TELECATION TO GENERAL PURPOSES

12 PI YITE

CITY CLERK

Dated: July 06, 2004

Fax: (604) 278-5139

To General Parposes July 19, 2004 JRM DW DW KY AS DB WB

0925-13

Mrs. Fazal U Syed 11660 Thorpe Road Richmond, B.C V6X 1J6

Mr. David Weber
Manager
Legislative Department's City Clerk
City of Richmond
Richmond, B.C V6Y 2C1

Dear Sir,

Sub: Roll # 085-667-000 5 & A/C # 340 736

Ref. City of Richmond 2004 Tax Statement

In the year 2003, the City of Richmond sent me two tax statements, one of which was for 11800 Aztec Street property and the other one for 11660 Thorpe Road property.

I was wondering about how they were mixed up and sent both tax statements on 11800 Aztec Street to my name instead of just one property at 11660 Thorpe Road. The Property on 11800 Aztec Street was already sold during the middle of 2002 and I owned only one house, not two, as the City of Richmond believes.

On June 26, 2003, while making the tax payment, I personally instructed the cashier to change my address to 11660 Thorpe Road, Richmond B.C V6X 1J6, as a permanent address for the 2004 Tax statement, as the other house on 11800 Aztec Street was already sold and transferred to a third party. She agreed and said the new statement would be forwarded to my new property at 11660 Thorpe Road.

I was waiting for the 2004 Tax Statement; unfortunately, I did not receive it until we visited the City of Richmond on July 05, 2004 to find out what had happened. Even the Utility Bill was not sent to my 11660 Thorpe Road address.

Under these circumstances, I strongly believe that it is the mistake of the City of Richmond and I am not liable for the 5% penalties for the City's mistake.

I request you kindly to waive the unnecessary 5% penalty from my account and refund also the amount of \$102.00, which I paid on July 05, 2004 for the utility bill.

Yours truly

(Fazal U Syed)

OF RICHARDA
DATE

0 7 JUL 2004

RECEIVED THE CLERK'S OF THE CLERK'

CITY OF RICHMOND 2004 TAX STATEMENT

11660 Thorpe Rd W1/2 15 SEC 36 BLK5N RG6W PL 2146 6611 ND. 3 ROAD, RICHMOND, B.C. V8Y 2C1 804-278-4145 TAX DEPT. 804-278-2068 TAX INFO LINE

ROLL NO.

085-667-000

ACCOUNT 340

340736

MORTGAGE CO. & NO. 0

IAME & ADDRESS OF OWNER(S) (IF PROPERTY HAS BEEN SOLD PLEASE FORWARD NOTICE TO PURCHASER)

Fazal U Syed

11800 Aztec St RICHMOND BC V6X 1H8 REFER THE

DUE DATE

DATE JULY 2

2004

PENALTIES & INTEREST

ADD 5% TO CURRENT UNPAID TAXES
AFTER JULY 2, 2004 AND
AN ADDITIONAL 5% AFTER SEPT. 2, 2004

INTEREST ON ARREARS AND DELINQUENT TAXES CALCULATED

FROM JANUARY 1, 2004

Subscriber #805710

| | | | /2004-07-05 15-00626 | |
|--|---------------------|---|--|---|
| TAXABLE ASSESSED VALUES | CLASS | LAND | IMPROVEMENT | TOTAL TAXABLE VALUE |
| WEST REGIONAL SEWER DEBT B C TRANSIT RESIDENTIAL GENERAL RESIDENTIAL SCHOOL RESIDENTIAL HOSPITAL RESIDENTIAL | A 01 01 01 | 275,000 275,000 275,000 275,000 275,000 | 333,000 333,000 333,000 333,000 | 275,000 608,000 608,000 608,000 608,000 |

