



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, February 14, 2012
4:00 p.m.

Pg. # ITEM

MINUTES

CS-7 *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, December 13, 2011.*



NEXT COMMITTEE MEETING DATE

Tuesday, March 13, 2012, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

1. **INTRODUCTION OF INSPECTOR SEAN MALONEY**

CS-15 2. **RCMP'S MONTHLY REPORT – NOVEMBER 2011 ACTIVITIES**
(File Ref. No. 09-5000-01) (REDMS No. 3422437)

TO VIEW eREPORT CLICK HERE

See Page **CS-15** of the Community Safety agenda for full hardcopy report

Designated Speaker: Supt. Renny Nasset

STAFF RECOMMENDATION

That the OIC's report entitled "RCMP's Monthly Report – November 2011 Activities" dated December 1, 2011, be received for information.



- CS-27 3. RCMP'S MONTHLY REPORT – DECEMBER 2011 ACTIVITIES**
(File Ref. No. 09-5000-01) (REDMS No. 3441114)

TO VIEW eREPORT CLICK HERE

See Page **CS-27** of the Community Safety agenda for full hardcopy report

Designated Speaker: Supt. Renny Nessel

STAFF RECOMMENDATION

That the OIC's report entitled "RCMP's Monthly Report – January 5, 2012 Activities" dated January 5, 2012, be received for information.



- CS-43 4. COMMUNITY BYLAWS - NOVEMBER 2011 ACTIVITY REPORT**
(File Ref. No. 12-8060-01) (REDMS No. 3428370)

TO VIEW eREPORT CLICK HERE

See Page **CS-43** of the Community Safety agenda for full hardcopy report

Designated Speaker: Wayne Mercer

STAFF RECOMMENDATION

That the staff report entitled "Community Bylaws – November 2011 Activity Report" dated December 14, 2011, from the General Manager, Law & Community Safety, be received for information.



- CS-51 5. COMMUNITY BYLAWS - DECEMBER 2011 ACTIVITY REPORT**
(File Ref. No. 12-8060-01) (REDMS No. 3457416)

TO VIEW eREPORT CLICK HERE

See Page **CS-51** of the Community Safety agenda for full hardcopy report

Designated Speaker: Wayne Mercer

STAFF RECOMMENDATION

That the staff report entitled “Community Bylaws – November 2011 Activity Report” dated January 23, 2012, from the General Manager, Law & Community Safety, be received for information.



CS-57 6. 2012/2013 RCMP ANNUAL PERFORMANCE PLAN – COMMUNITY PRIORITIES

(File No. 09-5000-01)(REDMS No. 3459169)

TO VIEW eREPORT CLICK HERE

See Page **CS-57** of the Community Safety agenda for full hardcopy report

Designated Speaker: Supt. Renny Nessel

STAFF RECOMMENDATION

That the two Community Objectives be selected, as identified in the staff report dated January 24, 2012 from the Officer In Charge, Richmond RCMP Detachment, for inclusion in the 2012/2013 Annual Performance Plan.



CS-63 7. 2011 FOURTH QUARTER REPORT – RICHMOND FIRE-RESCUE

(File No.)(REDMS No. 3432651)

TO VIEW eREPORT CLICK HERE

See Page **CS-63** of the Community Safety agenda for full hardcopy report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

That the report on Fire-Rescue’s operations from October 1 to December 31, 2011 be received for information.



CS-71 8. CANADIAN COAST GUARD AUXILIARY (STATION 10) PROPOSED BOATHOUSE LOCATION

(File No. 06-2345-20-ILAN1)(REDMS No. 3355625)

TO VIEW eREPORT CLICK HERE

See Page **CS-71** of the Community Safety agenda for full hardcopy report

Designated Speaker: Serena Lusk

STAFF RECOMMENDATION

That:

- (1) *Scotch Pond be approved as the location for the Canadian Coast Guard Auxiliary Pacific Region - Station 10 to moor its boathouse; and*
- (2) *Agreement terms for the moorage of the Canadian Coast Guard Auxiliary – Station 10 be drafted and brought back to Council for approval no later than March 30th 2012.*



CS-85

9. **CHAUFFEURS' PERMITS**

(File No. 09-5000-01)

TO VIEW eREPORT CLICK HERE

See Page **CS-85** of the Community Safety agenda for full hardcopy report

Designated Speaker: Supt. Renny Nasset

STAFF RECOMMENDATION

That the requirement for the renewal of Chauffeurs' Permits be changed from an annual to a biennial basis beginning January 1, 2013 as outlined in the staff report dated January 31, 2012 from the OIC, RCMP Richmond Detachment.



CS-91

10. **AIRCRAFT EMERGENCY RESPONSE WITHIN RICHMOND**

(File No.)(REDMS No. 3462128)

TO VIEW eREPORT CLICK HERE

See Page **CS-91** of the Community Safety agenda for full hardcopy report

Designated Speaker: Deputy Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report entitled Aircraft Emergency Response Within Richmond, dated February 3, 2012 from the Fire Chief, be received for information.



11. **FIRE CHIEF BRIEFING**

(Oral Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

- (i) Pink Shirt Day, February 29, 2012 – in support of the Stop Bullying Campaign
- (ii) CPR (Cardio Pulmonary Resuscitation) Saves Lives
- (iii) Pedestrian Safety Campaign – a joint initiative of RFR, RCMP, BCAS, ICBC, the City's Corporate Communications team, and Transportation

12. **RCMP/OIC BRIEFING**

(Oral Report)

Designated Speaker: Supt. Rendall Nasset

Items for discussion:

- (i) Downtown CPO - Regional IPREM Table Top

13. **MANAGER'S REPORT**

- (a) Mobile Medical – Temporary Placement at Gateway Theatre

ADJOURNMENT



Pg. # ITEM



Community Safety Committee

Date: Tuesday, December 13, 2011

Place: Anderson Room
Richmond City Hall

Present: Councillor Linda McPhail, Vice-Chair
Councillor Ken Johnston
Councillor Evelina Halsey-Brandt
Councillor Bill McNulty

Absent: Councillor Derek Dang, Chair

Also Present: Councillor Chak Au

Call to Order: The Vice-Chair called the meeting to order at 4:00 p.m.

It was agreed that "Noise Bylaw Update" be added to the Agenda as Item 10.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Wednesday, October 12, 2011, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Tuesday, January 10, 2012, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

1. **MARINE PATROL PROGRAM – POST PATROL REPORT 2011**

(File Ref. No. 09-5000-01) (REDMS No. 3383656)

Renny Nasset, OIC, Richmond RCMP, provided background information and commented on the success of the marine patrol program.

In reply to queries from Committee, Corporal James Lunny, Richmond RCMP, provided the following information:

- the marine patrols found that the majority of those on the water were in compliance with regulations related to the operation of a pleasure craft;
- the marine patrols are typically scheduled during community events and weekends as there are many more pleasure crafts on the water during those periods; and
- the RCMP's marine patrol works with the Canadian Coast Guard if a situation warrants.

It was moved and seconded

That the OIC's report entitled "Marine Patrol Program – Post Patrol Report 2011" dated October 13, 2011, be received for information.

CARRIED

2. **RCMP'S MONTHLY REPORT – SEPTEMBER 2011 ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 3378467)

RCMP'S MONTHLY REPORT – OCTOBER 2011 ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 3406197)

OIC Nasset commented on the marine patrol program and noted that there may be opportunities to conduct joint patrols with the Delta Police Department.

Phyllis Carlyle, General Manager, Law & Community Safety, advised that should the Delta Police Department wish to partner with the Richmond RCMP, contribution towards the marine patrol program would be sought from them.

It was moved and seconded

(1) *That the OIC's report entitled "RCMP's Monthly Report – September 2011 Activities" dated October 7, 2011, be received for information; and*

(2) *That the OIC's report entitled "RCMP's Monthly Report – October 2011 Activities" dated November 22, 2011, be received for information.*

CARRIED

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3. **2011 THIRD QUARTER REPORT – FIRE-RESCUE**
(File Ref. No.) (REDMS No. 3390376)

It was moved and seconded

That the report on Fire-Rescue's operations for the 3rd Quarter ending September 30, 2011 be received for information.

CARRIED

4. **COMMUNITY BYLAWS – SEPTEMBER 2011 ACTIVITY REPORT**
(File Ref. No. 12-8060-01) (REDMS No. 3392348 v3)

COMMUNITY BYLAWS – OCTOBER 2011 ACTIVITY REPORT
(File Ref. No. 12-8060-01) (REDMS No. 3414106)

Wayne Mercer, Manager, Community Bylaws, advised that Page 7 of the September 2011 activity report was accidentally omitted from the agenda package (Page 7 is attached to and forming part of these Minutes as Schedule 1).

In reply to a query from Committee, Mr. Mercer advised staff are working with Canada Post in relation to dog biting. He stated that dog bites are taken very seriously and commented on the protocol for repeat offenders.

It was moved and seconded

- (1) *That the Community Bylaws Monthly Activity Report dated October 24, 2011, from the General Manager, Law & Community Safety, be received for information; and*
- (2) *That the Community Bylaws Monthly Activity Report dated November 24, 2011, from the General Manager, Law & Community Safety, be received for information.*

CARRIED

5. **TRAINING SITE AT 7611 NO. 9 ROAD – RICHMOND FIRE-RESCUE**
(File Ref. No.) (REDMS No. 3367291)

In reply to queries from Committee, John McGowan, Fire Chief, Richmond Fire-Rescue and Tim Wilkinson, Deputy Chief – Operations, advised the following:

- the proposed training site would be managed by the Chief Training Officer and would only be staffed as required;
- the proposed modular fire training building is new construction and is very similar to container style structures; it is light weight, durable, and can be configured in many different ways;
- it is recommended that a local training site be established in Richmond in an effort to (i) avoid travel time; and (ii) avoid overtime costs and continued on-duty emergency service delivery while training; and

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- the proposed overspray area is intended to mitigate the run-off water from the site.

Also, Ms. Carlyle noted that should the proposed training site be approved, Richmond Fire-Rescue would seek donations as the site develops.

It was moved and seconded

- (1) *That the Chief Administrative Officer and General Manager of Law and Community Safety be authorized to negotiate and execute on behalf of the City a licence agreement between Lafarge Canada Inc. and the City for the use of a portion of 7611 No. 9 Road as a fire fighter training facility, on the terms and conditions outlined in the staff report entitled "Training Site at 7611 No. 9 Road – Richmond Fire Rescue" and dated November 29, 2011;*
- (2) *That the capital and operating costs for the training facility be considered as part of the 2012-budget process; and*
- (3) *That staff be directed to meet with the owners of the property to the north of the proposed site and to report back to Council if the neighbours express any concerns prior to the execution of the agreement with Lafarge Canada Inc.*

CARRIED

6. REGULATION OF PRIVATE PARKING OPERATIONS

(File Ref. No. 12-8060-20-8801/8802) (REDMS No. 3318239)

Mr. Mercer provided background information.

It was moved and seconded

- (1) *That Vehicle For Hire Regulation Bylaw No. 6900, Amendment Bylaw No. 8801 (Attachment 1) be introduced and given first, second and third reading; and*
- (2) *That Notice of Bylaw Violation Dispute Adjudication Bylaw No. 8122, Amendment Bylaw No. 8802 (Attachment 2) be introduced and given first, second and third reading.*

CARRIED

7. FIRE CHIEF BRIEFING

(Oral Report)

(i) *Update on the Airplane Crash*

Fire Chief McGowan spoke of the recent airplane crash on Russ Baker Way and congratulated all emergency personnel involved in the incident for their fast and effective management of the incident.

Councillor McNulty left the meeting at 4:35 p.m. and returned to the meeting at 4:36 p.m.

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(ii) Update on New Recruits

Fire Chief McGowan advised that Richmond Fire-Rescue has hired nine new fire fighters. In reply to a query from Committee, Chief McGowan stated that of the nine new recruits, there are several female recruits and several visible minority recruits.

(iii) Officer Development Training

Fire Chief McGowan spoke of officer development training, noting that Richmond Fire-Rescue (RFR) works closely with the Justice Institute to develop fire-fighters wishing to progress into senior positions within RFR.

(iv) Noise & Fireworks Regulation Bylaw / Fire Works Communication Process

Fire Chief McGowan stated that RFR sends information related to approved fireworks permits to E-Comm's fire dispatch centre. Also, he noted that this information is shared with the Richmond RCMP as well.

(v) EFSIT Customer Service Performed at residence on Gilley Road

Fire Chief McGowan spoke of a Electrical and Fire Safety Inspection conducted at a residence on Gilley Road. He commented that the inspection found significant electrical problems, which caused unnecessary hydro usage.

8. RCMP/OIC BRIEFING

(Oral Report)

Item for discussion:

(i) Operation Red Nose

OIC Nasset stated that the Richmond RCMP support Operation Red nose and noted that the program provided over 650 rides in Richmond last year.

(ii) British Columbia Association of Chiefs of Police

OIC Nasset highlighted that the Richmond RCMP will be hosting the British Columbia Association of Chiefs of Police meeting in February 2012.

(iii) Officer Transfers and Retirements

OIC Nasset commented that Constable Barry Edwards would be retiring after 35 years of service. He was pleased to announce that Cst. Edwards has signed on as a reserve officer. Also, OIC Nasset advised that Inspectors Janis Gray and Leanne Burleigh have been transferred.

In reply to a query from Committee, Ms. Carlyle advised that the City Centre Community Police Office is currently at the design stage of the project.

(iv) Partnership with Delta Police Department

Please see Page 2 for discussion on this matter.

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Fire Chief McGowan distributed a memorandum regarding the Steveston Fire Hall (copy on file, City Clerk's Office) and highlighted that Fire Hall No. 2 was one of only three Canadian fire halls to be featured in the Fire Chief magazine.

9. MANAGER'S REPORT

(i) *Deborah Procter, Manager, Emergency Programs, to play a clip from the CAUSE video*

Deborah Procter, Manager, Emergency Programs, distributed a memorandum dated December 8, 2011 (copy on file, City Clerk's Office) regarding Council's role during an emergency.

Ms. Procter played a clip from the CAUSE video and provided background information. She noted that the Centre for Security Science and the U.S. Department of Homeland Security approached the City to take part in an experiment that demonstrates how newly developed technologies function during an emergency.

10. NOISE BYLAW UPDATE

Discussion ensued regarding the status of the noise bylaw review and proposed amendments report. Mr. Mercer advised that staff are diligently working to consolidate the findings of the public open houses and surveys. He noted that it is anticipated that the staff report be brought before Council in January 2012.

ADJOURNMENT

It was moved and seconded
That the meeting adjourn (4:45 p.m.).

CARRIED

Certified a true and correct copy of the
Minutes of the meeting of the Community
Safety Committee of the Council of the
City of Richmond held on Tuesday,
December 13, 2011.

Councillor Linda McPhail
Vice-Chair

Hanieh Floujeh
Committee Clerk

October 24, 2011

- 7 -

Schedule 1 to the Minutes of the
Community Safety Committee
meeting held on Tuesday,
December 13, 2011.

Conclusion

Community Bylaws staff continues to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.



Wayne G. Mercer
Manager, Community Bylaws
(604.247.4601)

ML:ml



City of Richmond

Report to Committee

To: Community Safety Committee

Date: December 1, 2011

From: Rendall Nessel
Officer In Charge, Richmond RCMP Detachment

File: 09-5000-01/2010-Vol
01
(11.61)

Re: RCMP's Monthly Report – November 2011 Activities

Staff Recommendation

That the OIC's report entitled "RCMP's Monthly Report – November 2011 Activities" dated December 1, 2011, be received for information.

(Rendall Nessel) Superintendent
Officer in Charge, Richmond RCMP Detachment
(604-278-1212)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG 	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO 	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Origin

At the request of the Community Safety Committee, the OIC will keep Council informed on matters pertaining to policing in the community and has developed a framework to provide regular reporting cycles.

Analysis

Below is the RCMP's Monthly Report – November 2011 Activities.

Noteworthy Files:

Richmond RCMP Promotes Pedestrian Safety

The concern for Pedestrian Safety increases with the changing weather conditions and reduced daylight hours that the winter season brings. Extra care is required during the darker, wet days that make driving conditions and visibility more difficult to see pedestrians. The Detachment considers pedestrian safety a priority and has partnered with ICBC to increase education, enforcement and initiatives in an effort to save lives and make the community a safer place to be.

The Detachment RCMP officers and volunteers from the South Arm and Steveston Community Police Offices participated in a Pedestrian Road Safety Campaign along with ICBC's Road Safety Team. Richmond's high volume foot traffic areas were targeted, where passers by were provided with pedestrian safety tips and reflective armbands in order to increase visibility in the dark. The next campaign is planned for early spring.

Some tips for pedestrians' safety are as follows:

- Remove headphones and refrain from using cell phone and electronics when crossing the street.
- Make eye contact with drivers and never assume that drivers see pedestrians.
- Be cautious and pay attention to traffic as some drivers may not stop or obey traffic control devices.
- Wear bright or light coloured clothing especially in bad weather or in low light, wear reflective clothing.
- If there are no sidewalks, use the outside edge or shoulder of the roadway and walk facing traffic to see vehicles coming towards you.
- While crossing the street, look in all directions and keep an eye out for approaching vehicles. This includes checking over the shoulder for any vehicles that may be turning.
- Listen for approaching vehicles that may not yet be visible and could be approaching a pedestrian from a driveway, around a corner or from over a hill.
- Use crosswalks wherever possible and don't cross on the "do not walk" signal.

Fatal Pedestrian Collision

On November 22 at approximately 7:30 pm an RCMP officer was on patrol when he came across a collision on Steveston Highway near Southdale Road. A pedestrian had been crossing Steveston Highway between intersections and was struck by a west bound vehicle. At the time of the collision it was raining heavily and visibility was poor. The pedestrian was wearing dark clothing and was not seen by the driver until he was struck.

Richmond Fire Rescue and Emergency Health Services were at the scene of the collision. The driver received minor injuries and was transported to Richmond General Hospital for treatment. The pedestrian, a 31 year old Richmond resident, was transported to Vancouver General Hospital in critical condition and passed away the next morning. Officers from the Integrated Collision Analysis and Reconstruction Services assisted the Detachment's Road Safety Unit, and the investigation is continuing.

Plane Diverted to YVR

On November 28th at approximately 6:30 pm the Detachment received a report that an Air Canada flight was being diverted to the Vancouver International Airport after two unruly passengers had to be restrained by the airline crew. The flight was en-route to Beijing from Toronto with an expected arrival time of 10:00 pm. to the Vancouver Airport. Upon touchdown RCMP officers boarded the flight and escorted the two passengers off the plane. Two men ages 38 and 45 from Ontario have been arrested and charged after consuming too much alcohol and disobeying the directions of the flight crew on board the flight. Both men plead guilty to mischief and received suspended sentences and probation for one year. They have been ordered to pay restitution in the amount of \$71,757.

