

Community Safety Committee

Anderson Room, City Hall 6911 No. 3 Road Tuesday, January 13, 2015 4:00 p.m.

Pg. # ITEM

MINUTES

CS-5 Motion to adopt the minutes of the meeting of the Community Safety Committee held on Tuesday, December 9, 2014.

NEXT COMMITTEE MEETING DATE

Wednesday, February 11, 2015, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DEPARTMENT

1. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - NOVEMBER 2014

(File Ref. No.) (REDMS No. 4452080 v.4)

See Page **CS-16** for full report

Designated Speaker: Ed Warzel

CS-16

	Comm	nunity Safety Committee Agenda – Tuesday, January 13, 2015
Pg. #	ITEM	
		STAFF RECOMMENDATION
		That the staff report titled Community Bylaws Monthly Activity Report – November 2014, dated December 10, 2014, from the General Manager, Law and Community Safety, be received for information.
	2.	RICHMOND FIRE-RESCUE – NOVEMBER 2014 ACTIVITY REPORT
		(File Ref. No. 09-5000-01) (REDMS No. 4454913)
CS-23		See Page CS-23 for full report
		Designated Speaker: Fire Chief John McGowan
		STAFF RECOMMENDATION
		That the staff report titled Richmond Fire-Rescue – November 2014 Activity Report dated December 8, 2014, from the Fire Chief, Richmond Fire-Rescue, be received for information.
	3.	RCMP'S MONTHLY REPORT - NOVEMBER ACTIVITIES (File Ref. No. 09-5000-01) (REDMS No. 4443964 v.3)
CS-34		See Page CS-34 for full report
		Designated Speaker: Supt. Renny Nesset
		STAFF RECOMMENDATION
		That the report titled RCMP's Monthly Report – November Activities, dated November 26, 2014, from the Officer in Charge, Richmond RCMP, be received for information.
	4.	RICHMOND RCMP'S DRUG AWARENESS RESISTANCE EDUCATION (D.A.R.E) PROGRAM (File Ref. No. 09-5000-01) (REDMS No. 4359558 v.2)
CS-47		See Page CS-47 for full report
		Designated Speaker: Supt. Renny Nesset

Pg. # ITEM

STAFF RECOMMENDATION

That the report titled Richmond RCMP's Drug Awareness Resistance Education (D.A.R.E) dated November 27, 2014, from the Officer in Charge, Richmond RCMP, be received for information.

5. AUXILIARY CONSTABLE POLICY CHANGES

(File Ref. No. 09-5000-01) (REDMS No. 4460347 v.4)

CS-55

See Page CS-55 for full report

Designated Speakers: Supt. Renny Nesset & Phyllis Carlyle

STAFF RECOMMENDATION

That

- (1) the Commissioner of the RCMP be requested to reconsider the recent policy change in relation to the level of supervision of the auxiliary constables;
- (2) the Federal Minister of Justice be advised of the City's request for such reconsideration;
- (3) the Local Government Contract Management Committee be requested to address the policy change; and
- (4) staff continue to report on the impact of the policy change in relation to the auxiliary program.

6. **FIRE CHIEF BRIEFING**

(Verbal Report)

Designated Speaker: Fire Chief John McGowan

Items for discussion:

- (i) Tree Chipping Event Update
- (ii) Anti-Bullying/Pink Shirt Day

Comm	unity Safety Committee Ager	nda – Tuesday, January	13, 2015
ITEM			
7.	RCMP/OIC BRIEFING (Verbal Report)		
		Designated Speaker:	Supt. Renny Nesset
	None.		
8.	MANAGER'S REPORT		
	ADJOURNMENT		
	TEM	7. RCMP/OIC BRIEFING (Verbal Report) None. 8. MANAGER'S REPORT	 7. RCMP/OIC BRIEFING (Verbal Report) Designated Speaker: None. 8. MANAGER'S REPORT





Community Safety Committee

Date:

Tuesday, December 9, 2014

Place:

Anderson Room

Richmond City Hall

Present:

Councillor Bill McNulty, Chair

Councillor Derek Dang Councillor Ken Johnston Councillor Alexa Loo Councillor Linda McPhail Mayor Malcolm Brodie

Also Present:

Councillor Carol Day

Call to Order:

The Chair called the meeting to order at 4:00 p.m.

AGENDA ADDITION

It was moved and seconded

That the Changes to the Police Act with respect to Auxiliary Constables be added to the agenda as Item No. 6A.

CARRIED

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on Wednesday, November 12, 2014, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

Tuesday, January 13, 2015, (tentative date) at 4:00 p.m. in the Anderson Room

PRESENTATION

Edward Warzel, Manager, Community Bylaws, introduced Darren McClelland, BC Manager, Impark, and Michael Hamilton, Senior Product Manager, Digital Payment Technologies.

With regard to the City's new parking meters, Mr. McClelland commented that Impark's services include (i) the removal of the existing meters and the installation of 45 new meters, (ii) support for wireless and on-line reporting, (iii) the collection of revenues, (iv) auditing, (v) preventative and/or reactive maintenance, and (vi) hosting the pay-by-phone system. He further commented that Impark will not be patrolling the City's zones or paid parking areas for the City.

Mr. Hamilton spoke to the design of the digital meters and their data management ability, such as tracking revenues and occupancy levels, which will provide clear information on the City's parking operations.

In response to queries from Committee, Mr. Warzel advised that the Impark contract includes the initial purchase of the parking meters, as well as collection and maintenance services, and noted that previously, the City entered into three separate contracts. Additionally, Mr. Warzel highlighted that, due to anticipated efficiencies with the new meters, Community Bylaws' focus will be directed toward enforcement activities.

In reply to a query from Committee, Mr. Hamilton commented that the cellular modem within the parking meter has been updated, thus the meter start-up time between uses is faster.

LAW AND COMMUNITY SAFETY DEPARTMENT

1. RICHMOND RCMP 2015-2017 STRATEGIC PLAN

(File Ref. No. 09-5000-01) (REDMS No. 4433236)

The Chair noted that an updated version of the Richmond RCMP 2015-2017 Strategic Plan was circulated on the table (copy on file, City Clerk's Office).

Superintendant Renny Nesset, Officer in Charge, Richmond RCMP, commented that only the graphics had been updated in the Strategic Plan circulated on the table and preceded to provide background information on the Strategic Plan.

Discussion then ensued among Committee members and staff and the following information was noted:

- the Richmond RCMP's Traffic Division and the City's Community Bylaws and Transportation Divisions are examining a number of means to reduce vehicular collisions and related injuries, including the use of portable equipment and other mechanisms that monitor vehicular traffic with regard to volume, speed, and time of day;
- the importance of both drivers and pedestrians taking extra precautions during this period of seasonal change to mitigate vehicular/pedestrian collisions;
- one liaison officer is assigned to a specific high school for the duration of the school term, however, due to the number of elementary schools, officers rotate conducting visits on a regular basis throughout the school year;
- the Richmond RCMP's Crime Reduction Committee functions similarly to COMPSTAT a district level crime control model; it meets regularly to review and analyze local crime data, and due to the confidential nature of the information discussed, the meetings are not open to the public;
- City staff are working with "E" Division to seek a more equitable funding model for the integrated teams;
- approximately 13 organizations participated in the stakeholder consultation process, including representatives from Richmond Fire-Rescue, Transit Police, and the Vancouver Airport Authority; and
- "Cop Cards and Positive Tickets" are longstanding programs directed toward youth of all ages.

Discussion took place and Committee recommended that the strategic priorities outlined in the staff report be endorsed by Council. As a result of the discussion, the following **motion** was introduced:

It was moved and seconded

That the strategic priorities as outlined in the report titled Richmond RCMP 2015-2017 Strategic Plan, dated November 24, 2014, from the Officer in Charge, Richmond RCMP, be endorsed.

CARRIED

MARINE PATROL PROGRAM - POST PATROL REPORT 2014 (File Ref. No. 09-5000-01) (REDMS No. 4410376)

Supt. Nesset provided background information and in reply to queries from Committee, provided the following information:

• the Richmond RCMP Marine Section works closely with the Royal Canadian Marine Search and Rescue;

- offenses regarding proof of competency required under the *Canada Shipping Act* are rare; smaller offenses related to safety, such as the use of life jackets, are more common;
- the Richmond RCMP Marine program operates year round; however, funding from the District is available only during the peak seasons;
- the vessel used for the program was provided free of charge from Fisheries and Oceans Canada; operational costs associated with the program, above the District's contributions, are approximately \$6,000 annually; those costs are further offset by partnerships with the Delta Police Department; and
- the marine program involves (i) low level enforcement and training for safety standards, and (2) assisting vessels in distress along the inland tributaries and south channel of the Fraser River; the Canadian Coast Guard conducts high seas search and rescue operations.

In order to monitor increasing costs, Committee directed staff to provide a memorandum to Council detailing the financial impact associated with operating the Marine program.

It was moved and seconded

That the report titled Marine Patrol Program – Post Patrol Report 2014, dated November 3, 2014 from the Officer in Charge, Richmond RCMP be received for information.

CARRIED

3. RCMP'S MONTHLY REPORT – OCTOBER ACTIVITIES

(File Ref. No. 09-5000-01) (REDMS No. 4413692)

Supt. Nesset spoke of the RCMP's October activities and noted that the annual statistics are consistent with the five year average, with the exception of motor vehicle thefts and thefts from motor vehicles, which have increased throughout the Lower Mainland.

In response to queries from Committee, Supt. Nesset advised that (i) analysis is going with regard to a police incident involving a super-charged vehicle and that an update will be provided to Council once the investigation has been completed, (ii) the licensing of grow operations in industrial areas versus small independent operations has created challenges through the courts, however Richmond RCMP regularly monitor the industry, (iii) theft's from motor vehicles are concentrated at large parking areas and are often the result of valuable articles being left exposed in the vehicle.

John McGowan, Fire Chief, Richmond Fire-Rescue (RFR), commented that, with regard to grow operations, RFR operates its program under the former legislation and inspections of such activities are conducted to ensure that fire and operational safety requirements are being met with fines being issued where appropriate. He further commented that RFR continues to monitor electrical activity in buildings to identify new illegal grow operations.

It was moved and seconded

That the report titled RCMP's Monthly Report – October Activities, dated November 4, 2014, from the Officer in Charge, Richmond RCMP be received for information.

CARRIED

4. LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE INTEGRATED TEAM ANNUAL REPORT 2013/14

(File Ref. No. 09-5350-01) (REDMS No. 4331511 v6)

Anne Stevens, Senior Manager, Community Safety Policy and Programs, provided background information and commented that the City has exceeded costs by approximately \$500,000 over the three year period. She further commented that the City has consistently paid more than the value of service received for the Emergency Response Team and the Integrated Homicide Investigation Team.

In response to a query from Committee, Phyllis Carlyle, General Manager, Law and Community Safety, advised that the funding formula is a process conducted between the Province and the local municipalities. Ms. Carlyle spoke to the proposed legislative changes to the BC *Police Act* that will grant the Province sweeping powers to impose a specialized service provider for the provision of specialized policing services on a municipality and to allocate the costs for such services between the municipalities and the Province. It was noted that discussions are ongoing with regard to the funding formula; however, a consensus has not been reached by the participants.

