



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, December 10, 2013
4:00 p.m.

Pg. # ITEM

MINUTES

- CS-4** *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Wednesday, November 13, 2013.*



NEXT COMMITTEE MEETING DATE

Tuesday, January 14, 2014, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

1. **COMMUNITY BYLAWS – OCTOBER 2013 ACTIVITY REPORT**
(File Ref. No.) (REDMS No. 4035635 v.4)

CS-9

See Page **CS-9** for full report

Designated Speaker: Ed Warzel

STAFF RECOMMENDATION

That the staff report titled Community Bylaws – October 2013 Activity Report dated November 12, 2013, from the General Manager, Law & Community Safety be received for information.



2. **RICHMOND FIRE-RESCUE – OCTOBER 2013 ACTIVITY REPORT**
(File Ref. No. 09-5000-01) (REDMS No. 4024379)

CS-15

See Page **CS-15** for full report

Designated Speaker: Fire Chief John McGowan

STAFF RECOMMENDATION

That the staff report titled Richmond Fire-Rescue – October 2013 Activity Report, dated November 18, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.



3. **RCMP'S MONTHLY REPORT – OCTOBER 2013 ACTIVITIES**
(File Ref. No. 09-5000-01) (REDMS No. 4036229)

CS-21

See Page **CS-21** for full report

Designated Speaker: Supt. Renny Nasset

STAFF RECOMMENDATION

That the report titled RCMP's Monthly Report – October 2013 Activities (dated November 8, 2013, from the Officer in Charge, RCMP) be received for information.



4. **PROVINCE-WIDE 911 LEVY IN BRITISH COLUMBIA**
(File Ref. No. 09-5000-01) (REDMS No. 4042842 v.6)

CS-36

See Page **CS-36** for full report

Designated Speakers: Fire Chief John McGowan & Anne Stevens

STAFF RECOMMENDATION

- (1) *That the staff report titled Province-wide 911 Levy in British Columbia” be forwarded to UBCM;*
- (2) *That UBCM be advised that should the Province establish a province-wide CAL, the City of Richmond would request the following:*
 - (a) *municipalities would continue to be included in the discussion, development, implementation and funding allocation of a province-wide 911 CAL;*

- (b) *the province-wide levy would be cost neutral for municipalities and any new additional revenue sources (such as from mobile phones) would be used to fund system improvements and integration; and*
- (c) *the scope for the province-wide 911 CAL levy be strictly for the provision of 911 services, and administrative overhead from the telephone companies would be limited to a minimal amount.*



5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

- (i) *Movember*
- (ii) *Christmas Tree Chipping Event*
- (iii) *New Recruit Update*

6. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. Renny Nessel

Item for discussion:

None.

7. **MANAGER'S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Wednesday, November 13, 2013

Place: Anderson Room
Richmond City Hall

Present: Councillor Linda McPhail, Vice-Chair
Councillor Ken Johnston
Councillor Bill McNulty

Absent: Councillor Derek Dang
Councillor Evelina Halsey-Brandt

Call to Order: The Vice-Chair called the meeting to order at 5:11 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Wednesday, October 16, 2013, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Tuesday, December 10, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

Community Safety Committee
Wednesday, November 13, 2013

DELEGATION

1. Chuck Doucette, Past President, D.A.R.E. BC Society, provided an update on the Drug Awareness Resistance Education (D.A.R.E.) program commending the City of Richmond for operating, in conjunction with the Richmond RCMP, the successful education program with over 1800 students participating last year. The Society raised approximately \$11,000 through donations from various organizations and is looking for municipal funding to offset an approximate \$6,000 shortfall in operating expenses.

Discussion ensued and Committee suggested that, in addition to the request to the City, the Society approach the Richmond School Board for funding in support of the D.A.R.E. program and look for Sponsorship opportunities.

As a result of the discussion, the following **referral** was introduced:

It was moved and seconded

That the D.A.R.E. BC request for funding be referred to staff for input and discussion with the Richmond School Board.

CARRIED

LAW AND COMMUNITY SAFETY DEPARTMENT

2. **COMMUNITY BYLAWS – SEPTEMBER 2013 ACTIVITY REPORT**
(File Ref. No.) (REDMS No. 4010345 v.3)

Edward Warzel, Manager, Community Bylaws, advised that parking meter vandalism and theft have resurfaced and that staff is looking to have the vandalised meters replaced as quickly as possible. Further, he advised that the enforcement of “newspaper boxes” and “newspaper distribution agents” had begun, resulting in the removal of unauthorized boxes and an agent being ticketed.

It was moved and seconded

That the staff report titled Community Bylaws – September 2013 Activity Report dated October 10, 2013, from the General Manager, Law & Community Safety be received for information.

CARRIED

3. **RCMP'S MONTHLY REPORT – SEPTEMBER 2013 ACTIVITIES**
(File Ref. No. 09-5000-01) (REDMS No. 4006856)

Inspector Sean Maloney, Richmond RCMP, commented on the SWOOP event, highlighting that officers and 50 speed watch volunteers participated in an effort to catch distracted drivers and speeders in the community.

Community Safety Committee
Wednesday, November 13, 2013

It was moved and seconded

That the report titled RCMP's Monthly Report – September 2013 Activities (dated November 8, 2013, from the Officer in Charge, RCMP) be received for information.

CARRIED

4. **RICHMOND FIRE-RESCUE – SEPTEMBER 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 4020500 v.2)

Deputy Fire Chief Tim Wilkinson, Richmond Fire-Rescue (RFR), advised that although RFR has the best in equipment and training for resuscitation, they are not always able to resuscitate. He emphasized the importance of members of the public receiving Cardiopulmonary Resuscitation (CPR) training in order to increase survival rates in a medical emergency.

It was moved and seconded

That the staff report titled Richmond Fire-Rescue – September 2013 Activity Report, dated October 28, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

(i) Progress on Smoke Alarm Program

Deputy Fire Chief Wilkinson advised that a memorandum would be provided to Council on the Smoke Alarm Program.

(ii) Christmas Open House Events

Deputy Fire Chief Wilkinson advised that a memorandum would be prepared extending an invitation to Council to the Christmas Open House events.

Community Safety Committee
Wednesday, November 13, 2013

(iii) BC Ambulance Service Protocol Changes

Deputy Fire Chief Wilkinson stated that on October 29th BC Ambulance Service (BCAS) fully implemented changes to the Resource Allocation Plan (RAP). In the new RAP, a number of event types have been downgraded from Code 3 “lights and sirens” to Code 2 “BCAS response”. RFR, along with other Fire Departments, are currently in discussions to determine how these changes will affect response assignments and priorities. The discussions include a consideration of whether Fire Departments will also change their responses to routine for these incidents and if the increased BCAS response times could affect the amount of time RFR are required on-scene. Until further clarification is provided, all Fire Departments are continuing to respond at the priority level dispatched. A further update will be provided at the next Community Safety Committee meeting.

6. RCMP/OIC BRIEFING

(Verbal Report)

Items for discussion:

(i) Youth Squad

Inspector Maloney advised that Youth Squad was a positive initiative designed to introduce students in grades ten to twelve to various facets of policing and emergency services. The students had the opportunity to meet with police officers working in specialize units (i.e. traffic, canine, drug, emergency response, and forensics services). The other agencies participating with the RCMP were RFR, BCAS and the Canadian Military. The program exceeded the RCMP’s expectations with 40 students registered and a graduation ceremony is scheduled for December 9, 2013.

(ii) Youth Crime Prevention Website

Inspector Maloney noted that the Youth Crime Prevention Website is a national site that will assist RCMP members and children to access a variety of resources related to bullying, cyber bullying, dating and violence. A National Youth Advisory Committee has been announced seeking applications from youth age thirteen to seventeen to participate in secure on-line forums against youth crime, victimization issues, drugs, and bullying.

(iii) Media Meet and Greet

Inspector Maloney advised the RCMP held a Media Meet and Greet event with approximately 30 attendees in an effort to build communication with the local media.

Community Safety Committee
Wednesday, November 13, 2013

(iv) Crime Alert

Inspector Maloney noted that community police volunteers will assist in posting and circulating the 'Crime Alert' notice that advises the public on residential break-ins and provides tips on home security practices.

7. MANAGER'S REPORT

Emergency Programs – October Functional Exercise

Deborah Procter, Manager, Emergency Programs, updated Committee on the October Functional Emergency Operational Centre exercise featuring a 6.7 to 6.9 earthquake in the Georgia Strait. The exercise included damage assessment after the earthquake and again after an aftershock. Generally, a tabletop exercise and a functional exercise are conducted annually.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:32 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, November 13, 2013.

Councillor Linda McPhail
Vice-Chair

Heather Howey
Committee Clerk



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 12, 2013

From: Phyllis L. Carlyle
General Manager, Law & Community Safety

File:

Re: Community Bylaws – October 2013 Activity Report

Staff Recommendation

That the staff report titled Community Bylaws – October 2013 Activity Report dated November 12, 2013, from the General Manager, Law & Community Safety be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604.276.4104)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Budgets	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO 	

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Adjudication Program
5. Animal Control
6. Revenue & Expenses

This report supports Council's Term Goal #1: *To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

Analysis

1. Property Use

Customer Service Response

An average of 15 daily calls for service was fielded by administration staff in October 2013. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents a seasonal decrease of 21% compared to the number of calls fielded in September 2013 and a decrease of 6% when compared to the number of calls reported in October 2012.

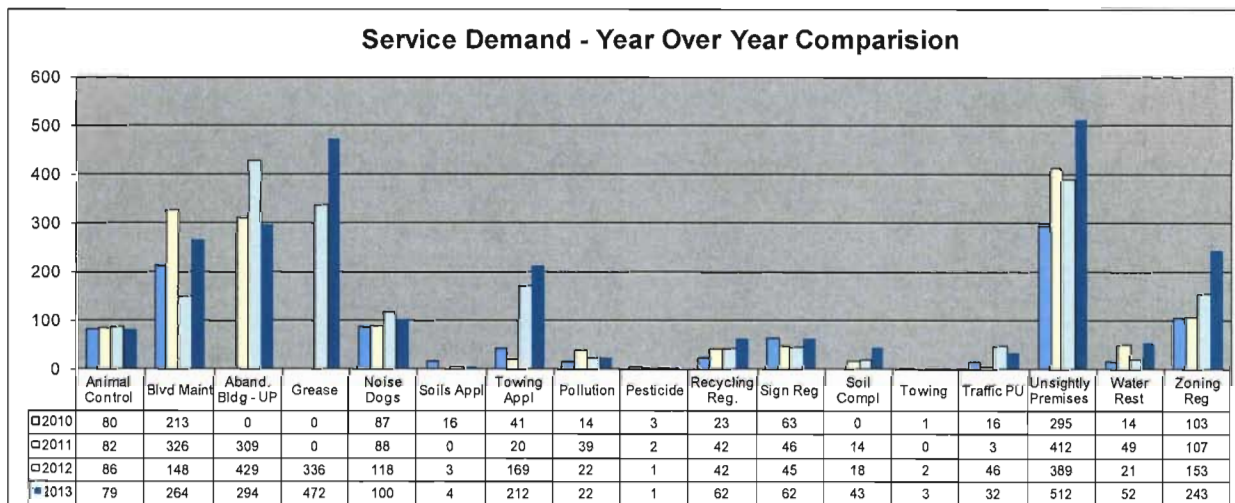
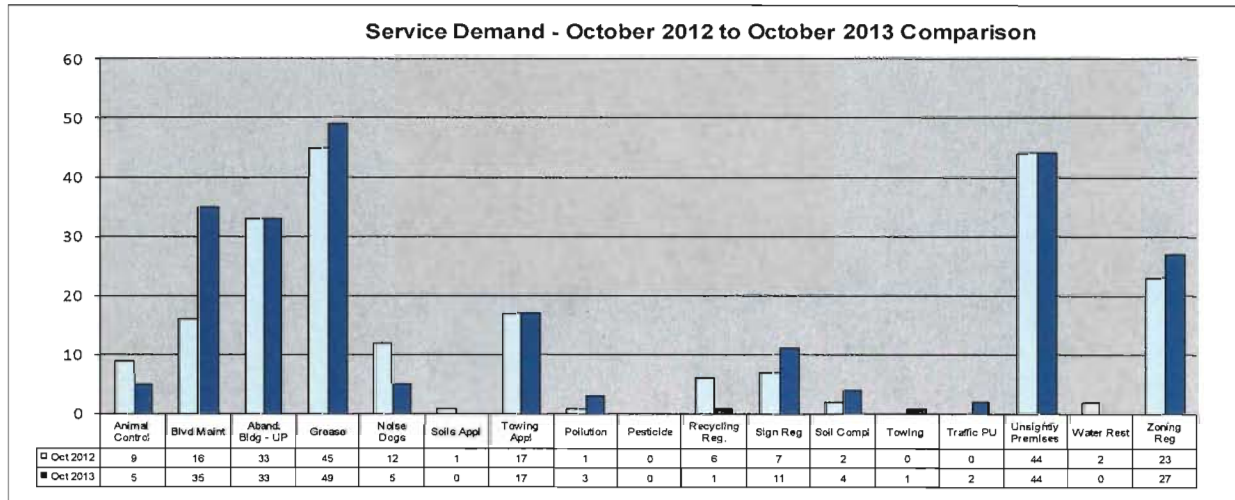
Enforcement Activity

