



**Community Safety Committee
Electronic Meeting**

**Anderson Room, City Hall
6911 No. 3 Road**

**Tuesday, December 10, 2024
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on November 13, 2024.*



NEXT COMMITTEE MEETING DATE

January 14, 2025 (tentative date) at 4:00 p.m. in the Anderson Room.

PRESENTATION

1. Brennan MacLachlan, Program Manager, Emergency Planning, and Fire Chief Jim Wishlove, Richmond Fire Rescue, to present on Emergency Preparedness and Management in Richmond.

Pg. # ITEM

COMMUNITY SAFETY DIVISION

2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – OCTOBER 2024**

(File Ref. No. 12-8375-02) (REDMS No. 7858227)

CS-9

See Page CS-9 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – October 2024”, dated November 15, 2024, from the Director, Community Bylaws & Licencing, be received for information.

3. **BUSINESS LICENCE ACTIVITY REPORT – THIRD QUARTER 2024**

(File Ref. No. 12-8375-02) (REDMS No. 7834273)

CS-17

See Page CS-17 for full report

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Business Licence Activity Report – Third Quarter 2024”, dated October 18, 2024, from the Director, Community Bylaws & Licencing, be received for information.

4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – OCTOBER 2024**

(File Ref. No. 09-5140-01/) (REDMS No. 7855584)

CS-21

See Page CS-21 for full report

Designated Speaker: Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2024”, dated November 6, 2024, from the Fire Chief, be received for information.

Community Safety Committee Agenda – Tuesday, December 10, 2024

Pg. # ITEM

5. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Fire Chief Jim Wishlove

Items for discussion: None

6. **RCMP MONTHLY ACTIVITY REPORT – OCTOBER 2024**
(File Ref. No. 09-5000-01) (REDMS No. 7841582)

CS-35

See Page CS-35 for full report

Designated Speaker: Chief Supt. Dave Chauhan

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – October 2024”, dated November 15, 2024, from the Officer in Charge, be received for information.

7. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Chief Supt. Dave Chauhan

Items for discussion: None

8. **MANAGER’S REPORT**

ADJOURNMENT



Community Safety Committee

- Date: Wednesday, November 13, 2024
- Place: Anderson Room
Richmond City Hall
- Present: Councillor Alexa Loo, Chair
Councillor Andy Hobbs
Councillor Laura Gillanders
Councillor Kash Heed
Councillor Bill McNulty
- Also Present: Councillor Chak Au
Councillor Carol Day
Councillor Michael Wolfe
- Call to Order: The Chair called the meeting to order at 4:00 p.m.

The meeting was recessed at 4:01 p.m.

The meeting reconvened at 4:14 p.m. following the Closed Community Safety Committee meeting with all members of Committee present, including Cllrs. Au, Day, and Wolfe.

MINUTES

It was moved and seconded
That the minutes of the meeting of the Community Safety Committee held on October 8, 2024, be adopted.

CARRIED

Community Safety Committee
Wednesday, November 13, 2024

PRESENTATION

1. Andrew Wallwork, President, South Fraser Search and Rescue (SFSAR) provided a presentation on SFSAR services and capabilities (Copy on-file, City Clerk's Office).

Discussion ensued regarding (i) the average lifespan and required maintenance of the command trailers, (ii) response activities from January 2021 onwards and statistics on successful rescues, (iii) financial support requests, (iv) annual operating budget and government funding, including other municipalities, and (v) the integration between SFSAR and local authorities.

Further discussion ensued regarding the City's Emergency Programs branch and other organizations involved in community safety and emergency response.

As a result of the discussion, the following **referral motion** was introduced:

It was moved and seconded

That staff analyze the South Fraser Search and Rescue in addition to other groups that provide emergency response services in Richmond, including Royal Canadian Marine Search and Rescue, and provide options for formal relationships, support, and invitations to attend City events.

CARRIED

COMMUNITY SAFETY DIVISION

2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – SEPTEMBER 2024**

(File Ref. No. 12-8375-02) (REDMS No. 7828684)

In response to queries from Committee, staff advised that (i) *Traffic Bylaw 5870* addresses incidents of recreational vehicles (RVs) parked on streets, or individuals residing in their vehicles by prohibiting parking a vehicle at any one place on any street for a period longer than 72 consecutive hours, and carries a \$50 fine and the ability to impound, (ii) year-to-date in 2024, there have been 107 RV-related bylaw files, a 22% decrease from 2023, and (iii) the number of zoning regulation-related property use calls for service include truck parking on Agricultural Land Reserve.

Discussion ensued regarding (i) outreach conducted by Community Social Development and Bylaws staff to assist in finding appropriate shelter and (ii) parking availability near shelters.

Community Safety Committee
Wednesday, November 13, 2024

Staff advised that a memorandum regarding the effectiveness of the *Trailer Bylaw 2564* can be provided.

It was moved and seconded

That the staff report titled “Community Bylaws Monthly Activity Report – September 2024”, dated October 11, 2024, from the Director, Community Bylaws & Licencing, be received for information.

CARRIED

3. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – SEPTEMBER 2024

(File Ref. No. 09-5140-01) (REDMS No. 7832041)

In response to queries from Committee, Chief Wishlove advised that (i) the statistics presented in the monthly activity reports are derived from Richmond Fire Rescue’s (RFR) record management system, indicating calls attended by RFR and (ii) a presentation regarding Emergency Preparedness is forthcoming.

Discussion ensued regarding RFR’s outreach campaign including prevention messaging, starting in elementary schools and expanding to secondary schools over the next year and a half. It was noted that Cllr. Au is the Council Liaison for the Vancouver Coastal Health/Richmond Health Services Local Governance Liaison Group, and it was suggested that reports on unregulated drug deaths be requested.

It was moved and seconded

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – September 2024”, dated October 11, 2024, from the Fire Chief, be received for information.

CARRIED

4. FIRE CHIEF BRIEFING

(Verbal Report)

(i) Community Outreach

Chief Wishlove highlighted that in addition to awards and accolades over the past few years, Richmond Fire-Rescue’s (RFR) outreach team “The Squad” was recently recognized by the Ontario Association of Fire Educators, and were invited to speak at their 2024 Public Education Fall Conference. RFR was acknowledged for their online education program.

Community Safety Committee
Wednesday, November 13, 2024

5. **RCMP MONTHLY ACTIVITY REPORT - SEPTEMBER 2024**

(File Ref. No. 09-5000-01) (REDMS No. 7810773)

In response to queries from Committee, Chief Supt. Chauhan advised that in addition to DARE classes, RCMP officers in the Youth Section are actively involved in engaging with students the elementary and secondary school level.

Discussion ensued regarding (i) drug-related complaint statistics, noting that data was recovered by the RCMP Crime Analyst Unit after a labour-intensive review of approximately 5,000 police files, (ii) police presence as a deterrent and the proactive practice of the Road Safety Unit, and (iii) the potential for a collaborative relationship between the Youth Section and Crime Stoppers.

It was moved and seconded

That the report titled “RCMP Monthly Activity Report – September 2024”, dated October 17, 2024, from the Officer in Charge, be received for information.

CARRIED

6. **RCMP/OIC BRIEFING**

(Verbal Report)

(i) Halloween Operation Plans

Chief Supt. Chauhan advised that additional resources were deployed on Halloween, noting 15 extra calls related to nuisance or fireworks were received, with no significant issues reported.

(ii) Serious Accidents

Chief Supt. Chauhan advised of two recent motor vehicle accidents in Richmond, highlighting the importance of road safety for both drivers and pedestrians.

In response to a query from Committee, Chief Supt. Chauhan advised that there were no hate crimes or incidents reported in relation to the anniversary of the October 7 attacks on Israel and RCMP officers are fully engaged with impacted communities and continue to be responsive and proactive.

7. **MANAGER’S REPORT**

None.

Community Safety Committee
Wednesday, November 13, 2024

ACCEPTED FORMS OF PAYMENT

The following **motion** was introduced:

It was moved and seconded

That staff draft a regulation for Council making a mandatory requirement that persons engaged in specific business activities must accept forms of payment in addition to cash.

The question on the motion was not called as discussion ensued regarding cash-only businesses in Richmond.

The question on the motion was then called and it was **CARRIED**.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:23 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, November 13, 2024.

Councillor Alexa Loo
Chair

Shannon Unrau
Legislative Services Associate



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 15, 2024
From: Mark Corrado **File:** 12-8375-02/2024-Vol
 Director, Community Bylaws & Licencing 01
Re: **Community Bylaws Monthly Activity Report – October 2024**

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – October 2024”, dated November 15, 2024, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
 Director, Community Bylaws & Licencing
 (604-204-8673)

| REPORT CONCURRENCE | | |
|---|---|---|
| ROUTED TO: Finance Department | CONCURRENCE <input checked="" type="checkbox"/> | CONCURRENCE OF GENERAL MANAGER |
| SENIOR STAFF REPORT REVIEW | INITIALS: | APPROVED BY CAO |

Staff Report

Origin

This monthly report highlights activities, information, and statistics related to calls for service from the Property Use, Parking Enforcement, and Animal Protection units of Community Bylaws.

This report supports Council's Strategic Plan 2022-2026 Focus Area # 3 A Safe and Prepared Community:

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

3.4 Ensure civic infrastructure, assets and resources are effectively maintained and continue to meet the needs of the community as it grows.

Analysis

Property Use Calls for Service

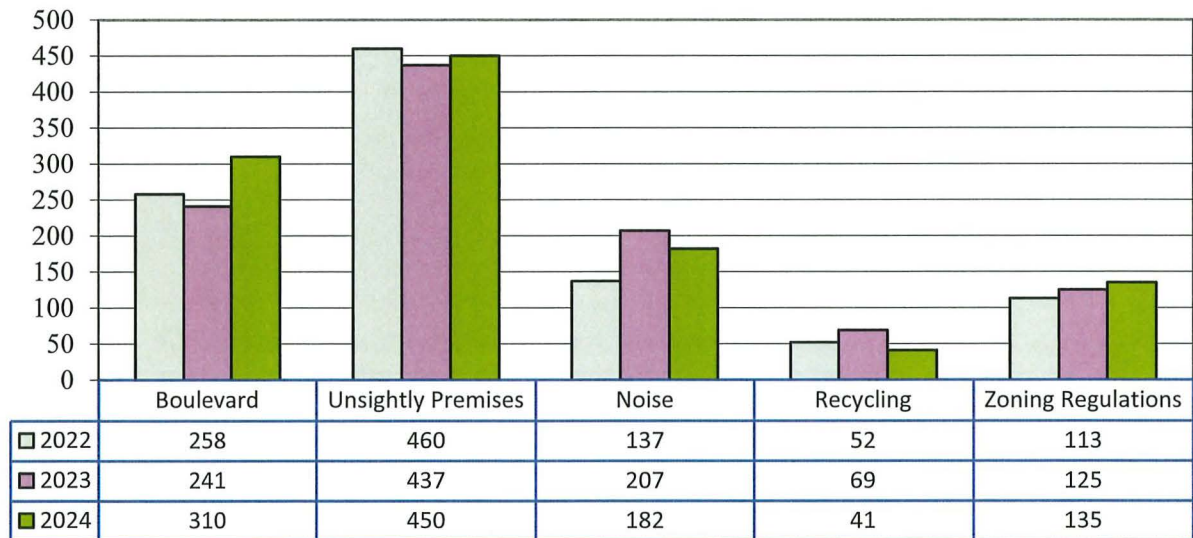
In October 2024, a total of 120 calls for service were opened for investigation, representing a 10.1 percent increase from the same period last year, when there were 109 calls. This month saw increases in categories for unsightly premises and noise complaints.

Bylaws received 15 calls regarding unsightly premises related to unhoused encampments, an increase from 10 in October 2023. However, year-to-date calls concerning encampments decreased to 89 from 103 last year. The Joint Operations Team (JOT)—which includes Bylaws, Community Social Development, Parks, Environmental Programs, Richmond Fire Prevention, RCMP Vulnerable Persons Unit, and external partners such as Vancouver Coastal Health (VCH) and the Ministry of Social Development and Poverty Reduction MSDPR) — collaborate to conduct weekly outreach to ensure that unhoused individuals are safe and have access to support resources.

In October, noise complaints increased slightly, rising to 11 from 5 in the same period last year. The majority of these calls were related to construction activity occurring outside the permitted hours, primarily on weekends, at residential and commercial development properties.

Among 24 potential calls for service categories, Figure 1 highlights the most common calls for service received by Property Use officers for follow up on and investigation.

