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**Community Safety Committee**

**Anderson Room, City Hall  
6911 No. 3 Road**

**Wednesday, October 14, 2015  
4:00 p.m.**

Pg. #      ITEM

MINUTES

- CS-4**      *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on September 15, 2015.*



NEXT COMMITTEE MEETING DATE

November 10, 2015, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DIVISION

1.    **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – AUGUST 2015**  
(File Ref. No.) (REDMS No. 4732996 v. 2)

**CS-10**

**See Page CS-10 for full report**

*Designated Speaker: Ed Warzel*

STAFF RECOMMENDATION

*That the staff report titled “Community Bylaws Monthly Activity Report – August 2015”, dated September 18, 2015, from the General Manager, Law and Community Safety, be received for information.*



Pg. #

ITEM

2. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – AUGUST 2015**

(File Ref. No. 09-5000-01) (REDMS No. 4736830 v. 2)

CS-17

[See Page CS-17 for full report](#)

*Designated Speaker: Fire Chief John McGowan*

STAFF RECOMMENDATION

*That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – August 2015,” dated September 21, 2015 from the Fire Chief, Richmond Fire-Rescue, be received for information.*

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3. **NOISE BYLAW ADMINISTRATION MATTERS AND HOUSEKEEPING AMENDMENTS**

(File Ref. No. 12-8060-20-009486) (REDMS No. 4743480)

CS-27

[See Page CS-27 for full report](#)

*Designated Speaker: Doug Long*

STAFF RECOMMENDATION

- (1) *That the staff report titled “Noise Bylaw Administration Matters and Housekeeping Amendments,” dated October 2, 2015, from the City Solicitor, be received for information; and*
- (2) *That Noise Regulation Bylaw No. 8856, Amendment Bylaw No. 9486, be introduced and given first, second and third readings.*

☐

4. **RCMP'S MONTHLY REPORT – AUGUST ACTIVITIES 2015**

(File Ref. No. 09-5000-01) (REDMS No. 4722438)

CS-36

[See Page CS-36 for full report](#)

*Designated Speaker: Supt. Renny Nessel*

STAFF RECOMMENDATION

*That the report titled “RCMP’s Monthly Report – August Activities 2015,” dated September 8, 2015, from the Officer in Charge, Richmond RCMP, be received for information.*

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## Community Safety Committee Agenda – Wednesday, October 14, 2015

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Pg. #

ITEM

5. **FIRE CHIEF BRIEFING**  
(Verbal Report)

*Designated Speaker: Fire Chief John McGowan*

Items for discussion:

(i) *Halloween 2015 & Fireworks*

(ii) *Winter Safety*

6. **RCMP/OIC BRIEFING**  
(Verbal Report)

*Designated Speaker: Supt. Renny Nessel*

Item for discussion:

None.

7. **MANAGER'S REPORT**

ADJOURNMENT





## Community Safety Committee

Date: Tuesday, September 15, 2015

Place: Anderson Room  
Richmond City Hall

Present: Councillor Bill McNulty, Chair  
Councillor Derek Dang  
Councillor Ken Johnston  
Councillor Alexa Loo  
Councillor Linda McPhail

Also Present: Councillor Carol Day (entered at 4:07 p.m.)

Call to Order: The Chair called the meeting to order at 4:00 p.m.

### MINUTES

It was moved and seconded

*That the minutes of the meeting of the Community Safety Committee held on July 14, 2015, be adopted as circulated.*

**CARRIED**

### NEXT COMMITTEE MEETING DATE

Wednesday, October 14, 2015, (tentative date) at 4:00 p.m. in the Anderson Room

**Community Safety Committee**  
**Tuesday, September 15, 2015**

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**DELEGATION**

1. With the aid of a PowerPoint presentation (copy on file, City Clerk's Office) Dave Guscott, President and CEO, E-Comm, accompanied by Doug Watson, Vice-President of Operations, Michael Webb, Vice-President of Technology Services, and Dave Mitchell, Director, Fire Services, provided an update on E-Comm's 2014/2015 activities, highlighting the service level targets and the next generation radio program goals and schedule.

*Councillor Day entered the meeting (4:07 p.m.)*

In response to queries from Committee, Mr. Watson updated Committee regarding the windstorm event of August 29, 2015 particularly related to (i) the significant increase in call volume, (ii) the challenges encountered, and (iii) the internal review of practices and procedures including communication updates through social media. Mr. Guscott advised that E-Comm currently manages the Police Records Information Management Environment (PRIME) system and as such is the only jurisdiction in Canada that uses a common database and radio system. Also, he advised that the proposed new radio site in Steveston will be affixed to an existing commercial tower and that while additional radio towers could be constructed on existing sites, none are proposed at this time.

**LAW AND COMMUNITY SAFETY DIVISION**

2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JUNE 2015**

(File Ref. No.) (REDMS No. 4638993 v. 4)

**COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – JULY 2015**

(File Ref. No.) (REDMS No. 4691275 v. 4)

In reply to queries from Committee, Ed Warzel, Manager, Community Bylaws, commented that the increase in call volume for June and July was due in part to the water restrictions, which resulted in the issuance of 13 violations and seven written warnings during Stage 2 restrictions and 141 tickets during Stage 3 restrictions. Also, he commented that 20 to 25 abandon and/or vacant residences is a consistent average for transitional properties within the city.

**Community Safety Committee**  
**Tuesday, September 15, 2015**

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It was moved and seconded

- (1) *That the staff report titled "Community Bylaws Monthly Activity Report – June 2015," dated July 13, 2015, from the General Manager, Law and Community Safety, be received for information; and*
- (2) *That the staff report titled "Community Bylaws Monthly Activity Report – July 2015," dated August 21, 2015, from the General Manager, Law & Community Safety, be received for information.*

**CARRIED**

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JUNE 2015**

(File Ref. No. 09-5000-01) (REDMS No. 4692400)

**RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – JULY 2015**

(File Ref. No. 09-5000-01) (REDMS No. 4692406)

It was moved and seconded

- (1) *That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – June 2015," dated July 19, 2015 from the Fire Chief, Richmond Fire-Rescue, be received for information; and*
- (2) *That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – July 2015," dated August 13, 2015 from the Fire Chief, Richmond Fire-Rescue, be received for information.*

**CARRIED**

4. **RCMP'S MONTHLY REPORT - JUNE ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 4638849)

**RCMP'S MONTHLY REPORT - JULY ACTIVITIES**

(File Ref. No. 09-5000-01) (REDMS No. 4668244)

Superintendent Renny Nessel, Officer in Charge (OIC), Richmond RCMP, commented that the increase in thefts and fraud for both months was due to pickpocketing activity in the area; however, an arrest has been made in the case. In addition, he advised that arrests has been made in connection to the gold fraud file; one overseas individual was surrendered to the Canada Border Services Agency and received a life time ban in Canada while two other individuals, not currently in Canada, were charged and received life time bans from entering into Canada.

In response to queries from Committee, Supt. Nessel advised that traffic section and general duty members attended at approximately 19 school sites regarding school zone enforcement which resulted in several warnings and a number of tickets being issued.

**Community Safety Committee**  
**Tuesday, September 15, 2015**

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Discussion ensued on the production of a television profile by Fairchild Television on the Drug Abuse Resistance Program and it was suggested that Richmond RCMP investigate means to engage a broader audience for the proposed television production.

It was moved and seconded

- (1) *That the report titled "RCMP's Monthly Report – June Activities," dated July 7, 2015 from the Officer in Charge, Richmond RCMP, be received for information; and*
- (2) *That the report titled "RCMP's Monthly Report – July Activities," dated August 4, 2015 from the Officer in Charge, Richmond RCMP, be received for information.*

**CARRIED**

**5. RCMP/OIC BRIEFING**

(Verbal Report)

**(i) RCMP Hosts: A Day at Green Timbers**

Supt. Nessel extended an invitation to all members of Council to tour the Green Timbers 'E' Division Headquarters in Surrey and the Pacific Region Training Centre located in Chilliwack.

**(ii) Theft and Fraud Update**

Supt. Nessel provided an update on theft and fraud in conjunction with the Richmond RCMP monthly reports.

**(iii) Strategic Plan Update**

Supt. Nessel advised that the RCMP Richmond Detachment Strategic Plan is currently being updated for 2016-2018.

**6. JOINT BRIEFING – FIRE CHIEF AND RCMP/OIC**

(Verbal Report)

**(i) Pedestrian Safety**

In reply to a query from Committee, Supt. Nessel commented that the number of injury accidents at pedestrian crosswalks remains static and that the detachment will direct projects to the Minoru Boulevard crosswalks. Committee suggested that the Richmond RCMP's traffic section advise Committee of the vehicular regulations at pedestrian crosswalks.

Deputy Fire Chief Wilkinson advised that this fall Richmond RCMP and RFR will launch their Pedestrian Safety campaign to inform residents and road users of key safety messages when crossing and using the roads.

**Community Safety Committee**  
**Tuesday, September 15, 2015**

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**7. FIRE CHIEF BRIEFING**

(Verbal Report)

**(i) Breast Cancer Month**

Tim Wilkinson, Deputy Fire Chief, Richmond Fire-Rescue (RFR), stated that October is Breast Cancer Awareness Month and in support, RFR is working with the IAFF Local 1286 Union Executive to support the cause.

**(ii) Fire Prevention Week**

Deputy Fire Chief Wilkinson advised that Fire Prevention Week takes place from October 4<sup>th</sup> to the 10<sup>th</sup>. The theme for this year is 'Here the Beep Where You Sleep' – focussing on the importance of fire escape planning and practice. Also, Mr. Wilkinson spoke of various community engagement initiatives that will take place during Fire Prevention Week.

**(iii) CN Rail**

Deputy Fire Chief Wilkinson commented on the continued efforts to work with CN Rail representatives to reduce the fire hazard material stored at the CN Rail site.

**(iv) New Hires**

Deputy Fire Chief Wilkinson advised that ten new recruit candidates began on September 8, 2015; the recruits are currently on a seven week training schedule at No. 7 Fire Hall (Crestwood).

**8. MANAGER'S REPORT**

Deborah Procter, Manager, Emergency Programs, advised that staff have applied for disaster financial assistance for emergency response and recovery costs related to the recent windstorm. Also, Ms. Procter advised on the success of recent Integrated Emergency Management System exercises, with regional CEO's participating as an advisory group, and that further exercises are planned for the coming months.

**ADJOURNMENT**

It was moved and seconded

*That the meeting adjourn (5:06 p.m.).*

**CARRIED**



**Community Safety Committee**  
**Tuesday, September 15, 2015**

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Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on September 15, 2015.

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Councillor Bill McNulty  
Chair

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Heather Howey  
Legislative Services Coordinator



# City of Richmond

## Report to Committee

**To:** Community Safety Committee  
**From:** Phyllis L. Carlyle  
General Manager, Law and Community Safety  
**Re:** Community Bylaws Monthly Activity Report – August 2015

**Date:** September 18, 2015

**File:**

### Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – August 2015”, dated September 18, 2015, from the General Manager Law and Community Safety, be received for information.

Phyllis L. Carlyle  
General Manager, Law and Community Safety  
(604-276-4104)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b> 	

## **Staff Report**

### **Origin**

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Adjudication Program
5. Animal Control
6. Revenue & Expenses

This report supports Council's Term Goal #1 A Safe Community:

*Maintain emphasis on community safety to ensure Richmond continues to be a safe community.*

### **Analysis**

#### 1. Property Use

##### *Customer Service Response*

An average of 44 daily calls for service was fielded by administrative staff in August 2015. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents a decrease of 14% compared to the number of calls that were fielded in July 2015 and an increase of 193% compared to the number of calls fielded in August 2014. This significant increase is attributable primarily to 533 water usage complaints. Additional auxiliary staff were deployed to address this surge in activity.

##### *Enforcement Activity*

The Property Use section, augmented by reassigned staff from the Parking section, handled 718 new investigational files during the month of August 2015. This activity represents a decrease of 24% compared to the number of files that were handled in July 2015 and an increase of 278% compared to the number of files that were handled in August 2014. This increase is primarily attributed to activities related to water restriction enforcement and accounted for 74% of all property-use files handled during the month.

Community Bylaws continues to monitor the number of abandoned and vacant homes within the municipality and the City currently has 22 residences remaining on the "Abandoned/Vacant Home Joint Operations" list.

