



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, December 11, 2018
4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on November 14, 2018.*



NEXT COMMITTEE MEETING DATE

January 15, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - OCTOBER 2018**

(File Ref. No. 12-8060-01) (REDMS No. 6020289)

CS-20

See Page CS-20 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled "Community Bylaws Monthly Activity Report - October 2018", dated November 15, 2018, from the General Manager, Community Safety, be received for information.



2. **BUSINESS LICENCES QUARTERLY REPORT – THIRD QUARTER 2018**

(File Ref. No. 12-8375-03) (REDMS No. 6037058)

CS-26

See Page CS-26 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Business Licences Quarterly Report – Third Quarter 2018”, dated November 22, 2018, from the General Manager Community Safety be received for information.



3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – OCTOBER 2018**

(File Ref. No. 09-5000-01) (REDMS No. 6024343)

CS-30

See Page CS-30 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2018”, dated November 19, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.



4. **REQUEST FOR PROPOSAL 6225P – AWARD OF SUPPLY AND DELIVERY OF FIRE APPARATUSES FOR RICHMOND FIRE RESCUE (RFR)**

(File Ref. No. 02-0775-50-6225) (REDMS No. 6021703 v. 8)

CS-40

See Page CS-40 for full report

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

(1) *That the Contract 6225P for the supply and delivery of one Fire Pumper Apparatus be awarded to Commercial Emergency Equipment Co. at a total cost of \$1,085,258.05 including taxes;*

- (2) *That the General Manager, Community Safety be authorized to execute a contract with Commercial Emergency Equipment Co. for the purchase of one Fire Pump Apparatus identified within Request for Proposal (RFP) 6225P;*
- (3) *That a Memorandum of Understanding (MOU) be developed between Commercial Emergency Equipment Co. and the City to establish terms of reference for procurements of future apparatus for up to a five-year period; and*
- (4) *That staff be directed to report back with the proposed MOU between Commercial Emergency Equipment Co. and the City for Council approval.*



5. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

- (i) *Structural Protection Unit (SPU)*
- (ii) *Annual Charity Tree Chip Event*

6. **RCMP MONTHLY ACTIVITY REPORT – OCTOBER 2018**
(File Ref. No. 09-5000-01) (REDMS No. 6007804 v. 4)

CS-44

See Page CS-44 for full report

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – October 2018”, dated November 14, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



7. **2018-2019 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN SECOND QUARTER RESULTS (JULY 1 TO SEPTEMBER 30)**
(File Ref. No. 09-5000-01) (REDMS No. 6009495 v. 5)

CS-62

See Page CS-62 for full report

Designated Speaker: Supt. Will Ng

STAFF RECOMMENDATION

That the report titled “2018-2019 Richmond RCMP Detachment Annual Performance Plan Second Quarter Results (July 1 to September 30, 2018)”, dated November 15, 2018 from the Officer in Charge, Richmond RCMP Detachment, be received for information.



8. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. William Ng

Items for discussion:

- (i) *New Cyber Crime Unit*
- (ii) *New Richmond Mobile Enforcement Team (RMET) Unit*
- (iii) *Youth Academy*
- (iv) *DARE Appreciation*

9. **COMMITTEE STANDING ITEM**

E-Comm

10. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Wednesday, November 14, 2018

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Alexa Loo
Councillor Kelly Greene
Councillor Carol Day
Councillor Harold Steves

Also Present: Councillor Linda McPhail
Councillor Michael Wolfe

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on October 9, 2018, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

December 11, 2018, (tentative date) at 4:00 p.m. in the Anderson Room

Community Safety Committee
Wednesday, November 14, 2018

COMMUNITY SAFETY DIVISION

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - SEPTEMBER 2018

(File Ref. No. 12-8060-01) (REDMS No. 5991273)

In reply to queries from Committee, Carli Williams, Manager, Community Bylaws and Licencing, advised that (i) violations issued were for illegal operations of short-term rentals, (ii) birthing houses have the same enforcement as short-term rentals, (iii) birthing houses are not illegal unless they are in contravention of the short-term rental bylaws or health and safety bylaws, and (iv) the Bylaws Department continuously monitors for all types of short term rentals.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report - September 2018", dated October 22, 2018, from the General Manager, Community Safety, be received for information.

CARRIED

2. EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT – THIRD QUARTER 2018

(File Ref. No. 09-5126-01) (REDMS No. 6003124 v. 3)

In reply to queries from Committee, Cecilia Achiam, General Manager, Community Safety, advised that the level of the dangerous spill determines who will respond to the incident. She noted that the current collaboration with the Richmond School District with regard to the Richmond Resilient Communities Program is a pilot project and once the Program has been successfully created it can be expanded to include other agencies such as private schools. Ms. Achiam then noted that Emergency Programs is collaborating with other initiatives as well, such as fire prevention.

It was moved and seconded

That the staff report titled "Emergency Programs Quarterly Activity Report – Third Quarter 2018", dated October 19, 2018, from the General Manager, Community Safety, be received for information.

CARRIED

Community Safety Committee
Wednesday, November 14, 2018

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – SEPTEMBER 2018**

(File Ref. No. 09-5000-01) (REDMS No. 5997602)

Fire Chief Tim Wilkinson, Richmond Fire-Rescue, advised that the 17.6 percent reduction in service calls is due to the changes in the Clinical Response Model by BC Health Services (BCHS). He noted that BCHS is fine tuning the program and certain calls are being diverted back to RFR.

In reply to queries from Committee, Chief Wilkinson noted that there are various levels associated with the Clinical Response Model, and based on the level if BCHS has a unit within 10 minutes of the incident they will attend. He then spoke of the robust boarding-up protocols in place for vacant buildings in Richmond and noted that staff are always exploring ways to improve upon it. Chief Wilkinson then noted that there are a number of conditions that would need to be considered in order to board-up a building; however it is based on observations made by various individuals as well as complaint based.

Ms. Achiam noted that staff are bringing forward a report for Council's consideration with regard to tightening bylaws to handle derelict homes.

In reply to further queries from Committee, Chief Wilkinson spoke of the recent bog fire in Richmond and noted that a memorandum of understanding is underway with the Department of National Defence with regard to prevention recommendations for the site to ensure a similar situation does not occur again. Also, he advised that discussions are underway with regard to the potential of securing the perimeter of the area to deter individuals from entering the site and increased maintenance of the area. Chief Wilkinson then remarked that the armory on the site does not store any particularly hazardous materials.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – September 2018", dated October 10, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

Community Safety Committee

Wednesday, November 14, 2018

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

(i) *Post-Halloween Operations Update*

Chief Wilkinson provided an update of Halloween night, and highlighted that RFR only attended 8 emergency events through the evening and collaborated with the Richmond RCMP and Public Works to ensure all problem areas were monitored to discourage inappropriate activities. Also, he noted that RFR provided information regarding their outreach programs to members of the community.

(ii) *Lighting of the Hamilton Fire Hall and Open House*

Chief Wilkinson highlighted that the Lighting of Hamilton Fire Hall will take place on December 5, 2018 from 3:30-5:00 pm.

(iii) *Pilot Community Outreach Pharmacy Program*

Chief Wilkinson highlighted the Community Outreach Pharmacy Program noting that a nurse visits homes of vulnerable seniors and provides them with various services. He advised that RFR provides them with fire prevention information and written checklists and that the Community Outreach Pharmacy Program workers will follow up on RFR's report and ensure actions have taken place. Chief Wilkinson advised that they have completed 3 out of the 10 events they have scheduled and so far it has been a great success.

(iv) *Recruitment Update*

Chief Wilkinson highlighted that the recruitment process will begin at the beginning of the New Year.

(v) *SD 38 Fire Safety Curriculum*

Chief Wilkinson highlighted that RFR's outreach group is working with the Richmond School District to develop a curriculum on fire safety and prevention for students in grades 8-12.

5. **RCMP MONTHLY ACTIVITY REPORT – SEPTEMBER 2018**

(File Ref. No. 09-5000-01) (REDMS No. 5973697 v. 2)

Superintendent Will Ng, OIC, Richmond RCMP, spoke on (i) the increase in property crime statistics, (ii) increase in mental health related calls which may attributed to travellers passing through YVR, (iii) increasing wrap-around services with other agencies with regard to mental health related situations, (iv) the Car 67 initiative and noted that it is well underway and will be launched soon.

Community Safety Committee

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In reply to queries from Committee, Superintendent Ng provided background information on the Car 67 initiative and noted that (i) the initiative was introduced to reduce the number of mental health related calls for service, (ii) the Richmond RCMP has created partnerships with various organizations to create wrap-around services to aide vulnerable persons, (iii) a vulnerable persons unit was created to focus on providing services and information to vulnerable persons.

In reply to further queries from Committee, Superintendent Ng noted that the incident on Odlin Road is under investigation by the Integrated Homicide Investigation Team. He then noted that the police dogs services are an integrated team that is shared with other municipalities, and that the RCMP is diligently accounting for their time spent in Richmond and ensuring that the dogs start and end their shifts in Richmond. Also, Superintendent Ng advised that the RCMP will be closely monitoring response times of the police dogs as it is an important factor.

It was moved and seconded

That the report titled "RCMP Monthly Activity Report – September 2018", dated October 16, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

6. RCMP/OIC BRIEFING

(Verbal Report)

Items for discussion:

(i) Introduction of Inspector Power

Superintendent Ng introduced Kori Power who will be in charge of the plain clothes officers and community policing.

(ii) Toy Drive – Invite to Councillors

Superintendent Ng highlighted that the 4th annual Toy Drive will be held on November 17th from 8 am – 12 pm.

(iii) Halloween

Superintendent Ng advised that Halloween night went smoothly and successfully with the lowest number of calls for service than any other Halloween. He highlighted that the City was well prepared and organized for this event that officers were able to patrol with the auxiliary officers throughout the night.

5.

Community Safety Committee
Wednesday, November 14, 2018

7. RIVER ROAD – REPORT BACK ON RICHMOND RCMP ENFORCEMENT ACTIVITIES

(File Ref. No. 10-6450-09-01) (REDMS No. 5915308 v. 10)

Superintendent Ng reviewed the enforcement conducted on River Road noting that (i) 34 operations and patrols took place along River Road during this initiative, (ii) 446 violation tickets were issued, (iii) 34 Speed Watch deployments occurred, (iv) digital sign boards had limited effect on speeders but speed reader boards were extremely effective, and (iv) continuous enforcement at this level is not sustainable. Superintendent Ng further noted that approximately 15% of Traffic Enforcement Unit's time was spent on this project during the enforcement period over the summer.

Lynda Parsons, Richmond resident, queried the status of the closed circuit television (CCTV) cameras that she previously suggested be installed along River Road.

Ms. Achiam advised that the privacy assessment with regard to the CCTV cameras is ongoing and that due to the stringent requirements regarding privacy issues it is taking some time. She noted that feedback has been provided with regard to the City's submission and staff will be providing a response back to the Office of the Privacy Commissioner shortly.

Lynda Parsons, Richmond resident, referenced her submission (attached to and forming part of these Minutes as Schedule 1) and requested a response to the questions noted in her submission.

The Chair directed staff to liaise with the residents of River Road and provide them with a response to their questions.

In reply to queries from Committee, Victor Wei, Director, Transportation, advised that all traffic calming measures are still an option for consideration, including the permanent removal of speed humps. He noted that the results presented in the report are typical results of effectiveness of speed reader boards; however the boards will need to be moved regularly to ensure continued effectiveness.

Arline Trividic, 22600 River Road, read from her submission (attached to and forming part of these Minutes as Schedule 2) and expressed concern with regard to the enforcement conducted along River Road, particularly regarding the lack of tickets issued to cyclists. She queried whether the RCMP had conducted enforcement along River Road on a Sunday morning between 9 am and 11 am.

It was moved and seconded

That the report titled "River Road – Report Back on Richmond RCMP Enforcement Activities" dated October 24, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

6.

Community Safety Committee
Wednesday, November 14, 2018

8. COMMITTEE STANDING ITEM

E-Comm

None.

9. MANAGER'S REPORT

(i) Update on Cannabis

In reply to queries from Committee, Sergeant Nigel Pronger, Richmond RCMP, advised that the Province will only be deploying 10 Dräger DrugTest 5000 machines as there are only limited number of trained master instructors and operators of the machine. He noted that Richmond RCMP will not be utilizing the Dräger DrugTest 5000 as there are two other devices currently being tested that are smaller and more versatile. Sergeant Pronger then advised that there are restrictions to the Dräger DrugTest 5000 machine therefore a limited number will be deployed to gather data and develop best practices.

In response to further queries from Committee, Ms. Achiam advised that during the testing phase the machines will be funded by the Province; however the detachment will be responsible for costs once they have decided which machine they will be deploying.

Superintendent Ng advised that officers have issued 14 violation tickets for cannabis use, and encountered only two drug-impaired driving situations. He advised that there has been a decrease in drug charges in the last month; however there has been an increase in violation tickets issued.

In reply to queries from Committee, Ms. Achiam advised that strata's have the authority to put in place their own bylaws with regard to growing cannabis plants; however staff have not received any complaints thus far. The City's policies regarding cannabis use fall under the Alcohol and Substance Abuse Policy.

In response to further queries from Committee, Sergeant Pronger advised that the RCMP currently use on call drug recognition experts to identify drug impaired driving and are hoping to train up to five members to become drug recognition experts. He then noted that there is another position called Standard Field Sobriety Tester that requires a lower level of training and would be available 24/7. Sergeant Pronger advised that the same process is followed whether the Dräger DrugTest 5000 machine is used or a drug recognition expert forms an opinion that an individual is drug impaired.

Community Safety Committee
Wednesday, November 14, 2018

(ii) Update on Delta Casino

Superintendent Ng advised that the Delta Casino is in a non-dense area and that the RCMP is anticipating an increase in calls for service with regards to impaired driving.

(iii) Bylaw Officer's Authority

Ms. Achiam advised that a meeting has been scheduled with Jamie Lipp, Acting Executive Director, Policing and Security Branch, to discuss Bylaw Officer's authority as it relates to cannabis infractions and that more information is forthcoming.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:17 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, November 14, 2018.

Councillor Bill McNulty
Chair

Sarah Goddard
Legislative Services Coordinator

We have waited 8 months for a detailed report, as this is what we were told to expect – not just the summary presented today. We want to see details of when officers were present, how long on each occasion as well as the actual speed on the 335 issued tickets.

This entire project was prompted after Council received an inaccurate, convoluted report from staff and based on said report approved the installation of 20 additional speed bumps on River Road.

The residents of this River Road neighbourhood expressed concern that the City of Richmond approved the implementation of an additional 20 speed humps based on that report when 60% of the surveyed residents opposed this. Concerns were raised as to our personal safety and that of our property if the speed humps were implemented. Residents expressed concerns with regards to speeding vehicles, overweight trucks and illegal cyclist activity on River Road. After our concerns were heard, Council agreed that RCMP enforcement should take place, and a report would be given.

Residents are appreciative of any patrols that take place to keep our neighbourhood safe – we just hope that we are not forgotten now that this report has been presented.

We would like to know when the 34 operations and patrols took place. Were all of the operations in the 22,000 block of River Road? Why was there no enforcement at other locations? As it is indicated that resources were redirected from other RCMP initiatives to this project, I believe that it would be prudent to provide Council and taxpayers with details.

The report states that 3 officers each spent 6 - 10 hour overtime shifts for a total of 180 hours of overtime. When did these 10 hour speed enforcement shifts take place? How many speeding tickets were issued by these 3 officers in 180 hours of overtime?

