



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, December 12, 2017
4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on November 15, 2017.*



NEXT COMMITTEE MEETING DATE

January 16, 2018, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATION

1. Oliver Grüter-Andrew, President and CEO, E-Comm, to present E-comm's 2016 Annual Report.

COMMUNITY SAFETY DIVISION

2. **LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE
INTEGRATED TEAM ANNUAL REPORT 2016/17**
(File Ref. No. 09-5350-12) (REDMS No. 5667362 v.2)

CS-11

See Page CS-11 for full report

Designated Speaker: Cecilia Achiam

STAFF RECOMMENDATION

- (1) *That the report titled “Lower Mainland District Regional Police Service Integrated Team Annual Report 2016/17” from the General Manager, Community Safety, dated November 22, 2017, be received for information; and*
- (2) *That copies of the report be provided to:*
 - (a) *the Lower Mainland CAO/PCC (Chief Administrative Officer/Principal Police Contact) Forum to assist in future discussions surrounding cost allocation formulas for the various teams; and*
 - (b) *the Director of Police Services, Ministry of Public Safety for consideration during the Province’s review of the governance of the Integrated Teams.*



3. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - OCTOBER 2017**

(File Ref. No. 12-8060-01) (REDMS No. 5648517)

CS-37

See Page CS-37 for full report

Designated Speaker: Greg Scarborough

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report - October 2017”, dated November 20, 2017, from the General Manager, Community Safety, be received for information.



4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – OCTOBER 2017**

(File Ref. No. 09-5000-01) (REDMS No. 5643447)

CS-43

See Page CS-43 for full report

Designated Speaker: Acting Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2017”, dated November 6, 2017 from the Acting Fire Chief, Richmond Fire-Rescue, be received for information.



Pg. # ITEM

5. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Acting Fire Chief Tim Wilkinson

Items for discussion:

- (i) *Line of Duty Death Funeral*
- (ii) *Tree Chip Event*

6. **RCMP MONTHLY ACTIVITY REPORT - OCTOBER 2017**
(File Ref. No. 09-5000-01) (REDMS No. 5641557)

CS-53

See Page CS-53 for full report

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “RCMP’s Monthly Activity Report – October 2017,” dated November 8, 2017, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



7. **RICHMOND RCMP DETACHMENT STRATEGIC PLAN 2018-2020**
(File Ref. No. 09-5000-01) (REDMS No. 5630810 v.2)

CS-77

See Page CS-77 for full report

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “Richmond Detachment Strategic Plan 2018-2020”, dated November 20, 2017, from the Officer in Charge, Richmond RCMP be received for information.



8. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Supt. Will Ng

Items for discussion:

- (i) *Volunteer Appreciation Event*
- (ii) *Youth Academy Graduation*

Community Safety Committee Agenda – Tuesday, December 12, 2017

Pg. # ITEM

9. **EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT –
THIRD QUARTER 2017**

(File Ref. No. 09-5126-01) (REDMS No. 5670469)

CS-114

[See Page CS-114 for full report](#)

Designated Speaker: Norman Kotze

STAFF RECOMMENDATION

That the staff report titled, “Emergency Programs Quarterly Activity Report – Third Quarter 2017,” dated November 24, 2017 from the General Manager, Community Safety, be received for information.

☐

10. **COMMITTEE STANDING ITEM**

E-Comm

11. **MANAGER’S REPORT**

ADJOURNMENT

☐



Community Safety Committee

Date: Wednesday, November 15, 2017

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Derek Dang
Councillor Ken Johnston
Councillor Alexa Loo
Councillor Linda McPhail

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on October 11, 2017, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

December 12, 2017, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. **BUSINESS LICENCES QUARTERLY REPORT – THIRD QUARTER 2017**

(File Ref. No. 12-8275-01) (REDMS No. 5612852 v.2)

Cecilia Achiam, General Manager, Community Safety, highlighted a 37% decrease in expired licences this quarter due to staffing changes to address the increasing number of expired business licences as well as those waiting to be processed.

Community Safety Committee

Wednesday, November 15, 2017

In reply to queries from Committee, Ms. Achiam advised that applications for Bed and Breakfasts have steadied and staff are still working with Bed and Breakfast owners who are not in compliance.

Ms. Achiam noted that the new Sign Inspector has been helpful with regard to language capabilities for Business Licences as well as signs and more information will be provided to Committee on the role of the Sign Inspector.

In reply to queries from Committee, Ms. Achiam stated that staff were directed to bring forward a report in one year with regard to short-term rentals in Richmond. Ms. Achiam advised that a memorandum will be provided to Council with an update on Vancouver's progress on the matter.

It was moved and seconded

That the staff report titled "Business Licences Quarterly Report – Third Quarter 2017", dated October 17, 2017, from the General Manager Community Safety be received for information.

CARRIED

2. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - SEPTEMBER 2017

(File Ref. No. 12-8060-01) (REDMS No. 5573181)

The Chair queried more background information on the role of the soils officer and in reply to the query, Greg Scarborough, Manager, Property Use, Policy and Programs, advised that more information will be provided to Committee.

In reply to queries from Committee, Mr. Scarborough advised that there are a number of reasons that are resulting in low revenue for paid parking. He noted that the new system being implemented for parking should eliminate some of the issues being encountered.

Discussion took place on the relationship between City of Richmond Bylaw Officers and the Richmond RCMP. In response to the discussion Mr. Scarborough advised that any concerns from the residents of Richmond can be reported and Bylaw Officers will investigate. Mr. Scarborough noted that Bylaw Officers are trained in resolving issues and provided various options for assistance and any situations requiring RCMP attendance are responded to immediately.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report - September 2017", dated October 10, 2017, from the General Manager, Community Safety, be received for information.

CARRIED

Community Safety Committee
Wednesday, November 15, 2017

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – SEPTEMBER 2017**

(File Ref. No. 09-5000-01) (REDMS No. 5601992)

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – September 2017”, dated October 18, 2017 from the Acting Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

(i) Mitchell Island Safety Update

Kevin Gray, Deputy Fire Chief, Richmond Fire-Rescue, advised that the investigation on the recent fire on Mitchell Island is nearly concluded and noted that Richmond Fire-Rescue has partnered with various City staff involved with businesses on Mitchell Island to provide recommendations to reduce risk.

(ii) Post Halloween Operations Update

Deputy Fire Chief Gray advised that Halloween night was very successful with no emergency response calls. Richmond Fire-Rescue had additional crew patrolling highly populated areas as well as crew present at all fire work displays within the City.

(iii) Lighting of the Hamilton Fire Hall Event

Deputy Fire Chief Gray noted that an open house with family events will take place at the Hamilton Fire Hall followed by the lighting of the festive lights on December 5, 2017.

(iv) Cambie Hall Opening

Deputy Fire Chief Gray thanked Council for attending the opening of Cambie Fire Hall and commended the volunteers on their hard work.

5. **RCMP MONTHLY ACTIVITY REPORT - SEPTEMBER 2017**

(File Ref. No. 09-5000-01) (REDMS No. 5576972)

Inspector Keith Bramhill, Richmond RCMP, introduced Inspector Sunny Parmar, Operations Officer.

Community Safety Committee

Wednesday, November 15, 2017

Inspector Bramhill highlighted that (i) the Bike Bait Program has been very successful, (ii) the luggage theft issue at Vancouver Airport (YVR) has gained a lot of media attention and through collaboration with RCMP Officers and the Vancouver Airport Authority the suspect has been identified, and (iii) the Combined Forces Special Enforcement Unit has been heavily engaged with gang related crimes in Richmond and has been working with Officers in Richmond to target locations frequented by these individuals.

In reply to queries from Committee, Inspector Bramhill advised that new and high profile restaurants are the most popular locations for individuals involved in gang related crimes to occupy.

Discussion took place regarding the increase in volume at YVR and Committee queried the last time a review had taken place on staff resources.

As a result of the discussion the following **motion** was introduced:

It was moved and seconded

That a letter be written to the Vancouver Airport Authority to review RCMP staff resources required to accommodate the increase in volume through Vancouver Airport.

CARRIED

Discussion ensued with regard to the RCMP Detachment at YVR.

As a result of the discussion the following **referral** was introduced:

It was moved and seconded

That staff provide information regarding the RCMP Detachment at YVR including staffing needs and report back to Committee.

CARRIED

The Chair requested that volunteers that assisted during the wild fires be recognized for their hard work and invaluable efforts in the next report.

It was moved and seconded

That the report titled "RCMP's Monthly Activity Report – September 2017," dated October 10, 2017, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

Community Safety Committee

Wednesday, November 15, 2017

- staff are in the process of completing the application to be submitted to UBCM for funding from the Community Emergency Preparedness Fund.

(ii) *E-Comm*

The Chair advised that the Board of Directors are holding a strategic planning session in January to examine various aspects of E-Comm and its growth in the province.

7A. **EARTHQUAKE PREPAREDNESS**

(File Ref. No.) (REDMS No.)

The Chair spoke to an email dated November 10, 2017 (copy on file, City Clerk's Office) from Professor Kyle Matsuba, Kwantlen Polytechnic University, regarding the potential to partner with the City of Richmond to apply for a federal grant to conduct a study on preparing Richmond residents for an earthquake.

As a result, the following **referral** was introduced:

It was moved and seconded

That staff liaise with Professor Kyle Matsuba, Kwantlen Polytechnic University, to examine the nature of the study on earthquake preparedness and offer any assistance.

CARRIED

8. **MANAGER'S REPORT**

(i) *Proposed Excise Duty Framework for Cannabis Products*

Ms. Achiam stated that staff will bring forward a report to Council for endorsement to submit comments regarding the proposed excised tax for cannabis products.

(ii) *RCMP Toy Drive*

Ms. Achiam noted that the Richmond RCMP will be hosting a toy drive at Ironwood Plaza on November 18 to collect donations for the Richmond Christmas Fund.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (4:34 p.m.).

CARRIED

Community Safety Committee
Wednesday, November 15, 2017

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, November 15, 2017.

Councillor Bill McNulty
Chair

Sarah Kurian
Legislative Services Coordinator



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 22, 2017
From: Cecilia Achiam, MCIP, BCSLA **File:** 09-5350-12/2017-Vol
General Manager, Community Safety 01
Re: **Lower Mainland District Regional Police Service Integrated Team Annual
Report 2016/17**

Staff Recommendation

1. That the report titled “Lower Mainland District Regional Police Service Integrated Team Annual Report 2016/17” from the General Manager, Community Safety, dated November 22, 2017, be received for information; and
2. That copies of the report be provided to:
 - a) the Lower Mainland CAO/PCC (Chief Administrative Officer/Principal Police Contact) Forum to assist in future discussions surrounding cost allocation formulas for the various teams; and
 - b) the Director of Police Services, Ministry of Public Safety for consideration during the Province’s review of the governance of the Integrated Teams.

Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety
(604-276-4122)

Att. 2

| REPORT CONCURRENCE | |
|----------------------------------------------------------|---------------|
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: |
| APPROVED BY CAO | |

Staff Report

Origin

On October 3, 2017, the Lower Mainland District (LMD) of the RCMP released the “Lower Mainland District Regional Police Service Integrated Team Annual Report 2016/2017” (Attachment 1). An analysis of the RCMP Report has been prepared to examine whether the City is receiving a level of service proportionate to the payment for these services.

This report supports Council’s 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.4. Effective interagency relationships and partnerships.

Background

The Integrated Teams consist of five specialized units: the Integrated Homicide Investigation Team (IHIT), Integrated Forensic Identification Services, Integrated Collision Analysis and Reconstruction Service, Integrated Police Dog Services and Emergency Response Team. These Integrated Teams provide specialized services for municipalities that contract with the RCMP, the Province and independent police departments. The Integrated Teams provide municipalities with the ability to deal with crimes that are highly complex and are multi-jurisdiction.

Generally, the costs of the Integrated Teams are shared by participating municipalities based on a funding formula¹ with two criteria:

- 1) Criminal Code Offence – 5 year average criminal code offenses accounts for 75% of the cost sharing
- 2) Population – Annual population accounts for 25% of the cost sharing

The base cost for Integrated Teams may differ with the Provincial and Federal contributions. A summary of the base costs is provided in Attachment 2.

In July 2017, the Province has engaged a consultant to conduct the LMD Integrated Teams Governance Review. The consultant will work with the LMD Integrated Teams Advisory Committee and the Chief Administrative Officer/Principal Police Contact Committee to gather suggestions and input for the review.

¹ Population and criminal code offenses statistics are based on the report entitled “B.C. Policing Jurisdiction Crime Trends” from the BC Provincial Ministry of Justice, Police Services Division. Example of the generalized formula:

$$\text{Richmond Overall Cost Share} = 0.25 \left(\frac{\text{Population of Richmond}}{\text{Total Population of Participating Partners}} \right) + 0.75 \left(\frac{\text{Richmond 5 Year Total Average Criminal Code Offenses}}{\text{5 Year Total Average Criminal Code Offenses of Participating Partners}} \right)$$

Analysis

Expenditures on Integrated Teams

The City's expenditure on the Integrated Teams in the last fiscal year was \$3,712,213 (April 1, 2016 to March 31, 2017). The City's last three years expenditures on Integrated Teams are outlined in Table 1.

| Table 1 – City of Richmond Historical Expenditures on Integrated Teams | | |
|-------------------------------------------------------------------------------|----------------------------------------------------|-----------------------------------|
| Fiscal Year | Actual Annual Cost of RCMP Integrated Teams | Equivalent Police Strength |
| 2014/15 | \$3,423,691 | 17.75 |
| 2015/16 | \$3,709,878 | 17.77 |
| 2016/17 | \$3,712,213 | 16.89 |

Source: City of Richmond. The financial information contained in Table 1 is based on invoiced statements by the RCMP and is slightly different than the financial information provided in the RCMP Integrated Teams Annual Report.

The equivalent police strength is calculated based on the same funding formula on the police strength for all Integrated Teams. There was a slight decrease in 2016/17 due to new municipalities joining the Integrated Teams. The average cost per police officer is higher due to overtime for complex investigations; specialized training and equipment; and the deployment of higher ranking officers.

Long-term Budgeted Expenditures of the Integrated Teams

The long-term budgeted cost of the Integrated Teams for the City in 2022/23 is \$4,458,407, which equates to an average growth of approximately 1.8 per cent per year for six years. Table 2 outlines the long term cost projection provided by the RCMP.

Should the City experience higher population growth and/or increases in criminal code offences relative to other municipalities, then the cost share would reflect based on the funding formula.

| Table 2 – Budgeted Expenditures on Integrated Teams | | |
|------------------------------------------------------------|-----------------------------------------------|----------------------------------|
| Fiscal Year | Budgeted Cost of RCMP Integrated Teams | Change From Previous Year |
| 2017/18 | \$3,995,335 | - |
| 2018/19 | \$4,071,611 | 1.9% |
| 2019/20 | \$4,175,652 | 2.6% |
| 2020/21 | \$4,276,974 | 2.4% |

| Fiscal Year | Budgeted Cost of RCMP Integrated Teams | Change From Previous Year |
|-------------|----------------------------------------|---------------------------|
| 2021/22 | \$4,366,751 | 2.1% |
| 2022/23 | \$4,458,407 | 2.1% |

Source: RCMP 5 Year Plan with IHIT cost distribution at 70/30.

On July 8, 2016, the Supreme Court of Canada released the ruling on *R v Jordan*, a landmark decision that imposed timelines of 18 months from charge to conclusion in the Provincial Court and 30 months in the Supreme Court. Delays caused by defense counsel are excluded from the calculation of this timeline. The impact of this ruling would require the police to begin compiling complete disclosure packages earlier and to work more closely with Crown prosecutors. It is anticipated that an increase in the police support resources would be required in order to meet the deadlines imposed by this ruling, resulting in higher policing costs to the municipality.

Analysis of Cost Sharing by Municipalities

The long term sustainability of any shared services depends on the fairness of cost sharing. With the provision of the regionalized specialized police services, municipalities value the standardized level of service, cost stability and cost equity of the Integrated Teams.

Standardized Level of Service: The City has received standardized level of service from the RCMP Integrated Teams. Recognizing the crimes investigated by the Integrated Teams are multi-jurisdictional, this regionalized deployment model allows timely intelligence sharing and efficiency in investigations.

Cost Stability: The current funding formula is based on population (25% per cent) and criminal code offenses (75 per cent) in the participating municipalities. Under this cost structure, the City pays a share of the cost regardless of the actual calls for service in Richmond for the Integrated Teams.

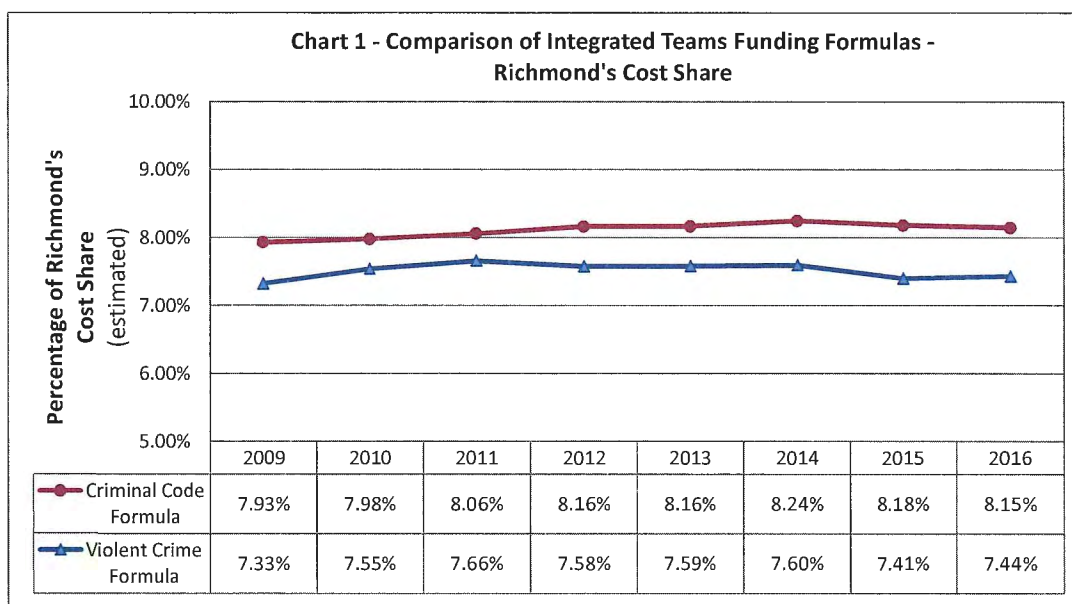
Cost Equity: The Integrated Teams tend to investigate files that are multi-jurisdictional and are categorically violent². For example, the Integrated Homicide Investigation Team and the Integrated Forensic Identification Service would be called upon to investigate homicides; the Integrated Police Dog Service would be called upon to assist in high risk offences such as robbery or assaults. As such, the funding formula should reflect seriousness of these call response.

² Policing and Security Branch of the BC Ministry of Justice defines “violent crime” as, “the offences of homicide, attempted murder, sexual and non-sexual assault, sexual offences against children, abduction, forcible confinement or kidnapping, firearms, robbery, criminal harassment, extortion, uttering threats, and threatening or harassing phone calls and other violent offences.” These are the type of criminal offences that the RCMP Integrated Teams are called upon for service.

Alternative Funding Formula Option for Consideration

Examination of the violent crime statistics and calls for service data published in the RCMP Integrated Teams Report suggests that violent crime rates may impact the calls for service of the Integrated Teams in Richmond. Between 2011 and 2016, the Richmond's violent crime rate declined and correspondingly, the Integrated Team response also declined.

Given the nature of the criminal offences investigated by the Integrated Teams, the funding formula should consider violent crime statistics to ensure cost equity to municipal partners. With the trend of a lower violent crime rate in Richmond compared to other jurisdictions, Richmond's share of the Integrated Teams cost would be less if the funding formula was to be replaced with violent crime than criminal code. Chart 1 below depicts the average estimated percentage of cost share⁴ using both the criminal code and violent crime.



With the current funding formula using criminal code offences, the City's cost share of the Integrated Teams is about 8.15 per cent of the total cost. If the funding formula is revised to use violent crime offences, the City's cost share would drop to 7.44 per cent, a decrease of 0.71 per cent. With the total municipal partners cost of approximately \$42.5 million per year, this would translate into a savings of \$301,750 per year. Attachment 3 shows the cost sharing difference for all municipalities participating in the Integrated Teams

Financial Impact

None.

⁴ The percentage of cost share estimated includes all partner municipalities only. Provincial jurisdiction is excluded. In practice, each unit of the Integrated Teams are calculated separately because not all municipalities participate in all of the Integrated Teams units. Provincial and Federal contributions have to be included in the calculation. As such, the actual percentage cost share would be slightly different than presented in Chart 1.

Conclusion

Staff will continue to examine and monitor the annual costs and benefits to the City of Richmond of the RCMP Integrated Teams. The Integrated Teams primarily respond to violent crime such as homicide, robbery and assaults. Richmond has seen a decline in violent crime over the last five years and correspondingly, a reduction in call response of Integrated Teams. Violent crime, rather than general criminal code offences, is a better metric that reflects the multi-jurisdictional nature of serious crimes. For a sustainable regionalized police service such as the Integrated Teams, the use of violent crime statistics for the funding formula reflects better cost equity and cost stability.

This annual comparison would be beneficial to the Lower Mainland Municipalities in future discussions at the CAO/PPC (Chief Administrative Officer/Principal Police Contact) Forum with regard to governance and funding of the Integrated Teams. The contents of this report might also assist the Director of Police Services in his review of the governance of the Integrated Teams.

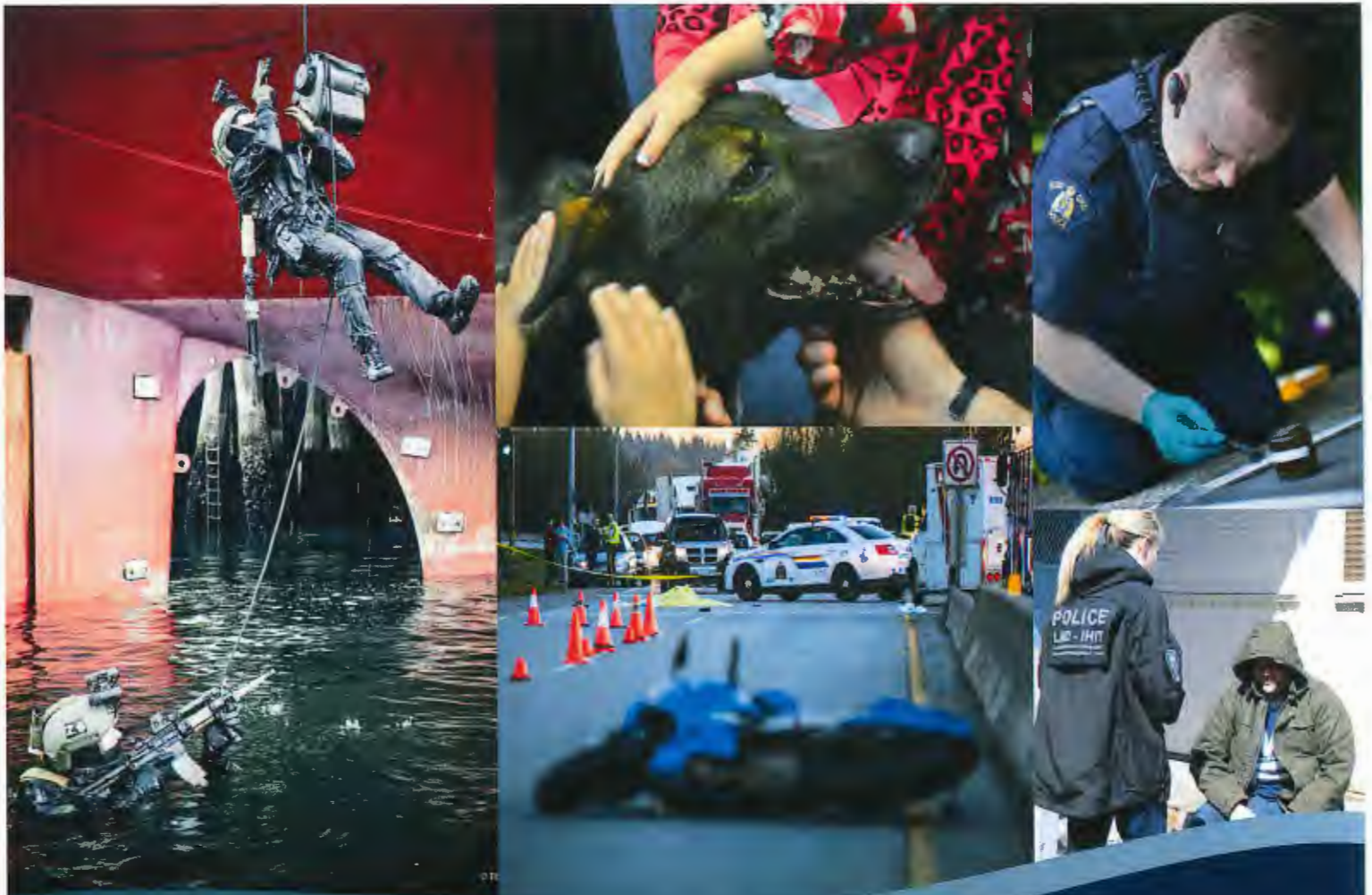


Douglas Liu
Manager, Business and Operational Analysis
Community Safety Division
(604-276-4004)

Attachment 1: Integrated Teams 2016-2017 Annual Report
 2: Base cost of Integrated Teams
 3: Cost Share Comparison Using Criminal Code and Violent Crime Statistics
 (excludes Provincial figures)

INTEGRATED TEAMS

2016 - 2017 ANNUAL REPORT



CONNECTED TO OUR COMMUNITIES



Message from the Lower Mainland District Commander

Assistant Commissioner Stephen Thatcher
Lower Mainland District Commander

Welcome to the 2016-17 Integrated Teams Annual Report. This publication highlights the work of the RCMP and independent police services which make up the Integrated Teams, the yearly financial expenditures, forecasts and calls for service.

Our team members are some of the country's leading experts in their fields. The exceptional skill-set they bring and the positive impact that has on the enhancement of public safety around the Lower Mainland is truly impressive.

The integrated model is a collective effort and its success is the result of the support and guidance we receive from municipal leaders and the constituencies they represent. We are grateful for your continued support and recognition of the expertise we bring to your front doors, and we will continue to review and enhance the way we engage with the municipalities we serve. The provincial and federal governments complete our collective effort as partners in public safety from Pemberton to Boston Bar.

To some, policing may look easy from the outside, but it is a sophisticated and ever-evolving line of work. Safety, training and legal requirements change often and necessitate ongoing updates to the business models which underpin the teams. The support, guidance and feedback provided by our partners allows us to continue to adjust to those realities.

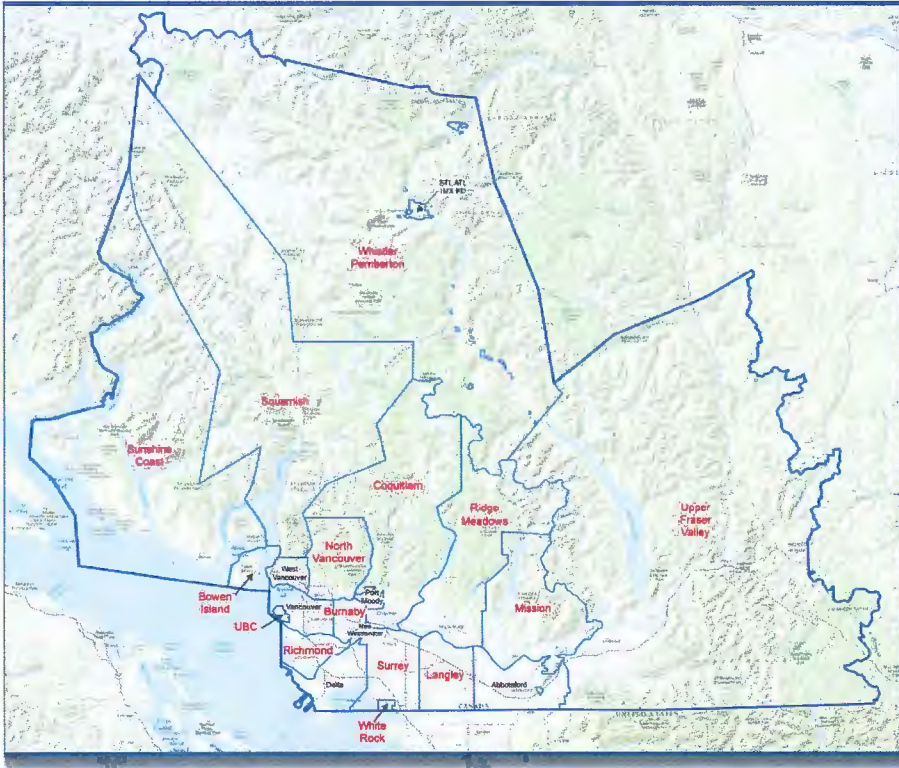
Each of our teams work together. Whether it's ERT assisting Delta Police Department with warrants or the complex work of a collision reconstructionist supporting our partner in the West Vancouver Police Department, our teams work collaboratively with all agencies to provide specialized policing services wherever and whenever required.