It was moved and seconded

That the staff report titled Lower Mainland District Regional Police Service Integrated Team Annual Report 2013/14 from the Senior Manager, Community Safety Policy and Programs, dated November 19, 2014, be received for information.

CARRIED

5. RICHMOND FIRE-RESCUE – OCTOBER 2014 ACTIVITY REPORT (File Ref. No. 09-5000-01) (REDMS No. 4390174)

In reply to a query from Committee, Fire Chief McGowan advised that the estimated value of property preserved is based on the evaluation of RFR's Investigator and those of the insurance adjustors.

In an effort to enhance public awareness, Committee encouraged staff to provide additional statistics related to ongoing RFR training.

It was moved and seconded

That the staff report titled Richmond Fire-Rescue – October 2014 Activity Report, dated November 19, 2014, from the Fire Chief, Richmond Fire-Rescue be received for information.

CARRIED

6. COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - OCTOBER 2014

(File Ref. No.) (REDMS No. 4403038)

It was moved and seconded

That the staff report titled Community Bylaws Monthly Activity Report – October 2014, from the General Manager, Law and Community Safety, dated November 17, 2014, be received for information.

CARRIED

6A. CHANGES TO THE POLICE ACT WITH RESPECT TO AUXILIARY CONSTABLES

(File Ref. No.)

Councillor McPhail referenced correspondence received by Council from the City of Coquitlam (attached to and forming part of these minutes as Schedule 1) regarding policy changes to the deployment and engagement of Auxiliary Constables within detachments across Canada, noting that Auxiliary Constables will now have to be directly supervised by regular members.

In response to a query from Committee, Supt. Nesset advised that Auxiliary Constables have long supplemented Richmond RCMP's operations; however, the policy change will require that sworn officers attend with Auxiliary Constables, which in effect will reduce the activities of Auxiliary Constables.

As a result of the discussion, the following **referral** was introduced:

It was moved and seconded

That the correspondence from the City of Coquitlam regarding Auxiliary Constables dated November 4, 2014 be referred to staff to report back to Committee on potential impacts to policing services.

CARRIED

7. FIRE CHIEF BRIEFING

(Verbal Report)

(i) Fire Hall Christmas Lighting / Open House Events

Fire Chief McGowan spoke to the successful Christmas Lighting and Open House events at five of the Richmond Fire Halls with over 450 people visiting the halls.

(ii) Movember

Fire Chief McGowan provided a brief update on the Movember Shave-Off held on Sunday, November 30, 2014 at Steveston Barbers where approximately \$2,600 was raised. Fire Chief McGowan, on behalf of the Firefighters Union, thanked Stevston Barbers for hosting the event and offering their services again.

(iii) Christmas Tree Chipping Event

Fire Chief McGowan advised that the 33rd Annual Richmond Firefighters Charitable Society Drive-Through Tree Chipping event is scheduled to be held on Saturday, January 3, 2015 and Sunday, January 4, 2015 at Garry Point Park from 9 a.m. to 6 p.m. Tree chipping will be by donation and will raise funds to benefit charities, such as the BC Professional Firefighters Burn Fund, MD Canada, Vancouver Children's Hospital, Make-A-Wish Foundation, and the Richmond Food Bank.

(iv) Richmond-Fire Rescue Move to City Hall West

Fire Chief McGowan commented that work is underway to relocate Fire Hall No. 1 functions to temporary locations to accommodate the construction of the new Fire Hall. The temporary move includes (i) the Emergency Vehicle Technicians relocating to Fire Hall No. 6, (ii) a Rescue truck relocating to Fire Hall No. 4, and (iii) the Administration, Suppression and Training operations relocating to City Hall West. It is anticipated that the move will take place in early 2015 with appropriate action being taken to ensure services and community safety is maintained.

8. RCMP/OIC BRIEFING

(Verbal Report)

None.

9. **MANAGER'S REPORT**

Law and Community Safety Department Updates

Ms. Carlyle advised Committee that Deborah Procter, Manager, Emergency Programs, has recently received certification from the International Association of Emergency Managers, becoming one of eight Certified Emergency Managers within the Lower Mainland.

Committee congratulated Ms. Procter on obtaining certification as an Emergency Manager.

Ms. Carlyle noted that the Province, in response to alleged police dog bites, has assembled experts to implement standards on police dog services. The regulations will continue to allow police dogs to bark and bite; however they are no longer allowed to run off-leash unless certain criteria has been met. Additionally, the dogs will be required to undergo annual testing; increased costs are not anticipated at this time. On April 1, 2015, the City will be paying their portion of the costs for the RCMP dog facility located in Alberta.

Blue Ribbon Panel for Crime Reduction Update (ii)

In reply to a query from Committee, Ms. Carlyle advised that staff have not received any update on the Blue Ribbon Panel for Crime Reduction from the Parliamentary Secretary for Crime Reduction Daryl Plecas. Ms. Carlyle has been appointed by the Union of BC Municipalities to a provincial panel that is examining a model for policing.

ADJOURNMENT

It was moved and seconded That the meeting adjourn (5:11 p.m.).

	CARRIED
	Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, December 9, 2014.
Councillor Bill McNulty Chair	Heather Howey Committee Clerk

Schedule 1 to the Minutes of the Community Safety Committee Meeting of Tuesday, December 9, 2014.



TO: MAY(& EACH
COUNCILLOR
FROM: CITY CLERK'S OFFICE DW

PC Phyllis (WIML

OL-OISS-20-COGUL

XX: OU-5350-01

November 4, 2014

Our File: 01-0125-30/000/2014-1

Doc #: 1817198.v2

Superintendent Tyler Bates
Director of the National Crime Prevention/
Aboriginal Policing Services
RCMP National Headquarters
73 Leikin Drive
Ottawa, ON K1A OR2

Dear Superintendent Bates:

RE: Auxiliary Constables

Please be advised that at the November 3, 2014 Regular Meeting of Council for the City of Coquitlam, the following resolution was approved:

"Whereas the Director of the National Crime Prevention/Aboriginal Policing Services (Ottawa) has, as of the 24th of October 2014, changed the policy with respect to the deployment and engagement of Auxiliary Constables within Detachments across Canada; and

Whereas the policy change identifies a move from 'General Supervision' to 'Direct Supervision' with regard to the deployment of Auxiliary Constables, with 'General Supervision' meaning the Auxiliary Constable(s) may perform specific duties without being under the direct supervision of a Regular Member, and 'Direct Supervision' meaning the Auxiliary Constable must be accompanied and supervised by a Regular Member; and

Whereas the Coquitlam Detachment's Auxiliary Constable Program is responsible for: Crime Reduction Patrols; School Presentations at elementary schools; visits to programs with City Parks and Recreation Departments; presentations to Community Youth groups (Girl Guides and Boy Scouts); and providing police presence at Community Events; and

Whereas the announced changes of October 24th appear to have a detrimental effect on the ability of Coquitlam Detachment's Auxiliary Constables to perform the above-stated duties;

Therefore be it resolved that Coquitlam Council send a letter to the Director of the National Crime Prevention/Aboriginal Policing Services (Ottawa), outlining the impact the policy

PHOTOCOPIED

File #: 01-0125-80/000/2014-1 Doe#

CS - 13

& DISTRIBUTED

City of Coquitlam 3000 Guildford Way, Coquitlam, BC V3B 7N2 Office: 604. 927. 3000 www.coquitlam.ca change has on the safety and well-being of the City of Coquitlam and asking that the policy change be reconsidered."

The City of Coquitlam currently has 49 auxiliary constables who collectively provide over 7500 hours of service in our community on an annual basis. As noted in the above resolution, the announced policy change will impact a broad range of programs currently performed by our auxiliary members – the benefits of which are greatly valued by our residents and our local detachment. Further, such a change will also have a significant financial impact if sworn officers are required to provide direct supervision of all activities performed by our auxiliary constables, as our existing complement of regular members will no longer be freed up to attend to other scheduled duties.

In addition, Council for the City of Coquitlam would like to express its disappointment that, once again, senior management at the RCMP has acted unilaterally and without consulting with affected municipalities. There has been significant dialogue over the recent past concerning the need for the RCMP to consult on matters such as this type of policy decision and a public undertaking by the RCMP to improve how it communicates with, and ultimately serves, contracted municipalities. Unfortunately, the policy change announced on October 24, 2014 adds to the frustration expressed by member municipalities, namely that the RCMP seems unable, or worse unwilling (given the commitments made as part of the last round of contract negotiations), to meet its obligations in this regard.

With all of the above in mind, Council for the City of Coquitlam respectfully requests that the RCMP reconsider its directive of October 24, 2014 and allow auxiliary constables to continue to provide important, cost-effective police services in all jurisdictions where they may be deployed.

If you require any further information regarding the City's position on this matter, please do not hesitate to contact me by phone at 604-927-3013 or by email at jgilbert@coquitlam.ca.

Yours truly,

Jay Gilbert City Clerk

Cc: The Honourable Suzanne Anton, Minister of Justice and Attorney General

The Union of British Columbia Municipalities

The Lower Mainland Local Government Association

Page 3 November 4, 2014

All Metro Vancouver Municipalities with RCMP Detachments RCMP National Contract Management Committee RCMP ("E" Division - British Columbia) Members of Coquitlam Council Peter Steblin, City Manager John DuMont, Deputy City Manager Supt. Claude Wilcott, Coquitlam RCMP



Report to Committee

To: Community Safety Committee

Date: December 10, 2014

From:

Phyllis L. Carlyle

File:

General Manager, Law and Community Safety

Re:

Community Bylaws Monthly Activity Report - November 2014

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report – November 2014", dated December 10, 2014, from the General Manager, Law & Community Safety, be received for information.

Phyllis L. Carlyle

General Manger, Law & Community Safety

(604-276-4104)

REPORT CONCURRENCE				
ROUTED TO:	CONCURRENCE			
Finance Division Parks Services Engineering	a			
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:			
APPROVED BY CAO				

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

- 1. Property Use
- 2. Grease Management Program
- 3. Parking Program
- 4. Animal Control.
- 5. Revenue & Expenses

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

1. Property Use

Customer Service Response

An average of 10 daily calls for service was fielded by administrative staff in November 2014. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents a decrease of 16.7% compared to twelve calls that were fielded in October 2014 and a decrease of 16.7% when compared to twelve calls reported in November 2013. This change is attributable to a temporary Operational Manager that was added to the department in early August. A review and revision of the service delivery methods in property use has provided gains in efficiencies by reducing delays in customer wait times. This reduction has reduced the number of repeat customer service requests.

Enforcement Activity

Property use officers managed 125 new investigational files during the month of November 2014, which represents an increase of approximately 4.2% when compared to November 2013.

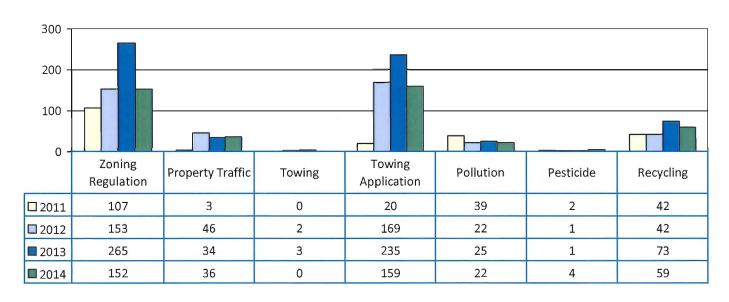
Community Bylaws continues to monitor the number of abandoned and vacant homes in the City of Richmond. The City currently has 33 residences remaining on the "Abandoned/Vacant Home Joint Operations" list.

