

### **Community Safety Committee**

Anderson Room, City Hall 6911 No. 3 Road Wednesday, October 15, 2014 4:00 p.m.

Pg. # ITEM

### **MINUTES**

CS-5 Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, September 9, 2014.

### NEXT COMMITTEE MEETING DATE

Wednesday, November 12, 2014, (tentative date) at 4:00 p.m. in the Anderson Room

### **DELEGATIONS**

- 1. (1) Josh Henshaw, Regional Vice President of Ambulance Paramedics of BC, to delegate on ambulance wait times and emergency medical services funding.
  - (2) Cory Parker, President of the Richmond Firefighters Association (IAFF Local 1286), to delegate on emergency first response protocols for Firefighters and actions First Responders perform in the City.

Pg. # ITEM

### LAW AND COMMUNITY SAFETY DEPARTMENT

## 2. UPDATE ON THE TRANSPORTATION OF DANGEROUS GOODS BY RAILWAYS

(File Ref. No. 09-5125-01/2014) (REDMS No. 4341175)

**CS-15** 

### See Page CS-15 for full report

Designated Speaker: Fire Chief John McGowan

#### STAFF RECOMMENDATION

That the proposed Council Resolution titled Reporting on the Transportation of Dangerous Goods by Railway be submitted to the Federation of Canadian Municipalities requesting that the Federal government issue an amendment to Protective Direction 32 requiring rail companies to provide to municipalities the nature, exact volume and frequency of dangerous goods being transported.

**CS-23** 

### 3. RICHMOND FIRE-RESCUE – AUGUST 2014 ACTIVITY REPORT

(File Ref. No. 09-5000-01) (REDMS No. 4359422 v. 2)

### See Page CS-23 for full report

Designated Speaker: Fire Chief John McGowan

### STAFF RECOMMENDATION

That the staff report titled Richmond Fire-Rescue – August 2014 Activity Report dated September 25, 2014 from the Fire Chief, Richmond Fire-Rescue, be received for information.

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4. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – AUGUST, 2014

(File Ref. No.) (REDMS No. 4343541 v. 3)

**CS-34** 

### See Page **CS-34** for full report

Designated Speaker: Ed Warzel

	Commu	nity Safety Committee Agenda – Wednesday, October 15, 2014
Pg. #	ITEM	
		STAFF RECOMMENDATION
		That the staff report titled Community Bylaws Monthly Activity Report – August 2014, dated September 25, 2014, from the General Manager, Law & Community Safety, be received for information.
	5.	RCMP'S MONTHLY REPORT - AUGUST ACTIVITIES (File Ref. No. 09-5000-01) (REDMS No. 4336178 v. 3)
<b>CS-40</b>		See Page CS-40 for full report
		Designated Speaker: Supt. Renny Nesset
		STAFF RECOMMENDATION
		That the report titled RCMP's Monthly Report – August Activities dated September 25, 2014, from the Officer in Charge, Richmond RCMP, be received for information.
	6.	POLICE PRESENCE IN THE DOWNTOWN CORE (File Ref. No. 09-5000-01) (REDMS No. 4280550 v. 14)
CS-57		See Page CS-57 for full report
		Designated Speaker: Lainie Goddard
		STAFF RECOMMENDATION
		That the City Centre Community Police Station located at 5671 No. 3 Road, be approved as the temporary location in the downtown core until another location is determined during the redevelopment of the downtown core.
	7.	FIRE CHIEF BRIEFING (Verbal Report)
		Designated Speaker: Fire Chief John McGowan
		Items for discussion:
		(i) Fire Prevention Week Update
		(ii) Movember

### Pg. # ITEM

8. JOINT BRIEFING - FIRE CHIEF & RCMP OIC

(Verbal Report)

Designated Speakers: Fire Chief John McGowan & Supt. Renny Nesset Item for discussion:

(i) Halloween

9. RCMP/OIC BRIEFING

(Verbal Report)

Designated Speaker: Supt. Renny Nesset

Item for discussion:

(i) Update on Sexual Assault Statistics

10. MANAGER'S REPORT

**ADJOURNMENT** 





### **Community Safety Committee**

Date:

Tuesday, September 9, 2014

Place:

Anderson Room

Richmond City Hall

Present:

Councillor Derek Dang, Chair

Councillor Linda McPhail Councillor Ken Johnston

Councillor Evelina Halsey-Brandt

Councillor Bill McNulty

Call to Order:

The Chair called the meeting to order at 4:00 p.m.

### **MINUTES**

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Tuesday, July 15, 2014, be adopted as circulated.

**CARRIED** 

### **NEXT COMMITTEE MEETING DATE**

Wednesday, October 15, 2014, (tentative date) at 4:00 p.m. in the Anderson Room

### LAW AND COMMUNITY SAFETY DEPARTMENT

1. RCMP'S MONTHLY REPORT - JUNE ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 4284909)

RCMP'S MONTHLY REPORT - JULY ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 4295569)

Superintendant Renny Nesset, Officer in Charge, Richmond RCMP, reviewed RCMP activities for June and July 2014 and commented on the number of alleged sexual offence cases; he noted that of all the open investigations, only some fall under the jurisdiction of the Richmond RCMP. He further commented that the Richmond RCMP is working closely with Richmond Fire-Rescue (RFR) with regard to identifying anyone involved in the arson incidents.

In reply to a query from Committee, Supt. Nesset noted that the Richmond RCMP Traffic Division will focus on distracted driver enforcement in support of the ICBC initiative.

Discussion ensued and Committee requested that:

- staff separate sexual offence files specific to Richmond from those of other municipalities;
- residential break and enter e-mail alert system be further promoted;
- speed enforcement be increased on high traffic roads;
- full traffic signals be examined at pedestrian crosswalks along Minoru Boulevard and Westminster Highway;
- a progress report on the City Centre Community Police Station with respect to effectiveness, activity levels, and volunteers be provided; and
- any potential impacts to the Richmond RCMP budget and service levels due to budget cuts to the Combined Forces Special Enforcement Unit British Columbia be reported.

Committee expressed appreciation for the Richmond RCMP's attendance at community events, which supports raising public awareness and confidence.

It was moved and seconded

- (1) That the report titled RCMP's Monthly Report June Activities, dated July 11, 2014, from the Officer in Charge, Richmond RCMP, be received for information; and
- (2) That the report titled RCMP's Monthly Report July Activities, dated July 21, 2014, from the Officer In Charge, Richmond RCMP, be received for information.

**CARRIED** 

## 2. RICHMOND FIRE-RESCUE – JUNE 2014 ACTIVITY REPORT (File Ref. No. 09-5000-01) (REDMS No. 4307432)

## RICHMOND FIRE-RESCUE – JULY 2014 ACTIVITY REPORT (File Ref. No. 09-5000-01) (REDMS No. 4307393)

Tim Wilkinson, Deputy Fire Chief, RFR, advised that RFR had an opportunity to attend Bariatric Lift and Transfer training, noting that injuries related to the lift and transfer of patients is a significant issue for firefighters. Deputy Fire Chief Wilkinson encouraged public assistance in reporting outdoor fires and emphasized the importance of RFR arriving promptly at such incidents in an effort to maximize containment and minimize loss of property.

In response to a query from Committee, Deputy Fire Chief Wilkinson commented that, with the implementation of phase one of the BC Ambulance Services (BCAS) dispatch protocol changes, RFR has experienced fewer medical call outs; however, RFR's attendance at these calls is longer. He further commented that BCAS advised that the second phase of the dispatch protocol changes will be coming into effect in the near future, which will further reduce RFR's notification of certain medical events.

Phyllis Carlyle, General Manager, Law and Community Safety, advised that a staff report responding to the referral from the April 28, 2014 Council meeting regarding the impacts of the BCAS dispatch protocol changes has been delayed due to (i) differing statistical analysis between RFR and BCAS, and (ii) limited access to patient care information.

Committee expressed appreciation for RFR's involvement at community events and suggested the IAFF 1297 Society consider making the "Boot Drive" fundraiser available at such events.

It was moved and seconded

- (1) That the staff report titled Richmond Fire-Rescue June 2014 Activity Report, dated September 2, 2014, from the Fire Chief, Richmond Fire-Rescue, be received for information; and
- (2) That the staff report titled Richmond Fire-Rescue July 2014 Activity Report, dated September 2, 2014 from the Fire Chief, Richmond Fire-Rescue, be received for information.

**CARRIED** 

## 3. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JUNE 2014

(File Ref. No.) (REDMS No. 4283951)

## COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JULY 2014

(File Ref. No.) (REDMS No. 4312167)

Edward Warzel, Manager, Community Bylaws, attributed the significant increase in new dog licences to focused public communication and canvassing programming.

In reply to queries from Committee, Mr. Warzel provided the following information:

- with respect to dangerous dogs, restraint and/or leash requirement information is provided to the owner at the time of an incident or during the licencing process;
- dangerous dog incidents can be reported to (i) the Richmond Animal Protection Society (RAPS) during regular business hours, (ii) the Community Bylaws Division during the evenings, and (iii) Richmond RCMP after hours; and
- with the exception of specific breeds designated under Dog Licencing Bylaw No. 7138, a dangerous dog classification is a result of a verified serious injure to, attack of, or aggressive harassment or pursuit of a person or animal.

It was moved and seconded

- (1) That the staff report titled Community Bylaws Monthly Activity Report June 2014, dated August 14, 2014, from the General Manager, Law & Community Safety, be received for information; and
- (2) That the staff report titled, Community Bylaws Monthly Activity Report July 2014, dated August 14, 2014, from the General Manager, Law & Community Safety, be received for information.

**CARRIED** 

#### 3A. TERRA NOVA PLAYGROUND SIGNAGE

(File Ref. No.)

Councillor Halsey-Brandt commented on the need for an increase in the number and size of "No Dogs Allowed" signage at the newly opened Terra Nova Rural Park playground. Staff was directed to examine the adequacy of the said signage and to increase the frequency of Community Bylaw enforcement at the park.

## 4. SINGLE SOURCE PROCUREMENT – FIRE ENGINE WITH PUMP (File Ref. No. 02-0750-01) (REDMS No. 4335972)

In reply to queries from Committee, Deputy Fire Chief Wilkinson advised that (i) a ten percent savings was achieved through the identification of efficiencies by a multi-functional team from RFR and the Purchasing division, and (ii) the proposed price includes on-site visits, training, and equipment valued at approximately \$100,000.

It was moved and seconded

- (1) That a single source procurement, for a Fire Engine with Pump be negotiated to contract award with Wholesale Fire & Rescue Ltd. (WFR), at a total cost to be determined within the approved capital expenditure budget of \$812,670, which was included in the City's 2014 Capital Budget for one new fire engine with pump;
- (2) That the Chief Administrative Officer, General Manager of Finance and Corporate Services and General Manager of Law and Community Safety be authorized to award a single source contract as a result of the negotiation with WFR for the purchase of a Fire Engine with Pump; and
- (3) Should negotiations with WFR result in a failure to achieve best value for the City and a contract is not awarded, the City shall go to the marketplace by means of competitive bid for this requirement.

CARRIED

Frances Clark, 8160 Railway Avenue, requested that Committee consider amending the motion to include negotiations for three Fire Engines with Pumps and read from her written submission (attached to and forming part of these minutes as **Schedule 1**).

Committee expressed appreciation for Ms. Clark's comments and noted that Council will be working with staff to review the allocation of casino funds, including the formula utilized for said allocation, through the upcoming annual budget process.

### 5. FIRE CHIEF BRIEFING

(Verbal Report)

#### (i) Bloodmobile Update

Deputy Fire Chief Wilkinson highlighted that 24 units of blood were collected at the August 19<sup>th</sup> Bloodmobile event surpassing the target of 18 units.

### (ii) Lafarge Training Site Update

Deputy Fire Chief Wilkinson stated that access to the Lafarge Training Site will commence on October 1, 2014. The site will be designed to provide a safe training facility for various response scenarios, such as horizontal high-rises, live fires (propane props), driver training, confined space entry, high angle rescue, and rapid intervention.

### (iii) Fire Prevention Week

Deputy Fire Chief Wilkinson advised that "Working Smoke Alarms Save Lives" is the theme for the 2014 Fire Prevention Week taking place from October 5 to October 11, 2014.

### (iv) Breast Cancer Awareness Month

Deputy Fire Chief Wilkinson stated that RFR members will be wearing pink shirts and pink medical gloves throughout October in support of Breast Cancer Awareness Month.

