



## Community Safety Committee

Anderson Room, City Hall  
6911 No. 3 Road

Wednesday, February 12, 2014  
4:00 p.m.

Pg. #      ITEM

### MINUTES

CS-4      *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on Tuesday, January 14, 2014.*



### NEXT COMMITTEE MEETING DATE

Tuesday, March 11, 2014, (tentative date) at 4:00 p.m. in the Anderson Room

### PRESENTATION

Grant Wyenberg, Training Officer, Richmond Fire-Rescue and Dave McGee, GIS Analyst, to present on Fire Building Maps.

### LAW AND COMMUNITY SAFETY DEPARTMENT

1. **RCMP'S MONTHLY REPORT – DECEMBER 2013 ACTIVITIES**  
(File Ref. No. 09-5000-01) (REDMS No. 4115970 v.4)

CS-27

**See Page CS-27 for full report**

*Designated Speaker: Supt. Renny Nessel*

STAFF RECOMMENDATION

*That the report titled RCMP's Monthly Report – December 2013 Activities (dated February 2, 2014, from the Officer in Charge, RCMP) be received for information.*



2.    **RICHMOND FIRE-RESCUE – DECEMBER 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 4127547 v.3)

CS-40

See Page CS-40 for full report

*Designated Speaker: Fire Chief John McGowan*

STAFF RECOMMENDATION

*That the staff report titled Richmond Fire-Rescue – December 2013 Activity Report, dated January 17, 2014, from the Fire Chief, Richmond Fire-Rescue, be received for information.*



3.    **COMMUNITY BYLAWS – DECEMBER 2013 ACTIVITY REPORT**

(File Ref. No. 12-8375-02) (REDMS No. 4125047 v.4)

CS-47

See Page CS-47 for full report

*Designated Speaker: Edward Warzel*

STAFF RECOMMENDATION

*That the staff report titled Community Bylaws – December 2013 Activity Report dated January 31, 2014, from the General Manager, Law & Community Safety be received for information.*



4.    **TRANSPORTATION OF DANGEROUS GOODS BY RAILWAY**

(File Ref. No. 09-5125-00) (REDMS No. 4136493)

CS-53

See Page CS-53 for full report

*Designated Speakers: Fire Chief John McGowan & Deborah Procter*

*That the staff report titled Transportation of Dangerous Goods By Railway dated January 23, 2014 from the General Manager, Law and Community Safety be received for information.*



5. **CITY OF RICHMOND CRIME REDUCTION SURVEY**  
(File Ref. No. 09-5350-01) (REDMS No. 4123489)

CS-60

See Page CS-60 for full report

*Designated Speaker: Anne Stevens*

*That Council's survey from the Blue Ribbon Panel for Crime Reduction be provided to the Parliamentary Secretary for Crime Reduction.*



6. **FIRE CHIEF BRIEFING**  
(Verbal Report)

*Designated Speaker: Fire Chief John McGowan*

Items for discussion:

- (i) *Heart Health Month*
- (ii) *Firefighters Ball*
- (iii) *Spring Ahead – Time Change*
- (iv) *Eating Together Campaign – Touchstone*
- (v) *Fire Building Maps*
- (vi) *Joint Update with the RCMP – Anti-Bullying Day*

7. **RCMP/OIC BRIEFING**  
(Verbal Report)

*Designated Speaker: Supt. Renny Nessel*

None.

8. **MANAGER'S REPORT**

**ADJOURNMENT**





## Community Safety Committee

Date: Tuesday, January 14, 2014

Place: Anderson Room  
Richmond City Hall

Present: Councillor Derek Dang, Chair  
Councillor Linda McPhail  
Councillor Ken Johnston  
Councillor Evelina Halsey-Brandt  
Councillor Bill McNulty  
Mayor Malcolm Brodie

Also Present: Councillor Linda Barnes

Call to Order: The Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on Tuesday, December 10, 2013, be adopted as circulated.*

**CARRIED**

### NEXT COMMITTEE MEETING DATE

Wednesday, February 12, 2014, (tentative date) at 4:00 p.m. in the Anderson Room

**Community Safety Committee**  
**Tuesday, January 14, 2014**

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## **DELEGATION**

1. With the aid of a PowerPoint presentation (attached to and forming part of these Minutes as Schedule 1), Superintendent Norm Gaumont, Corporate and Client Services Officer, "E" Division, RCMP, accompanied by Assistant Commissioner Norm Lipinski, Criminal Operations Officer – Core Policing, "E" Division, RCMP and Chief Superintendent Brian Cantera, Operations Officer, "E" Division, RCMP spoke of the RCMP's five lower mainland Integrated Teams and commented on their costs for Richmond.

In reply to queries from Committee, A/Commissioner Lipinski provided the following information:

- clearance rates are utilized to measure effectiveness; however, policing agencies often employ different criteria for such measurements;
- there is no extra cost to existing RCMP municipalities when an independent police agency partners with the RCMP for the services of Integrated Teams;
- the costs of divisional administration and the Green Timbers facility are included in the total cost of contracted services, i.e., Integrated Teams;
- independent police agencies that have partnered with the RCMP for the services of Integrated Teams do not benefit from the various cost sharing formulas;
- the RCMP does not solicit independent police agencies to partner for the services of Integrated Teams; and
- costs of the Green Timbers facility are still under negotiation between the federal and provincial governments.

Discussion ensued and Committee requested that the Integrated Teams' annual report be more detailed.

*Mayor Brodie left the meeting (4:43 p.m.) and returned (4:44 p.m.).*

## **LAW AND COMMUNITY SAFETY DEPARTMENT**

2. **COMMUNITY BYLAWS – NOVEMBER 2013 ACTIVITY REPORT**  
(File Ref. No.) (REDMS No. 405322 v.4)

Discussion ensued regarding the recent dog incident and Committee requested that such information be relayed to Council immediately.

**Community Safety Committee**  
**Tuesday, January 14, 2014**

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It was moved and seconded

*That the staff report titled Community Bylaws – November 2013 Activity Report dated December 16, 2013, from the General Manager, Law & Community Safety be received for information.*

**CARRIED**

*Cllr. Barnes left the meeting (4:45 p.m.) and did not return.*

3. **RICHMOND FIRE-RESCUE – NOVEMBER 2013 ACTIVITY REPORT**  
(File Ref. No. 09-5000-01) (REDMS No. 4055476 v.4)

It was moved and seconded

*That the staff report titled Richmond Fire-Rescue – November 2013 Activity Report, dated December 17, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*

**CARRIED**

4. **RCMP'S MONTHLY REPORT – NOVEMBER 2013 ACTIVITIES**  
(File Ref. No. 09-5000-01) (REDMS No. 4054739 v.3)

In reply to a query from the Chair, Superintendent Renny Nessel, Officer in Charge (OIC), Richmond RCMP, advised that Auxiliary Constable community policing hours increased in December 2013 as there were more volunteering opportunities.

It was moved and seconded

*That the report titled RCMP's Monthly Report – November 2013 Activities (dated December 17, 2013, from the Officer in Charge, Richmond RCMP) be received for information.*

**CARRIED**

5. **MARINE PATROL PROGRAM – POST PATROL REPORT 2013**  
(File Ref. No. 09-5000-01) (REDMS No. 4038649)

In reply to a query from Committee, Supt. Nessel spoke of the Marine Patrol Program's finances. Committee requested that staff provide a memorandum on the Marine Patrol Program's finances.

It was moved and seconded

*That the report titled Marine Patrol Program – Post Patrol Report 2012 (dated December 17, 2013, from the Officer in Charge, Richmond RCMP) be received for information.*

**CARRIED**

**Community Safety Committee**  
**Tuesday, January 14, 2014**

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**6. FIRE CHIEF BRIEFING**

(Verbal Report)

Item for discussion:

**(i) Tree Chipping Event**

John McGowan, Fire Chief, Richmond Fire-Rescue (RFR), spoke of the 32<sup>nd</sup> annual tree chipping event at Garry Point Park. Fire Chief McGowan highlighted that over 2,000 people attended and approximately \$8,500 was raised. Also, he noted that the tree chips will be utilized by the Richmond Nature Park to revitalize its trails and landscapes.

Committee thanked RFR for all their hard work.

**7. RCMP/OIC BRIEFING**

(Verbal Report)

Items for discussion:

**(i) Christmas & New Year's Update**

Supt. Nessel commented on the 2013 holiday season, noting that there were no major incidents.

**(ii) Business Outreach Cards**

Supt. Nessel spoke of a new outreach initiative for Richmond businesses and noted that the cards are available in English and Cantonese.

**8. MANAGER'S REPORT**

None.

**ADJOURNMENT**

It was moved and seconded

*That the meeting adjourn (5:00 p.m.).*

**CARRIED**

**Community Safety Committee**  
**Tuesday, January 14, 2014**

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Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, January 14, 2014.

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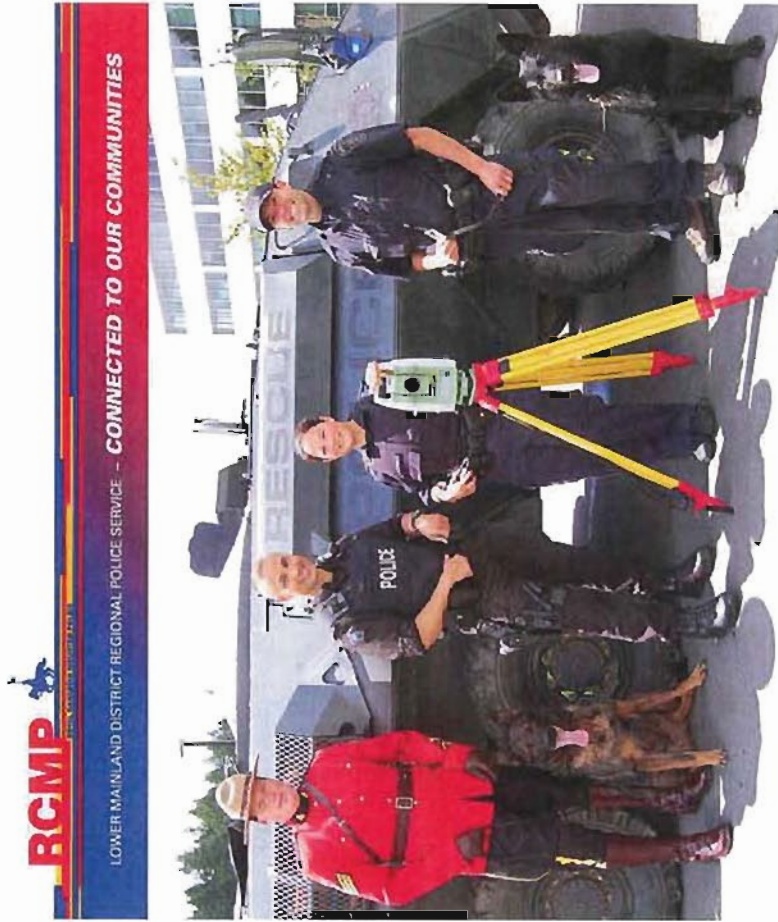
Councillor Derek Dang  
Chair

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Hanieh Berg  
Committee Clerk



## The LMD Integrated Team Presentation to City of Richmond Council



- **A/Commr. Norm LIPINSKI – District Commander**
- **C/SUPT Brian Cantera – Operations Officer**
- **Supt. Brad Haugli – Investigative Services Officer**
- **Supt. Norm Gaumont – Corporate and Client Services**

## **Five Lower Mainland Integrated Teams**

- IHIT – Integrated Homicide Investigation Team
- ERT – Emergency Response Team
- IPDS – Integrated Police Dog Service
- IFIS – Integrated Forensic Investigation Service
- ICARS – Integrated Collision Analysis Reconstruction Service

## Benefits of Integrated Teams

- Complex investigations require high level of skills and training, large amount of front end resourcing which can be very difficult for small detachments.
- Ongoing training requirements for specialized units can be costly and time consuming.
- Integrated, regional approach to investigations eliminates jurisdictional boundaries, increases sharing of information and help solve crime in a more efficient and effective manner.
- Court in BC have a very high standard for charge approval compared to other Provinces where Police lay charges.
- Court disclosure requirements on complex investigation are resource intensive and time consuming.





# I-TEAM Municipal Staffing Levels

	YEAR	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
	Authorized										
IHIT	39 (03/04)	28	37	37	38	42	48	55	59	61	62
	49 (05/06)										
	68 (08/09)*										
ERT	67 (06/07)*				21	39	47	48	56	61	57
IPDS	39 (08/09)						34	31	31	32	31
IFIS	55 (08/09)						40	38	35	41	39
ICARS	18 (08/09)						11	10	12	14	13

LOWER MAINLAND INTEGRATED UNITS MOU MATRIX			
Type of MOU	Activation Date	Participating Police Agency	
IHIT	06-01-2003	Abbotsford (4/1/2004)	New Westminster (4/1/2005) <b>Port Moody (Pending)</b>
ERT	04-01-2006	Delta (6/21/2013)	New Westminster (1/3/2013) <b>Port Moody (3/5/2013)</b>
ICARS	04-01-2008	<b>West Vancouver (Pending)</b>	
IFIS	04-01-2008	<b>West Vancouver (Pending)</b>	<b>Delta (Discussion stage)</b>
IPDS	04-01-2008	Abbotsford (4/1/2010)	<b>Delta (Discussion stage)</b> <b>New Westminster (Discussion stage)</b>

**LEGEND**

Black - MOU Signed

**RED** - **MOU Pending**

**Blue** - Discussion Stage

## **Consultation Process for Budgets and Resources**

- I-TEAM commanders provide a yearly budget proposal to the District Commander.
- These proposals are reviewed to make sure
  - 1) any increases are within acceptable inflationary cost
  - 2) or are justified by increases in work load or one time equipment purchases.
- The budgets are reviewed by the CAO/PPC Advisory Sub-Committee for consultation and input – This committee is Chaired by Francis Cheung; members are Dan Bottril, Paul Gill, Phillis Carlyle, Lambert Chu, John Dumont, Dave Stuart and Vivienne Wilke and Lisa Godenzie from Police Services.
- The budgets are then provided to the larger CAO/PPC Committee for final consultation.
- Final budget approval is provided by the District Officer in consultation with Division Executive Team.

## Total cost for Integrated Teams

5 Yr

Actuals	2008-09	2009-10	2010-11	2011-12	2012-13	Change	Annualized
IHIT	13,112,255	15,200,122	16,220,109	17,776,112	16,399,646	25%	4.58%
ERT	8,480,842	7,830,402	10,005,560	11,208,280	10,571,796	25%	4.51%
IFIS	6,892,049	7,492,848	7,687,519	8,913,396	8,744,284	27%	4.88%
IPDS	6,481,512	6,865,924	6,055,455	7,051,200	7,084,715	9%	1.80%
ICARS	2,033,628	2,046,297	2,228,970	2,383,372	2,233,105	10%	1.89%
Total	37,000,286	39,435,593	42,197,613	47,332,360	45,033,546	22%	4.01%



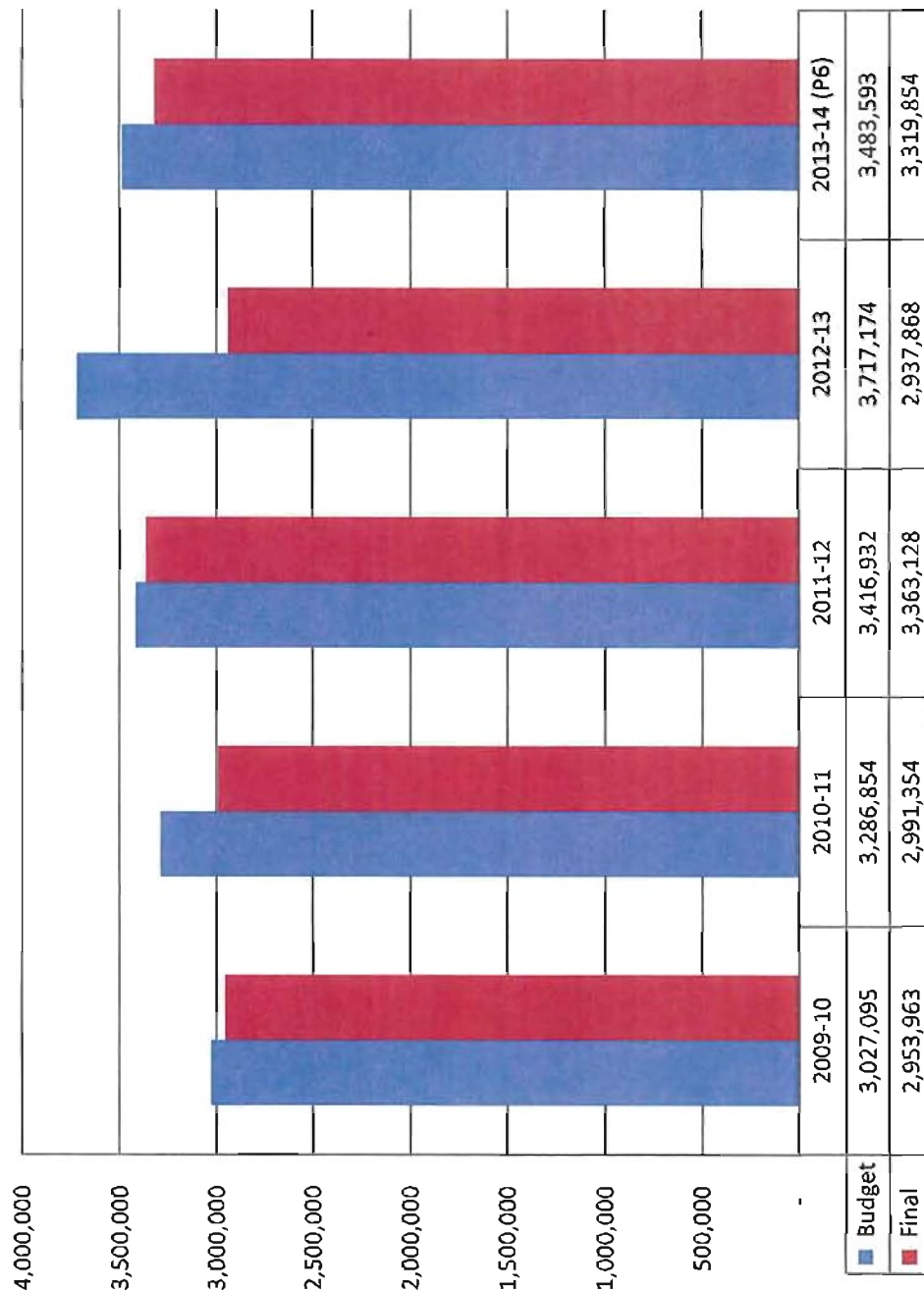
## Total cost billed for Integrated Teams

