



Community Safety Committee

Anderson Room, City Hall
6911 No. 3 Road

Tuesday, January 15, 2019
4:00 p.m.

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on December 11, 2018.*



NEXT COMMITTEE MEETING DATE

February 12, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATION

1. Ken Frail, Richmond resident, to speak on the RCMP's Integrated Canine Unit.

COMMUNITY SAFETY DIVISION

2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - NOVEMBER 2018**
(File Ref. No. 12-8060-01) (REDMS No. 6036431)

CS-11

See Page CS-11 for full report

Designated Speaker: Carli Williams

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report - November 2018”, dated December 14, 2018, from the General Manager, Community Safety, be received for information.



3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – NOVEMBER 2018**

(File Ref. No. 09-5000-01) (REDMS No. 6050515)

CS-17

[See Page CS-17 for full report](#)

Designated Speaker: Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – November 2018”, dated December 14, 2018, from the Fire Chief, Richmond Fire-Rescue, be received for information.



4. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief Tim Wilkinson

Items for discussion:

- (i) *Fire Prevention Officer Recruitment*
- (ii) *New Firefighter Recruits*
- (iii) *Playbook Training*
- (iv) *Fire Service Recognition Ceremony*
- (v) *Annual Christmas Tree Chip Update*

Community Safety Committee Agenda – Tuesday, January 15, 2019

Pg. #

ITEM

5. **RCMP MONTHLY ACTIVITY REPORT – NOVEMBER 2018**

(File Ref. No. 09-5000-01) (REDMS No. 6032032 v. 2)

CS-27

See Page CS-27 for full report

Designated Speaker: Supt. William Ng

STAFF RECOMMENDATION

That the report titled “RCMP Monthly Activity Report – November 2018”, dated December 11, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.



6. **RCMP/OIC BRIEFING**

(Verbal Report)

Designated Speaker: Supt. William Ng

Item for discussion:

None.

7. **COMMITTEE STANDING ITEM**

E-Comm

8. **MANAGER’S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, December 11, 2018

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Alexa Loo
Councillor Kelly Greene
Councillor Carol Day
Councillor Harold Steves

Also Present: Councillor Chak Au
Councillor Linda McPhail
Councillor Michael Wolfe

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on November 14, 2018, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

January 15, 2019, (tentative date) at 4:00 p.m. in the Anderson Room

COMMUNITY SAFETY DIVISION

1. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - OCTOBER 2018**
(File Ref. No. 12-8060-01) (REDMS No. 6020289)

Community Safety Committee
Tuesday, December 11, 2018

Discussion ensued with regard to (i) enforcement of soil deposit violations, (ii) enforcement of animal control offenses in dog parks, (iii) increases in noise complaints, and (iv) the revenue collected from violations.

In reply to queries from Committee regarding animal control enforcement, staff noted that service targets are being met and that the list of parks that are actively patrolled are rotated.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report - October 2018", dated November 15, 2018, from the General Manager, Community Safety, be received for information.

CARRIED

2. BUSINESS LICENCES QUARTERLY REPORT – THIRD QUARTER 2018

(File Ref. No. 12-8375-03) (REDMS No. 6037058)

It was moved and seconded

That the staff report titled "Business Licences Quarterly Report – Third Quarter 2018", dated November 22, 2018, from the General Manager Community Safety be received for information.

CARRIED

3. RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT – OCTOBER 2018

(File Ref. No. 09-5000-01) (REDMS No. 6024343)

In reply to queries from Committee, Jim Wishlove, Deputy Fire Chief, Richmond Fire-Rescue (RFR) spoke on RFR's response to hazmat incidents, noting that non-emergency incidents are typically covered by private hazmat companies.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – October 2018", dated November 19, 2018 from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

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4. REQUEST FOR PROPOSAL 6225P – AWARD OF SUPPLY AND DELIVERY OF FIRE APPARATUSES FOR RICHMOND FIRE RESCUE (RFR)

(File Ref. No. 02-0775-50-6225) (REDMS No. 6021703 v. 8)

Discussion ensued with regard to funding to replace end-of-life equipment. In reply to queries from Committee, Deputy Chief Wishlove noted that the proposed replacement was included in the 2018 Capital Budget. He added that the price of the apparatus is guaranteed until January 2019 and will take approximately one year for delivery.

It was moved and seconded

- (1) That the Contract 6225P for the supply and delivery of one Fire Pumper Apparatus be awarded to Commercial Emergency Equipment Co. at a total cost of \$1,085,258.05 including taxes;*
- (2) That the General Manager, Community Safety be authorized to execute a contract with Commercial Emergency Equipment Co. for the purchase of one Fire Pump Apparatus identified within Request for Proposal (RFP) 6225P;*
- (3) That a Memorandum of Understanding (MOU) be developed between Commercial Emergency Equipment Co. and the City to establish terms of reference for procurements of future apparatus for up to a five-year period; and*
- (4) That staff be directed to report back with the proposed MOU between Commercial Emergency Equipment Co. and the City for Council approval.*

CARRIED

5. FIRE CHIEF BRIEFING

(Verbal Report)

(i) Structural Protection Unit (SPU)

Deputy Chief Wishlove, noted that RFR has taken delivery of the SPU and that the unit will primarily be used for wildfire incidents.

(ii) Annual Charity Tree Chip Event

Deputy Chief Wishlove noted that RFR's Annual Charity Tree Chip will take place in Garry Point Park in January 5 and 6, 2019. Staff added that the event can be promoted through a press release.

(iii) Lighting No. 5 Fire Hall

Deputy Chief Wishlove wished to thank participants in the lighting of the No. 5 Fire Hall in Hamilton.

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(iv) *Pacific Autism Network*

Deputy Chief Wishlove announced that Captain Harold Kiesewetter received an award and training from the Pacific Autism Network. He added that the training will help RFR members respond more efficiently to calls involving individuals with autism.

(v) *Richmond Fire-Rescue and Richmond RCMP Task Force for Mass Casualty Incidents*

Deputy Chief Wishlove noted that RFR is partnering with the Richmond RCMP to explore a program to respond mass casualty incidents.

Discussion ensued with regard to scene management and Deputy Chief Wishlove noted that fire crews assess the risk on-scene and create a safe working area for responders.

(vi) *Lock Box Program*

Staff spoke on the Lock Box Program, noting that RFR is partnering with the Richmond RCMP on the program. He added that the program is nearing the launching phase and that agreements with participants are being finalized.

6. *RCMP MONTHLY ACTIVITY REPORT – OCTOBER 2018*

(File Ref. No. 09-5000-01) (REDMS No. 6007804 v. 4)

Superintendent Will Ng, OIC, Richmond RCMP, reviewed October 2018 Richmond RCMP activities, noting that (i) the Richmond RCMP is taking measures to address an increase in property crime such as supporting Block Watch and exploring options for a vacant home registry, (ii) the Richmond RCMP will be increasing roadblocks during the holiday season, and (iii) that the Richmond RCMP has not seen a dramatic increase in cannabis-related incidents since the legalization of cannabis.

Discussion ensued with regard to the increase in mental health incidents and the upcoming launch of the Car 67 Program. Supt. Ng noted that the Richmond RCMP is collaborating with Vancouver Coastal Health (VCH) to launch the Car 67 Program in the first quarter of next year. He added that RCMP staff will explore different models and that the program will initially include three RCMP officers.

It was moved and seconded

That the report titled “RCMP Monthly Activity Report – October 2018”, dated November 14, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

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7. **2018-2019 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN SECOND QUARTER RESULTS (JULY 1 TO SEPTEMBER 30)**

(File Ref. No. 09-5000-01) (REDACTED MS No. 6009495 v. 5)

In reply to queries from Committee, Supt. Ng, noted that the Richmond RCMP's gang unit engage in patrols of businesses such as bars, casinos and restaurants to check on gang affiliated persons, and that the Richmond RCMP will be supporting BarWatch. He added that all homicide incidents are investigated through the Integrated Homicide Team (IHIT).

Discussion ensued with regard to supporting The Foundry program.

As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That the City send a letter to the Ministry of Health expressing support for The Foundry Program.

CARRIED

In reply to queries from Committee, Cecilia Achiam, General Manager, Community Safety, the Richmond RCMP is working with staff on a mobile app, which will be launched in 2019.

It was moved and seconded

That the report titled "2018-2019 Richmond RCMP Detachment Annual Performance Plan Second Quarter Results (July 1 to September 30, 2018)", dated November 15, 2018 from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

8. **RCMP/OIC BRIEFING**

(Verbal Report)

(i) New Cyber Crime Unit

Supt. Ng briefed Committee on the new Cyber Crime Unit, noting that the team has identified vulnerable youths online and has been useful in gathering information on sexual offenders.

(ii) New Richmond Mobile Enforcement Team (RMET) Unit

Supt. Ng spoke on the RMET unit, noting that the team consists of six officers. He added that the team remains visible in areas that require additional police presence such as near transit stations, and that Richmond RCMP receives reports from Transit Police. Also, it was noted that there has been an increase in reported retail thefts and the RMET team help deter such incidents.

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(iii) RCMP Youth Academy

Supt. Ng noted there were 41 graduates in the Youth Academy Program this year and that Richmond School District No. 38 is a partner in the program.

(iv) DARE Program

Supt. Ng spoke on the Drug Abuse Resistance Education (DARE) program, noting that the program targets grade five students and aids students in decision-making and drug awareness.

(v) Police Dog Program

Supt. Ng noted that in order to address gaps in the program, deployment of K9 units will be intelligence led and will be based on times when crimes are typically committed.

(vi) Illegal Gaming

Supt. Ng noted that the Joint Illegal Gaming Investigation Team is able to present on illegal gaming and money laundering activities in the upcoming year. It was suggested that the presentation be scheduled for the first Community Safety Committee meeting in 2019.

Committee wished to commend the Richmond RCMP and RFR for their participation in this year's Christmas Hamper program.

9. COMMITTEE STANDING ITEM

E-Comm

The Chair advised that the final report on the E-Comm strategic plan is forthcoming.

10. MANAGER'S REPORT

(i) Emergency Programs Update

Norman Kotze, Manager, Emergency Programs, reviewed Emergency Programs activities, noting that (i) the City is working with Richmond School District No. 38 on student and parent emergency preparedness, (ii) Emergency Programs completed the Emergency Operations plan, which includes dangerous goods, evacuation, and information plans, and (iii) Council will be invited to the Policy Group Emergency Operation Centre orientation early in 2019.

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(ii) Illegal Taxi Enforcement

Carli Edwards, Manager, Community Bylaws and Licencing, advised that the City is continuing efforts to enforce regulations related to illegal taxis and have issued violation tickets. She added that enforcement will continue until proposed Provincial ride-sharing regulations take effect.

(iii) New Provincial Director of Community Safety

Ms. Achiam, noted that staff have met with the Province's Director of Community Safety and held discussions related to the enforcement of personal cannabis production for the purpose of sale.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:03 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, December 11, 2018.

Councillor Bill McNulty
Chair

Evangel Biason
Legislative Services Coordinator



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** December 14, 2018
From: Cecilia Achiam
General Manager, Community Safety **File:** 12-8060-01/20-Vol01
Re: **Community Bylaws Monthly Activity Report - November 2018**

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report - November 2018", dated December 14, 2018, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of November, the Grease Officer undertook 93 grease-trap inspections which are reflected in the cumulative total shown in Figure 1a. One warning violation notice for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551 was issued.

