



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, December 9, 2014
4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on Wednesday, November 12, 2014.*



NEXT COMMITTEE MEETING DATE

Tuesday, January 13, 2015, (tentative date) at 4:00 p.m. in the Anderson Room

PRESENTATION

Edward Warzel, Manager, Community Bylaws, to present on the City's new parking meters.

LAW AND COMMUNITY SAFETY DEPARTMENT

1. **RICHMOND RCMP 2015-2017 STRATEGIC PLAN**
(File Ref. No. 09-5000-01) (REDMS No. 4433236)

CS-11

See Page CS-11 for full report

Designated Speaker: Supt. Renny Nessel

Pg. # ITEM

STAFF RECOMMENDATION

That the report titled Richmond RCMP 2015-2017 Strategic Plan, dated November 24, 2014, from the Officer in Charge, Richmond RCMP be received for information.



2. **MARINE PATROL PROGRAM - POST PATROL REPORT 2014**
(File Ref. No. 09-5000-01) (REDMS No. 4410376)

CS-59

See Page CS-59 for full report

Designated Speaker: Supt. Renny Nasset

STAFF RECOMMENDATION

That the report titled Marine Patrol Program – Post Patrol Report 2014, dated November 3, 2014 from the Officer in Charge, Richmond RCMP be received for information.



3. **RCMP'S MONTHLY REPORT – OCTOBER ACTIVITIES**
(File Ref. No. 09-5000-01) (REDMS No. 4413692)

CS-63

See Page CS-63 for full report

Designated Speaker: Supt. Renny Nasset

STAFF RECOMMENDATION

That the report titled RCMP's Monthly Report – October Activities, dated November 4, 2014, from the Officer in Charge, Richmond RCMP be received for information.



4. **LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE
INTEGRATED TEAM ANNUAL REPORT 2013/14**
(File Ref. No. 09-5350-01) (REDMS No. 4331511 v6)

CS-79

See Page CS-79 for full report

Designated Speaker: Anne Stevens

STAFF RECOMMENDATION

That the staff report titled Lower Mainland District Regional Police Service Integrated Team Annual Report 2013/14 from the Senior Manager, Community Safety Policy and Programs, dated November 19, 2014, be received for information.



5. **RICHMOND FIRE-RESCUE – OCTOBER 2014 ACTIVITY REPORT**
(File Ref. No. 09-5000-01) (REDMS No. 4390174)

CS-95

See Page CS-95 for full report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

That the staff report titled Richmond Fire-Rescue – October 2014 Activity Report, dated November 19, 2014, from the Fire Chief, Richmond Fire-Rescue be received for information.



6. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – OCTOBER 2014**
(File Ref. No.) (REDMS No. 4403038)

CS-107

See Page CS-107 for full report

Designated Speaker: Ed Warzel

STAFF RECOMMENDATION

That the staff report titled Community Bylaws Monthly Activity Report – October 2014, from the General Manager, Law and Community Safety, dated November 17, 2014, be received for information.



7. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

- (i) *Fire Hall Christmas Lighting / Open House Events*
- (ii) *Movember*

Pg. #

ITEM

(iii) *Christmas Tree Chipping Event*

(iv) *Richmond-Fire Rescue Move to City Hall West*

8. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. Renny Nessel

Items for discussion:

None.

9. **MANAGER'S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Wednesday, November 12, 2014

Place: Anderson Room
Richmond City Hall

Present: Councillor Derek Dang, Chair
Councillor Linda McPhail
Councillor Ken Johnston
Councillor Evelina Halsey-Brandt
Councillor Bill McNulty

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Wednesday, October 15, 2014, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Tuesday, December 9, 2014, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

1. RCMP'S MONTHLY REPORT - SEPTEMBER ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 4377017)

Superintendent Renny Nessel, Officer in Charge, Richmond RCMP, commented on the increased crime statistics and continued efforts to reduce residential and property thefts in an effort to reach specific targets. Also, Supt. Nessel advised that current figures vary from those of the past perhaps due to the success of previous enforcement measures.

Committee commended community policing volunteers who distribute notices on vehicles at specific parking lots in an effort to promote vehicle safety. Also, Committee expressed appreciation for the number of Auxiliary Officers and their involvement at local events to foster community safety.

It was moved and seconded

That the report titled RCMP's Monthly Report – September Activities dated October 6, 2014, from the Officer in Charge, Richmond RCMP be received for information.

CARRIED

2. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – SEPTEMBER 2014

(File Ref. No.) (REDMS No. 4381069)

Committee thanked staff for their efforts in addressing unsafe illegal suites in the City, and commented on the importance of neighbourhood involvement in identifying such issues.

Discussion ensued and Committee raised concern with regard to the muzzling of dangerous dogs at off-leash dog parks and directed staff to post appropriate signage at the No. 3 Road dog park.

It was moved and seconded

That the staff report titled Community Bylaws Monthly Activity Report – September 2014, dated October 20, 2014, from the General Manager, Law & Community Safety, be received for information.

CARRIED

Community Safety Committee
Wednesday, November 12, 2014

3. RICHMOND FIRE-RESCUE – SEPTEMBER 2014 ACTIVITY REPORT

(File Ref. No. 09-5000-01) (REDMS No. 4389363)

Deputy Fire Chief Tim Wilkinson, Richmond Fire-Rescue (RFR), highlighted the importance of training with regard to RFR's ability to respond to critical incidents; for instance, he noted that a variety of skills were utilized in the upside down vehicle incident on River Road.

Committee expressed appreciation for the RFR's efforts throughout the River Road incident and acknowledged support for training.

It was moved and seconded

That the staff report titled Richmond Fire-Rescue – September 2014 Activity Report, dated October 20, 2014, from the Fire Chief, Richmond Fire-Rescue be received for information.

CARRIED

4. BC AMBULANCE SERVICE – DISPATCH PROTOCOL CHANGES

(File Ref. No. 09-5125-01) (REDMS No. 4364121)

Deputy Fire Chief Wilkinson provided background information regarding the BC Ambulance Service (BCAS) dispatch protocol changes.

Discussion ensued regarding the importance of RFR's attendance at medical events and that staff examine and report back to Committee on options for maintaining RFR's current level of service should BC Emergency Health Services implement Phase Two of the Resource Allocation Plan (RAP).

In response to a query from Committee, Phyllis Carlyle, General Manager, Law and Community Safety, advised that RFR has not been excluded from attending medical events under Phase One of the dispatch protocol changes. She noted that the staff report is seeking Council's support in requesting that BC Emergency Health Services suspend implementing Phase Two of the RAP until an agreement has been reached on service levels for the City. Also, Ms. Carlyle noted that the BC Fire Chief Association and the Metro Vancouver Mayors Committee support the request before Committee.

It was moved and seconded

(1) That the Fire Chief continue to update Council on the impacts of the BC Ambulance Service (BCAS) dispatch protocol changes; and

(2) That Council write a letter to the BC Emergency Health Services, requesting that no further changes to the BCAS Resource Allocation Plan be implemented without consultation and agreement with the City of Richmond.

CARRIED

Community Safety Committee
Wednesday, November 12, 2014

4A. TRAFFIC CALMING PEDESTRIAN ZONE SIGNS

(File Ref. No.)

Committee requested that staff provide an update on a pilot project regarding traffic calming measures on Tweedsmuir Avenue near Maple Lane Elementary School.

4B. SPEEDING ON RUSS BAKER WAY AND HOV LANE VIOLATIONS

(File Ref. No.)

Committee commented on excessive speeds along Russ Baker Way and HOV lane violations and requested increased enforcement.

5. RCMP AND FIRE CHIEF BRIEFING

(Verbal Report)

(i) Halloween Update

Insp. Nessel and Deputy Fire Chief Wilkinson advised that there were few incidents on Halloween and that crews were present at areas of interest.

(ii) RFR Christmas Open House Events

Deputy Fire Chief Wilkinson advised that planning is underway for the "Light Up the Firehall" Christmas Open House events that will be held from December 1 to 5, 2014 at Brighthouse Fire Hall No. 1, Steveston Fire Hall No. 2, Sea Island Fire Hall No 4, Shellmont Fire Hall No. 6, and Hamilton Fire Hall No. 5, respectively, between 3:30 p.m. to 5 p.m.

Committee thanked RFR staff involved in erecting the light display at Stanley Park, noting that proceeds of the event are directed towards camps for burn victims.

6. MANAGER'S REPORT

(i) Electronic Cigarettes

Ed Warzel, Manager, Community Bylaws, provided an update on the research being conducted regarding electronic cigarettes and that a report from Dr. James Lu, Medical Health Officer, Vancouver Coastal Health (VCH), is expected to be issued in early 2015. Mr. Warzel advised that a staff report would be provided to Committee once the VCH statement has been released.

Discussion ensued regarding nicotine inhalers and that an amendment to Public Health Protection Bylaw No. 6989 may be required to regulate certain electronic cigarettes.

Community Safety Committee

Wednesday, November 12, 2014

(ii) *Ebola Update*

Deborah Procter, Manager, Emergency Programs, provided information on a tabletop exercise held at the Vancouver International Airport by the Public Health Agency of Canada in response to the current Ebola health concern. Ms. Procter outlined the procedures regarding (i) patient care and transportation to isolation facilities at Richmond General Hospital or Surrey Memorial Hospital, (ii) passenger safety, and (iii) aircraft decontamination. She then advised that meetings will take place in order to ensure that first responders have the proper personal protective equipment.

(iii) *Changes to the Police Act*

Barbara Sage, Staff Solicitor, provided an update on legislative changes to the BC *Police Act* and provided the following information:

- Bill 4, given first reading on October 23, 2014, proposes to grant the Province sweeping powers to impose a specialized service provider for the provision of specialized policing services on a municipality and to allocate the costs for such services between the municipalities and the Province;
- former Bill 14, now known as the *Justice Statutes Amendment Act 2014*, amended a number of statutes including the *Police Act*; however, not all amendments are in force;
- currently in force, the number of persons the Provincial Cabinet can appoint to a municipal police board has been raised by two, thereby increasing the Province's involvement in the constitution of the police board; a municipal police board will now consist of the mayor, one person appointed by Council and not more than seven (formerly five) persons appointed by the Province;
- an amendment not yet in force gives the Province greater power to (i) require cooperation and coordination among the provincial police force, municipal police departments, and designated policing units in relation to the investigations into the whereabouts of missing persons, (ii) establish standards respecting principles, practices and strategies to be used in missing persons cases and complex investigations and major crimes and community consultation; and
- a further amendment not yet in force adds Part (8.1) of the Act, which deals with internal and external audits of major case investigations.

Community Safety Committee
Wednesday, November 12, 2014

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (4:44 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, November 12, 2014.

Councillor Derek Dang
Chair

Heather Howey
Committee Clerk



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 24, 2014

From: Rendall Nessel
Officer In Charge

File: 09-5000-01/2014-Vol
01 (14.17)

Re: Richmond RCMP 2015-2017 Strategic Plan

Staff Recommendation

That the report titled "Richmond RCMP 2015-2017 Strategic Plan", dated November 24, 2014, from the Officer in Charge, Richmond RCMP be received for information.

Rendall Nessel, Superintendent
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

The Officer in Charge of the Richmond RCMP Detachment is committed to the development of three year Strategic Plans.

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

The Richmond RCMP 2015-2017 Strategic Plan is a guiding document to enhance police service delivery in the City of Richmond and to build strong and enduring relationships with public safety agencies and community stakeholders. Richmond Detachment officers, municipal employees and volunteers are committed to the goal of "Safe Homes, Safe Communities", that supports the Law and Community Safety Department's vision "To be the safest community in Canada", which fundamentally contributes to the City of Richmond's vision "To be the most appealing, liveable and well-managed community in Canada".

This report is the culmination of ongoing dialogue with citizens, as well as focused consultation with Richmond's elected officials, community safety stakeholders, and Detachment employees. It considers current and future challenges and opportunities Richmond Detachment will face as well as enunciates the strategic direction and organizational priorities for the next three years.

Financial Impact

None.

Conclusion

The Richmond RCMP 2015-2017 Strategic Plan reflects the on-going consultation with the City of Richmond, citizens, community stakeholders, and Detachment employees. The Strategic Plan allows the Richmond RCMP to play an important role in advancing the City of Richmond's vision "To be the most appealing, livable and well-managed community in Canada."



David A. Edge, Corporal
Risk Management Unit, Richmond RCMP Detachment
(604-207-4836)

DE:jl

Att.1: Richmond RCMP 2015-2017 Strategic Plan

2015-2017

ROYAL
CANADIAN
MOUNTED
POLICE

RICHMOND DETACHMENT STRATEGIC PLAN



Committed to Safe Homes, Safe Communities

Message from the Officer in Charge

I am pleased to present the Richmond Detachment 2015–2017 Strategic Plan. The Plan is the culmination of our on-going dialogue with citizens, as well as focused consultation with Richmond's elected officials, community safety stakeholders, and our employees. It also considers current and future challenges and opportunities our Detachment will face.

The Plan enunciates our strategic direction and organizational priorities for the next three years. It will act as the foundation upon which we will build our Annual Performance Plans. Moreover, while responding to calls for service will always be our core business, the goals and initiatives established in the Plan will provide focal points for our day-to-day crime reduction and public safety activities. By articulating the initiatives required to support our goals, the Plan guides the effective direction of Detachment resources. It also affords accountability and transparency by setting metrics of success.

Supported by City Council and the people of Richmond, our dedicated employees and volunteers embrace the challenges set out in the Strategic Plan. We are confident the Plan will be instrumental in advancing our commitment to the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada" and the Detachment's objective of "Safe Homes, Safe Communities."

Rendall Nasset, Superintendent
Officer in Charge
Richmond Detachment

Mission, Vision & Values

As we plan for the future, it is essential we reflect upon the fundamental principles that define, lead, and inspire the Detachment's work.

Mission Statements

Our strategies are devised within the frameworks laid out in the mission statements of the RCMP, Richmond Detachment, and the City of Richmond.

RCMP	Richmond Detachment	City of Richmond
<ul style="list-style-type: none">•The RCMP is Canada's national police service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide quality service in partnership with our communities.	<ul style="list-style-type: none">•The Richmond RCMP Detachment will strive to provide the community of Richmond with open, effective, and service-oriented police service by promoting a partnership between the people and the police.•Through this partnership, we will work together to identify, prioritize and solve problems with the goal of improving the overall sense of safety and security within the community.•Police services must be designed and delivered in such a way that they meet the unique needs of the community of Richmond.	<ul style="list-style-type: none">•To protect and enhance the City's livability and economic well-being for current and future generations through:<ul style="list-style-type: none">•Visionary leadership and responsible decision making•Accountable and sustainable fiscal practice•The development of a unique and beautiful city•Product and service excellence and efficiency•Community consultation

Vision Statements

The work of Richmond Detachment's employees and volunteers is also led by the broad goals articulated in the RCMP and City of Richmond vision statements.

RCMP Vision

The RCMP will:

- Be a progressive, proactive and innovative organization.
- Provide the highest quality service through dynamic leadership, education and technology in partnership with the diverse communities we serve.
- Be accountable and efficient through shared decision-making.
- Ensure a healthy work environment that encourages team building, open communication and mutual respect.
- Promote safe communities.
- Demonstrate leadership in the pursuit of excellence.

City of Richmond Vision

We are committed to the City of Richmond's vision "to be the most appealing, livable and well-managed Community in Canada."

RCMP Core Values

The RCMP core values guide the individual behaviours of RCMP employees toward meeting our mission and vision. Recognizing the dedication of all employees, we will create and maintain an environment of individual safety, well-being and development. We are guided by:

- Integrity
- Honesty
- Professionalism
- Compassion
- Respect
- Accountability

Purpose of the Strategic Plan

The Strategic Plan serves the following purposes:

- Gain new insights from the perspectives of our employees and community stakeholders.
- Determine community and employee needs and expectations.
- Identify trends, challenges, and opportunities impacting policing and public safety.
- Define our long-term priorities and how to achieve them.
- Ensure resources are allocated responsibly and effectively.
- Afford flexibility to ensure the Detachment remains adaptable to new challenges and opportunities.

Achievements

Since the submission of our last strategic plan, Richmond Detachment has experienced some major milestones.

Community Safety Building

On October 1, 2011, Richmond Detachment relocated to the new Richmond Community Safety Building at 11411 No. 5 Road. Our new home affords a number of important improvements:

- Leadership in Energy and Environmental Design Gold Standard green building construction.
- Better integration and functionality amongst regular members, civilian staff, and volunteers.
- An inviting appearance that improves connectivity to the public.
- Cutting edge non-criminal digital fingerprint scanner that greatly enhances the speed of background searches.
- A modernized cell block that meets national standards and is designed to improve prisoner and officer safety.

Marine Patrol Program

In 2011, thanks to the donation of a rigid hull inflatable boat from the Department of Fisheries and Oceans, Richmond Detachment implemented a Marine Patrol Program along the waterways surrounding Richmond. Deployment of the boat, named the *Fraser Guardian*, has extended our presence in the community and improved our capacity to respond to marine-related calls for service.

City Centre Community Police Station

Since its opening in September 2012, the City Centre Community Police Station (CPS) has enhanced our community policing service and visibility above and beyond what was historically available in the City Centre. The new CPS provides the expanding City Centre community an array of crime prevention resources and offers a centralized, convenient base of operations for police officers, City staff, and volunteers to pursue community safety initiatives. Ultimately, the City Centre CPS has led to a greater awareness of crime prevention programs, enhanced public perceptions of police presence and accessibility, and reduced fears of crime.

Twitter Account

In September 2012, Richmond Detachment established a Twitter account to better communicate with a technically savvy public. Recently, we have substantially increased our Twitter followers. We anticipate our current followership of about 2,200 will expand as we pursue various initiatives to enhance the quality and quantity of Tweets.

City Centre Foot Patrols

We have sought ways of increasing our visibility and accessibility for face-to-face contacts with the public with the goal of positively impacting the community's perception of safety. The simple act of stepping out of our police cars and performing foot patrols is one important way of accomplishing this. Therefore, in late 2012, Richmond Detachment established regular uniformed foot patrols in the City Centre. This initiative has received very positive feedback from residents and business owners alike.

City of Richmond Crime Prevention Guide

The Crime Prevention Guide, completed in partnership with the City of Richmond, was released in July 2014. This free community-focused guide provides personal and property safety information to encourage active participation in crime prevention. The guide is available online at www.richmond.ca/crimeprevention and printed copies are available, free of charge, at Richmond City Hall, the Richmond Community Safety Building, as well as the City Centre, Steveston and South Arm Community Police Stations. In response to the unique needs of our community, the guide is available in Chinese.

Online Crime Reporting

In response to an increasingly “wired” world, Richmond Detachment established a new online crime reporting system in August 2014. Those wishing to report lost, damaged, or stolen property valued under \$5,000 can now do so at our online crime reporting website: tinyurl.com/RCMPOnlineReport.

Strategic Planning Process

The strategic planning process incorporated a number of information sources. Citizen and stakeholder feedback received through on-going consultation with community-based crime prevention bodies, community groups, businesses, and partner agencies were valuable to the process. Direct discussions were pursued with Richmond's elected officials and a number of community stakeholders. Richmond Detachment's employees were also engaged in the process by way of on-going consultation and an internal survey created specifically to support the strategic planning process. Lastly, we pursued an environmental scan that collected information from key organizational documents, police data, and open source records.

Consultation

Mayor and Council Consultation

Richmond Detachment engaged in one-on-one interviews with the Mayor and members of City Council. A number of overarching themes were drawn out from these conversations. Overall, there was a shared desire to see property crime, road safety, and community engagement remain as strategic priorities.

Stakeholder Consultation

The strategic planning process also incorporated one-on-one consultation with key community stakeholders and partners. The consultation sparked forthright and thoughtful input. We received positive feedback respecting the Detachment's commitment to:

- Community engagement
- Communication
- Responsiveness
- Integrated responses to crime and public safety concerns

Our stakeholders suggested we could enhance our service delivery through the following:

- Continued collaboration with partners to broaden communication links amongst the rank-and-file of each other's organizations.
- Enrichment of crime prevention initiatives amongst the business community.
- Intensify officer visibility.
- Conduct more media releases and increase Detachment commentary via Twitter.
- Pursue opportunities to orientate stakeholders and the public generally to the Detachment's day-to-day operations.

Employee Consultation

In recognition of the value of employee insight to the development of the Strategic Plan, an internal survey was distributed to a cross-section of Detachment staff.

Employees reported positively on the following:

- The Detachment's overall commitment to delivering quality service.

- Community engagement efforts geared toward keeping the public informed about crime prevention strategies and Detachment operations.
- Partnership-building with the City of Richmond, emergency services, volunteer organizations, government agencies, and the business community.

Personnel offered the following suggestions on how the Detachment could enhance its service delivery:

- Community engagement could be enriched by:
 - Boosting officer visibility and face-to-face interactions with the public and our volunteers.
 - Better familiarizing Richmond's diverse communities to the Detachment's operations.
 - Finding ways to overcome the communication challenges stemming from Richmond's large immigrant population.
- Increase internal communication both vertically through the ranks, as well as horizontally amongst various investigation and support units.
- Continued focus on road safety, youth, property crime, and organized crime.

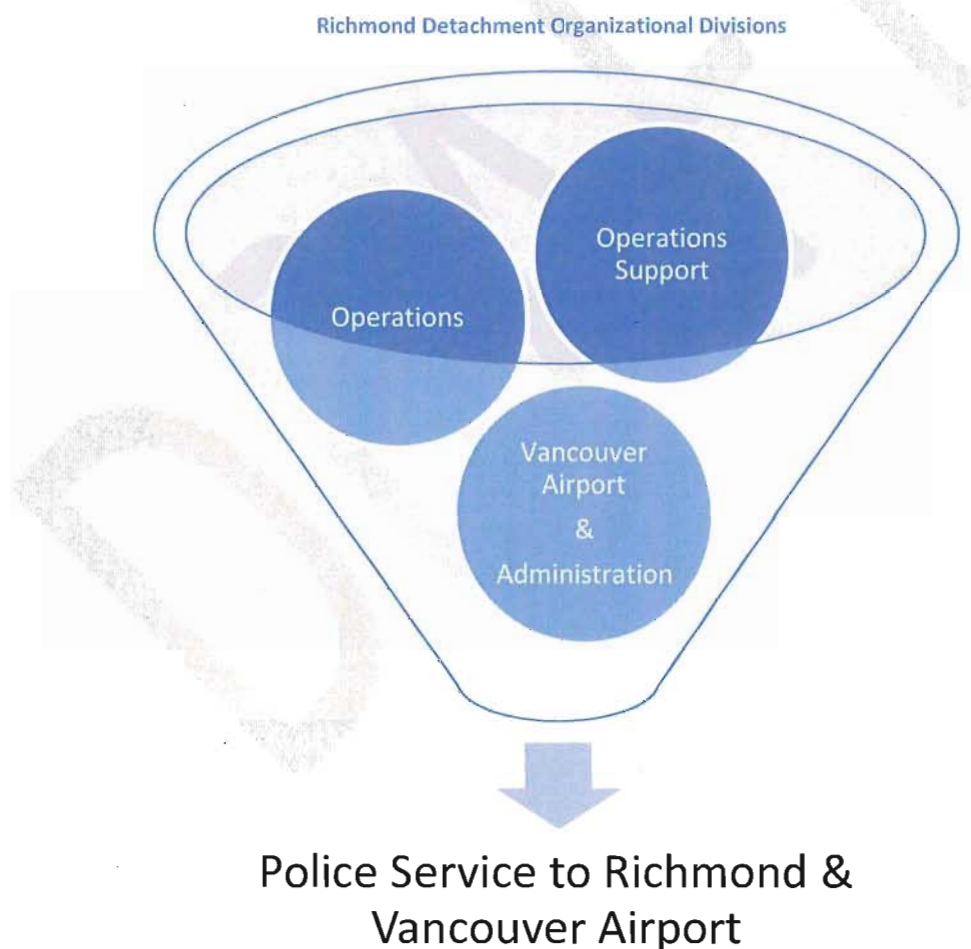
Environmental Scan

In determining our strategic direction, it is important we are cognizant of the major influences likely to shape the delivery of policing in Richmond over the next three years. Consequently, we completed an environmental scan that looked to Detachment resources, demography, City development, technological change, as well as crime and policing trends.

Detachment Resources, Structure & Service Demands

Resources

Richmond Detachment has a total authorized strength of 229 regular and civilian RCMP members. The authorized strength for the City of Richmond is 202 members, while 27 are allotted to the Vancouver Airport Authority. These members are supported by 85 full-time equivalent municipal employees. Detachment staff are led by the Officer in Charge, Superintendent Rendall Nessel, who oversees the three organizational divisions of the Detachment that contribute to the delivery of police service: Operations; Operations Support; and Vancouver Airport/Administration.



The functional police services provided by the RCMP members and support staff at the Detachment are:

Operations	
General Duty	<ul style="list-style-type: none"> • Round-the-clock uniformed first response to all calls for service.
Quick Response Team	<ul style="list-style-type: none"> • Targets prolific and high-risk offenders, as well as crime hot spots employing a proactive intelligence-led approach.
Operations Support	
Road Safety Unit	<ul style="list-style-type: none"> • Makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions, and public education programs.
Youth Section	<ul style="list-style-type: none"> • Strives to make youth safer through mentoring and modeling pro-social behaviours, as well as the pursuit of early intervention amongst those at risk of offending.
Crime Prevention Section	<ul style="list-style-type: none"> • Reduces crime and enhances community engagement through public awareness and dialogue initiatives.
Victim/Witness Services	<ul style="list-style-type: none"> • Provides victims and witnesses with professional and timely support to lessen the impact of trauma resulting from crime.
Mental Health Coordinator	<ul style="list-style-type: none"> • Collaborates with stakeholders in the mental health community to create long-term solutions for those who, as a result of a mental health challenge, generate police calls for service.
Domestic Violence Unit	<ul style="list-style-type: none"> • Ensures family violence investigations are given priority, investigated thoroughly, and victims' needs are met.
Media Relations Officer	<ul style="list-style-type: none"> • Disseminates accurate and timely information to the public through various media platforms.
Serious Crime Unit	<ul style="list-style-type: none"> • Investigates major criminal offences requiring a prolonged dedication of time and investigational resources. Investigations include serious assaults, sexual offences, high-risk missing persons, kidnappings, extortions, and robberies.
Unsolved Homicide Unit	<ul style="list-style-type: none"> • Investigates approximately 40 unsolved Richmond murders dating back to 1973.
Watch General Investigation Section	<ul style="list-style-type: none"> • First response and investigation of all major crimes, as well as investigational support to General Duty and Plainclothes units.
Economic Crime Unit	<ul style="list-style-type: none"> • Investigates financial crimes, including accounting and business frauds, counterfeiting, identity theft, and intellectual property violations.
Property Crime Unit	<ul style="list-style-type: none"> • Targets prolific property crime offenders involved in break and enters, thefts, and possession of stolen property.
Bike Squad	<ul style="list-style-type: none"> • Provides high-visibility proactive patrols in crime hotspots and densely populated areas of Richmond, most notably the City Centre district.
Marijuana Enforcement Team	<ul style="list-style-type: none"> • Combats the harm caused to Richmond as a result of the criminal production and trafficking of marijuana by dismantling and eradicating grow operations associated to organized crime.
Electrical Fire Safety Team	<ul style="list-style-type: none"> • In partnership with Richmond Fire-Rescue, the City of Richmond, and B.C. Hydro, locates and shuts down marijuana grow operations that pose a safety risk to the community.
Criminal Intelligence Section	<ul style="list-style-type: none"> • Through various investigational techniques, gathers evidence to support the prosecution and disruption of organized crime groups operating in Richmond.
Drug Team	<ul style="list-style-type: none"> • Reduces the supply of drugs to Richmond through intelligence-led enforcement of street and mid-level drug production and trafficking.
Vancouver Airport & Administration	
Professional Standards Unit	<ul style="list-style-type: none"> • Investigation of RCMP Code of Conduct and public complaints.
Administration Support	<ul style="list-style-type: none"> • Administrative units within the Detachment include Continuous Learning, Risk Management, Records, Exhibits, Court Liaison, Informatics, Cells, Finance, Transcription, and Front Counter Services.
Vancouver Airport General Duty	<ul style="list-style-type: none"> • Delivers uniformed first response to all calls for service originating from Vancouver International Airport, as well as the residences and businesses of Sea Island.
Vancouver Airport Crime Unit	<ul style="list-style-type: none"> • First response and investigation of all major crimes stemming from the Airport, as well as investigational support to Airport General Duty.