Figures 1a, 1b and 1c compare *Property Use Service Demand* for August 2015 by issue & year:

Figure 1a: Service Demand Comparison

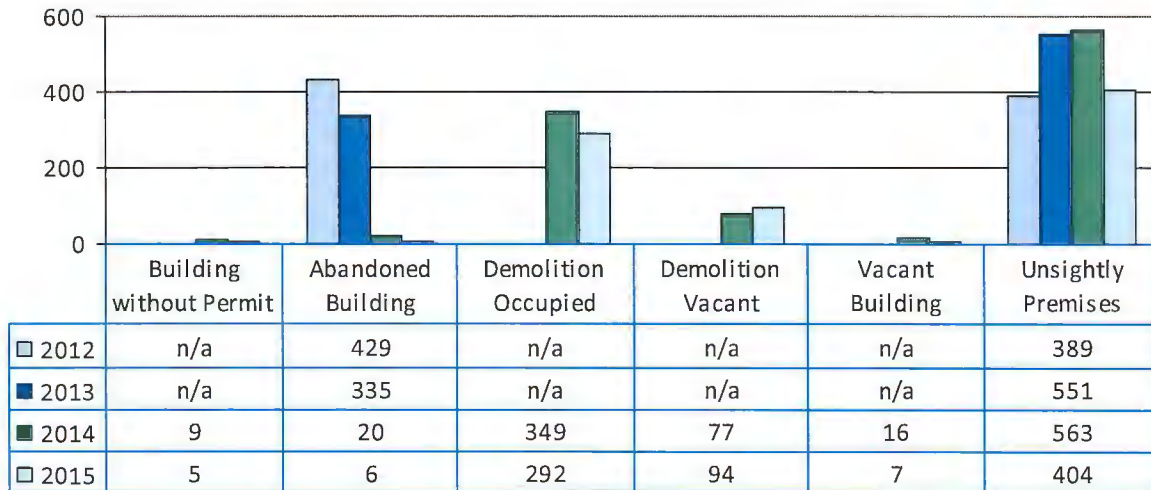


Figure 1b: Service Demand Comparison

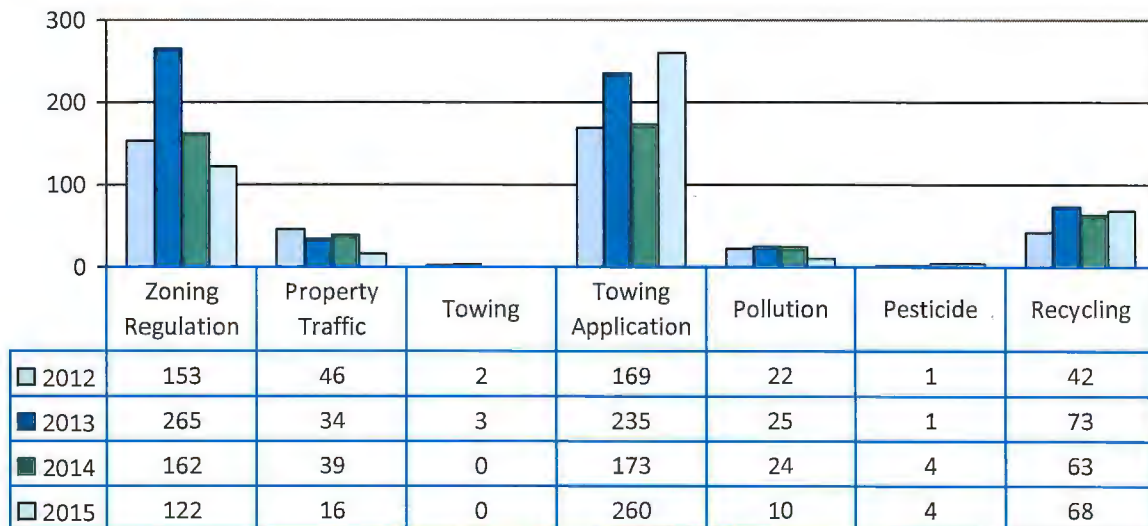
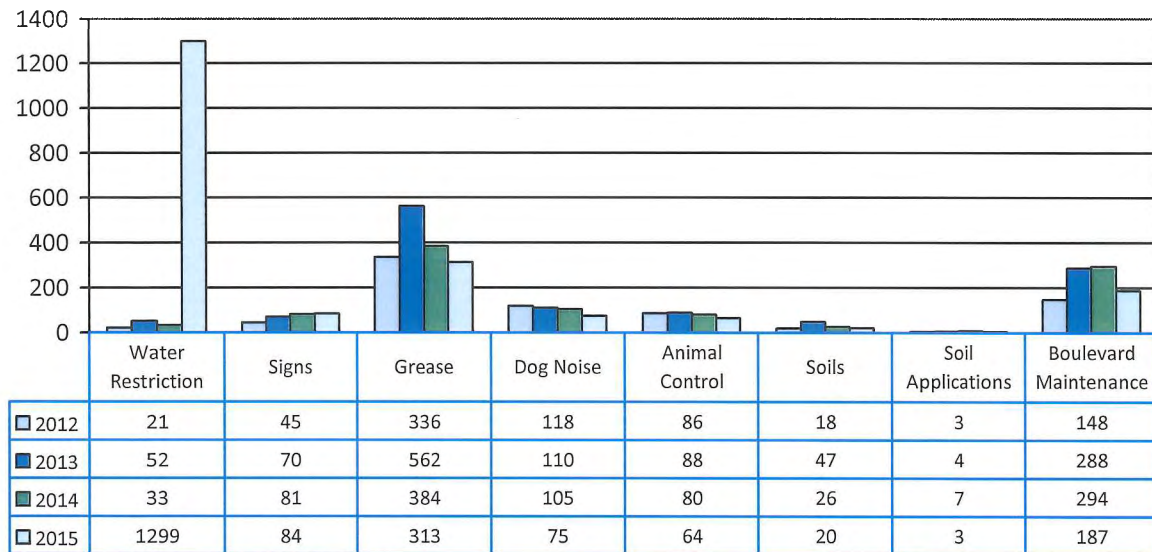


Figure 1c: Service Demand Comparison



### Water Restriction

Stage 3 water restrictions remained in effect from August 1<sup>st</sup> through August 31<sup>st</sup>. Traffic officers attended 533 water-use complaints and these investigations lead to the issuance of 263 “Stage 3” fines, of which 26 were resolved as warnings.

### 2. Grease Management Program

The Grease Management program conducted 38 regulatory visits at 36 food sector establishments and 27 of these inspections were concluded during the month of August 2015. These inspections did not result in the issuance of any bylaw violations.

### 3. Parking Program

#### *Customer Service Response*

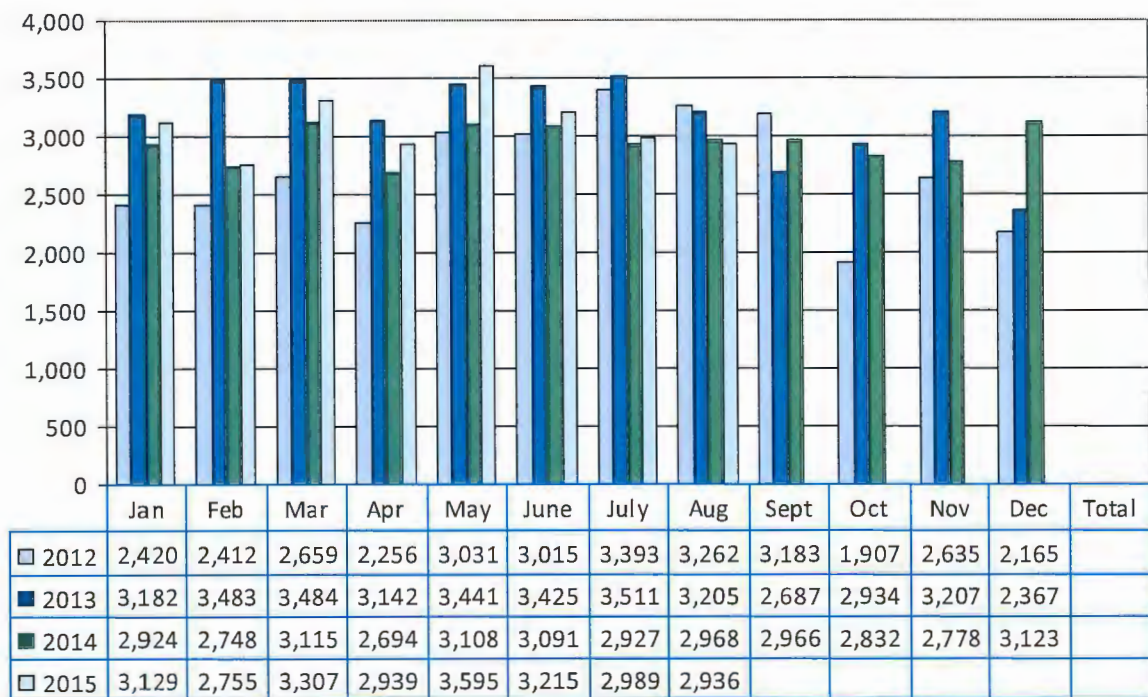
An average of 33 daily calls for service was fielded by administration staff in August 2015. This activity represents a decrease of 11% compared to the number of calls that were fielded in July 2015 and an increase of 32% compared to the number of calls that were fielded in August 2014. Increases in service demand occurred primarily as the result of heavier than normal road construction which increased traffic and subsequent parking difficulties. In addition, the redeployment of parking officers to address water restriction complaints, reduced staff’s ability to respond to increased service level demands, which in turn increased overall call service numbers.

### Enforcement Activity

A total of 2936 violations were issued for parking, safety and liability infractions during the month of August 2015. This activity represents a decrease of 2% compared to the number of violations that were issued in July 2015 and a decrease of 1% compared to the number of violations that were issued in August 2014.

Figure 2 compares the number of *Violations Issued* by month from 2012 through 2015:

Figure 2: 2012 - 2015 Comparison for Parking Violations Issued



During the month of August 151 violations were changed to warnings, which represents approximately 5% of the total tickets issued during the month. Pursuant to Council Grounds for Cancellation (Policy No. 1100), the following list provides a breakdown of the reasons for bylaw notice cancellation;

Section 2.1 (a)	Identity issues	9
Section 2.1 (b)	Exception specified under this bylaw or other bylaw	5
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	13
Section 2.1 (d)	Contravention necessary for the preservation for health and safety	1
Section 2.1 (e)	Multiple violations issued for one incident	8

Section 2.1 (f)	Not in the public interest	6
Section 2.1 (g)	Proven effort to comply	38
—	Administrative Entries	71
—	Total	151

#### 4. Adjudication Program

There were no adjudication hearings held during August 2015 and the next session of adjudication hearings are scheduled for September 22, 2015.

#### 5. Animal Control

The Community Bylaw Division issued 158 new dog licences during August 2015. This activity represents a decrease of 21% compared to the number of licenses issued in July 2015 and an increase of 17% compared to the number of licenses issued in August 2014. The increase in dog licensing continues to be attributed to the City's Animal Patrol pilot project and the Dog License Canvassing program.

In August the animal patrol officer issued 19 tickets and 2 warnings related to various dog violations. The officer conducted patrols of the following locations:

Diefenbaker Neighbourhood School Park  
 Garry Point Park  
 McCallan Neighbourhood School Park  
 North Dyke Trail  
 Steveston Community Park  
 West Dyke Trail

At the end of August 2015 there were 6888 dogs licensed within the City including 98 "dangerous dogs" and Animal Control officers responded to a total of 8 dog bite incidents during the month, all of which resulted in "dangerous dog" investigations.

### **Financial Impact**

#### 6. Revenue and Expenses

The following information is a month by month analysis of August 2015 compared to August 2014.

#### **Consolidated Parking Program Revenue:**

The total of meter, monthly permit and enforcement revenue increased by 22.1% over the same period last year to \$194,741 in August 2015 from \$159,549 in August 2014.

**Meter Revenue** increased by 31.4% over the same period last year to \$67,791 in August 2015 from \$51,587 in August 2014.

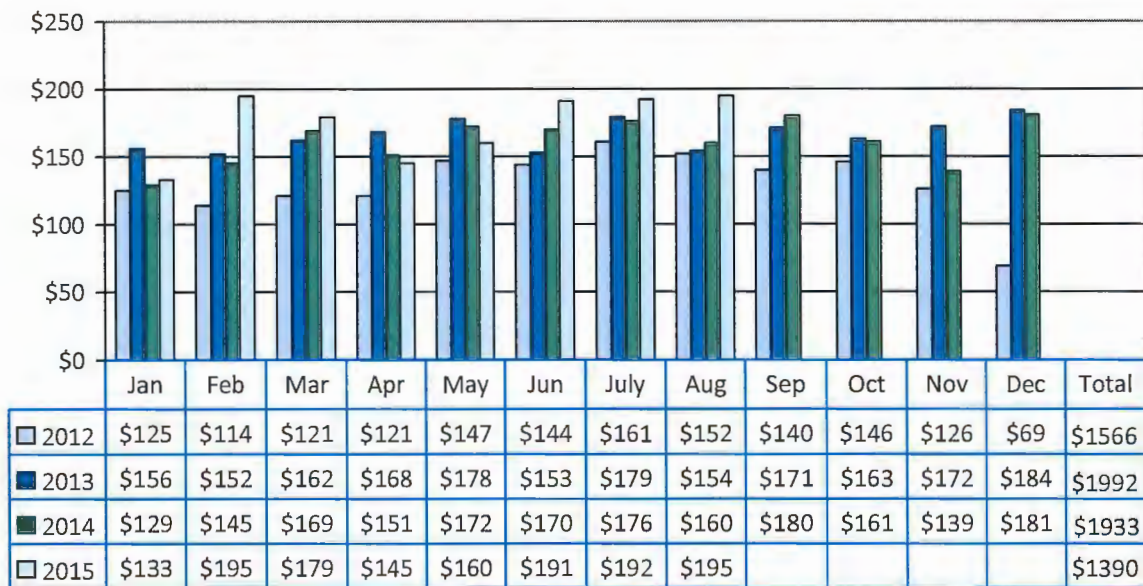


**Permit Revenue** decreased by 17.2% over the same period last year to \$11,501 in August 2015 from \$13,902 in August 2014.

