



**Community Safety Committee
Electronic Meeting**

**Council Chambers, City Hall
6911 No. 3 Road**

**Wednesday, November 15, 2023
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on October 11, 2023.*



NEXT COMMITTEE MEETING DATE

December 12, 2023, (tentative date) at 4:00 p.m. in the Council Chambers.

COMMUNITY SAFETY DIVISION

1. **ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY
REPORT – SEPTEMBER 2023**

(File Ref. No. 12-8375-01) (REDMS No. 7406941)

CS-9

See Page CS-9 for full report

Designated Speaker: Geoff Bramhill

Community Safety Committee Agenda – Wednesday, November 15, 2023

Pg. # ITEM

STAFF RECOMMENDATION

That the staff report titled “Animal Protection Services Monthly Activity Report – September 2023”, dated October 20, 2023 from the General Manager, Community Safety, be received for information.

☐

2. **PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT – SEPTEMBER 2023**

(File Ref. No. 12-8375-01) (REDMS No. 7406943)

CS-13

[See Page CS-13 for full report](#)

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – September 2023”, dated October 20, 2023, from the Director, Community Bylaws & Licencing, be received for information.

☐

3. **BUSINESS LICENCE ACTIVITY REPORT – THIRD QUARTER 2023**

(File Ref. No. 12-8375-01) (REDMS No. 7407020)

CS-21

[See Page CS-21 for full report](#)

Designated Speaker: Mark Corrado

STAFF RECOMMENDATION

That the staff report titled “Business Licence Activity Report – Third Quarter 2023”, dated October 20, 2023, from the Director, Community Bylaws & Licencing, be received for information.

☐

4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – SEPTEMBER 2023**

(File Ref. No. 09-5140-01) (REDMS No. 7407149)

CS-25

[See Page CS-25 for full report](#)

Designated Speaker: Fire Chief Jim Wishlove

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – September 2023”, dated October 13, 2023, from the Fire Chief, be received for information.

☐

5. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Fire Chief Jim Wishlove

Items for discussion:

None.

6. **RCMP MONTHLY ACTIVITY REPORT – SEPTEMBER 2023**
(File Ref. No. 09-5000-01) (REDMS No. 7384439)

CS-39

See Page CS-39 for full report

Designated Speaker: Supt. Dave Chauhan

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – September 2023”, dated October 12, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

☐

7. **RCMP/OIC BRIEFING**
(Verbal Report)

Designated Speaker: Supt. Dave Chauhan

Items for discussion:

(i) Update on \$10 Million Cryptocurrency Theft Investigation.

(ii) Launch of Third Annual Richmond RCMP Youth Academy.

8. **MANAGER’S REPORT**

ADJOURNMENT

☐



Community Safety Committee

Date: Wednesday, October 11, 2023

Place: Council Chambers
Richmond City Hall

Present: Councillor Alexa Loo, Chair
Councillor Andy Hobbs
Councillor Laura Gillanders
Councillor Kash Heed
Councillor Bill McNulty

Also Present: Councillor Carol Day (left the meeting at 5:10 p.m.)
Councillor Michael Wolfe (by teleconference)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

The Chair provided a statement offering condolences to fallen Constable Rick O'Brien's family and spoke about the risks first responders take every day keeping the public safe.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on September 12, 2023, be adopted.

CARRIED

COMMUNITY SAFETY DIVISION

1. **ANIMAL PROTECTION SERVICES MONTHLY ACTIVITY REPORT – AUGUST 2023**
(File Ref. No. 12-8375-01) (REDMS No. 7372375)

Community Safety Committee
Wednesday, October 11, 2023

In response to queries from Committee, staff advised that (i) the reduction in bylaw violation notices issued by the SPCA in 2023 compared to 2022 can be attributed to staff focusing on outstanding dog licencing accounts that were delinquent in 2022, and (ii) SPCA and animal protection staff have worked to reduce the number of outstanding dog licencing accounts from 444 in 2022 to 151 as of August 2023.

It was moved and seconded

That the staff report titled “Animal Protection Services Monthly Activity Report – August 2023”, dated September 15, 2023, from the General Manager, Community Safety, be received for information.

CARRIED

2. PROPERTY USE AND PARKING ENFORCEMENT MONTHLY ACTIVITY REPORT – AUGUST 2023

(File Ref. No. 12-8375-01) (REDMS No. 7372437)

In response to queries from Committee, staff advised that (i) further enforcement action will take place should voluntary compliance fail to remove non-compliant short term rental listings on online platforms (ii) there is an increase in activity of bylaw violation notifications, (iii) some ways that staff become aware of short term rental violations are public complaints, and proactive scanning of various platforms for rentals, (iv) two temporary fulltime staff are monitoring short term rentals, (v) approximately 50 percent or more of parking violations involve parking in no stopping areas, parking without payment and parking without permit, (vi) compliance for payment of parking tickets when they are first issued is approximately 50 percent, with the remainder going to collection agencies where approximately 20-25 percent is recovered, (vii) staff issue multiple tickets bundled together for a number of violations for short term rental violations, (viii) there are restrictions in Provincial government legislation capping a bylaw violation notification at \$500 and a municipal ticket information capped at \$1000 and repeat offenders may be prosecuted in Provincial court, and (ix) business licencing fees are not capped and can be amended through a consolidated fees bylaw amendment.

Discussion ensued with respect to (i) enforcement of non-compliant short term rentals, (ii) list of fines across Metro Vancouver for short term rentals, and (iii) significantly increasing business licence fees and violation fines for short term rentals.

As a result of the discussion the following **referral motion** was introduced:

It was moved and seconded

That staff consider options for increasing the short term rental business licensing fees and violation fines, and report back.

CARRIED

2.

Community Safety Committee

Wednesday, October 11, 2023

In response to further queries from Committee, staff advised that (i) calls for service represent one of many investigative tools to enforce short term rental violations, (ii) staff conducted 70 site inspections related to soil activity in the month of August, (iii) staff will be working on public awareness on watering restrictions, and (iv) the City works in conjunction with Agricultural Land Commission staff when dealing with many of the soil activity files.

It was moved and seconded

That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report – August 2023", dated September 15, 2023, from the Director, Community Bylaws & Licencing, be received for information.

CARRIED

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – AUGUST 2023**

(File Ref. No. 09-5140-01) (REDMS No. 7376415)

In response to queries from Committee, Fire Chief Wishlove advised that (i) ambulance services respond in partnership with Fire-Rescue on medical calls, (ii) the boat fire near River Road did not cause any noticeable environmental damage, and (iii) separate data can be provided to Committee on drug overdose calls in the area near the low barrier housing on Alderbridge Road.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – August 2023", dated September 13, 2023, from the Fire Chief, be received for information.

CARRIED

4. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) National Fire Prevention Week

In recognition of National Fire Prevention Week (October 8-14), Richmond Fire Rescue outreach staff have created a series of informational videos focusing on preventing fire accidents in the kitchen. These videos will be released over the course of this week.

(ii) BC Shake Out Day

BC Shake Out day is Thursday, October 19. Emergency programs will work with outreach staff to educate the public on preparing for disasters. A memorandum will be provided to Council with more information.

(iii) Halloween Fireworks

Fire-Rescue staff will release educational information on fireworks once fire prevention week ends.

3.

Community Safety Committee
Wednesday, October 11, 2023

5. RICHMOND RCMP MONTHLY ACTIVITY REPORT – AUGUST 2023

(File Ref. No. 09-5000-01/2023) (REDMS No. 7339267)

In response to queries from Committee, Chief Supt. Chauhan noted (i) that the Richmond RCMP are not aware of any increase in calls for service for illicit drug usage in public spaces, (ii) average hospital wait times fluctuate, and some clients take longer than others, (iii) the Provincial government's proposal of changes to restrict drug usage in public places has been tabled but not passed, (iv) the RCMP's role if these changes are approved will not be for enforcement, rather more for providing public safety and offering individuals information regarding support services, (v) due to public safety concerns when dealing with mental health apprehensions, custody must be maintained by the RCMP until a physician has certified the individual, (vi) continued efforts are being made to enhance the Block Watch program, (vii) there has been an increase in offences such as shoplifting, mischief, theft, and other lower level crime, (viii) most shoplifting offences are committed by individuals residing outside of Richmond, and (ix) property crime such as commercial and residential break and enter offences are steadily declining.

Councillor Day left the meeting (5:10 p.m.) and did not return.

It was moved and seconded

That the report titled "RCMP Monthly Activity Report – August 2023", dated September 14, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

6. RCMP/OIC BRIEFING

(Verbal Report)

(i) Update on Deployment for BC Fires

As the Provincial State of Emergency has been lifted, Richmond RCMP are no longer deploying officers to wildfires or any other major emergencies.

(ii) Recruiting Drive

In the past, the City of Richmond has benefitted by recruiting locally for the police force as many individuals return back to serve their home community. On September 16, a recruiting session was held in Richmond with a high turnout and many interested candidates. The next recruiting session is planned for October 12.

Community Safety Committee
Wednesday, October 11, 2023

(iii) RCMP 150 Anniversary-Acts of Giving

In May the RCMP celebrated 150 years of serving the Canadian public. In the spirit of celebrating the 150th Anniversary, Sergeant Katherine Chong created an initiative to give back to the City of Richmond. During the past seven months, Richmond RCMP has raised funds and gathered donations to support various local organizations, profiling a different organization monthly.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:28 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, October 11, 2023.

Councillor Alexa Loo
Chair

Raman Grewal
Legislative Services Associate



City of Richmond

Report to Committee

To: Community Safety Committee
From: Cecilia Achiam
General Manager, Community Safety
Date: October 20, 2023
File: 12-8375-01/2023-Vol
01
Re: **Animal Protection Services Monthly Activity Report – September 2023**

Staff Recommendation

That the staff report titled “Animal Protection Services Monthly Activity Report – September 2023”, dated October 20, 2023 from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services.

This report supports Council's Strategic Plan 2022-2026 Focus Area #1 Proactive in Stakeholder and Civic Engagement:

Proactive stakeholder and civic engagement to foster understanding and involvement and advance Richmond's interests.

This report supports Council's Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Animal Protection Services

In September 2023, a total of 57 new dog licences applications were received and tags issued with zero renewal applications. Staff followed up and closed 17 dog licence accounts. The cumulative count of licenced dogs for the current year now stands at 7,556. This is a decrease of 8 licences when contrasted with the same time period last year.

During the same period, BC SPCA Officers responded to 209 service calls pertaining to a range of animal control and dog licencing violations. The officers also engaged in proactive patrols covering a total of 30 parks, dikes and schools.

Throughout the month of September, a total of 27 bylaw violation notices were issued by BC SPCA Officers. These violations span a variety of offences, primarily for permitting a dog to be at large, deprivation of food or water and failure to obtain a licence. In addition to enforcement actions, these patrols also serve an educational purpose by contributing to increased compliance awareness.

Figure 1 below reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by ticket issuance.

The decrease in violations issued in September can be credited to proactive efforts undertaken, in the preceding months of 2023, to resolve outstanding dog licence accounts. Accounts found in arrears are verified by staff, and when possible, dog licences are renewed or accounts are closed. As of September 2023, there are 145 accounts outstanding which represents a 63% (390) decrease compared to the same period last year.

It should be noted, for reference, that the annual canvassing of outstanding dog licences is conducted by staff during the months of April through October. The corresponding revenue is reflected in Figure 2. While ticket issuance is in line with the winding down of the canvassing period, overall revenue today exceeds the total revenue collection in the prior year.

Figure 1: Animal Protection Services Violation Issuance Comparison

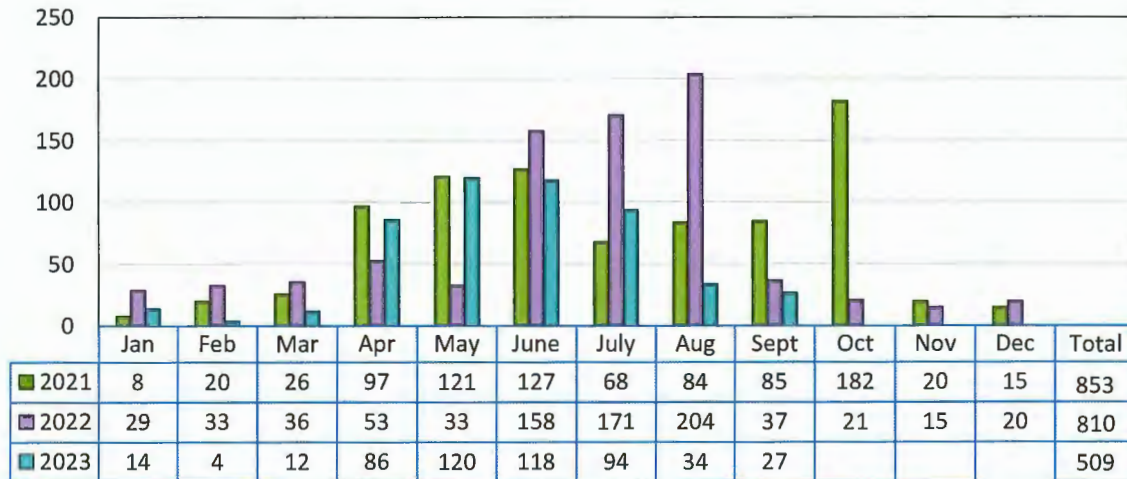
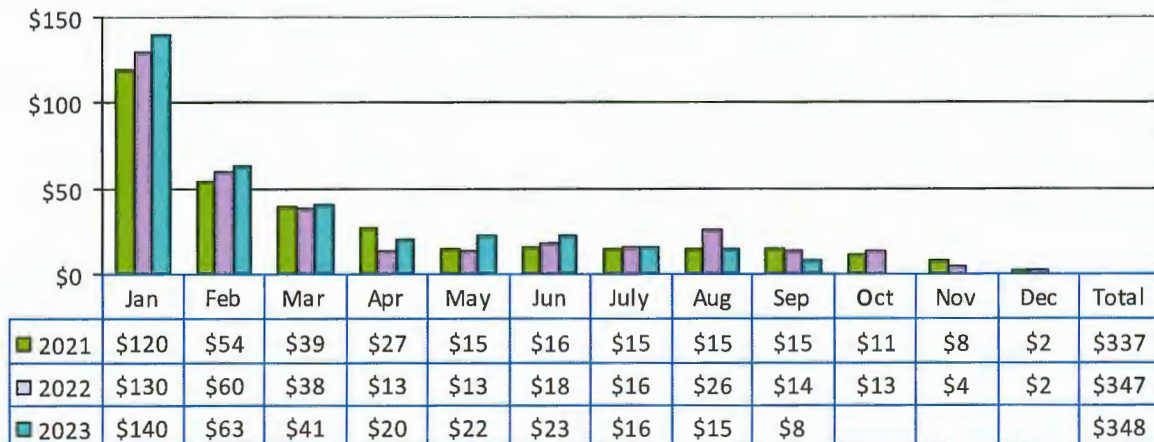


Figure 2: Animal Protection Services Revenue Comparison (000's)



Administrative Staff Activity

In September, staff received 86 calls from the public related to animal services. These calls consisted of a variety of subject matters related to dog licences, bylaw infractions, off-leash dogs in parks, the adjudication process and general inquiries. For September year-to-date, there were 2,907 administrative inquiries and requests.