The Richmond Detachment is honoured to have close to 200 volunteers who contribute countless hours of work to the community. Our volunteer programs, operating out of the Richmond Community Safety Building and three Community Police Stations, include:

Auxiliary Program

- Supports public safety and crime prevention through participation in, assisting City bylaw officers, Crime Watch, Lock Out Auto Crime, Safety Patrols, boat safety checks, and "ride-a-longs" with General Duty officers.
- For more information, visit <http://www.richmond.ca/safety/police/prevention/auxiliary.htm>

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- More information is available at <http://www.richmond.ca/safety/police/prevention/blockwatch.htm>

Business Link

- Volunteers travel door-to-door talking to business operators.
- An information package is handed out containing program information.
- Businesses wishing to receive break and enter alerts may register their business name and street address at RCMP_Business_Link@richmond.ca

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of B.C. (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices are issued to every vehicle inspected indicating to the owner what issues, if any, need to be addressed in order to keep the vehicle and its contents secure.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that give drivers instant feedback regarding their speed.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout Metro Vancouver.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

Richmond Detachment has the strength of the entire RCMP behind it. Through the integration of a number of specialized police services across the province, the RCMP has established effective means by which to confront inter-jurisdictional crimes and provide cost-effective specialized services. Some of the Lower Mainland integrated units Richmond Detachment utilizes include:

Emergency Response Team

- **Mandate:** Provides enhanced response to frontline policing by assisting and dealing with tactical and technical situations where extreme danger is present.
- **Mission:** To provide superior enhanced tactical support to frontline members in the most professional manner, while maintaining police and public safety.
- **Richmond-related Calls for Service in 2013/14 Fiscal Year:** 50.

Integrated Collision Analysis and Reconstruction Service

- **Mandate:** Responsible for investigating the forensic aspect of all vehicle collisions that result in serious injury or death occurring within jurisdictions served by Lower Mainland RCMP detachments.
- **Mission:** Dedicated to improving public safety through the application of forensic science in collision reconstruction.
- **Richmond-related Calls for Service in 2013/14 Fiscal Year:** 17.

Integrated Forensic Identification Services

- **Mandate:** Responsible for collecting, processing, analyzing, and interpreting evidence found at the scene of a crime.
- **Mission:** To be world leaders in forensic examinations, guided by personal and professional integrity and recognized for excellence during their search for the truth.
- **Richmond-related Calls for Service in 2013/14 Fiscal Year:** 808.

Integrated Homicide Investigation Team

- **Mandate:** Responsible for investigating homicides, high-risk missing persons, and suspicious deaths.
- **Mission:** Through humility, perseverance, determination, and its relentless pursuit of excellence, IHIT is committed to bringing those who kill, to justice.
- **Richmond-related Calls for Service in 2013/14 Fiscal Year:** 2.

Integrated Police Dog Service

- **Mandate:** Trained for tracking and searching for suspects, evidence, drugs, and explosives.
- **Mission:** To provide world class Police Dog Service to citizens and provide assistance to Lower Mainland law enforcement agencies.
- **Richmond-related Calls for Service in 2013/14 Fiscal Year:** 935.

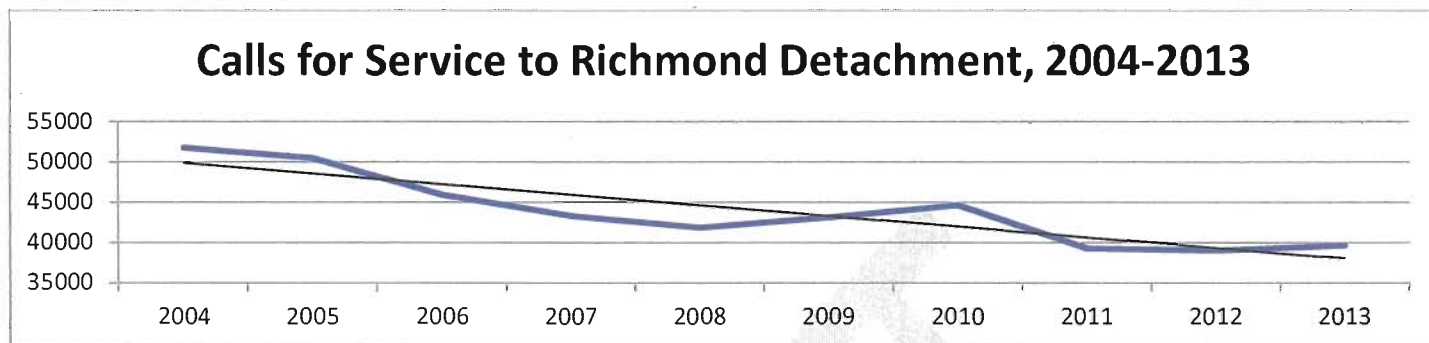
The integrated teams are an essential element of the Detachment’s success and emblematic of the policing partnerships being pursued by the RCMP. Many policing challenges extend beyond Richmond’s boundaries. The integrated partnerships play a salient role in addressing such challenges. Richmond also benefits from the increasingly stronger working relationships that are fostered amongst Lower Mainland policing through the integrated teams. Furthermore, service integration permits Richmond to stretch its policing budget by pooling resources with other communities thereby affording the Detachment access to sophisticated equipment and expertise that might otherwise be unaffordable.

Other cost effective provincial services provided to Richmond include, but are not limited to:



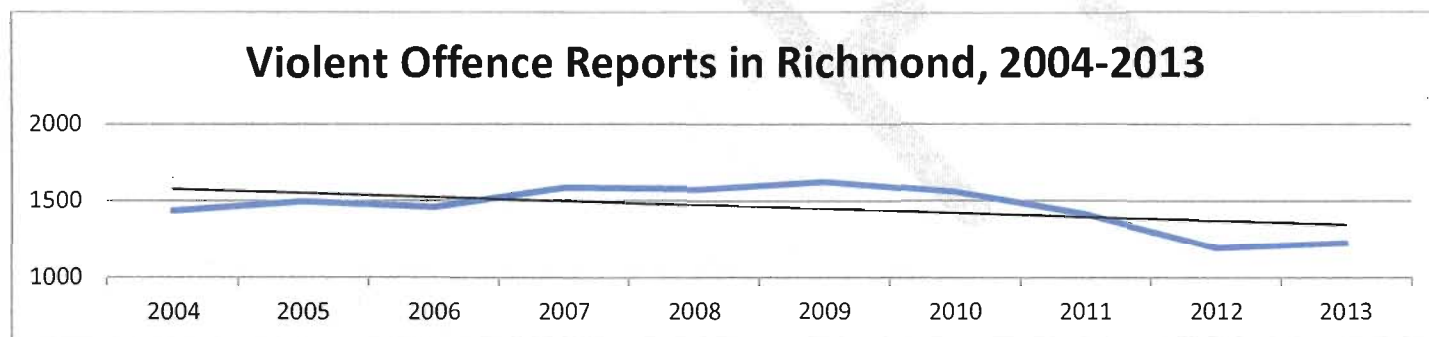
Calls for Service, Crime, Road Safety

In 2013, Richmond Detachment responded to 39,689 calls for service from the public, which translates into slightly more than 174 calls a year per officer. Calls for service in 2013 increased marginally from the year before. However, over the last decade, the Detachment has experienced a downward trend in calls for service.

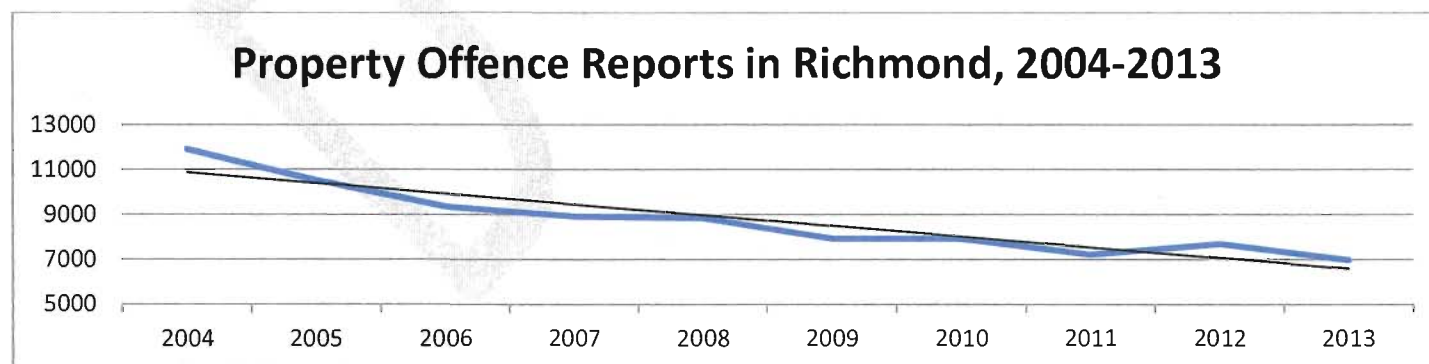


Source: Police Records Information Management Environment, 2014.

In the last decade, Richmond Detachment has witnessed steady downward trends in overall violent crime and property crime.



Source: Police Records Information Management Environment (PRIME), 2014. Total founded Richmond-based Criminal Code offences using Uniform Crime Reports 1000 codes, primary line scoring only.

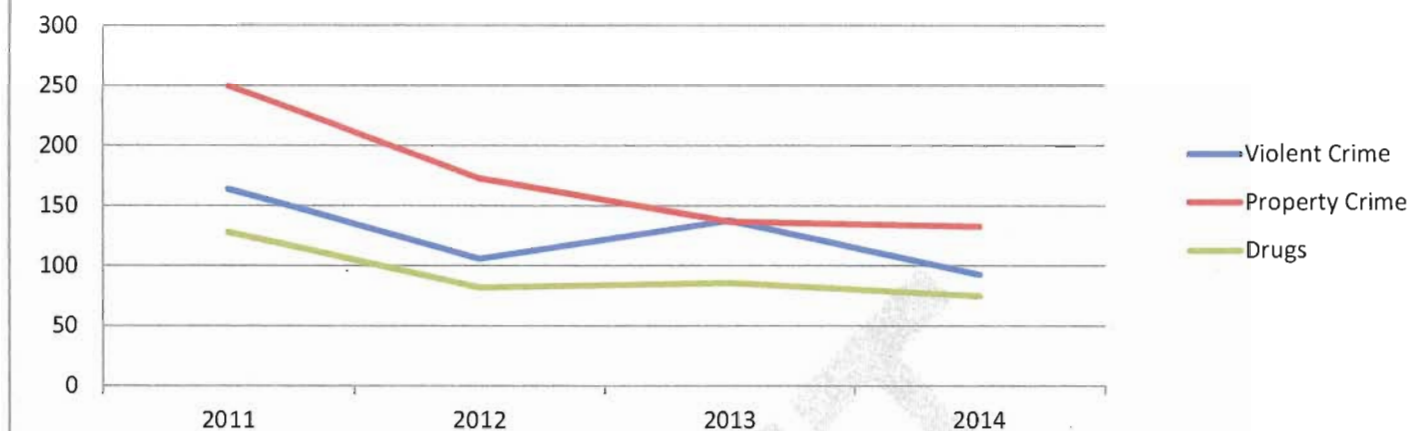


Source: Police Records Information Management Environment (PRIME), 2014. Total founded Richmond-based Criminal Code offences using Uniform Crime Reports 2000 codes, primary line scoring only.

Decreased Youth Offending

Over the last decade, youth offending and victimization have been key concerns for the Detachment. We are pleased to report our work is paying off as all categories of police-reported youth crime are in decline.

Police Reported Youth Crime, Richmond, 2011-2014



Source: PRIME. Figures comprise number of Richmond Detachment police files wherein a person aged 12 to 17 years is indexed as charged, recommended charged, subject of complaint, suspect chargeable or suspect. Figures for 2014 are projections based on year-to-date data available at the time of the query.

This data reveals the meaningful, positive impact the Detachment's crime reduction strategy has had upon making Richmond a safer place to live, work, and recreate. We believe our work is also translating into positive perceptions amongst citizens respecting their safety. A recent study conducted by Angus Reid Global shows a substantial majority of Richmond residents (71 percent) rated safety in their community as excellent or good¹.

While proud of our achievements, our commitment to continuous improvement has not diminished. We are dedicated to confronting those crime types and public safety matters that remain areas of concern, such as recent increases in residential break and enters, shoplifting, and mental health related calls for service. Further, while the figures surrounding youth crime are encouraging, the latest available statistics on youth victimization underscore the importance of maintaining our focus on the safety of Richmond's youth. According to the General Social Survey conducted in 2009², instances of violent and property crime victimization were highest amongst the 15 to 24 age group. For example, people between the ages of 15 and 24 years were almost 15 times more likely than those aged 65 and older to report being a victim of a violent crime.

Organized Crime

The activities of Lower Mainland organized crime³ are profit-driven and marked by intimidation, torture, and murder. While gang-related homicides have declined since a peak in 2009⁴, some of these murders have taken place in high-density areas, which put innocent citizens at risk.

¹ Vancouver Sun, October 23, 2014.

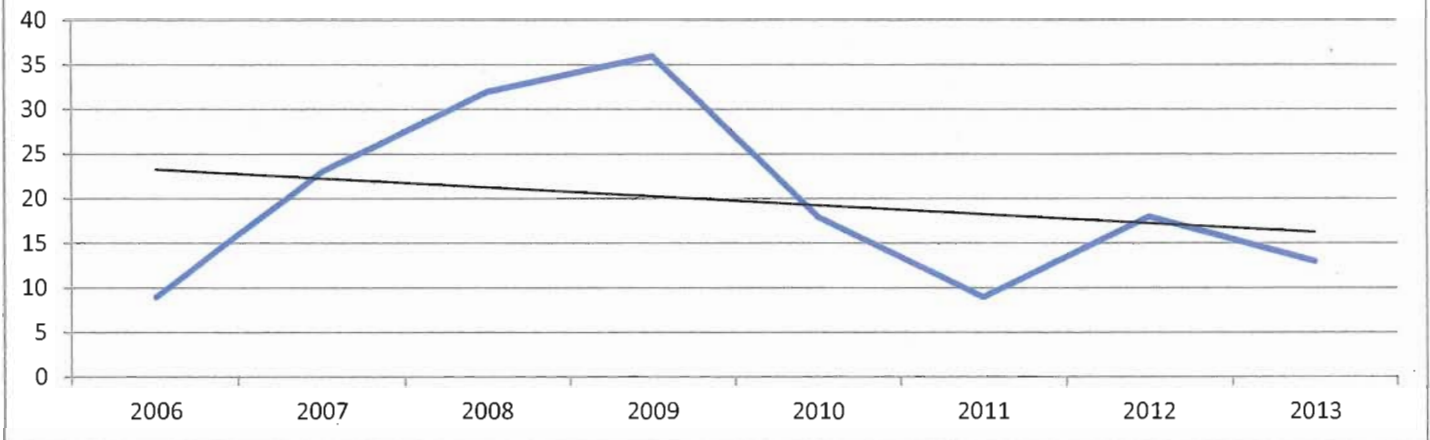
<http://www.vancouversun.com/news/Very+Surrey+residents+feel+safe+poll+finds/10319249/story.html>

² Statistics Canada, General Social Survey, 2009, <http://www.statcan.gc.ca/pub/85-002-x/2010002/article/11340/tbl/tbl4-eng.htm>

³ Section 467.1 of the Criminal Code defines a criminal organization (or gang) as an organized group comprised of three or more people that has as one of its main purposes or activities the facilitation or commission of one or more serious offences, that if committed, would likely result in the direct or indirect receipt of material benefit, including financial benefit, by the group or any one of the persons who constitute the group.

⁴ B.C. Combined Forces Special Enforcement Unit, 2014, <http://bc-anti-gang.com/>

Gang-Related Homicides in B.C., 2006-2013



Source: B.C. Combined Forces Special Enforcement Unit, 2014

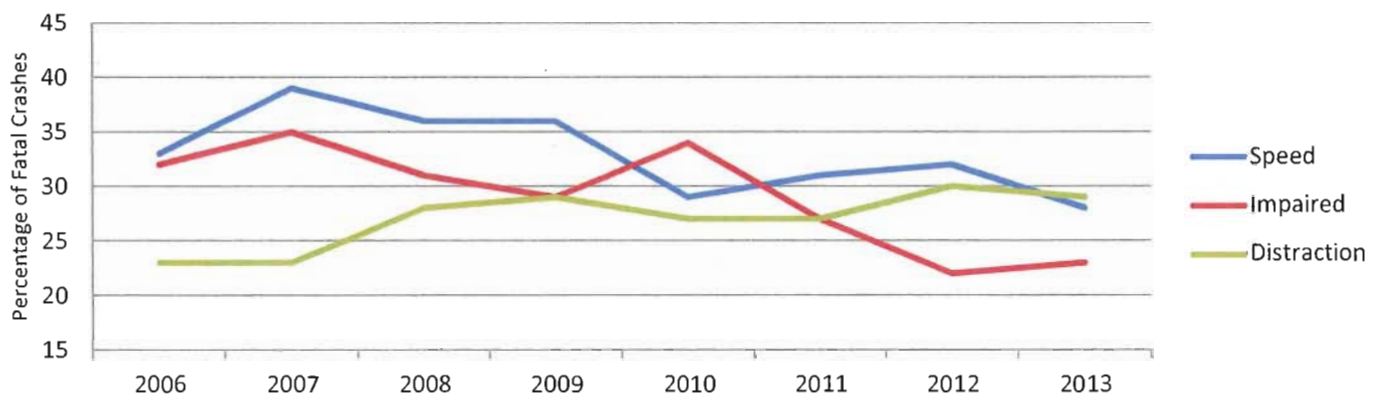
Organized crime continues to have a considerable impact on crime and police resource expenditure in Richmond. Organized crime is the root of drug production and trafficking, loansharking, gun violence, home invasions, prostitution-related offences, and credit card fraud. The investigation of these offences is often the most time consuming and resource intensive for our investigators.

The widespread impact of organized crime on overall quality of life of Richmond residents underlines the need to maintain a strategic focus on this area.

Road Safety

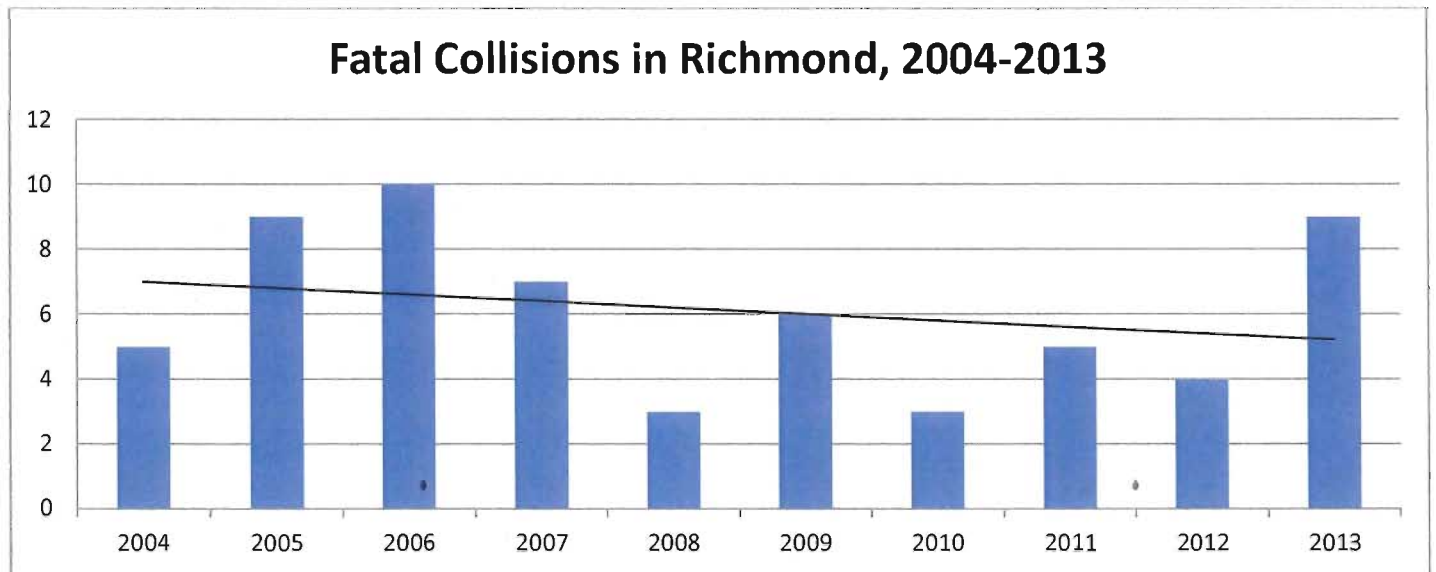
British Columbia has witnessed a decline in speed and impaired related fatal collisions since 2006. However, there has been an upward trend in distracted driving related fatal collisions over the same time period. The Detachment has responded to distracted driving by pursuing enforcement activities and educational campaigns that directly target this threat to road safety.

Top Contributing Factors in Fatal Crashes in B.C., 2006-2013

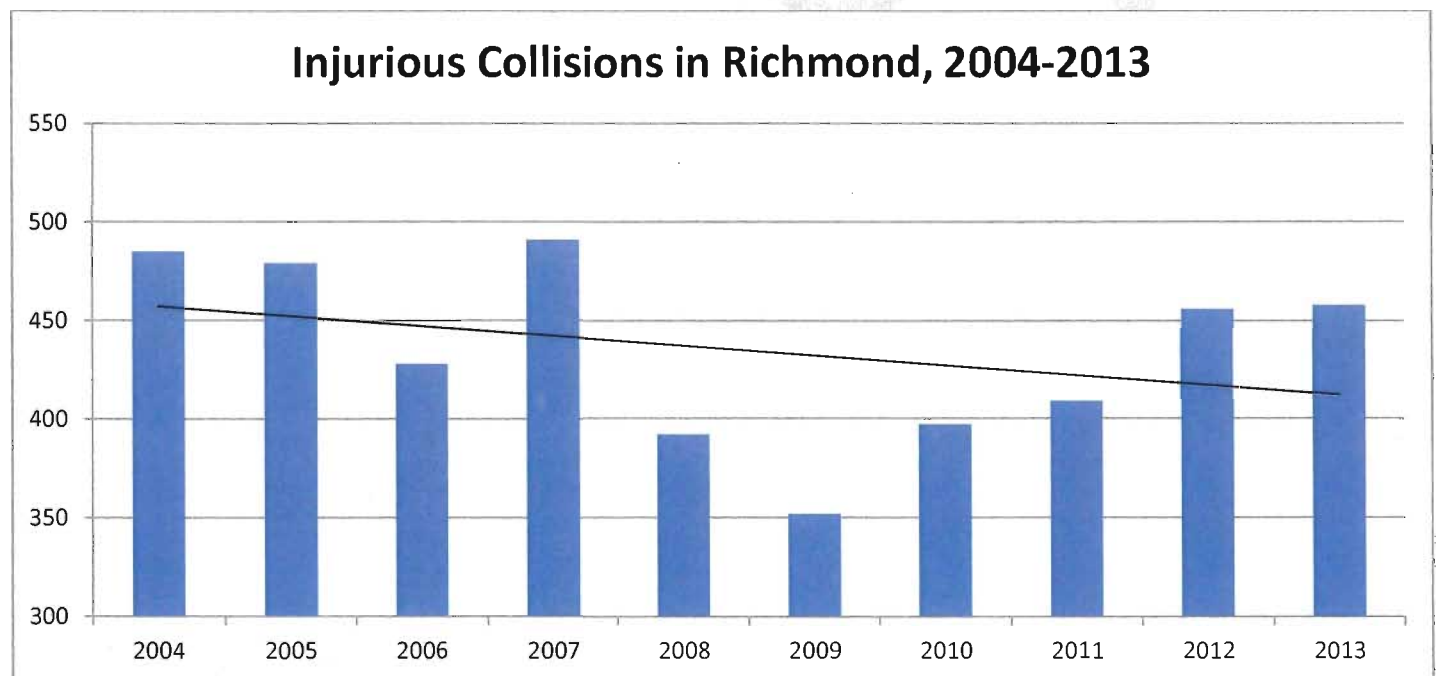


Source: ICBC, 2014 <http://www.icbc.com/about-icbc/newsroom/Documents/quick-statistics.pdf>

While there has been a long term gradual downward trend in fatal and injurious collisions in Richmond, the last several years have seen an increase in these types of collisions. The majority of fatalities have been pedestrians.



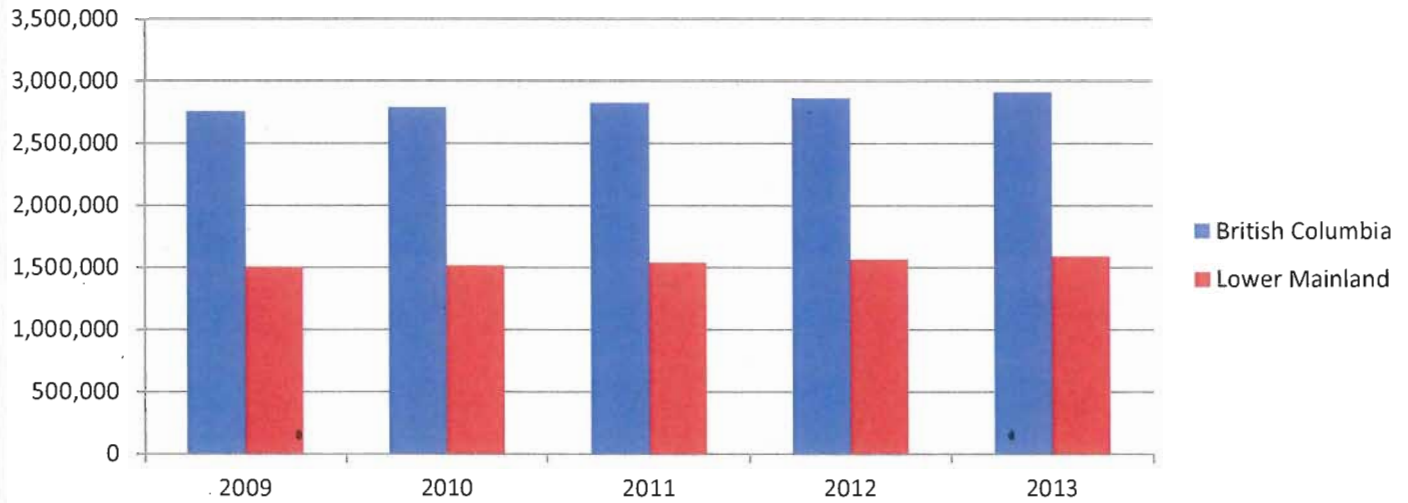
Source: ICBC, 2014.



Source: ICBC, 2014.

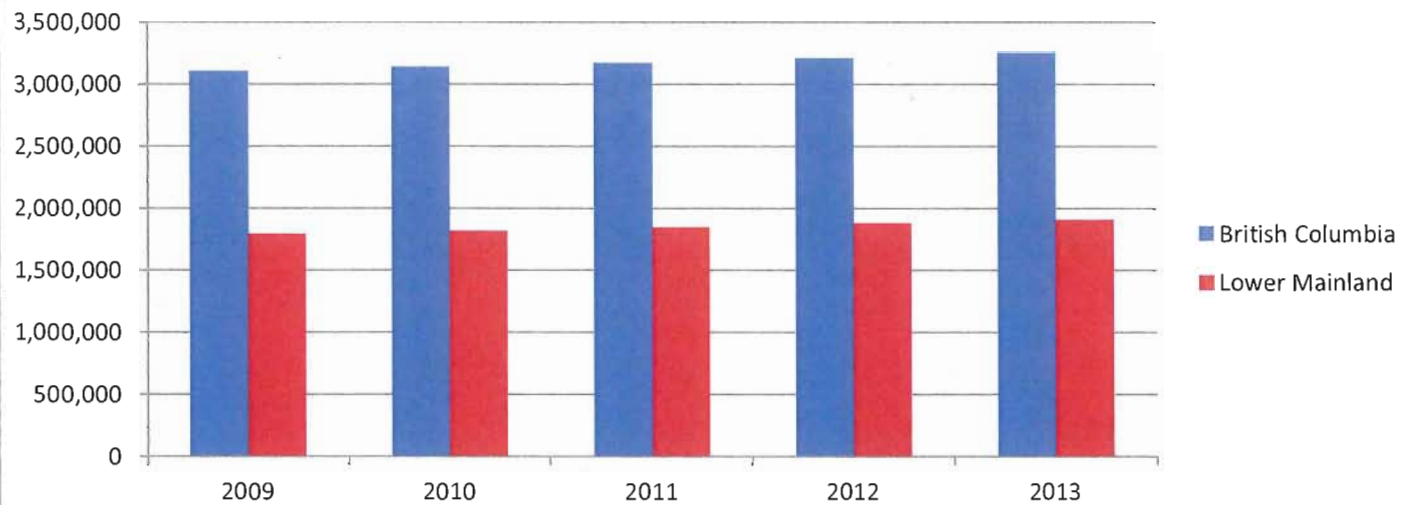
Despite recent efforts to get people out of their cars and onto more environmentally sustainable forms of transportation, the number of vehicles on Lower Mainland roads has steadily grown over the preceding years as evidenced by an increase in registered vehicles and licensed drivers.

