 proactive school visits at secondary schools and 24 visits at elementary schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.
- The first term of DARE concluded for the 2022-2023 school year. A total of 14 DARE classes were delivered, in addition to six DARE graduations.

<sup>7</sup> Moving infractions refers to unsafe lane change and unsafe passing.

<sup>8</sup> Vehicle related refers to vehicle defects, for example no lights and no insurance.

<sup>9</sup> Other refers to miscellaneous charges including failing to remain at the scene of an accident and failing to stop for police.

**Financial Impact**

None.

**Conclusion**

In December 2022, the Richmond RCMP conducted a number of noteworthy investigations, including a joint enforcement project targeting shoplifting and a threat aboard an aircraft. Police statistics for this month indicate that most crime types were within the average ranges.

In December, the Community Engagement Team and volunteers continued to promote crime prevention and road safety initiatives. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel  
Manager, Police Services  
(604-207-4767)

EW:

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps

### Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: [blockwatch@richmond.ca](mailto:blockwatch@richmond.ca)
- For more information, visit [www.richmond.ca/safety/police/prevention/blockwatch.htm](http://www.richmond.ca/safety/police/prevention/blockwatch.htm)

### Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit [www.richmond.ca/safety/police/prevention/programs.htm](http://www.richmond.ca/safety/police/prevention/programs.htm)

### Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

### Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit [www.richmond.ca/safety/police/personal/vehicle.htm](http://www.richmond.ca/safety/police/personal/vehicle.htm)

#### Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

#### Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

#### Spot the Target

- This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

#### Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

#### Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

# DECEMBER 2022 STATISTICS

## RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

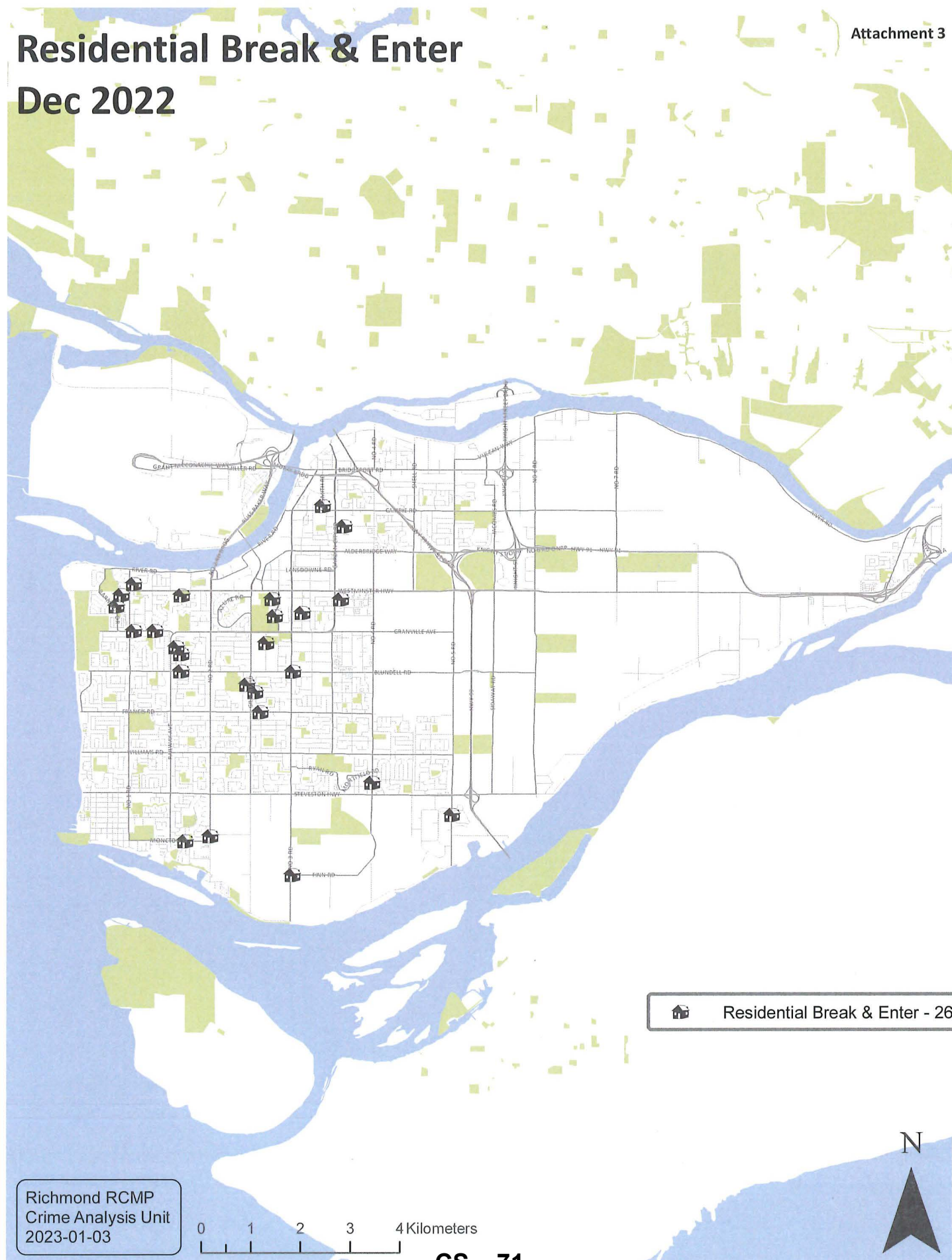
Mental Health file query has been updated to capture all types of mental health study flags versus one type. Mental health study flag file numbers have been updated for the last five years. This change does not impact mental health apprehension numbers or hospital wait times.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Dec - 22	December		2021	2022	% Change	# Change
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>124</b>	<b>129.2</b>	<b>110-148</b>	<b>1725</b>	<b>1653</b>	<b>-4%</b>	<b>-72</b>
Robbery <small>UCR 1610 (1-3)</small>	6	5.8	5-7	57	61	7%	4
Assault Common <small>UCR 1430</small>	35	49.2	42-57	562	581	3%	19
Assault Serious <small>UCR 1410, 1420</small>	16	12.4	5-19	182	208	14%	26
Sexual Offences <small>UCR 1345, 1330, 1356, 1310, 3450/55/56</small>	17	12.2	9-16	241	208	-14%	-33
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>577</b>	<b>629.8</b>	<b>539-720</b>	<b>6254</b>	<b>6802</b>	<b>9%</b>	<b>548</b>
Business B&E <small>UCR 2120-1</small>	35	36.8	29-45	330	361	9%	31
Residential B&E <small>UCR 2120-2</small>	26	59.0	35-83	336	293	-13%	-43
Auto Theft <small>UCR 2135 (1-10), 2178</small>	17	27.2	21-33	252	252	0%	0
Theft from Auto <small>UCR 2132, 2142</small>	121	172.8	121-225	1564	1400	-10%	-164
Theft <small>UCR 2130, 2140</small>	111	84.6	65-104	736	1090	48%	354
Shoplifting <small>UCR 2133, 2143</small>	70	63.4	47-79	701	826	18%	125
Fraud <small>UCR 2160 (all), 2165, 2166</small>	54	68.6	59-78	863	785	-9%	-78
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>271</b>	<b>201.2</b>	<b>174-228</b>	<b>2907</b>	<b>3040</b>	<b>5%</b>	<b>133</b>
Arson <small>UCR 1629, 2110</small>	4	6.0	1-11	73	89	22%	16
<b>SUBTOTAL CC OFFENCES</b> (UCR 1000 to 3000 Series)	<b>973</b>	<b>961.0</b>	<b>900-1022</b>	<b>10892</b>	<b>11502</b>	<b>6%</b>	<b>610</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>21</b>	<b>47.6</b>	<b>12-84</b>	<b>400</b>	<b>501</b>	<b>25%</b>	<b>101</b>
<b>MHA RELATED CALLS</b> (MHA files or Mental Health flag)	<b>222</b>	<b>242.4</b>	<b>214-271</b>	<b>2993</b>	<b>2768</b>	<b>-8%</b>	<b>-225</b>