Property use officers managed 188 new investigational files during the month of October 2013, an increase of approximately 9% when compared to October 2012. This increase is largely attributed to more calls for service related to boulevard maintenance contraventions: 35 in October 2013 compared to 16 in October 2012.

Community Bylaws continues to monitor and reduce the number of abandoned and/or vacant homes in the City of Richmond. The City currently has 68 residences remaining on the "Abandoned/Vacant Home Joint Operations" list which appears to be at a historically low level.

The "Soil Watch" program has resulted in four calls for service for the month of October 2013.

The following charts compare Property Use service demand by type for October 2013 vs. October 2012, as well as a comparative for the years 2010, 2011, 2012 and 2013:



2. Grease Management Program

The Grease Management inspector conducted 64 regulatory visits to 52 food sector establishments during October 2013, resulting in 6 bylaw violations with 1 infraction amended to a warning.

3. Parking Program

Customer Service Response

An average of 37 daily calls for service was fielded by administration staff in October 2013. This activity represents an increase of approximately 37% compared to September 2013, and an increase of 19% when compared to the number of calls reported in October 2012. These variations stem from lower ticket activity in the previous month.

Enforcement Activity

A total of 2934 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of October 2013. This is an increase of approximately 54% compared to the number of violations issued in October 2012.

During the month 294 violations were changed to a warning, which represents approximately 10% of the tickets issued during October 2013. The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a)	Identity issues	21	7%
Section 2.1 (b)	Exception in Bylaw	4	1%
Section 2.1 (c)	Poor likelihood of success at adjudication	93	32%
Section 2.1(d)	Contravention necessary / health related	2	1%
Section 2.1 (e)	Multiple violations issued for one incident	11	4%
Section 2.1 (f)	Not in the public interest	22	8%
Section 2.1 (g)	Proven effort to comply	80	27%
Administrative	Entries	61	21%

Program Highlights

Meter vandalism continued through October with 5 additional meters being damaged. The total number of meter incidents has now risen to 11 over the past 2 months. Meter repair costs and coin theft is estimated at approximately \$7500 for October 2013. To combat the issue Community Bylaws has advised various departments within the City to be alert to suspicious activities occurring in and around City parking meters. Vandalism and theft incidents continue to be reported to the RCMP for investigation. Some target hardening measures have been implemented, including regular and frequent coin collections, with the intent of minimizing the impact of these crimes.

"Newspaper Box Permit" enforcement which was initiated in September continued into October. Enforcement activity resulted in 113 permit verifications. Several company boxes found without permits were extended a two-week grace period to acquire additional permits. To date the majority of newspaper distributors have complied with the City's requirements resulting in only two tickets being issued for non-compliance of the Bylaw.

The following is a month-to-month comparison reflecting the number of violations issued for the years 2010, 2011, 2012 and 2013:



4. Dispute Adjudication Program

Sixteen adjudication hearings were scheduled for October 22, 2013, resulting in the following outcome:

- Ten violations upheld (three disputants did not attend and the remaining allegations were deemed to have occurred)
- Five violations were dismissed

The next Adjudication Hearing is scheduled for November 26, 2013.

5. Animal Control

Community Bylaws issued 39 new dog licences during October 2013, representing a decrease of 18% when compared to the number of new dog licences issued in October 2012. As of October 31, 2013 there were 5516 dogs licensed in Richmond. This total includes 83 dangerous dog license registrations. Animal Control officers responded to 2 dog bite incidents resulting in one dangerous dog investigation.

6. Revenue and Expenses

Following is a month to month financial analysis of October 2013 compared to October 2012.

Consolidated Parking Program Revenue the total of meter, monthly permit and enforcement revenue increased by 11.7% over the same period last year, to \$162,678 in October 2013 from \$145,665 in October 2012.

Meter Revenue decreased by 1.7% over the same period last year to \$43,259 in October 2013 from \$44,024 in October 2012.

Permit Revenue decreased by 23.4% over the same period last year, to \$10,023 in October 2013 from \$13,083 in October 2012.

Enforcement Revenue increased by 23.5% over the same period last year to \$109,396 in October 2013 from \$88,558 in October 2012.

The following chart provides a consolidated revenue comparison with prior years:



Conclusion

Community Bylaw staff continue to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Edward Warzel
Manager, Community Bylaws
(604)247-4601



City of Richmond

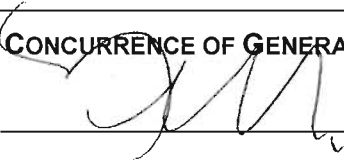

Report to Committee

To: Community Safety Committee **Date:** November 18, 2013
From: John McGowan **File:** 09-5000-01/2012-Vol
Fire Chief, Richmond Fire-Rescue 01
Re: **Richmond Fire-Rescue – October 2013 Activity Report**

Staff Recommendation

That the staff report titled Richmond Fire-Rescue – October 2013 Activity Report, dated November 18, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan
Fire Chief
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO 	

Staff Report

Origin

The purpose of this report is to keep Council informed on matters pertaining to public safety services in the community of Richmond.

This report supports Council Term Goal #1: *to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

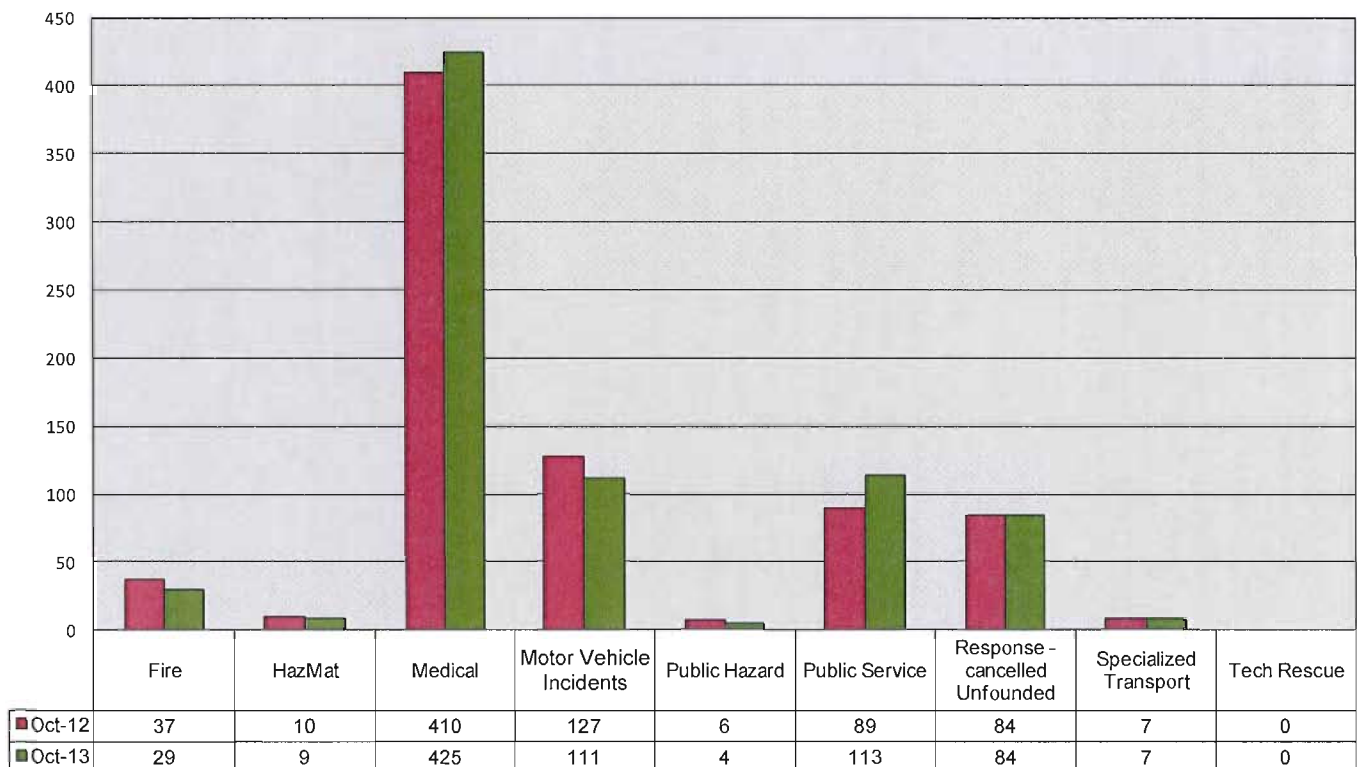
Analysis

Richmond Fire-Rescue's report for October 2013 is set out below.

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in October 2012 and 2013. In October 2013 there were a total of 902 incidents, compared to 888 in October 2012. This represents an increase of 1.6%. Analysis of events shows an increase in medical incidents relating to cardiac and breathing problems.