Vehicle Insurance Policies In-force, B.C. and Lower Mainland, 2009-2013



Source: ICBC, 2014, <http://www.icbc.com/about-icbc/newsroom/Documents/population.pdf>

Active B.C. Driver's Licenses, B.C. and Lower Mainland, 2009-2013



Source: ICBC, 2014, <http://www.icbc.com/about-icbc/newsroom/Documents/population.pdf>

The recent rise in fatal and injurious collisions in Richmond and the continued growth of vehicle traffic on City streets evidence the need to renew a strategic focus on road safety.

Demands on Resources

Crime rates and calls for service do not paint a complete picture of the demands placed on police resources. Some calls for service require the attention of more officers and support staff than others. A large portion of police work is not related to crime, such as traffic enforcement, proactive community engagement and visibility, and responding to social disorder concerns. Furthermore, like all Canadian police forces, Richmond Detachment must deal with increasing complexity in policing. Such complexity has substantially impacted the amount of time and effort officers must expend responding to each individual investigation or call for service. The growth in the complexity of police work originates from a number of fronts:

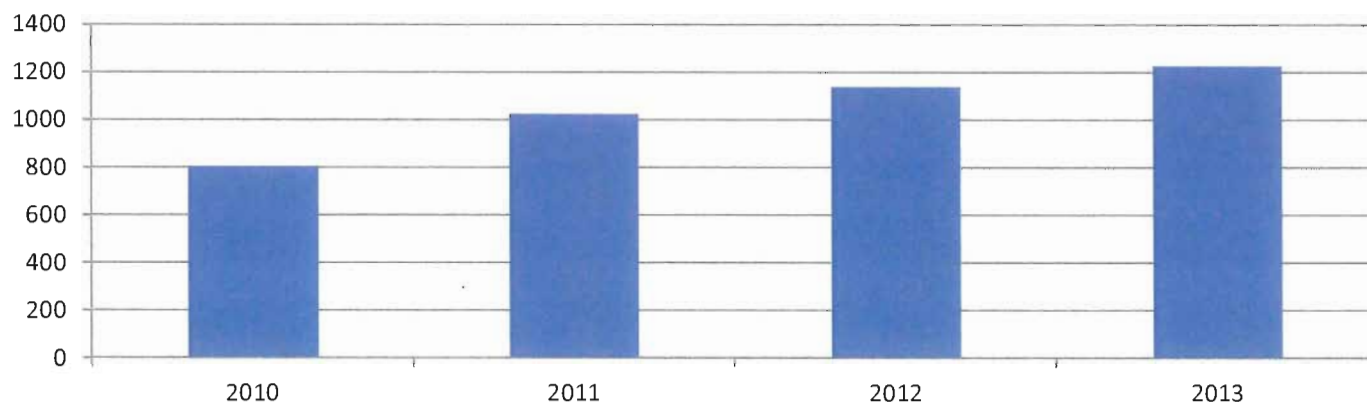
- **Technology** – Technological advancements have resulted in new tools for criminals and additional avenues of investigation police must pursue⁵.
- **Social Disorder and Mental Health Related Calls for Service** – Canadian police forces are experiencing an escalation in social disorder and mental health related calls for service as they have become de facto frontline social and mental health workers⁶. Richmond's recent experience is illustrative of this. Between 2010 and 2013, the Detachment responded to 4,200 Mental Health Act-related calls for service. Over this same time period, there has been a 52 percent increase in such calls. Mental Health Act-related calls consume considerable Detachment resources in terms of the number of calls, as well as the length of time officers must spend to find both short and long-term solutions for those who, as a result of a mental health challenge, generate police calls for service.
- **Demand for Transparency and Accountability** – Judicial decisions, findings from public inquiries, and calls from the public at large demanding greater police transparency and accountability have led to an unprecedented level of investigative and administrative burden being placed on police forces. A study by the University of the Fraser Valley⁷ found the amount of time required by B.C. police officers to handle a case from initial call to acceptance by Crown Counsel increased substantially between 1983 and 2003. Break and enter cases required 58 percent more time, impaired investigations required 250 percent more time, and domestic assault files required 964 percent more time.

⁵ Standing Committee on Public Safety and National Security, 2014, <http://www.parl.gc.ca/HousePublications/Publication.aspx?DocId=6583312&Mode=1&Parl=41&Ses=2&Language=E>.

⁶ Standing Committee on Public Safety and National Security, 2014, <http://www.parl.gc.ca/HousePublications/Publication.aspx?DocId=6583312&Mode=1&Parl=41&Ses=2&Language=E&File=48#9>.

⁷ Malm, Aili et al, 2005, [https://www.ufv.ca/media/assets/ccjr/ccjr-resources/ccjr-publications/30_Year_Analysis_\(English\).pdf](https://www.ufv.ca/media/assets/ccjr/ccjr-resources/ccjr-publications/30_Year_Analysis_(English).pdf)

Mental Health Act Related Calls for Service to Richmond Detachment, 2010-2013

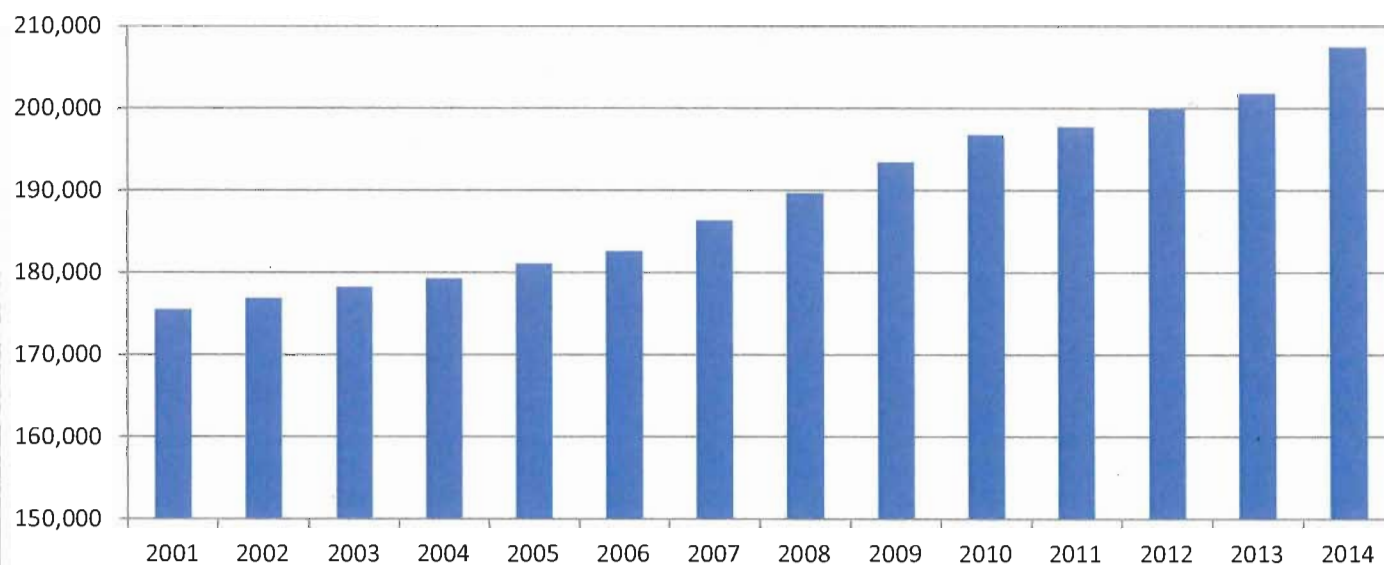


Source: Police Records Information Management Environment (PRIME), 2014.

Richmond's Demography, Development & Culture

Richmond is the fourth largest municipality in the Greater Vancouver region behind Vancouver, Surrey, and Burnaby⁸. In 2014, Richmond's population is estimated to have grown to 207,500⁹. By 2017, the City's population is forecasted to reach 213,280¹⁰. We expect continued growth will impact demand on current Detachment resources.

City of Richmond Population Estimates, 2001-2014



Source: BC Stats, 2013; City of Richmond Projections (with Urban Futures Inc.), 2014.

⁸ Statistics Canada, 2011 Census, [http://www12.statcan.gc.ca/census-recensement/2011/dp-pd/prof/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=PR&Code2=01&Data=Count&SearchText=Richmond, CY \[CSD\], B.C.&SearchType=Begin&SearchPR=01&B1=All&Custom=&TABID=1](http://www12.statcan.gc.ca/census-recensement/2011/dp-pd/prof/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=PR&Code2=01&Data=Count&SearchText=Richmond, CY [CSD], B.C.&SearchType=Begin&SearchPR=01&B1=All&Custom=&TABID=1)

⁹ City of Richmond (with Urban Futures Inc.), October 2014, http://www.richmond.ca/_shared/assets/Population_Hot_Facts6248.pdf

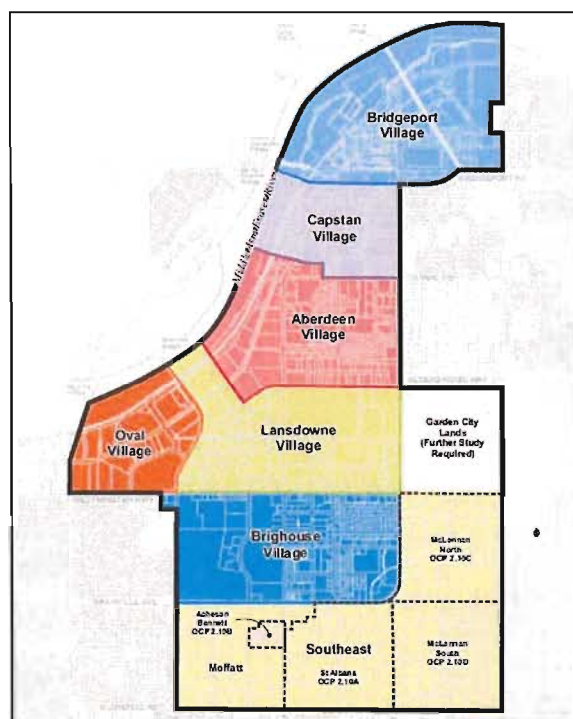
¹⁰ BC Stats, 2014, <http://www.bcstats.gov.bc.ca/StatisticsBySubject/Demography/PopulationProjections.aspx>

Between 2006 and 2011, the most accelerated population growth was witnessed in the City Centre¹¹. In those five years, it experienced an annual growth rate of five percent, representing more than half of Richmond's overall growth. The Canada Line, which began operating in 2009, has undoubtedly played an important role in the residential and commercial development of this neighbourhood. The growth experienced in the City Centre will continue to impact the Detachment's strategic thinking. Our response to City Centre development has taken many forms, including the formation and mobilization of the Detachment's Bike Squad, Quick Response Team, Beat (Foot) Patrol Program, and the establishment of the City Centre Community Police Station.



¹¹ City of Richmond (with Urban Futures Inc.), October 2014,
http://www.richmond.ca/__shared/assets/Population_Hot_Facts6248.pdf

City Centre Village & Sub-Areas Map



Further contributing to Richmond's vitality is its incredible diversity. According to Statistics Canada:

- The mother tongue of 60 percent of Richmondites was a non-official language¹².
- Approximately 43 percent of Richmond residents most often spoke a non-official language at home¹³.
- About 60 percent of the population of Richmond was foreign-born¹⁴.
- The most common origins of immigrants living in Richmond were China (accounting for 31.9 percent of the immigrant population in Richmond) and the Hong Kong Special Administrative Region (20.5 percent)¹⁵.
- Just over 70 percent of Richmond's population belongs to a visible minority group¹⁶. The largest visible minority groups living in Richmond were Chinese and South Asians.

¹² Stats Canada, 2011 Census. [http://www12.statcan.gc.ca/census-recensement/2011/dp-pd/prof/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=PR&Code2=01&Data=Count&SearchText=Richmond, CY \[CSD\], B.C.&SearchType=Begin&SearchPR=01&B1=All&Custom=&TABID=1](http://www12.statcan.gc.ca/census-recensement/2011/dp-pd/prof/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=PR&Code2=01&Data=Count&SearchText=Richmond, CY [CSD], B.C.&SearchType=Begin&SearchPR=01&B1=All&Custom=&TABID=1)

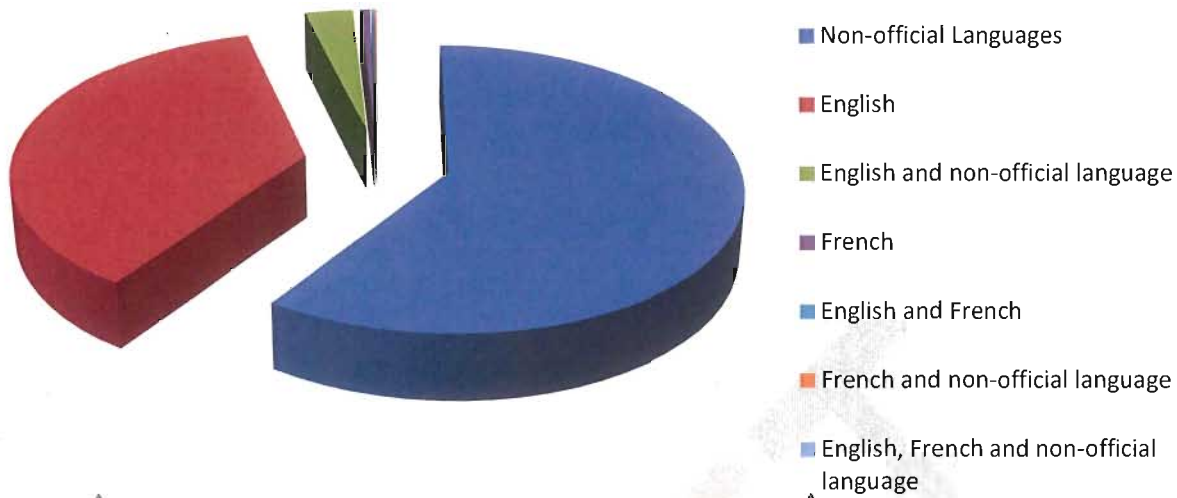
¹³ Statistics Canada, 2011 Census. [http://www12.statcan.gc.ca/census-recensement/2011/dp-pd/prof/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=PR&Code2=01&Data=Count&SearchText=Richmond, CY \[CSD\], B.C.&SearchType=Begin&SearchPR=01&B1=All&Custom=&TABID=1](http://www12.statcan.gc.ca/census-recensement/2011/dp-pd/prof/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=PR&Code2=01&Data=Count&SearchText=Richmond, CY [CSD], B.C.&SearchType=Begin&SearchPR=01&B1=All&Custom=&TABID=1)

¹⁴ Statistics Canada, National Household Survey, <http://www12.statcan.gc.ca/nhs-enm/2011/as-sa/fogs-spg/Pages/FOG.cfm?lang=E&level=4&GeoCode=5915015>

¹⁵ Statistics Canada, National Household Survey, <http://www12.statcan.gc.ca/nhs-enm/2011/as-sa/fogs-spg/Pages/FOG.cfm?lang=E&level=4&GeoCode=5915015>

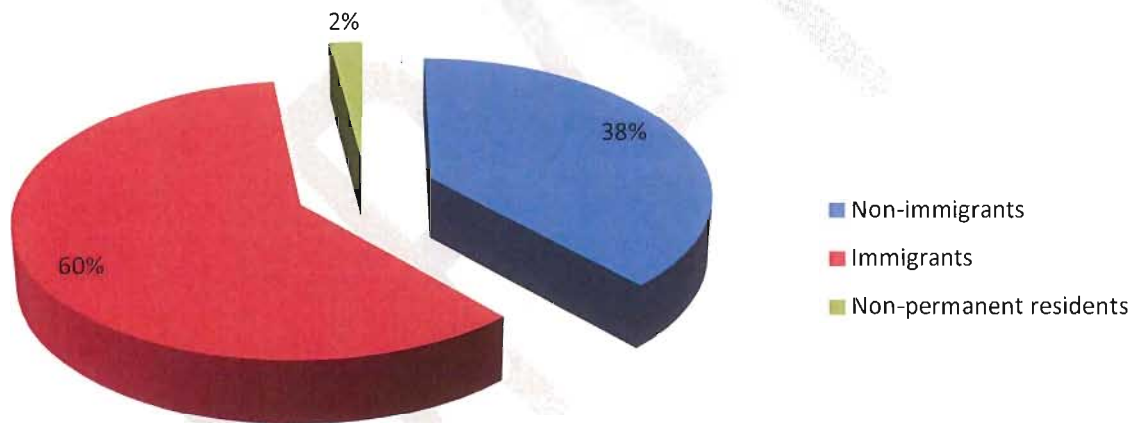
¹⁶ Statistics Canada, National Household Survey, <http://www12.statcan.gc.ca/nhs-enm/2011/as-sa/fogs-spg/Pages/FOG.cfm?lang=E&level=4&GeoCode=5915015>

Mother Tongue of Richmond Residents, 2011



Source: Statistics Canada, 2011 Census.

Percentage of Canadian Born (Non-Immigrants), foreign Born (Immigrants) and Non-Permanent Residents in Richmond, 2011



Source: Statistics Canada, 2011 Census.

The City's diversity enriches the community and makes it an exciting place to live, do business, and visit. From a policing perspective, it affords opportunities to enrich our volunteer base and stakeholder networks. However, such diversity presents certain challenges to the delivery of policing. These challenges include language barriers and traditional fears of the police. Furthermore, the City's high proportion of immigrants translates into an internationally mobile community that presents certain opportunities to criminals and challenges to investigators.

Richmond Growth and Development

Richmond has experienced remarkable development, transforming from a rural, local community to a cosmopolitan centre marked by a strong residential and economic base. Indicators of such development include:

- The number of private dwellings in Richmond rose from 64,367 in 2006¹⁷ to 71,170 in 2011¹⁸.
- Since 2010, Richmond has seen \$2.7 billion in new building permits issued within the City¹⁹.
- Richmond is home to the Vancouver International Airport, Canada's second busiest airport, which in 2013 welcomed close to 18 million people, handled over 300,000 take-offs and landings, facilitated the conveyance of over 228,000 tonnes of cargo²⁰, and employed more than 26,000 people²¹.
- The Canada Line, opened in August of 2009, has so far exceeded all expectations, with ridership already near the level expected by 2021²². It is estimated there were approximately 8.95 million trips per direction in 2013 for the Canada Line stations located within Richmond's Lulu Island²³.

¹⁷ Statistics Canada, Census 2006, <http://www12.statcan.gc.ca/census-recensement/2006/dp-pd/prof/92-591/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=PR&Code2=59&Data=Count&SearchText=richmond&SearchType=Begins&SearchPR=01&B1=All&Custom=>

¹⁸ Statistics Canada, Census 2011, <http://www12.statcan.ca/census-recensement/2011/dp-pd/hlt-fst/pd-pl/Table-Tableau.cfm?LANG=Eng&T=302&SR=526&S=51&O=A&RPP=25&PR=59&CMA=0>

¹⁹ Mayor Malcolm Brodie's 2013 Annual Address, January 21, 2014, <http://www.richmond.ca/cityhall/council/about/messages/annualaddress2013.htm>

²⁰ Vancouver Airport Authority, <http://www.yvr.ca/en/about/facts-stats.aspx>

²¹ Vancouver Airport Authority, <http://www.yvr.ca/en/about/careers.aspx>

²² The Globe and Mail April 18, 2014 <http://www.theglobeandmail.com/news/british-columbia/riders-on-popular-translink-line-unfazed-by-more-congestion/article18070031/>

²³ Translink, 2014. Please note that while the number of station entries and exits are a good indicator of train boardings and alightings, they are not the same. Also, this figure includes passengers travelling between those Canada Stations located within Richmond's Lulu Island.

Technology

Internet access is now an important facet of most people's lives. According to the Canadian Internet Registration Authority's 2014 Factbook²⁴:

- Canadians' Internet usage is much greater than their global counterparts.
- British Columbia and Alberta lead the nation in household Internet access at 86 percent.
- Smartphone ownership has increased to 57 percent in Canada, well above the global average of 42 percent.
- Six in 10 Canadians used a mobile device to access the Internet in 2013.
- Social media is popular in Canada, with 69 percent of the population visiting at least one social networking site last year.
- Twenty-six percent of Canadians use a mobile device to access social networking services.

The Internet and social media present many advantages for police services to share information quickly, broadly, and inexpensively. Indeed, social media is a vehicle for advancing community policing into an increasingly "wired" age. The Detachment has embraced this concept, as evidenced by our break and enter email alert system, crime mapping web-site, electronic Crime Prevention Guide, online crime reporting, and the development of a Detachment Twitter account.

The benefits technology affords policing are accompanied by certain challenges. One challenge for the Detachment in the coming years will be to maintain our currency in and ability to capitalize upon web-based communication platforms. Equally challenging are the benefits Internet and related technologies afford criminals. Offenders are increasingly exploiting the convenience and concealment the Internet and progressively mobile computer technology offer. Almost any traditional crime can be committed with the help of technology. These include fraud, threats, harassment, and extortion. Major Internet risks include viruses, data theft, privacy violations, and sexual exploitation of children. Internet and technology-based crimes are more difficult to investigate due to jurisdictional issues, anonymity, and the nature of evidence involved. Consequently, prevention is key in battling Internet and technology-based crimes. It will be necessary for Richmond Detachment to develop its capacity to educate youth and adults alike on how to defend against Internet safety threats.

²⁴ <http://www.cira.ca/factbook/2014/index.html>

Strategic Priorities

Our research and consultation show the Detachment's previous strategic plan has not only been responsive to community concerns and needs, but also effective in realizing a safer, more livable City. Calls for service are down, as is the overall crime rate. The vast majority of Richmond residents report feeling safe in their community. Given the overall success of our previous strategic plan, recent input received from external and internal stakeholders, as well as the current and projected trends affecting the policing environment, we have determined to stay the course and renew the following five priorities in the 2015 – 2017 Strategic Plan:



Crime Reduction Strategy

We believe the downward trends associated to calls for service and overall reports of violent and property crime are indicative of the success of the crime reduction model Richmond Detachment has pursued. For this reason, we will continue to apply the crime reduction philosophy to the planning and implementation of service delivery.

The key elements of our crime reduction strategy comprise:

- Community engagement and partnering
- Intervention
- Prevention
- Enforcement

Community Engagement and Partnering

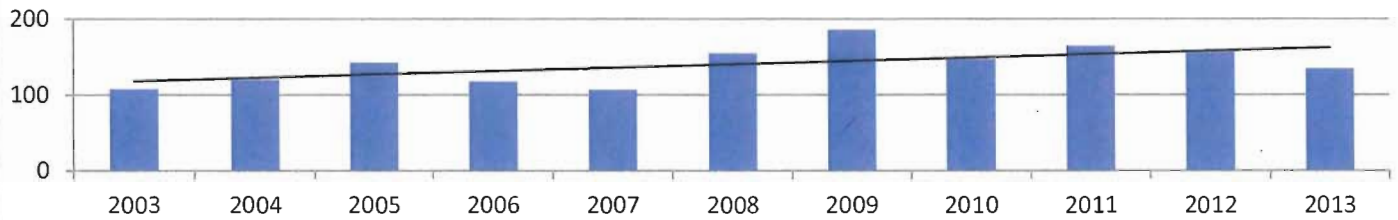
Community engagement and partnering are the conduits by which the Detachment receives the information necessary to mount effective intelligence-led policing initiatives that are responsive to Richmond's unique crime and public order concerns. Equally important, community engagement is the means by which we receive vital feedback on our performance. The importance of engagement also derives from its promotion of police visibility within the community which has a positive influence over public perceptions of safety. Just some examples of our community engagement and partnering work include:

- RCMP Multicultural Advisory Committee
- Business Link
- Downtown Richmond Crime Reduction Initiative
- School Sports Program
- Routinized City Centre foot patrols
- Auxiliary constable and volunteer crime prevention programs
- Establishment of the City Centre Community Police Station

Intervention

Intervention is crucial to removing risk factors that contribute to offending. Recognizing intervention is most effective early in life, Richmond Detachment connects youth who have offended or are at risk of offending to the RCMP Youth Intervention Program and Touchstone Family Association's Restorative Justice Program. These programs provide long term solutions to the risk factors that motivate youth consequently offering significant social and financial benefits to the community, including reduced crime and decreased costs associated to court processes.

Richmond Detachment Youth Intervention Program Referrals, 2003-2013



Source: Richmond Detachment Youth Intervention Program, 2014.

The Detachment also seeks to find positive interventions for adults at risk of offending or generating repeat calls for service. Through our partnerships with those in community corrections, mental health care, housing, and addictions services, Richmond Detachment works to steer offenders toward community support services that remove risk factors to offending, such as drug addiction, mental illness, and lack of appropriate shelter.

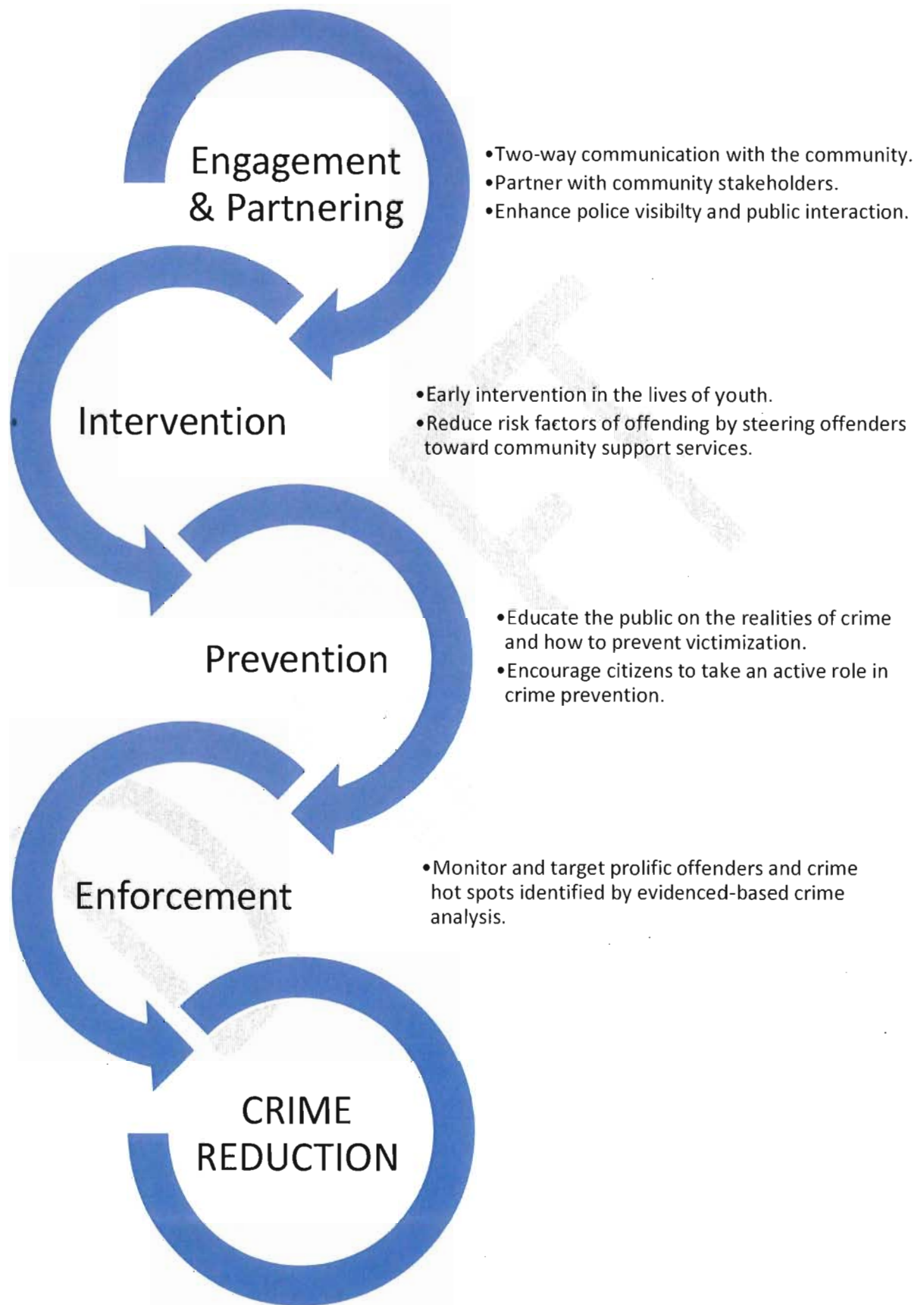
Prevention

Prevention initiatives founded on awareness building and target hardening are an essential element of the Detachment's crime reduction strategy. To this end, we strive to implement innovative and effective methods of educating the people of Richmond about crime affecting their neighborhoods and how they can avoid being victimized. We see great promise in our email crime alert systems made available through the Block Watch and Business Link programs. These alerts directly link citizens to up-to-date property crime maps where visitors can view exactly where crime is occurring, access specific details about the circumstances surrounding each event, and obtain relevant prevention advice.

