



**Community Safety Committee
Electronic Meeting**

**Anderson Room, City Hall
6911 No. 3 Road**

**Tuesday, February 10, 2026
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-4

Motion to adopt the minutes of the meeting of the Community Safety Committee held on January 13, 2026.



NEXT COMMITTEE MEETING DATE

March 10, 2026, (tentative date) at 4:00 p.m. in the Anderson Room.

LAW AND COMMUNITY SAFETY DIVISION

- 1. COMMUNITY BYLAWS ACTIVITY REPORT – DECEMBER 2025 AND YEAR IN REVIEW**
(File Ref. No. 12-8375-02) (REDMS No. 8284213)

CS-10

See Page CS-10 for full report

Designated Speaker: Mark Corrado

Community Safety Committee Agenda – Tuesday, February 10, 2026

Pg. # ITEM

STAFF RECOMMENDATION

That the report titled “Community Bylaws Activity Report – December 2025 and Year in Review”, dated January 15, 2026, from the Director, Community Bylaws & Licencing, be received for information.

2. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – DECEMBER 2025 AND YEAR IN REVIEW

(File Ref. No. 09-5140-01) (REDMS No. 8278848)

CS-22

See Page CS-22 for full report

Designated Speaker: Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the report titled “Richmond Fire-Rescue Monthly Activity Report – December 2025 and Year in Review”, dated January 13, 2026, from the Fire Chief, be received for information.

3. FIRE CHIEF BRIEFING

(Verbal Report)

Designated Speaker: Fire Chief Jim Wishlove

4. RCMP MONTHLY ACTIVITY REPORT – DECEMBER 2025

(File Ref. No. 09-5030-01) (REDMS No. 8260839)

CS-52

See Page CS-52 for full report

Designated Speaker: Chief Supt. Dave Chauhan

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – December 2025”, dated January 16, 2026, from the Officer in Charge, be received for information.

Community Safety Committee Agenda – Tuesday, February 10, 2026

Pg. # ITEM

5. RCMP/OIC BRIEFING
(Verbal Report)

Designated Speaker: Chief Supt. Dave Chauhan

6. MANAGER'S REPORT

ADJOURNMENT





Community Safety Committee

Date: Tuesday, January 13, 2026

Place: Anderson Room
Richmond City Hall

Present: Councillor Alexa Loo, Chair
Councillor Andy Hobbs
Councillor Laura Gillanders
Councillor Kash Heed
Councillor Bill McNulty

Also Present: Councillor Carol Day
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on December 9, 2025, be adopted.

CARRIED

AGENDA ADDITIONS

It was moved and seconded

- (1) *That Homeless Encampment at Jacombs Road be added as Item No. 5A;*
- (2) *That Hit and Run Incident at Cambie Road and No. 3 Road be added as Item No. 5B;*
- (3) *That Business License Removal at Lansdowne Centre be added as Item No. 5C; and*
- (4) *That Overgrown Hedges be added as Item No. 5D.*

CARRIED

Community Safety Committee

Tuesday, January 13, 2026

LAW AND COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – NOVEMBER 2025

(File Ref. No. 12-8375-02) (REDMS No. 8254149)

In response to queries from Committee, staff noted (i) the increase in parking enforcement revenue can be attributed to a combination of factors including a full staffing compliment, initiatives to identify hot spots and hot times for parking enforcement and the introduction of license plate recognition and other new technologies, enabling a fast response to time violations, (ii) the addition of a second full time Soil Bylaw Enforcement Officer has increased capacity to deal with many of the calls for service, staff will follow-up further with Committee regarding soil related issues, (iii) staff work with School District No.38 to issue reminders to parents regarding the dangers of parking/double parking in hot spot areas close to schools and concerns related to student safety and pedestrian visibility when navigating parked vehicles, and (iv) with respect to speed related complaints within school zones, it was noted the minutes of the City's Traffic Safety Advisory Committee provides a source of information on traffic safety concerns in the City.

It was moved and seconded

That the report titled “Community Bylaws Monthly Activity Report – November 2025”, dated December 17, 2025, from the Director, Community Bylaws & Licensing, be received for information.

CARRIED

2. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – NOVEMBER 2025

(File Ref. No. 09-5140-01) (REDMS No. 8248517)

In response to queries from Committee, Chief Wishlove reported (i) it was a collaborative team effort between RFR emergency staff, Canadian Red Cross community volunteers and onsite Richmond RCMP, to transport the evacuees of the December 2025 multi-unit residential building fire on Seventh Avenue, to the community centre for registration, and (ii) it is believed that every evacuee had tenant insurance, which was key for them to receive expedited support as early as possible and, given the very late night, RFR staff, through the provincial program, were able to direct those affected to short-term accommodations.

Community Safety Committee

Tuesday, January 13, 2026

It was moved and seconded

That the report titled “Richmond Fire-Rescue Monthly Activity Report – November 2025”, dated December 17, 2025, from the Fire Chief, be received for information.

CARRIED

3. FIRE CHIEF BRIEFING

(Verbal Report)

None.

The following **referral motion** was introduced:

It was moved and seconded

That a letter be sent to the Provincial Health Officer and Vancouver Coastal Health requesting information, on a monthly basis, on the overdoses and deaths from overdoses in Richmond.

CARRIED

4. RCMP MONTHLY ACTIVITY REPORT – NOVEMBER 2025

(File Ref. No. 09-5030-01) (REDMS No. 8236455)

In response to queries from Committee, Chief Supt. Chauhan noted (i) the increase in commercial break and enters can mostly be attributed to the increase in construction resulting from the surge of development in the city, and with that comes tools and equipment and other items that are stored just behind a fence and easily visible to those who take advantage of the opportunity; it is critical to ensure that equipment is stored properly, (ii) persistent enforcement efforts have seen a decrease in shoplifting offences over the same reporting period last year; enforcement through the “boost and bust” operations will continue to address retail theft in the city, and (iii) there is ongoing engagement with Vancouver Coastal Health to find solutions to continue to reduce the average hospital wait times with respect to police apprehensions.

It was moved and seconded

That the report titled “RCMP Monthly Activity Report – November 2025”, dated December 11, 2025, from the Officer in Charge, be received for information.

CARRIED

5. RCMP/OIC BRIEFING

(Verbal Report)

None.

3.

Community Safety Committee

Tuesday, January 13, 2026

COUNCILLOR KASH HEED

5A. HOMELESS ENCAMPMENT AT JACOMBS ROAD

(File Ref. No.) (REDMS No.)

Concern was expressed with respect to a homeless encampment identified at Highway 99 east to Jacombs Road and Westminster Highway north, a location that is on Ministry of Transportation and Transit (MOTT) land.

In response to queries from Committee, staff reported (i) together with RFR counterparts, there have been extensive discussions with MOTT to take urgent action, given the serious threat to health and safety and critical infrastructure (jet fuel pipeline) located in the vicinity, (ii) staff have been working extensively to plan operations on some of the unsheltered sites on MOTT land, the outcome of which should be available to Council prior to the next Committee meeting, (iii) staff are in communication with the Province on the matter, (iv) staff is proceeding with a proactive effort (and will contest if challenged) as this matter is being taken very seriously by the City, recognizing safety is paramount and that MOTT are not fulfilling their responsibility, and (v) MOTT enforcement branch has conducted only two patrols in the better part of a year; there has not been a proactive coordination of patrols at an operational level.

Staff further advised they will do a more fulsome analysis to see if there are any environmental impacts as a result of the location of the unsheltered site, and report back to Committee in the form of a memorandum with more detailed graphics and maps that delineate some of the distinction where the City property is along with MOTT land.

5B. HIT AND RUN INCIDENT AT CAMBIE ROAD AND NO. 3 ROAD

(File Ref. No.) (REDMS No.)

Staff provided an overview of the information known with respect to the recent hit and run incident at Cambie Road and No. 3 Road, and other activities in the area at the time, including what appears to have been an event that occurred at 4211 No. 3 Road (Lipont Place) that did not have a business license for event hosting. Staff are investigating the incident for any bylaw violations.

Community Safety Committee

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5C. BUSINESS LICENSE REMOVAL AT LANSDOWNE CENTRE

(File Ref. No.) (REDMS No.)

Staff reported (i) the Consumer Protection BC advised the City they rescinded the license for Vegas Vacation, located in Lansdowne Mall, and that notification is on the Consumer Protection BC website, including the violations, (ii) staff are still in the process of collecting evidence following which a report to Council to either suspend or cancel the Vegas Vacation business license is anticipated, noting that bylaws require that a business must be in good standing with provincial and federal statutes, and (iii) this is an active investigation and the City is not the only agency investigating.

Staff noted the establishment of a joint inspections task force with RCMP counterparts, to investigate instances of illegal gaming in Richmond. It was reported that the first operation of the task force took place recently, leading to 30 locations inspected and the issuance of 24 combined bylaw violations with municipal ticket violations totalling \$9,400. Two major illegal gambling operations were disrupted, and several minor operations were disrupted as well.

COUNCILLOR ALEXA LOO

5D. OVERGROWN HEDGES

(File Ref. No.) (REDMS No.)

The City's process with respect to overgrown hedges on sidewalks, especially when affecting sightlines for traffic, was discussed. In response to queries from Committee, staff noted (i) if the shrub is on a boulevard fronting a private property it is the responsibility of the private property owner to maintain, particularly when it impacts the sightlines for the roadway, and (ii) staff will contact the property owner when complaints/calls for service are received, and (iii) generally the property owners comply and take care of the matter, but in instances where they do not, further action can be used for compliance and the City can seek compensation for that cost.

Community Safety Committee

Tuesday, January 13, 2026

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:25 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, January 13, 2026.

Councillor Alexa Loo
Chair

Lorraine Anderson
Legislative Services Associate

6.

CS - 9



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** January 15, 2026
From: Mark Corrado **File:** 12-8375-02/2025-Vol
Director, Community Bylaws & Licencing 01
Re: **Community Bylaws Activity Report – December 2025 and Year in Review**

Staff Recommendation

That the report titled “Community Bylaws Activity Report – December 2025 and Year in Review”, dated January 15, 2026, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED To: Finance Department	CONCURRENCE <input checked="" type="checkbox"/>	CONCURRENCE OF GENERAL MANAGER
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

This annual review report for the Property Use, Parking Enforcement, and Animal Services units of Community Bylaws provides information and statistics on calls for service and bylaw enforcement actions related to unsightly premises, land use, noise, authorized and unauthorized soil and other material deposition and removal, parking enforcement, and animal control operations, including the activities of the Richmond Animal Shelter.

This report supports Council's Strategic Plan 2022-2026 Focus Area # 3 A Safe and Prepared Community:

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

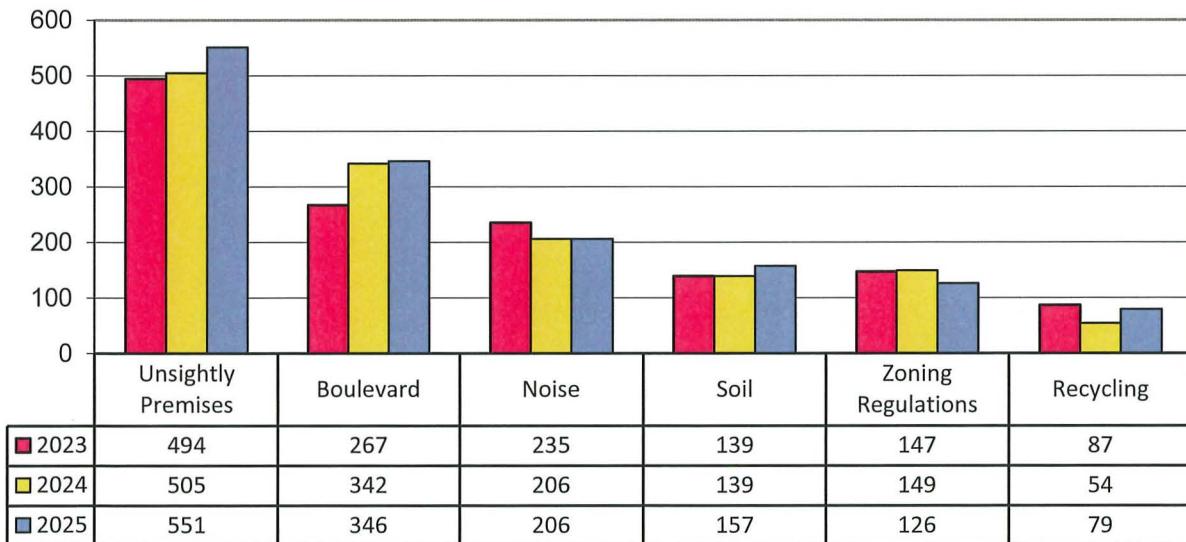
3.4 Ensure civic infrastructure, assets and resources are effectively maintained and continue to meet the needs of the community as it grows.

Analysis

Property Use Calls for Service

Figure 1 highlights the top five most common calls for service received by staff. These five categories represent over 85 percent of property use calls for service received in 2025. In 2025, there were 1,629 property use calls for service, which represented a four percent increase from 2024 (1,566).

Figure 1: Property Use Calls For Service - December Year-To-Date Comparison



In 2025, the largest increase was related to unsightly premises, which rose 9.1 percent from 505 last year to 551. This is primarily attributed to overgrown vegetation causing sidewalk encroachments, obstructions and sightline issues. There was no change in noise complaints this year, majority of the complaints were related to construction outside permitted hours. In all cases, staff investigated and sought to obtain compliance through education and/or bylaw enforcement action.

Calls for Service related to Homelessness and Outreach

In 2025, the City received a total of 142 calls related to homelessness and outreach, representing a 29 percent increase from the 110 calls received the previous year. Proactive enforcement and outreach efforts have played a crucial role in managing encampments effectively. The addition of a dedicated bylaw outreach team increased enforcement capacity and contributed to the higher number of calls for service, as staff were more active in identifying and responding to issues in the community.

Table 1: Calls for Service - Homelessness

Calls for Service Type	2023	2024	2025
Homelessness	129	110	142

To address these calls, the City's Joint Operations Team (JOT)—which includes Bylaws, Community Social Development, Parks, Environmental Programs, Richmond Fire Prevention, the RCMP Vulnerable Persons Unit, and external partners such as Vancouver Coastal Health (VCH) and the Ministry of Social Development and Poverty Reduction (MSDPR)—collaborates on a weekly basis. The team conducts coordinated outreach to support the safety and well-being of unhoused individuals while connecting them with appropriate housing, shelter, and support services.

Throughout 2025, Bylaws Officers, the RCMP Vulnerable Persons Unit, and Outreach Workers from the Community Social Development team conducted 47 weekly inspections. Other JOT partners also contributed significantly to these efforts, which have proven effective in reducing complaints and assisting individuals with transitioning to shelters, housing, or accessing services.

Of the 142 calls received, the majority were related to sites located within the City Centre and on properties owned and managed by the Province, particularly those under the Ministry of Transportation and Infrastructure and the Ministry of Forests. Where the City has jurisdiction, Bylaws staff initiate joint cleanups with support from the Environmental Programs team to remove discarded or abandoned materials and maintain public safety and cleanliness. Due to safety considerations, multiple staff members are often required to respond to encampment-related calls. Calls involving Crown lands present additional challenges and frequently require significantly more time and resources to resolve.

Authorized and Unauthorized Soil Deposition and Removal Activity

Soil Bylaw officers are responsible for administering the soil deposit and removal application and permitting process, responding to public complaints, and addressing non-compliance related to unauthorized filling. This includes monitoring permitted soil deposit and removal projects and properties undergoing soil removal and remediation to ensure compliance with applicable City bylaws. In December, staff conducted 53 site inspections. Overall, the officers conducted approximately 800 site inspections in 2025.



Figure 2: Aerial view of Richmond

In July 2025, the City strengthened its Soil Deposit and Removal program by filling a second Full-Time Soil Bylaw Enforcement Officer position, increasing oversight and compliance capacity across Richmond. This expanded enforcement capability enhanced the City's ability to review soil deposit and removal applications in a timely manner and to detect and resolve non-compliance, and supported significant outcomes, including \$141,050 in Provincial Court-imposed fines for soil bylaw violations, reinforcing the City's commitment to protecting farmland, the environment, and responsible soil management, while supporting local farmers, agriculture, and regional food security.

In 2025, Soil Bylaw Enforcement Officers issued 182 tickets, totaling \$91,000 in fines. Fine tickets are recorded as revenue only upon payment. As of the end of December 2025, there were 22 soil deposit proposals at various stages of the application process. Staff were monitoring 16 approved sites and addressing 55 properties currently deemed non-compliant. Permits issued in 2025 include approvals for applications received in the previous year, as the review and approval process can extend beyond a single reporting period.

Table 2: Regulation of Soil Deposit/Removal Comparison

Applications and Permit Activity	2024 Total	2025 Total
Soil Deposit and/or Removal Applications Received	18	14
Soil Deposit Permits Issued	10	23

Table 3: Soil Bylaw Enforcement Comparison for 2024 and 2025

Enforcement Activity	2024 Total	2025 Total
Non-Compliant Properties brought into Compliance	27	52
Number of Tickets Issued	60	182
Number of Stop Work Orders Issued	15	9
Number of Removal & Remediation Orders Issued	33	61

Other Community Bylaws Calls for Service

Since January 2024, the City has actively addressed issues related to live-aboard vessels, unpermitted structures along the dyke, and unsafe vehicle parking near dyke access points. Enforcement actions included the removal of unauthorized construction on City property.

On April 24, 2025, the Bylaw Department coordinated the removal of a sunken vessel from City waters to address navigational safety, environmental protection, and public access concerns, demonstrating the City's ability to respond effectively to marine safety issues.

In coordination with Natural Resource Officers and the Ministry of Forests, the City facilitated the seizure and removal of an unpermitted dock constructed on the foreshore. A specialized marine salvage contractor was engaged to remove the structure from the waterway. As part of the same cleanup effort, an additional sunken vessel was removed.

In addition, in October 2025, the City strengthened its Property Use enforcement program by hiring two Property Use Officers specializing in building enforcement and illegal suites. These positions were added to improve compliance with building code and safety regulations. The officers work in coordination with the Building Department to support joint inspections and enforcement, enhance information sharing, and ensure a consistent and effective approach to addressing unsafe or unauthorized construction and illegal suites.

Parking Enforcement

For the month of December, staff received 296 calls for service for parking and traffic related concerns, a 2.7 percent increase (288) from the same period last year. For 2025, parking enforcement experienced an overall 7.2 percent annual increase compared to the previous year. Table 4 notes total annual calls for service over the last three years.