**Enforcement Revenue** increased by 22.7% over the same period last year at \$115,449 in August 2015 and \$94,060 in August 2014.

Figure 3 compares *consolidated revenue* by month from 2012 to 2015:

Figure 3: Consolidated Parking Revenue (000's)



## Conclusion

Community Bylaw staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners, working as a team to promote a culture of compliance.

Edward Warzel  
Manager, Community Bylaws (604-247-4601)  
EW:ct





# City of Richmond

## Report to Committee

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**To:** Community Safety Committee **Date:** September 21, 2015  
**From:** John McGowan **File:** 09-5000-01/2015-Vol  
Fire Chief, Richmond Fire-Rescue 01  
**Re:** **Richmond Fire-Rescue Monthly Activity Report - August 2015**

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### Staff Recommendation

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - August 2015," dated September 21, 2015 from the Fire Chief, Richmond Fire-Rescue, be received for information.

John McGowan  
Fire Chief  
(604-303-2734)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. Through the delivery of its programs and services, RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada. RFR is reporting on its activities in support of its mission:

*To protect and enhance the City's livability through service excellence in prevention, education and emergency response.*

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

*Maintain emphasis on community safety to ensure Richmond continues to be a safe community.*

### Analysis

#### Community Involvement

Safety messaging for August focused on prevention of outdoor fires, cycling safety and distracted driving. Facebook posts and fire hall sign messages were used to solidify the key safety points regarding RFR's focus areas.

Images and video of the Brighthouse Fire Hall (#1) demolition was shared with the public on Facebook. The images received many positive messages and shares.

RFR participates in events and activities to advance public education and community bridge building. During August 2015 the following took place:

- Safety presentations were provided to *Pathway's Clubhouse*.

Community events attended included:

- *East Richmond Community Association Community Outdoor Event;*
- *Cops for Cancer outdoor event;* and
- *Richmond RCMP Youth Outreach events.*

Over 1,385 children and adults attended these events where staff engaged with the community providing fire safety and harm reduction information.

#### Training

RFR continues to align training programs with the applicable industry standard as directed by the Office of the Fire Commissioner. To this end the firefighter recruit program was reviewed, amended and rolled out to staff in preparation for the September arrival of new hires.

### Emergency Response

Richmond Fire-Rescue's goal is to respond to events in an efficient and effective manner where loss of life, reduction of property damage and protection of the environment is mitigated.

August 2015, saw 72 fires which with the change in climatic condition has become the norm. Many of the 72 fire calls RFR crews attended were small areas of grass, bark mulch or beach fires. While many of the fires were small, the potential of huge fire growth was present. RFR uses a soya based, environmentally friendly wetting agent, "Cold Fire", to extinguish and control fires.

Fire losses during the month are estimated at \$133,300. This total includes \$88,250 for building loss and \$45,050 for content loss. The total building and content value at risk was estimated to be \$143,133,200, and the total value preserved was \$142,999,900. These numbers translate to 99.9% of value protected (Figure 1).

<b>Figure 1: Fire Calls By Type and Loss Estimates – August</b>						
<b>Incident Type Breakdown</b>	<b>Call Volume</b>	<b>Estimated Building Value (\$)</b>	<b>Estimated Building Loss (\$)</b>	<b>Estimated Content Value (\$)</b>	<b>Estimated Content Loss (\$)</b>	<b>Estimated Total Value Preserved (\$)</b>
Residential:						
Single family	2	1,032,200	80,000	417,000	45,000	1,313,200
Multi family	5	26,150,000	1,000	2,325,000	50	28,473,950
Commercial / Industrial	3	58,000,000	5,200	5,200,000	-	63,194,800
Fire – Outdoor	60	50,020,000	2,050	-	-	50,017,950
Vehicle	2	-	-	-	-	-
<b>Totals*</b>	<b>72</b>	<b>135,191,200</b>	<b>88,250</b>	<b>7,942,000</b>	<b>45,050</b>	<b>142,999,900</b>

\*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable August incidents:

A house fire on Valmont Way, where upon arrival, crews attacked the fire using aggressive fire tactics. The fire was contained to a single unit.

Crews responded to a fire on Glendower Drive, the fire originated within some bushes and a cedar fence and then moved into the residence. RFR crews extinguished the fire quickly and mitigated the damage to the interior of the structure to a small area.

On August 29<sup>th</sup>, in connection with the windstorms, there were 61 emergency events. In comparison to a normal Saturday this was a 300% increase in calls for service. RFR coordinated with other emergency services and public works to quickly reduce risk of harm and to assist in restoring power back to affected homes.

RFR crews responded to multiple medical and rescue incident calls, including:

Along with the Canadian Coast Guard, crews responded to a personal water craft incident, in which two males on a jet ski were injured and subsequently died from their injuries. The Canadian Coast Guard had retrieved the patients from the river. RFR staff assisted with transferring the patients from the hovercraft to BCAS. CPR was performed.

Crews responded to a motorcycle and car motor vehicle accident where both vehicles caught fire. The motorcyclist suffered injuries and was taken to hospital by BCAS. Crew extinguished the fires and secured the scene to prevent environmental damage due to leaking fuel tanks.

Crews responded to a motor vehicle accident where a semi-trailer truck had tipped over on its side causing diesel fuel to leak. RFR crews controlled the diesel limiting environmental damage and temporarily repaired the fuel leak to ensure that the scene was safe.

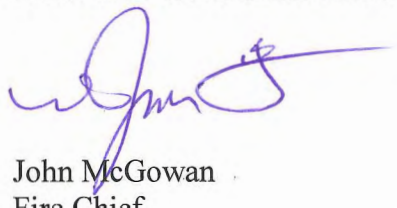
A summary of 9-1-1 emergency response statistics is found in Attachment 1, Tables 1, 2, 3 and 4. The location of fire, medical and motor vehicle incident calls in August are depicted in Attachment 2, Figures 1, 2 and 3.

### **Financial Impact**

None

### **Conclusion**

RFR strives to deliver service excellence through a delivery model that is prevention focused and based on the belief that prevention, education and emergency response activities must be well established and integrated to have a positive impact on community safety. In the month of August, the calls for service within the City were constant, wide and varied. Richmond Fire-Rescue's activity in this month would be considered to more busy than normal. The two drivers of this effect were the extreme heat situation and the wind storm of August 29th.



John McGowan  
Fire Chief  
(604-303-2734)

JM:js

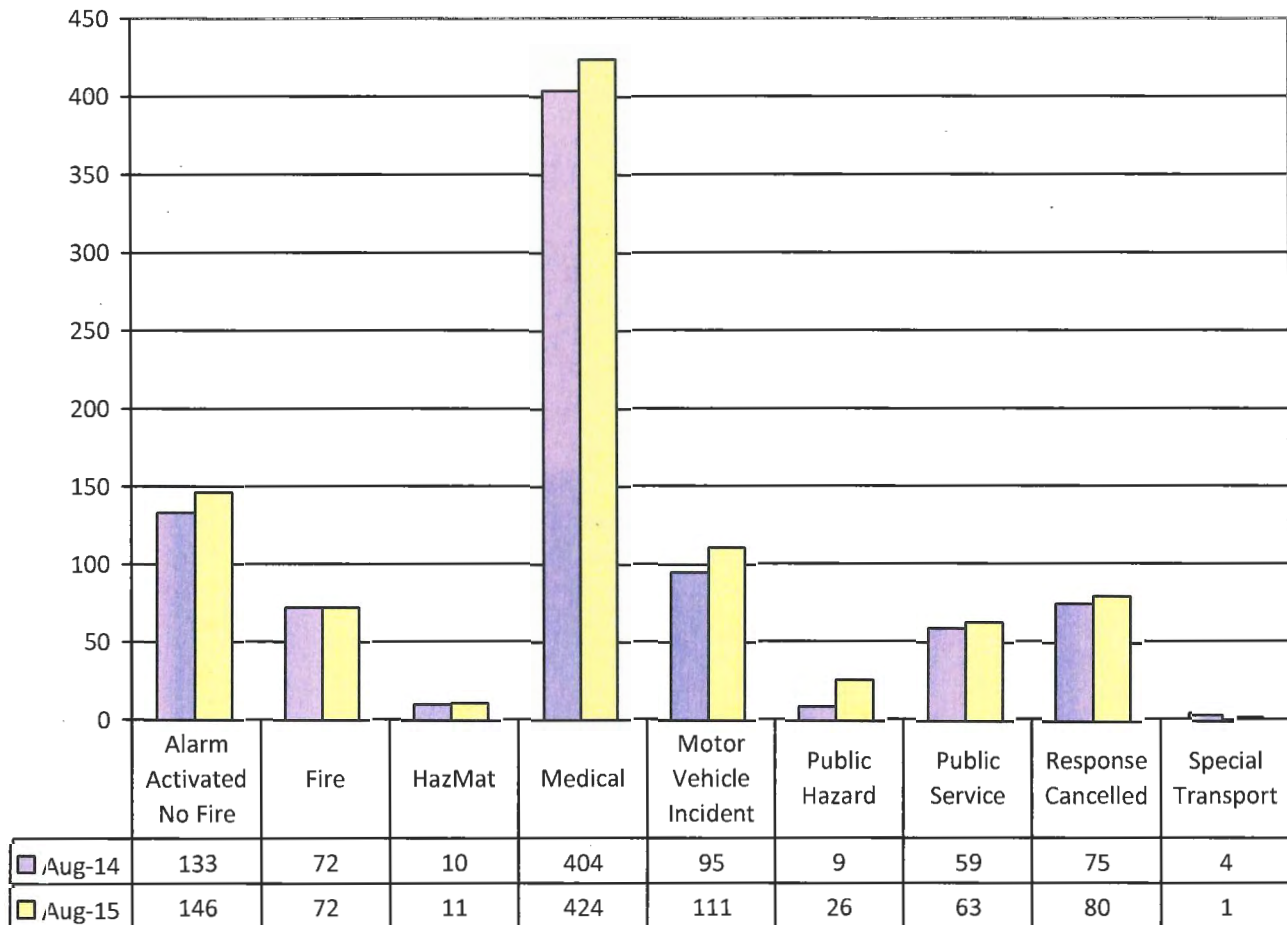
Att. 1: Suppression Activity

Att. 2: Location of August's Fire, Medical and MVI calls

## Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in August 2014 and 2015. In August 2015, there were a total of 934 incidents, compared to 861 in August 2014. This represents an increase of 8.4%. The increase in call volumes was primarily in medical related incident types. Increases in outdoor activities and very dry weather conditions in August have contributed to the incident number rise.