### Municipality Richmond

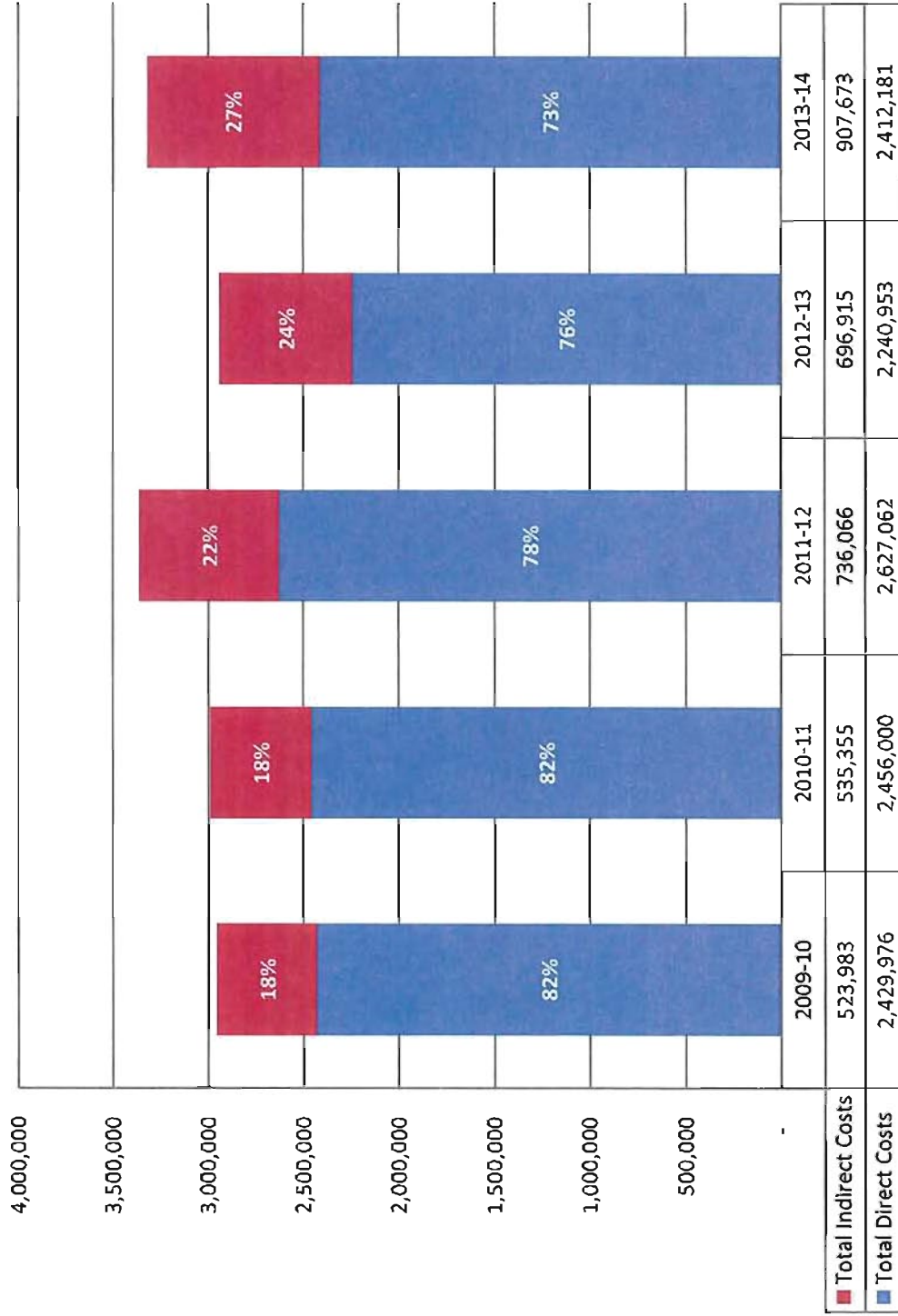
Fiscal Year		2008-09	2009-10	2010-11	2011-12	2012-13	5 Yr Change	Annualized
Values								
IHIT		\$992,258	\$1,172,001	\$1,205,389	\$1,328,395	\$949,151	-4.34%	-0.88%
ERT		\$364,462	\$342,029	\$420,695	\$468,112	\$441,654	21.18%	3.92%
FIS		\$616,845	\$678,454	\$675,535	\$779,505	\$766,673	24.29%	4.44%
IPDS		\$534,875	\$573,208	\$489,695	\$567,980	\$573,034	7.13%	1.39%
ICARS		\$182,377	\$188,268	\$195,773	\$208,378	\$196,262	7.61%	1.48%
III				\$4,267	\$10,758	\$11,094	0.00%	0.00%
<b>Total</b>		<b>\$2,690,816</b>	<b>\$2,953,960</b>	<b>\$2,991,354</b>	<b>\$3,363,128</b>	<b>\$2,937,868</b>	<b>9.18%</b>	<b>1.77%</b>



## Richmond - Integrated Teams 5 Year Expenditure vs Budget



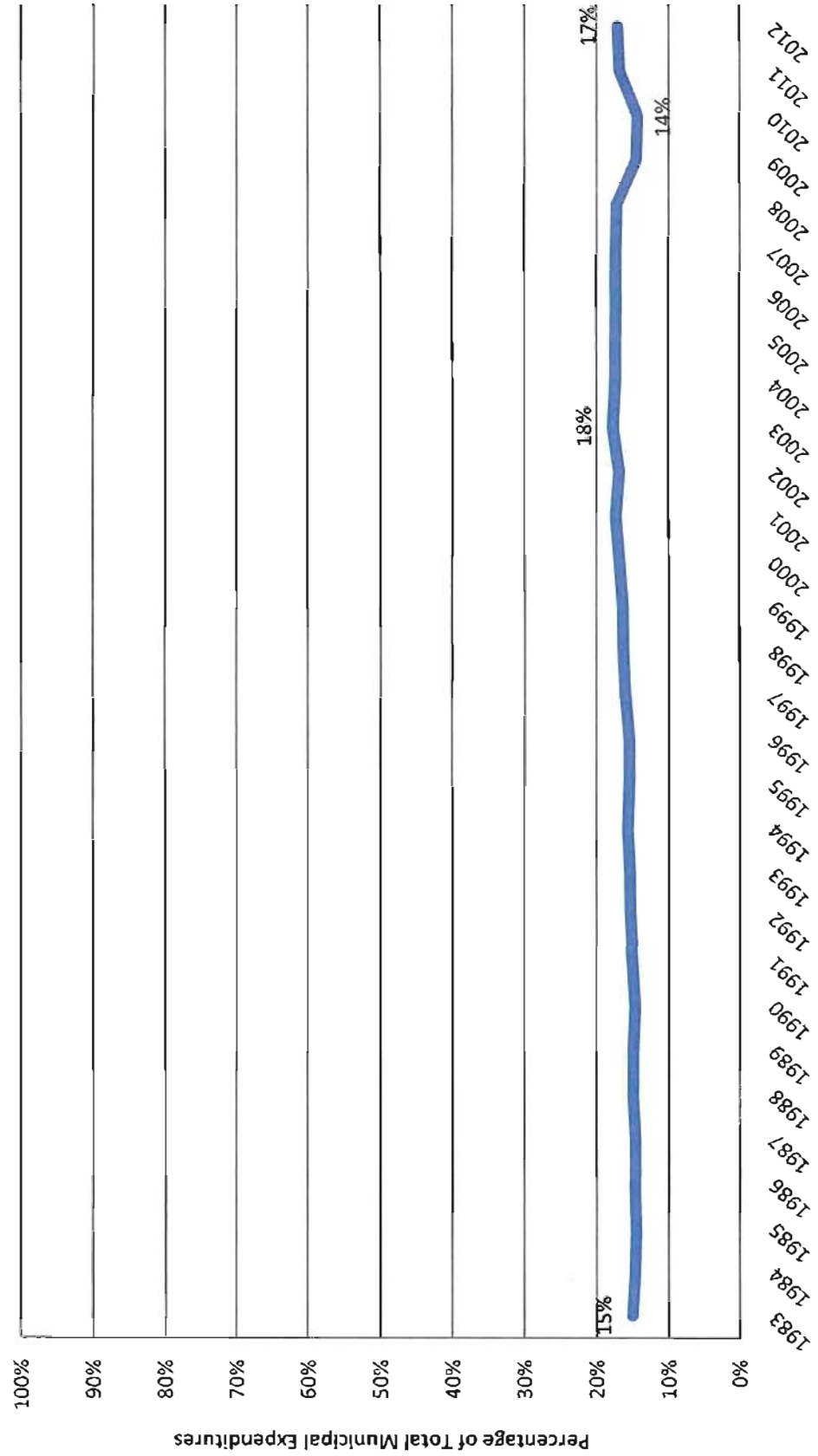
## Richmond - Integrated Teams 5 Years Direct vs Indirect Costs



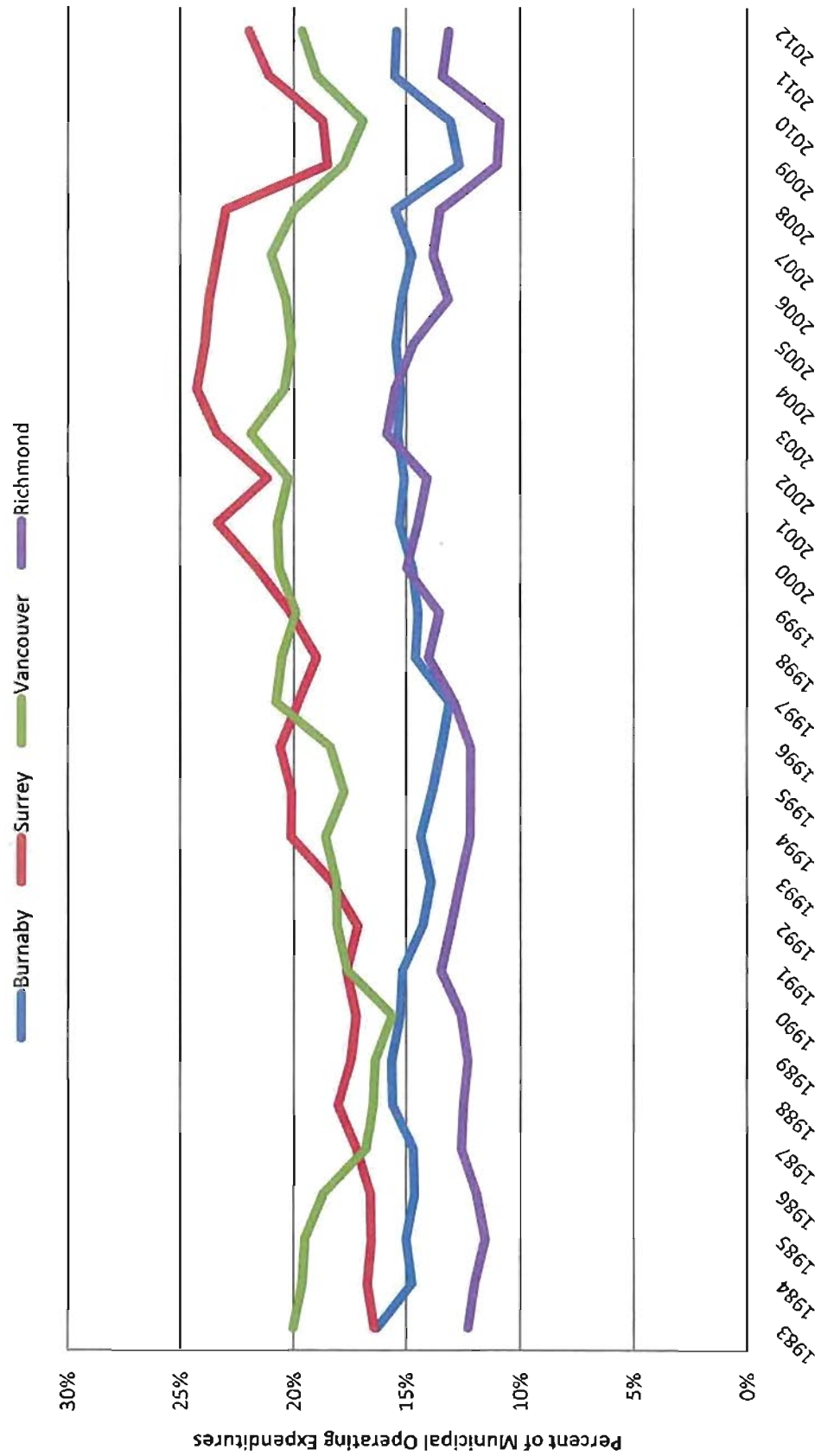
2013/14 Original Projected Budget			
Integrated Unit	Total Direct Costs	Total Indirect Costs	Total Costs
IHIT	\$14,825,800	\$5,744,690	\$20,570,490
ERT	\$10,177,200	\$4,828,373	\$15,005,573
IFIS	\$7,863,500	\$3,080,280	\$10,943,780
IPDS	\$6,319,100	\$1,807,942	\$8,127,042
ICARS	\$2,340,080	\$1,144,564	\$3,485,364
<b>TOTALS</b>	<b>\$41,525,680</b>	<b>\$16,605,849</b>	<b>\$58,132,249</b>

2013/14 Modified Projected Budget						
Integrated Unit	Total Direct Costs	% Direct Cost Decrease	Total Indirect Costs	% Indirect Cost Decrease	Total Costs	Overall Cost Decrease
IHIT	\$13,994,198	-5.6%	\$5,408,384	-5.9%	\$19,402,582	\$1,167,908
ERT	\$8,994,848	-11.6%	\$4,374,632	-9.4%	\$13,369,480	\$1,636,093
IFIS	\$7,677,579	-2.4%	\$3,078,197	-0.1%	\$10,755,776	\$188,004
PDS	\$5,995,061	-5.1%	\$1,653,054	-8.6%	\$7,648,115	\$478,927
ICARS	\$1,765,503	-24.6%	\$1,048,042	-8.4%	\$2,813,545	\$671,819
<b>TOTALS</b>	<b>\$38,427,189</b>	<b>-7.5%</b>	<b>\$15,562,309</b>	<b>-6.3%</b>	<b>\$53,989,498</b>	<b>\$4,142,751</b>
						<b>-7.1%</b>

# Policing Proportion of Aggregate Municipal Operating Expenditures All British Columbia Incorporated Municipalities 1983-2012



# Policing Proportion of Municipal Expenditures Largest Lower Mainland Municipalities 1983-2012



## **Costing Formula Advisory Committee**

- The CAO/PPC I-TEAM Advisory Committee created a sub-committee chaired by Dave Stuart to report back to the CAO/PPC advisory committee on proposals to determine a new costing formula for IHIT.
- Once IHIT costing formula is determined all other I-TEAMS formulas will be reviewed.



## **I-TEAM Mandate and Efficiency Review (IHIT)**

- Sub Committee was created by the CAO/PPC I-TEAM Advisory Committee to do an efficiency review of IHIT – Chaired by C/Supt. Brian Cantera with representatives from two Lower Mainland CAOs
- One of the main recommendations from the efficiency review was to have the first 72 hours of Operational Support paid by the Police of Jurisdiction.
- This would put more financial responsibility on those jurisdiction that have the most murders.
- The savings in funds can be better used to front load the investigation during the crucial period of time when evidence is still fresh.

## **I-TEAM Mandate and Efficiency Review (IHIT)**

- Once the IHIT review is completed the remainder of the I-TEAMS will be reviewed in the same manner.
- The RCMP is open to any type of external review.



## **Richmond IHIT File Review**

- IHIT has investigated 44 files in Richmond over a 10 year period from 2003-2013.
- There were 31 murder files (33 homicides) of which 22 files were cleared (71%)
- 20 charges were laid and 17 have been concluded with convictions and one accuse was found not criminally responsible.
- There are 9 files currently unsolved of which 4 have a suspect but not enough evidence.
- In 2004 a serial killer was apprehended after killing 4 people.



# QUESTIONS?

CS - 26



# City of Richmond

## Report to Committee

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<b>To:</b>	Community Safety Committee	<b>Date:</b>	February 2, 2014
<b>From:</b>	Rendall Nessel Officer In Charge, Richmond RCMP Detachment	<b>File:</b>	09-5000-01/2013-Vol 01 (14.5)
<b>Re:</b>	RCMP's Monthly Report – December 2013 Activities		

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### Staff Recommendation

That the report titled "RCMP's Monthly Report – December 2013 Activities" (dated February 2, 2014, from the Officer in Charge, RCMP) be received for information.

