



Community Safety Committee

Council Chambers, City Hall
6911 No. 3 Road

Tuesday, December 7, 2021
4:00 p.m.

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on November 9, 2021.*



NEXT COMMITTEE MEETING DATE

January 11, 2021, (tentative date) at 4:00 p.m. in the Council Chambers

COMMUNITY SAFETY DIVISION

1. **PROPERTY USE MONTHLY ACTIVITY REPORT – OCTOBER 2021**
(File Ref. No. 12-8375-03) (REDMS No. 6778671)

CS-9

See Page CS-9 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Property Use Monthly Activity Report – October 2021”, dated November 10, 2021, from the General Manager, Community Safety, be received for information.



2. **BUSINESS LICENSES QUARTERLY REPORT - THIRD QUARTER 2021**

(File Ref. No. 12-8375-03) (REDMS No. 6772227)

CS-14

See Page CS-14 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Business Licences Quarterly Report – Third Quarter 2021”, dated November 10, 2021, from the General Manager, Community Safety be received for information.



3. **COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT – OCTOBER 2021**

(File Ref. No. 12-8060-01) (REDMS No. 6782147)

CS-18

See Page CS-18 for full report

Designated Speaker: Susan Lloyd

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – October 2021”, dated November 15, 2021, from the General Manager, Community Safety, be received for information.



4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – OCTOBER 2021**

(File Ref. No. 99-Fire Rescue) (REDMS No. 6772466)

CS-26

See Page CS-26 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2021”, dated November 2, 2021, from the Fire Chief, be received for information.



5. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

None

6. **RCMP MONTHLY ACTIVITY REPORT - OCTOBER 2021**
(File Ref. No. 09-5000-01) (REDMS No. 6771778)

CS-37

See Page CS-37 for full report

Designated Speaker: Chief Supt. William Ng

STAFF RECOMMENDATION

That the staff report title RCMP Monthly Activity Report - October 2021 ", dated November 8, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

☐

7. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Chief Supt. William Ng

Items for discussion:

2021 Toy Drive

8. **MANAGER'S REPORT**

ADJOURNMENT

☐



Community Safety Committee

Date: Tuesday, November 9, 2021

Place: Council Chambers
Richmond City Hall

Present: Councillor Linda McPhail, Chair
Councillor Carol Day
Councillor Andy Hobbs
Councillor Alexa Loo
Councillor Bill McNulty
Councillor Harold Steves (by teleconference)

Also Present: Councillor Chak Au
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on July 13, 2021 and October 13, 2021, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

December 7, 2021, (tentative date) at 4:00 p.m. in the Council Chambers

AGENDA ADDITIONS & DELETIONS

The Chair noted that Item No. 1, delegation from, Daniel Xiao and Martin van den Hemel, KABU-Ride Inc., was removed from the agenda.

Community Safety Committee
Tuesday, November 9, 2021

It was moved and seconded

That Illegal Ridesharing be added to the agenda as Item No. 7A, and Crisis Hotline Status be added to the agenda as Item No. 7B.

CARRIED

COMMUNITY SAFETY DIVISION

2. COMMUNITY BYLAWS PARKING ENFORCEMENT AND ANIMAL SERVICES MONTHLY ACTIVITY REPORT – SEPTEMBER 2021

(File Ref. No. 12-8060-01) (REDMS No. 6762449)

In response to queries from the Committee, staff noted that completion of the construction of the Animal Shelter is anticipated late January or early February, 2022. It was later suggested Council have a tour of the facility once completed.

It was moved and seconded

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – September 2021”, dated October 13, 2021, from the General Manager, Community Safety, be received for information.

CARRIED

3. PROPERTY USE MONTHLY ACTIVITY REPORT – SEPTEMBER 2021

(File Ref. No. 09-5350-00) (REDMS No. 6763310)

In response to queries from the Committee, staff noted the reporting detail provided by staff is consistent with prior years, however the complexity of the workload, predominantly complaint driven, has increased (e.g., follow-up inspections to ensure compliance), which may lead to the possibility of additional staff.

A brief discussion ensued with respect to soil deposit proposals. Staff noted the current number of non-compliance files that are moving closer to compliance.

It was moved and seconded

That the staff report titled “Property Use Monthly Activity Report – September 2021”, dated October 13, 2021, from the General Manager, Community Safety, be received for information

CARRIED

Community Safety Committee
Tuesday, November 9, 2021

4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – SEPTEMBER 2021**

(File Ref. No. 99-Fire Rescue/) (REDMS No. 6760381)

Discussion ensued with respect to the suggestion of a newsletter from Richmond Fire-Rescue (similar to the Crime Prevention quarterly newsletter issued from the RCMP) noting that it would compliment the components already in place through social media.

It was further suggested a record of the addresses/intersections of the motor vehicle incidents responded by Richmond Fire-Rescue listed in a report, rather than the mapping image, would provide greater documentation.

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – September 2021”, dated October 12, 2021, from the Fire Chief, be received for information.

CARRIED

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

None.

6. **RCMP MONTHLY ACTIVITY REPORT- SEPTEMBER 2021**

(File Ref. No. 09-5000-01) (REDMS No. 6756236)

Chief Supt. Ng provided a brief review of the report noting a reduction in most categories for the month of September compared to the previous month and prior year.

Discussion ensued with respect to the substantial road safety enforcement efforts. It was reported that Richmond is No. 1 in the lower mainland for speed enforcement and total violation tickets issued, and also topping the charts with respect to electronic devices. It was further noted that the Integrated Road Safety Unit (independent of Richmond RCMP) provides additional enforcement in Richmond, and staff are also working with ICBC to provide more speeder reader boards and education through social media.

It was moved and seconded

That the staff report titled "RCMP Monthly Activity Report – September 2021", dated October 14, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

Community Safety Committee
Tuesday, November 9, 2021

7. RCMP/OIC BRIEFING

(Verbal Report)

Items for discussion:

Chief Supt. Ng noted the Annual Toy Drive on November 20, 2021 at Landsdowne Centre from 8:00 a.m – 1:00 p.m.

7A. ILLEGAL RIDESHARING

The Committee expressed public safety concerns with respect to unlicensed ride sharing operations in Richmond, particularly as it pertains to young, vulnerable students that may not be aware the drivers are not licensed. It was further noted that many incidents that may happen will likely be unreported.

In response, Chief Supt. Ng reported on the implementation of an education awareness campaign, not only at schools but for all those utilizing transportation, to draw attention to these types of illegal operations. It was further reported that the topic will be raised with the British Columbia Association of Chiefs of Police in an effort to collaborate and look for ways to provide more action and information awareness.

The Chair invited Mr. Martin van den Hemel, KABU-Ride Inc., to respond to questions from the Committee. Mr. van den Hemel provided a brief overview of KABU-Ride noting the excessive decline in ridership over the past two to three years as a result of illegal ridesharing, and have been working with the BC Passenger Transportation Board and Branch to look for ways to address.

7B. CRISIS HOTLINE STATUS

Discussion ensued with respect to the recent announcement by the Province to conduct an open bid Request for Proposals process to award a contract for crisis services to one service provider in each health region, as opposed to the current crisis services offered. It was noted that Richmond currently receives crisis services through three phone lines: a local CHIMO Crisis Line, the provincial suicide prevention line (1-800-SUICIDE) and the provincial mental health support line (310-6789). The Committee expressed concern for the proposed reduction of this invaluable service. Staff noted a letter had been requested from CHIMO to outline their views on the matter and, once received, will add to the agenda of an upcoming General Purposes meeting. The Committee will also be kept informed of any additional supportive action that may be required.

Community Safety Committee

Tuesday, November 9, 2021

It was moved and seconded

That staff write the appropriate correspondence to the Crisis Centre of BC expressing support for the maintenance of the suicide prevention line (1-800-SUICIDE).

CARRIED

8. MANAGER'S REPORT

(i) *Illegal Ridesharing*

Staff provided an update with respect to their discussions with the Passenger Transportation Board regarding enforcement action to address illegal ridesharing services in Richmond and a communication plan to reach potential riders. It was noted that the item will be discussed at the next Council/School Board Liaison Committee meeting.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn 4:52 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, November 9, 2021.

Councillor Bill McNulty
Chair

Lorraine Anderson
Legislative Services Associate



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety
Date: November 10, 2021
File: 12-8375-03/2021-Vol
01
Re: **Property Use Monthly Activity Report – October 2021**

Staff Recommendation

That the staff report titled “Property Use Monthly Activity Report – October 2021”, dated November 10, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Department	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Property Use section provides information and statistics for enforcing bylaws related to noise, health, grease, soils, zoning and short-term rentals as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

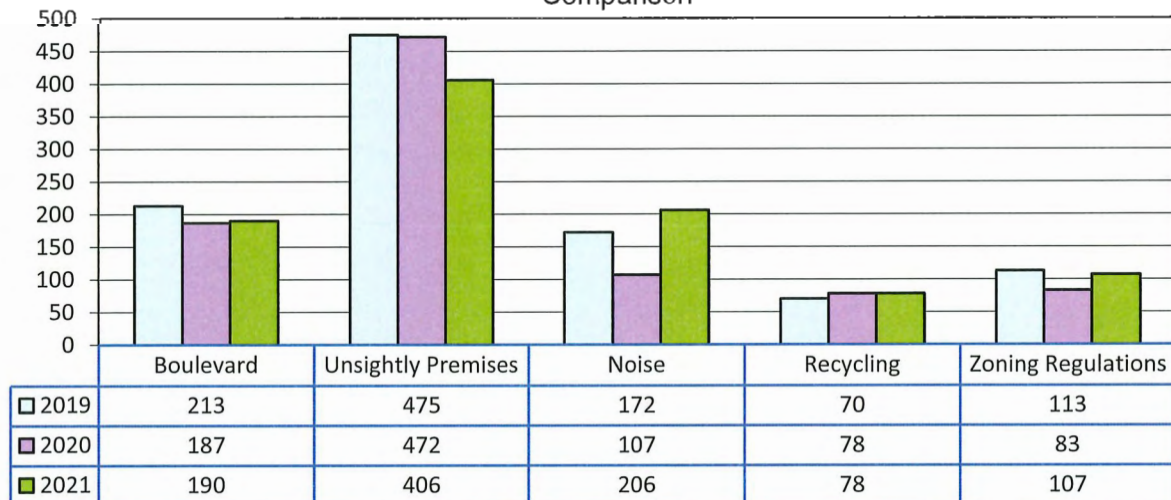
1.1 Enhance safety services and strategies to meet community needs.

Analysis

Property Use Calls for Service

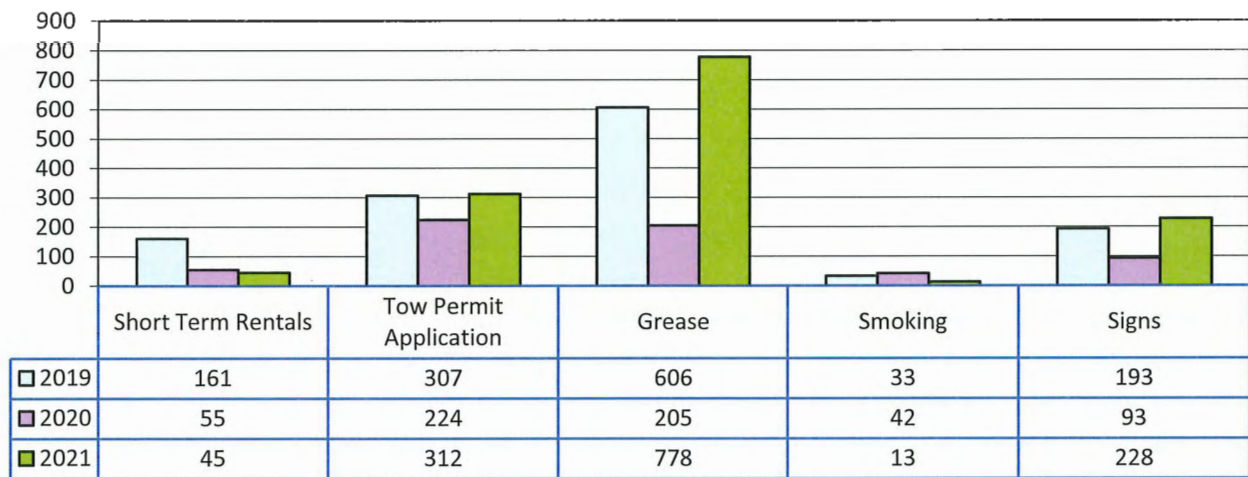
Property use enforcement matters are divided among several groups in Community Bylaws, Engineering and Business Licencing. Figure 1 shows the calls for service (files opened) by Property Use Inspectors. Figure 2 shows all other property related enforcement.

Figure 1: Property Use Calls For Service - October Year-To-Date Comparison



As expected, calls for enforcement of noise continue to increase compared to previous years. This increase was in part due to a rise in construction related noise calls. While calls related to short-term rentals are expected to return to levels seen in previous years, the numbers remain low for October 2021.

Figure 2: Other Calls For Service - October Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and communication. During the month of October, the Grease Officer undertook 214 grease-trap inspections, which are reflected in the cumulative total shown in Figure 2.

Soil Report

The Soil Bylaw Officer (the “Officer”) responds to public complaints, issues of non-compliance related to unauthorized filling, conducting oversight of permitted soil deposit/removal sites, and inspecting properties in which compliance is being undertaken by the owner(s). The aforementioned issues generated 45 site inspections conducted by the Soil Bylaw Officer during the month of October.

Removal orders were issued for:

- 20391 Westminster Hwy
- 6471 No. 5 Road

Stop Work Order’s were issued for:

- 6200 No. 5 Road
- 5800 No. 7 Road
- 6471 No. 5 Road
- 13291 Blundell Road

Fine issued to:

- 16160 River Road (Failure to Comply)

There are 18 soil deposit proposals under various stages of review by City staff and the Officer continues to monitor 12 approved sites. The Officer is currently addressing 36 properties that are considered to be in non-compliance. There are two files with legal counsel.