I am impressed with the level of expertise and unique skills of the dedicated women and men—police officers and civilian staff—who serve these teams often going beyond what is required to deliver quality service to the citizens of Lower Mainland.

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About the Lower Mainland District



- The Lower Mainland District covers 30,969 square kilometres from Pemberton to Boston Bar and as far south as the United States border.
- Geography is diverse in the Lower Mainland as it includes mountains, international borders, and bodies of salt and fresh water all through both urban and rural settings.
- There are 13 RCMP detachments, 28 communities and 1.8 million people within the Lower Mainland District boundaries.

- Over 40 aboriginal communities.
- Approximately 92* known languages spoken by residents.
- Close to 3,500 police officers and civilian staff, as well as volunteers support all functions of front line policing, law enforcement and public safety.
- Five specialized integrated teams serve five Lower Mainland municipal jurisdictions - Abbotsford, Delta, New Westminster, Port Moody and West Vancouver.
- Includes Regional Duty Officers who are senior level officers that monitor RCMP operations in the Lower Mainland and coordinate major cross-jurisdictional incidents 24 hours a day, 7 days a week.
- District is supported operationally and administratively by various provincial and federal teams when needed.

**source: 2011 census*

Provincial Support



The provincial government is committed to building the best police structure in B.C. Integration is the cornerstone of policing in BC as a means for leveraging resources that are highly technical, capital intensive, and specialized, resulting in efficiencies for participating jurisdictions.

The Province works closely with local governments and the RCMP, playing a significant role in supporting the Lower Mainland District's five integrated teams including the Integrated Homicide Investigation Team (IHIT), the Lower Mainland District Emergency Response Team (LMD-ERT), Integrated Collision Analysis and Reconstruction Service (ICARS), Integrated Forensic Identification Services (IFIS), and Integrated Police Dog Service (IPDS).

The Province provides over \$11 million in funding towards participating in the LMD Integrated Teams and recognizes that the scope of policing operations constantly evolves. Policing must adapt to external and internal requirements such as increased training and officer safety, specialized skills and equipment, and pressures that may arise from legal decisions.

Integration of services amongst jurisdictions encourages cooperation and collaboration among police agencies on specialty policing, eliminating duplication, streamlining administrative and operational functions and sharing necessary expertise, equipment and critical information. It is something this government continues to emphasize, encourage and support.

| | 2016-17 Authorized Strengths | | | | | |
|--------------------|------------------------------|-----------|-----------|-----------|----------|------------|
| | RM | CM | Ind | PSE | ME | Total |
| IHIT Muni | 57 | 11 | 8 | 15 | | 91 |
| IHIT Prov | 15 | 3 | | 1 | | 19 |
| IHIT Total | 72 | 14 | 8 | 16 | 0 | 110 |
| ICARS Muni | 15 | | 1 | | | 16 |
| ICARS Prov | 4 | | | | | 4 |
| ICARS Total | 19 | 0 | 1 | 0 | 0 | 20 |
| FIS Muni | 47 | 14 | 3 | | 9 | 73 |
| FIS Prov | 5 | 1 | | 1 | | 7 |
| FIS Fed | 1 | 2 | | | | 3 |
| FIS Total | 53 | 17 | 3 | 1 | 9 | 83 |
| ERT Muni | 28 | | 5 | 2 | | 35 |
| ERT Prov | 20 | | | | | 20 |
| ERT Fed | 13 | | | | | 13 |
| ERT Total | 61 | 0 | 5 | 2 | 0 | 68 |
| PDS Muni | 33 | | 11 | | | 44 |
| PDS Prov | 4 | | | | | 4 |
| PDS Total | 37 | 0 | 11 | 0 | 0 | 48 |
| III/Admin Hub | 1 | 1 | | 6 | | 8 |
| Muni Total | 181 | 26 | 28 | 23 | 9 | 267 |
| Prov Total | 48 | 4 | 0 | 2 | 0 | 54 |
| Fed Total | 14 | 2 | | | | 16 |

Legend:

RM - RCMP Regular Member

CM - RCMP Civilian Member

Ind PD - Independent Police Department

PSE - Public Service Employee

III - Integrated Internal Investigator

Integrated Team Municipal Partners



Chief Constable Bob Rich
Abbotsford Police Department



There are inherent challenges that come with policing. Organized crime and career criminals know no boundaries, so police agencies must work together to keep all communities safe. The most effective policing strategies are based on a combination of a police service responding to its community's issues, as well as using inter-agency cooperation to address crime that is crossing jurisdictional boundaries. In addition, many police services are best delivered in multi-agency teams that provide efficiencies and benefit from economies of scale.

The Abbotsford Police Department is exceptionally pleased to work in partnership with the RCMP and other municipal police agencies in integrated teams such as the Integrated Police Dog Services (IPDS), the Integrated Road Safety Unit (IRSU) and the Integrated Homicide Investigation Team (IHIT). Together, we have successfully partnered to improve public safety in the Lower Mainland.



Chief Constable Len Goerke
West Vancouver Police Department



West Vancouver Police officers proudly serve on a wide range of integrated units carefully selected to provide the most effective deployment of staff and resources, while continuing to provide police services to the communities we protect. Integration of police services allows individual departments to remain highly responsive to local community priorities, while ensuring effective and seamless operations across municipal boundaries.

Our involvement in the Integrated Homicide Investigation Team (IHIT), Integrated First Nation Policing Unit (IFNU), Combined Forces Special Enforcement Unit (CFSEU-BC), Integrated Forensic Identification Services (IFIS), Integrated Collision Analysis and Reconstruction Service (ICARS), and Integrated Road Safety Unit (IRSU) illustrates our commitment to strong regional partnerships that allow the West Vancouver Police to meet the needs of our community and provide excellent opportunities for skill development and personal growth of our officers, all while helping meet regional policing challenges.

Integrated Team Municipal Partners



Chief Constable Neil Dubord
Delta Police Department



As policing continues to increase in both complexity and required investment, all police agencies including the RCMP, Delta Police and other municipal forces depend on each other to ensure the best possible service to our public. As the Chief of Delta Police, I truly appreciate the integrated teams we work with. The high level of special skills developed in the integrated teams provides great confidence to our community. Integrated teams give our officers the chance to develop in a variety of specialty areas which benefits local and provincial public safety initiatives. As a result of the integrated teams' work our officers can focus on our local community policing strategies.



Chief Constable Dave Fleugel
Port Moody Police Department



Port Moody Police is a very proud partner with the RCMP, and other metro Vancouver police agencies in these integrated policing teams. The integrated teams provide a very high level of service to the citizens of Port Moody and the entire region. The integrated teams allow our own local members the opportunity to grow and gain unique experience. Port Moody members are embedded into the teams and bring all of that unique experience back to the City of Port Moody. Finally, having the Integrated Homicide Investigation Team, the Integrated Police Dog Services and the Regional Integrated Emergency Response Team serve the City of Port Moody allows the Port Moody Police Department the time to fully concentrate on local community policing priorities.



Chief Constable Dave Jones
New Westminster Police Department



The New Westminster Police Department is proud to invest in partnerships with other municipal police departments and the RCMP. Integrated teams such as the Integrated Road Safety Unit, Combined Forces Special Enforcement Unit, Integrated Homicide Investigative Team, Lower Mainland District Emergency Response Team and Integrated Police Dog Services show the unwavering commitment each of these agencies share, which is to keep communities across Metro Vancouver safe places to live, work and play.

Safety and security across the Lower Mainland requires an integrated approach. Crime has no boundaries. By working with integrated teams the members of the New Westminster Police Department benefit from expanding their expertise and maintaining strong regional partnerships through integrated services allowing us to respond to local needs and play our part in meeting the challenges of larger regional policing concerns.

ERT - Emergency Response Team

Mandate: ERT's mandate is to respond to calls for service that, by their nature and through sound risk assessment, exceed the abilities and capabilities of first responders and patrol resources. These calls can include hostage situations, highrisk search warrants, VIP protection duties, airal extraction, high-riskdog tracks, ship and aircraft boarding.

Resources: 66 employees

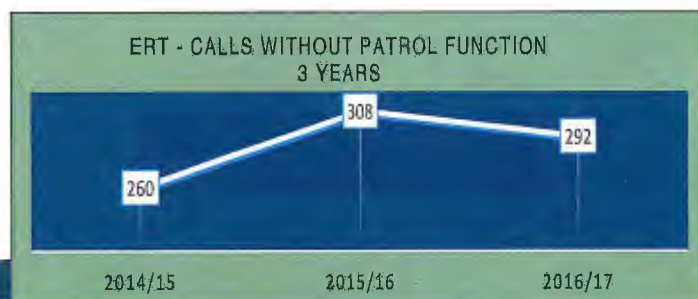
- 53 police officers—48 RCMP, remaining officers are from Delta, New Westminster and Port Moody.

Efficiencies and Capabilities:

- Prior to an efficiency review, calls for service included calls involving a patrol and back-up function.
See Calls for Service Table – 2 year comparison.
- Following the review, calls for service are calculated differently. They now consist of ERT's core mandate of high-risk events and elimination of patrol and back-up functions.
See the three-year comparison chart for further details.
- Not captured in the calls for service is ERT's required minimum of 480 hours training per member per year.
- On average, ERT participates in up to 25 community engagement events a year.
- A planned ERT event can take up to 110 hours while a reactive operation can take up to 90 hours.
- The vast majority of ERT files are resolved peacefully and without injury to the public, subject of the complaint or police officers. These positive results are due to ERT's extensive training, planning and specialized skill development.

Calls for Service by Jurisdiction - 2 year Comparison

| Jurisdiction | 2015/16 | 2016/17 |
|-----------------------------------------|------------|------------|
| Abbotsford | 0 | 4 |
| Burnaby | 34 | 16 |
| Coquitlam | 35 | 21 |
| Delta | 15 | 0 |
| Hope | 4 | See UFVRD |
| Langley City | 14 | 11 |
| Langley Township | 45 | 20 |
| Maple Ridge | 36 | 11 |
| Mission | 16 | 11 |
| New Westminster | 40 | 14 |
| North Vancouver City | 3 | 1 |
| North Vancouver District | 12 | 2 |
| Pitt Meadows | 8 | 3 |
| Port Coquitlam | 18 | 6 |
| Port Moody | 6 | 1 |
| Richmond | 51 | 3 |
| Sechelt | 1 | 1 |
| Squamish | 9 | 5 |
| Surrey | 213 | 99 |
| UFVRD | 105 | 23 |
| University | 0 | 1 |
| Whistler | 2 | 0 |
| White Rock | 0 | 2 |
| Assistance to municipal police services | 8 | 3 |
| IHIT | 0 | 8 |
| Federal sections | 19 | 9 |
| Other Government Departments | 7 | 17 |
| TOTAL | 719 | 292 |



Our mission is to provide superior enhanced tactical support to front line members in the most professional manner, while maintaining police and public safety.

ERT - Financials



| ERT Financials | 2015/16 | 2016/17 | 2017/18 Projected |
|---------------------------------------------|-------------------|-------------------|-------------------|
| DIRECT COSTS | | | |
| RCMP Salaries | 5,701,442 | 5,653,626 | 6,205,975 |
| OPERATIONS & MAINTENANCE | | | |
| Transportation & Travel | 264,032 | 238,217 | 209,000 |
| Information | 2,425 | 2,265 | - |
| Professional Services | 1,443,488 | 1,464,748 | 1,536,500 |
| Rentals & Leases | 62,758 | 89,903 | 50,000 |
| Repair & Maintenance | 229,288 | 186,883 | 231,000 |
| Utilities & Supplies | 931,456 | 919,246 | 1,079,500 |
| Minor & Major Fixed Assets | 878,996 | 1,023,313 | 782,100 |
| Subsidies & Payments | 17,203 | 20,779 | - |
| DIRECT COSTS | 9,531,088 | 9,598,980 | 10,094,075 |
| Credits/Adjustments | (185,523) | (92,146) | - |
| TOTAL DIRECT COSTS | 9,345,565 | 9,506,834 | 10,094,075 |
| INDIRECT COSTS | | | |
| RCMP Pensions | 1,089,588 | 1,075,794 | 1,239,992 |
| RCMP CPP | 129,157 | 127,223 | 144,472 |
| RCMP EI | 59,217 | 55,850 | 66,230 |
| Divisional Administration | 1,236,079 | 1,215,710 | 1,454,640 |
| Recruit Training | 202,063 | 219,437 | 270,982 |
| National Programs | 76,405 | 70,482 | 139,491 |
| Building Lease Costs | 1,023,802 | 1,023,802 | 1,024,000 |
| Temporary Civilian Employees Indirect Costs | - | - | - |
| Public Service Employees Indirect Costs | 44,214 | 38,601 | 46,260 |
| TOTAL INDIRECT COSTS | 3,860,525 | 3,826,899 | 4,386,067 |
| TOTAL COSTS | 13,206,090 | 13,333,733 | 14,480,142 |

Municipally funded - 35 positions Provincially funded - 20 positions
 Federally funded - 13 positions

| Cost Share Per Municipality | | | |
|-----------------------------|-------------------|-------------------|-------------------|
| 50% Municipal Share | 2015/16 | 2016/17 | 2017/18 Projected |
| Burnaby | 656,813 | 640,798 | 695,304 |
| Chilliwack | 318,845 | 323,466 | 350,980 |
| Coquitlam | 346,274 | 350,076 | 379,853 |
| Delta | 278,724 | 271,400 | 294,734 |
| Hope | 25,245 | 24,390 | 26,403 |
| Kent | 12,573 | 13,254 | 14,348 |
| Langley City | 135,041 | 137,859 | 149,585 |
| Langley Township | 331,747 | 342,482 | 371,613 |
| Maple Ridge | 251,901 | 254,155 | 275,773 |
| Mission | 141,129 | 142,006 | 154,085 |
| New Westminster | 257,137 | 257,927 | 280,103 |
| North Vancouver City | 159,319 | 154,138 | 167,248 |
| North Vancouver District | 180,298 | 175,154 | 190,052 |
| Pitt Meadows | 50,127 | 51,199 | 55,554 |
| Port Coquitlam | 164,292 | 168,385 | 182,708 |
| Port Moody | 69,300 | 67,777 | 73,604 |
| Richmond | 507,814 | 516,949 | 560,920 |
| Sechelt | 23,157 | 21,983 | 23,797 |
| Squamish | 68,983 | 69,463 | 75,371 |
| Surrey | 1,710,378 | 1,774,567 | 1,925,511 |
| Whistler | 46,757 | 44,886 | 48,591 |
| White Rock | 51,335 | 51,796 | 56,202 |
| Municipal Total | 5,787,187 | 5,854,108 | 6,352,341 |
| Provincial Total* | 2,967,230 | 2,986,372 | 3,243,135 |
| Federal Total* | 4,451,872 | 4,493,253 | 4,884,667 |
| GRAND TOTAL | 13,206,090 | 13,333,733 | 14,480,142 |

| | | | |
|-----------------------------------|-----------|-----------|-----------|
| Provincial Total* (Detail) | | | |
| GVRD Provincial - Muni Resources | 193,951 | 186,288 | 202,305 |
| Provincial ERT Share | 2,773,279 | 2,800,084 | 3,040,830 |
| Federal Total* (Detail) | | | |
| Federal ERT Share | 2,641,218 | 2,666,747 | 2,896,028 |
| Fed Contribution - Muni Resources | 1,810,454 | 1,826,506 | 1,988,638 |



ICARS - Integrated Collision Analysis & Reconstruction Services



Mandate: The Integrated Collision Analysis and Reconstruction Service is responsible for the forensic reconstruction of collisions that result in serious injury or death throughout the Lower Mainland and province.

Resources:

- 20 police officers —19 RCMP, 1 West Vancouver.

Efficiencies and Capabilities:

- Purchase of 3D scanners enable investigators to make a 3D diagram of everything at a scene—a reduction from two hours to 40 minutes of time for an investigator.
- Changes to overtime call out policy have reduced costs.
- Many concluding investigations lead to improved safety for roadways.



Calls for Service by Jurisdiction - 2 year Comparison

| Jurisdiction | 2015/16 | 2016/2017 |
|--------------------------|------------|------------|
| Burnaby | 28 | 14 |
| Chilliwack | 9 | 12 |
| Coquitlam | 12 | 7 |
| Harrison Hot Springs | 1 | 0 |
| Hope | 1 | 0 |
| Kent | 1 | 2 |
| Langley City | 0 | 0 |
| Langley Township | 18 | 13 |
| Lions Bay | 1 | 0 |
| Maple Ridge | 8 | 5 |
| Mission | 7 | 5 |
| North Vancouver City | 4 | 3 |
| North Vancouver District | 5 | 2 |
| Pitt Meadows | 3 | 0 |
| Port Coquitlam | 3 | 3 |
| Richmond | 14 | 13 |
| Sechelt | 0 | 0 |
| Sunshine Coast | 4 | 3 |
| Squamish | 0 | 0 |
| Surrey | 60 | 48 |
| West Vancouver | 7 | 5 |
| Whistler | 1 | 0 |
| White Rock | 1 | 1 |
| Provincial jurisdictions | 47 | 50 |
| TOTAL | 235 | 187 |

ICARS - Financials



Cost Share Per Municipality

| Jurisdiction | 2015/16 | 2016/17 | 2017/18 Projected |
|--------------------------|------------------|------------------|-------------------|
| Burnaby | 318,621 | 310,050 | 334,898 |
| Chilliwack | 154,750 | 156,528 | 169,072 |
| Coquitlam | 167,938 | 169,376 | 182,950 |
| Hope | 12,360 | 11,878 | 12,793 |
| Kent | 6,150 | 6,454 | 6,951 |
| Langley City | 65,566 | 66,717 | 72,063 |
| Langley Township | 160,945 | 165,716 | 178,996 |
| Maple Ridge | 122,225 | 122,980 | 132,835 |
| Mission | 68,495 | 68,718 | 74,225 |
| North Vancouver City | 77,301 | 74,582 | 80,559 |
| North Vancouver District | 87,403 | 84,735 | 91,526 |
| Pitt Meadows | 24,315 | 24,773 | 26,758 |
| Port Coquitlam | 79,697 | 81,474 | 88,003 |
| Richmond | 246,289 | 250,116 | 270,160 |
| Sechelt | 11,328 | 10,703 | 11,528 |
| Squamish | 33,479 | 33,613 | 36,307 |
| Surrey | 829,984 | 858,702 | 927,518 |
| West Vancouver | 48,714 | 47,665 | 51,540 |
| Whistler | 22,894 | 21,860 | 23,544 |
| White Rock | 24,900 | 25,061 | 27,070 |
| Municipal Total | 2,563,355 | 2,591,702 | 2,799,293 |
| Provincial Total* | 390,328 | 461,118 | 474,952 |
| Federal Total* | 419,756 | 455,326 | 485,284 |
| GRAND TOTAL | 3,373,439 | 3,508,146 | 3,759,529 |

| Provincial Total* (Detail) | | | |
|-----------------------------------|---------|---------|---------|
| Provincial ICARS Resources | 390,328 | 461,118 | 474,952 |
| Federal Total* (Detail) | | | |
| Fed Contribution - Muni Resources | 252,472 | 257,704 | 281,734 |
| Fed Contribution - Prov Resources | 167,284 | 197,622 | 203,551 |

Municipally funded - 16 positions Provincially funded - 4 positions



| ICARS | 2015/16 | 2016/17 | 2017/18 Projected |
|---------------------------------------------|------------------|------------------|-------------------|
| DIRECT COSTS | | | |
| RCMP Salaries | 1,291,592 | 1,185,399 | 1,481,828 |
| OPERATIONS & MAINTENANCE | | | |
| Transportation & Travel | 28,118 | 32,278 | 40,300 |
| Information | 3,197 | 156 | - |
| Professional Services | 289,801 | 328,811 | 241,000 |
| Rentals & Leases | 910 | 1,369 | 3,000 |
| Repair & Maintenance | 3,881 | 11,559 | 20,600 |
| Utilities & Supplies | 67,904 | 78,215 | 58,900 |
| Minor & Major Fixed Assets | 207,876 | 318,877 | 230,500 |
| Subsidies & Payments | 751 | | |
| DIRECT COSTS | 1,894,029 | 1,956,664 | 2,076,128 |
| Credits/Adjustments | 1,573 | 1,838 | |
| TOTAL DIRECT COSTS | 1,895,602 | 1,958,502 | 2,076,128 |
| INDIRECT COSTS | | | |
| RCMP Pensions | 256,305 | 252,527 | 281,449 |
| RCMP CPP | 30,169 | 28,196 | 31,726 |
| RCMP EI | 13,832 | 12,378 | 14,544 |
| Divisional Administration | 288,729 | 269,437 | 319,440 |
| Recruit Training | 47,199 | 48,634 | 59,508 |
| National Programs | 17,847 | 15,621 | 30,632 |
| Building Lease Costs | 255,000 | 255,000 | 255,000 |
| Temporary Civilian Employees Indirect Costs | - | - | - |
| Public Service Employees Indirect Costs | 11,144 | 9,111 | 12,599 |
| TOTAL INDIRECT COSTS | 920,225 | 890,905 | 1,004,899 |
| TOTAL COSTS | 2,815,827 | 2,849,407 | 3,081,027 |
| Provincial ICARS Resources | 557,612 | 658,740 | 678,502 |
| ICARS Total | 3,373,439 | 3,508,146 | 3,759,529 |

IFIS - Integrated Forensic Identification Services



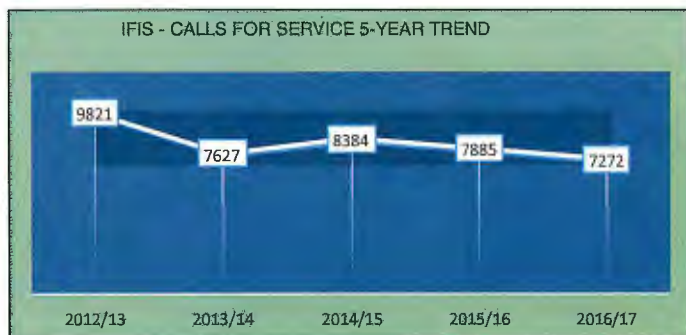
Mandate: Responsible for collecting, processing, analyzing and interpreting evidence found at the scene of a crime.

Resources:

- 57 police officers—54 RCMP, 3 West Vancouver.
- 26 support staff including: video analysts, video technicians, identification assistants, and an administrative assistant.

Efficiencies and Capabilities:

- Implementation of FSERT (Forensic Search & Evidence Recovery Team) model to investigate complex homicides involving scattered, burnt or buried human remains.
- Purchase of UAV (Unmanned Aerial Vehicle) allows greater accuracy reducing time needed to hold and record a scene.
- 1,181 Identifications in 2016/17.



Calls for Service by Jurisdiction - 2 year Comparison

| Jurisdiction | 2015/16 | 2016/17 |
|-----------------------------|-------------|-------------|
| Agassiz | 59 | 47 |
| Boston Bar | 15 | 14 |
| Bowen Island | 6 | 3 |
| Burnaby | 1375 | 1035 |
| Chilliwack | 465 | 501 |
| Coquitlam | 714 | 420 |
| Hope | 80 | 71 |
| Langley City | 140 | 122 |
| Langley Township | 518 | 441 |
| Maple Ridge | 360 | 346 |
| Mission | 252 | 146 |
| North Vancouver (City) | 263 | 182 |
| North Vancouver (District) | 98 | 190 |
| Pemberton | 12 | 10 |
| Pitt Meadows | 26 | 23 |
| Port Coquitlam | 34 | 101 |
| Richmond | 626 | 687 |
| Squamish | 66 | 103 |
| Sunshine Coast (Municipal) | 24 | 27 |
| Sunshine Coast (Provincial) | 8 | 15 |
| Surrey | 2435 | 2376 |
| University Detachment (UBC) | 33 | 46 |
| West Vancouver | 102 | 159 |
| Whistler | 44 | 40 |
| White Rock | 25 | 51 |
| Federal units | 41 | 54 |
| Other Jurisdiction | 64 | 62 |
| TOTAL | 7885 | 7272 |

IFIS - Financials



Cost Share Per Municipality

| Jurisdiction | 2015/16 | 2016/17 | 2017/18 Projected |
|--------------------------|-------------------|-------------------|-------------------|
| Burnaby | 1,224,048 | 1,216,105 | 1,343,938 |
| Chilliwack | 594,504 | 613,945 | 678,481 |
| Coquitlam | 645,170 | 664,342 | 734,175 |
| Hope | 46,891 | 46,146 | 50,887 |
| Kent | 23,330 | 25,073 | 27,648 |
| Langley City | 251,885 | 261,682 | 289,190 |
| Langley Township | 618,303 | 649,983 | 718,308 |
| Maple Ridge | 469,553 | 482,361 | 533,065 |
| Mission | 263,139 | 269,530 | 297,863 |
| North Vancouver City | 296,970 | 292,530 | 323,280 |
| North Vancouver District | 335,776 | 332,355 | 367,291 |
| Pitt Meadows | 93,411 | 97,165 | 107,379 |
| Port Coquitlam | 306,174 | 319,565 | 353,156 |
| Richmond | 946,171 | 981,026 | 1,084,149 |
| Sechelt | 42,974 | 41,583 | 45,855 |
| Squamish | 128,618 | 131,839 | 145,698 |
| Surrey | 3,188,555 | 3,368,070 | 3,722,113 |
| West Vancouver | 188,008 | 187,612 | 207,496 |
| Whistler | 86,855 | 84,926 | 93,651 |
| White Rock | 95,659 | 98,298 | 108,631 |
| Municipal Total | 9,845,994 | 10,164,135 | 11,232,254 |
| Provincial Total* | 775,159 | 673,325 | 693,524 |
| Federal Total* | 1,353,790 | 1,339,721 | 1,468,937 |
| GRAND TOTAL | 11,974,944 | 12,177,181 | 13,394,715 |

| | | | |
|-----------------------------------|-----------|-----------|-----------|
| Provincial Total* (Detail) | | | |
| Provincial FIS Resources | 775,159 | 673,325 | 693,524 |
| Federal Total* (Detail) | | | |
| Fed Contribution - Muni Resources | 1,021,579 | 1,051,153 | 1,171,712 |
| Fed Contribution - Prov Resources | 332,211 | 288,568 | 297,225 |

Municipally funded - 73 positions Provincially funded - 7 positions Federally funded - 3 positions



| FIS | 2015/16 | 2016/17 | 2017/18 Projected |
|---------------------------------------------|-------------------|-------------------|-------------------|
| DIRECT COSTS | | | |
| RCMP Salaries | 4,907,958 | 5,080,056 | 5,807,407 |
| OPERATIONS & MAINTENANCE | | | |
| Transportation & Travel | 251,538 | 216,669 | 124,000 |
| Information | 1,118 | 2,424 | 500 |
| Professional Services | 1,526,650 | 1,531,914 | 1,609,500 |
| Rentals & Leases | 559,090 | 709,550 | 662,000 |
| Repair & Maintenance | 90,054 | 145,986 | 78,000 |
| Utilities & Supplies | 319,779 | 325,126 | 279,000 |
| Minor & Major Fixed Assets | 518,824 | 494,172 | 366,600 |
| Subsidies & Payments | 4,066 | 2,392 | 4,100 |
| DIRECT COSTS | 8,179,077 | 8,508,289 | 8,931,107 |
| Credits/Adjustments | (110,228) | (124,427) | |
| TOTAL DIRECT COSTS | 8,068,849 | 8,383,862 | 8,931,107 |
| INDIRECT COSTS | | | |
| RCMP Pensions | 974,489 | 983,274 | 1,202,420 |
| RCMP CPP | 123,608 | 125,835 | 144,472 |
| RCMP EI | 56,672 | 55,241 | 66,230 |
| Divisional Administration | 1,182,971 | 1,202,452 | 1,454,640 |
| Recruit Training | 193,382 | 217,044 | 270,982 |
| National Programs | 73,123 | 69,714 | 139,491 |
| Building Lease Costs | 158,913 | 149,148 | 158,300 |
| Temporary Civilian Employees Indirect Costs | 1,721 | 594 | - |
| Public Service Employees Indirect Costs | 33,846 | 28,123 | 36,324 |
| TOTAL INDIRECT COSTS | 2,798,724 | 2,831,426 | 3,472,859 |
| TOTAL COSTS | 10,867,573 | 11,215,288 | 12,403,966 |
| Provincial FIS Resources | 1,107,370 | 961,892 | 990,749 |
| FIS Total | 11,974,943 | 12,177,180 | 13,394,715 |

IHIT - Integrated Homicide Investigation



Mandate: Responsible for investigating homicides, high-risk missing persons and suspicious deaths.