(Rendall Nessel) Superintendent  
Officer In Charge, Richmond RCMP Detachment  
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## **Staff Report**

### **Origin**

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

*This report supports Council's Term Goal #1: To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### **Analysis**

Below is the RCMP's Monthly Report regarding December 2013 activities.

### **Noteworthy Files and Activities:**

#### **Court House Closed After Phone Threat**

Richmond Provincial Court House was evacuated just after 1:00pm on Thursday December 5, after an anonymous threat was phoned into 911. Police worked with the Sheriff's Department and Court Services to ensure all individuals waiting to appear could be dealt with. The roads around the court house were closed for just over six hours while three Lower Mainland Police Service dogs and their handlers cleared the building. The Court House utilized the City's incident command vehicle as a courtroom. Richmond Serious Crime unit continues to investigate to determine where the call originated from.

#### **Pedestrian Motor Vehicle Incident**

Just before 3:30pm on December 13, 2013, the Richmond RCMP was called to the scene of a pedestrian struck at the 8600 block crossing of Lansdowne Road. A male was rushed to the hospital in critical condition and eventually succumbed to his injuries. The male was not in a designated cross walk at the time of the incident. The driver remained at the scene and was cooperative with the police. Neither speed nor alcohol was a factor in the crash. Police are seeking the public's help for additional information.

#### **Shooting on Bridgeport Road**

Richmond RCMP continue to seek witnesses who may have been present when a male was shot in front of a business at the 11200 block of Bridgeport Road on December 4, 2013. The shooting victim remains in hospital being treated for injuries sustained. While the investigation is in the early stages it is believed that this was not a random act.

#### **Serious Pedestrian Crash**

Just after 11:00pm on December 20, the Richmond RCMP were called to the scene of a serious car crash involving a pedestrian. A Richmond man was crossing No. 1 Road near Blundell Road when he was struck by a vehicle. The man was rushed to the hospital with serious injuries and

has undergone surgery. The road was closed while police conducted the initial investigation. Richmond RCMP Road Safety unit and collision analysts will continue to investigate to determine what occurred. At this point there is no indication that speed was a factor in the crash. The driver of the car involved remained at the scene and is cooperating with police.

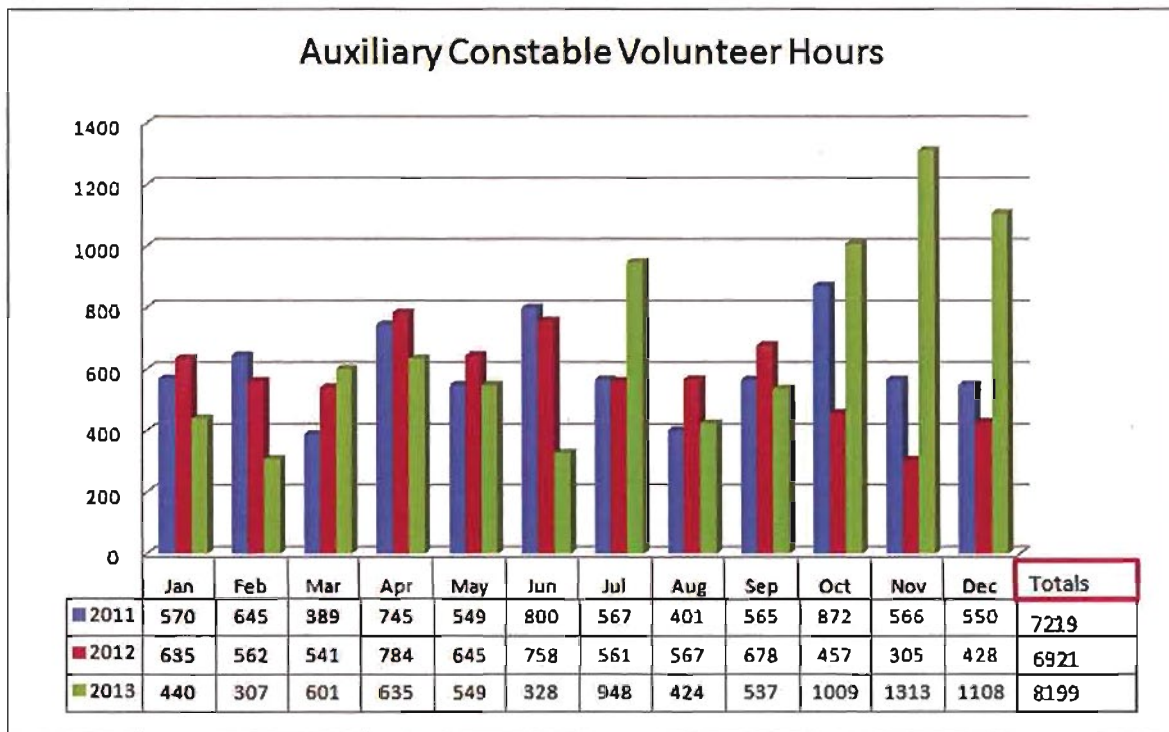
### Auxiliary Constables

Total Volunteer Hours (includes community policing activities, as well as hours spent in training, court, and on ride-a-longs and call-outs):

Troop 5 (Training for new Auxiliary Constables) - The new Troop has now completed over 130 hours of training, with 200 additional hours required before graduation scheduled for April 2014. After graduating, all new Auxiliary Constables will complete a further 160 hours of on-duty field training with Senior Auxiliary Constables and Regular Members.

Figure one compares the monthly hours of service for the years 2011, 2012 and 2013.

Figure 1



There has been a shift in focus to ensure that Community Policing and Crime Prevention programs are a priority of the Auxiliary Constable program. Community Policing duties have increased significantly from 30% of the total volunteer hours in 2009 to over 70% in 2013.

**Auxiliary Constable Activities for December 2013 included:**

- Christmas in Steveston - provided traffic control and ensured pedestrian safety for participants of various events throughout Steveston Village
- Pedestrian Safety Initiative - provided targeted education around Canada Line stations on No. 3 Rd corridor
- DARE Program - delivered drug awareness and resistance program to grade 5 students
- Youth Squad - assisted with the training of Secondary Students participating in the RCMP Youth Squad Program
- YVR Foot Patrols - assisted travellers, and provided an enhanced police presence in and around the terminals throughout the holiday season
- Property Crime Reduction programs - assisted Property Crime Unit with ongoing programs to reduce theft occurrences in Richmond
- Onside program - escorted youth identified by the schools to professional sporting events to increase dialogue between youth and police
- School Sports events - members participated in sports events held at Elementary schools to increase communications between youth and police
- Counter-Attack - Auxiliary Constables assisted the Road Safety Unit members in deployment of Counter-Attack roadside checks throughout December

Auxiliary Constables also continue to provide assistance to Regular Members with Traffic and General Duty shifts, primarily on Friday and Saturday nights

**Community Policing**

Block Watch

There were 148 letters sent to victims and their neighbours, to inform city residents that a residential break and enter had occurred in their neighbourhood, and encouraged residents to start a Block Watch group. Similarly, 5 Business Link letters were sent to Richmond businesses that experienced a break and enter during this period. Both residential and Business Link break and enter letters offer crime prevention tips and direct Richmond residents and business owners to the crime prevention web pages and encourage them to register for the email alerts.

There were 40 residential and 15 business break and enter email alerts sent this period to registered Richmond residents and businesses respectively. These emails inform home and business owners that a break and enter has occurred, provides crime prevention information and directs residents and business owners to the crime prevention web pages.

### Community Police Stations

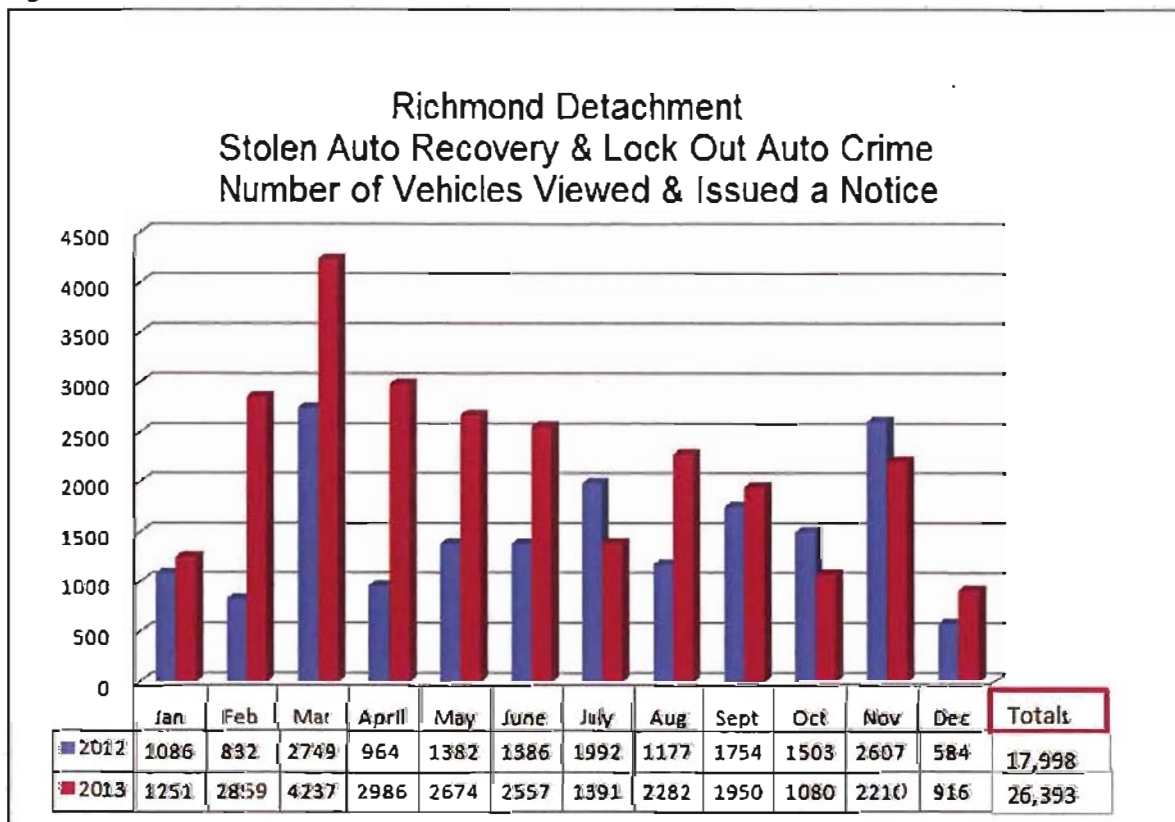
The following charts identify the activities of the Community Police Stations for the month of December.

### Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Statistics

Notices supplied by ICBC are issued by a community volunteer and left on every car in a local parking lot. The notice will have the Community Police Station name, crime prevention tips, location and date written on it as well as a list of questions that have been checked "yes" or "no". For example:

- Does the vehicle have an anti-theft device? (e.g.: an alarm, immobilizer or steering wheel lock)
- Are there any personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

Figure 2

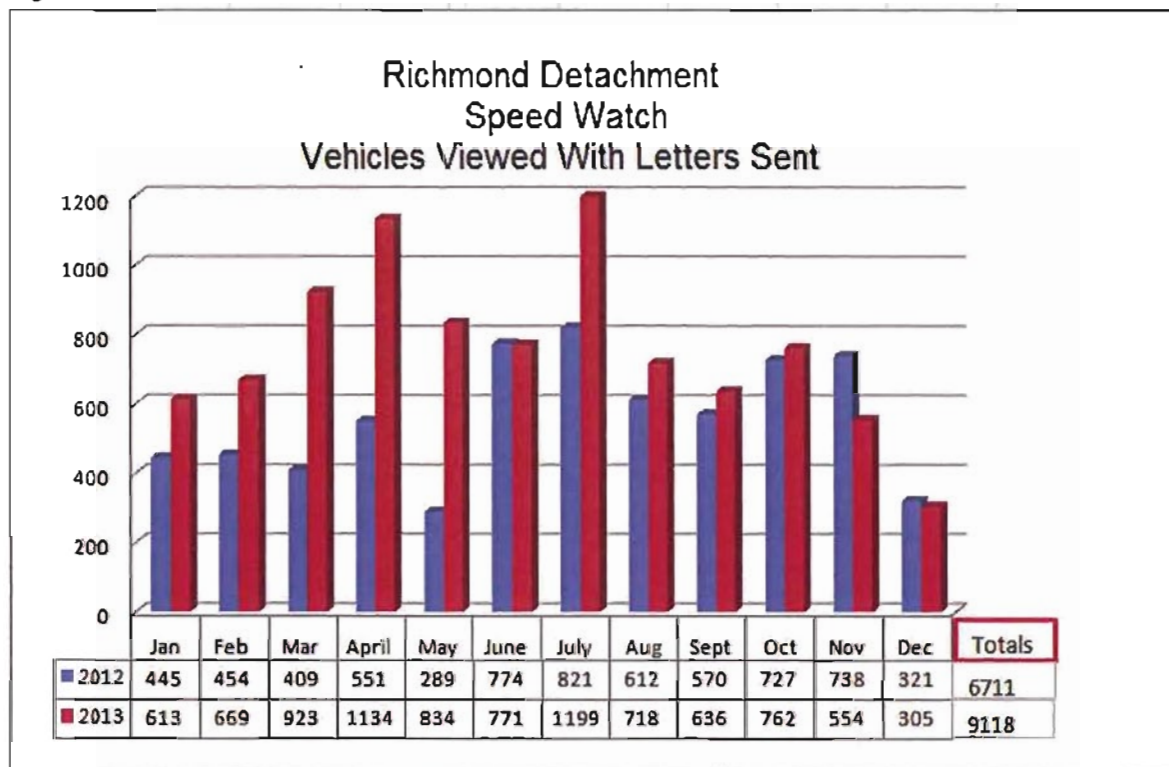




### Richmond Detachment Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives driver's instant feedback regarding their speed. Once the volunteers record the licence plate number and the speed, a letter is sent to the registered owner of the driving infraction, including, date, time, location and what the penalties would be if the driver had received a violation ticket.

Figure 3



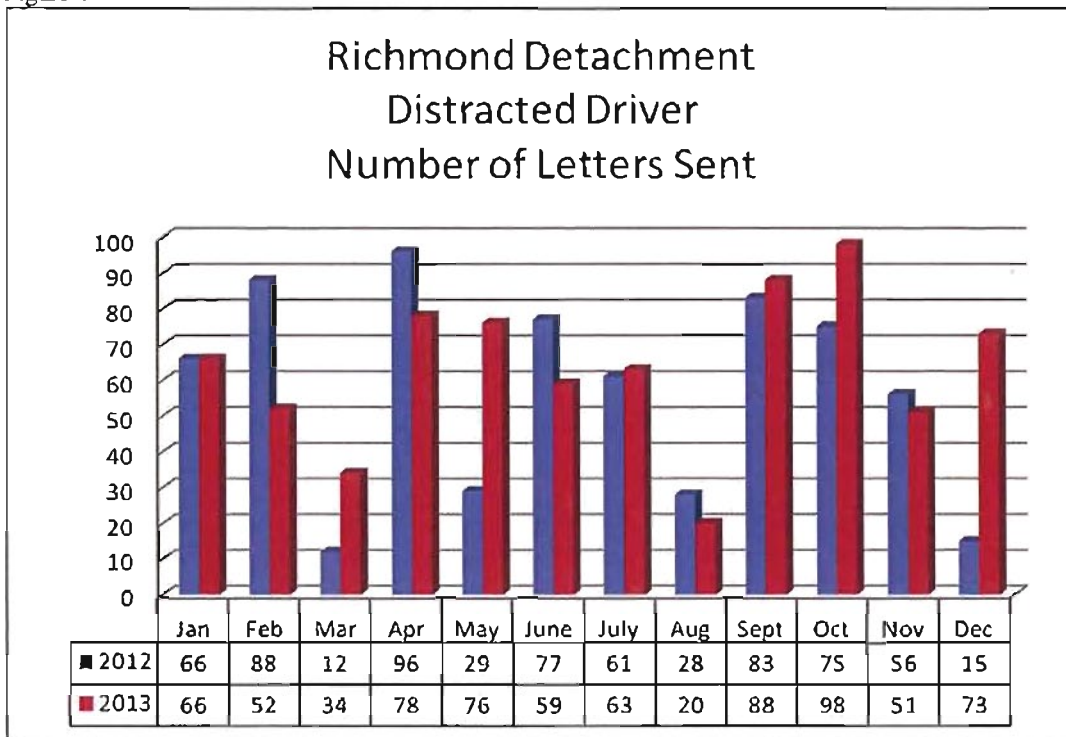
On average there has been an increase in the number of vehicles viewed, therefore an increase in the number of letters sent out regarding speeding.

### Richmond Detachment Distracted Drivers Statistics

While volunteers are out doing bike/foot patrols or on Speed Watch duty, they note drivers that are on their cell phones; talking or texting, using electronic devices, reading a newspaper or putting on makeup. The registered owner of the vehicle is then sent a letter with the date, time and location. Also included in the letter is the type of driving infraction and amount of the fine had the driver received a violation ticket.