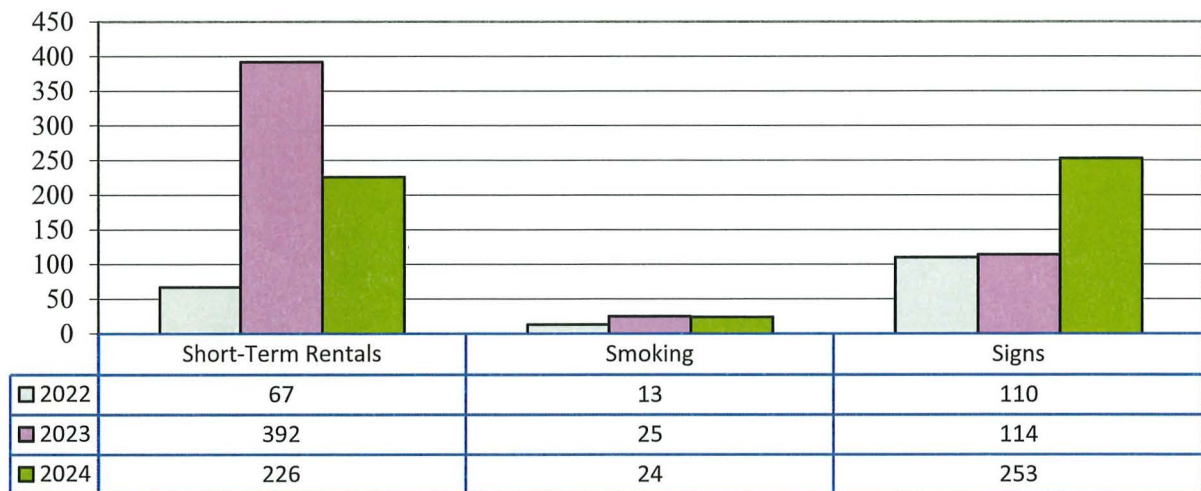
Figure 1: Property Use Calls For Service - October Year-To-Date Comparison



Other Community Bylaws Calls for Service

Figure 2 shows a three-year breakdown of other calls for service that are closely related to Property Use matters.

Figure 2: Property Use Calls For Service - October Year-To-Date Comparison



For October, there were seven calls for service related to short-term rental violations. Dedicated temporary full time officers monitor complaints submitted by the community as well as proactively generating files. In many cases, complaints are resolved by: voluntary removal of the

short-term rental listing; obtaining a business licence depending on eligibility; and paying outstanding fines. However, in cases where voluntary compliance is not obtained, a variety of violation notices can be issued for non-compliant operation of a short-term rental.

Often times, a rental operator engaging in illegal practice will receive multiple violation notices upon inspection. Staff continue to monitor properties found to be non-compliant and follow up accordingly if unpermitted operation persists. When there is a repeated and/or significant history of violations, staff will seek a resolution via Long-form Prosecution in Provincial Court.

In October, the Sign Inspector responded to 47 calls, 44 of which were related to improper election signage, while the remaining calls involved improper realtor signage. Staff worked collaboratively with advertisers and agencies to ensure the removal of non-compliant signage.

Soil Activity

Staff are responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; monitoring permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. Staff conducted 43 site inspections in the month of October.

Stop Work and/or Removal Orders were issued to the following properties:

- 13591 Blundell Road
- 16440 Westminster Highway
- 12060 No. 2 Road
- 17171 Fedoruk Road

The following properties are now in compliance:

- 10351 No. 4 Road
- 11970 No. 2 Road
- 13400 Blundell Road

There are approximately 16 soil deposit proposals under various stages of the application process and staff continue to monitor 17 approved sites. Staff are currently addressing approximately 31 properties that are considered non-compliant.

Bylaw Prosecutions

No new bylaw charges were sworn in the month of October.

Parking Enforcement

In October, overall parking enforcement revenue increased by 5.6 percent, while the number of parking violations rose by 3.1 percent. Staff responded to 450 calls for service, representing a 26.4 percent increase compared to the same period last year (356 calls). Complaints regarding 72-hour violations saw the largest increase, rising by 54.7 percent with 99 calls compared to 64 during the same period last year. The majority of service calls were from concerned residents

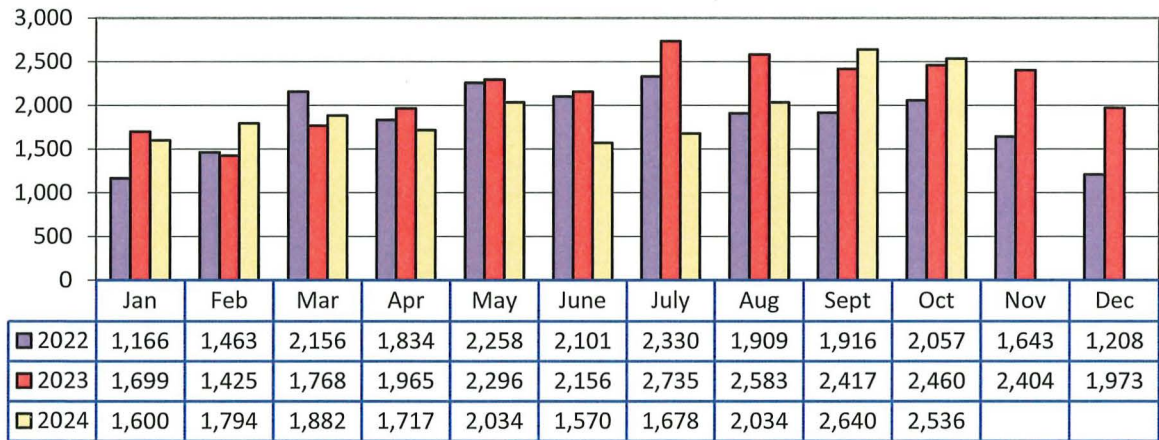
reporting unfamiliar vehicles in their neighborhoods. Officers follow up to ensure there are no immediate safety concerns and to verify bylaw compliance.

Monthly parking enforcement revenue is highlighted in Figure 3. Figure 4 highlights the monthly parking violation issuance.

Figure 3: Parking Enforcement Revenue Comparison (000's)



Figure 4: Parking Violation Issuance Comparison



Animal Protection and Dog Licencing

As of October 31, 2024, approximately 7,029 valid dog licences were issued, representing 93 percent of the 7,500 licences on file as of last year. A total of 52 dog licences were issued this month. BC SPCA Officers responded to 194 calls for service related to animal control and dog licencing violations in October, bringing the year-to-date total to 1,710. Officers conducted 44 park patrols across various parks, dikes, and school grounds. Frequently patrolled parks in October were MacNeill, Terra Nova, Garden City Park, and the West Dyke. In addition to

enforcement, these patrols play a key educational role, promoting awareness and compliance. Staff, in collaboration with the Parks Department, are reviewing signage needs, will prioritize educational outreach, and increased patrols in selected areas.

Ticketing

Table 1 reflects non-parking related Bylaw ticket issuance for the month of October.

Table 1: Community Bylaw Offences

| Ticket Issuance (BVN's & MTL's) | October | YTD |
|------------------------------------|-----------|------------|
| Short-Term Rental Offences | 24 | 389 |
| Animal/Dog Licencing Offences | 24 | 305 |
| Soil Deposit and Removal Offences | 1 | 48 |
| Watercourse Protection Offences | 0 | 18 |
| Unsightly Premises Offences | 7 | 45 |
| Noise Offences | 3 | 18 |
| Building Regulation Offences | 2 | 38 |
| Solid Waste and Recycling Offences | 0 | 0 |
| Parks Offences | 0 | 0 |
| Sign Offences | 1 | 70 |
| Watering Offences | 0 | 1 |
| Totals | 62 | 932 |

Bylaw Adjudication

The next adjudication hearing is scheduled for November 27, 2024.

Revenue and Expenses

Revenue in the Property Use section is primarily derived from permits, tickets and court fines related to bylaw prosecutions. Soil permit applications and volume fees follow a seasonal trend and tend to increase in Q2 and Q3. The collection of revenue in other Bylaw fines can be primarily attributed to fines issued for the operation of unpermitted short-term rentals. These results are shown in Table 2.

Parking enforcement generates a significant portion of its revenue from meters, permits and fines. Table 3 outlines the individual revenue sources within parking enforcement. Table 4 highlights the funds collected from dog licencing and fines. The overall increase in licencing revenue can be attributed to proactive work done by staff in previous years to ensure accuracy in dog licencing accounts and to conduct canvassing efforts for compliance.

Table 5 outlines the net revenue and expenses for property use, parking enforcement and animal protection services.

Table 2: Property Use Revenue by Source

| Program Revenue | Budget Oct 2024 | Actual Oct 2024 | YTD Budget Oct 2024 | YTD Actual Oct 2024 |
|---|-----------------|-----------------|---------------------|---------------------|
| Towing Permits | 1,285 | 1,827 | 14,473 | 18,772 |
| Newspaper Box Permits | 0 | 0 | 0 | 1,024 |
| Soil Permit Application and Volume Fees | 9,471 | 316 | 106,685 | 110,237 |
| Other Bylaw Fines | 24,469 | 9,225 | 269,492 | 129,742 |
| Total Revenue | 35,225 | 11,368 | 390,650 | 259,775 |

Table 3: Parking Revenue by Source

| Program Revenue | Budget Oct 2024 | Actual Oct 2024 | YTD Budget Oct 2024 | YTD Actual Oct 2024 |
|--------------------------------|-----------------|-----------------|---------------------|---------------------|
| Contract Revenue ¹ | 5,000 | 5,000 | 50,000 | 50,000 |
| Filming Revenue | 0 | 1,060 | 0 | 17,916 |
| Parking Revenue ² | 174,767 | 188,797 | 1,747,667 | 1,688,918 |
| Receivable Income ³ | 16,667 | 6,229 | 100,000 | 45,812 |
| Total Revenue | 196,434 | 210,086 | 1,897,667 | 1,802,646 |

Table 4: Animal Protection Services Revenue by Source

| Program Revenue | Budget Oct 2024 | Actual Oct 2024 | YTD Budget Oct 2024 | YTD Actual Oct 2024 |
|----------------------|-----------------|-----------------|---------------------|---------------------|
| Dog Licences | 4,386 | 3,033 | 261,200 | 269,060 |
| Fines | 1,190 | 1,960 | 8,880 | 14,700 |
| Total Revenue | 5,576 | 4,983 | 270,080 | 283,760 |

¹ City Towing Contract with Rusty's Towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

Table 5: Property Use, Parking and Animal Protection Services Revenue and Expenses

| | | YTD Budget Oct 2024 | YTD Actual Oct 2024 |
|--------------------------|------------------------------|------------------------|------------------------|
| Property Use | Revenue | 390,650 | 259,775 |
| | Expenses | 1,632,761 | 1,118,123 |
| | Net Revenue (Expense) | (1,242,111) | (858,348) |
| Parking | Revenue | 1,897,667 | 1,802,646 |
| | Expenses | 1,624,083 | 1,536,323 |
| | Net Revenue (Expense) | 272,584 | 266,323 |
| Animal Protection | Revenue | 270,080 | 283,760 |
| | Expenses | 1,247,584 | 1,088,199 |
| | Net Revenue (Expense) | (977,504) | (804,439) |

Financial Impact

None.

Conclusion

Staff and contracted service providers administer and enforce 41 unique bylaws, covering a diverse range of various regulated community activities and service use, notably land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement, unsightly premises and animal protection services. This report provides a summary of departmental activity in October.



Mark Corrado
 Director, Community Bylaws and Licencing
 (604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** October 18, 2024
From: Mark Corrado **File:** 12-8375-02/2024-Vol
 Director, Community Bylaws & Licencing 01
Re: **Business Licence Activity Report – Third Quarter 2024**

Staff Recommendation

That the staff report titled “Business Licence Activity Report – Third Quarter 2024”, dated October 18, 2024, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
 Director, Community Bylaws & Licencing
 (604-204-8673)

| REPORT CONCURRENCE | | |
|-----------------------------------|-------------------------------------|---------------------------------------|
| ROUTED TO: | CONCURRENCE | CONCURRENCE OF GENERAL MANAGER |
| Economic Development | <input checked="" type="checkbox"/> | |
| Finance Department | <input checked="" type="checkbox"/> | |
| SENIOR STAFF REPORT REVIEW | INITIALS: | APPROVED BY CAO |
| | | |

Staff Report

Origin

This report provides an update of business licence activity in the third quarter of 2024.

This report supports Council’s Strategic Plan 2022-2026 Focus Area #2 Strategic and Sustainable Community Growth:

2.5 Work collaboratively and proactively to attract and retain businesses to support a diversified economic base.

This report supports Council’s Strategic Plan 2022-2026 Focus Area #4 Responsible Financial Management and Governance:

4.2 Seek improvements and efficiencies in all aspects of City business.

Analysis

Business Licence Revenue

The total revenue collected by the end of the third quarter 2024 was \$4,297,198 which represented an eight percent increase when compared to the same period in 2023. Total revenue increased due to an increase in business licence issuances as well as enforcement related revenue. Business licence revenue is one of multiple indicators of economic health in Richmond. Table 1 shows total business licence revenue from 2021 to 2024, as well as quarter specific revenue.