Auxiliary Constables

From January to November 2011, Richmond Detachment Auxiliary Constables recorded 6,597 volunteer hours as indicated in the following table:

Time Period	Community Policing Duties	Training and Administrative Duties	Patrol Ride-Along Duties	Total Hours
Jan - Nov	2,754	2,191	1,652	6,597

Summary of Auxiliary Constable Duties for September - November 2011:

Auxiliary Constables have concentrated on community policing programs, such as:

- Bike, foot and Kubota patrols
- Home Security Checks
- Block Watch meetings
- SAFE School Program

Auxiliary Constables also attended several community events to support a police presence, including:

- Lingyen Temple Festival
- Police and Peace Officers' Memorial
- Remembrance Day Ceremonies
- Christmas in Steveston Village

In addition, Auxiliary Constables assisted regular members with:

- General Duty shifts
- Marine Patrols
- Liquor/Bylaw Enforcement Teams
- Road Safety Unit
- Youth Section

On October 27, Auxiliary Constables assisted regular members at the plane crash on Sea Island. Within an hour of being called out, 9 Auxiliary Constables were on scene, providing traffic control, scene security and remained on duty until the site was cleared by Transport Canada the following morning.

Auxiliary Constables provided significant support during Richmond Detachment's move to the new Community Safety Building and assisted in operation of the Command Vehicle as a temporary Community Policing Office at the Detachment on Minoru. Other duties included providing escorts, which, allowed regular members to return to their assigned duties.

Five Auxiliary Constables were trained and certified to perform Transport Canada Boat Safety Checks. During the boating season this has provided significant value to marine patrols as Auxiliary Constables are able to conduct checks under the Small Vessel Regulations. Twenty-five Auxiliary Constables have been trained to assist with the Speed Watch and Lock It or Lost It campaigns and will now be able to provide a uniformed presence to these initiatives in targeted areas of the city.

Road Safety Unit

Richmond Detachment Traffic Statistics

Name	Act	Example	Sep	Oct	Nov
Violation Tickets	Provincial Act Offences	Speeding	1208	1196	1209
Notice & Orders	Equipment Violations	Broken Tail-light	419	473	514
Driving Suspension	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	13	54	47
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	22	17	19
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	3	4	3

South Arm Community Police Office**Richmond Detachment Stolen Auto Recovery and Lock out Auto Crime Statistics for 2011**

Month	Vehicles Viewed For Signs Of Auto Crime Only	Vehicles Scanned Through Stolen Auto Recovery (SAR)*¹	Vehicles Issued A Crime Prevention Notice²	Patrol And Admin Hours
January	4,898	4,368	530	96
February	2,265	1,657	608	60
March	3,261	1,630	1,082	80
April	3,356	2,529	828	54
May	3,681	2,391	1,290	82
June	2,197	1,342	855	58
July	1,825	1,289	536	48
August	1,898	989	909	51
September	2,329	1,481	848	52
October	3,558	2,258	1,300	70
November	4,046	2,894	1,152	74
TOTAL	33,314	22,828	9,938	725

Richmond Detachment Speed Watch Statistics for 2011

Month	# Of Speed Watch Deployments	Total Vehicles Checked	Over 10 Km/h	Admin Hours For Office Duties	Number of Warning Letters Issued
January	6	2,728	375	54	204
February	13	6,281	950	76	390
March	13	6,207	1,098	80	311
April	12	6,321	1,060	92	347
May	21	12,956	2,358	134	778
June	20	7,633	1,076	132	572
July	15	8,532	2,371	114	551
August	7	3,679	1,024	54	157
September	16	8,957	1,233	102	403
October	16	8,029	682	108	456
November	9	6,007	1,444	68	213
TOTAL	148	77,330	13,671	1,014	4,382

¹ A complete description of all categories has been previously circulated in the June Monthly Activity Report.

² Ibid

Richmond Detachment Distracted Drivers Statistics for 2011³

Month	Deployments	Number of Letters Sent
January		Started Feb. 1st
February	7	50
March	10	73
April	7	64
May	9	57
June	10	52
July	14	78
August	10	70
September	7	37
October	9	40
November	3	9
TOTAL	86	530

Volunteer Bike Patrol

Month	Deployments	Hours
January	2	54
February	3	102
March	4	102
April	5	123
May	9	188
June	8	136
July	19	163
August	18	116.5
September	17	152
October	4	36.5
November	3	52.5
TOTAL	92	1,225.5

Victim Services

In November of 2011, Victim Witness Services provided support to 43 new clients in addition to an active caseload of over 122 ongoing files. Victim Services assisted 12 crime and trauma scenes over this time period. Medical related sudden deaths and serious motor vehicle collisions dominated the calls for service. Of note, Richmond Victim Services responded to two collisions where pedestrians were struck by vehicles. In both of these incidents the weather was extremely bad, visibility was poor, and the victims were wearing dark clothing. Victim Services continues to support the families of the deceased and the drivers of these collisions. Victim Services is continuing support to the families of the deceased pilots from the plane crash at YVR in late October.

³ A complete description of all categories has been previously circulated in the June Monthly Activity Report.

Crime Statistics

Crime Stats – see Appendix “A”.

Crime Maps – see Appendix “B”

Financial Impact

There is no financial impact associated with this report.

Conclusion

The Officer in Charge, Richmond Detachment has developed a framework and will continue to provide a monthly reporting cycle to the Community Safety Committee.

A handwritten signature in black ink, appearing to read 'Lainie Goddard', with a stylized flourish at the end.

Lainie Goddard
Manager, RCMP Administration
(604)207-4767



NOVEMBER 2011 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. The only exception is Metal Theft, which only has 4 years of available data. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in blue.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS		
	Nov-11	November	2010 YTD	2011 YTD	% Change
VIOLENT CRIME (UCR 1000-Series Offences)	113	132-153	1591	1417	-10.9%
<i>Robbery</i>	14	5-12	103	124	20.4%
<i>Assault</i>	44	44-59	590	505	-14.4%
<i>Assault w/ Weapon</i>	8	7-20	128	136	6.3%
<i>Sexual Offences</i>	9	4-9	66	74	12.1%
PROPERTY CRIME (UCR 2000-Series Offences)	587	585-846	7680	6982	-9.1%
<i>Business B&E</i>	24	31-69	503	335	-33.4%
<i>Residential B&E</i>	92	38-72	503	678	34.8%
<i>MV Theft</i>	13	22-64	440	277	-37.0%
<i>Theft From MV</i>	117	150-248	2211	1724	-22.0%
<i>Theft</i>	108	81-135	1136	1254	10.4%
<i>Shoplifting</i>	56	35-56	623	652	4.7%
<i>Metal Theft</i>	4	3-15	58	39	-32.8%
<i>Fraud</i>	50	32-54	559	523	-6.4%
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	205	156-193	2307	2142	-7.2%
<i>Arson - Property</i>	8	5-10	89	64	-28.1%
SUBTOTAL (UCR 1000- to 3000-Series)	905	889-1176	11578	10541	-9.0%
DRUGS (UCR 4000-Series Offences)	128	68-104	1092	1059	-3.0%

* Metal Theft only has 4 years of available data.

Prepared by Richmond RCMP.

Data collected from PRIME on 2011-12-14. Published 2011-12-14.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Business Break & Enters **November 1st - November 30th, 2011**

APPENDIX 'B'



No 7 Rd

Shell Rd

Hwy 99

Granville Ave

Hwy 99

Shell Rd

Stevenson Hwy

Garden City Rd

No 3 Rd

Garden City Rd

Westminster Hwy

Railway Ave

Francis Rd

No 2 Rd

No 1 Rd

Westminster Hwy

Legend

★ Business B&Es: Total of 37

0 0.5 1 2 Kilometers

Residential Break & Enters November 1st - November 30th, 2011

APPENDIX 'B'



No 7 Rd

Westminster Hwy

Hwy 99

Granville Ave

Shell Rd

Hwy 99

Garden City Rd

Francis Rd

Shell Rd

Steveston Hwy

No 3 Rd

No 2 Rd

Railway Ave

No 1 Rd

Hwy 99 Hwy 99

Legend

Residential B&Es: Total of 92

Kilometers
0 2 4

CS - 24

Auto Theft

November 1st - November 30th, 2011

APPENDIX 'B'

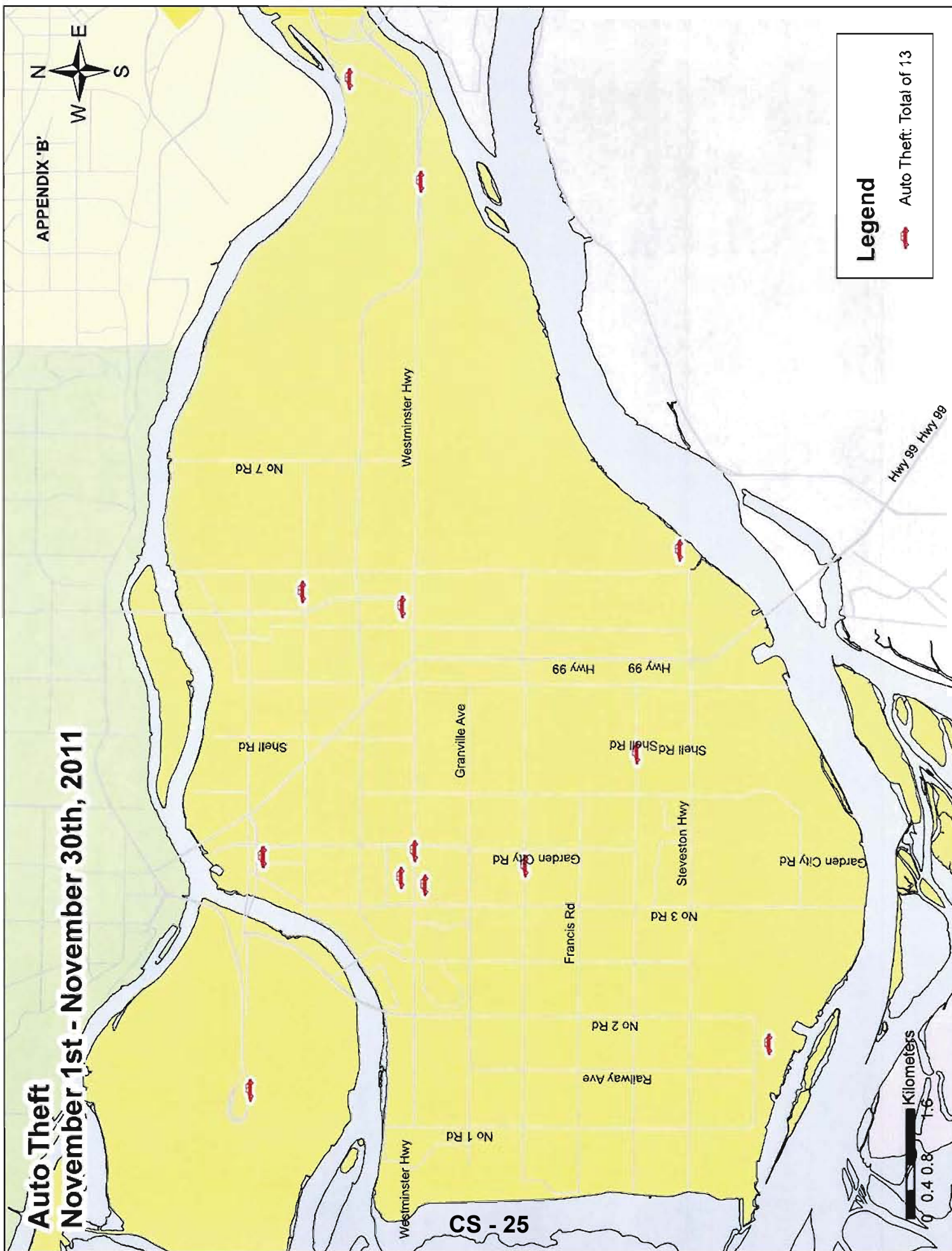


CS - 25

Legend

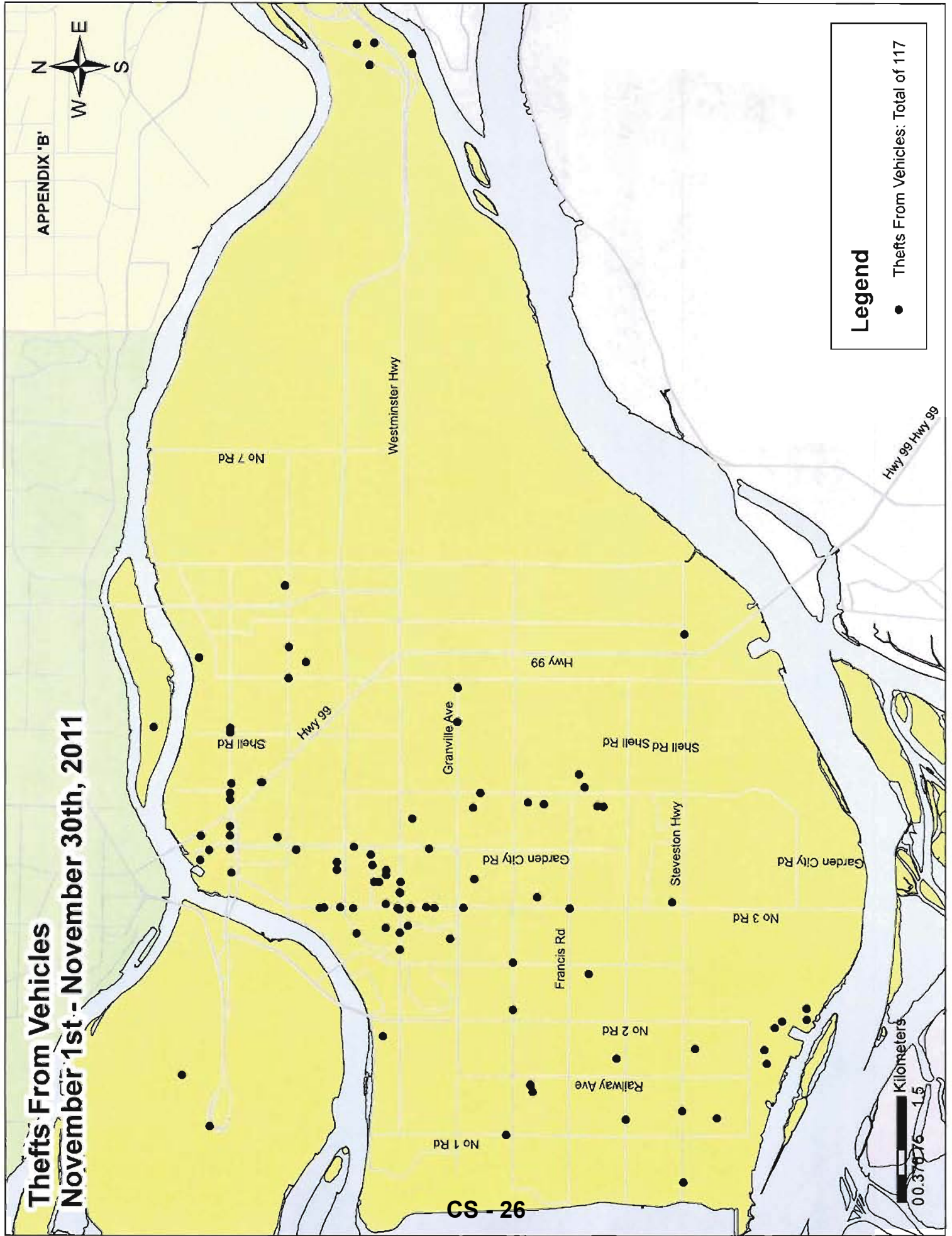
Auto Theft: Total of 13

Kilometers
0 0.4 0.8 1.6



Thefts From Vehicles November 1st - November 30th, 2011

APPENDIX 'B'



Legend

- Thefts From Vehicles: Total of 117



City of Richmond

Report to Committee

To: Community Safety Committee

Date: January 5, 2012


From: Rendall Nasset
Officer In Charge, Richmond RCMP Detachment

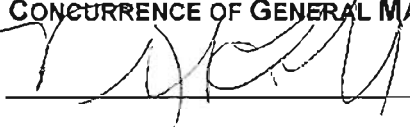
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01
(11.62)

Re: RCMP's Monthly Report – December 2011 Activities

Staff Recommendation

That the OIC's report entitled "RCMP's Monthly Report – December 2011 Activities" dated January 5, 2012, be received for information.


(Rendall Nasset) Superintendent
Officer in Charge, Richmond RCMP Detachment
(604-278-1212)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Origin

At the request of the Community Safety Committee, the OIC will keep Council informed on matters pertaining to policing in the community and has developed a framework to provide regular reporting cycles.

Analysis

Below is the RCMP's Monthly Report – December 2011 Activities.

Noteworthy Files:

Movember comes to an End at Richmond Detachment

Movember is an annual campaign, which strives to raise awareness of men's health issues, including prostate cancer. It has received worldwide support since its inception in Australia, in 2003. Richmond Detachment's 2011 Movember campaign received great support from its employees and was successful in raising \$1,735.00 for the cause. The Detachment fundraising efforts included a "moustache" donation jar and bake sales. In addition, there were twenty faces, which had grown new moustaches to show their support.

Prolific Offender Caught in Stolen Vehicle

On December 5, 2011 a 34 year old male was charged with Possession of Stolen Property over \$5000, Possession of Break and Entering Tools, Flight from Peace Officer, and Dangerous Driving, all stemming from an incident which had occurred earlier that morning.

At 4:20 a.m. a resident of the 8000 Block of Colonial Drive, Richmond, reported that his truck had been taken from the front of his residence. In order to attempt to locate the stolen vehicle, the Richmond RCMP immediately broadcasted the auto-theft to on-duty officers. An hour later, the vehicle was seen by police heading towards the Dinsmore Bridge into Vancouver. The Vancouver Police Department (VPD) was subsequently contacted for assistance.

The RCMP stopped traffic on the bridge in order to facilitate the deployment of a spike belt, which was successful in deflating the tires of the stolen vehicle. However, the vehicle continued to travel with flat tires towards Vancouver. The driver abandoned the vehicle at the Cambie Street Sky Train station and fled on foot. The area was then cordoned off and a VPD dog handler tracked the suspect. At about 6:30 a.m. the suspect was located hiding under a retaining wall next to the Fraser River. He was taken onboard a nearby Coast Guard hovercraft and transported to Emergency Health Services on Mitchell Island for treatment of hypothermia.

The man, who is a prolific offender with no fixed address, is well known to police. He was taken into custody by VPD officers and turned over to the Richmond RCMP. He has been remanded in custody, awaiting his next court appearance on January 17, 2012.