Enforcement

The Detachment also pursues intelligence-led enforcement. Relying on criminal analysis, enhanced monitoring, and focused intervention, we identify and target for investigation the small cohort of criminals that commit the majority of crime. This approach will result in the most dramatic reductions in crime.

The Detachment's employment of the crime reduction strategy ensures we are reducing crime and disorder, contributing to a cost-effective justice system, and increasing public confidence in our ability to keep Richmond safe.



Strategic Priority 1 – Property Crime

Richmond Detachment is proud of its contribution to the overall decline in the property crime rate. However, based on our analysis of crime data and our conversations with Richmond's citizens and businesses, the Detachment understands more work is required. While there has been an overall reduction in property crime of late, we have witnessed a recent rise in residential break and enters, thefts from automobiles, and shopliftings. Property crime has a considerable financial impact on property owners, consumers, and taxpayers, including the monetary loss of the property stolen, insurance costs, increased consumer product pricing, and justice system expenditures. Moreover, there is the emotional toll on victims, families, and neighbours as a consequence of having personal space violated or trust abused. Ultimately, property crime leaves citizens feeling insecure and afraid, negatively impacting community vibrancy.

Goal

We will reduce property crime, including residential and business break and enters, theft of and from automobiles, shoplifting, and frauds.

Action

We will improve the exchange of information with the public pertaining to the incidence of property crime and how to prevent it. A better informed public will translate into greater community involvement in property crime prevention and an overall enhancement in the security and livability of Richmond's neighbourhoods. Furthermore, an enriched exchange of information between the public and the police affords the Detachment a more accurate picture of the crime landscape which can then be used to deliver a police resources more effectively and responsively. Some of the initiatives Richmond Detachment will pursue to energize communication and prevention will include:

- Richmond RCMP Online Crime Reporting – We will increase public awareness and utilization of the Richmond Detachment Online crime reporting website (tinyurl.com/RCMPOnlineReport). This program, launched in August 2014, responds to an increasingly “wired” world. Due to its functionality and accessibility, we anticipate this new method of crime reporting will encourage victims of crime who would not otherwise make a complaint to report. The Detachment will gain a more accurate sense of the prevalence of property crime in Richmond. Furthermore, it will provide greater opportunities for our officers to reunite recovered stolen property with rightful owners.
- Richmond RCMP Criminal Activity Maps – We will increase awareness of and visits to the interactive crime mapping website (<http://csgeo.city.richmond.bc.ca/>). Crime mapping details where and what kind of property crime is occurring in the City. Each offence is indicated by an electronic marker on a map that when selected links the viewer to specific details on the incident and relevant prevention information.
- Richmond RCMP Email Alerts – We will increase awareness of and registrations to our email alerts systems managed under the Block Watch and Business Link programs. Residents and business owners alike can register their email addresses at blockwatch@richmond.ca and rcmp_business_link@richmond.ca, respectively, to receive emails alerting them to recent break and enters in their neighbourhoods. These alerts contain incident details, prevention tips, and links to the Richmond RCMP Criminal Activity Maps.
- Crime Prevention Guide – We will revise and update the 2014 Crime Prevention Guide in the event new crime trends or public safety concerns arise. By keeping the Guide relevant and responsive, we will ensure the Detachment continues to enhance personal and property safety and increase citizen participation in crime prevention.

- Business Outreach – We will bolster our lines of communication with Richmond’s business community through increasing the number of businesses registered with the Detachment’s Business Link program (www.richmond.ca/businesslink). Business Link provides timely and relevant crime reporting and prevention information through the publication of a monthly newsletter, email alerts, and crime mapping. Moreover, we will build new relationships with the Chinese, Punjabi, and Tagalog speaking business communities through the development and distribution of outreach cards composed in these languages. These cards contain important information on the police and how to report crime. Community response to this initiative has been overwhelming positive.

We will enhance our capacity to steer those at risk of property offending away from crime by:

- Conducting interviews with offenders to better assess what risk factors are contributing to their persistent involvement in crime and offering assistance through community resources to those willing to seek change.
- Linking those at risk of property offending toward supportive community services that reduce risk and promote resilience. To this end, we will strengthen our current relationships with such agencies as Vancouver Coastal Health Mental Health and Addiction Services and the B.C. Ministry of Social Development and Social Innovation’s local Integration and Outreach workers who assist the homeless with securing various social services, such as shelter, medical care, and income assistance.
- In concert with Crown Counsel and community correctional services, we will monitor offender compliance with court orders through frequent curfew and street checks. Such checks impose accountability upon the offender and provide valuable intelligence on offender lifestyle.

We will evaluate and improve the effectiveness of our property crime enforcement strategies through:

- Monthly Richmond Detachment Crime Reduction Committee meetings. The Committee comprises the key players in our crime reduction efforts: the Detachment Leadership Team, Criminal Analysis Unit, Property Crime Unit, General Duty, Quick Response Team, Economic Crime Unit, Bike Section, and Crime Prevention Unit. The Committee is a formalized venue that affords the timely exchange of intelligence amongst those Detachment units that act as champions of our crime reduction strategies. It also provides an important forum for the development of short and medium term integrated, intelligence-led enforcement strategies that confront the small group of offenders conducting the lion’s share of crime. The sharing of information and coordination of resources results in comprehensive and effective approaches to driving down crime and enhancing Richmond’s confidence in their police service.
- Strengthening the effectiveness of our partnerships with Crown Counsel and community corrections to ensure prosecution and sentencing are being used to their maximum for those offenders unwilling to seek positive change.
- We will collaborate with the City of Richmond and Richmond Fire-Rescue to identify and confront problem residences that act as hubs for high-risk and prolific property criminals.

Strategic Priority 2 – Road Safety

Based on our conversations with citizens and stakeholders alike, it is clear road safety remains a significant concern in the community. Such concerns are supported in the available data. Automobile collisions impose a significant financial and human toll on our community. There is an increasing amount of vehicles on the road. Furthermore, despite some notable successes in driving down fatal and injurious collisions in previous years, Richmond has experienced a recent increase in such collisions. These factors speak to the need to keep road safety a strategic priority.

Goal

We will make Richmond's roads safer by reducing motor vehicle collisions, particularly those that result in death or injury.

Action

The Detachment will take a three-pronged approach to the Road Safety priority comprising education, engineering, and enforcement. Education consists of preventing motor vehicle collisions through spurring positive changes in driving, cycling, and pedestrian behaviours. Engineering pertains to working with our road safety partners in seeking improvements to vehicle, bicycle, and pedestrian infrastructure. Enforcement entails ensuring road safety laws are being abided by.

Richmond Detachment's strategy to educating the public on driving, cycling, and pedestrian safety will be multifaceted. We will pursue an integrated approach that brings together the Detachment's sworn officers, volunteers, and auxiliary constables, as well as ICBC, Richmond Fire-Rescue, B.C. Ambulance Service, Transit Police, CN Police Service, and the City of Richmond Transportation Division. Our educational initiatives will include:

- Project SWOOP – A partnership between officers, Speed Watch volunteers, and ICBC focused on confronting high-risk driving behavior, such as speeding and distracted driving, in collision-prone areas and school zones.
- Speed Watch – Promotes safe driving habits by alerting drivers to their vehicles' speed. Trained volunteers, equipped with a radar speed reader board, give drivers instant feedback regarding their speed. The volunteers record the license plates of speeding vehicles and follow-up with letters to the vehicles' registered owners notifying them of the driving infractions observed and what the applicable fines would be.
- Distracted Drivers Program – Trained volunteers watch for drivers engaged in distracted driving, such as texting on their cell phones. The volunteers make note of the vehicle's description, license plate number, and what the driver was doing. A letter is sent to the registered owner with information on the safety risks of their actions, and the fine amounts they would face if ticketed.
- SLOW Campaign - The bulk of recent traffic fatalities in Richmond have been pedestrian related. Contributing factors to these incidents include jaywalking, dark attire, rushing, and inattentiveness. Educating pedestrians is fundamental to addressing this issue. Therefore, in October 2014, Richmond Detachment launched a three-year pedestrian safety campaign called "SLOW" (Stop, Look, Observe, Walk). We will mobilize regular members and volunteers to high pedestrian traffic locations including areas surrounding Canada Line stations. There will be extensive public awareness initiatives through the darkest days of the year. Social media will form a salient element of this campaign. Educational material and reflective bands will be handed out to the most at-risk pedestrians. This campaign is a joint effort with ICBC, City of Richmond Transportation Division, Richmond Fire-Rescue, B.C. Ambulance Service, and Transit Police.

Richmond Detachment will contribute to the identification and implementation of engineering solutions to road safety concerns through its membership in a number of governmental committees, such as:

- The Richmond Traffic Safety Advisory Committee (TSAC) – Through collaboration between City of Richmond Transportation Division, City Community Bylaws Division, Richmond Fire-Rescue, Richmond School District, Richmond District Parents Association, ICBC, and Richmond Detachment, TSAC seeks to boost traffic and pedestrian safety in Richmond. As a member of TSAC, Richmond Detachment will contribute to the local development of traffic management and engineering measures that remedy identified traffic safety concerns.
- B.C. Chiefs of Police Traffic Safety Committee – Since 2012, Richmond Detachment has participated in the B.C. Chiefs of Police Traffic Safety Committee. This is the most active of all B.C. Chiefs committees and includes representatives from the police, ICBC, Justice Institute of B.C., the Ministry of Justice, and the Ministry of Transportation. The committee helps promote road safety by identifying, prioritizing, and addressing issues common to police and their partners, as well as advancing legislative changes and improvement in support of increased road safety.
- Safe Vehicles and Safe Road Users Standing Committee – Richmond Detachment is a member of the Safe Vehicles and Safe Road Users standing committee that meets monthly and which supports the newly established Provincial Road Safety Steering Committee. The committee is comprised of the Superintendent of Motor Vehicles, Assistant Deputy Ministers from ministries with responsibilities in road safety and representatives from Crown entities with road safety roles, such as ICBC.

We will improve road safety while ensuring the effective and efficient mobilization of resources through the following enforcement approaches and initiatives:

- Data-Driven Enforcement – Timing and location of enforcement will be led by ICBC-supplied collision data analyzed through the computerized B.C. RCMP Traffic Services Collision Enforcement Tool which readily identifies collision hot spots.
- Automated License Plate (ALPR) Technology – Richmond Detachment will continue to utilize ALPR technology loaned to us from B.C. RCMP Traffic Services. ALPR uses colour, infrared cameras and recognition software to read license plates at a rate of over 3,000 per hour. The ALPR technology is particularly effective against prohibited, unlicensed, and uninsured drivers who are a major road safety threat given they lost their licenses because of poor driving and are overrepresented in serious collisions. The Detachment will explore the purchase of an ALPR system for exclusive use by Richmond Detachment.
- Capitalize on Mutually Beneficial Enforcement – We will seek cooperative enforcement initiatives with other police forces and regulatory bodies, such as Commercial Vehicle Safety Enforcement and the City of Richmond Community Bylaws Division. An example of this is the railway crossing enforcement and education campaign that brings together Richmond Detachment, CN Police Service, and City Bylaw Enforcement personnel.
- Given the growing demands being placed on investigations surrounding serious injury and death, Richmond Detachment Road Safety Unit will develop its capacity to manage such investigations under the Major Case Management model. This will be accomplished through training in investigative techniques, advanced interviewing, judicial authorization drafting, file coordination, and court disclosure.
- Integrated Collision Analysis and Reconstruction Service (ICARS) – ICARS is an integrated RCMP Lower Mainland District unit that provides forensic services to Richmond Detachment collision investigations involving serious injury or death. ICARS provides specially trained officers and sophisticated equipment that Richmond may not otherwise afford on its own.

- The Integrated Road Safety Unit (IRSU) – IRSU is comprised of both RCMP and municipal traffic enforcement officers. IRSU is deployed throughout the Lower Mainland, including Richmond. The program’s priorities include impaired driving, aggressive driving, seatbelt compliance, and intersection violations. IRSUs compliment the enforcement activities pursued by Richmond Detachment-based units.
- Participation in Provincial and National Enforcement Campaigns – Richmond Detachment will participate in annual enforcement campaigns sponsored by the Province and ICBC, including the Distracted Driving Campaign, Occupant Restraint Campaign, Electronic Device Blitz, High Risk Driving Campaign, Project SWOOP, Summer and Winter Impaired Driving Campaigns, Speed Relative to Conditions Campaign. We will also be involved in national campaigns sponsored by Transport Canada, such as Road Safety Week that targets high-risk driving behaviors and Operation Impact, a national campaign targeting aggressive drivers, drunk drivers, and seatbelt violations.

Strategic Priority 3 – Community Engagement

Our stakeholders indicate they are quite pleased with our community engagement efforts. Indeed, when asked what Richmond Detachment was doing right, the majority of stakeholders stressed our commitment to engagement. And while this was the most commonly commended attribute, the majority of stakeholders emphasized their desire to see the Detachment seek ways to further nourish its engagement with the community.

We at Richmond Detachment believe community engagement takes many forms. It means face-to-face interaction, be it a result of an officer responding to a call for service or merely having an informal discussion. It also entails routine visibility and accessibility in the community, such as operating community police stations or getting our officers out of their patrol cars for proactive foot patrols. Furthermore, community engagement involves an effective dialogue between the Detachment and citizenry wherein they can communicate policing strategies, responses, and outcomes. Lastly, community engagement demands cultivating and nourishing partnerships with individual citizens and public safety stakeholders. Ultimately, community engagement enables crime reduction, increases perceptions of safety, and bolsters our legitimacy.

Goal

We will enrich our engagement with the community by improving accessibility, visibility, communication, and partnering.

Action

Richmond Detachment will enhance its visibility and accessibility through the following:

- Removing the patrol car as a barrier to community engagement. Our members will conduct routine foot and bicycle throughout Richmond.
- Regular member patrols will be augmented by the continued recruitment and deployment of auxiliary constables and volunteers under the auspices of various Richmond Detachment crime prevention and traffic safety programs.
- As part of our continued efforts to pursue innovative ways to interact with the public, the Detachment will mobilize patrols in areas inaccessible to officers in cars or on foot. We will mount all-terrain vehicle patrols of Richmond's parks and trail systems, as well as marine patrols along the waters surrounding Richmond by way of the Detachment's marine patrol vessel, Fraser Guardian.
- Richmond Detachment will promote employee and volunteer participation in community events and charity functions. High profile events and campaigns our people are involved in include Canada Day/Steveston Salmon Days Festival, Remembrance Day, Cops for Cancer, School Sports Program, On-side program, Movember, Special Olympics Torch Run, and Dreams Take Flight.
- Through the continued study of resource deployment schedules, we will increase opportunities for community engagement while also ensuring cost and service effectiveness. Efficiencies in our Operations Support and Administrative units have already been realized. We will study General Duty shifting to determine what efficiencies can be realized in frontline policing delivery.
- In partnership with the Vancouver Airport Authority, we will improve the public's accessibility to our Airport members through the relocation of the Sub-detachment office from a separate exterior building to inside the Airport's Domestic Terminal Building.

Richmond Detachment will improve its capacity to communicate and partner through the following initiatives:

- We will improve our capacity to engage those with mental health challenges. Simultaneously, we will reduce calls for service related to mental health issues thus affording General Duty members more time to engage in informal interactions with the public. We will accomplish this by:
 - The development of Detachment monitoring systems for high-risk or frequent-contact clients to ensure integrated community responses are properly prioritized and tailored to the unique needs of the client.
 - Participation in a mental health community consultation group.
 - Advance our partnership with the City of Richmond, Richmond Fire-Rescue, and Richmond Mental Health that seeks to improve coordinated community responses to our most complex and vulnerable clients, such as those with mental health and/or addiction issues, hoarders, the homeless, and those with dementia.
 - Delivery of Crisis Intervention and De-escalation training to all sworn officers at Richmond Detachment. The course is designed to ensure police officers are able to use crisis intervention and de-escalation techniques to effectively resolve crisis situations, including incidents involving intervention in a mental health crisis.
- We will extend the reach of our engagement into the Internet by capitalizing on an increasingly technologically savvy public, the ubiquity of Internet access and smart phones, and the availability of low cost networking platforms such as web domains, Twitter, and Facebook. Toward this end we will:
 - Increase the number of visits to the online property crime activity maps.
 - Grow public use of the online crime reporting system.
 - Develop the number of registrants for residential and business break and enter email alerts.
 - Broaden our social media reach by cultivating more Twitter followers.
 - Enhance timeliness and activity surrounding our social media messaging by diffusing responsibility for Twitter updates amongst multiple officers.
- We will further improve communication with the public by enhancing our capacity for media relations. We will train and assign ad hoc media relations officers to augment the single fulltime Media Relations Officer position. This initiative will permit greater timeliness in providing information via the media. The ad hoc team will also offer opportunities to relay media communications in languages other than English, thus allowing the Detachment to be more responsive to Richmond's diverse array of cultures.
- Richmond Detachment is fortunate to participate in numerous partnerships with the public, private, and charitable sectors that seek out collaborative solutions to areas of mutual concern. These partnerships are crucial to our crime and social disorder reduction initiatives, reducing fear of crime, and maintaining our legitimacy. We will enhance existing partnerships and seek new ones when appropriate. Just some examples of recently initiated partnerships include:
 - Emergency services communications interoperability project with ECOMM, Richmond Fire-Rescue, and B.C. Ambulance Service.
 - Regular community safety brainstorming sessions amongst Richmond Detachment General Duty Watch Commanders, Richmond Fire-Rescue Battalion Chiefs, and City Bylaw Managers.
 - Joint marine patrols between Richmond Detachment, Richmond Fire-Rescue, and Delta Police Department.
 - Basing City of Richmond bylaw enforcement officers out of the Richmond Detachment Community Police Stations with the goal of spurring familiarization with RCMP staff, routinization of information sharing, and development of cooperative initiatives.

- Exploration of developing a Transit Watch Program in concert with Transit Police.
- SLOW pedestrian safety campaign in collaboration with ICBC, Richmond Fire-Rescue, the City of Richmond Transportation Division, B.C. Ambulance Service, and Transit Police.

Strategic Priority 4 – Youth

The heightened vulnerability of youth, the long-term benefits of early interventions, and the feedback we have received from the community respecting the importance of our emphasis on youth have motivated us to sustain a strategic focus in this area.

We recognize that safe, vibrant communities begin with youth that feel purpose, meaning, and pride. Richmond Detachment will focus on strategies that contribute to safe and healthy pathways essential to the development of productive and civic-minded adults.

Goal

We will enhance the safety of Richmond youth and prevent their entry into the criminal justice system.

Action Plan

The Detachment's youth strategy will comprise two key approaches: engagement and intervention. Engagement will entail influencing prosocial, preventative behavior amongst youth by reaching out to, modeling, and mentoring youth. Intervention will consist of steering at-risk youth to extra-judicial measures, restorative justice programs, and community services that remove risk factors and build resiliency.

Our youth engagement initiatives will include:

- **School Liaison** – Every Richmond secondary school will have a Detachment Youth Section member assigned to it. The liaison officer will conduct regular proactive visits, delivering crime prevention and public safety education, and early identification and intervention with at-risk youth. As part of our secondary school liaison, we will build on our Internet safety initiatives, including "Delete Day" wherein students are asked to become safer, more responsible Internet users. Additionally, under the "Adopt-a-School" program, all Richmond elementary schools will be assigned a uniformed police officer to act as a liaison. Through regular visits, officers will engage in both formal and informal interactions with youth and school staff, thereby building positive relationships. Such relationships will afford an enhanced awareness amongst Detachment members of public safety issues affecting youth, enrich the compliment of developmental assets of students, and increase community confidence in police.
- **Drug Abuse Resistance Education (DARE)** – In partnership with the Richmond School District and private schools, Richmond Detachment will deliver the DARE program to approximately 1,700 fifth graders each year. The value of the DARE program transcends equipping school-aged children with skills to recognize and resist drug use. It serves as an important vehicle for the Detachment to establish long-lasting connections with the City's youth and promote pro-social values and protective factors.
- **Youth Academy** – Directed at Grade 11 and 12 students with an interest in policing as a career, the Academy gives candidates an opportunity to experience police training and to partake in police work simulations. The program is built on a partnership between the school districts of Richmond, Burnaby, North Vancouver, Coquitlam, and Surrey, and the RCMP detachments from each of those municipalities.
- **Children's Summer Camp** – Richmond Detachment and Richmond Fire-Rescue will collaborate to offer local youth an opportunity to participate in RCMP Summer Youth Camps. The camps enable youth 9 to 12 years of age to personally interact with first responders and learn about different aspects of police work and fire safety.
- **Youth Squad** – Provides an eight-week course wherein Richmond students in Grades 10 to 12 are introduced to facets of policing. Students are given the chance to meet police officers working in specialized units and learn about their day-to-day work in Road Safety, Police Dog, Drug, Emergency Response, and Forensic Services

units. The Canadian Armed Forces, B.C. Ambulance Service, and Richmond Fire-Rescue also participate in this program.

- On-side Program – Richmond Detachment police officers take school-aged youth to local professional sporting events. This program provides a fun and informal environment wherein youth and police can interact.
- School Sports Program – RCMP officers and students square-off in friendly sporting matches while school faculty and fellow students cheer them on in a show of school and community spirit. The matches are accompanied by a motivational presentation made by positive role models such as Olympic athletes.
- Cop Cards and Positive Tickets – Cop Cards, similar to collectible baseball cards, feature a photograph of individual officers with information about them and a motivational quote on the back. Positive Tickets, good for free admission to various City recreation facilities, are awarded to youth observed engaging in safe and prosocial behaviors. These two programs accomplish the same goal of breaking down traditional barriers between police and youth.

Intervention will be achieved through:

- Youth Intervention Program (YIP) – Through YIP, Richmond Detachment will provide assessment, counselling, and referral services to youth identified as having actual or potential conflict with the law. The YIP will prevent youth from committing further offences by resolving the root causes of criminal or problematic behaviour.
- Restorative Justice Program (RJ) – In partnership with Touchstone Family Association, Richmond Detachment will support victims of crime, hold young offenders accountable, and ultimately reduce the prevalence of crime through participation in the RJ Program. Richmond Detachment and Touchstone will study the viability of establishing a system that allows Richmond retailers to make direct referrals of youth accused of shoplifting and other minor offences to the RJ Program. Such a system promises to further reduce crime in Richmond while simultaneously reducing human resource expenditures surrounding calls for service response.

Strategic Priority 5 – Organized Crime

Organized crime remains a significant threat to Richmond's social and economic well-being. Drug production and trafficking continue to be the primary sources of revenue for gangs. Other activities pursued by organized crime include extortion, loan sharking, money laundering, prostitution, and credit card fraud. These activities result in physical, emotional, economic, and social harms to both individuals and society as a whole. It is the pervasive impact organized crime continues to pose to Richmond that has led us to renew this strategic priority.

Goal

We will disrupt organized crime in Richmond.

Action

We will enhance Detachment and regional knowledge of organized crime activities through:

- Frontline Intelligence Collection – We will collect information on gangs through consultation with citizens and community stakeholders, street checks, criminal investigation, surveillance, cultivation of confidential informants, and utilization of Crime Stoppers. While our Organized Crime Unit will spearhead much of this work, all Detachment members will play a role in collecting intelligence on organized crime.
- Criminal Analysis – Employing complex research and analysis techniques, our Crime Analysis Unit will collect, collate, examine, and interpret of a wide array of intelligence sources to provide our investigators disruption prioritizations and investigative leads
- Support and Utilization of the New Real Time Intelligence Centre of B.C. (RTIC-BC) – The recently established RTIC-BC provides immediate and round-the-clock analytical support relating to crimes that pose a substantial threat to public safety, such as gang violence. By mining intelligence resources through multiple databases, RTIC-BC provides an unprecedented level of help to our frontline officers in quickly identifying and locating dangerous criminals. This enables the Detachment and its Lower Mainland policing partners to overcome challenges associated with jurisdictional boundaries, fiscal restraint, and limited resources.
- Support and Utilization of the Provincial Targeting Enforcement Priorities (PTEP) Program – PTEP is a provincial process that coordinates efforts between policing agencies, improves information sharing, maximizes disruptions by selecting high-risk viable targets, and increases accountability by measuring outcomes.

We will make Richmond an inhospitable place for organized crime through:

- Strengthening Protective Factors in Youth – Richmond Detachment will reduce risks of gang membership by pursuing collaborative initiatives with community support agencies, families, and service organizations to create positive social environments for youth.
- Overt Gang Patrols – We will discourage gang members from frequenting Richmond's restaurants, bars, and lounges through high-visibility premise checks of known gang hang-outs.
- Parole and Probation Monitoring - Intensive monitoring of organized crime figures on parole and probation will be accomplished through curfew checks and monthly meetings between offenders and police.
- Anti-gang Education – The Detachment will support local and regional anti-gang education initiatives. An example is Richmond Detachment's participation in the End Gang Life campaign developed by the province's anti-gang unit, the Combined Forces Special Investigation Unit. Visually powerful posters appear in public areas of Detachment facilities as do promotional decals on our police cars. These materials provide links to the endganglife.ca webpage where people can view anti-gang public service announcements, obtain information about how to exit gangs, research, prevention information, and obtain other educational tools.

- Enforcement – Proactive organized crime enforcement and disruption will be pursued through Criminal Code, Controlled Drugs and Substances Act, and civil forfeiture act investigations conducted by our Criminal Intelligence Section, Marijuana Enforcement Team, Drug Team, Economic Crime Unit, and Airport Crime Unit. The Serious Crime Unit will investigate major violent offences stemming from organized crime activities. Moreover, the Unsolved Homicide Unit will advance historical murder investigations to prosecution thereby sending a strong message to the killers that time is no defence to answering for one's crimes.

Measuring Performance

Transparency in goal setting and performance are key elements of our accountability to the Strategic Plan.

Through our Annual Performance Plan process, we will establish measurable objectives and launch detailed work plans in support of the five priorities delineated in the Strategic Plan. Detachment employees will be assigned ownership of the initiatives supporting our strategic priorities. These individuals will be accountable for quarterly reporting on progress, obstacles, and lessons learned arising from the pursuit of our stated objectives. These assessment tools are critical to confirming our Plan is performing as designed, as well as determining whether or not our strategies require adjustment to meet changes within the operational environmental.

Citizens and stakeholders will be able to track our performance via monthly activity reports and quarterly Annual Performance Plan updates submitted to the City of Richmond. We will augment these transparency and accountability mechanisms with public reporting and consultation via our website, Twitter, local media channels, consultative groups, and informal engagement mechanisms.

Conclusion

The Richmond Detachment 2015–2017 Strategic Plan reflects our on-going consultation with the City of Richmond, citizens, community stakeholders, and our own employees. It is mindful of the challenges and opportunities that will influence our public safety initiatives. Our community consultation efforts coupled with our deliberations over the current and future policing landscape have steered the selection of our strategic priorities and will ensure we remain responsive not only to community expectations, but also to an ever-changing policing landscape.

Supported by City Council and our community partners, our dedicated employees and volunteers embrace the challenges set out in the Strategic Plan. We are confident the Plan will allow us to play an important role in advancing the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada."

Acknowledgements

We would like to thank the residents, community safety stakeholders, and City Council of Richmond, as well as our employees and volunteers for their valuable input to the development of 2015-2017 Strategic Plan.



Richmond RCMP Detachment

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City of Richmond

Report to Committee

To:	Community Safety Committee	Date:	November 3, 2014
From:	Rendall Nessel, Superintendent Officer In Charge	File:	09-5000-01/2014-Vol 01 (14.04)
Re:	Marine Patrol Program - Post Patrol Report 2014		

Staff Recommendation

That the report titled "Marine Patrol Program – Post Patrol Report 2014", dated November 3, 2014 from the Officer in Charge, Richmond RCMP be received for information.

Rendall Nessel, Superintendent
Office in Charge
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

This report is a summary of findings of the Richmond Marine Program. The time period covered is November 2013 to October 2014.