Table 1: Business Licence Revenue Q1 to Q3 (2021-2024)

| | 2021 | 2022 | 2023 | 2024 |
|-------------|--------------|--------------|--------------|--------------|
| Q3 Revenue | \$ 787,867 | \$ 767,009 | \$ 834,103 | \$ 798,370 |
| YTD Revenue | \$ 3,717,456 | \$ 3,684,336 | \$ 3,981,683 | \$ 4,297,198 |

Business Licence Enforcement

Staff issued a total of 237 violation notices in Q3 of 2024. These tickets include offences relating to the Sign Regulation Bylaw 9700 and violation notices for operating contrary to licence conditions or without a licence. Generally, businesses operating without a valid licence are initially given a warning and provided with steps to achieve compliance. If a follow-up inspection reveals continued non-compliance, a bylaw violation notice is issued.

The increase in fine revenue is the result of staff investigating businesses that continue to operate while non-compliant or licence holders operating contrary to their licence.

Table 2: Business Licence Enforcement Revenue Third Quarter 2022 to 2024

| | 2022 | 2023 | 2024 |
|----------------------|-------------|-------------|-------------|
| Revenue from Tickets | \$ 3,400 | \$ 35,275 | \$ 22,045 |

Application Processing

The licencing application process is a crucial step since it confirms whether the businesses have the required approvals from agencies that regulate health, safety and other municipal, provincial or federal requirements. Staff oversee this process with thoroughness and efficiency. Staff use the following measures of performance:

- **“Valid Licences”** are the number of businesses with valid licences.
- **“Expired Licences”** are the number of businesses that have not paid to renew their licence within 60 days of being sent an invoice. Staff follow up with these businesses regarding the outstanding licencing fees and confirm whether they are permanently closed.
- **“Pending/Change Applications”** are businesses that have applied for a new licence or a change request of an existing licence, but are waiting for their applications to be processed. Staff work to keep this number low by prioritizing these applications.
- **“Total Licences”** are the total number of business licences that are valid, expired (and being checked) and under application review.

Table 3 shows the total number of business licences and their status from 2023 and 2024. These statistics are measured quarterly, as opposed to annually, as the numbers fluctuate throughout the year due to a variety of factors, including shifting numbers of daily application submissions, premise alteration requisitions, change requests or businesses permanently closed. The figures listed in Table 3 do not include licences deemed inactive.

Table 3: Number and Status of Business Licences in 2023 and 2024

| | 2023 Q1 | 2023 Q2 | 2023 Q3 | 2024 Q1 | 2024 Q2 | 2024 Q3 |
|-----------------------------|---------|---------|---------|---------|---------|---------|
| Valid Licences | 13,164 | 13,212 | 13,607 | 13,982 | 14,007 | 14,518 |
| Expired Licences | 2,340 | 2,687 | 2,590 | 2,137 | 2,708 | 2,515 |
| Pending/Change Applications | 1,040 | 950 | 882 | 803 | 765 | 725 |
| Total Licences | 16,544 | 16,849 | 17,079 | 16,922 | 17,480 | 17,758 |

In the third quarter of 2024, total licences increased by four percent (679) when contrasted with the same quarter last year. In the same period, there was a seven percent (911) increase in valid licences and an eighteen percent decrease (157) in pending/change applications.

Table 4 highlights the number of new business licences issued in Q3 of each respective year. There was a six percent decrease (37) in the number of new business licences issued in the third quarter of 2024 compared to the same period last year.

Table 4: New Business Licences Issued in the Third Quarters 2022 to 2024

| | 2022 | 2023 | 2024 |
|--------------|------|------|------|
| Total Issued | 369 | 578 | 541 |

Staff continue to work diligently to address pending and change applications as they are received by the City, either in-person or via the MyBusiness portal. Steady progress has been made in

reducing these numbers and re-categorizing licences to their appropriate status. For the remaining quarter of 2024, a continued focus will be addressing the number of expired licences that require follow-up on their operating status.

Inactive licences encompass various conditions, including businesses in invoiced status that, upon verification, have ceased operations. This category also includes home occupation businesses that may have stopped operating or have moved out of Richmond. Inactive licences are not included in any of the licences categories listed in Table 3.

While fluctuations in the total number of inactive licences can be caused by a variety of factors, the change can be attributed to the increased resource that was dedicated to reconciling inactive licences. It should be noted that this licences status represents less than one percent of total licences.

Table 5: Inactive Licences in the Third Quarters for 2022 to 2024

| | 2022 | 2023 | 2024 |
|-------------------|-------------|-------------|-------------|
| Inactive Licences | 9 | 10 | 7 |

Financial Impact

None.

Conclusion

This report provides an update to the Community Safety Committee on the number of business licences issued and the revenue collected by the Business Licensing Department in the third quarter of 2024. Revenues this quarter have been strong, with total collections surpassing those of previous years. This increase is partly attributed to strengthened enforcement and a focused effort on processing applications and investigating expired licences to determine their appropriate status.



Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 6, 2024

From: Jim Wishlove
Fire Chief

File 09-5140-01/2024-Vol
01

Re: Richmond Fire-Rescue Monthly Activity Report – October 2024

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – October 2024”, dated November 6, 2024, from the Fire Chief, be received for information.

Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1

| | |
|---------------------------------------|------------------|
| REPORT CONCURRENCE | |
| CONCURRENCE OF GENERAL MANAGER | |
| | |
| SENIOR STAFF REPORT REVIEW | INITIALS: |
| | |
| APPROVED BY CAO | |
| | |

Staff Report

Origin

This monthly report supports Council’s Strategic Plan 2022-2026 Focus Area #3, A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Emergency Programs

During the month of October, staff engaged in the following activities:

- An orientation was attended at the Canadian Coast Guard (CCG), Sea Island base. Staff learned about the daily operations and resources that the CCG has available, and created a common communications network to assist with responding during an emergency.
- A presentation was provided on emergency preparedness to a local strata group. The presentation covered the five steps to emergency preparedness and included information on how to staff safe during an earthquake. The 35 participants were provided with educational pamphlets and emergency products.
- Facilitated the STOP, COVER and HOLD ON drill and how to learn more about earthquake safety for staff at City Hall and Fire Hall No.1. Additionally, Public Works Operations and Facilities staff participated in a trial initiative to track staff accountability during an emergency. Leading up to the event day, the City’s social media team shared posts from ShakeOut BC to encourage residents to sign up and participate in the drill. Posts were also shared internally for staff to participate and learn more about how to prepare for an emergency and stay safe during an earthquake.

In October, there were fourteen persons displaced who were provided with Emergency Social Support as shown below in Table 1.

| Table 1: Emergency Support Services Reporting Information: | | |
|---|---|--|
| Date: | October 19 | October 30 |
| Address: | Blundell Road | Alderbridge Way |
| Number of Evacuees: | 2 | 12 |
| Services Delivered: | Hotel for 3 nights, clothing, food for 3 days for 1 person. The other resident made other arrangements and did not require support. | Later 11 residents able to return to their units and the remaining displaced resident was able to stay in a vacant unit through the building management company. |

Public Outreach & Education

During the month of October, staff engaged in the following activities:

- Facilitated outreach events to provide educational opportunities to the community, including fire hall and vehicle tours for four organizations, with over 100 participants in total.
- Provided 16 Super Summer Selfie Contest Winners with school visits; which included a face-to-face presentation from the outreach 'Squad' along with the outreach Fire Truck.
- Attended, by invitation, to be the keynote speakers for the Ontario Association of Fire Educators (OAFE) 2024 Public Education Fall Conference. The outreach 'Squad' shared some of Richmond's successes and strategies, between two presentations during the conference. The first presentation provided information on our Online Education Program, including barriers that had to be overcome, strategies for implementation and monitoring of the program, how we measure success, and plans for the future. The second presentation focused on how we built the Richmond Fire-Rescue brand, including how to tell stories, create engaging content, and increase positive public interactions with the fire department.
- Additionally, staff continued with life safety educational social media videos and posts, including, Firework Safety, ShakeOut BC and Fire Prevention Week.

Internal Staff Training

In October 2024, staff organized in-house training events including; Fire Leadership, Resilient Mental Health Support, Technical Water Rescue, Utility Vehicle, Wildland Firefighting, First Responder, Fire Ground Survival and ongoing firefighter recruit training.

Emergency Response

One of the City's emergency response goals is to arrive on-scene, in time and with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of preventing further fire loss and damage, which can be reduced when a fire is contained to the room of origin. Meeting this standard also assists in mitigating loss of life, reduction of property damage and protection of the environment.

In October 2024, there were 1,114 reported incidents of all types, representing an overall increase of 11 per cent in incidents between October 2023 and October 2024 (Table 2).

| | Incident Totals October (2024) | Incident Totals October (2023) | Number Change from October 2023 to 2024 | Percentage Change from October 2023 to 2024 | 5 Year Average for October |
|------------------------------|---------------------------------------|---------------------------------------|--|--|-----------------------------------|
| Active Alarm | 203 | 146 | +57 | +39 | 163 |
| Explosion | 0 | 1 | -1 | -100 | 0 |
| Fire | 31 | 49 | -18 | -37 | 41 |
| Hazardous Materials | 3 | 8 | -5 | -63 | 7 |
| Medical | 568 | 533 | +35 | +7 | 450 |
| Motor Vehicle Incident | 103 | 83 | +20 | +24 | 84 |
| Public Hazard | 8 | 5 | +3 | +60 | 8 |
| Public Service | 105 | 89 | +16 | +18 | 86 |
| Response Cancelled/Unfounded | 92 | 87 | +5 | +6 | 70 |
| Specialized Transport | 1 | 3 | -2 | -67 | 2 |
| Technical Rescue | 0 | 0 | 0 | 0 | 1 |
| Total | 1,114 | 1,004 | +110 | +11 | 912 |

The average time on scene in October 2024 for emergency response crews was 33 minutes per event, which is higher than the number recorded in October 2023: 32 minutes. The time spent on scene can vary due to the nature and severity of each incident.

In October 2024, there were 31 fire incidents reported to the Office of the Fire Commissioner. This is lower than the number reported in October 2023. The average number of fires reported each October over the last five years is 41.

Fire damage and property losses during October 2024 is estimated at \$1,826,280. The total building/asset and content value at risk is estimated to be \$227,853,245 and the total value preserved from damage was \$226,027,465. These numbers translate to 99 per cent of value protected (Table 3), which is the same as the value observed in 2023: 99 per cent.

| Incident Type Breakdown | Incident Volume | Estimated Building/Asset Value (\$) | Estimated Building/Asset Loss (\$) | Estimated Content Value (\$) | Estimated Content Loss (\$) | Estimated Total Value Preserved (\$) |
|--------------------------------|------------------------|--|---|-------------------------------------|------------------------------------|---|
| Residential: Single family | 2 | 797,650 | - | 557,505 | - | 1,355,155 |
| Residential: Multi family | 2 | 332,500 | 5,000 | 159,750 | - | 487,750 |
| Commercial / Industrial | 5 | 132,891,300 | 1,011,300 | 93,016,910 | 717,560 | 224,179,350 |
| Outdoor | 18 | 50,630 | 45,420 | - | - | 5,210 |
| Vehicle/Vessel | 4 | 47,000 | 47,000 | - | - | - |
| Totals* | 31 | 134,119,080 | 1,108,720 | 93,734,165 | 717,560 | 226,027,465 |

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available). Values under a threshold limit of \$1,000 will not be noted in the table.

Significant Events

Emergency response crews minimized harm, limited damage and stopped fire spread from the place of origin and performed life-saving interventions in these notable October 2024 incidents:

- **October 15, 2024 – Vehicle Incident in George Massey Tunnel.** Emergency crews responded to a motor vehicle incident in the George Massey Tunnel. A head-on collision had occurred in the northbound direction. RFR crews and Delta Fire extricated the patient for further care. Both the RCMP and Delta Police were on scene assisting with traffic movement through one open Southbound lane as both northbound lanes were temporarily closed. RFR crews worked with Delta Fire crews to perform a complex technical rescue of a person that was trapped as a result of the head on collision. The driver had sustained significant injuries and was transported to hospital by BC Emergency Health Services (BCEHS) crews. The driver of the other vehicle received minor injuries and was attended on-scene by BCEHS.
- **October 19, 2024 – Structure Fire on Blundell Road.** Emergency crews responded to multiple fires including a motor home, barn and outdoor fires at a property on Blundell Road. On arrival crews attacked and quickly extinguished the motor home and nearby tree fires. RFR then took a defensive approach to attack the barn fire due to the risk of localized collapse. Access to extinguish the fire was difficult due to the building construction type. Access to Blundell Road was temporarily closed to allow crews to access a nearby fire hydrant. Several structures and recreational vehicles were impacted on the site. One civilian sustained injuries and was provided treatment. Crews worked throughout the site to confirm no further fire spread. Emergency Support Services were initiated to provide displacement support. There were no additional reports of injury to the public or RFR personnel. A Fire Investigator attended.
- **October 30, 2024 – Residential Fire on Alderbridge Way.** Emergency crews responded to a fire that had occurred in the third floor unit of a property. On entry, crews attacked and extinguished the source of the fire. Crews then began ventilating the heavy smoke out of the property and were able to reduce pollutants to safe levels. Emergency Support Services were deployed to the assist the residents due to the significant air contamination. Following the ventilation, the multiple displaced units were able to return to their homes without the need for overnight support. The one displaced resident, where the fire originated, was provided with temporary accommodation. There were no reports of injury to the public or RFR personnel. A Fire Investigator attended.

