



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Wednesday, October 12, 2011
4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 *Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, September 13, 2011.*



NEXT COMMITTEE MEETING DATE

Tuesday, November 15, 2011, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

CS-9 1. **COMMUNITY BYLAWS – AUGUST 2011 ACTIVITY REPORT**
(File Ref. No. 12-8060-01) (REDMS No. 3360528)

[TO VIEW eREPORT CLICK HERE](#)

See Page **CS-9** of the Community Safety agenda for full hardcopy report

Designated Speaker: Wayne Mercer

STAFF RECOMMENDATION

That the Community Bylaws Monthly Activity Report dated October 4, 2011, from the General Manager, Law & Community Safety, be received for information.



CS-15 2. RCMP'S MONTHLY REPORT – JULY AND AUGUST 2011 ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 3353471)

TO VIEW eREPORT CLICK HERE

See Page **CS-15** of the Community Safety agenda for full hardcopy report

Designated Speaker: Renny Nasset

STAFF RECOMMENDATION

That the OIC's report entitled "RCMP's Monthly Report – July and August 2011 Activities" dated September 23, 2011, be received for information.



CS-35 3. LAFARGE CANADA INC. – CONFINED SPACE RESCUE, FEE-FOR-SERVICE AGREEMENT

(File Ref. No.) (REDMS No. 3367245)

TO VIEW eREPORT CLICK HERE

See Page **CS-35** of the Community Safety agenda for full hardcopy report

Designated Speaker: Tim Wilkinson

STAFF RECOMMENDATION

That the Chief Administrative Officer and General Manager Law and Community Safety be authorized to negotiate and execute on behalf of the City, a fee-for-service agreement for the provision of confined space rescue services by the City's Fire Rescue Division to Lafarge Canada Inc.'s operations at 7611 No. 9 Road on the terms and conditions outlined in the staff report titled "Lafarge Canada Inc. – Confined Space Rescue, Fee-for-Service Agreement" dated September 23, 2011.



CS-41 4. FIRE 20/20 RECRUITING AND RETAINING FOR DIVERSITY WORKSHOP – STATUS REPORT

(File Ref. No. 09-5000-01) (REDMS No. 3363641)

TO VIEW eREPORT CLICK HERE

See Page **CS-41** of the Community Safety agenda for full hardcopy report

Designated Speaker: John McGowan

STAFF RECOMMENDATION

That the Fire 20/20 Recruiting and Retaining for Diversity Workshop Status Report, dated September 26, 2011 from the Fire Chief, be received for information.



5. **FIRE CHIEF BRIEFING**

(Oral Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

- (i) *School Fire Drills*
- (ii) *Seat Belts*
- (iii) *Firefighter Exchange*
- (iv) *Fire Prevention Week*

6. **RCMP/OIC BRIEFING**

(Oral Report)

Designated Speaker: Supt. Rendall Nessel

Item for discussion:

- (i) *Detachment Opening*

7. **MANAGER'S REPORT**

- (i) *Great BC Shakeout Earth Quake Drill October 20, 2011*

ADJOURNMENT





Community Safety Committee

Date: Tuesday, September 13, 2011
Place: Anderson Room
Richmond City Hall
Present: Councillor Derek Dang, Chair
Councillor Ken Johnston, Vice-Chair
Councillor Evelina Halsey-Brandt
Councillor Greg Halsey-Brandt
Councillor Bill McNulty
Also Present: Councillor Sue Halsey-Brandt
Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Tuesday, July 12, 2011, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Wednesday, October 12, 2011, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

1. **VIAL OF LIFE PROGRAM STATUS REPORT**
(File Ref. No.) (REDMS No. 3285131)

Community Safety Committee
Tuesday, September 13, 2011

Kim Howell, Deputy Chief – Administration, provided background information. Ms. Howell advised that the Vial of Life Pilot Program is currently in its evaluation phase and that the information collected through this process will be provided to Council.

In reply to a query from Committee, Ms. Howell noted that a Vial of Life Kit includes an information brochure, a plastic container (the vial), a medical information form, and either a Vial of Life fridge magnet or decal to alert emergency responders. The decal is utilized by users with stainless-steel appliances. Also, Ms. Howell commented that staff will provide an update on the success of the Program, including statistics on the number of medical calls responded to and the ratio of these calls for Vial of Life participants versus non-participants.

It was moved and seconded

That the Vial of Life Program Status Report, dated August 11, 2011 from the Fire Chief, be received for information.

CARRIED

2. RCMP'S MONTHLY REPORT – JUNE 2011 ACTIVITIES

(File Ref. No. 09-5000-01/2010-Vol 01(11.48)) (REDMS No. 3253703)

Renny Nasset, OIC, Richmond RCMP, reviewed the RCMP's June 2011 activities. He commented on the number of robberies and attributed the spike in robberies to an increase in iPhones thefts stolen directly from the user.

It was moved and seconded

That the OIC's report entitled "RCMP's Monthly Report – June 2011 Activities" dated July 11, 2011, be received for information.

CARRIED

3. COMMUNITY BYLAWS – JUNE 2011 ACTIVITY REPORT

(File Ref. No. 12-8060-01/2011-Vol 01) (REDMS No. 32772858)

Wayne Mercer, Manager, Community Bylaws, provided background information and highlighted that revenue has increased in many areas when compared to figures in 2010.

In reply to a query from Committee, Mr. Mercer advised that Giant Hogweed has been classified as a noxious weed in British Columbia and that Bylaw Liaison Property Use Officers have found the weed on several properties in Richmond. He noted that a program to compel property owners to remove the giant hogweed will be launched. The program will include information on how to safely remove the noxious weed, and provide referrals to professional noxious weed removers.

In reply to a comment made by Committee, Mr. Mercer stated that a staff report on the noise bylaw is anticipated to come forward in the new year.

Community Safety Committee
Tuesday, September 13, 2011

It was moved and seconded

That the Community Bylaws Monthly Activity Report dated August 8, 2011, from the General Manager, Law & Community Safety, be received for information.

CARRIED

4. 2011 SECOND QUARTER REPORT – FIRE-RESCUE

(File Ref. No.) (REDMS No. 3297081)

John McGowan, Fire Chief, Richmond Fire-Rescue, provided background information and spoke of false alarm protocols. He commented on call volumes and stated that that Fire-Rescue has tailored the categories of call types, in particular false alarm calls to better reflect what the actual call was for.

In reply to a query from Committee, Fire Chief McGowan advised that public service calls include calls for things such as a child locked in a vehicle, and assistance to BC Ambulance Services etc.

It was moved and seconded

That the report on Fire-Rescue's operations for the 2nd Quarter ending June 30, 2011 be received for information.

CARRIED

5. FIRE CHIEF BRIEFING

(Oral Report)

(i) Refurbishment of No. 1 Fire Hall Sign

Fire Chief McGowan was pleased to announce that the sign outside Fire Hall No. 1 has been refurbished and will have a weekly Richmond Fire-Rescue message posted.

(ii) Fire Hall No. 2 Opening

Fire Chief McGowan distributed invitations to members of Committee for the opening of Fire Hall No. 2 scheduled for Saturday, October 1, 2011.

6. RCMP/OIC BRIEFING

(Oral Report)

(i) Live Scan

OIC Nasset advised that the Richmond RCMP's Live Scan unit has processed over 450 finger printing applications and highlighted that their results are provided within minutes. Prior to the detachment receiving the Live Scan unit, OIC Nasset noted that finger printing applications took approximately three to six months to complete.

Community Safety Committee
Tuesday, September 13, 2011

(ii) Community Crime Reduction Meeting

OIC Nasset advised that the Richmond RCMP detachment will be hosting their second Community Crime Reduction meeting, scheduled for September 22, 2011 at 1:00 p.m. He welcomed members of Council and the Richmond community to attend and participate in the meeting.

In reply to a query from Committee, OIC Nasset advised that an update on the RCMP's marine vessel is forthcoming. Also, he noted that the RCMP will be relocating to their new location at 11411 No. 5 Road at the end of the month.

7. MANAGER'S REPORT

None.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (4:30 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, September 13, 2011.

Councillor Derek Dang
Chair

Hanieh Floujeh
Committee Clerk



City of Richmond

Report to Committee

To: Community Safety Committee

Date: October 4, 2011

From: Phyllis L. Carlyle
General Manager, Law & Community Safety

File: 12-8060-01/2011-Vol 01

Re: Community Bylaws - August 2011 Activity Report

Staff Recommendation

That the Community Bylaws Monthly Activity Report dated October 4, 2011, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle
General Manager, Law & Community Safety
(604.276.4104)

FOR ORIGINATING DEPARTMENT USE ONLY			
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Budgets	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Fire Rescue	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Building Approvals	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Engineering	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Parks and Recreation	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Parking Program
2. Property Use
3. Grease Management Program
4. Animal Control
5. Adjudication Program
6. Revenue & Expenses

1. Parking Program

Customer Service Response

The average number of daily calls for service fielded by administration staff on parking issues for August 2011 was 49 – this includes voice messages, directly answered calls as well as emails; an increase of approximately 7% when compared to the number of service calls reported for the month of July 2011.