Volunteer Appreciation Dinner

On December 2, 2011, the Richmond RCMP and the City of Richmond's Law and Community Safety Department hosted the annual Volunteer Appreciation Dinner to recognize the police volunteers who give tirelessly of themselves in service of their community. The event was attended by two Detachment members, dressed in red serge, and dignitaries, including his Worship Mayor Malcolm Brodic, who were on hand to extend their appreciation and congratulation to the participants. Two hundred and twenty volunteers, many of whom dedicated over 1000 hours of service in 2011, were honoured at the function. They included volunteers from the South Arm and Steveston Community Stations, Crime Watch, Victim Services, and Auxiliary Constables.

Charges Laid Against Prolific Property Crime Offender

Starting in late July 2011, the Detachment noted a sharp increase in the theft of cellular phones. As thefts of cellular phones were also quite prevalent in Vancouver, a joint investigation was undertaken with the Vancouver City Police, in an effort to apprehend the person responsible. The suspect's description and distinct modus operandi (MO) were consistent in each of the eight incidents reported in Richmond between July 31st and August 28th. It is alleged that the suspect contacted individuals selling their phones on Craig list¹, with the specific intent to steal their phones. He arranged to meet with the victims in order to purchase their phones. Once with the seller, he presented reasonable reasons for why he had to physically handle the phone, and when the phone was in his possession, he fled the scene without paying.

On November 18, 2011 VPD officers arrested the man they believe is responsible for these thefts. The suspect, a Vancouver resident and prolific offender, was arrested in Richmond, on numerous warrants, including one from the Richmond RCMP. The RCMP believe that this suspect may be responsible for more such crimes in Richmond, and have asked the public to contact them if they think they may have been a victim.

Pedestrian Fatality

On the morning of December 11, 2011, the Detachment received a report that a pedestrian had been struck while crossing No. 3 Road near Ryan Road. It appeared that the pedestrian was crossing the road, not using a crosswalk, when he was struck by a northbound vehicle. Richmond Fire Rescue and Emergency Health Services arrived at the scene of the accident and transported the 86-year-old Richmond resident to Vancouver General Hospital, where he later died of his injuries.

The Detachment's Road Safety Unit received assistance from the Lower Mainland District Integrated Collision Analysis and Reconstruction Services, in examining the scene of the accident. It appears that neither alcohol nor speed are contributing factors in the collision. As this was the second pedestrian fatality in Richmond in less than a month, the Richmond RCMP is stressing to drivers and pedestrians the importance of practicing road and pedestrian safety.

¹ Craig list is an on-line site used for buying and selling goods and services.

Richmond RCMP Helps Stock the Shelves at Christmas

For less fortunate members of the community, Christmas-time can pose many challenges in providing both food, and shelter for themselves, and their families. For people who find themselves in this situation, the assistance from local food banks can often help alleviate some of this hardship.

This year, Richmond Detachment challenged itself to reach the goal of donating at least 1000 pounds of food to the Richmond Food Bank Society. The "1000 pound Challenge" as it was named, was successful in attaining the quantity of food it set forth, and the donation was reportedly worth between \$2,500 and \$3,000.

Rescue Team Successful in Pet Rescue.

On the morning of December 23, 2011 the Richmond RCMP and Richmond Fire Rescue responded to the call from an elderly Richmond resident, who reported that her 17-year-old Border Pomeranian was stuck in a water-filled ditch.

The resident was unable to call out to her dog, named Teddy, as he is blind and deaf. When she discovered that her dog was deeply stuck, she called 911 for assistance. An officer from the Richmond RCMP arrived at the dog-owner's residence and called Richmond Fire Rescue to assist with removing the dog from the water-filled ditch. Once they arrived, they quickly assessed the situation, and two firefighters, donning dry suits, made their way into the ditch and successfully pulled Teddy out. The dog, which was in a hypothermic state, was carried by a firefighter into the owner's residence. The firefighter bathed Teddy in a hot bath and placed him in front of a fireplace to recover.

A few days later, the responding officer, and firefighters, returned to the residence to check on Teddy's recovery and were greeted by a very happy and grateful pet owner.

Auxiliary Constables

Richmond Detachment finished 2011 with 40 Auxiliary Constables. The table below highlights since 2009 the number of Auxiliary Constables:

Staffing Levels

Year	# Of A/Cst's
2009	54
2010	51
2011	42
2012	40

In 2011, Auxiliary Constables recorded a total of 7,057 volunteer hours, as detailed in the tables outlined below. This works out to an average of 191 hours per active Auxiliary Constable.

Community Policing Duties

Time Period	Community Events	Crime Prevention Programs	Foot, Bike and Kubota Patrols	Total Hours
Jan - Dec	1,491	1,137	303	2,930

In 2011, Auxiliary Constables provided a police presence and support for many Community Events including large events as Winter Fest, Police Week, Jimmy NG Tournament, Ships to Shore, Canucks arrivals & departures at YVR, Salmon Festival, Kids SAFE, Maritime Festival, and Christmas in Steveston, as well as many more events that were sponsored by community centres and non-profit groups throughout Richmond.

Crime Prevention Programs included Block Watch, Business Watch, Coastal Watch, Safety Talks, Home Security Checks, Lock it or Lose it, Pedestrian Safety, SAFE Schools, Speed Watch, and YVR Patrols.

Additionally, Auxiliary Constables conducted patrols in targeted areas across Richmond by foot, on bike, or with the Kubota off-road vehicle. These patrols included Downtown, Steveston, Hamilton, and the various pedestrian dykes, trails and parks across Richmond.

Assisting Regular Members

Time Period	General Duty Patrol	Other Sections or Duties (e.g. Traffic)	Emergency Call-Outs	Total Hours
Jan - Dec	1,361	323	95	1,779

General Duty Patrol is when Auxiliary Constables ride along with Regular Members, providing assistance as required and directed during normal shifts. Frequently, Auxiliary Constables are on the road on Friday and Saturday nights, as well as during events such as Canada Day, Halloween, and New Year's Eve.

Additionally, Auxiliary Constables will also provide assistance for other sections, such as Bike Team, Traffic, Youth, Police Dog Service or YVR; or on specific duties, such as Night Market, 'Beat' Patrols or Liquor/Bylaw Enforcement Teams.

Auxiliary Constables are available 24/7 to assist as required by the detachment. In 2011, there were 2 Emergency Call-outs, including the plane crash on Sea Island. 9 Auxiliary Constables were on-duty within an hour of the call-out, and most remained on-scene throughout the night assisting with traffic control and scene security.

Training and Administrative Duties

Time Period	Training	Detachment and Program Support	Program Meetings	Court Time	Total Hours
Jan - Dec	1,145	840	355	10	2,349

In 2011, training for Auxiliary Constables included operational requirements such as our Incident Management Intervention Model (IMIM) and Emergency Medical Response Training (EMRT). As well, many courses made available to enhance the skills and knowledge of all our Auxiliary Constables, such as: ICBC Programs (Speed Watch & Lock it or Lose it), SAFE School Project, National Security Awareness, Business Security Assessments, Transport Canada Boating Safety, and Firearms Safety Training.

In addition, 3 Auxiliary Constables completed the week-long Police Mountain Bike Course, and 1 member completes the week-long CPTED (Crime Prevention Through Environmental Design) Course. These extended courses are a significant commitment, as they require the Auxiliary Constables to take a week's leave from their day jobs to volunteer to participate.

It should be noted that in late 2011, Auxiliary Constables provided significant support during the move of the Richmond Detachment. Auxiliary Constables volunteered as guards and escorts during the move, as well as escorting non-cleared workers for many weeks afterwards in the new building. Auxiliary Constables also volunteered to work 33 full-day shifts to man the temporary Community Police Office in front of the old detachment during the month of October.

Community Policing

Crime Prevention Unit

For December 2011, 65 Residential Break and Enter Alerts and 7 Commercial Break and Enter Alerts were sent to Richmond residents and businesses with information regarding neighbourhood break and enters. This includes tips to educate the public on crime prevention techniques to help prevent future break and enters as well as an email sent to inform Richmond residents about a phoney door-to-door salesman scam alert. Richmond residents and business owners are encouraged to register their email addresses at www.Richmond.ca/blockwatch.

Road Safety Unit**Richmond Detachment Traffic Statistics**

Name	Act	Example	Oct	Nov	Dec
Violation Tickets	Provincial Act Offences	Speeding	1208	1196	1005
Notice & Orders	Equipment Violations	Broken Tail-light	419	473	581
Driving Suspension	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	13	54	34
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	22	17	22
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	3	4	1

South Arm Community Police Office**Richmond Detachment Stolen Auto Recovery and Lock out Auto Crime Statistics for 2011**

Month	Vehicles Viewed For Signs Of Auto Crime Only	Vehicles Scanned Through Stolen Auto Recovery (SAR)*²	Vehicles Issued A Crime Prevention Notice³	Patrol And Admin Hours
January	4,898	4,368	530	96
February	2,265	1,657	608	60
March	3,261	1,630	1,082	80
April	3,356	2,529	828	54
May	3,681	2,391	1,290	82
June	2,197	1,342	855	58
July	1,825	1,289	536	48
August	1,898	989	909	51
September	2,329	1,481	848	52
October	3,558	2,258	1,300	70
November	4,046	2,894	1,152	74
December	2,851	1,441	1,410	61
TOTAL	36,165	24,269	11,348	786

² A complete description of all categories has been previously circulated in the June Monthly Activity Report.

³ Ibid

Richmond Detachment Speed Watch Statistics for 2011

Month	# Of Speed Watch Deployments	Total Vehicles Checked	Over 10 Km/h	Admin Hours For Office Duties	Number of Warning Letters Issued
January	6	2,728	375	54	204
February	13	6,281	950	76	390
March	13	6,207	1,098	80	311
April	12	6,321	1,060	92	347
May	21	12,956	2,358	134	778
June	20	7,633	1,076	132	572
July	15	8,532	2,371	114	551
August	7	3,679	1,024	54	157
September	16	8,957	1,233	102	403
October	16	8,029	682	108	456
November	9	6,007	1,444	68	213
December	12	6,749	1,025	86	297
TOTAL	160	84,079	14,696	1,100	4,679

Richmond Detachment Distracted Drivers Statistics for 2011⁴

Month	Deployments	Number of Letters Sent
January		Started Feb. 1st
February	7	50
March	10	73
April	7	64
May	9	57
June	10	52
July	14	78
August	10	70
September	7	37
October	9	40
November	3	9
December	4	8
TOTAL	90	538

⁴ A complete description of all categories has been previously circulated in the June Monthly Activity Report.

Volunteer Bike Patrol

Month	Deployments	Hours
January	2	54
February	3	102
March	4	102
April	5	123
May	9	188
June	8	136
July	19	163
August	18	116.5
September	17	152
October	4	36.5
November	3	52.5
December	3	18
TOTAL	95	1,243.5

Youth Section

In December 2011, D.A.R.E (Drug Abuse Resistance Education) graduations were held in 14 schools in Richmond. D.A.R.E is a ten-week program taught by police officers from Richmond Detachment's Youth Section, to grade 5 students. The program aims to teach youth the dangers of drug and gang involvement.

D.A.R.E: September – December 2011

Number of schools involved	14
Number of classes taught	21
Number of students attending D.A.R.E.	643

Victim Services

In December of 2011, Victim Witness Services provided support to 35 new clients in addition to an active caseload of over 134 ongoing files. Victim Services assisted 18 crime and trauma scenes over this time period. Medical related sudden deaths, robberies and fatal motor vehicle accidents dominated calls for service. Of note, Richmond Victim Services is providing assistance on 3 different fatal pedestrian crashes to the surviving family members and the drivers.

Crime Statistics

Crime Stats – see Appendix “A”.

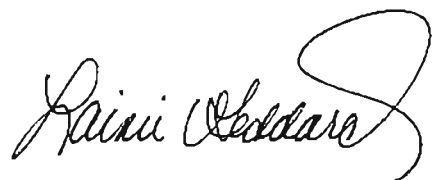
Crime Maps – see Appendix “B”

Financial Impact

There is no financial impact associated with this report.

Conclusion

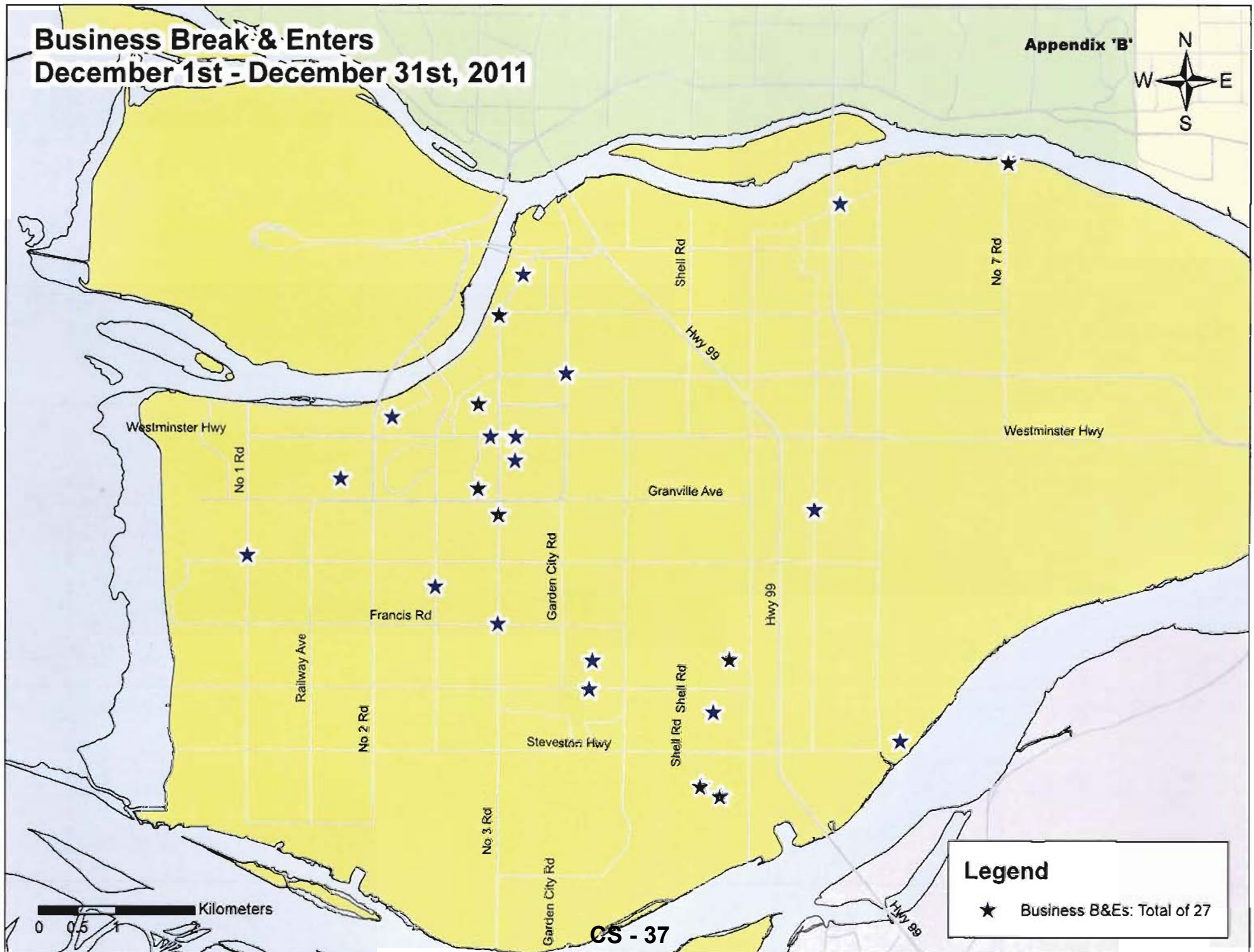
The Officer in Charge, Richmond Detachment has developed a framework and will continue to provide a monthly reporting cycle to the Community Safety Committee.

A handwritten signature in black ink, appearing to read 'Lainie Goddard', with a large, stylized loop at the end.

Lainie Goddard
Manager, RCMP Administration
(604) 207-4767

Business Break & Enters December 1st - December 31st, 2011

Appendix 'B'



Legend

★ Business B&Es: Total of 27

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

Legend

Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

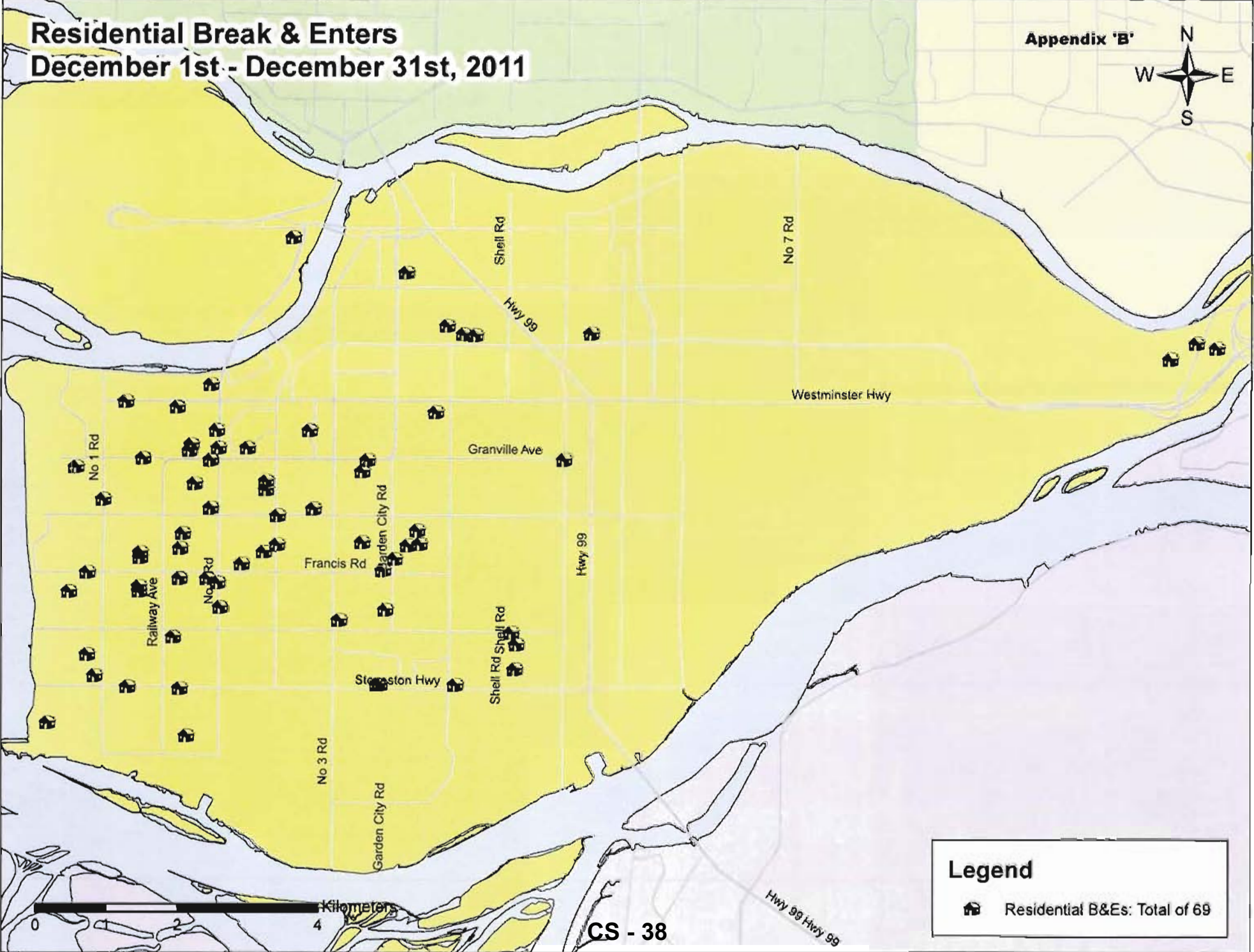
North Arrow: N, S, E, W

Map Labels: Shell Rd, No 7 Rd, Westminster Hwy, Granville Ave, Francis Rd, Garden City Rd, No 3 Rd, No 1 Rd, Railway Ave, No 2 Rd, Hwy 99, Shell Rd, Shell Rd, Hwy 99, Hwy 99