Speed watch utilized 102 hours of RCMP resources with zero return on this investment, as speeding tickets are not issued during speed watch

The public complaints from the resident noted were not adequately addressed. As mentioned in my full document, there were no RCMP deployments during the times that this resident notified the RCMP that the large, disruptive cycling groups would be travelling on River Road.

We were told that bylaws would enforce illegal truck activity on River Road – is one visit in an 8 month period really considered an acceptable level of service?

As this was an enhanced enforcement, we would expect to see an increase in speed related tickets. I would like to see an 8 month enhanced enforcement on Westminster Hwy for example to compare equally to River Road. It is not fair to compare an enhanced enforcement project with regular enforcement other than to exaggerate the results.

As the digital sign boards do not appear to be effective at reducing speed, we believe that they should be discontinued, with the resources put towards the speed reader signs that are effective.

The conclusion on this report is slightly confusing – there is a recommendation for the consideration of traffic calming and speed limiting features, and then the indication that speed reader signs have resulted in positive reductions in excessive travel speeds. Is this the RCMP's recommendation for traffic calming and speed limiting?

I have provided each of you with a number of questions that we want answered. Rather than read each one out can we have Staff or an RCMP member provide these answers to us today?

1. Dates, times & length of each RCMP deployment on River Road for speed enforcement
2. Actual speed of vehicle on the 365 speeding tickets issued during the above enforcement
3. Why an officer needs to be present during Speed Watch campaigns – I have been advised that the officer is there for the safety of the volunteers, but if there are no traffic stops why can't an auxiliary officer fulfill this roll, freeing up the actual RCMP officer for real police work
4. Why there was no enforcement for the times when it was known that illegal cycling activity would likely occur
5. Why was there only enforcement in the 22000 block of River Road when it is reported that speeding occurs near Valmont Way as confirmed by the speed reader signs
6. Why is our neighbourhood being neglected when it comes to bylaw enforcement on illegal trucks travelling on River Road
7. Can we expect to see a similar 8 month enhanced enforcement on Westminster Hwy to have a fair comparison for speed related tickets issued in Richmond
8. Will our neighbourhood be forgotten by the RCMP and Richmond Bylaws now that this campaign has concluded
9. Are the speed reader signs that are to be installed further east on River Road the RCMP's recommendation for traffic calming and speed limiting
10. Will there be a forthcoming update following the installation of the additional speed reader signs

ON TABLE ITEM

Date: Nov. 14, 2018

Meeting: Community Safety

Item: # 7

We have anxiously been awaiting this report, and I have to say that I am really disappointed in the lack of details. Even though at the General Purpose Committee Meeting of April 16, 2018 Sargent Nigel Pronger advised Council that the report would be detailed (GP committee minutes), the report presented is only a summary. We would like to see details of when officers were present, how long on each occasion as well as the actual speed noted on the tickets issued. Following my review of the report, please find my comments on each section:

Origin

Background

Fatal Motor Vehicle Incidents on River Road

River Road is unique to other areas of Richmond in that if you leave the road on either side there is a very good chance that you will not survive, as drowning in either the Fraser River or in the deep water filled ditch is a grave possibility as was the case in 3 of the reported fatal incidents. Any loss of life is tragic, but it is difficult to believe that any type of traffic calming could have prevented those noted on River Road. This paragraph is for effect, and has no bearing on the objective of the report – to advise the outcome of the enforcement campaign.

2018 River Road Project

I would like to clarify the residents' position on why this project was initiated. The residents of this River Road neighbourhood expressed concern that the City of Richmond approved the implementation of an additional 20 speed humps when 60% of the surveyed residents opposed this. Concerns were raised as to our personal safety and that of our property if the speed humps were implemented. Residents expressed concerns with regards to speeding vehicles, overweight trucks and illegal cyclist activity on River Road. After our concerns were heard, Council agreed that RCMP enforcement should take place, and a status update would be given.

Analysis

Education and Safety Awareness Campaigns

I did not see or hear any safety concerns regarding River Road during the 8 month period. Perhaps the RCMP public relations department should consider that not everyone is on twitter or Facebook and use "old school" methods – like actually talking to the media.

Speed Watch Deployments

Speed watch as an educational tool is a waste of RCMP resources. Drivers who receive these letters know that there are no repercussions. To have effect, the letters sent should be entered into a database so that if a vehicle is stopped for speeding the officer can easily access information pertaining to the number of warnings a driver has received – perhaps if there have been no warning in the past the officer may be inclined to let the driver off with a warning – but if there are multiple warning letters, this should reflect in the issuance of a ticket. Could an auxiliary constable not be used for speed watch and save the officer for actual policing?

Cyclist Engagement

It is offensive to the residents of River Road to read that “No violation tickets were issued to cyclists as no offences were observed during the deployment.” The officer in charge of this project was advised when the large groups of cyclists who do not obey the law travel on River Road, however, there were never any deployments at these times. The small groups noted in the report have never been an issue.

Community Engagement

Residents are appreciative of any patrols that take place in our neighbourhood – we just hope that we are not forgotten now that this report has been presented.

Increased Enforcement

We would like to know when the 34 operations and patrols took place (CS-53). Were all of the operations in the 22,000 block of River Road? Why was there no enforcement at other locations? As it is indicated that resources were redirected from other RCMP initiatives to this project, I believe that it would be prudent to provide Council and taxpayers with details.

The report indicates that 6 of the operations were conducted by 3 officers on overtime for 180 hours of overtime (CS-53) – when did this occur and how many hours did the officers attend on each occasion? The numbers given would indicate that each of the officers attended for a 10 hour period on each of the 6 days. How many speeding tickets did the 3 officers issue? How many other violation tickets did these 3 officers issue?

Enforcement of Truck Weight Limit

April 3, 2018 – General Purpose Committee (GP-33)

Residents identified continued concerns with truck operations on River Road, particularly turning trucks (drivers may cross the centreline) or drivers apparently failing to respect the posted load limit signage. They emphasized the importance of increased enforcement to address what, in their opinion, is the primary road safety concern.

There is a 9-tonne load limit in effect on River Road between No.7 Road and Westminster Highway. Richmond RCMP advise that joint enforcement operations are regularly conducted with Community Bylaws staff, who have primary responsibility for enforcement of trucks on weight-limited roads. Most recently, Richmond RCMP conducted a joint operation with Community Bylaws on March 16, 2018 where City bylaw officers issued 18 bylaw infraction municipal tickets to 15 separate truck drivers on River Road, in addition to 24 RCMP-issued speeding tickets to other vehicle drivers. Richmond RCMP and Community Bylaws will continue to regularly conduct joint operations.

The report presented today indicates that:

“Richmond Bylaws issued 19 municipal violations to commercial vehicles when conducting joint operations. Police did not observe many overweight vehicles during this project.”

We would like to know why this “project” appears to be limited to 1 joint operation with Community Bylaws (if there was a second operation, 1 infraction ticket was issued – or the number in one of the reports is inaccurate), as on April 3, 2018 at the General Purpose Committee Meeting, Council was advised that 18 bylaw infractions were issued on March 16, 2018.

We residents have long been concerned with the illegal trucks contributing to the safety issues on River Road, and so we ask – why 1 day? We have seen reports where the Bylaw department has advised Council that they have sufficient staff to do the necessary enforcement in Richmond – so why is our neighbourhood being neglected?

Calls for Service / MVIs / Public Complaints

The public complaints from the resident noted were not adequately addressed. As previously mentioned, there were no RCMP deployments during the times that this resident notified the RCMP that the large, disruptive cycling groups would be travelling on River Road.

Summary of Richmond RCMP Findings

As this was an enhanced enforcement, we would expect to see an increase in speed related tickets. I would like to see an 8 month enhanced enforcement on Westminster Hwy for example to compare equally to River Road. It is not fair to compare an enhanced enforcement project with regular enforcement. The digital sign boards do not appear to be effective at reducing speed, and should be discontinued, with the resources put towards the speed reader signs.

HUB Cycling Assessment Report.

Doing an assessment in March is not relative to the problem cyclists on River Road – summer would have been more meaningful.

Before and After Travel Speed Data

The speed reader signs were found to work to reduce travel speeds. The effectiveness of these placed nearer the 22000 block will be determined once they are placed.

Conclusion

The conclusion on this report is slightly confusing – there is a recommendation for the consideration of traffic calming and speed limiting features, and then the indication that speed reader signs have resulted in positive reductions in excessive travel speeds. Is this the RCMP's recommendation for traffic calming and speed limiting?

Summary of questions that I would like answered:

1. Dates, times & length of each RCMP deployment on River Road for speed enforcement
2. Actual speed of vehicle on the 365 speeding tickets issued during the above enforcement
3. Why an officer needs to be present during Speed Watch campaigns – I have been advised that the officer is there for the safety of the volunteers, but if there are no traffic stops why can't an auxiliary officer fulfill this roll, freeing up the actual RCMP officer for real police work
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8. Will our neighbourhood be forgotten by the RCMP and Richmond Bylaws now that this campaign has concluded
9. Are the speed reader signs that are to be installed further east on River Road the RCMP's recommendation for traffic calming and speed limiting
10. Will there be a forthcoming update following the installation of the additional speed reader signs

COMMENT ON THE REPORT TO THE COMMUNITY SAFETY COMMITTEE

NOVEMBER 14 2018

RE: "RIVER ROAD – REPORT BACK ON RICHMOND RCMP ENFORCEMENT
ACTIVITIES"

SUBMITTED BY ARLINE TRIVIDIC – 22600 RIVER ROAD

IN REGARDS TO PAGES 3 AND 4 OR CS52/53 OF THE REPORT WHERE IT IS STATED
THAT "NO VIOLATION TICKETS WERE ISSUED TO CYCLISTS AS NO OFFENCES WERE
OBSERVED DURING THE DEPLOYMENT"

A STATEMENT SUCH AS THIS HAS NO CREDIBILITY AND IT BRINGS INTO QUESTION
BOTH THE VALIDITY AND CREDIBILITY OF ANY AND ALL STATEMENTS IN THIS
REPORT

THIS STATEMENT IS OFFENSIVE TO THE RESIDENTS OF RIVER ROAD AND TO
MOTORISTS WHO USE RIVER ROAD ON A REGULAR BASIS, WE HAVE ALL
WITNESSED ON NUMEROUS OCCASSIONS AND AT MANY VARIED TIMES AND
LOCATIONS CYCLISTS COMMITTING MOTOR VEHICLE ACT INFRACTIONS WITH
IMPUNITY TOWARDS OTHER ROAD USERS. FOR THE RCMP TO SAY THEY
OBSERVED NO OFFENCES OVER THE EIGHT MONTH DEPLOYMENT IS NOT ONLY
INCREDULOUS BUT ALSO DECEITFUL.

NO WONDER THE RESIDENT WHO INFORMED THE RCMP OF CYCLIST VIOLATIONS
CEASED TO PROVIDE INFORMATION SINCE IT SEEMED TO BE FALLING ON DEAF
EARS AT THE TIME, BUT NOW IT SEEMS THAT THE RCMP RESPONSE TO CYCLISTS
COMPLAINTS IS ONE OF HEAR NO EVIL AND SEE NO EVIL. WE ALL NEED TO GET
OUR HEADS OUT OF THE SAND WHEN IT COMES TO CYCLING ISSUES ON RIVER
ROAD.



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety
Re: **Community Bylaws Monthly Activity Report - October 2018**

Date: November 15, 2018
File: 12-8060-01/20-Vol01

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report - October 2018", dated November 15, 2018, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CJ
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of October, the Grease Officer undertook 102 grease-trap inspections which are reflected in the cumulative total shown in Figure 1a. Two warning violation notices for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551 were issued.

Soils

The Soil Bylaw Officer continues to liaise with various departments and agencies for the purpose of monitoring properties in non-compliance with the current Soil Removal & Fill Deposit Regulation Bylaw No. 8094, in addition to reviewing soil deposit proposals. There are currently 92 files that remain open which consist of 25 stop-work-orders and/or removal orders and three active fill sites. There are currently 10 fill proposals within various stages of review.

During the month of October, the Soil Bylaw Officer conducted 88 site inspections.

Property Use

Property Use Officers continue to investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions and unsightly properties. This group also responds to complaints and investigates concerns related to vacant homes. Staff are currently preparing an update for Council specific to this issue with recommendations to strengthen existing bylaws and the City's response.

Short-Term Rentals

Property Use Officers continue to investigate occupancy issues based on website listings and public complaints. During the month of October, Property Use Officers undertook six calls for service. No contraventions of both the Zoning Bylaw No. 8500 and the Business Regulation Bylaw No. 7538 were found.

The following tables below (Figure 1a and 1b) reflect year-to-date *calls for service* categorized by property use file type for years 2016 and 2017. Calls are reflected as a cumulative total for each month ending with the current month of October 2018.

Figure 1a: Grease, Soils, Short-Term Rentals & Property-Use Calls For Service

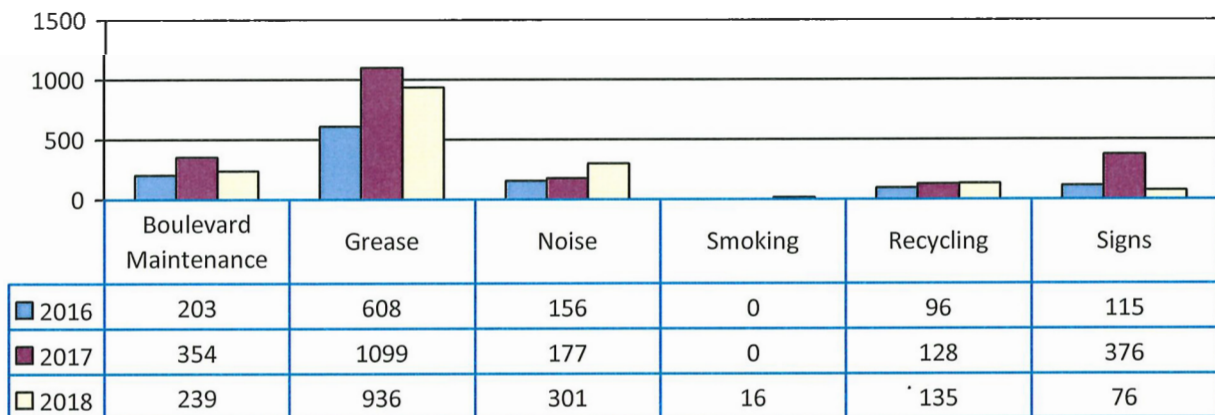
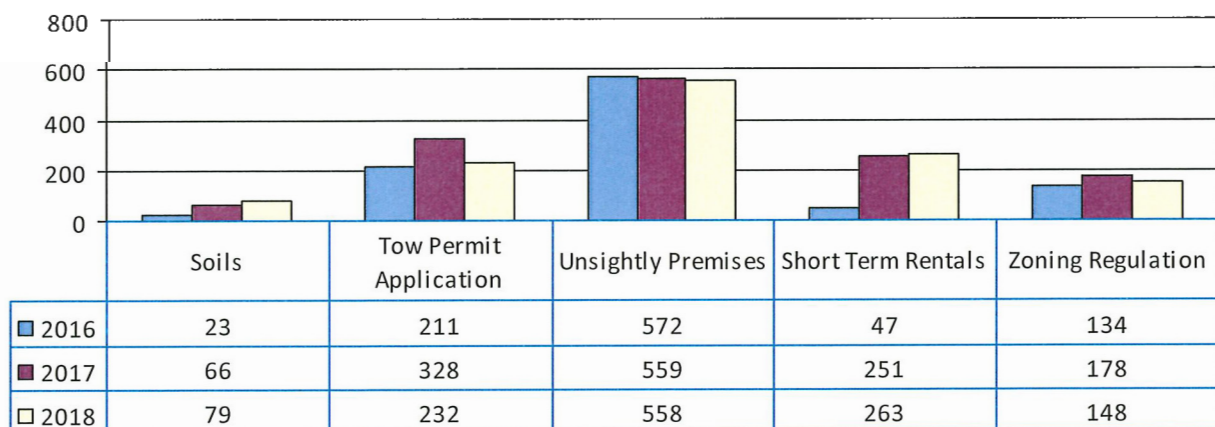