| TAX LEVIES | RATE | TAXABLE VALUE | (1) 65 + YRS, AGE & OTHER | (2) UNDER 65 YRS. AGE | (3) NO GRANT |
|---|--|---|--|--|--|
| ** SCHOOL LEVY ** BASIC SCHOOL LEVY-LOCAL 1 LESS HOME OWNER GRANT NET BASIC SCHOOL TAXES | 3.0385 | 603∙,000 | 1,847.41 -515.00 1,332.41 | 1,847.41 -240.00 1,607.41 | 1,847.41 |
| ** MUNICIPAL LEVIES ** CITY POLICING 1 FIRE & RESCUE 1 GENERAL MUNICIPAL 1 SEWER DEET A STORM DRAINAGE 1 TOTAL MUNICIPAL ** OTHER AGENCIES ** BC ASSESSMENT AUTHORITY 1 GTR VAN REGIONAL DIST 1 MUNICIPAL FINANCE AUTH 1 TRANSPORTATION IMPROVEME1 TOTAL OTHER LEVY TOTAL CURRENT TAXES | 0.7595 0.67735 1.94207 0.34767 0.08641 0.1057 0.09727 0.09727 0.0003 0.2752 | 601,000 603,000 275,000 603,000 603,000 605,000 605,000 | 461.78 411.83 1,180.78 95.61 52.54 2,202.54 64.27 59.14 0.18 167.32 290.91 3,825.86 | 461.78 411.83 1,180.78 95.61 52.54 2,202.54 64.27 59.14 0.18 167.32 290.91 | 461.78 411.83 1,180.78 95.61 52.54 2,202.54 64.27 59.14 0.18 167.32 290.91 4,340.86 |
| DELINQUENT TOTAL PAYABLE | | | 0.01 3,825.87 | 4,100.87 | 0.01 |
| | | | | | |

Payment Provisions: Tax payments and/or home owner grant aprilications may be made up to and including the first due date at most financial institutions in Canada or Credit Unions in Richmond.

Payment by Mall: Postmarks will not be considered as date of payment, receipts will not be issued unless requested. Please consider your cancelled cheque as your receipt.

Make Cheques payable to "CITY OF RICHMOND"

IF APPLICABLE, APPLICATION BELOW MUST BE COMPLETED IN ORDER TO RECEIVE HOME OWNER GRANT.



City of Richmond

6911 NO. 3 ROAD, RICHMOND, BC VEY 2C1 Phone: (804) 276-4145

Residential Flat Rate Utility Bill

YOUR UTILITY BILL CAN BE PAID AT:

- MOST CHARTERED BANKS
- CREDIT UNIONS IN RICHMOND
- CITY HALL KIOSK DEBIT CARD ONLY

2004-07-05 13-0062677 FWS \$1,024.00

FAZAL U SYED 11800 AZTEC ST RICHMOND BC V6X 1H8

REFER THE MODRESS

Subscriber # 805710

POSTDATED CHEQUES ACCEPTED

FOR 24 HOUR INFORMATION CALL UTILITY BILLING AND TAX INFORMATION - 276-2088

RECYCLING AND GARBAGE INFORMATION - 278-4010

| | CIVIC MODRESS: 1060 Thorpe Rd WATER SERVICE LARGE FAMILY 01 JAN - 31 DEC 2004 SEWER SERVICE LARGE FAMILY 01 JAN - 31 DEC 2004 SOLID WASTE MANAGEMENT 01 JAN - 31 DEC 2004 DRAINAGE SERVICE 01 JAN - 31 DEC 2004 | AMOUNT 480.74 317.25 203.71 22.30 | |
|---|---|---|--|
| | SUBTOTAL | 1,024.00 | |
| 9 | | | |

NOTE: LATE WATER OF WEB WREDULED

RATE IS WE EFFECT FOR PERSONS LIVING ALONE
WOLLREATTHBOFF CET OR PARTICULARS

FOR DAYMENT drop boxes will be
available at the for Lowing Centres

Brighouse Hibrary, Sensor Centre

Wasermania, Steveston, South Arm, West

Richmond, Cambie & Hamilton Community

Centres

YOUR COPY

1,024.00 TOTAL 085-667-000 ROLL 5 CONN 0003325 216690 ACCOUNT

PAYMENT BY MAIL

Please submit office copy with your cheque, Your cancelled the dualis your receipt.