Table 4: Annual Parking and Traffic Related Calls for Service

Calls for Service Type	2023	2024	2025
Parking and Traffic	3,730	4,625	4,956

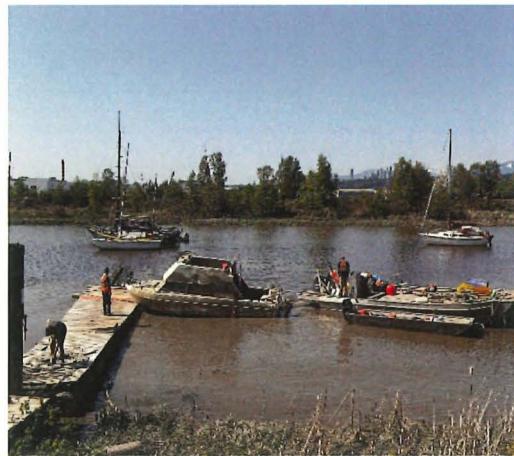
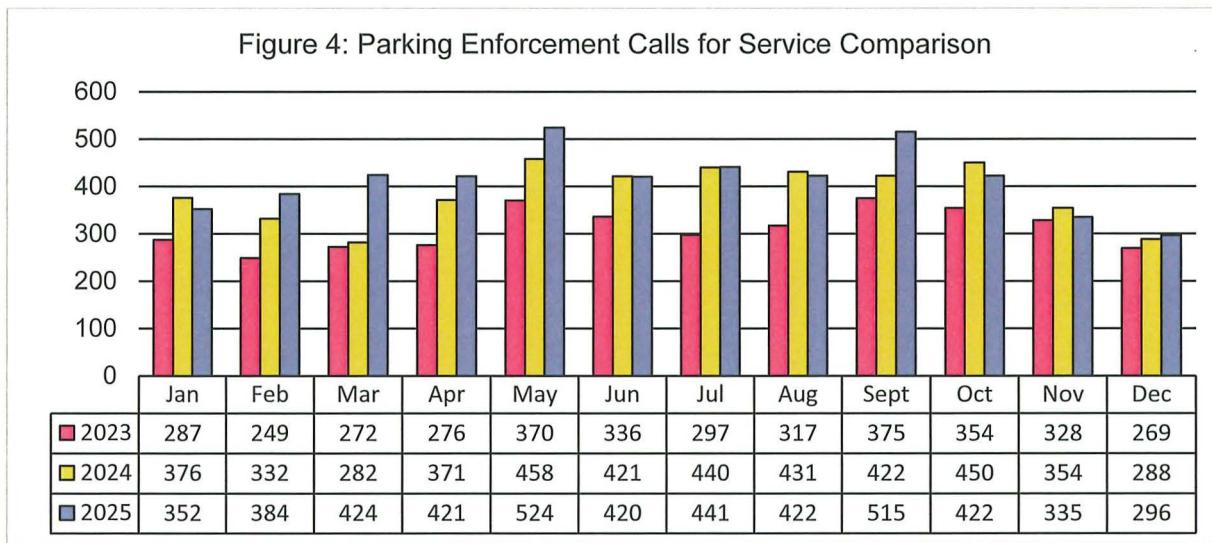


Figure 3: Tree Island – Sunken vessel

Figure 4 highlights parking enforcement monthly calls for service comparison.



The majority of parking calls are complaint driven. The increase in calls is not limited to any specific geographic area and can be attributed to the City's ongoing growth and densification. With more officers in the field, staff have improved visibility, response times, and service reliability. Calls related to safety and obstruction primarily involve parking issues that pose risks, such as vehicles parked in no-stopping zones, near fire hydrants, or obstructing roadways and driveways. Calls regarding 72-hour and three-hour time restrictions are typically generated by residents reporting lack of parking turnover or unfamiliar vehicles in their neighbourhoods. Annual figures also include calls for service related to the Wharves Regulation Bylaw No. 10182, as well as other traffic-related matters such as derelict/abandoned vehicles or vehicles being used as shelter by potentially unhoused individuals.

Table 5 below summarizes the top five parking enforcement calls for service for 2025.

Table 5: Parking Enforcement Calls for Service Type

Parking Enforcement Calls for Service Type	2024	2025
Safety and Obstruction	2,496	2,890
Time Restrictions – 72 Hour	972	998
Time Restrictions – 3 Hour	356	412
School Patrol	278	277
Time Restriction - Unhoused	120	124

School patrols is a key part of our proactive enforcement efforts. In consultation with Richmond School District staff and direct requests from parents or residents, school patrols are pre-scheduled a month in advance on a rotational basis, prioritizing locations based on historical activity. Parking officers make every effort to visit each school early in the school year within the district to establish a presence and focus on education. This approach serves as a reminder for drivers to adjust their habits accordingly. In 2025, officers were able to conduct 277 patrols

encompassing 40 schools and issue 1,251 violations. Out of the total school patrols, 84.8 percent (235) were visits to elementary schools.

Meanwhile, calls related to unhoused individuals typically involve reports of recreational vehicles or trailers, parking on City streets for extended periods of time. Proactive patrols by staff, with support from other agencies, aim to connect vulnerable individuals with support services and ensure vehicles or trailers comply with parking rules and regulations.

The annual figures from the past three years are highlighted in Table 6.

Table 6: Parking Enforcement Activity – Annual Figures

Year	Parking Violations	Parking Enforcement Revenue *
2023	22,041	\$ 1,971,454
2024	25,881	\$ 2,045,844
2025	24,519	**\$ 2,713,295

* Preliminary financial information. Information may change subject to year-end adjustments and audit.

Overall, parking enforcement revenue increased by 32.6 percent. This increase can be attributed to the growing use of parking meters and higher demand for monthly permits within the City Centre, particularly in areas experiencing increased densification. Examples include locations near the Richmond Olympic Oval and Capstan Station, which have transitioned from construction sites to active destinations for restaurants, retail, and community activity.

Another key contributing factor was the regular deployment of a license plate recognition (LPR) vehicle. Parking Enforcement also acquired a second LPR vehicle with artificial intelligence capabilities, enabling more efficient automated enforcement and expanded enforcement coverage.

Parking activity is expected to continue increasing as the City advances the modernization of its parking infrastructure, with planned investments in new parking meters and a mobile payment solution scheduled for implementation in 2026.



Figure 5: Parking Enforcement Licence Plate Recognition Vehicle

Bylaws Community Engagement

In 2025, Bylaw officers included community engagement activities to promote City services. Through proactive outreach, compliance education, and increased neighbourhood presence,

officers work with residents, local businesses, and partner agencies to enhance bylaw awareness and community safety.

Key highlights included:

- March 3, May 8 and September 10 – ICBC Think of Me Campaign: In partnership with ICBC, the Richmond RCMP, and community policing volunteers, Bylaw Officers participated in outreach efforts to raise awareness of the dangers of distracted driving. Using postcards featuring artwork and safety messages created by local elementary school students, the campaign reminded drivers to stay focused and keep their phones out of sight. Outreach activities took place at Blundell, Cook, Debeck, Grauer, Hamilton, and Tomsett Elementary schools.
- May 8 – McHappy Day, McDonalds, No. 3 Road: McHappy Day is an annual fundraiser with a portion of food and beverage sales supporting Ronald McDonald House Charities and other local children's charities. Bylaw Officers participated in the event by assisting with the sale of donation hearts and socks, helping to raise awareness and support for the cause.
- May 28 – My Community School Presentation, Tomsett Elementary: Bylaw Officers visited Tomsett Elementary School to promote City services and highlight the role of bylaws in supporting community cleanliness, traffic safety, and responsible pet ownership.
- November 27 – ICBC Pedestrian Safety Outreach: During the fall and winter months, when reduced daylight and weather conditions increase pedestrian safety risks, the City participated in Richmond RCMP led pedestrian safety outreach initiatives. Working alongside the Richmond RCMP, ICBC, City Councillors, Richmond Fire-Rescue, Transit Police, and community volunteers, staff distributed pedestrian reflectors at Brighouse Station and promoted driver awareness to improve visibility and safety near intersections and transit stops.



Figure 6: September 11 – Think of Me

Animal Services Highlights

Throughout 2025, key focus areas for staff included the publication of educational materials and awareness campaigns, addressing complaints and inquiries, and verifying the status of dog license accounts in arrears. Additionally, staff managed the BC SPCA contract for sheltering and enforcement services, ensuring accountability for contracted services and working collaboratively to address common complaints as well as unique calls for service. This collaboration has further streamlined and enhanced the delivery of animal welfare and enforcement services within Richmond.

The BC SPCA participated in various community events, outreach initiatives, and collaborations to promote animal welfare, educate the public, and strengthen partnerships.

Some of the highlights this year include:

Community Events

- March 22 – Pet Registration Outreach: In collaboration with Petsville Animal Hospital, staff hosted a well-attended pet registration event to promote responsible pet ownership and improve reunification outcomes for lost animals. At the event, 19 pets (seven dogs, 10 cats, and two rabbits) were microchipped and registered, and 25 pets were scanned for existing microchips. With pets entering the Richmond Animal Shelter without identification, this initiative highlighted the importance of permanent pet identification and keeping registration information accurate and up to date.

Enforcement Collaboration and Training

- Collaborated with RCMP and Bylaw enforcement to actively engage with pet owners experiencing homelessness, providing support, education on responsible pet care, and resources for their pets. This partnership also addressed crossover cases, tackling both bylaw and animal welfare concerns effectively.

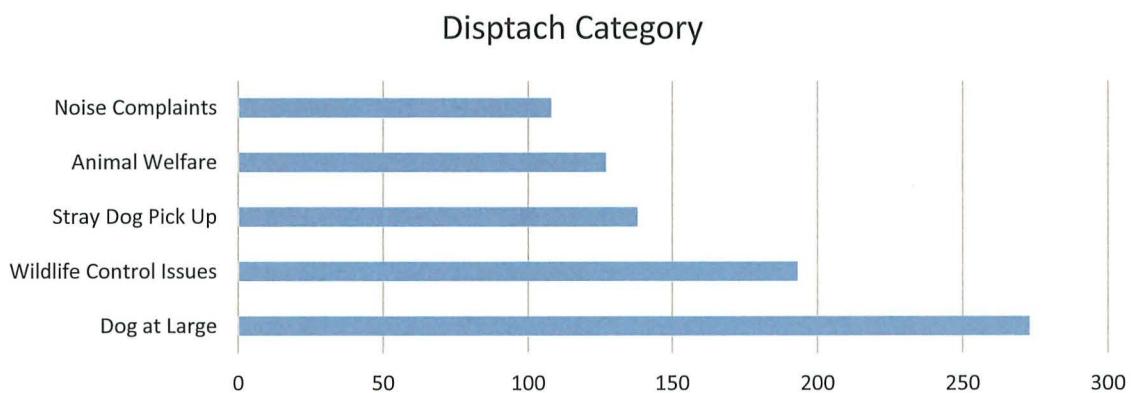
In 2025, BC SPCA Officers responded to 1,612 calls for service related to animal control and dog licensing matters. Officers also conducted 963 patrols across Richmond's parks, dikes, trails, off-leash areas, and school grounds. The majority of patrols occurred in parks, trails, dikes, and off-leash areas, with the remainder taking place at schools and school-adjacent sites. This distribution reflects increased recreational use of public spaces during warmer months, balanced with ongoing patrol activity at school locations throughout the academic year. Patrol activity was concentrated at several high-use locations, with Garry Point Park, South Arm Community Park, McNair School, A.R. MacNeill Secondary School, and Thomas Kidd School among the most frequently patrolled sites.



Figure 7: Richmond BC SPCA

Figure 8 below highlights the top five calls for services received for BC SPCA investigation in 2025.

Figure 8: BC SPCA - 2025 Top Five Calls for Service



In 2025, the total number of licensed dogs was 6,648 which is a 15.1 percent decrease from last year of 7,833. As of January 15, 2026, approximately 1,846 dog licences have been renewed which is lower than last year's number of 3,700. The slower renewal rate can be attributed to the delayed notices being sent out in the mail due to the recent postal strike.

Efforts made in 2025 to address dog licenses that had not been renewed contributed to a decrease in violation incidents during the canvassing seasons from April through October. It is important to note that not all violations result in revenue, as those issued a violation notice for not possessing a valid license will have the notice changed to a warning if a license is purchased within seven days of receiving the violation. This compliance approach contributes to greater overall compliance when enforcement staff encounter unlicensed dogs in Richmond.

Richmond Animal Shelter Activity

The Richmond Animal Shelter facilitated 395 adoptions and 149 animal redemptions, supporting both animal welfare and family reunification. Cats and dogs remained the primary drivers of shelter outcomes in 2025, representing nearly 70 percent of all animals served. Adoption outcomes were led by cats and kittens, while return-to-owner success was driven predominantly by dogs, which accounted for more than 70 percent of all redemptions and all off-site field returns.

Officers also responded to and retrieved 349 deceased domestic and wildlife animals within the community. In addition, the shelter operator provided free emergency boarding for animals affected by local emergencies and distributed pet food and supplies to residents in need of support. Building upgrades, including the addition of an HVAC system which was previously absent and replacement of end-of-life kennel flooring, affected overall intake levels; however, the shelter remained operational throughout the construction period.

Community Bylaws Administrative Staff Activity

Staff received a total of 11,128 calls from the public in 2025. These calls consisted of a variety of subject matters related to service requests and inquiries, including but not limited to property use, zoning violations, noise concerns, homelessness, parking and traffic concerns. Overall, the call volume reflects both increased public reliance on Bylaw Services as a first point of contact and the expanding scope and complexity of issues managed by the department.

Ticketing

Bylaw ticket issuance by offence type for the month of December and year-to-date are highlighted in Table 7 below.

Table 7: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	December	YTD
Building Regulation Offences	19	122
Animal/Dog Licencing Offences	6	131
Soil Deposit and Removal Offences	5	182
Unsightly Premises Offences	3	106
Zoning Offences	2	97
Regulation of Material on Highways Offences	1	6
Demolition Waste and Recyclable Materials Offences	0	26
Noise Offences	0	19
Parks Offences	0	5
Sign Offences	0	2
Solid Waste and Recycling Offences	0	2
Watering Offences	0	0
Watercourse Protection Offences	0	0
Totals	36	698

Bylaw Adjudication

In 2025, six adjudication sessions were held. A total of 79 violation notices were reviewed by a provincial adjudicator. The disputed violation notices span a range of violation types with the majority related to parking offences. Of the 79 violations notices disputed, 66 were upheld and 13 were dismissed.

Revenue and Expenses

Revenues across Property Use, Parking Enforcement, and Animal Services continue to reflect seasonal activity patterns and targeted enforcement efforts. In Property Use, soil permit applications and volume fees tend to peak during Q2 and Q3, contributing to higher revenue during the summer construction season. In addition, Parking Enforcement revenue remains driven by the City's pay parking program, supported by steady ticketing activity and monthly permits. Animal Services revenue is supported by the dog licensing program, with increased compliance resulting from prior years' proactive account audits and canvassing initiatives.

On the expense side, costs are primarily related to staffing, enforcement activities, and program administration. Seasonal enforcement demands, public education campaigns, and operational requirements for animal care also contribute to fluctuations in expenses throughout the year. Table 8 outlines the net revenue and expenses for property use, parking enforcement and animal protection services.

Table 8: Property Use, Parking, Animal Services Revenue and Expenses

		YTD Budget December 2025	YTD Actual December 2025*
Property Use	Revenue ¹	\$473,800	\$441,089
	Expenses	\$1,911,900	\$1,375,623
	Net Revenue (Expense)	(\$1,438,100)	(\$934,534)
Parking	Revenue ²	\$2,245,200	\$2,829,005
	Expenses	\$2,057,600	\$2,251,873
	Net Revenue (Expense)	\$187,600	\$577,132
Animal Services	Revenue ³	\$276,700	\$287,039
	Expenses	\$1,481,600	\$1,411,550
	Net Revenue (Expense)	(\$1,204,900)	(\$1,124,511)

* Preliminary financial information. Information may change subject to year-end adjustments and audit.

Financial Impact

None.

Conclusion

In 2025, staff experienced an increase in calls for service across multiple units while continuing to manage core investigations and enforcement activities. The addition of new staff across various units expanded capacity for proactive patrols and is expected to further enhance the City's ability to respond to community needs.



Mark Corrado
Director, Community Bylaws and Licensing
(604-204-8673)

¹ Property Use Revenue is primarily generated from soil permit applications and volume fees, property related bylaw tickets and court fines from bylaw prosecutions.

² Parking Enforcement revenue is largely derived from parking meters, monthly parking permits, and ticketing activity.

³ Animal Services revenue comes from the dog licencing fees and animal control-related tickets.



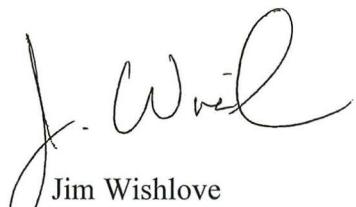
City of Richmond

Report to Committee

To: Community Safety Committee **Date:** January 13, 2026
From: Jim Wishlove **File:** 09-5140-01/2026-Vol
Fire Chief 01
Re: **Richmond Fire-Rescue Monthly Activity Report – December 2025 and Year in
Review**

Staff Recommendation

That the report titled “Richmond Fire-Rescue Monthly Activity Report – December 2025 and Year in Review”, dated January 13, 2026, from the Fire Chief, be received for information.



Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO	
	

Staff Report

Origin

This report highlights activities, information, and statistics related to calls for service in the community and Richmond Fire-Rescue's community safety and prevention initiatives in December 2025 and for the year in review.

This monthly report supports Council's Strategic Plan 2022-2026, Focus Area #3, A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Significant Events

Richmond Fire-Rescue (RFR) emergency response crews minimized harm, limited damage and stopped fire spread from the point of origin, and performed life-saving interventions in these notable December 2025 incidents¹:

Structure Fire on Spires Road

On December 1, 2025, RFR emergency crews responded to a fire inside the first floor of a townhouse complex under construction on Spires Road. Upon arrival, crews quickly attacked the fire. The fire was extinguished and contained to the ground floor kitchen. The on-site supervisor secured the building for further investigation. A Fire Investigator attended to identify the cause and origin of the fire.

Structure Fire on 7th Avenue

On December 2, 2025, RFR emergency crews responded to a multi-family apartment building on 7th Avenue in Steveston. Upon arrival, crews encountered numerous residents evacuating and flames visible from several suites on the top floor. RFR dispatched all available resources to the scene to manage the fire and evacuate the remaining occupants of the building. RFR subsequently requested standby support from Vancouver Fire & Rescue Services to ensure response coverage from the city's vacant fire halls. RFR Emergency Programs personnel were dispatched to assist and support the displaced evacuees. With the help of Parks, Recreation and Cultural Services staff, the Emergency Programs team deployed a reception center, where they, along with volunteers from the Canadian Red Cross, welcomed 37 individuals evacuated from the building. A total of 23 evacuees received ongoing support, including housing and food, while seven individuals were offered long-term accommodation. Over several hours, RFR fire crews extinguished the fire. They then began the process of containing the damaged suites and initiating the investigation. More details will be available once the investigation is complete.

¹ Unless otherwise noted, no injuries were reported by the public or RFR personnel in the listed incidents.
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Structure Fire on Anderson Road

On December 16, 2025, RFR emergency crews responded to a fire in a high-rise building. The first arriving crews observed an active sprinkler on the balcony of the sixteenth floor and initiated the RFR High-Rise protocol. The attack team arrived at the unit and found that the sprinkler had extinguished a fire involving the balcony furniture. There was no fire extension and no water damage to the interior of the property. A Fire Watch was initiated for the sixteenth floor as the sprinkler system was shut off to that floor until it was restored to normal. RFR crews carried out demobilization of the scene. A Fire Investigator attended to identify the cause and origin of the fire.

Structure Fire on No. 3 Road

On December 16, 2025, RFR emergency crews responded to smoke coming from the ceiling tiles in a commercial property. On arrival, there was visible smoke outside of the building as well as smoke inside coming from the ceiling tiles. Crews investigated to find the origin of the smoke and found the fire, which was inside the walls of the building. Crews quickly attacked and extinguished the fire and contained the fire from spreading. Once extinguished, crews further checked for hot spots. A Fire Investigator attended to identify the cause and origin of the fire.

Technical Rescue on Vulcan Way

On December 17, 2025, RFR emergency crews responded to a person who was trapped under multiple slabs of stone. BC Emergency Health Services (BCEHS) were on scene and, once the slabs were removed and the patient was transported to hospital. Another person on scene, who had tried to remove the slabs was also injured and received care.