Background

The Richmond RCMP Marine Program was created to allow for a uniformed police presence on the waterways which surround the City. The program also allows the Richmond RCMP to respond to marine related calls for service, perform vessel safety checks, become involved in the marine community, and enforce various Federal and Provincial Acts and Regulations (Criminal Code, Fisheries Act, Canada Shipping Act, and Small Vessel Regulations).

Operators

Richmond RCMP Marine Section members each have their own primary job duties within the detachment, and they operate the "Fraser Guardian" on an ad hoc basis. Pre-scheduled marine patrol shifts are divided amongst trained members. Additionally, any trained members on duty in Richmond, on any given date, are able to deploy the "Fraser Guardian" for call-outs or other assistant requests on a case-by-case basis.

Six new members joined the team in 2014, all receiving training in Basic Water Transport with three members also completing the Advanced Water Transport course. There are now a total number of ten police officers and one Auxiliary Constable trained to operate the "Fraser Guardian" during routine patrols, emergency call-outs and special events.

Program

The Richmond RCMP Marine Program checked over 260 recreational vessels, conducted 54 patrols, and responded to 29 calls for service in 2014.

Pre-scheduled patrol shifts were generally 6 to 8 hours in length and occurred primarily on weekends between June and October. This is the peak season of vessel traffic around the City of Richmond waterways.

The Richmond RCMP Marine Program logged 215 hours on the vessel this year. The Richmond RCMP Detachment has a strong Auxiliary Constable program and the Auxiliaries were aboard the “Fraser Guardian” for a total of 96 of those hours.

Deployment and Document Statistics (November 2013 – October 2014)

There were 260 documented vessel safety checks conducted over the last 12 months. Safety checks were conducted at docks or in open water and typically lasted 15 minutes. Richmond RCMP Marine Program members checked to ensure that each vessel was equipped with the required safety equipment. Depending on the result of a safety check, vessels were either allowed to continue or were directed to dock so that the operator could correct deficiencies. Pleasure craft operators continued to express that they have found the safety check process to be an educational and practical exercise and that they appreciate the police presence on the Fraser River.

Community Engagement

A cornerstone of the Richmond RCMP Marine Program is its contribution to the community. On each patrol, Richmond RCMP Marine Section members visit local marine communities, harbours and marinas. Children and youth observed practicing good boating and water safety are provided with stickers or limited edition “Fraser Guardian” cards. Additionally, the “Fraser Guardian” made an appearance at every marine community event occurring in Richmond throughout the spring and summer of 2014. Community events in which the vessel and crew took part included:

- The Richmond Maritime Festival
- The Ships to Shore Steveston Event
- City of Richmond Canada Day Fireworks
- The Steveston Dragon Boat Festival

Partner Agencies

In 2014, while on patrol or when responding to calls for service, Richmond RCMP Marine Section members worked hand-in-hand with the following agencies:

- Richmond Fire Rescue
- Vancouver Police Department (Marine Unit)
- RCMP Support Services (Air Services, RCMP Shiprider, Police Dog Services)
- Coquitlam RCMP (Marine Unit)
- North Vancouver RCMP (Marine Unit)
- New West Police Department (Marine Unit)
- Delta Police Department
- Canada Coast Guard
- Transport Canada
- Steveston Harbour Authority
- Vancouver Fraser Port Authority

- Fisheries & Oceans Canada

Conclusion

The Marine Patrol Program was proposed to conduct marine patrols in the waterways surrounding the City of Richmond; to interact with the marine community and to detect, deter and investigate criminal activity in these waterways.

The Richmond RCMP Marine Program has demonstrated to be a valuable asset to the Richmond RCMP Detachment and the City of Richmond. This is clearly evident in the over 260 documented vessel safety checks conducted over the course of 54 patrols in 2014.

Richmond RCMP Marine Section members have become contributing members of the Richmond Marine Community by being a visible presence on the waters surrounding Richmond and participating in numerous community events.

The mandate of the Richmond RCMP Marine Program is to educate the public on matters related to boating and water safety, and enforce various Federal and Provincial Acts and Regulations under the Criminal Code of Canada, the Fisheries Act, the Canada Shipping Act and Small Vessel Regulations. Members of the Richmond RCMP Marine Section are committed to enhancing the safety of the residents of the City of Richmond. While the 2014 seasonal patrols have come to an end, the "Fraser Guardian" remains available for calls for service and marine related events for the remainder of the year.



Cst. Marco Sallinen
Richmond RCMP
Economic Crime Unit / Marine Program Coordinator
(604) 207-4708

MS:jl



City of Richmond

Report to Committee

To:	Community Safety Committee	Date:	November 4, 2014
From:	Rendall Nasset, Superintendent Officer In Charge, Richmond RCMP Detachment	File:	09-5000-01/2014-Vol 01 (14.28)
Re:	RCMP's Monthly Report – October Activities		

Staff Recommendation

That the report titled "RCMP's Monthly Report – October Activities", dated November 4, 2014, from the Officer in Charge, Richmond RCMP be received for information.

Rendall Nasset, Superintendent
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

Att: 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

Below is the RCMP's Monthly Report regarding October 2014 activities.

Noteworthy Files and Activities

Stabbing Near Bridgeport Skytrain

An investigation is underway after a man was stabbed near the Bridgeport Canada Line Station. Richmond RCMP and Transit Police Service were called to the area on October 3 just after 6:30 pm. One man was taken to hospital and is in stable condition. The suspect allegedly attempted to flee on foot on the Canada Line tracks, and was arrested and taken into custody. A news release was sent out on October 3 asking for witnesses to contact the RCMP.

Pedestrian Fatality

The detachment is investigating a fatal motor vehicle accident involving a pedestrian in the area of Blundell and St. Albans Roads. Richmond RCMP were called to Blundell Road just after 7:00 am on October 21, when a report was received of a pedestrian struck. The elderly Richmond resident was deceased at the scene after attempts to revive him were unsuccessful.

The driver of the vehicle that struck the man remained at the scene of the accident and is cooperating with the police. The road was closed to allow the Richmond Detachment's Road Safety Unit (RSU) and the Integrated Collision Analysis and Reconstruction Service (ICARS) to conduct their investigation.

The detachment sent out a news release to remind all members of the public to use caution in the darker driving conditions and further urge those out walking to wear bright clothing and take an extra second to ensure they can safely cross the street. The RCMP is also asking anyone who witnessed the incident to contact the Richmond RCMP. The Richmond RCMP encourages pedestrians to Stop, Look, Observe and Walk (#SLOW). Further on in the document #SLOW will be discussed in greater detail.

Pedestrian Struck at Minoru and Alderbridge

The detachment is investigating a serious motor vehicle crash involving a pedestrian that was struck on October 29 at Minoru near Alderbridge way. The elderly victim of the crash was rushed to hospital and suffered critical injuries. ICARS was called to investigate.

#SLOW

The Richmond RCMP joined by the City of Richmond, ICBC, citizens and the media participated in a pedestrian safety campaign launch on October 30 at 9:00 am. The 2014/2015 pedestrian safety campaign was initiated as a result of the numerous tragic pedestrian crashes in Richmond and to remind citizens to walk safer.

The pedestrian safety campaign kickoff took place at No. 3 Road and Saba and involved all emergency service agencies: RCMP, Richmond Fire Rescue, BC Ambulance Services, Transit Police and numerous volunteer groups from Richmond. The goal is to cause a cultural shift in the walking behaviours of Richmond citizens and to reach as many people as possible.

The #SLOW campaign stands for Stop, Look, Observe then Walk. To reach as many people as possible a multi-faceted approach is being used which included this major event. Social media is being used to get the message out as well as face-to-face contact by giving out hundreds of reflective decals. It is the detachment's hope to reduce the number of pedestrian deaths and injuries in Richmond by reminding our citizens to walk safely.

Community Policing

Highlights in October 2014 for Community Policing include:

- There were 83 residential and 18 business break and enter email alerts and 214 residential and 9 business letters were sent during this period to registered Richmond residents and businesses. These emails and letters were sent to inform home and business owners that a break and enter has occurred, provide crime prevention information, and direct residents and business owners to the crime prevention web pages.
- On October 1, two constables from Community Policing presented at a home safety fair at the Minoru Senior Centre on prevention tips for: break and enters, theft from vehicles and Block Watch information. There were 50 people in attendance.
- On October 27, one constable from Community Policing presented to a group at South Arm Community Centre on prevention tips for: break and enters, thefts from vehicles and pedestrian safety. There were 50 people in attendance.
- The Police Contact Information contact cards were distributed at various community centres, Sikh temples and presentation forums throughout the Richmond community. (Attachment 3)
- Theft from Motor Vehicle Crime Alerts were distributed at Richmond Community Centres as well as Watermania, Riverport and Minoru Aquatic Centre. (Attachment 4)

Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Statistics

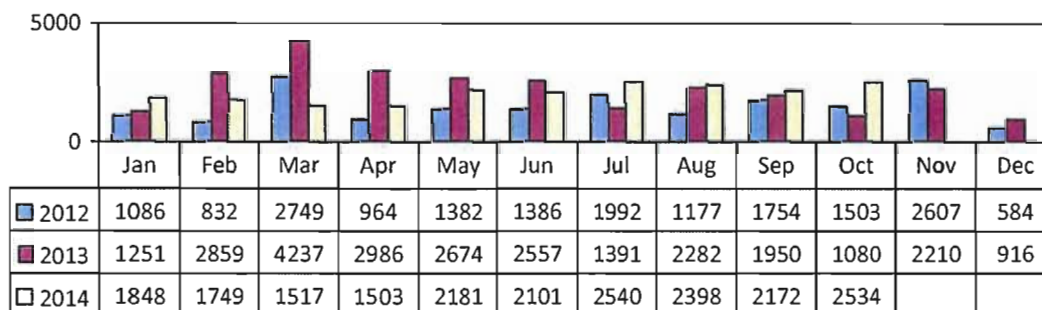
Notices supplied by ICBC are issued by a community volunteer and left on every car in a local parking lot. The notice contains the Community Police Station name, crime prevention tips, location and date of inspection, as well as a list of questions that have been checked “yes” or “no”. These notices indicate to the driver what issues need to be addressed in order to keep the vehicle safe. In October the volunteers were concentrating more on theft from autos as part of the Crime Reduction strategy.

Example questions:

- Does the vehicle have an anti-theft device? (e.g.: alarm, immobilizer or steering wheel-lock)
- Are there any personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

Figure 1 provides a comparison by year for the number of vehicles issued a notice.

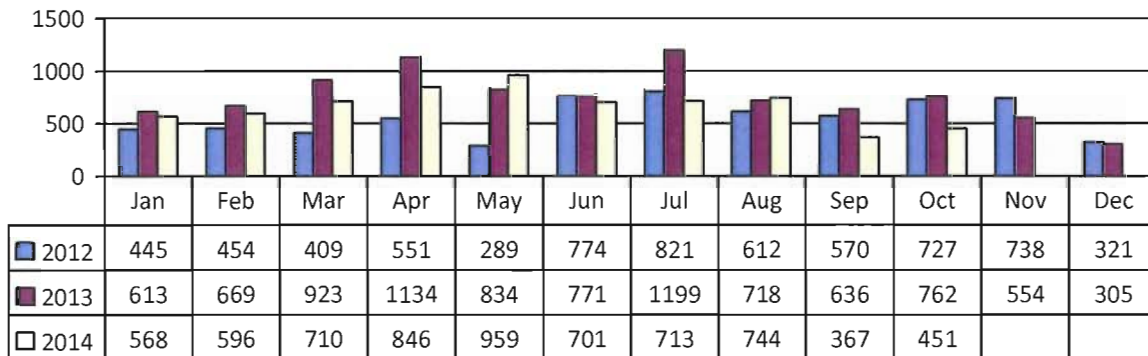
**Figure 1: Richmond Detachment Stolen Auto Recovery / Lock Out Auto Crime
Vehicles Issued a Notice**



Richmond Detachment Speed Watch Statistics

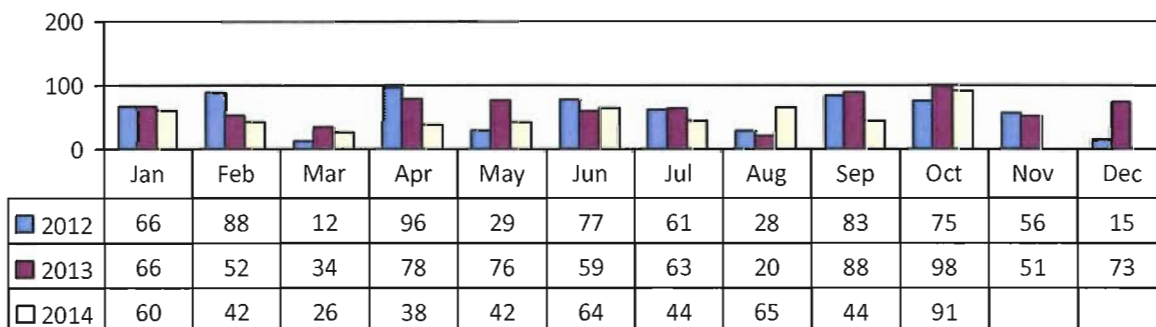
Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed. The volunteers record the license plate number and the speed, and a letter is sent to the vehicle's registered owner when there is an infraction. The letter includes the date, time, location and what the penalties would be if the driver had received a violation ticket.

Figure 2 provides a comparison by year of the number of letters sent.

Figure 2: Richmond Detachment Speed Watch Letters Sent*Richmond Detachment Distracted Drivers Statistics*

While volunteers are doing bike/foot patrols or on Speed Watch duty, they note drivers that are on their cell phones; talking or texting, using other electronic devices, reading a newspaper, shaving or putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and location. Also included in the letter is the type of driving infraction and amount the fine would be had the driver received a violation ticket. The continuous media messages from ICBC on the radio and television regarding distracter drivers seem to be reaching the population as the volunteers are not observing as many distracted drivers per volunteer shift.

Figure 3 provides a comparison by year for the number of letters sent.

Figure 3: Richmond Detachment Distracted Drivers Number of Letters Sent*Community Police Volunteer and Foot/Van Patrol Program*

In October 2014, there were 8 bike patrols totaling 69 hours, as well as 14 foot/van patrols totaling 102 hours. The volunteers assisted the public with directions and general questions, witnessed minor vehicle collisions and offered assistance. They also reminded jaywalkers to use the crosswalks, noted any distracted drivers and used palm pilots to run license plates to see if any vehicles were stolen. During the patrols, the volunteers visited local parks and schools to make sure that everything was secure and looked for possible grow-ops and abandoned houses.

*Highlights in October**2014 for the Volunteers include:*

- On October 3 four City Centre Community Police Station volunteers went out with Crime Watch.
- 2 volunteers participated in an interview on distracted driving for CBC French Radio.
- 5 volunteers participated in the Lock Out Auto Crime Blitz on October 7 and gave out 305 notices in 2 hours.
- 14 volunteers participated in the Lock Out Auto Crime Blitz on October 16 and gave out 424 notices in 1.5 hours.
- ICBC requested volunteers for a 2 day Work Safe BC employee fair to highlight the Distracted Driver's Obstacle Course. The event was held on October 21 and October 22 from 10 am to 2 pm and 9 volunteers participated.
- 17 volunteers participated in the Lock Out Auto Crime Blitz on October 29 and gave out 425 notices in 1.5 hours.
- Volunteers participated in the Flash Mob # SLOW event on October 30 at No. 3 Road and Saba Road.
- 4 volunteers participated in the Crime Watch workshop held at the BC Crime Prevention Conference on October 30.
- A Mature Driver's workshop was held on October 14 at the Minoru Seniors Centre and there were 15 participants.

Road Safety Unit

Name	Act	Example	Aug	Sep	Oct
Violation Tickets	Provincial Act Offences	Speeding	809	607	820
Notice & Orders	Equipment Violations	Broken Tail-light	375	373	336
Driving Suspensions	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	36	30	24
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	10	10	13
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	1	1	0

Victim Services

- From October 1, 2014 to October 31, 2014, Richmond RCMP Victim Services provided services to 52 new clients and attended 19 crime and trauma scenes, in addition to maintaining an active caseload of 187 on-going files.
- Victim Services provided on-going emotional support to help victims and witnesses of fatal motor vehicle crashes, robberies and homicides. Referrals are provided for long term help.
- Victim Services assisted in providing support to victim's families of two situations that involved elderly persons that were struck by vehicles. A third case involved a high speed crash into a local business. Victim Services provided support to the family.
- Victim Services provided support to a number of citizens concerned with the death of man in a local park.
- Victim Services provided support to a Richmond man who was notified of the death of his father who was murdered in another area of the lower mainland.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Lainie Goddard
Manager, RCMP Administration
(604-207-4767)

LG:jl

- Att. 1: Crime Statistics
2: Crime Maps
3: Police Contact Information Card
4: Theft from Motor Vehicle Crime Alert



OCTOBER 2014 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in blue.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

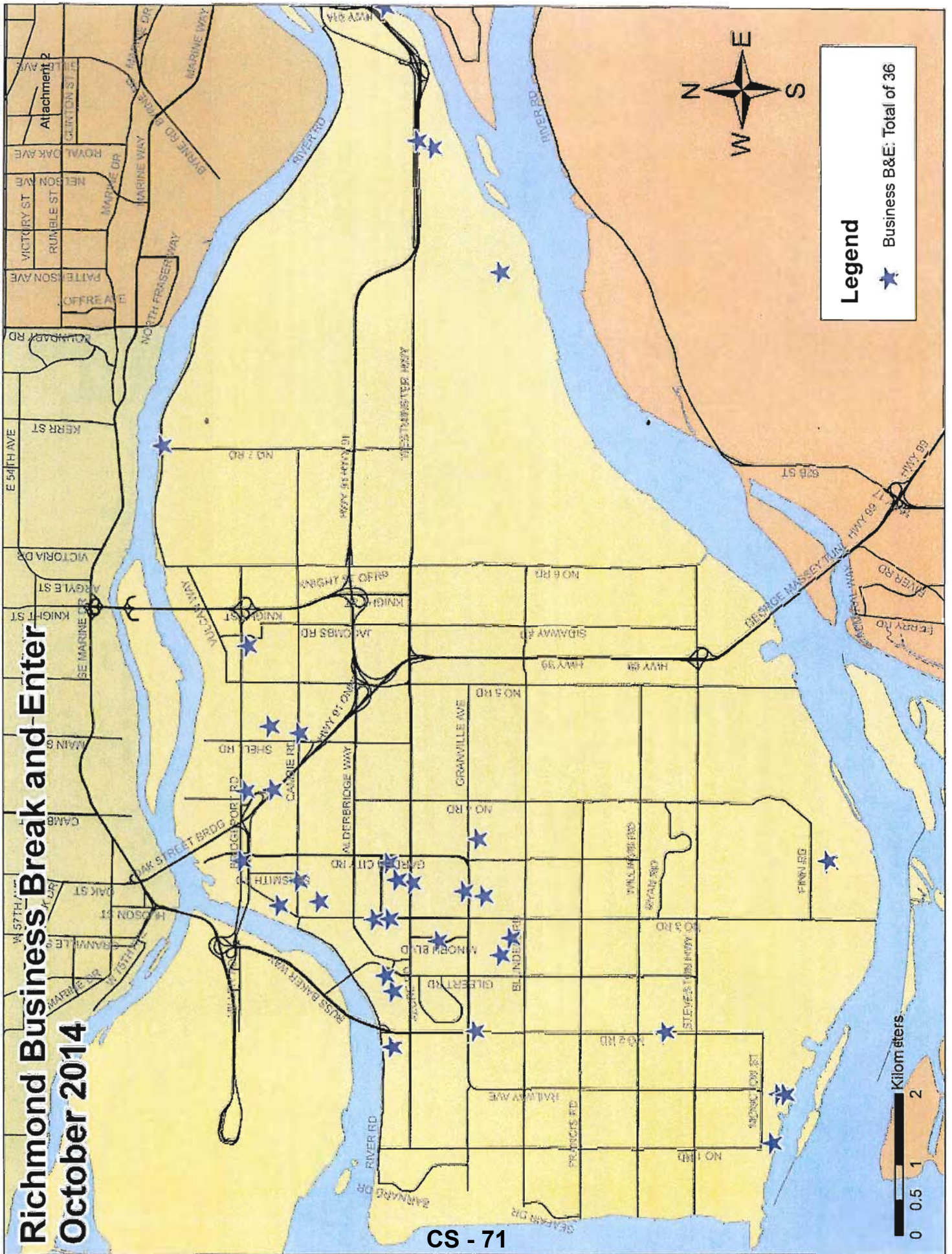
	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Oct-14	October		2013	2014	% Change	Change in # of Incidents
VIOLENT CRIME (UCR 1000-Series Offences)	89	119.8	112-128	1009	1016	0.7%	7
<i>Robbery</i>	5	12.4	9-16	56	56	0.0%	0
<i>Assault Common</i>	31	40.2	35-45	390	347	-11.0%	-43
<i>Assault w/ Weapon</i>	14	12.4	8-17	100	107	7.0%	7
<i>Sexual Offences</i>	3	2.6	2-4	45	80	77.8%	35
PROPERTY CRIME (UCR 2000-Series Offences)	651	679.2	589-769	5717	6915	21.0%	1198
<i>Business B&E</i>	36	44.2	31-57	331	327	-1.2%	-4
<i>Residential B&E</i>	85	56.6	45-68	597	712	19.3%	115
<i>MV Theft</i>	25	31.8	18-45	176	279	58.5%	103
<i>Theft From MV</i>	184	203.4	152-255	1318	2115	60.5%	797
<i>Theft</i>	98	108.6	84-133	1038	1094	5.4%	56
<i>Shoplifting</i>	60	53.4	48-59	689	561	-18.6%	-128
<i>Fraud</i>	43	44.2	35-53	421	476	13.1%	55
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	190	165.6	139-192	1699	1901	11.9%	202
<i>Arson - Property</i>	4	7.8	4-11	40	56	40.0%	16
SUBTOTAL (UCR 1000- to 3000-Series)	930	965	878-1051	8425	9832	16.7%	1407
DRUGS (UCR 4000-Series Offences)	71	84.2	69-100	680	546	-19.7%	-134

Prepared by Richmond RCMP.

Data collected from PRIME on 2014-11-12. Published 2014-11-12.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Richmond Business Break and Enter October 2014




CS - 71

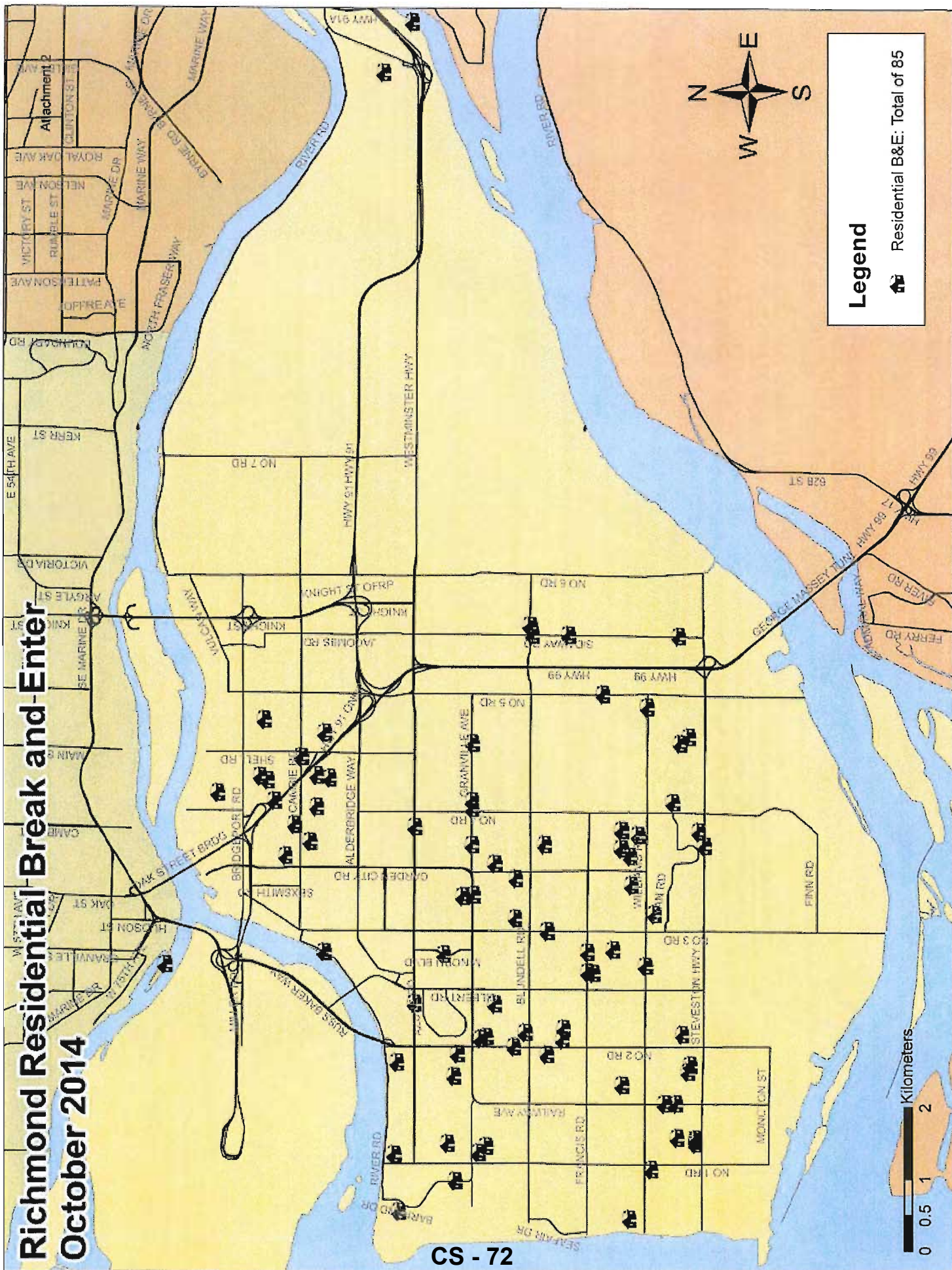
Richmond Residential Break and-Enter October 2014