Figure 1b: Grease, Soils, Short-Term Rentals & Property-Use Calls For Service

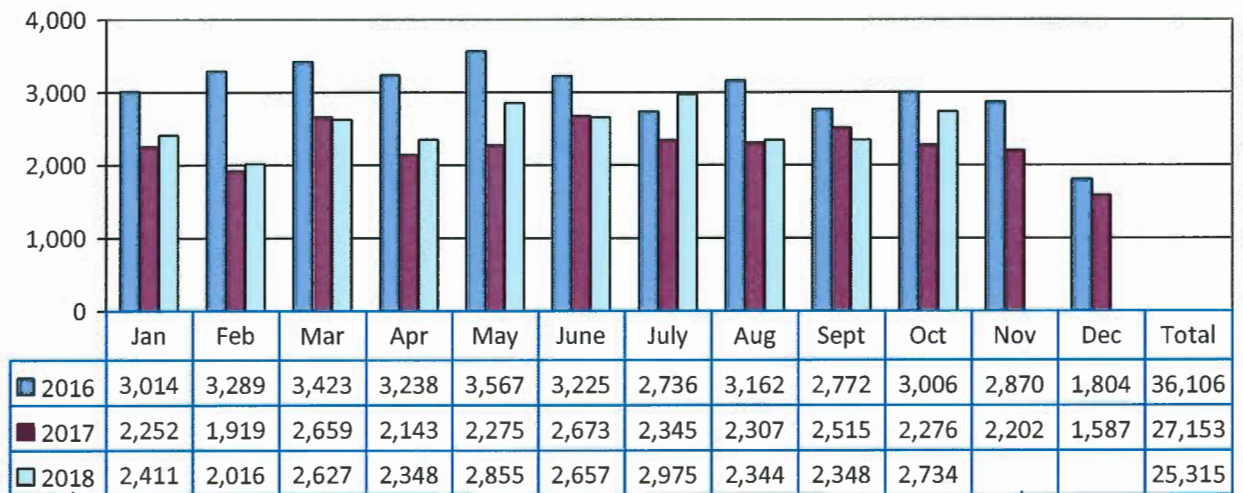


Parking

Parking and Animal Control Officers continue to focus on safety issues (fire hydrants, yellow curbs and animal control offences), as well as pay parking matters (parking meter and permit offences). During the month of October, Parking and Animal Control Officers issued 2,734 violations associated with various parking and stopping offences.

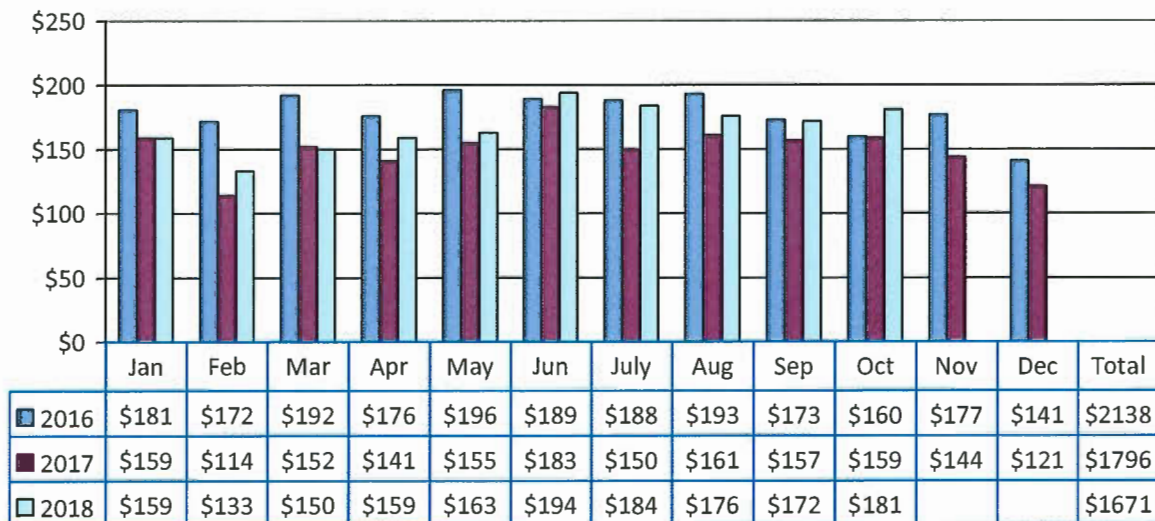
The following table reflects monthly and year-to-date *parking enforcement activity* measured by violation issuance.

Figure 2a: Parking Violations Issuance Comparison



The following table reflects monthly and year-to-date *parking program revenue* encompassing meter, permit & enforcement operations.

Figure 2b: Consolidated Parking Program Revenue Comparison (000's)



Dog Licencing and Animal Control

During the month of October, 64 dogs were licenced. The total amount of dogs licenced to date is 7,241.

Education and Awareness

The following Parks/Dykes were patrolled during the month of August:

- Garry Point
- King George Park
- Minoru Park
- South Arm Park
- Northwest Dyke
- West Dyke
- Dover Park
- McDonald Beach
- Hugh Boyd Community Park
- Tomsett School
- Terra Nova Rural Park
- Steveston Community Park
- Garden City Park
- Shell Road Trail
- Aberdeen Park

Customer Service Activity – Parking and Animal Control

The following table reflects monthly and year-to-date *calls-for-service* for parking and animal control.

Figure 3a: Community Bylaws Calls-for-Service

Calls for Service (Tempest & Amanda)	October	YTD
Parking & Stopping Files	299	2279
Animal Control Files	201	1684
Totals	500	3963

Enforcement Activity

The following table reflects monthly and year-to-date *violation issuance* listed by file type.

Figure 3b: Community Bylaws Violations

Ticket Issuance (BVN's & MTI's)	October	YTD
Short-Term Rental Offences	0	78
Soil Removal & Fill Deposit Offences	0	41
Grease Trap Offences	2	27
Parking & Stopping Offences	2734	25792
Animal Control Offences	16	395
Totals	2752	26333

Adjudication

An adjudication session was held on October 30, 2018 and consisted of 14 violations in contravention of Traffic Bylaw No. 5870 and three violations in contravention of the Animal Control Regulation Bylaw No. 7932. Nine violation tickets written under the Traffic Bylaw No. 5870 were upheld, while five were ruled in favour of the disputant. The two violation tickets written under the Animal Control Regulation Bylaw No. 7932 were ruled in favour of the disputant by the adjudicator. The next adjudication hearing is scheduled for February 12, 2019.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations, with the remainder of revenue generated from the following sources: Dog Licences, False Alarm Incidents, Animal Control Violations, Newspaper Box Permits (annual renewal), Towing Permits (biennial renewal) and Film Crew Occupancy.

In Figure 4, the variance for “False Alarms” remains inordinately high because of a previous billing transfer to property taxes and the significant variance for “Other Permits” can be attributed to straight-line financial projections. Recovery expenses represent the cost recovery of Bylaw and RCMP charges associated with the Richmond Night Market.

The following table reflects monthly and year-to-date *department revenue* listed by source.

Figure 4: Budget vs. Actual Revenue by Source

Program Revenue	Oct Budget	Oct Actual	YTD Budget	YTD Actual	YTD (\$) Variance	YTD (%) Variance
Recovery - Expenses	0	5,146	0	75,668	75,668	0.0%
Filming Revenue	0	5,871	0	12,222	12,222	0.0%
False Alarms	4,350	357	43,500	79,496	35,996	82.7%
Dog Licences	5,437	3,629	185,345	183,750	(1,595)	(0.9)%
Towing Permits	798	1,069	13,296	17,651	4,355	32.8%
Other Permits	1,903	1,200	31,718	43,947	12,229	38.6%
Other Bylaw Fines	2,104	7,239	39,203	87,089	47,886	122.2%
Parking Revenue	151,186	181,274	1,686,188	1,671,404	(14,784)	(0.9)%
Total Revenue	165,778	205,785	1,999,250	2,171,227	171,977	8.6%

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Williams
Manager, Community Bylaws
And Licencing
(604-276-4136)



Susan Lloyd
Manager, Parking Enforcement,
Animal Control And Administration,
Community Bylaws
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 22, 2018
From: Cecilia Achiam
General Manager, Community Safety **File:** 12-8375-03/2018-Vol
01
Re: **Business Licences Quarterly Report – Third Quarter 2018**

Staff Recommendation

That the staff report titled “Business Licences Quarterly Report – Third Quarter 2018”, dated November 22, 2018, from the General Manager Community Safety be received for information.

Cecilia Achiam,
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report provides a quarterly summary of activities in support of the regulation of business licences in the City of Richmond and supports Council's 2014-2018 Term Goal #8 Supportive Economic Development Environment:

8.1. Richmond's policies, programs, and processes are business-friendly.

Analysis

Business Licence Revenue

Revenue from all business licences is increasing faster than has been observed in other quarterly reviews. Third quarter revenue is more than 20 per cent higher than the third quarter in 2017. This could be the result of an increased effort by staff to address businesses with unpaid licences but more analysis will be available at year-end.

The number of new businesses, those businesses not previously licenced, is also on track to exceed previous years. These statistics are illustrated in Table 1 below.

Table 1: Business Licence Revenue for 2015-2018

	2018 YTD	2017	2016	2015
New Businesses	1404	1801	1704	1651
Revenue (from Licences)	\$ 3,647,214	\$ 3,884,271	\$ 3,716,597	\$ 3,647,645

Application Processing

The licencing process ensures that businesses have received all required approvals from those organizations that regulate health and safety as well as any other municipal, provincial or federal requirements. This process should be both timely and thorough. Table 2 shows the measures that staff use to assess the current process and ensure that inspections and permits are issued without delay so that businesses can open as soon as possible.

Table 2: Status and Number of Business Licences

	2017 Q1	2017 Q2	2017 Q3	2017 Q4	2018 Q1	2018 Q2	2018 Q3
Valid Licences	13,242	13,912	14,062	13,870	13,940	14,368	14,285
Expired Licences	2,192	1,496	941	944	887	646	688
Suspended and Pending Applications	450	420	371	329	282	279	286
Total	15,884	15,828	15,374	15,143	15,109	15,293	15,259

Over the last two quarters, staff have been able to sustain the work started late last year to decrease the number of licences either expired or waiting to be processed. After a 70 per cent reduction in expired licences and a 38 per cent reduction in suspended or pending applications waiting to be processed, the numbers seen over the last two quarters remain stable.

Business Licence Enforcement

The revenue collected from bylaw fines and tickets related to licencing has continued to increase after a low in 2016 (shown below in Table 3). This increase is due to:

- Increasing the fine for operating a business without a licence from \$100 to \$1,000;
- Increasing number of staff available for inspections and enforcement; and
- Enforcement of illegal taxis and other targeted campaigns.

This revenue is projected to continue to increase in 2018 as staff are planning targeted enforcement with other agencies such as the RCMP, BC Liquor Control and the Passenger Transportation Board.

Table 3: Revenue from Tickets

	2018 YTD	2017	2016	2015
Revenue from Tickets	\$ 21,150	\$ 16,350	\$ 1,700	\$ 8,951

Illegal Ride Hailing

Earlier this year, Business Licencing staff, along with staff from the Passenger Transportation Board and RCMP, undertook enforcement of drivers operating illegal, unlicensed taxis on multiple occasions. In the course of four separate days over a period of five months, 25 drivers were stopped by the team of inspectors. Each driver received three tickets from the City of Richmond. These tickets were issued for:

- Operating a business without a licence (\$1,000);
- Failure to display a Chauffeur's Permit (\$50); and
- Failure to display a tariff card (\$100);

More than half of the drivers who were issued tickets have registered disputes to have their cases heard in Provincial Court and the first three cases were heard in Provincial Court on October 3, 2018. In all three cases, the drivers were found guilty of all charges and ordered to pay the fine amounts (the judge did not reduce the fine amount).

It is encouraging that the court did not reduce or reject the tickets and fines as they were issued by the City and that the enforcement procedure was upheld upon questioning during a trial. While it is hoped that the successful prosecution of drivers in court will discourage future drivers, the enforcement team is working with the RCMP and the PTB to schedule additional enforcement action.

Sign Enforcement

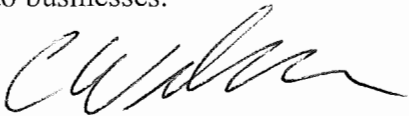
The main focus of enforcement of signs in the third quarter, and into the start of the fourth quarter, was the enforcement of municipal election signs. Staff received more complaints than in previous elections and will report back on the statistics at the end of the fourth quarter.

Financial Impact

None.

Conclusion

This report provides an update on third quarter statistics to the Community Safety Committee from the Business Licences department. The statistics and commentary provided in this report will inform discussions related to policy, staffing and resources for licences and permits related to businesses.



Carli Williams, P.Eng.
Manager, Community Bylaws and Licencing
(604-276-4136)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 19, 2018

From: Tim Wilkinson
Fire Chief, Richmond Fire-Rescue

File: 09-5000-01/2018-Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – October 2018

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2018”, dated November 19, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events, community activities and social media.

During October staff engaged with approximately 980 children and adults, continuing to develop effective interagency relationships and partnerships within the community including; fire hall tours for SUCCESS Richmond Services, Richmond Ravens Pathfinders and CHIMO Community Services. Fire Safety presentations were also provided for Burnett Secondary School and Tait Elementary School.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In October 2018 there were a total 749 incidents, representing an 18.1 per cent reduction in calls from October 2017 (Attachment 1).

The average time on scene for RFR crews was 26 minutes, a decrease over 2017, which was 33 minutes. The reduction of on scene time is directly attributed to the reduction in low acuity medical responses. In the past RFR would be deployed on low acuity medical events and due to the nature of the event BC Emergency Health Services (BCEHS) attributed a low priority to responding to the event thus leaving RFR to manage the scene for periods of time up to 2 hours in duration. More recently, BCEHS adopted a new Clinical Response Model which does not identify RFR as a needed resource on this type of medical event thus reducing the overall on scene time. The reduction in overall calls is due to the reclassification of medical calls by BCEHS for their triaging and deploying resources of BC Ambulance Services.

In October 2018 there were 23 reportable fires to the Office of the Fire Commissioner; representing a 30 per cent decrease from October 2017. The average figure for fires reported in October, over the last five years, is 29, thus reportable fires in the month of October remains consistent with year over year trends.

RFR emergency fire response goal is to maintain fire to the room of origin. The room of origin standard is especially important in terms of fire loss increases some ten-fold once the fire leaves the room of origin. Fire damage and property losses during October 2018 are estimated at \$160,000. This total includes \$110,000 for building/asset loss and \$50,000 for content loss. The total building/asset and content value at risk was estimated to be \$10,165,788 and the total value preserved from damage was \$10,005,788. These numbers translate to 98 per cent of value protected (Table 1); this is lower than the 99 per cent protected value observed in 2017.