Soils

The Soil Bylaw Officer continues to liaise with various departments and agencies for the purpose of monitoring properties in non-compliance with the current Soil Removal & Fill Deposit Regulation Bylaw No. 8094, in addition to reviewing soil deposit proposals. There are currently 96 files that remain open which consist of 35 stop-work-orders and/or removal orders, four active fill sites and 10 fill proposals. Other files being reviewed relate to general inquiries or complaints from the public and files coordinated with the ALC.

During the month of November, the Soil Bylaw Officer conducted 44 site inspections.

Property Use

Property Use Officers continue to investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions and unsightly properties. This group also responds to complaints and investigates concerns relating to vacant homes. Staff are currently preparing an update for Council specific to this issue with recommendations to strengthen existing bylaws and the City's response.

Short-Term Rentals

Property Use Officers continue to investigate occupancy issues based on website listings and public complaints. During the month of November, Property Use Officers undertook ten calls for service. No contraventions of both the Zoning Bylaw No. 8500 and the Business Regulation Bylaw No. 7538 were found.

The following tables below (Figure 1a and 1b) reflect year-to-date *calls for service* categorized by property use file type for years 2016 and 2017. Calls are reflected as a cumulative total for each month ending with the current month of November 2018.

Figure 1a: Grease, Soils, Short-Term Rentals & Property-Use Calls For Service

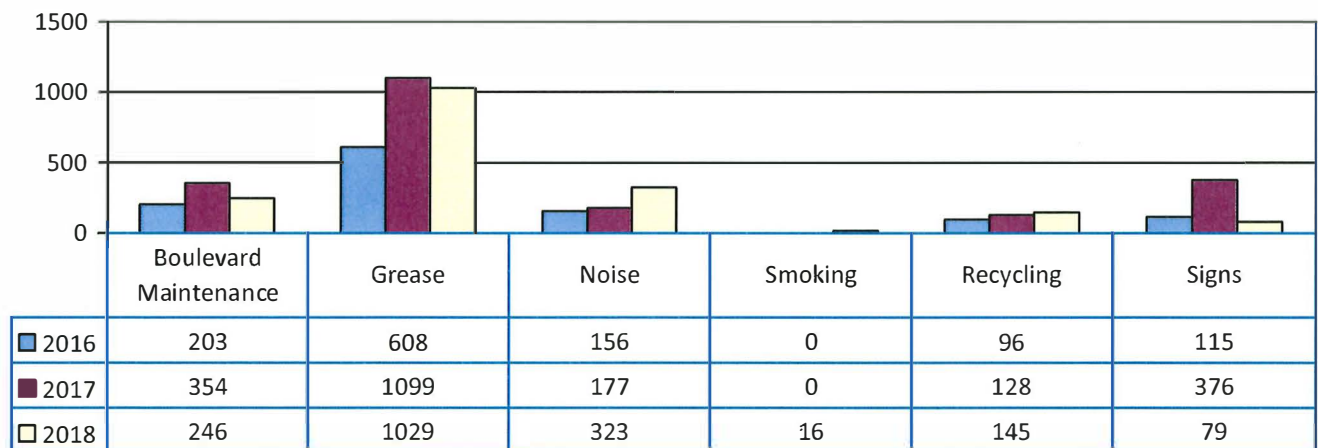
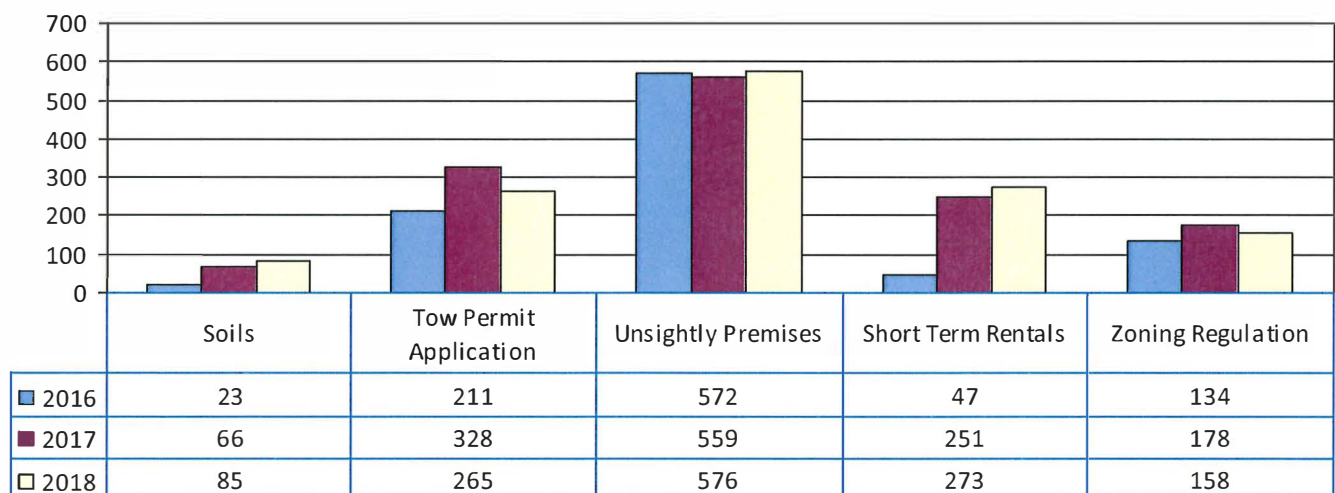


Figure 1b: Grease, Soils, Short-Term Rentals & Property-Use Calls For Service

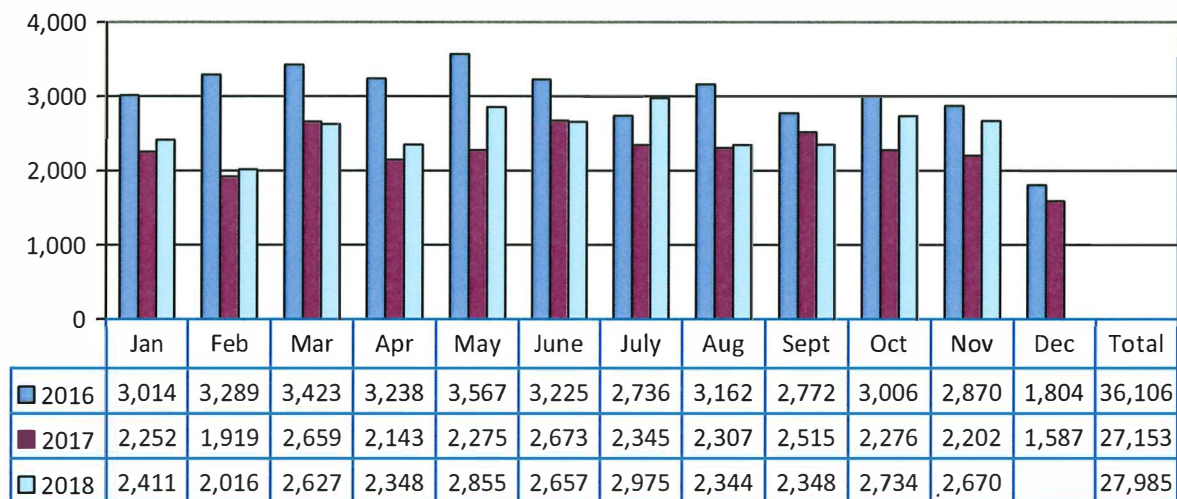


Parking

Parking and Animal Control Officers continue to focus on safety issues (fire hydrants, yellow curbs and animal control offences), as well as pay parking matters (parking meter and permit offences). During the month of November, Parking and Animal Control Officers issued 2,670 violations associated with various parking and stopping offences.

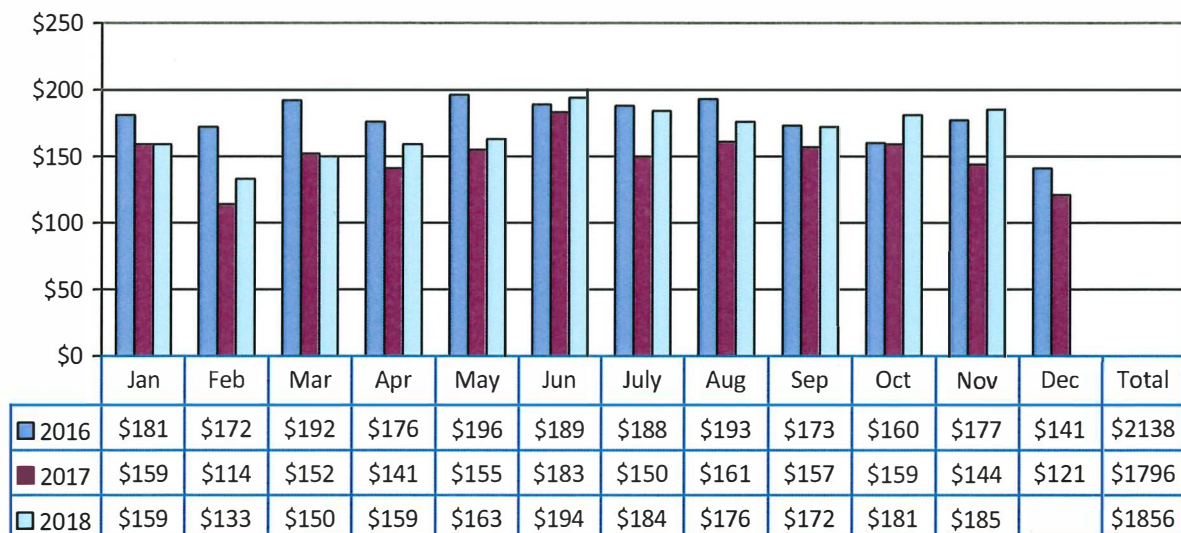
The following table reflects monthly and year-to-date *parking enforcement activity* measured by violation issuance.

Figure 2a: Parking Violations Issuance Comparison



The following table reflects monthly and year-to-date *parking program revenue* encompassing meter, permit & enforcement operations.

Figure 2b: Consolidated Parking Program Revenue Comparison (000's)



Dog Licencing and Animal Control

During the month of November, 27 dogs were licenced. The total amount of dogs licenced to date is 7,268.

Education and Awareness

Parking and Animal Control Officers together with RAPS (Regional Animal Protection Society), conduct scheduled monthly rotational patrols of the dykes, parks and school grounds within the City. The following were patrolled during the month of November:

- Garry Point
- King George Park
- Cambie Community Park
- McLean Park
- Spul'u'Kwuks School
- Ferndale Park
- Dover Park
- Iona Beach
- Hugh Boyd Community Park
- Steveston Village
- Terra Nova Rural Park
- No. 3 road Off-Leash Park
- Garden City Park
- West Dyke
- Terra Nova Dyke
- Grauer

Customer Service Activity – Parking and Animal Control

The following table reflects monthly and year-to-date *calls-for-service* for parking and animal control.