**Table 1: August 2014 & 2015 Calls for Service Volumes**



**Call Type Legend:**

**HazMat:** includes fuel or vapour, spills, leaks, or containment

**Medical** includes: cardiac arrest, emergency response, home or industrial accidents

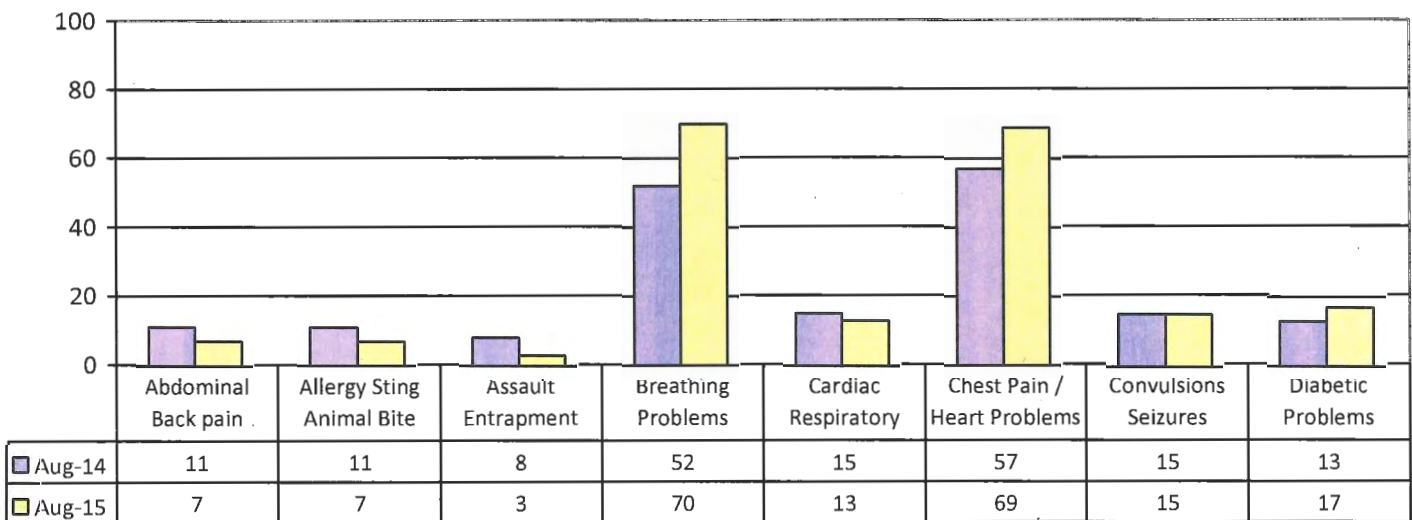
**Public Hazard** includes: aircraft emergency, bomb removal standby, object removal, or power lines down

**Public Service** includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

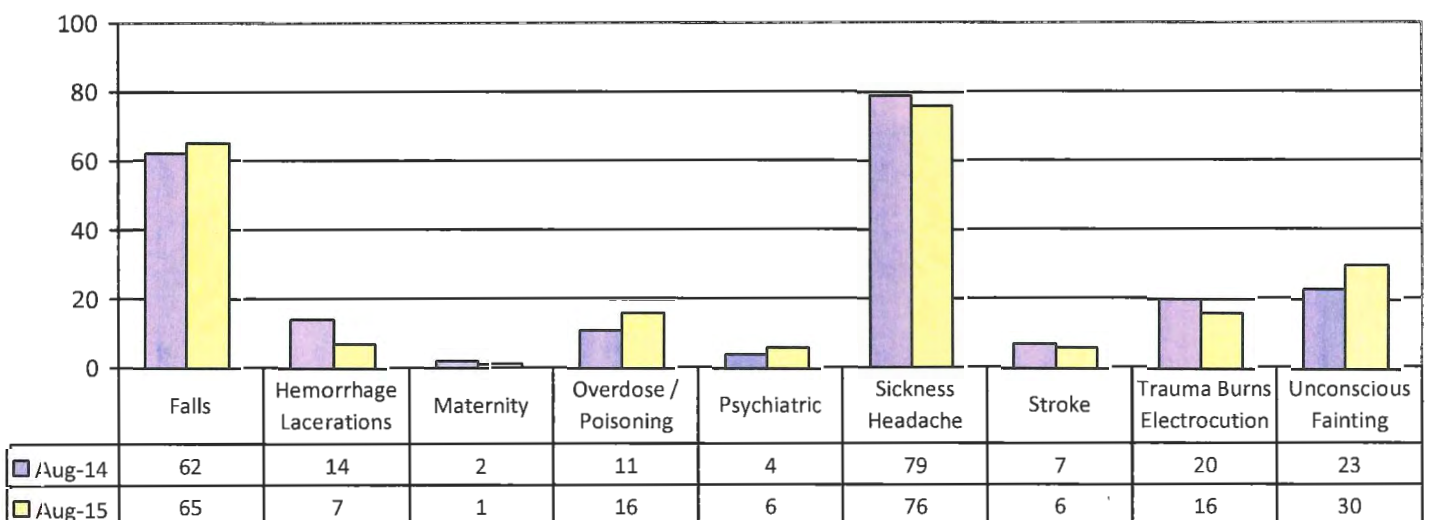
### First Responder Totals

Medical First Responder incidents comprised 45% of the total emergency responses for RFR during the month of August. A detailed breakdown of the medical incidents for August 2014 and 2015 is set out in the following table by sub-type. There were a total of 424 medical incidents in August 2015 compared to 404 in August 2014 an increase of 5%. The rise in the Breathing Problems and Chest Pain categories could be attributed to an increase in outdoor activity due to the sunny weather experienced during August.

**Table 2a: August 2014 & 2015 Medical Calls by Type**



**Table 2b: August 2014 & 2015 Medical Calls by Type**



## Fire Investigations

The fire investigation statistics for August 2015 are listed below:

<b>Table 3: Total Fire Investigation Statistics – August</b>			
	<b>Suspicious</b>	<b>Accidental</b>	<b>Undetermined</b>
Residential - Single-family	-	2	-
Residential - Multi-family	-	4	1
Commercial/Industrial	-	1	2
Fire – Outdoor	6	46	8
Vehicle	-	-	2
<b>Totals</b>	<b>6</b>	<b>53</b>	<b>13</b>

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

## HazMat

<b>Table 4: HazMat Calls By Type – August</b>	
	<b>Details</b>
Natural Gas / Propane Leaks (small)	7
Flammable / Combustible Liquids	1
Standby/Support for other agency	2
Unclassified	1
<b>Totals</b>	<b>11</b>



Figure 1: Location of fires in August (total 72)

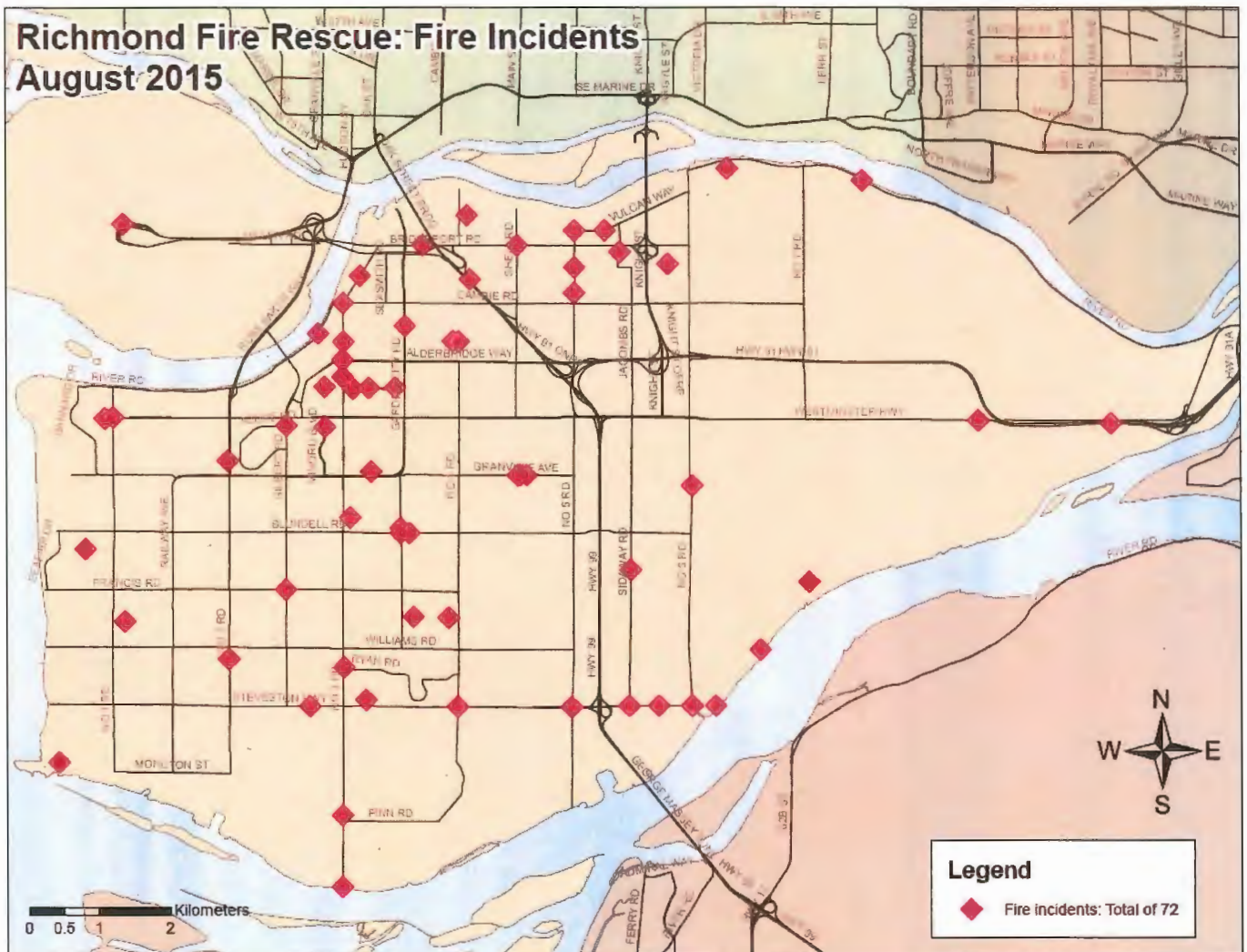




Figure 2: Location of medical calls in August (total 424)

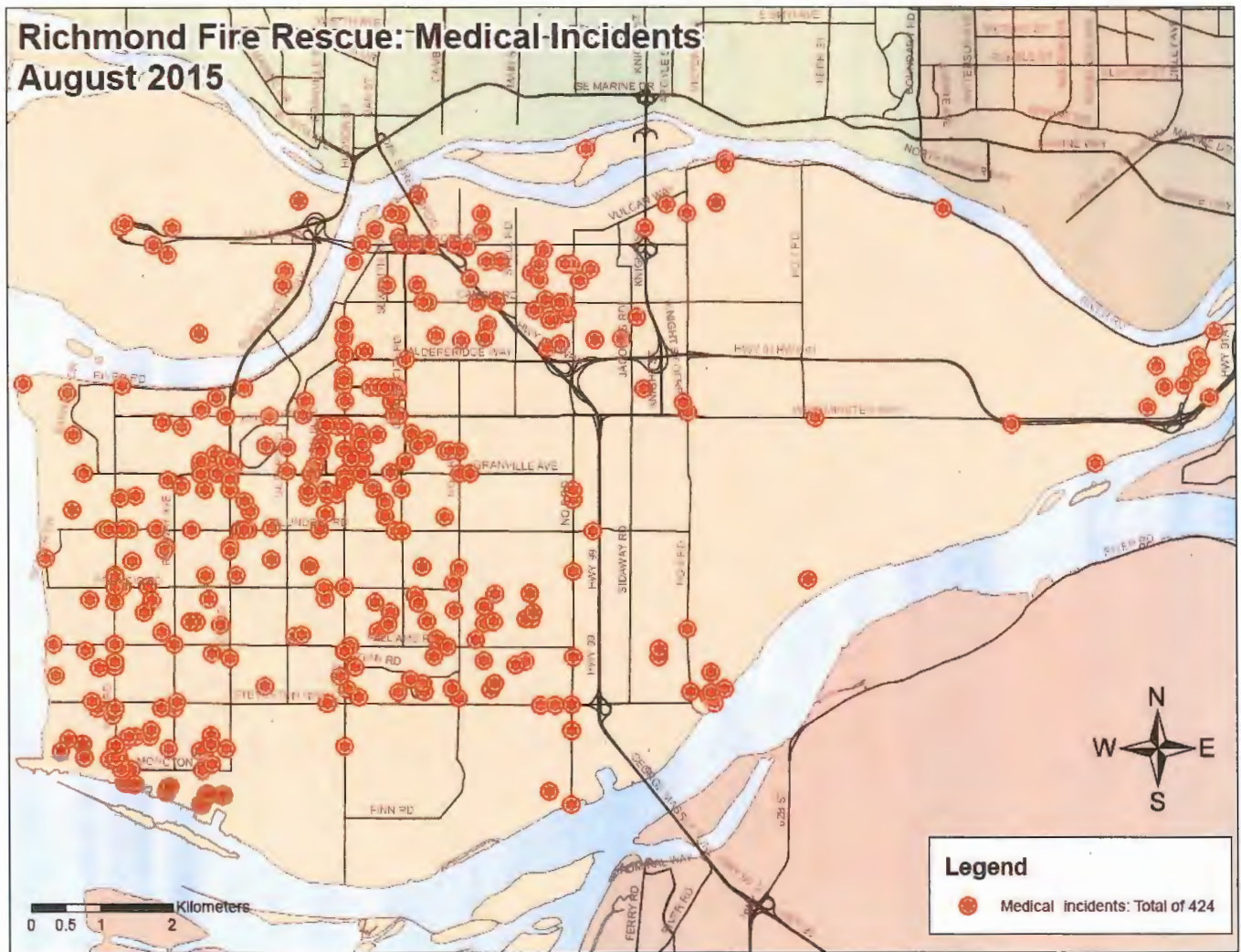
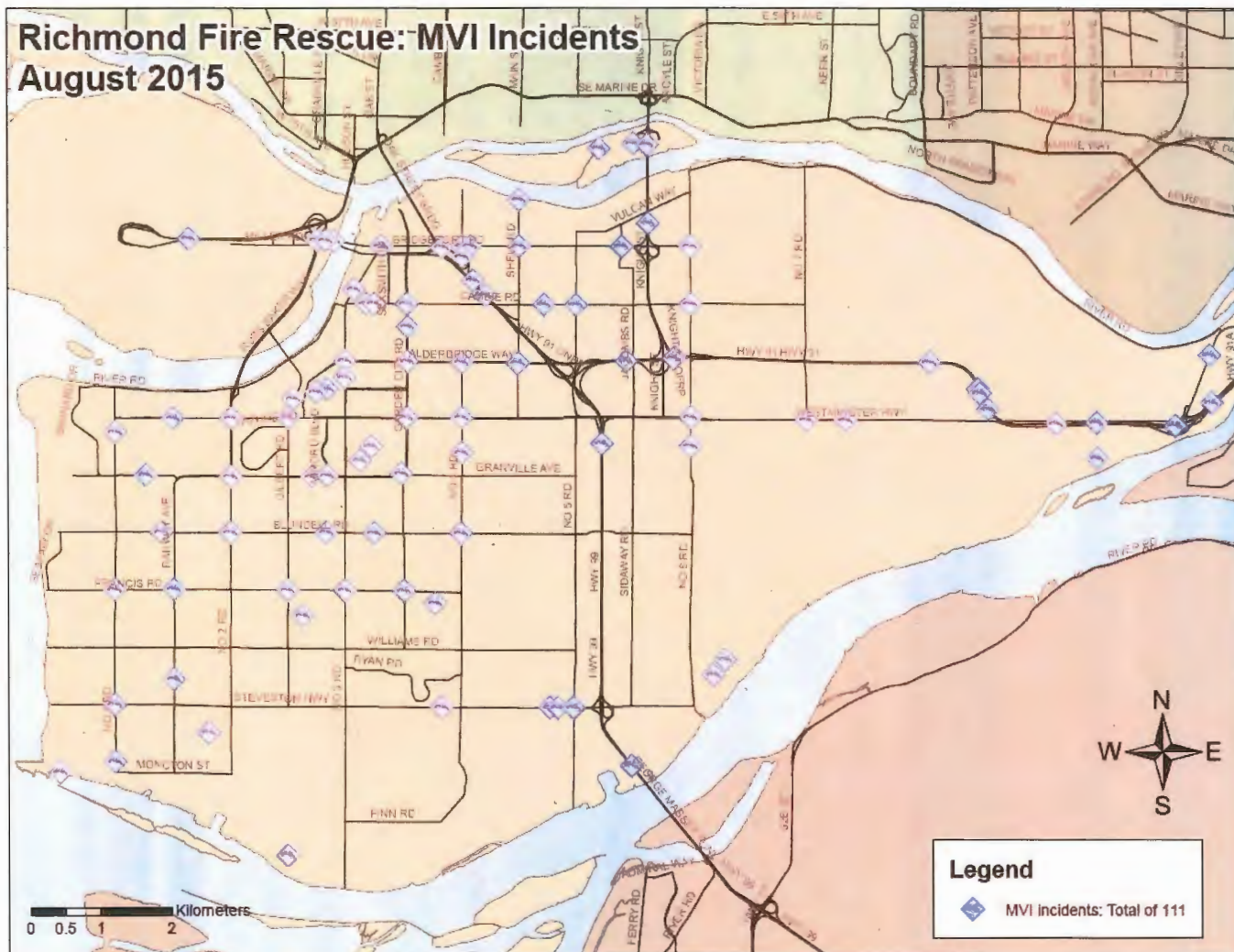