Structure Fire on Aintree Crescent

On December 17, 2025, RFR emergency crews responded to a report of smoke in a building. The first arriving crews found a fire on the second floor of a laneway structure and declared a working fire. The fire was attacked and quickly extinguished. Ventilation was set up and crews carried out scene overhaul. A primary and secondary search found no injuries/patients and no fire extension, however there were some pets that had to be removed from the house. Emergency Social Services were initiated for two displaced individuals from this fire. A security guard was requested to provide scene security. A Fire Investigator and a structural engineer attended to evaluate the property.

Motor Vehicle Incident on Cambie Road

On December 22, 2025, RFR emergency crews responded to a vehicle that has driven off a two-story parkade and had landed on its roof. On arrival crews secured the vehicle and made contact with the vehicle occupants. There were two individuals involved and one was still in the vehicle on arrival. Once the individual was removed, RFR assisted BCEHS crews with loading of the individuals for transport to hospital. RFR crews assisted with scene security prior to handing over to RCMP.

Technical Rescue on 7th Avenue

On December 29, 2025, RFR emergency crews responded to a worker who had fallen from a height on a construction site. RFR command assembled a technical rope rescue team to facilitate the safe removal of the patient from the fall area. BCEHS crews were on-site to provide patient care. WorkSafe were contacted. The patient was successfully lowered by the Technical High Angle Rope Rescue team and the patient was taken to hospital.

Motor Vehicle Incident on Williams Road

On December 31, 2025, RFR emergency crews responded to a motor vehicle incident with a fatality on Williams Road. A pedestrian had been struck and ran over. RFR arrived, and carried out care. On arrival, BCEHS took over care. RCMP were on scene to carry out their investigation. Due to the nature of the incident, RFR crews attended a Critical Incident Stress Management defusing session.

Emergency Response

Table 1 provides incident data and comparisons for December 2024 and December 2025. In December 2025, there were 1,134 reported incidents of all types, representing an overall decrease of two per cent compared to the previous year.

Table 1: Total Incidents - December 2025

	Incident Totals December (2025)	Incident Totals December (2024)	Number Change from December 2024 to 2025	Percentage Change from December 2024 to 2025	5 Year Average for December
Active Alarm	187	205	-18	-9	215
Explosion	1	0	+1	+100	0
Fire	47	34	+13	+38	36
Hazardous Materials	13	5	+8	+160	9
Medical	557	581	-24	-4	559
Motor Vehicle Incident	89	97	-8	-8	93
Public Hazard	10	10	0	0	9
Public Service	114	112	+2	+2	116
Response Cancelled/Unfounded	111	105	+6	+6	83
Specialized Transport	4	7	-3	-43	4
Technical Rescue	1	0	+1	+100	0
Total	1,134	1,156	-22	-2	1,126

The average time on scene for emergency response crews in December 2025 was 32 minutes per event, up from 30 minutes in December 2024. The time spent on the scene can vary due to the complexity and severity of each incident.

In December 2025, 47 fire incidents were reported to the BC Office of the Fire Commissioner, up from 34 in December 2024. The average number of fires reported each December over the last five years is 36.

Fire damage and property losses during December 2025 are estimated at \$18,404,680. The total building/asset and content value at risk is estimated at \$31,395,290, and the total value preserved from damage is \$12,970,610. These numbers translate to 41 per cent of the value protected (Table 2). Multi-family residential fires present unique operational challenges due to the proximity of units, which facilitates an increase of fire spread. This month, the department experienced an increase in these incidents, rising from one (1) in 2024 to ten (10) in 2025. This trend had a direct, measurable impact on the city's overall property preservation rates for the reporting period.

Table 2: Fire Incidents By Type and Loss Estimates - December 2025

Incident Type Breakdown	Incident Volume	Estimated Building/Asset Value (\$)	Estimated Building/Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Single Family Residence	2	140,000	-	97,960	-	237,960
Multi-Family Residence	10	13,732,250	13,562,800	9,612,225	4,747,975	5,033,700
Commercial	4	4,136,000	-	2,886,000	-	7,022,000
Outdoor	22	20,380	380	4,975	-	24,975
Vehicle/Vessel	9	667,500	93,525	98,000	-	651,975
Totals²	47	18,696,130	13,656,705	12,699,160	4,747,975	12,970,610

RFR Public Outreach & Education

During December, RFR staff conducted the following public outreach and education activities:

- December 3 to 10, RFR confirmed that that all listed elementary schools had completed either the K/1 or 2/3 online education program and had received a visit from the Fire Department for a truck tour or a turnout gear demonstration.
- December 5, RFR facilitated the Lighting of Fire Hall #5. In collaboration with the Hamilton Community Association, the Hamilton Fire Hall was decorated with festive lights and the entire bay areas was used for community activities, including: crafts, food, a library booth, and games. At 5:00pm RFR crews lit up the hall for the community to see for the first time for the season. Over 300 members of the public attended.
- December 13, RFR supported the Richmond Firefighters Charitable Society in the annual Santa parade in Steveston. Staff participated in the parade, within the community. Over 1,000 members of the public attended.

² The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available). Values under a threshold limit of \$1,000 will not be noted in the table.

2025 Highlights

During 2025, RFR successfully recruited, trained and deployed ten firefighters by quarter three. These firefighters were replacement firefighters as a result of regular attrition and are now actively serving in the emergency response teams.

Following the launch of “The Big Rig”, the vehicle continues to be used at all public events, and attends school visits as part of the Online Education Program. The Big Rig has successfully mitigated crew impacts and availability for these events and avoided having an active response vehicle being called away during a public event.

In 2025, The Big Rig attended the following events:

- 55 events for classes that completed the online fire safety education
- 40 Public and Community Events
- 44 Education visits (adult, special interest groups)

In Spring 2024, the RFR Online Education Program was expanded to include a grade two/three curriculum. The innovative learning experience is available to all teachers in Richmond, including both public and private schools, and provides a fun and engaging way to share fire and life safety education online in a classroom setting. To-date, RFR has supported the fire & life safety education of over 3,500 school-aged children in the City creating a much safer and lower risk profile for school age children and their families.

Throughout the year, RFR staff attended many large community events, estimated to reach over 35,000 attendees, thereby increasing the preparedness and fire & life-safety resilience of our community:

- Doors Open Richmond at Brighouse Fire Hall 1, ~3,600 attendees.
- Burkeville Daze, ~300 attendees.
- Community Play Days, ~600 attendees.
- Salmon Festival on Canada Day, ~5,000 attendees.
- Maritime Festival, ~4,000 attendees.
- Public Works Open House, ~3,000 attendees.
- Santa Parade, ~1,000 attendees.

Emergency Programs

Emergency Programs (EP) staff participated in the following engagement activities in December:

- On December 2 & 3, EP staff, with support from Parks, Recreation and Culture staff, opened a Comfort/Reception Centre at the Steveston Community Centre to provide support to those residents that were affected/displaced by the apartment fire on 7th Avenue. EP was supported by Canadian Red Cross staff and volunteers and Parks, Recreation and Culture staff. The centre was open for approximately 24hrs.

- On December 5 - EP Staff met with the Senior Sales Manager for several major hotel locations and thanked them for their support in assisting evacuees from the Steveston fire.
- On December 17 - Emergency Programs provided a number of Prepared BC guides, Home Hazard Hunt handouts, as well as “Get Connected” cards to help neighbours introduce themselves and share their contact information at a get together The Sea Island residents hosted. They used the opportunity to talk about Emergency Preparedness, and how they can work together as neighbours to prepare for emergencies. This is a significant marker in that it indicates our efforts to build a ‘community led’ preparedness culture is gaining traction following our Sea Island Resilience project launch in October.
- On December 17 - EP staff delivered a virtual presentation about Emergency Preparedness to 18 clients of S.U.C.C.E.S.S. The built in virtual translation program was used to provide translation into Chinese for those in attendance and S.U.C.C.E.S.S. staff also assisted with translating into Mandarin during the Q&A period.

2025 Highlights

During 2025, staff responded to and supported several significant weather-related events including planning, managing and working with internal City departments to support the community in set up of a reception centre. Staff supported other City business units, including safety and security planning for several large community events, facilities and cyber security exercises. Throughout 2025, staff supported multiple emergency response operations including supporting residents displaced due to multiple emergency events through the Emergency Support Services program, including 88 people, 11 dogs, 9 cats and 7 birds.

Additionally, staff revised the City’s Emergency Operations Centre activation procedures and launched a community resilience pilot program and improved emergency communication resilience and information sharing by actively developing interoperable communications plans and protocols. The later was achieved by reinvigorating auxiliary communications through coordination with and resourcing of the Richmond Emergency Programs Radio Service (REPARS), and by developing a weekly Duty Officer log highlighting events of significance and hazards of interest for Richmond and its communities.

Financial Impact

None.

Conclusion

Throughout 2025, the City continued to experience normalized calls for service for medical event types. RFR continues to improve the capacity and response capability to prioritize higher acuity calls for service, and trialling a risk-based approach with the E-Comm Calls Priority Re-assignment Pilot, to having the closest resources redeployed to specific event types.

During 2025, a continued driver of the change in volumes for incidents was significant weather-related events. RFR crews worked with internal City partners during extreme hot/cold weather events during 2025.

Richmond Fire-Rescue continues to monitor activities to identify and develop public outreach programs that respond to emerging trends and opportunities and promote effective prevention behaviours.



Jim Wishlove
Fire Chief
(604-303-2715)

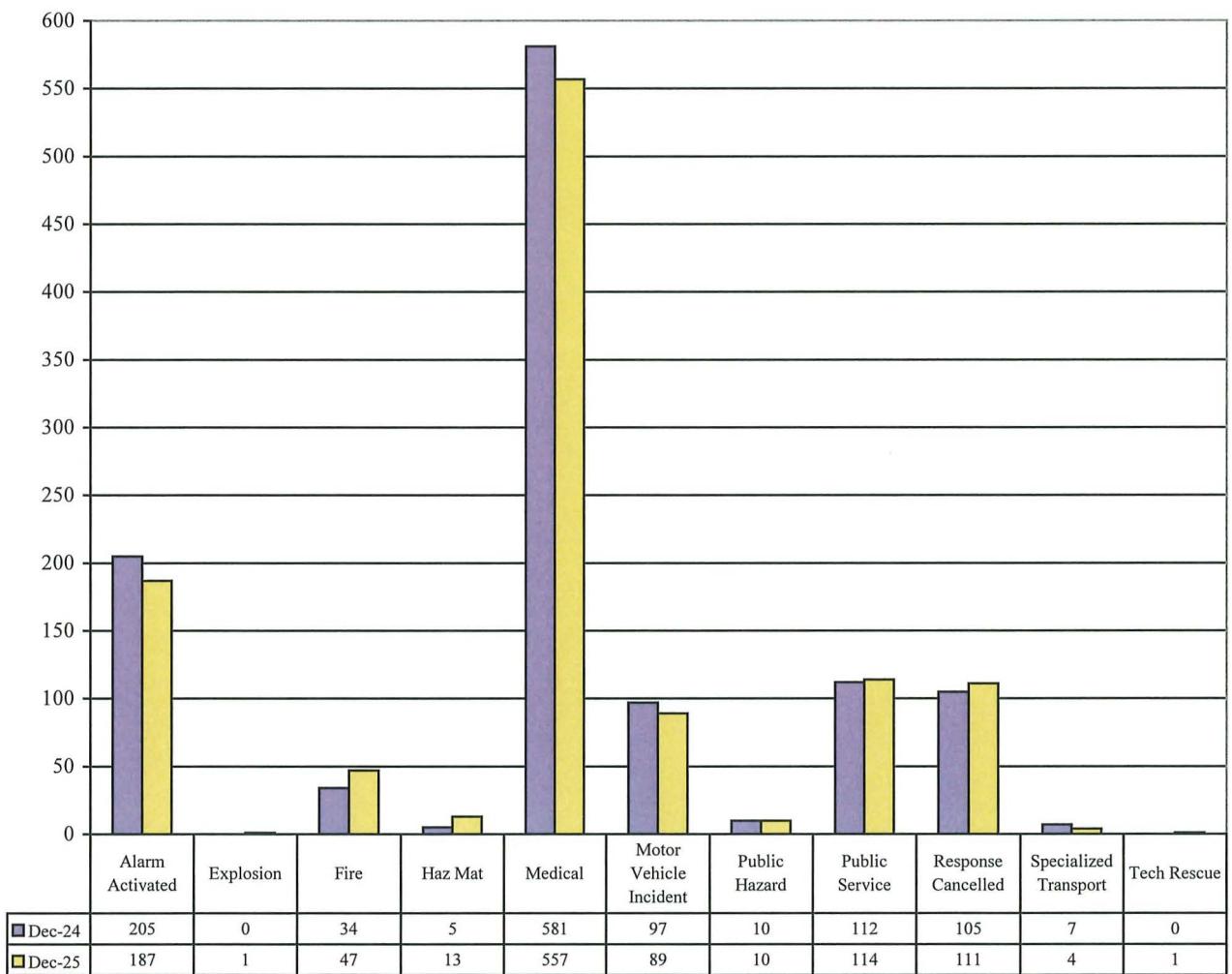
Att. 1: Emergency Response Activity for December 2025 and Year in Review.

Emergency Response Activity for December 2025

Incident Volumes

The following chart provides a month-to-month comparison of incidents occurring in December 2024 and 2025. In December 2025, there were 1,134 total incidents, compared to 1,156 in December 2024. This represents an overall decrease of 2 per cent between last year and 2025.

Table 3: December 2024 & December 2025 Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes object removal or power lines down

Public Service includes assisting the public, ambulance or police, locked in/out, special events, trapped in an elevator, and water removal.

First Responder Totals

Medical first-responder incidents accounted for 49 per cent of the total emergency responses for RFR during December 2025. A detailed breakdown of the medical incidents for December 2024 and 2025, by sub-type, is set out in the following table. There were 557 medical incidents in December 2025 compared to 581 in December 2024, a decrease of 4 per cent.

Table 4a: December 2024 & December 2025 Medical Calls by Type

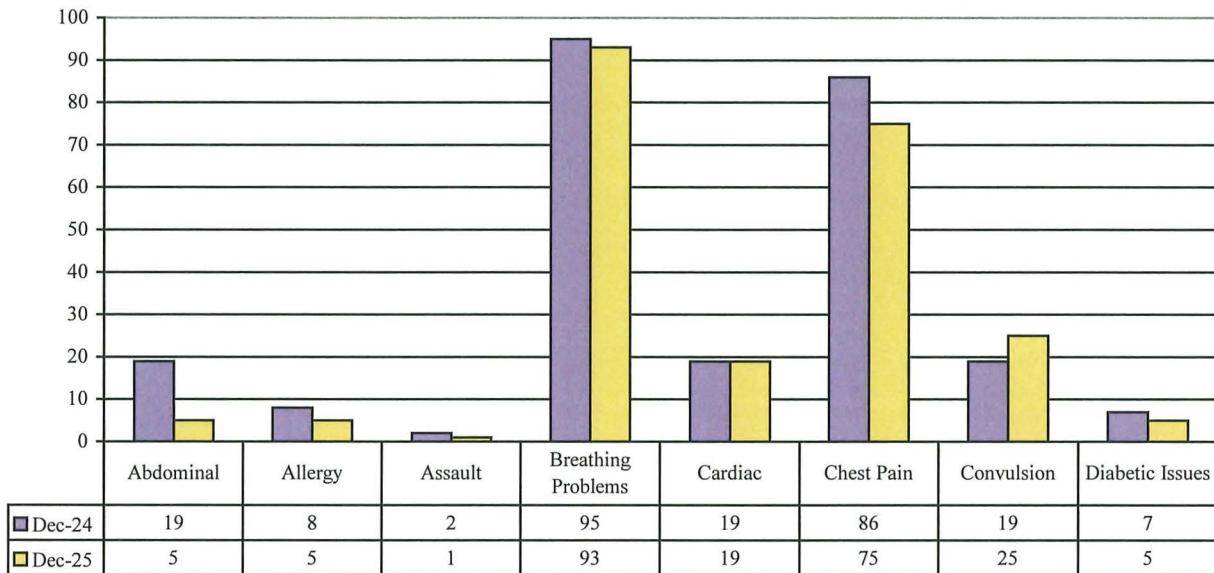
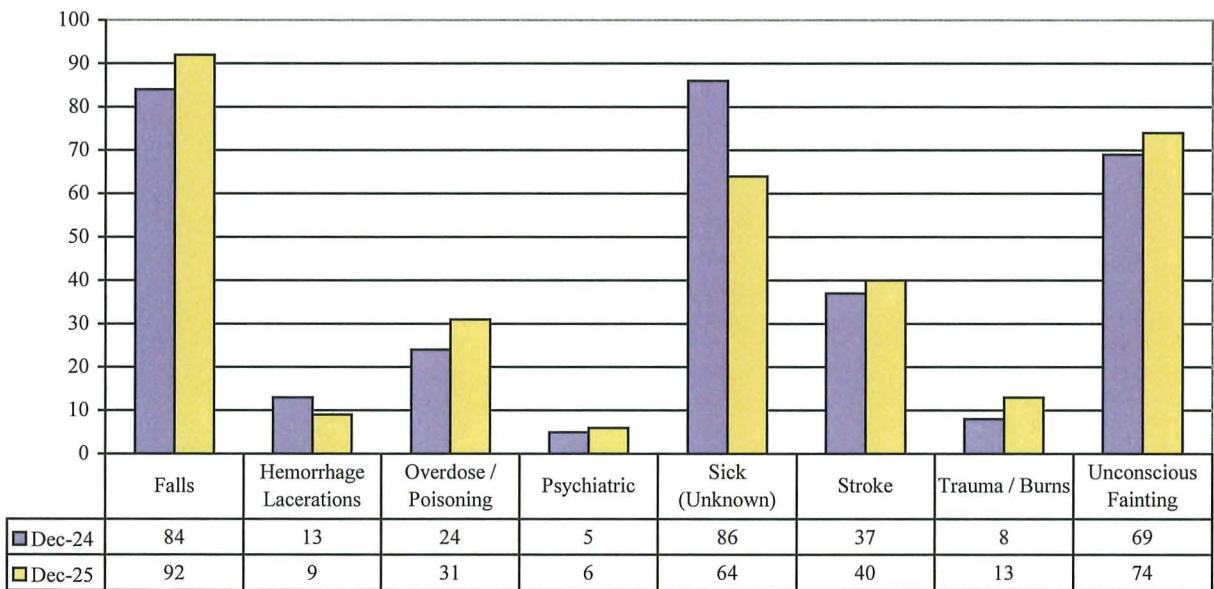


Table 4b: December 2024 & December 2025 Medical Calls by Type



Overdoses

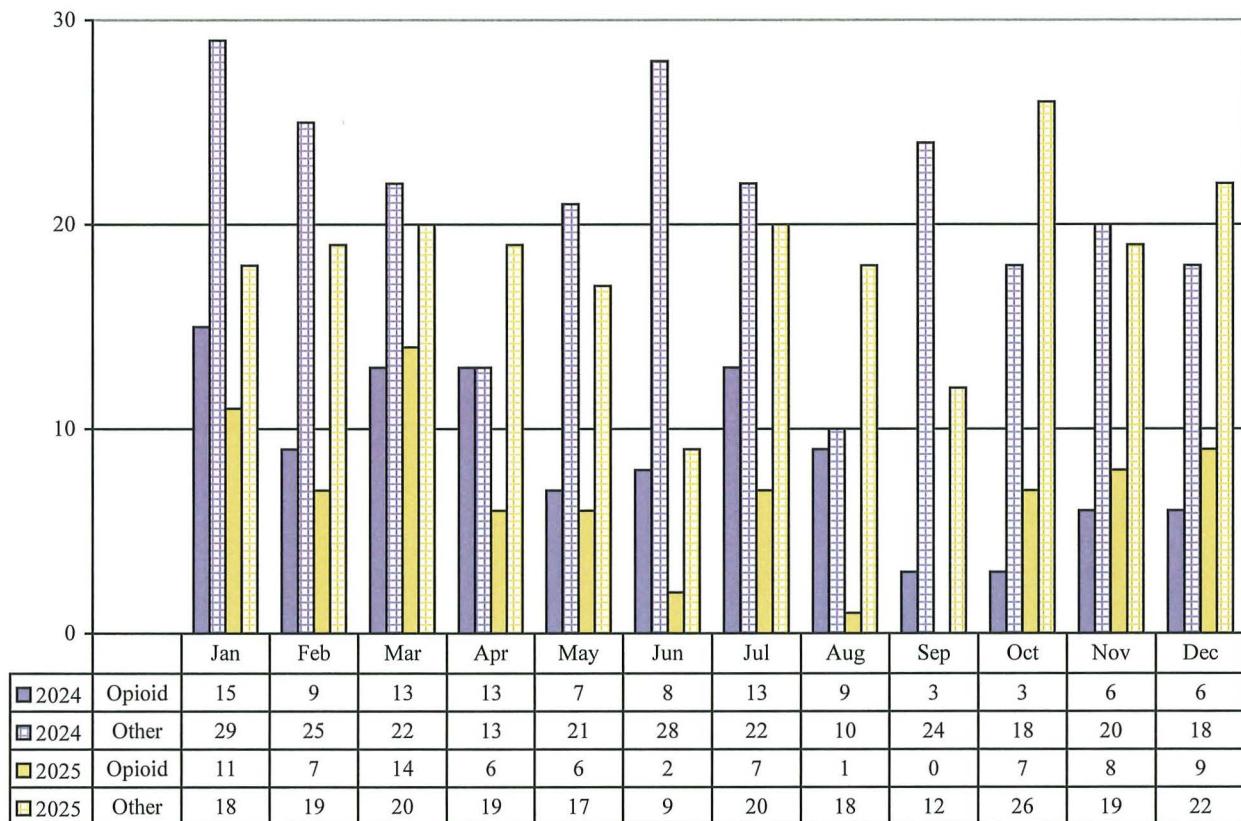
The following tables provide a breakdown of overdose/poisoning incident volume by month for 2024 and 2025. The tables include Opioid and Other overdose incidents (other incidents include alcohol, medications, unknown or refusal of treatment, and other drug types).