Figure 3a: Community Bylaws Calls-for-Service

Calls for Service (Tempest & Amanda)	November	YTD
Parking & Stopping Files	210	2489
Animal Control Files	153	1837
Totals	363	4326

Enforcement Activity

The following table reflects monthly and year-to-date *violation issuance* listed by file type.

Figure 3b: Community Bylaws Violations

Ticket Issuance (BVN's & MTI's)	November	YTD
Short-Term Rental Offences	0	78
Soil Removal & Fill Deposit Offences	1	42
Grease Trap Offences	1	28
Parking & Stopping Offences	2670	28462
Animal Control Offences	14	413
Totals	2686	29023

Adjudication

The next adjudication hearing is scheduled for February 12, 2019.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations, with the remainder of revenue generated from the following sources: Dog Licences, False Alarm Incidents, Animal Control Violations, Newspaper Box Permits (annual renewal), Towing Permits (biennial renewal) and Film Crew Occupancy.

In Figure 4, the variance for “False Alarms” remains inordinately high because of a previous billing transfer to property taxes and the significant variance for “Other Permits” can be attributed to straight-line financial projections. Recovery expenses represent the cost recovery of Bylaw and RCMP charges associated with the Richmond Night Market.

The following table reflects monthly and year-to-date *department revenue* listed by source.

Figure 4: Budget vs. Actual Revenue by Source

Program Revenue	Nov Budget	Nov Actual	YTD Budget	YTD Actual	YTD (\$) Variance	YTD (%) Variance
Recovery - Expenses	0	0	0	75,668	75,668	0.0%
Filming Revenue	0	271	0	12,493	12,493	0.0%
False Alarms	4,350	119	47,850	79,615	31,765	66.4%
Dog Licences	14,166	2,990	199,511	186,740	(12,771)	(6.4)%
Towing Permits	1,147	1,250	14,443	18,900	4,457	30.9%
Other Permits	2,738	600	34,456	44,547	10,091	29.3%
Other Bylaw Fines	3,304	10,375	42,507	97,464	54,957	129.3%
Parking Revenue	147,101	185,274	1,833,289	1,856,678	23,389	1.3%
Total Revenue	172,806	200,879	2,172,056	2,372,105	200,049	9.2%

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Williams
Manager, Community Bylaws
And Licencing
(604-276-4136)



Susan Lloyd
Manager, Parking Enforcement,
Animal Control And Administration,
Community Bylaws
(604-247-4467)



City of Richmond

Report to Committee

To: Community Safety Committee

Date: December 14, 2018

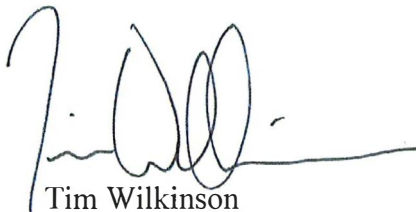
From: Tim Wilkinson
Fire Chief, Richmond Fire-Rescue

File: 09-5000-01/2018-Vol 01

Re: Richmond Fire-Rescue Monthly Activity Report – November 2018


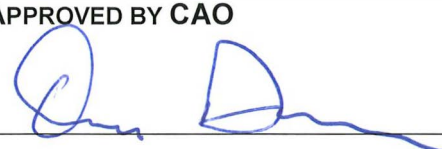
Staff Recommendation

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report – November 2018”, dated December 14, 2018, from the Fire Chief, Richmond Fire-Rescue, be received for information.



Tim Wilkinson
Fire Chief
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CJ
APPROVED BY CAO	
	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

RFR advances public awareness, education and community bridge building by participating in training events, community activities and social media.

During November staff engaged with approximately 197 children and adults, continuing to develop effective interagency relationships and partnerships within the community.

Events included:

- Safety presentations with Industrial Training Authority, ABB Enterprise Software, Richmond Kinsmen Adult Day Centre and Kwantlen Polytechnic University.
- Fire Hall tours with the 13th Richmond Scout/Cub Group, Brighthouse Elementary School and Richmond Brownies.
- An outreach presentation for grade 11/12 students, in partnership with the RCMP, for students interested in a career as first responder.

Emergency Response

RFR's goal is to respond to events in a manner where loss of life, reduction of property damage and protection of the environment is mitigated. In November 2018 there were a total 752 incidents, representing a 16 per cent reduction in calls from November 2017 (Attachment 1).

The average time on scene for RFR crews was 26 minutes, the same as 2017. The continued reduction of on scene time is directly attributed to the reduction in low acuity medical responses. In the past RFR would be deployed on low acuity medical events and due to the nature of the event BC Emergency Health Services (BCEHS) attributed a low priority to responding to the event thus leaving RFR to manage the scene for periods of time up to two hours in duration. More recently, BCEHS adopted a new Clinical Response Model which does not identify RFR as a needed resource on this type of medical event thus reducing the overall on scene time. The reduction in overall calls is due to the reclassification of medical calls by BCEHS for their triaging and deploying resources of BC Ambulance Services.

In November 2018 there were 26 reportable fires to the Office of the Fire Commissioner; representing a 62 per cent increase from November 2017. The average figure for fires reported in November, over the last five years, is 25, thus reportable fires in the month of November remains consistent with year over year trends.

RFR's emergency fire response goal is to maintain fire to the room of origin. The room of origin standard is especially important in terms of fire loss increases some ten-fold once the fire leaves the room of origin. Fire damage and property losses during November 2018 are estimated at \$48,200. This total includes \$41,480 for building/asset loss and \$6,720 for content loss. The total building/asset and content value at risk was estimated to be \$7,289,180 and the total value preserved from damage was \$7,240,980. These numbers translate to 99 per cent of value protected (Table 1); this is the same as the 99 per cent protected value observed in 2017.

Table 1: Fire Calls By Type and Loss Estimates – November 2018						
Incident Type Breakdown	Call Volume	Estimated Building / Asset Value (\$)	Estimated Building / Asset Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family	2	170,000	30,000	20,000	5,000	155,000
Multi family	8	7,000,000	-	2,400	1,420	7,000,980
Commercial / Industrial	7	-	-	-	-	-
Outdoor	7	1,480	1,480	-	-	-
Vehicle/Vessel	4	95,000	10,000	300	300	85,000
Totals*	28	7,266,480	41,480	22,700	6,720	7,240,980

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Significant Events

Fire crews minimized loss and limited fires to the place of origin in these notable November 2018 incidents:

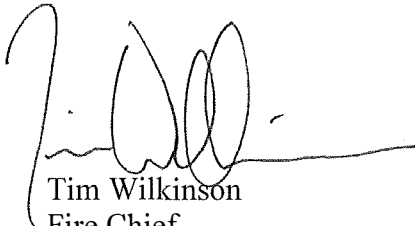
- Structure fire on Garry Street. RFR crews responded and were directed to an interior fire in the gymnasium of a school. First-in crew members attacked and extinguished the fire immediately. Damage was located to the area of origin and positive pressure ventilation was placed in the gymnasium to assist with ventilation in the hallways. There were no injuries reported. A RFR Fire investigator attended.
- Residential fire on Bridgeport Road. Once on scene RFR crews saw lots of smoke and proceeded to locate the fire using a Thermal Imaging camera. Once located, crews made a quick attack and extinguished the fire quickly. Positive pressure ventilation was set up while salvage operations took place. No injuries were reported. Due to the suspicious nature of the fire, RCMP were on scene. A RFR Fire Investigator attended.

Financial Impact

None.

Conclusion

During November 2018, calls for service decreased by 16 per cent from November 2017. RFR will continue to monitor these activities to identify trends and ensure potential solutions.



Tim Wilkinson
Fire Chief
(604-303-2701)

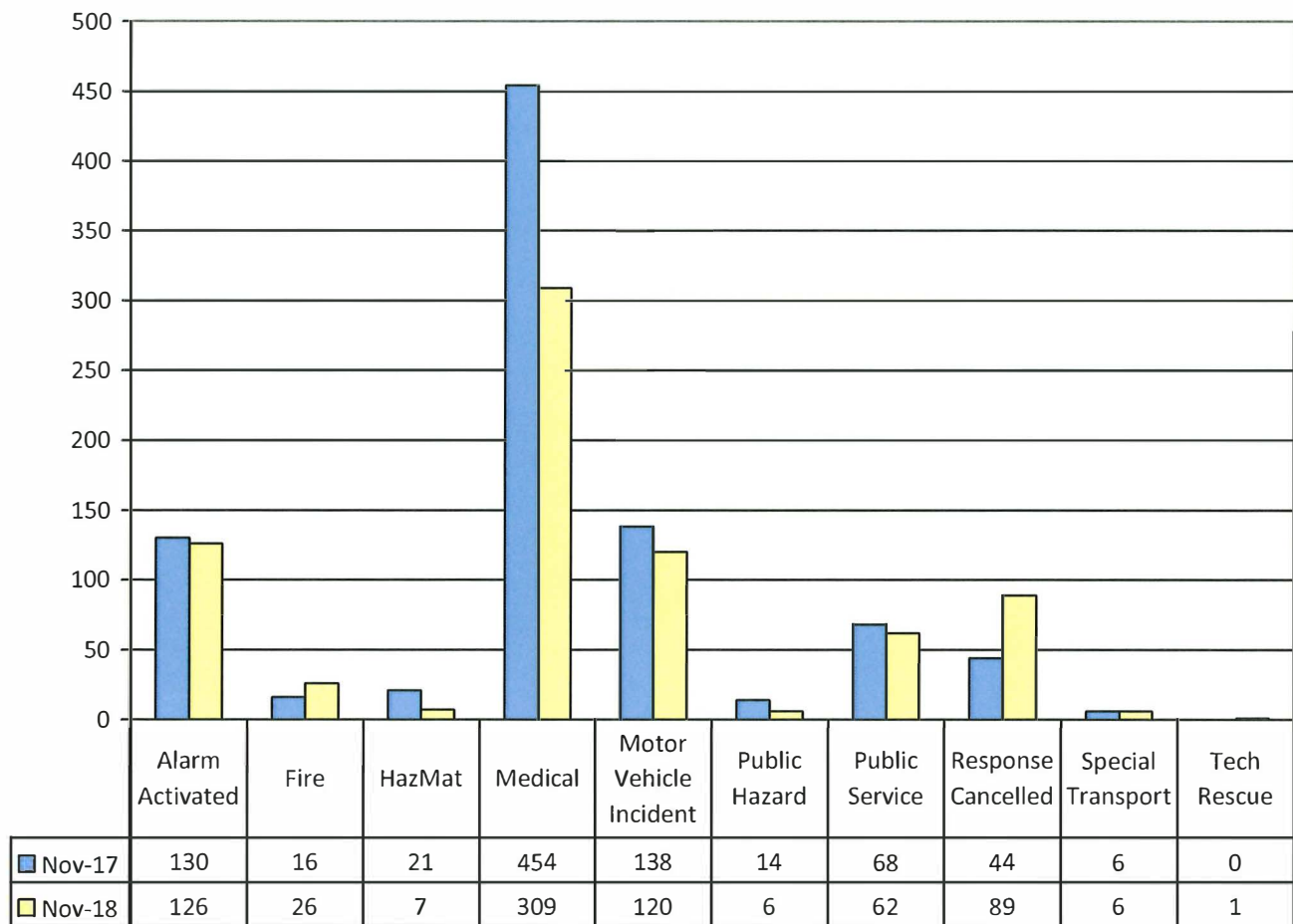
TW:js

Att. 1: Suppression Activity
2: Location of November's Fire, Medical and MVIs

Calls for Service Volumes

The following chart provides a month to month comparison regarding incidents occurring in November 2017 and 2018. In November 2018, there were a total of 752 incidents, compared to 891 in November 2017. This represents a decrease of 16 per cent.