Figure 3: Location of MVI calls in August (total 111)





# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** October 2, 2015

**From:** Doug Long  
City Solicitor

**File:** 12-8060-01/2015-Vol  
01

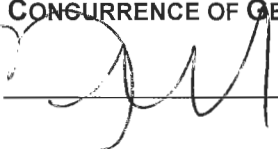

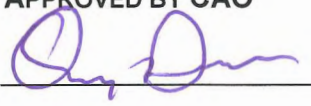
**Re:** Noise Bylaw Administration Matters and Housekeeping Amendments

### Staff Recommendation

1. That the staff report titled Noise Bylaw Administration Matters and Housekeeping Amendments dated September 29, 2015, from the City Solicitor be received for information;
2. That Noise Regulation Bylaw No. 8856, Amendment Bylaw No. 9486, be introduced and given first, second and third readings

Doug Long  
City Solicitor  
(604-276-4339)

Att. 2

REPORT CONCURRENCE		
<b>ROUTED TO:</b>  Engineering RCMP Building Approvals	<b>CONCURRENCE</b>  <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<b>CONCURRENCE OF GENERAL MANAGER</b>  
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b>  	<b>APPROVED BY CAO</b>  

## Staff Report

### Origin

At the July 27, 2015 Council meeting, staff were directed to follow up with Vancouver Coastal Health (VCH) with regard to their procedures and responsiveness to noise complaints.

As part of the City's ongoing commitment for improved customer service, staff has reviewed this matter and recommended amendments to the Noise Regulation Bylaw No. 8856. These amendments will provide clarity contributing to the general public's understanding of the City's noise bylaw.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

*Maintain emphasis on community safety to ensure Richmond continues to be a safe community.*

### Analysis

The following departments, partnerships and key stakeholders are involved in maintaining the City of Richmond's Noise Regulation Bylaw No. 8856:

#### Vancouver Coastal Health

Vancouver Coastal Health administers and enforces the noise control provisions of the City's Noise Regulation Bylaw No. 8856 under a service agreement. Complaints are addressed in partnership and consultation with City Departments that are involved with noise related matters.

Complaints are received through the City of Richmond's online Feedback Form, by telephone, by email and in person. Vancouver Coastal Health maintains records of all noise related service requests and provides these records to the City in the form of annual statistics.

VCH response activities involve:

- Responding to complaints and enquiries from the public
- Providing information
- Conducting site inspections
- Taking sound readings
- Issuing verbal or written orders
- Coordinating Bylaw enforcement follow-up with City staff
- Following up on house alarm complaints
- Collaborating with City staff regarding the issuance of variances to the bylaw
- Conducting noise surveys at the request of City staff

Administrative functions entail:

- Reviewing and commenting on proposed industrial projects within the City related to potential noise implications
- Reviewing and commenting on City building plans and development permit applications
- Drafting reports
- Maintaining sound measuring equipment and records
- Ensuring on-going staff training and knowledge on current emerging noise issues

The following table captures primary statistics, from annual reports regarding noise statistics, provided by Vancouver Coastal Health for 2013 and 2014.

Vancouver Coastal Health Summary of Noise Activities		
Noise Category	2013	2014
Alarm	8	1
Construction	130	116
Industrial	3	6
Mechanical	30	33
Miscellaneous	17	28
Neighbourhood	24	8
Party/Music	8	20
Traffic	14	7
<b>Total</b>	<b>234</b>	<b>219</b>

Health Protection staff response is generally restricted to business hours Monday to Friday from 8:00a.m. to 4:30p.m.. During that time period, non-urgent complaints are responded to within one working day and urgent complaints are addressed within four hours. In instances where Vancouver Coastal Health has been advised of noise complaints after the activity has occurred, staff would follow up by contacting the property owner or contact person of the noise source. The violator would then be informed of the requirements under the noise bylaw and of their obligation to meet those requirements from that point forward.

Requests for responses from VCH, outside of business hours, are considered under extenuating circumstances, on a case-to-case basis, with the final decision determined at the management level.

#### Engineering Department

For exemptions to the City's noise bylaw the Engineering Department administers permits for circumstances where activity will exceed allowable sound levels. Noise permit exemptions are primarily issued for construction activity. The Department processed 50 permits in 2013 and 62 permits in 2014.



## The RCMP

RCMP dispatch (E-Comm) receives all complaints for the City between 5 p.m. to 8:15 a.m. Monday to Friday, and on the weekends and on holidays. Depending upon the availability, a bylaw officer or police officer is dispatched to these complaints as appropriate. In 2013 and 2014, the RCMP attended respectively 1034 and 1063 noise complaints.

## Community Bylaws

Daytime complaints, between 8:15 a.m. and 5 p.m., are received at both the Community Bylaw Call Centre and Vancouver Coastal Health. In 2013 Community Bylaws forwarded 97 construction noise complaints to Vancouver Coastal Health and 81 in 2014. Bylaw officers also responded to 109 dog barking complaints in 2013 and 98 dog barking complaints and seven noise complaints in 2014.

## General Public

The General Public is a key contributor to monitoring noise violations in the City by reporting activities through one of the following methods:

- Telephone Community Bylaws 604-276-4345
- Email [communitybylaws@richmond.ca](mailto:communitybylaws@richmond.ca)
- Online through the Customer Feedback System [www.richmond.ca](http://www.richmond.ca)
- Telephone Vancouver Coastal Health 604-233-3147
- Email [healthprotectionrh@vch.ca](mailto:healthprotectionrh@vch.ca)

## Review of Noise Complaint Procedures

Staff's overall review of service delivery in relation to the City's responsiveness to noise complaints indicates that procedures are sound and effective in most cases. As with most processes there is always room for improvement and as such two items were identified for consideration:

### Item 1

Expand Vancouver Coastal Health's availability on weekends and statutory holidays with evening coverage by the RCMP.

Currently Richmond's Vancouver Coastal Health's Environmental Health office is staffed 8:00a.m. to 4:30 p.m. Monday through Friday. Any work outside those hours would be at overtime rates and Vancouver Coastal Health staff, as per the collective agreement, would have to agree to the assignment of the additional shifts. In addition, there would be further costs associated with maintaining VCH office space over weekends. It is estimated that this enhancement would cost the City an additional \$100,000 on top of the current contract of \$221,557.

Item 1 was not recommended by staff as the current processes involving the Vancouver Coastal Health, RCMP, Community Bylaws and the general public have addressed concerns and did so in a cost efficient manner when compared to this alternative.

## Item 2

Review the Noise Regulation Bylaw No. 8856 and adopt amendments that would provide clarity to the bylaw and the general public's understanding of the City's noise regulations.

In reviewing the Bylaw staff identified several clauses that if amended would assist the public by simplifying the language and enhance the current program that is in place at no extra cost.

### **(Attachment #1)**


As a result of this analysis staff has reviewed the Noise Regulation Bylaw and recommend a number of changes that, if adopted, clarify the bylaw. **(Attachment #2)**

### **Financial Impact**

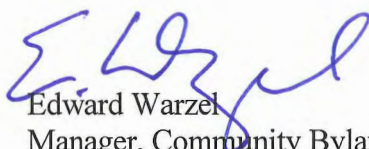
None

### **Conclusion**

The amendments in the proposed bylaw would assist by further enhancing responsiveness, procedures, and processes currently being used to manage service delivery of the Noise Regulation Bylaw No. 8856 in Richmond. The changes also address the City's commitment to improve customer service by providing clarity which also contributes to the public's understanding of its bylaws.



Doug Long  
City Solicitor  
(604-276-4339)



Edward Warzel  
Manager, Community Bylaws  
(604-247-4601)

DL:mw

- Att. 1: Housekeeping Revisions to Noise Regulations Bylaw  
2: Noise Regulation Bylaw No. 8856, Amendment bylaw No. 9486

### Housekeeping Revisions to Noise Regulation Bylaw

Staff recommend the following housekeeping revisions to the Noise Regulation Bylaw for the following reasons:

- **Section 2.7.1** – the Bylaw currently permits the inspector to enter property to determine if there has been compliance with Part 2 of the Bylaw. As an inspector may need to enter property to determine if there is compliance with other parts of the Bylaw (in addition to Part 2), the specific reference to Part 2 has been deleted;
- **Section 3.1.2** – the addition of the phrase, “in the determination of the **inspector**” changes the test if a sound can be practically measured from an objective test to a subjective test. The result being that if the inspector determines that a sound cannot be practically measured, then the City is in a better position to make use of section 3 which , without measurement, generally prohibits noises that disturbs a neighbourhood;
- **Section 3.2.1 (a)** – the amendments increase the scope of this “Prohibited Types of Noise” by expanding the section from sounds made only by barking or howling dogs sounds to sounds made by other animals;
- **Section 3.2.1(b)** – removal of the phrase “in good working order” when referring to an “effective exhaust muffling system” removes redundancy and uncertainty which increases the enforceability of this section;
- **Section 3.2.1 (g)** – the addition of this section makes it clear that sound caused by lawn and garden equipment is only permitted during the times and days set-out in section 4.1.1 (l) by making the sound caused by the use of lawn and garden equipment outside of permitted hours and days a “Prohibited Type of Noise;”
- **Section 3.2.1 (h)** – the addition of this section makes it clear that sound caused by construction is only permitted during the times and days set-out in section 4.1.1 (m) by making the sound caused by construction outside of permitted hours and days a “Prohibited Type of Noise;”
- **Section 4.1.1 (Introductory Wording)** – the change to the introductory wording better reflects that section 4.1 is a section that lists exemptions to the general sound restrictions in the Bylaw;
- **Section 4.1.1(i)** – the addition of the phrase “statutory right of way” reflects the fact that some exempted sounds resulting from City activities conducted on statutory rights of way granted to the City rather than only on dedicated roads, or in parks etc.;
- **Section 4.2.2** – the addition of the cross-reference to section 3.2.1(h) is necessitated by the addition of section 3.2.1(h). See above;



- **Section 4.2.3** – the added sentence makes it clear that the notice requirements for the exemptions or restrictions granted by the General Manager, Engineering and Public Works are in addition to and not in substitution of the notice / signage requirements recently added as section 4.1.2 of the Bylaw; and
- **Schedule A (Land Use Contracts)** – the additional wording addresses the contingency that if land use contracts are terminated, then the Quiet, Intermediate and Activity Zone sound levels that currently apply to such land use contracts will apply to the underlying zoning that replaces the particular land use contract.



