



## Community Safety Committee

Anderson Room, City Hall  
6911 No. 3 Road

Wednesday, November 13, 2013  
4:00 p.m.

Pg. #      ITEM

### MINUTES

CS-5      *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Wednesday, October 16, 2013.*



### NEXT COMMITTEE MEETING DATE

Tuesday, December 10, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

### DELEGATION

1. Chuck Doucette, Past President, D.A.R.E. BC, to provide an update on the D.A.R.E. program.

### LAW AND COMMUNITY SAFETY DEPARTMENT

2. **COMMUNITY BYLAWS – SEPTEMBER 2013 ACTIVITY REPORT**  
(File Ref. No.) (REDMS No. 4010345 v.3)

CS-12

See Page CS-12 for full report

*Designated Speaker: Ed Warzel*

STAFF RECOMMENDATION

*That the staff report titled Community Bylaws – September 2013 Activity Report dated October 10, 2013, from the General Manager, Law & Community Safety be received for information.*



3. **RCMP'S MONTHLY REPORT – SEPTEMBER 2013 ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 4006856)

CS-19

See Page CS-19 for full report

*Designated Speaker: Supt. Renny Nasset*

STAFF RECOMMENDATION

*That the report titled RCMP's Monthly Report – September 2013 Activities (dated November 8, 2013, from the Officer in Charge, RCMP) be received for information.*



4. **RICHMOND FIRE-RESCUE – SEPTEMBER 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 4020500 v.2)

CS-34

See Page CS-34 for full report

*Designated Speaker: Fire Chief John McGowan*

STAFF RECOMMENDATION

*That the staff report titled Richmond Fire-Rescue – September 2013 Activity Report, dated October 28, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*



5. **FIRE CHIEF BRIEFING**

(Verbal Report)

*Designated Speaker: Fire Chief John McGowan or designate*

Items for discussion:

- (i) *Progress on Smoke Alarm Program*
- (ii) *Christmas Open House Events*

(iii) *BC Ambulance Service Protocol Changes*

6. **RCMP/OIC BRIEFING**  
(Verbal Report)

*Designated Speaker: Supt. Renny Nessel or designate*

Items for discussion:

- (i) *Youth Squad*
- (ii) *Youth Crime Prevention Website*
- (iii) *Media Meet and Greet*

7. **MANAGER'S REPORT**

- (i) *Emergency Programs – October Functional Exercise*

**ADJOURNMENT**







## Community Safety Committee

Date: Wednesday, October 16, 2013

Place: Anderson Room  
Richmond City Hall

Present: Councillor Derek Dang, Chair (entered at 4:01 p.m.)  
Councillor Linda McPhail, Vice-Chair  
Councillor Ken Johnston  
Councillor Evelina Halsey-Brandt  
Councillor Bill McNulty

Call to Order: The Vice-Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on Tuesday, September 10, 2013, be adopted as circulated.*

**CARRIED**

### NEXT COMMITTEE MEETING DATE

Wednesday, November 13, 2013, (tentative date) at 4:00 p.m. in the Anderson Room

*Cllr. Derek Dang entered the meeting (4:01 p.m.).*

### AGENDA ADDITION

It was moved and seconded

*That the UBCM Derelict and Abandoned Vessels Draft Manual be added to the agenda as Item 4A.*

**CARRIED**

1.

## **LAW AND COMMUNITY SAFETY DEPARTMENT**

**1. COMMUNITY BYLAWS – AUGUST 2013 ACTIVITY REPORT**

(File Ref. No. 12-8060-01) (REDMS No. 3984502)

Edward Warzel, Manager, Community Bylaws, highlighted that there had been a concentrated effort to reduce the number of abandoned homes from 107 in August 2012 to the current total of 81 residences. The decreases in revenues were due to increased resources for parking enforcement in Steveston during the summer of 2012.

In response to queries regarding the reduction in abandoned homes, the status of the parking meter replacement program, and the Dispute Adjudication program, Mr. Warzel advised that the reduction in abandoned homes was due to working with the homeowners resulting in the residences either being demolished or renovated for occupancy. The cost for the parking meter replacement program has been approved by Council and staff is in the final stages of the Request for Proposal process. In terms of the Dispute Adjudication Program success by the applicant is related to the quality of the dispute.

Committee raised a concern regarding pest control related to the available food source from the seed used by persons feeding pigeons in the area. Mr. Warzel acknowledged the concern and noted that while enforcement is problematic, staff are addressing the issue through environmental changes, such as, garbage disposal and trimming back vegetation.

It was moved and seconded

*That the staff report titled Community Bylaws – August 2013 Activity Report dated September 12, 2013, from the General Manager, Law & Community Safety be received for information.*

**CARRIED**

**2. RICHMOND FIRE-RESCUE – AUGUST 2013 ACTIVITY REPORT**

(File Ref. No. 09-5000-01) (REDMS No. 3986344 v.2)

Fire Chief John McGowan, Richmond Fire-Rescue (RFR), commented that the August 2013 statistics are fairly typical for the summer months. Many of the outdoor fires were the result of the warm, dry weather season with bark mulch and grass fires. RFR has been working closely with the business community, especially with large installations that use bark mulch, to mix other less combustible materials with the rock and gravel.

In reply to a query concerning Lafarge, Fire Chief McGowan advised that the final lease agreement is before Lafarge's facilities staff and he is expecting the agreement to come before Committee shortly.

## Community Safety Committee

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It was moved and seconded

*That the staff report titled Richmond Fire-Rescue – August 2013 Activity Report, dated October 4, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.*

**CARRIED**

### 3. **RCMP'S MONTHLY REPORT – AUGUST 2013 ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 3990194)

Superintendent Renny Nessel, Officer in Charge, Richmond RCMP, highlighted the following from the August 2013 Activities report:

- that the Operation “Dry Water” event held in partnership with the Canadian Safe Boating Council was a great success;
- two men were charged in the kidnapping attempt while two other suspects have disappeared; and
- the City of Richmond is not alone in the increase in residential break and enters, as the district crime analysis reports that all areas are suffering the same plight.

Superintendent Nessel distributed the “3<sup>rd</sup> Quarter 2013 Richmond RCMP Crime Prevention Newsletter” to Committee (copy on file, City Clerk’s Office).

In response to queries regarding the cost of firearms qualification per officer, the use of the Vancouver Gun Club for firearms qualification, and distracted driving charges, Superintendent Nessel advised the cost for one officer for one full day of firearms qualification in Chilliwack is \$450.00. The RCMP has not investigated the use of the Vancouver Gun Club for the annual firearms qualification; however, Assistant Commissioner Norm Lipinski is in negotiations with the Justice Institute of British Columbia (JIBC) for the use of their facility at considerable savings. In terms of the distracted drivers, officers are prosecuting drivers they witness using an electronic device. The RCMP is hesitant to encourage the involvement of the general public.

It was moved and seconded

*That the report titled “RCMP’s Monthly Report – August 2013 Activities” (dated October 8, 2013, from the Officer in Charge, RCMP) be received for information.*

**CARRIED**

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**4. LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE  
INTEGRATED TEAM ANNUAL REPORT 2012/13**

(File Ref. No. 09-5350-01) (REDMS No. 3983025 V.8)

Anne Stevens, Senior Manager, Community Safety Policy & Programs, summarized that the costs to the City of Richmond for 2012/13 was \$429,000. The average cost over the past two years is \$421,000. In terms of the costs of the integrated teams to the City, staff reported the projected value of service on the information provided.

Discussion ensued regarding the current funding formula of cost based on Criminal Code activity, accurate accounting of the cost and services, and the disproportional distribution of costs to the Municipalities.

Phyllis Carlyle, General Manager, Law & Community Safety, advised that discussions are taking place concerning whether the current funding formula is still appropriate and whether different formulas should be applied for different teams. Previously, when Municipalities have objected to the funding formula the Provincial government has upheld the terms of the agreement.

Ms. Carlyle suggested that Committee hear from the Officer in Charge of the Integrated Teams and express the need for better accounting in order to show value for the service provided.

Further discussion ensued regarding obtaining an accurate accounting of the integrated services that reflect the true costs of services. Ms. Carlyle advised that staff conduct an analysis of the annual report and attempt to determine activity based on the data provided. At the conclusion of the discussion the following motion was introduced.

It was moved and seconded

- (1) *That the report titled "Lower Mainland District Regional Police Service Integrated Team Annual Report 2012/2013" from the General Manager, Law and Community Safety, dated September 24, 2013, be received for information; and*
- (2) *That the Officer in Charge of the Integrated Teams be invited to attend a Community Safety Committee meeting to more fully explain the services provided and the basis of all cost allocations.*

**CARRIED**

**4A. UBCM DERELICT AND ABANDONED VESSELS DRAFT MANUAL**

(File Ref. No.) (REDMS No.)

Councillor McPhail advised that UBCM has prepared a draft manual regarding the complex issue of derelict and abandoned vessels. As a result of the discussion, the following **referral** motion was introduced:



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It was moved and seconded

*That the UBCM Draft Manual on Derelict and Abandoned Vessels be referred to staff for input.*

The question on the motion was not called as staff was directed to include the cost and any responsibility of the City in the analysis of the draft manual. The question on the motion was then called, and it was **CARRIED**.

**5. FIRE CHIEF BRIEFING**

(Verbal Report)

Items for discussion:

*(i) Richmond Fire-Rescue United Way Fundraising Activities*

As part of the City of Richmond's United Way Annual fundraising campaign Fire Chief McGowan invited Council to attend the **Car Wash** at Fire Hall No 1 at Gilbert and Granville on Saturday, October 19, 2013, between 11 a.m. and 2 p.m. (weather permitting).

*(ii) Richmond Fire-Rescue Vehicle Sponsorship*

Fire Chief McGowan advised that In 2012 City Council approved funding for 50% of a Mobile Fire and Life Safety Public Education Trailer. The balance of the funding was to be acquired through sponsorship. With the assistance of Jordan Thorsteinson, Manager of Corporate Partnerships, we have garnered the sponsorship of the Richmond Branch of Canadian Western Bank for a donation of \$67,500 towards the purchase of this unit. Once the internal processes are complete and the market is explored for suppliers a trailer can be built and delivered within four months from the purchase order being issued. This unit provides a more realistic, yet safe, educational experience for the public in fire and life safety education, as well as extreme weather scenarios.

*(iii) Movember*

Fire Chief McGowan stated that RFR members will be participating in the Movember fundraising charity events to raise awareness and funds for men's health issues. The launch will start on November 1<sup>st</sup> and at the end of the month RFR will host a '**Movember Shave-Off**' at City Hall on Friday, November 29<sup>th</sup>, at 11:00 a.m. to 2:00 p.m. to catch the maximum traffic for a boot shake. This year RFRs Local 1286 Union have arranged for large Moustache's to be placed on our Fire Trucks in support of the event.

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*(iv) School Fire Drills*

Fire Chief McGowan advised that in our efforts to achieve RFR's Mission, to protect and enhance the liveability of the City through service excellence in education, prevention and emergency response, this year's school fire drills were enhanced by adding a Fire and Life Safety Education (F&LSE) component linked to Fire Prevention Week. The campaign ran from Monday, September 30<sup>th</sup> to Friday, October 4<sup>th</sup>. A total of 51 schools were visited (38 elementary, 10 secondary, and 3 private) by RFR. Following on from the school fire drills RFRs F&LSE will be providing 35 extra age specific safety presentations in a class setting.

