



Community Safety Committee

**Anderson Room, City Hall
6911 No. 3 Road**

**Tuesday, February 11, 2020
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on January 14, 2020.*



NEXT COMMITTEE MEETING DATE

March 10, 2020, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. **EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT – FOURTH QUARTER 2019**
(File Ref. No. 09-5126-01) (REDMS No. 6331751)

CS-9

See Page CS-9 for full report

Designated Speaker: Norman Kotze

STAFF RECOMMENDATION

That the staff report titled “Emergency Programs Quarterly Activity Report – Fourth Quarter 2019”, dated January 14, 2020, from the General Manager, Community Safety, be received for information.



Community Safety Committee Agenda – Tuesday, February 11, 2020

Pg. # ITEM

2. **BUSINESS LICENCES QUARTERLY REPORT - FOURTH QUARTER 2019**

(File Ref. No. 12-8375-03) (REDMS No. 6391332)

CS-14

See Page CS-14 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Business Licences Quarterly Report - Fourth Quarter 2019”, dated January 15, 2020, from the General Manager Community Safety be received for information.

3. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – DECEMBER 2019**

(File Ref. No. 12-8060-01) (REDMS No. 6380989)

CS-18

See Page CS-18 for full report

Designated Speakers: Carli Williams and Susan Lloyd

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – December 2019”, dated January 15, 2020, from the General Manager, Community Safety, be received for information.

4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – DECEMBER 2019**

(File Ref. No. 09-5140-01) (REDMS No. 6381217)

CS-26

See Page CS-26 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – December 2019”, dated January 8, 2020, from the General Manager, Community Safety, be received for information.

Pg. # ITEM

5. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

- (i) *Erase Bullying*
- (ii) *Eating Together 2020*

6. **RCMP MONTHLY ACTIVITY REPORT – DECEMBER 2019**
(File Ref. No. 09-5000-01) (REDMS No. 6368044 v. 4)

CS-36

[See Page CS-36 for full report](#)

Designated Speaker: Superintendent Will Ng

STAFF RECOMMENDATION

That the staff report titled “RCMP Monthly Activity Report – December 2019”, dated January 9, 2020, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

7. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Superintendent Will Ng

Item for discussion:

Cultural Outreach

8. **MANAGER’S REPORT**

ADJOURNMENT



Community Safety Committee

Date: Tuesday, January 14, 2020

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Carol Day, Vice-Chair (entered the meeting at 4:01 p.m.)
Councillor Kelly Greene
Councillor Alexa Loo
Councillor Harold Steves

Also Present: Councillor Chak Au
Councillor Michael Wolfe

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on December 10, 2019, be adopted.

CARRIED

COMMUNITY SAFETY DIVISION

1. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – NOVEMBER 2019**
(File Ref. No. 12-8060-01) (REDMS No. 6360457)

Community Safety Committee
Tuesday, January 14, 2020

In response to queries from Committee, staff noted that (i) the Mobile License Plate Recognition Program will have vehicles equipped with mobile cameras scanning both on-street and off-street timed parking zones, (ii) the vehicles have the ability scan for license plates that have moved spots in order to enforce timed parking infractions, (iii) any dog walking business may have its license suspended or cancelled if involved in a dog bite, (iv) Bylaws has been working with the property located at 12620 No. 3 Road to ensure progress, (v) the calls for service have increased due to the staffing of a sign inspector and the increase of service by the City, (vi) the entrance to the East Nature Park off of Jacombs Road has been restricted as an environmentally sensitive area, and (vii) occupants have left the Hamilton homeless camp and Bylaws have visited the location to clear the site.

It was moved and seconded

That the staff report titled “Community Bylaws Monthly Activity Report – November 2019”, dated December 12, 2019, from the General Manager, Community Safety, be received for information.

CARRIED

2. **PARKING FEES FOR 8620 AND 8660 BECKWITH ROAD**

(File Ref. No. 12-8060-01) (REDMS No. 6322885 v.2)

In response to queries from Committee, staff noted that (i) the \$2.75 hourly rate is the current rate listed in the Consolidated Fees Bylaw, (ii) assigning a daily rate to the parking spots may result in no turnover as well as long term parking, and require a bylaw amendment, (iii) an alternative could be putting up 2 – 3 hour restricted parking, (iv) there is ample street parking in the area for transit users, (v) the other section of the lot is being rented, (vi) a site specific rate would require a bylaw amendment as currently the rate for off-street parking lots is \$42.00 per month, and (vii) the cost recovery is for the metre and the overall payback is expected to take three plus years.

Discussion took place regarding examining a site specific daily rate for the 32 spots geared towards commuters for the Canada Line and as a result, the following **referral motion** was introduced.

It was moved and seconded

That the staff report titled “Parking fees for 8620 and 8660 Beckwith Road” be referred back to staff to examine the site specific daily rate in light of the proximity of the Canada line for the 32 spots located at 8620 and 8660 Beckwith Road and report back.

CARRIED

Community Safety Committee
Tuesday, January 14, 2020

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – NOVEMBER 2019**

(File Ref. No. 09-5140-01) (REDMS No. 6356635 v.2)

In response to queries from Committee, Fire Chief Tim Wilkinson, Richmond Fire-Rescue (RFR) noted that (i) there is a change of policy in BC Ambulance's call taking and how they categorize calls, (ii) the marijuana grow operation on Sidaway Road is known to RFR and is back in operation, (iii) RFR regularly inspects the grow operations to ensure they follow processes of the City's system, and (iv) mental health issues affect how Vancouver Coastal Health, the RCMP, RFR and BC Ambulance are able to assist and offer solutions to individuals.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – November 2019", dated December 5, 2019, from the General Manager, Community Safety, be received for information.

CARRIED

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

None.

5. **RCMP MONTHLY ACTIVITY REPORT – NOVEMBER 2019**

(File Ref. No. 09-5000-01) (REDMS No. 6345200 v.4)

Superintendent Will Ng, Richmond RCMP, spoke to the staff report and highlighted statistics from residential break and enters, auto thefts, and mental health.

In response to queries from Committee, Superintendent Ng noted that (i) the incident with the 75 year old missing woman is still under investigation, (ii) the reduction in mental health calls can be attributed to working with one individual and reducing their calls by 70 calls, and (iii) RCMP are currently working with the Canadian Air Transport Security Authority (CATSA) to separate the statistics of drugs seizures from Vancouver International Airport and the Richmond RCMP's in order to provide true monthly statistics for the City of Richmond.

It was moved and seconded

That the report titled "RCMP Monthly Activity Report – November 2019", dated December 9, 2019, from the General Manager, Community Safety, be received for information.

CARRIED

Community Safety Committee

Tuesday, January 14, 2020

6. RCMP/OIC BRIEFING

(Verbal Report)

Items for discussion:

(i) Lock Box Application

Richmond RCMP is currently working with Richmond Fire-Rescue on the soft launch of the Lock Box Application.

(ii) Richmond RCMP Mobile App

The Richmond RCMP Mobile App is in its 2nd stage of beta testing. Staff will tabulate the survey and the App will be launched in the 2nd quarter.

(iii) Project Iris

The RCMP are currently working with other municipalities to identify the benefits and challenges of a camera registry to assist in RCMP investigations.

Discussion ensued and in response to queries, Superintendent Ng noted that RCMP is working with E-Comm as all jurisdictions are experiencing delays with their non-emergency lines; however, 9-1-1 calls are not affected and that the Road Safety unit will monitor the pedestrian crossing located at Granville Street and the Minoru Centre of Active Living and report back.

Further discussion ensued and in response to queries, staff noted that (i) the City of Richmond was not one of the municipalities selected for auditing, (ii) staff followed up with birthing house complaint and the residents at the location admitted they were there to give birth and were staying with friends, the listing has been taken off the internet, and (iii) the RCMP use discernment with arrests and are trained to treat people kindly and with respect.

7. MANAGER'S REPORT

(i) City Centre Community Policing Office

Staff updated Committee that the City Centre Community Policing office is near completion and expected to open Spring 2020.

(ii) Fire at 8000-block of No. 1 Road

The property fire located between Blundell and Francis is currently under control. Fire and RCMP are in attendance and investigating.

ADJOURNMENT

It was moved and seconded

Community Safety Committee
Tuesday, January 14, 2020

That the meeting adjourn (4:38 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, January 14, 2020.

Councillor Bill McNulty
Chair

Stephanie Walrond
Legislative Services Coordinator



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** January 14, 2020
From: Cecilia Achiam **File:** 09-5126-01/2019-Vol 01
 General Manager, Community Safety
Re: **Emergency Programs Quarterly Activity Report – Fourth Quarter 2019**

Staff Recommendation

That the staff report titled “Emergency Programs Quarterly Activity Report – Fourth Quarter 2019”, dated January 14, 2020, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
 General Manager, Community Safety
 (604-276-4122)

REPORT CONCURRENCE	
SENIOR STAFF REPORT REVIEW	INITIALS: CA
APPROVED BY GAO 	

Staff Report

Origin

This report provides Council with an update on Emergency Programs activities. Emergency Programs is reporting on its activities in support of its mandate to maximize the protection of life, public infrastructure, private property and the environment in the event of a major emergency or disaster.

This activity report for EP provides information on each of the following areas:

1. Community Resilience
2. Emergency Management Plans
3. City of Richmond Resilience
4. Emergency Support Services (ESS) Response

This report supports Council’s Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance safety services and strategies to meet community needs.

1.3 Ensure Richmond is prepared for emergencies, both human-made and natural disasters.

Analysis

Community Resilience

Richmond Resilient Communities Program (RRCP)

The RRCP workshop provides residents with the tools and knowledge to prepare themselves, their families and their communities for emergencies of all sizes.

This year saw an increase in engagement and participation from various groups within the community including presentations to businesses, stratas and immigrant/newcomer services. Workshops were provided to:

- Richmond Family Place Presented in English
- Prado Condo Presented in English with Mandarin support
- SUCCESS Richmond Presented in English with a Mandarin interpreter
- Settlement Workers in Schools Presented in Mandarin
- BlockWatch Captains Presented in English

In 2019, the City facilitated 25 RRCP sessions, which reached approximately 500 Richmond residents. Table 1 outlines the number of presentations and attendees for the year. The most successful RRCP workshops were facilitated by requests from organizations in the community.

Table 1: RRCP Workshop Statistics for 2019

Workshop Type	Number of Sessions				Number of Attendees			
	Q1 (2019)	Q2 (2019)	Q3 (2019)	Q4 (2019)	Q1 (2019)	Q2 (2019)	Q3 (2019)	Q4 (2019)
Prescheduled - English	3	2	-	-	42	44	-	-
By Request - English	2	5	5	3	42	105	92	108
Mandarin	-	1	-	2	-	19	-	42
Totals	5	10	5	5	84	168	92	150

RichmondBCAlert

Emergency Programs staff and volunteers promote the City's Emergency Notification System, RichmondBCAlert, at public events. Regular testing of the system ensures the system is ready for use in the event of an emergency and to identify issues for proactive remediation. The most recent corporate testing occurred on October 16, 2019.

Staff continue to promote RichmondBCAlert to the public. It is anticipated that the notification system will be integrated with MyRichmond portal in 2021. Table 2 outlines the total number of sign-ups for RichmondBCAlert notifications for 2017 to 2019. Variations in the total number of signups are due to seasonality and Emergency Programs staff and volunteer attendance at community events.

Table 2: RichmondBCAlert Signups

	2017				2018				2019			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Owner	135	153	54	60	431	87	134	98	45	234	40	52
Tenant	56	49	13	38	269	48	40	72	25	73	23	23
Total	191	202	67	98	700	135	174	170	70	307	63	75

City of Richmond Resilience*Emergency Plans Review*

Calian Group Ltd. facilitated the City's Hazard, Risk and Vulnerability Assessment (HRVA), which is the foundational document for all emergency planning in Richmond. The assessment was completed in the fourth quarter of 2019 pending a report for distribution in 2020. Accordingly, the review and update of the Emergency Management Plan will follow.

Staff Training

Emergency Programs facilitates training and situational exercises to provide Emergency Operations Centre designated staff with the necessary skills and experiences to effectively support the City and its residents during events and emergencies of any size. At all levels of training, key response partners are invited to provide a common training foundation and base of knowledge. Staff attended the following training exercises:

- October 3, 2019 - Ammonia Leak Response tabletop exercise
- November 12 to 15, 2019 - Coastal Response 2022 regional emergency exercise planning
- November 19 and 20, 2019 - Regional “Disaster Debris” tabletop exercise
- November 26, 2019 - Regional Utilities tabletop exercise

Partner Management

Throughout the fourth quarter of 2019, Emergency Programs staff coordinated with numerous response partner agencies to create and maintain effective working relationships and engagement procedures.

Whenever possible and practical, a deliberate effort was made to include response partners in all Emergency Programs events. The outreach in the fourth quarter of 2019 included:

- November 5, 2019 - Staff met with Emergency Management representatives from the School District No. 38 to review the district’s new staff training program and their emergency response procedures.
- December 10, 2019 - Staff met with Emergency Management representatives from multiple Metro Vancouver municipalities to take part in the ongoing discussion regarding the forthcoming updates to the Provincial *Emergency Preparedness Act*.