Figure 4



#### Community Police Volunteer Bike and Foot Patrol Program

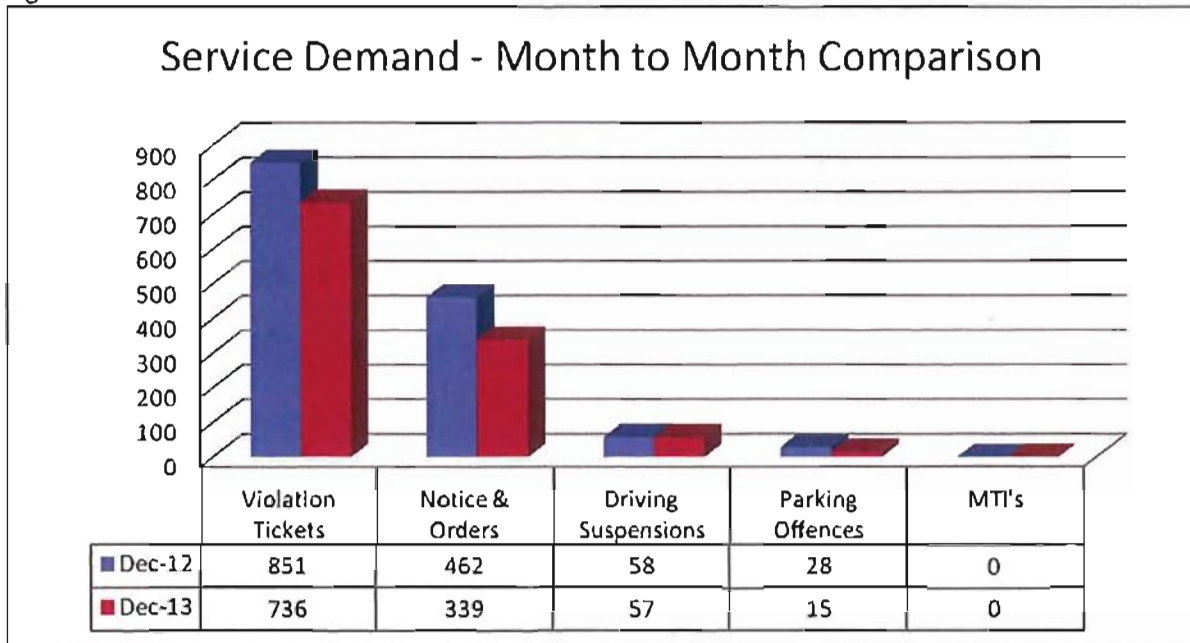
For December, there were 4 bike patrols totalling 36 hours as well as 3 foot/van patrols totalling 26 hours. The volunteers had assisted the general public with directions and general questions, witnessed minor vehicle collisions and offered assistance, reminded jaywalkers to use the crosswalks, noted any distracted drivers and used palm pilots to run licence plates to see if any vehicles were stolen. They visited local parks and schools making sure that everything was secure and looked for possible grow ops and abandoned houses.

#### Road Safety Unit

##### Road Safety Unit Service Demand – Month to Month Comparison

The chart below compares the Road Safety Unit tickets and categorized them by type for the month of December 2012 and December 2013. In December, 2012 there were a total of 1,399 tickets compared to December, 2013 which had a total of 1,147 a decrease of 11.5%. This decrease is due to fewer traffic members conducting those particular duties as they were focused on the five fatalities, and other of serious crashes that occurred in December of 2013.

Figure 5



### Victim Services

From December 1, 2013 to December 31, 2013, Richmond RCMP Victim Witness Services provided services to 39 new clients in addition to the active caseload of 146 ongoing files. Victim Services attended 13 crime and trauma scenes over this period of time. Victim Services responded to a number of medical related sudden deaths as well as a number of suicides.

### Crime Statistics

Crime Stats – see Appendix “A”

Crime Maps – see Appendix “B”

### Financial Impact

There is no financial impact associated with this report.

### Conclusion

For the month of December 2013, policing was relatively quiet. For the New Year the Detachment will be meeting with ICBC and other policing partners to develop and strategise to reduce the number of pedestrian fatalities.

Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)



## DECEMBER 2013 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in blue.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Dec-13	December		2012	2013	% Change	Change In # of Offences
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>98</b>	<b>132</b>	<b>105-160</b>	<b>1278</b>	<b>1307</b>	<b>2.3%</b>	<b>29</b>
<i>Robbery</i>	<b>19</b>	11	7-15	119	88	-26.1%	-31
<i>Assault</i>	32	49	37-60	466	476	2.1%	10
<i>Assault w/ Weapon</i>	9	11	6-16	134	126	-6.0%	-8
<i>Sexual Offences</i>	1	6	1-11	43	53	<b>23.3%</b>	10
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>647</b>	<b>690</b>	<b>622-757</b>	<b>8016</b>	<b>7286</b>	<b>-9.1%</b>	<b>-730</b>
<i>Business B&amp;E</i>	22	41	25-56	521	361	-30.7%	-160
<i>Residential B&amp;E</i>	56	62	50-73	631	718	<b>13.8%</b>	87
<i>MV Theft</i>	27	36	26-46	319	233	-27.0%	-86
<i>Theft From MV</i>	230	203	144-262	2259	1836	-18.7%	-423
<i>Theft</i>	91	115	104-126	1488	1278	-14.1%	-210
<i>Shoplifting</i>	65	59	46-72	734	849	<b>15.7%</b>	115
<i>Fraud</i>	<b>50</b>	41	37-46	481	518	7.7%	37
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>159</b>	<b>189</b>	<b>171-207</b>	<b>2320</b>	<b>2198</b>	<b>-5.3%</b>	<b>-122</b>
<i>Arson - Property</i>	6	5	3-8	39	50	<b>28.2%</b>	11
<b>SUBTOTAL</b> (UCR 1000- to 3000-Series)	<b>904</b>	<b>1011</b>	<b>918-1103</b>	<b>11614</b>	<b>10791</b>	<b>-7.1%</b>	<b>-823</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>56</b>	<b>71</b>	<b>53-89</b>	<b>855</b>	<b>872</b>	<b>2.0%</b>	<b>17</b>

Prepared by Richmond RCMP.

Data collected from PRIME on 2014-01-20. Published 2014-01-20.

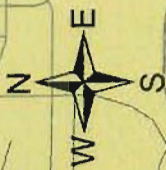
This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).



# Business Break & Enters

## December 1st - December 31st, 2013

Appendix 'B'

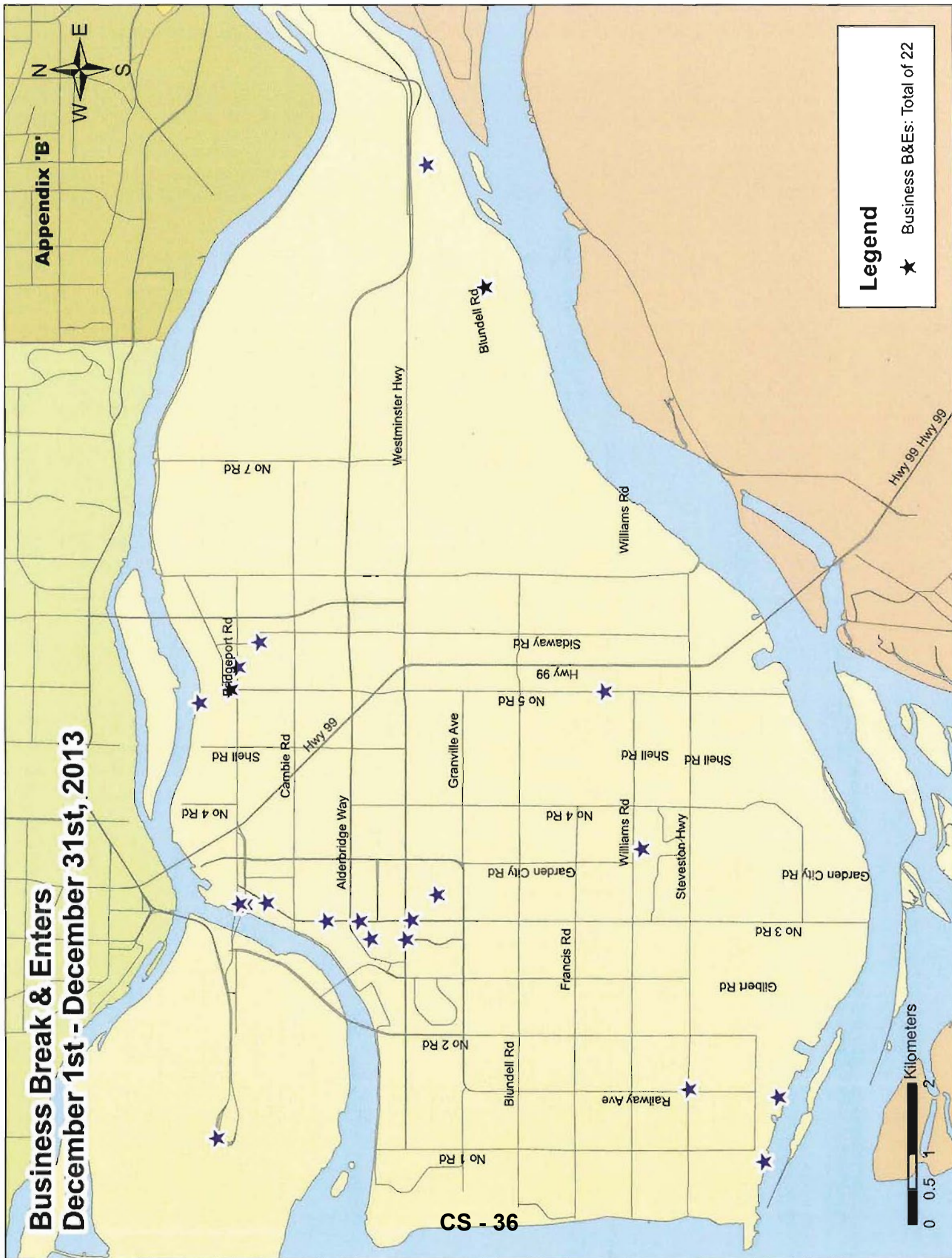


CS - 36

### Legend

★ Business B&Es: Total of 22

0 0.5 1 2 Kilometers





# Residential Break & Enters December 1st - December 31st, 2013

Appendix 'B'

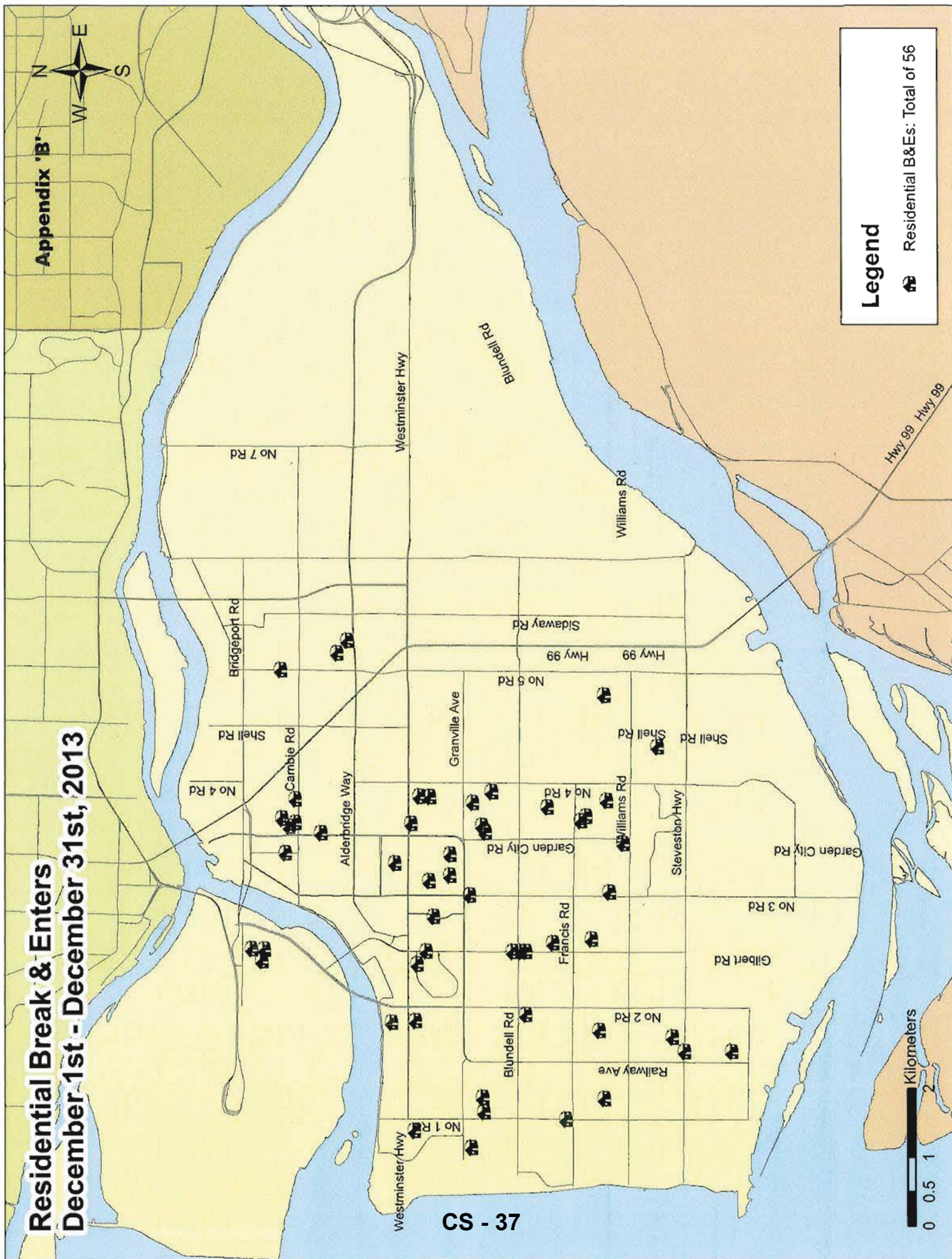


CS - 37

## Legend

Residential B&Es: Total of 56

Kilometers  
0 0.5 1 2

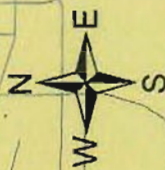




# Auto Theft


December 1st - December 31st, 2013

Appendix 'B'



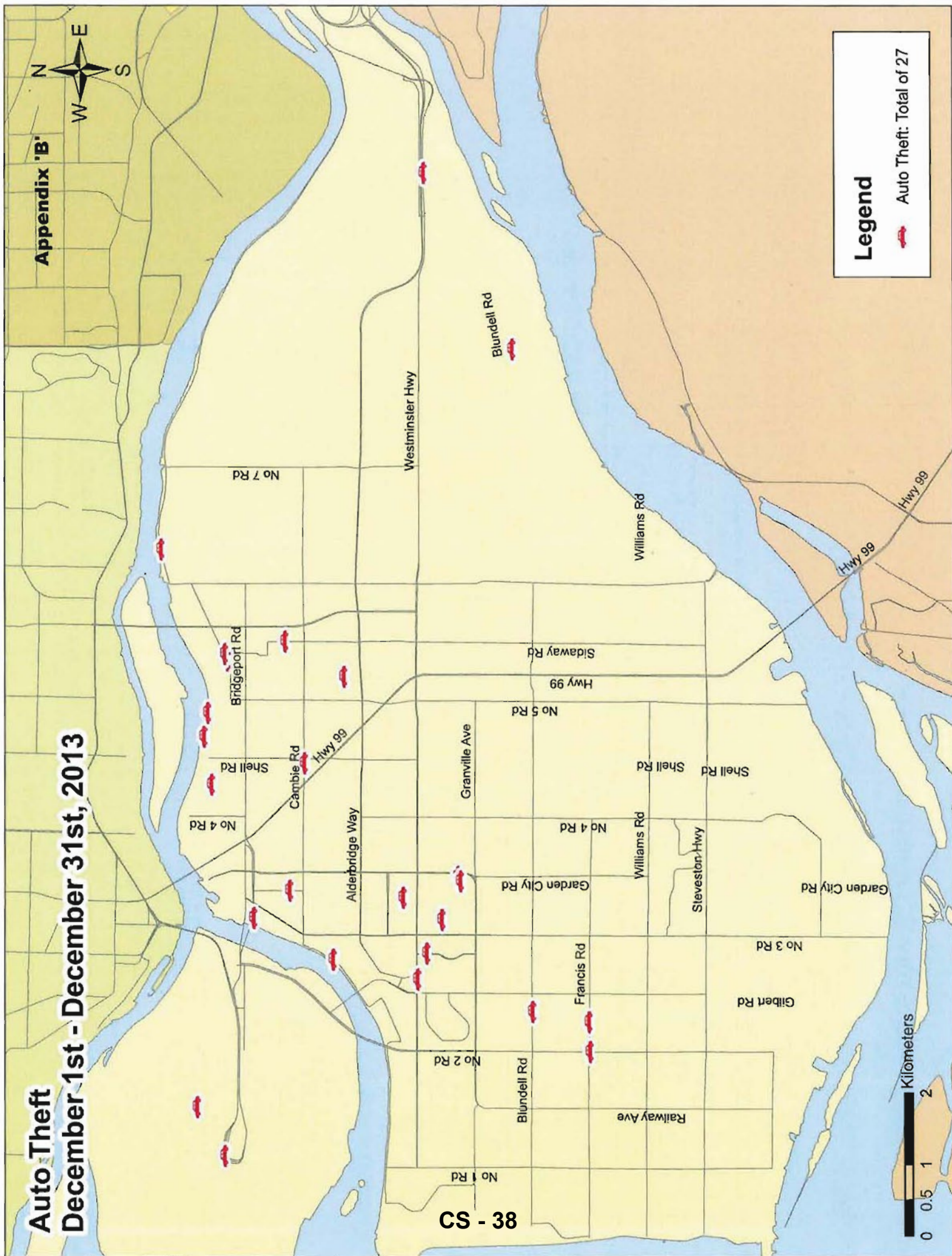
CS - 38

## Legend

 Auto Theft: Total of 27

Kilometers

0 0.5 1 2





# Thefts From Vehicles

December 1st - December 31st, 2013

Appendix 'B'