October 2012 & 2013 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour, spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Motor Vehicle Incident (MVI)

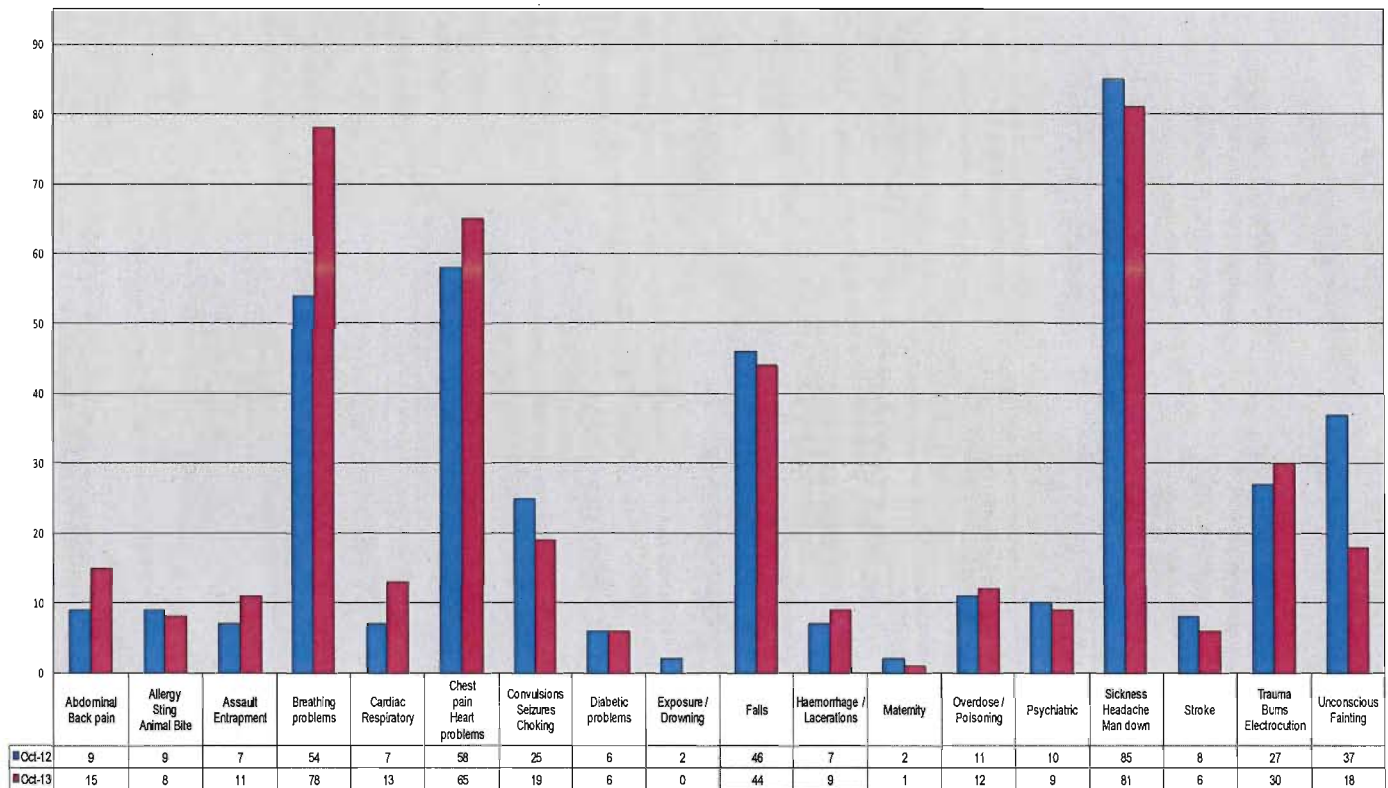
Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprise 47.1% of total emergency response for RFR during the month of October. A detailed breakdown of the medical incidents for October 2012 and 2013 is set out in the following table by sub-type. There were a total of 425 medical incidents in October 2013 compared to 410 October 2012 an increase of 3.5%.

October 2012 & 2013 Medical Calls by Type



Incidents

Notable emergency incidents which involved RFR for October 2013 were:

Medical

RFR crews responded to five separate Cardiac related incidents. They included:

- An incident occurred at City Hall West where RFR crews initiated Cardiopulmonary Resuscitation (CPR) protocols for a RFR staff member. RFR staff was able to restore breathing and pulse in a short period of time. The staff member was taken to Richmond General Hospital for further treatment and was released the next day. This event and the successful result emphasizes the need for all persons to be trained in CPR.
- An incident at Vancouver International Airport inside an aircraft where RFR crews performed Cardiopulmonary Resuscitation (CPR) on scene and within the ambulance.
- An incident on Maple Road where RFR crews performed CPR on a patient who subsequently regained a pulse.
- An incident on Bonavista Gate where RFR crews performed CPR on a patient identified as a "sudden death.

- An incident on Steveston Highway where RFR crews initiated Automated External Defibrillator protocols unfortunately the patient did not recover.
- Crestwood Fire Hall responded to an incident where a man had drowned in a cranberry field. Workers had pulled him to shore. On arrival RFR crews began to administer CPR. RFR assisted BCAS with patient care and a pulse was restored onsite.

Motor Vehicle Incidents (MVI)

Response was provided to a motorcycle accident on Triangle Road where a male rider had fallen off a motorcycle. The male was conscious and had considerable injuries. RFR crews and BCAS worked together to make the patient ready for transport to hospital.

Fires – Residential / Commercial / Outdoor

RFR crews responded to a car fire on the 5th level of the River Rock Casino parkade. RFR crews experienced challenges gaining access to the vehicle as the morning commuter traffic associated around the attached Canada Line transit station was congested. The parkade is attached to the casino through an enclosed pedestrian overpass thus creating a risk of smoke propagation towards the casino. RFR crews created a fire management plan that included isolating the casino from smoke. The incident was mitigated without issue within an hour. There were no injuries or property damage beyond that of the affected vehicle.

RFR crews responded to a fire incident involving a delivery truck in close proximity to a large commercial warehouse located on Elmbridge Way. On arrival RFR units found the delivery truck on fire, sprinklers units active and a distinctive odour normally associated with gasoline. Firefighters breached the entrance to make entry into the warehouse to extinguish the fire. There was heavy smoke throughout the building and a primary search was conducted to ensure there were no occupants inside. The fire was extinguished and building ventilated. Multiple fire apparatus attended the incident and there were no injuries to staff or public.

Crews responded to a semi trailer on fire. The vehicle had been driving along Westminster Highway and Nelson Road. As crews arrived there was a small explosion and diesel fuel was spilling into the environment with a potential of an additional 500 litres being released from the damaged tanks. RFR and City Works staff worked together to isolate and control the roadway and diesel hazard. Westminster Highway remained closed for a considerable period of time before the vehicle could be safely removed.

RFR crews responded to a rubbish fire incident located at a large demolition transfer station site on Mitchell Island. RFR crews extinguished the smouldering deep-seated debris fire after a long and concerted effort. There was significant concern regarding the run-off from the deluge efforts. RFR staff and City environmental specialists worked together to identify potential hazards and solutions created by the runoff from firefighting water streams that were making their way into the storm sewer system. Fire Prevention staff attended the site to document and request the owner of the property create a fire prevention plan.

Fire incidents of lesser impact occurred during October included:

- A single vehicle fire near to a residential structure on Springmont Drive.
- A brush fire on Francis Road.
- Three kitchen fires.
- An electrical fire on Savage Road.
- A fire involving homemade fireworks.

Fire losses during October 2013 are estimated at \$58,500. This total includes \$42,500 for building loss and \$16,000 for content loss. The total building and content value at risk was \$14,516,000, and the total value preserved was \$14,457,500. These numbers translate to 99% of value protected.

Fire Calls By Type and Loss Estimates – October						
Incident Type Breakdown	Call Volume	Estimated Building Value \$	Estimated Building Loss \$	Estimated Content Value \$	Estimated Content Loss \$	Estimated Total Value Preserved \$
Residential:						
- Single-family	4	1,300,000	-	-	-	1,300,000
- Multi-family	3	-	-	-	-	-
Commercial/Industrial	6	9,000,000	15,000	126,000	15,000	9096,000
Fire – Outdoor	10	4,031,000	2,500	-	-	4,028,500
Vehicle	6	58,000	25,000	1,000	1,000	33,000
Totals*	29	14,389,000	42,500	127,000	16,000	14,457,500

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

The fire investigation statistics for October 2013 are listed below:

Total Fire Investigation Statistics – October			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	4	-
Residential - Multi-family	-	3	-
Commercial/Industrial	2	2	2
Fire – Outdoor	3	5	2
Vehicle	1	3	2
Totals	6	17	6

HazMat

RFR crews attended to smoke reported in a building on Brighthouse Way. Fire crews investigated to discover that no hazardous materials leak had occurred rather a fan belt had failed on a blower unit in a machinery room which had resulted in the creation of a lot of smoke. RFR crews cleared the smoke within the room.

All HazMat incidents occurring during October were relatively minor, quickly mitigated, and did not require any long-term HazMat team deployment.

HazMat Calls By Type – October	
HazMat Calls	Details
Natural Gas/Propane Leaks (small)	6
Flammable/Combustible Liquids	1
Misc. (empty containers to unknown powder)	2
Total	9

Community Relations / Public Education

Richmond Fire-Rescue participated in events and activities for public education during October 2013. The events were as follows:

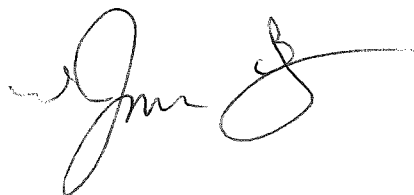
- 21 car seat inspections at Fire Hall No.1
- Pumper visits for: *MJ Miller 78 Navy Cadets League, Fire Prevention Week School Visits and Fire Prevention Week Open Houses.*
- Special Events: *Breast Cancer Awareness month, Wigs for Kids, United Way Car Wash, Annual Fall Firefighters and Muscular Dystrophy Award and Recognition Banquet, RFR & RCMP Pedestrian Safety Week, Sea Island Community Centre Fireworks Display, South Arm Community Centre Fireworks Display, Hamilton Community Centre Fireworks Display, West Richmond Community Centre Fireworks Display and Minoru Park Fireworks Display.*
- Hall Tours: *Excel Education Centre ESL Hall Tour*

Financial Impact

None

Conclusion

Richmond Fire-Rescue continues to deliver services and programs through an approach balancing prevention, education and emergency response. This direction is based on the belief that prevention, education and emergency response programs must be well established and integrated to have a positive impact on community safety.



John McGowan
Fire Chief
(604-303-2734)

JM:js



City of Richmond

Report to Committee

To: Community Safety Committee
From: Rendall Nasset
Officer In Charge, Richmond RCMP Detachment
Date: November 8, 2013
File: 09-5000-01/2013-Vol
01 (13.28)
Re: RCMP's Monthly Report – October 2013 Activities

Staff Recommendation

That the report titled "RCMP's Monthly Report – October 2013 Activities" (dated November 8, 2013, from the Officer in Charge, RCMP) be received for information.

(Rendall Nasset) Superintendent
Officer In Charge, Richmond RCMP Detachment
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
REVIEWED BY CAO 	INITIALS:

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

Council Term Goals for 2011-2014 identify the desire to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

Below is the RCMP's Monthly Report regarding October 2013 activities.

Noteworthy Files and Activities:

Richmond RCMP, Olympic Athletes and BC Muslim School Host Sports Event

On Wednesday October 2, 2013 BC Muslim School hosted the police and athletes in the spirit of sports. Paralympic Gold Medalist Walter Wu started with a presentation to students. Mr. Wu was just one of many Olympic athletes who gave their time to the community of Richmond for this event. The children had a chance to show off their soccer skills against members of the Richmond RCMP. This is the first time BC Muslim School has partnered with police on this initiative.

Shots fired at Richmond Steve Nash Fitness World

Richmond Detachment is investigating a series of shots fired outside the Steve Nash Fitness World at 6351 Westminster Highway. Police were called October 7 to find bullet holes outside the fitness centre. Gym patrons are being interviewed, however no intended victims have been identified at this time. The Serious Crimes Section will continue to investigate.