Resources:

- 80 police officers—72 RCMP, 4 Abbotsford, 2 New Westminster, 1 Port Moody, 1 West Vancouver.
- 30 support staff including: civilian members and administrative.

Efficiencies and Capabilities:

- Partner agreements amended to allow more efficient use of detachment resources over the first 72 hours, which reduces IHIT overtime.
- Use of specialty units such as Tactical Troop or Emergency Response team is assessed on a case-by-case basis to reduce IHIT overtime.



Homicide Cases by Jurisdiction - 2 year Comparison

| Jurisdiction | 2015/16 | 2016/17 |
|--------------------------|-----------|-----------|
| Abbotsford | 4 | 7 |
| Agassiz | 0 | 1 |
| Burnaby | 4 | 7 |
| Chilliwack | 1 | 4 |
| Coquitlam | 1 | 2 |
| Gibsons | 0 | 1 |
| Langley City | 2 | 1 |
| Langley Township* | 1 | 2 |
| Maple Ridge | 2 | 2 |
| Mission | 4 | 0 |
| New Westminster | 1 | 1 |
| North Vancouver City | 2 | 0 |
| North Vancouver District | 1 | 1 |
| Pitt Meadows | 0 | 0 |
| Port Coquitlam | 1 | 3 |
| Port Moody | 0 | 1 |
| Richmond | 3 | 6 |
| Rosedale (& Langley)* | 1 | 0 |
| Sechelt | 0 | 0 |
| Surrey | 9 | 14 |
| Whistler | 1 | 0 |
| White Rock | 0 | 0 |
| Yarrow | 1 | 0 |
| TOTAL | 38 | 53 |

*This investigation had multiple victims in two locations (Rosedale & Langley) and has been double counted in this table to reflect same.

IHIT - Financials



| IHIT | 2015/16 | 2016/17 | 2017/18 Projected |
|---------------------------------------------|-------------------|-------------------|----------------------|
| DIRECT COSTS | | | |
| RCMP Salaries | 9,947,285 | 11,119,168 | 11,861,404 |
| OPERATIONS & MAINTENANCE | | | |
| Transportation & Travel | 463,892 | 443,401 | 473,000 |
| Information | 556 | 2,182 | - |
| Professional Services | 2,200,076 | 2,557,850 | 2,206,500 |
| Rentals & Leases | 4,483 | 29,868 | 6,000 |
| Repair & Maintenance | 62,434 | 80,194 | 60,000 |
| Utilities & Supplies | 236,586 | 294,769 | 276,000 |
| Minor & Major Fixed Assets | 179,629 | 247,074 | 281,000 |
| Subsidies & Payments | 753,594 | 1,088,275 | 750,000 |
| DIRECT COSTS | 13,848,535 | 15,862,781 | 15,913,904 |
| Credits/Adjustments | 199,337 | 292,378 | |
| TOTAL DIRECT COSTS | 14,047,872 | 16,155,159 | 15,913,904 |
| INDIRECT COSTS | | | |
| RCMP Pensions | 1,376,754 | 1,418,359 | 1,608,671 |
| RCMP CPP | 146,015 | 154,130 | 185,846 |
| RCMP EI | 66,946 | 67,662 | 85,197 |
| Divisional Administration | 1,397,420 | 1,472,824 | 1,871,218 |
| Recruit Training | 228,438 | 265,846 | 348,585 |
| National Programs | 86,378 | 85,389 | 179,438 |
| Building Lease Costs | 1,351,500 | 1,366,500 | 1,351,500 |
| Temporary Civilian Employees Indirect Costs | 3,537 | 5,520 | - |
| Public Service Employees Indirect Costs | 153,421 | 154,659 | 196,370 |
| TOTAL INDIRECT COSTS | 4,810,409 | 4,990,888 | 5,826,825 |
| TOTAL COSTS | 18,858,281 | 21,148,047 | 21,740,729 |
| Provincial IHIT Resources | 3,735,376 | 3,462,475 | 3,566,349 |
| IHIT Total | 22,593,657 | 24,608,522 | 25,307,078 |

Municipally funded - 91 positions Provincially funded - 19 positions

| Cost Share Per Municipality | | | |
|-----------------------------|-------------------|-------------------|----------------------|
| Jurisdiction | 2015/16 | 2016/17 | 2017/18 Projected |
| Abbotsford | 1,107,245 | 1,191,469 | 1,224,976 |
| Burnaby | 1,417,392 | 1,513,728 | 1,556,298 |
| Chilliwack | 688,116 | 764,754 | 786,261 |
| Coquitlam | 747,226 | 826,695 | 849,944 |
| Hope | 67,833 | 71,878 | 73,900 |
| Kent | 33,778 | 39,005 | 40,102 |
| Langley City | 291,456 | 326,135 | 335,306 |
| Langley Township | 715,914 | 809,223 | 831,980 |
| Maple Ridge | 543,617 | 600,619 | 617,510 |
| Mission | 304,577 | 335,741 | 345,183 |
| New Westminster | 721,748 | 792,736 | 815,029 |
| North Vancouver City | 343,818 | 364,190 | 374,432 |
| North Vancouver District | 389,039 | 413,299 | 424,922 |
| Pitt Meadows | 108,172 | 120,945 | 124,346 |
| Port Coquitlam | 354,539 | 397,801 | 408,988 |
| Port Moody | 194,474 | 207,841 | 213,686 |
| Richmond | 1,095,820 | 1,220,828 | 1,255,161 |
| Sechelt | 62,213 | 64,687 | 66,506 |
| Squamish | 148,875 | 164,204 | 168,822 |
| Surrey | 3,691,159 | 4,194,672 | 4,312,638 |
| West Vancouver | - | 302,990 | 311,511 |
| Whistler | 125,636 | 132,284 | 136,004 |
| White Rock | 110,778 | 122,349 | 125,790 |
| Municipal Total | 13,263,424 | 14,978,074 | 15,399,297 |
| Provincial Total* | 6,520,216 | 6,740,286 | 6,906,720 |
| Federal Total* | 2,810,017 | 2,890,162 | 3,002,062 |
| GRAND TOTAL | 22,593,657 | 24,608,522 | 25,307,078 |

| Provincial Total* (Detail) | | | |
|-----------------------------------|-----------|-----------|-----------|
| GVRD Provincial - Muni Resources | 544,413 | 572,669 | 588,774 |
| Provincial IHIT Credit | 3,361,040 | 3,743,884 | 3,820,501 |
| Provincial IHIT Resources | 2,614,763 | 2,423,733 | 2,496,444 |
| Federal Total* (Detail) | | | |
| Fed Contribution - Muni Resources | 1,689,404 | 1,851,420 | 1,932,157 |
| Fed Contribution - Prov Resources | 1,120,613 | 1,038,743 | 1,069,905 |

IPDS - Integrated Police Dog Services



Mandate: Integrated Police Dog Services is trained for tracking and searching for suspects, evidence, drugs and explosives.

Resources:

- 48 police officers—37 RCMP, 4 Abbotsford, 3 Delta, 3 New Westminster, 1 Port Moody.
- Lower Mainland IPDS is the largest dog unit in Canada.

Efficiencies and Capabilities:

- Purchase bulk dog food to save costs.
- LMD dogs trained in specialties—explosives, narcotics, ERT, public order, avalanche.
- 46,734 proactive patrol hours—all jurisdictions.
- 20,474 crime reduction hours on identified hotspots.
- 1,537 captures.



Calls for Service by Jurisdiction - 2 year Comparison

| Jurisdiction | 2015/16 | 2016/17 |
|-------------------------------|--------------|--------------|
| Abbotsford | 1366 | 1316 |
| Agassiz | 19 | 27 |
| Boston Bar | 0 | 6 |
| Burnaby | 1018 | 782 |
| Chilliwack | 1012 | 1363 |
| Coquitlam | 723 | 574 |
| Delta | 321 | 367 |
| Gibsons | 23 | 19 |
| Hope | 23 | 19 |
| Langley City | 306 | 314 |
| Langley Township | 617 | 574 |
| Maple Ridge | 665 | 622 |
| Mission | 217 | 190 |
| New Westminster | 315 | 287 |
| North Vancouver City | 278 | 228 |
| North Vancouver District | 205 | 151 |
| Pitt Meadows | 135 | 113 |
| Port Coquitlam | 383 | 306 |
| Port Moody | 64 | 53 |
| Richmond | 647 | 640 |
| Sechelt | 13 | 11 |
| Squamish | 69 | 90 |
| Surrey | 4670 | 3990 |
| University | 22 | 22 |
| West Vancouver | 18 | 13 |
| Whistler/Pemberton | 7 | 10 |
| White Rock | 46 | 51 |
| Provincial jurisdictions | 303 | 293 |
| Federal units | 30 | 8 |
| Other units and jurisdictions | 108 | 66 |
| TOTAL | 13623 | 12505 |

IPDS - Financials



| PDS | 2015/16 | 2016/17 | 2017/18 Projected |
|---------------------------------------------|-------------------|-------------------|-------------------|
| DIRECT COSTS | | | |
| RCMP Salaries | 3,378,906 | 3,164,763 | 3,722,248 |
| OPERATIONS & MAINTENANCE | | | |
| Transportation & Travel | 60,493 | 164,339 | 41,000 |
| Information | 4,724 | 6,158 | 1,000 |
| Professional Services | 2,334,044 | 2,180,924 | 2,234,000 |
| Rentals & Leases | 139,761 | 152,124 | 140,000 |
| Repair & Maintenance | 216,677 | 201,712 | 220,000 |
| Utilities & Supplies | 640,374 | 684,212 | 700,000 |
| Minor & Major Fixed Assets | 616,748 | 625,483 | 521,500 |
| Subsidies & Payments | 114,969 | 108,165 | 1,500 |
| DIRECT COSTS | 7,506,696 | 7,287,879 | 7,581,248 |
| Credits/Adjustments | (325,298) | (332,501) | |
| TOTAL DIRECT COSTS | 7,181,398 | 6,955,378 | 7,581,248 |
| INDIRECT COSTS | | | |
| RCMP Pensions | 651,741 | 603,866 | 737,181 |
| RCMP CPP | 79,433 | 74,944 | 86,788 |
| RCMP EI | 36,419 | 32,900 | 39,786 |
| Divisional Administration | 760,206 | 716,149 | 873,840 |
| Recruit Training | 124,272 | 129,265 | 162,786 |
| National Programs | 46,990 | 41,520 | 83,796 |
| Police Dog Service Training | 1,224,522 | 1,067,355 | 1,110,252 |
| Building Lease Costs | 31,200 | 31,200 | 43,200 |
| Temporary Civilian Employees Indirect Costs | - | - | - |
| Public Service Employees Indirect Costs | 20,961 | 17,076 | 24,142 |
| TOTAL INDIRECT COSTS | 2,975,745 | 2,714,275 | 3,161,771 |
| TOTAL COSTS | 10,157,143 | 9,669,653 | 10,743,020 |
| Provincial PDS Resources | 632,941 | 675,298 | 695,557 |
| PDS Total | 10,790,083 | 10,344,951 | 11,438,576 |

Municipally funded - 44 positions Provincially funded - 4 positions

Cost Share Per Municipality

| Jurisdiction | 2015/16 | 2016/17 | 2017/18 Projected |
|--------------------------|-------------------|-------------------|-------------------|
| Abbotsford | 595,637 | 552,070 | 613,352 |
| Burnaby | 984,287 | 905,103 | 1,005,683 |
| Chilliwack | 478,696 | 457,673 | 508,532 |
| Coquitlam | 518,471 | 494,136 | 549,046 |
| Delta | 420,675 | 386,055 | 428,909 |
| Hope | 37,117 | 33,807 | 37,576 |
| Kent | 18,416 | 18,318 | 20,360 |
| Langley City | 203,020 | 195,304 | 217,007 |
| Langley Township | 497,309 | 483,979 | 537,762 |
| Maple Ridge | 377,807 | 359,280 | 399,205 |
| Mission | 211,874 | 200,930 | 223,258 |
| New Westminster | 388,963 | 367,627 | 408,435 |
| North Vancouver City | 238,930 | 217,809 | 242,013 |
| North Vancouver District | 269,511 | 246,837 | 274,267 |
| Pitt Meadows | 75,098 | 72,316 | 80,353 |
| Port Coquitlam | 246,193 | 237,877 | 264,312 |
| Port Moody | 104,300 | 96,157 | 106,831 |
| Richmond | 760,409 | 729,759 | 810,853 |
| Sechelt | 33,937 | 30,377 | 33,763 |
| Squamish | 103,554 | 98,255 | 109,173 |
| Surrey | 2,566,279 | 2,509,808 | 2,788,711 |
| Whistler | 68,765 | 62,219 | 69,154 |
| White Rock | 76,902 | 73,153 | 81,282 |
| Municipal Total | 9,276,151 | 8,828,850 | 9,809,836 |
| Provincial Total* | 443,059 | 472,708 | 486,890 |
| Federal Total* | 1,070,874 | 1,043,392 | 1,141,851 |
| GRAND TOTAL | 10,790,084 | 10,344,951 | 11,438,576 |

| | | | |
|-----------------------------------|---------|---------|---------|
| Provincial Total* (Detail) | | | |
| Provincial PDS Resources | 443,059 | 472,708 | 486,890 |
| Federal Total* (Detail) | | | |
| Fed Contribution - Muni Resources | 880,992 | 840,803 | 933,184 |
| Fed Contribution - Prov Resources | 189,882 | 202,589 | 208,667 |





Port Moody Police
Department



Royal Canadian
Mounted Police



West Vancouver
Police Department



Abbotsford Police
Department



Delta Police
Department



New Westminster
Police Department



Royal Canadian
Mounted Police

Gendarmerie royale
du Canada

Canada

ATTACHMENT - 2

Base cost of Integrated Teams:

- a) Funding for the Emergency Response Team has a 50% municipal and 50% provincial and federal cost distribution.
- b) The Integrated Homicide Investigation Team has a 70/30 cost split, where municipalities are responsible for 70% of the costs (as of April 1, 2012). However, this distribution is currently being discussed between the Provincial and Federal governments and may revert to 90/10 in the future.
- c) All other Integrated Teams have a 90% municipal and 10% federal cost distribution.
- d) Costs associated to accommodation and Public Service Employee are charged to the municipal sector at 100%.
- e) Independent police services that utilize the Integrated Teams contribute 100% of their costs.

ATTACHMENT - 3

Cost Share Comparison Using Criminal Code and Violent Crime Statistics (excludes Provincial figures)

| Comparison of Funding Formulas (Municipal Partners Only, Provincial Jurisdiction Excluded) | | | |
|-----------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------|----------------|
| Municipality | 2016 Cost Share Criminal Code | 2016 Cost Share Violent Crime | Difference |
| <i>Abbotsford</i> | 5.62% | 6.89% | 1.28% |
| Burnaby | 9.69% | 9.00% | - 0.69% |
| Chilliwack | 5.62% | 5.21% | - 0.41% |
| Coquitlam | 5.68% | 5.23% | - 0.45% |
| <i>Delta</i> | 3.62% | 3.36% | - 0.26% |
| Hope | 0.51% | 0.64% | 0.13% |
| Kent | 0.26% | 0.44% | 0.17% |
| Langley City | 2.32% | 1.86% | - 0.45% |
| Langley Township | 5.51% | 4.56% | - 0.95% |
| Maple Ridge | 4.26% | 4.59% | 0.33% |
| Mission | 2.35% | 2.58% | 0.24% |
| <i>New Westminster</i> | 3.54% | 4.05% | 0.51% |
| North Vancouver City | 2.41% | 2.48% | 0.07% |
| North Vancouver District | 2.69% | 2.48% | - 0.21% |
| Pitt Meadows | 0.86% | 0.91% | 0.04% |
| Port Coquitlam | 2.73% | 2.75% | 0.02% |
| <i>Port Moody</i> | 0.92% | 0.94% | 0.01% |
| Richmond | 8.15% | 7.44% | - 0.70% |
| Sechelt | 0.40% | 0.49% | 0.09% |
| Squamish | 1.01% | 1.39% | 0.38% |
| Surrey | 28.75% | 29.57% | 0.83% |
| West Vancouver | 1.46% | 1.58% | 0.13% |
| Whistler | 0.80% | 0.88% | 0.08% |
| White Rock | 0.84% | 0.67% | - 0.17% |
| | 100.00% | 100.00% | |

The percentage of cost share estimated includes all partner municipalities only. Provincial jurisdiction is excluded. In practice, each unit of the Integrated Teams are calculated separately because not all municipalities participate in all of the Integrated Teams units. Provincial and Federal contributions have to be included in the calculation as well. As such, the actual percentage cost share would be slightly different than presented in Chart 1.



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 20, 2017
From: Cecilia Achiam, MCIP, BCSLA **File:** 12-8060-01/20-Vol01
General Manager, Community Safety
Re: Community Bylaws Monthly Activity Report - October 2017

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report - October 2017", dated November 20, 2017, from the General Manager, Community Safety, be received for information.

Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety
(604-276-4122)

Att. 1

| REPORT CONCURRENCE | |
|------------------------------------------------------------------|-------------------------------------|
| ROUTED TO: | CONCURRENCE |
| Finance Division | <input checked="" type="checkbox"/> |
| Parks Services | <input checked="" type="checkbox"/> |
| Engineering | <input checked="" type="checkbox"/> |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: |
| APPROVED BY CAO | |

Staff Report

Origin

This monthly report for the Community Bylaw Department provides information on Property Use, Short Term Rentals, Grease, Soils, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Property Use

Property Use Officers continue to investigate property matters based on public complaint. During the month, bylaw officers handled 202 files, largely associated with illegal signs, excessive noise, boulevard obstructions and unsightly premises.

The Short-Term Rental Officer continues to investigate occupancy matters based on website listings and public complaints. During the month, the bylaw officer undertook 55 site visits/inspections and issued five bylaw violations in accordance with Zoning Bylaw No. 8500. In addition, the City was successful in prosecuting two court cases that resulted in \$4,100 in fines.

Soils

The Soil Officer continues to liaise with various departments/agencies and monitor properties engaged in the removal or deposit of soil and other fill material. A total of 79 files remain under active investigation and include 10 approved fill permits, 20 stop-work-orders and two fill removal orders.

A total of 245 soil files were opened since 2011, of which 166 files were successfully concluded. Of these 245 files, 50 consisted of "general inquiries", while 195 were associated with "unauthorized fill" activity. Beginning with this report soil file activity for the current year will be reported as per "Figure 6" in "Attachment 1". However, for this month only file activity from previous years has been included, in order to provide a historical perspective.

Grease

The Grease Officer remains focused on education and voluntary compliance. During the month the bylaw officer undertook 106 grease-trap inspections and found all food establishments to be in compliance with Sanitary Sewer Bylaw No. 7551.

Parking and Animal Control

Parking and Animal Control Officers remain focused on safety and liability issues (school zones, fire hydrants, dogs off leash), as well as the enforcement of pay parking zones (meters and permits). During the month, bylaw officers issued 1963 fines and 313 warning tickets for various types of parking and stopping offences.

A total of 72 new dog licences and licence renewals were processed during October. Year to date 7,192 dogs have been licenced within the municipality resulting in a projection of 7,250 dogs licenced by the end of the year.

Education and Awareness

The Supervisor of Parking & Animal Control conducted four bylaw enforcement training sessions at the Richmond RCMP Detachment which covered topics associated with parking regulations and ticket issuance.

Community Bylaws in conjunction with the Roads & Construction Department continue to coordinate resources in relation to street sweeping enforcement. During the month, bylaw officers issued 102 violations within the subdivisions of Talmey and Katsura which were associated with temporary parking prohibitions (posted no-parking for street sweeping).

The City of Edmonton conducted a refresher training program for City of Richmond bylaw officers in the fundamentals of animal control. The two day Animal Control Officer program covered topics such as; officer safety practices, understanding animal behaviour, employing effective tools and techniques for animal capture.

During the evening of October 31, 2017 several officer shifts were extended to 10:00 pm to provide an increased presence during Halloween. These bylaw officers assisted RAPS with increased call activity (dogs startled by fireworks).

Adjudication

The next adjudication hearing is scheduled for January 30, 2018.

Revenue

The Community Bylaw Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated through the following sources; Dog Licences, False Alarm Incidents, Animal Control Violations, Newspaper Box Permits (annual renewal), Towing Permits (biennial renewal) and Film Crew Occupancy.

At present Community Bylaws remains on target to meet or exceed all budgetary obligations and the table on the following page lists all department revenue by source for the current month and year to date.

Figure 1: Budgeted vs. Actual Revenue by Source

| Revenues | Oct Budget | Oct Actual | YTD Budget | YTD Actual | YTD Variance (\$) | YTD Variance (%) |
|----------------------|----------------|----------------|------------------|------------------|-------------------|------------------|
| Receivable Income * | 0 | 4,803 | 100,000 | 171,522 | 71,522 | 71.5% |
| Filming Revenue | 0 | 1,950 | 0 | 20,051 | 20,051 | 0.0% |
| False Alarms | 4,258 | 4,048 | 42,583 | 65,377 | 22,794 | 53.5% |
| Dog Licences | 5,493 | 4,324 | 142,528 | 188,322 | 45,794 | 32.1% |
| Towing Permits | 738 | 2,317 | 13,528 | 17,650 | 4,122 | 30.5% |
| Other Permits | 1,756 | 577 | 32,197 | 40,395 | 8,198 | 25.5% |
| Other Bylaw Fines | 2,066 | 8,675 | 40,205 | 75,550 | 32,345 | 80.4% |
| Parking Revenue | 141,446 | 159,054 | 1,516,367 | 1,530,527 | 14,160 | 0.93% |
| Total Revenue | 155,757 | 185,748 | 1,887,408 | 2,106,394 | 218,986 | 11.6% |

* Receivable Income represents cost recovery for *Night Market* parking enforcement

Financial Impact

None.

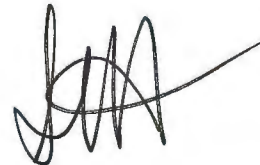
Conclusion

Community Bylaw staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, staff remain committed to educating the public and promoting a culture of voluntary compliance.



Greg Scarborough
Manager, Property Use, Policies & Programs
Community Bylaws
(604-247-4601)

GS/STL:ct



Susan Lloyd
Manager, Parking Enforcement,
Animal Control & Administration
Community Bylaws
(604-247-4467)

Att.1: Activity - Property Use, Short Term Rentals, Grease, Soils, Parking Enforcement, Animal Control and Dog Licencing

ATTACHMENT 1

Property Use Activity

The table below lists all *property use* calls-for-service for the current month & year to date:

Figure 2: Property Use Calls for Service

| Unsightly Bylaw 7162 / Blvd. Bylaw 7174 / Sign Bylaw 9700 & Other Bylaws | October | YTD |
|---------------------------------------------------------------------------------------------------------------------------------|---------|-------|
| Property Enquiries & Complaints | 202 | *2891 |
| * includes one-time adjustment for snow-removal counts absent from the previous detail tables (+349 seasonal calls for service) | | |

Short Term Rental Activity

The table below lists all *short term rental* violations for the current month & year to date:

Figure 3: Short Term Rental Violations

| Zoning Bylaw 8500 / Licencing Bylaw 7360 / Business Bylaw 7538 | October | YTD |
|----------------------------------------------------------------|---------|-----|
| Dwelling, Operating & Licencing Offences | 5 | 85 |

Grease Activity

The table below lists all *grease trap* violations for the current month & year to date:

Figure 4: Grease Trap Violations

| Drainage & Sanitary Sewer Bylaw 7551 | October | YTD |
|--------------------------------------|---------|-----|
| Grease Trap Offences | 0 | 27 |

Soils Activity

The table below lists all *soils* calls-for-service for the current month & year to date:

Figure 5: Soils Calls for Service

| Soil Removal & Fill Deposit Bylaw 8094 | October | YTD |
|----------------------------------------|---------|-----|
| Soils Enquiries & Complaints | 2 | 58 |

The table below lists annual *soil* file counts by primary activity from 2011 through 2017:

Figure 6: Soils File Activity History

| Year | General Inquiry Files | Unauthorized Fill Files | Open Files | Closed Files | Total Files |
|----------------|-----------------------|-------------------------|------------|--------------|-------------|
| 2017 | 31 | 32 | 52 | 11 | 63 |
| 2016 | 3 | 20 | 8 | 15 | 23 |
| 2015 | 9 | 30 | 16 | 23 | 39 |
| 2014 | 1 | 27 | 1 | 27 | 28 |
| 2013 | 5 | 42 | 2 | 45 | 47 |
| 2012 | 1 | 27 | 0 | 28 | 28 |
| 2011 | 0 | 17 | 0 | 17 | 17 |
| Total | 50 | 195 | 79 | 166 | 245 |
| Average | 7 | 28 | n/a | n/a | 35 |

Parking Activity

The table below lists all *parking* calls-for-service/violations for the current month & year to date:

Figure 7: Parking Calls for Service & Violations

| Traffic Bylaw 5870 / Parking Regulation 7403 | October | YTD |
|-----------------------------------------------------|----------------|------------|
| Parking Enquiries & Complaints | 239 | 1820 |
| Parking & Stopping Offences | 2276 | 19909 |

Animal Control & Dog Licencing Activity

The table below lists all *animal control & dog licencing* calls-for-service/violations for the current month & year to date:

Figure 8: Animal Control Calls for Service & Violations

| Animal Control Bylaw No. 7932 / Dog Licencing Bylaw 7138 | October | YTD |
|-----------------------------------------------------------------|----------------|------------|
| Animal Control / Dog Licencing Enquiries & Complaints | 37 | 170 |
| Animal Control / Dog Licencing Offences | 22 | 234 |



City of Richmond

Report to Committee

To: Community Safety Committee
From: Tim Wilkinson
Acting Fire Chief, Richmond Fire-Rescue

Date: November 6, 2017
File: 09-5000-01/2017-Vol
01

Re: Richmond Fire-Rescue Monthly Activity Report – October 2017

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2017”, dated November 6, 2017 from the Acting Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson
Acting Fire Chief
(604-303-2701)

Att. 2

| REPORT CONCURRENCE | |
|----------------------------------------------------------|---------------|
| CONCURRENCE OF GENERAL MANAGER | |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: |
| APPROVED BY CAO | |

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events and community activities. Fire safety presentations provided during October 2017 included the Chimo Community Services Settlement and Integration workshop.

During October 2017, RFR officially opened their new Cambie Fire Hall and Richmond North Ambulance Station. The event was very popular and saw a large number of people attending both the formal opening ceremony and the open house. RFR staff, volunteers and BC Ambulance Services crews were on site to interact with the public during the event. Feedback received by attending public was very positive and many were thankful of the opportunity to see inside the new facility.

Staff engaged with over 2,000 children and adults in the community during October, providing fire safety and harm reduction information.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In October 2017 there were a total 915 incidents, representing a 3.2 per cent decrease in calls from October 2016 (Attachment 1). The average time on scene for RFR crews was 33.24 minutes, an increase of 18 per cent from 2016. This is due to the nature and severity of each call and the duration on scene.

In October 2017 there were 68 dispatched fire calls. Of those, 33 were actual reportable fires, 112 apparatus were used and 359 fire personnel attended.

Fire damage and property losses during October 2017 are estimated at \$652,830. This total includes \$641,800 for building/asset loss and \$11,030 for content loss. The total building/asset and content value at risk was estimated to be \$524,138,533 and the total value preserved from damage was \$523,485,703. These numbers translate to 99.9 per cent of value protected (Figure 1), this figure is an increase from the 99.8 per cent protected value observed in 2016.

| Table 1: Fire Calls By Type and Loss Estimates – October 2017 | | | | | | |
|----------------------------------------------------------------------|--------------------|----------------------------------------------|---------------------------------------------|-------------------------------------|------------------------------------|---------------------------------------------|
| Incident Type Breakdown | Call Volume | Estimated Building / Asset Value (\$) | Estimated Building / Asset Loss (\$) | Estimated Content Value (\$) | Estimated Content Loss (\$) | Estimated Total Value Preserved (\$) |
| Residential: | | | | | | |
| Single family | 4 | 3,644,300 | 565,000 | 300,000 | 1,500 | 3,377,800 |
| Multi family | 7 | 35,242,700 | 2,500 | 33,139,932 | 1,530 | 68,378,602 |
| Commercial / Industrial | 3 | 410,654,001 | - | 41,065,400 | 8,000 | 451,711,401 |
| Outdoor | 16 | 200 | 200 | - | - | - |
| Vehicle / Vessel | 3 | 92,000 | 74,100 | - | - | 17,900 |
| Totals* | 33 | 449,633,201 | 641,800 | 74,505,332 | 11,030 | 523,485,703 |

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited fires to the place of origin in these notable October 2017 incidents:

- Fire at a commercial property on Mitchell Road. On arrival crews encountered approximately 75 per cent of the yard and buildings on fire. The fire was attacked and confined. There were no injuries to public, though one firefighter sustained an injury while attacking the fire. A Fire Investigator attended.
- Fire at a residential property on Blundell Road. Crews responded to reports of large house fire. On arrival crews found a residential home with heavy fire conditions over two floors. Fire crew setup for defensive operations and protected nearby buildings from fire exposure. Both Gas and Hydro were shut off to the residence. Fire crews extinguished the fire with no report of injuries to first responders or civilians. A security plan was established with RCMP and a security company due to the suspicious nature of the fire. A Fire Investigator attended.
- Multiple reports of smoke located at a farm off Nelson Road. Crews responded to reports of an agricultural burn and upon investigation found a very large pile of leaves and crop clippings being burnt. This was not a controlled burn but the smoke had caused some alarm in the area. Crews used water to extinguish the fire and assisted with cooling down of any hot spots. The site was left in the care of the land owners who continued to use their own equipment and hoses to dig up and cool down the debris and stop the smoke.