**Noise Regulation Bylaw No. 8856,  
Amendment Bylaw No. 9486**

The Council of the City of Richmond, in open meeting assembled, enacts as follows:

1. The Noise Regulation Bylaw No. 8856 is amended:
  - (i) In section 2.7.1 by deleting the words “of Part 2”;
  - (ii) In section 3.1.2 by adding, after the word “may” the words “, in the determination of the **inspector**,”
  - (iii) In section 3.2.1, by deleting subsection (a) and substituting:
 

“(a) the **sound** made by a dog barking, howling or otherwise, or the **sound** created by any other animal, in each case, continually or sporadically or erratically for any period in excess of one-half hour of time;”
  - (iv) In section 3.2.1, subsection (b), by deleting the words “in good working order”;
  - (v) In section 3.2.1, subsection (e), by deleting the final word “and”;
  - (vi) In section 3.2.1, subsection (f)(ii) by deleting the semi-colon “;” and replacing it with a period “.”;
  - (vii) In section 3.2.1, by adding subsections (g) and (h) as follows:
 

“(g) except as permitted under section 4.1.1(l), the **sound** caused by **lawn and garden power equipment**; and

(h) except as permitted under section 4.1.1(m), the **sound** caused by **construction**.”
2. The Noise Regulation Bylaw No. 8856 is amended:
  - (i) In section 4.1.1, by deleting the words “This Bylaw does not apply to **sound** made” and substituting “Exempted from the **sound** restrictions in this Bylaw is **sound** made:”
  - (ii) In section 4.1.1(i) by inserting after the words “dedicated roads,” the words “statutory rights of way,”;

- (iii) In section 4.2.2, by adding words “3.2.1(h) and section” before the words “section 4.1.1(m)”; and
  - (iv) In section 4.2.3, by adding, at the end of the section, the sentence “The notice requirement in this section is in addition to the signage requirement in section 4.1.2.”
3. The **Noise Regulation Bylaw No. 8856**, Schedule A is amended by adding, in section 3 Land Use Contracts, after the land use contract reference numbers, in each zone, the following:
- “or, if the Land Use Contracts are terminated and replaced by underlying zoning, the underlying zoning.”
4. This Bylaw is cited as “**Noise Regulation Bylaw No. 8856, Amendment Bylaw No. 9486**”.

FIRST READING

SECOND READING

THIRD READING

ADOPTED

\_\_\_\_\_  
MAYOR

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
CORPORATE OFFICER

CITY OF RICHMOND
APPROVED for content by originating dept. <i>SW.</i>
APPROVED for legality by Solicitor <i>DW.</i>



# City of Richmond

## Report to Committee

**To:** Community Safety Committee  
**From:** Rendall Nessel, Superintendent  
Officer In Charge, Richmond RCMP Detachment  
**Date:** September 8, 2015  
**File:** 09-5000-01/2015-Vol  
01 (15.23)  
**Re:** RCMP's Monthly Report - August Activities 2015

### Staff Recommendation

That the report titled "RCMP's Monthly Report – August Activities 2015," dated September 8, 2015 from the Officer in Charge, Richmond RCMP, be received for information.

Rendall Nessel, Superintendent  
Officer In Charge, Richmond RCMP Detachment  
(604-278-1212)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## **Staff Report**

### **Origin**

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

*Maintain emphasis on community safety to ensure Richmond continues to be a safe community.*

### **Analysis**

Below is the RCMP's monthly report for August 2015 activities.

#### Noteworthy Files and Activities

##### *Suspected Burglar from Manitoba Arrested*

On August 3, security personnel reported a male attempting to break into a commercial mail room at Lansdowne Mall. Shortly before 10:00 am, Detachment patrol officers responded to the break and enter and engaged in a foot pursuit when the male fled. Quick-reacting patrol officers were able to apprehend him. Break-in tools, a hammer and a stolen purse were recovered from a 35 year old man from Manitoba. Dexter Manimtim, has been charged with one count of break and enter, one count of theft under \$5,000, and one count of possession of break-in tools.

##### *Traffic Stop Uncovers Drugs*

Two Detachment patrol officers were conducting a traffic stop in the area of Buswell Street and Park Road on August 12 just after 1:00 am when they discovered drugs in a hidden compartment of a vehicle. A 23 year old man from Surrey was arrested and over 1,000 pills were seized. The pills are green in colour with the markings "CDN" and "80" and resemble the pain medication OxyContin, and a sample of the tablets was sent to the forensic laboratory for testing. The investigation is ongoing.

##### *Burglar Re-arrested*

The Detachment's Property Crime Unit has been investigating a series of residential burglaries spanning from May 2014 to January 2015. In every instance, the victims were present while their homes were burglarized. The Property Crime Unit arrested Ryan James Mercer, 23, of Richmond, on August 14. He is facing charges for six counts of break and enter and one count of possession of stolen property. He was remanded in custody until his court appearance on August 18. Mercer is well known to the police and was previously arrested in January 2015 by Richmond's Property Crime Unit.

*Road Rage Incident Results in Shots Fired*

Detachment patrol officers responded to reports of shots fired in the area of Westminster Highway and Garden City Road shortly after 8:30 pm on August 17. Patrol officers located a 22 year old Richmond man in a white Toyota Corolla uninjured, however at least one bullet hole was found in the car. A male suspect was seen fleeing in a dark coloured sedan travelling northbound at a high rate of speed on Garden City Road. Police are following up on a number of leads as well as going through surveillance footage. The investigation is ongoing.

*Shots Fired No. 2 Road and Westminster Highway*

In the late evening hours of August 21, the Detachment was called to a report of a man shot near Dover Park. Upon arrival, police confirmed that one man had been shot and secured the crime scene, which spanned from Dover Park to a nearby gas station. The victim, who is well-known to police and has gang affiliations, was taken to hospital with multiple gunshot wounds. He is currently in stable condition and expected to survive, but is not cooperating with investigators.

The crime scene was processed overnight and into Saturday, with Dover Park and the surrounding area cordoned off for the collection of evidence. Investigators believe that this is a targeted shooting given the gang association of the victim. The Combined Forces Special Enforcement Unit of BC (CFSEU-BC) is now supporting the Richmond RCMP in their investigation. The investigation is ongoing.

*Ironwood Incident*

On August 25 at 7:30 am, while at the Ironwood mall, the Detachment's Quick Response Team (QRT) responded to a frantic call for help when a delivery driver had a 1,700 pound pallet of food supplies fall on his foot. The officers ran to the semi truck parked near the produce market and saw the delivery driver pinned, unable to remove his foot. The 5 officers managed to remove the pallet from his foot and called 911. BC Ambulance Service transported the victim to Richmond General Hospital.

*Marine Fatality*

On August 27 just after 9:00 pm, Detachment officers responded to a report of a jet-ski adrift with two unconscious persons floating in the Fraser River. A commercial vessel had spotted them and contacted the Richmond RCMP. A Canadian Coast Guard hovercraft was deployed and both persons were recovered and brought to shore near No. 4 Road and the dyke. The BC Ambulance Service and Richmond Fire-Rescue attended. Despite their best efforts, both persons were deceased at the scene. Lighting conditions and speed are being considered as contributing factors at this point, and foul play is not suspected.

Road Safety Unit

<b>Name</b>	<b>Act</b>	<b>Example</b>	<b>June 2015</b>	<b>July 2015</b>	<b>Aug 2015</b>
Violation Tickets	Provincial Act Offences	Speeding	964	813	862
Notice & Orders	Equipment Violations	Broken Tail-light	326	221	221
Driving Suspensions	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	33	48	0
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	11	5	10
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	0	0	0

Community Police Stations

The Community Police Stations enhance the Detachment's community policing service by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue community safety initiatives which have led to a greater awareness of crime prevention programs, enhanced community engagement, accessibility, and reduced fears of crime. The demographics of the programs vary month to month based on weather conditions, seasonal initiatives, events and the availability of volunteers. Programs and activities for the month of August include:

*Fail to Stop*

Volunteers monitor areas where drivers are not making a full stop at prominent intersections with stop signs and red lights. In August, 821 information letters were sent to the registered owners of vehicles advising them of the fine if they were pulled over by a police officer. In August, the areas of focus were:

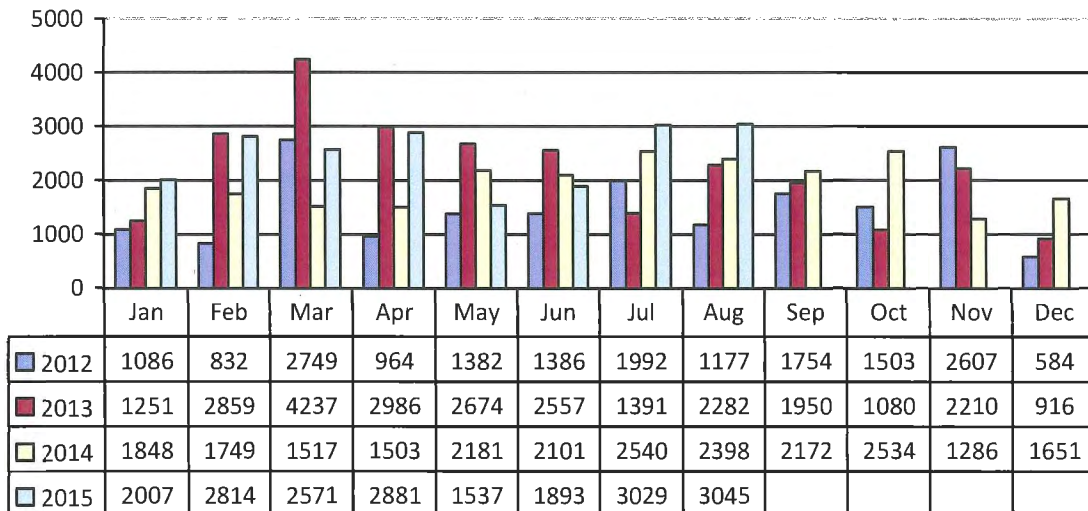
- Kwantlen Street and Alexandra Road
- Cambie Road and River Road
- Shell Road and Westminster Highway
- Alderbridge Way and Shell Road

*Lock-Out Auto Crime Statistics*

Co-sponsored by the Insurance Corporation of BC (ICBC), this program involves volunteers patrolling city streets and parking lots for automobile security vulnerabilities. Lock-Out Auto Crime Program notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues, if any, need to be addressed in order to keep the vehicle and its contents secure.

Figure 1 provides a comparison by year for the number of vehicles issued a notice.

**Figure 1: Lock Out Auto Crime Vehicles Issued a Notice**



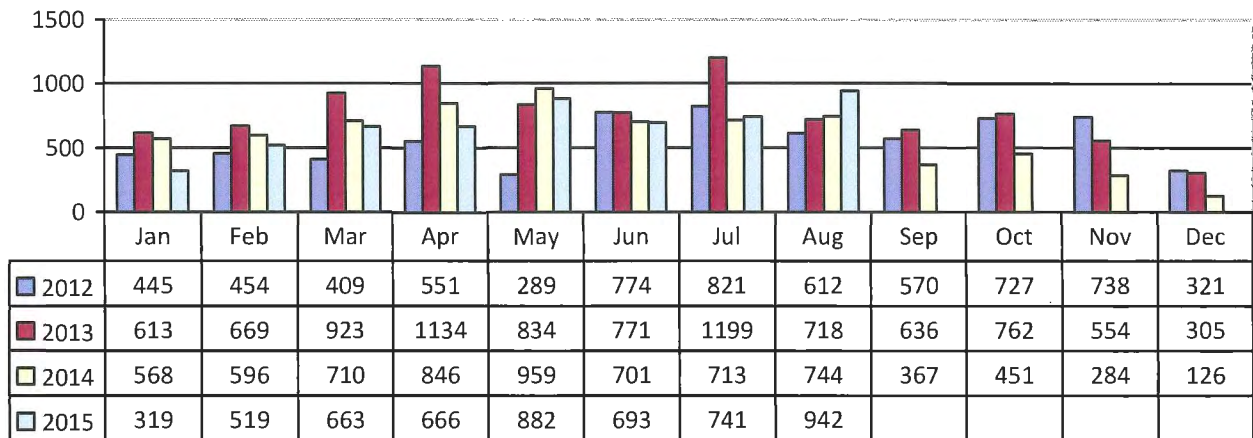
### *Speed Watch Statistics*

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed. The volunteers record the license plate number and the speed, and a letter is sent to the vehicle's registered owner when there is an infraction. The letter includes the date, time, location and what penalty would have been issued if the driver had received a violation ticket.