Richmond RCMP Catch Armed Robbery Suspect

On October 19, at 12:26 p.m., Richmond RCMP were called to a drug store on the 9100 block of Blundell Road after staff reported being robbed by a man with a gun. Staff told police that a man dressed in black was suspected of taking cologne from the store and when confronted the man pulled out a handgun and threatened staff. The man then fled the store on a bicycle. Police found the male and after a brief foot chase he was taken into custody. A black replica handgun was seized from the male and the stolen goods were located. The 21 year old male, Travis Heath is charged with 1 count of Robbery and 1 count of Use of An Imitation Firearm. Mr. Heath appeared in the Richmond court on October 29.

Charges Laid in Fatal Crash that Killed Two Teens in May 2012

On May 12, 2012 near Steveston and 4 Road in Richmond, two young men, whom were brothers, were passengers in a 2006 BMW. The two young men from Richmond lost their lives when the driver of the vehicle, Ryan Jeffrey Webster crashed into a tree. Mr. Webster of

Richmond has been charged with 2 counts of Impaired Driving Causing Death and 2 counts of Operating a Motor Vehicle with a Blood Alcohol Level over 80 milligrams Causing Death. These charges are a result of an extensive investigation by Richmond RCMP Road Safety Unit, ICARS, EHS and Richmond Fire Rescue. Ryan Webster will appear in Richmond Courthouse on November 28, 2013.

Richmond RCMP Arrest Two Males in a “Pizza Delivery Style” Drug Operation

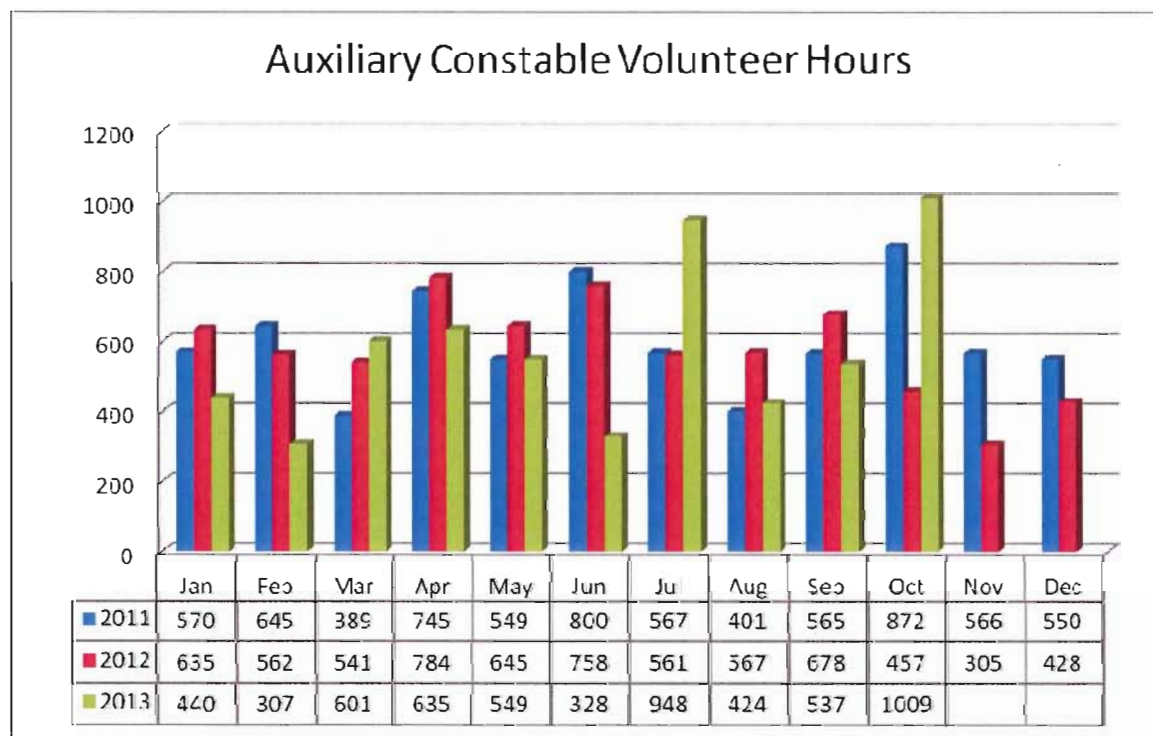
Richmond RCMP Organized Crime Unit has ended a six month investigation with two arrests. Police began their investigation in February after receiving information of a new group of individuals trafficking in crack cocaine and heroin. The group was selling drugs using a dial a dope trafficking technique which operates much like a pizza delivery service. Customers would call a drug line and place an order for drugs, which would then be delivered to their location.

Through the course of this six month investigation, police identified 2 suspects who were arrested on September 19, 2013. Emerson Mendoza-Lopez faces 8 charges for Trafficking, and was in court on October 10, 2013, and John Weiss faces 1 charge. Mr. Weiss was due to appear in court October 3. Both men are Richmond residents.

Auxiliary Constables

As of October 2013, Richmond Detachment has 29 active Auxiliary Constables, 17 new cadets in training, and 4 members on Leave of Absence. The Active Auxiliary Constables have volunteered 5,778 hours so far this year. The chart on the following page compares the total hours of service for the years 2011, 2012 and 2013 year to date.

Total Volunteer Hours: (includes community policing activities, as well as hours spent in training, court and on ride-a-longs and call-outs)

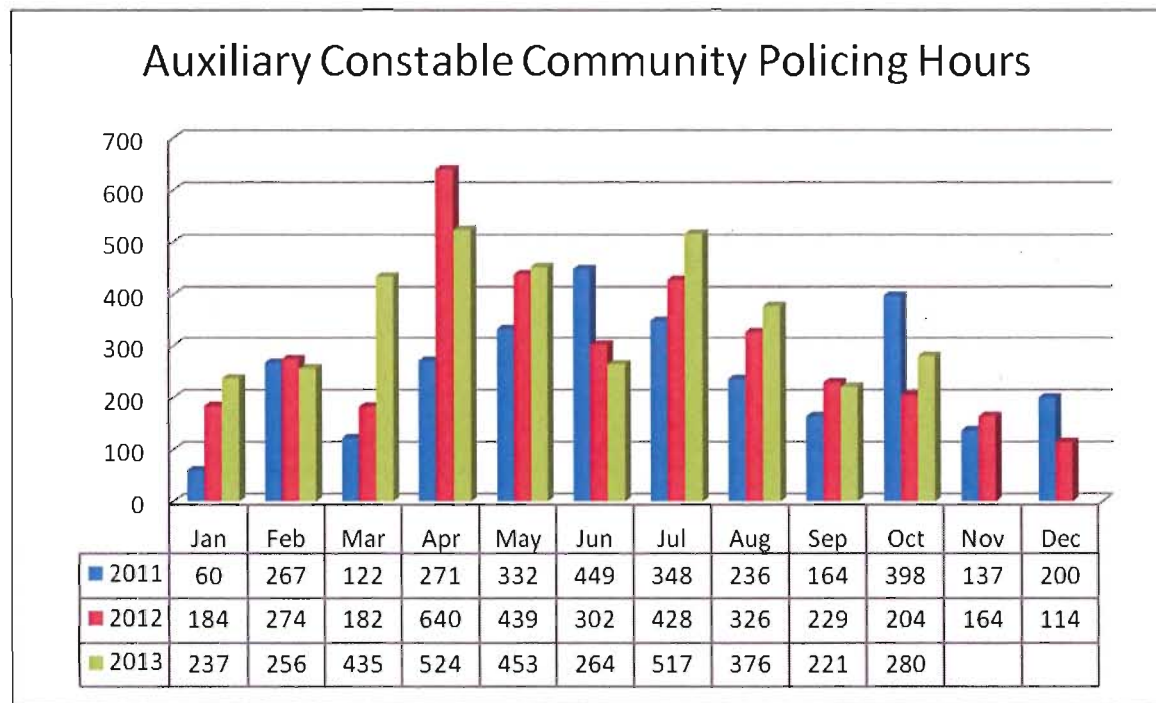


Total Hours (Year to Date) per Volunteer Auxiliary Constable (Includes all activities)

Year (Period: January to September)	YTD Total Hours	Number Of Active Auxiliary Constables	YTD Total Hours Per A/Cst.
2011	5,229	37	141
2012	5,729	33	174
2013	5,778	29	199

Community Policing Hours: (includes all crime Prevention programs and Community Events)

The Auxiliary Constables continue to ensure that Community Events and Crime Prevention programs remain a priority. As of October 2013, the Auxiliary Constables volunteered 3,563 hours for Community Policing Initiatives. The chart below compares the hours of community policing duties for the years 2011, 2012 and 2013.



It is of note that although there have been reductions in membership each year (11% in 2012, 12% in 2013), there was a 19% net increase in volunteer hours for the core Community Policing hours.

Community Policing hours (Year to Date) per Volunteer Auxiliary Constable.

Year (Period:January to September)	YTD Community Policing Hours	% Increase in Community Policing Hours	Number of Active Auxiliary Constables	% Increase Per A/Cst
2011	2,248	n/a	37	n/a
2012	3,003	34%	33	50%
2013	3,563	19%	29	35%

Community Policing Activities for October 2013 included:

- Ride for Refuge – provided traffic control and safety direction for participants
- Pedestrian Safety Initiative – provided targeted education around Canada Line stations
- DARE Program – delivered drug awareness and resistance program to grade 5 students
- Halloween Night – assisted with General Duty members, and provided additional police presence in Burkeville community
- Safety Patrols of parks, dykes and trails with Kubota and on foot, throughout Richmond
- Night Markets – providing an additional police presence
- YVR foot patrols – assisting travellers and providing an enhanced police presence
- Property Crime Reduction program – assisted Property Crime Unit with ongoing programs

Auxiliary Constables also continue to provide assistance to regular members with Traffic and General Duty shifts, primarily Friday and Saturday nights.

Community Policing**Highlights**

The community police station along with volunteers, participated in the 2nd Brighthouse Library “Community Table” on Sunday October 20 to promote Pedestrian Safety and Cell Phone Thefts. Subsequent to the Community Table, the Pedestrian Safety Campaign was held on October 23. Staff at the Community Police Station, 17 volunteers, 9 Regular Members, and Richmond Fire Rescue, handed out over 800 armbands along sky-train lines as they rode to River Rock Casino with 2 BCTAPS Officers, Cst Bruce Copp and another BCTAPS member.

Block Watch

On October 1, Richmond RCMP Crime Prevention Section attended the “Home Safety Fair” at Minoru Place Activity Centre. The Crime Prevention Section provided safety and home security information, as well as displaying and promoting the use of home security devices.

There were 342 letters sent to victims and their neighbours, to inform City residents that a residential break and enter had occurred in their neighbourhood, and encouraged residents to start a Block Watch group. Similarly, 16 Business Link letters were sent to Richmond businesses that experienced a break and enter during this period. Both residential and Business

Link break and enter letters offer crime prevention tips; directs Richmond residents and business owners to the crime prevention web pages and to register for the email alerts.

There were 79 residential and 14 business break and enter email alerts sent this period to registered Richmond residents and businesses respectively. These emails inform home and business owners that a break and enter has occurred, provides crime prevention information and directs residents and business owners to the crime prevention web pages.