Figures 1a and 1b provide a comparison of Property Use service demand by type during November 2014 and the same period in previous years.

600 400 200 0 **Building** without Demolition Unsightly Abandon Building Demolition Vacant Vacant Building Permit Occupied **Premises** 2011 n/a 309 n/a 412 n/a n/a **2012** n/a 429 n/a n/a n/a 389 n/a 335 n/a n/a n/a 551 2013 **2014** 8 20 297 65 16 538

Figure 1a: Service Demand Comparison

Figure 1b: Service Demand Comparison



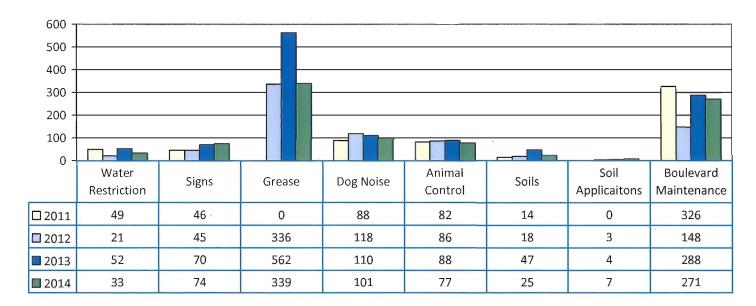


Figure 1c: Service Demand Comparison

2. Grease Management Program

The Grease Management inspector conducted 26 regulatory visits to 25 food sector establishments during November 2014, resulting in 3 bylaw violations, 2 of which were amended to warnings.

3. Parking Program

Customer Service Response

An average of 21 daily calls for service was fielded by administration staff in November 2014. This represents a decrease of 12.5% compared to October 2014, and a decrease of 30% when compared to calls reported in November 2013. Calls for service in the parking program have been reduced due to an improved service delivery model that was implemented in 2013. Officers are now more proactive in their response to parking issues which has contributed to a reduction in parking complaints to the City.

Enforcement Activity

A total of 2,778 notices of bylaw violation were issued for parking, safety and liability infractions within the City during the month of November 2014. This is a decrease of approximately 13.4% compared to the number of violations issued in November 2013. Resourcing difficulties were primarily responsible for this decrease.

Program Highlights

Ticketing activity for November 2014 decreased compared to November 2013, but exceeded all prior years. Changes to officer procedure and deployment last year, resulted in a significant increase in violation issuance during 2013. As a result, public compliance rose significantly in 2014 and this has resulted in a decrease in year to date ticketing activity.

Figure 2 is a month-to-month comparison of the number of violations issued for the years 2011, 2012, 2013 and 2014:

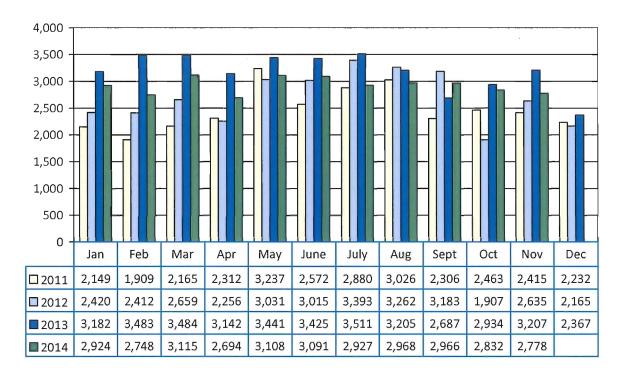


Figure 2: 2011 - 2014 Comparison for Parking Violations Issued

During the month of November 2014, 214 violations were changed to warnings, which represents approximately 7.7% of the tickets issued during November 2014. The following list provides a breakdown of the common reasons for the cancellation of bylaw violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections:

Section 2.1 (a)	Identity issues	26
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	4
Section 2.1 (e)	Multiple violations issued for one incident	8
Section 2.1 (f)	Not in the public interest	6
Section 2.1 (g)	Proven effort to comply	67
	Administrative Entries	103

5. Animal Control

Community Bylaws issued 31 new dog licences during November 2014, representing a decrease of 32.6% as compared to the number of new dog licences issued in November 2013. As of the end of November 2014, there were 6292 dogs licensed in Richmond which is higher in total than in any previous year. This total includes 97 dangerous dog license registrations.

Animal Control officers responded to 5 dog bite incidents during November 2014, all resulting in dangerous dog investigations.

6. Revenue and Expenses

The following information is a month by month analysis of November 2014 compared to November 2013.

Consolidated Parking Program Revenue:

The total of meter, monthly permit and enforcement revenue decreased by 19.3% over the same period last year to \$139,254 in November 2014 from \$172,552 in November 2013.

Meter Revenue increased by 6.6% over the same period last year to \$43,956 in November 2014 from \$41,249 in November 2013.

Permit Revenue decreased by 33.4% over the same period last year to \$10,468 in November 2014 from \$15,725 in November 2013. A significant permit level increase in October caused November's permit numbers to be lower.

Enforcement Revenue decreased by 26.6% over the same period last year to \$84,830 in November 2014 from \$115,578 in November 2013. As stated earlier resourcing difficulties primarily contributed to this decrease.

Figure 3 provides a consolidated revenue comparison with prior years:

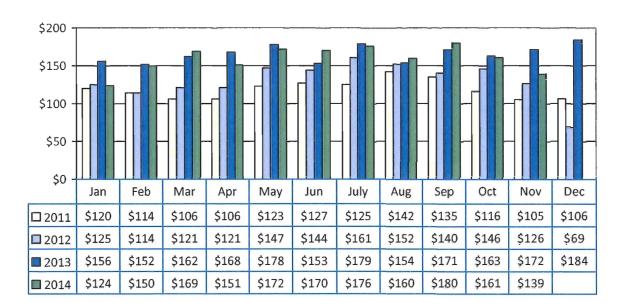


Figure 3: Consolidated Parking Revenue (000's)

Conclusion

Community Bylaws staff continues to strive to maintain the quality of life and safety of residents of the City of Richmond through coordinated team efforts with many City departments and community partners while promoting a culture of compliance.

Edward Warzel

Manager, Community Bylaws (604-247-4601)

EW:



Report to Committee

To:

Community Safety Committee

Fire Chief, Richmond Fire-Rescue

Date:

December 8, 2014

From:

John McGowan

File:

09-5000-01/2014-Vol

01

Re:

Richmond Fire-Rescue - November 2014 Activity Report

Staff Recommendation

That the staff report titled, "Richmond Fire-Rescue – November 2014 Activity Report", dated December 8, 2014, from the Fire Chief, Richmond Fire-Rescue be received for information.

John McGowan

Fire Chief

(604-303-2734)

Att. 2

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE

APPROVED BY CAO

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. Through the delivery of its programs and services, RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

Community Involvement

Safety messages for November focused on smoke alarms and smoke alarm safety including the importance of regular checks for smoke alarm cleaning and battery changes. Media releases, Facebook posts and firehall sign messages were used to remind the public of this key safety points.

RFR participates in events and activities advancing public education and community bridge building. During November 2014 the following took place:

- Pumper visits were made to the *Richmond Navy League Cadets* reaching over 60 children and adults in a non-emergency environment. Fire crews provided the children and adults with safety messages.
- Safety presentations were provided to Canadian Apartment Properties Real Estate Investment Trust (CAPREIT) and Cedarwood Seniors Centre. There were a total of 30 participants in attendance.
- Community events attended during November included the Volunteer Richmond 4th Annual Richmond Christmas Fund Drive-Thru. Over 300 children and adults attended these events where crews engaged with the community groups, provided fire safety and public relations information.

Training

Two Training Division representatives attended an active shooter tabletop scenario exercise held at Vancouver International Airport with RCMP members. The exercise was beneficial in determining protocols for approaching a scene once it has been secured by the RCMP and allowed attendees to understand patient removal impacts and evidence preservations.

The Training Division delivered a Blood/Body Fluid Exposure Control and Ebola Response Training to First Responder Instructors. A completed Ebola response kit was used as the prototype for this training. The remaining Ebola kits will be ready for placement on the apparatus the second week in December.

During November First Responder Instructors also received a demonstration of a SmartMan doll. The doll is a CPR tool that has a computer program onboard which is able to track all CPR activity and enables training to increase efficiency in CPR techniques.

A Critical Incident Stress Management (CISM) training workshop was held at the RCMP detachment. This was to allow the team members to have an opportunity to look at the new assistance program and share experiences and knowledge about issues.

Emergency Response

Our goal is to respond to all calls quickly and minimize loss of life and property.

There were 25 fires in November 2014. Fire losses during the month are estimated at \$747,900. This total includes \$597,400 for building loss and \$150,500 for content loss. The total building and content value at risk was estimated to be \$95,350,500, and the total value preserved was \$94,602,600. These numbers translate to 99.2% of value protected (Figure 1).

Figure 1: Fire Calls By Type and Loss Estimates – November						
Incident Type Breakdown	Call Volume	Estimated Building Value (\$)	Estimated Building Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential: Single family Multi family	3 4	3,450,000 29,750,000	253,100 100	1,015,000 6,950,000	75,000 -	4,136,900 36,699,900
Commercial / Industrial	3	5,500,000	5,500	955,500	-	6,450,000
Fire – Outdoor	9	_	-	-	-	-
Vehicle	6	38,809,000	338,700	8,921,000	75,500	47,315,800
Totals*	25	77,509,000	597,400	17,841,500	150,500	94,602,600

^{*}The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable November incidents:

1. Multiple crews responded to an alarm call located on River Road. On arrival crews found multiple vehicles on fire. Crews effectively extinguish the fires using 530 gallons of water and 40 gallons of Cold Fire foam. Once the fire was contained and extinguished the scene was handed over to RCMP and Fire Prevention for assessment.

Crews responded to an alarm for a small hedge fire which had quickly escalated into a structure fire involving a home on No. 5 Road. A commercial passenger bus had backed into a 20" high cedar hedge. The hot exhaust from the bus and had started a fire which began to consume the hedge, the rear of the bus and the adjacent neighbouring home. Arriving crews began to knock down the flames and kept damage limited to the exterior siding of the home. No occupants were displaced and no members of the public were injured.

- 2. Crews responded to an alarm for a suspicious fire of a front door which had been ignited on No 3 Road. Crews quickly extinguished the fire. Smoke which had been collecting inside structure was removed by crews using ventilation fans. Crews handed the scene over to RCMP and Fire Prevention.
- 3. Crews responded to a house fire on Lassam Road. The fire was confined to the first floor of the home but had extensive smoke damage throughout. One RFR member of staff suffered an injury and was taken to Richmond General Hospital.
- 4. Fire Crews responded to a small fire call that occurred at the rear of a massage parlour with possible criminal intent. Quick actions by arriving crews in mitigating the fire prevented further damage to the premise. The scene was turned over to the RCMP for further investigation.
- 5. RFR crews responded to a car fire on Highway 99. Crews attacked the fire and used 10 gallons of Cold Fire foam and 300 gals H2O to mitigate the fire.
- 6. Crews attended multiple "pot on stove" fires during November including, one on Hemlock Drive and one on Minoru Boulevard. Both fires were contained to a pot and crews mitigated fires and assisted with ventilation of the areas.
- 7. Crews responded to a hazmat call located on Knight Street. On arrival crews found a semitruck with a fuel tank rupture. Crews contained the spill and organized traffic management at the scene. The environmental services HAZCO and the highway asset management group Mainroad were called to attend the scene.