In response to queries from Committee, Deputy Fire Chief Wilkinson provided the following information:

- each rescue vehicle or fire engine requires a staffing level of approximately 48 firefighters to provide 24/7 coverage;
- there are approximately five occurrences annually in which (i) RFR resources were fully deployed, and (ii) the mutual aid partnership amongst municipal fire-rescue services was activated; and
- the upcoming service level review will identify any potential equipment and service level shortfalls.

### 6. RCMP/OIC BRIEFING

(Verbal Report)

#### (i) Arson

Supt. Nesset provided background information on the increase in small arson fires and congratulated Firefighter Darren Rowley who assisted in identifying a potential suspect for several of the arsons.

### (ii) Operation Dry Water

Supt. Nesset advised that Operation Dry Water is a three-year project targeting boaters to refrain from operating a watercraft while under the influence of alcohol.

### (iii) Interdepartmental – Prolific Offender Arrest

Supt. Nesset highlighted the partnership with the Burnaby RCMP and New Westminster Police Department in successfully apprehending two prolific break and enter suspects.

### (iv) Emergency Preparedness - Railway

Supt. Nesset noted that, in conjunction with Canadian Pacific and Canadian National Railways, RFR completed scenario based training on how to respond in the event a train comes into contact with a pedestrian, vehicle, or building.

### (v) RCMP Boat Patrol

Supt. Nesset spoke to the RCMP Boat Patrol activity in water safety enforcement in regard to pleasure and commercial boating, particularly along the South Arm of the Fraser River.

### 7. MANAGER'S REPORT

None.

### **ADJOURNMENT**

It was moved and seconded *That the meeting adjourn (5:16 p.m.).* 

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, September 9, 2014.

Councillor Derek Dang	Heather Howey
Chair	Committee Clerk

Schedule 1 to the Minutes of the Community Safety Committee Meeting of Tuesday, September 9, 2014.

THE NEW EQUIPMENT IS VERY IMPRESSIVE, AND DEFINITELY NEEDED - - - - BUT, AS I HAVE SAID ON PREVIOUS OCCASIONS, IT IS FOR "REPLACEMENT" OF AGING TRUCKS.

I WANT TO ADDRESS THE NEED FOR ADDITIONAL EQUIPMENT - -- AND FIRST RESPONDERS TO OPERATE THEM. - - - - AND, HOW TO COVER THE COSTS.

YOU DON'T NEED TO SPEND THOUSANDS OF TAXPAYERS DOLLARS TO DO A STUDY ON THE NEEDS OF THIS CITY -- -- JUST REVIEW THE CHARTS IN FRONT OF YOU, JUST LOOK AT THE "CALL VOLUMES" IN KEY AREAS OF THE CITY. THE INFORMATION IS THERE AND EASY TO READ.

LISTENING TO ECOMM - - - - A TYPICAL FRIDAY AFTERNOON.... WITHIN 15 OR SO MINUTES - - - "

NO. 3 IS ALREADY COVERING A CALL. WHEN I TUNED IN.

NO. 1, RESCUE 1 AND ENGINE 4 ARE CALLED OUT TO COVER AN MVA AT NO. 3 & COOK RDS - - - MULTIPLE VICTIMS.

NO. 5 AND NO. 7 HALLS ARE CALLED OUT TO COVER AN MVA SOMEWHERE ON THE FREEWAY.

NO. 2 AND NO. 6 ARE CALLED OUT TO HANDLE A FIRE (ALARM ACTIVATED) IN A COMMERCIAL BUILDING AT WESTMINSTER HWY & ALDERBRIDGE RD.

NO. 3 IS CLEAR OF ITS CALL, BUT IS QUICKLY CALLED OUT TO ROSEWOOD MANOR - - - POSSIBLE FIRE.

■ - - - EMERGENCY AT NO. 1 AND MONCTON - - - OBJECT LODGED IN SOMEONE'S THROAT - - - - BUT, THERE ISN'T ANYONE TO SEND - - - OOPS.

TEN MINUTES AFTER THIS CALL, AN AMBULANCE ROARS BY MY PLACE ON RAILWAY, BUT IT IS STILL AT LEAST 4 TO 5 MINUTES AWAY FROM ITS DESTINATION. I HAVE NO IDEA WHAT THE OUTCOME WAS.

LOOK AT THE CHARTS THAT ARE PROVIDED TO YOU IN THE FIRE CHIEF'S REPORT - - - - - IT IS EASY TO SEE WHERE THE NEEDS ARE - - - - "STEVESTON, RICHMOND CENTRE & NORTH RICHMOND.

STEVESTON IS A HIGH TRAFFIC AREA, WHAT WITH TOURISM, SPECIAL EVENTS, COMMERCIAL SECTORS, SENIORS HOUSING & RESIDENTIAL DEVELOPNMMENTS, ETC. THE ONE TRUCK WE HAVE COVERING THIS AREA SHOULD NOT BE CALLED AWAY FROM ITS ZONE, BUT IT FREQUENTLY IS.... DESPITE THE HIGH VOLUME OF CALLS FOR THIS VERY AREA.

STEVESTON & NORTH RICHMOND NEED A MULTI-USE RESCUE TRUCK (2 RESPONDERS EACH - - - \$2,531,808)- - - RICHMOND CENTRE NEEDS A FULL MULTIUSE FIRE TRUCK WITH 4 RESPONDERS ON IT FOR AN ADDITIONAL \$2,531.808). JUST OVER FIVE MILLION DOLLARS ANNUALLY, WHICH CAN EASILY BE COVERED BY THE CONTRIBUTIONS OF RIVER ROCK (& YVR).

PLEASE AMEND THE MOTION THAT IS BEFORE YOU,

TAKE ADVANTAGE OF THE GUARANTEED RATE & QUALITY OF PRODUCT, BY ADDING 2 RESCUE TRUCKS (each requiring two people),

AND, IF THE ONE THAT IS BEING ORDERED IS ONLY A "REPLACEMENT VEHICLE", THEN ADD ANOTHER FIRE TRUCK (4 person vehicle)

I REALIZE THAT YOU ARE CONCERNED ABOUT SPENDING TAXPAYERS MONEY - - - HAVING TO INCREASE TAXES - - - WELL, YOU DON'T HAVE TO, YOU HAVE AND WILL CONTINUE TO RECEIVE UNALLOCATED FUNDS, SUCH AS SEVERAL MILLION DOLLARS ANNUALLY FROM RIVER ROCK. . . . OVER AND ABOVE THE FUNDS YOU HAVE ALREADY EARMARKED FOR FACILITY CONSTRUCTION.

USING THESE FUNDS, YOU CAN PURCHASE THE ADDITIONAL TRUCKS, AND COVER THEIR MAN-POWER REQUIREMENTS, USING JUST A PORTION OF THE MONEU COMING FROM RIVER ROCK.

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THEN THERE IS YVR - -- - IT'S CONTRIBUTIONS SHOULD BE INCREASING IN VIEW OF THE GROWTH BOTH LAND SIDE AND AIR SIDE.

NO INCREASE TO THE HOMEOWNERS TAXES, AND WITH THE INCREASE IN FIRST RESPONDERS, I WOULD EXPECT OUR INSURANCE RATES WILL COME DOWN. - - - - WHICH WILL BENEFIT EVERYONE.

THIS IS A WIN-WIN SITUATION.

### **Report to Committee**

To:

Community Safety Committee

Date: October 7, 2014

From:

John McGowan

Fire Chief

File:

09-5125-01/2014-Vol

Re:

Update on the Transportation of Dangerous Goods by Railways

### Staff Recommendation

That the proposed Council Resolution titled "Reporting on the Transportation of Dangerous Goods by Railway" be submitted to the Federation of Canadian Municipalities requesting that the Federal government issue an amendment to Protective Direction 32 requiring rail companies to provide to municipalities the nature, exact volume and frequency of dangerous goods being transported.

John McGowan Fire Chief (604-303-2734)

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE INITIALS:

APPROVED BY CAO

### Staff Report

### Origin

On June 23, 2014, Council considered a report on the transportation of dangerous goods by railway, updating Council on the effect of Protective Direction 32 of the *Transportation of Dangerous Goods Act* (1992) directing rail companies to share yearly aggregate information on the nature and amount of dangerous goods the company transports by railway vehicle through the municipality, presented by quarter. Council adopted the following resolution:

- 1. That a letter be sent to the Federal Minister of Transport requesting Protective Direction 32 be amended to require rail companies to report the nature, exact volume and frequency of dangerous goods transported through municipalities, so that an assessment of the risk to the municipality can be made.
- 2. That a Council Resolution be submitted to the Federation of Canadian Municipalities, requesting that the federal government issue an amendment to Protective Direction 32 requiring rail companies to provide to municipalities the nature, exact volume and frequency of dangerous goods transported.

This report provides an update on the transportation of dangerous goods by railway in Canada and addresses (2) above. It supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

### **Analysis**

On August 19, 2014, the Transportation Safety Board of Canada (TSB) released its final report of the investigation into the derailment of a Montreal, Maine & Atlantic Railway train on July 6, 2013, in Lac-Mégantic, Québec. The TSB report identified 18 causes and contributing factors that can be summarized by:

- A non-standard engine repair failure, ultimately causing a fire in the locomotive.
- The locomotive engineer set an inadequate number of hand brakes and tested their effectiveness with the air brakes on, thus creating a false sense of the effectiveness of the hand brakes. In response to the fire on the locomotive, the firefighters shut off the locomotive fuel supply and turned the electric breakers off, in keeping with railway instructions. With the locomotive off, the compressor no longer supplied air to the air brakes and they gradually lost their effectiveness in providing braking force, leaving the too few set hand brakes alone to stop the train from moving down the incline towards Lac-Mégantic.
- Class 111 tank cars are constructed to an older standard and almost every car was breached in the derailment spilling petroleum crude oil that fueled the fire.

- Montreal, Maine and Atlantic Railway did not have a strong safety culture and this contributed to continued unsafe conditions and practices.
- Transport Canada regionally had identified Montreal, Maine and Atlantic Railway as having an elevated level of risk that required more frequent inspections; however, the regional office did not always follow up on problems identified in their inspections to ensure the root causes were identified and rectified.
- While the Transportation Safety Board did not conclude that the single person crew was a contributing factor, it did identify that railways need to examine and mitigate all risks of having single person crews and Transport Canada should consider a process to approve and monitor the railways' plans so as to assure safety.
- The petroleum crude oil in the tank cars was more volatile than described in the shipping documents as a result of inadequate testing and monitoring and created an increased risk in its transportation.

The Transportation Safety Board issued a further 16 findings as to risk that did not directly contribute to the accident but were related to safety issues. Some of these included:

- The risk of leaving trains unattended.
- The risk of single person train operations.
- The risk of not systematically testing petroleum crude oil.
- The risk of not planning and analyzing routes on which dangerous goods are carried.
- The risk of not having emergency response assistance plans in place.
- The risk of Transport Canada not ensuring that safety management systems work effectively.

While the Transportation Safety Board was investigating the accident, they issued three recommendations in January 2014:

- 1. Rail companies to create emergency response assistance plans when shipping large volumes of liquid hydrocarbons to ensure emergency responders have access to the required resources and assistance in the event of an accident.
- 2. Rail companies to conduct strategic route planning and analysis for all trains carrying dangerous goods for safer train operations.
- 3. Class 111 tank cars used to transport flammable liquids must meet enhanced protection standards.

The Transportation Safety Board issued a further two recommendations in August 2014:

- 1. Transport Canada must take a more active role when it comes to railways' safety management systems in making sure that they not only exist but that they are working and effective.
- 2. Canadian railways must put in place additional physical defences to prevent runway trains.

Protective Direction 32 of the *Transportation of Dangerous Goods Act* (1992) directs rail companies to provide yearly aggregate information on the nature and amount of dangerous goods being transported through the municipality, presented by quarter. This is a step in the right direction in providing municipalities with some level of information on the dangerous goods being transported by railway through the City.

The first report was received by the City of Richmond in May 2014, however, the aggregated information provides no insight into the actual quantity or timing of hazardous products moving through the City, making it difficult for effective emergency planning and response training. Greater detail on the nature, exact volume and frequency of transportation is required for this purpose.

### **Financial Impact**

None.

