



Community Safety Committee

**Anderson Room, City Hall
6911 No. 3 Road**

**Tuesday, January 12, 2016
4:00 p.m.**

Pg. # ITEM

MINUTES

CS-4 *Motion to adopt the **minutes** of the meeting of the Community Safety Committee held on December 15, 2015.*



NEXT COMMITTEE MEETING DATE

February 10, 2016, (tentative date) at 4:00 p.m. in the Anderson Room

LAW AND COMMUNITY SAFETY DIVISION

1. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – NOVEMBER 2015**
(File Ref. No. 12-8060-01) (REDMS No. 4831122)

CS-10

See Page CS-10 for full report

Designated Speaker: Ed Warzel

STAFF RECOMMENDATION

That the staff report titled “Community Bylaws Monthly Activity Report – November 2015,” dated December 16, 2015, from the General Manager Law and Community Safety, be received for information.



Pg. # ITEM

2. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - NOVEMBER 2015**
(File Ref. No. 09-5000-01) (REDMS No. 4837358 v. 2)

CS-18

See Page CS-18 for full report

Designated Speaker: Acting Fire Chief Tim Wilkinson

STAFF RECOMMENDATION

That the staff report titled “Richmond Fire-Rescue Monthly Activity Report - November 2015,” dated December 22, 2015, from the Acting Fire Chief, Richmond Fire-Rescue, be received for information.



3. **RCMP'S MONTHLY REPORT - NOVEMBER 2015 ACTIVITIES**
(File Ref. No. 09-5000-01) (REDMS No. 4824530)

CS-29

See Page CS-29 for full report

Designated Speaker: Supt. Renny Nessel

STAFF RECOMMENDATION

That the report titled “RCMP’s Monthly Report – November Activities 2015,” – dated November 30, 2015, from the Officer in Charge, Richmond RCMP, be received for information.



4. **FIRE CHIEF BRIEFING**
(Verbal Report)

Designated Speaker: Acting Fire Chief Tim Wilkinson

Items for discussion:

- (i) *Anti-Bullying/Pink Shirt Day*
- (ii) *Heart Health Month*
- (iii) *Burn Awareness Week*
- (iv) *Touchstone Eating Together Event*
- (v) *Christmas Tree Chip Update*
- (vi) *Christmas Eve Parades Update*

5. **RCMP/OIC BRIEFING**
(Verbal Report)

None.

Pg. # ITEM

6. **MANAGER'S REPORT**

ADJOURNMENT





Community Safety Committee

Date: Tuesday, December 15, 2015

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Derek Dang
Councillor Alexa Loo
Councillor Linda McPhail

Absent: Councillor Ken Johnston

Also Present: Councillor Carol Day

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on November 10, 2015, be adopted as circulated.

CARRIED

The Chair advised that E-Comm will be considered as Item No. 8A.

PRESENTATION

1. With the aid of a PowerPoint and video presentation, (copy on file, City Clerk's Office) Corporal Kevin Krygier and Auxiliary Constable Mike Dally, Richmond RCMP, presented on new forensic trace technologies available for property marking and highlighted the following:
 - property crime investigations are resource intensive;
 - the new forensic trace technologies can be applied to the property and the mark can be identified by specialized devices;

1.

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- adoption of new forensic trace technologies by residents would improve the prevention of property crime and could help investigators focus resources on other priorities;
- the new forensic trace equipment is not currently available in BC; however is available online;
- implementation of the new forensic trace technologies would require training of law enforcement members; and
- Richmond RCMP can propose to encourage residents to adopt the forensic trace technologies or deploy the Community Response Team to provide community members with equipment and assistance.

In reply to queries from Committee, Corporal Krygier noted that (i) there could be issues associated with the Richmond RCMP directly selling the forensic trace equipment to residents, (ii) the forensic trace kits retail for approximately \$40, and (iii) acquiring the forensic trace equipment and the initial implementation of the program would require a modest financial investment.

Discussion ensued with regard to (i) presenting a business plan to Council, (ii) incorporating the new forensic trace technologies into the Block Watch program, (iii) Block Watch program membership, and (iv) encouraging community members to participate in the Block Watch program.

In reply to queries from Committee, Corporal Krygier advised that the Richmond RCMP is actively involved in the Block Watch program and is engaged in its assessment.

Discussion then took place with regard to the adoption of the forensic trace technology by other law enforcement agencies.

As a result of the discussion, staff were directed to examine options to implement the use forensic trace technology in the community and incorporate its implementation with the Block Watch program, and report back to the Community Safety Committee.

LAW AND COMMUNITY SAFETY DIVISION

2. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT – OCTOBER 2015**

(File Ref. No.) (REDMS No. 4790974 v. 3)

Discussion ensued with regard to abandoned and vacant homes used to assist low income families with housing. It was then directed that staff arrange a presentation from Chimo Community Services to update Council on the utilization of vacated homes to assist low income families in the city.

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In reply to queries from Committee regarding the licensing of dogs in the city, Edward Warzel, Manager, Community Bylaws, noted that the combined efforts of going door-to-door, online registration and bylaw enforcement have had a positive effect on dog registration in the City.

Discussion then took place with regard to the new Sign/Business License Inspector position.

In reply to queries from Committee, Phyllis Carlyle, General Manager, Law and Community Safety, noted that responsibility of bylaw enforcement is divided among the City's different departments.

As a result of the discussion, staff were directed to provide Council with an organizational chart related to bylaw enforcement in the City.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report – October 2015," dated November 16, 2015, from the General Manager, Law and Community Safety, be received for information.

CARRIED

3. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - OCTOBER 2015**

(File Ref. No. 09-5000-01) (REDMS No. 4810709)

Tim Wilkinson, Deputy Fire Chief, briefed Committee on the transformer fire located near No. 4 Road and River Road.

Deputy Chief Wilkinson spoke on response by Richmond Fire-Rescue (RFR) on Halloween night, noting that RFR focused on areas of concern, which contributed to a successful evening.

Deputy Chief Wilkinson then briefed Committee on an apartment fire on Bennett Road, noting of the importance of training for effective fire suppression.

In reply to queries from Committee regarding vacant and abandoned homes, Deputy Chief Wilkinson noted that RFR coordinates with staff from other City departments to identify vacant properties and that RFR is notified of demolition applications. He added that there are requirements for the plywood used when vacated properties are boarded up.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - October 2015," dated November 17, 2015, from the Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

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4. **RCMP'S MONTHLY REPORT - OCTOBER ACTIVITIES 2015**

(File Ref. No. 09-5000-01) (REDMS No. 4794094)

Inspector Konrad Golbeck, Richmond RCMP, updated Committee on the recovery of stolen property and the apprehension of an individual suspected of committing purse snatchings.

Discussion ensued with regard to gangs in city, and in reply to queries from Committee, Inspector Golbeck advised that the Richmond RCMP will present a report to Committee in the coming months.

It was moved and seconded

That the report titled "RCMP's Monthly Report – October Activities 2015," dated November 3, 2015, from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

5. **2015/2016 RICHMOND RCMP DETACHMENT ANNUAL PERFORMANCE PLAN (APP) SECOND QUARTER RESULTS (JULY 1 TO SEPTEMBER 30, 2015)**

(File Ref. No. 09-5000-01) (REDMS No. 4797629)

Superintendent Renny Nasset, Officer in Charge, Richmond RCMP, commented on the number of pedestrian incidents in 2015 in city, noting that the Richmond RCMP has partnered with ICBC on pedestrian safety.

Discussion ensued with regard to (i) resources available to address mental health issues in the city, (ii) the statistics related to the number of police incidents involving mental health issues in the city, (iii) the Richmond RCMP working with local health authorities to address mental health issues, and (iv) the length of service of Richmond RCMP members.

As a result of the discussion, staff were directed to schedule a presentation from the Richmond RCMP Mental Health Coordinator to update Council on mental health issues in the city, and for staff to provide statistics related to the number of Richmond RCMP members and their length of service.

Discussion then ensued with regard to the number of RCMP members requesting to return to Richmond.

It was moved and seconded

That the report titled "2015/2016 Richmond RCMP Detachment Annual Performance Plan (APP) Second Quarter Results (July 1 to September 30, 2015)," dated November 6, 2015, from the Officer in Charge, Richmond RCMP, be received for information.

CARRIED

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6. **LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE INTEGRATED TEAM ANNUAL REPORT 2014/15**

(File Ref. No. 09-5350-01) (REDMS No. 4822286 v. 2)

Discussion ensued with regard to the funding formula for the Lower Mainland District Regional Police Service Integrated Team.

In reply to queries from Committee, Ms. Carlyle, noted that (i) there is no municipal consensus on the funding formula, (ii) there is currently no governance structure for the Integrated Teams, and (iii) the Province is willing to examine a governance model for the Integrated Teams.

It was moved and seconded

That the staff report titled "Lower Mainland District Regional Police Service Integrated Team Annual Report 2014/2015" from the Senior Manager, Community Safety Policy and Programs, dated December 2, 2015, be received for information.

CARRIED

7. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) Holiday Season Safety

Deputy Chief Wilkinson spoke on staying safe during the Holiday Season, noting that RFR posts safety information on the City's website.

(ii) Christmas Tree Chipping Event

Deputy Chief Wilkinson advised that the annual Christmas Tree Chipping Event is scheduled on January 2 to 3, 2016 in Garry Point Park.

8. **RCMP/OIC BRIEFING**

(Verbal Report)

Operation Red Nose

Inspector Golbeck spoke on Operation Red Nose, noting that the event would be scheduled for dates in November and December 2015 and would operate between 9:00 p.m. to 3:00 a.m. He added that in 2014, over 400 rides were provided with over 1500 individuals driven home.

8A. **E-COMM**

(File Ref. No.)

The Chair briefed Committee on E-Comm's annual budget for 2016, noting that (i) the infrastructure levy increase will be 2.5% and that the average agency increase is 2.4%, (ii) E-Comm's coverage includes approximately 80% of BC, and (iii) there is discussion to add a second E-Comm facility south of the Fraser River.

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The Chair then encouraged Council members to visit E-Comm and BC Ambulance facilities.

Discussion then ensued with regard to E-Comm's response to the recent windstorm and emergency calls received.

9. **MANAGER'S REPORT**

RCMP Labour Relations with Federal Government

Ms. Carlyle briefed Committee on the introduction of a RCMP Labour Relations Bill by the federal government, noting that information related to the impact of the legislation to the City is not available.

ADJOURNMENT

It was moved and seconded
That the meeting adjourn (5:08 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, December 15, 2015.

Councillor Bill McNulty
Chair

Evangel Biason
Legislative Services Coordinator



To: Community Safety Committee

Date: December 16, 2015

From: Phyllis L. Carlyle
General Manager, Law and Community Safety

File: 12-8060-01/2015-Vol 01

Re: Community Bylaws Monthly Activity Report - November 2015

Staff Recommendation

That the staff report titled "Community Bylaws Monthly Activity Report –November 2015", dated December 16, 2015, from the General Manager, Law & Community Safety, be received for information.

Done L-2016, for
Phyllis L. Carlyle
General Manager, Law & Community Safety
(604-276-4104)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Division	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: <i>md</i>
APPROVED BY CAO <i>[Signature]</i>	

Staff Report

Origin

This monthly activity report for the Community Bylaws Division provides information on each of the following areas:

1. Property Use
2. Grease Management Program
3. Parking Program
4. Adjudication Program
5. Animal Control
6. Revenue & Expenses

This report supports Council's Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

1. Property Use

Customer Service Response

An average of 10 daily calls for service was fielded by administrative staff in November 2015. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents a decrease of 16.7% compared to the number of calls that were fielded in October 2015 and no change compared to the number of calls that were fielded in November 2014.

Enforcement Activity

Property use officers handled 107 new investigational files during the month of November 2015. This activity represents a decrease of 27.2% compared to the number of files that were handled in October 2015 and a decrease of 14.4% compared to the number of files that were handled in November 2014.

The year over year change can be attributed to a reduction in "Boulevard Maintenance" and "Unsightly Premise" complaints.

Community Bylaws continues to monitor the number of abandoned and vacant homes within the municipality and the City currently has 26 residences remaining on the "Abandoned/Vacant Home Joint Operations" list.

Figures 1a, 1b and 1c compare *Property Use Service Demand* for November, 2015 by issue and by year.