Animal Protection Services Bylaw Adjudication

The next adjudication session is scheduled for November 6, 2023. Six violation notices are under dispute.

Revenue and Expenses

The Animal Protection Services department derives revenue from dog licences and fines as shown in Table 1.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Sep 2023	Actual Sep 2023	YTD Budget Sep 2023	YTD Actual Sep 2023
Dog Licences	7,037	3,329	250,292	294,599
Fines	1,419	4,275	7,342	53,415
Total Revenue	8,456	7,604	257,634	348,014

Table 2 highlights Animal Protection Services revenue and expenses for September YTD.

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Sep 2023	YTD Actual Sep 2023
Revenue	257,634	348,014
Expenses	1,212,750	1,270,604
Net Revenue (Expense)	(955,116)	(922,590)

Financial Impact

None.

Conclusion

Staff administer a wide range of bylaws related to animal protection, which includes public parks and school grounds, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.



Geoffrey Bramhill
Acting Manager, Animal Protection Services and Contract Administration
(604-276-4136)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** October 20, 2023
From: Mark Corrado **File:** 12-8375-01/2023-Vol
Director, Community Bylaws & Licencing 01
Re: **Property Use and Parking Enforcement Monthly Activity Report – September 2023**

Staff Recommendation

That the staff report titled “Property Use and Parking Enforcement Monthly Activity Report – September 2023”, dated October 20, 2023, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Finance Department	<input checked="" type="checkbox"/>	
Engineering	<input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics on the calls for service and bylaw enforcement actions related to unsightly premises, land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement.

This report supports Council's Strategic Plan 2022-2026 Focus Area # 3 A Safe and Prepared Community:

3.2 Leverage strategic partnerships and community-based approaches for comprehensive safety services.

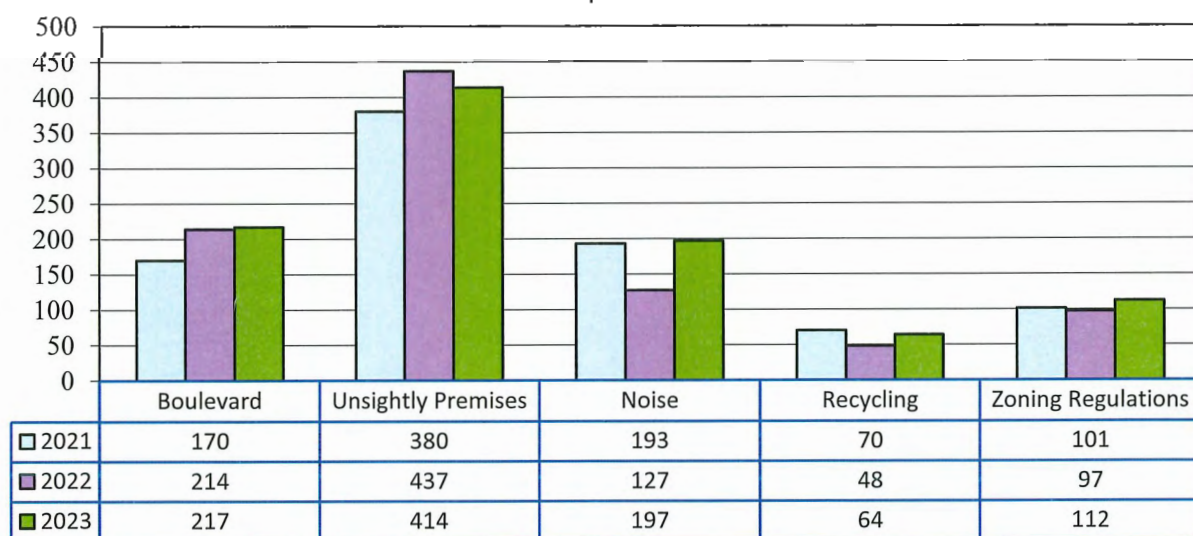
3.4 Ensure civic infrastructure, assets and resources are effectively maintained and continue to meet the needs of the community as it grows.

Analysis

Property Use Calls for Service

In September 2023, a total of 159 calls for service files were opened for investigation, which is a 26 per cent increase (126) from the same period last year. Depending on the nature of the investigation, staff must often liaise with multiple departments and other government agencies to conduct a fulsome review of a given complaint. Among 21 potential calls for service categories, Figure 1 highlights the most common calls for service received for Property Use officers to follow up on and investigate.

Figure 1: Property Use Calls For Service - September Year-To-Date Comparison



In September, 19 noise related calls for services were received. There is no discernible geographic trend for these complaints, rather the calls received this month range in type from HVAC/mechanical, delivery and construction related noise. The majority of complaint locations have come into compliance as a result of investigative and enforcement action. Construction noise related calls for service often pertain to work beginning earlier or running later than permitted.

Zoning related calls for services were up slightly and this can be attributed to a variety of call types, such as unpermitted fence installation and parking of commercial vehicles off-street. Overall, the variety of calls are not indicative of a trend.

Other Community Bylaws Calls for Service

Figure 2 shows a three-year break down of other calls for service that are closely related to Property Use matters. Table 1 highlights the short-term rentals calls for service for the listed years.

Figure 2: Property Use Calls For Service - September Year-To-Date Comparison

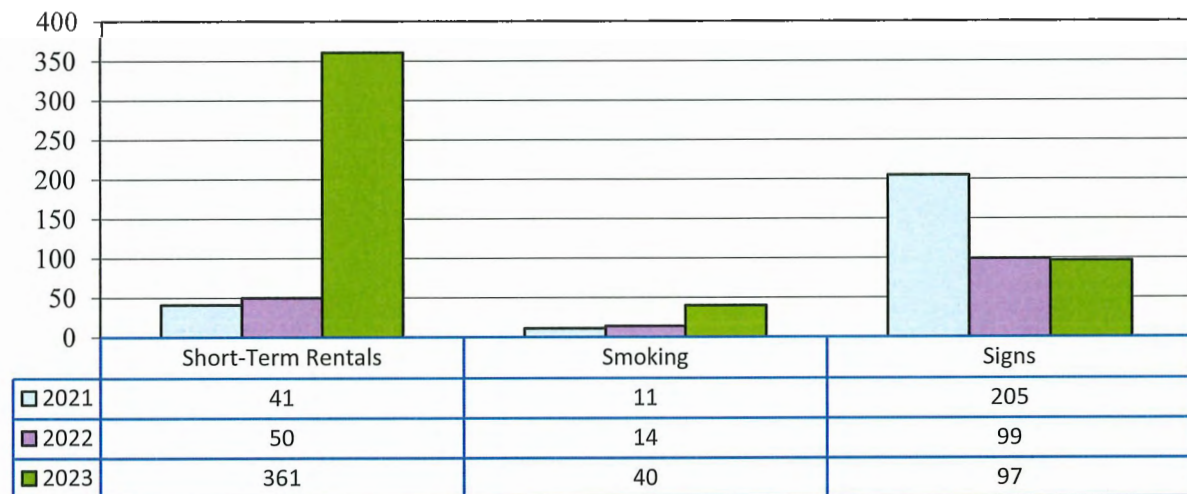


Table 1: Pre-pandemic Short-Term Rental Calls for Service*

Year	Calls for Service
2018	257
2019	161
2020	55

*Figures represent the total calls received up to the end of September in the given year.

In September, 19 calls for service related to short-term rental violations were received and this further contributed to the overall rise in short-term rental files for this year. Dedicated temporary full time staffing resources monitor complaints submitted by the community as well as proactively generating files. Complaints are resolved by either removing the short-term rental

listing or by obtaining a boarding and lodging or bed and breakfast licence depending on eligibility.

Smoking related calls have trended upwards. The majority of smoking related calls were regarding purported smoking on private residential properties or strata lots. A total of seven tickets have been issued for smoking in contravention of the Public Health Bylaw No. 6989.

Tow Permit Applications

A year-to-date total of 297 tow permit applications have been reviewed and issued.

Grease Inspections

In September, staff conducted 41 grease trap inspections. These inspections are primarily proactive and serve to ensure the safe handling of grease products and that no product is being deposited in an unsafe manner. A total of 376 inspections have taken place year-to-date.

Administration Activity

In September, staff received 775 calls from the public for a variety of subject areas. Property use and parking related calls for service accounted for 534 of these calls with the remaining 241 calls related to parking permit issuance, ticket disputes and general inquiries.

Soil Activity

Staff are responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; monitoring permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. Staff conducted 63 site inspections in the month of September.

Stop Work/Removal Orders issued for the following properties:

- 6240 No. 5 Rd
- 21700 River Road
- 14160 Westminster Highway

The following properties are now in compliance:

- 10040 No. 6 Road
- 6120 No. 4 Road
- 18300 River Road
- 12561 Blundell Road
- 10080 Westminster Highway
- 12531 Blundell Road

There are 17 soil deposit proposals under various stages of the application process. Staff are monitoring 12 approved sites and are currently addressing 27 properties that are considered non-compliant.

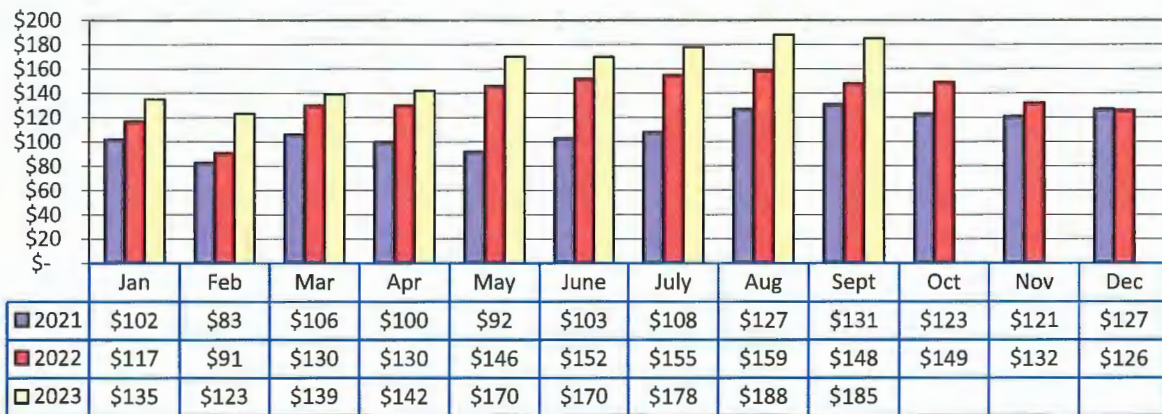
Bylaw Prosecutions

No new bylaw charges were sworn in September.

Parking Enforcement

Staff responded to 375 calls for service for September. This is a 17 per cent increase (321) from the same month last year. When contrasted with 2022 data from the same period, parking enforcement revenue has increased by 25 per cent with parking violation issuance up by 26 per cent. This contrast between parking revenue and violation issuance is the result of proactive enforcement efforts leading to increased use of City parking meters and monthly parking permit issuance.