Emergency Support Services Response

There were no Emergency Support Service activations in the fourth quarter of 2019.

Financial Impact

None.

Conclusion

Throughout the fourth quarter of 2019 Emergency Programs staff engaged in numerous activities to improve the City’s overall resilience. Staff engaged with the community to deliver personalized community preparedness and resiliency information and improve the ability of community members to communicate with the City in the event of a significant emergency. Staff engaged in emergency notification system testing that successfully identifies methods to improve the system’s effectiveness. The City’s Hazard, Risk, and Vulnerability Assessment update was

January 14, 2020

- 5 -

completed, producing a foundational document that lays the groundwork for emergency plan updates through 2020. Staff continued to engage in multi-faceted emergency training and partner exercise engagements to strengthen the City's ability to respond effectively to emergencies.



Norman Kotze
Program Manager, Emergency Planning
(604-244-1211)



To: Community Safety Committee

Date: January 15, 2020

From: Cecilia Achiam
General Manager, Community Safety

File: 12-8375-03/2020-Vol 01

Re: Business Licences Quarterly Report - Fourth Quarter 2019

Staff Recommendation

That the staff report titled “Business Licences Quarterly Report - Fourth Quarter 2019”, dated January 15, 2020, from the General Manager Community Safety be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Economic Development	<input checked="" type="checkbox"/>
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
	CJ
APPROVED BY CAO	

Staff Report

Origin

This report provides a quarterly summary of activities in support of the regulation of business licences in the City of Richmond.

This report supports Council’s Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.

7.3 Attract businesses to locate in Richmond and support employment and training opportunities in Richmond as we grow.

Analysis

Business Licence Revenue

Revenue from business licences continues to increase annually. Revenue from licenses was 1.7 per cent higher in 2019 when compared to 2018. This also equates to a 12 per cent increase over the last three years. In 2019 staff also saw an increase in the number of new businesses in Richmond, exceeding the previous high in 2017.

The increase in licence revenue this year is due to a higher priority given to collecting unpaid and expired business licences. Funding was approved to convert an Auxiliary position to regular full-time as part of the 2020 operating budget. This new position will be funded in part by an adjustment to the revenue budget.

Table 1: Business Licence Revenue for 2016-2019

	2016	2017	2018	2019
New Businesses	1704	1801	1745	1851
Revenue (from Licences)	\$ 3,716,597	\$ 3,884,271	\$ 4,087,165	\$ 4,157,628

Application Processing

The licencing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process should be both timely and thorough. Staff use three measures of performance including:

- Valid Licences – this is the number of businesses with valid, paid, licences.
- Expired Licences – this is the number of businesses who have not paid to renew their licence from a previous year. Staff follow up with these businesses to confirm if they have either closed or just have not paid their invoice.

- Suspended/Pending Applications – these are businesses that have applied for a new licence or for changes to an existing licence and are waiting for a review of their application. Staff work to keep this number as low as possible.
- Total Licences – this is the total number of all licences that are either valid, expired (and being checked) or under application review.

These statistics (shown in Table 2) are measured quarterly as the numbers fluctuate throughout the year (new applications arrive daily and businesses close down) and are not annual totals.

Table 2: Status and Number of Business Licences

	2018 Q1	2018 Q2	2018 Q3	2018 Q4	2019 Q1	2019 Q2	2019 Q3	2019 Q4
Valid Licences	13,940	14,368	14,285	14,267	14,276	14,737	14,802	14,487
Expired Licences	887	646	688	723	847	637	641	661
Suspended/Pending Applications	282	279	286	274	334	397	349	381
Total Licences	15,109	15,293	15,259	15,264	15,457	15,771	15,792	15,529

There has been a small increase this quarter in both expired licences and suspended/pending applications. This was not unexpected as there were vacancies in the staff team since August 2019. These vacancies should be filled in the first quarter of 2020. Staff expect these numbers to decrease by the second quarter of 2020; closer to the targets of 600 expired and 300 pending/suspended licences.

Business Licence Enforcement

The revenue collected from bylaw fines and tickets related to licencing continue to increase. Table 3 provides the revenue collected in 2019, compared to totals from previous years. As shown in the table, revenue from Business Licence enforcement continues to increase beyond levels seen in recent years.

Table 3: Business Licence Enforcement Revenue

	2016	2017	2018	2019
Revenue from Tickets	\$ 1,700	\$ 16,350	\$ 37,250	\$ 60,100

Over the last year, the Business Licences team has employed part-time auxiliary staff in order to undertake additional enforcement of the licencing bylaws. This has made it possible to provide proactive and targeted enforcement of illegal taxis, businesses without licences and bed and breakfast businesses, among other activities. Going forward, Council approved to convert funding for an Auxiliary staff to a regular full-time position.

Licencing Program for Short-Term Boarding and Lodging

After Council approval in November, the new licencing regulations for short-term boarding and lodging businesses received final bylaw adoption in January. Licences will start being issued in the first quarter of 2020 and the program will be promoted to the public once the staff team is assembled early in 2020.

Financial Impact

None.

Conclusion

This report provides an update on fourth quarter and 2019 annual results to the Community Safety Committee from the Business Licences department. Overall in 2019, there was an increase across all categories related to the number of licences and revenue received. Going into 2020, staff will be introducing a licencing program for short-term boarding and lodging and will report out quarterly with results of the new program.



Carli Williams, P.Eng.
Manager, Business Licence and Bylaws
(604-276-4136)



To: Community Safety Committee

Date: January 15, 2020

From: Cecilia Achiam
General Manager, Community Safety

File: 12-8060-01/20-Vol01

Re: **Community Bylaws Monthly Activity Report – December 2019**

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – December 2019”, dated January 15, 2020, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
	CS
APPROVED BY CAO	

Staff Report

Origin

This monthly report for the Community Bylaws department provides information and statistics for enforcement of bylaws related to Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control and Dog Licencing and as well as education and public awareness initiatives.

This report supports Council’s Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

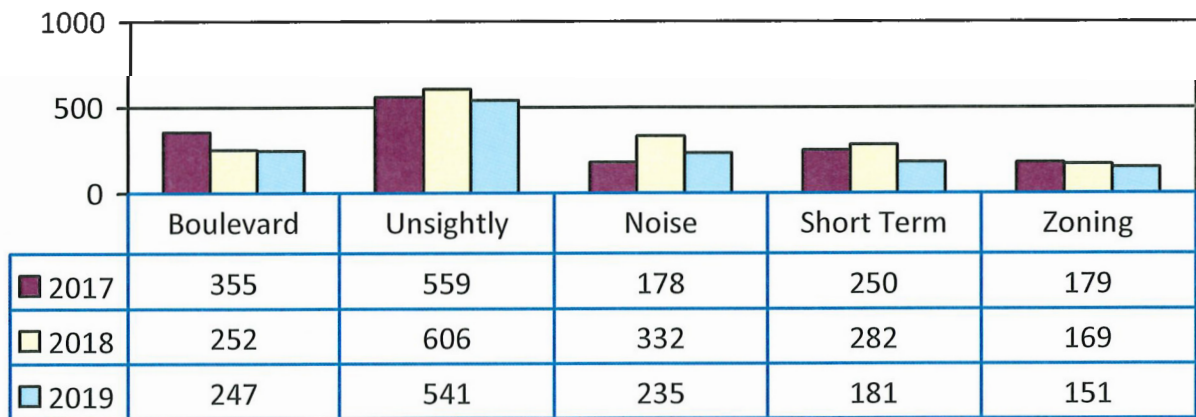
1.1 Enhance safety services and strategies to meet community needs.

Analysis

Property Use

Property use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

Figure 1: Property Use Calls For Service - December Year-To-Date Comparison

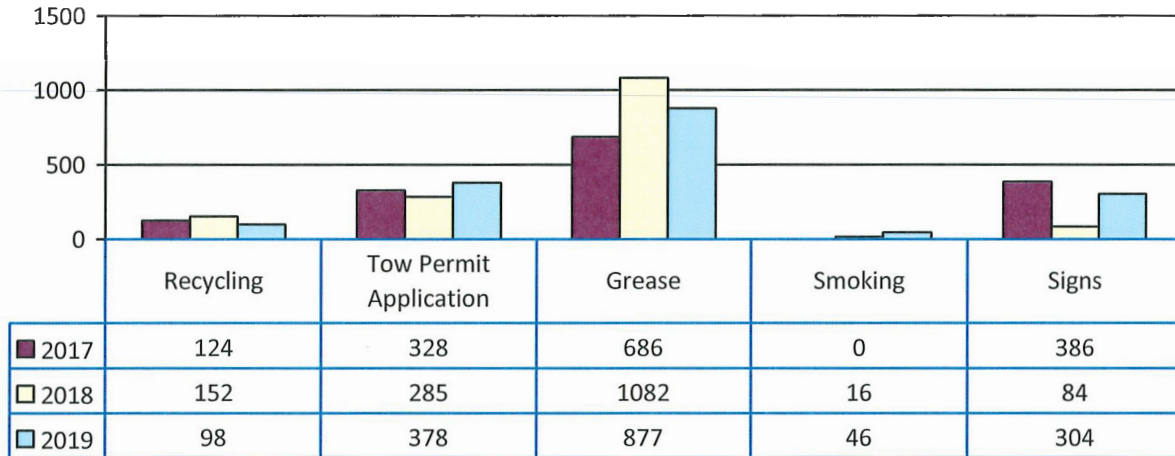


Notable highlights for the month of December include an unusual spike in dog bite investigations and favourable results in court proceedings for two longstanding enforcement files. While none of the dog bites involved serious injuries to animals or people, there were more this month than are expected during the winter, with two of these incidents receiving attention in the media.

Overall in 2019, there were fewer enforcement files opened than in previous years but more priority was given to resolving longstanding cases and getting favourable results in the Provincial and Supreme Courts. The City received payment of the fine and compliance in December with business and building bylaws for Palmer/Bridges Marina located at 23740 River Road. There was also another successful contempt of court application for 11111 Bird Road

although this property is not yet in compliance and there will be another application to the Supreme Court in January. Going forward, staff will continue to prioritize court processes and ongoing and longstanding enforcement files.

Figure 2: Other Calls For Service - December Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and communication. During the month of December, the Grease Officer undertook 84 grease-trap inspections, which are reflected in the cumulative total shown in Figure 2. There were no violation notices issued for contraventions of the Drainage, Dike and Sanitary Sewer System Bylaw No. 7551 in December. In 2019, 11 grease violation notices were issued, compared to 28 in 2018. This improvement in compliance is due in large part to the on-going education and communication provided by the Grease Officer. Source control is the most effective way of reducing grease in the sanitary system and the efforts of the Grease Officer help to avoid relapses in compliance and to educate new businesses that come to Richmond.

In addition to Richmond’s grease management efforts, Metro Vancouver has introduced a regional grease reduction campaign to educate the community on safe and appropriate grease disposal methods.

Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094 (Soil Bylaw) as well as monitoring approved sites. During the month of December, the Soil Bylaw Officer conducted 58 site inspections and issued two violation notices for non-compliance with Watercourse Protection Bylaw No. 8441

The Soil Bylaw Officer is currently managing 43 sites that are considered non-compliant but only three of these sites are receiving active enforcement such as stop work orders and tickets. The other non-compliant sites are working through a compliance plan or being pursued through the Provincial or Supreme Court.

The focus of work in 2019 was non-compliant sites as there were only two soil deposit proposals forwarded for Council consideration. Moving forward to 2020, staff will be reviewing an additional 12 soil deposit proposals that are currently under various stages of review by City staff.

Dog Licencing and Patrols

The total number of dogs licenced in December is 2,136. This figure represents 80 new dog licence applications and 2,056 renewal applications of current licences that were processed in the month of December.

A total of 7,362 dog licences were issued in 2019. This is comparably up from the total number of dog licences issued in 2018 of 7,268.

Regional Animal Protection Society (RAPS) Officers conduct patrols of the dikes, parks and school grounds within the City. The following locations were patrolled during the month of December resulting in no bylaw violation notices being issued under the Animal Control Regulation Bylaw No. 7932 or the Dog Licencing Bylaw No. 7138.

- Brighthouse Park
- Garden City Park
- Garry Point
- Hugh Boyd Secondary
- McDonald Beach
- Odlin Neighbourhood Park
- South Arm Park
- Steveston-London Secondary
- Talmey Neighbourhood Park
- West Dyke Trail
- William Cook Elementary
- Woodward's Slough
- Garden City Elementary
- Cambie Secondary
- King George Park
- Miller Neighbourhood Park
- Richmond Nature Park
- Spul'u'kwuks Elementary
- Steveston Village
- Thomas Kidd Elementary
- Walter Lee Elementary
- William Bridge Elementary

Parking

For the month of December, Parking Officers proactively patrolled for stopping and parking infractions while continuing to monitor assigned files. Parking Officers received 216 Calls for Service for parking related offences, bringing the year-to-date total to 3,193. In comparison, 2018's year-to-date figure lists 2,696; Parking Officer attendance through Calls for Service since 2018, has risen by 497 calls. Management of files by Parking Officers is priority-based, with all safety and obstruction requests receiving top priority.