Figure 1a: Service Demand Comparison

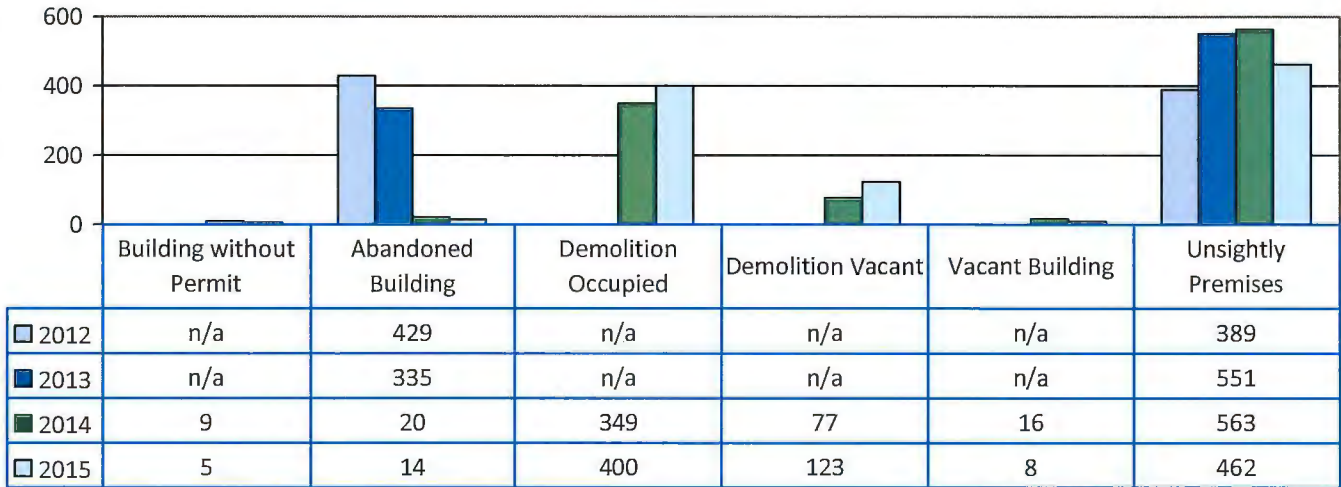


Figure 1b: Service Demand Comparison

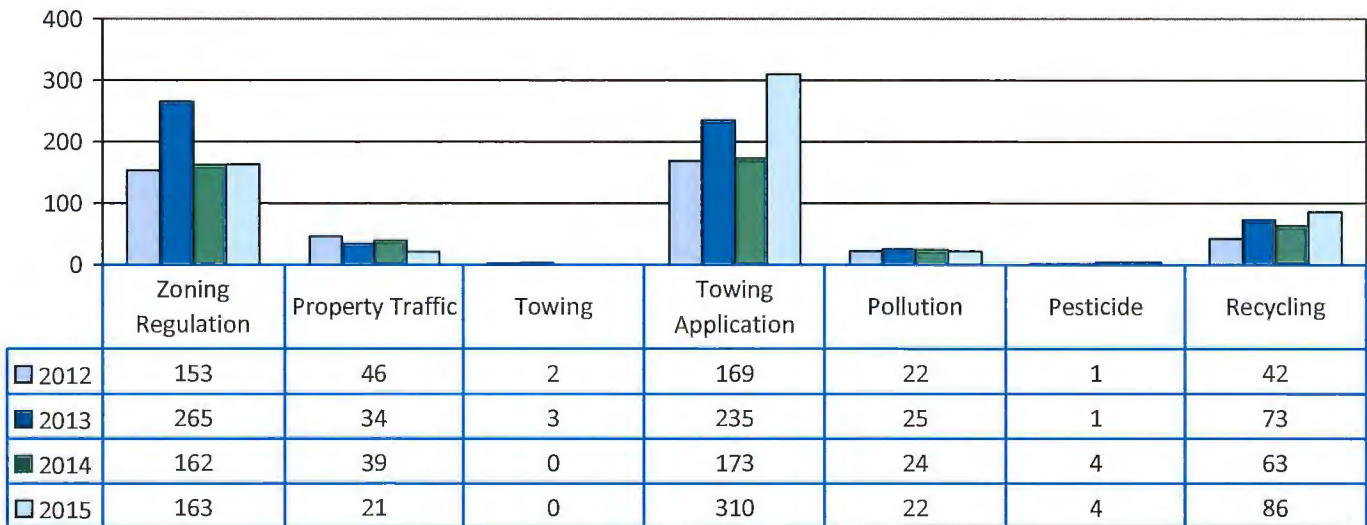
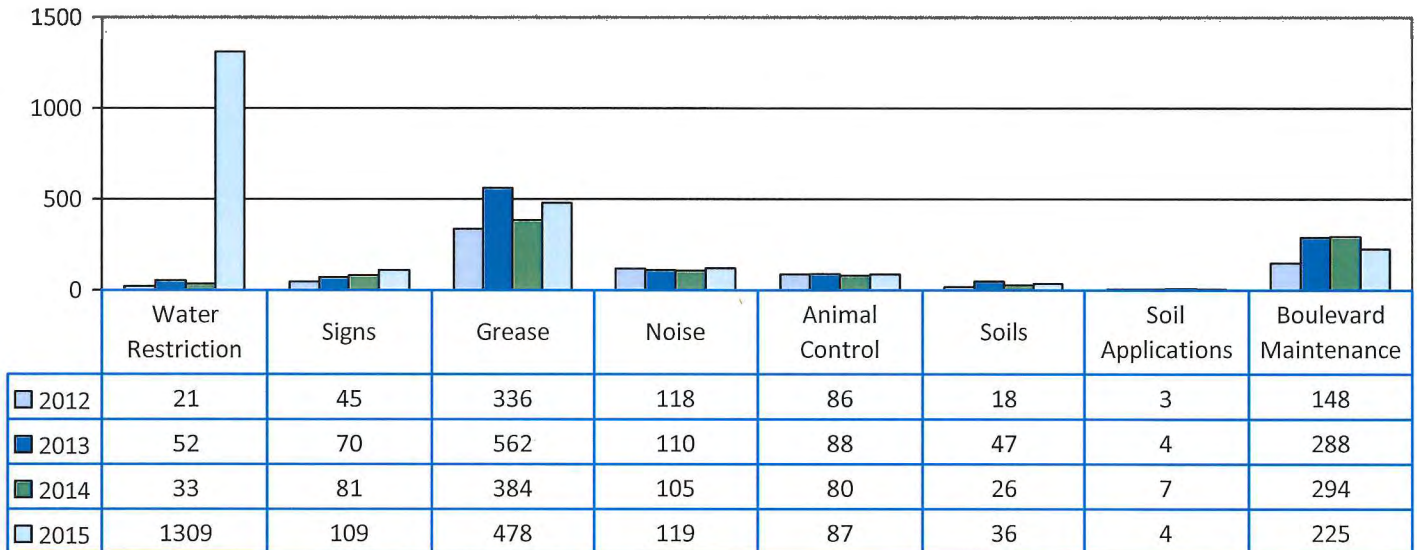


Figure 1c: Service Demand Comparison



2. Grease Management Program

The Grease Management Officer conducted 54 regulatory visits at 49 food sector establishments, 40 of these inspections were concluded during the month of November 2015. These inspections resulted in no violations issued, and 1 “warning” issued as a result of voluntary compliance.

3. Parking Program

Customer Service Response

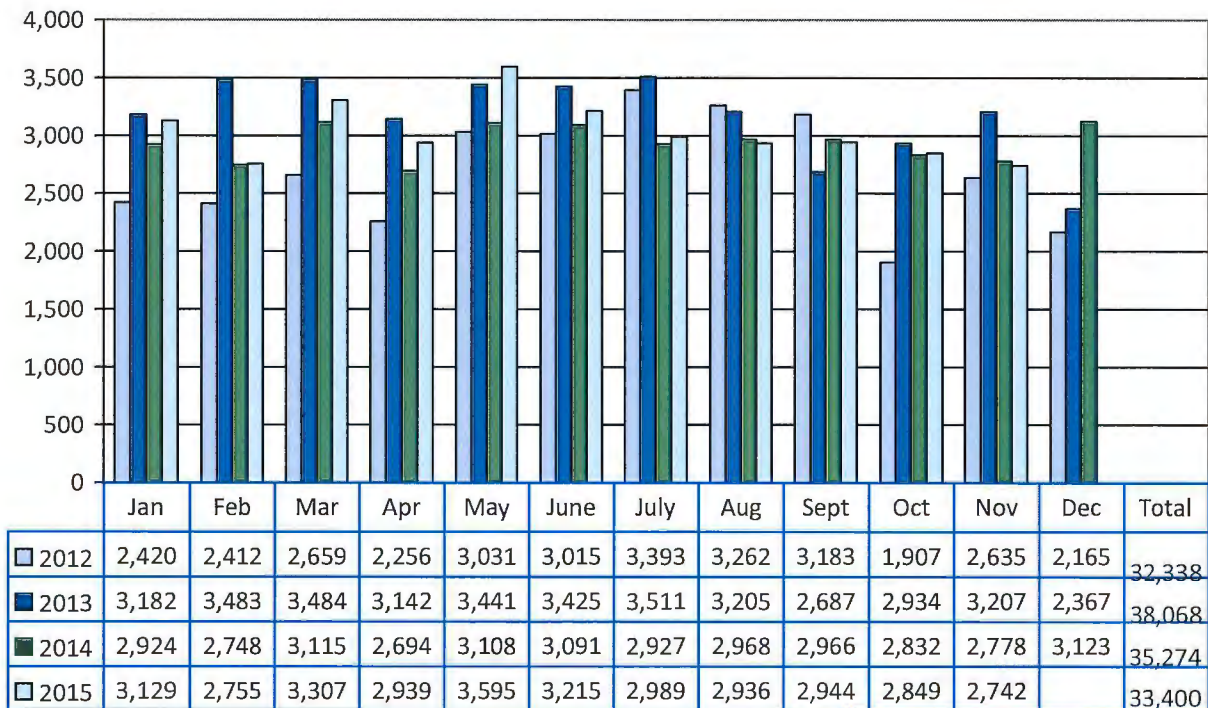
An average of 34 daily calls for service was fielded by administration staff in November 2015. These calls for service include voice messages, directly-answered calls, as well as emails. This activity represents a decrease of 5.5% compared to the number of calls that were fielded in October 2015 and an increase of 61.9% compared to the number of calls that were fielded in November 2014. It is believed that the increase in parking service calls is the result of increased construction activity in the city.

Enforcement Activity

A total of 2,742 violations were issued for parking, safety and liability infractions during the month of November 2015. This activity represents a decrease of 3.8% compared to the number of violations that were issued in October 2015 and a nominal decrease compared to the number of violations that were issued in November 2014

Figure 2 compares the number of *Violations Issued* by month from 2012 through to 2015.

Figure 2: 2012 - 2015 Comparison for Parking Violations Issued



In November, 199 violations were changed to warnings, which represent approximately 7.3% of the tickets issued during the month. The following list provides a breakdown of the common reasons for the cancellation of bylaws violation notices pursuant to Council’s Grounds for Cancellation Policy No. 1100 under specific sections.

Section 2.1 (a)	Identity issues	9
Section 2.1 (b)	Exception specified under this bylaw or other bylaw	6
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	6
Section 2.1 (d)	Contravention was necessary for the preservation for health and safety	3
Section 2.1 (e)	Multiple violations issued for one incident	5
Section 2.1 (f)	Not in the public interest	6
Section 2.1 (g)	Proven effort to comply	50
—	Administrative Entries	114
	TOTAL:	199

4. Adjudication Program

The adjudicator ruled on 12 cases during a hearing held on November 23, 2015. These rulings resulted in 8 violations being upheld and 4 violations being dismissed. The next adjudication hearing is scheduled for January 26, 2016.

5. Animal Control

The Community Bylaw Division issued 39 new dog licences during the month November 2015. This activity represents a decrease of 58.5% compared to the number of licenses issued in October 2015 and an increase of 30.0% compared to the number of licenses issued in November 2014.

In November the animal patrol officer issued 48 tickets related to various dog violations. The officer conducted patrols of the following locations:

Brighthouse Neighbourhood School Park	Minoru Park
Blundell Neighbourhood Park	North Dyke Trail
Diefenbaker Neighbourhood School Park	Odlin Neighbourhood Park
Dixon Neighbourhood School Park	Odlinwood Neighbourhood Park
Garden City Community Park	Quilchena Neighbourhood School Park
Garry Point Park	Palmer/Garden City School Park
Gilmore Neighbourhood School Park	Railway Shared Pathway
General Currie Neighbourhood School Park	Richmond High Neighbourhood School Park
Hamilton Community Park	South Arm Community Park
Heather Dolphin Neighbourhood Park	Talmey Neighbourhood Park
Hugh Boyd Community Park	Thompson/Burnett Community Park
Imperial Landing Park	Westwind Neighbourhood School Park
Manoah Steves Neighbourhood School Park	West Dyke Trail
McDonald Beach Park	Woodward Neighbourhood School Park
McLean Neighbourhood Park	

At the end of November 2015 there were 7207 dogs licensed within the City including 108 “dangerous dogs” and Animal Control officers responded to a total of 2 dog bite incidents during this month with all resulting in “dangerous dog” investigations.

