



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 4, 2016
From: Rendall Nasset, Superintendent **File:** 09-5000-01/2016-Vol
Officer In Charge, Richmond Detachment 01
Re: 2016-2017 Richmond RCMP Detachment Annual Performance Plan First
Quarter Results (April 1 to June 30, 2016)

Staff Recommendation

That the report titled "2016-2017 Richmond RCMP Detachment Annual Performance Plan First Quarter Results (April 1 to June 30, 2016)", dated August 4, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

Renny Nasset, Superintendent
Officer In Charge, Richmond Detachment
(604-278-1212)

REPORT CONCURRENCE		
ROUTED TO: Transportation	CONCURRENCE <input checked="checked" type="checkbox"/>	CONCURRENCE OF GENERAL MANAGER
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

On March 29, 2016, Richmond City Council adopted the priorities as listed in the report “2016 - 2017 RCMP Annual Performance Plan – Community Priorities” dated December 4, 2015.

The priorities selected were:

1. Pedestrian Safety;
2. Property Crime-Break and Enters; Theft from Automobile; Mail Theft; and
3. Mental Health.

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community.

This report supports Council’s 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.3. Improved perception of Richmond as a safe community.

1.4. Effective interagency relationships and partnerships.

Analysis

Community Priority 1 – Pedestrian Safety

Objective

This priority has two targets, the first is a ten percent reduction in pedestrian-related injuries and the second is a 25 percent reduction in pedestrian fatalities.

Action

In the first quarter of 2016-2017, the Detachment’s Road Safety Unit along with volunteers conducted several public awareness campaigns. Distracted driving enforcement campaigns were conducted in April 2016, at Matthew McNair Secondary School, Hugh McRoberts Secondary School and Steveston London Secondary School. On April 5, 2016, a request made by the Richmond RCMP Detachment to RoadSafety BC resulted in a prolific cellphone-using driver being banned from the road. On April 28, 2016, the Detachment Road Safety Unit in partnership with Canadian National Railway and volunteers, participated in Railway Safety Week. The event focused on vehicles failing to stop at railway crossings and ignoring the red light signals.

On May 9, 2016, a Project SWOOP operation was held at South Arm Community police station. From May 17 to 31, 2016, the Detachment Road Safety Unit conducted an automated licence

plate reader (ALPR) project scanning 13,366 vehicle license plates during the first six days which led to 41 charges related to numerous driving offenses. It is hoped that the ALPR program will also help identify vehicles associated to known prolific offenders and assist in the recovery of stolen vehicles.

On both May 3 and May 4, 2016, a pedestrian was struck at the same intersection at Garden City Road and Williams Road. In the first incident the 18 year old pedestrian suffered a leg injury and in the second incident the 43 year old pedestrian suffered a hip injury. A third incident on Coppersmith Way caused a pedestrian to be thrown through the front window of a restaurant after being struck by a vehicle May 2016, also saw the death of a motorcyclist who collided with a bus at Fourth Avenue and Chatham Street. In another incident on May 26, 2016, a senior driver erroneously drove his car into a fitness studio, fortunately narrowly missing the owner of the business.

On June 2, 2016, a two vehicle accident resulted in critical injuries for the 65 year old driver whose vehicle went onto the lawn of a residence on Craigflower Gate. On June 6, 2016, a Pedestrian Safety lecture was presented to 70 members of the Chinese Grandmothers Group at Caring Place. In another incident, a driver lost control of his motorcycle and crashed on Ferguson Road. On June 28, 2016, a senior was struck by the mirror of a passing vehicle as he exited from his stopped vehicle in the slow lane on No. 3 Road.

Key causes of traffic-related accidents as identified by the Detachment, especially those involving serious consequences or pedestrians, are routinely shared with the Transportation Department in order to ensure the continued practice of the City's team approach to developing and implementing the appropriate joint measures in education, engineering and enforcement to enhance public safety.