Figure 3: Parking Enforcement Revenue Comparison (000's)



Ticketing

Figure 4: Parking Violation Issuance Comparison

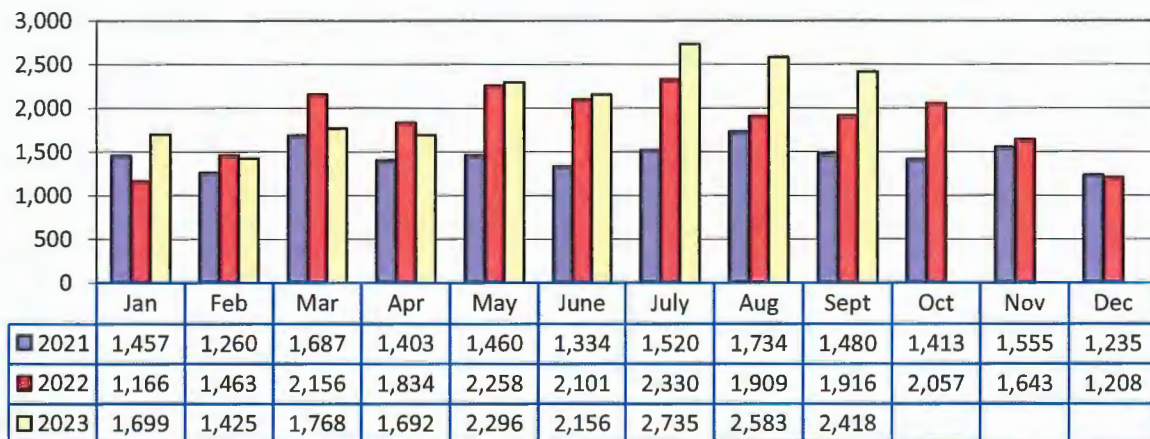


Table 2 reflects non-parking related Bylaw ticket issuance for the month of September and year-to-date.

Table 2: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)	September	YTD
Short-Term Rental Offences	33	489
Soil Deposit and Removal Offences	7	53
Watercourse Protection Offences	0	1
Unsightly Premises Offences	0	9
Noise Offences	2	15
Solid Waste and Recycling Offences	0	0
Parks Offences	0	4
Sign Offences	8	56
Watering Offences	20	65
Totals	70	692

A variety of violation notices can be issued for non-compliant operation of a short-term rental. Often, an illegal rental operator will receive multiple violation notices upon inspection. Staff continue to monitor properties that have been found non-compliant and follow up accordingly should unpermitted operation continue.

The increase in watering offences are due to Metro Vancouver moving the region to Stage 2 restrictions on August 4, 2023 and ending on October 15, 2023.

Bylaw Adjudication

The next adjudication session will be held on November 23, 2023.

Revenue and Expenses

Revenue in the Property Use section is primarily derived from permits, tickets and court fines related to bylaw prosecutions. Soil permit applications and volume fees follow a seasonal trend and tend to pick up in the spring and summer months. The collection of revenue in other Bylaw fines can be primarily attributed to fines issued for the operation of unpermitted short-term rentals. These results are shown in Table 3.

Parking enforcement generates much of its revenue from meters, permits and fines. Parking typically sees receivable income as a result of the Richmond Night Market, which opened in late April. As this event is seasonal, the revenue in this budget line does vary, Table 4 outlines individual revenue sources within parking enforcement. Of note, September parking enforcement revenue exceeded budget for the month. Table 5 outlines the net revenue and expenses for both property use and parking enforcement.

Table 3: Property Use Revenue by Source

Program Revenue	Budget Sep 2023	Actual Sep 2023	YTD Budget Sep 2023	YTD Actual Sep 2023
False Alarm	4,750	3,036	42,750	21,156
Towing Permits	1,103	2,401	13,896	20,567
Newspaper Box Permits	0	0	7,362	5,616
Soil Permit Application and Volume Fees	6,890	2,124	79,423	35,706
Other Bylaw Fines	5,054	11,800	63,654	141,552
Total Revenue	17,797	19,361	207,085	224,597

Table 4: Parking Revenue by Source

Program Revenue	Budget Sep 2023	Actual Sep 2023	YTD Budget Sep 2023	YTD Actual Sep 2023
Contract Revenue ¹	5,000	5,000	45,000	45,000
Filming Revenue	0	0	0	12,335
Parking Revenue ²	170,675	185,173	1,536,075	1,430,443
Receivable Income ³	12,500	5,740	87,500	29,368
Total Revenue	188,175	195,913	1,668,575	1,517,146

Table 5: Property Use and Parking Revenue and Expenses

		YTD Budget Sep 2023	YTD Actual Sep 2023
Property Use	Revenue	207,085	224,597
	Expenses	1,117,564	899,873
	Net Revenue (Expense)	(910,479)	(675,276)
Parking	Revenue	1,668,575	1,517,146
	Expenses	1,229,000	1,254,740
	Net Revenue (Expense)	439,575	262,406

Financial Impact

None.

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

Conclusion

Staff administer and enforce 39 bylaws. Most notably related to unsightly premises, land use, noise, soil deposit/removal, short-term rentals, parking permits and enforcement. This report provides a summary of staff's activity in September.



Mark Corrado
Director, Community Bylaws and Licencing
(604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** October 20, 2023
From: Mark Corrado **File:** 12-8375-01/2023-Vol
Director, Community Bylaws & Licencing 01
Re: **Business Licence Activity Report – Third Quarter 2023**

Staff Recommendation

That the staff report titled “Business Licence Activity Report – Third Quarter 2023”, dated October 20, 2023, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Economic Development	<input checked="" type="checkbox"/>	
Finance Department	<input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

This report provides an update of business licence activity for the third quarter of 2023.

This report supports Council's Strategic Plan 2022-2026 Focus Area #2 Strategic and Sustainable Community Growth:

2.5 Work collaboratively and proactively to attract and retain businesses to support a diversified economic base.

This report supports Council's Strategic Plan 2022-2026 Focus Area #4 Responsible Financial Management and Governance:

4.2 Seek improvements and efficiencies in all aspects of City business.

Analysis

Business Licence Revenue

The total revenue collected in the third quarter of 2023 was \$834,103 which represents a nine per cent increase when compared to the same quarter in 2022. Business licence revenue is one of multiple indicators of economic health in Richmond. Table 1 shows business licence revenue for the third quarters of 2020 to 2023.

Table 1: Business Licence Revenue for the Third Quarters of 2020 to 2023

	2020	2021	2022	2023
Revenue	\$787,079	\$787,867	\$767,009	\$834,103

Application Processing

The licencing application process is a crucial step since it confirms whether the businesses have the required approvals from agencies that regulate health, safety and other municipal, provincial or federal requirements. Staff oversees this process with thoroughness and efficiency. Staff use the following measures of performance:

- **“Valid Licences”** are the number of businesses with valid licences.
- **“Expired Licences”** are the number of businesses that have not paid to renew their licence from a previous year. Staff follow up with these businesses regarding the outstanding licencing fees and confirm whether they are permanently closed.
- **“Pending/Change Applications”** are businesses that have applied for a new licence or a change request of an existing licence, but are waiting for their applications to be processed. Staff work to keep this number low by prioritizing these applications.
- **“Total Licences”** are the total number of business licences that are valid, expired (and being checked) and under application review.

Table 2 shows the total number of business licences and their status for 2022 as well as the third quarter of 2023. These statistics are measured quarterly, as opposed to annually, as the numbers fluctuate throughout the year due to a variety of factors, including shifting numbers of daily application submissions, premise alteration requisitions and businesses permanently closing.

Table 2: Number and Status of Business Licences in 2022 and 2023

	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2	2023 Q3
Valid Licences	13,662	13,848	13,340	13,574	13,164	13,212	13,607
Expired Licences	1,034	1,313	2,281	2,139	2,340	2,687	2,590
Pending/Change Applications	741	685	771	575	1,040	950	882
Total Licences	15,437	15,846	16,392	16,288	16,544	16,849	17,079

In the third quarter of 2023, total licences grew by 687, or four percent, when compared to the same quarter in 2022. The slight decrease in expired licences can be attributed to the efforts of staff to follow up on licences that may be in arrears or businesses that may have closed. The expired licence category remains a key focus area for our staff while balancing the administrative intake of new pending/change applications.

Staff continue to work diligently to address pending/change applications on an on-going basis when they are received by the City in-person or via the MyBusiness portal. Progress has been made in reducing this figure and re-categorizing licences to their appropriate status.

Table 3 shows the number of new business licences issued in the third quarters of 2020 to 2023.

Table 3: New Business Licences Issued in the Third Quarters of 2020 to 2023

	2020	2021	2022	2023
Total Issued	295	372	369	578

The number of new business licences issued in the third quarter of 2023 has increased significantly by 57 per cent (209 new licences) compared to the same quarter in 2022. This is a positive indicator of economic health, especially as businesses continue to face inflationary pressures and other economic challenges.

Business Licence Enforcement

In the third quarter of 2023, a total of 170 tickets were issued by staff. Businesses operating without a valid licence are initially given a warning and provided with steps to achieve compliance. If a follow-up inspection reveals continued non-compliance, a bylaw violation notice is issued. Offences relating to the Sign Regulation Bylaw 9700 are also included in the ticket figure noted above.

The increase in fine revenue is the result of staff investigating businesses that continue to operate while non-compliant, included in this figure are violations issued for operating contrary to a license. Table 4 shows the third quarter revenue collected from bylaw violation notices.

Table 4: Business Licence Enforcement Revenue for the Third Quarter of 2021 to 2023

	2021	2022	2023
Revenue from Tickets	\$ 12,975	\$ 3,750	\$ 35,275

Financial Impact

None.

Conclusion

This report provides an update to the Community Safety Committee on the number of business licences and revenue collected by the Business Licencing Department for the third quarter of 2023. Revenues in this quarter have increased compared to the same quarter in 2022 but are not yet indicative of a trend in 2023. The increased number of new licences in the third quarter of 2023 is a positive indicator of overall economic health given the challenging business climate. A primary focus of staff for 2023 is to concentrate on processing applications and overseeing the expired licences to determine their appropriate status.



Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: October 13, 2023

From: Jim Wishlove
Fire Chief

File 09-5140-01/2023-Vol
01

Re: Richmond Fire-Rescue Monthly Activity Report – September 2023

Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – September 2023”, dated October 13, 2023, from the Fire Chief, be received for information.

Jim Wishlove
Fire Chief
(604-303-2715)

Att. 1

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This report supports Council's Strategic Plan 2022-2026 Focus Area #3, A Safe and Prepared Community:

Community safety and preparedness through effective planning, strategic partnerships and proactive programs.

Analysis

Emergency Programs

During September, staff coordinated with the Richmond Emergency Programs Amateur Radio Society (REPARS) with safety coordination support and the supply of communications platform resources through the Richmond events for the Forever Young 8k Run, held on September 10, and the Terry Fox Run held on September 17.

In September 2023, there were four persons displaced who were provided with Emergency Social Support as shown below in Table 1.

Table 1: Emergency Social Support Incidents					
Date	Address	Volunteers Deployed	ESS Deployed	# of Evacuees	Services Delivered
September 16	Mortfield Road	Yes	No	2 adults 2 children 1 pet	Accommodation and groceries supplied.

Public Outreach & Education

In September 2023, staff facilitated outreach events to provide educational opportunities to the community, including fire hall and vehicle tours for five organizations. Staff also participated in six community events, including the Hamilton Night in the Park and Welcome Richmond.

Internal Staff Training

In September 2023, staff organized training schedules to include: logistics, Personal Protective Equipment (PPE) and training for the new firefighter recruits, including:

- PPE
- Critical Incident Stress Management (CISM) Training
- Traffic Scene Management
- Water Safety
- Gas and Electrical Safety
- Water Supply and Hydrant Workshop
- Small Engines Course
- Self-Contained Breathing Apparatus (SCBA) Training
- Wellness

In September 2023, staff delivered in-house fire training, educational activities and programs for the current acting officer program cohort including:

- Frontline Fire Service Leadership Levels I and II.
- Fire Prevention Training.

Emergency Response

One of the City's emergency response goals is to arrive on scene in time and with enough resources to contain a fire to the room of origin. The room of origin standard is especially important in terms of preventing further fire loss and damage, which can be reduced when a fire is contained to the room of origin. Meeting this standard also assists in mitigating loss of life, reduction of property damage and protection of the environment. In September 2023, there were 1,077 reported incidents of all types, representing an overall increase of 7 per cent in incidents between September 2022 and September 2023 (Table 2).

	Incident Totals September (2023)	Incident Totals September (2022)	Number Change from September 2022 to 2023	Percentage Change from September 2022 to 2023	5 Year Average for September
Alarm Active - No Fire	179	191	-12	-6	154
Explosion	0	0	0	0	0
Fire	33	46	-13	-28	37
Hazardous Materials	5	8	-3	-38	7
Medical	548	509	39	8	413
Motor Vehicle Incident	88	86	2	2	88
Public Hazard	9	8	1	13	9
Public Service	99	95	4	4	83
Response Cancelled/Unfounded	114	65	49	75	75
Specialized Transport	2	1	1	100	2
Technical Rescue	0	1	-1	-100	1
Total	1,077	1010	67	+7	869

The average time on scene in September 2023 for emergency response crews was 31 minutes, which is lower than the number recorded in September 2022: 33 minutes. The time spent on scene can vary due to the nature and severity of each incident.

In September 2023, there were 33 fire incidents reported to the Office of the Fire Commissioner, representing a 28 per cent decrease from September 2022. The average number of fires reported each September over the last five years is 37.

Fire damage and property losses during September 2023 are estimated at \$11,520. This total includes \$11,000 for building/asset loss and \$520 for content loss. The total building/asset and content value at risk is estimated to be \$41,247,520 and the total value preserved from damage was \$41,236,000. These numbers translate to 99 per cent of value protected (Table 3), which is the same value observed in 2022: 99 per cent.