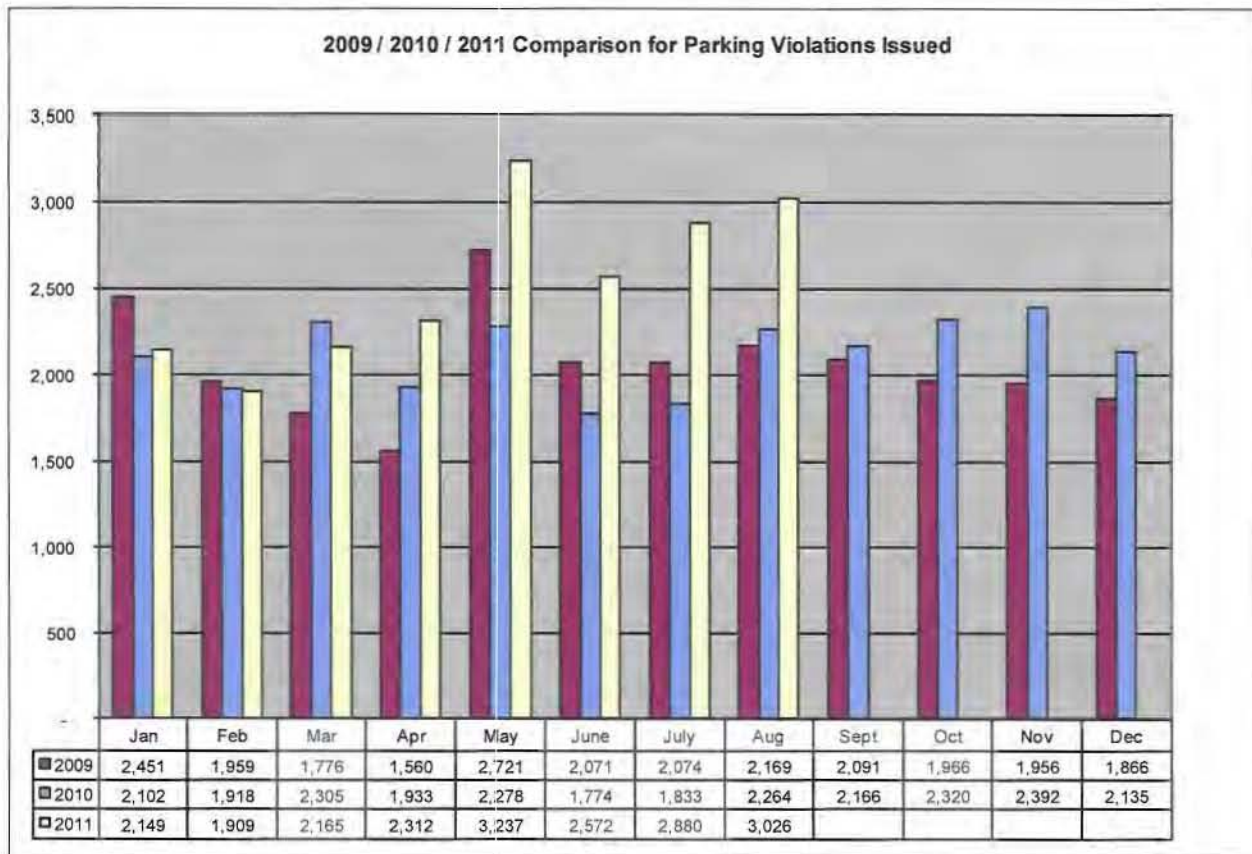
Enforcement Activity

- The number of parking violations that were either cancelled and/or changed to a warning for the month of August 2011 was 240 – approximately 7.9% of the violations issued in August 2011. The following chart provides a breakdown of the most common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a) Identity issues	7.9%
Section 2.1 (c) Poor likelihood of success at adjudication	22%
Section 2.1 (d) Contravention necessary - health related	0.1%
Section 2.1 (e) Multiple violations issued for one incident	8 %
Section 2.1 (f) Not in public interest	46%
Section 2.1 (g) Proven effort to comply	16%

- A total of 3026 notices of bylaw violation were issued for parking / safety & liability violations within the City during the month of August 2011 – an increase of approximately 25 % when compared to the number of violations issued during the month of August 2010.

Following is a month-to-month comparison chart on the number of violations that have been issued for the years 2009, 2010 and 2011:



- There was less than expected revenue from Night Market ticketing during the summer this year due to improved traffic control and lower attendance.
- Permit revenue for the month of August has been impacted by the planned closures of Firbridge Way by the City's Transportation Department; the closure is expected to continue into the month of September.
- Staff was successful in compelling the owner of 8540 Alexandra Road to erect a fence around their undeveloped lot mitigating illegal parking in the area.
- Film crew parking was up over the summer, in particular at Gateway and along River Road.
- The vacant lot at 4320 Moncton remains unregulated, and is currently being used for staff and public parking. The potential abuse for use as long term storage is an emergent concern.
- Significant road re-paving was undertaken over the summer, resulting in relaxed enforcement at several locations.
- The Steveston Harbour Authority implemented pay-parking on five of their properties this August. Demand for on-street and free City lot parking increased accordingly.
- Staff are currently working with the City Clerk's office with regard to a communications plan, for parking at polling stations during the upcoming November elections.
- Several initiatives were implemented over the summer to counter meter vandalism, including meter hardening, RCMP surveillance and a covert camera installation. There were 15 incidents of meter vandalism during the months of July and August 2011.
- Parking officers received 4 public commendations for outstanding service this summer.

2. Property Use

Customer Service Response

The average number of daily calls for service fielded by administration staff on property use issues for August 2011 was 15 – this includes voice messages, directly answered calls as well as emails. A decrease of approximately 17% when compared to the number of daily service calls reported for the month of July 2011.

For August 2011, 261 inspection files were created and assigned for investigation and appropriate enforcement – an increase of approximately 67% when compared to August 2010. The increase in files is due largely to the enforcement staff's proactive efforts with regard to unsightly premises and the abandoned/vacant home joint operations program.

Enforcement Activity

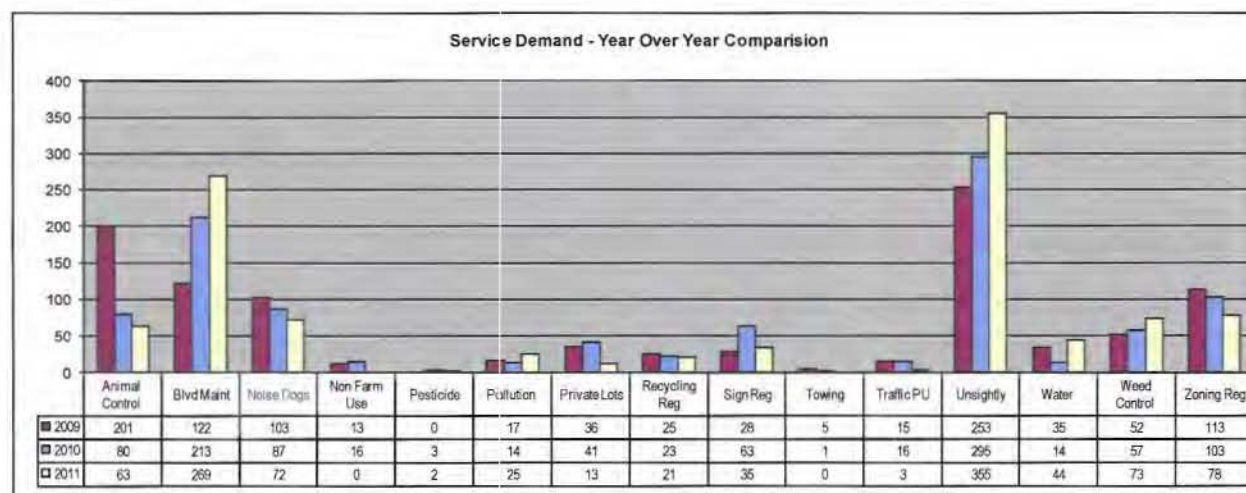
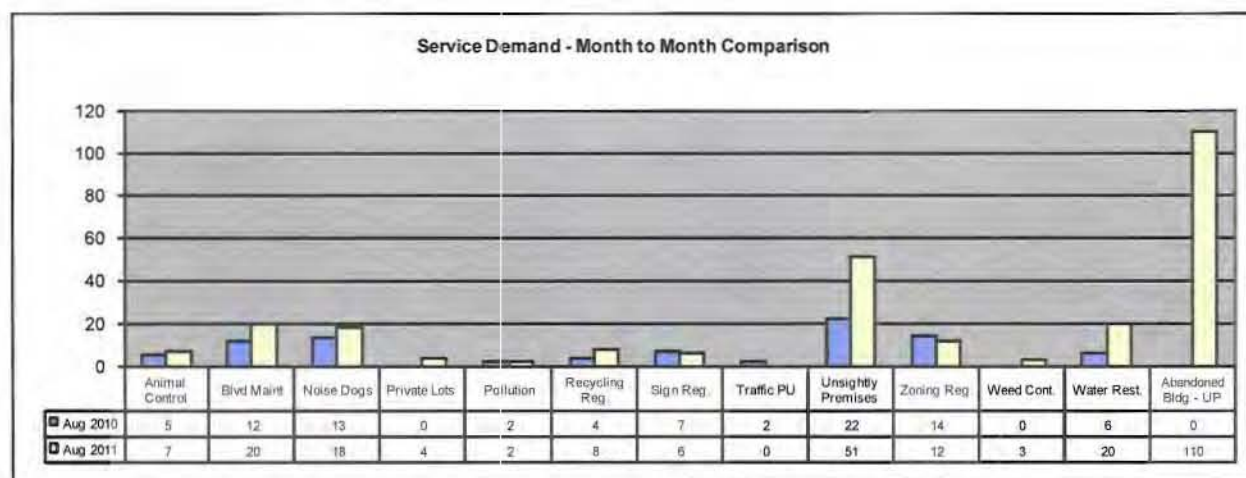
- Bylaw Liaison Property Use Officers continue to be committed to the delivery of professional by-law enforcement in a timely and effective manner. The mandate is to achieve compliance with the City's regulatory by-laws through education, mediation and, as necessary, progressive enforcement and prosecution.
- Community Bylaws continues to promote public awareness of the City's Enhanced Pesticide Management Program through compliance and enforcement activities under the Pesticide Use Control Bylaw No. 8514. Bylaw Liaison Property Use Officers conducted inspections on August 6th, 13th, and 20th. A total of 111 residents and 11 landscaping business operators were provided with compliance instructions pursuant to Bylaw 8514.
- The Property Use Inspectors have been tasked with taking a proactive approach to identifying abandoned/vacant homes in their respective zone area of responsibility. This proactive initiative is in addition to the efforts being undertaken presently by Richmond Fire-Rescue RFR. Each of the officers patrols their respective zones and if an unsecured vacant or abandoned home is found, the property is immediately referred to RFR for appropriate action. In the case where an initial identification finds that the property is unsightly, an inspection file will be created to address the contravention under the City's Unsightly Premises Regulation Bylaw 7162.