*(v) Joint Update with RCMP – Pedestrian Safety Week*

Fire Chief McGowan, accompanied by Supt. Nessel, advised that the Pedestrian Safety campaign (organised by the RCMP) will be launched on the morning of Wednesday, October 23, 2013. The city wide initiative is directed at pedestrians, drivers, and cyclists to promote key safety messages when crossing and using the roads. RCMP, along with ICBC, has designated high traffic and pedestrian areas such as the Canada Line transit stations, and Buswell Bus Loop to distribute reflective wrist/arm bands along with a pamphlet on pedestrian safety.

*(vi) Joint Update with RCMP & Emergency Programs – Halloween*

Fire Chief McGowan, accompanied by Supt. Nessel, spoke to the measures being taken by the RCMP and Emergency services for a safe community Halloween event. RFR Halloween operations will begin at 6 p.m. and end at 11 p.m. Halloween has been relatively quiet in terms of emergency response as a direct result of the fireworks bylaw implementation. RFR will have two additional fire crews available and will be patrolling areas of interest (schools, hospitals, and community centers). RFR will be present at all corporate fireworks displays. RCMP will also provide enhanced patrols.

Deborah Procter, Manager, Emergency Programs, advised that Community Services and Community Bylaws will have extra staff available and are taking appropriate measures in anticipation of a safe community event.

**6. RCMP/OIC BRIEFING**

(Verbal Report)

Item for discussion:

*(i) RCMP – Hits on Criminal Activity Map Sites*

Supt. Nessel advised that in August 2013 there were 2251 visits by 1907 individuals with 5290 pages viewed on the Richmond RCMP and City of Richmond Crime Prevention Criminal Activity Map web pages.

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**(ii) RCMP Strategic Plan**

Supt. Nessel noted that the current RCMP Strategic Plan is coming to an end and that a new Strategic Plan should be coming before Council in the near future.

**(iii) Family Shoplifting**

Supt. Nessel updated Committee on the apprehension of a family for shoplifting. When officers attended the residence a hoard of stolen goods was discovered. Officers have since received calls from individuals that may have purchased goods from the family.

**(iv) Residential Break & Enters**

With regard to the residential break and entries, Supt. Nessel advised that officers apprehended a 73 year old individual who may have been involved in 8 or more offences.

**7. MANAGER'S REPORT**

**(i) Policy Models Report**

In reply to a query, Phyllis Carlyle, General Manager, Law & Community Safety Department, advised that staff have received a draft of the report and the authors will present the report to Committee in November.

**ADJOURNMENT**

It was moved and seconded  
*That the meeting adjourn (4:52 p.m.).*

**CARRIED**

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Wednesday, October 16, 2013.

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Councillor Derek Dang  
Chair

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Heather Howey  
Committee Clerk



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** October 10, 2013

**From:** Phyllis L. Carlyle  
General Manager, Law & Community Safety

**File:**

**Re:** Community Bylaws – September 2013 Activity Report

### Staff Recommendation

That the staff report titled Community Bylaws – September 2013 Activity Report dated October 10, 2013, from the General Manager, Law & Community Safety be received for information.

Phyllis L. Carlyle  
General Manager, Law & Community Safety  
(604.276.4104)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Budgets	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY DIRECTORS</b>	<b>INITIALS:</b> DW
<b>APPROVED BY CAO</b> 	

## Staff Report

### Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Adjudication Program
5. Animal Control
6. Revenue & Expenses

### Analysis

#### 1. Property Use

##### Customer Service Response

An average of 19 daily calls for service was fielded by administration staff in September 2013. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents an increase of 5% compared to the number of calls fielded in August 2013 and a 35% increase when compared to the number of calls reported in September 2012.

##### Enforcement Activity

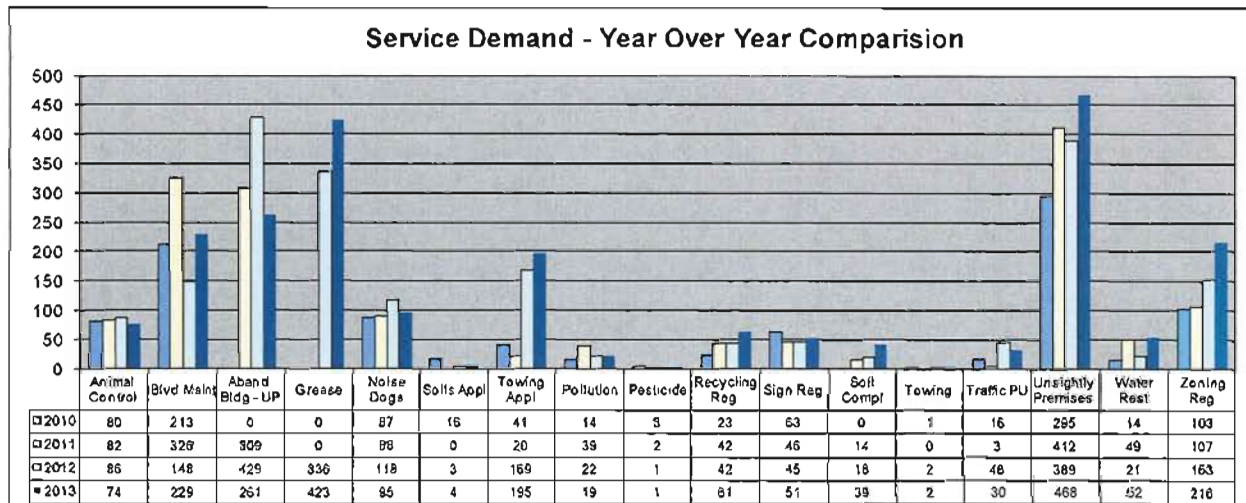
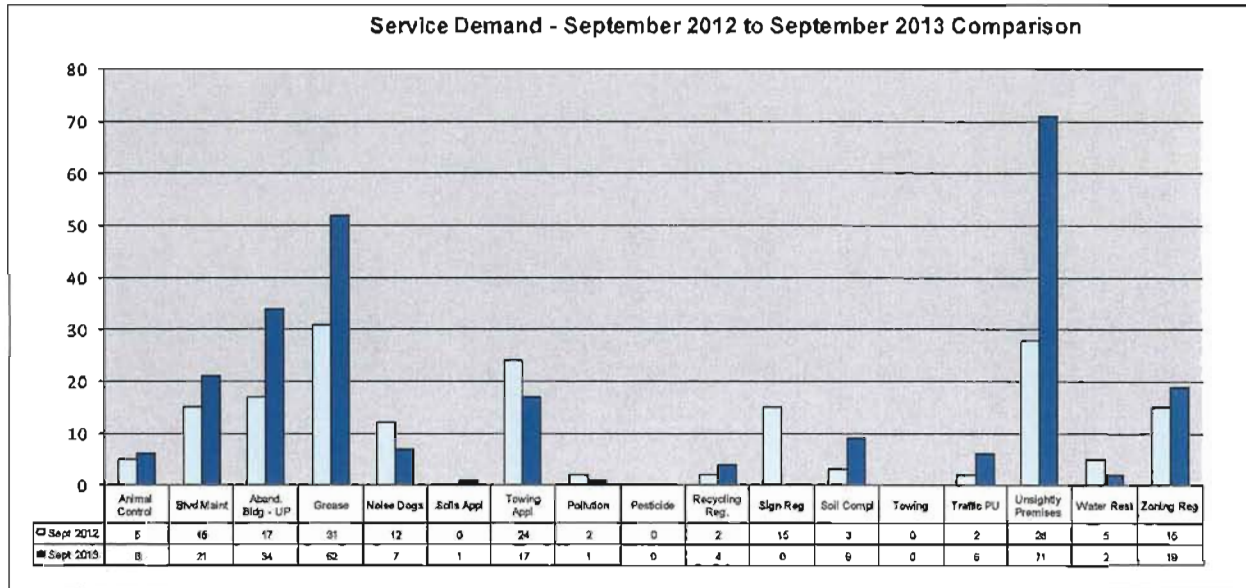
Property use officers managed 198 investigational files during the month of September 2013, an increase of approximately 36% when compared to September 2012. This increase is largely attributed to an increase in calls for service for unsightly premise contraventions: 71 in September 2013 compared to 28 in September 2012.

Community Bylaws continues to monitor 82 residences in relation to the "Abandoned/Vacant Home Joint Operations" program.

The "Soil Watch" program has resulted in 7 calls for service for the month of September 2013. Four of the calls were for illegal fill activity, one call was unfounded and two of the calls were related to permitted farm use confirmed by the Agricultural Land Commission enforcement staff.

Two violation tickets were issued for incidents related to unsightly premises.

The following charts compare Property Use service demand by type for September 2013 vs. September 2012, as well as a comparative for the years 2010, 2011, 2012 and 2013:



## 2. Grease Management Program

The Grease Management Inspector conducted 78 regulatory visits to 52 food sector establishments during the month of September 2013 resulting in 7 bylaw violations.

## 3. Parking Program

### Customer Service Response

An average of 27 daily calls for service was fielded by administration staff in September 2013. This activity represents a decrease of approximately 18% compared to August 2013, and a decrease of approximately 59% when compared to the number of calls reported in September

2012. This variation is an aberration due to the Steveston parking enforcement trial that was in place during the summer of 2012.

### Enforcement Activity

A total of 2687 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of September 2013. This is a decrease of approximately 18% compared to the number of violations issued in September 2012.

In September 2013, 304 (11%)\* of the total violations issued were either cancelled or changed to a warning. The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	23	8%
Section 2.1 (b) Exception in Bylaw	0	0%
Section 2.1 (c) Poor likelihood of success at adjudication	7	2%
Section 2.1(d) Contravention necessary-health related	0	0%
Section 2.1 (e) Multiple violations issued for one incident	14	5%
Section 2.1 (f) Not in the public interest	130	43%
Section 2.1 (g) Proven effort to comply	99	32%
Administrative Entries	31	10%
Warnings	0	0%

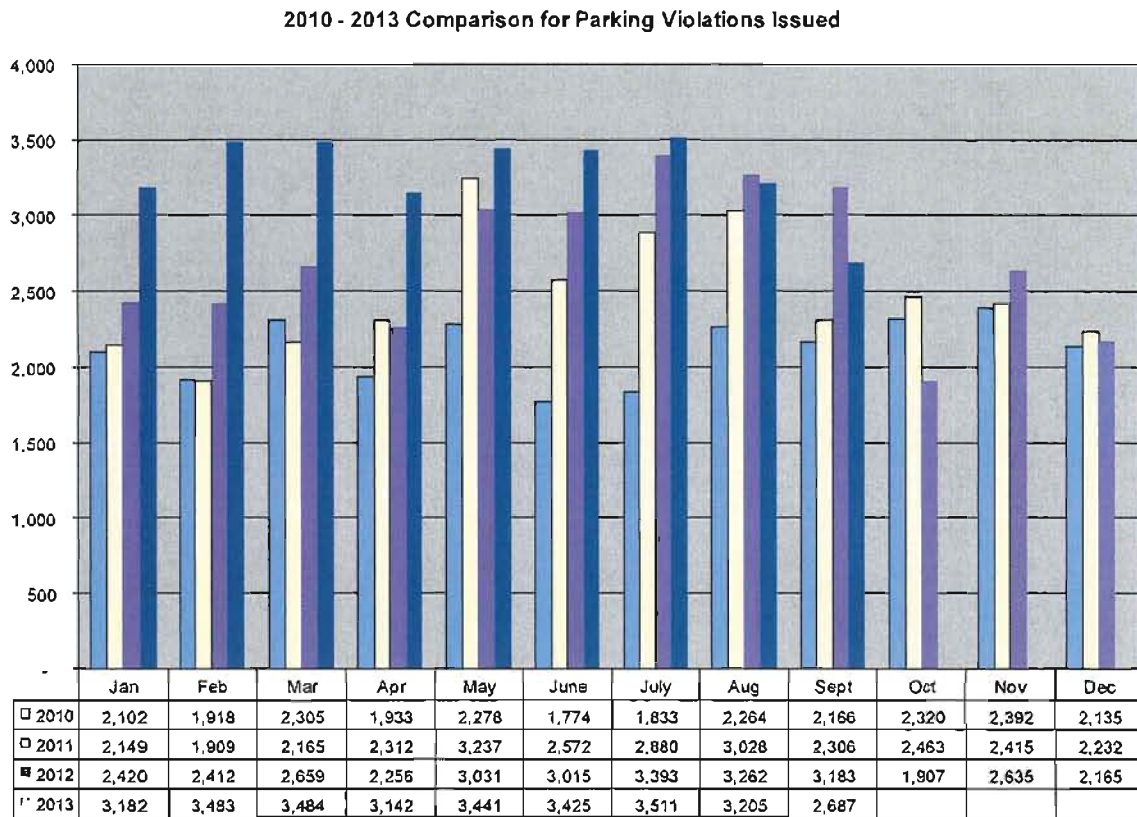
\*Slight variations from previous months are caused by the implementation of a change in computer software. "AutoProcess" was replaced by a module provided by "Tempest".