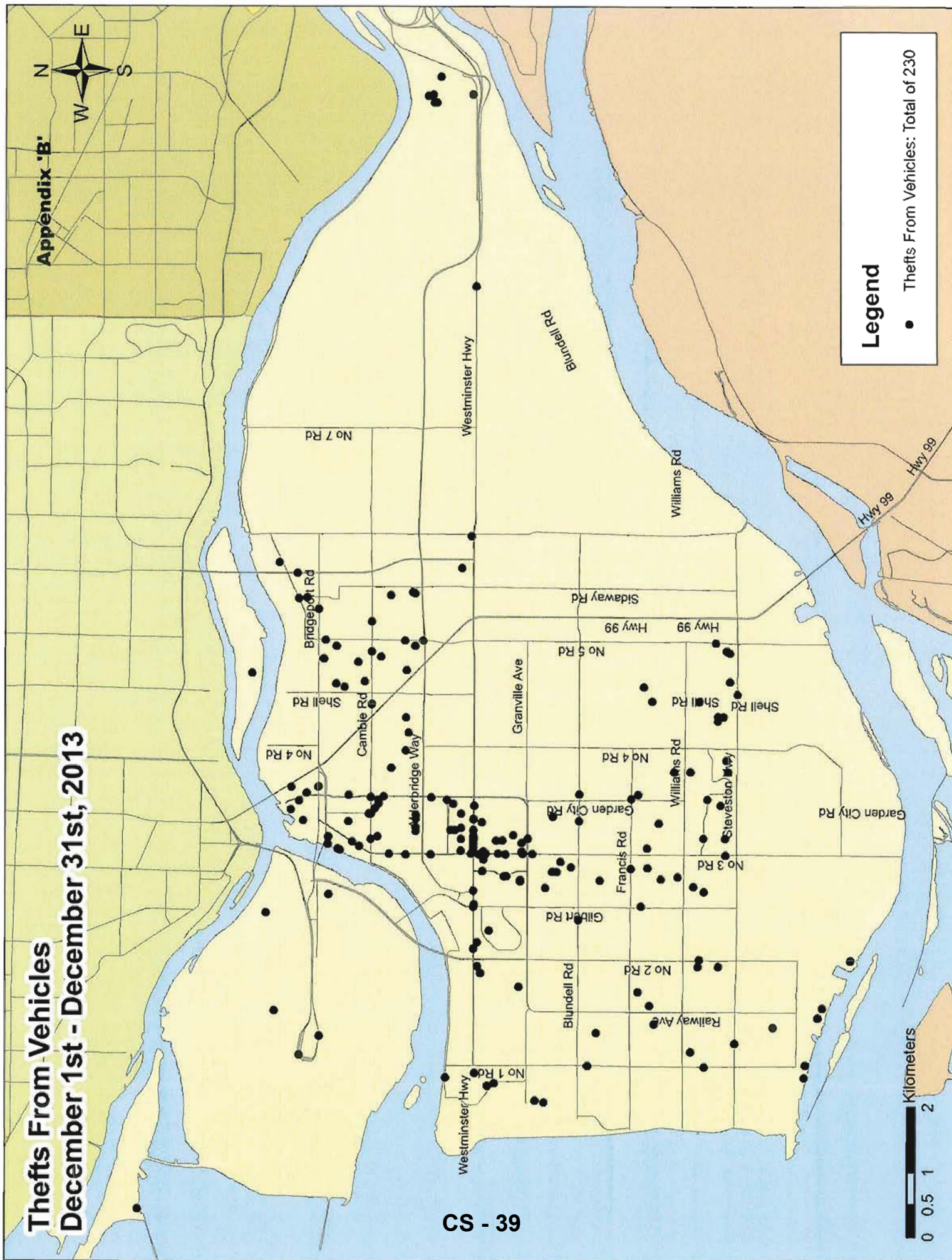


CS - 39

## Legend

- Thefts From Vehicles: Total of 230

0 0.5 1 2 Kilometers





# City of Richmond

## Report to Committee

---

<b>To:</b>	Community Safety Committee	<b>Date:</b>	January 17, 2014
<b>From:</b>	John McGowan Fire Chief, Richmond Fire-Rescue	<b>File:</b>	09-5000-01/2013-Vol 01
<b>Re:</b>	Richmond Fire-Rescue – December 2013 Activity Report		

---

### Staff Recommendation

That the staff report titled Richmond Fire-Rescue – December 2013 Activity Report, dated January 17, 2014, from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

<b>REPORT CONCURRENCE</b>	
<b>CONCURRENCE OF GENERAL MANAGER</b> 	
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b> 	

## Staff Report

### Origin

This report provides Council with updates on Richmond Fire-Rescue activities.

This report supports Council Term Goal #1: *to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### Analysis

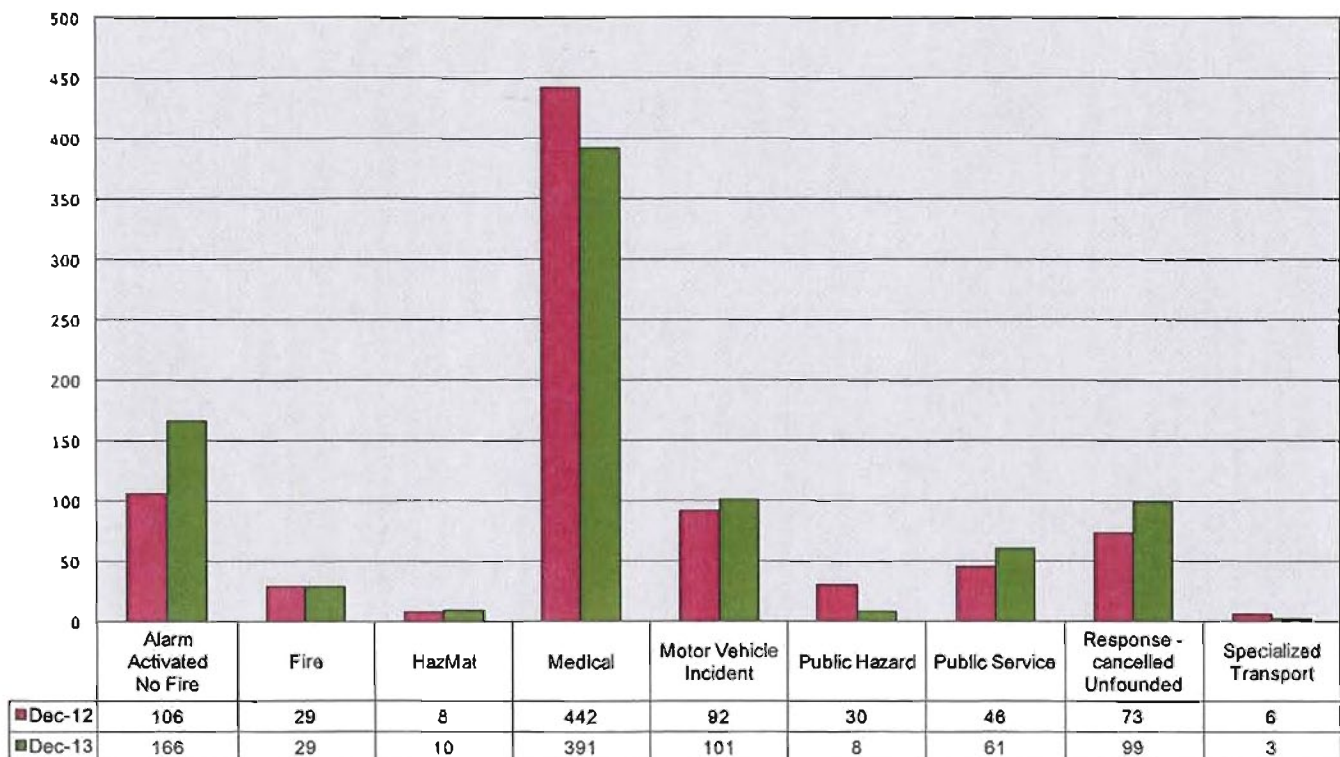
Richmond Fire-Rescue's report for December 2013 is set out below.

### Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in December 2012 and 2013. In December 2013, there were a total of 868 incidents, compared to 832 in December 2012. This represents an increase of 4.3%. The majority of this increase was attributed to alarm activated/no fire call types. The primary cause for these alarms were linked to renovation/construction and issues with sprinkler systems, such as water pressure surges and testing. Calls of this nature are being monitored through the False Alarm Program.

**Figure 1.**

**December 2012 & 2013 Calls for Service Volumes**



**Call Type Legend:**

*HazMat*: includes fuel or vapour; spills, leaks, or containment

*Medical* includes: cardiac arrest, emergency response, home or industrial accidents

*Public Hazard* includes: aircraft emergency, bomb removal standby, object removal, or power lines down

*Public Service* includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

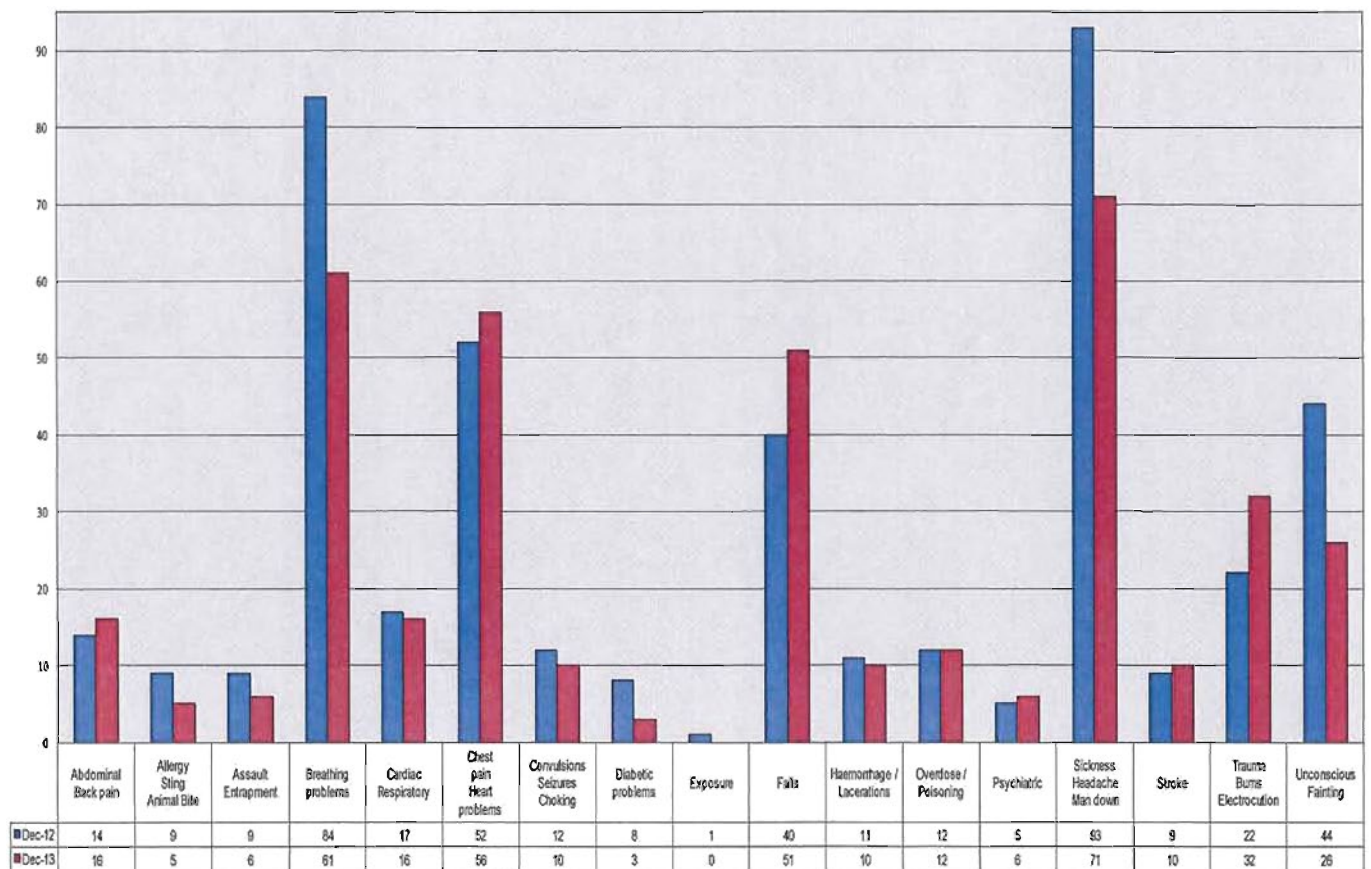


## First Responder Totals

Medical First Responder incidents comprised 45% of the total emergency responses for RFR during the month of December. A detailed breakdown of the medical incidents for December 2012 and 2013 is set out in the following table by sub-type. There were a total of 391 medical incidents in December 2013 compared to 442 December 2012 a decrease of 11.5%. Decreases in medical incidents of breathing problems and sickness calls could be a result of milder weather during the month of December.

**Figure 2.**

**December 2012 & 2013 Medical Calls by Type**



## Incidents

Notable emergency incidents which involved RFR for December 2013 were as follows:

### Medical

RFR responded to a wide range of medical events. Some of the notable calls are listed below.

Crews responded to a male in a motorized wheelchair, on the Canada Line platform, who had accidentally hit the controls and drove over the edge and fell 5 feet to the tracks, narrowly missing the high voltage rails. Two bystanders had pressed the red power kill button and had jumped down onto the tracks to assist. The patient had significant injuries and RFR crews provided patient care with BCAS before removal to hospital.

Crews assisted BCAS with patient care for a pedestrian with a severe head trauma. The pedestrian had been struck and was lying on the road at No 1 Road and Blundell. RFR assisted with patient care and provided C-spine support. RFR will continue to work with the RCMP and other City agencies to advance pedestrian safety.

RFR crews responded to and assisted with patient care for a wound caused by gunshot on Bridgeport Road. On arrival, RCMP were already on scene. RFR Crews applied dressing to the wound and assisted with patient transport to hospital.

On Cornwall Drive, RFR crews responded to call where a roofer had accidentally shot himself in the hip with roofing nail gun. RFR crews assisted BCAS by loading the patient onto a stretcher for transport to hospital.

During December there were two incidents involving attempting self harm by jumping. One incident, on No 3 Road, concluded in a fatality. The other incident occurred on Alderbridge way; the patient survived and treatment was provided by crews. The patient was then taken to hospital by BCAS.

Crews responded to sixteen separate cardiac related incidents, including:

- Pulse and breathing were restored to a patient in full arrest on Lucerne Road.
- An infant on Garden City Road. Crew provided CPR and patient care before handing over the BCAS. The infant was taken to the Children's Hospital.
- CPR was performed for 45 minutes with BCAS in attendance on Westminster Highway. Unfortunately, the patient did not regain consciousness.
- An Automated External Defibrillator was used on a patient found unresponsive but with a pulse at Beckman Place. First responder care was provided to the patient before handing over to BCAS who transported the patient to hospital.

#### Motor Vehicle Incidents (MVI)

On No 1 Road, crews responded to a two vehicle motor vehicle incident with patients trapped in each vehicle. Extrication was provided using the Jaws of Life on one vehicle while crews and BCAS managed to remove the driver from the other vehicle without the use of additional tools. RFR crews assisted BCAS with patient care for transport to hospital.

### Fires – Residential / Commercial / Outdoor

RFR respond to a wide range of fire events. Some of the notable calls are listed below.

On General Currie Road, a woman's clothing had caught on fire while she was cooking. The patient suffered extensive second degree burns. RFR crews cooled the victim in a shower and applied burn dressings, then assisted BCAS with further patient care for transport to hospital. Kitchen fires were the focus of an education campaign conducted by RFR earlier in the year, and an assessment of the program will be done in Q1 of 2014.

RFR crews responded to a pool shed fire at a property on Flamingo Court. Quick actions by arriving crews limited the fire to the structure of origin. Crews used an aggressive offensive attack on the fire and managed to mitigate it, limiting the damage to about 30% of the shed. The Investigator determined that the cause of the fire was most likely a water sanitizing component that may have malfunctioned.

Crews responded to an incident of a small fire which had been lit on the second floor hallway of a wood frame apartment building on Bath Road. Fortunately, the arson attempt was thwarted by residents that extinguished it before it could grow and get a hold of the surrounding combustibles. The further investigation has been handed over to the RCMP.

On Lansdowne Road, crews responded to an incident of fire lapping onto the side of residential complex. On investigation a dumpster was on fire on the first floor of a parkade on one side of the building. Foam was used to extinguish the fire and ventilation was used to remove the smoke. The investigator could not determine the cause of the fire.

A structure fire on Lucas Road was attended to by RFR Crews. A detached garage was on fire on arrival and was dangerously close to other properties. Crews worked to halt the fire and make sure there was no extension to neighbouring properties or residences.

### Fire Summary

Fire losses during December 2013 are estimated at \$235,700. This total includes \$195,900 for building loss and \$39,800 for content loss. The total building and content value at risk was estimated to be \$41,334,600, and the total value preserved was \$41,098,900. These numbers translate to 99% of value protected.