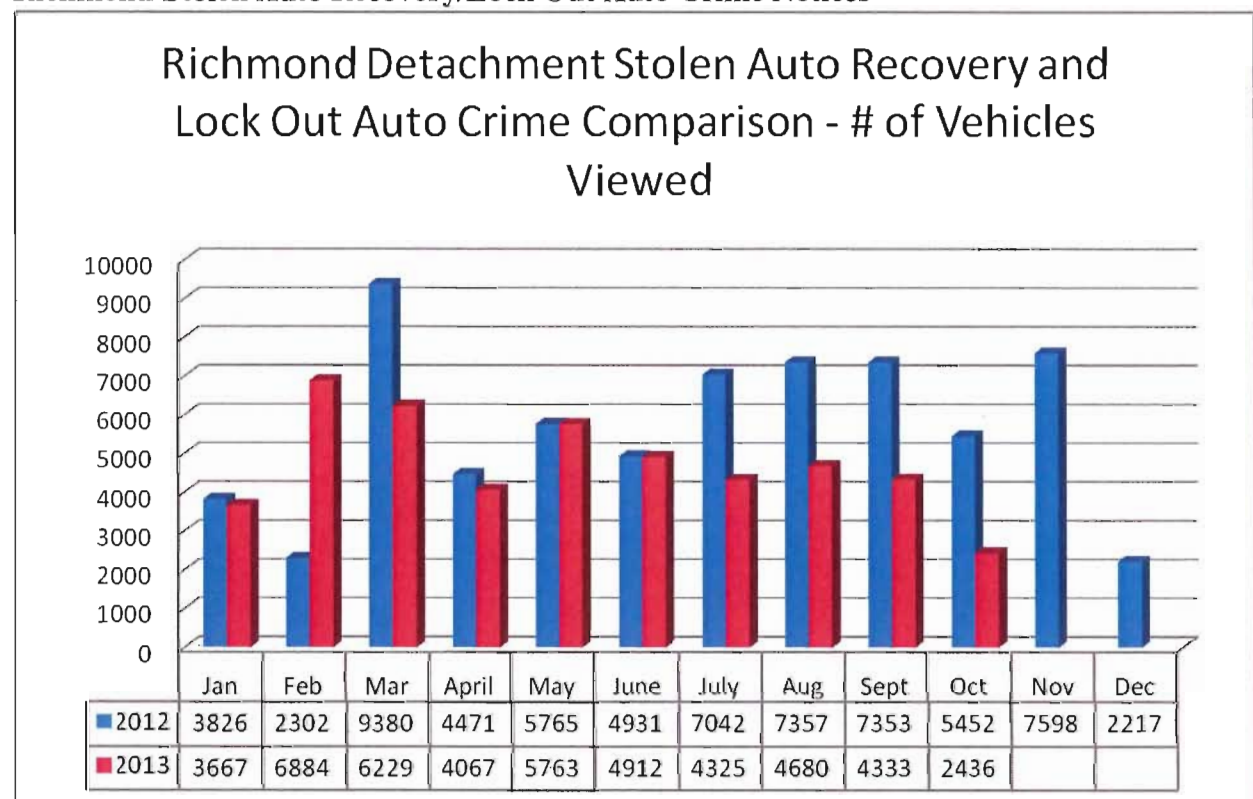
Business Link Program

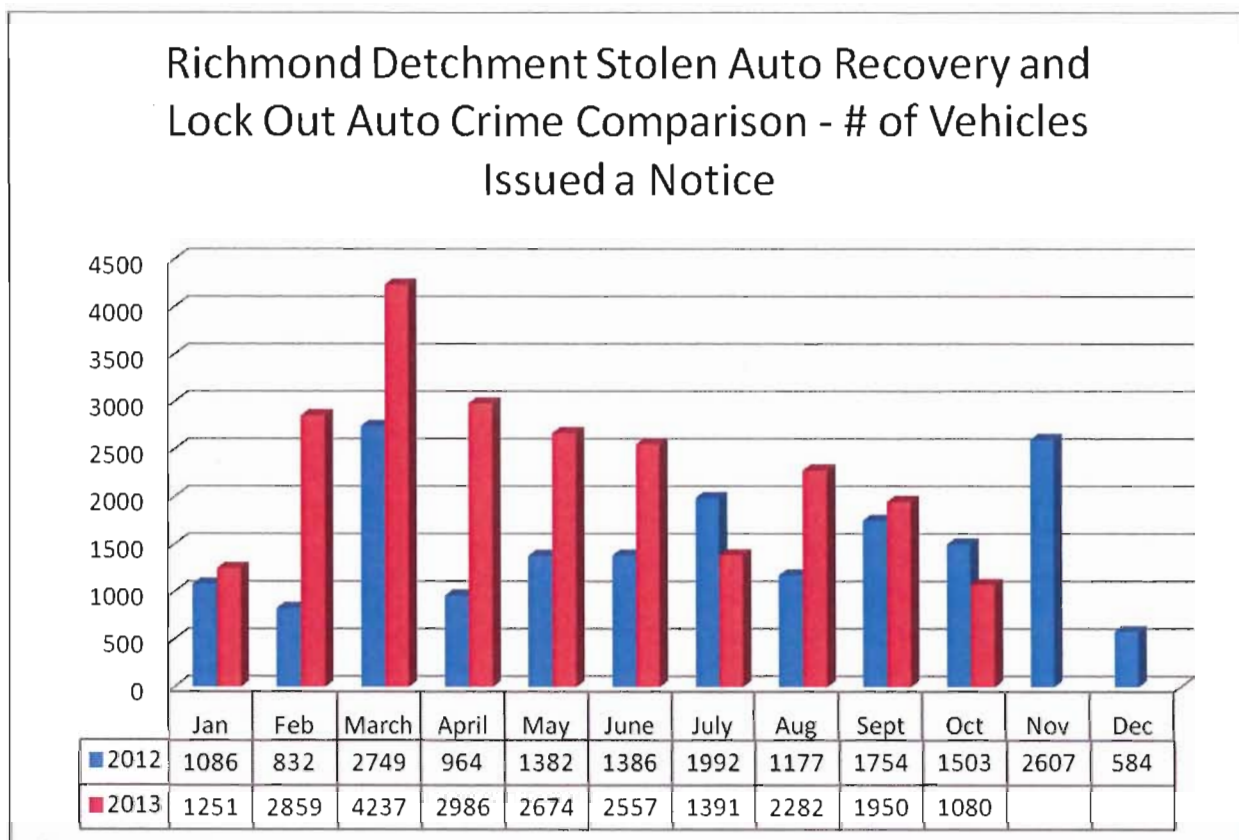
Volunteers go door-to-door to businesses in central and south Richmond wearing high visibility vests. They introduce themselves as station volunteers to the business owner/manager and provide brochures and newsletters, which are provided in English and Chinese. The contact information from the business is then entered in the Business Link database and should a break and enter occur an alert will be sent out with the details.

Community Police Stations

The following charts identify the activities of the Community Police Stations for the month. The numbers fluctuate from month to month as they are primarily driven by volunteer staffing increase or decrease.

Richmond Stolen Auto Recovery/Lock Out Auto Crime Notices





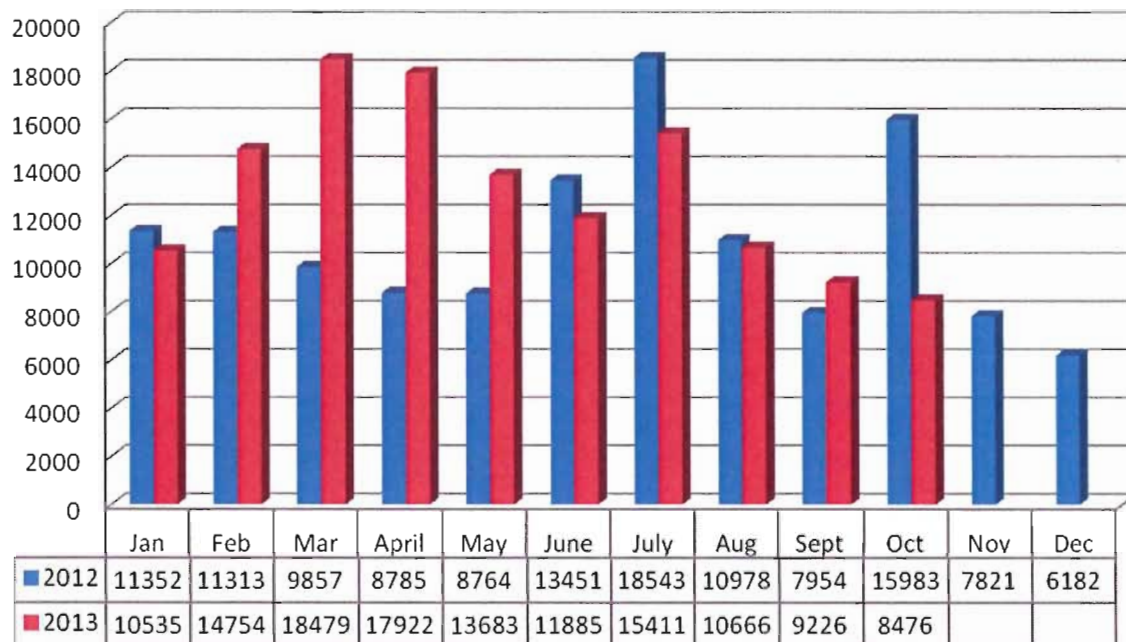
Notices supplied by ICBC are issued by a community volunteer and left on every car in the parking lot. The notice will have the Community Police Station name, crime prevention tips, location and date written on it as well as a list of questions that have been checked “yes” or “no”. For example:

- Does the vehicle have an anti-theft device? (e.g.: an alarm, immobilizer or steering wheel lock)
- Are there any personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

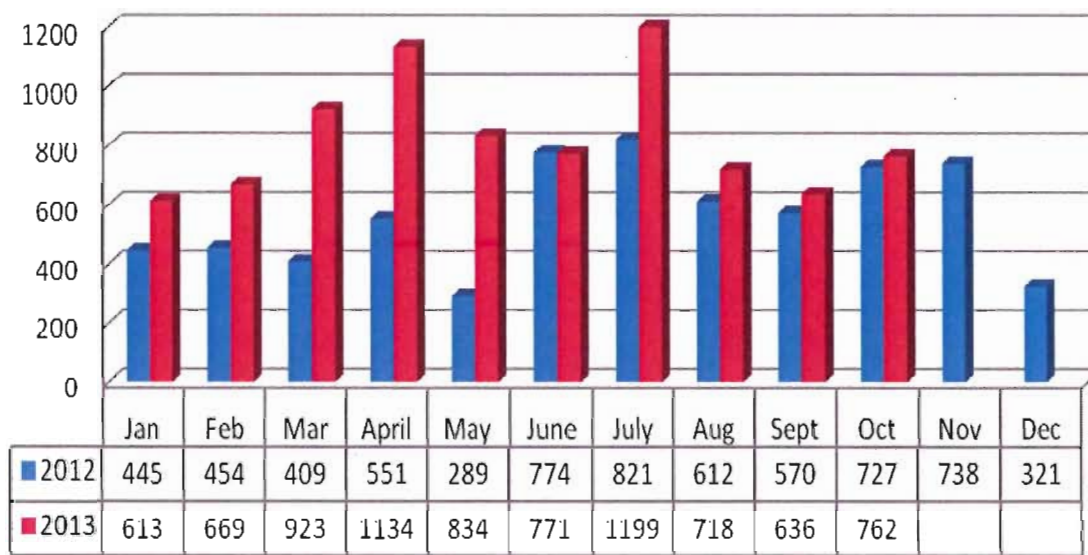
Richmond Detachment Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives driver’s instant feedback regarding their speed. Once the volunteers record the licence plate number and the speed, a letter is sent to inform the registered owner of the driving infraction, including; date, time, location and what the penalties would be if the driver had received a violation ticket.