The Agricultural Land Commission (ALC) granted an Notice Of Intent (NOI) approval for 20371 Westminster Highway. Staff will be working with the applicant and qualified professionals to determine permit conditions. The ALC has not provided a decision regarding the soil deposit proposal for 8511 No. 6 Road (forwarded by the City as per Council approval in May 2021).

Staff reported unauthorized fill issues to ALC Compliance & Enforcement for the properties at 8251 No. 5 Road & 8391 No. 5 Road. These actionable items are pending and direction to be taken by City staff is based on ALC enforcement decision.

Bylaw Prosecutions

The trial regarding commercial vehicles and illegal suite 10040 Palmberg Road will reconvene on December 6, 2021.

A new trial date of December 7, 2021 has been set for 6360 No.6 Road regarding commercial vehicle and bin storage.

Ticketing

The following table reflects department *violation issuance* by file type for the month of October and year to date.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	October	YTD
Short-Term Rental Offences	0	11
Soil Deposit and Removal Offences	0	0
Watercourse Protection Offences	1	1
Unsightly Premises Offences	2	26
Noise Offences	0	25
Grease Trap Offences	0	2
Solid Waste and Recycling Offences	0	3
Sign Offences	0	14
Watering Offences	0	1
Totals	3	83

Revenue and Expenses

Revenue in Property Use is derived from soil permit revenue, tickets and court fines from bylaw prosecutions. While the actual amount collected each month can vary depending on timing of court and ticket payments, overall Property Use revenue is ahead of budget. These results are shown in Table 2.

Table 2: Property Use Revenue by Source

Program Revenue	Budget Oct 2021	Actual Oct 2021	YTD Budget Oct 2021	YTD Actual Oct 2021
Towing Permits	389	2,166	14,573	21,596
Soil Permit Applications	250	1,800	2,500	10,650
Bylaw Fines	1,859	8,600	69,679	109,710
Total Revenue	2,498	12,566	86,752	141,956

The favorable result on the revenue side is reflective of positive court outcomes. At the same time, there are also savings on the expense side. This equates to an overall budget position that is lower than budgeted expenses. The full results are shown in Table 3.

Table 3: Property Use Revenue and Expenses

		YTD Budget Oct 2021	YTD Actual Oct 2021
Property Use	Revenue	86,752	141,956
	Expenses	1,182,837	681,973
	Net Revenue (Expense)	(1,096,085)	(540,017)

Financial Impact

None.

Conclusion

Property Use administers a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, grease, and noise. This report provides a summary of this month's activity, including revenue and expenses.



Mark Corrado
Manager, Community Safety Policy and Programs
(604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 10, 2021
From: Cecilia Achiam **File:** 12-8375-03/2021-Vol
General Manager, Community Safety 01
Re: **Business Licenses Quarterly Report - Third Quarter 2021**

Staff Recommendation

That the staff report titled "Business Licences Quarterly Report – Third Quarter 2021", dated November 10, 2021, from the General Manager, Community Safety be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Economic Development	<input checked="" type="checkbox"/>
Finance Department	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report provides a quarterly update of activities in support of the regulation of business licences in the City of Richmond.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

This report supports Council's Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.

Analysis

Business Licence Revenue

Revenue generated from business licences has been impacted by the COVID-19 pandemic. While revenue in past years has grown by two to five per cent annually, revenue for 2021 has decreased slightly (Table 1). It is important to consider the various pandemic related regulation changes when interpreting the data below.

The total revenue collected by the end of the third quarter in 2021 is \$3,717,456. Revenue collected by the third quarter in 2020 was \$3,710,372. Another impact of the pandemic is a small drop in new businesses licenses being issued (Table 2). Tracking the number of new businesses provides an indicator as to the health of businesses in Richmond.

Table 1: Revenue from Business Licences*

	2018	2019	2020	2021 YTD
New Businesses	1,801	1,745	1,851	1,270
Licence Revenue	\$ 4,087,165	\$ 4,171,813	\$ 4,161,591	\$ 3,717,456

*excluding enforcement revenue

Application Processing

The licensing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process is monitored to ensure that it is both timely and thorough. Staff use the following measures of performance:

- Valid Licences – this is the number of businesses with valid, paid licences.
- Expired Licences – this is the number of businesses who have not paid to renew their licence from a previous year. Staff follow up with these businesses to confirm if they have either closed or just have not paid their invoice.

- **Suspended/Pending Applications** – these are businesses that have applied for a new licence or for changes to an existing licence and are waiting for a review of their application. Staff work to keep this number as low as possible by prioritizing these applications.
- **Total Licences** – this is the total number of all licences that are either valid, expired (and being checked) or under application review.

These statistics (shown in Table 3) are measured quarterly as the numbers fluctuate throughout the year (new applications arrive daily and businesses close down) and are not annual totals.

Table 2: Number and Status of Business Licences

	2019 Q4	2020 Q1	2020 Q2	2020 Q3	2020 Q4	2021 Q1	2021 Q2	2021 Q3
Valid Licences	14,487	14,039	13,670	13,586	13,481	13,341	13,586	13,558
Expired Licences	661	1,385	1,567	1,640	1,585	1,318	962	967
Suspended/Pending Applications	381	367	384	415	436	457	468	583
Total Licences	15,529	15,791	15,621	15,641	15,502	15,116	15,016	15,108

While the statistics in the table above show that the number of licenced businesses is still lower than seen in previous years, in contrast to the third quarter of 2020, continued efforts are being made in reducing outstanding expired license follow up. Expired licences show up either because businesses have closed or because they are operating without paying for renewal of their licence. Focusing efforts on lowering this number (ensuring businesses pay for their renewal) may be another reason for a positive result in overall revenue.

Business Licence Enforcement

Beginning in 2021, as the business environment adapted operating with multiple public health orders in effect, enforcement staff prioritized expired license follow-up as represented in Table 2 above.

The impact of evolving priorities is outlined in Table 3, which summarizes revenue from tickets issued to business.

Starting in the fourth quarter of 2020, as the number of complaints related to the enforcement of COVID-19 health orders has decreased and the rules for businesses have been clarified, enforcement staff have been focusing on the collection of unpaid licence fees. Businesses continuing to operate without a valid licence are given a warning and then issued a ticket if fees are unpaid.

Table 3: Business Licence Enforcement Revenue from Tickets

	2018	2019*	2020	2021
YTD	\$ 37,250	\$ 60,100	\$ 8,550	\$ 27,850

*Beginning in 2020 revenue generated by short term rental violations are tabulated with the Property Use section as Bylaw fine revenue

Education and Enforcement Support for COVID-19 Health Orders

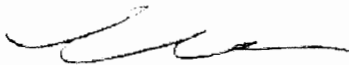
The number of calls to investigate, educate and enforce COVID-19 Health Orders has remained low in the third quarter of 2021. Staff answer and investigate approximately four to eight calls per week. Many pandemic related calls involved out of date or missing Worksafe Safety plans and more recently Vaccine Passport Compliance. As a result, Licence Inspectors work with the RCMP and other agencies on targeted enforcement of sector specific violations.

Financial Impact

None.

Conclusion

This report provides an update to the Community Safety Committee on third quarter results for 2021 in the Business Licences department. So far in 2021, revenue is in line with pre-pandemic expectations with the number of total licences remains lower than in previous years. Staff resources dedicated to enforcement of actions in contravention of COVID-19 Health Orders have been adjusted to reflect current needs, enabling officer to address more of their regular duties.



Mark Corrado
Manager, Community Safety Policy and Programs
(604-204-8673)




City of Richmond


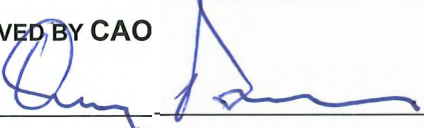
Report to Committee

To: Community Safety Committee **Date:** November 15, 2021
From: Cecilia Achiam **File:** 12-8060-01/2021-Vol
General Manager, Community Safety 01
Re: **Community Bylaws Parking Enforcement and Animal Services Monthly
Activity Report – October 2021**

Staff Recommendation

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – October 2021”, dated November 15, 2021, from the General Manager, Community Safety, be received for information.


Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Services department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

In October there were 59 dogs licenced. This figure represents 57 new dog licence applications and two dog licence renewal applications. The total number of dogs, licenced year to date is 7,560. The annual dog licencing campaign ended in October 2021 with a total of 144 bylaw violation fines being issued to dog owners who did not renew their 2021 dog licences.

During the month of October 2021, there was an increase in stray dogs being recovered by BC SPCA Officers. In all cases, the Officers attempt to identify the ownership of the dog through the city's licencing system and return the dog to the owner. If that fails, the stray dog is taken to the BC SPCA shelter located in Vancouver while the current shelter is under construction. Due to the increase in stray dogs, both the BC SPCA and the City will be posting "tips" for new dog owners on both keeping your dog safe at home and the importance of licencing your dog for identification purposes.

In October, the BC SPCA initiated a project with their officers, to conduct home checks on all residences that have dogs that have been deemed dangerous by the City due to behavior (attacked or bitten a person or another animal). The home checks are to ensure that the dog is being contained, when outside of the home, in the required enclosure, outlined in the Animal Control Regulation Bylaw No. 7932, Section 2.3.4.2.

Additionally, BC SPCA Officers conduct both education outreach and enforcement, which includes licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community

Figure 1 below highlights the top five patrolled parks and/or schools followed by Figure 2, which represents, BC SPCA Officer public engagement while conducting enforcement and education within City parks for the month of October. Figure 3 represents the 131 calls for service that the BC SPCA Officers attended for the month of October.