Scale: 0, 1, 2, 4 Kilometers

Legend
 Residential B&Es: Total of 69

CS - 38



Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

Legend
 Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

Legend

Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow: N, S, E, W

Map Labels: Shell Rd, No 7 Rd, Westminster Hwy, Granville Ave, Francis Rd, Garden City Rd, No 3 Rd, No 1 Rd, Railway Ave, No 2 Rd, Hwy 99, Shell Rd, Shell Rd, Hwy 99, Hwy 99

Scale: 0, 1, 2, 4 Kilometers

CS - 38

Legend
 Residential B&Es: Total of 69

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow: N, S, E, W

Map Labels: Shell Rd, No 7 Rd, Westminster Hwy, Granville Ave, Francis Rd, Garden City Rd, No 3 Rd, No 1 Rd, Railway Ave, No 2 Rd, Hwy 99, Shell Rd, Shell Rd, Hwy 99, Hwy 99

Scale: 0, 1, 2, 4 Kilometers

CS - 38

Legend
 Residential B&Es: Total of 69

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

Legend

Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

Legend

Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

Legend

Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend: Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend: Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend: Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend: Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend: Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend: Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend

- Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend

- Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

Legend

- Residential B&Es: Total of 69

CS - 38

Residential Break & Enters
December 1st - December 31st, 2011

Appendix 'B'

North Arrow

Scale: 0 to 4 Kilometers

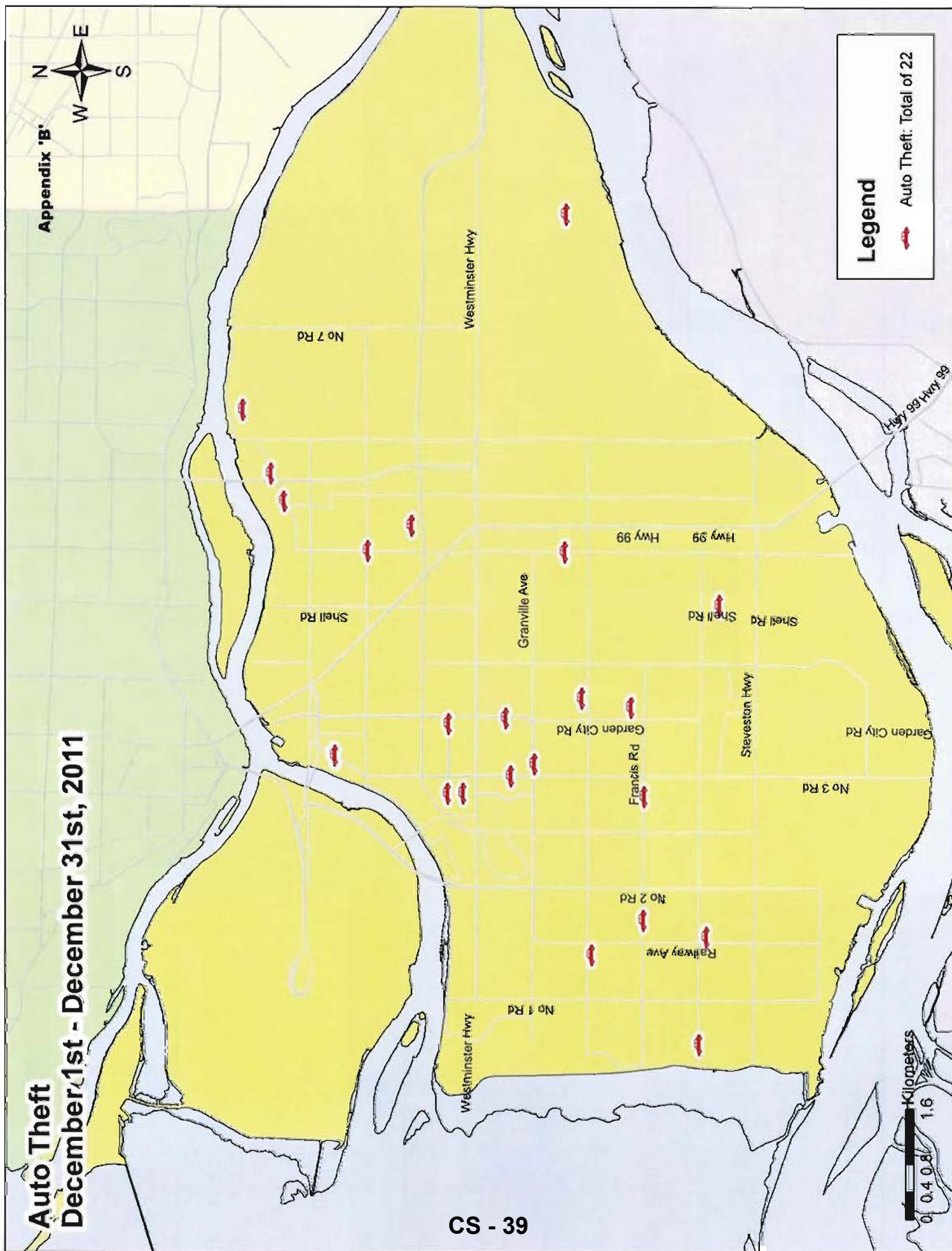
Legend: Residential B&Es: Total of 69

CS - 38

Auto Theft

December 1st - December 31st, 2011

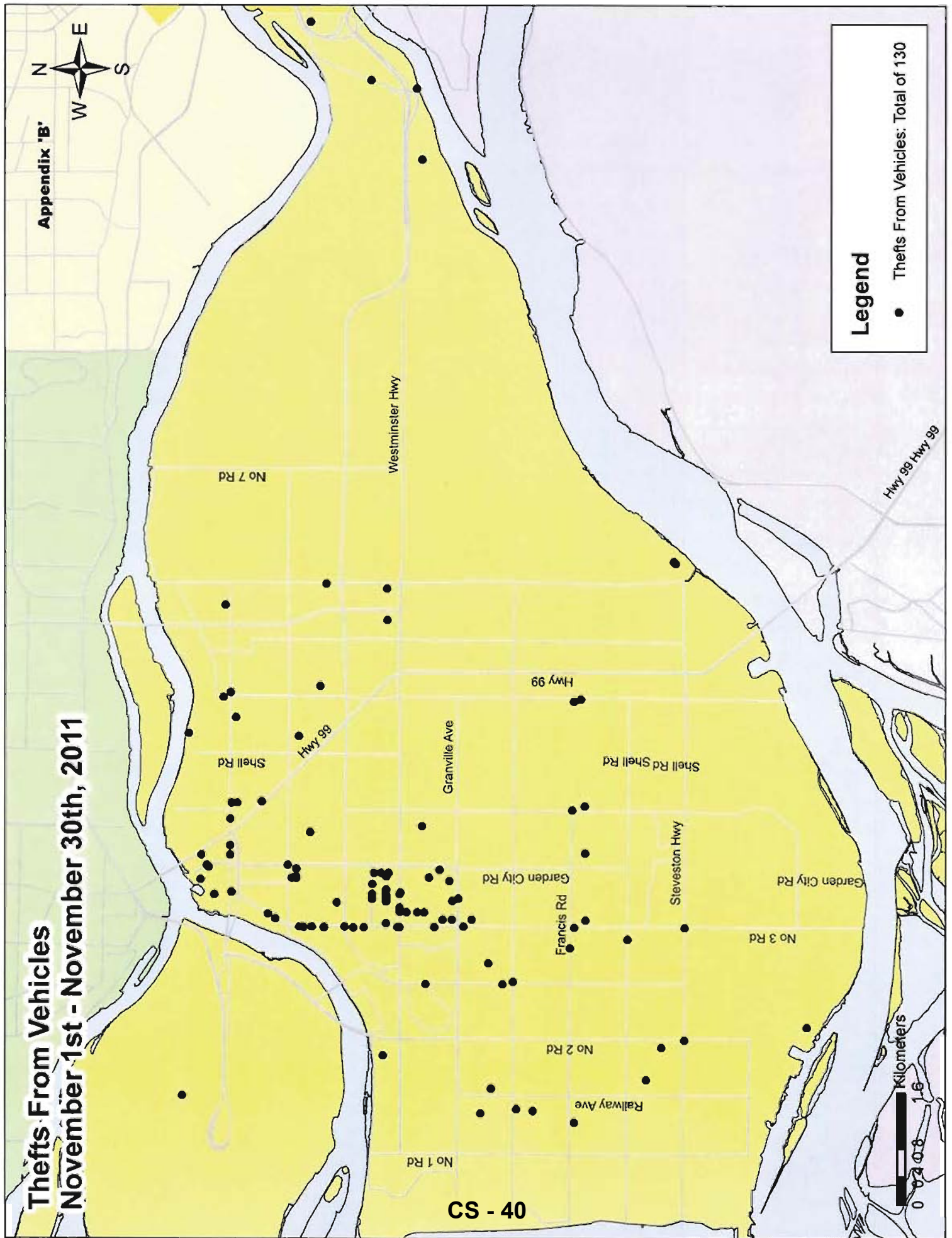
Appendix 'B'



Thefts From Vehicles

November 1st - November 30th, 2011

Appendix 'B'





DECEMBER 2011 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. The only exception is Metal Theft, which only has 4 years of available data. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in blue.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS		
	Dec-11	December	2010 YTD	2011 YTD	% Change
VIOLENT CRIME (UCR 1000-Series Offences)	124	125-160	1718	1541	-10.3%
<i>Robbery</i>	15	9-13	116	139	19.8%
<i>Assault</i>	41	46-61	636	546	-14.2%
<i>Assault w/ Weapon</i>	8	9-18	135	144	6.7%
<i>Sexual Offences</i>	9	2-11	71	83	16.9%
PROPERTY CRIME (UCR 2000-Series Offences)	618	613-835	8339	7600	-8.9%
<i>Business B&E</i>	27	21-80	527	362	-31.3%
<i>Residential B&E</i>	70	43-71	573	748	30.5%
<i>MV Theft</i>	22	31-55	480	299	-37.7%
<i>Theft From MV</i>	130	148-260	2408	1854	-23.0%
<i>Theft</i>	129	104-140	1243	1383	11.3%
<i>Shoplifting</i>	66	31-65	694	718	3.5%
<i>Metal Theft*</i>	5	1-9	61	44	-27.9%
<i>Fraud</i>	44	38-58	605	567	-6.3%
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	190	166-206	2468	2332	-5.5%
<i>Arson - Property</i>	7	3-9	93	71	-23.7%
SUBTOTAL (UCR 1000- to 3000-Series)	932	915-1190	12525	11473	-8.4%
DRUGS (UCR 4000-Series Offences)	51	70-90	1189	1110	-6.6%

* Metal Theft only has 4 years of available data.

Prepared by Richmond RCMP.

Data collected from PRIME on 2012-01-19. Published 2012-01-24.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).



City of Richmond

Report to Committee

To: Community Safety Committee

Date: December 14, 2011

From: Phyllis L. Carlyle
General Manager, Law & Community Safety

File: 12-8060-01/2011-Vol 01

Re: Community Bylaws - November 2011 Activity Report

Staff Recommendation

That the Community Bylaws Monthly Activity Report dated December 14, 2011, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604.276.4104)

FOR ORIGINATING DEPARTMENT USE ONLY			
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Budgets	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Engineering	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Parks and Recreation	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Parking Program
2. Property Use
3. Grease Management Program
4. Animal Control
5. Adjudication Program
6. Revenue & Expenses

Analysis

1. Parking Program

Customer Service Response

The average number of daily calls for service fielded by administration staff on parking issues for November 2011 was 42 – this includes voice messages, directly answered calls as well as emails; an increase of approximately 5% when compared to the number of service calls reported for the month of October 2011.

Enforcement Activity

- The number of parking violations that were either cancelled and/or changed to a warning for the month of November 2011 was 179; 7.4% of the violations issued in November 2011. The following chart provides a breakdown of the most common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	11.73%
Section 2.1 (c) Poor likelihood of success at adjudication	15.08%
Section 2.1 (d) Contravention necessary - health related	1.12%
Section 2.1 (e) Multiple violations issued for one incident	4.47%
Section 2.1 (f) Not in public interest	49.72%
Section 2.1 (g) Proven effort to comply	17.88%

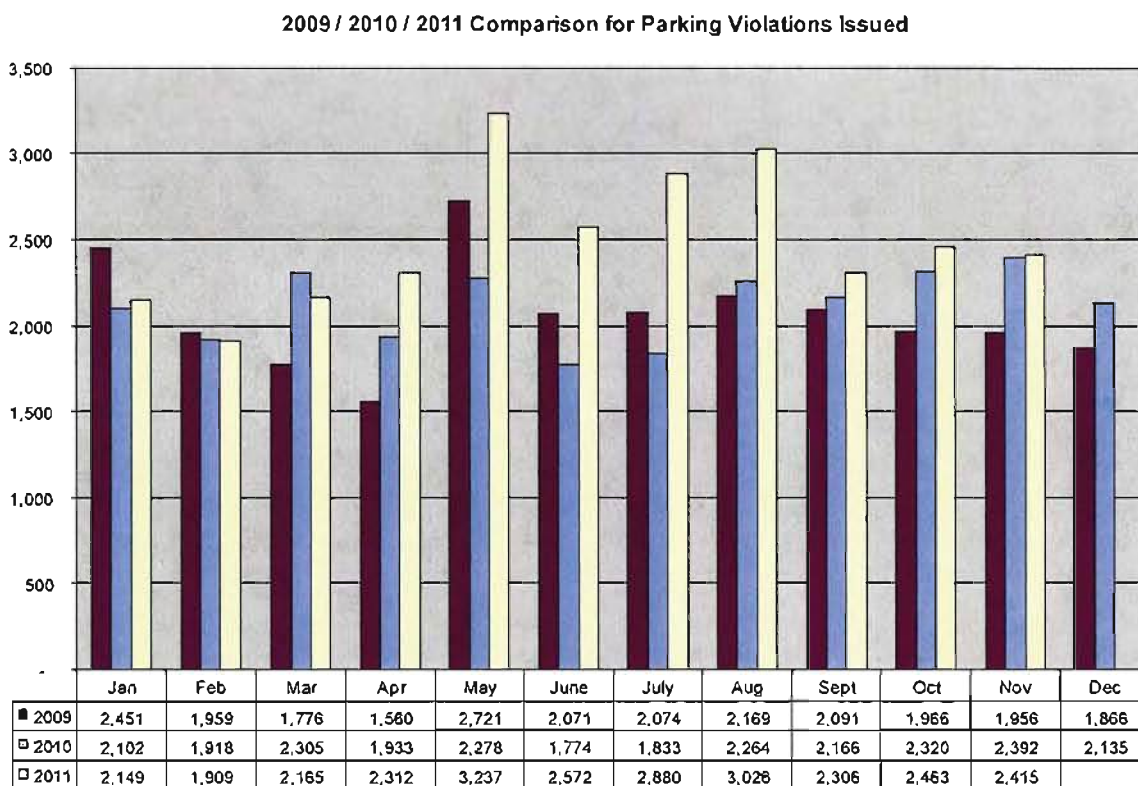
- A total of 2,415 notices of bylaw violation were issued for parking / safety & liability violations within the City during the month of November 2011 – an increase of approximately 1 % when compared to the number of violations issued during the month of November 2010.

Program Highlights

- Coordinated and implemented 30 minute complimentary parking arrangements on November 19th in various pay parking zones in support of the City's Elections Office
- Reviewed potential resolutions to address potential meters reliability problems at Gateway Theatre; pilot program to be implemented using newer meters available due to change in Oval operations

- Oval management confirmed the conversion of their pay parking operations from pay & display (P&D) to pay-on-foot (POF) effective December 19th; this will end our management agreement with the Oval for enforcement and revenue collection services
- Will be renewing our annual support of the Richmond Christmas Fund with short-term complimentary parking at Brighthouse Park for volunteer donation drivers
- One parking meter was vandalized and two were stolen during November; the stolen ones were located by the RCMP in a deserted warehouse

Following is a month-to-month comparison chart on the number of violations that have been issued for the years 2009, 2010 and 2011:



2. Property Use

Customer Service Response

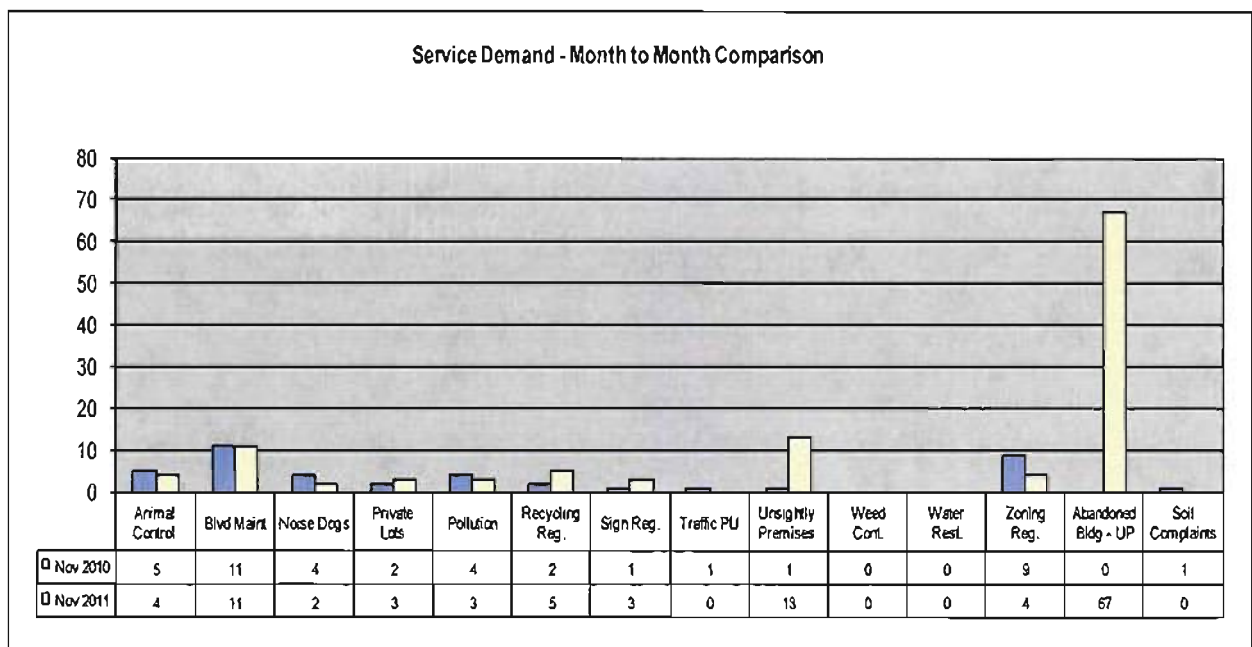
The average number of daily calls for service fielded by administration staff on property use issues for November 2011 was 16 – this includes voice messages, directly answered calls as well as emails; an increase of approximately 46% when compared to the number of daily service calls reported for the month of October 2011.