This program is a part of a coordinated City response. As part of this initiative, Community Bylaws and Fire-Rescue is notified daily by Permits – Building Approvals of all demolition applications. Community Bylaws role is to identify properties that may already have been identified by RFR but are now once again unsafe and unsecured, identify and address the unsightly properties and identify any new vacant properties that may have been missed.

- There was an increase in water restriction complaints this year due to the new Metro Vancouver lawn sprinkling regulations.

The following charts delineate Property Use service demand, by type, for August 2010 and

August 2011 as well as a year-over-year running comparison:



3. Grease Management Program

The Grease Management Inspector conducted 23 regulatory visits to food sector establishments during the month of August 2011. Most of the establishments inspected in August were found to be in compliance however 15 of the establishments required more than 1 visit due to restaurant operating times, the availability of personnel that have access to the traps and language barriers that require translation. There was one violation ticket issued during the month of August for failure to provide access to grease trap.

4. Dispute Adjudication Program

There were 13 cases processed at the Adjudication Hearing held on July 26, 2011 – 12 allegations were deemed to have occurred (1 case out of the 12 was a disputed ticket issued under the Grease Management Program) and 1 case was deemed not to have occurred.



Conclusion

Community Bylaws staff continues to strive to maintain the quality of life and safety of the residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Wayne G. Mercer
Manager, Community Bylaws
(604.247.4601)

ML:ml



City of Richmond

Report to Committee

To: Community Safety Committee

Date: September 23, 2011

From: Rendall Nasset
Officer In Charge, Richmond RCMP Detachment

File: 09-5000-01/2010-Vol
01
(11.53)

Re: RCMP's Monthly Report -- July and August 2011 Activities

Staff Recommendation

That the OIC's report entitled "RCMP's Monthly Report – July and August 2011 Activities" dated September 23, 2011, be received for information.

(Rendall Nasset) Superintendent
Officer in Charge, Richmond RCMP Detachment
(604-278-1212)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG 	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO 	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Origin

At the request of the Community Safety Committee, the OIC will keep Council informed on matters pertaining to policing in the community and has developed a framework to provide regular reporting cycles.

Analysis

Below is the RCMP's Monthly Report – July and August 2011 Activities.

Noteworthy Files:

Help Prevent Theft From Autos

The Detachment sent out a news release on July 21st encouraging the community to protect themselves from becoming victims of crime with respect to theft from autos. There are a number of things that can be done to ensure that a vehicle will not be broken into. Theft from autos continues to be a common occurrence in Richmond and the RCMP is committed to bringing the number of these occurrences down.

The Detachment holds monthly Crime Reduction meetings as a collaborative effort to reduce crime within the community. Everything from identifying "hot spots" for criminal activity to ensuring that officers are aware of the prolific offenders and the crimes they commit is discussed. As much as the RCMP is focused on bringing criminals to justice and making the community safer, the police need the public's assistance in order to achieve success.

Theft from auto is a crime of opportunity and is preventable. By following a few basic guidelines will eliminate the likelihood of being a victim. The key is to get into the habit of consistently following these guidelines until it becomes second nature.

- Remove valuables from the vehicle. Never leave any items in plain view as doing so provides an easy target and attracts attention. Valuables may include loose change, cigarettes, lighters, CD's, sunglasses and clothing. If they can see it, they can steal it.
- Park in well lit open areas. When at home, park the vehicle in the garage ensuring both the garage and vehicle are locked.
- Remove portable accessories such as stereo faceplates and GPS units because the home address is programmed into the GPS. Choose to have a garage door opener that fits on the key ring instead of a model that clips on to the visor. The combination of having a GPS unit and garage door opener stolen from your vehicles allows thieves easy access to the home.
- Install an alarm in the vehicle, as these will deter theft not only from the vehicle but theft of the vehicle.
- Install a locking device on the steering wheel. Not only does this prevent your vehicle from being stolen, it also tells thieves that a responsible person owns the vehicle and the likelihood of any valuables left inside is low.

Richmond's Community Policing section and the numerous volunteers that work out of the Community Police Stations frequently perform inspections on vehicles parked at different locations within Richmond as part of Lock-Out Auto Crime.

Lock-Out Auto Crime volunteers take note of anything that attracts them to a vehicle, such as items of value left out in the open. These vehicles are given a Crime Prevention Notice which is a piece of paper left on the vehicle to serve as notification that the vehicle was checked by volunteers and found not to be in compliance of anti-theft strategies.

From January to the end of June volunteers checked approximately 14,000 vehicles as part of Lock-Out Auto Crime. Out of those vehicles almost 5,200 were issued Crime Prevention Notices.

Shots Fired

On August 2 at approximately 1:00 pm the Detachment received a report of shots fired in the 10,000 block of Whistler Court. Upon police attendance it was discovered that one person had been shot. Emergency Health Services attended and transported the injured person to hospital for treatment. A 53-year-old male has been charged after allegedly discharging a firearm, sending a six-year-old boy to hospital. The male appeared in court on August 3 and has been charged with Pointing a Firearm, Reckless Discharge of a Firearm, Using a Firearm in a Careless Manner and Criminal Negligence Causing Bodily Harm. This male is not known to police. The six-year-old boy, who was visiting from China, had surgery and is expected to make a full recovery.

Cell Phones Targeted by Thieves

Smart phones seem to be one of the latest craze, however some people are resorting to physical violence in order to steal them from their rightful owners. Since January there have been 35 robberies that have occurred in Richmond where either cell phones or personal electronic devices were stolen. In some instances, suspects have grabbed the phone from the hands of the victim as they walk by, while in other cases suspects have distracted the victims at which point the phone is stolen.

A distraction technique that has been used is when the suspect asks the victim for the time. When the victim takes out their cell phone to check the time, the suspect grabs the phone and runs. The majority of these offences have not included physical violence; however there have been instances where physical violence has been used. Incidents of cell phone theft and theft of personal electronic devices is not isolated to Richmond as this type of crime is being seen throughout the Lower Mainland. The following are some precautions to take to help protect oneself from becoming a victim:

- Be aware of surroundings and pay attention to who is nearby. Walk with confidence, holding head up and not looking down at the ground. Don't become consumed or distracted by your cell phone or personal electronic device that you lose touch of what is going on around you.

- Trust your instincts. If you feel like you are being followed and feel threatened, make eye contact to show you are suspicious and cross the street or enter a business that is close by. This shows that you will not be taken by surprise and puts you in a more populated area that will likely deter a criminal as the chance of being detected is higher.
- Walk with someone whenever possible, in well-traveled and well-lit areas. Avoid short cuts through alleys, construction sites and parking lots. Don't stop to talk to strangers and have a plan in mind in the event that you are confronted; where will you go and what will you do if a dangerous situation presents itself?
- If possible, don't advertise that you are carrying a cell phone or personal electronic device. Carry them as discretely as possible and replace them in your hiding spot immediately after using them.

In the event that someone confronts you, don't resist. Hand over the cell phone or belongings demanded as quickly as possible and try to disengage from the confrontation as soon as possible. Possessions can be replaced.

Cell phone owners should be aware that location-tracking software is available for both Blackberry and Apple. For Blackberry, owners can download "Blackberry Protect" at www.us.blackberry.com while iPhone owners can download "Find My iPhone" at www.apple.com. Both of these security software are free and are able to locate lost or stolen phones on a map, remotely lock the phone to protect the contents and send a message that would show up on the screen of the phone. There is no official application made for Android but there are third party software makers that provide the same protection, for example "Lookout" at www.mylookout.com.

Another safety tip is to use a pass code to protect information that is stored in your smart phone. Information on a smart phone can be used for identity theft or property crimes. Addresses and phone numbers stored on smart phones can be used to determine if homes are vacant for break and enters to occur while access to applications such as Email and Face book can access personal information. Never store pin numbers or alarm codes in the Notes application of the smart phone, as this is easily accessible as well.

Please Respect Local Growers

Fruit thievery may seem like a small problem to most but with food costs spiralling and operating costs on the rise, fruit theft is a big problem for blueberry farmers. Over the past few years the Detachment has received complaints from local blueberry farmers that their crops are being pilfered when no one is looking. Fruit theft is difficult to quantify, as partial crop losses are hard to estimate however farmers have noticed a decrease in their earnings, which they attribute to theft.

Blueberry theft is no different from any other type of theft as theft boils down to people choosing to disrespect other people and their property. These thefts are upsetting for farmers as they have put so much time and effort into growing their crop, only to find that people that help themselves to their bounty have diminished their yield.

People should be aware that berries and other crops are often sprayed with chemicals or pesticides after which they must sit for a few days before they can be harvested and consumed. As a result, there may be potential health concerns to those that unknowingly consume berries directly from farmers' fields that have been recently sprayed.