Figure 1: Parks Patrolled by BC SPCA

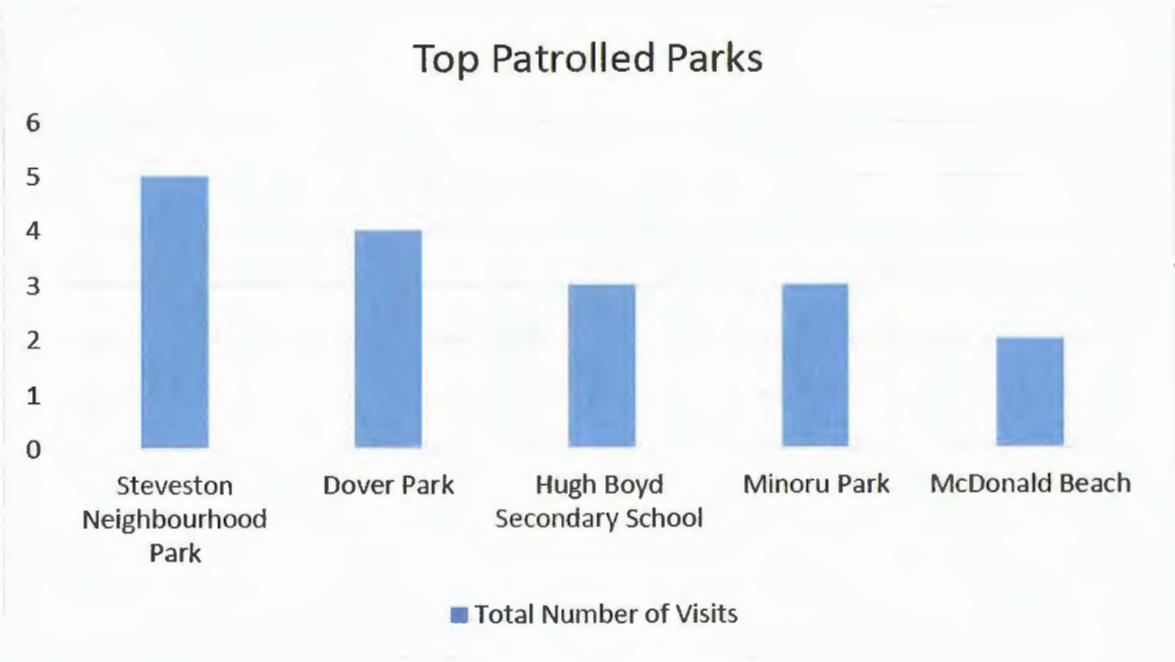


Figure 2: Education and Enforcement by BC SPCA

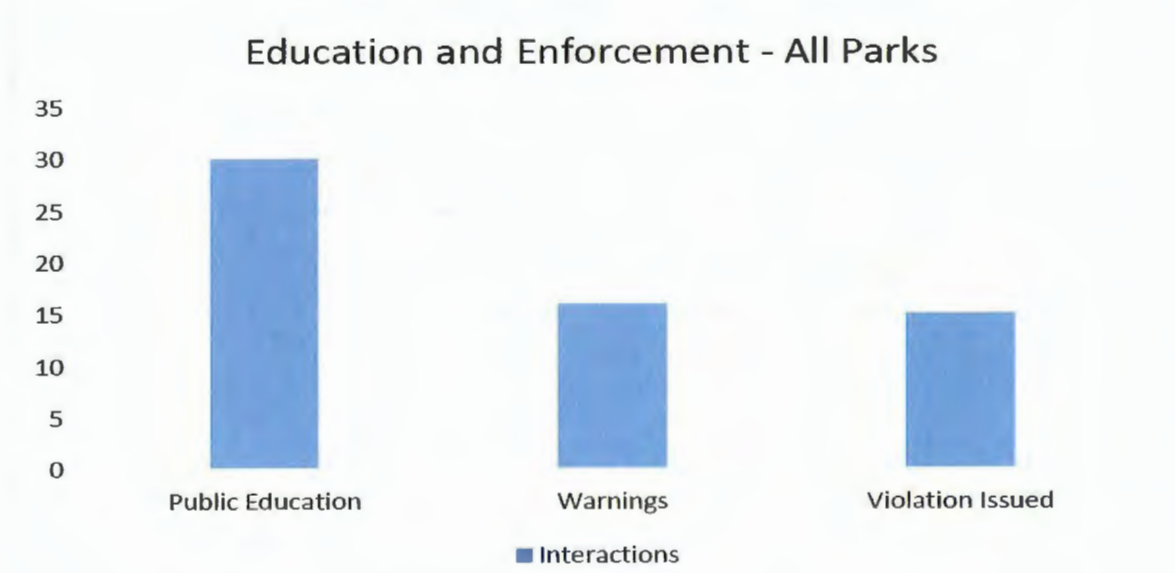
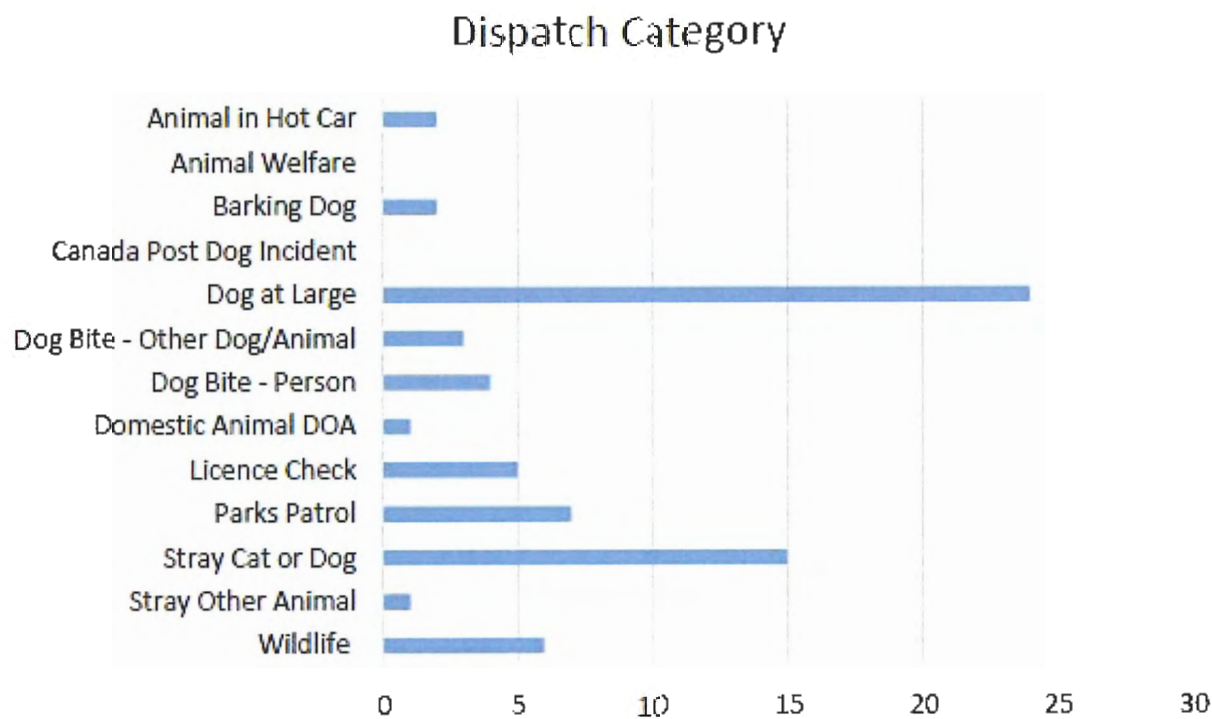


Figure 3: Dispatch Calls for Service – Animals



Parking Enforcement

For the month of October 2021, Parking Officers attended 245 calls for service for parking and/or stopping related offences. Out of the 245 calls, the majority of calls for service were attributed to requests for enforcement of the Traffic Bylaw No. 5870 (Traffic Bylaw) as it pertains to vehicles in violation of the no stopping and/or parking regulations on City roadways. During the month of October 2021, 109 tickets were issued under the Traffic Bylaw for various parking and/or stopping offences.

Parking Officers proactively patrol City owned off-street parking lots for compliance of pay parking and City roadways for safety and obstruction offences. Management of files by Parking Officers is priority based with all safety and obstruction requests receiving top priority.

Figure 4 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 5.

Figure 4: Parking Violations Issuance Comparison

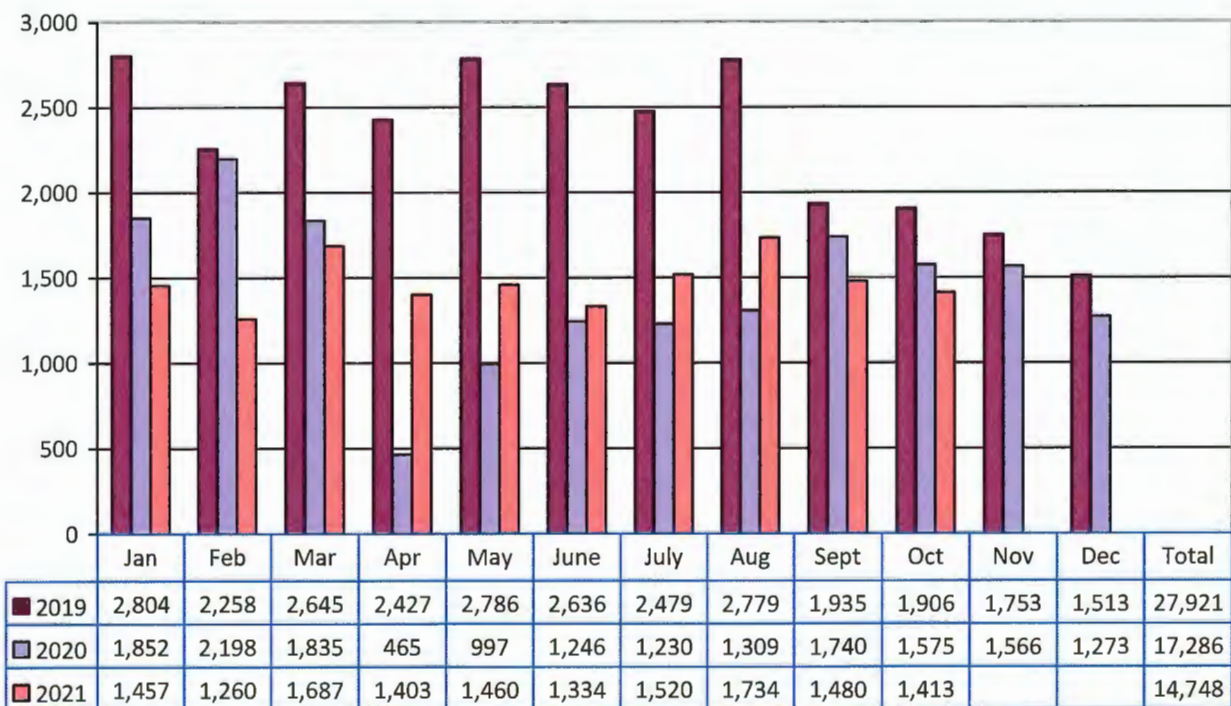
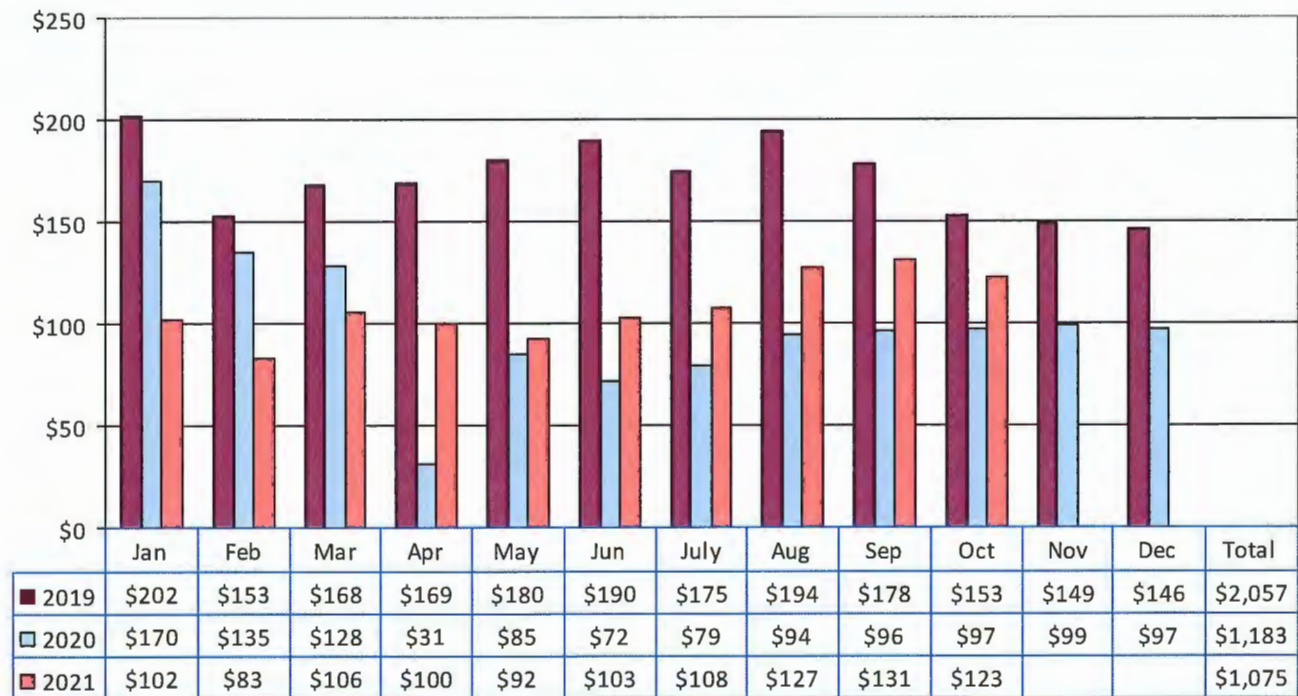


Figure 5: Parking Revenue Comparison (000's)



Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 1 exhibits the number of parking violations issued together with the number of animal services violations issued.

Table 1: Violations Issued

Ticket Issuance	October	YTD
Parking & Stopping Offences	1,413	14,748
Animal Services Offences	181	816
Totals	1,594	15,564

Ticket revenue for the month of October (shown in figure 5) shows a slight decrease due to the closure of the Richmond Night Market on September 26, 2021. Ticket revenue continues to reflect lower than in previous years due to the continued effect of COVID-19 on the community.

Animal services ticket revenue continues to reflect an increase during the month of October. This is attributed to the annual dog licence-canvassing program and subsequent ticketing for non-compliance of the Dog Licencing Bylaw No. 7138. Increases in revenue can also be attributed to increased uniform presence and enforcement of City bylaws by BC SPCA Officers as they relate to animal control and licencing issues.

Bylaw Adjudication

The next adjudication is scheduled for November 17, 2021.

Revenue and Expenses

The Community Bylaw Parking and Animal Services department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue generated is from dog licences, animal services fines, false alarm disturbances and newspaper box permits. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the programs within Community Bylaws Parking and Animal Services.

Table 2: Parking and Animal Services Revenue by Source

Program Revenue	Budget Oct 2021	Actual Oct 2021	YTD Budget Oct 2021	YTD Actual Oct 2021
Contract Revenue ¹	4,667	5,000	51,122	50,000
Filming Revenue	0	4,786	0	18,089
False Alarm	4,533	0	45,333	5,875
Dog Licences	8,651	5,630	183,175	213,594
Newspaper Box Permits	674	0	32,112	8,648
Animal Services Fines	363	5,600	7,673	47,675
Parking Revenue ²	159,019	123,242	1,741,743	1,075,032
Receivable Income ³	7,779	834	85,206	12,840
Total Revenue	185,686	145,092	2,146,364	1,431,753

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

Table 3: Parking & Animal Services Revenue and Expenses

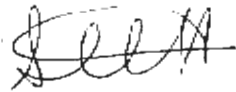
		YTD Budget Oct 2021	YTD Actual Oct 2021
Parking⁴	Revenue	1,955,516	1,170,484
	Expenses	1,354,075	1,041,248
	Net Revenue (Expense)	601,441	129,236
Animal Control⁵	Revenue	190,848	261,269
	Expenses	840,675	646,112
	Net Revenue (Expense)	(649,827)	(384,843)

Financial Impact

None.

Conclusion

The Parking Enforcement and Animal Services department administers a wide range of bylaws related to parking, animal services, public parks and school grounds. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses. Ticketing revenue continues to fluctuate, primarily due to the impact of the COVID-19 Pandemic, which is managed and partially offset by a decrease in costs in all areas of the department.



Susan Lloyd
Program Manager, Administration, Parking
Enforcement and Animal Services
(604-247-4467)

⁴ Includes all revenue from Table 2, excluding dog licences and animal services fines

⁵ Includes dog licences and animal services fines from Table 2



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 2, 2021

From: Tim Wilkinson
Fire Chief

File: 99-Fire Rescue/2021-
Vol 01



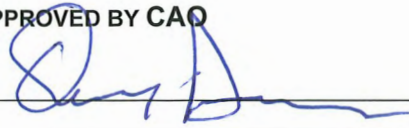
Re: Richmond Fire-Rescue Monthly Activity Report – October 2021

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2021”, dated November 2, 2021, from the Fire Chief, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Emergency Programs

Staff participated in the multi agency Vancouver Airport Table Top Exercise. Staff participated as exercise players and observers for a simulated a plane crash and explosion on the airport runway. The objective of the Table Top Exercise was to practice multi-agency decision-making, collaboration and communication, orientation and exposure to Vancouver Airport communications processes around a crash event. The event also provided an examination of the steps involved in ensuring site safety for RFR Emergency Response Crews, and provided the logistical support for investigative activities from the transfer of site command to aircraft recovery.