Financial Impact

6. Revenue and Expenses

The following information is a month by month analysis of November 2015 compared to November 2014.

Consolidated Parking Program Revenue:

The total of meter, monthly permit and enforcement revenue increased by 29.8% over the same period last year to \$180,706 in November 2015 from \$139,254 in November 2014.

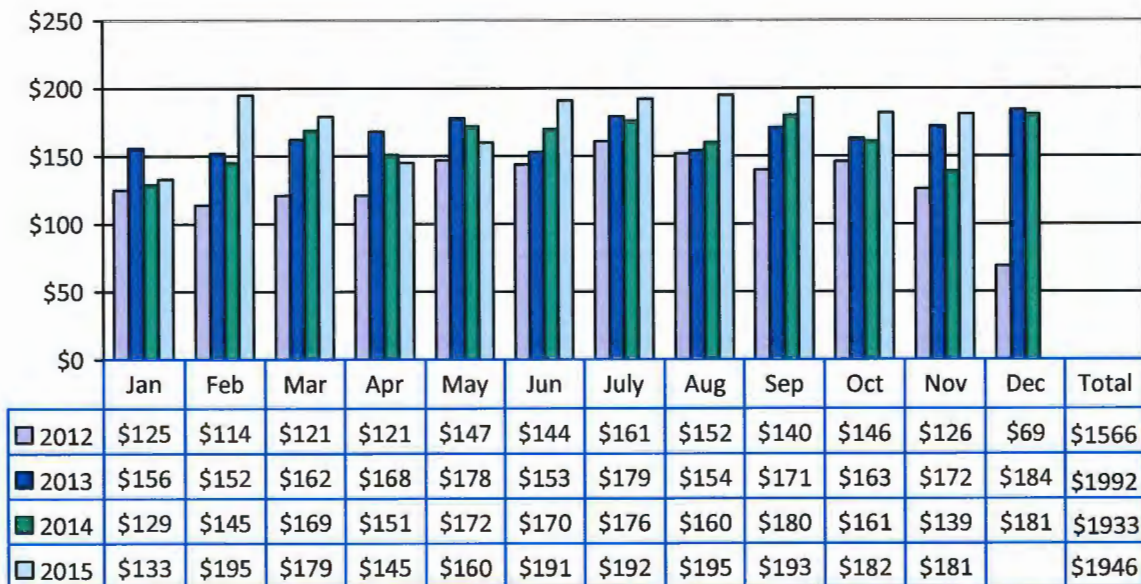
Meter Revenue increased by 60.3% over the same period last year to \$70,465 in November 2015 from \$43,956 in November 2014.

Permit Revenue increased by 2.2% over the same period last year to \$10,695 in November 2015 from \$10,469 in November 2014.

Enforcement Revenue increased by 17.3% over the same period last year to \$99,547 in November 2015 from \$84,830 in November 2014.

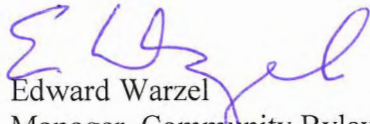
Figure 3 compares consolidated revenue by month from 2012 to 2015:

Figure 3: Consolidated Parking Revenue (000's)



Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners, working as a team to promote a culture of compliance.



Edward Warzel
Manager, Community Bylaws (604-247-4601)
EW:rg



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** December 22, 2015
From: Tim Wilkinson **File:** 09-5000-01/2015-Vol
Acting Fire Chief, Richmond Fire-Rescue 01
Re: **Richmond Fire-Rescue Monthly Activity Report - November 2015**

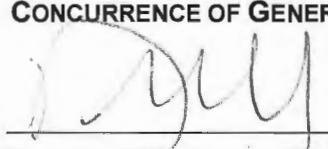
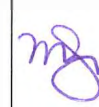
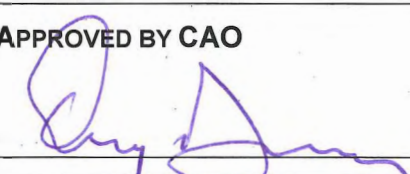
Staff Recommendation

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report - November 2015," dated December 22, 2015 from the Acting Fire Chief, Richmond Fire-Rescue, be received for information.



Tim Wilkinson
Acting Fire Chief
(604-303-2701)

Att. 2

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This report provides Council with an update on Richmond Fire-Rescue (RFR) activities. Through the delivery of its programs and services, RFR continues to work towards the City's vision of being the most appealing, livable, and well-managed community in Canada. RFR is reporting on its activities in support of its mission:

To protect and enhance the City's livability through service excellence in prevention, education and emergency response.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Community Involvement

During November, RFR participated in a Prevent, Prepare and Act to Reduce Personal Injury and Property Loss event along with the RCMP and City of Richmond Emergency Programs. There were presentations and information booths at South Arm Community Centre for the public to attend.

Other safety messaging for November focused on safe winter driving and pedestrian safety. Facebook posts and fire hall sign messages were used to share key safety points regarding RFR's focus areas.

RFR participates in events and activities to advance public education and community bridge building. During November, 2015 the following took place:

- Take Our Kids to Work Day with City of Richmond and The Learning Partnership Youth Outreach Event
- Pythagoras Academy Elementary School Fire Hall Tour - No. 4 Hall
- Fire Safety Trailer School Visit with Westwind Elementary School
- Scout's Canada (10th Richmond Beaver Group) Fire Hall Tour - No. 2 Hall
- Richmond Cares/Richmond Gives Christmas Fund Drive-Thru Charitable Event
- Ecole des Navigateurs Kindergarten Fire Safety Presentation

Over 749 children and adults attended these events. Staff were engaged with the community and provided fire safety and harm reduction information.

Training

During November, RFR's Training Office finalized the training materials for the Recruit's Fire Prevention Office orientation. Topics covered in this training period include Fire and Life Safety Education, Inspections and Investigations.

RFR training arranged access to an on-line driving program for intersections. The program is highly interactive and easy to use. The course is for all current RFR drivers and will take approximately 2-3 months to complete. RFR will have access to this program for a one year period and it is expected that all drivers will complete and continue to use the program during this time.

Fire Hall

During November the Steveston Fire Hall No. 2, located at 11011 No. 2 Road received an international mark of excellence for green building status. The City's most recently constructed Fire Hall, achieved Gold status under the Leadership in Energy and Environmental Design (LEED) rating system.

Emergency Response

Richmond Fire-Rescue's goal is to respond to events in an efficient and effective manner where loss of life, reduction of property damage and protection of the environment is mitigated.

There were 27 fires in November 2015. Fire losses during the month are estimated at \$145,610. This total includes \$135,110 for building loss and \$10,500 for content loss. The total building and content value at risk was estimated to be \$17,543,500, and the total value preserved was \$17,397,890. These numbers translate to 99% of value protected (Figure 1).

Figure 1: Fire Calls By Type and Loss Estimates – November						
Incident Type Breakdown	Call Volume	Estimated Building Value (\$)	Estimated Building Loss (\$)	Estimated Content Value (\$)	Estimated Content Loss (\$)	Estimated Total Value Preserved (\$)
Residential:						
Single family	2	1,428,000	110,000	100,000	10,000	1,408,000
Multi family	5	-	-	500	500	-
Commercial / Industrial	6	10,800,000	110	3,240,000	-	14,039,890
Fire – Outdoor	6	1,750,000	-	200,000	-	1,950,000
Vehicle	8	25,000	25,000	-	-	-
Totals*	27	14,003,000	135,110	3,540,500	10,500	17,397,890

*The dollar losses shown in this table are preliminary estimates. They are derived from RFR's record management system and are subject to change due to delays in reporting and confirmation of actual losses from private insurance agencies (as available).

Fire crews minimized loss and limited the fire to the place of origin in notable November incidents:

- Crews responded to an incident at a commercial property on Vanguard Road. On arrival, crews found a fully involved fire with heavy smoke showing through the roof of the building and proceeded to attack the fire aggressively. During the incident the concrete block and heavy timber construction of the property started to collapse causing areas of high concern for RFR members. Deputy Chief Howell and a Fire Prevention Officer were also on scene.
- Crews responded to an incident located at a commercial property on Dyke Road. On arrival, crews found a fire inside the structure. The fire was located in a compaction unit being serviced by welding technician. The fire was quickly mitigated by RFR crews and extinguished using both Cold Fire foam and water.
- Crews responded to a structure fire on No 5. Road. On arrival crews found fire and smoke in a recreational building. RFR crews used a Thermal Imaging Camera to find the hot spot areas for extinguishment. Once extinguished, crews used positive pressure to clear the smoke in the building. The Fire Prevention officer was called to attend the scene.
- Crews responded to reports of an oven fire located on Wellington Crescent. On arrival crews proceeded to remove the contents of the oven to the exterior of the home and continued with the fire extinguishment. Once extinguished, crews used positive pressure to clear the smoke from the home. RFR crews also installed a new smoke detector, provided by the home owner.

RFR crews responded to multiple serious incident calls, including:

- A car on fire on River Road. On arrival crews found the vehicle fully involved in fire. Crews proceeded to attack the fire using 400 gallons of water and 5 gallons of Cold Fire to extinguish the fire. Once the fire was mitigated, crews proceeded with scene clean-up.
- A car fire located at Chatham and 7th Avenue. On arrival, crews found that the fire, which had been located in the engine of a Black SUV Range Rover, had been extinguished by a Transit employee using a dry chemical extinguisher. Crews provided roadside assistance and cleaned-up waste materials.

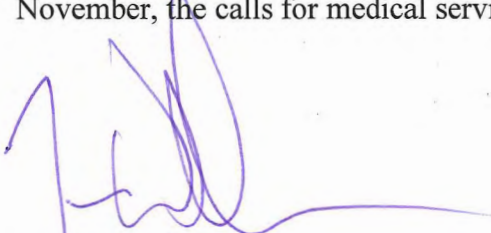
A summary of 9-1-1 emergency response statistics is found in Attachment 1, Tables 1, 2a, 2b, 3 and 4. The location of fire, medical and motor vehicle incident calls in November are depicted in Attachment 2, Figures 1, 2 and 3.

Financial Impact

None

Conclusion

RFR strives to deliver service excellence through a delivery model that is prevention focused and based on the belief that prevention, education and emergency response activities must be well established and integrated to have a positive impact on community safety. In the month of November, the calls for medical service within the City were constant, wide and varied.