#### Conclusion

Numerous factors contributed to the train derailment in Lac-Mégantic and a concerted effort by regulators, railways, shippers, tank car manufacturers, and refineries will be required to address the safety issues identified in the Transportation Safety Board report.

Protective Direction 32 provides local authorities with base information for emergency planning purposes but does not provide enough detail to formulate a comprehensive emergency plan for mitigation of potential incidents. A greater level of detailed information would assist in emergency planning and emergency response training. This would also enable a better assessment of the risk to the City of the transportation of dangerous goods by railway.

John McGowan

Fire Chief

(604-303-2734)

Deborah Procter

Manager, Emergency Programs

(604-244-1211)

DP:dp

Att. 1: FCM Resolution – Reporting on the Transportation of Dangerous Goods by Railway

2: Protective Direction No. 32

### Attachment 1

# FCM Resolution Reporting on the Transportation of Dangerous Goods by Railway

#### Resolution

Reporting on the Transportation of Dangerous Goods by Railways

WHEREAS, Canada's rail system plays an important role in our economy in the transporting of goods; and

**WHEREAS**, recent rail incidents in Canada have highlighted the importance of rail safety in Canada; and

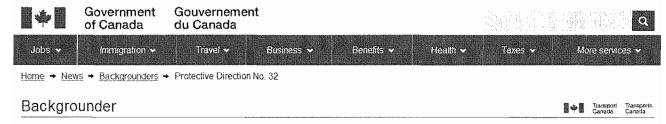
WHEREAS, rail companies share yearly aggregate information with municipalities on the nature and volume of dangerous goods the company transports by railway vehicle through the municipality and the aggregated information is after the fact and provides insufficient information for emergency planning purposes and emergency response training by emergency responder stakeholders; and,

**WHEREAS** rail incidents can have significant impacts on local public safety, the economy and the environment; therefore be it

**RESOLVED** that the Federation of Canadian Municipalities request that the Federal Government issue an amendment to Protective Direction 32 of the Transportation of Dangerous Goods Act (1992) requiring rail companies to provide to municipalities the nature, exact volume and frequency of dangerous goods transported so that municipalities can undertake comprehensive emergency planning and emergency response training to respond to the risk posed by the rail companies.

Prepared by: City of Richmond Province of British Columbia

#### Attachment 2



### Protective Direction No. 32

- I, Marie-France Dagenais, Director General of the Transport Dangerous Goods Directorate, being a person designated by the Minister of Transport to issue Protective Directions under section 32 of the *Transportation of Dangerous Goods Act, 1992*, and considering it necessary to deal with an emergency that involves a danger to public safety, do hereby direct that
  - 1) Any Canadian Class 1 railway company that transports dangerous goods must provide the designated Emergency Planning Official of each municipality through which dangerous goods are transported by rail, with yearly aggregate information on the nature and volume of dangerous goods the company transports by railway vehicle through the municipality, presented by quarter;
  - 2) Any person who transports dangerous goods by railway vehicle, who is not a Canadian Class 1 railway company, must provide the designated Emergency Planning Official of each municipality through which dangerous goods are transported by railway vehicle with:
    - a) yearly aggregate information on the nature and volume of dangerous goods the person transports by railway vehicle through the municipality; and
    - b) any significant change to the information provided in (a) as soon as practicable after the change occurs;
  - 3) A Canadian Class 1 railway company that transports dangerous goods and a person who transports dangerous goods by railway vehicle are not required to provide an Emergency Planning Official(s) with the information in items 1 or 2 of this Protective Direction if:
    - o (a) the Emergency Planning Official is not listed on the list of Emergency Planning Officials maintained by Transport Canada, through CANUTEC, that is provided to the railway company or the person;
    - o (b) the Emergency Planning Official or the Chief Administrative Officer of a municipality, by request made in writing to CANUTEC, informs CANUTEC that it no longer wants to be provided with the information; or
    - o (c) the Emergency Planning Official has not undertaken or agreed to:
      - (i) use the information only for emergency planning or response;
      - (ii) disclose the information only to those persons who need to know for the purposes referred to in (i); and
      - (iii) keep the information confidential and ensure any person to whom the Emergency Planning Official(s) has disclosed the information keeps it confidential, to the maximum extent permitted by law.
  - 4) A Canadian Class 1 railway company who transports dangerous goods and a person who transports dangerous goods by railway vehicle must provide in writing to Transport Canada, through CANUTEC, contact information including the name, title, address, e-mail address, fax

number, telephone number and cell phone number, of the person(s) who will be liaising with a municipality's Emergency Planning Official, and must immediately notify CANUTEC in writing of any changes to the contact information;

- 5) A Canadian Class 1 railway company who transports dangerous goods and a person who transports dangerous goods by railway vehicle must provide any information shared under items 1 and 2 to Transport Canada, through CANUTEC.
- 6) A Chief Administrative Officer of a municipality may request Transport Canada, through CANUTEC, that the name of its designated Emergency Planning Official be added to the list of Emergency Planning Officials referred to in item 3(a) by providing the following information: the name, title, organization, address, e-mail address fax number, telephone number and cell phone number of the Emergency Planning Official that he or she designated. This contact information will be shared with any Canadian Class 1 railway company who transports dangerous goods and any person who transports dangerous goods by railway vehicle.

For the purposes of this Protective Direction, information to be provided to CANUTEC is to be provided to the following address:

Canadían Transport Emergency Centre (CANUTEC)
Place de Ville, Tower C
330 Sparks Street, 14<sup>th</sup> Floor,
Ottawa, Ontario, K1A ON5
Attention: Mr. Angelo Boccanfuso, Director of CANUTEC
Or by email to CANUTEC@tc.gc.ca

This Protective Direction No. 32 takes effect immediately upon signing. It remains in effect for three years from the date of signing or until cancelled in writing by the Director General of the Transport Dangerous Goods Directorate, Transport Canada.

SIGNED AT OTTAWA, ONTARIO, this 20<sup>th</sup> day of November 2013.

Marie-France Dagenais Director General, Transport Dangerous Goods Directorate

#### **Explanatory note**

For the purposes of this Protective Direction

- "Chief Administrative Officer" means the person holding the most senior staff position within a municipal organisational structure or band council, whether that office bears that title or an equivalent one.
- "Emergency Planning Official" means the person who coordinates emergency response planning for a municipality, who may also be a First Responder for that community
- "municipality" means a corporate body constituted under the applicable provincial or territorial legislation, in each province or territory, relating to the creation of municipal administrations, be they designated as cities, towns, villages, counties or by other names and includes aboriginal communities with their own First Responders. In cases where a territory is governed by two tiers of municipal administrations, the expression refers to the tier which has the primary responsibility for emergency planning, meaning either to the lower tier or the upper tier administrations but not

both. The decision as to which tier is to receive the information provided under this Direction is to be made locally and the name of the appropriate designate is to be communicated in accordance with this Direction.

- "nature" means class, UN number and name of the dangerous good.
- "volume" means the number of car loads of a dangerous good.

The parties will agree between themselves prior to the exchange of information on the standard provisions governing the extent to which the information received under items 1 or 2 may be disseminated.



### **Report to Committee**

To:

Community Safety Committee

Date:

September 25, 2014

From:

John McGowan

File:

09-5000-01/2014-Vol

Fire Chief, Richmond Fire-Rescue

01

Re:

Richmond Fire-Rescue – August 2014 Activity Report

### Staff Recommendation

That the staff report titled, "Richmond Fire-Rescue – August 2014 Activity Report", dated September 25, 2014, from the Fire Chief, Richmond Fire-Rescue be received for information.

John/McGowan

Fire Chief

(604-303-2734)

Att. 2

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

REVIEWED BY STAFF REPORT /
AGENDA REVIEW SUBCOMMITTEE

APPROVED BY CAO

### Staff Report

### Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. Through the delivery of its programs and services, RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

### **Analysis**

#### Community Involvement

Safety messages for August focused on driving safety including no texting while driving, reminders around not being a distracted driver and speed reduction. Media releases, Facebook posts and firehall sign messages were used to remind the public of these key safety points.

RFR participates in events and activities advancing public education and community bridge building. During August 2014 the following took place:

- Pumper visits were made to the Family Friendly Festival at the Olympic Oval, Steveston Community Centre Preschool Camp, Core Education & Fine Arts (CEFA) Richmond-Crestwood Visit, Bridgeview Block Party and South Arm Neighbourhood Block Party reaching over 2,215 children and adults in a non-emergency environment. Fire crews provided the children with safety messages on Stop, Drop and Roll and 9-1-1 How to Use the Telephone.
- An educational hall tour was provided to *Potts Education Studio Summer Camp* with 12 participants.
- Safety presentations were provided to *Bentley Wynd Senior Complex* and *the Richmond Star Childcare* for preschoolers. There were a total of 327 participants in attendance.
- Community events attended during August included: the 11th Annual Richmond Maritime Festival, Outdoor Movie Night at King George Park and YVR Golf for Kids Tournament. Over 18,300 children and adults attended these events where crews engaged with the community groups, provided fire safety and public relations information.

- 21 car seat inspections were conducted to keep children safe while travelling in motor vehicles. This is a reduction from 32 car seat inspections carried out in August 2013.

### **Emergency Response**

Our goal is to respond to all calls quickly and minimize loss of life and property.

There were 69 fires in August 2014. Fire losses during the month are estimated at \$309,800. This total includes \$57,450 for building loss and \$252,350 for content loss. The total building and content value at risk was estimated to be \$76,283,600, and the total value preserved was \$75,973,800. These numbers translate to 99.6% of value protected (Figure 1).

Figure 1: Fire Calls By Type and Loss Estimates – August						
Incident Type Breakdown	Call Volume	Estimated Building Value (\$)	Estimated Building Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family Multi family	1 2	500,000 8,000,000	-	30,000 630,000	100	530,000 8,629,900
Commercial / Industrial	2	43,561,600	2,200	13,782,000	800	57,340,600
Fire – Outdoor	59	3,457,800	35,250	2,901,050	1,450	6,322,150
Vehicle	5	3,171,000	20,000	250,150	250,000	3,151,150
Totals*	69	58,690,400	57,450	17,593,200	252,350	75,973,800

<sup>\*</sup>The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable August incidents:

1. A fully involved fire of three trucks located at River Road. After gaining access through the locked gate, crews traveled to the back of the large property where the fire was located. At the back of the truck yard there were three dump trucks with the front ends fully involved with flames, and thick black smoke. There were no occupants or employees around the fire scene. Crews knocked down a small amount of the fire, using 300 gallons of water and 25 gallons of Cold Fire foam. Crews then connected a hydrant line from River Road and firefighting efforts continued until the fire was extinguished. Crews cooled down hot spots, broke down the lines and cleaned up the fire scene. The scene was left with RCMP for investigation.

- 2. Crews responded to a rubbish fire near a tree on River Road. On arrival, a small fire was directly beside some concrete dividers and a large tree, it initially looked to involve some sort of cylinder. After extinguishment, crews noticed that there was a 40 lb propane bottle burning. The side of the bottle had been heated enough to cause the safety valve to vent and relieve pressure. Crew members continued to cool the cylinder until the pressure risk was mitigated. Crews requested RCMP attendance for investigation along with a Fire Investigator.
- 3. A boat fire located near Shady Island. Crews attended to the marine vessel, which had exploded with three passengers on board. Two people suffered burns and were taken to Richmond General Hospital for further treatment. The boat was a 26 foot skiff and the fire was extinguished by the Harbour Authority. The incident was handed over to RCMP and Fire Prevention for further investigation.
- 4. Outdoor fire responses attended during August included a bark mulch fire on Blundell Road, an artificial turf fire on No. 1 Road and a large brush fire on Van Horne Way.
- 5. Haz-mat calls during August included 20 gallons of diesel spilled in the Massey tunnel and a can of bug spray discharged in laundry room on Deagle Road.