Figure 2 provides a comparison by year of the number of letters sent.

**Figure 2: Speed Watch Letters**

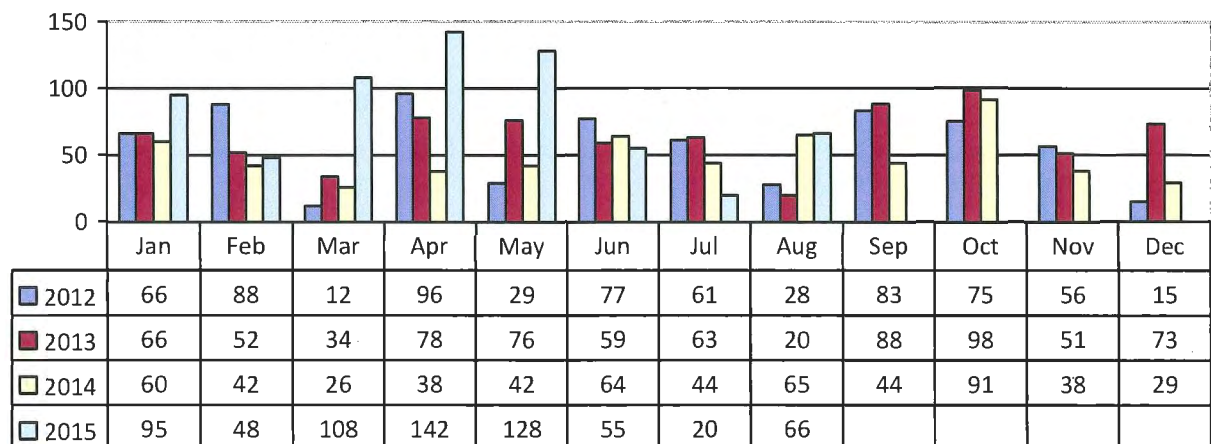


### Distracted Drivers Statistics

Trained volunteers monitor intersections and observe distracted drivers. While volunteers are performing bike/foot patrols or Speed Watch duty, they note drivers that are on their cell phones, using other electronic devices, reading a newspaper, shaving or putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and location of the observed offence. Also, the letter includes the type of driving infraction and the potential fine amount had the driver received a violation ticket.

Figure 3 provides a comparison by year for the number of letters sent.

**Figure 3: Distracted Drivers Letters Sent**



*Volunteer Foot/Van Patrol and Bike Patrol Program*

Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and provide a visible deterrent to crime and public order issues. In August 2015, there were 11 foot/van patrols, totaling 58 hours and nine bike patrols totaling 66 hours. The volunteers assisted the public with directions, general questions and minor vehicle collisions. They also reminded jaywalkers to use the crosswalks, noted any distracted drivers and queried license plates to see if any vehicles were stolen. The volunteers visited local parks and schools to make sure these areas were safe and looked for possible grow ops and abandoned houses.

*Volunteer Highlights include:*

- Seven volunteers and the City Centre Coordinator hosted the Distracted Driver's Obstacle Course and Fatal Vision goggles at the Cambie Community Centre Movie Night – King George Park on August 4. There were approximately 500 people in attendance.
- 12 volunteers and two RCMP officers participated in a Pedestrian Safety Blitz on August 12 along the No. 3 Road corridor. Approximately 500 life saver candies and safety cards were given out.
- 11 volunteers participated in the Bagua Walking Meditation Day at King George Park on August 16. The volunteers engaged in foot and bike patrols, Distracted Driver's Obstacle Course and Fatal Vision goggles. A display table was set up and information was provided on crime prevention programs that are offered, when and how to call police and volunteer application forms. There were approximately 1,000 people in attendance.
- Nine volunteers held a Distracted Driver's Obstacle Course and Fatal Vision goggles event at the request of ICBC on August 19 at Commerce Parkway.
- Congratulations to two volunteers who will be starting their new careers in policing:
  - Mr. Brar, a volunteer for four years, will be departing to the RCMP's Depot in Regina, Saskatchewan to start training in the fall.
  - Mr. Cheng, a volunteer for 3 1/2 years, will be starting at the Justice Institute in the fall as he was accepted in the Transit Police Service.

Block Watch

Block Watch is a crime prevention program aimed at helping residents organize their neighborhoods to help prevent crime in the community.

*Activities for August 2015 include:*

- Alerts/Letters - There were 49 residential and 16 business break and enter email alerts and 224 residential and 11 business letters sent during this period to registered Richmond residents and businesses. These emails and letters informed home and business owners that a break and enter had occurred, provide crime prevention information, and direct residents and business owners to the crime prevention web pages.

- Block Watch - As of the end of August, there are 9,635 Block Watch participants in 407 groups with 541 Block Watch Captains and Co-Captains. This is an increase of 177 Block Watch participants.
- Residential break and enter email alerts – at the end of August there are 5,270 registered email addresses which is an increase of 125 Richmond residents registered in August.
- Block Watch neighbourhood parties were held at three different locations in August:
  - August 9 – Regent Street
  - August 16 – Smith Drive
  - August 22 – Kingsley Drive

### Victim Services

Victim Services provides victims and witnesses with professional and timely support to lessen the impact of trauma resulting from crime.

- During August, Richmond RCMP Victim Services provided services to 41 new clients and attended 12 crime and trauma scenes, in addition to maintaining an active caseload of 200 on-going files.
- Victim Services provided on-going emotional support to help victims of property crimes, family dysfunction and many medical related sudden deaths. Referrals were provided for long term help. Victim Services provided support to victims of crime by providing court orientations and accompaniments to trial.
- Victim Services provided support to the witnesses of a motorcycle crash, which resulted in the motorcycle bursting into flames. The driver is facing a long recovery and the witnesses were shaken by the intensity of the fire.
- Victim Services assisted the families of victims after a boating accident tragedy on the Fraser River claimed the lives of two persons. Victim Services continues to support the families with the loss.

### Auxiliary Constables

The primary mandate of Richmond's Auxiliary Constables is to support community police activities relating to public safety and crime prevention.

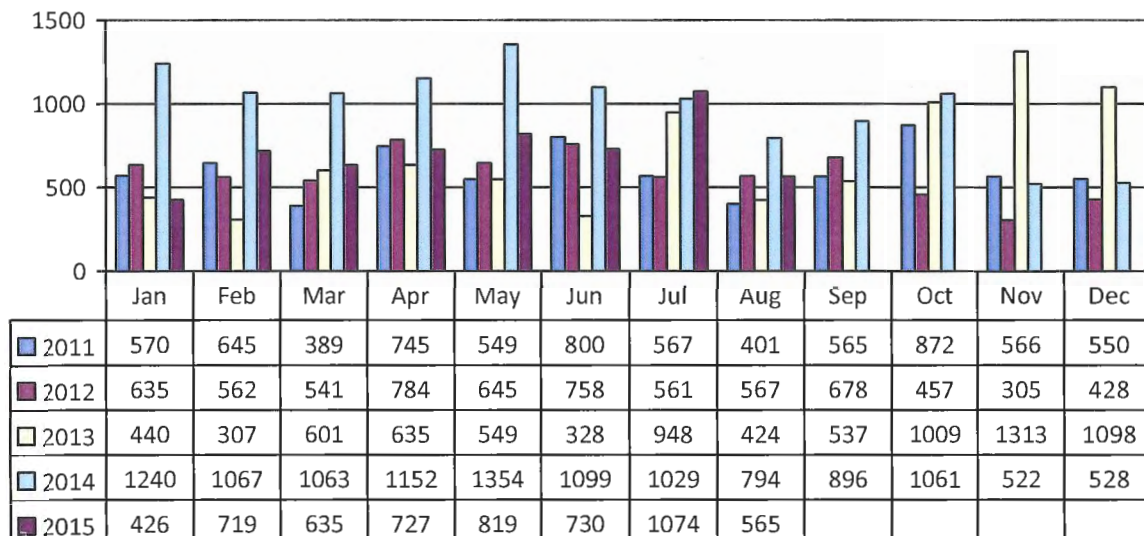
#### *Total Auxiliary Constable Volunteer Hours*

Total Auxiliary Constable volunteer hours include community policing activities as well as hours spent in training, court, ride-along and call-outs. As of the end of August 2015, Richmond Detachment's complement of Auxiliary Constables is 42. The Auxiliary Constables volunteered 565 hours during the month of August. In 2015, the hours continue to be negatively impacted by the policy change of October 2014 restricting many Auxiliary Constable Duties including attendance at community events. In 2014, the hours were positively impacted by the addition of 17 new Auxiliary Constables in April, who were mandated to complete field training shifts.

Historically, August hours are usually lower than July, as July includes Canada Day / Salmon Festival.

Figure 4 compares the monthly hours of service for the years since 2011.

**Figure 4: Auxiliary Constable Volunteer Hours**



### *Pathways Clubhouse*

The RCMP has had a partnership with Pathways Clubhouse for the past several years and recently Pathways has appreciated two of the Auxiliary Constables Walrond and Dally for their incredible work and support for the Pathways members. Pathways provides hope, encouragement and opportunities to people who live with mental illness and over the last couple of years the partnership with the RCMP has grown and developed with the help of Auxiliary Constables Walrond and Dally. On a regular basis, they drop by Pathways to have coffee with the Clubhouse members and bring other officers with them. They provide support at special events and bring those who could benefit from Pathways services. They make each of the members, who often feel stigmatized, feel important and valued. The Pathways members, who were dealing with crisis situations, wanted Auxiliary Constables Walrond and Dally to help them. This is quite a change in attitudes regarding law enforcement. A thank you has been extended to the Auxiliary Constables who support Pathways, which truly makes a difference in the lives of those living with mental illness.

### *Auxiliary Constables Activities for August 2015 include:*

- Block Watch – supported the Block Watch program by attending 3 block parties.
- Crime Watch – provided uniformed support to Crime Watch volunteers on weekend patrols.

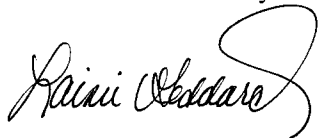
- Youth Programs – assisted Youth Section officers at Camp Courage which is a great opportunity for police and fire personnel to communicate with youth and their parents, acting as positive role models, and mentoring youth towards goals of social responsibility and civic mindedness.
- Seniors Safety Talk – presented fraud awareness, personal safety and other crime prevention information to seniors at Caring Place.
- City Centre Movie Night & Night Markets – provided support to RCMP officers at these events.
- City Centre Movie Night - provided support to RCMP officers at this event.
- Cops for Cancer – assisted RCMP officers in promoting Cops for Cancer fundraising at the RevScene Car Show annual event.
- Ride Alongs - provided support to RCMP officers with Traffic, General Duty, YVR and Marine patrols.
- Volunteer Training – provided training to crime prevention volunteers in the civilian police observer program.

### **Financial Impact**

None.

### **Conclusion**

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.