Tim Wilkinson
Acting Fire Chief
(604-303-2734)

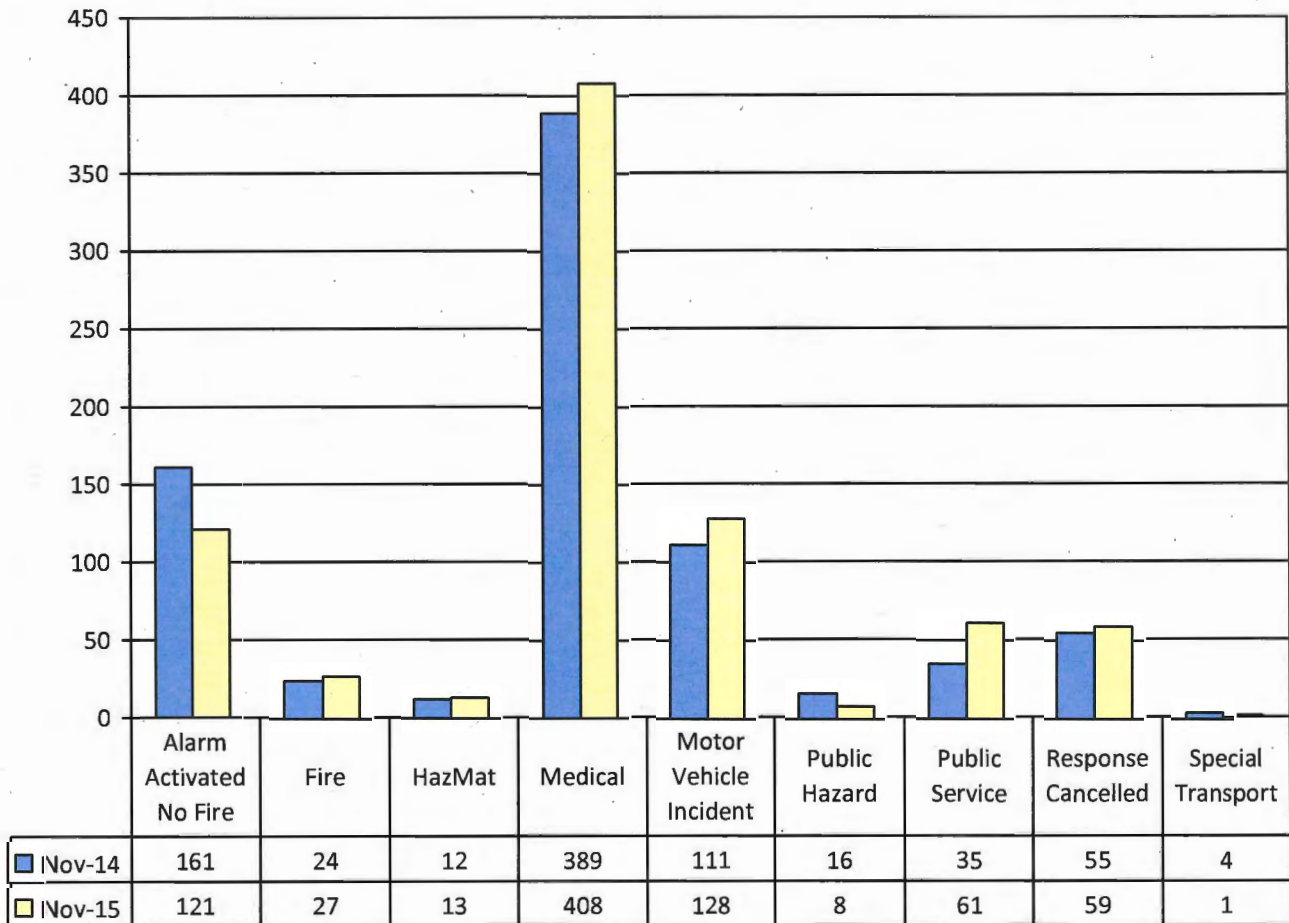
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Att. 1: Suppression Activity
Att. 2: Location of November's Fire, Medical and MVIs

Suppression Activity

The following chart provides a month to month comparison regarding incidents occurring in November 2014 and 2015. In November 2015, there were a total of 826 incidents, compared to 807 in November 2014. This represents an increase of 2.4%. The increase in call volumes was primarily in medical and public service related incident types.

Table 1: November 2014 & 2015 Calls for Service Volumes



Call Type Legend:

HazMat: includes fuel or vapour; spills, leaks, or containment

Medical includes: cardiac arrest, emergency response, home or industrial accidents

Public Hazard includes: aircraft emergency, bomb removal standby, object removal, or power lines down

Public Service includes: assisting public, ambulance or police, locked in/out, special events, trapped in elevator, water removal

First Responder Totals

Medical First Responder incidents comprised 49% of the total emergency responses for RFR during the month of November. A detailed breakdown of the medical incidents for November 2014 and 2015 is set out in the following table by sub-type. There were a total of 408 medical incidents in November 2015 compared to 389 in November 2014 an increase of 4.9%.

Table 2a: November 2014 & 2015 Medical Calls by Type

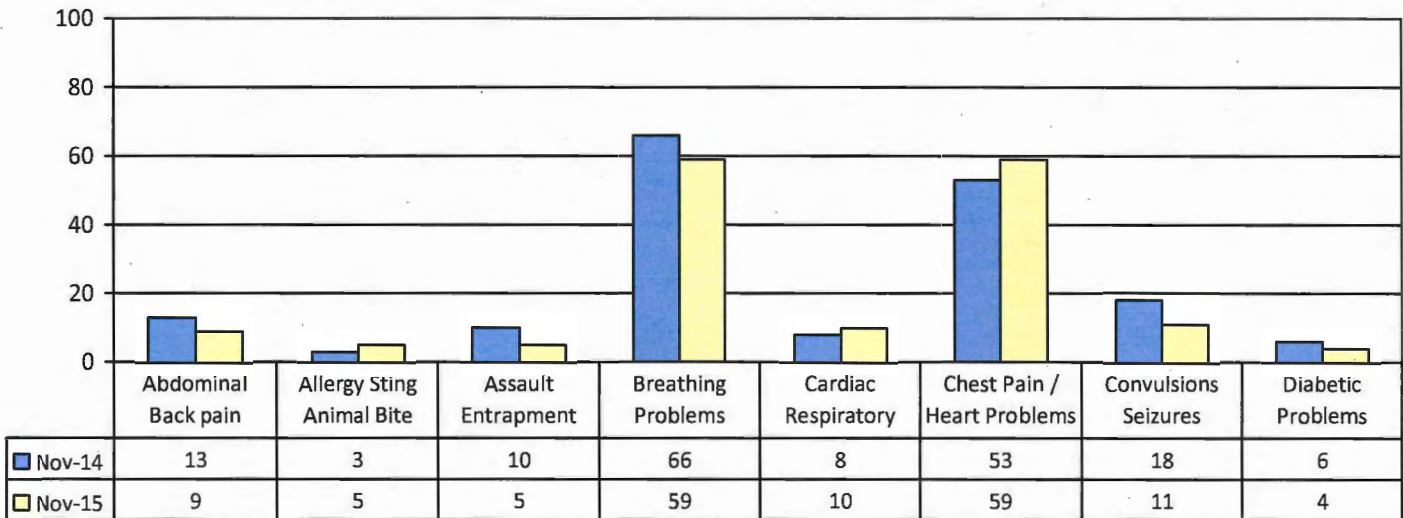
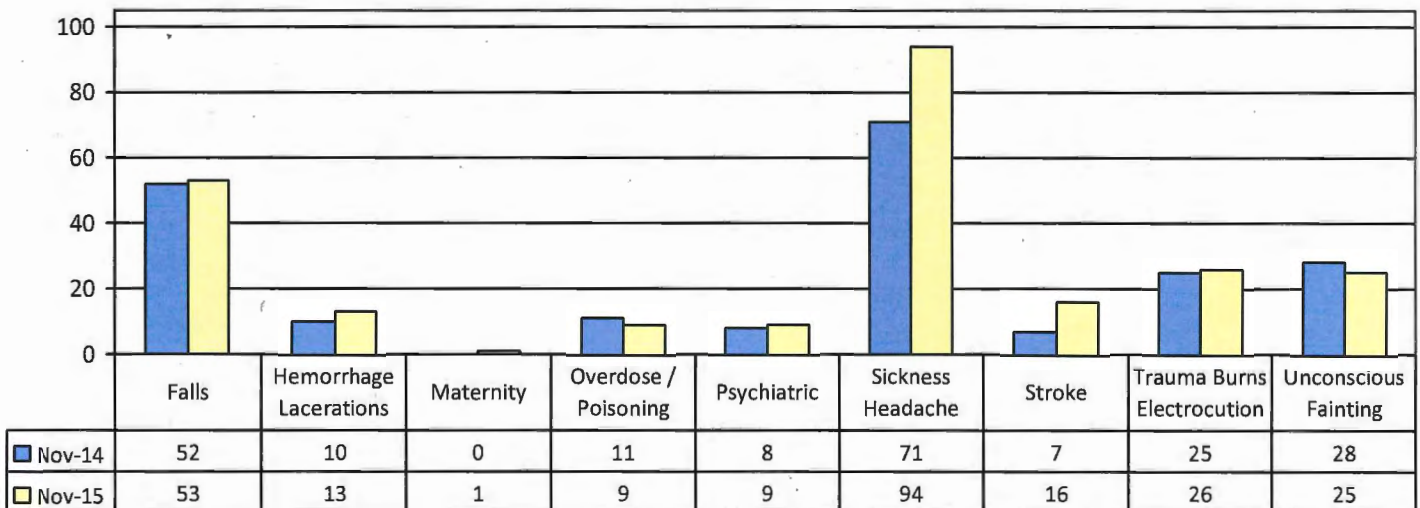


Table 2b: November 2014 & 2015 Medical Calls by Type



Fire Investigations

The fire investigation statistics for November 2015 are listed below:

Table 3: Total Fire Investigation Statistics – November			
	Suspicious	Accidental	Undetermined
Residential - Single-family	0	1	1
Residential - Multi-family	0	5	0
Commercial/Industrial	2	3	1
Fire – Outdoor	0	4	2
Vehicle	1	2	5
Totals	3	15	9

All suspicious fires are reported to the RCMP, and Richmond Fire-Rescue Investigators work in conjunction with staff at the RCMP to address any risks to the community.

HazMat

Table 4: HazMat Calls By Type – November	
	Details
Natural Gas / Propane Leaks (small)	7
Flammable / Combustible Liquids	1
Unclassified	5
Totals	13

Figure 2: Location of medical calls in November (total 408)

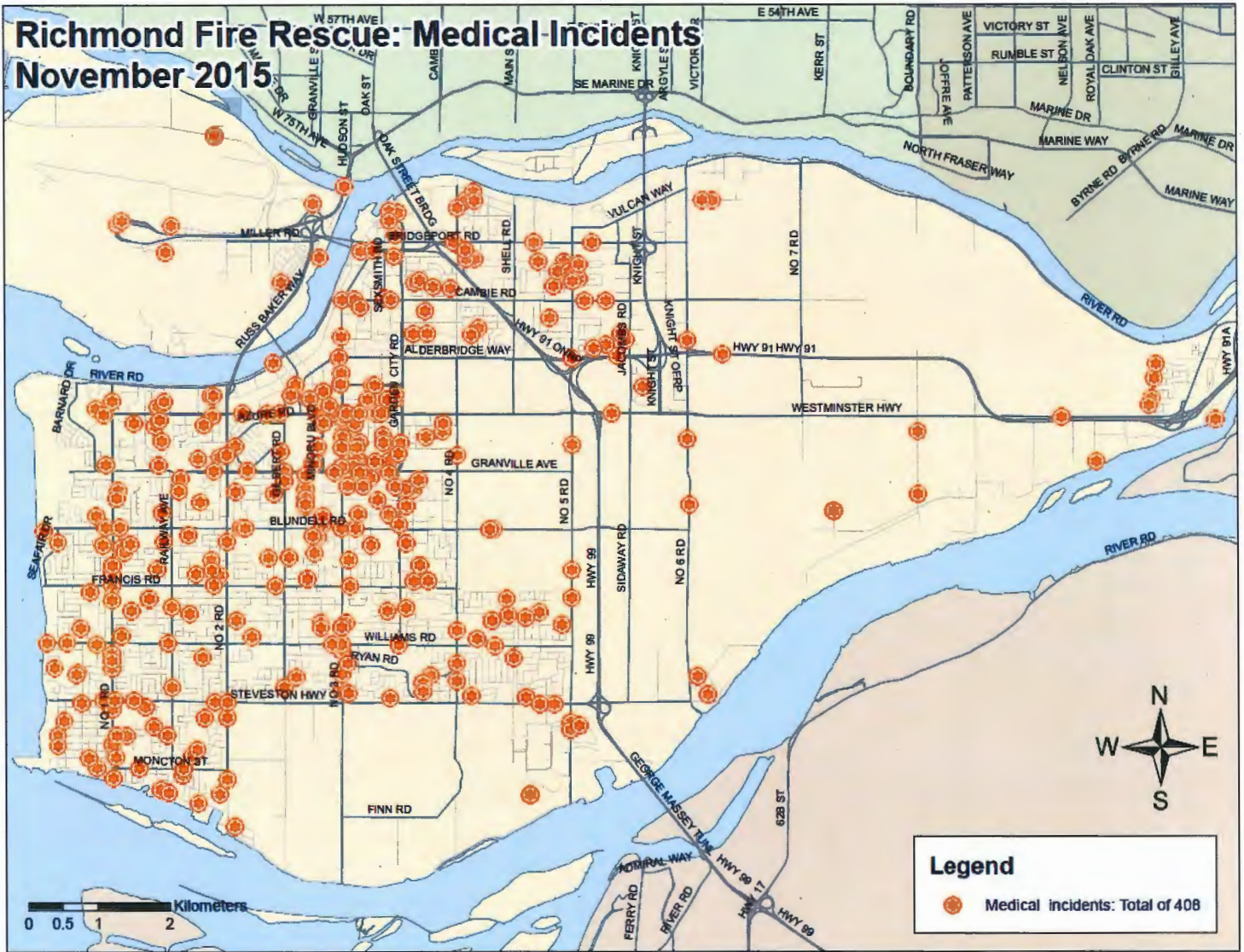


Figure 3: Location of MVI calls in November (total 128)





**City of
Richmond**

Report to Committee

To: Community Safety Committee **Date:** November 30, 2015
From: Rendall Nasset, Superintendent **File:** 09-5000-01/2015-Vol
 Officer In Charge, Richmond RCMP Detachment 01 (16.01)
Re: **RCMP's Monthly Report - November 2015 Activities**

Staff Recommendation

That the report titled "RCMP's Monthly Report – November Activities 2015," – dated November 30, 2015 from the Officer in Charge, Richmond RCMP, be received for information.