### Program Highlights

Meter vandalism resurfaced during September with 6 meters being damaged. This accounted for a loss of approximately \$10,000 due to meter repairs and coin theft. To combat this issue we have advised various departments within the City to be alert to any suspicious activity occurring in and around City parking meters. The vandalism/theft has been reported to the RCMP for further investigation.

Project based enforcement was initiated this past month in relation to "newspaper boxes" and "newspaper distribution agents". Traffic officers checked for valid permitting of several hundred newspaper boxes in the City. Similarly newspaper agents at transit stations were checked for permits. The enforcement program has had some preliminary success in that permits on newspaper boxes have been authenticated and approximately a dozen unauthorized boxes were removed. On the agent side one newspaper agency was ticketed for the distribution of newspapers without a permit.

The following is a month-to-month comparison reflecting the number of violations issued for the years 2010, 2011, 2012 and 2013:



#### 4. Dispute Adjudication Program

Fifteen adjudication hearings were scheduled for September 24, 2013, resulting in the following outcome:

- Ten violations upheld (six disputants did not attend and the allegations was deemed to have occurred)
- Five violations were dismissed.

The next Adjudication Hearing is scheduled for October 22, 2013.

#### 5. Animal Control

Community Bylaws issued 63 new dog licences, representing a decrease of 8% when compared to the number of new dog licences issued in September 2012. As of September 30, 2013, there were 5485 dogs licensed in Richmond. This total includes 81 dangerous dog license registrations. Animal Control officers responded to 2 dog bite incidents each resulting in a dangerous dog investigation.

One violation ticket was issued as a result of a dog bite incident.



## 6. Revenue and Expenses

The following information is a month to month analysis of September 2013 compared to September 2012.

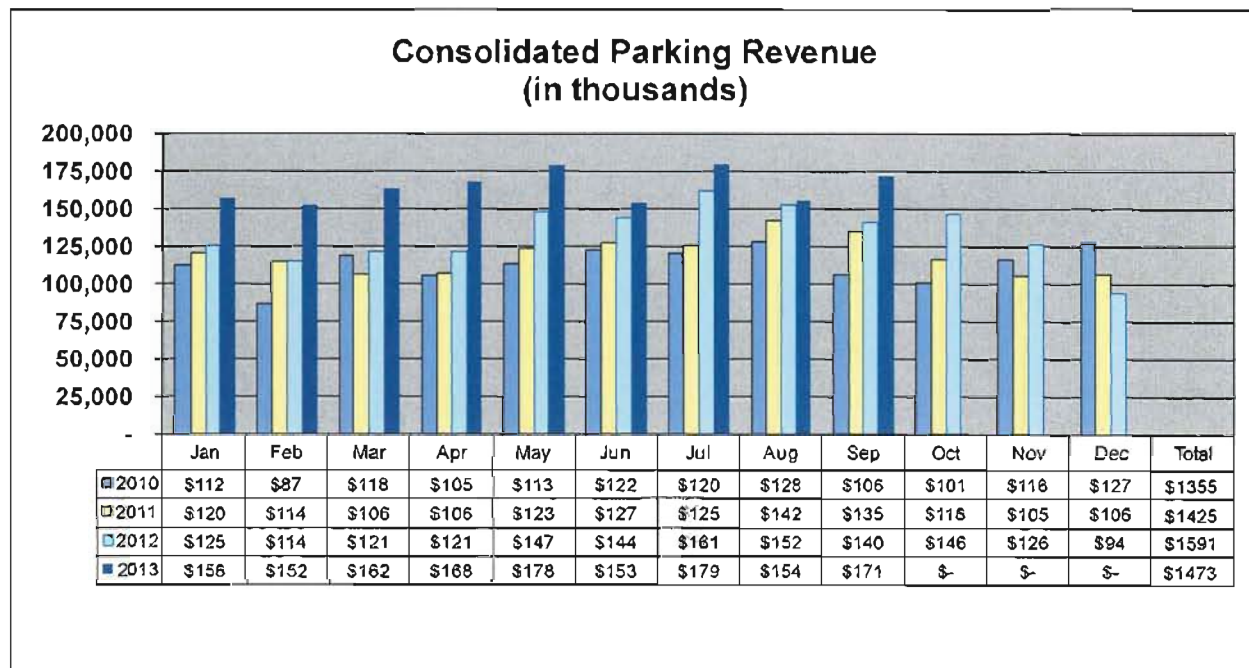
**Consolidated Parking Program Revenue** the total of meter, monthly permit and enforcement revenue increased by 22.1% over the same period last year to \$171,391 in September 2013 from \$140,394 in September 2012.

**Meter Revenue** increased by 19.4% over the same period last year to \$50,337 in September 2013 from \$42,156 in August 2012.

**Permit Revenue** increased by 19.0% over the same period last year to \$13,410 in September 2013 from \$11,266 in September 2012.

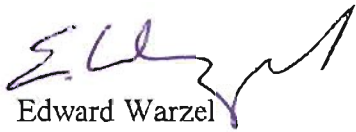
**Enforcement Revenue** increased by 23.8% over the same period last year to \$107,644 in September 2013 from \$86,972 in September 2012.

The following chart provides a consolidated revenue comparison with prior years:



### **Conclusion**

Community Bylaw staff continue to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.



Edward Warzel  
Manager, Community Bylaws  
(604)247-4601



# City of Richmond

## Report to Committee

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<b>To:</b>	Community Safety Committee	<b>Date:</b>	November 8, 2013
<b>From:</b>	Rendall Nessel Officer In Charge, Richmond RCMP Detachment	<b>File:</b>	09-5000-01/2013-Vol 01 (13.22)
<b>Re:</b>	RCMP's Monthly Report – September 2013 Activities		

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### Staff Recommendation

That the report titled "RCMP's Monthly Report – September 2013 Activities" (dated November 8, 2013, from the Officer in Charge, RCMP) be received for information.

(Rendall Nessel) Superintendent  
Officer In Charge, Richmond RCMP Detachment  
(604-278-1212)

<b>REPORT CONCURRENCE</b>	
<b>CONCURRENCE OF GENERAL MANAGER</b> 	
<b>REVIEWED BY DIRECTORS</b>	<b>INITIALS:</b> DW
<b>APPROVED BY CAO</b> 	

## **Staff Report**

### **Origin**

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

*Council Term Goals for 2011-2014 identify the desire to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

### **Analysis**

Below is the RCMP's Monthly Report regarding September 2013 activities.

### **Noteworthy Files and Activities:**

#### **Cyclist Hit**

On Monday September 2, police attended No. 5 Road at McNeely Ave. for a cyclist hit and run. The suspect vehicle was located shortly after the fatal crash. The suspect driver is being cooperative with police. This file is still under investigation.

#### **Deceased Male**

On September 10, Richmond RCMP was called to River Road at Cambie, after a passerby discovered a deceased male along the boardwalk. The deceased was a 32 year old male Richmond resident; his death was not suspicious.

#### **Weapons Seized**

On September 13, Richmond Organized Crime Unit executed a search warrant. They were assisted by the Lower Mainland Emergency Response Team, Police Dog Service and numerous members of Richmond Detachment. Weapons were seized in the search. Residents in homes north of Ironwood, directly surrounding the house being searched were evacuated for approximately five hours until it was safe to return home. This file is still under investigation.

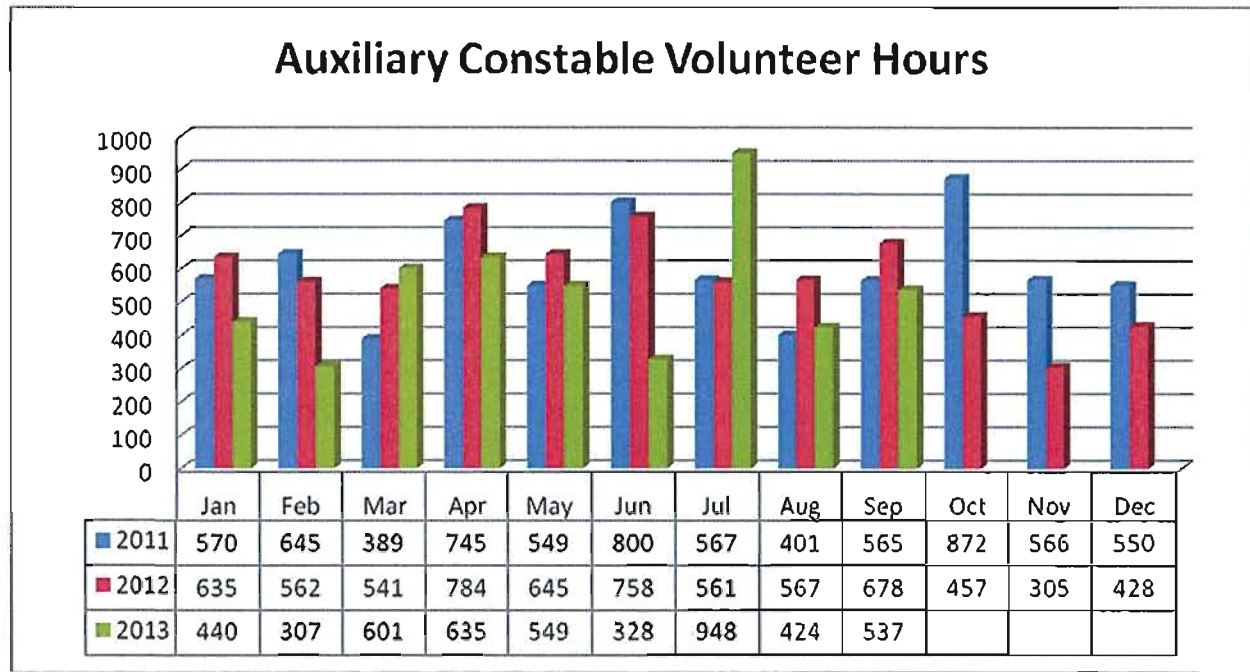
#### **Awareness Campaign regarding Internet Extortion**

Members of Richmond RCMP general duty continue to investigate a series of attempted extortions via the internet. The victims are all young males who use the computerized communication program, Skype with unknown females from foreign countries. The females convince the males to send illicit photographs of themselves engaging in sexual acts. The females then contact the victims and demand money for the non-release of the photos. In all cases there has been no money that has changed hands. The Richmond Youth Section and Media Relations Officer are engaging in an awareness campaign aimed at deterring youth from communicating with the unknown people on the internet for a sexual purpose.