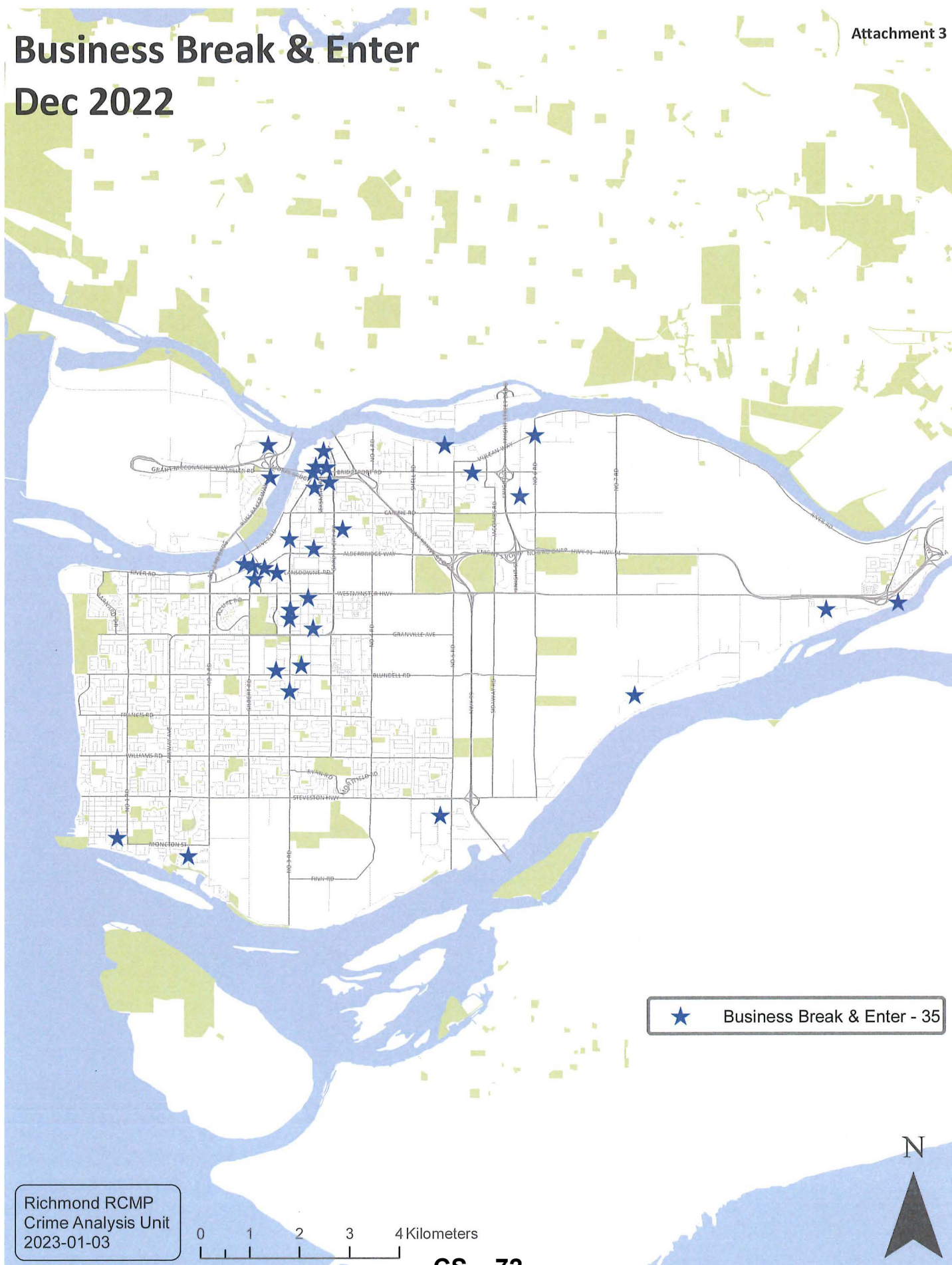
Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2023-01-03. Published 2023-01-03. The statistical data in this chart should be considered independently of any analysis provided in the Richmond RCMP Monthly Activity Report. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).