Rendall Nasset, Superintendent
 Officer In Charge, Richmond RCMP Detachment
 (604-278-1212)

Att. 3

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Below is the RCMP's monthly report for November 2015 activities.

Noteworthy Files and Activities

Richmond RCMP Recover Stolen Tesla

On October 29, shortly after 10:30 pm, the Detachment responded to a report of a stolen vehicle. The vehicle – a 2014 Tesla Model S sedan – was stolen from downtown Vancouver, but was being monitored by the owner as it was being driven towards Richmond. Several patrol officers and an officer from the Lower Mainland Integrated Police Dog Services Unit responded.

The Tesla was tracked from the central core of Richmond, then north on No. 3 Road towards River Road and eventually headed east towards No. 5 Road. Officers had set up spike belts in several locations and due to the accurate vehicle telemetry were able to tactically surround the vehicle and make an arrest safely near No. 5 Road and River Road.

This is the first for a Tesla recovery the Detachment has encountered and what was unique about this was the ability for the Tesla owner to provide the E-Comm police dispatcher with accurate real-time tracking data. This information was then expertly relayed to awaiting patrol and K9 units. From there it was a matter of coordinating, maintaining safe tactical principles, and finally arresting the suspect. A 24 year old man was arrested without incident and charged with Possession of Stolen Property over \$5,000 and False Alarm of Fire.

Richmond RCMP Investigating Purse Thieves

The Detachment responded to reports of purse thefts during November. The thefts occurred on November 2, November 3 and November 4, during the hours of 6:00 pm and 10:00 pm in the downtown core of Richmond. The victims are Asian females in their 20's, who were walking alone. The suspects approached the victims from behind and grabbed their purses before fleeing on foot. One of the victims was dragged a short distance before she was able to release her purse. Luckily the victims were not seriously injured.

Two of the suspects are described as Caucasian males in their 20's and both thefts are believed to be connected with multiple suspects involved. Serious Crimes is investigating these cases and canvassing a wide area for additional evidence including surveillance footage. The Detachment is coordinating with fellow law enforcement agencies to share intelligence and enhance patrols in the downtown core utilizing patrol officers and the Bike Patrol Unit.

Richmond RCMP Investigating Fatal Collision

On November 5, officers responded to the 4,000 block of Ferguson Road just before 12:30 pm to investigate reports of a collision between a cyclist and commercial vehicle. The cyclist has since succumbed to injuries. The Road Safety Unit (RSU) is investigating and the Integrated Analysis and Reconstruction Service (ICARS) will be assisting in the investigation.

Richmond RCMP Investigating Pedestrian Struck

On November 21, just after 11:30 am officers responded to No. 3 Road and Granville Avenue for a report of a pedestrian struck. A 68 year old female was walking along No. 3 Road in a marked crosswalk when she was struck by a vehicle driven by a 61 year old driver. The pedestrian was rushed to local area hospital suffering from life threatening injuries and succumbed to her injuries.

The driver stayed on scene and tried to render assistance and has been cooperative with police. Speed and alcohol are not factors in the collision. The Road Safety Unit (RSU) is investigating and the Integrated Analysis and Reconstruction Service (ICARS) will be assisting in the investigation.

Bike Squad Officers Foil Purse Theft

On November 2, just after 2:00 pm, patrol officers responded to a disturbance in the area of Saba Road and No. 3 Road. A male wearing a black mask was observed trying to steal a woman's purse and fled on foot towards Westminster Highway. Bike patrol officers were already in the downtown core as part of an enhanced crime reduction campaign. The officers immediately formed an action plan to locate and apprehend the suspect. The victim was able to retain her purse and was unharmed. The suspect was quickly arrested by the Bike Unit.

Auxiliary Constables

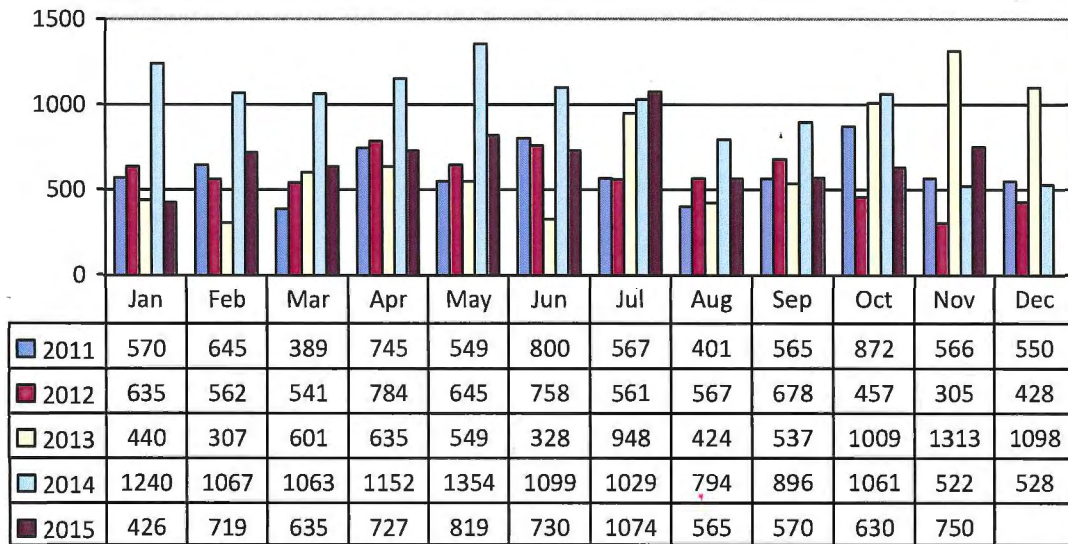
The primary mandate of Richmond's Auxiliary Constables is to support community police activities relating to public safety and crime prevention.

Total Auxiliary Constable Volunteer Hours

Total Auxiliary Constable volunteer hours include community policing activities as well as hours spent in training, court, ride-along and call-outs. As of the end of November 2015, Richmond Detachment's complement of Auxiliary Constables was 42. The Auxiliary Constables volunteered 750 hours during the month of November.

Figure 1 compares the monthly hours of service for the years since 2011.

Figure 1: Auxiliary Constable Volunteer Hours



Auxiliary Constables Activities for November 2015 include:

- Crime Watch – provided uniformed support to Crime Watch volunteers on weekend patrols.
- Mental Health Initiatives – attended the Pathways Clubhouse to provide support and encouragement to Pathway clients that have mental illness and also to create positive client relationships with police.
- Youth Squad – assisted with training for this Youth Section initiative for Richmond Secondary School students.
- YVR Patrols – supported regular members by providing and additional uniformed presence at peak travel times.
- Remembrance Day – assisted the Road Safety Unit with traffic control and security for the event at the Richmond Cenotaph.
- Christmas Toy Drives – assisted with collecting toys for local charities at Lansdowne and Ironwood Malls.
- Ride-alongs – Auxiliary Constables continue to provide assistance to officers with Traffic and General Duty shifts.
- Traffic Call-Out – assisted with security and traffic control at a motor vehicle crash incident.

Block Watch

Block Watch is a crime prevention program aimed at helping residents organize their neighborhoods to help prevent crime in the community.

Activities for November 2015 include:

- Alerts/Letters - There were 50 residential and 17 business break and enter email alerts and 244 residential and 15 business letters sent during this period to registered Richmond residents and businesses. These emails and letters inform home and business owners that a break and enter has occurred, provide crime prevention information, and direct residents and business owners to the crime prevention web pages.
- Block Watch - As of the end of November, there were 9,677 Block Watch participants in 409 groups with 540 Block Watch Captains and Co-Captains. This is an increase of 2 Block Watch participants.
- Block Watch Advisory/Email alert – was sent to inform all registered Richmond residents and businesses to inform them a presentation on emergency preparedness at South Arm Community Centre on November 17.
- Block Watch Advisory/Email alert - was sent to invite registered residents and businesses to the Detachment's Christmas Toy Drive at Ironwood Mall on November 21.
- A brochure on 'When and How to Call the Police' was posted on the City of Richmond's web pages. Paper copies are available at the City of Richmond Front of House, Community Police Stations and Detachment Front Counter (Attachment 3).

Community Police Stations

The Community Police Stations enhance the Detachment's community policing service by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursue community safety initiatives which have led to a greater awareness of crime prevention programs, enhanced community engagement, accessibility, and reduced fears of crime. The demographics of the programs vary month to month based on weather conditions, seasonal initiatives, events and the availability of volunteers. Programs and activities for the month of November include:

Fail to Stop

Volunteers monitored areas where drivers are not making a full stop at prominent intersections with stop signs and red lights. In November, 120 information letters were sent to the registered owners of vehicles advising them of the fine if they were pulled over by a police officer. In October, the areas of focus were:

- Westminster Highway and Shell Road
- Kwantlen Road and Alexandra Road
- River Road and Cambie Road

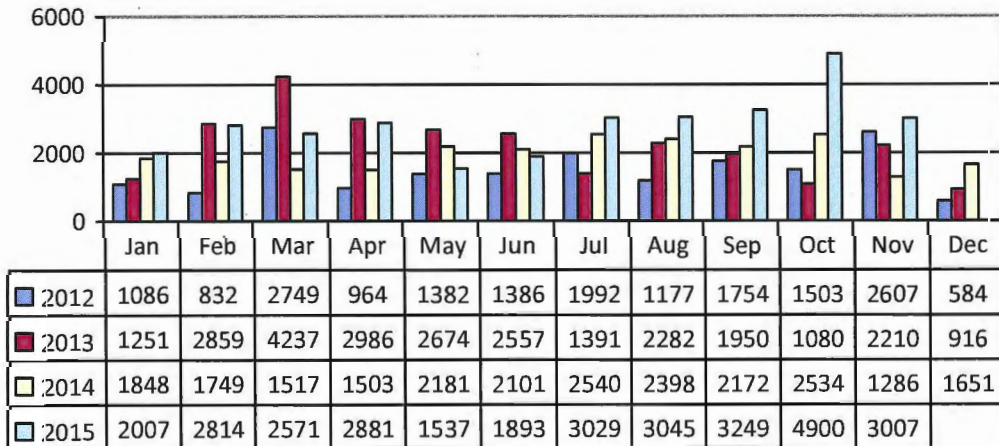
- General Currie Road and Heather Street
- Buswell Road and Park Road

Lock-Out Auto Crime Statistics

Co-sponsored by the Insurance Corporation of BC (ICBC), this program involves volunteers patrolling city streets and parking lots for automobile security vulnerabilities. Lock-Out Auto Crime Program notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues, if any, need to be addressed in order to keep the vehicle and its contents secure.

Figure 2 provides a comparison by year for the number of vehicles issued a notice.

Figure 2: Stolen Auto Recovery / Lock-Out Auto Crime Vehicles Issued a Notice

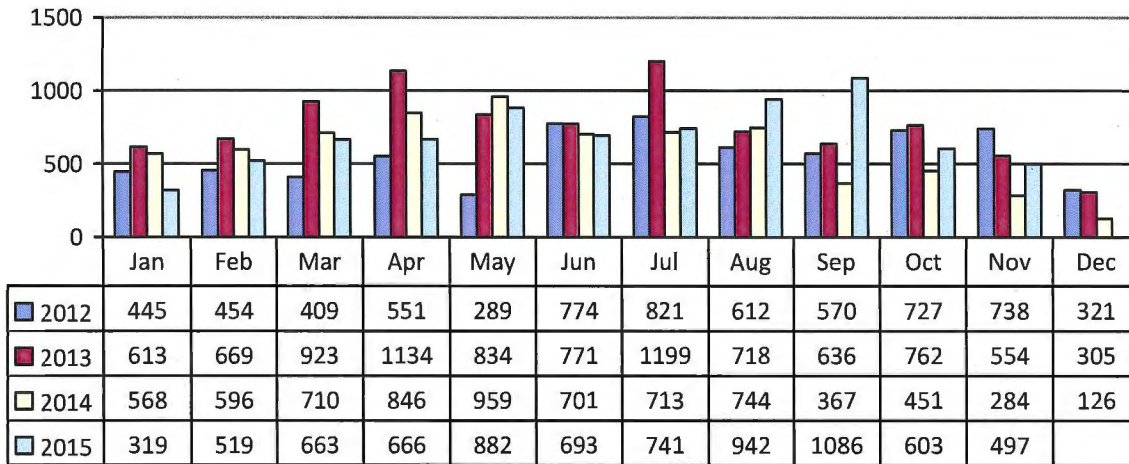


Speed Watch Statistics

Speed Watch promotes safe driving habits by alerting drivers of their speed in school zones and on roadways. Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed. The volunteers record the license plate number and the speed, and a letter is sent to the vehicle's registered owner when there is an infraction. The letter includes the date, time, location and what penalty would have been issued if the driver had received a violation ticket.

