



**Community Safety Committee
Electronic Meeting**

**Council Chambers, City Hall
6911 No. 3 Road**

**Tuesday, December 12, 2023
3:30 p.m.**

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on November 15, 2023.*



NEXT COMMITTEE MEETING DATE

January 16, 2024, (tentative date) at 4:00 p.m. in the Council Chambers.

COMMUNITY SAFETY DIVISION

- 1. ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT – OCTOBER 2023**

(File Ref. No. 12-8375-01) (REDMS No. 7454271)

CS-10

See Page CS-10 for full report

Designated Speaker: Geoff Bramhill

Community Safety Committee Agenda – Tuesday, December 12, 2023

Pg. # ITEM

STAFF RECOMMENDATION

That the staff report titled “Animal Protection Services Monthly Activity Report – October 2023”, dated November 17, 2023 from the General Manager, Community Safety, be received for information.



2. **PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT – OCTOBER 2023**

(File Ref. No. 12-8375-01) (REDMS No. 7455592)

CS-15

See Page CS-15 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – October 2023”, dated November 17, 2023 from the Director, Community Bylaws & Licencing, be received for information.



3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – OCTOBER 2023**

(File Ref. No. 09-5140-01) (REDMS No. 7437214)

CS-23

See Page CS-23 for full report

Designated Speaker: Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2023”, dated November 10, 2023, from the Fire Chief, be received for information.



4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Jim Wishlove

Items for discussion: None

Community Safety Committee Agenda – Tuesday, December 12, 2023

Pg. # ITEM

5. **RCMP MONTHLY ACTIVITY REPORT – OCTOBER 2023**
(File Ref. No. 09-5000-01) (REDMS No. 7425563)

CS-35

See Page CS-35 for full report

Designated Speaker: Chief Supt. Dave Chauhan

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – October 2023”, dated November 10, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



6. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Chief Supt. Dave Chauhan

Items for discussion:

(i) Toy Drive Campaign

7. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Wednesday, November 15, 2023

Place: Council Chambers
Richmond City Hall

Present: Councillor Alexa Loo, Chair
Councillor Andy Hobbs
Councillor Laura Gillanders
Councillor Kash Heed
Councillor Bill McNulty

Also Present: Councillor Chak Au
Councillor Carol Day
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on October 11, 2023, be adopted.

CARRIED

AGENDA ADDITIONS

It was moved and seconded

That:

Brighouse Encampment be added to the agenda as Item No. 7A;

Alderbridge Housing be added to the agenda as Item No. 7B; and

Red Light Cameras be added to the agenda as Item No. 7C.

CARRIED

Community Safety Committee
Wednesday, November 15, 2023

1. ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT – SEPTEMBER 2023

(File Ref. No. 12-8375-01) (REDMS No. 7406941)

In response to queries from Committee, staff advised that (i) the 145 dog licence accounts outstanding is an annual figure, (ii) at this time there is no noted significant increase in calls for service regarding off-leash dogs, (iii) complaints related to off-leash dogs can be reported to AnimalServicesRequest@richmond.ca or by phoning the BC SPCA Richmond with the noted time and date of offence, and (iv) the *Animal Control Regulation Bylaw No. 7932* prohibits dogs from running at large in unauthorized areas.

It was moved and seconded

That the staff report titled “Animal Protection Services Monthly Activity Report – September 2023”, dated October 20, 2023 from the General Manager, Community Safety, be received for information.

CARRIED

2. PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT – SEPTEMBER 2023

(File Ref. No. 12-8375-01) (REDMS No. 7406943)

In response to queries from Committee, staff advised that they employ a hybrid model of service delivery related to short-term rental calls for service and violations.

It was moved and seconded

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – September 2023”, dated October 20, 2023, from the Director, Community Bylaws & Licencing, be received for information.

CARRIED

3. BUSINESS LICENCE ACTIVITY REPORT – THIRD QUARTER 2023

(File Ref. No. 12-8375-01) (REDMS No. 7407020)

In response to queries from Committee, staff advised that (i) Richmond is widely seen as one of the most restrictive regulatory regimes in the province in regards to body rub massage parlours and escorts and there are no current licenced escort services in the City, (ii) a memorandum outlining possible steps to regulate and shut down body rub parlours and underground sex trade industry activities can be provided, (iii) they have methods to conduct investigations and work closely with the RCMP, and (iv) Bylaw Liaison Officers respond mainly on a complaint basis and can begin patrolling these establishments at the direction of Council.

As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

Community Safety Committee
Wednesday, November 15, 2023

That staff come back with a plan using City Bylaws regarding property use and business licences to deal with escort services, and above and below ground body rubs.

The question on the referral motion was not called as discussion ensued regarding the timeline and necessary steps to fully explore the referral. Staff noted they can provide a preliminary report that outlines current practices.

The question on the referral motion was then called and it was **CARRIED**.

It was moved and seconded

That the staff report titled “Business Licence Activity Report – Third Quarter 2023”, dated October 20, 2023, from the Director, Community Bylaws & Licencing, be received for information.

CARRIED

4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – SEPTEMBER 2023**

(File Ref. No. 09-5140-01) (REDMS No. 7407149)

In response to queries from Committee, staff advised that (i) in regards to the upgraded protocols for medical responder licences, instructors are being retrained and will begin delivering training to staff in the next few weeks, (ii) the table of overdose/poisoning incidents shows calls for service that Richmond Fire-Rescue responded to involving opioids, miscellaneous drugs, or poisoning of any kind, (iii) they can look into the possibility of plotting overdose/poisoning incidents on a location density heat map, and (iv) they can report back on whether the September 30 structure fire on River Road was on public or private land.

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – September 2023”, dated October 13, 2023, from the Fire Chief, be received for information.

CARRIED

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) Recruit Firefighters

Staff highlighted that 13 new recruit firefighters are nearing the completion of their training and will be deployed in the next two weeks. Over 75 people attended a family day at the No. 1 Hall to provide the recruits’ family members with an overview of what their training and deployment entails.

Community Safety Committee
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(ii) Community Outreach and Public Education Team

Staff shared that the Richmond Fire-Rescue community outreach team have introduced a mobile medical information program, which helps community members understand how to input their own medical identification on their mobile devices to help Richmond Fire-Rescue staff deliver superior patient care.

In response to a query from committee, staff noted that the information will be made available in other languages and there will be future outreach events to engage the public.

6. RCMP MONTHLY ACTIVITY REPORT – SEPTEMBER 2023

(File Ref. No. 09-5000-01) (REDMS No. 7384439)

In response to queries from Committee, staff advised that (i) approximately 63% of the drug files in August 2023 occurred at YVR, noting the increase in drug incidents has been attributed to processing a backlog of drug exhibits originating as Canada Customs seizures at YVR, (ii) many of the mental health-related incidents are related to the same recurring individuals, (iii) targeted enforcement through the property crime unit and front-line officers in the analyst division may be a contributing factor to the reduction in commercial break and enters, and (iv) it would be advantageous to have more support in the vulnerable persons unit and outreach program.

It was moved and seconded

That the report titled “RCMP Monthly Activity Report – September 2023”, dated October 12, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

7. RCMP/OIC BRIEFING

(Verbal Report)

(i) Richmond RCMP Youth Academy

Staff shared that the third annual Richmond RCMP Youth Academy will be held in the summer of 2024, highlighting that 32 applicants in grades 10 to 12 will be given a unique opportunity to receive first-hand experiences in policing through real-world scenarios modeling police training in a safe and controlled environment.

(ii) Update on \$10 Million Cryptocurrency Theft Investigation

Staff provided a brief update, noting that the economic crime unit and digital forensics section, supported by technology, assisted in the investigation of a targeted incident involving \$10 million cryptocurrency theft last year, and multiple charges are forthcoming.

Community Safety Committee
Wednesday, November 15, 2023

7A. BRIGHOUSE ENCAMPMENT

(File Ref. No.)

In response to queries from Committee, staff advised that (i) Bylaws staff have been working collaboratively with the Ministry, RCMP, and law department to determine possible solutions, (ii) some of the encampment shelters remain overnight and Bylaws staff work with the members of the encampment to remove unattended items or when shelters are found to be vacant, (iii) the individuals claim they are making a political statement to the Province regarding the need for permanent housing or shelter, (iv) they are working daily with the encampment occupants and are trying to connect them with other social services, (v) social workers from the Ministry of Social Development and Poverty Reduction have been assigned to this case file and City staff also regularly work with Vancouver Coastal Health and BC Housing, (vi) occupants of the Brighthouse Park encampment do not currently have permanent housing and there is no desire from the occupants to voluntarily decamp due to the political aspect, (vii) they have considered the possibility of having specific parks designated as overnight camp options, (viii) the draft form of the pending legislation outlines four conditions as to what constitutes a shelter, (ix) there are certain rights that take precedence above park use guidelines and bylaws and staff are seeking advice from the law department, and (x) the existing shelters are at capacity and the temporary cold weather shelters are implemented on a temporary basis.

As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That the discussion regarding the encampment at Brighthouse Park, including the legality and authority of removing the encampment, be added to next week's Closed General Purposes Committee meeting.

CARRIED

7B. ALDERBRIDGE HOUSING

(File Ref. No.)

Discussion ensued regarding the need for increased enforcement surrounding the Alderbridge temporary modular housing (TMH), how to mitigate the potential problems associated with the TMH, and concerns from the community.

As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

Community Safety Committee
Wednesday, November 15, 2023

That staff come back with an assertive plan for Council to deal with the ongoing problems in the neighborhood around the Alderbridge temporary housing, which can include consumption sites, private security provided by the City of Richmond and an array of other initiatives that Council can consider to mitigate the issues facing that neighborhood.

CARRIED

7C. RED LIGHT CAMERAS

(File Ref. No.)

It was moved and seconded

That a letter be sent to the Province to upgrade the provincially owned red light cameras in the City to speed read cameras and that staff explore other areas where there should be more cameras and ability for the Province to install the cameras.

CARRIED

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:58 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, November 15, 2023.

Councillor Alexa Loo
Chair

Shannon Unrau
Legislative Services Associate



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 17, 2023
From: Cecilia Achiam **File:** 12-8375-01/2023-Vol
General Manager, Community Safety 01
Re: **Animal Protection Services Monthly Activity Report – October 2023**

Staff Recommendation

That the staff report titled “Animal Protection Services Monthly Activity Report – October 2023”, dated November 17, 2023 from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services.

This report supports Council's Strategic Plan 2022-2026 Focus Area #1 Proactive in Stakeholder and Civic Engagement:

Proactive stakeholder and civic engagement to foster understanding and involvement and advance Richmond's interests.

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Animal Protection Services

In October 2023, a total of 34 new dog licences applications were received and tags issued with zero renewal applications. Staff followed up and closed 19 dog licence accounts. The cumulative count of licenced dogs for the current year now stands at 7,590. This is an increase of 26 licences when contrasted with the same period last year.

During the same period, BC SPCA Officers responded to 247 service calls pertaining to a range of animal control and dog licencing violations. The officers also engaged in proactive patrols covering a total of 24 parks, dikes and schools. The most patrolled park(s) were Garry Point, Garden City and Tait Waterfront Park. BC SPCA officers also conducted "hot spot" patrols of sections of the West Dyke Trail as well as Cook and Tamley Neighbourhood park.

Throughout the month of October, a total of 30 bylaw violation notices were issued by BC SPCA Officers. These violations span a variety of offences, primarily for permitting a dog to be at large, failure by owner to leash a dog and failure to obtain a licence. In addition to enforcement actions, these patrols also serve an educational purpose by contributing to increased compliance awareness.

Figure 1 below reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by ticket issuance.

The decrease in violations issued in October can be credited to proactive efforts undertaken, in the preceding months of 2023, to resolve outstanding dog licence accounts. Accounts found in arrears are verified by staff, and when possible, dog licences are renewed or accounts are closed.

As of October 2023, there are 140 accounts outstanding which represents a 64% (390) decrease compared to the same period last year.

It should be noted, for reference, that the annual canvassing of outstanding dog licences is conducted by staff during the months of April through October. With the culmination of the canvassing period, staff are preparing for the annual dog licenses renewal reminders. As dog licences are valid for a calendar year, not date of purchase, staff will issue renewal reminder letters to be sent out in December.

The corresponding revenue is reflected in Figure 2. While ticket issuance is in line with the winding down of the canvassing period, the overall year-to-date revenue exceeds the total revenue collection of the prior year.