RFR crews responded to multiple medical and rescue incident calls, including:

- 1. An overturned car with trapped driver in a ditch on Highway 99. An off duty paramedic held the patients head above the water until RFR crews arrived. Once on scene RFR crews moved quickly to remove the patient from the vehicle and provide medical assistance.
- 2. A motor vehicle incident (MVI) on No 3 Road involving a pedestrian struck. The patient was provided medical care and transported by BCAS to Vancouver General Hospital (VGH). One crew member was also sent to VGH due to significant exposure of bodily fluids from the incident.
- 3. A stabbing incident located on Caithcart Road. Patient had suffered a minor wound to the torso. Crews provided patient care before transitioning the patient to BCAS.

- 4. An incident of a full cardiac arrest at the Richmond Ice Centre. RFR crew used CPR and an Automated External Defibrillator (AED) and managed to restore the patient's pulse. Patient was transferred over to BCAS for further patient care and transport to Vancouver General Hospital.
- 5. A trauma incident located at YVR of a person whose toes had been crushed by a cargo trailer. RFR crew provided medical care before handing the patient over to arriving BCAS crew.
- 6. An MVI of a single vehicle involving a power pole on Granville Avenue. The vehicle was on fire when crews arrived and the driver had vacated the vehicle. Quick actions of the arriving crews on extinguishment of the fire prevented further hazard from the damaged pole and threatening power lines.
- 7. A collapsed female on transit bus on No 3 Road. On arrival crews found that the person had suffered a cardiac arrest and provided CPR and used an AED. Patient was handed over to BCAS for continued resuscitation.
- 8. Crews provided rescue for an MVI on No. 6 Road. A vehicle was in a ditch with two occupants in the vehicle. The two occupants were assisted out of the vehicle with minor injuries.

A summary of 9-1-1 emergency response statistics is found in Attachment 1, Tables 1, 2, 3 and 4. The location of fire, medical and motor vehicle incident calls in November are depicted in Attachment 2, Figures 1, 2 and 3.

Financial Impact

None

Conclusion

Our service delivery model is prevention focused and based on the belief that prevention, education and emergency response activities must be well established and integrated to have a positive impact on community safety. We believe "safety is everyone's responsibility and it is always better to prevent a situation from occurring".

John McGowan

Fire Chief

(604-303-2734)

JM:js

Att. 1: Suppression Activity

Att. 2: Location of November's Fire, Medical and MVI calls

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in November 2013 and 2014. In November 2014, there were a total of 808 incidents, compared to 804 in November 2013. This represents an increase of 0.5%.

450 400 350 300 250 200 150 100 50 0 Motor Alarm **Public Public** Response Special Technical Activated Fire HazMat Medical Vehicle Hazard Service Cancelled Transport Rescue Incident No Fire 127 30 12 379 118 7 50 75 5 ■ Nov-13 1 161 25 12 389 111 16 35 55 0 ■ Nov-14

Table 1: November 2013 & 2014 Calls for Service Volumes

Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprised 48% of the total emergency responses for RFR during the month of November. A detailed breakdown of the medical incidents for November 2013 and 2014 is set out in the following table by sub-type. There were a total of 389 medical incidents in November 2014 compared to 379 in November 2013 an increase of 2.6%.

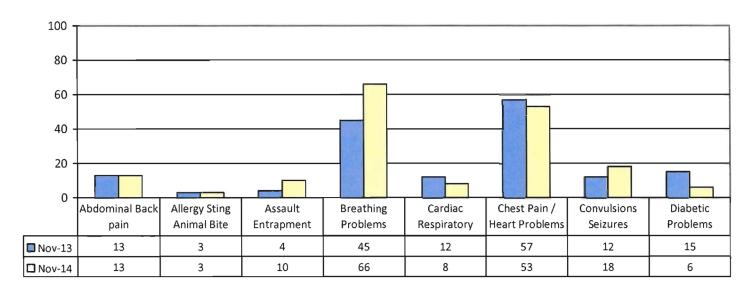
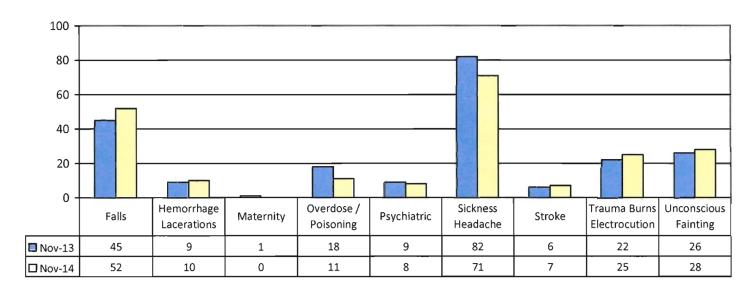


Table 2a: November 2013 & 2014 Medical Calls by Type





Fire Investigations

The fire investigation statistics for November 2014 are listed below:

Table 3: Total Fire Investigation Statistics – November				
	Suspicious	Accidental	Undetermined	
Residential - Single-family	-	3	-	
Residential - Multi-family	-	4	-	
Commercial/Industrial	2	1		
Fire – Outdoor	3	2	4	
Vehicle	-	4	2	
Totals	5	14	6	

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

HazMat

Table 4: HazMat Calls By Type - November				
The state of the s	Details			
Flammable / combustible Liquids	1			
Natural Gas / Propane Leaks (small)	8			
Standby / Support for other agency	2			
Unclassified	1			
Totals	12			

Figure 1: Location of fires in November (total 25)

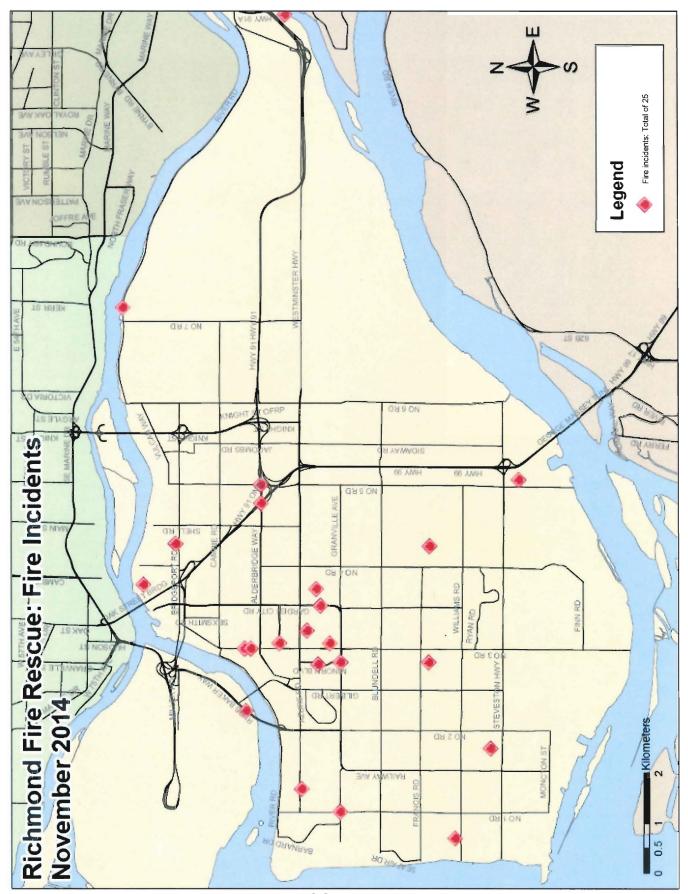
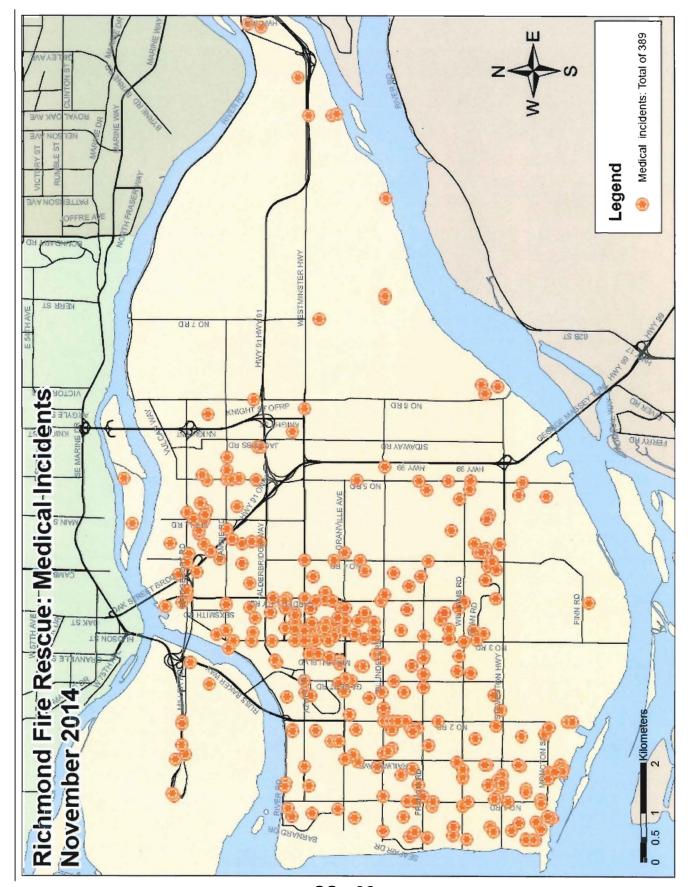


Figure 2: Location of medical calls in November (total 389)



MVI incidents: Total of 111 Legend 1 Richmond Fire Rescue: MVI Incidents Kilometers October 2014

Figure 3: Location of MVI calls in November (total 111)



Report to Committee

To:

Community Safety Committee

Date:

November 26, 2014

From:

Rendall Nesset, Superintendent

File:

09-5000-01/2014-Vol

01 (14.29)

Re:

Officer In Charge, Richmond RCMP Detachment RCMP's Monthly Report - November Activities

Staff Recommendation

That the report titled "RCMP's Monthly Report – November Activities", dated November 26, 2014, from the Officer in Charge, Richmond RCMP be received for information.

Rendall Nesset, Superintendent

Officer In Charge, Richmond RCMP Detachment

(604-278-1212)

Att. 2

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

REVIEWED BY STAFF REPORT /
AGENDA REVIEW SUBCOMMITTEE

APPROVED BY CAO

Staff Report

Origin

At the request of the Community Safety Committee, The Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

Analysis

Below is the RCMP's Monthly Report regarding November 2014 activities.

Noteworthy Files and Activities

Home Break-in

The Detachment is investigating a home break-in that sent one man to hospital. On November 1 just after 3:00 am police were called to the Jack Bell Drive area after the homeowner whispered into her phone that four men were in the house. The victim's husband confronted the men and was injured in the attack. He was taken to hospital with non-life threatening injuries. The victims were not able to provide a description of the suspects or the vehicle they fled in. Victim Services assisted in providing support to the victims. A news release was sent out on November 1 asking anyone who may have been in the area at the time of the incident and witnessed something unusual in the area to contact the Detachment at Richmond Tips@rcmp-grc.gc.ca or to remain anonymous call Crimestoppers at 1-800-222-TIPS.