Results

In the first quarter of 2016-2017, there were nine pedestrian-related injuries. This represents a 53 percent reduction in pedestrian-related injuries this quarter versus the same period last year. Unfortunately, there was one pedestrian fatality this quarter versus zero the same period last year.

The table below outlines the pedestrian-related injuries and fatalities for the years 2015-2016 and 2016-2017:

Quarter	Date Range	Pedestrian Injuries 2015-2016	Pedestrian Injuries 2016-2017	Pedestrian Fatalities 2015-2016	Pedestrian Fatalities 2016-2017
1	Apr. 1 – Jun. 30	19	9	0	1
2	Jul. 1 – Sept. 30	10		0	
3	Oct. 1 – Dec. 31	28		1	
4	Jan. 1 – Mar. 31	25		1	
Total		82	9	2	1

Source: Richmond Detachment PRIME Statistics July 11, 2016.

Community Priority 2 - Break and Enters, Theft from Automobile and Mail Theft*Objective*

This priority has three targets, the first is a ten percent reduction in both commercial break and enters and in residential break and enters, the second is a ten percent reduction in theft from automobile, and the third is a ten percent reduction in mail theft.

Action

In the first quarter of 2016-2017, the Detachment Community Policing Unit, Community Response Team and volunteers conducted several Theft from automobile and Lock Out Auto Crime awareness campaigns. On April 14, 2016, the Detachment launched Project 529. in an effort to address bicycle thefts that tend to increase during the spring and summer. Project 529 allows riders to register their bicycles online and broadcast (via social network) a “missing bike bulletin” in the event of theft to the Project 529 community. On May 31, 2016, several stolen bicycles were recovered during a joint Richmond RCMP Detachment and Vancouver Police Department registry event. Bicycles are often used as a form of transport by prolific property crime offenders.

On April 22, 2016, Richmond Detachment’s Quick Response Team located a stolen vehicle and conducted surveillance. Police officers subsequently apprehended three suspects and recovered a cache of stolen property. Items recovered included personal electronic devices, identification, credit cards, and a luxury watch. In April 2016, a 26 year old foreign female was arrested for her alleged involvement in a multi-jurisdictional (Richmond, West Vancouver, North Vancouver, Vancouver and Burnaby) “Nanny for hire” scam that resulted in the theft of the homeowner’s property. In another separate incident, the Detachment Property Crime Unit arrested a known property crime prolific offender who was wearing a wig whilst rummaging through a woman’s purse. On April 29, 2016, Richmond Detachment added a “Can you identify” page to the Detachment’s website seeking assistance from the public to help identify people and stolen or found properties.

On May 11, 2016, the Quick Response Team arrested a male theft from automobile target who is believed to be responsible for over 75 theft from automobile files in Richmond over the last 8 months. The offender targeted vehicles with high-value items such as laptops, ipads, and cameras. Each incident was valued at over \$1,000. Due to dedicated theft from automobile enforcement and education awareness programs conducted in the prior quarter (January 1 to March 31, 2016), April and May show significant decreases in these types of crime with May 2016 incidents being the lowest year to date. On May 25, 2016, the Vancouver Sun reported on a Richmond Detachment media release warning the public about purchasing stolen merchandise. Detachment analysis also found a strong correlation between theft from automobile and theft of vehicle incidents. Prolific offenders have been stealing keys from automobile repair shops with a preference for stealing work trucks.

Detachment analysis has identified three main modus operandi point of entry for residential break and enters:

1. Entry through the rear sliding door

2. Entry through the second floor window
3. Entry through garage door (often by stealing theft of garage door opener from a prior theft from automobile)

On May 31, 2016, Coquitlam RCMP Detachment arrested a female Richmond mail theft target and retrieved over 500 pieces of mail that were stolen earlier in the month in Richmond, Burnaby, Coquitlam and Vancouver Island.

On June 24, 2016, after a report from YVR Security, the Detachment made a successful arrest of a property crime offender and recovered a stolen vehicle, credit cards and other stolen property. Through the information sharing of overdue parked vehicles at YVR International Airport, the YVR Airport Crime Unit were able to recover several stolen vehicles that were abandoned at the airport.