Figure 3 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 3: Parking Violations Issuance Comparison

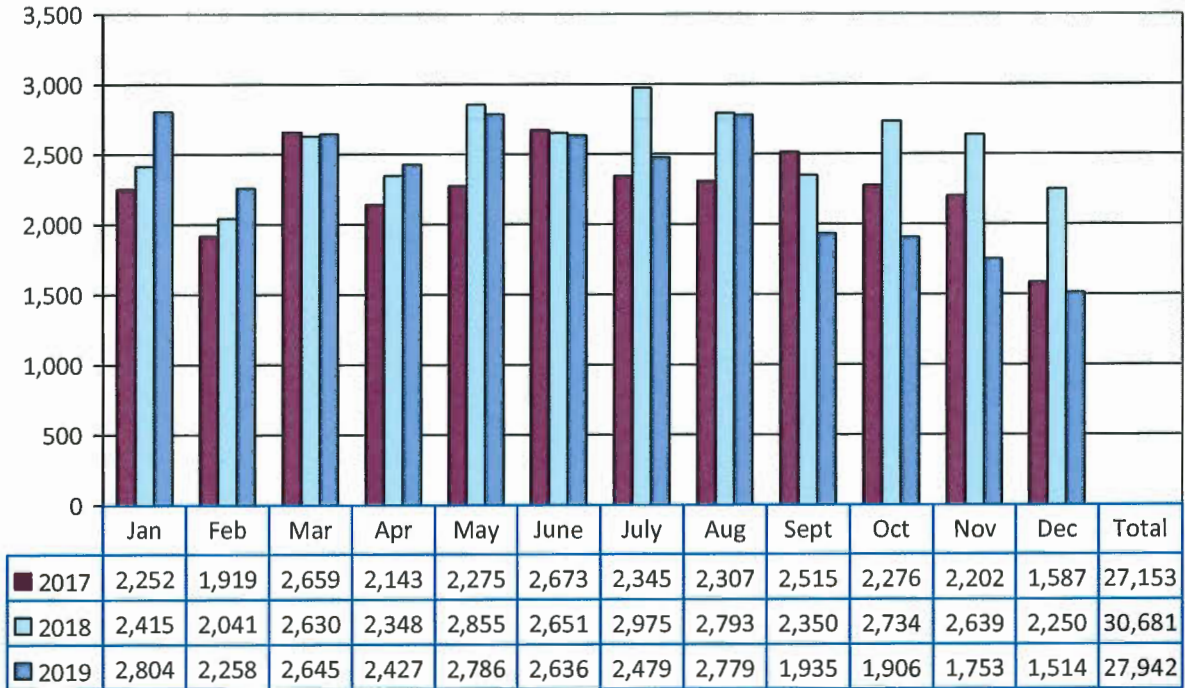


Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by Bylaw Enforcement Officers, there are a number of other categories which are of interest to the public. Table 1 exhibits the number of parking violations issued, including those additional categories. The Bylaw Enforcement Officers' daily objective is to obtain compliance through enforcement and education; this is occasionally better served as a warning notice in place of a violation notice.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	December	YTD
Short-Term Rental Offences	1	50
Soil Removal & Fill Deposit Offences	2	35
Grease Trap Offences	0	11
Parking & Stopping Offences	1,514	27,942 ¹
Animal Control Offences	17	474
Totals	1,534	28,512

Bylaw Adjudication

The Adjudication session held on December 10, 2019, consisted of a total of 19 contraventions; 17 contraventions of the Traffic Bylaw No. 5870 and two contraventions for Animal Control Bylaw No. 7932; the adjudicator ruled in favour of the City on all accounts. The next Adjudication is scheduled for February 20, 2020.

Revenue and Expenses

The Community Bylaws Department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue generated is from dog licences, false alarm disturbances, tow permits and other permits and bylaw fines. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the three main programs within Community Bylaws.

While revenue in some areas was lower than expected for December, annual revenue across all categories exceeded budget expectations in 2019. Moreover, expenses were similarly lower than budgeted, resulting in an overall surplus for Community Bylaws.

¹ 20 tickets received after reporting cut-off from RCMP

Table 2: Department Revenue by Source

Program Revenue	Budget Dec 2019	Actual Dec 2019	YTD Budget Dec 2019	YTD Actual Dec 2019
Contract Revenue ²	0	5,000	0	60,000
Filming Revenue	0	478	0	29,865
False Alarm	4,442	244	53,300	20,695
Dog Licences	38,297	57,616	238,800	261,365
Towing Permits	638	1,777	15,700	26,690
Other Permits ³	1,517	600	37,300	43,607
Other Bylaw Fines ⁴	3,120	4,900	46,700	158,485
Parking Revenue ⁵	226,431	146,305	2,042,800	2,057,636
Receivable Income ⁶	11,084	0	100,000	38,634
Total Revenue	285,529	216,920	2,534,600	2,696,977

Table 3: Revenue and Expenses by Program in Community Bylaws

Community Bylaws by Program		YTD Budget Dec 2019	YTD Actual Dec 2019
Parking	Revenue	2,142,800	2,186,136
	Expenses	1,533,700	1,346,575
	Net Revenue (Expense)	609,100	839,561
Animal Control	Revenue	249,000	301,445
	Expenses	274,300	225,048
	Net Revenue (Expense)	(25,300)	76,397
Property Use	Revenue	142,800	209,396
	Expenses	1,131,800	872,314
	Net Revenue (Expense)	(989,000)	(662,918)
Total Net Revenue (Expense)		(405,200)	253,040

² City Towing Contract with Rusty's Towing

³ Newspaper box and soil permit applications

⁴ Property Use and Animal control violations

⁵ Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

⁶ Receivable Income consists of Night Market Recoveries

Financial Impact

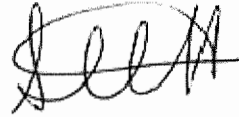
None.

Conclusion

Community Bylaws administers a wide range of bylaws related to property use, parking, animal control, soil and grease. This current report presents monthly statistics for December, including annual totals. Of note, this year there has been a higher demand for parking enforcement with the number of calls for service calls up by almost 20 percent. This has contributed to an overall increase in bylaw revenue leading to a surplus across all areas in Community Bylaws.



Carli Williams
Manager, Business Licencing and Bylaws
(604-276-4136)



Susan Lloyd
Program Manager, Administration, Parking
Enforcement and Animal Control
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: January 8, 2020

From: Tim Wilkinson
Fire Chief

File: 09-5140-01/2020-Vol
01

Re: Richmond Fire-Rescue Monthly Activity Report – December 2019

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – December 2019”, dated January 8, 2020, from the General Manager, Community Safety, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Community Involvement

Richmond Fire-Rescue advances public safety awareness, education and community connections by providing valuable training activities, participation in community events and social media updates.

During December 2019 RFR staff engaged with approximately 500 children and adults, while continuing to develop effective interagency relationships and partnerships within the community.

December 2019 events included:

- RFR hosted the Richmond Care Richmond Gives (RCRG) toy drive event in the bay area of Fire Hall No. 1. This was RFR's first year hosting the event. RCRG commented it was their most successful toy drive to date.
- The annual lighting of the Hamilton Fire Hall No. 5, in partnership with the Hamilton Community Centre. This year's attendance was the highest recorded for this event.
- RFR were presented with an award for Outstanding Contribution to Public Safety from the Canadian Alliance of Chinese Associations and North America Artist Association.

Emergency Response

Richmond Fire-Rescue's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In December 2019 there were a total of 787 incidents, representing a nine per cent increase in calls from December 2018 (Attachment 1).

The average time on scene for RFR crews was 33 minutes. This is an increase over the 31 minutes in 2018, which is due to the nature and severity of each call.

In December 2019 there were 18 reportable fires to the Office of the Fire Commissioner, representing a 53 per cent decrease from December 2018. This could be due to a wetter than average December in comparison to previous years. The average figure for fires reported in December over the last five years is 28. RFR continues to monitor fire activities to identify and create programs to respond to emerging trends.

Richmond Fire-Rescue's emergency fire response goal is to maintain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases some ten-fold once the fire leaves the room of origin. Fire damage and property losses during December 2019 are estimated at \$60,822. This total includes \$25,647 for building/asset loss and \$35,175 for content loss. The total building/asset and content value at risk was estimated to be \$12,873,022 and the total value preserved from damage was \$12,812,200. These numbers translate to 99 per cent of value protected (Table 1); this is the same as the 99 per cent protected value observed in 2018.

Incident Type Breakdown	Call Volume	Estimated Building/Asset Value (\$)	Estimated Building/Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	4	1,475,040	20,000	360,000	11,500	1,803,540
Multi family	4	4,477,500	620	96,305	15,025	4,558,160
Commercial/Industrial	3	6,249,000	-	210,000	8,500	6,450,500
Outdoor	4	-	-	150	150	-
Vehicle/Vessel	3	5,027	5,027	-	-	-
Totals*	18	12,206,567	25,647	666,455	35,175	12,812,200

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable December 2019 incidents:

- December 2 – Hazardous Materials at Bayview Street.** Crews responded to reports of three patients who had lost consciousness due to the presence of Carbon Monoxide (CO) on a boat. First arriving RFR crews entered the boat in self-contained breathing apparatus (SCBA). Crews removed the patients and assisted BC Emergency Health Services with medical treatment. RFR crews then assessed the environmental quality inside the docked boat to determine the exact levels of CO and other potential health impacts. Once cleared RFR crews ventilated and taped off the area for safety. The Coast Guard, Steveston Harbour Authority and Richmond Public Works were all notified and the vessel was left in the care of the RCMP. The three patients were taken to hospital by BC Ambulance Services for hyperbaric chamber treatment. There were no other injuries reported.
- December 2 – Residential Fire at Robson Place.** Crews responded to a structure fire, which was located in a single family house. On arrival, crews discovered that the residents had extinguished the fire, which was located in the kitchen. Two of the occupants had suffered surface oil burns while trying to extinguish the fire and were provided with medical care. Crews remained on scene to check for fire extension and provide ventilation to the property. Both injured occupants were transported to hospital by BC Ambulance Services. A Fire Investigator attended the scene.

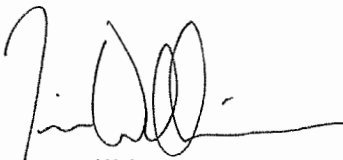
- **December 24 – Residential Fire at Sidaway Road.** RFR crews were initially dispatched for a report of smoke coming from a large home. On arrival RFR crews saw heavy smoke coming from the rear of the house. Crews used a long hydrant line to reach the back of the house to extinguish the fire. Positive Pressure Ventilation (PPV) was set up at the entry point of the home to remove the smoke. Crews quickly extinguished the fire before it could spread into the attic or crawl space. Searches were conducted for occupants but the home was found to be empty. Once extinguished, crews checked for hotspots. The scene was turned over to the RCMP and a property representative. A Fire Investigator attended the scene. There were no reports of injuries.
- **December 31 – Multiple Alarm calls at Bayview Street.** Crews responded to an alarm call reportedly caused by a group of youths smoking in a parkade area. RFR crews checked the parkade for fire and found none. Once the fire alarm was reset the residents were allowed back into their homes. RFR crews provided ventilation to the parkade due to a strong smell of marijuana. There were no reports of injuries and Richmond RCMP attended for further investigation.

Financial Impact

None.

Conclusion

Richmond Fire-Rescue crews attended a lower than average amount of Fire events during December 2019. This could be due to a wetter than average December in comparison to previous years. RFR continues to monitor activities to identify and create programs to respond to emerging trends.