Table 3: Fire Incidents By Type and Loss Estimates - September 2023

Incident Type Breakdown	Incident Volume	Estimated Building/ Asset Value (\$)	Estimated Building/ Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	1	2,500,000	3,000	20	20	2,497,000
Residential: Multi family	1	-	-	-	-	-
Commercial/Industrial	7	38,740,000	1,000	-	-	38,739,000
Outdoor	19	-	-	500	500	-
Vehicle/Vessel	5	7,000	7,000	-	-	-
Totals*	33	41,247,000	11,000	520	520	41,236,000

* The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Emergency response crews minimized harm, limited damage and stopped fire spread from the place of origin and performed life-saving interventions in these notable, September 2023 incidents:

- **September 1, 2023 – Motor Vehicle Incident on Blundell Road.** Emergency crews responded to a pedestrian struck on Blundell Road. On arrival the crews began first responder protocols and closed the surrounding roads. BC Emergency Health Services (BCEHS) arrived on scene and RFR transferred patient care to the paramedics. The patient was then transported to Vancouver General Hospital (VGH). One RFR crew member proceeded to VGH with BCEHS staff to assist with the patient and RCMP then assumed incident command. No other injuries were reported.
- **September 6, 2023 – Fire on Gage Road.** Emergency crews responded to a fire under the Oak Street Bridge. On arrival crews reported smoke coming from the direction of a tent under the bridge. A deceased person was found in the area of the tent. Richmond RCMP and BCEHS crews attended the scene. Once the fire was fully extinguished, crews continued to cool the surrounding area. RFR crews were provide with a CISM debriefing. RCMP provided scene security. A Fire Investigator attended. No other injuries were reported.
- **September 7, 2023 – Commercial Property Fire on Bridgeport Road.** Emergency crews responded to a fire at a commercial property on Bridgeport Road. Crews arrived to find an electrical fire. The fire was extinguished and crews continued to investigate for any hot spots and to confirm the temperature of the sub panel had decreased prior to releasing units. The building was ventilated using Positive Pressure Ventilation (PPV) fans. BC Hydro, Fortis Gas and a Fire Investigator attended. No injuries were reported.

- **September 8, 2023 – Motor Vehicle Incident on Finlayson Drive.** Emergency crews responded to a trapped person on Finlayson drive. Upon arrival crews found a person laying beside a car, underneath the branches of a tree. A large branch had fallen across the road, the car, BC Hydro power lines and the person. The City's Works Yard crews and an arborist were dispatched to manage the tree. The patient was extricated from the area and handed over to BCEHS crews for care and transport to hospital. No other injuries were reported.
- **September 13, 2023 – Hazardous Materials on No. 3 Road.** Emergency crews, RCMP and BCEHS attended a scene of bear spray release at a restaurant on No. 3 Road. The restaurant was closed until the building had been adequately ventilated. RCMP attended the scene. RFR crews provided patient care to the five persons impacted by the spray along with BCEHS staff. There were no other injuries reported.
- **September 14, 2023 – Motor Vehicle Incident on Garden City Way.** Emergency crews responded to a motor vehicle incident with significant injuries to a motorcycle rider and a pedestrian. RFR crew performed immediate C-Spine on both patients and carried out first responder protocols. BCEHS were on scene and patient care was transferred to BCEHS with RFR supporting. There were no other injuries reported.
- **September 16, 2023 – Hazardous Materials on Mortfield Road.** Emergency crews responded to a sewage leak on Mortfield Road. The leak had backed up into one unit rendering it uninhabitable. The displaced unit housed a family of four and a family pet that required temporary accommodation until the sewage was removed from the unit. The family were provided support through the Emergency Support Services (ESS) program, receiving two nights' accommodation and groceries.
- **September 17, 2023 – Boat Fire on 3rd Avenue.** Emergency crews responded to reports of a boat fire at a dock near 3rd Avenue. On arrival crews saw smoke and began to attack the fire with a portable rapid intervention fire suppression device and hose-lines. Once the fire was extinguished crews carried out overhaul and checked for hotspots. The Royal Canadian Marine Search and Rescue (RCMSAR), RCMP and the Steveston Harbour Authority attended the scene. A Fire Investigator attended. There were no persons on the boat and no injuries reported.
- **September 30, 2023 – Structure Fire on River Road.** Emergency crews responded to a structure fire on River Road. On arrival crews were notified that the occupant of the property was outside and that power had been turned off. BC Hydro were dispatched and confirmed that the power was off. Crews began their fire attack and extinguished the fire. Once the fire was extinguished crews checked for hotspots and began overhaul of the scene and requested an excavator to attend. BCEHS and RCMP attended the scene. A security firm was dispatched to maintain continuity of evidence. A Fire Investigator attended. There were no injuries reported.

October 13, 2023

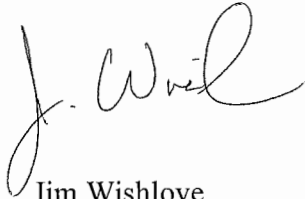
- 6 -

Financial Impact

None.

Conclusion

Richmond Fire-Rescue continues to monitor activities to identify and create public outreach programs to respond to emerging trends and to regularly promote effective prevention behaviours.

A handwritten signature in black ink, appearing to read "J. Wishlove". The signature is fluid and cursive, with the first name "J." and the last name "Wishlove" clearly distinguishable.

Jim Wishlove

Fire Chief

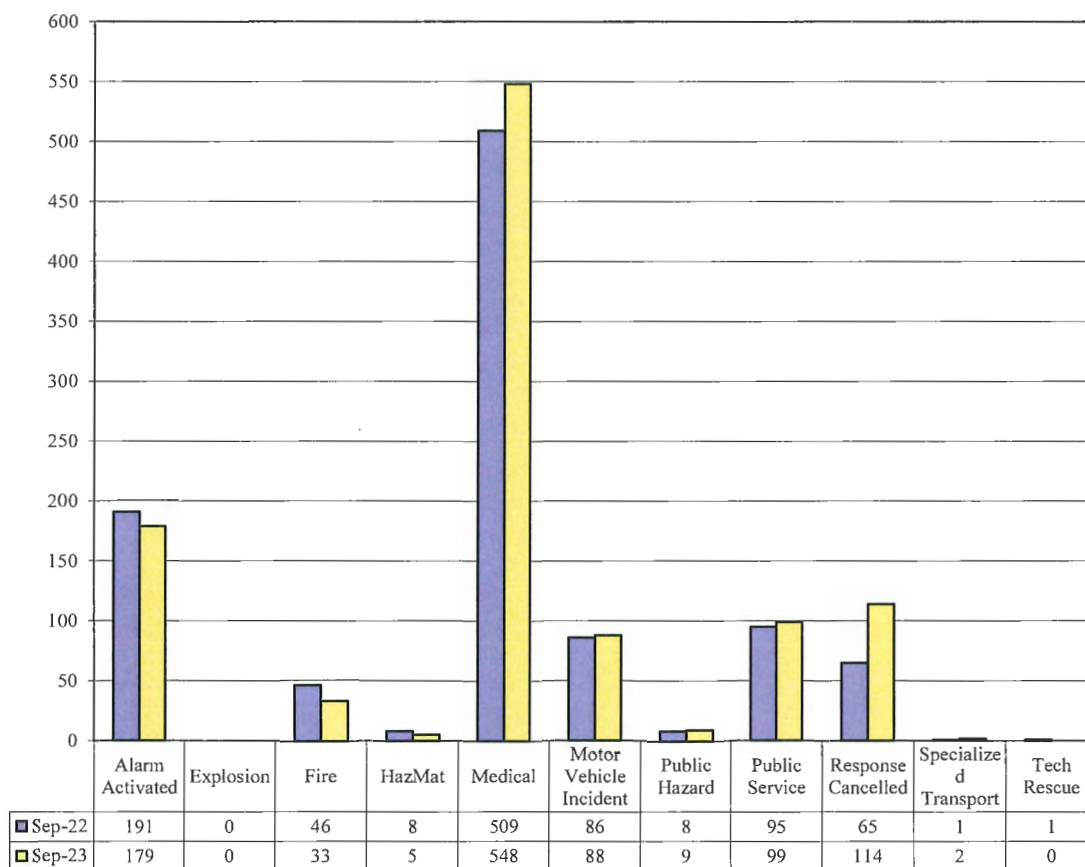
(604-303-2715)

Att. 1: Suppression Activity, including location of September's Fire, Medical and MVIs

Incident Volumes

The following chart provides a month-to-month comparison regarding incidents occurring in September 2022 and 2023. In September 2023, there were 1,077 total incidents, compared to 1,010 in September 2022. This represents an overall increase of 7 per cent between last year and 2023.

Table 4: September 2022 & September 2023 Incident Volumes



Incident Type Legend:

HazMat: includes fuel or vapour, spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 51 per cent of the total emergency responses for RFR during the month of September 2023. A detailed breakdown of the medical incidents for September 2022 and 2023 is set out in the following table by sub-type. There were 548 medical incidents in September 2023 compared to 509 in September 2022, an increase of 8 per cent.

Table 5a: September 2022 & September 2023 Medical Calls by Type

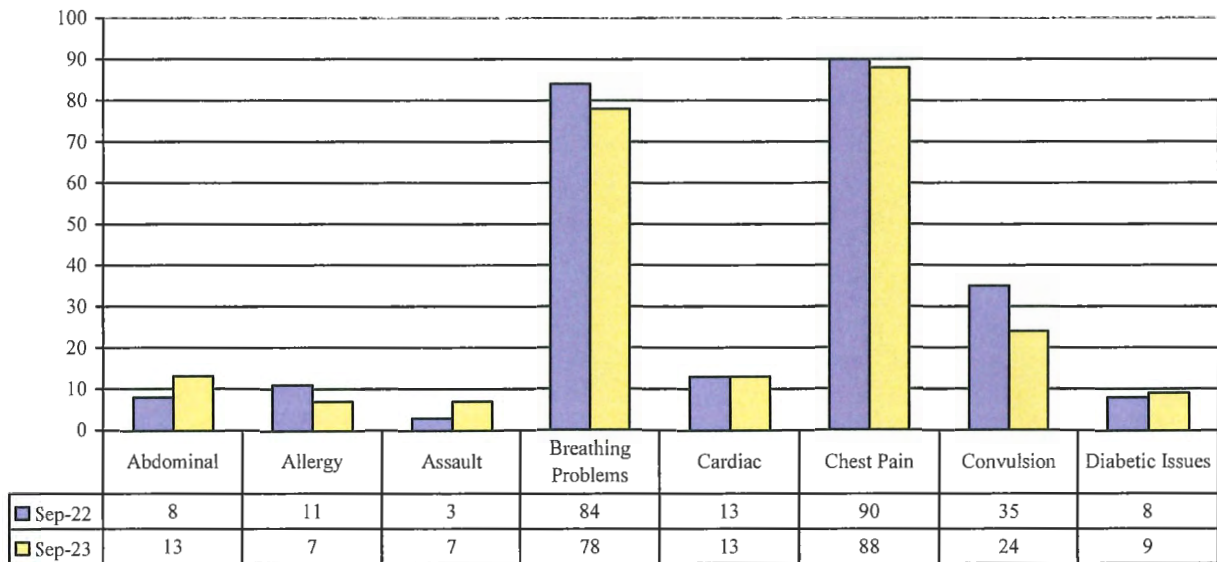
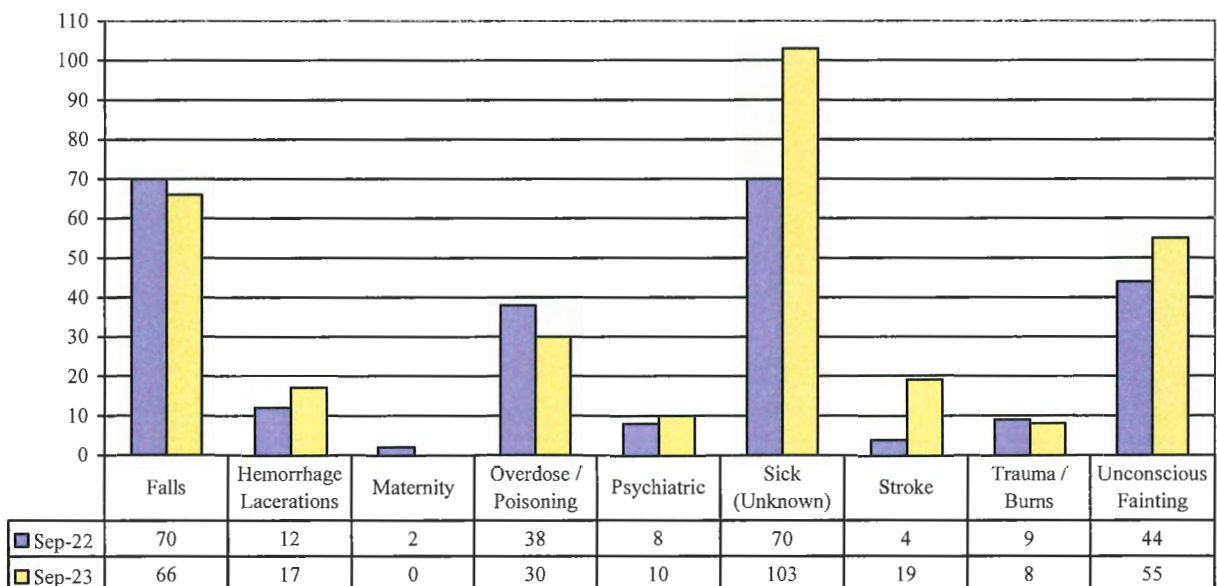


Table 5b: September 2022 & September 2023 Medical Calls by Type



The following chart provides the overdose / poisoning incident volume breakdown for September 2023.