Swatting Incident

The Detachment received a call on November 2 just before 2:00 am to the non-emergency line to report a serious incident. Police went to the residence and were able to make contact with the family inside who were called out to meet the heavily armed officers. It was confirmed there was no serious incident and that the family had been sleeping at the time of the call to the police. This appears to have been a prank potentially against one of the family members who had a dispute with another online gamer early in the evening. These pranks are commonly referred to as "swatting" where someone uses trickery to cause police to attend to an unsuspecting home. The Detachment sent out a news release on November 2 to let the public know that this is a criminal offence and that tying up police resources in this manner takes them away from real incidents where the community needs assistance and may have to wait for help.

Impaired Driving Event

The Richmond RCMP in partnership with E Division Community Policing/Victim Services, Integrated Road Safety, ICBC and Ford Canada held an Impaired Driving Event on November 13. The event took place at McMath Secondary School at 2:00 pm. The invitation was extended to Grade 11 and 12 students to raise awareness about impaired driving.

A constable from the Detachment's Youth Section worked with 12 Leadership Students to present to students the consequences of drinking and driving. The event was student-led and began with an impact video that was prepared by the Transport Accident Commission in Australia. The video shows real life stories about the consequences of drinking and driving. Students had the opportunity to try on the "drunk suit" and the constable conducted Standard Field Sobriety Tests¹ with the students. To make it more interactive students participated in obstacles such as picking up a ball, throwing a ball and walking over obstacles to test depth perception. The event concluded with a closing video and the message to make the right choice when faced with this decision. The students had an opportunity to walk through the Alexa Bus² which was on site. ICBC arranged to have a damaged vehicle on site to set the tone for the assembly. The students were able to see the damaged car as they walked from the school over to the gym.

The "drunk suit" was developed by Ford Canada in their effort to eliminate drinking and driving and promoting their "Driving Skills for Life" campaign. The suit has made appearances in Halifax and Calgary and this was the first presentation that students had the opportunity to try on the suit. The media that was on site had an opportunity to try on the suit which applies weights to the left hand and right foot, knee and elbow braces to restrict mobility as well as hearing impaired ear protection and impaired goggles.

The event was a success and well received by the students. There were approximately 500 students that attended.

Auxiliary Constables

The primary mandate of Richmond's Auxiliary Constables is to support community police activities relating to public safety and crime prevention. The Auxiliary Constables support community and special events, as well as participating in a variety of crime prevention program within the City.

Total Auxiliary Constable Volunteer Hours

Total Auxiliary Constable Volunteer hours include community policing activities as well as hours spent in training, court, ride-along and call-outs. As of the end of November 2014,

¹ Standard Field Sobriety Tests (SFST) are sobriety tests that are conducted roadside for suspected impaired drivers. Aside from using the breathalyser these tests give police more indication if the driver is under the influence of alcohol or drugs.

² The Province and its road safety partners honoured the life and legacy of Alexa Middelaer on October 3, 2014 with the unveiling of a new mobile road safety unit – Alexa's Bus – to be used as a tool in the fight against drinking and driving.

Richmond Detachment compliment of Auxiliary Constables remains at 43. The 43 individuals have volunteered 11,261 hours to date in 2014. As a result of policy change requiring a constable to be present during Auxiliary Constable activities, many community events and the number of volunteer hours have been impacted.

Figure 1 compares the monthly hours of service for the years since 2011.

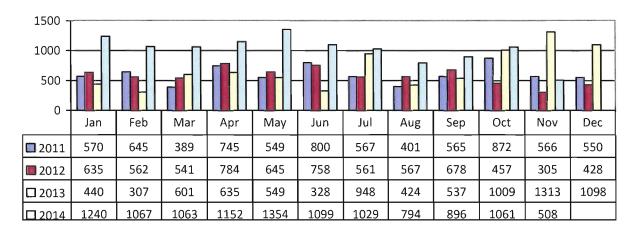


Figure 1: Auxiliary Constable Volunteer Hours

Activities for November 2014 included:

- <u>Crime Watch</u> provided uniformed support to Crime Watch volunteers on weekend patrols.
- <u>Pathways Initiative</u> attended the Pathways Clubhouse to provide support and encouragement to Pathway clients that have mental illness and to create positive client relationships with police.
- <u>ICBC Safety Programs</u> assisted with Speed Watch, Distracted Driving and Pedestrian Safety campaigns to provide support and assistance to Community Policing volunteers. Auxiliary Constables also provided additional targeted education to the public at Canada Line Stations and other locations.
- <u>Ride-a-Longs</u> Auxiliary Constables provide assistance to regular members with Traffic and General Duty shifts.

Community Events for November 2014 included:

- <u>Crime Prevention Forum</u> participated in this public event and interactive forum to inform the public of various crime prevention programs available to reduce the likelihood of personal, auto and residential property crimes.
- Remembrance Day assisted in providing traffic control, crowd control and security.

4443964 **CS - 37**

- <u>McMath Drinking and Driving Campaign</u> participated in this event to provide education to senior high school students.
- <u>Sunshine Dreams for Kids</u> Auxiliary Constables participated in this annual holiday party for children with life-threatening or terminal illnesses.

Community Policing

Highlights in November 2014 for Block Watch include:

- There were 99 residential and 15 business break and enter email alerts and 278 residential and 21 business letters were sent during this period to registered Richmond residents and businesses. These emails and letters were sent to inform home and business owners that a break and enter has occurred, provide crime prevention information, and direct residents and business owners to the crime prevention web pages.
- On November 5 the Richmond RCMP Crime Prevention Section Public Forum was held at the Pacific Gateway Hotel and had approximately 80 people in attendance. Topics presented included: Home Security, Criminal Activity Maps and Block Watch.
- Safety talks presented during the month were: Pedestrian Safety at South Arm Community Centre; and Safety Talk/Workshops were held at the Minoru Activity Centre and South Arm Community Centre.
- The Police Contact Information Cards were distributed at elementary schools in Richmond, Steveston Community Centre, Richmond Centre Mall and Lansdowne Mall.
- On November 25 approximately 60 Block Watch volunteers attended the Home Security and Personal Safety presentation by one of the Community Policing constables and two auxiliary constables. 114 pedestrian safety reflectors and 200 Police Contact Information cards were distributed.

Richmond Detachment Stolen Auto Recovery and Lock-Out Auto Crime Statistics

A community volunteer issues notices supplied by ICBC and left on every car in a local parking lot. The notice contains the Community Police Station name, crime prevention tips, location and date of inspection, as well as a list of questions that have been checked "yes" or "no". These notices indicate to the driver what issues need to be addressed in order to keep the vehicle safe. As a result of the weather and students final exams the volunteer's November statistics have been impacted.

Example questions:

- Does the vehicle have an anti-theft device? (e.g.: alarm, immobilizer or steering wheel-lock)
- Are there any personal belongings in plain view?
- Is the vehicle locked?
- Have all suitable steps been taken to prevent auto crime?

Figure 2 provides a comparison by year for the number of vehicles issued a notice.

4443964 **CS - 38**

Feb Jul Sep Oct Nov Mar Apr May Jun Aug Dec Jan □ 2014

Figure 2: Richmond Detachment Stolen Auto Recovery / Lock-Out Auto Crime
Vehicles Issued a Notice

Richmond Detachment Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed. The volunteers record the license plate number and the speed, and a letter is sent to the vehicle's registered owner when there is an infraction. The letter includes the date, time, location and what the penalties would be if the driver had received a violation ticket. As a result of the weather and students final exams the volunteer's November statistics have been impacted.

Figure 3 provides a comparison by year of the number of letters sent.

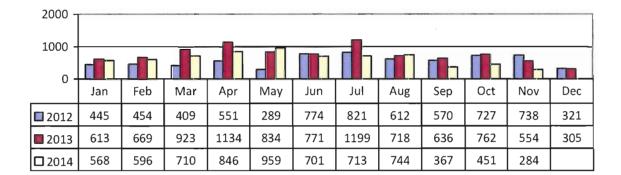


Figure 3: Richmond Detachment Speed Watch Letters Sent

Richmond Detachment Distracted Drivers Statistics

While volunteers are doing bike/foot patrols or on Speed Watch duty, they note drivers that are on their cell phones; talking or texting, using other electronic devices, reading a newspaper, shaving or putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and location. Also included in the letter is the type of driving infraction and amount the fine would be had the driver received a violation ticket. The continuous media messages from ICBC on the radio and television regarding distracter drivers seem to be reaching the population

as the volunteers are not getting as many drivers per volunteer shift. As a result of the weather and students final exams the volunteer's November statistics have been impacted.

Figure 4 provides a comparison by year for the number of letters sent.

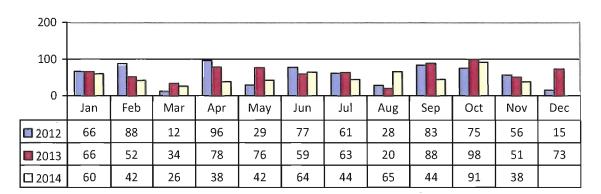


Figure 4: Richmond Detachment Distracted Driver Letters Sent

Community Police Foot/Van Patrol Program

In November 2014, there were 8 bike patrols totaling 46 hours, as well as 14 foot/van patrols totaling 126 hours. The volunteers assisted the public with directions and general questions, witnessed minor vehicle collisions and offered assistance. They also reminded jaywalkers to use the crosswalks, noted any distracted drivers and used palm pilots to run license plates to see if any vehicles were stolen. During the patrols, the volunteers visited local parks and schools to make sure that everything was secure and looked for possible grow ops and abandoned houses.

Highlights in November 2014 for the Volunteers include:

- Kwantlen University open house on November 6. Five volunteers assisted at the tables and promoted pedestrian safety.
- Crime Prevention Forum on November 7. Seven volunteers assisted at the tables and conducted the Lock-Out Auto Crime Program.
- Remembrance Day service on November 11. Fourteen volunteers did bike and foot patrols during the service at City Hall and surrounding areas.
- Pedestrian Safety Blitz on November 13 at 4:30 6:30 pm. Thirteen volunteers along with Community Policing constables, Auxiliary Constables and Transit Police Service covered Saba Road and No. 3 Road; Minoru Boulevard and Granville Avenue; Cook Road and No. 3 Road. Approximately 1,000 reflectors were given out in under 2 hours.
- Crime Watch training. On November 22 nine station volunteers were trained in the program. Training was provided by the Auxiliary Constable and Crime Watch Program's senior volunteers.

Road Safety Unit

Name	Act	Example	Sep	Oct	Nov
Violation Tickets	Provincial Act Offences	Speeding	607	820	756
Notice & Orders	Equipment Violations	Broken Tail-light	373	336	291
Driving Suspensions	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	30	24	20
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	10	13	4
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	1	0	0

Victim Services

- From November 1, 2014 to November 27, 2014, Richmond RCMP Victim Services provided services to 32 new clients and attended 12 crime and trauma scenes, in addition to maintaining an active caseload of 185 on-going files.
- Victim Services provided on-going emotional support to help victims of robberies, family dysfunction, homicide and sudden deaths. Referrals are provided for long term help.

Financial Impact

None.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.

Lainie Goddard

Manager, RCMP Administration

(604-207-4767)

LG:jl

Att. 1: Crime Statistics

2: Crime Maps



NOVEMBER 2014 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in red, while below-average numbers will be noted in blue.