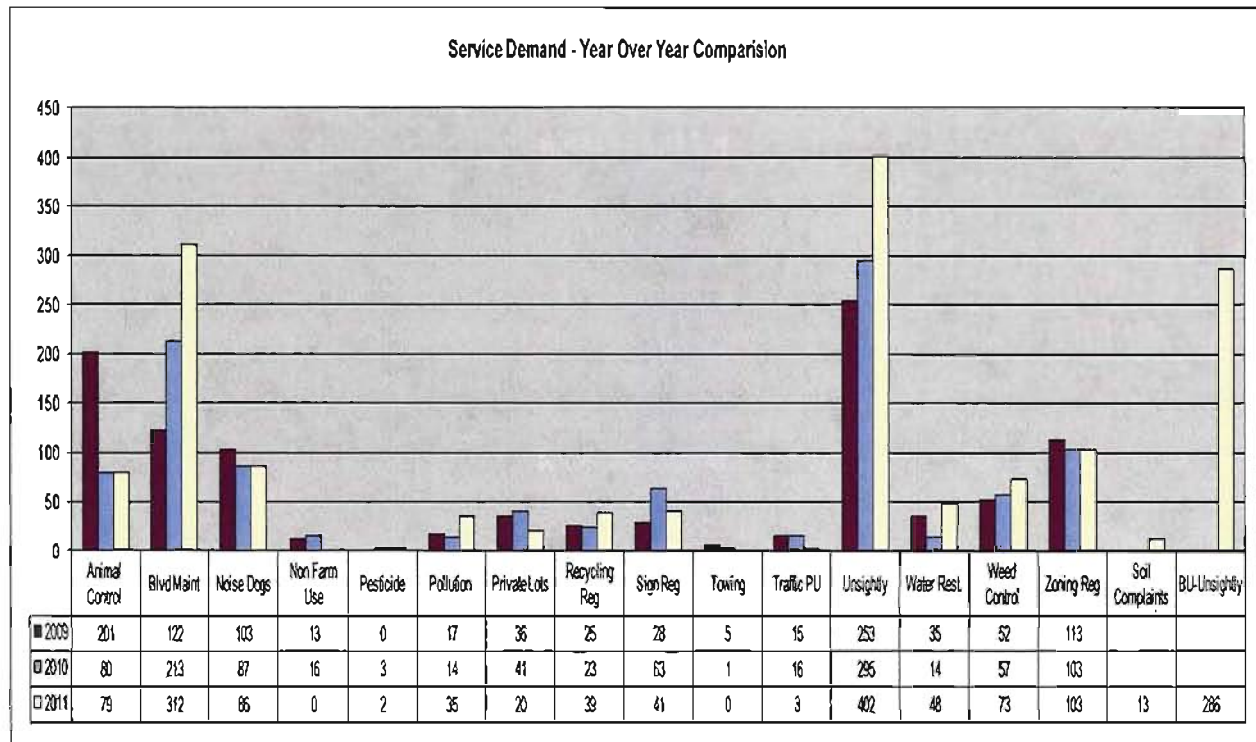
For November 2011, 115 inspection files were created and assigned for investigation and appropriate enforcement – an increase of approximately 64% when compared to November 2010. The increase in files is due largely to the enforcement staff's continued proactive efforts with regard to the abandoned/vacant home joint operations program. There were 67 abandoned/vacant home inspections conducted during the month of November 2011.

Enforcement Activity

- Bylaw Liaison Property Use Officers continue to be committed to the delivery of professional by-law enforcement in a timely and effective manner. The mandate is to achieve compliance with the City's regulatory by-laws through education, mediation and, as necessary, progressive enforcement and prosecution.
- Bylaw Liaison Property Use Officers actively responded to complaints and identified illegally placed election signs during the month of November 2011.

The following charts delineate Property Use service demand, by type, for October 2010 and October 2011 as well as a year-over-year running comparison:





3. Grease Management Program

There were no grease trap inspections carried out during the month of November 2011 due to staff turnover.

4. Dispute Adjudication Program

There were no cases processed during the month of November 2011. The next hearing is scheduled for January 24, 2012.

5. Animal Control

- For the month of November 2011, there was 1 dog bite incident reported.
- Staff issued 63 new dog licences during November 2011 to bring the total number of dogs licensed in Richmond for 2011 to 5,548. The number of dangerous dog licenses issued or renewed in Richmond as of October 2011 is 84.
- City Animal Control Officers responded to 5 requests for enforcement patrols during the month of November 2011.

6. Revenue and Expenses

The following information is an analysis for November 2011 compared to November 2010.

Consolidated Parking Program Revenue The total of meter, monthly permit and enforcement revenue is down approximately 9.2% over 2010. Revenues for November 2011 are \$105,274

compared to \$115,937 for the same period last year. This decrease is due largely to several incidences of meter vandalism and a decrease in permit parking areas due to construction.

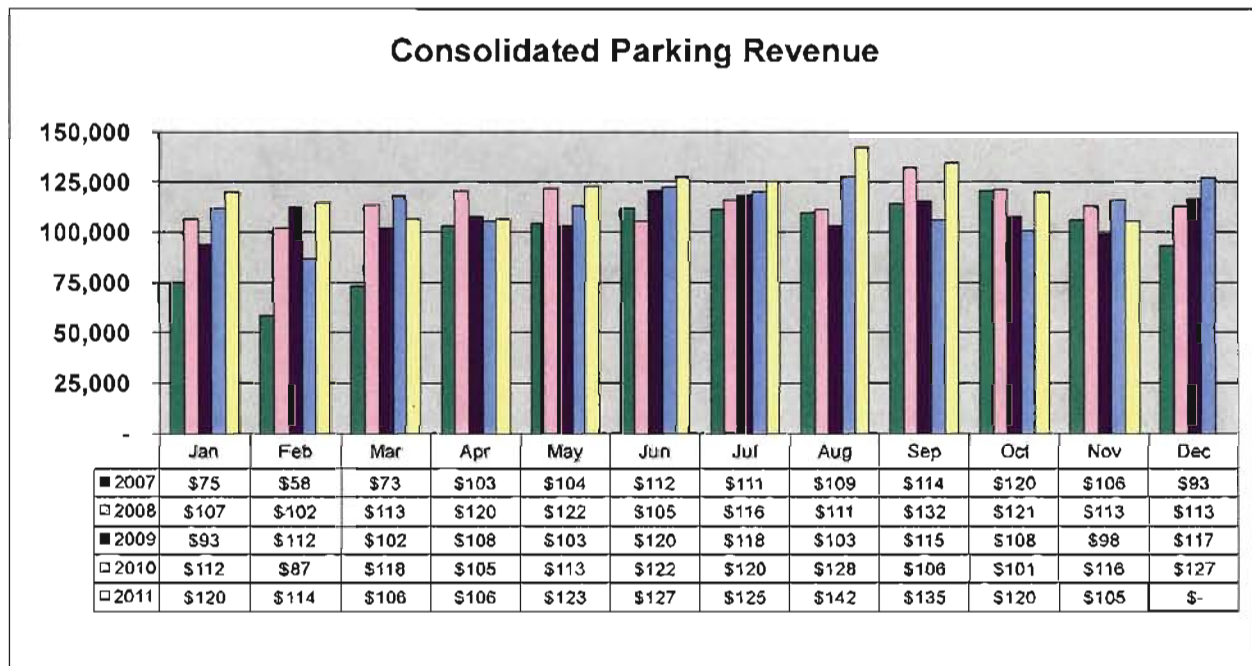
Meter Revenue is down approximately 10.3% for the same period last year. Revenues for November 2011 are \$28,836 compared to \$32,163 for 2010. This is due to several incidences of meter vandalism. The result is stolen revenue as well as missed revenue opportunities while the meters are decommissioned for repairs.

Permit Revenue is down approximately 46.8% over the same period last year. Revenues for November 2011 are \$7,177 compared to \$13,506 for 2010. This decrease is a result of limited permit parking areas due to construction. The remaining decrease can be attributed to timing differences in the receipt of payment.

Enforcement Revenue is down approximately 3.7% over the same period last year. Revenues for November 2011 are \$64,798 compared to \$67,221 for 2010. Enforcement activity has been limited since October due to staff turnover.

Richmond Oval Parkade Management Fee Revenue: The City netted \$4,463 from the proceeds generated from parking at the Richmond Oval compared to \$3,047 for the same period last year. This fee is based on 15% of gross revenue.

The following chart provides a consolidated revenue comparison with prior years:



Conclusion

Community Bylaws staff continues to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

A handwritten signature in black ink, appearing to read 'Wayne G. Mercer', with a stylized, cursive script.

Wayne G. Mercer
Manager, Community Bylaws
(604.247.4601)

ML:ml



City of Richmond

Report to Committee

To: Community Safety Committee

Date: January 23, 2012

From: Phyllis L. Carlyle
General Manager, Law & Community Safety

File: 12-8060-01/2011-Vol 01

Re: Community Bylaws - December 2011 Activity Report

Staff Recommendation

That the Community Bylaws Monthly Activity Report dated January 23, 2012, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604.276.4104)

FOR ORIGINATING DEPARTMENT USE ONLY

ROUTED TO:

Budgets
Engineering
Parks

CONCURRENCE

Y ☒ N ☐
Y ☒ N ☐
Y ☒ N ☐

CONCURRENCE OF GENERAL MANAGER

REVIEWED BY TAG

YES



NO



REVIEWED BY CAO

YES



NO



Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Parking Program
2. Property Use
3. Grease Management Program
4. Animal Control
5. Adjudication Program
6. Revenue & Expenses

Analysis

1. Parking Program

Customer Service Response

The average number of daily calls for service fielded by administration staff on parking issues for December 2011 was 29 – this includes voice messages, directly answered calls as well as emails; a decrease of approximately 31% when compared to the number of service calls reported for the month of November 2011; however, City Hall was closed from December 24th to month end.

Enforcement Activity

- The number of parking violations that were either cancelled and/or changed to a warning for the month of December 2011 was 136; 6.1% of the violations issued in December 2011. The following chart provides a breakdown of the most common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	2.94%
Section 2.1 (c) Poor likelihood of success at adjudication	17.65 %
Section 2.1 (d) Contravention necessary - health related	0%
Section 2.1 (e) Multiple violations issued for one incident	4.41%
Section 2.1 (f) Not in public interest	41.91%
Section 2.1 (g) Proven effort to comply	33.09%

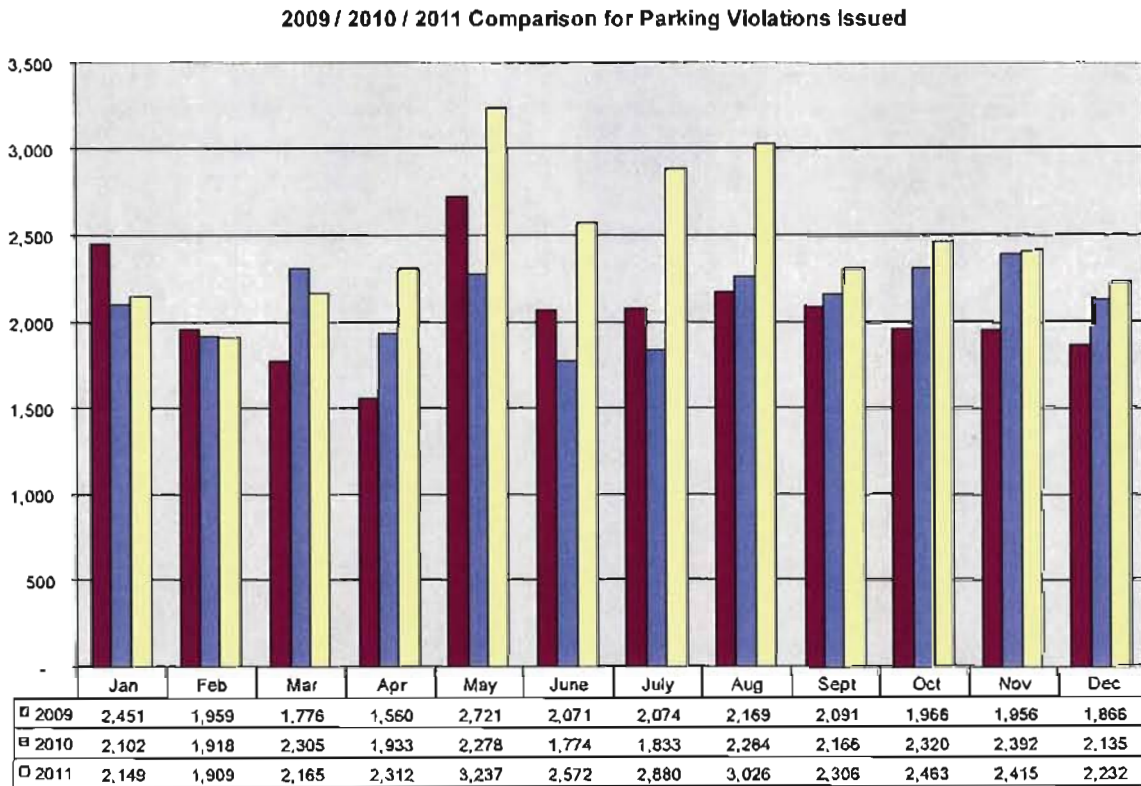
- A total of 2,232 notices of bylaw violation were issued for parking / safety & liability violations within the City during the month of December 2011 – an increase of approximately 4.5% when compared to the number of violations issued during the month of December 2010.

Program Highlights

- Community Bylaws staff was working with an RCMP technical crew with a view to installing a camera inside a City parking meter, for surveillance purposes.
- Field preparations were undertaken for the Hollybridge meter installations and several meters were re-deployed, due to closure of temporary construction zones on Buswell Street and Park Road.

- A number of modifications were undertaken to designated parking meters, in order to serve as test locations for physical vault reinforcement.
- For the first time since early 2011, there were no meter vandalism &/or theft incidents during the month.
- Officer Tahir completed and presented a draft, hand-held “bylaw reference guide”, which will aid officers in their field work and assist with training functions.
- The Oval went live with their new Pay-on-Foot parking system on December 19th. As a result, the City relocated the temporary Oval parking meters to Gateway Theatre to provide a more flexible and reliable operation.

Following is a month-to-month comparison chart on the number of violations that have been issued for the years 2009, 2010 and 2011:



2. Property Use

Customer Service Response

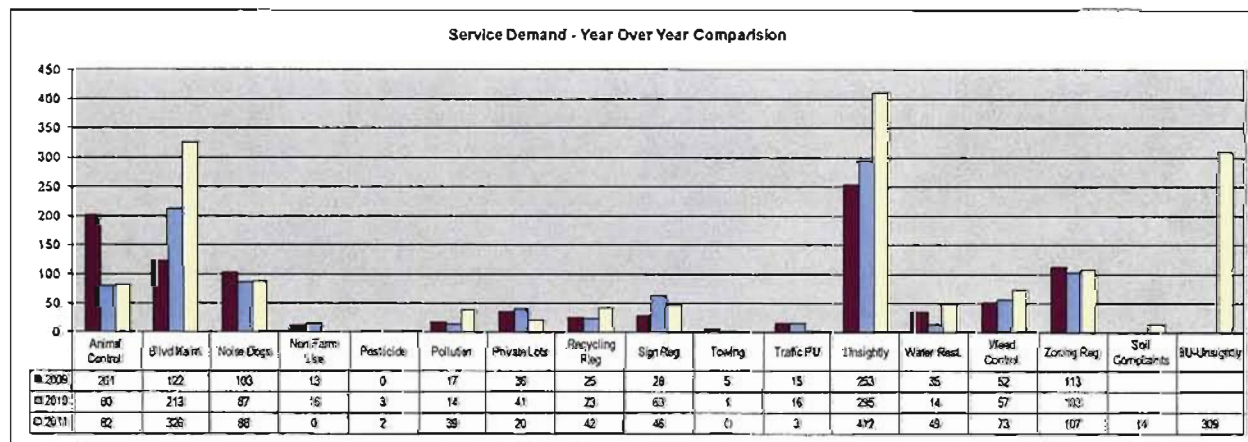
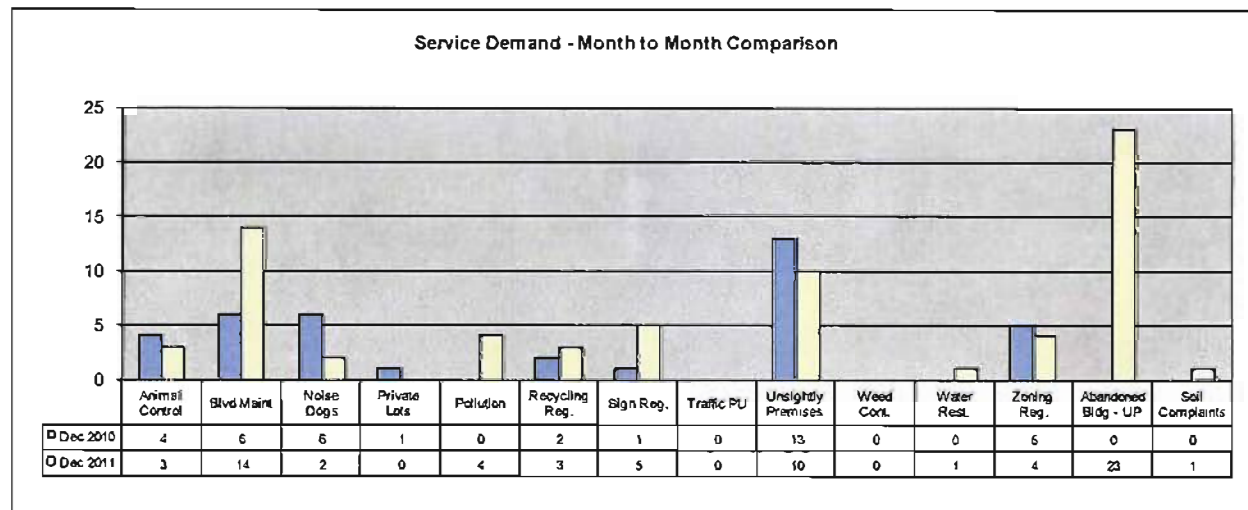
The average number of daily calls for service fielded by administration staff on property use issues for December 2011 was 9 – this includes voice messages, directly answered calls as well as emails; a decrease of approximately 56% when compared to the number of daily service calls reported for the month of November 2011.