# Residential Break & Enter Dec 2022

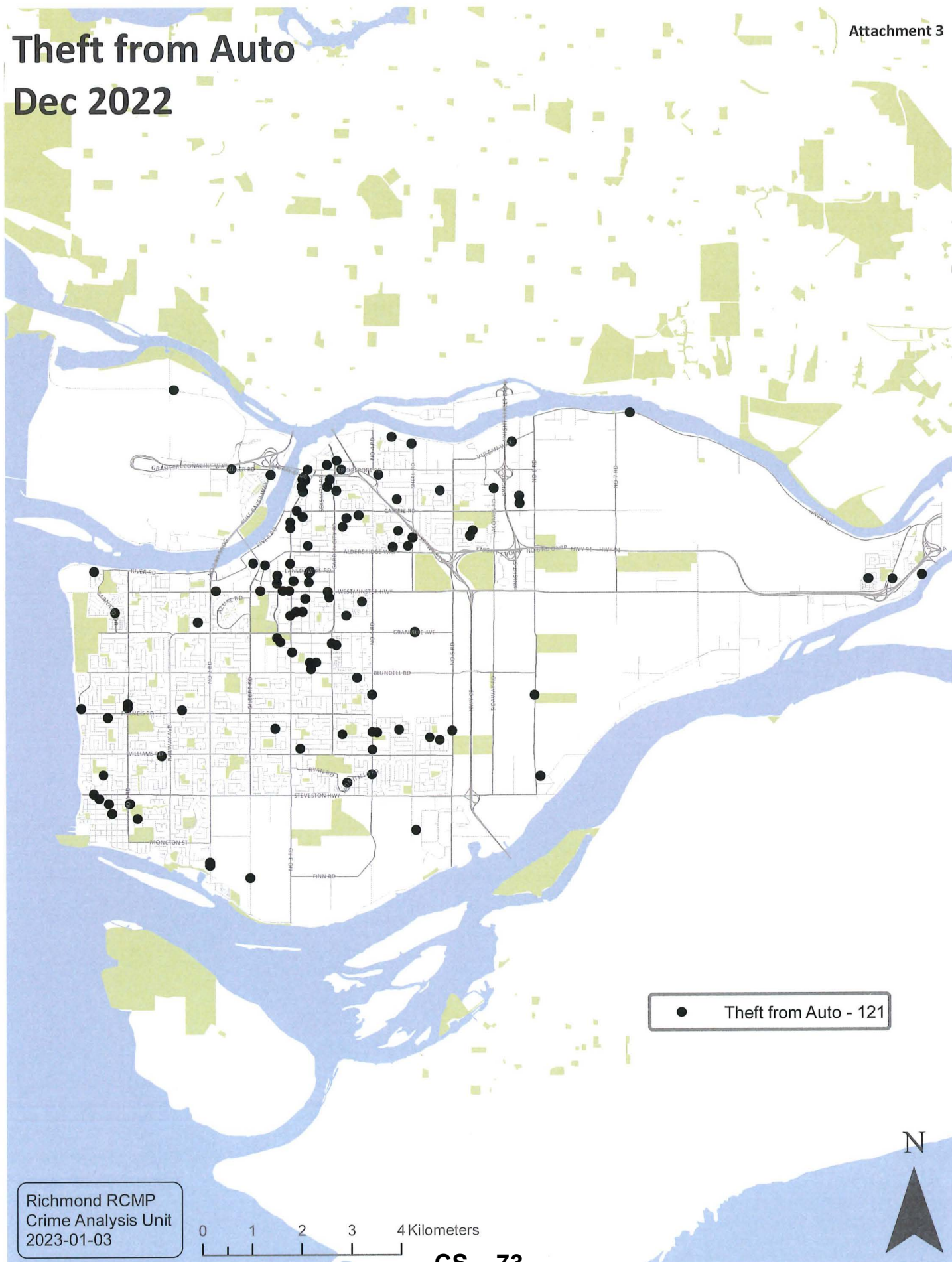


# Business Break & Enter Dec 2022





# Theft from Auto Dec 2022



# Auto Theft Dec 2022