From June 8 to 9, 2016, as part of the Detachment's crime reduction strategy, shoplifting and organized retail theft were identified as increasing. The Detachment Quick Response Team led an enforcement project resulting in 12 arrests. By leveraging stronger relationships with community loss prevention officers, police were able to identify and arrest chronic shoplifting offenders. The Quick Response Team was able to effect an additional six arrests in the following days. On June 30, 2016, the Detachment Property Crime Unit arrested two property offenders after conducting surveillance. One of the arrested males has been associated to scrap metal thefts and commercial break and enters across the lower mainland. As a result of these activities Richmond RCMP Detachment made 36 prolific property crime offenders arrests in this quarter.

Result

In the first quarter of 2016-2017, there were 78 commercial break and enters. This represents a four percent decrease compared to the same period last fiscal year.

There were 144 residential break and enters in the first quarter of 2016-2017, reflecting a 20 percent decrease compared to the same period last fiscal year.

The table below outlines commercial and residential break and enters for 2015-2016 and 2016-2017:

Quarter	Date Range	Commercial Break & Enters 2015-2016	Commercial Break & Enters 2016-2017	Residential Break & Enters 2015-2016	Residential Break & Enters 2016-2017
1	Apr. 1 – Jun. 30	81	78	181	144
2	Jul. 1 – Sept. 30	87		179	
3	Oct. 1 – Dec. 31	112		130	
4	Jan. 1 – Mar. 31	86		170	
Total		366	78	660	144

Source: Richmond Detachment PRIME Statistics July 11, 2016.

In the first quarter of 2016-2017 there were 627 theft from automobiles. This represents a seven percent increase compared to the first quarter of 2015-2016.

In the first quarter of 2016-2017 there were 56 mail thefts. This represents a 17 percent increase compared to the first quarter of 2015-2016.

The table below outlines theft from automobile and mail theft statistics for 2015-2016 and 2016-2017:

Quarter	Date Range	Theft from Automobile 2015-2016	Theft from Automobile 2016-2017	Mail Theft 2015-2016	Mail Theft 2016-2017
1	Apr. 1 – Jun. 30	585	627	48	56
2	Jul. 1 – Sept. 30	628		49	
3	Oct. 1 – Dec. 31	618		60	
4	Jan. 1 – Mar. 31	717		52	
Total		2548	627	209	

Source: Richmond Detachment PRIME Statistics July 11, 2016.

Community Priority 3 –Mental Health

Objective

This priority has a target of a five percent reduction in Mental Health Related Calls for Service. The May 2015 Lower Mainland District implementation of a PRIME Mental Health Issues Study Flag Code triggered an increase in mental health calls for service data for the fiscal year 2015-2016 (April 1, 2015 to March 31, 2016). As a result, the Detachment will be using the fiscal year 2016-2017 (April 1, 2016 to March 31, 2017) as the base line year to track mental health related calls for service.

Action

April and May 2016, were busy months with numerous attempted suicides and four suicide deaths. Police attendance resulted in three saved lives. The first was the successful resuscitation of a male who had ingested prescription medications. In the second incident, Detachment members were able to release a male free from a hanging rope and immediately start CPR until Emergency Health Services arrived. In the third incident, a male was in a tree with a heavy rope around his neck while on the phone with 911. The caller refused to speak to the Detachment member at the scene. Officers used a ladder to immediately climb up the tree and release the male. Richmond Fire-Rescue and Emergency Health Services soon arrived and provided medical assistance.

On April 14, 2016, a Community Care Plan meeting was held in anticipation of a male client's release from pre-trial. The intention of the plan was to provide mental health and drug rehabilitation resources in order to mitigate the client generating repeat calls for service and committing property crime offenses in order to feed his addiction. In one tragic mental health related case, a daughter continued to attempt to feed and care for her mother as she lay deceased

on the floor for over a week. The daughter was able to state that her 87-year old mother fell on April 24, 2016, and only decided to report that her mother was unresponsive on May 2, 2016.