Tim Wilkinson
Fire Chief
(604-303-2701)

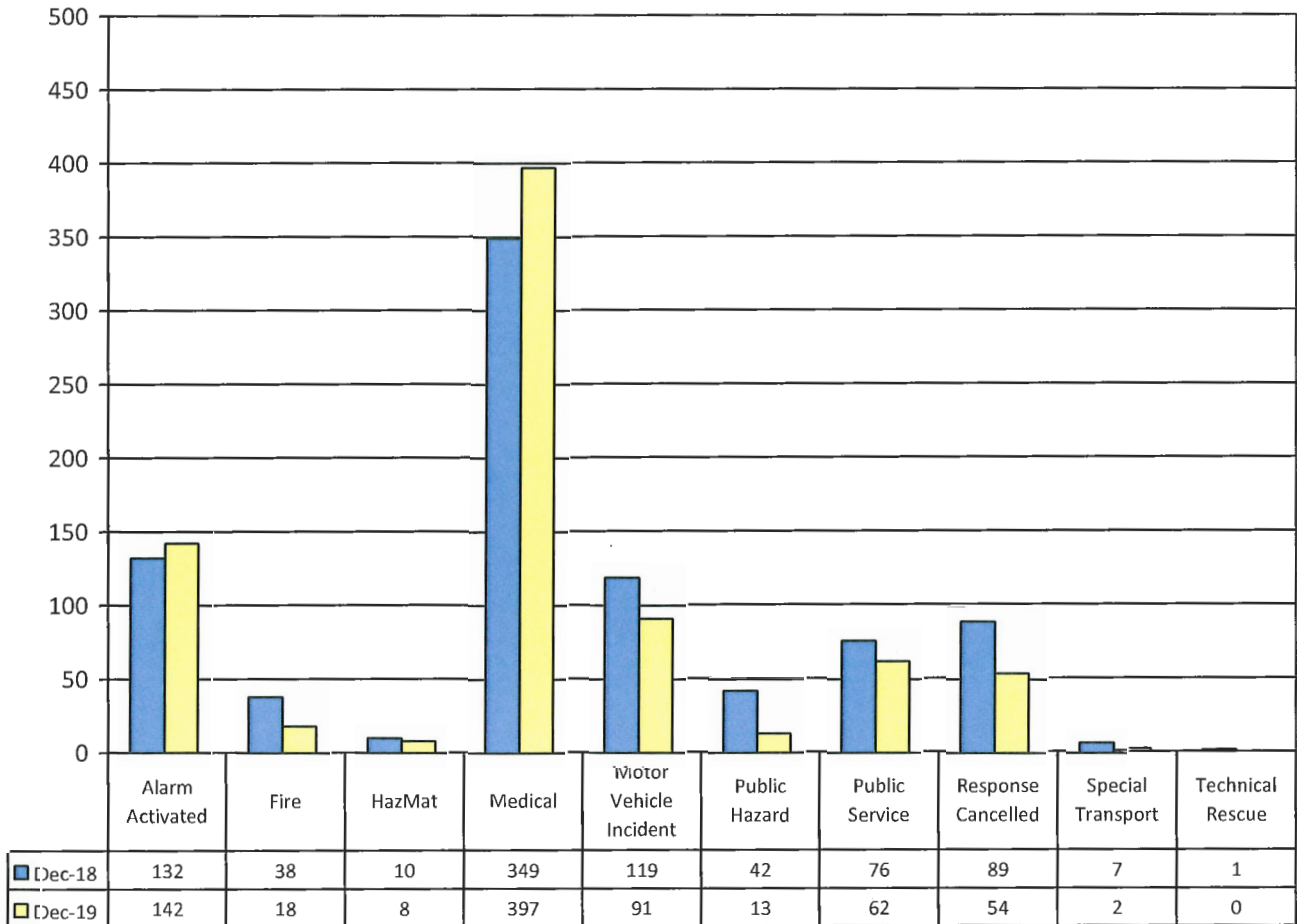
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Att. 1: Suppression Activity, including location of December's Fire, Medical and MVI's

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in December 2018 and 2019. In December 2019, there were a total of 787 incidents, compared to 863 in December 2018. This represents a decrease of 9 per cent.

Table 2: December 2018 & 2019 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 50 per cent of the total emergency responses for RFR during the month of December 2019. A detailed breakdown of the medical incidents for December 2018 and 2019 is set out in the following table by sub-type. There were a total of 397 medical incidents in December 2019 compared to 349 in December 2018, an increase of 14 per cent.

Table 3a: December 2018 & 2019 Medical Calls by Type

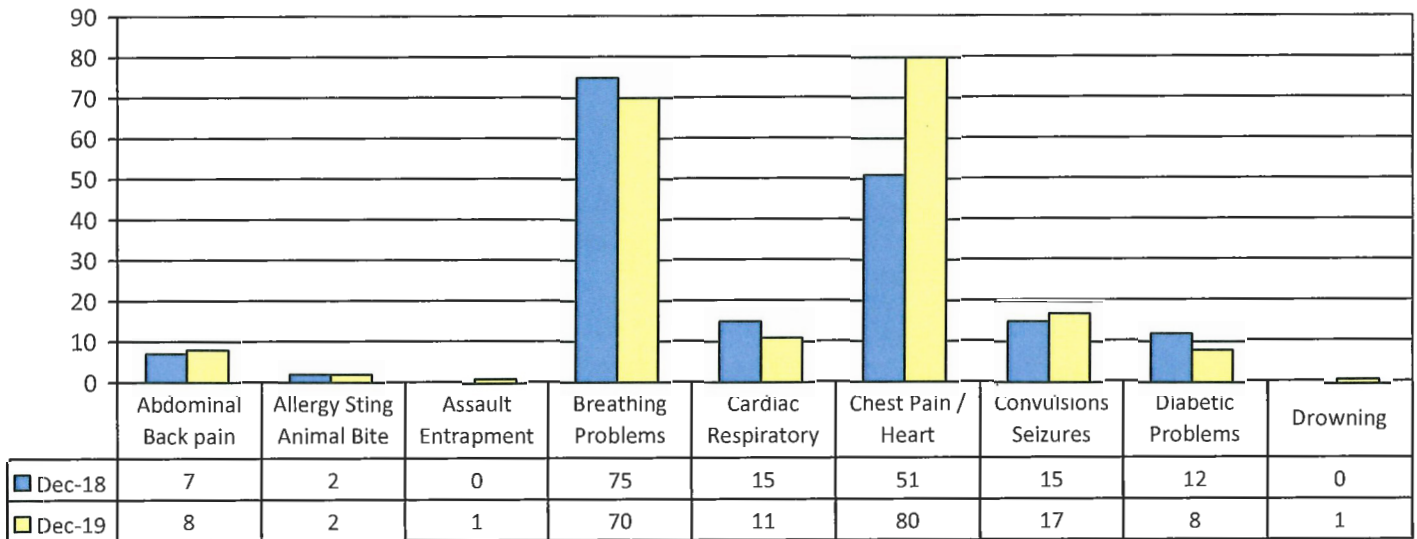
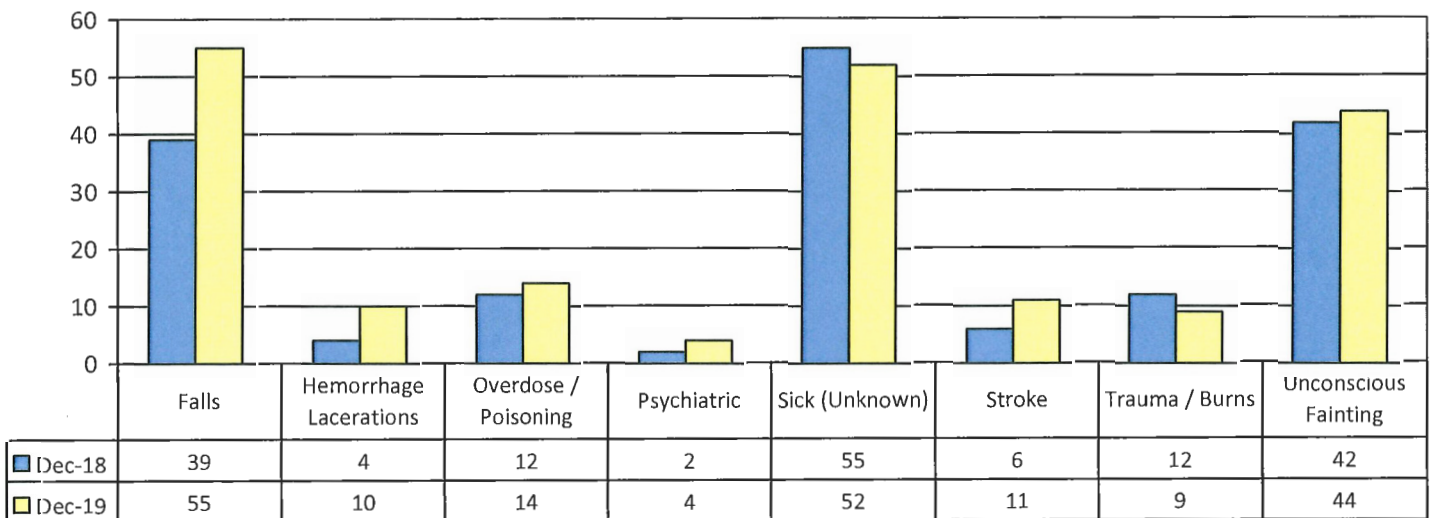


Table 3b: December 2018 & 2019 Medical Calls by Type



Fire Investigations

The fire investigation statistics for December 2019 are listed below:

Table 4: Total Fire Investigation Statistics – December 2019			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	3	1
Residential - Multi-family	-	4	-
Commercial/Industrial	-	3	-
Outdoor	-	3	1
Vehicle	-	1	2
Totals	-	14	4

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 5: HazMat Calls By Type – December 2019	
	Details
Flammable / Combustible Liquids	1
Natural Gas / Propane Leaks (small)	6
Unclassified	1
Totals	8

Figure 1: Location of reportable fires attended in December 2019 (total 18)

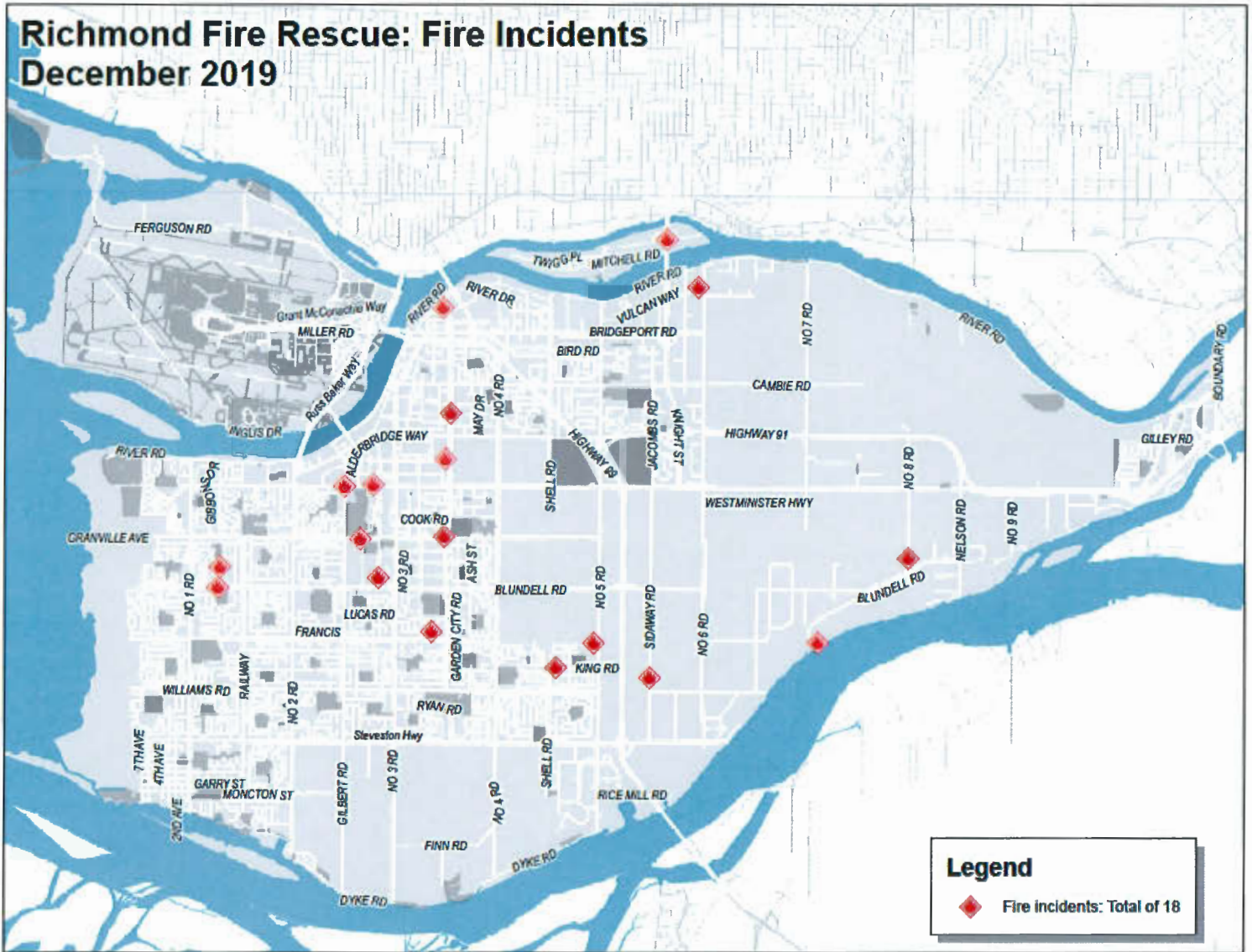


Figure 2: Location of medical calls in December 2019 (total 397)