Table 5c: Overdose / Poisoning Incidents By Type – September 2023	
	Details
Opioids	9
Other Miscellaneous Drugs	9
Alcohol	2
Unknown (No patient contact / BC Emergency Health Services staff on scene)	10
Totals	30

In September, out of 30 total overdose / poisoning calls, 16 were located outdoors and 14 were located in a commercial property or residence.

The following charts provide total incident volumes on a year-to-year comparison in September from 2014 to 2023.

Table 5d: Total Fire Calls for Service in September from 2014 to 2023

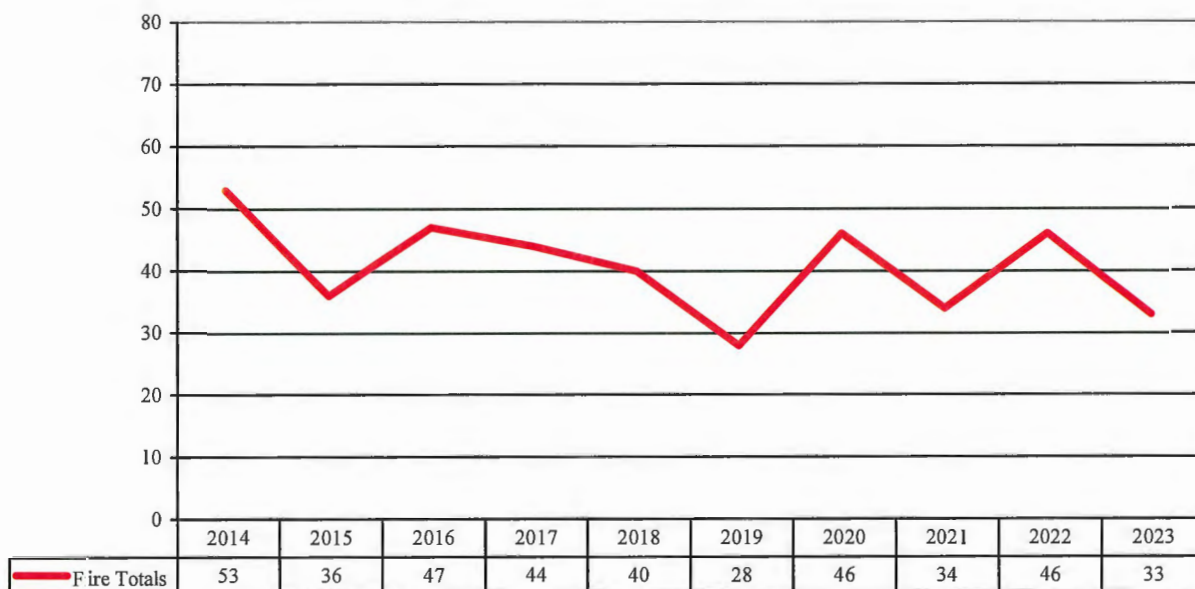
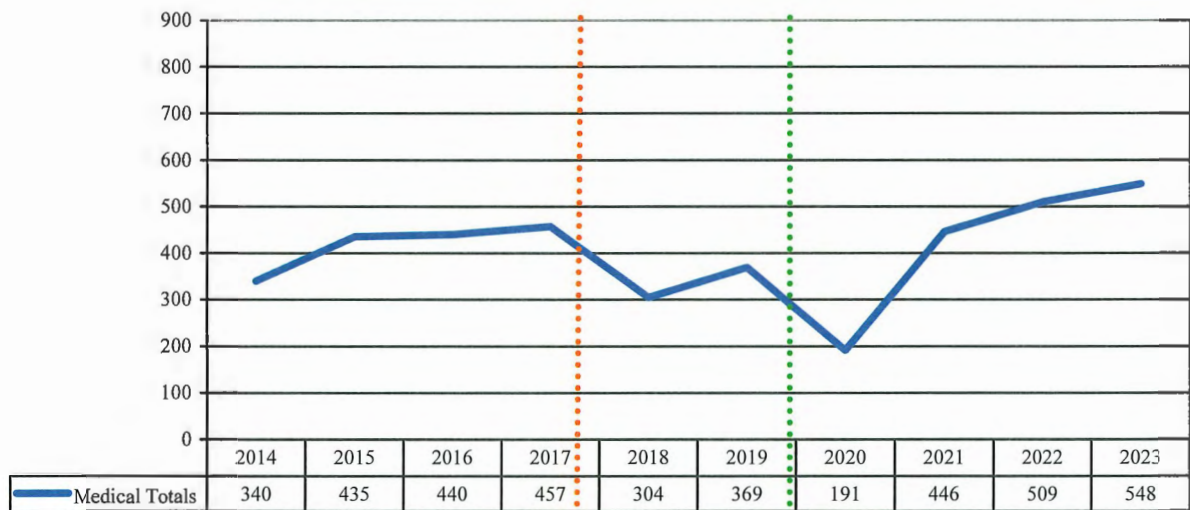


Table 5e: Total Medical Calls for Service in September from 2014 to 2023

Changes to BC Emergency Health Services Clinical Response Model dispatch system (2017-2018)

Start of Covid-19 pandemic

Fire Investigations

The fire investigation statistics for September 2023 are listed below:

Table 6: Total Fire Investigation Statistics – September 2023			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	1	-
Residential - Multi-family	-	1	-
Commercial/Industrial	-	4	3
Outdoor	5	9	5
Vehicle	-	3	2
Totals	5	18	10

Richmond Fire-Rescue investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community and coordinate appropriate fire investigations.

Hazardous Materials

Table 7: Hazardous Materials Incidents By Type – September 2023	
	Details
Flammable/Combustible Liquids	1
Gasses (Natural / Propane)	2
Minor Leak or Spill	2
Totals	5

Figure 1: Location of reportable fires attended in September 2023 (total 33)

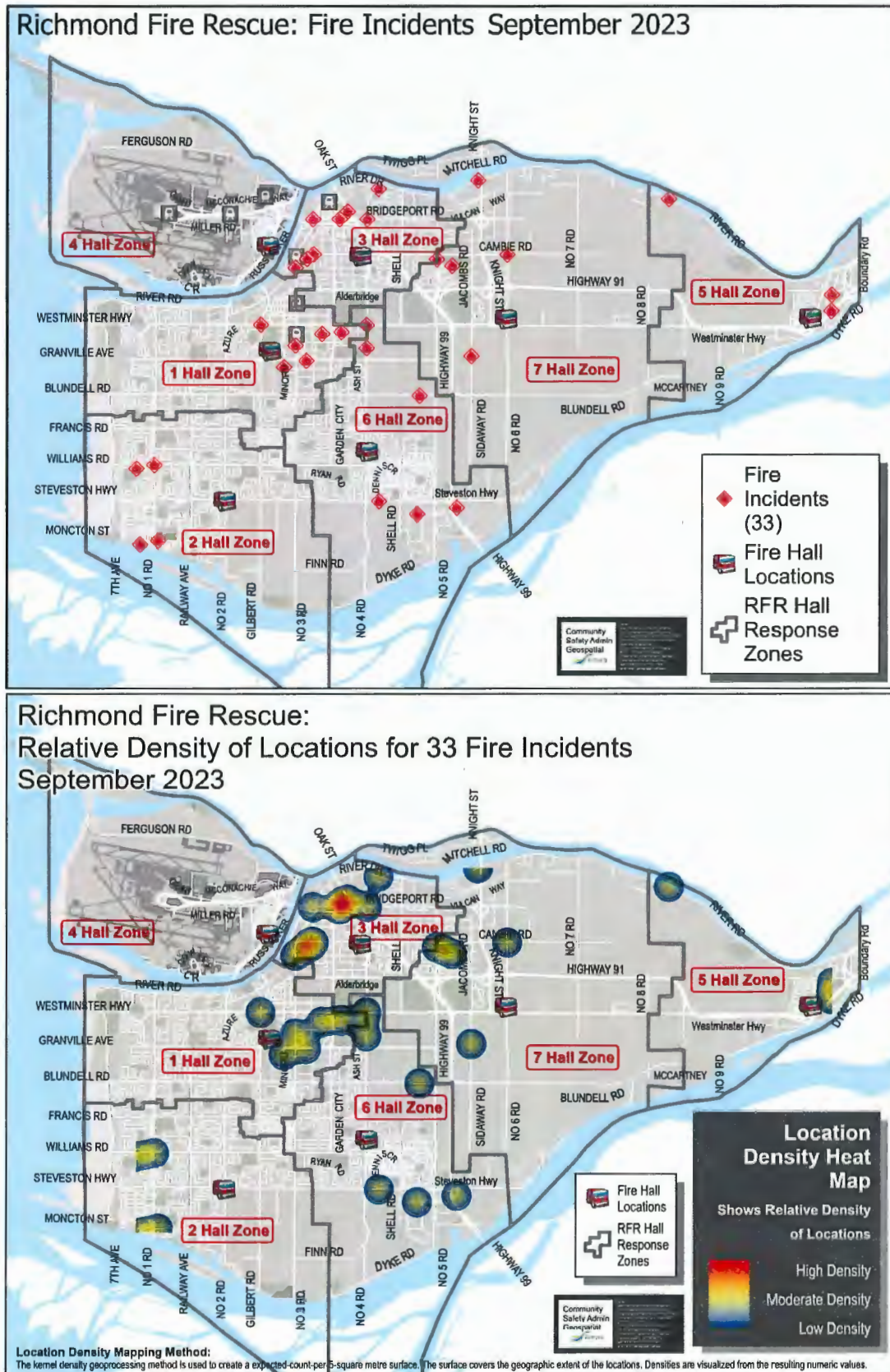


Figure 2: Location of Medical Incidents in September 2023 (total 548)