Farmers can protect themselves from theft by using preventative measures such as building fences and planting thorny bushes around their crops at vulnerable access points. The bushes should not be allowed to get to a height where they provide cover for thieves. Another option is to have gravel driveways so that the thieves are unable to make a silent approach. Farmers are asked to monitor their crops daily and report any incidents of theft immediately.

Hazardous Situation

On August 8th at approximately noon, the Detachment was dispatched to a report of a hazardous situation in the parking lot of Liquidation World located in the 3000 block of Sexsmith Road. The report was that a driver was trying to load a full-sized refrigerator into the trunk of a car. Upon arrival the constable located the vehicle and observed that the fridge was one-third in the trunk while the remainder teetered over the edge of the car's bumper. The fridge was secured to the vehicle using rope and the seatbelts from the back seat. The driver thought that what he was doing was ok and the constable informed the driver that the load was unsafe for transport and explained just how dangerous his actions were. Proper transportation was arranged and the driver apologized. The Detachment has sent out a news release informing the public about taking the time to properly transport items. Insecure loads are to blame for collisions and injuries far too often, and these situations can be prevented.

Auxiliary Constables

From January to August 2011, Richmond Detachment Auxiliary Constables recorded 4,664 volunteer hours as indicated in the following table:

Time Period	Community Policing Duties	Training and Administrative Duties	Patrol Ride-Along Duties	Total Hours
Jan - Aug	2,081	1,401	1,182	4,664

Summary of Auxiliary Constable Duties for July and August 2011:

Over the summer, Auxiliary Constables have concentrated on community policing programs, such as:

- Foot and Kubota patrols
- Coastal Watch Program
- Boat Safety Inspections
- Home Security Checks

Auxiliary Constables also attended several community events to support a police presence, including:

- Canada Day/Salmon Festival
- Dolphin Classic Basketball Tournament
- Jami'a Mosque Family Fun Day
- Outdoor Movie Nights
- Kids Safe Festival
- Maritime Festival

In addition, Auxiliary Constables assisted regular members with:

- General Duty shifts
- Liquor/Bylaw Enforcement Teams
- Road Safety Unit (Traffic) shifts
- Night Market shifts
- Marine Vessel Patrols

With the Auxiliary Constable that recently completed the weeklong RCMP Bike course, a total of 5 Auxiliary Constables are currently bike trained. It is anticipated that this number will increase to 12 over the next year to provide uniformed bike presence at events, as well as assisting the Regular Member Bike Team.

Community Policing Unit

Summary of Community Policing Unit Duties for August 2011:

Residential Break and Enters - 60 Break and Enter alerts, via email, were sent to Richmond residents informing them of a neighbourhood break and enter. This includes date, time, point of entry and information on how to increase home security.

Business Break and Enters - 24 Business Break and Enter alerts, via email, were sent to Richmond businesses notifying them of a neighbourhood break in and directed the community to the Business Watch web pages.

Onside Program – On August 5th and August 13th, 6 Richmond youths were taken to a football game at Empire Field as part of the Onside Program.

Red Serge Event – A constable from the Community Policing Unit accompanied His Worship Malcolm Brodie to the Olympic Oval in red serge for the opening of the 2011 World Senior Badminton Championships. This was a very well received event by local citizens and participants.

Youth Section

Youth Section members investigated two robbery files that appeared to be connected. After initial investigation by General Duty members the files were then passed on to the Youth

Section for further follow-up. The members conducted interviews of witnesses and victims and obtained the masks that were used during the robberies. Several youth were identified as suspects. All the youth admitted to the robberies and were sent to the City's Youth Intervention Program.

Road Safety Unit

Richmond Detachment Traffic Statistics

Name	Act	Example	June	July	Aug
Violation Tickets	Provincial Act Offences	Speeding	1291	1310	1521
Notice & Orders	Equipment Violations	Broken Tail-light	483	674	587
Driving Suspension	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	12	29	20
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	11	6	4
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	10	7	7

For the August Violation Tickets statistics, the total of 1521 includes, although not limited to the following:

- 25 Excessive speed violations
- 95 Electronic device violations
- 23 Impaired related violations
- 275 Speed offences
- 111 Intersection offences
- 133 Seat belt offences

South Arm Community Police Station

Richmond Detachment Stolen Auto Recovery and Lock out Auto Crime Statistics for 2011

Month	Vehicles Viewed For Signs Of Auto Crime Only	Vehicles Scanned Through Stolen Auto Recovery (SAR)*¹	Vehicles Issued A Crime Prevention Notice²	Patrol And Admin Hours
January	4,898	4,368	530	96
February	2,265	1,657	608	60
March	3,261	1,630	1,082	80
April	3,356	2,529	828	54
May	3,681	2,391	1,290	82
June	2,197	1,342	855	58
July	1,825	1,289	536	48
August	1,898	989	909	51
Total	23,381	16,195	6,638	529

¹ A complete description of all categories has been previously circulated in the June Monthly Activity Report.

² Ibid

Richmond Detachment Speed Watch Statistics for 2011

Month	# Of Speed Watch Deployments	Total Vehicles Checked	Over 10 Km/h	Admin Hours For Office Duties	Number of Warning Letters Issued
January	6	2,728	375	54	204
February	13	6,281	950	76	390
March	13	6,207	1,098	80	311
April	12	6,321	1,060	92	347
May	21	12,956	2,358	134	778
June	20	7,633	1,076	132	572
July	15	8,532	2,371	114	551
August	7	3,679	1,024	54	157
TOTALS	107	54,337	10,312	736	3,310

Richmond Detachment Distracted Drivers Statistics for 2011³

Month	Number of Letters Sent
January	Started Feb. 1st
February	50
March	73
April	64
May	57
June	52
July	78
August	70
TOTAL	444

Victim Services

In August of 2011, Victim Witness Services provided support to 48 new clients in addition to an active caseload of over 128 ongoing files. Victim Services assisted 16 crime and trauma scenes over this time period. Medical related sudden deaths, persons negatively affected by suicide, and family disputes dominated the calls for service.

Crime Statistics

Crime Stats – see Appendix “A”.

Crime Maps – see Appendix “B”

³ A complete description of all categories has been previously circulated in the June Monthly Activity Report.

Financial Impact

There is no financial impact associated with this report.

Conclusion

The Officer in Charge, Richmond Detachment has developed a framework and will continue to provide a monthly reporting cycle to the Community Safety Committee.

A handwritten signature in cursive script, appearing to read 'Lainie Goddard', written in dark ink.

Lainie Goddard
Manager, RCMP Administration
(L.4767)



JULY 2011 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. The only exception is Metal Theft, which only has 4 years of available data. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS		
	Jul-11	July	2010 YTD	2011 YTD	% Change
VIOLENT CRIME (UCR 1000-Series Offences)	130	138-154	1025	910	-11.2%
<i>Robbery</i>	7	7-10	59	82	39.0%
<i>Assault</i>	50	45-66	367	326	-11.2%
<i>Assault w/ Weapon</i>	15	8-14	88	89	1.1%
<i>Sexual Offences</i>	9	3-8	43	45	4.7%
PROPERTY CRIME (UCR 2000-Series Offences)	542	734-839	5033	4567	-9.3%
<i>Business B&E</i>	28	33-67	321	217	-32.4%
<i>Residential B&E</i>	44	35-58	313	396	26.5%
<i>MV Theft</i>	18	35-75	290	201	-30.7%
<i>Theft From MV</i>	169	153-215	1435	1217	-15.2%
<i>Theft</i>	122	105-159	764	757	-0.9%
<i>Shoplifting</i>	52	40-56	428	429	0.2%
<i>Metal Theft</i>	1	5-25	37	25	-32.4%
<i>Fraud</i>	35	47-71	367	338	-7.9%
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	225	205-255	1485	1290	-13.1%
<i>Arson - Property</i>	6	7-22	58	36	-37.9%
SUBTOTAL (UCR 1000- to 3000-Series)	997	1098-1227	7543	6767	-10.3%
DRUGS (UCR 4000-Series Offences)	134	73-143	663	621	-6.3%

* Metal Theft only has 4 years of available data.