Table 3: November 2017 & 2018 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical first responder incidents comprised 41 per cent of the total emergency responses for RFR during the month of November 2018. A detailed breakdown of the medical incidents for November 2018 and 2017 is set out in the following table by sub-type. There were a total of 309 medical incidents in November 2018 compared to 454 in November 2017, a decrease of 32 per cent.

Table 4a: November 2017 & 2018 Medical Calls by Type

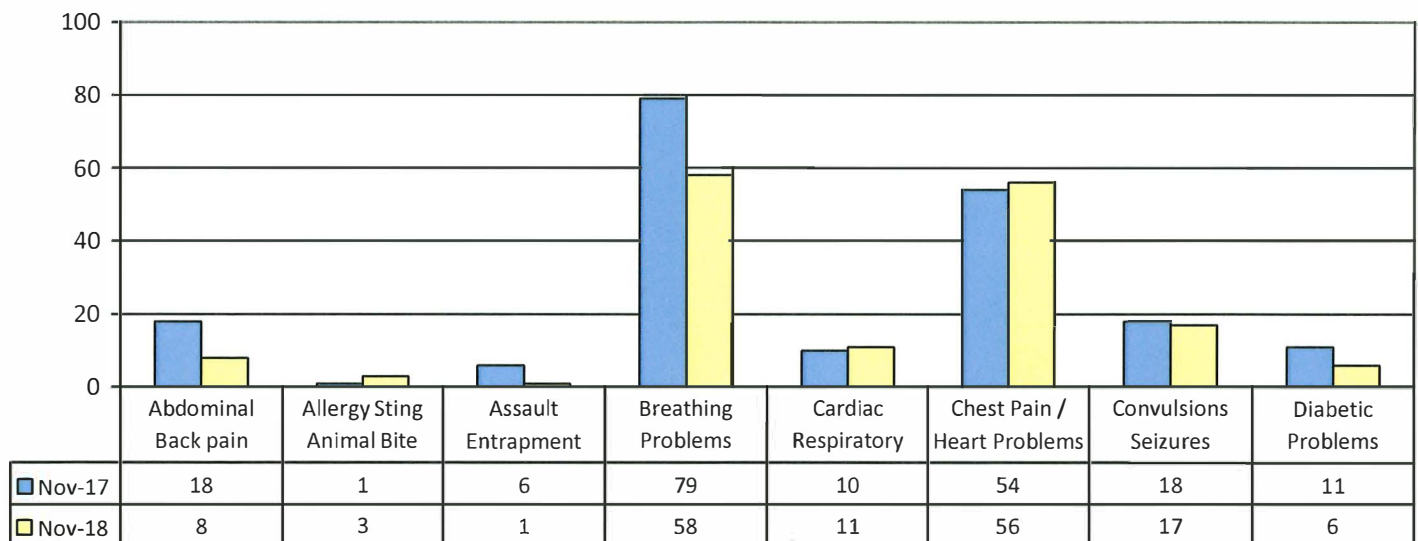
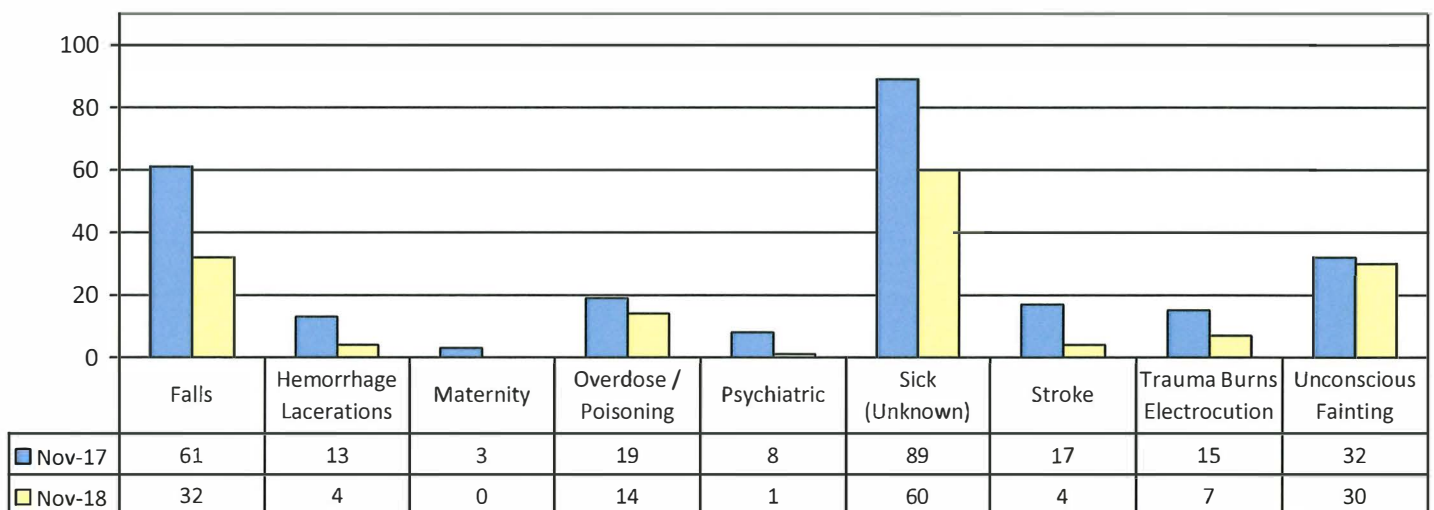


Table 4b: November 2017 & 2018 Medical Calls by Type



Fire Investigations

The fire investigation statistics for November 2018 are listed below:

Table 5: Total Fire Investigation Statistics – November			
	Suspicious	Accidental	Undetermined
Residential - Single-family	-	1	1
Residential - Multi-family	-	5	2
Commercial/Industrial	2	2	3
Outdoor	2	2	2
Vehicle	2	-	2
Totals	6	10	10

RFR investigators report all suspicious fires to the RCMP, while working alongside RCMP staff to address potential risks to the community.

Hazardous Materials

Table 6: HazMat Calls By Type – November	
	Details
Flammable / combustible Liquids	1
Natural Gas / Propane Leaks (small)	4
Unclassified	2
Totals	7

Figure 1: Location of reportable fires attended in November (total 26)

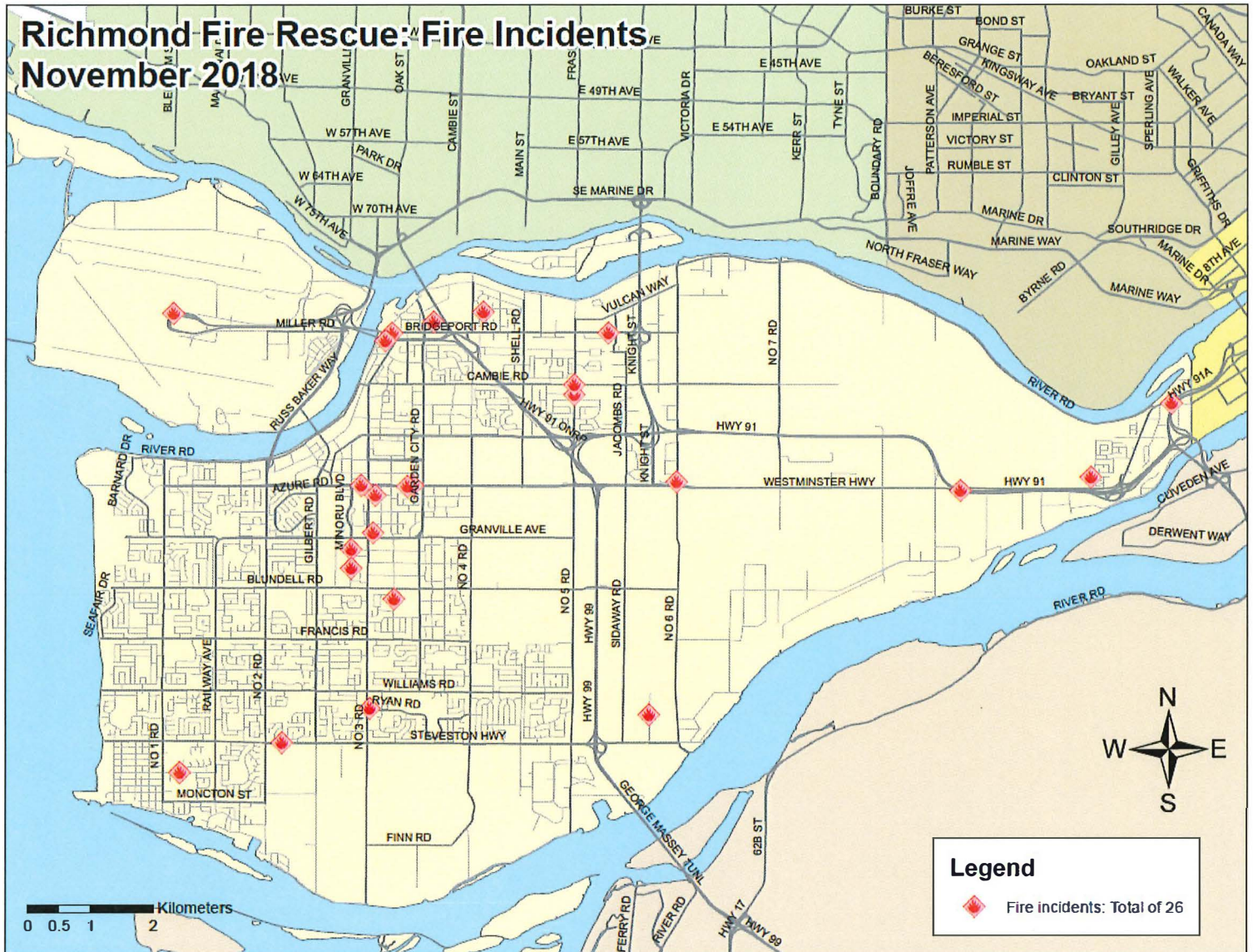


Figure 2: Location of medical calls in November (total 309)