Figure 1: Animal Protection Services Violation Issuance Comparison

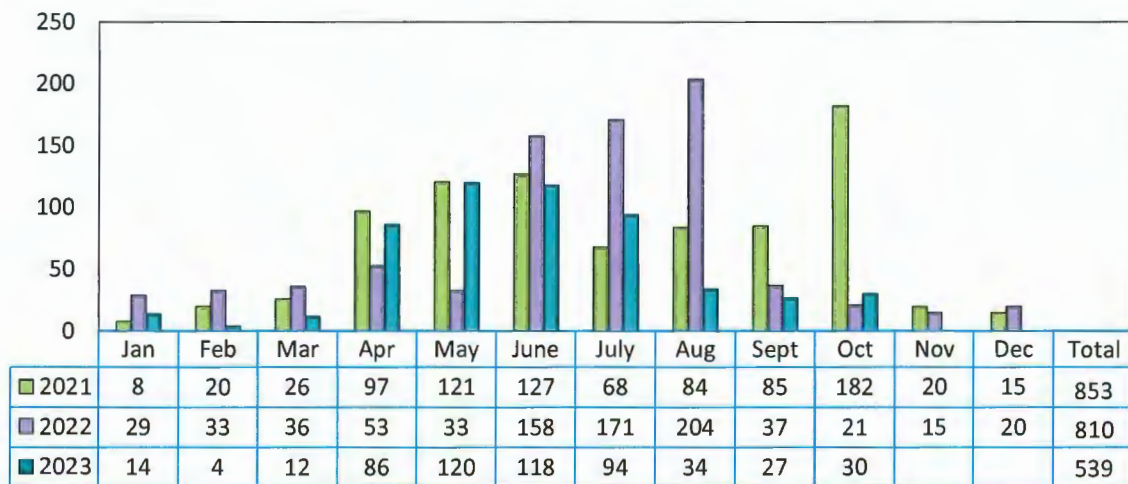
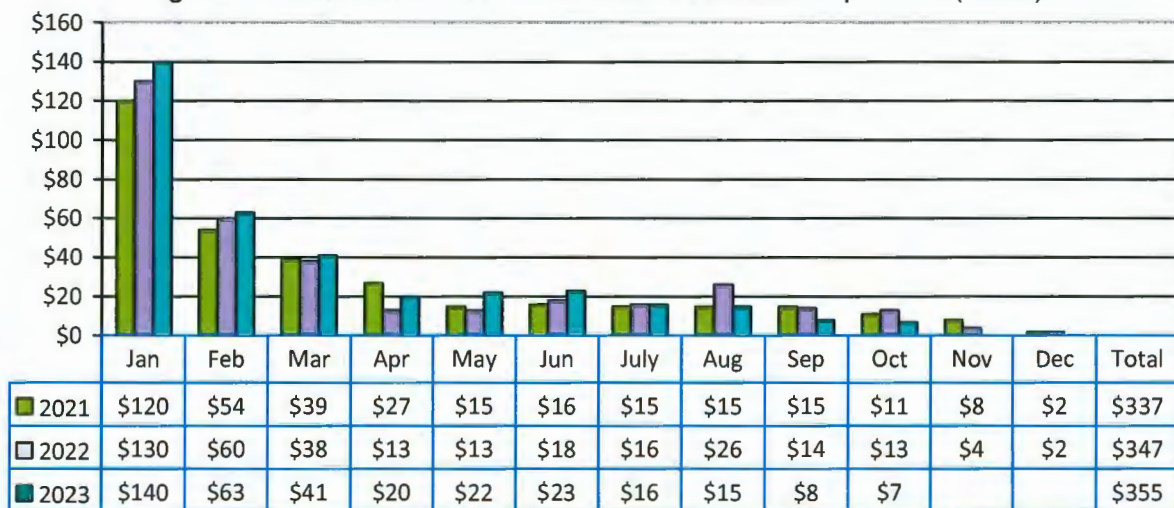


Figure 2: Animal Protection Services Revenue Comparison (000's)



Richmond Animal Shelter Activity

In October, a total of 95 domestic animals left the Richmond Animal Shelter. Of the 95 animals, 67 were adopted and 25 were redeemed by their owners; two animals were transferred out of the shelter, and one was deceased upon arrival. Among the 67 adopted domestic animals, 17 were dogs and 38 were cats. Out of the 25 redemptions, 24 were dogs and one was a cat.

Administrative Staff Activity

In October, staff received 79 calls from the public related to animal services. These calls consisted of a variety of subject matters related to dog licences, bylaw infractions, off leash dogs in parks, adjudication process and general inquiries. For October year-to-date, there were 2,969 administrative inquiries and requests.

Animal Protection Services Bylaw Adjudication

An adjunction session was held on November 6, 2023. The outcome of this session will be reflected in November's monthly report.

Revenue and Expenses

The Animal Protection Services department derives revenue from dog licences and fines as shown in Table 1. Table 2 highlights Animal Protection Services revenue and expenses for October YTD.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Oct 2023	Actual Oct 2023	YTD Budget Oct 2023	YTD Actual Oct 2023
Dog Licences	4,808	2,820	255,100	297,419
Fines	1,320	4,475	8,662	57,890
Total Revenue	6,128	7,295	263,762	355,309

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Oct 2023	YTD Actual Oct 2023
Revenue	263,762	355,309
Expenses	1,347,500	1,404,642
Net Revenue (Expense)	(1,083,738)	(1,049,333)

Financial Impact

None.

Conclusion

Staff administer a wide range of bylaws and programs related to animal protection and shelter operations, which includes patrols public parks and school grounds, dog licencing and animal control. This report provides a summary of monthly enforcement and administrative activity, including revenue and expenses.

A handwritten signature in black ink, appearing to read 'G Bramhill', written in a cursive style.

Geoffrey Bramhill
Acting Manager, Animal Protection Services and Contract Administration
(604-276-4136)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 17, 2023
From: Mark Corrado
Director, Community Bylaws & Licencing **File:** 12-8375-01/2023-Vol 01
Re: **Property Use and Parking Enforcement Monthly Activity Report – October 2023**

Staff Recommendation

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – October 2023”, dated November 17, 2023 from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Finance Department	<input checked="" type="checkbox"/>	
Engineering	<input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics on the calls for service and bylaw enforcement actions related to unsightly premises, land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement.

This report supports Council's Strategic Plan 2022-2026 Focus Area # 3 A Safe and Prepared Community:

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

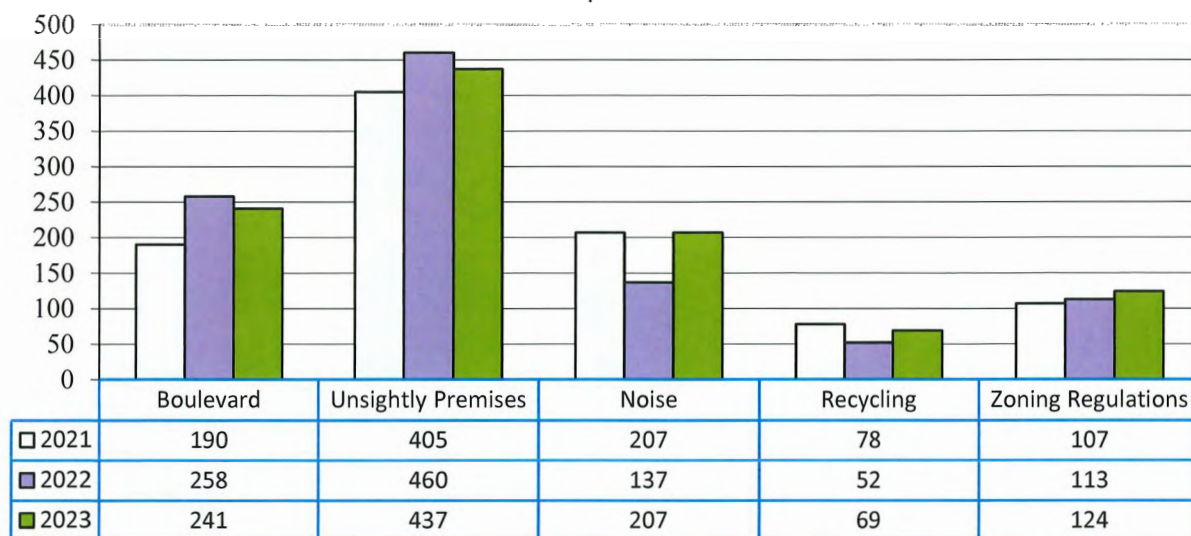
3.4 Ensure civic infrastructure, assets and resources are effectively maintained and continue to meet the needs of the community as it grows.

Analysis

Property Use Calls for Service

In October 2023, a total of 128 calls for service received were opened for investigation, which is a 2 per cent decrease (130) from the same period last year. Depending on the nature of the investigation, staff must often liaise with multiple departments and other government agencies to conduct a fulsome review of a given complaint. Among 21 potential calls for service categories, Figure 1 highlights the most common calls for service received for Property Use officers to follow up on and investigate.

Figure 1: Property Use Calls For Service - October Year-To-Date Comparison



Zoning-related calls for services consist of a variety of file types contributing to a slight increase in overall calls received this year. The top two file types opened in October were for businesses operating contrary to zoning allowances and reports of illegal suites. In cases involving alleged illegal suites, staff collaborate with peers in building approvals to conduct a joint inspection to determine the validity of the complaint. Compliance is achieved when a dwelling was brought back to the originally approved permit plans.

In October, eight noise related calls for services were received. The calls received this month range in type from HVAC/mechanical, delivery and construction related noise. All complaints in October came into compliance as a result of investigative and enforcement action.

Other Community Bylaws Calls for Service

Figure 2 shows a three-year break down of other calls for service that are closely related to Property Use matters. Table 1 highlights the short-term rentals calls for service for the listed years.

Figure 2: Property Use Calls For Service - October Year-To-Date Comparison

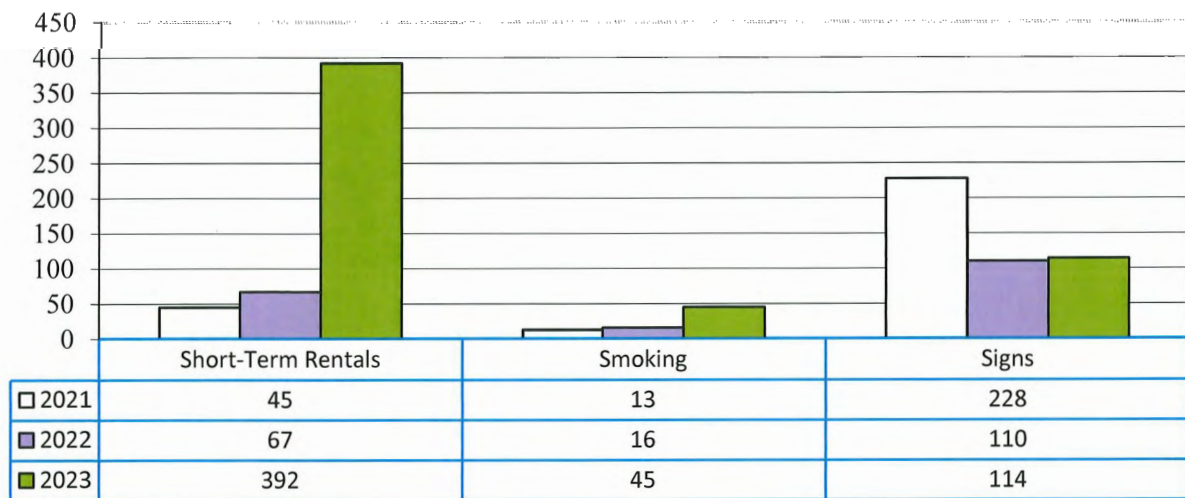


Table 1: Pre-pandemic Short-Term Rental Calls for Service*

Year	Calls for Service
2018	263
2019	170
2020	60

*Figures represent the total calls received up to the end of October in the given year.

Smoking related calls have trended upwards. The majority of smoking related calls were regarding purported smoking on private residential properties or strata lots, while being too close to doorways or air intakes. A total of nine violation notices have been issued for smoking in contravention of the Public Health Bylaw No. 6989.

In October, 31 calls for service related to short-term rental violations were received and this further contributed to the overall rise in short-term rental files for this year. Dedicated temporary full time staffing resources monitor complaints submitted by the community as well as proactively generating files. Complaints are resolved by either removing the short-term rental listing or by obtaining a boarding and lodging or bed and breakfast licence depending on eligibility.

Tow Permit Applications

A year-to-date total of 318 tow permit applications have been reviewed and issued.

Grease Inspections

In October, staff conducted 48 grease trap inspections. These inspections are primarily proactive and serve to ensure the safe handling of grease products and that no product is being deposited in an unsafe manner. A total of 424 inspections have taken place year-to-date.

Administration Activity

In October, staff received 870 calls from the public for a variety of subject areas. Property use and parking related calls for service accounted for 481 of these calls with the remaining 389 calls related to parking permit issuance, ticket disputes and general inquiries.

Soil Activity

Staff are responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; monitoring permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. Staff conducted 89 site inspections in the month of October.

Stop Work and/or Removal Orders issued for the following properties:

- 6531 No. 7 Road
- 5440 No. 6 Road
- PID 001-498-568 (Granville Ave)
- 12760 Blundell Road
- 20371 Westminster Highway
- 16300 River Road

The following properties are now in compliance:

- 13571 Blundell Road
- 8191 No. 6 Road
- 18680 River Road
- 18620 River Road
- 10211 Sidaway Road

There are 20 soil deposit proposals under various stages of the application process. Staff are monitoring 12 approved sites and are currently addressing 31 properties that are considered non-compliant.