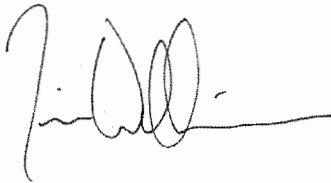
- Multiple vehicle fires located at a commercial property on Featherstone Way. Arriving crews found four vehicles parked near a car dealership service bay area on fire. Crews attacked and extinguished the fire using both water and foam. The batteries of the vehicles were then disconnected and crews continued to cool any occurring hot spots. Once all of the fire was extinguished, crews cleaned up and remedied any other hazards. There were no injuries to crews or public. A Fire Investigator attended.
- Rubbish fire located at a residence on Williams Road. On arrival crews saw light smoke coming from a pile of garbage on a front lawn. The occupant was already trying to mitigate the fire using a garden hose. Crews continued to extinguish the fire including hot spots and then used shovels and pike poles to clear the garbage away from the homes gas meter. A Fire Investigator attended.

Financial Impact

None.

Conclusion

During October 2017, calls for service decreased by 3.2 per cent from October 2016. RFR will continue to monitor these activities to identify trends and ensure potential solutions.



Tim Wilkinson
Acting Fire Chief
(604-303-2701)

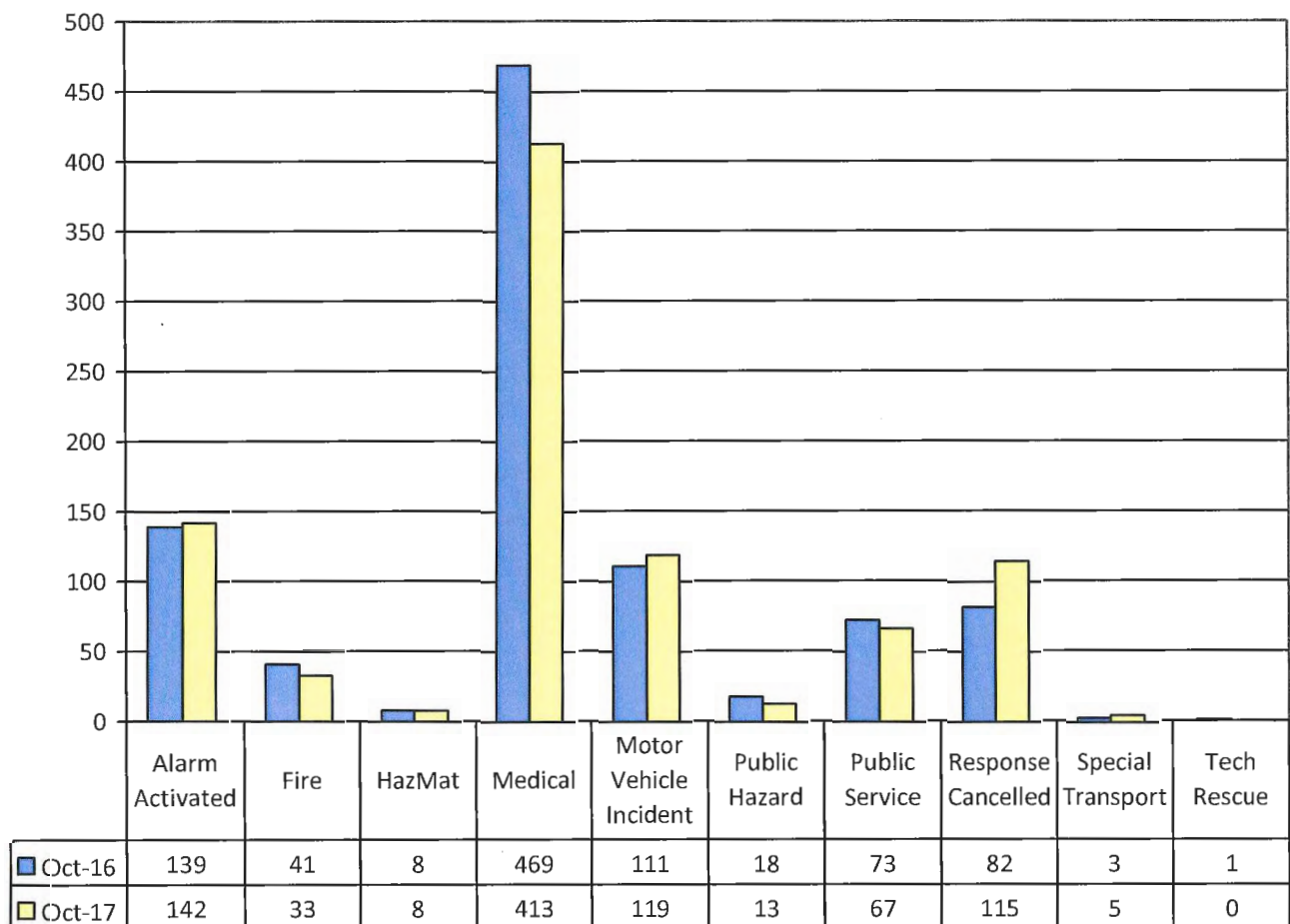
JM:js

- Att. 1: Suppression Activity
 2: Location of October's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in October 2016 and 2017. In October 2017, there were a total of 915 incidents, compared to 945. This represents a decrease of 3.2 per cent.

Table 2: October 2016 & 2017 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour, spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 45.1 per cent of the total emergency responses for RFR during the month of October 2017. A detailed breakdown of the medical incidents for October 2016 and 2017 is set out in the following table by sub-type. There were a total of 413 medical incidents in October 2017 compared to 469 in October 2016, a decrease of 11.9 per cent.

Table 3a: October 2016 & 2017 Medical Calls by Type

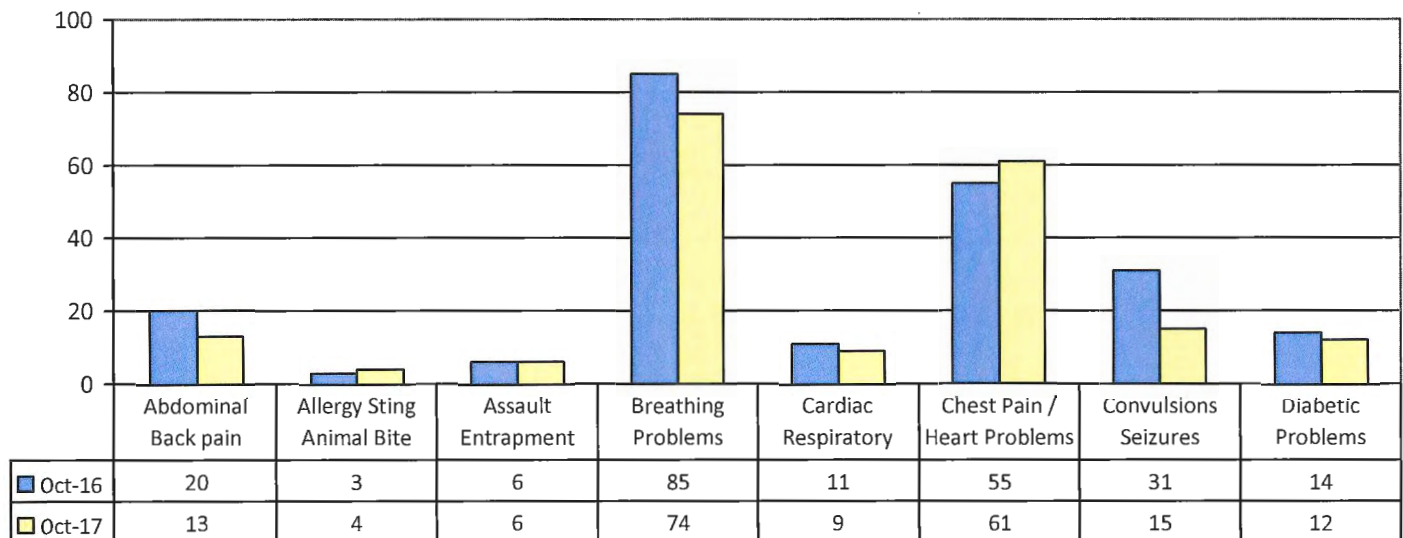
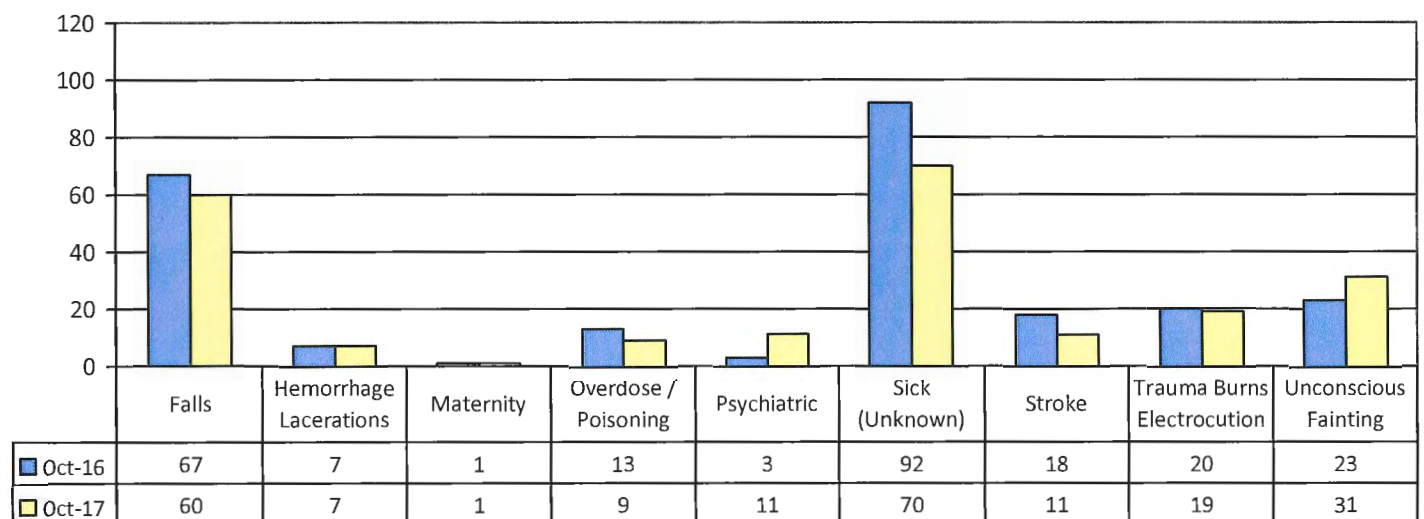


Table 3b: October 2016 & 2017 Medical Calls by Type



Fire Investigations

The fire investigation statistics for October 2017 are listed below:

| Table 4: Total Fire Investigation Statistics – October | | | |
|---------------------------------------------------------------|-------------------|-------------------|---------------------|
| | Suspicious | Accidental | Undetermined |
| Residential - Single-family | - | 4 | - |
| Residential - Multi-family | 1 | 6 | - |
| Commercial/Industrial | - | 2 | 1 |
| Outdoor | 11 | 3 | 2 |
| Vehicle | 1 | 1 | 1 |
| Totals | 13 | 16 | 4 |

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

| Table 5: HazMat Calls By Type – October | |
|------------------------------------------------|----------------|
| | Details |
| Explosives | 1 |
| Natural Gas / Propane Leaks (small) | 5 |
| Unclassified | 1 |
| Flammable / Combustible Liquids | 1 |
| Totals | 8 |

Figure 1: Location of reportable fires attended in October (total 33)

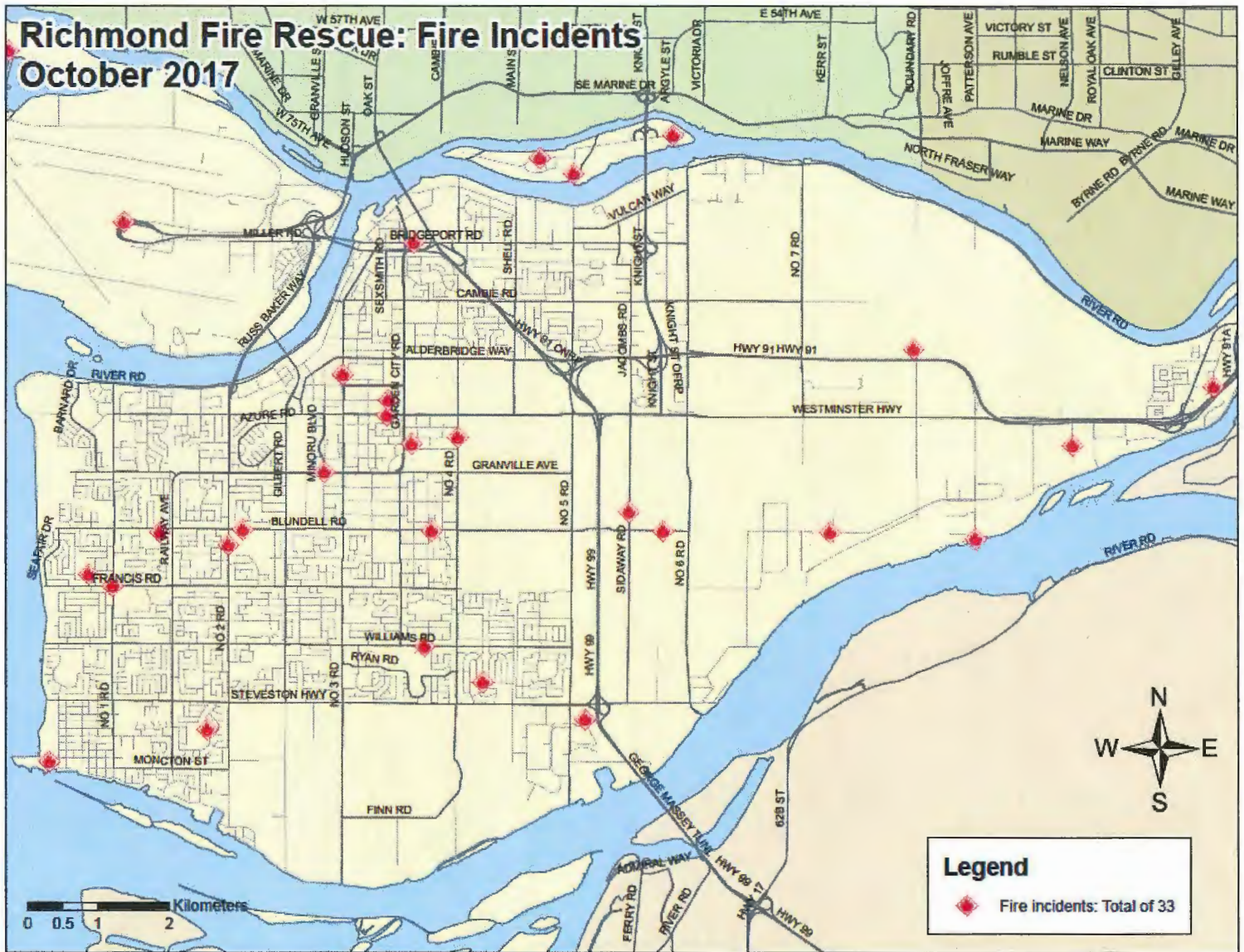


Figure 2: Location of medical calls in October (total 412)

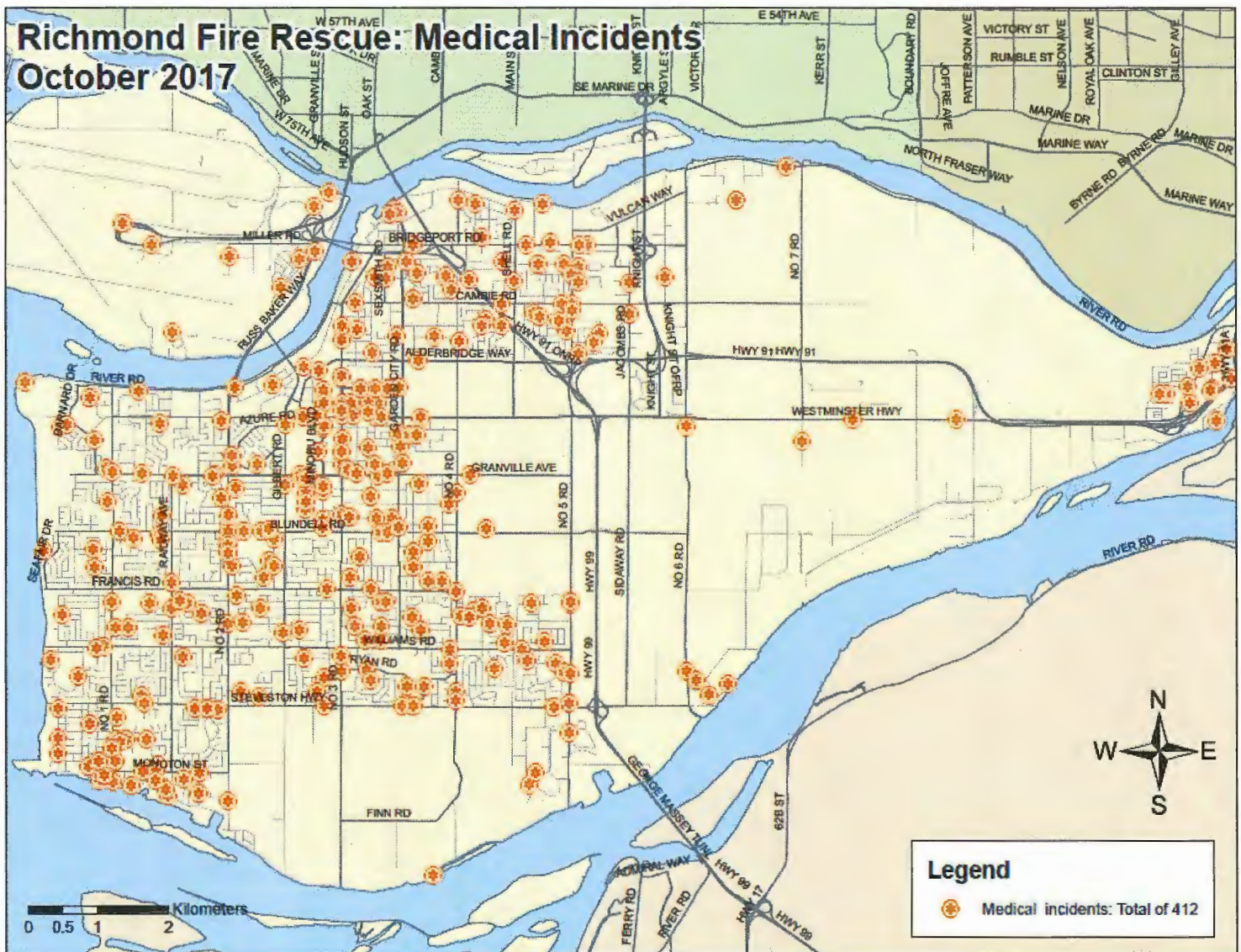
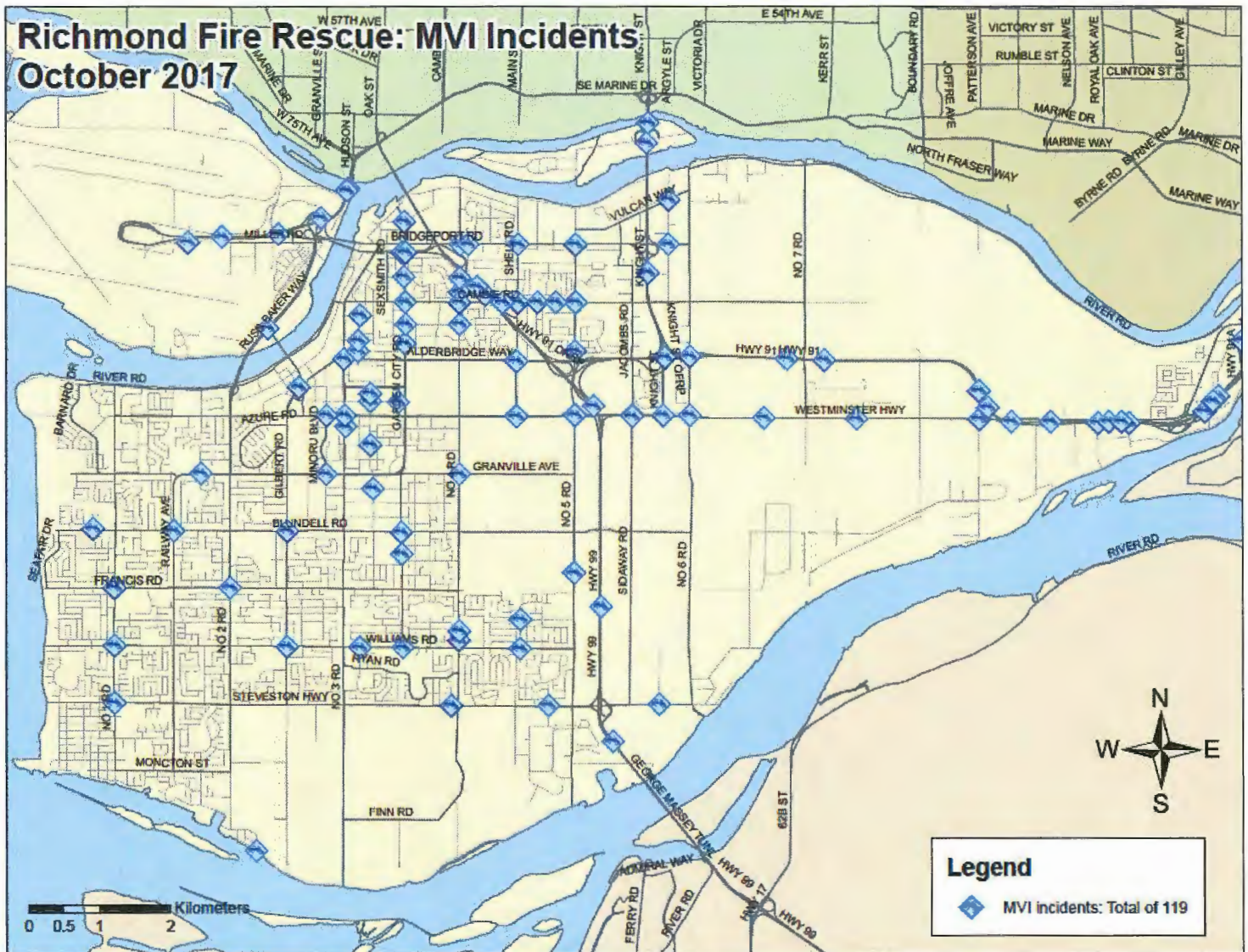


Figure 3: Location of MVI calls in October (total 119)





City of Richmond

Report to Committee

To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: November 8, 2017
File: 09-5000-01/2017-Vol 01
Re: RCMP Monthly Activity Report - October 2017

Staff Recommendation

That the report titled "RCMP's Monthly Activity Report – October 2017," dated November 8, 2017, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
(604-278-1212)

Att. 5

| REPORT CONCURRENCE | |
|----------------------------------------------------------|---------------|
| CONCURRENCE OF GENERAL MANAGER | |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: |
| APPROVED BY CAO | |

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Crime Statistics
3. Annual Performance Plan
4. Auxiliary Constables
5. Block Watch
6. Community Police Stations and Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Activities and Noteworthy Files

Discovery of Human Remains

On October 10, 2017, Richmond RCMP responded to the Garden City Road area for a report of a body. Investigators confirmed the male subject was deceased under suspicious circumstances. The Integrated Homicide Investigation Team is investigating.

Bait Car Arrest

On October 15, 2017, a bait car was activated in the Jones Road area of Richmond. Officers located and arrested two suspects. Bait cars are regularly deployed in the City of Richmond and are closely monitored by police.

Auto Theft Alert

October 23, 2017, A recent increase in thefts of older vintage Hondas was identified through crime analysis. Richmond had 15 auto thefts during October 2017 and six of these were older model Hondas. In one weekend, four of the six 1990-1999 Honda Civics' were stolen from various locations in Richmond. Due to the age of these vehicles, none were equipped with factory installed immobilizer systems. Immobilizer systems became mandatory for new vehicles in Canada in 2007.

Through media releases the RCMP has encouraged owners of these types of vehicles to consider using anti-theft devices. Steering wheel locks, aftermarket alarms or aftermarket immobilizer systems reduces the chance of auto theft.

Fraud

On September 26, 2017, a male suspect approached a victim and requested assistance to claim the winnings of a lottery ticket. The suspect stated he could not claim the winnings as he was an illegal immigrant. The suspect produced a fake lottery ticket which depicted the winning lottery numbers for a previous draw. The fraudster then offered to sell the ticket to the victim. A second male suspect approached and pretended to not know the first suspect. The two suspects convinced the victim to purchase the fake lottery ticket and assisted the victim in withdrawing funds from the bank to complete the sale.

On October 24, 2017, The Richmond RCMP released photographs of both suspects believed to be involved in a lottery ticket fraud scheme. The photos were released to prevent any further victimization in the community and to assist in the identification of the suspects.

Auxiliary Constables Honoured

On October 26, 2017, Richmond Detachment held a ceremony to recognize the efforts made by the Auxiliary Constables during the summer. Twenty Auxiliary Constables played a significant role during the 2017 Wildfire Relief Efforts and volunteered a combined 1000 hours. The auxiliaries assisted with roles ranging from being physically deployed to Williams Lake, providing shuttle transport driving and packing supplies for regular members. His Worship Mayor Malcolm Brodie, Councillor Bill McNulty, Superintendent Will Ng and members of Richmond Detachment's Senior Management Team were in attendance.

Analysis of Crime Statistics

Arson

In October 2017, there were two incidents of arson, which is no change from September 2017 and a 33 per cent decrease from October 2016. Arson at this time is within the five-year statistical average range.

Assault Serious (Assault with a Weapon)

There were 14 assault serious events, which is a 22 per cent decrease from September 2017 and a 133 per cent increase from October 2016. This increase represents a small number of incidents (eight) which distorts the significance of this increase in this crime type. Assault serious is within the five-year statistical average range.

Auto Theft

There were 21 auto theft incidents, which is 34 per cent decrease from September 2017 and an eight per cent decrease from October 2016. Auto theft is within the five-year statistical average range.

Drugs

There were 48 drug incidents, which is a 15 per cent decrease from September 2017 and a two per cent increase from October 2016¹. October 2017 drug incidents are below the five year statistical average range.

Mental Health

There were 123 mental health incidents, which is a five per cent increase from September 2017 and a 2 per cent increase from October 2016. Mental health incidents are just above the five year statistical average range².

Residential Break and Enter

There were 54 break and enters, which is a 45 per cent increase from September 2017 and an 86 per cent increase from October 2016. Residential break and enters are within the five year statistical average range. A File reviewed showed no significant patterns of interest and current stats are at expected levels.

Robbery

There were seven robbery incidents, which is a 75 per cent increase from September 2017 and no change from October 2016. This increase represents a small number of incidents (three). Robbery incidents are within the five-year statistical average range. Despite the increases, robbery year to date has decreased by 35 per cent.

Sexual Assault

There were 14 sexual assault offences, which resulted in a 100 per cent increase from September 2017 (seven incidents) and a 180 per cent increase from October 2016 (five incidents). Sexual Assault incidents are above the five year statistical average range. A file review showed no patterns but a mixture of different incidents:

- Domestic pattern of sexual and physical assault in relationship;
- Consensual sex in public (indecent act);

¹ Even though September 2017 shows a decrease, drug incidents are still on pace to meet the five per cent increase benchmark as noted in the Annual Performance Plan.

² Detachment training sessions and audits have been designed to help members better recognize when to flag files as mental health related. As a result, better training has led to a more accurate representation of calls for service and has increased the number of mental health flagged files.