RFR crews responded to multiple medical and rescue incident calls, including:

- 1. A five year old that had fallen out a window approximately 20 feet on Lucas Road. The boy had suffered facial injuries and was bleeding. Patient care was provided by RFR crews including spinal protocols. Crews then assisted BC Ambulance Services (BCAS) to package the patient for transport to hospital.
- 2. A motor vehicle incident on Azure Road involving a pedestrian being struck. The pedestrian was observed jumping in front of a moving vehicle and had suffered injuries to the head and torso. RFR crews assisted BCAS with patient care and a crew member accompanied the patient to Vancouver General Hospital. RFR crew also remained on scene to assist RCMP with the scene investigation.
- 3. There were two incidents involving stabbings in August, they include one on Granville Avenue and one on Mang Road. Both incidents are under RCMP investigation and RFR crews were provided Critical Incident Stress Management (CISM) defusing immediately after each event.
- 4. There were several medical incidents including cardiac issues where a pulse was restored; they included a male patient located at River Road, a female located on No. 3 Road and an elderly female on Romaniuk Drive. In all incidents, CPR and an Automated External Defibrillator (AED) were used.
- 5. There was a cardiac incident, involving a male located on Citation Drive. RFR crews provided CPR and an AED was used. Crews were unable to regain pulse and respirations.

A summary of 9-1-1 emergency response statistics is found in Attachment 1, Tables 1, 2, 3 and 4. The location of fire, medical and motor vehicle incident calls in August are depicted in Attachment 2, Figures 1, 2 and 3.

### **Financial Impact**

None.

### Conclusion

Our service delivery model is prevention focussed and based on the belief that prevention, education and emergency response activities must be well established and integrated to have a positive impact on community safety. We believe "safety is everyone's responsibility and it is always better to prevent a situation from occurring".

John McGowan Fire Chief

(604-303-2734)

JM:js

Att. 1: Suppression Activity

Att. 2: Location of August's Fire, Medical and MVI calls

### **Suppression Activity**

The following chart provides a month to month comparison regarding incidents occurring in August 2013 and 2014. In August 2014, there were a total of 858 incidents, compared to 844 in August 2013. This represents an increase of 1.7%.

450 400 350 300 250 200 150 100 50 0 Alarm Motor Public **Public** Response Special Activated Fire HazMat Medical Vehicle Service Cancelled Transport Hazard No Fire Incident ■ Aug-13 123 70 12 393 87 11 42 105 1 10 407 95 9 71 4 □ Aug-14 133 69 60

Table 1: August 2013 & 2014 Calls for Service Volumes

### Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

### **First Responder Totals**

Medical First Responder incidents comprised 47.3% of the total emergency responses for RFR during the month of August. A detailed breakdown of the medical incidents for August 2013 and 2014 is set out in the following table by sub-type. There were a total of 407 medical incidents in August 2014 compared to 393 in August 2013 an increase of 3.6%.

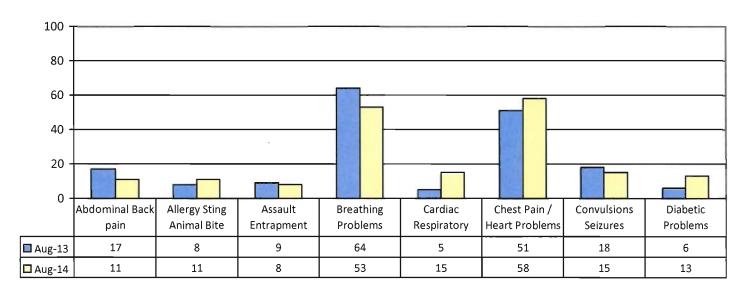
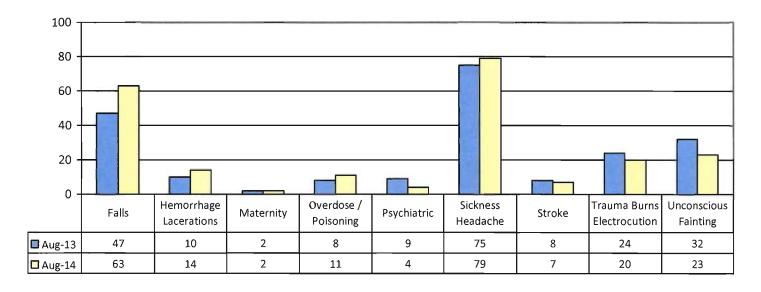


Table 2a: August 2013 & 2014 Medical Calls by Type





### Fire Investigations

The fire investigation statistics for August 2014 are listed below:

Table 3: Total Fire Investigation Statistics – August				
	Suspicious	Accidental	Undetermined	
Residential - Single-family	-	-	1	
Residential - Multi-family	-	1	1	
Commercial/Industrial	-	2	-	
Fire – Outdoor	4	43	12	
Vehicle	-	4	1	
Totals	4	50	15	

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

### HazMat

Table 4: HazMat Calls By Type – August				
a total of a second for the first transfer of the second for the s	Details			
Flammable / combustible Liquids	2			
Natural Gas / Propane Leaks (small)	5			
Misc. (empty containers to unknown powder)	3			
Totals	10			

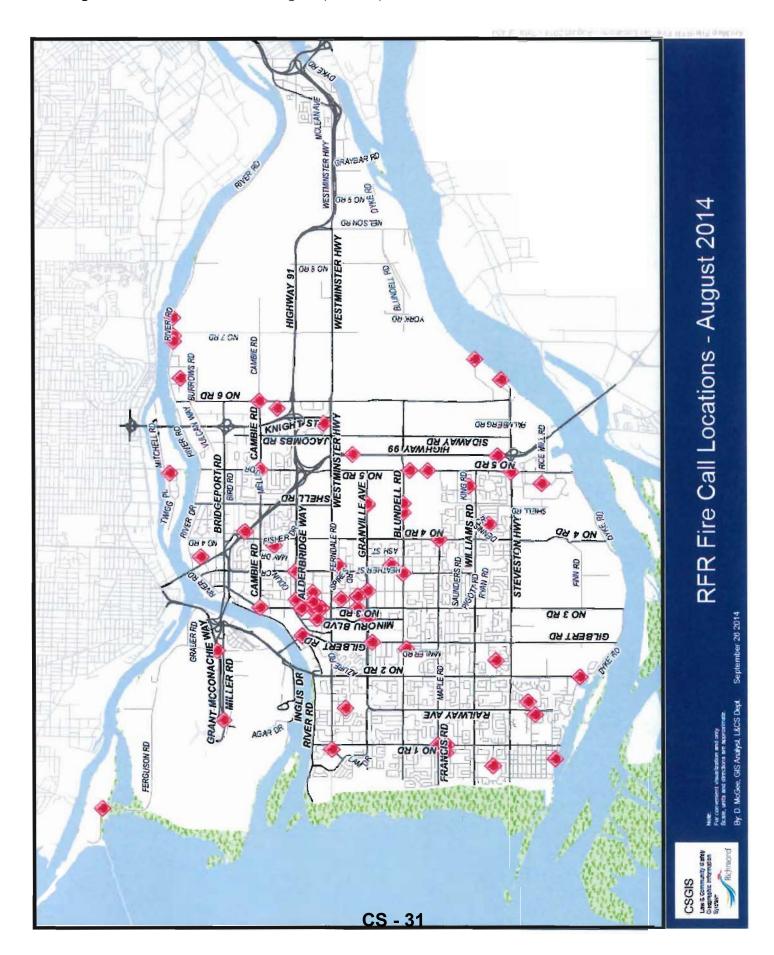


Figure 2. Location of medical calls in August (total 407)

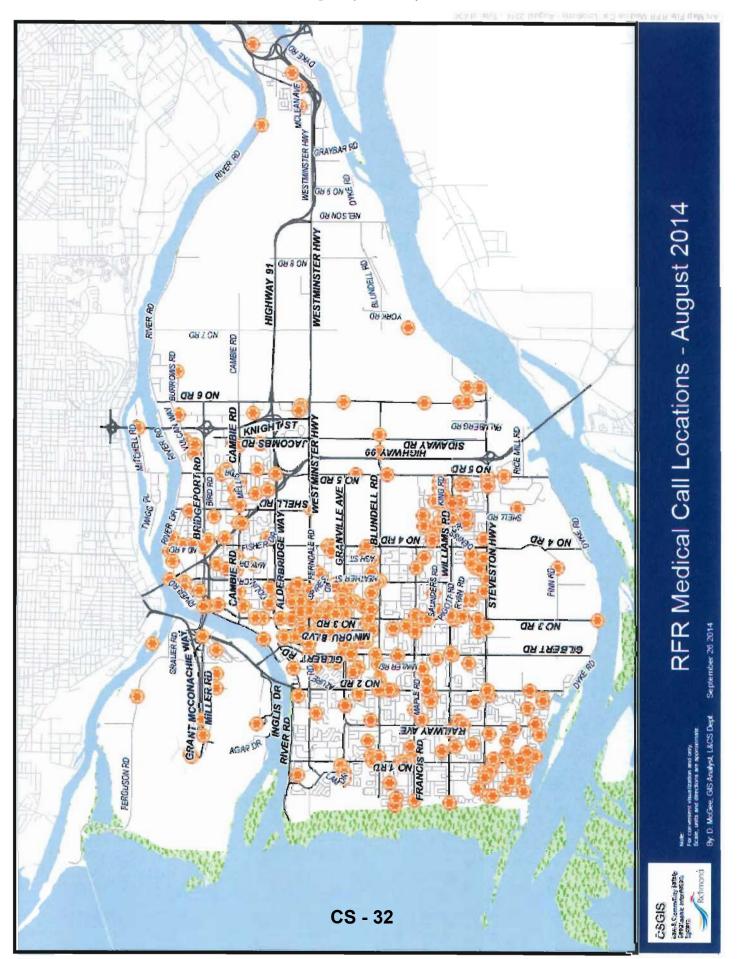
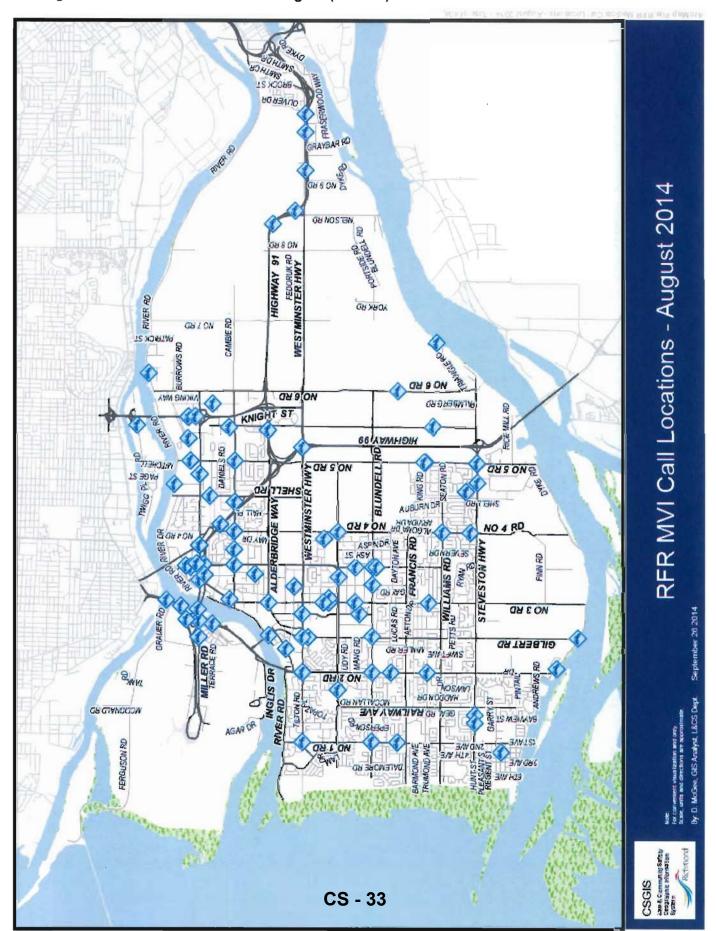


Figure 3: Location of MVI calls in August (total 95)





### **Report to Committee**

To: Community Safety Committee

Date: September 25, 2014

From:

Phyllis L. Carlyle

File:

General Manager, Law and Community Safety

Re:

Community Bylaws Monthly Activity Report - August, 2014

### **Staff Recommendation**

That the staff report titled "Community Bylaws Monthly Activity Report –August 2014", dated September 25, 2014, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle

General Manger, Law & Community Safety

(604-276-4104)

REPORT CONCURRENCE			
ROUTED TO:	CONCURRENCE		
Finance Division Parks Services Engineering	\(\overline{\pi}\)		
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	Initials:		
APPROVED BY CAO			

### **Staff Report**

### Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

- 1. Property Use
- 2. Grease Management Program
- 3. Parking Program
- 4. Adjudication Program
- 5. Animal Control
- 6. Revenue & Expenses

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

### **Analysis**

#### 1. Property Use

### Customer Service Response

An average of 15 daily calls for service were fielded by administrative staff in August 2014. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents decrease of 16.7% compared to the number of calls that were fielded in July 2014 and a decrease of 5.9% when compared to the number of calls reported in August 2013.