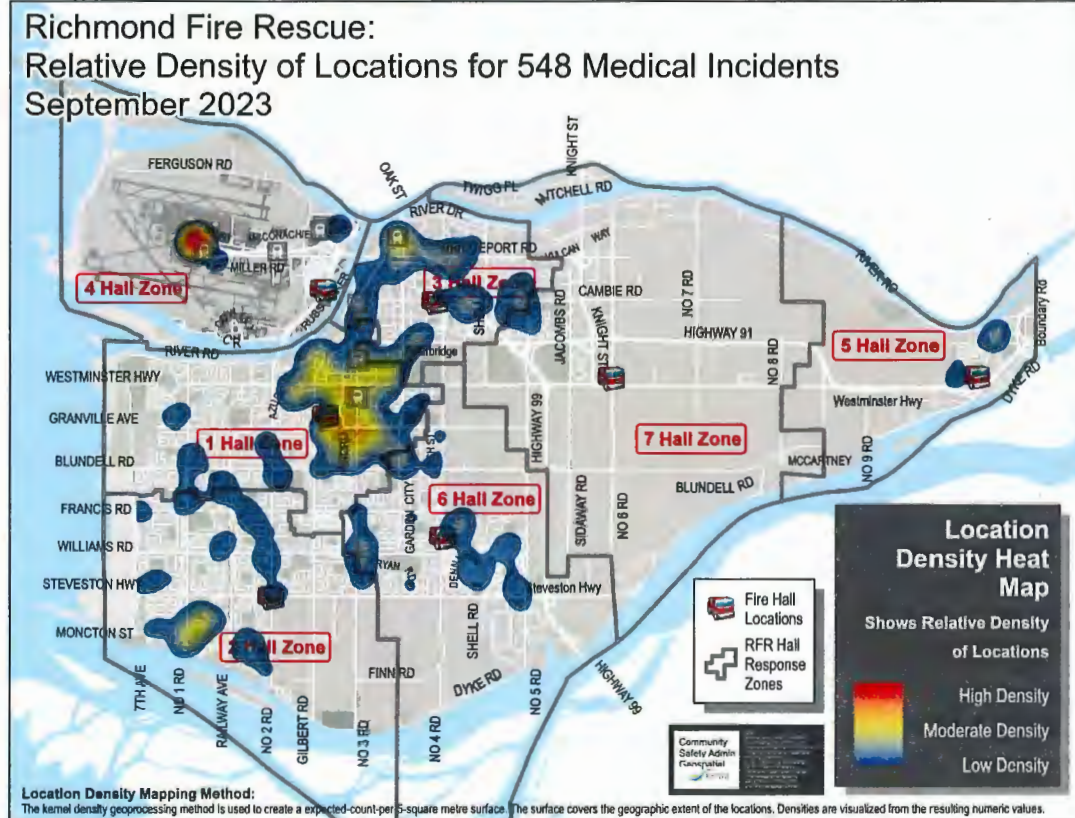
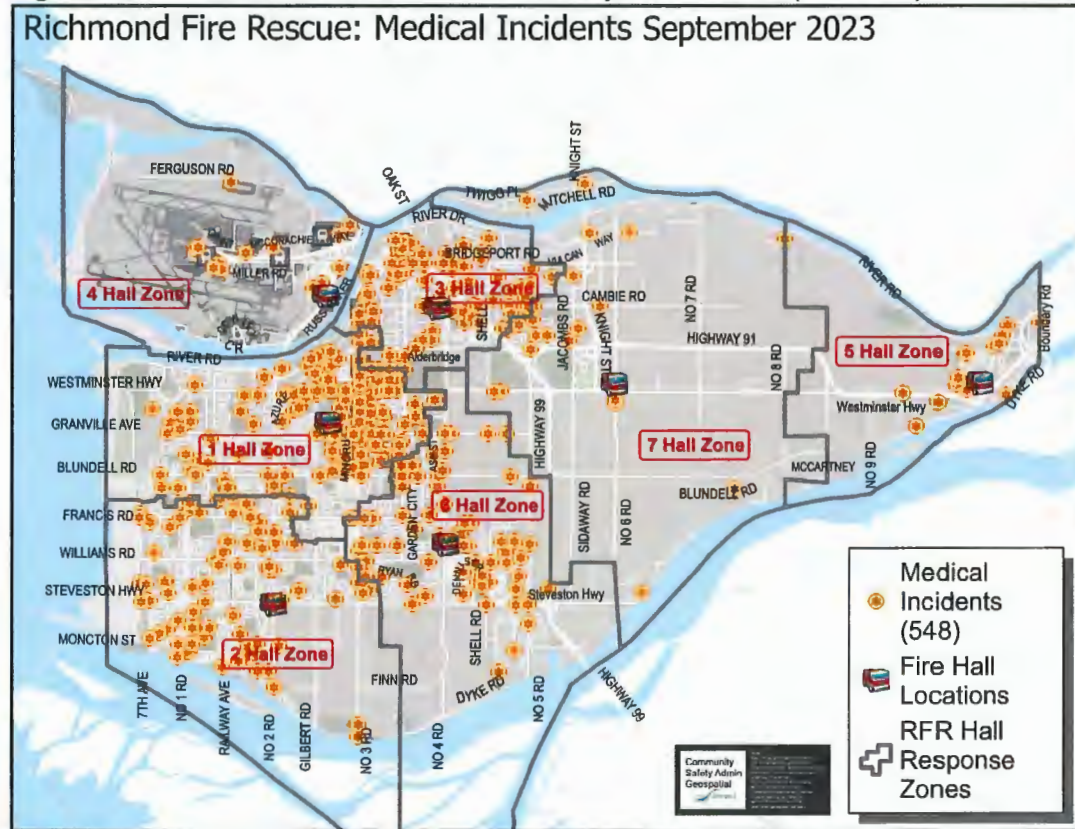
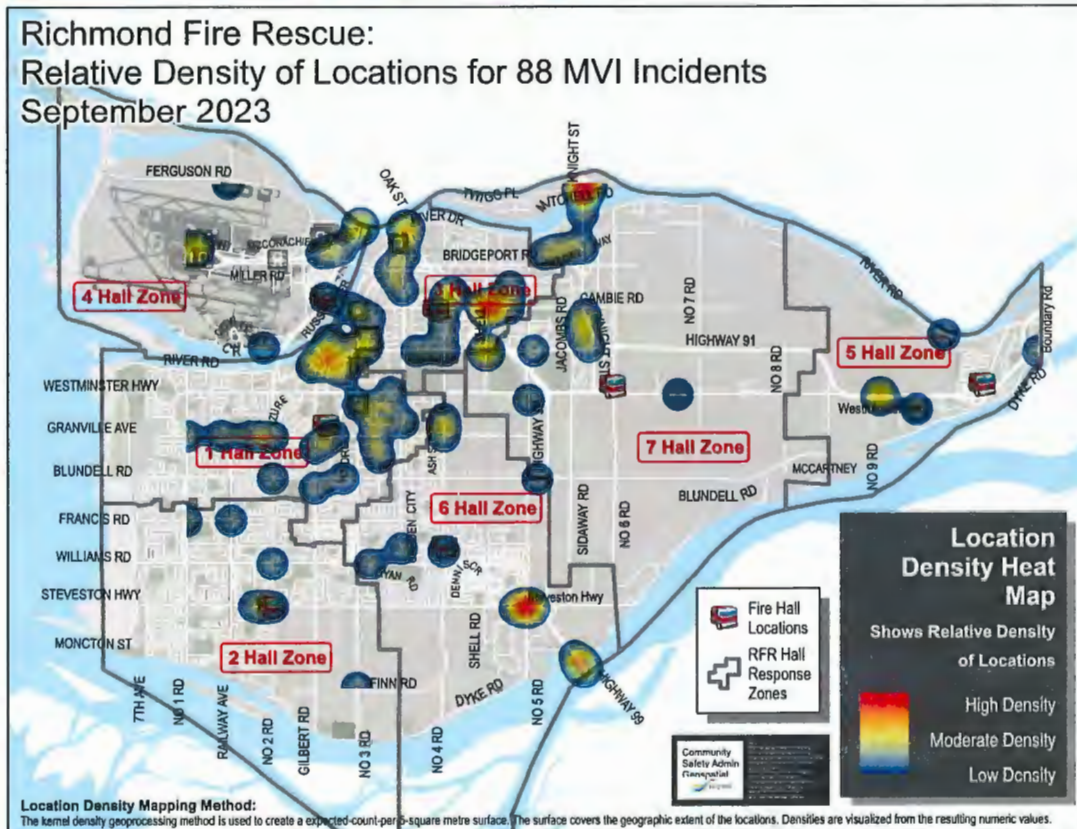
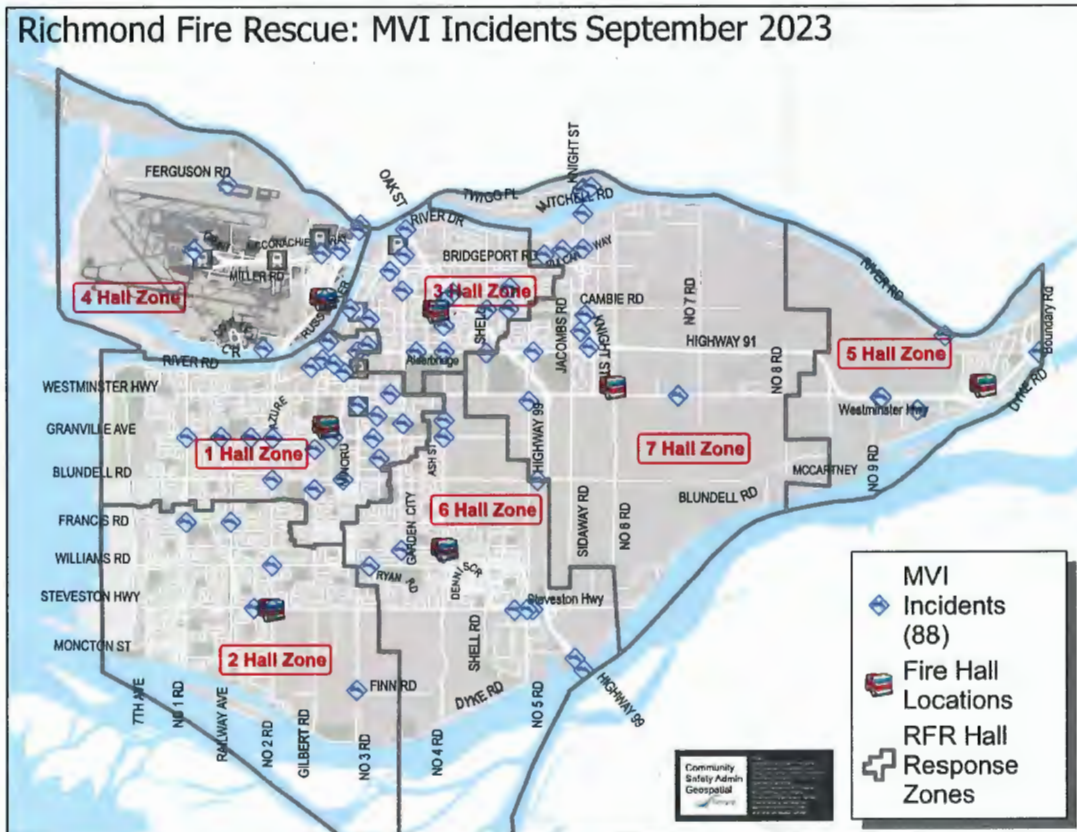


Figure 3: Location of MVI Incidents in September 2023 (total 88)





City of Richmond

Report to Committee

To: Community Safety Committee **Date:** October 12, 2023

From: Dave Chauhan **File:** 09-5000-01/2023-Vol
Chief Superintendent, Officer in Charge 01



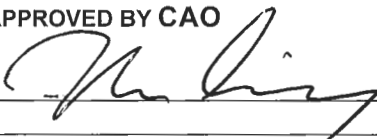
Re: RCMP Monthly Activity Report – September 2023

Recommendation from the OIC

That the report titled “RCMP Monthly Activity Report – September 2023”, dated October 12, 2023, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

Dave Chauhan
Chief Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy Files
2. Analysis of Police Statistics
3. Crime Trends Across Jurisdictions
4. Block Watch
5. Community Police Station Programs
6. Crime Prevention Unit
7. Road Safety Unit
8. Victim Services
9. Youth Section

This report supports Council's Strategic Plan 2022-2026 Focus Area #1 Proactive in Stakeholder and Civic Engagement:

Proactive stakeholder and civic engagement to foster understanding and involvement and advance Richmond's interests.

Analysis

Activities and Noteworthy Files

School Zone

On September 2, 2023, the Richmond RCMP issued a media release reminding all road users of the resumption of reduced speed limits in school zones. Police also provided E-scooter, bicycle and pedestrian safety tips. Social media posts were shared throughout the month as part of enhanced public education efforts.

Graffiti

On September 8, 2023, the Richmond RCMP issued a media release requesting the public's assistance in identifying four suspects involved in vandalizing Pride crosswalks with anti-LGBTQ2S+ graffiti. Between August 1 and August 29, 2023, police investigated nine such incidents. Richmond RCMP officers also conducted increased patrols of the targeted areas.

Collision

On September 14, 2023, Richmond RCMP officers responded to a collision involving a motorcycle and pedestrian in the 8500 block of Granville Ave. Both the motorcyclist and pedestrian sustained significant injuries and were transported to hospital. The Richmond RCMP Criminal Collision Investigation Team is investigating.

Distracted Driving Enforcement

On September 18, 2023, the Richmond RCMP partnered with BC Highway Patrol, the Integrated Road Safety Unit, ICBC and the City, to conduct enforcement during the Province-wide Distracted Driving & Occupant Restraint Campaign. The deployment resulted in 62 violation tickets for various infractions, including 38 for electronic device infractions.

Homicide

On September 24, 2023, Richmond RCMP officers responded to the 8000 block of Anderson Road for a report of a shooting. Upon attendance, police located a 29-year-old man suffering from gunshot wounds. The victim succumbed to his injuries at the scene. The Integrated Homicide Investigation Team is investigating.

Analysis of Police Statistics*Arson*

In September 2023, there were seven reported arsons, a decrease of three incidents from the previous month and a decrease of two incidents from September 2022. No patterns or trends have been identified. The number of arsons this month is within the average range.

Assault Serious (Assault with a Weapon)

There were 18 serious assault events in September 2023, a 22 per cent decrease from the previous month and a 38 per cent increase from September 2022. No patterns or trends have been identified. The number of serious assaults this month is above the average range.

Approximately 21 per cent of assaults in September 2023 involved family violence. There was one stranger assault reported this month. The incident remains under investigation.

Auto Theft

In September 2023, there were 18 auto theft incidents, a six per cent increase from the previous month and a 25 per cent decrease from September 2022. No patterns or trends have been identified. The number of auto thefts this month is below the average range.

Drugs

In September 2023, there were 41 drug offences, a 25 per cent decrease from the previous month and more than double the number reported in September 2022. No patterns or trends have been identified. The number of drug incidents this month is within the average range.

Approximately 63 per cent of the files in August 2023 occurred at YVR. This month's increase in drug incidents has been attributed to processing a backlog of drug exhibits originating as Canada Customs seizures at YVR.

Mental Health

There were 236 mental health-related incidents in September 2023, which represents no change from the previous month and is a four per cent increase from September 2022. No patterns or trends have been identified. The number of mental health-related incidents this month is within the average range.

There were 80 police apprehensions this month, representing a 15 per cent reduction from the previous month. However, the average hospital wait time increased to 162 minutes, which exceeds the average range. This increase has been attributed to 10 files with exceptionally long wait times.

Residential Break and Enter

There were 25 break and enters to residences in September 2023, a 47 per cent increase from the previous month and a 47 per cent increase from September 2022. No patterns or trends have been identified. The number of residential break and enters this month is within the average range.

Commercial Break and Enter

In September 2023, there were 22 break and enters to businesses, representing a 12 per cent decrease from the previous month and a 24 per cent decrease from September 2022. No patterns or trends have been identified. The number of commercial break and enters this month is below the average range.

Robbery

There were four robberies in September 2023, representing half the number of incidents reported the previous month and a decrease of two incidents from September 2022. No patterns or trends have been identified. The number of robberies this month is within the average range.

Seven persons of interest have been identified to date. Half of the robberies involved the use of burning liquid/caustic spray.¹

Sexual Offences

In September 2023, there were 13 sexual offence files, a 32 per cent decrease from the previous month and an eight per cent increase from September 2022.² No patterns or trends have been identified. The number of sexual offences this month is within the average range.

Approximately 62 per cent of the incidents were sexual assaults. Suspects have been identified in 62 per cent of the offences reported in September 2023.

¹ The category of burning liquid/caustic spray includes a wide-range of liquid substances, including bear and pepper spray.

² The Sexual Offences category comprises a range of offences including: sexual assault, sexual interference, making and distributing child pornography, possessing and accessing child pornography and indecent acts/exposing.

Shoplifting

There were 125 reported shoplifting thefts in September 2023, an 11 per cent decrease from the previous month and a 51 per cent increase from September 2022. No patterns or trends have been identified. The number of shoplifting thefts this month is above the average range.