Staff organized and facilitated the Great BC Shake-Out event, which was held on October 21, 2021 at 10:21 am. During this event, staff tested the Emergency Notification System (ENS), which reached all subscribers; and provided for increased subscriptions. As part of the Great BC Shake-Out, staff opened the Department Operations Center (DOC) and implemented a Multi-Agency Emergency Response exercise, which included other key City departments, the Richmond RCMP Detachment, Vancouver Airport Authority and E-Comm 9-1-1. Learnings from this exercise included: preferred and best appropriate communications methods for both internal and external service partners, the capacities of business units post-disaster, and pending communications improvements on the E-Comm wide area radio system.

Staff participated in a three day Individual/Group Crisis Intervention Workshop outlining how to assess and assist individuals suffering psychological crisis. Outcomes of this workshop will enhance staff's ability to include this critical component into emergency planning.

During October, and as the City transitions into colder weather, there have been a number of Extreme Weather Reports including river level increases and extreme wind. Emergency Programs staff collaborated with Corporate Communications & Marketing and Public Works Operations in communicating potential weather impacts and response capacities.

Training and Public Education

During October 2021, Fire Training staff continued to facilitate the training for the 29 new firefighter recruits. Other training activities included Leadership training for future Officers and Self Contained Breathing Apparatus awareness training.

During October 2021, public education events included Fire Prevention Week public education and promotion by attending the Country Farms Pumpkin Patch event. Fire staff continue to create and post educational videos on the RFR Facebook and website pages.

Emergency Response

Richmond Fire-Rescue staff continue to support incidences emanating from Health Orders issued by the Province to combat the COVID-19 pandemic as well as provide regular services to the community.

Richmond Fire-Rescue's goal is to respond to incidents in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In October 2021, there were a total of 845 incidents, representing a 31 per cent increase in incidences from October 2020 (Attachment 1).

Richmond Fire-Rescue is experiencing increases in medical responses due to changes in the Provincial Health Orders and Medical Health Officer's direction. The increase in October 2021 is a result of the gradual return to normal levels of service of medical event types and responses to medical calls for hot weather responses. RFR continues to monitor all activities to identify and create programs to respond to emerging trends.

The average time on scene for RFR crews was 30 minutes, which was the same as recorded in 2020. Time on scene can vary due to the nature and severity of each incident.

Table 1: Total Incidents - October 2021				
	Totals (2021)	Percentage Change from October 2020	Number Change from October 2020 to 2021	5 Year Average for October
Alarm Active No Fire	166	+13	+19	147
Explosion	0	-	-	0
Fire	33	-27	-12	33
Haz-Mat	5	-69	-11	10
Medical	383	+40	+110	357
MVI	91	+63	+35	93
Public Hazard	7	-	-	13
Public Service	101	+71	+42	71
Response Cancelled/Unfounded	54	+35	+14	70
Specialized Transport	4	-	+4	4
Tech Rescue	1	-	+1	0
Totals	845	+31	+202	797

In October 2021, there were 33 reportable fires to the Office of the Fire Commissioner, representing a 27 per cent decrease from October 2020. The average figure for fires reported in October over the last five years is 33.

Richmond Fire-Rescue's emergency fire response goal is to contain the fire to the room of origin. The room of origin standard is especially important in terms of fire loss, which increases significantly, once the fire leaves the room of origin.

Fire damage and property losses during October 2021 are estimated at \$135,000. This total includes \$85,000 for building/asset loss and \$50,000 for content loss. The total building/asset and content value at risk was estimated to be \$11,147,400 and the total value preserved from damage was \$11,012,400. These numbers translate to 99 per cent of value protected (Table 2); this is higher than the value observed in 2020.

Incident Type Breakdown	Incident Volume	Estimated Building/Asset Value (\$)	Estimated Building/Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	3	67,600	10,000	-	-	57,600
Multi family	5	2,373,000	50,000	60,000	50,000	2,333,000
Commercial/Industrial	2	8,616,800	-	-	-	8,616,800
Outdoor	15	-	-	-	-	-
Vehicle/Vessel	7	30,000	25,000	-	-	5,000
Totals*	32	11,087,400	85,000	60,000	50,000	11,012,400

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized harm and limited fires to the place of origin in these notable October 2021 incidents:

- October 12, 2021 - Medical incident on River Road.** Multiple RFR crews responded to two persons trapped under large sheets of glass. Upon arrival, the crew's initial observations were that both patients were observed to be deceased. Shortly afterwards BC Emergency Health Services (BCEHS) arrived on scene and confirmed this. All members of the crew assisted removing the glass off the two patient utilizing airbags. The bodies were removed and covered. WorkSafe BC and RCMP Special Crimes attended the scene. Due to the nature of the incident, staff were provided with Critical Incident Stress defusing as indicated in RFR's standard operating guidelines. There were no physical injuries sustained by any RFR personnel or other agencies on scene.
- October 12, 2021 – Residential fire on No. 4 Road.** RFR crews responded to a fire in a bedroom. The fire was extinguished limiting extension to the room of origin. The fire was minor in nature but had created a lot of smoke in the structure. RFR crews cleared the smoke from the home using a Positive Pressure Ventilation (PPV) fan and performed air monitoring before turning the home back over to the occupants. BCEHS was requested to attend to provide the resident with medical assistance. The occupant declined transport in favour of making their own way to the hospital. There were no other injuries reported to residents or RFR personnel. A Fire Investigator attended the scene.

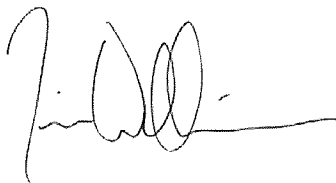
- **October 22, 2021 – Commercial fire on No. 3 Road.** RFR crews responded to reports of a cardboard compactor on fire. On arrival and investigation, RFR crews found what appeared to be a homeless person inside the compactor, smoking and using a lighter to be able to see, which created the small fire. Once crews gained access to the compactor, the person left the scene. Crews extinguished the fire using water and foam and assisted with garbage removal from the compactor. A PPV fan was set up to provide ventilation to the adjacent property. Once extinguished the garbage was put back into the compactor and turned it on. The site Operations Manager was contacted to have the bin collected. A Fire Investigator attended the scene.

Financial Impact

None.

Conclusion

During October 2021, Richmond Fire-Rescue crews continued to experience increases to incident volumes that are a return to volumes experienced in years prior to the COVID-19 pandemic. RFR staff remain ready to react and adapt to the ever changing pandemic situation.



Tim Wilkinson
Fire Chief
(604-303-2701)

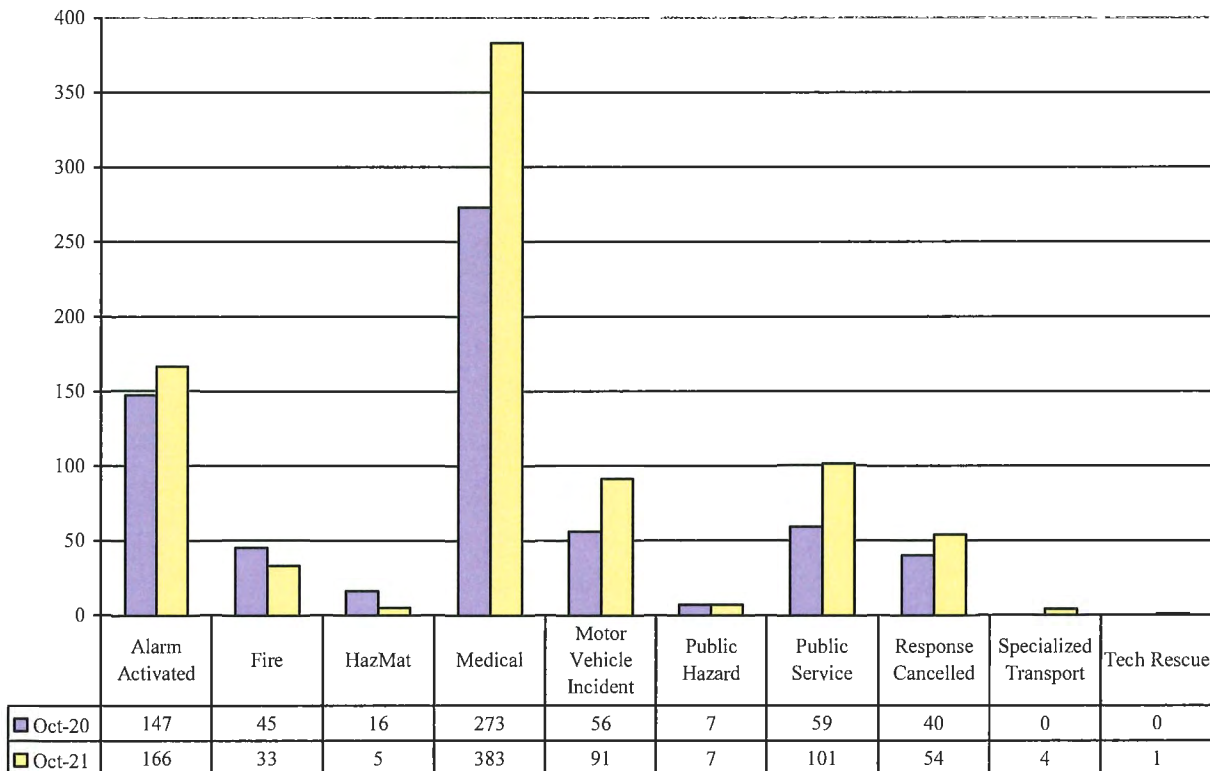
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Att. 1: Suppression Activity, including location of October's Fire, Medical and MVIs

Incident Volumes

The following chart provides a month to month comparison regarding incidents occurring in October 2021 and 2020. In October 2021, there were a total of 845 incidents, compared to 643 in October 2020. This represents an increase of 31 per cent.

Table 3: October 2020 & October 2021 Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 45 per cent of the total emergency responses for RFR during the month of October 2021. A detailed breakdown of the medical incidents for October 2020 and 2021 is set out in the following table by sub-type. There were a total of 383 medical incidents in October 2021 compared to 273 in October 2020, an increase of 40 per cent. RFR continue to see incident numbers returning to normal levels due to gradual changes in the Provincial Medical Health Officer orders in response to the pandemic.

Table 4a: October 2020 & October 2021 Medical Calls by Type

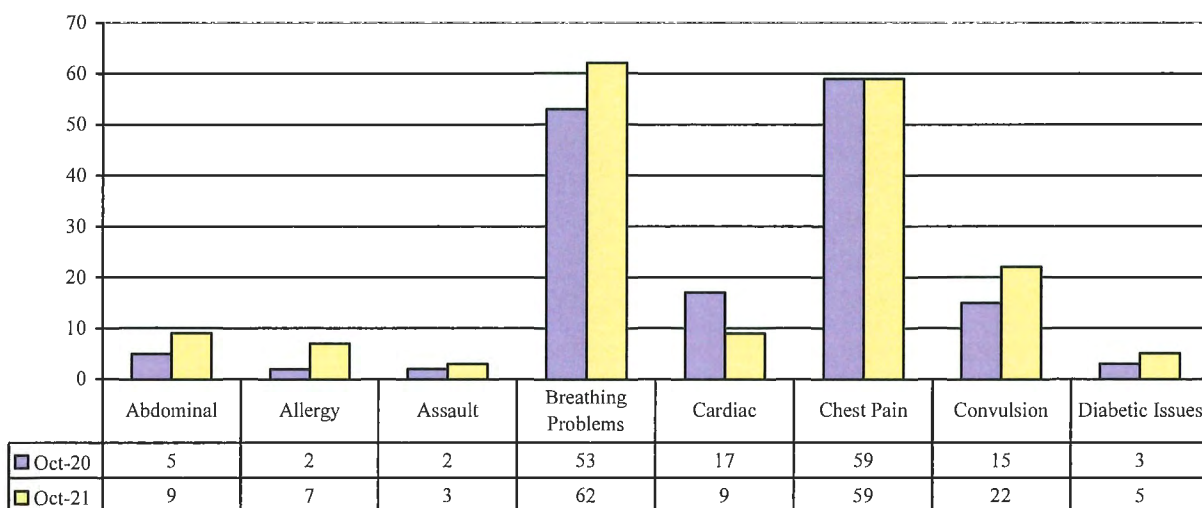
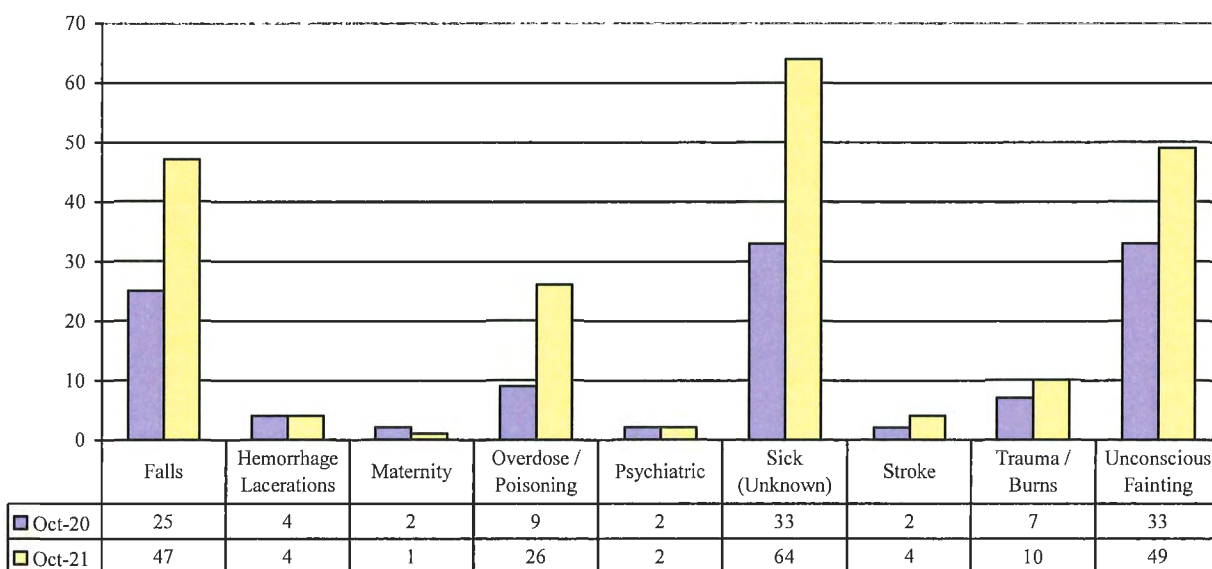