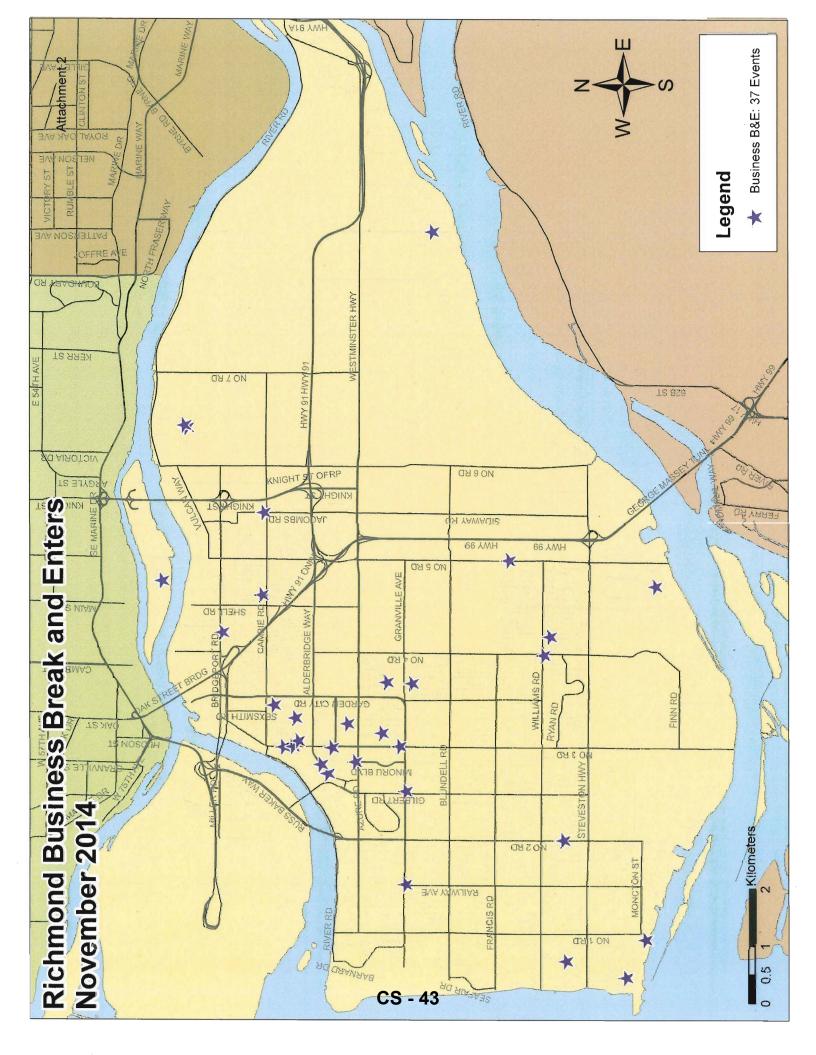
Year-to-Date percentage increases of more than 10% are marked in red, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

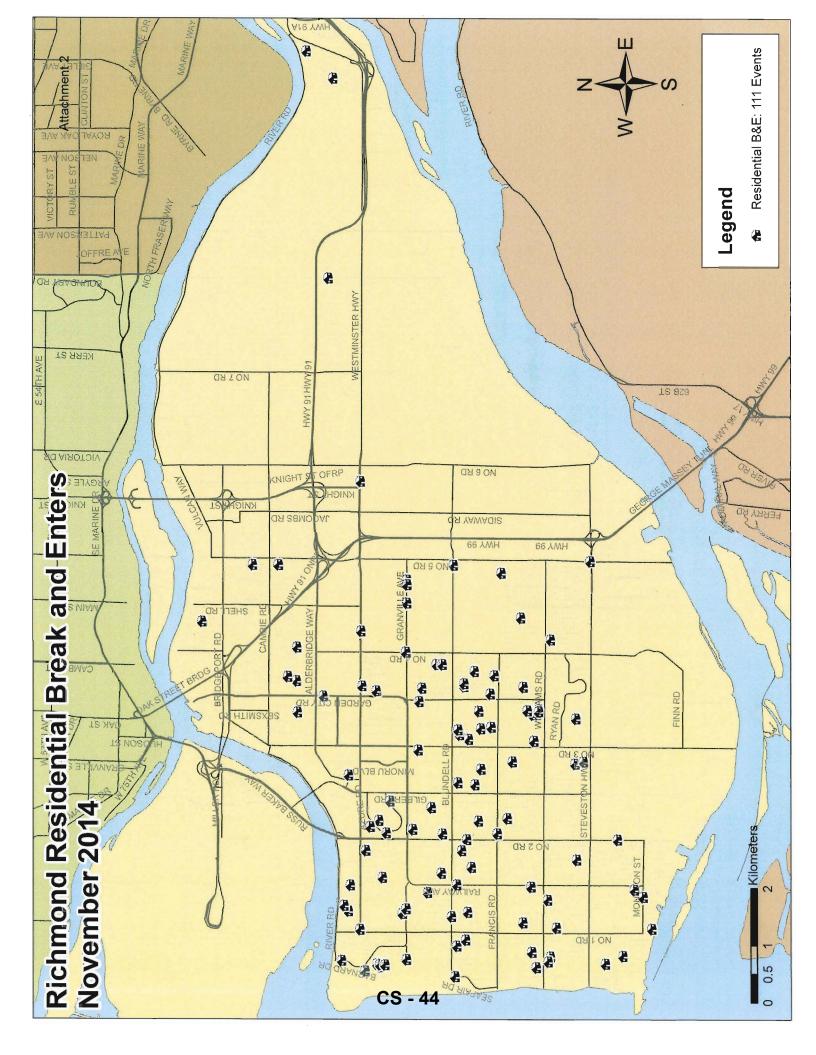
	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE		YEAR-TO-DATE TOTALS		
	Nov-14	November		2013	2013 2014		Change in # of Incidents
VIOLENT CRIME (UCR 1000-Series Offences)	103	114.6	100-129	1133	1113	-1.8%	-20
Robbery	6	12.4	7-15	69	62	-10.1%	-7
Assault Common	40	46.8	38-55	428	386	-9.8%	-42
Assault w/ Weapon	6	9.4	6-12	115	113	-1.7%	-2
Sexual Offences	8	2.2	3-7	52	88	69.2%	36
PROPERTY CRIME (UCR 2000-Series Offences)	708	645.8	538-754	6375	7617	19.5%	1242
Business B&E	37	39.8	21-58	338	363	7.4%	25
Residential B&E	111	57.6	40-75	646	824	27.6%	178
MV Theft	28	27.4	18-37	203	306	50.7%	103
Theft From MV	179	74.6	148-297	1572	2295	46.0%	723
Theft	136	96.6	76-118	1149	1230	7.0%	81
Shoplifting	46	50.0	44-56	741	606	-18.2%	-135
Fraud	53	38.0	32-44	458	526	14.8%	68
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	156	150.2	122-178	1832	2059	12.4%	227
Arson - Property	5	5.8	4-7	45	60	33.3%	15
SUBTOTAL (UCR 1000- to 3000-Series)	967	911	808-1013	9340	10828	15.9%	1488
DRUGS (UCR 4000-Series Offences)	55	24.3	53-101	729	603	-17.3%	-126

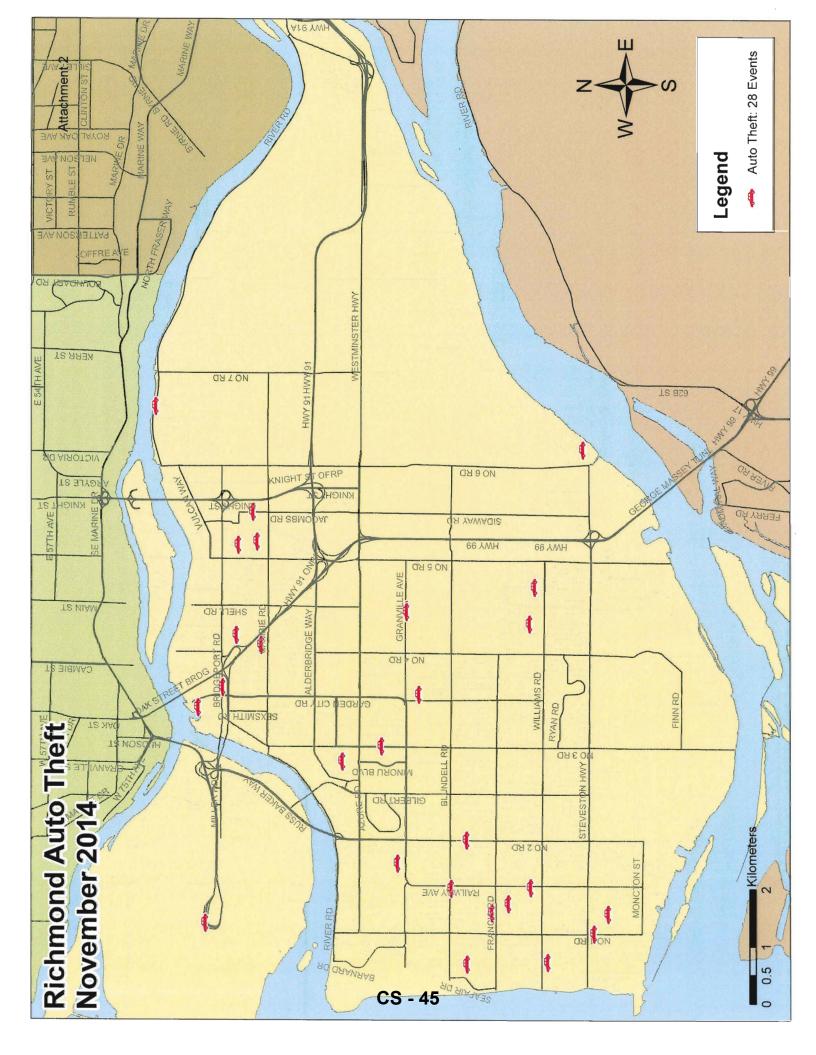
Prepared by Richmond RCMP.