For December 2011, 70 inspection files were created and assigned for investigation and appropriate enforcement – an increase of approximately 54% when compared to December 2010.

Enforcement Activity

- Bylaw Liaison Property Use Officers continue to be committed to the delivery of professional by-law enforcement in a timely and effective manner. The mandate is to achieve compliance with the City's regulatory by-laws through education, mediation and, as necessary, progressive enforcement and prosecution.
- Proactive enforcement efforts continue with regard to the abandoned/vacant home joint operations program that began in June 2011. There were 23 abandoned/vacant home inspections conducted during the month of December 2011 bringing the total of inspections conducted during the time period June through to December 2011 to 309.

The following charts delineate Property Use service demand, by type, for December 2010 and December 2011 as well as a year-over-year running comparison:



3. Grease Management Program

There were no grease trap inspections carried out during the month of December 2011 due to staff turnover.

4. Dispute Adjudication Program

There were no cases processed during the month of December 2011. The next hearing is scheduled for January 24, 2012.

5. Animal Control

- For the month of December 2011, there was one dog bite incident reported.
- Staff issued 56 new dog licences during December 2011 to bring the total number of dogs licensed in Richmond for 2011 to 5,604 an increase of approximately 1.76% when compared to 2010. The number of dangerous dog licenses issued or renewed in Richmond as of December 2011 is 93.
- Officers within Community Bylaws responded to 6 requests for enforcement patrols during the month of December 2011.

6. Revenue and Expenses

The following information is a YTD analysis of December 2011 when compared to December 2010.

Consolidated Parking Program Revenue The total of meter, monthly permit and enforcement revenue is up approximately 5.9% over 2010. Revenues as at December 31, 2011 are \$1,433,451 compared to \$1,353,500 for the same period last year. The increase is a result of diligent enforcement by staff as well as the hourly meter rate increase effective July 2010.

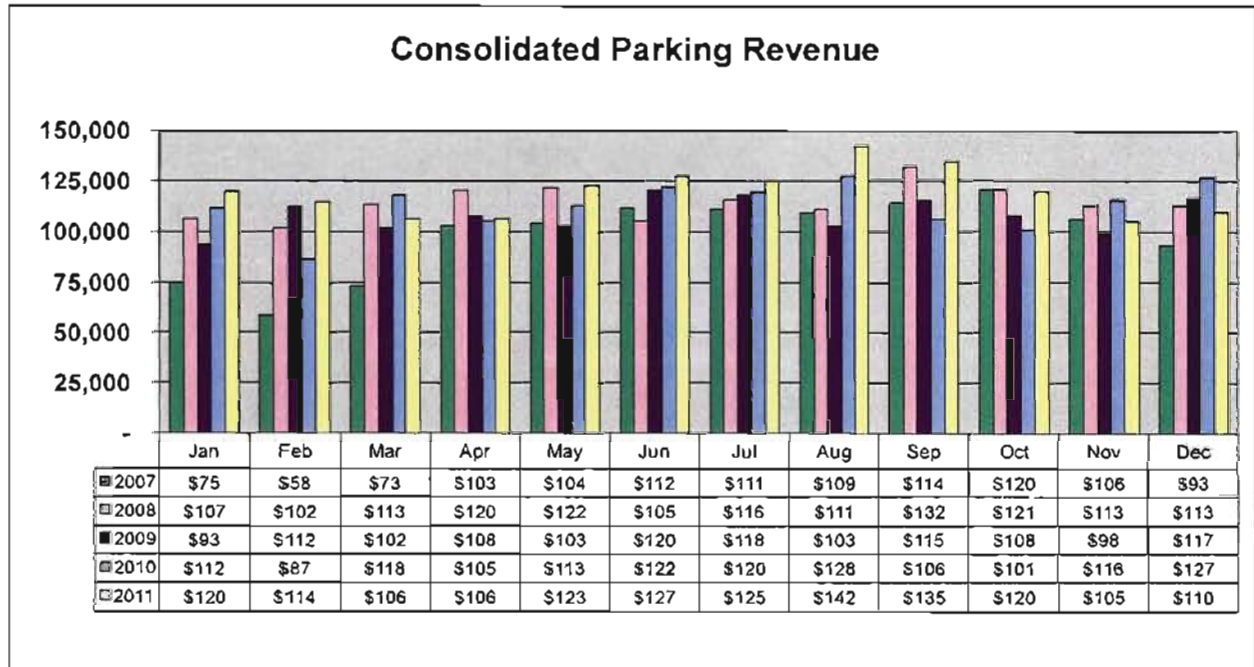
Meter Revenue is up approximately 5.3% over the same period last year. Revenue as at December 31, 2011 is \$439,817 compared to \$417,854 for 2010. This is partly the result of the hourly meter rate increase effective July 2010. Meter revenues for 2011 could have been higher except for incidences of meter vandalism. The result is lost revenue due to decommissioned and damaged meters.

Permit Revenue is down approximately 3.4% over the same period last year. Revenue as at December 31, 2011 is \$143,865 compared to \$149,011 for 2010. This decrease is a result of limited permit parking areas due to the reassignment of parking areas.

Enforcement Revenue is up approximately 5.0% over the same period last year. Revenue as at December 31, 2011 is \$806,496 compared to \$767,664 for 2010.

Richmond Oval Parkade Management Fee Revenue: The City netted \$43,273 from the proceeds generated from parking at the Richmond Oval compared to \$18,971 for the same period last year. This fee is based on 15% of gross revenue. Effective December 19, 2011, Richmond Oval Corporation has assumed full responsibility of the operation and management of the parkade.

The following chart provides a consolidated revenue comparison with prior years:



Conclusion

Community Bylaws staff continues to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Wayne G. Mercer
 Manager, Community Bylaws
 (604.247.4601)

ML:ml



City of Richmond

Report to Committee

To: Community Safety Committee
From: Superintendent Rendall Nessel
Officer In Charge
Richmond RCMP Detachment

Date: January 24, 2012
File: 09-5000-01/2011-Vol
01
(12.01)

Re: 2012/2013 RCMP Annual Performance Plan – Community Priorities

Staff Recommendation

That the two Community Objectives be selected, as identified in the report dated January 24, 2012 from the Officer In Charge, Richmond RCMP Detachment, for inclusion in the 2012/2013 Annual Performance Plan.

Rendall Nessel
Officer in Charge,
Richmond RCMP Detachment
(604-278-1212)

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CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Staff Report

Origin

At the Community Safety Committee meeting on July 14, 2009, Committee was consulted regarding the inclusion of City priorities in the Richmond RCMP Detachment Annual Performance Plan. The Officer in Charge of the Richmond Detachment committed to aligning the strategic goals of the City with the strategic goals of the RCMP.

Background

The Annual Performance Plan (APP) delivers planning and performance management to the Richmond Detachment and ensures policing initiatives are aligned with the City and RCMP strategic priorities. The APP allows the Detachment Commander to systematically plan, evaluate and manage police resources of detachment operations. One of the main goals is for Commanders to be able to consult with, and provide tangible feedback to communities, Commanding Officers of "E" Division RCMP and the Richmond Detachment Leadership Team.

Every RCMP detachment across Canada within Contract Divisions completes an APP annually. This allows sharing of ideas and successes with other RCMP Detachments, to communicate gaps or impediments and to seek solutions to common problems in law enforcement. The APP is an ongoing planning/monitoring process throughout the year, very much like the Balanced Scorecard¹ reporting that is widely used in strategic planning in both public and private sector. The APP involves the following activities:

Planning

The Richmond Detachment Leadership Team consults with Council and City staff to identify opportunities for the local community. An environmental scan is conducted and is focused on the strategic priorities set forth in the long-term detachment strategy plan. A well thought-out plan has policing objectives aligned to the overarching National and Divisional RCMP priorities. Once the objectives have been identified and selected, the Detachment Commander develops policing initiatives that are implemented for the fiscal year. Measurements, targets and integrated risk assessment for the policing initiatives are also developed as part monitoring of the performance and risk management.

Plan Review

The operations of a police agency often experiences sudden and immediate changes. The APP is a living management plan and is monitored/reviewed continuously – it does not get tombstoned until the end of the fiscal year. In this respect, the detachment operations are able to proactively respond and track any changing policing needs in a timely manner. Like the Balanced

¹ Developed by Harvard University professors Dr. Bob Kaplan and Dr. David Norton, the Balanced Scorecard is a tool designed to take an organization's vision and help to articulate it in the form of a strategy to achieve that vision.

Scorecard, the APP provides a snapshot view of the performance of the detachment at any given time. It is important that the APP be monitored to ensuring police resources are deployed efficiently.

Quarterly Performance Review

Every 90 days, the APP would be reported to members of the Detachment Leadership Team. The report highlights the progression of the objectives and policing initiatives, as well as communicates whether planned activities were on-track. For activities that are not on-track, an assessment will be conducted to determine whether alternative responses are required.

Analysis

APP Features

The APP is designed to facilitate best management practices for detachment administration. APP provides the foundation to the following strategic planning activities:

- Community, Contract and Aboriginal Policing Services (CCAPS) Community Plans
- Risk Management
- Unit Level Quality Assurance (ULQA)
- Performance Management
- Public Security
- Unit Performance Improvement Program

The five national strategic priorities of the RCMP include:

- Serious and Organized Crime
- National Security
- Youth
- Economic Integrity
- Aboriginal Communities

City of Richmond Community Objectives

Community engagement is a key and essential planning component of the APP, which usually takes place between January and March of each year. This is completed in preparation for the implementation of the upcoming plan, commencing April 1st. The Community Objectives provided in the APP is to assist Detachment Commanders in addressing community priorities identified through the strategic planning process. This is an opportunity to demonstrate accountability to the communities we serve.

From the strategic planning process, the Richmond Detachment Strategic Plan of 2011-2013 identified five local priorities:

- Youth
- Community Engagement
- Property Crime

Scorecard, the APP provides a snapshot view of the performance of the detachment at any given time. It is important that the APP be monitored to ensuring police resources are deployed efficiently.

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Analysis

APP Features

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City of Richmond Community Objectives

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From the strategic planning process, the Richmond Detachment Strategic Plan of 2011-2013 identified five local priorities:

- Youth
- Community Engagement
- Property Crime

- Traffic Safety
- Organized Crime

The Detachment's long-term strategic goal is to achieve "Safe Homes and Safe Communities", and the *previous year's* (fiscal year 2011/12 – April 1, 2011 to March 31, 2012) APP community objectives that had been selected by the Council were:

- Youth Violence
- Fraud - Identity and Credit Card

Consultation with the public through the strategic planning external survey and internal assessment of crime reports have identified a number of personal and community concerns for the upcoming fiscal year. The following Community Objectives were identified for the 2012/13 Annual Performance Plan:

1. Pedestrian Safety – with a focus on reducing fatalities and severe bodily injuries
2. Establish and Develop a Community Policing Presence in the Downtown Core – crime prevention through a new Community Police Station
3. Residential Break and Enters – abate property-related crimes (i.e. metal thefts, abandon houses, etc.)

Recommendation

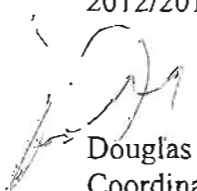
To prepare for next year's Annual Performance Plan, the Richmond RCMP Detachment recommends that (1) Pedestrian Safety and (2) Establish and Develop a Community Policing Presence in the Downtown Core be selected as the Community Objectives for inclusion in the 2012/2013 Annual Performance Plan.

Financial Impact

There is no financial impact associated with this report.

Conclusion

The Richmond RCMP Detachment has identified three Community Objectives and seeks Council's endorsement on selecting the two recommended objectives for inclusion in the 2012/2013 Annual Performance Plan.



Douglas Liu
Coordinator, Risk Management Unit
(604-207-4871)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: January 23, 2012

From: John McGowan
Chief, Richmond Fire-Rescue

File:

Re: 2011 Fourth Quarter Report – Richmond Fire-Rescue

Staff Recommendation

That the report on Fire-Rescue's operations from October 1 to December 31, 2011 be received for information.

John McGowan
Chief, Richmond Fire-Rescue
(604-303-2734)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Staff Report

Origin

Richmond Fire-Rescue (RFR) is committed to keeping Council informed of its activities on a regular basis.

RFR are in the process of making changes to their reporting document and subsequent reports will be submitted as a monthly report.

Analysis

Fire-Rescue's report for October 1 to December 31 2011, are set out below.

Suppression Activity

Fire Suppression's 9-1-1 emergency call volumes for October 1 to December 31 2011, are presented in the table below.

The months of October to December 2011 saw a decrease in 911 Medical First Responder calls over the same period in 2010. The call volumes fluctuate from year to year and can be influenced by variables such as extreme weather conditions (wind storms, heat waves, cold snaps or the presence of ice, snow or heavy rain).

9-1-1 Emergency Call Volumes for Fire-Rescue For October to December, 2011				
Incident Type	2009	2010	2011	% +/- (compared to 2010)
Medical	1178	1142	1053	-8%
Motor Vehicle Incident	374	299	315	+5%
Fire	97	83	85	+2%
False Alarm	183	118	-	-
Alarm No Fire	284	386	342	-11%
Public Service	213	149	115	-23%
Public Hazard	57	45	36	-20%
Hazardous Materials	21	39	33	-15%
Response – Cancelled	-	-	281	-
Specialized Transport	-	-	16	-
Explosion	0	0	0	-
Technical Rescue	3	2	2	-
Totals	2,410	2,263	2,278	

Call Type Legend:

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Alarm No Fire includes: accidental, malicious, equipment malfunctions

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Hazardous Materials includes fuel or vapour: spills, leaks, or containment

Explosion includes ruptured: boilers, gas pipes, or water pipes

Technical Rescue includes: aircraft, confined space, high angle, or water

A detailed breakdown of the medical calls for October to December 2011 by sub-type is set out in the following table.

Medical Calls by Type for October to December 2011

First Responder Totals			
Medical	Volume	Medical	Volume
Abdominal Pain	13	Exposure	1
Allergic Reaction	15	Eye Problems	0
Animal Bite	1	Falls/Jumper	130
Assault	26	Headache	8
Back Pain	23	Heart Problems	15
Breathing Problem	173	Hæmorrhage	31
Burns	1	Man Down	26
Cardiac	24	Overdose/Poisoning	33
Chest Pain	151	Maternity	3
Choking	10	Psychiatric	17
Seizures	31	General Sick	163
Diabetic	23	Stabbing/Gun/Penetrating Injury	2
Electrocution	0	Stroke	33
Unconscious/Fainting	56	Trauma	44
Entrapment	0		
Total			1053

Community Response

The estimated building loss for October to December 2011 is \$1,029,849 and estimated content loss is \$73,740, for a total estimated loss of \$1,103,589. The total estimated value of building protected is \$214,204,600.

Fire Calls By Type and Loss Estimates October to December 2011					
Incident Type Breakdown	Call Volume	Estimated Value of Building Protected	Estimated Building Loss	Estimated Content Loss	Estimated Loss Totals
Fire – Structure Total:	43				
Residential					
- Single-family	14	\$9,122,000	\$599,049	\$33,030	\$632,079
- Multi-family	18	\$176,854,000	\$345,200	\$40,590	\$385,790
Commercial/Industrial	11	\$28,113,000	\$33,000	0	\$33,000
Fire – Outdoor	28	\$43,600	\$3,100	\$20	\$3,120
Vehicle	14	\$72,000	\$49,500	\$100	\$49,600
Totals*	85	\$214,204,600	\$1,029,849	\$73,740	\$1,103,589

*The dollar losses shown in this table are preliminary estimates. They are derived from Fire's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Hazmat

Hazmat - Calls By Type October to December 2011	
HazMat Calls	Details
Hazmat Calls:	
Natural Gas/Propane Leaks (small)	24
Fuel Containment	5
Misc. (empty containers to unknown powder)	4
Total	33

Incidents

Notable emergency incidents, which involved RFR for October to December 2011, are:

Rescue

HazMat

- Gas main on Williams Road was dug up RFR and RCMP established a control zone.
- 3 hour stand by for hydro due to wires being down.
- Unknown odour on Grant McConnachie.
- Unknown odour on Reeves Road.
- Gas leak Minoru Boulevard.

Medical Events

- Industrial accident where a worker fell approximately 12 meters through an asbestos tile roof at an industrial warehouse site.
- Industrial accident, amputated finger.
- Full arrest.
- Assault on Graybar Road.
- Assault on Great Canadian Way.
- Fatal Pedestrian accident at Steveston Highway and Southdale Road.
- Pedestrian a struck by a car while in the crosswalk of Westminster Highway and Minoru Boulevard.
- Full arrest with successful recovery.
- Full arrest with successful return of heart beat using AED.
- 24 year old female cardiac arrest.
- Pedestrian struck by car, broken tibia/fib.

Auto Extrication/Major Motor Vehicle Accident

- Roll over MVI on Highway 91 involving a semi trailer truck.
- RFR truck hit by dump truck on Highway 91.
- Three vehicle MVI/hit and run.
- Car fire on No. 9 Road.
- 5 vehicle MVI.
- Car 10 feet up pole guide wire.
- High speed roll-over on Granville and Railway.
- Two vehicles hit and run head-on MVI involving a suspected drunk driver.

Fires – Residential

- Pot on Stove.
- Rubbish fire.
- Play ground fire.
- Kitchen stove fire.
- Oven fire contained to oven in apartment.
- Pot left on stove in a Mall, filling mall with smoke.
- House fire, flames showing upon arrival, fire was quickly extinguished.
- Alarm call elevated to fire call by an occupant of a retirement subsidized living complex.
- Second alarm fire call to No. 3 Road.
- Kitchen fire, person suffered burns on Bird Road.
- Bathroom fire.
- Garage fire.
- Attended Lansdowne Road for a fire call with sprinklers activated.
- Space heater fire in lobby on Buswell Street.
- Shed fire.
- Apartment fire on Moffatt Road.
- Stove fire on Ryan Road.
- Structure Fire on No 4 Road.
- Stove fire Dayton Court.
- Microwave fire on Bath Road.
- Structure fire at abandoned house fire.