Table 4b: October 2020 & October 2021 Medical Calls by Type



Fire Investigations

The fire investigation statistics for October 2021 are listed below:

Table 5: Total Fire Investigation Statistics – October 2021			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	2	1
Residential - Multi-family	-	5	-
Commercial/Industrial	1	1	-
Outdoor	1	13	1
Vehicle	1	6	1
Totals	3	27	2

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: Hazardous Materials Incidents By Type – October 2021	
	Details
Natural Gas / Propane Leaks (small)	3
Unclassified	2
Totals	5

Figure 1: Location of reportable fires attended in October 2021 (total 33)

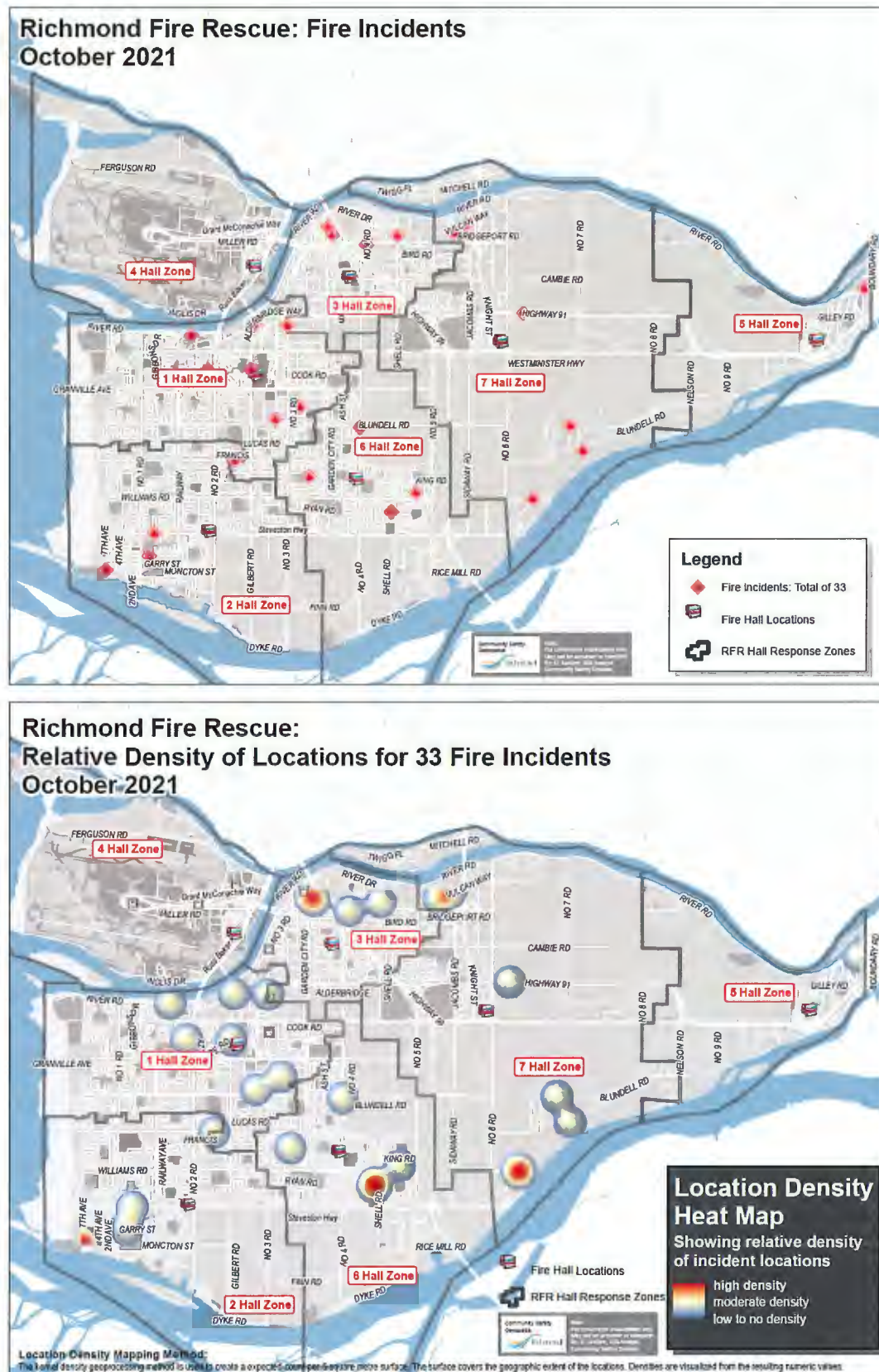


Figure 2: Location of medical incidents in October 2021 (total 383)

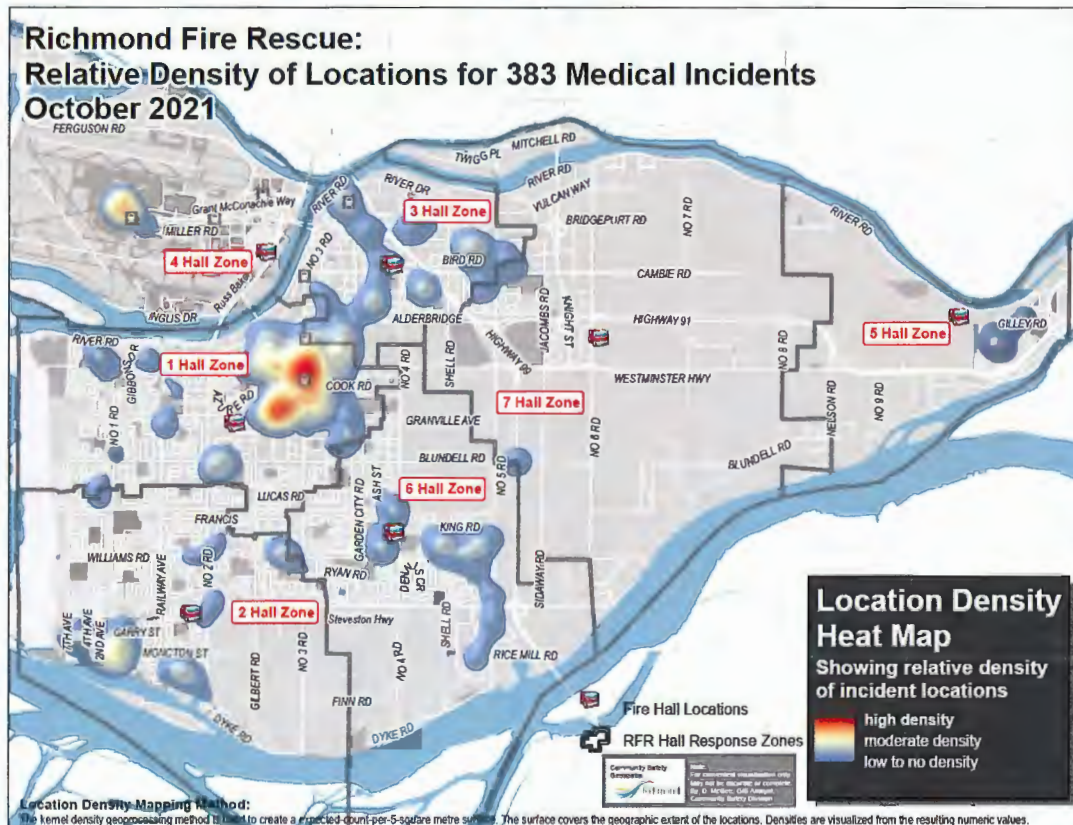
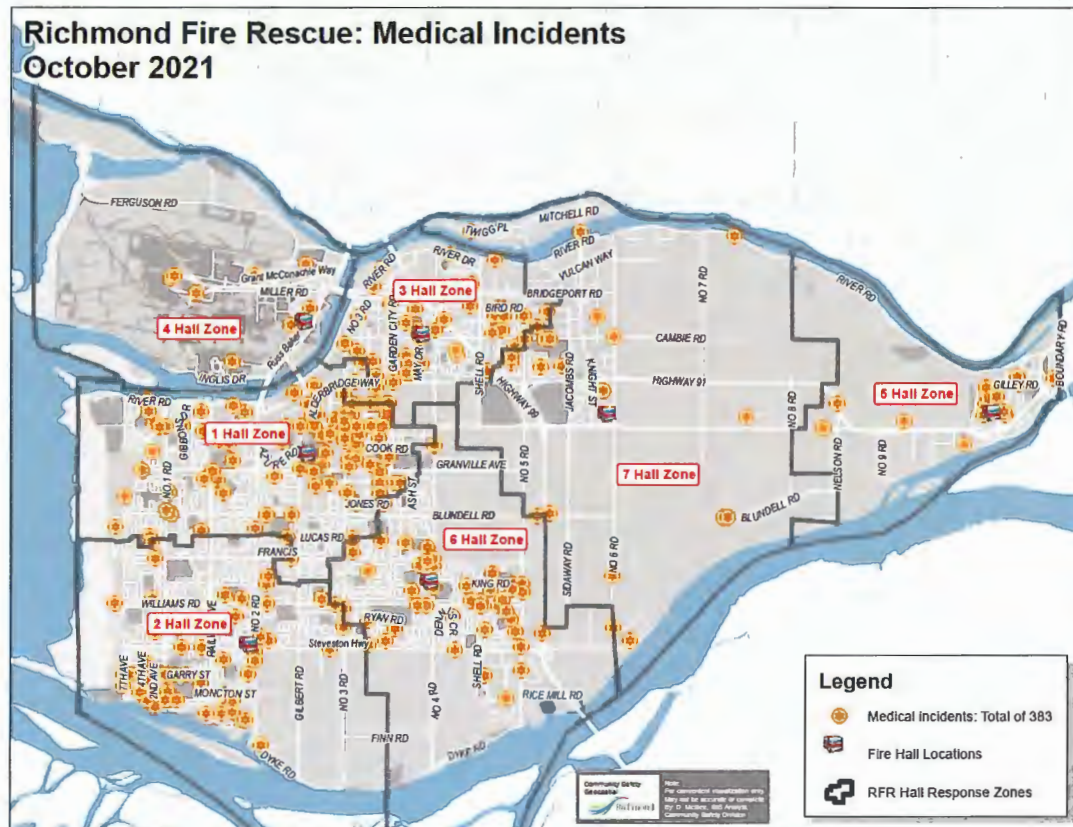
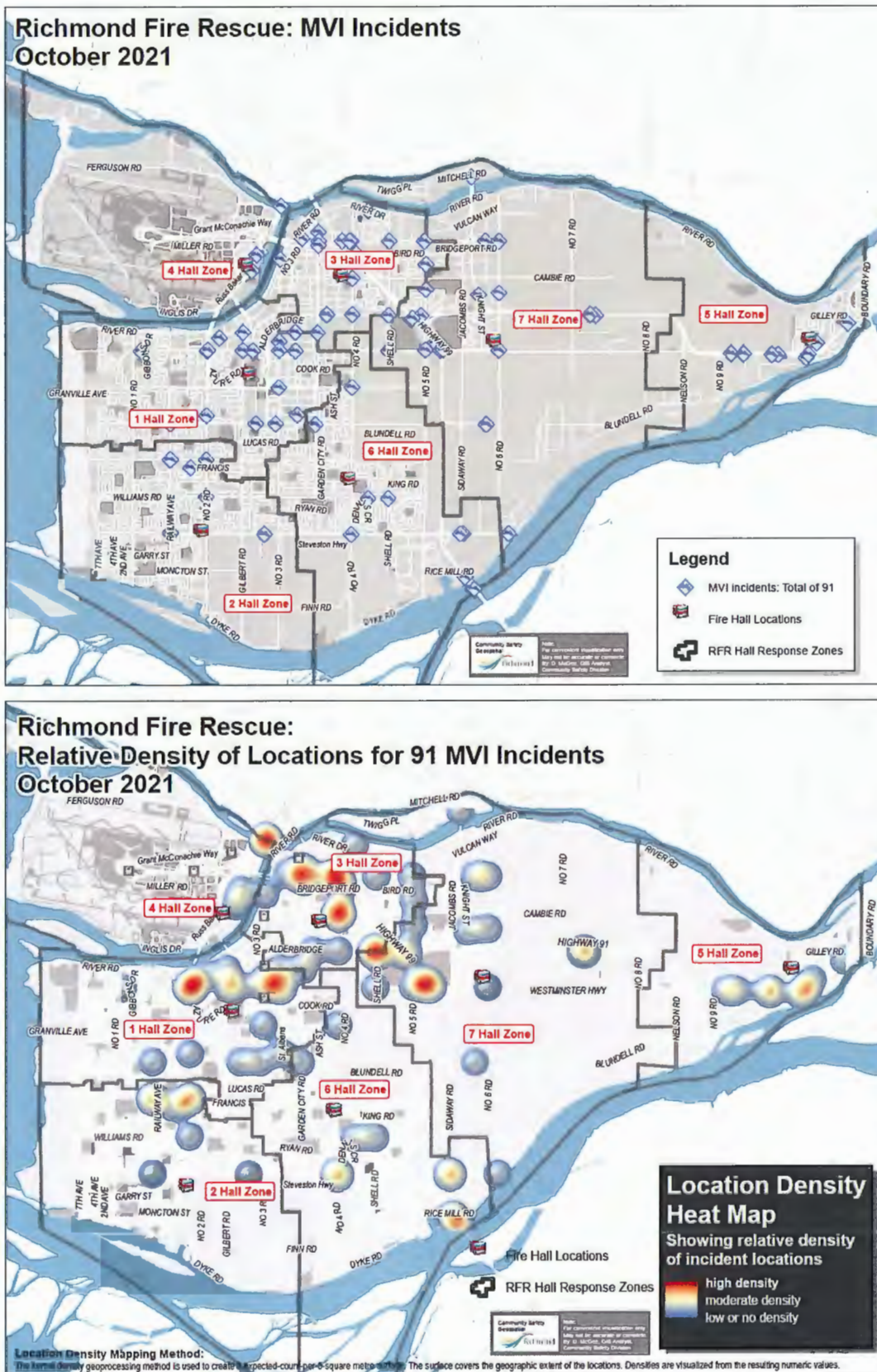


Figure 3: Location of MVI Incidents in October 2021 (total 91)



6772466



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 8, 2021

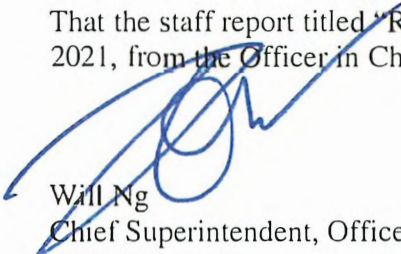
From: Will Ng
Chief Superintendent, Officer in Charge

File: 09-5000-01/2021-Vol
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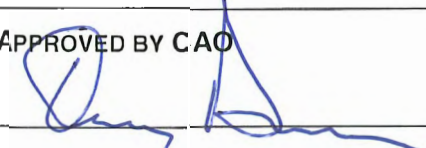
Re: RCMP Monthly Activity Report – October 2021

Staff Recommendation

That the staff report titled "RCMP Monthly Activity Report – October 2021", dated November 8, 2021, from the Officer in Charge, Richmond RCMP Detachment, be received for information.