- Bawdy house tip by public;
- Naked in public area;
- Micro brothel advertising sexual services;
- Historical sexual assault;
- Child porn at YVR;
- Sexual assault at a party;
- Jogger slapped in the buttocks by unidentified youth;
- Bullying;
- Unwanted advances; and
- Online inappropriate messages

Shoplifting

There were 64 shoplifting thefts, which is an 18 per cent increase from September 2017 and a four per cent increase from October 2016. Shoplifting is within the five-year statistical average range. Despite the increases, shoplifting year to date has decreased by 21 per cent.

Theft from Auto

There were 252 thefts from auto incidents, which is an 85 per cent increase from September 2017 and a 29 per cent increase from October 2016. Theft from auto is above the five-year statistical average range since January 2017. One major contributor to the high theft from auto statistics in October was a prolific offender that is now under house arrest and is being monitored by Richmond Detachment's Prolific Offender Suppression Team.

Annual Performance Plan

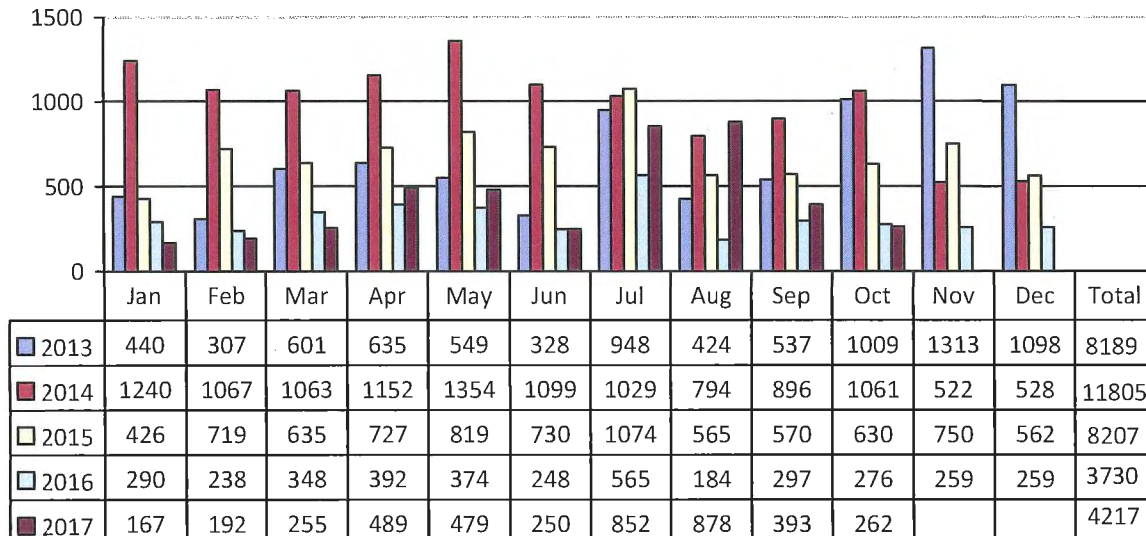
The Annual Performance Plan delivers planning and performance management to Richmond Detachment and ensures policing initiatives are aligned with the City of Richmond and RCMP strategic priorities. The Annual Performance Plan provides the Detachment Commander a systematic plan to evaluate and manage police resources and operations. It also provides a valuable consultation and reporting mechanism for the City of Richmond, the Commanding Officer of RCMP "E" Division and Detachment staff (Attachment 5).

Auxiliary Constables

In October 2017, the Richmond RCMP Detachment had a total complement of 37 auxiliary constables, who provided 262 volunteer hours. There was a 33 per cent decrease in hours from September 2017 and a five per cent decrease from October 2016. The decrease in hours is a result of auxiliary constables no longer being deployed to wildfire duties as the state of emergency has ended.

Figure 1 compares the monthly hours of service provided by month from 2013 to 2017.

Figure 1: Auxiliary Constable Volunteer Hours



Auxiliary Constable Activities

Auxiliary Constables attend events in the community to promote a positive police presence, support regular RCMP members and provide traffic and crowd control. During the month of October auxiliary constables participated in:

- Crime Watch
- Halloween Fireworks
- Mental Health Initiative
- Pedestrian Safety Campaign
- Project 529

Block Watch

At the end of October 2017, the Block Watch program had 446 groups totaling 10,155 participants. Currently, the program includes 585 captains, which is an increase of five captains from the previous month, and an increase of 22 participants and three groups.

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing service by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursued safety initiatives to enhance crime prevention program awareness, community engagement, police accessibility and to reduce anxiety and fear related to crime. The demographics of the programs vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of the volunteers.

During the month of October volunteer highlights included:

- The deployment of 25 foot/van patrols totalling 230 hours and nine bike patrols totalling 109 hours;
- 25 Fail to Stop deployments which resulted in 692 warning letters;
- Effort towards Speed Watch on 6,534 vehicles at various locations;
- Lock Out Auto Crime on 14,293 vehicles at various locations;
- October 1, 2017, volunteers assisted regular members at the Autism Speaks festival;
- October 5, 2017, Project 529 Bike Registry was deployed at Hugh Boyd High School;
- October 10, 2017, Project 529 Bike Registry was deployed at Palmer High School;
- October 19, 2017, Pedestrian Safety Blitz was deployed at No. 3 Road, with volunteers handing out 1,500 reflectors;
- October 21, 2017, Crime Watch volunteers found a vehicle that had been stolen while on patrol;
- October 23, 2017, Project 529 Bike Registry was deployed at Brighthouse and Lansdowne skytrain stations;
- October 24, 2017, in partnership with Transit Police, Road Safety Unit and an auxiliary constable volunteers rode the skytrain and buses along the No. 3 Road corridor and handed out 3,000 reflectors;
- October 30, 2017, in partnership with ICBC, Crime Prevention Unit members, and auxiliary constables volunteers went to several elementary schools in Richmond and handed out 1,000 reflectors to students; and
- October 31, 2017, on Halloween night 25 volunteers were deployed to do bike/van and foot patrols throughout Richmond where they handed out 1,153 reflectors.

Distracted Drivers

Figure 2 provides a comparison by year of the number of letters sent to registered owners.

Figure 2: Distracted Driver Letters Sent

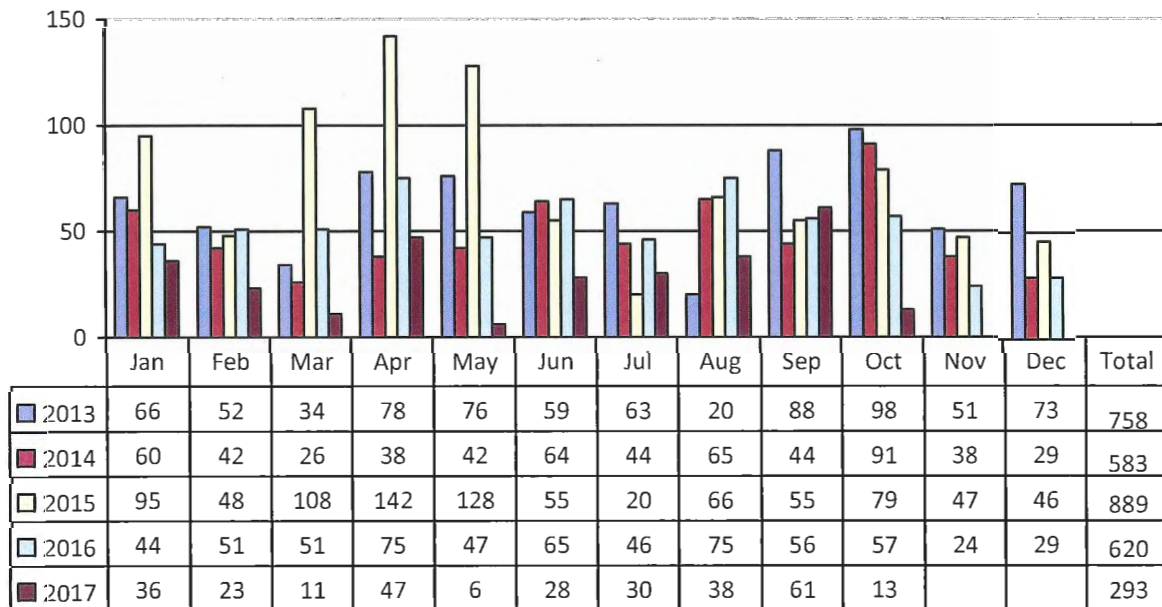
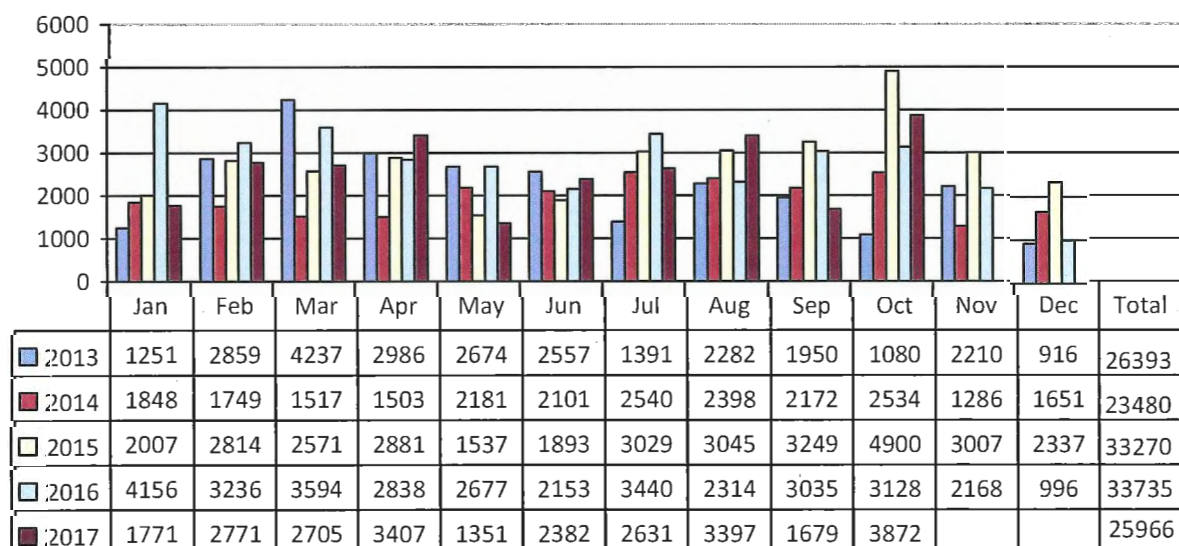
*Lock-Out Auto Crime*

Figure 3 provides a comparison by year of the number of vehicles notices issued.

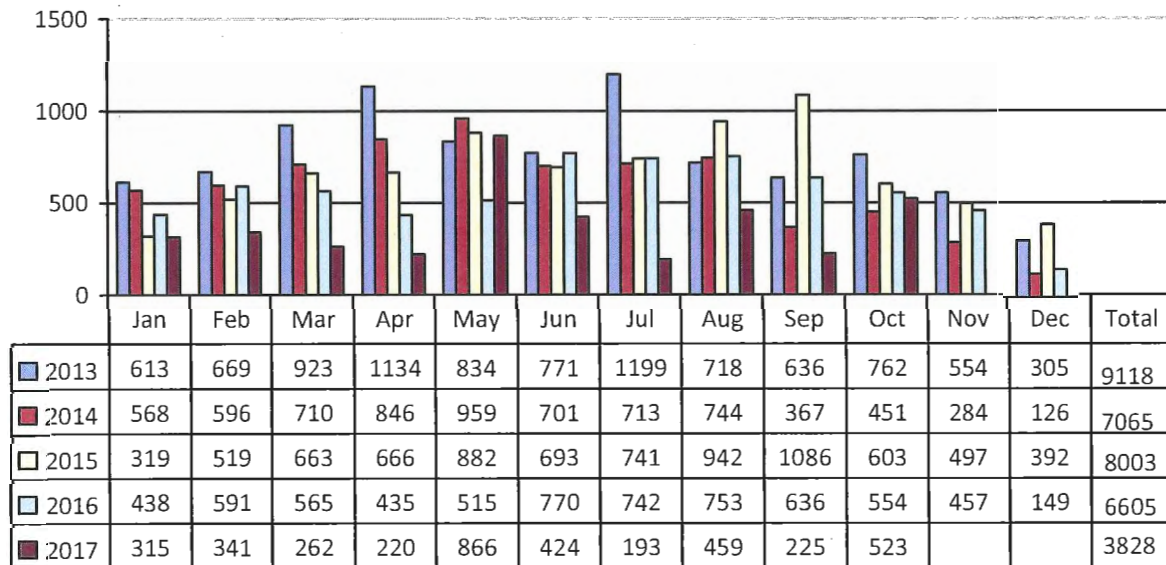
Figure 3: Lock Out Auto Crime Vehicles Issued a Notice



Speed Watch

Figure 4 provides a comparison by year of the number of letters sent to registered owners.

Figure 4: Speed Watch Letters Sent

Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of August, the Crime Prevention Unit participated in the following events/activities:

- Autism Speaks Festival
- Block Watch Presentation
- Crime Prevention Through Environmental Design
- Mosque Outreach
- Pedestrian Safety Deployments
- Volunteer Outreach Deployments
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The statistics below compare October 2017 data to both August 2017 and September 2017.

The Moving Violations category refers to violations such as unsafe lane change and unsafe passing. The Vehicle category refers to motor vehicle regulation defects such as no insurance and no lights. The Other category refers to other motor vehicle infractions such as miscellaneous charges including fail to remain at the scene of accident and failing to stop for police.

Violation Tickets were issued for the following infractions:

| Infraction | August 2017 | September 2017 | October 2017 |
|-----------------------|--------------------|-----------------------|---------------------|
| Distracted Driving | 111 | 188 | 62 |
| Driver License | 116 | 191 | 158 |
| Impaired | 22 | 38 | 42 |
| Intersection offences | 97 | 63 | 57 |
| Moving Violations | 137 | 136 | 116 |
| Speeding | 155 | 188 | 96 |
| Seatbelts | 10 | 18 | 7 |
| Vehicle Related | 55 | 47 | 60 |
| Other | 47 | 59 | 38 |
| Total | 750 | 928 | 636 |

Notice and Orders issued for the following infractions:

| Infraction | August 2017 | September 2017 | October 2017 |
|--------------------|--------------------|-----------------------|---------------------|
| Distracted Driving | 23 | 27 | 18 |
| Driver License | 29 | 21 | 34 |
| Intersection | 19 | 28 | 35 |
| Moving Violations | 40 | 39 | 37 |
| Speeding | 47 | 62 | 45 |
| Seatbelts | 3 | 6 | 4 |
| Vehicle Related | 63 | 63 | 74 |
| Other | 0 | 0 | 2 |
| Total | 224 | 246 | 249 |

Parking Tickets:

| Name | Act | Example | Aug 2017 | Sep 2017 | Oct 2017 |
|-------------|-----------------|----------------------------|-----------------|-----------------|-----------------|
| Parking | Municipal Bylaw | Municipal parking offences | 33 | 42 | 23 |

Victim Services

In October 2017 Richmond RCMP Victim Services provided on-going support to 66 clients and attended 12 crime/trauma scenes. The unit currently maintains an active caseload of 157 on-going files.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW:jl

- Att. 1: Community Policing Programs Definition
2: Crime Statistics
3: Crime Maps
4: October 2017 sample of police occurrences in Richmond
5: Annual Performance Plan 2017-2018 Quarter 2

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

OCTOBER 2017 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type. For 2017, some inclusion criteria have been modified to improve accuracy and accommodate RCMP scoring regulations. For more information, contact Richmond Crime Analysts.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using a standard deviation), it will be noted in **red**, while below expected numbers will be noted in **blue**. Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**.

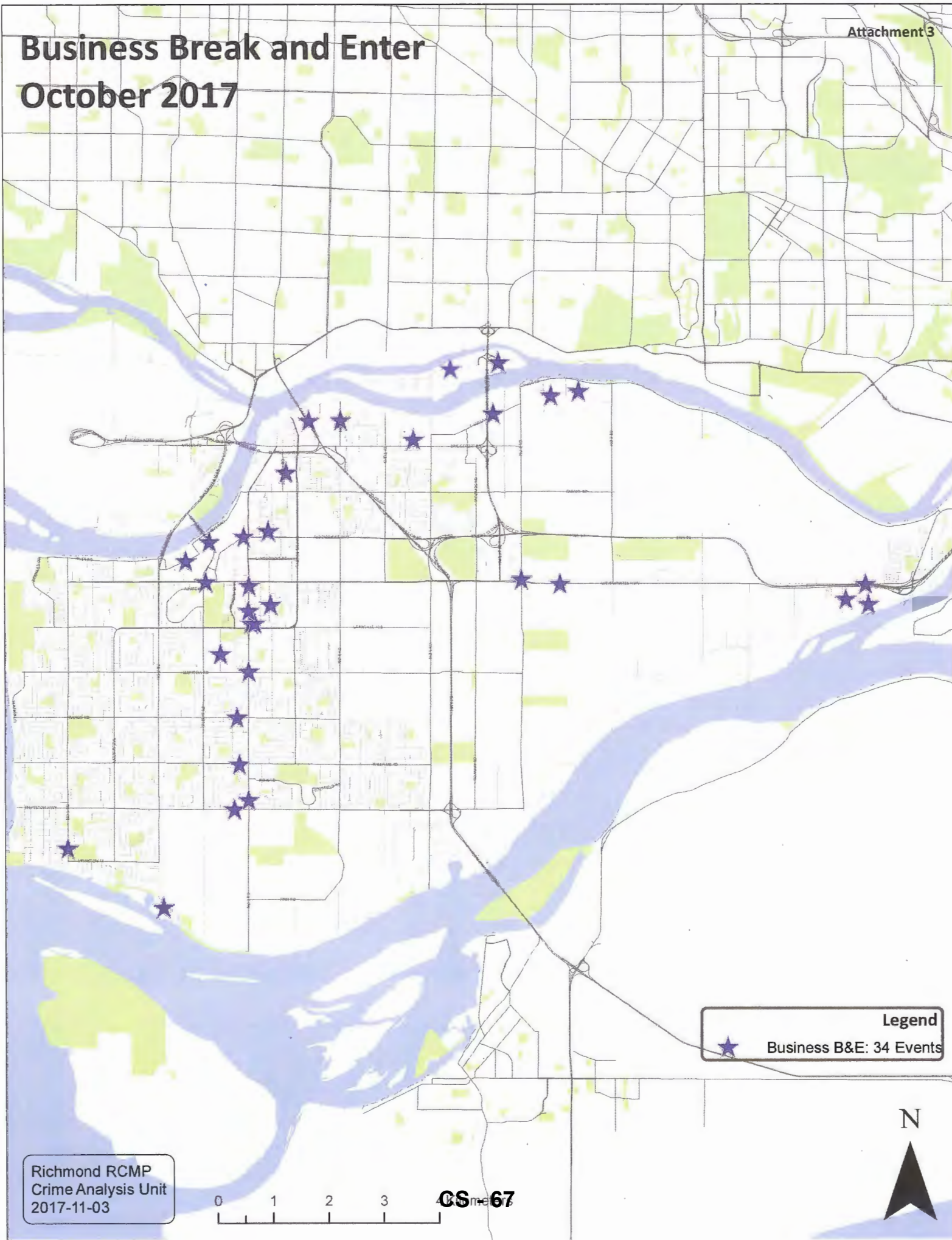
| | Month | 5-Yr Avg | 5-Yr Range | Year to Date Totals | | | |
|---------------------------------------------------------------|------------|--------------|----------------|---------------------|-------------|-------------|-------------|
| | Oct-17 | October | | 2016 | 2017 | % Change | # Change |
| VIOLENT CRIME (UCR 1000-Series Offences) | 111 | 100.6 | 90-111 | 1160 | 1161 | 0% | 1 |
| Robbery <small>UCR 1510 (1-3)</small> | 7 | 7.0 | 5-9 | 77 | 50 | -35% | -27 |
| Assault Common <small>UCR 1430</small> | 43 | 34.4 | 31-38 | 391 | 403 | 3% | 12 |
| Assault Serious <small>UCR 1410, 1420</small> | 14 | 11.0 | 8-14 | 108 | 136 | 26% | 28 |
| Sexual Offences <small>UCR 1345, 1330, 1255, 1310</small> | 14 | 3.2 | 2-5 | 70 | 73 | 4% | 3 |
| PROPERTY CRIME (UCR 2000-Series Offences) | 709 | 679.6 | 633-727 | 6849 | 6481 | -5% | -368 |
| Business B&E <small>UCR 2120-1</small> | 34 | 40.6 | 29-52 | 305 | 330 | 8% | 25 |
| Residential B&E <small>UCR 2120-2</small> | 54 | 58.2 | 39-78 | 477 | 514 | 8% | 37 |
| Auto Theft <small>UCR 2135 (1-10), 2178</small> | 21 | 26.6 | 20-33 | 285 | 275 | -4% | -10 |
| Theft from Auto <small>UCR 2132, 2142</small> | 252 | 201.8 | 179-225 | 2124 | 1759 | -17% | -365 |
| Theft <small>UCR 2130, 2140</small> | 82 | 113.2 | 98-128 | 1043 | 933 | -11% | -110 |
| Shoplifting <small>UCR 2133, 2143</small> | 64 | 59.4 | 54-64 | 682 | 540 | -21% | -142 |
| Fraud <small>UCR 2160 (all), 2165, 2166</small> | 71 | 56.0 | 45-67 | 716 | 747 | 4% | 31 |
| OTHER CRIMINAL CODE (UCR 3000-Series Offences) | 156 | 168.0 | 147-189 | 1860 | 1710 | -8% | -150 |
| Arson <small>UCR 1825, 2110</small> | 2 | 3.8 | 3-5 | 47 | 32 | -32% | -15 |
| SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series) | 976 | 948.2 | 904-992 | 9869 | 9352 | -5% | -517 |
| DRUGS (UCR 4000-Series Offences) | 48 | 63.2 | 51-75 | 671 | 590 | -12% | -81 |
| MHA RELATED CALLS (MHA files or Mental Health flag) | 123 | 105.6 | 91-121 | 1116 | 1212 | 9% | 96 |

Prepared by Richmond RCMP Crime Analysts.

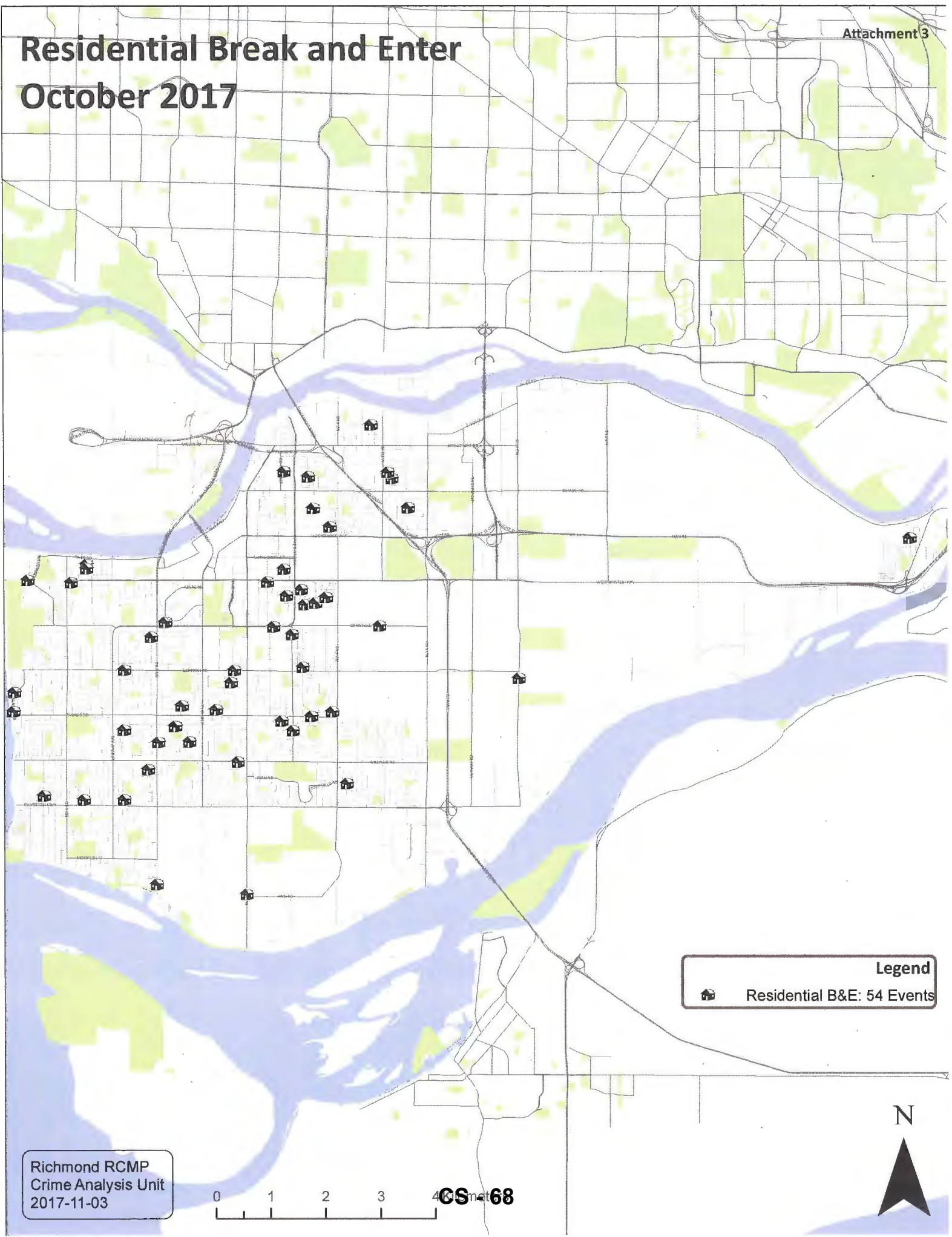
Data collected from PRIME on 2017-11-03. Published 2017-11-03.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