### Enforcement Activity

Property use officers managed 190 new investigational files during the month of August 2014, which represents a decrease of approximately 24.9% when compared to August 2013. This decrease is primarily attributed to a reduction in the number of abandoned building, unsightly premise, and zoning contraventions reported in August 2014. In total 67 incidents of this nature were reported during the month, as compared to 101 such incidents in August 2013.

Community Bylaws continues to monitor the number of abandoned and vacant homes in the City of Richmond. The City currently has 33 residences remaining on the "Abandoned/Vacant Home Joint Operations" list.

Figures 1a and 1b provide a comparison of Property Use service demand by type during August 2014 and the same period in previous years.

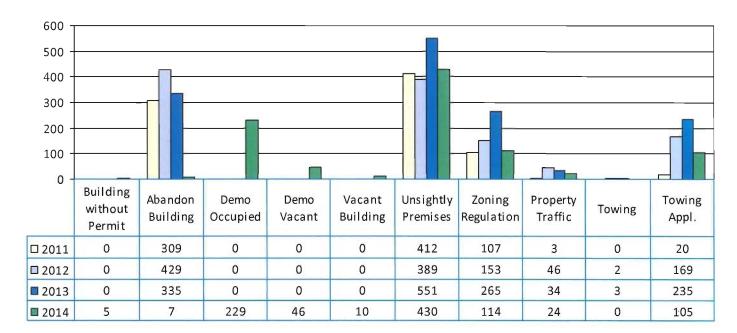
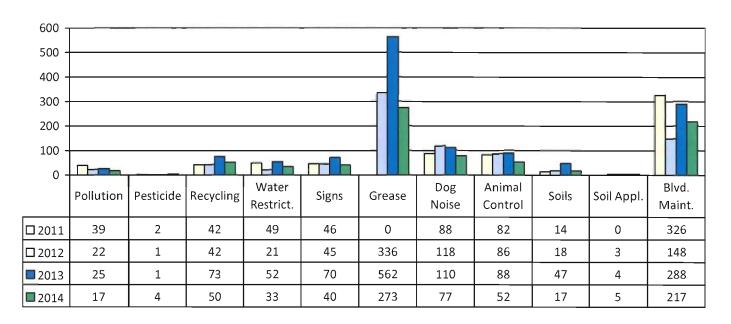


Figure 1a: Service Demand Comparison





#### 2. Grease Management Program

The Grease Management inspector conducted 69 regulatory visits to 57 food sector establishments during August 2014, resulting in 5 bylaw violations, of which 1 infraction was amended to a warning.

#### 3. Parking Program

#### Customer Service Response

An average of 25 daily calls for service were fielded by administration staff in August 2014. This represents a decrease of 13.8% compared to July 2014, and increase of 38.9% when compared to calls reported in August 2013.

#### Enforcement Activity

A total of 2,968 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of August 2014. This is a decrease of approximately 7.4 % compared to the number of violations issued in August 2013.

#### Program Highlights

Ticketing activity for August 2014 decreased compared to August 2013. Changes to officer procedure and deployment last year, resulted in a significant increase in violation issuance during 2013. As a result, public compliance rose significantly in 2014 and this has resulted in a decrease in ticketing activity YTD.

Figure 2 is a month-to-month comparison of the number of violations issued for the years 2011, 2012, 2013 and 2014:

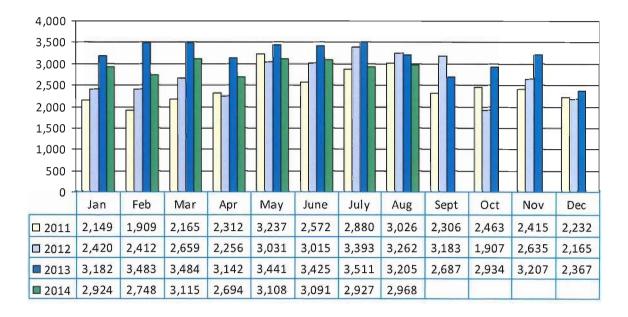


Figure 2: 2011 - 2014 Comparison for Parking Violations Issued

During the month of August 2014, 300 violations were changed to a warning, which represents approximately 9.3% of the tickets issued during August 2014. The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a)	Identity issues		
Section 2.1 (e)	Multiple violations issued for one incident	21	
Section 2.1 (f)	Not in the public interest	33	
Section 2.1 (g)	Proven effort to comply		
	Administrative Entries	28	
	Warnings	12	

#### 4. Adjudication Program

A total of 8 adjudication cases were scheduled for July 29, 2014, resulting in 1 fail to show, 6 violations upheld, and 1 violation dismissed. The next Adjudication Hearing is scheduled for October 28, 2014.

#### Animal Control

Community Bylaws issued 135 new dog licences during August 2014, representing an increase of 60.0% as compared to the number of new dog licences issued in August 2013. This increase can be attributed to focused public communications and dog license canvassing program that was launched in June. In the past three months canvassers have contributed to the registration of 771 additional dogs to the City's dog licensing registry.

As of the end of August 2014, there were 6,085 dogs licensed in Richmond. This total includes 91 dangerous dog license registrations.

Animal Control officers responded to 3 dog bite incidents during August 2014, all resulting in dangerous dog investigations.

#### **Financial Impact**

#### 6. Revenue and Expenses

The following information is a month by month analysis of August 2014 compared to August 2013.

Consolidated Parking Program Revenue:

The total of meter, monthly permit and enforcement revenue increased by 3.4% over the same period last year to \$159,645 in August 2014 from \$154,364 in August 2013.

Meter Revenue increased by 11.0% over the same period last year to \$51,730 in August 2014 from \$46,612 in August 2013.

Permit Revenue increased by 34.3% over the same period last year to \$13,819 in August 2014 from \$10,294 in August 2013.

Enforcement Revenue decreased by 3.5% over the same period last year to \$94,095 in August 2014 from \$97,457 in August 2013.

Figure 3 provides a consolidated revenue comparison with prior years:

\$200 \$150 \$100 \$50 \$0 Feb Mar Jun Aug Sep **2011** \$120 \$114 \$106 \$106 \$123 \$127 \$125 \$142 \$135 \$116 \$105 \$106 2012 \$125 \$114 \$121 \$121 \$147 \$144 \$161 \$152 \$140 \$146 \$126 \$69 \$168 \$153 \$179 \$154 2013 \$156 \$152 \$162 \$178 \$171 \$163 \$169 \$184 2014 \$124 \$150 \$169 \$151 \$172 \$170 \$176 \$160

Figure 3: Consolidated Parking Revenue (000's)

#### Conclusion

Community Bylaw staff continues to strive to maintain the quality of life and safety of residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Edward Warzel

Manager, Community Bylaws (604-247-4601)

EW:rg



## **Report to Committee**

To:

Community Safety Committee

Date:

September 25, 2014

From:

Rendall Nesset, Superintendent

File:

09-5000-01/2014-Vol

01 (14.24)

Re:

**RCMP's Monthly Report - August Activities** 

Officer In Charge, Richmond RCMP Detachment

#### **Staff Recommendation**

That the report titled "RCMP's Monthly Report – August Activities" dated September 25, 2014, from the Officer in Charge, Richmond RCMP be received for information.

Rendall Nesset, Superintendent

Officer In Charge, Richmond RCMP Detachment

(604-278-1212)

Att. 3

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE

APPROVED BY CAO

#### **Staff Report**

#### Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the community of Richmond.

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

#### **Analysis**

Below is the RCMP's Monthly Report regarding August 2014 activities.

#### Noteworthy Files and Activities

Man Arrested on Canada Wide Warrant

The Road Safety Unit checked a man during a traffic stop for a motor vehicle act infraction and found that he had a Canada wide warrant for Possession of Child Pornography. The 29 year old man was arrested and held in custody then transported to Calgary, Alberta to appear in court on the charges. The Road Safety Unit officers are often the first line of investigation for arrests and are always looking beyond the motor vehicle act offences.

Citizens Encouraged to Take Role in Crime Prevention

The City of Richmond and Richmond RCMP have announced publicly that a free community-focused Crime Prevention Guide is now available. This initiative is in support of community safety and continued focus on prevention services in both local residential and local business communities has led to the creation of the Crime Prevention Guide.

The 2014 Crime Prevention guide provides information and strategies on four security topics:

- Personal
- Home and Property
- Neighbourhood
- Business

The personal and property safety information and tips are provided to make it easy for citizens to taken an active role in crime prevention. Printed copies are available, free of charge, at the Richmond City Hall, the Richmond Community Safety Building and the community police stations at: City Centre, Steveston and South Arm. The guide is available online at:

www.richmond.ca/crimeprevention (http://www.richmond.ca/crimeprevention)

#### Have You Seen Sky?

A man walked into Ackroyd Pets and Aquarium store and grabbed a male Parakeet named Sky. The man stuffed the Parakeet into a black shopping bag and then ran out of the store on August 10<sup>th</sup>. Sky is a one year old male Indian Ringneck Parakeet valued at \$700. He is about 18-20 inches long including a lengthy tail. Sky is powder blue with a red beak and a metal ring band on one of his legs. The suspect is described as Caucasian, 35-40 years old, 5'10", heavy build with dark hair and glasses. He was wearing a blue and white shirt striped dress shirt, jean shorts and black sandals.

The exotic bird is described as sweet and friendly by the pet store staff and will not survive if he is released or if he escapes. The detachment sent out a news release and pictures on August 11 asking anyone with information to email <u>Richmond\_tips@rcmp-grc.gc.ca</u> or remain anonymous by calling Crimestoppers at 1-800-222-TIPS.

#### Pedestrian Motor Vehicle Collision

On August 20<sup>th</sup>, constables responded to a report of a pedestrian and vehicle collision at the intersection of Van Horne Way and Great Canadian Way. The vehicle had extensive damage to the front end with the windshield smashed. Richmond Fire Rescue assisted the injured male pedestrian who was seated on the grass next to the sidewalk. The man was conscious and breathing and was transported to Vancouver General Hospital. He was not suffering from any life threatening injuries.

#### Are You Missing a Bike?

In mid-July a citizen contacted the police after he saw a man cut through a bike lock, steal the bike and then meet up with another man who had two more bikes. The police caught the two men and recovered the bike. The police have attempted to locate the owner; however no one has come forward to claim the bike. The detachment sent out a news release on August 26<sup>th</sup> attempting to locate the owner of the 24 speed Kona Mountain bike which was stolen from the 7100 block of Elmbridge Way on July 19<sup>th</sup>.

#### Double Stabbing

On August 30<sup>th</sup> at 7:30 pm the detachment responded to reports received for two males stabbed at the 6400 block of Comstock Road. One person was rushed to the hospital in serious condition and did not survive. The second victim suffered minor injuries. Police cordoned off the area and called in the Serious Crimes Unit to conduct an investigation. The Integrated Homicide Investigation Team (IHIT) was called in to assist in the investigation, which is ongoing.

#### **Auxiliary Constables**

The primary mandate of Richmond's Auxiliary Constables is to support community police activities relating to public safety and crime prevention. The Auxiliary Constables support community and special events, as well as participating in a variety of crime prevention program within the City.

#### Total Auxiliary Constable Volunteer Hours

Total Auxiliary Constable Volunteer hours include community policing activities as well as hours spent in training, court, ride-along and call-outs. As of the end of August 2014, Richmond Detachment compliment of Auxiliary Constables remains at 44. The 44 individuals have volunteered 8,796 hours to date in 2014.

Figure 1 compares the monthly hours of service for the years since 2011.