Will Ng
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Community Police Station Programs
6. Crime Prevention Unit
7. Road Safety Unit
8. Victim Services
9. Youth Section

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

Analysis

Activities and Noteworthy Files

Weapons Call

On October 5, 2021, Richmond RCMP officers responded to the 7300 block of Turnill Street for reports of a man with a weapon. Upon attendance, police located the suspect and cordoned off the area. The man sustained injuries and was subsequently transported to hospital in serious condition. The Independent Investigations Office of BC is investigating the incident.

Fatal Collision

On October 19, 2021, Richmond RCMP officers responded to the 21000 block of Westminster Highway for a collision involving a motorcycle and semi-truck. The motorcyclist died at the scene. The cause of the collision remains under investigation.

Pedestrian Safety Campaign

On October 20, 2021, the Richmond RCMP issued a media release promoting a month-long Pedestrian Safety campaign. Public awareness and the education initiative reminded road users that visibility and weather conditions worsen during the fall and winter months and provided related road safety tips. Police distributed pedestrian safety reflectors and conducted targeted traffic enforcement in support of this campaign.

Protest at YVR Airport

On October 25, 2021, Richmond RCMP officers attended a planned protest to assist with traffic detours and congestion in the vicinity of the Vancouver International Airport. Police liaised with organizers to ensure the event was peaceful and safe; however, 18 people were eventually arrested and now face potential mischief-related charges.

Indecent Exposure

On October 28, 2021, Richmond RCMP officers conducted patrols near a school park in the 7000 block of Lombard Road after receiving reports of a man exposing himself. Investigators reviewed video footage taken and were able to arrest the suspect during patrols of the area. The Richmond RCMP Youth Section is investigating.

Analysis of Police Statistics*Arson*

In October 2021, there were five reported arsons, which is up two incidents from the previous month and is down nine incidents from October 2020. No patterns or trends have been identified. The number of arsons this month is within the expected range.

Assault Serious (Assault with a Weapon)

There were 14 assault serious events in October 2021, which is up six incidents from the previous month and down three incidents from October 2020. No patterns or trends have been identified. The number of serious assaults this month is within the expected range.

Auto Theft

In October 2021, there were 23 incidents of auto theft, which is down eight per cent from the previous month and down 21 per cent from October 2020. No patterns or trends have been identified. The number of auto thefts this month is within the expected range.

Drugs

In October 2021, there were 34 drug files, which is up 42 per cent from the previous month and up six per cent from October 2020. No patterns or trends have been identified. The number of drug incidents this month is within the expected range.

Mental Health

There were 147 mental health-related incidents in October 2021, which is a nine per cent increase from the previous month and is a seven per cent decrease from October 2020. No patterns or trends have been identified. The number of mental health-related incidents this month is within the expected range.

There were 102 police apprehensions this month, which is a 20 per cent increase from the previous month and the average hospital wait time increased by 19 per cent to 121 minutes. This

is the longest average wait time recorded this year and has been attributed to a small proportion of incidents which required police to remain in hospital for an extended period of time.

Residential Break and Enter

There were 28 break and enters to residences in October 2021, which is a 27 per cent increase from the previous month and is a 59 per cent decrease from October 2020. No patterns or trends have been identified. The number of residential break and enters this month is within the expected range.

Commercial Break and Enter

In October 2021, there were 25 break and enters to businesses, which represents a 31 per cent decrease from the previous month and is a 36 per cent decrease from October 2020. No patterns or trends have been identified. The number of commercial break and enters this month is within the expected range.

Robbery

There were four robbery incidents in October 2021, which represents no change from the previous month and is down one incident from October 2020. No patterns or trends have been identified. The number of robberies this month is below the expected range.

Sexual Offences

In October 2021, there were 16 sexual offence files, which is down 11 per cent from previous month and up seven per cent from October 2020. No patterns or trends have been identified. The number of sexual offences this month is within the expected range.

Shoplifting

There were 43 reported shoplifting thefts in October 2021, which is a 17 per cent decrease from the previous month and is a 35 per cent decrease from October 2020. No patterns or trends have been identified. The number of shoplifting thefts this month is below the expected range.

Theft from Automobile

There were 119 theft from automobile incidents in October 2021, which is down 13 per cent from the previous month and down 22 per cent from October 2020. No patterns or trends have been identified. The number of thefts from automobiles this month is below the expected range.

Hate Crimes and Incidents

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2018 and October 31, 2021.¹ A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime as per the *Criminal Code* carries

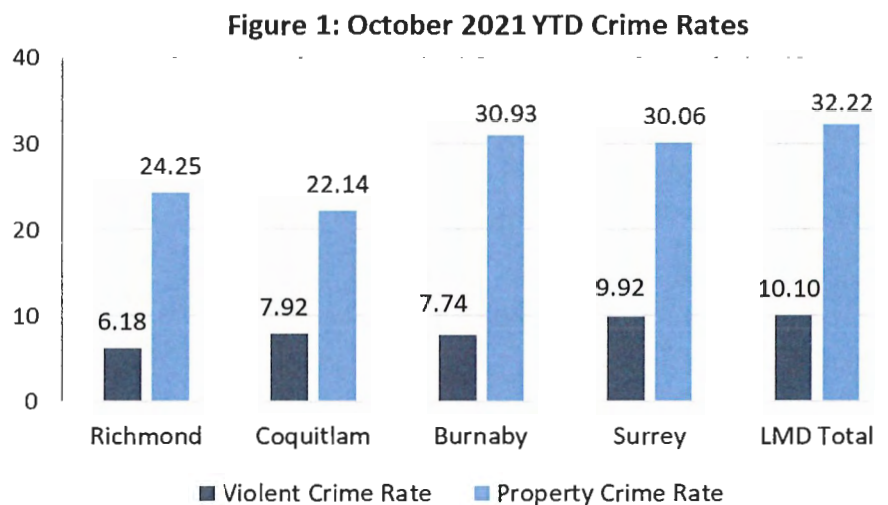
¹ The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime, but does not reach the threshold of being a criminal offence. The single incident reported this month was related to the use of racial slurs.

Table 1 – Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2018	19	4	23
2019	11	9	20
2020	21	13	34
2021 YTD	18	25	43

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.² In October 2021, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate and the second lowest property crime rate.



The Richmond RCMP issued a media release on October 29, 2021, advising that 238 catalytic converters had been reported stolen across the city in the first nine months of 2021. This crime type has increased in municipalities across the Lower Mainland and property crime investigators are working with partner policing agencies to target these thefts. The media release also provided related crime prevention tips.

Block Watch

At the end of October 2021, the Block Watch program had 303 groups totaling 7,013 participants. Currently, the program includes 437 captains and co-captains.

² Crime rate is calculated per 1,000 people.

Community Police Station Programs

Community police stations enhance the Richmond RCMP Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. Due to the COVID-19 pandemic, all three community police stations have been closed to the public since March 2020. Volunteer deployments resumed in June 2020, in accordance with the guidelines established by RCMP 'E' Division's Crime Prevention Services; however, the scope of volunteer activities has been limited. City staff and volunteers continue to pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility.

During the month of October volunteer highlights included:

- The deployment of two volunteer bike patrols, totalling 32 hours.
- 15 Lock Out Auto Crime deployments took place, which resulted in 561 information letters being distributed.
- Speed Watch was conducted on 422 vehicles at multiple locations and 44 information letters were issued.
- There were two Fail to Stop deployments during which 40 information letters were issued.
- In collaboration with ICBC, a total of 3,980 safety reflectors were distributed as part of a month-long Pedestrian Safety campaign.
- October 20 – Volunteers assisted RCMP officers and Metro Vancouver Transit Police with a Pedestrian Safety Blitz at the Brighthouse SkyTrain station. A total of 1,250 safety reflectors were distributed.
- October 21 – Volunteers assisted RCMP officers with a Pedestrian Safety Blitz at Lansdowne Mall. A total of 1,050 safety reflectors were distributed.
- October 27 – Volunteers partnered with Walk Richmond and ICBC to promote Pedestrian Safety at the Richmond Nature Park.³
- October 29 – Volunteers assisted RCMP officers with a Pedestrian Safety deployment at the Broadmoor Shopping Centre and Brighthouse Elementary School and distributed 790 safety reflectors.
- October 31 – Four volunteers participated in the first Crime Watch deployment since the start of the COVID-19 pandemic.⁴ During the deployment, volunteers checked 195 cars at multiple locations throughout the city.

³ Walk Richmond is a City program that provides volunteer opportunities and resources promoting walking.

⁴ During Crime Watch deployments volunteers check for stolen vehicles and report suspicious activities to police

Lock Out Auto Crime

Figure 2 provides a comparison by year of the number of vehicle notices issued.⁵

Figure 2: Lock Out Auto Crime Vehicles Issued a Notice

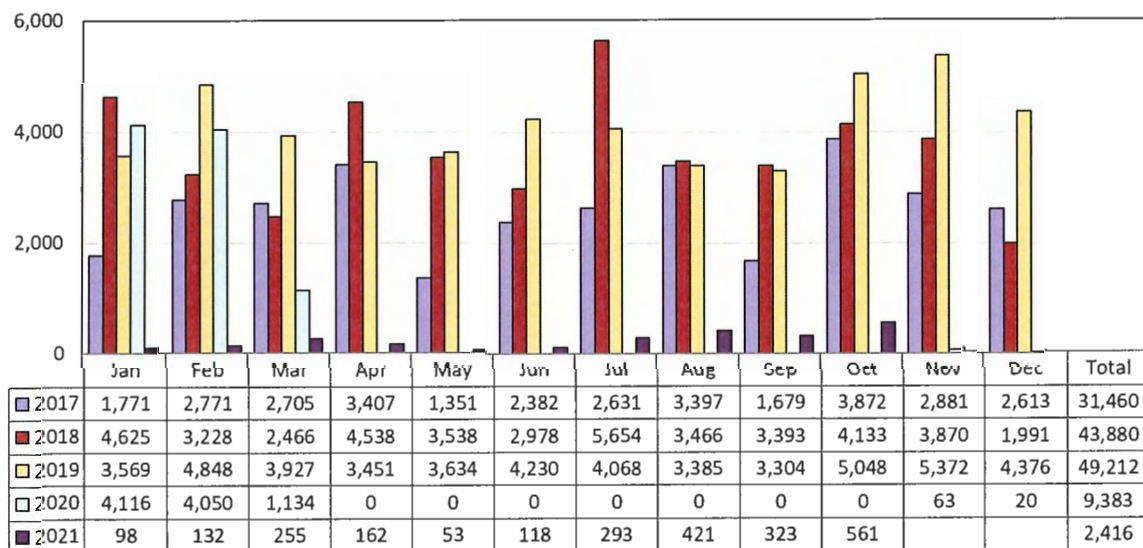
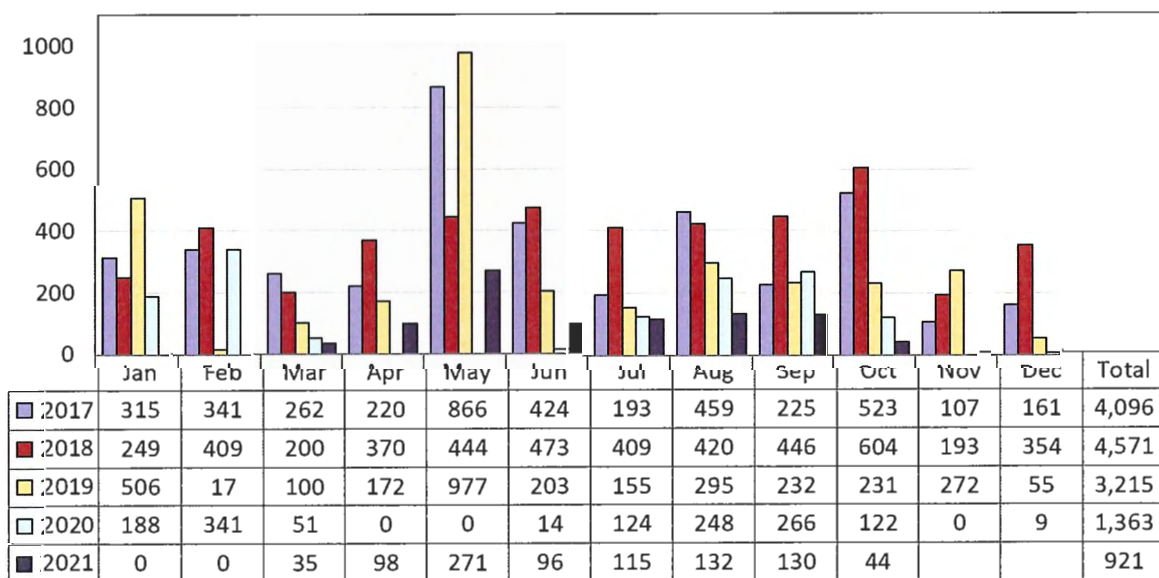
*Speed Watch*

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 3: Speed Watch Letters Sent



⁵ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices.