During December 2025, RFR staff administered Naloxone on five occasions.

Table 4c: Overdose / Poisoning Incidents by Type – December 2025

Year	Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2024	Opioid	15	9	13	13	7	8	13	9	3	3	6	6
	Other	29	25	22	13	21	28	22	10	24	18	20	18
2025	Opioid	11	7	14	6	6	2	7	1	0	7	8	9
	Other	18	19	20	19	17	9	20	18	12	26	19	22

Table 4d: 2024 and 2025 Overdose / Poisoning Incidents Type



Fire Investigations

The fire investigation statistics for December 2025 are listed below:

Table 5: Total Fire Investigation Statistics – December 2025			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	-	2
Residential - Multi-family	-	9	1
Commercial/Industrial	-	3	-
Outdoor	14	8	1
Vehicle	2	3	4
Totals	16	23	8

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside the RCMP to address potential risks to the community and coordinate appropriate fire investigations.

Hazardous Materials

Table 6: Hazardous Materials Incidents by Type – December 2025	
	Details
Explosives	1
Gases (Natural / Propane)	8
Unclassified	3
Vapour Leak	1
Totals	13

The following charts provide year-to-year comparisons of total incident volumes for fires, medical, motor vehicle, and overdose/poisoning incidents in December, including year averages from 2016 to 2024.

Table 7a: Total Fire Calls for Service in December and year averages from 2016 to 2025

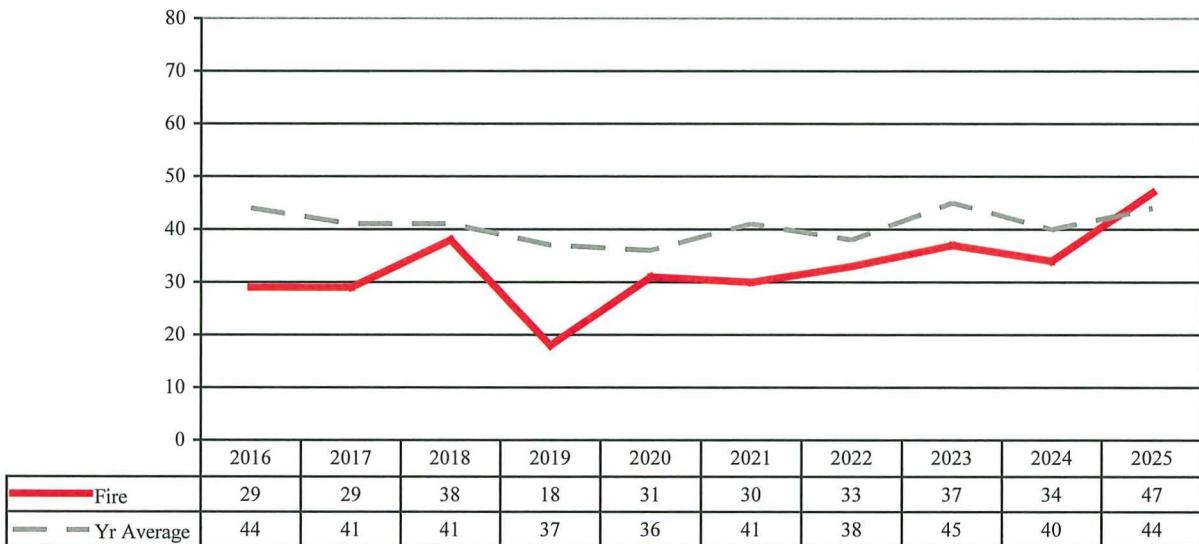
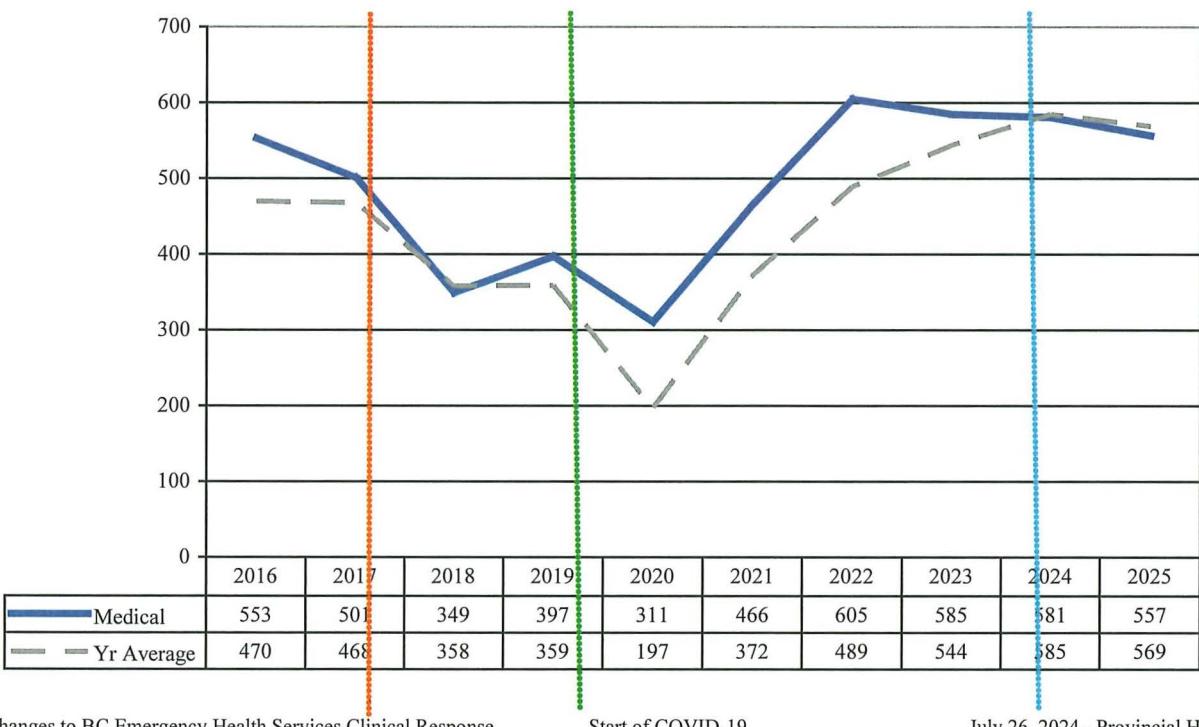


Table 7b: Total Medical Calls for Service in December and year averages from 2016 to 2025



Changes to BC Emergency Health Services Clinical Response Model dispatch system (2017-2018)

Start of COVID-19 Pandemic

July 26, 2024 - Provincial Health Officer ended public health emergency for COVID-19

Table 7c: Total Motor Vehicle Incident (MVI) Calls for Service in December and year averages from 2016 to 2025

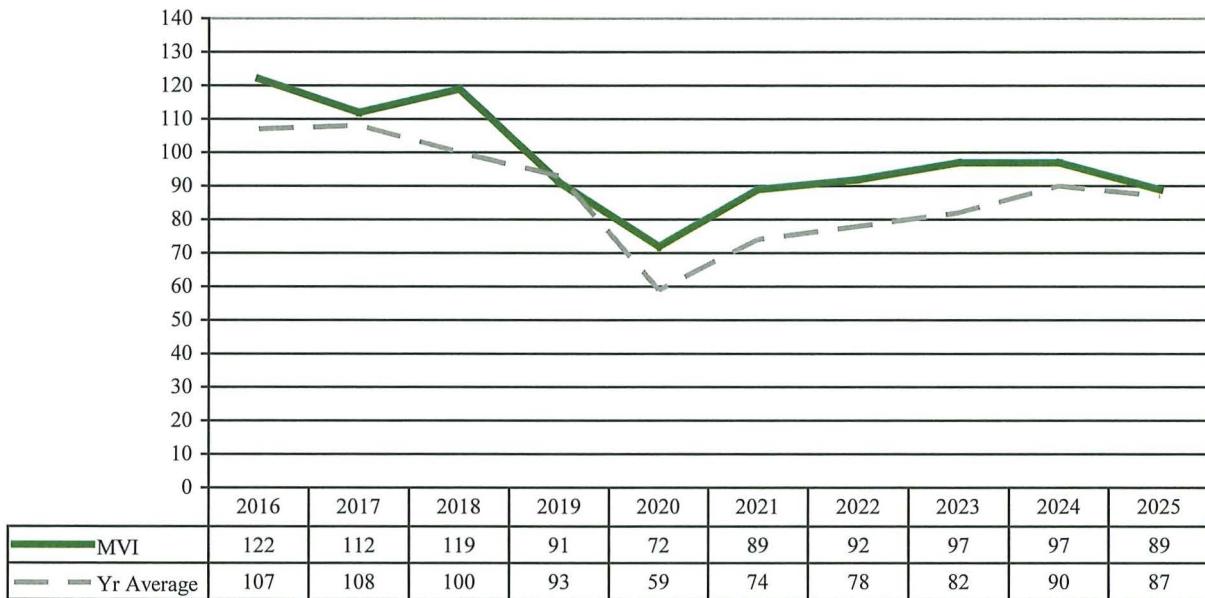
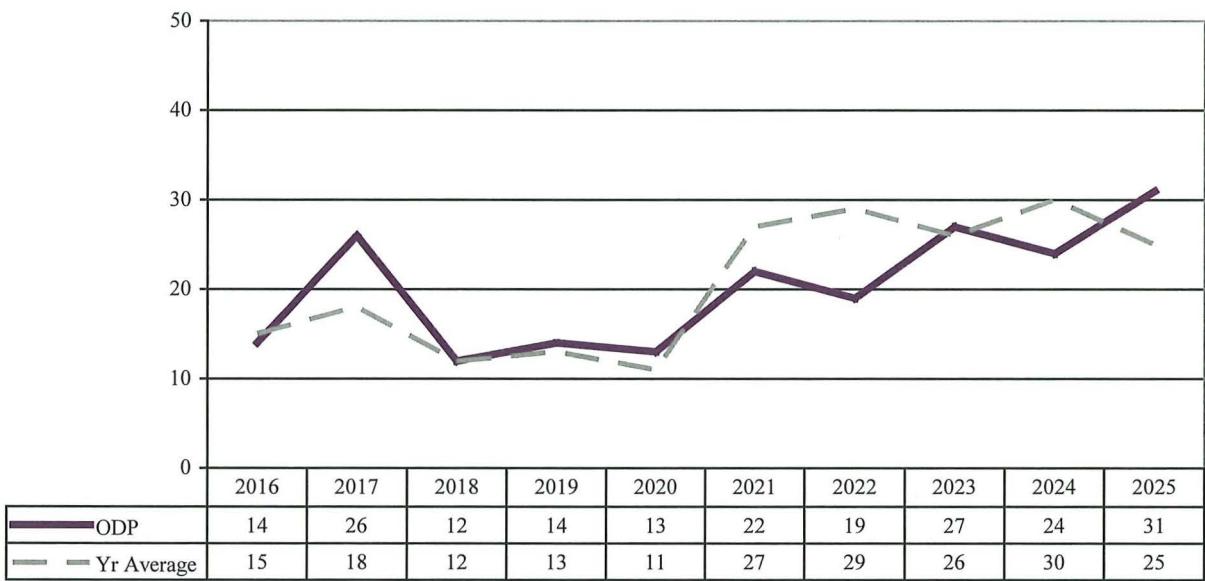


Table 7d: Total Overdose/Poisoning (ODP) Calls for Service in December and year averages from 2016 to 2025



Year in Review

2025 Highlights

During 2025, staff responded to and supported several significant weather-related events including planning, managing and working with internal City departments to support the community and City staff during extreme hot/cold weather events. By supporting these events and participating fully during deployments, staff brought their knowledge, skills, experience and support capacity to the various agencies who were managing events at the time.

Staff continue to cultivate proactive and supportive relationships with operators of Supportive Housing sites in Richmond. Through close collaboration with both internal City staff and external Emergency response services, our staff proactively engages in problem-solving to foster relationships and enhance the efficient management of response operations. This supports RFR in responding effectively and builds on positive relationships in the community.

Freedom of Information Requests

In 2025, Richmond Fire-Rescue received 73 Freedom of Information requests. This is an increase in the number of requests received in 2024. On average, Richmond Fire-Rescue receives 52 per cent of all Freedom of Information requests received by the City.

Table 8: Freedom of Information Requests for 2024 & 2025

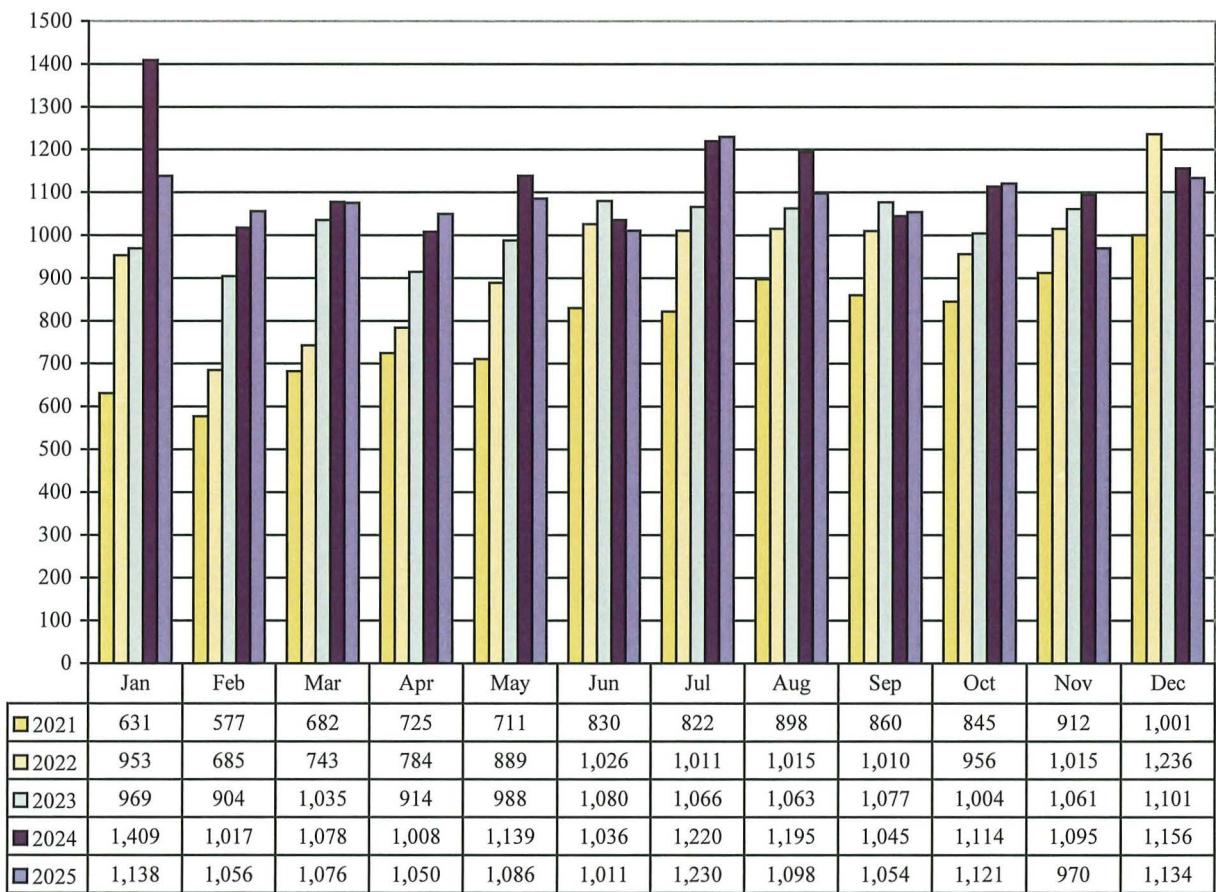
2024	2025
60	73

Incident Year to Year Comparisons

The following charts provide incident types totals on a year over year comparison for 2024 and 2025 and the total incident volumes on a month to month comparison occurring from 2020 to 2024, showing the impact of the pandemic on call volumes during 2020 and 2021. In 2025, there continued to be a return back to pre-pandemic levels of service for medical event types and ultimately higher responses to medical calls.

Table 9a: Incident Types - Year Over Year Comparison (2024-2025)

	Incident Type Totals (2025)	Incident Type Totals (2024)	Number Change From (2024 to 2025)	Percentage Change from (2025 to 2025)	5 Year Averages
Alarm Active - No Fire	2,067	2,308	-241	-10	2,010
Explosion	4	6	-2	-33	5
Fire	530	477	+53	+11	500
Hazardous Materials	117	118	-1	-1	99
Medical	6,827	7,016	-189	-3	6,141
Motor Vehicle Incident	1,043	1,075	-32	-3	983
Public Hazard	105	132	-27	-20	117
Public Service	1,198	1,302	-104	-8	1,158
Response Cancelled/Unfounded	1,086	1,023	+63	+6	868
Specialized Transport	44	49	-5	-10	37
Technical Rescue	3	6	-3	-50	4
Total	13,024	13,512	-488	-4	11,923

Table 9b: Total Incident Call Volumes by Month from 2021 to 2025

The following charts provides the fire, medical, motor vehicle incident and overdose/poisoning volume comparisons, per month in 2025.