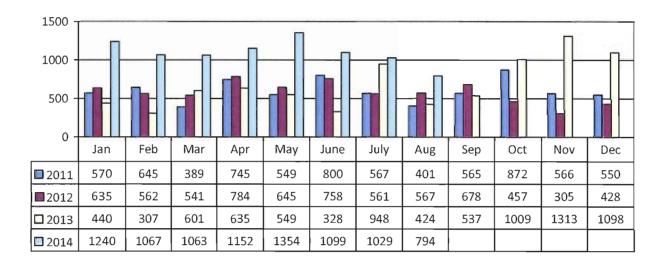


Figure 1: Auxiliary Constable Volunteer Hours

#### Activities for August 2014 included:

- <u>Block Watch</u> participated in Block Watch neighbourhood events such as meetings and BBQ to provide police support and crime prevention information for residents.
- <u>Crime Watch</u> provided uniformed support to Crime Watch volunteers on weekend patrols.
- <u>Boat Safety Checks</u> assisted YVR members in conducting boat safety checks of vessels being launched at MacDonald Beach for Celebration of Light Fireworks.
- <u>Pathways Initiative</u> attended the Pathways Clubhouse to provide support and encouragement to Pathway clients that have mental illness and to create positive client relationships with police.
- <u>Property Crime Reduction programs</u> assisted Property Crime Unit with ongoing programs to reduce theft occurrences in Richmond.
- <u>Safety Patrols</u> provided a police presence in off-road areas with the Kubota, ATV's, bikes and on foot. Areas patrolled were: Steveston Village, Night Markets, YVR, Hamilton area and various dykes, parks and trails.

- <u>Marine Patrols</u> assisted the crew on the Fraser Guardian. A crew spot is reserved for Auxiliary Constables on each scheduled Marine Patrol on the Fraser Guardian.
- <u>Ride-a-Longs</u> assisted constables on Traffic and General Duty shifts.

#### Community Events for August 2014 included:

- <u>Maritime Festival</u> conducted foot patrols, providing a police presence and interacting with youth and families at the event.
- <u>Steveston Dragon boat Festival</u> conducted patrols on foot and Kubota of the event site and surrounding areas. Provided a police presence interacting with participants and spectators.
- <u>Outdoor Movie Night Events</u> participated in the community festivals and movie nights at City Centre, King George, Hamilton, Hugh Boyd and the Richmond Oval. Auxiliary Constables interact with community residents and provide a police presence at these events.
- Youth Outreach Camp assisted Youth Section constables to provide a drop-in "camp" to youth in targeted areas. The event was to encourage communication with the youth.

#### **Community Policing**

- <u>Block Watch Program</u> 259 letters were sent to victims of break and enters and their neighbours to inform residents of the break in that occurred and encourage residents to start a Block Watch group. The letter also provides crime prevention tips and web page information. This information is also provided by email alert to registered Richmond residents.
- <u>Business Link Program</u> 28 letters were sent to businesses that experienced a break and enter. The letter also provides crime prevention tips and web page information. This information is also provided by email alert to registered businesses.
- <u>Crime Prevention Guide</u> was distributed to all 9 Community Centres and the Minoru Seniors Centre for display purposes for the public.
- <u>Police Contact Cards</u> English and Punjabi Police Contact Information cards were distributed to the Sikh Temples along No. 5 road in the Cambie and No. 5 Road area.

#### Richmond Detachment Stolen Auto Recovery and Lock Out Auto Crime Statistics

Notices supplied by ICBC are issued by a community volunteer and left on every car in a local parking lot. The notice contains the Community Police Station name, crime prevention tips, location and date of inspection, as well as a list of questions that have been checked "yes" or "no". These notices indicate to the driver what issues need to be addressed in order to keep the vehicle safe.

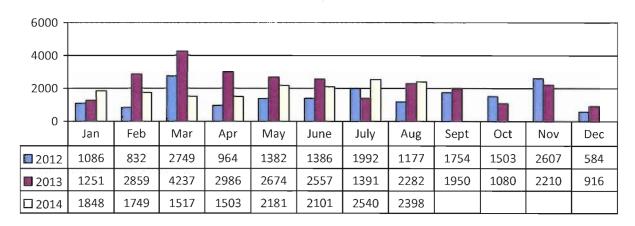
#### Example questions:

- Does the vehicle have an anti-theft device? (e.g.: alarm, immobilizer or steering wheel-lock)

- Are there any personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

Figure 2 provides a comparison by year for the number of vehicles issued a notice.

Figure 2: Richmond Detachment Stolen Auto Recovery / Lock Out Auto Crime Vehicles Issued a Notice



#### Richmond Detachment Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed. The volunteers record the license plate number and the speed, and a letter is sent to the vehicle's registered owner when there is an infraction. The letter includes the date, time, location and what the penalties would be if the driver had received a violation ticket.

Figure 3 provides a comparison by year of the number of letters sent.

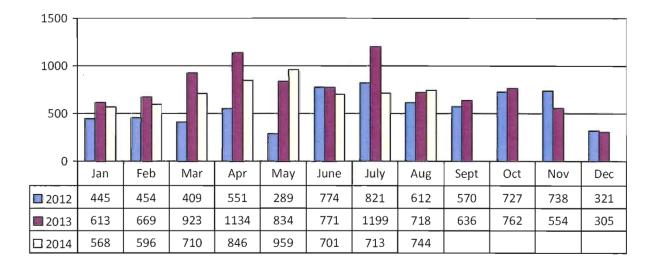


Figure 3: Richmond Detachment Speed Watch Letters Sent

#### Richmond Detachment Distracted Driver Statistics

While volunteers are doing bike/foot patrols or on Speed Watch duty, they note drivers that are on their cell phones; talking or texting, using other electronic devices, reading a newspaper, shaving or putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and location. Also included in the letter is the type of driving infraction and amount the fine would be had the driver received a violation ticket.

Figure 4 provides a comparison by year for the number of letters sent.

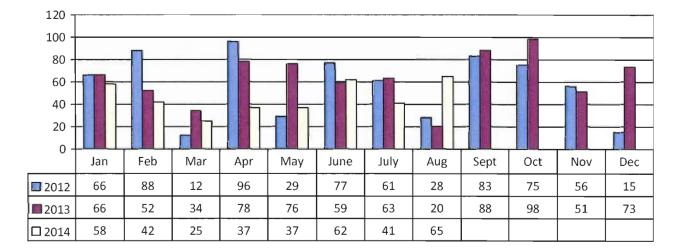


Figure 4: Richmond Detachment Distracted Drivers Number of Letters Sent

#### Richmond Detachment Volunteer Bike and Foot Patrol Program

In August 2014, there were 21 bike patrols totaling 124 hours, as well as 23 foot/van patrols totaling 147 hours. The volunteers assisted the public with directions and general questions, witnessed minor vehicle collisions and offered assistance. They also reminded jaywalkers to use the crosswalks, noted any distracted drivers and used palm pilots to run license plates to see if any vehicles were stolen. During the patrols, the volunteers visited local parks and schools to make sure that everything was secure and looked for possible grow ops and abandoned houses.

#### Highlights in August 2014 for the Volunteers included:

- <u>Distracted Drivers Obstacle Course</u> Volunteers participated in the Distracted Driver's Obstacle Course training on August 12 and August 13. The purpose of the obstacle course is to promote awareness for the public and ICBC is having an awareness campaign for the province on distracted drivers. The obstacle course consists of a walk through in a 300 square foot area to simulate texting on a calculator while 3 volunteers attempt to distract the "driver" by ringing bells, asking math questions and various other activities in the 3 minute walk through.
- <u>Crime Watch Program</u> Volunteers participated in the Crime Watch program on August 16 to see if they would like to join this program.
- Cambie Community Centre Family Event 10 volunteers assisted in the Cambie Community Centre movie night at King George Park on August 19. The movie night is a family event and the volunteer activities were held from 4:30 to 8:00 pm before the movie started at 8:00 pm. During this event the volunteers held the Distracted Drivers Obstacle course and had 286 people go through the obstacle. The Fatal Vision Goggles from ICBC were also available to the public which shows how much alcohol you have while trying to put a golf ball and walk a straight line. A Crime Prevention constable was also there with the police vehicle.
- ICBC Block Party 5 volunteers participated in ICBC Block Party BBQ on August 21. The event was held outside of ICBC's Road Safety Department office at 11:30 am to 2:00 pm in Richmond. The volunteers participated in the Distracted Drivers Obstacle course and ICBC had their brand new driving simulator on site. The simulator demonstrates texting and driving using a monitor, steering wheel and foot pedal. Approximately 245 people went through the Distracted Drivers Obstacle course.
- <u>Crime Watch Program</u> 5 volunteers participated with Crime Watch on August 23.
- <u>Richmond Oval's Family Day Event</u> 12 volunteers assisted in the Family Fun Day event at the Richmond Oval on August 31. The volunteers had approximately 300 people go through the Distracted Drivers Obstacle course.
- Adopt-a-Street This program began in June, 2013 to promote the City Centre Community Police Station (CCCPS) within the community by starting a litter clean up/ "Adopt-a Street" program. The adopted streets are Minoru, Lansdowne, Alderbridge and No. 3 road. The volunteers go out once a month to pick up litter and large items that cannot be picked up are reported to the City of Richmond's Recycling and Garbage Services who come to pick them up. Two new signs were installed on August 11: one

placement at Lansdowne Road and 3 Road near the CCCPS and the second placement at the 5600 block of Minoru Boulevard. (Attachment 3)

#### Quick Response Team (QRT)

#### Massage Parlour Check

On August 6, QRT inspected a massage parlour in Richmond where two people were committing a sex act thereby breaking two City of Richmond business bylaws. QRT liaised with the City of Richmond License department and prepared a report for the City to take action against the business.

#### Stolen Goods Being Sold at Local Businesses

QRT partnered with a City of Richmond Licensed Inspector to visit the owner/operators of businesses in the strip mall at 6340 No. 3 Road. There has been an ongoing problem with street level criminals committing thefts from Richmond Center, Shoppers Drug Mart and London Drugs and then selling the stolen goods at the strip mall.

On August 28 the owner/operators of the businesses were informed by the QRT Corporal and a City of Richmond License Inspector that stolen goods have been purchased in their businesses and that their fellow business associates have been victimized by these thefts. If the situation does not rectify itself by this discussion, the next step is to provide a uniform presence to the area and disrupt the transactions as they occur.

#### Road Safety Unit

Name	Act	Example	June	July	Aug
Violation Tickets	Provincial Act Offences	Speeding	815	1,020	809
Notice & Orders	Equipment Violations	Broken Tail-light	330	434	375
Driving Suspensions	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	44	29	36
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	12	9	10
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	2	0	1

#### Victim Services

- From August 1, 2014 to August 31, 2014, Richmond RCMP Victim Services provided services to 30 new clients and attended 13 crime and trauma scenes, in addition to maintaining an active caseload of 156 ongoing files.
- Victim Services provided ongoing emotional support to help victims of threatening and harassment cases, child abuse cases and sudden death cases. Referrals are provided for long term help.
- Victim Services assisted in providing support to a family during a death notification of a young man who passed away in a fatal crash and provided support to witnesses of a fatal stabbing this month.
- Victim Services continues to provide assistance to young women who were victimized by a man posing as a modeling agent. This month victims continue to come forward and the matter is before the courts.

#### **Financial Impact**

None

#### Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.

Lainie Goddard

Manager, RCMP Administration

Lairii Olddaro

(604-207-4767)

LG:il

Att. 1: Crime Statistics

2: Crime Maps

3: Adopt-a-Street picture

3a: Adopt-a-Street picture



#### **August 2014 STATISTICS**

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in red, while below-average numbers will be noted in blue.