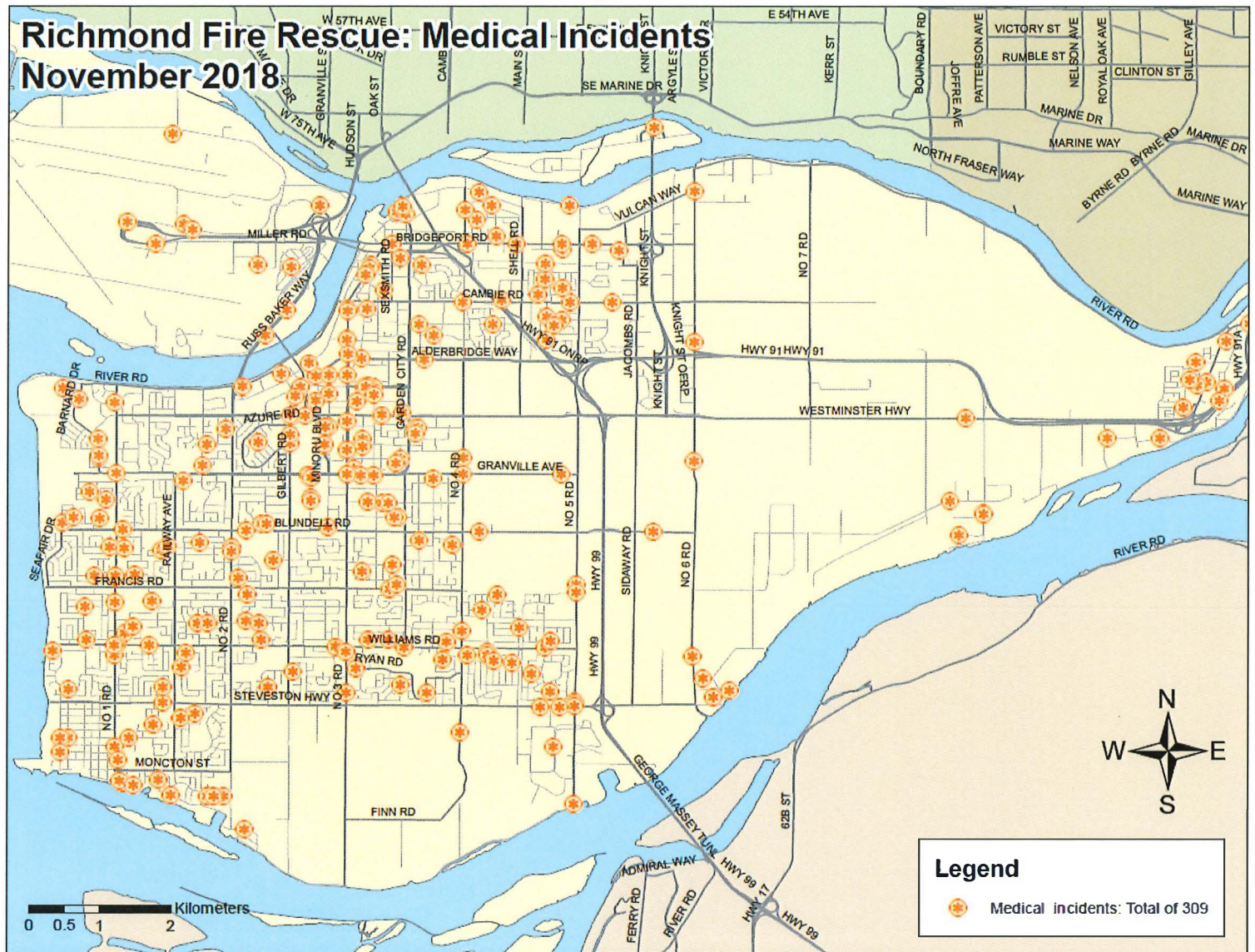
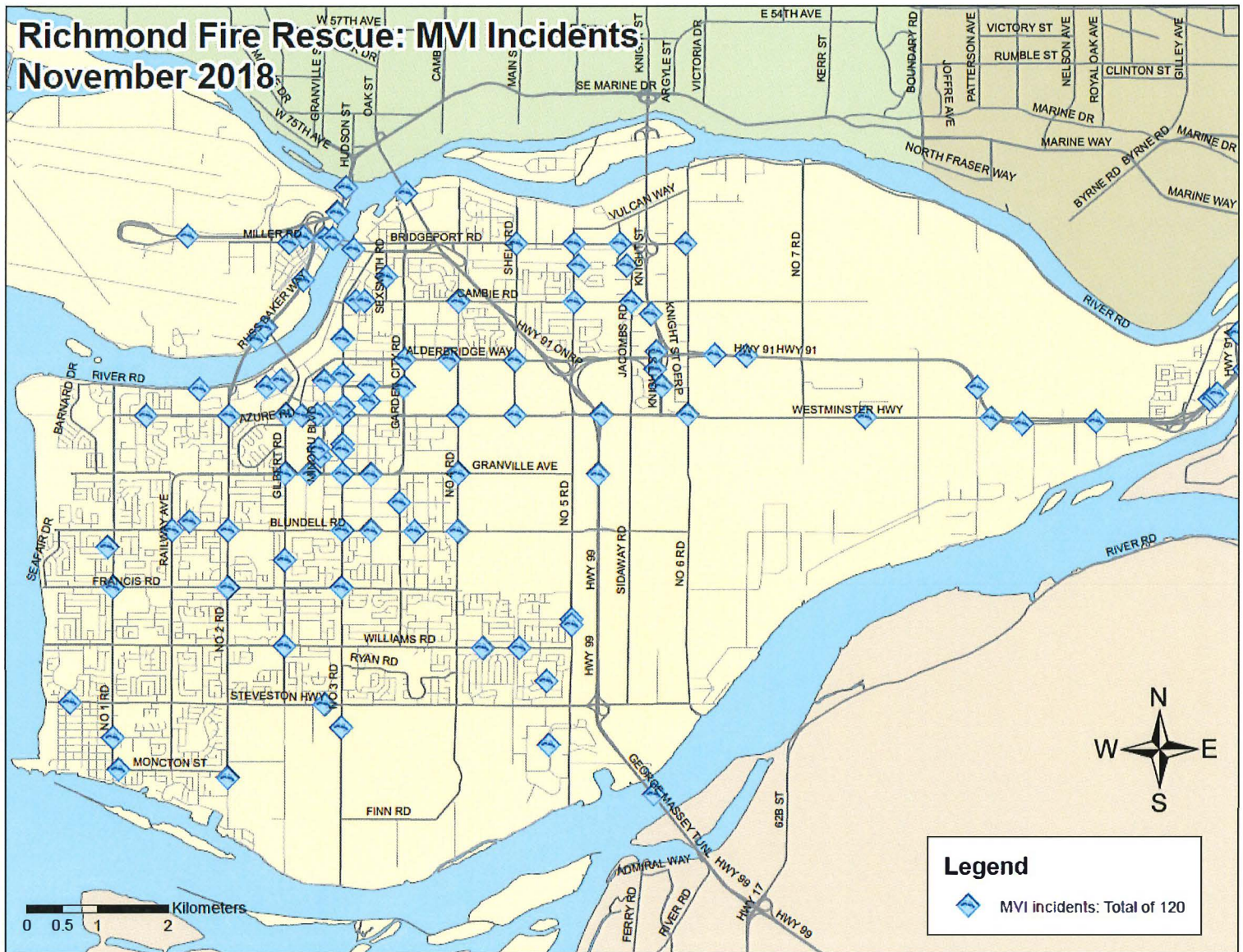


Figure 3: Location of MVI calls in November (total 120)





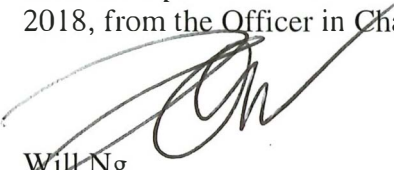
City of Richmond

Report to Committee




To: Community Safety Committee
From: Will Ng, Superintendent
Officer in Charge, Richmond RCMP Detachment
Date: December 11, 2018
File: 09-5000-01/2018-Vol
01
Re: RCMP Monthly Activity Report – November 2018

Staff Recommendation

That the report titled “RCMP Monthly Activity Report – November 2018”, dated December 11, 2018, from the Officer in Charge, Richmond RCMP Detachment, be received for information.


Will Ng
Superintendent, Officer in Charge
(604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

1. Activities and Noteworthy files
2. Analysis of Crime Statistics
3. Crime Trends Across Jurisdictions
4. Auxiliary Constable Program
5. Block Watch
6. Community Police Stations and Programs
7. Crime Prevention Unit
8. Road Safety Unit
9. Victim Services
10. Youth Section

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Activities and Noteworthy Files

Toy Drive

On November 17, 2018, the Richmond RCMP held its fourth annual Toy Drive and Pancake Breakfast in support of the Richmond Christmas Fund. The event was hosted at Ironwood Mall and included the participation of local community partners and sponsors. Members of the public who donated to the cause received a free pancake breakfast. The Richmond RCMP raised \$11,000 for the Richmond Christmas fund, in addition to collecting a large quantity of toys for the cause.

Police Officer Injured

On November 18, 2018, a Richmond RCMP officer stopped a suspicious vehicle near No. 3 Road and Steveston Highway. The officer approached the vehicle on foot, however the vehicle fled the scene, dragging the officer in the process. The officer was transported to hospital for treatment and was later released. The incident is under investigation.

Volunteer Appreciation

On November 22, 2018, the annual Volunteer Appreciation Dinner was held at the Executive Airport Plaza Hotel in Richmond. The event recognized the 224 Richmond Detachment

volunteers from the Auxiliary Constable program, Victim Services and the three community police stations: City Centre, South Arm and Steveston. These volunteers contributed 22,440 hours from September 2017 to September 2018, which is a 17 per cent increase from the same period the year before. Victim Services was also recognized for its 30th year of serving the community in Richmond.

Protest at Postal Facility

On November 28, 2018, Richmond RCMP members from the Vancouver International Airport attended the postal facility on Sea Island after demonstrators attempted to block access to vehicles exiting the facility. Protestors were generally respectful with police and were advised of the possible consequences of blocking postal operations and roadways. The RCMP is monitoring the situation.

Analysis of Police Statistics

Arson

In November 2018, there were six incidents of arson, which is four more incidents than were reported the previous month. There were no incidents of arson in November 2017. The number this month is within the five-year statistical average range.

Assault Serious (Assault with a Weapon)

There were eight assault serious events in November 2018, which represents a 33 per cent decline from the previous month. The number of reported serious assaults this month is within the five-year average range and represents a 38 per cent decline from November 2017. Year to date totals are down 20 per cent from the same period last year.

Auto Theft

There were 26 auto theft incidents this month, which is a 21 per cent decrease from October 2018 and represents no change from November 2017. After two consecutive months of elevated numbers, auto thefts are currently within the five-year average range. Criminal analysis identified a number of crime trends and persons of interest, which led to significant arrests. Year to date totals indicate there has been a six per cent reduction in the number of auto thefts compared to the same period last year.

Drugs

In November 2018 there were 20 drug incidents, which is a 20 per cent reduction from the previous month. This number represents a 68 per cent reduction from November 2017 and is significantly below the five-year average range. Year to date, drug offences have declined by 17 per cent from the same period last year.

The significant reduction observed this month occurred primarily as a result of the decline in cannabis related offences, coinciding with the legalization of cannabis on October 17, 2018.

Mental Health

There were 119 mental health incidents in November 2018, which represents a 15 per cent decrease from October 2018 and a six per cent increase from November 2017. After two consecutive months of elevated mental health calls, the number of mental health incidents is within the five-year average range. Year to date totals indicate there has been a five per cent increase in mental health-related files over the same period last year. A file review indicates no patterns or trends are prevalent.

Residential Break and Enter

There were 88 break and enters to residences in November 2018, which is a 54 per cent increase from the previous month and represents a 28 per cent increase from November 2017. Although the year to date total of residential break and enters is 22 per cent higher than during the same period last year, the number this month is within the expected range.