Table 9c: Total Fire Calls for Service by Month in 2025

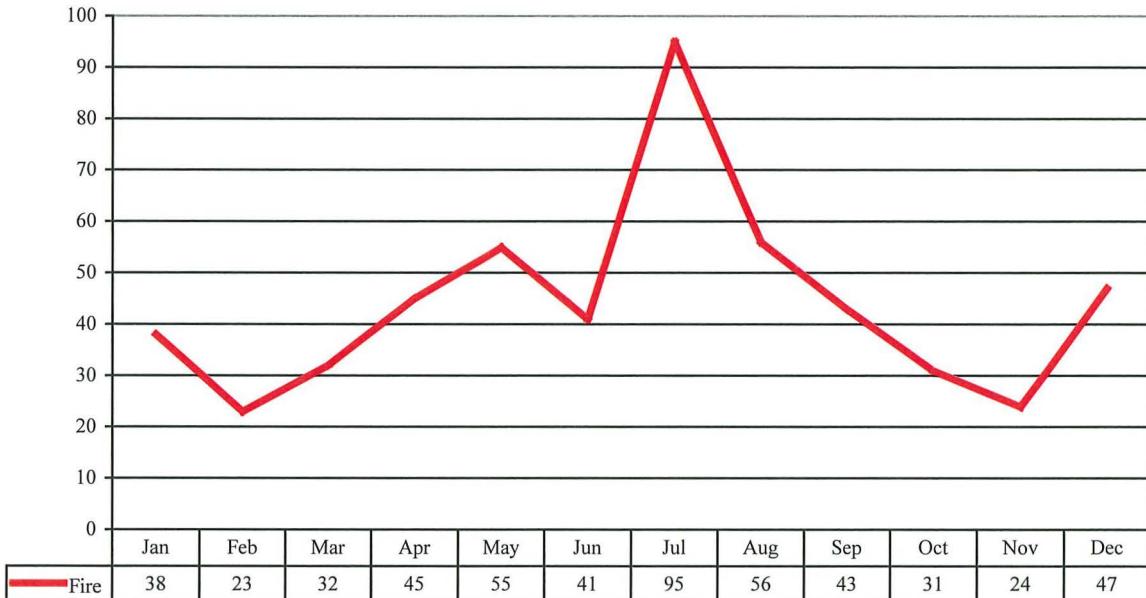


Table 9d: Total Medical Calls for Service by Month in 2025

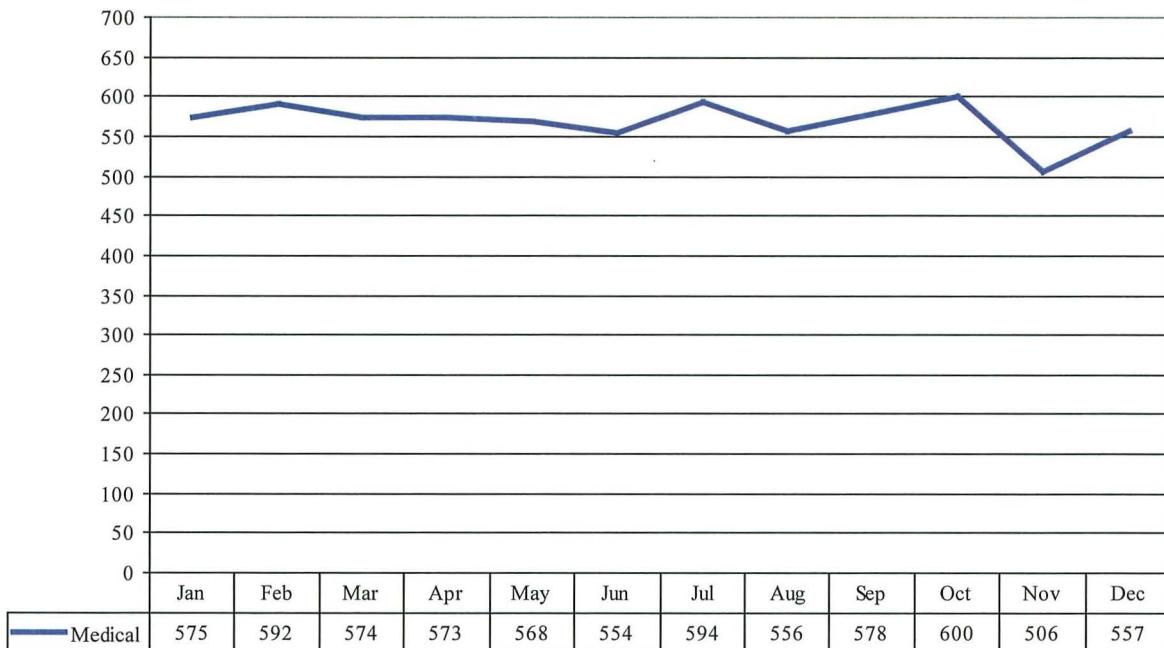
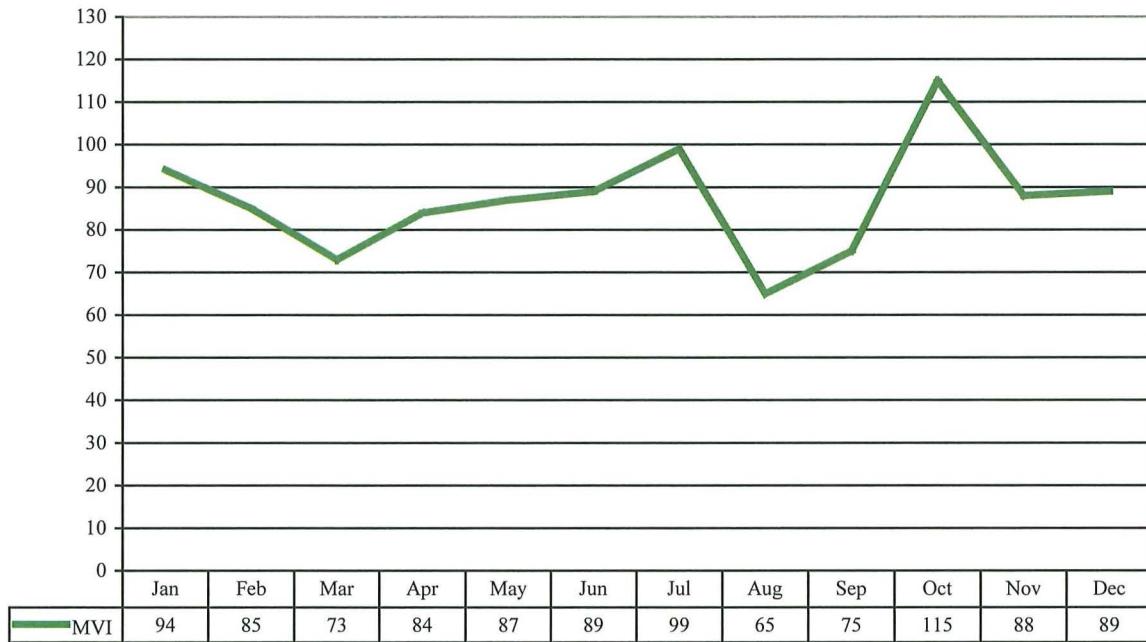
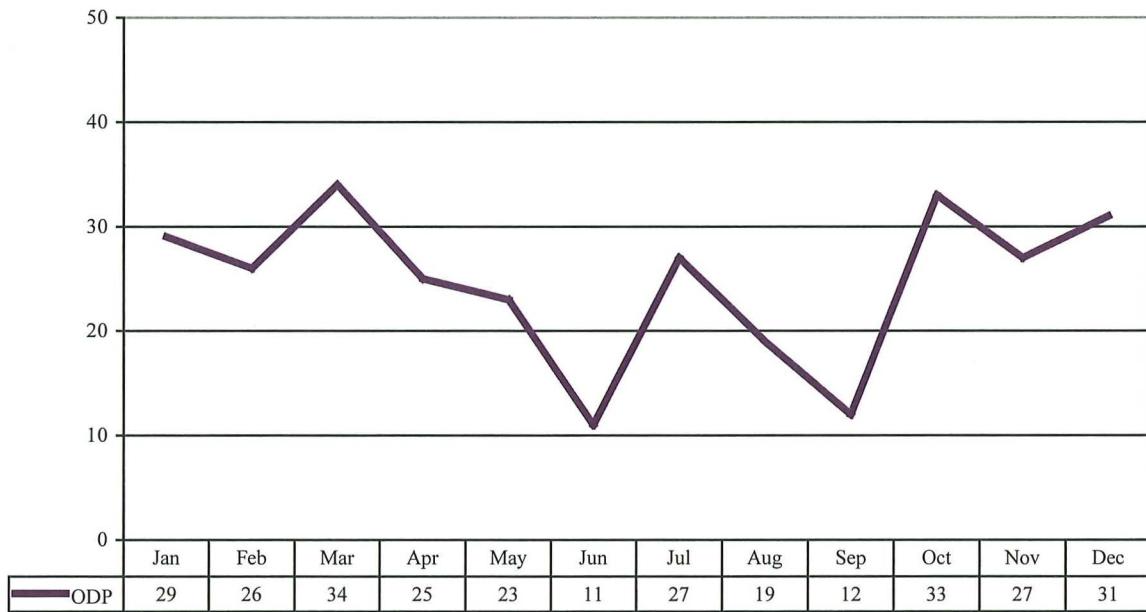


Table 9e: Total Motor Vehicle Incident (MVI) Calls for Service by Month in 2025**Table 9f: Total Overdose Poisioning (ODP) Incident Calls for Service by Month in 2025**

Richmond Fire Rescue: Fire Incident Locations December 2025

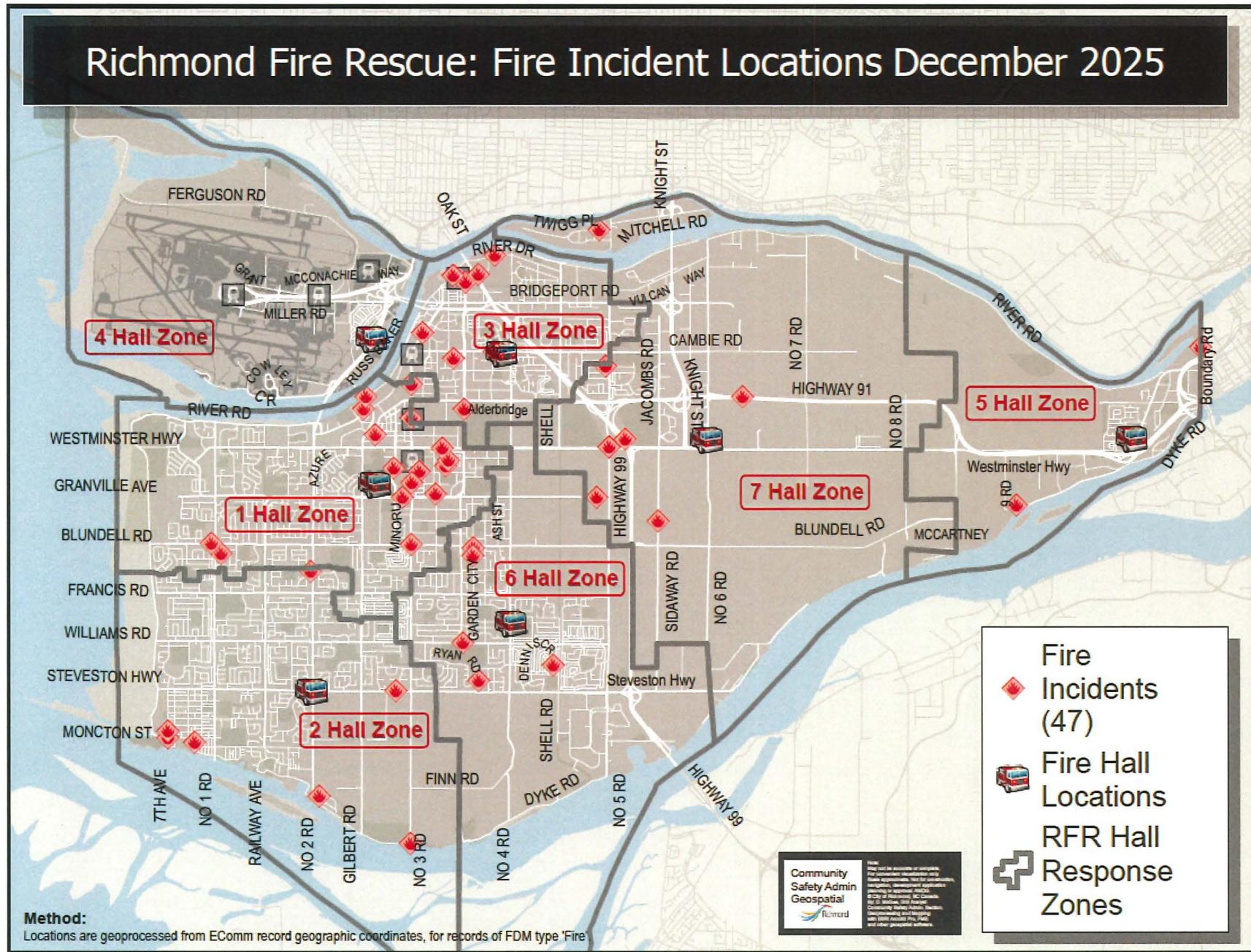


Figure 1a: Location of reportable fire incidents attended in December 2025 (total 47)

ATTACHMENT 1

Richmond Fire Rescue

Where are Fire Incidents Concentrated?

Relative Density of 47 Fire Incidents, December 2025

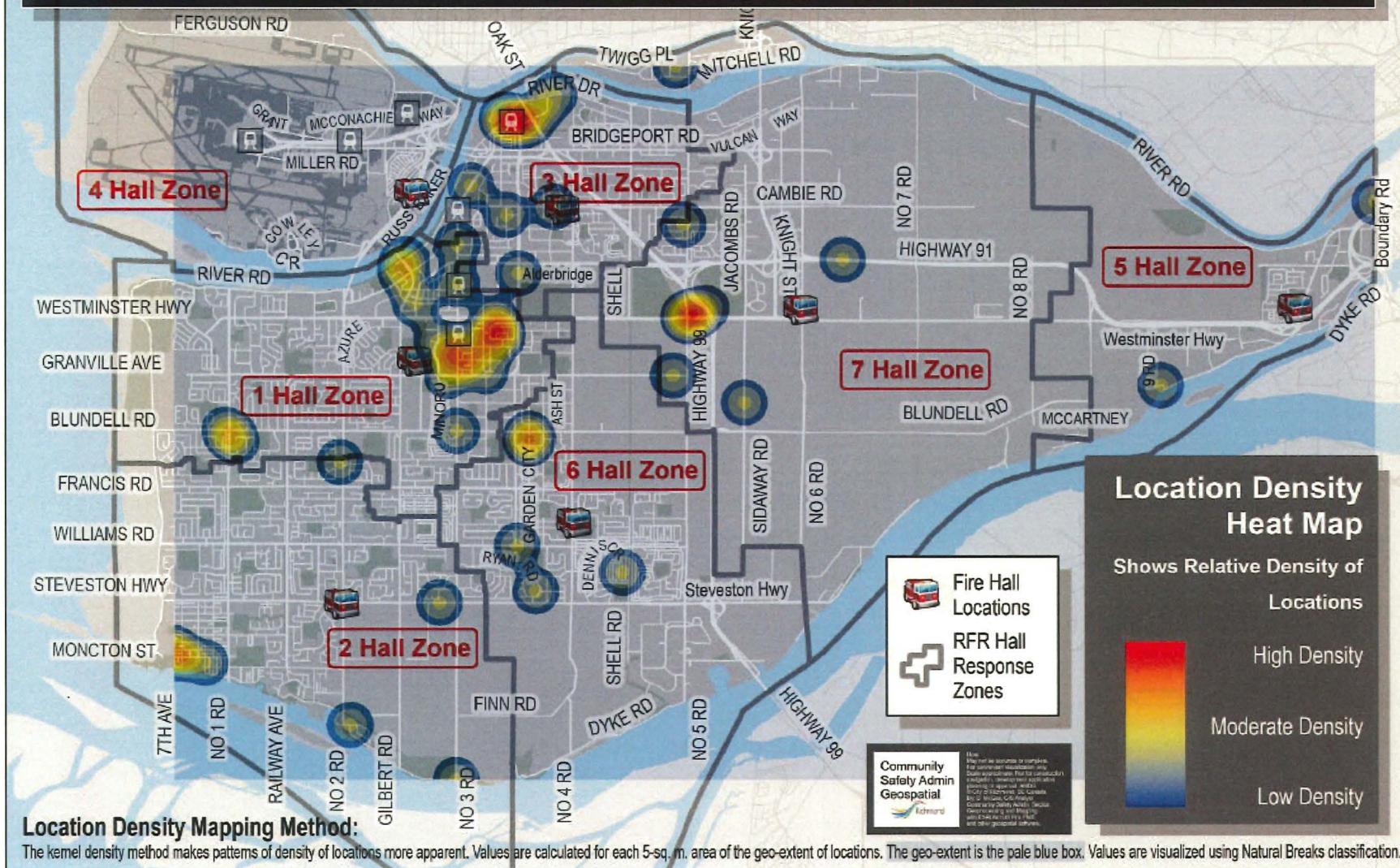
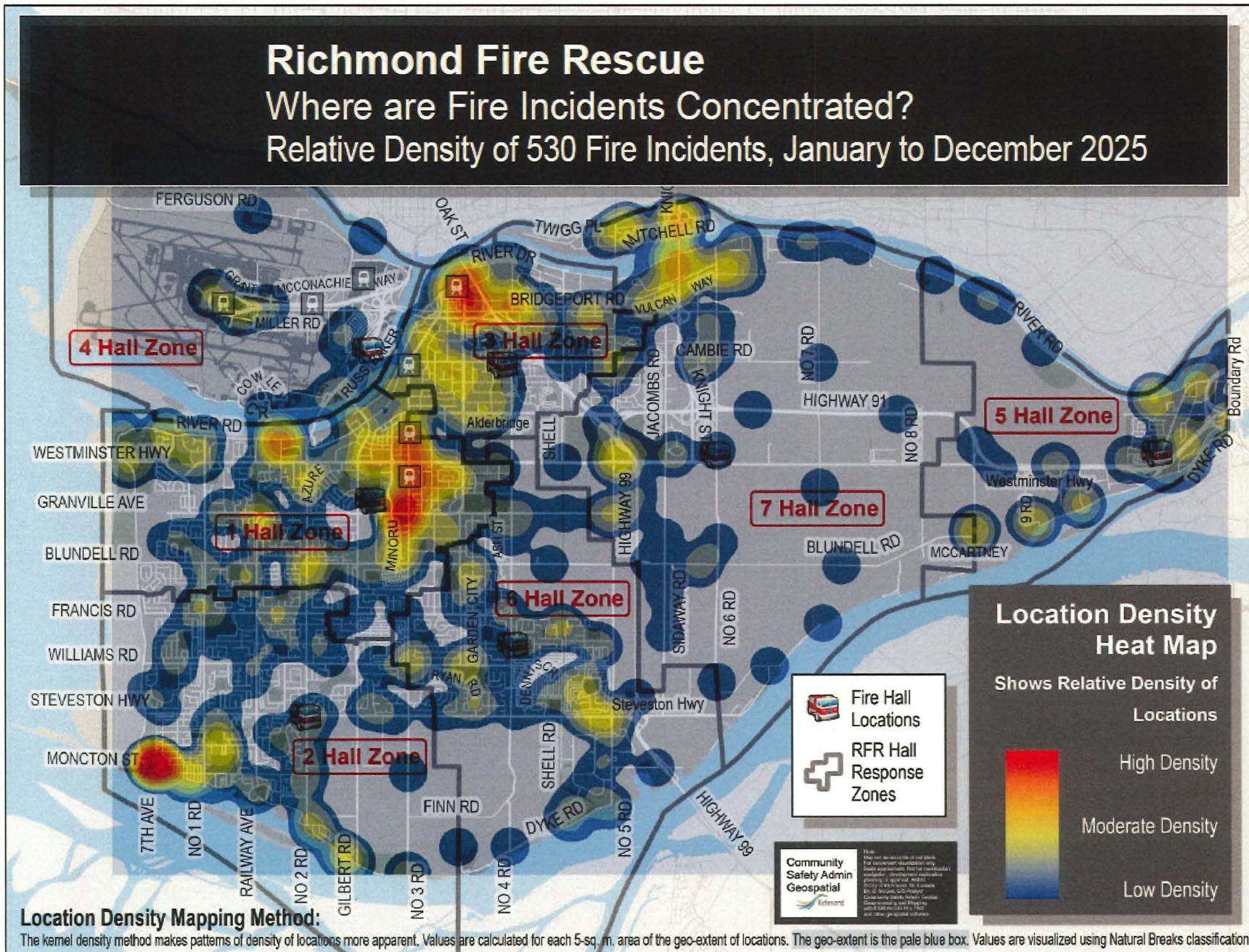