Richmond Detachment Speed Watch Comparison # of Vehicles Viewed

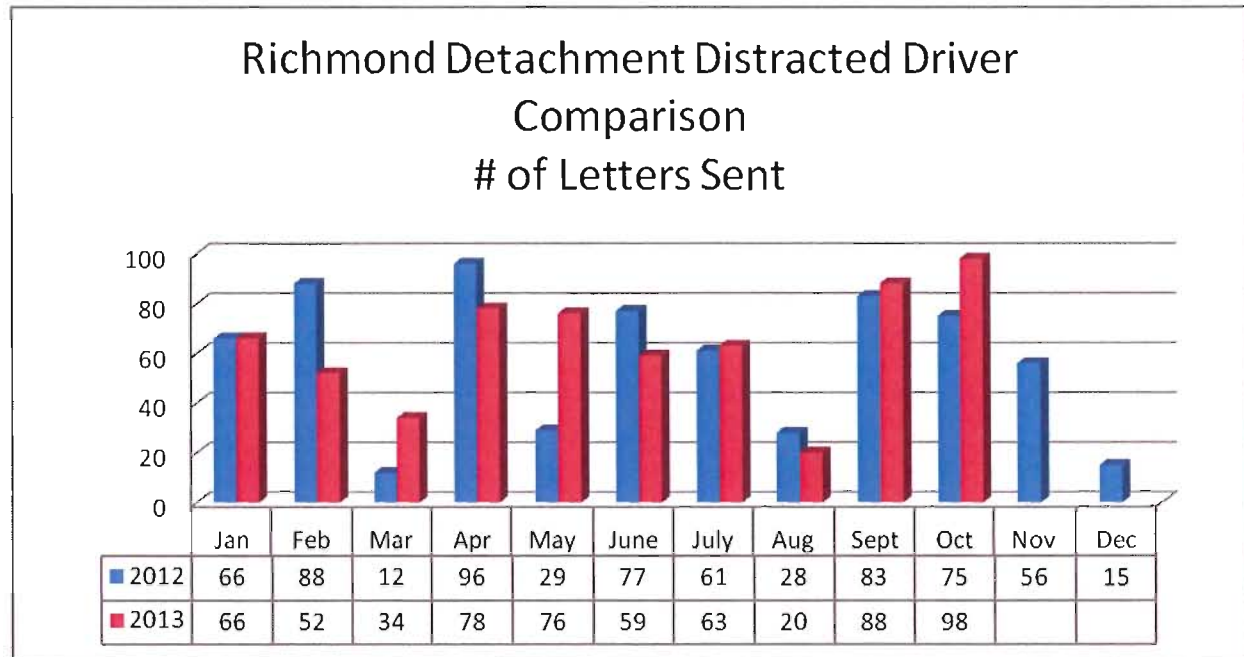


Richmond Detachment Speed Watch Comparison # of Letters Sent



Richmond Detachment Distracted Drivers Statistics

While volunteers are out doing bike/foot patrols or on Speed Watch duty, they note drivers that are on their cell phones; talking or texting, using electronic devices, reading a newspaper or putting on makeup. The registered owner of the vehicle is then sent a letter with the date, time and location. Also included in the letter is the type of driving infraction and amount of the fine had the driver received a violation ticket.



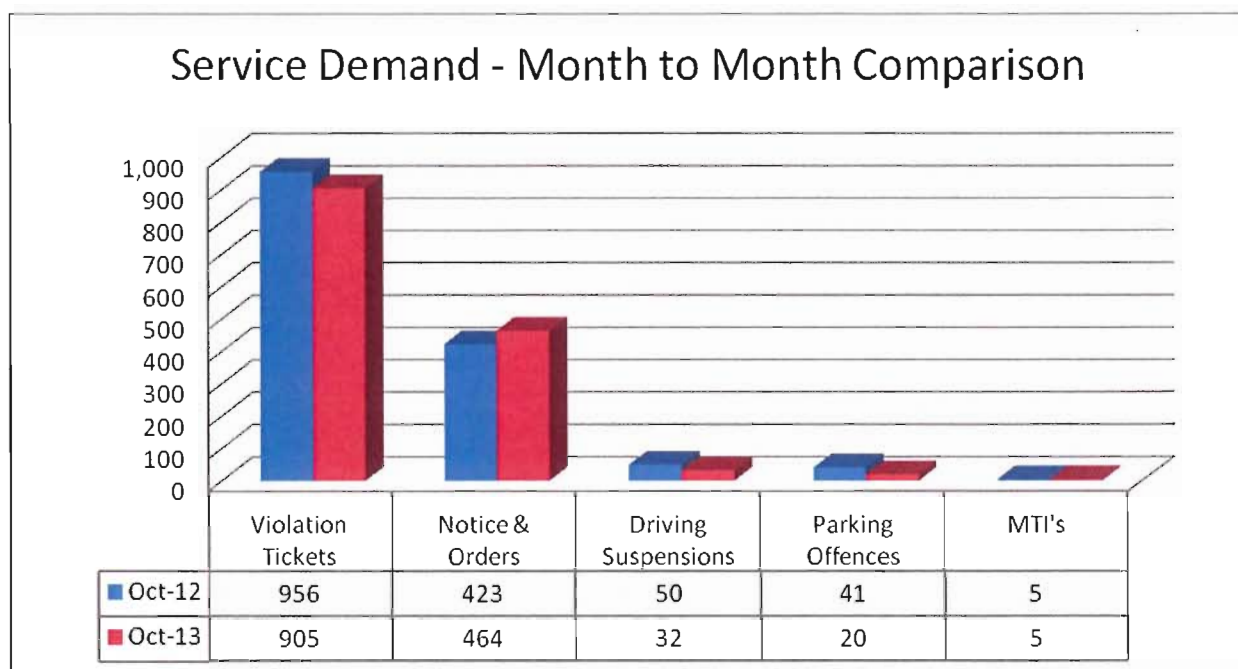
Volunteer Bike and Foot Patrols

For October, there were 8 bike patrols totalling 46 hours as well as 9 foot patrols totalling 65 hours. The volunteers had assisted the general public with directions and general questions, witnessed minor vehicle collisions and offered assistance, reminded jaywalkers to use the crosswalks, noted any distracted drivers and used palm pilots to run licence plates to see if any vehicles were stolen. They attended the local parks and schools making sure that everything is secure and look for possible grow ops and abandoned houses.

Road Safety Unit

Road Safety Unit Service Demand – Month to Month Comparison

The chart below compares the Road Safety Unit tickets categorized by type for the month of October 2012 and October 2013. In October, 2012 there were a total of 1,475 tickets compared to October, 2013 which had a total of 1,426; a decrease of 3%.



Victim Services

From October 1st – October 31st, 2013, Richmond RCMP Victim Witness Services provided services to 50 new clients in addition to the active caseload of 132 ongoing files. Victim Services attended to 10 crime and trauma scenes over this time period. Medical related sudden deaths, car accidents, and mugging style robberies dominated the majority of our calls for service.

Crime Statistics

Crime Stats – see Appendix “A”

Crime Maps – see Appendix “B”

Financial Impact

There is no financial impact associated with this report.

Conclusion

The RCMP continues to ensure Richmond remains a safe and desirable community.

Lainie Goddard
Manager, RCMP Administration
(604-207-4767)



OCTOBER 2013 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Oct-13	October		2012 YTD	2013 YTD	% Change	Change in # of Offences
VIOLENT CRIME (UCR 1000-Series Offences)	124	137	124-150	1117	1105	-1.1%	-12
<i>Robbery</i>	10	12	8-17	107	57	-46.7%	-50
<i>Assault</i>	41	44	36-51	383	405	5.7%	22
<i>Assault w/ Weapon</i>	13	14	9-18	112	101	-9.8%	-11
<i>Sexual Offences</i>	4	3	2-5	41	47	14.6%	6
PROPERTY CRIME (UCR 2000-Series Offences)	669	774	619-929	6411	5963	-7.0%	-448
<i>Business B&E</i>	22	47	38-55	384	313	-18.5%	-71
<i>Residential B&E</i>	70	60	45-75	528	613	16.1%	85
<i>MV Theft</i>	20	42	25-58	230	181	-21.3%	-49
<i>Theft From MV</i>	207	221	157-286	1714	1349	-21.3%	-365
<i>Theft</i>	112	115	87-143	145	112	-22.8%	-33
<i>Shoplifting</i>	54	58	52-65	606	726	19.8%	120
<i>Fraud</i>	40	49	37-60	406	432	6.4%	26
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	194	194	174-213	2039	1864	-8.6%	-175
<i>Arson - Property</i>	4	8	5-12	31	38	22.6%	7
SUBTOTAL (UCR 1000- to 3000-Series)	987	1104	944-1265	9567	8932	-6.6%	-635
DRUGS (UCR 4000-Series Offences)	84	102	80-123	760	745	-2.0%	-15

Prepared by Richmond RCMP.

Data collected from PRIME on 2013-11-07. Published 2013-11-10.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

**Business Break & Enters
October 1st - October 31st, 2013**

Appendix 'B'