IN PERSON Please bring you! complete bill to the City Hall Your copy of the bill will be Stanipad as proof o



| Due Date: July 2, 2003 Payable at most financial institutions in Canada | ROLL NUMBER: 065-667-000 5 | EN NO DU ANTANTANTANTANTANTANTAN | MU 180 NOVE \$10 NOVE |
|--|---|---|---|
| the information on this furm is collected under the subjectly of the Hower Denis Origin Act, R.S.B.C. 1996, 6194. The information provided will be used to precure your fishers. Owner Grant state. It you have any privacy montemes about how this substrainter to used, contact the Homes Owner Grant Spiritely montemes about how this substrainter to used, contact the Homes Owner Grant Spiritely and the stance is 250-256-200a, of the Ministery of Provincyal Spiritely and the Ministery of Provincyal Spiritely and the Cartaly the following: (a) I am an owner (or I was a spousorbehave of the decreased owner) at the property identified on this unpleasant form ("this Property") that is necessed and taxed for the current year. (b) I am a permanent runifiest of British Columbia and I occupy as my principal residence the whole or part of the business closed in the Property. | receipt of an alludiance under the Wor Verents Allamane of a (Canada) or the Chillen White-related Rengin Act (Canada) or the Chillen White-related Rengin Act (Canada) or 1 and designated in a personn which disabilities, and receiving disability assistance, metals, a sunstance or a singularyeast, under the RC Employment and Assistance for Persons with Disabilities Act; as | ENTER AMOUNT FAID Col 3 NO Grant Col 2 210.60 | |
| (c) Nother I not my speake nor the decaused owner have applied for or received a home owner graps as this Prayerry or any other property is the Province during this celerada. year and, so the best of my knowledge, no other person has received a head-owner grantfor like Prayerry during this callendar year. | (d) I am a person with deabilities, or any the innute or relative of a firm with disabilities, (id he person with disabilities resides with me, high acceptance of a confector with the required Ferry B certificate, or (e) I am the species of relative of an owner who passed away in the current year who would have been eligible under paragraph (1), (b), (c), or (d) and I possible of the disperson who person professor on the | REGISTERED OWNERS: | Fazal U Syed |
| Signature | date of that owner's death 1. I seasonated that the trilletony, endly the firmed may require thy documents into message is exhibited by slighting for the great. I also undertised that the Bracks may challen my age and address with the Insurance Corpo- region of British Colorible. IT IS AN OPPENER (SUBJECT TO A POWALTY OF UP TO \$10,000) TO MAKE A PALKE AP(LICATION FOR A HOME OWNER CRANT. | MAILING: RICI CIVIC | 11800 Aztec Rd HMOND BC V6X 1H8 11660 Thomps Rd |
| , | | 3407 | 3 6 |
| ı: | 17645090000 | 96 | |



City of Richmond Finance & Corporate Services Division

Memorandum

To:

Mayor and Council

Date:

July 15, 2004

From:

Ivy Wong, CMA

File:

Manager, Revenue & Property Taxes

Re:

Mailing Address to Roll # 085-667-000

In response to Mrs. Fazal Syed's letter, I would like to present to Mayor and Council the following facts:

- 1. The property in question, 11660 Thorpe Road, was registered at Land Titles Office to Mr. & Mrs. Syed on December 17, 2002. At the time of registration, the mailing address to this property was 11800 Aztec Street. According to Land Titles, Mr. & Mrs. Syed also owned 11800 Aztec Street. Title did not change on this property until June 2^{nd,} 2003.
- 2. When the City generated 2003 property tax bills in early May, the bills were sent to all property owners of record as of April 30th 2003. Since the Syeds were on title for both properties, they received a bill for each property.
- 3. City of Richmond cannot change mailing addresses for property owners. All requests for changes must be in made in writing and sent to BC Assessment for processing. When a request is made over the counter, staff will provide a change of address form for the property owner to complete. Completed forms will be forward to BC Assessment for their processing. In return, the City receives a monthly electronic file from BC Assessment to update our records. For the property in question, there were no instructions written on the homeowner grant received requesting an address change.
- 4. The City makes every effort to ensure that property owners are aware of the tax deadline. We advertise on local radio stations and the community newspaper of the impending due date. If the property owner has not received a bill, he is advised to contact the Tax Department immediately for another copy.

I hope this memo provides sufficient background information to the issues addressed in Mrs. Fazal Syed's letter.

Ivy Wong, CMA

Manager, Revenue & Property Taxes

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