Figure 1b: Density of reportable fire incidents attended in December 2025 (total 47)

Figure 1c: Density of reportable fire incidents attended in 2025 (total 530)

ATTACHMENT 1



Richmond Fire Rescue: Medical Incidents December 2025

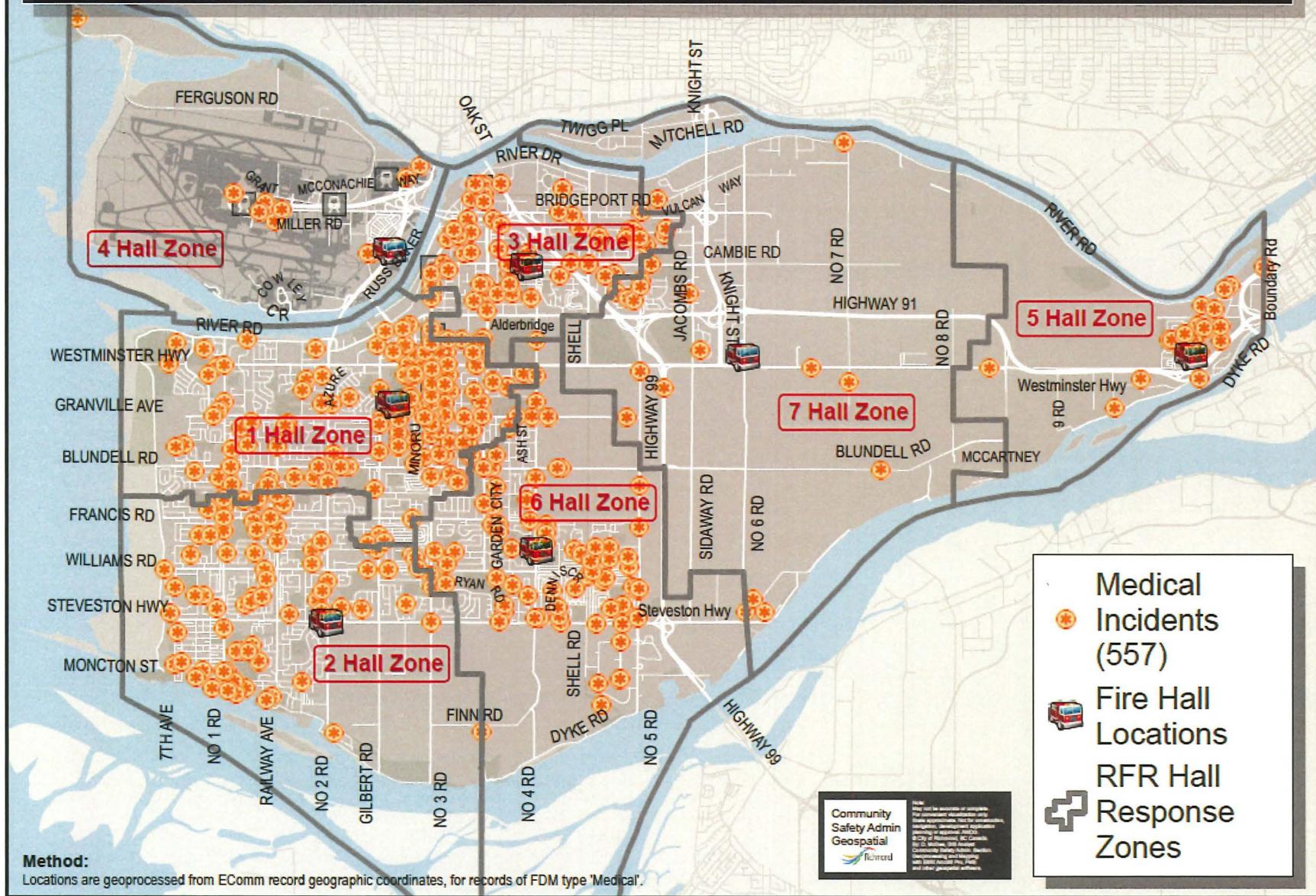


Figure 2a: Location of reportable medical incidents attended in December 2025 (total 557)

Method:

Locations are geoprocessed from EComm record geographic coordinates, for records of FDM type 'Medical'.

ATTACHMENT 1

Richmond Fire Rescue

Where are Medical Incident Locations Most Dense?

Relative Density of 557 Medical Incidents, December 2025

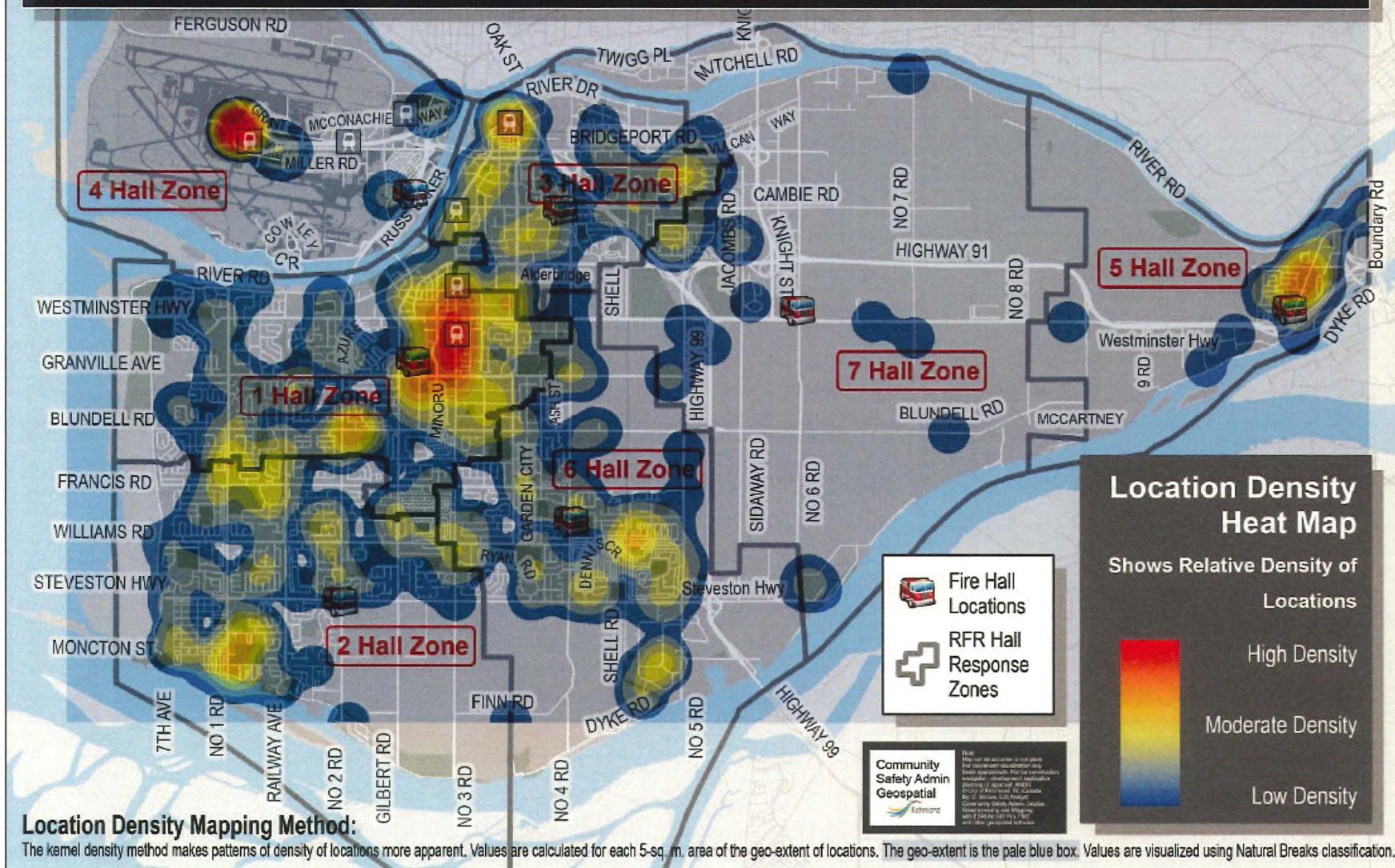


Figure 2b: Density of reportable medical incidents attended in December 2025 (total 557)

Richmond Fire Rescue

Where are Medical Incident Locations Most Dense?Relative Density of 6,827 Medical Incidents, January to December 2025

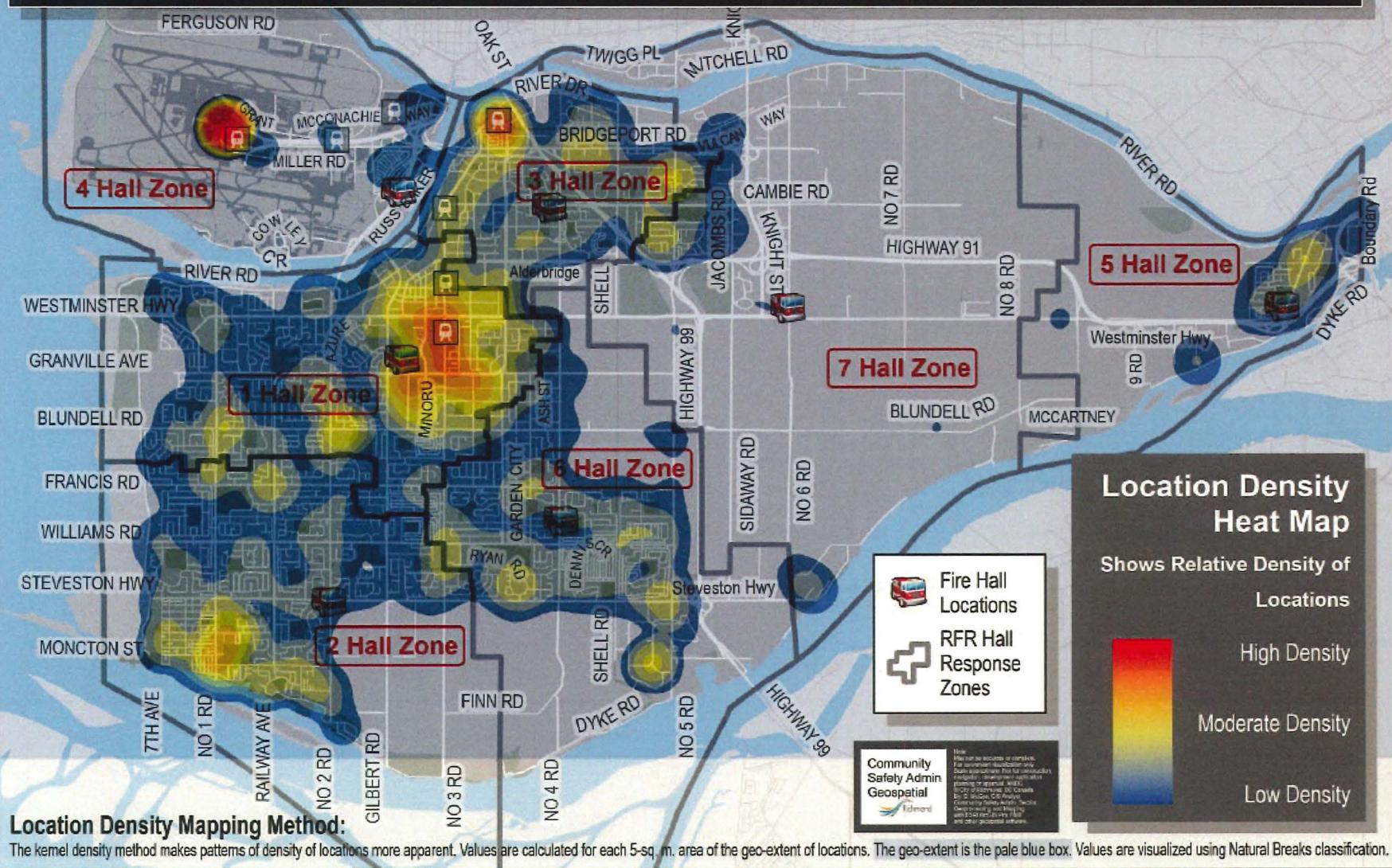


Figure 2c: Density of reportable medical incidents attended in 2025 (total 6,827)

Richmond Fire Rescue: MVI Incidents December 2025

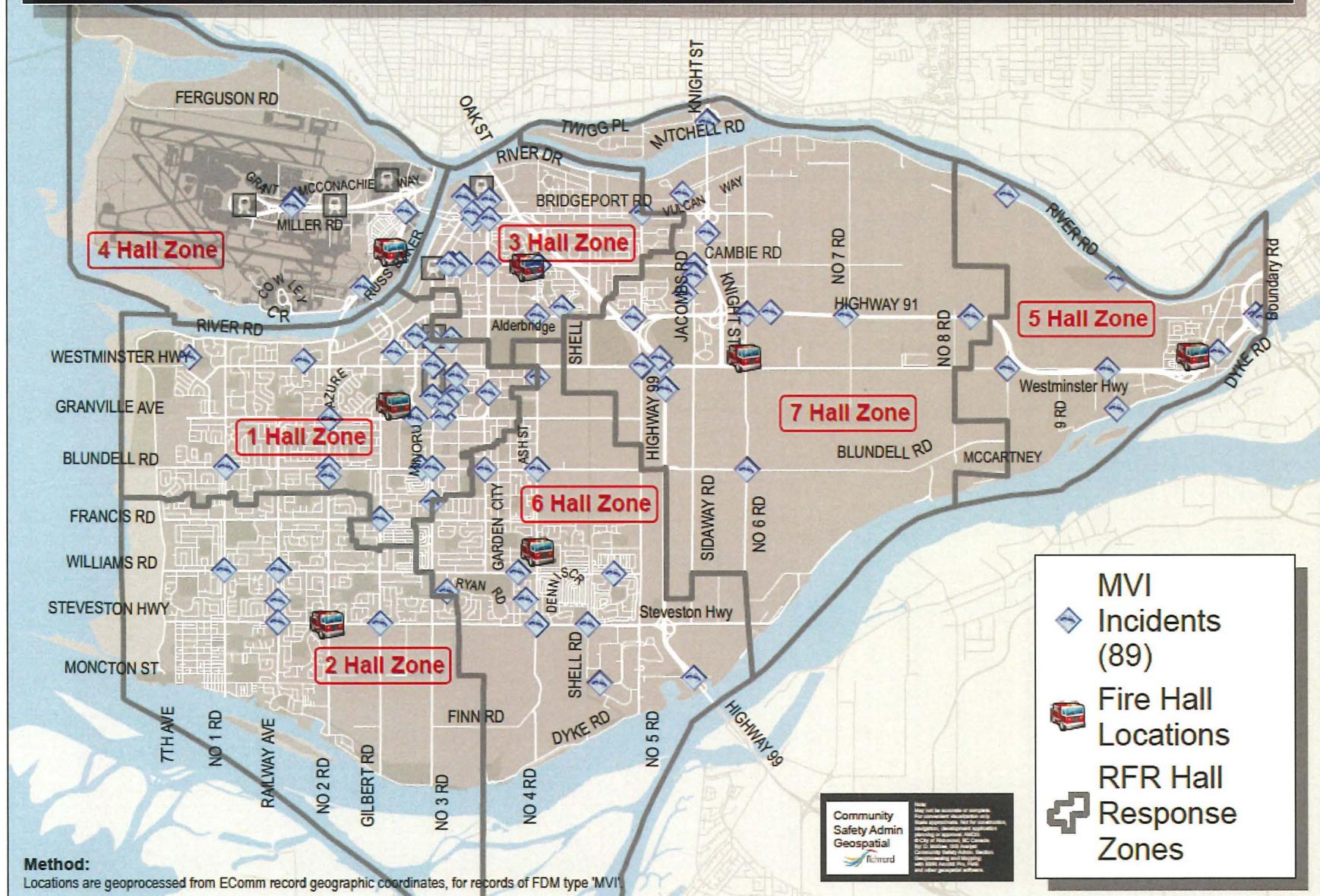


Figure 3a: Location of reportable motor vehicle incidents (MVs) attended in December 2025 (total 89)

Richmond Fire Rescue

Where is Fire Rescue Most Likely to Respond to MVIs? Relative Density of 89 Motor Vehicle Incidents, December 2025