November 6, 2024

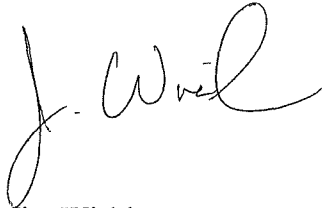
- 6 -

Financial Impact

None.

Conclusion

Richmond Fire-Rescue continues to monitor activities to identify and create public outreach programs to respond to emerging trends and to promote effective prevention behaviours.

A handwritten signature in black ink, appearing to read "J. Wishlove". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke.

Jim Wishlove
Fire Chief
(604-303-2715)

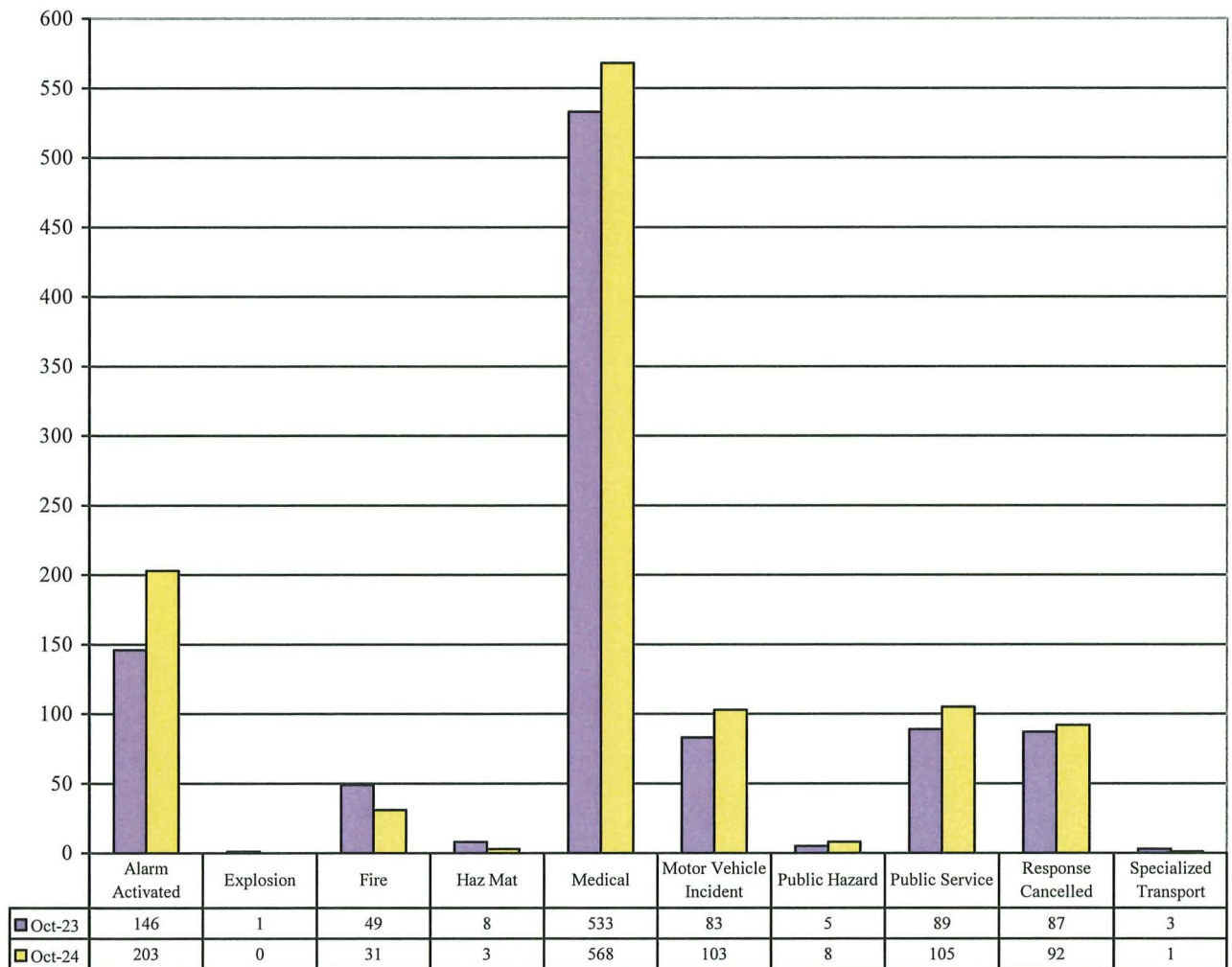
Att. 1: Emergency Response Activity for October 2024.

Emergency Response Activity for October 2024

Incident Volumes

The following chart provides a month-to-month comparison regarding incidents occurring in October 2023 and 2024. In October 2024, there were 1,114 total incidents, compared to 1,004 in October 2023. This represents an overall increase of 11 per cent between last year and 2024.

Table 4: October 2023 & October 2024 Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 51 per cent of the total emergency responses for RFR during the month of October 2024. A detailed breakdown of the medical incidents for October 2023 and 2024 is set out in the following table by sub-type. There were 568 medical incidents in October 2024 compared to 533 in October 2023, an increase of 7 per cent.

Table 5a: October 2023 & October 2024 Medical Calls by Type

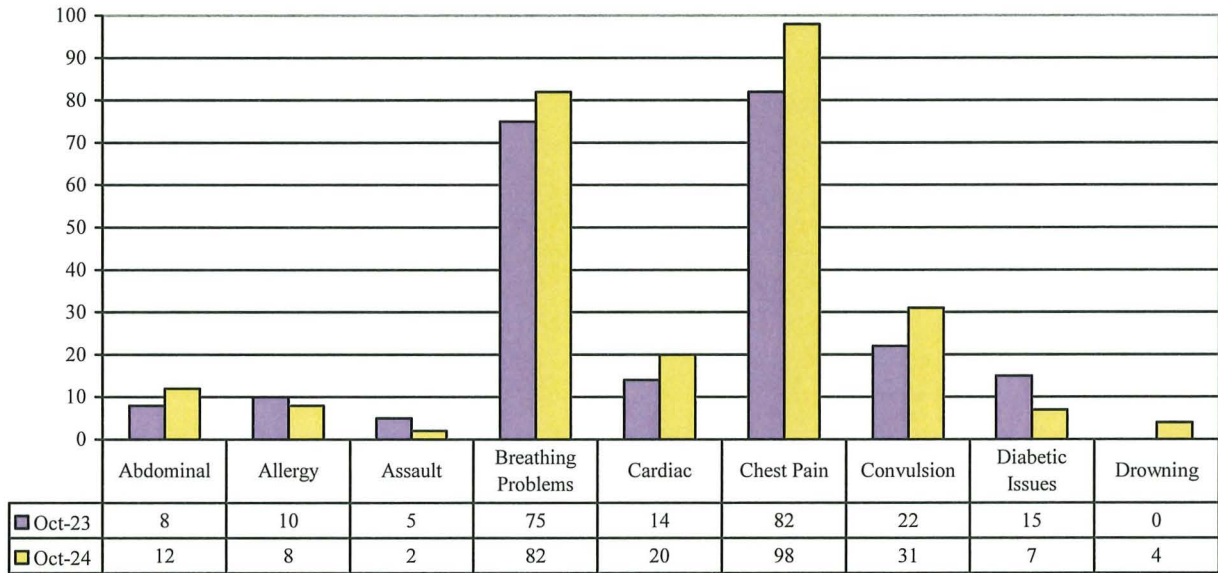
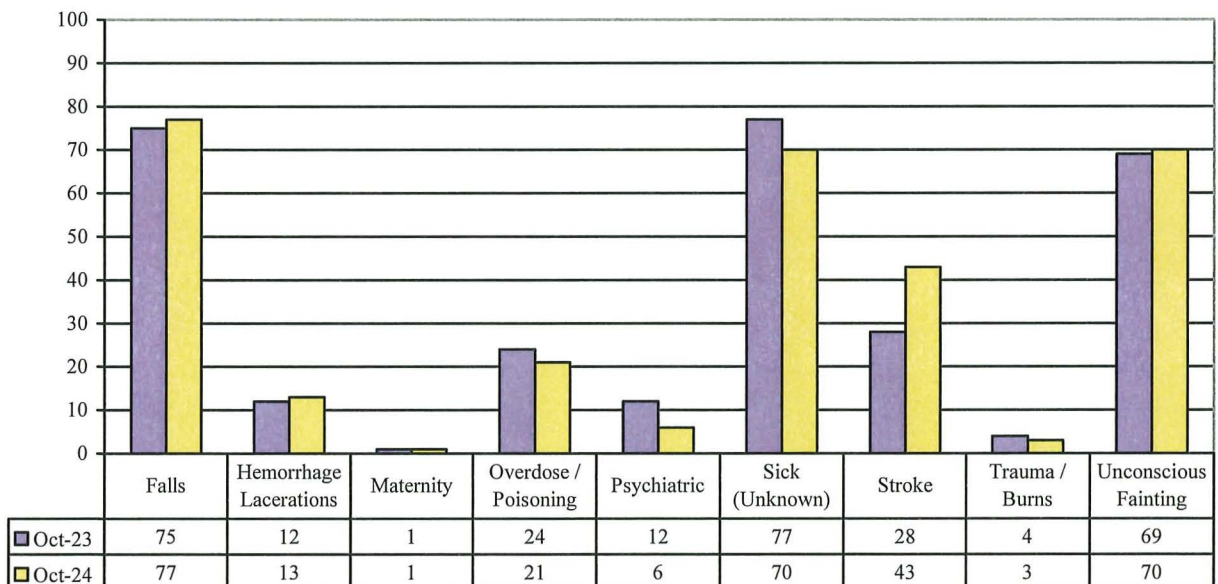


Table 5b: October 2023 & October 2024 Medical Calls by Type



The following chart provides the overdose/poisoning incident volume breakdown for October 2024. During October 2024, RFR staff did not administered Naloxone to any patients.

| Table 5c: Overdose / Poisoning Incidents By Type – October 2024 | |
|--|-----------|
| Opioid overdose incidents that RFR attended located in an OUTDOOR environment. | 3 |
| Opioid overdose incidents that RFR attended located in an INDOOR environment. | 0 |
| All other OD / Poisoning Incidents | 18 |
| Totals | 21 |

Fire Investigations

The fire investigation statistics for October 2024 are listed below:

| Table 6: Total Fire Investigation Statistics – October 2024 | | | |
|--|-------------------|-------------------|---------------------|
| | Suspicious | Accidental | Undetermined |
| Residential - Single-family | - | 2 | - |
| Residential - Multi-family | - | 1 | 1 |
| Commercial/Industrial | - | 3 | 2 |
| Outdoor | 13 | 4 | 1 |
| Vehicle | 1 | 3 | - |
| Totals | 14 | 13 | 4 |

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community and coordinate appropriate fire investigations.

Hazardous Materials

| Table 7: Hazardous Materials Incidents By Type – October 2024 | |
|--|----------------|
| | Details |
| Gasses (Natural / Propane) | 2 |
| Unclassified | 1 |
| Totals | 3 |

The following charts provide total incident volumes for fires and medical incidents on a year-to-year comparison in October from 2015 to 2024.