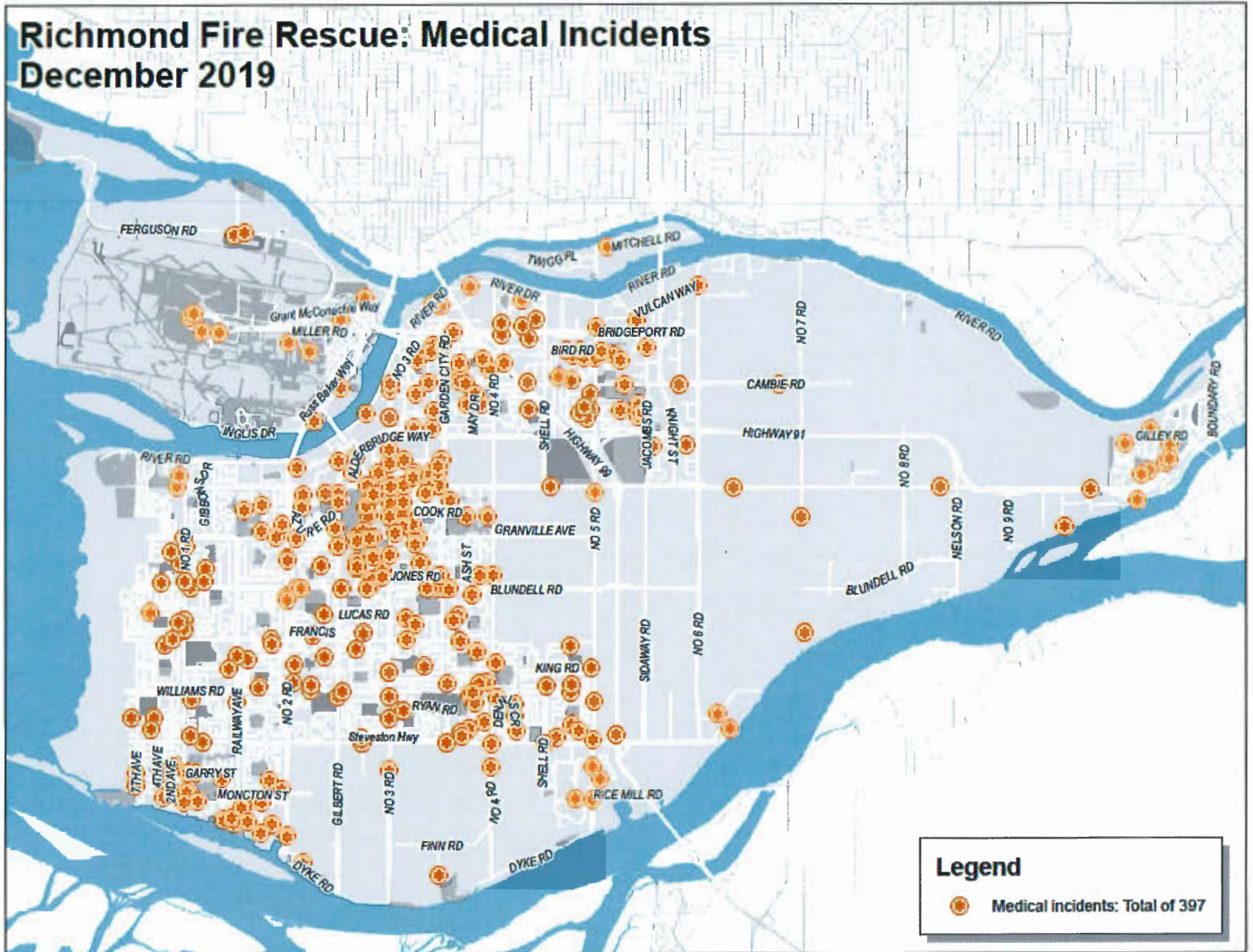
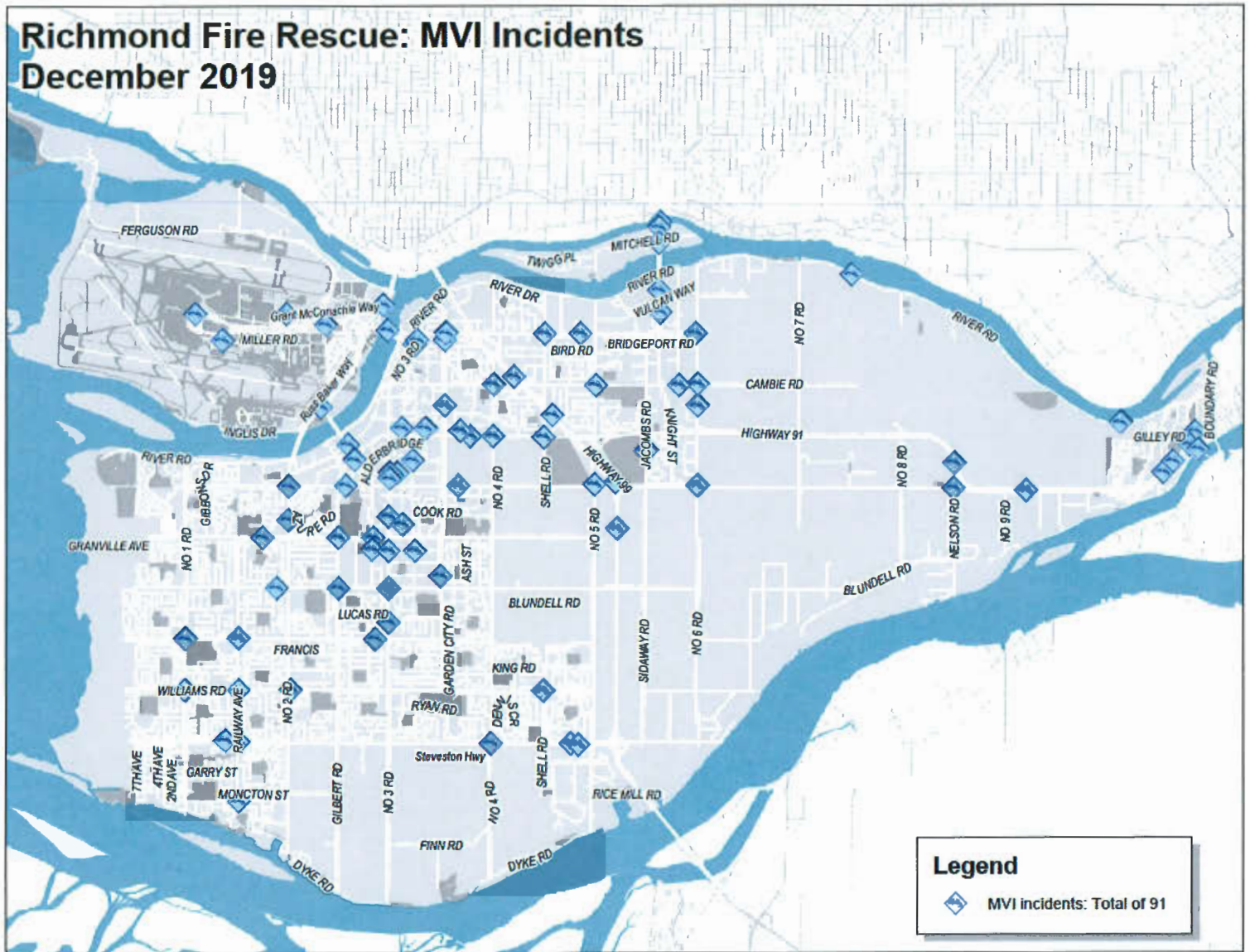


Figure 3: Location of MVI calls in December 2019 (total 91)





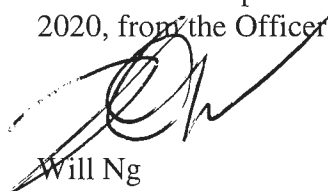
City of Richmond

Report to Committee

To: Community Safety Committee **Date:** January 9, 2020
From: Will Ng, Superintendent **File:** 09-5000-01/2020-Vol
Officer in Charge, Richmond RCMP Detachment 01
Re: RCMP Monthly Activity Report – December 2019

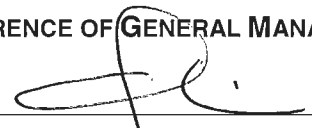


Staff Recommendation

That the staff report titled “RCMP Monthly Activity Report – December 2019”, dated January 9, 2020, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Program
5. Block Watch
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

In January 2019, important changes were implemented regarding the collection of Uniform Crime Reporting Survey data.¹ As a result of significant media attention in February 2017 regarding sexual assault reporting, the Canadian Centre for Justice Statistics (CCJS) and the Police Information and Statistics Committee of the Canadian Association of Chiefs of Police worked to develop recommendations for changes to police records methodology, with particular attention on classifying founded and unfounded cases. These changes have impacted police statistics across Canada with effects on various crime types, not only sexual offences. The new standards classify a case as founded unless there is evidence that the offence did not occur. As a result, there was an increase in many police/crime statistics in 2019. These changes have created notable challenges when conducting comparisons with previous years' data. The information presented in this section must be evaluated within the context of this limitation. It is anticipated that the CCJS scoring changes will have a minimal impact in 2020 for year over year comparisons; however, comparisons using the five-year average will continue to be affected.

Activities and Noteworthy Files

Arrests

On December 2, 2019, Richmond RCMP officers responded to the 11000 block of Seaton Road for reports of a break and enter in progress. Two suspects rang the doorbell and when there was no answer, they broke into the home via a locked rear door. The homeowner was inside and

¹ Statistics Canada, <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>

contacted police, who set up a security perimeter and were able to arrest the suspects quickly. Charges have been laid against two Richmond residents.

Suspicious Fire

On December 6, 2019, the Richmond RCMP released a video of suspects associated with a suspicious fire in a large business complex located in the 8100 block of Capstan Way, which occurred on March 30, 2019. Through a collaborative investigation between partner agencies, investigators located evidence which suggested the fire was deliberately set. Police have asked the public to report any information related to this incident.

Holiday Safety

On December 6, 2019, the Richmond RCMP issued a media release outlining helpful safety tips relating to home, vehicle and personal safety. These tips included:

- Make your home appear lived in all year long;
- Secure all windows and doors;
- Do not leave valuables in plain sight;
- Remove or keep garage door openers hidden;
- Make eye contact with drivers when you are crossing the road; and
- Only cross roadways in designated areas.

Pedestrian Fatality

On December 7, 2019, Richmond RCMP officers responded to a pedestrian fatality on Highway 99 near Steveston Highway. The deceased male sustained injuries consistent with being struck by a vehicle. The driver did not remain at the scene. The Richmond RCMP is assisting RCMP Deas Island Freeway Patrol with the investigation.

Sexual Offences

On December 21, 2019, the Richmond RCMP issued a media release advising that charges had been laid against a 49-year old Richmond man. In August 2018, the Richmond RCMP initiated an investigation into the accused, who was suspected of committing crimes against vulnerable women. On December 17, 2019, the BC Prosecution Service approved 14 charges against the accused, which included sexual assault, administering a noxious substance, transmitting intimate images without consent and possession of child pornography.

Analysis of Police Statistics

Arson

In December 2019, there was one reported incident of arson, which is down two incidents from the previous month and down three incidents from December 2018. No patterns or trends have been identified. The number of arsons this month is within the five-year average range. There was an increase of one incident in the number of arsons in 2019 compared to the previous year.

Assault Serious (Assault with a Weapon)

There were seven assault serious events in December 2019, which represents a 50 per cent decrease from November 2019 and no change from December 2018. No patterns or trends have been identified. The number of serious assaults this month is within the five-year average range. The number of serious assaults in 2019 increased by one incident over the previous year's total.

Auto Theft

There were 28 auto theft incidents this month, which represents a 27 per cent increase from the previous month and a 24 per cent decrease from December 2018. No patterns or trends have been identified. The number of auto thefts this month is within the five-year average range. In 2019 the number of auto thefts decreased six per cent compared to 2018.

Drugs

In December 2019, there were 119 drug incidents, which represents an 18 per cent increase from the previous month. The number of drug incidents this month is approximately four times the number recorded in December 2018 and is significantly above the five-year average range. No patterns or trends have been identified. The number of drug offences in 2019 increased 31 per cent from 2018.

In the last three months, the number of drug offences has been significantly above the average range. The majority of these offences have originated as Canada Customs seizures at YVR and the increase in drug offences is largely attributed to the processing of a backlog of drug exhibits.

Mental Health

There were 192 mental health incidents in December 2019, which is up 14 per cent from November 2019 and up 32 per cent from December 2018. No patterns or trends have been identified. Mental health-related incidents increased by 49 per cent compared to 2018.

There were 76 police apprehensions this month and hospital wait times averaged 86 minutes, indicating that both numbers have remained steady in recent months. A large number of the mental health-related files in 2019 were created by the Richmond RCMP Vulnerable Persons Unit, which have been forwarded to the Richmond RCMP Mental Health Car team for follow-up action.

Residential Break and Enter

There were 44 break and enters to residences in December 2019, which represents a 23 per cent decrease from the previous month and a 56 per cent decrease from December 2018. No patterns or trends have been identified. The number of residential break and enters this month is below the five-year average range. In 2019 there was a significant 28 per cent reduction in residential break and enters compared to 2018.

The Richmond RCMP Property Crime Unit (PCU) conducted a number of successful investigations which helped contribute to this notable reduction in residential break and enters.

PCU collaborated with outside police agencies to target multi-jurisdictional crime groups and successfully arrested priority property crime offenders.

Commercial Break and Enter

In December 2019, there were 34 break and enters to businesses, which represents a 17 per cent decrease from November 2019 and a 26 per cent decrease from December 2018. No patterns or trends have been identified. The number of commercial break and enters this month is below the five-year average range. In 2019, commercial break and enters increased four per cent over 2018.

Robbery

There were six robbery incidents in December 2019, which is down three incidents from the previous month and down one incident from December 2018. No patterns or trends have been identified. The number of robberies this month is within the five-year average range. There was a 38 per cent increase in robberies in 2019 compared to 2018.

The number of reported robberies was elevated in June and July this year but significant arrests were made in August 2019 which helped contribute to the reduction observed in subsequent months. CCJS scoring changes also contributed to this increase.

Sexual Offences

There were 12 sexual offence files in December 2019, which represents a 29 per cent reduction from the previous month and no change from December 2018. No patterns or trends have been identified. The number of sex offences this month is within the five-year average range. Sexual offences in 2019 increased 56 per cent compared to 2018.