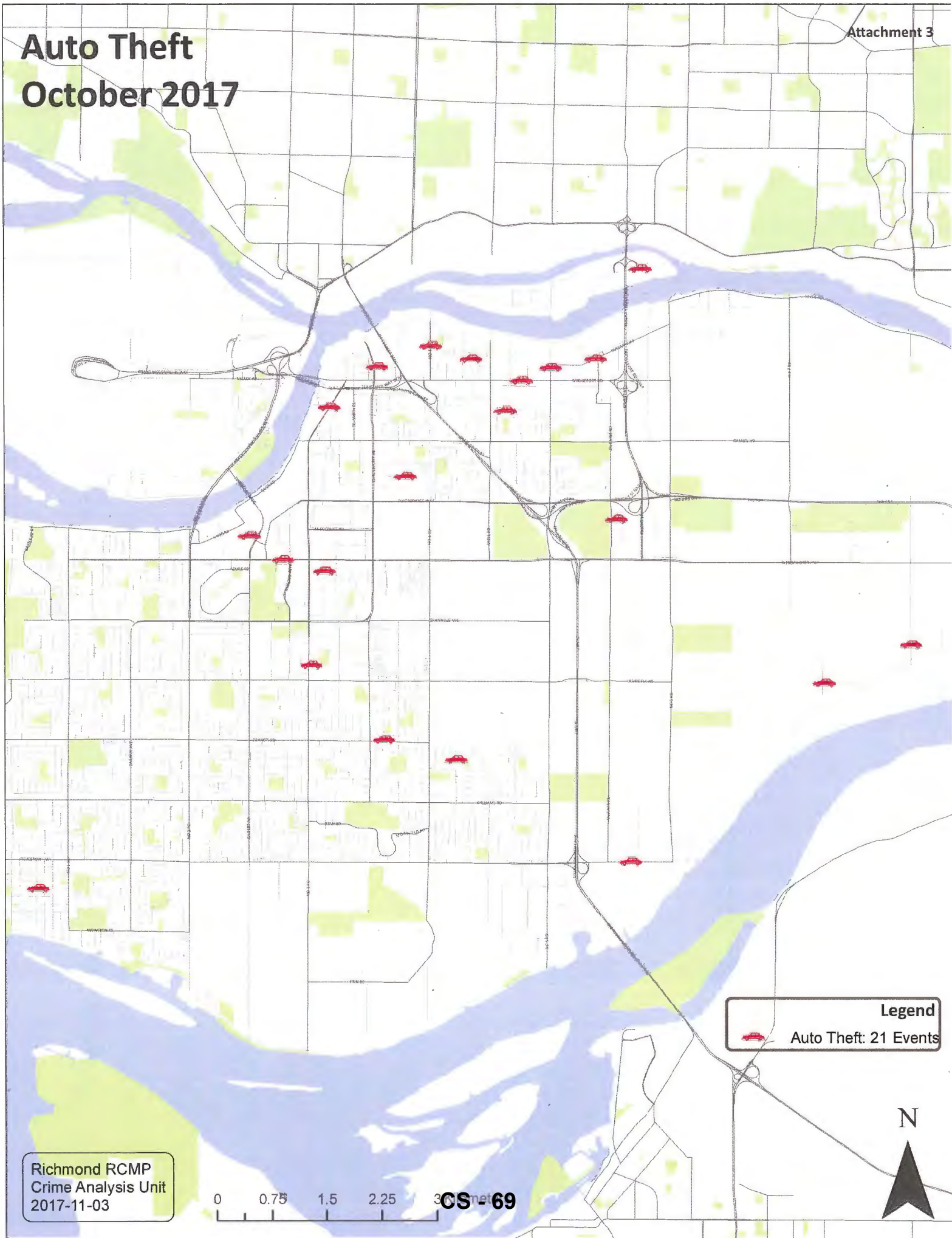
Business Break and Enter October 2017



Residential Break and Enter October 2017



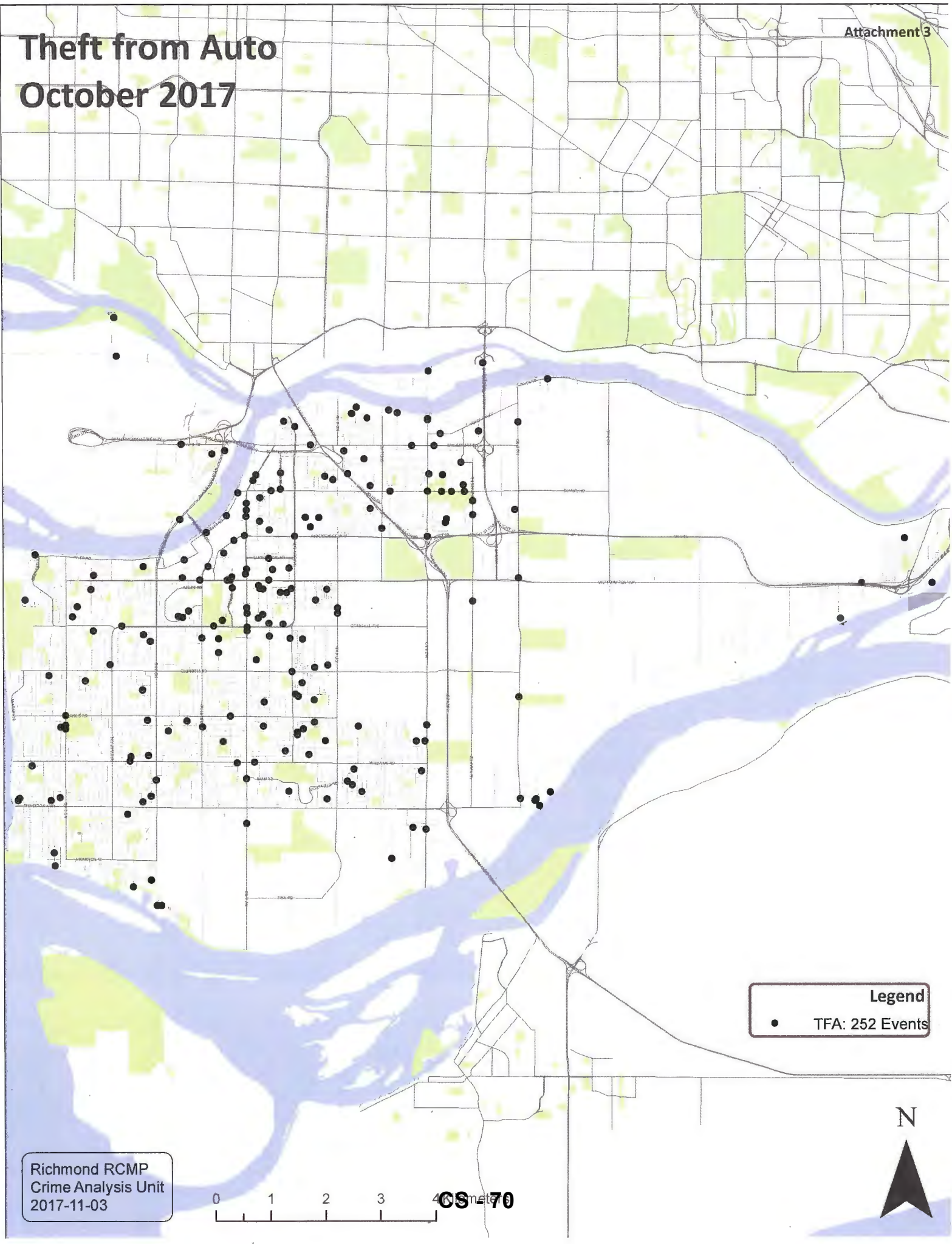
Auto Theft October 2017



Richmond RCMP
Crime Analysis Unit
2017-11-03

CS-69

Theft from Auto October 2017



Richmond RCMP
Crime Analysis Unit
2017-11-03

CS-70

October 2017

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 911 FALSE 3 ASSAULT 4 AUTO THFT B&E BUS 3 B&E OTH B&E RES 2 DISTURB 6 MHA 6 BYLAW 6 THEFT 1 TFA 5 WEAPONS 3 TOTAL GO 126 | 2 911 FALSE 4 ASSAULT 7 AUTO THFT 1 B&E BUS 1 B&E OTH B&E RES 2 DISTURB 2 MHA 6 BYLAW 6 THEFT 4 TFA 7 WEAPONS TOTAL GO 122 | 3 911 FALSE 1 ASSAULT 3 AUTO THFT B&E BUS 3 B&E OTH B&E RES 3 DISTURB 4 MHA BYLAW 2 THEFT 3 TFA 11 WEAPONS TOTAL GO 119 | 4 911 FALSE 4 ASSAULT 4 AUTO THFT B&E BUS 3 B&E OTH B&E RES DISTURB MHA 7 BYLAW 5 THEFT 7 TFA 13 WEAPONS 1 TOTAL GO 131 | 5 911 FALSE 2 ASSAULT 3 AUTO THFT 2 B&E BUS 1 B&E OTH B&E RES 2 DISTURB MHA 5 BYLAW 1 THEFT 1 TFA 7 WEAPONS TOTAL GO 123 | 6 911 FALSE 7 ASSAULT AUTO THFT 1 B&E BUS B&E OTH B&E RES 1 DISTURB 6 MHA 8 BYLAW 2 THEFT 2 TFA 18 WEAPONS 3 TOTAL GO 160 | 7 911 FALSE 3 ASSAULT 2 AUTO THFT 2 B&E BUS 1 B&E OTH B&E RES 4 DISTURB 2 MHA 4 BYLAW 4 THEFT 1 TFA 14 WEAPONS 2 TOTAL GO 117 |
| 8 911 FALSE 3 ASSAULT 1 AUTO THFT B&E BUS 1 B&E OTH B&E RES 3 DISTURB 4 MHA 2 BYLAW 2 THEFT TFA 4 WEAPONS TOTAL GO 80 | 9 911 FALSE 3 ASSAULT 1 AUTO THFT B&E BUS 2 B&E OTH 2 B&E RES DISTURB 3 MHA 2 BYLAW 5 THEFT 2 TFA 4 WEAPONS TOTAL GO 83 | 10 911 FALSE 7 ASSAULT 1 AUTO THFT 2 B&E BUS 5 B&E OTH 1 B&E RES DISTURB 2 MHA 2 BYLAW THEFT 3 TFA 12 WEAPONS 1 TOTAL GO 122 | 11 911 FALSE 9 ASSAULT 2 AUTO THFT B&E BUS 1 B&E OTH B&E RES 3 DISTURB 1 MHA 1 BYLAW 2 THEFT 2 TFA 8 WEAPONS 2 TOTAL GO 128 | 12 911 FALSE 8 ASSAULT 3 AUTO THFT 1 B&E BUS 1 B&E OTH 1 B&E RES DISTURB 4 MHA 1 BYLAW 5 THEFT 5 TFA 7 WEAPONS 1 TOTAL GO 137 | 13 911 FALSE 7 ASSAULT 2 AUTO THFT 1 B&E BUS 2 B&E OTH B&E RES 3 DISTURB 5 MHA 1 BYLAW 6 THEFT 4 TFA 10 WEAPONS 3 TOTAL GO 139 | 14 911 FALSE 1 ASSAULT 3 AUTO THFT 1 B&E BUS B&E OTH B&E RES 2 DISTURB 4 MHA 4 BYLAW 3 THEFT 2 TFA 7 WEAPONS 2 TOTAL GO 111 |
| 15 911 FALSE 7 ASSAULT 2 AUTO THFT 2 B&E BUS B&E OTH 1 B&E RES 4 DISTURB 2 MHA 2 BYLAW 2 THEFT 5 TFA 3 WEAPONS 3 TOTAL GO 113 | 16 911 FALSE 7 ASSAULT 1 AUTO THFT 2 B&E BUS 4 B&E OTH 2 B&E RES 3 DISTURB 6 MHA 2 BYLAW 3 THEFT 1 TFA 13 WEAPONS TOTAL GO 143 | 17 911 FALSE 5 ASSAULT 3 AUTO THFT B&E BUS 2 B&E OTH B&E RES 2 DISTURB 3 MHA 4 BYLAW 3 THEFT 2 TFA 8 WEAPONS TOTAL GO 138 | 18 911 FALSE 3 ASSAULT 6 AUTO THFT B&E BUS 1 B&E OTH B&E RES DISTURB MHA 3 BYLAW 1 THEFT 4 TFA 7 WEAPONS TOTAL GO 114 | 19 911 FALSE 8 ASSAULT 1 AUTO THFT B&E BUS B&E OTH B&E RES 1 DISTURB 3 MHA 3 BYLAW 4 THEFT 1 TFA 4 WEAPONS 1 TOTAL GO 96 | 20 911 FALSE 8 ASSAULT 1 AUTO THFT 1 B&E BUS 1 B&E OTH B&E RES 2 DISTURB 6 MHA 2 BYLAW 2 THEFT 4 TFA 6 WEAPONS TOTAL GO 130 | 21 911 FALSE 5 ASSAULT 2 AUTO THFT 1 B&E BUS B&E OTH B&E RES 2 DISTURB 4 MHA 3 BYLAW 2 THEFT 2 TFA 9 WEAPONS TOTAL GO 98 |
| 22 911 FALSE 4 ASSAULT 3 AUTO THFT 5 B&E BUS 1 B&E OTH B&E RES 3 DISTURB 4 MHA 5 BYLAW 5 THEFT 3 TFA 7 WEAPONS 1 TOTAL GO 100 | 23 911 FALSE 3 ASSAULT 2 AUTO THFT 1 B&E BUS 1 B&E OTH B&E RES 1 DISTURB 1 MHA 3 BYLAW 2 THEFT 5 TFA 23 WEAPONS TOTAL GO 101 | 24 911 FALSE 3 ASSAULT AUTO THFT B&E BUS B&E OTH B&E RES 3 DISTURB 4 MHA 2 BYLAW 4 THEFT 4 TFA 12 WEAPONS 1 TOTAL GO 116 | 25 911 FALSE 4 ASSAULT 1 AUTO THFT 2 B&E BUS 1 B&E OTH B&E RES 1 DISTURB 2 MHA 4 BYLAW 4 THEFT 3 TFA 7 WEAPONS TOTAL GO 114 | 26 911 FALSE 3 ASSAULT AUTO THFT 1 B&E BUS B&E OTH 1 B&E RES 1 DISTURB 3 MHA 4 BYLAW THEFT 2 TFA 2 WEAPONS TOTAL GO 120 | 27 911 FALSE 1 ASSAULT 4 AUTO THFT 1 B&E BUS 1 B&E OTH B&E RES DISTURB 1 MHA 2 BYLAW 3 THEFT TFA 6 WEAPONS 2 TOTAL GO 113 | 28 911 FALSE 8 ASSAULT 1 AUTO THFT B&E BUS 1 B&E OTH B&E RES 2 DISTURB 9 MHA 3 BYLAW 9 THEFT 2 TFA 5 WEAPONS 1 TOTAL GO 117 |
| 29 911 FALSE 8 ASSAULT AUTO THFT B&E BUS 1 B&E OTH B&E RES 2 DISTURB 4 MHA 3 BYLAW 7 THEFT 2 TFA 12 WEAPONS 2 TOTAL GO 100 | 30 911 FALSE 3 ASSAULT AUTO THFT 2 B&E BUS B&E OTH B&E RES 2 DISTURB 5 MHA 8 BYLAW 1 THEFT 4 TFA 3 WEAPONS 1 TOTAL GO 105 | 31 911 FALSE ASSAULT AUTO THFT B&E BUS B&E OTH B&E RES 4 DISTURB 4 MHA 3 BYLAW 22 THEFT 2 TFA 4 WEAPONS 1 TOTAL GO 120 |  | | | Legend 911 FALSE 911 false/ abandoned ASSAULT assaults AUTO THFT auto theft B&E BUS Break and Enter - Business B&E OTH Break and Enter - Other B&E RES Break and Enter - Residential DISTURB Cause Disturbance MHA Mental Health Act BYLAW Municipal Bylaw THEFT Other Theft U/5000 TFA Theft from Vehicle WEAPONS Weapons Offences GO Total General Occurrence |

Statistics Run on 2017-11-03

Prepared by Richmond RCMP Crime Analysts.

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These statistics are based on UCR primary scoring only.

*All CCJS are included (assistance, information, prevention, unsubstantiated, unfounded). Street Checks, Tickets, and non-GO calls have not been calculated.

2017-2018 Richmond Detachment Annual Performance Plan

Second Quarter Results (July 1 to September 30, 2017)

Origin

On April 11, 2017, Richmond City Council adopted the priorities listed in the report “2017-2018 RCMP Richmond Detachment Annual Performance Plan – Community Priorities” dated March 6, 2017. The priorities selected were:

1. Property Crime
2. Organized Crime – Drug Offences
3. Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

This report provides progress updates on the above priorities and outlines work plans which have been implemented to achieve the established objectives.

Analysis

Community Priority 1: Property Crime

Objective

- i. A two per cent reduction in total property crimes from the last five years’ average totals.¹

Actions

As part of the Detachment’s offender management strategy, targeted surveillance is conducted on prolific offenders in order to apprehend them while they are committing offences or breaching their probation/bail conditions. The Prolific Offender Suppression Team (POST) co-ordinates the files of prolific offenders and forwards these in a single Report to Crown Counsel with several charges against the accused. This increases the likelihood of longer and more significant sentences. Of the top 10 prolific offenders which were being monitored by POST this quarter, six were arrested, two had no police interaction and two were in rehabilitative care. These arrests helped contribute to a seven per cent decline in theft from automobiles and a 67 per cent decrease in mail theft.

In further efforts to combat property crime, GPS-equipped bait mail was distributed throughout the city and bait cars were regularly deployed this quarter. The deployment of bait bikes this quarter lead to the arrest of a prolific offender on September 21, 2017. This occurred in Richmond’s downtown corridor within ten minutes of the bait bike being deployed. Police

¹ Five year average of 7,946- Revised from the 2017-2018 Richmond RCMP Detachment Annual Performance Plan Community Priorities dated March 6, 2017 which was based on projections for the last quarter of 2016-2017.

continue to encourage bicycle owners to register their bikes on Project 529. Free registration remains available at all three Community Police Stations.

The Property Crime Unit continues to achieve success targeting break and enter suspects through partnerships with other agencies. This includes reviewing surveillance video in order to provide recognition evidence on break and enter suspects. Residential break and enters declined by 31 per cent this quarter when compared to the previous quarter and four suspects were charged. There was also a seven per cent reduction in commercial break and enters and nine suspects were charged.

Volunteer engagement is another important component of Richmond Detachment's crime reduction strategy. This quarter there were 37 volunteer bike patrol deployments and 77 volunteer foot/van patrol deployments, resulting in 893 volunteer patrol hours for suspicious activities. In a joint partnership with ICBC, volunteers were also deployed to distribute Lock Out Auto Crime prevention notices. A total of 9,605 notices were issued this quarter.

Results

The following table outlines the total property crime files for 2016-2017 and 2017-2018:

| Quarter | Date Range | Total Property Crime Files 2016-2017 | Total Property Crime Files 2017-2018 | Quarterly Goal 2017-2018 ² |
|---------|-------------------|-----------------------------------------------|-----------------------------------------------|---------------------------------------------|
| 1 | Apr. 1 – Jun. 30 | 2,057 | 1,868 | 1,947 |
| 2 | Jul. 1 – Sept. 30 | 1,944 | 1,766 | 1,946 |
| 3 | Oct. 1 – Dec. 31 | 1,839 | | 1,949 |
| 4 | Jan. 1 – Mar.31 | 2,163 | | 1,945 |
| Total | | 8,003 | 3,634 | 7,787 |

Source: Richmond Detachment PRIME Statistic July 26, 2017.

There were 1,766 property crime files in the second quarter of the 2017-2018 fiscal year. This represents a 10 per cent decrease when compared to the same quarter of the previous fiscal year. The number of total property crimes in the second quarter was on pace with the quarterly goal of remaining under 1,946 property crime files.

Community Priority 2: Organized Crime – Drug Offences

Objectives

This priority has two targets:

- i. A five per cent increase in total drug offences from the last five years' average.³

² The target for the 2017-2018 fiscal year of 7,797 has been divided into quarters in order to facilitate progress updates.

³ Five year average of 747- Revised from the 2017-2018 Richmond RCMP Detachment Annual Performance Plan Community Priorities dated March 6, 2017 which was based on projections for the last quarter of 2016-2017.

- ii. Deliver DARE to every fifth grade class in the Richmond School District.

Actions

Although school was out for most of this quarter, the Drug Abuse Resistance Education Program (DARE) schedule for the 2017-2018 school year was created in consultation with the Richmond School District. Classes are scheduled to commence in the next quarter. Another initiative which promotes the reduction of youth in potential conflict with the law is the Youth Intervention Program (YIP), which prevents and reduces the incidents of youth involved crime through intervention and Richmond School District partnerships. This quarter there were 13 YIP referrals, one of which involved counselling regarding drug issues.

Proactive plainclothes and uniformed gang patrols were conducted at strategically identified locations in July, August and September and resulted in RCMP attending at 63 businesses/locations. These included patrols at various restaurants, spas, night markets and the casino. As a result of these gang patrols, one illegal drinking establishment, which was operating within a business, was shut down. Currently, other illegal drinking establishments remain under investigation. One illicit gaming den was also shut down in August and approximately \$50,000 in currency was seized. This case is being referred to the Provincial Civil Forfeiture office.

There have also been notable successes in organized crime investigations this quarter, including a drug trafficking investigation which concluded with one arrest and charges pending for drug trafficking. Two vehicles were seized for asset forfeiture as a result of this investigation. Charge approval is pending on four people in relation to a separate drug trafficking and firearm investigation. A significant drug seizure of 22 kilograms of Cocaine also occurred this quarter, which has an approximate street value of \$1.1 million. This seizure not only removed the drugs from the community, but also prevented organized crime groups from profiting these proceeds of crime.

Results

The following table outlines the total drug offences for 2016-2017 and 2017-2018:

| Quarter | Date Range | Total Drug Offences 2016-2017 | Total Drug Offences 2017-2018 | Quarterly Goal 2017-2018⁴ |
|----------------|--------------------------|------------------------------------------|------------------------------------------|-------------------------------------------------|
| 1 | Apr. 1 – Jun. 30 | 262 | 218 | 196 |
| 2 | Jul. 1 – Sept. 30 | 207 | 168 | 196 |
| 3 | Oct. 1 – Dec. 31 | 163 | | 196 |
| 4 | Jan. 1 – Mar. 31 | 189 | | 196 |
| Total | | 821 | 386 | 784 |

Source: Richmond Detachment PRIME Statistics July 26, 2017.

⁴ The target for the 2017-2018 fiscal year of 7,797 has been divided into quarters in order to facilitate progress updates.

There were 168 drug offences in the second quarter of the 2017-2018 fiscal year. This represents a 16 per cent reduction this quarter versus the same period last year. While we did not reach the target of 196 or more drug offences for this quarter, year to date totals indicate we are close to reaching our 2017-2018 target objective.⁵

Community Priority 3: Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

Objectives

This priority has two targets:

- i. A five per cent reduction in mental health related calls for service.⁶
- ii. A ten per cent reduction in mental health related high volume individuals.⁷

Actions

The Vulnerable Persons Unit (VPU) works closely with community partners employing wrap-around responses to provide assistance to clients in crisis on a long-term care basis. In support of this wrap-around initiative, two constables from the VPU and Youth Section accompanied a youth client to the BC Lions Game on July 21st through the “On-Side” program. The goal of the program is to break down traditional barriers between police and youth, which the VPU has recognized as being a key component to the success of the wrap-around initiative. Efforts with this young person are still on-going, however, through continued connection and follow up, the incidents of police intervention for crisis incidents for this particular youth decreased by 60 per cent since VPU's engagement in late April 2017.

In continued efforts to foster inter-agency collaboration, police officers from the VPU have been attending regular Vancouver Coastal Health meetings with representatives from the Emergency Unit, Psychiatric Unit, and the Mental Health Emergency Services at Richmond General Hospital. These collaborations are instrumental in creating changes in the lives of clients in crisis, who are often suffering from mental illness and who have substance misuse/addiction problems. A notable intervention involved an individual who had been generating high call volumes over several years but has recently experienced a significant change in quality of life. The male, who had generated a total of 82 PRIME files, including 26 calls for service in 2016 alone, has only generated one mental-health call for service this fiscal year. The VPU worked closely with this client, arranging home delivery of food via the Richmond Food bank. This specialized intervention has resulted in a significant reduction in the client's police involvement.

⁵ Cumulative target for the Second Quarter is 392 drug files. YTD total of 386 represents a three per cent increase in drug files.

⁶ Using 2016-2017 as the baseline year. Revised from the 2017-2018 Richmond RCMP Detachment Annual Performance Plan Community Priorities dated March 6, 2017 which was based on projections for the last quarter of 2016-2017.

⁷ Offenders with three or more negative role codes in mental health-related calls. 58 individuals were used as the baseline for the 2017-2018 Richmond RCMP Detachment Annual Performance Plan Community Priorities dated March 6, 2017. Based on the updated statistic of 67 individuals, the target is now seven.

Crisis Intervention and De-escalation Training (CID) has been scheduled for the next quarter. This initiative supplements the resources of the VPU, by providing front-line police officers with the specialized training to more effectively respond to mental-health related calls for service. Richmond Detachment is committed to having a total of 20 police officers trained by March 31, 2018. An update on the training will be provided next quarter.

Results

The following table outlines the total mental health related calls for service for 2016-2017 and 2017-2018:

| Quarter | Date Range | Mental Health Related Calls 2016-2017 | Mental Health Related Calls 2017-2018 | Quarterly Goal 2017-2018 ⁸ |
|--------------|-------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| 1 | Apr. 1 – Jun. 30 | 358 | 370 | 330 |
| 2 | Jul. 1 – Sept. 30 | 309 | 356 | 329 |
| 3 | Oct. 1 – Dec. 31 | 396 | | 330 |
| 4 | Jan. 1 – Mar. 31 | 324 | | 329 |
| Total | | 1,387 | 726 | 1,318 |

Source: Richmond Detachment PRIME Statistics July 26, 2017.

There were 356 mental health related calls in the second quarter of the 2017-2018 fiscal year. This represents a 15 per cent increase from the same fiscal period last year and is an eight per cent increase over the quarterly goal for this fiscal year. The second objective of reducing high volume individuals has been more successful. Of the 67 individuals who were identified last year, 39 (58 per cent) have not generated any additional calls for service during the first half of the 2017-2018 fiscal year. While the best time to review this measurable is once a full year's worth of data is available, the current data indicates that the Detachment's efforts are on track to meet this target.

Conclusion

With various initiatives in place to support the community priorities and established objectives, Richmond Detachment remains committed to reaching the targets established in the 2017-2018 Annual Performance Plan. Richmond Detachment continues to support the City of Richmond's public safety strategy using evidence led approaches to target criminality, offender management and crime prevention.

⁸ The target for the 2017-2018 fiscal year of 1,318 has been divided into quarters in order to facilitate progress updates.



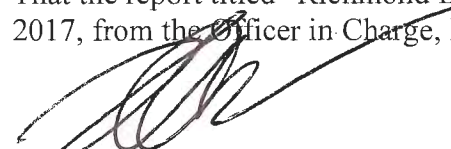
City of Richmond

Report to Committee

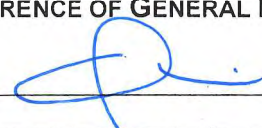

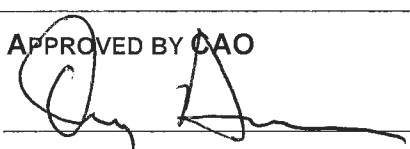
To: Community Safety Committee
From: Will Ng
Superintendent, Officer in Charge
Date: November 20, 2017
File: 09-5000-01/2017-Vol
01
Re: Richmond RCMP Detachment Strategic Plan 2018-2020

Staff Recommendation

That the report titled "Richmond Detachment Strategic Plan 2018-2020", dated November 20, 2017, from the Officer in Charge, Richmond RCMP be received for information.


Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 1

| REPORT CONCURRENCE | |
|------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| CONCURRENCE OF GENERAL MANAGER  | |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS:  |
| APPROVED BY CAO  | |

Staff Report

Origin

The Officer in Charge of the Richmond RCMP Detachment is committed to the development of three-year Strategic Plans.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.1. Policy and service models that reflect Richmond-specific needs.

1.2. Program and service enhancements that improve community safety services in the City.

1.3. Improved perception of Richmond as a safe community.

1.4. Effective interagency relationships and partnerships.

Analysis

The Richmond Detachment Strategic Plan for 2018-2020 is the result of a combined analysis of the needs of our growing city from a public safety perspective. Crime trends, world events, law reform, mental health, homelessness, emergency preparedness, feedback from our elected officials, community stakeholders, volunteers, employees and RCMP strategic priorities have all contributed to this document. The Strategic Plan will serve as a guide and framework for the Richmond RCMP to attain City's Council goals related to community safety.

Since the submission of the last Strategic Plan, Richmond Detachment has been successful in creating a safe, engaged community by enhancing policing services through partnerships. Policing innovations and a strong public presence through participation in community events have also played a significant role in these achievements.

Richmond Detachment, in consideration of present and future policing strategies, has remained proactive and responsive to diverse and dynamic public safety needs. Important factors affecting these evolving needs include growth and development in the City of Richmond, an increasingly more diverse community and increased complexity in Canadian policing.

Three Strategic Priorities have been identified for 2018-2020. Through the input received from our stakeholders and the analysis of crime trends, Richmond Detachment has identified Property Crime, Organized Crime and Vulnerable Persons as our strategic priorities for the next three years.

To ensure that our policing efforts are successful, we must not only adopt a strategic and tactical focus on key policing priorities, but also commit to regularly examining and realigning our resources. In addition, there is a need for consistent and timely measures to increase the public's awareness of the effects of crime on the community through engagement with the public as partners. The Detachment will continue to focus on crime reduction to promote public safety.

Financial Impact

None.

Conclusion

The 2018-2020 Strategic Plan reflects our on-going consultation with the City of Richmond, residents, community stakeholders and our own employees. As we are guided by the priorities in the Strategic Plan for the next three years, we are mindful that our priorities remain current and reflective of concerns emerging from regional and global perspectives. This Plan will ensure that we remain responsive to community expectations and the ever-changing policing landscape. Richmond Detachment remains committed to playing an instrumental role in advancing the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada."



Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 1: Royal Canadian Mounted Police
Richmond Detachment Strategic Plan 2018-2020

GRC
RCMP



Royal Canadian Mounted Police
Richmond Detachment Strategic Plan
2018–2020



Committed to Safe Homes, Safe Communities



Message from the Officer in Charge, Richmond Detachment



The Strategic Plan for 2018-2020 is the result of a combined analysis of the needs of our growing City from a public safety perspective. Crime trends, world events, law reform, mental health, homelessness, emergency preparedness, feedback from our elected officials, community stakeholders, volunteers, employees and RCMP strategic priorities have all been taken into account in completing this document. The Strategic Plan's purpose is to serve as a guide and framework for the Richmond RCMP to attain City's Council goal for Richmond to become "the most appealing, livable and well-managed community in Canada."

Public safety stands at the forefront of an appealing and livable city, and the Richmond RCMP is committed to making Richmond the safest city in Canada.