The Detachment has committed additional resources to combat property crime. Persons/groups of interest are being identified through criminal analysis, allowing for targeted enforcement.

Commercial Break and Enter

In November 2018, there were 29 break and enters to businesses, which represents an increase of 32 per cent from October 2018. This number represents a 45 per cent increase from November 2017, during which a statistically low number of commercial break and enters were reported. The number of commercial break and enters this month is within the five-year expected range and year to date totals indicate there has been a five per cent decline compared to the same period last year.

Robbery

There were two robbery incidents in November 2018, which is down five incidents from the previous month and down three incidents from November 2017. This number is below the five-year average range.

Sexual Offences

There were 12 sexual offence files in November 2018, which is a 50 per cent increase from the previous month. The number of sexual offences this month marks a 58 per cent reduction from November 2017, during which a statistically high number of offences were reported. This month's total remains within the five-year average range.

Year to date totals for 2018 indicate that there has been a 25 per cent increase in the number of reported sexual offences compared to the same period in 2017. This increase is due to high numbers reported in January 2018 and April 2018. No patterns or trends have been identified.

Shoplifting

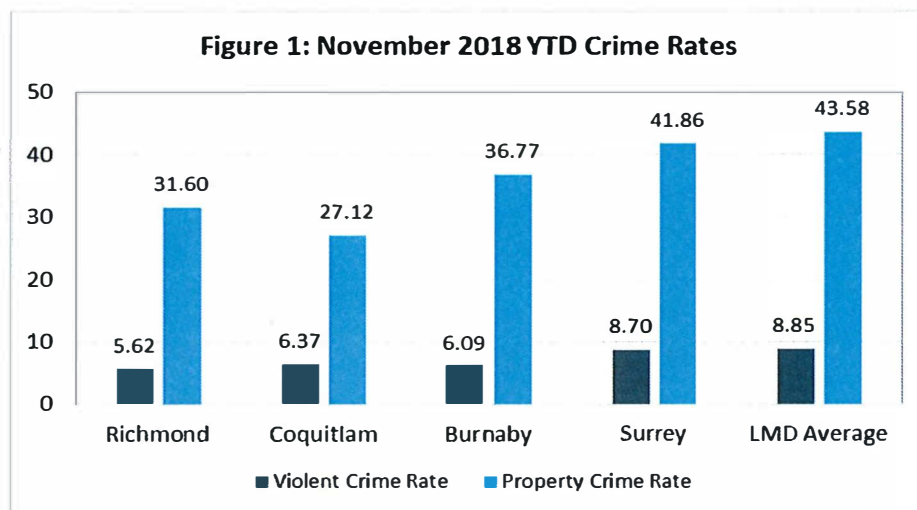
There were 43 shoplifting thefts in November 2018, which is a 39 per cent decrease from the previous month and a 26 per cent reduction from November 2017. This month, reported shoplifting thefts are below the five-year expected range.

Theft from Auto

There were 143 theft from auto incidents in November 2018, which represents a 16 per cent decrease from the previous month. This number marks a 32 per cent decrease from November 2017. The total this month is below the five year average range.

Crime Trends across Jurisdictions

Year to date crime statistics have identified that property crime is down across the Lower Mainland compared to the same period last year. Data on crime rates is presented below (Figure 1).¹ Out of the four largest municipalities policed by the RCMP in the Lower Mainland District (LMD), Richmond has the second lowest property crime rate, which represents a three percent decline from the same period in 2017. These low numbers can be attributed to the quick identification of targets and resulting enforcement, in addition to successful collaboration with partner agencies for multi-jurisdictional offenders. Richmond also continues to have the lowest violent crime rate.



Auxiliary Constable Program

In November 2018, Richmond Detachment had a complement of 38 Auxiliary Constables. Auxiliary Constables provided a total of 494 volunteer hours during the month of November. In the coming months, the Province of BC and RCMP “E” Division are expected to announce the training standards for the new Tier 3 Auxiliary program.² Once these details are known, the Detachment will commence recruitment of a new troop of Auxiliary Constables. The RCMP

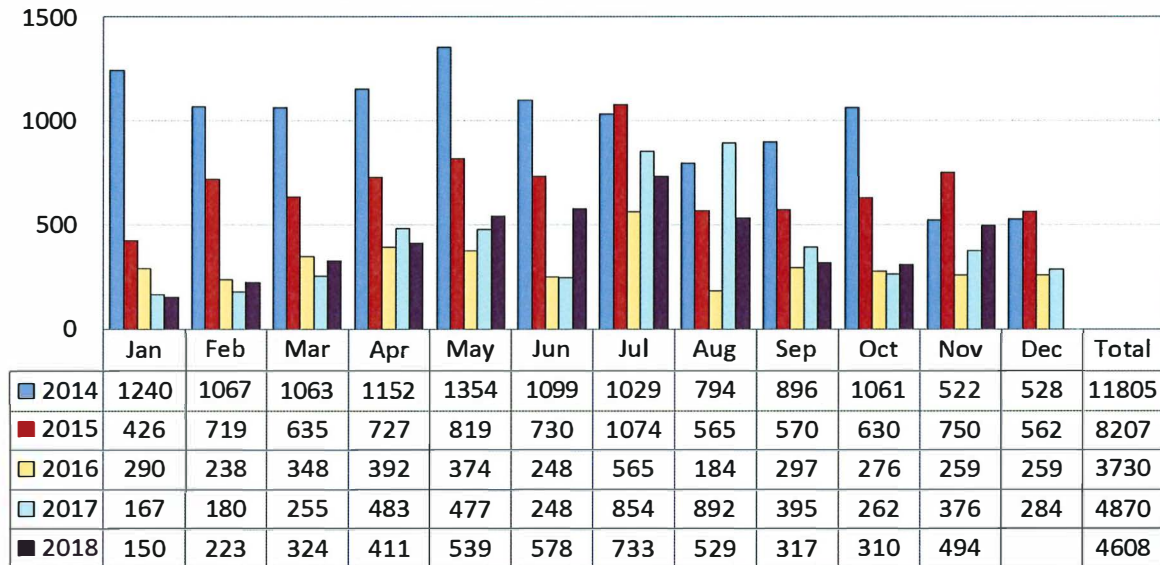
¹ Crime rate is calculated per 1,000 people (using 2017 populations)

² <http://www.rcmp-grc.gc.ca/en/auxiliary-program-tiers>

recently announced that for the immediate future there will be no changes to the current Auxiliary Constable uniform.

Figure 2 compares the monthly hours of service provided by month from 2014 to 2018.

Figure 2: Auxiliary Constable Volunteer Hours



Auxiliary Constable Activities

Auxiliary Constables attend events in the community to promote a positive police presence, support RCMP members and provide traffic and crowd control. During the month of November Auxiliary Constables participated in:

- Bait Car Deployments
- Break and Enter Outreach
- Christmas Toy Drive
- Crime Watch
- Home Security Checks
- Remembrance Day

Block Watch

At the end of November 2018, the Block Watch program had 452 groups totaling 10,407 participants. Currently, the program includes 548 captains and co-captains.³

³ The variance from previous months' data is due to an ongoing database upgrade. Revised numbers will continue to reflect more accurate participation data.

Community Police Station Programs

Community police stations continue to enhance the Detachment's policing services by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue safety initiatives to enhance crime prevention program awareness, community engagement and police accessibility. These initiatives help to reduce anxiety and fear related to crime. The program activities vary from month to month reflective of weather conditions, seasonal initiatives, events and the availability of volunteers.

During the month of November volunteer highlights included:

- The deployment of 28 foot/van patrols totalling 195 hours and 2 bike patrols totalling 28 hours.
- 48 Fail to Stop deployments took place, which resulted in 1,073 warning letters.
- Speed Watch was conducted on 2,923 vehicles at various locations.
- November 6 – In partnership with ICBC, five volunteers, two Auxiliary Constables and an RCMP member were deployed for a Pedestrian Safety Blitz near Bridgeport Road and No. 3 Road. In total 330 reflective arm bands and 882 ICBC reflectors were distributed.
- November 7 – Five volunteers were deployed from the City Centre Community Police Station for a Lock out Auto Crime blitz. A total of 104 notices were issued.
- November 14 – Six volunteers and an RCMP member participated in a School Sports event at McNeil High School.
- November 16 and 17 – A total of 18 volunteers participated with setting up and assisting in the Toy Drive at Ironwood Mall, in support of the Richmond Christmas Fund.
- November 22 – The 224 Richmond RCMP volunteers were recognized at the annual Volunteer Appreciation dinner held at the Executive Airport Plaza Hotel.
- November 24 –Volunteers recovered a stolen vehicle while conducting a Lock Out Auto Crime deployment at the River Rock Casino.
- November 24 –Volunteers conducted a Crime Watch deployment at the River Rock Casino, where they recovered a vehicle with a stolen license plate and contacted police. The responding officers located the suspect driver and arrested her.
- November 29 – Four volunteers assisted two RCMP members in conducting community outreach regarding break and enters in the Elsmore, Ulsmore and Pacemore neighbourhoods.

Distracted Drivers

Figure 3 provides a yearly comparison of the number of letters sent to registered vehicle owners.⁴