**Figure 3.**

<b>Fire Calls By Type and Loss Estimates – December</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building Value \$</b>	<b>Estimated Building Loss \$</b>	<b>Estimated Content Value \$</b>	<b>Estimated Content Loss \$</b>	<b>Estimated Total Value Preserved \$</b>
Residential: - Single-family - Multi-family	11 4	5,514,900	189,500	2,245,200	39,800	7,530,800
Commercial/Industrial	1	5,000,000	-	2,000,000	-	7,000,000
Fire – Outdoor	9	2,000	-	-	-	2,000
Vehicle	4	67,500	4,000	5,000	-	68,500
<b>Totals*</b>	<b>29</b>	<b>33,084,400</b>	<b>195,900</b>	<b>8,250,200</b>	<b>39,800</b>	<b>41,098,900</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

The fire investigation statistics for December 2013 are listed below:

**Figure 4.**

<b>Total Fire Investigation Statistics – December</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	1	5	5
Residential - Multi-family	1	1	2
Commercial/Industrial	0	1	0
Fire – Outdoor	6	1	2
Vehicle	-	2	2
<b>Totals</b>	<b>8</b>	<b>10</b>	<b>11</b>

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

#### Community Service

During December RFR crews responded to a number of burst waterline and flooding calls due to the thawing after the cold snap. Richmond Fire-Rescue crews deal with water removal, water shut off and ensure that the homes are habitable for the occupants.

RFR crews were called to assist RCMP with a possible bomb scare located at the Courthouse at Elmbridge Way.

A public hazard was reported on No 4 Road. An investigation was carried out by RFR staff and the RCMP due to complaints received. The inspection of the house and garage found a high occupancy hazard. Safety discussions were held with the occupants and further steps were taken to mitigate any potential electrical hazards.

### **Community Relations / Public Education**

Richmond Fire-Rescue participated in events and activities for public education during December 2013. The events were as follows:

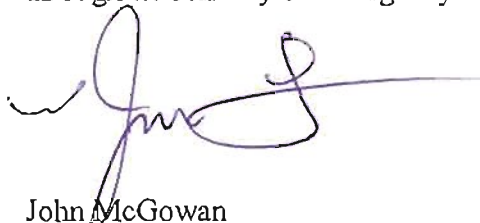
- 12 car seat inspections at Fire Hall No.1
- Pumper visits for: Lighting of Fires Halls #1, #2, #4, #5 #6, *Alderwood House Preschool* and *Manoah Steves Elementary*.
- Special Events: *L1286 Retirees AGM/Luncheon*, *Richmond Secondary School Christmas Luncheon*, *CUPE 394 - Kids Xmas Party*, *Christmas Eve Santa Ride* through Burkeville and the *Fire On Ice Fundraiser* with Sockeyes Scholarship.
- Hall Tours: *Chinese Christian Mission of Canada*.

### **Financial Impact**

None

### **Conclusion**

The month of December showed typical emergency incident call volumes. The Christmas season provided an opportunity for RFR to deliver services and programs on prevention and life safety issues to many parts of the community. RFR strives to have a positive impact on the community through its delivery of emergency response, prevention and education services.

A handwritten signature in blue ink, appearing to read 'John McGowan', with a long horizontal flourish extending to the right.

John McGowan  
Fire Chief  
(604-303-2734)

JM:js



**To:** Community Safety Committee  
**From:** Phyllis L. Carlyle  
General Manager, Law & Community Safety  
**Re:** Community Bylaws – December 2013 Activity Report

**Date:** January 31, 2014

**File:** 12-8375-02

### Staff Recommendation

That the staff report titled "Community Bylaws – December 2013 Activity Report" dated January 31, 2014, from the General Manager, Law & Community Safety be received for information.

Phyllis L. Carlyle  
General Manager, Law & Community Safety  
(604.276.4104)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Budgets	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
RCMP	<input checked="" type="checkbox"/>
Information Technology	<input checked="" type="checkbox"/>
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b>
<b>APPROVED BY CAO</b>	

## Staff Report

### Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Adjudication Program
5. Animal Control
6. Revenue & Expenses

This report supports Council's Term Goal #1:

*To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### Analysis

#### 1. Property Use

##### Customer Service Response

An average of 9 daily calls for service was fielded by administration staff in December 2013. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents a seasonal decrease of 25% compared to the number of calls fielded in November 2013, and remains consistent when compared to the number of calls reported in December 2012.

##### Enforcement Activity

Property use officers managed 76 new investigational files during the month of December 2013 which is a decrease of approximately 7% when compared to December 2012. This decrease is primarily attributed to a decrease in the number of contraventions reported with regard to unsightly premises in December, 2013.

Community Bylaws continues to monitor and reduce the number of abandoned and/or vacant homes in the City of Richmond. The City currently has 71 residences remaining on the "Abandoned/Vacant Home Joint Operations" list and although this is an increase of 20% compared to November 2013, the increase was caused primarily from an influx of demolition permits received at year's end. Consequently, the current abandoned homes level remains low when compared to the original 109 homes that were identified during the summer. The enhanced efforts by property use staff has been a significant contributor to the success of this program.

The "Soil Watch" program resulted in two calls for service for the month of December 2013. There are currently three files before the courts related to infractions on land within the Agricultural Land District.

Figure 1 and 2 compare Property Use service demand by type for December 2013 vs. December 2012, as well as a comparative for the years 2010, 2011, 2012 and 2013:

Figure 1

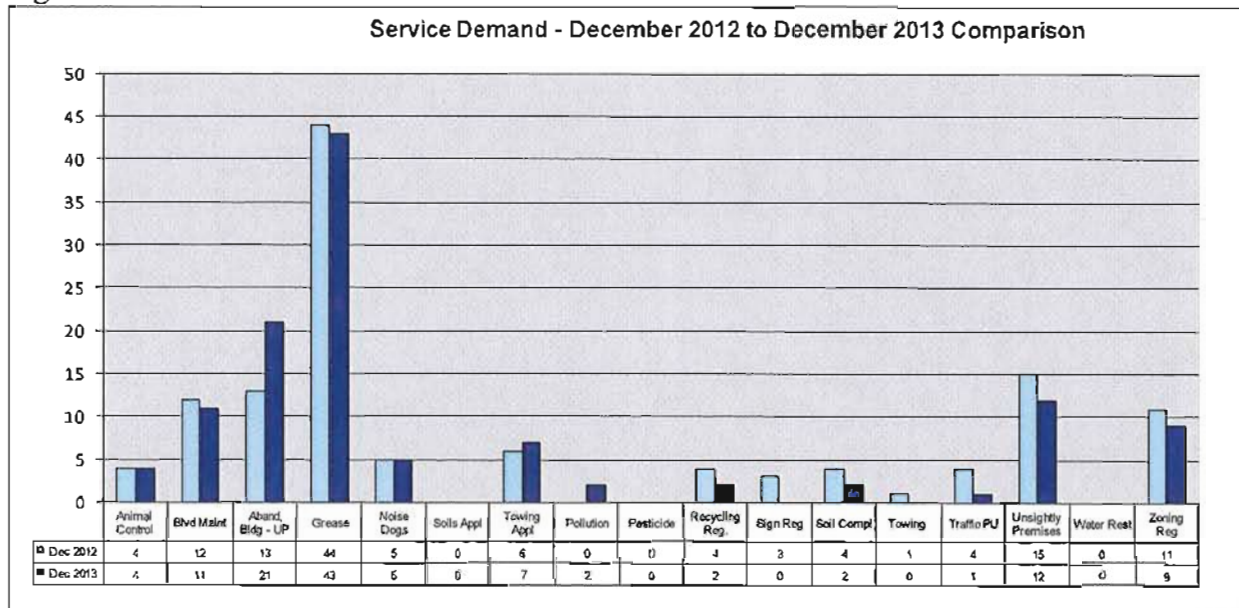
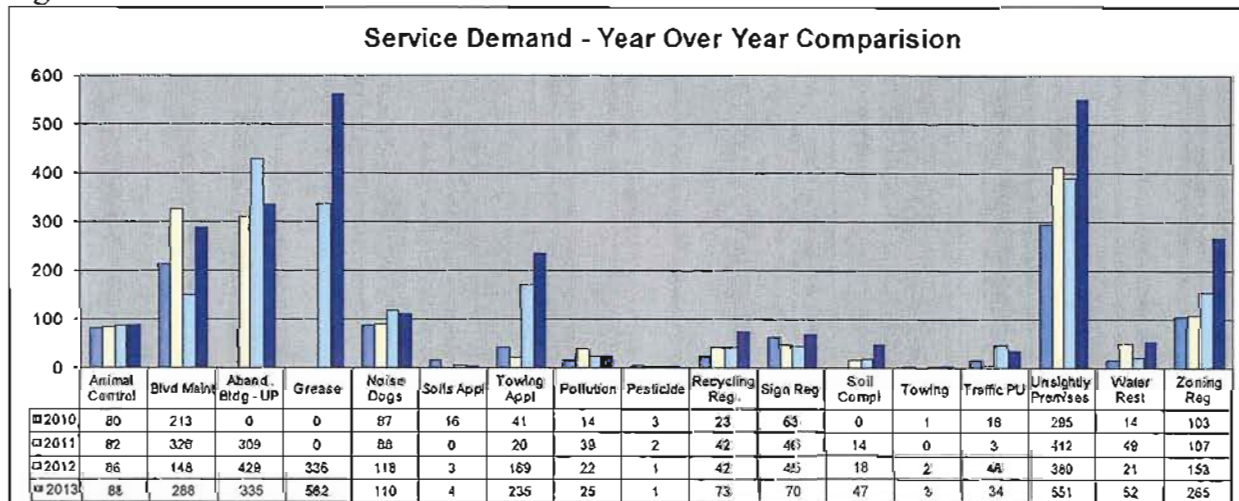


Figure 2



## 2. Grease Management Program

The Grease Management inspector conducted 37 regulatory visits to 22 food sector establishments during December 2013, resulting in 3 bylaw violations with 1 infraction amended to a warning.

### 3. Parking Program

#### Customer Service Response

An average of 19 daily calls for service was fielded by administration staff in December 2013. This activity represents a decrease of approximately 37% compared to November 2013, and a decrease of 47% when compared to the number of calls reported in December 2012.

Enforcement prior to the noon hour on December 25 and 26, and January 1, was limited to safety infractions only to ensure that drivers who were over the legal limit would not be penalized for parking their vehicle on the street overnight.

#### Enforcement Activity

A total of 2367 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of December 2013. This is an increase of approximately 9% compared to the number of violations issued in December 2012.

During the month of December 2013, 259 violations were changed to a warning, which represents approximately 11% of the tickets issued. The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a)	Identity issues	16	6%
Section 2.1 (b)	Exception in Bylaw	2	1%
Section 2.1 (c)	Poor likelihood of success at adjudication	2	1%
Section 2.1(d)	Contravention necessary / health related	0	0%
Section 2.1 (e)	Multiple violations issued for one incident	11	4%
Section 2.1 (f)	Not in the public interest	25	10%
Section 2.1 (g)	Proven effort to comply	132	51%
Administrative	Entries	50	19%
Warnings		21	8%

#### Program Highlights

Meter vandalism continued through to mid December with an additional 3 meters being damaged. The total number of meter incidents over the past 3 months currently stands at 18. In December, meter repair costs and coin theft was estimated at approximately \$4,500. RCMP bike patrol was successful in the apprehension of a suspect in the latter part of December. Consequently meter vandalism, in the latter half of the month, was abated.

To ensure the security of the meter program, the Community Bylaws department continues to combat vandalism and theft by maintaining strong communication links with various departments within the City. These efforts will ensure that City staff remains alert to suspicious activities occurring in and around City parking meters.

Figure 3 is a month-to-month comparison reflecting the number of violations issued for the years 2010, 2011, 2012 and 2013:



Figure 3



#### 4. Dispute Adjudication Program

Six adjudication hearings were scheduled for November 26, 2013, resulting in the following outcome:

- Four violations were upheld
- Two violations were dismissed

The next Adjudication Hearing is scheduled for January 28, 2014.

#### 5. Animal Control

There were a total of 5558 dogs licensed at the end of the 2013 licensing season (November 1, 2012 through to November 30, 2013) which was a slight increase over the 5523 dogs registered in 2012. As of December 1, 2013 there were 1320 dogs licensed for the 2014. There are currently 117 dogs dangerous dogs registered with the bylaws department.

On December 1, 2013, the Community Bylaws in conjunction with the IT department, launched an ecommerce initiative for the on line processing of dog license payments. Preliminary results are very encouraging with 206 invoices paid in this in this manner.

Animal Control officers responded to 1 dog bite incident resulting in 1 dangerous dog investigation.

## 6. Revenue and Expenses

The following information is a month by month analysis of December 2013 compared to December 2012.

**Consolidated Parking Program Revenue** the total of meter, monthly permit and enforcement revenue increased by 117% over the same period last year to \$149,251.52 in December 2013 from \$68,666.59 in December 2012.

**Meter Revenue** increased by 291% over the same period last year to \$27,344.38 in December 2013 from \$6,987.83 in December 2012.

**Permit Revenue** increased by 113% over the same period last year to \$22,183.70 in December 2013 from \$10,413.35 in December 2012.

**Enforcement Revenue** increased by 95% over the same period last year to \$99,723.44 in December 2013 from \$51,265.41 in December 2012.

Significant increases will continue from changes implemented in 2013 resulting in process improvements, effective officer deployment and a continued focus on service delivery.

Figure 4 provides a consolidated revenue comparison with prior years:

Figure 4



## Conclusion

Community Bylaws staff continues to strive to maintain the quality of life and safety of the residents of the City of Richmond, through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Edward Warzel  
Manager, Community Bylaws  
(604-247-4601)



# City of Richmond

## Report to Committee

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<b>To:</b>	Community Safety Committee	<b>Date:</b>	January 23, 2014
<b>From:</b>	Phyllis L. Carlyle General Manager, Law & Community Safety	<b>File:</b>	09-5125-00/Vol 01
<b>Re:</b>	Transportation of Dangerous Goods By Railway		

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### Staff Recommendation

That the staff report titled "Transportation of Dangerous Goods By Railway" dated January 23, 2014 from the General Manager, Law and Community Safety be received for information.

Phyllis L. Carlyle  
General Manager  
(604-276-4104)

Att. 1

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

This report responds to the announcement by the Federal Government (Attachment 1) of changes to address rail safety in November 2013.

This supports Council Term Goal 1:

*To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### Analysis

#### Protective Direction No. 32

On November 20, 2013, the Honourable Lisa Raitt, Minister of Transport, issued Protective Directions under Section 32 of the *Transportation of Dangerous Goods Act* (1992), directing rail companies to share information with municipalities:

- 1) *"Any Canadian Class 1 railway company that transports dangerous goods must provide the designated Emergency Planning Official of each municipality through which dangerous goods are transported by rail, with yearly aggregate information on the nature and volume of dangerous goods the company transports by railway vehicle through the municipality, presented by quarter;*
- 2) *Any person who transports dangerous goods by railway vehicle, who is not a Canadian Class 1 railway company, must provide the designated Emergency Planning Official of each municipality through which dangerous goods are transported by railway vehicle with:*
  - a) *Yearly aggregate information on the nature and volume of dangerous goods the person transports by railway vehicle through the municipality; and*
  - b) *Any significant change to the information provided in (a) as soon as practicable after the change occurs."*

The City has not received such information in the past. This Protective Direction serves to open lines of communication between railway companies and municipalities and provide an opportunity for information sharing by the railway companies on the transportation of dangerous goods through communities. This information, while aggregate in nature and after the fact, will be useful for emergency planning purposes and emergency response training by emergency responder stakeholders.

The Manager, Emergency Programs is the appropriate official to receive such information for the City of Richmond. The first reports are anticipated in April 2014, and staff will have an opportunity to analyze the information and assess the risk to the community of dangerous goods moving through the City by railway.

### Transportation Safety Board Recommendations

On January 23, 2014, the Transportation Safety Board of Canada and the U.S. National Transportation Safety Board issued recommendations to improve the transportation of crude oil by rail, including a recommendation from the Transportation Safety Board of Canada that:

*The Department of Transport and the Pipeline and Hazardous Materials Safety Administration require that all Class 111 tank cars used to transport flammable liquids meet enhanced protection standards that significantly reduce the risk of product loss when these cars are involved in accidents.*

There is also a recommendation for strategic route planning and analysis to ensure safer train operations for railway companies, through the selection of the safest routes for the transportation of dangerous goods; and a recommendation for railway companies to develop emergency response assistance plans for routes that carry large volumes of liquid hydrocarbons, to ensure first responders have access to the required resources and assistance in the event of an accident.

### Current Situation

The initiative addressed above is important as currently the City has no formal information regarding the type, quantity or timing of hazardous products moving through the City by rail. A map showing railway lines and crossings in Richmond is provided in Attachment 2.

The chemical companies within the City do regularly partner with Richmond Fire-Rescue (RFR) for training purposes and during that training some awareness of the product is realized. RFR is aware of two industrial companies who combined have four rail cars within their premises at any one time. The normal products that RFR is aware of are limited to acids and bases which are hazardous and detrimental to the environment if spilled.

Rail car movement within the City is limited to low speeds which decreases the risk of derailment and catastrophic rupture in the event of derailment. In the event of a loss of product, rail companies are directed through legislation to have a trained emergency response team available for deployment.

The City's default responder on all hazardous materials events is Richmond Fire-Rescue. RFR is trained and equipped to respond to and mitigate minor and moderate spill events. In major and disaster events, RFR would be the lead agency coordinating resources from outside agencies as required.

### Response Capability

Richmond Fire-Rescue is identified within the City of Richmond's Dangerous Goods Spill Response Plan as the "Key" response entity in reference to spills occurring within the City. Spills are classified into four categories being minor, moderate major and disaster. The ramification of spills can range from a limited clean up, in the case of minor or moderate spills to a regional response employing the resources of many local responding agencies. The Dangerous Goods Spill Plan does identify a rail disaster as a risk especially where it involves a spill into the

harbours. Richmond Fire-Rescue has responded to rail accidents in the past, however, none that involve a loss of product that required a significant emergency response.

Richmond Fire-Rescue has a Hazardous Materials Team that has been trained to the National Fire Protection Association (NFPA 472) Technician Level which is supported by the entire department trained to Operations Level.