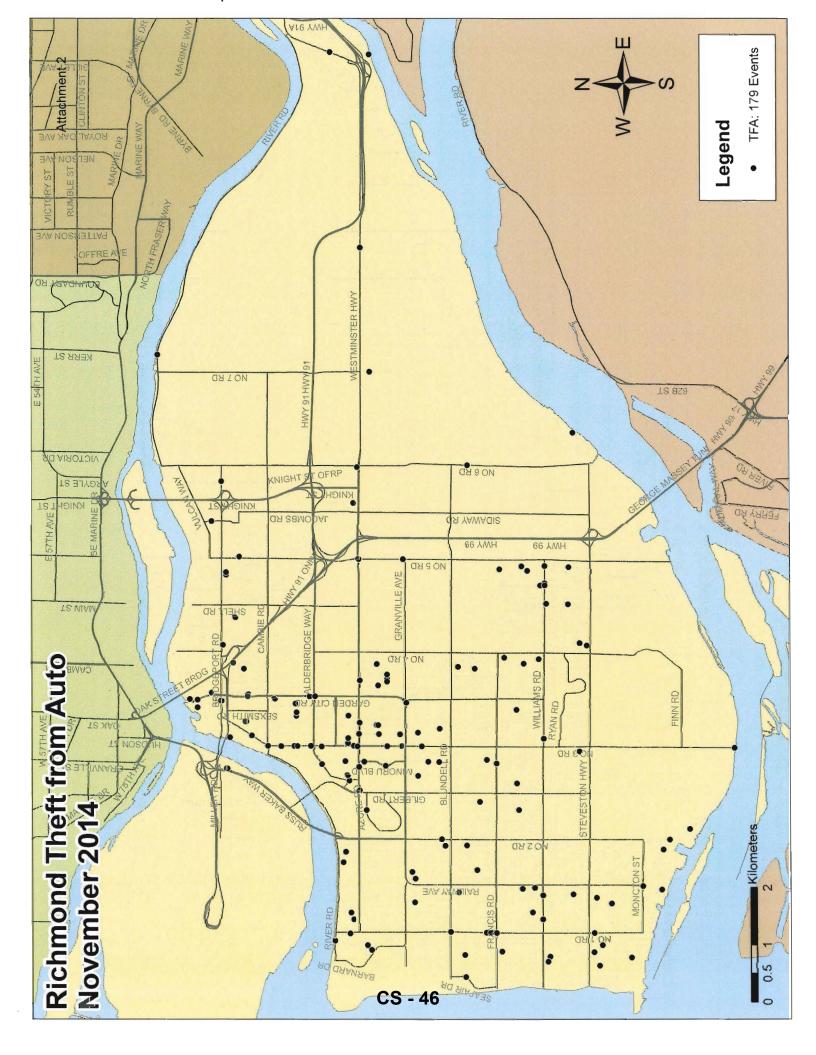
Data collected from PRIME on 2014-12-15. Published 2014-12-15.

This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).











Report to Committee

To:

Community Safety Committee

Officer In Charge

Date:

November 27, 2014

From:

Rendall Nesset, Superintendent

File:

09-5000-01/2014-Vol

01 (14.22)

Re:

Richmond RCMP's Drug Awareness Resistance Education (D.A.R.E) Program

Staff Recommendation

That the report titled "Richmond RCMP's Drug Awareness Resistance Education (D.A.R.E)" dated November 27, 2014, from the Officer in Charge, Richmond RCMP be received for information.

Rendall Nesset

Officer In Charge, Richmond RCMP Detachment (604-278-1212)

(004-2/6-1212)

Att. 1

REPORT CONCURRENCE

CONCURRENCE OF GENERAL MANAGER

REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE

INITIALS:

APPROVED BY CAO

Staff Report

Origin

The City of Richmond's RCMP Detachment has supported the Drug Awareness Resistance Education (D.A.R.E.) Program since 2004. Since that time, 20 Richmond Detachment D.A.R.E. instructors have been trained and 1,600 students per year have been taught the program. Staff believe that the program is of great value to the City and is well received by teachers, students and parents.

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

- 1.4. A strategic review of the City's community policing needs, including community policing needs of the City Centre.
- 1.5. Improved perception of Community Safety by the community.

Analysis

Background

Since 1983 D.A.R.E. has demonstrated leadership in the prevention of drug abuse. Collaborative efforts among Law Enforcement, Education and Prevention Science have distinguished the D.A.R.E. program. D.A.R.E.'s *keepin'* it REAL (Refuse, Explain, Avoid and Leave) Elementary Curriculum continues this commitment to provide cutting edge instruction that prevents drug use by developing basic or core skills needed for safe and responsible choices. These skills extend beyond drugs to health and mature choices in life. Developing core academic and life skills, the curriculum furthers both educational and prevention goals.

D.A.R.E. was first piloted in the Richmond Public School System in the 2003/2004 school year. It was taught at several elementary schools to both Grade 5 and Grade 6 students. Based on the success of the program, the School District mandated that all Grade 5 students would receive D.A.R.E. training. The program was implemented District-wide in the 2004/2005 school year.

From its inception through to the end of the 2013/2014 school year a total of 15,930 Grade 5 students have been taught D.A.R.E.

Figure 1 provides a comparison by year for the number of students taught D.A.R.E.

Year	Total
2004/2005	1699
2005/2006	1880
2006/2007	1880
2007/2008	1796
2008/2009	1832
2009/2010	1716
2011/2012	1798
2012/2013	1693
2013/2014	1636
Total	15,930

The D.A.R.E.'s *keepin'* it REAL Elementary Curriculum is designed based on the Socio-Emotional Learning Theory (SEL). SEL identifies fundamental, basic skills and developmental processes needed for healthy development including:

- self-awareness and management
- responsible decision making
- understanding others
- relationship and communication skills
- handling responsibilities and challenges

The curriculum uses this theory to teach youth to control their impulses and think about risks and consequences resulting in more responsible choices. The D.A.R.E. philosophy is the belief that if youth are taught to make safe and responsible decisions, they will be guided to healthy choices, not only about drugs but across all parts of their lives. As they grow to be responsible citizens, they will lead healthier and more productive drug-free lives.

The ten lessons (Attachment 1) are arranged in a scaffolding process, starting with the basics about responsibility making and then building on each other, allowing students to develop their own responses to real life situations. The very first lesson starts with responsibility and introduces decision making with subsequent lessons applying these skills increasing complex ways to drug use and other choices in their lives. It is D.A.R.E.'s vision that youth who think their way through situations, make better choices that are not impulsive, communicate, and relate to people, will be drug-free and more successful in all areas of their lives. This is D.A.R.E.'s vision for success and the journey that begins with lesson one.

D.A.R.E.'s keepin' it REAL Curriculum Design

The innovative curriculum is intended to build on the partnership between D.A.R.E. and *keepin'* it REAL to provide enhanced tools for keeping youth safe and drug free.

The D.A.R.E. officer remains the key to delivering the curriculum. The D.A.R.E. officer is vital in making the lessons come to life while playing an incredibly positive role for D.A.R.E. students. The curriculum is based on the D.A.R.E. Decision Making Model (DDMM) and teaching communication and life skills through the effective "from kid through kid to kids" narrative approach that are the hallmarks of D.A.R.E.'s successful middle school *keepin'* it REAL curriculum. Lessons begin with a story about characters and real life situations the student will learn to know and care about. These stories are based in the actual experiences of students in schools around the country. Situations and role plays are integrated into the lessons to provide practice for each skill. Hopefully students will be encouraged to tell their own stories by continuing to use the "someone I know" dialogue method. This is what makes the lessons 'real' to them. The D.A.R.E. Decision Making Model (DDMM) helps students process their thoughts and help them make safe and responsible choices.

The new D.A.R.E. *keepin'* it REAL elementary curriculum continues many of the strengths of previous D.A.R.E. lessons, improvements have been made to be even more effective in encouraging students to lead safe, responsible, and drug free lives.

Curriculum Highlights:

- The new theme of safe and responsible choices provides a framework for teaching about decision making, risk, stress, communication, and peer pressure while providing youth with the information about drugs they need to make informed decisions.
- There are increased opportunities to practice the DDMM and apply it to real life situations.
- The new curriculum covers a broad range of risks students face in their lives on a daily basis, including drugs, as well as other risks they are likely to face in the near future.
- The skills are now taught through stories. This includes videos, situations, and role plays, and journaling to give students the opportunity to practice skills, write and plan for the future.
- The curriculum is tied to emerging national educational standards. A table linking the lessons to the standards is included in this manual.

Core Concepts

After participating in the new curriculum, students will be able to:

- Exercise self control particularly when under stress and peer pressure. The new curriculum will teach youth to learn to control their emotions, avoid impulsive behaviour, and think critically about their experiences in order to plan a drug-free life.
- Identify the risks and consequences of their choices. The curriculum prepares them for the rapid changes and challenges they are about to face, including the increasing presence

of drugs in their lives, by teaching them to evaluate the risks and consequences of their choices.

- Make safe and responsible decisions. The DDMM continues to be central because youth at this age need to understand how to think clearly and critically about the choices they face and, perhaps more importantly, plan for the ones they are about to face.
- Communicate more confidently and effectively, thus developing stronger relationships with peers, family and authority figures.
- Become safe and responsible citizens by learning how to help others and knowing how to get help. Youth of this age cannot do everything alone so the new curriculum stresses safe and responsible ways to give and get help.

Lessons Overview

Based on the core principles, D.A.R.E. constructed a ten lesson curriculum. Simply teaching something once is not enough for most young learners. This is why each skill is broken down into parts, "scaffolding" or building upon concepts so that they appear over and over again in lessons, each time in a more advanced and sophisticated way. The best example of this is the DDMM. DDMM is introduced and modelled in lesson 1. In lesson 1, students use the "D" to define a problem involving drugs. In lesson 3, they define and assess risks and consequences in situations in which they often find themselves. In lesson 4, they model to define, assess, and decide how to respond in stressful life situations. In lesson 5 they are using the entire model to define, assess, respond and evaluate strategies for handling peer pressure. In lessons 6-9, they are refining and expanding their decision making skills. All of the skills are reviewed in lesson 10.

Lesson Structure

The same basic lesson structure allows for consistency in delivery of each lesson:

- Review previous lesson
- Animated introduction story to engage, review previous lesson, and introduce this week's lesson
- Explain the basic concepts
- Describe the concepts and skills
- Practice the skills
- Apply DDMM
- Review and journaling

Closing story

D.A.R.E. Videos

The new curriculum uses original videos to introduce and summarize the lessons. The stories are based on interviews with D.A.R.E. students around the country. The lesson then begins with introductory stories reviewing the previous lesson and introduces the main concept of the new lesson.

Financial Impact

None.

Conclusion

For over 30 years, the D.A.R.E. program has demonstrated leadership in the prevention of drug abuse. Since that time, the program continues to stress the importance of "just saying no" by developing core skills needed for safe and responsible choices for life.

Richmond Detachment, teachers, students and parents continue to support D.A.R.E. with each school in the District receiving the program. Since 2004 there have been over 1,600 D.A.R.E. graduates per year in the City with an estimated 1,600 students to receive the program in the 2014 - 2015 school years.

Lainie Goddard

Manager, RCMP Administration

Laini Olddara

(604-207-4767)

LG:il

Att. 1: D.A.R.E. Lesson Plan

¹ "Just Say No" (accessed October 20, 2014); available from http://en.wikipedia.org/wiki/Just_Say_No. "Just Say No" was an advertising campaign, part of the U.S. "War on Drugs", prevalent during the 1980s and 1990s, to discourage children from engaging in illegal recreational drug use by offering various ways of saying no. Source: Wikipedia.