Fires - Commercial/Industrial/Institutional

- Rubbish fire at High School.
- Fire call involving a sign on front of commercial outlet.
- Fire in shipping container full of personal belongings.
- Boat fire.
- Garbage fire in parkade.
- Illegal burning on No. 3 Road.

Technical Rescue

- Aircraft crash onto Russ Baker Way on approach to YVR.
- Lift assistance required for 8 personal
- Horse stuck in the mud up to stomach on Granville Avenue.
- Water rescue of male in Fraser River.
- Dog stuck in ditch rescue at Sealord Place.

Training and Education

The training team at RFR deliver and facilitate training programs to all members of RFR in disciplines ranging from: personal protective equipment, firefighting and rescue practices to emergency vehicle operating and incident management. The training team also delivers leadership and interpersonal skills programs through in-house instructors, on-line training, and the use of external trainers.

For October to December, 2011, the following highlights are noted:

- RFR Training staff has concluded delivering the nine-week onboarding skills training program for the recent September recruit class of nine members. The recruits are now operational and are working towards their next 6-month evaluation process.
- The training staff facilitated the recertification and licensing of 20 operational staff in Medical first responder – this program is delivered and evaluated by on-shift instructors and licensed through the EMA licensing board in Victoria. Completion of the training includes 40 hours of classroom instruction and practice, followed by a theory and practical skills assessment.
- The training staff facilitated the certification of 25 EVO/EVD drivers - this program delivered and co-evaluated by on-shift instructors and members from the mechanical repair division.
- The training staff began implementing the syllabus for RFR's In-House Fire Officer I program which currently includes 7-members. Two days out of the six-day program are now complete, with the last four days starting on January 9, 2012. The completed portion of the program included the following components:
 - Company Inspection Program
 - RMS Inspection module training: conducting a physical code-based fire inspection
 - Inputting data into the following post-incident modules:
 - Fire Reporting,
 - Motor Vehicle Incidents,
 - Medical Aid Calls, and
 - Fire Alarms
 - The training team planned, facilitated and staffed a two-day live firefighting training session, held at the Langley Township fire-training centre. Over the course of the two days, eight of our current and new fire officers participated alongside our newest cadre of recruit firefighters. Some of the training that occurred included:
 - Incident Scene Management
 - Radio Communications
 - Rapid Intervention Team Activities (firefighter rescue)
 - Hose and Ladders skills
 - Fire confinement and extinguishment
 - Ventilation

- Rescue
- Search

Planning and preparation for the 2012 training initiatives and maintenance training has been completed and the draft-training syllabus for the first two quarters of 2012 is being circulated to all staff.

Fire Prevention (Events & Activities)

Richmond Fire-Rescue participates in many community events and activities for public education and/or community relations purposes. Following are some of the noteworthy events attended for October to December 2011:

- Grand Opening of Steveston Firehall on October 1, 2011
- Fire Prevention Week - October 9 to 15 with Fire Halls 1, 2, 4, 5 and 6 halls open house.
- Fire Prevention Week - October 15 visit to stores in Richmond to spread awareness around fire safety.
- Halloween events held at City and Community Centres in Richmond.
- School fire drills at local school.
- Car seat inspections.
- Ride along program.
- Pumper visits and school fire drill.
- Company Inspections.
- 3 Halls participated in MD Boot Drive.
- Bike to work week (October 31 to November 4).
- Richmond Multicultural Society Safety Orientation.
- English as a second language for adult safety orientation.
- Fire extinguisher training for new RFR recruits class.
- Richmond Christmas Fund drive-through.
- December 10/11 Local 1286 Kids Christmas party.
- CUPE 394 Christmas party at Minoru Pavilion.
- Sea Island Community Association Santa Claus Ride.

Fire Halls

October 1st saw the grand opening of the Steveston Fire Hall. This event was very well received by the public and the special dignitaries who were in attendance on the day.

During Fire Prevention week (October 9 to 15) Fire Halls 1, 2, 4, 5 and 6 halls were open houses focussing on 'protecting your family from fire'.

January 23, 2012

Financial Impact

None.

Conclusion

Fire-Rescue is committed to providing Council with regular updates on its activities. The Fire Chief welcomes the opportunity to discuss Fire's activities and priorities with Community Safety Committee.

A handwritten signature in blue ink, appearing to read 'John McGowan', with a long horizontal flourish extending to the right.

John McGowan
Chief, Richmond Fire-Rescue
(604-303-2734)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: January 30th 2012

From: Mike Redpath
Senior Manager, Parks

File: 06-2345-20-ILAN1/Vol
01

Re: Canadian Coast Guard Auxiliary (Station 10) Proposed Boathouse Location

Staff Recommendation

That:

1. Scotch Pond be approved as the location for the Canadian Coast Guard Auxiliary Pacific Region - Station 10 to moor its boathouse; and
2. Agreement terms for the moorage of the Canadian Coast Guard Auxiliary – Station 10 be drafted and brought back to Council for approval no later than March 30th 2012.

Mike Redpath
Senior Manager, Parks
(604-247-4942)

Att. 7

FOR ORIGINATING DEPARTMENT USE ONLY			
ROUTED TO: Arts, Culture & Heritage RCMP		CONCURRENCE Y <input checked="" type="checkbox"/> N <input type="checkbox"/> Y <input checked="" type="checkbox"/> N <input type="checkbox"/>	CONCURRENCE OF GENERAL MANAGER
REVIEWED BY TAG 	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO 	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

On Wednesday, August 24th 2011 staff received a letter from the Canadian Coast Guard Auxiliary Pacific Region – Station 10 (Attachment 1) requesting assistance with establishing a permanent Search and Rescue Station (SAR) in Steveston including the moorage of a Boathouse. The purpose of this report is to request Council approval for locating the Boathouse at historic Scotch Pond in Steveston and for staff to continue to work with Station 10 and the Scotch Pond Heritage Cooperative to determine the best moorage location within Scotch Pond and develop terms for an agreement outlining the relationship between the City and the Canadian Coast Guard Auxiliary – Station 10 related to the boathouse.

This report responds to Council's term goal of ensuring Richmond remains a safe and desirable community to live, work and play.

Analysis

The Canadian Coast Guard Auxiliary Pacific Region - Station 10 (the Station) currently serves a search and rescue function in both the Middle and South Arms of the Fraser River. The Station currently has a vessel (Auxiliary 6) moored in the Middle Arm on City land. In the South Arm, the Station currently has its vessel (Auxiliary 7) tied up in Steveston Harbour and its boathouse (attachment 2) is moored in Steveston Harbour and inaccessible for regular use by the Station.

Station 10 has approximately 40 volunteer members that contribute to the community on an ongoing basis. In 2010, members assisted 44 people and logged 61 missions. In addition, members contributed 210 person hours of Boating Safety time and 93 person hours to Community Events.

Annual Boating Safety and Community events include, but are not limited to:

- Annual Pleasure Craft Courtesy Checks (PCCC's) for Richmond Yacht clubs and additional assistance to other units who request additional checks;
- Boating Safety presentations to various yacht clubs, Canadian Power and Squadron groups;
- Hosting local scouts and club groups at our facilities and teaching water safety;
- Escort Santa Clause (Steveston arrival by boat);
- Attending Steveston Fisherman's Memorial;
- Escort during the Richmond Yacht Club's Festival of Lights;
- Annual Steveston Salmon Festival Canada Day Parade;
- Safety Vessel for Steveston Tall Ships;
- Safety Vessel for Steveston Dragon Boat Festival; and
- Richmond Maritime Festival.

The current location of the Auxiliary 7 vessel is challenging for many reasons. The location provides no protection from the elements thus equipment is subject to significant wear and tear. The vessel is locked as it is not secured within a boathouse and crew equipment is stored in a nearby trailer thus time to access the equipment and vessel impacts emergency response time

negatively. Cost is also an issue as the Steveston Harbour Authority charges the Station market rent thus donated funds are used for this purpose rather than for equipment and vessel upkeep.

Proposed Location:

Staff worked with members of Station 10 to review potential locations for Auxiliary 7 along the Middle Arm (attachment 3). Based on the location review, Scotch Pond (attachment 4) has been identified as the best available site. Imperial Landing (attachment 5) was the second highest rated location in the review. However, due to the site's lack of existing water and power services, the need to add parking for crew-members in a current pedestrian area and its high-visibility location, it is not recommended.

The proposed location for the Coast Guard Auxiliary's boathouse at Scotch Pond is protected, central and visible. Mooring the boathouse in the Pond will protect it from the worst of the elements and the crew can access the location via Garry Point ensuring quick response time to emergencies.

Currently, the Scotch Pond Heritage Cooperative (SPHC) operates Scotch Pond under a license from the City. Previously, the Coast Guard Auxiliary moored its boathouse in Scotch Pond as a tenant to the SPHC under the auspices of its license from the City. Relations between the two groups were temporarily poor but have now improved and SPHC's executive committee has accepted, in principle, the relocation of the Coast Guard Auxiliary to Scotch Pond (attachment 6). In order to ensure a clearer level of responsibility and accountability it is suggested that the Agreement between the City and the SPHC be modified to exclude the area to be used by the Coast Guard Auxiliary and that a separate agreement between the City and the Coast Guard Auxiliary be drafted and executed. Given the Coast Guard Auxiliary's ongoing service to the City, its role in community safety and its status as a volunteer, non-profit society, it is recommended that only a nominal fee such as \$1 be collected from the group for its use of Scotch Pond.

The SPCH has expressed the following concerns about re-locating the Coast Guard Auxiliary to Scotch Pond:

- Specific location of the boathouse particularly related to access in and out of the pond for both the Coast Guard Auxiliary boat and the SPHC boats;
- Increase of costs related to electricity and water;
- Potential damage to the float due to the attachment of the boathouse;
- Safety and security protocols related to keys and locks; and
- Communication protocols between the groups and with the City.

These concerns will be collectively addressed in the development of agreement terms. Proposed agreement terms are included in attachment 5.

The following are two outstanding Council referrals related to Scotch Pond:

That staff prepare a detailed report on the status of Scotch Pond, including

the condition of the building, the floats, the pilings, the channel, and the shoreline and provide a copy of the current agreement to determine whether the agreement needs updating. (November 14th 2011)

That a referral be made to staff to discuss with the owners to locate the floating netshed at Scotch Pond with the Sakamoto Boat alongside to be used as a caretaker suite and interpretive centre, with second choice being Britannia Shipyard. (December 19th 2011)

Locating the Coast Guard Auxiliary Boathouse in Scotch Pond will not limit the opportunity for the floating netshed referenced in the December 19th Council referral and any works associated with its installation may contribute to the necessary status review requested in the November 14th referral. It should be noted that any works required to install the boathouse such as driving separate piles for the boathouse will require environmental approvals which may take several months to secure.

Future Opportunities:


Station 10 is planning on embarking on a fundraising campaign to build a new boathouse. Plans for this new Search & Rescue Station would require additional review and Council approval.

Financial Impact

There is no financial impact of approving Scotch Pond as the location for the Canadian Coast Guard Auxiliary – Station 10 boathouse.

Conclusion

The approval of Scotch Pond as the location for the Canadian Coast Guard Auxiliary – Station 10 will provide the group with an improved location for its boathouse and vessel and it will provide the City with an improved maritime rescue function for its residents and visitors.



Serena Lusk
Manager, Parks Programs
(604-233-3344)



Date: 2011/08/08

To: Dave Semple, General Manager, Parks & Recreation
City of Richmond

From: Brian Hobbs,
Canadian Coast Guard Auxiliary Pacific Region- Station 10 Richmond

Subject: Steveston Boat House for Auxiliary 7

I Purpose

To work with the City of Richmond to establish a permanent Search and Rescue (SAR) Station in Steveston that would further enhance SAR response and community safety. This station would be established by securing a location for the Auxiliary 7 Boathouse to house the Auxiliary 7 vessel, *Jimmy Ng*.

II Background

The City of Richmond is the base for a volunteer Marine SAR station that started in 1982. Richmond's SAR is a member of the Canadian Coast Guard Auxiliary- Pacific (CCGA-P) and is represented as Station 10 Richmond. Station #10 currently has two vessels that are strategically positioned as per the Joint Rescue Coordination Centre (JRCC), which coordinates all SAR responses by air, land, and sea in BC and the Yukon. Auxiliary 6 is stationed in the Middle Arm of the Fraser River while Auxiliary 7 is stationed in Steveston on the Main Arm of the Fraser River.

The two stations areas of responsibility include, but are not limited to, the Fraser River east to Pitt Meadows and Pitt Lake, north to Vancouver Harbour and Howe Sound, west to the Nanaimo area and the Gulf Islands, and south to Point Roberts. Clearly, this is a huge area, however, the major area of operation is along the Fraser River and the Strait of Georgia immediately west of Richmond as we routinely assist Richmond based boaters and residents as well as many other people experiencing maritime emergencies and a variety of other emergency incidents that involve water rescue or recovery.

A conservative estimate is that volunteer SAR crews based in Richmond have responded to over 1500 missions since we began in 1982.

III Current Status

Station 10 Richmond and its average of forty volunteers contribute in many ways to our local community and take pride in being a community based organization. Already in 2011, Station 10 members have contributed 210 person hours of Boating Safety time and 93 person hours to Community Events

Annual Boating Safety and Community events include, but are not limited to:

- Annual Pleasure Craft Courtesy Checks (PCCC's) for Richmond Yacht clubs and additional assistance to other units who request additional checks;
- Boating Safety presentations to various yacht clubs, Canadian Power and Squadron groups;
- Hosting local scouts and club groups at our facilities and teaching water safety;
- Escort Santa Clause (Steveston arrival by boat);
- Attending Steveston Fisherman's Memorial;
- Escort during the Richmond Yacht Club's Festival of Lights;
- Annual Steveston Salmon Festival Canada Day Parade;
- Safety Vessel for Steveston Tall Ships;
- Safety Vessel for Steveston Dragon Boat Festival; and
- Richmond Maritime Festival.

2010	2011 – To Date	
Training Exercises	62	45
Vessel Hours	141 hrs	97 hrs
Missions	61	27
Vessel Mission Hours	98 hrs	46 hrs
Total Person Hours (Missions)	372 hrs	147 hrs
People Assisted	44	Stats not compiled until year's end
People Saved	4	Stats not compiled until year's end

Our primary vessel is Auxiliary 7 and it responds to the bulk of the incidents. Auxiliary 7 has been located in Steveston since 1982. Currently, Auxiliary 7 is located at the Steveston Harbour Authority's (SHA) Sales Float, not in a boathouse. We currently have one boathouse in storage, inaccessible and unused, because SHA will not permit us to secure our Boathouse inside the Harbour limits. This location does not meet the long-term needs of the Station as it provides no protection from the elements, adding continual wear on the equipment as it is exposed to the elements at all times. As well, the vessel is locked with padlocks while crew equipment is stored in a trailer which is located in a nearby parking lot. Cost is also an issue as the SHA charges the Station for moorage – an expense which is not incurred at other stations along the coast.

This current situation is both expensive and inefficient for Station #10. For example, the maintenance on the vessel has dramatically increased and Station 10 Richmond is required to pay the going commercial rate for moorage which diverts thousands of donated funds that could otherwise be used for equipment and vessel upkeep. Auxiliary 7 is a \$250,000 vessel which, as with all equipment, is paid for through fundraising and community donations. Most importantly, the response times for incidents, including potentially life and death situations, have been increased while the crews retrieve their equipment from a trailer before removing the covers and unlocking the vessel.

Our secondary vessel, Auxiliary 6, located in the Middle Arm is moored on a City water lot and is leased to the Station at a rate of \$1 per year.

IV Proposed Location

Station 10 Richmond requests that the Boathouse be located in Steveston with quick access to a road and parking. An ideal location for the Auxiliary 7 Boathouse would be situated at the proposed City of Richmond floats to be located south of Bayview St, between No 1 Rd and Britannia Heritage Shipyards. In this location, members will provide a daily presence on the dock and could potentially assist with City programming at the location.

Station 10 Richmond requests that in lieu of substantive rent it continues to work with its partners to promote safe boating in the community of Richmond. In addition, the Station will work with local Community Associations to ensure local boaters have access to a Pleasure Craft Operator Card, as now required by law. As all of Station 10 Richmond finances are raised through fundraising, any moorage fees directly impact our ability to acquire and maintain equipment essential to Marine Search and Rescue.

VI Conclusion

Similar to any emergency service, the safe, practical and secure storage of equipment is important and can significantly reduce response times when minutes actually can make a difference. Station 10 Richmond, like all volunteer SAR services across Canada, fulfils a vital and lifesaving role in our nations Search and Rescue capabilities.

Station 10 Richmond appreciates the support and leadership provided by the City of Richmond throughout its existence. We look forward to continuing to contribute to a safer community by working with all of our partners, including the City of Richmond, Richmond RCMP, Richmond Fire Rescue, BC Ambulance, and the Canadian Coast Guard.

To ensure that Station 10 can contribute as effectively as possible, we look forward to establishing a secure SAR Station in Steveston by finding a home for our Boathouse and our vessel, the *Jimmy Ng*.