Theft from Automobile

There were 106 thefts from automobile incidents in September 2023, a 43 per cent increase from the previous month and a 19 per cent decrease from September 2022. The number of thefts from automobiles this month is below the average range.

Hate Crimes and Incidents

Table 1 presents the number of hate crimes and hate incidents reported between January 1, 2019 and September 30, 2023.³ A “hate crime” refers to any criminal offence targeting an identifiable group. The criteria for an offence to be considered a hate crime, as per the *Criminal Code*, carries a higher threshold and usually involves one or more criminal offences. A “hate incident” may be motivated by the same factors as a hate crime but does not reach the threshold of being a criminal offence. There was one hate incident in September 2023, which involved a man uttering threats to police and racial slurs.

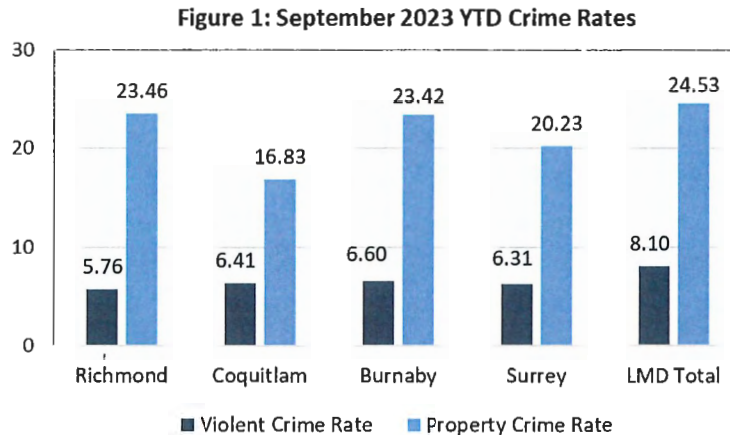
Table 1 – Hate Crimes and Hate Incidents			
Year	Hate Crime Files	Hate Incident Files	Total
2019	11	9	20
2020	21	13	34
2021	21	24	45
2022	8	26	34
2023 (YTD)	6	17	23

Crime Trends Across Jurisdictions

Data on crime rates is presented in Figure 1.⁴ In September 2023, out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond had the lowest violent crime rate. The property crime rate for Richmond was below the LMD average.

³ The BC Hate Crimes Unit uses the terms hate-motivated crime and hate-motivated incident.

⁴ Crime rate is year to date (YTD) and calculated per 1,000 people.



Block Watch

At the end of September 2023, the Block Watch program had 307 groups, totalling 7,091 participants. Currently, the program includes 440 captains and co-captains. In September, Block Watch ran bus shelter ads to enhance the program's visibility and aid in recruiting.

Community Police Station Programs

Community police stations continue to enhance the Richmond Detachment's policing services by providing various crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to improve crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month, reflective of weather conditions, seasonal initiatives and the availability of volunteers.

During September, volunteer highlights included:

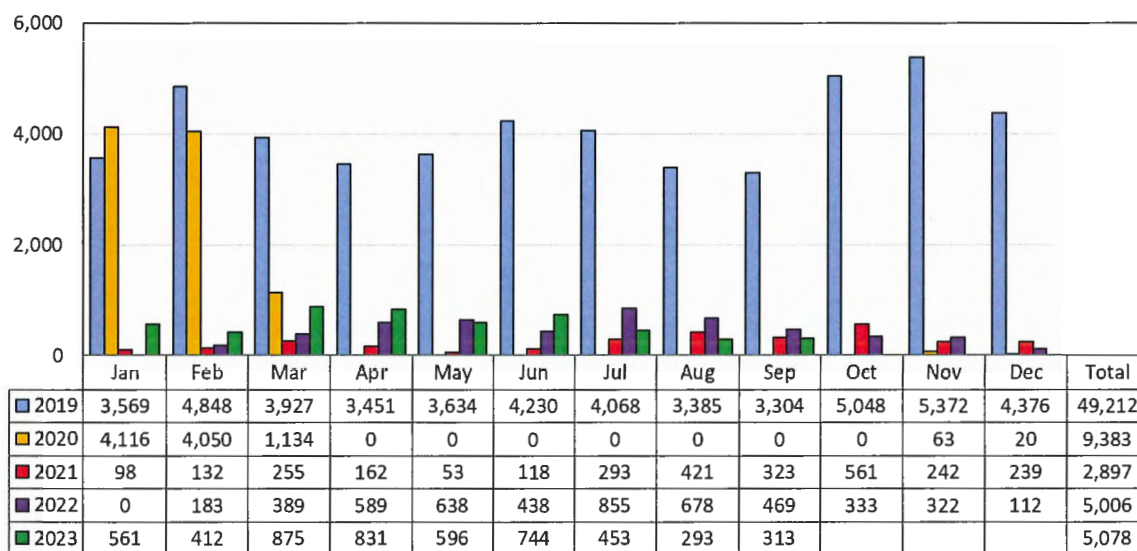
- The deployment of one volunteer bike patrol, totalling four hours and three volunteer foot/van patrols, totalling six hours.
- A total of seven Fail to Stop deployments took place, resulting in 219 information letters issued.
- There were 29 Lock Out Auto Crime deployments, resulting in 313 information letters issued.
- Speed Watch was conducted on 1,245 vehicles, resulting in 132 information letters issued.
- September 5 – Volunteers conducted Speed Watch deployments at Hamilton Elementary School and Choice Elementary School.
- September 6 – Volunteers attended Minoru Park and distributed E-Scooter safety cards while engaging with and educating users of shared pathways.
- September 7 – Volunteers assisted RMCP officers with a Coffee with a Cop event at the McDonald's on Bridgeport Road.

- September 8 – Volunteers attended the Hamilton Night Out event and engaged with participants while promoting crime prevention programs and the Community Safety app.
- September 12 – Volunteers assisted RCMP officers with a Coffee with a Cop event at Thompson Community Centre. They promoted RCMP recruiting, crime prevention programs, E-Scooter safety and the Community Safety app.
- September 14 – Volunteers conducted “Think of Me” deployments at Westwind Elementary School and William Cook Elementary School. More than 180 Think of Me cards were distributed to drivers.⁵
- September 15– Volunteers assisted police with a large-scale Distracted Driving blitz.
- September 24 – Volunteers and RCMP officers attended the Autism Speaks Walk and promoted Crime prevention programs and the Community Safety App. Mountie cut-outs were used for photo ops.

Lock Out Auto Crime

Figure 2 provides a yearly comparison of the number of vehicle notices issued.⁶

Figure 2: Lock Out Auto Crime Vehicles Issued a Notice



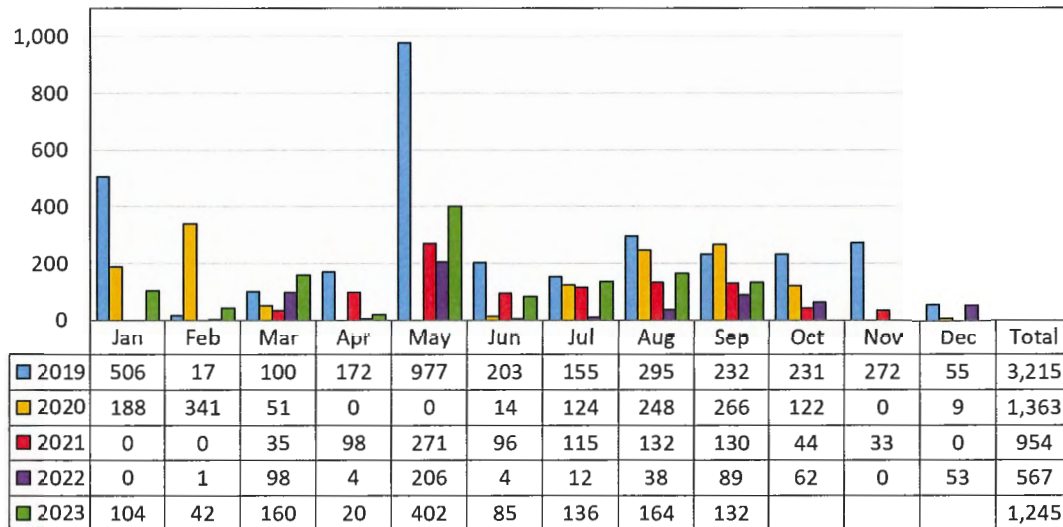
⁵ The Think of Me Campaign uses cards illustrated by children, which contain depictions of what children would like drivers to think about when they are driving in school zones and in the community.

⁶ Beginning in November 2020, Lock Out Auto Crime letters were issued in place of notices. Letters are only issued to vehicles displaying security vulnerabilities; whereas previously, notices were issued to all vehicles. This has resulted in a significant reduction in the number of letters issued.

Speed Watch

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 3: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and education initiatives. During September, the Crime Prevention Unit participated in the following events/activities:

- Autism Speaks Walk
- Business Outreach
- Coffee with a Cop
- Distracted Driving
- Diversity and Inclusion Initiatives
- Place of Worship Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. Table 2 compares statistics for September 2023 to both August 2023 and July 2023. Violation tickets were issued for the following infractions:

Table 2: Violation Tickets Issued

Infraction	July 2023	August 2023	September 2023
Distracted Driving	106	97	89
Driver License	226	178	175
Impaired	41	32	28
Intersection Offences	45	38	47

Infraction	July 2023	August 2023	September 2023
Moving Infractions ⁷	105	79	56
Speeding	198	180	195
Seatbelts	21	14	6
Vehicle-Related ⁸	132	151	112
Other ⁹	27	29	20
Total	901	798	728

Victim Services

In September 2023, Richmond RCMP Victim Services met with 58 new clients and attended nine crime/trauma scenes after hours. The unit currently maintains an active caseload of 103 files. In September, Victim Services responded to several cases involving medical-related sudden deaths, mental health issues and frauds.

Youth Section

The Richmond RCMP Detachment's Youth Section focuses on strategies contributing to safe and healthy behaviours essential to developing productive and civic-minded adults. During September, Youth Section highlights included:

- RCMP officers in the Youth Section conducted 51 proactive school visits at secondary schools and 67 visits at elementary schools. Police officers engaged with students during recess, lunch, and morning and afternoon supervision.
- DARE launched the first term of the 2023-2024 school year, with classes delivered to 280 elementary school students in 11 classes.

Financial Impact

None.

Conclusion

In September 2023, the Richmond RCMP conducted several noteworthy investigations and activities, including a series of hate-related graffiti and a serious collision involving a motorcyclist and pedestrian. Police statistics for this month indicate that most crime types were within the average ranges, except for serious assaults and shoplifting, which were elevated, and commercial break and enters, auto thefts and thefts from vehicles, which were below average.

In September, the Community Engagement Team and volunteers continued promoting crime prevention and road safety initiatives, including a Distracted Driving campaign. The Officer in

⁷ Moving infractions refers to unsafe lane change and unsafe passing.

⁸ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁹ Other refers to miscellaneous charges including failing to remain at the scene of an accident and failing to stop for police.

October 12, 2023

- 10 -

Charge of the Richmond RCMP Detachment will continue to ensure that Richmond remains a safe and desirable community.



Edward Warzel
Manager, Police Services
(604-207-4767)

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Spot the Target

- This initiative consists of frequently stolen items being placed in the volunteer van for participants to identify in order to enhance awareness of thefts from automobiles.

Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

SEPTEMBER 2023 STATISTICS

RICHMOND RCMP

The following information is a limited list of select crime-type samples, which does not comprise the entirety or assortment of all crimes captured by the RCMP. The statistics in this chart should be considered independently of the analysis provided as the data is unrelated to the research provided earlier in this report.

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type.