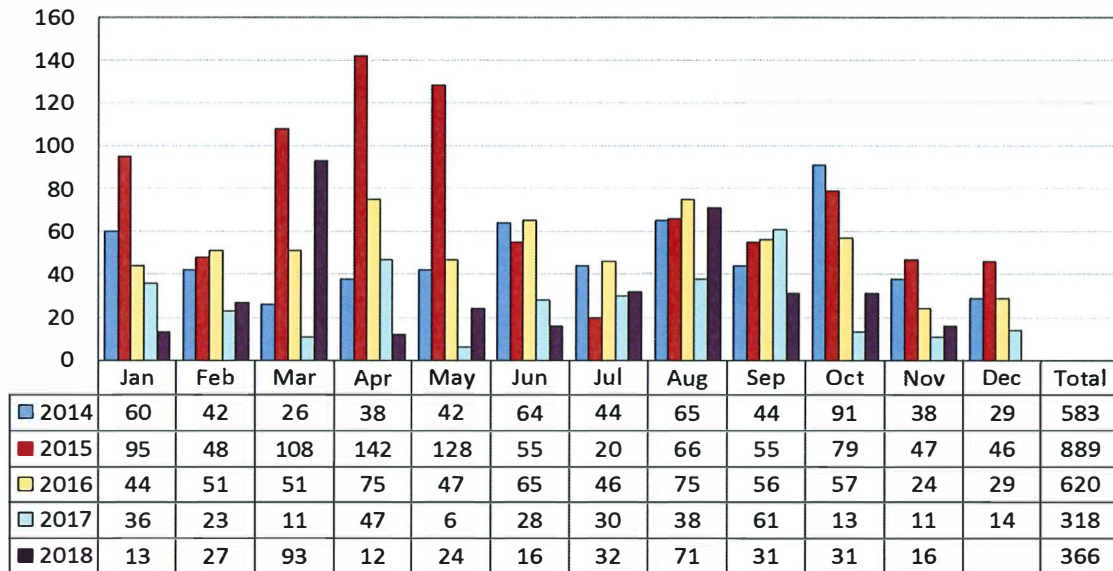
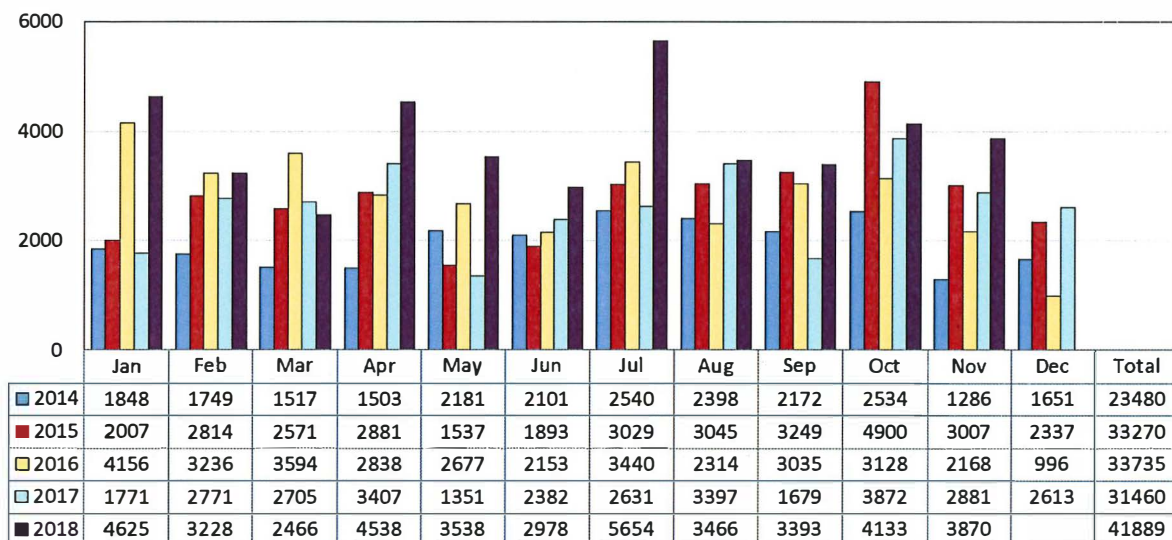
Figure 3: Distracted Driver Letters Sent*Lock-Out Auto Crime*

Figure 4 provides a comparison by year of the number of vehicle notices issued.

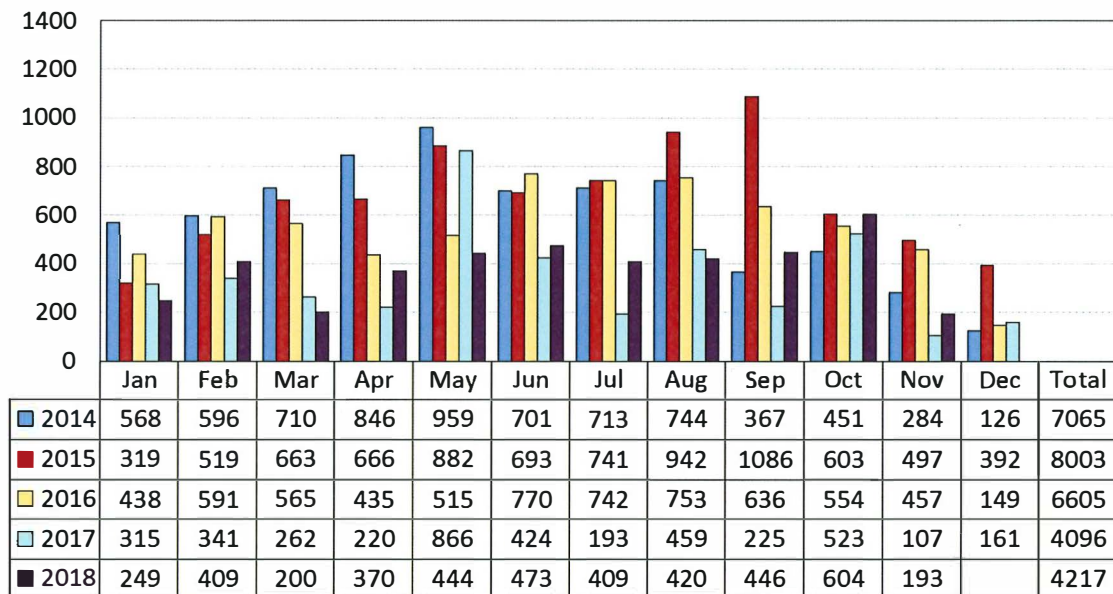
Figure 4: Lock Out Auto Crime Vehicles Issued a Notice

⁴ The total for March 2018 includes 92 warning letters sent as a result of the multiple Distracted Driving Campaign Blitzes which occurred that month.

Speed Watch

Figure 5 provides a yearly comparison of the number of letters sent to registered vehicle owners.

Figure 5: Speed Watch Letters Sent



Crime Prevention Unit

The Crime Prevention Unit reduces crime and enhances community engagement through public awareness and dialogue initiatives. During the month of November, the Crime Prevention Unit participated in the following events/activities:

- Break and Enter Outreach
- Broadmoor Patrols
- Christmas Toy Drive
- School Sports Events
- Volunteer Appreciation Dinner
- Vulnerable Institution Patrols

Road Safety Unit

The Road Safety Unit makes Richmond's roads safer through evidence-based traffic enforcement, investigation of serious vehicle collisions and public education programs. The following statistics compare November 2018 data to both September 2018 and October 2018.

Violation Tickets were issued for the following infractions:

Table 1: Violation Tickets Issued

Infraction	September 2018	October 2018	November 2018
Distracted Driving	107	43	53
Driver License	233	196	205
Impaired	31	22	38
Intersection offences	106	132	116
Moving Violations ⁵	207	201	151
Speeding	229	275	264
Seatbelts	7	10	8
Vehicle Related ⁶	62	65	57
Other ⁷	15	19	9
Total	997	963	901

Parking Tickets:

Table 2: Parking Tickets Issued

Name	Act	Example	Sept 2018	Oct 2018	Nov 2018
Parking	Municipal Bylaw	Municipal parking offences	10	9	31

Victim Services

In November 2018, Richmond RCMP Victim Services attended to 54 new clients and attended eight crime/trauma scenes after hours. The unit currently maintains an active caseload of 143 ongoing files. Victim Services responded to a number of cases involving property crime, motor vehicle accidents involving pedestrians, suicide deaths and family conflict.

Youth Section

The Detachment's Youth Section focuses on strategies that contribute to safe and healthy behaviours essential to the development of productive and civic-minded adults. During the month of November, Youth Section highlights include:

- Richmond Detachment hosted five Youth Squad sessions, where various guest speakers presented to participating youth. Guest speakers included fire fighters, BC Ambulance personnel, RCMP Tactical Troop and Canadian military personnel. The program is aimed at grade 11 and 12 students who are interested in a career in law enforcement.
- The Youth Section participated in the City Centre Classic Elementary Volleyball Tournament. The event included the participation of 36 elementary school teams.

⁵ Moving violations refers to unsafe lane change and unsafe passing.

⁶ Vehicle related refers to vehicle defects, for example no lights and no insurance.

⁷ Other refers to miscellaneous charges including fail to remain at the scene of an accident and failing to stop for police.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.

A handwritten signature in black ink, appearing to read 'E. Warzel', with a stylized, cursive script.

Edward Warzel
Manager, RCMP Administration
(604-207-4767)

EW: mf

- Att. 1: Community Policing Programs
- 2: Crime Statistics
- 3: Crime Maps

Auxiliary Constables

- The primary mandate of Richmond's Auxiliary Constables is to support community policing activities related to public safety and crime prevention.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

Block Watch

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: blockwatch@richmond.ca
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

Difference Maker Project

- The Difference Maker Project is an off-shoot of the School Sports Programs. Elementary school students are mentored by teachers, police officers and community ambassadors. This activity aims to encourage social and civic responsibility amongst elementary and secondary school aged youth through community projects.

Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the date, time and location and applicable fine amounts if the driver received a violation ticket.

Lock Out Auto Crime

- Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.
- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

Project 529

- This program allows riders to easily and securely register their bikes. This up-to-date database of bikes alerts its registrants if a fellow 529 bike is stolen.
- Project 529 is a unique, multi-national registry that holds a database of all registered and stolen bikes.

Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

Stolen Auto Recovery.

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

Volunteer Bike and Foot Patrol Program

- Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.

NOVEMBER 2018 STATISTICS

RICHMOND RCMP

This chart identifies the monthly totals for founded Criminal Code incidents, excluding traffic-related Criminal Code incidents. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents and MHA-related calls for service are included. Individual UCR codes are indicated below the specific crime type. For 2017, some inclusion criteria have been modified to improve accuracy and accommodate RCMP scoring regulations. For more information, contact Richmond Crime Analysts.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above the expected average range (using a standard deviation), it will be noted in **red**, while below expected numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**.

	Month	5-Yr Avg	5-Yr Range	Year to Date Totals			
	Nov-18	November		2017	2018	% Change	# Change
VIOLENT CRIME (UCR 1000-Series Offences)	115	110.8	103-119	1277	1233	-3%	-44
Robbery UCR 830 (1-3)	2	8.4	5-12	55	53	-4%	-2
Assault Common UCR 830	44	36.6	34-39	439	454	3%	15
Assault Serious UCR 830, 830	8	11.2	8-14	149	119	-20%	-30
Sexual Offences UCR 1345, 1330, 1355, 1330	12	12.0	8-16	104	130	25%	26
PROPERTY CRIME (UCR 2000-Series Offences)	588	652.6	608-697	7078	6991	-1%	-87
Business B&E UCR 220-1	29	30.0	24-36	350	333	-5%	-17
Residential B&E UCR 220-2	88	68.2	45-91	583	713	22%	130
Auto Theft UCR 225 (1-10), 225	26	29.2	25-34	301	284	-6%	-17
Theft from Auto UCR 225, 225	143	200.2	168-233	1952	2032	4%	80
Theft UCR 225, 225	79	98.2	74-122	998	945	-5%	-53
Shoplifting UCR 225, 225	43	58.0	50-66	598	665	11%	67
Fraud UCR 225 (1-10), 225, 225	68	63.0	52-74	816	799	-2%	-17
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	122	159.8	143-176	1882	1975	5%	93
Arson UCR 329, 210	6	4.0	2-6	32	30	-6%	-2
SUBTOTAL CC OFFENCES (UCR 1000 to 3000 Series)	825	923.2	881-966	10237	10199	0%	-38
DRUGS (UCR 4000-Series Offences)	20	61.2	44-78	652	539	-17%	-113
MHA RELATED CALLS (MHA files or Mental Health flag)	119	107.6	89-126	1324	1396	5%	72