Table 8a: Total Fire Calls for Service in October from 2015 to 2024

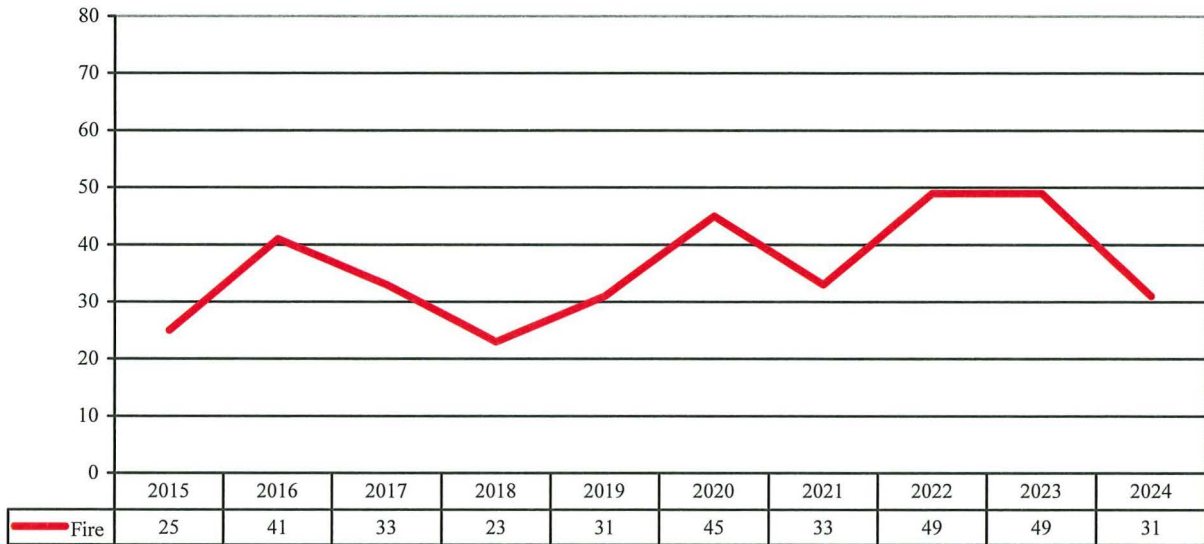
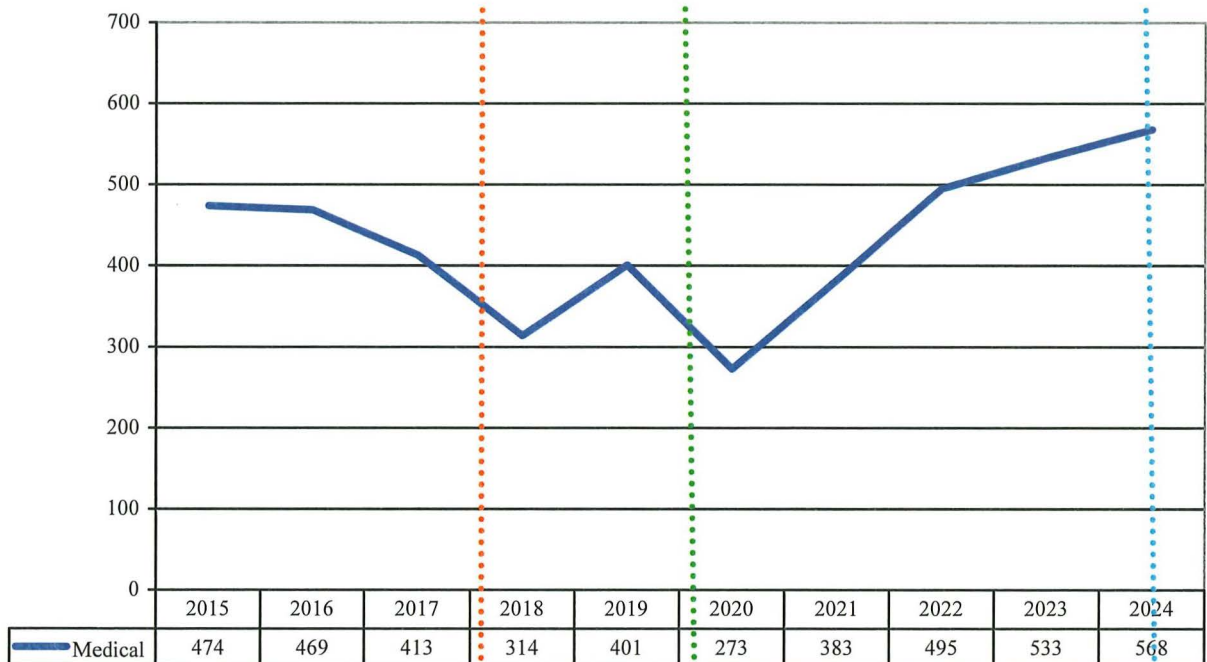


Table 8b: Total Medical Calls for Service in October from 2015 to 2024



Changes to BC Emergency Health Services Clinical Response Model dispatch system (2017-2018)

Start of COVID-19 Pandemic

July 26, 2024 - Provincial Health Officer ended public health emergency for COVID-19

Figure 1: Location of reportable fire incidents attended in October 2024 (total 31)



Figure 2: Location of reportable medical incidents attended in October 2024 (total 567)

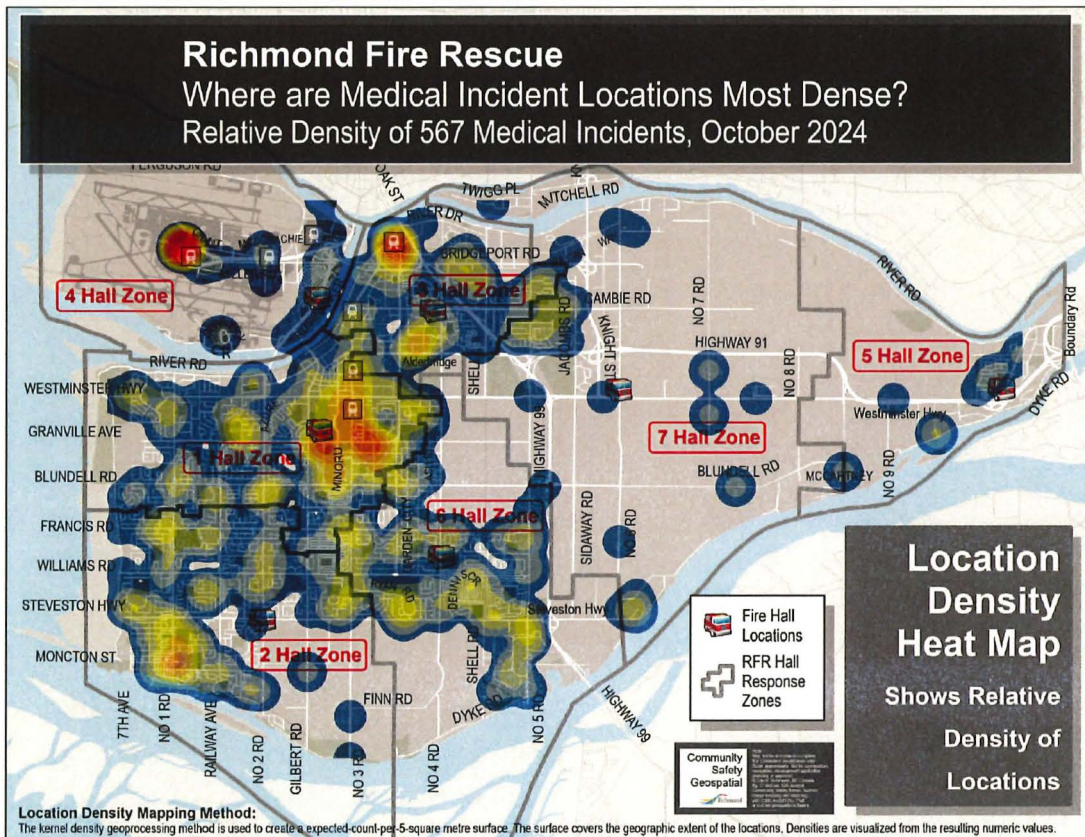
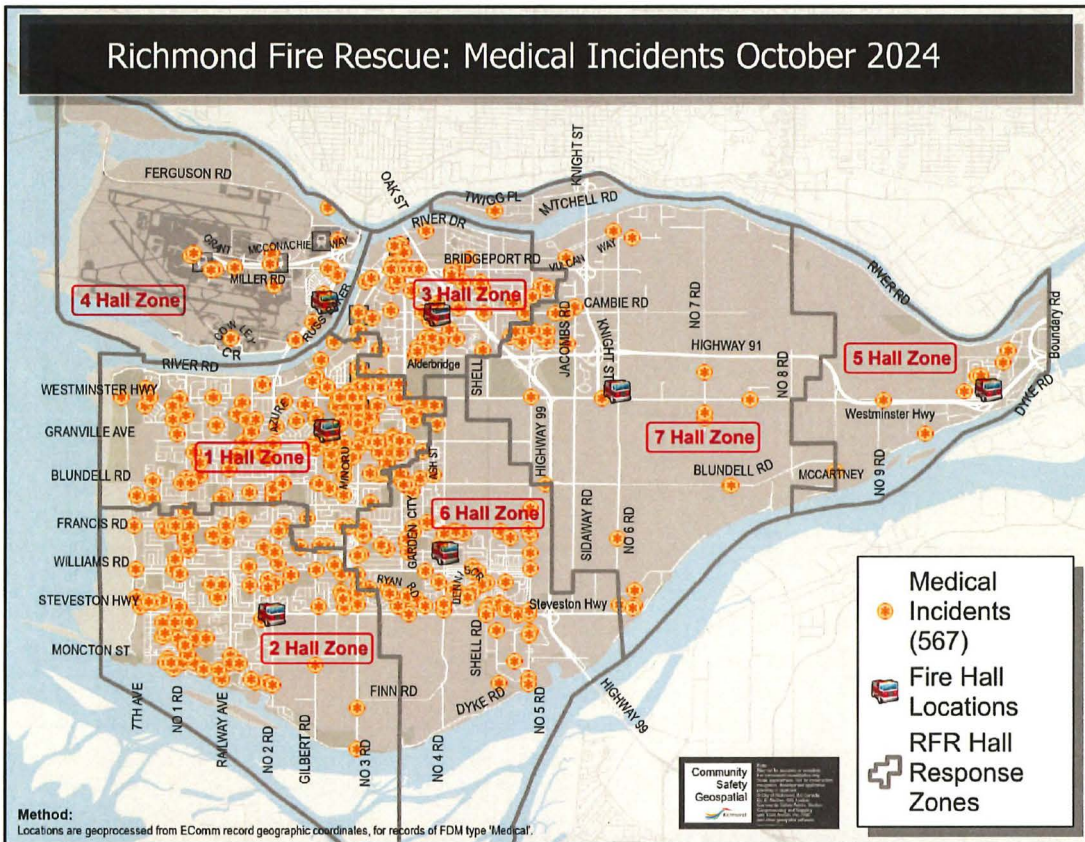


Figure 3: Location of reportable motor vehicle incidents (MVIs) attended in October 2024 (total 103)

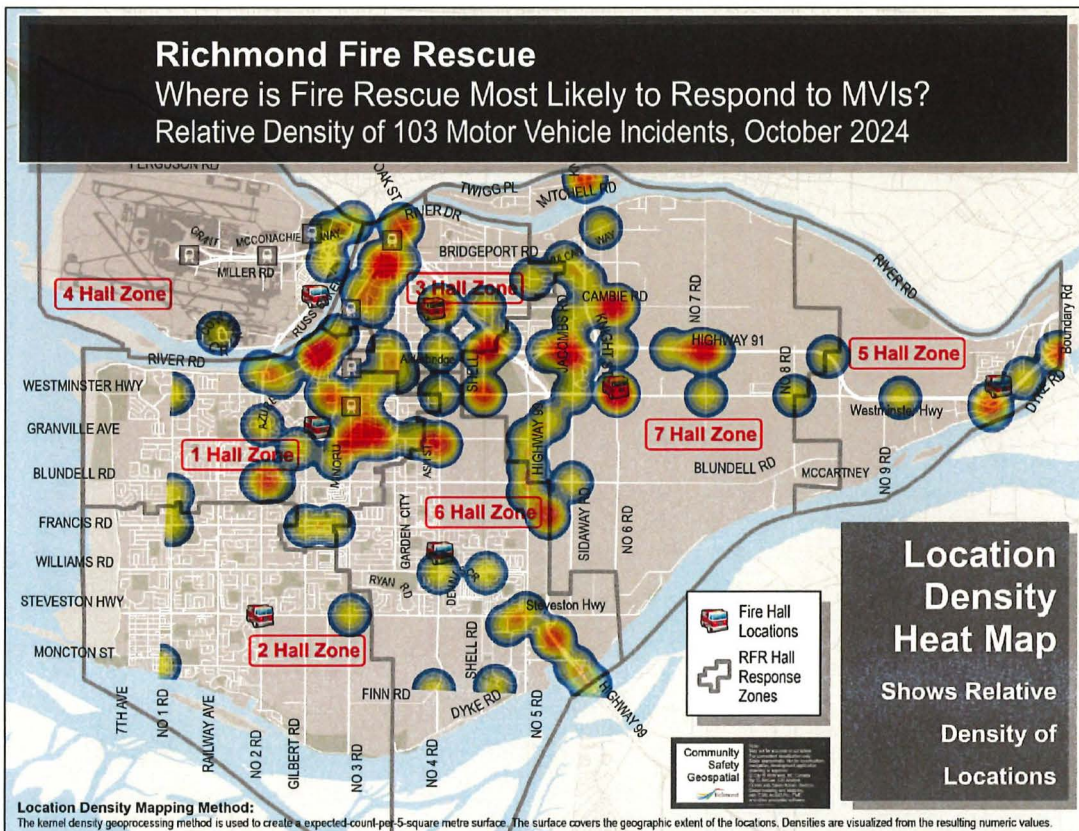
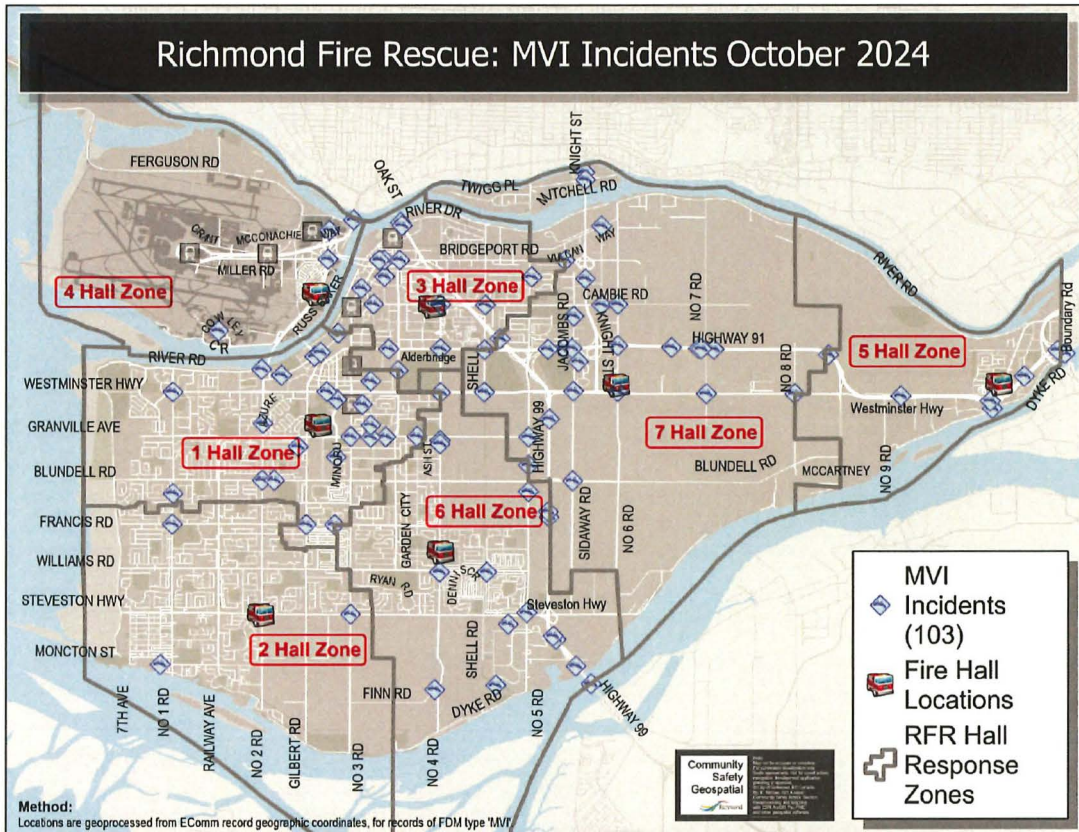