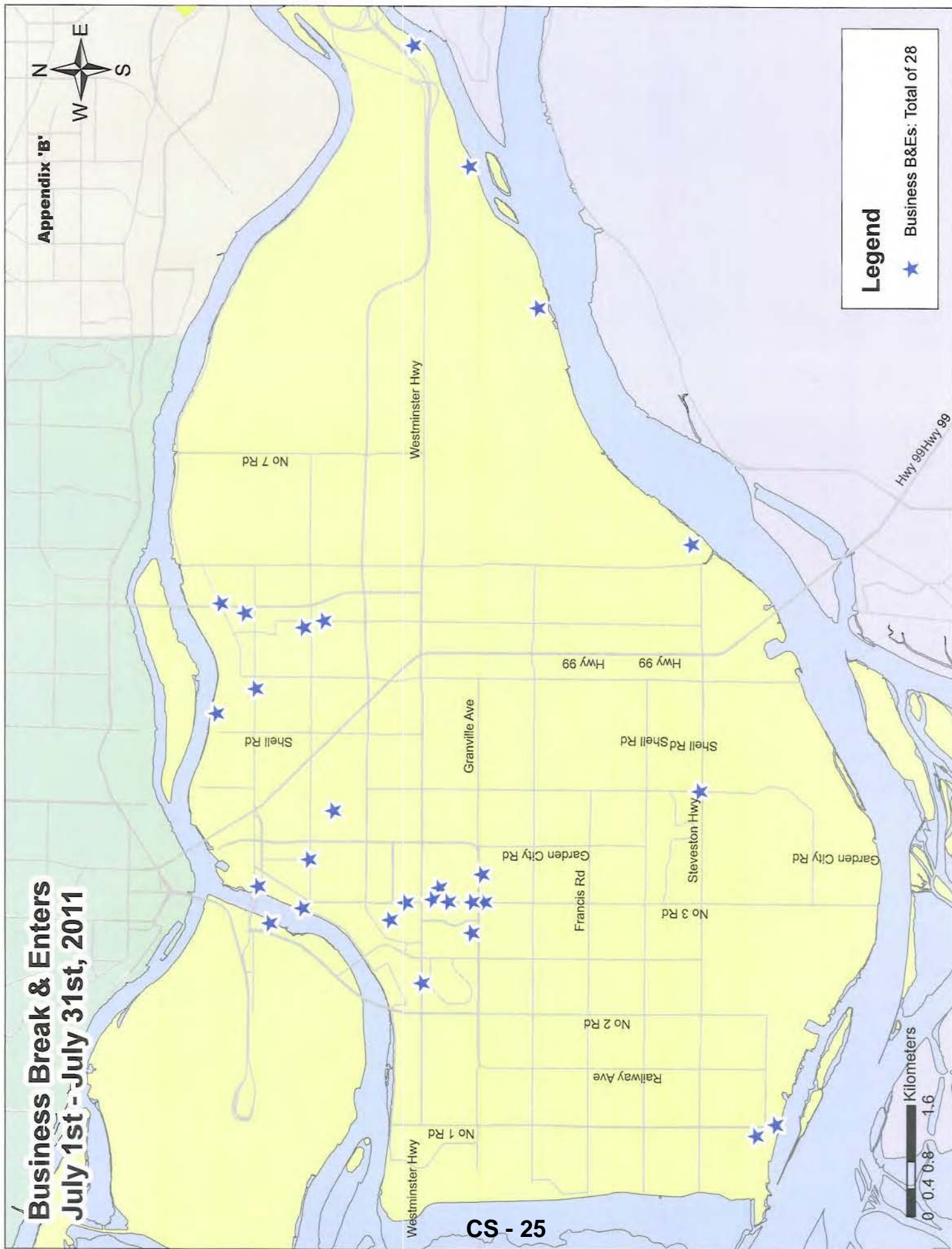
Prepared by Richmond RCMP.

Data collected from PRIME on 2011-08-25. Published 2011-08-28.

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**Business Break & Enters
July 1st - July 31st, 2011**

Appendix 'B'



Legend


- ★ Business B&Es: Total of 28

Residential Break & Enters July 1st - July 31st, 2011

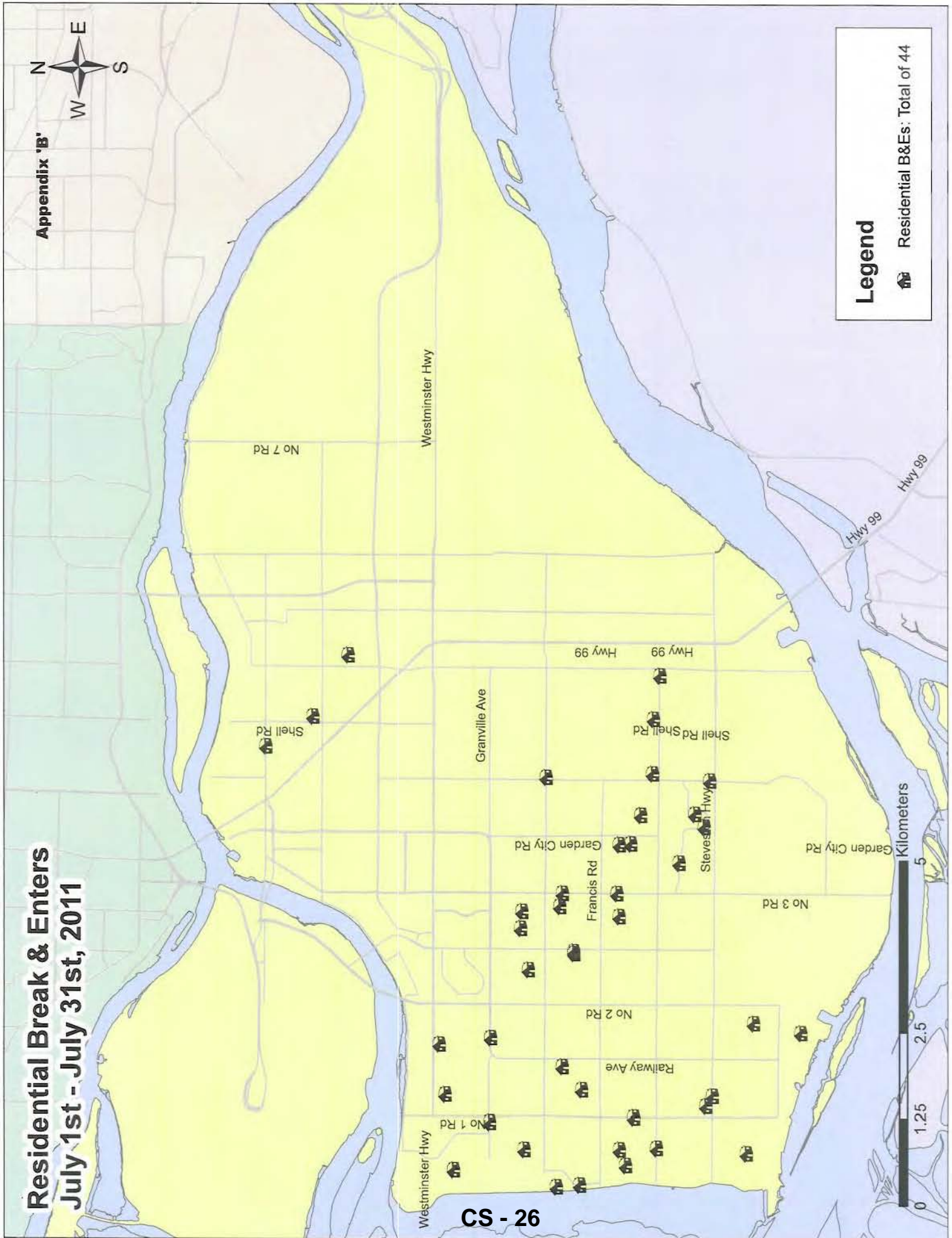
Appendix 'B'



Legend

 Residential B&Es: Total of 44

CS - 26



Auto Theft
July 1st - July 31st, 2011

Appendix 'B'



CS - 27

Legend

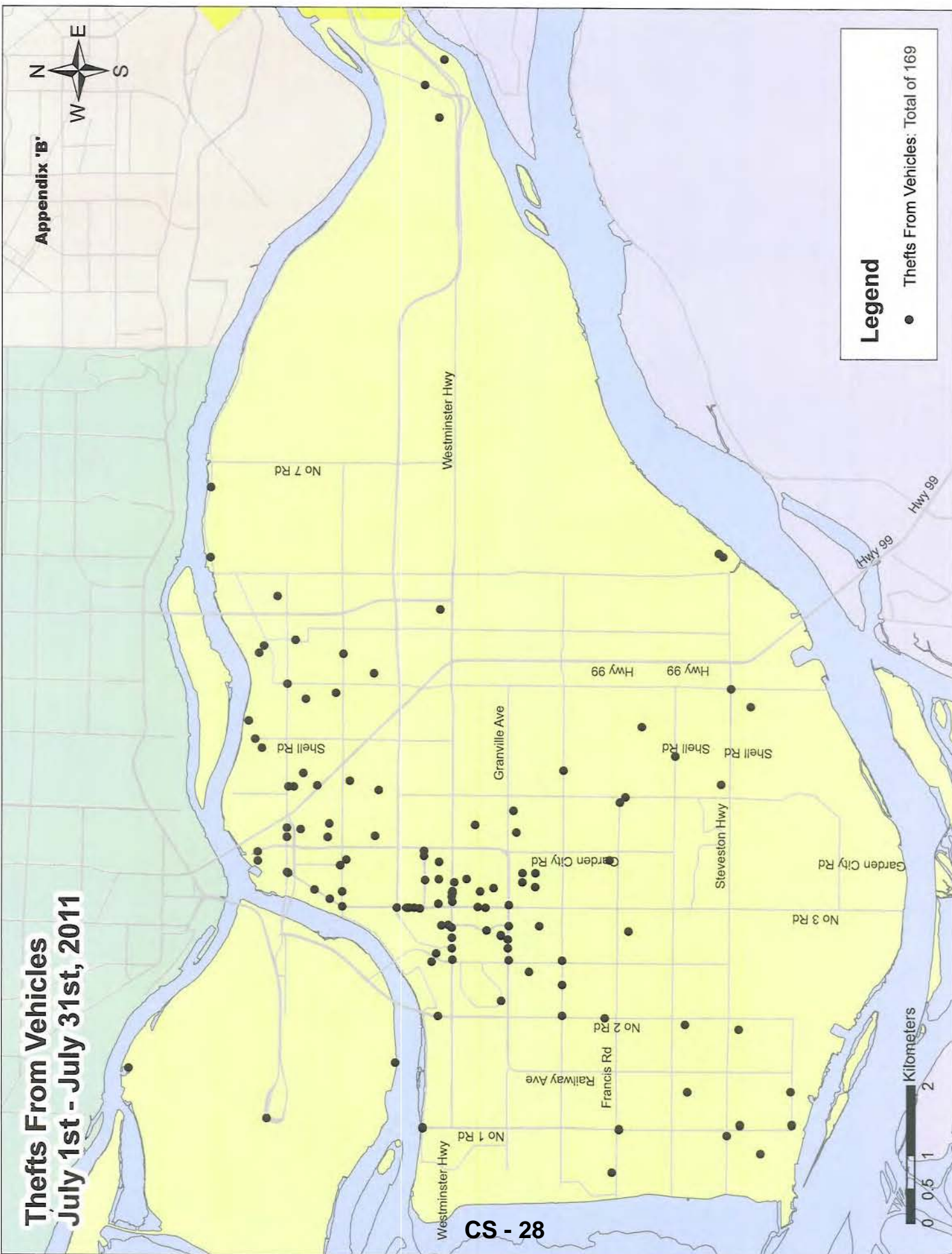
 Auto Thefts: Total of 18

 Kilometers
0 0.375 0.75 1.5



Thefts From Vehicles July 1st - July 31st, 2011

Appendix 'B'





AUGUST 2011 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code offences, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offences are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) offences are included.