CS - 72



Legend

 Residential B&E: Total of 85



Richmond Auto Theft
October 2014

Legend
Auto Theft: Total of 25

CS - 73

Richmond Auto Theft
October 2014

Legend
Auto Theft: Total of 25

CS - 73

Richmond Auto Theft
October 2014

Legend
Auto Theft: Total of 25

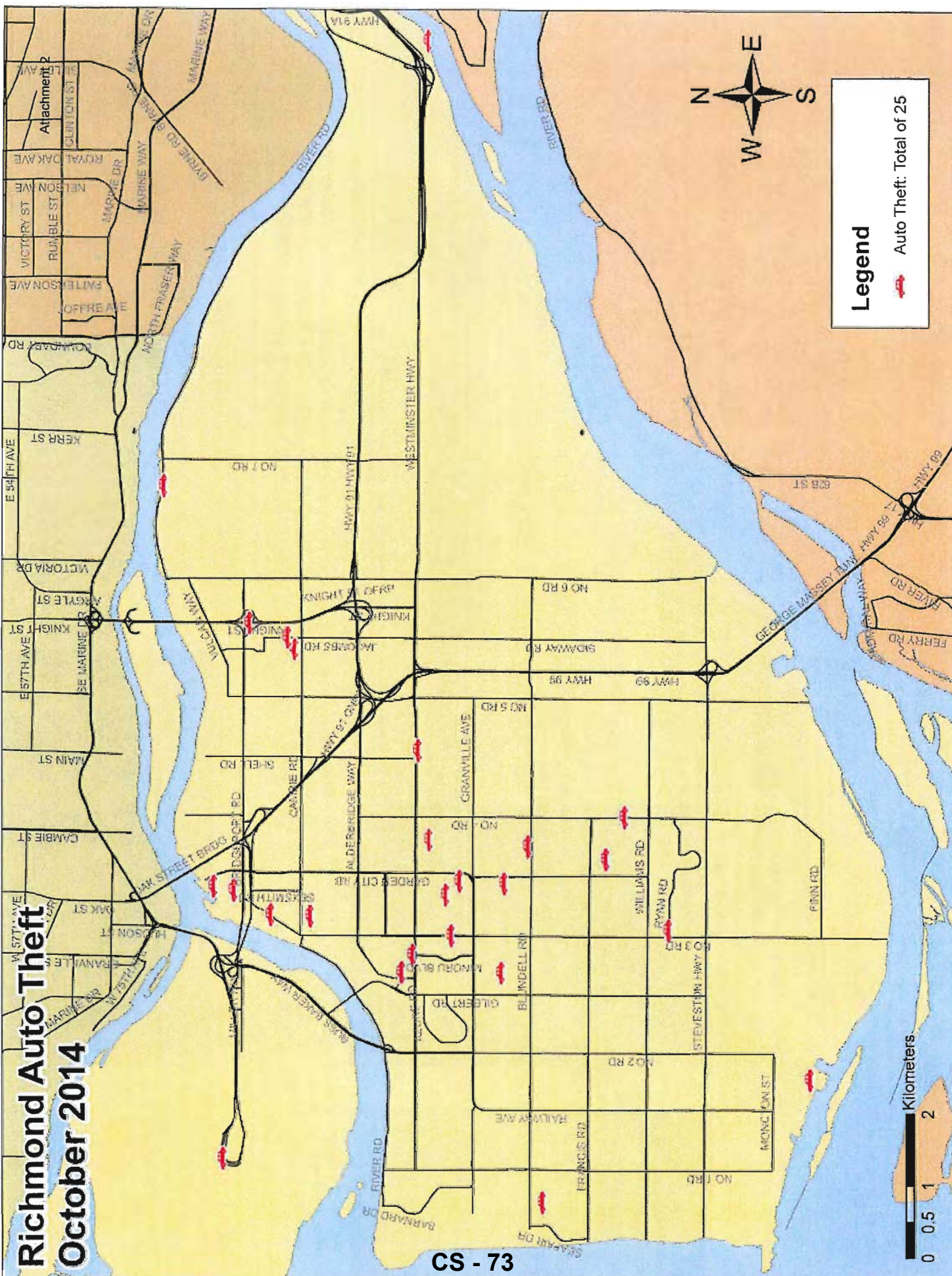
CS - 73

**Richmond Auto Theft
October 2014**

CS - 73

Legend
Auto Theft: Total of 25

0 0.5 1 2 Kilometers



**Richmond Auto Theft
October 2014**

CS - 73

Legend
Auto Theft: Total of 25

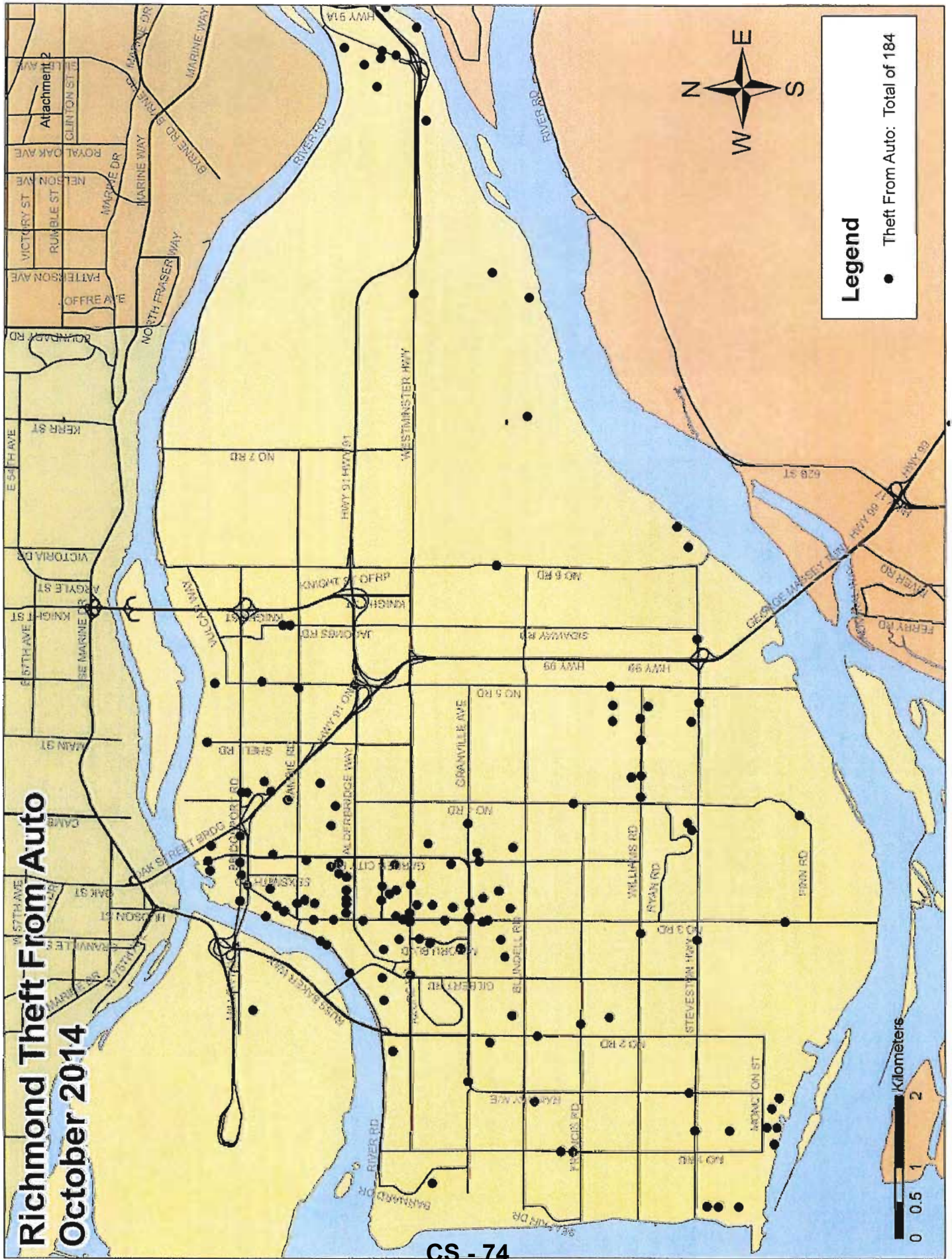
0 0.5 1 2 Kilometers

Richmond Auto Theft
October 2014

Legend
Auto Theft: Total of 25

CS - 73

Richmond Theft From Auto October 2014





Police Contact Information

Richmond RCMP – 11411 No. 5 Road, Richmond, BC
Emergency Phone: 9-1-1 / Non-Emergency 604-278-1212

**SERVICE IS AVAILABLE IN YOUR NATIVE LANGUAGE
– ASK THE CALL TAKER**

When to call Emergency - 911

- Risk of injury or death to any person.
- Crime in progress or just occurred.

When to call non-Emergency - (604) 278-1212

- There is no risk to the safety of any person.
- No urgent police attendance required, such as vehicle break in.
- To report information of interest to police, such as possible drug house.

Information the call taker / dispatcher will ask

Who

- Your full name as on government issued ID, address, birth date, and contact number (mobile / home).
- Details regarding the person(s) / vehicle(s) who prompted call to police – descriptors, location, name, licence plate, etc.

What

- Reason for calling the police.

When

- Is occurring now / or has already occurred.

Where

- Address and location of incident.
- Location to find the caller.

Version 2





警察聯絡 資料

列治文皇家騎警 — 卑詩省列治文市第五路11411號

緊急電話：9-1-1 / 非緊急電話：604-278-1212

我們能以你的母語提供服務

— 請向接線生提出要求

何時撥緊急電話 — 911

- 任何人有受傷或死亡的危險。
- 罪案正在發生，或不久前發生。

何時撥非緊急電話 — (604) 278-1212

- 沒有任何人的安全受到威脅。
- 不需警方立即到場，例如車內財物被竊。
- 舉報警方想知道的消息，例如懷疑有毒品屋。

接線生／調派員會問的資料

人物

- 您在政府身份證明文件上的全名、地址、出生日期，以及聯絡電話（手機／住宅）。
- 關於令您報警的人物／汽車的細節 — 特徵、地點、名稱、車牌號碼等。

性質

- 報警的原因。

時間

- 正在發生／已發生。

地點

- 事發地點及地址。
- 可以找到報案人的地點。





CRIME ALERT

– THEFT FROM MOTOR VEHICLES –

The Richmond RCMP would like to inform you that a theft from motor vehicle occurred in your neighbourhood. For information regarding neighbourhood criminal activity, please visit www.richmond.ca/crime and drill down to your neighbourhood.

How you can help

- Report suspicious activities to the RCMP: **604-278-1212**
- Report crimes in progress: **9-1-1**

Crime prevention tips

Visit www.richmond.ca/safety/police/personal/vehicle for information to improve the security of your vehicle.

If your vehicle has been broken into, do not touch anything. If a suspect is present, call **9-1-1**. If no suspect is present, call the Police non-emergency number at **604-278-1212**.

To receive email alerts of neighbourhood residential break and enters, register your name and street address at BlockWatch@richmond.ca



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Richmond Police Offices

RCMP Richmond Detachment

11411 No.5 Road

Phone: 604-278-1212

For Emergencies Call 9-1-1

Steveston Community Police Station

4371 Moncton Street

Phone: 604-713-2323

Fax: 604-713-2309

Monday to Friday: 8:00 a.m. to 4:00 p.m.

City Centre Community Police Station

140-5671 No 3 Road

Phone: 604-207-4761

Fax: 604-270-9372

Monday–Friday: 9:00 a.m. to 5:00 pm.

South Arm Community Police Station

8880 Williams Road

Phone: 604-713-2300

Fax: 604-713-2349

Monday–Friday: 8:00 a.m. to 4:00 p.m.

Closed statutory holidays

Working together to prevent crime.

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Working together to prevent crime.



City of Richmond

Report to Committee

To: Community Safety Committee
From: Anne Stevens
Senior Manager,
Community Safety Policy and Programs
Date: November 19, 2014
File: 09-5350-01/2014-Vol
01
Re: Lower Mainland District Regional Police Service Integrated Team Annual
Report 2013/14

Staff Recommendation

That the report titled "*Lower Mainland District Regional Police Service Integrated Team Annual Report 2013/2014*" from the Senior Manager, Community Safety Policy and Programs, dated November 19, 2014, be received for information.

Anne Stevens
Senior Manager,
Community Safety Policy and Programs

(604-276-4273)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

In August 2014, the Lower Mainland District of the RCMP released the “*Lower Mainland District Regional Police Service Integrated Team Annual Report 2013/2014*” (the “Report”). An analysis of their Report has been prepared to examine whether the City is receiving a level of service commensurate with the payment made.

This report supports Council’s Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Background

The Integrated Teams consist of five specialized units: the Integrated Homicide Investigation Team (IHIT), Integrated Forensic Identification Services (IFIS), Integrated Collision Analysis and Reconstruction Service (ICARS), Integrated Police Dog Services (IPDS) and Emergency Response Team (ERT). These Integrated Teams provide specialized services for municipalities that contract with the RCMP, the Province and independent police departments. The Integrated Teams provide municipalities with the ability to deal with crimes that are highly complex and span multiple jurisdictions.

A new service called the Real Time Intelligence Centre (RTIC) was established in May 2014 and provides real-time situational awareness and a proactive response to serious crimes that cross jurisdictional boundaries with a coordinated approach to information and intelligence sharing between agencies.

The costs of the Integrated Teams are shared by participating municipalities and the funding formula¹ has two criteria:

- 1) Criminal Code Offence – 5 year total average criminal code offenses accounts for 75% of the cost sharing
- 2) Population – Annual population accounts for 25% of the cost sharing

The federal and provincial governments provide contributions for the cost of the Integrated Teams while the administration of the Integrated Teams costs are charged back to municipalities at full costs. The contributions and charge backs are as follows:

- a) The Emergency Response Team has a 50% municipal and 50% provincial cost distribution.
- b) All other Integrated Teams have a 90% municipal and 10% federal cost distribution.

¹ Population and criminal code offenses statistics are based on the report entitled “B.C. Policing Jurisdiction Crime Trends” from the BC Provincial Ministry of Justice, Police Services Division. Example of the generalized formula:

Richmond Overall Share = $0.25 \left(\frac{\text{Population of Richmond}}{\text{Total Population of Participating Partners}} \right) + 0.75 \left(\frac{\text{Richmond 5 Year Total Average Criminal Code Offenses}}{\text{5 Year Total Average Criminal Code Offenses of Participating Partners}} \right)$

- c) The Integrated Homicide Investigation Team has a 70% municipal and 30% federal cost distribution (as of April 1, 2012). However, this distribution is currently being discussed between the Provincial and Federal governments and may revert to 90/10 in the future.
- d) Accommodation and Public Service Employee costs are charged to the municipal sector at 100%.
- e) Independent police services that utilize the Integrated Teams contribute 100% of their costs.
- f) The provincial contribution to the individual teams is noted in the Report under the section pertinent to the team.

Analysis

City of Richmond Expenditures on Integrated Teams

The City of Richmond expenditure on the Integrated Teams for the completed fiscal year 2013/14 (April 1, 2013 to March 31, 2014) was \$3,301,957. Table 1 outlines the historical expenditures and the 5-year forecast of the cost of the Integrated Teams. The financial information contained in the table below is based on actual invoiced amounts and is slightly different than the financial information contained in the Report.

Table 1 – City of Richmond Expenditures on Integrated Teams

	Fiscal Year	RCMP Integrated Teams	Increase / (Decrease)	Percentage Change from Previous Year
Actual	2008/09	\$2,690,816		
	2009/10	\$2,953,960	\$263,144	9.8%
	2010/11	\$2,991,355	\$37,395	1.3%
	2011/12	\$3,363,128	\$371,773	12.4%
	2012/13	\$2,937,868	\$(425,260)	- 12.6%
	2013/14	\$3,301,957	\$364,089	12.4%
Budgeted	2014/15	\$3,566,386	\$264,429	8.0%
	2015/16	\$4,399,004	\$832,618	23.3%
	2016/17	\$4,464,305	\$65,301	1.5%
	2017/18	\$4,505,098	\$40,793	0.9%
	2018/19	\$4,581,286	\$76,188	1.7%
	2019/20	\$4,663,690	\$82,404	1.8%

Note: 2008/09 to 2013/14 is actual expenditures. 2014/15 is year-end forecast as of July 2014. 2015/16 to 2019/20 is 5 year projection provided by "E" Division RCMP with IHIT cost distribution at 90/10, as of May 2014.

The City's expenditure on Integrated Teams increased from \$2,953,960 in 2009/10 to \$3,301,957 in 2013/14, which equates to a compounded average growth rate (CAGR) of 2.3% annually over a 5 year period. The long-term projected cost of Integrated Teams for the City of Richmond in 2019/20 is at \$4,663,690, which equates to a CAGR of 4.6% over 6 years (2014/15 to 2019/20).

Since the RCMP's Multi-year Plan was released earlier this year, there has been one increase in contract costs that was not included in the original budget estimate. An additional increase in personnel for Integrated Forensic Identification has been approved and are shared based on the Integrated Teams formula with Richmond's share being approximately 9.6%.

The RTIC commenced operations in May 2014 and is currently providing services to municipalities in the Metro Vancouver region only. Staffing and resource increases will be conducted in stages and the targeted date for full operational capacity is January 2015. The full cost of RTIC to the City of Richmond is budgeted at \$151,000 in 2015/16.

The forecasted 2014/15 year-end cost² of the Integrated Teams for the City is \$3,566,386 which is \$264,429, or 8%, higher than last year. Salary, pension (employer's portion), and the newly established Real Time Intelligence Centre (RTIC) are the main drivers for the cost increase.

In 2012/13, the City's expenditure on Integrated Teams decreased by \$425,260, a change of -12.6%, due to the change in the cost sharing for IHIT from 90/10 to 70/30 cost distribution.

Lower Mainland Integrated Teams 2014/15 Budget

In 2013/14, the budget for all Integrated Teams was \$58.3 million and in 2014/15 the budget is \$56.1 million, a decrease of \$2.2 million or 3.8%³. Table 2 below outlines the key areas of the projected cost increases and decreases for the 2014/15 budget (amount represents all Integrated Teams, except for RTIC). In summary from 2013/14 to 2014/15, the direct cost⁴ of all of the Integrated Teams decreased \$1,471,051 or 3.5%, while the indirect cost⁵ decreased \$735,979 or 4.4% compared to the previous year.

² Year-end forecast as of July 2014 and is subject to change.

³ Table 2 is compared based on budgeted figures supplied by the RCMP and does not include RTIC. For 2013/14, the Integrated Teams ran a budget surplus of \$6.54M (approximately 11% variance). This impacts the 2014/15 percentage increase represented in Table 1 because the amount is compared based on actual cost - not budgeted. 2014/15 cost is based on latest year-end forecast (in July 2014) including the cost of RTIC and reduction based on IHIT 70/30 split, while the 2013/14 is the actual cost to the City for Integrated Teams.

⁴ Direct Cost is defined as: Salary costs, allowances, and operations and maintenance.

⁵ Indirect Cost is defined as: Pension, employer contributions (EI, CPP, etc.), National Programs, administration support, accommodation and training.

Table 2 – 2014/15 Budgeted Increases by Category

Category	Increase / (Decrease)	Percentage Change from Previous Year
Salary	\$(1,277,405)	– 4.4%
Divisional Administration	\$(1,342,900)	– 19.3%
Building and Accommodation	\$(120,000)	– 3.3%
Pension	\$677,998	16.7%
Professional Services	\$670,617	13.8%
Other	\$(815,340)	– 8.3%
Total Cost	\$(2,207,030)	– 3.8%

Analysis of Cost Share by Municipalities Compared to “Value of Services Received”

The current cost sharing formula for Integrated Teams is by population (25%) and criminal code offenses (75%) of participating municipalities⁶. As such, the cost for Integrated Teams should increase or decrease based on the relative change in population and criminal code statistics of the participating municipalities. There is often no direct correlation between the cost sharing and the utilization of the Integrated Teams by municipalities.

Under the current cost sharing structure, the City pays a fixed fee for access to the services of the Integrated Teams, regardless of actual responded incidents. This section of the report attempts to ascertain the “value of service received” based on “calls for service” data presented in the Report 2012/2013. The underlying assumptions are:

- i. It is assumed that the cost allocation is based on the municipality where the crime is reported, detected or committed. With this in mind, it is recognized that crimes investigated by Integrated Teams are multi-jurisdictional in nature.
- ii. It is assumed that all occurrences cost the same. Likewise, it is recognized that some occurrences are far more complex and require more investigative resources than others.

Tables 3 through 8 provide a comparison of the City’s cost share under the current funding formula and the value of service received based on the calls for service data⁷, with the exception of IHIT where the number of homicides were used.

Based on a three year average, the City had received 2,084 calls for service of Integrated Teams per year and the average annual cost of the Integrated Teams to the City was \$3,188,738 (cost per calls for service is \$1,530). The figures are provided in Table 3 below.

⁶ The cost share is calculated separately for each Integrated Teams due to the differences of participating municipalities.

⁷ The cost share amount, calls for service data and other relevant information used in this section of the analysis were obtained from the RCMP Integrated Teams Annual Report. As well, the 3 year average of the Value of Service Received is based on the total average cost and the total average occurrences for the 3 years. Therefore, the 3 Year Average Value of Services Received provided in the tables is not a straight average of the presented data.

The City has consistently paid more than the value of service received. In 2013/14, the City paid \$372,455 more than the value of service received through calls for service – this is two times (2.04 multiple) the amount compared to the 3 year average of \$182,355.

Table 3 – City of Richmond Integrated Team Cost Share Compared to Value of Services Received

All Integrated Teams – Richmond					
Year	Calls For Service	Cost Share – Richmond	Value of Service Received	Difference: Paid More / (Paid Less)	Annual Cost per Calls For Service
2010/11	2,356	2,987,087	1,933,686	1,053,401	1,268
2011/12	2,270	3,348,869	3,152,891	195,978	1,475
2012/13	2,169	2,926,774	2,896,848	29,926	1,349
2013/14	1,812	3,290,570	2,918,115	372,455	1,816
3 Year Average	2,084	3,188,738	3,006,383	182,355	1,530

Table 4 – Emergency Response Team Value of Service Received

Emergency Response Team – Richmond					
Year	Calls For Service	Cost Share – Richmond	Value of Service Received	Difference: Paid More / (Paid Less)	Annual Cost per Calls For Service
2010/11	73	420,695	234,277	186,418	5,763
2011/12	114	467,302	210,755	256,547	4,099
2012/13	122	441,654	319,063	122,591	3,620
2013/14	50	487,186	194,742	292,444	9,744
3 Year Average	95	465,381	246,536	218,845	4,882

Table 5 – Integrated Collision Analysis and Reconstruction Service Value of Service Received

Integrated Collision Analysis and Reconstruction Service – Richmond					
Year	Calls For Service	Cost Share - Richmond	Value of Service Received	Difference: Paid More / (Paid Less)	Annual Cost per Calls For Service
2010/11	7	195,773	76,023	119,750	27,968
2011/12	19	208,378	224,608	(16,230)	10,967
2012/13	13	196,262	160,035	36,227	15,097
2013/14	17	201,774	229,132	(27,358)	11,869
3 Year Average	16	202,138	204,006	(1,868)	12,376

Note: For 2013/14, the ICARS CFS on Provincial Highways were counted as Provincial Jurisdictions.

Table 6 – Integrated Forensic Identification Services Value of Service Received

Integrated Forensic Identification Services – Richmond					
Year	Calls For Service	Cost Share - Richmond	Value of Service Received	Difference: Paid More / (Paid Less)	Annual Cost per Calls For Service
2010/11	847	675,535	700,892	(25,357)	798
2011/12	954	779,269	914,136	(134,867)	817
2012/13	994	766,673	812,913	(46,240)	771
2013/14	808	866,008	964,712	(98,704)	1,072
3 Year Average	919	803,983	894,447	(90,463)	875

Table 7 – Integrated Homicide Investigation Team Value of Service Received

Integrated Homicide Investigation Team – Richmond					
Year	Number of Homicide	Cost Share - Richmond	Value of Service Received	Difference: Paid More / (Paid Less)	Annual Cost per Calls For Service
2010/11	0	1,205,389	0	1,205,389	n/a
2011/12	2	1,326,837	919,687	407,150	663,419
2012/13	3	949,151	964,029	(14,878)	316,384
2013/14	2	1,112,800	876,221	236,579	556,400
3 Year Average	2	1,129,596	942,215	187,381	484,113

Note: Number of homicides was used to tabulate value of service received, instead of calls for service.

Table 8 – Integrated Police Dog Service Value of Service Received

Integrated Police Dog Service – Richmond					
Year	Calls For Service	Cost Share - Richmond	Value of Service Received	Difference: Paid More / (Paid Less)	Annual Cost per Calls For Service
2010/11	1,429	489,695	922,493	(432,798)	343
2011/12	1,181	567,083	883,705	(316,622)	480
2012/13	1,037	573,034	640,808	(67,774)	553
2013/14	935	622,802	653,308	(30,506)	666
3 Year Average	1,051	587,640	719,179	(131,539)	559

A review of the cost sharing compared to the calls for service showed that few municipalities receive a one to one ratio of expenditure to the value of services received. Table 9 is a comparison of other larger participating municipalities cost share in 2013/14 and 2012/13 compared to the value of service received.

Table 9 – Comparison of Major Cities Over Two Years

City	2013/14			2012/13		
	Cost Share	Value of Service Received	Difference: Paid More / (Paid Less)	Cost Share	Value of Service Received	Difference: Paid More / (Paid Less)
Burnaby	4,391,771	3,465,605	926,166	4,061,874	3,748,292	313,582
City of North Vancouver	1,051,233	671,566	379,667	935,260	605,999	329,261
Richmond	3,290,570	2,918,115	372,455	2,926,774	2,896,848	29,926
Surrey	10,691,696	13,834,701	(3,143,005)	9,325,498	12,027,459	(2,701,961)

The current funding formula for the Integrated Teams is based on 25% population and 75% of all criminal case offences. The drawback of this formula is there is no apparent correlation between population and general criminal codes to the specialized files investigated by IHIT, ERT, IFIS, etc. As well, the current funding formula is not flexible to reflect changes to service demands to distribute costs equally amongst contracting partners. Certain municipalities are consistently paying more or paying less based on the services received through calls for service. As highlighted in Attachment 1, 14 out of the 23 (60%) contracting partners of Integrated Teams paid more on a 3 year average cost per call than the total average (\$1,756).

Recently, the Ontario Provincial Police (OPP) had revised their billing model to include the calls for service component to reflect a “fair and transparent distribution of policing costs”⁸. The OPP new billing model will be comprised of 60 percent base policing cost and 40 percent calls for service. The new cost structure “eliminates the large differences in the amounts municipalities were charged and provides municipalities with better data so they can understand the types of calls for police service in their community...”⁹ A similar approach could be examined for the funding of the Integrated Teams to correlate costs to demand for service.

In summary, the cost sharing formula aims for equitable distribution of costs. Over the past three years, the City has paid a total of \$598,359 more for the Integrated Teams than the value of the services received and thus, future annual monitoring is required.

Financial Impact

None

Conclusion

Staff will continue to examine and monitor, based on historical usage, the annual costs and benefits to the City of Richmond of the RCMP Integrated Teams.



Anne Stevens

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⁸ Ontario Provincial Police Billing Model News Release: <http://www.opp.ca/ecms/files/281607112.pdf>

⁹ Ontario Provincial Police Billing Model News Release: <http://www.opp.ca/ecms/files/281607112.pdf>

ATTACHMENT - 1

Cost Share Compared to Value of Services Received by Integrated Teams for All Participating Municipalities (excludes Provincial figures)

All Integrated Teams 2013/14 - Comparison of Cost Share to Value of Services Received									
Municipality	Cost Share Amount 2013/14	Value of Service Received 2013/14	Cost per Call 2013/14	3-Year Total Cost	3-Year Total CFS	3-Year Avg Cost Per Call			
Abbotsford	1,797,560	4.9%	1,541,407	4.2%	1,884	5,175,937	4.9%	2,628	4.3%
Burnaby	4,391,771	11.9%	3,465,605	9.4%	1,930	13,226,299	12.4%	7,373	12.2%
Chilliwack	2,119,481	5.7%	2,078,276	5.6%	1,539	6,298,548	5.9%	4,427	7.3%
Coquitlam	2,229,918	6.0%	2,844,977	7.7%	1,693	6,614,587	6.2%	4,260	7.0%
Delta	275,291	0.7%	128,530	0.3%	8,342	275,291	0.3%	33	0.1%
Hope	202,652	0.5%	115,372	0.3%	1,894	570,718	0.5%	373	0.6%
Kent	99,777	0.3%	75,601	0.2%	1,559	283,748	0.3%	229	0.4%
Langley City	801,607	2.2%	953,311	2.6%	1,306	2,330,076	2.2%	1,806	3.0%
Langley Township	2,107,592	5.7%	1,540,806	4.2%	1,738	6,113,431	5.7%	3,475	5.7%
Maple Ridge	1,764,206	4.8%	1,985,974	5.4%	1,742	5,226,510	4.9%	3,145	5.2%
Mission	959,757	2.6%	471,084	1.3%	2,651	2,870,830	2.7%	1,364	2.3%
New Westminster	988,373	2.7%	1,649,287	4.5%	11,105	2,341,458	2.2%	91	0.2%
North Vancouver City	1,051,233	2.8%	671,566	1.8%	2,022	3,062,853	2.9%	1,895	3.1%
North Vancouver District	1,201,522	3.3%	847,744	2.3%	2,981	3,550,316	3.3%	1,410	2.3%
Pitt Meadows	365,223	1.0%	168,028	0.5%	1,932	1,077,632	1.0%	563	0.9%
Port Coquitlam	1,071,488	2.9%	785,660	2.1%	3,070	3,259,544	3.1%	1,046	1.7%
Port Moody	224,329	0.6%	27,264	0.1%	32,047	224,329	0.2%	7	0.0%
Richmond	3,290,570	8.9%	2,918,115	7.9%	1,816	9,566,213	9.0%	6,251	10.3%
Sechelt	169,750	0.5%	116,479	0.3%	2,496	476,566	0.4%	153	0.3%
Squamish	476,108	1.3%	571,521	1.5%	3,353	1,448,862	1.4%	454	0.7%
Surrey	10,691,696	28.9%	13,834,701	37.4%	1,820	30,458,248	28.6%	19,160	31.6%
Whistler	344,570	0.9%	58,640	0.2%	6,756	985,244	0.9%	203	0.3%
White Rock	341,748	0.9%	116,272	0.3%	4,681	993,025	0.9%	267	0.4%
	36,966,222	100%	36,966,222	100%	1,955	106,430,265	100.0%	60,613	100.0%

NOTES

- (1) Abbotsford: IHIT and PDS only
- (2) Delta: ERT only. Joined ERT less than 3 years
- (3) New Westminster: ERT and IHIT only. Joined ERT less than 3 years
- (4) Port Moody: ERT and IHIT only. Joined ERT and IHIT less than 3 years

ATTACHMENT - 2

The cost per call statistics may be distorted due to the low number of occurrences, variability of the location and the cost of IHIT. As such, the summary table below is for All Integrated Team with the **exclusion** of IHIT.