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During the month of October, the Crime Prevention Unit participated in the following events/activities:

- Business Outreach
- Community Outreach Patrols
- Fraud Prevention Presentation
- Pedestrian Safety
- Place of Worship Patrols
- Speed Watch

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for October 2021 to both August 2021 and September 2021. Violation Tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	August 2021	September 2021	October 2021
Distracted Driving	155	226	114
Driver License	147	190	161
Impaired	42	35	40
Intersection Offences	38	39	34
Moving Infractions ⁶	155	144	128
Speeding	150	175	204
Seatbelts	15	15	9
Vehicle Related ⁷	62	106	89
Other ⁸	2	8	7
Total	766	938	786

Victim Services

In October 2021, Richmond RCMP Victim Services met with 96 new clients and attended eight crime/trauma scenes after hours. Victim Services reduced in-person client services in March 2020 and began offering services by phone but continue to attend some of the more serious calls in person. The unit currently maintains an active caseload of 145 files. In October, Victim Services responded to a number of cases involving medical-related sudden deaths, mental health issues and traffic accidents.

⁶ Moving infractions refers to unsafe lane change and unsafe passing.

⁷ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁸ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of October, Youth Section highlights included:

- The Youth Section continued the first term of the Drug Abuse Resistance Education (DARE) program and delivered 74 DARE classes to Grade 5 students.
- RCMP officers in the Youth Section conducted 36 proactive school visits at Secondary Schools and 113 visits at Elementary Schools. Police officers engaged with the students at recess and lunch, as well as during morning and afternoon supervision.

Financial Impact

None.

Conclusion

In October 2021, the Richmond RCMP conducted a number of noteworthy investigations, including a fatal collision involving a motorcyclist and an indecent exposure at a school park. Police statistics for this month indicate that most crime types were within the expected ranges, with the exception of robbery, theft from automobiles and shoplifting, which were all below the expected ranges.

In October, the Richmond RCMP Community Engagement Team and volunteers promoted a month-long Pedestrian Safety Campaign. In addition, the DARE program continued the first term of the 2021-2022 school year. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps
4: Crime Prevention Newsletter

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.

- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

OCTOBER 2021 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

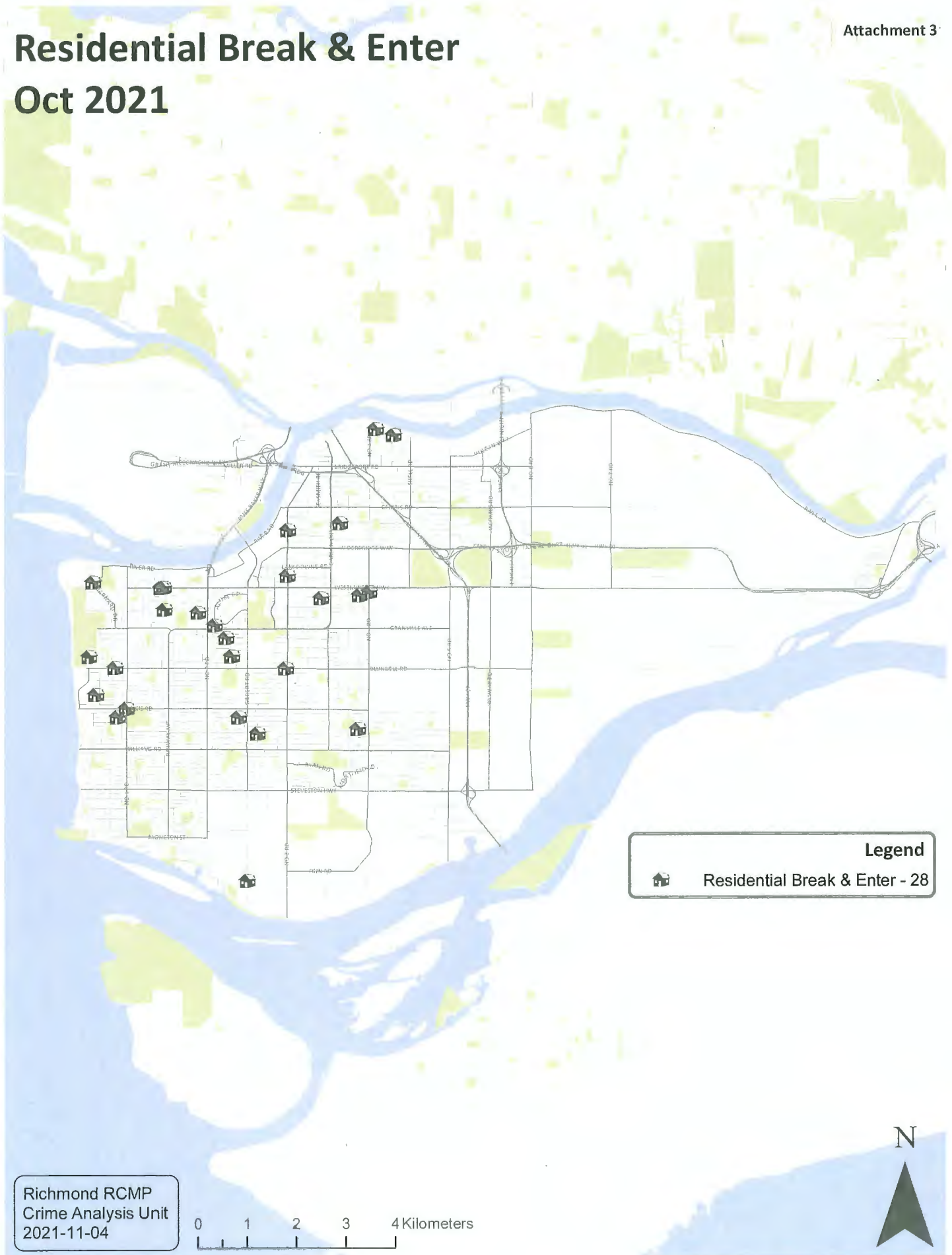
In 2019, changes were implemented regarding the collection of UCR data. The new standards provide much more stringent criteria to classify a file as unfounded. As a result, there will be an increase in many crime statistics, and clearance rates will conversely decline. This creates numerous challenges when comparing previous years' data. Full details on the Uniform Crime Reporting Survey are available at Statistics Canada: <https://www150.statcan.gc.ca/n1/pub/85-002-x/2018001/article/54973-eng.htm>. For more information, contact Richmond Crime Analysts.

The 5 year average range data is based on activity within a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in red. If the current monthly total for an offence is above the expected average range due to primarily non-operational reasons such as the new UCR standards or other scoring issues, the total will be noted in purple. Below expected numbers will be noted in blue.

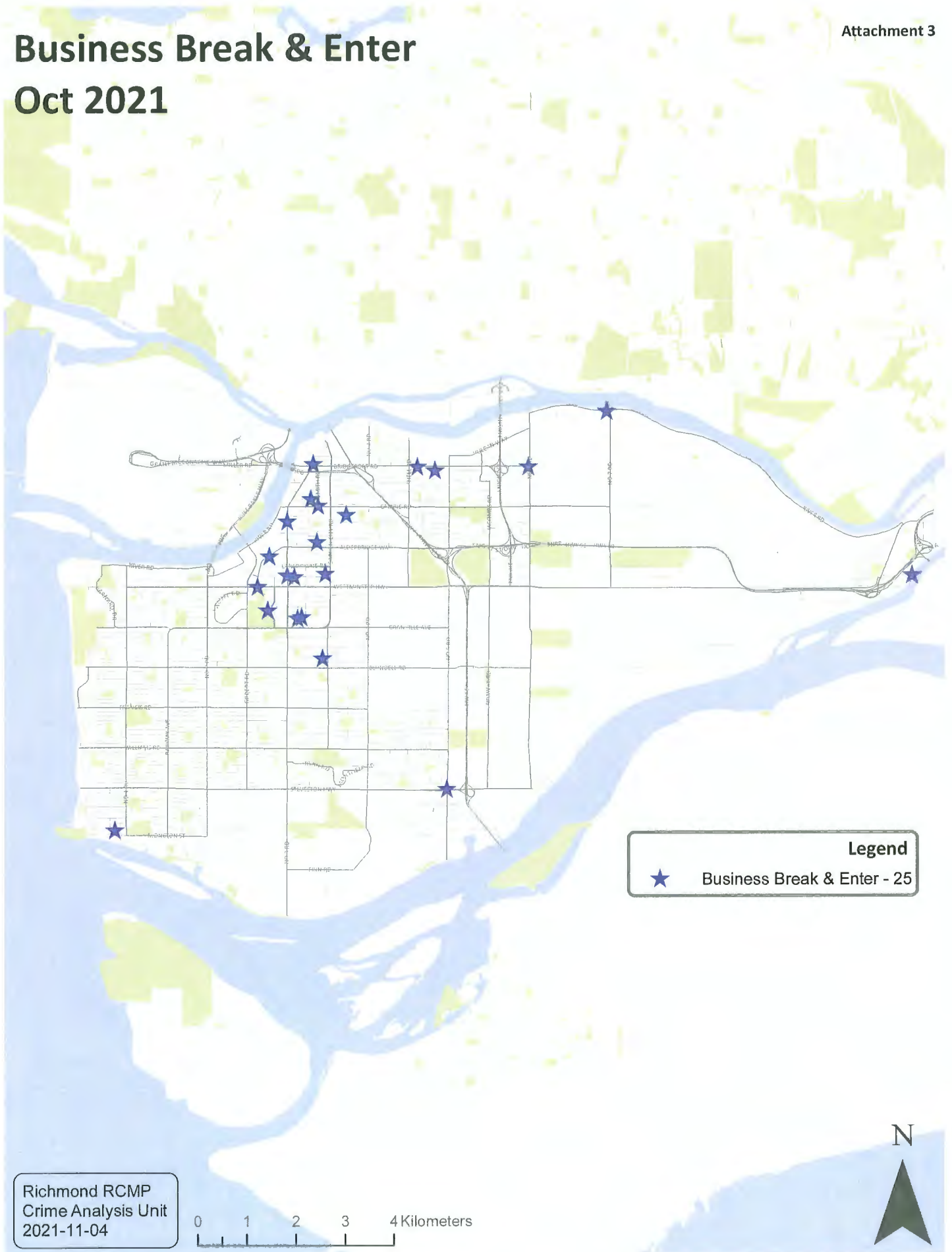
	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Oct-21	October		2020	2021	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	143	121.8	103-141	1432	1437	0%	5
Robbery	4	7.2	6-9	48	46	-4%	-2
Assault Common	53	45.8	36-56	505	466	-8%	-39
Assault Serious	14	12.4	10-15	134	151	13%	17
Sexual Offences	16	13.0	10-16	167	197	18%	30
PROPERTY CRIME (UCR 2000-Series Offences)	486	683.6	635-732	5528	5273	-5%	-255
Business B&E	25	40.6	28-53	329	281	-15%	-48
Residential B&E	28	49.6	36-64	370	247	-33%	-123
Auto Theft	23	28.2	23-34	222	215	-3%	-7
Theft from Auto	119	198.0	163-233	1394	1353	-3%	-41
Theft	61	83.6	64-103	594	574	-3%	-20
Shoplifting	43	71.2	59-83	517	578	12%	61
Fraud	76	78.2	70-86	723	720	0%	-3
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	227	177.2	158-196	1907	2443	28%	536
Arson	5	4.8	0-9	65	59	-9%	-6
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	856	982.6	918-1048	9011	9156	2%	145
DRUGS (UCR 4000-Series Offences)	34	51.4	23-80	536	352	-34%	-184
MHA RELATED CALLS (MHA files or Mental Health Act)	147	163.8	108-220	1631	1333	-18%	-298

Prepared by Richmond RCMP Crime Analysts. Data collected from PRIME on 2021-11-02. Published 2021-11-04. These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Residential Break & Enter Oct 2021