The Average Range data is based on activity in a single month over the past 5 years. The only exception is Metal Theft, which only has 4 years of available data. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS		
	Aug-11	August	2010 YTD	2011 YTD	% Change
VIOLENT CRIME (UCR 1000-Series Offences)	128	145-158	1181	1038	-12.1%
Robbery	7	6-13	68	89	30.9%
Assault	40	47-68	429	366	-14.7%
Assault w/ Weapon	11	13-17	102	100	-2.0%
Sexual Offences	8	4-9	51	53	3.9%
PROPERTY CRIME (UCR 2000-Series Offences)	704	729-826	5730	5271	-8.0%
Business B&E	31	31-52	363	248	-31.7%
Residential B&E	64	34-54	365	460	26.0%
MV Theft	18	41-72	330	219	-33.6%
Theft From MV	165	176-232	1653	1382	-16.4%
Theft	156	90-158	853	913	7.0%
Shoplifting	73	36-69	478	502	5.0%
Metal Theft	3	0-25	41	28	-31.7%
Fraud	54	40-63	420	392	-6.7%
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	226	208-250	1748	1516	-13.3%
Arson - Property	7	4-34	66	43	-34.8%
SUBTOTAL (UCR 1000- to 3000-Series)	1058	1131-1185	8659	7825	-9.6%
DRUGS (UCR 4000-Series Offences)	120	60-153	737	741	0.5%

* Metal Theft only has 4 years of available data.

Prepared by Richmond RCMP.

Data collected from PRIME on 2011-09-14. Published 2011-09-25.

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Business Break & Enters August 1st - August 31st, 2011