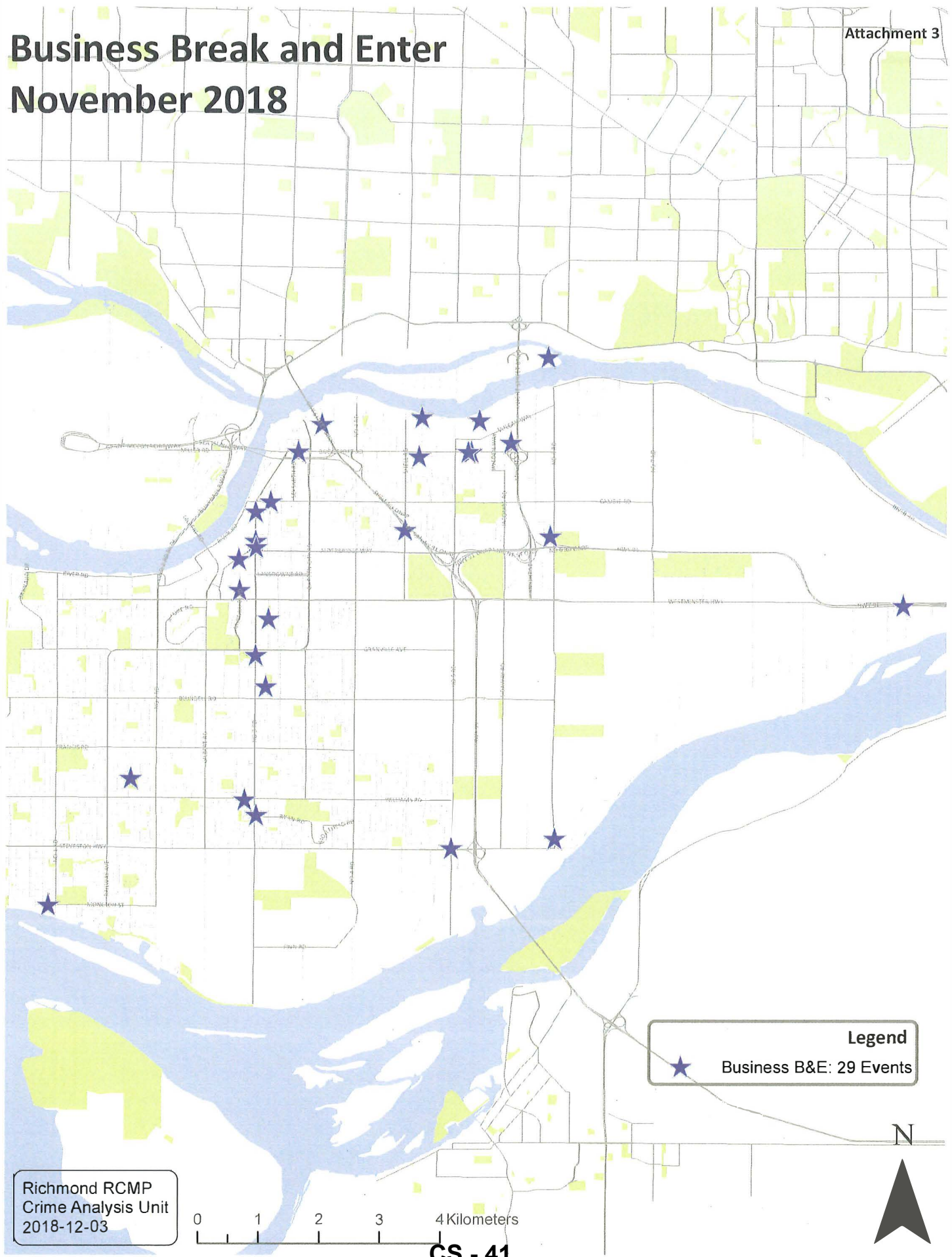
Prepared by Richmond RCMP Crime Analysts.

Data collected from PRIME on 2018-12-03. Published 2018-12-03.

These data are operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

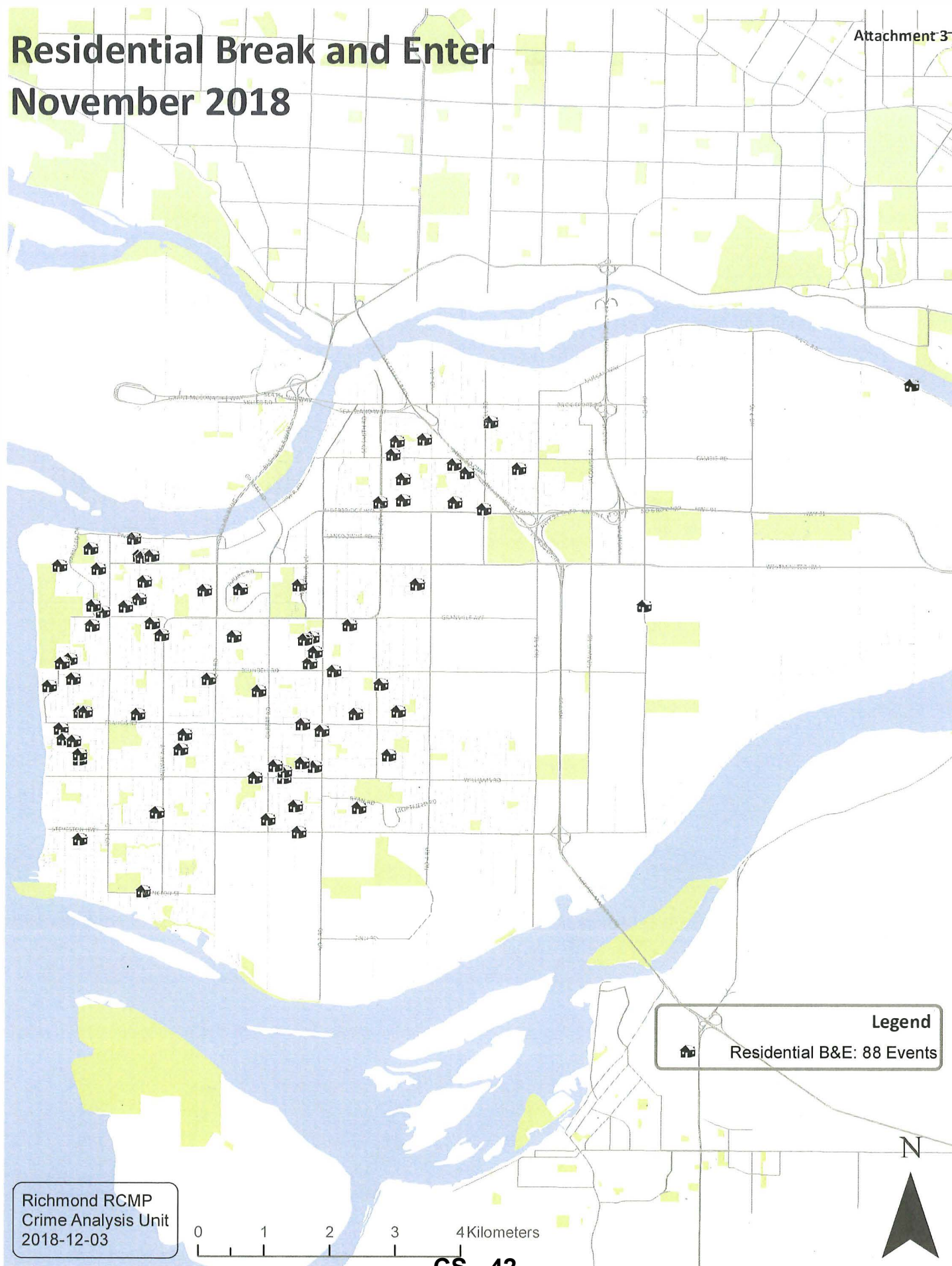
Business Break and Enter November 2018

Attachment 3

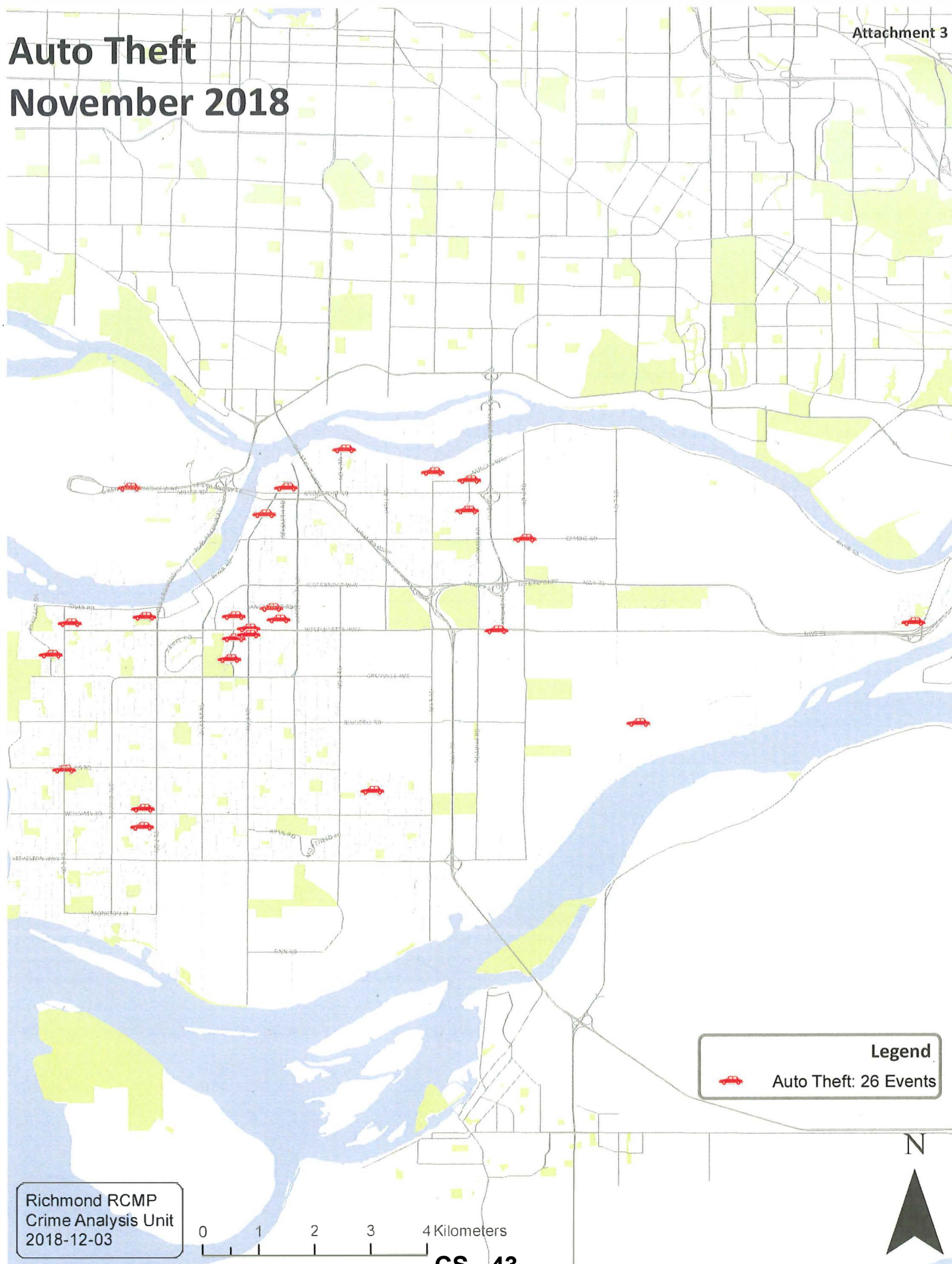


Residential Break and Enter November 2018

Attachment 37



Auto Theft November 2018



Theft from Auto November 2018

Attachment 3