### Auxiliary Constables

As of September 2013, Richmond Detachment has; 29 active Auxiliary Constables, 18 new cadets in training, and 4 members on leave due to medical and family issues. The Active Auxiliary Constables have volunteered 4,768 hours so far this year. The chart below compares the total hours of service for the years 2011, 2012 and 2013 year to date.

**Total Volunteer Hours:** (includes community policing activities, as well as hours spent in training, court and on ride-a-longs and call-outs)



Reductions in hours from previous years are due to decreases in Auxiliary Constables. However, the 18 new cadets now in training should result in a significant increase in volunteer hours for the next year.

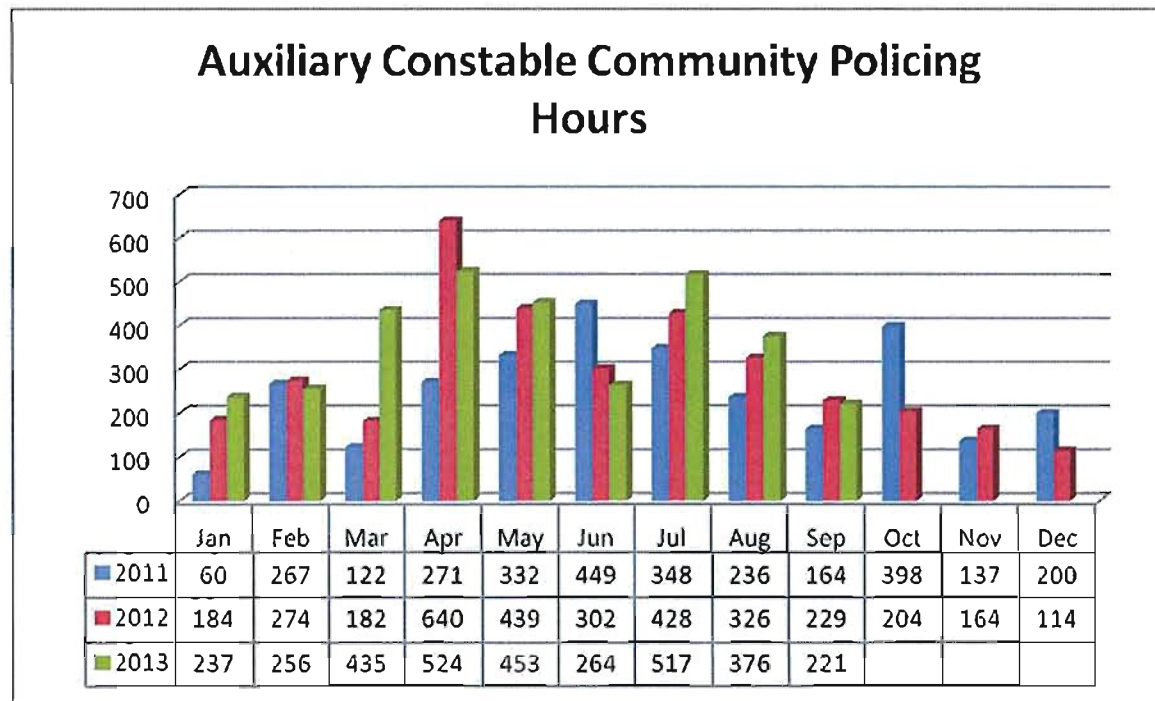
**Total Hours (Year to Date) per Volunteer Auxiliary Constable (Includes all activities)**

Year (Period: January to September)	YTD Total Hours	Number Of Active Auxiliary Constables	YTD Total Hours Per A/Cst.
2011	5,229	37	141
2012	5,729	33	174
2013	4,768	29	164

**Community Policing Hours:** (includes all crime Prevention programs and Community Events)

The Auxiliary Constables continue to ensure that Community Events and Crime Prevention programs remain a priority. As of September 2013, the Auxiliary Constables recorded 3, 281 Community

Policing hours. The chart below compares the hours of community policing duties for the years 2011, 2012 and 2013.



It is of note that although there have been reductions in membership each year (11% in 2012, 12% in 2013), there was a 9% net increase in volunteer hours for the core Community Policing hours.

**Community Policing hours (Year to Date) per Volunteer Auxiliary Constable.**

Year (Period: January to September)	YTD Community Policing Hours	% Increase in Community Policing Hours	Number of Active Auxiliary Constables	% Increase Per A/Cst
2011	2,248	n/a	37	n/a
2012	3,003	34%	33	34%
2013	3,281	9%	29	24%

#### Summary of Community Policing Activities for August 2013

- Coastal Watch and marine patrols
- Pedestrian Safety initiative
- Cops For Cancer fundraising
- Safety patrols of parks, dykes and trails with the Kubota and on foot
- Steveston Farmers' Market
- Night Markets
- YVR foot patrols
- Property Crime Reduction program

Auxiliary Constables also continue to provide assistance to regular members with Traffic and General Duty shifts, primarily Friday and Saturday nights.

## **Community Policing**

### **Highlights**

On Sept. 24<sup>th</sup>, volunteers participated in Project SWOOP. Richmond RCMP, along with the speed watch volunteers, were at three locations to catch distracted drivers on their cell phones and those speeding in the community. Prior to the Project SWOOP event, the volunteers participated in the first “Community Table” at the Brighthouse Library to promote the project.

### **Block Watch**

There were 216 letters sent to victims and their neighbours, to inform residents in the area affected that a residential break and enter had occurred in their neighbourhood, and encouraged residents to start a Block Watch group. Similarly, 10 Business Link letters were sent to Richmond businesses that experienced a break and enter during this period. Both residential and Business Link break and enter letters offer crime prevention tips; directs Richmond residents and business owners to the crime prevention web pages and to register for the email alerts.

### **Business Link Program**

On September 25<sup>th</sup>, Business Link participated in the Richmond Chamber of Commerce’s Trade Show at the River Rock Casino. The event went well and there are many new businesses wishing to be included in the email.

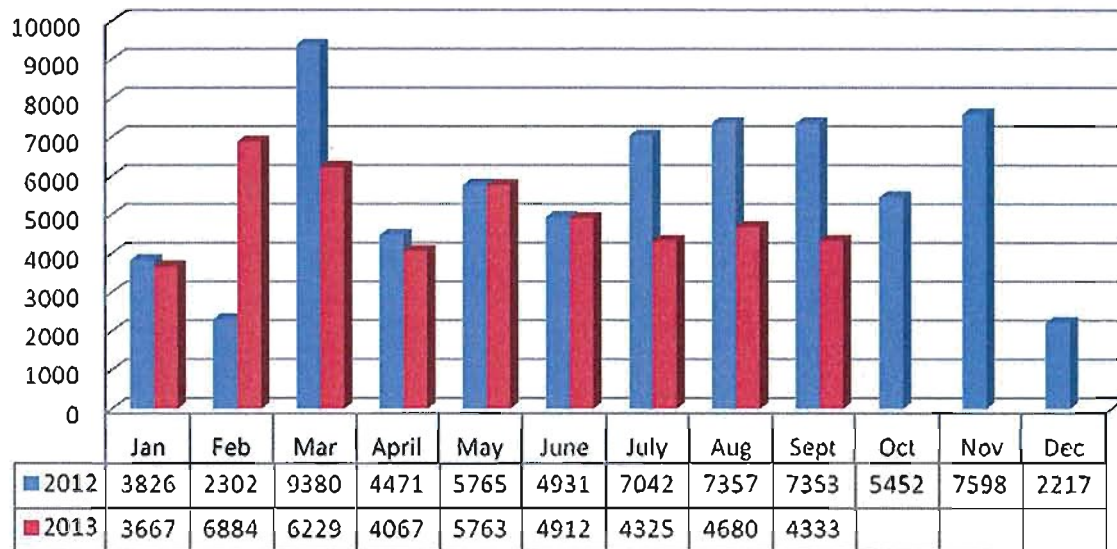
### **Community Police Stations**

The following charts identify the activities of the Community Police Stations for the month. The numbers fluctuate from month to month as they are primarily driven by volunteer staffing increase or decrease.

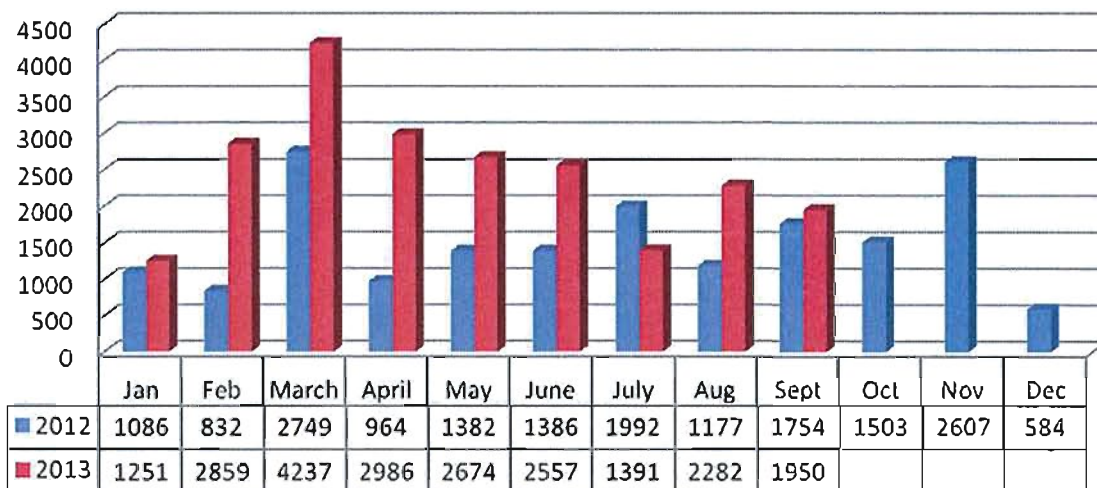


**Richmond Stolen Auto Recovery/Lock Out Auto Crime Notices**

### Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Comparison - # of Vehicles Viewed



### Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Comparison - # of Vehicles Issued a Notice