HAZMAT Operations training focuses on techniques used to protect people, ecosystems or property from a hazardous material emergency. Those receiving this level of training are often the first to arrive at the scene after hazardous materials have been identified.

HAZMAT Technician training focuses on mitigating the source of hazardous material emergencies. Training is in-depth and addresses the most likely hazardous materials emergencies to occur in a given situation. A person certified at the technician level is responsible for rescue, identification of spilled materials, containment and mitigation. Richmond Fire-Rescue Haz Mat Technicians are not tasked with site cleanup.

A component of Richmond Fire-Rescue response readiness training is that technicians are provided with the opportunity to train with rail industry experts from TRANSCAER. TRANSCAER® (Transportation Community Awareness and Emergency Response) is a voluntary national outreach effort that focuses on assisting communities prepare for as well as to respond to a possible hazardous material transportation incident. TRANSCAER® members consist of volunteer representatives from the chemical manufacturing, transportation, distributor, and emergency response industries, as well as government.

### Financial Impact

None.

### Conclusion

The first reports on the transportation of dangerous goods through the City of Richmond from the railway companies will be received in April. Once received, staff will complete an analysis of this information and be able to report on the risk to the community on the transportation of dangerous goods by railway.



Deborah Procter  
Manager, Emergency Programs  
(604-244-1211)



John McGowan  
Fire Chief  
(604-303-2734)

DP:dp

Att. 2



## Transport Canada

Home > Media Room > Backgrounders > Protective Direction No. 32

### Protective Direction No. 32

I, Marie-France Dagenais, Director General of the Transport Dangerous Goods Directorate, being a person designated by the Minister of Transport to issue Protective Directions under section 32 of the *Transportation of Dangerous Goods Act*, 1992, and considering it necessary to deal with an emergency that involves a danger to public safety, do hereby direct that

1. Any Canadian Class 1 railway company that transports dangerous goods must provide the designated Emergency Planning Official of each municipality through which dangerous goods are transported by rail, with yearly aggregate information on the nature and volume of dangerous goods the company transports by railway vehicle through the municipality, presented by quarter;
2. Any person who transports dangerous goods by railway vehicle, who is not a Canadian Class 1 railway company, must provide the designated Emergency Planning Official of each municipality through which dangerous goods are transported by railway vehicle with:
  - a) yearly aggregate information on the nature and volume of dangerous goods the person transports by railway vehicle through the municipality; and
  - b) any significant change to the information provided in (a) as soon as practicable after the change occurs;
3. A Canadian Class 1 railway company that transports dangerous goods and a person who transports dangerous goods by railway vehicle are not required to provide an Emergency Planning Official(s) with the information in items 1 or 2 of this Protective Direction if:
  - (a) the Emergency Planning Official is not listed on the list of Emergency Planning Officials maintained by Transport Canada, through CANUTEC, that is provided to the railway company or the person;
  - (b) the Emergency Planning Official or the Chief Administrative Officer of a municipality, by request made in writing to CANUTEC, informs CANUTEC that it no longer wants to be provided with the information; or
  - (c) the Emergency Planning Official has not undertaken or agreed to:
    - (i) use the information only for emergency planning or response;
    - (ii) disclose the information only to those persons who need to know for the purposes referred to in (i); and
    - (iii) keep the information confidential and ensure any person to whom the Emergency Planning Official(s) has disclosed the information keeps it confidential, to the maximum extent permitted by law.
4. A Canadian Class 1 railway company who transports dangerous goods and a person who transports dangerous goods by railway vehicle must provide in writing to Transport Canada, through CANUTEC, contact information including the name, title, address, e-mail address, fax number, telephone number and cell phone number, of the person(s) who will be liaising with a municipality's Emergency Planning Official, and must immediately notify CANUTEC in writing of any changes to the contact information;
5. A Canadian Class 1 railway company who transports dangerous goods and a person who transports dangerous goods by railway vehicle must provide any information shared under items 1 and 2 to Transport Canada, through CANUTEC,
6. A Chief Administrative Officer of a municipality may request Transport Canada, through CANUTEC, that the name of its designated Emergency Planning Official be added to the list of Emergency Planning Officials referred to in item 3(a) by providing the following information: the name, title,

organization, address, e-mail address fax number, telephone number and cell phone number of the Emergency Planning Official that he or she designated. This contact information will be shared with any Canadian Class 1 railway company who transports dangerous goods and any person who transports dangerous goods by railway vehicle.

For the purposes of this Protective Direction, information to be provided to CANUTEC is to be provided to the following address:

Canadian Transport Emergency Centre (CANUTEC)  
Place de Ville, Tower C  
330 Sparks Street, 14th Floor,  
Ottawa, Ontario, K1A 0N5  
Attention: Mr. Angelo Boccanfuso, Director of CANUTEC  
Or by email to CANUTEC@tc.gc.ca

This Protective Direction No. 32 takes effect immediately upon signing. It remains in effect for three years from the date of signing or until cancelled in writing by the Director General of the Transport Dangerous Goods Directorate, Transport Canada.

SIGNED AT OTTAWA, ONTARIO, this 20th day of November 2013.

Marie-France Dagenais  
Director General, Transport Dangerous Goods Directorate

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## Explanatory note

*For the purposes of this Protective Direction*

*"Chief Administrative Officer" means the person holding the most senior staff position within a municipal organisational structure or band council, whether that office bears that title or an equivalent one.*

*"Emergency Planning Official" means the person who coordinates emergency response planning for a municipality, who may also be a First Responder for that community*

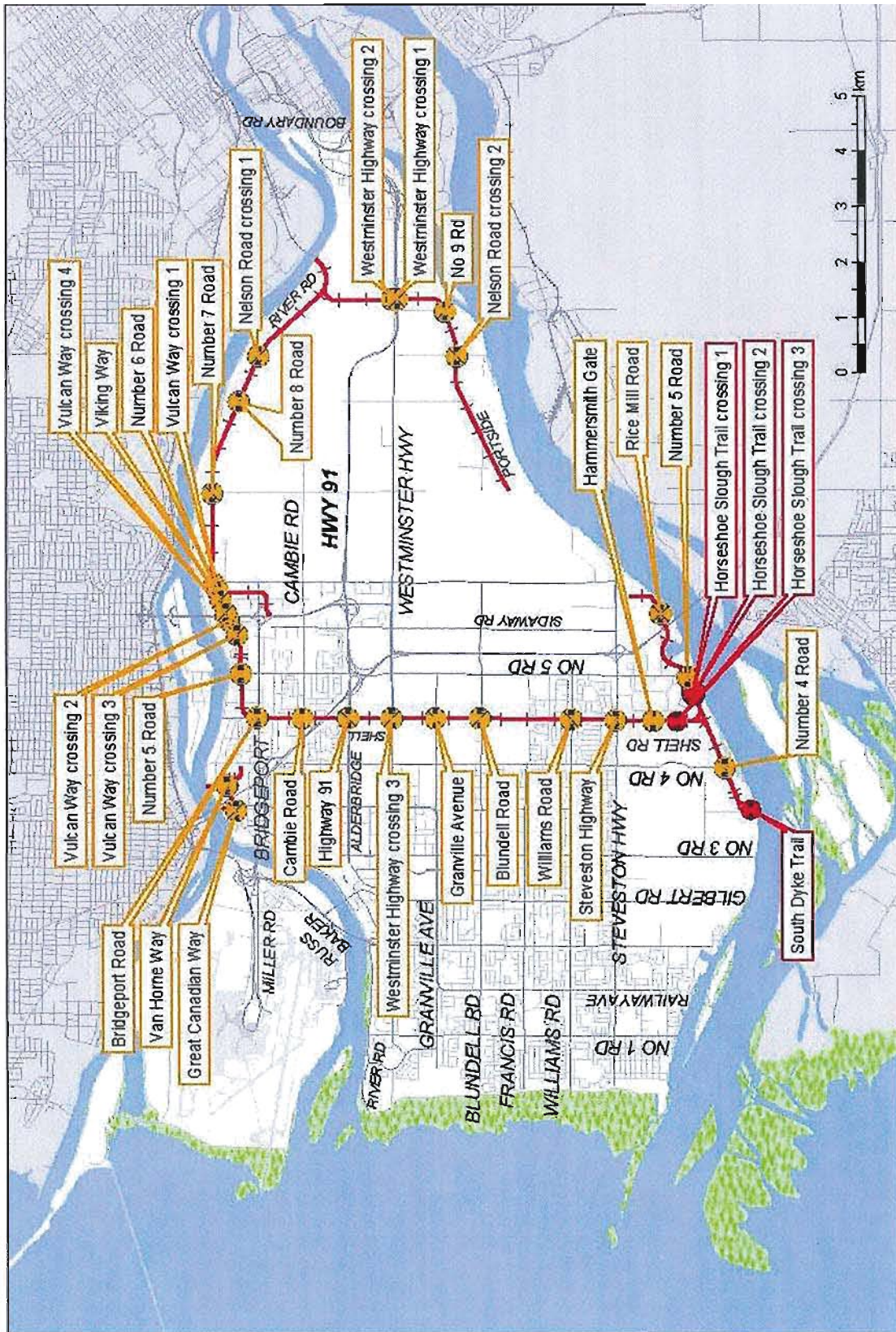
*"municipality" means a corporate body constituted under the applicable provincial or territorial legislation, in each province or territory, relating to the creation of municipal administrations, be they designated as cities, towns, villages, counties or by other names and includes aboriginal communities with their own First Responders. In cases where a territory is governed by two tiers of municipal administrations, the expression refers to the tier which has the primary responsibility for emergency planning, meaning either to the lower tier or the upper tier administrations but not both. The decision as to which tier is to receive the information provided under this Direction is to be made locally and the name of the appropriate designate is to be communicated in accordance with this Direction.*

*"nature" means class, UN number and name of the dangerous good.*

*"volume" means the number of car loads of a dangerous good.*

*The parties will agree between themselves prior to the exchange of information on the standard provisions governing the extent to which the information received under items 1 or 2 may be disseminated.*

Date modified: 2013-11-20



Map of Railway Lines and Crossings



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** January 27, 2014

**From:** Phyllis L. Carlyle  
General Manager

**File:** 09-5350-01/2014-Vol  
01

**Re:** City of Richmond Crime Reduction Survey

### Staff Recommendation

That Council's survey from the Blue Ribbon Panel for Crime Reduction be provided to the Parliamentary Secretary for Crime Reduction.

Phyllis L. Carlyle  
General Manager,  
Law and Community Safety  
(604-276-4104)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	



## Staff Report

### Origin

On December 4, 2013, the Mayor and Councillors received a request (Attachment 1) from the Parliamentary Secretary for Crime Reduction, Daryl Plecas, for a Council submission on a Crime Reduction survey. The survey is in support of the Blue Ribbon Panel, which was formed to *look at what more can be done to reduce crime in British Columbia*. The Panel is requesting feedback on the successes and challenges experienced by stakeholders across the province on Crime Reduction strategies, and have offered the City additional time to respond.

### Analysis

Richmond's Crime Reduction Strategy has been integrated into the Detachment's strategic planning and annual performance plan, resulting in a horizontal integration of policing priorities and deployment of operational resources. Representatives from general duty, specialized units, criminal intelligence analysts and community policing meet monthly to strategize short and medium term enforcement and operations activities. Pooling of resources and information sharing results in comprehensive and effective approaches to drive down the crime rate, by targeting causes of crime and increasing public confidence in the justice system.

The priorities stated below were received and endorsed in the staff report "*2013/2014 RCMP Annual Performance Plan*" dated February 25, 2013 for the Community Safety Committee.

Richmond's Community Objectives to reduce crime are:

1. **Pedestrian Safety** - a continued and renewed focus on reducing fatalities and severe bodily injuries.
2. **Reduction of Break and Enters** - abate property-related crime with respect to thefts from businesses through consultative and focused enforcement
3. **Reduction of Personal Thefts and Robberies** - continues to statistically identify a need for a comprehensive plan stemming personal property crime in the Downtown core.

In addition to the above strategies, the detachment has many programs that aid in the reduction of crime in Richmond. These programs/services fall within the mandate of the Crime Prevention Section of the Richmond RCMP, and include programs such as:

1. Multi Cultural Advisory Committee,
2. Downtown Richmond Crime Reduction Working Group
3. Bike patrols 12 months of the year
4. Business Link
5. Restorative Justice program
6. Youth intervention program
7. Home Security Checks
8. Citizens Crime Watch
9. Online Criminal Activity Maps and prevention tips
10. Marine Boat Program which teaches inland water courses

The Richmond RCMP Detachment implemented formal strategies to reduce crime in 2005. These strategies seek to make a significant impact on the crime rates in the community by working with external partners across the City of Richmond and the Province of British Columbia. The initiative is based on well-documented successes resulting from similar approaches internationally. The Crime Reduction strategy involves evidence-led approaches to targeting, offender management and crime prevention. Integrated public safety partnerships across the justice system, reliable and effective application of crime analysis, and accountability to the public for performance are also included to ensure the success.

To-date, the complement of the Richmond Detachment Crime Reduction Team is comprised of two Sergeants (in-charge), five Corporals and 25 Constables for a total of 32 police officers. Two Crime Analysts are also part of the Richmond Crime Reduction Team to support timely and accurate intelligence to investigators.

To supplement the policing efforts since 2008, the City of Richmond has contracted Touchstone Family Services for the provision of restorative justice services. Touchstone utilizes two key methods of restorative Justice: Community Justice Forums and Community accountability. It has been expressed by both Richmond Council and Touchstone Family services have expressed that financial support for this program should come from the Province. Touchstone has been lobbying the Provincial government since 2008 but to no avail.

At the request of the Parliamentary Secretary for Crime Reduction to the Minister of Justice and Attorney General, the Crime Reduction Survey and proposed responses have been prepared. (Attachment 2)

### **Financial Impact**

None.

### **Conclusion**

The City of Richmond and the Richmond RCMP Detachment continually support the Crime Reduction Strategy, under which evidence-led approaches to targeting, offender management and crime prevention are used to reduce and lower crime rates, and to increase public confidence of a safer community. The implementation of crime reduction programs has also assisted in the reduction of crime in the City of Richmond.



Anne Stevens  
Senior Manager, Community Safety Policy & Programs





December 4, 2013

Dear Mayor and Council:

As you may be aware, on June 7, 2013, I was appointed as the Parliamentary Secretary for Crime Reduction to the Minister of Justice and Attorney General - with a responsibility to chair a blue-ribbon panel which has a mandate to look at what more can be done to reduce crime in British Columbia. The panel is of course also particularly concerned with the successes experienced and challenges faced by stakeholders across the province in their efforts to reduce crime. It is to this end that we request a written submission from yourself on the template attached.

In addition, the panel will be holding a number of stakeholder roundtables around the province in January 2014 and you are very welcome to join us as a participant at one. The roundtables will include representatives from local and provincial governments, police agencies, First Nations and other relevant groups and organizations. If you would like to participate in a roundtable discussion being held in your region, please indicate this in your response to receive information on date, time and location.

The work of the panel will ultimately result in a report to the Minister of Justice, and this report will include:

- Results from the stakeholder consultation;
- Opportunities for effective, evidence-led crime reduction initiatives;
- An overview of current crime reduction initiatives in B.C. and other jurisdictions; and,
- Recommendations for crime reduction opportunities.

Please respond with your written submission to: [CrimeReduction@gov.bc.ca](mailto:CrimeReduction@gov.bc.ca) before December 19, 2013. You will receive a return e-mail confirming receipt and event details as required.

If you have any questions or would like more information, please email [CrimeReduction@gov.bc.ca](mailto:CrimeReduction@gov.bc.ca).