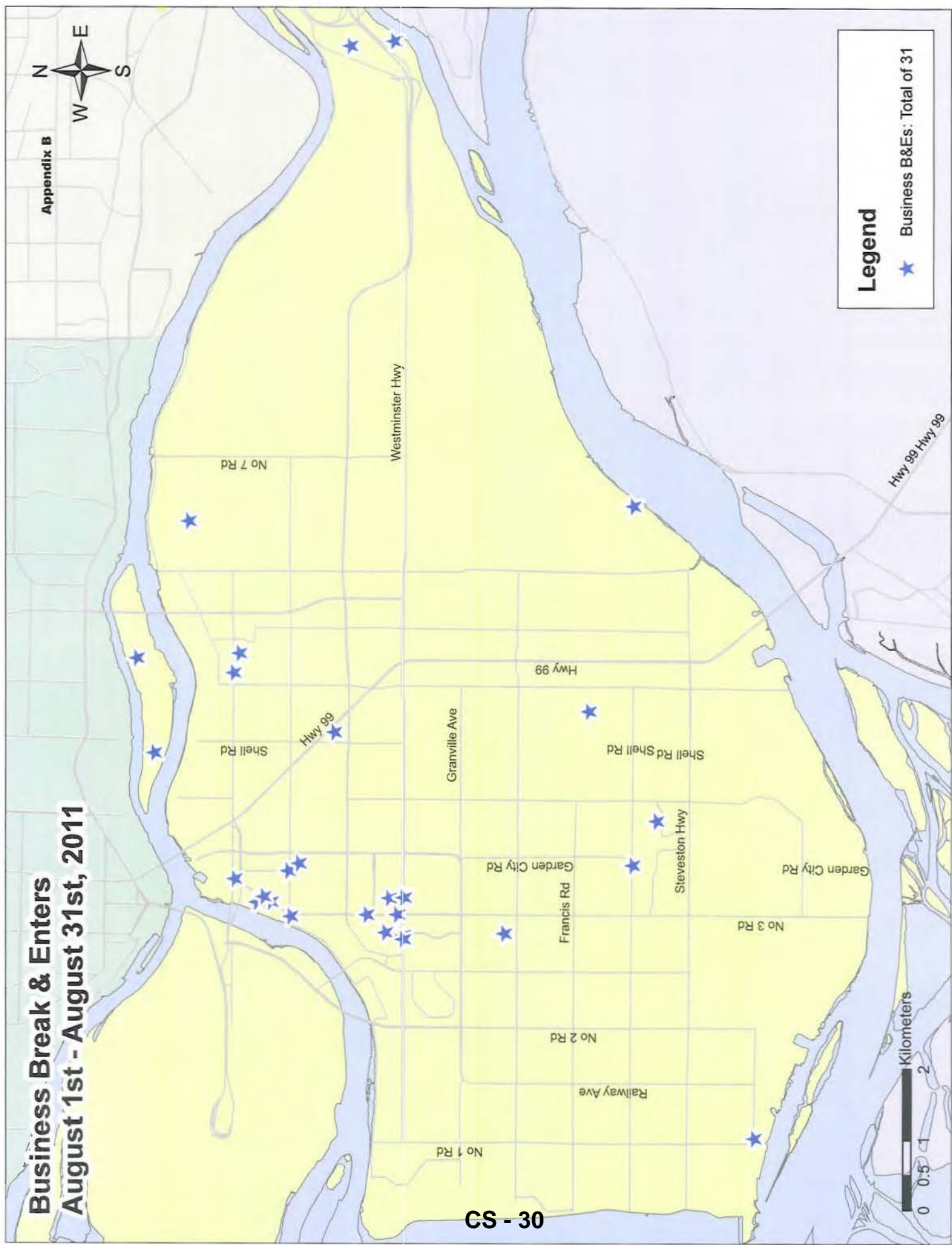
Appendix B



Legend

- ★ Business B&Es: Total of 31

0 0.5 1 2 Kilometers




Residential Break & Enters August 1st - August 31st, 2011

Appendix B

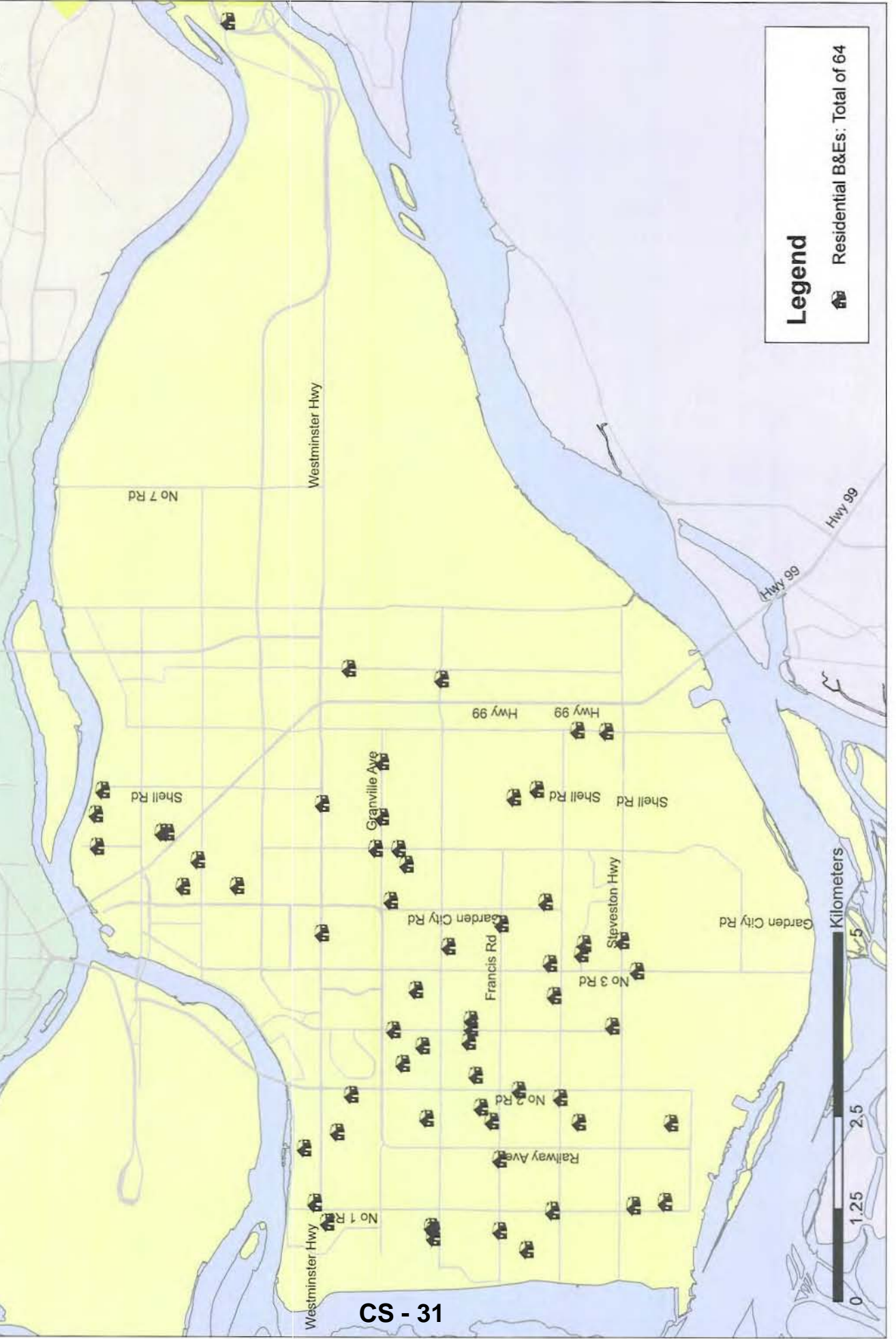


Legend

 Residential B&Es: Total of 64

 Kilometers
0 1.25 2.5 5

CS - 31



Auto Theft

August 1st - August 31st, 2011

Appendix B

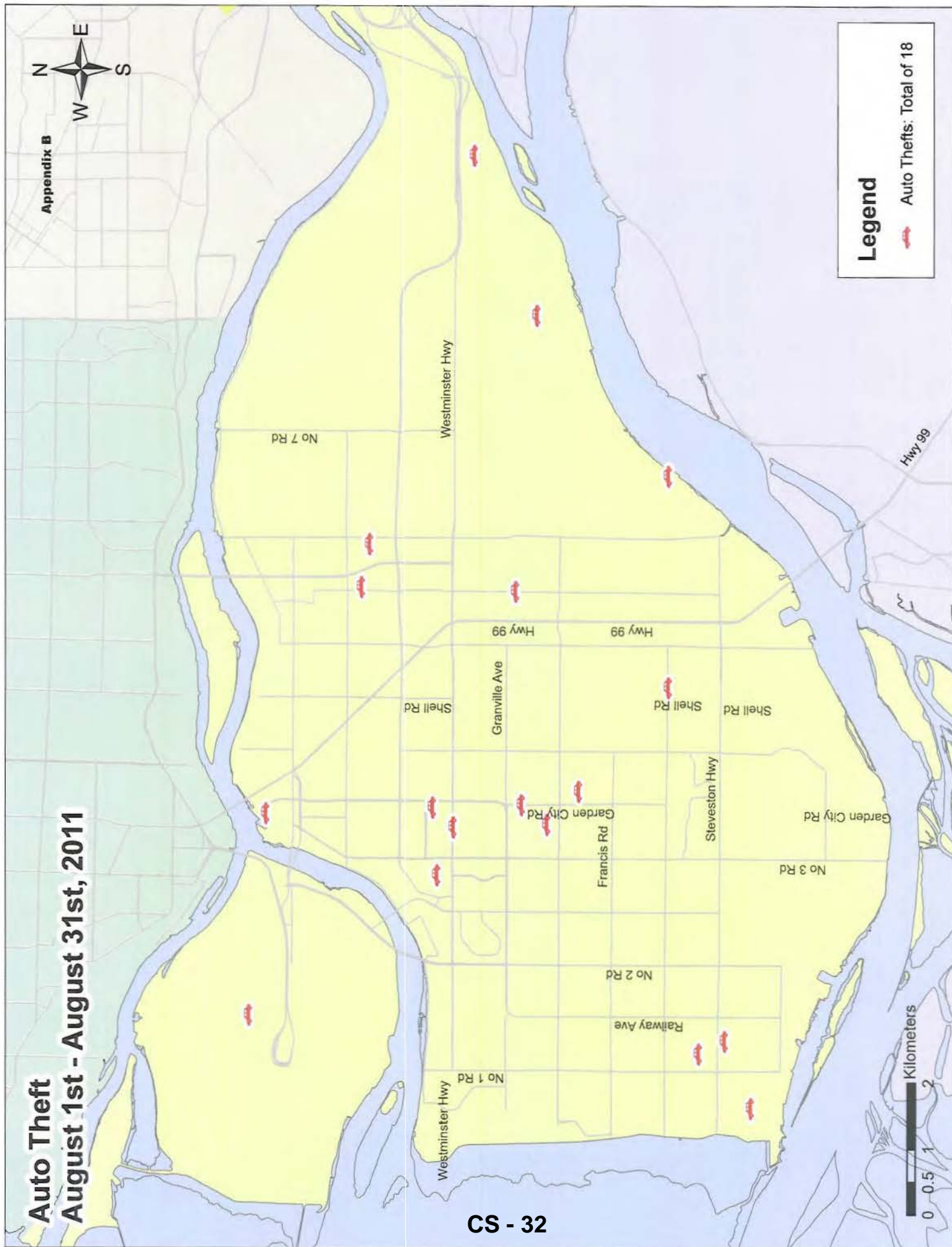


Legend

Auto Thefts: Total of 18

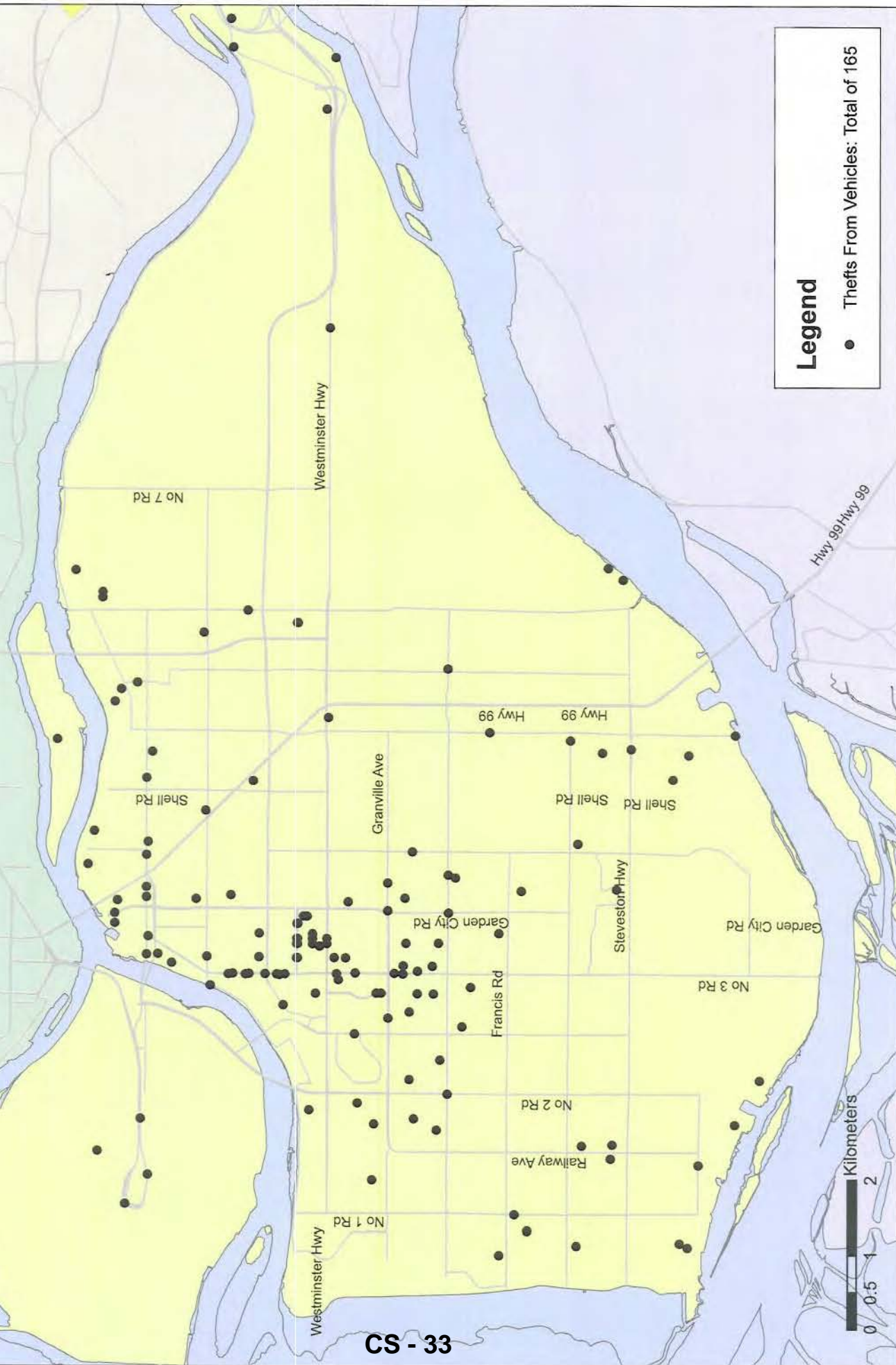
0 0.5 1 2 Kilometers

CS - 32



Thefts From Vehicles August 1st - August 31st, 2011

Appendix B



Legend

- Thefts From Vehicles: Total of 165



City of Richmond

Report to Committee

To: Community Safety Committee

Date: September 23, 2011

From: Tim Wilkinson
Deputy Chief - Operations

File:

Re: Lafarge Canada Inc. - Confined Space Rescue, Fee-for-Service Agreement

Staff Recommendation

That the Chief Administrative Officer and General Manager of Law and Community Safety be authorized to negotiate and execute on behalf of the City, a fee-for-service agreement for the provision of confined space rescue services by the City's Fire Rescue Division to Lafarge Canada Inc.'s operations at 7611 No.9 Road on the terms and conditions outlined in the staff report titled "Lafarge Canada Inc. - Confined Space Rescue, Fee-for-Service Agreement" and dated September 23, 2011.