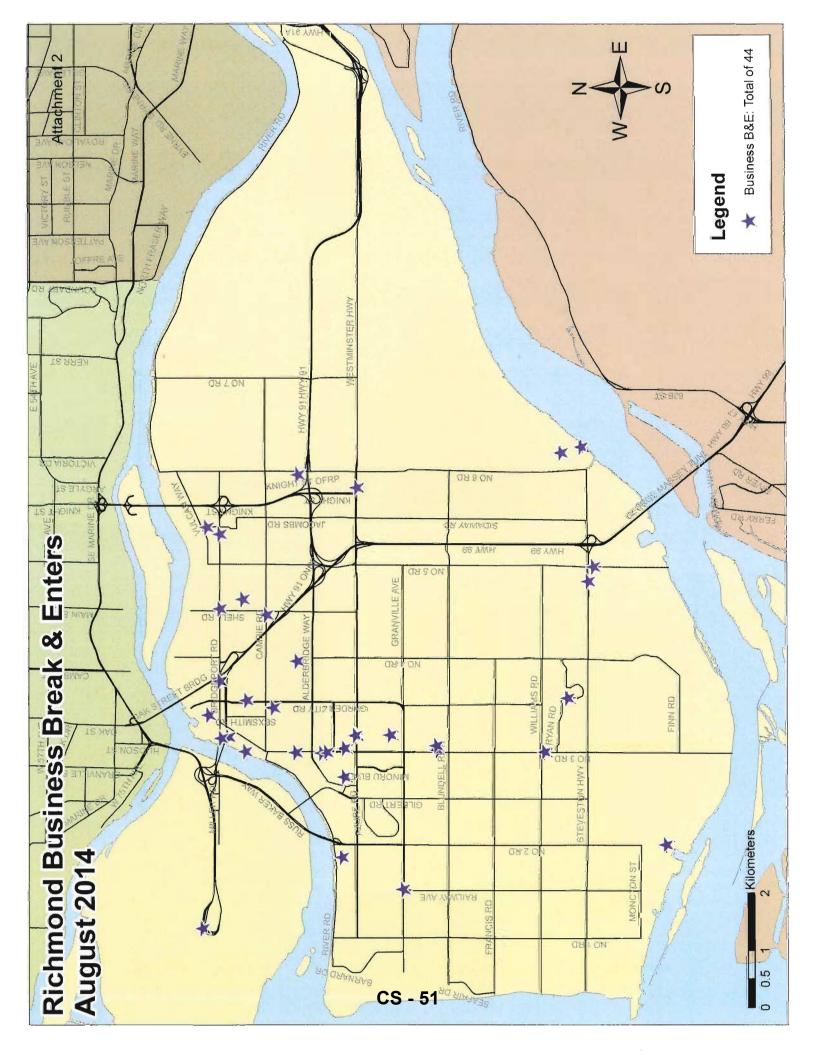
Year-to-Date percentage increases of more than 10% are marked in red, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

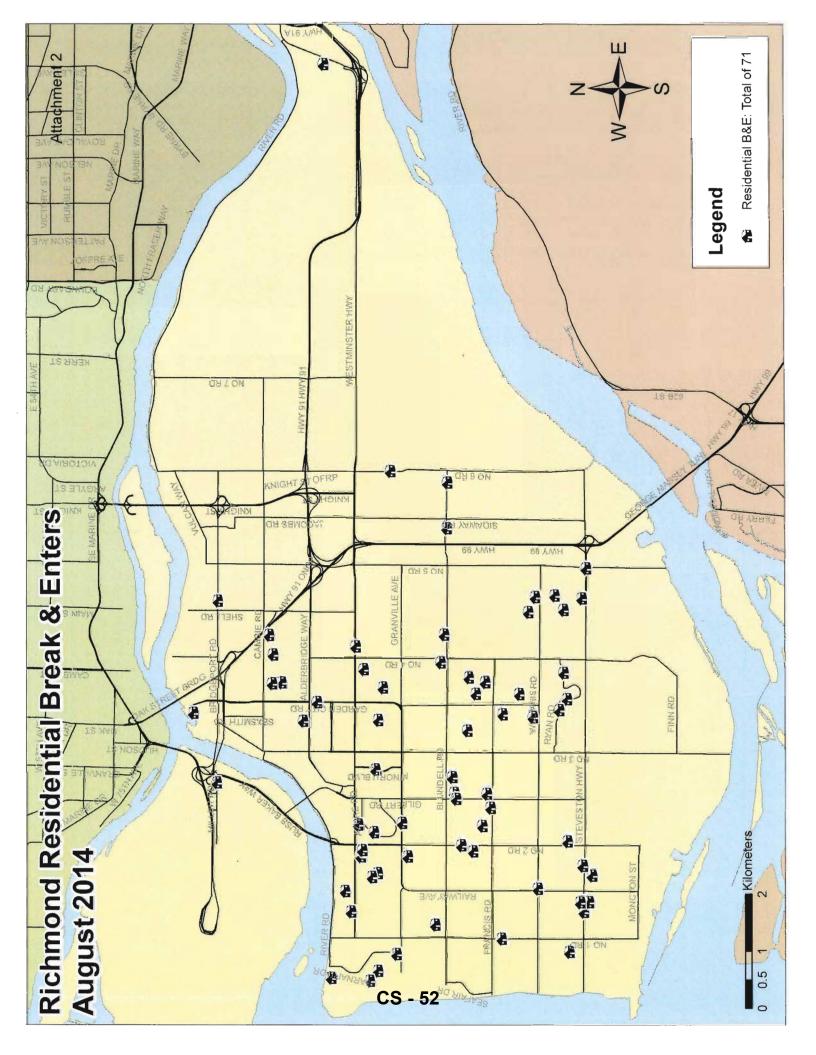
1	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Aug-14	Au	gust	2013	2014	% Change	Change in # of Incidents
VIOLENT CRIME (UCR 1000-Series Offences)	110	123	102-144	789	806	2.2%	17
Robbery	7	8	6-10	40	46	15.0%	6
Assault Common	38	47	36-57	316	288	-8.9%	-28
Assault w/ Weapon	11	13	9-16	78	81	3.8%	3
Sexual Offences	13	6	3-9	32	69	115.6%	37
PROPERTY CRIME (UCR 2000-Series Offences)	723	680	625-734	4565	5415	18.6%	850
Business B&E	44	38	27-50	274	248	-9.5%	-26
Residential B&E	71	52	45-59	472	517	9.5%	45
MV Theft	43	33	16-50	143	220	53.8%	77
Theft From MV	179	182	155-209	974	1694	73.9%	720
Theft	127	107	87-128	738	852	15.4%	114
Shoplifting	53	66	56-77	599	431	-28.0%	-168
Fraud	59	49	44-53	338	384	13.6%	46
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	218	232	206-258	1349	1435	6.4%	86
Arson - Property	6	9	4-14	25	45	80.0%	20
SUBTOTAL (UCR 1000- to 3000-Series)	1051	1035	974-1095	6703	7656	14.2%	953
DRUGS (UCR 4000-Series Offences)	36	80	61-99	537	406	-24.4%	-131

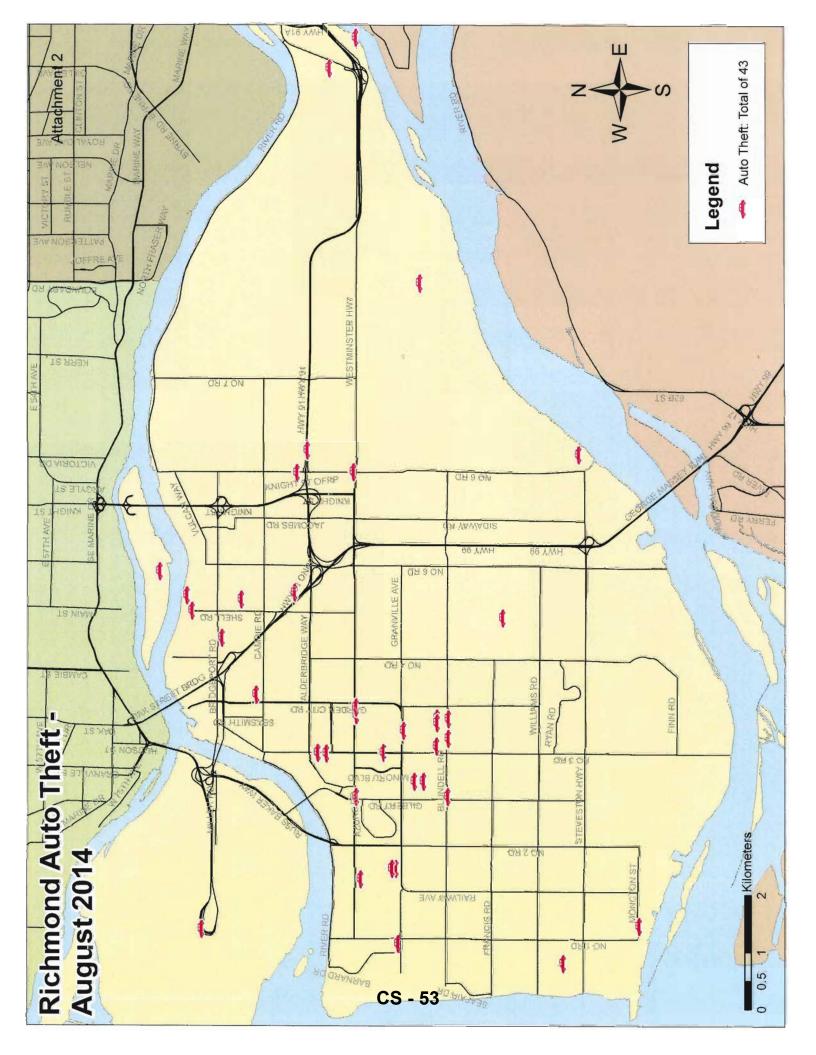
Prepared by Richmond RCMP.

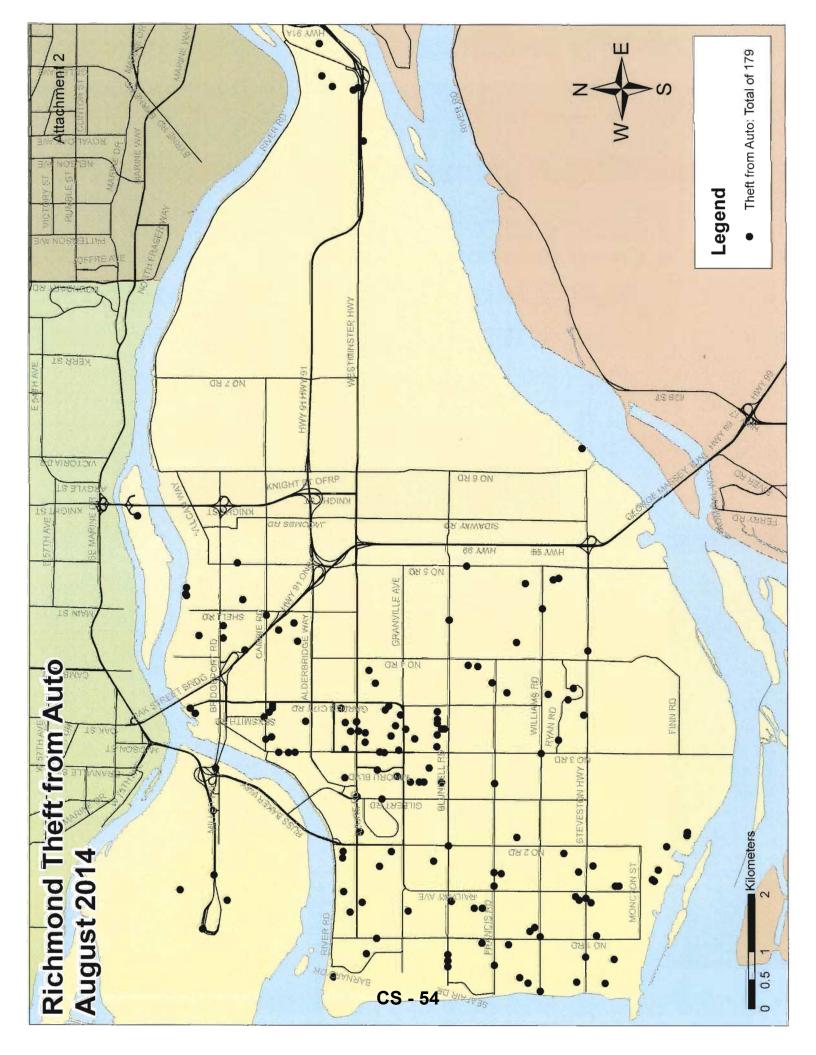
Data collected from PRIME on 2014-09-19. Published 2014-09-19.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).









# Attachment 3



# Attachment 3a





## **Report to Committee**

To:

Community Safety Committee

Date:

September 25, 2014

From:

Rendall Nesset, Superintendent

File:

09-5000-01/2014-Vol

Officer In Charge, Richmond RCMP Detachment

01

(14.15)

Phyllis Carlyle, General Manager

Law & Community Safety

Re:

Police Presence in the Downtown Core

#### Staff Recommendation

That the City Centre Community Police Station located at 5671 No. 3 Road, be approved as the temporary location in the downtown core; until another location is determined during the redevelopment of the downtown core.