Lainie Goddard  
Manager, RCMP Administration  
(604-207-4767)

LG:jl

Att. 1: Crime Statistics  
2: Crime Maps



## AUGUST 2015 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Aug-15	August		2014	2015	% Change	Change in # of Incidents
<b>VIOLENT CRIME</b> (UCR 1000-Series Offences)	<b>99</b>	<b>114.2</b>	<b>100-129</b>	<b>830</b>	<b>800</b>	<b>-3.6%</b>	<b>-30</b>
<i>Robbery</i>	<b>3</b>	7.4	6-8	45	44	-2.2%	-1
<i>Assault Common</i>	42	42.8	33-52	298	308	3.4%	10
<i>Assault w/ Weapon</i>	7	11.0	10-12	81	77	-4.9%	-4
<i>Sexual Offences</i>	5	7.2	3-11	67	39	<b>-41.8%</b>	<b>-28</b>
<b>PROPERTY CRIME</b> (UCR 2000-Series Offences)	<b>728</b>	<b>676.0</b>	<b>625-727</b>	<b>5597</b>	<b>5449</b>	<b>-2.6%</b>	<b>-148</b>
<i>Business B&amp;E</i>	<b>19</b>	38.0	27-49	248	227	-8.5%	-21
<i>Residential B&amp;E</i>	52	58.2	50-66	537	504	-6.1%	-33
<i>MV Theft</i>	36	28.8	19-39	234	236	0.9%	2
<i>Theft From MV</i>	<b>220</b>	178.8	152-205	1748	1518	<b>-13.2%</b>	<b>-230</b>
<i>Theft Other</i>	<b>141</b>	113.2	92-134	897	1066	<b>18.8%</b>	<b>169</b>
<i>Shoplifting</i>	63	61.8	51-72	448	410	-8.5%	-38
<i>Fraud</i>	<b>59</b>	51.2	45-57	388	486	<b>25.3%</b>	<b>98</b>
<b>OTHER CRIMINAL CODE</b> (UCR 3000-Series Offences)	<b>237</b>	<b>237.4</b>	<b>219-256</b>	<b>1480</b>	<b>1606</b>	<b>8.5%</b>	<b>126</b>
<i>Arson - Property</i>	4	6.6	4-9	46	38	<b>-17.4%</b>	<b>-8</b>
<b>SUBTOTAL</b> (UCR 1000- to 3000-Series)	<b>1064</b>	<b>1027.6</b>	<b>978-1077</b>	<b>7907</b>	<b>7859</b>	<b>-0.6%</b>	<b>-48</b>
<b>DRUGS</b> (UCR 4000-Series Offences)	<b>82</b>	<b>66.6</b>	<b>45-88</b>	<b>411</b>	<b>486</b>	<b>18.2%</b>	<b>75</b>

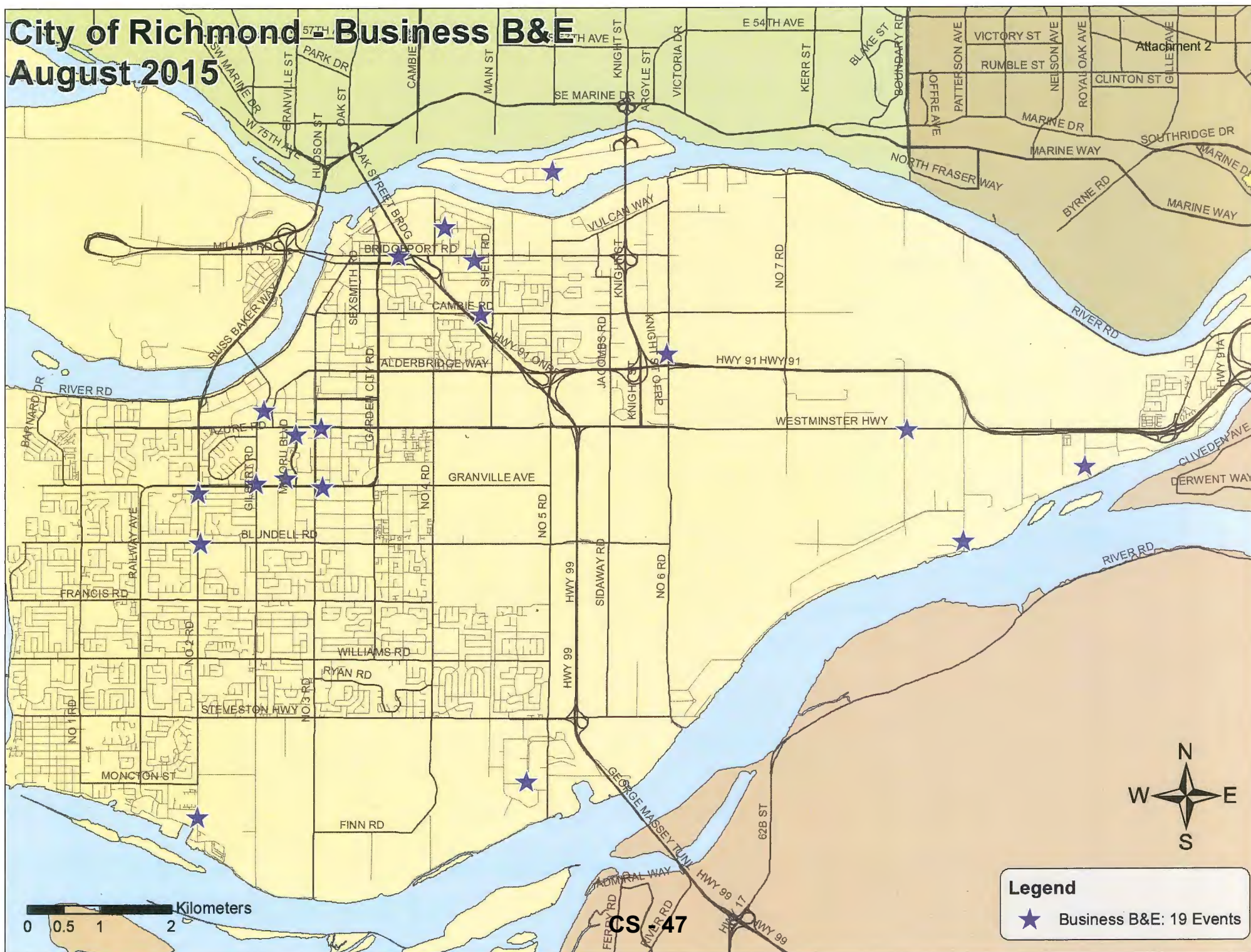
Prepared by Richmond RCMP.

Data collected from PRIME on 2015-09-02. Published 2015-09-02. Revised 2015-09-04.

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Attachment 2

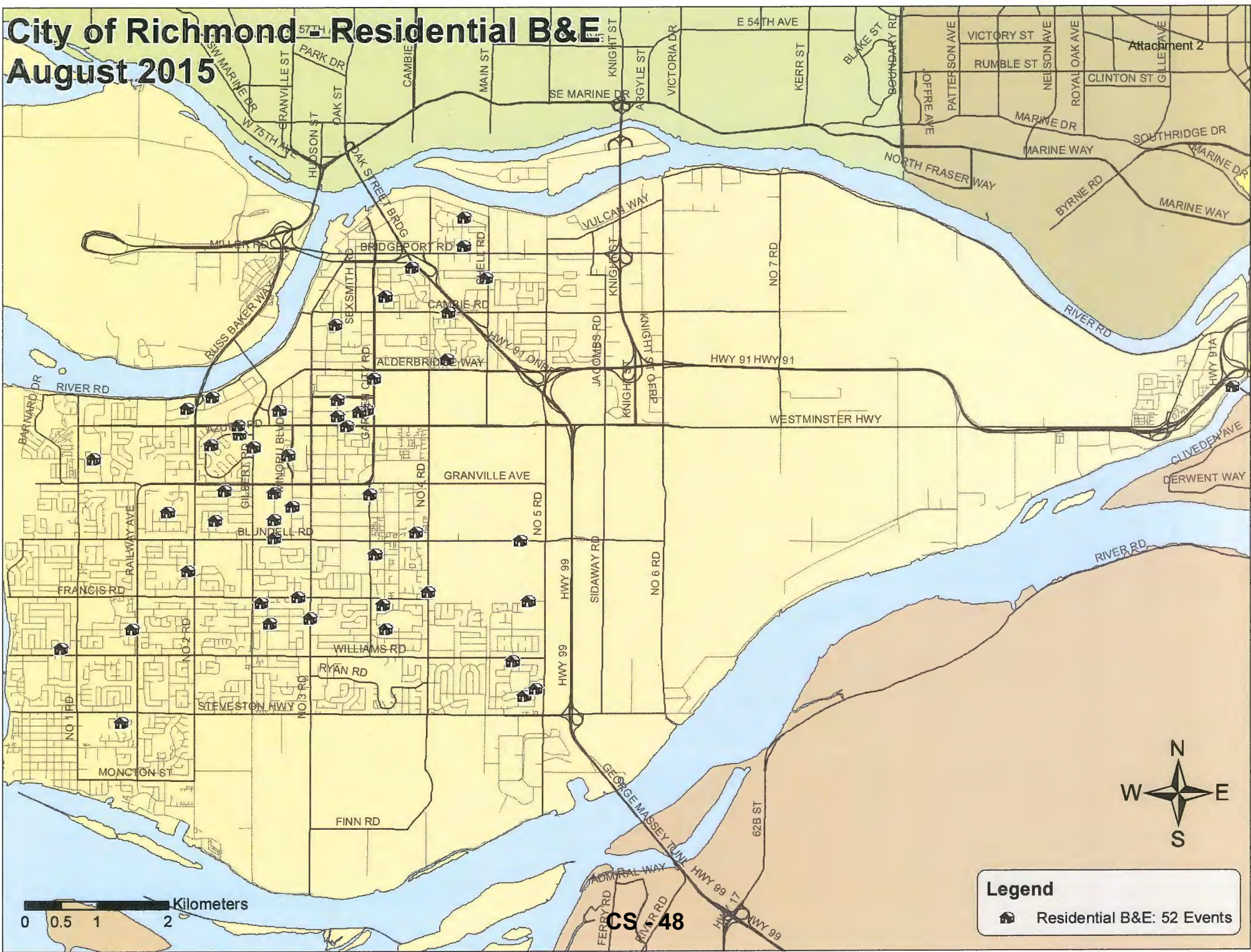





# City of Richmond - Residential B&E

August 2015

Attachment 2



**Legend**

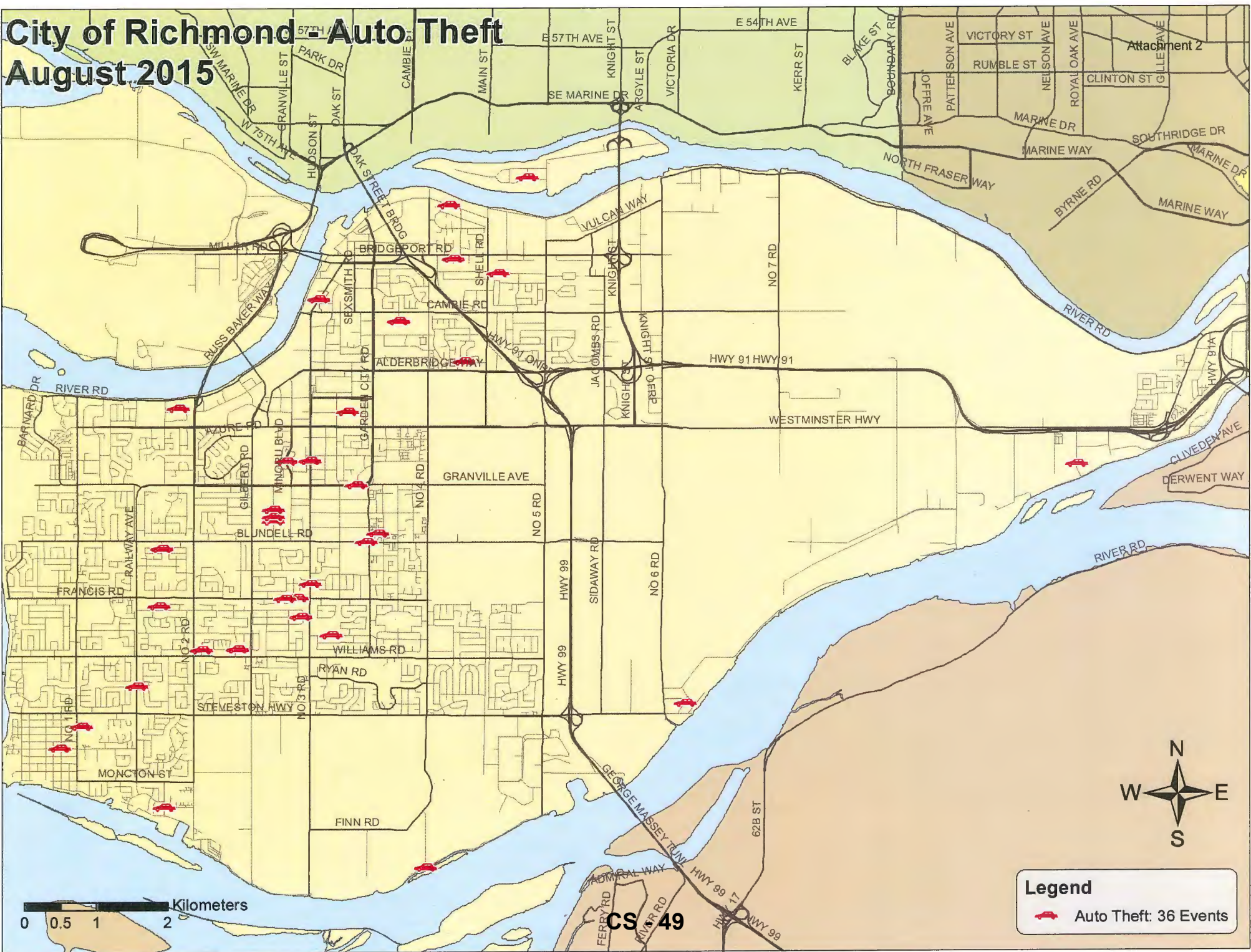
 Residential B&E: 52 Events



# City of Richmond - Auto Theft

## August 2015

Attachment 2



CS 49



# City of Richmond - Theft from Auto

## August 2015

Attachment 2