Table 1: Fire Calls By Type and Loss Estimates – October 2018						
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential:						
Single family	4	3,414,800	30,000	-	-	3,384,800
Multi family	4	6,698,388	80,000	50,000	50,000	6,618,388
Commercial / Industrial	3	-	-	-	-	-
Outdoor	10	-	-	-	-	-
Vehicle/Vessel	2	2,500	-	100	-	2,600
Totals*	23	10,115,688	110,000	50,100	50,000	10,005,788

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized loss and limited fires to the place of origin in these notable October 2018 incidents:

- Residential fire on Granville Avenue. Crews responded to a structure fire and carried out an aggressive exterior attack to confine the fire, which was restricted to one unit. The occupant of the unit was taken to hospital with minor injuries. A second person was taken to hospital with pre-existing breathing issues. Fire crews assessed smoke conditions and ultimately allowed all remaining occupants back into their units. The property manager called a security company to secure the premises. A fire investigator attended.
- Residential fire on Anahim Drive. Crews responded to reports of a stove fire. On arrival crews began to quickly attack and extinguish the fire which had spread to nearby cabinets, the ceiling and attic area. Once extinguished crews checked other parts of the property for heat and possible fire extension using a Thermal Imaging Camera. A fire investigator attended. No residents were injured during the fire; however a firefighter sustained a back injury and was taken to Richmond General Hospital.
- Warehouse fire on Cambie Road. Crews attended to a commercial property on fire. On arrival one individual had suffered severe burns from their clothes being on fire. Crews proceeded with patient decontamination prior to being transported to a hospital by BC Ambulance

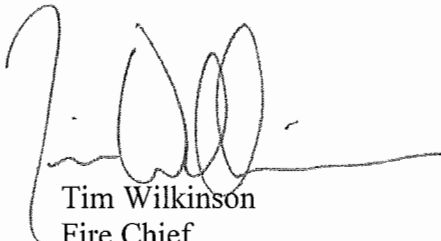
Services. Crews also attacked fire hot spots to reduce the fire from spreading. RCMP, WorkSafe BC and a fire investigator attended.

Financial Impact

None.

Conclusion

During October 2018, calls for service decreased by 18.1 per cent from October 2017. RFR will continue to monitor these activities to identify trends and ensure potential solutions.



Tim Wilkinson
Fire Chief
(604-303-2701)

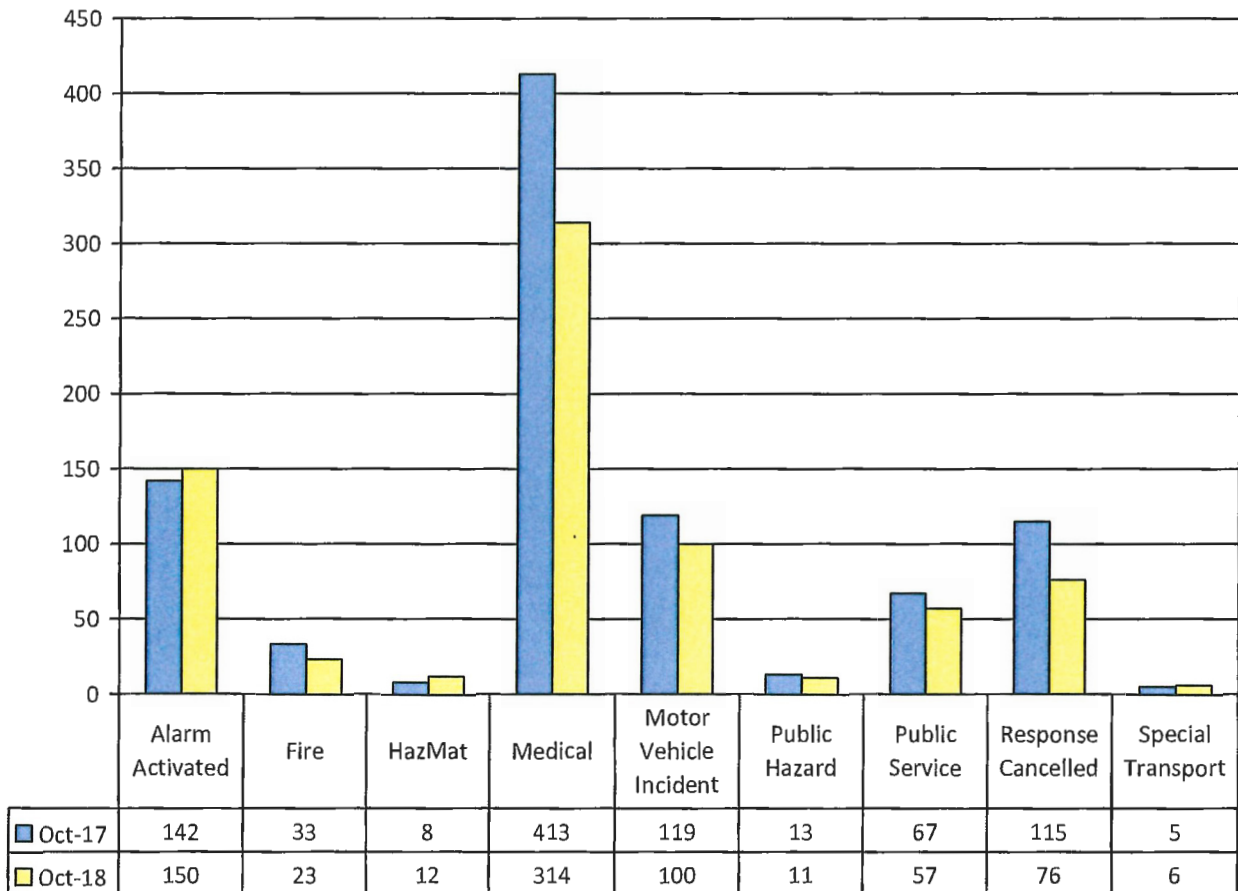
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Att. 1: Suppression Activity
2: Location of October's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in October 2017 and 2018. In October 2018, there were a total of 749 incidents, compared to 915 in October 2017. This represents a decrease of 18.1 per cent.

Table 3: September 2017 & 2018 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 42 per cent of the total emergency responses for RFR during the month of October 2018. A detailed breakdown of the medical incidents for October 2018 and 2017 is set out in the following table by sub-type. There were a total of 314 medical incidents in October 2018 compared to 413 in October 2017, a decrease of 24 per cent.

Table 4a: October 2017 & 2018 Medical Calls by Type

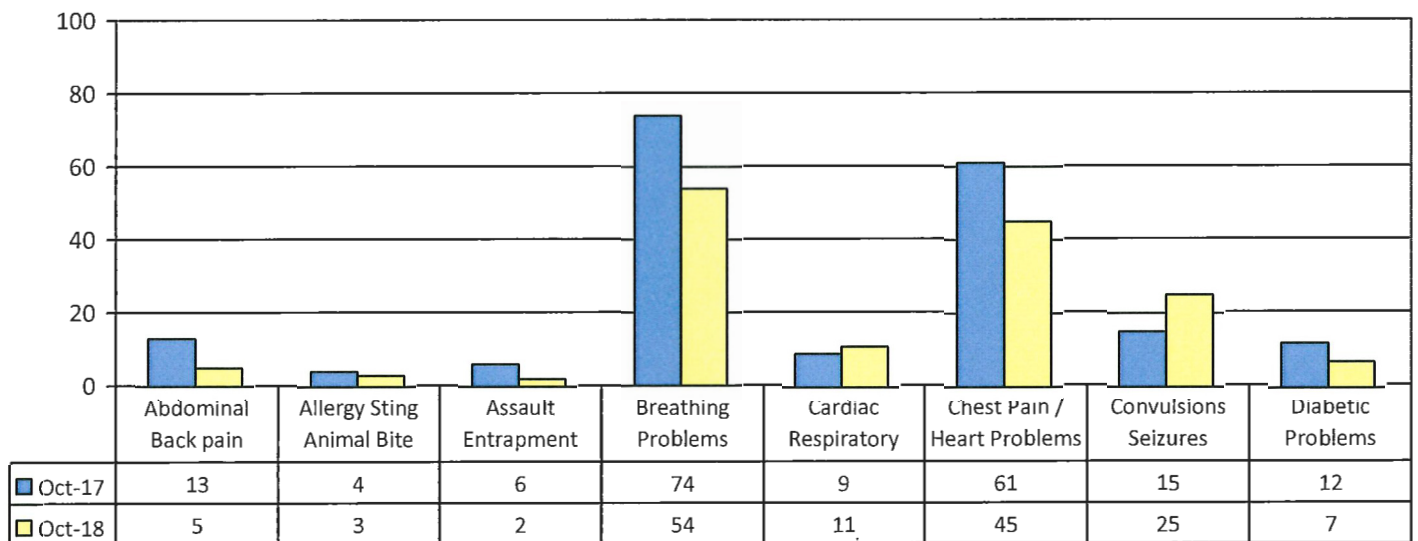
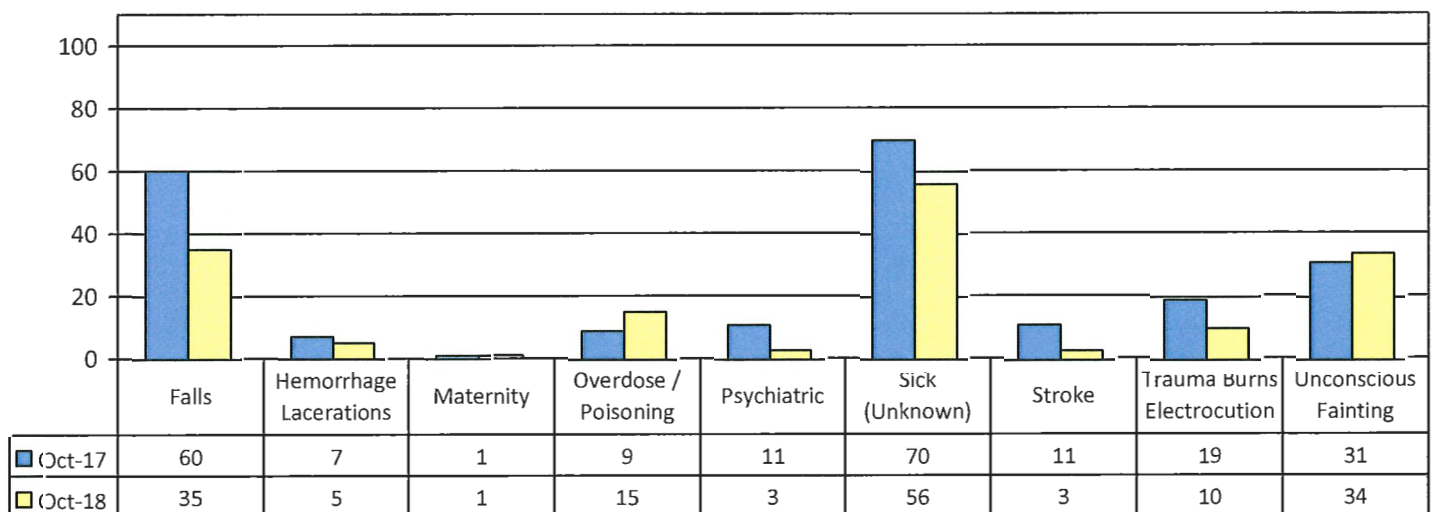


Table 4b: October 2017 & 2018 Medical Calls by Type



Fire Investigations

The fire investigation statistics for October 2018 are listed below:

Table 5: Total Fire Investigation Statistics – October			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	3	1
Residential - Multi-family	-	4	-
Commercial/Industrial	1	2	-
Outdoor	2	7	1
Vehicle	-	2	-
Totals	3	18	2

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – October	
	Details
Natural Gas / Propane Leaks (small)	9
Unclassified	3
Totals	12

Figure 1: Location of reportable fires attended in October (total 23)

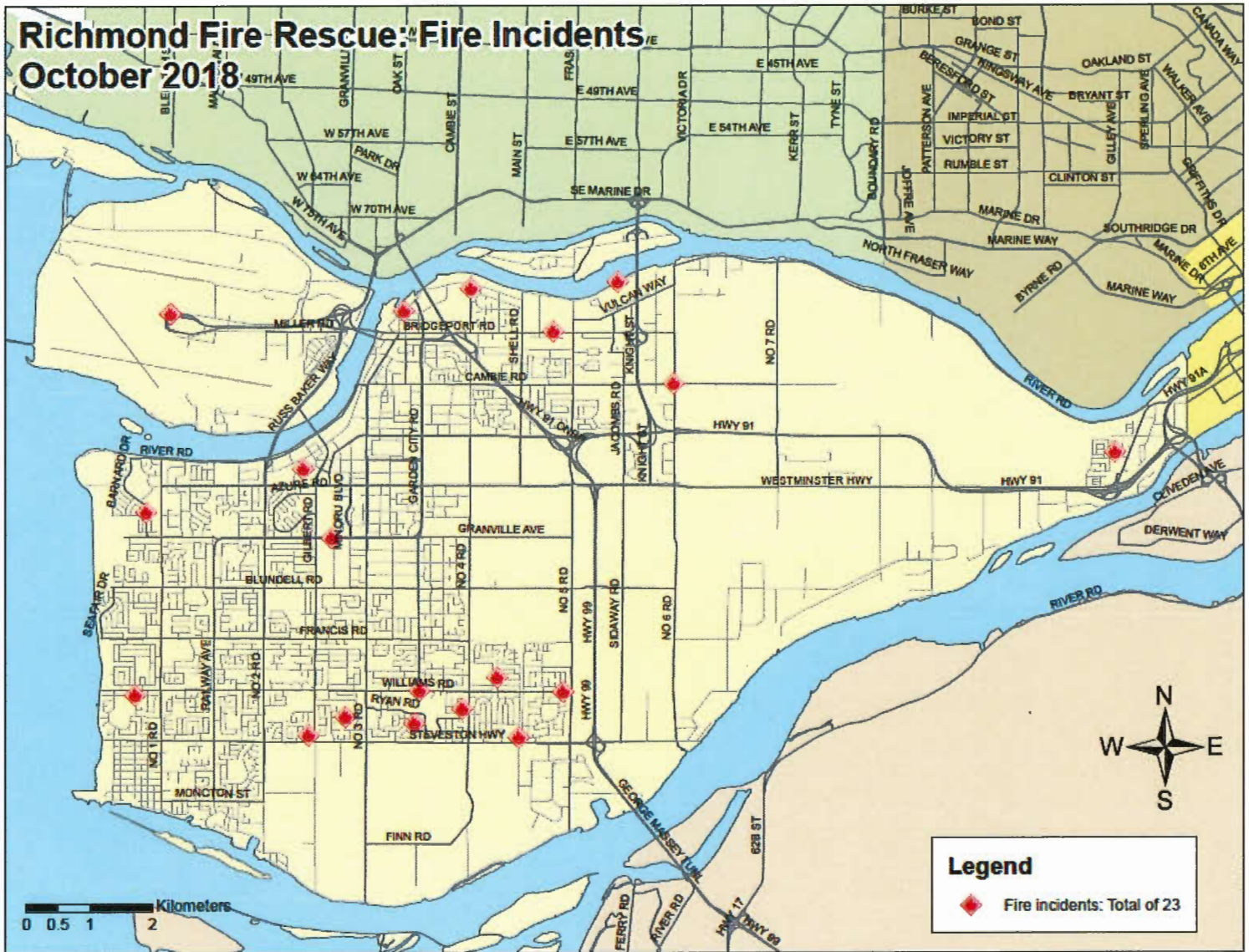


Figure 2: Location of medical calls in October (total 314)