Figure 3 provides a comparison by year of the number of letters sent.

Figure 3: Speed Watch Letters Sent

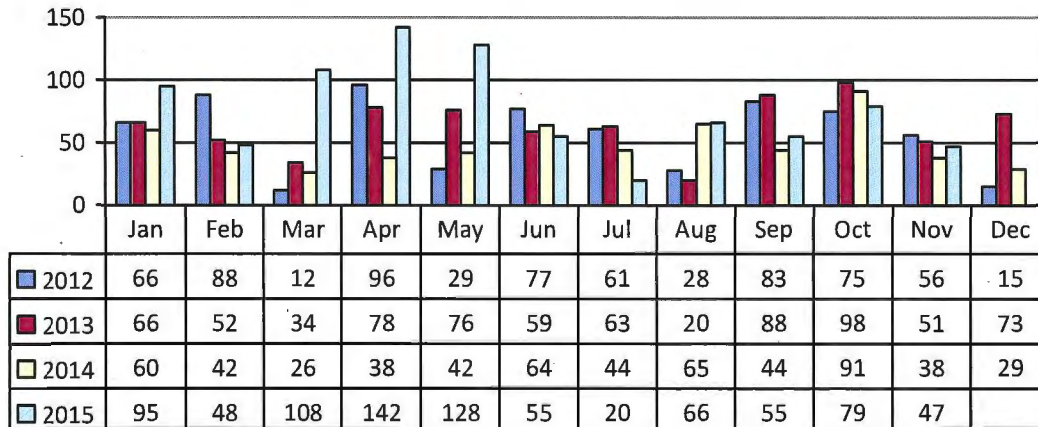


Distracted Drivers Statistics

Trained volunteers monitor intersections and observe distracted drivers. While volunteers are performing bike/foot patrols or Speed Watch duty, they note drivers that are on their cell phones, using other electronic devices, reading a newspaper, shaving or putting on makeup. The registered owner of the vehicle is sent a letter with the date, time and location of the observed offence. Also, the letter includes the type of driving infraction and the potential fine amount had the driver received a violation ticket.

Figure 4 provides a comparison by year for the number of letters sent.

Figure 4: Distracted Driver Letters Sent



Volunteer Foot/Van Patrol and Bike Patrol Program

Trained volunteers patrol Richmond neighbourhoods, report suspicious activities and provide a visible deterrent to crime. In November 2015, there were 20 foot/van patrols, totaling 148 hours and 5 bike patrols totaling 35 hours. The volunteers assisted the public with directions, general questions and minor vehicle collisions. They also reminded jaywalkers to use the crosswalks, noted any distracted drivers and queried license plates to see if any vehicles were stolen. The volunteers patrolled local parks and schools to make sure these areas were safe and looked for possible grow ops and abandoned houses.

Volunteer Highlights include:

- Pedestrian Safety Blitz – seniors were the focus for this blitz and 750 reflectors were handed out. Locations included: Minoru Aquatic Centre, Minoru Senior's Centre, Brighthouse Library and Minoru Boulevard/Granville Avenue.
- Volunteers participated in the BC Crime Prevention Conference. The conference provides information on current trends and topics that may impact the work they perform in their communities.
- Two volunteers were at Superstore doing Lock Out Auto Crime when an elderly male asked for their assistance in finding his vehicle. The volunteers helped to locate his vehicle.
- During van patrols, volunteers located a vehicle on River Road with two different plates. The rear plate was stolen and patrol officers were called to the location.
- Volunteers participated in the last Speed Watch course of the year which was hosted by ICBC and held at the Vancouver Police Department.
- Pedestrian Safety Blitz – The focus was on pedestrians leaving the Skytrain and buses along No. 3 Road. Road Safety officers and Richmond Fire Rescue participated along with the volunteers. 900 reflectors were handed out at locations on No. 3 Road and Cook Road to Aberdeen Mall.
- Volunteers participated at the City Centre Classic Volleyball Tournament, held at MacNeill Secondary School with one of the Crime Prevention Unit members.
- Volunteers participated in the Community Response Team training, which is a new initiative.
- A Christmas/Thank you dinner was held for the volunteers on November 20 at the Riverside Banquet Hall.
- Volunteers assisted with the Toy Drive at Ironwood Mall on November 21.

- Volunteers along with Crime Prevention members participated in the 'Windows of Hope' community event at the Richmond Auto Mall. An artist drew the Christmas themes and the community groups painted in the murals on the showroom windows.
- Volunteers participated in a foot patrol west of Williams Road, south on No. 3 Road and east on Ryan Road. While on patrol they checked for suspicious activity and checked 62 vehicles.
- Volunteers participated in a foot patrol at the Garden City Plaza (Garden City and Blundell Road) and Minoru Boulevard at Westminster Highway. The volunteers had 43 face to face contacts with the public and gave out crime prevention information on Break and enter tips and pedestrian safety tips. Volunteers gave out 173 Lock Out Auto Crime notices and checked 196 vehicles.

Road Safety Unit

Name	Act	Example	Sep 2015	Oct 2015	Nov 2015
Violation Tickets	Provincial Act Offences	Speeding	1078	1099	703
Notice & Orders	Equipment Violations	Broken Tail-light	279	273	175
Driving Suspensions	Motor Vehicle Act	24 hour driving prohibition for alcohol or drugs	27	38	46
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	19	19	17
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	0	0	0

Victim Services

Victim Services provides victims and witnesses with professional and timely support to lessen the impact of trauma resulting from crime.

- During November, Richmond RCMP Victim Services provided services to 43 new clients and attended 10 crime and trauma scenes, in addition to maintaining an active caseload of 180 on-going files.
- Victim Services provided on-going emotional support to help victims of threatening behaviour, robberies, fatal motor vehicle crashes and medical related sudden deaths. Referrals were provided for long term help. Victim Services provided support to victims of crime by providing court orientations and accompaniments to trial.
- Of note this month, Victim Services provided support at the scene of a pedestrian/motor vehicle crash and a bicycle/motor vehicle crash. In both crashes bystanders and the driver of the vehicle required support. Victim Services is continuing to follow up with the families of the victims.

Financial Impact

There is no cost associated with this report.

Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.

A handwritten signature in purple ink, consisting of several overlapping loops and a long horizontal tail extending to the right.

Greg Lindenbach
Manager, Information Technology

GL:jl

- Att. 1: Crime Statistics
- 2: Crime Maps
- 3: When and How to Call the Police



NOVEMBER 2015 STATISTICS

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in **red**, while below-average numbers will be noted in **blue**.

Year-to-Date percentage increases of more than 10% are marked in **red**, while decreases of more than 10% are **blue**. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Nov-15	November		2014	2015	% Change	Change in # of Incidents
VIOLENT CRIME (UCR 1000-Series Offences)	102	111.0	96-126	1115	1115	0.0%	0
<i>Robbery</i>	12	10.4	6-15	62	66	6.5%	4
<i>Assault Common</i>	37	45.0	36-54	395	425	7.6%	30
<i>Assault w/ Weapon</i>	9	9.2	6-12	114	113	-0.9%	-1
<i>Sexual Offences</i>	2	5.6	3-8	83	54	-34.9%	-29
PROPERTY CRIME (UCR 2000-Series Offences)	693	654.4	543-765	7657	7564	-1.2%	-93
<i>Business B&E</i>	32	39.8	21-58	360	334	-7.2%	-26
<i>Residential B&E</i>	49	67.4	40-95	830	638	-23.1%	-192
<i>MV Theft</i>	38	27.2	18-36	309	350	13.3%	41
<i>Theft From MV</i>	215	204.8	133-277	2298	2146	-6.6%	-152
<i>Theft Other</i>	87	108.8	86-131	1249	1386	11.0%	137
<i>Shoplifting</i>	69	50.8	45-56	608	612	0.7%	4
<i>Fraud</i>	37	42.2	35-49	521	618	18.6%	97
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	182	150.4	122-178	2056	2195	6.8%	139
<i>Arson - Property</i>	5	5.8	4-7	61	54	-11.5%	-7
SUBTOTAL (UCR 1000- to 3000-Series)	977	915.8	822-1010	10828	10876	0.4%	48
DRUGS (UCR 4000-Series Offences)	94	75.2	50-101	593	681	14.8%	88

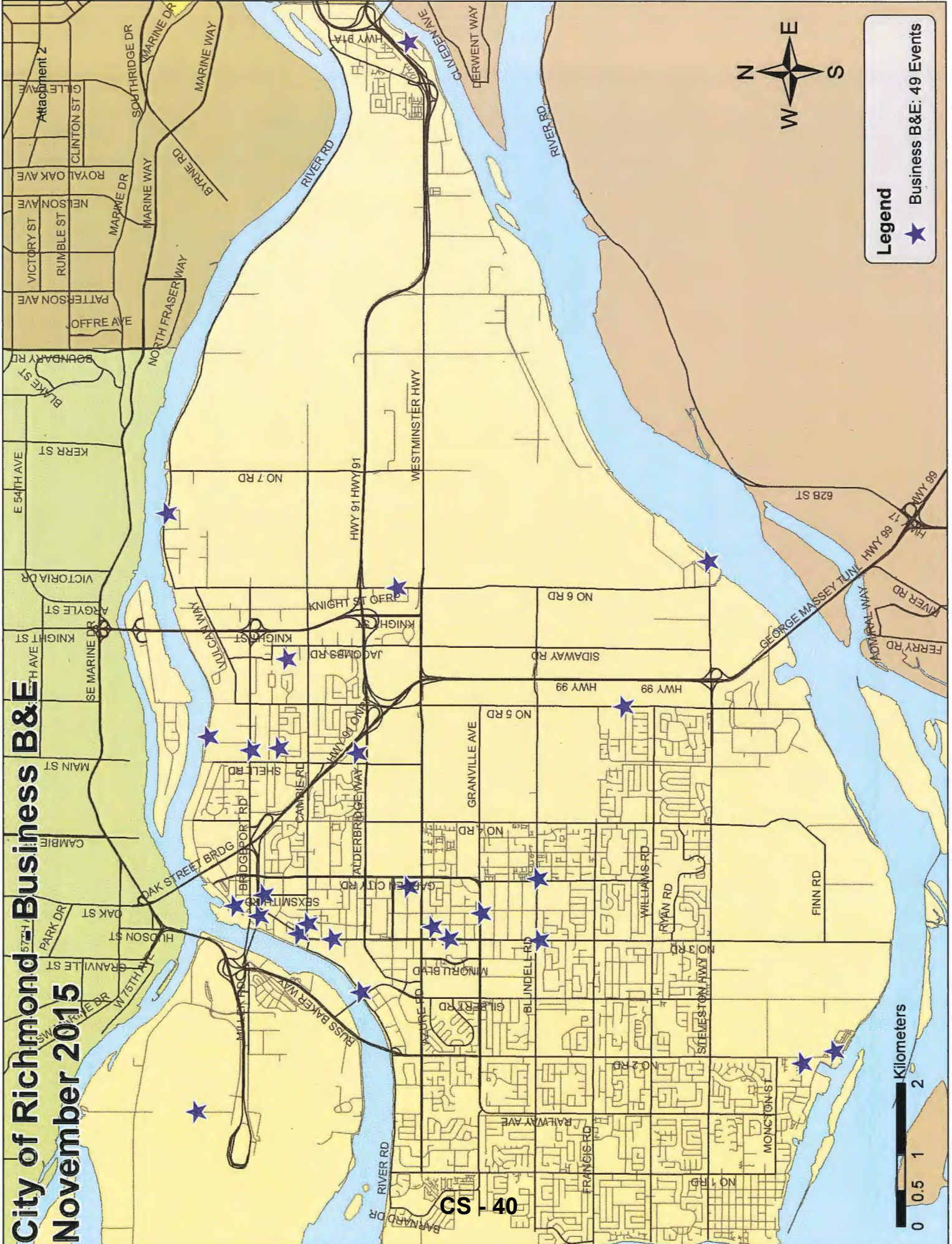
Prepared by Richmond RCMP.