Bylaw Prosecutions

No new bylaw charges were sworn in October.

Parking Enforcement

Staff responded to 353 calls for service in October, marking a 24 percent increase of (285) calls received during the same month last year. When compared to the data from October 2022, parking enforcement revenue has increased by 20 percent, coinciding with a 20 percent rise in parking violation issuances. Parking enforcement revenue has trended upward year-to-date, attributed to increased parking permit and daily meter revenues, coupled with the enforcement enabled by license plate recognition.

Figure 3: Parking Enforcement Revenue Comparison (000's)

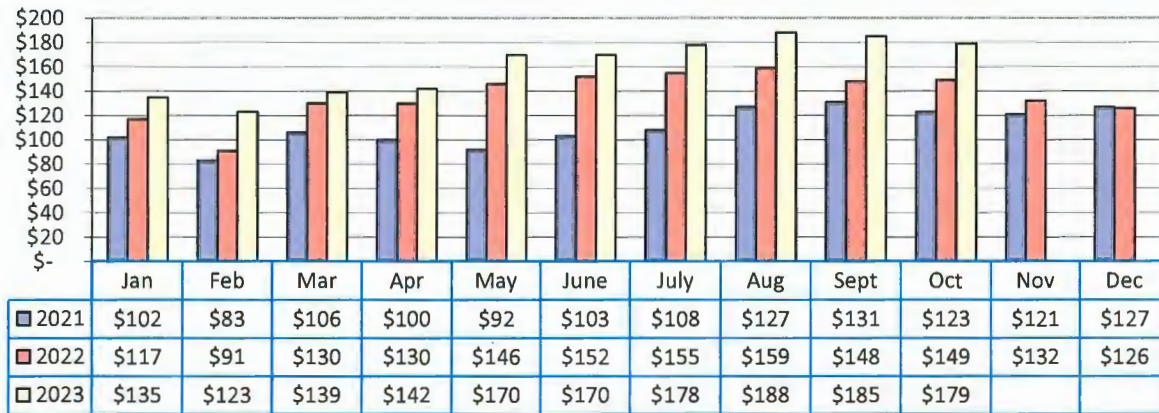
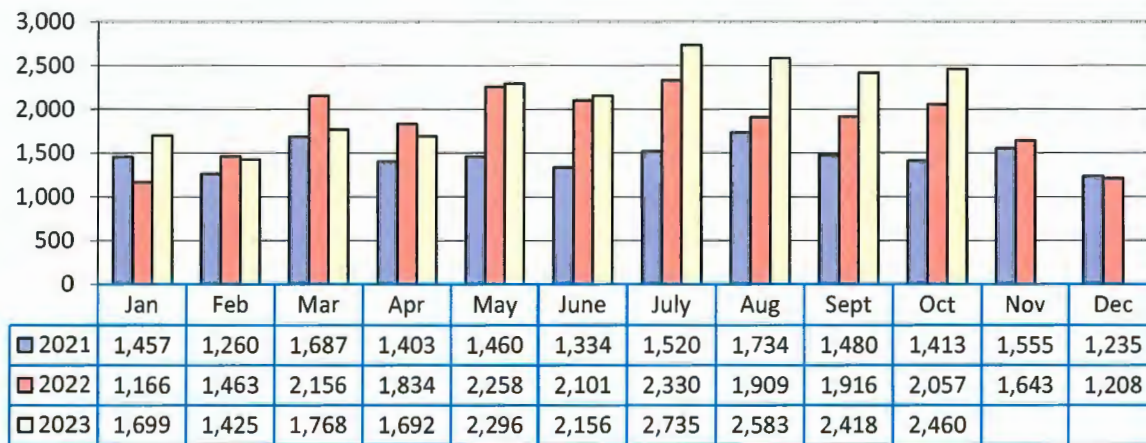


Figure 4: Parking Violation Issuance Comparison



Ticketing

Table 2 reflects non-parking related Bylaw ticket issuance for the month of October and year-to-date.

Table 2: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)	October	YTD
Short-Term Rental Offences	47	536
Soil Deposit and Removal Offences	57	110
Watercourse Protection Offences	0	1
Unsightly Premises Offences	1	10
Noise Offences	2	17
Solid Waste and Recycling Offences	0	0
Parks Offences	1	5
Sign Offences	10	66
Watering Offences	0	65
Totals	118	810

Year to date, a record number of property use violations were issued, which represents a 780% increase over the previous five year average of 92 violations.

This increase is in large part driven by proactive and complaint based investigations into short term rentals. Staff issued 536 short term rental violations year to date, which represents a 587% increase over the previous highest year in 2018 (78). A variety of violation notices can be issued for non-compliant operation of a short-term rental. Often, an illegal rental operator will receive multiple violation notices upon inspection. Staff continue to monitor properties that have been found non-compliant and follow up accordingly should unpermitted operation continue.

The increase in soil-related violation instances can be attributed to failures to comply and failure to remove material. The number of fines varies considerably from one location to another, with some locations having multiple fines issued, while others have only one or two fines. Staff are monitoring the sites that are repeatedly non-compliances and long form prosecution action may be taken to ensure compliance with Soil Deposit and Removal Bylaw No. 10200.

Between August 4th and October 15th, 65 violations for watering contrary to Stage 2 restrictions were issued; the fine for this violation is \$200. During Stage 1 water restrictions, staff work to educate property owners on the restrictions and watering schedules. Following communication and targeted prevention based efforts, should a property continue watering into Stage 2, a violation notice will be issued.

Bylaw Adjudication

The next adjudication session will be held on November 23, 2023.

Revenue and Expenses

Revenue in the Property Use section is primarily derived from permits, tickets and court fines related to bylaw prosecutions. Soil permit applications and volume fees follow a seasonal trend and tend to pick up in the spring and summer months. The collection of revenue in other Bylaw fines can be primarily attributed to fines issued for the operation of unpermitted short-term rentals. These results are shown in Table 3.

Parking enforcement generates much of its revenue from meters, permits and fines. Parking typically sees receivable income as a result of the Richmond Night Market, which opened in late April. As this event is seasonal, the revenue in this budget line does vary. Table 4 outlines individual revenue sources within parking enforcement. Of note, October parking enforcement revenue exceeded budget for the month. Table 5 outlines the net revenue and expenses for both property use and parking enforcement.

Table 3: Property Use Revenue by Source

Program Revenue	Budget Oct 2023	Actual Oct 2023	YTD Budget Oct 2023	YTD Actual Oct 2023
False Alarm	4,750	3,960	47,500	25,116
Towing Permits	964	1,975	14,860	22,542
Newspaper Box Permits	0	0	7,362	5,616
Soil Permit Application and Volume Fees	6,023	923	85,447	36,629
Other Bylaw Fines	4,418	19,453	68,071	161,005
Total Revenue	16,155	26,311	223,240	250,908

Table 4: Parking Revenue by Source

Program Revenue	Budget Oct 2023	Actual Oct 2023	YTD Budget Oct 2023	YTD Actual Oct 2023
Contract Revenue ¹	5,000	5,000	50,000	50,000
Filming Revenue	0	0	0	12,335
Parking Revenue ²	170,675	178,269	1,706,750	1,608,712
Receivable Income ³	12,500	4,123	100,000	33,492
Total Revenue	188,175	187,392	1,856,750	1,704,539

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

Table 5: Property Use and Parking Revenue and Expenses

		YTD Budget Oct 2023	YTD Actual Oct 2023
Property Use	Revenue	223,240	250,908
	Expenses	1,244,366	1,026,660
	Net Revenue (Expense)	(1,021,126)	(775,752)
Parking	Revenue	1,856,750	1,704,539
	Expenses	1,368,333	1,445,123
	Net Revenue (Expense)	488,417	259,416

Financial Impact

None.

Conclusion

Staff administer and enforce 38 bylaws. Most notably these bylaws are related to unsightly premises, land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement. This report provides a summary of staff's activity in October.



Mark Corrado
Director, Community Bylaws and Licencing
(604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 10, 2023

From: Jim Wishlove
Fire Chief

File 09-5140-01/2023-Vol
01

Re: Richmond Fire-Rescue Monthly Activity Report – October 2023

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2023”, dated November 10, 2023, from the Fire Chief, be received for information.

Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report supports Council's Strategic Plan 2022-2026 Focus Area #3, A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Emergency Programs

During the month of October staff:

- Assisted in the annual review and validation of the City's Extreme Weather Response Plan, as part of the City's preparations for winter.
- Assisted with the review and validation of the City's Safety and Security Plan for Halloween.
- Hosted an Incident Command System workshop in support of the Public Works and Parks Operations Supervisory Leadership Training Program. There were 19 attendees at this interactive three hour workshop, hosted out of Brighthouse Fire Hall No. 1.
- Contributed to the Great BC ShakeOut Provincial earthquake preparation event, hosted on Thursday October 19 at 10:19am. Emergency Programs staff shared information and internal postings ahead of the event; with information on how to participate. Staff also exercised the City's emergency notification system, in order to test the system and response protocols ahead of a real-time emergency.
- Provided grab-and-go bags to the City's Take Our Kids to Work Day event. These packs contained emergency preparedness information, flood preparedness, Earthquake Preparedness, how to create a 72hr Emergency Kit, personal misters and an emergency warming blanket.

In October 2023, there three persons displaced by a fire were provided with Emergency Social Support including hotel accommodation, food, clothing and incidental allowance.

Public Outreach & Education

In October 2023, staff facilitated seven outreach events with 494 attendees to provide educational opportunities to the community, including fire hall and vehicle tours for four organizations. Staff also participated in two community events, with a total of 540 attendees, including the Minoru Centre for Active Living Seniors Fair and the Garry Point Park Co-op Event.

Internal Staff Training

In October 2023, staff organized in-house training events including: logistics, Personal Protective Equipment (PPE) and training for the new firefighter recruits, mental health awareness and support training, aerial ladder training, hose and water delivery, traffic scene management, technical water rescue, auto extrication and BC Emergency Health Services (Ambulance) orientation.

In October 2023, staff delivered in-house fire training, educational activities and programs for the current acting officer program cohort including Frontline Fire Service Leadership Levels I and II.

Emergency Response

One of the City's emergency response goals is to arrive on-scene in time with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of preventing further fire loss and damage, which can be reduced when a fire is contained to the room of origin. Meeting this standard also assists in mitigating loss of life, reduction of property damage and protection of the environment. In October 2023, there were 1,004 reported incidents of all types, representing an overall increase of 7 per cent in incidents between October 2022 and October 2023 (Table 2).

Table 2: Total Incidents - October 2023					
	Incident Totals October (2023)	Incident Totals October (2022)	Number Change from October 2022 to 2023	Percentage Change from October 2022 to 2023	5 Year Average for October
Alarm Active - No Fire	146	153	-7	-5	148
Explosion	1	0	+1	+100	0
Fire	49	49	0	0	41
Hazardous Materials	8	3	+5	+167	8
Medical	533	495	+38	+8	417
Motor Vehicle Incident	83	89	-6	-7	84
Public Hazard	5	11	-6	-55	11
Public Service	89	74	+15	+20	79
Response Cancelled/Unfounded	87	76	+11	+14	65
Specialized Transport	3	4	-1	-25	3
Technical Rescue	0	2	-2	-100	1
Total	1,004	956	+48	+5	857

The average time on scene in October 2023 for emergency response crews was 32 minutes, which is lower than the number recorded in October 2022: 34 minutes. The time spent on scene can vary due to the nature and severity of each incident.

In October 2023, there were 49 fire incidents reported to the Office of the Fire Commissioner, representing no increase from October 2022. The average number of fires reported each October over the last five years is 41.

Fire damage and property losses during October 2023 are estimated at \$93,700. This total includes \$90,700 for building/asset loss and \$3,000 for content loss. The total building/asset and content value at risk is estimated to be \$226,120,010 and the total value preserved from damage was \$226,026,310. These numbers translate to 99 per cent of value protected (Table 3), which is higher than the value observed in 2022: 97 per cent.

Table 3: Fire Incidents By Type and Loss Estimates - October 2023

Incident Type Breakdown	Incident Volume	Estimated Building/Asset Value (\$)	Estimated Building/Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	3	2,494,100	3,000	1,745,870	1,500	4,235,470
Residential: Multi family	4	2,357,000	-	708,375	-	3,065,375
Commercial/Industrial	3	128,654,400	1,000	89,701,965	-	218,355,365
Outdoor	32	1,800	1,700	1,500	1,500	100
Vehicle/Vessel	7	455,000	85,000	-	-	370,000
Totals*	49	133,962,300	90,700	92,157,710	3,000	226,026,310

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Emergency response crews minimized harm, limited damage and stopped fire spread from the place of origin and performed life-saving interventions in these notable, October 2023 incidents:

- October 1, 2023 – Structure Fire on Granville Avenue.** Emergency crews responded to a fire in a garage on Granville Avenue. All three residents had evacuated safely from the attached home. On arrival crews quickly attacked and extinguished the fire. Once fully extinguished, crews began overhaul and checking for hot spots. The majority of the damage was contained to the garage. Emergency Support Services were notified of the situation and the residents were provided support by Canadian Red Cross including hotel accommodation. A Fire Investigator attended. There were no injuries reported.
- October 7, 2023 – Motor Vehicle Incident on Westminster Highway.** Emergency crews responded to a two-car motor vehicle incident on Westminster Highway. On arrival it was discovered that one of the vehicles had been traveling in the wrong direction on Westminster Highway when the vehicles had collided and one vehicle had caught on fire. There were two occupants with minor injuries and one occupant reported a suspected broken leg. RFR crews extinguished the fire and assisted with patient care in support of BC Emergency Health

Services. The RCMP attended the scene to provide traffic control and scene investigation. There were no other injuries reported. One vehicle was towed away to maintain scene continuity for the Fire Prevention Office's investigation.