D.A.R.E. Lesson Plan Attachment 1

LESSON ONE: Introduction to DARE's keepin' it REAL

- Define what it means to be responsible
- Identify student responsibilities in their daily lives
- Name the steps in the D.A.R.E. Decision Making Model (DDMM)

LESSON TWO: Drug Information for Responsible Decision Making

- Identify how alcohol and tobacco use affects student responsibilities
- Examine information on alcohol and tobacco
- Understand the health effects of alcohol and tobacco on the body
- Use the **DDMM** to define the problem in scenarios related to alcohol or tobacco

LESSON THREE: Risk and Consequences

- Define risks and consequences and apply to real life situations
- Assess the positive and negative consequences in the choices made about risky situations
- Use the **DDMM** to assess how to make responsible decisions involving risky situations

LESSON FOUR: Peer Pressure

- Define pressure and peer pressure
- Recognize the sources of peer pressure
- Identify ways to respond to peer pressure
- Use the **DDMM** to generate responses to peer pressure

LESSON FIVE: Dealing With Stressful Situations

- Identify possible signs of stress
- Recognize the physical and behavioral signs of stress
- Use the **DDMM** in evaluating stressful situations

LESSON SIX: Basics of Communication

- Define and explain the importance of communication in daily living
- Demonstrate confident communication
- Use the **DDMM** to evaluate and generate alternative options for effective communication

LESSON SEVEN: Nonverbal Communication and Listening

- Define effective listening behaviors
- Demonstrate effective listening using verbal and nonverbal behaviors
- Use the **DDMM** to evaluate and generate alternative options for effective communication

LESSON EIGHT: Bullying

- Define and recognize characteristics of bullying
- Identify bullying behaviors
- Differentiate between tattling and telling
- Use the **DDMM** to practice safe ways to report bullying

D.A.R.E. Lesson Plan Attachment 1

LESSON NINE: Helping Others

- Identify the importance of being a good citizen
- · Recognize the importance of reporting bullying to an adult at school and at home
- Demonstrate the use of the **DDMM** in reporting bullying behaviors
- Reinforce knowledge and positive behaviors to stop bullying

LESSON TEN: Getting Help from Others and Review

- Identify people in student's lives they can go for if they need help
- Recall previously learned key terms



Report to Committee

To:

Community Safety Committee

Date:

December 16, 2014

From:

Phyllis Carlyle

File:

09-5000-01/2014-Vol

01 (14.30)

Re:

Auxiliary Constable Policy Changes

General Manager, Law and Community Safety

Staff Recommendation

That:

- 1. the Commissioner of the RCMP be requested to reconsider the recent policy change in relation to the level of supervision of the auxiliary constables;
- 2. the Federal Minister of Justice be advised of the City's request for such reconsideration;
- 3. the Local Government Contract Management Committee be requested to address the policy change; and
- 4. staff continue to report on the impact of the policy change in relation to the auxiliary program.

Phyllis Carlyle

General Manager, Law and Community Safety

(604-276-4104)

REPORT CONCURRENCE			
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	Initials:		
APPROVED BY CAO			

Auxiliary Constable Policy Changes

Origin

This report is in response to the referral from the Community Safety Committee meeting of December 9, 2014:

"That the correspondence from the City of Coquitlam (Attachment 1) regarding Auxiliary Constables dated November 14, 2014 be referred to staff to report back to Committee on potential impacts to policing services."

This report supports Council's Term Goal #1 Community Safety:

To ensure Richmond remains a safe and desirable community to live, work and play in, through the delivery of effective public safety services that are targeted to the City's specific needs and priorities.

1.5. Improved perception of Community Safety by the community.

Background

Richmond's Auxiliary Constable Program

Richmond's RCMP auxiliary constables are sworn, uniformed volunteers under the command of the Officer-in-Charge, Superintendent Rendall Nesset. Auxiliary constables have Peace Officer status when on duty, although do not carry firearms.

The mandate of Richmond's auxiliary constable program is to support community policing activities relating to public safety; primarily by working at community and special events and participating in various crime prevention programs.

Additionally, auxiliary constables are also authorized to accompany regular members on patrol and perform other police functions such as missing persons' searches, traffic and crowd control, gathering information, assisting with minor reports, and assisting regular members at emergency call-out and disaster response situations.

National RCMP Policy Change

After the October 22, 2014, attack in Ottawa on the National War Memorial and Parliament Hill, the RCMP National Crime Prevention Services stated:

"Aux/Cst's (auxiliary constables) in uniform should be the direct supervision of an RM (regular member) ..."

The following section from RCMP Operations Manual 38.3 - Auxiliary Constables is to be removed:

7. 3. 1. General Supervision means an auxiliary constable may perform specific duties without being under the direct supervision of an RM (regular member), e.g. community policing programs.

The following sections will remain in policy under 38.3.7 - Supervision:

- 7. 3. 2. Direct Supervision means an auxiliary constable will be accompanied and supervised by an RM (regular member).
- 7. 3. 3. Emergency Supervision means an auxiliary constable, in circumstances of civil emergencies, may be engaged in specific activities without direct supervision.

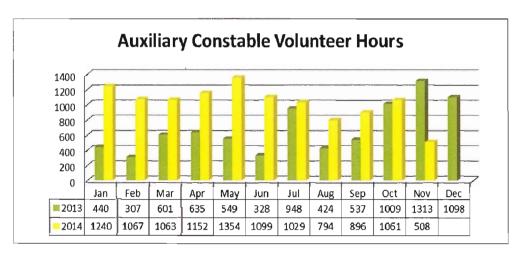
Analysis

In Richmond, the auxiliary constables have been striving towards a target of 70% of overall hours committed to community policing duties. In 2009, community events and crime prevention programs accounted for 31% of the on-duty time of Richmond's auxiliary constables. By the end of 2013, this percentage increased to 71%. In 2013 the auxiliary constable provided 8,189 hours of service.

The policy change does not affect auxiliary constable participation in ride-along duties with general duty or traffic sections, as these activities were already under the "Direct Supervision" requirement.

However, many community policing and crime prevention duties that were previously permitted under indirect "General Supervision" now require the direct supervision of RCMP regular members.

In November 2014, the first month after the policy change, auxiliary constable volunteer hours reduced by over 50% from the previous month. It is expected that this reduction in hours will continue, especially insofar as duties involving crime prevention programs and community events.



Effect on Community Policing Duties:

Auxiliary constable participation in the following programs is currently suspended, unless a RCMP regular member is available to provide "Direct Supervision" for each duty:

- Block Watch: neighbourhood meetings, home safety presentations and events;
- <u>Coastal Watch:</u> "Dock Walk" patrols, marine community presentations, and boat safety checks;
- <u>Community Safety Patrols:</u> uniformed presence on foot, bike, and all terrain vehicles in designated areas; including Steveston, Hamilton, City Centre, Night Markets and various parks, school grounds, trails and dykes throughout Richmond; including support of Bylaws Officers conducting dog enforcement;
- <u>Crime Watch:</u> providing operational support to non-uniformed citizen volunteers on "observe and report" patrols;
- <u>Home Security Checks:</u> home and property theft prevention education for individual residents;
- Lock-Out Auto Crime: theft reduction audits of vehicles in parking lots;
- Pedestrian Safety Initiative: education in high-traffic areas;
- <u>Safety Talks:</u> various topics as requested by schools, various community groups, Cadets, Scouts, Guides, etc, and;
- Speed Watch: roadside education and monitoring program targeting speed reduction and distracted driving.

Effect on Community Events:

Last year, auxiliary constables were present at 50 events throughout the City. At 29 of these events, uniformed participation of auxiliary constables was provided under "General Supervision" as the auxiliaries were without the on-site presence of a regular member.

Auxiliary constable participation at all future events will now require the presence of one or more RCMP regular members to provide "Direct Supervision".

Financial Impact

There is no financial impact associated to this report.

The annual operating expenses for the operation of the Auxiliary Constable program include:

Annual operating budget	\$25,000
Salary (program coordinator)	\$71,708
Benefits	\$17,210

Total expenses

\$113,918

Conclusion

As a result, of the policy change requiring "Direct Supervision" of auxiliary constables for all duties, there is expected to be a significant impact to crime prevention programs, many community events, and the number of volunteer hours contributed overall.

The policy change does not affect auxiliary constable participation in ride-along duties with general duty or traffic sections, as these activities were already under the "Direct Supervision" requirement.

Provincially, RCMP Detachments are currently awaiting further clarification from "E" Division as to the final wording and impact of this policy change to the auxiliary constable program.

Steve Ilott

Coordinator, Auxiliary Constable Program

(604-207-4852)

:si



November 4, 2014

Our File: 01-0125-30/000/2014-1

Doc #: 1817198.v2

Superintendent Tyler Bates
Director of the National Crime Prevention/
Aboriginal Policing Services
RCMP National Headquarters
73 Leikin Drive
Ottawa, ON K1A OR2

Dear Superintendent Bates:

RE: Auxiliary Constables

Please be advised that at the November 3, 2014 Regular Meeting of Council for the City of Coquitlam, the following resolution was approved:

"Whereas the Director of the National Crime Prevention/Aboriginal Policing Services (Ottawa) has, as of the 24th of October 2014, changed the policy with respect to the deployment and engagement of Auxiliary Constables within Detachments across Canada; and

Whereas the policy change identifies a move from 'General Supervision' to 'Direct Supervision' with regard to the deployment of Auxiliary Constables, with 'General Supervision' meaning the Auxiliary Constable(s) may perform specific duties without being under the direct supervision of a Regular Member, and 'Direct Supervision' meaning the Auxiliary Constable must be accompanied and supervised by a Regular Member; and

Whereas the Coquitlam Detachment's Auxiliary Constable Program is responsible for: Crime Reduction Patrols; School Presentations at elementary schools; visits to programs with City Parks and Recreation Departments; presentations to Community Youth groups (Girl Guides and Boy Scouts); and providing police presence at Community Events; and

Whereas the announced changes of October 24th appear to have a detrimental effect on the ability of Coquitlam Detachment's Auxiliary Constables to perform the above-stated duties;

Therefore be it resolved that Coquitlam Council send a letter to the Director of the National Crime Prevention/Aboriginal Policing Services (Ottawa), outlining the impact the policy

change has on the safety and well-being of the City of Coquitlam and asking that the policy change be reconsidered."

The City of Coquitlam currently has 49 auxiliary constables who collectively provide over 7500 hours of service in our community on an annual basis. As noted in the above resolution, the announced policy change will impact a broad range of programs currently performed by our auxiliary members – the benefits of which are greatly valued by our residents and our local detachment. Further, such a change will also have a significant financial impact if sworn officers are required to provide direct supervision of all activities performed by our auxiliary constables, as our existing complement of regular members will no longer be freed up to attend to other scheduled duties.

In addition, Council for the City of Coquitlam would like to express its disappointment that, once again, senior management at the RCMP has acted unilaterally and without consulting with affected municipalities. There has been significant dialogue over the recent past concerning the need for the RCMP to consult on matters such as this type of policy decision and a public undertaking by the RCMP to improve how it communicates with, and ultimately serves, contracted municipalities. Unfortunately, the policy change announced on October 24, 2014 adds to the frustration expressed by member municipalities, namely that the RCMP seems unable, or worse unwilling (given the commitments made as part of the last round of contract negotiations), to meet its obligations in this regard.

With all of the above in mind, Council for the City of Coquitlam respectfully requests that the RCMP reconsider its directive of October 24, 2014 and allow auxiliary constables to continue to provide important, cost-effective police services in all jurisdictions where they may be deployed.

If you require any further information regarding the City's position on this matter, please do not he sitate to contact me by phone at 604-927-3013 or by email at jgilbert@coquitlam.ca.

Yours truly,

Jay Gilbert City Clerk

Cc: The Honourable Suzanne Anton, Minister of Justice and Attorney General

The Union of British Columbia Municipalities

The Lower Mainland Local Government Association

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All Metro Vancouver Municipalities with RCMP Detachments RCMP National Contract Management Committee RCMP ("E" Division - British Columbia)

Members of Coquitlam Council
Peter Steblin, City Manager
John DuMont, Deputy City Manager
Supt. Claude Wilcott, Coquitlam RCMP