Respectfully submitted,

Brian Hobbs



Location Evaluation Summary

[illegible]



Garry Point Park

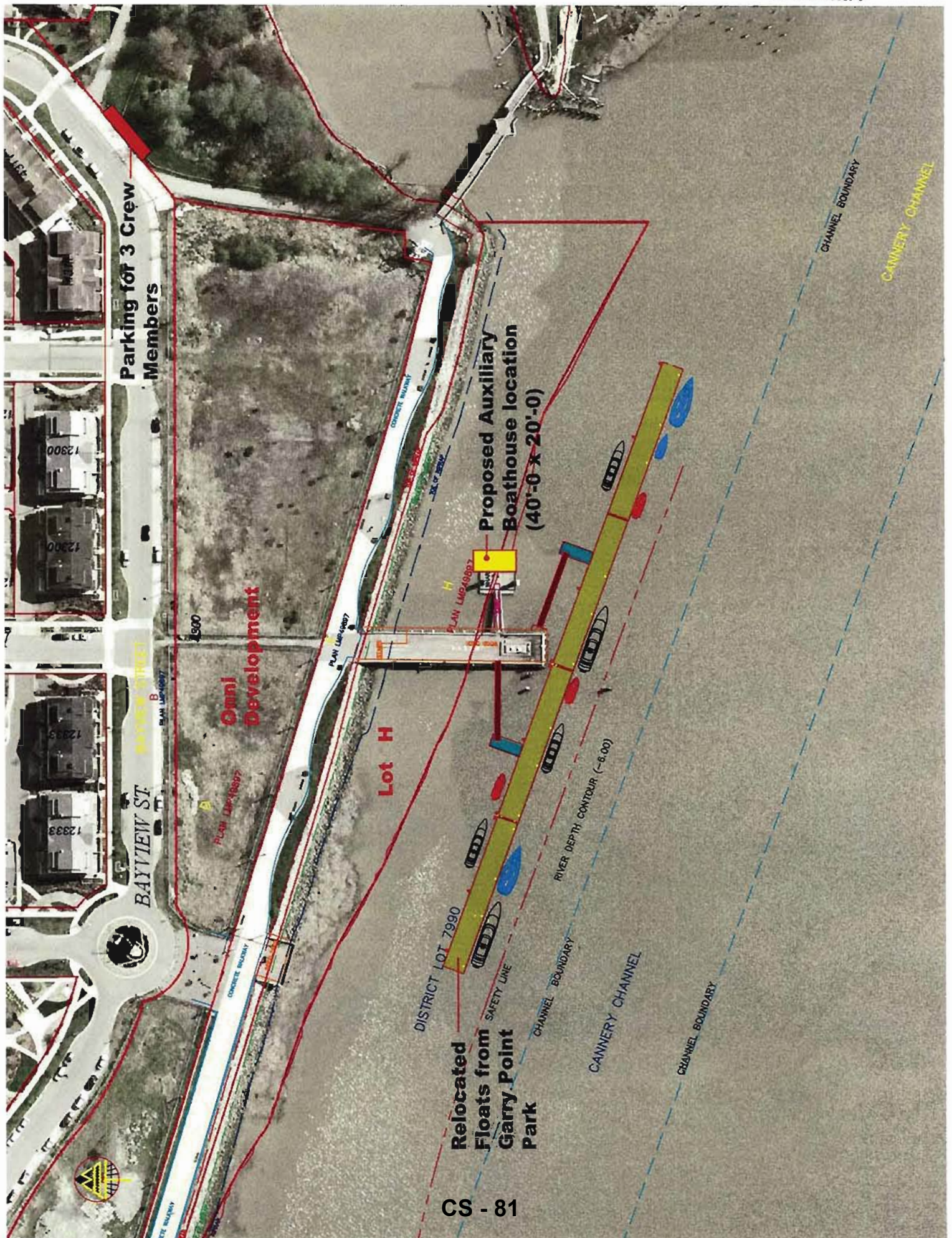
Proposed Auxiliary
Boat House location
40'-0" x 20'-0"

Scotch Pond

Parking



CS - 80

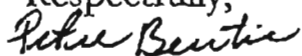


February 9, 2012

Mr Dave Semple,
General Manager
Parks and Recreation
City of Richmond

At the regular quarterly meeting of the board of the Scotch Pond Heritage Cooperative, the Directors accepted, in principle, the request by the City of Richmond to relocate the Coast Guard Auxiliary unit to Scotch Pond, subject to working out in an agreement, details, costs, and other concerns.

Future meetings to work out the details and subject to approval of the members of the Cooperative, at its Annual General Meeting to be held on March 15, 2012.

Respectfully,


Peter Beritic
President
Scotch Pond Heritage Cooperative

Proposed Agreement Terms between City of Richmond and Canadian Coast Guard Auxiliary –
Station 10

Term	3 years with an option for a 3-year renewal.
Commencement Date:	To be determined, but before May 1 st 2012
Licensee	Canadian Coast Guard Auxiliary – Station 10
Permitted Use	The licensee is permitted to moor its boathouse at the site for the purposes of storing a vessel, operating search & rescue training and performing search and rescue missions.
Standard of Behaviour	The licensee is expected to act in manner consistent with that of those in the public eye. No unruly behaviour is permitted.
Reporting	A monthly incident report must be submitted to the City's Community Safety Division.
Liaison	A written quarterly update and meeting is required with the City.
Policies	All City policies apply to the operation of the Boathouse.
Insurance	\$5 million general liability listing the City of Richmond and its employees and the Scotch Pond Heritage Cooperative as an additional insured is required to be provided by the licensee.
Services	Water and electrical services will be on a metered system.
Access	Access to the site is over floats licensed to another party. Access will not be withheld provided identified security measures are followed.
Parking	Parking is permitted in a nearby designated location.
Waste	Waste, recycling and composting is the cost and responsibility of the licensee.
Termination	Either party may, without cause, terminate this agreement on 30 days' notice
Representation	The licensee must not act as the City's representative in any matter and particularly with the media
Partnership	No partnership is implied.
Recognition	The City must be recognized as a supporter in all marketing materials and communications related to the Canadian Coast Guard Auxiliary – Station 10.



City of Richmond

Report to Committee

To: Community Safety Committee
From: Rendall Nessel
Officer In Charge,
Richmond RCMP Detachment

Date: January 31, 2012
File: 09-5000-01/2011-Vol 01
(12.03)

Re: Chauffeurs' Permits

Staff Recommendation

That the requirement for the renewal of Chauffeurs' Permits be changed from an annual to a biennial basis beginning January 1, 2013 (as outlined in the report dated January 31, 2012 from the OIC, RCMP Richmond Detachment).

Rendall Nessel
Officer in Charge, Richmond RCMP Detachment
(604) 278-1212

Att. 2

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ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Budgets	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Business Licences	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Community Bylaws	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Law	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

The City's Vehicle for Hire Regulation Bylaw No 6900, in part, regulates that each licensee or operator must ensure that all taxicab drivers employed possess a Chauffeurs' Permit. This bylaw was originally adopted by Council on November 1, 1998.

There is no fee for the Chauffeurs' Permit; however, there is a fee for the Criminal Records Check required as part of the application process. The City's Consolidated Fees Bylaw No. 8636 regulates the fees charged for RCMP Documentation Fees, including Criminal Records Checks. This bylaw came into effect on February 9, 2011 and is adjusted on an annual basis.

Background

In order to obtain a Chauffeurs' Permit, the taxicab driver must be approved by the Richmond RCMP Detachment. In order to be approved by the Richmond RCMP Detachment, the applicant must be a minimum of 19 years of age, possess a valid Class 1, 2 or 4 British Columbia Operator's Licence, have 5 or less hazardous moving violations in the past 5 years, be appropriately trained and not have any criminal convictions in the past 5 years for any violent crimes. (See "Attachment 1")

A permit may be refused, cancelled or suspended if the applicant is convicted of any serious Criminal Code Offences, is charged with an serious violent criminal offence or drug trafficking, is in violation of various Motor Vehicle Act Offences, or has excessive customer complaints. (See "Attachment 2"). Currently, the permitting process is repeated on an annual basis. Each year, Richmond RCMP Detachment reviews Chauffeur Permit applications for over 400 prospective taxicab drivers. The total revenue received for the Criminal Records Checks associated with these applications is estimated at \$24,000 annually.

Analysis

A comparison of the municipalities in the province was completed with the following findings:

Location	Renewal Period	Criminal Records Check Fees
Burnaby	3 Years	60.00
Coquitlam	Annually	62.00
Delta	Annual Business Licence	97.00 ¹
Langley	Annually	39.20
New Westminster	2 Years	No Charge ²
Richmond	Annually	56.25
Surrey	Annually	53.50
Vancouver	Annually for the first 2 years	70.00
	Subsequent years: Biennially	70.00

¹ Delta currently does not involve the police, it is a Business Licence process

² Currently under review

While it is evident that there is no municipal standard renewal period or cost, most conclude that a cycle in excess of 1 year was the most efficient.

Options Considered

1. Two Year Renewal Term with a total cost of \$56.25 (Recommended)

The recommended proposal will make Chauffeurs' Permits valid for a period of two years. Therefore, the current Criminal Records Check fee of \$56.25 would only need to be paid once during a two-year period. Although the revenue stream to the City will be reduced approximately \$24,000 based on a biennial period, these changes will improve the administrative process. This change will include a decrease in staff time thereby allowing staff to be redeployed to other duties. The proposal will also enhance customer service to the community as it will decrease the down-time for the drivers themselves and would make the permit process more affordable.

2. Status Quo (Not Recommended)

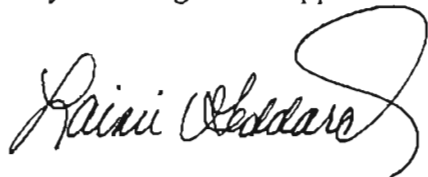
This option is not recommended as it has become burdensome for both City staff and the applicants.

Financial Impact

Currently Criminal Record Check fees associated with Chauffeurs' Permits generate approximately \$24,000 on an annual basis. This fee will continue to be adjusted annually through the Consolidated Fees Bylaw. Although it is anticipated that this revenue stream will be decreased by approximately 50%, based on a two-year cycle; it is a possibility more applications for Chauffeurs' Permits may be received.

Conclusion

In order to issue Chauffeurs' Permits in a timely manner to ensure public safety and reduce the administrative workload, it is recommended that the renewal period be changed from an annual renewal to a biennial cycle. Although it is anticipated the revenues to the City may decrease by up to 50%, as a result of the City's permitting being at a reasonable cost with a longer cycle, it may encourage more applications.



Lainie Goddard
Manager, RCMP Administration
(604) 207-4767

Chauffeur's Permit

Application Criteria:

- 1) Minimum 19 years of age.
- 2) Valid Class 1, 2, or 4 B.C. Operator's Licence.
- 3) Applicant must be Canadian Citizen or Landed Immigrant or legally entitled to work in Canada.
- 4) Five (5) or less hazardous moving violations in the past five (5) years as scheduled in the Motor Vehicle Act Regulations.
- 5) After January 01, 2006 all applicants must have successfully completed 27 hours of industry-related training in the areas of professional driving, taxi industry and local knowledge, and the Super Host for Taxicab Drivers or equivalent training.
- 6) After April 01, 2006 all applicants must have successfully completed the initial 27 hours of training and an additional 16 hours of industry-related training in the areas of defensive driving and collision avoidance, driver safety and assault avoidance, and transporting people with disabilities.

The above noted training must be delivered by an accredited training institution as approved by the municipality.

- 7) Applicants must not have criminal convictions in the past five years for: all crimes of violence (including family violence). Sex Offences, Criminal Code Traffic offences, Weapons offences, and/or Alcohol/Drug related offences. All other offences will be reviewed on a case-by-case basis.
- 8) Applications may not be approved while outstanding criminal matters are before the courts. Any other charges or convictions will be reviewed on a case-by-case basis.
- 9) Matters under the Mental Health Act will be reviewed on a case-by-case basis supported by medical reports and recommendations from the applicant's caregiver.
- 10) Applicants must disclose if they have been denied or refused a chauffeur's permit in any other Lower Mainland jurisdiction.

Applicant's information will be checked against the following databases:

CPIC, NCIC, PIRS, CIIDS, PRIME-LEIP, NCDB;

JUSTIN (for outstanding criminal charges);

Driving history;

ICBC Claims history (from the list provided by the applicant.).

Of note: The Criminal Records Check application fee is not refundable on refusal or cancellation of a chauffeur's permit.

Grounds for Refusal, Cancellation or Suspension of Chauffeur's Permit

A Chauffeur's Permit may be refused, cancelled or suspended if:

- 1) Upon conviction of any serious Criminal Code offences (eg: Impaired Driving, Dangerous Driving, Assault, etc...)
- 2) Charged with any serious, violent criminal offence or drug trafficking.
- 3) If applicant has accrued three (3) or more moving violations over any 12 months.
- 4) Received more than one Sec. 215 Motor Vehicle Act Driver's Licence suspension in the past five years.
- 5) Charged with operating a vehicle while under the influence of alcohol or a drug.
- 6) Charged with operating a vehicle while their driver's licence is suspended or prohibited.
- 7) Excessive customer complaints (three (3) or more in any 12 months period.)
- 8) Is the subject of any reports indicating health conditions resulting in a lack of fitness to act as a chauffeur.
- 9) Found at fault in three (3) or more Motor Vehicle Collisions over any 12 months period, with over \$1000.00 damage or bodily injuries.
- 10) Application will not be processed if incomplete (including all required attachments) and will be declined if application contains false information.
- 11) If an applicant has been charged with any of the offences mentioned above, he/she can re-apply upon resolution of the outstanding charges.
- 12) Application may be declined if indices check reveals pattern of violence, instability or substance abuse.



City of Richmond

Report to Committee

To: Community Safety Committee

Date: February 3, 2012

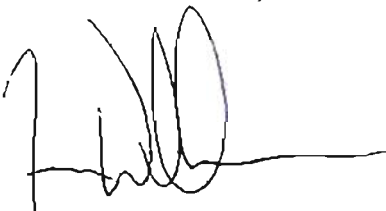
From: John McGowan
Fire Chief

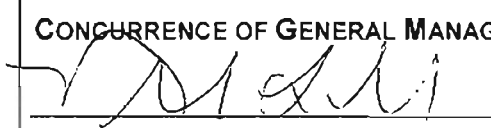
File:

Re: Aircraft Emergency Response Within Richmond

Staff Recommendation

That the report entitled *Aircraft Emergency Response Within Richmond*, dated February 3, 2012 from the Fire Chief, be received for information.


For John McGowan
Fire Chief

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ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Law	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

This report provides Council with options that allow Richmond Fire-Rescue (RFR) to address a gap in the delivery of training for aircraft emergency response services within the City of Richmond, specifically outside of Vancouver International Airport (YVR) airside operational boundaries.

In 1931 YVR airport opened with a single runway, two hangars and a small terminal that consisted of an administration building and waiting room. Throughout the years YVR has grown and expanded into an airport served by 62 airlines which connect people and businesses to 99 destinations in Canada, the U.S. and around the world.

YVR is Canada's second busiest airport, serving approximately 17 million passengers in 2011 and more than 296,000 aircraft landings and take-offs on its runways.

The recent announcement of YVR's 10 year strategy has Vancouver Airport Authority investing \$1.8 billion to attract new routes and carriers while improving their customers' experience.

Findings of Fact

Aircraft firefighting and rescue services are currently provided through two distinct entities:

1. YVR Emergency Response Services who provide airside firefighting coverage. It is noted that aircraft emergency response protocols see RFR supporting YVR's primary airside fire and rescue emergency operations through the delivery of standby emergency response services.
2. RFR who provide emergency aircraft firefighting and rescue emergency response services to all areas of the City except YVR airside.

While emergency incidents involving aircraft travel remain at low levels, RFR does respond to an average of 45 declared aircraft emergencies per year coupled with serious aircraft related events occurring within the City of Richmond boundaries on a regular occasion. There have been three serious aircraft emergency events since 2008.

Analysis

RFR's current ability to respond to and mitigate aircraft emergencies has eroded with time. Employees who were once fully trained and certified do not have the opportunity to maintain their skills; they have moved to new responsibilities within RFR or have retired. There is a need to train RFR personnel and deliver aircraft emergency response in Richmond.

RFR's review of YVR statistics and future plans identify the potential for an increased number of larger aircraft incidents based on an increased volume of air traffic, as well as the desire of the YVR Airport Authority to attract more air carriers who fly to a greater number of destinations with increased passenger volumes.

RFR has identified a service gap issue, developed three potential options and provided an analysis of each Option's viability for Council consideration.

Option 1 - Remain with the standard (status quo) training provided to structural building fire fighters.

This option would result in the response to aircraft incidents not being as effective.

Option 2 - Train and maintain staff to full Aircraft Rescue Fire Fighting (ARFF) training accreditation as identified within the Canadian Aviation Regulations (CARs).

This option is not seen as reasonable as this standard is designed for employees whose primary job scope is that of an airport firefighter where the principal area of responsibility is airside. The City of Richmond does not provide the ARFF services at YVR and as such this level of certification would not be cost efficient or effective. The City would incur significant cost of approximately \$800,000 per year to bring the department up to that level of expertise and the opportunity to maintain the full cadre of skills would be difficult to maintain without operating as airfield firefighters.

Option 3 – Option 3 has at its core the goal of having Richmond Fire Rescue personnel better prepared to respond to aircraft emergencies. The goal will be achieved through increasing of knowledge, and skills to the level where all RFR firefighters would be able to recognize and mitigate aircraft specific hazards, determine and action appropriate fire attack and passenger extrication strategies, and maintain these skills on an annual basis.

This option recognizes the need to educate employees of specific hazards, gain the knowledge regarding appropriate fire attack and rescue protocols, and allow the employees to practice said knowledge and skills that would be reasonably foreseen within the scope of their duties. This strategy would also allow RFR personnel to understand the practices and work more effectively with YVR emergency services personnel.

Secondarily, when incidents of this nature occur within the City of Richmond RFR staff will be able to manage these events with greater effectiveness and efficiency providing a safer community for the citizens of Richmond.

RFR believes Option 3 is the most effective and efficient use of City resources that will result in firefighters with enhanced skills who can deliver improved services and result in a safer community.

RFR is currently investigating external service providers who could accomplish the task of training all fire suppression staff to the level indicated in Option 3. RFR will be looking to leverage opportunities to utilize its new training site once it becomes operational.

Service providers identified to date include:

1. The Justice Institute of BC
2. Edmonton Airport Authority
3. North Bend (Washington State) Fire Training Academy
4. Canadian Armed Forces

The cost to train all RFR fire fighters under Option 3 is estimated annually at \$84,730 or \$425 per person as follows:

Item	Cost
Theoretical Training (8 Days)	\$12,720
Practical Training	\$60,760
Fuel (Propane)	\$10,250
Total	\$84,730
Est. annual cost per person	\$425

Financial Impact

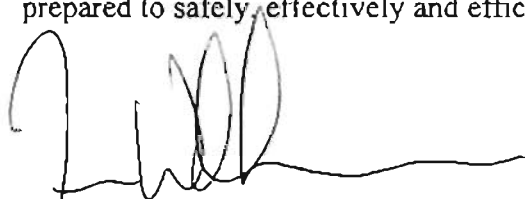
There are no financial implications associated with this report, funding will be through existing budgets.

Conclusion

YVR is a significant business within the City of Richmond that is aggressively looking to expand its service delivery to the world and as such increases the risk of aircraft emergencies within the City.

RFR currently has limited capacity to respond to these types of emergencies. Furthermore as these abilities are being further eroded, over time this will create a potential gap in service delivery to the citizens of Richmond in the very near future. Better educated and prepared staff will be more effective and efficient in the delivery of service making the community safer for its citizens.

The implementation of Option 3 will lead to Richmond Fire Rescue personnel being better prepared to safely, effectively and efficiently respond to aircraft emergencies.

A handwritten signature in black ink, appearing to read 'Tim Wilkinson', with a long horizontal line extending to the right.

Tim Wilkinson
Deputy Chief, Operations
(604-303-2701)
TM:jw