Crime analysts have identified that this increase is likely due to CCJS scoring changes.

Shoplifting

There were 93 shoplifting thefts in December 2019, which represents a 45 per cent increase from the previous month and is approximately double the number reported in December 2018. No patterns or trends have been identified. Reported shoplifting thefts in December 2019 were above the five-year average range. Overall, incidents of reported shoplifting increased 46 per cent in 2019 compared to 2018.

The high number of shoplifting incidents in 2019 can be attributed to the targeted enforcement efforts of the Richmond RCMP Strike Force. The Strike Force is an enforcement and investigative team which targets property crime and prolific offenders.

Theft from Automobile

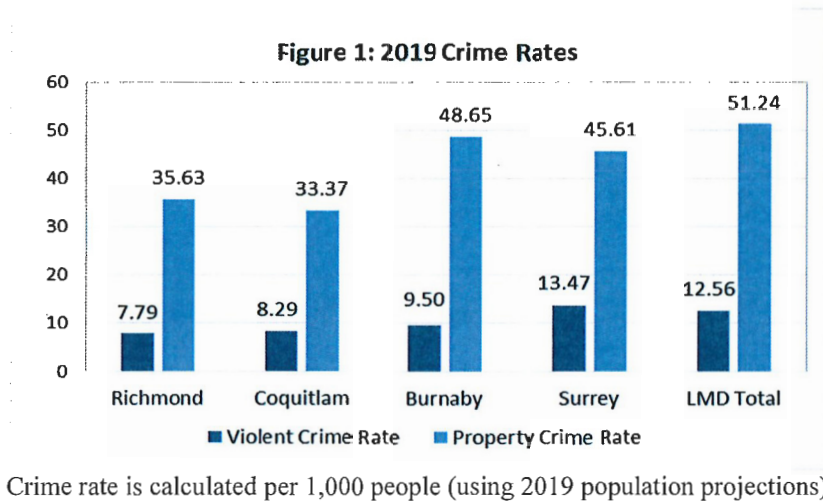
There were 200 thefts from automobile incidents in December 2019, which represents a seven per cent increase from the previous month and a four per cent increase from December 2018. No patterns or trends have been identified. The number of thefts from automobiles this month is

within the five-year average range. In 2019 there was an eight per cent decrease in thefts from automobiles compared to 2018.

Crime Trends Across Jurisdictions

Data on crime rates is presented below (Figure 1). Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate as well as the second lowest property crime rate in 2019. These rankings remained steady throughout the year.

In these jurisdictions, violent crime rates in 2019 increased between 22 and 51 per cent, with the LMD violent crime rate increasing 39 per cent compared to 2018. Richmond recorded a 35 per cent increase. These increases are largely attributed to CCJS scoring changes. Property crime rates also increased between three and 23 per cent in these jurisdictions, with an overall increase of 13 per cent in the LMD. Richmond recorded a nine per cent increase in the property crime rate in 2019 compared to 2018.

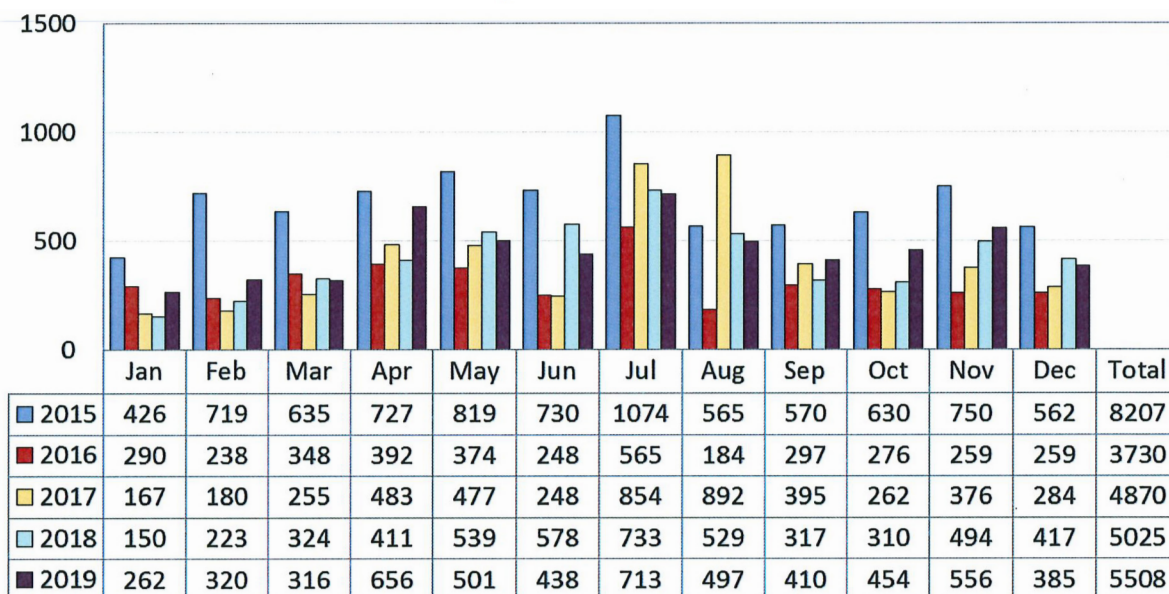


Auxiliary Program

In December 2019, Richmond Detachment had a complement of 31 Auxiliaries.² Auxiliaries provided a total of 385 volunteer hours during the month of December.

Figure 2 compares the monthly hours of service provided from 2015 to 2019.

Figure 2: Auxiliary Volunteer Hours



Auxiliary Program Activities

Auxiliaries attend events in the community to promote a positive police presence, support RCMP members and assist with community policing and crime prevention initiatives, as well as traffic and crowd control. During the month of December, Auxiliaries participated in:

- Crime Watch
- Home Security Checks
- Steveston Santa Parade
- Sunshine Foundation DreamLift
- Traffic Road Blocks
- Youth Squad

Block Watch

At the end of December 2019, the Block Watch program had 341 groups totaling 7,319 participants. Currently, the program includes 463 captains and co-captains.³

² Previously referred to as Auxiliary Constables.

³ The variance from previous months' data is due to an ongoing database upgrade. Revised numbers will continue to reflect more accurate participation data.

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

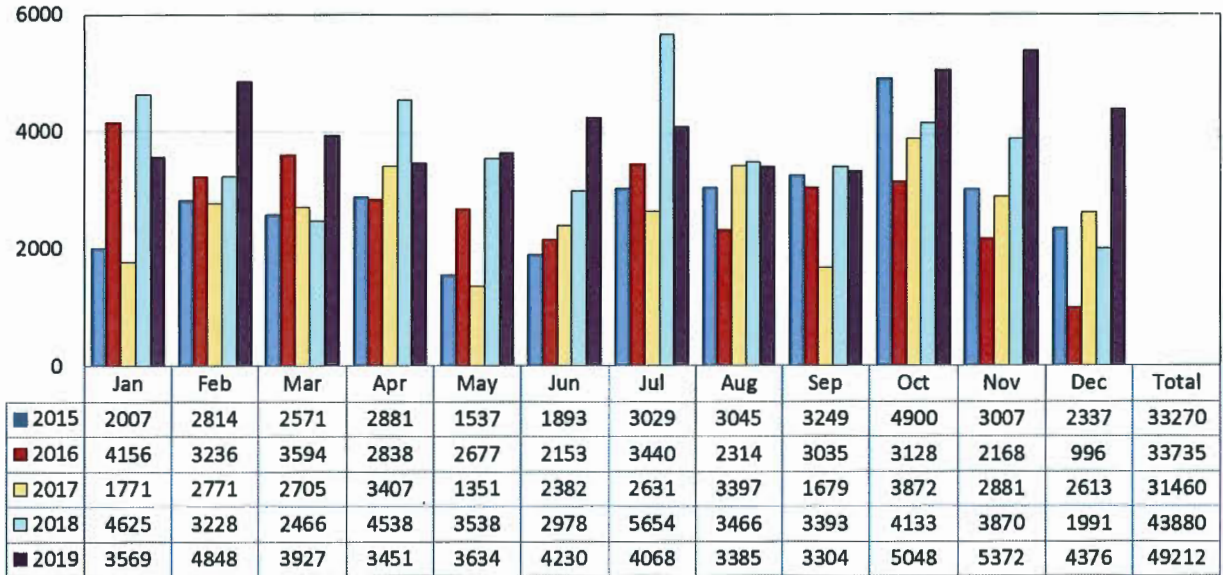
During the month of December volunteer highlights included:

- The deployment of 22 volunteer foot/van patrols totalling 172 hours and one bike patrol, totalling 14 hours.
- 27 Fail to Stop deployments took place, which resulted in 541 warning letters.
- Speed Watch was conducted on 1,156 vehicles at various locations.
- Five different Residential Break and Enter Outreach deployments were made in hot spot areas, including City Centre, Terra Nova and Broadmoor neighbourhoods. A total of 227 Block Watch brochures were distributed.
- December 5 – Volunteers and RCMP members participated in a volleyball sports event involving students at Mitchell Elementary School.
- December 10 – Eight volunteers received training related to Crime Watch.
- December 10 – Volunteers and an RCMP member conducted Commercial Break and Enter Outreach at the Blundell Centre in the 8100 block of No. 2 Road.
- December 13 – Upon receiving a referral, volunteers conducted van patrols near Cambie Secondary School.
- December 16 – Five volunteers and RCMP members conducted Break and Enter Outreach in the 10,000 block of Fisher Drive. They spoke to 37 residents and distributed Block Watch information.

Lock Out Auto Crime

Figure 3 provides a comparison by year of the number of vehicle notices issued.

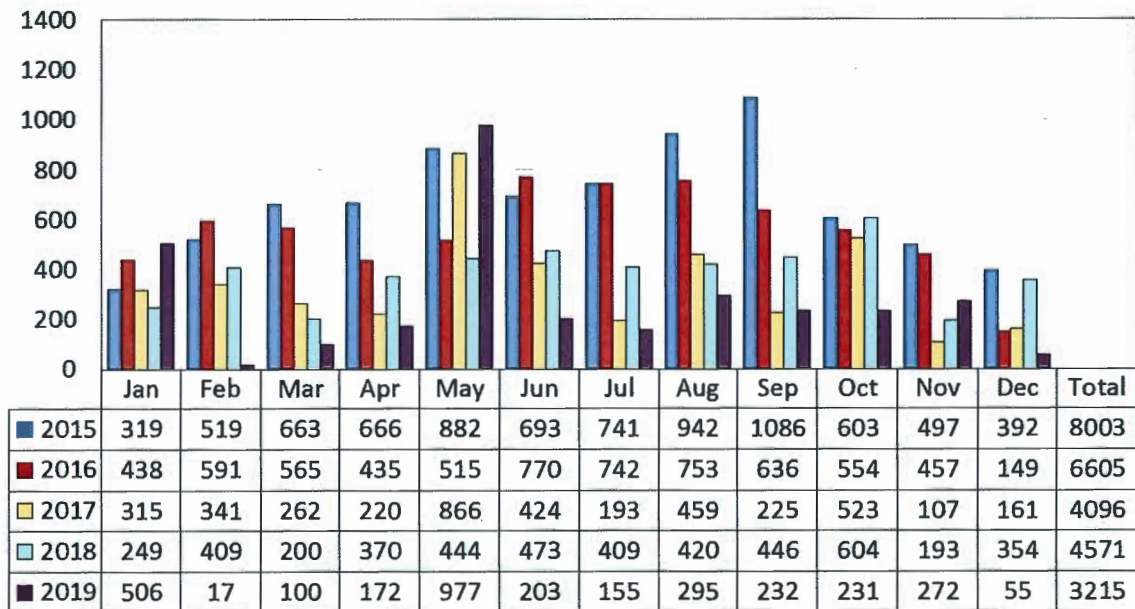
Figure 3: Lock Out Auto Crime Vehicles Issued a Notice



Speed Watch

Figure 4 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 4: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of December, the Crime Prevention Unit participated in the following events/activities:

- Break and Enter Outreach
- Broadmoor Patrols
- Hot Spot Deployments
- School Sports Events
- Toy Drive Delivery
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare December 2019 data to both October 2019 and November 2019.

Violation Tickets were issued for the following infractions:

Table 1: Violation Tickets Issued

Infraction	October 2019	November 2019	December 2019
Distracted Driving	155	104	41
Driver License	236	280	235
Impaired	30	45	43
Intersection Offences	57	88	109
Moving Violations ⁴	194	196	149
Speeding	332	387	357
Seatbelts	9	5	10
Vehicle Related ⁵	63	61	76
Other ⁶	5	4	13
Total	1,081	1,170	1,033

Victim Services

In December 2019, Richmond RCMP Victim Services attended to 63 new clients and 12 crime/trauma scenes. The unit currently maintains an active caseload of 190 ongoing files. Victim Services responded to a number of cases involving medical-related sudden deaths, family conflict, interpersonal violence and property crime.

⁴ Moving violations refers to unsafe lane change and unsafe passing.