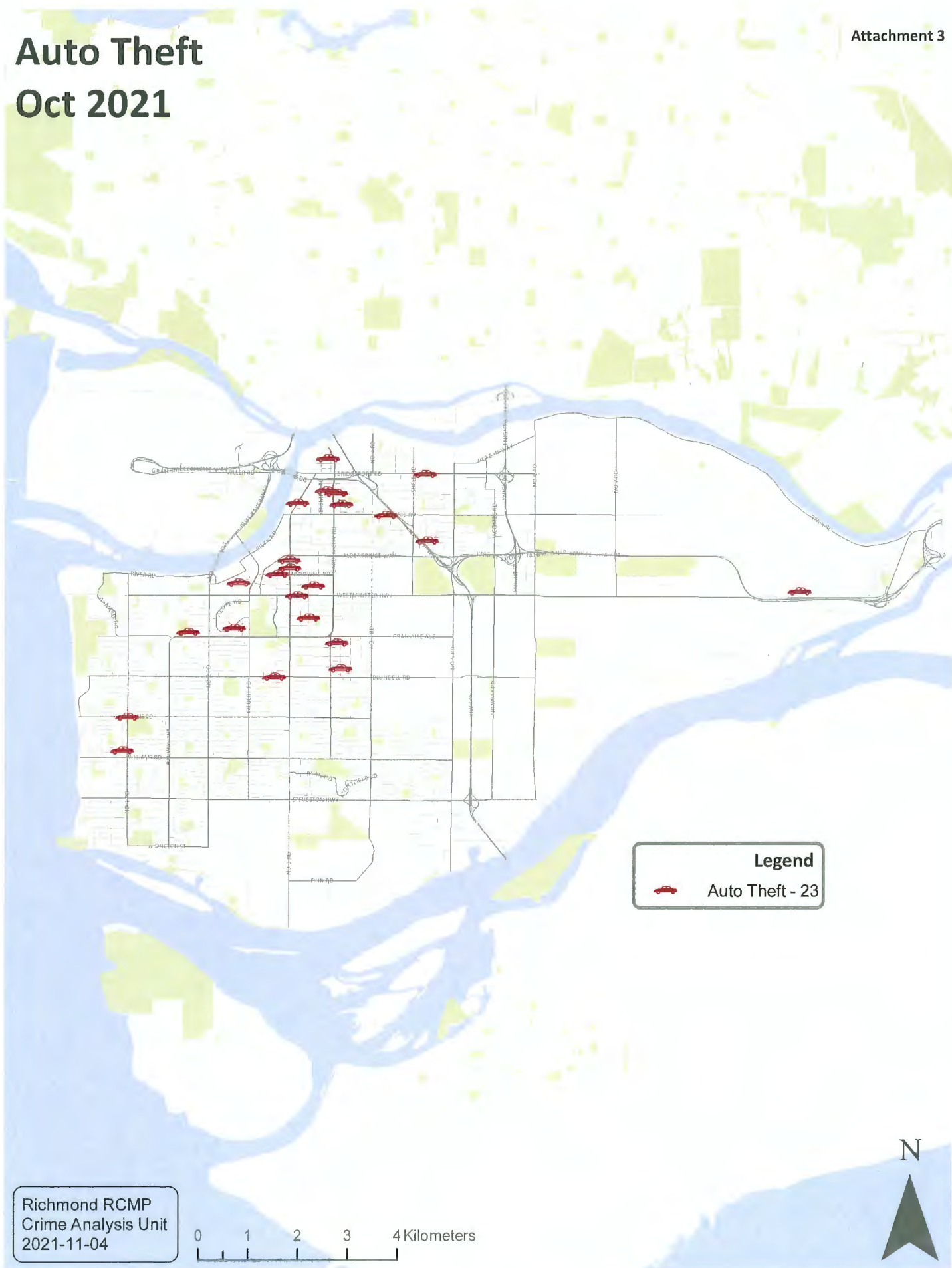


Business Break & Enter Oct 2021

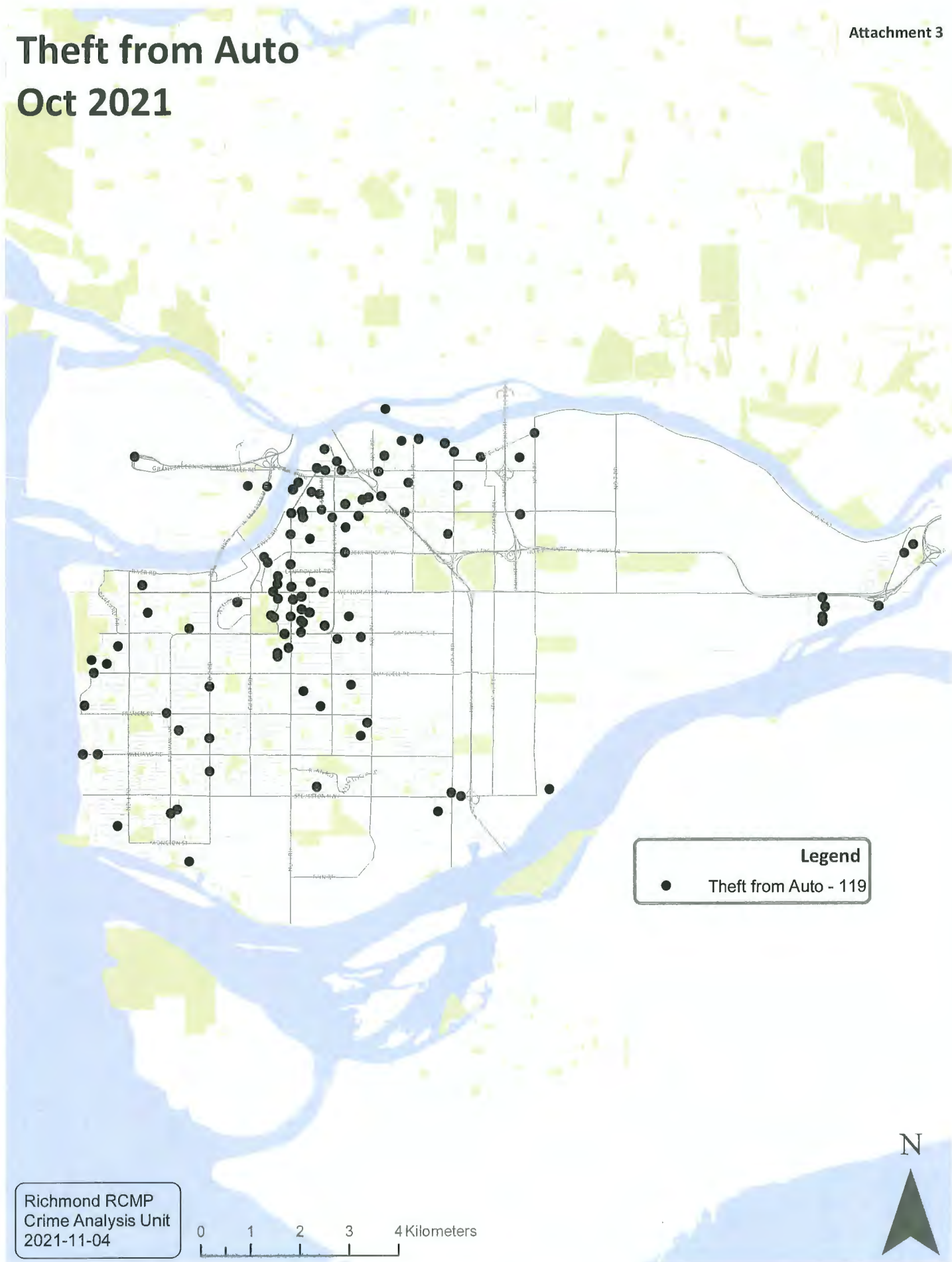


Auto Theft

Oct 2021



Theft from Auto Oct 2021



CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Reporting to the Police

Calling the police is an important part of protecting yourself and of being a good neighbour. When you observe suspicious behaviour it is important to call the police as soon as you can and ideally from a safe and discreet position while the incident is happening. Informing the police about crimes that have occurred is one way of preventing future crimes, regardless of whether or not damage was caused.

9-1-1 is for Police, Fire, or Medical emergencies when **immediate action is required**: someone's health, safety or property is in jeopardy or a crime is in progress. If you need police assistance that is not of an emergency nature, please call the Richmond RCMP at 604-278-1212. You can also report certain types of incident online, please visit <https://richmond.rcmp.gc.ca> for more information.

When calling the police:

- Try to remain calm, listen carefully and speak clearly.
- Provide your information.
- Know your location and let call taker know when asked.
- Call takers are trained to ask questions that are needed to provide accurate and specific information to responders. Please be patient and provide the answers as requested.
- Stay on the line until you are told to hang up.

Being able to describe the suspicious behaviour and people are valuable skills that take practice. When you see something suspicious, observe and start gathering information. These observations are important for the call taker to determine what resources are needed.

- Observe and note down what the suspicious person is doing. What is their body language telling you?
- What are they wearing, any logos or unique design on their clothing or hat?
- What shoes are they wearing? A thief may wear extra layers of clothing in order to change their appearance while fleeing the scene but rarely do they change their shoes.
- Is there anything distinct about the suspect? Do they have any piercings, scars, or tattoos?

It's always good practice to start your descriptions from the head down.

Also pay attention to the method of travel. Are they walking, biking or driving? Note down the direction of travel. If you observe a suspect get into a vehicle, try and remember the license plate, colour, make and model of the car, and whether or not the suspect is the driver or passenger.



RICHMOND RCMP CRIME PREVENTION NEWSLETTER

Online Shopping Fraud

Prevention Tips:

Online Fraud cost consumers millions of dollars every year and scammers can use many ways to attract potential victims including:

- Classified Ad Sales
- Website Pop Ups on Social Media
- Fake Company websites that look like the genuine online retail stores and may even use stolen logos

Items offered for sale by fraudsters can be almost anything, including:

- Event tickets
- Puppies
- Luxury Items such as clothing, jewellery or electronics
- Apartments and vacation rentals
- Motor Vehicles



How do you spot an online shopping scam?

- Is the offer too good to be true? Unbelievably low prices or amazing benefits and features?
- If it sounds too good to be true it probably is a scam.
- Unusual Payment Method: Are you asked to do a wire transfer, bitcoin, money order or pre-loaded payment card. Sending money this way means you have no recourse if the item does not arrive.
- Are the contact details vague? No customer phone number or email listed on the website. Can you contact the company if anything goes wrong. Are you being pressured to make a decision or keep it a secret? Take the time to think it through and do your research.
- Are there spelling and grammatical errors. Legitimate organizations have professionals prepare their sites and they rarely contain errors.

What can you do to protect yourself?

- Never click on a link in an unsolicited email, instant message or on social media. Go to your internet browser and type in the full website address yourself.
- Check online reviews – Search the results yourself do not rely on the information provided.
- Beware of sellers that have limited or no reviews.
- Buy from companies or individuals you know by reputation or from past experience.
- Use companies that offer secure payment services such as PayPal and websites with SSL certificate.
- Before you buy: Check the refund and return policy and make sure that they sound fair.
- Use a different password for each online site.
- Contact your Financial Institution or Credit Card Company to report any fraudulent transactions.
- Check Bank and Credit Card statements frequently for unknown charges.
- If you went through an online Market Place such as eBay or Amazon contact them for assistance.
- File a police report if you have been the victim of fraud. Call Richmond RCMP at 604-278-1212.

Caller ID Spoofing

For phone scams to be successful, scammers need people to answer their phone in order to initiate the conversation. As most people are not picking up calls from unknown callers and blocked numbers anymore, scammers are always looking for new ways to get people to answer their calls. A common technique they use nowadays is spoofing their caller ID information. This allows them to modify what phone numbers and information to appear on caller ID. They often use neighbour spoofing so it appears that the incoming call is from a local number, company or government agency that you may know and trust in order to try and get you to answer the call. It makes it more difficult to tell right away if an incoming call is spoofed therefore you need to be extremely careful when responding to any request for personal identifying information.

- If you answer the phone and the caller or recording asks you to press any buttons, hang up immediately.
- Never give out personal information such as bank account number, social insurance number, mother's maiden name or other identifying information to unsolicited calls.
- If you have any suspicions about the caller, do not stay on the line. Hang up and call the organization yourself using the number from a trustworthy source, such as their website, invoices or account statements.
- When in doubt, just let the call go to voicemail.



Stay informed. Check out the Canadian Anti-Fraud Centre website and learn about how to recognize and protect yourself from scams and fraud.

Pedestrian Safety

- **Always use crosswalks** and follow the pedestrian signs and traffic signals.
- **Wear reflective or light-coloured clothing** - use reflectors on the front, back and sides. A reflective vest is an inexpensive option.
- **Choose familiar routes** that are well lit, allow you to walk away from traffic, and don't have a lot of shrubbery or dark areas.
- **Use extra caution when crossing streets.** Drivers may be focused on oncoming traffic and not see you. Never assume that a driver has seen you.
- **Beware of tripping hazards.** It is harder to see uneven sidewalks, roots, rocks, potholes, and trash when it's dark. Scan the ground ahead.
- **Don't use earphones or gaze at your phone.** This may make you more of a target to criminals as you may appear to be distracted. Your vision won't be as acute if you've been looking at the lighted screen instead of the path ahead.



BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Prevent Catalytic Converter Theft

Catalytic converter thefts are on the rise as the price for precious metals is increasing. Thieves can remove them within matters of minutes and sell it on the black market where there is a high demand of platinum and rhodium. The increase in catalytic converters theft to any vehicle especially business vehicles happen mostly at night and over the weekend, when there are no witnesses or cameras to record the instances. A lot of the parking lots on business properties are either unsecured and fully accessible by the public or located within a gated area that is solely secured by a chain lock. Locations with easy access, low foot traffic, low natural surveillance and multiple targets are very attractive to thieves; hence business owners should put extra effort in securing their vehicles and preventing catalytic converter theft.

Walk around your property and examine it for potential problems.

- Which areas are vulnerable to access?
- Are there any hiding places?
- Could trimming shrubbery or blocking off alcoves make your vehicles less desirable for thieves?
- Remove or move any items that may aid thieves in gaining access including ladders and large containers.



Install Security Cameras: Cameras should be placed strategically to cover the area. Mounting the cameras too low can be an invitation for vandals to damage the camera lens. Mounting the camera too high means you will only see the top of visitors' heads and no faces. Make sure resolution is high to be able to provide a clear identifiable image. Cameras should be protected with a cage to prevent tampering.

Block access: In order to steal the parts, thieves need to slide under the vehicle and use cutting tools to detach the box from the pipes around it. This means how you park your car matters. Parking close to walls or fences or installing barriers can help.

Hire Security Patrols: Randomly timed patrols can be an effective deterrent.

Use Signage: Signs alerting would be criminals that items are marked for identification, that they are under video surveillance and the premises are security patrolled may persuade them to go elsewhere.



Please help by reporting any suspicious behaviour: RCMP Non-Emergency line **604-278-1212**. If you witness a crime in progress, dial **9-1-1**.

Email Break & Enter Alerts

To receive email alerts of neighbourhood commercial break and enters, register your business name and street address at:
RCMP_Business_Link@richmond.ca