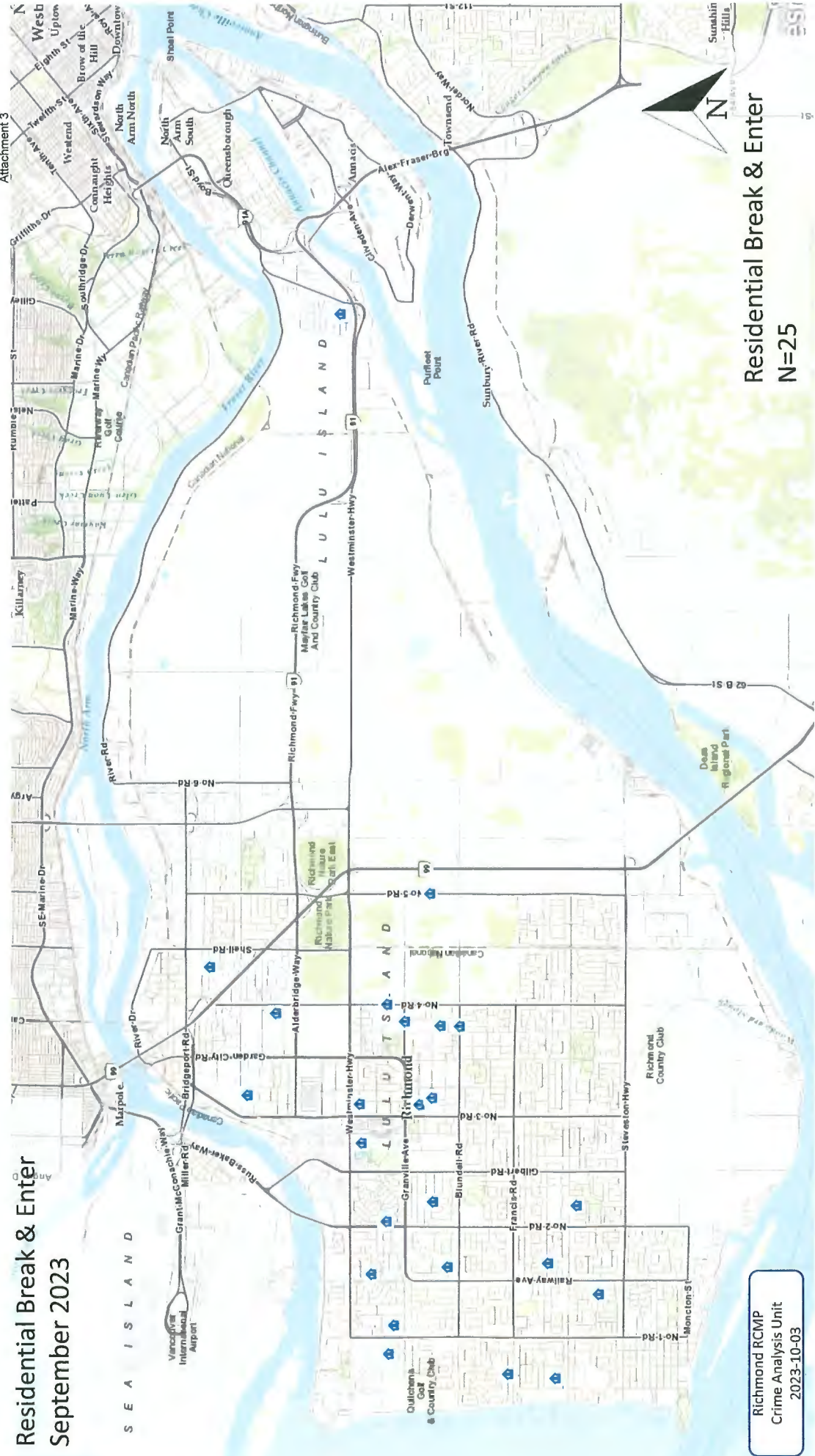
The 5 year average is based on activity within a single month over the past 5 years. If the current monthly total for an offence falls outside the 5 year range (using one standard deviation) due to crime trends, patterns, or spikes, it will be noted in **red** if higher and **blue** if below. If the current monthly total for an offence is above the 5 year range due to primarily non-operational reasons such as the new UCR

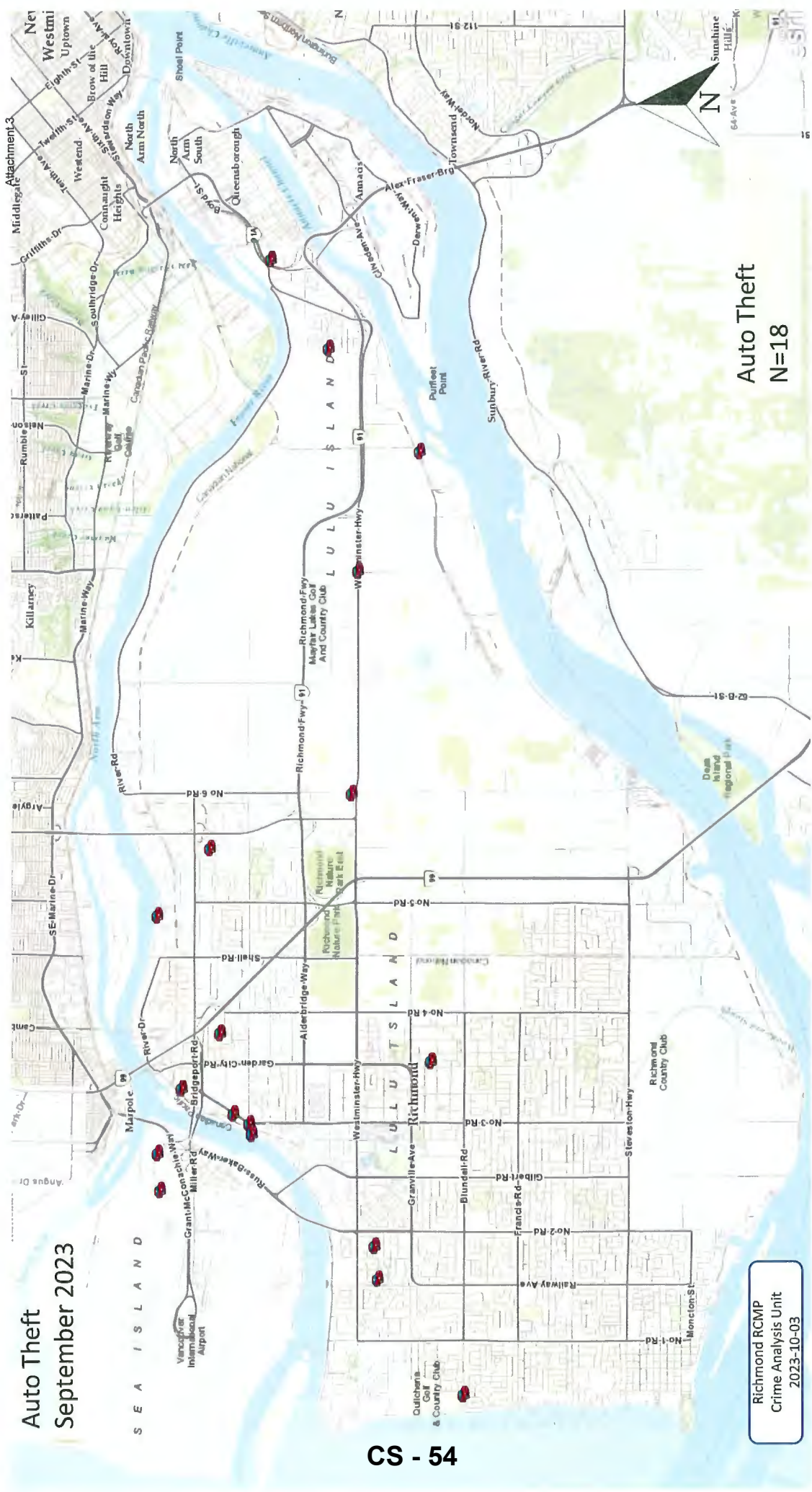
	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Sep - 23	September		2022	2023	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	139	134.8	128-143	1123	1380	23%	257
Robbery <small>UCR 1001 (1)</small>	4	5.2	4-7	46	40	-13%	-6
Assault Common <small>UCR 1001 (1)</small>	52	45.8	42-49	400	447	12%	47
Assault Serious <small>UCR 1001 (1420)</small>	18	10.4	6-15	143	187	31%	44
Sexual Offences <small>UCR 1001 (1700) (1701) (1702) (1703) (1704) (1705) (1706) (1707) (1708) (1709) (1710) (1711) (1712) (1713) (1714) (1715) (1716) (1717) (1718) (1719) (1720) (1721) (1722) (1723) (1724) (1725) (1726) (1727) (1728) (1729) (1730) (1731) (1732) (1733) (1734) (1735) (1736) (1737) (1738) (1739) (1740) (1741) (1742) (1743) (1744) (1745) (1746) (1747) (1748) (1749) (1750) (1751) (1752) (1753) (1754) (1755) (1756) (1757) (1758) (1759) (1760) (1761) (1762) (1763) (1764) (1765) (1766) (1767) (1768) (1769) (1770) (1771) (1772) (1773) (1774) (1775) (1776) (1777) (1778) (1779) (1780) (1781) (1782) (1783) (1784) (1785) (1786) (1787) (1788) (1789) (1790) (1791) (1792) (1793) (1794) (1795) (1796) (1797) (1798) (1799)</small>	13	16.0	11-21	140	174	24%	34
PROPERTY CRIME (UCR 2000-Series Offences)	634	610.6	555-666	4474	5828	30%	1354
Business B&E <small>UCR 2001 (1)</small>	22	32.4	25-39	245	226	-8%	-19
Residential B&E <small>UCR 2001 (2)</small>	25	40.8	17-65	218	216	-1%	-2
Auto Theft <small>UCR 2002 (1) (2) (3) (4) (5) (6) (7) (8) (9) (10) (11) (12) (13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23) (24) (25) (26) (27) (28) (29) (30) (31) (32) (33) (34) (35) (36) (37) (38) (39) (40) (41) (42) (43) (44) (45) (46) (47) (48) (49) (50) (51) (52) (53) (54) (55) (56) (57) (58) (59) (60) (61) (62) (63) (64) (65) (66) (67) (68) (69) (70) (71) (72) (73) (74) (75) (76) (77) (78) (79) (80) (81) (82) (83) (84) (85) (86) (87) (88) (89) (90) (91) (92) (93) (94) (95) (96) (97) (98) (99)</small>	18	30.0	25-35	159	192	21%	33
Theft from Auto <small>UCR 2002 (132) (133) (134) (135) (136) (137) (138) (139) (140) (141) (142) (143) (144) (145) (146) (147) (148) (149) (150) (151) (152) (153) (154) (155) (156) (157) (158) (159) (160) (161) (162) (163) (164) (165) (166) (167) (168) (169) (170) (171) (172) (173) (174) (175) (176) (177) (178) (179) (180) (181) (182) (183) (184) (185) (186) (187) (188) (189) (190) (191) (192) (193) (194) (195) (196) (197) (198) (199)</small>	106	155.2	135-175	921	1096	19%	175
Theft <small>UCR 2002 (1) (2) (3) (4) (5) (6) (7) (8) (9) (10) (11) (12) (13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23) (24) (25) (26) (27) (28) (29) (30) (31) (32) (33) (34) (35) (36) (37) (38) (39) (40) (41) (42) (43) (44) (45) (46) (47) (48) (49) (50) (51) (52) (53) (54) (55) (56) (57) (58) (59) (60) (61) (62) (63) (64) (65) (66) (67) (68) (69) (70) (71) (72) (73) (74) (75) (76) (77) (78) (79) (80) (81) (82) (83) (84) (85) (86) (87) (88) (89) (90) (91) (92) (93) (94) (95) (96) (97) (98) (99)</small>	98	77.0	59-95	694	1042	50%	348
Shoplifting <small>UCP 1001 (1) (2) (3) (4) (5) (6) (7) (8) (9) (10) (11) (12) (13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23) (24) (25) (26) (27) (28) (29) (30) (31) (32) (33) (34) (35) (36) (37) (38) (39) (40) (41) (42) (43) (44) (45) (46) (47) (48) (49) (50) (51) (52) (53) (54) (55) (56) (57) (58) (59) (60) (61) (62) (63) (64) (65) (66) (67) (68) (69) (70) (71) (72) (73) (74) (75) (76) (77) (78) (79) (80) (81) (82) (83) (84) (85) (86) (87) (88) (89) (90) (91) (92) (93) (94) (95) (96) (97) (98) (99)</small>	125	63.8	47-81	528	923	75%	395
Fraud <small>UCR 2001 (1) (2) (3) (4) (5) (6) (7) (8) (9) (10) (11) (12) (13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23) (24) (25) (26) (27) (28) (29) (30) (31) (32) (33) (34) (35) (36) (37) (38) (39) (40) (41) (42) (43) (44) (45) (46) (47) (48) (49) (50) (51) (52) (53) (54) (55) (56) (57) (58) (59) (60) (61) (62) (63) (64) (65) (66) (67) (68) (69) (70) (71) (72) (73) (74) (75) (76) (77) (78) (79) (80) (81) (82) (83) (84) (85) (86) (87) (88) (89) (90) (91) (92) (93) (94) (95) (96) (97) (98) (99)</small>	93	71.4	64-78	532	735	38%	203
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	279	235.2	200-270	1927	2443	27%	516
Arson <small>UCR 3001 (1) (2) (3) (4) (5) (6) (7) (8) (9) (10) (11) (12) (13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23) (24) (25) (26) (27) (28) (29) (30) (31) (32) (33) (34) (35) (36) (37) (38) (39) (40) (41) (42) (43) (44) (45) (46) (47) (48) (49) (50) (51) (52) (53) (54) (55) (56) (57) (58) (59) (60) (61) (62) (63) (64) (65) (66) (67) (68) (69) (70) (71) (72) (73) (74) (75) (76) (77) (78) (79) (80) (81) (82) (83) (84) (85) (86) (87) (88) (89) (90) (91) (92) (93) (94) (95) (96) (97) (98) (99)</small>	7	4.6	2-7	59	57	-3%	-2
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	1052	980.6	928-1033	7530	9655	28%	2125
DRUGS (UCR 4000-Series Offences)	41	38.2	20-57	382	425	11%	43
MHA RELATED CALLS (MHA files or Mental Health flag)	236	246.0	207-285	1646	2147	30%	501

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Residential Break & Enter September 2023





Auto Theft
September 2023

Auto Theft
N=18

Richmond RCMP
Crime Analysis Unit
2023-10-03

Attachment 3

Thrift From Auto
September 2023

Richmond RCMP
Crime Analysis Unit
2023-10-03

Thrift From Auto
N=106

The map displays the Richmond area, including the Fraser River and surrounding streets. Key locations marked include the Richmond Country Club, Richmond Nature Park, and the Richmond RCMP Crime Analysis Unit. The map also shows the Fraser River and the surrounding area, including the Richmond Country Club and the Richmond Nature Park. A north arrow is located in the top right corner.

Richmond RCMP
Crime Analysis Unit
2023-10-03