Figure 4: Location of reportable overdose / poisoning incidents attended in October 2024 (total 21)





City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 15, 2024

From: Dave Chauhan **File:** 09-5000-01/2024-Vol
Chief Superintendent, Officer in Charge 01

Re: **RCMP Monthly Activity Report – October 2024**

Staff Recommendation

That the report titled “RCMP Monthly Activity Report – October 2024”, dated November 15, 2024, from the Officer in Charge, be received for information.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 4

| | |
|---|----------------------|
| REPORT CONCURRENCE | |
| CONCURRENCE OF GENERAL MANAGER | |
| SENIOR STAFF REPORT REVIEW | INITIALS: |
| APPROVED BY CAO | |

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Community Police Station Programs
6. Crime Prevention Unit
7. Road Safety Unit
8. Victim Services
9. Youth Section

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Activities and Noteworthy Files

Trailer Thefts

On October 1, 2024, the Richmond RCMP issued a warning to local businesses following three recent thefts of trailers valued at over \$60,000. The thefts involved semi-trucks, which had been stolen in Delta and Richmond. Police believe the thefts may be connected. The incidents remain under investigation.

Person in Distress

On October 3, 2024, the Richmond RCMP received a report of a woman in distress in the Fraser River. Frontline officers located the woman who was unconscious near the No 2 Road Bridge. With assistance from a civilian boat operator, police were able to pull the woman from the river, and she was taken to a local hospital but did not survive.

Hit and Run

On October 5, 2024, Richmond RCMP officers located an injured man at the intersection of Gilbert Road and River Road. The man had been riding his bicycle when struck by a vehicle,

which did not remain at the scene. The cyclist was transported to a local hospital and treated for minor injuries. The incident is under investigation.

Online Threats

On October 23, 2024, the Richmond RCMP issued a media release advising that police had arrested a youth suspect for posting online threats about a school shooting. Police worked in collaboration with the Richmond School District to conduct the investigation. A risk assessment by the Police determined that there was no safety threat.

Halloween Safety

On October 28, 2024, the Richmond RCMP issued a media release providing residents with safety tips for enjoying Halloween festivities. The release also advised the public that Richmond RCMP officers would be conducting high-visibility patrols throughout the city to ensure a safe and enjoyable evening.



Figure 1: Public Engagement Event

Analysis of Police Statistics

Arson

There were eight reported arsons in October 2024, which is an increase of two incidents from the previous month. No patterns or trends have been identified.¹

Assault Serious (Assault with a Weapon)

There were 21 serious assaults in October 2024, representing no change from the previous month. Year to date, serious assaults are down eight per cent compared to the same period in 2023. No patterns or trends have been identified. The number of serious assaults this month is above the average range.

The majority of incidents reported in October 2024 involved physical force. Nineteen percent of incidents involved suspects unknown to the complainants.

Auto Theft

There were 33 auto thefts in October 2024, which is a 57 per cent increase from the previous month. Year to date, auto thefts are up 13 per cent compared to the same period in 2023. No patterns or trends have been identified. The number of auto thefts this month is within the average range.

¹ In January 2024, a new Uniform Crime Reporting Survey (UCR) code was introduced related to intentionally set fires that do not meet the *Criminal Code* definition of Arson. The introduction of this new UCR code currently prevents comparison to prior year arson counts. Staff will resume reporting trend comparison once sufficient statistically significant data is collected.

Drugs

In October 2024, there were 16 drug offences, which is a 16 per cent decrease from the previous month. Year to date, drug offences are down 56 per cent compared to the same period in 2023. No patterns or trends have been identified. The number of drug incidents this month is below the average range.

Mental Health

There were 275 mental health-related incidents in October 2024, representing a three per cent increase from the previous month. Year to date, mental health-related incidents are up three per cent compared to the same period in 2023. No patterns or trends have been identified. The number of mental health-related incidents this month is within the average range.

This month, there were 76 police apprehensions, and the average hospital wait time was 106 minutes; these statistics are within the average range. Twenty-seven individuals were responsible for two or more calls, with one caller generating 29 incidents.

Residential Break and Enter

There were 30 break and enters to residences in October 2024, representing a 25 per cent increase from the previous month. Year to date, residential break and enters are down 14 per cent compared to the same period in 2023. No patterns or trends have been identified. The number of residential break and enters this month is within the average range.

Commercial Break and Enter

In October 2024, there were 26 break and enters to businesses, which is more than double the number of incidents reported the previous month. Year to date, commercial break and enters are down 22 per cent compared to the same period in 2023. No patterns or trends have been identified. The number of commercial break and enters this month is within the average range.

Robbery

There were two robberies in October 2024, representing no change from the previous month. Year to date, robberies are down 13 per cent compared to the same period in 2023. No patterns or trends have been identified. The number of robberies this month is within the average range.

One robbery involved a person known to the complainant, and the other was a theft involving an online marketplace transaction. Both incidents remain under investigation.

Sexual Offences

In October 2024, there were 24 sexual offence files, representing a 41 per cent increase from the previous month. Year to date, sexual offences are up 11 per cent compared to the same period in 2023. No patterns or trends have been identified. The number of sexual offences this month is above the average range.

One-third of the offences reported in October 2024 were sexual assaults, and 13 per cent involved the sharing of intimate images without consent.

Shoplifting

There were 140 reported shoplifting thefts in October 2024, which is a 16 per cent increase from the previous month. Year to date, shoplifting thefts are up 29 per cent compared to the same period in 2023. No patterns or trends have been identified. The number of shoplifting thefts this month is above the average range.

Theft from Automobile

There were 77 thefts from automobiles in October 2024, which is a 23 per cent increase from the previous month. Year to date, thefts from automobiles are down 43 per cent compared to the same period in 2023. No patterns or trends have been identified. The number of thefts from automobiles this month is below the average range.

Hate Crimes and Incidents

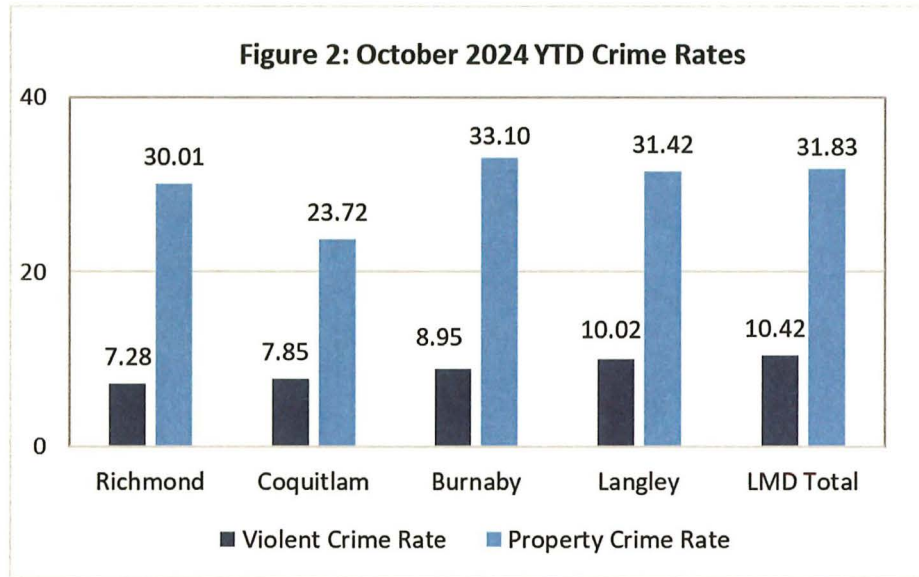
Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2020 and October 31, 2024.² A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime, as per the *Criminal Code*, carries a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime but does not reach the threshold of being a criminal offence. There were three hate incidents reported in October 2024. One incident was related to derogatory language uttered during an assault at a high school, another incident was connected to graffiti in a changing room at an elementary school, and a third event involved a suspicious YouTube video.

| Table 1 – Hate Crimes and Hate Incidents | | | |
|--|------------------|---------------------|-------|
| Year | Hate Crime Files | Hate Incident Files | Total |
| 2020 | 21 | 13 | 34 |
| 2021 | 21 | 24 | 45 |
| 2022 | 8 | 26 | 34 |
| 2023 | 6 | 19 | 25 |
| 2024 (TYD) | 0 | 11 | 11 |

² The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

Crime Trends Across Jurisdictions

Figure 2 presents crime rates for October 2024 for the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD).³ The property and violent crime rates in Richmond were below the LMD average.



Block Watch

At the end of October 2024, the Block Watch program had 299 groups, totalling 6,914 participants. Currently, the program includes 420 captains and co-captains. On October 29, 2024, new group participants received Block Watch training on how to spot suspicious activities.

Community Police Office Programs

Community police offices continue to enhance the Richmond Detachment’s policing services by providing various crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to improve crime prevention program awareness, community engagement and police accessibility. These initiatives help reduce anxiety and fear related to crime. The program activities vary from month to month, reflecting weather conditions, seasonal initiatives and the availability of volunteers.

³ Based on PRIME query by Richmond Crime Analysis Unit on November 6, 2024

During October, volunteer highlights included:

- The deployment of four bike patrols, totalling 33 hours.
- A total of 17 Fail to Stop deployments took place, resulting in 691 information letters issued.
- There were 37 Lock Out Auto Crime deployments, resulting in 480 information letters issued.
- Speed Watch was conducted on 982 vehicles, resulting in 71 information letters issued.
- 2,873 safety reflectors were distributed during pedestrian safety events.
- October 16 – Volunteers conducted community engagement activities during the Seniors Fall Immunization Clinic at the Minoru Centre for Active Living. Volunteers staffed a crime prevention information booth and distributed safety reflectors.
- October 17 – In collaboration with ICBC, volunteers assisted RCMP officers with a pedestrian safety outreach/engagement event at Lansdowne Centre. Over 1,300 safety reflectors were distributed.
- October 23 – Volunteers assisted RCMP officers with a School Sports volleyball game at Walter Lee Elementary.
- October 26 – As part of the Richmond RCMP’s fundraising efforts for its annual Toy Drive, volunteers assisted RCMP officers with a “Supercar” photo shoot. Volunteers took photographs and provided crowd control.
- October 31—Volunteers attended Halloween/fireworks events at Minoru Park, Burkeville Village, and South Arm Community Centre, enforcing public safety exclusion zones and guiding the public out of the parks at the conclusion of the events.