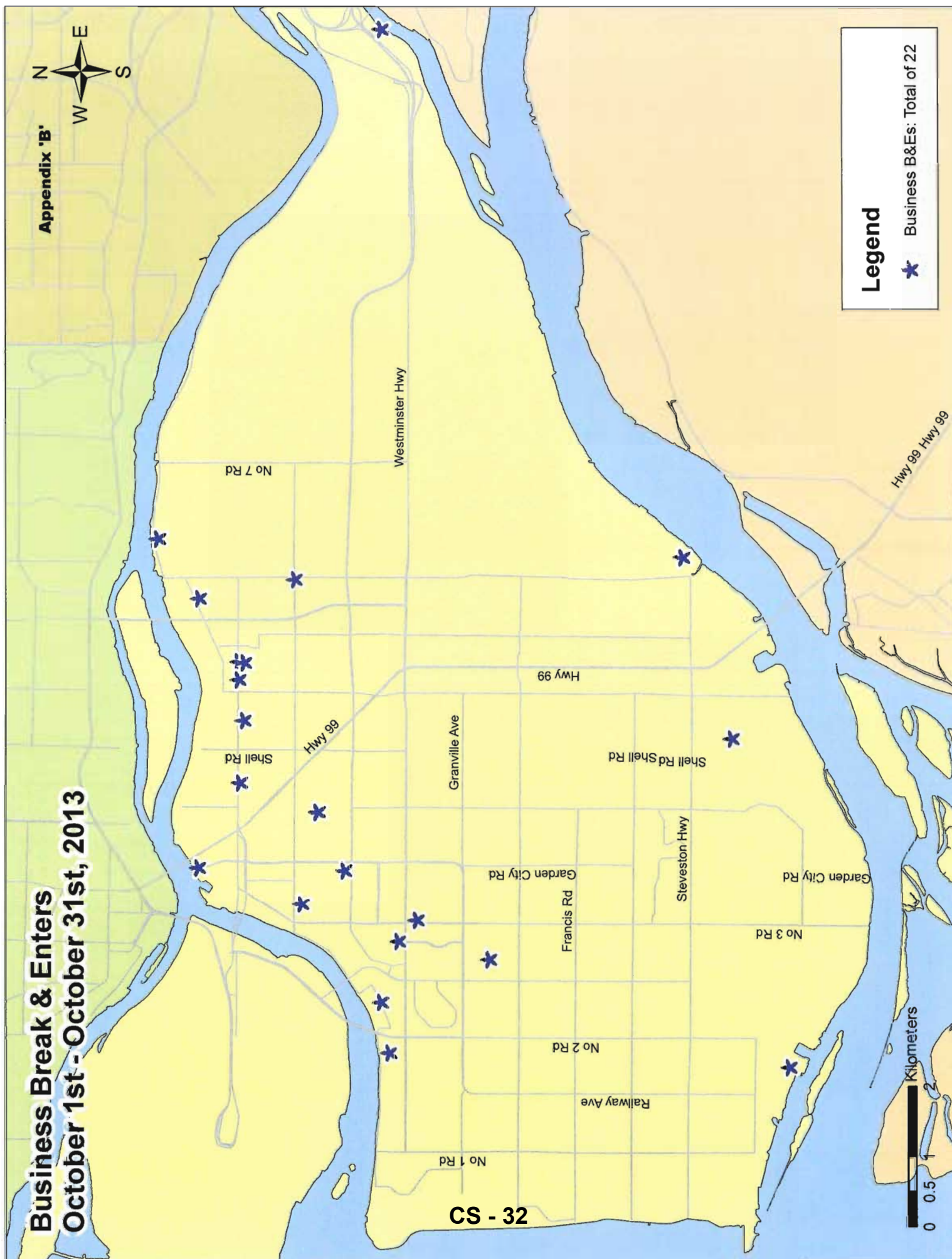


CS - 32

Legend

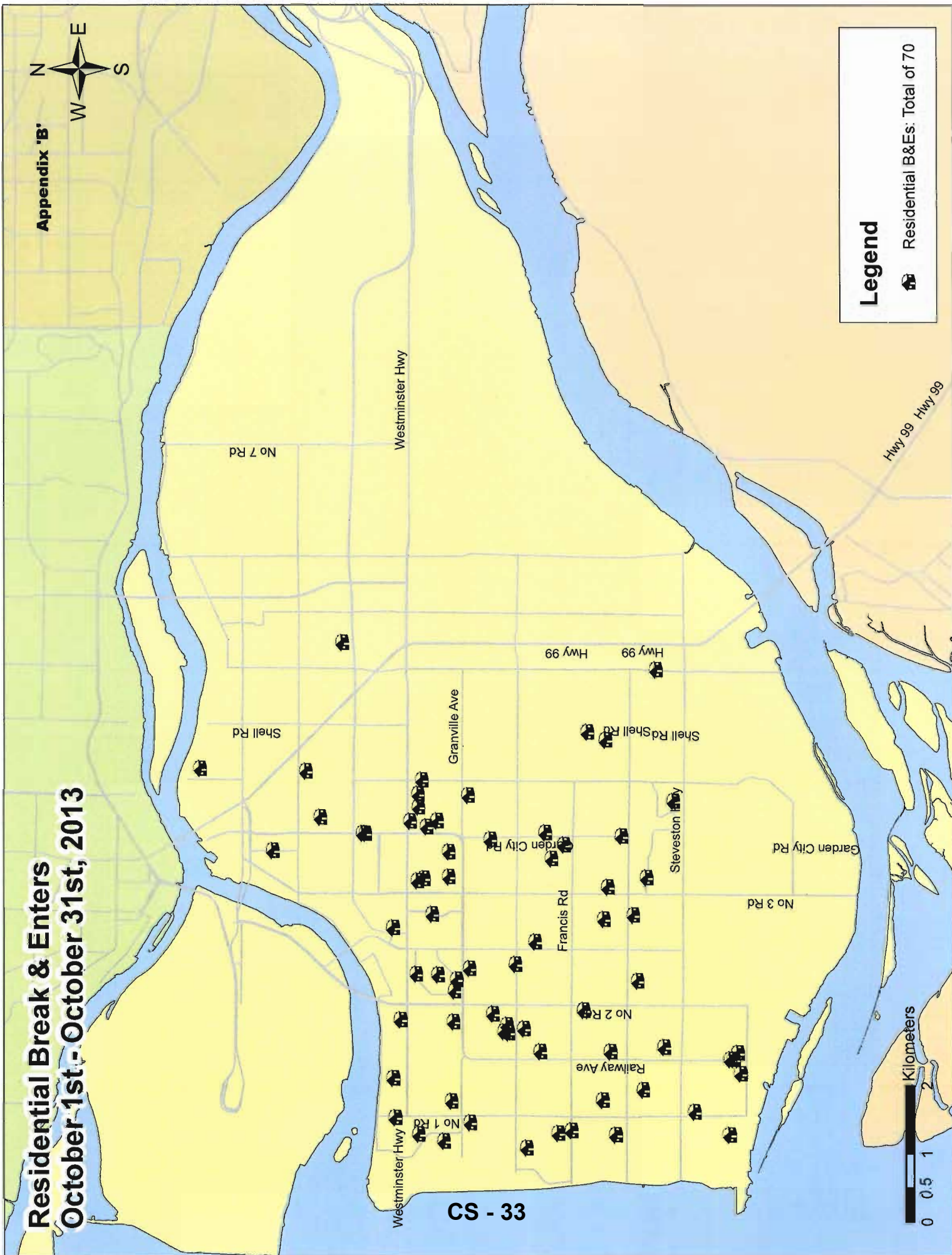
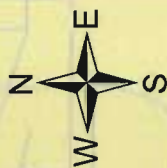
★ Business B&Es: Total of 22

0 0.5 1 2 Kilometers



Residential Break & Enters October 1st - October 31st, 2013

Appendix 'B'



Legend

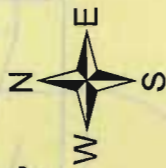
Residential B&Es: Total of 70

0 0.5 1 2 Kilometers

Auto Theft

October 1st - October 31st, 2013

Appendix 'B'