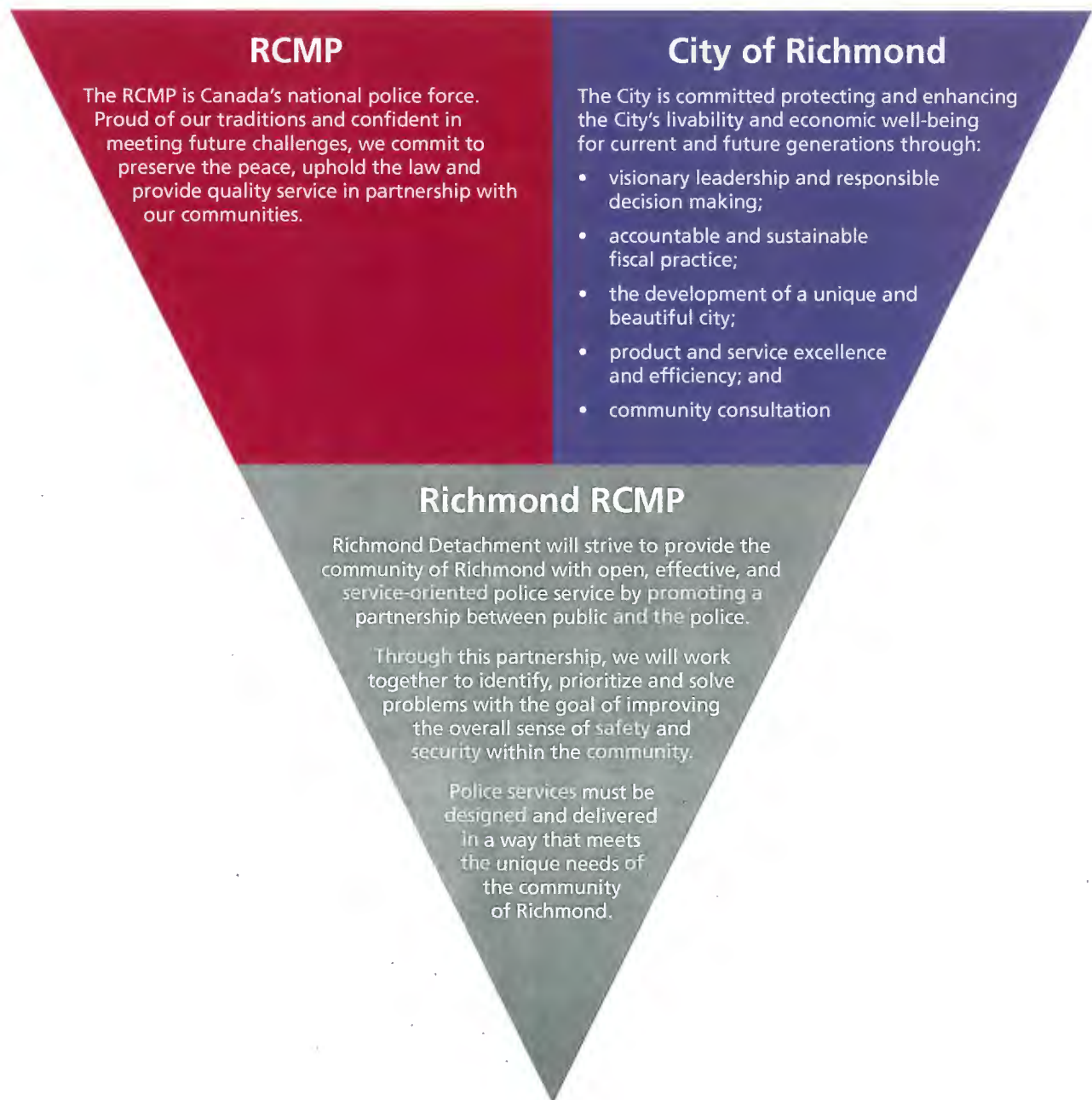
Will Ng, Superintendent
Officer in Charge
Richmond Detachment

Mission, Vision & Values

As Richmond Detachment plans policing strategies for the future, it is essential to reflect on the fundamental principles that define, lead and inspire the work we perform.

Mission Statements

Our strategies are devised within the frameworks laid out in the mission statements of the Royal Canadian Mounted Police (RCMP), Richmond Detachment and the City of Richmond.









Vision Statements

The work of Richmond Detachment's employees and volunteers is led by the broad goals established in the RCMP and City of Richmond vision statements and is guided by the RCMP's core values.

RCMP

The RCMP will:

-  Be a progressive, proactive and innovative organization.
-  Provide the highest quality service through dynamic leadership, education and technology in partnership with the diverse communities we serve.
-  Be accountable and efficient through shared decision-making.
-  Ensure a healthy work environment that encourages team building, open communication and mutual respect.
-  Promote safe communities.
-  Demonstrate leadership in the pursuit of excellence.

City of Richmond

We are committed to the City of Richmond's vision "to be the most appealing, livable, and well-managed community in Canada."

RCMP Core Values

These values guide the individual behaviors of RCMP employees toward meeting our mission and vision. Recognizing the dedication of all employees, we will create and maintain an environment of individual safety, well-being and development.

We are guided by:



Purpose of the Strategic Plan

The Strategic Plan is a guiding document that outlines, in detail, how Richmond Detachment has identified issues and priorities to be pursued in 2018-2020. The Strategic Plan will direct policing services based on existing resources in order to achieve the Detachment's goal of creating "safe homes, safe communities" over the next three years.

In addition, the Strategic Plan serves to:

- Identify trends, challenges and opportunities impacting policing and public safety.
- Define our long term priorities and how to achieve them.
- Ensure resources are allocated responsibly and effectively.
- Gain new insights from the perspectives of our community stakeholders and Detachment employees.
- Identify community needs and support initiatives which foster community engagement.



Achievements

As the Detachment began to outline the strategic priorities for 2018-2020, we also evaluated the successes we had recently experienced. These achievements have helped establish the processes and strategies that have led the Detachment to positive results. Since the submission of the last Strategic Plan, Richmond Detachment has experienced some major milestones:

Safe Communities

Richmond Detachment has been successful in reducing the overall crime rate and currently has one of the lowest crime rates in the Lower Mainland.¹ The Detachment was able to achieve this through its commitment to on-going crime reduction initiatives, including the monthly Crime Reduction Meetings where all police units in the Detachment are represented and intelligence and strategic policing initiatives are shared. This evidence-driven, collaborative approach to reducing crime results in an increased police presence in problem areas to displace, prevent and discourage identified crime types.

The Detachment also creates opportunities to showcase the policing services we provide. This includes Police Week, which is an educational, community event that increases awareness of police services in the community and facilitates outreach on how police and public can make the city a safer place.

Another significant achievement is a 32 per cent reduction in pedestrian injuries due to initiatives such as pedestrian safety campaigns, distracted driving enforcement and Speed Watch.² These initiatives were implemented by the Detachment, in particular by its Road Safety Unit, Crime Prevention Unit and community policing volunteers, often in collaboration with internal and external stakeholders, including the City of Richmond Transportation Department and ICBC.



¹ Ministry of Justice Police Services Division, Police Resources in British Columbia, 2015, www2.gov.bc.ca/assets/gov/law-crime-and-justice/criminal-justice/police/publications/statistics/police-resources.pdf

² Comparing the 2014-2015 and 2016-2017 fiscal years.

Engaged Communities

The Detachment's success in making Richmond a safe community is also a result of its commitment to community engagement. Engaging the community in crime prevention initiatives is instrumental in promoting public safety, improving quality of life and advancing social justice.³

Crime reduction initiatives were further advanced through high levels of volunteer participation. This includes the Block Watch program which now has 10,000 participants. After 25 years of serving Richmond, Block Watch will be expanding its ability to connect with the community through its social media launch, scheduled for fall 2017. The 2017 year also marked an important milestone for our Auxiliary Constable Program, as they contributed a record number of volunteer hours, including participation in the wildfire deployments.⁴ After the recent completion of a public review of this program, Richmond Detachment is expected to commence the recruitment of a new troop of Auxiliary Constables in the spring of 2018.

Youth engagement is also important to Richmond Detachment, which is exemplified through its participation in the Richmond School Sports Program. In partnership with the Richmond School District, Rick Hansen Foundation, and community partners, Detachment police officers and students square off in a friendly sporting activity, while other students and school faculty cheer them on in a show of school and community spirit. Richmond Detachment also supports the "On-Side" Program, which involves police officers volunteering their personal time to bring school-aged youths to local professional sporting events. The youth involved often have significant personal challenges and these events serve as an interventional tool to display positive police interactions.



³ Public Safety Canada, An Introduction To Economic Analysis in Crime Prevention: The Why, How and So What, Cameron McIntosh and Jobina Li, 2012-5 www.publicsafety.gc.ca/cnt/rsrcs/pblctns/cnmc-nlss/cnmc-nlss-eng.pdf

⁴ Volunteer hours for the months of July, August and September.

Participation in Community Activities and Events

Police officers from Richmond Detachment are active participants in various community-based fundraising events such as Christmas Toy Drive, Cops for Cancer and the BC Law Enforcement Torch Run. The Detachment participates in raising money and awareness for Special Olympics BC, the Richmond Food Bank, and Day of Caring events hosted by Richmond Cares, Richmond Gives. In addition, the Detachment has a significant presence at events throughout the City including the Maritime Festival, Harvest Festival and Steveston Salmon Festival on Canada Day.



Enhancing Policing Services through Partnerships

Richmond Detachment is committed to addressing social concerns in a strategic, coordinated and collaborative manner. An example of this was the creation of the specialized Vulnerable Persons Unit (VPU) in 2016, which has been providing urgent, effective support for high-risk vulnerable persons who are deemed to be an immediate risk to the public or themselves due to complex issues such as mental health problems, addiction and high risk domestic violence situations. The Detachment works closely with community partners in Crown Counsel, health, education and social services, in wrap-around responses for vulnerable persons to reduce crime and find ways to support individuals who require assistance in the community.

Richmond Detachment is also proud to partner with Richmond Fire-Rescue in the Universal Multi-family Building Access for First Responders project. This involves the use of a Bluetooth-enabled lockbox paired with a smartphone with secured passcodes for the lockbox. Once implemented, this initiative will offer an innovative solution to gain quick access to locked front doors of multi-family buildings for first responders in emergency situations.

In partnership with the Vancouver Airport Authority, relocation of the sub-detachment to inside the Vancouver Airport's Domestic Terminal Building was completed in March 2016. The proximity of the new location to the centre of activities at the Vancouver International Airport enhances police visibility and facilitates face to face interactions between police and public. The sub-detachment also delivers services to all businesses and residential homes in the area, including the McArthur Glen Designer Outlet.



Policing Innovations

The Detachment is continuously searching for ways to improve its service delivery as well as use its resources to their full potential. There have been recent innovations promoting public safety:

- Police coverage has been enhanced through a pilot shift change project launched in March 2016 for General Duty officers. The new shift improves peak time coverage and police response times.
- Richmond Detachment recently upgraded the police radios and radio network, which now have enhanced coverage, improved audio clarity and GPS tracking. The upgrade provides the ability to communicate on multiple channels and with multiple partner agencies, which will facilitate more effective, coordinated response times in emergency situations.
- In 2016 the Detachment launched the Richmond “Can You Identify” portal on its website.⁵ This page began featuring surveillance footage images of persons of interest and encourages the public to take an active role in partnering with police to combat crime.

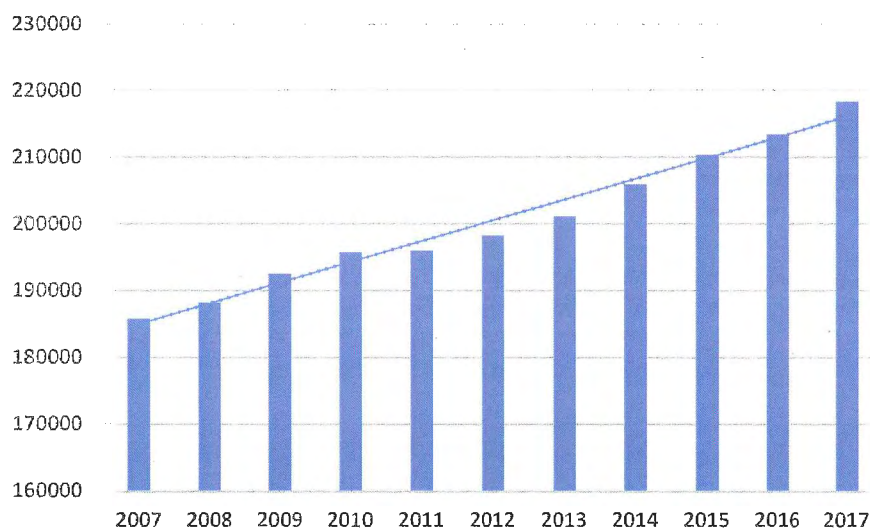
Strategic Planning Process

Environmental Scan

Richmond Detachment has been systematically reviewing factors that will shape the direction of Richmond’s policing strategies over the next three years. This process takes into consideration city demographics, Detachment resources, crime trends and changes in the Canadian Criminal Justice System.

Growth and Development in the City

City of Richmond Population, 2007–2017



⁵ Richmond Help Identify, www.rcmp.ca/richmondidentify

Richmond has seen significant growth in the last few years. The city's population is currently at 218,307, which represents a growth of 17 per cent over the last ten years.⁶ The population is expected to reach 235,797 by the year 2020.⁷ In addition, the city has seen the number of private dwellings grow nine per cent in five years: from 71,170 in 2011 to 77,478 in 2016.⁸

The most significant growth has occurred in the downtown core. In April 2011, Council endorsed a 2041 Official Community Plan to allow 75 per cent of the city's new apartment development to occur in the City Centre. One of the objectives of the new Plan is to have population growth directed to the "urban villages" in the city centre where high density mixed use development can be accommodated.⁹ As a result, the city centre area has received the highest growth in population density.¹⁰

In response, Richmond Detachment has strategically positioned the City Centre Community Police Station in the downtown core. The City Centre Community Police Station is staffed by RCMP municipal staff and volunteers and offers community programs that focus on crime prevention and community safety. To further enhance public safety and provide increased police visibility, police officer foot and bike patrols are deployed from the station to help serve as a deterrent against crime in the area.

Richmond has also experienced a significant increase in travellers arriving at the Vancouver International Airport (YVR), which is the main centre for air traffic in the region. In 2017, an estimated 24.8 million travelers will pass through the terminal, which is 2.5 million (11 per cent), more travelers than in 2016.¹¹



⁶ City of Richmond, 2017, www.richmond.ca/___shared/assets/Population_Hot_Facts6248.pdf

⁷ Long Range Facility Plan for Richmond Fire-Rescue and Richmond RCMP, March 2016, University of the Fraser Valley, Dr. Irwin Cohen, Dr. Garth Davies and Christine Neudecker.

⁸ Stats Canada, www12.statcan.gc.ca/census-recensement/2016/dp-pd/prof/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=PR&Code2=59&Data=Count&SearchText=Vancouver&SearchType=Begin&SearchPR=01&B1=All

⁹ City of Richmond, Building and Development Overview, www.richmond.ca/plandev/overview.htm

¹⁰ City of Richmond, 2014, www.richmond.ca/___shared/assets/Immigration6252.pdf

¹¹ YVR Risk-Based Passenger Forecast, 2017–2037 – 1 May 2017

Cultural Diversity

The City of Richmond is a culturally diverse municipality. Immigrants from different countries of origin are attracted to the city due to its island shoreline, abundance of natural beauty and its parks and open space. Its proximity to the Vancouver International Airport, the downtown Vancouver area, and the U.S. border also make this municipality an attractive destination for tourists and immigrants. The City's commitment to heritage preservation and its vibrancy in celebrating interculturalism also draw international recognition.

The most recent information on immigration indicates that nearly 60 per cent of Richmond residents are immigrants.¹² According to the 2016 census, 62 per cent of Richmond residents reported their mother-tongue to be a non-official language.¹³ Richmond Detachment is proud to reflect the language diversity in the community through the language capability of our force. A total of 32 different languages and dialects are spoken by our police officers. This diversity in our policing population not only helps our operational policing abilities when responding to calls for service, but also enables our officers to be more engaged with members of our community and increases opportunities for community outreach.



¹² City of Richmond, 2014, www.richmond.ca/__shared/assets/Immigration6252.pdf

¹³ Stats Canada, www12.statcan.gc.ca/census-recensement/2016/dp-pd/prof/details/page.cfm?Lang=E&Geo1=CSD&Code1=5915015&Geo2=CD&Code2=5915&Data=C&SearchText=Richmond&SearchType=Begins&SearchPR=01&B1=Language&TABID=1

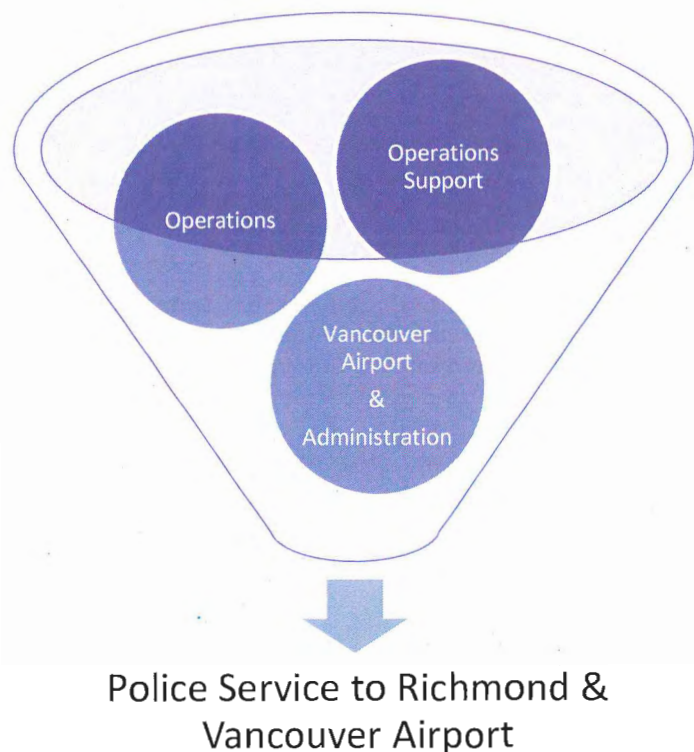
Increased Complexity in Canadian Policing

The Canadian Charter of Rights and Freedoms and the courts, through developments in case law pertaining to evidentiary and disclosure requirements, have imposed greater investigative and administrative burdens on police. This was recently exemplified through the *R. v. Jordan* Supreme Court ruling which stated that the “presumptive ceiling” from the time charges are laid, to the date of the trial, is 18 months for cases tried in the provincial court, and 30 months for cases in the superior court (or cases tried in the provincial court after a preliminary inquiry).¹⁴ This case is ground-breaking in Canadian jurisprudence as it establishes a time frame to the judicial process and addresses the constitutional right Canadians have to a trial within a reasonable time.

While this case law prevents the infringement of the Charter Rights of accused persons, the *R. v. Jordan* ruling means that many processes must occur within this new time frame; the primary one affecting policing is disclosure. When this framework is considered, along with the increasingly more labour intensive disclosure process for court, the new scenario for policing means significant investigative and administrative demands are now part of daily police work. Investigations are becoming more technologically complex and laws are attempting to keep pace with these advancements, including rules for strict disclosure requirements when dealing with electronic communications.

Detachment Resources and Structure

Richmond Detachment Organizational Divisions



¹⁴ Supreme Court of Canada, scc.csc.lexum.com/scc-csc/scc-csc/en/item/1605/index.do

Policing Resources

The RCMP has been serving the community of Richmond since 1950. Richmond has the third largest detachment in Canada, behind Surrey and Burnaby. The 2017 authorized strength of 252 members, which includes 27 police officers allotted to the Vancouver Airport Authority, are supported by 82 full-time equivalent municipal employees.

Detachment staff is led by the Officer in Charge, Superintendent Will Ng, who oversees organizational divisions of the Detachment which contribute to the delivery of police services: Operations, Operations Support, and Vancouver Airport/Administration. The RCMP members and support staff at Richmond Detachment provide the following policing services:

| OPERATIONS | |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| General Duty | Provides round-the-clock, uniformed first response to calls for service. |
| Bike Squad | Provides high-visibility proactive patrols in high crime and densely populated areas, most notably the city centre district. |
| Road Safety Unit | Makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions, and public education programs. |
| OPERATIONS SUPPORT | |
| Prolific Offender Suppression Team (POST) | Targets prolific and high-risk offenders, as well as crime hot spots, employing a proactive intelligence-led approach. |
| Youth Section | Strives to make youth safer through mentoring and modeling pro-social behaviours, as well as the pursuit of early intervention amongst those at risk of offending. |
| Crime Prevention Section | Reduces crime and enhances community engagement through public awareness and dialogue initiatives. |
| Victim/Witness Services | Provides victims and witnesses with professional and timely support to lessen the impact of trauma resulting from crime and/or traumatic events. |
| Vulnerable Persons Unit | <p>Collaborates with stakeholders in the mental health community to create long-term solutions for those who, as a result of a mental health challenge, generate police calls for service.</p> <p>Ensures family violence investigations are given priority, investigated thoroughly and that victims' needs are met.</p> |

| OPERATIONS SUPPORT | |
|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Media Relations Officer | Disseminates accurate and timely information to the public through various media platforms. |
| Serious Crime Unit | Investigates major criminal offences requiring a prolonged dedication of time and investigational resources. Investigations include serious assaults, sexual offences, high-risk missing persons, kidnappings, extortions and robberies. |
| Unsolved Homicide Unit | Investigates approximately 40 unsolved murders in Richmond dating back to 1973. |
| Watch General Investigation Section | Provides first response and investigation of all major crimes, as well as investigational support to General Duty and Plainclothes units. |
| Economic Crime Unit | Investigates financial crimes, including accounting and business frauds, counterfeiting, identity theft and intellectual property violations. |
| Property Crime Unit | Targets prolific property crime offenders involved in break and enters, thefts and possession of stolen property. |
| Drug Section | Reduces the supply of drugs to Richmond through intelligence-led enforcement of street and mid-level drug production and trafficking. |
| Criminal Intelligence Section | Through various investigational techniques, gathers evidence to support the prosecution and disruption of organized crime groups operating in Richmond. |
| VANCOUVER AIRPORT & ADMINISTRATION | |
| Professional Standards Unit | Investigates RCMP Code of Conduct and public complaints. |
| Administration Support | Administrative units within the Detachment include Continuous Learning, Policy and Reporting, Records, Exhibits, Court Liaison, Informatics, Cells, Finance, Transport, Transcription and Front Counter Services. |
| Vancouver Airport General Duty | Delivers uniformed first response to all calls for service originating from Vancouver International Airport, as well as the residences and businesses of Sea Island. |
| Vancouver Airport Crime Unit | Provides first response and investigation of all major crimes stemming from the Airport, as well as investigational support to Airport General Duty. |

Richmond Detachment's operational capacity is further advanced through the Marine Patrol Program, which provides a uniformed police presence on the waters surrounding the city. The "Fraser Guardian" is the only RCMP patrol vessel in lower Fraser River areas and specially trained RCMP members on duty respond to marine related calls for service for Richmond, as well as Langley, Surrey, and the University of British Columbia.



Another important component of policing in Richmond is its participation in the Lower Mainland Integrated Teams.¹⁵ Through the integration of a number of specialized police services across the province, the RCMP has established effective means by which to confront inter-jurisdictional crimes and provide cost-effective, specialized services. This integration allows Richmond Detachment to have these services readily available and be called upon when required. Service integration also permits Richmond to stretch its policing budget by pooling resources with other communities thereby affording the Detachment access to sophisticated equipment and expertise in a cost-efficient manner.

¹⁵ These include the Emergency Response Team (ERT), Integrated Collision Analysis and Reconstruction Service (ICARS), Integrated Forensic Identification Services (IFIS), Integrated Homicide Investigation Team (IHIT) and Integrated Police Dog Service (PDS).

Community Crime Prevention and Volunteer Engagement

Richmond Detachment is privileged to have 200 volunteers operating out of the Richmond Community Safety Building and three Community Police Stations, and over 500 volunteers operating under the Block Watch Program, all of whom contribute countless volunteer hours to the community.¹⁶

The following table highlights volunteer programs and initiatives which promote crime prevention:

| | |
|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Auxiliary Program | <p>Citizen volunteers that work as uniformed Peace Officers supporting community and special events, as well as many crime prevention programs, such as Block Watch, Crime Watch, Coastal Watch, Home Security Checks, Speed Watch, Safety Talks, and Youth Engagement.</p> <p>More information is available at: www.richmond.ca/safety/police/prevention/auxiliary.htm</p> |
| Block Watch | <p>Community-based crime prevention program aimed at helping neighbours organize themselves to prevent crime.</p> <p>There are currently over 500 active captains and co-captains throughout Richmond. By registering their email addresses at blockwatch@richmond.ca, residents can receive email alerts of neighbourhood residential break and enters. Additional information is available at www.richmond.ca/safety/police/prevention/blockwatch.htm</p> |
| Business Link | <p>Businesses are educated in crime prevention strategies to help reduce crime.</p> <p>Businesses wishing to receive break and enter alerts may register their business name and street address at RCMP_Business_Link@richmond.ca</p> |
| Crime Watch | <p>Trained community station volunteers, along with Auxiliary Constables, perform late-night weekend patrols in Richmond neighborhoods in order to observe and report suspicious activity.</p> |
| Stolen Auto Recovery | <p>Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.</p> <p>These volunteers recover hundreds of stolen vehicles each year throughout Metro Vancouver.</p> |
| Volunteer Bike, Foot and Van Patrol Program | <p>Trained volunteers patrol Richmond neighbourhoods reporting suspicious activity and providing a visible deterrent to crime and public order issues.</p> |
| Lock Out Auto Crime | <p>Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.</p> <p>Notices are issued to every vehicle inspected indicating to the owner what issues, if any, need to be addressed in order to keep the vehicle and its contents secure.</p> |

¹⁶ The Block Watch program has an additional 10,000 participants.

In addition to these initiatives, the Detachment continues to support road safety programs to promote safe driving practices and increased awareness for pedestrians and motorists alike.

| | |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Fail to Stop | <p>Trained volunteers monitor stop sign intersections, including those with pedestrian crossings, to make sure that drivers come to a full stop.</p> <p>An informational letter is sent to the registered owner of any vehicle that does not come to a full stop and advises them on the safety risks associated with the observed behaviour.</p> |
| Pedestrian Safety | <p>Station volunteers along with the Road Safety Unit, Community Policing Unit, Transit Police and Richmond Fire Rescue canvas in the spring and fall to provide reflective armbands to pedestrians, especially children and seniors, so that they can be seen by motorists.</p> |
| Speed Watch | <p>Promotes safe driving habits by alerting drivers of their speed. Co-sponsored by ICBC, trained volunteers are equipped with radar and a Speed Watch reader board which give drivers instant feedback on their speed.</p> <p>A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fines.</p> |

Consultation

As Richmond Detachment charts the course of the next three years' policing priorities, we take into consideration input and feedback from our community partners, stakeholders and employees.

Mayor and Council Consultation

An important component of this consultation was one-on-one interviews with Mayor Malcolm Brodie and members of Richmond City Council. The Mayor and Councillors provided positive feedback on a number of Richmond Detachment programs including: End Gang Life Campaign, Project 529, the Drug Abuse Resistance Education Program (DARE) and Community Policing initiatives, including the Auxiliary Constable and Block Watch programs.

The Detachment is encouraged by Council to continue to embrace the city's diversity and to explore new opportunities to engage more community groups in crime prevention endeavours. Council supports initiatives involving more community partners and agencies to tackle mental health issues and partnerships with the City of Richmond to engage youth during after school hours. Council members have also encouraged the Detachment to extend outreach to the community by exploring the expansion of the Community Police Station program.

Stakeholder Consultation

One-on-one consultation was also conducted with key community stakeholders and partners through which several positive themes emerged. Positive feedback was received regarding crime prevention initiatives and community engagement, including the positive tickets program.¹⁷ Stakeholders also expressed satisfaction with police visibility and response times, as well as language diversity and open communication with police officers at the Detachment, including personal relationships established with senior management. Appreciation was also expressed for flexibility in problem solving and the ability to de-escalate situations involving vulnerable persons.

The stakeholder consultation also resulted in suggestions for where services could be enhanced including continued increases to police visibility, traffic enforcement and improved knowledge and skills to address mental health issues and violence in relationships. Communication could also be enhanced through increased interagency exchange of information and additional joint projects to share resources. In addition, communication with the general public could be improved through enhanced media releases.

Employee Consultation

An internal survey was disseminated to employees regarding police service delivery. Employees noted positive feedback regarding strong community engagement, police visibility and community partnerships. Employees were satisfied with their equipment and training opportunities offered through the support of senior management.

Employees also identified how service delivery could be improved. The primary suggestions were improving General Duty staffing to enable more proactive police work and increase rotational assignments between units to broaden experience and skill sets of police officers and encourage more inter-unit collaborations. Employees noted that service delivery could be further improved through enhanced recruit training and continued specialized training, as well as increasing social media coverage.

¹⁷ Program through which police officers take notice good deeds and reinforce model behaviour by issuing a voucher or coupon for free admission to City recreational facilities.