Tim Wilkinson
Deputy Chief - Operations

FOR ORIGINATING DEPARTMENT USE ONLY			
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER	
Law	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Budgets & Accounting	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
Business & Licences	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	REVIEWED BY CAO	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Staff Report

Origin

This report supports Council's Term Goal:

"To ensure the City has the capacity to meet the financial challenges of today and in the future, while maintaining appropriate levels of service through:

2.6 Establishment of new sources of revenue"

In January of 2011 Richmond Fire-Rescue (RFR) was contacted by representatives of Lafarge Canada Inc ("Lafarge") in Richmond to explore the opportunity of entering into a fee-for-service agreement that would see RFR supporting the Lafarge confined space rescue team with backup support services during emergency events on an as needed basis,

Analysis

Lafarge has approximately 200 confined spaces at its Richmond cement plant at 7611 No. 9 Road. Although some of these spaces may be considered "low risk", Lafarge has categorized them all as "moderate risk" due to the potential of always having cement dust in them. Lafarge does employ an emergency response team that has the capacity to provide confined space rescue. The team is comprised of plant workers who have been trained to provide this service. Richmond Fire Rescue would be needed to respond to augment this team as back up. Routine maintenance is conducted in their confined spaces, generally during the week, between the hours of 07:00 and 17:00. This amounts to 2-5 entries per week. At times unforeseen and unpredictable, breakdowns occur. These can happen at any time of the day or night, which may result in the need for a confined space entry. On average this happens less than once a week.

Lafarge occasionally has short term shut downs, that are known as PNR (Production Not Required) shut downs, that last approximately 1-2 weeks in length. The shut downs are market dependant, planned, and occur 1-5 times a year. During these PNR shut downs up to 5 confined space entries may be underway, but normally these are done during daytime weekday hours.

Generally Lafarge does a major shut down that can last 3-5 weeks once a year (dependant on market conditions). During this period, work may be conducted around the clock and there may be multiple confined space entries occurring simultaneously. Work activity may be for either inspection and/or maintenance purposes.

There have been no confined space rescues required at Lafarge in the last 10 years.

Requirement for Confined Space Rescue

WorkSafe BC Occupational Health and Safety Regulation Confined Spaces Part 9 states:

“Rescue

9.37 Provision of rescue services

(1) The employer must provide for the services of rescue persons when a worker enters a confined space.

(2) If the rescue persons are employees of another firm, or an agency such as a fire department, there must be a written agreement detailing the services that are to be provided.”

9.38 Equipment and training

(1) Every person assigned rescue duties must be properly equipped and adequately trained to carry out such duties.

(2) A practice drill must be conducted at least annually.

(3) Records of training and practice drills must be maintained by the employer of the rescue persons.

Lafarge has trained a number of their workers in the provision of confined space rescue as required by WorkSafe BC. However, Lafarge is seeking the fee-for-service agreement with RFR for the following reason:

1. Lafarge believes the fee-for-service agreement is a more cost effective approach for their company.

Fee-For-Service Agreements and Benefits

RFR does not currently operate any fee-for-service agreements. RFR does however operate within the provisions of the 1995 Metro Vancouver Fire Department Mutual Aid Agreement with adjacent municipalities.

The number of confined space rescue calls performed by RFR annually is small, and the opportunity to more regularly practice this technical rescue skill is beneficial to RFR emergency responders. RFR is in the position to add this agreement into the service provision responsibilities without hindering response to the City of Richmond. In addition, the City would benefit from this new revenue source.

The basic terms of the fee-for –service agreement would be:

1. **Basic Services:** supporting the Lafarge confined space rescue team with backup support services during emergency events on an as needed basis, plus 12 on-site familiarization visits per year relating to confined spaces, at Lafarge's operation at 7611 No.9 Road
2. **Additional Services:** dedicated on-site confined spaces Emergency Response Team, on request by Lafarge.
3. **Term:** one year with automatic annual renewals subject to termination with 6 months notice.
4. **Fee for Basic Services:** \$14,300 for the first year plus 12 site visits/year @ \$250 per visit (the annual fee to be reviewed prior to each renewal). This fee is based on a full cost recovery basis.
5. **Fee for Additional Services:** cost recovery based on the hourly rate plus benefits and equipment of the RFR emergency response team and back fill of RFR staff.
6. **Indemnity:** Lafarge Canada Inc. shall hold harmless and indemnify the City of Richmond against any and all claims and actions arising out of the participation in the performance of confined space rescue activities.
7. **Equipment:** Lafarge will provide the equipment necessary for the confined space rescues.

The terms of the agreement would ensure that the delivery of fire and rescue emergency services to the City are not negatively impacted by the delivery of this service to Lafarge. Lafarge understands that there are times when RFR may have resources committed to other emergency responses within the City of Richmond, thereby resulting in a diminished confined space rescue capacity. Since August of 2006, RFR statistics have shown that there were 41 such instances where RFR's capacity has been reduced for a period exceeding one hour.

When RFR is deployed in a significant incident of duration, Lafarge would receive an email and phone call from RFR notifying Lafarge to suspend confined space activities. Once RFR is again available, another email and phone call would be sent to inform Lafarge that confined space activities can resume.

During times of major shut downs or other critical work activity at Lafarge's plant, Lafarge will staff an on-site Confined Space Emergency Response Team in order to maintain operational continuity. These decisions and costs will be at the sole discretion and responsibility of Lafarge. However, RFR will offer a dedicated on-site Confined Space Emergency Response Team as an additional service on a full cost recovery basis.

Financial Impact

For the first year of the agreement, the City would receive new revenue of approximately \$14,300 annually plus 12 site visits/year @ \$250 per visit. The fee would be re-negotiated annually.

September 23, 2011

Conclusion

The fee-for-service agreement provides mutual benefits to both parties including the creation a strong working relationship with a long-standing Richmond business that has been operating since 1958.

A handwritten signature in black ink, appearing to read 'Tim Wilkinson', with a stylized, cursive script.

Tim Wilkinson
Deputy Chief - Operations
(604-303-2701)



City of Richmond

Report to Committee

To: Community Safety Committee
From: John McGowan
Fire Chief, Richmond Fire-Rescue

Date: September 26, 2011
File: 09-5000-01/2011-Vol
01

Re: Fire 20/20 Recruiting and Retaining for Diversity Workshop – Status Report

Staff Recommendation

That the Fire 20/20 Recruiting and Retaining for Diversity Workshop Status Report, dated September 26, 2011 from the Fire Chief, be received for information

John McGowan
Fire Chief, Richmond Fire-Rescue
(604-303-2734)

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER 		
REVIEWED BY TAG	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
REVIEWED BY CAO	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>

Staff Report

Origin

On July 25, 2011 Council approved Richmond Fire Rescue hosting a Fire 20/20 workshop on September 15 and 16, 2011, entitled "Recruiting and Retaining Diversity in the Fire Service". Community Safety Committee requested that *they be updated on the results of the workshop*. This report provides that update.

The report is in support of the Council term goals to:

"The City will have a stable, effective, and knowledgeable workforce to serve Council and the community now and in the future through sound recruitment and retention processes."

and

"Ensure Richmond remains a safe and desirable community to live, work and play in through an interdisciplinary approach to community safety and a term strategy that results in discussions with Council on the implementation of change in the culture of Richmond Fire Rescue."

Findings Of Fact

The 20/20 workshop was supported and opened by the Fire Commissioner Becky Denlinger, who welcomed participants from seven Lower Mainland Fire Departments and the British Columbia Justice Institute. Teams participating in the workshop included Richmond, Surrey, New Westminster, City of North Vancouver, North Vancouver District, Abbotsford, and Vancouver. The two-day workshop was developed to discuss, develop and learn new strategies to recruit and retain qualified, diverse and inclusive firefighters.

The teams were strategically composed of stakeholders and leaders who are able to influence and commit to the strategies or who could contribute pertinent information to develop strategies. The teams were composed of fire chiefs, chief officers, labour representatives, recruitment officers, diverse fire fighters and human resource personnel. Richmond was fortunate as the host department to have two teams.

The first highlight of the workshop were the adult and youth diversity panels. The goal of these panels were to bring stakeholders into the workshop to directly share their cultural knowledge, perspectives, needs, and creative ideas about how to more effectively work with them in partnership to recruit and retain a qualified, diverse and inclusive workforce. Richmond Fire Rescue realized the importance of the community engagement in outreach and recruitment and therefore confirmed its goal to reflect the need to connect with diverse community groups.

The second highlight was the opportunity to connect with two workshop facilitators and board members of Fire 20/20 who are also internationally know speakers and innovators from the fire service. Fire Chiefs Debra Amesqua and Dave Daniels both have had success in building diverse and inclusive fire departments.

Debra Amesqua, the Madison Wisconsin Fire Chief, has been identified by both labour and management as building one of the most diverse and inclusive departments in the US. She was just named 2011 Fire Chief of the Year (the second woman to ever receive this honour).

Dave Daniels recently retired, rose through the ranks in Seattle and served as fire chief at three departments. Dave co-founded the International Association of Fire Chiefs Health, Safety and Survival Section and is a visionary for the future of the fire service.

Each department team gained a deeper understanding of diversity and inclusion, identified their top assets and vulnerabilities and established a specific goal that would move them towards a more inclusive and diverse department. Richmond Fire Rescue concluded that it is now time to shift the focus to community outreach and developing inclusivity within the department.

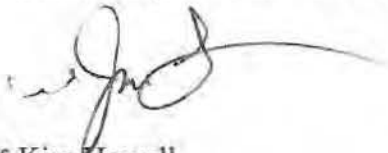
The workshop validated that, in the continuum of building a diverse and inclusive department, Richmond Fire Rescue has been successful in recruiting and retaining for diversity, however now needs to spend more energy on inclusion and community engagement.

Financial Impact

There are no financial impacts for Fire Rescue associated with this report.

Conclusion

The workshop was inspiring, informative and produced new ideas and initiatives that the cities can work on together. Richmond Fire-Rescue will be a better department that provides excellent service if we have the capacity to serve a diverse community. Having the capacity ensures we have employees who can speak the languages, understand our customers' cultures, have trusting relationships and have diverse perspectives in meeting both today's and tomorrow's challenges.



Kim Howell
Deputy Chief - Administration
(604-303-2762)

KH:kh