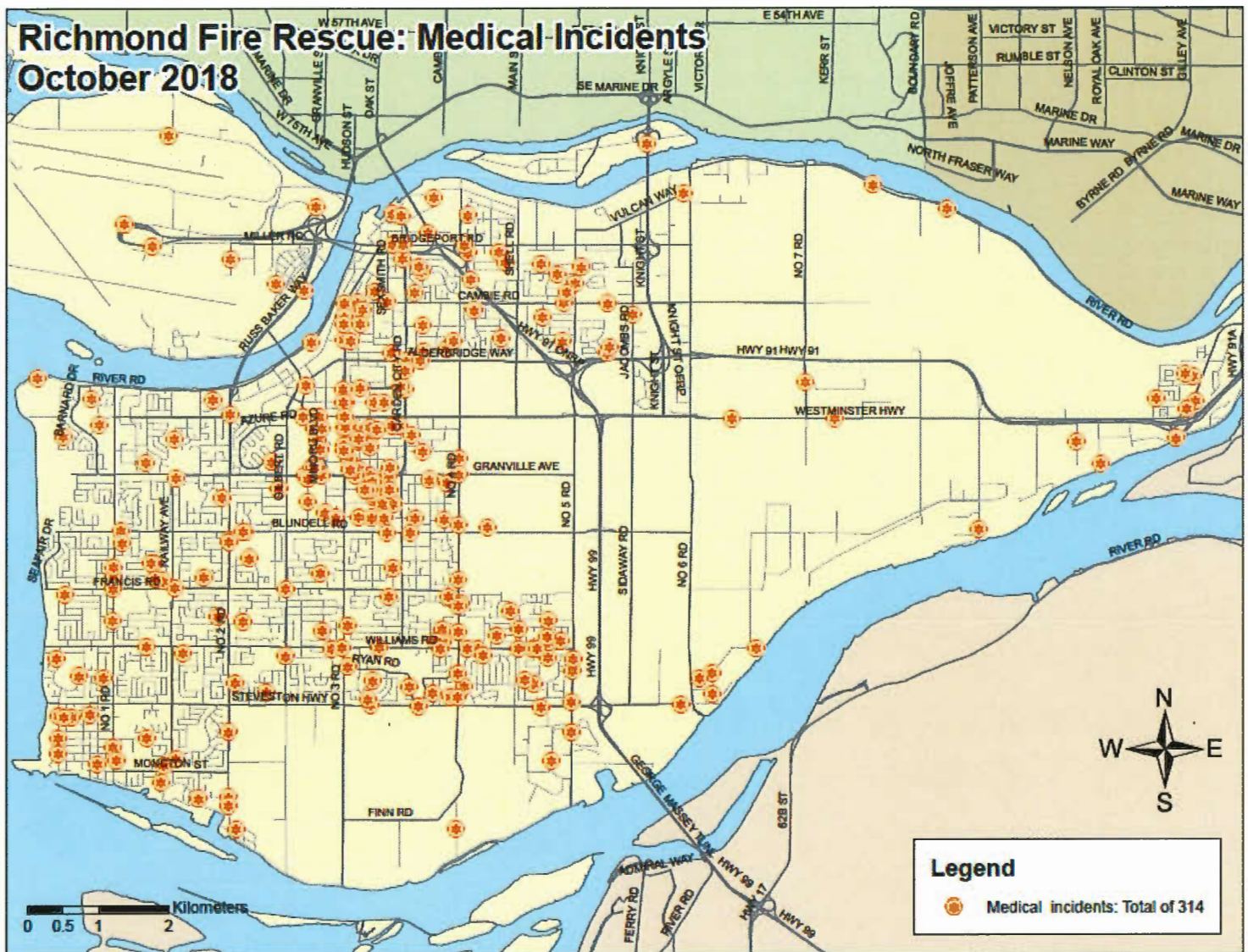
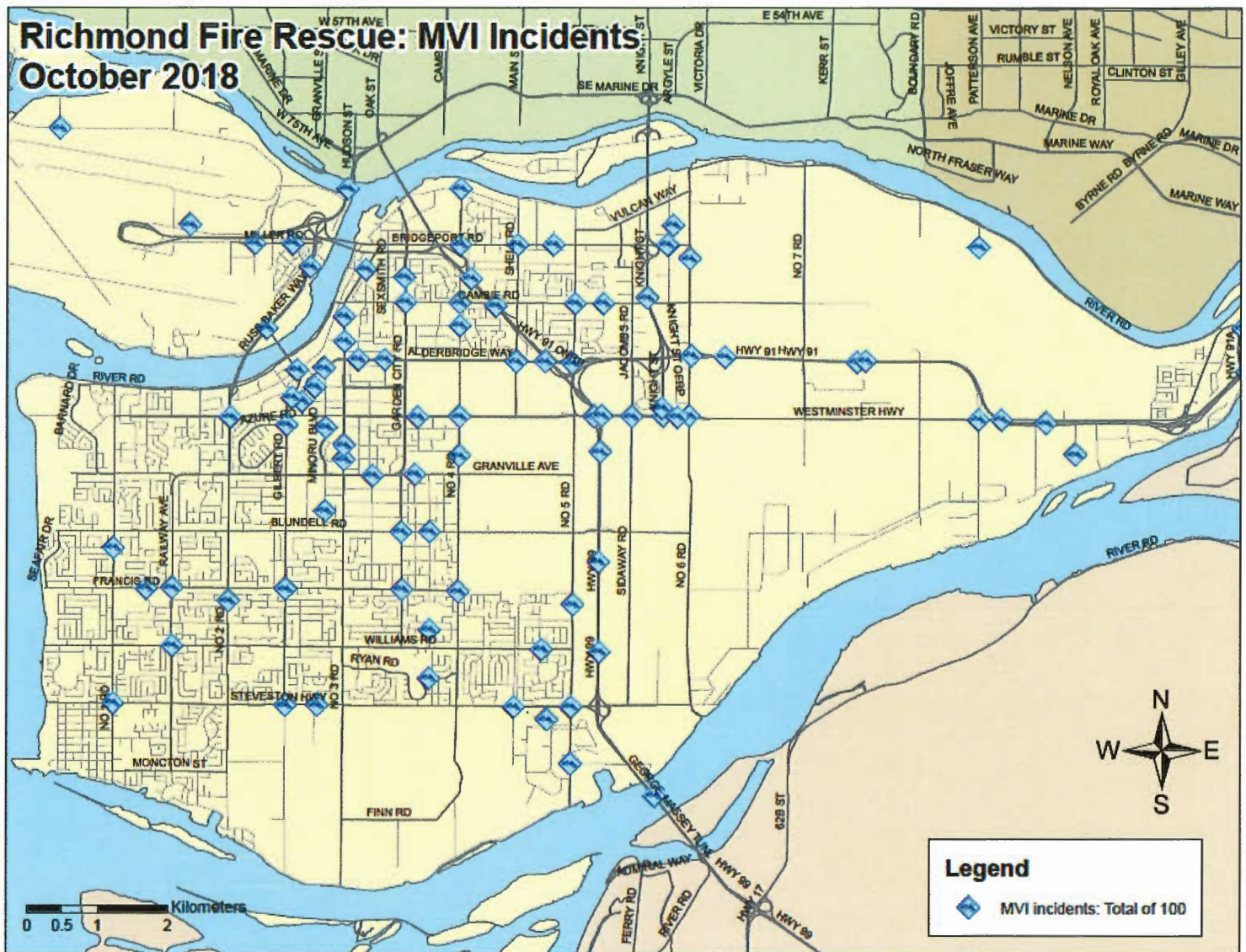


Figure 3: Location of MVI calls in October (total 100)





City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 5, 2018

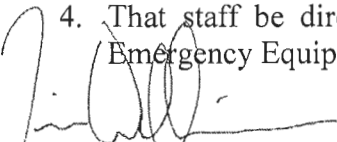
From: Tim Wilkinson
Fire Chief



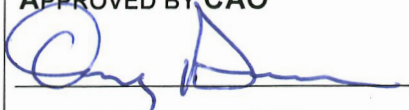
File: 02-0775-50-6225/Vol
01

Re: Request for Proposal 6225P – Award of Supply and Delivery of Fire Apparatuses for Richmond Fire Rescue (RFR)

Staff Recommendation

1. That the Contract 6225P for the supply and delivery of one Fire Pumper Apparatus be awarded to Commercial Emergency Equipment Co. at a total cost of \$1,085,258.05 including taxes;
2. That the General Manager, Community Safety be authorized to execute a contract with Commercial Emergency Equipment Co. for the purchase of one Fire Pump Apparatus identified within Request for Proposal (RFP) 6225P;
3. That a Memorandum of Understanding (MOU) be developed between Commercial Emergency Equipment Co. and the City to establish terms of reference for procurements of future apparatus for up to a five-year period; and
4. That staff be directed to report back with the proposed MOU between Commercial Emergency Equipment Co. and the City for Council approval.


Tim Wilkinson
Fire Chief
(604-303-2701)

REPORT CONCURRENCE		
ROUTED TO: Finance Department	CONCURRENCE <input checked="" type="checkbox"/>	CONCURRENCE OF GENERAL MANAGER 
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 	APPROVED BY CAO 

Staff Report

Origin

During the December 11, 2017 Council meeting Council approved the Capital Budget which included the replacement of one Fire Pumper Apparatus.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.2. Program and service enhancements that improve community safety services in the City.

Findings of Fact

Fire fleet vehicles and equipment have a dedicated funding source; the Fire Vehicle and Equipment Reserve. Each year staff may submit capital projects if there is sufficient funding in this reserve fund and Council has the opportunity to approve the projects during the budget process.

In August 7, 2018, the City of Richmond issued a Request for Proposal (RFP 6225P) for the purchase of one Pumper Apparatus for Richmond Fire Rescue (RFR). The key deliverables for RFP 6225 were to supply and deliver of one Pumper Apparatus with the option of purchasing additional Apparatuses for up to a five year period.

By including an option of purchasing additional Apparatuses in the RFP, the City is seeking to realize innovative financial and technical solutions to deliver Apparatuses that have been designed and manufactured to RFR standards in the most efficient and cost effective manner.

Key considerations for the Apparatus were:

- a) Compliance to all applicable standards, laws, regulations;
- b) Performance that prioritizes:
 - Ergonomics; and
 - Firefighter safety; and,
- c) Operational safety:
 - Operational efficiency;
 - Preventative Maintenance Program that focuses on;
 - Lowest and total cost of ownership;
 - Self-management;
 - Contracted parts pricing and access to Original Equipment Manufacturer ("OEM") parts;
 - Robust warranties; and,
 - Minimizing Vehicle downtime.

Based on the above deliverables, the evaluation committee evaluated a wide range of criteria, including, but not limited to, understanding of RFR's objectives and requirements, the financial offer and total cost of ownership, business and technical reputations and capabilities, the apparatus specification, and value added services. Going forward, City tender documents will be disclosing weightings, in addition to evaluation criteria to comply with recent trade agreements.

The RFP closed on September 12, 2018 and the City received two proposals:

- Commercial Emergency Equipment Co. (Commercial): total cost of \$1,085,258.05 including taxes, Commercial is the distributor of Pierce Manufacturing Fire Trucks; and,
- Associated Fire Safety (Associated): total cost of \$888,332.67 including taxes, Associated is the distributor on E-One Fire Trucks.

When reviewing the cost differential it is important to note that a considerable number of components within the Associated Fire Safety proposal cannot be considered equivalent to the components specified in Commercial's proposal. While the components proposed within the Associated Fire bid are less expensive they are considerably inferior to the Commercial Truck bid. The product provided by Commercial Truck is an overall superior product and provides the greatest value for purchase. If RFR were to proceed with Associated's proposal this would result in a reduction in firefighter safety, a reduction in operational efficiency and effectiveness and an increase in the total cost of ownership. In addition, RFR has invested in training of mechanics, specific tools and inventory and trust in the product provided by Commercial Truck.

The Associated proposal did not address the potential five year component of the RFP nor provide any value added services their company could provide to RFR. RFR intends to work with Finance and Commercial Emergency Equipment to create a Memorandum of Agreement to create a collaborative working relationship for purchases of fire apparatus over the next five years; this agreement will create a more efficient and effective purchasing process. The terms of the Memorandum of Agreement would be the subject of a report to Council when completed.

Financial Impact

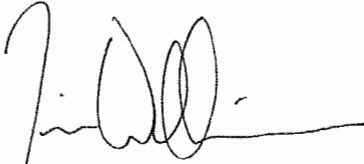
It is recommended that the City take advantage of a 90% Prepayment – 10% holdback to receive a discount of \$28,954.60. RFR recommends proceeding with the 90% Prepayment – 10% holdback as the last six fire apparatus purchased were all constructed by Pierce manufacturing with no outstanding problems occurring with the manufacturing process.

The price identified within RFP 6225 for one Fire Pumper apparatus is with the 90% Prepayment – 10% holdback is \$1,085,258.05 including all applicable taxes. Funding is available in the approved Fire Vehicle Replacement capital project and this bid is within the approved budget.

The City pricing is valid until January 10, 2019.

Conclusion

The process followed to procure the Fire Pumper Apparatus is in compliance with the City of Richmond's Procurement Policy and Disposal of City Assets Policy. Commercial Emergency Equipment Co. provides the best value to the City and is therefore recommended.

A handwritten signature in black ink, appearing to read 'Tim Wilkinson', with a long horizontal line extending to the right.

Tim Wilkinson
Fire Chief
(604-303-2701)
TW:tw



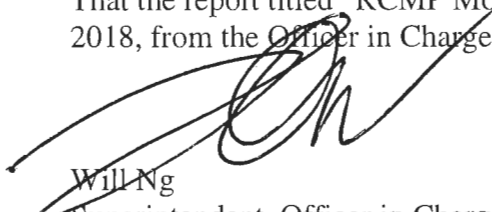
City of Richmond

Report to Committee



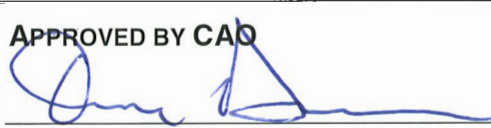
To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: November 14, 2018
File: 09-5000-01/2018-Vol
01
Re: RCMP Monthly Activity Report – October 2018

Staff Recommendation

That the report titled “RCMP Monthly Activity Report – October 2018”, dated November 14, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.


Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Crime Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Constable Program
5. Block Watch
6. Community Police Stations and Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Activities and Noteworthy Files

Homicide

On October 4, 2018, Richmond RCMP responded to a call from a residence in the 7000 block of Westminster Highway after reports of a body. The female victim's death is considered suspicious. The Integrated Homicide Investigation Team took conduct of the investigation and has worked in close partnership with the Richmond RCMP and the BC Coroner's Service. Manslaughter charges have been laid in connection to the death.

Break and Enter

On October 6, 2018, Richmond RCMP attended a residence in the 6000 Block of Maple Road after reports of a disturbance. Multiple suspects were observed leaving the scene on bicycles prior to police arrival. Upon attending the scene, police discovered that a break and enter had occurred. With the assistance of the RCMP Integrated Police Dog Section, a male and a female suspect were located. The Richmond RCMP issued a media release advising the public to be mindful of suspicious persons, including cyclists, as many criminals who are prohibited from using vehicles use bicycles as their means of transportation. Charges are pending.