⁵ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁶ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of December, Youth Section highlights include:

- RCMP Youth Section members concluded this year's Youth Squad. This eight-week long program consisted of weekly classes at the Richmond Detachment which gave youth a better understanding of careers in emergency services. A total of 34 high school students were selected for the program. Participating agencies included Richmond Fire-Rescue, BC Ambulance and a variety of RCMP units including the Police Dog Section and the Emergency Response Team.
- Members in Youth Section participated in 14 DARE graduations.

Financial Impact

None.

Conclusion

During the month of December, the Richmond RCMP issued media releases advising of notable arrests. One incident involved a break and enter in progress and another was the result of a lengthy investigation into multiple sexual offences against vulnerable women.

In December 2019, both residential and commercial break and enters were below the five-year average range, while statistics for 2019 indicate that a number of crime types experienced elevated numbers. These increases have been attributed to a number of factors including the Canadian Centre for Justice Statistics scoring changes, increased enforcement and other non-operational reasons. The Officer in Charge of the Richmond Detachment will continue to ensure that Richmond remains a safe and desirable community.



Ed Warzel
Manager, RCMP Administration
(604-207-4767)

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps
4: 1st Quarter 2020 Crime Prevention Newsletter

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

DECEMBER 2019 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>. For more information, contact Richmond Crime Analysts.

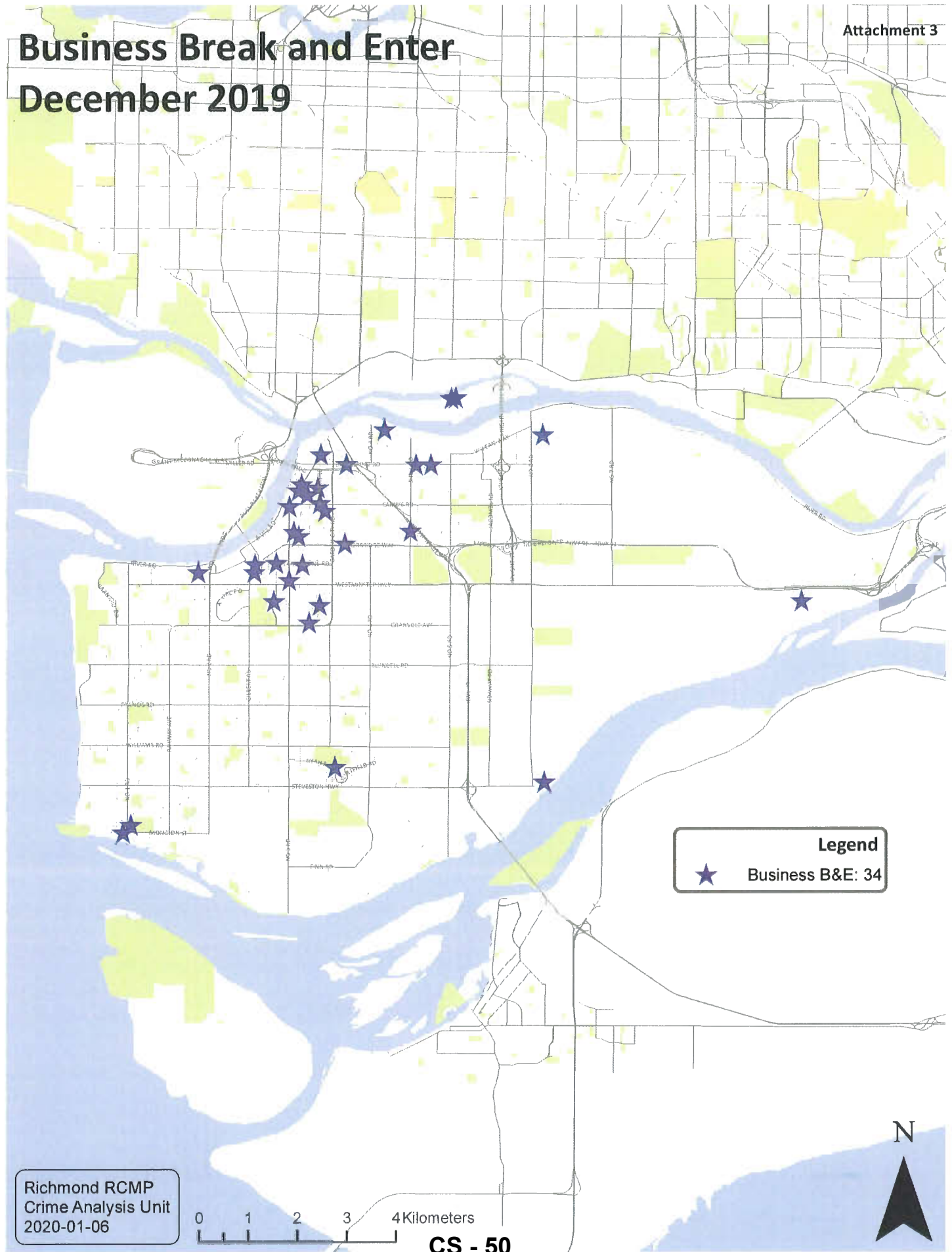
The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red**. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**. Below expected numbers will be noted in **blue**.

Year-to-Date percentage change is used to numbers from the prior year, but the new CCJS/UCR standards reduce the utility of this metric. 2019 YTD numbers will be biased to increase from the 2018 totals, despite any positive police action.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Dec-19	December		2018	2019	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	129	106.4	90-122	1369	1733	27%	364
Robbery <small>UCR 830-1, 31</small>	6	6.6	1-12	60	83	38%	23
Assault Common <small>UCR 1430</small>	59	40.6	33-48	506	631	25%	125
Assault Serious <small>UCR 1410, 1410</small>	7	10.0	7-13	126	127	1%	1
Sexual Offences <small>UCR 1245, 1220, 1256, 1210, 1150, 33, 56</small>	12	8.6	5-12	142	221	56%	79
PROPERTY CRIME (UCR 2000-Series Offences)	673	693.4	619-768	7728	7831	1%	103
Business B&E <small>UCR 2120-1</small>	34	43.4	42-45	379	395	4%	16
Residential B&E <small>UCR 2120-2</small>	44	86.4	46-127	814	583	-28%	-231
Auto Theft <small>UCR 2135 (1-10), 2172</small>	28	31.2	25-38	321	302	-6%	-19
Theft from Auto <small>UCR 2132, 2142</small>	200	200.4	172-228	2224	2041	-8%	-183
Theft <small>UCR 2130, 2140</small>	103	100.8	86-116	1045	1159	11%	114
Shoplifting <small>UCR 2122, 2143</small>	93	56.6	49-64	711	1037	46%	326
Fraud <small>UCR 2180, 2181, 2182, 2185</small>	70	61.8	50-74	876	894	2%	18
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	194	183.0	162-204	2151	2329	8%	178
Arson <small>UCR 1629, 2110</small>	1	3.4	2-5	34	35	3%	1
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	996	982.8	889-1076	11248	11873	6%	625
DRUGS (UCR 4000-Series Offences)	119	43.4	31-55	568	746	31%	178
MHA RELATED CALLS (MHA files or Mental Health flag)	192	126.6	112-141	1541	2291	49%	750

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2019-12-02. Published 2019-12-02. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Business Break and Enter December 2019

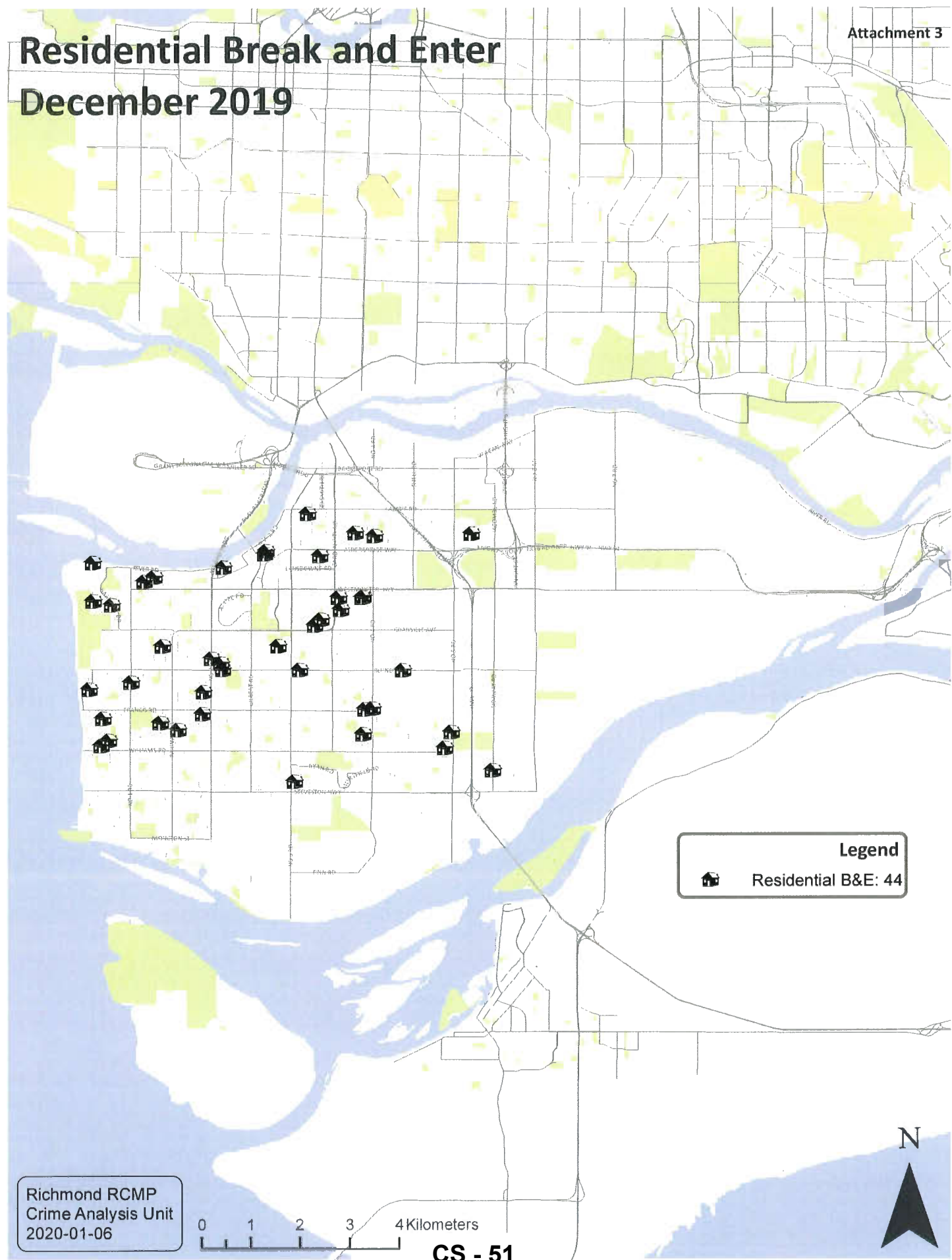


Richmond RCMP
Crime Analysis Unit
2020-01-06

0 1 2 3 4 Kilometers

CS - 50

Residential Break and Enter December 2019



Legend
🏠 Residential B&E: 44

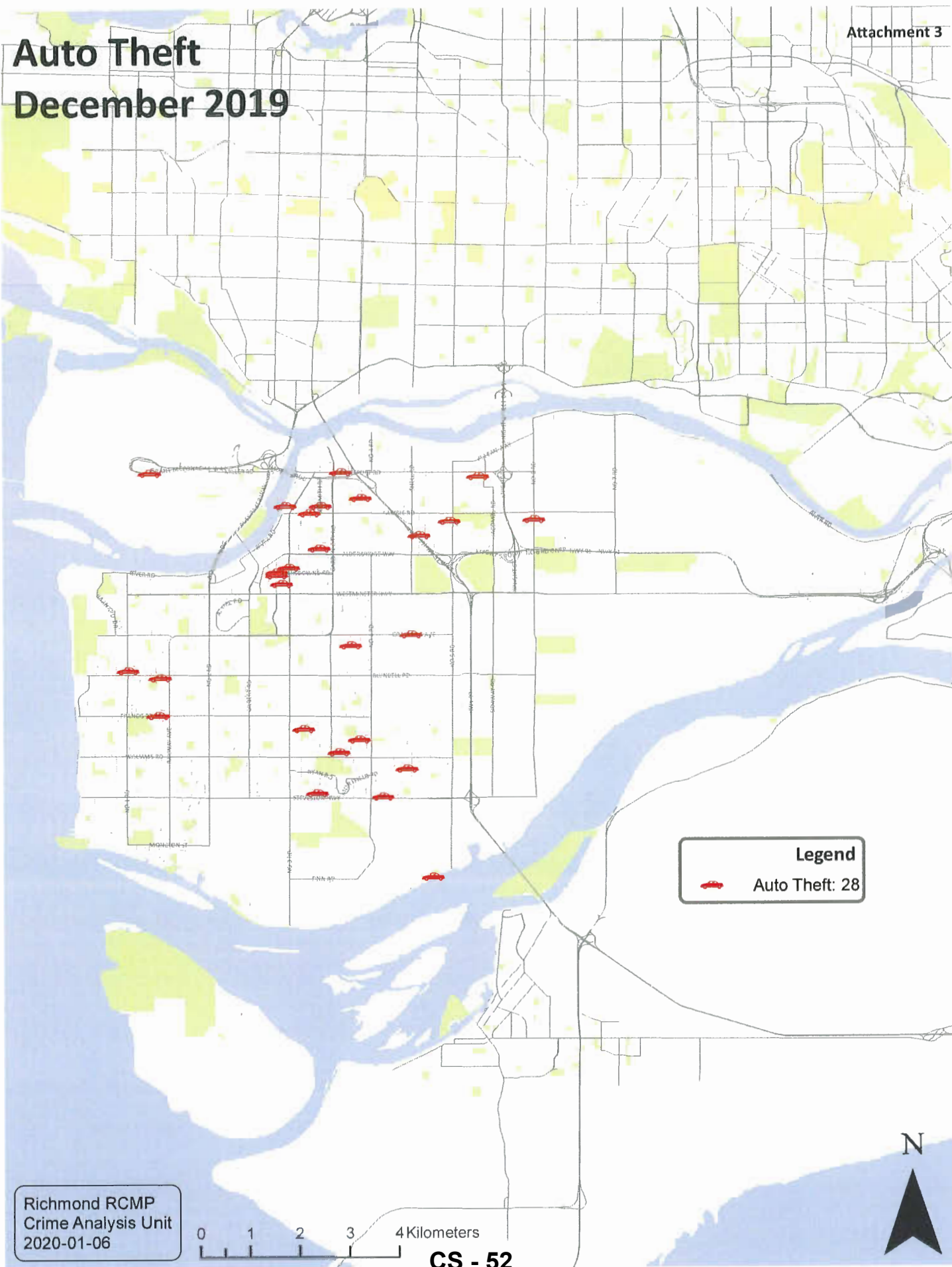
Richmond RCMP
Crime Analysis Unit
2020-01-06