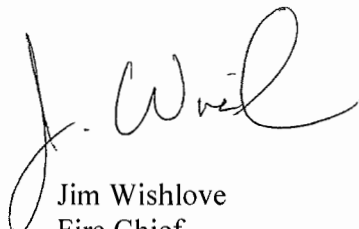
- **October 14, 2023 – Motor Vehicle Incident on Gilbert Road.** Emergency crews responded to a report of a pedestrian struck on Gilbert Road. On arrival RFR crews began CPR and assisted with patient care with BC Emergency Health Services crews for transport to hospital. No other injuries were reported.
- **October 23, 2023 – Fire Beneath Cambie Road Overpass.** Emergency crews attended to a report of a possible tent fire beneath the Cambie Road overpass. The fire was contained to belongings from an unhoused individual(s) and was extinguished by RFR crews upon arrival. There was no one present on scene when crews arrived. There was no damage to the bridge or other infrastructure to report. The RCMP attended at the scene. A Fire Investigator attended. There were no injuries reported.
- **October 27, 2023 – Motor Vehicle Incident on Westminster Highway.** Emergency crews arrived to find a vehicle had crashed into a building. Crews began rescue attempts to remove the trapped people from the incident and brought in RFR technical rescue specialists, tools and resources to aid in the effort. There was one reported injury at the scene.
- **October 29, 2023 – Medical aid call on Dyke Road.** Emergency crews arrived to find a deceased person inside a vehicle. On investigation toxic chemicals were also found inside of the vehicle. RCMP attended the scene and requested a Hazardous Materials contractor attend to dispose of the hazardous products. There were no other injuries reported. The coroner arrived on scene along with an environmental company to deal with the hazardous materials.

Financial Impact

None.

Conclusion

Richmond Fire-Rescue continues to monitor activities to identify and create public outreach programs to respond to emerging trends and to regularly promote effective prevention behaviours.



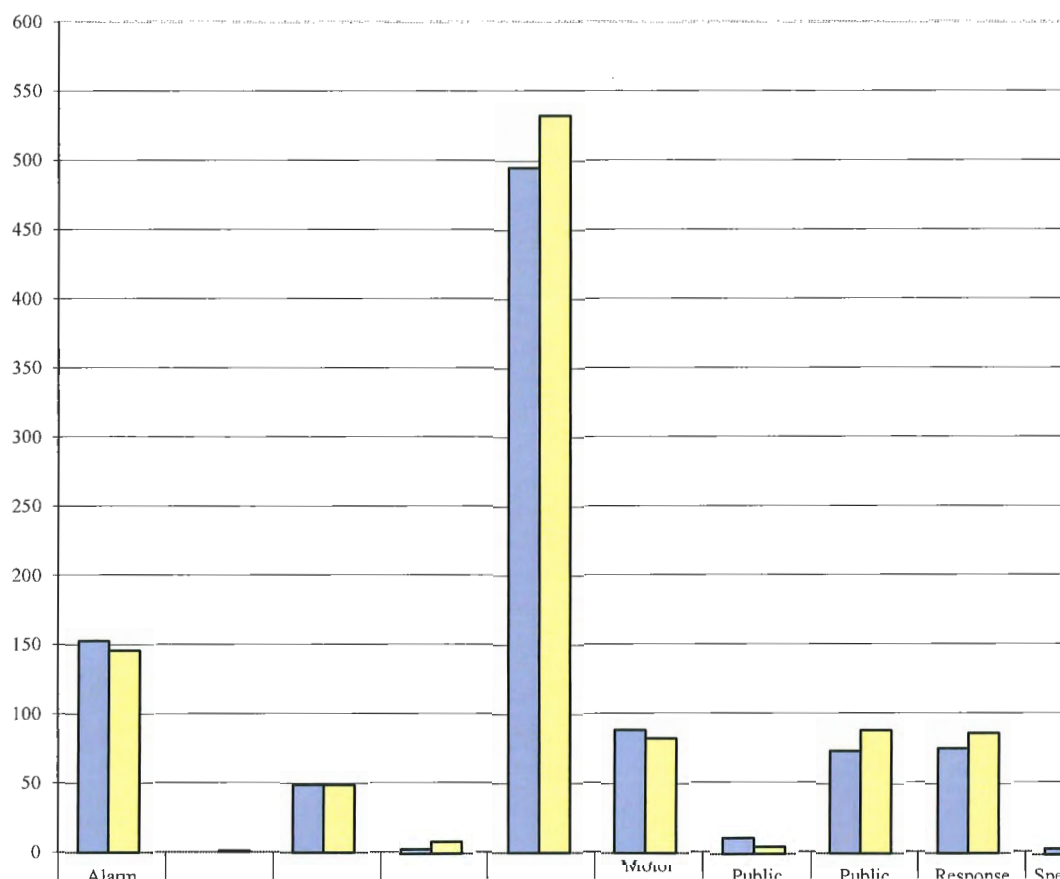
Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1: Suppression Activity, including location of October's Fire, Medical and MVIs

Incident Volumes

The following chart provides a month-to-month comparison regarding incidents occurring in October 2022 and 2023. In October 2023, there were 1,004 total incidents, compared to 956 in October 2022. This represents an overall increase of 5 per cent between last year and 2023.

Table 4: October 2022 & October 2023 Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour, spills, leaks, or containment

Medical: includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard: includes: aircraft emergency, object removal, or power lines down

Public Service: includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 53 per cent of the total emergency responses for RFR during the month of October 2023. A detailed breakdown of the medical incidents for October 2022 and 2023 is set out in the following table by sub-type. There were 533 medical incidents in October 2023 compared to 495 in October 2022, an increase of 8 per cent.

Table 5a: October 2022 & October 2023 Medical Calls by Type

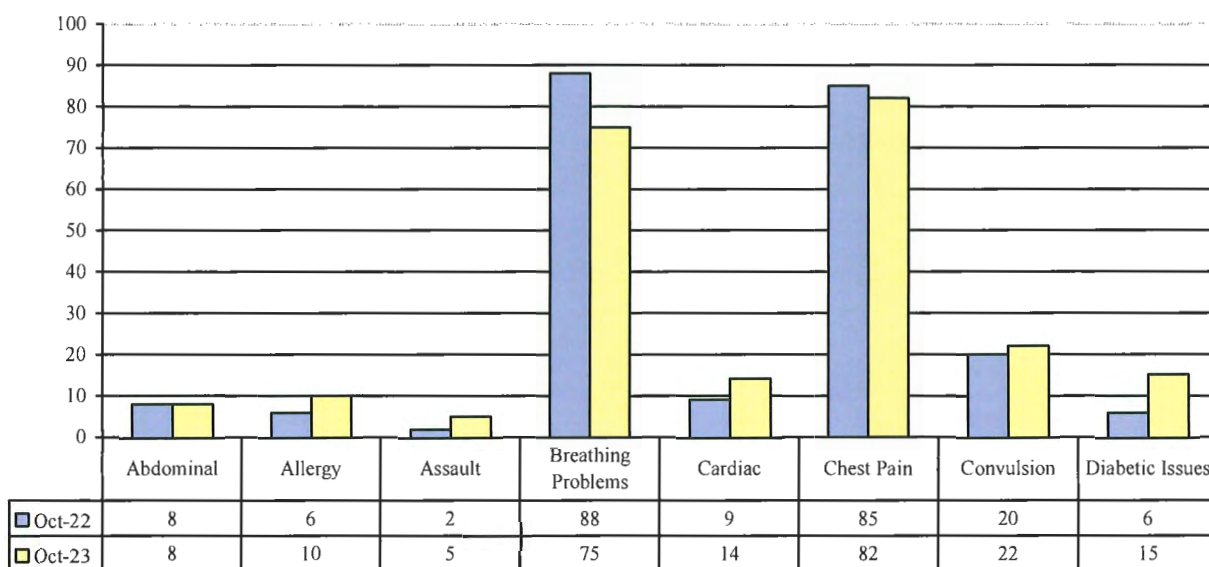
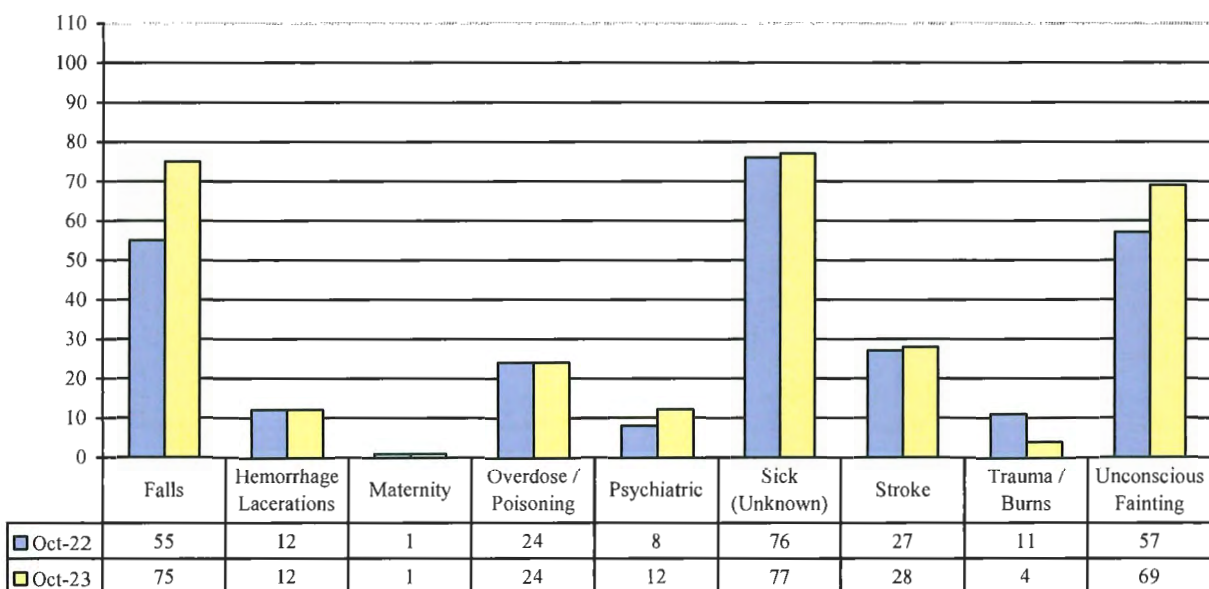


Table 5b: October 2022 & October 2023 Medical Calls by Type



The following chart provides the overdose / poisoning incident volume breakdown for October 2023. In October, out of 24 total overdose / poisoning calls, 8 were located outdoors and 16 were located in a commercial property or residence.

Table 5c: Overdose / Poisoning Incidents By Type – October 2023	
	Details
Opioids	7
Other Miscellaneous Drugs	7
Alcohol	2
Unknown (No patient contact / BC Emergency Health Services staff on scene)	8
Totals	24

Fire Investigations

The fire investigation statistics for October 2023 are listed below:

Table 6: Total Fire Investigation Statistics – October 2023			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	3	-
Residential - Multi-family	-	4	-
Commercial/Industrial	1	1	1
Outdoor	17	10	5
Vehicle	-	7	-
Totals	18	25	6

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community and coordinate appropriate fire investigations.

Hazardous Materials

Table 7: Hazardous Materials Incidents By Type – October 2023	
	Details
Gasses (Natural / Propane)	7
Toxic / Infectious Substances	1
Totals	8

Incident Year to Year Comparisons

The following charts provide total incident volumes on a year-to-year comparison in October from 2014 to 2023.