Shots Fired

On October 8, 2018, Richmond RCMP responded to multiple reports of shots being fired in the 7000 block of Parry Street. Police believe the shooting was targeted. Investigators located two vehicles parked at a residence with damage consistent with gunfire. A suspicious individual, known to police, was located in the area. The incident remains under investigation.

Break and Enter Suspects Arrested

On October 12, 2018, Richmond RCMP received a report of a house alarm in the 9300 block of Granville Avenue. A witness observed suspects jumping a fence and leaving the area. Shortly after arriving on scene, police located and arrested two male suspects. Both men are Richmond residents and are known to police. In a media release, Richmond RCMP reminded the public that reporting suspicious activity is important in combatting crime.

Analysis of Crime Statistics

Arson

In October 2018, there were two incidents of arson, which represents no change from the previous month and no change from October 2017. This number is below the five-year statistical average range. Year to date, the number of arsons is down 25 per cent from the same period last year.

Assault Serious (Assault with a Weapon)

There were 12 assault serious events in October 2018, which is up seven incidents from the previous month, during which a statistically low number of events were reported. The number of assault serious files this month is within the five-year average range and represents a 15 per cent decline from October 2017. Year to date totals are down 18 per cent from the same period last year.

Auto Theft

There were 33 auto theft incidents this month, which is a 15 per cent decrease from September 2018. For the second consecutive month however, the number of auto thefts is outside of the five-year average range and represents a 57 per cent increase from October 2017. Criminal analysis has identified a number of crime trends and persons of interest, which are being investigated. Year to date totals indicate there has been a six per cent reduction in the number of auto thefts compared to the same period last year.

Drugs

In October 2018, there were 25 drug incidents, which is a 51 per cent decline from the previous month. This number represents a 48 per cent reduction from October 2017 and is significantly below the five-year average range. Drug offences have declined by 12 per cent from the same period last year.

The significant reduction observed this month has occurred primarily as a result of the decline in cannabis-related offences, which coincides with legalization of cannabis on October 17, 2018.

Mental Health

There were 140 mental health incidents in October 2018, which represents a 19 per cent increase from September 2018 and a 14 per cent increase from October 2017. For the second consecutive month, the number of mental health incidents is outside the five-year average range. Year to date totals indicate there has been a five per cent increase in mental health-related files over the same period last year. Files have been reviewed and no patterns or trends have been identified.

Residential Break and Enter

There were 57 break and enters to residences in October 2018, which is a 32 per cent decrease from the previous month and represents a six per cent increase from October 2017. After three consecutive months of elevated numbers, the number of residential break and enters this month is within the expected range. As a result of these previously elevated numbers, the year to date total of residential break and enters is 22 per cent higher than the same period last year.

Significant arrests were made in early October 2018, which has had a direct impact on reducing the number of break and enters this month.

Commercial Break and Enter

In October 2018, there were 22 break and enters to businesses, which is down two incidents from September 2018. This number represents a 56 per cent reduction from October 2017, during which a statistically high number of commercial break and enters were reported. The number of commercial break and enters this month is below the five-year expected range and year to date totals indicate there has been an eight per cent decline compared to the same period last year.

Robbery

There were seven robbery incidents in October 2018, which is up three incidents from the previous month. This number is within the five-year average range and represents no change from October 2017.

Sexual Offences

There were eight sexual offence files in October 2018, which is down one incident from the previous month. The number of sexual offences this month marks a 43 per cent reduction from October 2017, during which a statistically high number of offences were reported. This month's total remains within the five-year average range.

Year to date totals for 2018 indicate that there has been a 39 per cent increase in the number of reported sexual offences compared to the same period in 2017. This increase is due to high numbers reported in January 2018 and April 2018. No patterns or trends have been identified.

Shoplifting

There were 71 shoplifting thefts in October 2018, which is a 42 per cent increase from the previous month and an 11 per cent increase from October 2017. This month, reported shoplifting thefts are outside of the five-year expected range. No patterns of concern have been identified.

Theft from Auto

There were 171 theft from auto incidents in October 2018, which represents a six per cent decrease from the previous month. This number marks a 32 per cent decrease from October 2017. The total this month is below the five year average range.

Crime Trends across Jurisdictions

Year to date crime statistics across the Lower Mainland have identified an overall increase in bike thefts compared to last year. In Richmond, however, the number of bike thefts has declined by 29 per cent from 2017. This reduction is the largest observed in the Lower Mainland.

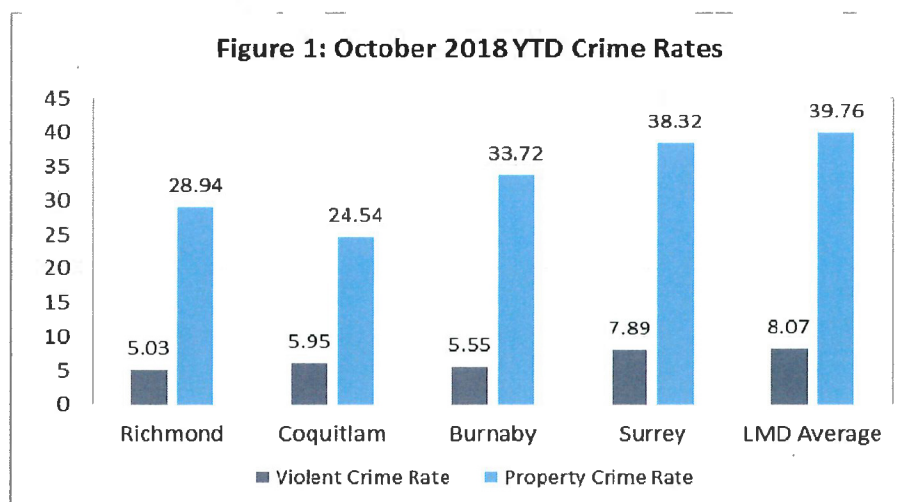
In 2016, Richmond Detachment launched Project 529, which is an online bike registry. Since launching and promoting the bike registry in Richmond, there has been a 48 per cent decrease in bike theft.¹ Project 529 has also been greatly promoted by the Vancouver Police Department and has led to a 30 per cent reduction in bike theft in Vancouver since it was launched three years ago.²

In order to compare crime types across jurisdictions, data on crime rates is presented on the following page (Figure 1).³ Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond continues to have the lowest violent crime rate. Richmond's property crime rate also remains low, ranking second lowest in its peer group.

¹ In 2015, there were 296 bicycle thefts. In 2018 the number is projected to be less than 154.

² <https://www.cbc.ca/news/canada/british-columbia/vancouver-cycling-bike-crime-police-project-529-1.4883250>

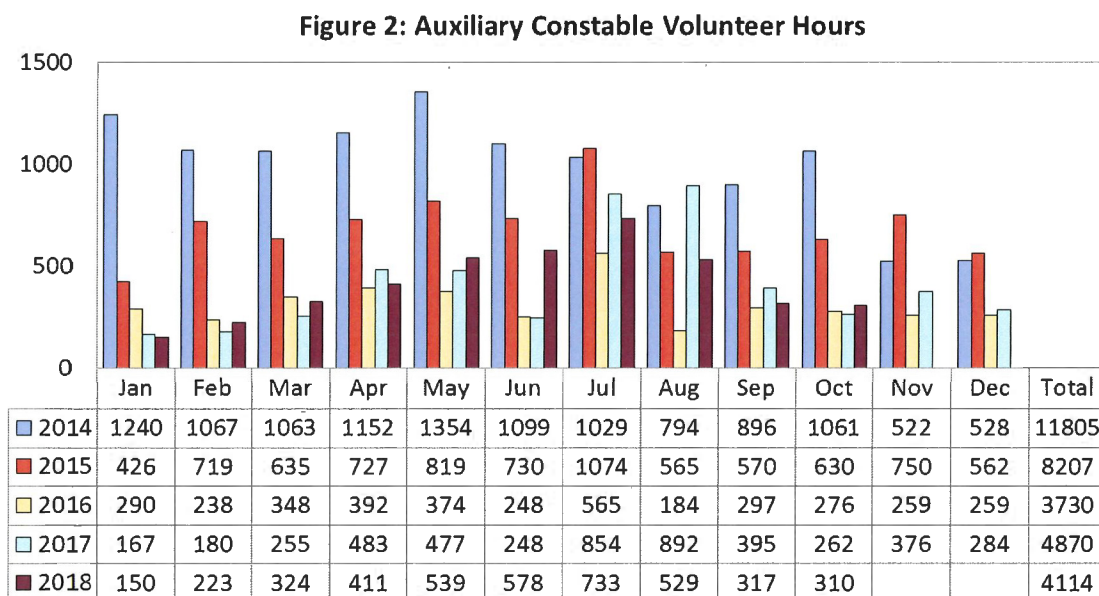
³ Crime rate is calculated per 1,000 people (using 2017 populations)



Auxiliary Constable Program

In October 2018, Richmond Detachment had a complement of 37 Auxiliary Constables. Auxiliary Constables provided a total of 310 volunteer hours during the month of October. In the coming months, the Province of BC and RCMP “E” Division are expected to announce the uniform and training standards for the new Tier 3 Auxiliary program; however the details of these changes are not yet available.⁴ The Detachment will commence recruitment of a new troop of Auxiliary Constables once these details are known.

Figure 2 compares the monthly hours of service provided by month from 2014 to 2018.



⁴ <http://www.rcmp-grc.gc.ca/en/auxiliary-program-tiers>

Auxiliary Constable Activities

Auxiliary Constables attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of October Auxiliary Constables participated in:

- Bait Car Deployments
- Crime Watch
- Home Security Checks
- Pedestrian Safety Campaigns
- School Sports
- South Arm Halloween Event

Block Watch

At the end of October 2018, the Block Watch program had 459 groups totaling 10,475 participants. Currently, the program includes 612 captains and co-captains.

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of October volunteer highlights included:

- The deployment of 39 foot/van patrols totalling 294 hours and eight bike patrols totalling 90 hours.
- 46 Fail to Stop deployments took place, which resulted in 1,168 warning letters.
- Speed Watch was conducted on 7,839 vehicles at various locations.
- October 13 – While volunteers were conducting a Crime Watch deployment, they recovered a stolen vehicle plate in the parkade of a local library.
- October 17 – Seven volunteers, three RCMP members and one Auxiliary Constable participated in a Pedestrian Safety Blitz deployed from the City Centre Community Police Station. A total of 1,250 reflectors were distributed.
- October 23 – Four volunteers participated in a Pedestrian Safety Blitz deployed from the Steveston Community Police Station. A total of 850 reflectors were distributed.
- October 29 – Volunteers conducted break and enter outreach in target areas.
- October 31 – South Arm Community Police Station hosted a Halloween event with the participation of 17 volunteers. Volunteer van, foot and bike patrols were conducted and 905 reflectors were distributed.

Distracted Drivers

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.⁵

Figure 3: Distracted Driver Letters Sent

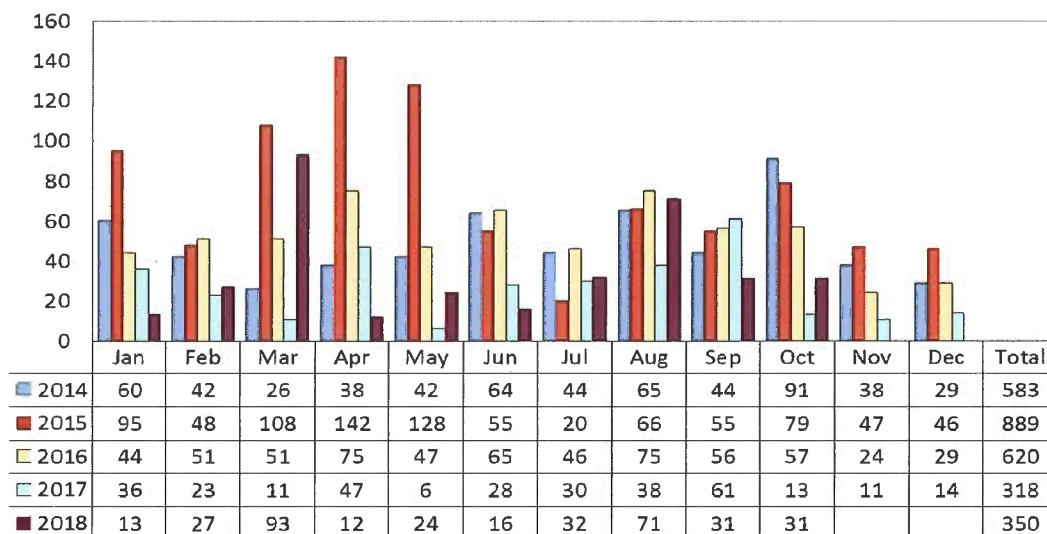
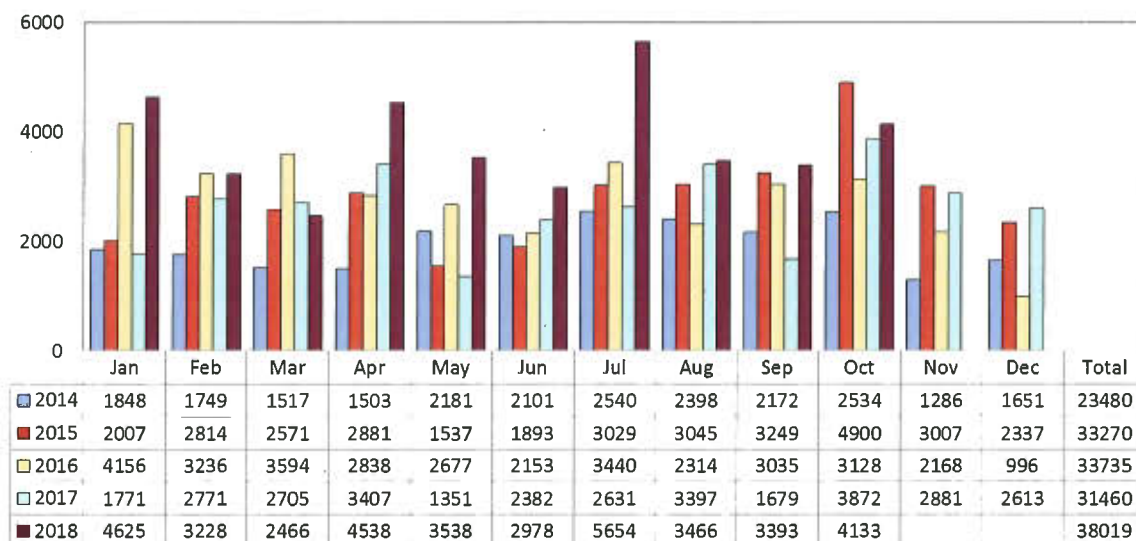
*Lock-Out Auto Crime*

Figure 4 provides a comparison by year of the number of vehicle notices issued.