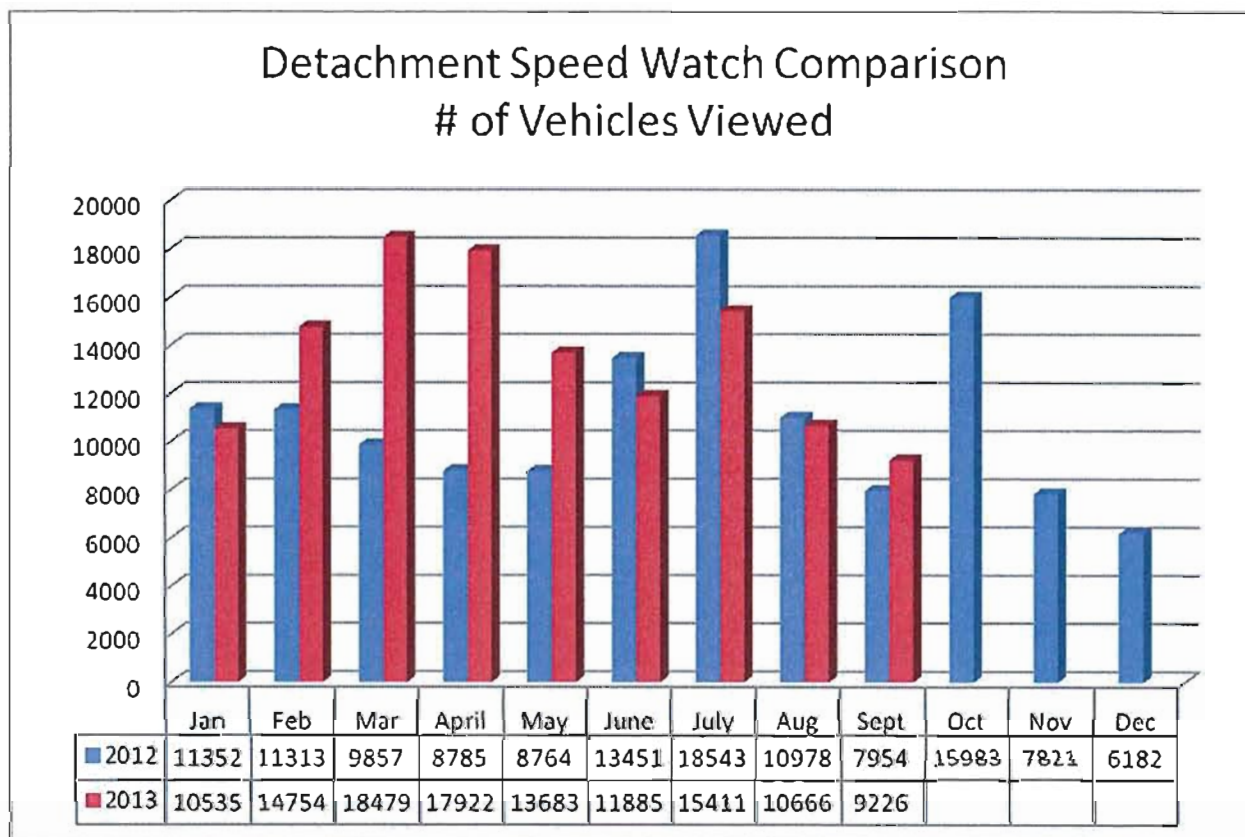


Notices supplied by ICBC are issued by a community volunteer and left on every car in the parking lot. The notice will have the Community Police Station name, crime prevention tips, location and date written on it as well as a list of questions that have been checked “yes” or “no”. For example:

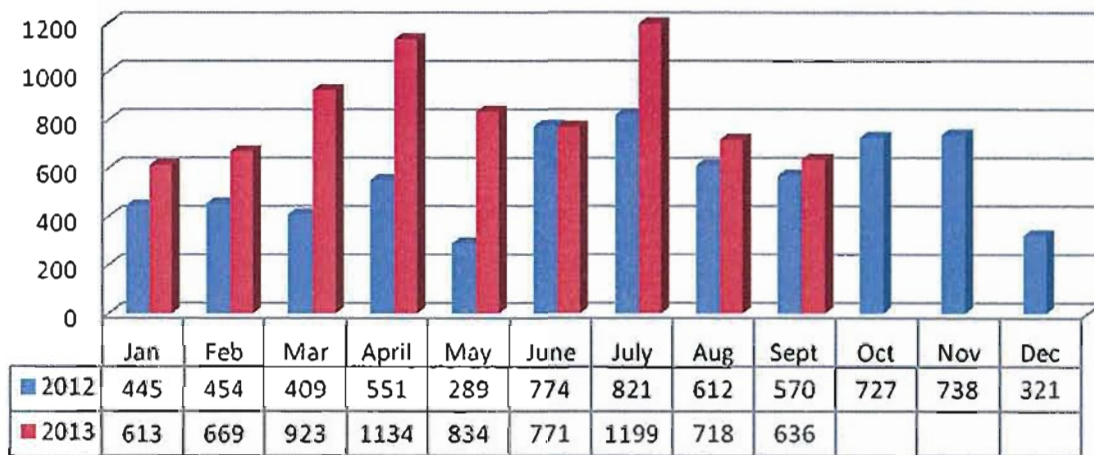
- Does the vehicle have an anti-theft device? (e.g.: an alarm, immobilizer or steering wheel lock)
- Are there any personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

### Richmond Detachment Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives driver's instant feedback regarding their speed. Once the volunteers record the licence plate number and the speed, a letter is sent to inform the registered owner of the driving infraction, including; date, time, location and what the penalties would be if the driver had received a violation ticket.



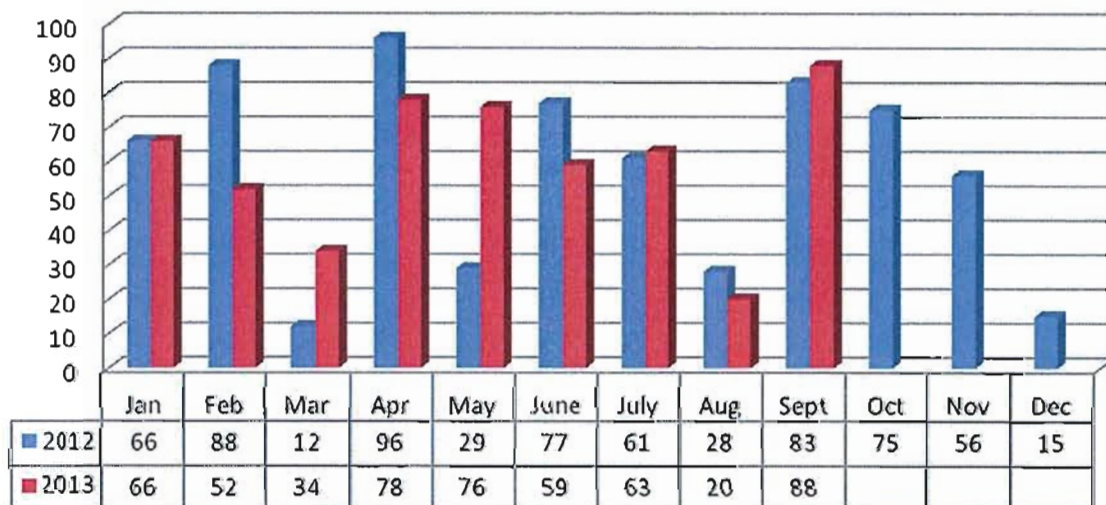
### Richmond Detachment Speed Watch Comparison # of Letters Sent



### Richmond Detachment Distracted Drivers Statistics

While volunteers are out doing bike/foot patrols or on Speed Watch duty, they note drivers that are on their cell phones; talking or texting, using electronic devices, reading a newspaper or putting on makeup. The registered owner of the vehicle is then sent a letter with the date, time and location. Also included in the letter is the type of driving infraction and amount of the fine had the driver received a violation ticket.

### Richmond Detachment Distracted Driver Comparison Number of Letters Sent



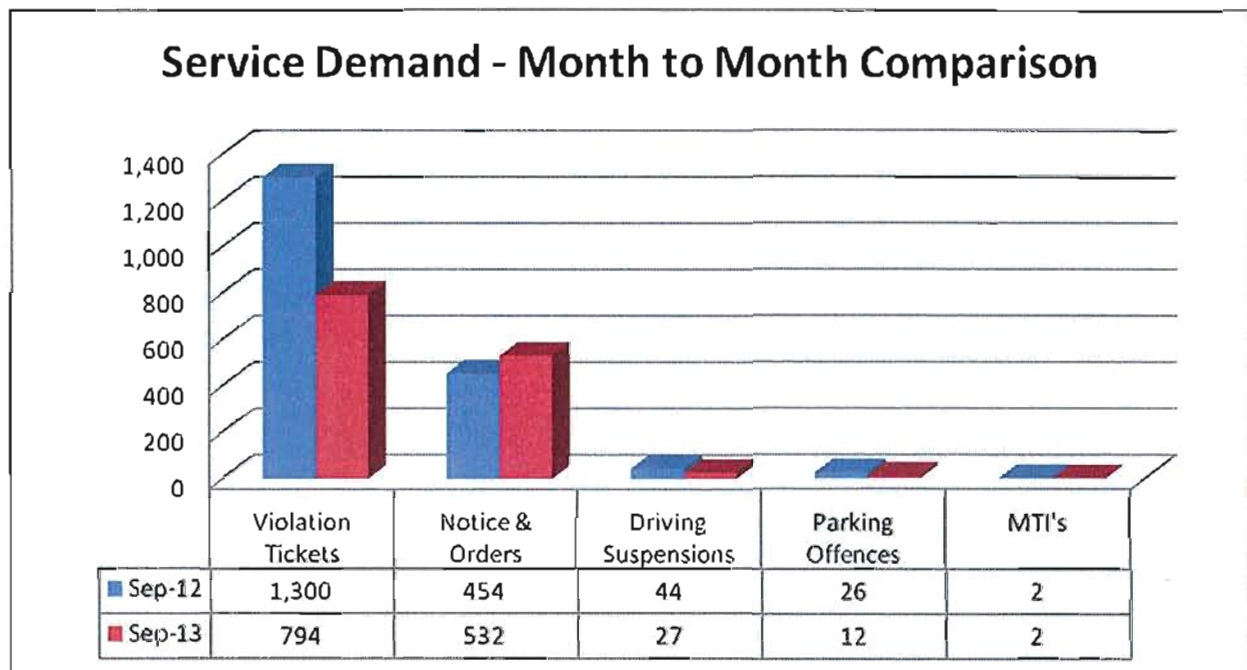
## Volunteer Bike and Foot Patrols

For September, there were 8 bike patrols totalling 40 hours as well as 14 foot patrols for a total of 63 hours. The volunteers had assisted the general public with directions and general questions, witnessed minor vehicle collisions and offered assistance, reminded jaywalkers to use the crosswalks, noted any distracted drivers and used palm pilots to run licence plates to see if any vehicles were stolen. The volunteers attended the night market on Friday and Saturday nights and patrolled the parking lots looking for stolen vehicles and theft from autos. They attended the local parks and schools making sure that everything is secure and look for possible grow ops and abandoned houses.

## Road Safety Unit

### Road Safety Unit Service Demand – Month to Month Comparison

The chart below compares the Road Safety Unit tickets categorized by type for the month of September 2012 and September 2013. In September, 2012 there were a total of 1,826 tickets compared to September, 2013 which had a total of 1,367; a decrease of 25%.



## Victim Services

From September 1, 2013 – September 30, 2013, Richmond RCMP Victim Witness Services provided services to 32 new clients in addition to our active caseload of 122 ongoing files. Victim Services attended to 9 crime and trauma scenes over this time period. Medical related sudden deaths, car accidents, and family dysfunction dominated the majority of our calls for service.

A situation of note was the response to a fatal vehicle car accident on No 5 Road and Blundell Road. An elderly lady died at scene, and multiple members of her family were also in the vehicle and were injured to varying degrees. Victim services attended the crash scene and the trauma center in Vancouver. We continue to provide ongoing services to the surviving family members.

Victim Services also hosted an information session at City Hall as a component of our recruiting process for new volunteers.

### **Crime Statistics**

Crime Stats – see Appendix “A”

Crime Maps – see Appendix “B”

### **Financial Impact**

There is no financial impact associated with this report.

### **Conclusion**

The RCMP continues to ensure Richmond remains a safe and desirable community.



Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)





## SEPTEMBER 2013 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in blue.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Sep-13	September		2012 YTD	2013 YTD	% Change	Change in # of Offences
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>112</b>	<b>133</b>	<b>122-143</b>	<b>998</b>	<b>981</b>	<b>-1.7%</b>	<b>-17</b>
<i>Robbery</i>	7	8	6-10	99	47	<b>-52.5%</b>	-52
<i>Assault</i>	40	43	36-50	346	367	6.1%	21
<i>Assault w/ Weapon</i>	8	16	13-19	101	87	<b>-13.9%</b>	-14
<i>Sexual Offences</i>	10	7	4-10	41	51	<b>24.4%</b>	10
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>527</b>	<b>683</b>	<b>536-829</b>	<b>5615</b>	<b>5294</b>	<b>-5.7%</b>	<b>-321</b>
<i>Business B&amp;E</i>	16	39	29-49	331	288	<b>-13.0%</b>	-43
<i>Residential B&amp;E</i>	58	48	36-61	422	491	<b>16.4%</b>	69
<i>MV Theft</i>	13	35	19-57	196	170	<b>-13.3%</b>	-26
<i>Theft From MV</i>	144	197	133-261	1462	1141	<b>-22.0%</b>	-321
<i>Theft</i>	92	100	91-109	1103	961	<b>-12.9%</b>	-142
<i>Shoplifting</i>	39	52	38-66	544	670	<b>23.2%</b>	126
<i>Fraud</i>	46	43	33-52	370	389	5.1%	19
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>191</b>	<b>218</b>	<b>193-243</b>	<b>1863</b>	<b>1670</b>	<b>-10.4%</b>	<b>-193</b>
<i>Arson - Property</i>	10	7	3-11	28	34	<b>21.4%</b>	6
<b>SUBTOTAL</b> (UCR 1000- to 3000-Series)	<b>830</b>	<b>1033</b>	<b>864-1203</b>	<b>8476</b>	<b>7945</b>	<b>-6.3%</b>	<b>-531</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>70</b>	<b>99</b>	<b>64-133</b>	<b>690</b>	<b>661</b>	<b>-4.2%</b>	<b>-29</b>

Prepared by Richmond RCMP.

Data collected from PRIME on 2013-10-20. Published 2013-10-20.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

# Business Break & Enters September 1st - September 30th, 2013

Appendix 'B'

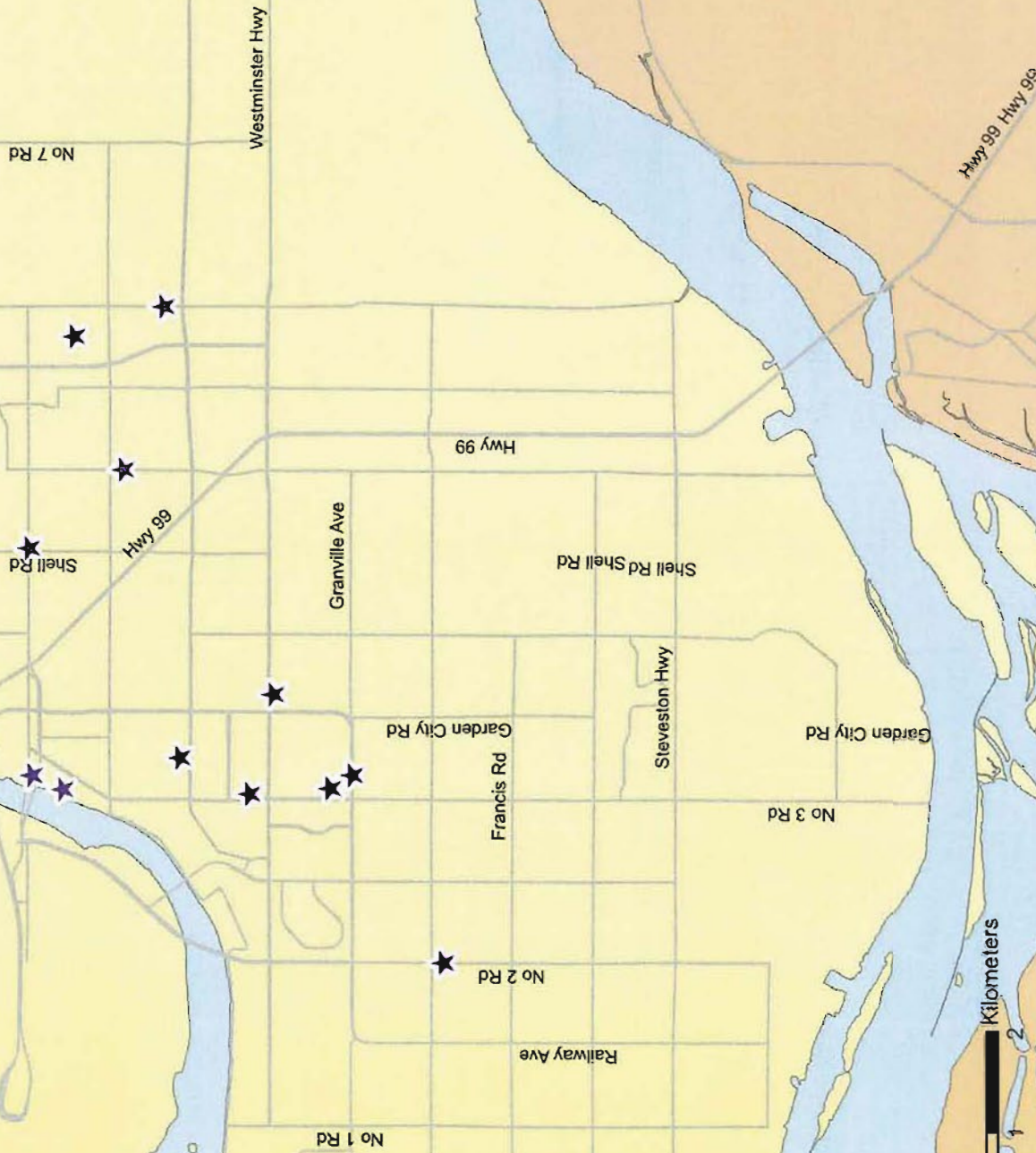


CS - 30

## Legend

- ★ Business B&Es: Total of 16

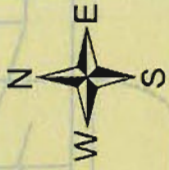
0 0.5 1 2 Kilometers





# Residential Break & Enters September 1st - September 30th, 2013

Appendix 'B'

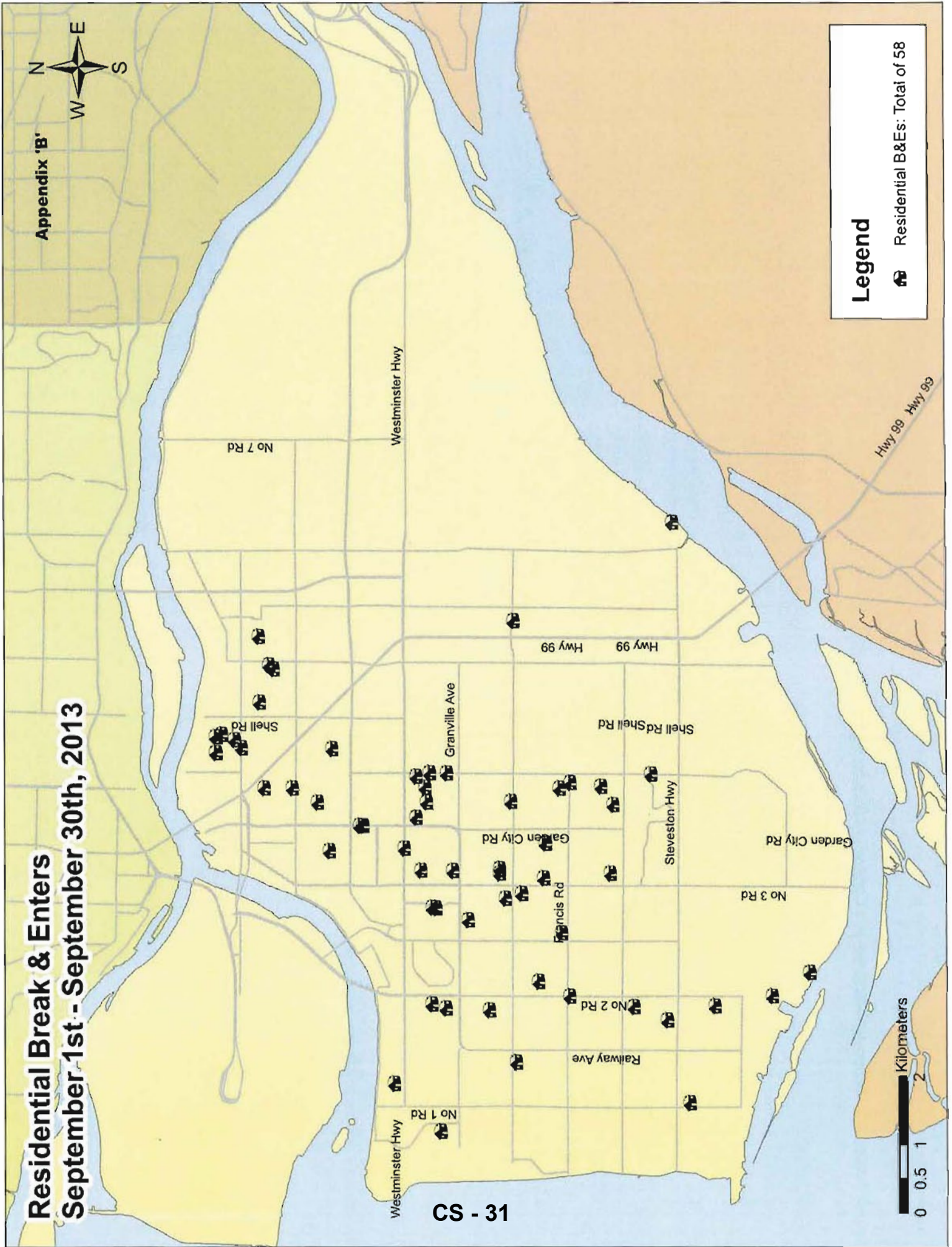


CS - 31

## Legend

Residential B&Es: Total of 58

0 0.5 1 2 Kilometers





# Auto Theft

## September 1st - September 30th, 2013

Appendix 'B'