Many thanks,

Darryl Plecas  
Parliamentary Secretary for Crime Reduction to the Minister of Justice  
MLA Abbotsford South

## Mayors and Council Distribution List

District of 100 Mile House	Mayor Mitch Campsall and Council
Village of Alert Bay	Mayor Michael Berry and Council
Village of Anmore	Mayor Heather Anderson and Council
City of Armstrong	Mayor Chris Pieper and Council
Village of Ashcroft	Mayor Andy Anderson and Council
District of Barriere	Mayor Bill Humphreys and Council
Village of Belcarra	Mayor Ralph E. Drew and Council
Bowen Island Municipality	Mayor Jack Adelaar and Council
City of Burnaby	Mayor Derek Corrigan and Council
Village of Burns Lake	Mayor Luke Strimbold and Council
Village of Cache Creek	Mayor John Ranta and Council
Village of Canal Flats	Mayor Ute Juras and Council
City of Castlegar	Mayor Lawrence D. Chernoff and Council
District of Central Saanich	Mayor Alastair Bryson and Council
Village of Chase	Mayor Ron Anderson and Council
District of Chetwynd	Mayor Merlin Nichols and Council
City of Chilliwack	Mayor Sharon Gaetz and Council
District of Clearwater	Mayor John E. Harwood and Council
Village of Clinton	Mayor Jim Rivett and Council
District of Coldstream	Mayor Jim Garlick and Council
City of Colwood	Mayor Carol Hamilton and Council
Town of Comox	Mayor Paul R. Ives and Council
City of Coquitlam	Mayor Richard Stewart and Council
City of Courtenay	Mayor Larry Jangula and Council
Town of Creston	Mayor Ron T. Toyota and Council
Village of Cumberland	Mayor Leslie Baird and Council
City of Dawson Creek	Mayor Mike A. Bernier and Council
District of Delta	Mayor Lois E. Jackson and Council
City of Duncan	Mayor Phil Kent and Council
District of Elkford	Mayor Dean McKerracher and Council
City of Enderby	Mayor Howie Cyr and Council
Township of Esquimalt	Mayor Barbara Desjardins and Council
City of Fernie	Mayor Mary Giuliano and Council
District of Fort St. James	Mayor Rob MacDougall and Council
Village of Fraser Lake	Mayor Dwayne L. Lindstrom and Council
Village of Fruitvale	Mayor Patricia-Lynn Cecchini and Council
Town of Gibsons	Mayor Wayne Rowe and Council
Village of Gold River	Mayor Craig Anderson and Council
Town of Golden	Mayor Christina Benty and Council
City of Grand Forks	Mayor Brian Taylor and Council

Village of Granisle	Mayor Linda McGuire and Council
City of Greenwood	Mayor Nipper Kettle and Council
Village of Harrison Hot Springs	Mayor Leo Facio and Council
Village of Hazelton	Mayor Alice Maitland and Council
District of Highlands	Mayor Jane E. Mendum and Council
District of Hope	Mayor Susan Ann Johnston and Council
District of Houston	Mayor Bill Holmberg and Council
District of Hudson's Hope	Mayor Karen M. Anderson and Council
District of Invermere	Mayor Gerry Taft and Council
Village of Kaslo	Mayor Greg Lay and Council
District of Kent	Mayor John Van Laerhoven and Council
Village of Keremeos	Mayor Manfred Bauer and Council
City of Kimberley	Mayor Ron McRae and Council
District of Kitimat	Mayor Joanne Monaghan and Council
Town of Ladysmith	Mayor Robert R. Hutchins and Council
District of Lake Country	Mayor James E. Baker and Council
Town of Lake Cowichan	Mayor Ross Forrest and Council
City of Langford	Mayor Stewart W. Young and Council
City of Langley	Mayor Peter Fassbender and Council
Township of Langley	Mayor Jack Froese and Council
District of Lantzville	Mayor Jack de Jong and Council
District of Lillooet	Mayor Ted Anchor and Council
Village of Lions Bay	Mayor Brenda R. Broughton and Council
District of Logan Lake	Mayor Marlon Dosch and Council
Village of Lumby	Mayor Kevin Acton and Council
Village of Lytton	Mayor Jessoa Lightfoot and Council
District of Mackenzie	Mayor Stephanie Killam and Council
District of Maple Ridge	Mayor Ernie Daykin and Council
Village of Masset	Mayor Andrew Merilees and Council
Village of McBride	Mayor Michael Frazier and Council
City of Merritt	Mayor Susan S. Roline and Council
District of Metchosin	Mayor John Ranns and Council
Village of Midway	Mayor Randy S. Kappes and Council
District of Mission	Mayor Ted Adlem and Council
Village of Montrose	Mayor Joe Danchuk and Council
Village of Nakusp	Mayor Karen E. Hamling and Council
City of Nelson	Mayor John A. Dooley and Council
Village of New Denver	Mayor Ann Bunka and Council
District of New Hazelton	Mayor Gail Lowry and Council
City of New Westminster	Mayor Wayne Wright and Council
District of North Cowichan	Mayor Jon Lefebure and Council

District of North Saanich	Mayor Alice Finall and Council
City of North Vancouver	Mayor Darrell R. Mussatto and Council
District of North Vancouver	Mayor Richard S. Walton and Council
Northern Rockies Regional Municipality	Mayor Bill Streeper and Council
District of Oak Bay	Mayor Nils Jensen and Council
Town of Oliver	Mayor Ronald Hovanes and Council
Town of Osoyoos	Mayor Stu Wells and Council
City of Parksville	Mayor Chris Burger and Council
District of Peachland	Mayor Keith Fielding and Council
Village of Pemberton	Mayor Jordan Sturdy and Council
City of Penticton	Mayor Dan C. Ashton and Council
City of Pitt Meadows	Mayor Deb Walters and Council
City of Port Alberni	Mayor John Douglas and Council
Village of Port Alice	Mayor Jan Allen and Council
Village of Port Clements	Mayor Wally Cheer and Council
City of Port Coquitlam	Mayor Greg Moore and Council
District of Port Edward	Mayor David I. MacDonald and Council
District of Port Hardy	Mayor Bev Parnham and Council
Town of Port McNeill	Mayor Gerry Furney and Council
City of Port Moody	Mayor Mike Clay and Council
Village of Pouce Coupe	Mayor Larry Fynn and Council
City of Powell River	Mayor David Formosa and Council
Town of Princeton	Mayor Fred Thomas and Council
Town of Qualicum Beach	Mayor Teunis Westbroek and Council
Village of Queen Charlotte	Mayor Carol J. Kulesha and Council
City of Quesnel	Mayor Mary Sjostrom and Council
Village of Radium Hot Springs	Mayor Dee J. Conklin and Council
City of Revelstoke	Mayor David Raven and Council
City of Richmond	Mayor Malcolm Brodie and Council
City of Rossland	Mayor Greg E. Granstrom and Council
District of Saanich	Mayor Frank Leonard and Council
Village of Salmo	Mayor Ann Henderson and Council
City of Salmon Arm	Mayor Nancy Cooper and Council
Village of Sayward	Mayor John MacDonald and Council
District of Sechelt	Mayor John Henderson and Council
Sechelt Indian Government District	Chief Garry Feschuk and Council
District of Sicamous	Mayor Darrell Trouton and Council
Town of Sidney	Mayor Larry Cross and Council
Village of Silverton	Mayor Kathy Provan and Council
Village of Slocan	Mayor Madeleine Perriere and Council
Town of Smithers	Mayor Taylor Bachrach and Council

District of Sooke	Mayor Wendal Milne and Council
Township of Spallumcheen	Mayor Janice Brown and Council
District of Sparwood	Mayor Lois Halko and Council
District of Squamish	Mayor Rob Kirkham and Council
District of Stewart	Mayor Galina Durant and Council
District of Summerland	Mayor Janice D. Perrino and Council
Sun Peaks Mountain Resort Municipality	Mayor Al Raine and Council
Village of Tahsis	Mayor Judith Schooner and Council
District of Taylor	Mayor Fred D. Jarvis and Council
Village of Telkwa	Mayor Carman Graf and Council
City of Terrace	Mayor David Pernarowski and Council
District of Tofino	Mayor Perry Schmunk and Council
City of Trail	Mayor Dieter Bogs and Council
District of Tumbler Ridge	Mayor Darwin Wren and Council
District of Ucluelet	Mayor Bill Irving and Council
Village of Valemount	Mayor Andru McCracken and Council
District of Vanderhoof	Mayor Gerry D. Thiessen and Council
City of Vernon	Mayor Robert Sawatzky and Council
Town of View Royal	Mayor Graham Hill and Council
Village of Warfield	Mayor Bert Crockett and Council
District of Wells	Mayor Robin Sharpe and Council
District of West Kelowna	Mayor Doug Findlater and Council
District of West Vancouver	Mayor Michael Smith and Council
Resort Municipality of Whistler	Mayor Nancy Wilhelm-Morden and Council
City of White Rock	Mayor Wayne Baldwin and Council
Village of Zeballos	Mayor Edward Lewis and Council

**1. Identify and rank in priority order the top 3 or 5 crime reduction and public safety goals you feel would help to drive crime down in British Columbia.**

Crime Reduction and Public Safety goals to drive down crime in BC:

1. A comprehensive Mental Health Plan backed by the appropriate funding and resources. Issues surrounding mental health have come to a head for policing agencies in many ways. The amount of police resources addressing mental health issues continues to increase, and takes time and resources away from other criminal activity in the community.
2. A reduction in organized crime activity.
3. *Homelessness*, appropriate housing with sustainable funding.

In the City of Richmond the priorities are:

- 1) Pedestrian Safety
- 2) Reduction of Break and Enters
- 3) Reduction of Personal Thefts and Robberies

In addition to the above strategies, crime prevention programs continue to aid in reducing crime in the community. The Richmond RCMP has a number of community outreach programs such as:

- a) Multi Cultural Advisory Committee,
- b) Downtown Richmond Crime Reduction Working Group
- c) Bike patrols 12 months of the year,
- d) Business Link,
- e) Restorative Justice program,
- f) Youth intervention program,
- g) Home Security Checks,
- h) Citizens Crime Watch,
- i) Criminal Activity Maps and prevention tips.
- j) Block Watch
- k) Marine Boat Patrol
- l) School Liaison Officers
- m) Coordinated presences at all community events with other first responders
- n) Citizen Volunteers at all three Community Police Stations.
- o) Auxiliary Police Program



**2. Identify the most pressing crime problems that your communities face and describe how the current level of crime is affecting the community.**

Richmond Detachment's top priority is traffic safety. Of all the traffic related fatalities in Richmond, the majority are pedestrian related. In 2013, there were eight pedestrian fatalities, in previous years there have been, on average, approximately three to five per year. Based on previous pedestrian fatality investigations the actions of the pedestrians are the primary cause of the collisions. The causes of these actions could be attributed to jaywalking, wearing dark clothing, rushing for signal lights or buses, or being inattentive while crossing (i.e. texting or listening to music).

The second priority is reducing business and residential break and enters in Richmond. Although business break and enters have been reduced by 32% in 2013, residential break ins have increased by 12%. Specifically, in 2013, residential break and enters in the downtown area of Richmond has increased by 88%. A part of this drastic increase may be attributed to the growing residences (condominiums) and the growing population in the downtown core. Many of these residential break-ins occurred when occupants left their windows open during the hot summer months. Many homeowners in Richmond have immigrated to Canada from other countries and often travel back leaving their homes unattended for extended periods.

The third priority is thefts (specifically cell phones) and personal robberies in the downtown core. These types of crimes have become a growing concern for Richmond as well as other municipalities in British Columbia.

**3. Describe the work being done in your jurisdiction to address the crime problems previously identified.**

**Pedestrian Safety** – The Richmond RCMP's Road Safety Unit continues the enforcement for infractions such as pedestrian jaywalking, crossing against lights or walking signals, and drivers who fail to yield to pedestrians. Pedestrian safety campaigns in conjunction with ICBC and the City's transportation section were conducted throughout the year in high pedestrian traffic areas. Media coverage has also been utilized for this education and enforcement campaign.

**Break and Enters** – The Richmond RCMP have worked with crown counsel, to target prolific offenders who continually reoffend, to maximize sentencing. Richmond Analysts produce statistical information on crime trends and produce weekly maps of break and enters identifying "hot spots" for break and enters. The Richmond RCMP conducts monthly crime reduction meetings to identify problem areas and strategize on reducing these types of crimes. The Richmond RCMP has several different project based units that will target prolific offenders and break and enter suspects. This past year the Richmond RCMP focused on problem residences such as abandoned houses where property crime suspects have been located. Both covert and overt methods have been utilized to gain intelligence and provide deterrence. Uniformed patrol, Bike Units, Community Policing units and Auxiliary members provide high visibility presence in the identified "hot spot" areas of Richmond. With high incident areas, pamphlets and media releases with prevention techniques have been provided for home and business owners.

**Personal Thefts/ Robberies Downtown Core** – The Richmond RCMP uniformed units provide

high visibility presence with foot and bike patrols in the downtown core. A Downtown Richmond Crime Reduction Working Group was established as a joint initiative with the Richmond Chamber of Commerce to improve communication between stakeholders, encourage business community engagement, identify crime and safety issues impacting businesses along the No 3 Road corridor, promote a collaborative approach to addressing crime and safety issues and develop and implement strategies to address public safety issues. The stakeholders of the Group are: Richmond RCMP, South Coast BC Transit Authority Police (Transit Police), Richmond Chamber of Commerce, Richmond Centre Mall, Lansdowne Mall and River Rock Casino.

Blockwatch, RCMP Volunteers and Auxiliary members deliver a public education message to the downtown community, information pamphlet (in various languages) are distributed to pedestrians / consumers / residents and placed on vehicles in key locations.

The Richmond RCMP has engaged in various proactive policing measures in 2012/13, especially in the downtown core (Zone 3), such as increased foot patrols and the targeting and incarceration of chronic offenders. Theft from Autos (TFAs) and robberies have shown a large decrease compared to a year ago. The Richmond RCMP has placed performance targets for TFAs and robberies for a reduction of 7% and 10% respectively. The detachment has exceeded both of these targets. For 2012/13, the total TFAs in Zone 3 dropped 29% compared to a year ago, from 1,050 to 742. However, TFAs for all of Richmond slightly increase by approximately 7% after declining 11% between 2010 and 2011. Robberies, again for 2012/13, dropped 45% in Zone 3 compared to a year ago, from 87 to 48. Robberies for all of Richmond dropped approximately 36%.

The Richmond RCMP initiated a new foot patrol program in late 2012 to primarily provide police presence along the No. 3 Road corridor and Richmond portion of the Canada Line. Richmond members conducted foot patrols with members of the Transit Police. The goal of the program is to provide a higher level of presence as deterrence and to reduce incidents of crime in the downtown core collaboration with businesses and Transit Police. In total, there were approximately 728 foot patrols conducted last year.

In addition to the above the detachment has initiated a number of crime reduction programs and works closely with the community to abate further crime. One particular program is restorative justice which is contracted to Touchstone Family Services.

#### **4. What actions appear to be having success and what are the key factors that have led to success?**

The analysis of current crime trends and the monitoring of priority offenders are key factors for success. Identification of crime trends will initiate a quick response from the appropriate units to gather intelligence and provide the necessary strategic response. Priority offenders that the Richmond RCMP has identified as re-offending high-risk subjects have severe impact on the crime rates in Richmond.

An example of recent success was the on-going problem of theft of money from the parking meters in Richmond's downtown core. This problem was immediately assigned to one of the detachment's Crime Reduction units to develop a strategy. Within a week, the alleged suspect

was arrested in the act of breaking into the parking meters and possessing the break in tools. During this project, the crime reduction unit also responded to a robbery call in the downtown core capturing four suspects who had committed two separate armed personal robberies earlier that night.

As well, the Chinese business community was hit with frequent break and enters to their herbal stores. A suspect was quickly identified through the crime analysis and suspect's known method of operation. The Crime Reduction Units along with uniformed officers worked a long project on the suspect, eventually capturing him in the act. The suspect currently is awaiting trial and has many conditions placed on him.

There have been many other successes in capturing break and enter suspects this year. They were identified through evidence left at the scene, fingerprints or DNA and in one particular case the suspect left his wallet with identification. Monitoring these priority offenders is key. A good example was from a case where the suspect was recently released from prison and proceeded to break into several residences and was caught at one of the scenes. An analysis of the blood at scene was compared with this offender and a match was made. The offender was charged for break and enters and immediately returned to prison and received a lengthy sentence.

The Richmond RCMP, in recent years, has added more crime analysts which has assisted greatly in monitoring crime trends and priority offenders. Another key factor has been the focusing of the Crime Reduction Unit's efforts on proactive targeting policing.

The Crime Prevention programs educate the public and assist in understanding the public's role in preventing crime.

## **5. What are the main challenges that have impeded success?**

More and more initiatives introduced by either the Province or the RCMP have the municipalities covering a large portion of the costs. Programs such as Restorative Justice should be funded by the Provincial Government. Also as the Integrated Teams continue to grow, the funding formula should be adjusted to make it more equitable and a fair and equitable costing formula should be established in consultation with the municipalities, with a regular review process.

The main challenges for the pedestrian safety campaign are the lack of buy in from the public and the randomness of the accidents.

The challenges of reducing the break and enters in Richmond are that most of the suspects committing these crimes are very experienced and are conscious of police techniques. There are also numerous individuals or groups committing property offences that are from outside the jurisdiction, it is a challenge to identify all of these suspects.

The challenges of reducing personal thefts and robberies in the downtown core are trying to maintain effective and long-term partner/stakeholder participation and trying to effectively reach all facets of the community in a meaningful way.

**6. Describe any efforts that you are planning to implement or you would like to implement in your jurisdiction to address crime problems.**

The Richmond Detachment continuously evaluates the crime reduction strategies employed and working with partners in the community and policing environments to ensure that the Richmond RCMP is progressive and making an impact on the identified crime issues.

As communities continue to densify, the first responders serving a community must work more closely together. Recently, educational exchanges have begun between disciplines (Fire, Police, Bylaws) to ensure front line staff understand the resources each entity has at their disposal, and the specific roles each performs.

The next phase will see an alignment and rationalization of the individual entities' geographic response zones. This orientation and alignment will then be followed by more direct, on the street, both formalized and informal interface. These linkages will provide more harmonized response and permit a higher level of proactive work.

The City has worked with the RCMP to develop an "on-line" crime reporting ability that should be available in early 2014. The public will then have an easier mechanism to report activity in the city which will assist in both responding to incidents but also provide better information to permit crime reduction resources to be used more effectively.

**7. Provide any suggestions that you feel could be implemented across the province to reduce crime further and achieve the crime and public safety goals you identified in question 1.**

The Richmond Detachment shares, on a continuous basis, best practices with our policing partners and ensures that intelligence is the main focus of our goals.

Additional financial support from the Province on initiatives such as the Integrated Teams and the proposed Real Time Intelligence Centre would widen the roles these teams perform.

Independent police agencies could become partners in all integrated teams to provide more cohesive policing across the Lower Mainland.

The establishment of enhanced provincial standards for policing will assist in better defining the level of policing appropriate for a community provided the rationale and the costs implications of any standards are understood. There is a need to ensure that policing agencies have equipment and technology that both protects the officer and reduces the length, complexity and costs of investigations, such as body cameras for police officers which have been shown in other jurisdiction to dramatically change the level of resources required to address complaints against the police. Other technological advances such as equipment tracking systems would reduce overhead costs and permit greater resources to be dedicated to front line policing.

The creation of a forum for all policing agencies to meet to discuss the provincial priorities for policing and to exchange best practices could also be considered initially on a trial basis.