All Integrated Teams 2013/14 - Comparison of Cost Share to Value of Services Received (***IHIT EXCLUDED***)											
Municipality	Cost Share Amount 2013/14	Value of Service Received 2013/14	Cost per Call 2013/14	3-Year Total Cost	3-Year Total CFS	3-Year Avg Cost Per Call					
Abbotsford	542,668	2.3%	665,187	2.8%	570	1,587,062	2.4%	2,622	4.3%	605	(1)
Burnaby	2,906,545	12.4%	2,589,384	11.1%	1,279	8,533,185	13.0%	7,363	12.2%	1,159	
Chilliwack	1,402,687	6.0%	2,078,276	8.9%	1,019	4,064,219	6.2%	4,426	7.3%	918	
Coquitlam	1,475,803	6.3%	1,530,646	6.5%	1,123	4,269,105	6.5%	4,255	7.0%	1,003	
Delta	275,291	1.2%	128,530	0.5%	8,342	275,291	0.4%	33	0.1%	8,342	(2)
Hope	123,636	0.5%	115,372	0.5%	1,155	349,029	0.5%	372	0.6%	938	
Kent	60,875	0.3%	75,601	0.3%	951	173,497	0.3%	229	0.4%	758	
Langley City	530,506	2.3%	953,311	4.1%	864	1,504,939	2.3%	1,805	3.0%	834	
Langley Township	1,394,836	6.0%	1,540,806	6.6%	1,150	3,948,915	6.0%	3,471	5.7%	1,138	
Maple Ridge	1,167,570	5.0%	1,109,753	4.7%	1,155	3,373,251	5.1%	3,140	5.2%	1,074	
Mission	635,174	2.7%	471,084	2.0%	1,755	1,852,527	2.8%	1,360	2.2%	1,362	
New Westminster	249,111	1.1%	334,956	1.4%	2,897	249,111	0.4%	86	0.1%	2,897	(3)
North Vancouver City	695,720	3.0%	671,566	2.9%	1,338	1,977,660	3.0%	1,894	3.1%	1,044	
North Vancouver District	795,204	3.4%	409,634	1.8%	1,978	2,291,234	3.5%	1,408	2.3%	1,627	
Pitt Meadows	241,710	1.0%	168,028	0.7%	1,279	695,593	1.1%	562	0.9%	1,238	
Port Coquitlam	709,129	3.0%	347,550	1.5%	2,038	2,102,020	3.2%	1,045	1.7%	2,012	
Port Moody	69,635	0.3%	27,264	0.1%	9,948	69,635	0.1%	7	0.0%	9,948	(4)
Richmond	2,177,770	9.3%	2,041,895	8.7%	1,203	6,177,425	9.4%	6,244	10.3%	989	
Sechelt	103,566	0.4%	116,479	0.5%	1,523	291,469	0.4%	153	0.3%	1,905	
Squamish	315,092	1.3%	133,411	0.6%	2,235	934,177	1.4%	453	0.7%	2,062	
Surrey	7,075,878	30.3%	7,701,156	32.9%	1,208	19,682,424	30.0%	19,114	31.6%	1,030	
Whistler	210,219	0.9%	58,640	0.3%	4,122	602,638	0.9%	203	0.3%	2,969	
White Rock	226,175	1.0%	116,272	0.5%	3,098	641,409	1.0%	267	0.4%	2,402	
	23,384,800	100%	23,384,800	100%	1,239	65,645,815	100.0%	60,512	100.0%	1,085	

NOTES

- (1) Abbotsford: PDS only
 (2) Delta: ERT only. Joined ERT less than 3 years
 (3) New Westminster: ERT only. Joined ERT less than 3 years
 (4) Port Moody: ERT only. Joined ERT less than 3 years

ATTACHMENT -3

Emergency Response Team 2013/14 - Comparison of Cost Share to Value of Services Received							
Municipality	Cost Share Amount 2013/14	Value of Service Received 2013/14	Cost per Call 2013/14	3-Year Total Cost	3-Year Total CFS	3-Year Avg Cost Per Call	
Burnaby	650,403	11.7%	447,906	8.0%	5,656	1,929,157	12.9%
Chilliwack	314,038	5.6%	817,916	14.7%	1,495	918,803	6.2%
Coquitlam	330,183	5.9%	202,532	3.6%	6,350	965,019	6.5%
Delta	275,291	4.9%	128,530	2.3%	8,342	275,291	1.8%
Hope	27,776	0.5%	-	0.0%	No CFS	78,568	0.5%
Kent	13,665	0.2%	11,685	0.2%	4,555	39,060	0.3%
Langley City	118,797	2.1%	276,533	5.0%	1,673	340,125	2.3%
Langley Township	312,145	5.6%	510,224	9.2%	2,383	892,417	6.0%
Maple Ridge	261,347	4.7%	190,847	3.4%	5,334	762,531	5.1%
Mission	142,203	2.6%	136,319	2.4%	4,063	418,802	2.8%
New Westminster	249,111	4.5%	334,956	6.0%	2,897	249,111	1.7%
North Vancouver City	155,703	2.8%	38,948	0.7%	15,570	446,987	3.0%
North Vancouver District	177,805	3.2%	70,107	1.3%	9,878	517,923	3.5%
Pitt Meadows	54,092	1.0%	31,159	0.6%	6,762	157,233	1.1%
Port Coquitlam	158,674	2.8%	101,266	1.8%	6,103	475,286	3.2%
Port Moody	69,635	1.2%	27,264	0.5%	9,948	69,635	0.5%
Richmond	487,186	8.7%	194,742	3.5%	9,744	1,396,142	9.3%
Sechelt	23,247	0.4%	62,317	1.1%	1,453	65,596	0.4%
Squamish	70,540	1.3%	3,895	0.1%	70,540	211,239	1.4%
Surrey	1,583,840	28.4%	1,955,208	35.1%	3,155	4,447,445	29.8%
Whistler	47,227	0.8%	3,895	0.1%	47,227	135,634	0.9%
White Rock	50,604	0.9%	27,264	0.5%	7,229	144,953	1.0%
	5,573,512	100%	5,573,512	100%	3,895	14,936,957	100.0%
						5,776	100.0%
							2,586

NOTES:

(1): Joined ERT less than 3 years

ATTACHMENT -4

Integrated Collision Analysis and Reconstruction Service 2013/14 - Comparison of Cost Share to Value of Services Received							
Municipality	Cost Share Amount 2013/14	Value of Service Received 2013/14	Cost per Call 2013/14	3-Year Total Cost	3-Year Total CFS	3-Year Avg Cost Per Call	
Burnaby	269,235	13.1%	175,219	8.5%	20,710	838,567	13.5%
Chilliwack	129,880	6.3%	175,219	8.5%	9,991	399,169	6.4%
Coquitlam	136,724	6.6%	121,305	5.9%	15,192	419,350	6.7%
Hope	11,828	0.6%	-	0.0%	No CFS	34,834	0.6%
Kent	5,828	0.3%	-	0.0%	No CFS	17,327	0.3%
Langley City	49,113	2.4%	175,219	8.5%	3,778	147,668	2.4%
Langley Township	129,198	6.3%	40,435	2.0%	43,066	387,540	6.2%
Maple Ridge	108,127	5.2%	53,913	2.6%	27,032	331,280	5.3%
Mission	58,814	2.9%	26,957	1.3%	29,407	181,976	2.9%
North Vancouver City	64,438	3.1%	148,262	7.2%	5,858	194,124	3.1%
North Vancouver District	73,706	3.6%	13,478	0.7%	73,706	225,100	3.6%
Pitt Meadows	22,388	1.1%	-	0.0%	No CFS	68,308	1.1%
Port Coquitlam	65,690	3.2%	-	0.0%	No CFS	206,653	3.3%
Richmond	201,774	9.8%	229,132	11.1%	11,869	606,414	9.7%
Sechelt	9,915	0.5%	-	0.0%	No CFS	29,094	0.5%
Squamish	29,177	1.4%	-	0.0%	No CFS	91,829	1.5%
Surrey	655,291	31.8%	876,094	42.5%	10,081	1,930,258	31.0%
Whistler	20,112	1.0%	-	0.0%	No CFS	60,157	1.0%
White Rock	20,953	1.0%	26,957	1.3%	10,477	62,956	1.0%
	2,062,191	100%	2,062,191	100%	13,478	6,232,604	100.0%
						499	100.0%
							12,490

NOTES:

(a): For 2013/14, the CFS on Provincial Highways were counted as Provincial Jurisdictions.

ATTACHMENT -5

Integrated Forensic Identification Services 2013/14 - Comparison of Cost Share to Value of Services Received						
Municipality	Cost Share Amount 2013/14	Value of Service Received 2013/14	Cost per Call 2013/14	3-Year Total Cost	3-Year Total CFS	3-Year Avg Cost Per Call
Burnaby	1,155,550	1,127,089	1,224	3,330,076	3,291	1,012
Chilliwack	557,443	672,194	990	1,585,938	2,072	765
Coquitlam	586,819	798,753	877	1,666,413	2,349	709
Hope	48,959	97,904	597	136,597	277	493
Kent	24,121	51,340	561	67,917	158	430
Langley City	210,792	316,397	795	587,348	722	814
Langley Township	554,515	569,514	1,163	1,541,657	1,425	1,082
Maple Ridge	464,079	471,611	1,175	1,316,472	1,229	1,071
Mission	252,427	194,614	1,549	722,856	560	1,291
North Vancouver City	276,567	327,142	1,009	772,008	1,161	665
North Vancouver District	316,346	140,886	2,681	894,629	511	1,751
Pitt Meadows	96,091	25,073	4,576	271,506	81	3,352
Port Coquitlam	281,940	51,340	6,557	820,241	144	5,696
Richmond	866,008	964,712	1,072	2,411,950	2,756	875
Sechelt	41,039	42,982	1,140	114,115	79	1,444
Squamish	125,226	76,413	1,957	364,447	216	1,687
Surrey	2,812,496	2,826,081	1,188	7,684,706	8,134	945
Whistler	83,244	47,758	2,081	235,830	135	1,747
White Rock	89,931	41,788	2,569	250,426	146	1,715
	8,843,593	8,843,593	1,194	24,775,132	25,446	974

ATTACHMENT -6

Integrated Homicide Investigation Team 2013/14 - Comparison of Cost Share to Value of Services Received							
Municipality	Cost Share Amount 2013/14	Value of Service Received 2013/14	Cost per Call 2013/14	3-Year Total Cost	3-Year Total CFS	3-Year Avg Cost Per Call	
Abbotsford	1,254,892	9.2%	876,221	6.5%	627,446	8.8%	598,146
Burnaby	1,485,226	10.9%	876,221	6.5%	742,613	11.5%	469,311
Chilliwack	716,794	5.3%	-	0.0%	No CFS	5.5%	2,234,329
Coquitlam	754,115	5.6%	1,314,331	9.7%	251,372	5.8%	469,096
Hope	79,016	0.6%	-	0.0%	No CFS	0.5%	221,689
Kent	38,902	0.3%	-	0.0%	No CFS	0.3%	No CFS
Langley City	271,101	2.0%	-	0.0%	No CFS	2.0%	825,137
Langley Township	712,756	5.2%	-	0.0%	No CFS	5.3%	541,129
Maple Ridge	596,636	4.4%	876,221	6.5%	298,318	4.5%	370,652
Mission	324,583	2.4%	-	0.0%	No CFS	2.5%	254,576
New Westminster	739,262	5.4%	1,314,331	9.7%	246,421	5.1%	418,469
North Vancouver City	355,513	2.6%	-	0.0%	No CFS	2.7%	1,085,193
North Vancouver District	406,318	3.0%	438,110	3.2%	406,318	3.1%	629,541
Pitt Meadows	123,513	0.9%	-	0.0%	No CFS	0.9%	382,039
Port Coquitlam	362,359	2.7%	438,110	3.2%	362,359	2.8%	1,157,524
Port Moody	154,694	1.1%	-	0.0%	No CFS	0.4%	No CFS
Richmond	1,112,800	8.2%	876,221	6.5%	556,400	8.3%	484,113
Sechelt	66,184	0.5%	-	0.0%	No CFS	0.5%	No CFS
Squamish	161,016	1.2%	438,110	3.2%	161,016	1.3%	514,685
Surrey	3,615,818	26.6%	6,133,545	45.2%	258,273	26.4%	234,257
Whistler	134,351	1.0%	-	0.0%	No CFS	0.9%	No CFS
White Rock	115,573	0.9%	-	0.0%	No CFS	0.9%	No CFS
	13,581,422	100%	13,581,422	100%	438,110	100.0%	403,806

(1)

NOTES:

(1): Joined IHIT less than 3 years

ATTACHMENT -7

Integrated Police Dog Service 2013/14 - Comparison of Cost Share to Value of Services Received						
Municipality	Cost Share Amount 2013/14	Value of Service Received 2013/14	Cost per Call 2013/14	3-Year Total Cost	3-Year Total CFS	3-Year Avg Cost Per Call
Abbotsford	542,668	7.9%	665,187	9.6%	570	605
Burnaby	831,357	12.0%	839,169	12.2%	692	680
Chilliwack	401,326	5.8%	412,947	6.0%	679	751
Coquitlam	422,077	6.1%	408,056	5.9%	723	723
Hope	35,073	0.5%	17,468	0.3%	1,403	1,415
Kent	17,261	0.2%	12,577	0.2%	959	1,047
Langley City	151,804	2.2%	185,162	2.7%	573	569
Langley Township	398,978	5.8%	420,633	6.1%	663	731
Maple Ridge	334,017	4.8%	393,382	5.7%	593	597
Mission	181,730	2.6%	113,194	1.6%	1,122	1,000
North Vancouver City	199,012	2.9%	157,213	2.3%	884	905
North Vancouver District	227,347	3.3%	185,162	2.7%	858	811
Pitt Meadows	69,139	1.0%	111,796	1.6%	432	466
Port Coquitlam	202,825	2.9%	194,944	2.8%	727	747
Richmond	622,802	9.0%	653,308	9.5%	666	559
Sechelt	29,365	0.4%	11,180	0.2%	1,835	1,531
Squamish	90,149	1.3%	53,103	0.8%	1,186	1,288
Surrey	2,024,251	29.3%	2,043,772	29.6%	692	654
Whistler	59,636	0.9%	6,987	0.1%	5,964	3,639
White Rock	64,687	0.9%	20,263	0.3%	2,231	1,948
	6,905,504	100%	6,905,504	100%	699	684
				19,701,122	100.0%	28,791
					100.0%	



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 19, 2014

From: John McGowan
Fire Chief, Richmond Fire-Rescue

File: 09-5000-01/2014-Vol
01

Re: Richmond Fire-Rescue – October 2014 Activity Report

Staff Recommendation

That the staff report titled, “Richmond Fire-Rescue – October 2014 Activity Report”, dated November 19, 2014, from the Fire Chief, Richmond Fire-Rescue be received for information.

John McGowan
Fire Chief
(604-303-2734)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. Through the delivery of its programs and services, RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

Community Involvement

Safety messages for October focused on Fire Prevention Week including information on the Open Houses, information booth activities and the theme of "Working Smoke Alarms Save Lives".

Other safety messages for October included driving safety for fall, directed specifically towards driving in poor conditions. Media releases, Facebook posts and firehall sign messages were used to remind the public of these key safety points.

RFR participates in events and activities advancing public education and community bridge building. During October 2014 the following took place:

- Pumper visits were made to the Minoru Park Halloween Fireworks display, Burkeville Park Halloween Fireworks display, South Arm Community Centre Halloween Fireworks display, West Richmond Hugh Boyd Halloween Fireworks display and Hamilton Halloween Fireworks display events reaching over 9,950 children and adults in a non-emergency environment. Fire crews provided the children and adults with safety messages.
- Educational hall tours of #1 Fire Hall was provided to the 10th Richmond Sea Scouts and Beavers with 25 participants in attendance.
- Safety presentations were provided to Home Depot Fire Safety Day and Fraserview Seniors Care Facility. There were a total of 660 participants in attendance.
- Community events attended during October included: the Dreams Take Flight (Air Canada), Richmond Place Activity Centre-Seniors Home Safety Fair, Muscular Dystrophy Boot Drive with the Firefighters Union L1286, Fire Prevention Week Open Houses and

Information Booths (COSTCO, Home Depot and Canadian Tire). Over 585 children and adults attended these events where crews engaged with the community groups, provided fire safety and public relations information.

Training

Recently, Steveston Harbour Authority purchased a fire boat, which they have trained several operators with, and are now offering as a resource to Richmond Fire-Rescue upon request from an Incident Commander. To be able to safely, effectively and efficiently use the Steveston Harbour Authority Fire Boat, RFR was invited to attend familiarization training which started in October and will run to early November. This training is for the crews stationed at Steveston Fire Hall No. 2.

To reduce blood and body fluid exposure to first responders, RFR training branch developed a new Cardiac Pelican case which eliminates the porous fabric on the Automated External Defibrillator (AED) cases and Oxygen bags. All surfaces are now non porous and easily decontaminated.

Eight crew members attended a Road Trailer Hazmat Identification through CN Rail TransCAER (Transportation Community Awareness and Emergency Response) at Abbotsford Fire Training Centre. TransCAER is a voluntary national outreach effort that focuses on assisting communities to prepare for and to respond to possible hazardous materials transportation incidents.

Warehouse tours of Versa Cold were provided for Hazmat team members on each shift. This tour encompassed Versa Cold's building and the new ammonia system.

Elevator training concluded at the WorkSafe BC building. RFR would like to acknowledge WorkSafe BC for their strategic partnership which allows access to elevators within the WorkSafe BC Building

Emergency Response

Our goal is to respond to all calls quickly and minimize loss of life and property.

There were 25 fires in October 2014. Fire losses during the month are estimated at \$235,750. This total includes \$215,500 for building loss and \$20,250 for content loss. The total building and content value at risk was estimated to be \$110,369,300, and the total value preserved was \$110,133,550. These numbers translate to 99.8% of value protected (Figure 1).

Figure 1: Fire Calls By Type and Loss Estimates – October						
Incident Type Breakdown	Call Volume	Estimated Building Value (\$)	Estimated Building Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential:						
Single family	5	4,584,000	188,000	1,044,200	14,150	5,426,050
Multi family	4	34,337,000	-	10,204,100	6,100	44,535,000
Commercial / Industrial	4	47,050,000	2,000	13,005,000	-	60,053,000
Fire – Outdoor	7	-	-	-	-	-
Vehicle	5	145,000	25,500	-	-	119,500
Totals*	25	86,116,000	215,500	24,253,300	20,250	110,133,550

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable October incidents:

1. Fire crews responded to an alarms call to a residential high rise on Cook Road. On arrival crews found a pull station activated on the 9th floor and a water flow on the 18th. RFR crews made their way to the 18th floor and found water flowing out from a closed apartment door. The door was not locked and upon entry found 5 inches of water throughout the suite being fed from a sprinkler that had activated from a stove top fire. The water was shut down to the floor and RCMP was called to secure and investigate the scene. RFR crews continued with water salvage operations and worked hard over the course of several hours to get occupants back into their suites. One family was accommodated through Emergency Social Services.
2. A commercial building fire located at Viking Way. RFR attended with a 1st alarm to the report of a fire in the 180,000 square foot corrugated cardboard manufacturing facility. Arriving crews discovered that there was a fire in the 'waxer' and although sprinklers had activated the fire was not under control. Initial actions knocked down the visible fire burning in the heavy timber ceiling structure. Several workers were treated at the scene for smoke inhalation by RFR and BC Ambulance Services (BCAS). The building was ventilated, made safe and released to RFR investigators and company owners.
3. Crews responded to a house fire on Bowen Drive. RFR crews arrived on scene to find the home engulfed in flames. There was extensive fire damage to kitchen and roof of the house.
4. Crews responded to an alarm call to a fire on Gibbons Drive. On arrival crews determined that there was a kitchen fire, which was subsequently extinguished with no further extension of damage.

5. Crews responded to a house fire on Granville Avenue which they were able to confine to the porch area through aggressive fire attack procedures.
6. A stove fire on General Currie Road was attended to by RFR crews. On arrival, crews found burnt wires and the smell of smoke. RFR crews mitigated the smoke and returned the building to a safe state.
7. A boat fire located at Bay View Street. On arrival, crews found the fishing boat partially extinguished by a concerned boater. RFR extinguished the remaining fire.
8. A fire at a suspected meth lab on Bathgate Way. On arrival, crews found that the sprinkler system had assisted with the extinguishment. Hazmat crew responded to provide decontamination for the RCMP entry teams. RCMP were left in charge of the scene.
9. Crews responded to a car fire on Saunders Road in which a bottle of an accelerant was found nearby. This incident is now under investigation.

RFR crews responded to multiple medical and rescue incident calls, including:

1. A patient with burns on No 4 Road. The individual had been canning salmon in a pressure cooker when the cooker exploded. Both the living room and kitchen windows were blown out with tremendous force. The blast effect in the kitchen was violent and there was a large hole in the ceiling above the stove and the stove was severely damaged. The patient had been in the kitchen at the time of the explosion, the patient sustained substantial burns to his body. RFR's fire investigator attended.
2. An fatal overdose of a young female at Ledway Road. Crews attending were provided Critical Incident Stress Services by a Critical Incident Stress Management member.
3. Pedestrians struck at Minoru Boulevard and Blundell Road.
4. A medical call for a gunshot wound on Kilby Drive. The patient did not survive his injuries.
5. Medical calls for patients suffering from heart issues on both Ash Street and Calder Road. At both incidents CPR and an AED were used. Neither of the patients recovered.
6. RFR attended to a two car motor vehicle incident involving an RCMP cruiser. The driver of the civilian vehicle was extricated using the jaws of life. The RCMP member had minor injuries and remained on scene.

A summary of 9-1-1 emergency response statistics is found in Attachment 1, Tables 1, 2, 3 and

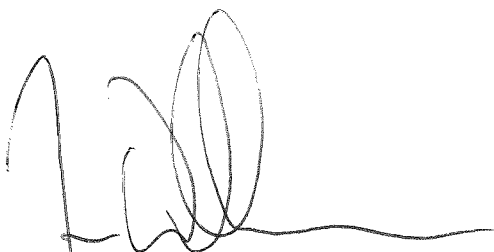
4. The location of fire, medical and motor vehicle incident calls in October are depicted in Attachment 2, Figures 1, 2 and 3.

Financial Impact

None

Conclusion

Our service delivery model is prevention focused and based on the belief that prevention, education and emergency response activities must be well established and integrated to have a positive impact on community safety. We believe "safety is everyone's responsibility and it is always better to prevent a situation from occurring".

A handwritten signature in black ink, appearing to read 'John McGowan', with a long horizontal line extending to the right.

John McGowan
Fire Chief
(604-303-2734)

JM:js

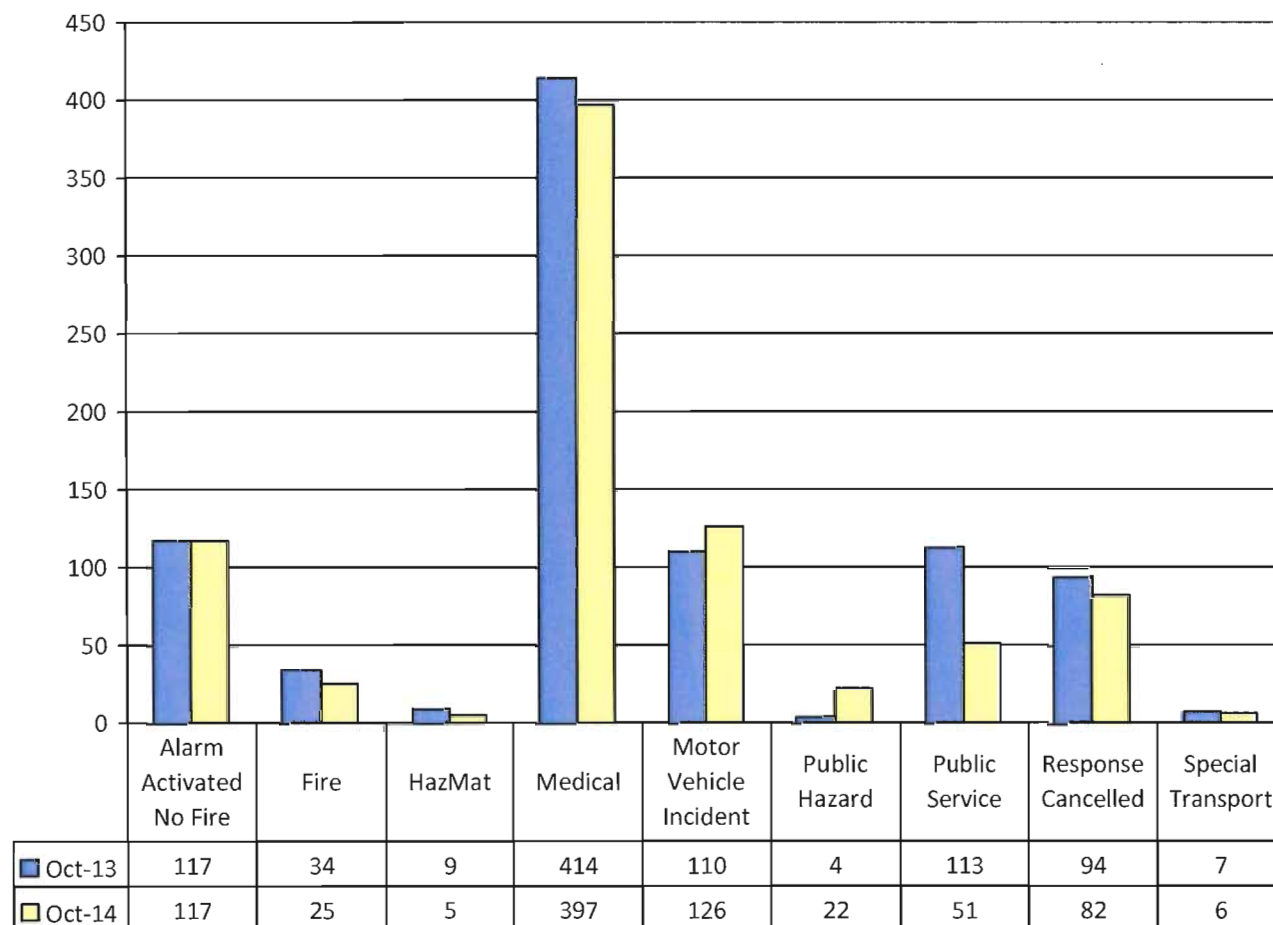
Att. 1: Suppression Activity

Att. 2: Location of October's Fire, Medical and MVI calls

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in October 2013 and 2014. In October 2014, there were a total of 831 incidents, compared to 902 in October 2013. This represents a decrease of 7.9% which includes a reduction in fire and public service calls. RFR has determined, through evidence based data analysis, that a number of responses to Vancouver International Airport were previously not appropriately forwarded to RFR; specifically crews were either cancelled on route or as they arrived on site. As a result of data analysis RFR has identified a new deployment plan which has reduced the number of event types that require response.

Table 1: October 2013 & 2014 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprised 47.8% of the total emergency responses for RFR during the month of October. A detailed breakdown of the medical incidents for October 2013 and 2014 is set out in the following table by sub-type. There were a total of 397 medical incidents in October 2014 compared to 414 in October 2013 a decrease of 4.1%.