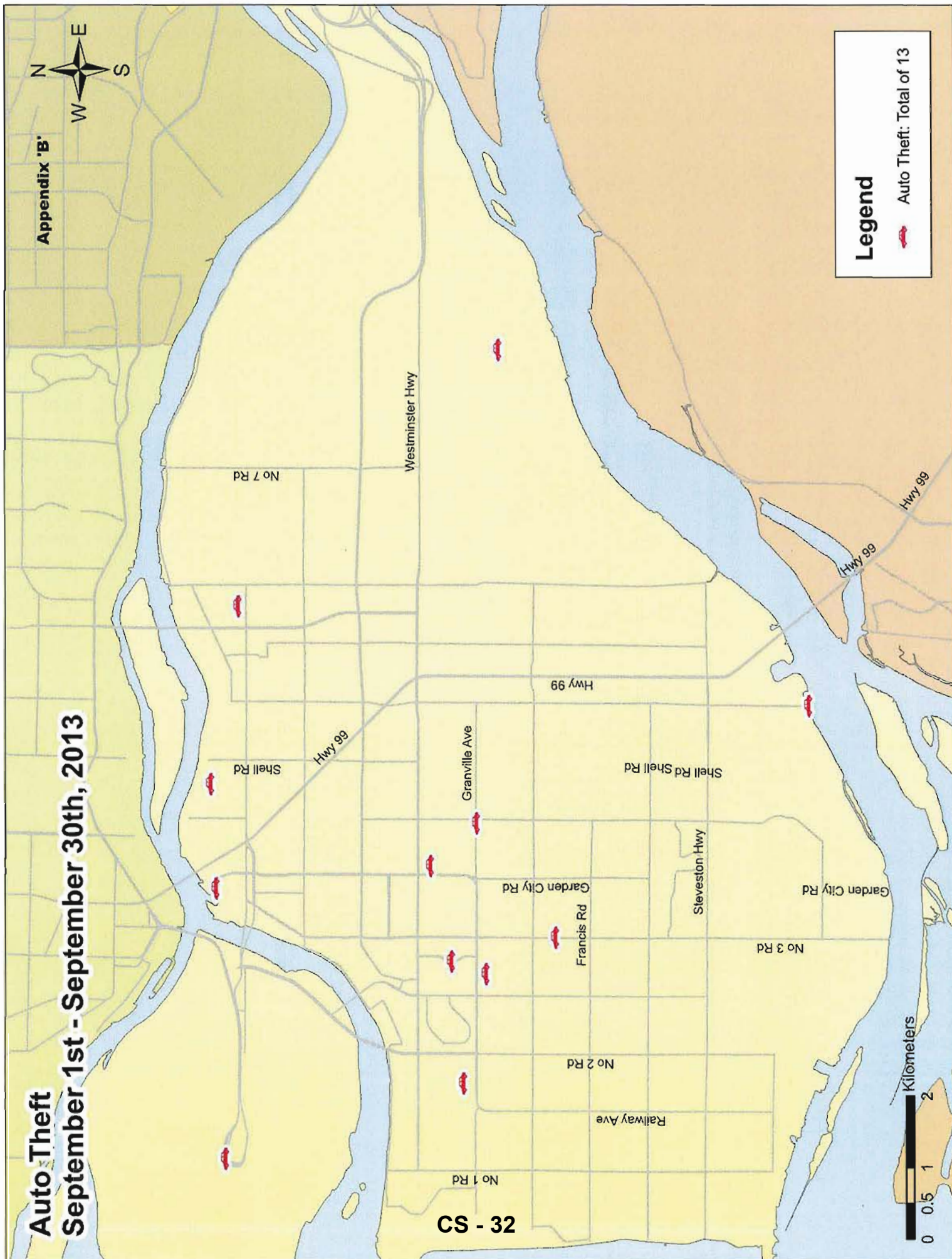


CS - 32

### Legend

 Auto Theft: Total of 13

Kilometers  
0 0.5 1 2





# Thefts From Vehicles September 1st - September 30th, 2013

Appendix 'B'

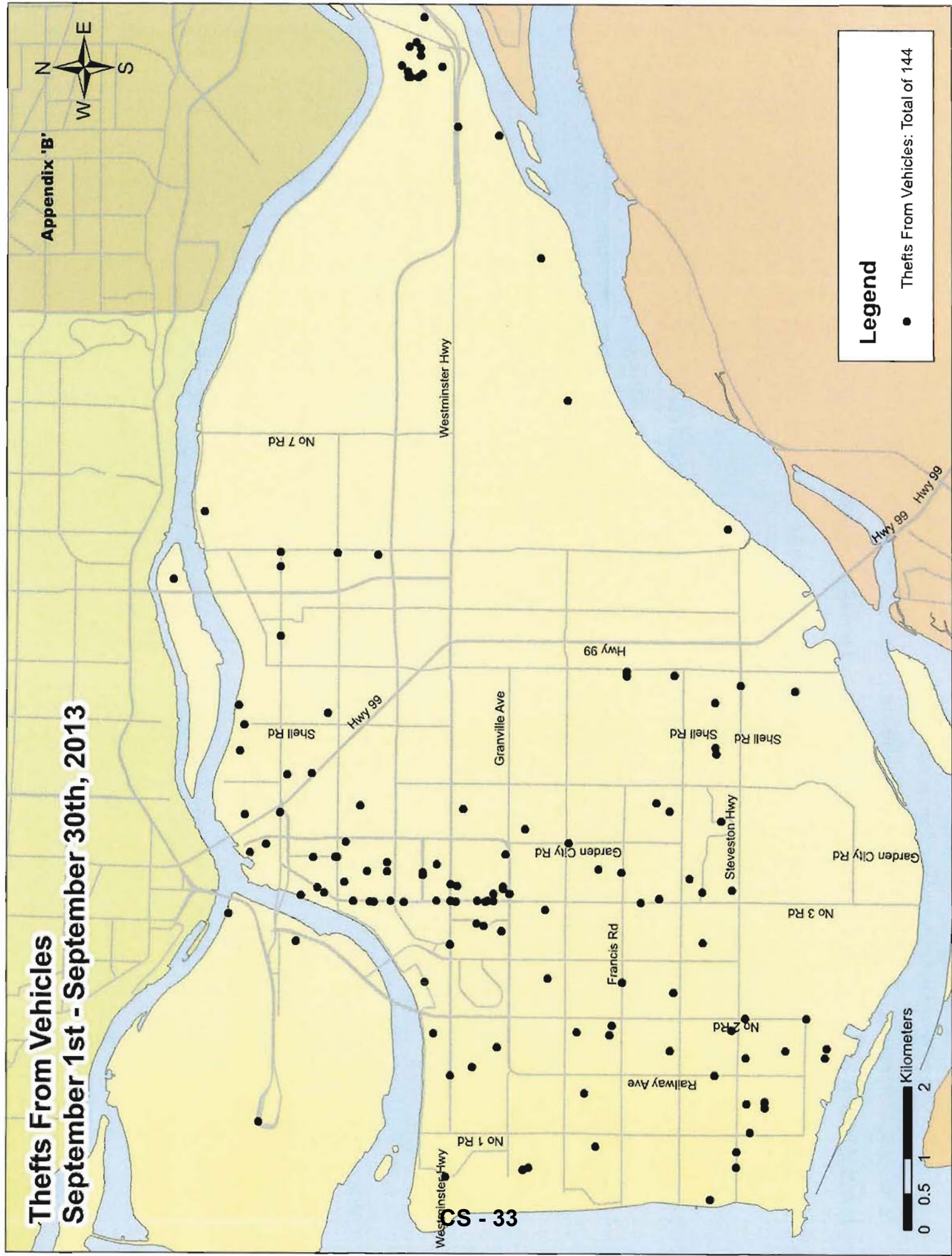


## Legend

- Thefts From Vehicles: Total of 144



CS - 33





# City of Richmond

## Report to Committee

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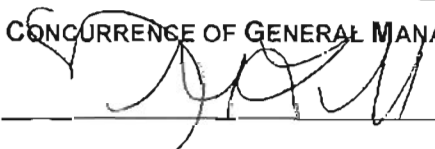
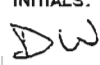
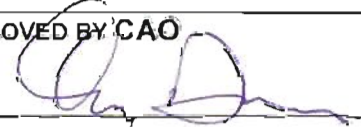
<b>To:</b>	Community Safety Committee	<b>Date:</b>	October 31, 2013
<b>From:</b>	John McGowan Fire Chief, Richmond Fire-Rescue	<b>File:</b>	09-5000-01/2012-Vol 01
<b>Re:</b>	Richmond Fire-Rescue – September 2013 Activity Report		

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### Staff Recommendation

That the staff report titled Richmond Fire-Rescue – September 2013 Activity Report, dated October 31, 2013, from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY DIRECTORS	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

The purpose of this report is to keep Council informed on matters pertaining to public safety services in the community of Richmond.

This report supports Council Term Goal #1: *to ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.*

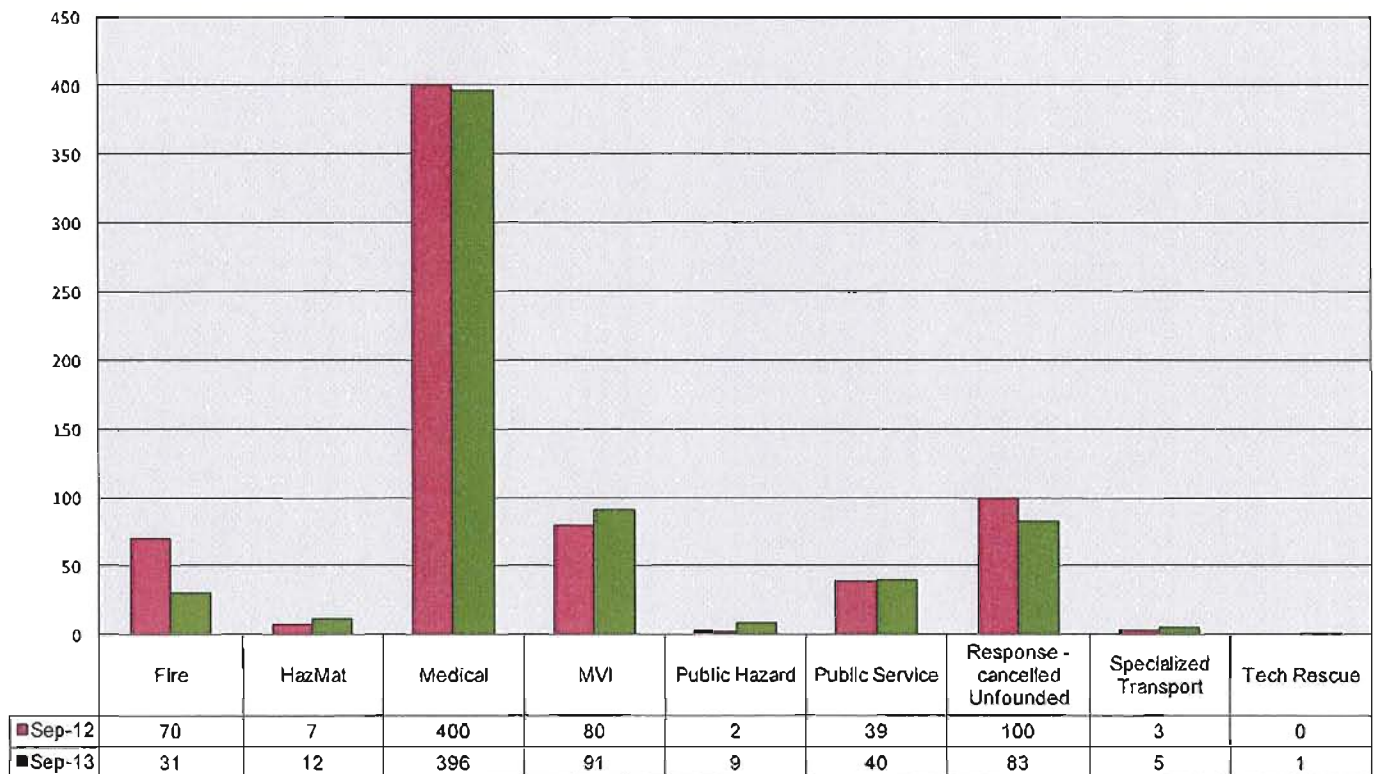
### Analysis

Richmond Fire-Rescue's report for September 2013 is set out below.

### Suppression Activity

The following chart provides a month to month comparison of the number of incidents that occurred in September 2012 and September 2013. In September 2013 there were a total of 824 incidents, compared to 801 in September 2012. This represents an increase of 2.9%. Analysis of the events did not provide any significant reason for this increase.