Data collected from PRIME on 2015-12-03. Published 2015-12-03.

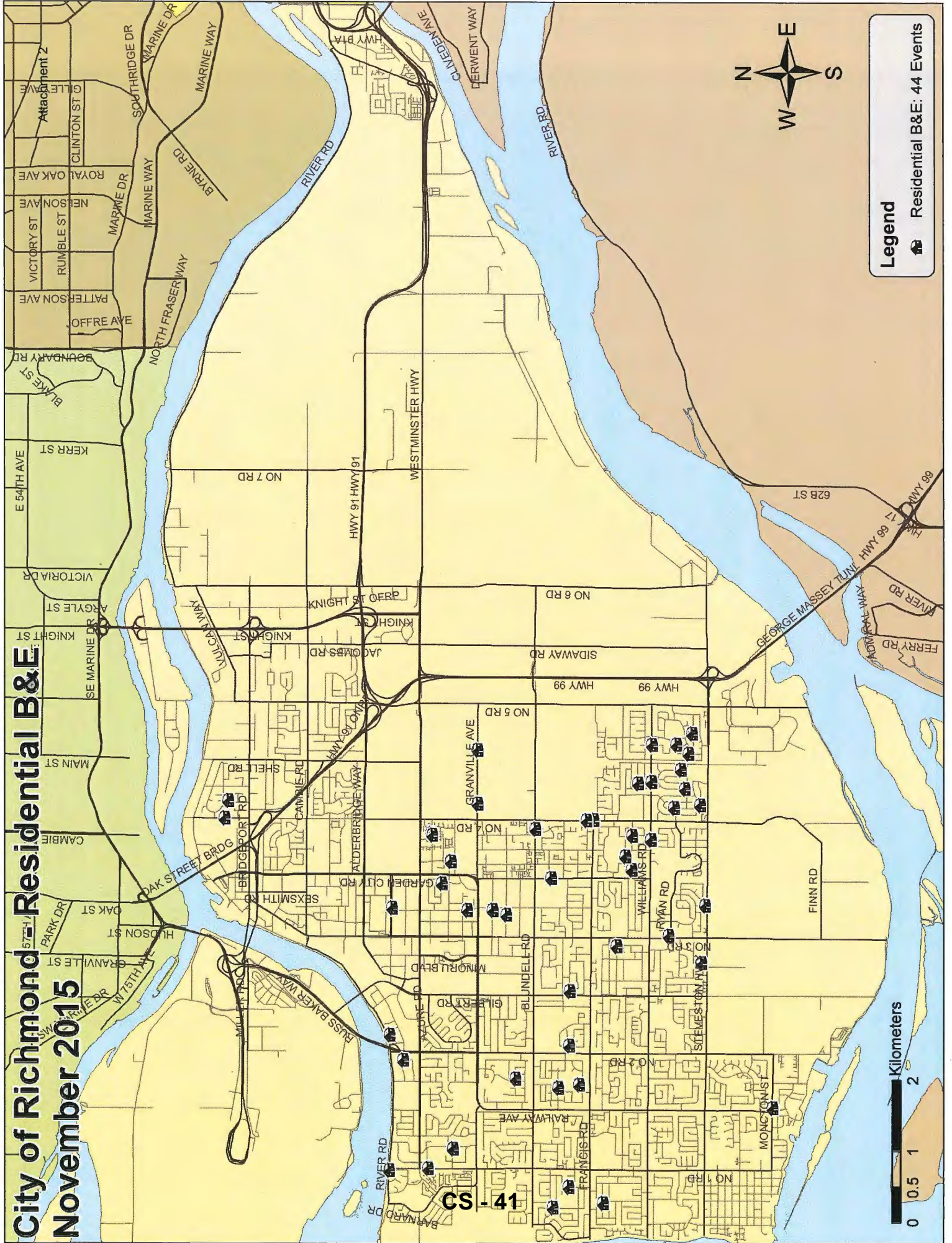
This data is operational and subject to change. This document is not to be copied, reproduced, used in whole or part or disseminated to any other person or agency without the consent of the originator(s).

City of Richmond - Business B&E November 2015

CS - 40




City of Richmond - Residential B&E November 2015



CS - 41

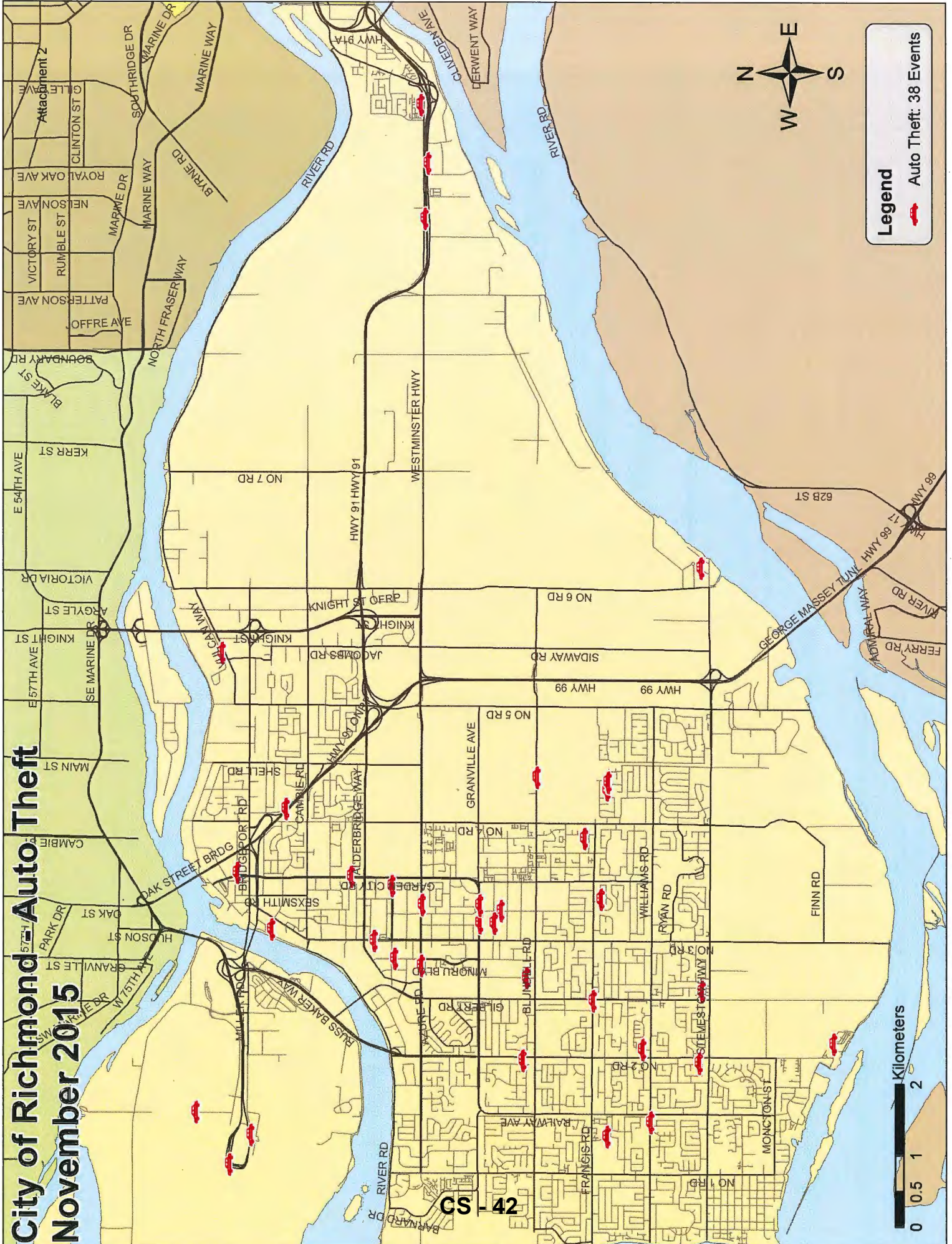


Legend

 Residential B&E: 44 Events



City of Richmond - Auto Theft November 2015



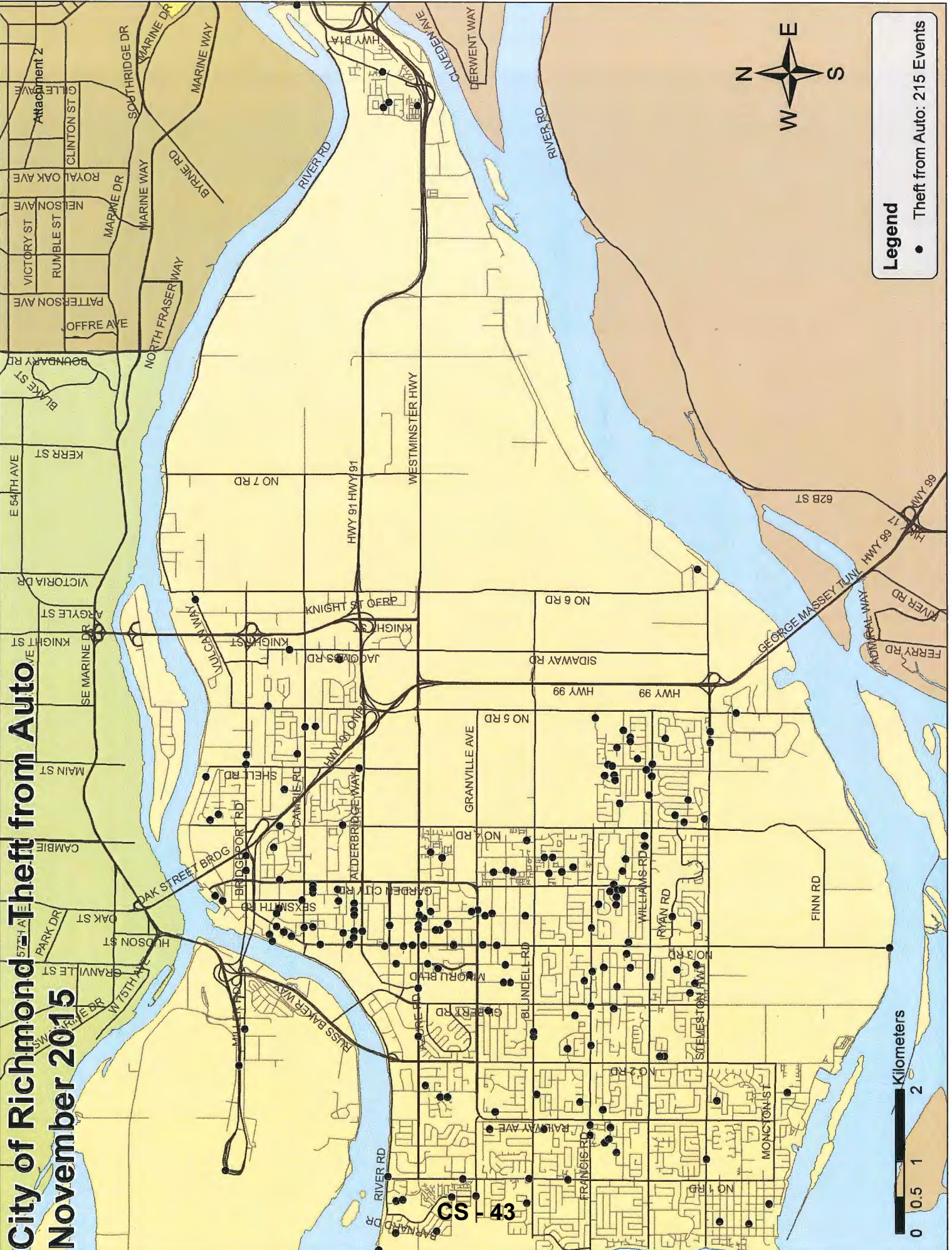
Legend
Auto Theft: 38 Events



0 0.5 1 2
Kilometers

CS - 42

City of Richmond Theft from Auto November 2015



CS - 43



When & How to Call the Police

Richmond Crime Prevention

Phone: 604-207-4829
 Fax: 604-270-9372
 Email: blockwatch@richmond.ca

RCMP (Emergency) 9-1-1
RCMP (Non-emergency) 604-278-1212

- To report all non-emergency, criminal or suspicious activity.