Table 5d: Total Fire Calls for Service in October from 2014 to 2023

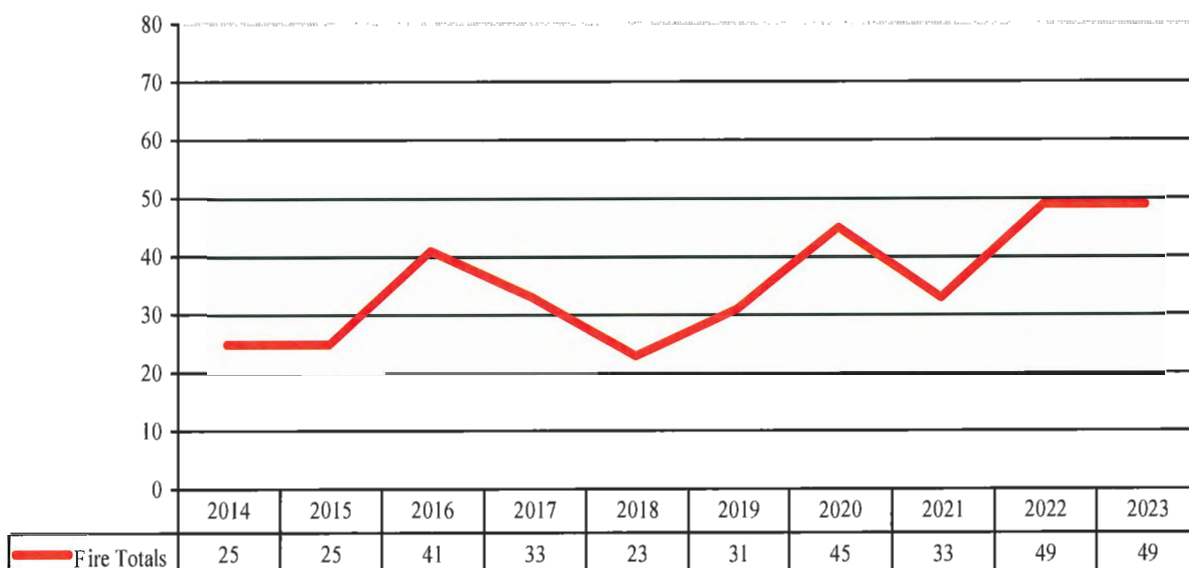


Table 5e: Total Medical Calls for Service in October from 2014 to 2023



Changes to BC Emergency Health Services Clinical Response Model dispatch system (2017-2018)

Start of Covid-19 pandemic

Figure 1: Location of reportable fires attended in October 2023 (total 49)

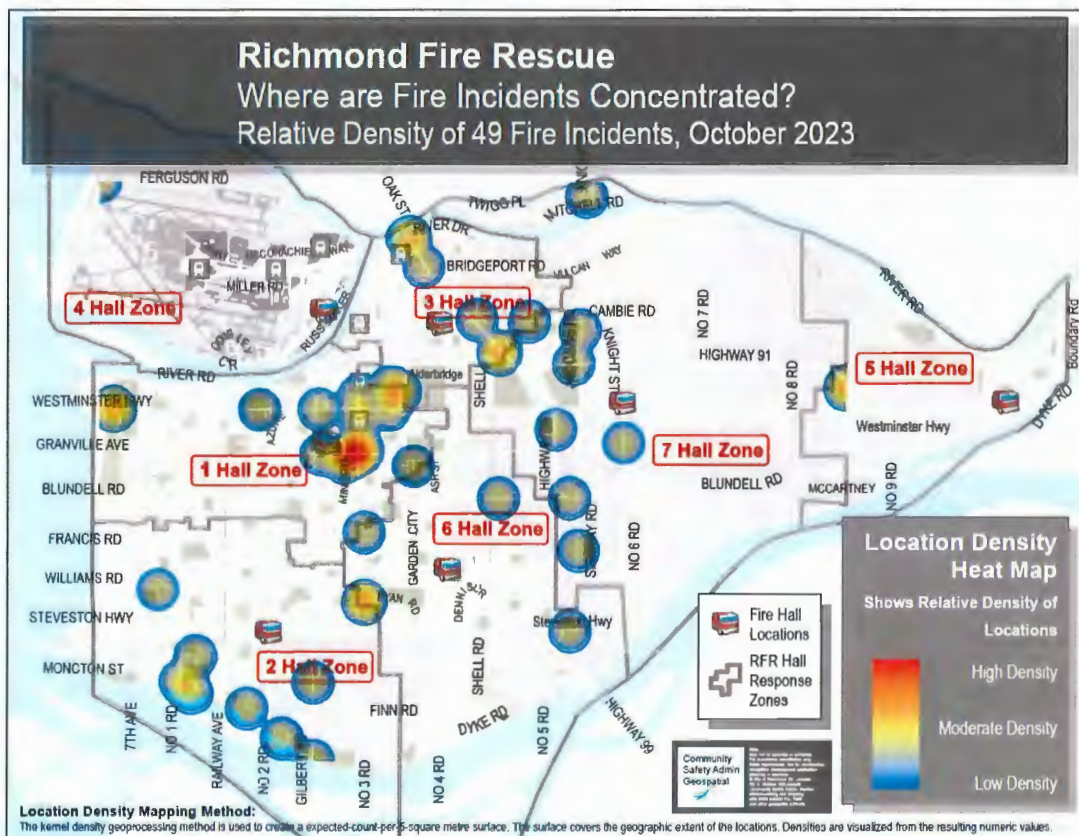
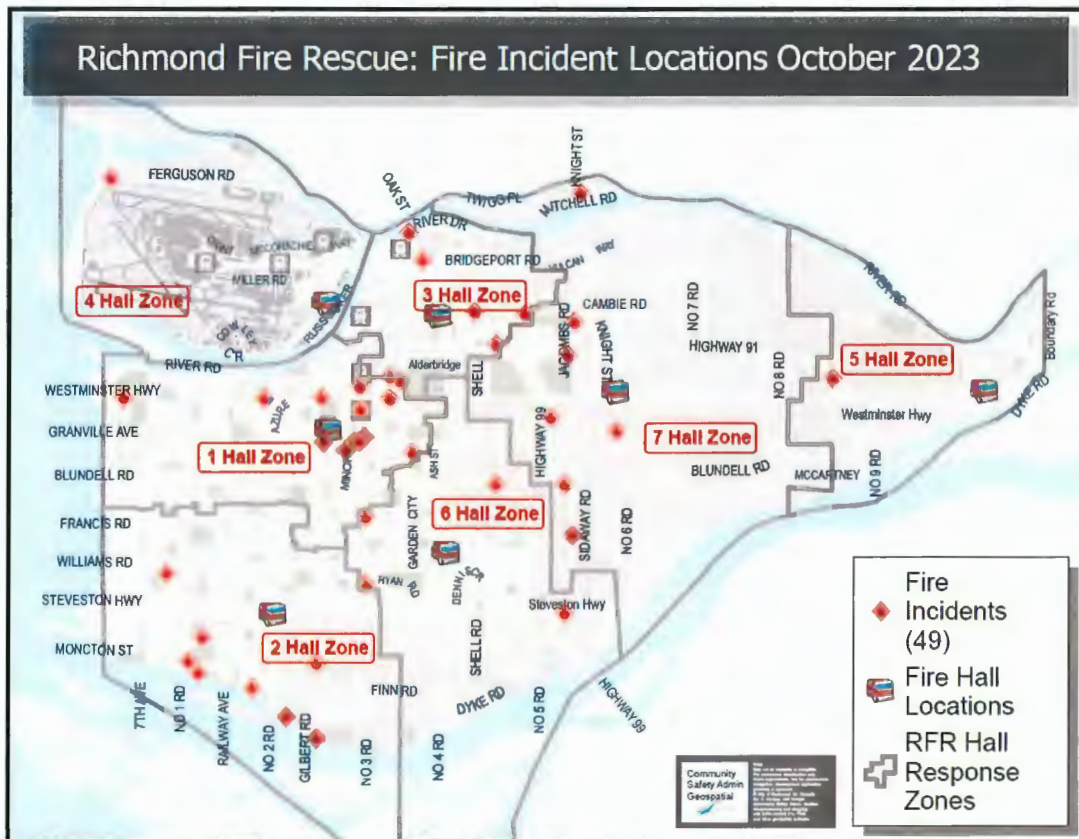
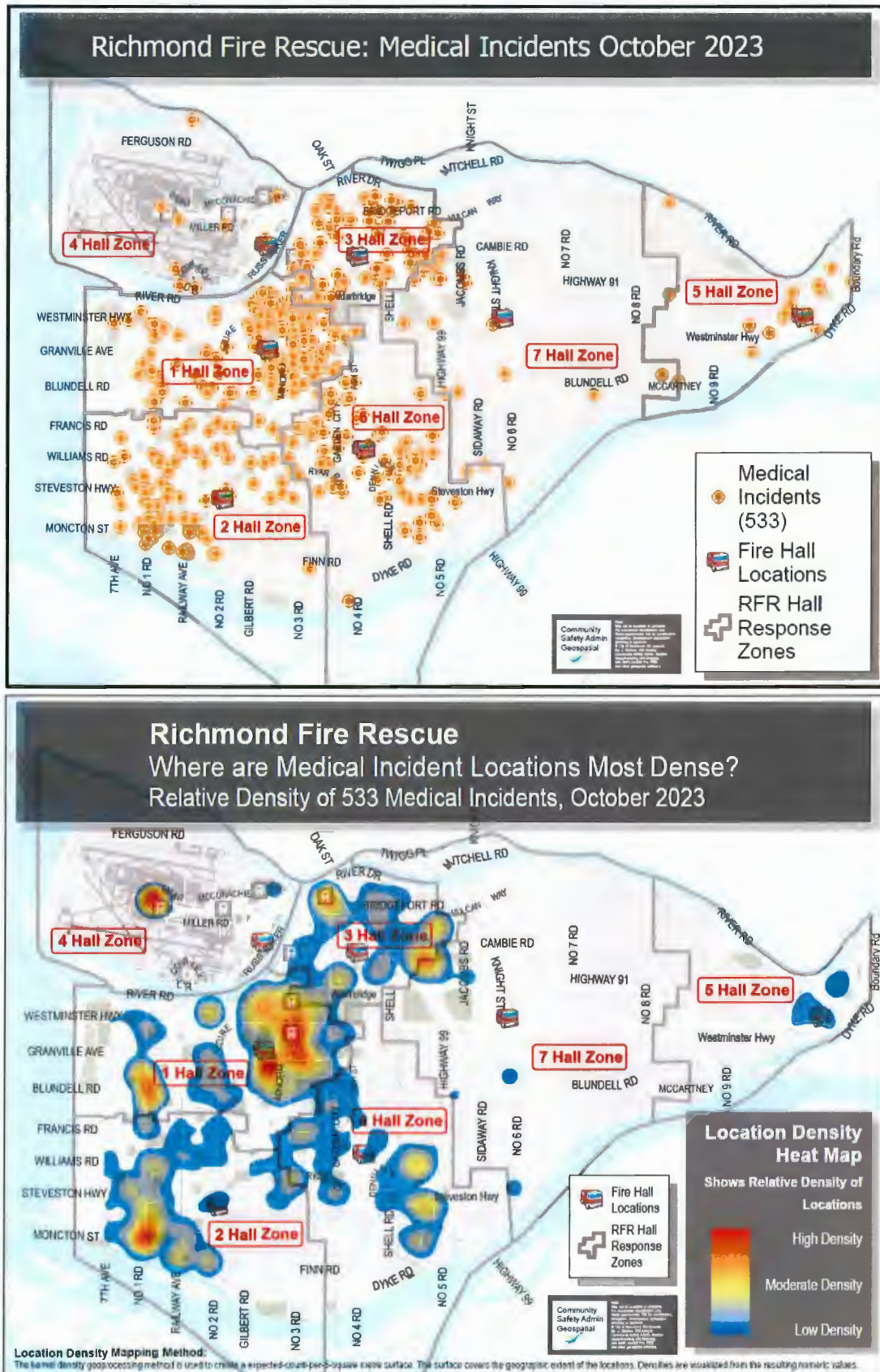
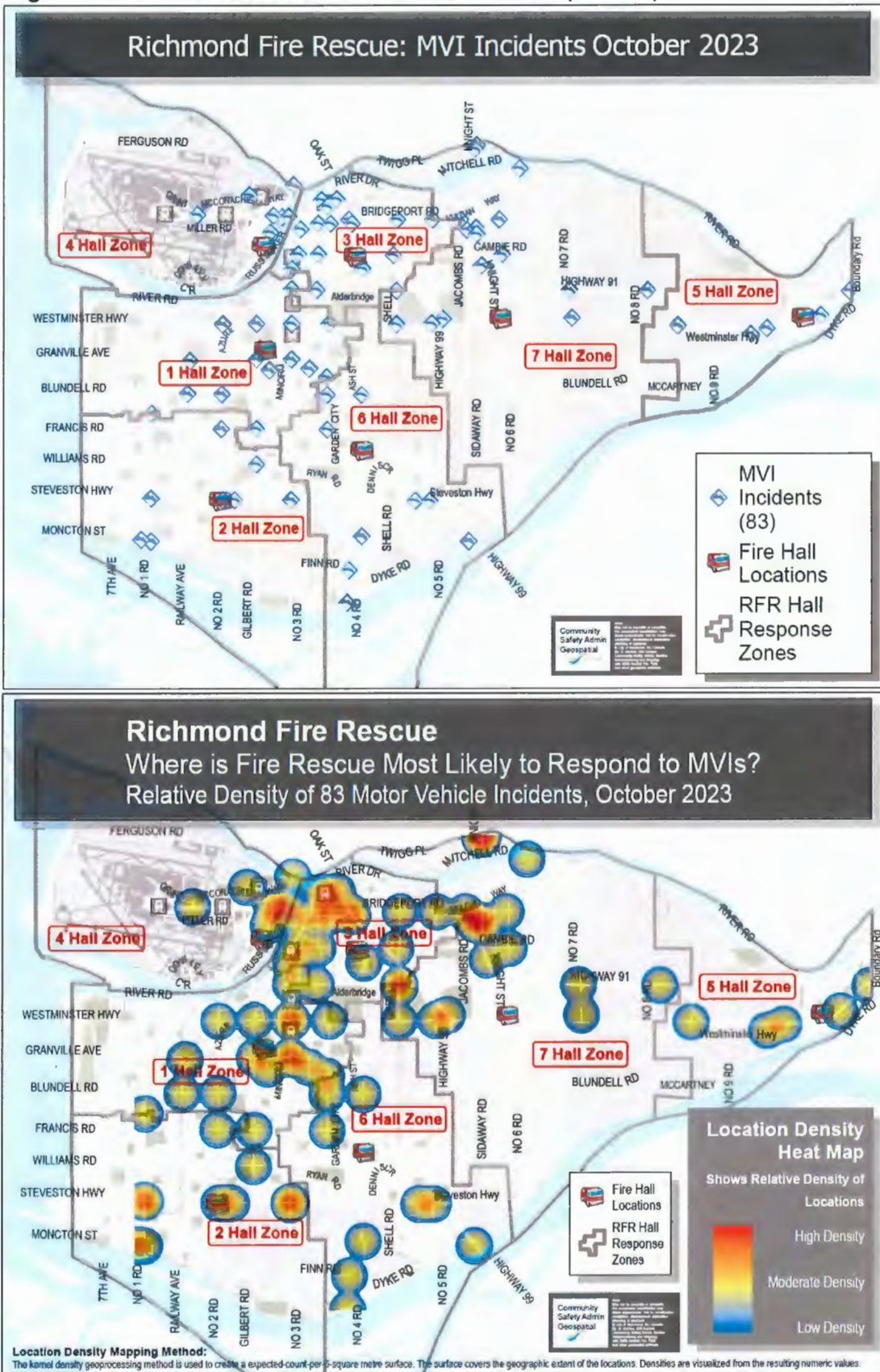