Table 2a: October 2013 & 2014 Medical Calls by Type

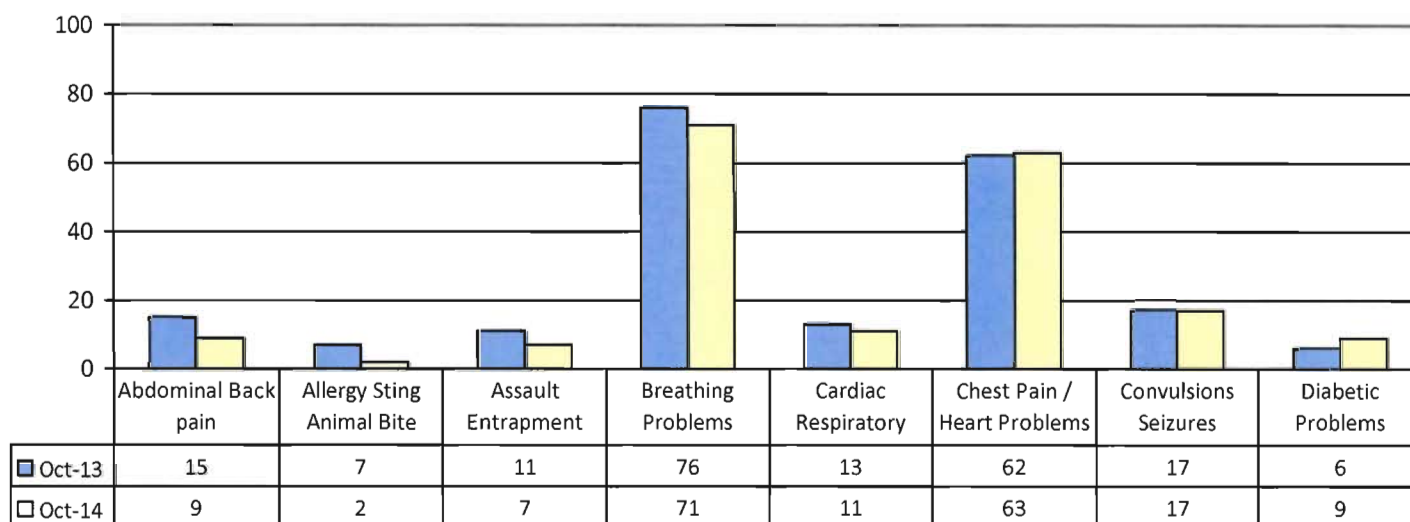
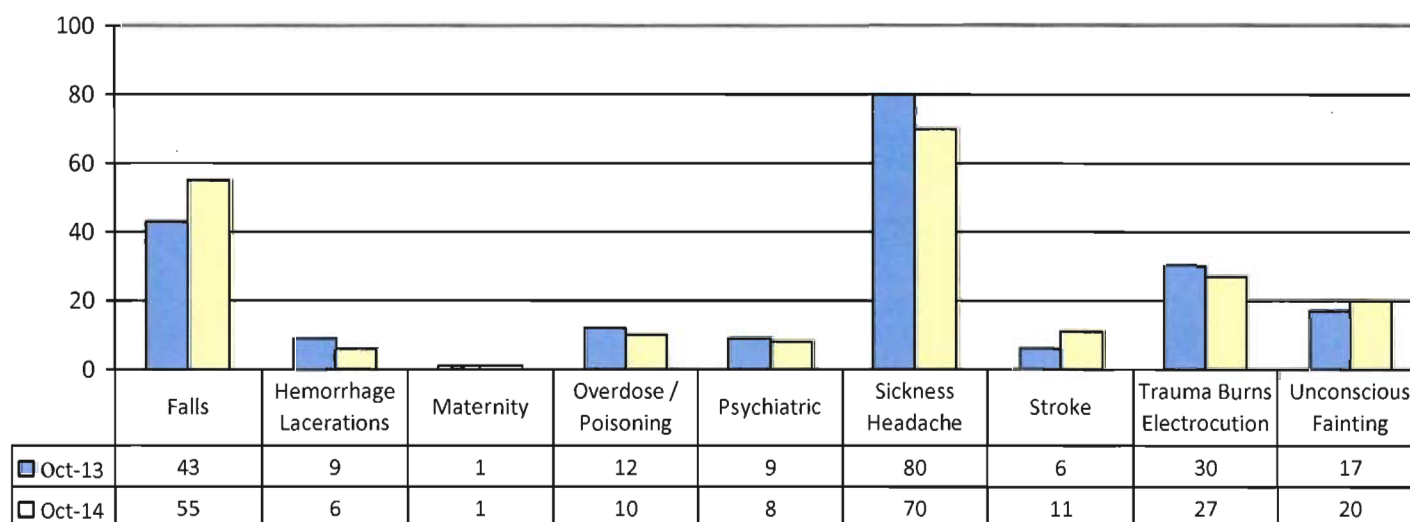


Table 2b: October 2013 & 2014 Medical Calls by Type



Fire Investigations

The fire investigation statistics for October 2014 are listed below:

Table 3: Total Fire Investigation Statistics – October			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	5	-
Residential - Multi-family	-	2	2
Commercial/Industrial	1	2	1
Fire – Outdoor	-	1	6
Vehicle	1	3	1
Totals	2	13	10

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

HazMat

Table 4: HazMat Calls By Type – October	
	Details
Flammable / combustible Liquids	1
Natural Gas / Propane Leaks (small)	3
Standby / Support for other agency	1
Totals	5

Figure 1. Location of fires in October (total 25)

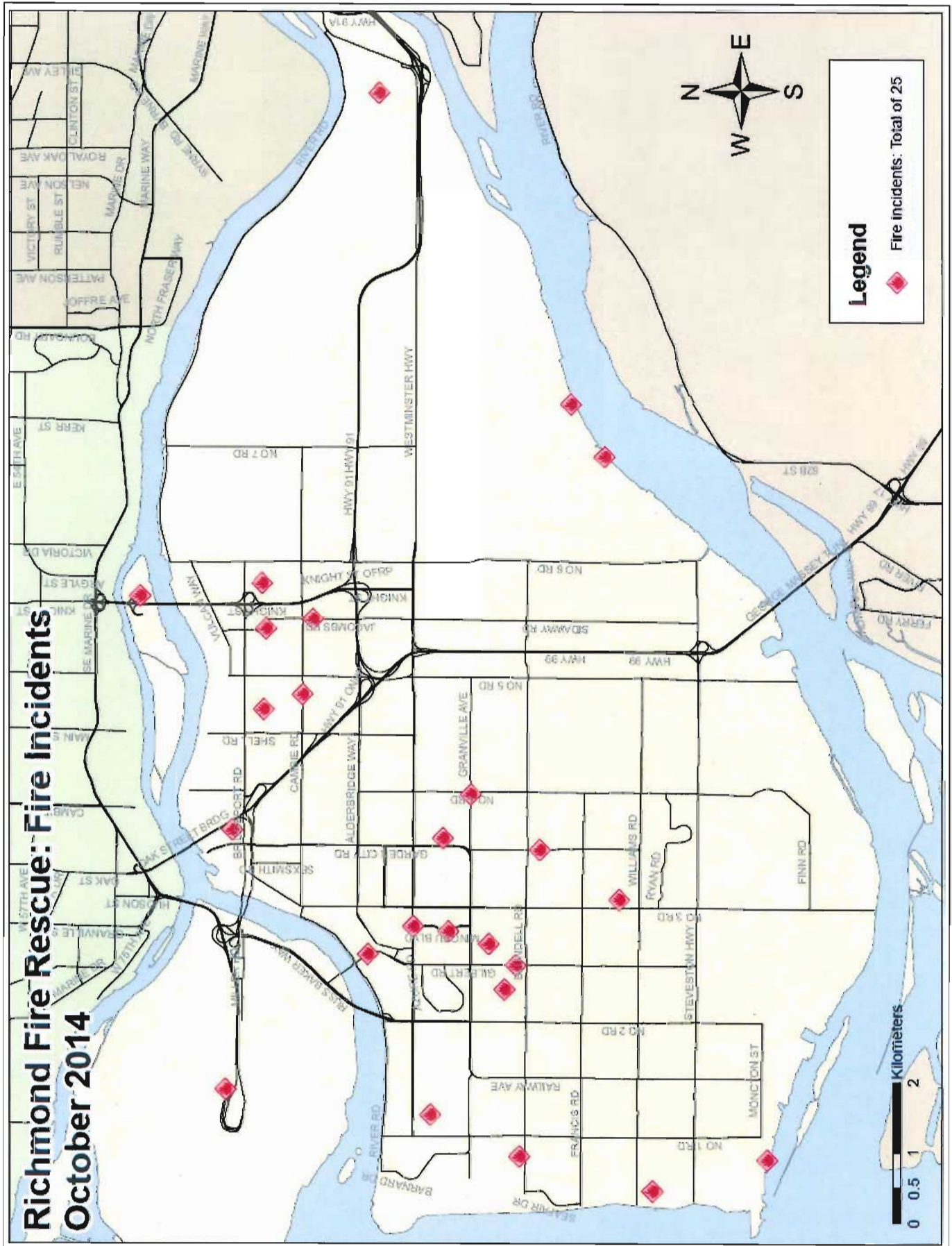


Figure 2. Location of medical calls in October (total 397)

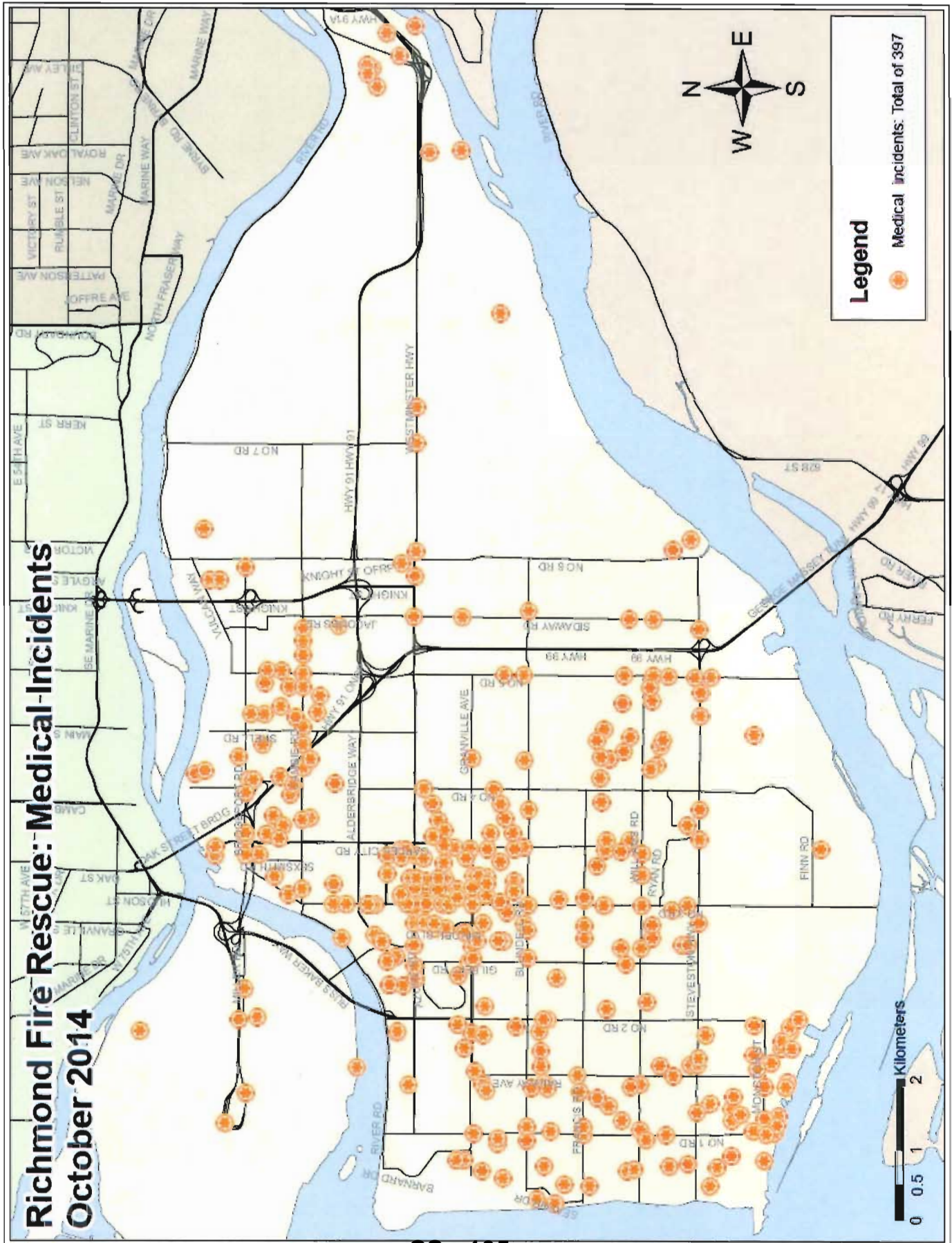
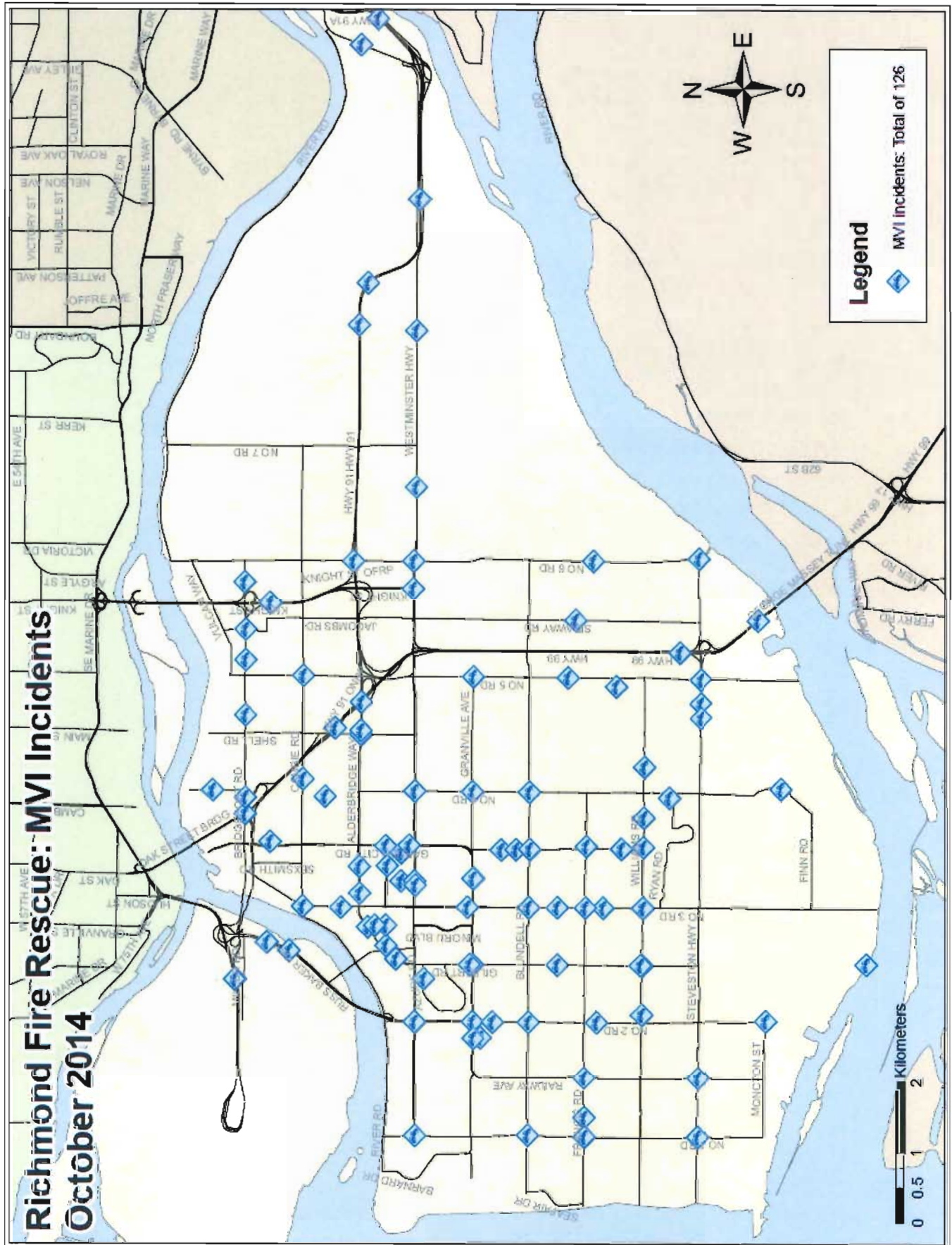


Figure 3: Location of MVI calls in October (total 126)





City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 17, 2014


From: Phyllis L. Carlyle
General Manager, Law and Community Safety

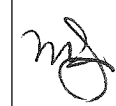
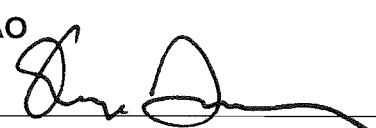
File:

Re: Community Bylaws Monthly Activity Report - October 2014

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report – October 2014", dated November 17, 2014, from the General Manager, Law & Community Safety, be received for information.


Phyllis L. Carlyle
General Manager, Law and Community Safety
(604-276-4104)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Division	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Adjudication Program
5. Animal Control
6. Revenue & Expenses

This report supports Council's Term Goal #1 - Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

1. Property Use

Customer Service Response

An average of 12 daily calls for service was fielded by administrative staff in October 2014. These calls for service included voice messages, directly-answered calls, as well as emails. This activity represents a decrease of 20.0% when compared to the number of calls that were reported in September 2014 and a decrease of 20.0. % when compared to the number of calls that were reported in October 2013. The change is attributable to an Operational Manager that was added to the department in early August. A review and revision of the service delivery methods in property use has provided gains in efficiencies by reducing delays in customer wait times. This reduction has reduced the number of repeat customer service requests.

Enforcement Activity

Property use officers handled 175 new investigation files during the month of October 2014. This activity represents a decrease of approximately 6.9% when compared to the number of files handled in October 2013. This decrease is attributed primarily to a reduction in the number of files associated with abandoned building, boulevard maintenance, unsightly premise, and zoning contraventions. In total, 82 incidents of this nature were reported in October 2014 when compared to 139 incidents in October 2013.

Community Bylaws continues to monitor the number of abandoned and vacant homes within the City of Richmond. The City currently has 36 residences on the “Abandoned/Vacant Home Joint Operations” list.

Figures 1a, 1b and 1c provide a comparison of Property Use Service Demand for October 2014:

Figure 1a: Service Demand Comparison

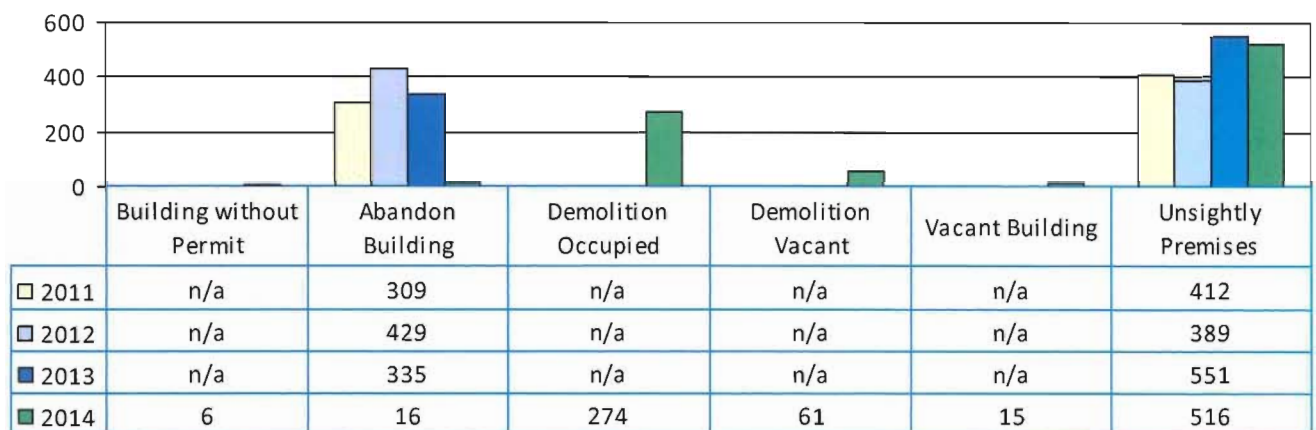


Figure 1b: Service Demand Comparison

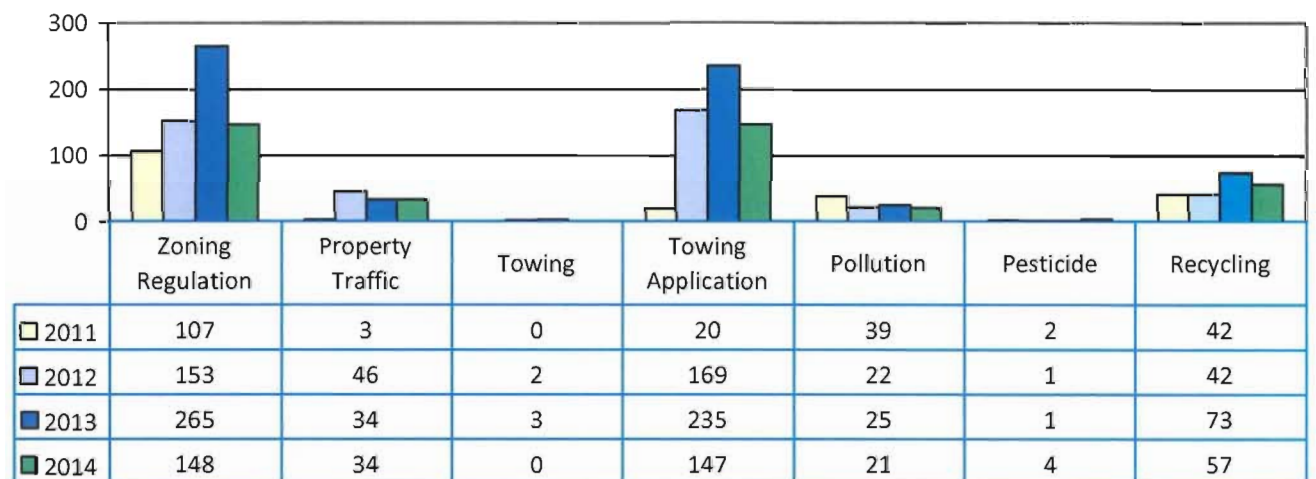
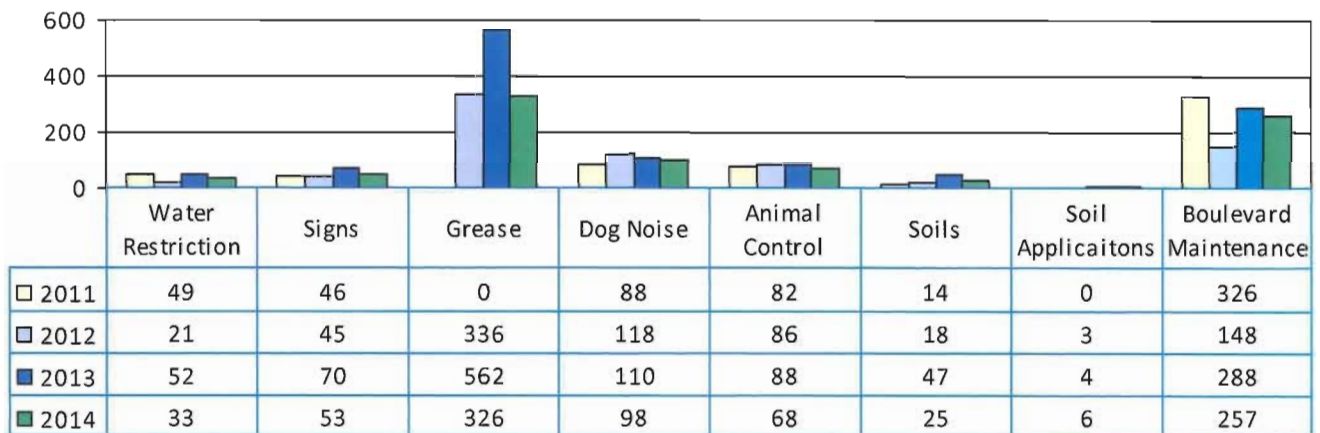


Figure 1c: Service Demand Comparison



2. Grease Management Program

The Grease Management inspector conducted 24 regulatory visits to 22 food sector establishments in October 2014. These investigations resulted in the issuance 5 bylaw tickets, 4 of which were amended to warnings as a result of voluntary compliance.

3. Parking Program

Customer Service Response

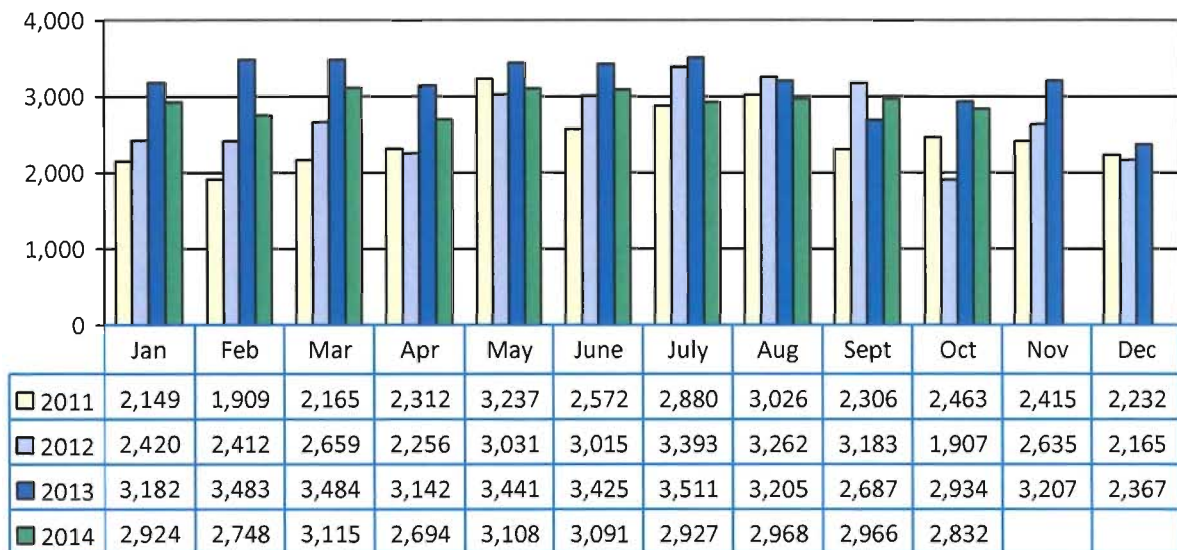
An average of 24 daily calls for service was fielded by administration staff in October 2014. This activity represents an increase of 4.4 % when compared to the number of calls reported in September 2014, but a decrease of 35.1% when compared to the number of calls reported in October 2013. Similarly, as stated earlier in this report, this decrease is attributable to a recent review and revision of service delivery methods in the traffic area that has resulted in further efficiency gains through a reduction in the number of service requests.

Enforcement Activity

A total of 2,832 tickets were issued for parking, safety and liability infractions during the month of October 2014. This represents a decrease of approximately 3.5% when compared to the number of tickets issued in October 2013 but is an increase in activity for all years prior to 2013. The anomaly is due to changes in officer procedure and deployment that resulted in an increase in ticket issuance during 2013. Correspondingly, public compliance increased considerably in 2014, resulting in decreased ticketing activity year-to-date.

Figure 2 is a month-to-month comparison of the number of tickets issued for the years 2011, 2012, 2013 and 2014:

Figure 2: 2011 - 2014 Comparison for Parking Violations Issued



During the month of October 2014, 249 tickets were changed to a warning, which represents approximately 8.8% of the tickets issued during October 2014. Pursuant to Council Policy No. 1100, the most common reasons for ticket cancellation are listed below;

Section 2.1 (a)	Identity issues	21
Section 2.1 (c)	Poor likelihood of success at Adjudication for the City	6
Section 2.1 (d)	Contravention was necessary for the preservation for health and safety	2
Section 2.1 (e)	Multiple violations issued for one incident	5
Section 2.1 (f)	Not in the public interest	4
Section 2.1 (g)	Proven effort to comply	106
—	Administrative Entries	99
—	Warnings	6

4. Adjudication Program

A total of 20 adjudication cases were scheduled for October 28, 2014, resulting in 18 violations upheld and 2 violations dismissed. The next Adjudication Hearing is scheduled for March 17, 2015.

5. Animal Control

Community Bylaws issued 50 new dog licences in October 2014, representing an increase of 28.2% when compared to the number of dog licences issued in October 2013. This increase was the result of this summer's public communications campaign and door-to-door canvassing activity.

As of the end of October 6, 257 dogs were licensed within the City of Richmond, 96 of which were dangerous dogs.

Animal Control Officers responded to 4 dog bite incidents during October 2014, all of which resulted in dangerous dog investigations.

Financial Impact

6. Revenue and Expenses

The following information is a month by month analysis of October 2014 compared to October 2013.

Consolidated Parking Program Revenue:

The total of meter, monthly permit and enforcement revenue decreased by 0.9% over the same period last year to \$161,133 in October 2014 from \$162,678 in October 2013.

Meter Revenue decreased by 9.4% over the same period last year to \$39,210 in October 2014 from \$43,260 in October 2013.

Permit Revenue increased by 42.7% over the same period last year to \$14,302 in October 2014 from \$10,023 in October 2013. The increase in permit revenue is consistent with population growth and increased demand for parking spaces.

Enforcement Revenue decreased by 1.6% over the same period last year to \$107,621 in October 2014 from \$109,396 in October 2013.

Figure 3 provides a consolidated revenue comparison with prior years:

Figure 3: Consolidated Parking Revenue (000's)



Conclusion

Community Bylaw staff continue to strive to maintain the quality of life and safety of residents of the City of Richmond through coordinated team efforts with many City departments and community partners, while promoting a culture of compliance.

Edward Warzel
Manager, Community Bylaws
(604-247-4601)

EW:ct