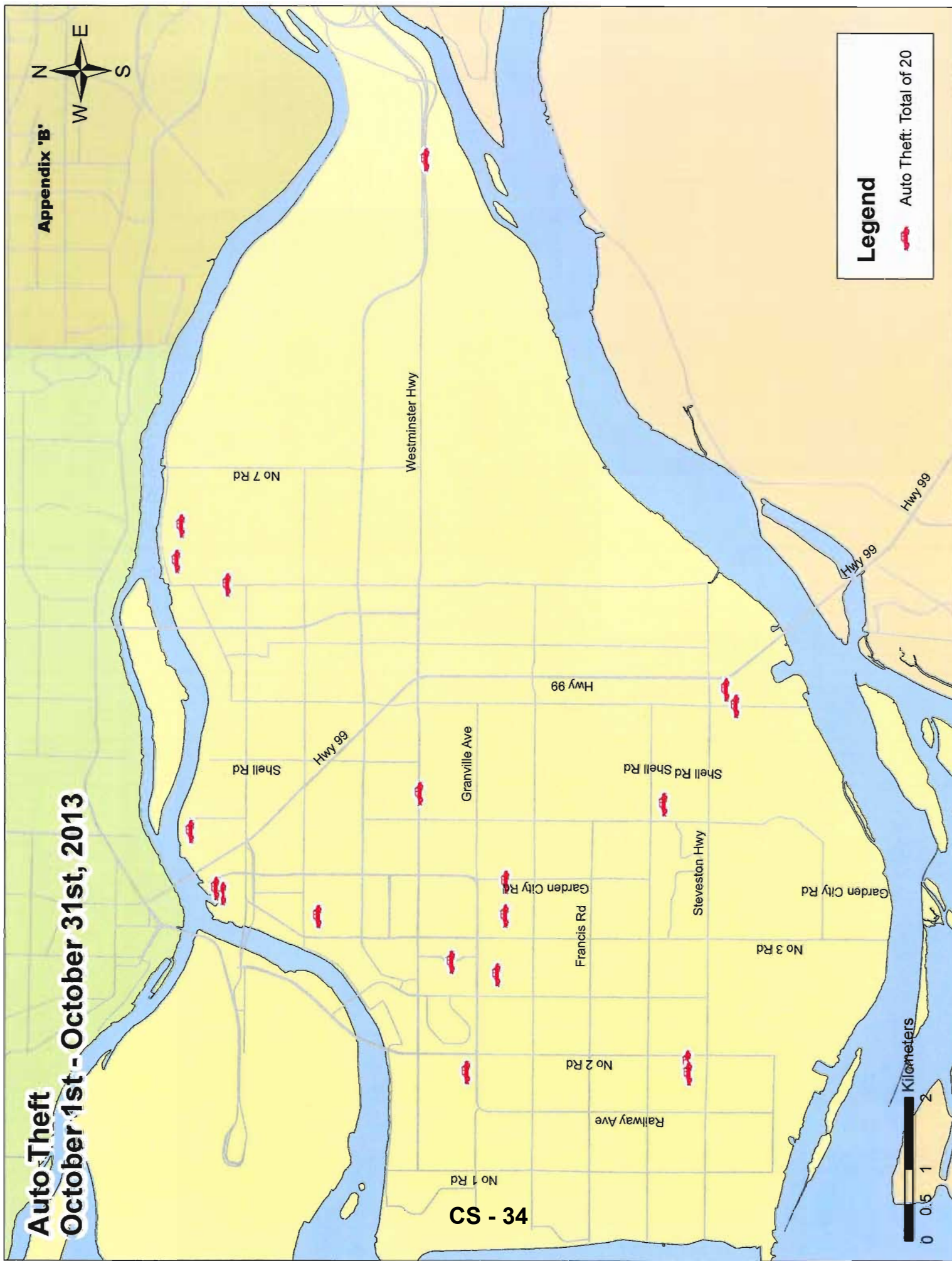


CS - 34

Legend

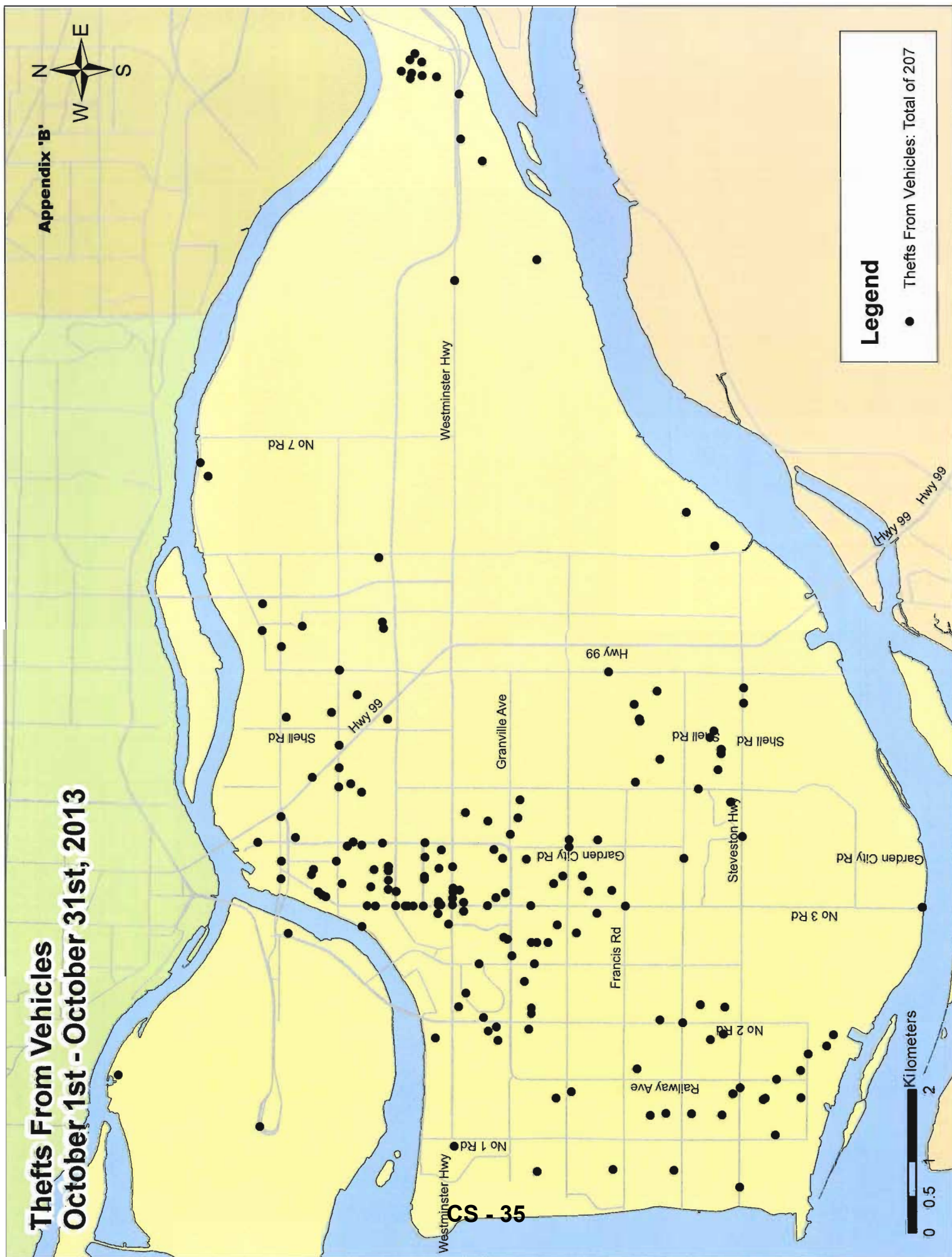
Auto Theft: Total of 20

0 0.5 1 2 Kilometers



Thefts From Vehicles October 1st - October 31st, 2013

Appendix 'B'





City of Richmond

Report to Committee

To: Community Safety Committee
From: John McGowan
Fire Chief
Anne Stevens
Senior Manager,
Community Safety Policy and Programs
Date: December 2, 2013
File: 09-5000-01/2013-Vol
01
Re: **Province-wide 911 Levy in British Columbia**

Staff Recommendation


That the staff report titled "*Province-wide 911 Levy in British Columbia*" be forwarded to UBCM.

That UBCM be advised that should the Province establish a province-wide CAL, the City of Richmond would request the following:

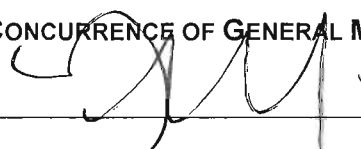


1. Municipalities would continue to be included in the discussion, development, implementation and funding allocation of a province-wide 911 CAL.
2. The province-wide levy would be cost neutral for municipalities and any new additional revenue sources (such as from mobile phones) would be used to fund system improvements and integration.
3. Scope for the province-wide 911 CAL levy be strictly for the provision of 911 services, and administrative overhead from the telephone companies would be limited to a minimal amount.



John McGowan
Fire Chief
(604-303-2734)



Anne Stevens
Senior Manager,
Community Safety Policy and Programs
(604-276-4273)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

The UBCM has circulated a report titled “9-1-1 Services in British Columbia” and requested comments from local municipalities.

In 2004, UBCM endorsed a resolution¹ that requested the provincial government introduce legislation/regulations, in cooperation with industry that would allow a levy to be placed on cell and wireless services to contribute to the costs associated with the delivery of 911 emergency services in those areas of the province where the service is available. Two other resolutions in 2009 and 2011, sponsored by Nanaimo City² and Cariboo RD³, were also endorsed on the establishment of a similar Call Answer Levy (CAL) for 911 services.

The Ministry of Public Safety and Solicitor General is currently reviewing options related to 911 emergency services, including a Call Access Levy on wireless phones. Introduction of a Call Access Levy on wireless phones will be considered by the Province if a consensus on a recommended model can be achieved between local authorities and industry. Such a model will be required to provide improved public safety, contain costs for all stakeholders and meet public expectations regarding 911 services and funding.

In January 2013, a Steering Committee was formed comprising representatives of local government, the Union of British Columbia Municipalities (UBCM) and the Province, to examine the issues surrounding the introduction of a uniform, province-wide CAL to support and improve 911 services in British Columbia.

In July of 2013, a 911 service report commissioned by the UBCM was released. The report highlights a number of service gaps and technological changes in the delivery of 911 services that would require new revenue sources to meet public demand (i.e. video, pictures, text etc.). The UBCM is requesting municipalities to provide comments and suggestions in support of the CAL initiative.

Analysis

911 is a first contact response system which connects the public to the appropriate emergency services or dispatch agency. The 911 report commissioned by the UBCM indicated that six Canadian provinces have established, or are introducing, a province-wide CAL: Alberta, Saskatchewan, Québec, New Brunswick, Prince Edward Island and Nova Scotia. In five of those provinces, the CAL applies to all devices which can connect to 911 services. Alberta has also introduced a CAL which is limited to wireless devices.

The Maritime Provinces and Saskatchewan approach 911 services as a provincial responsibility. In Québec and Alberta, 911 services remains the responsibility of local governments. In the

¹ 2004 SR1: Wireless Levy for 911 Emergency Service; Sponsor: UBCM Executive

² 2009 B10: call answer levy for wireless service providers; Sponsor: Nanaimo City

³ 2011 B13: 911 Call Levy; Sponsor: Cariboo RD

Québec system, the provincial government set detailed requirements ranging from location and infrastructure, to operational requirements, procedures and quality assurance processes. The allocation of funding from the CAL, however, rests with an agency which is operated by local government.

Perspectives of a Province-wide 911 Call Answer Levy

The Steering Committee established a series of strategic objectives and principles in relation to the establishment of a practical and sustainable CAL model in British Columbia. From the Province's perspective, the following three criteria need to be met:

- I. the CAL needs to be province-wide and harmonized with other jurisdictions (if possible);
- II. the establishment of a CAL must offer improvements to public safety (e.g. enhanced capabilities, additional training, enhanced capacity to meet future demands, etc.); and,
- III. the CAL needs to feature a consensus funding formula based on industry and local government leadership.

The local government's perspective on a province-wide CAL must:

- A. provide new revenue to assist in the development of local 911 services;
- B. ensure that all users of the local 911 service help pay for the service, both wireless and landlines; and
- C. respect the delivery of 911 services by local government.

In principle, the above provincial and local government perspectives are sound. The establishment of a province-wide 911 CAL would enhance public safety and it is envisioned that the system would improve the integration of the province's emergency response strategy.

Current 911 Services in the City of Richmond

The 911 initial call answer service for the City of Richmond is under the authority of the Metro Vancouver and is funded by property taxes. The actual service delivery is contracted out to a non-profit regional emergency communications centre or E-COMM (Emergency Communications for Southwest British Columbia Incorporated). The current 911 service delivery under Metro Vancouver authority covers 21 municipalities within the region as well as the community of Whistler and the Sunshine Coast Regional District. The annual cost of the 911 service, collected through property tax, is approximately \$3.8M and this amount is a direct flow-through from Metro Vancouver to E-COMM with no administrative overhead.

The telephone landline companies also collect a "911 fee" and this is to help fund and maintain the local physical infrastructure of the 911 network. There is currently no landline CAL collected for Metro Vancouver from the telephone companies. Wireless mobile telecommunication providers (e.g. Telus Mobility, Rogers, Bell Mobility, etc.) also charge a "911 fee". However, this wireless "911 fee" is an add-on fee charged to consumers and does not provide funding for local 911 service delivery or infrastructure.

All 911 calls placed in Metro Vancouver are received by E-COMM. E-COMM is one of the 12 Public Safety Answering Points (PSAP) in the province. The 911 call volume for all 12 PSAPs in 2012 was approximately 1.6 million. In the same year, E-COMM handled approximately 910,000 of those calls in the Metro Vancouver region – approximately 57% of all the 911 calls in BC⁴. Larger PSAPs tended to be more cost-efficient when measured on a “per-call” or per capita basis through economies of scale and shared administration. It costs approximately \$1.55 per capita or \$4.00 per 911 call, to operate E-COMM’s 911 service, whereas in smaller centres the same would cost approximately \$3.50 per capita or \$10 per 911 call.

In addition to the 911 service, the City contracts the services of E-COMM for police and fire dispatch. Ambulance dispatch is provided by the BC Ambulance Service (BCAS) as it is under provincial jurisdiction.

The City of Richmond did not identify any issues relating to the services currently provided by E-COMM. The costs incurred for the 911 call answer service, are funded by Metro Vancouver but recouped through the tax payers of Richmond.

The Province-wide 911 Call Answer Levy

The 911 report identified foreseeable challenges both in technology and the operations of PSAPs. There are currently 12 jurisdictions that use a combination of property tax and landline CALs to fund PSAPs.

Metro Vancouver does not receive landline CALs to fund the local 911 services.

The amount collected from landline CALs has been falling annually as users move to wireless devices. Telus reported that for 2011, residential landlines declined 6.4% from previous year. As well, 65% of 911 calls are currently made from cellular phone. The report also noted that transition to Next Generation 911 (NG911) will involve significant capital and training for the operations of PSAPs, which are unknown at this time.

There is currently no proposed framework or information on how a province-wide 911 CAL would be implemented in British Columbia. The UBCM is working with municipalities and regional districts to gather comments and input on this initiative. In the event that a province-wide 911 CAL is to be implemented, it is envisioned that devices that have access to 911 services would be charged. This would increase the funding sources to not only property tax and landlines but also to mobile or internet-based phones. The collection of the 911 CAL would be the responsibility of the telecommunication service providers that is overseen by the CRTC. Under this proposal, the telecommunication service provider has the ability to claim \$0.07 per line per month⁵ for the administration of the program.

⁴ Source: E-COMM Website – 911 Call Statistics

⁵ This amounts to approximately \$4.2M additional revenue for telecommunication service providers (based on estimated 5 million subscribers provided in the UBCM 911 report, p.27)

The City of Richmond Perspective on the Province-wide 911 Call Answer Levy

Should the Province establish a province-wide CAL, the City of Richmond would request the following:

1. Municipalities would continue to be included in the discussion, development, implementation and funding allocation of a province-wide 911 CAL.
2. The province-wide levy would be cost neutral for municipalities and any new additional revenue sources (such as from mobile phones) would be used to fund system improvements and integration.
3. Scope for the province-wide 911 CAL levy be strictly for the provision of 911 services, and administrative overhead from the telephone companies would be limited to a minimal amount.

Financial Impact

None.

Conclusion

The Union of British Columbia Municipalities (UBCM), with the Province, are in the process of examining the issues surrounding the introduction of a uniform, province-wide Call Answer Levy (CAL) to support and improve 911 services in British Columbia. The UBCM has requested that the City provide comments and feedback to a report published in July 2013 highlighting the review of the current 911 services in British Columbia. Presently, the City of Richmond contracts the service of E-COMM to provide 911 service, as well as police and fire dispatch – for an integrated approach to emergency communication in the City.

The City has provided three comments with respect to the 911 initiative which should be forwarded to UBCM for consideration.

The UBCM will be presenting the province-wide 911 CAL initiatives to Metro Vancouver in the next couple months for their concurrence on this initiative. City staff will continue to provide necessary updates to Council on the progress of this initiative.



Anne Stevens
Senior Manager
Community Safety Policy & Programs
(604-276-4273)



John McGowan
Fire Chief
Richmond Fire Rescue
(604-303-2734)