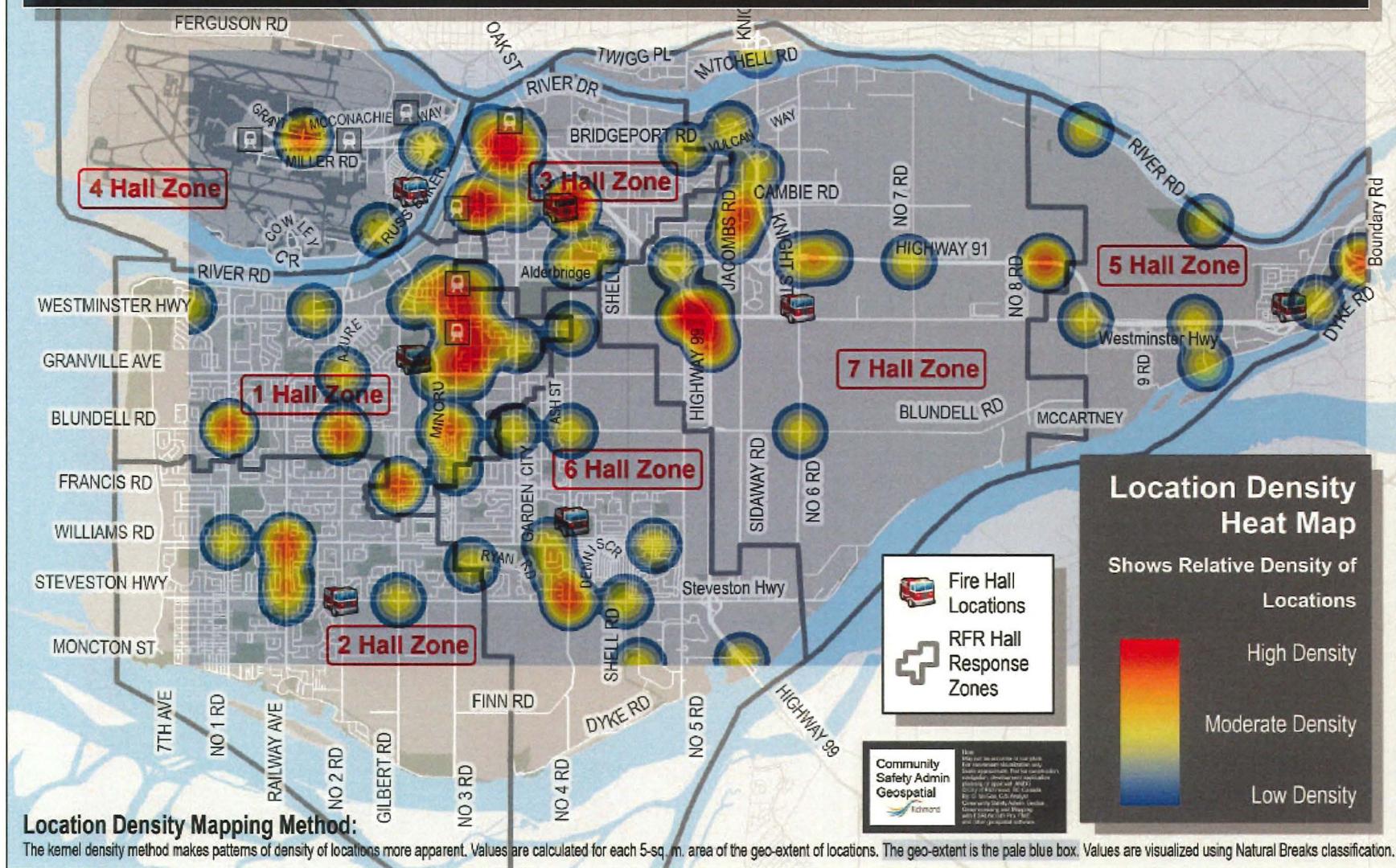
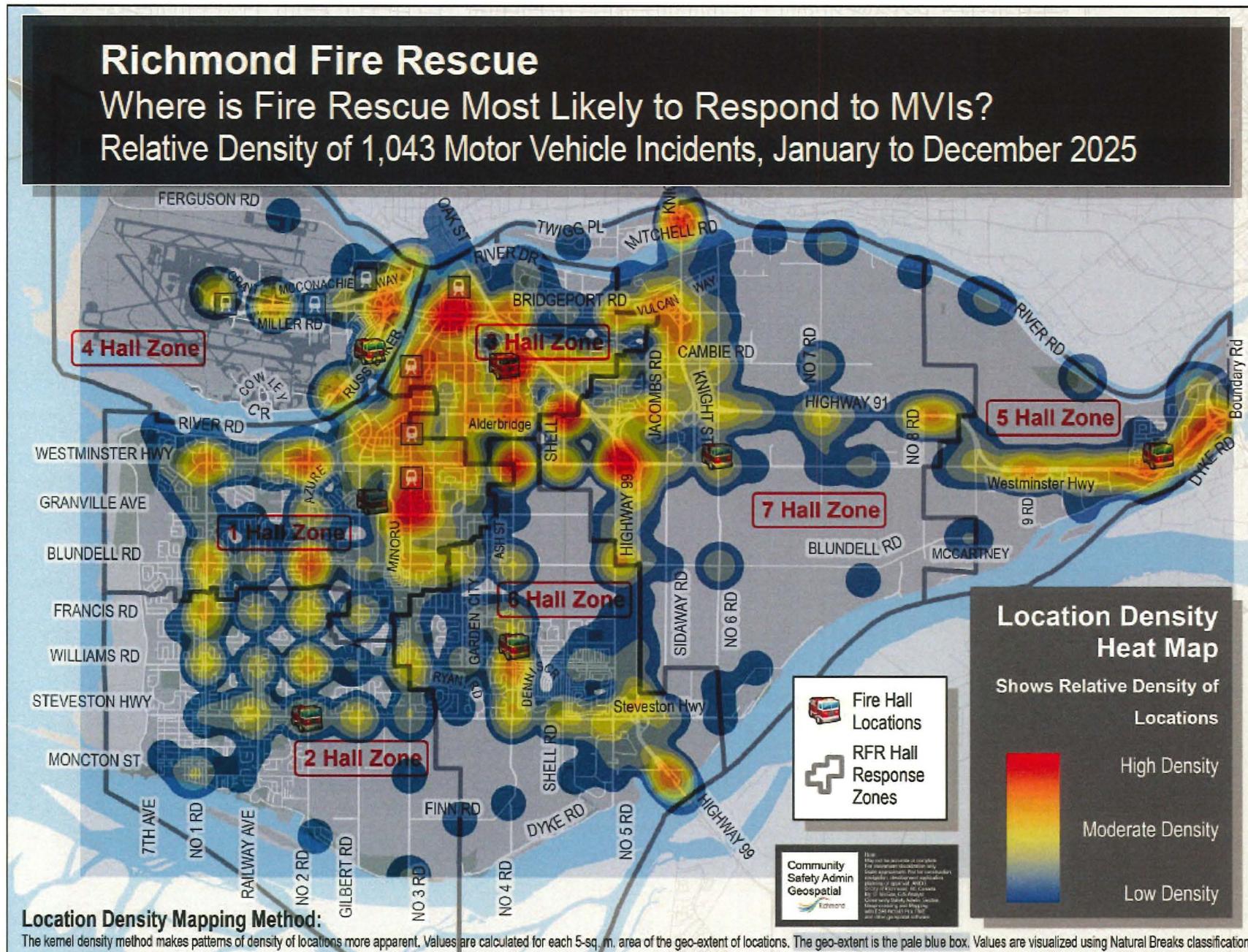


Figure 3b: Density of reportable motor vehicle incidents (MVis) attended in December 2025 (total 89)

Figure 3c: Density of reportable motor vehicle incidents (MVI's) attended in 2025 (total 1,043)



Richmond Fire Rescue: Overdose/Poisoning Incidents (31) by Classification - December 2025



Figure 4a: Location of reportable overdose/poisoning incidents attended in December 2025 (total 31)

Richmond Fire Rescue

Where are Overdose/Poisoning Incident Locations Concentrated?

Relative Density of 31 Overdose/Poisoning Incidents December 2025

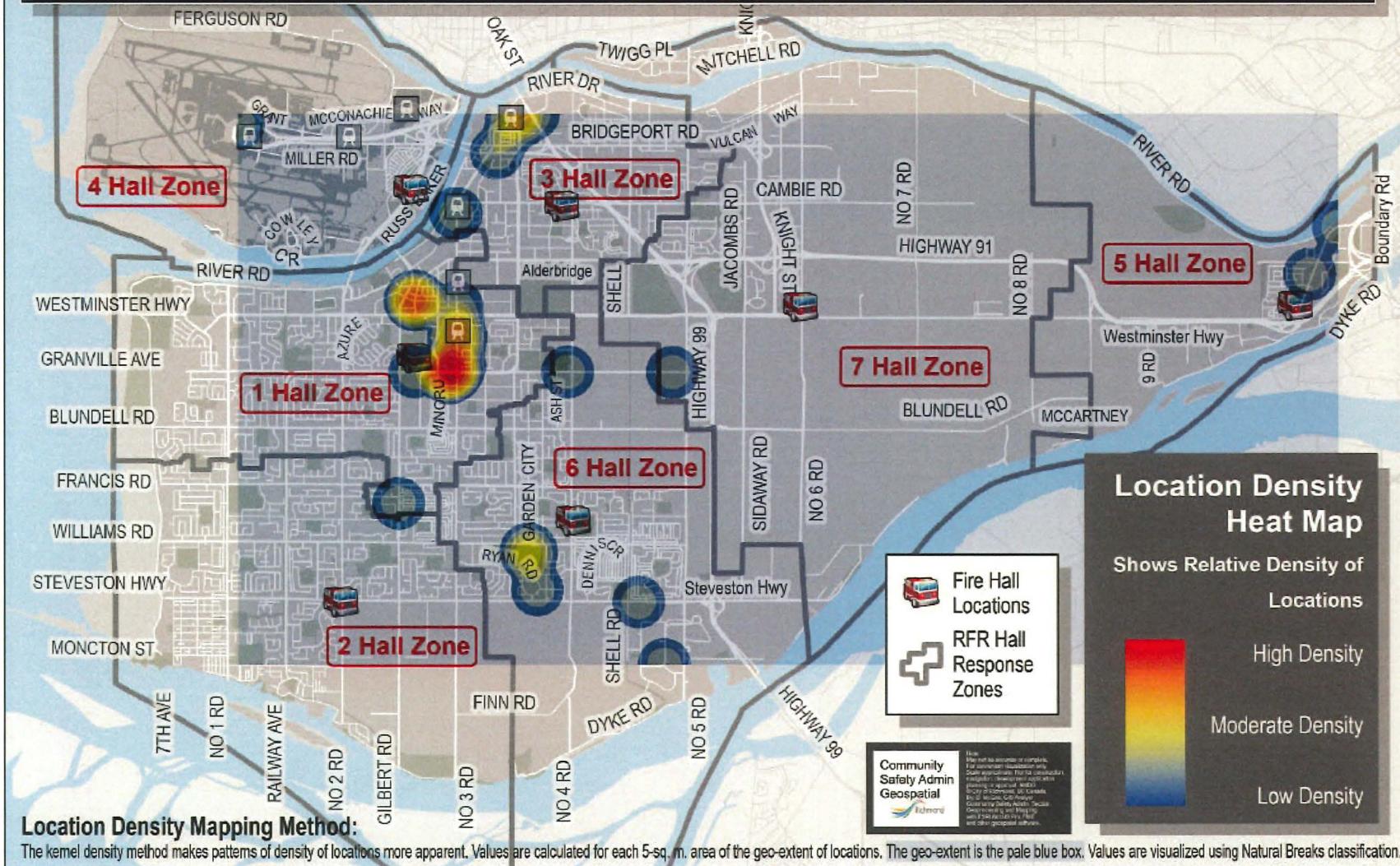
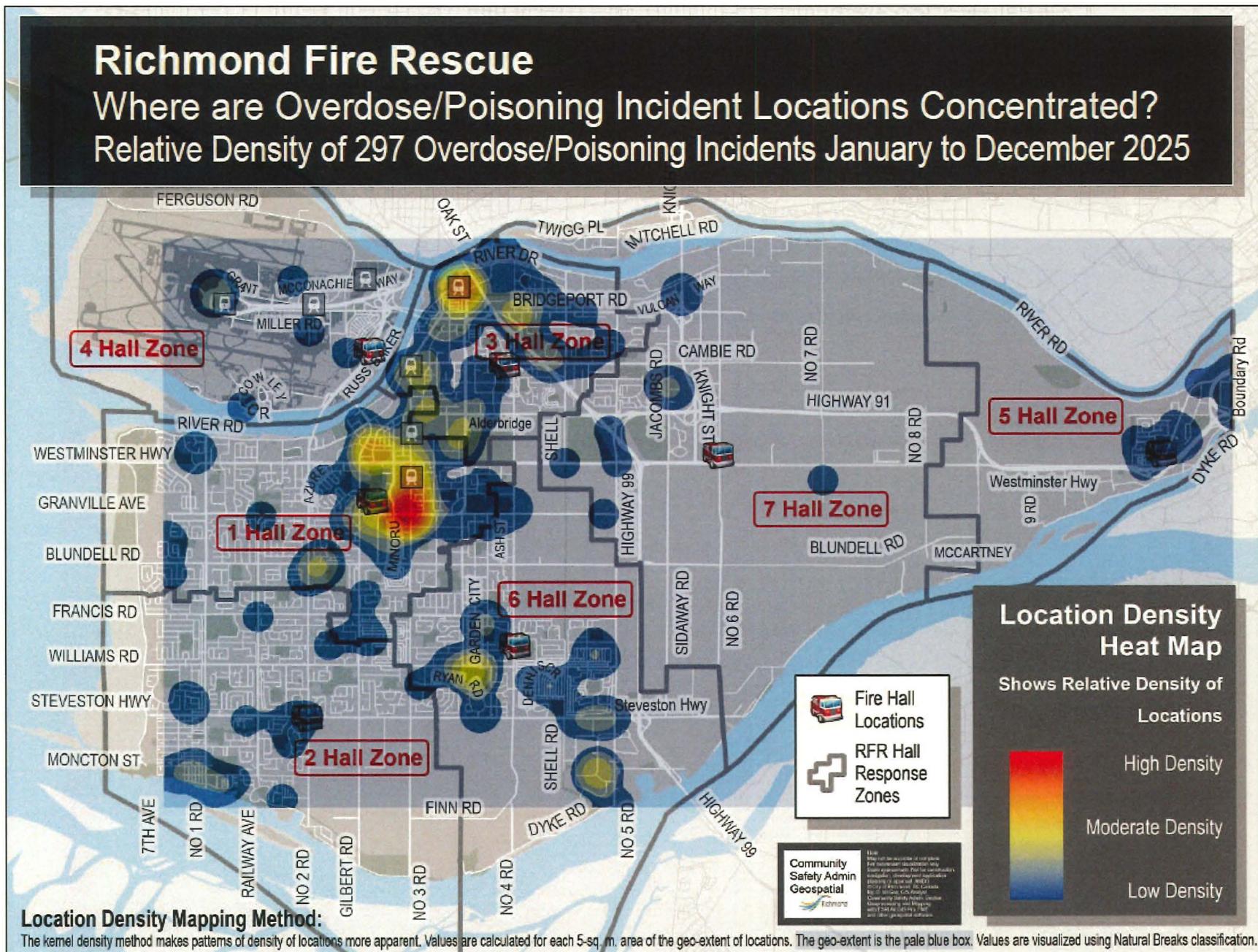


Figure 4b: Density of reportable overdose/poisoning incidents attended in December 2025 (total 31)

Figure 4c: Density of reportable overdose/poisoning incidents attended in 2025 (total 297)

ATTACHMENT 1





City of Richmond

Report to Committee

To: Community Safety Committee **Date:** January 16, 2026
From: Dave Chauhan **File:** 09-5030-01/2025-Vol
Chief Superintendent, Officer in Charge 01
Re: **RCMP Monthly Activity Report – December 2025**

Staff Recommendation

That the report titled “RCMP Monthly Activity Report – December 2025”, dated January 16, 2026, from the Officer in Charge, be received for information.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report**Origin**

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Communications Unit
6. Community Police Station Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's Strategic Plan 2022-2026 Focus Area #3: A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

AnalysisActivities and Noteworthy Files*Impaired Driving Enforcement*

On December 2, 2025, the Richmond RCMP issued a media release advising of increased enforcement as part of the BC Association of Chiefs of Police Winter Impaired Driving Campaign. Richmond RCMP officers joined police agencies across BC for the “Light Up the Province” event on December 6, 2025. This high-visibility initiative, led by BC Highway Patrol, aimed to deter impaired driving and enhance road safety.

Distraction Thefts

On December 5, 2025, the Richmond RCMP issued a public warning following an increase in distraction thefts between late September and November 2025. In each case, suspects used various distraction techniques in attempts to steal jewellery from victims. The incidents occurred in a range of public and residential locations across the city.

Winter Driving Safety

On December 17, 2025, the Richmond RCMP issued a reminder to drivers to exercise extra caution during winter driving conditions. This includes the driver's responsibility to clear all

snow and ice from their vehicle before driving; failure to do so can result in fines for insecure cargo and driving with an obstructed view.

Retail Theft Enforcement

On December 13, 2025, Richmond RCMP officers conducted a Boost and Bust operation targeting retail theft at local businesses.¹ A total of 16 suspects were arrested, the majority of whom reside in other jurisdictions, and approximately \$1,500 in merchandise was recovered. Two arrests led to the discovery and seizure of edged weapons.

Pedestrian Fatality

On December 31, 2025, Richmond RCMP officers responded to a motor vehicle collision involving a pedestrian near the intersection of Williams Road and Seacote Road. Emergency Health Services and Richmond Fire Rescue provided medical assistance; however, the pedestrian succumbed to their injuries. The incident remains under investigation.

Analysis of Police Statistics²

Arson

There were four reported arsons in December 2025, representing a decrease of two incidents from the previous month. In 2025, arson incidents were down 32 per cent compared to 2024.³

Assault Serious (Assault with a Weapon)

There were 17 serious assaults in December 2025, representing an 89 per cent increase from the previous month. In 2025, serious assaults were down four per cent compared to 2024. The number of serious assaults this month is within the average range.

Twenty-nine per cent of serious assaults reported in December 2025 were domestic incidents.

Auto Theft

There were 20 auto thefts in December 2025, representing a 13 per cent decrease from the previous month. In 2025, auto thefts were down 15 per cent compared to 2024. The number of auto thefts this month is within the average range.

Mental Health

There were 227 mental health-related incidents in December 2025, a four per cent decrease from the previous month. In 2025, mental health-related incidents were up five per cent compared to 2024. The number of mental health-related incidents this month is below the average range.

¹ Boost and Bust projects involve police partnering with local businesses and loss prevention officers to target retail theft.

² Unless otherwise noted, no patterns or trends have been identified in this month's statistics.

³ In January 2024, a new Uniform Crime Reporting Survey (UCR) code was introduced for intentionally set fires that do not meet the *Criminal Code* definition of Arson. This new UCR code prevents comparison to multi-year arson counts and averages.

There were 56 police apprehensions, and the average hospital wait time was 119 minutes; both statistics are within the average ranges. Twenty-four individuals were responsible for two or more calls in December, with one caller generating seven incidents.

Residential Break and Enter

There were 30 break and enters to residences in December 2025, which is a 50 per cent increase from the previous month. In 2025, residential break and enters were down six per cent compared to 2024. The number of residential break and enters this month is within the average range.

Commercial Break and Enter

In December 2025, there were 41 break and enters to businesses, representing a 71 per cent increase from the previous month. In 2025, commercial break and enters were up 31 per cent compared to 2024. The number of commercial break and enters this month is above the average range.

In 12 of this month's incidents, no items were reported stolen. Six incidents involved attempted break and enters where no entry was made.

Robbery

There were five robberies reported in December 2025, representing no change from the previous month. In 2025, the number of robberies remained unchanged from 2024. The number of robberies this month is within the average range.

One of the robberies reported this month involved a weapon; a suspect has been identified in this incident. All the reported robberies remain under investigation.

Sexual Offences

There were 17 sexual offence files in December 2025, representing a 15 per cent decrease from the previous month. In 2025, sexual offences were up seven per cent compared to 2024. The number of sexual offences this month is within the average range.

Forty-seven per cent of the offences reported in December 2025 were sexual assaults, and 29 per cent were indecent acts/exposing.

Shoplifting

There were 169 reported shoplifting thefts in December 2025, representing a 14 per cent increase from the previous month. In 2025, shoplifting thefts were down five per cent compared to 2024. The number of shoplifting thefts this month is above the average range.

Theft from Automobile

There were 69 thefts from automobiles in December 2025, representing a 17 per cent increase from the previous month. In 2025, thefts from automobiles were down three per cent compared to 2024. The number of thefts from automobiles this month is below the average range.

Drugs

In December 2025, there were 32 drug offences, representing a 23 per cent increase from the previous month. In 2025, drug offences were up 27 per cent compared to 2024. The number of drug incidents this month is above the average range.

Drug-Related "Social Disorder" Calls

Public complaints related to drug use fall under various call categories, including nuisance, cause disturbance, mischief, unwanted person, suspicious person, and check well-being. Table 1 presents the number of police calls for service related to a public complaint of suspected drug use.