Figure 4: Lock Out Auto Crime Vehicles Issued a Notice

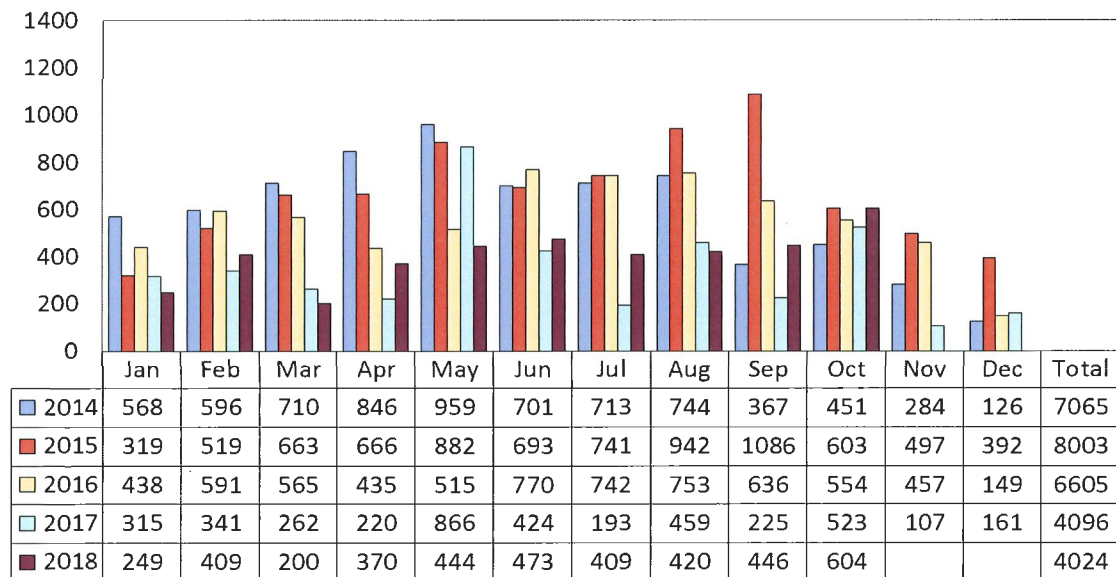


⁵ The total for March 2018 includes 92 warning letters sent as a result of the multiple Distracted Driving Campaign Blitzes which occurred that month.

Speed Watch

Figure 5 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 5: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of October, the Crime Prevention Unit participated in the following events/activities:

- Break and Enter Community Outreach
- Coffee with a Cop
- Pedestrian Safety Campaign
- School Sports Events
- South Arm Halloween Event
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare October 2018 data to both August 2018 and September 2018.

Table 1 outlines the Violation Tickets issued for the last three months and Table 2 outlines Municipal Parking Tickets issued.

Table 1: Violation Tickets Issued

Infraction	August 2018	September 2018	October 2018
Distracted Driving	57	107	43
Driver License	162	233	196
Impaired	31	31	22
Intersection offences	93	106	132
Moving Violations ⁶	225	207	201
Speeding	271	229	275
Seatbelts	11	7	10
Vehicle Related ⁷	55	62	65
Other ⁸	3	15	19
Total	908	997	963

Table 2: Parking Tickets Issued

Name	Act	Example	Aug 2018	Sept 2018	Oct 2018
Parking	Municipal Bylaw	Municipal parking offences	26	10	9

Victim Services

In October 2018, Richmond RCMP Victim Services attended to 68 new clients and attended nine crime/trauma scenes after hours. The unit currently maintains an active caseload of 155 ongoing files. Victim Services responded to a number of cases involving property crime, medical-related sudden deaths, motor vehicle accidents and suspicious deaths.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic minded adults. During the month of October, Youth Section highlights include:

- Youth Squad commenced on October 18 and will last for 10 weeks. The program is hosted at Richmond Detachment and is aimed at grade 11 and 12 students who are interested in a career in law enforcement.
- The Youth Section updated the SAFE (School Action for Emergencies) plan database for Richmond Schools. SAFE contains important safety information on all elementary schools, high schools and post-secondary institutions that can assist police if a critical incident occurs. Training was also provided to General Duty and support units.

⁶ Moving violations refers to unsafe lane change and unsafe passing.

⁷ Vehicle related refers to vehicle defects, for example no lights and no insurance.

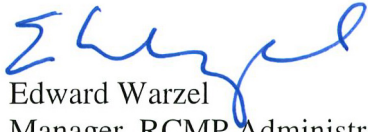
⁸ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit: www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

OCTOBER 2018 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type. For 2017, some inclusion criteria have been modified to improve accuracy and accommodate RCMP scoring regulations. For more information, contact Richmond Crime Analysts.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using a standard deviation), it will be noted in **red**, while below expected numbers will be noted in **blue**. Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**.

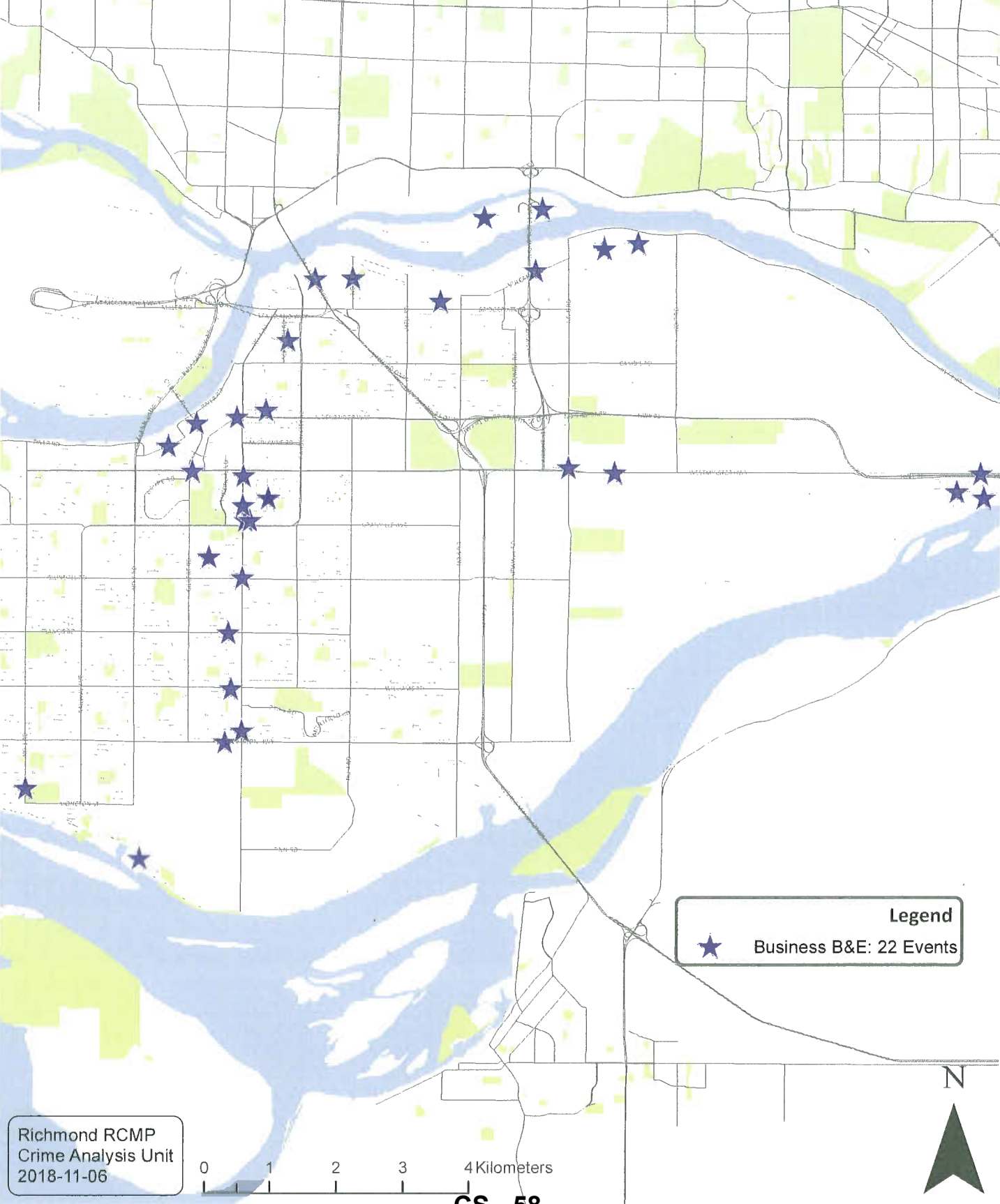
	Oct-18	October		2017	2018	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	127	101.6	91-113	1161	1118	-4%	-43
Robbery <small>UCR 1510 (1-3)</small>	7	6.6	5-9	50	51	2%	1
Assault Common <small>UCR 1430</small>	58	35.8	31-41	403	410	2%	7
Assault Serious <small>UCR 1410, 1420</small>	12	11.6	8-15	136	111	-18%	-25
Sexual Offences <small>UCR 1512, 1530, 1535, 1540</small>	8	9.6	7-12	85	118	39%	33
PROPERTY CRIME (UCR 2000-Series Offences)	654	668.8	639-698	6481	6403	-1%	-78
Business B&E <small>UCR 2120-1</small>	22	36.8	27-47	330	304	-8%	-26
Residential B&E <small>UCR 2120-2</small>	57	56.2	37-76	514	625	22%	111
Auto Theft <small>UCR 2135 (1-10), 2178</small>	33	25.0	18-32	275	258	-6%	-17
Theft from Auto <small>UCR 2132, 2142</small>	171	203.2	178-229	1759	1889	7%	130
Theft <small>UCR 2130, 2140</small>	94	101.6	90-113	933	866	-7%	-67
Shoplifting <small>UCR 2133, 2143</small>	71	60.0	55-65	540	622	15%	82
Fraud <small>UCR 2130, 2135, 2136, 2137, 2138</small>	78	62.6	55-70	747	731	-2%	-16
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	199	172.0	157-187	1710	1853	8%	143
Arson <small>UCR 1529, 2110</small>	2	3.6	3-5	32	24	-25%	-8
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	980	942.4	905-980	9352	9374	0%	22
DRUGS (UCR 4000-Series Offences)	25	60.6	47-74	590	519	-12%	-71
MHA RELATED CALLS (MHA files or Mental Health flag)	140	109.6	93-126	1212	1277	5%	65

Prepared by Richmond RCMP Crime Analysts.

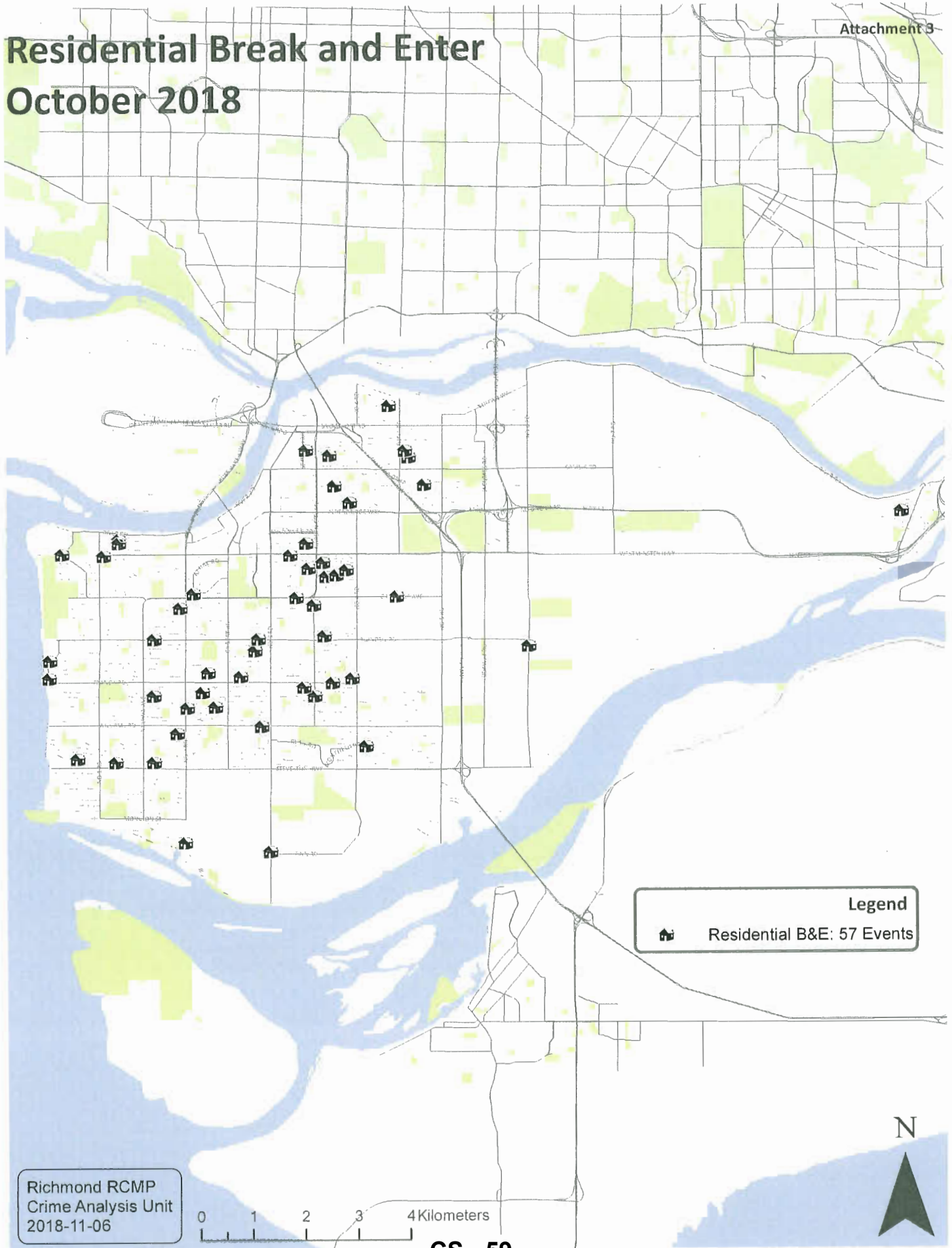
Data collected from PRIME on 2018-11-06. Published 2018-11-06.