Figure 2: Location of Medical Incidents in October 2023 (total 533)



7437214

Figure 3: Location of MVI Incidents in October 2023 (total 83)



7437214



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 10, 2023

From: Dave Chauhan
Chief Superintendent, Officer in Charge

File: 09-5000-01/2023-Vol
01

Re: RCMP Monthly Activity Report – October 2023

Recommendation from the OIC

That the report titled “RCMP Monthly Activity Report – October 2023”, dated November 10, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO	

Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Community Police Station Programs
6. Crime Prevention Unit
7. Road Safety Unit
8. Victim Services
9. Youth Section

This report supports Council's Strategic Plan 2022-2026 Focus Area #1 Proactive in Stakeholder and Civic Engagement:

Proactive stakeholder and civic engagement to foster understanding and involvement and advance Richmond's interests.

Analysis

Activities and Noteworthy Files

Pedestrian Safety Campaign

On October 12, 2023, the Richmond RCMP issued a media release reminding pedestrians and drivers to use increased caution on the roads during the fall months, as these are typically the most dangerous times of the year for pedestrian injuries and fatalities. The month-long campaign featured public outreach events with the collaboration of multiple partner agencies.

Fatal Collision

On October 14, 2023, Richmond RCMP officers responded to the 7000 block of Granville Avenue for a vehicle collision involving a pedestrian. The female pedestrian was transported to hospital but succumbed to her injuries. The driver remained at the scene and is cooperating with police. The Richmond RCMP Criminal Collision Investigation Team is investigating.

Serious Collision

On October 27, 2023, Richmond RCMP officers responded to a business in the 6000 block of No. 3 Road after receiving several reports of a serious vehicle collision. A vehicle had driven into a restaurant, resulting in serious injuries to a woman who was inside the business at the time. The collision remains under investigation.

Halloween Candy Warning

On October 29, 2023, the Richmond RCMP issued a media release reminding parents about the importance of inspecting trick-or-treat candy. In 2022, the Richmond RCMP investigated one incident involving a child accidentally ingesting an edible cannabis product, which was among their Halloween candy.

Analysis of Police Statistics*Arson*

In October 2023, there were three reported arsons, a decrease of four incidents from the previous month and a decrease of seven incidents from October 2022. No patterns or trends have been identified. The number of arsons this month is within the average range.

Assault Serious (Assault with a Weapon)

There were 14 serious assault events in October 2023, a 22 per cent decrease from the previous month and a 30 per cent decrease from October 2022. No patterns or trends have been identified. The number of serious assaults this month is within the average range.

Approximately 57 per cent of assaults in October 2023 involved family violence. There were two stranger assaults reported this month. Both assaults remain under investigation; a suspect has been arrested in connection with one of the incidents.

Auto Theft

In October 2023, there were 19 auto theft incidents, a six per cent increase from the previous month and a 42 per cent decrease from October 2022. No patterns or trends have been identified. The number of auto thefts this month is below the average range.

Drugs

In October 2023, there were 45 drug offences, a 10 per cent increase from the previous month and a 61 per cent increase from October 2022. No patterns or trends have been identified. The number of drug incidents this month is within the average range.

Approximately 71 per cent of the files in October 2023 occurred at the Vancouver International Airport.

Mental Health

There were 251 mental health-related incidents in October 2023, a six per cent increase from the previous month and a 21 per cent increase from October 2022. No patterns or trends have been identified. The number of mental health-related incidents this month is within the average range.

There were 76 police apprehensions this month, which is within the average range; however, the average hospital wait time remained high at 155 minutes. The extended wait time has been attributed to six files with exceptionally long wait times.

Residential Break and Enter

There were 26 break and enters to residences in October 2023, a four per cent increase from the previous month and a 63 per cent increase from October 2022. No patterns or trends have been identified. The number of residential break and enters this month is within the average range.

Commercial Break and Enter

In October 2023, there were 31 break and enters to businesses, representing a 41 per cent increase from the previous month and a 15 per cent increase from October 2022. No patterns or trends have been identified. The number of commercial break and enters this month is within the average range.

Robbery

There were 12 robberies in October 2023, an increase of eight incidents from the previous month and an increase of 12 incidents from October 2022. No patterns or trends have been identified. The number of robberies this month is above the average range.

Six persons of interest have been identified to date. Five of the robberies involved the use of burning liquid/caustic spray.¹

Sexual Offences

In October 2023, there were 13 sexual offence files, representing no change from the previous month and is a 43 per cent decrease from October 2022.² No patterns or trends have been identified. The number of sexual offences this month is within the average range.

Approximately 62 per cent of the incidents were sexual assaults. Suspects have been identified in 77 per cent of the offences reported in October 2023.

Shoplifting

There were 135 reported shoplifting thefts in October 2023, an eight per cent increase from the previous month and a 67 per cent increase from October 2022. No patterns or trends have been identified. The number of shoplifting thefts this month is above the average range.

The top targeted location remained consistent with previous months. Suspects, including eight youths, have been identified in 28 percent of files.

¹ The category of burning liquid/caustic spray includes a wide-range of liquid substances, including bear and pepper spray.

² The Sexual Offences category comprises a range of offences including: sexual assault, sexual interference, making and distributing child pornography, possessing and accessing child pornography and indecent acts/exposing.

Theft from Automobile

There were 163 thefts from automobile incidents in October 2023, a 54 per cent increase from the previous month and a 42 per cent increase from October 2022. The number of thefts from automobiles this month is within the average range.

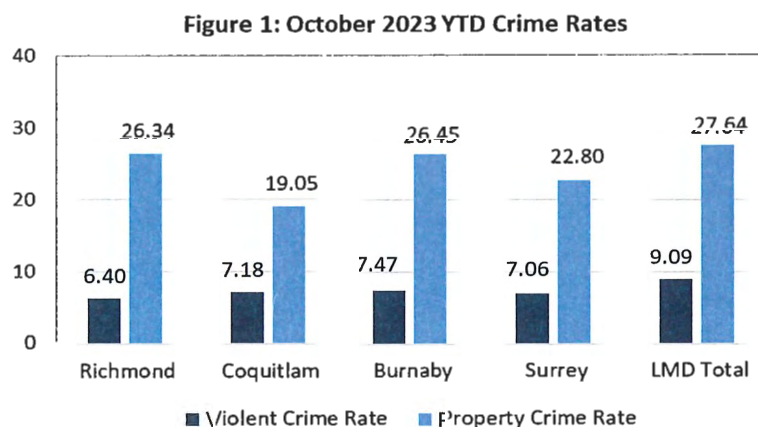
Hate Crimes and Incidents

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2019 and October 31, 2023.³ A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime, as per the *Criminal Code*, carries a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime but does not reach the threshold of being a criminal offence. There were two hate incidents in October 2023; one involved a woman uttering racist comments to a driver, and the other was related to vandalism to a rainbow crosswalk.

Table 1 -- Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2019	11	9	20
2020	21	13	34
2021	21	24	45
2022	8	26	34
2023 (YTD)	6	19	25

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.⁴ In October 2023, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate. The property crime rate for Richmond was below the LMD average.



³ The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

⁴ Crime rate is year to date (YTD) and calculated per 1,000 people.

Block Watch

At the end of October 2023, the Block Watch program had 308 groups, totalling 7,112 participants. Currently, the program includes 442 captains and co-captains. Block Watch training was provided to a new group of participants in October.

Community Police Station Programs

Community police stations continue to enhance the Richmond Detachment's policing services by providing various crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to improve crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month, reflective of weather conditions, seasonal initiatives and the availability of volunteers.

During October, volunteer highlights included:

- The deployment of one volunteer bike patrol, totalling 16 hours and three volunteer foot/van patrols, totalling 45 hours.
- A total of nine Fail to Stop deployments took place, resulting in 230 information letters issued.
- There were 20 Lock Out Auto Crime deployments, resulting in 478 information letters issued.
- Speed Watch was conducted on 3,405 vehicles, resulting in 109 information letters issued.
- October 5 – Nine volunteers participated in the Activate! Positive Aging Fair at the Minoru Centre for Active Living. They promoted road safety and crime prevention programs, including the Community Safety App and Block Watch, and provided various crime prevention resources.
- October 11 – In partnership with ICBC, volunteers participated in a Walk Richmond event at the Horseshoe Slough Recreational Trail.⁵ Pedestrian safety was the event's focus, which included road safety messaging and the distribution of safety reflectors.
- October 18 – Speed Watch training was delivered to 10 volunteers.
- October 20 – Volunteers conducted a Project 529 bike registry event, during which 19 bicycles were registered.
- October 23, 25 and 26 – In collaboration with ICBC, volunteers provided short road safety presentations to approximately 350 City Works Yard staff. Topics discussed included pedestrian safety, sharing the road and fall/winter driving tips.
- October 24 – In partnership with ICBC, volunteers assisted RCMP officers and Metro Vancouver Transit Police with a Pedestrian Safety outreach event at the Brighthouse Canada Line station. A total of 2,800 safety reflectors were distributed.
- October 31 – Volunteers attended fireworks events in Burkeville and Minoru Park, conducting foot patrols and distributing over 1,200 safety reflectors.

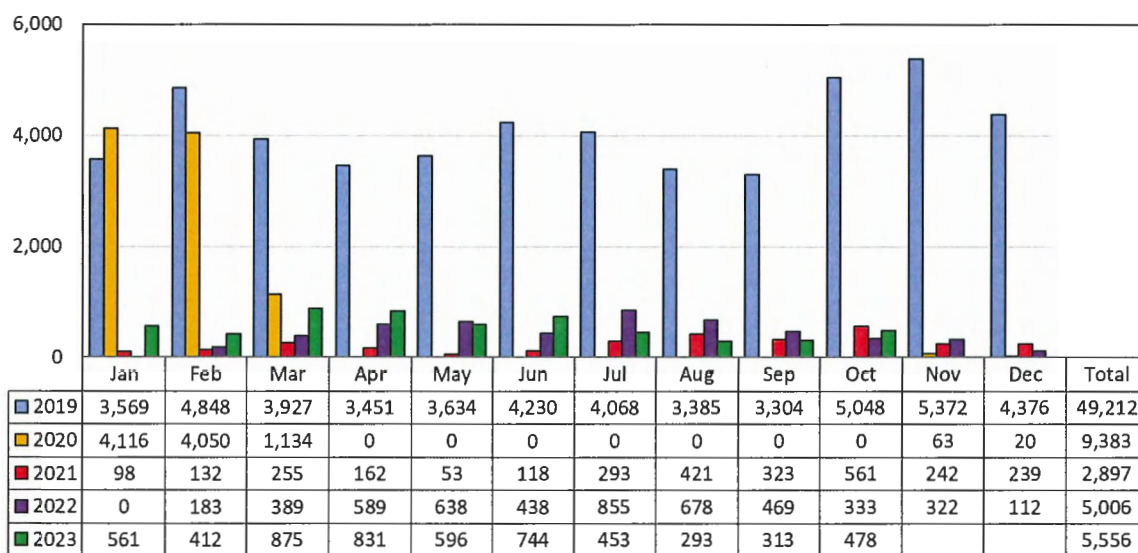
⁵ Walk Richmond is a City initiative promoting physical activity by offering free walks and resources throughout the year.