0 1 2 3 4 Kilometers

CS - 51



Auto Theft December 2019



Legend
Auto Theft: 28

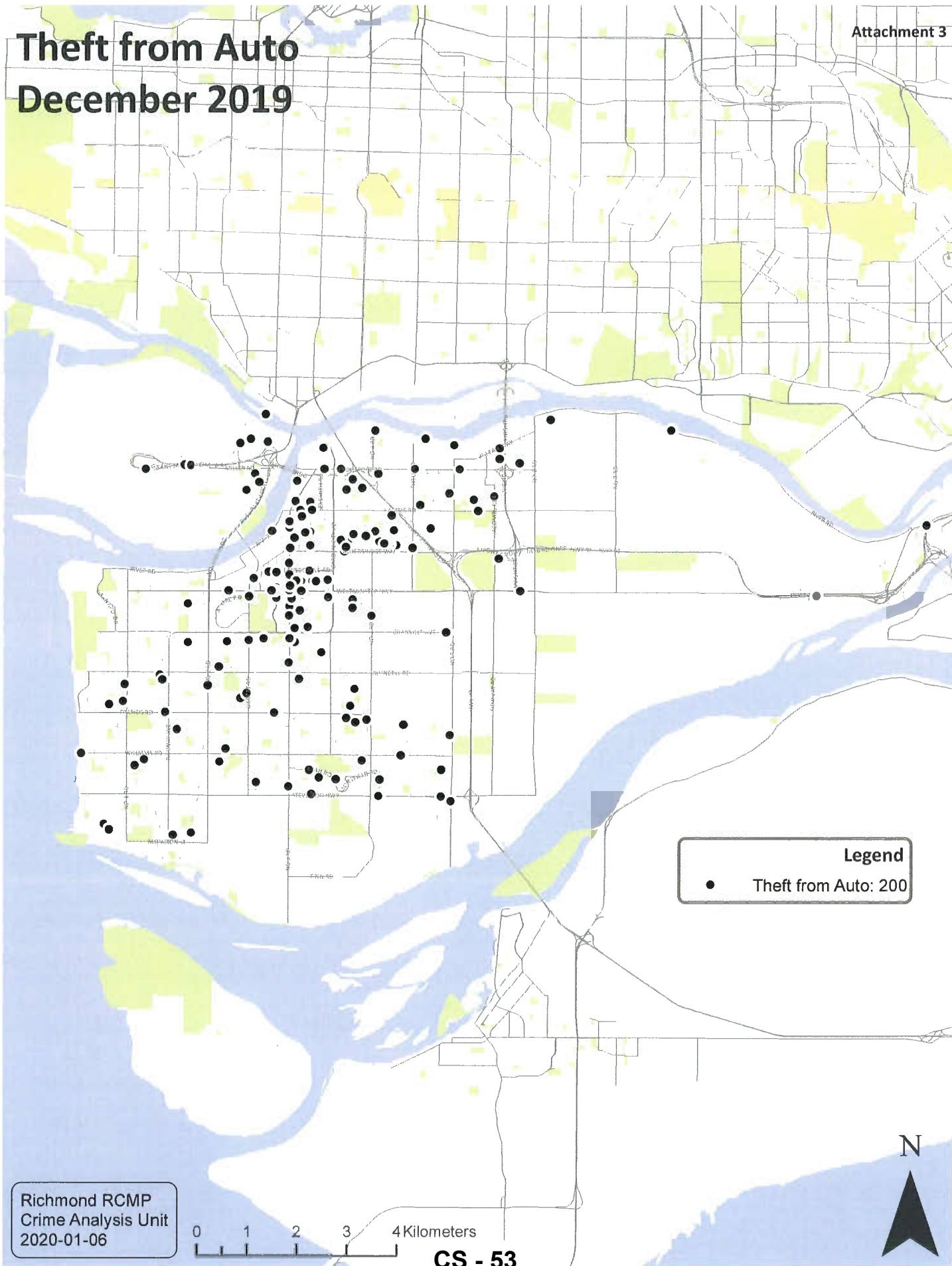
Richmond RCMP
Crime Analysis Unit
2020-01-06

0 1 2 3 4 Kilometers

CS - 52



Theft from Auto December 2019



Legend
● Theft from Auto: 200

Richmond RCMP
Crime Analysis Unit
2020-01-06

0 1 2 3 4 Kilometers

CS - 53

N



CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

What To Do When An Emergency Vehicle Approaches

Emergency Vehicle is Approaching

- Pull over to the nearest curb (ideally on the right hand side) and stop your vehicle
- Wait for emergency vehicle to pass
- Signal and safely return into flow of traffic
- Vehicles travelling in both directions are required to pull over for emergency vehicles
- FINE for **Failing to Yield for an Emergency Vehicle** –Section 177: \$109.00

Passing a Vehicle with Flashing Lights

- This includes emergency vehicles (Police, Ambulance, Fire) and maintenance vehicles (Tow Truck, Commercial Vehicle Safety Enforcement personnel, animal control workers, maintenance workers, etc.)
- Slow down
 - Speed of 70km/h when area has a posted speed limit of 80km/h or higher
 - Speed of 40km/h when area has a posted speed limit of under 80km/h
- When travelling on a multi-lane road, you must also move over to another lane when passing if safe to do so
- FINE for **Failing to Adjusting Speed or Failing to Move over**: \$173.00

Police behind you with lights and sirens on

- DO NOT continue driving to the nearest street or driveway
- Slow down, pull over, and stop
- Wait for police to come to your vehicle, do not get out unless requested by officer
- You may be asked to unroll your window and provide a valid driver's licence and registration
- FINE for **Failing to Stop for Police** –Section 73(1): \$138.00
- FINE for **Failing to Obey Police Direction** –Section 123: \$109.00

DO NOT:

- Stop in the middle of the road
- Continue driving
- Drive away when police are attempting to pull you over
- Step out of your vehicle unless directed to do so
- Block intersection



Condominium Safety

With more condos and high rise structures being built, it is important to consider the different steps you can take for keeping your home, self, and property safe. It is always strongly encouraged to know your neighbours and the regulars of the building such as cleaners, property managers, and concierges. This will make you more alert when someone you haven't seen before tries entering the building. Even though you require a key or fob to enter the building, always keep your front and patio doors along with all your windows locked. When you move into the building, be sure to change the locks as you do not know who still has a key for the old ones. Always inform the building concierge or strata if you lose the key or fob for the building. Do not hold the door for people that you don't know and always wait for the parking garage gate to close before driving away. When walking in the parkade, take into consideration your own personal safety. It is important be aware of your surroundings and always know where the closest exits are. Always keep your vehicle locked and never leave valuables in sight. Be confident in your actions and trust your instinct. Look before entering the elevator and do not enter if you feel uncomfortable. If something feels wrong, remove yourself from the situation. Storage lockers are targets of theft due to being in isolated areas of the building. Do not leave valuables in your storage unit and always keep the door closed and locked.



Keeping Thieves off your Property

- Install a fence with a gate to clearly divide the public space from your private residence
- Have security cameras installed that cover entrances to your home and can be seen by potential thieves
- Install motion sensor lights around your home to remove the cover of darkness for criminals



- Keep your lawn clear of valuables as this can attract thieves to your property
- Make sure your shed/ storage around your home is secured
- Maintain low shrubs and cut low tree limbs around windows and doors to reduce places for hiding
- Place caging around lights and cameras so they cannot be tampered with
- Make sure there are unobstructed views of your home from the street to increase natural surveillance

Preparing our Captains for an Emergency

In late November, Block Watch hosted an event for Captains and Co-Captains to prepare themselves for a potential large-scale emergency. The emergency Preparedness Team came out to help educate everyone about the importance of having a plan in place and what are the steps that can be taken to prepare themselves and their neighbourhood. The Block Watch Program is working to connect residents with their neighbours to form a cohesive bond within the neighbourhood. In collaboration with other Community Safety units, Block Watch hopes to provide residents of Richmond with invaluable information to keep people safe in all aspects of life.



To start a Block Watch group:

1. Select a Block Captain and a Co-Captain

- ◇ Each Captain/Co-Captain must submit an application and be deemed a suitable candidate by passing a Criminal Record Check.

2. Recruit and build your group

- ◇ Recruit homes on your side of the street, across the street and behind you. Try and get at least 10 households to participate.

3. Captain and Co-Captain must complete a Captains training session

4. Setup 1st Block Watch group meeting/training session with participants

5. Activation of your group

- ◇ Submit a participating household list of your group then a Block Watch street sign will be provided and activation is complete.

Crime Prevention is Everyone's Responsibility!

Stay CONNECTED!

Email your name and street address to blockwatch@richmond.ca to receive break and enter alerts that occur in your neighbourhood.

Visit our facebook page at <https://www.facebook.com/richmondblockwatch>

Contact Numbers

RCMP (emergency)**9-1-1**

RCMP (non-emergency) ..**604-278-1212**

Visit www.richmond.ca/crime for neighbourhood crime information and www.richmond.ca/homesafety for home security tips.

If your home has been broken into, **DO NOT** touch anything and call the Police non-emergency line at **604-278-1212**. If a suspect is present, call **9-1-1**.

Report all suspicious or criminal activity to the police.

BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Parkade Security



- Install gates and pedestrian entrances to your parkade that require either FOB or key access. Have gates close within 5 seconds of the vehicle passing through to reduce the possibility of another car following in behind without legitimate access to the parkade.
- Require key or FOB access to enter main building from parkade.
- Keep the parkade clean and well-lit. Replace burned out lighting, remove any unwanted writing from walls, and maintain the space with regular upkeep. Illuminate any dark or deep recesses that can be used as cover by potential criminals

- Make sure signs are large and clear to show the location of stairwells and exits

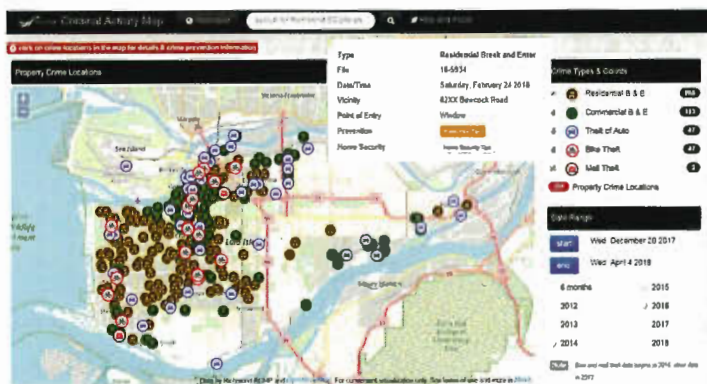
- Paint the ceiling white

- Clearly mark stalls and levels of parkade to help users locate their vehicle.

- Maintain good sightlines throughout the parkade to reduce risk of individuals being targeted and increase the safety of patrons. Reduce the number of hiding places for criminals to use.

- Expose stairwells and hallways with doors that have glass panelling and windows between the staircases and the parking area. This can also include using convex mirrors to eliminate blind corners for people.

- Install security cameras that are noticeable and that cover areas which can be more likely to be targeted. Have security do roving patrols of the parking garage on an always varying schedule.



Visit the above webpage on www.richmond.ca/crime for an interactive map of Richmond that lets you know about current crime summaries and business security tips.

Email Break & Enter Alerts

To receive email alerts of neighbourhood commercial break and enters, register your business name and street address at:
RCMP_Business_Link@richmond.ca



Please help by reporting any suspicious behaviour: RCMP Non-Emergency line **604-278-1212**. If you witness a crime in progress, dial **9-1-1**.