These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

Business Break and Enter October 2018



Residential Break and Enter October 2018

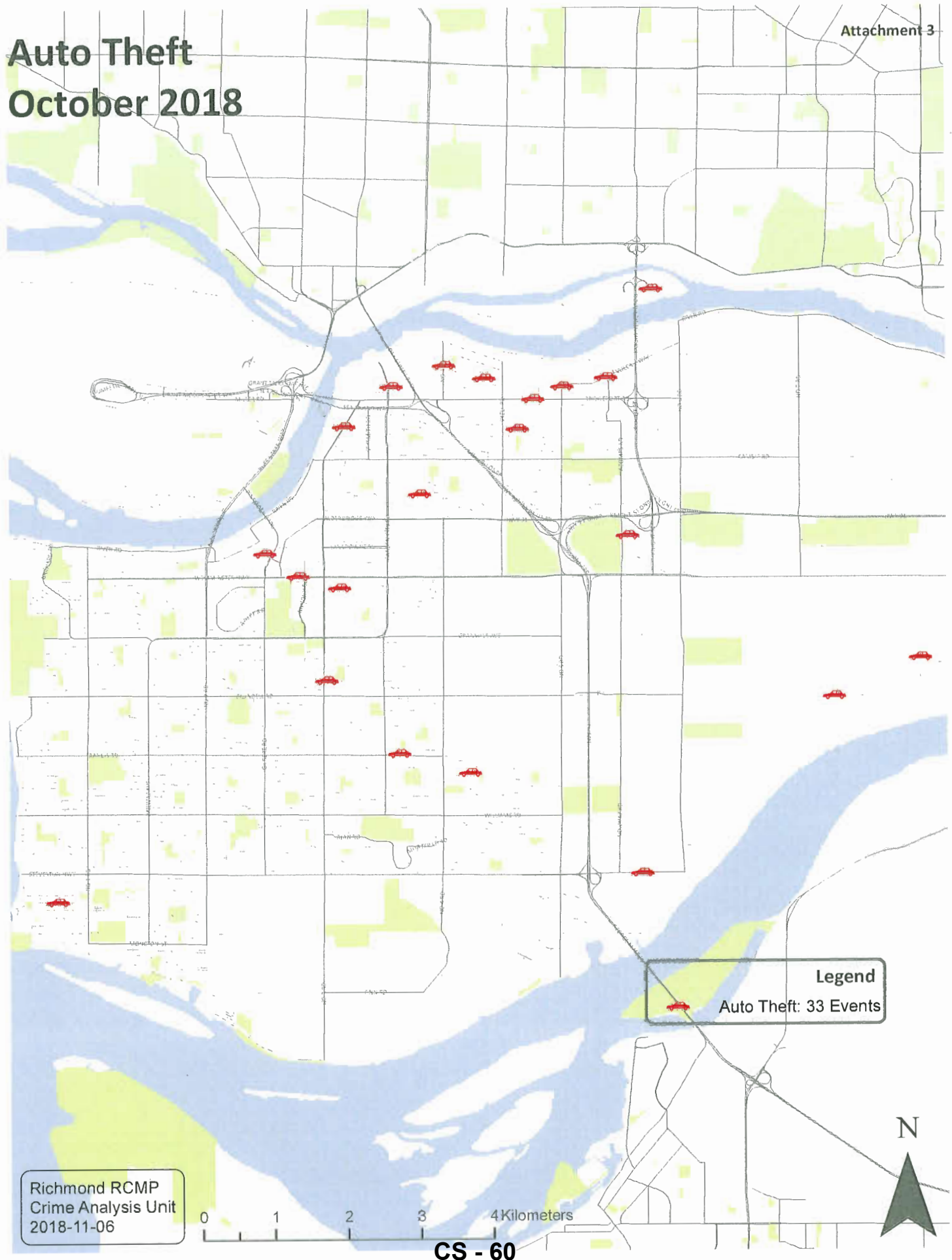


Richmond RCMP
Crime Analysis Unit
2018-11-06

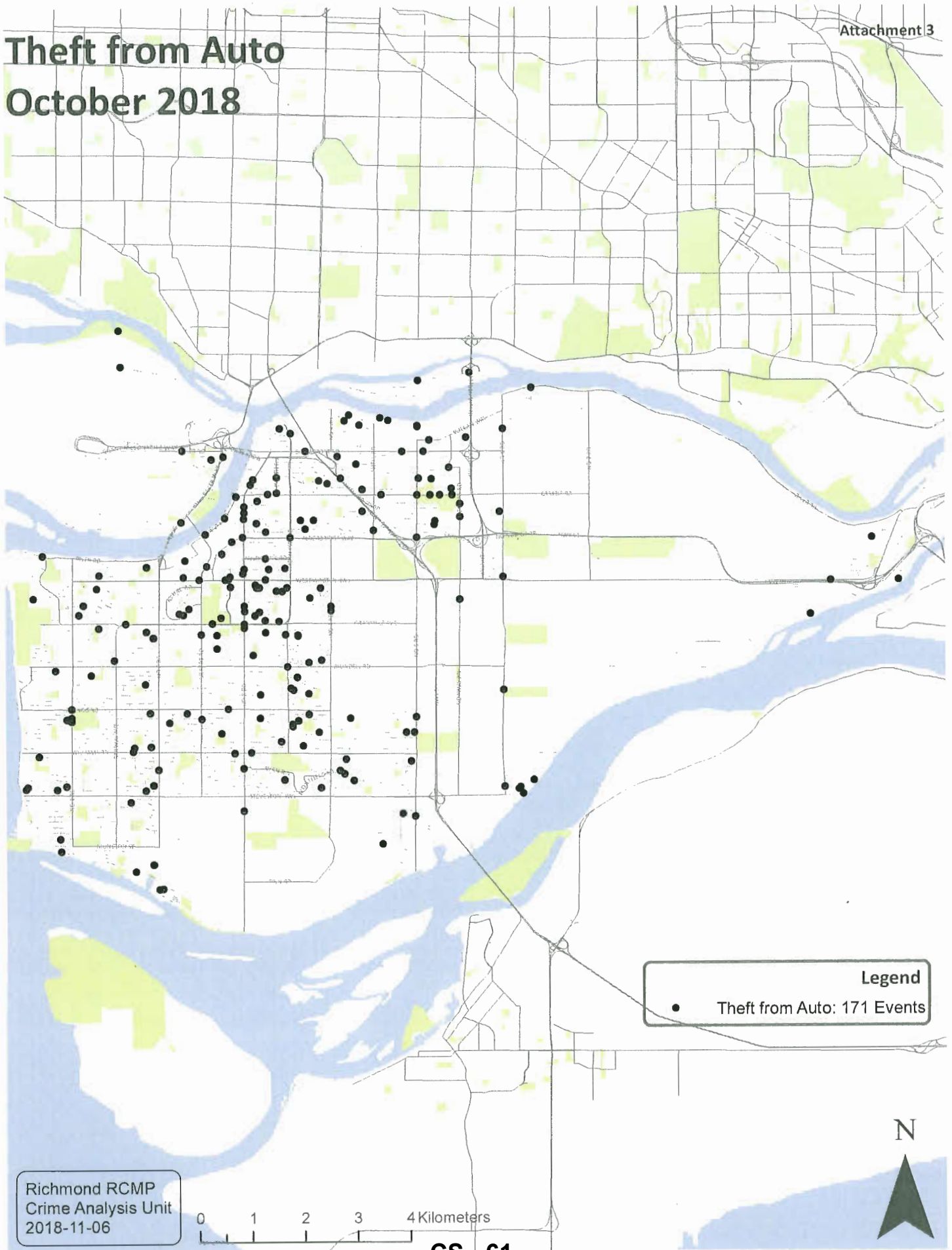
0 1 2 3 4 Kilometers

CS - 59

Auto Theft October 2018



Theft from Auto October 2018



Richmond RCMP
Crime Analysis Unit
2018-11-06

CS - 61



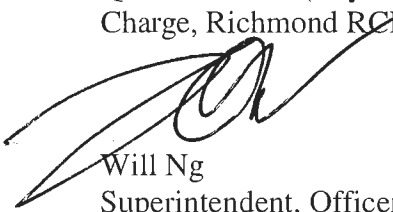
City of Richmond

Report to Committee




To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: November 15, 2018
File: 09-5000-01/2018-Vol
01
Re: 2018-2019 Richmond RCMP Detachment Annual Performance Plan Second
Quarter Results (July 1 to September 30)

Staff Recommendation

That the report titled "2018-2019 Richmond RCMP Detachment Annual Performance Plan Second Quarter Results (July 1 to September 30, 2018)", dated November 15, 2018 from the Officer in Charge, Richmond RCMP Detachment, be received for information.



Will Ng
Superintendent, Officer in Charge
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

On March 13, 2018, Richmond City Council adopted the priorities listed in the report “2018–2019 RCMP Richmond Detachment Annual Performance Plan – Community Priorities”, dated February 14, 2018.

The priorities selected were:

1. Property Crime
2. Organized Crime – Drug Offences
3. Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

This report supports Council’s 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.1. Policy and service models that reflect Richmond-specific needs.

1.2. Program and service enhancements that improve community safety services in the City.

1.3. Improved perception of Richmond as a safe community.

1.4. Effective interagency relationships and partnerships.

Analysis

Community Priority 1: Property Crime

Objective

- i. A two per cent reduction in the total property crime rate, using 2017-2018 as the baseline year.¹ The target property crime rate is 34.00.

Actions

Richmond Detachment continues to maintain a strong focus on prolific and priority offenders. As part of the Detachment’s offender management strategy, targeted surveillance is conducted on known offenders in order to apprehend them while they are committing offences or breaching their probation/bail conditions. This quarter five prolific and priority offenders were arrested.

¹ Crime rate is calculated as crimes per 1,000. The property crime rate in 2017-2018 was 34.66.

The Prolific Offender Suppression Team (POST) collaborates with Crown Counsel, who accumulates charges and can propose more severe sentences. POST's zero-tolerance approach to prolific offenders has contributed to positive sentencing results, such as a 41-day prison sentence during this quarter.

In September, Richmond Detachment's Crime Reduction Units, General Duty members in plainclothes, as well as local Loss Prevention Officers collaborated for a loss prevention project.² Over a two day initiative police made 25 arrests that included: 20 shoplifting charges, charges related to bike theft and, a charge for mischief. Two outstanding warrants for individuals at large were also executed.

Volunteer engagement continues to be an integral component of Richmond's crime reduction strategy. This quarter, there were 35 volunteer bike deployments and 141 volunteer foot/van deployments, resulting in 1,278 volunteer patrol hours for suspicious activities. In a joint partnership with ICBC, volunteers deployed to distribute Lock Out Auto Crime prevention notices that resulted in a total of 12,513 notices issued.

Results

The following table outlines the total property crime files for 2017-2018 and 2018-2019:

Quarter	Date Range	Total Property Crime Files 2017-2018	Total Property Crime Files 2018-2019	Projected Yearly Property Crime Rate
1	Apr. 1 – Jun. 30	1,868	1,846	33.29
2	Jul. 1 – Sept. 30	1,766	1,903	33.80
3	Oct. 1 – Dec. 31	1,982		
4	Jan. 1 – Mar.31	1,993		
Total		7,609	3,749	

Source: PRIME Statistics July 10, 2018

There were 1,903 property crime files in the second quarter of the 2018-2019 fiscal year. This represents an eight per cent increase from the same quarter of the previous fiscal year. The property crime rate is currently projected at 33.80, indicating that this objective is on track to meet the target identified.

Community Priority 2: Organized Crime – Drug Offences

Objectives

- i. A two per cent increase in charges laid for all CDSA offences, using 2017-2018 as the baseline year. The target number of drug charges for the current fiscal year is 105.

² Crime Reduction Units include Prolific Offender Suppression Team and Property Crime Unit

Actions

Richmond Detachment continues to actively support and promote the Drug Abuse Resistance Education program (DARE) in Richmond schools. This quarter, the first classes of the 2018-2019 school year commenced. A total of 496 students in 19 classes across 13 schools will be participating in the program.

In partnership with the Richmond School District, this quarter Richmond Detachment launched the “Adopt-a-School” program for the 2018-2019 school year. Through regular visits, police officers engage in formal and informal interactions with youth, helping to build positive relationships. This initiative highlights Richmond Detachment’s commitment to youth mentorships. These interactions help promote crime prevention while also aligning police awareness of public safety issues affecting youth in the community.

This quarter proactive gang unit patrols resulted in 91 business checks. The locations checked include restaurants, bars, licensed body rub studios, internet gaming locations, karaoke bars and the casino. These patrols led to street checks of gang affiliated persons, the disruption of two illegal drinking/gaming locations on commercial properties and the discovery of unlicensed workers at licensed body rub studios.

After receiving information that drug traffickers have been targeting a segment of vulnerable persons in the community, the Organized Crime Unit (OCU) began a targeted enforcement initiative which resulted in the arrest of a gang-affiliated drug trafficker. Currently, the OCU is in Richmond investigating drug trafficking groups known to be distributing Fentanyl.

On August 24, 2018, Richmond RCMP assisted Richmond Fire Rescue with the discovery of a suspected synthetic drug lab on Kingfisher Drive. Partner agencies, including the RCMP Clandestine Laboratory Enforcement and Response Team and the BC Ambulance Service, assisted in order to ensure public and police safety. Richmond Detachment’s OCU is actively investigating suspects.

Results

The following table outlines the total drug offences for 2016-2017 and 2017-2018:

Quarter	Date Range	Total Drug Offences 2017-2018	Total Drug Offences 2018-2019	Year to Date Drug Charges 2018-2019
1	Apr. 1 – Jun. 30	218	195	18
2	Jul. 1 – Sept. 30	168	175	15
3	Oct. 1 – Dec. 31	148		
4	Jan. 1 – Mar. 31	134		
Total		668	370	33

Source: PRIME Statistics July 10, 2018

There was a four per cent increase this quarter in the number of reported drug offences compared to the same period last fiscal year. Drug investigations during this period led to 15 charges.

Drug trafficking investigations are conducted by specialized units and can take several months to lead to an arrest. For this reason, the number of drug charges can vary significantly from quarter to quarter. Current data analysis indicates that Richmond's target of 105 drug charges will be difficult to achieve. It appears that the current reduction in the number of charges may have been impacted by the Federal government's announcement to legalize cannabis on October 17, 2018. Further examination in the next quarter may provide insight into factors influencing this initiative.

Community Priority 3: Vulnerable Persons Unit (Mental Health, High Risk Missing Persons, Domestic Violence)

Objective

- i. A 10 per cent reduction in mental health-related calls for service generated by high volume clients. The target is to remain below 246 calls for service.³

Actions

This quarter significant progress was made with the creation of the Richmond Mental Health Crisis Team. This shared initiative with Vancouver Coastal Health will facilitate a joint response to police calls in Richmond where mental health is a concern. The team will be comprised of a mental health nurse and an RCMP officer. The deployment model is currently being reviewed.

Richmond Detachment's Vulnerable Persons Unit (VPU) continues to be actively involved in the Assertive Community Treatment team (ACT).⁴ Since expanding to include Richmond in its service area, ACT has been able to offer a true "wraparound" service delivery model to assist clients with complex social needs that require specialized ongoing support in the community.

The VPU has also conducted weekly Homeless Outreach with staff from the Ministry of Social Services and Poverty Reduction. A plainclothes police officer engages with vulnerable clients and offers referrals to different programs and support services in the community.

Police officers from the Youth Section and VPU attended a meeting during this quarter regarding "Foundry", which is a province-wide network of integrated health and social service centres offering mental health and wellness resources, services and support for young people between the ages of 12 to 24.⁵ There are currently seven "Foundry" locations in BC and during this meeting it was announced that an additional location is planned in Richmond.⁶

³ High volume clients have been determined to be the top one per cent of individuals generating mental health-related calls for service. Last fiscal year 14 high volume clients generated 273 mental health-related calls for service.

⁴ Operated through Vancouver Coastal Health.

⁵ <https://foundrybc.ca/>

⁶ The location and timeline have yet to be announced.

Results

The following table outlines the total mental health-related calls for service for 2017-2018 and 2018-2019:

Table 3: Mental Health-Related Calls for Service

Quarter	Date Range	Mental Health Related Calls 2017-2018	Mental Health Related Calls 2018-2019	Calls from High Volume Clients ⁷ 2018-2019
1	Apr. 1 – Jun. 30	370	403	72
2	Jul. 1 – Sept. 30	356	416	138
3	Oct. 1 – Dec. 31	360		
4	Jan. 1 – Mar. 31	329		
Total		1,415	819	

Source: PRIME Statistics October 16, 2018

There were 416 mental health-related calls for service this quarter, which represents a 17 per cent increase when compared to the same quarter last fiscal year. High volume clients accounted for 138 of the 819 mental health files (17 per cent) in the first half of the 2018-2019 fiscal year.


Mental health-related files continue to trend upwards indicating the magnitude of the difficulties that affect Richmond Detachment's capacity to meet the identified target.

Financial Impact

None.

Conclusion

Richmond Detachment has implemented various initiatives to support the community priorities and objectives established in the 2018-2019 Annual Performance Plan. The Detachment is committed to achieving the identified targets and continues to support the City of Richmond's public safety strategy using evidence-led approaches to target criminality, offender management and crime prevention.



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⁷ Year to date totals have been presented in order to more accurately capture the proportion of high volume clients.