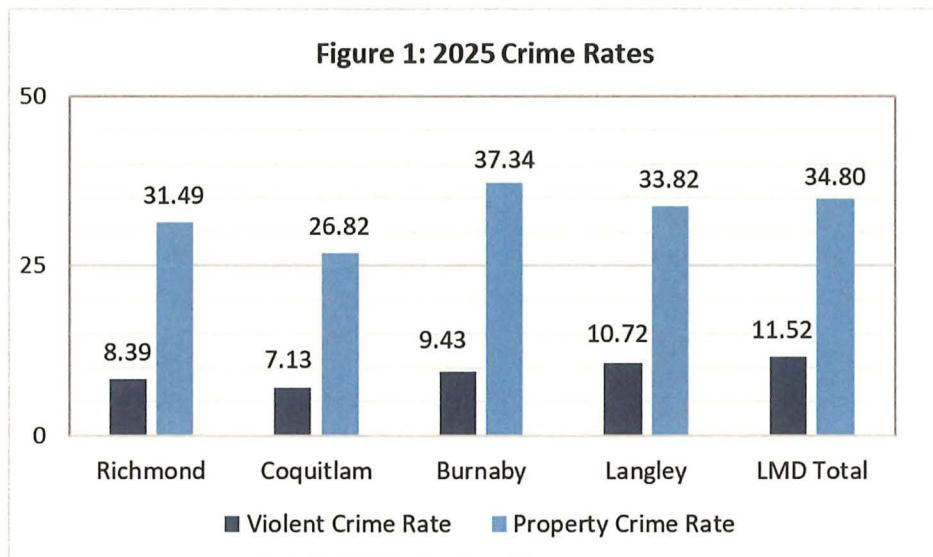
Table 1: Drug-Related Calls for Service

Month	Total Number of Drug-Related Calls	Suspected	Confirmed
January	71	42	29
February	38	23	15
March	49	31	18
April	58	41	17
May	57	36	21
June	70	44	26
July	40	20	20
August	59	44	15
September	57	35	22
October	39	26	13
November	52	40	12
December	42	23	19
Total	632	405	227

Confirmed incidents refer to files where direct observation of drug use or apparent signs of intoxication is noted. Most calls involved incidents where drug use was suspected, including reports of unwanted persons who were possibly under the influence of drugs or alcohol.

Crime Trends Across Jurisdictions

Figure 2 presents the 2025 crime rates for the four largest municipalities in the Lower Mainland District (LMD), which are policed by the RCMP.⁴ The property and violent crime rates in Richmond were below the LMD average.



Block Watch

At the end of December 2025, the Block Watch program had 300 groups, totalling 6,722 participants. Currently, the program includes 421 captains and co-captains.

Communications Unit

The Communications Unit provides public safety and crime-prevention messaging to enhance community awareness of policing-related issues. During December, the Communications Unit conducted the following:

- A campaign aimed at reducing crashes caused by alcohol and drug impairment during the holiday season.
- Nine media releases were issued, including five related to property crimes.
- 31 social media posts were made on X, including property crime enforcement activities.



Figure 2: Impaired Driving Awareness

⁴ Based on PRIME query by Richmond Crime Analysis Unit on January 6, 2026

Community Police Office Programs

Community police offices continue to enhance the Richmond Detachment's policing services by providing a range of crime-prevention resources and community safety initiatives. City staff and volunteers implement safety initiatives to raise awareness of crime-prevention programs, promote community engagement, and enhance police accessibility. These initiatives help reduce anxiety and fear related to crime. The program activities vary from month to month, reflecting weather conditions, seasonal initiatives and the availability of volunteers.

During December, volunteer highlights included:

- The deployment of one van patrol, totalling eight hours.
- A total of 13 Fail to Stop deployments took place, resulting in 551 information letters issued.
- Over the course of approximately six weeks, volunteers participated in 18 Rescue Task Force Training sessions organized by the Vancouver Police Department, acting as role players in deadly threat scenarios/exercises. Volunteers provided 355 hours for this large-scale training event for police, fire, ambulance and E-Comm 911.
- December 6 – Volunteers participated in the “Light up the Province” campaign, in partnership with RCMP officers and Transit Police, and assisted with Counter Attack roadblocks.
- December 7 – Volunteers assisted RCMP officers with the annual “Santa’s Arrival in Steveston.” In addition to providing crowd control and restricting access to the docking area, volunteers escorted Santa from Fisherman’s Wharf to the Gulf of Georgia Cannery.
- December 13 – Volunteers helped with traffic barricades and crowd control for the Steveston Santa Parade.
- December 15 – Volunteers conducted foot patrols and assisted with wayfinding during the Public Menorah Lighting at Richmond City Hall.



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During December, the Crime Prevention Unit participated in various activities, including diversity and inclusion initiatives, road safety deployments and the following events:

- A total of 204 Place of Worship patrols were conducted.
- On December 7, 2025, RCMP officers participated in Red Serge for “Santa’s Arrival in Steveston.
- Following the Hanukkah Terror attack in Sydney, Australia, RCMP officers conducted additional patrols and check-ins at the Beth Tikvah Synagogue.

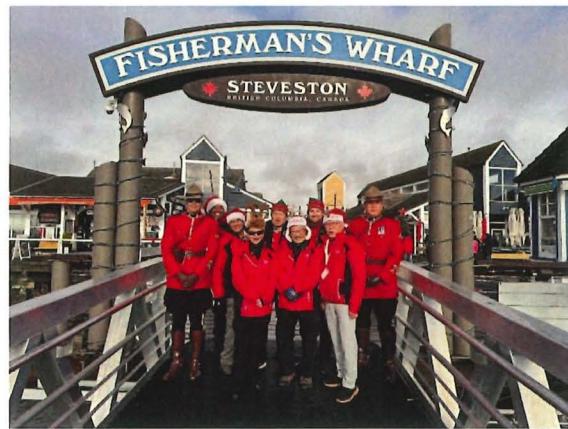


Figure 4: Santa's Arrival in Steveston

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigations into serious vehicle collisions, and public education programs. A total of 765 violation tickets were issued in December. Figure 6 provides statistics for the top five infractions for which violation tickets were issued in December:

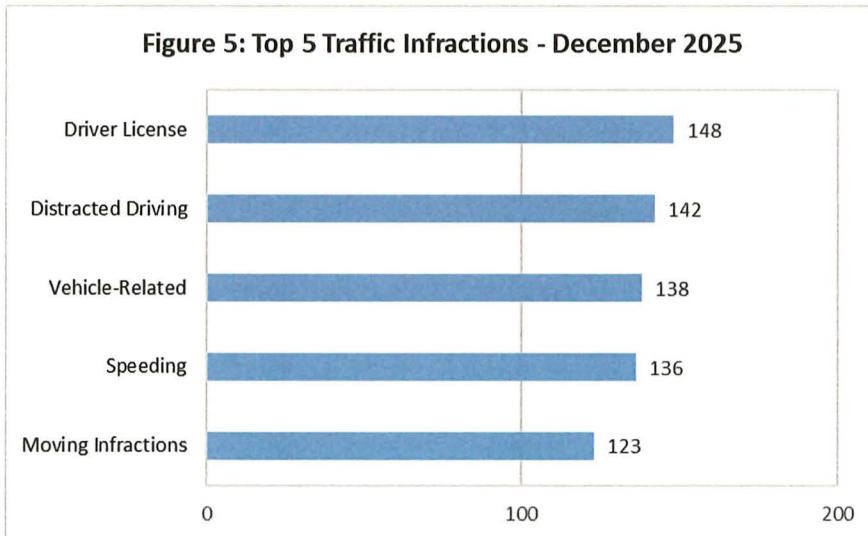


Table 2 presents the number of motor vehicle collisions involving injuries and fatalities reported between January 1, 2021, and December 31, 2025.

Table 2 – Motor Vehicle Collisions		
Year	Collisions with Non-Fatal Injuries	Fatalities
2021 ⁵	355	4
2022	406	1
2023	436	3
2024	455	2
2025 ⁶	395	2

Victim Services

In December 2025, Richmond RCMP Victim Services met with 75 new clients and attended nine crime/trauma scenes after hours. The unit currently maintains an active caseload of 72 files. In December, Victim Services responded to several cases involving medical-related sudden deaths, mental health-related issues, and property crimes.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that promote safe and healthy behaviours essential to developing productive, civic-minded adults. During December, Youth Section highlights included:

- RCMP officers in the Youth Section conducted 64 proactive school visits at secondary schools and 116 visits at elementary schools. Police officers engaged with students during recess, lunch and morning and afternoon supervision.
- On December 9, 2025, RCMP officers in the Youth Section visited McKinney Elementary and provided presentations on Internet safety and Community Helpers.
- On December 10, 2025, RCMP officers in the Youth Section attended Steveston London Secondary Career Day and spoke to approximately 600 students, promoting the Youth Academy and careers in policing. In partnership with ICBC, Youth Section members also presented to 200 Grade 9 and 10 students
- DARE classes concluded for the first term of the 2025-2026 school year. A total of 473 students in 16 classes participated in the program.

Financial Impact

None.

⁵ Motor Vehicle collisions decreased during the pandemic due to changes in behaviour patterns and fewer vehicles on the roads.

⁶ Fatal collisions occurred on July 7, 2025, and December 31, 2025.

Conclusion

In December 2025, the Richmond RCMP conducted several notable investigations, including a series of distraction thefts and a fatal pedestrian collision. Police statistics for this month indicate that most crime types were within the average range, except for theft from automobiles and mental health-related incidents, which were below average and commercial break and enters, shoplifting and drug offences, which were elevated.

In December, the Richmond RCMP and volunteers continued to promote crime prevention and road safety initiatives, including impaired driving awareness. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Director, Police Services
(604-207-4767)

EW:

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps

Community Policing Programs Information

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit
www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit
www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Spot the Target

- This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.



DECEMBER 2025 STATISTICS - RICHMOND RCMP

The following information is a limited list of select crime-type samples, which does not comprise the entirety or assortment of all crimes captured by the RCMP. The statistics in this chart should be considered independently of the analysis provided as the data is unrelated to the research provided earlier in this report.

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

The 5 year average is based on activity within a single month over the past 5 years. If the current monthly total for an offence falls outside the 5 year range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red** if higher and **blue** if below. If the current monthly total for an offence is above the 5 year range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in **purple**.

	Month	5-Yr Avg		Year to Date Totals			
		Dec - 25	5-Yr Range	2024	2025	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	156	146.6	131-162	1922	2090	9%	168
Robbery UCR 1610 (1-3)	5	5.8	5-7	53	53	0%	0
Assault Common UCR 1430	49	47.6	38-57	663	724	9%	61
Assault Serious UCR 1410, 1420	17	17.6	14-21	224	216	-4%	-8
Sexual Offences UCR 1345, 1330, 1356, 1310, 3450/55/56	17	17.8	13-23	244	261	7%	17
PROPERTY CRIME (UCR 2000-Series Offences)	709	574.8	521-629	7548	7520	0%	-28
Business B&E UCR 2120 (1, 3)	41	25.4	17-33	232	305	31%	73
Residential B&E UCR 2120, 2	30	31.8	23-41	255	239	-6%	-16
Auto Theft UCR 2135 (1-10), 2178	20	19.8	16-23	277	236	-15%	-41
Theft from Auto UCR 2132, 2142	69	98.6	70-128	879	849	-3%	-30
Theft UCR 2130, 2140	163	99.6	70-129	1373	1549	13%	176
Shoplifting UCR 2133, 2143	169	84.6	58-111	1613	1528	-5%	-85
Fraud UCR 2160 (all), 2165, 2166	94	80.2	61-99	1161	1155	-1%	-6
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	326	284.2	232-336	3572	3456	-3%	-116
Arson UCR 1629, 2110	4	8.2	4-12	78	53	-32%	-25
Cause Disturbance UCR 3430	210	202.0	157-247	2721	2350	-14%	-371
Collisions - all	189	182.8	152-213	2039	2070	2%	31
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1191	1006.6	905-1108	13102	13056	0%	-46
DRUGS (UCR 4000-Series Offences)	32	24.2	22-26	246	312	27%	66
MHA RELATED CALLS (MHA files or Mental Health flag)	227	242.4	229-256	2976	3118	5%	142

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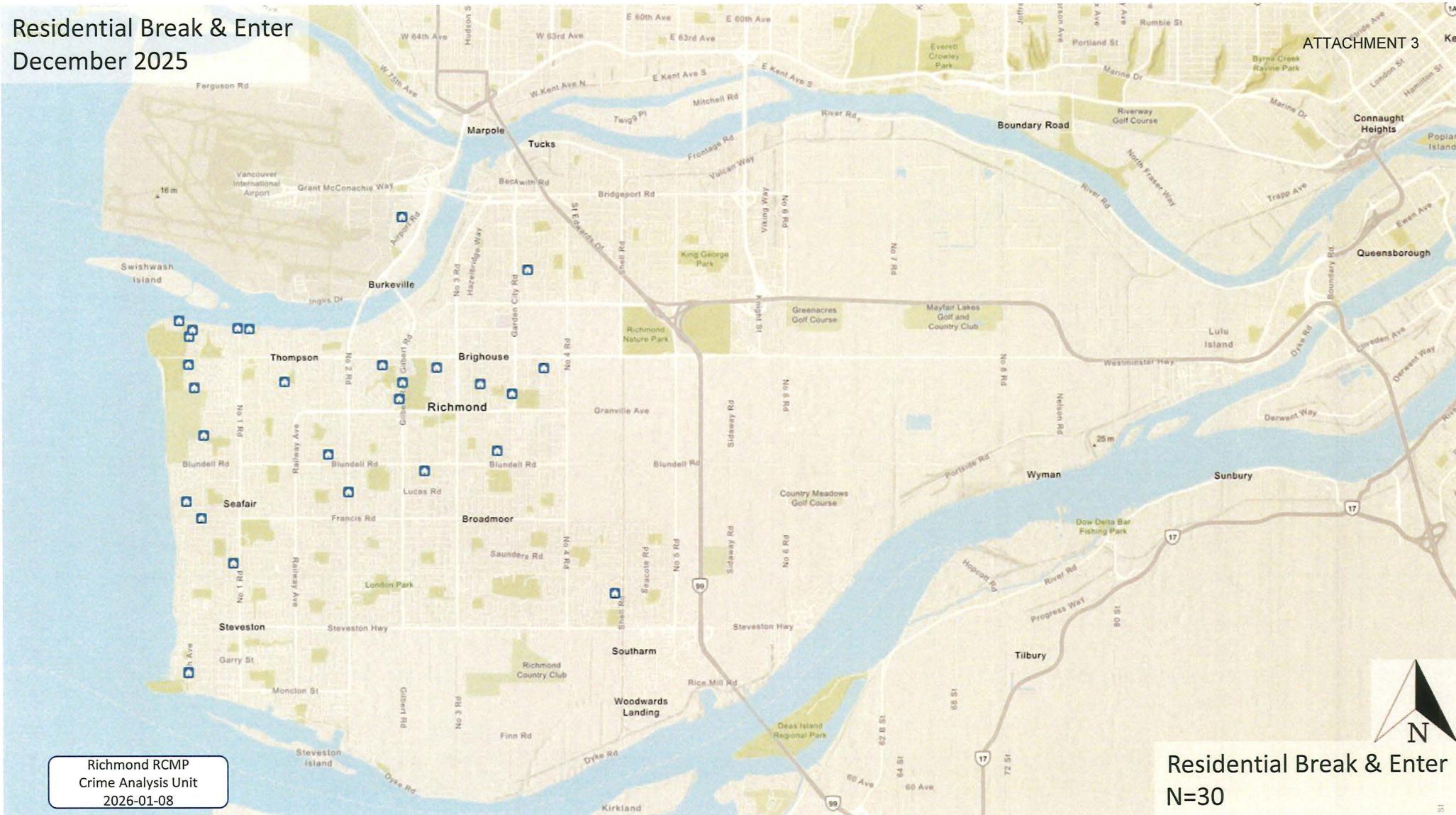
Commercial Break & Enter December 2025

ATTACHMENT 3



Residential Break & Enter December 2025

ATTACHMENT 3



Richmond RCMP
Crime Analysis Unit
2026-01-08

Residential Break & Enter N=30

CS – 66

Auto Theft
December 2025

ATTACHMENT 3

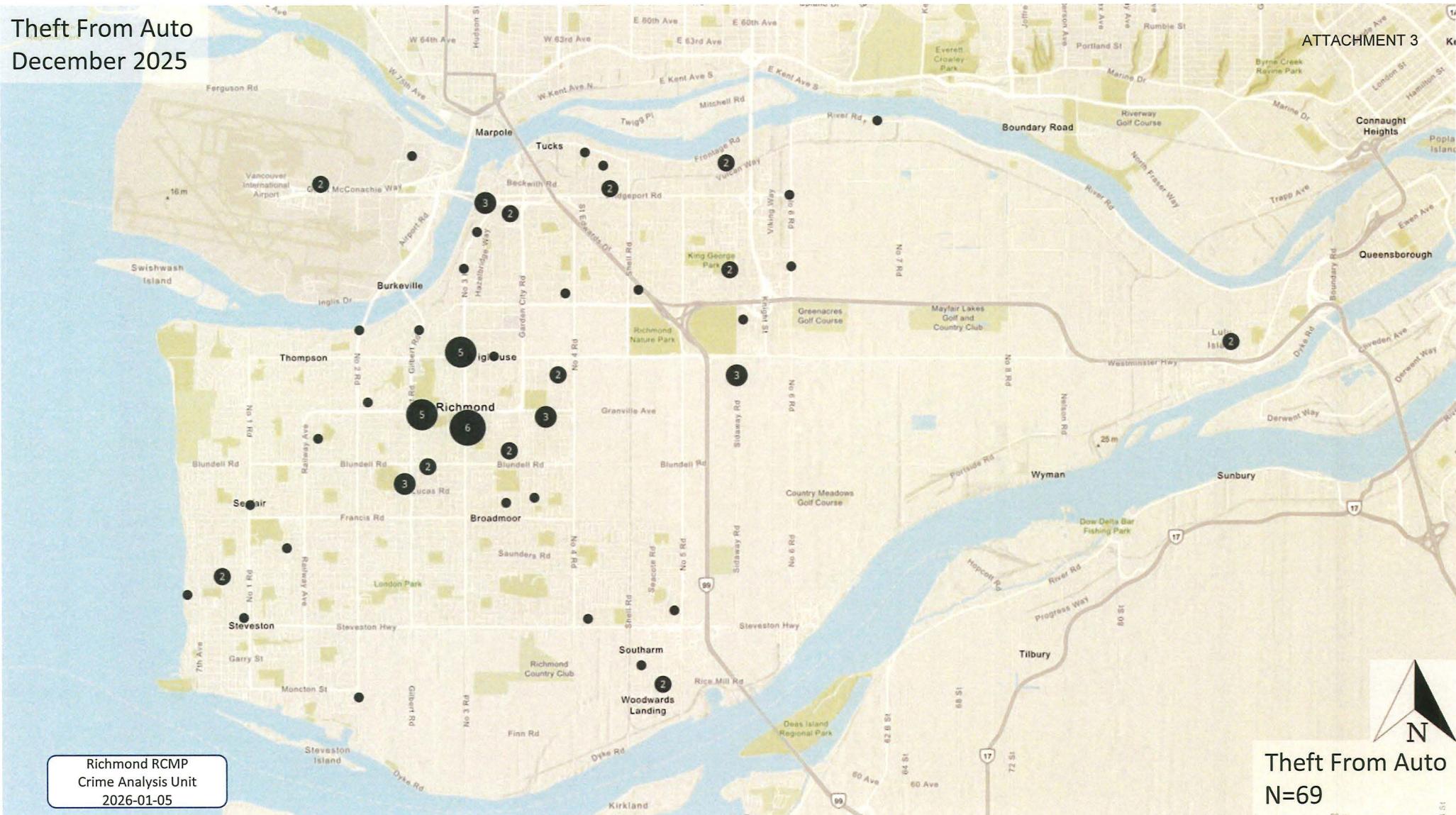


CS - 67

Theft From Auto

December 2025

ATTACHMENT 3



Richmond RCMP
Crime Analysis Unit
2026-01-05

Theft From Auto N=69

CS – 68