Result

In the first quarter of 2016-2017, there were 358 Mental Health Act related calls for service. This represents a 27 percent increase compared to the first quarter of 2015-2016.

The table below outlines Mental Health Act related calls for service statistics for 2015-2016 and 2016-2017:

Quarter	Date Range	MHA Related Calls for Service 2015-2016	MHA Related Calls for Service 2016-2017
1	Apr. 1 – Jun. 30	283	358
2	Jul. 1 – Sept. 30	344	
3	Oct. 1 – Dec. 31	346	
4	Jan. 1 – Mar. 31	327	
Total		1300	

Source: Richmond Detachment PRIME Statistics July 11, 2016.

Financial Impact

None.

Conclusion

The priorities established in the 2016-2017 Annual Performance Plan continue to be pursued.

In the first quarter of 2016-2017, there were nine pedestrian-related injuries representing a 53 percent reduction versus the same period in the previous year. Unfortunately there was one pedestrian fatality versus zero for the same period last year. By sharing the key causes of recurring traffic-related incidents with the Transportation Department, it is expected that joint measures in education, engineering, and enforcement will enhance pedestrian safety.

In the first quarter of 2016-2017, there were 78 commercial break and enters representing a four percent decrease compared to the same period last year. The Detachment Community Policing unit is focusing on increasing Richmond business contacts and enhancing existing relationships to combat commercial break and enters. In addition, the unit hopes to encourage more businesses to register with the commercial email alert program.

There were 144 residential break and enters in the first quarter of 2016-2017 amounting to a 20 percent decrease versus the same period last year. The Community Policing unit is focusing on working with condominium stratas in crime “hot” zones and developers of new condominium projects to upgrade to better community mail box systems. In addition, the Detachment members are also looking for offenders who are found to be in possession of garage door openers without reason.

In the first quarter of 2016-2017, there were 627 theft from automobiles representing a seven percent increase versus the same period last year. The Detachment will increase police presence, conduct street checks, and traffic enforcement in identified and emerging “hot” crime zones and at abandoned homes that have attracted squatters. Data analysis has identified many property crime offenders who come in to Richmond to commit crimes and return to their “home” jurisdictions and abandon stolen vehicles etc. As a result, the Property Crime unit is working with other Lower Mainland jurisdictions to link property crime incidents and find common offenders.

In the first quarter of 2016-2017, there were 56 mail thefts representing a 17 percent increase in versus the same period last year. Unfortunately, Canada Post has not been able to deploy bait mail due to shortages. However, the Detachment Property Crime unit has been working with other jurisdictions to share information on modus operandi and identify new mail theft prolific offenders. In the case of the May 31, 2016, arrest of the female mail theft offender, the Property Crime unit is working on ensuring a Richmond focused disclosure package is added to the Coquitlam RCMP Detachment case file to ensure maximum charges are laid.

In the first quarter of 2016-2017, there were 358 Mental Health Act related calls for service representing a 27 percent increase versus the same period last year. As a result of increasing calls for service in the areas of mental health, violence in relationships, and drug addiction, Richmond RCMP Detachment has expanded the resource support for this “vulnerable person sector”. The Detachment Mental Health coordinator continues to bring high-risk situations to the attention of two joint working groups (Vancouver Coastal Health and City of Richmond, Richmond Fire-Rescue and Richmond Mental Health) to find housing and other support solutions in order to reduce repeat calls for service. In addition, the Joint Operations Team (Richmond RCMP Detachment, Richmond Fire-Rescue and City By-Laws) has been conducting joint patrols of abandoned homes to encourage owners to seal off vacant properties and detract prolific offenders from squatting.

The Detachment also prepares a quarterly web-based report on the RCMP Annual Performance Plan System (APPS) which aligns Provincial, District and Richmond Community Policing priorities. A printed copy can be provided upon request.

Council will continue to receive quarterly progress reports. The second quarter of fiscal year 2016-2017 will end on September, 2016.



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