- October 31 – Volunteers conducted a Crime Watch deployment, resulting in 131 kilometres of patrols.

Lock Out Auto Crime

Figure 2 provides a yearly comparison of the number of vehicle notices issued.⁶

Figure 2: Lock Out Auto Crime Vehicles Issued a Notice

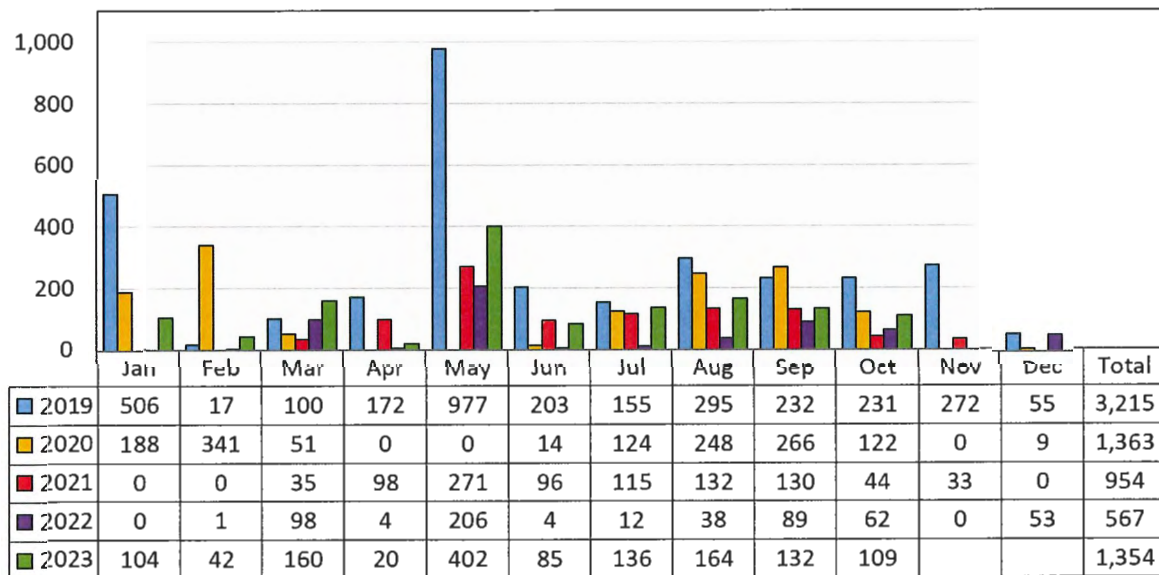


⁶ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

Speed Watch

Figure 3 compares the number of letters sent to registered vehicle owners yearly.

Figure 3: Speed Watch Letters Sent

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During October, the Crime Prevention Unit participated in the following events/activities:

- Business Outreach
- Diversity and Inclusion Initiatives
- Foot Patrols
- Pedestrian Safety
- Place of Worship Patrols
- Supercar Toy Drive Fundraiser

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for October 2023 to both September 2023 and August 2023. Violation tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	August 2023	September 2023	October 2023
Distracted Driving	97	89	73
Driver License	178	175	179
Impaired	32	28	22
Intersection Offences	38	47	38
Moving Infractions ⁷	79	56	73
Speeding	180	195	282
Seatbelts	14	6	10
Vehicle-Related ⁸	151	112	139
Other ⁹	29	20	8
Total	798	728	824

Victim Services

In October 2023, Richmond RCMP Victim Services met with 81 new clients and attended eight crime/trauma scenes after hours. The unit currently maintains an active caseload of 84 files. In October, Victim Services responded to several cases involving medical-related sudden deaths, family conflicts and frauds.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies contributing to safe and healthy behaviours essential to developing productive and civic-minded adults. During October, Youth Section highlights included:

- RCMP officers in the Youth Section conducted 50 proactive school visits at secondary schools and 42 visits at elementary schools. Police officers engaged with students during recess, lunch, and morning and afternoon supervision.
- DARE classes were delivered to 280 elementary school students in 11 classes.

Financial Impact

None.

Conclusion

In October 2023, the Richmond RCMP conducted several noteworthy investigations and activities, including two serious vehicle collisions. Police statistics for this month indicate that

⁷ Moving infractions refers to unsafe lane change and unsafe passing.

⁸ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁹ Other refers to miscellaneous charges including failing to remain at the scene of an accident and failing to stop for police.

most crime types were within the average ranges, except for robberies and shoplifting thefts, which were elevated, and auto thefts, which were below average.

In October, the Community Engagement Team and volunteers continued promoting crime prevention and road safety initiatives, including a month-long Pedestrian Safety campaign. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Manager, Police Services
(604-207-4767)

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps
4: Crime Prevention Newsletter

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Spot the Target

- This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

OCTOBER 2023 STATISTICS

RICHMOND RCMP

The following information is a limited list of select crime-type samples, which does not comprise the entirety or assortment of all crimes captured by the RCMP. The statistics in this chart should be considered independently of the analysis provided as the data is unrelated to the research provided earlier in this report.

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

The 5 year average is based on activity within a single month over the past 5 years. If the current monthly total for an offence falls outside the 5 year range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in red if higher and blue if below. If the current monthly total for an offence is above the 5 year range due to primarily non-operational reasons such as the new UCR

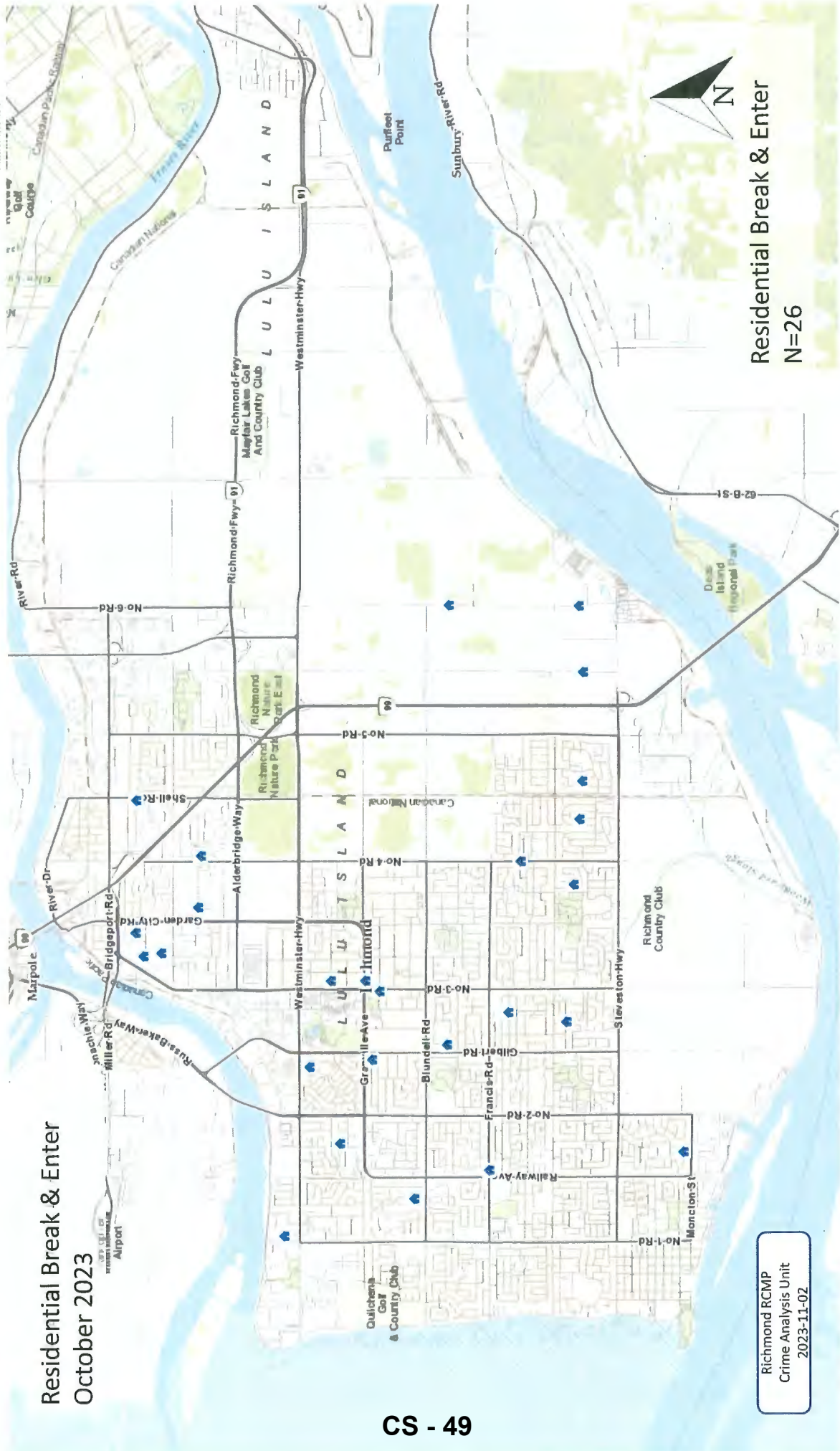
	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Oct - 23	October		2022	2023	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	154	135.2	123-151	1383	1534	11%	151
Robbery	12	4.0	1-5	52	52	0%	0
Assault Common	45	51.0	46-56	491	492	0%	1
Assault Serious	14	14.8	11-18	176	201	14%	25
Sexual Offences	13	15.8	11-21	175	187	7%	12
PROPERTY CRIME (UCR 2000-Series Offences)	722	640.4	551-730	5726	6550	14%	824
Business B&E	31	34.2	21-47	301	257	-15%	-44
Residential B&E	26	41.8	23-61	251	242	-4%	-9
Auto Theft	19	30.6	26-35	216	211	-2%	-5
Theft from Auto	163	155.4	117-194	1167	1259	8%	92
Theft	90	78.2	57-99	881	1132	28%	251
Shoplifting	135	71.0	54-88	692	1058	53%	366
Fraud	92	79.8	73-86	679	827	22%	148
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	255	218.0	181-255	2508	2698	8%	190
Arson	3	6.8	2-11	78	60	-23%	-18
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1131	993.6	914-1073	9623	10786	12%	1163
DRUGS (UCR 4000-Series Offences)	45	44.8	15-75	428	470	10%	42
MHA RELATED CALLS (MHA files or Mental Health flag)	251	262.2	207-317	1646	2398	46%	752

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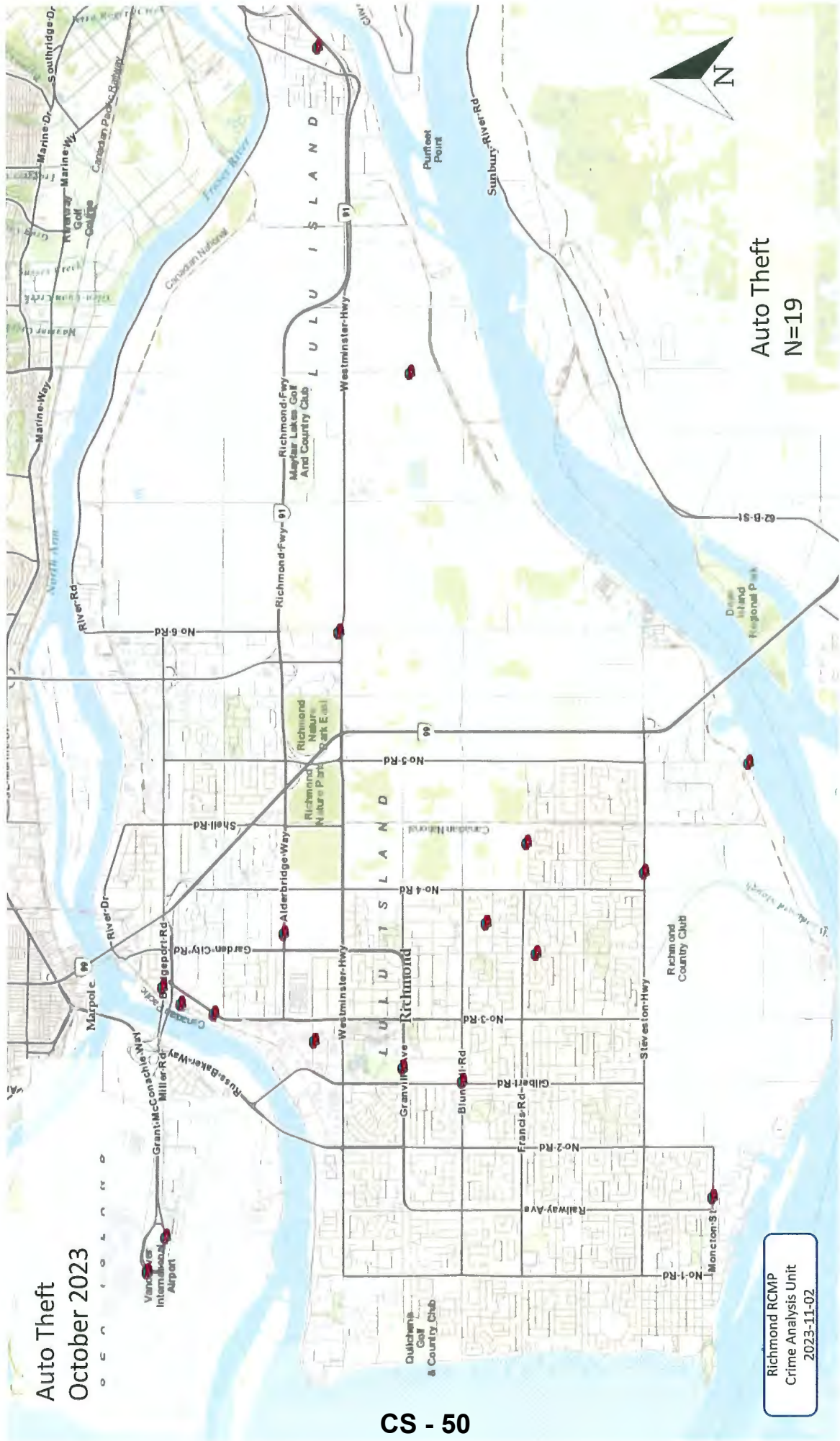
Commercial Break & Enter
October 2023