Rendall Nesset

Officer In Charge, Richmond RCMP Detachment

(604-278-1212)

Att. 1

REPORT CONCURRENCE					
ROUTED To: Finance Division Real Estate Services Facility Services Project Development Development Applications	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER			
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:	APPROVED BY CAO			

#### **Staff Report**

#### Origin

As a result of the relocation of the RCMP Detachment to its new location at 11411 No. 5 Road at the General Purposes Committee Meeting held on November 7, 2011, Council approved that:

- 1) a) City Centre Community Police Station be considered on a 3 year trial basis: at 5671 No. 3 Road, as the temporary location in the downtown area;
  - b) a maximum of \$573,800 in total costs over 3 years (\$167,000 in capital costs and operating costs of \$406,800) be funded from the existing RCMP budget; and,
  - c) staff report back annually regarding the success of the program.

"The continuation of the program after 3 years is subject to Council's review and approval."

This report supports Council Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

This report also supports Council Term Goal 1.5:

Improved perception of Community Safety by the community.

#### **Background**

The purpose of the City Centre Community Police Station (CCCPS), located at 5671 No. 3 Road, is to enhance a police presence and deliver city centre specific community policing programs to the centre of Richmond.

The CCCPS opened on September 20, 2012 and enhances the level of community policing service above what was historically available in the downtown core. On an annual basis, staff have brought reports forward to Council regarding the success of the CCCPS. Originally, the CCCPS was approved by Council for a three year trial period. This trial period is due to expire in 2015.

Staff recommends that the CCCPS stays in its current capacity and location, although it is understood that the location is expected to change in the future. While the site currently provides appropriate service to the surrounding area in the interim, the CCCPS site is envisioned at a long-term redevelopment site in the City Centre Area Plan (CCAP). Should the current site become subject to a redevelopment proposal staff will bring forward a report to Committee with recommendations regarding alternative CCCPS locations.

#### **Analysis**

With the densification and growing population of the downtown core, the CCCPS provides area residents and businesses with crime prevention information and personal safety tips. The station is also equipped with computer workstations and other systems to allow general duty members, and the bike squad the ability to conduct operational work without returning to the main detachment. In partnership with the City's community bylaws, soon the CCCPS will allow bylaw staff to complete paperwork and make telephone calls from the CCCPS. This enhances the visibility of the police in the downtown core and is anticipated that it will have the same effect for community bylaws.

Management of the community programs continues to be the responsibility of a full-time City employee (Coordinator). The Coordinator's role is to recruit, train, motivate and organize volunteers who assist in the administration, and operation of the various programs as well as office support. With an addition of 20 volunteers from this time last year, there are 80 active volunteers at the CCCPS. It is with this in mind that staff believe that the Coordinator's position should become permanent in order to keep the CCCPS operating at an optimum level.

The CCCPS programs and detachment services are communicated to the public via the internet and in-person when they visit the CCCPS during business hours Monday to Friday 9:00 am to 5:00 pm.

The CCCPS offers the following programs:

Lock Out Auto Crime	Volunteer Foot Patrol	Crime Watch
Speed Watch	Van Patrol	Block Watch
Stolen Auto Recovery	Volunteer Bike Patrol	Project Swoop
Pedestrian Safety	Business Link	Distracted Drivers
Restorative Justice	Adopt a Street	Youth Intervention

For emergency service a phone connecting directly to E-Comm is accessible outside the front door of the community police station and is available 24/7.

The CCCPS is an ideal location for the Youth Intervention Program's (YIP) clients because of its easy accessibility to transit. YIP Program staff work closely with the Ministry of Children and Families, Youth Probation, Richmond School Board, Touchstone Family Association, Richmond Addiction Services and other community partners, who are all within the downtown core. In particular, the CCPS location is beneficial to the high at-risk students from Station Stretch<sup>1</sup>. Station Stretch students are finished school in the early afternoon and therefore, able to make earlier appointments. Later afternoon appointments are available for students from other schools and parents who can come after work. There has been an average of 76 YIP appointments per month this past year.

<sup>&</sup>lt;sup>1</sup> Station Stretch is a Grade 9/10 school readiness program. Students have the opportunity to "catch up" on the core academic courses as well as work on issues impeding their success at the larger high schools.

#### **CCCPS Front Counter Statistics**

The table below lists the number of people who came into the CCCPS and the reason for the visit during the June 2013-May 2014 period. From June 2012 to May 2013 there were a total of 1,506 visits, compared to 1,644 for June 2013 to May 2014, which is an increase of 9.16 %. The largest percentage increases were request for Criminal Record Checks information at 51% and Youth Intervention Program appointments at 11.5%.

Figure 1:

Month	Information regarding Criminal Record Checks	Information regarding Liquor Licences	YIP	Information regarding Reporting a Crime	Other *	Total
Jun-13	12	2	88	5	15	122
Jul-13	29	1	72	4	34	140
Aug-13	35	2	42	12	22	113
Sep-13	26	1	69	6	32	134
Oct-13	31	2	87	15	30	165
Nov-13	20	1	88	12	30	151
Dec-13	17	0	67	6	18	108
Jan-14	17	0	72	33	17	139
Feb-14	32	2	61	11	27	133
Mar-14	34	2	81	15	10	142
Apr-14	15	0	89	21	18	143
Мау-14	23	0	86	19	26	154
TOTALS	291	13	902	159	279	1644

\*Other: can be any of the following:

- 1) Volunteer information request
- 2) Policing questions and advice
- 3) Found property
- 4) Directions

#### **Financial Impact**

#### Operating Budget Impact (OBI)

Regular FT City Employee Salary & Benefits	\$83,321 <sup>2</sup>
Community Policing Program Operating Costs	$$15,700^3$
Maintenance and Utilities	\$21,695 <sup>4</sup>
Janitorial Services	$\$27,000^{5}$
<b>Total Annual Operating Costs</b>	\$147,716

The annual costs for the Coordinator's position and the operating costs totalling \$147,716, for 2015 will be considered during the 2015 budget process. As this is a City-owned building the annual lost rental opportunity would be in the order of \$50,000 and the annual lost tax revenue would be approximately \$40,000.

#### Conclusion

Although a CCCPS is not required for an operational response to the City Centre, many RCMP members, City staff and volunteers are on location frequently. The CCCPS provides the citizens of Richmond with a higher level of service than they would receive if the CCCPS was to close. The CCCPS continues to assist with maintaining a visible police presence in the City core. This increased level of service is balanced against the overall annual costs to the City and staff are of the opinion that the CCCPS more than compensates for the lost tax and rental revenue.

During the redevelopment of the downtown core, should the site no longer be available RCMP staff will bring forward a report to Committee with recommendations regarding alternative CCCPS locations. In a future report, the effectiveness of the other Community Police Stations (CPS) in Richmond will be discussed.

Lainie Goddard Manager, RCMP Administration (604-207-4767)

Jaini Oldaro

LG:jl

Att. 1: Highlights 2013-2014

<sup>&</sup>lt;sup>2</sup> ME Costs are based on 2015 Richmond Detachment Community Policing Co-ordinator City Employee.

<sup>&</sup>lt;sup>3</sup> CP Program Operating Costs are based on Historical CPS Programming Costs and include such things as supplies, travel, training, cellular telephone, meetings, volunteer appreciation and equipment.

<sup>&</sup>lt;sup>4</sup> Based on information from Engineering and Public Works.

<sup>&</sup>lt;sup>5</sup> Janitorial Services are based on the information from City of Richmond Building Maintenance, \$6.00/square foot.

#### 2013-2014 Highlights

#### July 2013

- Ten City Centre volunteers participated at the Steveston Salmon Festival by doing foot patrols and contributing 44 hours.
- The Richmond RCMP Business Link program was started on May 27, 2013 at the CCCPS. The program has grown to over 975 registered businesses with volunteer foot patrols being done throughout Richmond. The highest densities of registered businesses are located in the downtown core. Volunteers regularly visit the businesses to distribute crime prevention information and have formed strong relationships with business owners resulting in a higher awareness of the benefits of reporting crime as it happens in the community. Business owners are educated in crime prevention techniques to increase their business's security and reducing the calls for service.
- The CCCPS adopted Lansdowne Road, Alderbridge Way, Minoru Boulevard and No. 3 Road for the Adopt a Street Program that was officially launched.
- Volunteers on foot and bikes completed 5 patrols at the Richmond Night Market.
- The Volunteer Bike Patrol participated in the City of Richmond's Annual Island Bike Tour.

#### August 2013

• Volunteers assisted the RCMP Youth Section with their Youth Camps at the local community centres and the Musical Ride.

#### September 2013

- CCCPS had their first community table at the Brighouse Library to promote Speed Watch.
- In partnership with ICBC, CCCPS participated in the semi-annual Project Speed Watch out on Patrol (SWOOP) with the detachment's Road Safety Unit and the CP/VS constables.
- The Volunteer Bike Patrol found possible grow ops in the East Richmond and Steveston areas and the information was forwarded to the police.

#### October 2013

- CCCPS had their second community table at the Brighouse Library to promote Pedestrian Safety.
- CCCPS had their semi-annual Pedestrian Safety Blitz with the detachment's Road Safety Unit, CP/VS constables, Richmond Fire Rescue and Transit Police.
- CCCPS volunteers rode the sky train to River Rock and back with Transit officers.
- On Halloween night eight City Centre volunteers assisted at South Arm with Bike and Foot Patrols.

#### November 2013

- CCCPS participated in the third community table at the Brighouse Library to promote Lock Out Auto Crime and to explain to the general public about not leaving anything in their vehicles during the holiday season.
- Volunteers went on a mini Jaywalking Blitz and handed out brochures at No. 3 Road and Westminster Highway.

#### December 2013

• CCCPS third Pedestrian Safety Blitz for 2013 with CP/VS constables, ICBC and volunteers around the Richmond Centre Mall area.

#### January 2014

- CCCPS received referrals for more patrols from the City of Richmond's Transportation Department for the Hamilton area as they were getting complaints from the local residents concerning speeding. Volunteers completed their referral this month.
- The fourth community table was hosted at the Brighouse Library to promote Pedestrian Safety.

#### February 2014

- A Distracted Driver's Campaign was hosted with the detachment's Road Safety Unit, CP/VS constables, Transit Police, ICBC and volunteers.
- A mini Jaywalking Blitz was done with CP/VS constables and volunteers at Cook Road and Saba Road.

#### March 2014

- The CCCPS Speed Watch program completed a referral from the City of Richmond's Transportation Department. The volunteers set up Speed Watch at the requested location and then provided statistical information about how many vehicles went through the deployment and at what rate of speed. Letters were sent out to the drivers that are going 10 km/hr over the posted speed limit. The referral was for the 23000 block of Westminster Highway, 12,000 Block of Jack Bell Drive and Alder/Alberta.
- The CCCPS received a referral from a local resident concerned about No. 6 Road and Westminster Hwy. Local residents were concerned about traffic failing to stop at the lights and vehicles speeding. A Speed Watch deployment was set up as well as letters sent to the drivers speeding 10 km/hr over the posted speed limit.

#### April 2014

- The CCCPS participated in a Lock Out Auto Crime Blitz with CP/VS constables and volunteers at the Richmond Public Library, River Rock, Richmond General Hospital and Cosmo/Pacific Plaza.
- At the request of the City of Richmond Transportation Department, the CCCPS volunteers did four foot/van patrols through Burkeville.

#### May 2014

- The CCCPS participated at the annual Police Week Display at Richmond Centre Mall.
- Project SWOOP was held with the detachment's Road Safety Unit, CP/VS constables and volunteers.
- Crime Watch found a stolen vehicle in Hamilton.
- Bike Patrol volunteers heard an alarm going off in the 7800 Block of Saba Road. It was a flashing "fault" signal and a damaged sensor was found on the ground. They called Richmond Fire Rescue who was able to silence the alarm.

#### June 2014

- Van Patrol found a stolen car at Cosmo Plaza.
- Bike and Foot Patrol volunteers took part in the opening of Railway Greenway.
- Bike Patrol participated in the City of Richmond's Annual Island Bike Tour.
- Van Patrol found a small fire (smoke on grassy part of roof) at Cosmo Plaza and they called Richmond Fire Rescue.
- Van Patrol found a family stuck in the elevator of Cosmo Place and called Richmond Fire Rescue to assist.
- A Pedestrian Safety Blitz was done with Youth Section, CP/VS constables, Richmond Fire Rescue and Transit Police along with volunteers and ICBC.
- A new partnership with City of Richmond Bylaws will now enable the Bylaw Enforcement Officers to complete paperwork and make telephone calls from all of the CPS's.