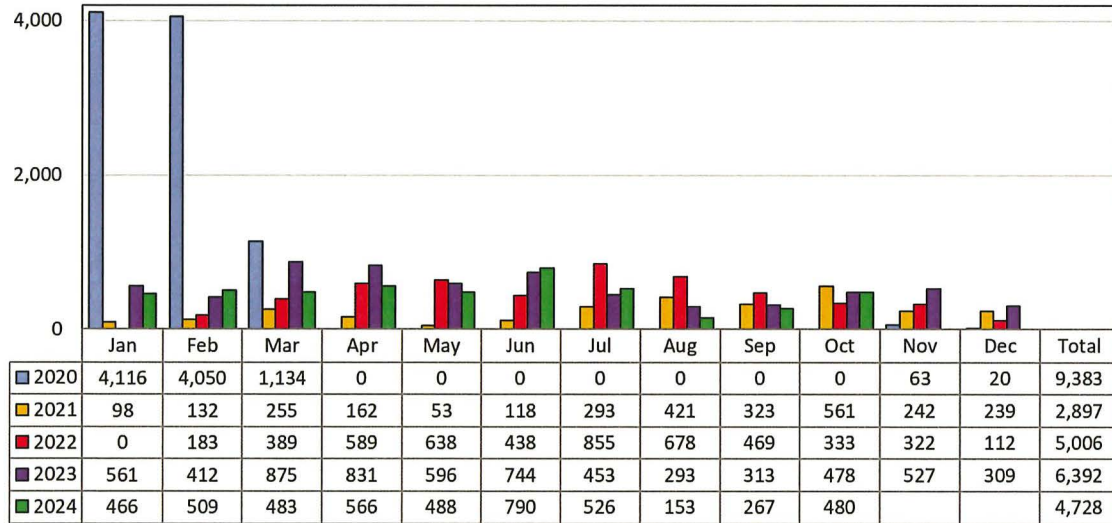


Figure 3: School Sports Event

Lock Out Auto Crime

Figure 4 provides a yearly comparison of the number of vehicle notices issued.⁴

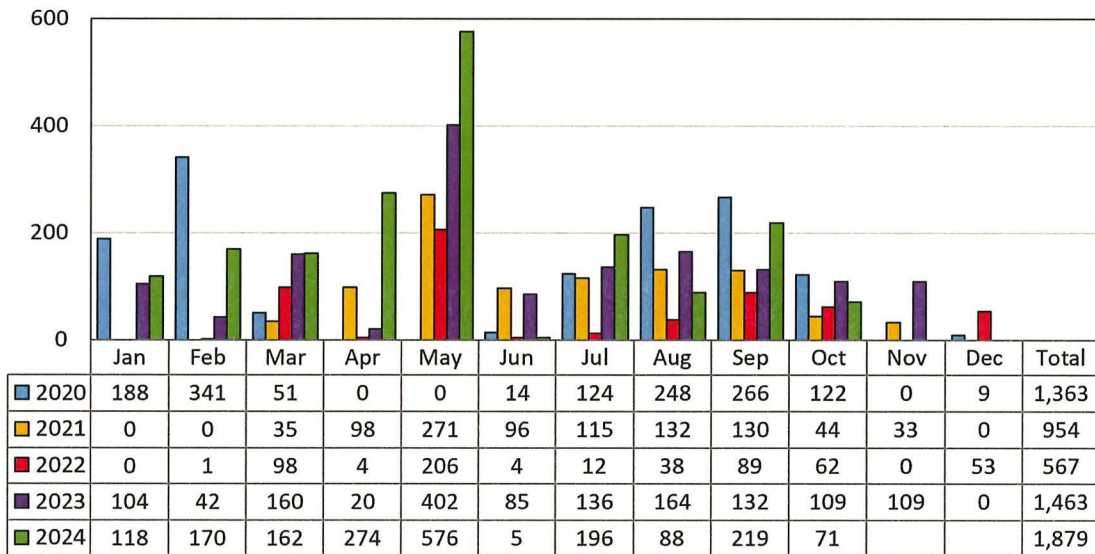
Figure 4: Lock Out Auto Crime Vehicles Issued a Notice



Speed Watch

Figure 5 compares the number of letters sent to registered vehicle owners yearly.

Figure 5: Speed Watch Letters Sent



⁴ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

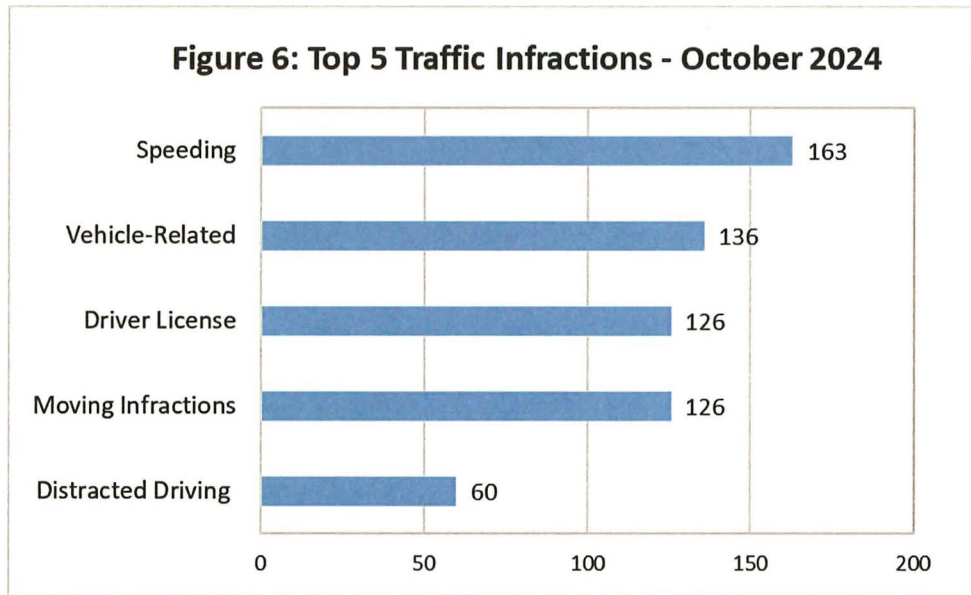
Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During October, the Crime Prevention Unit participated in the following events/activities:

- “Coffee with a Cop”
- Diversity and Inclusion Initiatives
- Pedestrian Safety
- Place of Worship Patrols
- School Sports
- Toy Drive

Road Safety Unit

The Road Safety Unit makes Richmond’s roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. A total of 688 violation tickets were issued in October 2024. Figure 6 provides statistics for the top five infractions for which violation tickets were issued in October:



Victim Services

In October 2024, Richmond RCMP Victim Services met with 75 new clients and attended four crime/trauma scenes after hours. The unit currently maintains an active caseload of 99 files. In October, Victim Services responded to several cases involving medical-related sudden deaths, motor vehicle collisions and mental health-related issues.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies contributing to safe and healthy behaviours essential to developing productive and civic-minded adults. During October, Youth Section highlights included:

- RCMP officers in the Youth Section conducted 57 proactive school visits at secondary schools and 86 visits at elementary schools. Police officers engaged with students during recess, lunch and morning and afternoon supervision.
- On October 23, 2024, police officers in the Youth Section participated in the first post-pandemic School Sports event at Walter Lee Elementary School.
- DARE classes continued for the first term of the 2024-2025 school year. Eighty-five students in three schools participated in the program.

Financial Impact

None.

Conclusion

In October 2024, the Richmond RCMP conducted several notable investigations, including a school shooting threat and a series of trailer thefts. Police statistics for this month indicate that most crime types were within the average ranges, except for serious assaults, sexual assaults and shoplifting incidents, which were elevated. Drug offences and thefts from vehicles were below average.

In October, the Community Engagement Team and volunteers continued to promote crime prevention and road safety initiatives, including a large-scale pedestrian safety campaign. The Officer in Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Director, Police Services
(604-207-4767)

- Att. 1: Community Policing Programs
2: Crime Statistics
3: Crime Maps
4: Fourth Quarter Crime Prevention Newsletter

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Spot the Target


- This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.



October 2024 STATISTICS

RICHMOND RCMP

The following information is a limited list of select crime-type samples, which does not comprise the entirety or assortment of all crimes captured by the RCMP. The statistics in this chart should be considered independently of the analysis provided as the data is unrelated to the research provided earlier in this report.

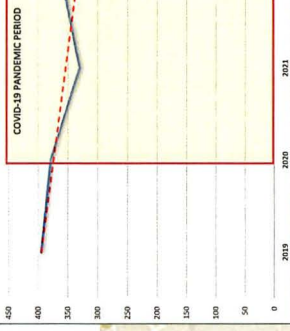
This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

The 5 year average is based on activity within a single month over the past 5 years. If the current monthly total for an offence falls outside the the 5 year range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red** if higher and **blue** if below. If the current monthly total for an offence is above the 5 year range due to primarily non-operational reasons such as the new UCR

| | Month | 5-Yr Avg | 5-Yr Range | Year to Date Totals | | | |
|---|-------------|----------|------------|---------------------|-------|----------|----------|
| | Oct - 24 | October | | 2023 | 2024 | % Change | # Change |
| VIOLENT CRIME (UCR 1000-Series Offences) | 161 | 140.6 | 131-150 | 1534 | 1582 | 3% | 48 |
| Robbery <small>UCR 1210(1-3)</small> | 2 | 4.8 | 2-7 | 52 | 45 | -13% | -7 |
| Assault Common <small>UCR 1400</small> | 53 | 48.4 | 45-52 | 492 | 527 | 7% | 35 |
| Assault Serious <small>UCR 1400(1-2)</small> | 21 | 15.2 | 12-18 | 201 | 184 | -8% | -17 |
| Sexual Offences <small>UCR 1490, 1490(1-3), 1490(4), 1490(5)</small> | 24 | 16.8 | 13-20 | 187 | 208 | 11% | 21 |
| PROPERTY CRIME (UCR 2000-Series Offences) | 706 | 654.0 | 558-750 | 6550 | 6306 | -4% | -244 |
| Business B&E <small>UCR 2100(1)</small> | 26 | 36.0 | 24-48 | 257 | 201 | -22% | -56 |
| Residential B&E <small>UCR 2100(2)</small> | 30 | 35.6 | 17-54 | 242 | 209 | -14% | -33 |
| Auto Theft <small>UCR 2100(3-4), 2100(5)</small> | 33 | 27.8 | 22-34 | 211 | 238 | 13% | 27 |
| Theft from Auto <small>UCR 2100(1-2)</small> | 77 | 153.8 | 116-192 | 1259 | 718 | -43% | -541 |
| Theft <small>UCR 2100(1-4)</small> | 126 | 77.4 | 57-98 | 1132 | 1122 | -1% | -10 |
| Shoplifting <small>UCR 2100(1-4)</small> | 140 | 83.8 | 53-115 | 1058 | 1368 | 29% | 310 |
| Fraud <small>UCR 2100(1-4), 2100(5)</small> | 101 | 82.6 | 75-91 | 827 | 973 | 18% | 146 |
| OTHER CRIMINAL CODE (UCR 3000-Series Offences) | 301 | 229.2 | 191-267 | 2698 | 2941 | 9% | 243 |
| Arson <small>UCR 3000(1-10)</small> | 8 | n/c | n/c | n/c | 63 | n/c | n/c |
| SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series) | 1160 | 1023.8 | 928-1120 | 10786 | 10889 | 1% | 103 |
| DRUGS (UCR 4000-Series Offences) | 16 | 48.8 | 20-70 | 470 | 205 | -56% | -265 |
| MHA RELATED CALLS (MHA files or Mental Health flag) | 275 | 271.4 | 217-326 | 2398 | 2469 | 3% | 71 |

Prepared by Richmond RCMP CAU. Data collected from PRIME on 2024-11-04. Published 2024-11-08. Data subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