Residential Break & Enter October 2023

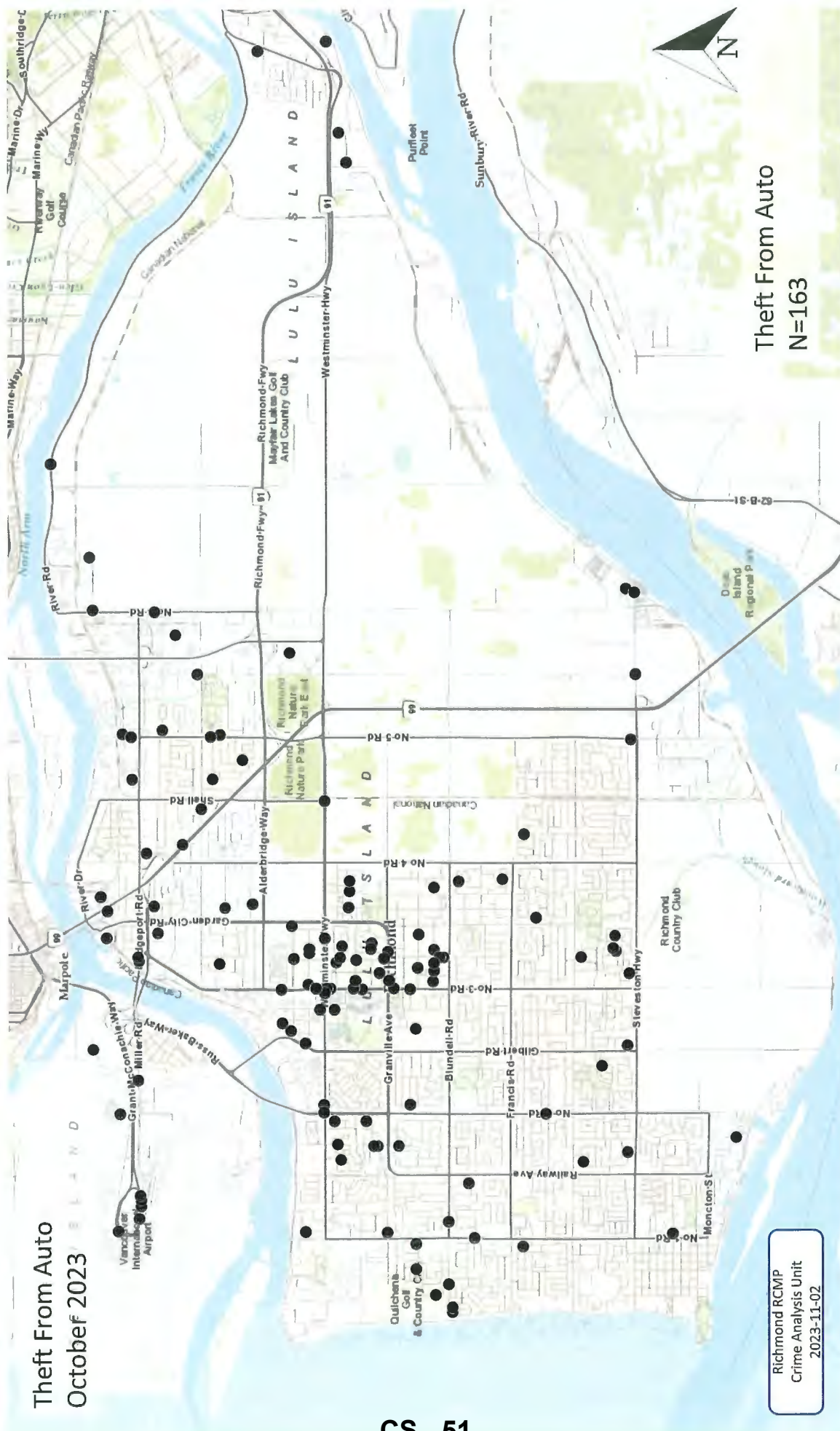


Auto Theft
October 2023



Auto Theft
N=19

Theft From Auto
October 2023



CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME NEWSLETTER

Sharing on Social Media

Holiday season is approaching and during this time, we may want to share pictures of our decorated home, gifts, or holiday destinations. Social media is an easy way to share with everyone. Although it is a fun area for sharing with our family and friends, it can also be a risky area as thieves use the platforms to take advantage of people sharing too much.

One way thieves create opportunity is by using social media to browse people's post. If you share photos of holiday gifts you received or purchased from holiday deals, it shows everyone that you have valuables in your home. The best way to secure your new valuables is avoid posting about them online. Another way to protect yourself is set your profile to private. Comb through your friends list and filter out or unfriend anyone you do not know. By switching to a private profile and filtering your friend list, you make your online profile safer.

If you are sharing pictures of your home decorations, try to avoid capturing any details that give away your exact location. For example, if you take a picture of your Christmas tree next to a window with your new gifts, the outside window may show the street sign or a distinctive tree. Thieves may see the post, identify your location, and steal your gifts.

Other posts people like to share are their vacation photos. While it may be fun and interesting to share your holiday with your friends and family, it poses a potential danger to you. Tech-savvy thieves can pick out certain details to find out where you are. A way they do so is by looking at the geo-tagged details in your picture. Geo-tagging happens when the location data is saved into a picture or a video with a smartphone, tablet, or GPS connected camera. The information shows your exact location and time of where you took the photo. Thus, if you are away from home and post a picture on social media, thieves can use the combined information on social media to determine if you are away and where your valuables are stored. Luckily, it is possible to turn off this feature. Head over to your camera settings and turn off the location services or GPS service in the camera app. The best way to protect your valuables and home when you are away is to wait until you are home before you post pictures of your getaway. By adjusting the settings of your profile and limiting what you post online it can help reduce the chances of a thief seeing your valuables or knowing that you are not home. Changing your habits and taking a proactive approach to social media can make your online presence safer.



CITY OF RICHMOND CRIME PREVENTION **NEWSLETTER**



Fending off the Parcel Theft Grinch

At the end of the year, there are many deals and online offers, which can be wonderful for consumers because they can get their items straight to their door. Online shopping is convenient but it lacks security if consumers do not do their due diligence to protect their valuables. Parcel theft is an opportunistic crime and thieves know that during this season people online shop because of the deals. Thieves will look for easy and quick methods to steal parcels. However, people can proactively remove the opportunity of parcel theft by changing the delivery methods for their valuables.

When purchasing something online, pay attention to your notification settings. Most of the delivery services send a email or push notification when the package has been delivered. Do not ignore the notification and arrange to pick it up as soon as possible. Sign up for tracking notifications if you have not done so. The notifications you receive are a powerful tool as a reminder to plan for its arrival. When the package arrives, you are the first to know. Take advantage of that detail and pick up your package quickly. If you are not able to pick up the package right away, ask a trusted neighbour or a family member to retrieve it. By knowing when your package arrives, you stay one-step ahead of opportunistic thieves.

If you know you will not be home to pick up your package consider picking it up at a secure location. One option is to have the parcel delivered to a trusted friend or family member's house, that way you know it is safely delivered. Alternatively, some businesses offer a physical location for you to pick up. For example, most brand name clothing stores offer in-store pick up for online purchases, and are able to hold items for a couple of days. Moreover, some delivery services have storage lockers, which offers additional protection as you are the only one with access to the locker. Alternate locations are effective in protecting your package because they are stored at a safe place where you do not need to worry about your package being left out in the open - this option offers you peace of mind. Lastly, you can add special instructions to your delivery. For example, you can request delivery to your work place, concierge, or request for a signature when the package is dropped off. This way, your package will not be left at your front door unattended but rather it will be handed over to a trusted individual. One important point to note is that not all delivery services have signature request available so make sure to do your research and pick the best proactive approach that protects your package from being stolen.

Are You a Good Neighbour?

You can pick your friends, but you can't pick your neighbours. Neighbours can play an important role in our lives and in building a safer neighbourhood. It all begins with us being a good neighbour ourselves.

A good neighbour is friendly and considerate. Though good neighbours may live close, they respect your space and privacy. They take time to talk, smile, and wave at you when they pass by.

Good neighbours' actions support community and look out for each other. While you may not be able to change the neighbourhood in which you live, you can change the experience you have by getting more involved with those around you. Knowing the people who live around you provides a strengthened sense of community, pride and safety in your neighbourhood and your home. When neighbours work together, they can reduce crime in their area in the most effective way—before it starts.



To start a Block Watch Group

Interested in starting a Block Watch group? Let us tell you a little about Block Watch! Block Watch is a program that brings the police and the communities together. This program helps you build connections and relationships with people in your neighbourhood and the police while striving for the common goal of crime prevention.

Select a Captain/Co-Captain

- ◇ Each Captain/Co-Captain to submit an application and will be contacted for a suitability interview. Candidates will then need to complete a free Police Information Check.

Recruit and build your group

- ◇ Upon confirmation from the Block Watch office on completing and passing all required steps in becoming a Captain/Co-Captain, you may begin to recruit homes that are near to you with the provided recruiting materials from the Block Watch office. To build an effective Block Watch, try to involve 50-75% of households in your area.

Complete activation of your team

1. **Complete** Block Watch Captain/Participant training – invite everyone in your group to participate in a virtual/in-person training session.
2. **Submit** your participating household list.
3. **Qualify** for Block Watch street signs once above steps are completed.

If you are interested in creating a Block Watch group in your area, email us your name and address at blockwatch@richmond.ca or call 604-207-4829.

BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Theft of Auto For Business Vehicles

Your vehicle is an important part of your business. Whether you are transporting yourself, tools, or materials the work vehicle is an extension to your business. An act of convenience may put your vehicle at risk of being stolen if proper steps are not taken to secure it. A stolen commercial vehicle not only leads to financial loss, it also adds stress for employees and the business.

To help protect your work vehicle from theft of auto, do not leave your vehicle unsupervised when the keys are left in the ignition. It is a crucial and common mistake many drivers make. With the seasons getting colder, many people make the mistake to step away when they warm up their cars. This creates a favourable moment for opportunistic thieves. The best way to protect your vehicle from being stolen is to keep your keys with you at all times. When you are finished with the day, do a check around the vehicle. Make sure all windows are closed and doors locked, and put the keys back in a secure location that is not easily accessed by people other than your staff.

Lastly, if your business offers a secured parking spot for your vehicle, park in the area as it offers the greatest protection for your vehicle. Observe the surrounding area and take note of the security of any fences or gates. The secureness of the fences and gates are crucial in protecting your vehicle because they are the first layer of protection. If your business does not have a secured parking area, look to improve the visibility in the area. Bright lights are effective in preventing auto thefts because it removes hiding spots for thieves. On the other hand, motion sensor lights directs people's eye to the area as the light shines when there is movement in the area. Also, install surveillance cameras, as it plays a pivotal role in deterring potential auto thieves and aiding in the identification and capture of suspects.

Please report all suspicious or criminal activity to the police.

Richmond RCMP Non-Emergency line **604-278-1212**.

If you witness a crime in progress, dial **9-1-1**.

Online reporting available at bc.rcmp-grc.gc.ca/richmond/report for the following:

- Damage/mischief to property under \$5,000
- Damage/mischief to a vehicle under \$5,000
- Hit and run to an unoccupied vehicle or property
- Theft of bicycle under \$5,000
- Theft under \$5,000
- Theft from vehicle under \$5,000
- Lost property