Strategic Priorities

The strategic priorities for 2018-2020 are the result of extensive research and consultation with internal and external stakeholders. The 2015-2017 Strategic Plan was successful in accomplishing many of its outlined objectives. This included improving road safety, reducing property crime, expanding youth programs and increasing community engagement.

The 2018-2020 Plan focuses on three strategic priorities and aims to build on the successes Richmond Detachment has experienced as well as tackle new, emerging issues. Many strategies have been enhanced and innovations have been pursued.



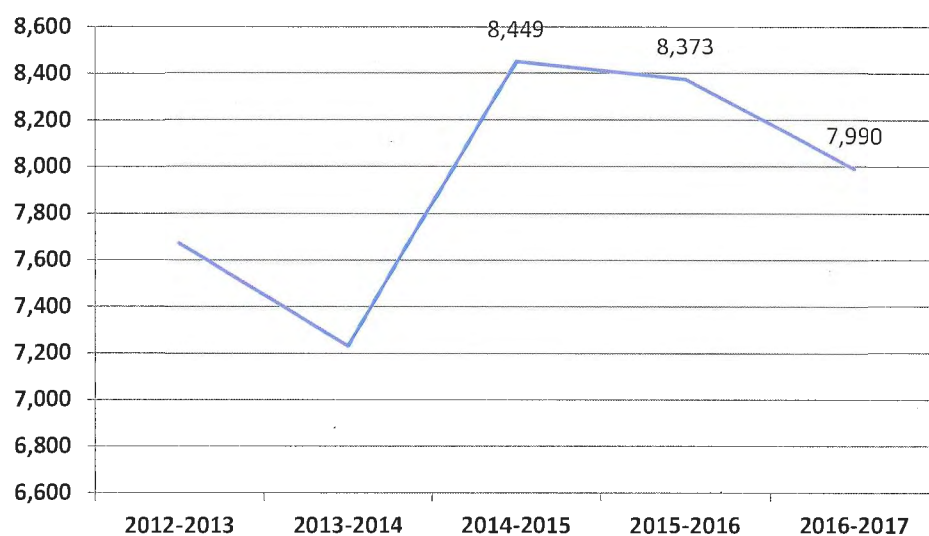
Strategic Priority 1 – Property Crime

Richmond Detachment is committed to reducing property crime through innovative solutions to combat theft including breaking and entering, theft to and from automobiles, and mail theft, while actively engaging the community to be vigilant in preventing property crime.

Property crime types present a wide spectrum of offences including breaking and entering, burglary, shoplifting, auto theft, mail theft, arson and vandalism. The motives behind these crimes range from a crime of opportunity to a targeted and planned act. This means that while there are numerous factors which can contribute to the commission of these offences, there are also varied opportunities to address and reduce these crime types.

Richmond Detachment is proud of its contribution to the overall decline in the property crime rate. In order to maintain these gains, as well as to continue being effective in this endeavor, several elements will be employed to reduce property crime.

Property Crime Offences 2012-2013 to 2016-2017



Source: Richmond Detachment Crime Analyst derived from PRIME

Crime Reduction Strategy

Proactive Policing

One of the key components of Richmond's Crime Reduction Strategy is the Crime Reduction Meetings, which are held every 28 days and includes the participation of all Detachment police units. High crime areas are identified through analyzed statistics and trends. Uniformed units take ownership increasing police visibility and enforcement in the identified locations and plainclothes police officers conduct proactive surveillance on known offenders. Each unit shares best practices, successes, and intelligence at the next meeting.

The effectiveness of the Detachment's property crime reduction strategy is built on intelligence-led crime analysis and the ability to link suspects to multiple files through vigorous and disciplined investigative police work. Crime analysts are able to identify trends, problem residences and crime "hot spots," which serve to direct policing resources.

An additional strategic measure that the Detachment has employed to target property crimes is the management of prolific offenders. The Prolific Offender Suppression Team (POST) plays a key role in this initiative.¹⁸ Targeted surveillance is conducted on prolific offenders in order to apprehend them while they are either committing a new offence or breaching their probation or bail conditions.

Partnerships with Stakeholders

Another key component of addressing prolific offenders involves police working closely with Crown Counsel. Members in POST monitor files generated by General Duty police officers in relation to prolific offenders. The team co-ordinates the files of suspects who are linked to multiple files and subsequently forwards these in a single Report to Crown Counsel with several substantial charges against the accused. This increases the likelihood of longer and more severe sentences for offenders. Crown Counsel is also able to request modifications to the wording of a subject's future release conditions, which allows police to more easily forward charges for breach of probation when a criminal reoffends.

Another example of Richmond Detachment's partnerships is the joint initiative with Canada Post Security and Investigations where local efforts to curb mail theft are discussed. Strata and property managers have been encouraged to purchase mailboxes endorsed by Canada Post, or to target harden existing mailboxes with upgrades such as lock bars, reinforced lock mechanisms and customized cage enclosures.



¹⁸ Previously known as the Quick Response Team.

Promoting Crime Prevention in the Community

As has been noted, there are hundreds of volunteers engaging in crime prevention and community and business outreach in Richmond, which include the Auxiliary Constables, Community Police Station volunteers, and Block Watch captains and co-captains. Under the coordination and guidance of Richmond Detachment police officers and RCMP municipal employees, these volunteers contribute to crime prevention and outreach initiatives like Lock out Auto Crime, Crime Watch, Stolen Auto Recovery and Volunteer Bike, Foot and Van Patrol.

The Detachment's Property Crime Unit and Crime Prevention Unit, along with volunteers also encourage Crime Prevention through Environmental Design (CPTED): a crime prevention strategy which promotes that "the proper design and effective use, maintenance and management of the built environment can lead to a reduction in the incidence and fear of crime and an improvement in the quality of life."¹⁹

Another collaborative initiative is the Crime Prevention Guide, which was launched in July 2014 under a partnership between Richmond Detachment and the City of Richmond. This free, community focused guide provides tips and suggestions on personal security, home and property safety, and promotes a safer residential and business community.²⁰

Leveraging Technologically-Based Crime Prevention Tools

The Project 529 program, which allows riders to easily and securely register their bikes online and have missing bikes broadcasted to the 529 community and social networks, was launched in 2016. Since its launch, there has been a dramatic reduction in bike theft.²¹ There are currently 2,000 bikes in the Richmond registry. In 2016, the Detachment also launched "bait bikes," which function with the same premise as the Bait Car program, notifying police of an activation and using GPS tracking to subsequently catch offenders.



¹⁹ RCMP infoweb, http://infoweb.rcmp-grc.gc.ca/edivision/branches/crim_ops/cps/programs/cpted/index-eng.htm

²⁰ Crime Prevention Guide, www.richmond.ca/_shared/assets/CrimePreventionGuide39159.pdf. A Chinese version is also available on request.

²¹ A 31 per cent reduction when comparing PRIME data from 2015 to 2016, with a continuing reduction projected for 2017.

Another informational tool is the Richmond RCMP Criminal Activity Map, which is an interactive web page which plots the locations of recent property crimes in the city.²² This information empowers residents in crime prevention by raising awareness of crime activities in their neighbourhoods. The map also offers direct links to crime prevention tips for homes and businesses. Residents and businesses can also register to receive email alerts, which notify if a residential or commercial break and enter has occurred in their neighbourhood. The alerts contain incident details, prevention tips, and links to the Richmond RCMP Criminal Activity Map.

The Detachment is continuing to develop more technological opportunities to enhance media releases and public communication. The number of followers for the Richmond Detachment Twitter account has grown by 19 per cent over the last year and there are currently 7,268 followers. The number of followers is expected to continue to grow as various initiatives are being explored to enhance the quality and quantity of Tweets, which have included promoting community events and crime fighting initiatives such as the “Richmond Help Identify” page.

Strategic Priority 2 – Organized Crime

Richmond Detachment is committed to sharing intelligence and collaborating with partners at the municipal, national and international level to identify and target organized crime groups with the intention of disrupting their illegal activities, ultimately leading to criminal prosecution.

Organized criminal groups have become more sophisticated at adapting their criminal activities, which are increasingly more varied in scope. As they are continuously looking for ways to exploit new opportunities, their criminal activities are no longer geographically confined. With advancements in technology, organized crime groups have been able to more easily expand their operational base, making it an increasingly challenging battle for local law authorities to investigate and prosecute the crimes that arise.

Drug production and trafficking continue to be the primary sources of revenue for gangs but organized crime groups have diversified their activities to include financial crimes, human smuggling, fraud, theft, loansharking and trafficking in contraband and counterfeit goods. Nationally, the RCMP has identified the fight against organized crime as a strategic priority. On May 20, 2017, the RCMP and Chinese authorities struck a deal to combat opioid smuggling in an attempt to address the alarming increase in illicit opioid deaths.²³

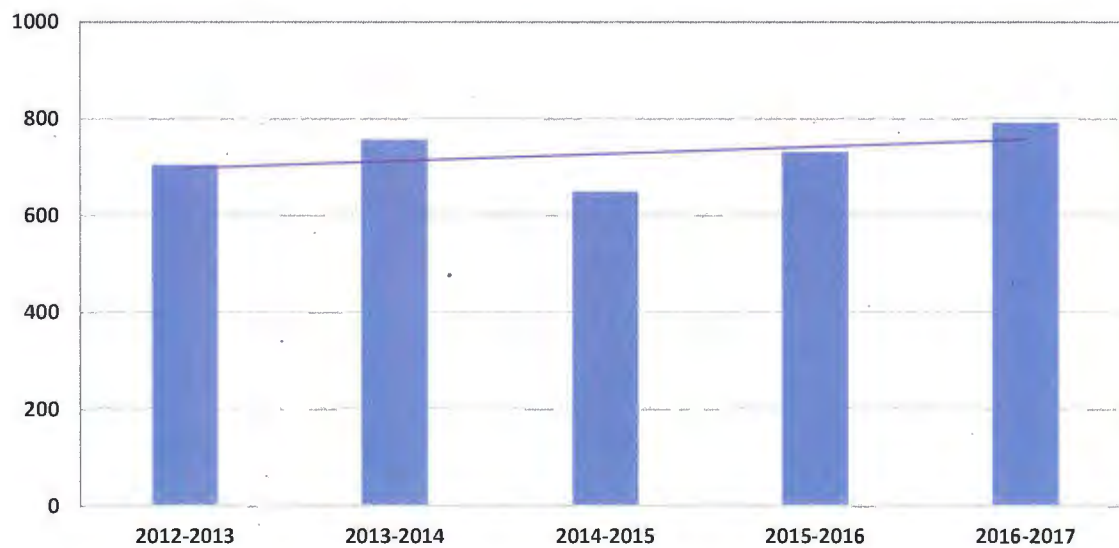
²² City of Richmond, Criminal Activity Maps, www.richmond.ca/safety/police/crime.htm

²³ The Globe and Mail, May 21, 2017, beta.theglobeandmail.com/news/politics/rcmp-and-china-strike-deal-to-combat-opioid-smuggling/article35077197/



Photo: RCMP-GRC

Total Drug Offences 2012-2013 to 2016-2017



Source: Richmond Detachment Crime Analyst derived from PRIME

Crime Reduction Strategy

Proactive Policing

Richmond Detachment remains committed to the collection of frontline intelligence. This includes the collection of information on gangs through consultation with the public and community stakeholders, street checks, criminal investigation, surveillance, the cultivation of confidential informants and the use of Crime Stoppers.

Richmond Detachment will continue to leverage the value provided by its Crime Analysis Unit, through the in-depth research on the patterns, trends and modus operandi of crime activities. The resulting information is invaluable in steering resources to target, disrupt, and prosecute all criminal activities, including organized crime. In addition, the Detachment will continue to actively monitor individuals on parole and probation who are connected with organized crime groups, including regular meetings between offenders and police and consistent curfew checks.

Police officers from the Organized Crime Unit will continue to partner with General Duty patrol members to conduct proactive gang patrols throughout the City of Richmond. The selection of gang patrol locations is based on crime statistics which strategically identify where criminals are known to congregate. These locations include bars, restaurants, licensed body rub parlours, karaoke bars and internet cafes. Detachment police officers work collaboratively to identify every enforcement opportunity through the Criminal Code, Controlled Drugs and Substance Act and Civil Forfeiture Act.

Government Partners and Resources

A valuable intelligence resource is the Real Time Intelligence Centre-BC (RTIC-BC), which provides round-the-clock analytical support relating to crimes that pose a substantial threat to public safety, such as gang violence. By mining intelligence and resources available through the multiple databases of provincial and federal law enforcement partners, RTIC-BC helps overcome challenges associated with criminal investigation due to jurisdictional boundaries.

Richmond Detachment will also continue to work closely with provincial law enforcement partners such as the Combined Forces Special Enforcement Unit of British Columbia (CFSEU-BC), an integrated anti-gang police agency, and will continue to collaborate with CFSEU-BC in advocating their “End Gang Life” campaign through community outreach groups involving youth and young adults.²⁴

Drug Awareness and Education

The City of Richmond is the only municipality in British Columbia to have the Drug Abuse Resistance Education (DARE) program delivered to every grade 5 student. The Youth Section at Richmond Detachment successfully delivered DARE to all 1,700 grade 5 students in the 2016-2017 school year. The team is striving for similar results in the coming school year.

²⁴ CFSEU, www.cfseu.bc.ca/end-gang-life/

In a collaborative effort between Richmond Detachment and the Richmond School District, Vancouver Coastal Health, Richmond Fire Rescue and the BC Ambulance Service, a Fentanyl awareness information package is delivered to parents and students in the Richmond School District to address and prevent illicit opioid deaths in students. Richmond Detachment will continue to be involved with partner agencies in student drug education as a preventive measure.



Strategic Priority 3 – Vulnerable Persons

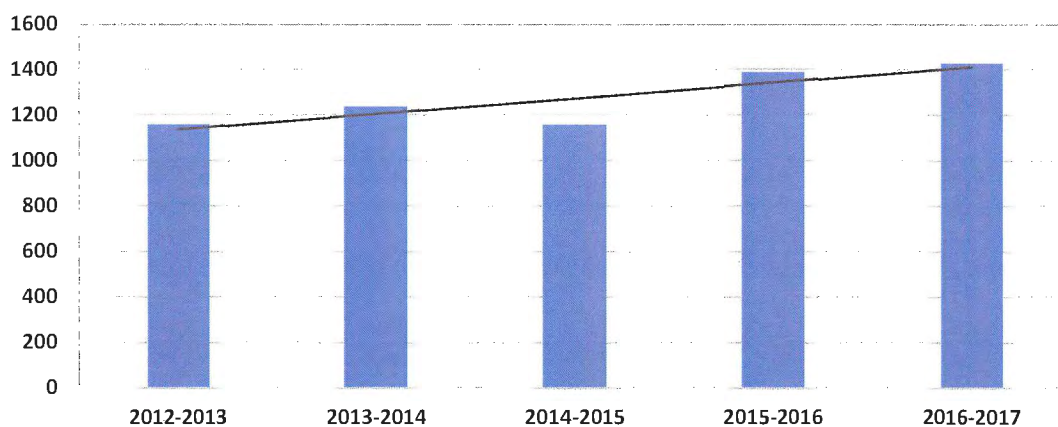
Richmond Detachment is committed to working collaboratively with community partner agencies in relation to vulnerable persons coming into contact with the criminal justice system. The objective, within our mandate, is to facilitate the referral of treatment in order to prevent deterioration of the situation. Our goal is to have every frontline police officer trained and proficient in dealing with mental health and domestic violence calls according to established provincial standards, while respecting the human rights of such individuals.

While certain individuals may be more vulnerable to mental health issues and domestic violence, these social issues are not confined to social class, gender, geographic areas, religious beliefs or ethnic groups. A vulnerable person can be defined as any person who, because of their diminished mental capacity, physical state, living arrangements/environment, relationship status, mental illness, addictions, and/or engaging in a 'high risk' lifestyle is:

- at heightened risk of harm to their health and wellbeing;
- not capable of protecting themselves from risk; and
- unable to fully understand consequences or be understood by those working in the criminal justice system.

The World Health Organization (WHO) strongly promotes the human rights of individuals affected by mental illness and advocates for the prevention and care of mental health disorders. They highlight that there is a connection between mental health problems and domestic violence and aim to reduce the associated stigma and discrimination and improve the quality of life for vulnerable persons. The 2013-2020 Mental Health Action Plan further suggested that integrated and responsive community-based services with an emphasis on prevention, treatment, and rehabilitation offered through multi-sectors is key to addressing and reducing mental health issues.²⁵

Mental Health Calls for Service 2012-2013 to 2016-2017

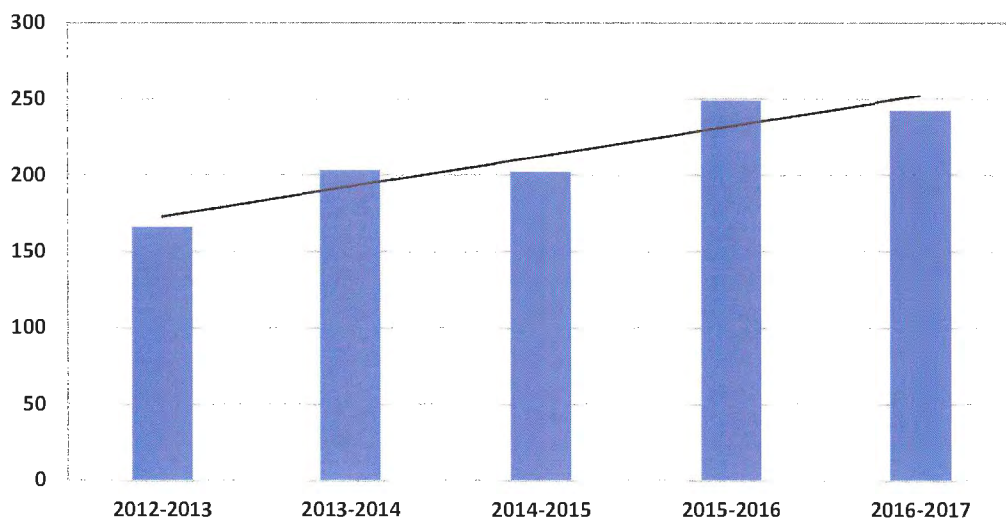


Source: Richmond Detachment Crime Analyst derived from PRIME

²⁵ WHO Mental Health Action Plan 2013-2020, www.who.int/mental_health/publications/action_plan/en/

Domestic violence, including Intimate Partner Violence (IPV), is a public safety concern and is a Detachment priority as the number of reported partner abuse cases in Richmond continues to trend upwards.²⁶ In 2016, the BC Coroners Service released a report on domestic violence deaths which identified that the majority of victims were women (78 per cent) with a known history of IPV. The report also included numerous recommendations for addressing the concerns identified, which included the need to strengthen IPV safety planning and early collaborative case management.²⁷ The BC Coroners Service panel also found that few victims of IPV report the crime to police, underlining the potential for continued increases in the reporting of partner abuse. Victims may become more inclined to report the violence with reduced barriers to reporting, such as reduced cultural stigma and increased access to social services.

Violence in Relationships 2012-2013 to 2016-2017



Source: Richmond Detachment Crime Analyst derived from PRIME

Community Safety Strategy

Inter-agency Collaboration

Richmond Detachment's Vulnerable Persons Unit (VPU) has dedicated time and resources to build trust and form strong relationships with community partners in order to foster inter-agency collaboration to address mental health issues and domestic violence. The VPU has been engaging community partners and agencies in open dialogues in order to build mutual respect and have a clear understanding of each other's mandate limitations when dealing with vulnerable persons. The unit is committed to striving for the best outcome for vulnerable people through active involvement in community programs and care plans. There is a strong effort to employ wrap around responses to cases involving vulnerable persons. Richmond Detachment will continue to be actively involved and supportive of the Joint Operations Team, homelessness initiatives and the Richmond shelters.

²⁶ A 46% increase in Violence in Relationships was recorded from 2012-2013 to 2016-2017.

²⁷ BC Coroner's Service, <https://news.gov.bc.ca/releases/2016PSSG0241-002546>

One of the most significant collaborations the Detachment is engaged in with regards to vulnerable persons is the Richmond Inter-Agency Case Assessment Team (RICAT). RICAT is a collaborative approach which fosters open discussion among agencies and addresses immediate risk factors for victims of high risk domestic violence, often linked to addiction and mental health issues. Richmond Detachment and partner agencies manage the highest risk domestic violence cases, ensuring safety for victims by strengthening IPV safety planning and early collaborative case management.

Since 2012, the RICAT has met on a monthly basis. Chaired by police officers from the VPU, and co-chaired by a partner agency, RICAT facilitates the development of a safety plan for victims based on information sharing amongst partner agencies including the Ministry of Children and Family Development, Ministry of Social Development and Poverty Reduction, Vancouver Coastal Health, Richmond School District, Richmond Addiction Services, Chimo Community Services, and Victim Services as per provision in provincial and federal legislation.²⁸ In 2016, the Detachment's VPU was featured in the RCMP *Gazette* magazine. The article, entitled "High risk homes: Inter-agency collaboration helps address family violence" highlighted Richmond's participation in the Inter-Agency Case Assessment Teams (ICAT) model.²⁹



²⁸ Violence Against Women in Relationships Policy, December, 2010 by Ministry of Public Safety and Solicitor General, Ministry of Attorney General, & Ministry of Children and Family Development.

²⁹ Gazette magazine, Vol. 78, No. 2 High-risk homes.

Specialized Training

As Canadian police forces have been experiencing a consistent increase in calls for service involving persons suffering from mental health issues, they have become de facto frontline social and mental health workers.³⁰ In addressing the complex challenges that these situations create for policing, Richmond Detachment is committed to providing increased training for its members.

One of the primary initiatives the Detachment is pursuing is Crisis Intervention and De-escalation (CID) training. The objective is to have at least two police officers from each General Duty Watch and from specialty sections trained in CID. A total of 20 police officers are expected to be trained by March 31, 2018. CID training enables police officers to recognize signs of mental illness, in particular, when a person is acting in a manner likely to endanger his/her safety or the safety of others. Police learn proper techniques to de-escalate mental health generated incidents and minimize risks associated with clients displaying at-risk behaviours. This initiative supplements the resources of the Vulnerable Persons Unit (VPU) by providing front-line police officers with the specialized training to more effectively respond to mental health related calls for service.

As first responders, police assume a critical responsibility in identifying highest risk cases of domestic violence and initiating the flow of information and communication amongst response agencies. Richmond Detachment has been providing training to police officers to better assess risks in a domestic violence situation. One of the most recent examples of this is the E Division Best Practices for Dealing with Violence in Relationships, which trains frontline police officers on how to be familiar with the 19 risk factors associated with high risk domestic situations, and how to take appropriate actions.³¹

Measuring Performance

Tracking measurable statistics is a key component to our accountability to the Strategic Plan. Through our Annual Performance Plan process, we will establish measurable objectives and launch detailed work plans in support of the strategic priorities we have identified in this plan. Detachment employees will be assigned ownership of the initiatives supporting our strategic priorities and will be accountable for quarterly reporting on progress, challenges and lessons learned from the pursuit of the established objectives. Every year, the successes and challenges are reviewed and a new community consultation process is undertaken. These assessment tools are integral to confirming that the Strategic Plan is performing as designed, as well as determining whether or not our strategies need adjustments to meet changes within the operational environment. The Detachment will provide these updates to the City of Richmond on a quarterly basis.

³⁰ Standing Committee on Public Safety and National Security (2014). www.parl.gc.ca/HousePublications/Publication.aspx?DocId=6583312&Mode=1&Parl=41&Ses=2&Language=E&File=48#9

³¹ BC Ministry of Justice, BC Summary of Domestic Violence Risk Factors.

Conclusion

The 2018-2020 Strategic Plan reflects our on-going consultation with the City of Richmond, residents, community stakeholders and our own employees. It is based on local and regional factors which will continue to shape the direction of public safety strategies and initiatives. The Strategic Plan we have developed will ensure that we remain responsive to community expectations and the ever-changing policing landscape. Richmond Detachment will continue to pursue dialogue with the community, fostering mutually beneficial collaborations with community stakeholders, and enhancing police visibility and public interaction.

As we are guided by the priorities in the Strategic Plan for the next three years, we are mindful that our priorities remain current and reflective of concerns emerging from regional and global perspectives and are confident that the Strategic Plan will allow us to play an instrumental role in advancing the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada."



Acknowledgements

We would like to thank our community safety stakeholders, City Council of Richmond, and employees for their feedback to the development of the Strategic Plan.



Richmond RCMP Detachment

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City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 24, 2017
From: Cecilia Achiam, MCIP, BCSLA **File:** 09-5126-01/2017-Vol
General Manager, Community Safety 01
Re: **Emergency Programs Quarterly Activity Report – Third Quarter 2017**

Staff Recommendation

That the staff report titled, “Emergency Programs Quarterly Activity Report – Third Quarter 2017,” dated November 24, 2017 from the General Manager, Community Safety, be received for information.

Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety
(604-276-4122)

| REPORT CONCURRENCE | |
|----------------------------------------------------------|---------------|
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: |
| APPROVED BY CAO | |

Staff Report

Origin

This report provides Council with an update on Emergency Programs (EP) activities. EP is reporting on its activities in support of its mandate to maximize the protection of life, public infrastructure, private property and the environment in the event of a major emergency or disaster.

This activity report for EP provides information on each of the following areas:

1. Community Involvement/Public Education
2. Emergency Management Plans
3. City of Richmond Staff and Volunteer Education
4. Emergency Social Services Response

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.3. Improved perception of Richmond as a safe community.

1.4. Effective interagency relationships and partnerships.

This report supports Council's 2014-2018 Term Goal #9 A Well-Informed Citizenry:

Continue to develop and provide programs and services that ensure the Richmond community is well-informed and engaged on City business and decision making.

9.2. Effective engagement strategies and tools.

Analysis

Community Involvement/Public Education

Richmond Resilient Communities Program (RRCP) is a program designed to provide residents with the tools and knowledge to prepare themselves, their families and their communities to be resilient during an emergency of any size.

In partnership with Richmond Fire-Rescue and with support from Richmond Community Block Watch, EP launched the pilot of RRCP with an instructor-led workshop for the Sea Island Community on the November 5, 2017 and for the Thompson Community on November 18 and 26, 2017.

The feedback received from participants provided assurance that the program is well received by the community. With minor modifications to the program content and delivery, the RRCP will be offered and delivered to every community in Richmond during 2018. An additional staff

resource of one regular full time coordinator has been submitted for Council consideration as part of the 2018 budget process to facilitate this program.

Emergency Management Plans

Emergency programs staff regularly review emergency plans with their operational stakeholders to ensure the plans are relevant in the event of an emergency disaster. Staff are currently reviewing:

- Evacuation Plan – EP Staff have completed the review and update of the plan with concurrence from stakeholders. The revised plan will be submitted for council endorsement in Q1 of 2018. Following Council endorsement of the revised plan, EP will coordinate an orientation and exercise to establish functional knowledge of the plan with City staff, response agencies and community partners.
- Information Plan – EP staff are supporting Corporate Communications staff to ensure the plan integrates seamlessly with the City's Emergency Management Plan. The completion of this plan is anticipated in Q1 of 2018.
- Dangerous Goods Spill & Response Plan – EP Staff are supporting Environmental Programs staff in their review of this plan. The completion of this plan is anticipated in Q2 of 2018.

The City of Richmond Staff and Volunteer Education

Volunteer Recruitment

Volunteer Information sessions are scheduled at City Hall on November 30, 2017 at 7:00 pm. Members of the public are invited to attend and ask questions about becoming an emergency preparedness leader in the community. Potential volunteers will be provided information on how they are able to leverage their skills to assist during an emergency.

Staff will advise the Community Safety Committee of any future dates of volunteer recruitment initiatives should they wish to attend.

Emergency Operation Centre Education

Emergency Programs has worked with the Justice Institute of British Columbia to create a customised Emergency Operation Centre (EOC) training course for the City of Richmond.

Each session will focus on the theory of EOC essentials along with section specific training and a situational tabletop exercise. This training will serve as both a refresher for existing EOC staff and new EOC staff participating for the first time.

Training is scheduled for roll out in November, 2017. The training sessions will be repeated from time to time to ensure that all EOC staff have the opportunity to participate in training.

Emergency Social Services Response

There were no incidents requiring Emergency Social Services response for Richmond in September, October and November.

A separate report to council has been prepared for the submission of a grant application to the Union of BC Municipalities (UBCM) administered Community Emergency Preparedness Fund provided by the Province of BC. This grant has been made available to support local municipalities' response capacity in the areas of Emergency Social Services and Emergency Operations Centres & Training.

Financial Impact

None.

Conclusion

Emergency Programs staff and volunteers continue to engage with the Richmond community to deliver personal & community preparedness, resiliency information and awareness while continuing to promote the RichmondBCAlert System for enrollment.



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