RMD: Commercial B&E



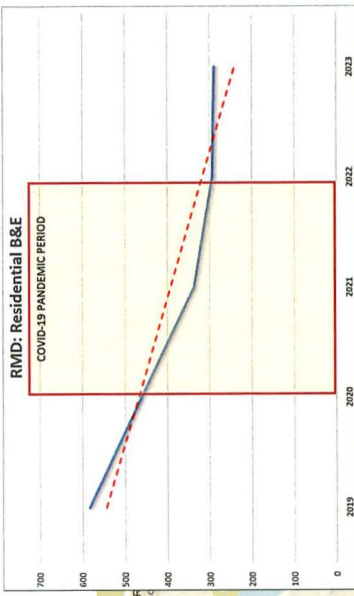
Commercial Break & Enter October 2024



CS - 48

Richmond RCMP
Crime Analysis Unit
2024-11-06

Commercial B&E
N=26



Residential Break & Enter

October 2024



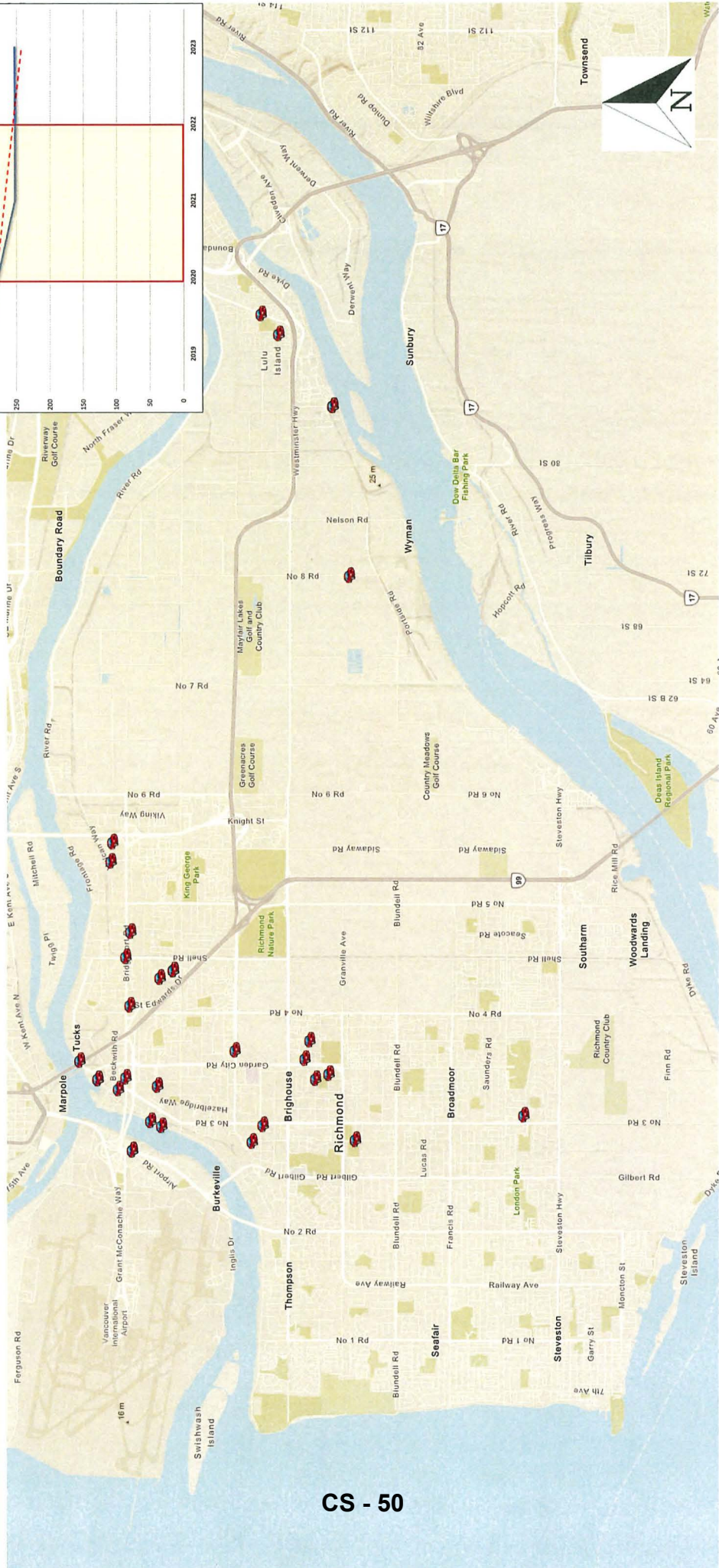
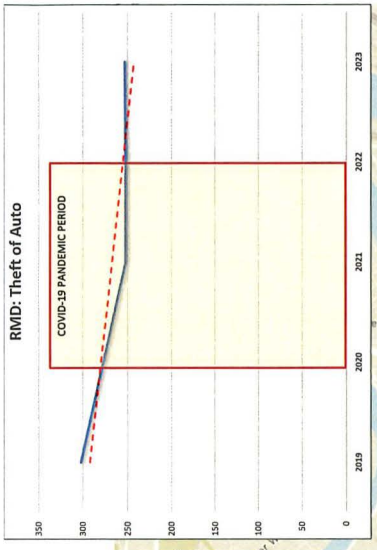
CS - 49

Residential Break & Enter

N=30

Richmond RCMP
 Crime Analysis Unit
 2024-11-06

Auto Theft October 2024

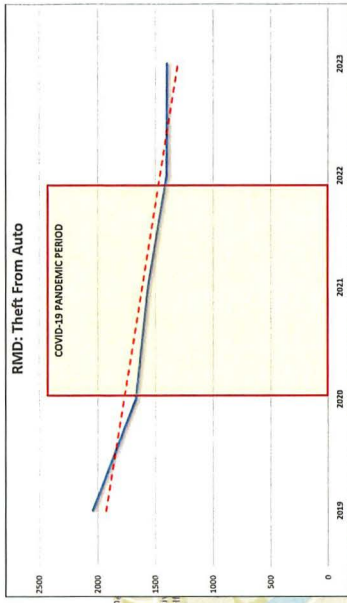


CS - 50

Auto Theft N=33

Richmond RCMP
 Crime Analysis Unit
 2024-11-06

Theft From Auto October 2024



CS - 51

Richmond RCMP
Crime Analysis Unit
2024-11-06

Theft From Auto
N=77

CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Shopping Spree

Have you ever been in any of these scenarios? There is a sale at the mall. You go and buy a brand new laptop and different clothing items from the mall. You put it in the back seat and decide to do a quick trip to the supermarket. Within five minutes, you return from the grocery store and your window is smashed and your brand new laptop and clothing are stolen.

In another scenario, you come across a heavily discounted electronic item online. Feeling excited, you contemplate buying it from a website you've never heard before. With timers counting down on the page, you don't want to miss out on this deal, so you decide to purchase the item. The item never arrives and you start to see unauthorized payments on your credit card statement.

There are necessary steps you can take to avoid these situations as they will only lead to disappointment. Autumn sales, Black Friday, and Boxing Day are all coming in the next few months. Whether you are shopping in-store or online, stay vigilant and remind yourself of the following tips.

In-Store Shopping

When you're shopping at the mall and your hands are full, it might seem convenient to drop off the bags to the car and return to the stores. However, this approach is not effective in preventing theft. An observant thief could notice you putting items in the car, providing them with an opportunity to steal. It is safer to finish your shopping before stowing away your purchases. If you are coming from another location and you have items in the car already, make sure they are out of sight before you head to your next destination. Commonly stolen items include personal electronics, backpacks, cash, keys, garage remotes, wallets, and jackets. Losing these items could lead to more serious crimes like break-ins, identity theft, or fraud.

Online Shopping

During holiday seasons, phishing attempts through social media and emails increase significantly. To protect yourself, start by researching and comparing prices on reputable websites. Always be skeptical of deals that seem too good to be true. Scammers often create ads that look similar to legitimate websites, using countdown timers or phrases like "limited time offer" to create a false sense of urgency. This is to capture your sense of excitement and eagerness, and limit your time to research. If you fall for their trap, they could steal your personal information and/or money.



Additionally, strengthen your online security by creating unique passwords, activating multifactor authenticators, and adjusting your privacy settings. Always use a secure connection and avoid using public WiFi for online shopping, as tech savvy thieves may be lurking on public connections.

CITY OF RICHMOND CRIME PREVENTION NEWSLETTER

Reduce Crime in Your Apartment Community

Thieves are targeting apartment buildings due to several factors: easy access, hidden spots, blurred lines between public and private spaces, poor lighting, and landscaping that offers concealment. To mitigate these risks, a comprehensive risk assessment needs to be done to identify, analyze, and evaluate potential threats. Once identified, follow up by implementing targeted physical security measures. The goal extends beyond protecting properties from theft; it also includes deterring unwanted visitors and preventing illegal occupation of spaces.

When formulating a security strategy, it is essential to recognize that the design of the built environment can shape residents' perceptions of crime risk, often amplifying feelings of fear beyond actual threat levels. Incorporating Crime Prevention Through Environmental Design (CPTED) principles foster ongoing improvements in community safety, protection, and quality of life. It encourages the establishment of spaces that allow residents to assert control over their surroundings and enhance the sense of security within residential areas, making potential offenders more conscious of the likelihood of being observed or confronted.

A CPTED-informed residential security strategy combines modifications to the physical environment with community engagement, fostering social cohesion and participation for a safer living environment.



By working together, neighbours can increase the security and safety of their homes and neighbourhood, by following these tips:

- Do not let anyone you don't know into your building.
- Always confirm who is calling from the intercom before buzzing someone into the building.
- Watch the parking garage gate close completely before driving off when you are entering or leaving.
- Get to know other residents so you know who belongs. Start by just saying hi to people inside the elevator or when walking past one another in the parkade.
- Do not put your full name on the intercom panel.
- Let the property manager know immediately if you lose your key fob so they can deactivate it.
- Lock up your bike even if it is stored inside a secured bike room.
- Always lock your storage unit. If your storage unit is cage-style and your building permits, use sheets or panels to obscure what is inside.
- Meet delivery person downstairs, do not just buzz them into the building.



Preparing for Festivities

This quarter is filled with holidays and festive seasons. You may be using this time to celebrate with friends and family or you may be putting up decorations in preparation of the festivities. While you are preparing for festivities, make improvements to your home, and remind friends and family to take precautions to prevent crime. These improvements can make a huge difference in crime prevention and safety.



- ◆ Make sure all doors and windows are locked and closed properly. Do not run wires from the interior to exterior decorations.
- ◆ When putting up decorations, trim the trees and hedges in front of your house to remove hiding spots and increase natural surveillance.
- ◆ Improve lighting around your home. Add motion sensor lights and pair them with working security cameras.
- ◆ Remind guests to not leave items in their vehicles and to lock the door when entering your home.
- ◆ If you are not home, turn on your alarms and add timers for your lights. Ask a neighbour to look after your home by picking up mail or packages and clearing the leaves from the driveway.

To Start a Block Watch Group

Interested in starting a Block Watch group? Let us tell you a little about Block Watch! Block Watch is a program that brings the police and the community together. This program helps you build connections and relationships with people in your neighbourhood and the police while striving for the common goal of crime prevention.

Select a Captain/Co-Captain

- ◆ Each Captain/Co-Captain has to submit an application and will be contacted for a suitability interview. Candidates will then need to complete a free Police Information Check.

Recruit and build your group

- ◆ Upon confirmation from the Block Watch office on completing and passing all required steps in becoming a Captain/Co-Captain, you may begin to recruit homes that are near to you with the provided recruiting materials from the Block Watch office. To build an effective Block Watch, try to involve 50-75% of households in your area.

Complete activation of your team

1. **Complete** Block Watch Captain/Participant training – invite everyone in your group to participate in a virtual/in-person training session.
2. **Submit** your participating household list.
3. **Qualify** for Block Watch street signs once the above steps are completed.

If you are interested in creating a Block Watch group in your area, email us your name and address at blockwatch@richmond.ca or call 604-207-4829.

BUSINESS LINK

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER

Steps for Reporting

It is an intimidating sight when you return to your business and see that it has been broken into. Many thoughts could be going through your head such as “Who do I call?” and “What can I do?”. Different businesses have their own protocols in regards to break and enter, but the common practice when arriving to a crime scene is the same. Review the proper protocols with your workplace, learn what numbers to call, and what to do in this situation. Below we answer these tough questions so you won't panic if ever faced with this situation.



Who do I call?

The first call is to report the incident to the police. The number to call depends on when you discover the break-in. For example, if you find out about it the day after it happened, you should call the non-emergency line, however, if the alarm or camera alerts notify you while the crime is in progress, you should call 911. If you're an employee, you may also need to contact the business owner or manager, as they have access to serial numbers, camera footage, and other valuable information for investigations or follow-ups.

What can I do?

Your first instinct might be to clean up the property, but doing so can disturb the scene and contaminate evidence. Avoid walking in areas the suspect may have accessed and do not touch anything, as there may be footprints or fingerprints present. After you report the crime, ask the call taker to clarify your next steps such as what can be cleaned. Make a list of the stolen items and find serial numbers associated with the stolen items if applicable. If a manager or business owner has inventory documents, ask them to provide it as it may help with identification. Provide the police with both the surveillance footage and the list of stolen items. Afterward, evaluate the security of the business; the assigned officer can offer valuable advice on enhancing security measures.

Please report all suspicious or criminal activity to the police.

Richmond RCMP Non-Emergency line [604-278-1212](tel:604-278-1212). If you witness a crime in progress, dial **9-1-1**.

Online reporting available at bc.rcmp-grc.gc.ca/richmond/report for the following:

- Damage/mischief to property under \$5,000
- Damage/mischief to a vehicle under \$5,000
- Hit and run to an unoccupied vehicle or property
- Theft of bicycle under \$5,000
- Theft under \$5,000
- Theft from vehicle under \$5,000
- Lost property