City of Richmond

Main Switchboard 604-276-4000
 Public Works Requests 604-244-1262
 For 24 hour service, call 604-270-8721
 Community Bylaws 604-276-4345
 Richmond Fire Department 604-278-5131
 (Non-emergency)
 Richmond Emergency Programs 604-233-3333

To leave a tip on any crime, please email
Richmond_Tips@rcmp-grc.gc.ca or to remain anonymous, call Crime Stoppers at
 1-800-222-TIPS (8477) or visit www.solvecrime.ca.

Follow Richmond RCMP on Twitter:
[@RichmondRCMP/GRCdeRichmond](https://twitter.com/RichmondRCMP/GRCdeRichmond).

Committed to Safe Homes, Safe Communities

City of Richmond

6911 No. 3 Road, Richmond, BC V6Y 2C1
 Telephone: 604-276-4000
www.richmond.ca
www.richmond.ca/crime

Richmond RCMP

Crime Prevention Team
 11411 No. 5 Road, Richmond, BC V7A 4E8
 Telephone: 604-207-4829
www.richmond.rcmp-grc.gc.ca
Richmond_Crime_Prevention@rcmp-grc.gc.ca

November 26, 2015

Richmond RCMP Incident Report

Explain what you saw, be accurate with details and don't guess. Below are prompters, don't limit your details only to what is noted on this page.

Date: _____ Time: _____

Location of Incident: _____

- There was a:
- Burglary
 - Theft of Auto
 - Theft
 - Vandalism
 - Suspicious Activity
 - Other: _____
 - Assault

Suspect Description:

Male Female Age: _____
 Height: _____ Weight: _____
 Hair Colour: _____ Length: _____
 Facial Hair? Yes No
 Glasses? Yes No
 A/C: _____
 What was said: _____

Colour and Description of Clothing:

Upper Body: _____
 Lower Body: _____
 Other Distinguishing Features: _____

Vehicle Description

Licence Plate No.: _____
 Make: _____ Model: _____
 Colour: _____ Style: _____
 Year: _____
 Other Distinguishing Features: _____

Direction of Travel (Compass direction)

North South East West
 On _____ (Street name)

Richmond When and How to Call the Police



Please visit:

www.richmond.ca/crime
 for neighbourhood crime information
 and

www.richmond.ca/homesafety
 for home security tips

**Committed to Safe Homes,
Safe Communities**



When to Call the Police

If you discover a crime in progress and the suspect(s) is/are present, call **9-1-1**.

If the suspect has left and the crime has already occurred, do not touch anything and call the Police non-emergency number at **604-278-1212**.

Report all criminal activity to the Police. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212.

Write down the suspect's description: sex, race, height, weight, clothing and vehicle details, direction of travel, and licence plate number.



CS - 45

When Calling the Police:

- Remain calm.
- Give your name, phone number and address.
- If using a cell phone, state the city you are calling from.
- Stay on the line until told to hang up.
- Do not assume someone else has already called the Police.

State the Problem:

- State the location of the incident.
- Give a complete description of the person(s) / vehicle(s) involved.
- Give the direction the suspect(s) or vehicle(s) are travelling.
- Follow the instructions of the Police operator.

Richmond Block Watch

Phone: 604-207-4829

Email: blockwatch@richmond.ca

Block Watch is a free, community-based, crime prevention program aimed at helping residents organize their neighbourhoods to help prevent crime in the community. For more information, please visit: www.richmond.ca/blockwatch.

Break and Enter Email Alerts

E-mail your name and street address to: blockwatch@richmond.ca to receive an e-mail alert should a residential break and enter occur in your neighbourhood.

Richmond Business Link

Phone: 604-207-4829

Email: RCMP_Business_Link@richmond.ca

This program's focus is to educate businesses in crime prevention strategies to help reduce crime.

For more information on securing your business, please visit www.richmond.ca/businesslink.

Email your business name and address to

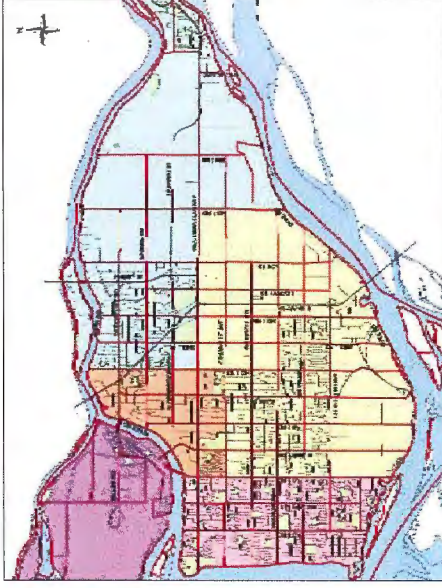
RCMP_Business_Link@richmond.ca to receive an email alert should a commercial break and enter occur in your neighbourhood.

City of Richmond's Crime Prevention Guide

The City of Richmond's Crime Prevention Guide is a free, community-focused guide with tips to make it easy for people to take an active role in crime prevention. The Crime Prevention Guide provides security information and strategies on personal, home and property, neighbourhood and business. The guide is available online at www.richmond.ca/crimeprevention.

Richmond Criminal Activity Maps

Visit www.richmond.ca/crime for an interactive web page where you can view Richmond neighbourhood maps for current crime summaries and home and business security tips.



If you misdial 9-1-1

- **DON'T HANG UP!**
- Stay on the line.
- Let the 9-1-1 operator know you misdialled and that you are safe.
- Do not hang up until the 9-1-1 operator tells you to do so.
- If you cannot speak English, simply say your language (i.e. Mandarin, Punjabi, etc.) and a translator will assist you.
- If you hang up immediately after misdialling 9-1-1, the 9-1-1 operator will call you back to ensure your safety. Please answer your phone and follow the above steps.

Online Reporting

Richmond RCMP has launched an Online Reporting web page for reporting minor offences under \$5,000. If you are interested in viewing the online system, visit www.richmond.ca/safety/police/crime-report/report-online.

列治文皇家騎警事件報告

請說明你所見的情況，準確描述細節，不要猜測。以下各項只作提示用途，填寫資料時不必限於本頁的項目內容。

日期：_____ 時間：_____

事發地點：_____

事件性質：

人屋盜竊 偷竊 偷車

車內盜竊 破壞 傷人

可疑活動 其他：_____

疑犯特徵

男 女 年齡：_____

身高：_____ 體重：_____

髮色：_____ 長度：_____

鬍鬚？ 有 無

眼鏡？ 有 無

口音：_____

說了什麼？_____

CS - 46

衣著顏色及特徵

上身：_____

下身：_____

其他特徵：_____

汽車特徵

車牌號碼：_____

車廠：_____ 型號：_____

顏色：_____ 車款：_____

年份：_____

其他特徵：_____

行走方向

北 (N) 南 (S) 東 (E) 西 (W)

沿 _____ (街名) 進發

什麼時候應該報警？怎樣報警？

- 列治文防止罪案組**
- 電話：..... 604-207-4829
- 傳真：..... 604-270-9372
- 電郵：..... blockwatch@richmond.ca
- 皇家騎警 (緊急電話)** 9-1-1
- 皇家騎警 (非緊急電話)** 604-278-1212
- 舉報一切非緊急的犯罪或可疑活動
- 列治文市政府**
- 總機..... (604) 276-4000
- 市政工程申請(Works Yard)..... (604) 244-1262
- 24 小時服務請致電..... 604-270-8721
- 社區附例..... 604-276-4345
- 列治文消防局..... 604-278-5131
- (非緊急電話)
- 列治文緊急應變計劃..... 604-233-3333

如果想提供任何犯罪線報，請以電郵聯絡 Richmond_Tips@rcmp-grc.gc.ca，若想匿名提供資料，請致電 1-800-222-TIPS (8477) 聯絡 Crime Stoppers 滅罪熱線，或瀏覽 www.solvecrime.ca

請在 Twitter 上追蹤列治文皇家騎警消息：
@RichmondRCMP/GRCdeRichmond

確保家宅安全，促進社區太平

列治文市政府

6911 No. 3 Road, Richmond, BC V6Y 2C1
電話：604-276-4000
www.richmond.ca
www.richmond.ca/crime

列治文皇家騎警

防止罪案組
11411 No. 5 Road, Richmond, BC V7A 4E8
電話：604-207-4829

www.richmond.rcmp-grc.gc.ca
Richmond_Crime_Prevention@rcmp-grc.gc.ca
2015 年 11 月 6 日



列治文

什麼時候應該報警？ 怎樣報警？



社區犯罪資訊 請瀏覽

www.richmond.ca/crime
家居保安要訣
請瀏覽

www.richmond.ca/homesafety

確保家宅安全 促進社區太平



何時報警

如果仍在案發中，而疑犯仍在現場，請致電 9-1-1。

如果疑犯已離開，而罪案已經發生，請不要觸摸任何物件，並致電警方的非緊急電話 604-278-1212 報案。

向警方報告一切犯罪活動。如果疑犯仍在現場，請致電 9-1-1。如果沒有疑犯在場，請致電警方非緊急電話 604-278-1212。

寫下疑犯的特徵：性別、種族、身高、體重、衣著、汽車特徵、行走方向及車牌號碼。



報警時：

- 保持冷靜。
- 說出您的姓名、電話號碼及地址。
- 如使用手提電話，請說明從哪個城市致電報警。
- 在接線生叫你收線之前不要掛斷。
- 不要以為其他人會報警而置之不理。

說明問題：

- 說出事發地點。
- 詳細描述有關人物/汽車的特徵。
- 告知疑犯或車輛的行走方向。
- 遵照警方接線生的指示。

列治文街坊聯防

電話：604-207-4829

電郵：blockwatch@richmond.ca

街坊聯防 (Block Watch) 是個免費而以社區為本的防止罪案計劃，旨在協助社區的居民團結起來，協助防範區內罪案。欲知詳情，請瀏覽：www.richmond.ca/blockwatch

關於侵入盜竊的電郵通知

將您的姓名及街道地址以電郵寄到：

blockwatch@richmond.ca，就會在貴區發生住宅侵入盜竊案時收到電郵通知。

列治文商戶聯訊

電話：604-207-4829

電郵：RCMP_Business_Link@richmond.ca

本計劃的焦點是讓商戶認識各種有助於減少罪案的預防策略。

想知道更多關於商戶保安的資訊，請瀏覽：
www.richmond.ca/businesslink

將您的公司名稱及街道地址以電郵寄到 RCMP_Business_Link@richmond.ca，就會在貴區發生商戶侵入盜竊案時收到電郵通知。

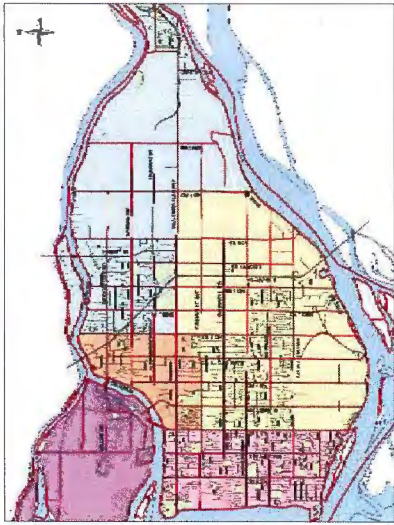
列治文市防止罪案指南

列治文市政府的《防止罪案指南》是以社區為焦點的免費指南，載有一些協助市民更積極參與防止罪案的要訣。《防止罪案指南》提供關於個人、家居、財物、社區及商戶的保安資訊及策略。閱覽網上指南，請往：

www.richmond.ca/crimeprevention

列治文犯罪活動地圖

互動式網頁 www.richmond.ca/crime 讓您查閱列治文各區的地圖，了解最新犯罪資料摘要，以及住宅和商戶的保安要訣。



打錯 9-1-1

- 千萬不要掛斷電話！
- 等人接聽。
- 向 9-1-1 接線生表示您誤撥了這個號碼，您沒有遇到危險。
- 在 9-1-1 接線生請您掛斷電話之前，不要收線。
- 如果您不會說英語，只要說出您所用的語言（例如國語 (Mandarin)、旁遮普語 (Punjabi) 等），就有翻譯員為您提供協助。
- 如果您在誤撥 9-1-1 之後立即掛斷電話，9-1-1 接線生會立即致電給您，確保您的人身安全。請接聽電話並遵照上述步驟。

網上舉報

列治文皇家騎警推出了網上舉報網頁，可以用來舉報 5,000 元以下的輕微違例情況。如果有意觀看網上系統，請瀏覽：

www.richmond.ca/safety/police/crime-report/report-online