**September 2012 & 2013 Calls for Service Volumes**



#### Call Type Legend:

**Alarm Active/No Fire** includes: accidental, malicious, equipment malfunctions

**HazMat** includes: fuel or vapour, spills, leaks, or containment

**Medical** includes: cardiac arrest, emergency response, home or industrial accidents

**Public Hazard** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

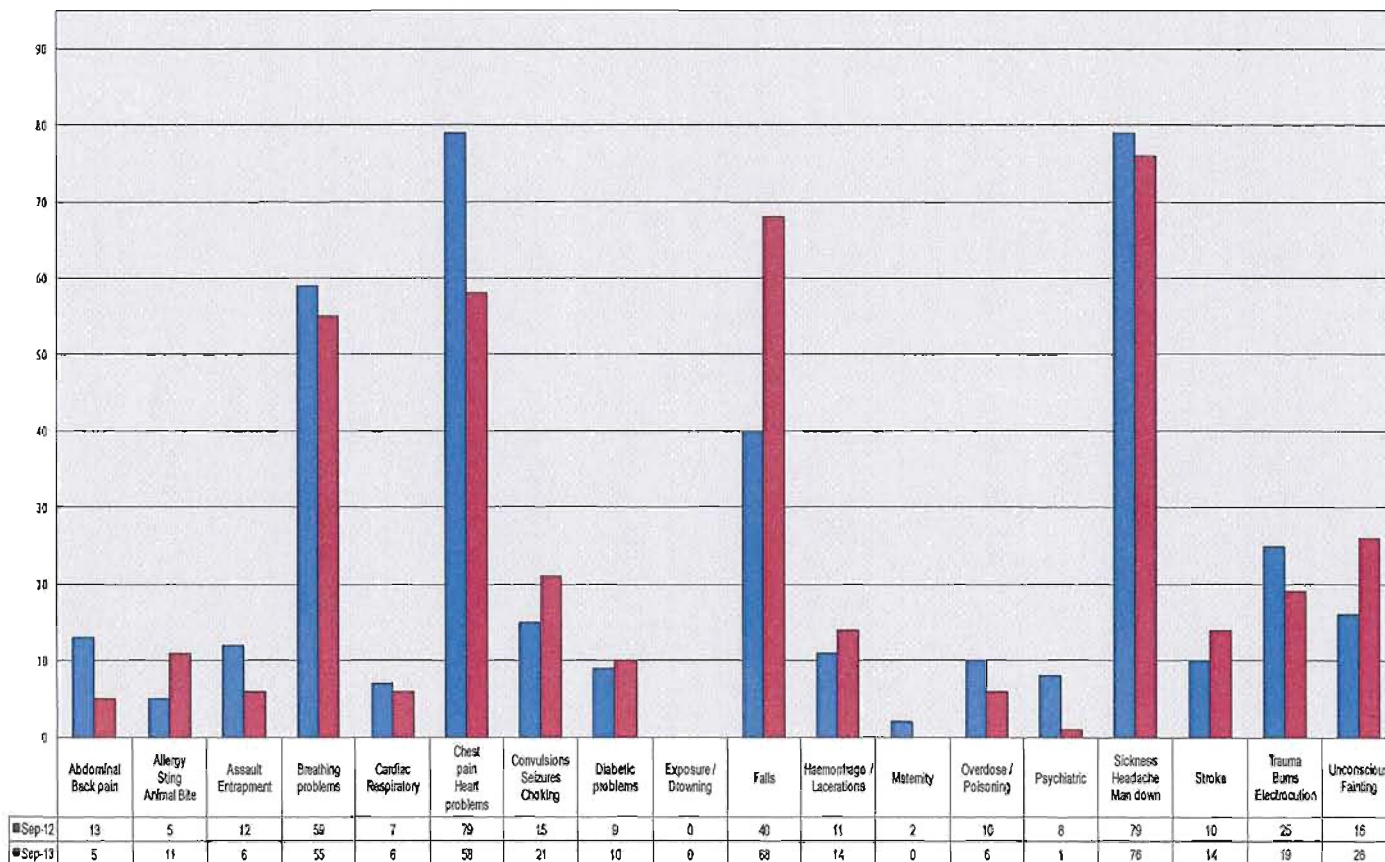
**Public Service** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal



## First Responder Totals

Medical calls comprise 48.1% of total calls for RFR. A detailed breakdown of the medical calls for September 2012 and September 2013 is set out in the following table by sub-type. There were a total of 396 medical calls in September 2013 and 400 September 2012.

September 2012 & 2013 Medical Calls by Type



## Incidents

Notable emergency incidents which involved RFR for September 2013 were:

### Medical

During the month of September an RFR crew attended an incident of a collapsed patient at a residence. RFR applied an Automated External Defibrillator (AED) but were unable to revive the person.

A pedestrian was struck by a vehicle and knocked through a storefront window on No 2 Road and Blundell. RFR crew assisted BCAS with patient care.

A male cyclist fell from a bike and suffered injuries on Russ Baker Way. RFR crew attended and assisted BCAS with treatment.

On No 2 Road, a construction worker suffered injuries when he was electrocuted by coming in contact with an underground cable while jack hammering concrete. RFR crew attended and assisted BCAS with treatment.

#### Public Service

RFR crews attended to a floating home along River Road which had taken on water through a broken window below the water line. Crews gained access to the property and set up a manual and an electric pump to remove the water. The Coast Guard was contacted and then dispatched from Sea Island, along with the Harbour Authority who was also requested to attend and provide assistance. RFR and the Coast Guard stabilized the house boat by pumping out the water above the water line. Two electric pumps and stabilization bags, provided by Richmond Marine, were used to maintain stability and floatation of the house boat. Once stabilized the care of the house boat was handed over to the Richmond Marine Manager.

#### Motor Vehicle Incidents (MVI)

Crews attended a MVI involving 6 vehicles on Blundell and No 5 Road. Crews arrived on scene and provided traffic control and assisted with assessing the patients. Crews assisted BCAS in transferring the patients to the ambulances with 4 requiring spine boards. There was one fatality.

RFR attended an incident of a MVI involving a transit bus and a vehicle. There were 20 people on board the bus at the time of the accident. No injuries reported.

#### Fires – Residential / Commercial / Outdoor

During September crews responded to a fire at the rear of a two storey home on Bearcroft Drive. The occupant of the home was sent to hospital with minor burns and the fire was contained to area of origin. A family that rented the basement suite were accommodated in a hotel by Richmond Emergency Essential Services.

Crews were dispatched to a two storey home on Saunders Road with a report of flames coming from it. On arrival all occupants were out of the building and accounted for, but multiple animals were reportedly still inside. The occupant had also reported ammunition and gun powder were in home, on retrieval by RFR crews the consignment was handed over to RCMP. The fire was extinguished and building made secure by RFR crews.

A fire occurred at the rear of a home on Shell Road which involved a pickup truck. The fire was confined to the rear of the building. There were no injuries to occupants.

On Cooney Road, a kitchen fire was reported in a suite on 13<sup>th</sup> floor of a residential high-rise. Upon arrival RFR crews noted that the sprinkler system had confined and extinguished the fire. Severe water damage had affected many levels in the building. Timely actions to turn off the sprinkler branch line, by RFR crew, minimized the potential for more damage. RFR maintained a presence for several hours trying to help mitigate the situation until a restoration company's arrival.

RFR crews were dispatched to flames showing in a structure on Moffat Road. On arrival nothing was showing but RFR crew found smoke on the second floor with no source initially found. Upon further investigation RFR crews located the source of the smoke on the roof coming from a roof ventilation fan. Smoke was cleared and all units cleared. Assistance with response to the call was provided by RCMP and BCAS. BC Hydro and Fortis BC were also notified.

The Fire Prevention Officer, along with RFR Crews responded to an incident of a suspicious structure fire on Burrows Road. The fire had spread to roof area. RFR crews peeled 40 square ft of torch on tar to extinguish the spread of the fire.

There were 4 reports of vehicle fires during September including: a vehicle fire on Ledway Road; a vehicle engine fire on No 2 Road in which Cold Fire Foam used to extinguish the fire; a underground parkade fire on Granville Avenue and a car fire on Barnes Drive.

There were several reports of outdoor fires including: 5 small bark mulch/brush fires; a bus fire on the North Service Road at YVR; a Hydro Pole Fire on Shackelton Road ; a fire burning in a back yard in a 45 gallon drum on Smith Street; a back yard bonfire on Westminster Highway and an open burning on Burrows Road. Two backyard-burning complaints were also received during the month.

During September other fires incidents responded to by RFR crews include a suspicious structure fire on Miller Road at the front entrance of house; and a kitchen Fire on Jones Road, in which the sprinkler activated because of a small kitchen fire, resulting in substantial water damage.

For September 2013, the estimated total Fire Loss was \$1,121,600. This includes \$826,600 for building loss and \$295,000 for content loss. The total building and content value at risk was \$115,356,100, and the total value preserved was \$114,234,500. These numbers translate to 99% of value protected.

<b>Fire Calls By Type and Loss Estimates – September</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building Value \$</b>	<b>Estimated Building Loss \$</b>	<b>Estimated Content Value \$</b>	<b>Estimated Content Loss \$</b>	<b>Estimated Total Value Preserved \$</b>
Residential:						
- Single-family	4	1,188,100	525,000	649,000	285,000	1,027,100
- Multi-family	9	91,459,000	301,500	22,055,000	10,000	113,202,500
Commercial/Industrial	4	0	0	0	0	0
Fire – Outdoor	10	0	0	0	0	0
Vehicle	4	5,000	100	0	0	4,900
<b>Totals*</b>	<b>31</b>	<b>92,652,100</b>	<b>826,600</b>	<b>22,704,000</b>	<b>295,000</b>	<b>114,234,500</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

The fire investigation statistics for September 2013 are listed below:

<b>Total Fire Investigation Statistics – September</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	0	4	0
Residential - Multi-family	1	7	1
Commercial/Industrial	1	2	1
Fire – Outdoor	7	1	2
Vehicle	0	1	3
<b>Totals</b>	<b>9</b>	<b>15</b>	<b>7</b>

### HazMat

RFR crews were dispatched to a home on Taseko Crescent for a report of an unknown substance that had been thrown through the front window. First arriving RFR units found that two occupants of the home and two attending RCMP officers were suffering from acute respiratory symptoms and coughing from the exposure to the substance. They were then decontaminated by RFR Crews and sent to hospital for treatment. The incident was elevated to a Level II HazMat response, which involved the deployment of the HazMat team. The surrounding neighbourhood was protected in place and several bystanders were detained and decontaminated as a precaution. The home was sealed with plastic to confine the product inside. Attempts were made to enter the hot zone and analysis of the material failed to identify the substance. The exterior of the home was decontaminated and scene was turned over to RCMP as a crime scene.

All other HazMat calls for September were relatively minor, quickly mitigated, and did not require any long-term HazMat team deployment.

<b>HazMat Calls By Type – September</b>	
<b>HazMat Calls</b>	<b>Details</b>
Criminal Incident	1
Natural Gas/Propane Leaks (small)	5
Flammable/Combustible Liquids	2
Misc. (empty containers to unknown powder)	4
<b>Total</b>	<b>12</b>

### **Training and Education**

During September 9 members were trained in Technical High Angle Rope Rescue and 11 members were trained in Confined Space Rescue. Lessons plan for Automated External Defibrillator and Public Access Defibrillator program was delivered to 35 suppression members.

### **Community Relations / Public Education**

Richmond Fire-Rescue participated in events and activities for public education during September 2013. The events were as follows:

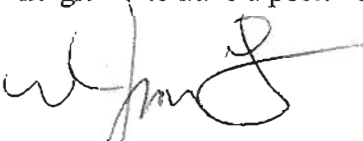
- 28 car seat inspections at Fire Hall No.1
- Pumper visits for: *Old Navy Kids Safety Event*, *Vancouver Sun Raise a Reader* and the British Columbia Society for the Prevention of Cruelty to Animals (BCSPCA) *Paws for a Cause at Garry Point*.
- Special Events: *911 Memorial Ride*.

### **Financial Impact**

None

### **Conclusion**

Richmond Fire-Rescue continues to deliver services and programs through an approach balancing prevention, education and emergency response. This direction is based on the belief that prevention, education and emergency response programs must be well established and integrated to have a positive impact on community safety.



John McGowan  
Fire Chief  
(604-303-2734)

JM:js